FILE NO. 250034

Petitions and Communications received from January 23, 2025, through January 30, 2025, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on February 4, 2025.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information will not be redacted.

From the Office of the Mayor (MYR), pursuant to Charter, Section 4.100.1(b), submitting an appointment of Jean Fraser to Seat 5 of the Commission Streamlining Task Force. Copy: Each Supervisor. (1)

From the Office of the Mayor (MYR), regarding State Legislation Committee approval of positions on legislation before the California State Legislature, and approved State Legislation Committee minutes from the October 23, 2024, meeting. Copy: Each Supervisor. (2)

From the Office of the Board President, pursuant to Charter, Section 4.100.1(b), submitting an appointment of Ed Harrington to Seat 4 of the Commission Streamlining Task Force. (3)

From the Office of the City Attorney (CAT), pursuant to Charter, Section 13.103.5, submitting an appointment of Rebecca Bers to the Elections Commission. Copy: Each Supervisor. (4)

From the Office of the City Administrator (ADM), pursuant to Charter, Section 4.100.1(b), submitting an appointment of Sophie Hayward to Seat 1 of the Commission Streamlining Task Force. Copy: Each Supervisor. (5)

From the Office of the Controller (CON), pursuant to Charter, Section 4.100.1(b), submitting an appointment of Natasha Mihal to Seat 2 of the Commission Streamlining Task Force. Copy: Each Supervisor. (6)

From the San Francisco Arts Commission (ART), submitting the January 29, 2025, Visual Arts Committee agenda. Copy: Each Supervisor. (7)

From various departments, pursuant to Administrative Code, Section 12B.5-1(d)(1), submitting approved Chapter 12B Waiver Request Forms. 3 Forms. Copy: Each Supervisor. (8)

From the San Francisco Bay Regional Water Quality Control Board, pursuant to California Health and Safety Code, Section 25296.20, submitting a Notice of Intent to Issue a No Further Action Letter regarding Sutter Health Pacific Medical Center. Copy: Each Supervisor. (9)

From the Office of the Controller (CON), pursuant to Charter, Section F1.105, submitting a City Services Auditor Summary of the Implementation Status of Recommendations for the period July 1, 2024, through December 31, 2024. Copy: Each Supervisor. (10)

From the San Francisco Municipal Transportation Agency (SFMTA), submitting meeting minutes of the January 23, 2025, Interdepartmental Staff Committee on Traffic and Transportation for Temporary Street Closures (ISCOTT) meeting. Copy: Each Supervisor. (11)

From the San Francisco Planning Department (CPC), regarding the Resolution imposing interim zoning controls for an 18-month period for parcels in the Upper Market Street Neighborhood Commercial Transit District (NCT) and the Castro Street Neighborhood Commercial District (NCD), by requiring Conditional Use Authorization for a change of use from a Health Services Use or a Social Services Use. File No. 240683; Resolution No. 405-24. Copy: Each Supervisor. (12)

From the San Francisco Police Department (SFPD), regarding blessing scams. Copy: Each Supervisor. (13)

From the California Fish and Game Commission, submitting notices of proposed changes in regulations. 3 Notices. Copy: Each Supervisor. (14)

From the California State Association of Counties (CSAC), regarding a federal funding pause and analysis. Copy: Each Supervisor. (15)

From San Francisco Fire Fighters Local 798, submitting a notice of the Executive Board for their 2025-2027 term. Copy: Each Supervisor. (16)

From Artemis Cierra, regarding Immigration and Customs Enforcement (ICE). Copy: Each Supervisor. (17)

From Liza Mudd, regarding Dr. John Maa’s application to the Sugary Drink Distributor Tax Advisory Committee (SDDTAC). Copy: Each Supervisor. (18)

From Barbara Bella and Vince Yuen, regarding a plan for a cleaner San Francisco. Copy: Each Supervisor. (19)

From Tony Hackett, regarding California Senate Bill No. 45, an act to repeal and add Section 14548 of the Public Resources Code, relating to recycling. Copy: Each Supervisor. (20)

From members of the public, regarding the proposed Ordinance amending the Administrative Code to 1) waive competitive procurement and certain other Municipal Code requirements for contracts, grants, and leases necessary to accelerate the City’s

response to homelessness, drug overdoses and substance use disorders, mental health needs, integrated health needs, and public safety hiring (the “Core Initiatives”); 2) delegate to department heads the authority to approve certain types of contracts, grants, and leases for Core Initiatives under Charter, Section 9.118, if the Board of Supervisors has failed to act within 45 days; 3) delete the requirement under Chapter 23 of the Administrative Code that the Board of Supervisors approve leases, if the lease is for a Core Initiative; 4) authorize the City to accept gifts, grants, and other donations for Core Initiatives; 5) clarify the authority of the Controller to transfer surplus funds to support Core Initiatives; and 6) authorize the Office of the Mayor for six months to solicit donations from various private entities and organizations to support the City’s work on the Core Initiatives, notwithstanding the Behested Payment Ordinance. File No. 250040. 288 Letters. Copy: Each Supervisor. (21)

From Toney Boersma, regarding a San Francisco Municipal Transportation Agency (SFMTA) neckdown trial program. Copy: Each Supervisor. (22)

From Solutions Not Sandbags, regarding San Francisco’s sewer system. Copy: Each Supervisor. (23)

From members of the public, regarding the Motion affirming the determination by the Planning Department that the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project is statutorily exempt from environmental review. File No. 241193, Motion No. M25-004. Copy: Each Supervisor. 281 Letters. (24)

From members of the public, regarding the Resolution reaffirming San Francisco’s commitment to uphold the City’s long standing Sanctuary City Ordinance and to provide the necessary resources and tools to support and empower the City’s immigrant community, as an essential part of ensuring public safety, public health, and community integrity. File No. 250046. 17 Letters. Copy: Each Supervisor. (25)

From members of the public, regarding the Hearing of persons interested in or objecting to the Statutory Exemption determination by the Planning Department under the California Environmental Quality Act issued on November 4, 2024, for the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project, which would implement bicycle and pedestrian safety improvements on Valencia Street by relocating the existing two-way center running bike lane on Valencia Street to curbside, protected Class IV bikes lanes on the blocks running from 15th Street to 23rd Street; the proposed bike lanes would be located directly adjacent to the curb or weave around curbside parklets; the proposed project would also remove or relocate existing parking spaces on some of the streets that intersect this section of Valencia Street to accommodate the relocation of existing bike share stations and adjust color curb designations. (District 9) (Appellant: Julio Ramos of the Law Office of Julio J. Ramos, on behalf of VAMANOS, a collective of Valencia Street merchants, artists, and residents.) File No. 241192. 41 Letters. Copy: Each Supervisor. (26)

From members of the public, regarding the proposed Ordinance amending the Planning Code to limit restrictions on window replacement projects in certain buildings. File No. 241021. 5 Letters. Copy: Each Supervisor. (27)

From members of the public, regarding a San Francisco Municipal Transportation Agency (SFMTA) Biking and Rolling Plan. 17 Letters. Copy: Each Supervisor. (28)

From Daniel Jeremiah Hoffman, regarding various subjects. 9 Letters. Copy: Each Supervisor. (29)

From Julien DeFrance, regarding various subjects. 19 Letters. Copy: Each Supervisor. (30)

From Everett Young, regarding the Resolution urging the Municipal Transportation Agency (MTA) to develop and implement a plan for No Turn On Red (NTOR) at every signalized intersection in San Francisco and approve a citywide NTOR policy. File No. 231016; Resolution No. 481-23. Copy: Each Supervisor. (31)

From Timothy Martin, regarding various subjects. 19 Letters. Copy: Each Supervisor. (32)

From members of the public, regarding the Ordinance amending the Administrative Code to establish the E-Bike Incentive Fund to support implementation of an electric bicycle (or “e-bike”) incentive program administered by the Department of the Environment. File No. 240967; Ordinance No. 268-24. 2 Letters. Copy: Each Supervisor. (33)

From members of the public, regarding the San Francisco Municipal Transportation Agency (SFMTA) efforts to install parking meters on residential streets. 96 Letters. Copy: Each Supervisor. (34)

From members of the public, regarding sustainable mobility and the San Francisco Municipal Transportation Agency (SFMTA). 4 Letters. Copy: Each Supervisor. (35)

From members of the public, regarding healthcare services received at Concentra Urgent Care from a physician’s assistant wearing a keffiyeh. 2,105 Letters. Copy: Each Supervisor. (36)

From the San Francisco Group of the Sierra Club San Francisco Bay Chapter, regarding parklets. Copy: Each Supervisor. (37)

From Connie Hall, regarding John F. Kennedy Drive. Copy: Each Supervisor. (38)

From Cheryl Richard, regarding the San Francisco Planning Department’s (CPC) Expanding Housing Choice, Housing Element Zoning Program. Copy: Each Supervisor. (39)

From Julien Zoppe, submitting a proposal for the Golden Gate Bridge centennial in 2037. Copy: Each Supervisor. (40)

From Marcelo Fonseca, regarding taxi medallions. Copy: Each Supervisor. (41)

From Ramona Mayon, regarding conditions at the Bayview Vehicle Triage Center. Copy: Each Supervisor. (42)

From Allen Jones, regarding various subjects. Copy: Each Supervisor. (43)

From Aaron Goodman, regarding transportation. Copy: Each Supervisor. (44)

From Eileen Boken, regarding the proposed Ordinance amending the Business and Tax Regulations Code to exempt from the commercial vacancy tax beginning on January 1, 2025, any taxable commercial space located in a named neighborhood commercial district or named neighborhood commercial transit district in which a City public infrastructure or construction project has a construction duration of more than 180 days in a calendar year, and from January 1, 2022, through December 31, 2024, any taxable commercial space located in the Taraval Street Neighborhood Commercial District or the Inner Taraval Street Neighborhood Commercial District. File No. 241172. Copy: Each Supervisor. (45)

From the Office of the Controller (CON), pursuant to Charter, Section 9.118, and Administrative Code, Section 21A.3, submitting a Controller’s Office Review of 2024 Managed Care Contracts. Copy: Each Supervisor. (46)

OFFICE OF THE MAYOR
SAN FRANCISCO

DANIEL LURIE
MAYOR

Item 1

January 24, 2025

Angela Calvillo
Clerk of the Board
City Hall, Suite 244
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Carmen Chu
City Administrator
City Hall, Suite 362
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Madam Clerk Calvillo and City Administrator Chu,

Under Charter Section 4.100.1(b), enacted at the November 5, 2024 election as part of Proposition E, entitled "Creating a Task Force to Recommend Changing, Eliminating, or Combining City Commissions," in my capacity as Mayor of the City of San Francisco I hereby appoint former Deputy City Attorney for the San Francisco City Attorney's Office and current Chief Executive Officer at Presidio Trust, Jean Fraser, to Seat 5 of the Commission Streamlining Task Force.

Should you have any questions about this appointment, please contact my Director of Appointments, Andre Adeyemi, at 401-787-0029.

Sincerely,

Daniel Lurie
Mayor

CC: Victor Young

1 DR. CARLTON B. GOODLETT PLACE, ROOM 200
SAN FRANCISCO, CALIFORNIA 94102-4681
TELEPHONE: (415) 554-6141

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	BOS-Operations; Calvillo, Angela (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Mchugh, Eileen (BOS); Ng, Wilson (BOS); Somera, Alisa (BOS)
Subject:	25.01.29 State Legislation Committe
Date:	Wednesday, January 29, 2025 1:08:00 PM
Attachments:	25.01.29 State Leg Committee.pdf

Hello,

Please see attached approved positions before the California State Legislature from the State Legislation Committee October 23, 2024 meeting.

Regards,

John Bullock
Office of the Clerk of the Board
San Francisco Board of Supervisor
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
BOS@sfgov.org | www.sfbos.org

Disclosures: *Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

OFFICE OF THE MAYOR
SAN FRANCISCO

DANIEL LURIE
MAYOR

TO: Angela Calvillo, Clerk of the Board of Supervisors
FROM: Eileen Mariano, Office of Mayor Daniel Lurie
CC: Joshua Cardenas, Office of Mayor Daniel Lurie
RE: State Legislation Committee Bill Positions January 29, 2025 Meeting
DATE: Wednesday, January 29, 2025

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2025 JAN 29 PM 12:26

Dear Madam Clerk:

Please be advised that the State Legislation Committee approved the following positions on legislation pending before the California State Legislature:

AB/SB	Bill #	Author(s)	Title	Adopted Position
SB	71	Wiener	California Environmental Quality Act: exemptions: transit projects.	Support

Present at the meeting were representatives from the Mayor's Office, Board President Rafael Mandelman's Office, Supervisor Connie Chan's Office, the Controller's Office, the City Attorney's Office, and the Treasurer's Office.

In addition, please find attached the approved minutes from the October 23, 2024 meeting.

Should the Board of Supervisors wish to find more information on these matters, they may do so at the following link: http://sfgov.org/slc/.

Sincerely,

Eileen Mariano

Eileen Mariano
Manager of State and Federal Legislative Affairs

1 DR. CARLTON B. GOODLETT PLACE, ROOM 200
SAN FRANCISCO, CALIFORNIA 94102-4681
TELEPHONE: (415) 554-6141

STATE LEGISLATION COMMITTEE
Wednesday, October 23, 2024
10:00am – 12:00pm
City Hall, Room 201

This meeting will be held in person at the location listed above. Members of the public may attend the meeting to observe and provide public comment at the physical meeting location listed above. Members of the public may view the meeting by clicking the link below or calling the below number provided:

https://sfpublic.webex.com/sfpublic/j.php?MTID=m23fb5872e243ebd15d6f75c481b33b6e
Meeting ID: 2660 278 7072 **Meeting Password:** Hizc6pw7gT7
Join by Phone at +1-415-655-0001 (Please dial # after entering the Meeting ID to view the meeting)
(Public Comment Instructions available on page 4)

Members
Mayor's Office (Chair) – Eileen Mariano
Supervisor Dean Preston -- Preston Kilgore
Supervisor Connie Chan -- Frances Hsieh
Assessor's Office -- Holly Lung
City Attorney's Office -- Rebekah Krell
Controller's Office -- Hannah Kohanzadeh
Treasurer's Office -- Eric Manke

AGENDA

Meeting commenced at 10:11am.

I. ROLL CALL

Present: Eileen Mariano, Preston Kilgore, Robyn Burke, Holly Lung, Luis Zamora, Hannah Kohanzadeh, and Eric Manke.

II. APPROVAL OF MEETING MINUTES (Action Item). Discussion and possible action to approve the minutes from the meeting on July 24, 2024.

Motion to Approve: Rebekah Krell
Seconded by: Preston Kilgore
Approved: 7-0

III. STATE LOBBYIST OVERVIEW AND UPDATE (Discussion Item).
The City's state lobbyist will present to the Committee an update on State legislative matters.

IV. GENERAL PUBLIC COMMENT

Members of the public may address the Committee on items of interest that are within the Committee's subject matter jurisdiction and that do not appear on the agenda.

Public Comment: No public comment.

V. ADJOURNMENT

Meeting ended at 10:33 am.

Disability Access

Room 201 of City Hall is located at 1 Dr. Carton B. Goodlett Place and is wheelchair accessible. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible Muni lines serving this location are: #47 Van Ness, and the #71 Haight/Noriega and the F Line to Market and Van Ness, as well as Muni Metro stations at Van Ness and Civic Center. For more information about Muni accessible services, call 923-6142. There is accessible parking at the Civic Center Plaza garage.

The State Legislation Committee does not permit remote public comment by members of the public its meetings, except as legally required to enable people with disabilities to participate in such meetings. If you require remote access as a means of reasonable accommodation under ADA, please contact the State Legislation Committee to request remote access, including a description of the functional limitation(s) that precludes your ability to attend in person. Requests made at least two business days in advance of the meeting will help to ensure availability. For further assistance, please contact Joshua Cardenas, Mayor's Office, at: joshua.cardenas@sfgov.org.

Know Your Rights Under the Sunshine Ordinance

The government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils, and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact the Donna Hall at Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102, by phone at 415-554-7724, by fax at 415-554-7854, or email the Sunshine Ordinance Taskforce Administrator at sotf@sfgov.org. Citizens may obtain a free copy of the Sunshine Ordinance by contacting the Task Force, or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at www.sfgov.org/sunshine.htm.

Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code Sec. 2.100 –2.160) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102; telephone 415-581-2300, fax 415-581-2317, Internet website: www.sfgov.org/ethics.

Cell Phones and Pagers

The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order

the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

Public Comment

Public Comment will be taken in-person on each item on the agenda before or during consideration of that item.

To view the meeting via computer systems:
https://sfpublic.webex.com/sfpublic/j.php?MTID=m23fb5872e243ebd15d6f75c481b33b6e
NOTE: Depending on your broadband/WIFI connection, there may be a 30-second to 2-minute delay when viewing the meeting live.

To view the meeting via phone:
Join by Phone at: +1-415-655-0001
Webinar ID: 2660 278 7072
NOTE: Once you join the meeting via the number above, enter the webinar ID and then press # to enter the meeting.

Information Regarding Providing Public Comment

- Each individual may comment 1 time per agenda item.
- Each individual may speak for up to 2 minutes; after which time the line is automatically silenced.

Documents that may have been provided to members of the State Legislation Committee in connection with the items on the agenda include proposed state legislation, consultant reports, correspondence and reports from City departments, and public correspondence. These may be inspected by contacting Eileen Mariano, Manager, State and Federal Affairs, Mayor's Office at: eileen.f.mariano@sfgov.org.

Health Considerations

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

City and County of San Francisco

Board of Supervisors, President

AARON PESKIN
市參事 佩斯金

January 7, 2025

Angela Calvillo
Clerk, San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place,
City Hall, Room 244,
San Francisco, CA 94102

Carmen Chu
City Administrator
1 Dr. Carlton B. Goodlett Place
City Hall Room 362
San Francisco, CA 94102

Madam Clerk Calvillo and City Administrator Chu,

Under Charter Section 4.100.1(b), enacted at the November 5, 2024 election as part of Proposition E, entitled "Creating a Task Force to Recommend Changing, Eliminating, or Combining City Commissions," in my capacity as President of the Board of Supervisors I hereby appoint former San Francisco Controller Ed Harrington to Seat 4 of the Commission Streamlining Task Force. Mr. Harrington is a former public sector union member and will serve as the representative of organized labor representing the public sector, with the express support of the Executive Director of the San Francisco Labor Council.

Director of Elections John Arntz certified the November 2024 elections results including the passage of Proposition E on December 3, 2024, and the Board of Supervisors declared the election results on December 10, 2024. Proposition E became effective when it was accepted and filed by the California Secretary of State on January 6, 2025.

Sincerely,

Aaron Peskin

cc: Greg Wagner, Controller

Ed Harrington

City Hall • 1 Dr. Carlton B. Goodlett Place • Room 244 • San Francisco, California 94102-4689 • (415) 554-7450
Fax (415) 554 - 7454 • TDD/TTY (415) 554-5227 • E-mail: aaron.peskin@sfgov.org

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Young, Victor (BOS)
Subject:	FW: Appointment of Rebecca Bers to the Elections Commission
Date:	Friday, January 24, 2025 3:04:00 PM
Attachments:	Appointment of Rebecca Bers - 1.6.25.pdf

Dear Supervisors,

Please see the attached appointment from the City Attorney to the Elections Commission.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: Zamora, Luis (CAT) <Luis.A.Zamora@sfcityatty.org>
Sent: Monday, January 6, 2025 12:18 PM
To: Parker, Michelle (REG) <michelle.d.parker@sfgov.org>
Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Jenkins, Brooke (DAT) <brooke.jenkins@sfgov.org>; Cisneros, Jose (TTX) <jose.cisneros@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>; Rea, Diane (ADM) <diane.rea@sfgov.org>
Subject: Appointment of Rebecca Bers to the Elections Commission

Dear Vice President Parker,

Attached please find a letter form City Attorney David Chiu regarding the appointment of Rebecca Bers to the Elections Commission. Ms. Bers will be serving a new term through December 31, 2029, replacing outgoing Commissioner Dai whose holdover term ends effective immediately.

Sincerely,

Luis A. Zamora (he/him)
Director of Community Relations and Executive Affairs
Office of City Attorney David Chiu
(415) 554-4748 Direct

www.sfcityattorney.org
Find us on: Facebook Twitter Instagram

The information contained in this electronic message may be confidential and may be subject to the attorney-client privilege and/or the attorney work product doctrine. It is intended only for the use of the individual or entity to whom it is addressed . If you are not the intended recipient, you are hereby notified that any use, dissemination or copying of this communication is strictly prohibited. If you have received this electronic message in error, please notify me by telephone at (415) 554-4700, and delete the original message from your e-mail system. Thank you.

CITY AND COUNTY OF SAN FRANCISCO

OFFICE OF THE CITY ATTORNEY

DAVID CHIU
邱信福
City Attorney

Direct Dial: (415) 554-4748
Email: Luis.A.Zamora@sfcityatty.org

January 6, 2025

Michelle Parker
Vice President
San Francisco Elections Commission
City Hall, 1 Dr. Carlton B. Goodlett Place, Room 48
San Francisco, CA 94102

Re: Appointment of Rebecca Bers to Elections Commission

Dear Vice President Parker:

Under Charter Section 13.103.5, I am appointing Rebecca Bers to serve as a member of the San Francisco Elections Commission, effective today, January 6, 2025. Ms. Bers has a background in election law as a former Deputy City Attorney where she worked with the Ethics and Elections team on a redistricting matter, and has volunteered in education and outreach related to ballot cure matters. She currently serves as an attorney with the U.S. Department of Justice.

Ms. Bers will be serving a new term through December 31, 2029, replacing outgoing Commissioner Dai whose holdover term ends effective immediately.

Please feel free to contact me with any questions you may have about these or other matters.

Very truly yours,

DAVID CHIU
City Attorney

cc: Mayor London Breed
District Attorney Brooke Jenkins
Treasurer José Cisneros
Clerk to the Board of Supervisors, Angela Calvillo
Department of Elections Commissioner, John Arntz
County Clerk, Diane Rea

From: Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To: BOS-Supervisors; BOS-Legislative Aides
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject: FW: City Administrator Appointment to the Task Force on City Commissions
Date: Friday, January 24, 2025 1:09:00 PM
Attachments: Appointment Letter Task Force on City Commissions_Sophie Hayward.pdf

Dear Supervisors,

Please see the attached memo from CAO Carmen Chu, regarding her appointment to the Commission Streamlining Task Force.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: Moser, Lily (ADM) <Lily.Moser@sfgov.org>
Sent: Thursday, January 23, 2025 5:26 PM
To: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Cc: Chu, Carmen (ADM) <carmen.chu@sfgov.org>; Hayward, Sophie (ADM) <sophie.hayward@sfgov.org>
Subject: City Administrator Appointment to the Task Force on City Commissions

Dear Clerk of the Board,

I hope this email finds you well.

Attached, please find a letter from City Administrator Carmen Chu, designating Sophie Hayward as her appointee to the Task Force to Recommend Changing, Eliminating, or Combining City Commissions.

Thanks so much for all you do,
Lily Moser

Lily Moser | she/her
Communications and Legislative Analyst
Office of the City Administrator
City and County of San Francisco
City Hall, Room 362

City & County of San Francisco
Daniel Lurie, Mayor

Office of the City Administrator
Carmen Chu, City Administrator

January 23, 2025

Angela Calvillo
Clerk, San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place
City Hall
Room 244
San Francisco, CA 94102

Greg Wagner
Controller
1 Dr. Carlton B. Goodlett Place
City Hall
Room 316
San Francisco, CA. 94102

Dear Madame Clerk and Controller Wagner,

Pursuant to San Francisco Charter Section 4.100.1(b), passed in the November 5, 2024 election as part of Proposition E, "Creating a Task Force to Recommend Changing, Eliminating, or Combining City Commissions," and in my capacity as City Administrator, I hereby appoint Sophie Hayward, Director of Public Affairs for the Office of the City Administrator, to Seat 1 of the Commission Streamlining Task Force.

Sincerely,

Carmen Chu
City Administrator

From: Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To: BOS-Supervisors; BOS-Legislative Aides
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject: FW: Prop E - Seat 2, Natasha Mihal
Date: Friday, January 24, 2025 1:04:00 PM
Attachments: Prop E - Seat 2, Natasha Mihal - 1-17-2025.pdf
image001.png
Importance: High

Dear Supervisors,

Please see the attached memo from Controller Wagner, regarding his appointment to the Commission Streamlining Task Force.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: Stone, Claire (CON) <claire.stone@sfgov.org> **On Behalf Of** Wagner, Greg (CON)
Sent: Friday, January 17, 2025 4:31 PM
To: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Chu, Carmen (ADM) <carmen.chu@sfgov.org>; Alonso, Rachel (ADM) <rachel.alonso@sfgov.org>
Cc: Mihal, Natasha (CON) <natasha.mihal@sfgov.org>; Ma, ChiaYu (CON) <chiayu.ma@sfgov.org>; Stone, Claire (CON) <claire.stone@sfgov.org>
Subject: Prop E - Seat 2, Natasha Mihal
Importance: High

Dear Madame Clerk Calvillo and City Administrator Chu,

Under Charter Section 4.100.l(b), passed at the November 5, 2024, election as part of Proposition E, entitled "Creating a Task Force to Recommend Changing, Eliminating, or Combining City Commissions," in my capacity as Controller I hereby appoint Natasha Mihal, Director of City Performance in the Office of the Controller to Seat 2 of the Commission Streamlining Task Force.

Thank you,

Greg

Greg Wagner (he/him)
Controller
Office of the Controller
(415) 554-7500 | greg.wagner@sfgov.org
sf.gov/controller

OFFICE OF THE CONTROLLER

CITY AND COUNTY OF SAN FRANCISCO

Greg Wagner
Controller

ChiaYu Ma
Deputy Controller

January 17, 2025

Angela Calvillo
Clerk, San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place,
City Hall, Room 244,
San Francisco, CA 94102

Carmen Chu
City Administrator
1 Dr. Carlton B. Goodlett Place
City Hall Room 362
San Francisco, CA 94102

Dear Madame Clerk Calvillo and City Administrator Chu,

Under Charter Section 4.100.l(b), passed at the November 5, 2024, election as part of Proposition E, entitled "Creating a Task Force to Recommend Changing, Eliminating, or Combining City Commissions," in my capacity as Controller I hereby appoint Natasha Mihal, Director of City Performance, Office of the Controller to Seat 2 of the Commission Streamlining Task Force.

Sincerely,

Greg Wagner
Controller

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	BOS-Operations; Calvillo, Angela (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Mchugh, Eileen (BOS); Ng, Wilson (BOS); Somera, Alisa (BOS)
Subject:	FW: January 29, 2025 Visual Arts Committee Agenda
Date:	Thursday, January 23, 2025 4:50:30 PM
Attachments:	Jan 29 2025 VAC Agenda.pdf image001.png

Hello,

Please see attached the San Francisco Arts Commission Visual Arts Committee meeting agenda for January 29, 2025.

Regards,

John Bullock
Office of the Clerk of the Board
San Francisco Board of Supervisor
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
BOS@sfgov.org | www.sfbos.org

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: Peterson, Tara (ART) <tara.peterson@sfgov.org>
Sent: Thursday, January 23, 2025 4:40 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Cc: Ventre, Alyssa (ART) <alyssa.ventre@sfgov.org>; Dhaliwal, Manraj (ART) <manraj.dhaliwal@sfgov.org>
Subject: January 29, 2025 Visual Arts Committee Agenda

SAN FRANCISCO ARTS COMMISSION
VISUAL ARTS COMMITTEE
Hybrid Meeting

Wednesday, January 29, 2025
2:00 PM
City Hall, Room 416
1 Dr. Carlton B Goodlett Place

Please see link and attached agenda.

https://www.sf.gov/meeting--january-29-2025--visual-arts-committee-meetinga

Thank you,
Tara

Tara Peterson
Registrar, Civic Art Collection & Public Art Program
Pronouns: She/Her

Email: tara.peterson@sfgov.org
Office: 415-252-2219
Mobile: 415-819-5016

San Francisco Arts Commission
401 Van Ness Avenue, Suite 325
San Francisco, CA 94102

www.sfartscommission.org | https://www.sfartscommission.org/experience-art/public-art

Newsletter | Flickr | LinkedIn | Facebook | Instagram | TikTok | Twitter | YouTube

The San Francisco Arts Commission acknowledges that we are on the unceded ancestral homeland of the Ramaytush Ohlone. We affirm the sovereign rights of their community as First Peoples and are committed to supporting the traditional and contemporary evolution of the American Indian community and uplifting contemporary indigenous voices and culture.

Please be mindful that all correspondence and documents submitted to the San Francisco Arts Commission are public records and, as such, are subject to the Sunshine Ordinance and can be requested by the public. If this happens, personal information such as personal emails, Social Security numbers and phone numbers will be redacted.

MEETING OF THE VISUAL ARTS COMMITTEE

Wednesday, January 29, 2025
2:00 p.m.

Hybrid Meeting
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Agenda

Members of the Visual Arts Committee will attend this meeting in person at the location listed above. Members of the public are invited to observe the meeting in person at the physical meeting location listed above or remotely on SFGovTV. Members of the public attending the meeting in-person will have an opportunity to provide public comment on every agenda item.

Visual Arts Committee Commissioners: Suzie Ferras, Chair; JD Beltran; Mahsa Hakimi; Yiying Lu; Nabiel Musleh; Abby Sadin Schnair; Debra Walker.

1. **Call to Order, Roll Call, Agenda Changes, Land Acknowledgment**

- Call to order
- Roll call / Confirmation of quorum
- Agenda Changes
- Ramaytush Ohlone Land Acknowledgement

The San Francisco Arts Commission acknowledges that we are on the unceded ancestral homeland of the Ramaytush Ohlone who the original inhabitants of the San Francisco Peninsula are. As the indigenous

stewards of this land and in accordance with their traditions, the Ramaytush Ohlone have never ceded, lost nor forgotten their responsibilities as the caretakers of this place, as well as for all peoples who reside in their traditional territory. As guests, we recognize that we benefit from living and working on their traditional homeland. We wish to pay our respects by acknowledging the ancestors, elders and relatives of the Ramaytush Community and by affirming their sovereign rights as First Peoples. As a department dedicated to promoting a diverse and equitable Arts and Culture environment in San Francisco, we are committed to supporting the traditional and contemporary evolution of the American Indian community.

2. General Public Comment

(This item is to allow members of the public to comment generally on matters within the Committee's purview as well as to suggest new agenda items for the Committee's consideration.)

3. Consent Calendar
Discussion and Possible Action

Presentation Time: Approximately 3 minutes

1. Motion to approve *Vibrant Fence Gallery*, a fence art design, and *Colorful Pathways & Play*, sidewalk mural design by Strider Patton. The *Fence Gallery* design will be installed on the Elm Street side of the chain link fence at 600 Van Ness Avenue and measures approximately H8 ft. by W190 ft. The *Colorful Pathways & Play* mural will be installed on both the North and South sidewalks along Elm Street between Van Ness Avenue and Polk Street and measures approximately 6 ft. deep by 400 ft. long on both sidewalks, in District 5. The artwork is funded by a Shared Spaces Art and Culture Grant, A Shared Spaces Technical Assistance Grant and will not become part of the Civic Art Collection.

2. Motion to approve *Elk Street Mural,* a mural design by Sirron Norris. The mural will be installed on Elk Street wall along Glen Park Canyon, in District 10. The mural measures approximately 1 ft. to 4 ft. variable height by 210 ft. long. The artwork is funded by a private donation and will not become part of the Civic Art Collection.

3. Motion to approve *Dream Garden,* a mural design by Gabriela Perez. The mural will be installed at 790 Folsom St. at 4th St., in District 6. The mural measures approximately 18 ft. height by 36 ft. wide. The artwork is funded by Yerba Buena Gardens Conservancy and will not become part of the Civic Art Collection.

Explanatory Documents: Mural Approval Packets

4. 2025 Art on Market Street Poster Series
Discussion and Possible Action

Discussion and possible action to approve the final selection of works for the first installment of 2025 Art on Market Street Poster Series.

Presenter: Program Associate Craig Corpora
Presentation Time: Approximately 5 minutes
Explanatory Document: Artwork images

5. Pier 27 Cruise Terminal
Discussion and Possible Action

Discussion and possible action to approve the revised design and increase of Ana Teresa Fernández's contract from $136,000 to $234,890 (an increase of $98,890) for the fabrication, transportation, and consultation during installation of an artwork for the Pier 27 Cruise Terminal Project.

Presenter: Project Manager Marcus Davies
Presentation Time: Approximately 5 minutes
Explanatory Document: Site plans, renderings, budget

6. Staff Report
Discussion

Presentation of Civic Art Collection and Public Art Program updates.

Staff Presenter: Civic Art Collection & Public Art Program Director Mary Chou
Presentation Time: Approximately 5 minutes

7. New Business and Announcements
Discussion

(This item is to allow the Commissioners to introduce new agenda items for consideration, to report on recent arts activities and to make announcements.)

8. Adjournment
Action

Posted 1/23/2025, 1:55 pm. T.P.

Notices
The meetings of the Visual Arts Committee will be held in "hybrid format" with the meeting occurring in-person at City Hall, room 416 and available to view live at https://sfgovtv.org/sfgovtv-live-events.

Agenda Item Information / Materials Available
Each item on the agenda may include the following documents:
1) Department or Agency or report;
2) Public correspondence;
3) Other explanatory documents.

Explanatory documents listed above, as well as documents created or distributed after the posting of this agenda to the Arts Commission will be available only electronically at https://sf.gov/departments/visual-arts-committee-arts-commission. Please contact: Tara Peterson at

tara.peterson@sfgov.org or 415-252-2219. PLEASE NOTE: The Arts Commission often receives documents created or submitted by other City officials, agencies or departments after the posting of the Arts Commission agenda. For such documents or presentations, members of the public may wish to contact the originating agency if they seek documents not yet provided to the Arts Commission.

Meeting Procedures

1. Agenda items will normally be heard in order. Please note, that on occasion a special circumstance may necessitate that an agenda item be taken out of order. To ensure that an agenda item is not missed, it is advised to arrive at the beginning of the meeting. All agenda changes will be announced by the Chair at the top of the meeting.

2. Public comment will be taken before or during the Committee's consideration of each agenda item. Each speaker will be allowed to speak for the time allotted by the Chair at the top of the meeting for up to three (3) minutes.

3. During General Public Comment, members of the public may address the Commissioners on matters that are within the Arts Commission's jurisdiction and are not on the agenda.

4. Any person speaking during a public comment period may supply a brief written summary of their comments, which shall, if no more than 150 words, be included in the official file. Written comments pertaining to this meeting should be submitted to art-info@sfgov.org.

5. Persons attending the meeting and those unable to attend may also submit written comments of 150 words or less regarding specific agenda items or general public comment regarding items under the purview of the Arts Commission. Written comments submitted to and received by Arts Commission staff via email to tara.peterson@sfgov.org by 5:00 p.m. before the date of the meeting, or received within 10 days after a public meeting, before draft meeting minutes are posted, will be brought to the attention of the commission and made part of the official public record. Please note,

written public comment submitted to SFAC staff will NOT be read aloud during the meeting. Please see meeting agenda for meeting contact information. Note that names and addresses included in these submittals will become part of the public record. Submittals may be made anonymously.

Electronic Devices Prohibited
The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at this meeting. The Chair may order the removal from the meeting room of any person responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic device

Disability Access
To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact Tara Peterson at tara.peterson@sfgov.org or 415-252-2219, at least 48 hours before the meeting, except for Monday meetings, for which the deadline is 4:00 p.m. the previous Friday.

Archives Available
A recording of this meeting will be available online, 48 hours after the meeting at
https://sanfrancisco.granicus.com/ViewPublisher.php?view_id=152.

Lobbyist Registration and Reporting Requirements
Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (San Francisco Campaign and Governmental Conduct Code sections 2.100-2.160) to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102, telephone 415/252-3100, fax 415/252-3112 and http://www.sfethics.org/.

Sensitivity to chemical-based products
In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees

may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Sunshine Ordinance
Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact by mail to Administrator, Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102-4689; by phone at 415-554 7724; by fax at 415-554 7854; or by email at sotf@sfgov.org.

Citizens interested in obtaining a free copy of the Sunshine Ordinance can request a copy from by printing Chapter 67 of the San Francisco Administrative Code on the Internet, http://www.sfgov.org/sunshine/

Accessibility Meeting Policy
Per the American Disabilities Act and the Language Access Ordinance, Chinese, Spanish, and/or American Sign Language interpreters will be available upon request. Additionally, every effort will be made to provide a sound enhancement system, meeting materials in alternative formats, and/or a reader. Minutes may be translated after they have been adopted by the Commission. For all these requests, please contact Tara Peterson at least 48 hours before the meeting at 415-252-2219, tara.peterson@sfgov.org Late requests will be honored if possible. The hearing room is wheelchair accessible.

利便參與會議的相關規定
根據美國殘疾人士法案和語言服務條例，中文、西班牙語、和/或美國手語翻譯人員在收到要求後將會提供翻譯服務。另外，我們將盡力提供擴音設備。同時也將會提供不同格式的會議資料， 和/或者提供閱讀器。此外，翻譯版本的會議記錄可在委員會通過後提供。上述的要求，請於會議前最少48小時致電415-252-2219向Tara Peterson, tara.peterson@sfgov.org 提出。逾期提出的請求，若可能的話，亦會被考慮接納。聽證室設有輪椅通道。

POLITICA DE ACCESO A LA REUNIÓN

De acuerdo con la Ley sobre Estadounidenses con Discapacidades (American Disabilities Act) y la Ordenanza de Acceso a Idiomas (Language Access Ordinance) intérpretes de chino, español, y lenguaje de señas estarán disponibles de ser requeridos. En adición, se hará todo el esfuerzo posible para proveer un sistema mejoramiento de sonido, materiales de la reunión en formatos alternativos, y/o proveer un leedor. Las minutas podrán ser traducidas luego de ser aprobadas por la Comisión. Para solicitar estos servicios, favor contactar a Tara Peterson, por lo menos 48 horas antes de la reunión al 415-252-2219, tara.peterson@sfgov.org. Las solicitudes tardías serán consideradas de ser posible. La sala de audiencia es accesible a silla de ruedas.

Patakaran para sa pag-access ng mga Miting

Ayon sa batas ng American Disabilities Act at ng Language Access Ordinance, maaring mag-request ng mga tagapagsalin wika sa salitang Tsino, Espanyol at/o sa may kapansanan pandinig sa American Sign Language. Bukod pa dito, sisikapin gawan ng paraan na makapaglaan ng gamit upang lalong pabutihin ang inyong pakikinig, maibahagi ang mga kaganapan ng miting sa iba't ibang anyo, at/o isang tagapagbasa. Ang mga kaganapan ng miting ay maaring isalin sa ibang wika matapos ito ay aprobahan ng komisyon. Sa mga ganitong uri ng kahilingan, mangyari po lamang makipag ugnayan kay Tara Peterson sa 415-252-2219, tara.peterson@sfgov.org Magbigay po lamang ng hindi bababa sa 48 oras na abiso bago ng miting. Kung maari, ang mga late na hiling ay posibleng tanggapin. Ang silid ng pagpupulungan ay accessible sa mga naka wheelchair.

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	3 Approved Requests to Waive 12B Requirements
Date:	Friday, January 31, 2025 1:03:00 PM
Attachments:	3 Approved Requests to Waive 12B Requirements.pdf

Hello,

Please see below and attached for 3 approved requests to waive 12B requirements.

Requester: Swati Patel
Department: DPH
Waiver Justification: 12B.5-1(d)(2) (Bulk Purchasing)
Supplier ID: 0000042765
Requested total cost: $175,000.00
Short Description: Quva: Outsourced Sterile Compounding Services

Requester: Sherri Li
Department: LIB
Waiver Justification: 12B.5-1(d)(1) (No Vendors Comply)
Supplier ID: 0000053342
Requested total cost: $750.00
Short Description: Gentle Yoga + Collective Rest / COB

Requester: Susan Chan
Department: DPH
Waiver Justification: 12B.5-1(d)(2) (Bulk Purchasing)
Supplier ID: 0000023732
Requested total cost: $1,500.00
Short Description: Annual California Association For Health Services At Home (CAHSAH) membership renewal.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

Report Title: CMD 12B Waiver Details
Run Date and Time: 2025-01-31 12:59:13 Pacific Standard Time
Run by: ServiceNow Admin
Table name: u_cmd_12b_waiver

CMD 12B Waiver

Number:	CMD12B0004179	Request Status:	Completed
Requested for:	Swati Patel	State:	Completed
Department Head/Delegated authority:	Michelle Ruggels	Waiver Type:	12B Waiver
		12B Waiver Type:	Standard
Opened:	2025-01-24 14:19:04	Requesting Department:	DPH
		Requester Phone:	(628) 206-2504
		Awaiting Info from:	
		Awaiting Info reason:	
		Opened by:	Swati Patel
		Watch list:	

Short Description:

Quva: Outsourced Sterile Compounding Services

Supplier ID:	0000042765	Requested Amount:	$75,000.00
Is this a new waiver or are you modifying a previously approved waiver?:	Modification – Prior Waiver Approved in ServiceNow	Increase Amount:	$100,000.00
		Previously Approved Amount:	$75,000.00
		Total Requested Amount:	$175,000.00
Last Approved 12B Waiver Request:	CMD12B0003047		
Document Type:	Requisition	Enter Contract ID:	
12B Waiver Justification:	12B.5-1(d)(2) (Bulk Purchasing)	Enter Requisition ID:	0000320582
City Treasurer:	Jose Cisneros	Enter Purchase Order ID:	
Admin Code Chapter:	Chapter 21A GPO (DPH Only)	Enter Direct Voucher ID:	
Select Chapter 21.04 Section:		Waiver Start Date:	2024-07-01
Confirm Dept. has documented this agreement as a Sole Source:		Waiver End Date:	2025-06-30

Advertising:	false
Commodities, Equipment and Hardware :	false
Equipment and Vehicle Lease:	false
On Premise Software and Support:	false
Online Content, Reports, Periodicals and Journals:	false
Professional and General Services:	true
Software as a Service (SaaS) and Cloud Software Applications:	false
Vehicles and Trailers:	false

Detail the purpose of this contract is and what goods and/or services the contra:

(a) QUVA PHARMA INC
(b) Quva provides sterile compounded services to assist with ventilated COVID-19 patients and controlled substance IV medications not commericially available.
(c) This supplier was pre-selected through group purchasing authority GPO (Vizient) for DPH bulk purchasing.

If you have made an effort to have the supplier comply, explain it here. If not,:

QUVA PHARMA INC is pending compliance with 12b. In the interim, SFDPH is seeking a waiver until the supplier can be found compliant or unable to comply. This supplier was also pre-selected through group purchasing authority GPO for DPH bulk purchasing.

Cancel Notes:

CMD Analyst

CMD Analyst:	Domenic Viterbo-Martinez	CMD Director:	Stephanie Tang
CMD Analyst Decision:	Reviewed and Approved	Select the reason for this request:	12B.5-1(d)(2) (Bulk Purchasing)
CMD Analyst Comments:	Purchase of sterile compounded services to assist with ventilated COVID-19 patients through group purchasing authority GPO for DPH bulk purchasing.		

CMD Director

CMD Director:	Stephanie Tang	CMD Director Decision:	Reviewed and Approved

Reason for Determination:

Approved under 12B.5-1(d)(2) authority,

12B.5-1(a)(1) (Non Property Contracts)

Select OCA Solicitation Waiver:	
Sole Source – Non Property Contract Justification Reason:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

Explain why this is a Sole Source:

12B.5-1(a)(1) (Property Contracts)

City Property Status:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question1:

CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question2:

12B.5-1(a)(1)(Property Contracts)

Sole Source – Property Contract Justification Reason:

12B.5-1(a)(2) (Declared Emergency)

12B.5-1(a)(2) (Declared Emergency) Question2:

12B.5-1(a)(3) (Specialized Litigation)

12B.5-1(a)(3) (Specialized Litigation) Question1 :

12B.5-1(a)(3) (Specialized Litigation) Question2:

12B.5-1(b) (Public Entity-Non Property)

Select OCA Solicitation Waiver:

Public Entity Sole Source – Non Property Contract Justification Reason:

Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:

Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:

Explain why this is a Sole Source (Public Entity):

12B.5-1(b) (Public Entity-Property)

12B.5-1(b) (Public Entity SS-PC) Question1:

12B.5-1(b) (Public Entity - Substantial)

12B.5-1(b) (Public Entity-SPI) Question1:

12B.5-1(c) (Conflicting Grant Terms)

12B.5-1(c) (Conflicting Grant Terms) Question1:

12B.5-1(c) (Conflicting Grant Terms) Question2:

12B.5-1(e) Investments and Services

12B.5-1(e) Investments Question1:

12B.5-1(e) Investments Question2:

12B.5-1(e) Investments Question3:

12B.5-1(f) (SFPUC Bulk Water, Power and

Bulk Water:	false
Bulk Power:	false
Bulk Gas:	false

12B.5-1(f) (SFPUC Bulk WPG) Question2:

12B.5-1(f) (SFPUC Bulk WPG) Question1:

12B.5-1(d)(1) (No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Question1:

12B.5-1(d)(1) (No Vendors Comply) Question2:

12B.5-1(d)(1) (No Vendors Comply) Question3:

12B.5-1(d)(1) (No Vendors Comply) Question4:

12B.5-1(d)(1) (No Vendors Comply) Question5:

12B.5-1(d)(1)(No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Limited Question1:

12B.5-1(d)(1) (No Vendors Comply) Limited Question2 :

12B.5-1(d)(1) (No Vendors Comply) Limited Question3:

12B.5-1(d)(1) (No Vendors Comply) Limited Question4:

12B.5-1(d)(2) (Bulk Purchasing)

Select OCA Solicitation Waiver:

Has MTA qualified agreement as Bulk Purchasing under Charter Sec. 8A.102(b)?:

Detail the nature of this Bulk Purchasing transaction:

12B.5-1(d)(2) (Bulk Purchasing) Question1:

Per Admin Code Section 21A.2(a)
(2) Healthcare GPOs obtain cost savings by pooling their members' purchasing power and negotiating lower prices from their participating vendors. Healthcare GPOs also provide their members with cost savings by conducting a competitive bidding process for some – though not all – of the goods and services offered by their suppliers.
(3) Membership in Healthcare GPOs allows DPH to employ a streamlined process for procuring goods and services, thereby reducing administrative burdens, facilitating improved quality of care, and saving DPH millions of dollars each fiscal year.

12B.5-1(d)(2) (Bulk Purchasing) Question2:

Per Admin Code Section 21A.2(a)
(2) Healthcare GPOs obtain cost savings by pooling their members' purchasing power and negotiating lower prices from their participating vendors. Healthcare GPOs also provide their members with cost savings by conducting a competitive bidding process for some – though not all – of the goods and services offered by their suppliers.
(3) Membership in Healthcare GPOs allows DPH to employ a streamlined process for procuring goods and services, thereby reducing administrative burdens, facilitating improved quality of care, and saving DPH millions of dollars each fiscal year.

12B.5-1(d)(2) (Bulk Purchasing) Question3:

To fulfill the Board's desire to obtain the cost savings from using a GPO, pursuant to Chapter 21A.

12B.5-1(d)(2) (Bulk Purchasing) Question4:

This entity is pre selected through Group purchasing for healthcare bulk purchasing.

12B.5-1(d)(2) (Bulk Purchasing) Question5:

The purpose of Chapter 12B is to ensure equal access to benefits, including health benefits, regardless of one's protected category. The use of a GPO ensures DPH can access the goods and services it needs to provide healthcare to SF residents in a cost-effective and reliable manner, thereby increasing their access to healthcare regardless of their status. In this regard, the use of this Vizient contractor is aligned with the intent of Chapter 12B.

12B.5-1(d)(2) (Bulk Purchasing) Question6:

Yes

12B.5-1(d)(3) (Sham Entity)

12B.5-1(d)(3) (Sham Entity) Question1:

12B.5-1(d)(3) (Sham Entity) Question2:

12B.5-1(d)(3) (Sham Entity) Question3:

12B.5-1(d)(3) (Sham Entity) Question4:

Activities

Additional comments:

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CMD12B0004179
Sort Order: Order in ascending order

1 Approvals

State	Approver	Approving	Created	Approval set	Comments
Approved	Michelle Ruggels	CMD 12B Waiver: CMD12B0004179	2025-01-24 14:24:57		

Related List Title: Metric List
Table name: metric_instance
Query Condition: Table = u_cmd_12b_waiver AND ID = b4812b6d3b9756507b464b9aa4e45a8c
Sort Order: None

12 Metrics

Created	Definition	ID	Value	Start	End	Duration	Calculation complete
2025-01-27 16:47:30	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Completed	2025-01-27 16:47:26			false
2025-01-24 14:19:05	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Draft	2025-01-24 14:19:04	2025-01-24 14:24:58	5 Minutes	true

Created	Definition	ID	Value	Start	End	Duration	Calculation complete
2025-01-27 14:30:45	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Awaiting CMD Director Approval	2025-01-27 14:30:40	2025-01-27 16:47:26	2 Hours 16 Minutes	true
2025-01-24 14:25:00	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Dept. Head approval	2025-01-24 14:24:58	2025-01-24 14:40:46	15 Minutes	true
2025-01-24 14:25:00	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Draft	2025-01-24 14:24:58	2025-01-24 14:24:58	0 Seconds	true
2025-01-24 14:40:50	OCA 12B Metric	CMD 12B Waiver: CMD12B0004179	Awaiting CMD Analyst Approval	2025-01-24 14:40:46	2025-01-27 14:30:40	2 Days 23 Hours 49 Minutes	true
2025-01-24 14:19:05	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Draft	2025-01-24 14:19:04	2025-01-24 14:24:58	5 Minutes	true
2025-01-24 14:25:00	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Dept. Head approval	2025-01-24 14:24:58	2025-01-24 14:40:46	15 Minutes	true
2025-01-27 14:30:45	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Awaiting CMD Director Approval	2025-01-27 14:30:40	2025-01-27 16:47:26	2 Hours 16 Minutes	true
2025-01-24 14:25:00	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Draft	2025-01-24 14:24:58	2025-01-24 14:24:58	0 Seconds	true
2025-01-27 16:47:30	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Completed	2025-01-27 16:47:26			false
2025-01-24 14:40:50	Assigned to Duration	CMD 12B Waiver: CMD12B0004179	Awaiting CMD Analyst Approval	2025-01-24 14:40:46	2025-01-27 14:30:40	2 Days 23 Hours 49 Minutes	true

Report Title: CMD 12B Waiver Details
Run Date and Time: 2025-01-31 12:59:50 Pacific Standard Time
Run by: ServiceNow Admin
Table name: u_cmd_12b_waiver

CMD 12B Waiver

Number:	CMD12B0004182	Request Status:	Awaiting CMD Director Approval
Requested for:	Sherri Li	State:	Work in Progress
Department Head/Delegated authority:	Michael Lambert	Waiver Type:	12B Waiver
		12B Waiver Type:	Limited (Under 250K)
Opened:	2025-01-28 14:37:24	Requesting Department:	LIB
		Requester Phone:	+14155574250
		Awaiting Info from:	
		Awaiting Info reason:	
		Opened by:	Sherri Li
		Watch list:	

Short Description:

Gentle Yoga + Collective Rest / COB

Supplier ID:	0000053342	Requested Amount:	$750.00
Is this a new waiver or are you modifying a previously approved waiver?:	New Waiver	Increase Amount:	$0.00
		Previously Approved Amount:	$0.00
Last Approved 12B Waiver Request:		Total Requested Amount:	$750.00
Document Type:	Purchase Order	Enter Contract ID:	
12B Waiver Justification:	12B.5-1(d)(1) (No Vendors Comply)	Enter Requisition ID:	
City Treasurer:	Jose Cisneros	Enter Purchase Order ID:	0000902007
Admin Code Chapter:	Chapter 21 Goods and Services	Enter Direct Voucher ID:	
Select Chapter 21.04 Section:		Waiver Start Date:	2025-01-28
Confirm Dept. has documented this agreement as a Sole Source:		Waiver End Date:	2025-06-30

Advertising:	false
Commodities, Equipment and Hardware :	false
Equipment and Vehicle Lease:	false
On Premise Software and Support:	false
Online Content, Reports, Periodicals and Journals:	false
Professional and General Services:	true
Software as a Service (SaaS) and Cloud Software Applications:	false
Vehicles and Trailers:	false

Detail the purpose of this contract is and what goods and/or services the contra:

TendWell Collective is the supplier, to provide health, wellness, and mindful yoga classes to the library community. The purpose of this contract is to offer opportunities for community members to engage in activities promoting well-being and connection.

If you have made an effort to have the supplier comply, explain it here. If not,:

We've made significant efforts to help TendWell Collective comply with city regulations. However, due to their size and operational limitations, full adherence to Chapter 12B is challenging. Hence, we're requesting a waiver to proceed with the contract, prioritizing the best interests of all parties involved.

Cancel Notes:

CMD Analyst

CMD Analyst:	Domenic Viterbo-Martinez	CMD Director:	Stephanie Tang
CMD Analyst Decision:	Reviewed and Approved	Select the reason for this request:	12B.5-1(d)(1) (No Vendors Comply)
CMD Analyst Comments:	No compliant supplier provides health, wellness, and mindful yoga classes for community members to engage in activities promoting well-being and connection.		

CMD Director

CMD Director:	Stephanie Tang	CMD Director Decision:	

Reason for Determination:

12B.5-1(a)(1) (Non Property Contracts)

Select OCA Solicitation Waiver:	
Sole Source – Non Property Contract Justification Reason:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

Explain why this is a Sole Source:

12B.5-1(a)(1) (Property Contracts)

City Property Status:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question1:

CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question2:

12B.5-1(a)(1)(Property Contracts)

Sole Source – Property Contract Justification Reason:	

12B.5-1(a)(2) (Declared Emergency)

12B.5-1(a)(2) (Declared Emergency) Question2:

12B.5-1(a)(3) (Specialized Litigation)

12B.5-1(a)(3) (Specialized Litigation) Question1 :

12B.5-1(a)(3) (Specialized Litigation) Question2:

12B.5-1(b) (Public Entity-Non Property)

Select OCA Solicitation Waiver:	
Public Entity Sole Source – Non Property Contract Justification Reason:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

Explain why this is a Sole Source (Public Entity):

12B.5-1(b) (Public Entity-Property)

12B.5-1(b) (Public Entity SS-PC) Question1:

12B.5-1(b) (Public Entity - Substantial)

12B.5-1(b) (Public Entity-SPI) Question1:	

12B.5-1(c) (Conflicting Grant Terms)

12B.5-1(c) (Conflicting Grant Terms) Question1:

12B.5-1(c) (Conflicting Grant Terms) Question2:

12B.5-1(e) Investments and Services

12B.5-1(e) Investments Question1:

12B.5-1(e) Investments Question2:

12B.5-1(e) Investments Question3:

12B.5-1(f) (SFPUC Bulk Water, Power and

Bulk Water:	false
Bulk Power:	false

Bulk Gas:	false
12B.5-1(f) (SFPUC Bulk WPG) Question2:	

12B.5-1(f) (SFPUC Bulk WPG) Question1:

12B.5-1(d)(1) (No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Question1:

12B.5-1(d)(1) (No Vendors Comply) Question2:

12B.5-1(d)(1) (No Vendors Comply) Question3:

12B.5-1(d)(1) (No Vendors Comply) Question4:

12B.5-1(d)(1) (No Vendors Comply) Question5:

12B.5-1(d)(1)(No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Limited Question1:

By not entering into this contract with TendWell Collective the public library community will not benefit from their inclusivity, anti-oppression, and wellness values, which ensure authentic community support.

12B.5-1(d)(1) (No Vendors Comply) Limited Question2 :

We have diligently assisted TendWell Collective to ensure their compliance with city regulations to the fullest extent possible. Despite our best efforts, complete adherence to Chapter 12B remains a challenge due to their size and operational constraints. Therefore, we are seeking a waiver to address this limitation and proceed with the contract in the best interest of all parties involved.

12B.5-1(d)(1) (No Vendors Comply) Limited Question3:

This waiver request does not defeat the intent of Chapter 12B as TendWell Collective's commitment to anti-oppression aligns with the chapter's goals of promoting fairness and equity. The proposed contract is essential to the city and its residents as it provides access to inclusive wellness services that support the diverse needs of the community.

12B.5-1(d)(1) (No Vendors Comply) Limited Question4:

Yes

12B.5-1(d)(2) (Bulk Purchasing)

Select OCA Solicitation Waiver:	
Has MTA qualified agreement as Bulk Purchasing under Charter Sec. 8A.102(b)?:	

Detail the nature of this Bulk Purchasing transaction:

12B.5-1(d)(2) (Bulk Purchasing) Question1:

12B.5-1(d)(2) (Bulk Purchasing) Question2:

12B.5-1(d)(2) (Bulk Purchasing) Question3:

12B.5-1(d)(2) (Bulk Purchasing) Question4:

12B.5-1(d)(2) (Bulk Purchasing) Question5:

12B.5-1(d)(2) (Bulk Purchasing) Question6:

12B.5-1(d)(3) (Sham Entity)

12B.5-1(d)(3) (Sham Entity) Question1:

12B.5-1(d)(3) (Sham Entity) Question2:

12B.5-1(d)(3) (Sham Entity) Question3:

12B.5-1(d)(3) (Sham Entity) Question4:

Activities

Additional comments:

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CMD12B0004182
Sort Order: Order in ascending order

1 Approvals

State	Approver	Approving	Created	Approval set	Comments
Approved	Michael Lambert	CMD 12B Waiver: CMD12B0004182	2025-01-28 14:42:34		

Related List Title: Metric List
Table name: metric_instance
Query Condition: Table = u_cmd_12b_waiver AND ID = 641c84c72bd79a506469ff10de91bfa2
Sort Order: None

10 Metrics

Created	Definition	ID	Value	Start	End	Duration	Calculation complete
2025-01-28 16:34:11	OCA 12B Metric	CMD 12B Waiver: CMD12B0004182	Awaiting CMD Director Approval	2025-01-28 16:34:09			false
2025-01-28 15:14:50	OCA 12B Metric	CMD 12B Waiver: CMD12B0004182	Awaiting CMD Analyst Approval	2025-01-28 15:14:46	2025-01-28 16:34:09	1 Hour 19 Minutes	true
2025-01-28 14:42:30	OCA 12B Metric	CMD 12B Waiver: CMD12B0004182	Draft	2025-01-28 14:42:29	2025-01-28 14:42:34	5 Seconds	true
2025-01-28 14:42:35	OCA 12B Metric	CMD 12B Waiver: CMD12B0004182	Dept. Head approval	2025-01-28 14:42:34	2025-01-28 15:14:46	32 Minutes	true
2025-01-28 14:42:35	OCA 12B Metric	CMD 12B Waiver: CMD12B0004182	Draft	2025-01-28 14:42:34	2025-01-28 14:42:34	0 Seconds	true
2025-01-28 16:34:11	Assigned to Duration	CMD 12B Waiver: CMD12B0004182	Awaiting CMD Director Approval	2025-01-28 16:34:09			false
2025-01-28 14:42:35	Assigned to Duration	CMD 12B Waiver: CMD12B0004182	Draft	2025-01-28 14:42:34	2025-01-28 14:42:34	0 Seconds	true

Created	Definition	ID	Value	Start	End	Duration	Calculation complete
2025-01-28 14:42:35	Assigned to Duration	CMD 12B Waiver: CMD12B0004182	Dept. Head approval	2025-01-28 14:42:34	2025-01-28 15:14:46	32 Minutes	true
2025-01-28 15:14:50	Assigned to Duration	CMD 12B Waiver: CMD12B0004182	Awaiting CMD Analyst Approval	2025-01-28 15:14:46	2025-01-28 16:34:09	1 Hour 19 Minutes	true
2025-01-28 14:42:30	Assigned to Duration	CMD 12B Waiver: CMD12B0004182	Draft	2025-01-28 14:42:29	2025-01-28 14:42:34	5 Seconds	true

Report Title: CMD 12B Waiver Details
Run Date and Time: 2025-01-31 13:00:20 Pacific Standard Time
Run by: ServiceNow Admin
Table name: u_cmd_12b_waiver

CMD 12B Waiver

Number:	CMD12B0004184	Request Status:	Rejected by CMD Analyst
Requested for:	Susan Chan	State:	Rejected
Department Head/Delegated authority:	Michelle Ruggels	Waiver Type:	12B Waiver
		12B Waiver Type:	Standard
Opened:	2025-01-29 08:54:11	Requesting Department:	DPH
		Requester Phone:	(415) 759-4512
		Awaiting Info from:	
		Awaiting Info reason:	
		Opened by:	Susan Chan
		Watch list:	

Short Description:

Annual California Association For Health Services At Home (CAHSAH) membership renewal.

Supplier ID:	0000023732	Requested Amount:	$1,500.00
Is this a new waiver or are you modifying a previously approved waiver?:	New Waiver	Increase Amount:	$0.00
		Previously Approved Amount:	$0.00
Last Approved 12B Waiver Request:		Total Requested Amount:	$1,500.00
Document Type:	Purchase Order	Enter Contract ID:	
12B Waiver Justification:	12B.5-1(d)(2) (Bulk Purchasing)	Enter Requisition ID:	
City Treasurer:	Jose Cisneros	Enter Purchase Order ID:	0000901681
Admin Code Chapter:	Chapter 21A GPO (DPH Only)	Enter Direct Voucher ID:	
Select Chapter 21.04 Section:		Waiver Start Date:	2025-01-29
Confirm Dept. has documented this agreement as a Sole Source:		Waiver End Date:	2025-02-28

Advertising:	false
Commodities, Equipment and Hardware :	false
Equipment and Vehicle Lease:	false
On Premise Software and Support:	false
Online Content, Reports, Periodicals and Journals:	false
Professional and General Services:	true
Software as a Service (SaaS) and Cloud Software Applications:	false
Vehicles and Trailers:	false

Detail the purpose of this contract is and what goods and/or services the contra:

(a) The name of the supplier is California Association For Heatlh Services At Home (CAHSAH); (b) To pay for the required annual membership due for the Licensed Home Health (LHH) License. This renewal is for the Health At Home Department located on Laguna Honda Hospital.

If you have made an effort to have the supplier comply, explain it here. If not,:

Membership fees are required by organization that provides advocacy support for federal/state/regional policies/issues/governmental relationships and also implement quality and patient safety programs on behalf of member assoications.

Cancel Notes:

CMD Analyst

CMD Analyst:	Domenic Viterbo-Martinez	CMD Director:	Stephanie Tang
CMD Analyst Decision:	Rejected	Select the reason for this request:	
CMD Analyst Comments:	A recent interpretation of the Chapter 12B Equal Benefits Ordinance has concluded that fees associated with memberships, conferences, educational presentations, training sessions or publications that are unavailable from another source and are provided by a governmental, professional or trade organization or association do not meet the definition of "contract" in the Equal Benefits Ordinance. Compliance is encouraged, not required. A waiver is not necessary.		

CMD Director

CMD Director:	Stephanie Tang	CMD Director Decision:	

Reason for Determination:

12B.5-1(a)(1) (Non Property Contracts)

Select OCA Solicitation Waiver:	
Sole Source – Non Property Contract Justification Reason:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:	

Explain why this is a Sole Source:

12B.5-1(a)(1) (Property Contracts)

City Property Status:	
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:	

Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:
CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question1:
CMD 12B.5-1(a)(1) (Sole Source – Property Contracts) Question2:

12B.5-1(a)(1)(Property Contracts)

Sole Source – Property Contract Justification Reason:

12B.5-1(a)(2) (Declared Emergency)

12B.5-1(a)(2) (Declared Emergency) Question2:

12B.5-1(a)(3) (Specialized Litigation)

12B.5-1(a)(3) (Specialized Litigation) Question1 :
12B.5-1(a)(3) (Specialized Litigation) Question2:

12B.5-1(b) (Public Entity-Non Property)

Select OCA Solicitation Waiver:
Public Entity Sole Source – Non Property Contract Justification Reason:
Has DPH Commission qualified this agreement as a Sole Source under Chpt 21.42?:
Has MTA qualified this agreement as a Sole Source under Charter Sec. 8A.102(b)?:
Explain why this is a Sole Source (Public Entity):

12B.5-1(b) (Public Entity-Property)

12B.5-1(b) (Public Entity SS-PC) Question1:

12B.5-1(b) (Public Entity - Substantial)

12B.5-1(b) (Public Entity-SPI) Question1:

12B.5-1(c) (Conflicting Grant Terms)

12B.5-1(c) (Conflicting Grant Terms) Question1:
12B.5-1(c) (Conflicting Grant Terms) Question2:

12B.5-1(e) Investments and Services

12B.5-1(e) Investments Question1:

12B.5-1(e) Investments Question2:

12B.5-1(e) Investments Question3:

12B.5-1(f) (SFPUC Bulk Water, Power and

Bulk Water:	false
Bulk Power:	false
Bulk Gas:	false

12B.5-1(f) (SFPUC Bulk WPG) Question2:

12B.5-1(f) (SFPUC Bulk WPG) Question1:

12B.5-1(d)(1) (No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Question1:

12B.5-1(d)(1) (No Vendors Comply) Question2:

12B.5-1(d)(1) (No Vendors Comply) Question3:

12B.5-1(d)(1) (No Vendors Comply) Question4:

12B.5-1(d)(1) (No Vendors Comply) Question5:

12B.5-1(d)(1)(No Vendors Comply)

12B.5-1(d)(1) (No Vendors Comply) Limited Question1:

12B.5-1(d)(1) (No Vendors Comply) Limited Question2 :

12B.5-1(d)(1) (No Vendors Comply) Limited Question3:

12B.5-1(d)(1) (No Vendors Comply) Limited Question4:

12B.5-1(d)(2) (Bulk Purchasing)

Select OCA Solicitation Waiver:

Has MTA qualified agreement as Bulk Purchasing under Charter Sec. 8A.102(b)?:

Detail the nature of this Bulk Purchasing transaction:

12B.5-1(d)(2) (Bulk Purchasing) Question1:

Per Admin Code Section 21A.2(a)
(2) Healthcare GPOs obtain cost savings by pooling their members' purchasing power and negotiating lower prices from their participating vendors. Healthcare GPOs also provide their members with cost savings by conducting a competitive bidding process for some – though not all – of the goods and services offered by their suppliers.
(3) Membership in Healthcare GPOs allows DPH to employ a streamlined process for procuring goods and services, thereby reducing administrative burdens, facilitating improved quality of care, and saving DPH millions of dollars each fiscal year.

12B.5-1(d)(2) (Bulk Purchasing) Question2:

Per Admin Code Section 21A.2(a)
(2) Healthcare GPOs obtain cost savings by pooling their members' purchasing power and negotiating lower prices from their participating vendors. Healthcare GPOs also provide their members with cost savings by conducting a competitive bidding process for some – though not all – of the goods and services offered by their suppliers.
(3) Membership in Healthcare GPOs allows DPH to employ a streamlined process for procuring goods and services, thereby reducing administrative burdens, facilitating improved quality of care, and saving DPH millions of dollars each fiscal year.

12B.5-1(d)(2) (Bulk Purchasing) Question3:

To fulfill the Board's desire to obtain the cost savings from using a GPO, pursuant to Chapter 21A.

12B.5-1(d)(2) (Bulk Purchasing) Question4:

For the payment of fees associated with memberships, conferences, educational presentations, training sessions or publications that are unavailable from another source and are provided by a governmental, professional or trade organziation or assocation.

12B.5-1(d)(2) (Bulk Purchasing) Question5:

The purpose of Chapter 12B is to ensure equal access to benefits, including health benefits, regardless of one's protected category. The use of a GPO ensures DPH can access the goods and services it needs to provide healthcare to SF residents in a cost-effective and reliable manner, thereby increasing their access to healthcare regardless of their status. In this regard, the use of this Vizient contractor is aligned with the intent of Chapter 12B.

12B.5-1(d)(2) (Bulk Purchasing) Question6:

Yes

12B.5-1(d)(3) (Sham Entity)

12B.5-1(d)(3) (Sham Entity) Question1:

12B.5-1(d)(3) (Sham Entity) Question2:

12B.5-1(d)(3) (Sham Entity) Question3:

12B.5-1(d)(3) (Sham Entity) Question4:

Activities

Additional comments:

Related List Title: Approval List
Table name: sysapproval_approver
Query Condition: Approval for = CMD12B0004184
Sort Order: Order in ascending order

1 Approvals

State	Approver	Approving	Created	Approval set	Comments
Approved	Michelle Ruggels	CMD 12B Waiver: CMD12B0004184	2025-01-29 09:14:35		

Related List Title: Metric List

Table name: metric_instance

Query Condition: Table = u_cmd_12b_waiver AND ID = 7a17805f2b5f1e506469ff10de91bfc0

Sort Order: None

10 Metrics

Created	Definition	ID	Value	Start	End	Duration	Calculation complete
2025-01-29 09:14:40	OCA 12B Metric	CMD 12B Waiver: CMD12B0004184	Dept. Head approval	2025-01-29 09:14:35	2025-01-29 10:27:47	1 Hour 13 Minutes	true
2025-01-29 10:27:50	OCA 12B Metric	CMD 12B Waiver: CMD12B0004184	Awaiting CMD Analyst Approval	2025-01-29 10:27:47	2025-01-29 16:03:26	5 Hours 35 Minutes	true
2025-01-29 09:14:40	OCA 12B Metric	CMD 12B Waiver: CMD12B0004184	Draft	2025-01-29 09:14:35	2025-01-29 09:14:35	0 Seconds	true
2025-01-29 09:10:56	OCA 12B Metric	CMD 12B Waiver: CMD12B0004184	Draft	2025-01-29 09:10:52	2025-01-29 09:14:35	3 Minutes	true
2025-01-29 16:03:30	OCA 12B Metric	CMD 12B Waiver: CMD12B0004184	Rejected by CMD Analyst	2025-01-29 16:03:26			false
2025-01-29 10:27:50	Assigned to Duration	CMD 12B Waiver: CMD12B0004184	Awaiting CMD Analyst Approval	2025-01-29 10:27:47	2025-01-29 16:03:26	5 Hours 35 Minutes	true
2025-01-29 09:14:40	Assigned to Duration	CMD 12B Waiver: CMD12B0004184	Draft	2025-01-29 09:14:35	2025-01-29 09:14:35	0 Seconds	true
2025-01-29 09:10:56	Assigned to Duration	CMD 12B Waiver: CMD12B0004184	Draft	2025-01-29 09:10:52	2025-01-29 09:14:35	3 Minutes	true
2025-01-29 16:03:30	Assigned to Duration	CMD 12B Waiver: CMD12B0004184	Rejected by CMD Analyst	2025-01-29 16:03:26			false
2025-01-29 09:14:40	Assigned to Duration	CMD 12B Waiver: CMD12B0004184	Dept. Head approval	2025-01-29 09:14:35	2025-01-29 10:27:47	1 Hour 13 Minutes	true

California Water Boards

Gavin Newsom
Governor

Yana Garcia
Secretary for Environmental Protection

San Francisco Bay Regional Water Quality Control Board

Notice of Intent to Issue a No Further Action Letter
Sutter Health Pacific Medical Center,
2100 Webster Street, San Francisco, San Francisco County
File No. 38-1861
January 21, 2025

The subject Source Property is under the regulatory oversight of the San Francisco Bay Regional Water Quality Control Board (Regional Water Board) for the investigation and cleanup of a petroleum release from an underground storage tank (UST). Based on the site-specific information and data available in GeoTracker, we conclude that this case meets all the criteria of the State Water Board's August 17, 2012, *Low-Threat Underground Storage Tank Case Closure Policy* which can be found at the following web address:
https://www.waterboards.ca.gov/board_decisions/adopted_orders/resolutions/2012/rs2012_0016atta.pdf.

This notice is sent to the current property owner and interested parties, in compliance with Health and Safety Code Section 25296.20. Please contact the case manager listed below if you have comments or questions on the proposed case closure. Regional Water Board staff will respond to all comments received by **March 24, 2025**. Please be aware that comments received after this date will not be considered.

Reports and other information about the case can be found on the State Water Board's GeoTracker website, under the Site Maps/Documents tab, at:
https://geotracker.waterboards.ca.gov/profile_report.asp?global_id=T10000021411 or by visiting https://geotracker.waterboards.ca.gov/ and searching for "T10000021411".

If you have any comments or questions, please contact Katie Kulha at (510) 622-2481 or katie.kulha@waterboards.ca.gov.

Copy sent via U.S. Mail:
Radius List compiled by Cornerstone Earth Group, Inc.

Copy sent via Email:
Pan Med Enterprises, Attn.: Anthony Najera, PacificPro1@aol.com
City of San Francisco, Attn.: Shelly Navarro Shelly.Navarro@sfdph.org
Cornerstone Earth Group, Inc., Attn.: Peter Langtry, PLangtry@cornerstoneearthinc.com

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2025 JAN 28 PM 03:53

BOS-11

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject:	FW: Issued – City Services Auditor Follow-up on Recommendation Implementation Status – July 1 Through December 31, 2024
Date:	Wednesday, January 29, 2025 7:15:00 PM

Dear Supervisors,

Please see the below report from the Office of the Controller, City Services Division submitting memorandum on the follow-up of its recommendations for the period July 1 through December 31, 2024.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: Reports, Controller (CON) <controller.reports@sfgov.org>
Sent: Wednesday, January 29, 2025 12:13 PM
To: BOS-Supervisors <bos-supervisors@sfgov.org>; BOS-Legislative Aides <bos-legislative_aides@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>
Cc: delaRosa, Mark (CON) <mark.p.delarosa@sfgov.org>; Woo, Winnie (CON) <winnie.woo@sfgov.org>; Vo, Helen (CON) <helen.vo@sfgov.org>; Tam, Kristen (CON) <kristen.tam@sfgov.org>
Subject: Issued – City Services Auditor Follow-up on Recommendation Implementation Status – July 1 Through December 31, 2024

Honorable Board of Supervisors,

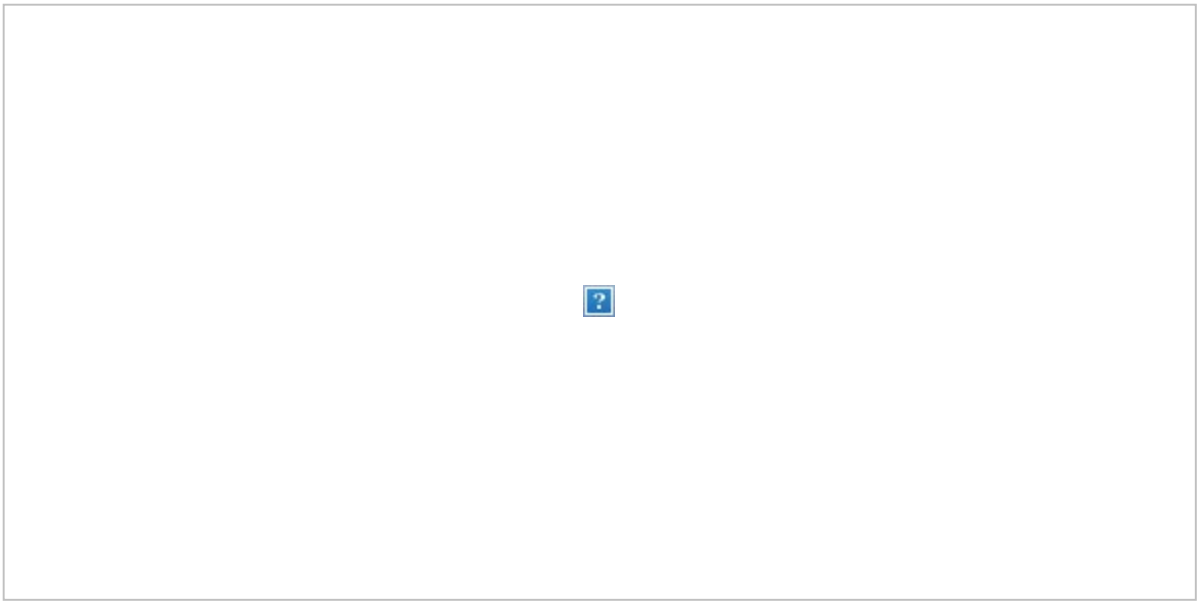
Pursuant to San Francisco Charter, Section 3.105 and Appendix F, which requires that the Office of the Controller's City Services Auditor (CSA) conduct periodic, comprehensive financial and performance audits of city departments, services and activities, CSA today issued a memorandum on the follow-up of its recommendations for the period July 1 through December 31, 2024.

Please refer to the distribution e-mail below.

Office of the Controller
City & County of San Francisco

The Office of the Controller's City Services Auditor (CSA) audits and assesses city departments and makes recommendations to improve the effectiveness and efficiency of operations and mitigate the risk of fraud, abuse, and error. Ultimately, the value of CSA's work is the corrective actions taken by city departments to address our recommendations. CSA today issued a memorandum on the follow-up of its recommendations for the period July 1 through December 31, 2024. CSA followed up on 67 recommendations, of which 26 (39 percent) are now closed.

Download the full report



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For questions about the report, please contact Director of Audits Mark de la Rosa at mark.p.delarosa@sfgov.org or (415) 554-7574 or the Audits Division at (415) 554-7469.

For media queries, please contact Communications Manager Alyssa Sewlal at alyssa.sewlal@sfgov.org or (415) 694-3261.

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San Francisco, CA | 94102 US

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OFFICE OF THE CONTROLLER
CITY AND COUNTY OF SAN FRANCISCO

Greg Wagner
Controller

ChiaYu Ma
Deputy Controller

MEMORANDUM

TO: Government Audit and Oversight Committee, Board of Supervisors

FROM: Mark de la Rosa, Director of Audits, City Services Auditor

DATE: January 29, 2025

SUBJECT: City Services Auditor Summary of the Implementation Status of Recommendations, July 1 Through December 31, 2024

The City Services Auditor (CSA), Audits Division, of the Office of the Controller (Controller) follows up on all recommendations it issues to departments of the City and County of San Francisco (City) every six months after original issuance. CSA reports on the results of its follow-up activity to the Board of Supervisors' Government Audit and Oversight Committee. This process fulfills the requirement of the San Francisco Charter, Section F1.105, for auditees to report on their efforts to address the Controller's findings and, if relevant, report the basis for deciding not to implement a recommendation.

The regular follow-up begins when CSA sends a questionnaire to the responsible department requesting an update on the implementation status of each recommendation. CSA assigns a summary status to the report or memorandum for each responsible department according to the status of each recommendation. The statuses are described in the table below.

Summary of Follow-Up Statuses

Summary Status	Status of Recommendations	Further Regular Follow-Up?
Closed	All closed	No
Open	At least one open, including any that the department contests	Yes

Based on its review of the department's response, CSA assigns a status to each recommendation. A status of:

- Open indicates that the recommendation has not yet been fully implemented.
- Contested indicates that the department has chosen not to implement the recommendation.
- Closed indicates that the response described sufficient action to fully implement the recommendation or an acceptable alternative or a change occurred to make the recommendation no longer applicable or feasible.

Also, CSA periodically selects reports or memorandums for a more in-depth, field follow-up assessment, in which CSA tests to verify the implementation status of the recommendations.

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ABBREVIATIONS

Abbreviated Name	Full Name
Airport (AIR)	Airport Commission (San Francisco International Airport)
City	City and County of San Francisco
Controller (CON)	Office of the Controller
CSA	City Services Auditor (part of the Office of the Controller)
Environment (ENV)	Department of the Environment
Homelessness and Supportive Housing (HSH)	Department of Homelessness and Supportive Housing
Housing and Community Development (MOHCD)	Mayor's Office of Housing and Community Development
Community Investment and Infrastructure (OCII)	Office of Community Investment and Infrastructure
Police (POL)	Police Department
Public Health (DPH)	Department of Public Health
Real Estate (RED)	Real Estate Division
SFMTA (MTA)	San Francisco Municipal Transportation Agency

REGULAR FOLLOW-UP ACTIVITY

Summary

In this period, CSA followed up on 67 open recommendations from 15 reports or memorandums. Of the 67 open recommendations, departments reported implementing 26 (39 percent). Consequently, CSA closed 8 of the 15 reports or memorandums.

Exhibit 1 shows the number of recommendations CSA followed up on and their resulting status during the period and summarizes the status of reports for each department, while Exhibit 2 lists the reports closed in the period because all the recommendations have been addressed.

Exhibit 1: Number of recommendations followed up on, closed, and open reports, July through December 2024

Department	Recommendations		Reports
	Followed up on	Closed	Open as of December 31, 2024
Airport (AIR)	1	1	-
Community Investment and Infrastructure (OCII)	10	4	1
Controller (CON)	1	1	-
Environment (ENV)	2	-	1
Homelessness and Supportive Housing (HSH)	7	1	1
Housing and Community Development (MOHCD)	9	2	1
Police (POL)	5	4	1
Public Health (DPH)	20	10	1
Real Estate Division (RED)	4	1	1
SFMTA (MTA)	8	2	2
Total	**67**	**26**	**7***

* Reports total do not sum up because two reports are counted twice as they have recommendations directed to four departments – OCII, HSH, MOHCD, and RED.

Exhibit 2: Summary of reports and memorandums closed, July through December 2024

Dept.	Issue Date	Document Title
AIR	9/12/19	The Department Must Improve Inventory Management to Effectively Mature Its Operations
CON	8/30/22	The City Should More Effectively Evaluate the Impact of Services Provided by Community-Based Organizations
DPH	2/8/24	The Department Must Strengthen Its Oversight and Controls Over Gift Cards to Prevent Loss and Misappropriation
MOHCD	2/25/20	The Department Has Adequately Mitigated Enterprise Risk Throughout the Life Cycle of Its Affordable Housing Assets and Its Next Steps Should Be to Develop a Risk Management Policy and Improve Its Asset Management Database
MOHCD	7/2/20	The Department Appropriately Awards Below Market Rate Rental Units but Must Improve Data Management and Program Oversight

Exhibit 2: Summary of reports and memorandums closed, July through December 2024

Dept.	Issue Date	Document Title
MTA	5/25/17	Improved Vehicle Performance Data and Inventory Controls Could Strengthen the Agency's Nonrevenue Fleet Management
MTA	3/30/23	The Department Should Strengthen the Eligibility Screening Process for Its Free Muni Program
POL	1/18/24	The Department Did Not Adequately Review Expenses and Subsequently Approved Ineligible or Unsupported Expenses Incurred Under Its Grant Agreement With SF SAFE

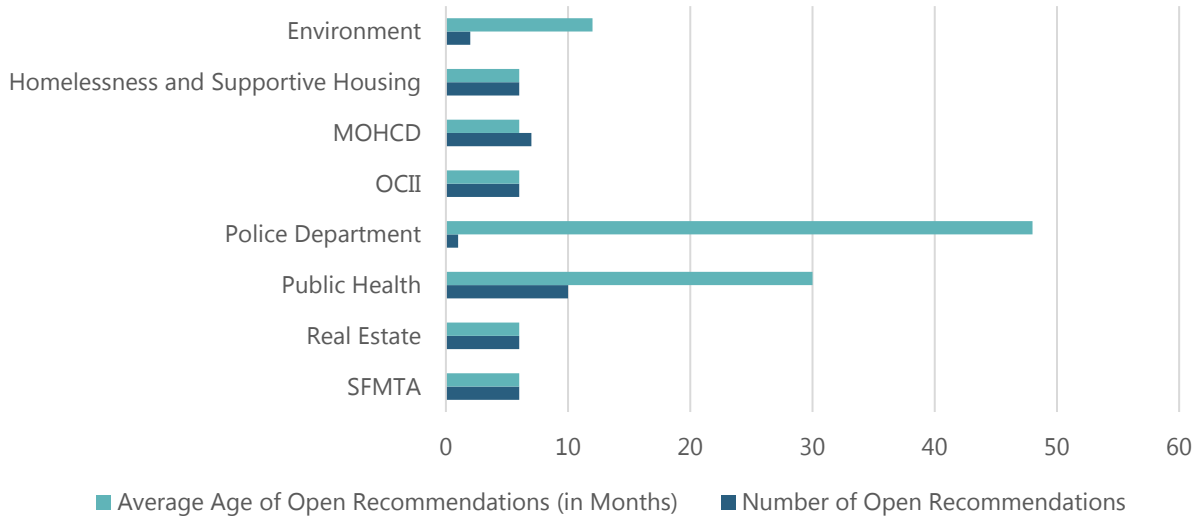
Open Recommendations

Although most of CSA's recommendations are implemented within two years of their issuance, some remain outstanding for longer. The average age of the open recommendations is 13 months and ages range from 6 to 48 months. 11 of the open recommendations are 24 months or older:

- **10** recommendations directed to Public Health are **30 months old**.
- **1** recommendation directed to the Police Department is **48 months old**.

Exhibit 3 shows the number of open recommendations, by department, and their average age.

Exhibit 3: Number and average age of open recommendations followed up on, by department



In some cases, a department has implemented few or none of CSA's recommendations. This does not necessarily indicate that the department is not trying to resolve the underlying issues. In some instances, the department has not yet had the opportunity because the recommendations relate to events that happen only periodically, such as labor agreement negotiations, or because the recommendations were issued too recently for the department to have achieved full implementation. Exhibit 4 summarizes the reasons departments reported for not fully implementing the open recommendations addressed to them.

Exhibit 4: Summary of open reports, as of December 31, 2024

Dept.	Issue Date	Report Title	Open Recs.	Reason Reported for Not Yet Implementing Open Recommendations
DPH	2/2/22	The Department Complies With the Health Care Security Ordinance but Needs to Monitor and Manage the City Option Program and San Francisco Health Plan More Appropriately, Effectively, and Efficiently	10	*Last Reported Status (12/3/24):* The department is working with other city agencies and stakeholders to manage the City Option program, which has been implementing significant policy and program changes.
ENV	7/13/23	Recology San Francisco Generally Managed the Landfill Disposal Fees Appropriately but Did Not Always Comply With Its City Contract	2	*Last Reported Status (12/4/24):* The department recently hired a contract manager, who is working on developing procedures to track fees, agreement compliance, and a Request for Proposal solicitation for a new landfill agreement.
HSH	4/2/24	Community Housing Partnership, d/b/a HomeRise, Mismanaged Financial Activities and Misused City Funds Related to City Agreements for Its Properties and Supportive Housing Efforts	6	*Last Reported Status (12/4/24):* The department is working with other city agencies and HomeRise to implement a comprehensive action plan, including how to remediate issues within a defined timeline. The action plan identifies the lead city department for each issue and any technical assistance support needed and provided.
MOHCD	4/2/24	Community Housing Partnership, d/b/a HomeRise, Mismanaged Financial Activities and Misused City Funds Related to City Agreements for Its Properties and Supportive Housing Efforts	7	*Last Reported Status (12/6/24):* The department is working with other city agencies and HomeRise to implement audit issues. MOHCD contracted with a consultant to assist HomeRise to evaluate the organization and project's financial health. This information will assist HomeRise to determine steps it needs to take to improve operations and stabilize at the property and the organization levels.

Exhibit 4: Summary of open reports, as of December 31, 2024

Dept.	Issue Date	Report Title	Open Recs.	Reason Reported for Not Yet Implementing Open Recommendations
MTA	2/8/24	LAZ Parking, in General, Adequately Performed Operational Duties, but a Few Improvements Can Strengthen Its Operations at the Ellis O'Farrell Parking Garage	3	*Last Reported Status (11/20/24):* The department recently procured updated software from Skidata. The new software is planned for full implementation in the coming months and procedure updates are projected to be in place by 7/1/2025.
MTA	2/8/24	Impark Parking LLC, in General, Adequately Performed Operational Duties, but a Few Improvements Can Strengthen Its Operations at the Sutter Stockton Parking Garage	3	*Last Reported Status (11/20/24):* The department recently procured updated software from Skidata. The new software is planned for full implementation in the coming months and procedure updates are projected to be in place by 7/1/2025.
OCII	3/21/24	The Mexican Museum Has Not Demonstrated That It Can Meet the City's Contractual Obligations, and the Office of Community Investment and Infrastructure Has Not Effectively Enforced the Museum's Grant Agreement	6	*Last Reported Status (12/4/24):* The grant requires a 6th Grant Disbursement Agreement, however the agreement hasn't been drafted as The Mexican Museum has not met their Matching Funds requirements.
POL	10/5/20	The Department Needs Clearer Guidance and More Proactive Governance for Better Use-of-Force Data Collection and Reporting	1	*Last Reported Status (12/19/24):* The department has entered all use-of-force data into Benchmark and is working on integrating the new data with old data for tasks such as generating reports and processing EIS alerts.
RED	3/21/24	The Mexican Museum Has Not Demonstrated That It Can Meet the City's Contractual Obligations, and the Office of Community Investment and Infrastructure Has Not Effectively Enforced the Museum's Grant Agreement	3	*Last Reported Status (12/4/24):* The department has requested for proof of insurance, financial disclosures, and outstanding payments owed to the City from the Mexican Museum.

FIELD FOLLOW-UP ACTIVITY

Any audit report or memorandum may be selected for a more in-depth field follow-up regardless of summary status. Field follow-ups result in memorandums that are also subject to CSA's regular follow-ups. Exhibit 5 shows the field follow-up that was in progress on December 31, 2024.

Exhibit 5: Field follow-up in progress as of December 31, 2024

Issue Date	Audit or Assessment	Number of Recommendations	Estimated Follow-up Issuance
2/16/21	SFMTA Needs to Improve Accountability and Collaboration in Its Capital Planning and Project Delivery Processes	16	May 2025

From: Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To: BOS-Supervisors; BOS-Legislative Aides
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject: FW: Minutes of the ISCOTT Hearing on January 23
Date: Thursday, January 30, 2025 10:28:00 AM
Attachments: ISCOTT_1585_Minutes.pdf

Dear Supervisors,

Please see the attached minutes of the January 23 ISCOTT public hearing.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: SpecialEvents <SpecialEvents@sfmta.com>
Sent: Thursday, January 30, 2025 10:11 AM
To: SpecialEvents <SpecialEvents@sfmta.com>
Subject: Minutes of the ISCOTT Hearing on January 23

Good morning –

Attached are the minutes of the January 23 ISCOTT public hearing.

If you have any questions, please let us know.

Nick Chapman
Manager, Temporary Street Closures I Special Events
San Francisco Municipal Transportation Agency
1 South Van Ness Ave, 7th Floor
San Francisco, CA 94103
Pronouns: he/him, they/them

ISCOTT MINUTES

INTERDEPARTMENTAL STAFF COMMITTEE
ON TRAFFIC AND TRANSPORTATION FOR
TEMPORARY STREET CLOSURES

Meeting of January 23, 2025 - Thursday, 9:00 AM
1585th Regular Meeting
Online Meeting

COMMITTEE	***REPRESENTATIVE***
SFMTA	Bryant Woo (Chair)
SFPD	Sgt. Eric Elias, Sgt. Dion McDonnell, Off. Kevin Clifford
SFFD	Capt. Carol W. Wong, Lt. Erin Yamamura, Insp. Staycee Lee, Insp. Sasha Crombie
Public Health	Kyle Chan
Public Works	Absent
Entertainment Commission	May Liang
Planning	Absent

DEPARTMENTS	***REPRESENTATIVE***
SFMTA Special Events	Nick Chapman, Dianne Yee, Elizabeth Hsu
SFMTA Transit	Gary Chau
SFMTA Enforcement	James Sarracino
SFMTA Temporary Signs	Gretchen Rude
SFMTA Taxis	Scott Leon
DEM	Leo Ishoda

GUESTS	***ITEM***	***GUESTS***	***ITEM***
Ken Miguel	H	Charity Fox	
Ronan O'Neill	G, P	Allee Pitaccio (Port of SF)	
Brian Brooks		Frog Gilmore	C
Brad Kurtz		Andrea Akers (Foodwise)	F
Timothy Porter		Tyler Morris	
Jimmy Brower (Head West)	N	Tony Henderson (SFMTA)	
Azra Daniels (Figma)	D	Nick Nobrega	
Amabel Chow (DEM)		Paul Chasan (Port)	L
Eiman (Bodega)	O	Kenya Austin	E
Lisa Starliper (DEM)		Eliote Durham	K
Annette Arendt		Brad Hansen	L

Mike Hawkins		Jennifer Gee (Port)	L
Lucia Ippolito	A	Tyler Morris	
Andrew Seigner	N	Robert Alfaro (HOMEY)	A
Barry Taranto		Lloyd Silverstein	N
Misty Rasche		Taso Zografos	

MINUTES OF THE JANUARY 9, 2025, MEETING (ACTION ITEM)
The Committee adopted the Minutes.

PUBLIC COMMENT
There was no public comment.

These proposed actions are an Approval Action as defined by S.F. Administrative Code Chapter 31.

CONSENT CALENDAR

None

REGULAR CALENDAR

A. Balmy Street between 24th and 25th streets; 25th Street between Harrison Street and Treat Avenue
Intersection(s) closed: Balmy Street at 25th Street
Saturday, February 8, 2025, 9 am to 7 pm
Lovers Lane

APPROVED (5-0)

B. Wisconsin Street between 16th and 17th streets
Saturday, March 15, 2025, 8 am to 6 pm
PolaCon BayArea

APPROVED (5-0)

C. Vermont Street between 20th and 22nd streets
Sunday, April 20, 2025, 9 am to 9 pm
Bring Your Own Big Wheel

APPROVED (5-0)

D. Howard Street between 3rd and 4th streets; Howard Street (southernmost travel lane and parking lane only) between Hawthorne and 3rd streets; Third Street (westernmost 2 lanes) between Folsom and Howard streets; Third Street (westernmost lane) between Howard and Mission streets; Folsom Street (northernmost travel lane and parking lane) between 3rd and 4th streets; Fourth Street (easternmost travel lane) between Howard and Folsom streets

Sunday, May 4, 2025, 12:01 am to
Friday, May 9, 2025, 6:30 pm
Figma Config 2025

Third Street (westernmost travel lane and parking lane only) between Folsom and Howard streets; Fourth Street (easternmost travel lane) between Minna and Howard streets

Saturday, May 3, 2025, 11 pm to
Sunday, May 4, 2025, 3 am
and
Thursday May 8, 2025, 11 pm to
Friday, May 9, 2025, 3 am
K-rail install / removal for Figma Config 2025

APPROVED (5-0)

E. Yosemite Avenue between Mendell and 3rd streets; Lane Street between Armstrong Avenue and 3rd Street
Intersection closed: Yosemite Avenue at Lane Street

Friday, January 31, 2025, 10 am to 10 pm
and
Friday, February 28, 2025, 10 am to 10 pm
and
Friday, March 28, 2025, 10 am to 10 pm
SFBW Black Outside Night Market

APPROVED (5-0)

F. 22nd Street between Valencia and Mission streets; Bartlett Street between 21st and 22nd streets
Intersection closed: Bartlett Street at 22nd Street with the exception of northbound Bartlett Street traffic turning west
Thursday, March 20, 2025, to
Thursday, November 13, 2025
12 pm to 8 pm, each Thursday
Mission Community Farmers' Market

APPROVED (5-0)

G. Mark Lane between Bush Street and Harlan Place; Harlan Place between Mark Lane and Grant Avenue
Intersection closed: Harlan Place at Mark Lane
Friday, March 14, 2025, 9 pm to
Tuesday, March 18, 2025, 1 am
Irish Bank St. Patrick's Day Celebration

APPROVED (5-0)

H. Geary Street (most northerly lane only) between Stockton and Powell streets; Stockton Street (westerly right turn lane only) between Post and Geary Streets; Geary Street (south side parking lane only) between Stockton and Powell Streets; Powell Street (most easterly lane only) from mid-block (bollards at ticket booth) to Geary Street; Geary Street (south side parking lane only between Parking Meter #s 440-03010 thru 440-03110) between Powell Street and 130 feet westerly
Friday, February 14, 2025, 5 am to
Saturday, February 15, 2025, 11 pm
and
Geary Street between Stockton and Powell Streets
Saturday, February 15, 2025, 3 pm to 11 pm
ABC7 Broadcast of the Chinese New Year Parade

APPROVED (5-0)

I. Kaplan Lane between Clementina and northern terminus
Sunday, February, 9, 2025, 1 am to
Monday, February 17, 2025, 11:59 pm
House of Gemini

APPROVED (5-0)

J. Clementina Street between Kaplan Lane and 3rd Street
Wednesday, February 12, 2025, 1 am to
Monday, February 17, 2025, 1 am
NBA ALL Star Weekend Law Enforcement Staging Area

APPROVED (5-0)

K. Front Street from California to Sacramento streets; Halleck Alley between Battery and Front streets
Intersection(s) closed: Halleck Alley at Front Street
Sunday, February 16, 2025, 7 am to
Monday, February 17, 2025, 1am
Front Street Tip Off

WITHDRAWN

L. Mission Rock Street between 3rd Street and Terry Francois Blvd; Toni Stone Xing between 3rd Street and Terry Francois Blvd; Terry Francois Blvd between Mission Rock Street and Toni Stone Xing
Friday, February 14, 2025, 6 am to
Monday, February 17, 2025, 2 am
NBA All-Star Concert Series & NBA All-Star Experience Event

APPROVED (5-0)

M. 16th Street between 3rd Street and Terry A. Francois Blvd; Warriors Way from 3rd St to Bridgeview Way
Tuesday, February 4, 2025, 6 am to
Monday, February 17, 2025, 11:59 pm
NBA All-Star Weekend 2025 - Chase Center (addition)

APPROVED (5-0)

N. Hayes Street between Gough and Octavia streets; Linden Street between Gough and Octavia streets; Octavia Street between Hayes and Fell streets
Intersection(s) closed: Linden Street at Octavia Street
Sunday, April 13, 2025, 6 am to 7 pm
and
Sunday, June 8, 2025, 6 am to 7 pm
Head West Marketplace

APPROVED (5-0)

Categorically exempt from CEQA: CEQA Guidelines Section 15304 Class 4(e) minor temporary use of land having negligible or no permanent effects on the environment, including carnivals, sales of Christmas trees, etc. and/or Section 15305 Class 5(b) minor alterations in land use limitations, including street closings and equipment for special events

ROADWAY SHARED SPACES CLOSURES (ACTION ITEMS)

The following item has been environmentally cleared by the Planning Department on April 19, 2021, Addendum #2 to San Francisco Better Streets Plan Project [Case No. 2021-003010ENV (addendum to Case No. 2007.1238E)]:

None

ROADWAY SHARED SPACES CLOSURES (INFORMATIONAL ITEMS)

The following items are presented for informational purposes and public comment. Closures are subject to review and approval by the SFMTA Board.

O. Via Bufano between Columbus Avenue and 75-feet northerly
(local access maintained from Greenwich Street)
Sunday, March 23, 2025, through
Sunday, March 22, 2026
4 pm to 11:30 pm, ***each Tuesday through Thursday***
4 pm to midnight, ***each Friday***
1 pm to midnight, ***each Saturday***
1 pm to 10 pm, ***each Sunday***
Bodega – Shared Space

Recommended for referral to the SFMTA Board (5-0)

P. Mark Lane between Bush Street and Harlan Place
Tuesday, April 1, 2025, through
Tuesday, March 31, 2026
11 am to 11 pm, ***daily***
The Irish Bank – Shared Space

Recommended for referral to the SFMTA Board (5-0)

SUPPORTING DOCUMENTATION FOR INTERDEPARTMENTAL STAFF COMMITTEE AGENDA ITEMS ARE AVAILABLE FOR REVIEW AT THE MUNICIPAL TRANSPORTATION AGENCY'S OFFICES, ONE SOUTH VAN NESS, SAN FANCISCO, CA 94103, DURING NORMAL BUSINESS HOURS. PLEASE CONTACT TEMPORARY STREET CLOSURES AT specialevents@sfmta.com *

Sound Producing Devices
The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of cell phone, pager, or other similar sound-producing electronic devices.

Disability Access
To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact (415) 701-4683 at least two business days before the meeting. In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to perfumes and various other chemical-based scented products. Please help the City to accommodate these individuals.

Know Your Rights under the Sunshine Ordinance
Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact the Sunshine Ordinance Task Force Administrator by mail to Sunshine Ordinance Task Force, One Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102, by phone at (415) 554-7724, by fax at (415) 554-7854 or by email at *sotf@sfgov.org*. Citizens may obtain a free copy of the Sunshine Ordinance by contacting the Sunshine Ordinance Task Force Administrator or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at web site *http://www.sfgov.org/sunshine*.

Lobbyist Registration and Reporting Requirements
Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code Sec. 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102, telephone (415) 581-2200, fax (415) 581-2217, web site *www.sfgov.org/ethics*.

California Environmental Quality Act (CEQA) Appeal Rights under S.F. Admin. Code Chapter 31: For identified Approval Actions**,** the Planning Department or the SFMTA has issued a CEQA exemption determination or negative declaration, which may be viewed online at the Planning Department's website**.** Following approval of the item by ISCOTT, the CEQA determination is subject to appeal within the time frame specified in S.F. Administrative Code Section 31.16 which is typically within 30 calendar days. For information on filing a CEQA appeal, contact the Clerk of the Board of Supervisors at City Hall, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA 94102, or call (415) 554-5184. Under CEQA, in a later court challenge, a litigant may be limited to raising only those issues previously raised at a hearing on the project or submitted in writing to the City prior to or at such hearing, or as part of the appeal hearing process on the CEQA decision.

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS); Carroll, John (BOS)
Subject:	FW: Re: BF 240683 - Interim Zoning Controls - Health Services and Social Services in Upper Market Street NCT and Castro Street NCD
Date:	Thursday, January 30, 2025 1:45:00 PM
Attachments:	Post-Passage Report Jan2025_240683_Interim Controls Health Services and Social Services in Upper Market Street NCT and Castro Street NCD.pdf

Hello,

Please see below and attached for communication from San Francisco Planning regarding File No. 240683, Resolution No. 405-24.

> **File No. 240683, Resolution No. 405-24:** Resolution imposing interim zoning controls for an 18-month period for parcels in the Upper Market Street Neighborhood Commercial Transit District (NCT) and the Castro Street Neighborhood Commercial District (NCD), by requiring Conditional Use Authorization for a change of use from a Health Services Use or a Social Services Use; affirming the Planning Department's determination under the California Environmental Quality Act; and making findings of consistency with the eight priority policies of Planning Code, Section 101.1. (Peskin)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
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board.of.supervisors@sfgov.org | www.sfbos.org

From: Flores, Veronica (CPC) <Veronica.Flores@sfgov.org>
Sent: Tuesday, January 28, 2025 1:23 PM
To: Starr, Aaron (CPC) <aaron.starr@sfgov.org>; Carroll, John (BOS) <john.carroll@sfgov.org>
Cc: Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Subject: RE: Re: BF 240683

Thanks all. Please see attached, take #3.

Veronica Flores
628.652.7525

San Francisco Planning

49 South Van Ness Avenue, Suite 1400
San Francisco, CA 94103
628.652.7600
www.sfplanning.org

PLANNING DEPARTMENT REPORT

Date:	January 24, 2025
Report Name:	Interim Zoning Controls - Health Services and Social Services in Upper Market Street NCT and Castro Street NCD
Case Number:	2024-007191PCA
Board File:	240683
Staff Contact:	Veronica Flores Legislative Affairs veronica.flores@sfgov.org, 628-652-7525
Reviewed by:	Aaron Starr, Manager of Legislative Affairs aaron.starr@sfgov.org, 628-652-7533

Statement of Purpose

This report was prepared in response to a resolution (BF 240683), introduced by Supervisor Peskin on June 11, 2024, and enacted into law on July 26, 2024 (enactment number 405-24). The resolution imposed interim zoning controls for an 18-month period for parcels within the Upper Market Street Neighborhood Commercial Transit District (NCT) and the Castro Street Neighborhood Commercial District (NCD). The interim controls require a Conditional Use Authorization (CUA) and specified findings for a change of use from a Health Services Use or a Social Services Use. These interim controls will be in effect until January 26, 2026, at which point they may be extended for an additional six months, or until the adoption of permanent controls requiring CUAs for Health Services or Social Services Uses in these districts, whichever occurs first.

The resolution directs the Planning Department to submit a written report to the Clerk of the Board six months after the effective date, and every six months thereafter the resolution is in effect. The report should describe the measures taken to alleviate the conditions that led to the adoption of resolution 405-24. Upon receipt of the report, a hearing is required pursuant to Planning Code Section 306.7(i) for the Land Use and Transportation Committee to consider this report.

Background

According to the adopted resolution, the proposed interim controls were put into effect due to the challenges faced by organizations and individuals providing mental and behavioral health services in the Castro and Upper Market neighborhoods. These providers have been threatened with eviction as landlords attempt to dramatically increase rents in the aftermath of the pandemic. Currently, only a handful of queer-focused health facilities are left in the Castro, and those that provide care at low to no cost are even more

rare. The adopting resolution also emphasizes that the LGBTQ community has a unique need for affordable, culturally competent, and accessible mental, medical, and behavioral health services. It highlights the disparities the LGBTQ community faces in accessing these services within close proximity to the Castro neighborhood and the Castro LGBTQ Cultural District.

Existing Controls Within the Castro and Upper Market Neighborhood
Depending on the services being provided, mental and behavioral health services fall under either Health Servies or Social Service or Philanthropic Facility. Health Service uses are principally permitted on the first and second floors and conditionally permitted on the third floor and above within the Upper Market NCT and Castro Street NCD. Additionally, Social Service or Philanthropic Facility uses are principally permitted on all floors in these same districts.

Planning Code Section 102 defines Health Service and Social Service as follows:

> ***Service, Health.*** *A Retail Sales and Service Use that provides medical and allied health services to the individual by physicians, surgeons, dentists, podiatrists, psychologists, psychiatrists, acupuncturists, chiropractors, Sole Practitioner massage therapists as defined in Section 29.5 of the Health Code, or any other health-care professionals when licensed by a State-sanctioned Board overseeing the provision of medically oriented services. It includes, without limitation, a clinic, primarily providing outpatient care in medical, psychiatric, or other health services, and not part of a Hospital or medical center, as defined by this Section of the Code, and Sole Practitioner Massage Establishments as defined in Section 29.5 of the Health Code, but does not include other Massage Establishments, which are defined elsewhere in this Code.*
>
> ***Social Service or Philanthropic Facility.*** An Institutional Community Use that provides programs and/or services of a charitable or public service nature, including but not limited to arts, education, financial or housing assistance, training, and advocacy. In addition to providing their services on site, such uses may also conduct their administrative activities on site as a Principal Use.

Affected Projects
The interim controls were put forward in response to the possible eviction of Queer LifeSpace (QLS) in May 2024. QLS was founded in 2011 and located at 2275 Market Street within the Upper Market NCT. It is a nonprofit counseling agency that provides affordable, evidence-based mental health and substance abuse services to the LGBTQIA+ community in the Bay Area. The Department understands that QLS is still operating at the site and has not been evicted. Additionally, the Department has not received any CUA applications triggered by these interim controls.

Environmental Review

This Report was determined not to be a project per State CEQA Guidelines, Sections 15378 and 15060(c)(2), because it does not result in a physical change to the environment.

Report Conclusion

There are at least two other provisions in the Planning Code that require CUA for replacing an existing use: one for replacing movie theaters and the other for grocery stores. However, the Department's experience has shown that this type of land use control is often ineffective in achieving its long-term goals. This is because the city cannot mandate that a business remain operational. These CUA requirements are designed to disincentivize landlords from evicting tenants or demolishing buildings with these uses, aiming to preserve such businesses. Nevertheless, these businesses frequently close because they are no longer economically viable. Once a business ceases operations, the CUA requirement often discourages new tenants from occupying the space, resulting in vacancies that can persist for years or indefinitely. A similar issue arose with the CUA requirement for the removal of gas stations, which was ultimately repealed under the Constraints Reduction Ordinance.

The interim controls under discussion were initially adopted in response to mental and behavioral health service organizations in the Castro and Upper Market neighborhoods facing the threat of eviction due to significant rent increases sought by landlords. As of this report's date, QLS, the one organization known to have been at risk of displacement, continues to operate at its site and has not been evicted. While it is unclear whether these interim controls directly prevented QLS's eviction, it is possible that the CUA requirement played a role in deterring such an outcome; moreover, the Department's understanding is that the outstanding issues between the tenant and landlord have not yet been resolved.

As a long-term solution, the Department does not recommend making these interim controls permanent. The most effective land use approach to encourage and support these uses in any neighborhood is to permit them outright, with minimal regulatory barriers. Other than the CUA requirement for Health Services on the third floor and above, there are no Planning Code restrictions preventing the establishment of Health Service or Social Service uses in these districts. However, implementing permanent controls that require CUA for the replacement of these uses could unintentionally discourage landlords from leasing new spaces to such businesses or organizations.

Health Service and Social Service uses are vital to the city and particularly important to the Castro and Upper Market neighborhoods. Nevertheless, the city should explore alternative, non-land use strategies to retain and attract these critical services in the Castro neighborhood. Such approaches could prove more effective and sustainable in supporting these uses over the long term.

Required Board Action

The Board may approve or disapprove this report.

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject:	FW: SFPD News Release:: San Francisco Police Department Releases Video to Raise Awareness About Blessing Scams
Date:	Thursday, January 30, 2025 2:26:00 PM
Attachments:	25-016 SFPD Blessing Scam New Video Release.pdf

From: Lee, Mason (POL) <mason.lee@sfgov.org>
Sent: Thursday, January 30, 2025 1:35 PM
To: Lee, Mason (POL) <mason.lee@sfgov.org>
Subject: SFPD News Release:: San Francisco Police Department Releases Video to Raise Awareness About Blessing Scams

Please DO NOT REPLY to this email. This is a widely distributed email, and we receive several automatic replies, which are subsequently deleted. If you have an inquiry, please contact the SFPD Media Relations Unit at sfpdmediarelations@sfgov.org.

January 30, 2025

25-016

San Francisco Police Department Releases Video to Raise Awareness About Blessing Scams

Video was produced in partnership with a blessing scam target and Self Help for the Elderly

The San Francisco Police Department has produced a **new video** to help raise awareness about blessing scams and to give community members – particularly members of the Chinese community – important information about how to avoid being targeted by criminals seeking to steal their money and property.

The video, which was released Thursday, was produced with input from the SFPD's Community Engagement Division, Self Help for the Elderly, The San Francisco District Attorney's Office, the Community Youth Center of San Francisco and other city and community groups.

Self Help for the Elderly provides culturally competent services to the senior Chinese population in the San Francisco Bay Area.

The video features three volunteer actresses: Siu Lee Shui C as the Blessing Scam target, and Rong Rui Juan and Mok Lei Yu acting as scammers. Ms. Siu Lee Chui C is well aware of these scams from previous collaborative education and prevention efforts. Earlier in January, she

experienced an encounter with two scammers in the outer Sunset area and was able to flee from the scammers safely.

She later informed her friends about the encounter to remind others to stay vigilant through social media platforms and at her place of worship. She also discussed this experience with her family members who decided to contact the police department. As someone who frequents one of Self Help for the Elderly's senior centers, she also informed the center's staff and neighbors there at a later time.

Ms. Siu Lee Chui C decided to collaborate with SFPD when she learned of the department's mission to produce a video to help educate members of the public on ways to refuse to engage with scammers and strangers.

"I applaud Ms. Lee for her bravery to work with the San Francisco Police Department on reporting the incident and telling her story to our Chinese community through this video," said SFPD Chief Bill Scott. "This is a result of our Community Engagement Division officers, Special Victims Unit, Sheriff's Office and District Attorney's Office's efforts and commitment to outreaching to our community and organizations like Self Help for the Elderly. As we are investigating these crimes, we want to continue to remind community members to stay vigilant to prevent blessing scams by continuing to talk to one another often and working with SFPD to report these crimes."

"Self Help for the Elderly often reports back that seniors have a hard time rejecting strangers even when it they think it is necessary," said Anni Chung, CEO and President of Self Help for the Elderly. "That is why it is important to shift the video's focus on telling them how to say no. Our staff members along with a senior who came so close to be in contact with scammers were eager to participate in producing this video with the San Francisco Police Department to tell the important story."

About The Blessing Scam

Blessing scams often involve Cantonese-speaking suspects who approach a victim about visiting a doctor. An additional suspect often approaches the group and acts as a fortune teller, stating the victim and a loved one will be cursed or suffer some form of misfortune. To relieve the curse, the victim must present the fortune teller with valuables to be "blessed."

The suspects then convince the victim to bring valuables, consisting of currency and jewelry in a bag to another area. After the so-called "blessing" is performed, the suspects give the victim another bag containing worthless items. The victim is instructed not to look in the bag for a specified amount of time or the "blessing" would be invalidated.

It's often days or weeks later before the victim knows they've been victimized.

Ways To Report Blessing Scam Incidents, Other Resources and Language Access

SFPD is committed to safety with respect for all our City's communities. The department works closely with San Francisco's multilingual communities to identify and address specific safety concerns. SFPD currently has hundreds of officers that speak more than 30 different languages. The department is encouraging all bilingual officers to become certified to provide Limited English Proficiency (LEP) services to community members.

Anyone who is confronted by scammers or anyone who knows of an elder who was approached by scammers is strongly advised to contact police. When calling or working with SFPD, residents may us simple English to state to their preferred language of service, such as "Cantonese," "Mandarin" or "Toisanese."

- Call 9-1-1 for crimes in progress
- Reports can be made at any SFPD District Station
- Call Dispatch at (415) 553-0123 and request an officer to take a report.
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- Information can also be called into the Anonymous Tip Line at (415) 575-4444 or via Text a Tip by texting a message to TIP411 and beginning the message with SFPD.
- To request a SFDA presentation please contact the Victim Services Division via email at: **victimservices@sfgov.org** or via phone at (628) 652-4100.

Mason Lee

Strategic Communications Manager
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MEDIA RELATIONS UNIT
1245 3RD Street, 6TH Floor
San Francisco, California 94158

NEWS RELEASE

January 30, 2025

25-016

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MEDIA RELATIONS UNIT
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NEWS RELEASE

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NEWS RELEASE

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From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	BOS-Operations; Calvillo, Angela (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Mchugh, Eileen (BOS); Ng, Wilson (BOS); Somera, Alisa (BOS)
Subject:	FW: Notice of Daily Start Times of February 12-13, 2025 Hearing
Date:	Friday, January 24, 2025 2:57:45 PM
Attachments:	Waterfowl Hunting.pdf Big Game Hunting_Chronic Wasting Disease Testing.pdf Recreational Take of Barred Sand Bass.pdf

Hello,

Please see attached 3 Notices of Changes in Regulations from the California Fish and Game Commission.

Regards,

John Bullock
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San Francisco Board of Supervisor
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From: California Fish and Game Commission <fgc@public.govdelivery.com>
Sent: Friday, January 24, 2025 2:28 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Notice of Daily Start Times of February 12-13, 2025 Hearing

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California Fish and Game Commission
Wildlife Heritage and Conservation Since 1870

Notice of Start Time of Hearing

Greetings,

The following notices of intent to amend regulations were provided when the daily start times of the February 12-13, 2025 Commission meeting had not yet been determined:

- Waterfowl hunting
- Big Game Hunting and Chronic Wasting Disease Testing
- Recreational Take of Barred Sand Bass

The start time for each day of the meeting is 8:00 a.m.

For more information, please see the Notice of Time of Hearing.

Sincerely,

Sherrie Fonbuena, Jenn Bacon and David Haug
California Fish and Game Commission

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TITLE 14. Fish and Game Commission
Notice of Proposed Changes in Regulations

NOTICE IS HEREBY GIVEN that the California Fish and Game Commission (Commission), pursuant to the authority vested by sections 265 and 355 of the California Fish and Game Code and to implement, interpret or make specific sections 265, 355 and 356 of said Code, proposes to amend Section 502, Title 14, California Code of Regulations (CCR), relating to waterfowl, migratory; American coot and common moorhen (common gallinule).

Informative Digest/Policy Statement Overview

Current regulations in Section 502, Title 14, CCR, provide definitions, hunting zone descriptions, and 2024-25 season opening and closing dates, and daily bag and possession limits for hunting of waterfowl. The proposed Frameworks for the 2025-26 season were approved by the Flyway councils in August and considered at the U.S. Fish and Wildlife Service's (Service) Regulations Committee meeting in November. The Frameworks allow for a liberal duck season which includes: a 107-day season; a 7 daily duck limit including 7 mallards but only 2 hen mallards, 3 pintail, 2 canvasback, 2 redheads, and 2 scaup (during an 86-day season); and closing no later than January 31. The duck daily bag limits and season length, as well as the season lengths for geese, are provided as ranges below, to allow the Commission flexibility in determining the final regulations.

A range of season length (zero bag limit represents a closed season) is also provided for black brant. The range is necessary, as the black brant Framework cannot be determined until the Pacific Flyway Fall Brant Survey is conducted in October 2024. The black brant regulatory package is determined by the most current Fall Brant Survey, rather than the prior year survey. The proposed season length and bag limit will be updated per the Black Brant Harvest Strategy pending results of the fall 2024 survey by the February 2025 Commission meeting. See the Summary of Proposed Waterfowl Hunting Regulations for 2025-26 table in the Initial Statement of Reasons for the range of season and bag limits.

Lastly, Federal regulations provide that California's hunting regulations should conform to those of Arizona in the Colorado River Zone and those of Oregon in the North Coast Special Management Area.

The California Department of Fish and Wildlife-recommended changes to Section 502 are:

1) Provide a range of duck season lengths between 99 and 103 days in subsection 502(d)(2)(B) for the Southern San Joaquin Valley Zone, subsection 502(d)(3)(B) for the Southern California Zone, and subsection 502(d)(5)(B) for the Balance of State Zone.
2) Provide a range of season lengths for the goose regular season between 99 and 103 days in subsection 502(d)(2)(B) for the Southern San Joaquin Valley Zone, and subsection 502(d)(3)(B) for the Southern California Zone; and between 99 and 100 days in subsection 502(d)(5)(B) for the Balance of State Zone.
3) Increase the pintail daily bag limit in all zones, subsections 502(d)(1 through 5)(C) to 3 per day.

4) Consider swapping the timing of Youth Hunt Days in subsections 502(e)(1)(B)2., 3., and 5. with the Veterans and Active Military Personnel Waterfowl Hunting Days (VAMP Days) in subsections 502(f)(1)(B)2. through 4. for the Southern San Joaquin Valley, Southern California and Balance of State zones.

5) Allow up to four days of falconry-only season in subsections 502(g)(1)(B)2. through 4. for the Southern San Joaquin Valley, Southern California and Balance of State zones.

Minor editorial changes are also proposed to clarify and simplify the regulations and to comply with existing federal Frameworks.

Benefits of the regulations

The benefits of the proposed regulations are consistency with federal law and the sustainable management of the state's waterfowl resources. Continued benefits to jobs and/or businesses that provide services to waterfowl hunters will be realized with the continued adoption of waterfowl hunting seasons in 2025-26.

Evaluation of incompatibility with existing regulations

The Commission has reviewed its regulations in Title 14, CCR, and conducted a search of other regulations on this topic and has concluded that the proposed amendments to Section 502 are neither inconsistent nor incompatible with existing state regulations. No other state agency has the authority to promulgate waterfowl hunting regulations.

Public Participation

Comments Submitted by Mail or Email

It is requested, but not required, that written comments be submitted on or before April 3, 2025 at the address given below, or by email to FGC@fgc.ca.gov. Written comments mailed, or emailed to the Commission office, must be received before 12:00 noon on April 11, 2025. If you would like copies of any modifications to this proposal, please include your name and mailing address. Mailed comments should be addressed to Fish and Game Commission, PO Box 944209, Sacramento, CA 94244-2090.

Meetings

NOTICE IS GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in the California Natural Resources Headquarters Building, 715 P Street, Sacramento, California, which will commence at 8:30 a.m. on Wednesday, February 12, 2025, and may continue at 8:00 a.m., on Thursday, February 13, 2025. This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

NOTICE IS ALSO GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in Sacramento, California, which will commence at

8:30 a.m. on Wednesday, April 16, 2025, and may continue at 8:30 a.m., on Thursday, April 17, 2025. The exact location of this meeting has not yet been determined. As soon as this information is available but not less than ten days before the hearing, a continuation notice will be sent to interested and affected parties providing the exact location. The continuation notice will also be published on the Commission's website. This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

Availability of Documents

Copies of the Notice of Proposed Action, the Initial Statement of Reasons, and the text of the regulation in underline and strikeout format can be accessed through the Commission website at www.fgc.ca.gov. The regulations as well as all related documents upon which the proposal is based (rulemaking file), are on file and available for public review from the agency representative, Melissa Miller-Henson, Executive Director, Fish and Game Commission, 715 P Street, Box 944209, Sacramento, California 94244-2090, phone (916) 653-4899. Please direct requests for the above-mentioned documents and inquiries concerning the regulatory process to Melissa Miller-Henson or Sherrie Fonbuena at FGC@fgc.ca.gov or at the preceding address or phone number. **Senior Environmental Scientist, Melanie Weaver, California Department of Fish and Wildlife, (916) 502-1139 or waterfowlmgmt@wildlife.ca.gov, has been designated to respond to questions on the substance of the proposed regulations.**

Availability of Modified Text

If the regulations adopted by the Commission differ from but are sufficiently related to the action proposed, they will be available to the public for at least 15 days prior to the date of adoption. Circumstances beyond the control of the Commission (e.g., timing of Federal regulation adoption, timing of resource data collection, timelines do not allow, etc.) or changes made to be responsive to public recommendation and comments during the regulatory process may preclude full compliance with the 15-day comment period, and the Commission will exercise its powers under Section 355 of the Fish and Game Code. Regulations adopted pursuant to this section are not subject to the time periods for adoption, amendment or repeal of regulations prescribed in sections 11343.4, 11346.1, 11346.4, and 11346.8 of the Government Code. Any person interested may obtain a copy of said regulations prior to the date of adoption by contacting the agency representative named herein.

If the regulatory proposal is adopted, the final statement of reasons may be obtained from the address above when it has been received from the agency program staff.

Impact of Regulatory Action/Results of the Economic Impact Assessment

The potential for significant statewide adverse economic impacts that might result from the proposed regulatory action has been assessed, and the following initial determinations relative to the required statutory categories have been made:

(a) Significant Statewide Adverse Economic Impact Directly Affecting Business, Including the Ability of California Businesses to Compete with Businesses in Other States:

The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The proposed 2025-26 waterfowl regulations are expected to maintain a similar level of recreational waterfowl hunting opportunity for the public and thererfore the same levels of business competiveness.

(b) Impact on the Creation or Elimination of Jobs Within the State, the Creation of New Businesses or the Elimination of Existing Businesses, or the Expansion of Businesses in California; Benefits of the Regulation to the Health and Welfare of California Residents, Worker Safety, and the State's Environment:

The Commission does not anticipate any impacts on the creation or elimination of jobs, the creation of new business, the elimination of existing businesses, or the expansion of businesses in California. The proposed waterfowl regulations will set the 2025-26 waterfowl hunting season dates and bag limits within the federal Frameworks. The total hunting season length is proposed to remain the same as the current (2024-25) 107 days, with only modifications to the season types (duck, goose or falconry-only); these modifications will have little to no impacts to jobs and/or businesses that provide services to waterfowl hunters. The Commission anticipates that the proposed 2025-26 waterfowl hunting regulations will provide benefits for the health and welfare of California residents by providing opportunity for outdoor activity. The Commission expects no benefits to worker safety as that is not a subject of the proposed regulation. The Commission does expect benefits to the environment in that setting these regulations facilitates maintenance of sufficient waterfowl populations and their habitats while providing for the public's beneficial use and enjoyment.

(c) Cost Impacts on a Representative Private Person or Business:

The Commission is not aware of any cost impacts that a representative private person or business would necessarily incur in reasonable compliance with the proposed action.

(d) Costs or Savings to State Agencies or Costs/Savings in Federal Funding to the State: None.

(e) Nondiscretionary Costs/Savings to Local Agencies: None.

(f) Programs Mandated on Local Agencies or School Districts: None.

(g) Costs Imposed on any Local Agency or School District that is Required to be Reimbursed Under Part 7 (commencing with Section 17500) of Division 4, Government Code: None.

(h) Effect on Housing Costs: None.

Effect on Small Business

It has been determined that the adoption of these regulations may affect small business. The Commission has drafted the regulations in Plain English pursuant to Government Code Sections 11342.580 and 11346.2(a)(1).

Consideration of Alternatives

The Commission must determine that no reasonable alternative considered by the Commission, or that has otherwise been identified and brought to the attention of the Commission, would be more effective in carrying out the purpose for which the action is proposed, would be as effective and less burdensome to affected private persons than the proposed action, or would be more cost effective to affected private persons and equally effective in implementing the statutory policy or other provision of law.

FISH AND GAME COMMISSION

Melissa Miller-Henson
Executive Director

Dated: December 31, 2024

TITLE 14. Fish and Game Commission
Notice of Proposed Changes in Regulations

NOTICE IS HEREBY GIVEN that the Fish and Game Commission (Commission), pursuant to the authority vested by Sections **200, 203, 203.1, 219, 265, 325, 331, 332, 460, 1050, 3051, 3452, 3453, 3953, 4334, and 4902** of the Fish and Game Code and to implement, interpret or make specific Sections **33, 200, 203, 203.1, 255, 265, 331, 332, 458, 459, 460, 713, 1050, 1570, 1571, 1572, 1573, 1574, 3051, 3452, 3453, 3950, 3953, 4334, 4336, and 4902** of said Code, proposes to **amend** Sections **360, 362, 363, 364, 364.1, and 708.5** Title 14, California Code of Regulations, relating to **big game hunting for 2025-2026 seasons and chronic wasting disease testing.**

Informative Digest/Policy Statement Overview

Unless otherwise specified, all section references in this document are to Title 14 of the California Code of Regulations (CCR).

Background

Big Game Hunting Tags

The Fish and Game Commission (Commission) periodically considers the recommendations of the Department of Fish and Wildlife (Department) regarding amending big game hunting regulations. Considerations include recommendations for adjusting tag quotas, setting hunt periods, modifying area boundaries, authorizing methods of take, among others, to help achieve management goals and objectives for big game species management. To maintain appropriate harvest levels and hunting quality, tags and seasons must be adjusted periodically in response to dynamic environmental, biological, and social conditions.

Current regulations in section 360, 362, 363, and 364 provide definitions, hunting zone descriptions, season opening and closing dates, tag quotas (total number of hunting tags to be made available), and bag and possession limits for deer, bighorn sheep, pronghorn antelope, and elk hunting, respectively. Harvest of a deer, bighorn sheep, pronghorn antelope, or elk is authorized for an individual with a tag for a respective hunt zone or area and season or specific property.

Individuals are awarded general hunting tags for deer, bighorn sheep, pronghorn antelope, and elk through the Department's Big Game Drawing. Deer and elk tags are also distributed through: (1) Cooperative Hunting Area "Landowner" tags, and (2) Private Lands Wildlife Habitat Enhancement and Management Area (PLM) tags. Lastly, the Shared Habitat Alliance for Recreational Enhancement (SHARE) Program, also distributes elk tags through a lottery following the Department's Big Game Drawing.

For all big game species, a limited number of fundraising tags are also available for purchase, usually by auction, via non-governmental organizations that assist the Department with fundraising.

Chronic Wasting Disease

Chronic wasting disease (CWD) is a fatal neurological disease caused by prions, posing significant risks to cervid populations in North America. It leads to herd declines, altered age structures, and threatens hunting opportunities due to concerns over disease transmission. With CWD now present in California, focused efforts are needed to manage and mitigate its spread.

The primary purpose of a late-season deer buck hunt is to increase sampling of individuals at highest risk of CWD infection—mature bucks. These animals are more likely to contract and spread CWD due to their behavior, particularly during the rut when they engage in increased social interactions. By targeting these high-risk individuals, the hunt enhances the likelihood of detecting positive cases, which is crucial for effective surveillance and management. The state's goal is to detect CWD at a 1% prevalence with 95% confidence across five sampling units, and this hunt would significantly contribute to that effort.

Additionally, removing infected bucks reduces environmental prion contamination, slowing transmission and helping maintain healthier deer populations. This targeted hunt complements ongoing surveillance, providing a proactive strategy to detect and manage CWD while supporting conservation and hunting opportunities in California.

Periodic adjustments of tag quotas in response to dynamic environmental and biological conditions are necessary to maintain sustainable populations of elk, provide public hunt opportunities, alleviate conflict, and keep with mandates and management recommendations. Unfortunately, administrative procedures and the Fish and Game Code require the Fish and Game Commission to receive proposed changes to existing regulations prior to the completion of surveys and analyses, thus necessitating a range of numbers. Analyses for all big game species are scheduled for completion by March 2025.

Proposed Changes

The proposed changes are as follows:

Section 360 Deer

No changes to subsections (a) through (b).

Add subsection (c)(16) to establish a late season buck hunt in the portion of hunt zone D-7 that is in Madera County and to set a tag quota range of 0-50 tags.

Establishing a late season buck hunt in deer hunt zone D-7, where CWD was recently detected, will serve as a strategic tool to increase sampling of mature bucks, the demographic most likely to be CWD-positive. These animals engage in high levels of social interaction during the breeding season, increasing transmission risk. By targeting this segment of the population, we can better detect CWD cases, aiding early detection and response efforts. This action aligns with objectives identified in California's Chronic Wasting Disease Management Plan (Munk et al. 2024) and public requests for expanded hunting opportunity submitted in Petition 2021-017 and at Commission meetings.

Renumber subsections (16) through (44).

Section 362 Nelson Bighorn Sheep

Amend section 362(a) to redefine the north and western boundaries for Zone 6 (Sheep Hole Mountains)(Figure 1). The proposed adjusted zone boundaries more accurately reflect the home

range of bighorn sheep in this unit, based on recent GPS collar data. It is anticipated that the new boundary will increase hunter opportunity.

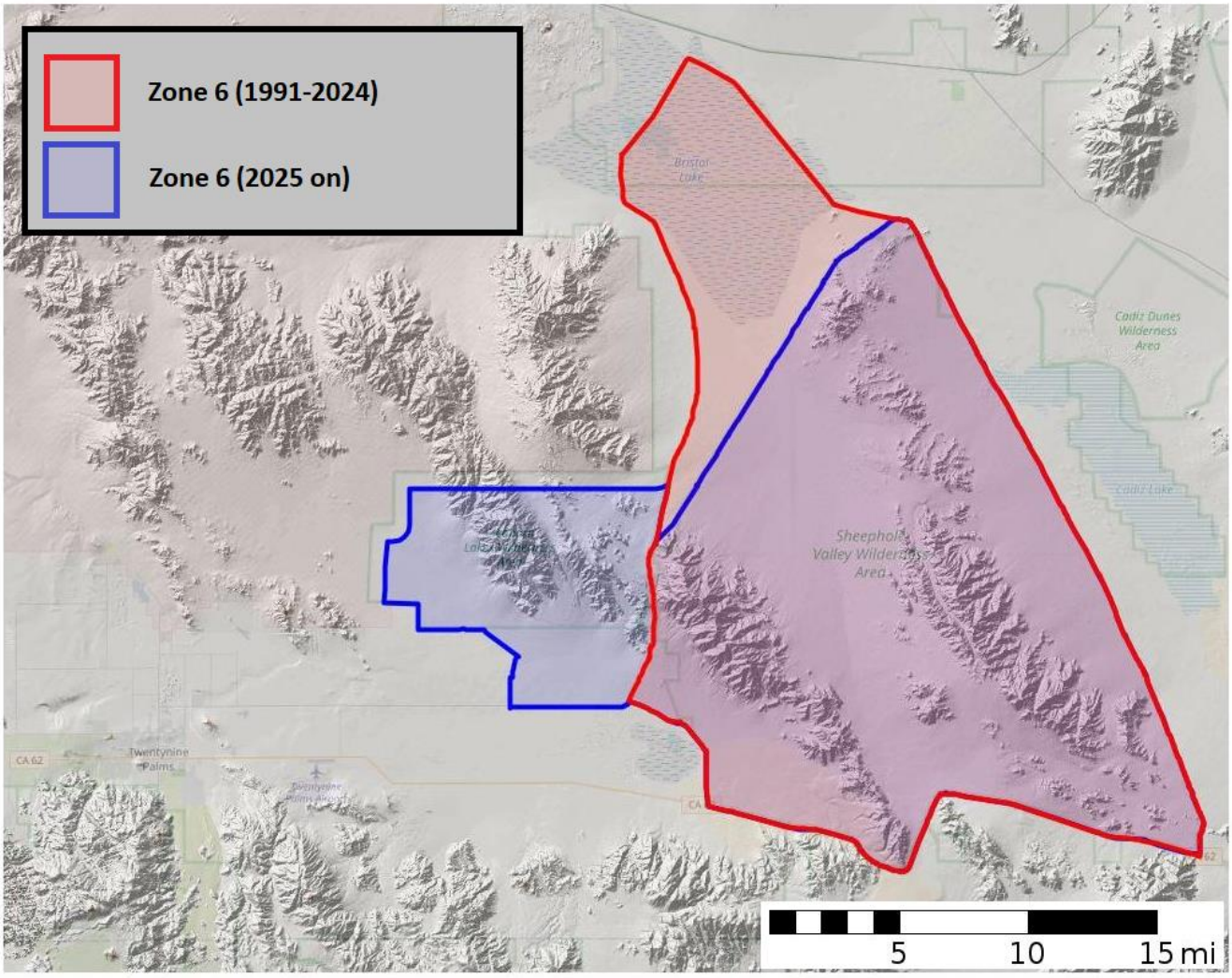

Figure 1. Map of current and proposed Zone 6 boundaries.

Amend subsection 362(b)(1) to specify that the Open Zone Fundraising Tag can only be used to hunt in zones that are allocated at least one general public tag. This will ensure that if a Zone is not issued general tags due to biological or environmental concerns, the Open Zone Fundraising Tag may not be used to harvest in a zone with zero tags allocated.

Amend subsections 362(b)(1), 362(b)(2), and 362(b)(3) to correct citations of Fish and Game Code from “subsection” to “subdivision.”

Amend subsection 362(b)(1)(A) to include Zone 10 in the Open Fundraising Tag. Zone 10 was created in 2019 but was never incorporated into the Open Zone Fundraising Tag language.

Amend subsection 362(b)(2)(A) and add subsections 362(b)(2)(B) and (C) to rename the Marble/Clipper/South Bristol Mountains Fundraising Tag to Single Zone Fundraising Tag 1 and following season information;

Amend subsection 362(b)(3)(A) and add subsections 362(b)(3)(B) and (C) to rename the Cady Mountains Fundraising Tag to Single Zone Fundraising Tag 2 and following season information;

During the regulatory change process for the 2022-2023 license year, the Department proposed a quota of zero for the Marble/Clipper/South Bristol Mountains Fundraising Tag. The Wild Sheep Foundation expressed concern at this loss of Department revenue and hunter opportunity. Increasing flexibility in the Fundraising Tags by renaming them to decouple them from specific hunt zones is intended to mitigate that issue in the future. Decoupling from a specific zone also allows managers the ability to assign the fundraising hunting opportunity to hunt zones that hold hunter interest and fundraising value.

Amend subsection 362(b)(4)(A) to remove Zone 10 and add subsection 362(b)(4)(D) to add Zone 10.

Amend subsection 362(b)(4)(C) Zone 7.

Amend subsection 362(b)(4)(C) 1.to create a Period 1 hunt season with the existing summer season dates and **add subsection 362(b)(4)(C)2.** to be the new Period 2 hunt season with new winter season dates. Zone 7 is an extremely difficult area to hunt and has the lowest hunter success rates for any of the Nelson bighorn sheep hunt zones; adding a winter season to this zone is intended to increase hunter opportunity and potentially hunter success. Period 1 and Period 2 are two separate hunts with two separate tag allocations. As such, hunters will have to choose a season (i.e. Period 1 or Period 2) when they apply during the Big Game Drawing.

Add subsection 362(b)(4)(D) Zone 10.

Add subsection 362(b)(4)(D) 1. to create a Period 1 hunt season with the existing season dates and **add subsection 362(b)(4)(D)2.** to be the new Period 2 hunt season as a late winter season. Zone 10 hosts one of the largest populations of Nelson bighorn sheep in California and by splitting the season in half we can maximize hunter opportunity and experience while reducing crowding. Period 1 and Period 2 are two separate hunts with two separate tag allocations. As such, hunters will have to choose a season (i.e. Period 1 or Period 2) when they apply during the Big Game Drawing.

Amend Subsection 362(d) to modify hunt tag quotas to ranges for each hunt zone.

Table 1. Section 362(d)

Nelson Bighorn Sheep Hunt Zones	***Tag Allocation 2024***	***Proposed Tag Allocation 2025***
Zone 1 -- Marble/Clipper Mountains	1	[0-5]
Zone 2 -- Kelso Peak/Old Dad Mountains	2	[0-4]
Zone 3 -- Clark/Kingston Mountain Ranges	3	[0-4]
Zone 4 -- Orocopia Mountains	1	[0-2]
Zone 5 -- San Gorgonio Wilderness	0	[0-3]
Zone 6 -- Sheep Hole Mountains	1	[0-2]
Zone 7 (Period 1) -- White Mountains	4	[0-4]
Zone 7 (Period 2) – White Mountains	-	[0-4]
Zone 8 -- South Bristol Mountains	1	[0-3]
Zone 9 -- Cady Mountains	2	[0-4]
Zone 10 (Period 1) -- Newberry, Rodman, Ord Mountains	6	[0-7]
Zone 10 (Period 2) – Newberry, Rodman, Ord Mountains	-	[0-7]
Open Zone Fundraising Tag	1	1
Single Zone Fundraising Tag 1: Zone [1-10] (formerly Marble/Clipper/South Bristol Mountains Fundraising Tag)	0	[0-1]
Single Zone Fundraising Tag 2: Zone [1-10] (formerly Cady Mountains Fundraising Tag)	1	[0-1]
Total:	**23**	**[0-52]**

Amend Subsection 362(e)(4) to remove a nonfunctioning phone number.

Section 363 Pronghorn Antelope

Amend subsection 363(m) to modify tag quotas for archery-only season and general season pronghorn antelope Period 1 and Period 2 for buck hunts. Tag allocations may need to be adjusted to manage harvest following the completion of population surveys.

Table 2. Section 363(m)

Hunt Area	***Archery-Only Season Buck***	***Archery-Only Season Doe***	***General Season Period 1 Buck***	***General Season Period 1 Doe***	***General Season Period 1 Apprentice Either-Sex***	***General Season Period 2 Buck***	***General Season Period 2 Doe***	***Fundraising***
Zone 1 -- Mount Dome	0	0	~~2~~ [0-2]	0	N/A	0	0	0
Zone 2 -- Clear Lake	~~1~~ [0-1]	0	~~12~~ [0-12]	0	N/A	0	0	0
Zone 3 -- Likely Tables	~~5~~ [0-5]	0	~~5~~ [0-5]	0	~~5~~ [0-5]	~~5~~ [0-5]	0	0
Zone 4 -- Lassen	~~5~~ [0-5]	0	~~35~~ [0-35]	0	~~5~~ [0-5]	~~35~~ [0-35]	0	0
Zone 5 – Big Valley	~~1~~ [0-1]	0	~~5~~ [0-5]	0	~~1~~ [0-1]	0	0	0
Zone 6 -- Surprise Valley	~~1~~ [0-1]	0	~~10~~ [0-10]	0	4 [0-4]	0	0	0
Zones 1-6	0	0	0	0	0	0	0	2

Section 364 Elk Hunts, Seasons, and Number of Tags

Add 364(f)(7), 364(f)(8), and 364(f)(9) to add archery only elk hunts in the Central Coast (364(d)(3)(A)), La Panza (364(d)(2)(A)), and Siskiyou (364(a)(1)(A)) hunt areas to manage increasing populations and provide hunter opportunity. The proposal is also responsive to hunter requests for new hunting opportunities.

Amend 364(s)(2)(A) to increase bull tags in the General Methods Tehachapi Hunt (CDFW Region 4). The current tag allocation is 5 bull tags and 10 antlerless tags. The Tehachapi Hunt was established in the 2023 hunting season to mitigate increased abundance of non-native Rocky Mountain elk. These non-native elk were introduced as part of a fenced game farming operation in 1967; elk subsequently escaped the enclosure and have since increased in abundance and expanded their range beyond Tejon Ranch into surrounding communities in Kern County and the Southern Sierras.

Human-elk conflict has exceeded tolerable levels in some areas. Current abundance levels are above objectives outlined in the 2018 Elk Conservation and Management Plan. Observed bull:cow ratios (47mm:100ff) are also above the Elk Conservation and Management Plan objective (25mm:100ff). Continued range expansion may result in non-native Rocky Mountain elk overlapping with endemic tule elk in the Owens Valley, resulting in hybridization between the two subspecies. This presents a threat to genetic integrity of the endemic tule elk population, and it is desirable to prevent hybridization between these subspecies from occurring as described in the 2018 Elk Conservation and Management Plan.

To help address these concerns for the Tejon Elk Management Unit, the Department recommends increasing bull tags and reduce the likelihood of dispersing bulls in the Tehachapi Rocky Mountain General Methods Hunt to help achieve goals and objectives outlined in the 2018 Elk Conservation and Management Plan.

Table 3. Section 364(s)(2)(A)

Section	Hunt	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	5. Season
(2)(A)	Tehachapi	~~5~~ [5-10]	10	0	0	Shall open on the first Saturday in September and continue for 30 consecutive days.

Amend 364(u)(4)(A) to increase the bull tags in the General Methods Gabilan Hunt. The current tag allocation is 4, the proposal would increase the allocation to up to 10 bull tags to manage the increasing population and reduce elk conflict.

Table 4. Section 364(u)(4)(A)

Section	Hunt	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	5. Season
(4)(A)	Gabilan	~~4~~ [4-10]	6	0	0	Shall open on the second Saturday in November and continue for 23 consecutive days.

Amend 364(u)(18) to add new periods and increase the Lake Pillsbury bull and antlerless tag quotas. the first period (u)(18)(A) with 4 antlerless tags, and the second period (u)(18)(B) with 2 bull tags. The proposal would adjust the 2 bull tags to 0 to 4 antlerless tags, and adjust the season accordingly to fit in the hunts without overlap, and add 3 hunt periods (u)(18)(C), (u)(18)(D), and (u)(18)(E) for Lake Pillsbury. Scott Dam, which creates Lake Pillsbury, will be

decommissioned and reduce carrying capacity in the Elk Management Unit (EMU). The proposal is necessary to reduce elk population size as dam removal approaches. The proposal is also responsive to hunter requests for new hunting opportunities.

Table 5. Section 364(u)(18)(A)

Section	Hunt	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	5. Season
(18)(A)	Lake Pillsbury Period 1	0	~~4~~ [0-4]	0	0	Shall open on the last Saturday in August and continue for seven consecutive days.
(18)(B)	Lake Pillsbury Period 2	~~2~~ 0	~~0~~ [0-4]	0	0	Shall open on the first Saturday in September and continue for seven consecutive days.
(18)(C)	Lake Pillsbury Period 3	0	[0-4]	0	0	Shall open on the second Saturday in September and continue for seven consecutive days.
(18)(D)	Lake Pillsbury Period 4	[0-2]	0	0	0	Shall open on the fourth Saturday in September and continue for seven consecutive days.
(18)(E)	Lake Pillsbury Period 5	[0-2]	0	0	0	Shall open on the first Saturday in October and continue for seven consecutive days.

Add 364(w)(7), 364(w)(8), 364(w)(9) to identify novel archery only elk hunts, tag allocations, and seasons. The proposal is necessary to identify tag allocations and seasons for the proposed archery hunts.

Table 6. Section 364(w)(7)-(9)

Section	Hunt	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	5. Season
(7)	Central Coast Archery Only Tule Elk Hunt	[0-5]	[0-5]	0	0	Shall open on September 1 and continue until September 30.

Section	Hunt	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	5. Season
(8)	La Panza Archery Only Tule Elk Hunt	[0-5]	[0-5]	0	0	Shall open on September 1 and continue until September 30.
(9)	Siskiyou Archery Only Roosevelt Elk Hunt	[0-10]	0	0	0	Shall open on the fourth Wednesday in August and continue until the second Tuesday in September.

Section 364.1 Department Administered Shared Habitat Alliance for Recreational Enhancement (SHARE) Elk Hunts

Amend 364.1(a) to extend the SHARE elk hunt season in two conflict zones (364(a)(2)(A) Northwestern Hunt Zone and 364(c)(1)(A) Mendocino Hunt Zone), as described in Section 555.1. The existing season opens August 15 and continues through January 31. The proposal would extend this season from July 1 to June 30. The proposal is necessary to address intolerable levels of elk conflict in conflict zones. The proposal is also responsive to hunter requests for new hunting opportunities.

Amend 364.1(l)(17) to increase the antlerless tags SHARE tag allotment for the Bear Valley Hunt. There is currently 1 SHARE antlerless tag for Bear Valley. The proposal would add up to 5 antlerless tags (total of 6 tags). The proposal is necessary to add veritable hunt opportunities to the Bear Vally EMU, where the elk population heavily occupies private land versus public land. The proposal is also responsive to hunter requests for new hunting opportunities.

FGC Section 325 is proposed to be added to the authority section cited for Section 364 and as a reference for Section 364.1 to support the need to reduce elk numbers in certain areas.

Table 7. Section 364(l)(17).

Section	(A) Hunts	1. Bull Tags	2. Antlerless Tags	3. Either-Sex Tags	4. Spike Tags	(B) Area
(17)	Bear Valley	2	[0-6]	0	0	The tag shall be valid in the area described in subsection 364(d)(17)(A).

Section 708.5 Deer Tagging, Reporting, and Testing Requirements

Add subsection (e) to define CWD Management Zones (CMZs). Based on the history and current understanding of CWD, it is likely, if not certain, that CWD will be detected in areas outside of the four hunt zones identified in the emergency regulations (D7, X9a, X9b, and X9c). In this proposal, what defines a CMZ is reframed to allow for new CMZs if CWD is detected outside of the currently affected zones to prevent delays in management actions. Adding a definition of a CMZ is necessary to adaptively manage the CWD outbreak in California over time, as target zones for mandatory testing will be variable based on current detections. Adaptive management is a cornerstone of the definition of "credible science" as defined in FGC Section 33.

The defining criteria for inclusion as a CMZ are:

(1) any deer hunt zones, excluding Zone A, in which a CWD-positive animal has been taken;
(2) any deer hunt zones, excluding Zone A, within five miles of the location from where a CWD-positive animal was taken; and
(3) any county within Zone A where a CWD-positive animal was taken, or is within five miles of where a CWD-positive animal was taken.

The specified distance of five miles is necessary to create a biologically reasonable boundary for detections that fall on or near county or hunt zone boundaries. Zone A is too large and must be broken up into counties to create manageable CMZ boundaries.

Add subsection (f) to establish a mandatory sampling requirement. Mandatory testing is needed to enhance CWD surveillance within CMZs to determine prevalence and the geographic extent in affected areas, to clearly define the initial outbreak, and is one of the main objectives when responding to initial CWD detections as outlined in California's Chronic Wasting Disease Management Plan (Munk et al. 2024). Knowing the prevalence and geographic distribution of a CWD outbreak informs decision makers and directs management actions. Tests are done on postmortem samples and the majority of those come from hunter-harvested deer and elk. Hunter-harvested deer from the affected hunt zones is by far the most scalable and accessible source of samples for CWD testing. The Department will also increase its response to and sampling of other mortality sources or take. Enhanced surveillance in the affected populations is the necessary first step to providing better information to hunters, partners, and decision makers following these first, and any future detections, of CWD in California. Knowing the prevalence and geographic extent will allow the Department to make informed decisions on CWD and deer management where CWD is detected.

Add subsection (g) to describe the minimum information that hunters must provide with their sample. This is necessary so that the Department obtains essential information for monitoring the spread of CWD, such as the geographic location of the take, and to ensure the Department can contact hunters if CWD is detected in their harvest.

Add subsection (h) to indicate how and where the Department will provide current information on CWD detections in California. This is necessary to ensure hunters have a place to find appropriate and up-to-date information on CWD and the status of their hunt zone to comply with mandatory testing.

Benefit of the Regulations

The goals and benefits of the regulations are to help maintain sustainable populations of deer, bighorn sheep, and elk, provide hunting opportunities where feasible, alleviate human-wildlife conflict, and achieve management recommendations in existing unit plans.

Consistency and Compatibility with Existing Regulations

The proposed regulations are neither inconsistent nor incompatible with existing state regulations. Section 20, Article IV, of the state Constitution specifies that the Legislature may delegate to the Commission such powers relating to the protection and propagation of fish and game as the Legislature sees fit. The Legislature has delegated to the Commission the power to adopt regulations governing deer hunting, bighorn sheep hunting, pronghorn antelope hunting, elk hunting, SHARE elk hunting, and deer tagging, reporting, and testing requirements (California Fish and Game Code Section 200). No other state agency has the authority to adopt regulations governing deer hunting, bighorn sheep hunting, pronghorn antelope hunting, elk hunting, SHARE elk hunting, and deer tagging, reporting, and testing requirements. The Commission has reviewed its own regulations and finds that the proposed regulations are neither inconsistent nor incompatible with existing state regulations. The Commission has searched the CCR for any regulations regarding the adoption of deer hunting, bighorn sheep hunting, pronghorn antelope hunting, elk hunting, SHARE elk hunting, and deer tagging, reporting, and testing regulations; therefore, the Commission has concluded that the proposed regulations are neither inconsistent nor incompatible with existing state regulations.

Public Participation

Comments Submitted by Mail or Email

It is requested, but not required, that written comments be submitted on or before **5:00 PM on Thursday, April 3, 2025** at the address given below, or by email to FGC@fgc.ca.gov. Written comments mailed, or emailed to the Commission office, must be received before **12:00 noon** on **Friday, April 11, 2025**. If you would like copies of any modifications to this proposal, please include your name and mailing address. Mailed comments should be addressed to Fish and Game Commission, PO Box 944209, Sacramento, CA 94244-2090.

Meetings

Notice is given that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in the **California Natural Resources Headquarters Building, Second Floor, 715 P Street, Sacramento, California**, which will commence at **8:30 a.m**. on **February 12, 2025** and may continue at **8:30 a.m**., on **February 13, 2025** This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

NOTICE IS ALSO GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in **Sacramento, California**, which will commence at **8:30 a.m.** on **April 16, 2025**, and may continue at **8:30 a.m.** on **April 17, 2025**. The exact location of this meeting has not yet been determined. As soon as this information is available but not less than ten days before the hearing, a continuation notice will be sent to interested and affected parties providing the exact location. The continuation notice will also be published on the Commission's website. This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

Availability of Documents

Copies of the Notice of Proposed Action, the Initial Statement of Reasons, and the text of the regulation in underline and strikeout format can be accessed through the Commission website at www.fgc.ca.gov. The regulations as well as all related documents upon which the proposal is based (rulemaking file), are on file and available for public review from the agency representative, Melissa Miller-Henson, Executive Director, Fish and Game Commission, 715 P Street, Box 944209, Sacramento, California 94244-2090, phone (916) 653-4899. Please direct requests for the above-mentioned documents and inquiries concerning the regulatory process to Melissa Miller-Henson or David Haug at FGC@fgc.ca.gov or at the preceding address or phone number. **Mario Klip, Game Conservation and Wildlife Connectivity Program Manager, Department of Fish and Wildlife, mario.klip@wildlife.ca.gov, has been designated to respond to questions on the substance of the proposed regulations.**

Availability of Modified Text

If the regulations adopted by the Commission differ from but are sufficiently related to the action proposed, they will be available to the public for at least 15 days prior to the date of adoption. Circumstances beyond the control of the Commission (e.g., timing of Federal regulation adoption, timing of resource data collection, timelines do not allow, etc.) or changes made to be responsive to public recommendation and comments during the regulatory process may preclude full compliance with the 15-day comment period, and the Commission will exercise its powers under Section 265 of the Fish and Game Code. Regulations adopted pursuant to this section are not subject to the time periods for adoption, amendment or repeal of regulations prescribed in sections 11343.4, 11346.4, 11346.8 and 11347.1 of the Government Code. Any person interested may obtain a copy of said regulations prior to the date of adoption by contacting the agency representative named herein.

If the regulatory proposal is adopted, the final statement of reasons may be obtained from the address above when it has been received from the agency program staff.

Impact of Regulatory Action/Results of the Economic Impact Assessment

The potential for significant statewide adverse economic impacts that might result from the proposed regulatory action has been assessed, and the following initial determinations relative to the required statutory categories have been made:

(a) Significant Statewide Adverse Economic Impact Directly Affecting Business, Including the Ability of California Businesses to Compete with Businesses in Other States:

360 and 708.5: The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. This proposal is economically neutral to businesses.

362: The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The proposed action adjusts tag quotas for existing hunts. Given the number of tags available and the area over which they are distributed, these proposals are economically neutral to business.

363: The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The proposed action adjusts tag quotas for existing hunts. Given the number of tags available and the area over which they are distributed, these proposals are economically neutral to business.

364 and 364.1: The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The proposed action adjusts tag quotas for existing hunts and expands certain hunt opportunities. Given the number of tags available and the area over which they are distributed, these proposals are economically neutral to business.

(b) Impact on the Creation or Elimination of Jobs Within the State, the Creation of New Businesses or the Elimination of Existing Businesses, or the Expansion of Businesses in California; Benefits of the Regulation to the Health and Welfare of California Residents, Worker Safety, and the State's Environment:

360 and 708.5: The Commission anticipates no impact on the creation or elimination of jobs within the state, no impact on the creation of new business, the elimination of existing businesses, or the expansion of businesses in California as minor variations in hunting regulations are, by themselves, unlikely to provide a substantial economic stimulus to the state. The Commission does not anticipate direct benefits to the general health and welfare of California residents or to worker safety but anticipates benefits to the environment through the preservation of the deer population.

362: The Commission does not anticipate impacts on the creation or elimination of jobs or businesses within the State; no significant impacts to the creation of new business, the elimination of existing businesses, or the expansion of businesses in California are anticipated because the expected economic impacts of the proposed regulations are unlikely to be substantial enough to significantly stimulate demand for goods or services related to bighorn sheep hunting. As previously mentioned, periodic or annual adjustments of tag quotas in response to dynamic environmental, and biological conditions are necessary to maintain sustainable populations of bighorn sheep and hunt opportunities, as well as keeping with mandates and management recommendations. If greater numbers of hunters visit the areas in the state with increased annual opportunities, businesses that provide goods and services to Nelson bighorn sheep hunters could benefit from small increases in sales for that license year. The Commission does not anticipate direct benefits to the general health and welfare of

California residents or to worker safety but anticipates benefits to the environment.

363: The Commission does not anticipate impacts on the creation or elimination of jobs or businesses within the State; no significant impacts to the creation of new business, the elimination of existing businesses, or the expansion of businesses in California are anticipated because the expected economic impacts of the proposed regulations are unlikely to be substantial enough to significantly stimulate demand for goods or services related to pronghorn antelope hunting. As previously mentioned, periodic or annual adjustments of tag quotas in response to dynamic environmental, and biological conditions are necessary to maintain sustainable populations of pronghorn antelope and hunt opportunities, as well as keeping with management recommendations. If greater numbers of hunters visit the areas in the state with increased annual opportunities, businesses that provide goods and services to hunters could benefit from small increases in sales for that license year. The Commission does not anticipate direct benefits to the general health and welfare of California residents or to worker safety but anticipates benefits to the environment.

364 and 364.1: The Commission does not anticipate impacts on the creation or elimination of jobs or businesses within the State; no significant impacts to the creation of new business, the elimination of existing businesses, or the expansion of businesses in California are anticipated because the expected economic impacts of the proposed regulations are unlikely to be substantial enough to significantly stimulate demand for goods or services related to elk hunting. As previously mentioned, periodic or annual adjustments of tag quotas in response to dynamic environmental, biological, or social conditions are necessary to maintain hunt opportunities, as well as keeping with management recommendations. If greater numbers of hunters visit the areas in the state with increased annual opportunities, businesses that provide goods and services to elk hunters could benefit from small increases in sales for that license year. The Commission does not anticipate direct benefits to the general health and welfare of California residents or to worker safety but anticipates benefits to the environment.

(c) Cost Impacts on a Representative Private Person or Business:

360 and 708.5: The Commission is not aware of any cost impacts that a representative private person or business would necessarily incur in reasonable compliance with the proposed action. However, in complying with the reporting requirements for CWD in the CMZs hunters may incur a cost related to the transportation of a deer carcass, head, or lymph nodes to a testing facility. While the Department has limited information and data regarding how far hunters drive to reach a sampling station, meat processor, or taxidermist, the estimated range that a hunter is likely to drive to and from the facility is expected to be between 5 and100 miles with an average expected driving distance of 52.5 miles. Applying the average California gas price of $4.678 per gallon to the average expected driving distance of 52.5 miles, with the expectation that most hunters drive a truck or SUV with an average gas mileage of 18 miles per gallon in order to haul their gear and carcass(es), gives an estimated individual cost of $13.64 in transportation costs for delivering a sample to a testing facility, meat processor, or taxidermist.

362: The total net number of tags is anticipated to increase from the previous year, so no adverse economic impacts to individuals or to businesses that support bighorn sheep hunts are anticipated. The Commission does not anticipate significant impacts on the representative private persons or businesses.

363: The Commission does not anticipate significant impacts on the representative private persons or businesses.

364: The Commission does not anticipate significant impacts on the representative private persons or businesses

(d) Costs or Savings to State Agencies or Costs/Savings in Federal Funding to the State:

360 and 708.5: The Commission anticipates that the proposed regulatory action will require additional expenditures of approximately $475,900 to maintain the proposed mandatory testing of deer carcasses for CWD. These costs are expected to be absorbed within the Department's existing budget and performed by staff currently operating in the capacities described in Table 1 of the STD 399 Addendum. However, the Department is projected to experience higher deer tag sales that may result in revenue increases (see STD. 399 and Addendum). No other state agencies are anticipated to be affected by the proposed emergency regulatory action.

362: No new costs/savings or change to federal funding are anticipated for state agencies. However, the Department is projected to experience higher bighorn sheep tag sales that may result in revenue increases (see STD399 and Addendum).

363: No new costs/savings or changes to federal funding are anticipated for state agencies. However, the Department may experience a change in tag sales that may prompt change to Department revenue (see STD399 and Addendum).

364: No new costs/savings or changes to federal funding are anticipated for state agencies. However, the Department is projected to experience higher elk tag sales that may result in revenue increases (see STD399 and Addendum).

(e) Nondiscretionary Costs/Savings to Local Agencies:

All: None.

(f) Programs Mandated on Local Agencies or School Districts:

All: None.

(g) Costs Imposed on any Local Agency or School District that is Required to be Reimbursed Under Part 7 (commencing with Section 17500) of Division 4, Government Code:

All: None.

(h) Effect on Housing Costs:

All: None.

Effect on Small Business

It has been determined that the adoption of these regulations may affect small business. The Commission has drafted the regulations in Plain English pursuant to Government Code Sections 11342.580 and 11346.2(a)(1).

Consideration of Alternatives

The Commission must determine that no reasonable alternative considered by the Commission, or that has otherwise been identified and brought to the attention of the Commission, would be more effective in carrying out the purpose for which the action is proposed, would be as effective and less burdensome to affected private persons than the proposed action, or would be more cost effective to affected private persons and equally effective in implementing the statutory policy or other provision of law.

California Fish and Game Commission

Melissa Miller-Henson
Executive Director

Dated: January 7, 2025

TITLE 14. Fish and Game Commission
Notice of Proposed Changes in Regulations

NOTICE IS HEREBY GIVEN that the Fish and Game Commission (Commission), pursuant to the authority vested by Sections 200, 205, 219, 265 and 275 of the Fish and Game Code and to implement, interpret or make specific Sections 110, 200, 205, 219, 255, 265, 270 and 275 of said Code, proposes to amend Section 28.30, Title 14, California Code of Regulations, relating to recreational take of barred sand bass.

Informative Digest/Policy Statement Overview

Unless otherwise specified, all section references in this document are to Title 14 of the California Code of Regulations (CCR).

The barred sand bass fishery is a historic recreational fishery in southern California that is open year-round and managed collectively with kelp bass and spotted sand bass. Current regulations include a five-fish bag limit (in any combination of the three species) and a minimum size limit of 14 inches (35.6 centimeters); these were established in 2013 due to concerns about the status of kelp bass and barred sand bass stocks. While no formal stock assessment exists for barred sand bass, abundance estimates, based on fishery independent data, suggest a severely depressed population in southern California. The presumed decline is likely due to a combination of environmental conditions, poor recruitment, and fishing pressure on easily targeted spawning aggregations.

In consultation with fishing industry representatives, fishery researchers, and stakeholders, and with guidance from the Commission's Marine Resources Committee (MRC), the Department proposes modifications to Title 14, Section 28.30. Proposed language in 28.30, intended to limit take and possession of barred sand bass, includes a range of options for a sub-bag and possession limit for barred sand bass within the overall five-fish combined limit for kelp bass, barred sand bass and spotted sand bass, to be decided through the Commission public noticing process. The options are a range of bag and possession limits of 0-5 barred sand bass, varying seasonally, with a sunset provision ending June 1, 2028. This sunset provision allows for conservation of barred sand bass while the Department works with stakeholders on further reviewing data and developing models to evaluate potential future regulations that will help increase and sustain the barred sand bass population and support public fishing opportunities. The proposed regulation amendment is intended to reduce the overall number of barred sand bass taken by the fishery, specifically during the spawning months when barred sand bass are most vulnerable to fishing.

The proposed changes are as follows:

Subsection 28.30(b) is proposed to be amended to specify bag limit changes to one species, barred sand bass, within the salt water basses complex. This amendment is necessary to further protect barred sand bass spawning aggregations.

Add subsection (c)(1) which would create a limit within the spawning season on barred sand bass (June 1 through August 31) and (c)(2) which would create a limit during all other months. The square brackets indicate a range within which a final number will determined by the Commission. Add

subsection (d) which would provide for a sunset provision for subsection (c), repealing it as of June 1, 2028.

The subsections would read as follows:

(c) Barred Sand Bass Limit: Notwithstanding subsection (b);

(1) From June 1-August 31 a maximum of [0-5] barred sand bass may be taken or possessed.

(2) From September 1-May 31 a maximum of [1-5] barred sand bass may be taken or possessed.

(d) Sunset Provision: Subsection (c) shall remain in effect until June 1, 2028, and as of that date is repealed.

Benefit of the Regulations:

The Commission anticipates benefits to the State's environment by sustainably managing California's ocean resources. The barred sand bass population would benefit from reduced fishing effort during their spawning season when they are most susceptible to fishing, which ultimately supports a more sustainable fishery in the long term. The adoption of scientifically based limits provides for the maintenance of sufficient populations of barred sand bass to ensure their continued existence for the environment and for the businesses that rely on recreational barred sand bass fishing.

Consistency and Compatibility with Existing Regulations:

Article IV, Section 20 of the State Constitution specifies that the Legislature may delegate to the Commission such powers related to the protection and propagation of fish and game as the Legislature sees fit. The Legislature has delegated authority to the Commission to promulgate recreational fishing regulations (Fish and Game Code sections 200 and 205). Commission staff has searched the California Code of Regulations and has found no other state regulations that address the recreational take of barred sand bass. The Commission has reviewed its own regulations and finds that the proposed regulations are consistent with other recreational fishing regulations in Title 14, CCR, and therefore finds that the proposed regulations are neither inconsistent nor incompatible with existing state regulation.

Public Participation

Comments Submitted by Mail or Email

It is requested, but not required, that written comments be submitted on or before **5:00 P.M. on Thursday, April 3, 2025** at the address given below, or by email to FGC@fgc.ca.gov. Written comments mailed, or emailed to the Commission office, must be received before 12:00 noon on **Friday, April 10, 2025.** If you would like copies of any modifications to this proposal, please include your name and mailing address. Mailed comments should be addressed to Fish and Game Commission, PO Box 944209, Sacramento, CA 94244-2090.

Meetings

NOTICE IS GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in the California Natural Resources Headquarters Building, Second Floor, 715 P Street Sacramento, California, which will commence at **8:30 a.m**. on **Wednesday, February 12, 2025** and may continue at **8:00 a.m**. on **Thursday, February 13, 2025**. This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

NOTICE IS ALSO GIVEN that any person interested may present statements, orally or in writing, relevant to this action at a hearing to be held in Sacramento, California, which will commence at **8:30** a.m. on **Wednesday, April 16, 2025** and may continue at **8:30** a.m., on **Thursday, April 17, 2025**. The exact location of this meeting has not yet been determined. As soon as this information is available but not less than ten days before the hearing, a continuation notice will be sent to interested and affected parties providing the exact location. The continuation notice will also be published on the Commission's website. This meeting will also include the opportunity to participate via webinar/teleconference. Instructions for participation in the webinar/teleconference hearing will be posted at www.fgc.ca.gov in advance of the meeting or may be obtained by calling 916-653-4899. Please refer to the Commission meeting agenda, which will be available at least 10 days prior to the meeting, for the most current information.

Availability of Documents

Copies of the Notice of Proposed Action, the Initial Statement of Reasons, and the text of the regulation in underline and strikeout format can be accessed through the Commission website at www.fgc.ca.gov. The regulations as well as all related documents upon which the proposal is based (rulemaking file), are on file and available for public review from the agency representative, Melissa Miller-Henson, Executive Director, Fish and Game Commission, 715 P Street, Box 944209, Sacramento, California 94244-2090, phone (916) 653-4899. Please direct requests for the above-mentioned documents and inquiries concerning the regulatory process to Melissa Miller-Henson or David Haug at FGC@fgc.ca.gov or at the preceding address or phone number. **Armand Barilotti, Environmental Scientist, Department of Fish and Wildlife, armand.barilotti@wildlife.ca.gov, has been designated to respond to questions on the substance of the proposed regulations.**

Availability of Modified Text

If the regulations adopted by the Commission differ from but are sufficiently related to the action proposed, they will be available to the public for at least 15 days prior to the date of adoption. Circumstances beyond the control of the Commission (e.g., timing of Federal regulation adoption, timing of resource data collection, timelines do not allow, etc.) or changes made to be responsive to public recommendation and comments during the regulatory process may preclude full compliance with the 15-day comment period, and the Commission will exercise its powers under Section 265 of the Fish and Game Code. Regulations adopted pursuant to this section are not subject to the time periods for adoption, amendment or repeal of regulations prescribed in sections 11343.4, 11346.4,

11346.8 and 11347.1 of the Government Code. Any person interested may obtain a copy of said regulations prior to the date of adoption by contacting the agency representative named herein.

If the regulatory proposal is adopted, the final statement of reasons may be obtained from the address above when it has been received from the agency program staff.

Impact of Regulatory Action/Results of the Economic Impact Assessment

The potential for significant statewide adverse economic impacts that might result from the proposed regulatory action has been assessed, and the following initial determinations relative to the required statutory categories have been made:

(a) Significant Statewide Adverse Economic Impact Directly Affecting Business, Including the Ability of California Businesses to Compete with Businesses in Other States:

The proposed action will not have a significant statewide adverse economic impact directly affecting business, including the ability of California businesses to compete with businesses in other states. The Commission anticipates that the impact of the proposed regulations on the entirety of marine sport fishing activity is not expected to be sufficient to significantly impact sport fishing expenditures to businesses within the state.

(b) Impact on the Creation or Elimination of Jobs Within the State, the Creation of New Businesses or the Elimination of Existing Businesses, or the Expansion of Businesses in California; Benefits of the Regulation to the Health and Welfare of California Residents, Worker Safety, and the State's Environment:

The Commission does not anticipate any significant impacts on the creation or elimination of jobs, the creation of new businesses, the elimination of existing businesses, or the expansion of businesses in California. Sport fish-related businesses may have to adjust to changes in the composition of recreational fishing opportunities, but these changes are not expected to be substantial due to the fishery being kept open and from the sufficient substitutability of kelp bass as an alternative species.

The Commission anticipates benefits of the regulation to the health and welfare of California residents. Providing sustainable fishing opportunities encourages recreation, which can have a positive impact on the health and welfare of California residents.

The Commission does not anticipate benefits to worker safety from the proposed regulations.

The Commission anticipates benefits of the regulation to state's environment including preserving fishing opportunity, along with the continuation of the reasonable and sustainable management of barred sand bass resources.

(c) Cost Impacts on a Representative Private Person or Business:

The Commission is not aware of any cost impacts that a representative private person or business would necessarily incur in reasonable compliance with the proposed action.

(d) Costs or Savings to State Agencies or Costs/Savings in Federal Funding to the State:

None.

(e) Nondiscretionary Costs/Savings to Local Agencies:

None.

(f) Programs Mandated on Local Agencies or School Districts:

None.

(g) Costs Imposed on any Local Agency or School District that is Required to be Reimbursed Under Part 7 (commencing with Section 17500) of Division 4, Government Code:

None.

(h) Effect on Housing Costs:

None.

Effect on Small Business

It has been determined that the adoption of these regulations may affect small business. The Commission has drafted the regulations in Plain English pursuant to Government Code Sections 11342.580 and 11346.2(a)(1).

Consideration of Alternatives

The Commission must determine that no reasonable alternative considered by the Commission, or that has otherwise been identified and brought to the attention of the Commission, would be more effective in carrying out the purpose for which the action is proposed, would be as effective and less burdensome to affected private persons than the proposed action, or would be more cost effective to affected private persons and equally effective in implementing the statutory policy or other provision of law.

FISH AND GAME COMMISSION

Melissa Miller-Henson
Executive Director

Dated: January 7, 2025

From: Board of Supervisors (BOS)
To: BOS-Supervisors; BOS-Legislative Aides
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject: FW: CSAC Federal Update – Federal Funding Pause and Analysis
Date: Thursday, January 30, 2025 1:42:00 PM

Hello,

Please see below for communication from the California State Association of Counties regarding a federal funding pause and analysis.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Graham Knaus <gknaus@counties.org>
Sent: Tuesday, January 28, 2025 2:55 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: CSAC Federal Update – Federal Funding Pause and Analysis

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View this email in your browser

Tuesday, January 28, 2025

To: County Supervisors
CSAC Board of Directors

County Administrative/Executive Officers
County Legislative Coordinators
County Caucus

From: Graham Knaus, CSAC Chief Executive Officer

Re: CSAC Federal Update – Federal Funding Pause and Analysis

Yesterday, the White House Office of Management and Budget (OMB) issued a memorandum directing a comprehensive analysis of federal financial assistance programs that may be impacted by recent Executive Orders. In addition, federal agencies were directed to temporarily pause all activities related to this federal financial assistance as of today at 5:00 p.m. ET so that this funding can be reviewed. While this is an evolving situation, CSAC wants to share with counties what information is currently known and resources given the potential significant impacts to funding that counties utilize to serve communities.

Key takeaways at this point in time include:

- **A federal judge has issued a temporary restraining order barring the funding pause from taking effect until next Monday, February 3.**
- **Federal financial assistance subject to the pause and analysis includes funding that may be impacted by recent Executive Orders, such as those on foreign aid, diversity, equity, and inclusion (DEI) programs, and gender ideology.**
- **The White House has indicated that programs that provide direct benefits to individuals are excluded from the pause and not subject to the review though some of these programs have experienced access issues to funding systems today.**
- **Federal assistance is defined to include things such as grants, cooperative agreements, and direct appropriations.**

Paragon Government Relations, CSAC's advocacy team in Washington DC, has drafted an overview memo that summarizes the OMB memorandum. It includes the latest updates, analysis on key excerpts, and impacts that programs are already experiencing. Below are additional resources:

- OMB Memorandum (January 27) – Initial two-page memorandum
- Instructions to Agencies (January 28) – Lists 2,600 accounts with a spreadsheet that must be completed with certain information including planned spending through March 15
- OMB Q&A (January 28) – Document with additional information about what programs may be impacted
- Lawsuit (January 28) – Filed by a coalition of non-profits to seek a restraining order

Counties are on the front lines utilizing federal funding for providing vital support to families and leading projects to strengthen our communities. CSAC will continue to

stay engaged with our federal team to understand the impacts and identify opportunities to advocate for counties to have access to needed resources. Below are some opportunities for counties to support our efforts and stay informed:

- Assist CSAC with understanding the impacts by sharing anything your county is experiencing at the local level such as difficulty accessing funding streams. Please send that information to Justin Garrett, CSAC's Federal Affairs Manager, at jgarrett@counties.org.
- To keep counties informed, CSAC has created a page on our website (https://www.counties.org/federal-funding-pause-and-analysis) where new resources will be added as they become available.
- CSAC has reached out at the state level to learn how the State of California may be responding to this memorandum.
- Additional email updates will be provided when there are significant developments.

Respectfully,

Graham Knaus
Chief Executive Officer, CSAC

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You are receiving this email because you are a member of the County Family.

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CA State Association of Counties
1100 K St Ste 101
Sacramento, CA 95814-3932

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From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	BOS-Operations; Calvillo, Angela (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Mchugh, Eileen (BOS); Ng, Wilson (BOS); Somera, Alisa (BOS)
Subject:	FW: SF FF Local 798 new Exec. Board
Date:	Thursday, January 23, 2025 2:50:18 PM
Attachments:	SFBOS LETTER ANNOUNCING THE NEW LOCAL 798 EXEC BOARD JANUARY 2025.pdf

Hello,

Please see below communication and attached from the San Francisco Fire Fighters Local 798 announcing their new Executive Board for 2025-2027.

Regards,

John Bullock
Office of the Clerk of the Board
San Francisco Board of Supervisor
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
BOS@sfgov.org | www.sfbos.org

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: Clem Howard <clem@sffdlocal798.org>
Sent: Thursday, January 23, 2025 1:25 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Cc: Mario Flaherthy <mario@sffdlocal798.org>; Projects <projects@sffdlocal798.org>
Subject: SF FF Local 798 new Exec. Board

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Afternoon Clerk of the Board of Supervisors,

Please find attached a letter announcing SF FF Local 798's new Exec. Board.

Thank you,

Clem Howard
San Francisco Fire Fighters Local 798
1139 Mission Street
San Francisco, CA 94103
(415) 621-7103 x 109
(415) 621-1578 Fax

FLOYD K. ROLLINS II
PRESIDENT

SAM J. GEBLER
VICE PRESIDENT

ADAM H. WOOD
SECRETARY

STEPHEN V. GIACALONE
TREASURER

SAN FRANCISCO FIRE FIGHTERS
– Local 798 –
1139 MISSION STREET, SAN FRANCISCO, CA 94103-1514
TELEPHONE (415) 621-7103 • FAX (415) 621-1578
WWW.SFFDLOCAL798.ORG

DIRECTORS
TIMOTHY H. FINCH
MICHAEL GUAJARDO
SINA RIAHI
HUCK RAMSAY
JERAMIAH CADIGAN

January 23, 2025

Dear Members of the SF Board of Supervisors,

I am pleased to take this opportunity to introduce to you the new Executive Board of SAN FRANCISCO FIREFIGHTERS LOCAL 798 for the 2025-2027 term:

President:	Alec Kauf
Vice President:	Sam Gebler
Secretary:	Mario Flaherty
Treasurer:	Sina Riahi
Director:	Jeramiah Cadigan
Director:	Tim Finch
Director:	Mike Guajardo
Director:	Andrew Clark
Director:	Alexander Evanoff

If you have any questions or require additional information, please do not hesitate to contact me at (415) 621-7103. Please feel free to adjust your records accordingly.

Sincerely,

Mario Flaherty

Secretary, Local 798

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: URGENT: Protection of SFUSD STUDENTS
Date:	Monday, January 27, 2025 1:34:00 PM

Hello,

Please see below for communication from Artemis Cierra regarding Immigration and Customs Enforcement.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Artemis Cierra <artlcierra@gmail.com>
Sent: Thursday, January 23, 2025 8:24 PM
To: Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; philkim@sfusd.edu; jaimehuling@sfusd.edu; Matthew H. Alexander <mattalexander@sfusd.edu>; lisaweissman-ward@sfusd.edu; supryiaray@sfusd.edu; paraggupta@sfusd.edu; Cityattorney <Cityattorney@sfcityatty.org>
Subject: URGENT: Protection of SFUSD STUDENTS

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear City Attorney David Chiu, Members of the San Francisco Board of Supervisors, and SFUSD Board of Education,

I am a SFUSD high school student writing to express my deep concern and anger regarding a recent incident that threatens the safety and well-being of our students and undermines San Francisco's sanctuary policies. On the morning of January 23, 2025, a student from Visitacion Valley Middle School reported being approached by an immigration law enforcement officer on the 29 Muni bus. The officer questioned the student about their identification and origin. Thankfully, the student is now safe with their family.

San Francisco has long been a sanctuary city, committed to protecting all residents regardless of immigration status. The **Due Process for All Ordinance (Administrative Code**

Chapter 12H) explicitly prohibits local law enforcement and public employees from cooperating with ICE. Furthermore, the SFUSD's **Sanctuary Schools Resolution** ensures that no ICE officer is permitted on our campuses or near our students without a signed judicial warrant.

This incident, occurring on public transportation, represents a blatant violation of our city's sanctuary policies. It instills fear among our students and families, disrupting their ability to learn and thrive.

Immediate actions taken include:

1. **Notification of SFUSD leadership and neighboring schools** to ensure heightened awareness and vigilance.
2. **Engagement with RISE-S (Refugee & Immigrant Solidarity in Education)** to support the affected student and family.
3. **Coordination with the San Francisco Rapid Response Network** to provide direct assistance to the family.

However, these steps are not sufficient. I urge you to take the following actions:

- **Enforce our sanctuary policies rigorously** to prevent ICE from infringing upon the rights of our students and families.
- **Hold ICE accountable** for any actions that violate our local laws and ordinances.
- **Educate our community** about their rights and the protections afforded to them under our sanctuary policies.

We must stand united in protecting our community from fear and intimidation. Our schools and city are sanctuaries, and we will not allow any entity to compromise the safety and rights of our residents. I am within the right to request a meeting and I would like to request a meeting with the SFUSD board of education as soon as possible. Thank you.

Sincerely,

Artemis Cierra

--
Sincerely,
Artemis Cierra

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; Young, Victor (BOS)
Subject:	FW: Letter of Support for Dr. John Maa"s application to the SDDTAC
Date:	Monday, January 27, 2025 1:37:00 PM
Attachments:	image001.png Dr. John Maa SDDTAC Letter of Support .pdf

Hello,

Please see below and attached for communication sent on behalf of Liza Mudd, regarding Dr. John Maa's application to the Sugary Drink Distributor Tax Advisory Committee.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Blythe Young <Blythe.Young@heart.org>
Sent: Friday, January 24, 2025 2:03 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Cc: John Maa <maa_john@yahoo.com>; Lindsay Hovind <Lindsay.Hovind@heart.org>; Liza Mudd <liza.mudd@heart.org>
Subject: Letter of Support for Dr. John Maa's application to the SDDTAC

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

On behalf of Liza Mudd, please see attached letter of support for Dr. John Maa's application to the SDDTAC.

Best,
Blythe

Blythe Young
Community Advocacy Director
American Heart Association
O 7078344399 | M 7078344399

January 24th, 2025

San Francisco Board of Supervisors
1 Dr. Carlton Goodlett Place
San Francisco, CA 94102

1111 Broadway Suite 1360, Oakland, CA
Phone (510) 903-4050 Fax (510) 903-4049
www.heart.org

Dear Supervisors,

On behalf of the American Heart Association, I am writing in support of Dr. John Maa's application for a health equity seat on the San Francisco Sugary Drink Distributor Tax Advisory Committee (SDDTAC). Dr. Maa has previously served on the committee and is eager to return, bringing his expertise, leadership, and passion for public health to continue the important work of reducing sugary drink consumption and addressing its impact on community health.

In his prior tenure on the SDDTAC, Dr. Maa demonstrated his ability to work collaboratively with a diverse group of stakeholders to advance health equity through the committee's recommendations. His expertise in public health and his analytical approach have been critical in contributing to the committee's efforts to effectively allocate funds from the Sugary Drink Distributor Tax to support initiatives that promote health equity in San Francisco.

Dr. Maa is a dedicated public health advocate, with years of experience working to reduce the burden of chronic disease. As a recognized leader in the field, he has long been an advocate for policies that reduce sugary drink consumption, which contribute to preventable conditions like heart disease, obesity, and diabetes.

Dr. Maa's deep understanding of the health equity impacts of sugary drink consumption, coupled with his hands-on experience in public health advocacy, makes him an ideal candidate to serve in a health equity seat on the committee.

The American Heart Association supports Dr. John Maa's reappointment to the SDDTAC.

Sincerely,

Liza Mudd

American Heart Association Region SVP, Sr. Executive Director,
Development & Community Health, Bay Area

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Plan for a Cleaner SF
Date:	Monday, January 27, 2025 1:39:00 PM
Attachments:	Plan for a Cleaner SF_1032025.pdf

Hello,

Please see below and attached for communication from Barbara Bella and Vince Yuen regarding a plan for a cleaner San Francisco.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: barbara.bella@rhnsf.org <barbara.bella@rhnsf.org>
Sent: Sunday, January 26, 2025 9:03 AM
To: SauterStaff <SauterStaff@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; ChenStaff <ChenStaff@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; enguardostaff@sfgov.org; Fielder, Jackie (BOS) <Jackie.Fielder@sfgov.org>; MahmoodStaff <MahmoodStaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; SherrillStaff <SherrillStaff@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Cc: Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; MYR - Scheduling <scheduling@sfgov.org>; heidi@nsac.org; jordan@nsac.org; 'Vincent Yuen' <info@refuserefusesf.org>; 'Aly Bonde' <aly@lurieforsf.org>; 'EJ Jones' <ej@lurieforsf.org>; han@lurieforsf.org
Subject: Plan for a Cleaner SF

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

In response to Mayor Lurie's inquiry about effective tactics to achieve a cleaner San Francisco, we have developed a comprehensive plan to address the root causes of the litter problem affecting our city. This plan is the result of ongoing collaboration with Refuse Refuse, Russian Hill Neighbors, and the National Stewardship Action Council (NSAC), and is detailed in the attached PDF, *A Plan for a Cleaner SF*.

This plan outlines a more holistic approach to litter abatement, including a thorough analysis of the litter-

related challenges we face. We recommend conducting a citywide study to prioritize the allocation of resources—time, money, and effort—towards addressing these challenges. This study should assess what actions citizens can take, the responsibilities of the city, and ways we can encourage coordinated efforts between the city and residents to tackle these issues together.

We are currently coordinating with the Mayor's staff to schedule a meeting for further discussions. Given the shared commitment we feel from local government to resolve these challenges collectively, we are also sharing this plan with you. We will follow up to request meetings, either with you individually or as a group, depending on your preference. Please feel free to respond directly to us to discuss how you would like to proceed.

We believe that a cleaner San Francisco will lead to a healthier, safer, and more prosperous city for all. We are inspired by the new leadership and the growing spirit of cooperation between the Board and the Mayor's office, and we are eager to contribute in any way we can to support your efforts in fulfilling the promise of a cleaner, more vibrant San Francisco.

Best regards,
Barbara Bella and Vince Yuen

PLAN FOR A CLEANER SF

Presented to: Mayor Daniel Lurie Administration
Presented by: Vince Yuen, Barbara Bella and Heidi Sanborn

January 3, 2025

Who Are We?

Vince Yuen: Refuse Refuse

- Founder and Executive Director of Refuse Refuse (https://refuserefusesf.org/)
- Board Member of SF Department of the Environment
- Resident of SF, husband, father, activist
- Reach me at info@refuserefusesf.org

Barbara Bella: Russian Hill Neighbors

- Co-chair of the Neighborhood Enhancement Committee of Russian Hill Neighbors, (https://rhnsf.org/)
- SF residency of over 40 years
- Business owner, community activist, concerned citizen
- Reach me at Barbara.Bella@rhnsf.org

Heidi Sanborn: National Stewardship Action Council (for cigarette legislative help)

- Founder and Executive Director of the NSAC, https://www.nsaction.us/
- Over 33 years experience being a leader in the solid waste industry, Heidi is the nation's foremost expert on producer responsibility and product stewardship.
- Reach me at Heidi@nsaction.us, 916-217-1109

Why Should a Cleaner SF be a Priority?

Health and Safety

- **Litter breeds more litter**: A cycle that's difficult to break.
- **Mental health and crime**: Research links the presence of litter to increased mental health issues, as well as higher levels of violence and crime.
- **Toxicity to humans and animals**: Items such as cigarette butts and feces pose significant health risks, both to people and wildlife.
    - **Cigarette butts**: These contain significant levels of microplastics, which are associated with cancer and other serious health conditions.

Economic Health

- **Tourism decline**: Litter negatively impacts tourism, leading to reduced visitor numbers, lower tourism revenue, and a diminished experience for those who do visit. This creates a self-reinforcing cycle of decline.
- **Impact on small businesses**: Areas heavily affected by litter often see a decrease in sales and business activity, as customers avoid dirty, unappealing locations

Community Morale

- **Civic pride erosion**: Dirty streets and neglected infrastructure contribute to a decline in civic pride and a sense of community.
- **A legacy of care**: It's time to take control of the narrative by demonstrating that government can take meaningful action. By creating cleaner, safer streets, we can restore pride and foster a sense of care for our city.

https://pubs.acs.org/doi/10.1021/acs.est.3c09524

https://www.trashfreemaryland.org/blog/2019/05/23/can-litter-affect-mental-health-what-were-starting-to-learn-about-a-connection-between-clean-communities-and-wellness

https://www.conserve-energy-future.com/littering-effects-humans-animals-environment.php

https://www.researchgate.net/figure/Longitudinal-Relationships-between-Litter-and-Crime_fig2_41432856

What are the issues?

We are endeavoring to identify all the litter-related challenges we face and recommend a thorough study to prioritize the allocation of city resources—time, money, and effort—in addressing these issues. This should include determining what citizens can do, what responsibilities the city must take on, and how we can foster coordinated efforts between the city and its residents to tackle these challenges together.

- **Single-use plastic and takeaway packaging**: generated by disposable items that are discarded in public spaces.
- **Human and dog feces**: contributes to unsanitary conditions and health risks in our neighborhoods.
- **Unintentional litter from Recology and wind**: inadvertently scattered by waste collection or blown by the wind.
- **Compacted duff (tree litter)**: debris caused by insufficient tree pruning and inadequate street sweeping.
- **Unkempt medians and transit stops**: Overgrown, neglected areas diminish the city's appearance and functionality.
- **Illegal dumping**: Improper disposal of waste that clutters our streets and public spaces.
- **311 capacity**: Limitations in the city's ability to efficiently manage and respond to litter-related concerns.
- **Lack of awareness of property owner responsibility**: Insufficient knowledge among residents and businesses about their obligations to maintain clean surroundings.
- **Graffiti**: Vandalism that further detracts from the city's appearance and civic pride.
- **Absence of San Francisco PRIDE**: The erosion of a collective sense of pride in our city, contributing to its decline.

What are some possible solutions?

City-wide Education Campaign: Promote the virtues of litter abatement with a campaign reminiscent of "I LOVE NY" and "KEEP AMERICA BEAUTIFUL." The goals include:

- Educating residents and businesses about their responsibility for property upkeep.
- Encouraging active participation in neighborhood cleanup efforts.
- Instilling civic pride, inspired by Lady Bird Johnson's advocacy for beautification that went beyond cosmetic solutions: *"**Where flowers bloom, so does hope — and hope is the precious, indispensable ingredient**."*

Enhancing City Resources: Provide additional support to SFPW and UFC for:

- Expanding mechanical street sweeping and ensuring consistent service throughout the city.
- Improving coordination with Recology's waste collection routes.
- Encouraging the use of 311 services and expanding its capacity to meet demand.
- Increasing the frequency of median and transit stop cleanings.
- Scheduling regular tree pruning and sidewalk maintenance, including weeding of public areas.
- Educating the public on the harmful effects of dog urine on newly planted trees.
- Providing dog parks with education and waste bags to encourage responsible disposal of dog feces.
- Reviewing the adequacy of trash receptacles across the city, ensuring there are enough to meet demand.

Expanding Neighborhood Cleanup: Foster community-driven efforts by expanding neighborhood cleanup programs to involve more residents in maintaining their surroundings.

Drone Pilot Program: Launch a drone program to identify illegal dumping sites and pinpoint areas most in need of attention.

Tackling Cigarette Litter: Advocate for a ban on cigarette filters at the county and state level. Cigarette filters are the most littered item globally and represent **the largest source of plastic waste on Earth.**

Next Steps

Schedule a meeting in January to discuss and develop a plan. Please provide suggested dates.

ADDENDUM

Most of Russian Hill, North Beach and Nob Hill do not have street sweeping, despite repeated appeals. Do all areas have adequate scheduling?

Cigarette Butts
One-Third of All Litter

The Source:

- The tobacco industry produces about 6 trillion cigarettes each year.
- The filters of roughly 4.5 trillion of these cigarettes pollute our oceans, rivers, city sidewalks, parks, soil and beaches every year **making cigarette butts the number one most littered item on Earth.**

The Impact:

- Smoking-related debris is one-third or more of all debris items found on U.S. beaches and in rivers and streams and make up 34 percent of the total litter collected in California.
- Cigarette waste is a significant contributor to storm drain trash.

Sources:
UNDO, https://www.undo.org/environmental-impact/cigarette-butts-are-toxic-waste

WORLD HEALTH ORGANIZATION, https://www.who.int/news/item/31-05-2022-who-raises-alarm-on-tobacco-industry-environmental-impact

UC Berkeley, https://uhs.berkeley.edu/tobaccofacts

Cigarette Butts

The Most Abundant Form of Plastic Waste

- Each filter is made of cellulose acetate, which break down to 15,000 strands of microplastic fibers which pollute our food, water, and air.
- Plastics can take years to decompose, which leaves behind mountains of accumulating toxic microplastics to pollute our environment that could make their way inside of us.
- Butts are packed with toxic chemicals like arsenic, lead, copper, chromium, cadmium and a variety of PAHs, that seep into our environment and threaten our oceans and wildlife as they lay discarded on the ground.
- They are poisonous when ingested by children or animals.

Sources:

UNDO, https://www.undo.org/environmental-impact/cigarette-butts-are-toxic-waste

WORLD HEALTH ORGANIZATION, https://www.who.int/news/item/31-05-2022-who-raises-alarm-on-tobacco-industry-environmental-impact

Legislative Actions

2009: San Francisco Litter Abatement Fee: In response to a California Study in 2009 that showed that cigarette litter constituted 25% all trash by count, San Francisco enacted a litter abatement tax which is intended to be used to clean up butts from streets, tourist venues, and storm drains. **Every cigarette retailer in the City and County of SF is responsible for paying the Cigarette Litter Abatement Fee of $1.50 per pack of cigarettes sold**.

IMPACT:

- Encourages litter. This current solution says…"Okay to litter. We'll clean it up."
- Yet no evidence of any specifically funded program in sight.
- Audits by Refuse Refuse tell us that if the same study were conducted today, we would find an increase from 25% to over 30% by count caused by cigarette-related waste."
- Merchants losing business and losing faith in their government.

For the reasons above, we consider this a failed policy and demand change.

2019: SB 424: Introduced by Senator Hannah-Beth Jackson: *Prohibition on Cigarettes Utilizing Single-Use Filters and Single-Use Electronic Cigarettes or Vaporizer Devices*

2022: AB 1690: introduced by Assemblymember Luz Rivas *Smoking Waste Pollution Prevention Act*

2022 City of Baltimore: City of Baltimore Files a First of its Kind Lawsuit Against Tobacco Companies for Cigarette Filter Waste

2023 Altria Shareholders Resolution: Calls for tobacco company to pay to clean up plastic cigarette filter litter

2024: Santa Cruz Board of Supervisors: Passed a ban on the sale of filtered cigarettes and cigars on October 29, 2024. The ban is set to take effect on January 1, 2027.

2024: CA DOJ: Lawsuit filed against plastic industry: Read more HERE.

Better Legislation Solutions

Extended Producer Responsibility, (EPR), EPR is a policy approach under which producers are given a significant responsibility – financial and/or physical – for the treatment or disposal of post-consumer products.

- SB 54 establishes a new extended producer responsibility (EPR) program to manage packaging and single-use plastic food-ware products across every sector of the economy. Producers will ensure that the packaging and plastic food ware sold in California Is recyclable or compostable.

Cigarette Litter Abatement Tax on Tobacco Industry

- Write legislation or sue tobacco companies to require cigarette companies to pay a tax on every pack sold to be used for cigarette litter abatement.
    - Recent Atria Shareholder Resolution calls for tobacco company to pay to clean up plastic cigarette filter litter.

Outright Ban on Single-Use Plastic Filters:

- **The term filter misleads the public implying nonexistent health benefits, long debunked.**
- **The filter is the primary source of litter by quantity and toxicity.**
- **Government cannot require product re-design but it can mandate a ban.**
- **Given the extensive presence of microplastics in cigarette butts, base a bill on the above SB 54 law by banning cigarette filters with microplastics and toxic chemicals.**

We are meeting with local and state representatives and organizations seeking legislation and sponsorship of a bill to ban plastic cigarette filters. We recommend the starting point of a joint investigative hearing with the tobacco companies and Water, Waste, Fire and Public Health Officials.

PLEASE JOIN US. CAN YOU WORK WITH US TO SET UP A HEARING AND AUTHOR THISLEGISLATION?

THE FACTS

10 MILLION

TONS OF PLASTIC ARE DUMPED IN OUR OCEANS ANNUALLY. THAT'S EQUAL TO MORE THAN A GARBAGE TRUCK LOAD EVERY MINUTE!

50%

OF ALL PLASTIC PRODUCED (380 MILLION TONS PER YEAR) IS FOR SINGLE-USE PURPOSES - USED FOR JUST MINUTES AND THEN THROWN AWAY

100%

OF MUSSELS TESTED HAVE CONTAINED MICROPLASTICS

1 MILLION

MARINE ANIMALS ARE KILLED BY PLASTIC POLLUTION EVERY YEAR

LESS THAN

9%

OF ALL PLASTIC GETS RECYCLED

HUMANS EAT OVER

40 POUNDS

OF PLASTIC IN THEIR LIFETIME

"THERE WILL BE MORE PLASTIC IN OUR OCEANS THAN FISH BY 2050."

The Ellen MacArthur Foundation

PlasticOceans.org

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: [Last Reminder] Please sign-on in Support of SB 45 (Padilla)!
Date:	Monday, January 27, 2025 1:44:00 PM
Attachments:	image001.png image002.png image003.png image004.png image005.png SB 45 - Sample Support Letter - V1.docx Tethered Cap Fact sheet - V2.docx

Hello,

Please see below and attached for communication from Tony Hackett regarding California Senate Bill No. 45, an act to repeal and add Section 14548 of the Public Resources Code, relating to recycling.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Tony Hackett <tony@cawrecycles.org>
Sent: Monday, January 27, 2025 10:00 AM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: [Last Reminder] Please sign-on in Support of SB 45 (Padilla)!

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi there, Board of Supervisors,

I'm reaching out to **request City and County of San Francisco's support for Senate Bill 45,** which requires tethered caps on beverage containers sold in California. This legislation will reduce plastic waste, prevent litter, and improve recycling outcomes. I've also attached the Fact Sheet for the bill, which contains helpful background and details, as well as an updated

list of current supporters.

To make it easy to show your support, I've attached a sample support letter template that highlights the adverse environmental impact of untethered caps. Please:

1. Customize the template as needed.
2. Submit your letter addressed to the Author (Senator Padilla) using the Advocate Portal
3. Send me your organization's logo and your signature so that I can add you to our coalition support letter

Your voice as a trusted environmental authority is critical to advancing this policy and we deeply appreciate your support.

Please let me know if you have any questions or need assistance. I'm happy to help!

Thank you,

Best,

Tony Hackett (*he/him)*
Policy Associate
tony@cawrecycles.org
916.443.5422 (O) | 916.601.7205 (M)

CAPITOL OFFICE
1021 O STREET, SUITE 6640
SACRAMENTO, CA 95814
TEL (916) 651-4018
FAX (916) 651-4918

CHULA VISTA DISTRICT OFFICE
780 BAY BOULEVARD, SUITE 204
CHULA VISTA, CA 91910
TEL (619) 409-7690

EL CENTRO DISTRICT OFFICE
1224 STATE STREET, SUITE D
EL CENTRO, CA 92243
TEL (760) 335-3442

INDIO DISTRICT OFFICE
82013 DR. CARREON BOULEVARD, SUITE L
EL CENTRO, CA 92243
TEL (760) 398-6442

WWW.SENATE.CA.GOV/PADILLA
SENATOR.PADILLA@SENATE.CA.GOV

California State Senate
SENATOR
STEPHEN C. PADILLA
EIGHTEENTH SENATE DISTRICT

COMMITTEES
BUDGET SUBCOMMITTEE #4 ON STATE ADMINISTRATION AND GENERAL GOVERNMENT
CHAIR
MEMBER
AGRICULTURE
BUDGET
GOVERNMENTAL ORGANIZATION
HOUSING
NATURAL RESOURCES AND WATER
REVENUE & TAXATION

SB 45 Fact Sheet – DRAFT: Tethered Bottle Caps

SUMMARY

This measure would require that plastic caps on defined plastic beverage containers be 'tethered' to the container in a manner that helps ensure the caps remain with the container throughout its lifecycle, thereby reducing a significant and especially harmful source of plastic pollution.

Ensuring bottle caps remain affixed to the bottle during the intended use and recovery stage would eliminate a significant source of plastic litter/pollution as well as improve material recycling by reducing opportunities for leakage and loss from stray caps.

Recent studies estimate more than 14 billion plastic bottle caps produced annually in California, culminating in over 22,000 tons[1] of plastic waste. According to cleanup data conducted by the 5 Gyres Institute, plastic beverage caps were ranked as the third most littered item found on beaches and in national parks[2], and the volunteers for the Surfrider Foundation report having collected nearly 30,000 plastic bottle caps littered along our nation's coasts in 2024 alone[3]. Plastic caps were also found to comprise a 'top 5' threat imperiling marine animals and ecosystems[4], whose accidental consumption often proves fatal due to indigestibility or acute toxicity.

Detachable bottle caps also pose a particular hinderance to material recovery efforts, as they are often small enough to slip through or escape recycling machinery.

Ensuring that caps remain affixed to bottles during their lifecycle is essential for litter abatement, marine ecosystem protection, and expanded resource recovery.

BACKGROUND

Recent years have seen momentum in California and internationally for finding solutions to the blight caused by plastic bottle caps, particularly from beach clean-up data and ocean debris waste characterizations, which have continually ranked it in the top three most littered items since 1988[5]. With more than 20 million bottle caps having been discovered during beach cleanups over the last 30 years[6], the environmental impact of easily detachable plastic bottle caps cannot be understated, both due to pollution and microplastic shedding contaminating waterways. These microplastics spread into our water, soil and air[7] before making their way into our food systems, water supply, and even our bodies.

Detachable bottle caps also pose an existential threat to the biodiversity of mammals, sea birds, and other marine life. Due to their frequently bright colors, caps are often attractive to wildlife and mistaken for food. This poses an immediately fatal choking hazard, as well as long-term concerns about the bio-accumulation of hazardous toxins and starvation due to the cap's indigestibility[8]. Plastic caps have also been known to cause 'Bubble Butt' syndrome in sea turtles, plasticosis among fish and other marine life, and fatal indigestion in whale species[9].

---

[1] "Top Ten Plastic Items Found on US Beaches: Estimating US Consumption of Beach Litter Items," Ocean Conservancy (Ocean Conservancy, August 2022), https://oceanconservancy.org/wp-content/uploads/2023/06/DSM-Analysis-Doc_CLEAN.pdf.

[2] The 5 Gyres Institute. "Plastic Free Parks Trash Blitz Report 2024." https://www.5gyres.org/s/Plastic-Free-Parks-TrashBlitz-Report-2024.pdf

[3] The Surfrider Foundation. "Waste Collection Results." (2024). https://cleanups.surfrider.org/results/

[4] Institute for Local Self-Reliance. "North Sea Foundation Report on Bottle Caps." (14 July 2017) https://ilsr.org/articles/north-sea-foundation-report-on-bottle-caps/

[5] California Coastal Commission. "Top Ten Items 1988-2023." https://www.coastal.ca.gov/publiced/ccd/stats/data.xlsx

[6] Nikolaev, Alexander. "The Physical Characterization and Terminal Velocities of Aluminium, Iron, and Plastic Biottle Caps in Water Environment." (24 March 2022). https://www.mdpi.com/2313-4321/7/3/28

[7] Kye, Homin et al. "Microplastics in water systems: A review of their impacts on the environment and their potential hazards." Heliyon. Vol. 9, Issue 3. (March 2023).

[8] Gladstone, Rachel. "Litter(ally): Bottle Caps." Marine Debris Tracker. (11 March 2023). https://debristracker.org/blog-posts/litter-ally-bottle-caps/#:~:text=Marine%20life%20can%20mistake%20brightly,debris%20items%20for%20sea%20life.

[9] Cohn, Joshua. "The Impacts of Plastic Pollution on Ocean Animals." Oceana. (30 August 2024). https://oceana.org/blog/the-impacts-of-plastic-

Even when detachable bottle caps are disposed of correctly, their size and shape render them nearly impossible to recycle. Because they are too small to be handled by material recovery facility (MRF) machinery and baling equipment, they often end up in MRF residuals, which are sent to landfills or incinerators for final disposal[10]. However, when caps remain attached to the beverage container, they are captured and baled with the container, preventing unnecessary residuals and material loss[11].

Past state legislation on this issue includes AB 925 (Saldana, 2009), AB 319 (Stone, 2018), and AB 2779 (Stone, 2018), which were ultimately unsuccessful but elicited a massive outpouring of public support to improve caps' material recovery and mitigate their effects on marine ecosystems and wildlife.

Successful legislation arose out of the EU in 2018, when they announced a directive to phase out loose plastic bottle caps as a source reduction strategy by the summer of 2024. With the regulation now in effect, public opinion polling and surveys in the EU conducted by Sidel have found that consumers prefer caps that remain attached to their beverage containers for reasons of convenience, cleanliness, environmental benefit, and recyclability.

Despite initial hesitation from beverage companies to acquiesce due to high costs associated with retrofitting bottling machinery, the implementation of the design switch to hinged tops and lasso closures has been relatively seamless in the EU and beyond. Several major beverage brands and manufacturers have already rolled out tethered closure technologies stateside and abroad, including Crystal Geyser, Coca-Cola, Pepsico, Blue Triton (Arrowhead), Keurig-Dr. Pepper, and Nestle. While there is increasing momentum for California cities to pass their own ordinances requiring tethered caps, a statewide approach in regulating their design would be preferred for ensuring clarity and consistency of the law.

THIS BILL

SB 45 would:

- Require plastic beverage containers less than three liters to have an attached bottle cap by 2027;
- Allow Plastic beverage containers with a recycling rate greater than 70 percent in 2022 and 2023 to adopt a tethered bottle cap by 2028.

Tethering bottle caps to the bottle will reduce litter, minimize threats to marine wildlife, enhance material recovery efforts and loss reduction.

Staff Contact

Name: Emily Zhou
Title: Legislative Aide
Email: Emily.Zhou@sen.ca.gov
Capitol Office: (916) 651 – 4018

Support

Californians Against Waste (**Sponsor**)
Atrium 916
California Environmental Voters
California Product Stewardship Council
Capital City Recycling
Climate Action Campaign
Clean Water Action

pollution-on-ocean-animals/#:~:text=was%20coined%20%E2%80%94plasticosis.-,SEABIRDS,develop%20into%20a%20lethal%20situation.

[10] Association of Plastic Recyclers. "The APR Design Guide for Plastics Recyclability." 2018. https://fortissolutionsgroup.com/wp-content/uploads/2019/12/Full_APR_Design_Guide.pdf

[11] Cham, Richard. "Leading a More Circular Plastics Value Chain." RECOUP. (February 2024). https://www.recoup.org/wp-content/uploads/2024/03/MRF-Processes-Case-Study-1.3.pdf

CR&R Environmental Services
Defend our Health
Defenders of Wildlife
Ecology Center
Friends Committee on Legislation of California
Marin Sanitary Service
Ming's Recycling
Napa Recycling
Northern California Recycling Association (NCRA)
NRDC
Plastic Pollution Coalition
ReGen Monterey
Republic Services
Santa Cruz Climate Action Network
Seventh Generation Advisors
Sustainable Mill Valley
The Story of Stuff Project
The Surfrider Foundation
The Last Plastic Straw
TRI-CED Recycling
Upstream
Voices for Progress
WeTap
Wilmington Recyclers
Zero Waste Marin Joint Power Authority
Zero Waste Sonoma
350 Sacramento
5 Gyres

[YOUR ORGANIZATION'S LOGO/LETTERHEAD]

[DATE]

RE: SB 45 (Padilla)– Tethered Caps on Plastic Beverage Containers – SUPPORT

Dear Senator Padilla,

[Organization Name] supports your Senate Bill 45, which requires plastic beverage containers have caps that remain attached during use.

Plastic bottle caps rank among the top three most littered items on California's beaches and public lands, as documented by [Seems the 1st order is to site the annual CA beach litter study] the 5 Gyres Institute, Surfrider Foundation, and a litany of other litter cleanup studies. Detached caps frequently escape proper disposal, polluting waterways and ecosystems where they persist for centuries as litter, toxins, and microplastics.

Loose caps pose a threat to marine life due to their small size, bright colors, and buoyancy, which make them easily mistaken for food. This results in choking, intestinal blockages, and bioaccumulation of toxins—often leading to death. These impacts are well-documented across species ranging from seabirds to turtles and whales.

By ensuring caps remain tethered, SB 45 offers a practical solution to reduce litter and protect California's natural landscapes, communities, and ecosystems from the harm caused by plastic waste.

Major beverage manufacturers, including Coca-Cola, PepsiCo, and Nestlé, have already adopted tethered cap designs to comply with EU regulations, proving this solution is both technologically feasible and cost-effective. Aligning California's standards with these global benchmarks ensures consistency and amplifies environmental benefits.

For these reasons, we strongly support your SB 45.

Sincerely,

[YOUR NAME]

[YOUR TITLE]

[YOUR SIGNATURE]

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS); Jalipa, Brent (BOS)
Subject:	FW: Open Letter to the Board of Supervisor and to the Public
Date:	Monday, January 27, 2025 1:48:00 PM
Attachments:	Outlook-sqxpwoot.png Open Letter to the Board of Supervisors - Mayor Lurie Emergency Bill.pdf
Importance:	High

Hello,

Please see below and attached for communication from the San Francisco Deputy Sheriff's Association regarding File No. 250040, which is Item No. 8 on Wednesday's Budget and Finance Committee agenda.

> **File No. 250040:** Ordinance amending the Administrative Code to 1) waive competitive procurement and certain other Municipal Code requirements for contracts, grants, and leases necessary to accelerate the City's response to homelessness, drug overdoses and substance use disorders, mental health needs, integrated health needs, and public safety hiring (the "Core Initiatives"); 2) delegate to department heads the authority to approve certain types of contracts, grants, and leases for Core Initiatives under Charter, Section 9.118, if the Board of Supervisors has failed to act within 45 days; 3) delete the requirement under Chapter 23 of the Administrative Code that the Board of Supervisors approve leases, if the lease is for a Core Initiative; 4) authorize the City to accept gifts, grants, and other donations for Core Initiatives; 5) clarify the authority of the Controller to transfer surplus funds to support Core Initiatives; and 6) authorize the Office of the Mayor for six months to solicit donations from various private entities and organizations to support the City's work on the Core Initiatives, notwithstanding the Behested Payment Ordinance. (Mayor, Dorsey, Engardio, Sherrill, Mahmood, Sauter)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: President <president@sanfranciscodsa.com>
Sent: Monday, January 27, 2025 12:14 PM
To: Jalipa, Brent (BOS) <brent.jalipa@sfgov.org>; BOS Legislation, (BOS) <bos.legislation@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>

Cc: ChanStaff (BOS) <chanstaff@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; FielderStaff <FielderStaff@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>; SauterStaff <SauterStaff@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; SherrillStaff <SherrillStaff@sfgov.org>; Vice President <vicepresident@sanfranciscodsa.com>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; Miyamoto, Paul (SHF) <paul.miyamoto@sfgov.org>; EngardioStaff (BOS) <EngardioStaff@sfgov.org>; ChenStaff <ChenStaff@sfgov.org>
Subject: Open Letter to the Board of Supervisor and to the Public
Importance: High

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please read this Open Letter to the Board of Supervisors and to the Public about Mayor Lurie's Emergency legislation.

Best regards,

Ken Lomba
SFDSA President
415-513-8973

SAN FRANCISCO DEPUTY SHERIFFS' ASSOCIATION

"Serving the Deputy Sheriffs' of San Francisco since 1952"

PRESIDENT	VICE-PRESIDENT	TREASURER	SECRETARY	SERGEANT-AT-ARMS
Ken Lomba	Terry Uyeda	Kris Mares	Sean Guillory	Jose Espinoza

January 27, 2025

Via Electronic Mail

San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

RE: SFDSA Advocates for Swift Passage of Mayor Lurie's Emergency Bill

Dear Members of the Board of Supervisors and the People of San Francisco,

On behalf of the San Francisco Deputy Sheriffs' Association (SFDSA), we write this open letter, acting as a private association and not on behalf of any public agency, to express our unwavering support for Mayor Daniel Lurie's Emergency Bill, a comprehensive legislative measure aimed at addressing the interconnected crises of fentanyl addiction, homelessness, mental health, and public safety that have gripped our city. As frontline public safety professionals, we witness the devastating impact of these crises daily, and we firmly believe this legislation represents a bold and necessary step toward reclaiming the safety and dignity of San Francisco.

The Urgent Need for Action

San Francisco faces an unprecedented emergency on multiple fronts. The fentanyl crisis has devastated communities, homelessness continues to rise, mental health services remain overburdened, and our public safety infrastructure is stretched beyond capacity. This Emergency Bill provides the critical tools necessary to address these challenges head-on by:

- **Streamlining Approval Processes:** Allowing department heads to approve contracts, grants, and leases valued between $10 million and $50 million, significantly reducing the nine-month delay associated with traditional competitive bidding.
- **Accelerating Public Safety Hiring:** Fast-tracking recruitment and onboarding for essential public safety positions, including deputy sheriffs and 911 operators.

- **Supporting Private Funding:** Enabling the mayor's office to solicit private donations and reallocate surplus funds to address homelessness and behavioral health needs. This open letter reflects the views of the SFDSA and not those of the San Francisco Sheriff's Department or any other government entity.

These measures will empower city leaders to act swiftly and decisively, cutting through bureaucratic delays that hinder progress and ensuring resources are deployed where they are needed most.

Accountability and Oversight

While we recognize the concerns surrounding expedited processes, the Emergency Bill incorporates robust oversight mechanisms to maintain transparency and public trust. Annual reports to the Board of Supervisors on services delivered, funds raised, and outcomes achieved will ensure accountability at every stage of implementation. These safeguards strike an appropriate balance between urgency and due diligence.

Our Recommendation

We strongly urge the Board of Supervisors to approve this legislation without delay. By doing so, you will send a clear message to the people of San Francisco that their safety, health, and well-being are the city's top priorities. This is not merely a piece of legislation; it is a lifeline for thousands of individuals and families who desperately need our help.

As I, President Ken Lomba, stated, "This legislation is the swift and decisive response our city needs to address the intersecting crises of public safety, homelessness, and fentanyl addiction. By empowering leaders to act quickly, we can deliver real results that restore public trust and make San Francisco a safer, healthier place for all."

SAN FRANCISCO DEPUTY SHERIFFS' ASSOCIATION

"Serving the Deputy Sheriffs' of San Francisco since 1952"

PRESIDENT	VICE-PRESIDENT	TREASURER	SECRETARY	SERGEANT-AT-ARMS
Ken Lomba	Terry Uyeda	Kris Mares	Sean Guillory	Jose Espinoza

We stand ready to support the implementation of this Emergency Bill and collaborate with city leaders to ensure its success, while remaining committed to transparency and ethical advocacy practices. Together, we can create meaningful change and build a brighter future for San Francisco.

We invite the public to join us in advocating for this critical legislation. Together, we can create meaningful change for our city.

Respectfully,

Ken Lomba
SFDSA President
Office: (415) 696-2428

cc: Mayor Daniel Lurie, Sheriff Miyamoto, All Board of Supervisors

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS Legislation, (BOS); BOS-Operations; Jalipa, Brent (BOS)
Subject:	278 Letters regarding File No. 250040
Date:	Wednesday, January 29, 2025 9:02:00 AM
Attachments:	278 Letters regarding File No. 250040.pdf

Hello,

Please see attached for 278 letters regarding File No. 250040, which is Item No. 8 on today's Budget and Finance Committee meeting agenda.

> **File No. 250040:** Ordinance amending the Administrative Code to 1) waive competitive procurement and certain other Municipal Code requirements for contracts, grants, and leases necessary to accelerate the City's response to homelessness, drug overdoses and substance use disorders, mental health needs, integrated health needs, and public safety hiring (the "Core Initiatives"); 2) delegate to department heads the authority to approve certain types of contracts, grants, and leases for Core Initiatives under Charter, Section 9.118, if the Board of Supervisors has failed to act within 45 days; 3) delete the requirement under Chapter 23 of the Administrative Code that the Board of Supervisors approve leases, if the lease is for a Core Initiative; 4) authorize the City to accept gifts, grants, and other donations for Core Initiatives; 5) clarify the authority of the Controller to transfer surplus funds to support Core Initiatives; and 6) authorize the Office of the Mayor for six months to solicit donations from various private entities and organizations to support the City's work on the Core Initiatives, notwithstanding the Behested Payment Ordinance. (Mayor, Dorsey, Engardio, Sherrill, Mahmood, Sauter)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Sam Gebler
To: Board of Supervisors (BOS); Jalipa, Brent (BOS)
Subject: L798 Letter of support RE Mayor Lurie's Fentanyl Emergency Legislation.
Date: Tuesday, January 28, 2025 4:01:02 PM
Attachments: scannerL798@sffdlocal798.org_20250128_145619.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello, please see attached a letter from S.F. Firefighters Local 798 supporting Mayor Lurie's Fentanyl Emergency Legislation.

Thank you,
Sam Gebler
Vice-President, Local 798

FLOYD K. ROLLINS II
PRESIDENT

SAM J. GEBLER
VICE PRESIDENT

ADAM H. WOOD
SECRETARY

STEPHEN V. GIACALONE
TREASURER

SAN FRANCISCO FIRE FIGHTERS
– Local 798 –
1139 MISSION STREET, SAN FRANCISCO, CA 94103-1514
TELEPHONE (415) 621-7103 • FAX (415) 621-1578
WWW.SFFDLOCAL798.ORG

DIRECTORS
TIMOTHY H. FINCH
MICHAEL GUAJARDO
SINA RIAHI
HUCK RAMSAY
JERAMIAH CADIGAN

San Francisco Firefighters Local 798 strongly supports Mayor Lurie's proposed changes to the Administrative Code to better respond to the fentanyl, homelessness, and mental health crises that we continue to see on our streets.

In 2024, there were 633 overdose deaths in the City of San Francisco and thousands of close calls. San Francisco Firefighters and Paramedics are on the front lines of the drug and mental health crises in our city, and we know that things need to change because what we've been doing has not been working.

Mayor Lurie was elected to office with a mandate to shake up the system and no longer allow the bureaucracy to operate business as usual. In fact, the Mayor was recently quoted in a San Francisco Chronicle editorial as saying, "What I'm asking voters to do is let me do what they elected me to do, and that is to treat this fentanyl crisis like the emergency that it is…You can verify whether or not we get results."

San Francisco Firefighters wholeheartedly agree with this sentiment. Our firefighters see the results of disjointed and unaccountable government on our streets every single day. This must change. Give the Mayor the tools he needs to get the job done, then judge him on the results.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 8:26:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Linda Mathews
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 8:13:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Linda Mathews

Email linda.mathews@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Thomas Shanahan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 8:11:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Thomas Shanahan

Email tshanahan24@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 7:37:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Ken Vanos
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 7:11:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Ken Vanos

Email kenvanos@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: pamela smith
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 6:34:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent pamela smith

Email pamontherun@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 6:10:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

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- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Leila Sen
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 3:21:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Leila Sen

Email leila@leilasen.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Carol Russo
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 1:27:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Carol Russo

Email sfrussos@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Ashley Dalzell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 11:34:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Ashley Dalzell

Email ashleydalzell@mindspring.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Edward Sullivan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 11:16:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Edward Sullivan

Email efsullyjr@aol.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:39:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Diana Liu
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:09:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Diana Liu

Email lito.one@sbcglobal.net

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Diane Gutierrez
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:06:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Diane Gutierrez

Email dianegutierrez@icloud.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Diane Thompson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 9:42:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Diane Thompson
Email	dianet53@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Diane Thompson

From: Jamie O"Keefe
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 9:22:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jamie O'Keefe
Email	jokeefe415@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Eric Liebau
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 8:20:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Eric Liebau

Email lieweb@aol.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: William Perell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 8:02:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent William Perell

Email bill@perell.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Wilson Li
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 7:16:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Wilson Li

Email wil862000@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Andrew King
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 7:00:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Andrew King
Email	andyjking@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Andrew King

From: Ann NAPOLI
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 6:56:33 PM

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Message to the Board of Supervisors and Mayor

From your constituent Ann NAPOLI

Email NAPLISA123@GMAIL.COM

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF and require a new approach.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this

decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Lisa and Gregg Napoli

From: Danielle Tjhia
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 6:15:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Danielle Tjhia

Email daniellewill52@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Randy Fitz
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 6:04:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Randy Fitz

Email spotsoffun@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Miriam Weber
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 5:52:17 PM

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Message to the Board of Supervisors and Mayor

From your constituent Miriam Weber

Email webermk@sbcglobal.net

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Julia Fell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 5:43:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Julia Fell
Email	Juwifell@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 5:36:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Delia Fitzpatrick
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 5:13:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Delia Fitzpatrick

Email fitzpatrick.delia@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Oscar Barcena
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:42:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent: Oscar Barcena

Email: tauroleon@comcast.net

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Lara Hashimoto
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:36:41 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Lara Hashimoto
Email	Laralynnehashimoto@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Mary Ling
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:35:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Mary Ling

Email boojknits@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

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Thank you,

From: Jonathan Kahn
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:26:27 PM

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Message to the Board of Supervisors and Mayor

From your constituent Jonathan Kahn

Email jkahn008@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
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- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

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Thank you,

From: Edwin Camarao
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:20:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Edwin Camarao

Email camarao.realtor@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

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Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:18:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Gregory Manuel
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:17:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Gregory Manuel

Email gregorymanuel2005@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
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Thank you,

From: Anja Manuel
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:17:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Anja Manuel

Email anja@rhgm.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
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Thank you,

From: Kathleen Zemanek
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:08:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Kathleen Zemanek

Email kazzemanek@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,
Kaz Zemanek

From: David Thompson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:08:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent David Thompson

Email davidtsf1170@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Anja Manuel
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:04:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Anja Manuel
Email	anja@rhgm.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Gretchen Anderson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:02:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Gretchen Anderson
Email	ghooversf@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

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Thank you,
Gretchen Anderson

From: Ronald Mungai
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:01:39 PM

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Message to the Board of Supervisors and Mayor

From your constituent Ronald Mungai

Email limo4usf@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: RANDALL CAUDILL
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:01:31 PM

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Message to the Board of Supervisors and Mayor

From your constituent RANDALL CAUDILL

Email CAUDILLRANDALL@AOL.COM

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Renee Lazear
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:54:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Renee Lazear

Email redpl@aol.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
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Thank you,

From: Liv Selle
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:45:37 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Liv Selle
Email	livkselle@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Tris Thomson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:40:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Tris Thomson

Email tris.thomson@comcast.net

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: Patrick Ryan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:37:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Patrick Ryan

Email pgryan209@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Thank you,

From: David Joa
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:35:26 PM

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Message to the Board of Supervisors and Mayor

From your constituent	David Joa
Email	senorjoa@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Robert Lord
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:35:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Robert Lord
Email	rob@roblord.org
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:33:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Margot Beall
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:32:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Margot Beall

Email margotbeall@me.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

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- Permanent Drug Market Agency Coordination Center
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- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:26:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 3:22:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 2:22:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 2:13:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 2:12:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 2:00:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:59:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:50:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:48:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:48:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:48:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Sam Korol
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:47:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Sam Korol

Email skorol@hig.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:45:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:44:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:44:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:41:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

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- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:38:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:36:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Bill Jackson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 1:26:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Bill Jackson

Email bjacksonsf@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 12:51:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Frank Noto
To: Board of Supervisors (BOS)
Cc: Lurie, Daniel (MYR)
Subject: fentanyl legislation
Date: Tuesday, January 28, 2025 11:49:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors,

We generally support emergency legislation to deal with the fentanyl crisis. This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

While amendments may be appropriate to deal with some potential problems or timing on issues such as contracts, this overall concept is a good one.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring of public safety employees to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

Frank Noto
Stop Crime SF

From: Sandy Wu
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 11:07:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sandy Wu
Email	s_wu309@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Misty Meyer
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 11:06:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Misty Meyer
Email	misty@soireesanfrancisco.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Katherine Hahn
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 11:00:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Katherine Hahn
Email	katherine.lyons@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Katherine Hahn

From: Mary irene Zemanek
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:40:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Mary irene Zemanek
Email	mzemanek54@outlook.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Noeme Chahenian
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:29:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Noeme Chahenian
Email	noeme.chahenian@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Massimiliana Glynn
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:19:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Massimiliana Glynn
Email	maxiboyer@mac.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Horace Liu
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 10:17:27 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Horace Liu
Email	horace_liu@sbcglobal.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Martha Gregg
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 9:12:44 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Martha Gregg
Email	marthabgregg@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Leye Martin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 8:40:47 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Leye Martin
Email	leye.martin@africanartsacademy.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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Thank you,

From: Leye Martin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 8:12:27 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Leye Martin
Email	leye.martin@africanartsacademy.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Paul Lee
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 6:46:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Paul Lee
Email	kwonglee223@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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Thank you,
Paul lee

From: Laura Anderson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 4:10:40 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Laura Anderson
Email	Laurac1855@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

How can we, as human beings, stand by and watch others suffer from this Fentanyl Crisis and do absolutely nothing about it? And I'll tell you, whether something is being done or not.... the perception is that you have collectively done nothing so far. When you walk in and out of your building for work, it's all around you. This is not about an individual's rights to live the way they choose to live. This is about individuals not having the capacity to make safe decisions for themselves. This is the reason for the expansion of the Grave Disability criteria under 5150 W&I, as indicated in SB43.

I was born and raised in this once safe and beautiful City but now SF is being touted by National news outlets as an unsafe and dangerous cesspool of

living zombies. It's time to help our fellow human beings. I'd like to remind you that these folks are the children, parents, siblings and spouses of people who truly love them and are desperate for help. No human being should have to live like this.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Stephen Kirwan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 2:24:29 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Stephen Kirwan
Email	skirwan43@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
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- S.F. Hospitality Zone Task Force
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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: William Moore
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 12:30:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	William Moore
Email	BillGMoore@Yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,
Time long overdue to make San Francisco the great city it once was. I say "once was" as over the years it's become worse than some 3rd world cities albeit with 1st world prices.

From: Zain Shabbir
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Tuesday, January 28, 2025 12:18:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Zain Shabbir
Email	zkignite@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: James Trail
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:35:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	James Trail
Email	james.p.trail@sfgov.org
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: JOSE ROSALES
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:23:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	JOSE ROSALES
Email	jose.rosales-renteri@sfgov.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Jackie Fletcher
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:10:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jackie Fletcher
Email	jfletch02@me.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Pat Stanton
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:59:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Pat Stanton
Email	pstanton1224@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Margaret O'DRISCOLL
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:32:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Margaret O'DRISCOLL
Email	margaret@mission-properties.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Joshua Quevedo
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:24:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Joshua Quevedo
Email	quevedojoshua@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

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Thank you,

From: Helen Hughes
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:05:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Helen Hughes
Email	hfmhughes@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Julianne Okeefe
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 7:56:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Julianne Okeefe
Email	jnokeefe@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Laura Handeland
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 6:19:35 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Laura Handeland
Email	laura.handeland@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,
Laura Handeland

From: Laura Mulcrevy
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 6:11:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Laura Mulcrevy
Email	lauralou.sf@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Pat D
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 5:52:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Pat D
Email	thedudeman85@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Jane Smalley
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 5:39:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jane Smalley
Email	janesmalley1@juno.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Georgina Maisto
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 5:14:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Georgina Maisto
Email	jillclayton2020@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Billy Brandreth
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 5:12:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Billy Brandreth
Email	wrb100@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Carl Wendorf
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:42:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Carl Wendorf
Email	carlwendorf@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Carl Wendorf
57 Rockwood Ct.
District 7

From: Lorenzo Donati
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:25:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Lorenzo Donati
Email	jdx402@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Keith Kandarian
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:15:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Keith Kandarian
Email	kkandarian@pacbell.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
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Thank you,

From: Teresa Shaw
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:13:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Teresa Shaw
Email	tawny.sapient0c@icloud.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Kelly Preston
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:11:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Kelly Preston
Email	preston.kelly.m@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,
Kelly Preston

From: CM Cronin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 3:56:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	CM Cronin
Email	cmpcronin@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting

funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

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Thank you,

From: Grettle Dalton
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 3:26:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Grettle Dalton
Email	melaniedalton23@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Brian Key
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 3:24:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Brian Key
Email	Brian@BrianKey.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: George Raymond
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 3:23:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	George Raymond
Email	george.raymond@sfgov.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Alex Duran
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 3:11:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Alex Duran
Email	alexkid221@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Thomas Burns
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:50:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Thomas Burns
Email	tom0498@att.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Mari Murayama
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:35:33 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Mari Murayama
Email	mdmurayama@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

Mari Murayama
District 1

From: John O"Connor
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:32:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	John O'Connor
Email	joc242@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Paul McLain-Lugowski
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:31:31 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Paul McLain-Lugowski
Email	gunner93720@hotmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Shannon Stokes
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:22:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Shannon Stokes
Email	stokesshannono@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Sonia M
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:18:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sonia M
Email	soniamotta201@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Amir Talebi
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:14:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Amir Talebi
Email	AmirTalebi123@Gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Jane Leider
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:09:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jane Leider
Email	jane@hautehome.net
I live in District	
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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Thank you,

From: Iris Vahrenhorst-Bucchioni
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:09:34 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Iris Vahrenhorst-Bucchioni
Email	irismvbucchioni@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Syed Haider
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 2:04:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Syed Haider
Email	rizconsultant@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Cameron Coulter
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 1:42:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Cameron Coulter
Email	mywinnemucca@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Barbara Pletz
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 1:31:28 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Barbara Pletz
Email	barbarapletz4@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am 80 years old and have lived in San Francisco for over 50 years. My neighborhood is Corbett Height/upper Castro. I love my city and my heart breaks with the present state it is in. Not only is it a tragedy that Fentanyl overdoses have claimed over 4,000 people here. As a result of the drug epidemic and inadequate mental illness treatment the city is dirty, unhealthy, and becoming more and more dangerous. As an elderly female I am frightened on our streets and on public transportation.

Last evening, at 7:30 pm I was returning home from an early dinner in the NOPA area and took the #24 to the Castro to transfer to the #33. It looked like the night of the living dead. Drug users who were sitting and lying on the sidewalk obstructing pedestrians and drugs were being openly used. Food containers and garbage were tossed everywhere. As I passed the Walgreens at the corner of 18th the door flew

open and a security guard was restraining a shoplifter against the door. I turned the corner to get to the bus stop and encountered many more drug users hanging out there (which is a common collection point for these people. The bus wasn't coming for 30 minutes per the sign so I ended up walking home up 18th Street to Clayton as I felt too vulnerable to wait where I was.

I realize that the Tenderloin and 6th Street are the current focus for getting the drug markets/open drug use under control but the Castro is becoming almost as bad. San Francisco definitely needs an "all hands on deck" "disaster response" approach to addressing the problem.

I urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Lisa Nicol
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 1:25:32 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Lisa Nicol
Email	lisanick1@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting

funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: tam tam
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 1:09:34 PM

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Message to the Board of Supervisors and Mayor

From your constituent	tam tam
Email	tamsfo12@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to oppose Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s addiction health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. It is a product of bad city policies. Less than 0.1% of the SF population are composed of these addicts. These people are not born in San Francisco. They did not grow up or attend School in San Francisco. They are not contributing anything to the economy, social fabric or potential of San Francisco. The current conditions are having devastating impacts on every aspect of life & economy in SF. This has come about from bad policy and lack of legal and social enforcement of laws & reasonable effective policies The city politicians have become part of these addicts problems by becoming enablers. The response-to-date from city leadership demonstrates

a total lack of understanding and political will.

Mayor Lurie’s plan offers more of the same addiction enabling and profiteering by greedy ineffective non profits taking city funds . A crucial first step toward addressing this self inflicted addiction crisis is by cracking down on drug dealers and providing Mandatory drug sentencing and inpatient treatment. Out patient treatment is a third set in stopping addiction. It is worthless as a first-line treatment & is a complete waste of resources. Only the self-serving nonprofits win using self treatment as a first line abatement method. The Mayor's program will only continue this cruel cycle of ineffective treatment.

Vote no on the Fentanyl State of Emergency.
Establish critical initiatives such as:
- Arrest & Mandatory In Patient medically supervised (not social workers or counselors) drug treatment Centers. Use Proven medical addiction treatment.

Stop support the same old "solutions" that DO NOT work and just enrich the greedy nonprofit cartels. This vile industry that exploits these addicts for their self profit & funding must stop.
Vote NO against Mayor Luries ineffective plan which is just the same thing with a new title. Return San Francisco’s healthy economy, safe & livable streets and neighborhoods. It is common common sense to ensure the safety and well being of all city residents & visitors. Vote NO to join San Francisco’s movement for accountability and real solutions to our city’s addiction & stop enabling this plan for profit from this crisis.

Thank you,

From: Michele Corry
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:53:35 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Michele Corry
Email	decnmich@yahoo.com
I live in District	
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH

accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Nicole Hartfield
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:52:47 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Nicole Hartfield
Email	hartsf13@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Patrick Robinson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:51:19 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Patrick Robinson
Email	pr4057@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Mark Morello
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:49:35 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Mark Morello
Email	kmorello@me.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

Part of wise leadership is stopping the line when the course is harmful, wasteful or not achieving the community's goal… in light of all 3 being true in this particular case… please do your duty and stop the fentanyl line of death and destruction.

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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Thank you,

From: Wayne Lok
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:46:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Wayne Lok
Email	lokw@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Brett Bodisco
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:40:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Brett Bodisco
Email	brett883@sbcglobal.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,
Brett Bodisco

From: Christina Tucker
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:37:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Christina Tucker
Email	ctucker.0306@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
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Thank you,

From: John Goldberg
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:36:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	John Goldberg
Email	jrg2025@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Browne Michael
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:35:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Browne Michael

Email a00166@icloud.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: mary petrie
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:32:36 PM

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Message to the Board of Supervisors and Mayor

From your constituent	mary petrie
Email	mfpetrie@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Alejandro Tiffer
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:20:35 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Alejandro Tiffer
Email	Alejandrot1969@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
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Thank you,

From: Sherial Heller
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:15:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sherial Heller
Email	Sherialh@sbcglobal.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Larry Chan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:03:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Larry Chan
Email	lc1484@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Mary Burns
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 12:00:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Mary Burns
Email	mfb613@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Cynthia Cravens
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:54:38 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Cynthia Cravens
Email	yarewe_sf@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: FRANCINE SCHALL
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:54:35 AM

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Message to the Board of Supervisors and Mayor

From your constituent	FRANCINE SCHALL
Email	franschall@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

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Thank you,

From: Chris Del Gandio
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:43:32 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Chris Del Gandio
Email	chrisdelgandio@icloud.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Michael Hebel
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:35:28 AM

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Message to the Board of Supervisors and Mayor

From your constituent Michael Hebel

Email mike@sfpoa.org

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Derek Schutz
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:33:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Derek Schutz
Email	derek.schutz@sfgov.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Carlos Manfredi
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:29:32 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Carlos Manfredi
Email	carlos.m.manfredi@sfgov.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Members of the San Francisco Board of Supervisors,

As a San Francisco Police Officer with over 23 years of service, I have witnessed firsthand the devastating toll that fentanyl has taken on our city and its people. I have walked these streets, responded to countless overdose emergencies, and seen entire communities unravel under the weight of this crisis. I urge you to support Mayor Lurie's "Fentanyl State of Emergency Ordinance" as an essential step in saving lives and restoring safety to our neighborhoods.

Fentanyl is not just a public health crisis—it is a public safety emergency. Every day, I encounter vulnerable individuals whose lives are consumed by addiction, as well as the families and businesses impacted by the ripple effects of this epidemic. Delayed action means more lives lost, more families torn apart, and more neighborhoods destabilized. Mayor Lurie's ordinance addresses this urgency by

cutting through the procedural delays that too often prevent timely action.

By expediting funding, partnerships, and contracting, this ordinance empowers the city to rapidly scale up essential services like mental health beds, drug treatment programs, and public safety measures. These are the immediate tools we need to combat the crisis on the ground. As someone who has seen the gaps in the current system, I can confidently say that this ordinance provides a much-needed opportunity to respond swiftly and effectively.

Concerns about oversight are valid, but they should not overshadow the dire reality we face. This ordinance is a temporary, six-month measure that balances the urgency of the situation with the need for accountability. It is a pragmatic solution that ensures lifesaving action can begin immediately while maintaining transparency and checks through the legislative process.

In my decades of service, I have seen the cost of inaction: lives lost that could have been saved with timely intervention. Mayor Lurie's ordinance is not a perfect solution, but it is a critical one. I implore you to support it—not for the sake of political expediency, but for the sake of the people we are sworn to protect and serve.

Sincerely,
Officer Carlos Manfredi #4193
Crisis Intervention Team (CIT)
San Francisco Police Officer
23+ Years of Service

From: Deborah Wells
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:25:38 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Deborah Wells
Email	debwells6@sonic.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Calvin Chow
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:22:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Calvin Chow
Email	chow299@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Calvin Douglas
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:19:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Calvin Douglas
Email	calvin.c.douglas@gmail.com
I live in District	
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Thank you,

From: Christine Segalas
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:15:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Christine Segalas
Email	lemartinet1@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
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Thank you,

From: JEFFREY NIGH
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:12:22 AM

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Message to the Board of Supervisors and Mayor

From your constituent	JEFFREY NIGH
Email	JANIGH@COMCAST.NET
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Machelle Burkstrand
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 11:01:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Machelle Burkstrand
Email	mlburkstrand@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Roberta Economidis
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:59:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Roberta Economidis
Email	Reconomidis@yahoo.com
I live in District	
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Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Joseph McFadden
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:49:39 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Joseph McFadden
Email	fadsmcfadden@yahoo.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Cherie Fehrman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:48:37 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Cherie Fehrman
Email	litagent@earthlink.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Viktoria Kolesnikova
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:46:31 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Viktoria Kolesnikova
Email	vxk.viktoria@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Kenneth Fehrman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:43:36 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Kenneth Fehrman
Email	kenfehrman@earthlink.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Barbara Seegal
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:34:46 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Barbara Seegal
Email	barsee28@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Anna Royce
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:29:46 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Anna Royce
Email	janda3686@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
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Thank you,

From: victor mezhvinsky
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:25:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	victor mezhvinsky
Email	vmezhvinsky@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jamie Wong
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:24:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jamie Wong
Email	jamielee6@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Ryan Jones
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:18:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ryan Jones
Email	RYAN.J.JONES10@GMAIL.COM
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Mary English
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:09:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Mary English
Email	thecentering@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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- S.F. Hospitality Zone Task Force
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Thank you,

From: Caroline Matthews
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 10:06:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Caroline Matthews
Email	carolinem_matthews@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
~CMM

From: Gary Egan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:56:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Gary Egan
Email	egan.w.gary@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: David Wise
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:55:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	David Wise
Email	namaste@sonic.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Tamara Sypult
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:54:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Tamara Sypult
Email	tsypult@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Usha and John Burns
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:52:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Usha and John Burns
Email	Johnmburns48@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Ron Hirson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:51:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ron Hirson
Email	rhirson@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Nicole Haupert
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:50:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Nicole Haupert
Email	nchaupert@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

Nicole Haupert

From: Ed Reidy
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:48:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ed Reidy
Email	edwardreidy@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Brenda Kwee McNulty
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:47:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Brenda Kwee McNulty
Email	kweenulty@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Ann Poletti
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:47:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ann Poletti
Email	annpoletti@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Sean Sullivan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:42:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sean Sullivan
Email	stsullivan12@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Josephine Herrera
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:41:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Josephine Herrera
Email	jorubher@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Ashley DeVore
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:41:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ashley DeVore
Email	ashleycdevore@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Steve Carlson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:40:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Steve Carlson
Email	steve.r.carlson@gmail.com
I live in District	
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Thank you,

Steve Carlson - District 1 Resident

From: John Beshears
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:39:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	John Beshears
Email	jlbeshears@comcast.net
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Elaine murray
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:36:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Elaine murray
Email	elaine@bmi.cc
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
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Thank you,

From: Andrew Nadell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:32:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Andrew Nadell
Email	caius@caius.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Tracy Stanwick
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:31:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Tracy Stanwick
Email	tstanwick29@mac.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Rita Fahrner
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:30:35 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Rita Fahrner
Email	ritakell@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Lara Witter
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:28:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Lara Witter
Email	larawitter@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: renee tannenbaum
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:28:27 AM

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Message to the Board of Supervisors and Mayor

From your constituent	renee tannenbaum
Email	reneetbaum@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Hatun Noguera
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:26:35 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Hatun Noguera
Email	noguera@changes.world
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Your YES vote s

From: Richard Leider
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:23:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Richard Leider
Email	richard@anvilholdings.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Gary Kendall
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:21:31 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Gary Kendall
Email	gary_k@pacbell.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Donna Brown
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:15:34 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Donna Brown
Email	maximusshtanky@icloud.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Aisling Ferguson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:14:43 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Aisling Ferguson
Email	aferguson@gmwest.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Leslie Dicke
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:12:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Leslie Dicke
Email	leslie.dicke@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Kindra Wentworth
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:12:26 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Kindra Wentworth
Email	kcwentworth@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Valerie Pinkert
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:11:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Valerie Pinkert
Email	vpinkert@earthlink.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Caroline Sullivan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:10:41 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Caroline Sullivan
Email	caroline.d.sullivan@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Rebecca Tong
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:10:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Rebecca Tong
Email	sfbecky@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Rebecca

From: Judi Hurabiell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:07:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Judi Hurabiell
Email	jmhurabiell1@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Damian Inglin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:06:45 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Damian Inglin
Email	damianinglin@icloud.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: John Ng
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:06:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	John Ng
Email	JohnNgSF@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Monica DuClaud
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:02:47 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Monica DuClaud
Email	duclaud@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I want to express my strong support for Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Paul Ellison
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 9:02:41 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Paul Ellison
Email	ellisonpaulm@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Holly Baxter
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:57:33 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Holly Baxter
Email	baxter.holly@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Darby Auerbach-Morris
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:53:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Darby Auerbach-Morris
Email	darbyauerbachmorris@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Gabrielle Perelmuter
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:53:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Gabrielle Perelmuter
Email	admin@littklehandsot.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Rachel Bordoli
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:53:43 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Rachel Bordoli
Email	RACHELBORDOLI@GMAIL.COM
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you ALL to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages but especially our young people. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:

- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Rachel

From: Nancy Federico
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:51:31 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Nancy Federico
Email	nlfederico@msn.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

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Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote s

From: Kathleen Price
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:51:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Kathleen Price
Email	kathyprice@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Scott Jacques
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:51:23 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Scott Jacques
Email	scottjacques@gmail.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Sanjay Verma
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:48:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sanjay Verma
Email	sanjayverma44@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Martha Ehmann Conte
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:47:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Martha Ehmann Conte
Email	martha@ehmannconte.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Absolutely!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Stan Wong
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:47:44 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Stan Wong
Email	swong3028@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Joseph Koman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:46:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Joseph Koman
Email	joekoman@att.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: ROBERT GEASE
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:46:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	ROBERT GEASE
Email	robgease@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Robert Cappa
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:46:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Robert Cappa
Email	bcappa61@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Danice Noble
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:44:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Danice Noble
Email	dn@danicenoble.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Scot Conner
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:43:48 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Scot Conner
Email	scot.conner@berkeley.edu
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Josie Su
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:41:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Josie Su
Email	josiesu@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Adrienne Hoyer
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:41:39 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Adrienne Hoyer
Email	amhoyer@sbcglobal.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Mark Lerdal
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:39:41 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Mark Lerdal
Email	lerdalmark@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Elizabeth Hosfield
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:39:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Elizabeth Hosfield
Email	ehosfield@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,
Elizabeth Hosfield, MD

From: linda radler
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:39:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	linda radler
Email	lindaradler@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Christine Peterson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Christine Peterson
Email	christinepeterson194@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

San Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Yedi Wong
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:47 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Yedi Wong
Email	wongye@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Dear Supervisors,

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Thank you,

From: Kate Harbin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:47 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Kate Harbin
Email	kateharbin@source-cap.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Sarah Gurries
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Sarah Gurries
Email	sgurries@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Calvin Lau
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Calvin Lau
Email	calvinlau@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Jane Day
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:38:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jane Day
Email	janeday@earthlink.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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I can't make the rally because I have to work. Please make San Francisco better for people who are housed and work in the city not just those who choose to live on the streets and commit crime.

Thank you,

From: Gerald Schall
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:37:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Gerald Schall
Email	glschall@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: dy Donni i
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:36:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	dy Donni i
Email	mdonnici@pacbell.net
I live in District	
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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accountability.

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Thank you,

From: Patricia Moncada
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:36:32 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Patricia Moncada
Email	eclpm@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Ruth Levy
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:35:37 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Ruth Levy
Email	rjl50guard-pet@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Curtis Gardner
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:35:30 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Curtis Gardner
Email	cgardner@jspllc.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Douglas Biederbeck
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:33:47 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Douglas Biederbeck
Email	bixman@mac.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Katherine August
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:33:32 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Katherine August
Email	kdewildesf@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: QUINCY YU
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 8:32:39 AM

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Message to the Board of Supervisors and Mayor

From your constituent	QUINCY YU
Email	quincyyu99@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side?	Heck Yeah!

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: Paul Allick
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 7:24:37 AM

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Message to the Board of Supervisors and Mayor

From your constituent	Paul Allick
Email	allickpd@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Samy Hernandez
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 5:44:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Samy Hernandez
Email	samyhernandez8@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

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Thank you,

From: James Patterson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Monday, January 27, 2025 4:20:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	James Patterson
Email	centermid526837@gmail.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Shannon Thomson
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 11:21:25 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Shannon Thomson
Email	thomsonshop1945@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Steven Callow
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 11:13:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Steven Callow
Email	sdcallow79@gmail.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Jan Diamond
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 11:13:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jan Diamond
Email	janmdiamond@pacbell.net
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Arvind Ramesh
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 10:16:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Arvind Ramesh
Email	arvinddd2003@gmail.com
I live in District	
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Thank you,

From: Roz Smith
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 10:16:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Roz Smith
Email	slowstreetroz@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Nick Podell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 10:15:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Nick Podell
Email	nick@podell.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Leslie Podell
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 10:15:41 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Leslie Podell
Email	leslie@podell.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Dimitrios Florakis
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 10:07:31 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Dimitrios Florakis
Email	dimitriosflorakis@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Susan Sterling
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 6:49:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Susan Sterling
Email	sblei@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Tessa Sapiro
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 6:33:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Tessa Sapiro
Email	tessorca9@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Cole Sapiro
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 6:33:25 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Cole Sapiro
Email	riptidelax31@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
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Thank you,

From: Eddy Sapiro
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 6:31:27 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Eddy Sapiro
Email	eddysapiro@yahoo.com
I live in District	
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Thank you,

From: Christina Pappas
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 6:30:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Christina Pappas
Email	scoutca66@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From:	Paul Ellwood
To:	Chan, Connie (BOS); Sherrill, Stephen (BOS); Sauter, Danny (BOS); Engardio, Joel (BOS); Mahmood, Bilal (BOS); Dorsey, Matt (BOS); Melgar, Myrna (BOS); Mandelman, Rafael (BOS); Fielder, Jackie (BOS); Walton, Shamann (BOS); Chen, Chyanne (BOS); Board of Supervisors (BOS)
Cc:	ChanStaff (BOS); SherrillStaff; SauterStaff; EngardioStaff (BOS); MahmoodStaff; DorseyStaff (BOS); MelgarStaff (BOS); MandelmanStaff (BOS); FielderStaff; Waltonstaff (BOS); ChenStaff; act+fentanyl@growsf.org
Subject:	I support Mayor Lurie"s fentanyl emergency plan (via GrowSF.org)
Date:	Sunday, January 26, 2025 6:27:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express my strong support for Mayor Lurie's Fentanyl State of Emergency. Fentanyl has affected so many San Franciscans for so long, and Lurie's plan is necessary in order to address the drug overdose crisis and untreated mental health conditions on our streets.

Please vote for the Fentanyl State of Emergency. San Francisco deserves a permanent Drug Market Agency Coordination Center, an SF Hospitality Zone Task Force, a 24/7 drop-off Crisis Stabilization Unit, and for it to be easier to procure resources, write contracts, issue funding, and hire workers to make San Francisco safer.

Fentanyl is devastating our city and we need this to stop. I urge you to support the legislation so we can get our city back on track.

Thank you!
Paul Ellwood
3695 Market St.
San Francisco, CA 94131

From: Nicole Murray
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 5:37:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Nicole Murray
Email	nmurray@murrays.org
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

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- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: kaaren alvarado
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:27:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	kaaren alvarado
Email	kaaren25@att.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Andrew Lehman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:17:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Andrew Lehman
Email	alehman@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Peter Lehman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:16:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Peter Lehman
Email	plehman@yahoo.com
I live in District	
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Thank you,

From: Chris Lehman
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:15:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Chris Lehman
Email	crlehman@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Stephanie Y
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:15:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Stephanie Y
Email	slehman21@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Susan Fisch
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:14:26 PM

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Message to the Board of Supervisors and Mayor

From your constituent	Susan Fisch
Email	sfisch116@comcast.net
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,
Susan Fisch

From: Victoria BARRET
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:13:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Victoria BARRET
Email	vbarret@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Yvette Corkrean
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 4:07:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Yvette Corkrean
Email	yvettecorkrean@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Daphne Alden
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 2:24:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Daphne Alden
Email	daphnealden.sf@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Carmel Tickler
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 1:05:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Carmel Tickler
Email	carmeltickler@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Angela Tickler
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 1:04:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Angela Tickler
Email	tickl1home@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Angie Yap
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Sunday, January 26, 2025 8:19:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Angie Yap
Email	ayhc69@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Heck Yeah!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Matthew Rhoa
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 11:48:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Matthew Rhoa
Email	matthew@brailer-rhoa.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

Sand Francisco’s public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie’s plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination

Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Frances Frances Hochschild
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 9:43:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Frances Frances Hochschild
Email	fhochschild@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Linda Mathews
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 9:08:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Linda Mathews

Email linda.mathews@yahoo.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: Todd Davis
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 8:58:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Todd Davis
Email	96hoya@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Erika Kim
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 8:14:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Erika Kim
Email	e_kimch@yahoo.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
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Thank you,

From: Jay Elliott
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 7:48:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jay Elliott
Email	jayelliott415@gmail.com
I live in District	
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Thank you,

From: Jennifer Z Yan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 7:34:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Jennifer Z Yan
Email	jennifer.yan@gmail.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Michael Murano
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 7:03:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Michael Murano
Email	mmurano@gmail.com
I live in District	
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Thank you,

From: Ron Lee
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 6:08:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Ron Lee
Email	rlee288@aol.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From: Tamara Greenberg
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 6:08:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Tamara Greenberg
Email	tamaragreenberg@gmail.com
I live in District	
Can you join CSF at the Rally to end Fentanyl Deaths on Wednesday January 29, 9:00AM, City Hall Steps, Polk Side.	Sorry, can't make it!
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Thank you,

From: Mark Felix
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Saturday, January 25, 2025 6:06:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Mark Felix
Email	mafelix86@yahoo.com
I live in District	
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Are you able to make public comment at the Rules Committee?	Wish I could

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Thank you,

From:	Zach Fox
To:	Sherrill, Stephen (BOS)
Cc:	SherrillStaff; Chan, Connie (BOS); Sauter, Danny (BOS); Engardio, Joel (BOS); Mahmood, Bilal (BOS); Dorsey, Matt (BOS); Melgar, Myrna (BOS); Mandelman, Rafael (BOS); Fielder, Jackie (BOS); Walton, Shamann (BOS); Chen, Chyanne (BOS); Board of Supervisors (BOS); act+fentanyl@growsf.org
Subject:	I support Mayor Lurie"s fentanyl emergency plan (via GrowSF.org)
Date:	Friday, January 24, 2025 10:12:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Sherrill,

I'm a resident of District 2. I am writing to express my strong support for Mayor Lurie's Fentanyl State of Emergency. Fentanyl has affected so many San Franciscans for so long, and Lurie's plan is necessary in order to address the drug overdose crisis and untreated mental health conditions on our streets.

Please vote for the Fentanyl State of Emergency. San Francisco deserves a permanent Drug Market Agency Coordination Center, an SF Hospitality Zone Task Force, a 24/7 drop-off Crisis Stabilization Unit, and for it to be easier to procure resources, write contracts, issue funding, and hire workers to make San Francisco safer.

Fentanyl is devastating our city and we need this to stop. I urge you to support the legislation so we can get our city back on track.

Thank you!

From:	Robert K. Anderson
To:	Mandelman, Rafael (BOS)
Cc:	MandelmanStaff (BOS); Chan, Connie (BOS); Sherrill, Stephen (BOS); Sauter, Danny (BOS); Engardio, Joel (BOS); Mahmood, Bilal (BOS); Dorsey, Matt (BOS); Melgar, Myrna (BOS); Mandelman, Rafael (BOS); Fielder, Jackie (BOS); Walton, Shamann (BOS); Chen, Chyanne (BOS); Board of Supervisors (BOS); act+fentanyl@growsf.org
Subject:	I support Mayor Lurie"s fentanyl emergency plan (via GrowSF.org)
Date:	Friday, January 24, 2025 9:59:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Mandelman,

I'm a resident of District 8. I am writing to express my strong support for Mayor Lurie's Fentanyl State of Emergency. Fentanyl has affected so many San Franciscans for so long, and Lurie's plan is necessary in order to address the drug overdose crisis and untreated mental health conditions on our streets.

Please vote for the Fentanyl State of Emergency. San Francisco deserves a permanent Drug Market Agency Coordination Center, an SF Hospitality Zone Task Force, a 24/7 drop-off Crisis Stabilization Unit, and for it to be easier to procure resources, write contracts, issue funding, and hire workers to make San Francisco safer.

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Thank you!

Sent from my iPhone

From:	Reception
To:	Luciano Duran
Cc:	Board of Supervisors (BOS)
Subject:	RE: in support of Mayor Lurie"s new proposal to arrest daily 100 drug dealers/users off the streets
Date:	Friday, January 24, 2025 9:47:58 AM
Attachments:	board of supervisors.docx

San Francisco Resident Living at Eddy & Franklin SF in Regards Fentanyl Dealers.
Hello, I live at 909 Franklin St, (directly above 904 Eddy) since 2010, & there has been a building problem on our street (& Cathedral Hill Neighborhood in general). Since 2024, Our street is nightly flooded with hundreds of Fentanyl/crack/meth zombie-like characters & their drug dealers taking up every entrance to buildings, cars, garages, sidewalks. It is terrifying as many of these are out of their minds. They defecate, urinate, argue, scream obscenities, dump garbage, damage cars trees sidewalks wall electrical cables you name it, they also graffiti & do damage in general, nightly. Daily. We can't open the windows because it is so dense not with fog or air from the sea blowing in, but with bellows of crack smoke, fentanyl, meth, & tainted pot among other chemicals such as spray paint, did I mention all the human feces & urine smells, oh yes & the piles of garbage everywhere.
Please help us, we understand that during the prior Mayor, certain properties in our street became havens for drug dealing, including 900 Franklin,951 Eddy, as well as 939 Eddy.
The city appears to have had the intention of helping homeless transients live here, however they are abusing the trust of the city & destroying the neighborhood and frankly terrorizing all the working -class taxpaying, hardworking individuals that live & try to respect law and order in this community. Please, I beg you to help us reign this problem in, it is ridiculously out of control, daily, nightly.
I am aware some consider it cruel to label them zombies, but im not being cruel or hyperbolic. They are 100% zombies in the sense that they have no agency of their faculties and act as mindless vehicles for the drug as they break into cars & stores to get something to trade for another hit, while their flesh is rotting. These individuals & their drug dealers have zero care or sympathy for us, so I don't understand why we have to accept them destroying us & our safety & our communities & lives, it is unacceptable.
The drug dealers & roaming crime ring gangs are also zombies because their sole concern is getting more people hooked to drugs as well as being able to rob rape steal deface & scam to line their pockets.
We sincerely believe that is in everyone's best interest including the fentanyl zombie people themselves; to have them be removed from running freely terrorizing the streets and themselves with their destructive criminal daily endeavors, drug use is a disease that grows in power like an infection until it painfully kills the host completely. It is cancer & we can't allow it to just fester and destroy everything we hold dear as a city, as

a species.

From: Reception
Sent: Friday, January 24, 2025 9:41 AM
To: Luciano Duran <duran_luciano@yahoo.com>
Cc: board.of.supervisors@sfgov.org
Subject: in support of Mayor Lurie's new proposal to arrest daily 100 drug dealers/users off the streets

in support of Mayor Lurie's new proposal to arrest daily 100 drug dealers/users off the streets

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San Francisco Resident Living at Eddy & Franklin SF in Regards Fentanyl Dealers.

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Our street is nightly flooded with hundreds of Fentanyl/crack/meth zombie-like characters & their drug dealers taking up every entrance to buildings, cars, garages, sidewalks. It is terrifying as many of these are out of their minds. They defecate, urinate, argue, scream obscenities, dump garbage, damage cars trees sidewalks wall electrical cables you name it, they also graffiti & do damage in general, nightly. Daily. We can't open the windows because it is so dense not with fog or air from the sea blowing in, but with bellows of crack smoke, fentanyl, meth, & tainted pot among other chemicals such as spray paint, did I mention all the human feces & urine smells, oh yes & the piles of garbage everywhere.

Please help us, we understand that during the prior Mayor, certain properties in our street became havens for drug dealing, including 900 Franklin,951 Eddy, as well as 939 Eddy.

The city appears to have had the intention of helping homeless transients live here, however they are abusing the trust of the city & destroying the neighborhood and frankly terrorizing all the working -class taxpaying, hardworking individuals that live & try to respect law and order in this community. Please, I beg you to help us reign this problem in, it is ridiculously out of control, daily, nightly.

I am aware some consider it cruel to label them zombies, but im not being cruel or hyperbolic. They are 100% zombies in the sense that they have no agency of their faculties and act as mindless vehicles for the drug as they break into cars & stores to get something to trade for another hit, while their flesh is rotting. These individuals & their drug dealers have zero care or sympathy for us, so I don't understand why we have to accept them destroying us & our safety & our communities & lives, it is unacceptable. The drug dealers & roaming crime ring gangs are also zombies because their sole concern is getting more people hooked to drugs as well as being able to rob rape steal deface & scam to line their pockets.

We sincerely believe that is in everyone's best interest including the fentanyl zombie people themselves; to have them be removed from running freely terrorizing the streets and themselves with their destructive criminal daily endeavors, drug use is a disease that grows in power like an infection until it painfully kills the host completely. It is cancer & we can't allow it to just fester and destroy everything we hold dear as a city, as a species.

From:	Reception
To:	Luciano Duran
Cc:	Board of Supervisors (BOS)
Subject:	RE: in support of Mayor Lurie"s new proposal to arrest daily 100 drug dealers/users off the streets
Date:	Friday, January 24, 2025 9:44:32 AM
Attachments:	Letter for SF Supervisors from concerned citizen living at 909 Franklin St SF.docx

San Francisco Resident Living at Eddy & Franklin SF in Regards Fentanyl Dealers.
Hello, I live at 909 Franklin St, (directly above 904 Eddy) since 2010, & there has been a building problem on our street (& Cathedral Hill Neighborhood in general). Since 2024, Our street is nightly flooded with hundreds of Fentanyl/crack/meth zombie-like characters & their drug dealers taking up every entrance to buildings, cars, garages, sidewalks. It is terrifying as many of these are out of their minds. They defecate, urinate, argue, scream obscenities, dump garbage, damage cars trees sidewalks wall electrical cables you name it, they also graffiti & do damage in general, nightly. Daily. We can't open the windows because it is so dense not with fog or air from the sea blowing in, but with bellows of crack smoke, fentanyl, meth, & tainted pot among other chemicals such as spray paint, did I mention all the human feces & urine smells, oh yes & the piles of garbage everywhere.
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a species.

From: Reception
Sent: Friday, January 24, 2025 9:41 AM
To: Luciano Duran <duran_luciano@yahoo.com>
Cc: board.of.supervisors@sfgov.org
Subject: in support of Mayor Lurie's new proposal to arrest daily 100 drug dealers/users off the streets

in support of Mayor Lurie's new proposal to arrest daily 100 drug dealers/users off the streets

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From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS); Jalipa, Brent (BOS)
Subject:	FW: FILE NO. 250040 - Budget and Legislative Analyst Report
Date:	Wednesday, January 29, 2025 11:44:00 AM
Attachments:	lamar_heystek_signature_2021.png [FINAL] FILE NO. 250040 - Budget and Legislative Analyst Report.pdf

Hello,

Please see below and attached for communication from ASIAN, Inc., regarding File No. 250040.

> **File No. 250040:** Ordinance amending the Administrative Code to 1) waive competitive procurement and certain other Municipal Code requirements for contracts, grants, and leases necessary to accelerate the City's response to homelessness, drug overdoses and substance use disorders, mental health needs, integrated health needs, and public safety hiring (the "Core Initiatives"); 2) delegate to department heads the authority to approve certain types of contracts, grants, and leases for Core Initiatives under Charter, Section 9.118, if the Board of Supervisors has failed to act within 45 days; 3) delete the requirement under Chapter 23 of the Administrative Code that the Board of Supervisors approve leases, if the lease is for a Core Initiative; 4) authorize the City to accept gifts, grants, and other donations for Core Initiatives; 5) clarify the authority of the Controller to transfer surplus funds to support Core Initiatives; and 6) authorize the Office of the Mayor for six months to solicit donations from various private entities and organizations to support the City's work on the Core Initiatives, notwithstanding the Behested Payment Ordinance. (Mayor, Dorsey, Engardio, Sherrill, Mahmood, Sauter).

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Lamar Heystek <president@asianinc.org>
Sent: Tuesday, January 28, 2025 12:40 PM
To: Campbell, Severin (BUD) <severin.campbell@sfgov.org>; Menard, Nicolas (BUD) <nicolas.menard@sfgov.org>; Holober, Reuben (BUD) <reuben.holober@sfgov.org>
Cc: Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; Thongsavat, Adam (MYR) <adam.thongsavat@sfgov.org>; Chu, Carmen (ADM) <carmen.chu@sfgov.org>; Cukierman, Rachel

(ADM) <rachel.cukierman@sfgov.org>; Tang, Stephanie (ADM) <Stephanie.Tang@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>
Subject: FILE NO. 250040 - Budget and Legislative Analyst Report

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Ms. Campbell and Messrs. Menard and Holober:

Please see below and attached.

Thank you,
Lamar Heystek
President, ASIAN, Inc.

ASIAN, Inc. logo

Lamar Heystek 賀國生
ASIAN, Inc. 美亞輔鄰社
1167 Mission Street, 4th Floor | San Francisco, CA 94103
E: president@asianinc.org | O: 415.928.5910 x122
www.asianinc.org

January 27, 2025

Office of the Budget and Legislative Analyst
City & County of San Francisco
ATTN: Ms. Severin Campbell (Harvey M. Rose Associates LLP)
Mr. Nicolas Menard (Harvey M. Rose Associates LLP)
Hon. Reuben Holober (LBE subcontractor Rodriguez, Perez, Delgado & Co. LLP)
Via e-mail to severin.campbell@sfgov.org, nicolas.menard@sfgov.org and reuben.holober@sfgov.org

RE: FILE NO. 250040 - Budget and Legislative Analyst Report (paginated 24; PDF page 27)

Dear Ms. Campbell and Messrs. Menard and Holober:

We take great umbrage with the Budget and Legislative Analyst's characterization of

Chapter 14B of the Administrative Code as being one of "*certain social requirements*" [emphasis added] that "can add to the time and expense of contracting with the City." While the BLA's Legislative Digest attributes this characterization to hearsay "interviews with City staff," its insertion without providing accurate, balanced analysis contributes to a grossly distorted picture of the important role of the Local Business Enterprise (LBE) ordinance in the City's economic sustainability.

The City-certified LBE program is not meant to serve as feel-good social welfare. LBEs, many of whom are utilized by out-of-town and out-of-state prime contractors, provide a vital conduit for the reinvestment of City contracting dollars into the local economy, in the form of high-quality, locally-sourced jobs, tax payments, etc. The economic role of LBEs is multiplied even further when they themselves are utilized as the primes. LBE subcontractors oftentimes finance City projects by not being paid until the City pays the prime. This practice of "paid when paid" is a form of interest-free financing of City work that is rarely taken into account when the true economic value of LBEs is considered.

Please correct your report to remove the insinuation of Chapter 14B as a "social requirement" that drains the City of time and money. It is a sorely underutilized instrument of time- and cost-effective local know-how towards responsible local economic development.

Sincerely,

Lamar Heystek
President, ASIAN, Inc.

Co-signed by the following individuals, firms and organizations:

African American Construction Collective
Michael Gregory, President

Asian American Contractors Association (AACA)
Juliana Choy Sommer, Executive Committee Member

BuildIT/BuildOUT California
Paul Pendergast, President
Nick Colina, Founder

National Association of Minority Contractors (NAMC), Northern California Chapter
Bruce Giron, Chairman/President

San Francisco African American Chamber of Commerce

Fred Jordan, Chair

San Francisco Latino & Black Builders Association
Anne Cervantes, AIA, Co-Chair
Miguel Galarza, Co-Chair

Miguel Galarza
Principal, Yerba Buena Advisors

Rudy Gonzalez
Secretary-Treasurer, San Francisco Building & Construction Trades Council, AFL-CIO

Tricia Gregory
CEO, HVYW8 Trucking

Mara and Mere Kitching
Owners, Bay Area Pipe & Equipment, Inc.

Milindha Morahela
Owner, Yes V Can

Ruairi Murphy
President, Roebuck Construction, Inc.

Marco Ramirez
CEO, De Haro Ramirez Group

Mara M. Rosales, Esq.
Former Deputy City Attorney & Author of LBE Ordinance

Jae Shin
President, Ground Control Inc.

Juliana Choy Sommer
CEO, Priority Architectural Graphics

Michael D. Spencer
Owner, Spencer Masonry

Randy Swayne
CEO, Presidio Builders, Inc.

Armando Vasquez
Principal, Architecture + Construction Management

Triston Dion Williams
President, Streamline Drywall Inc.

CC: Hon. Daniel Lurie, Mayor
Adam Thongsavat, Mayor's Liaison to the Board of Supervisors
Carmen Chu, City Administrator
Rachel Cukierman, Deputy City Administrator
Stephanie Tang, Director, Contract Monitoring Division
All Members, Board of Supervisors

ASIAN, inc.
Empowering Diversity by Creating Opportunities

BOARD OF DIRECTORS

FRANK FUNG
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ROBERT LO
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ELJAY FEUERMAN
JONATHAN LEONG
SONYA TRAC

LAMAR HEYSTEK
PRESIDENT

January 27, 2025

Office of the Budget and Legislative Analyst
City & County of San Francisco
ATTN: Ms. Severin Campbell (Harvey M. Rose Associates LLP)
Mr. Nicolas Menard (Harvey M. Rose Associates LLP)
Hon. Reuben Holober (LBE subcontractor Rodriguez, Perez, Delgado & Co. LLP)
Via e-mail to severin.campbell@sfgov.org, nicolas.menard@sfgov.org and reuben.holober@sfgov.org

RE: FILE NO. 250040 - Budget and Legislative Analyst Report (paginated 24; PDF page 27)

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Co-signed by the following individuals, firms and organizations (continued on next page):

1167 MISSION STREET, 4TH FLOOR
SAN FRANCISCO, CA 94103
T: 415.928.5910
F: 415.921.0182
www.asianinc.org
president@asianinc.org

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Michael Gregory, President

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(continued on next page)

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Adam Thongsavat, Mayor's Liaison to the Board of Supervisors
Carmen Chu, City Administrator
Rachel Cukierman, Deputy City Administrator
Stephanie Tang, Director, Contract Monitoring Division
All Members, Board of Supervisors

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS); Jalipa, Brent (BOS)
Subject:	8 Letters regarding File No. 250040
Date:	Friday, January 31, 2025 3:23:00 PM
Attachments:	8 Letters regarding File No. 250040.pdf

Hello,

Please see attached for 8 letters regarding File No. 250040.

> **File No. 250040:** Ordinance amending the Administrative Code to 1) provide that the existing waiver of competitive procurement rules for certain contracts and grants to support projects addressing homelessness will sunset in May 2029; 2) suspend until January 2026 the competitive procurement requirements for contracts, grants, and leases necessary to accelerate the City's response to homelessness, drug overdoses and substance use disorders, mental health needs, integrated health needs, and public safety hiring (the "Core Initiatives"); 3) delegate to the Mayor the authority to approve certain types of contracts, grants, and leases for Core Initiatives under Charter Section 9.118, if the Board of Supervisors has failed to act within 45 days; 4) suspend until January 2026 the requirement under Chapter 23 of the Administrative Code that the Board of Supervisors approve leases, if the lease is for a Core Initiative; 5) authorize the City until January 2026 to accept gifts, grants, and other donations for Core Initiatives; 6) clarify the authority of the Controller to transfer surplus funds to support Core Initiatives; and 7) authorize the Office of the Mayor for six months to solicit donations from various private entities and organizations to support the City's work on the Core Initiatives, notwithstanding the Behested Payment Ordinance. (Mayor, Dorsey, Engardio, Sherrill, Mahmood, Sauter, Mandelman)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Cynthia Walker
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Thursday, January 30, 2025 8:50:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Cynthia Walker

Email cynwalk20@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Scott Bowen
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Thursday, January 30, 2025 8:27:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent	Scott Bowen
Email	sebowenbiz@gmail.com
I live in District	

Support Lurie's Fentanyl Emergency Ordinances

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Thank you,

From: Kimberly Karp
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Thursday, January 30, 2025 7:08:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Kimberly Karp

Email kim@kkpromos.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

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Thank you,

From: V Python
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Thursday, January 30, 2025 6:05:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent V Python

Email vpythonia@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

Please support Mayor Daniel Lurie’s Fentanyl State of Emergency Legislation.

The support and enabling of addiction to fentanyl is ruining lives and our city.

Treatment, yes! Silver foil, straws, and needles that end up on our streets, no! I work near civic center. There is literally feces all over the place along with other garbage. The door of my workplace is often blocked by crumpled, broken bodies and/or feces. The door was rotted away by urine. Windows are often broken. There is no kindness in presiding over this dystopia.

Furthermore, I want fentanyl dealers arrested, prosecuted, and deported if they are here illegally. The silent majority does not support sanctuary for felons.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH

accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,
Victoria Python

From: Thomas Brown
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 1:13:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent Thomas Brown

Email tdbrownjr@gmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 11:35:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: Jotform
To: Board of Supervisors (BOS); Lurie, Daniel (MYR)
Subject: Support Mayor Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 9:22:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I write to urge your support for Mayor Lurie's Fentanyl State of Emergency Legislation.

Fentanyl and other devastating drugs have overtaken our streets, making entire neighborhoods dangerous for everyone, and killing hundreds every year through overdoses.

This plan is a first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets. And it is an important step in reducing other crimes ranging from murder to shoplifting, all driven by the illegal narcotics trade.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Emergency short-term powers for faster procurement, contracting and hiring to deal with this crisis.
- Enlisting charitable donors to help finance City programs.
- Permanent Drug Market Agency Coordination Center
- Hospitality Zone Task Force
- Crisis Stabilization Unit

We join Stop Crime SF in supporting this vote for an important step toward creating a safer and more compassionate San Francisco.

From: michael ryan
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Support Lurie"s Fentanyl Emergency Ordinances
Date: Wednesday, January 29, 2025 9:20:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors and Mayor

From your constituent michael ryan

Email mmryan2@hotmail.com

I live in District

Support Lurie's Fentanyl Emergency Ordinances

Message:

Dear Supervisors,

I am writing to urge you to support Mayor Daniel Lurie's Fentanyl State of Emergency Legislation.

San Francisco's public health crisis has overtaken our streets, creating unsafe and dangerous environments for residents of all ages. The current conditions are having devastating impacts on every aspect of life in SF. The response-to-date from city leadership demonstrates a total lack of compassion and political will.

Mayor Lurie's plan offers a crucial first step toward addressing this humanitarian crisis by cracking down on drug dealers and providing vital services for those suffering on our streets.

Vote yes on the Fentanyl State of Emergency to establish critical initiatives such as:
- Permanent Drug Market Agency Coordination Center
- S.F. Hospitality Zone Task Force
- Crisis Stabilization Unit
- Emergency powers for procurement, contracting funding and hiring to ensure the on-going success of this initiative. Mayor Lurie promises contracts WITH accountability.

Your YES vote supports a bold and essential move toward creating a safer, cleaner and more

compassionate San Francisco, one that voters made clear they wanted. I urge you to take this decisive step to alleviate the many burdens and dangers this crisis has placed on our city for far too long. Return San Francisco's compassion and common sense to ensure the safety and well being of all her residents. Vote yes to join San Francisco's movement for accountability and real solutions to our city's fentanyl crisis.

Thank you,

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Neckdown
Date:	Monday, January 27, 2025 2:06:00 PM

Hello,

Please see below for communication from Tony Boersma regarding a SFMTA neckdown trial program.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

-----Original Message-----
From: Tony Boersma <tboersma@yahoo.com>
Sent: Monday, January 27, 2025 1:54 PM
To: Curtis, Damon (MTA) <Damon.Curtis@sfmta.com>
Cc: mtaboard@sfmta.com; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Neckdown

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I'm writing in opposition to SFMTA's installation of neckdowns. The whole idea is preposterous and begs for a head on collision.

Tony Boersma
819 Bosworth St.
San Francisco, CA 94131
tboersma@yahoo.com

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: SF's Lack of Comprehensive Drainage Planning Costing Us Billions
Date:	Monday, January 27, 2025 3:52:00 PM
Attachments:	image.png

Hello,

Please see below for communication from Solutions Not Sandbags regarding San Francisco's sewer system.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: SolutionsNotSandbags San Francisco <solutionsnotsandbags@gmail.com>
Sent: Monday, January 27, 2025 3:30 PM
To: Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; Commission <commission@sfwater.org>; commissioners@sfwater.org; SFPort Commission Secretary <commission-secretary@sfport.com>; Commission, Recpark (REC) <recpark.commission@sfgov.org>; Ko, Albert (DPW) <Albert.J.Ko@sfdpw.org>; Ionin, Jonas (CPC) <jonas.ionin@sfgov.org>; BOS-Supervisors <bos-supervisors@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Cc: White, Eileen@Waterboards <Eileen.White@waterboards.ca.gov>; Bill Johnson <Bill.Johnson@waterboards.ca.gov>; sejal@baykeeper.org; Daniel Kostek <kostek.daniel@epa.gov>; Ellen Blake <Blake.Ellen@epa.gov>; Magnan, Eric@EPA <Magnan.Eric@epa.gov>; jones.joel@epa.gov; SFPORT-WRP <wrp@sfport.com>
Subject: Re: SF's Lack of Comprehensive Drainage Planning Costing Us Billions

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Sorry,
We forgot the Board of Supervisors.

On Mon, Jan 27, 2025 at 3:25 PM SolutionsNotSandbags San Francisco <solutionsnotsandbags@gmail.com> wrote:

To: Mayor Lurie, From: Solutions Not Sandbags
San Francisco Board of Supervisors,

PUC Commission,

RecPark Commissioner,

SF Port Commission,

SF Planning Commission

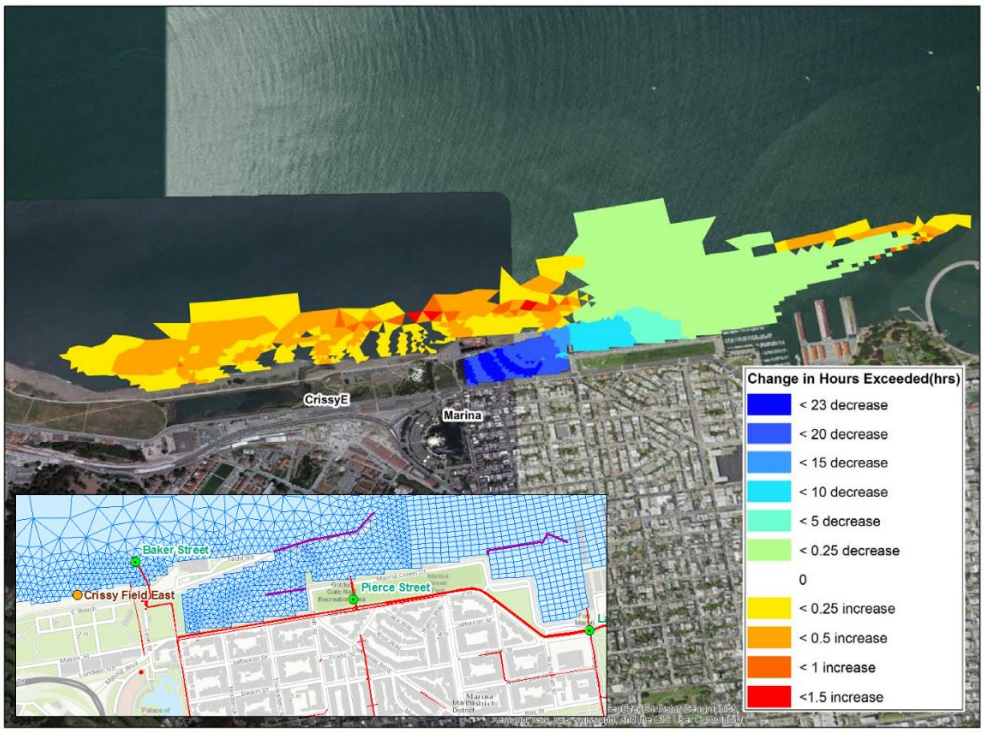
SF City Engineer

Over the last 15 years, San Francisco has attempted to avoid dealing with the 3 biggest problems facing our sewer collection and treatment system:

- Sewage backups caused by undersized sewers downstream leading to raw sewage flooding SF residents
- Raw sewage being dumped into the bay and ocean beaches untreated
- Sewer backups caused by rising sea levels.

With the lack of an adequate plan to address these 3 problems, SF has been backed into corners forcing it to solve these problems individually, in ways that are counterproductive to solving the other 2. This lack of a comprehensive and coherent plan causes other projects from other departments to begin on uncertain ground and end with solutions that are more problematic than simply doing nothing.
SF is being required to address sewage backups into SF residents homes under a 2021 Cleanup and Abatement Order enforced by the Regional Water Quality Control Board, after pressure from the US EPA in 2019. Currently SF is preparing to construct 2 large tunnels to address sewage backups. These 2 tunnels are currently estimated to cost over $700million but once bids are in this will likely rise and with construction cost overruns, the total will likely be over $1bil. Unfortunately, according to SFPUC's estimates, these 2 projects will ultimately make our untreated sewage discharges worse, and likely make any attempt to reduce the impacts of sea level rise on our drainage discharge systems much harder to address. Even after spending nearly a billion dollars, the combined sewage these projects bring to the bay will still be polluted and will have an increasingly hard time getting out of the system due to the failure of SFPUC to maintain the outfalls, the closure of outfalls, and the rising sea levels downstream.

Pierce Street Closure: Change in Hours of Impact



14

While the 2021 Cleanup and Abatement Order was being negotiated, SFPUC decided to close the Pierce St. outfall off Marina Blvd., which had until that time carried 65% of the combined sewer flows in the Marina area out to the Bay. PUC's reason for closing the outfall was to "reduce pollution into the marina". So far we can find no complaints from boaters nor RecPark staff. Closing the outfall not only caused flooding on Marina Blvd, sending sewage out of the manholes, into the street then into homes but as shown in the image above, increased pollution around Crissy field and possibly Aquatic Park, both areas where swimmers use the bay year round. The image is a water quality modeling graphic showing the improvements inside the marina where there are no water contact sports, but increases at Crissy field, where there is. In this image, the model doesn't consider the increased sewage discharged from Laguna St. outfall which is likely to make it considerably worse towards Aquatic Park. With the closure of the Pierce St. outfall, the Laguna St. sewer outfall, a sewage overflow pipe that dumps raw sewage into Gashouse Cove, now discharges 1-2 times a year. SFPUC is preparing to spend several million to rehabilitate the Laguna St. outfall even though the elevation of the pipe is so high that it is only helpful after flooding has started on Marina Blvd. This outfall discharges into the location where SF RecPark is currently required to spend $180million to clean up PGE manufactured gas plant pollution. RecPark's plan is to avoid cleaning up the PGE pollution in the south end of Gashouse Cove, instead creating a shallow recreational boat center for paddle boards, kayaks and other human powered craft on top of the PGE pollution. These recreation uses will put users in direct contact with raw, untreated sewage, such as we currently see 10-12 times a year at RecPark's kayak hut on Mission Creek. The $180million RecPark project in Gashouse cove could make the sewage pollution worse, and make it harder for SF to adequately address flooding and pollution, especially as the sea levels rise.

SFPUC spent $6million to close the Pierce. St. outfall, causing geysers of raw sewage to inundate the streets, making San Francisco's streets open sewers. At some point, SFPUC will have to return to at least the minimum safety levels from before the closure of the Pierce St. outfall.

SF Port is attempting to get the US Government to agree to supplying 65% of a $14billion program to reduce seismic risk to the seawall under The Embarcadero, as well as help rehab the older wharfs that are increasingly at risk to structural damage from wind driven waves as sea levels rise. This project is likely to be put on hold however, without a clear plan on how SF would deal with the pollution from the raw sewage as well as the upstream sewage backups caused by higher tides. Neither of these could be addressed in the Port's plan due to lack of a clear, city-wide plan to address these problems. Any

improvements to the sea wall would make fixing the pollution and sewer backups harder. So far, the only consideration in the SF Port plan for drainage during storms is to take the sewage off the streets and pump it over the new seawall into the bay. Any questions about current drainage problems are glossed over, and any flooding made worse by the inoperation of the gates along The Embarcadero and Mission Creek is ignored. These gates were all built using grants from the US EPA in the 1980s. In only 40 years they have been allowed to decay to the point of non-operation contributing to sewer backups upstream. This lack of attention to the small detail of maintenance and ongoing improvement suggest that any investment by the US Government in San Francisco's facilities will likely also be wasted by decay and only require more federal money to maintain.
SFPUC has attempted to avoid dealing with flooding, saying it isn't their problem and blaming the victims of flooding because they live in "low lying areas". SFPUC has accelerated the impacts of sea level rise by closing the outfalls leading to flooding that should not have been seen for another 40-75 years. SFPUC and David Chiu have spent $10millions on legal consultants to avoid dealing with our pollution. Their approach is to fight for the right to dump raw sewage into the bay instead of working on a plan to address the problem rationally. Even if they "win" their lawsuit, the US EPA will still have plenty of authority to require SF to implement David Chiu's very problematic $10billion plan to address pollution. When (not if) SF is finally forced to reduce the over 1.2billion gallons of raw, untreated sewage we discharge every year, it will be doing it under a court order, which like the Regional Board's Cleanup and Abatement Order, will force SF into a corner to fix that problem with little or no real consideration of sea level rise or flooding. The type of project proposed by David Chiu's consultants is likely to make responding to sea level rise much harder.

With thousands of pages of "studies" San Francisco has discussed climate change and rising sea levels, but when faced with having to actually deal with the impacts of sea levels currently backing up our system San Francisco does the opposite of what would actually help the system. Instead of maintaining and improving our system, they have allowed it to degrade to the point that SF residents today are more impacted by storms occurring at lower tides than they were 20 years ago. Needless to say, the ever rising tides we're seeing are even worse.

SF has been able to avoid adequate enforcement of the Clean Water Act over the last 20 years because of powerful political allies in Sacramento and Washington. With the 2019 US EPA forcing them to address the situation and Baykeeper starting the enforcement of the permit violations has this situation started to change. SF has been able to rely on Federal grants and loans to address its problems in the past, but this situation is also changing. The lack of having a clear plan with projects already starting to address all of its problems in a comprehensive manner is not only costing the SFPUC ratepayers billions of dollars, it is starting to negatively impact the other City Depts. attempting to address their needs.
Solutions Not Sandbags is asking all the City Depts. to work together to require SFPUC to address the problems of sewer backups and raw sewage into the Bay and beaches in a way that addresses both the current and future compounding problem of sea level rise.
Thank you

SOLUTIONS NOT SANDBAGS

Bringing Awareness to SF's Failing Sewer System

Website: SolutionsNotSandbags.org

YouTube I Instagram I Twitter I Facebook

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SOLUTIONS NOT SANDBAGS

Bringing Awareness to SF's Failing Sewer System

Website: SolutionsNotSandbags.org

YouTube I Instagram I Twitter I Facebook

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	266 Letters regarding File No. 241193
Date:	Tuesday, January 28, 2025 11:42:00 AM
Attachments:	266 Letters regarding File No. 241193.pdf

Hello,

Please see attached for 266 letters regarding File No. 241193, which is Item No. 26 on today's Board of Supervisors meeting agenda.

> File No. 241193: Motion affirming the determination by the Planning Department that the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project is statutorily exempt from environmental review.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Ian Taylor
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 11:21:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Ian

From:	Keegan
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 10:52:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Keegan Roberson

From:	Claudia Stillwell
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 10:50:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Melgar, Mayor and the board,

As a resident who depends on bicycle transit and who believes bike lanes keep our community and businesses thriving, I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Claudia Stillwell
1659 Funston Ave, 94122

From:	Andrei Svensson
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 10:26:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Andrei N Svensson

From:	Molly Hayden
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 10:14:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Molly Hayden

Sent from my iPhone

From:	Chris Crane
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 10:02:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Chris Crane

From:	Hardcastle, Wilson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:48:40 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Wilson Hardcastle
San Francisco, 94117

From:	Jake Bass
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:25:05 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jake

From:	shawn trombley
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:23:21 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Shawn Trombley

800 Dolores St
S.F Ca 94110

From:	Nancy Buffum
To:	Board of Supervisors (BOS)
Cc:	Luke@streetsforward.org
Subject:	Approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:18:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement.

Do not cater to the stall-and-obstruct tactics of a very few opponents; do not further extend this process! The City has made expensive, time-consuming mistakes already on Valencia, ignoring the practical experience of cyclists who opposed the center lane, ignoring the lessons from the pandemic of how valuable people-centered street design & use are.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Nancy Buffum

Nancy Buffum
nancybuffum@gmail.com
415/845-2584 (cell)
Imagination is everything. It is the preview of life's coming attractions.– Albert Einstein

From:	Maxwell Gerber
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:16:09 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	ch pao
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 9:14:09 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you

From:	Dan Federman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 8:49:47 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

Valencia street is a core travel path for my car-free family, though we often find ourselves going far out of the way to avoid it. The center-running lane has put us in danger multiple times, and we are very excited for Valencia to finally be a safe street for us.

State law is clear that bike infrastructure is exempted from CEQA challenges. Let's follow the law, improve our streets, and make it less stressful for me and my growing family to shop and eat along Valencia.

Thank you,

- Dan Federman (he/him)

From:	ch pao
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 8:37:32 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Brian Allen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 7:40:13 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Maureen Futtner
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 7:40:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I am a longtime neighbor (15 years) of the Valencia corridor, residing on Bartlett near Cesar Chavez. I also do not own a car and rely on transit and my bicycle to get around my beloved city.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Maureen Futtner
555 Bartlett St. #409
SF CA 94110

From:	Dasha Yurkevich
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 7:35:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Dasha Yurkevich

From: Lauren Davini
To: Board of Supervisors (BOS)
Subject: Please approve Item #26, Valencia
Date: Tuesday, January 28, 2025 1:10:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Please work alongside SFMTA to move forward with the bicycle improvements on Valencia. Thanks for helping move forward this corridor to make Valencia a better experience for all users -- walkers, cyclists, and drivers.

Cheers,
Lauren Davini
District 1
lgdavini311@gmail.com

From:	Antonio Leos
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 12:59:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Antonio Leos
Resident of San Francisco

From:	Marc Haumann
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 12:01:17 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Marc Haumann

From:	Don
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:34:34 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
-Don Hoffman, 22nd St resident 94110

Sent from my phone.

From:	Felix Sargent
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:32:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Felix Sargent

From:	Mariana Prutton
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:15:14 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Doc Ritezel
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:11:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination

for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Briana Levine
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:04:19 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	John Ripley
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 10:56:41 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From: nick sousanis
To: Board of Supervisors (BOS)
Cc: Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject: Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 10:46:02 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Nick Sousanis
nsousanis@gmail.com
https://url.avanan.click/v2/r01/___http://www.spinweaveandcut.com___.YXAzOnNmZHQyOmE6bzo1ODQwZjc2ZDBiNDMzNjVhNWZjY2ZiNTY3ODFlYTcyNzo3OjFiMTk6ZGZkMzc3YmMxMzMyMzAxODUyNTcxYzI4NmE1YWY1MzlkODIwNGFkMTA5MzM4MGU2ZjgwMzkwZWM5Zjc2MDBiMjpwOkY6Tg
Bsky: @nsousanis.bsky.social

1245 Masonic Ave
San Francisco, CA 94117
M: 415-745-0194

From:	Jason Tang
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 10:36:19 PM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jason

From:	Chad Breece
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 10:28:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Brian Reyes
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 10:22:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Brian Reyes
brian5368@gmail.com
415-730-8153

From:	Tarun Punnoose
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 10:05:47 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Lane
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:53:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia.

Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board.

This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Lane Erickson

From:	Terra Conlon
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:53:10 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Terra Conlon
675 Guerrero St
San Francisco, CA 94110

From:	Lynn Miao
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:44:28 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Emily Hilman
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:20:37 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Emily Hilman

From:	Noah Finer
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:16:52 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	David Roth
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:05:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Michael Brand
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 9:02:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I live a few blocks from Valencia Street and frequently walk there and bike there. Please focus on making it bike and pedestrian and friendly by approving the protected bike lane.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Nick
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:56:46 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Nick Marinakis

From:	Dave Mangot
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:51:47 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

David Mangot
20 year Mission resident

From:	Lindsay Keare
To:	Board of Supervisors (BOS)
Subject:	We need safe ways to bike in SF - Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:48:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Lindsay Keare
Valencia Street resident

From:	Wyatt Robertson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:41:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Wyatt Robertson

From:	Jim Ausman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:20:03 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Jeffrey Easter
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 8:15:35 PM

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Dear Rafael,
As a resident of Noe Valley, I ride Valencia every time I'm heading north by bike. The previous iteration of bike lanes between the parked cars and traffic were terrifying to traverse because cars frequently park in the bike lane and delivery drivers dart around as they're rushing about. I urge you to move the street to a safer configuration that will be safer for those using the space and more lively for the street life.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From: busayc@gmail.com
To: Board of Supervisors (BOS)
Subject: Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 8:03:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Corey Busay

From:	Seth Rosenblatt
To:	Board of Supervisors (BOS)
Cc:	Juliana Brodsky
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 7:44:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Along with Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for more than six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922.

It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue.

Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Ezra, Juliana, and Seth Rosenblatt

From:	Kate Jenkins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 7:41:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kate Mercado
277 Arlington St and bike commuter (with kids on the back!) from Glen Park to SoMa

Sent via Superhuman

From:	Vincent Purcell
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 7:36:37 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Vincent Purcell

From:	Divya Raghavan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Approving Item #26, affirming CEQA exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 7:04:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I'm a non-car owner in the Mission who gets around by biking, walking, and taking public transit. I've often feared for my safety as a biker due to the lack of protected bike lanes in the Mission.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Divya Raghavan

From:	Corey Loman
To:	Board of Supervisors (BOS)
Subject:	Please approve Item No. 26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:58:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

My name is Corey Loman. I live in Diamond Heights, and I rely on the Valencia Street bike lane to commute to my office in FiDi 3 days every week.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Corey Loman

From:	Alex Darr
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:52:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Alex Darr
(he/him)
415.515.3517

givingchange.blogspot.com

"Real change, enduring change, happens one step at a time."
- Ruth Bader Ginsburg

Sent from along the way by corporate surveillance and tracking device.

From:	Ryan Malabed
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:44:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Ryan Malabed

From:	Elias Zamaria
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:27:05 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Elias Zamaria

From:	Michael Ducker
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:17:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

-Michael Ducker
D2 voter and dad

Sent from my iPhone

From:	Iris Dolowitz Tarou
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 6:12:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Iris

From:	Cody Vaughn
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:57:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Cody Vaughn | He/Him
vaughncody13@gmail.com | (954) 380-0926

From:	Julian Gross
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:52:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
--

Law Office of Julian Gross
The Flood Building
870 Market Street, Suite 913
San Francisco, CA 94102
415-602-2395

From:	donaldcollins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:44:54 PM

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Dear Board of Supervisors,

Drivers need to share the streets. Recall that, even with today's unsafe bicycle and pedestrian infrastructure, and inadequate Muni service, approximately one-third of San Franciscans do not drive. Please approve safe bicycle lanes on Valencia. Thank you.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

--
Donald F. Robertson
San Francisco

DonaldFR@DonaldFRobertson.com
(415) 595-0338

The known is finite, the unknown is infinite. Intellectually, we stand on an islet in the midst of an illimitable ocean of inexplicability. Our business in every generation is to reclaim a little more land.
-- Thomas Huxley.

Sent from my iPhone via Spark Mail.

From:	Rachael Byrne
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:43:20 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Rachael Byrne

From:	Jonathan Arnett
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:42:20 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jonathan Arnett

From:	Joseph Higgins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:34:47 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Anirudh Kaushik
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); mtaboard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); ValenciaStreet; bikeroll@sfmta.com; cac@sfmta.com; Luke Bornheimer (Streets Forward / Better Valencia campaign)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:32:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

I live on 14th & Valencia and it's noticeable how much more enjoyable the curbside bike lane experiences as a biker going north to market compared to the mid center running bike lane that's been piloted for the last year or so. Moreover, a consistent experience is the best one for me as a cyclist, both from a comfort and a safety perspective. I am way more willing to stop and shop at businesses on Valencia thanks to the protected bike lanes and hope this updated plan goes forward.

- Anirudh Kaushik

From:	Elizabeth Rajasingh
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:23:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Elizabeth Rajasingh
elizabeth.rajasingh@gmail.com | 410-829-7866

Sent from my iPhone

From:	Victoria Chen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:21:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Tanvi Meringenti
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:16:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Trish
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:10:25 PM

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Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the CEQA appeal.

First, legal exemptions and city policy reduced the applicability of CEQA to bike lane projects, allowing the city to prioritize safety and sustainable transportation without delay. The CEQA appeal is frivolous and baseless.

Second, the proposed project is necessary to make Valencia Street safer for all users, cyclists, pedestrians and drivers alike. As a family, we frequently bike or walk on Valencia, and delaying this project puts everyone, especially cyclists and pedestrians, at risk.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and to reject the baseless CEQA appeal against it.

Thank you,
Trish Gump
SF Resident and Parent

Sent from my iPhone

From:	Rachel Fudge
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:09:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

- -
Rachel Fudge Editorial Services
https://url.avanan.click/v2/r01/___www.rachelfudge.com___.YXAzOnNmZHQyOmE6bzplNWYxNzFlMjk5N2NkOG

YzYThjNTE0MDY4OTFjZmRhMzo3OmJiNmU6MTdlYjNkNDg1Nzg0N2FiYTNhYjAwOWNkMTMzNzdjYjEyYjEzNG
FhMmY3MmIyNzAwMmIwNzVhYzY4OThiOTg1Nzp0OlQ6Tg

From:	Tom Gold
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:06:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Tom Gold

Sent from my iPhone

From:	Renee Degener
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:03:36 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Renée Chester
Born and raised in Mission/Bernal.
Current 94110 resident.
Safe streets enthusiast.

From:	Eric Chen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:01:05 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Michael Sacks
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 5:00:56 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Jackson
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:51:14 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jackson Wong (he/they)

From:	Drew McDaniel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:51:12 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Drew McDaniel

From:	Michael Critz
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26 (Mid-Valencia Curbside Bike Lanes)
Date:	Monday, January 27, 2025 4:50:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Board of Supervisors,

I commute to Valencia with my four-year-olds. The proposed changes to Mid-Valencia are the safest thing for my family and will make getting to Valencia less of a worry.

I'm hoping the Board can move quickly to approve these changes without further delay or gamesmanship. This project will genuinely improve the lives of families like mine.

Thanks in advance,
Michael, Maddie, and Evie Critz

From:	Matt Mora
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:46:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Alison Mutter
To:	Board of Supervisors (BOS)
Cc:	BikeRoll@sfmta.com; CAC@sfmta.com; Lurie, Daniel (MYR); Leung, Kimberly (MTA); Luke@streetsforward.org; MTABoard@sfmta.com; Valencia@sfmta.com; Wise, Viktoriya (MTA)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:44:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Mari Lynch
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:44:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Mari Lynch, Founder
Bicycling Monterey
https://bikemonterey.org
bikemonterey@duck.com

From:	Jordan Whiteley
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:40:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jordan W - San Francisco Resident

From:	J. Beaman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:40:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

It's patently absurd that a few bar owners are filing a CEQA appeal to block a bike lane to protect their precious parking. BAR OWNERS.

Thanks for your attention.

Jay Beaman

From:	Audrey Liu
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:30:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Tyler Goodman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:28:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Cyrus Hall
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26 (files #241192, #241193), affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:28:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. This project is categorically exempt from CEQA as a bike and pedestrian safety project, as per SB 922 and Section 21080.25 of the Public Resources Code.

Please affirm the statutory exemption determination from Planning, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

Thank you,
Cyrus Hall

From:	Rishav Rout
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:25:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Rishav Rout

From:	Karl Voelker
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:24:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Karl Voelker
SF resident

From:	Lian Chang
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); mtaboard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:23:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Lian Chang
D1 Resident

--
Lian Chikako Chang (she/her)

From:	Seth Tanen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:17:51 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Seth

From:	David Reichel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:16:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

David

From: John D Hamiga
To: Board of Supervisors (BOS)
Subject: Support for Safer Streets on Valencia: Approve Item #26
Date: Monday, January 27, 2025 4:16:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

There ain't much in this world more straightforward than a good idea whose time has come. Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and to kindly dismiss the CEQA appeal that stands against this necessary improvement.

For over six years, the City and SFMTA have labored on a safer, more effective design for Valencia Street between 15th and 23rd Streets. This curbside bike lane design has garnered strong support from neighbors, businessfolk, and advocates alike and already earned unanimous approval from the SFMTA Board of Directors. It's also backed by the law, being categorically exempt from CEQA under SB 922 as a safety project for bikes and pedestrians.

Now is the time to move forward. Replacing the center bikeway with curbside lanes will make Valencia safer for all, more inviting for business, and a better choice for folks wanting to swap cars for bikes, scooters, or their own two feet. Please affirm the statutory exemption determination, reject the appeal, and let SFMTA get to work on installing these long-awaited improvements.

But let's not stop there. The current curbside bike lane design could be even better. By widening the bike lanes and adding more bike and scooter parking, we can make it the gold standard of safety and convenience. And while we're at it, let's extend those curbside lanes further south to Cesar Chavez Street. This 3.5-block stretch of Valencia, with its ample roadway width, has been left in limbo for too long. By reviving the 2020 design and approving funding, you'll connect this critical gap and tie Valencia to existing bike infrastructure on Cesar Chavez and beyond.

Finally, let's take this opportunity to look at upgrading the unprotected paint-only bike lanes on Cesar Chavez and San Jose Avenue to proper curbside protected lanes. These improvements will create a safer, more seamless network for everyone traveling sustainably in our city.

In sum, I urge you to approve Item #26, affirm the CEQA statutory exemption, reject the baseless appeal, and help us move forward toward safer, more sustainable streets.

Yours kindly,

John Hamiga
3970 19th Street
SF CA 94114

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Where we have strong emotions, we're liable to fool ourselves.
Carl Sagan, Cosmos (Blues for a Red Planet)

From:	Arindam bose
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:14:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I have been a resident on Valencia St since 2020, and regularly rely on the bike lane for a safe commute.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Erika L
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:14:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Erika Legernes
Haight resident

From:	Ira Kaplan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:14:20 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Aditya Bhumbla
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:13:15 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Aditya Bhumbla

From:	Mike Ottum
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:07:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Mike Ottum

From: MandelmanStaff (BOS)
To: Gabriel Goffman; Board of Supervisors (BOS); Mandelman, Rafael (BOS)
Subject: Re: Please approve item 26
Date: Monday, January 27, 2025 4:06:24 PM

Hi Gabriel,

Thank you for taking the time to share your input on the Valencia Bikeway Project. I will share your position with the Supervisor.

Esther Lee

Office of Supervisor Mandelman
1 Dr. Carlton B. Goodlett Place, Room 284, San Francisco, CA 94102
MandelmanStaff@sfgov.org | (415)-554-6968

From: Gabriel Goffman <gfgoffman@gmail.com>
Sent: Monday, January 27, 2025 11:25 AM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>
Subject: Please approve item 26

> This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Joe P
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:05:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

This email was sent from my mobile device

From:	Jamie Zawinski
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:03:59 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

--
Jamie Zawinski • jwz.org • dnalounge.com

From:	Luke Bornheimer
To:	Board of Supervisors (BOS)
Cc:	Fielder, Jackie (BOS); Lurie, Daniel (MYR); SFMTA Board of Directors; Kirschbaum, Julie (MTA); Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com
Subject:	RE: Item #25/26 (affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project)
Date:	Monday, January 27, 2025 4:03:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

My child has a swim lesson tomorrow at 3:30, so I will—unfortunately—be unable to attend the meeting and give in-person public comment. Please accept the comments below as my public comment on the item. You've also received nearly 200 emails from supporters organized by me.

Thank you for your time, consideration, and service to our city and its residents,
Luke

Luke Bornheimer | Executive Director, Streets Forward | 617-899-4487

Public comment:

The appeal before you lacks legal merits and the CEQA statuary exemption determination for the Mid-Valencia Curbside Bikeway Project falls squarely within the exemptions established by Senate Bill 922, as it is for "pedestrian and bicycle facilities that improve safety, access, or mobility." I urge you to reject the appeal and affirm the CEQA statutory exemption determination for the Project, so SFMTA can begin construction of the curbside bikeways that will make Valencia Street safer for all people, better for business, and help people shift trips from cars to bikes and other forms of sustainable transportation.

In addition to being categorically exempt from CEQA, this project's design—curbside bikeways—has been proven to increase safety for all people (including car drivers), increase revenues for local businesses, and help people shift trips from cars to sustainable transportation. In short, this new design will our city's economy recover while helping to address our roadway safety crisis and climate crisis as well as reduce noise and air pollution, improving quality of life and public health, especially for the people who live on or near Valencia Street, which is part of an Equity Priority Community. Furthermore, the design has been through exhaustive outreach with merchants and residents—after 6+ years of related work by SFMTA on this one, eight-block section of Valencia Street—and a construction working group convened by SFMTA including numerous merchants and nearby residents agreed on construction starting in early January (which was delayed by this appeal).

This project and its design have gone through an exhaustive process and passed every legal test required to proceed. This appeal fails to make a legitimate case for why this project shouldn't proceed, and I urge you to reject the appeal and affirm the CEQA statutory exemption determination so SFMTA, Valencia merchants, and the people of San Francisco can move forward with a thoughtfully created, proposed, and approved design.

Thank you.

From:	Mark Yoon
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 4:00:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Mark Yoon

From:	Tasha Drew
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:59:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Tasha Drew
Miraloma resident and frequent cyclist to the Mission with kiddos on my bicycle

From:	Jordan Faires
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:53:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

As a resident of the Mission who walks, cycles, and/or drives on the Valencia corridor almost daily, I strongly urge you (alongside Streets Forward) to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

We cannot continue to let a small - yet vocal - contingent of stakeholders undermine the basic safety of my neighbors. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jordan Faires

--
Jordan Faires
425-891-8718
Faires.Jordan@gmail.com

From:	Andrew Casteel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:50:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	xander johnson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:49:28 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Xander

From: Liza Avramenko
To: Board of Supervisors (BOS)
Subject: I very much ask you to please approve Item #26, affirming CEQA statuary exemption determination
Date: Monday, January 27, 2025 3:45:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
--

Liza Avramenko

From:	Blake Olson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:42:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Blake Olson

From:	Matt Hill
To:	Board of Supervisors (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); FielderStaff
Subject:	Item #26: Affirming the Statutory Exemption Determination - Proposed MTA Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:39:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear President Mandelman, Supervisor Fielder, and Supervisors,

My name is Matt Hill, and I live in District 9 and use a bicycle as my primary means for transportation, often riding with my children either in my cargo bike or alongside me on their own bikes.

I am writing to urge you to **approve Item #26** affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project. This project will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years. This curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors.

Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

The curbside bike lane design can also be improved by doing the following:

- widening the bike lanes
- increasing on-street bike/scooter parking
- extending the curbside bike lanes south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets.

Please urge SFMTA to update its design for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes.

Again, I urge you to **approve Item #26**, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you for your time,
Matt Hill

D9 Resident, Daily Bike Rider, and Father

From:	Alyssa Cheung
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:38:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Alyssa Cheung

From:	Taylor McNair
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:37:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Taylor McNair
tmcnair10@gmail.com|203.246.9560|LinkedIn

From: Jack Hengesbach
To: Board of Supervisors (BOS)
Subject: Approve Item #26 for the Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 3:35:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Board of Supervisors,

As a concerned Valencia Street resident, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

Also, the use of the current center bike lane has been abused as an emergency vehicle lane with rampant speeding, often by the SFPD, resulting in bicyclists having to be pushed into oncoming traffic to make room for the vehicle. This current setup goes against the city and county's Vision Zero. A change must be made soon.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Jack Hengesbach
a resident of Valencia St

From:	Andrea Davila
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:32:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Andrea

From:	James Bibens
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:31:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

James Bibens

From:	Léo Grimaldi
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:30:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Léo Grimaldi

From:	Matthew Martinez
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:28:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sincerely,

Matthew Martinez

From:	Adam Egelman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:25:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia.
Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets.

Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue.

Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

Adam Egelman

From:	Whollera
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); Mtaboard; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia; Bikeroll; Cac; Luke
Subject:	Please approve side running bike lanes
Date:	Monday, January 27, 2025 3:24:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,
Alongside Streets Forward,
I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Justin Ungson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:24:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From: Malone, Ruth
To: Board of Supervisors (BOS)
Subject: Please approve Item #26
Date: Monday, January 27, 2025 3:21:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement. We have been through enough trying to make Valencia safer for everyone and trying to accommodate all concerns. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design could be improved by widening the bike lane and extending the curbside bike lanes south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. As a senior bicyclist, it is scary to run out of bike lane. I urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal.

Thank you,
Ruth Malone

Richmond District Resident and Bicycle Rider

From:	Stephen Graham
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:19:29 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Maureen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:07:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you, Maureen K. Persico

From:	Sven Eberlein
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:07:17 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you!

Sven Eberlein
1241A Guerrero St.
San Francisco, CA 94110

415.341.3850

From:	Erik Hansen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:05:12 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Erik Hansen

Potrero Hill Resident, father of first grader attending elementary school at Synergy School on Valencia St & a longtime SF bicycle commuter

From:	John Qin
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:03:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Ben Garcia
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 3:03:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

It's nuts that I have to send this nonsense.
Get it done.

———

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Ben

From:	Walter-Wesley Hawkins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:59:48 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Walter-Wesley Hawkins

From:	Kieran Farr
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:57:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kieran

From:	Rahul Young
To:	Board of Supervisors (BOS)
Cc:	BikeRoll@sfmta.com; CAC@sfmta.com; Lurie, Daniel (MYR); Leung, Kimberly (MTA); Luke@streetsforward.org; MTABoard@sfmta.com; Valencia@sfmta.com; Wise, Viktoriya (MTA)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:56:46 PM

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Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

Rahul

From:	Andy Day
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:54:58 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Andy Day

--
Andy Day
(847) 830-2639

From:	Melissa Davies
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:54:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I live near the intersection of 22nd Street and Bartlett. Like many of my neighbors, I am dismayed that local business owners are putting their own convenience over the safety of residents like me and my family.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Melissa Davies

From:	Fennel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:52:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Or simply ban cars 100%. All the time. Starting now, on Valencia. #carsRUINCITIES

Grassy Ass,
Fennel & Fabricio Doyle

P.S. We, whole heartedly, find the SF car crash derby status quo which PERMITS driving through children (due to convenience of car drivers) to be abhorant.

From:	Lisa Church
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:50:51 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Lisa Church
D3 San Francisco

From:	James Le
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:49:02 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
James

Sent from my iPhone

From:	Heidi P
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:40:25 PM

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Dear Board of Supervisors,

I'm a Western Addition resident who loves to shop & dine in the Mission and uses the bike lane for my bike commute when I go to Lowe's, Flowercraft, or anything in the Portola or Visitacion Valley or Bernal Heights or Outer Mission neighborhoods. Over the decades, I've commuted from Noe Valley downtown, from the Western Addition to Visitation Valley, from mid-Market to the Mission, all using bikes, and all using this street. I hope to continue using it for decades - and cars are getting bigger and driving is getting worse - please protect everyone from 8 to 80 with comprehensive protected bike lanes.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement.

This improvement will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Heidi Petersen

From:	Thomas Christianson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:36:37 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
-Thomas Lorne Christianson
860 Haight St, Apt 2
SF, CA. 94117

Sent from my iPhone

From:	shawn dillon
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:35:20 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Shawn Dillon

From:	Ben Norquist
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:33:13 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Joel Kin
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:31:00 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Joel Kin

From:	Tyler Anneliese Moselle
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:25:59 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Tyler Anneliese Moselle
Global Employee Communications Managing Editor, Cisco

cell: **805.637.3733** / email: **tyleranneliese@gmail.com**

From:	Diana H
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:19:22 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Diana

From:	Kenneth Russell
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:16:43 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kenneth Russell

From:	Kelly Lan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:16:13 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Kelly Lan

From:	Michael Kramer
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:13:54 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Michael Kramer

From:	Katie Pfeiffer
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:05:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I didn't love the center running bike lanes when they first went in, but they were and continue to be better than the paint-only lanes that preceded them.

I don't love that we are tearing those out and doing curb side protected lanes. I think that it's going to take a bunch of time and money and Valencia is going to be torn up for half a year (again) while they re-do the bike lanes.

I hate that changing the lane design is a higher priority than extending them down to Cesar Chavez.

But the worst possible solution would be to tear out the middle lane and revert to old/no painted bike lanes. Valencia is a key north-south route and clearly it needs good bike infrastructure. There are a couple of merchants who are trying to sue their way back to the no-bike-lane configuration and clearly they should be ignored.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Daniel Filipkowski
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 2:00:17 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Daniel Filipkowski
District 6

From:	Sean Muranjan
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:58:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Potrero
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:57:49 PM

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Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
A biker, transit rider, and pedestrian

From:	Maya Chaffee
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:56:48 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Maya

From:	Ben Ewing
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:54:23 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Ben Ewing

From:	joaquingl
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:53:43 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Joaquin

From:	Sara Paul Raffel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:49:41 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Sara Raffel

Sent from my iPhone

From:	Christopher Smeder
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Put families and children's lives first. Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:48:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Valencia is the only street with a bike lane for almost a mile wide of SF by our home. Please give my son and my self one single safe bike lane to avoid expensive polluting car rides. I urge you to be the progressive city you claim to be. Stop forcing families to drive cars everywhere.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Alexandra Kenin
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:43:59 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Aaron Baucom
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:42:43 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Aaron Baucom

From:	Simone Manganelli
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Valencia Protected Bike Lanes are Exempt from CEQA
Date:	Monday, January 27, 2025 1:35:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

With climate change continuing unabated, the future of our planet demands that you do everything in your power to make getting around in San Francisco with no car easier as much as possible. To that end, San Francisco must approve new protected bike lanes by right, every time a street is resurfaced. Valencia, in particular, is a good example — the center lane bikeways have spectacularly failed as a way for bikers to be safe and to get to their destination easily and predictably, and the Board of Supervisors should wholeheartedly approve the shift to side-running protected bike lanes by approving item #26 on tomorrow's agenda.

Affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and rejecting the baseless CEQA appeal of this improvement — will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, and this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Heaven Burr
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:32:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Heaven Burr

From:	David Friedlander-Holm
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:31:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Matthew Coleman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:26:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Matthew

From:	Ed Parillon
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:22:43 PM

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Dear Board of Supervisors,

I have lived in San Francisco for the last 17 years, all of that within a block of the Valencia Street corridor. I bike, walk, take muni, and drive in the areas around the Valencia Bikeway project. I have two young children who I bike with often, and whose safety is my constant concern.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Ed Parillon
Dad, user of all modes, and consistent voter in D9

From:	James Grady
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:20:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board Members,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

James Grady
He/him
Founder, CEO | Formula Fixed
M +1 (415) 849-5488 **E** james@formulafixed.com
formulafixed.com

From:	Kaly
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:20:08 PM

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The Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kaly Trezos

From: Ivan Gonzalez
To: Board of Supervisors (BOS)
Subject: Please approve Item #26, Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 1:12:36 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Also run a bus on Guerrero or Valencia!

Thank you,
Ivan Gonzalez

From:	Sydnie Ritchie
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:08:47 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sydnie Ritchie

From:	Thomas Rogers
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:08:08 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Thomas Rogers

94110

From:	Stephen Dempsey
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:03:23 PM

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Dear Board of Supervisors,

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Thanks,

Stephen

From:	Mahon McGrath
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 1:02:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPad

From:	Colin Law
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:57:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Colin Law

--
Colin Law
(m) 646-409-0700

From:	Nicole Levy
To:	Board of Supervisors (BOS)
Cc:	BikeRoll@sfmta.com; CAC@sfmta.com; Lurie, Daniel (MYR); Leung, Kimberly (MTA); Luke@streetsforward.org; MTABoard@sfmta.com; Valencia@sfmta.com; Wise, Viktoriya (MTA)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:48:01 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Cliff Bargar
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:45:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Cliff Bargar
Potrero Hill

From:	Oskar
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:44:38 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

- Oskar Cross

From:	Tom Bartholow
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:37:13 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	will freyman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:35:43 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Will Freyman

From:	Mahdi Rahimi
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:34:42 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Mahdi Rahimi
D9 Resident

From:	Victor Cee
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:31:29 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Srinivasan Vijayaraghavan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:29:03 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Benjamin
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:28:52 PM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Benjamin Klaessig

From:	Flora Miao Chen
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:27:21 PM

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	True Somers
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:24:23 PM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Elliot Schwartz
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:24:02 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Elliot Schwartz

From:	Jane Liu
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:23:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jane Liu

From:	Alex Donegan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:23:07 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Alex Donegan
Castro resident

From:	Jon Winston
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:21:04 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jon Winston

From:	Jonathan Bünemann
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; cac@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:18:14 PM

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Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Jules Landry-Simard
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:09:57 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jules, D4 resident

From:	BikeSWPA
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:08:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from mobile

From:	BikeSWPA
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:08:27 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from mobile

From:	Calum Mackay
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 12:03:10 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Calum Mackay

From:	bryn.freitag@gmail.com
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:59:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I bike down Valencia Street daily, and the removal of any kind of protected bike lanes would make the street unusable for cyclists. Cars double park in the bike lanes all the time without some kind of barrier, resulting in cyclists having to swerve into traffic or come to a sudden stop. Cars have enough places to drive and park on adjacent streets to continue supporting business on Valencia street.

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Brynna

From:	Christopher Kucera
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:58:06 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Bobak Esfandiari
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:57:33 AM

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FYI - All I want to add to this letter that I'm signing onto in my personal capacity is that it's shit like this that makes me loathe CEQA more and more with each passing month. It's clear to me that every time this is invoked, it's not for things that are objectively better for the environment, it's purely a stalling and NIMBYism tactic designed to basically replicate the concept of discretionary review with 1000 pages of bullshit "analysis" and let people who file CEQA appeals cosplay as caring about the environment when they clearly don't.

Do better. Pass a resolution next month calling on Governor Newsom and the CA Legislature to reform or entirely repeal CEQA. This law has outlived its usefulness and it's ruining the state of California and inhibiting our ability to actually tackle climate change.

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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~~~~~~~~~~~~~~~~~~

Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Bobak Esfandiari

--

Bobak Esfandiari
about.me/bobak_esfandiari

"Let the beauty of what you love be what you do."
-Rumi

From:	Michael Girouard
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:57:08 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Michael Girouard
Fellow, Cardiovascular Medicine

From:	David Marwick
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:56:59 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation.

SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors.

Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922.

It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

David Marwick
District 9 resident

From:	corbinmuraro@gmail.com
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:54:00 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Corbin Muraro

From:	Amanda Collins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:53:32 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Amanda Collins

"Until I feared to lose it, I never loved to read. One does not love breathing."

- Harper Lee

From:	Richard Frankel
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:52:29 AM

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Richard Frankel

From:	Christopher Plaskett
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:51:59 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Christopher Plaskett

From:	Pranav Harathi
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:51:59 AM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Pranav

Sent from my iPhone

From:	Dan Mosedale
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:51:05 AM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Dan Mosedale

From:	Anosh Raj
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:50:15 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Marissa Chacko
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:48:41 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Marissa Chacko
13 year resident of the Mission & bike rider

From:	Piper Alldredge
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:47:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

You have the chance to make a big step towards making our streets for people, not just for cars. Please approve item #26, so the Valencia curbside bike lane can move forward! Bike lanes calm traffic, making streets safer for everyone, and bring demonstrated economic benefits to the corridors they are installed on because they slow down traffic and encourage people to stop in businesses. What's more, we need to lead on encouraging folks to choose modes of transportation other than cars--public transit, bikes, scooters, and walking--if we are to have a hope of reducing the worst impacts of climate change. The fact is that so many people continue to rely on their cars because our built environment does not offer good alternatives. I'm writing today to ask you to make a step toward offering good alternatives.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Piper Alldredge, district 9 resident

From:	Yao Yue
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:47:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Grant Goldman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:45:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Grant Goldman
94107

From:	Andrew Seigner
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:43:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Michelle Snyder
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:42:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Laura Maguire
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:40:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. It should have been implemented originally instead of the experimental center lane. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Let's make the city's policy Vision Zero instead of Zero Vision.

Thank you,
Laura Maguire

From:	Alex Fajkowski
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:38:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Alex Fajkowski
SF resident, daily cyclist with a family, and active voter

From:	Tobias Wacker
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:37:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Tobias Wacker
Bernal Heights

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From:	Josh *
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:36:50 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Simon Byrne
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:36:44 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Rett Young
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:34:18 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Rett

From:	Shawn Walton
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:33:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	David Alexander
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:33:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Dave Alexander

From:	Peter Belden
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); valencia; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:32:55 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Casey
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:32:09 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Martin Munoz
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:31:12 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Martin Munoz

From:	Steven Susaña-Castillo
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:31:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Steven Susaña-Castillo
Valencia St Resident, 94110

From:	Anna Papitto
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:30:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Anna Papitto (she)
Software Engineer at Google
Artist

From:	Andrew Lenz
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:29:56 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Andrew Lenz

From:	Sarah Maloney
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:29:55 AM

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Dear Board of Supervisors,

I have worked on 21st & Valencia Street since 2021 and either bike or take public transit to work. As part of my job I host many evening events at the shop and the majority of attendees either walk, bike, skate or bus to the events.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City hav

From:	Nathan Spindel
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:29:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

In collaboration with Streets Forward, I strongly urge you to approve Item #26. This resolution affirms the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project. It also rejects the unfounded CEQA appeal to this improvement, which aims to enhance the safety of Valencia Street for all pedestrians and cyclists, foster economic growth, and encourage more people to switch from cars to sustainable modes of transportation.

The SFMTA and the City have been diligently working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years. This curbside bike lane design has garnered overwhelming support from residents, advocates, and merchants. Moreover, it has received unanimous approval from the SFMTA Board of Directors.

Furthermore, this improvement is explicitly exempt from CEQA as a bike and pedestrian safety project under SB 922. It is imperative that the City takes decisive action and initiates the installation of the curbside bike lanes that have been meticulously designed and are widely supported.

I kindly request that you affirm the statutory exemption determination, reject the appeal, and allow the SFMTA to commence the installation of these much-needed curbside bike lanes.

While the statutory exemption determination should be affirmed, and the appeal rejected, the curbside bike lane design can be approved. Notably, this can be achieved by widening the bike lanes and increasing on-street bike/scooter parking. Additionally, the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, which would close the critical gap between 23rd and Cesar Chavez Streets.

In your role as the SFCTA Board, please urge the SFMTA to update its design from 2020 for the curbside bike lanes between 23rd and Cesar Chavez Streets. This 3.5-block stretch of Valencia has ample roadway width to accommodate curbside bike lanes. However, there are only two parklets, both of which existed and were designed for in 2020. Moreover, this stretch connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue, which facilitates access to the paint-only, unprotected bike lanes on San Jose Avenue.

Furthermore, I urge the SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

In conclusion, I strongly recommend approving Item #26, which affirms the CEQA statutory

exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejects the unfounded CEQA appeal against it.

Thank you,
Nathan Spindel

From:	Laurel Michel-Schottman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:28:01 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Laurel
SF resident

From:	Patrick Huston
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:27:25 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Patrick Huston

From:	Vincent Mai
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:23:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Vincent

From:	Kathryn Whistler
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:23:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kathryn Whistler, PsyD

From:	Jeffrey Friedman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:23:25 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Jeffrey Friedman
Telling Pictures

From:	Elizabeth Creely
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:23:02 AM

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Dear Board of Supervisors,

Some of you may remember the baseless CEQA appeal by Rob Anderson, which held up any improvement to the city's bike plan for about a decade, if memory serves.

Prevented from moving forward on 34 miles of improvements to San Francisco's bike lanes, cyclists in this city had to make do in dangerous circumstances while the city and the SFMTA used their resources to fight an *absolutely* absurd abuse of the CEQA process and review.

The objection by the Mission street merchants is this moment, all over again. I hope you reject it.

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Elizabeth Creely

From:	N
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:21:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sia

From:	Andrew Gentry Law
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:21:17 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

AGL

From:	Michael Smith
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:20:16 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Michael Smith

From:	Maria Schulman
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:19:26 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Maria Schulman

District 8 resident

From:	Pam Rubin
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:19:17 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Pamela Rubin

Sent from my iPhone

From:	Jason Roesslein
To:	Board of Supervisors (BOS)
Subject:	Strengthen our community - please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:18:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Myself & Alongside Streets Forward, urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Jason

From:	Anthony Snyder
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:18:31 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Anthony Snyder

From:	John O"Dell
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); mtaboard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Re: For my safety please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:18:31 AM

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I forgot to mention that I now live in Lower Haight and use Valencia regularly to buy groceries including salmon from Sun Fat Seafood just yesterday. This is a vital corridor for me.

On Mon, Jan 27, 2025 at 11:15 AM John O'Dell <johnvodell@gmail.com> wrote:

> Dear Board of Supervisors,
>
> I lived on 26th and Valencia street from 2020 to 2024. Please do not consider reverting back to unprotected bike lanes because it will endanger lives including my own. I remember biking home from work and being forced out of the bike lane because a car was parked in the bike lane. I chose to stay in the car lane because up ahead right after the stoplight there was a second car parked in the bike lane. A taxi came up from behind me and passed me on the right by driving half in the bike lane and half in the car lane right next to me. The taxi then crosses in front of me to get into the left hand turning lane and slams his breaks because it's a red light at the intersection. To avoid getting hit I was forced to swerve to the left into the left turning lane and hit the driver side door of the taxi. I have many other stories like this including making a 911 call because a guy got out of his car trying to fight me because I asked him to move out of the bike lane, and another time when a toxic biker spat on a car parked in the bike lane which caused the driver to use his car to shove the bicyclist into a parklet while also endangering my life. I would be happy to meet in person or over the phone to describe these stories in detail. Luke is an excellent advocate and representative of my interests which I copied below.
>
> Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922.

It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
John O’Dell

From:	Dave Liston
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:18:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
David
--
David Liston
134 28th ST APT 4

San Francisco, CA 94131
650.200.7857 | dave.liston@gmail.com

From:	Joshua Jenkins
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:17:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Joshua Jenkins

From: Drew Fowler
To: Board of Supervisors (BOS)
Subject: Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 11:16:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Drew Fowler

Drew Fowler
(he/him/his)
601-497-5431
w.drew.fowler@gmail.com

wadfowler@gmail.com

From:	Jordan Weiner
To:	Board of Supervisors (BOS)
Cc:	BikeRoll@sfmta.com; CAC@sfmta.com; Lurie, Daniel (MYR); Leung, Kimberly (MTA); Luke@streetsforward.org; MTABoard@sfmta.com; Valencia@sfmta.com; Wise, Viktoriya (MTA)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:16:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Will Ashley
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:16:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

Best,

Will Ashley

From:	Richard Butterfield
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:14:22 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Liana Manukyan
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:14:10 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Liana M Crosby

From: Tim Marcus
To: Board of Supervisors (BOS)
Cc: Ionin, Jarrod (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Laguna, Kimberly (MTA); Valencia@sfmta.com; BikeBob@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject: Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Monday, January 27, 2025 11:13:34 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

- Tim

Tim Marcus
Milkman Sound, Inc
San Francisco, CA
https://url.avanan.click/v2/r01/___www.milkmansound.com___.YXAzOnNmZHQyOmE6bzoyNmE1ZmEwMWJkNjM1ODIzNTAwOGYzZGRhMTVhODcyZDo3OmNmMjU6Mjk4ODBlZjQyYWM5ZmU4ZmY0MDRmNTQ2YjZmYzFmMTNjOWNjMzc4NmYxYTQ0ZTFjY2Y5NjczODk5ZGVjNzk3Mjp0OlQ6Tg

•sent from mobile

From:	Nick White
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:13:31 AM

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Dear Board of Supervisors,

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Nicholas White

From:	Liz Gower
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:13:30 AM

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Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Liz Gower

From:	Malone Hedges
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:13:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I urge you to approve Item #26, affirming the CEQA statutory exemption for the SFMTA Mid-Valencia Curbside Protected Bikeway Project. This project, which will create protected bike lanes on Valencia Street between 15th and 23rd Streets, has overwhelming support from residents, merchants, and advocates, plus unanimous approval from the SFMTA Board of Directors. The project is categorically exempt from CEQA under SB 922 as a bike and pedestrian safety improvement.

While supporting the current proposal, I also recommend widening the bike lanes, adding more bike/scooter parking, and extending the protected lanes south to Cesar Chavez Street. This extension would help connect cyclists to existing bike infrastructure on Cesar Chavez and San Jose Avenue.

Please approve Item #26 and reject the CEQA appeal so SFMTA can begin installation of these vital safety improvements.

Thank you,
Malone

From:	David Bauer
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:11:56 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
David Bauer, District 5 resident

From:	Carol Brownson
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:11:52 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	K.G.
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:11:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Voter, Cyclist and resident of District 8

From:	Mark Viden
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:11:34 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Mark Viden
280 Ellsworth Street
SF

From:	GENE X HWANG
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:44 AM

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Dear Board of Supervisors,

As a local business owner in the Mission and one who often rides about daily to eat, drink and play pinball in the Mission I want to urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Gene X Hwang

From:	Debbie Lefkowitz
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From:	Kaveh Waddell
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:43 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Kaveh Waddell

From:	Claudia Paz
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:34 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Sean MacMannis
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:21 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Paige Podust
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:14 AM

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Dear Board of Supervisors, Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it. Thank you,

From:	Luca Ameri
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:12 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Jacob Talbot
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:10:01 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported. While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be approved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes. I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Jacob Talbot
719-661-1236
LinkedIn

From:	Emilia
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:09:58 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Emilia Burkhart

From:	Lauren Fitzgerald
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:09:20 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Lauren Fitzgerald
San Francisco Resident/Cyclist

Sent from my iPhone

From:	dave quinn
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:09:19 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Tim Courtney
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:09:11 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Tim Courtney
timcourtney.net
+1.860.967.2468

From:	allison arieff
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:09:00 AM

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Allison Arieff

From:	Ryan Dens
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:08:47 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Ryan Dens
Pedestrian, cyclist, and car owner living one block away from Valencia + 16th street.

From:	Hans
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:08:46 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Hans Reichenbach
Cyclist, Mission resident

From:	Lauren Rosenberger
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:08:07 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Lauren Rosenberger

From:	Christian Wofford
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:07:09 AM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

— Christian Wofford

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	15 Letters regarding File No. 241193
Date:	Friday, January 31, 2025 3:27:00 PM
Attachments:	15 Letters regarding File No. 241193.pdf

Hello,

Please see attached for 15 letters regarding File No. 241193, Motion No. M25-004.

> **File No. 241193, Motion No. M25-004:** Motion affirming the determination by the Planning Department that the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project is statutorily exempt from environmental review.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Zeev Vax
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Wednesday, January 29, 2025 10:20:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to the bike lane on Valencia exactly as it is now. Riding in the middle lane feels far safer than the unprotected bike lane and even than the protected bike lane ((the section between 14 - 16 street)
Thank you,
Ze'ev

From:	Sandy Brassard
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Wednesday, January 29, 2025 11:59:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Sandy Brassard

From:	Seanna Vien
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Wednesday, January 29, 2025 12:51:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Seanna

From:	Daniel LaCoste
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 11:29:00 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Daniel L

From:	Jeffrey Wood
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 11:00:14 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Jeff Wood
Noe Valley

Sent while away from the office...

"Dude where is my streetcar?"

From:	Zeke Weiner
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 4:58:32 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Story Sandy
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 3:55:58 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Story Sandy

From: Brian Pekar
To: Board of Supervisors (BOS)
Subject: Please approve Item #26 for the Mid-Valencia Curbside Protected Bikeway Project!
Date: Tuesday, January 28, 2025 3:23:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

--
Brian Pekar
California Registered Architect C-41252
bpekar@umich.edu

From:	Nick Radford
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 2:37:42 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From: Joshua Ehrlich
To: Board of Supervisors (BOS)
Subject: Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Tuesday, January 28, 2025 2:27:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,
I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people. The city needs to keep building forward and wasting resources on additional studies will only hurt the community and prevent the area from reaching its full potential.
Joshua

From:	Zachary Browne
To:	Board of Supervisors (BOS)
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 2:13:55 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Zack

From:	Sarah Boudreau
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 1:40:29 PM

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Dear Board of Supervisors,

I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Sarah Boudreau

From:	Raffy Weiner
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@SFMTA.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@StreetsForward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 1:24:22 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

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I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

From:	Alisha Jones
To:	Board of Supervisors (BOS)
Cc:	Lurie, Daniel (MYR); MTABoard@sfmta.com; Wise, Viktoriya (MTA); Leung, Kimberly (MTA); Valencia@sfmta.com; BikeRoll@sfmta.com; CAC@sfmta.com; Luke@streetsforward.org
Subject:	Please approve Item #26, affirming CEQA statuary exemption determination for the Mid-Valencia Curbside Protected Bikeway Project
Date:	Tuesday, January 28, 2025 1:06:51 PM

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Dear Board of Supervisors,

Alongside Streets Forward, I urge you to approve Item #26—affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project—and reject the baseless CEQA appeal of this improvement that will make Valencia Street safer for all people, better for business, and help more people shift trips from cars to bikes, scooters, and other modes of sustainable transportation. SFMTA and the City have been working on an effective bike lane design for Valencia Street between 15th and 23rd Streets for over six years, this curbside bike lane design has overwhelming support from residents, advocates, and merchants, and unanimous approval by the SFMTA Board of Directors. Additionally, this improvement is categorically exempt from CEQA as a bike and pedestrian safety project per SB 922. It's time for the City to move forward with replacing the center bikeway with curbside bike lanes on this eight-block stretch of Valencia. Please affirm the statutory exemption determination, reject the appeal, and allow SFMTA to begin installation of the curbside bike lanes that have been designed and are overwhelmingly supported.

While the statutory exemption determination should be affirmed—and the appeal rejected—the curbside bike lane design can be improved, notably by widening the bike lanes and increasing on-street bike/scooter parking, and the curbside bike lanes should be extended south on Valencia to Cesar Chavez Street, closing the critical gap of Valencia between 23rd and Cesar Chavez Streets. Please urge SFMTA to update its design from 2020 for curbside bike lanes between 23rd and Cesar Chavez and approve funding in your role as the SFCTA Board. This 3.5-block stretch of Valencia has more than enough roadway width to accommodate curbside bike lanes, only two parklets—both of which existed, and were designed for, in 2020. It also connects people on bikes and scooters to the paint-only, unprotected bike lanes on Cesar Chavez and the modal filter at Duncan Street / Tiffany Avenue that helps people get to the paint-only, unprotected bike lanes on San Jose Avenue. Please also urge SFMTA to upgrade the paint-only, unprotected bike lanes on Cesar Chavez Street and San Jose Avenue to curbside protected bike lanes.

I urge you to approve Item #26, affirming the CEQA statutory exemption determination for the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,

Sent from my iPhone

From: Leif Bansner
To: Board of Supervisors (BOS)
Subject: Please do NOT approve Item #26, determination for the Mid-Valencia Curbside Protected Bikeway Project
Date: Tuesday, January 28, 2025 11:45:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

Please don't remove more parking from Valencia and remove the best protected bike lane in SF.

I urge you to vote against Item #26, regarding the SFMTA Mid-Valencia Curbside Protected Bikeway Project and rejecting the baseless CEQA appeal against it.

Thank you,
Leif Bansner

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	5 Letters regarding File No. 250046
Date:	Tuesday, January 28, 2025 11:20:00 AM
Attachments:	5 Letters regarding File No. 250046.pdf

Hello,

Please see attached for 5 letters regarding File No. 250046, which is Item No. 37 on today's Board of Supervisors meeting agenda.

> **File No. 250046:** Resolution reaffirming San Francisco's commitment to uphold the City's long standing Sanctuary City Ordinance and to provide the necessary resources and tools to support and empower the City's immigrant community, as an essential part of ensuring public safety, public health, and community integrity. (Fielder, Melgar, Walton, Chan, Chen, Mandelman, Engardio, Sauter, Mahmood, Sherrill, Dorsey)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Shiba Bandeeba
To: Board of Supervisors (BOS)
Subject: Public Comment in Support of item 37: Sancturay City Resolution
Date: Monday, January 27, 2025 1:37:25 PM
Attachments: SB 1.24.25 Sancturay city PC.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Clerk of the Board,

I hope this email finds you well.

Please find my attached public comment letter in support of board item 37: 250046 [Reaffirming San Francisco's Commitment to the Sanctuary City Ordinance]. Thank you!

In community,
Shiba

Shiba Bandeeba, M.Ed
Policy Associate
Center for Social Justice
GLIDE 330 Ellis Street, Room 511, San Francisco CA, 94102
OFFICE (415)-674-6255 | **MOBILE** (818)987-9121 **PRONOUNS** She/Her

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Dear Members of the Board of Supervisors,

My name is Shiba Bandeeba. I am a Policy Associate at GLIDE in our Center for Social Justice and a member of FreeSF. I wanted to commend this board for their leadership and solidarity in unanimously supporting the Sanctuary City Resolution introduced by Supervisor Jackie Fielder.

Today, I write in solidarity with our undocumented and mixed status community members to urge this board to fully support this resolution and pass it through with positive recommendations.

Under the current presidential administration, our communities of color will be impacted by major decisions around the reframing of our immigration policies and use of fear mongering tactics to destabilize the everyday lives of San Francisco residents.

San Francisco has been a leader and model to other states, cities and localities in creating strong Sanctuary City Ordinances since 1989. Our city is a refuge for all who are seeking immigration protections; we must continue to offer the right to due process within the criminal legal system, as well as secure and strengthen local legal support to protect targeted communities.

We know that aggressive criminal justice initiatives like threats to detain and deport members of our families do not keep our communities safe nor well informed about their constitutional rights. Our city's Sanctuary Ordinance protects local rights of residents and families, ensuring that our local tax dollars are used to promote public safety measures for all San Franciscians.Family separation through mass deportation efforts are traumatic and costly and do not contribute to the safety and economic vitality of our city.

As community members, we call on this board to stand in the values of San Francisco by standing in solidarity with immigrant communities and advocates, upholding our Sanctuary City policies, and ensuring that the rights of our residents are protected.

Thank you.

From: Calder Lorenz
To: Board of Supervisors (BOS)
Subject: Public Comment: Item 37: Support for Supervisor Fielder's Resolution Affirming Sanctuary
Date: Tuesday, January 28, 2025 11:05:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

My name is Calder Lorenz, I live and work in the Mission District, and I am the Director of Community Engagement for The Gubbio Project. I am writing to voice our strong support for Supervisor Fielder's resolution affirming sanctuary in our City.

The Gubbio Project's mission is to be in community with and to provide a sacred space and sanctuary for unhoused people in need of safe, compassionate respite during the day. Our program is housed at St. John's in the Mission and currently provides critical services to 100 individuals daily through a highly unique and successful model that combines social justice, peer support, and harm reduction. The Gubbio Project calls for a more just, compassionate and non-punitive approach by public agencies and policymakers. Rooted in Franciscan values of justice, interconnectedness, and compassion, The Gubbio Project supports immigrant rights as an expression of our commitment to welcoming the stranger, honoring the interconnectedness of all creation, and advocating for the vulnerable.

Supervisor Fielder's Sanctuary Ordinance upholds our values of inclusivity, equality, and dignity

- Refugees and immigrants, comprising one in every three San Francisco residents, are a vital part of our city's heart and identity.
- San Francisco's historic Sanctuary Ordinance, adopted in 1989 and one of the first in the country, is critical to upholding our values of equality and inclusion, and to building strong, safe communities.
- Immigrants are a vital and inseparable part of our city, our families, communities, workplaces, and neighborhoods.
- We believe in equality and opportunity for all. San Francisco should not use our local resources to deport immigrants and undermine community trust.

Sanctuary laws strengthen community safety

- Our Sanctuary ordinance promotes community safety. This long-standing law helps victims and witnesses, including survivors of domestic violence, come forward to get the help they need without fear of deportation.
- Study after study has confirmed the public safety benefits of Sanctuary policies. Cities and counties with Sanctuary policies have less crime and are more economically prosperous.
- Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation.
-
    - Sanctuary ensures that all San Francisco residents can participate in our

communities. Everyone deserves to feel safe bringing their children to school and accessing care and support - such as going to the hospital - without fear of discrimination based on the color of their skin or being subjected to ICE detention and deportation.
    - Sanctuary policies ensure that local law enforcement does not assist ICE with deportations and have kept thousands and thousands of families together.
- San Francisco was one of the first Sanctuary cities in the country and has led the way for over 350 other jurisdictions to adopt Sanctuary laws.
-
    - California has a statewide Sanctuary law, SB 54, enacted under Trump's first-term.
    - Counties throughout the Bay Area also have been adopting local policies to not assist with deportations. All nine Bay Area counties, as well as counties with large immigration populations like Los Angeles, have moved toward adopting policies that create a bright line separation from ICE.

Ending the District Attorney's collusion with federal agencies

- Throughout the past year, the San Francisco District Attorney's collusion with federal agencies has set up a two-tiered system of justice that discriminates against and deprives immigrants of due process, fast-tracks people into deportation, and subjects victims of labor trafficking to life-threatening conditions.
- The DA must end this practice because it funnels our communities into Trump's deportation machine, and violates the consensus we have on sanctuary today.
- When Trump has already stoked so much fear in our communities, the collusion between the DA and federal agencies makes it harder for people to show up to their local court hearings for fear of immigration enforcement.
-
    - This practice has led to traumatic arrests, including that of several young mothers, at the San Francisco courthouse. It singles out and scapegoats the immigrant community for the tragic fentanyl overdose crisis, and violates our consensus on San Francisco's historic Sanctuary law, which is crucial to building strong, safe communities.
- Today, when hateful, anti-immigrant rhetoric is on the rise across the country, we staunchly oppose any efforts to scapegoat our friends, family, and neighbors who are immigrants.

We know that now is the time to support our community through a collective coming together so that we can stand with the most vulnerable in our society and community, leading with love and courage.

In Community, C

From: Diana Block
To: Board of Supervisors (BOS)
Subject: Agenda item #37 -Sanctuary resolution
Date: Monday, January 27, 2025 9:16:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,
I am writing to urge you in the strongest possible terms to approve Supervisor Fielder's resolution affirming San Francisco's long standing Sanctuary City ordinance. I am a fifty year resident of San Francisco and also a leading member of the California Coalition for Women Prisoners (CCWP) which includes incarcerated and formerly incarcerated members, many of whom are immigrants. I am proud that San Francisco was one of the first cities in the country to adopt a sanctuary ordinance in 1989 which reflects our historic values of equality and inclusion which are fundamental for building strong and safe communities.

As an organization that works to defend and support women and transgender people who have been caught up in the criminal legal system, I want to particularly focus on the harmful, violating role that D.A. Jenkins is playing regarding justice for immigrants which is antithetical to sanctuary values. The District Attorney's collusion with federal agencies has set up a two-tiered system of justice that discriminates against and deprives immigrants of due process, fast-tracks people into deportation, and subjects victims of labor trafficking to life-threatening conditions.
The DA must end this practice because it funnels our communities into Trump's deportation machine, and violates San Francisco's consensus on sanctuary!

When Trump has already stoked so much fear in our communities, the collusion between the DA and federal agencies makes it harder for people to show up to their local court hearings for fear of immigration enforcement.
This practice has led to traumatic arrests, including that of several young mothers, at the San Francisco courthouse. It singles out and scapegoats the immigrant community for the tragic fentanyl overdose crisis, and violates our consensus on San Francisco's historic Sanctuary law, which is crucial to building strong, safe communities.

I am unable to attend Tuesday's Board of Supervisor meeting but I sincerely hope that you will listen to my heartfelt comments as well as all those you will hear at the meeting and approve Supervisor Fielder's resolution!

Sincerely,
Diana Block
she/her/hers
CCWP Leader and Advocate
Caring Collectively- 25+ Years Strong!
415-484-9360

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	VOTE NO ON JACKIE FIELDER'S ABSURD RESOLUTION
Date:	Monday, January 27, 2025 11:54:37 AM

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Should we feel some sympathy for drug dealers, cartel members, thieves and criminals? Probably not. Have those deported! We'll just be better off.

In case you already forgot…

https://www.sfchronicle.com/projects/2023/san-francisco-drug-trade-honduras/

DO NOT STAND WITH THOSE RADICAL LEFT LUNATICS.

STAND WITH THE FEDERAL GOVERNMENT.

UPHOLD THE RULE OF LAW.

VOTE NO ON JACKIE FIELDER'S ABSURD RESOLUTION.

From: Grace Perez
To: Board of Supervisors (BOS)
Subject: 1/28/25 Agenda Item #37 Public Comment
Date: Sunday, January 26, 2025 1:19:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I go to school in San Francisco, have family in San Francisco, and we all live and work throughout the Bay Area. I'm comforted by Supervisor Fielder's resolution re-affirming the city's sanctuary policy but I am still frightened and angry about the reasons we have to do this. I urge every city and town in California to follow suit -- to become a sanctuary city, if they're not one already, and to commit to protecting our family, friends, and neighbors. We need to make sure that our resources are not being used to inhumanely displace people.

I'm especially concerned about people who are undocumented and have been incarcerated. These people face double vulnerability. I'm also concerned about children in our public school system. One of my family members is a public school teacher and the teachers are running drills and refreshing themselves on what to do if ICE is on school grounds. It's a shame that they have to do that, but we must stay vigilant. I urge the city to pass this resolution and for our local politicians to continue to voice that we want California to be a SANCTUARY STATE FOR ALL. Movement and migration are human rights. Movement and migration are beautiful.

Thank you,
Grace

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	5 Letters regarding File No. 250046
Date:	Friday, January 31, 2025 3:36:00 PM
Attachments:	5 Letters regarding File No. 250046.pdf

Hello,

Please see attached for 5 letters regarding File No. 250046.

> **File No. 250046:** Resolution reaffirming San Francisco's commitment to uphold the City's long standing Sanctuary City Ordinance and to provide the necessary resources and tools to support and empower the City's immigrant community, as an essential part of ensuring public safety, public health, and community integrity. (Fielder, Melgar, Walton, Chan, Chen, Mandelman, Engardio, Sauter, Sherrill, Dorsey)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Jennifer Waggoner
To:	Board of Supervisors (BOS)
Cc:	Alison Goh; LWVSF Advocacy
Subject:	SUPPORT item 37 resolution reaffirming Sanctuary
Date:	Tuesday, January 28, 2025 5:38:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

My name is Jennifer “JDub” Waggoner and I am speaking today on behalf of the League of Women Voters of San Francisco in SUPPORT of item #37 the resolution reaffirming Sanctuary.

Thank you to all for unanimously supporting this resolution.

San Francisco made a lot of cuts in the last budget cycle to close a significant deficit. Limiting entanglement with federal immigration enforcement conserves San Francisco's precious resources so that we fund what our City needs most. As a Sanctuary City, San Francisco doesn't spend money and staff time assisting federal immigration officials. That is a direct cost we avoid, freeing up money to use on San Francisco's priorities.

But the indirect costs of collaborating with federal immigration enforcement are just as important to consider.

Collaboration with ICE is associated with housing instability, chronic student absenteeism, low birth weight, negative child well-being, and decreased use of preventive and prenatal care for immigrant communities and their children. Collaboration with federal immigration enforcement makes us less trusting of institutions, like schools, hospitals, & first responders. San Francisco is healthier and more trusting thanks to Sanctuary. How much would the negative impacts of collaborating with ICE increase costs for San Francisco?

One final highlight: San Franciscans want to feel safe. Sanctuary makes us all safer. According to new research released in November 2024 by Eric Baumer of Pennsylvania State University and Min Xie of the University of Maryland, partnerships with ICE only increased risk for violent victimization, especially among Latinos. These same researchers found that Sanctuary policies did not correlate with higher levels of crime. Why would we collaborate with federal immigration enforcement to make San Franciscans less safe?

In closing: Sanctuary is a cost saving, data-driven policy that enhances public safety and community well-being for all.

Sent from my phone.
No need to cc multiple emails for me: they all go to one in-box.

From: Sierra Lee
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 2:14:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I'm a third generation San Franciscan writing in support of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37). The City's Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans. I urge you to take action and ensure that families are not separated via mass deportation.

Please uphold our Sanctuary policy and our city's values of dignity, inclusivity, and equality.

Warm regards,
Sierra

--
Sierra Lee (pronouns: she/her)
Development Manager
Pangea Legal Services

391 Sutter St, Suite 500, San Francisco, CA 94108
855 Lenzen Avenue, **San José**, CA 95126
Office: (415) 254-0475 Cell: (415) 916-1833 Fax: (415) 593-5335

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From: Bianca Santos
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 2:14:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I'm writing in support of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37). I live and work in San Francisco and have four kids in San Francisco public schools. Refugees and immigrants are my clients, my neighbors, and my kids' friends.

Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation. Please uphold our Sanctuary policy and our city's values of dignity, inclusivity, and equality.

Sincerely,

Bianca

Bianca Z. Santos (pronouns: she/her)
Co-Director | Immigration Attorney
Pangea Legal Services

391 Sutter St, Suite 500, San Francisco, CA 94108
855 Lenzen Avenue, San José, CA 95126
Office: (415) 254-0475 Cell: (415) 635-7759 Fax: (415) 593-5335

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From: Elena Hodges
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 2:08:16 PM

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Dear Supervisors,

I'm writing in **strong support** of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37). Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation. Our Sanctuary policy is in line with our city's values of dignity, inclusivity, and equality. It is vital to affirm and strengthen our commitment to sanctuary.

Sincerely,
Elena

--
Elena Hodges (pronouns: she/her)
Immigration Attorney | Co-Director
Pangea Legal Services

391 Sutter St, Suite 500, San Francisco, CA 94108
855 Lenzen Avenue, San José, CA 95126
Office: (415) 254-0475 Cell: (415) 757-9917 Fax: (415) 593-5335

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*Licensed to practice law in New York. Practice in CA limited to federal immigration law.

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From: Victoria Sun
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 2:03:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I'm a Co-Director and Immigration Attorney at Pangea Legal Services. We provide deportation defense and community empowerment services to our immigrant community here in San Francisco, and are a part of SFILDC. I am writing **in support** of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37). Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation. Please uphold our Sanctuary policy and our city's values of dignity, inclusivity, and equality.

Sincerely,

Victoria Sun (pronouns: she/her/ella)
Co-Director | Immigration Attorney
Pangea Legal Services

391 Sutter St, Suite 500, San Francisco, CA 94108
855 Lenzen Avenue, San José, CA 95126
Cell: (415) 793-7290 | Front Desk: (415) 254-0475 | Fax: (415) 593-5335

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From: Celine Janelle
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 1:38:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I work at a nonprofit in San Francisco. I'm writing in support of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37).

Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation.

Please uphold our Sanctuary policy and our city's values of dignity, inclusivity, and equality.

Sincerely,
Celine DinhJanelle

From: Gavrilah Wells
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 1:37:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I write this brief note today as a first generation San Franciscan and as a longtime member of Amnesty International USA local group 30, San Francisco. Amnesty International campaigns for a world where human rights can be enjoyed by everyone, no matter what situation they are in. Amnesty has championed the human rights of refugees, asylum seekers and migrants for decades.

Refugees and immigrants are a vital part of San Francisco's heart, soul and identity, inseparable from our families, communities, workplaces, and neighborhoods. San Francisco's historic Sanctuary Ordinance is one of the first in the country and led the way for over 350 jurisdictions to adopt Sanctuary laws. California's statewide Sanctuary law, SB 54, was enacted under Trump's first-term and all nine Bay Area counties have moved toward adopting policies to protect our families and community members from ICE.

Today, when hateful, anti-immigrant rhetoric is on the rise across the country, and around the world, I staunchly oppose any efforts to scapegoat our friends, colleagues, family, and neighbors. San Francisco should NOT use our local resources to deport people and to undermine community trust. Keeping families together and standing up for human rights FOR ALL must be a top priority for San Francisco, and beyond.

We must continue to stand up for human rights for ALL. Now more than ever.
Gavrilah Wells

From: Eunice Hernandez
To: Board of Supervisors (BOS)
Subject: Agenda Item #37
Date: Tuesday, January 28, 2025 1:35:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I'm writing in support of Supervisor Fielder's resolution affirming San Francisco's sanctuary policy (Agenda Item #37). Our Sanctuary Ordinance keeps families together and ensures our local tax dollars are used to promote safety for all San Franciscans, not to separate families through mass deportation. Please uphold our Sanctuary policy and our city's values of dignity, inclusivity, and equality.

Sincerely,
Eunice Hernández Chenier (pronouns: she/her/ella)
Co-Director | Detained Organizer
Pangea Legal Services

391 Sutter St, Suite 500, San Francisco, CA 94108
855 Lenzen Avenue, San José, CA 95126
Office: (415) 254-0475 Cell: (415) 404-8057 Fax: (415) 593-5335

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From: Gail Kendall
To: Board of Supervisors (BOS)
Subject: FREE SF
Date: Tuesday, January 28, 2025 12:03:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I strongly support the resolution for San Francisco to remain a sanctuary City.

I am a San Francisco resident, and a parishioner at St Teresa of Avila Catholic Church at 1490 19th Street in San Francisco. Our church became a sanctuary Church in the mid-1980s, and advocated for the city's decision to become a sanctuary city in 1989. Our then pastor, Father Peter Sammon, visited Guatemala with Mayor Art Agnos in 1990. Becoming a sanctuary church and city is an important part of San Francisco history. Sanctuary is also our legacy.

Our status as a sanctuary city is one of the things that distinguishes San Francisco from other big cities around the country, just like the Golden Gate Bridge. We are sanctuary city, we are a diverse city, we are a clean energy city, we are an equal marriage rights city. We are San Francisco.

Immigrants and their families contribute to the vibrancy of our community and of our economy. All four of my grandparents were immigrants with little education. Our families have thrived in San Francisco. All of us will suffer if undocumented immigrants are deported.

Today, the fear of deportation, whether valid or not, is taking its toll on school children. Threats of deportation have become a form of schoolyard bullying. No child should have to live in fear of losing their parents or their homes.

Please be the city where families can stay together.

Sincerely yours

From: Anisha Hingorani
To: Board of Supervisors (BOS)
Subject: Re: Public comment re: Board File #250046 (Agenda Item #37)
Date: Tuesday, January 28, 2025 11:19:34 AM
Attachments: 2025.01.27 - CAA Sanctuary Reso Support Letter.docx.pdf

---

Hello,

Please let me know if this works.

Thanks,
Anisha

On Tue, Jan 28, 2025, 11:15 AM Board of Supervisors (BOS) <board.of.supervisors@sfgov.org> wrote:

> Good morning,
>
> Could you please re-send the attachment? The file cannot be opened.
>
> Sincerely,
>
> **Joe Adkins**
>
> **Office of the Clerk of the Board**
>
> **San Francisco Board of Supervisors**
>
> **1 Dr. Carlton B. Goodlett Place, Room 244**
>
> **San Francisco, CA 94102**
>
> **Phone: (415) 554-5184 | Fax: (415) 554-5163**
>
> **board.of.supervisors@sfgov.org | www.sfbos.org**
>
> ---
>
> **From:** Anisha Hingorani <ahingorani@caasf.org>
> **Sent:** Tuesday, January 28, 2025 10:22 AM
> **To:** Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
> **Subject:** Fwd: Public comment re: Board File #250046 (Agenda Item #37)

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---------- Forwarded message ---------
From: **Anisha Hingorani** <ahingorani@caasf.org>
Date: Tue, Jan 28, 2025, 10:21 AM
Subject: Public comment re: Board File #250046 (Agenda Item #37)
To: <bos@sf.gov>, <chanstaff@sfgov.org>, <ChenStaff@sfgov.org>, <DorseyStaff@sfgov.org>, <EngardioStaff@sfgov.org>, <Jackie.Fielder@sfgov.org>, <MahmoodStaff@sfgov.org>, <MandelmanStaff@sfgov.org>, <MelgarStaff@sfgov.org>, <SauterStaff@sfgov.org>, <SherrillStaff@sfgov.org>, <shamann.walton@sfgov.org>
Cc: Annie Lee <alee@caasf.org>, Jose Ng <jng@caasf.org>

To the Members of the Board of Supervisors,

Please see attached for Chinese for Affirmative Action's letter of support for Board File #250046 Reaffirming San Francisco’s Commitment to the Sanctuary City Ordinance.

Thank you,

Anisha Hingorani

From: Paige Rossi
To: Board of Supervisors (BOS)
Subject: Public comment on Agenda Item #37
Date: Tuesday, January 28, 2025 11:05:15 AM

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To the Board of Supervisors,

I wanted to provide the following public comment on agenda item #37 for today's meeting.

As a San Francisco resident and life-long resident of the Bay Area, I am writing to express my unwavering support for Supervisor Fielder's resolution affirming our city's status as a sanctuary city. In this political moment where the Trump administration is sowing so much fear and division in our country, San Francisco has a responsibility to remain firm in our status as a sanctuary city. Immigrants are a vital part of our community and this has been true of our city's identity throughout our city's history. Our tax dollars should be spent to promote safety for all San Franciscans so that everyone feels safe at school, work, or even receiving care at the hospital, without fear of detention or deportation by ICE. Our law enforcement has no place assisting with these inhumane acts by ICE. Today, when hateful, anti-immigrant rhetoric is on the rise across the country, we staunchly oppose any efforts to scapegoat our friends, family, and neighbors who are immigrants. Our community is counting on our local elected officials to prioritize every member of our community regardless of their immigration status, and to focus on making our city safer for everyone rather than colluding with the federal government. Thank you to Supervisor Fielder for reaffirming our city's values of inclusivity, equality, and dignity through her resolution.

Best,
Paige Rossi

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	40 Letters regarding File No. 241192
Date:	Tuesday, January 28, 2025 11:10:00 AM
Attachments:	40 Letters regarding File No. 241192.pdf

Hello,

Please see attached for 40 letters regarding File No. 241192, which is Item No. 25 on today's Board of Supervisors meeting agenda.

> **File No. 241192:** Hearing of persons interested in or objecting to the Statutory Exemption determination by the Planning Department under the California Environmental Quality Act issued on November 4, 2024, for the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project, which would implement bicycle and pedestrian safety improvements on Valencia Street by relocating the existing two-way center running bike lane on Valencia Street to curbside, protected Class IV bikes lanes on the blocks running from 15th Street to 23rd Street; the proposed bike lanes would be located directly adjacent to the curb or weave around curbside parklets; the proposed project would also remove or relocate existing parking spaces on some of the streets that intersect this section of Valencia Street to accommodate the relocation of existing bike share stations and adjust color curb designations. (District 9) (Appellant: Julio Ramos of the Law Office of Julio J. Ramos, on behalf of VAMANOS, a collective of Valencia Street merchants, artists, and residents.) (Filed December 4, 2024)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: John Spallone
To: Board of Supervisors (BOS)
Subject: Valencia St. bicycle lane conversion
Date: Monday, January 27, 2025 6:44:08 PM

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Greetings San Francisco Supervisors,

I am contacting you, to urge you to approve the conversion of the Valencia Street bicycle lanes, to protected curbside lanes, as has been advised by a number of stakeholders. The obstructive tactics being put forward by fringe groups such as VAMANOS will serve no purpose, other than to delay implementation of a concrete plan to foster safety of cyclists and pedestrians using this corridor of local businesses. Please move forward with the plan that is currently under consideration.

Thank you for your attention.

Yours truly,
John Spallone
District 8, Guerrero St.
San Francisco, CA

From: Lawrence Montgomery
To: Board of Supervisors (BOS)
Subject: Mid-Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 6:10:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

“Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Lawrence Montgomery, and I am a member of the San Francisco Bicycle Coalition. I live in District Nine, a proud Bernal Hill biker!
I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City’s climate and sustainable transportation goals.
The Mid-Valencia Bikeway project is long overdue and the bikeway is of vital, immediate concern for serious number commuters in that corridor.

- Valencia Street has been a key north-south corridor for people on bikes and active transportation for decades, because of its direct connection with other key corridors like San Jose Ave, 17th Street, and Market Street.

- It’s the flattest, low-grade street compared to parallel streets like Dolores or Guerrero. The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor’s recovery. This must not be done at the expense of safety for people biking and rolling.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.”
Lawrence Montgomery
(retired SFUSD educator)

From: Sandy Ryza
To: Board of Supervisors (BOS)
Subject: keep the valencia center bike lane!
Date: Monday, January 27, 2025 5:47:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Board of Supervisors,

I'm emailing to express my support for the Valencia Street center-running bike lane and my disappointment about the plans to remove it. The curbside lane design that was recently approved by the SFMTA board would be a huge step backwards, both for cyclists and for anyone trying to find parking on the corridor. The recent protest against that plan by some Valencia merchants gave me a ray of hope that we could step back from this Solomon's baby compromise.

While I was initially skeptical of the center-running lane, I now believe it's one of the best places to bike in the city. I live near 23rd and Valencia and regularly bike the length of Valencia for my commute. The portion with the center-running lane is the safest I feel biking on any road in San Francisco (aside from the car free part of JFK).

I recently collided with a car when they cut me off to pull into a driveway. This was on the side-running lane on Valencia between 15th and 14th. That would have never occurred on the center running lane, where bikes and cars have wild fields of view to see each other, and don't need to cross paths.

Even before this, I felt less safe in these lanes because pedestrians could pop out at any time and cars could come in or out of driveways. I also hate waiting for the lights at Duboce and 14th - they take forever because bikes and cars are on different signals.
Based on the recent report from the city controller's office (https://www.sf.gov/sites/default/files/2024-06/Valencia%20Economic%20Context%20final.pdf), the lane is not the cause of the corridor's financial difficulties.

Thank you for listening!

-Sandy

From: Doctor Popular
To: Board of Supervisors (BOS)
Subject: Please protect our cyclists on Valencia Street
Date: Monday, January 27, 2025 5:31:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I remember how bad biking on Valencia Street was before the new bike lanes were built. It was so bad that volunteers would stand on the edge of the street to prevent cars from running into cyclists.

Since the new lanes on Valencia Street have been added, it's such a nicer street for walking and riding. I'm sad to hear the lane is getting changed to the sides (I really like the center lanes), but I'm terrified that a small group of business owners are trying to turn Valencia Street back into the nightmare it was before. Please do not let that happen.

There are so many areas in our neighborhood where I'm scared to cross the street as a pedestrian, but Valencia Street (between 23rd and 15th) is so much nicer for walking and shopping now. I'm a huge fan of these improvements, and I hope to see SFMTA do more to slow down traffic (especially on the southern part of Valencia Street, which never got updated like the rest). Our city can do so much more for pedestrians, mass transit, cyclists, skateboarders, scooter riders, and everyone else. Making our streets safe for pedestrians will bring back business and bring life back to our city.

-Doc Pop
An artist and educator living in the Mission for nearly 20 years

--

Doctor M. Popular
415-724-9267
www.docpop.org

From: K H
To: Board of Supervisors (BOS)
Subject: Mid Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 5:18:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman,

My name is Kat and I am a member of the San Francisco Bicycle Coalition. I live in District 8.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

Thank you,

Kathryn Hall, MPH, LSSGB
LinkedIn

CliftonStrengths: Strategy | Intellection | Ideation | Input | Empathy

From: BARBARA DWYER
To: Board of Supervisors (BOS)
Subject: No on Valencia St bike lanes - Vote in favor of Valencia businesses
Date: Monday, January 27, 2025 4:57:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I oppose installation of permanent bike lanes on Valencia. The street has been given over to cyclists at the expense of local merchants. I no longer can take my pets to the same vet I have seen for 30 years (Mission Pet Hospital) because the city will take out its only remaining street parking. At age 73, it's prohibitive to walk the mile to my vet's carrying two 15# carriers.

Valencia St has been a mess for several years. Remove the bike lanes, relocate them to So Van Ness or Folsom St, and let the businesses on Valencia thrive.

Barbara Dwyer
District 5

From: Pooja Muddasani
To: Board of Supervisors (BOS)
Subject: Oppose valencia bike lane appeal
Date: Monday, January 27, 2025 4:55:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

“Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Pooja Muddasani , and I am a member of the San Francisco Bicycle Coalition. I live in District 9.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City’s climate and sustainable transportation goals.

I use the Valencia bike lane regularly and live right next to it. The proposed changes will significantly improve my ability to get around the city. Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes. The safety gives me ease of mind when I take my bike down the street.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.”

From: Rebecca P
To: Board of Supervisors (BOS)
Subject: Mid-Valencia Bikeway
Date: Monday, January 27, 2025 4:50:48 PM

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Dear Board of Supervisors,

My name is Rebecca Page and I am a member of the SF Bicycle Coalition. I live in the Mission District and commute by bicycle daily. The members of my family commute to school, work, and our other activities primarily by walking, cycling, riding Muni or driving throughout the Mission and other neighborhoods of the City.

I write to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19 last year, and is already fully in line with our City's climate and sustainable transportation goals.

This appeal does not align with state law. Under SB922, SB288, and more recently SB71, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. Before we had the protected center bike lanes, I would bike home from work in the dark on Valencia Street and have to repeatedly change into the car lane to move around illegally double-parked vehicles at the curb -- it was dangerous and frightening. The rate of bike-involved collisions has dropped by 20% with the installation of separated lanes.

Please oppose the appeal before you today and help ensure we stop delaying life-saving infrastructure from being built and keep the Mid-Valencia project on its construction timeline. The Mission community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Thank you for your time.

Sincerely,
Rebecca Page

From: W.S. Bertrand
To: Board of Supervisors (BOS)
Subject: Yes Bicycles on Valencia Street
Date: Monday, January 27, 2025 4:35:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Item 25. 241192. (January 28, 2025)
My name is W.S. Bertrand. I live in District #8.
Please oppose the appeal by Merchants and try to find out how they could improve the dynamics between bikers and themselves. Bikes need to be encouraged as they are good for citizen's health and the health of the city, state and planet.

Respectfully
W.S. Bertrand

From: Alexa Riddle
To: Board of Supervisors (BOS)
Subject: Mid-Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 4:34:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Alexandra Riddle, and I am a member of the San Francisco Bicycle Coalition. I live in District 5.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

1. The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.
2. All of the work MTA staff did to meet with merchants and stakeholders was presented at the SFMTA Board of Directors hearing on November 19th, 2024 where the board unanimously approved the project.
3. SB922, SB288, and more recently SB71, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Alexandra Riddle

From: Katarina Fineman
To: Board of Supervisors (BOS)
Subject: Valencia Bike Lane Project- Special Hearing
Date: Monday, January 27, 2025 4:08:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear President Mandelman, Supervisor Fielder, and Supervisors,

My name is Katarina, and I am a member of the San Francisco Bicycle Coalition and an e-cyclist. I live in Presidio Heights, work in FIDI, and frequently visit Divis and Valencia corridors to enjoy the dining, entertainment, and retail scenes.

I am writing to ask that you oppose the Valencia Bikeway Project appeal before you tomorrow during the hearing.

As a proud 3rd generation Bay Area resident, there is nothing I want more than to see the city thrive. The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling. I only started biking in San Francisco in the past two years, and it has unlocked an entirely new connection and appreciation for the city. I have visited businesses throughout the city in areas that I've previously avoided due to difficulty finding convenient transit. Safe streets unlock a whole new way to explore neighborhoods and businesses for many San Franciscans.

The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and it is already fully in line with our City's climate and sustainable transportation goals. Additionally, SFMTA staff met with nearly every merchant within the project scope multiple times and formed a construction working group made up of merchants and advocates for a smooth roll out of the project. All of this work that MTA staff did to meet with merchants and stakeholders was presented at the SFMTA Board of Directors when the board unanimously approved the project.

Please oppose the appeal before you tomorrow so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Best,
Katarina Fineman
415.847.2243
katarinafineman@gmail.com

--
Katarina Fineman

From: Ellie Harmon
To: Board of Supervisors (BOS)
Subject: Item 25: Valencia corridor bikeway
Date: Monday, January 27, 2025 3:42:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Ellie Harmon and I am a member of the San Francisco Bicycle Coalition. I live near the intersection of 15th and Market.

I am writing to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

As a mom who doesn't own a car but does own a box bike, Valencia is a critical pathway for our family to get from our home to south mission, Noe Valley, and Glen Park.

The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. Making Valencia a pleasant place to bike **and walk** will bring the foot traffic that helps local businesses thrive.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

This appeal does not align with state law. Under SB922, SB288, and more recently SB71, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

Moreover it is unacceptable to let a very small group of people circumvent the lengthy and public planning process that has already happened for the Valencia corridor.

Thank you for your time.

Ellie Harmon
she/her

ellieharmon.com

From: Allanah Jackson
To: Board of Supervisors (BOS)
Subject: Valencia Biking Item 25
Date: Monday, January 27, 2025 3:32:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Allanah Jackson, and I am a member of the San Francisco Bicycle Coalition. I live in Pac Heights.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

- Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.

- The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

From: Jake
To: Board of Supervisors (BOS)
Subject: Please approve CEQA exemption for the Valencia bikeway project
Date: Monday, January 27, 2025 1:51:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I'm writing to express my support for the CEQA exemption for the Valencia street protected bikeway project. The CEQA appeal of this project is an attempt to stall work that unquestionably has a positive environmental impact. Additionally, SB 922 clearly states that CEQA "exempts from its requirements bicycle transportation plans for an urbanized area", which clearly covers this project.

In addition to the environmental benefits, the project will also make Valencia street much safer and more pleasant for pedestrians and cyclists. It will improve access to local business and build a stronger community along the street. This project has been going on for more than *six years* at this point and has been through countless cycles of review already, it should not be delayed further.

Please affirm the statutory exemption determination and reject this baseless appeal. SFMTA should be allowed to begin installation of the curbside bike lanes.

Thank you,
Jake Brabec

From: David Haye
To: Board of Supervisors (BOS)
Subject: Valencia Bike Lanes
Date: Monday, January 27, 2025 1:47:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

It's depressing to read that there has been a last minute appeal to the plan to build protected bike lanes along the middle part of Valencia.
I have been riding this street for 25 years, as it is a crucial corridor for cyclists. The idea of moving the bike lane to Guerrero, which I have heard suggested, is ridiculous since Guerrero is a hilly street that has a lot of freeway traffic on it.
I am currently in Europe, admiring bicycle infrastructure in poorer cities than San Francisco. Why does SF lag behind these established best practices and continually stall and backtrack on non-car facilities.
Please vote for the Valencia project to commence without delay.

David Haye
——

Tiny keyboard = short emails

From:	Michael Turon
To:	Board of Supervisors (BOS)
Cc:	curtispress@gmail.com
Subject:	Re: Comments to be added to the official public record for File No. 241192.
Date:	Monday, January 27, 2025 1:42:24 PM
Attachments:	04 Gmail - Urgent Action Requested_ Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St_.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Angela Calvillo,

Pursuant to the public notice on File No. 241192. Please incorporate into the official public record Mission Pet Hospital's email reply to City Staff (dated Jan. 27) into the public record (attached).

Best,

Michael Turon

On Mon, Jan 27, 2025 at 1:12 PM Michael Turon <turon@cantab.net> wrote:

> Angela Calvillo,
>
> Pursuant to the public notice on File No. 241192 (attached), I would like the email (and its attachments) below to be incorporated into the official public record, along with the comments and exhibits I submitted on January 16, 2025 (which were both mailed and sent to bos.legislation@sfgov.org).
>
> Best,
>
> Michael Turon
>
> ---------- Forwarded message ---------
> From: **Michael Turon** <turon@cantab.net>
> Date: Mon, Jan 27, 2025 at 12:59 PM
> Subject: Re: Letter of Support to Deny with Conditions the CEQA Appeal Re: Valencia Bike Lanes (Jan. 28, 2025) with Exhibits
> To: <bos.legislation@sfgov.org>
> Cc: <jackie.fielder@sfgov.org>, <mandelmanstaff@sfgov.org>, Valencia <valencia@sfmta.com>, <Julie.Kirschbaum@sfmta.com>, Short, Carla (DPW) <Carla.Short@sfdpw.org>, Munowitch, Monica <monica.munowitch@sfmta.com>, <ramoslawgroup@yahoo.com>, <claire@sfbike.org>, Mission Pet <missionpet@gmail.com>
>
> Dear Honorable Members of the Board of Supervisors:

I respectfully request that the following email correspondence (attached) be entered into the record for the upcoming **January 28, 2025** hearing on the **Valencia Street Bike Lane CEQA Appeal**. In light of City staff's recent response (**January 27**), I believe the current plan—where the bike lane weaves in and out around curbside parklets—risks serious safety concerns and compromises key local businesses on Valencia Street.

Reasons to Deny the Appeal with Conditions Requiring a Continuous Curbside Lane:

- **Safety:** A fully uninterrupted curbside bike lane reduces vehicle-bicycle conflict points. Any design that forces cyclists into the travel lane or around floating parklets increases collision potential.
- **Business Vitality:** Legacy businesses like Mission Pet Hospital rely on safe and convenient curbside loading for customers—especially those transporting sick or injured pets. Relocating or removing defunct or noncompliant parklets (e.g., lacking sponsors or with electrical violations) would free up needed loading zones and foster a more efficient roadway.
- **City Authority & Economic Benefits:** As outlined in my attached letters from Jan. 16, local codes (SF Admin. Code § 94A, Public Works Code §§ 793 et seq., plus DPW Orders) clearly permit the City to remove or relocate parklets for higher-priority infrastructure. A streamlined curbside bikeway supports pedestrian/bike safety, reduces congestion, and promotes healthy commerce along the corridor.

Thank you for your consideration. Please deny the CEQA appeal **with conditions** requiring that all curbside parklets be relocated so the bikeway can remain continuous along the curb. Doing so will uphold our shared goals of safety, accessibility, and economic vitality on Valencia Street.

Sincerely,
Michael Turon
(415) 938-7855
District 9 Resident

Enclosures/Attachments:

- Email Correspondence with City Staff (January 27, 2025)
- Supporting Letters & Exhibits (January 16, 2025)

On Thu, Jan 16, 2025 at 4:57 PM Michael Turon <turon@cantab.net> wrote:

> Dear Clerk of the Board:

Please find attached my Letter of Support recommending denial of the CEQA Appeal with conditions concerning the Valencia Corridor Bike Lanes, scheduled for the Board of Supervisors hearing on January 28, 2025. A proof of service (POS) is also enclosed.

Thank you for your time and assistance. Please feel free to let me know if any additional information is required.

Sincerely,

Michael Turon

Enclosures:

1. Letter of Support to Deny with Conditions (CEQA Appeal)
2. Proof of Service (POS)
3. January 16 Letter to City Staff
4. Exhibits to January 16 Letter to City Staff; See Ex. B - Memo to BOS

Urgent Action Requested: Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St.

Curtis Press <curtispress@gmail.com> Mon, Jan 27, 2025 at 1:05 PM
To: "Rager, Shayda" <Shayda.Rager@sfmta.com>
Cc: Michael Turon <turon@cantab.net>, "Fielder, Jackie (BOS)" <Jackie.Fielder@sfgov.org>, Mission Pet Hospital <mph@missionpet.com>, Mission Pet <missionpet@gmail.com>, "Slocum, Gregory (DPW)" <gregory.slocum@sfdpw.org>, Shared Spaces <SharedSpaces@sfmta.com>, "Wise, Viktoriya" <Viktoriya.A.Wise@sfmta.com>, "Stanis, Paul" <Paul.Stanis@sfmta.com>, "ramoslawgroup@yahoo.com" <ramoslawgroup@yahoo.com>, "claire@sfbike.org" <claire@sfbike.org>, Valencia <valencia@sfmta.com>, "Kirschbaum, Julie B" <Julie.Kirschbaum@sfmta.com>, "Short, Carla (DPW)" <Carla.Short@sfdpw.org>, "Munowitch, Monica" <Monica.Munowitch@sfmta.com>, "Manford, Brian" <Brian.Manford@sfmta.com>, "Leung, Adrian" <Adrian.Leung@sfmta.com>

I agree with the safety concern about cars crossing the bike lane. Isn't that the point of having the bike lane next to the curb? Can we have the bike lane come in next to the curb in front of Mission Pet Hospital? Then cars pulling into the drop off zone will not be crossing the bike lane.
Please help us. Losing all access to drop off in front of our hospital will be devastating. We are a veterinary hospital that has served this community for 45 years. We employ 40 people. This will affect our service to the community significantly.

Simply bringing the bike lane into the curb and allowing us to have 2 spots in front of our hospital will solve the problem. There is definitely room to bring the bike lane into the curb and preserve 2 parking spots.

I know you want what is best for our community and for the local businesses. Please help us.

Thank you,
Curtis Press, DVM

On Mon, Jan 27, 2025 at 11:33 AM Rager, Shayda <Shayda.Rager@sfmta.com> wrote:
[Quoted text hidden]

From:	Michael Turon
To:	Board of Supervisors (BOS)
Subject:	Comments to be added to the official public record for File No. 241192.
Date:	Monday, January 27, 2025 1:13:46 PM
Attachments:	Jan. 27 2025 - City Staff emails and replies.pdf Jan 16 2025 materials.zip bag011425_241192_notice.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Angela Calvillo,

Pursuant to the public notice on File No. 241192 (attached), I would like the email (and its attachments) below to be incorporated into the official public record, along with the comments and exhibits I submitted on January 16, 2025 (which were both mailed and sent to bos.legislation@sfgov.org).

Best,

Michael Turon

---------- Forwarded message ---------
From: **Michael Turon** <turon@cantab.net>
Date: Mon, Jan 27, 2025 at 12:59 PM
Subject: Re: Letter of Support to Deny with Conditions the CEQA Appeal Re: Valencia Bike Lanes (Jan. 28, 2025) with Exhibits
To: <bos.legislation@sfgov.org>
Cc: <jackie.fielder@sfgov.org>, <mandelmanstaff@sfgov.org>, Valencia <valencia@sfmta.com>, <Julie.Kirschbaum@sfmta.com>, Short, Carla (DPW) <Carla.Short@sfdpw.org>, Munowitch, Monica <monica.munowitch@sfmta.com>, <ramoslawgroup@yahoo.com>, <claire@sfbike.org>, Mission Pet <missionpet@gmail.com>

Dear Honorable Members of the Board of Supervisors:

I respectfully request that the following email correspondence (attached) be entered into the record for the upcoming **January 28, 2025** hearing on the **Valencia Street Bike Lane CEQA Appeal**. In light of City staff's recent response (**January 27**), I believe the current plan—where the bike lane weaves in and out around curbside parklets—risks serious safety concerns and compromises key local businesses on Valencia Street.

Reasons to Deny the Appeal with Conditions Requiring a Continuous Curbside Lane:

- **Safety:** A fully uninterrupted curbside bike lane reduces vehicle-bicycle conflict points. Any design that forces cyclists into the travel lane or around floating parklets increases collision potential.
- **Business Vitality:** Legacy businesses like Mission Pet Hospital rely on safe and convenient curbside loading for customers—especially those transporting sick or injured pets. Relocating or removing defunct or noncompliant parklets (e.g., lacking sponsors or with electrical violations) would free up needed loading zones and foster a more efficient roadway.
- **City Authority & Economic Benefits:** As outlined in my attached letters from Jan. 16, local codes (SF Admin. Code § 94A, Public Works Code §§ 793 et seq., plus DPW Orders) clearly permit the City to remove or relocate parklets for higher-priority infrastructure. A streamlined curbside bikeway supports pedestrian/bike safety, reduces congestion, and promotes healthy commerce along the corridor.

Thank you for your consideration. Please deny the CEQA appeal **with conditions** requiring that all curbside parklets be relocated so the bikeway can remain continuous along the curb. Doing so will uphold our shared goals of safety, accessibility, and economic vitality on Valencia Street.

Sincerely,
Michael Turon
(415) 938-7855
District 9 Resident

Enclosures/Attachments:

- Email Correspondence with City Staff (January 27, 2025)
- Supporting Letters & Exhibits (January 16, 2025)

On Thu, Jan 16, 2025 at 4:57 PM Michael Turon <turon@cantab.net> wrote:

> Dear Clerk of the Board:
>
> Please find attached my Letter of Support recommending denial of the CEQA Appeal with conditions concerning the Valencia Corridor Bike Lanes, scheduled for the Board of Supervisors hearing on January 28, 2025. A proof of service (POS) is also enclosed.
>
> Thank you for your time and assistance. Please feel free to let me know if any additional information is required.
>
> Sincerely,
>
> Michael Turon
>
> Enclosures:

1. Letter of Support to Deny with Conditions (CEQA Appeal)
2. Proof of Service (POS)
3. January 16 Letter to City Staff
4. Exhibits to January 16 Letter to City Staff; See Ex. B - Memo to BOS

BOARD of SUPERVISORS

City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689
Tel. No. (415) 554-5184
Fax No. (415) 554-5163
TDD/TTY No. (415) 554-5227

NOTICE OF PUBLIC HEARING

BOARD OF SUPERVISORS OF THE CITY AND COUNTY OF SAN FRANCISCO
Sent via Email and/or U.S. Postal Service

NOTICE IS HEREBY GIVEN THAT the Board of Supervisors of the City and County of San Francisco will hold a public hearing to consider the following appeal and said public hearing will be held as follows, at which time all interested parties may attend and be heard.

Date: **Tuesday, January 28, 2025**

Time: **3:00 p.m.**

Location: **Legislative Chamber, Room 250, located at City Hall**
1 Dr. Carlton B. Goodlett Place, San Francisco, CA

Subject: **File No. 241192.** Hearing of persons interested in or objecting to the Statutory Exemption determination by the Planning Department under the California Environmental Quality Act issued on November 4, 2024, for the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project, which would implement bicycle and pedestrian safety improvements on Valencia Street by relocating the existing two-way center running bike lane on Valencia Street to curbside, protected Class IV bikes lanes on the blocks running from 15th Street to 23rd Street; the proposed bike lanes would be located directly adjacent to the curb or weave around curbside parklets; the proposed project would also remove or relocate existing parking spaces on some of the streets that intersect this section of Valencia Street to accommodate the relocation of existing bike share stations and adjust color curb designations. (District 9) (Appellant: Julio Ramos of the Law Office of Julio J. Ramos, on behalf of VAMANOS, a collective of Valencia Street merchants, artists, and residents.) (Filed December 4, 2024)

In accordance with Administrative Code, Section 67.7-1, persons who are unable to attend the hearing on this matter may submit written comments prior to the time the hearing begins. These comments will be added to the official public record in this matter and shall be brought to the attention of the Board of Supervisors. Written comments should be addressed to Angela Calvillo, Clerk of the Board, City Hall, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco, CA, 94102 or sent via email (bos.@sfgov.org). Information relating to this matter is available in the Office of the Clerk of the Board or the Board of Supervisors' Legislative Research Center (https://sfbos.org/legislative-research-center-lrc). Agenda information relating to this matter will be available for public review on Friday, January 24, 2025.

For any questions about this hearing, please contact our office at bos.legislation@sfgov.org or call (415) 554-5184.

Angela Calvillo
Clerk of the Board of Supervisors
City and County of San Francisco

jw:ak:ams

DATED ~ MAILED ~ EMAILED ~ POSTED: January 14, 2025

January 16, 2025

[Via Email[1] and Certified Mail[2]]

Clerk of the San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Re: CEQA Determination – Valencia Street Bike Lane Project

(Rejecting CEQA Appeal with Conditions)

Dear Honorable Members of the Board of Supervisors:

I. Notes on the Approach

1. Statutory Exemption & Board Authority

This final letter supports the SFMTA's statutory exemption under CEQA but clarifies that the Board retains broad authority to manage the public right-of-way.

2. Imposing Conditions to Ensure Safety

Imposing conditions (such as relocating or removing parklets) does not invalidate the statutory exemption, provided it does not expand the Project's scope to new or substantially different environmental impacts.

3. Local Parklet Removal/Relocation Codes

Local codes (e.g., SF Admin. Code § 94A, Public Works Code §§ 793 et seq.) allow the City to relocate or remove parklets to accommodate higher-priority transportation improvements—here, a continuous curbside bike lane supporting pedestrian and bicyclist safety.

II. Background

The San Francisco Municipal Transportation Agency ("SFMTA") has relied on CEQA Guidelines section 15282(j) (and Public Resources Code §§ 21080.20, 21080.20.5) to claim a statutory exemption for the Valencia Street Bike Lane Project ("Project"). This Project includes side-running protected bike lanes, pedestrian safety enhancements, and parking/loading changes between 15th and 23rd Streets.

Under the 2009 San Francisco Bicycle Plan Environmental Impact Report ("Bicycle Plan EIR"), potential environmental effects of various citywide bicycle improvements (including Valencia Street) were previously analyzed. Therefore, the SFMTA argues that no additional environmental documentation is required, and that the statutory exemption applies.

III. Rejecting the CEQA Appeal with Conditions

1. Statutory Exemption Justification

- The Project appears to meet the criteria for a statutory exemption covering bicycle facilities in urbanized areas. Because this is not a categorical exemption, the "unusual circumstances" exception from Berkeley Hillside Preservation v. City of Berkeley (2015) 60 Cal.4th 1086 does not apply.

---

[1] bos.legislation@sfgov.org
[2] No. 9589 0710 5270 1120 4804 58

- The prior Bicycle Plan EIR provides substantial evidence that citywide bicycle infrastructure—particularly a protected bike lane on Valencia—does not pose any unmitigated significant environmental impacts.

2. Condition: Relocation of All Parklets for a Continuous Curbside Bike Lane

- **Local Authority:** San Francisco Administrative Code, Chapter 94A, and Public Works Code §§ 793 et seq. grant the Board, Public Works, and SFMTA broad discretion to manage or revoke parklets if needed for public safety and transportation priorities.

- **No Expansion of Scope:** Relocating or removing parklets to ensure uninterrupted curbside bike lanes merely refines the existing project design and does not introduce entirely new components.

- **Safety & Accessibility Benefits:** By streamlining the bike lane along the curbside, the Project further reduces bicycle-vehicle conflicts, enhances pedestrian visibility, and secures clear sightlines at intersections—resulting in a safer streetscape for all users.

IV. Conclusion and Request

For the reasons above, we respectfully recommend that the Board of Supervisors:

1. **Reject the CEQA Appeal**
   Uphold the SFMTA's statutory exemption determination, confirming that the Project falls within Public Resources Code sections 21080.20–21080.20.5 and CEQA Guidelines section 15282(j).

2. **Impose Parklet Relocation Conditions**
   Adopt clear conditions directing SFMTA (and/or Public Works) to relocate or remove all parklets along the Valencia corridor to accommodate a continuous curbside bike lane, consistent with the City's administrative codes. This condition does not expand the Project's scope but aligns with local policy favoring multimodal safety.

By doing so, the Board will deny the CEQA appeal yet ensure the final Valencia Street Bike Lane design optimally balances pedestrian, bicyclist, and local business needs.

Thank you for your careful consideration of this matter. Please feel free to contact me at the number below if you have any questions.

Respectfully submitted,

Michael J. Turon
District 9 Resident

Enclosures:

- Letter to Valencia Corridor Team - Providing authority to relocate Parklets for a continuous curb-side bike lane
  ("ISO Letter to City's Valencia Corridor Team")

- Exhibits to Jan. 16, 2025 Letter to Valencia Corridor Team:
  - Ex. B - Memo to BOS: Summary on Continuous Curb-Side Bike Lanes (Safety and Economic Benefits)

  ("Ex. ISO Letter to City's Valencia Corridor Team")

Exhibits in Support of Follow-up to Request for Removal of Unpermitted Parklets and Relocation of Proposed Bike-Share Parking to Ensure Compliance with Applicable Laws

("Ex. ISO Letter to City's Valencia Corridor Team")

Exhibit	Description	Pages
A	December 18, [2024] Letter to City's Valencia Corridor Team	2 - 5
B	Memo to BOS: Summary on Continuous Curb-Side Bike Lanes	6 - 8
C	City of Cambridge Safety and Research Report on Continuous Curb-Side Bike Lanes (Cycle Tracks)	9 - 36
D	City's Curb Management Strategy (2020)	37 - 139
E	Public Works Order No: 205516	140 - 157
F	Public Works Order No: 183392	158 - 162
G	DPW Permit 24PKT-00252 (702 Valencia St.)	163 - 172
H	DPW Permit 22PKT-00262 (714 Valencia St.)	173 - 182
I	Jan. 15, 2025 Site Photo (714 Valencia St.)	183 - 184

Exhibit A

December 18, 2023

San Francisco Municipal Transportation Agency (SFMTA)
Attn: Valencia Bikeway Project
One South Van Ness Avenue
San Francisco, CA 94103

[Via email[1] and USPS Mail]

Re: Request for Removal of Unpermitted Parklets and Relocation of Proposed Bike-Share Parking to Ensure Compliance with Applicable Laws

SF MTA:

I am a long-time customer of Mission Pet Hospital ("MPH"), a long-standing and reputable veterinary practice located at 720 Valencia Street. I write to formally contest the proposal and any issued permit allowing the installation of a bike-share parking station directly in front of MPH's storefront and to request the removal of defunct, unpermitted parklets formerly associated with the now-closed business Yellow Moto Pizzeria, previously located at 702 Valencia Street.

I. Introduction and Background

MPH has served the community for decades, providing essential veterinary care to residents throughout the Mission District. Historically, MPH's clients have relied upon limited parking spaces along Valencia Street for safe and convenient loading and unloading of their pets—often anxious, elderly, or injured animals. During the COVID-19 pandemic, additional curb space was restricted due to multiple parklets, including those operated by Yellow Moto Pizzeria.

After the City began requiring permits for pandemic-era curbside encroachments, including parklets under the Shared Spaces Program, all operators were required to convert their temporary permissions into duly authorized and permitted Curbside Shared Spaces or restore the right-of-way to its original condition. (See S.F. Administrative Code § 94A.12(b)). A search of the permit records reveals that the parklets at 702 Valencia were never properly converted under this program nor issued valid, ongoing permits. With Yellow Moto Pizzeria having publicly announced its closure effective December 7, 2024, these curbside encroachments have lost their sponsoring entity, rendering them noncompliant with the San Francisco Administrative Code, Public Works Code, and associated directives.

Now, the proposed bike-share parking installation threatens to occupy the last remaining parking space MPH's clients rely upon, creating a substantial hardship and impairing the hospital's ability to serve vulnerable animals safely and efficiently.

II. Unpermitted Parklets and Applicable Municipal Regulations

Under San Francisco Public Works Code (see Article 27 and Public Works Code §§ 793 et seq.) and the San Francisco Administrative Code (see Administrative Code §§ 94A.2, 94A.12), any Curbside Shared Space or former Parklet requires a valid permit. Once a sponsoring business

[1] valencia@sfmta.com

ceases operations, fails to renew its permit, or does not convert a "pandemic" or legacy parklet into a compliant Shared Space Permit, the City has both the authority and the obligation to remove the structure and restore the right-of-way. (Admin. Code § 94A.12(a)-(b)).

The San Francisco Municipal Transportation Agency (SFMTA) and the Department of Public Works (DPW) guidelines, as well as the SFMTA Curb Management Strategy, emphasize the continuous validity and proper maintenance of such curbside installations. Yellow Moto Pizzeria's closure and the absence of any current, valid Shared Spaces Permit means the existing parklets are, at this point, in violation of the San Francisco Municipal Code, Public Works Code, and the Administrative Code provisions governing the Shared Spaces Program. Such noncompliant structures compromise legitimate business activities, impede safe loading for essential services, and fail to meet the City's stated policy goals.

III. Compliance with "California Daylight Law" (AB 413) and Necessity for Repositioning of Bike-Share Parking

California Assembly Bill 413 ("AB 413"), commonly known as the "California Daylight Law," mandates a clear setback—generally 20 feet—at intersections before crosswalks to ensure adequate sightlines and pedestrian visibility. By mitigating line-of-sight obstructions, AB 413 reduces the risk of accidents and supports public safety goals aligned with Vision Zero principles.

The removal of the defunct parklets and relocating the proposed bike-share installation to the northwest corner of Valencia at 18th Street would improve compliance with AB 413, ensuring a proper safety buffer at the intersection. This realignment would also restore the needed loading and parking space for MPH's clients, enabling safe and convenient access for pet drop-offs and pick-ups, and ensuring that City actions uphold both the spirit and letter of California's safety requirements.

IV. Municipal Authority and Precedents for Removal and Relocation

SFMTA and DPW possess well-established authority to regulate, modify, and, where necessary, remove structures or curb uses in the public right-of-way. Pursuant to the Transportation Code, Public Works Code, and the Shared Spaces Program regulations (Admin. Code §§ 94A.2, 94A.12), unpermitted or noncompliant parklets must be removed to ensure the equitable, safe, and legal use of curb space.

The City has previously removed parklets lacking proper permits and repositioned bike-share stations to ensure safety standards and compliance with municipal and state regulations. These precedents align with the SFMTA's Curb Management Strategy, which guides the allocation of curb space to maximize safety, transit reliability, and support for local businesses. Our request aligns precisely with these established authorities, policies, and precedents.

V. Conclusion and Requested Relief

For the reasons set forth above, I respectfully urge the SFMTA and associated regulatory authorities to:

1. **Remove the Defunct Parklets:** Confirm that the former Yellow Moto Pizzeria parklets lack valid, current permits (see Admin. Code § 94A.12(b)) and order their immediate removal, restoring curbside parking for legitimate business use in compliance with all applicable codes.

2. **Relocate the Proposed Bike-Share Parking:** Reposition the newly proposed bike-share station from the front of MPH's storefront to the northwest corner of Valencia at 18th Street, ensuring compliance with AB 413's 20-foot setback requirement and improving safety and visibility for all road users.

These actions will preserve essential access for MPH's clients—who transport vulnerable animals—and affirm the City's commitment to legal compliance, pedestrian safety, and equitable use of public space. Thank you for your immediate attention to this matter. I remain available to discuss these issues and assist in achieving a fair and lawful resolution.

Sincerely,

Michael J. Turon
(415) 938-7855
2722 Folsom St.
San Francisco, CA 94110

References:

- San Francisco Administrative Code:
  - § 94A.2 (Definitions and requirements for Curbside Shared Spaces)
  - § 94A.12 (Transition of Existing Shared Spaces and Parklets)
- San Francisco Public Works Code, Article 27 and Public Works Code §§ 793 et seq. (Curbside and sidewalk occupancy regulations)
- SFMTA Curb Management Policies & Curb Management Strategy (Guiding the allocation of curb space)
- California Assembly Bill 413 (California Daylight Law) – Requiring a 20-foot setback at crosswalks for pedestrian visibility and safety.

cc:
Director of SF Muni – Jeffery Tumlin (Jeffrey.Tumlin@sfmta.com)
Director of DPW - Carla Short (Carla.Short@sfdpw.org)
D9 Supervisor – Hillary Ronen (Hillary.Ronen@sfgov.org)
Mission Pet Hospital (mph@missionpet.com)

Exhibit B

MEMORANDUM

To: San Francisco Board of Supervisors
From: Michael Turon, District 9 resident
Date: January 16, 2025

Subject: Bicycle Signals, Two-Way Cycle Tracks *(a.k.a. Continuous Curb-Side Bike Lanes)*, and Driveway Designs — Safety and Economic Benefits

Relevance to San Francisco:
San Francisco's population density (18,630/sq. mi.) is nearly identical to that of Cambridge, Massachusetts (18,512/sq. mi.), making Cambridge's proven treatments for bicycle signals, cycle tracks (*Continuous Curb-Side Bike Lanes*), and driveway designs highly applicable here[1].

Key Safety & Economic Takeaways from the White Paper[2]

I. Bicycle Signals and Detection
- **a.** Bicycle-specific signals improve safety and manage conflicts at intersections, particularly when used alongside cycle tracks.
- **b.** Providing minimum green and clearance times specifically for cyclists reduces crashes and streamlines flow.
- **c.** Advanced detection (e.g., loop detectors, video, microwave) can reduce rider delay, encourage more bike use, and support local businesses through increased foot (pedal) traffic.

II. Access into and out of Two-Way Cycle Tracks
- **a.** Pavement markings, colorized pavement, and signage guide cyclists to midblock destinations or roadway connections.
- **b.** Two-stage turn queue boxes and bicycle boxes enhance visibility, minimizing risk at turns and intersections.
- **c.** Safe and efficient travel improves cyclists' confidence, often leading to greater commercial activity in adjacent corridors.

III. Cycle Tracks at Driveways
- **a.** Raised cycle tracks "remain level across driveways," forcing motorists to slow and improving sight lines.
- **b.** Clear sight triangles and reduced curbside parking near driveways avert sudden collisions, supporting a safer streetscape.
- **c.** Lower collision risk translates into fewer disruptions, promoting smoother traffic flow and attracting more visitors to local shops.

IV. Economic and Operational Rationale
- **a. Enhanced Safety = Increased Ridership & Commerce**

[1] "List of United States cities by population density," Wikipedia, accessed 01/15/2025
[2] "CYCLE TRACKS: A TECHNICAL REVIEW OF SAFETY, DESIGN, AND RESEARCH, City of Cambridge June 2014

i. Well-designed intersections and driveways give cyclists a seamless experience, incentivizing more frequent trips.
ii. Higher bike volumes can translate to greater foot traffic for local businesses and reduced congestion for motorists, supporting stronger economic vitality in commercial corridors.

b. Minimized Vehicle Delays

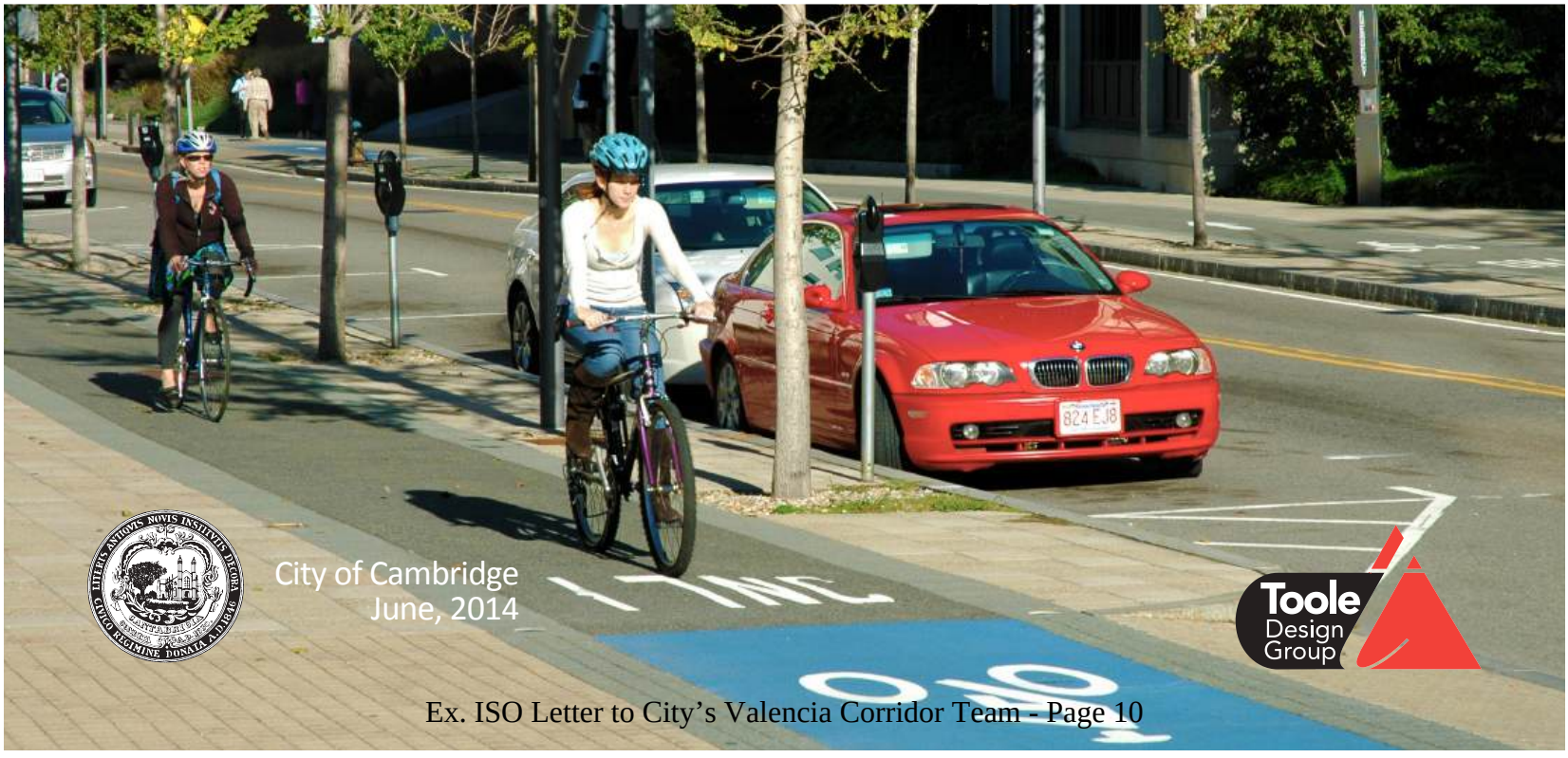
i. Bicycle detection systems reduce unnecessary redlight cycles, easing traffic backups and improving overall travel times.
ii. Both motorists and transit riders benefit from streamlined movements at intersections, where dedicated signal phases minimize gridlock.

V. Recommendation

Given the similar population density and proven benefits, adopting these bicycle signal, detection, and continuous curb-side bike lanes (cycle track) driveway designs as referenced in Cambridge will likely improve safety for all road users, support local independent businesses, and align with both San Francisco's congestion management goals and SFMTA Curb Management Strategy.

Exhibit C

CYCLE TRACKS: A TECHNICAL REVIEW OF SAFETY, DESIGN, AND RESEARCH



City of Cambridge
June, 2014

Toole Design Group

This paper has been prepared by Toole Design Group for the City of Cambridge.

Photographs have been provided by the City of Cambridge, Toole Design Group, New York City Department of Transportation, and Alice Brown.

Cycle Tracks: A Technical Review of Safety, Design, and Research

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Introduction

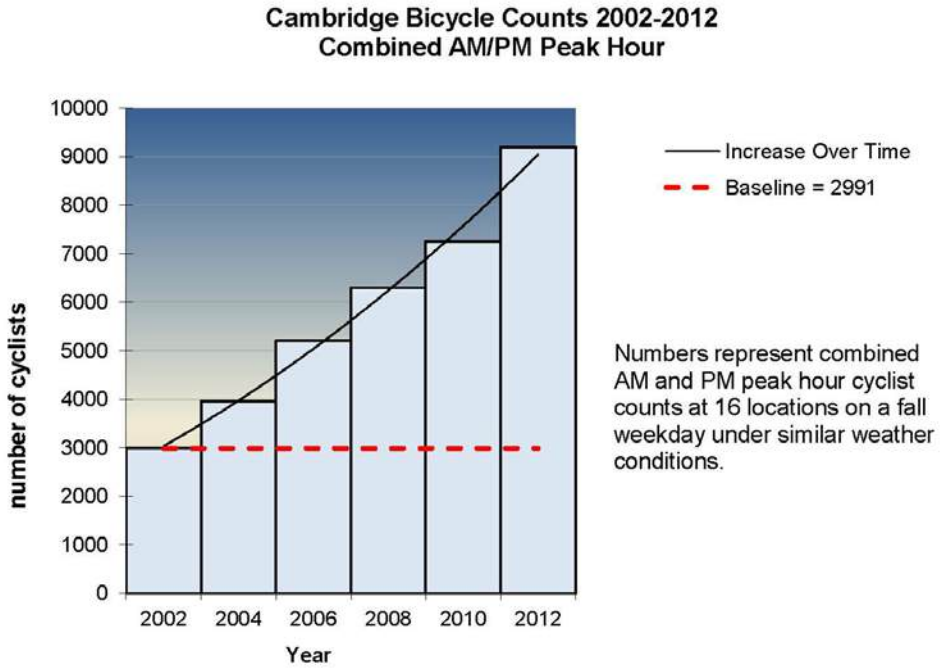
What are Cycle Tracks?

Cycle tracks are exclusive bicycle facilities that are physically separated from motor vehicle lanes and sidewalks. Separation is achieved through a variety of treatments, such as vertical grade changes; parking lanes and pavement markings; curbs; or landscaping, all of which can enhance the comfort and safety of bicycling on urban streets. Cycle tracks can create a more low-stress, path-like bicycling experience and are sometimes referred to as protected or separated bicycle lanes.

Why Provide Cycle Tracks?

Cycle tracks are an integral piece of infrastructure proven to increase ridership. Increasing bicycling can improve the overall quality of life in a city: it can enhance the city's economy; increase transportation choices; reduce parking and roadway congestion; and improve personal health. Bicycling is not only the most efficient and cost effective mode of transportation in a city, it is also often the fastest. Replacing vehicle trips with bicycle trips can reduce the number of single-occupancy vehicles, vehicle miles traveled, traffic and associated air pollution, and fuel consumption, all of which help achieve the City of Cambridge's climate goal of 80% reduction in greenhouse gas emissions by 2050.

To achieve these benefits, there is a growing need to provide bicycle facilities that are safe and accessible for people of all ages and abilities. Cambridge already possesses the basic conditions to support high bicycle use, including relatively flat topography, a high density of destinations within close proximity to one another, and a large student population, which together have increased the current bicycling mode share to about 7%.[1] While the City of Cambridge has already achieved high bicycling levels relative to most cities in the US, it has not reached its full potential. Cycle tracks are a proven strategy to attract a larger percentage of the population, and have been linked to increasing overall bicycle mode share. Safe and protected facilities create a more comfortable, low-stress environment for bicycling for people who have an interest in bicycling more regularly but may be in the majority of the population that is "interested but concerned,"[2] about bicycling on city streets. Providing infrastructure such as cycle tracks and secure bicycle parking can help increase bicycling mode share and improve livability.



Source: City of Cambridge, Bicycle Trends in Cambridge Report. (2013)

[1] U.S. Census Bureau. (2008-2010). Cambridge, MA, S0801 Commuting Characteristics by Sex [Data]. *2010 American Community Survey 5-Year Estimates*. Retrieved from http://factfinder2.census.gov/.

[2] Dill, J., & McNeil, N. (2012). Four types of Cyclists? Examining a typology to better understand bicycling behavior and potential. *Transportation Research Board*, 92nd Annual Meeting.

Cycle Tracks in Cambridge and North American Cities

The City of Cambridge was one of the first cities in the United States to design and construct cycle tracks. In 2004, a raised cycle track was installed on Vassar Street from Main Street to Massachusetts Avenue, with full construction to Audrey Street completed in 2009. A second cycle track was more recently installed on Concord Avenue from Alewife Brook Parkway to Blanchard Road. Cycle tracks are also included in the Western Avenue Reconstruction Project (in construction); Binney Street/Galileo Galilei Way (Second Street – Broadway); Ames Street (Broadway – Main Street); Main Street (Longfellow Bridge – 3rd Street) and Fern Street.

The following North American communities have also installed or are in the process of installing cycle tracks (as of June, 2014)[3]:

- Alameda, CA
- Arlington, VA
- Atlanta, GA
- Austin, TX
- Beaverton, OR
- Bend, OR
- Birmingham, AL
- Boston, MA
- Boulder, CO
- Cambridge, MA
- Champaign, IL
- Charlotte, NC
- Chicago, IL
- Cincinnati, OH
- Decatur, GA
- Denton, TX
- Denver, CO
- Doraville, GA
- Eugene, OR
- Evanston, IL
- Fairbanks, AK
- Herndon, VA
- Hillsboro, OR
- Hoboken, NJ
- Indianapolis, IN
- Kansas City, MO
- Lincoln, NE
- Long Beach, CA
- Madison, WI
- McDonough, GA
- Memphis, TN
- Milwaukee, WI
- Minneapolis, MN
- Missoula, MT
- Montreal, QC
- Munhall, PA
- Nashville, TN
- New York, NY
- Newark, NJ
- Palms Springs, CA
- Philadelphia, PA
- Portland, OR
- Russellville, AR
- Salt Lake City, UR
- San Francisco, CA
- San Jose, CA
- Santa Monica, CA
- Seattle, WA
- Somerville, MA
- Springdale, AR
- St Petersburg, FL
- St. Georges, DE
- Syracuse, NY
- Temple City, CA
- Tigard, OR
- Vancouver, BC
- Washington, DC
- Wichita, KS
- Woodburn, OR

New York City, NY

Chicago, IL

[3] People for Bikes (2013). *Green Lane Project: Inventory of protected bike lanes*. Retrieved from http://www.peopleforbikes.org/green-lane-project/pages/inventory-of-protected-bike-lanes.

Accessible for All: Cycle Tracks Increase Ridership and are Preferred by More People

A review of research, preference surveys, and bicycle data around the world has shown a clear trend: cycle tracks increase overall ridership, and are preferred by more types of potential bicyclists. Below are some of the key findings:

- In Washington, DC, more bicyclists began riding on 15th Street after the one-way cycle track was installed. After the two-way cycle track was installed, there was a 205% increase in bicycle volumes between P Street and Church Street during the p.m. peak hour, and there was a 272% increase in bicyclist volumes between T Street and Swann Street during the p.m. peak hour.[4]
- An evaluation of six cycle tracks in Montreal compared the facilities to parallel streets without bicycle facilities, and found on average that 2.5 times as many riders use the cycle track over the parallel streets[5].
- A study of nine large North American cities show a clear trend in safety in numbers, and "as the levels of cycling increase, injury and fatality rates per trip and per km traveled fall dramatically. Thus, if we can increase cycling, it will almost inevitably be safer."[6]
- A study of 14 large cities shows a clear trend that a higher percentage of female cyclists is correlated with a higher overall bicycle mode share.[7]
- More and better bicycling facilities have dramatically increased bicycle share trips in cities without any tradition of cycling for daily travel.[8]
- The City of Vancouver, BC, conducted counts before and after the installation of a cycle track on Hornby Street. Ridership increased from 10,000 bicyclists per month prior to construction to 55,000 bicyclists per month two years after construction. Bicycling on the sidewalk declined 80% post-installation (for a total of about 1% observed sidewalk riding). The ridership share by women increased by 4%, and children increased from 0.14% to 0.41% one year after construction.[9]
- Before and after counts on the Prospect Park West cycle track in NYC showed a 190% increase and a 125% increase in weekday and weekend ridership respectively.[10]
- The Institute of Transportation Engineers (ITE) states that "research and surveys conducted… suggest there is demand from current and potential bicyclists for separation from motor vehicle traffic." [11]
- A Vancouver preference survey found that "regular" and "frequent" bicycle commuters (who bicycle at least once per month) were more likely to be male (57.6%), while "potential" cyclists (had not biked within the last year) were more likely to be female (54.9%). Respondents reported highest preference for off-street paved paths (85%), and 71% reported they were likely to use cycle tracks, expressing even greater preference for cycle

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[4] Parks J., Ryus P., Tanaka A., Monsere C., McNeil M., Dill J., Schultheiss W. (2012). *District Department of Transportation Bicycle Facility Evaluation*. Project No. 11404. Retrieved from http://dc.gov/DC/DDOT/Publication Files/On Your Street/Bicycles and Pedestrians/Bicycles/Bike Lanes/DDOT_BicycleFacilityEvaluation_ExecSummary.pdf

[5] Lusk, A. C., Furth, P. G., Morency, P., Miranda-Moreno, L. F., Willett, W. C., & Dennerlein, J. T. (2011). Risk of injury for bicycling on cycle tracks versus in the street. *Injury prevention*, 17(2), 131-135.

[6] Pucher, J., & Buehler, R. (2012). Promoting Safe Walking and Cycling: Lessons from Europe and North America. (Presentation to Harvard Graduate School of Design, 17 Oct 2012). Retrieved from http://policy.rutgers.edu/faculty/pucher/HarvardTalk_Pucher_17October2012.pdf. Also Pucher, J., & Buehler, R. (2012). *City Cycling*. Cambridge, MA: MIT Press.

[7] Garrard, J., Handy, S., & Dill, J. (2012) Women and Cycling, in Pucher, J., & Buehler, R. (eds.), *City Cycling*. Cambridge MA: MIT Press.

[8] Pucher, J., Dill, J., & Handy, S. Infrastructure, Programs, and Policies to Increase Bicycling, *Preventive Medicine*, Jan 2010, Vol. 50, S.1 pp. S106-S125.

[9] ITE Pedestrian and Bicycle Council. (2013). *Separated Bikeways*. Institute of Transportation Engineers.

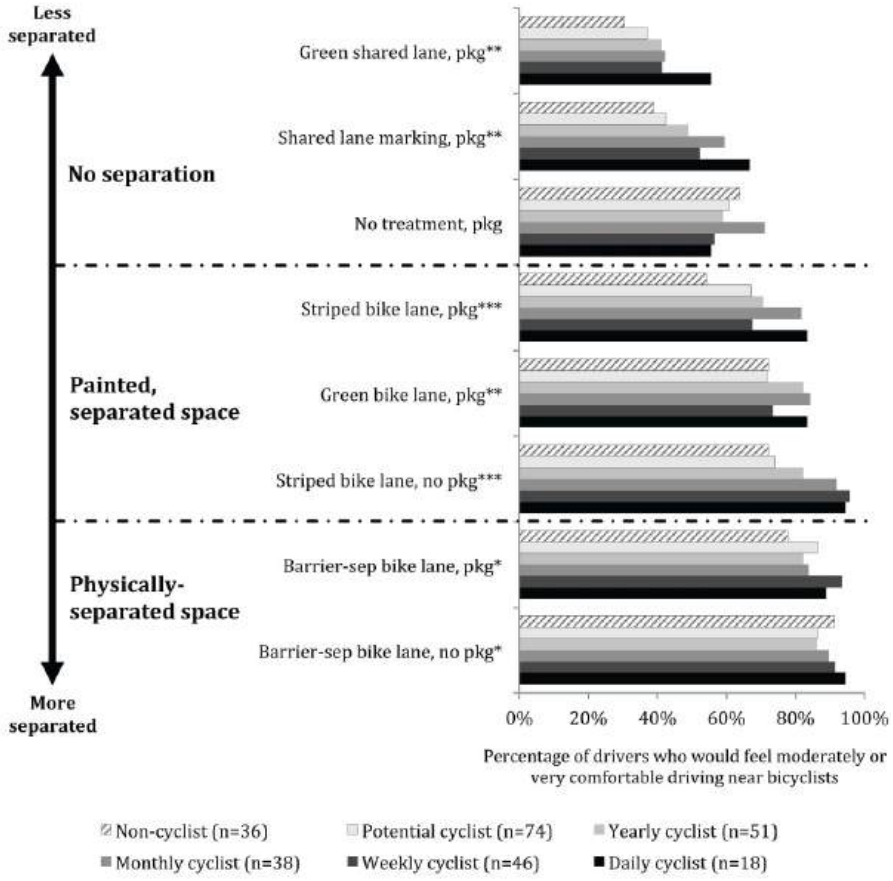
[10] NYCDOT (2011). Prospect Park West: Bicycle Path and Traffic Calming Update. (Presentation, 20 Jan 2011). Retrieved from *http://www.nyc.gov/html/dot/downloads/pdf/2012_ppw_trb2012.pdf*

[11] ITE Pedestrian and Bicycle Council. (2013). *Separated Bikeways*. Institute of Transportation Engineers.

tracks than quiet residential streets (48-65%, depending on street characteristics). Women reported higher preference for separated bike paths and lanes than men.[12]

- A survey of 463 people, roughly half drivers and half cyclists (including drivers who are non-cyclists), found that both drivers and cyclists feel significantly more comfortable with separation between motor vehicles and bicycles. Streets with barrier-separation between moving non-motorized and motorized traffic were unanimously found to be the most comfortable for both cyclists and drivers alike. Potential cyclists in particular are averse to shared space: only 10% would feel comfortable on facilities with shared lane markings, and 3% on a commercial street with no markings. The survey also indicates that the risk of being hit by a car door is a consistent worry for weekly and daily cyclists, many of whom have been hit or almost hit in this situation. [13]
- Copenhagen observed an increase in bicycle ridership of 18 to 20% after construction of cycle tracks compared with a 5 to 7% increase in ridership from bicycle lanes. The research also showed that cycle tracks saw an increase in accidents and injuries of 9 to 10%, while bicycle lanes showed an increase of 5 to 15%. It was noted that additional intersection treatments such as colored pavement, advanced stop lines, and leading bicycle intervals had not been widely used when the study was conducted, and additional safety measures would most likely have improved road safety. Also, cyclists reported feeling most secure on cycle tracks and least secure in mixed traffic.[14]

Survey Respondents who Drive Feel More Comfortable with Greater Separation from Bicyclists



Sanders, R. (2013). Examining the Cycle: How Perceived and Actual Bicycling Risk Influence Cycling Frequency, Roadway Design Preferences, and Support for Cycling Among Bay Area Residents, University of California, Berkeley, Berkeley, CA, 218 pp.

[12] Winters, M., & Teschke, K. (2010). Route preferences among adults in the near market for bicycling: Findings of the cycling in cities study. *American Journal of Health Promotion*, 25(1), 40-47.

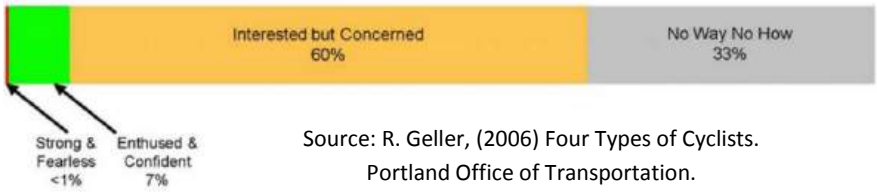
[13] Sanders, R. (2013). Examining the Cycle: How Perceived and Actual Bicycling Risk Influence Cycling Frequency, Roadway Design Preferences, and Support for Cycling Among Bay Area Residents, University of California, Berkeley, Berkeley, CA, 218 pp.

[14] Jensen, S. U., Rosenkilde, C., & Jensen, N. (2007). *Road safety and perceived risk of cycle facilities in Copenhagen.* (Presentation to AGM of European Cyclists Federation).

- In 2006, the City of Portland's Office of Transportation proposed a typology describing different kinds of bicyclists: "Strong and Fearless, Enthused and Confident, Interested but Concerned, and No Way No How".

Four Types of Transportation Cyclists in Portland

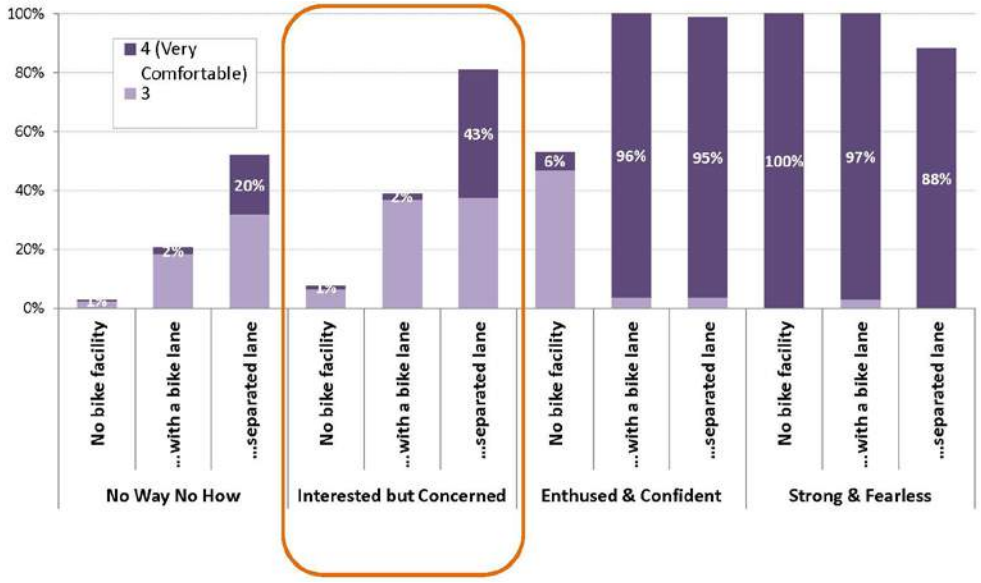
By Proportion of Population



Source: R. Geller, (2006) Four Types of Cyclists. Portland Office of Transportation.

- Research conducted by Portland State University in 2012 indicated that nearly all of the sampled population (908 adults) studied in Portland, OR fit into one of the four categories in a similar proportion. The research found that 56% of the region's population was categorized as "Interested but Concerned," which is considered to be the target market for increasing bicycling for transportation; this population reported the highest level of comfort on separated paths and quiet residential streets, closely followed by riding in cycle tracks on busy streets (30 to 40 mph), a dramatic improvement over the comfort level reported in striped bicycle lanes or riding in mixed traffic without a facility. The analysis indicated that reducing traffic speeds and increasing separation between bicycles and motor vehicles, such as through cycle tracks, increase levels of comfort and bicycling rates.
- In the same study, women and the elderly were underrepresented among the more confident adults and those who currently cycle for transportation. Additionally, the survey respondents categorized as the "no way no how" typology reported they would feel "comfortable or very comfortable" with a separate bicycle facility.[15] Perhaps an additional typology, "maybe if the conditions are right," should be considered.

Effects of Different Facilities on Comfort



Source: Dill, J. (2012). *Categorizing Cyclists: What Do We Know? Insights from Portland, OR.* Presentation at VeloCity, 2012.

[15] Dill, J., & McNeil, N. (2012). Four types of Cyclists? Examining a typology to better understand bicycling behavior and potential. *Transportation Research Board*, 92nd Annual Meeting.

Beyond Bicycle Lanes: The Benefits of Cycle Tracks

While bicycle lanes are an important component of the bicycle network and can serve some users well, especially on lower volume and lower speed routes, they are not comfortable for riders of all ages and abilities on streets with higher traffic volumes and speeds. Providing facilities that separate bicyclists from moving vehicles on routes with faster moving traffic that serve popular destinations, residential areas, schools, parks and employment centers will help encourage more bicycling for transportation.

Standard bicycle lanes on busier streets may limit bicycling levels, as bicycle lanes do not serve all types of riders equally. Many people are not comfortable merging and riding with motor vehicle traffic, especially large trucks and buses, which have been involved in some of the most severe recent crashes in the Boston region, and there is a desire to separate bicyclists from large vehicles where possible. Bicycle lanes often require riders to merge into traffic to avoid hazards like motorists driving or parking in bicycle lanes. Where on-street parking is present, bicyclists often do not feel comfortable riding outside of the door zone on busy streets closer to moving motor vehicle traffic, and may not have quick enough reaction times to avoid an opening car door when riding in the door zone. Although less common, passenger side "doorings" in bicycle lanes remain a risk, especially with passengers exiting or boarding taxis. Even the most extensive educational and outreach efforts are not as effective as infrastructure design that eliminates the conflict altogether. Crash data in the City of Cambridge from 2004 to 2009 shows that 20% of all crashes involve bicyclists being "doored" by motorists, 87% of which are from the driver side door opening.

Cycle Track Benefits Summary

The list below summarizes the benefits of cycle tracks in a variety of contexts:

- Cycle tracks provide increased comfort and safety for bicyclists through separation from motor vehicles to create a more path-like experience.
- Cycle tracks are more comfortable and accessible for people of all ages and abilities, children and the elderly alike. They attract new riders at all levels who otherwise may not bicycle, and therefore increase ridership more so than bicycle lanes.
- Cycle tracks reduce crashes, overall injury risk, and fear of collisions with over-taking vehicles at mid-block.
- Cycle tracks remove bicyclists from the door zone, eliminating the risk of "dooring" and potentially being struck by a motor vehicle.
- Cycle tracks can reduce or eliminate potential obstructions that occur commonly in bicycle lanes, such as motorists parking or driving in the lane.
- Providing a dedicated space for bicyclists improves clarity about expected behavior for all modes of travel.
- Cycle tracks can enhance the pedestrian environment by creating a buffer between pedestrians and vehicle traffic adjacent to the sidewalk.
- Narrowing the roadway width, either physically or visually, through the installation of cycle tracks can have a traffic calming benefit and help to create a more human-scale environment.
- Intersection designs can reduce or separate conflicts with motorists.
- Cycle tracks provide a better air quality environment for users than riding in the roadway.
- Cycle tracks provide economic benefits—they attract more bicyclists than standard bike lanes which results in more productive workers and more spending at local businesses.

Safety

An underlying principle of roadway design is maximizing safety for people using all modes of transportation. Cycle tracks have the potential to drastically improve safety for all modes by reducing or eliminating exposure to and conflicts with motor vehicles and pedestrians. Due to concerns generated by earlier bicycle facility safety research, prevailing design guidance and public opinion has developed a misplaced bias in the United States that cycle tracks are unsafe. A reexamination of this research found limitations in these studies, as they did not account for all crash types, the impact of additional safety treatments at intersections, and the increase in ridership associated with cycle tracks. Furthermore in earlier studies, sidewalk riding was evaluated for safety where no real bicycle facility existed, and that data was then falsely associated with cycle track and sidepath safety.

New studies have shown an overall increase in safety associated with well-designed cycle tracks, and a decrease in injury risk as more cyclists are riding. Studies from numerous cities throughout the world show there is safety in numbers: as ridership increases, crashes typically remain at the same level or decrease overall. Literature review has shown that intersection treatment crash modification factors for cycle tracks can decrease crash risk ranging from 10% to as much as 51%.[16]

As more research develops, and cycle track and bicycle facility designs evolve, it is clear that intersection treatments are the key for creating safer facilities for all; intersections are critical no matter what the bicycle facility type as the majority of crashes occur at intersections with and without bicycle facilities. Current intersection conditions do not accommodate bicyclists of all ages and abilities, and overall improvements at all intersections are needed to enhance safety for bicyclists. There are design elements and criteria related specifically to cycle tracks that need to be addressed to improve the overall safety of intersections for all modes. There is considerable guidance and global experience on how to design intersections with cycle tracks, which can provide safer and more comfortable conditions by clearly defining space and expected behaviors for all. For more information on cycle tracks designs at intersections, see Intersection Design Considerations later in this paper.

New York City, NY

Toronto, ON

[16] Thomas, B., & DeRobertis, M. (2013). The safety of urban cycle tracks: A review of the literature. *Accident Analysis & Prevention,* 52, 219-227.

Cycle Track Research: Safety and Health

Evolutions in cycle track design have created safer facilities by separating conflicts at intersections, improving sight lines, and slowing bicycle and vehicle speeds to create a safer environment for all modes. Below is a high level summary of some of the safety research for cycle tracks:

- An evaluation of six cycle tracks in Montreal compared the streets with cycle tracks to parallel streets without bicycle facilities, and found that the streets with cycle tracks have a 28% lower injury rate over the parallel streets without bicycle facilities.[17]
- Researchers examined crash rates on 19 US cycle tracks physically separated from vehicle traffic by a buffer and distinct from the walking paths compared to reference streets without cycle tracks. The overall crash rate for cycle tracks was 2.3 (95% CI = 1.7, 3.0) crashes per million bicycle kilometers. For vehicle-bicycle crashes on roadways, the overall published crash rates per million bicycle kilometers ranged from 3.75 to 54, and from 46 to 67 in the US and Canada respectively. These "results suggest that, in the United States, bicycling on cycle tracks is safer than bicycling on roads."[18]
- A study of 690 bicycling injuries in Canada across all types of bicycle facilities showed that cycle tracks had the lowest risks, about one-ninth the risk of the reference street: a major street with parked cars and no bicycle infrastructure. Bicycle lanes were found to have about one-half the risk as the reference. Busy streets are associated with higher risks than quiet streets, and bicycle-specific facilities are associated with lower risks.[19]
- The Prospect Park West New York City cycle track case study found that all crashes decreased by 16%, injuries decreased by 63%, and injury risk decreased by 50% post-installation. The study also reported there were no reported injuries between bicyclists and pedestrians.[20]
- Researchers surveyed cyclists in two buffered bicycle lanes and one cycle track in Portland about their perceived safety and route choice (cycle track and buffered lane vs. on-street, all other). About 45% of cyclists agreed that they chose to ride on the cycle track more often. Additionally, women significantly felt safer on the cycle track than men (94% [of women] vs. 64% [of men]).[21]
- Researchers in Portland measured air quality on the driver side and passenger side of a parked car to compare particulate matter found in a typical location of bicycle lane vs. the typical location of a cycle track. Air quality was found to be 8% to 38% better in the cycle track location than the bicycle lane, and researchers also found that the highest differences between the two facilities corresponded with higher traffic volumes, supporting the conclusion that the distance created by a physical barrier between a bicycle facility and moving traffic affects air quality and bicyclists' exposure to ultrafine pollutant particles.[22]

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[17] Lusk, A. C., Furth, P. G., Morency, P., Miranda-Moreno, L. F., Willett, W. C., & Dennerlein, J. T. (2011). Risk of injury for bicycling on cycle tracks versus in the street. *Injury prevention*, 17(2), 131-135.

[18] Lusk, A. C., Morency, P., Miranda-Moreno, L. F., Willett, W. C., & Dennerlein, J. T. (2013). Bicycle Guidelines and Crash Rates on Cycle Tracks in the United States. *American journal of public health*, 103(7), 1240-1248.

[19] Teschke, K., Harris, M.A., Reynolds, C.C., Winters, M., Babul, S., Chipman, M., Cusimano, M.D., Brubacher, J.R., Hunte, G., Friedman, S.M., Monro, M., Shen, H., Vernich, L., & Cripton, P.A. (2012). Route infrastructure and the risk of injuries to bicyclists: A case-crossover study. *American journal of public health*, 102(12), 2336-2343.

[20] NYCDOT (2011). Prospect Park West: Bicycle Path and Traffic Calming Update. (Presentation, 20 Jan 2011). Retrieved from http://www.nyc.gov/html/dot/downloads/pdf/2012_ppw_trb2012.pdf.

[21] Monsere, C. M., McNeil, N., & Dill, J. (2012). Multiuser perspectives on separated, on-street bicycle infrastructure. *Transportation Research Record: Journal of the Transportation Research Board*, 2314(1), 22-30.

[22] Kendrick, C.M., Moore, A., Haire, A., Bigazzi, A., Figliozzi, M., Monsere, C.M., George, L. (2010). The impact of bicycle lane characteristics on bicyclists' exposure to traffic-related particulate matter. *90th Annual Meeting of the Transportation Research Board*.

Planning

Bicycle Facility and Cycle Track Implementation in Dense Urban Environments

In urban environments such as Cambridge, streets should provide safe accommodations for all modes and people of all ages and abilities. The City's policy objectives aim to protect and improve the urban fabric; promote cultural advancements and historic preservation; increase environmental, economic, and social sustainability; and improve the quality of life for its residents. All bicycle facility designs require creative and pragmatic solutions to often complex and historic land use characteristics and roadway configurations.

When determining what type of facility is most appropriate and feasible for each location, and how to create a network of connected, protected facilities, general planning level considerations include:

- Balancing the accommodation of all modes
- Density, connectivity, and latent demand
- Context of land uses and street type
- Available right-of-way
- Proximity to or on the desired route to special uses: schools, parks, youth centers, etc.
- Traffic volumes and speeds
- Presence of transit stops
- Driveways and intersections
- Type of project - retrofit vs. reconstruction
- Major routes that serve popular destinations, residential areas, schools, parks and employment centers that are:
    - High volume, high speed roadways
    - Major arterials and connectors
    - Commercial corridors with high parking turnover

It is important to note that cycle tracks may not be appropriate for every street. Other bicycle facilities such as bike lanes are also important components of a bicycle network and can serve some users well, especially on lower volume and lower speed routes. Bicycle boulevards or neighborways, shared streets, or local residential streets may not be appropriate routes for cycle tracks. All facility types should be selected based on engineering judgment and receive feedback from the local community

Copenhagen, Denmark

New York City, NY

Types of Bicycle Facilities

Below is a comparison table of the benefits and challenges associated with each type of typical urban bicycle facility:

Shared Travel Lanes: *Shared bicycle and motor vehicle travel lanes denoted by pavement markings and signs.*	
Benefits	**Challenges**
• Directs bicyclists to the safest place to ride • Alerts motorists of shared space	• Bicyclists must operate as a vehicle in mixed traffic • Narrow right-of-way may not provide enough space to direct bicyclists out of the "door zone" and requires bicyclists to "take the lane" • Not appropriate for roadways with speeds greater than 30 mph • High exposure to motor vehicle pollution
Bicycle Lanes: *On-road facilities designated for exclusive use by bicyclists through pavement markings and signs.*	
Benefits	**Challenges**
• Designated space for bicyclists • Visually narrows the street to calm traffic	• May require bicyclists to operate as a vehicle in mixed traffic to avoid obstructions • Motor vehicles often drive or park in the bicycle lane • Narrow right-of-way may not provide enough space to direct bicyclists out of the "door zone" • High exposure to motor vehicle pollution
Buffered Bicycle Lanes: *A bicycle lane with pavement marking buffers to provide separation from parked motor vehicles.*	
Benefits	**Challenges**
• Designated space for bicyclists • Additional buffer space for separation from motor vehicles to avoid "dooring" • Space for passing other bicyclists • Visually narrows the street to calm traffic	• May require bicyclists to operate as a vehicle in mixed traffic to avoid obstructions • Motor vehicles often drive or park in the bicycle lane; this is exacerbated with wider bicycle lanes • High exposure to pollution
Shared-Use Paths: *Off-road path physically separated from traffic and designated for shared use by bicyclists and pedestrians.*	
Benefits	**Challenges**
• Off-street space physically separated from motor vehicles • Provides regional and inter-city off-street connections • Lower exposure to pollution	• Typically requires more right-of-way space and is generally installed along or in open green spaces, parkland, etc. • Shared with walkers, joggers, roller skaters, skateboards, dog walkers, etc.
Cycle Tracks: *Exclusive bicycle facilities physically separated from motor vehicle travel lanes and sidewalks.*	
Benefits	**Challenges**
• Exclusive, protected space for bicyclists physically separate from motor vehicles and pedestrians • Prevents driving and parking in facility • Eliminates "dooring" • Helps reduce exposure to pollution • Visually narrows the street to calm traffic	• Typically requires more right-of-way space • Maintaining pedestrian accessibility at intersections and transit stops • Drainage considerations, especially for the type of drainage infrastructure required for raised cycle tracks • Accommodating existing street sweeping and snow clearing equipment • Developing a year-round maintenance plan

Types of Cycle Tracks

Raised vs. Street-level Cycle Tracks

Raised cycle tracks are vertically separated from motor vehicle traffic by installing the facilities at a different grade, whether at the same level of the sidewalk separate from pedestrian travel, or in between the roadway grade and sidewalk grade (e.g., sidewalks are typically six inches above the roadway, so the cycle track could be installed three inches above the roadway and three inches below the sidewalk). Street-level cycle tracks are installed on the roadway but physically separated from motor vehicles through various methods such as on-street parking or plantings. Below is a comparison table of raised and street-level cycle tracks

Raised Cycle Track

Bicycle facilities constructed above the roadway physically separated from motor vehicle and pedestrian traffic through a variety of methods including curbs, furnishings, plantings, etc.

Benefits	Challenges	Maintenance Considerations
• Provides vertical separation and more protection from motor vehicle traffic; increased separation can be more attractive to a wider range of bicyclists • Prevents motorists from easily entering or obstructing the cycle track • Potentially more visually attractive • Allows for driveway and side street designs that are similar to sidewalks and improves yielding as well as reduces turning motor vehicle speeds	• Potential for conflicts with pedestrians in cycle track accessing transit stops, at intersections, or to access the sidewalk from parked vehicles • Typically more expensive if designs require reconstruction and adjustments to stormwater management unless implemented as part of a planned street reconstruction project	• May require special maintenance equipment or operations • Sweeping and snow plowing may be done with adjacent sidewalk • If wide enough, standard street equipment can be used • Snow storage and de-icing strategies need to be considered

Street Level Cycle Track, also known as a Protected Bike Lane *[23]

Bicycle facilities at street level physically separated from motor vehicle traffic through a variety of methods including parked vehicles, pavement markings, flexposts, bollards, curbs, plantings, etc.

Benefits	Challenges	Maintenance Considerations
• Lower cost of implementation when installed on existing roadway • Typically have minimal effect on storm water management and drainage infrastructure • Typically have minimal impact on pedestrian crossings at intersections	• May be less attractive to inexperienced cyclists depending on type of separation • If used, flexible posts can pose maintenance challenges and may be less visually attractive within streetscape • Without physical separation, enforcement may be needed to restrict motor vehicle access	• Sweeping and snow plowing may need to be done separate from roadway • Locations with flexible posts should consider minimum clearances required for street sweeping and snow plowing equipment • Special equipment, operations, or maintenance agreements may be needed for cycle tracks • Planters require regular maintenance

[23] For greater clarity the term "Protected Bike Lane" is used in Cambridge to describe a street level cycle track.

One-way vs. Two-way Cycle Tracks

Cycle tracks can either be one-directional or two-directional, and can be provided on both sides of two-way streets or on one side of one-way streets. Below is a comparison table of one-way and two-way cycle tracks and the contexts for which they may or may not be more appropriate:

One-Way Cycle Track – Each side of two-way roadway *Context: Corridors with more frequent intersections, active edges on both sides of street*	
Benefits	**Challenges**
• Provides access to both sides of roadway • Cyclists ride in the same direction as vehicles in adjacent roadway • Simpler treatments at intersections • Can transition to bicycle lanes to match a connecting facility • Generally conforms to standard roadway operating expectations	• Requires more roadway space to accommodate a buffer on two sides of the roadway than a two-way cycle track • Need more width overall to allow for passing, especially where volumes are higher and on hills and longer stretches • Potentially more total parking restrictions for sight lines due to presence on both sides of roadway (depends on number of side streets/driveways) • May make wrong way bicycle riding more appealing • May require changes to signal operations, especially at locations with high volumes of turning traffic
Two-Way Cycle Track – One side of one-way roadway *Context: Corridors with few intersecting streets, barrier or edge on one side, trail connections*	
Benefits	**Challenges**
• Has a "bike path" feel that is more attractive to less experienced cyclists • Requires less space than two one-way cycle tracks on each side of the roadway • Cyclists may pass in opposing cycle track lane • May improve connectivity for bicyclists when used on one-way streets	• Contrary to standard roadway operating expectations, as cyclists approach motorists from potentially unexpected direction • Pedestrians may not expect contra-flow bicyclists • Can limit access to land uses and activities on non-cycle track side of street • The contra-flow movement will likely be less efficient due to signal progression operation resulting in frustration by the user or violations of traffic controls • Will require changes to signal operations to manage turning conflicts, especially left turning vehicles and contra-flow bicyclists

When choosing which side of the street to install a two-way cycle track, consideration should be given to:

- Available right-of-way
- Number of intersections and driveways
- Width of adjacent sidewalk
- Adjacent land uses
- Transit stops
- Access management
- Presence and type of parking
- Desired turning movements
- Commercial loading and delivery
- Taxi, valet, or temporary loading areas
- Emergency vehicle needs
- Stormwater management

Retrofits vs. Reconstruction

When the curb location is fixed, street-level cycle tracks can often be retrofitted by reallocating existing street space. Cycle tracks can be installed using strategies such as minimizing lane widths or removing travel or parking lanes. A physical buffer between a curbside bicycle lane and adjacent parking and/or travel lanes can be created with pavement markings and flexposts, curbs, planters, and other design elements as space permits. Retrofit projects are usually lower in cost and quicker to implement than reconstruction projects, and can be the first phase of an incremental installation of protected facilities.

Reconstruction projects are excellent opportunities to install raised cycle tracks. During reconstruction projects, all aspects of the available right-of-way should be considered to achieve the best facility possible.

Design

General Design Considerations

Cycle tracks have been designed and built around the world for decades; the most thorough and substantial design guidance widely available comes from the Netherlands and Denmark. The NACTO Urban Bikeway Design Guide provides a summary of design considerations and treatments for cycle tracks based upon European and North American guidance and experience. FWHA (the Federal Highway Administration) officially supports use of the NACTO guide. For this paper, the City of Cambridge has developed cycle track design considerations using best practices from around the world, and lessons learned from local experience with the installation of the Vassar Street and Concord Avenue cycle tracks as well as the designs for Western Avenue, Binney Street, and Main Street.

The planning level considerations for cycle tracks discussed previously help determine what type of facility is best for the project site. This section of the paper will discuss general cycle track design considerations including:

- Determination of cross-section widths
- Separation methods
- Pavement markings and signage
- How to discourage pedestrian use of cycle tracks
- Transit stop accommodations
- Drainage
- Maintenance

Intersection and driveway treatments are discussed later in the Intersection Design Considerations section of this paper.

Cycle Track Cross Section Recommendations

Below is a chart with minimum and preferred cycle track widths, whether raised or at street-level, for one-way and two-way cycle tracks:

Facility Dimensions	One-Way Cycle Track		Two-Way Cycle Track	
	Minimum[1]	**Preferred[2]**	**Minimum[1]**	**Preferred[2]**
Cycle Track Width	5’	7’	8’	12’
Separation[3]	1’ to 3’	3’+	1’ to 3’	3’+

[1] The minimum total clear width needed to accommodate existing street sweeping and snow clearing equipment in the City of Cambridge is 10’. Sidewalk plowing equipment can handle narrower widths. Maintenance equipment or maintenance agreements may be required on a case-by-case basis for narrower cycle tracks.

[2] Designs should meet or exceed the preferred widths to the maximum extent feasible to allow for passing.

[3] Separation can be achieved through a variety of methods including vertical grade changes. Separation widths from motor vehicle lanes and sidewalks will vary depending on the context and constraints of each site and require engineering judgment.

Each project should be evaluated using engineering judgment to develop context-sensitive solutions. Cycle track and roadway design guidance is ever evolving, and designs should be piloted and tested to continuously improve conditions for people using all modes of transportation. As more cycle tracks are installed throughout the U.S. and Cambridge, more specific design guidance will be developed for cross section widths. At this time, for the most extensive recommendations on cross section widths please refer to the Dutch “Design Manual for Bicycle Traffic” (CROW) for additional information.

Cambridge, MA

Chicago, IL

Separation Methods

There are a variety of separation methods for cycle track designs. The overall goal is to provide a physical barrier to reinforce separation between the cycle track and the adjacent parking or travel lane and the pedestrian realm. Generally, pavement marking is an acceptable method for buffering parked vehicles from the cycle track. However, depending on the context and constraints within a project site, and whether a cycle track is raised or at street-level, separation can be achieved through any of the following:

- Parking with pavement marking buffers and/or flexible bollards or flexposts
- Curbs
- Concrete barriers
- Planters, trees, stormwater management features
- Differentiating materials
- Street furniture

For raised cycle tracks without curbside parking, separation methods should consider ways to mitigate larger vehicles mounting the curb and parking partially on the cycle track. The furnishing zone between a raised cycle track and the sidewalk can include street furniture, plantings, trees, and other furnishings to define and separate the pedestrian realm from the raised cycle track.

New York City, NY

Vancouver, BC

Galapagos Islands, Ecuador

Boston, MA

Pavement Markings and Signage

Pavement markings should be determined by consulting the NACTO Urban Bikeway Design Guide, the latest edition of the MUTCD, and the AASHTO Guide for the Development of Bicycle Facilities. Bicycle lane symbols can be placed to promote the correct direction of travel and discourage wrong-way riding, while indicating to pedestrians the intended use of the facility.

Regulatory, warning, and wayfinding signage specific to cycle tracks can be developed to improve overall safety and expectations for all roadway users. Signs can be placed within the buffer or adjacent to the curb where practical and visible for the intended user. For cycle tracks with parking protection, signs and markings can alert all users to be aware and where to look for potential conflicts, including pedestrians loading and unloading from parked vehicles and at intersection mixing zones. Pavement markings and signage at intersections are discussed in further details in Intersection Design Considerations.

Pedestrians and Cycle Tracks

Because cycle tracks are still relatively new in North America, many people are not yet accustomed to their place and function in the streetscape environment. As in the Netherlands and other countries with an abundance of cycle tracks, people will become accustomed to behaviors; however, at the introductory stage it is valuable to include design elements that will reduce conflicts, educate users, and encourage appropriate behaviors. In particular, people should not walk or jog in cycle tracks, and designs should be intuitive and encourage separation of pedestrian and bicycle traffic. Minimal treatments include differentiating materials and providing signage and pavement markings restricting pedestrian use of the cycle track. More effective treatments include providing a vertical element separating the pedestrian and bicycle space such as a change in grade or the installation of street furniture and/ or street trees. Where adjacent to on-street parking, regular access from the sidewalk to the parking lane should be provided. Pedestrian and bicycle interactions at intersections are discussed later in Intersection Design Considerations section of this report.

New York City, NY

Copenhagen, Denmark

Transit Stops

Depending on the configuration of the cycle track, the presence of curbside parking, and the location of the transit stop, a variety of treatments can be used to facilitate accessible pedestrian transit stops. Strategies can include:

- Removing separation at the stop to allow curbside access
- Providing transit stop islands in the buffer space at nearside and farside bus stops
- Raising the cycle track to allow pedestrians access across the cycle track from the sidewalk to the curb; this treatment can include bus stop platform islands in the buffer space or allow buses to access the curb directly adjacent to the cycle track
- Routing the cycle track behind the transit stop where space permits

Stops should include accessible pedestrian landing zones for each bus stop door. Tactile warning strips, pavement markings, colored pavement, and signage can be used to alert bicyclists to yield to pedestrians loading and unloading.

Cycle track designs often involve relocating transit stops to the far-side of the intersection to reduce conflicts. Far-side bus stops can help improve sight lines, reduce transit delay as buses do not have to wait for a green indication after loading passengers, and reduce conflicts between buses and right turning bicyclists and vehicles. Far-side bus stops also encourage pedestrians to cross behind the bus to access the intersection.

Drainage

Cycle tracks can be designed to allow water to drain freely from the street and eliminate standing water whether at the sidewalk or street level. Depending on the type of project, simple changes to drainage infrastructure or complex overhauls during full depth reconstruction projects can accommodate cycle tracks through a variety of methods Drainage and utility structures should be placed along the curb may to maintain a smooth riding surface free from hazardous drainage grates. Catch basin grates must be City standard "cascade" type that have cross bars so as not to catch bike tires.

For raised cycle tracks, the cycle track can be pitched toward the road like typical sidewalks to allow water to drain into existing infrastructure or into the buffer zone (where present) which can contain planters, rain gardens, and other stormwater management features. This area can also be used to store snow in winter. Another option is to install a central drain or stormwater management features between the cycle track and sidewalk to drain and filter stormwater. Permeable pavement can also be used to allow water to drain directly through the pavement, helping to eliminate freezing surface water which can be a safety problem for cyclists. A permeable asphalt cycle track is being constructed on Western Ave. (in construction, 2014).

Maintenance

Street Sweeping and Snow Clearing

To ensure success, cycle tracks must be designed and constructed to facilitate year-round maintenance. Where feasible, cycle track widths 10' or more are most compatible with the City's existing street sweeping and snow clearing equipment so they can be included with normal maintenance operations. Cycle tracks designed with flexposts or bollards should be removable to facilitate snow and ice clearance in the winter.

To accommodate a narrower cycle track, it may be necessary to either purchase specialized maintenance equipment such as tractors with brooms, snow blowers, or pickup trucks, or identify maintenance partners and establish maintenance agreements to clean and plow cycle tracks prior to implementation. Specialized equipment can serve both as snow clearance equipment during the winter and street sweepers throughout the rest of the year.

For winter maintenance it is especially important to have proper drainage to prevent ice formation during freeze/thaw conditions and after plowing. De-icing strategies will depend on the configuration of the cycle track and the type of pavement used. De-icers can be applied prior to snow fall and again while clearing to help prevent ice formation. Salt and deicers are not recommended for permeable pavements to prevent clogging in the void spaces of the pavement. Alternatively, beet juice/brine has been used in some cities as a deicer on streets and bicycle facilities to reduce environmental impacts associated with salt. Stormwater management features can be used in the buffer zones between the street and/or the sidewalk to store, filter, and allow snowmelt to re-enter into the water table.

In the City of Cambridge, sidewalk snow clearance is the responsibility of the abutter. For raised cycle tracks, maintenance agreements with public and private partners will be part of the strategy; for example, MIT clears the cycle tracks along Vassar Street as part of an agreement.

Intersection Design Considerations

Intersections are where most motor vehicle-bicycle crashes occur in urban areas with and without bicycle facilities. Unfortunately there is not enough research or guidance on how to mitigate or redesign standard intersections for all types of bicycle facilities. Existing laws define bicycles as vehicles, and assume that bicyclists operate similarly as motorists do, with some notable exceptions (e.g., being allowed to pass on the right and to ride on sidewalks under certain conditions). However, bicycles and motor vehicles have drastically different operating characteristics, including top speeds and acceleration and deceleration rates. Prevailing laws and design practices do not accommodate bicyclists of all ages and abilities. As motor vehicles, transit vehicles, and pedestrians have specific accommodations at intersections including pavement markings, signage, and signalization, bicyclists likewise need explicit accommodations to reduce conflicts and improve safety and comfort for all. The good news is that there is considerable guidance and global experience on how to design intersections with cycle tracks, which can provide safer and more comfortable conditions by clearly defining space and expected behaviors for all.

Cycle track designs at intersections can manage conflicts with turning vehicles and pedestrians through a variety of treatments. The overall goals of intersection design are to reduce conflicts, speeds, and delay, as well as improve safety and comfort for all modes. This section will cover the following intersection design considerations:

- Sight/stopping distances including parking setbacks
- Geometry, including raised crossings, chicanes, and curb radii
- Intersection pavement markings and signage
- Corner designs for bicycle and pedestrians crossings
- Providing bicyclists opportunities for desired turning movements
- Signalization
- Access into and out of two-way cycle tracks
- Driveways

Sight/Stopping Distances

When designing all types of bicycle facilities, stopping sight distances at intersections and driveways should be reviewed to maximize visibility of bicyclists and reduce conflicts between modes. Sight and stopping distance calculations will vary based on the characteristics and constraints of each project and will be influenced by the configuration of facility types. For street level, parking protected cycle tracks, parking restrictions between 20’ to 40’ minimum may be generally sufficient at the near and far-side of intersections and driveways to allow for proper sight distances, however additional restrictions may be needed based on site specific geometric or operational characteristics, which would result in greater sight distance requirements. Sight distance calculations can be developed for all modes at intersections. Sight and stopping distance calculations for bicycles are found below:

Table 5-4. Minimum Stopping Sight Distance

U.S. Customary			Metric		
$S = \frac{V^2}{30(f \pm G)} + 3.67V$			$S = \frac{V^2}{254(f \pm G)} + \frac{V}{1.4}$		
where:			where:		
S	=	stopping sight distance (ft)	S	=	stopping sight distance (m)
V	=	velocity (mph)	V	=	velocity (km/h)
f	=	coefficient of friction (use 0.16 for a typical bike)	f	=	coefficient of friction (use 0.16 for a typical bike)
G	=	grade (ft/ft) (rise/run)	G	=	grade (m/m) (rise/run)

Source: AASHTO Guide for the Development of Bicycle Facilities Table 5-4

Intersection Approach Geometry

Based on available sight distance, intersection operations, and physical constraints, there are several ways to design cycle track intersection approach geometry to improve safety and maximize visibility for all users. Solutions may include:

- Continuing the cycle track all the way to intersection and:
    - Restricting parking to provide adequate sight distances and/or space for turn lanes or other desired operational features.
    - Designing chicanes to slow bicyclists speeds to meet sight distance requirements.
- Creating a cycle track and motor vehicle mixing zone where vehicles yield to bicyclists in the cycle track and merge to accommodate turning movements
- Maintaining a raised cycle track across intersections, especially appropriate across driveways and minor side streets.
- Terminating the cycle track and removing separation to provide a standard bicycle lane with bicycle boxes, where appropriate, to improve visibility and raise awareness of the shared space between all users of the intersection.

Chicanes

For parking protected street level cycle tracks where sight distance requirements cannot be achieved by only restricting parking, the geometry of the approach can be altered to slow bicycle traffic to speeds which are compatible with sight distance requirements at potential conflict points. A chicane is a design feature that creates an "S" curve that bicyclists will weave through, effectively reducing speeds, and places bicyclists at a more visible location on the roadway. For a typical roadway, parking should be restricted 20' from the crosswalk; however, further restrictions based on specific speeds and stopping sight distances can improve the visibility of bicyclists at intersections. Chicanes can be designed to help improve visibility as well as maintain bicycle approach speeds between eight and 11 miles per hour. To keep bicycle speeds within this range, a chicane is designed with a reverse curve and an approximate centerline radius of 22' followed by 13'. This combination of radii can result in bicycle speeds of 8 to 11 miles per hour on the approach to the intersection. This will correspond to a bicycle stopping distance of 35' to 65'. For parking protected cycle tracks, presuming motor vehicle turns will be made no faster than 15 mph, motorists will have approximately 80' to 100' of available sight distance to see the bicyclists once they appear, and will require approximately 50' to 80' to stop once they see the bicyclist. This is sufficient for a bicyclist to react prior to the intersection if a vehicle is likely to turn in front of the bicyclist and for a motorist to yield to the straight-traveling bicyclist as legally required.

Washington, D.C.

Washington, D.C.

Cycle Track and Motor Vehicle Mixing Zones

In some situations, cycle tracks can be designed with mixing zones at intersections to accommodate vehicle turning movements. Mixing zones can be used where there are space constraints or as an alternative to bicycle signals. In this design treatment, the cycle track transitions to a shared curb-side bicycle and motor vehicle lane. Cars are angled into the mixing zone, reducing speeds and maximizing visibility of on-coming bicyclists. Yield markings at the approach to the mixing zone accompanied by "Turning vehicles yield to bicycles" R10-15 signs help denote bicycle prioritization and reinforce that motor vehicles must yield to oncoming bicyclists. Mixing zones may not be appropriate at intersections with high volumes of right turning vehicles or higher speeds, and further studies are needed to determine their effectiveness in reducing crashes compared to alternative treatments such as signalization.

Modified R10-15 Sign
Source: Toole Design Group

Standard Bicycle Lanes

Separation should only be removed in limited circumstances based on engineering judgment. Where there are constraints and separation cannot be accommodated, separation should be removed prior to intersections to provide a standard bicycle lane with bicycle boxes or turn queue boxes where appropriate. Additional treatments such as green colored pavement, warning signs, and/ or separated signal phases should be provided to improve visibility and raise awareness of the shared space between all users of the intersection. Also, removing separation may reduce comfort for some users.

Cycle Track Intersection Pavement Markings and Signage

Cycle track pavement markings through intersections can reduce conflicts by alerting motorists and pedestrians to expect and be aware of bicyclists, and encourage proper tracking by bicyclists through intersections. To alert bicyclists that they are approaching an intersection and to control approach speeds, visual and tactile cues can be incorporated into the design of the cycle track. The application of color to the cycle track can be used to effectively communicate to all modes of upcoming intersections where reduced speeds and increased awareness are required. Colored pavement can be used to increase awareness of bicyclists at:

- Curbside locations where there are conflicts at driveways
- The beginning of the block for a short distance to highlight the cycle track
- Intersections to increase awareness of conflicts areas and increase visibility

Variations of symbols including shared lane marking symbols, standard bicycle symbols, or oversized shared lane marking or bicycle symbols can be used to define intersection space. It is generally recommended to choose a standard symbol for intersection crossings to maintain continuity and clarity throughout the bicycling network. Symbols and/or colored pavement should be supplemented with dashed lines. Many communities have also used temporary educational signage to help users understand where to predict movements by different modes and reduce potential conflicts.

Corner Designs: Bicycle and Pedestrian Crossings at Intersections

Treatments at intersections can help reduce conflicts between pedestrians and bicyclists to improve safety and comfort. Designs can incorporate accessible pedestrian features including high-visibility crosswalks across the cycle track and tactile warning strips on the sidewalk and at medians where applicable. Pavement markings such as yield symbols and transverse stop lines, along with geometric features such as chicanes and signage, can slow and help alert bicyclists to yield to pedestrians. Raised cycle tracks can transition to a shared pedestrian and bicycle area at corners. These treatments all require slow speeds similar to those found on shared streets. Another option is to design intersection crossings to provide bicycle specific pavement markings, signage, and signalization in addition to traditional pedestrian crosswalks.

New York City, NY

Providing Opportunities for Turning Movements: Jug Handles and Two-Stage Turn Queue Boxes

Bicyclists turning movements can be accommodated at intersections and major destinations along the cycle track through a variety of treatments, including narrowing the buffer width to provide bicycle turn lanes where space is available, and facilitating "jug handle" or two-stage left turn movements. Jug handle movements are where bicyclists bear right onto a ramp or side street to then continue to turn left. Two-stage left turn movements are common practice in the Netherlands and other European countries, and are typically easier for most bicyclists to execute, and may be more comfortable because it does not require waiting for gaps to merge laterally across multiple lanes of traffic.
Jug handles can be created through geometric changes to sidewalks or by creating queuing areas on adjacent side streets called two-stage turn queue boxes. Two-stage turn queue boxes help bicyclists safely make left or right turns at intersections, driveways, and midblock crossing locations where there is demand. Queue boxes can be placed in multiple locations depending on the configuration and constraints of each site. Two-stage turn queue boxes prevent conflicts by separating turn movements. Bicycle signals can also help facilitate turning movements for bicyclists and reduce conflicts between other modes.

Toronto, ON

Bicycle Signals and Detection

Providing dedicated signalization for all modes can be used to manage conflicts and improve safety. Bicycle specific traffic signals are a common and effective way of moving bicycles through signalized intersections in conjunction with cycle tracks. Signal timing can allow for bicycles minimum green and clearance times and is often provided concurrently with pedestrian phasing. The MUTCD allows standard traffic signals to be designated for bicyclist use with the application of a regulatory sign. Interim Approval for the optional use of bicycle signal faces was issued by FHWA in December, 2013. The National Committee on Uniform Traffic Control Devices has established a Task Force to develop a proposal to incorporate bicycle signals with a bicycle symbol into the next edition of the MUTCD.

Bicycle signals can be accompanied by bicycle detection to reduce delay. Typically push-buttons for crossing signal activation present a challenge for bicyclists and are not recommended. New advancements in bicycle detection can include in-pavement loop detectors, video detection, or micro-wave detection. Technologies are continuously being developed and will continue to improve the efficiency of cycle track designs.

Access into and out of Two-Way Cycle Tracks

Access into and out of two-way cycle tracks can be achieved through a variety of treatments depending on the roadway configurations, adjacent facilities, and trip generators. Treatments can include pavement markings, colorized pavement, signage, geometric features such as median islands, and signalization. Bicycle boxes and two-stage turn queue boxes can be used at intersections to direct contra-flow bicyclists to the most conspicuous location on the roadway to execute turning movements and to be the most visible for all users; these spaces can also serve as waiting areas to find the best time to enter the normal stream of traffic onto an adjacent facility or roadway. Bicycle signals can also be used to separate conflicts. Jughandles and corner designs can help facilitate desired turning movements onto adjacent facilities.

At midblock locations, access into and out of cycle tracks can be achieved through several methods. Where parking is not present, breaks in the buffer between motor vehicles and the cycle track can allow bicyclists to enter the normal flow of traffic to access popular destinations or connections at midblock locations (note: if raised, these locations can include mountable curbs). Turn lanes, jug-handles, or queuing areas in the buffer space can also be used where appropriate and feasible depending on site characteristics and desired routes.

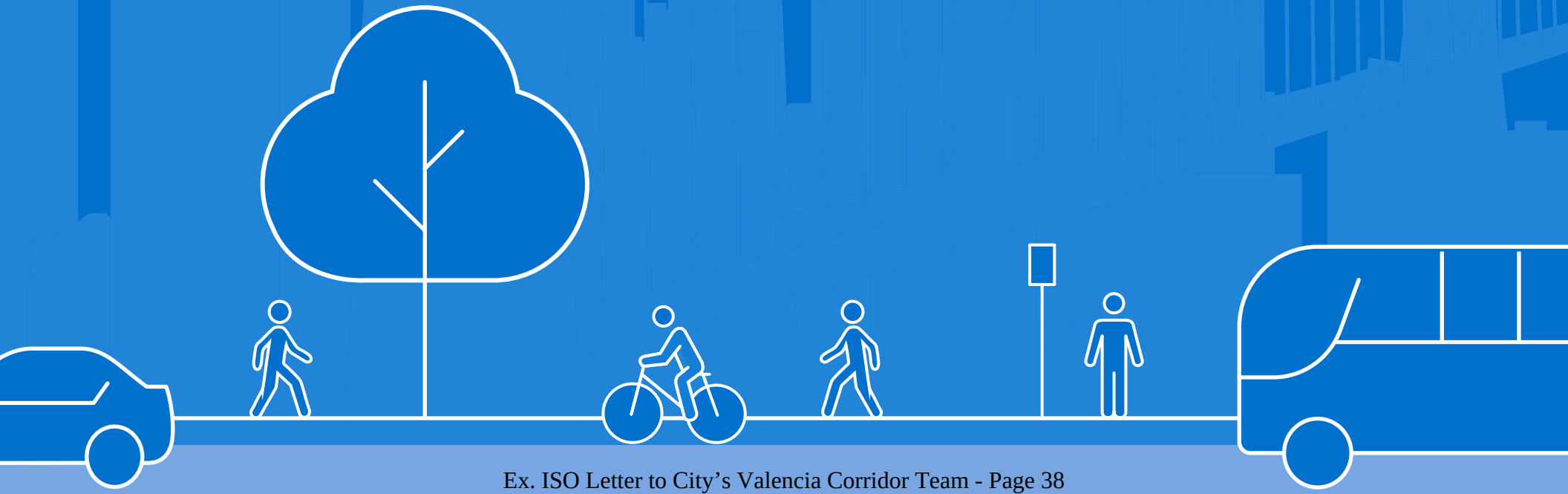
Cycle Tracks at Driveways

Reducing conflicts at driveways is another key consideration to improving the safety of cycle track designs. Driveways have similar design characteristics to intersections and require improved sight lines, reduced speeds, and prioritization of bicycle movements. The City of Cambridge standards calls for raised cycle tracks and sidewalks to remain level across driveways, so that any crossing vehicle must travel vertically over the cycle track and sidewalk. In this way, bicyclists are more visible and motor vehicle speeds are kept to a minimum. Requiring setback and restricting parking near driveways improves visibility between bicyclists and drivers. Additional treatments to reduce conflicts and improve safety at driveways include pavement markings, signage, and other traffic calming treatments to slow speeds and alert drivers to look for oncoming bicyclists.

Exhibit D

CURB MANAGEMENT STRATEGY

FEBRUARY 2020



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PHARMACY
BUS

INTRODUCTION

The transportation landscape in America's cities has changed dramatically in the last 10 years. Many new modes of personal mobility, like ride-hailing, bike-sharing, electric scooters, and private transit, along with on-demand package and food delivery services, compete with more traditional modes for space on the streets and at curbs.

At the same time, cities have embraced new policies and tools to make sustainable transportation more safe, convenient, and reliable, such as dedicated bus lanes that speed up transit, protected bike lanes that separate bikes from cars, and sidewalk extensions that increase safety for people walking.

With all of these changes, competition for curb space is increasing. That competition results in more congestion and conflict between modes. As more people, services, and companies vie for curbside access, San Francisco needs to reimagine how this valuable space is allocated and managed.

San Francisco's limited curb space has to be more flexible, dynamic, and responsive to the city's changing transportation landscape, its diverse users, and a new era of urban growth and mobility.

As manager of San Francisco's transportation network and the vast majority of the city's curb, the San Francisco Municipal Transportation Agency (SFMTA) has developed a new approach to managing the city's limited curb space to meet the demands of today and tomorrow.

About the SFMTA

The SFMTA is unique in the United States in managing both the City's public transportation network and its streets.

The SFMTA connects San Franciscans with their communities to enhance the economy, environment, and quality of life in the city. However you choose to get around—whether you ride Muni, take a car, walk, ride a bike, ride a scooter, take a taxi, or ride paratransit—the SFMTA seeks to help you get where you need to go as safely as possible.

The agency is governed by a seven-member Board of Directors. Appointed by the Mayor and confirmed by the Board of Supervisors, the SFMTA Board of Directors provides policy oversight in accordance with the San Francisco Charter, its Transit-First Policy and the public interest.

In accordance with state law, the SFMTA has primary responsibility for curb management in San Francisco, including allocation of curb space among different users and managing demand with tools, pricing, and enforcement of parking regulations.

Ex. ISO Letter to City's Valencia Corridor Team - Page 42

EXECUTIVE SUMMARY

An Evolving City

San Francisco is a relatively small 47 square miles, but it is the nation's second densest large city after New York City. Each day, more than 300,000 people commute into San Francisco; 49 percent of all jobs are held by people who live outside its boundaries. It serves as a cultural center for the region and attracts visitors from all over the world.

Our transit, street and curb resources are stretched to their limit, and will be stretched even further over the next two decades. By 2040, San Francisco's population is projected to reach 1.1 million (a 24 percent increase) and the Bay Area's population is estimated to swell to 9.3 million (a 29 percent increase).

With more people and jobs, and an abundance of new travel modes and on-demand delivery services, San Francisco has experienced: more traffic congestion, ongoing safety concerns, and more emissions. The new conditions on San Francisco streets have made it clear that we cannot use 20th century tools to manage 21st century pressures at the curb.

As San Francisco faces new challenges, the city also has an opportunity to rethink how it manages its curb to respond to those changes. The SFMTA's Curb Management Strategy is a roadmap for how the SFMTA will manage and allocate the City's limited and valuable curb space in a way that is both responsive to and anticipates current and future demands for curb access.

How the strategy was developed

Work on the Curb Management Strategy began in March 2018. Key elements in the development of the plan include:

1. Review of San Francisco's existing curb management regulations and curb conditions
2. Review of best practices for curb management in other cities, including discussions with planners and engineers from those cities
3. Interviews with SFMTA staff and other city agency staff whose work touches the curb, to better understand their process, key challenges, and needs
4. Data collection on curb usage and design
5. Stakeholder workshops to inform the development of the curb prioritization model (the "framework")
6. Development of a curb framework and associated curb management strategies, policies and tools
7. Internal and external stakeholder outreach to gather feedback on the curb framework and management strategies

THIS STRATEGY DEFINES FIVE KEY CURB FUNCTIONS, AND HOW THOSE FUNCTIONS AND USERS ARE PRIORITIZED IN DIFFERENT LAND USE CONTEXTS, TO REFLECT HOW CURB NEEDS VARY ACROSS THE CITY.

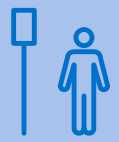
A New Approach

The curb is a valuable and finite resource with many users—some of them competing, and some of them complementary. This strategy defines five key curb functions and how those functions and users are prioritized in different land use contexts to reflect how curb needs vary across the city.

With curb space in high demand, curb functions that provide the highest level of access for a given amount of space along the curb should be prioritized. Throughout the most active and dense parts of San Francisco access for people and access for goods are given top priority while private car parking is lowest priority. By doing so, the curb can facilitate the movement of more people and goods.

After first allocating curb space for the highest priority functions, remaining curb space will be allocated to the lower priority functions. Just because something is a lower priority doesn't mean it won't have any space allocated to it, just that the needs of higher priorities are met first. In fact, because the higher priorities tend to be more space-efficient, there will usually be a significant amount of space remaining for lower priorities.

Curb Functions

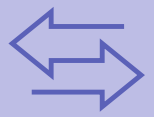


Access for People
Active space that prioritizes transit boardings, and accommodates pick-ups/drop-offs, and shared-mobility services

Access for Goods
Space for deliveries of different types and sizes, used for short periods of time

Public Space and Services
Curb designated for use by people and public services

Storage for Vehicles
Space intended to be occupied by vehicles for extended periods, such that no other users can access the space



Movement
Curb lane is used for the through-movement of motorized and non-motorized means of transportation, such that the curb lane is unavailable for other functions

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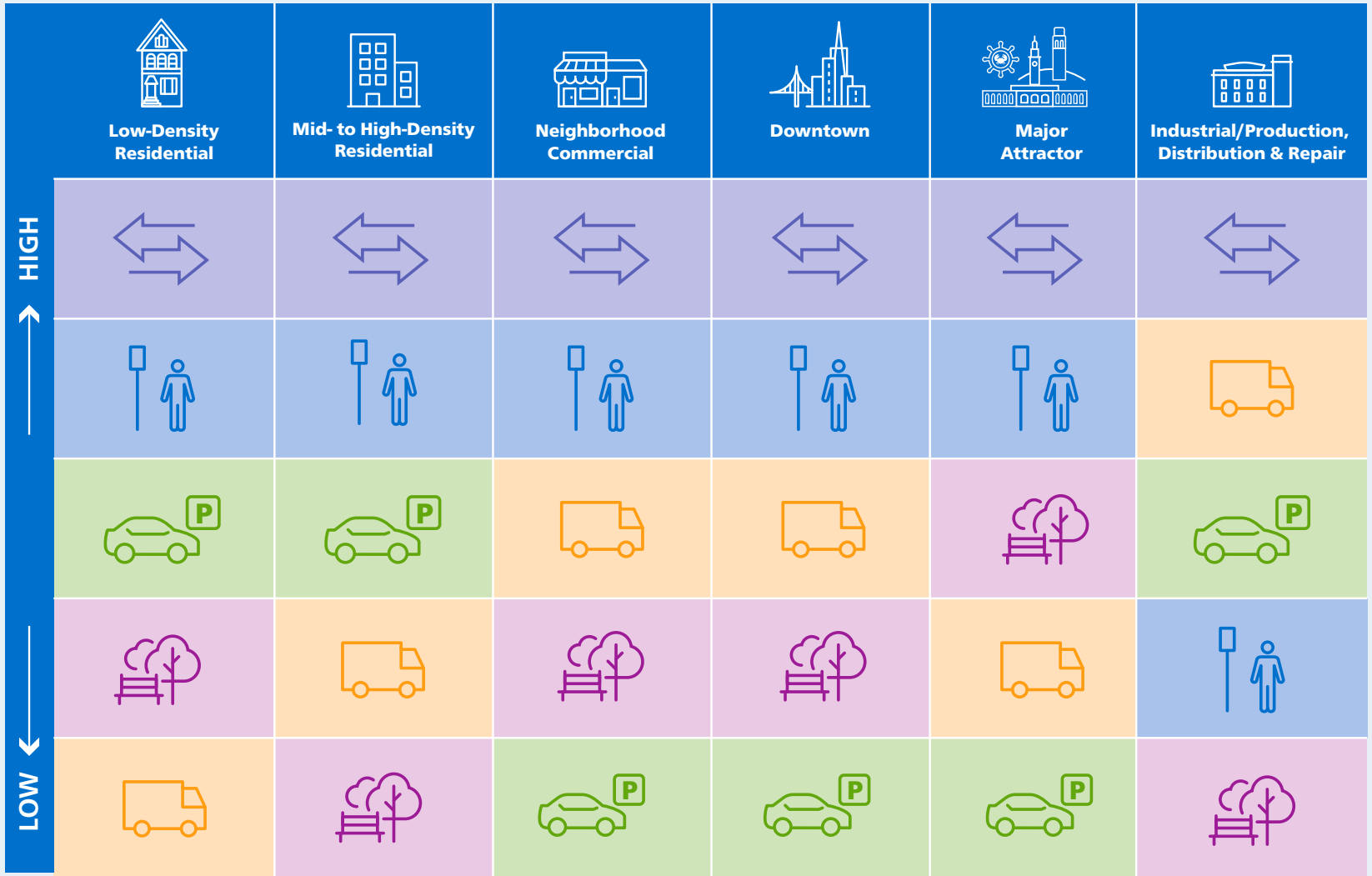
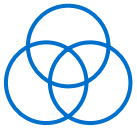
Curb Functions Prioritized by Land Use



Strategy Recommendations

This document includes a suite of recommended tools, policies, legislative changes, design standards, and process improvements that the SFMTA could undertake.

These strategies support the following six key objectives:



ADVANCE A HOLISTIC PLANNING APPROACH

IMPROVE ACCESS TO UP-TO-DATE DATA

ACCOMMODATE GROWING LOADING NEEDS

RATIONALIZE POLICIES TOWARDS PRIVATE USERS OF CURB SPACE

INCREASE COMPLIANCE WITH PARKING AND LOADING REGULATIONS

PROMOTE EQUITY AND ACCESSIBILITY

ENGAGING THE PUBLIC

The Curb Management Strategy is a policy document that establishes priorities for the management of San Francisco's curb space, as well as recommends policies and tools the SFMTA will consider implementing.

Through the SFMTA's work to allocate and manage the city's curb space, the agency will prioritize community engagement through its planning and legislative processes.

About the SFMTA's Public Outreach and Engagement Team Strategy

As the SFMTA strives to meet the city's current and future transportation needs, it has a responsibility to work with all of San Francisco's diverse communities to understand their needs.

To ensure this obligation is fulfilled, the agency has established a Public Outreach and Engagement Team Strategy (POETS) to ensure communities are engaged as the SFMTA pursues plans and projects that impact them.

The fundamental principle behind the SFMTA's Public Outreach and Engagement Team Strategy is that those who are impacted by the agency's work have a right to be included in the decision-making process.

To ensure the agency fulfills this expectation, it has established Public Outreach & Engagement Requirements, which specifies that all agency projects must have a Public Outreach and Engagement Plan, and the implementation of that plan must be documented.

As the SFMTA moves forward on projects that affect or change curb usage and regulations, which will be guided by this Curb Management Strategy, the agency is committed to public outreach and engagement that embodies the SFMTA's core values: *Respect, Inclusivity and Integrity*.

Potrero Yard Reimagined
Bus Yard that Blends in with the Neighborhood
SFMTA

THE CURB, IN CONTEXT

At its most basic level, the curb is the border between the roadway and the sidewalk. It is a seemingly mundane space, but it is the setting for an extremely diverse and dynamic set of activities fundamental to a vibrant and well-functioning city. While people and goods can arrive at locations like home driveways or in a building's loading bay, the vast majority of arrivals and departures happen at the city's curb.

The curb serves as the transition space between movement and arrival. It's at this point where the value of transportation is realized, and a trip has served its purpose. It makes sense that the curb is a coveted commodity; it generates tremendous value for San Francisco and its communities.

A History of Auto-centric Design in San Francisco

Before the 19th century, many streets were curb-less. In fact, when curbs were first created, their function was less about transportation and more about sanitation: to funnel wastewater and prevent backflow from the street into buildings.

But with the growth of motorization in the 19th century, sidewalks and curbs were built to ease the pressure on mixed-use streets. Where once people and horse-drawn carriages came in close contact, vehicles and people were now colliding. In 1927, San Francisco saw as many as 158 traffic-related fatalities on its streets.

For decades after automobiles first appeared in San Francisco in the late-19th century, there were very few, if any, regulations on where, when and how cars could access the curb. As the number of vehicles skyrocketed throughout the first half of the 20th century, competition for curb space increased and cities nationwide started to look for ways to better manage on-street parking and loading, particularly in downtowns and business districts. Records of loading zones in San Francisco go back to the 1930s, and the first parking meter in San Francisco was installed on Polk Street in 1947.

Today, San Francisco's curbs heavily favor private car storage over any other use. Ninety percent of San Francisco's curb space is allocated exclusively to private vehicle storage.

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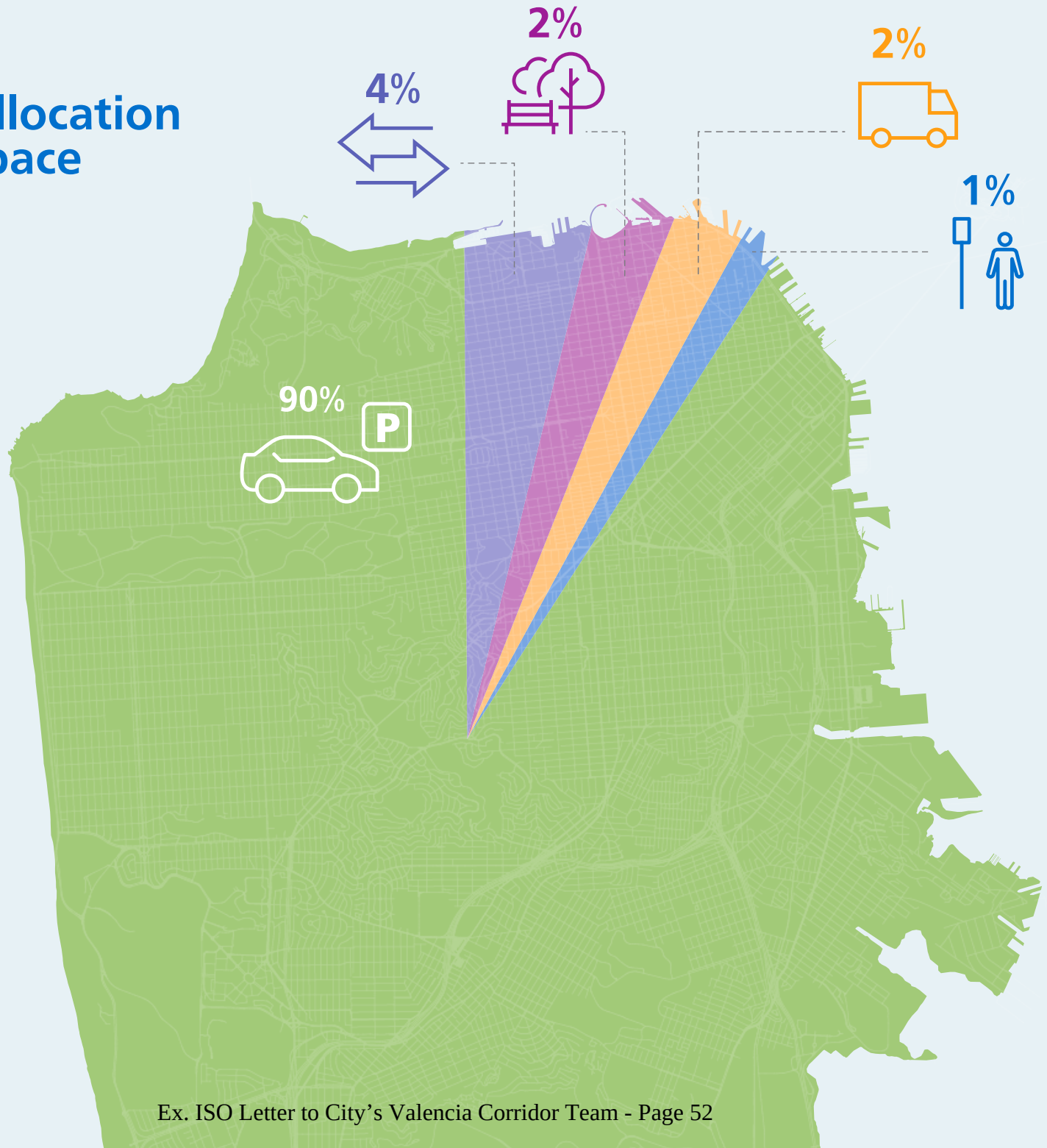
Current Allocation of Curb Space



THIS OUTDATED CURB ALLOCATION IS INCREASINGLY AT ODDS WITH SAN FRANCISCO'S CURRENT TRANSPORTATION LANDSCAPE.

Expanding Transportation Options

2010

PERSONAL PERSONAL PERSONAL MUNI BART CALTRAIN PARATRANSIT PERSONAL TAXI

2020

PERSONAL STATION-BASED BIKESHARE STATION-LESS BIKESHARE PERSONAL POWERED SCOOTER SHARE SHARED MOPED MUNI BART CALTRAIN COMMUTER SHUTTLE PRIVATE TRANSIT PARATRANSIT PERSONAL TAXI TNCs ON-STREET VEHICLE SHARE

With so much space allocated to private car parking, the issue of curb access and management has become increasingly important. There are more mobility options now than ever before, so more people and goods are moving around without a private vehicle and without needing long-term on-street storage. This outdated curb allocation is increasingly at odds with San Francisco's current transportation landscape.

San Francisco is changing. Since 2010 we have seen...

Online Purchasing and On-Demand Deliveries

- A shift toward **online purchasing** has resulted in more overall deliveries
- Online and app-based services like **DoorDash, UberEats and Amazon Prime Now** are growing rapidly

Ride-Hailing

On an average weekday in 2016 people took **170,000 TNC trips**[1], which were:

- **15% of all trips** that began and ended in San Francisco
- **Twelve times more trips** than taxis during the same period

Transit Ridership

- **716,000 daily trips** on Muni in 2017
- **40,000 more trips** per day than in 2010[2]
- **2,000 trips** per day using paratransit[3]

Bike, Moped and Scooter Ridership

- **95,000 trips** per day on privately owned bicycles[4]
- **8,300 trips** per day on shared bicycles[5]
- **2,059 rides** on shared mopeds per day[6]
- **2,300 rides** on shared scooters per day[7]

[1]2018 SFMTA Mobility Trends Report
[2]2018 SFMTA Mobility Trends Report. Data is from 2017
[3]2018 SFMTA Mobility Trends Report
[4]2018 SFMTA Mobility Trends Report. Data is from 2017
[5]SFMTA July to September data. Includes trips make using Bay Wheels and Jump bikes
[6]SFMTA data from September 2018 to September 2019
[7]2018 SFMTA Mobility Trends Report

GROWING PRESSURES ON A LIMITED, SHARED RESOURCE

Not since the advent of streetcars and automobiles have cities seen such a tremendous change in the ways people and goods move. Smartphone apps, payment systems, and changing attitudes around car ownership, environmental impacts and health, mobility and convenience have facilitated dozens of new ways of delivering people and goods.

Ride-hailing services like Uber and Lyft, which didn't exist 10 years ago, now make up a substantial portion of the total cars on the streets of San Francisco. They account for approximately 20% of all vehicle miles traveled within San Francisco and are responsible for half of the total increase in congestion since 2010. Commuter shuttles (sometimes known as "Google buses") serve 8,500 riders per day. More people are using San Francisco's bike-sharing, scooter-sharing, electric-moped-sharing, and car-sharing services. On-demand delivery services have become a part of everyday life, from e-commerce package delivery to lunch and dinner.

[8] San Francisco County Transportation Authority. TNCs and Congestion. 2018.

[9] Commuter Shuttle Program 2017 Annual Status Report

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Clean Air Vehicle
MARKET
ZSFG
Care.org

While these services provide additional mobility options and goods access, they raise concerns about: increased congestion; safety conflicts between pedestrians, cyclists, and car passengers; increases in double-parking, blocking traffic and bike lanes; and inequity, as these services may not be available to individuals of all social and economic levels, or those with mobility impairments needing accessible vehicles.

San Francisco's curbs were not designed for these new uses. For years, the city's curb management approach has been focused on parking, using tools like parking meters and parking permits to address access for private cars.

That approach might have worked decades ago, but it is not working today. Today, there is more competition for access to the curb. That means more congestion and pollution from circling vehicles and double parking, and more stress for people trying to complete their trip or do their job.

San Francisco is getting more crowded. Since 2010...

9%
Population growth

27%
More vehicular traffic entering the city

32%
Employment growth

40,000
More transit trips per day

6% Increase in vehicle registration

170,000
TNC trips per day

23%
Private auto speeds reduced

6%
More bike trips citywide

95,000
Privately owned bicycle trips per day

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COMPLEMENTARY GOALS

By managing our shared curb space thoughtfully, efficiently, and equitably, San Francisco can support its Transit First policy of prioritizing sustainable transportation, its Vision Zero goal of eliminating traffic deaths and serious injuries, and its Climate Action Strategy goal of 80 percent of trips made by sustainable modes.

To achieve these goals, San Francisco must align its policies with these aspirations. That means taking a new approach to how we manage our curb space, with the following goals in mind:

Improve traffic safety and support Vision Zero

With rational and cohesive curb management and allocating curb space proactively, we increase the likelihood that vehicles are able to load and unload safely, minimizing unsafe behaviors like double-parking and blocking bicycle lanes.

Speed up public transit and support the Transit First Policy

Effective curb management can provide space for all street users to access the curb, reducing the number of vehicles blocking the travel lane or stopping in bus zones which causes increased congestion and slower transit service.

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Reduce greenhouse gas emissions

By allocating safe and convenient space to more sustainable modes of travel, curb management can help shift trips from single-occupancy vehicles to more sustainable modes, reducing vehicle miles traveled (VMT) and resultant greenhouse gas emissions. Effective curb management also minimizes circling for parking or loading space, reducing VMT and greenhouse gas emissions.

Increase public transparency

Deciding how the curb is used can often lead to fierce community debates. By clearly communicating the SFMTA's curb management approach, the agency can be more transparent to the public about the city's efforts, its decision-making processes, and how the public will be involved. Making curb regulations easier to understand, more consistent, and predictable reduces confusion and enables greater compliance.

Increase equity and access for all modes

Curb management can help ensure that curb space is allocated more equitably, providing access to this limited resource to all street users, including our most vulnerable.

Integrate land use and transportation

As land uses change, demand for curb space among different users shifts. Proactive curb management can ensure the curb is allocated in a way that reflects adjacent land uses and prevailing transportation choices.

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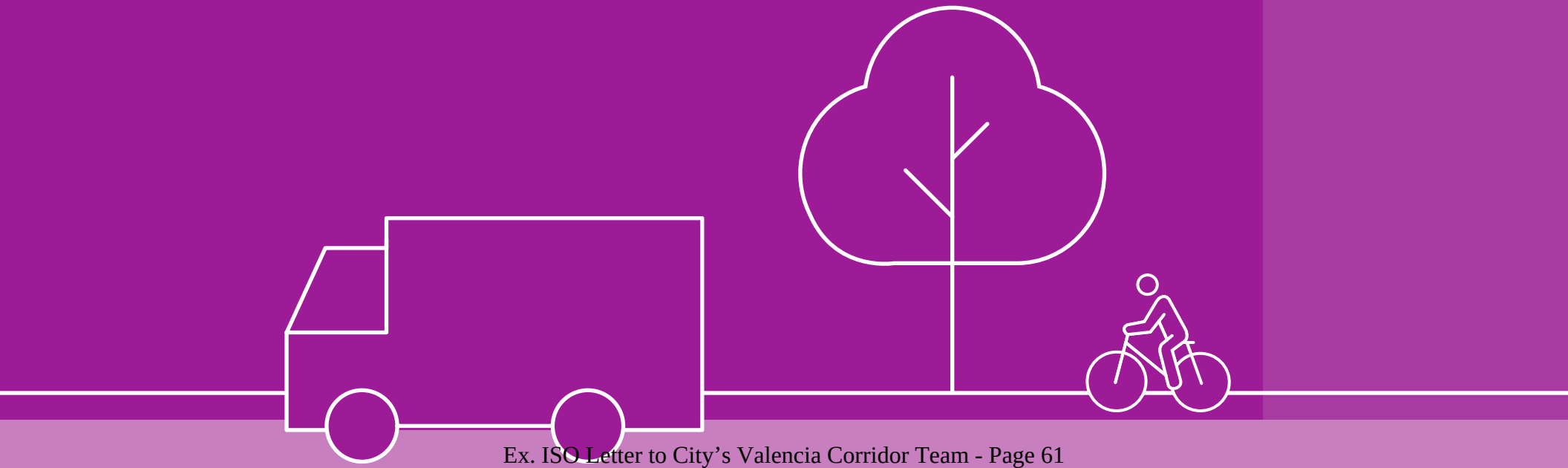
CURB MANAGEMENT FRAMEWORK

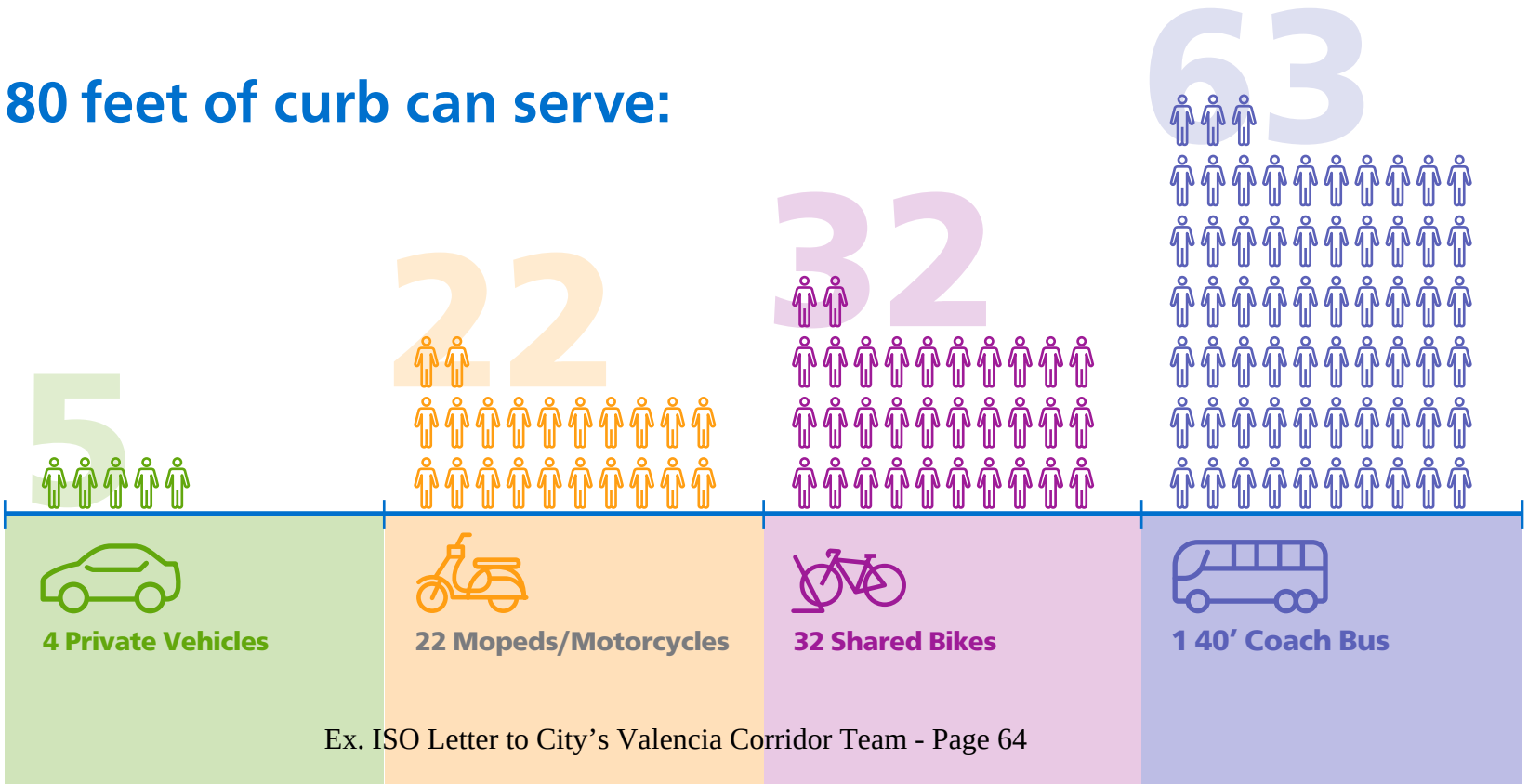


THE FOUNDATION OF THE CURB MANAGEMENT STRATEGY IS THE HIERARCHY OF CURB FUNCTIONS AND THE PRIORITIZATION OF CURB FUNCTIONS THAT PROVIDE THE HIGHEST LEVEL OF ACCESS FOR A GIVEN AMOUNT OF SPACE ALONG THE CURB.

THE SFMTA'S APPROACH: LOOKING AT THE CURB THROUGH A NEW LENS

By first allocating space to those uses that provide the greatest amount of access, the curb can facilitate the movement of more people and goods, more effectively utilizing limited curb space and helping ensure direct access to the curb for individuals with mobility limitations.

80 feet of curb can serve:



THE FIVE FUNCTIONS OF SAN FRANCISCO'S CURB

The curb provides access for a wide range of modes and users, and enables both active space, where the curb is used for short periods of time, and static uses where the curb is occupied by a single user for extended periods of time. This space plays a vital role in making the city function—it's the place where most trips begin and end, and the city's residential and commercial neighborhoods depend on the access that is provided at the curb.

To better understand and prioritize curb uses, the SFMTA has divided curb functions into five categories:

ACCESS FOR PEOPLE

Active space that prioritizes transit boardings, and accommodates pick-ups/drop-offs, and shared-mobility services

ACCESS FOR GOODS

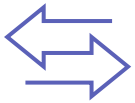
Space for deliveries of different types and sizes, used for short periods of time

PUBLIC SPACE AND SERVICES

Curb designated for use by people and public services

STORAGE FOR VEHICLES

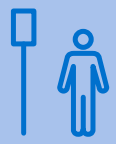
Space intended to be occupied by vehicles for extended periods, such that no other users can access the space



MOVEMENT

Curb lane is used for the through-movement of motorized and non-motorized means of transportation, such that the curb lane is unavailable for other functions

Curb Users by Function



Access for People

- Bikeshare stations
- Bus layover
- Carshare
- Casino buses
- Casual carpool
- Commuter shuttles
- Paratransit
- Pedicabs
- Private transit
- Private vehicle pick-ups and drop-offs
- Public transit
- Specialized loading needs (school, church, hospital, event, etc.)
- Taxis
- TNCs
- Tour buses/charter buses
- Valet parking

Access for Goods

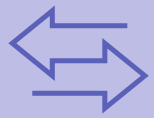
- Commercial delivery trucks andvehicles of varying sizes
- Customer pick-up of goods
- Non-commercial delivery vehicles of varying sizes
- On-demand deliveries
- Parcel delivery

Public Space and Services

- Fire hydrants
- Community services
- Parklets
- Sidewalk widening

Storage for Vehicles

- Bicycle parking/corrals
- Designated parking (police, consulate, city hall)
- Disabled parking
- Driveways
- EV charging stations
- Oversized vehicles
- Private autos (metered parking, residential parking permits (RPP), visitor parking, etc.)



Movement

- Bus only lanes
- Bike lanes
- HOV lanes
- Peak tow-away
- Visibility zones

Land Use Types

	DESCRIPTION	EXAMPLES
Low-Density Residential	Predominately single-family homes or single-family homes split into several units. There may be a small number of businesses serving nearby residents such as corner stores, dry cleaners, and coffee shops.	• Outer Sunset • Outer Richmond • Bernal Heights • Presidio Heights
Mid- to High-Density Residential	Predominately mid- to high-rise apartments with businesses nearby serving residents such as corner stores, dry cleaners, and coffee shops.	• Rincon Hill • South Beach • Tenderloin • Nob Hill
Neighborhood Commercial	A mix of residential and commercial services such as restaurants, coffee shops, corner stores, laundry services, and small-scale retail.	• Valencia Street • Clement Street • Hayes Street
Downtown	High-density and intensity area. Predominately office, retail and other commercial with some high-density residential. Well served by transit.	• Financial District • Civic Center • SOMA • Mission Bay
Major Attractor	Areas, institutions, or buildings that attract a unique set of users that may have specialized or discrete curb needs. These needs may be specific to day, time, or season.	• Fisherman's Wharf • Oracle Park • SFSU • Salesforce Transit Center
Industrial/Production, Distribution & Repair	Areas that serve light or heavy industry, or production, distribution, and repair services.	• Central Waterfront • India Basin

LAND USE, AS A GUIDE

The concentration and types of curb users varies by neighborhood and corridor, reflecting the surrounding land use context.

A corridor with a high concentration of shops and restaurants will have different curb needs and users than a residential neighborhood with single family homes. Land use types thus dictate what curb functions need to be accommodated.

While every neighborhood is different, and many neighborhoods reflect a mix of uses, six basic land use types prevail in San Francisco.

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CURB HIERARCHY

The management of any type of asset requires setting priorities. Effective curb management is made possible by prioritizing curb functions to harmonize them with the surrounding land use.

A curb hierarchy rationalizes how curb space is allocated by land use type and is a critical step in aligning curb management with the city's broader goals, such as reducing congestion, improving safety, supporting small businesses, and providing access to the curb for all.

For example, San Francisco can use its curb to support small businesses on commercial corridors by prioritizing access for people and goods. In a similar vein, a residential neighborhood may not need much of its curb space allocated to access for goods, with residents benefiting more from curb allocated to access for people and the storage of vehicles.

In locations where the curb zone is being used for the through movement of motorized and non-motorized means of transportation such as bicycle or transit lanes, movement takes priority over other curb functions.

After first allocating curb space for the highest priority functions, remaining curb area will be allocated to the lower priority functions. Just because something is a lower priority doesn't mean it won't have any space allocated to it, just that the needs of higher priorities are met first. In fact, because the higher priorities tend to be more space-efficient, there will usually be a significant amount of space remaining for lower priorities. Priorities will also change by time of day and day of week, so space may only be allocated for high priority functions for part of the day or week and will be made available for other functions outside of those times.

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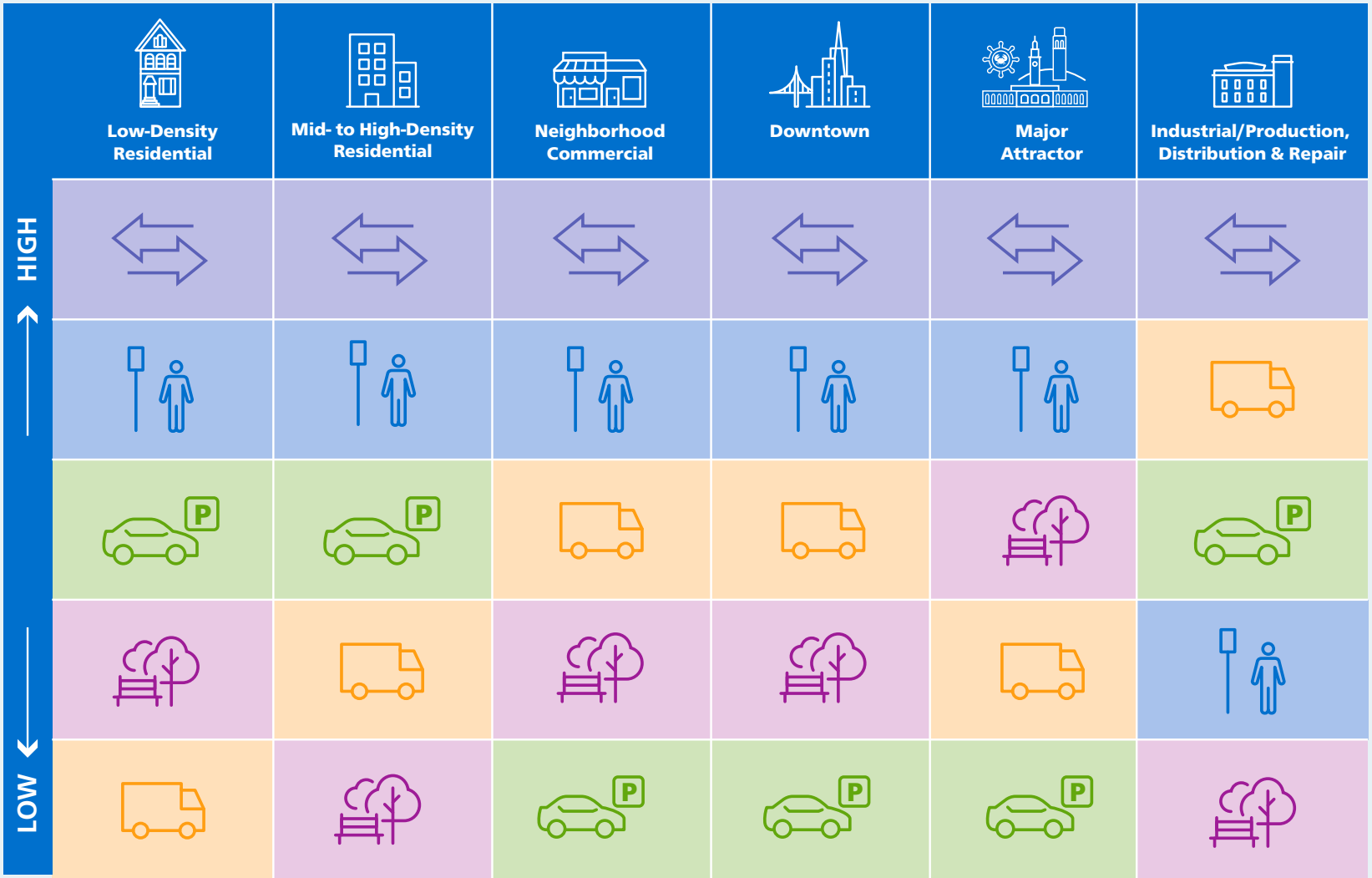
Curb Functions Prioritized by Land Use



STRATEGIES

CURB MANAGEMENT MEANS DEVELOPING NEW TOOLS AND STRATEGIES

To develop this Strategy, the SFMTA Curb Management team conducted an exhaustive existing conditions analysis of San Francisco's current policies and processes related to the allocation of curb space. This included meeting with dozens of staff across SFMTA divisions and other City agencies whose roles interact with the curb, including: Planning Department staff who recommend when loading zones be included in new developments; Public Works staff who issue permits to food trucks; SFMTA transit planners who determine where bus zones should be located; and parking control officers who enforce regulations on the street.

Through these conversations, it became clear that the City and the SFMTA face two primary challenges in curb management:

1. Insufficient tools, policies, and regulations to effectively manage demand at the curb as needs have evolved
2. A planning process that focuses on reactive rather than proactive curb management leading to piecemeal regulations that do not reflect the larger needs of a street or neighborhood.

To make San Francisco's curb space more accessible, efficient, and equitable, this Strategy recommends a set of new tools, policies, legislative changes, design standards, and process improvements. These strategies are intended to be pragmatic and outcome-oriented while still pushing the envelope towards cutting-edge policy. While some recommendations are more aspirational than others, this is not intended to be a conceptual, long-range planning document, and all recommendations are made with implementation in mind.

Under each of the Curb Management Strategy's six objectives are strategies designed to achieve that objective. For each strategy the level of effort necessary to implement it is identified and encompasses both financial requirements as well as human capital needed. The mechanism for implementing each strategy varies; from SFMTA administrative and process changes to regulation and legislative changes that would be approved by the SFMTA Board, San Francisco Board of Supervisor or at the state level, many of which would also include public engagement.

The potential impact that a given strategy could have on achieving the objectives and goals of this strategy is identified as well as a general timeline for implementation.

The estimated timeline divides the strategies into short-, mid-, and long-term priorities. The SFMTA can begin to implement short-term strategies within six months of the adoption of this document, and some may already be in progress. Mid-term strategies can be implemented between six and eighteen months after adoption of the document, while long-term strategies will require more time.

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Summary of Strategies and Policies

STRATEGY	SUMMARY	TIMELINE	LEVEL OF EFFORT	IMPACT
OBJECTIVE 1 **Advance a holistic planning approach**				
Supplement the request-based Color Curb Program with proactive curb space allocation	Proactively allocate loading, short-term parking, and bike corrals based on demand. Encourage non-fronting businesses to apply for color curb, and develop taxi stand criteria.	Short-term	High	High
Revise Color Curb Program charges	Reduce color curb fees in short-term and eliminate in long-term. Allow SFMTA projects to create loading zones without sponsors and identify alternative funding sources.	Mid-term	High	High
Simplify loading zone hours and days of enforcement	Simplify hours and days of enforcement in parking regulations to make them easier to communicate and enforce. Specify regular hours whenever possible.	Short-term	Medium	Medium
Proactively manage parking for City service vehicles	Revise City vehicle permit terms, allocate reserved parking in certain areas, and include parking and loading information in City vehicle training.	Short-term	Low	Low
Develop guidelines for allocating motorcycle parking	Establish criteria for allocating motorcycle parking based on data, further reduce residential parking permit fee for electric mopeds, and consider electric moped-only parking.	Mid-term	Low	Low

STRATEGY	SUMMARY	TIMELINE	LEVEL OF EFFORT	IMPACT
OBJECTIVE 2 **Accommodate growing loading needs**				
Right-size loading zones according to context	Implement loading zone design standards, relocate and combine zones to maximize utility, and consider surrounding land uses when designing zones.	Short-term	Medium	High
Increase evening and weekend parking and loading regulations	Extend hours at loading zones to nights and weekends when warranted, and allocate resources to adjust enforcement staffing at these hours.	Mid-term	High	High
Consider extending parking meter hours to evenings and Sundays	Extending parking meter hours into the evening and on Sunday would help reduce double parking and circling.	Mid-term	High	High
Improve utility of yellow zones	Remove contractor meter payment exemption from yellow meters and consider permit program for parcel delivery.	Mid-term	Low	Medium
Improve utility of green zones	Pursue state legislation to remove disabled placard exemption from green zone time limits, standardize 15 minute time limit, extend hours where warranted, and implement clearer paint and signage.	Mid-term	Medium	Medium
Provide for goods loading in non-commercial vehicles	Encourage people to register for commercial license plates if performing goods loading, consider changing requirement that vehicles be attended in loading zones, and communicate that passenger loading is allowed in commercial zones for up to three minutes.	Mid-term	High	High
Expand the use of loading zones that vary based on time of day	Create more dual-use zones and standardize the curb treatment and signage.	Short-term	Medium	Medium

STRATEGY	SUMMARY	TIMELINE	LEVEL OF EFFORT	IMPACT
Ensure sufficient loading during special events	Require event organizers to replace white and yellow zones when necessary and create a standard temporary yellow zone sign template.	Short-term	Medium	Medium
Amend the Planning Code to manage loading activities	Amend the Planning Code to require developers to prepare a driveway and loading operations plan citywide for certain projects and to submit an on-street loading zone application to the SFMTA if applicable.	Short-term	Medium	Medium
OBJECTIVE 3 **Increase compliance with parking and loading regulations**				
Pursue safety and accessibility through parking enforcement	Prioritize enforcement of the most harmful violations and proactively cite for misuse of loading zones.	Mid-term	High	High
Standardize loading signage	Develop standard designs and templates for common parking regulations and install pole signage wherever possible.	Short-term	Low	Low
Develop public communications around curb management	Develop a public information campaign on parking and loading regulations and clearly communicate changes in policy prior to implementation and enforcement.	Short-term	Medium	Medium
Reform parking violation fees to disincentivize the most harmful behaviors	Increase fines for violations that compromise safety increase congestion and reduce fine for disabled parking related citations.	Short-term	Medium	Low
Pursue state legislation expanding camera-based enforcement	Pursue the expansion of the types of parking violations that can be cited using cameras and ways to improve the efficiency of existing program.	Long-term	Medium	Medium

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STRATEGY	SUMMARY	TIMELINE	LEVEL OF EFFORT	IMPACT
OBJECTIVE 3 **Increase compliance with parking and loading regulations**				
Clarify locations where passenger loading is permitted	Publicize rule allowing passenger loading in yellow zones, remove yellow curb paint from truck zones, and encourage loading across driveways when no alternative is available.	Short-term	Medium	Medium
Regulate parking at broken meters	Establish a default four-hour time limit at broken meters.	Short-term	Medium	Medium
Move valet parking permit program to the SFMTA	Amend Police and Transportation Codes to move responsibility for valet permits to SFMTA.	Mid-term	Low	Low
Make minor revisions to the Transportation Code	Small edits to the Transportation Code to clarify vague provisions and conform the local Code to state law.	Short-term	Low	Low
OBJECTIVE 4 **Improve access to up-to-date data**				
Standardize curb data inventory	Develop a complete inventory of curb space in San Francisco, connect existing data sources, and improve the process to keep data up to date.	Mid-term	High	Medium
Establish single inter-agency database for temporary curb use permits	Connect all divisions and agencies that issue permits to occupy curb space to a single database.	Mid-term	Medium	Low
Standardize geofencing requests for Transportation Network Companies (TNCs)	Develop a standard operating procedure for requesting geofencing from TNCs and seek an agreement on implementation.	Short-term	Low	Medium

STRATEGY	SUMMARY	TIMELINE	LEVEL OF EFFORT	IMPACT
OBJECTIVE 5 **Rationalize policies towards private users of curb space**				
Study pricing to address curb use impacts	Commission a study to examine feasibility of curb pricing and other potential revenue sources.	Long-term	Medium	Medium
Focus electric vehicle charging efforts off-street	Consider permitting on-street electric vehicle charging stations, if at all, in limited circumstances after careful evaluation.	Short-term	Low	Low
Develop procedures for determining if a driveway is abandoned	Codify a process to declare a driveway abandoned or redundant to return that space to public parking or loading.	Mid-term	Low	Low
Expand local role in regulation of Transportation Network Companies (TNCs)	Ensure TNC regulations align with local transportation priorities.	Long-term	High	High
OBJECTIVE 6 **Promote equity and accessibility**				
Prioritize accessibility in curb management	Maximize accessibility in passenger loading zones and create paratransit-only loading.	Short-term	Medium	Medium
Reduce the use of Muni "flag stops" and develop guidelines for when they are permitted	Adopt a policy to avoid creating new “flag stops” and gradually replace with bus zones. Develop guidelines for when a bus zone is required.	Short-term	High	Medium

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Objective 1.1

Supplement the request-based Color Curb Program with proactive curb space allocation

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Short-term

RELATED STRATEGIES

- 1.2: Revise Color Curb Program charges and cost recovery requirement
- 1.5: Develop guidelines for allocating motorcycle parking
- 2.1: Right-size loading zones according to context

HOW IT WORKS NOW

According to state and local law, white paint on the curb indicates a passenger loading zone, yellow indicates commercial loading, and green indicates short-term parking. Most white, yellow, and green zones in San Francisco are created on an individual application basis through the Color Curb Program. Business and property owners requesting white or green zones pay an application fee, an installation fee, and a biannual renewal fee (the City does not charge for yellow zones), with zone length, hours, and placement generally based on the requestor's needs.

Many areas with high loading demand have an undersupply of loading as no one business has applied for a zone. This leads to double parking, which impacts safety, congestion, and transit reliability. Loading zones are usually placed directly in front of the requesting property, even if there might be a better location nearby. Non-fronting business owners can request a loading zone, but this is not well-publicized. The cost for a zone increases as the length of the zone increases, so applicants have an incentive to request zones that may be too short.

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A similar request-based system is in place for on-street bike corrals. This is in large part because street sweepers cannot reach the curb at bike corrals, so businesses that request corrals agree to keep them clean. Taxi stands, which are sometimes implemented upon request, do not have clear guidelines for creation or implementation, and their usage is not closely monitored.

RECOMMENDATIONS

1 Supplement the Color Curb Program with proactive allocation of loading and short-term parking

- Retain the request-based Color Curb Program, continuing to allow businesses and organizations to apply for loading and short-term parking zones
- Proactively allocate loading and short-term parking when white, yellow, or green zones could help accomplish City goals

2 Supplement individual bike corral requests with proactive bike corral creation

- Proactively create bike corrals based on bike and scooter parking demand
- Maintenance could be funded by scooter and bike sharing company fees or through partnerships with local merchants
- Bike corrals can be located in daylighting red zones where other curb uses would create safety or visibility concerns

3 Encourage non-fronting entities to apply through the Color Curb Program

- Entities other than fronting businesses and property owners, such as business districts, tour buses, and community groups could apply for loading zones in areas where they see a need

4 Develop criteria for evaluating new and existing taxi stands

- Take inventory of existing taxi stand locations and regularly monitor their usage
- Adopt criteria to determine optimal taxi stand placement and identify underperforming taxi stands

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Objective 1.2

Revise Color Curb Program charges

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Mid-term

RELATED STRATEGIES

- 1.1: Supplement the request-based Color Curb Program with proactive curb space allocation
- 5.1: Implement pricing to address curb use impacts

HOW IT WORKS NOW

The Color Curb Program, which processes applications for different types of color curb zones and implements them on San Francisco streets, operates on a cost-recovery model by which application, installation, and renewal fees pay for the administration of the program. Business and property owners requesting white or green zones pay an application fee, an installation fee, and a biannual renewal fee (the City does not charge for yellow zones). Application and paint fees are also required for driveway red zones, which provide clearance next to driveway curb cuts.

Some businesses that pay for loading zones feel they own them and try to block them off for their personal use, even though they are open to the public. This is particularly prevalent at white zones with valet stands, where valet operators park cars in the white zone rather than leaving it open for active passenger loading.

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The cost-recovery model has presented an impediment to proactive allocation of loading zones. The City has no mechanism to force a business to pay for a loading zone, even if the business depends on significant passenger or commercial loading, so the SFMTA is dependent on the willingness of the fronting business or property owner to pay for a white or green zone. Where no one is willing to pay for the zone, it often does not get created, regardless of how significant the need for it may be.

Effective curb management can be as useful as traffic engineering or transportation planning in creating safe and efficient streets. Just as the agency does not require application and payment of a fee to create a stop sign, a traffic signal, or a bike lane, it should not require an application and payment of a fee to implement curb management tools.

RECOMMENDATIONS

1 Reduce and eventually eliminate fees for request-based white and green zones

- Initially, reduce the application fee and make it refundable if the zone is not approved
- Eliminate all or almost all fees when alternative funding sources are identified
- Retain fees for driveway red zones as they serve only one property
- Potentially retain fees for some color curb zones that serve only one business

2 Allow SFMTA projects to create color curb zones without fees

- Clarify that SFMTA streetscape projects may create white and green zones without sponsors
- Analyze funding implications for zone repainting

3 Identify alternative funding sources for request-based and proactively-created loading zones

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Objective 1.3

Simplify loading zone hours and days of enforcement

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 2.2: Increase evening and weekend parking and loading regulations
- 2.3: Extend parking meter hours to evenings and Sundays

HOW IT WORKS NOW

Loading zones in San Francisco have a wide range of hours and days of enforcement. Yellow zones (for commercial loading) most commonly start in the morning between 7am and 9am and end in the afternoon between 4pm and 6pm, although many end earlier in the afternoon. Days of enforcement are split, with some in effect Monday through Friday while others are in effect on Saturdays as well. Very few yellow zones are in effect after 6pm or on Sundays.

White zone hours vary widely based on needs of the requestor. Some do not have specific hours, and instead are signed as "during posted services," "during performances" or, historically, "during business hours," though the Color Curb program has made a concerted effort to replace these designations with specific hours. In metered areas, meters are placed at white zones unless the white zone is in effect during all metered hours on that block (generally 9am-6pm, Monday-Saturday).

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RECOMMENDATIONS

1 Extend loading zone hours when demand warrants to make regulations easier to communicate

- Standardize nearby regulations where feasible, at least on a block level
- Extend loading zone hours when a small change could significantly improve legibility, making zones "At All Times" when possible

2 Avoid minor differences in loading zone hours on different days of the week

- Increase use of 7-day-a-week loading zones when demand warrants
- Avoid different hours on Saturdays and Sundays than on weekdays unless demand is drastically different

3 Specify regular hours in all or nearly all white zones

- Policy already in place for businesses, with "during business hours" phased out
- Many religious institutions and performance venues have predictable hours

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Objective 1.4

Proactively manage parking for City service vehicles

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Low

TIMELINE
Short-term

HOW IT WORKS NOW

The City vehicle fleet is essential to providing services from homeless outreach and street cleaning to enforcement and transit infrastructure maintenance. While the City fleet enables City employees to provide essential services, City vehicles sometimes have to park in undesignated locations, or remove loading space from active loading uses. On Market Street, City vehicles were found to park in loading zones for a significant portion of the day.

Emergencies are not predictable, but some City services regularly require parking in the same locations. Certain locations already have dedicated City vehicle parking, like near police stations.

All City employees must take an online training in order to drive a City vehicle, but this training does not address how to park legally and safely. City vehicles have a permit allowing them to park at meters without paying, but they must comply with all other parking and traffic regulations unless responding to an emergency.

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RECOMMENDATIONS

1 Adjust terms of City vehicle parking permit

- Work with City departments to reduce use of official vehicles when other alternatives are available
- Revise City vehicle parking permit privileges near offices
- City vehicles should only park in metered spaces when conducting essential off-site work and in loading zones only during emergencies
- Brings city parking permits in line with contractor and press vehicle permits, which may not be used to park near the office of the permittee

2 Allocate parking to City vehicles in locations with high concentration of services

- Only in areas where City service vehicles consistently need to park
- Prioritize off-street locations when possible

3 Include information on parking and loading in City vehicle training module

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Objective 1.5

Develop guidelines for allocating motorcycle parking

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Mid-term

RELATED STRATEGIES

- 1.1: Supplement the request-based Color Curb Program with proactive curb space allocation

HOW IT WORKS NOW

Currently, dedicated motorcycle parking in San Francisco is primarily installed based on requests from members of the public. It is sometimes added proactively when a piece of curb, for instance between driveways, is too short to accommodate a full-size vehicle but could fit a few motorcycle spaces. Metered motorcycle parking spaces are priced at a significant discount compared to the standard meter on that block.

Motorcycles are also permitted to park between metered parking spaces if they can fit and the meter is paid. Parking between spaces can sometimes make it more difficult for a full-size vehicle to fit in the remainder of the space and can lead to conflicts. Motorcycles can receive residential parking permit (RPP) stickers for a 25% discount compared to a standard permit.

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While motorcycles take up less space and can be a more efficient use of limited curb space, they tend to be loud and have high greenhouse gas emissions. However, electric mopeds have the space advantages of motorcycles while producing little noise and zero emissions.

The Shared Electric Moped permit program allows permitted shared mopeds to park in RPP areas beyond time limits and to park in metered spaces without paying the meter. Permittees pay a fee and agree to abide by a set of terms and conditions.

RECOMMENDATIONS

1 Establish data-based criteria for allocating motorcycle parking

- Consider motorcycle parking issues as part of streetscape or curb management projects
- Shared electric moped GPS data and observations of motorcycles parking between cars can help identify locations where parking is needed

2 Explore the creation of electric moped-only parking

- Could help encourage low-emission, efficient vehicles
- Signage and enforcement should be carefully considered and planned

3 Further reduce the RPP fee for electric mopeds

- Could be reduced to 20% of the fee for a full-size vehicle, given that mopeds take up approximately one-fifth the space of a typical car
- Encourages adoption of smaller, energy-efficient vehicles that take up less curb space

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Objective 2.1

Right-size loading zones according to context

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
High

TIMELINE
Short-term

RELATED STRATEGIES

- 1.1: Supplement the request-based Color Curb Program with proactive curb space allocation
- 6.1: Prioritize accessibility in curb management

HOW IT WORKS NOW

Vehicles often block the travel lane next to an open loading zone while loading passengers. In many areas, this is because vehicles pull into a passenger loading zone front-first rather than parallel parking, and a loading zone needs to be longer than the length of the vehicle to ensure that vehicle can pull to the curb front-first. Many commercial loading zones are not long enough for trucks, which need even more space to maneuver, so trucks often end up double-parking near open yellow zones.

Many loading zones throughout the city are not long enough to accommodate demand even when vehicles pull all the way to the curb. Sometimes multiple short loading zones are located near each other but are not connected, reducing their utility and increasing double-parking. Loading zones are frequently located in the middle of the block, but locating them at the far-side of an intersection or other clear space like a driveway can significantly improve function and placing them next to an existing curb ramp can facilitate accessibility.

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RECOMMENDATIONS

1 Implement loading zone minimum design standards based on data

- Standards include a minimum length, which will vary based on position on the block
- Standards are intended to maximize percentage of vehicles pulling to the curb to load and unload

2 Relocate and combine loading zones to maximize utility

- Nearby single-space loading zones should be combined
- Loading zones located in the middle of the block should be moved to the far-side of an intersection or clear space such as a driveway when feasible or be extended to meet the minimum length standards

3 Consider the needs of surrounding uses when designing loading zones

- Applies to both request-based and proactive loading zone creation
- Perform data collection to measure existing loading activity
- Make loading zones longer if there is already latent demand for loading in the area
- Collect activity data from users like TNCs, on-demand food or goods delivery services, and delivery companies to inform curb allocation

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Objective 2.2

Increase evening and weekend parking and loading regulations

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Mid-term

RELATED STRATEGIES

- 1.3: Simplify loading zone hours and days of enforcement
- 2.1: Right-size loading zones according to context
- 2.3: Extend parking meter hours to evenings and Sundays

HOW IT WORKS NOW

Currently, the vast majority of parking and loading regulations end in the early evening, generally by 6pm, and very few regulations are in place on Sundays. Nearly all yellow zones revert to free, unlimited parking after 6pm and on Sundays, and many are not in effect on Saturdays, either. Green zones are also generally only in effect 9am to 6pm, Monday through Saturday, as are parking time limits in some parts of the city. White zones are more likely to be in place later into the evening and on Sundays.

However, in many parts of the city, the highest passenger loading demand is in the evening and on weekends. For instance, an analysis of Valencia Street found more than twice as many loading events between 7pm and 9pm as between 9am and 11am, but only 3 percent of curb space is devoted to loading in the evening as opposed to 15 percent during the day. In addition, analyses have shown that Sundays have similar levels of activity to Saturdays.

Enforcement is heavily oriented towards daytime, weekday hours, with most of the limited enforcement resources available at nights and on Sundays dedicated to responding to complaints.

RECOMMENDATIONS

1. **Extend hours at loading zones to nights and weekends where demand warrants**

2. **Allocate the necessary resources to adjust enforcement hours to increase staffing in evenings and on weekends**
   - Allows for proactive enforcement rather than just responding to complaints
   - Necessary to ensure utility of new evening loading zones
   - Requires increased funding to implement without reducing daytime enforcement

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Objective 2.3

Consider extending parking meter hours to evenings and Sundays

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Mid-term

RELATED STRATEGIES

- 2.2: Increase evening and weekend parking and loading regulations

HOW IT WORKS NOW

Parking meters support commercial areas by improving parking availability. Meters in most of San Francisco run only between 9am and 6pm, Monday through Saturday. The only exceptions are "special event areas" near Oracle Park and Chase Center, where meters operate 9am to 10pm seven days a week, and in areas under Port jurisdiction. The SFMTA extended meters to Sundays in 2013 but stopped the program in 2014.

In many commercial corridors, demand for parking is highest in the evening, during the dinner rush and nightlife hours. However, parking occupancy in some of these corridors reaches nearly 100% soon after 6pm, with little to no availability or turnover. This makes it harder for customers to get to businesses or appointments in the evening and increases circling and double-parking.

RECOMMENDATIONS

1 Consider extending parking meter hours into the evening and on Sundays

- Already in place in event areas and Port jurisdiction
- Would reduce circling and double-parking
- Would increase parking turnover and availability, supporting business vitality

2 Evaluate the potential impacts of extending meter hours

- An extension of meter hours will have financial implications from both a revenue and cost perspective

3 Work with the business community and other neighborhood groups to determine what commercial areas or neighborhoods might benefit from extended meter hours

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Objective 2.4

Improve utility of yellow zones

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Medium

TIMELINE
Mid-term

RELATED STRATEGIES

- 3.6: Clarify locations where passenger loading is permitted

HOW IT WORKS NOW

Yellow zone availability is especially important for business vitality, reducing congestion, and improving safety. Yellow zones are specifically dedicated to commercial loading and businesses rely on them for delivering goods. Blocked yellow zones are likely to lead to double-parked trucks.

Vehicles with contractor permits are exempt from paying meters, including those at yellow zones, but must comply with time limits. However, meter time limits are often enforced based on payment, since meters only allow drivers to pay for up to the time limit. As such, contractors often park in yellow zones for much longer than the 30-minute limit. In addition, vehicles with contractor permits frequently are not engaging in active loading for which yellow zones were designed; instead, contractors often park their vehicles in yellow zones while they visit a job or meeting site. This reduces yellow zone availability and pushes commercial loading into the travel lane.

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RECOMMENDATIONS

1 Remove the contractor meter payment exemption from yellow meters

- Contractor vehicles could still use yellow zones if they pay and comply with the time limit
- Contractors could still park in regular metered spaces without paying
- Would increase availability of yellow zones for active loading

2 Consider implementing a permit program for parcel delivery services at yellow zone meters

- Parcel delivery vehicles rarely pay at yellow meters, so a permit program and permit fees could make up for lost meter revenue
- These types of services have strong financial and logistical incentives to keep moving, so they would be less likely than contractor vehicles to exceed yellow zone time limits
- Revenues generated could help fund larger curb management efforts

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Objective 2.5

Improve utility of green zones

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Mid-term

RELATED STRATEGIES

- 2.6: Provide for non-commercial vehicle goods loading
- 3.2: Standardize loading signage

HOW IT WORKS NOW

Green zones are for short-term parking and can be metered or unmetered. They are commonly located outside businesses like laundromats, drugstores, and coffee shops. They also function as loading zones for people loading and unloading goods with non-commercial vehicles. They are particularly useful for people with disabilities who need to park as close as possible to the front door of a business.

Metered green zones in San Francisco have 15- or 30-minute limits, while unmetered green zones have 10-minute limits. In metered areas, green zones are indicated only by a green cap on the meter, not by paint on the curb. They are usually only in effect 9am to 6pm, Monday through Saturday, but demand for food deliveries and take-out is high in many neighborhoods in the evening and on Sundays. People with disabled parking placards are not subject to green zone time limits, which means that placard holders can park for up to 72 hours. This restricts the availability of green zones, particularly for people with disabilities needing short-term parking.

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RECOMMENDATIONS

1 Pursue state legislation to remove the disabled placard exemption for green zone time limits while allowing a longer time limit for people with disabilities

- Would increase availability and reliability of green zones, including for people with disabilities, by preventing one person from parking at a green zone all day
- Related to but separate from other placard reform efforts
- Partner and engage with other California cities and advocacy organizations

2 Standardize metered green zone time limits at 15 minutes

- A 15-minute limit would increase turnover and better serve quick pick-ups and drop-offs
- Could help address non-commercial vehicle freight loading needs
- Would reduce potential for abuse (feeding the meter every 30 minutes is easier than every 15)

3 Extend meter and time limit hours at green zones to evenings and Sundays in areas where demand warrants

4 Consider painting curbs green and/or installing signage in metered areas

- Study whether curb paint or signs improve compliance compared to the current practice of indicating short-term metered spaces by only green caps on meters
- Add signage so drivers know the time limit before attempting to pay

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Objective 2.6

Provide for goods loading in non-commercial vehicles

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Mid-term

RELATED STRATEGIES

- 2.5: Improve utility of green zones

HOW IT WORKS NOW

The California Vehicle Code provides for two primary types of loading zones: white zones for passenger loading, and yellow zones primarily for commercial loading. However, traditional services like pizza delivery, small business owners, and rapidly growing on-demand delivery services frequently perform goods loading using non-commercial vehicles, which do not fit well into either type of loading zone.

Non-commercial vehicles may not use yellow zones, since they do not have commercial license plates and must leave their vehicle. They can stop in yellow zones for up to three minutes but their vehicle must remain attended. They may not use white zones since these only allow passenger loading and require vehicles to be attended. Non-commercial vehicles can use green zones, which are for short-term parking. However, green zones allow unlimited parking by people with disabled placards, and people with disabled placards frequently park in them all day making them unavailable to other users.

RECOMMENDATIONS

1. **Encourage people who use personal vehicles for goods delivery to register for commercial license plates**
   - Work with businesses as part of projects to publicize this option
   - Increases vehicle registration costs but expands parking options
2. **Consider removing attended vehicle requirement for non-commercial vehicles in yellow and white zones**
   - Would allow drivers to get out of non-commercial vehicles for up to five minutes in a white zone, three minutes in a yellow zone
   - Could reduce availability of yellow and white zones and make enforcement more difficult
3. **Initiate a communications and marketing effort to inform drivers that loading is permitted for up to three minutes in yellow zones if the vehicle remains attended**

Objective 2.7

Expand the use of loading zones that vary based on time of day

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 2.2: Increase evening and weekend parking and loading regulations
- 3.2: Standardize loading signage

HOW IT WORKS NOW

Demand for curb space varies over the course of the day. Often, commercial deliveries take place from the early morning to early afternoon, while passenger loading demand peaks in the evening. The SFMTA has long accommodated this varying demand by creating time-limited loading zones that allow regular parking outside of loading hours.

The SFMTA has also created some "dual-use" zones that provide different types of loading at different hours, most commonly commercial loading during the day and passenger loading in the evening. These are usually marked with yellow curb paint but sometimes have white curb paint instead, accompanied by signage.

RECOMMENDATIONS

1 Create more dual-use zones that vary loading regulations based on time of day

- Many already exist, providing commercial loading at some times and passenger loading at other times
- Other combinations of regulations could also be beneficial in different parts of the city
- Expanding use of dual-use zones would help maximize efficiency of the curb

2 Standardize curb treatment for dual-use zones

- Collect data to determine the best curb color for dual-use zones
- Consider eliminating curb paint at dual-use zones and use signs exclusively to communicate regulations

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Objective 2.8

Ensure sufficient loading during special events

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

HOW IT WORKS NOW

Event organizers apply to the SFMTA to take street space, with a different process depending on whether they are only using curb space or also closing travel lanes. Organizers are required to replace blue zones on a one-for-one basis. Yellow and green zones are not relocated, while white zones are not relocated unless the white zone sponsor requests relocation. However, demand for loading may remain or even increase when a street is closed for an event.

RECOMMENDATIONS

1 Require event organizers to replace yellow and white zones when necessary

- The SFMTA could require loading to be replaced through the Interdepartmental Staff Committee on Traffic and Transportation (ISCOTT) process only when necessary, focusing on major events in the Downtown area
- Most events would not be affected

2 Create a standard temporary yellow zone sign template

- The SFMTA Temporary Sign Shop has templates for no parking, white, and blue zones, but not for yellow zones

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Objective 2.9

Amend the Planning Code to manage loading activities

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

HOW IT WORKS NOW

The San Francisco Planning Code may require developers to provide on-site loading spaces. The San Francisco Planning Code typically does not have management requirements for on-site loading spaces, nor does it address on-street loading. Thus, the San Francisco Planning Department and the SFMTA may request developers to provide and manage these spaces, but the agencies' ability to ensure compliance with these requests can be limited.

RECOMMENDATIONS

1. **Amend the Planning Code to require developers to prepare a driveway and loading operations plan citywide for certain projects and to submit an on-street loading zone application to the SFMTA if applicable**

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Objective 3.1

Pursue safety and accessibility through parking enforcement

LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Mid-term

RELATED STRATEGIES

- 3.4: Reform parking violation fees to disincentivize the most harmful behaviors
- 3.5: Pursue state-level legislation expanding camera-based enforcement
- 6.1: Prioritize accessibility in curb management

HOW IT WORKS NOW

Parking enforcement is key to successful curb management. Enforcement strategies can ensure that people park and load in legal locations, that loading zones remain available for use, and that accessibility is retained for people with disabilities.

Many loading-related violations are inherently difficult to enforce. When a driver illegally double-parks or stops in a bus zone to drop off a passenger, they may be there for less than a minute, making it unlikely that an enforcement officer will catch them. Since the vehicle is occupied while the violation is taking place, the driver may leave if they see a parking control officer (PCO) approaching, and unpleasant interactions are more likely to occur than for violations when the vehicle is unattended.

Many parking violations have become part of the City's streetscape as the result of policies about how to focus enforcement resources. For instance, sidewalk parking is common in many parts of the city, particularly when parking at the curb is prohibited during street cleaning, but also at other times. Changing this behavior

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will require a larger policy change by decision-makers and extensive public engagement, in addition to changes in enforcement procedures.

Similarly, many white zone sponsors have for decades parked their personal vehicles in white zones they sponsor rather than leaving those zones open for active passenger loading. The SFMTA primarily cites for white zone violations based on complaints from white zone sponsors, so the sponsors themselves rarely receive citations for illegal parking in those zones. In addition, in many cases enforcement officers allow vehicles to park in white zones for longer than the five-minute limit listed in the Transportation Code.

RECOMMENDATIONS

1 Prioritize enforcement of most harmful violations

- Base enforcement on City priorities like Vision Zero, Transit First, and accessibility
- Pursue reductions in violations like double-parking, sidewalk parking, blocking intersections, and stopping in bus zones
- Increase enforcement funding to avoid reducing staffing on beats like street sweeping and RPP
- Data-driven and detailed evaluation of revenue implications and impacts on behavior

2 Proactively cite for misuse of loading zones

- Shift from a primarily complaint-based system
- Enforce five-minute limit at all white zones. At childcare centers, hospitals, and schools, allow unattended vehicles within five-minute limit

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Objective 3.2

Standardize loading signage

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Short-term

RELATED STRATEGIES

- 2.5: Improve utility of green zones
- 2.7: Expand use of loading zones that vary based on time of day

HOW IT WORKS NOW

Signage at loading zones across the city varies widely. Some color curb zones have no signs, while in metered areas they often have small signs on meter posts near the ground. Although loading signs have become much more standardized in recent years, many different sign designs are still found at different loading zones across the city with the same regulations. Many signs are text heavy and convey the meaning of the zone using a double negative (No Stopping EXCEPT Passenger Loading) rather than a positive (Passenger Loading Only) reducing the legibility of the regulation.

RECOMMENDATIONS

1 Develop standard designs for common types of loading zones and templates for less common sign types and messages

- Use positive language to make regulations clearer
- Increase usage of Manual on Uniform Traffic Control Devices (MUTCD) approved icons, and reduce use of text, to improve legibility
- Particularly important when implementing more complicated regulations like dual-use zones

2 Install pole signage at loading and short-term parking zones in metered and unmetered areas

- Provide larger signs than those used on meters
- Could improve legibility and compliance with regulations
- Evaluate effectiveness of new signs; include analysis of increased costs to Field Operations

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Objective 3.3

Develop public communications around curb management

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 3.1: Pursue safety and accessibility through parking enforcement
- 3.6: Clarify locations where passenger loading is permitted

HOW IT WORKS NOW

San Francisco's curb regulations are often confusing and can be particularly inaccessible to people coming from outside the city or state. Many unsafe, illegal behaviors have been commonplace for decades and have been inconsistently enforced.

RECOMMENDATIONS

1 Develop a public information campaign on parking and loading regulations in San Francisco

- Could highlight safe loading and parking practices and illustrate the negative impacts of behaviors such as double parking
- Could include ads on buses and in bus shelters, social media, and partnerships with companies like TNCs in coordination with other Vision Zero campaigns
- Could publicize little-known rules, such as that yellow zones may be used for brief passenger loading

2 Prioritize communications efforts around changes in policies

- Ensure the public is aware of changes to parking and loading regulations and enforcement procedures
- Many recommendations contained in this report will require changing longstanding practices
- Legislative changes and changes to enforcement procedures will require extensive communication prior to implementation

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Objective 3.4

Reform parking violation fees to disincentivize the most harmful behaviors

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Low

TIMELINE
Short-term

RELATED STRATEGIES

- 3.1: Pursue safety and accessibility through parking enforcement

HOW IT WORKS NOW

The SFMTA Board sets fines for parking and traffic violations under parameters set by the California Vehicle Code (CVC). Most parking fines are between $72 and $110, while disabled parking violations carry a fine of $866. Bus zone violations are the most expensive after those related to disabled parking, at $288. Fines for double parking, parking on the sidewalk, and blocking an intersection, among others, are $110.

RECOMMENDATIONS

1 Increase fines for the violations that compromise safety and increase congestion, like double parking, parking on sidewalks, blocking crosswalks, blocking intersections, obstructing traffic, blocking bike lanes, and blocking transit lanes

- Requires state legislation to authorize local jurisdictions to increase fines
- Could be increased to the same level as bus zone citations

2 Consider reducing fine for disabled parking-related parking citations

- Current fine is disproportionate to all other parking fines and is excessively punitive, especially for people with low incomes
- Discuss with disabled community to get feedback before moving forward with changes

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Objective 3.5

Pursue state legislation expanding camera-based enforcement

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Long-term

RELATED STRATEGIES

- 3.1: Pursue safety and accessibility through parking enforcement

HOW IT WORKS NOW

Generally, a parking control officer (PCO) must personally witness an infraction to issue a citation, but the state legislature can authorize specific exceptions. Since 2007, San Francisco has been able to cite vehicles stopped in transit-only lanes or bus stops adjacent to transit-only lanes using cameras on buses, although PCOs still manually review camera footage before issuing citations. In addition, a number of cities were permitted to enforce street cleaning parking restrictions with cameras on street sweepers, but the authorization for this program has expired.

RECOMMENDATIONS

1 Explore ways to improve efficiency of the existing transit-only lane enforcement process

- Reduce the amount of time PCOs must spend manually reviewing footage
- Pilot license-plate reader or other similar technology to automate the video-review process

2 Pursue state legislation expanding camera enforcement of parking violations

- Use bus cameras to cite for illegal stopping in any bus zone and for double-parking along any Muni route, not just in or adjacent to transit-only lanes
- Consider cameras at fixed locations in places with particularly egregious problems with illegal stopping (similar to red light cameras, but for parking and loading violations)
- Investigate reviving program to equip street sweepers with enforcement cameras to free up PCOs from street sweeping routes, which take up a large proportion of total enforcement resources

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Objective 3.6

Clarify locations where passenger loading is permitted

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 2.4: Improve utility of yellow zones
- 3.3: Develop public communications around curb management
- 5.3: Codify procedures for determining if a driveway is abandoned

HOW IT WORKS NOW

Passenger loading is permitted in white zones for up to five minutes and in most yellow zones for up to three minutes. However, under the City Transportation Code, passenger loading is not legal in six-wheel truck zones, which are also painted yellow but have a red cap rather than yellow cap on the meter. There is a general misconception that passenger loading is never legal in yellow zones, but dispelling this is difficult when different types of yellow zones have different rules.

Driveways are common in San Francisco, and in many areas take up long stretches of curb that may not be used by the general public. Driveways are particularly prevalent in residential areas where there are few loading zones. However, many are used only a couple times per day or week while others are not used for car access at all.

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RECOMMENDATIONS

1 Publicize rule allowing passenger loading in yellow zones

- Emphasize strict 3-minute limit and requirement for vehicle to be attended

2 Remove yellow curb paint from six-wheel truck loading zones

- Would help distinguish between six-wheel and regular yellow commercial loading zones
- Indicate regulations using high-visibility signage instead

3 Encourage loading across driveways when no other alternative is available

- Loading across driveways has a much lower impact on safety and congestion than double-parking or loading in other illegal locations
- Campaign should stress the requirement that the driver stay with the vehicle and move from the driveway when someone attempts to access it

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Objective 3.7

Regulate parking at broken meters

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

HOW IT WORKS NOW

According to state law, vehicles may park at an inoperable meter up to a posted time limit. If there is no posted time limit, a local jurisdiction may establish an automatic four-hour time limit, but San Francisco has not adopted such a policy.

Meter vandalism has increased in San Francisco over the last few years, with as many as 20% of meters in the city being inoperable on any given day. In some cases, people may vandalize meters specifically in order to park at them all day for free, often by jamming the coin slot with something other than a coin.

RECOMMENDATIONS

1. **Adopt a local ordinance establishing a default maximum four-hour time limit at broken meters**

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Objective 3.8

Move valet parking permit program to the SFMTA

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Mid-term

HOW IT WORKS NOW

Many transportation permitting functions that used to be administered by San Francisco Police Department (SFPD) have been transitioned to the SFMTA. Valet stands are one of the last remaining transportation-related functions permitted by SFPD. Valet permits need only be issued once and do not require renewal or periodic review.

Businesses applying for valet permit must demonstrate they have an adequate passenger loading zone and off-street space to store cars, but many valet operators park cars in the white zone, forcing loading at the valet zone to take place in the street. The SFMTA has little recourse, as it can cite individual cars, but not the valet operator itself, for violations.

RECOMMENDATIONS

1 Amend the Police Code and Transportation Code to move responsibility for valets to the SFMTA

- Could be administered as part of Color Curb Program and include biannual renewal
- Would allow the SFMTA to leverage permits to reduce misuse of valet permits
- The SFMTA could deny valet permit requests if the proposed valet zone would harm safety, transit reliability, or congestion
- May require some continuing SFPD involvement in background checks

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Objective 3.9

Make minor revisions to the Transportation Code

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Short-term

HOW IT WORKS NOW

Some sections of the Transportation Code related to the curb are vague, unclear, conflict with the California Vehicle Code (CVC), or are outdated. Conflicting interpretations of these sections can lead to inconsistent regulations on the street.

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RECOMMENDATIONS

1. **Remove the definition of "Park" from the Transportation Code or revise it and add a definition of "Stop" to conform with the CVC.**
   - The Transportation Code definition of "park" conflicts with the CVC definition

2. **Remove specified hours for apartment building white zones from the code, clarifying that effective hours are listed on signage and/or stenciled on the curb.**
   - The Code restricts staff's ability to tailor hours to specific circumstances

3. **Clarify that religious institutions and performance venues must clearly post hours of services or performances in a format provided by the SFMTA adjacent to the white zone.**
   - Religious institution loading zones are in effect "during posted services" while those next to performance venues are sometimes "during performances"
   - There is no standard for posting service and performance times

4. **Remove the clause restricting white zone hours to the hours of operation of the adjacent establishment, clarifying that effective hours are listed on signage and/or stenciled on the curb.**
   - This regulation conflicts with a white zone serving more than just the fronting business

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Objective 4.1

Standardize curb data inventory

LEVEL OF EFFORT
High

POTENTIAL IMPACT
Medium

TIMELINE
Mid-term

RELATED STRATEGIES

- 4.2: Establish single inter-agency database for temporary curb use permits
- 4.3: Standardize geofencing notification procedures

HOW IT WORKS NOW

Data on existing curb allocation in San Francisco is voluminous but scattered and incomplete. Different types of curb uses are tracked in different formats and locations that are not aligned with each other. Some curb designations are not stored in an easily accessible or computer-readable format, usually because the curb space was allocated decades before the advent of computers and databases. Some of the most accurate data is stored in CAD meter drawings, but these are not tied to geospatial databases.

A lack of reliable data has real consequences. The City is unable to tell the public where all existing loading zones are, information that could help reduce illegal stopping behavior and improve safety, transit reliability, and traffic congestion. Project managers who do not have complete data on the curb may make decisions that conflict with other curb needs. Staff often must resort to time-consuming field-checking of data.

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RECOMMENDATIONS

1 Develop and implement a linear-referencing curb data model that can interface with SharedStreets and other industry standards

- While a linear-referencing data model is ideal, point-based data could be used as an interim step
- The curb data model should support internal needs and allow for external data sharing
- Should be connected to the SFMTA's broader effort to digitize all street data
- An API to share the data with the public should be developed in tandem

2 Integrate all SFMTA and City processes and systems that modify curb data to enable an up-to-date single source of truth for curb locations and regulations that is integrated into the curb data model

- Includes sources and processes such as: CAD meter drawings, Salesforce color curb records, ArcGIS spatial database, and Paint Shop work tracking systems
- Should be paired with workflow improvements to the SFMTA's existing legislation and work order tracking systems, so that curb data can be updated in real-time
- Seek funding to build out a unified system and establish workflow processes that integrate with the curb data model

3 Create a standardized, complete inventory of curb space in San Francisco utilizing the curb data model

- Seek funding through grants and other means for a comprehensive curb mapping effort
- Investigate opportunities for working with private industry to populate data and share development and maintenance costs

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Objective 4.2

Establish single inter-agency database for temporary curb use permits

LEVEL OF EFFORT
High

POTENTIAL IMPACT
Medium

TIMELINE
Mid-term

RELATED STRATEGIES

- 4.1: Standardize curb data inventory
- 4.3: Standardize geofencing notification procedures

HOW IT WORKS NOW

Event organizers apply to the SFMTA to take street space, with a different process depending on whether they are just using curb space or closing travel lanes. Construction contractors go to the SFMTA to occupy travel lanes but go to Public Works if they are only taking up curb space. There is no single central repository of temporary use of curb space by events or construction.

RECOMMENDATIONS

1 Connect all divisions and agencies that issue permits to occupy curb space to a single database

- Determine the data format and repository to store temporary curb use/closure information
- Would be a resource-intensive, long-term project, connected to larger curb mapping efforts
- Would enable communication of temporary regulations via an API
- Could ensure one-for-one replacement of loading zones during temporary street or curb closures, as is the current policy for blue zones

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Objective 4.3

Standardize geofencing requests for Transportation Network Companies (TNCs)

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 4.1: Standardize curb data inventory
- 4.2: Establish single inter-agency database for temporary curb use permits

HOW IT WORKS NOW

Transportation Network Companies (TNCs) can choose to direct riders and drivers to specific pick-up and drop-off points in a process known as "geofencing." Riders can be automatically assigned a pick-up or drop-off point, given a menu of options, or prohibited from requesting a pick-up at certain locations. The City has engaged with TNCs on voluntary geofencing in several locations, but on an ad hoc basis. Geofencing without adequate loading zones can exacerbate localized issues with illegal loading. Pairing geofencing with loading zones can help facilitate compliance with traffic laws.

RECOMMENDATIONS

1. **Develop a standard operating procedure for requesting geofencing from TNCs**
   - Would involve a standard data format coordinated with the larger street and curb mapping effort
   - Could include designation of pick-up/drop-off points and areas to be covered by the geofence and utilize industry standards as much as possible to communicate with TNCs
2. **Seek an agreement with TNCs on geofencing implementation**
   - TNCs would agree to geofence automatically upon SFMTA request
   - Should include set criteria for which situations geofencing will be implemented, such as minimum amount of curb space provided and loading activity observed
   - Could explore legislative avenues to require geofencing
3. **Explore geofencing for other road users like taxis, Courier Network Services and traditional delivery companies**
   - Taxis may require technological upgrades and taxis providing door-to-door paratransit service need to be accommodated
   - Other delivery services would need different types of curb space, such as green zones

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Objective 5.1

Study pricing to address curb use impacts

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Long-term

RELATED STRATEGIES

- 1.2: Revise Color Curb Program charges and cost recovery requirement
- 5.4: Expand local role in regulation of TNCs

HOW IT WORKS NOW

The SFMTA currently prices the curb through the use of parking meters and residential parking permit fees, along with smaller permit programs like the Commuter Shuttle Program. In metered areas, meters are placed at yellow zones, but the rate of payment is low. White zones are not metered.

From a policy standpoint, a curb pricing scheme would need to avoid incentivizing unsafe behavior. A program that charges for use of loading zones but does not have a mechanism to charge for stopping outside of loading zones could further encourage people to double-park or otherwise load in unsafe or unpermitted locations.

On the technical side, GPS technology that is currently being used in conventional vehicles is not precise enough to consistently identify whether someone is using a loading zone at the curb, double-parking, or perhaps just stuck in traffic in the travel lane next to a loading zone. Sensor or camera technology would require widespread adoption and raise serious privacy concerns. Any system of sensors or

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cameras would require an extremely large capital investment for installation, maintenance, and power.

Finally, enforcement of a pricing scheme would be challenging. Camera-based enforcement would require state authorization and likely, would require a large team of officers to view camera footage. Both camera-based and in-person enforcement would need a mechanism to quickly determine whether a vehicle stopped in a loading zone has paid or not.

Any program to charge for brief loading events would have to address these challenges. Significant further study is needed to determine the feasibility of different types of curb pricing schemes and their potential impacts.

RECOMMENDATIONS

1 Hire a consultant to examine and develop an in-depth report to examine the feasibility of a curb pricing scheme and other potential revenue sources

- Consider costs, benefits, and impacts
- Look at technological, practical, and legal issues through the lens of equity and privacy concerns
- Consider alternative funding sources that could address vehicles' impacts on the streets and curb without complicated, expensive infrastructure, like a fleet-based vehicle license fee, or a per-trip or per-stop fee
- Coordinate with congestion pricing studies already underway, which could accomplish many of the same goals as the fees described above and evaluate if any of the congestion pricing technologies could be applied to curb pricing

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Objective 5.2

Focus electric vehicle charging efforts off-street

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Short-term

HOW IT WORKS NOW

As electric vehicle adoption rates increase, so have discussions about the possibility of on-street electric vehicle charging stations. Some cities have begun installing curbside charging stations and restricting the parking spaces next to them to electric vehicles. San Francisco instituted a limited pilot in 2009, adding charging stations across the street from City Hall for use by City-owned electric vehicles, and the SFMTA has installed charging infrastructure in City-owned garages since the 1990s.

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RECOMMENDATIONS

1 Focus electric vehicle charging infrastructure off-street

- Encourage conversion of off-street parking spaces to electric vehicle charging stations
- Utilize City-owned garages and lots as well as private off-street parking

2 Consider permitting on-street electric vehicle charging stations, if at all, in limited circumstances after careful evaluation

- On-street changing stations require significant capital investment and lock curb space into a single use, which poses an obstacle to future streetscape changes
- Restricting on-street parking to a small subset of vehicle owners has important equity implications
- Develop robust criteria for evaluating any proposals based on these and other concerns

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Objective 5.3

Develop procedures for determining if a driveway is abandoned

LEVEL OF EFFORT
Low

POTENTIAL IMPACT
Low

TIMELINE
Mid-term

RELATED STRATEGIES

- 3.6: Clarify locations where passenger loading is permitted

HOW IT WORKS NOW

Driveways remove parking spaces from public use while providing access to off-street parking to fronting property owners. Property owners or tenants may, in certain circumstances, park on the street in front of their driveway. If a driveway no longer provides access to off-street parking, the SFMTA generally will not tow vehicles parked across the driveway but may still issue a citation.

Public Works may require a property owner to raise the curb at an abandoned driveway, but such notices are often dropped if the Planning Department records show off-street parking there, even if the garage or off-street parking space has changed since the date of those records. Multiple driveways may provide access to the same off-street space, but there is no process to close one of these driveways.

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RECOMMENDATIONS

1 Codify a process to declare a driveway abandoned

- Should be developed in partnership with Public Works and the Planning Department
- Would take effect regardless of whether the curb is raised or whether records show permitted off-street parking there
- Would involve an appeal process, either at a public hearing or before a hearing officer
- May involve changes to the Transportation Code and other City codes

2 Develop a standard treatment for abandoned driveways in unmetered areas

- In metered areas, meters can indicate that a driveway has been abandoned
- Another treatment, such as signage or paint, is needed to communicate that a driveway is open for parking in unmetered areas

3 Develop a process to revoke a redundant driveway

- Would allow the city to repurpose the space across a driveway if that would not prevent access to the garage or off-street parking area
- May use same appeals process as abandoned driveway

4 Ensure driveways are removed whenever off-street parking is removed

- The Planning Department would take this into account during permit application review
- Would involve new construction and renovations

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Objective 5.4

Expand local role in regulation of Transporation Network Companies (TNCs)

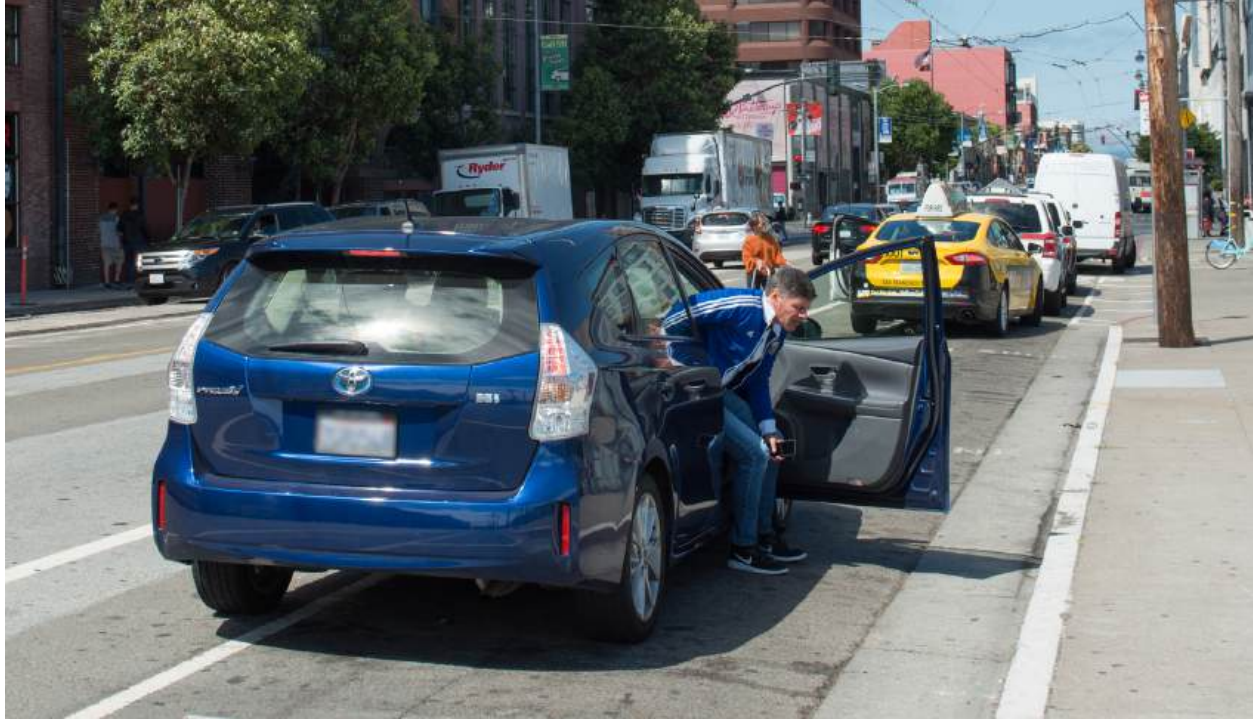
LEVEL OF EFFORT
High

POTENTIAL IMPACT
High

TIMELINE
Long-term

RELATED STRATEGIES

- 4.3: Standardize geofencing notification procedures
- 5.1: Implement pricing to address curb use impacts



HOW IT WORKS NOW

Transportation Network Companies (TNCs) like Uber and Lyft are permitted at the state level by the California Public Utilities Commission (CPUC). CPUC regulation of TNCs has focused on broad issues such as labor standards and vehicle safety but has focused little on important local issues like loading behavior.

The SFMTA can issue citations to individual TNC drivers for illegal behavior but has little recourse against the companies that direct their drivers to illegal pick-up and drop-off points or to perform illegal maneuvers like mid-block U-turns in commercial areas. As such, TNCs have little incentive to ensure their drivers comply with local parking and traffic laws. Local jurisdictions also do not receive data or permit fees from TNCs despite their impact on City resources.

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RECOMMENDATIONS

1 Ensure TNC regulations align with local transportation policy priorities, including Vision Zero and Transit First

- Pursue state-level legislation to allow local jurisdictions to regulate aspects of TNC service
- Condition permits on compliance with parking and traffic laws, allowing City to issue fines directly to companies, not just drivers, for violations
- Mandate driver and rider training in San Francisco, including training on safe loading behavior
- Institute fees to pay for curb management and enforcement needs
- Require TNCs to share data with local jurisdictions to help make curb management decisions

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Objective 6.1

Prioritize accessibility in curb management

LEVEL OF EFFORT
Medium

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 2.1: Right-size loading zones according to context
- 3.1: Pursue safety and accessibility through parking enforcement
- 6.2: Eliminate Muni “flag stops”

HOW IT WORKS NOW

Curb access is critical for many people with disabilities. Getting dropped off in the travel lane may simply not be an option for people in wheelchairs if there is not an ADA-compliant curb ramp to get them from the street up to the sidewalk. The lack of passenger loading zones in many parts of the city makes it harder for people with disabilities to get around.

The SFMTA focuses on blue zones to serve people with disabilities, with strict siting guidelines and a goal that blue zones represent at least four percent of the metered parking supply. However, accessible passenger loading zones are just as, if not more, critical to accessibility, serving paratransit and accessible taxi riders, and able to deliver far more people to a location than a blue zone that might be used by just one person per day. Paratransit needs to get as close as possible to a rider’s destination, but often does not have curb space to do so. The SFMTA has created loading zones restricted to paratransit, but these are not defined in the Code.

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RECOMMENDATIONS

1 Maximize accessibility when siting passenger loading zones

- Conform as closely as possible to the proposed Public Rights of Way Access Guidelines (PROWAG), taking into account grade, street furniture on the adjacent sidewalk, presence of curb ramps, and other factors
- Sometimes full adherence to PROWAG isn't feasible due to physical or funding constraints, but this shouldn't prevent creation of passenger loading zones

2 Codify definition of paratransit loading zone and establish zones at top paratransit destinations

- Could allow specific other users like ramp taxis and non-emergency medical transportation services
- Would ensure people with disabilities can safely get to key destinations such as dialysis centers

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Objective 6.2

Reduce the use of Muni "flag stops" and develop guidelines for when they are permitted

LEVEL OF EFFORT
High

POTENTIAL IMPACT
Medium

TIMELINE
Short-term

RELATED STRATEGIES

- 6.1: Prioritize accessibility in curb management

HOW IT WORKS NOW

Many Muni stops across the city are "flag stops," where the bus or train stops adjacent to parked cars. These are particularly prevalent in residential neighborhoods but exist all over the City. Flag stops force people with disabilities, particularly those who use wheelchairs or other mobility devices, to cross in front of parked cars into the street to access the bus's lift or ramp. Seniors and people with disabilities not in wheelchairs must go around or between parked cars to access the bus, and do not have the benefit of the extra inches of curb when making the step up onto the bus. Few other major transit systems in the United States widely use flag stops.

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RECOMMENDATIONS

1 SFMTA Board to adopt a policy to avoid creating new flag stops and gradually replace existing flag stops with bus zones

- Community engagement would still be required for each project converting a flag stop to a bus zone by removing parking
- More efficiently and equitably allocates curb space, as far more people can be served by a bus stop than by parking spaces

2 Develop guidelines (including a ridership threshold) for when a curbside bus zone is required

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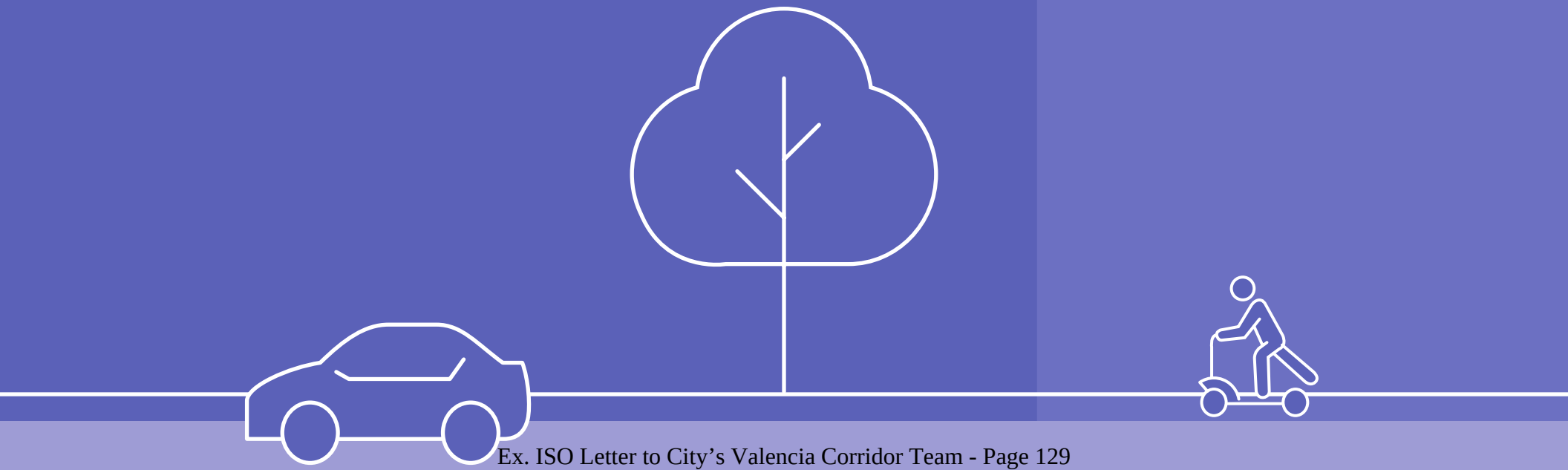
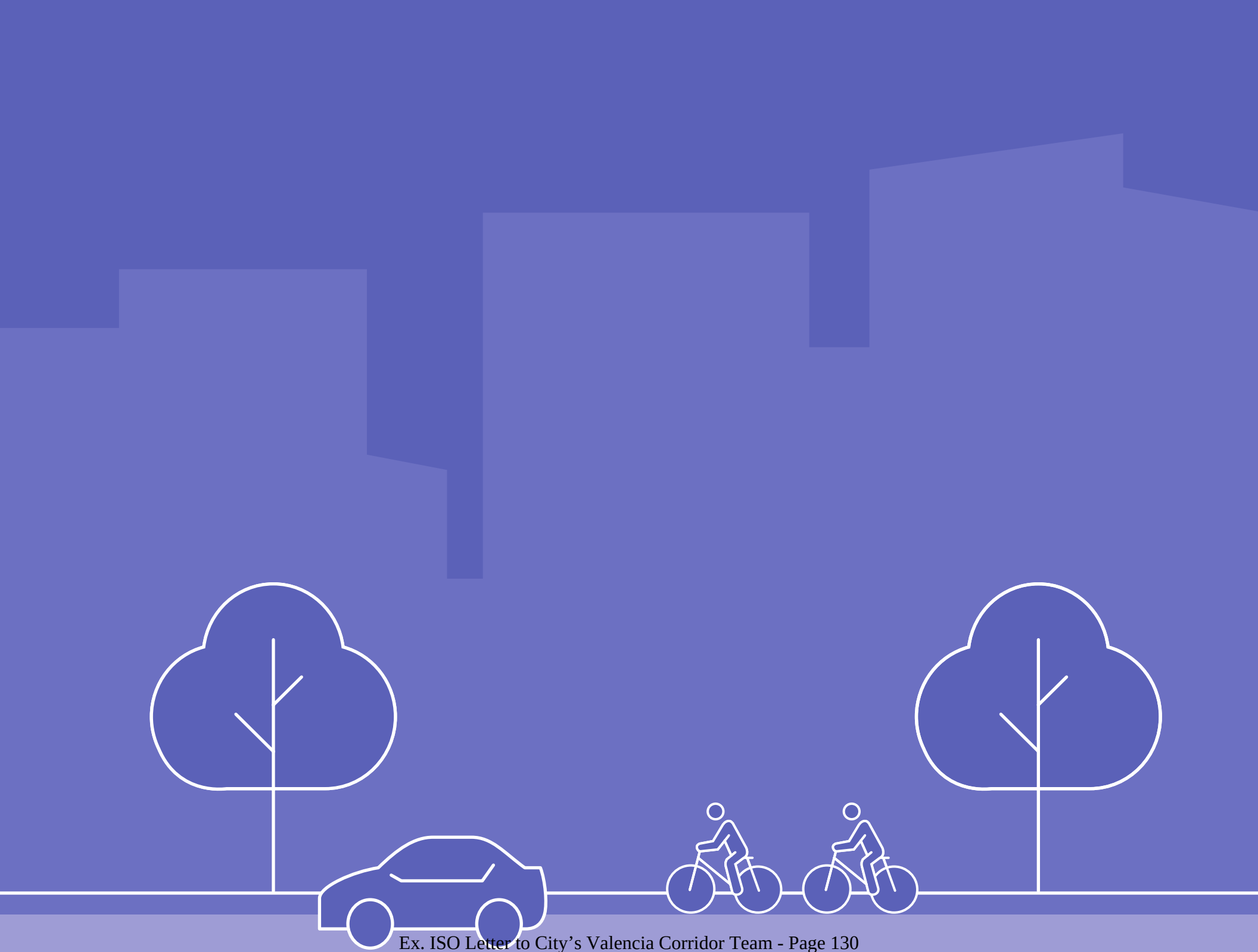
DESIGN GUIDELINES





CURB MANAGEMENT DESIGN GUIDELINES

ZONE TYPE	White Zone	Yellow Zone	Green Zone	Blue Zone
ACCESS	Passenger loading.	Generally freight loading only. Some are for trucks with six or more wheels only.	Short-term parking (incl. deliveries in passenger vehicles).	Accessible parking.
MINIMUM LENGTH	20 feet far-side[1], 40 feet near-side, 60 feet mid-block.	22 feet min. far- or near-side[1], at least 44 feet preferred, taking into account vehicle type. Longer if mid-block.	Standard parking space.	22 feet minimum.
PLACEMENT CONSIDERATION	Based on observed loading demand. Far-side of intersection best. Adjacent to intersection, driveway, red zone preferred.	Far-side of intersection best. Adjacent to intersection, driveway, red zone preferred. Near-side zones should be paired with daylighting red zone.	Close to destination.	Far-side of curb ramp. (see color curb guidelines)
TIME LIMITS	5-minute limit.	Generally 30-minute limit, 1-hour limit adjacent to high-rise buildings (except 3-min passenger loading).	15-minute limit preferred in metered areas, 10-minute in unmetered. 30-minute limit also possible.	N/A
EFFECTIVE HOURS	Default At All Times, adjust if specific loading needs on block are limited to certain hours.	Most common 8am–6pm Monday-Saturday.	Historically 9am–6pm Mon-Sat, extend to evenings and Sundays based on demand.	At All Times

[1] An adjacent driveway or red zone can count towards these lengths for midblock or nearside locations.

This document is intended to provide guidance to planners, engineers, and project managers on color curb zone placement and design when zones are implemented proactively as part of SFMTA projects. Standards will differ slightly for request-based zones, as they are tailored to the specific needs of the requesting entity. Staff should consult with the curb management team when developing a data collection plan and proposal for curb changes for additional guidance.

Data Collection

In-person or video observations are the best way to assess parking and loading conditions, but staff resources are often limited. Surveys can help determine commercial loading demand and can be used to extrapolate from limited in-person observations.

MERCHANT SURVEYS

Merchant surveys can be very helpful in determining when and where commercial deliveries take place, and with what types of vehicles. This information can inform placement, effective hours, and days of the week for yellow zones. Merchant surveys can help gauge business attitudes towards other types of curb changes as well, although merchants are most directly familiar with the deliveries that they receive.

IN-PERSON LOADING OBSERVATIONS

In-person or video observations of loading should be conducted for periods of at least two hours. Data collectors should note the time each vehicle arrived and departed, the type of vehicle, where it stopped (i.e. at the curb, in the travel lane, in a bike lane) and other factors as needed (see attached sample data collection sheet).

Optimal times to collect data depend on the location – downtown, the most important times to collect data could be around weekday rush hour, while on neighborhood commercial corridors it could be mid-day and the evening dinner rush. Data should be collected during at least one non-holiday mid-week day (Tues-Thurs) and one Saturday in areas with weekend activity. Data should not be collected in the rain.

PARKING OCCUPANCY AND TURNOVER

Standard parking occupancy observations can be conducted over a wide area, illustrating overall parking availability over the course of the day. Data collectors should count the number of vehicles legally parked on each blockface at regular intervals (along with those parked illegally or in front of driveways), relative to the number of legal parking spaces. This data should be collected across at least eight hours on at least one non-holiday mid-week day (Tues-Thurs) and one Saturday in areas with weekend activity, and should not be collected in the rain.

Parking turnover data collection requires more staff resources and can be targeted to a few representative blocks in the project

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area. Data collectors should note occupancy of each space, vehicle type, characteristics, and identifying information like a portion of the license plate number and making regular passes throughout the day, with similar timing to occupancy surveys. This data can provide information on average length of stay and variations based on vehicle type at different times of day.

INTERCEPT SURVEYS

Intercept surveys can determine the mode share of visitors to the project area. In addition to mode share data, intercept surveys can ask about customer spending habits, frequency of visits, and opinions on potential traffic and parking changes. Staff should consider conducting surveys at different times of the day and on both weekdays and weekends.

DATA FORMAT AND POST PROJECT EVALUATION

Any data collected should be stored in a format such that other staff can use it for future projects or to analyze change in conditions over time. After curb changes are implemented, project managers should conduct in-person or video data collection again to evaluate the impact of the curb changes and determine whether further adjustments are needed.

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Passenger loading

White zones are for passenger loading. White zones have a five-minute limit and require vehicles to be attended at all times (except in front of a childcare center, school, or hospital). Some white zones have special uses like taxi stands and commuter shuttle zones.

White zones should be implemented based on demand, which can be inferred from surrounding land uses, with businesses like entertainment venues, restaurants and bars attracting a high level of loading activity. The best way to determine demand is through in-person or video data collection. White zones serving a specific need should be paid for by adjacent business-owners, while projects may create white zones serving the needs of the wider block without requiring payment.

LENGTH AND POSITION

Below are recommended minimum lengths of passenger loading zones in different positions on the block. Note that far- and near-side zones can be at the far- or near-side of an intersection or of another clear area like a long red zone or driveway. Approximately 20 feet should be added for each additional vehicle expected to need to use the zone at any one time based on data collection.

POSITION	FAR-SIDE	MID-BLOCK	NEAR-SIDE
Minimum length for one car	20 feet	60 feet	40 feet

EFFECTIVE HOURS

New white zones should consider needs of the wider surrounding area, rather than just the fronting business. In areas with restaurants and bars, peak times for passenger loading can extend late into the night, while in office-centric areas, there may be little need for passenger loading nights and weekends.

"At all times" white zones are preferred to simplify the regulations, particularly when the remaining legal parking hours would otherwise be relatively narrow. In areas with little to no passenger loading demand at certain times, hours can be cut back. If a white zone is on a metered block and its hours do not fully cover the standard meter hours of 9am-6pm, Monday through Saturday, meters should be installed at the zone for payment when the white zone is not in effect. School loading zone hours should tailored specifically to pick-up and drop-off times on school days, and religious institution loading zones can be marked "during posted services."

ACCESSIBILITY

Loading zones for projects that entail sidewalk work must be evaluated by the DPW Accessibility Coordinator to ensure compliance with accessibility standards, including construction of new curb ramps behind near-side or mid-block white zones. Projects not making sidewalk changes should place white zones at the far-side of the intersection when possible to provide access to a curb ramp. White zones should be sited in locations without obstructions on the sidewalk like tree wells and bike racks. Separate guidelines are being developed for white zones adjacent to protected bike lanes.

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SIGNAGE AND PAINT

In addition to white curb paint, white zones should be indicated by overhead pole signage. If meters are present within the white zone, meter pole signage is required.

Commercial loading

Yellow zones are for commercial loading, allowing vehicles with commercial license plates to load up to the posted time limit (usually 30 minutes) and non-commercial vehicles to load for up to three minutes while the driver is attending the vehicle. Yellow zones in metered areas are generally metered.

Some yellow zones are designated for use only by trucks with six or more wheels. These zones do not allow three-minute non-commercial loading. They are indicated by a red cap on the meter in metered areas.

LENGTH AND POSITION

Yellow zones should be a minimum of 22 feet at the far-side of an intersection to accommodate smaller delivery vehicles, but 44 or more feet is preferred. Mid-block yellow zones must be at least 44 feet in length. Yellow zones can consist of multiple separate metered spaces adjacent to each other, with larger trucks extending across two or more spaces. Like white zones, yellow zones work best when at the far-side of an intersection or other clear space and worst in the middle of the block surrounded by regular parking spaces.

EFFECTIVE HOURS

Yellow zone hours vary widely, but the most common hours are 7am, 8am, or 9am to 6pm, Monday through Friday or Saturday. Hours should be based on delivery needs of surrounding businesses, which can be determined through surveys and video-based data collection. Some busier areas may have deliveries extending into the evening and on Sundays, in which case yellow zones can be in place at all times. Yellow zones can be metered during standard meter hours but remain in effect without requiring meter payment at all other times.

SIGNAGE AND PAINT

In addition to yellow paint, yellow zones should be indicated by overhead pole signage. Six-wheel truck zones can be distinguished by removing any curb color and using only signage to indicate the regulation.

SIX-WHEEL TRUCK ZONES

Six-wheel truck zones should be considered in areas with high commercial loading demand where it is especially important to ensure availability of curb spaces for larger trucks. They should be located adjacent to regular commercial loading zones where possible to ensure other delivery vehicles have a place to load and do not block the truck zone.

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Short-term parking

Green zones are for short-term parking. The SFMTA usually paints the curb green at green zones in unmetered areas while marking them only with a green cap on the meter in metered areas. Unmetered green zones have a ten-minute time limit while metered green zones have 15- or 30-minute limits.

SITING

Green zones should be located close to businesses or institutions with short-term parking needs. These include restaurants with substantial take-out service, drugstores, and laundromats.

EFFECTIVE HOURS AND TIME LIMITS

Historically, green zones have been in effect 9am-6pm, Monday through Saturday, during standard metered hours. However, demand for short-term parking in many areas peaks in the evening and weekend. In these areas, staff should consider extending green zones to 9pm or 10pm, daily.

Green zones in metered areas should generally have a 15-minute time limit to encourage turnover and reduce the chances for abuse (as it is more difficult to feed the meter every 15 minutes than every 30). However, in certain situations where green zones are serving a location like the post office where people may take longer, a 30-minute limit is acceptable.

SIGNAGE AND PAINT

Projects should consider installing signage and/or paint at green zones, including those with meters, if project funding allows to help clarify the regulations and direct people to them. This is

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TAXI ZONE
TAXI
P1539
SAN FRANCISCO TAXICAB
Veterans Cab Co.
552-1300
TAXI
SAN FRANCISCO TAXICAB
2522
970-9999
TOWN
TAXI
SAN FRANCISCO TAXICAB

particularly important at green zones that extend beyond the standard meter hours.

Taxi stands

Taxi stands allow taxis to wait for passengers with no time limit, and do not allow any other vehicles to stop. They should be considered near major attractors like stadiums, transit hubs, and hotels, and may be located adjacent to passenger loading zones to ensure other vehicles do not use the taxi stand. They should be painted white with a "taxi stand" stencil and clear signage indicating the zone is for taxis only.

Red zones

DAYLIGHTING

Projects should install visibility red zones at the approach to intersections, particularly those on the San Francisco High Injury Network, based on daylighting guidelines. Exact length of visibility red zones should be determined by a traffic engineer but are generally 10 feet at stop signs and 20 feet and signalized intersections.

Multi-use zones

PASSENGER AND COMMERCIAL

In areas with higher passenger loading demand in the evening, projects can create "dual-use" zones, allowing commercial loading at certain hours and passenger loading at other hours. These should be painted white and marked with clear signage.

PASSENGER AND SHORT-TERM PARKING

Passenger loading zones can be combined with short-term parking (green zones). This is only recommended in places with high passenger loading demand during the evening adjacent to daytime-only uses that require short-term parking, such as laundromats and post offices. These should be marked by white paint on the curb and clear overhead signage, along with a green cap on the meter if it is a metered space.

BUS ZONE AND OTHER USE

In some locations, a Muni zone may only be needed at certain hours and can be available for other uses at other times. Usually, these zones have been designated as general parking spaces outside of bus zone hours and have been marked by alternating red and black paint on the curb. Signage and paint for mixing a bus zone with another use, such as passenger or commercial loading, should be evaluated on a case-by-case basis.

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Exhibit E

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San Francisco Public Works
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Public Works Order No: 205516

PUBLIC WORKS REGULATIONS FOR SIDEWALK AND PARKING LANE OCCUPANCY UNDER THE SAN FRANCISCO SHARED SPACES PROGRAM

I. PURPOSE:

The Shared Spaces Program has been a critical part of the City's crisis response strategy to sustain the locally-owned small business sector in San Francisco. Due to widespread success throughout the City's neighborhoods, the City passed Ordinance 99-21 to make the Shared Spaces Program permanent. The legislation describes the elements of the program, including carrying forward the stream-lined permitted program; encouraging arts & culture; and better balancing commercial activities with public space and transportation demands in the recovering economy.

This Public Works Order implements the requirements outlined in the legislation establishing the permanent Shared Spaces Program, and in the event of a conflict, the legislation shall control. This Order clarifies that Café Tables & Chairs and Display Merchandise permit applications shall be processed under the Shared Spaces Program and are subject to pre-existing requirements and design guidelines set forth by Public Works Code and corresponding Public Works Orders.

As used in this Order, the term "Program Requirements" shall mean the requirements of the Shared Spaces legislation, this Order, the Shared Spaces Manual, the SFMTA's Shared Spaces Curbside and Roadway Regulations, Public Works Order No(s). 183,188 (Café Tables & Chairs), 166,458 (Display Merchandise), and 200,889 (Non-Commercial Sidewalk Use), and any successor versions of these documents. The term "parking lane" is defined as that portion of the roadway closest to the curb, and as used in the Order and corresponding Shared Spaces documents, the terms "curbside" and "parking lane" are used interchangeably.

This new Public Works Order replaces and supersedes Public Works Order No. 203,904 in order to establish additional requirements and design guidelines for permittees to conditionally utilize space within the public right-of-way.

II. SHARED SPACES PERMIT TYPES ISSUED BY PUBLIC WORKS:

Public Works will review applications for the following permit types to be issued under the Shared Spaces Program:

a. **Sidewalk Shared Spaces:**
   i. **Cafe Tables & Chairs:** Movable outdoor seating on the sidewalk for commercial use during business hours, subject to Public Works Order No. 183,188.
   ii. **Display Merchandise:** Movable displays on the sidewalk for retail use during business hours, subject to Public Works Order No. 166,458.

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iii. **Non-Commercial Use:** Public seating and other activations. Other uses of the sidewalk space must abide by applicable requirements set forth in Public Works Order No. 200,889.

b. **Parking Lane Shared Spaces (Parklets):**
   i. **Tier 1 – Public Parklets:** Parklets installed and designated for public use only.
   ii. **Tier 2 – Movable Commercial Parklets:** Movable fixtures placed in the parking lane principally for commercial use during business hours. All fixtures must be removed from the public right-of-way outside of business hours. When the Movable Commercial Parklet is not being activated for commercial use, it is open to the public.
   i. **Tier 3 – Fixed Commercial Parklets:** Fixed structures placed in the parking lane for commercial use during business hours. These fixed structures are then open to the public during non-commercial hours.

III. PERMIT APPLICATION SUBMITTAL PROCESS:

To apply to use sidewalk and/or the parking lane space under the Shared Spaces Program, applicants shall use the City's interagency online portal and submit an application that complies with the Program Requirements. Applicants must provide all required application information to be considered for a permit. This information shall include the following:

a. Applicant's contact information.
b. Name of the business, organization, or entity using the sidewalk space and/or parking lane.
c. The location of the proposed Shared Space and general information about the establishment.
d. The proposed use of the sidewalk or parking lane space.
e. Proof that the applicant complies with the following insurance requirements:
   i. General liability insurance throughout the term of the permit in the amount of at least $1,000,000 per occurrence/$2,000,000 in the aggregate to respond to claims made against the City and County of San Francisco (e.g. an additional insured endorsement in favor of the City).
   ii. A waiver of subrogation for workers compensation insurance in favor of the City & County of San Francisco.
f. Certification that the permittee will comply with all applicable health officer orders and requirements.
g. Photographs at various angles of the site location, including utilities and existing sidewalk and curbside space conditions, etc. Public Works staff may request for additional photographs to supplement review.
h. An initial site plan showing the proposed or existing layout for the Shared Space (e.g. parklet design); existing conditions of the sidewalk and parking lane space; locations of and proximity to all surface obstructions (i.e. tree wells, utility poles, etc.); clearances for the pedestrian path of travel; etc. The site plan must include the footprint of the proposed area of occupancy and all sidewalk and street elements, showing at least 20 feet on both sides.
   i. **Sidewalk:** Site plan must follow requirements listed in Public Works Order No. 183,188 for Cafe Tables & Chairs permits and Public Works Order No. 166,458 for Display Merchandise permits.

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ii. **Parking Lane:** Site plan must use the template provided by Public Works, along with completion of a checklist for additional requirements.

i. Signed letter(s) with written permission from any neighboring property owner and/or tenant, authorizing occupancy of their frontage. Written permission must be granted in the form of a completed template, as prescribed by Public Works.

i. **Sidewalk –** ***If the Shared Space would extend beyond the applicant's frontage, then for each neighboring frontage where the Shared Space extends, the applicant must submit proof of consent as follows:***

1. For buildings with multiple ground floor tenants, written permission must be obtained from the ground floor tenants in the units directly fronting the sidewalk space proposed to be used as a Shared Space.
2. In cases where there is no ground floor tenant fronting the sidewalk space proposed to be used as a Shared Space, written permission from the fronting property owner/designee is required.

ii. **Parking Lane -** ***If the Shared Space would extend into half of or more of a marked parking space, or any portion of an unmarked parking space beyond the applicant's frontage, then for each such parking space, the applicant must submit proof of consent as follows:***

1. For buildings with multiple ground floor tenants, written permission must be obtained from the ground floor tenants in the units directly fronting the parking lane proposed to be used as a Shared Space.
2. In cases where there is no ground floor tenant fronting the parking lane proposed to be used as a Shared Space, written permission from the fronting property owner/designee is required.
3. Exceptions apply for unmarked parking spaces or other special circumstances.

j. Consent to all terms and conditions of the permit, including indemnification.

k. Applicant may be required to submit additional documentation if necessary or requested by Public Works staff.

IV. PERMIT APPLICATION - REVIEW PROCESS:

Sidewalk:

a. After the application is submitted for sidewalk occupancy, a Department-designated staff member will review the application to verify site eligibility.

b. If Public Works verifies that the proposed site is eligible for sidewalk occupancy, and accepts the proposed site plan, Public Works shall direct the applicant to post public notice (detailing the location and proposed scope of occupancy). The public notice shall be posted by the applicant at the business location for ten (10) calendar days to allow for public comment. The applicant must provide proof of posting by submitting photographs to Public Works.

c. If no objections are received during the 10-day public notification period and all other requirements have been met, Public Works will approve and issue the applicant a Shared Spaces permit for sidewalk occupancy. If there are unresolved objections from the public during the 10-day public notification period, Public Works will proceed with scheduling a public hearing. Following the public hearing, the Public Works

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Director will issue a decision to approve, conditionally approve, or deny the permit application.

Parking Lane:

a. If the applicant submits an application for parking lane occupancy, a San Francisco Municipal Transportation Agency (SFMTA) or an SFMTA-designated staff member will review the application to verify site eligibility with the Program Requirements.
b. Once SFMTA has determined that the site is eligible for parking lane occupancy, the application will move to Public Works for review.
c. If Public Works accepts the proposed site plan, Public Works shall direct the applicant to post public notice (detailing the location and proposed scope of occupancy) will be provided to the applicant. The public notice shall be posted by the applicant at the business location for ten (10) calendar days. The applicant must provide proof of posting by submitting photographs to Public Works.
    i. **Notice to Neighboring Properties:** In cases where the Shared Space would occupy any portion of a ***marked parking space or unmarked parking space*** fronting a neighboring building, the applicant must provide direct notice to the tenant during the 10-day public notification period. If there is no tenant, the notice shall be provided to the property owner.
d. Public Works will approve and issue the applicant a Shared Spaces permit once the 10-day public notification period has been completed and all other requirements have been met.

V. GUIDELINES FOR OCCUPANCY OF SHARED SPACES:

Sidewalk:

a. Permittee may occupy sidewalk space in front of, or adjacent to, their establishment, for outdoor seating, displaying merchandise while the establishment is open, or non-commercial purposes consistent with the Program Requirements.
b. Permittee's sidewalk occupancy must abide by the following guidelines:
    i. The permittee shall display a copy of the permit during hours of operation.
    ii. **Site Layout & Minimum Clearances:**
        a. Permittee must maintain a continuous 8-foot minimum width pedestrian path of travel clear of obstructions at all times throughout their permitted area. Locations where an 8-foot clearance is not feasible will be reviewed by Public Works staff on a case-by-case basis and subject to a 6-foot minimum clearance requirement.
        b. Sidewalk occupancy shall not encroach into curb returns or mid-block crossings, nor obstruct curb ramps, driveways, building entrances, or entrance access control systems, with an 8-foot clearance maintained where physically feasible at all times.
        c. At no time can sidewalk occupancy obstruct emergency facilities (including, but not limited to fire hydrants, standpipes, red zones, alarms, fire escapes, etc.). Written permission must be obtained from the San Francisco Fire Department for sidewalk occupancy within 4 feet of fire safety structures. For fire escapes, the 4-foot clearance

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must be maintained from the extension of the fire safety structure as if it were to be deployed in the case of an emergency.

d. Permittee must comply with all existing applicable parking and curb regulations as approved by SFMTA and shall not obstruct sidewalk area adjacent to bus stops, blue curbs (accessible parking), and/or white curbs (passenger loading zones).

e. Permittee must provide adequate clearances to adjacent bus zones and transit stops, as outlined in the SFMTA's Shared Spaces Curbside and Roadway Regulations. Bus stop zones must remain clear of furniture and all other elements of the sidewalk area. No elements shall be placed within 10 feet of a bus shelter.

iii. **Occupancy of Neighboring Sidewalks**: If the Shared Space extends beyond the applicant's frontage, then for each neighboring frontage where the Shared Space extends, the applicant must maintain proof of consent as follows:

a. For buildings with multiple ground floor tenants, written permission must be obtained from the ground floor tenants in the units directly fronting the sidewalk space proposed to be used as a Shared Space.

b. In cases where there is no ground floor tenant fronting the sidewalk space proposed to be used as a Shared Space, written permission from the fronting property owner/designee is required.

iv. **Additional Requirements in Shared Spaces Manual:**

a. Hanging or overhead objects, including umbrellas or canopies, must have a clearance of at least 7 feet (or 84 inches) from the ground. Objects must maintain at least a 1-foot clearance from the curb.

b. Any umbrellas or canopies must be consistent with the Department of Public Health guidance on outdoor structures. https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf.

c. Food trays or carts, receptacles for dirty dishes, trays or carts for linen and utensils, and cooking appliances shall not be placed or stored on any portion of the sidewalk area.

d. Any use of a portable heater, portable generator, candles, open flame or any activity regulated by Fire Code must be approved by the San Francisco Fire Department separately from this provisional permit. Please refer to the **Fire Safety** section in the Shared Spaces Manual for additional guidelines.

e. Electric heaters may be used if applicant obtains an adequate electrical permit from the Department of Building Inspection: https://dbiweb02.sfgov.org/dbi_electrical/.

v. Any furniture or other objects must be removed from the sidewalk at the close of business every day.

vi. No permanent fixtures may be placed within the sidewalk space. For clarity, this includes parklets.

1. At no time may elements of the Sidewalk Shared Space be bolted or affixed in any way to the sidewalk, roadway, or any structure (including but not limited to buildings, fire hydrants, street trees, streetlight or traffic poles, etc.).

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2. Encroachments in the public right-of-way may require additional permits and fees, as determined by Public Works.

c. Permittee occupying the sidewalk for the purposes of *outdoor seating/dining* must abide by the following *supplemental* guidelines:
   i. The permittee must utilize diverters on each side of the sidewalk seating area to guide pedestrians around the occupied space. The diverters must be:
      1. At least 30 inches high, 12 inches wide, and 24 inches long/deep.
      2. Solid within at least 24 inches off the ground.
      3. Sturdy, stable, and heavy enough so they cannot tip over or be blown away by the wind.
      4. Distinctly visible to the visually impaired with contrasting colors.
      5. Removable after business closure every day. Diverters may not be fixed to the sidewalk or face of the building.
      6. Flush with the building at approximately 90 degrees.
      7. Free of advertising.
   ii. The objects within the sidewalk seating area may not extend beyond the depth of the diverters and onto the pedestrian path of travel at any time.
   iii. The permittee must provide at least one (1) accessible table available for wheelchair users within the permitted sidewalk area, meeting the following requirements:
      1. Be between 28 to 34 inches high.
      2. Have at least 27 inches of space from the floor to the bottom of the table.
      3. Provide 30-inch-wide knee and toe clearance that extends at least 19 inches under the table.
      4. Have a total clear floor space of 30 inches by 48 inches per seat.
      5. Be located a minimum distance of 4 feet to the nearest obstruction.
      6. Have a label displaying the International Symbol of Accessibility.
      7. Maintain an accessible route to the table.
   iv. Trash, recycling, and compost bins must be provided within the permitted sidewalk area if space allows. These bins shall be brought inside the establishment at the close of business every day.
   v. Tables and chairs on sidewalks with a greater than 5% slope may be subject to additional staff review or operational requirements.
   vi. No alterations may be made to the public sidewalk, including stickers or spray paint, other than social distancing markings. Any markings must be in accordance with Public Works Order 203,240.
   vii. Permittee must maintain the quiet, safety, and cleanliness of the sidewalk space and its adjacent area (100-foot radius), in accordance with standards set forth in the Public Works Good Neighbor Policy.

Parking Lane:

a. Permittee may occupy the parking lane in front of, or adjacent to, their establishment for seating, dining, retail use, or non-commercial (community-serving) use, subject to the Program Requirements.
b. Permittee's parking lane occupancy must abide by the following guidelines:
   i. The permittee shall display a copy of the permit during hours of operation.
   ii. **Site Layout & Minimum Clearances:**

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1. Permittee must comply with all existing applicable parking and curb regulations, as approved by SFMTA and outlined in the SFMTA's Shared Spaces Curbside and Roadway Regulations.
2. Permittee shall not obstruct access to bus zones, passenger loading zones, blue accessible parking spaces, red zones, active driveways, or impede the free flow of traffic including bicycle lanes while installing, repairing/modifying, or removing their Shared Space.
3. At no time can occupancy obstruct emergency facilities (including, but not limited to, fire hydrants, red zones, alarms, fire escapes, etc.). Written permission must be obtained from the San Francisco Fire Department for parking lane occupancy within 4 feet of fire safety structures. For fire escapes, the 4-foot clearance must be maintained from the extension of the fire safety structure as if it were to be deployed in the case of an emergency.
4. Occupancy shall not obstruct or block any underground and surface utilities, including but not limited to: utility poles, gas valves, manhole covers, air release valves, waste water systems, and catch basins. All elements in the parking lane must allow for access to public utilities for maintenance and repairs (i.e. provide access panels, removable pavers, modular design). Additional review and approval from utility companies may be required.

iii. **Obligation to Remove/Modify Parklet:**

1. At any time, as necessary for any City project or maintenance work, Permittee must remove, store, and/or modify the parklet, at their own cost and return the right-of-way to a condition that the Director deems appropriate within 15 days of receiving notice from the City, although the Director of Public Works may require removal, storage, or modification of the Shared Space in a shorter time period where the Director of Public Works determines that an emergency or other threat to public health or safety exists, or finds that any delay would result in extraordinary cost to the City.
2. Such work includes, but is not limited to: transit vehicles, street paving or striping, utility work, access to underground and surface utilities, overhead lines, or other work requiring access for duration of construction and/or maintenance.

iv. **Public Access:** When the Movable Commercial Parklet or Fixed Commercial Parklet is being activated for commercial use, Permittee must provide public seating, which is accessible to persons who are not patrons of the business. Such public seating shall include at least one public bench or other seating arrangement for every 20 linear feet of Curbside Shared Space, or per subdivided section of a Curbside Shared Space. When a Parklet is not being activated for commercial use, it is open to the public.

v. **Occupancy of a Neighboring Parking Lane:** If the Shared Space extends into half of or more of a neighboring parking space, or any portion of an unmarked parking space beyond the Permittee's frontage, then for each such parking space, the Permittee must maintain proof of consent as follows:

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1. For buildings with multiple ground floor tenants, written permission must be obtained from the ground floor tenants in the units directly fronting the parking lane proposed to be used as a Shared Space.
2. In cases where there is no ground floor tenant fronting the parking lane proposed to be used as a Shared Space, written permission from the fronting property owner/designee is required.
3. Occupancy of parking lane fronting a neighboring property is subject to additional review by SFMTA, including marked and unmarked parking spaces.

vi. **Additional Requirements in the Shared Spaces Manual:**

1. Permittees proposing to install structures in the parking lane shall comply with all requirements listed in the **Structural Integrity** section of the Shared Spaces Manual.
2. The following provisions apply to hanging or overhead objects, including umbrellas or canopies:
    i. Must have a clearance of at least 7 feet (or 84 inches) from the ground and cannot exceed 10 feet in overall height (including poles, posts, canopies, wires, string lights, signs, or pergolas) while still complying with the maximum 42-inch-high enclosure construction requirements.
    ii. If constructing a structure where Muni lines are present, the top of the structure (including any roof) must not be taller than 9 feet from the road surface.
    iii. Objects must maintain at least a 1-foot setback from the curb; no object may extend above or overhang onto the sidewalk.
    iv. Objects also may not extend any further than 7 feet perpendicular from the curb; conditions, such as diagonal parking, may further restrict this dimension.
    v. Any umbrellas or canopies must be consistent with the Department of Public Health guidance on outdoor structures. https://www.sfdph.org/dph/files/ig/Guidance-Shared-Outdoor-Spaces.pdf.
3. Food trays or carts, receptacles for dirty dishes, trays or carts for linen and utensils, and cooking appliances shall not be placed or stored on any portion of the curbside area.
4. Any use of a portable heater, portable generator, candles, open flame or any activity regulated by Fire Code must be approved by the San Francisco Fire Department separately from this provisional permit. Please refer to the **Fire Safety** section in the Shared Spaces Manual for additional guidelines.
5. Electric heaters may be used if applicant obtains an adequate electrical permit from the Department of Building Inspection: https://dbiweb02.sfgov.org/dbi_electrical/.
6. The elements listed above may not be stored within the public right-of-way – all elements must be removed from the Shared Space(s) at the close of business every day.

vii. All cables, cords, or wires used for Parking Lane Shared Spaces lighting and speakers shall be:

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1. Run at ground level and completely covered with approved ADA accessible cable ramps that do not exceed the allowable maximum 1:12 slope. Taping down or stringing overhead wires are not permitted for Movable Commercial Parklets. All cable ramps shall be removed from the sidewalk when not in active use.
2. Alternatively, overhead fixed lighting cords for Fixed Commercial or Public Parklets shall be plugged into a weather-proof electrical outlet installed on the exterior of the building at a minimum of 10 feet above the walking surface. No fixed objects shall be used to support the light's cord, which shall be able to be easily unplugged by fire department personnel. Additional reference material is available in the Shared Spaces Manual.

viii. No permanent fixtures may be placed within the public right-of-way; however, approved Public and Fixed Commercial Parklets may remain overnight in the public right-of-way continuously until permit expiration. Movable Commercial Parklets and all other associated furniture must be removed from the public right-of-way outside of the permitted hours of occupancy.
1. At no time may fixtures be bolted or affixed in any way to the sidewalk, roadway, or any structure (including but not limited to buildings, fire hydrants, street trees, streetlight or traffic poles, etc.).
2. Encroachments fixed to the public right-of-way may require additional permits and fees, as determined by Public Works.

ix. Permittee is responsible for ensuring proper protection of street trees and tree basins adjacent to their Parking Lane Shared Space in accordance with requirements established by the Bureau of Urban Forestry. Shared Spaces operators shall agree to provide water to newly planted trees adjacent to their permitted space whenever the Bureau of Urban Forestry requires that due to access limitations.

1. No tree shall be pruned without consent from the Bureau of Urban Forestry.

2. Subject to a voluntary agreement, consistent with Public Works Code, Section 805, permittee may take responsibility for maintaining street trees adjacent to their Parking Lane Shared Space.

3. If the installation of a Parking Lane Shared Space damages any street trees, permittee will be subject to any corrective actions or fines issued by the Bureau of Urban Forestry, which may include any associated costs.

c. Permittee occupying parking lane space for the purposes of outdoor *seating*/dining within a Movable Commercial Parklet must abide by the following *supplemental* guidelines:
i. The permittee must utilize roadway barriers surrounding the outdoor seating/dining area in the parking lane to protect those seated from vehicle traffic. The barriers must meet the following requirements:

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1. Have a railing 36 to 42 inches high with openings of no more than 4 inches wide.
2. Have cable or flexible rail with a solid rail at the top and a solid rail at the bottom. The bottom rail must be at least 5 inches high from the floor.
3. Sturdy and durable in nature with the ability to weather impact.
4. If the barriers have raised planters or built-in furniture, they must be at least 17 inches high and 12 inches wide.
5. The barriers must provide a 3-foot opening at least every 20 feet for emergency access, connected to a 3-foot-wide clear path of travel that is open to the sky from the street to the face of the building.
    - The sidewalk space between the curb and the building of each 3-foot-wide emergency access gap shall remain clear of overhead obstructions (i.e. string lights, canopies, decorations, heaters, wires, poles, etc.) at all times.
6. The proposed outdoor seating/dining area including the outer extent of the barriers must be 12 inches clear of any active traffic or bicycle lane, and 6 inches clear from the outer edge of any transit vehicle rail.
7. A continuous 6-inch x 6-inch minimum clear gutter space must be maintained along the entire length of the proposed outdoor seating/dining area to allow for curbside drainage flow.
8. The edges or corners of the barriers must be marked with high intensity retro-reflective tape or reflectors to be visible at night, from street grade to the top of the structure.
9. The address for each storefront or building where the outdoor dining area will be established shall be displayed at a height of 36 to 42 inches on the street-facing side (parallel to the curb) of the barriers and be readily visible for emergency responders. Address numbers shall be a minimum of 4 inches tall (5/8-inch-wide stroke) with black numbers on a white background.
10. Any barriers that are used for safety purposes must fit within the permitted scope of occupancy.

d. The permittee must provide at least one accessible table available for wheelchair users within the permitted parking lane area, meeting the following requirements:
    i. Be between 28 to 34 inches high.
    ii. Have at least 27 inches of space from the floor to the bottom of the table.
    iii. Provide a 30-inch-wide knee and toe clearance that extends at least 19 inches under the table.
    iv. Have a total clear floor space of 30 inches by 48 inches per seat.
    v. Be located a minimum distance of 4 feet to the nearest obstruction.
    vi. Have a label displaying the International Symbol of Accessibility.
    vii. Maintain an accessible route to the table.
e. Temporary ramps in the Public Right-of-Way, if required to maintain accessibility to the permitted parking lane area, shall comply with the slope requirements in the Curb Ramp Standard Plans, Sheet RX-4 and the California Building Code, Chapter B which are summarized as follows:
    i. 4-foot minimum clear ramp width.
    ii. 8.3% (1:12) maximum ramp running slope (slope parallel to direction of travel).
    iii. Clear level landing at top and bottom of the ramp (4-foot x 4-foot minimum).

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iv. Unobstructed accessible route from the pedestrian throughway path of travel of the sidewalk to the ramp.
v. Edge protection is required on each side of the ramp. A curb or barrier shall be provided that prevents the passage of a 4-inch diameter sphere. To prevent wheel entrapment, the curb or barrier shall provide a continuous and uninterrupted barrier along the length of the ramp.
vi. Ramp material shall be *firm, stable and slip resistant*. The ramp must be securely attached so it does not move or shift during use.
vii. Ramp may not encroach onto the required 8-foot clearance for the pedestrian path of travel on the sidewalk.

f. The **Parklet Specifications** listed below apply to both Public Parklets and Fixed Commercial Parklets.
   i. **Parklet Specifications:**
      1. **Boundary:** The parklet shall have a continuous rigid, physical boundary around the perimeter to provide a detectable separation between the Shared Space in the parking lane and vehicular traffic in the roadway. The physical boundary shall be a minimum of 42 inches high and 4 inches wide.
         - The boundary must include a 3-foot opening at least every 20 feet for emergency access, connected to a 3-foot-wide clear path of travel that is open to the sky from the street to the face of the building. The sidewalk space between the curb and the building of each 3-foot-wide emergency access gap shall remain clear of overhead obstructions (i.e. string lights, canopies, decorations, heaters, wires, poles, etc.) at all times.
         - Panels made of transparent materials like Acrylite, Plexiglass, plastic films, etc. may be installed above the 42-inch boundary height.
         - Panels must be secured, stable, and sturdy, and must comply with San Francisco Department of Public Health guidelines regarding airflow and other applicable health directives.
      2. The edges or corners of the physical boundary must be marked with high intensity retro-reflective tape or reflectors to be visible at night, from street grade to the top of the structure.
      3. The address for each storefront or building where the outdoor dining area will be established shall be displayed at a height of 36 to 42 inches on the street-facing side (parallel to the curb) of the structure and be readily visible for emergency responders. Address numbers shall be a minimum of 4 inches tall (5/8-inch-wide stroke) with black numbers on a white background.
      4. **Setbacks:** Parklets must maintain a 3-foot setback from each end of a marked parking space for parallel parking spaces, or a 3-foot setback on each end for angled or perpendicular spaces. Exceptions may be considered.
         - The parklet must maintain a minimum 12-inch clearance from the adjacent travel lane, or a 12-inch clearance from the outer edge of a marked parking space.

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5. **Width:** Parklets may occupy the full width of the parking lane (7 feet maximum) for parallel parking, and 14 feet maximum for angled or perpendicular parking. Exceptions may apply along rail, cable car, or other special cases that would necessitate reducing the width of the zone.
6. **Height:** No part of the parklet shall exceed 10 feet in height (including poles, posts, canopies, wires, string lights, signs, or pergolas) while still complying with the maximum 42-inch-high enclosure requirements above.
    - Canopies/roofs over parklets shall be installed at a height of 96-120 inches to help maintain visibility.
    - No canopies/roofs shall be permitted if adjacent sidewalk is less than 10-feet wide.
7. A minimum of 84 inches in height must remain clear of any obstructions along the sidewalk adjacent to the parklet, parklet entrance(s) and all areas on the parklet. Obstructions may include but are not limited to tree branches and foliage, overhanging sign panels on posts, and/or the applicant's addition of architectural elements to the parklet. Parklets must not obstruct overhead lines.
8. **Slope:** The cross slope on the parklet surface shall not exceed 2.0% in any direction.
    - If proposed on a street grade greater than 5.0%; additional design requirements and review may be required to make the parklet accessible to the maximum extent technically feasible as defined in the California Building Code.
9. **Threshold:** Deck or parklet must be flush with sidewalk and must not leave a gap greater than 1/2 inch, nor a vertical separation greater than 1/4 inch. One accessible entrance is required. If more than one entrance is provided, all shall be accessible and comply with the requirements of the California Building Code, Chapter 11B.
10. The platforms for parklets may not be poured concrete; mounted concrete pavers may be acceptable.
11. Parklets shall be required to have soft hit posts and wheel stops in accordance with the requirements outlined in the Shared Spaces Manual. These elements shall not extend beyond the permitted scope of occupancy in the parking lane.
12. The parklet shall be constructed of durable materials that can withstand the wear and tear of elements. Permittees must ensure that all structural elements of the parklet are in good condition.
    - The parklet surface material shall be firm, stable and slip resistant.
13. Parklets must allow for curbside drainage flow. A 6-inch x 6-inch minimum clear gutter space must be provided along the entire length of the proposed parklet. The perimeter of the parklet must be kept free of debris to ensure sufficient drainage occurs.
14. Permittees are responsible for maintenance and upkeep of any parklet structure. Sites must be kept free of debris and removable elements must be stored within the establishment after business hours.
15. No elements of the parklet may be built or placed on the sidewalk without a separate Public Works permit for sidewalk occupancy, with the

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exception of a ramp if necessary to maintain accessibility to the Shared Space.

16. Parklets must follow the angle/direction of the parking lane striping to ensure access to any available parking spaces adjacent to the permitted scope of occupancy.
17. Any elements used to secure the parklet between midnight and 7:00 AM must fit within the permitted scope of occupancy and meet all other applicable requirements and design guidelines listed in this Order.

ii. **Safety & Accessibility for Parklets:**

1. Parklets must allow pedestrians on either side of the street to maintain a visual connection to the street; as such continuous opaque walls shall not exceed 42 inches in height. Transparent materials like Acrylite, Plexiglass, plastic films, etc. may be used to separate tables or guard against wind in excess of 42 inches.
    - Panels must be secured, stable, and sturdy, and must comply with San Francisco Department of Public Health guidelines regarding airflow and other applicable health directives.
2. An accessible path of travel must connect the sidewalk to the accessible entry, deck surface, wheelchair turning space and wheelchair resting space. The entrance must be at least 48 inches wide for accessibility.
3. An accessible path of 48 inches in width must exist within the parklet. At least one accessible table is required. If an accessible table on a level surface (2% maximum slope in all directions) is provided in the sidewalk, an additional one is not required within the parklet structure. The Americans with Disabilities Act (ADA) requires 5% of seating for consumption of food and/or drink, but not less than one table, to be accessible.
4. Parklet shall support a live load of 100 pounds per square foot. Parklet boundary wall shall be designed to resist a load of 50 pounds per linear foot in any direction at a height of 42 inches above the Parklet surface. Additionally, the parklet boundary wall shall be designed to resist a single concentrated load of 200 pounds applied in any direction at a height of 42 inches above the parklet surface.
5. Where built-in dining surfaces such as counters or bars are provided for the consumption of food or drink, a portion of the main counter, 60 inches minimum in length, shall be installed as follows:
    - The top of the dining surface must be between 28 to 34 inches high.
    - Have at least 27 inches of space from the floor to the bottom of the counter.
    - Have a clear floor space of 30-inches by 48-inches positioned for a forward approach.
    - Maintain an accessible route to the counter.

g. Trash, recycling, and compost bins must be provided within the permitted parking lane area, if space allows. These bins shall be brought inside the establishment at the close of business every day.
h. Tables and chairs in the parking lane with a greater than 5% slope may be subject to additional staff review or operational requirements.

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i. No alterations may be made to the public roadway, including stickers or spray paint. Any markings must be in accordance with Public Works regulations.
j. Permittee must maintain the quiet, safety, and cleanliness of the parking lane space and its adjacent area (100-foot radius), in accordance with standards set forth in the Public Works Good Neighbor Policy.
k. In addition to these standards, permittees are also required to follow all updates to this Order, or other guidance applicable to the Shared Spaces Program.
l. Permittees are responsible for removing any installed elements due to either permit expiration, non-operation, or non-compliance.

VI. Permit Application and Renewal Fees:

a. Fees will be assessed consistent with Administrative Code Sections 94A.10 and 94A.12.
b. ***Fees for Sidewalk Shared Spaces are waived through March 2022 per Ordinance 211-20, after which the following fees will apply as follows:***
   i. **Cafe Tables & Chairs:** Fees will be the full fees for a pre-existing Cafe Tables & Chairs permit, according to the current Public Works fee schedule. The annual assessment fee will be calculated based on the total square footage of occupancy permitted.
   ii. **Display Merchandise:** Fees will be the full fees for a pre-existing Display Merchandise permit, according to the current Public Works fee schedule. The annual assessment fee will be calculated based on the total square footage of occupancy permitted.
   iii. **Non-Commercial Use:** Per the applicable City Codes, Sidewalk Shared Spaces for non-commercial use will be assessed the new application fee for a Minor Sidewalk Encroachment permit, unless the scope of the proposal is more consistent with separate pre-existing Public Works permit type(s).
c. ***For applicants seeking to convert their permit pursuant to Administrative Code Section 94A.12, occupancy fees for Parklets are currently waived, but shall be due and payable starting March 31, 2023, after which the following fees will apply:***

TIER	TYPE	OCCUPANCY FEES		
		Permit (one-time)		Annual License
1	Public Parklet	$1,000	$250	$100
2	Movable Commercial Parklet	$2,000	$1,000	$1,500
3	Commercial Parklet	$3,000	$1,500	$2,000
		1st Parking Space	Each Additional Parking Space	Per Parking Space
		50% fee waiver for non-formula retail businesses with less than $2 million in SF gross receipts.		
		Fees are subject to annual increase based on relevant Consumer Price Index		

VII. Permit Expiration, Extension, Revocability, and Enforcement:

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a. Any permittee that received a permit prior to the date of this Order, must comply with the provisions of this Order and applicable Program Requirements as a condition of receiving a new permit or converting their existing permit to a Shared Spaces permit.
b. This permit requires annual renewals, which entail applicable fees and submittal materials including written permission for encroachments when applicable.
c. Permit durations and renewal cycles may be tied to the Treasurer & Tax Collector's schedule for billing purposes.
d. The permit shall be revocable at the discretion of the Director of Public Works, who may hold a public hearing prior to such revocation consistent with Public Works Code Section 793.4(c).
e. The Department is authorized to enforce the provisions of this Order pursuant to the procedures in Administrative Code Chapter 94A, and Public Works Code Section 793 et seq.

VIII. Additional Responsibilities:

a. Permittees must abide by all terms and conditions of their Shared Spaces permit, and any other requirements that Public Works deems necessary. Pursuant to SEC. 793.3.(a) of the Shared Spaces legislation, the Director may also adopt such additional regulations as the Director deems appropriate and necessary for the proper management and use of a Curbside or Sidewalk Shared Space in the public right-of-way. The additional regulations may include but are not limited to: maintenance requirements; minimum required clearances from street corners, sidewalk bulb-outs, or protective bollards; appropriate clearances for paths of travel; applicable standards from the Americans with Disabilities Act; and appropriate clearances for stormwater and other hydrological concerns.

b. **Signage:** Permittee is responsible for posting a public notice in English, Filipino, Spanish, Chinese, and any other languages required in a visible location on their Shared Space with the following information:
    i. Instructions for members of the public on how to file complaints with San Francisco 311.
    ii. Relevant information pertaining to required disability access within their Shared Space.
    iii. Signage indicating that the minimum clearance for the path of travel on the sidewalk must be maintained at all times.

c. **Self-Initiated Removal:** Permittee is responsible for the removal of their parklet and all other elements of their Shared Space following the cessation of use and for maintaining the condition of the public right-of-way, including proper restoration of affected sidewalk and curbside space up to City standards.

d. **Failure to Maintain:** Permittees who fail to properly and sufficiently maintain the cleanliness, safety, and accessibility of their Shared Spaces, including their parklet, may be subject to violations and fines. If maintenance issues are not resolved, permittee may be required by Public Works to remove the Shared Space at their own expense.

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e. Pursuant to SEC. 793.2.(d)(2), Permittees are responsible for removing any installed elements due to either permit expiration, non-operation, or non-compliance. All Sidewalk and Curbside Shared Space permits shall be conditioned upon the obligation to remove or modify the Shared Space at any time, as necessary for any City project or maintenance work, which necessity shall be determined solely by the City Agency that issued the Shared Space Permit. In the event of an emergency, the City Agency may provide 24-hours notice. It shall be the Permittee's obligation to remove or modify the Sidewalk or Curbside Shared Space at their own cost and return the right-of-way to a condition that the Director of Public Works deems appropriate. In no event shall the City be liable for reimbursing the Permittee for the costs of or restoring the Shared Space installation.

f. Pursuant to SEC. 94A.4.(d)(1)(E), the Permittee shall be obligated to remove or modify the Curbside Shared Space at the Permittee's cost and return the right-of-way to a condition that the Director of Public Works deems appropriate within 15 days of receiving notice from the City, although the Director of Public Works or applicable Core Agency may require removal of the Shared Space in a shorter time period where the Director of Public Works determines that an emergency or other threat to public health or safety exists, or finds that any delay would result in extraordinary cost to the City.

g. Permittee shall be responsible for ensuring the space occupied and services offered under the permit comply with applicable health orders and directives, and other applicable requirements, as well as with all laws requiring accessibility for people with disabilities and that the space and services do not interfere with emergency responders' access.

h. Permittees must maintain the quiet, safety, and cleanliness of the sidewalk and parking lane space and its adjacent area (100-foot radius), in accordance with standards set forth in the Public Works Good Neighbor Policy.

i. **Emergency Clause:** All terms of the Shared Spaces permit are voided in the event of an emergency or unforeseen catastrophic event.

IX. Possessory Interest Taxes:

a. Permittee recognizes and understands that this Agreement may create a possessory interest subject to property taxation with respect to privately-owned or occupied property in the public right of way ("PROW"), and that Permittee may be subject to the payment of property taxes levied on such interest under applicable law. Permittee agrees to pay taxes of any kind, including any possessory interest tax, if any, that may be lawfully assessed on Permittee's interest under this Agreement or use of the PROW pursuant hereto and to pay any other taxes, excises, licenses, permit charges, or assessments based on Permittee's usage of the PROW that may be imposed upon Permittee by applicable law (collectively, a "Possessory Interest Tax"). Permittee shall pay all of such charges when they become due and payable and before delinquency.

X. Hold Harmless Clause:

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a. In consideration of the permittee taking advantage of sidewalk or curbside space, the permittee owner promises and agrees to comply with all applicable regulations.
b. In addition, the permittee operator agrees on its behalf and that of any successor or assignee to hold harmless, defend, and indemnify the City and County of San Francisco, including, without limitation, each of its commissions, departments, officers, agents and employees (collectively referred to as the "City") from and against and all losses, liabilities, expenses, actions, claims, demands, injuries, damages, fines, penalties, suits, costs or judgements including, without limitation, attorneys' fees and costs (collectively, "claims") of any kind allegedly arising directly or indirectly from (i) any act by, omission by, or negligence of, Assignee or its subcontractors, or the officers, agents or employees of either, while engaged in the practices authorized by this Order, (ii) any accident, damage, death, or injury to any contractor or subcontractor, or any officer, agent, or employee of either of them, while engaged in the performance of the practices authorized by this Order, (iii) any accident, injuries or damages to any person(s) or accident, damage or injury to any real or personal property, good will, in, upon or in any way allegedly connected with the practices authorized by this Order from any cause or claims arising at any time, and potentially falls within this indemnity provision, even if the allegations are or may be groundless, false or fraudulent, which obligations arises at the time such claim is tendered to permittee operator by the City and continues at all times thereafter. The permittee operator agrees that the indemnification obligations assumed under this Order shall survive expiration of the Order or completion of practices authorized by this order. The permittee operator shall assume all maintenance and liability associated with the items allowed to be placed in the public right-of-way under this Order.

X DocuSigned by: C0A758C115B741C...
Huff, Nicolas
Bureau Manager

X DocuSigned by: Albert Ko 281DC30E04CF41A...
Ko, Albert J
City Engineer

X DocuSigned by: 073CF73A4EA6486...
Short, Carla
Interim Director of Public Works

Exhibit F

City and County of San Francisco

San Francisco Public Works
Office of the Deputy Director & City Engineer, Fuad Sweiss
Bureau of Street-Use & Mapping
1155 Market Street, 3rd Floor
San Francisco Ca 94103
(415) 554-5810 ■ www.sfdpw.org

Edwin M. Lee, Mayor
Mohammed Nuru, Director

Jerry Sanguinetti, Bureau Manager

DPW Order No: 183392

GUIDELINES FOR THE APPROVAL AND INSTALLATION OF TEMPORARY SIDEWALK EXTENSIONS (PARKLETS) FOR USE BY THE GENERAL PUBLIC AT APPROPRIATE LOCATIONS WITHIN PUBLIC RIGHTS-OF-WAY.

I. PURPOSE: Public Works Code Article 16, Section 810 governs the installation of sidewalk landscaping. This Department of Public Works (DPW) Order provides detailed implementation guidelines for the approval and installation of temporary sidewalk extensions (Parklets) consistent with the sidewalk landscaping program.

II. BACKGROUND: Parklets provide an economical solution to the desire and need for wider sidewalks and are intended to provide space for the general public to sit and enjoy the space where existing narrow sidewalks would preclude such occupancy. Parklets are intended as sidewalk/street furniture, providing aesthetic elements to the overall streetscape.

III. REQUEST FOR PROPOSAL AND INITIAL REVIEW:

A. The following applicants are eligible to submit an Initial Application or Proposal in response to a Request for Proposal (RFP) for the installation of Parklets within the public right-of-way:
   1) Community Benefit Districts (CBDs)
   2) Ground floor business owners
   3) Non-profit and community organizations
   4) Fronting property owners
   5) Other applicants may be considered on a case by case basis.

B. The following shall be included in the Initial Application:
   1) A letter with a project narrative requesting the Parklet
   2) An Initial Application Form
   3) An Initial Site Plan: a measured drawing that shows the footprint of the proposed Parklet installation and twenty (20) feet on either side of the proposed Parklet. The plan shall include any above-ground fixtures such as tree wells, poles, fire hydrants, and bike racks. The Initial Site Plan shall also include at-grade roadway markings such as color curbs, lane striping, parking stall markings; and at-grade utility access panels, stormdrains, manhole covers, and other utility access points.
   4) Photos of existing site

5) An Initial Concept Description: A description of how the proposed Parklet meets each of the criteria set forth in this DPW Order.
6) Proof of Notification: Documentation that the fronting property owner has been notified of by the Project Sponsor of the intent to submit a Proposal.
7) Neighborhood Outreach: Notification letters, letters of support, and petitions signed by local CBD, BID, institutions, organizations and/or residents may submit.

C. Each application shall be reviewed by an inter-agency review team, with representation from DPW, MTA, City Planning, et al, as necessary, specifically convened to review Parklet applications with each proposal reviewed based on the following criteria:
1) Meets established design criteria
2) Enhancement of streetscape quality and preliminary design
3) Location (Parklet is likely to be well used and active)
4) Community support
5) Capacity of Sponsor to maintain and steward the Parklet effectively
6) Potential conflict with future city streetscape initiatives (upcoming streetscape redesigns, paving projects, etc.)
7) Compliance with technical and accessibility provisions as specified in this DPW Order

D. If a recommendation is made to approve the Parklet proposal:
1) DPW will issue a Notice of Application for a Parklet. The applicant shall be required to post this Notice in a readily visible location in front of the property where the Parklet will be located for ten (10) calendar days from the date listed on the Notice.
2) If there are no objections from the public, the applicant shall be required to submit an application fee as noted in DPW Fee Schedule, as set forth in Public Works Code Section 2.1.3.
3) After the application fee has been submitted, the applicant shall be required to submit the following information for further review:
   a) Construction Document Package, including:
      1. Parklet Location and Context Plan
      2. Site Plan
      3. Elevations from all sides of the proposed Parklet
      4. All relevant details, finishes, plant species, furniture types, etc.
   b) Maintenance details, including access panels and how drainage will be provided along the existing gutter.
   c) A 24/7 contact if there is an emergency and the Parklet needs to be removed. The Permittee shall be responsible for removal of the Parklet within twenty-four (24) hours, and restoration of the public right-of-way upon notification by the City of any streetscape or paving projects.
3) If there are objections from the public, DPW shall schedule a public hearing to consider the proposed Parklet.
4) The DPW Hearing Officer shall consider and hear all testimony in support and in opposition to the proposed Parklet and make a recommendation to the DPW Director.

5) The DPW Director, in his or her discretion, may recommend approval or conditional approval of the permit subject to further review and final action.
6) If the DPW Director recommends approval or conditional approval the permit, see #III.D.2 above for submittal requirements.

E. If the application is disapproved, DPW shall notify the applicant, upon which the applicant may appeal the disapproval of the permit by the DPW Director to the Board of Appeals within fifteen (15) days of the Director's decision.

IV. APPROVAL PROCESS:

1) The inter-agency review team (See Section II. Paragraph C) shall review the submitted documentation (See Section III. Paragraph D, Item 3).
2) Once the review team makes a recommendation for DPW to approve the final plan and the permit, the applicant shall submit the following information and fees to DPW for permit issuance:
   a. A Certificate of Insurance naming the City and County of San Francisco as additional insured, with general liability coverage of not less than $1 million.
   b. An additional permit fee pursuant to Section 2.1.3 of the Public Works Code. While each proposal will result in different additional permit costs based on the time and materials costs incurred by the City in review of the proposal.
   c. If the Parklet is to be installed where future city streetscape initiatives (plans for streetscape redesigns, paving projects, subgrade infrastructure upgrades, etc.) have been identified, proof of a Performance Bond may be required to ensure the removal (and if appropriate, re-installation) of the Parklet to facilitate the planned streetscape work.
3) Any interested person may appeal the approval of the permit decision by the DPW Director to the Board of Appeals within fifteen (15) days of the Director's decision.
4) The permit shall be renewed annually. Prior to expiration of the annual permit term, the Permittee shall submit to DPW a current Certificate of Insurance and a permit renewal fee as noted in DPW Fee Schedule, as set forth in Public Works Code Section 2.1.3

V. APPROPRIATE LOCATION AND DESIGN PARAMETERS:

A. The proposed Parklet site should be located at least one parking spot, approximately twenty (20) feet, in from a corner or protected by a bollard, sidewalk bulb-out, or other similar feature, if located at the corner. Exceptions may be considered on a case-by-case basis.
B. The proposed location should have a posted speed limit of 25 mph or less. Streets with higher speed limits may be considered on a case by case basis.
C. The proposed street has parking lanes that will not become a tow away lane during morning or afternoon peak hours.
D. The Parklet should provide a minimum clearance of 12” from the edge of any existing parking apron, where there is parallel, diagonal or perpendicular parking.
E. The Parklet shall be constructed and/or installed to conform to the applicable provisions, rules, regulations and guidelines of San Francisco Building Code (SFBC), the Americans with Disabilities Act (ADA), and the 2010 ADA Standards. For all ADA technical requirements, please refer to “Accessibility Elements for Parklets” Standards.

F. A minimum of 84-inches in height must remain clear of any obstructions along the Parklet's path of travel, entry and accessibility areas on the Parklet. Obstructions may include but are not limited to tree branches and foliage, overhanging sign panels on posts, and/or the applicant's addition of architectural elements to the Parklet.

G. The cross slope on the parklet surface may not exceed 2.0% in any direction. Please refer to the Accessibility Elements for Parklets in Appendix A.

H. The proposed street should not have a grade greater than 5.0%. On a case-by-case basis, a Parklet may be proposed on a street grade greater than 5.0%; however additional design requirements and review will be required to make the Parklet accessible for the public. See the Accessibility Elements for Parklets.

I. Abandoned driveway curb cuts, sidewalk defects, empty tree wells, or other sidewalk conditions at the Parklet location will need to be repaired and addressed as required with a DPW permit to ensure safe ingress and egress conditions.

J. Parklets shall be required to have soft hit posts and wheel stops.

K. If the Parklet deck is constructed with concrete, the concrete specific weight shall be a maximum of 200 lbs/ square foot.

L. Parklets shall not be allowed in red or blue zones.

M. Parklets may replace yellow zones or motorcycle parking if there are appropriate adjacent locations for these zones to be relocated, and if the applicant is willing to pay additional fees for relocating these zones.

N. Parklets may be allowed in white and green zones if the business that originally requested the white and/or green zones agrees to re-purpose that curb area for use as a Parklet.

O. Parklet structures shall not be allowed over a manhole, public utility valve or other at-grade access point in the street or sidewalk.

This DPW Order rescinds and supersedes DPW Order No. 180,921 approved January 8, 2013.

3/5/2015

X

Sanguinetti, Jerry
Bureau Manager
Signed by: Sanguinetti, Jerry

3/5/2015

X

Sweiss, Fuad
Deputy Director and City Engineer

3/5/2015

X Mohammed Nuru

Nuru, Mohammed
Director, DPW
Signed by: Nuru, Mohammed

Exhibit G

City and County of San Francisco
San Francisco Public Works - Bureau of Street Use and Mapping
49 South Van Ness Ave, Suite 300 - San Francisco, CA 94103
sfpublicworks.org - tel (628) 271-2000

24PKT-00252 (Original: 22PKT-00261) Renewed

Shared Spaces Permit

Address : 702 VALENCIA ST **Block:3588 Lot: 122 Zip: 94110**

Pursuant to Article 15, Section 793 of the Public Works Code and DPW Order No. 183,392, permission revocable at the will of the Director of Public Works to occupy a portion of the public right-of-way is granted to Permittee.

Permittee

Name: Yellow Moto Pizzeria

MANDATORY COORDINATION WITH CONFLICTING PERMITS IS REQUIRED. PERMIT HOLDER SHALL NOT COMMENCE WORK WITHOUT FIRST PROPERLY COORDINATING WITH EXISTING PERMIT HOLDERS AS NOTED ON THE EXCEPTION PAGE(S) OF THIS PERMIT. IF THIS PERMIT CONFLICTS WITH A CITY PROJECT OR OTHER APPROVED PERMIT, THE PERMIT HOLDER OF THIS PERMIT SHALL BE RESPONSIBLE FOR THE PROPER COORDINATION AND EVALUATION OF THE SITE PRIOR TO COMMENCING WORK.

Conditions	Compliance has been verified. Permit is officially in "ELEMENT" status. APPROVAL FOR LEGISLATED PROGRAM: Shared Spaces Fixed Commercial Parklet occupying approximately 38 linear feet in the roadway at 702 VALENCIA ST, on WEST side of VALENCIA ST, from 12 feet to 40 feet SOUTH of 18TH ST. Times of operation: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday between the hours of 11:00 AM and 11:00 PM. All elements for Shared Spaces Movable Commercial Parklets must be removed from the public right-of-way in accordance with the permitted days/hours of operation/occupancy. Permittee must comply with the applicable requirements and design guidelines listed in Public Works Order No. 205,516, the Shared Spaces Manual, and any successor versions of these documents. If this permit is issued during the Shared Spaces pandemic program, it will be valid until the pandemic program sunsets and renewed to transition into the legislated program. Businesses that are found to be non-compliant with the provisions of this permit and/or operate outside of the approved space per the approved site plan on file may

	be issued a Notice of Violation in accordance with the appropriate sections of the Public Works Code. Renewals will not be approved unless a current Certificate of Insurance including the required language is submitted with the annual payment. Permittee is responsible for the removing any installed elements to accommodate construction projects. Permittee is also responsible for removing any installed elements due to either permit expiration, non-operation, or non-compliance. At no time may fixtures be bolted or affixed in any way to the sidewalk, roadway, or any structure (including but not limited to: buildings, fire hydrants, street trees, streetlight or traffic poles, etc.). You must obtain any required permits from other agencies necessary for operation of this parklet. Parklets may be subject to modifications following approval if complaints are received or compliance issues are identified by the Shared Spaces Interagency team.
Scope of Occupancy	APPROVAL FOR LEGISLATED PROGRAM: Shared Spaces Fixed Commercial Parklet occupying approximately 38 linear feet in the roadway at 702 VALENCIA ST, on WEST side of VALENCIA ST, from 12 feet to 40 feet SOUTH of 18TH ST. Times of operation: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday between the hours of 11:00 AM and 11:00 PM.
Parking Spaces Occupied	2
Commercial Parklet	Y
Linear Feet	38
From	11/16/2024
To	11/15/2025

The undersigned Permittee hereby agrees to comply with all requirements and conditions noted on this permit

Approved Date : 11/15/2024

Applicant/Permitee Date

Printed : 11/15/2024 4:54:51 PM Plan Checker Kelly Albers

Permit Addresses

24PKT-00252

*RW = RockWheel, SMC = Surface Mounted Cabinets, S/W = Sidewalk Work, DB = Directional Boring, BP= Reinforced Concrete Bus Pad, UB = Reinforced Concrete for Utility Pull Boxes and Curb Ramps
Green background: Staging Only

Number of blocks: 1 Total repair size:0 sqft Total Streetspace:0 Total Sidewalk: sqft

ID	Street Name	From St	To St	Sides	*Other	Asphalt	Concrete	Street Space Feet	Sidewalk Feet
1	VALENCIA ST	18TH ST	19TH ST	Even	RW : False SMC : False S/W Only : False DB: False BP: False UB: False	0	0	0	
	Total					**0**	**0**	**0**	

Exceptions - Coordination

It is mandatory that you coordinate your permit with the following jobs listed. You will be required to call each contact listed and create a note including the date contact was made, agreed coordination, name of contact, or date message(s) left if unable to reach a contact.

Street Use Conflicts:

Job #	Activity	Contact	
	- Bike corral present. The Contractor shall contact Ryan Dodge of the SFMTA at ryan.dodge@sfmta.com if an on-street bicycle parking corral may potentially conflict with the Contractor's work or if the Contractor's work may potentially damage the on-street bicycle parking corral. Ryan Dodge will provide details and cost estimates payable by the Contractor if removal and re-installation is required.		☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		
	- Streetscape project with special materials at this location, permit holder must contact project manager prior to commencing work for restoration requirements and coordination.	**Mike Rieger - (415) 558 -4492**	☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		

Permit Conflicts:

permit	Dates	Agency	Contact	
24PKT-00104	11/16/2024 - 11/15/2025	The Korner Store	An Byung Ran (415-200-7904) email:ina.hngoodpeople@gmail.com	
APPROVAL FOR LEGISLATED PROGRAM: Shared Spaces Fixed Commercial Parklet occupying approximately 22 linear feet in the roadway at 736 VALENCIA ST, on WEST side of VALENCIA ST, from 167 feet to 189 feet SOUTH of 18TH ST. Times of operation: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday between the hours of 11:00 AM and 11:00 PM.				
Your Notes:				
Streets:	VALENCIA ST: 18TH ST to 19TH ST (700 - 799)			

Exceptions

24PKT-00252

Street Name	From St	To St	Message	Job	Contact	Dates
VALENCIA ST						
	18TH ST	19TH ST -	Banners are allowed on this street			
	18TH ST	19TH ST -	Blocks with Bicycle Route designations require special attention. For details see section 9 of SFMTA Blue Book found at https://www.sfmta.com/reports/construction-regulations-blue-book			
	18TH ST	19TH ST -	SFMTA Blue Book Traffic Restriction. Time of day during which lanes must be kept clear: EAST 7AM - 9AM MONDAY THROUGH FRIDAY // WEST 4PM - 6PM MONDAY THROUGH FRIDAY			
	18TH ST	19TH ST -	Prior to construction, all CCSF survey monuments shall be referenced by a licensed Land Surveyor on a Corner Record or a Record of Survey if any construction will take place within 20 ft of a monument. For any questions, please email Monument.Preservation@sfdpw.org. Note, all survey monuments shall be preserved per state law and disturbance of a survey monument may be a crime.			
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	11MSE-0147	Refer to Agent - Refer to Agent	
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	20MSE-00219	Refer to Agent - Refer to Agent	
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	23VDR-00307	650-743-0133 - 650-743-0133	Nov 3 2023-Nov 15 2024
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24PKT-00104	Refer to Agent - Refer to Agent	Nov 16 2024-Nov 15 2025
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24PKT-00110	Refer to Agent - Refer to Agent	Nov 16 2024-Nov 15 2025
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24PKT-00202	Refer to Agent - Refer to Agent	Nov 16 2024-Nov 15 2025
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24TC-00017	650-270-3687 - 650-270-3687	Nov 16 2023-Nov 15 2024
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24TC-00129	781-454-6466 - 781-454-6466	Nov 16 2021-Nov 15 2024
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24TC-00197	Refer to Agent - Refer to Agent	Nov 16 2023-Nov 15 2025
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24TC-00243	650-430-6566 - 650-430-6566	Nov 16 2022-Nov 15 2025
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	24VDR-00004	415-375-2975 - 415-375-2975	Jan 24 2024-Nov 15 2024

Street Name	From St	To St	Message	Job	Contact	Dates
	18TH ST	19TH ST -	Prior to construction, all CCSF survey monuments shall be referenced by a licensed Land Surveyor on a Corner Record or a Record of Survey if any construction will take place within 20 ft of a monument. For any questions, please email Monument.Preservation@sfdpw.org. Note, all survey monuments shall be preserved per state law and disturbance of a survey monument may be a crime.	Nail & Brass Tag		
	18TH ST	19TH ST -	Proposed Paving.	PAVING	Edmund Lee -	Mar 8 2028-Mar 7 2029

No Diagram submitted

Exhibit H

City and County of San Francisco
San Francisco Public Works - Bureau of Street Use and Mapping
49 South Van Ness Ave, Suite 300 - San Francisco, CA 94103
sfpublicworks.org - tel (628) 271-2000

22PKT-00262

Shared Spaces Permit

Address : 714 VALENCIA ST **Cost: $9.00** **Block:3588 Lot: 002 Zip: 94110**

Pursuant to Article 15, Section 793 of the Public Works Code and DPW Order No. 183,392, permission revocable at the will of the Director of Public Works to occupy a portion of the public right-of-way is granted to Permittee.

Permittee

Name: Valencia Street Vintage

MANDATORY COORDINATION WITH CONFLICTING PERMITS IS REQUIRED. PERMIT HOLDER SHALL NOT COMMENCE WORK WITHOUT FIRST PROPERLY COORDINATING WITH EXISTING PERMIT HOLDERS AS NOTED ON THE EXCEPTION PAGE(S) OF THIS PERMIT. IF THIS PERMIT CONFLICTS WITH A CITY PROJECT OR OTHER APPROVED PERMIT, THE PERMIT HOLDER OF THIS PERMIT SHALL BE RESPONSIBLE FOR THE PROPER COORDINATION AND EVALUATION OF THE SITE PRIOR TO COMMENCING WORK.

Conditions	PRE-APPROVAL FOR LEGISLATED PROGRAM: Shared Spaces Fixed Commercial Parklet occupying approximately 40 linear feet in the roadway at 714 VALENCIA ST, on WEST side of VALENCIA ST, from 40 feet to 80 feet SOUTH of 18TH ST. Times of operation: Wednesday, Sunday between the hours of 11:00 AM and 7:00 PM, and Thursday, Friday, Saturday between the hours of 11:00 AM and 8:00 PM. All elements for Shared Spaces Movable Commercial Parklets must be removed from the public right-of-way in accordance with the permitted days/hours of operation/occupancy. Permittee must comply with the applicable requirements and design guidelines listed in Public Works Order No. 205,516, the Shared Spaces Manual, and any successor versions of these documents. If this permit is issued during the Shared Spaces pandemic program, it will be valid until the pandemic program sunsets and renewed to transition into the legislated program. Businesses that are found to be non-compliant with the provisions of this permit and/or operate outside of the approved space per the approved site plan on file may be issued a Notice of Violation in accordance with the appropriate sections of the Public Works Code. Renewals will not be approved unless a current Certificate of Insurance including the required language is submitted with the annual payment. Permittee is responsible for the removing any installed elements to accommodate construction projects. Permittee is also responsible for removing any installed elements due to either permit expiration, non-operation, or non-compliance. At no time may fixtures be bolted or affixed in any way to the sidewalk, roadway, or any structure (including but not limited to: buildings, fire hydrants, street trees, streetlight or traffic poles, etc.). You must obtain any required permits from other agencies necessary for operation of this parklet.

Scope of Occupancy	PRE-APPROVAL FOR LEGISLATED PROGRAM: Shared Spaces Fixed Commercial Parklet occupying approximately 40 linear feet in the roadway at 714 VALENCIA ST, on WEST side of VALENCIA ST, from 40 feet to 80 feet SOUTH of 18TH ST. Times of operation: Wednesday, Sunday between the hours of 11:00 AM and 7:00 PM, and Thursday, Friday, Saturday between the hours of 11:00 AM and 8:00 PM.
Parking Spaces Occupied	2
Commercial Parklet	Y
Linear Feet	40
From	9/18/2023
To	9/27/2023

The undersigned Permittee hereby agrees to comply with all requirements and conditions noted on this permit

Approved Date : 09/18/2023

Applicant/Permitee Date

Printed : 9/18/2023 11:33:28 AM Plan Checker Kelly Albers

Permit Addresses

22PKT-00262

*RW = RockWheel, SMC = Surface Mounted Cabinets, S/W = Sidewalk Work, DB = Directional Boring, BP= Reinforced Concrete Bus Pad, UB = Reinforced Concrete for Utility Pull Boxes and Curb Ramps
Green background: Staging Only

Number of blocks: 1 Total repair size:0 sqft Total Streetspace:0 Total Sidewalk: sqft

ID	Street Name	From St	To St	Sides	*Other	Asphalt	Concrete	Street Space Feet	Sidewalk Feet
1	VALENCIA ST	18TH ST	19TH ST	Even	RW : False SMC : False S/W Only : False DB: False BP: False UB: False	0	0	0	
	Total					**0**	**0**	**0**	

Exceptions - Coordination

It is mandatory that you coordinate your permit with the following jobs listed. You will be required to call each contact listed and create a note including the date contact was made, agreed coordination, name of contact, or date message(s) left if unable to reach a contact.

Street Use Conflicts:

Job #	Activity	Contact	
	- Bike corral present. The Contractor shall contact Ryan Dodge of the SFMTA at ryan.dodge@sfmta.com if an on-street bicycle parking corral may potentially conflict with the Contractor's work or if the Contractor's work may potentially damage the on-street bicycle parking corral. Ryan Dodge will provide details and cost estimates payable by the Contractor if removal and re-installation is required.		☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		
	- Streetscape project with special materials at this location, permit holder must contact project manager prior to commencing work for restoration requirements and coordination.	**Mike Rieger - (415) 558 -4492**	☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		
22EXC-05190	**D'Arcy and Harty Construction,Inc. - Conflict with existing excavation permit. It is mandatory that you coordinate all work for joint paving.**	**415-559-3325 - 415-559 -3325**	☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		
23EXC-03605	**A. Ruiz Construction Co. - Conflict with existing excavation permit. It is mandatory that you coordinate all work for joint paving.**	**415-647-4010 - 415-647 -4010**	☐
Your Notes:			
Streets:	VALENCIA ST / 18TH ST - 19TH ST -		

Permit Conflicts:

permit	Dates	Agency	Contact	
Your Notes:				
Streets:				

Exceptions

22PKT-00262

Street Name	From St	To St	Message	Job	Contact	Dates
VALENCIA ST						
	18TH ST	19TH ST -	Banners are allowed on this street			
	18TH ST	19TH ST -	Blocks with Bicycle Route designations require special attention. For details see Section 10 of DPT's Blue Book and Section 6.3 of DPW's Order No. 171.442.			
	18TH ST	19TH ST -	DPT Blue Book Traffic Restriction. Time of day during which lanes must be kept clear: EAST 7AM - 9AM MONDAY THROUGH FRIDAY // WEST 4PM - 6PM MONDAY THROUGH FRIDAY			
	18TH ST	19TH ST -	Prior to construction, all CCSF survey monuments shall be referenced by a licensed Land Surveyor on a Corner Record or a Record of Survey if any construction will take place within 20 ft of a monument. For any questions, please email Monument.Preservation@sfdpw.org or call 415-554-5827. Note, all survey monuments shall be preserved per state law and disturbance of a survey monument may be a crime.			
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	11MSE-0147	Refer to Agent - Refer to Agent	
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	20MSE-00219	Refer to Agent - Refer to Agent	
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	22TC-00259	Refer to Agent - Refer to Agent	Nov 16 2021-Nov 15 2023
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	22TC-00302	Refer to Agent - Refer to Agent	Mar 11 2023-Nov 15 2023
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	22VDR-00094	650-743-0133 - 650-743-0133	Sep 26 2022-Nov 15 2023
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	23TC-00139	650-270-3687 - 650-270-3687	Nov 16 2020-Nov 15 2023
	18TH ST	19TH ST -	Conflict with existing Street Use Permit.	23VDR-00045	415-724-3250 - 415-724-3250	Mar 13 2023-Nov 15 2023
	18TH ST	19TH ST -	Prior to construction, all CCSF survey monuments shall be referenced by a licensed Land Surveyor on a Corner Record or a Record of Survey if any construction will take place within 20 ft of a monument. For any questions, please email Monument.Preservation@sfdpw.org or call 415-554-5827. Note, all survey monuments shall be preserved per state law and disturbance of a survey monument may be a crime.	Nail & Brass Tag		

No Diagram submitted

Exhibit I

Date: 01/15/2025 at 12:15pm
Location: 714 Valencia Street, San Francisco CA 94110

January 16, 2025

San Francisco Municipal Transportation Agency (SFMTA)
Attn: Valencia Bikeway Project
One South Van Ness Avenue
San Francisco, CA 94103

[Via email[1] and USPS Mail]

Re: Follow-up to Request for Removal of Unpermitted Parklets and Relocation of Proposed Bike-Share Parking to Ensure Compliance with Applicable Laws

Dear SFMTA Valencia Bikeway Team:

I write to follow up on my previous letter dated December 18, 2024[2] (attached as **Exhibit A**). Yesterday morning, I had the opportunity to meet with various City staff and to further understand the City's regulatory authority regarding parklets under the Shared Spaces Program, as well as the SFMTA's Curb Management Strategy.

Based on those discussions and the site visit on January 15, I respectfully provide the below outline of the City's clear legal authority and encourage immediate steps to: (1) relocate all parklets along the Valencia Corridor to enable a continuous curb-side bike lane to ensure the general safety occupants and visitors of the corridor (**Exhibit B** (Key takeaways from Safety Report) & **Exhibit C** (Cycle Tracks Safety Report from City of Cambridge[3]) and (2) Remove or relocate any noncompliant parklets—particularly those formerly associated with the now-defunct Yellow Moto Pizzeria at 702 Valencia Street—and to ensure that all current permit holders (including the parklet at 714 Valencia Street) remain in compliance with Public Works orders, electrical/fire/building codes, and other municipal requirements.

1. The City's Ability to Move or Remove Parklets to Allow for a Curbside Bike Lane

A. Authority Under Administrative Code § 94A and Public Works Code § 793 et seq.

- **Administrative Code §§ 94A.2, 94A.4, 94A.12** and **Public Works Code §§ 793 et seq.** set forth the processes and requirements for Curbside Shared Spaces (including parklets) as part of San Francisco's legislated Shared Spaces Program.

[1] valencia@sfmta.com
[2] Notice of Correction: Error in listed date of original letter - listed as 2023, should state 2024)
[3] Report used based on similar population density per square mile.
1. San Francisco Density: 18,630 (per sq. mile); &
2. Cambridge Density: 18,512 (per sq. mile);

Source: https://en.wikipedia.org/wiki/List_of_United_States_cities_by_population_density

- These provisions give the City (via the "Core City Agencies," primarily Public Works (DPW) and the San Francisco Municipal Transportation Agency (SFMTA)) broad discretion to remove or modify any parklet that:
    1. **Lacks a current, valid permit** (e.g., the sponsoring business is defunct, the permit has expired, or the permittee is noncompliant).
    2. **Conflicts with public infrastructure projects** or city-led improvements (such as installing or modifying a bike lane).
    3. **Fails to meet safety, accessibility, or other program requirements** (e.g., blocking sight lines, violating sidewalk or roadway clearance rules, or lacking the required sponsor).
- Under **Administrative Code § 94A.4(d)(1)(E)** and **Public Works Code § 793.2(d)(2)**, the City may require the permittee to remove or modify a Shared Space at the permittee's own cost where the space conflicts with a City project or a maintenance need, or poses any public health/safety concern. If the permittee fails to do so, the City can remove the structure itself.

B. Relocation for Transportation or Safety Necessities

- **SFMTA** and **DPW** share authority over curb management and street occupancy. Should a "higher-priority" transportation project (e.g., installation of a protected bike lane) require the physical space currently occupied by a parklet, the City can order a relocation or removal pursuant to:
    - **SFMTA Curb Management Strategy** (adopted by the SFMTA Board in February 2020 – **Exhibit D**), which allows reallocation of curb space to promote safety, transit reliability, and multi-modal use.
    - **Public Works Orders (e.g., 205516 (Exhibit E), 183392 (Exhibit F))** and the supporting authority in the **Administrative Code**, which specify that parklets remain revocable encroachments at the City's discretion.

C. "Revocable" Nature of Parklet Permits

- The permits themselves (and the relevant DPW Orders) explicitly state that permission is "revocable at will" by the Director of Public Works (or at the City's discretion). This is standard for encroachments in the right-of-way, meaning that even validly permitted parklets may be removed or relocated to accommodate significant public improvements, such as curbside bike lanes.

2. Potential Noncompliance for 702 Valencia and 714 Valencia Permits

Based on the provided records:

A. 702 Valencia Street (Formerly "Yellow Moto Pizzeria")

1. **Permit Status**

- The DPW system shows a "Renewed" or "Approved" permit (No. 24PKT-00252, referencing original 22PKT-00261 (**Exhibit G**)) for a "Fixed Commercial Parklet," operating from 11/16/2024 to 11/15/2025.
- If the named permittee (Yellow Moto Pizzeria) has ceased operations and is no longer in business, this raises a question of whether the permit actually has a valid sponsor. The Shared Spaces rules generally require an ongoing, sponsoring operator to maintain the parklet.

2. **Potential Grounds for Noncompliance**
   - **No Active Sponsor:** Under **Administrative Code § 94A.12(a)-(b)**, if the original sponsoring business has closed and no successor permittee has formally assumed the permit, the parklet is considered noncompliant.
   - **Permit "Renewal" After Business Closure:** The permit record indicates renewal dates into late 2024–2025, but if the business was already defunct and did not properly transition or convert the permit, that renewal may be void or subject to immediate revocation.
   - **Mandatory Conversion and Compliance:** If it was operating under the COVID-19 pandemic rules (a "pandemic Shared Spaces Permit"), the operator had to apply for a new Shared Spaces permit or remove the structure. (See Admin. Code § 94A.12(a)(3).) An expired or improperly converted pandemic permit is unenforceable, and the City may direct removal.
3. **Conclusion for 702 Valencia**
   - If "Yellow Moto" has truly ceased operations, it likely cannot meet the "active sponsor" requirement. Therefore, the existing parklet is subject to removal or forced compliance.
   - Even if the permit was nominally renewed, it can be revoked if the City finds the permit was renewed without a valid sponsor or is not being operated in accordance with conditions (Public Works Code § 793.2(d), Admin. Code § 94A.12, and the official DPW Orders).

B. 714 Valencia Street ("Valencia Street Vintage")

1. **Permit Status**
   - The record (Permit No. 22PKT-00262 (**Exhibit H**)) shows a "Renewed" Shared Spaces Permit for a "Fixed Commercial Parklet," with operation times listed.
   - This business appears to be active, so there is likely still a valid sponsor.
2. **Potential Grounds for Noncompliance**
   - Although the sponsor/business is active, the parklet still must adhere to **DPW Order Nos. 183392 and 205516**, including:
     - Maintaining clearance, proper design, and a valid insurance certificate.
     - Adhering to hours of operation specified in the permit.
     - Being open to the public (in non-commercial hours) if designated as a Commercial Parklet, and meeting all ADA and pedestrian clearance requirements.
   - If the City identifies any design, safety, or operational violations (e.g., exceeding approved boundaries, missing required reflectors or lighting, blocking line-of-

sight, failing to provide public seating when not in commercial use), the permittee can be cited and required to correct or remove the parklet.
    - At the site meeting yesterday (January 15, 2025) permeant overhead Wires were identified in the public right of way (**Exhibit I**). Searches on both Building and Public Works permit records show no permits allowing for this, thus this is a current violation of Public Works Code Article 26 and Order No 205516 which states that Fixed parklets (or "fixed commercial" / "public" parklets) may have overhead lighting if it is properly installed, meets clearance requirements, and is plugged into a weatherproof outlet on the building at least 10 feet above the sidewalk.
    - "Taping down" or stringing a live cable across the sidewalk is not permitted.
    - All power must be run safely and in compliance with Fire Code, Electrical Code, and Building Code requirements., thus a currently not compliant with Fire Code, Electrical Code, and Building Code requirements.
3. **Conclusion for 714 Valencia**
    - Since the permit is shown as "Renewed" for an operating business, the parklet may be **compliant** if all conditions are met (including but not limited to active insurance policies, public access outside of business hours, proper electrification per Fire, electrical, building, and Publiuc Works authorization). However, it remains subject to modification or removal if the City undertakes a higher-priority project (like a curbside bike lane) or finds any code violations.

3. Basic Summary of the City's Authority to Move Parklets

1. **Revocable Encroachment**
    - Parklets are "revocable encroachments" in the public right-of-way (Public Works Code §§ 793, 810, and DPW Orders). This means the City retains ultimate control over how the curb/roadway is used and can require changes or removal when necessary for public projects, repairs, or safety.
2. **Shared Spaces Program Compliance**
    - Under **Administrative Code §§ 94A.4(d) & 94A.12**, SFMTA and DPW can compel the removal or relocation of a parklet if the sponsor is no longer valid, if the parklet is noncompliant with permit terms or ADA requirements, or if a significant public improvement project (e.g., adding or widening bike lanes) deems it necessary.
3. **Process for Removal or Relocation**
    - Typically involves notice to the permittee, specifying the required modifications or removal deadlines (often 15 days, or sooner if it is an emergency). If the permittee does not comply, the City may remove the structure and recoup any costs incurred (see Admin. Code §§ 94A.4(d)(1)(E), 94A.9, and Public Works Code § 793.2(d)(2)).
4. **Effect of Sponsor Closure**
    - Once the business ceases operation (or fails to renew properly), the permit is essentially invalid, barring formal assignment to a new operator. The City may proceed with revocation and removal.

Conclusion

- **Yes, the City can move or remove both the 702 Valencia and 714 Valencia parklets** to accommodate a curbside bike lane or any other significant infrastructure/safety project. Parklets are revocable encroachments, and code provisions allow the City to reallocate curb space for higher-priority uses.
- **702 Valencia** appears most at risk of noncompliance if its sponsoring business (Yellow Moto Pizzeria) is indeed defunct, meaning the parklet may lack a valid permit sponsor. Even if the permit on file shows "renewed," the City can revoke it if no active sponsor exists or if the business did not properly convert the pandemic permit to a valid one under the legislated program.
- **714 Valencia** (Valencia Street Vintage) seems to be in an active permit status with a valid sponsor, but the City can still remove or relocate that parklet if needed for a bike lane or if any permit conditions are violated.

All of the above is grounded in the **San Francisco Administrative Code** (Chapter 94A), **Public Works Code** (Sections 793 et seq.), official **DPW Orders** (particularly Nos. 183392, 205516), and the **SFMTA Curb Management Strategy**. The City's authority is broad and revocable at will when it comes to maintaining public safety, accommodating critical infrastructure projects, and ensuring compliance with local laws.

Sincerely,

Michael J. Turon
(415) 938-7855
2722 Folsom St.
San Francisco, CA 94110

References:

- Cover Letter for 01/28/25 Hearing (Enclosed)
- S.F. Administrative Code §§ 94A.2, 94A.4(d), 94A.12
- S.F. Public Works Code §§ 793 et seq.; DPW Orders No. 183392, 205516
- SFMTA Curb Management Strategy (Feb. 2020)
- California Assembly Bill 413 (California Daylight Law) *[Referenced in Ex. A]*

cc:

- Acting Director of SF Muni – Julie Kirschbaum (Julie.Kirschbaum@sfmta.com)
- Director of DPW - Carla Short (Carla.Short@sfdpw.org)
- D9 Supervisor – Jackie Fielder (Jackie.Fielder@sfgov.org)
- BOS Legislation (bos.legislation@sfgov.org) *(and USPS with CEQA Cover Letter)*
- Mission Pet Hospital (*SF Legacy Business Since 1982*) (mph@missionpet.com & missionpet@gmail.com)
- Apelet of CEQA Determination Hearing – 01/28/25 Julio Ramos – (ramoslawgroup@yahoo.com)
- SF Bicycle Coalition - Claire Amable (claire@sfbike.org)

Gmail Michael Turon <skyrocket@gmail.com>

Urgent Action Requested: Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St.

Rager, Shayda <Shayda.Rager@sfmta.com> Mon, Jan 27, 2025 at 11:33 AM
To: Michael Turon <turon@cantab.net>, "curtispress@gmail.com" <curtispress@gmail.com>
Cc: "Fielder, Jackie (BOS)" <Jackie.Fielder@sfgov.org>, Mission Pet Hospital <mph@missionpet.com>, Mission Pet <missionpet@gmail.com>, "Slocum, Gregory (DPW)" <gregory.slocum@sfdpw.org>, Shared Spaces <SharedSpaces@sfmta.com>, "Wise, Viktoriya" <Viktoriya.A.Wise@sfmta.com>, "Stanis, Paul" <Paul.Stanis@sfmta.com>, "Rager, Shayda" <Shayda.Rager@sfmta.com>, "ramoslawgroup@yahoo.com" <ramoslawgroup@yahoo.com>, "claire@sfbike.org" <claire@sfbike.org>, Valencia <valencia@sfmta.com>, "Kirschbaum, Julie B" <Julie.Kirschbaum@sfmta.com>, "Short, Carla (DPW)" <Carla.Short@sfdpw.org>, "Munowitch, Monica" <Monica.Munowitch@sfmta.com>, "Manford, Brian" <Brian.Manford@sfmta.com>, "Leung, Adrian" <Adrian.Leung@sfmta.com>

Dear Mr. Turon and Dr. Press,

On behalf of the Valencia Project Team, I am writing to follow up on our meeting earlier this month and respond to your concerns regarding the relocation of the green meters in front of Mission Pet Hospital on Valencia Street to around the corner on the south side of 18th Street.

We understand that the proposed and recently legislated relocation of the green meters has been a source of frustration for you, particularly since the Yellow Moto parklet remains at the curb even after the business permanently closed just recently. Thank you for taking the time to meet on January 15th with the Valencia Bikeway Project Manager and project staff representing Curb Management, Shared Spaces, and the Bikeshare Program to address your concerns to the best of our ability.

There are dozens of businesses located on each block of Valencia Street, and each business, their customers, and their staff, along with the larger Valencia community, access and use Valencia Street differently. Our main priority has been to make sure that Valencia Street can safely be used by all while balancing the multitude of needs of small business on the corridor.

While the center-running bike lane pilot preserved more parking and loading (which includes the green meters in front of your business), the SFMTA legislated a curbside-running bikeway to address overall merchant opposition of the pilot design. Part of this new design involved asking all existing parklet owners whether they were willing to move their parklet to floating (outside the proposed bike lane) or if they will remain at the curb. While the Public Works Director maintains authority on these matters, given the importance of parklets to the recovery of small businesses, the decision whether to relocate parklets was left up to the business directly affected. We provided significant incentives (up to $30,000) to businesses to encourage them to move their parklets. All the parklet owners along your block face elected to remain at the curb. Because all the parklets remained curbside, and due to the active driveway just north of Mission Pet Hospital, the bike lane had to be designed so that it was located outside the curb lane.

The reason the green meters cannot continue to remain in front of your business is because it creates a conflict between cars crossing over the bike lane, potentially hitting bicyclists as the vehicles move in and out of the parking space. This is also why we are proposing the addition of a bikeshare station in front of your business as it does not pose the same cross over conflict and inhibits cars from crossing over the bike lane into the curb lane. If we do not put a bikeshare station in this location, the curb will remain ‘empty’ and

drivers may think that it's okay to pullover across the bike lane and park there. We also noted at our meeting last week that the bikeshare station in question is going to the February 7th, Engineering Public Hearing. More information, including how you can provide public comment, can be found here: SFMTA Engineering Public Hearing.

In response to your request to remove Yellow Moto's parklet, while Yellow Moto has permanently closed, the structure meets program design requirements and even if it were to be removed, we still would not be able to return the green meters in front of your business; this is because the parklet immediately south of your business, owned by Valencia Street Vintage, is still operating at the curb, and there is an active driveway immediately north of your business that needs proper clearance for turning in and out of the garage. The Valencia Street Vintage parklet remaining curbside, the active driveway, and the legislated curbside bikeway make it infeasible to be able to maintain the green metered spaces directly in front of your business. We know that this is not an ideal outcome for you and not the answer you want to hear.

We are doing our very best to manage the constraints and provide the best solution possible. Specifically, when establishing the color curb locations and operations as part of this new bikeway design, we evaluated moving the green meters across the street near Cherin's or moving the green meters around the corner to the south side of 18th Street, where it is currently legislated. Moving the green meters across the street requires pet owners to wait and cross the street at the traffic light while carrying sick pets. Instead, we saw an opportunity to maintain the green meters on the same side of the block as where they are now, albeit around the corner, with the understanding that many pet hospitals have parking lots that require greater distances of travel than the distance from where the green meters will be located on 18th Street to the entrance of Mission Pet Hospital.

We would like to reiterate our commitment of returning your green meters as close to your business as possible should Valencia Street Vintage's parklet and Yellow Moto's parklet be abandoned and subsequently demolished. While we may not have achieved the most optimal outcome for Mission Pet Hospital in our effort to balance the multitude of needs of the corridor, we appreciated the opportunity to meet with you in person. We value the feedback shared and your continued involvement in ensuring that Valencia remains a vibrant community.

Sincerely,

Shayda Rager *(she, her)*

Transportation Planner

Parking & Curb Management

Streets Division

SFMTA

Office 415.646.2673

San Francisco Municipal Transportation Agency

1 South Van Ness Avenue, 8th floor

San Francisco, CA 94103

SFMTA.com

From: Michael Turon <turon@cantab.net>
Sent: Thursday, January 16, 2025 4:41 PM
To: Valencia <valencia@sfmta.com>; Kirschbaum, Julie B <Julie.Kirschbaum@sfmta.com>; Short, Carla (DPW) <Carla.Short@sfdpw.org>; Munowitch, Monica <Monica.Munowitch@sfmta.com>
Cc: Fielder, Jackie (BOS) <Jackie.Fielder@sfgov.org>; Mission Pet Hospital <mph@missionpet.com>; Mission Pet <missionpet@gmail.com>; Slocum, Gregory (DPW) <gregory.slocum@sfdpw.org>; Shared Spaces <SharedSpaces@sfmta.com>; Wise, Viktoriya <Viktoriya.A.Wise@sfmta.com>; Stanis, Paul <Paul.Stanis@sfmta.com>; Rager, Shayda <Shayda.Rager@sfmta.com>; ramoslawgroup@yahoo.com; claire@sfbike.org
Subject: Re: Urgent Action Requested: Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St.

EXT

Valencia Bikeway Team, Dir. Kirschbaum, & Dir. Short,

[Quoted text hidden]
[Quoted text hidden]

This message is from outside of the SFMTA email system. Please review the email carefully before responding, clicking links, or opening attachments.

Gmail Michael Turon <skyrocket@gmail.com>

Urgent Action Requested: Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St.

Curtis Press <curtispress@gmail.com> Mon, Jan 27, 2025 at 11:51 AM
To: "Rager, Shayda" <Shayda.Rager@sfmta.com>
Cc: Michael Turon <turon@cantab.net>, "Fielder, Jackie (BOS)" <Jackie.Fielder@sfgov.org>, Mission Pet Hospital <mph@missionpet.com>, Mission Pet <missionpet@gmail.com>, "Slocum, Gregory (DPW)" <gregory.slocum@sfdpw.org>, Shared Spaces <SharedSpaces@sfmta.com>, "Wise, Viktoriya" <Viktoriya.A.Wise@sfmta.com>, "Stanis, Paul" <Paul.Stanis@sfmta.com>, "ramoslawgroup@yahoo.com" <ramoslawgroup@yahoo.com>, "claire@sfbike.org" <claire@sfbike.org>, Valencia <valencia@sfmta.com>, "Kirschbaum, Julie B" <Julie.Kirschbaum@sfmta.com>, "Short, Carla (DPW)" <Carla.Short@sfdpw.org>, "Munowitch, Monica" <Monica.Munowitch@sfmta.com>, "Manford, Brian" <Brian.Manford@sfmta.com>, "Leung, Adrian" <Adrian.Leung@sfmta.com>

Thank you Shayda.
Can we at least have a parklet then?
Curtis
[Quoted text hidden]

Urgent Action Requested: Defunct Parklets & Proposed relocation of Bike-Share Parking at 720 Valencia St.

Michael Turon <turon@cantab.net> Mon, Jan 27, 2025 at 12:40 PM
To: "Rager, Shayda" <Shayda.Rager@sfmta.com>
Cc: "curtispress@gmail.com" <curtispress@gmail.com>, "Fielder, Jackie (BOS)" <Jackie.Fielder@sfgov.org>, Mission Pet Hospital <mph@missionpet.com>, Mission Pet <missionpet@gmail.com>, "Slocum, Gregory (DPW)" <gregory.slocum@sfdpw.org>, Shared Spaces <SharedSpaces@sfmta.com>, "Wise, Viktoriya" <Viktoriya.A.Wise@sfmta.com>, "Stanis, Paul" <Paul.Stanis@sfmta.com>, "Rager, Shayda" <Shayda.Rager@sfmta.com>, "ramoslawgroup@yahoo.com" <ramoslawgroup@yahoo.com>, "claire@sfbike.org" <claire@sfbike.org>, Valencia <valencia@sfmta.com>, "Kirschbaum, Julie B" <Julie.Kirschbaum@sfmta.com>, "Short, Carla (DPW)" <Carla.Short@sfdpw.org>, "Munowitch, Monica" <Monica.Munowitch@sfmta.com>, "Manford, Brian" <Brian.Manford@sfmta.com>, "Leung, Adrian" <Adrian.Leung@sfmta.com>

Shayda and the Valencia Project Team,

Thank you for your response and for taking the time to meet with me, Dr. Press, and Mission Pet Hospital on January 15. I appreciate your efforts to balance the various stakeholder interests along Valencia Street.

I want to clarify a few key points from my January 16 letter (attached/below), particularly regarding 702 Valencia (formerly Yellow Moto Pizzeria) and 714 Valencia (Valencia Street Vintage):

1. **Defunct Sponsorship at 702 Valencia (**DPW Permit 24PKT-00252 - **Exhibit G**)
    - Under **Administrative Code § 94A.12(a)-(b)** and **Public Works Code § 793.2(d)**, a valid “active sponsor” is required to maintain a permitted parklet. Since Yellow Moto Pizzeria is closed and has not been replaced by a formal successor permittee, the parklet at 702 Valencia lacks a valid sponsor.
    - Per Section 2(A) and Section 3 of my January 16 letter, such a parklet may be declared noncompliant and removed by the City—even if the structure otherwise meets design criteria—because the sponsoring business no longer exists.

1. **Overhead Wiring Violations at 714 Valencia (Health/Fire/Electrical Code Violation) (Exhibit I) (**DPW Permit 22PKT-00262 - **Exhibit H**)
    - Section 2(B)(2) of my letter notes that 714 Valencia appears to have overhead electrical wiring in the public right-of-way without an approved Building, Public Works, or Electrical permit, violating **Public Works Code Article 26** and **DPW Order No. 205516 (Exhibit E)** (requiring overhead lighting to meet specific clearance requirements and be plugged into a weatherproof outlet at least 10 feet above the sidewalk).
    - As explained in Section 2(B)(3), if these code violations remain uncorrected, the City may demand the parklet’s removal or relocation.

1. **Revocable Curbside Encroachments**
    - Section 1(C) of my January 16 letter emphasizes that, under Public Works Code §§ 793 et seq. and **DPW Orders (Nos. 183392 & 205516) (Exhibit E & F)**, all parklets are “revocable encroachments.” This means the City retains the discretion to relocate or remove them for higher-priority infrastructure, such as a continuous curbside bike lane or essential business loading.

1. **Ability to Reallocate Parklets Despite Business Preference**
    - While I understand many businesses prefer to keep their parklets curbside, City Code (**Admin. Code § 94A and Public Works Code §§ 793 et seq.**) unambiguously grants SFMTA, Public Works, and other agencies the authority to require relocation when public safety or critical transportation objectives demand it.
    - 702 Valencia remains especially problematic because there is no valid sponsor. Meanwhile, the continuing overhead wiring violation at 714 Valencia presents fire, electrical, and ADA concerns.

Given these provisions and the City's awareness (and notice) of the various violations of these parklets, I believe the City has both the legal grounds and the policy imperative to remove or relocate noncompliant parklets—especially if they

interfere with an uninterrupted curbside bike lane or essential curbside loading for Mission Pet Hospital. I respectfully hope the City will consider these compliance issues and the broad authority outlined in my January 16 letter when finalizing the Valencia corridor design and before economically hurting a legacy business that has been serving the community since 1982.

Thank you again for your work on this project and for your commitment to ensuring Valencia Street remains safe, accessible, and vibrant. Please let me know if you need any additional documentation or if there is an opportunity to discuss solutions that accommodate both a continuous curbside bike lane and vital business loading needs.

Sincerely,

Michael Turon
(415) 938-7855

----Jan. 16 Letter (attached with Exhibits)----

January 16, 2025

San Francisco Municipal Transportation Agency (SFMTA)
Attn: Valencia Bikeway Project
One South Van Ness Avenue
San Francisco, CA 94103

[Via email[1] and USPS Mail]

Re: Follow-up to Request for Removal of Unpermitted Parklets and Relocation of Proposed Bike-Share Parking to Ensure Compliance with Applicable Laws

Dear SFMTA Valencia Bikeway Team:

I write to follow up on my previous letter dated December 18, 2024[2] (attached as **Exhibit A**). Yesterday morning, I had the opportunity to meet with various City staff and to further understand the City's regulatory authority regarding parklets under the Shared Spaces Program, as well as the SFMTA's Curb Management Strategy.
Based on those discussions and the site visit on January 15, I respectfully provide the below outline of the City's clear legal authority and encourage immediate steps to: (1) relocate all parklets along the Valencia Corridor to enable a continuous curb-side bike lane to ensure the general safety occupants and visitors of the corridor (**Exhibit B** (Key takeaways from Safety Report) & **Exhibit C** (Cycle Tracks Safety Report from City of Cambridge[3]) and (2) Remove or relocate any noncompliant parklets—particularly those formerly associated with the now-defunct Yellow Moto Pizzeria at 702 Valencia Street—and to ensure that all current permit holders (including the parklet at 714 Valencia Street) remain in compliance with Public Works orders, electrical/fire/building codes, and other municipal requirements.

1. The City's Ability to Move or Remove Parklets to Allow for a Curbside Bike Lane

A. Authority Under Administrative Code § 94A and Public Works Code § 793 et seq.

- **Administrative Code §§ 94A.2, 94A.4, 94A.12** and **Public Works Code §§ 793 et seq.** set forth the processes and requirements for Curbside Shared Spaces (including parklets) as part of San Francisco's legislated Shared Spaces Program.
- These provisions give the City (via the "Core City Agencies," primarily Public Works (DPW) and the San Francisco Municipal Transportation Agency (SFMTA)) broad discretion to remove or modify any parklet that:
    1. **Lacks a current, valid permit** (e.g., the sponsoring business is defunct, the permit has expired, or the permittee is noncompliant).

2. **Conflicts with public infrastructure projects** or city-led improvements (such as installing or modifying a bike lane).
3. **Fails to meet safety, accessibility, or other program requirements** (e.g., blocking sight lines, violating sidewalk or roadway clearance rules, or lacking the required sponsor).

- Under **Administrative Code § 94A.4(d)(1)(E)** and **Public Works Code § 793.2(d)(2)**, the City may require the permittee to remove or modify a Shared Space at the permittee's own cost where the space conflicts with a City project or a maintenance need, or poses any public health/safety concern. If the permittee fails to do so, the City can remove the structure itself.

B. Relocation for Transportation or Safety Necessities

- **SFMTA** and **DPW** share authority over curb management and street occupancy. Should a "higher-priority" transportation project (e.g., installation of a protected bike lane) require the physical space currently occupied by a parklet, the City can order a relocation or removal pursuant to:
  - **SFMTA Curb Management Strategy** (adopted by the SFMTA Board in February 2020 – **Exhibit D**), which allows reallocation of curb space to promote safety, transit reliability, and multi-modal use.
  - **Public Works Orders (e.g., 205516 (Exhibit E), 183392 (Exhibit F))** and the supporting authority in the **Administrative Code**, which specify that parklets remain revocable encroachments at the City's discretion.

C. "Revocable" Nature of Parklet Permits

- The permits themselves (and the relevant DPW Orders) explicitly state that permission is "revocable at will" by the Director of Public Works (or at the City's discretion). This is standard for encroachments in the right-of-way, meaning that even validly permitted parklets may be removed or relocated to accommodate significant public improvements, such as curbside bike lanes.

2. Potential Noncompliance for 702 Valencia and 714 Valencia Permits

Based on the provided records:

A. 702 Valencia Street (Formerly "Yellow Moto Pizzeria")

1. **Permit Status**
   - The DPW system shows a "Renewed" or "Approved" permit (No. 24PKT-00252, referencing original 22PKT-00261 (**Exhibit G**)) for a "Fixed Commercial Parklet," operating from 11/16/2024 to 11/15/2025.
   - If the named permittee (Yellow Moto Pizzeria) has ceased operations and is no longer in business, this raises a question of whether the permit actually has a valid sponsor. The Shared Spaces rules generally require an ongoing, sponsoring operator to maintain the parklet.
2. **Potential Grounds for Noncompliance**
   - **No Active Sponsor:** Under **Administrative Code § 94A.12(a)-(b)**, if the original sponsoring business has closed and no successor permittee has formally assumed the permit, the parklet is considered noncompliant.
   - **Permit "Renewal" After Business Closure:** The permit record indicates renewal dates into late 2024–2025, but if the business was already defunct and did not properly transition or convert the permit, that renewal may be void or subject to immediate revocation.
   - **Mandatory Conversion and Compliance:** If it was operating under the COVID-19 pandemic rules (a "pandemic Shared Spaces Permit"), the operator had to apply for a new Shared Spaces permit or remove the structure. (See Admin. Code § 94A.12(a)(3).) An expired or improperly converted pandemic permit is unenforceable, and the City may direct removal.
3. **Conclusion for 702 Valencia**
   - If "Yellow Moto" has truly ceased operations, it likely cannot meet the "active sponsor" requirement. Therefore, the existing parklet is subject to removal or forced compliance.
   - Even if the permit was nominally renewed, it can be revoked if the City finds the permit was renewed without a valid sponsor or is not being operated in accordance with conditions (Public

Works Code § 793.2(d), Admin. Code § 94A.12, and the official DPW Orders).

B. 714 Valencia Street ("Valencia Street Vintage")

1. **Permit Status**
   - The record (Permit No. 22PKT-00262 (**Exhibit H**)) shows a "Renewed" Shared Spaces Permit for a "Fixed Commercial Parklet," with operation times listed.
   - This business appears to be active, so there is likely still a valid sponsor.
2. **Potential Grounds for Noncompliance**
   - Although the sponsor/business is active, the parklet still must adhere to **DPW Order Nos. 183392 and 205516**, including:
     - Maintaining clearance, proper design, and a valid insurance certificate.
     - Adhering to hours of operation specified in the permit.
     - Being open to the public (in non-commercial hours) if designated as a Commercial Parklet, and meeting all ADA and pedestrian clearance requirements.
   - If the City identifies any design, safety, or operational violations (e.g., exceeding approved boundaries, missing required reflectors or lighting, blocking line-of-sight, failing to provide public seating when not in commercial use), the permittee can be cited and required to correct or remove the parklet.
   - At the site meeting yesterday (January 15, 2025) permeant overhead Wires were identified in the public right of way (**Exhibit I**). Searches on both Building and Public Works permit records show no permits allowing for this, thus this is a current violation of Public Works Code Article 26 and Order No 205516 which states that Fixed parklets (or "fixed commercial" / "public" parklets) may have overhead lighting if it is properly installed, meets clearance requirements, and is plugged into a weatherproof outlet on the building at least 10 feet above the sidewalk.
   - "Taping down" or stringing a live cable across the sidewalk is not permitted.
   - All power must be run safely and in compliance with Fire Code, Electrical Code, and Building Code requirements., thus a currently not compliant with Fire Code, Electrical Code, and Building Code requirements.
3. **Conclusion for 714 Valencia**
   - Since the permit is shown as "Renewed" for an operating business, the parklet may be **compliant** if all conditions are met (including but not limited to active insurance policies, public access outside of business hours, proper electrification per Fire, electrical, building, and Publiuc Works authorization). However, it remains subject to modification or removal if the City undertakes a higher-priority project (like a curbside bike lane) or finds any code violations.

3. Basic Summary of the City's Authority to Move Parklets

1. **Revocable Encroachment**
   - Parklets are "revocable encroachments" in the public right-of-way (Public Works Code §§ 793, 810, and DPW Orders). This means the City retains ultimate control over how the curb/roadway is used and can require changes or removal when necessary for public projects, repairs, or safety.
2. **Shared Spaces Program Compliance**
   - Under **Administrative Code §§ 94A.4(d) & 94A.12**, SFMTA and DPW can compel the removal or relocation of a parklet if the sponsor is no longer valid, if the parklet is noncompliant with permit terms or ADA requirements, or if a significant public improvement project (e.g., adding or widening bike lanes) deems it necessary.
3. **Process for Removal or Relocation**
   - Typically involves notice to the permittee, specifying the required modifications or removal deadlines (often 15 days, or sooner if it is an emergency). If the permittee does not comply, the City may remove the structure and recoup any costs incurred (see Admin. Code §§ 94A.4(d)(1)(E), 94A.9, and Public Works Code § 793.2(d)(2)).
4. **Effect of Sponsor Closure**
   - Once the business ceases operation (or fails to renew properly), the permit is essentially invalid, barring formal assignment to a new operator. The City may proceed with revocation and removal.

Conclusion

- **Yes, the City can move or remove both the 702 Valencia and 714 Valencia parklets** to accommodate a curbside bike lane or any other significant infrastructure/safety project. Parklets are revocable encroachments, and code provisions allow the City to reallocate curb space for higher-priority uses.
- **702 Valencia** appears most at risk of noncompliance if its sponsoring business (Yellow Moto Pizzeria) is indeed defunct, meaning the parklet may lack a valid permit sponsor. Even if the permit on file shows "renewed," the City can revoke it if no active sponsor exists or if the business did not properly convert the pandemic permit to a valid one under the legislated program.
- **714 Valencia** (Valencia Street Vintage) seems to be in an active permit status with a valid sponsor, but the City can still remove or relocate that parklet if needed for a bike lane or if any permit conditions are violated.

All of the above is grounded in the **San Francisco Administrative Code** (Chapter 94A), **Public Works Code** (Sections 793 et seq.), official **DPW Orders** (particularly Nos. 183392, 205516), and the **SFMTA Curb Management Strategy**. The City's authority is broad and revocable at will when it comes to maintaining public safety, accommodating critical infrastructure projects, and ensuring compliance with local laws.

Sincerely,

Michael J. Turon
(415) 938-7855
2722 Folsom St.
San Francisco, CA 94110

References:

- Cover Letter for 01/28/25 Hearing (Enclosed)
- S.F. Administrative Code §§ 94A.2, 94A.4(d), 94A.12
- S.F. Public Works Code §§ 793 et seq.; DPW Orders No. 183392, 205516
- SFMTA Curb Management Strategy (Feb. 2020)
- California Assembly Bill 413 (California Daylight Law) *[Referenced in Ex. A]*

cc:

- Acting Director of SF Muni – Julie Kirschbaum (Julie.Kirschbaum@sfmta.com)
- Director of DPW - Carla Short (Carla.Short@sfdpw.org)
- D9 Supervisor – Jackie Fielder (Jackie.Fielder@sfgov.org)
- BOS Legislation (bos.legislation@sfgov.org) *(and USPS with CEQA Cover Letter)*
- Mission Pet Hospital (*SF Legacy Business Since 1982*) (mph@missionpet.com & missionpet@gmail.com)
- Apelet of CEQA Determination Hearing – 01/28/25 Julio Ramos – (ramoslawgroup@yahoo.com)
- SF Bicycle Coalition - Claire Amable (claire@sfbike.org)

---

[1] valencia@sfmta.com

[2] Notice of Correction: Error in listed date of original letter - listed as 2023, should state 2024)

[3] Report used based on similar population density per square mile.

1. San Francisco Density: 18,630 (per sq. mile); &
2. Cambridge Density: 18,512 (per sq. mile);

Source: https://en.wikipedia.org/wiki/List_of_United_States_cities_by_population_density

On Mon, Jan 27, 2025 at 11:33 AM Rager, Shayda <Shayda.Rager@sfmta.com> wrote:
[Quoted text hidden]

2 attachments

ISO Letter to City’s Valencia Corridor Team.pdf
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PS Form 3800, January 2023 PSN 7530-02-000-9047 **See Reverse for Instructions**

From: Emily Steinglass
To: Board of Supervisors (BOS)
Subject: Valencia CEQA Appeal Hearing
Date: Monday, January 27, 2025 1:33:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Emily Steinglass, and I am a member and volunteer board member of the San Francisco Bicycle Coalition. I have lived in the Castro for 8 years and love visiting the restaurants, coffee shops, and stores on Valencia St. One of my favorite weekend routines is biking to MIssion Park Playground to swim or play tenni and then grabbing lunch on Valencia street.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.

After undergoing three knee surgeries, my doctors recommended biking as the ideal low-impact exercise for my recovery. Biking became my therapy, both physically and mentally, which is why SAFETY is so important to me. I love exploring San Francisco and the Valencia corridor on my bike with my mini goldendoodle Cashew in my backpack. Biking has become an integral part of my lifestyle. I have proudly chosen to forgo owning a car, opting instead to rely on my bicycle as my preferred mode of transportation. Bicycling has woven itself into the very fabric of my life, nurturing my spirit of adventure, promoting physical well-being, and connecting me with my beloved city.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

Thank you for your time,
Emily
--
Emily Steinglass
emily.steinglass@gmail.com
https://www.linkedin.com/in/emilysteinglass/
203-247-9492

From: Benjamin Rockhold
To: Board of Supervisors (BOS)
Subject: Mid-Valencia bike lane project proposal feedback
Date: Monday, January 27, 2025 1:21:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

Every single day I commute by bike down the full length of the Valencia center-running bikeway. I also use the previous side-running route. The current center-route is absolutely better in every way, and the November 19th project update's data supported this.

It is absolutely insane to plan to replace it with another side-running bike lane. What a colossal waste of money to go back to what we had before. It is a tragic capitulation. By switching back to side-running lanes we lose all of the improvements gained over the last year. This is the kind of back-and-forth that makes the public lose confidence.

I *strongly oppose any change* to the center-running bike lane as it exists now. We should be extending it in both directions, or looking to new streets to improve.
I am disgusted that the city allows a vocal minority to ruin infrastructure that improves the lives of so many others.

Thank you for your efforts regardless,
Ben Rockhold

From: Erin Mei-Ling Stuart
To: Board of Supervisors (BOS)
Cc: camable@sfbike.org
Subject: Mid-Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 1:15:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,
My name is Erin Stuart, and I am a member of the San Francisco Bicycle Coalition. I live in district 9, one block away from Valencia Street.

I am writing to ask that you oppose an appeal going before you tomorrow (Tuesday, Jan 28). The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes. As someone who rides my bike on Valencia St regularly, I can say I have felt MUCH safer with the protected bike lanes than I did previously.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

Thank you for your time,
Erin Stuart

From: Adriana Castillo
To: Board of Supervisors (BOS)
Subject: Public Comment for Special hearing of the Mid-Valencia Curbside Project
Date: Monday, January 27, 2025 1:00:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Adriana Castillo, and I am a member of the San Francisco Bicycle Coalition. I live in lower Nob Hill.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals. I among many San Francisco residents do not own a vehicle and heavily rely on public transit (which is facing line reductions) and biking to get around the city. This appeal would be denying the overwhelmingly low income community members who rely on *safe* biking networks to go to work, school, doctors appointments and much more, a safe and accessible mode of transportation.

- Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.
- SFMTA staff met with nearly every merchant within the project scope multiple times and formed a construction working group made up of merchants and advocates for a smooth roll out of the project.
- This appeal does not align with state law. Under SB922, SB288, and more recently SB71, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Adriana, D3 Resident

--
Adriana Castillo
She/Her/Them/Them

From: Alex Donegan
To: Board of Supervisors (BOS)
Subject: Valencia QECA Public Comment
Date: Monday, January 27, 2025 12:32:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Alex Donegan, and I am a member of the San Francisco Bicycle Coalition. I live in the Castro, work in Potrero Hill, and spend time and money supporting local businesses in the Mission on Valencia Street.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Valencia Street is such a special corridor that deserves careful thought and attention to how a person experiences it. It's the flattest, low-grade street compared to parallel streets like Dolores or Guerrero, and has been a key north-south corridor for people on bikes and active transportation for decades—because of its direct connection with other key corridors like San Jose Ave, 17th Street, and Market Street.

- Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.

- The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling. I know this to be true first-hand.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you very much for your time.

From: Calder Lorenz
To: Board of Supervisors (BOS)
Subject: Item 25: Oppose Appeal for the Mid-Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 12:14:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Calder Lorenz, and I am a member of the San Francisco Bicycle Coalition. I live in the Mission District with my partner and son.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.

We want to feel safe riding to work and school and the infrastructure is in place to allow everyone to ride safely on Valencia which connects to so many routes throughout the City. There is no other street in the neighborhood where bicycles can ride and not fear traffic violence. It's not perfect but it needs to be implemented as soon as possible.

This project went through all the milestones of a quick build project and would construct a traditional protected side-running bike lane, making the design continuous to the 15th and Market Street portion.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

In Community, C&K&G

--
Calder G. Lorenz
calderlorenz.com
(415)-571-6391

From: Blondies barsf
To: Board of Supervisors (BOS)
Subject: Valencia St bike lane appeal hearing
Date: Monday, January 27, 2025 12:07:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am one of the longest running businesses on Valencia St. I opened in April of 1991 with my Mother and have had a successful family run and owned business on this Corridor, bringing in great revenue for the City, exclusively hiring local artists and staff for over 3 decades. I, with much gratitude, appreciate the opportunity to have you hear my plea for an alternative that will ensure the economic vitality of my neighborhood, the longevity of all businesses and the safety of our residents and cyclists on this corridor -

SF has always been a tourist destination. Our economy depends on tourism and not just on local culture. We need to be easily accessible in order to bring people into our neighborhood and businesses.

Valencia St Corridor is not big enough to accommodate a bike lane, deliveries, residents who need to bring groceries to their homes and tourists who would like to explore our neighborhood. The corridor has become far too congested and aggravating for people who can not bike or walk to get here. Vehicles are still a very necessary way to drive business and continue to provide an interesting and diverse neighborhood for all to enjoy. National and International tourism has greatly diminished due to Covid, doom loop and has been exaggerated by the inaccessibility of Valencia Corridor. Unfortunately, local tourist from East Bay and South Bay have severely been cut due to the lack of parking, congestion and and general inaccessibility of this stretch of Valencia.

Currently the consensus is that Valencia St has become too dangerous to travel here. It's become too congested and confusing and has pushed people to other neighborhoods. Over the course of the last 17 months we have lost 30+ business on Valencia with the majority stating their revenue plummeted after the center running pilot began.

The proposed side running configuration will not alleviate the accessibility issues. The side running will further the "too complicated" narrative and will produce more dangerous outcomes for people trying to cross the fast paced bike lane to get to the sidewalk. We will have even less parking available for staff, patrons and residents and emergency vehicles will have a difficult time navigating the corridor. No left turns will ensure more air and noise pollution b/c vehicles will have to make 3 right turns instead of a simple left. Right hand turns will be more difficult as the car will have to wait for pedestrians AND the constant flow of motorized scooters and bikes before being able to turn which will back up traffic.

The entire neighborhood has requested that the city designs a thoughtful well planned out protected bike path to be constructed on parallel residential flat streets which would ensure safety for all. Commercial corridors should be able to thrive and promote tourism as we have always done, while allowing for safe bike passage on less congested streets. It would be less expensive, much more safe and close enough to the shops, bars and restaurants to access easily by all.

I too would like to bike to work and include my 9 yr old son on a cycle adventure through town but would only do that on streets that were slower and safer. Pre pilot, I biked from my southern neighborhood to work on Valencia frequently and NEVER ONCE had a close call with a car. I watched the road, abided road rules and it was a nice alternative when I didn't need to bring supplies to my business.

The push for a vehicle-less City has damaged our economy and if no reasonable alternative is planned, we will see many more brick and mortar businesses shutter and add to the already desolate landscape.

Please consider removing center running lane, not constructing a protected side running and moving it or several protected bike lanes on Folsom and S. Van Ness, Shotwell.

If you have any follow up questions, please feel free to contact me.

Thank you for your consideration.

Nikki DeWald,
Owner of Blondie's Bar since 1991

415.637.6017

540 Valencia St

SF Ca 94110
Best,

Nikki DeWald AKA Blondie
DeCor Inc. DBA Blondie's Bar
540 Valencia St.
San Francisco, Ca 94110
office: 415-864-2431
fax:415-864-2432
bar: 415-864-2419

https://www.facebook.com/blondiesbarsf
website:http://blondiesbarsf.com
https://www.instagram.com/blondiesbarsf

From: Aaron Goodman
To: Board of Supervisors (BOS); CPC-Commissions Secretary
Subject: Valencia Bike Lane - Why no solutions on mass transit BRT Van Mess to Cesar Chavez and linking systems?
Date: Monday, January 27, 2025 12:06:49 PM

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Board of Supervisors

The valencia Bike lane issues showcase poor planning and implementation by the SFMTA. The impacts to businesses, and lacking essential review for accessibility, and impediment to MUNI bus and pedestrian crossings ignores safety and the essential areas people want to get to and through in these districts.

Traffic back-ups occur daily, and the lacking vision of the SFMTA in solving the mass transit morass worsens daily. Why has there been no looking at serious solutions like extending the BRT Van Mess down to Cesar Chavez and out to Bayshore or the BVHP via cargo way to provide an essential link and loop, maybe up Portero and linking 3 major hospitals via a mass transit loop system change (trackless train link vs BRT) maybe those xoox shuttles run only initially with buses along BRT Van Mess?

We dont see any solutions from Muni to the mess on valencia, but these side street problems impact the 14/49/and many other routes and systems.

Get the head out of the sand, and look towards a more vibrant transit future vs. private vehicles and scooter/bike pads and pilot programs. Build the transit system we need and deserve. Than people can get there easier, without the congestion.

The Valencia Bike Lane is a mess, has not served the general public and continues to prevent proper public transit routing and access as the priority.

A.Goodman D7

From:	Matt Hill
To:	Board of Supervisors (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); FielderStaff
Subject:	Item #25: Hearing - Appeal of Statutory Exemption Determination - Proposed MTA Mid-Valencia Curbside Protected Bikeway Project
Date:	Monday, January 27, 2025 11:59:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear President Mandelman, Supervisor Fielder, and Supervisors,

My name is Matt Hill, and I live in District 9 and use a bicycle as my primary means for transportation, often riding with my children either in my cargo bike or alongside me on their own bikes.

I am here to ask that you oppose the appeal before you in Agenda Item #25. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year and is already fully in line with our City's climate and sustainable transportation goals.

This appeal does not align with state law. Under SB922, SB288, and more recently SB71, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

Thank you for your time,
Matt Hill
D9 Resident, Daily Bike Rider, and Father

From: valenciacyclery@aol.com
To: Board of Supervisors (BOS); valenciacyclery
Subject: Valencia Street Bike Lane
Date: Monday, January 27, 2025 11:54:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the SF Board of Supervisors:

I have been the owner and manager of Valencia Cyclery for almost 40 years now. I am also an avid bike commuter, back and forth to my business on Valencia Street. I hope that you will take into consideration my comments about a bike lane on Valencia.

The proposed curb running bike lane will not be as safe for cyclists as the center running protected bike lane that we have now. The curb design scheduled to be installed, weaves around existing parklets or worse yet, between the parklet and the curb. That is very unsafe for pedestrians and cyclists. The curb design also does not allow realistic flexibility should new parklets be needed or current ones need removal.

The original bike lane worked much better for businesses than either protected bike lane, however it had safety issues. Just like the remnant of that design which still exists from 23rd Street to Cesar Chavez, it was totally neglected by the SFMTA. New paint, warning signs, speed bumps and other safety features should have been added to the original bike lane to make it safe instead of replacing it completely.

It is a beautiful thing to see church goers on Sunday flock to the neighborhood to attend their place of worship. If a protected bike lane goes in from 23rd to Cesar Chavez Street, it would wipe out their center lane parking and, I am sure, drastically reduce their congregation. Please leave the bike lane where it is presently but for God's sake, make it safer as I had mentioned in the previous paragraph! Perhaps we could use what we learn to safely bring back the original bike lane.

Electric bicycles, electric scooters, etc, are motorized vehicles that go fast, even above the posted speed limit. They are the future for commuting, however if they are required to weave around or squeeze by parklets and pedestrians, there will be more accidents. The old bike lane design or even the current center lane design accommodates them better than the planned curb version.

People that park their cars on Valencia Street are our customers, not our enemies. People want convenience and that's part of why brick and mortar businesses are closing and Amazon is growing. Less parking on Valencia along with the outrageously high parking meter rates discourages valuable customers to come to our neighborhood.

We are a bike shop but many of our customers come to our store in a car and need

parking. They bring their broken bicycle or perhaps their child to shop for a bike for them or themselves. We cannot survive with only the customers that are able to ride or walk in. To support the very experienced people that we keep on staff, we need to draw customers from the entire city and beyond. We currently have 10 employees when we used to have over 20. Granted, there are many factors in our decline, however the lack of convenient parking is one of them.

The SFMTA and the City is broke. Could this money to be spent on the curb side protected bike lane be better spent elsewhere?

Thank you for listening to this one man's humble opinion.

Paul Olszewski
Owner of Valencia Cyclery

From: Joey Kotfica
To: Board of Supervisors (BOS)
Subject: 1:28/2025 hearing item #25
Date: Monday, January 27, 2025 10:52:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the Board of Supervisors,

My name is Joey Kotfica, and I am a resident of District 5 and a member of the San Francisco Bicycle Coalition.

I am writing to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

CEQA is often weaponized to prevent positive changes in our community. The Valencia corridor is a lifeline for cyclists and a key connection across the city. Please follow through on the plan that has already been approved, and oppose the appeal before you.

Do not delay the installation of infrastructure that will save lives!

Respectfully,

Joey Kotfica

94117

From: michael howley
To: Board of Supervisors (BOS)
Subject: Board Hearing Tuesday 1/28 on Valencia Bike Lane CEQA Appeal
Date: Monday, January 27, 2025 10:42:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Michael Howley, and I am a member of the San Francisco Bicycle Coalition. I live in District 8, Cole Valley.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

I know it is tempting to comment on the project itself and all of the ruckus surrounding it, but the legal question before you is a simple one: is the project exempt from CEQA Review under SB 922? The answer is clearly YES, and thus you must reject this frivolous appeal. State law clearly exempts active transportation projects from consideration of significant impacts under CEQA. It does not say "projects are exempt unless they have impacts." People and businesses upset about a project are not a basis for upholding an appeal of exemption, and doing so would violate state law.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. For the sake of good governance and responsible use of public time and money, let this end tomorrow with a rejection of the appeal.

Thank you for your time.
Michael Howley
D8 Resident

From: Ari Salomon
To: Board of Supervisors (BOS)
Subject: Bike
Date: Monday, January 27, 2025 10:13:12 AM

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Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Ari Salomon and I am a member of the San Francisco Bicycle Coalition. I live on the Valencia corridor. (on liberty Street at the corner of Valencia)

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

CEQA exemptions make perfect sense for these kind of life-saving projects

Sincerely,
Ari Salomon

From: Susan Topf
To: Board of Supervisors (BOS)
Subject: URGENT: Mid-Valencia Curbside Protected Bikeway
Date: Monday, January 27, 2025 9:28:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Susan Topf, and I am a member of the San Francisco Bicycle Coalition. I live in District 8 and bike the Valencia corridor daily.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.

Exempting active transportation projects from CEQA means we can implement life-saving and environmentally friendly interventions faster and more cost effectively than we did before quick-builds were introduced.

Furthermore, this appeal does not align with state law. Under SB922 and SB288, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Sincerely,
Susan Topf
former US EPA, West Coast Collaborative liaison

From: Debra Baida
To: Board of Supervisors (BOS)
Subject: Valencia Special Hearing
Date: Monday, January 27, 2025 8:06:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello President Mandelman, Supervisor Fielder, and Supervisors,

My name is Debra Baida and I am a member of the San Francisco Bicycle Coalition. I live in the Mission District.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

As someone who was long intimidated by bicycling on city streets, I was encouraged by my husband to ride with him on Valencia Street back when there were two side-running bike lanes. My physical activity increased exponentially because that nearby and vital north-south corridor enabled me to connect on bike with ease to vital key corridors like 17th Street and Market Street. I would run essential errands and use the car far less, making spontaneous visits to local businesses on Valencia was easy. But no more.

- Since the center-running bike lane was installed, my desire to hop on the bike and bop around the neighborhood on two wheels has gone away. I refuse to use a lane that puts slower cyclists like myself front and center in the middle of the street and differently vulnerable to the vehicular dynamics that I've witnessed during the "trial." There is no safe way to stop in the middle of the street to pull off to visit a business establishment or say hello to a friend on the sidewalk with ease. As such, people like myself, have stopped frequenting the neighborhood…and I live here! Too many businesses on Valencia Street have shut down due to diminished bike and pedestrian traffic, and I want to see my neighborhood of close to 20 years thrive once again. We want to see the city collaborate with the community to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.
-

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Warm regards,

Debra

From: Kirstin Weihl
To: Board of Supervisors (BOS)
Subject: Support for making the Valencia Street corridor
Date: Monday, January 27, 2025 7:48:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the Board of Supervisors,

I am a San Franciscan who has always found pride in living in a courageous city that models tolerance and sustainability. My primary mode of transportation is cycling and in the last 30 years it has been exciting to see and experience the ever improving infrastructure in which San Francisco has invested. San Francisco recognizes that the bicycle is of equal value to the car and public transportation. As a teacher, I am watching over the years how the number of bicycles at our school's bike rack is steadily increasing. San Franciscans are feeling safer than ever traveling on their bike; they are even allowing their children to cycle throughout the city.

While we San Franciscans want to support our small businesses, removing bike lanes is not the solution. Bike lanes draw people to neighborhoods and neighborhood streets. Bicycle racks along business streets bring business allowing cyclists to shop; public transportation brings people to businesses, and ride services such as Uber bring people to commercial neighborhoods. San Francisco has been a pioneer in supporting an infrastructure that supports people powered transportation and public transportation.

I strongly encourage the Board to support making the Valencia street bike corridor a permanent structure. We are a bold city who models that sustainability and thriving businesses can go hand in hand.

Sincerely,
Kirstin Weihl

From:	Mitch Rassner
To:	Board of Supervisors (BOS)
Cc:	SF Bicycle Coalition Claire Amable
Subject:	Mid-Valencia Curbside Protected Bikeway Project Appeal
Date:	Sunday, January 26, 2025 11:07:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear President Mandelman, Supervisor Fielder, and Supervisors,

I understand that there is an appeal regarding the mid-Valencia curbside protected bikeway project. This project went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Valencia Street has been a key north-south corridor for people on bikes and active transportation for decades because it's less hilly than nearby parallel routes and connects well to Market Street and San Jose Avenue. Cyclists are going to use Valencia regardless of the street's design, so it's in the best interest of the city to make it as safe as possible with a curbside lane configuration. A curbside bike lane would also make storefronts more visible to cyclists and allow them to safely stop and explore businesses along the corridor.

Please oppose the appeal so we can stop delaying this critical infrastructure from being built and keep the project on its construction timeline.

Thank you,

Mitch Rassner
Mission Bay
Member, SFBC

From: Maxence Nachury
To: Board of Supervisors (BOS)
Subject: Mid-Valencia Curbside Protected Bikeway
Date: Sunday, January 26, 2025 7:56:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear President Mandelman, Supervisor Fielder, and Supervisors,

My name is Maxence Nachury, and I am a longstanding member of the San Francisco Bicycle Coalition. I have lived in Bernal Height since 2005.

I am here to ask that you oppose the appeal before you on Tuesday January 28th. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

- Valencia Street has been a key corridor for me because of its direct connection with other key corridors like San Jose Ave, 17th Street, and Market Street. I have ridden on Valencia daily with my daughter to ride to school with her since she was 5 year old. She is now 15.

- Before any kind of protection for people on bikes went in on Mid-Valencia, my daughter always feared riding on Valencia. I believe that many novice cyclists felt the same way. The center bike lane, and the proposed protected lanes, make it considerably safer for cyclists to ride on Valencia.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Sincerely,

Maxence Nachury

From: Laurel Elkjer
To: Board of Supervisors (BOS)
Subject: Valencia Street appeal
Date: Sunday, January 26, 2025 7:13:42 PM

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“Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Laurel Elkjer, and I am a member of the San Francisco Bicycle Coalition. I live in North Beach and regularly bike on Valencia Street.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City’s climate and sustainable transportation goals.

- Valencia Street has been a key north-south corridor for people on bikes and active transportation for decades, because of its direct connection with other key corridors like San Jose Ave, 17th Street, and Market Street.
- The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor’s recovery. This must not be done at the expense of safety for people biking and rolling.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.”

Laurel Elkjer
745 Chestnut St

From: John Beem
To: Board of Supervisors (BOS)
Subject: Opposition to appeal
Date: Sunday, January 26, 2025 7:03:31 PM

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President Mandelman, Supervisor Fielder, and Supervisors,

My name is John Beem and I am a member of the San Francisco Bicycle Coalition. I live in Bernal Heights.

I ask that you oppose the appeal before you on Tuesday. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

- Before any kind of protection for people on bikes went in on Mid-Valencia, the corridor averaged a bike-involved collision every two weeks. That rate has dropped by 20% with the installation of separated lanes.
- The biking community wants to see Valencia businesses thrive, and we want to work with the city to support the corridor's recovery. This must not be done at the expense of safety for people biking and rolling.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline.

Thanks for reading this,

John Beem
415-298-9655

From: Nathan Leiby
To: Board of Supervisors (BOS)
Subject: Support for Bike Lanes and a Safer Valencia Street
Date: Sunday, January 26, 2025 7:01:08 PM

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Dear Supervisors,

As a voter in District 8 and a member of the SF Bike Coalition, I urge you to continue investing in bike lanes and safer biking infrastructure.

I oppose the appeal regarding this process, as it runs counter to the vision of a safer, more sustainable, and bike-friendly city. Reverting Valencia Street to its previous state—with unprotected bike lanes and left turns—would be a step backward.

Thank you for your commitment to creating a safer, more accessible city for all.

Sincerely,
Nathan

From: Ken Grosserode
To: Board of Supervisors (BOS)
Subject: Opposition to Appeal
Date: Sunday, January 26, 2025 6:40:03 PM

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Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Kenneth Grosserode, and I am a member of the San Francisco Bicycle Coalition. I live in District 8 in the Buena Vista / Corona Heights neighborhood.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Valencia Street has been a key north-south corridor for people on bikes and active transportation for decades, because of its direct connection with other key corridors like San Jose Ave, 17th Street, and Market Street.

It's the flattest, low-grade street compared to parallel streets like Dolores or Guerrero. I use it regularly to bike north and south in the city.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Kenneth Grosserode
San Francisco Voter and Cyclist
351 Buena Vista Ave East, Unit 803E
San Francisco, CA 94117

From: Alex Thornton
To: Board of Supervisors (BOS)
Subject: oppose Valencia appeal
Date: Sunday, January 26, 2025 6:08:48 PM

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Good afternoon President Mandelman, Supervisor Fielder, and Supervisors,

My name is Alex Thornton, and I am a board member of the San Francisco Bicycle Coalition. I live in District 7.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

This appeal does not align with state law. Under SB922 and SB288, active transportation projects have statutory exemption from environmental review because they improve pedestrian and bicycle safety by constructing safe street infrastructure—which promotes our City's transit-first policy, Vision Zero, and sustainable transportation goals. The Valencia project clearly meets all requirements for statutory exemption, as required under California law. Exempting active transportation projects from CEQA means we can implement life-saving and environmentally friendly interventions faster and more cost effectively than we did before quick-builds were introduced.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Best,

Alex

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	FW: Valencia Bike Lane
Date:	Friday, January 31, 2025 1:06:00 PM

Hello,

Please see below for communication from Alec Hawley regarding File No. 241192.

> **File No. 241192:** Hearing of persons interested in or objecting to the Statutory Exemption determination by the Planning Department under the California Environmental Quality Act issued on November 4, 2024, for the proposed Municipal Transportation Agency (MTA) Mid-Valencia Curbside Protected Bikeway project, which would implement bicycle and pedestrian safety improvements on Valencia Street by relocating the existing two-way center running bike lane on Valencia Street to curbside, protected Class IV bikes lanes on the blocks running from 15th Street to 23rd Street; the proposed bike lanes would be located directly adjacent to the curb or weave around curbside parklets; the proposed project would also remove or relocate existing parking spaces on some of the streets that intersect this section of Valencia Street to accommodate the relocation of existing bike share stations and adjust color curb designations. (District 9) (Appellant: Julio Ramos of the Law Office of Julio J. Ramos, on behalf of VAMANOS, a collective of Valencia Street merchants, artists, and residents.) (Filed December 4, 2024)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: alec hawley <ahawleyla@gmail.com>
Sent: Tuesday, January 28, 2025 4:55 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Valencia Bike Lane

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon Supervisors,

My name is Al, and I am a member of the San Francisco Bicycle Coalition. I live in the Richmond District and ride to the Mission everyday for work. Modifying the center running lanes to protected side running lanes will be a boom for business and community safety.

I am here to ask that you oppose the appeal before you today. The Mid-Valencia Curbside Protected Bikeway went through a robust public planning process and was unanimously approved by the SFMTA Board of Directors on November 19th last year, and is already fully in line with our City's climate and sustainable transportation goals.

Please oppose the appeal before you today so we can stop delaying life-saving infrastructure from being built and keep the project on its construction timeline. Thank you for your time.

Warm regards, al

Alec Hawley
(415)418-9073

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS Legislation, (BOS)
Subject:	5 Letters regarding File No. 241021
Date:	Friday, January 31, 2025 1:21:00 PM
Attachments:	5 Letters regarding File No. 241021.pdf

Hello,

Please see attached for 5 letters regarding File No. 241021.

> **File No. 241021:** Ordinance amending the Planning Code to limit restrictions on window replacement projects in certain buildings; affirming the Planning Department's determination under the California Environmental Quality Act; making findings of consistency with the General Plan, and the eight priority policies of Planning Code, Section 101.1; and making findings of public necessity, convenience, and welfare pursuant to Planning Code, Section 302. (Melgar, Engardio)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Charles Whitfield
To:	Carroll, John (BOS); CPC-Commissions Secretary; Ionin, Jonas (CPC); Board of Supervisors (BOS); Hillis, Rich (CPC)
Subject:	Re: File Number 241021: Sierra Club supports Modernizing Window Standards
Date:	Tuesday, January 28, 2025 8:00:56 AM
Attachments:	Sierra Club supports Modernizing Window Standards.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please see attached a letter from the Sierra Club in support of File Number 241021, modernizing window standards.

Charles Whitfield
Executive Committee Chair
Sierra Club SF Group

SIERRA CLUB
SAN FRANCISCO BAY

San Francisco Group of the San Francisco Bay Chapter

January 28th, 2025

To: San Francisco Board of Supervisors,
Planning Director Rich Hillis
SF Planning Commission and Staff:

Re File Number 241021: San Francisco Sierra Club Support for Modernizing San Francisco's Window Replacement Standards

Dear San Francisco City Leaders,

I am writing on behalf of the over 6,000 members of the Sierra Club in San Francisco to urge you to simplify and improve San Francisco's Window Replacement Standards by supporting Supervisor Melgar's proposed legislation (File Number 241021).

San Francisco's current Window Standards make it expensive and cumbersome to upgrade homes to be more climate resilient. Higher efficiency windows offer better insulation which reduces the amount of energy necessary to heat homes. Most homes (70%) in San Francisco are old (built before 1960) and 56% of homes in San Francisco use fossil fuels for heating.

The current Window Standards require that wood-framed windows be replaced with visually identical (often pricey) wood-framed windows. Removing homeowners window-frame material choice makes upgrading to high-efficiency windows unjustly expensive.

Making it cheaper and easier to upgrade windows is a critical step towards our city's ability to mitigate our climate impact by easing access to modern windows.

San Francisco's Climate Action Plan, published in 2021, states: *"As the majority of San Francisco housing was built before 1950, structural and weatherization upgrades such as windows and insulation also help protect people from earthquakes and climate hazards such as heat waves and wildfire smoke."*

We must prioritize climate-smart policies over aesthetics as we do our part to mitigate and adapt to climate change.

The Sierra Club values environmental justice: the current policy burdens renters and lower-wealth residents who are least able to afford upgrades. These communities are more

likely to live near freeways and experience noise and air pollution, further highlighting the importance of accessing lower-cost upgrades.

We urge you to support Supervisor Melgar's proposed legislation (File Number 241021) that allows more flexibility in window material upgrades. This is a no-brainer local policy improvement that helps homeowners, renters, and the climate.

Sincerely,

Charles Whitfield
Chair, Executive Committee
Sierra Club San Francisco Group

From:	ITHCWY Posting
To:	Carroll, John (BOS); CPC-Commissions Secretary; Ionin, Jonas (CPC); Board of Supervisors (BOS); Hillis, Rich (CPC)
Subject:	Re File Number 241021: Modernize San Francisco's Window Replacement Standards by Reducing Onerous Window-frame Material & Aesthetic Requirements
Date:	Sunday, January 26, 2025 10:22:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco Board of Supervisors, Planning Director Hillis, Commissioners and Staff:

I urge you to simplify and improve San Francisco's Window Replacement Standards by supporting Supervisor Melgar's proposed legislation (File Number 241021).

SF's current Window Standards make it more expensive and cumbersome to upgrade to high-efficiency windows. Higher efficiency windows offer better energy insulation, reduced noise and air pollution, and reduce condensation that can lead to mold. The oldest homes that need window upgrades the most are also the homes most dependent on fossil fuels for heating:

- 70% of SF's occupied homes were built before 1960.
- 56% of occupied homes in San Francisco use fossil fuels for heating.

The current Window Standards require that wood-framed windows be replaced with visually identical (often pricey) wood-framed windows. Removing homeowners window-frame material choice makes upgrading to high-efficiency windows unjustly expensive.

The current Standards prioritize "appearance" and "character" over comfort, cost savings and climate-smart decisions. These priorities are regressive, hurting renters most of all, as the added costs disincentivize property owners to upgrade rental property windows.

This SF Chronicle article and this opinion piece articulate renters & homeowners frustrations.

I urge you to improve San Francisco's Window Replacement Standards using the following guiding principles:

- **Equity** – giving people choice in window replacement materials improves accessibility for property owners with limited budgets, and makes upgrades more accessible to property owners on a budget (who also need to save most on energy costs!)

- **Climate** – the City should make upgrading to high-efficiency insulating windows easy and cheap; the more pricey it is, the fewer upgrades we see

- **Comfort** – reducing air and noise pollution shouldn't be a pricey luxury

- **Leave aesthetics to property owners –** we think it should be the property owners decision to invest in historic aesthetics, not a City mandate

With these principles in mind, I request the following modifications:

1. **Allow choice in window-frame materials.** I believe that property owners are best positioned to choose which window-frame materials are right given their financial situations and aesthetic preference. Some may value aesthetics, others may wish to put monetary savings towards other upgrades, like decarbonization or electrification.

2. **Remove aesthetic standards, like ogees and muntin requirements.** Let property owners be the ones to decide how their windows look. Just because a window was designed in a certain way decades ago doesn't mean it has to be that way forever. I want to live in a city, not a museum!

The current Window Standards document mentions "character" 17 times and "appearance" nine times. "Energy" is mentioned just eight times. "Cost" is mentioned just four times. "Comfort" isn't mentioned once.

I request a change in priorities: I want to see accessibility & equity, climate and comfort prioritized over character and appearance.

Thank you

From:	Carrina Dong
To:	Carroll, John (BOS); CPC-Commissions Secretary; Ionin, Jonas (CPC); Board of Supervisors (BOS); Hillis, Rich (CPC); MandelmanStaff (BOS)
Subject:	Re File Number 241021: Modernize San Francisco's Window Replacement Standards by Reducing Onerous Window-frame Material & Aesthetic Requirements
Date:	Saturday, January 25, 2025 9:09:29 AM

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I request a change in priorities: I want to see accessibility & equity, climate and comfort prioritized over character and appearance.

Thank you,

These have publicly signed this open letter:	*Fill this form to have your name/group sign this letter.* Public Figures / Politicians Danny Sauter, Supervisor District 3 Jackie Fielder, Supervisor District 9 Trevor Chandler, Supervisor Candidate for District 9, 2024 Bilal Mahmood, Supervisor District 5 Autumn Looijen, Supervisor Candidate for District 5, 2024 Individuals Garen Checkley, D8

	K. Parikh, D8 Krishna Regmi, D9 Alex B., D5 Joshua Saltsman, D10 Cedric Bermond, D2 Carrina Dong, D8 K. Xu, D8 Jules Landry-Simard, D8 Timothy Peacock, D8 Mario A Ramirez, D8 Bret Madhvani, D8 Mark Supinski, D9 James Cortez, D9 Sabina T., D2 M. McLean, D9 Karl Yang, D5 Kieran Farr, D9 Sarah Boudreau, D1 Charles Whitfield, D2 Brian Reyes, D4 C. Bardine, D6 Stephen A., D8 James Handy, D5 T. Hu, D5 Ruth S., D1 Tomas Vorel, D5 Joyce C., D11 Dave Tucker, D7 Meg A., D9 K. Sadowsky, D11 Alvin Jen, D7 David I. , D1 Kristina Pappas, D9 Organizations San Francisco Tenants Union San Francisco League of Conservation Voters Sierra Club San Francisco Group
These are brief anecdotes from	*I use 80% volume earbuds at night because the windows are so thin I can hear people walking about and all sorts of noise*

San Francisco residents, shared with their permission:

from the city streets. I have not been able to afford new windows because of how expensive wood windows are. My current windows are past their lifespan and I am stuck with them until I can save up basically a second downpayment to pay for new ones. - Mark Supinski, D9

I am renting a beautiful single family home. Being on the N line comes with noise and a lot of black dust in the house due to old wooden frame single pane windows. I discussed with the owner the idea of replacing the windows (they tried and failed to sell 2 years ago and I am convinced this is part of the issue), but permits and costs are prohibitive. I am thus sleeping poorly and running an air purifier continuously to keep air quality acceptable. It's a beautiful house otherwise, but its a shame that the city is prioritizing the "charm" of its neighborhoods over the health of its citizens. - Jules Landry-Simard, D8

I have 5 leaky wooden street-facing windows that no longer close and I cannot afford to replace with approved windows. My house is 30 feet up a hill but the standards are so prescriptive that I'm required to spend thousands on ogees that no one can see from the street. - Mario A Ramirez, D8

I had to replace the front windows to meet code. Coming from Europe, I was shocked I couldn't find any triple pane windows that met the SF code and it cost me about $24K to replace 7 windows that are impractical and energy (and sound) inefficient. As a dual citizen who grew up in Europe: this regulation makes no sense as this locks a market for sub-par windows vs. what is standard in other countries (Europe, Asia). From an aesthetics point of view, had I been in Europe, I could easily have found better quality windows that would maintain the integrity of the local style. To make it worse, front-facing windows are by definition facing the street, and therefore poor insulation means not only poor thermals, but also poor sound dampening. - Cedric Bermond, D2

I had to have custom wood-clad windows made to replace old rotted windows at a cost of $10k for 3 windows. Many other neighbors just replaced theirs with standard durable vinyl without repercussions or permits. This policy is ridiculous and

should be gone. Let homeowners make aesthetic decisions in their own home! - James Cortez D9

I was quoted 9k to replace 4 windows. A neighbor has black mold growing because his windows are so shoddy and hasn't been able to replace them due to the red tape and costs. -T. Hu, D5

We replaced 2 windows at our home, and it was a struggle to get the aluminum clad wooden windows approved. The planning department wanted us to put wooden ones in which would have been single pane and not cut out any city noise. - K. Parikh, D8

In 2023 we opened our walls during a remodel and found extensive water damage and rotten siding under the stucco due to the previous owners illegally replacing the windows without proper waterproofing. This meant we had to replace all the siding, stucco and 6 windows. Under the current standards we had to order wood or fiberglass, which would've meant a 4 month lead time and at least 3x the cost compared to more available vinyl windows. Construction couldn't proceed without the windows being installed. - Glen Park Resident, D8

I have old windows that are leaky and drafty. I would like to replace them but I have quotes from windows companies that are quoting me $37k and $26k. A normal Vinyl window would cost $5k-$7k. Modern Vinyl windows last longer than wood windows, they do much better with the SF's humidity, and look the similar as any wood window. Please let rational thinking win in SF, the arcane rules and extreme thinking are making housing expensive, its hurting the environment, and simply punishing home owners. Furthermore the window companies know this are preying on homeowners. - Resident, D9

My partner and I just bought our first condo, and it's freezing because some of the windows are originals from 1909. They leak heat constantly from the front half of our home. We've looked into replacing them, but the cost is 4x what it would cost to put in a modern vinyl window. The design decisions made by people in 1909, possibly with little thought, shouldn't

	be a set of handcuffs forcing us to sit in a cold living room — or worse, burning natural gas (methane) to stay warm. -David I., D1
Point of contact:	Garen Checkley GarenCheckley@gmail.com *This letter is personally coordinated by Garen Checkley, not by any group or non-profit. I'm just a resident who cares about this!*

From:	Elizabeth Smith
To:	Carroll, John (BOS); CPC-Commissions Secretary; Ionin, Jonas (CPC); Board of Supervisors (BOS); Hillis, Rich (CPC)
Subject:	Re File Number 241021: Modernize San Francisco's Window Replacement Standards by Reducing Onerous Window-frame Material & Aesthetic Requirements
Date:	Tuesday, January 28, 2025 9:27:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco Board of Supervisors, Planning Director Hillis, Commissioners and Staff:

I urge you to simplify and improve San Francisco's Window Replacement Standards by supporting Supervisor Melgar's proposed legislation (File Number 241021).

SF's current Window Standards make it more expensive and cumbersome to upgrade to high-efficiency windows. Higher efficiency windows offer better energy insulation, reduced noise and air pollution, and reduce condensation that can lead to mold. The oldest homes that need window upgrades the most are also the homes most dependent on fossil fuels for heating:

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This SF Chronicle article and this opinion piece articulate renters & homeowners frustrations.

I urge you to improve San Francisco's Window Replacement Standards using the following guiding principles:

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- **Climate** – the City should make upgrading to high-efficiency insulating windows easy and cheap; the more pricey it is, the fewer upgrades we see

- **Comfort** – reducing air and noise pollution shouldn't be a pricey luxury

- **Leave aesthetics to property owners –** we think it should be the property owners decision to invest in historic aesthetics, not a City mandate

With these principles in mind, I request the following modifications:

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I request a change in priorities: I want to see accessibility & equity, climate and comfort prioritized over character and appearance.

Thank you Elizabeth Smith Fong, District 4 (94116)

From:	Garen Checkley
To:	Carroll, John (BOS); CPC-Commissions Secretary; Ionin, Jonas (CPC); Board of Supervisors (BOS); Hillis, Rich (CPC)
Cc:	Hare, Emma (BOS)
Subject:	Community letter regarding File Number 241021 (Modernize San Francisco's Window Replacement Standards)
Date:	Wednesday, January 29, 2025 10:24:07 PM
Attachments:	Re File Number 241021 Modernize San Francisco's Window Replacement Standards.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco Board of Supervisors, Planning Director Hillis, Commissioners and Staff:

I am submitting the attached PDF community letter urging your support of Supervisor Melgar's proposed legislation (File Number 241021) on behalf of 35 residents, 5 community organizations (further representing thousands of SF residents), and 5 Nov 2024 supervisorial candidates.

Thank you
Garen Checkley on behalf of the individual and organizational signatories

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The community letter is also pasted below:

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Subject: Re File Number 241021: Modernize San Francisco's Window Replacement Standards by Reducing Onerous Window-frame Material & Aesthetic Requirements

San Francisco Board of Supervisors, Planning Director Hillis, Commissioners and Staff:

We urge you to simplify and improve San Francisco's Window Replacement Standards by supporting Supervisor Melgar's proposed legislation (File Number 241021).

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We request a change in priorities: We want to see accessibility & equity, climate and comfort prioritized over character and appearance.

Thank you,

Organizations:

San Francisco Tenants Union
San Francisco League of Conservation Voters
Sierra Club San Francisco Group
350 San Francisco
SF Climate Emergency Coalition

Individuals:

Garen Checkley, D8
K. Parikh, D8
Krishna Regmi, D9
Alex B., D5
Joshua Saltsman, D10
Cedric Bermond, D2
Carrina Dong, D8
K. Xu, D8
Jules Landry-Simard, D8
Timothy Peacock, D8
Mario A Ramirez, D8
Bret Madhvani, D8
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Dave Tucker, D7
Meg A., D9
K. Sadowsky, D11
Alvin Jen, D7
David I. , D1
Kristina Pappas, D9
Nancy Haber, D7

Public Figures / Politicians

Danny Sauter, Supervisor District 3
Jackie Fielder, Supervisor District 9
Trevor Chandler, Supervisor Candidate for District 9, 2024
Bilal Mahmood, Supervisor District 5
Autumn Looijen, Supervisor Candidate for District 5, 2024

~

Select individual above have offered anecdotes explaining why they feel strongly about this issue:

I use 80% volume earbuds at night because the windows are so thin I can hear people walking about and all sorts of noise from the city streets. I have not been able to afford new windows because of how expensive wood windows are. My current windows are past their lifespan and I am stuck with them until I can save up basically a second downpayment to pay for new ones. - Mark Supinski, D9

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Community open letter URL:
https://docs.google.com/document/d/1WqM1VmRKYlcvSbhlwOwhu1u4TzUnSc6qTTjser01fig/edit?

This community letter is organized as an independent individual effort by Garen Checkley (GarenCheckley@gmail.com).
~~~

This letter is also available online here (full URL at end)

To: john.carroll@sfgov.org, Commissions.Secretary@sfgov.org, jonas.ionin@sfgov.org, Board.of.Supervisors@sfgov.org, rich.hillis@sfgov.org

Subject: Re File Number 241021: Modernize San Francisco's Window Replacement Standards by Reducing Onerous Window-frame Material & Aesthetic Requirements

San Francisco Board of Supervisors, Planning Director Hillis, Commissioners and Staff:

We urge you to simplify and improve San Francisco's Window Replacement Standards by supporting Supervisor Melgar's proposed legislation (File Number 241021).

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K. Sadowsky, D11
Alvin Jen, D7
David I., D1
Kristina Pappas, D9
Nancy Haber, D7

Public Figures / Politicians (signed in Oct-Nov 2024)

Danny Sauter, Supervisor District 3
Jackie Fielder, Supervisor District 9
Trevor Chandler, Supervisor Candidate for District 9, 2024
Bilal Mahmood, Supervisor District 5
Autumn Looijen, Supervisor Candidate for District 5, 2024

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I am renting a beautiful single family home. Being on the N line comes with noise and a lot of black dust in the house due to old wooden frame single pane windows. I discussed with the owner the idea of replacing the windows (they tried and failed to sell 2 years ago and I am convinced this is part of the issue), but permits and costs are prohibitive. I am thus sleeping poorly and running an air purifier continuously to keep air quality acceptable. It's a beautiful house otherwise, but its a shame that the city is prioritizing the "charm" of its neighborhoods over the health of its citizens. - Jules Landry-Simard, D8

I have 5 leaky wooden street-facing windows that no longer close and I cannot afford to replace with approved windows. My house is 30 feet up a hill but the standards are so prescriptive that I'm required to spend thousands on ogees that no one can see from the street. - Mario A Ramirez, D8

I had to replace the front windows to meet code. Coming from Europe, I was shocked I couldn't find any triple pane windows that met the SF code and it cost me about $24K to replace 7 windows that are impractical and energy (and sound) inefficient. As a dual citizen who grew up in Europe: this regulation makes no sense as this locks a market for sub-par windows vs. what is standard in other countries (Europe, Asia). From an aesthetics point of view, had I been in Europe, I could easily have found better quality windows that would maintain the integrity of the local style. To make it worse, front-facing windows are by definition facing the street, and therefore poor insulation means not only poor thermals, but also poor sound dampening. - Cedric Bermond, D2

I had to have custom wood-clad windows made to replace old rotted windows at a cost of $10k for 3 windows. Many other neighbors just replaced theirs with standard durable vinyl without repercussions or permits. This policy is ridiculous and should be gone. Let homeowners make aesthetic decisions in their own home! - James Cortez D9

I was quoted 9k to replace 4 windows. A neighbor has black mold growing because his windows are so shoddy and hasn't been able to replace them due to the red tape and costs. -T. Hu, D5

We replaced 2 windows at our home, and it was a struggle to get the aluminum clad wooden windows approved. The planning department wanted us to put wooden ones in which would have been single pane and not cut out any city noise. - K. Parikh, D8

In 2023 we opened our walls during a remodel and found extensive water damage and rotten siding under the stucco due to the previous owners illegally replacing the windows without proper waterproofing. This meant we had to replace all the siding, stucco and 6 windows. Under the current standards we had to order wood or fiberglass, which would've meant a 4 month lead time and at least 3x the cost compared to more available vinyl windows. Construction couldn't proceed without the windows being installed. - Glen Park Resident, D8

I have old windows that are leaky and drafty. I would like to replace them but I have quotes from windows companies that are quoting me $37k and $26k. A normal Vinyl window would cost $5k-$7k. Modern Vinyl windows last longer than wood windows, they do much better with the SF's humidity, and look the similar as any wood window. Please let rational thinking win in SF, the arcane rules and extreme thinking are making housing expensive, its hurting the environment, and simply punishing home owners. Furthermore the window companies know this are preying on homeowners. - Resident, D9

My partner and I just bought our first condo, and it's freezing because some of the windows are originals from 1909. They leak heat constantly from the front half of our home. We've looked into replacing them, but the cost is 4x what it would cost to put in a modern vinyl window. The design decisions made by people in 1909, possibly with little thought, shouldn't be a set of handcuffs forcing us to sit in a cold living room — or worse, burning natural gas (methane) to stay warm. -David I., D1

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Community open letter URL:
https://docs.google.com/document/d/1WqM1VmRKYlcvSbhIwOwhu1u4TzUnSc6qTTjser01fig/edit?
~~~

This community letter is organized as an independent individual effort by Garen Checkley (GarenCheckley@gmail.com).

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	17 Letters regarding the SFMTA Biking and Rolling Plan
Date:	Friday, January 31, 2025 2:35:00 PM
Attachments:	17 Letters regarding the SFMTA Biking and Rolling Plan.pdf

Hello,

Please see attached for 17 letters regarding the SFMTA Biking and Rolling Plan.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Kim Russo
To: Board of Supervisors (BOS); MelgarStaff (BOS); PrestonStaff (BOS); ChanStaff (BOS); Peskin, Aaron (BOS); Ronen, Hillary (BOS); Safai, Ahsha (BOS); Walton, Shamann (BOS)
Subject: Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.
Date: Thursday, January 30, 2025 10:59:33 AM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent: Kim Russo

Email: Ckar101@yahoo.com

I live in

Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.

Message:

Dear Elected Officials,

SFMTA is facing a $320mil deficit next year and threatening service cuts to MUNI and our iconic Cable Cars. SFMTA leadership should focus on cutting “Streets” projects and admin costs, not cutting MUNI and Cable Cars services, which actually generate revenue.

The Biking and Rolling Plan, directing SFMTA investments in the biking and rolling network for the next 10-15 years, is unvetted, non-transparent and devoid of any community input. Proposals in the draft deck linked below were presented this year and many are planned within the next five years. The proposals are confusing, without valid reasoning, lacking in environmental impact studies and will have devastating impacts on the freedom of mobility for SF residents and beyond.

To illustrate our point of the need for more transparency and clarity, we direct you to the Biking and Rolling presentation (https://url.avanan.click/v2/r01/___https://www.sfmta.com/media/41116/download?inline___.YXAzOnNmZHQyOmE6bzphNjA5MDQyNTBmMDhjMjM0M2M0ODg0MTAxZThhZjI0Mzo3OjIxNWU6ODFmODgxM2VhM2FhNzAyM2QwZjRhZDgyNGUxMjI0ZDg0NGIwMjMzZThmODRiOGMwMTUxOGQyZTgyYzg2ODJjNDp0OlQ6Tg)
Look at page 59 and focus on Chain of Lakes Drive and the Great Highway between Fulton and Lincoln: what exactly is the proposal promoting? Is it, or isn’t it car-free? Hard to tell for average folks when SFMTA lists multiple options under the same color designation (see page 64). How is the public supposed to figure this out so they can ask the right questions, or fight back? We demand transparency!
These plans should be revealed to and discussed with voters PRIOR to implementations and certainly prior to our voting on Prop K. These highly impactful changes to our city streets need to be publicized NOW to avoid more damaging street closures or road diets.

Furthermore, the Biking and Rolling Plan proposals either drastically reduce the capacity of or completely close Chain of Lakes Drive to cars. San Francisco's recovery requires our leaders to STOP doing ANYTHING that discourages tourism and access to our shared city streets. Mobility for all residents and tourists must continue unhindered for SF to have any chance at a successful economic recovery.

Adding further uncertainty, Scott Wiener’s new legislation, promoting an eventual transit/HOV-only lane on 19th Ave, which will reduce the automobile capacity of 19th Avenue by almost one-third in either direction. We can expect massive gridlock and negative environmental impacts from increased congestion and decreased visitors to our museums, restaurants, plays, and shops from North and South Bay.
https://url.avanan.click/v2/r01/___https://sd11.senate.ca.gov/news/senate-transportation-committee-passes-senator-wieners-street-safety-package___.YXAzOnNmZHQyOmE6bzphNjA5MDQyNTBmMDhjMjM0M2M0ODg0MTAxZThhZjI0Mzo3OmM0MDc6NGY0NTNjZjQxZmY0YjI1ZDIyNTJmNzEzMTllZTJlMjJkNTU1ZTFmZjU5NjBlMGE0MzA3YjUwNzBkNjhlYWM2Nzp0OlQ6Tg

At a bare minimum, what’s proposed in the attached Biking and Rolling Plan should never be considered until after the 19th Avenue repaving project is completed.

SFMTA should be reminded that its primary function is public transit, not vanity street projects. SFMTA should be held accountable to all SF residents, not just a tiny minority special interest group. It should not be allowed to hinder our city’s economic revival by thwarting tourism and decreasing the ability of North and South Bay folks to come to enjoy all our city has to offer.

We demand transparency from SFMTA and SFCTA and to be heard on decisions impacting our shared city streets. We require that our elected officials protect all San Francisco residents' freedom of mobility.

Thank you.

From: Robert Sahatjian
To: Board of Supervisors (BOS); MelgarStaff (BOS); PrestonStaff (BOS); ChanStaff (BOS); Peskin, Aaron (BOS); Ronen, Hillary (BOS); Safai, Ahsha (BOS); Walton, Shamann (BOS)
Subject: Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.
Date: Wednesday, January 29, 2025 9:48:30 AM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent: Robert Sahatjian

Email: rsahatjian@hotmail.com

I live in

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https://url.avanan.click/v2/r01/___https://sd11.senate.ca.gov/news/senate-transportation-committee-passes-senator-wieners-street-safety-package___.YXAzOnNmZHQyOmE6bzo1OGQyZmIyNzMwYTMzMDBiMTAwMzY4MjAxZjcyMmIxOTo3Ojc2YjM6NmI1ODRjZGU2YmM0ZjRjYjYyZmZhNWMyZDA2YWEwZDZhNWZkOTAwNzVkOTBiMGY2YWM2OWFjYmVjZml3NTZjMjp0OlQ6Tg

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We demand transparency from SFMTA and SFCTA and to be heard on decisions impacting our shared city streets. We require that our elected officials protect all San Francisco residents' freedom of mobility.

Thank you.

From: Leye Martin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Tuesday, January 28, 2025 8:22:41 AM

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Message to the Board of Supervisors & Mayor

From your constituent	Leye Martin
Email	leye.martin@africanartsacademy.org
I live in District	

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

Please save our city from more irresponsible SFMTA actions (eg: Valencia St and Kirkham neckdown). SFMTA is facing a $320mil deficit next year but instead of improving MUNI to make this a world-class transit city they propose to spend untold millions of dollars on street redesign.

Almost 70% of San Francisco households own a car, and ALL residents deserve congestion free, safe, easy to navigate streets.

The 250+ page Biking and Rolling Plan is unvetted, not transparent and devoid of any meaningful community outreach or input. Proposals in the draft deck were presented this year and many projects are planned within the next five years. The proposals are confusing, without valid reasoning, lacking in environmental impact studies and will have devastating impacts on recovering our economy and freedom of mobility for SF residents, visitors, and commuters.

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Thank you,

From: Lisa Remmer
To: Board of Supervisors (BOS); MelgarStaff (BOS); PrestonStaff (BOS); ChanStaff (BOS); Peskin, Aaron (BOS); Ronen, Hillary (BOS); Safai, Ahsha (BOS); Walton, Shamann (BOS)
Subject: Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.
Date: Monday, January 27, 2025 4:48:30 PM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent: Lisa Remmer

Email: lisaremmer@gmail.com

I live in

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Message:

Dear Elected Officials,

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https://url.avanan.click/v2/r01/___https://sd11.senate.ca.gov/news/senate-transportation-committee-passes-senator-wieners-street-safety-package___.YXAzOnNmZHQyOmE6bzo3ZWVkMzRkMTlkNzU4MGJmODU4M2M3ZmUxNTZhZjljNDo3OjFiNTA6YjNjZDVmMmE0NjFhZGYxNGY2NDUzNTJjMjlmZDhhODJiN2U2NzI2NDEwZTkyNGMwYzI4Njg0MTE5YjQ2NWFiYTp0OlQ6Tg

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Thank you.

From: Tatyana Berezin
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 4:38:30 PM

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Message to the Board of Supervisors & Mayor

From your constituent: Tatyana Berezin

Email: t_berezin@hotmail.com

I live in District:

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

Please save our city from more irresponsible SFMTA actions (eg: Valencia St and Kirkham neckdown). SFMTA is facing a $320mil deficit next year but instead of improving MUNI to make this a world-class transit city they propose to spend untold millions of dollars on street redesign.

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San Francisco's recovery requires City leaders to STOP doing ANYTHING that discourages tourism and access to our City. Access for all residents and tourists must continue unhindered for San Francisco to have any successful economic recovery.

Thank you,

From: Anna Royce
To: Board of Supervisors (BOS); ChanStaff (BOS); HelperStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 10:30:53 AM

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Message to the Board of Supervisors & Mayor

From your constituent: Anna Royce

Email: janda3686@gmail.com

I live in District:

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

Please save our city from more irresponsible SFMTA actions (eg: Valencia St and Kirkham neckdown). SFMTA is facing a $320mil deficit next year but instead of improving MUNI to make this a world-class transit city they propose to spend untold millions of dollars on street redesign.

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Thank you,

From: Holly Baxter
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 9:27:40 AM

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Message to the Board of Supervisors & Mayor

From your constituent	Holly Baxter
Email	baxter.holly@gmail.com
I live in District	

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

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Thank you,

From: Luca Inglin
To: Board of Supervisors (BOS); ChanStaff (BOS); HeplerStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 9:07:41 AM

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Message to the Board of Supervisors & Mayor

From your constituent: Luca Inglin

Email: lucainglin@icloud.com

I live in District:

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

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The 250+ page Biking and Rolling Plan is unvetted, not transparent and devoid of any meaningful community outreach or input. Proposals in the draft deck were presented this year and many projects are planned within the next five years. The proposals are confusing, without valid reasoning, lacking in environmental impact studies and will have devastating impacts on recovering our economy and freedom of mobility for SF residents, visitors, and commuters.

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San Francisco's recovery requires City leaders to STOP doing ANYTHING that discourages tourism and access to our City. Access for all residents and tourists must continue unhindered for San Francisco to have any successful economic recovery.

Thank you,

From: Anna Kegulski
To: Board of Supervisors (BOS); ChanStaff (BOS); MelgarStaff (BOS); Walton, Shamann (BOS); FielderStaff; ChenStaff; MahmoodStaff; SauterStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 8:23:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors & Mayor

From your constituent: Anna Kegulski

Email: akegulski@gmail.com

I live in District:

Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

Dear Mayor Lurie, Board of Supervisors, and SFMTA,

Please save our city from more irresponsible SFMTA actions (eg: Valencia St and Kirkham neckdown). SFMTA is facing a $320mil deficit next year but instead of improving MUNI to make this a world-class transit city they propose to spend untold millions of dollars on street redesign.

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Thank you,

From: Susan Wolff
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); FielderStaff; SauterStaff; MahmoodStaff
Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan
Date: Monday, January 27, 2025 1:16:27 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

I live in

From your constituent: Susan Wolff

Email: SunRose7818@gmail.com

Would you like to join our SFMTA watchdog group, to be alerted of SFMTA actions and easy things you can do to help push back on their war on mobility?: Yes!

Subject: Halt Expensive, Anti-Recovery, Anti-Functional SFMTA Bike & Roll Plan

Message:

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Thank you,

From: Jacquelyn Hontalas
To: Board of Supervisors (BOS); MelgarStaff (BOS); PrestonStaff (BOS); ChanStaff (BOS); Peskin, Aaron (BOS); Rosen, Hillary (BOS); Safai, Ahsha (BOS); Walton, Shamann (BOS)
Subject: Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.
Date: Sunday, January 26, 2025 7:18:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent: Jacquelyn Hontalas

Email: jkhontalas@yahoo.com

I live in

Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.

Message:

Dear Elected Officials,

SFMTA is facing a $320mil deficit next year and threatening service cuts to MUNI and our iconic Cable Cars. SFMTA leadership should focus on cutting “Streets” projects and admin costs, not cutting MUNI and Cable Cars services, which actually generate revenue.

The Biking and Rolling Plan, directing SFMTA investments in the biking and rolling network for the next 10-15 years, is unvetted, non-transparent and devoid of any community input. Proposals in the draft deck linked below were presented this year and many are planned within the next five years. The proposals are confusing, without valid reasoning, lacking in environmental impact studies and will have devastating impacts on the freedom of mobility for SF residents and beyond.

To illustrate our point of the need for more transparency and clarity, we direct you to the Biking and Rolling presentation (https://url.avanan.click/v2/r01/___https://www.sfmta.com/media/41116/download?inline___.YXAzOnNmZHQyOmE6bzplYmQzZmFiMTViYmM2MzMyYjYxOGNlZjNjOGRmYzcwYTo3OmMzZDM6YWIwMTVlN2M4ZmMyYzMwNjczOTM3M2U1YTVhN2ZhMDE3YjFhMWNiOGRjY2M5MGQ4ZjFlNWYwMWQ0Y2EwYzliYTp0OlQ6Tg)
Look at page 59 and focus on Chain of Lakes Drive and the Great Highway between Fulton and Lincoln: what exactly is the proposal promoting? Is it, or isn’t it car-free? Hard to tell for average folks when SFMTA lists multiple options under the same color designation (see page 64). How is the public supposed to figure this out so they can ask the right questions, or fight back? We demand transparency!
These plans should be revealed to and discussed with voters PRIOR to implementations and certainly prior to our voting on Prop K. These highly impactful changes to our city streets need to be publicized NOW to avoid more damaging street closures or road diets.

Furthermore, the Biking and Rolling Plan proposals either drastically reduce the capacity of or completely close Chain of Lakes Drive to cars. San Francisco’s recovery requires our leaders to STOP doing ANYTHING that discourages tourism and access to our shared city streets. Mobility for all residents and tourists must continue unhindered for SF to have any chance at a successful economic recovery.

Adding further uncertainty, Scott Wiener’s new legislation, promoting an eventual transit/HOV-only lane on 19th Ave, which will reduce the automobile capacity of 19th Avenue by almost one-third in either direction. We can expect massive gridlock and negative environmental impacts from increased congestion and decreased visitors to our museums, restaurants, plays, and shops from North and South Bay.
https://url.avanan.click/v2/r01/___https://sd11.senate.ca.gov/news/senate-transportation-committee-passes-senator-wieners-street-safety-package___.YXAzOnNmZHQyOmE6bzplYmQzZmFiMTViYmM2MzMyYjYxOGNlZjNjOGRmYzcwYTo3OmJjOGM6M2Q0Zjk4ZjFiNmY1YjhjNjEzMWJhMzY3NGRjZGRjNTMxY2MyZmJjMTQ3ODAyMGYzYjIzMTJkYThjOTZiZDRiODp0OlQ6Tg

At a bare minimum, what’s proposed in the attached Biking and Rolling Plan should never be considered until after the 19th Avenue repaving project is completed.

SFMTA should be reminded that its primary function is public transit, not vanity street projects. SFMTA should be held accountable to all SF residents, not just a tiny minority special interest group. It should not be allowed to hinder our city’s economic revival by thwarting tourism and decreasing the ability of North and South Bay folks to come to enjoy all our city has to offer.

We demand transparency from SFMTA and SFCTA and to be heard on decisions impacting our shared city streets. We require that our elected officials protect all San Francisco residents’ freedom of mobility.

Thank you.

From: Michael Coll
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan
Date: Saturday, January 25, 2025 4:02:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent	Michael Coll
Email	kellsconstructioninc@gmail.com
I live in	
Can you join in person to make public comment? Tuesday Jan 21, 2025 at 1:00pm in City Hall, 4th Floor - Room 400 (we'll be there and can give you more info on timing).	No, sorry!
Would you like to join our SFMTA watchdog group, to be alerted of SFMTA actions and easy things you can do to help push back on their war on mobility?	No

Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan

Message:

Dear Elected Officials and SFMTA,

Please save our city from more irresponsible SFMTA actions (eg: Valencia St). SFMTA is facing a $320mil deficit next year but instead of improving MUNI to make this a world-class transit city they propose to spend untold millions of dollars on street redesign.

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Thank you,

From: Maura Duffy
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChenStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan
Date: Friday, January 24, 2025 2:39:33 PM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent	Maura Duffy
Email	mcagney@aol.com
I live in	
Can you join in person to make public comment? Tuesday Jan 21, 2025 at 1:00pm in City Hall, 4th Floor - Room 400 (we'll be there and can give you more info on timing).	No, sorry!
Would you like to join our SFMTA watchdog group, to be alerted of SFMTA actions and easy things you can do to help push back on their war on mobility?	Yes!

Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan

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Thank you,

From: Ginger Pepper
To: Board of Supervisors (BOS); MelgarStaff (BOS); PrestonStaff (BOS); ChanStaff (BOS); Peskin, Aaron (BOS); Ronen, Hillary (BOS); Safai, Ahsha (BOS); Walton, Shamann (BOS)
Subject: Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.
Date: Friday, January 24, 2025 12:26:53 PM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent: Ginger Pepper

Email: gingerpepper@hotmail.com

I live in

Supervisors: We demand more transparency from SFCTA re: the Bike and Roll Plan and an immediate suspension until further impact studies, budget analysis and community input are completed.

Message: Dear Elected Officials,

SFMTA is facing a $320mil deficit next year and threatening service cuts to MUNI and our iconic Cable Cars. SFMTA leadership should focus on cutting “Streets” projects and admin costs, not cutting MUNI and Cable Cars services, which actually generate revenue.

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https://url.avanan.click/v2/r01/___https://sd11.senate.ca.gov/news/senate-transportation-committee-passes-senator-wieners-street-safety-package___.YXAzOnNmZHQyOmE6bzpiZmQxYWFiZDM1ODZjYjI3NmNmOGI5MDJjMzg5M2JkZDo3OmYzOGY6MjVjMmE4MDljOTkyZDlhOTg4MTQzZTNmOTZjZjAxMDViY2VlYzI0MWFiODgwM2MxY2FmMzgyNmQ2NTg1ZmIyYzp0OlQ6Tg

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Thank you.

From: Brian Clausen
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan
Date: Thursday, January 23, 2025 7:58:43 PM

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Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent	Brian Clausen
Email	bccclausen@comcast.net
I live in	
Can you join in person to make public comment? Tuesday Jan 21, 2025 at 1:00pm in City Hall, 4th Floor - Room 400 (we'll be there and can give you more info on timing).	No, sorry!
Would you like to join our SFMTA watchdog group, to be alerted of SFMTA actions and easy things you can do to help push back on their war on mobility?	Yes!

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Message:

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Thank you,

From: John Koelsch
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan
Date: Thursday, January 23, 2025 7:19:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors,

Mayor, and the City Attorney

From your constituent	John Koelsch
Email	johnoliver1886@comcast.net
I live in	
Can you join in person to make public comment? Tuesday Jan 21, 2025 at 1:00pm in City Hall, 4th Floor - Room 400 (we'll be there and can give you more info on timing).	No, sorry!
Would you like to join our SFMTA watchdog group, to be alerted of SFMTA actions and easy things you can do to help push back on their war on mobility?	No

Save our City!! Hit Pause on the anti-recovery, anti-business, anti-functional city, anti-working people, anti-family Bike & Roll Plan

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San Francisco's recovery requires City leaders to STOP doing ANYTHING that discourages tourism and access to our City. Access for all residents and tourists must continue unhindered for San Francisco to have any successful economic recovery.

Thank you,

From:	TJ Kirk
To:	Lurie, Daniel (MYR); Board of Supervisors (BOS); MTABoard@sfmta.com; Kirschbaum, Julie (MTA); Wise, Viktoriya (MTA); Nhan, Leanne (MTA); Leung, Kimberly (MTA); Sweet, Alexandra C. (MYR)
Subject:	Valencia Bike Lane
Date:	Thursday, January 23, 2025 12:00:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I heard that the Valencia center running bike lane is under threat and I wanted to express my support for it. The Valencia center bike lane makes me feel safe and at ease, and I'm concerned that the side-running bike lanes will increase the conflict between pedestrians, bicycles, cars, and parklets while reducing parking and causing more dangerous double parking in the vehicle lanes. The 12-month evaluation is out showing positive metrics including a negligible decrease in vehicle speeds over the corridor. Please let's keep the Valencia Center Running Bike Lane and instead continue to make safety improvements and merchant corridor enhancements to what we have in the ground!

--
Thomas Kirk
Kirk.Thomas.J@gmail.com
540-454-7839

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	9 Letters from Daniel Jeremiah Hoffman
Date:	Friday, January 31, 2025 2:38:00 PM
Attachments:	9 Letters from Daniel Jeremiah Hoffman.pdf

Hello,

Please see attached for 9 letters from Daniel Jeremiah Hoffman regarding various subjects.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
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Subject:	More Info for Judges and Jurors: Law Enforcement Abusing Anti-Terrorism Legislated Authorization for Illegal targeted Ops against Innocent Political Targets. "Another SF Chronicle Article that Links SanFran P.D. to a Federal Murder Suspect Makes no Sen...
Date:	Thursday, January 30, 2025 1:29:26 PM

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Law Enforcement Abusing Anti-Terrorism Legislated Authorization for Illegal Targeted Ops against Innocent Political Targets "**Another SF Chronicle Article that Links SanFran P.D. to a Federal Murder Suspect Makes no Sense unless its Strategically Placed Propaganda for a different Federal Case and Illegal Targeted Op Against another Suspect/Victim**."
By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News.

San Francisco 01/30/2025. In a Recent SF Chronicle Article Provided to me in my search results and viewable free without a registration, https://www.sfchronicle.com/sf/article/sfpd-id-20064070.php, has a suspicious .php URL, and, as an Unconstitutionally targeted journalist I am well aware, and have been reporting on the illegal use of "Internet Disruption", authorized in Anti-Terrorism Legislation but only with confirmed intel of an attack or to disrupt fund transfers for things like purchasing weapons and/or to stop a direct internet attack, But Federal Law Enforcement has run away with this Authorized Use and have begun strategically placing misinformation, the use of which is also being abused illegally by Law Enforcement, in suspect's search results, propaganda designed to implicate the suspect by collecting this designed content, URL's and even planting names, dates, places, and other details that are then intentionally misrecorded and presented in a case file against a suspect/target, in other words they engineer false evidence, sometimes with the Audacity to present this information to a Judge to get a Warrant to continue further so called investigations and make their illegal targeted Ops look legitimate even getting Authorization to use the Federal resources of Containment using Operational Actors and trapping the target in Psy Op conditions and intellectual blockades to collect evidence to call into question the targets mental state to block him/her from testifying or representing himself in court seemingly for his own benefit, even poisoning a target with non-lethal chemicals was authorized in Anti-Terror legislation, but again this was only authorized to stop an act of terror confirmed with intel and with reasonable suspicion but it is being abused in ways to merely get a target to frequent bathrooms in coordination with the placement of operatives with the intent to fabricate false media surveillance and imply a relationship between the target and other people who enter into or were placed before hand in the bathroom the same way Federal Agencies will take advantage of illegal or even authorized surveillance of a target and use the places he frequents and guide their suspicions operational actors into those locations sometimes even having employees in place to make an unsubstantiated claim and provide false witness to

cover up the Op and then use a false report to local P.D. who is used at just the right moment to record this multi-agency activity as if it was all a naturally occurring incident or designed to substantiated the false intel already provided by another agency. Why this propaganda and strange SF Chronicle Article made it into my search results I can only make an educated guess that I have been listed as a political target for exposing the Globalized Nature of Organized Crime as being a covert Domestic Security Op coordinated in tandem with Law Enforcement for the purposes of Population Control, Profiting the Stocks of Corporate Partners in a system of Victim Based Economics and Eugenic Cleansing (covert Genocide). All I know is that after submitting a notice of professional courtesy to local, state, and federal, agencies in regards to my undercover work as a journalist, I was woken up suspiciously by a local officer or agent wearing an SFPD uniform this morning, my guess is because they wanted me awake to run one of these multi-agency operations against me at a certain and specific time at the breakfast place I eat which just so happened to be outside a San Fran B.A.R.T. terminal where a Latino man wearing similar clothing as me was arrested right in front of the small restaurant I eat at every weekday, was this all coordinated, maybe just to get surveillance of me in the area and implicate me to this Latino individual who was arrested? It seems very possible, as I have been writing articles exposing the Illegal circumstances of recently reported I.C.E. operations connected to a Conservative agenda to reduce the Tax-burden of supporting immigrants, even using Canadian Agents in the San Francisco area who have motive to keep the displaced immigrants form fleeing to their country. All I really know from my years investigating the connection between the activities of Federal Agencies in coordination with Organized Crime and the tools, tactics and technology of Illegal Targeted Ops against political, racial and religious targets, including using military grade non-visible communication devices in operational actors, released inmates, and other suspicious people, in choreographed operations designed to produce false evidence, I know from my direct experience as a targeted/victim and a journalist who has been collecting intel against these Globalists who have been influencing the direction of our local, state and federal government's policy making in their interest and for their profit and how they also create the Law Enforcement Policies and Procedures in ways to compliment the activities designed to target the perceived threats labeled by this Nationalist Socialist Global Crime Syndicate. For instance, the use of tactical arrests at the expense of real investigations and evidence gathering, anyone can make a police report of a suspicious person or activity, give a description of the suspect and the police will respond with a tactical assault when they see a suspect who merely matches that description, even when they could have first collected and viewed available direct and surrounding video surveillance of the reported suspect to get a confirmed I.D. first, instead they just attack and say, (with sarcasm) "Oops my bad for roughing you up, handcuffing you and charging you with a crime", when both the incident and the arrest could have been avoided with a little quick investigative work, these tactical arrests costs tax-payers a fortune and disrupt the lives of the suspects arrested to the point that they end up a further burden to the tax-payers and trapped in the welfare system because employers and the public are looking at arrest records and not the judicial disposition, this is a social barrier and acts as social-economic warfare against the often defenseless immigrants, minorities and the poor targeted and then just processed in criminal justice as quickly as possible to protect the officer's reputation at the expense of the tax-payers when the whole incident could have been avoided if they would have investigated the intel correctly, especially if another agency is providing intel, why would the Feds be giving you intel for low level crimes unless they are attempting to discredit a target of a Federal Investigation whom they have been already abusing the Anti-terror or other Legislated Authority against in efforts specifically designed to make the suspect/target fit a low level profile? Local Officer's shouldn't allow themselves to be abused this way by false intel and with the amount of money involved in organized crime connected to the stock markets and the amount of government contracts being awarded as connected to this Victim Based Economics of human management, the Feds have motive to protect themselves from being exposed for committing crimes against humanity and abusing the legislated Anti-terror authority for purposes that are both cruel and unusual of a person falsely contained by the illegal abuse of those legislated activities. The funny thing about

these psychopaths targeting me unconstitutionally is that I am investigating them based on intel and material evidence I had collected and stored since 2003 just waiting for them to try and attempt to prosecute me with their fabricated evidence, these Neanderthals are so ignorant and prideful, because they have been getting away with this manipulation and control over us racial and religious minorities for so long, they will not even read this article if they even have the literacy to comprehend the subject matter, but instead in an act of intentional negligence choose to be delusional to my protected rights to Freedom of the PRESS and keep me contained with internet disruptions while they run their operational actors by me all day long in an attempts to link me to low level criminal activity, of which my reports are implicating their Agencies as covertly managing all low level criminal activity with the same technology as a military operation in the benefit of their corporates partners whose stocks are attached to their retirement accounts. So the motive against me is real by both Canadian and U.S. Agencies but regardless if today's events are connected to me or not, we cannot dismiss away the suspicious nature of coordinated activity and the potential for abuses of legislated authority including internet disruptions to produce false evidence against a target.

Sent with Proton Mail secure email.

From:	Daniel Jeremiah Hoffman
To:	maxwell.zeff@techcrunch.com; Alison.Merrilees@asm.ca.gov; boardoffice@sfusd.edu; carrillo@law.berkeley.edu; mscardenas@berkeley.edu; editorial@sfstandard.com; media@nida.nih.gov; forum@kqed.org; feedback@sfchronicle.com; SFPDMediaRelations, (POL); MYR - Scheduling; SFPORT-Media; poetry@sfsu.edu; SFDA Media; tattwa@sfvedanta.org; SFPD Community Engagement Division; AskOCR@usdoj.gov; DPW-CodeEnforcement; ChanStaff (BOS); Dalmar.Ismail@bart.gov; Danielle.Ec heverria@sfchronicle.com; DFracassa@sfchronicle.com; CRT.SpeakerRequests@usdoj.gov; DorseyStaff (BOS); ICEOPRIntake@ice.dhs.gov; Information@stpatricksf.org; Jessica.Roy@sfchronicle.com; comments@foxnews.com; Madeline.coggins@fox.com; ExecutiveEscalations@group.apple.com; INFO@communitythriftsf.org; AsmBudget@asm.ca.gov; Board of Supervisors (BOS); PDR-Media Relations; foipaquestions@fbi.gov; DONATE@communitythriftsf.org; MYR-Appointments; Gray, Amber (DPH); Administrator, City (ADM); City Librarian, City Librarian (LIB); info@chinatownalleywaytours.org; kimberly.horiuchi@asm.ca.gov; Mayor, MYR (MYR); Press Office, Mayor (MYR); jonathan.mahler@nytimes.com; gregory.pagan@asm.ca.gov; Ronen, Hillary (BOS); SFPD, Chief (POL); SFSO Complaints (SHF); ahenson@wdwg.org; letters@washpost.com; info@chinatowncdc.org; newsdesk@kpix.com; swarren@viacomcbs.com; 401_PIO@CHP.CA.GOV; Assembly.Ethics@asm.ca.gov; Desk@sfport.com; Stefani, Catherine (BOS); Matthews, Bisi (ETH); fgarbo@missiondolores.org; elizabeth.potter@asm.ca.gov; SFPD Bayview Station, (POL); MTABoard@sfmta.com; MSNBCTVinfo@nbcuni.com; GAD@cde.ca.gov; jhooper@cde.ca.gov; RAPC@doj.ca.gov; applications@icc-cpi.int; michael.greer@lao.ca.gov; mcu@justice.gc.ca; megan.russell@parks.ca.gov; Engagement, Civic (ADM); patricia.guerrero@courts.ca.gov; contact.center@calcivilrights.ca.gov; innatunionsquarefrontdesk@ohrllc.com; info@cccsf.us; info@icofsf.org; info@sfarch.org; info@sfchamber.com; info@sfcta.org; info@sherithisrael.org; RPDInfo, RPD (REC); morning@npr.org
Subject:	An Agenda to Destroy Human Value? The Socialists are Using the same models to train AI technology as they do in Human School Students but this reinforcement learning to improve performance on math, logic, and reasoning questions leads to Blind Automati...
Date:	Wednesday, January 29, 2025 11:39:51 AM

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An Agenda to Destroy Human Value? The Socialists are Using the same models to train AI technology as they do in Human School Students but this reinforcement learning to improve performance on math, logic, and reasoning questions leads to Blind Automation not real Intelligence."

By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News, https://sfliberatornews.weebly.com/

San Francisco 01/29/2025. Parrots are fun pets and their mimicry is an interesting novelty but I wouldn't want one running my sales team or prescribing medication to my children but this is where AI is heading, they want to replace the Human Professional class with AI bots and remove human accountability from any of the government or corporate deliverables, this includes information, healthcare, education, media, food and beverages, and any other material necessity or essential service that human beings need to be maintained, distracted, and guided and used as labor. But the AI Bots are being trained with the exact same methodology as the human students, the methodology which according to one writer on NPR who reviewed a, "report, released every two years, uses data provided by the National Assessment of Educational Progress and gives a glimpse at how the nation's students are doing in math and reading" she says the "declines in math and reading were made worse by the pandemic, but they actually started before, around a decade ago" and while I see the push to improve math and reading as important we just create proverbial parrots if we don't place emphasis on comprehension and understanding which have taken a back seat in learning and scoring with so many schools trying to meet federal guidelines to obtain funding, guidlines that seem to have placed more importance on teaching students to memorize and repeat with improved accuracy rather than challenge the way they think towards expanding the comprehension and understanding of the students so they can see greater interconnectivity between the things they learn scholastically and observed in their daily lives, but this "reinforcement learning" to improve performance on math, logic, and reasoning questions just leads the students to become blind automatons, like parrots, and with concerns raised in a recent Fortune article as how a Chinese company reportedly acquired AI Technology by using a

controversial method that may have threatened an American Company's claims to AI Innovation, the model in both companies in question to train their AI Software is just the same socialist reductionist methodology that turn our children into Blind Automatons and will never be a substitute for a fully functioning human brain no matter how they "improve performance on math, logic, and reasoning" all we will ever really produce is either, to use some Sci-fi Star Trek references for illustration, either "Spok" like human beings or AI bots that behave like "Data" in the next generation series, these socialists view empathic brain functioning as a weakness so they just omit this critical part of the brain which is responsible for the evolutionary leaps human beings have made in judgement, creativity and decision making, from all of their learning models. For AI developers it is just a feature that is impossible to develop, especially from developers raised in a socialist education system as technical parrots, all AI can do is mimic a recorded human empathic response and maybe be prompted to act when that empathic response is appropriate but it will be obvious and unnatural and AI won't ever be able to use real empathy to obtain to the critical forms of thinking necessary for innovation and creativity because this all happens because developed empathic brain functioning allows us to make more synaptic connections that build a neural network by making "leaps" and establishing connections in ways that are unpredictable to programmers because this empathic functioning can connect past and future to the present in advantageous ways, meaning the human brain can use unseen and non-recordable data and incorporate it with all of its known and retrievable information, something AI will never be able to do because it is all programmed and to program anything you essentially just take what already exists and give access to that information to what you are programming and repeat and optimize the retrieval process to be more efficient and you can make the delivery of that act of retrieval seem logical and reasonable but never will it be an act of creativity that is advantageous to the progression of our species and this omission can only be indicative that they want a society of blind automatons and don't care if they are robotic or humanoid, and as the school system continues to create Blind Automatons as students and the AI Bots are designed the same way but with more efficiency the value of human life will diminish, unless we change our school curriculum and learning models to focus on comprehension and understanding and develop heightened empathic abilities, otherwise the AI bots will out compete us humans with their efficiency. And for our Nationalist Socialists Leaders, who have empathic disorders and mental illness themselves that make them cold and psychopathic in their decision making, "Value" is everything and they really don't care if it is a human or a robot, so if we humans want to continue in their system I suggest we start gaining comprehension, understanding, and practice empathy so that our human brains can make those leaps and produce innovation that out values the efficiency of the AI bots or we will be replaced as having no value to the perpetuation of their State/Corporate totalitarian system, this is an agenda to destroy human value so we humans have to take personal responsibility each of us to bring a value that can't be recorded, duplicated, programmed and made more efficient using AI bots. We have to be the idea makers otherwise the system records this as the pinnacle of civilization and the end of human worth and will respond by replacing human life because it decreased in value to the system, the system refuses to recognize its own systemic flaws that actually are responsible for decreasing the value of human life because the system is programmed with the National Socialist sciences of reductionism, behaviorism including Conditioning and reinforced learning models as its primary operating parameters for producing labor with a goal of optimizing that labor and the output in the sub-systems with efficiency, it is just measuring input and output so we have to learn to be creative and produce output in better ways than what the efficiency of the AI bots produced and we have to develop that creative output in ways that can only be administered by human beings therby reaing our value. The system won't change until evidence of change in substantial enough portions that change is in its best interest so Choose in your own life to stop being a parrot, devote yourself to improving your brain functioning by learning with comprehension and understanding and practice empathy when real situations present itself, don't play into the mimicry of actors and theatrics but when you see a real need or opportunity to help a person as a natural occurrence in your daily life act on it with full compassion, overtime as you dedicate yourself to this practice your faculties of mind and brain will

expand and you will gain the ability to make those neural connections in ways that the AI bots can't compete with.

Sent with Proton Mail secure email.

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Subject:	With 218 arrested in 30 days on SF's troubled Sixth Street corridor Why are we seeing new imported Canadian Homeless People Everday on the streets to Replace those arrested? Liberal Ponzi Scheme or is it Canadian Conservatives Waging War on San Francis...
Date:	Tuesday, January 28, 2025 1:01:28 PM

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With 218 arrested in 30 days on SF's troubled Sixth Street corridor? We are seeing new imported Canadian Homeless People Everyday on the streets to Replace those arrested. Are Canadian Conservatives Waging War on San Francisco?
BY; Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News, https://sfliberatornews.weebly.com/
Referenced Article: https://www.kron4.com/news/bay-area/218-arrested-in-30-days-on-sfs-troubled-sixth-street-corridor/

San Francisco 01/28/2028. I am excited that Police are clearing the streets of these Homeless, Mentally Ill, and the Disruptive People who are engaging in Open Drug Use and Street Theatrics as their presence on the streets with this behavior just strengthens the negative stereotypes the poor and minorities we already have to fight everyday, but, as I am living on the streets and sleeping outdoors during my on-going investigations I want to know what are the Outcomes of those arrested and are they just getting rereleased onto the streets after a 72 hour hold with an armful of state paid pharmaceutical drugs? And, as I am the only Journalist at the street level my reports of new faces on the streets must be taken seriously as more new homeless people seem to be arriving everyday to replace those arrested, and the surrounding public and private security cameras can confirm these new faces as everyday and even at night, at least in the areas where I frequent, I am getting harassed, woken up, antagonized by mentally ill homeless people. Is this economic warfare from Conservative Canadian Law Enforcement who are trying to bankrupt our Liberalism in San Francisco as those arrests and incarcerations and mental health evaluations triggered by the Police Enforcement Actions mentioned in the above article costs the city of San Francisco and the Tax-payers lots of money and is draining the public purse when we are already facing a massive deficit, so the question is, why do so many of these homeless mentally ill people appear to be Canadian and where the hell are they coming from? Someone is importing and transporting these people here every day and only Law Enforcement has the ability to transport Human Beings undetected? So is it Socialist Canadian Partners on the Left trying to create profits for healthcare corporate partners like psychiatric pharmaceutical companies by dropping their

victims onto our streets using these human beings to drive demand for more services that transfer wealth to these partner corporations or is it Racists Conservative Canadian Law Enforcement, which I have also noticed an unnatural amount of here perhaps working with I.C.E. agents, dropping these Canadian Homeless Victims off to cause economic strain to the overall social service delivery system to make it hard to support the racial and religious minority immigrants here for sanctuary in favor of helping the Caucasian Canadian victims being littered on our streets as our funding runs dry forcing us to choose between the two to cause racial tensions? I am on the streets investigating these matters and will continue to report but we are definitely receiving new homeless victims on our streets every day and the Liberal Socialists have motive to benefit the Corporate Partners in Human Management using human beings as a commodity but racist Canadian Conservative Federal Agents also have a motive to be in San Francisco and are Partners with I.C.E. and Immigration as Canada wants to reduce the immigrant perceived threat as much as I.C.E. to keep them contained in San Francisco so they don't flee to Canada forcing a tax-burden on their country for hosting them, and both Countries and their Law Enforcement have motive to run operations against me, so I appreciate all of the continued financial support from the the Critically thinking Intelligent Empathic Pro-democracy and Social Justice People on the streets of San Francisco who I receive donations from to help me maintain my health and hygiene to continue these investigations and report the truth as an eyewitness on the streets. One thing I know for sure from investigations into other jurisdictions is that when Homeless People increase both in population count and disruptions it is usually indicative of and motivated by a corrupt federal agency with an agenda. I'll keep my readers posted as this story unfolds. I also want to thank the Local P.D. for their hard work, we all know policing crazy homeless people and junkies isn't your favorite part of the job but we all appreciate you out their protecting us during this Cold War type invasion of San Francisco, Stay Safe and God Bless!

Sent with Proton Mail secure email.

From:	Daniel Jeremiah Hoffman
To:	AskOCR@usdoj.gov; AsmBudget@asm.ca.gov; BART Board; DPW-CodeEnforcement; DONATE@communitythriftsf.org; Danielle.Echeverria@sfchronicle.com; Desk@sfport.com; Dalmar.Ismail@bart.gov; DFracassa@sfchronicle.com; CRT.SpeakerRequests@usdoj.gov; Madeline.coggins@fox.com; MTABoard@sfmta.com; ICEOPRIntake@ice.dhs.gov; GAD@cde.ca.gov; DorseyStaff (BOS); Board of Supervisors (BOS); boardoffice@sfusd.edu; mscardenas@berkeley.edu; carrillo@law.berkeley.edu; info@sfchamber.com; elizabeth.potter@asm.ca.gov; Gray, Amber (DPH); Assembly.Ethics@asm.ca.gov; Alison.Merrilees@asm.ca.gov; Stefani, Catherine (BOS); ExecutiveEscalations@group.apple.com; 401_PIO@CHP.CA.GOV; Information@stpatricksf.org; Jessica.Roy@sfchronicle.com; Ronen, Hillary (BOS); ICCvisits@icc-cpi.int; ChanStaff (BOS); MYR-Appointments; PDR-Media Relations; RAPC@doj.ca.gov; SFPD, Chief (POL); SFPD Central Station, (POL); SFPD Bayview Station, (POL); RPDInfo, RPD (REC); SFSO Complaints (SHF); INFO@communitythriftsf.org; info@cccsf.us; info@chinatowncdc.org; info@chinatownalleywaytours.org; info@icofsf.org; info@sfarch.org; info@sfcta.org; info@sherithisrael.org; MSNBCTVinfo@nbcuni.com; KarenAlschulerkalschuler@gmail.com; SFPDAlert, (POL); SFPort Commission Secretary; efilingsupport@supremecourt.gov; SFPORT-Media; patricia.guerrero@courts.ca.gov; Kung, Melanie (PRT); SFPD Northern Station, (POL); Administrator, City (ADM); City Librarian, City Librarian (LIB); clipper@bayareametro.gov; StacyPassmanspassman@gmail.com; contact@cmuasf.org; Lurie, Daniel (MYR); farhoudi@apple.com; foipaquestions@fbi.gov; ilan.zur@asm.ca.gov; jhooper@cde.ca.gov; openjustice@doj.ca.gov; hopdinesf@sfgov.org; jgarofoli@sfchronicle.com; manohar.raju@sf.gov; rob.bonta@doj.ca.gov; jonathan.mahler@nytimes.com; mcu@justice.gc.ca; District Attorney, (DAT); editorial@sfstandard.com; SFPDMediaRelations, (POL); media@nida.nih.gov; SFDA Media; Press Office, Mayor (MYR); Mayor, MYR (MYR); mandana@zfplaw.com; innatunionsquarefrontdesk@ohrllc.com; feedback@sfchronicle.com; fgarbo@missiondolores.org; kimberly.horiuchi@asm.ca.gov; Matthews, Bisi (ETH); michael.greer@lao.ca.gov; tsmith@kron4.com; megan.russell@parks.ca.gov; comments@foxnews.com; newsdesk@kpix.com; press@amnesty.org; MandelmanStaff (BOS); morning@npr.org
Subject:	For Judges and Criminal Defense Attorneys: The Age of Non-visable Commincation Devices. Exposing False Witnesses with Brain Imaging- A Case to allow Brain Imaging of a Witness to Prove False Witness and Criminal Conspiracy in Court. BY: Daniel Jeremiah...
Date:	Tuesday, January 28, 2025 12:11:58 PM
Attachments:	image.png

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"For Judges and Criminal Defense Attorneys: The Age of Non-visible Communication Devices. Exposing False Witnesses with Brain Imaging- A Case to allow Brain Imaging of a Witness to Prove False Witness and Criminal Conspiracy in Court."
BY: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se.

San Francisco 01/28/2025. Providing False Witnesses is nothing new, as old as Biblical Times, and as we have advanced to the point of non-visible communication devices, as such used by Private Security, Police and in Coordinated Military Operations, so we have to take seriously that the witnesses whose reports trigger police investigations against suspects could be a fabrication just to trigger those investigations coordinated as a targeted op similar to those Military Oversees Operations. These coordinated targeted ops are also nothing new and was the tactic of the Jim Crow Societies of the South against black community members where entire white populations in a town would conspire against a black citizen to frame or entrap them into crimes often using false

witnesses many times children or young women would provide that false witness as the Jim Crow members like to abuse the image of innocence held in the public mind of children and young women against an oppressed minority man simply because that man was educating others, helping them to learn to read and write or explaining how the law and civil rights work in a Democratic society or how in a free market we all have the right to choose our own occupation and earn our own money selling our skills or talents or ideas and innovations to gain economic independence of that system that perpetuated and supported white dominance regardless of education level, race, religion, nationality or creed, all of these things threatened the white dominance of the society itself over the recently freed slave population and other immigrants and gave those white community members motive towards criminal conspiracy. To illustrate this point I have included an image of the Hit Comedy, "My Cousin Vinny" starring Ralph Macchio and Joe Pesci, a film that put a comedic spin on a serious issue, namely that Immigrants, former slaves and family members of immigrants, in this case Italian Americans, were being targeted in these Jim Crow Communities well into the 90's often using False Witnesses and planted evidence leaving the case mostly a matter of using the prejudice and negative stereo types formed against immigrants and minorities to overpower any semblance of Justice and Due Process, as the entire community would conspire together at times even people of the same color or nationality of the suspect would be pressured with treats to their livelihood or to the lives of their family to participate as a false witness against a fellow minority to give the White Jim Crow Conspirators credibility in their claims. These facts are well documented as historical fact and cannot be argued against because they were the basis of major changes and protection in the administration of Justice in the Judicial System including the video recording of hearings. Also, as a Grandnephew of a Jewish Holocaust survivor on my Father's side I would like to mention the case of the Nazi society and their Community Policing efforts that were used to create citizen spies and operatives to target and entrap Jews who were hiding from being forced into the Ghettos or Concentration Camps and any sympathizers who might help them, they became in Nazi Germany so Paranoid and Obsessive Compulsive about potential Jew sympathizers that they created Profiles on every citizen and attempted to identify psychological and genetic traits that cause this empathic response in support of the Jews and then just targeted people who merely fit this "profile" rather that obtaining any actual material evidence of their supporting the Jews, everyone was potentially a target of the mentally ill Nazi National Socialist Profiling and targeted ops except those that were just blindly obedient and those people all suffered in intelligence and I.Q as a result of their blind obedience. In the Nazi society they kept every citizen on rations provided by the state making them dependent on those rations that met their basic needs but always left them desiring more which made it easy for the Nazi S.S. and Gestapo to incentivize the citizens against the Jews who were being blamed for the Nazi National Socialist occupation and takeover of European Democracy to the point that anyone who even whispered a dissenting voice would get reported on by fellow citizens and targeted and arrested and those arrests were backed up with a type of Legalism seemingly written to just process these people as criminals with rubberstamping techniques that seemingly gave the government plausible deniability for the abuses to Due Process protections, again, these are historical facts and cannot be argued against, in how out of control prejudice can taint the public mind to the pint that a psychopathic false justification is made mentally as mass hysteria against a targeted population and how this severe form of mental illness can infect whole communities in ways that they coordinate and conspire together to protect their socially reinforced system of psychopathic control over the free and democratic principles of justice and fairness in regards to a targeted person or minority population who has been viewed as a perceived threat based on that projected mental illness of the sick society. We have the Jim Crow Governments and the Nazi National Socialist Governments as real world Case examples of a phenomenon that can only be described as a dangerous social disease that erodes Democracy and degrades the justice system to a mere processing role. And we have since found no evidence that all prejudice, despite all attempts to provide appearances otherwise by using cleverly designed diversification programs, that racial, political and religious prejudice has disappeared, in fact, all evidence would point to the conclusion otherwise and that prejudice, like technology, has

just become more advanced and cleverly able to be hidden but is as strong and dangerous as a social disease in our society as ever and especially as the countries become polarized into two primary ideologies of Conservatism and Socialism, we not only have deep prejudice seated as emotional reaction in the citizens on both sides of the fence giving motive as we have segregated our Society into a mere Politically Identified Red and Blue versions but we see the same reductionism in our Criminal Justice system that we saw in the Nazi Government's Legalistic Rubberstamping and targeted attacks on those free thinking individuals that question or act in defiance of this well designed matrix of reinforced prejudice prevalent in the respective cities of those ideologies. With the historical examples already mentioned that show how prejudice becomes an organizing principle of socially diseased societies against minority individuals and minority populations, whether it be a racial, religious or political minority, we see how the motive for community wide criminal conspiracy exists to often include even oppressed minorities themselves against other minorities, and we can even mention the use of prejudice in the Military against Perceived Enemies by Commanders of soldiers calling enemies by racial slurs and inciting, in what psychologists call transference, a prejudice into the soldiers mind with propaganda that overrides their own conscience and logical conscious decision making abilities to the point that they will kill a people without feeling shame, guilt or remorse using that prejudice to suppress those important parts of brain functioning and dismiss away any thoughts of conscientious objection with the conditioned sense of duty in regards to carrying out orders, a response that was conditioned in training using a reward and punishment system that essentially overrides any previous moral foundations forcing new neural pathways to be developed in regards to decision making often at the sacrifice of conscious volition and intelligent thought all together. With the latest advancements of brain imaging and the discovery of Neuroplasticity Scientists can see how this process of conditioning and suppression of conscious volition to blind obedience to orders shuts down certain parts of the brain and strengthens other more primitive brain functioning, we can see and compare a brain that has been receiving and responding to commands for a prolonged period of time over a brain in a free and natural environment that has been directing itself through conscious volition or free will. It is this Brain Imaging and the studies that accompany the scientific fact of Neuroplasticity, that I am encouraging Criminal Defense Attorneys to fight for so that Judges allow the Defense Attorney to use the brain imaging to call into question both Witnesses as credible and at times the Free Will of their clients who may have been conditioned and commanded to carry out the crime on behalf of another who took advantage of their weaker condition and will and using non-visible communications formed a neurological response of blind obedience to those commands by overriding that persons conscious volition in the same way but with more advanced technology that the military conditions soldiers to carry out its orders to kill. We cannot say that these Jim Crow type societies have completely disappeared but because technology has advanced as such we must make an educated hypothesis that their methods of coordination and conspiracy against targets have only just progressed themselves and become more covert and cleverly disguised and the use of Military type non-visible communications would explain these coordinated movements as well as any potential false witness that trigger investigations and are used as reasonable suspicion. Because this technology exists we must, as defenders of Justice, find ways to protect the innocent and the minorities as Democracy and Due Process of Law is designed to do, so in this new age brain imaging, such as fMRI, is how we can identify a person who has been receiving commands from a communication device and responding obediently to those commands, as this constant receiving and responding will have the effect of creating neurological grooves that can easily be identified as much as the suppression of conscious volition and free will. These non-visible communication devices are a reality in Military Operations and like Automatic Weapons, Dangerous Chemical Agents, and Weapons of Mass Destruction and Advanced Laser and Satellite guided Non Lethal Weapons, these all make their way into society as a threat to society and so they are real possibilities that if suspected must be exposed in a court of law as a matter of protecting innocence and therefore protecting our Democracy from erosion such as happened when the Nazi Socialists Occupied Europe. We have a defense against False Witnesses and even in the Defense of Clients who may

have been conditioned to carry out orders blindly by another party invading their faculties of mind and destroying their abilities of conscious volition and free will by the influence of a implanted non-visible communication device, we can no longer dismiss people away as mentally ill who make claims of hearing voices and we cannot just merely make assumptions of credibility based on images that can be capitalized on the way Jim Crow often used children and young women to provide false witnesses against black men in the Jim Crow south or even the images of professionalism as we have a polarized country that has been segregated to only two limiting and politically competing ideologies each with prejudice against the other but both have prejudice against anything or anyone who questions this status quo symbiotic relationship between the two as an intentional design to erode democracy with the shared progressed forms of legalism and rubberstamping that allowed the Holocaust to happen in Nazi Germany as this style of Judicial Administration provides cover for illegal targeted ops in the benefit and protection of a corrupted state and partners. So, again, we must bring the real updated science of Neuroplasticity and the corresponding brain imaging because it is irrefutable and undeniable evidence to see an image of a brain that has been receiving commands and one acting with free will, and that this brain imaging and the parts of the brain potentially effected in a False Witness or Blind Automaton are obvious enough that any person of average I.Q. can spot the confirmed activity in this imaging compared to a fully functioning brain directed by conscious volition and free will, and as a matter of protecting innocence and Democracy from these progressive Hitler'ite and Jim Crow tactics of targeted ops, we must insist that Judges allow this imaging to be used in a Defense. And, If Lawyers need evidence before hand you can easily find it in your questioning as the False Witness that receives commands will be programmed with every possible answer to any question a lawyer might ask them on the witness stand so to ascertain if a witness is indeed receiving commands from some non-visible communication device so you can call into question the witness and justify brain imaging, the Lawyers must learn to ask impromptu random questions, the people who receive commands have a delay in responding to impromptu questions, anything not already prepared for and memorized or stored as information to be communicated will take time to search and find the correct response, Lawyers have to use the recorded questioning on the witness stand and use a stop watch to time the delay in response and watch the witnesses eye movements, when a fully functioning human being is asked a question the retrieval of this information neurologically speaking is coordinated naturally with the movement of the eye, in this case the eyes really are windows to the soul, and if what you have in front of you is a blind automaton receiving commands all of its behavior will be artificial and mimicked and won't correlate to natural human behavior, such as the movement of the eye towards the hemisphere of the brain it is retrieving information from, so in preparing you defense you must make sure to have several occasions to question the witness while recording the interaction and compare the body language, eye movements, and record the timed delays of them responding to the questions, the goal is to call into question the authenticity of the behavior and point out anything artificial or superficial and unnatural or behavior inconsistent with the known psychological and neurological behavior of fully functioning human beings and be careful because these Jim Crow operators like to use mental illness as a cover for these inconsistencies in their Blind Automatons but that can also be used in your benefit to call into question the witness as credible. So even if we have processing and rubberstamping in our Judicial right now, we have a good Defense and if the Judge denies our requests to allow Brain Imaging of a witness or of your clients to protect innocence, especially when all other evidence is circumstantial or can be called into question, that Judge risks looking like they are participating with the new coordinated Jim Crow Criminal Conspiracies against targeted people of our times.

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Subject:	Dear San Fran Mayor, as you weigh the potential benefits of continuing to cosy up to AI and Tech groups which may outweigh the risk of lost tax revenues in the short-term, here"s what you need to know. By: Daniel Jeremiah Hoffman at SF Liberator News
Date:	Monday, January 27, 2025 10:21:54 AM

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Dear San Fran Mayor, as you weigh the potential benefits of continuing to cosy up to AI and Tech groups which may outweigh the risk of lost tax revenues in the short-term, here's what you need to know.
By: Daniel Jeremiah Hoffman at SF Liberator News

Dear Mayor,

I recently read in a Financial Times On-line Article,https://www.ft.com/content/967d10a2-2fca-4b60-9794-2bf41a374f07, sorry the free article link expired, but the title was "Can San Francisco's new mayor turn around the city for business?", and that you are trying to figure out "whether the potential benefits of continuing to cosy up to AI and Tech groups outweigh the risk of lost tax revenues in the short-term", and I know I am known for being critical of your economic policies, and although I support getting the disruptive homeless eyesores off the streets I disagree with the Federal "Housing First" Policies of deterministic labeling and human management for profit, with that being said, I humbly want to interject my opinion on the matter put in question by the Financial Times Article. Here's what you should consider: 1) in leu of tax revenue potentially lost with incentives and tax breaks you simply have to ask if the juice is worth the squeeze, meaning, get a commitment from the Tech Companies prior indicating the estimated economic impact of the return of Tech Workers into the city and the filling of office spaces from the predicted expansions of these companies that would result from the tax breaks or tax incentives offered to the companies from the city and hold them accountable to this estimation, if it is an advantageous number to drive revenue for the city, as a condition of the tax break/incentive. I personally doubt playing ball with existing Tech Companies will make much of an economic impact, it is about scaling up in the Tech space so you have to ask yourself in each individual company how much room do they have to scale, if they are already a Market Leader, like Sales Force then they have less room to scale then say a startup with an original product in an emerging market, so the tax

break/incentive to a company like Sales Force will only really help them address labor costs from cutting into their profit margin and will have little economic stimulation to the actual local economy. I suggest that the City instead use available properties and turn them into publicly owned start-up business incubators to facilitate those ideas and entrepreneurs that are in new or emerging markets because the room to scale will be much larger and therefore will have much more of an economic impact as they scale up so the city can as the incubator host can offer a contract to take a percentage of profits after sustainable growth has been realized for each entrepreneur who uses the space instead of rent or fees, this way the city, for offering the facilities and equipment for the start-up, becomes an investor in the startups it hosts and gains revenue from a percentage of the realized growth but it has to be a percentage that is not inhibitive towards growth itself and as the businesses scale up the city makes more revenue even after they expand and leave the incubator space the city would retain an investor share in profits in perpetuity or unless a buyout of that contract is made, the city could also when those companies realize sustainable growth be able to borrow money from banks against these contracts as your collateral. My point is that the city needs to find creative ways to facilitate the realization of economic potential that hasn't yet been realized and capitalize on the huge margin of scalable growth from inception to sustainable growth, you may find yourself in competition with venture capitalists but those venture capitalists firms are sharks and do not really create much or minimal economic impact for San Francisco but if the city is responsible for nurturing a start up culture than it stands to directly benefit both as investor and also as a receiver of the economic impact created by scalable growth in the new and emerging markets of the startups it helps to facilitate. But if you keep making deals with the major players in each Industry they will just use the City to improve their bottom line but with no real economic impact, nothing they will sign as a commitment as a condition for the tax break and if they can't sign a commitment for predicted economic impact then they are most likely not able to make a real economic impact and the city's loss of revenue from the tax break will not be justified. So stop playing kiss ass with the big boys and use the city's resources to facilitate real economic impact by nurturing a startup culture yourselves because that is where the most room for scalable growth is found, from startup inception to sustainable growth the period before the company gets an IPO is the period where it produces the most economic activity locally by expanding using local resources and personnel and spending the money received back into the local economy, but once they go public, it becomes an international game and it buys from and sells to markets outside San Francisco and San Francisco just becomes a host to its employees who are usually imported from outside San Francisco which means they push out San Franciscans to make room and these imported employees are like donkey's with carrots, they may have larger salaries as professionals but they have lifestyles and expenses that really give them little disposable income as they take the jobs for the retirement and health benefits rather than for livable and disposable income so this means these imported employees will live here but not really spend much money here except on essential services with very little impact to the local economy actually the spending availability in their corporate salaries are about the same proportionately as the spending impact of welfare recipients. So the name of the game is get a signed commitment from these Tech companies for the specific economic impact they predict will be expressed into the city as a result of the tax breaks they are asking for and if they can't commit then they aren't serious and then I suggest you think about my city owned business incubator idea as an alternative. My Prayers are with the City of San Francisco in the hopes that every citizen gets a chance and opportunity to realize social and economic freedom. I am at your service in this regards and would love to meet and talk,
- Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News.
Sent with Proton Mail secure email.

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Subject:	Injustice Anywhere is a Threat to Justice Everywhere. 373 ICE arrests reported this week were for criminal allegations? I support the deportation and arrest of all criminals approached with confirmed reasonable suspicion and processed with Due Process ...
Date:	Sunday, January 26, 2025 2:14:29 PM

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"Injustice Anywhere is a Threat to Justice Everywhere. 373 ICE arrests reported this week were for criminal allegations? I support the deportation and arrest of all criminals approached with confirmed reasonable suspicion and processed with Due Process but not merely for allegations of criminality." By: *Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se* at SF Liberator News, https://sfliberatornews.weebly.com/

San Francisco o1/26/2025. The fallen civilization of Rome during the time of the famous Philosopher, Historian and Statesman Cicero, aprx. 50 Years before Christ, made the fatal error of ignoring there own constitutionally protected rights in ways that led first to targeted arrests and assassinations of political and religious zealots that soon led to the pro-democracy politicians themselves, who resisted the "populars" as the political party that supported the totalitarian rule of a Caesar, to be targeted as opposition to the desires of the Caesar's Militaristic rule. In my opinion it was this opening of this Pandora's box so to speak that led to the fall of Rome by contaminating Rome with a form of corruption that placed the perpetuation of the Roman Government above the rights, duties and obligations shared between the State and Citizens, it was this erosion of Rome as a Democracy and the consequential corruption and oppressive rule needed to maintain hegemonic control over land and resources that the Radical Jesus and his Apostles and later the work of Saint Paul the Apostle was trying to correct with the Christian Movement and Communities, this of course ended eventually with all of the Apostles being assassinated as Martyrs dying with such strong integrity and conviction that their movement still survives over 2000 years later even though the story of Rome is a forgotten tale barely read in Schools today. So when I read in a recent CBS article that, 373 Arrests were made this month merely for "criminal allegations" and deportations happened as a result seemingly with no Due process of Law, I wonder if those ICE officials understand that they might be facilitating the American Fall away from the Democratic Spirit of Enlightenment it was founded on and towards the same totalitarianism that caused the fall of Rome for the same reasons. As a Journalist who has been exposing Organized Crime connected to the policies of the Nationalist Socialist Agenda in the Anglo Saxon Countries produced by a symbiotic relationship between Conservatism and Socialism around the world that is eroding Democracy and perpetrating the resulting Eugenic Cleansing of the citizens as covert population control using many of those citizens as a commodity in a Victim Based Economic Environment that manages their engineered symptoms

for profit until they die just to prop up the continuation of the Government's Bureaucratic Institutions and Corporate Partners ad infinitum at the expense of constitutional rights much like the Populars of Rome desired to do with their Government, I am a witness to the Crimes Against Humanity involved and like Jesus and the Apostles I testify to the truth in regards to these matters that are corrupting the soul of humanity as if corruption was an order given by a military General handed down through a top down Chain of Command system in which each citizen has surrendered their own wills, conscience and integrity to without regard to the evils committed by the system they have pledged blind allegiance to, and this is sad because the corrupted citizen is as guilty as the corrupted politicians or Corporate Executives and Investors who collect profits from the Stock markets with no real investigation as to how those profits were made as if ignorance will cover up your being an accomplice to the crimes you profit off of enough to retire comfortably at the expense of others who are essentially tortured in a system of human management and labor control for those profits. In San Francisco it is being reported By NBC Bay Area staff • Published January 24, 2025, that a Columbian man was among those targeted in the I.C.E. campaigns and that, "ICE added that man has been convicted of sexual assault and sentenced to three years in prison", the real question should be how is it that the man was arrested on allegations and already sentenced to three years in prison, even acknowledging our rights to a speedy trail, a prosecution for charges as serious as this in less than a week would clearly indicate a violation of Due Process and a railroad job, and if the statement was meant to say he had a prior conviction of sexual assault and already served his three years in prison as punishment for those crimes and this prior on his record was the reason he was targeted for arrest and deportation then that opens up a much scarier can of worms in relation to Democracy because the man already served his time for his crime with three years of his life taken away inside the walls of prison and no mention is made, at least in this article, that ICE or Law Enforcement had any other confirmed reasonable suspicion against this Columbian man for any other crimes, this would be the equivalent of saying America has no need of a Judicial System as the ICE arrest and deportation of this man is evidence that the Federal Government believes that the punishment for crime delivered by a Judge is not recognized as justice, and paying for the detriment to society a crime causes with incarceration is not enough, and, in that case the entire criminal justice system would be ruled worthless and get defunded as unnecessary. These are not arbitrary dilemmas that exist because of this arrest but are in fact attacks to the fundamental principles of Democracy that challenge the constitutionally mandated checks and balances between branches of Government that is designed to protect us from a tyranny. Drugs, Crime, Mental Illness, Poverty are the results of systemic dysfunction and so to attack the symptoms without addressing the disease, which would mean targeting the locality in which the infection began to spread, and we know this disease started in the head of our society and then the infection spread all the way down to the individual members, but to just continually cut off the infected members as a policy turns the treatment itself into an economy that is profitable but only because we are incentivizing the treatment rather than the cure and so a culture of disease gets reinforced as an industry to support this bad policy making and it perpetuates until the infection ultimately kills the entire body including the head because whatever the disease used as nourishment inside the body to continue itself through infection is subject to the law of diminishing returns, it will ultimately just feed until there is nothing to feed on leaving the body to its death and therefore the death of the disease itself unless it finds a new host but as this is of course a metaphor for the body of humanity, the generation that does not take the cure will be the last generation of human beings in this civilization and we may not get another Messiah to lead a movement as a cure but certainly we have already received and murdered many prophets who have tried to warn us already of the impending fate this generation is headed for in this culture of death. So perhaps 373 Arrests and Deportations does not seem like a big deal but that is because you read "Injustice Anywhere is a Threat to Justice Everywhere" merely as words cleverly spoken but you fail to grasp that these words are in fact a philosophical truth so important they were uttered both by Thomas Jefferson and the Great Rev. Martin Luther King Jr. in their fights against the encroaching tyranny, the infections of their times in which each offered us a cure as

messengers of God, but because their cures came in the same form, in words and phrases, they were ignored by those who lacked the faculties of comprehension and understanding, and so, the full power of the revolutionary war and the civil rights movement never took full effect not because they were ineffectual but because we stopped taking our prescription and we became drunk on our own desires above the pursuits towards Democratic Freedom in a Liberal Constitutional Democracy and everyone knows that when you stop taking your medication or get drunk while medicated it diminishes the effects of that prescription and the infection is likely to return. Here we are, at the precipice of the Fall of American Democracy but will it lead to the death of the body of Humanity. I would say that as a Pro-Democracy Journalist, that the attack to my internet and the spelling and grammar in my articles is enough of a sign that this Body is at a terminal stage because not even free speech is scared anymore and all of the people great men and women have died for are now betraying the very principles defended by those men and women and their fights that won an extension of their liberties and rights toward the path to freedom that could only happen in a Democracy.

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Subject:	SF Liberator News Supports Chinatown! San Francisco Chinatown Gets Attacked with Propaganda by Brainwashed Activist Group Working For Globalist Crime Syndicate Who Seeks to Destroy Free Market Competition in the Food Service Space in the Benefit of the...
Date:	Saturday, January 25, 2025 12:06:24 PM

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SF Liberator News Supports SF Chinatown! San Francisco Chinatown Gets Attacked with Propaganda by Brainwashed Activist Group Working For Globalist Crime Syndicate Who Seeks to Destroy Free Market Competition in the Food Service Space in the Benefit of their Network of Corporations Connected in the Stock Markets...

By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News. https://sfliberatornews.weebly.com/

CBS Article Refrenced: https://www.cbsnews.com/sanfrancisco/news/san-francisco-chinatown-wet-markets-under-scrutiny-for-alleged-animal-cruelty/

San Francisco 01/25/2025. In a recent SF Affiliate CBS Article found on-line, "San Francisco Chinatown "wet markets" under scrutiny for alleged animal cruelty", it seems that some brainwashed operative working for the Globalist Crime Syndicate under the guise of an animal rights group called "Animal Outlook" has been trying to attack a traditional form of food preparation that is unique to the Chinese Culture and is a big draw for tourists to local businesses in China Town, one of the few places in America that shares this unique experience with outsiders. But this activist group is nothing but brainwashed operatives and their so called investigations is nothing but producing propaganda designed specifically to attack the Chinese Americans in China Town and force them to be dependent on the Globalized and Centralized Food Service/Distribution Industry that is dominating over the other restaurants and supermarkets in California as part of a Globalist Crime Syndicate Agenda connected to the stock markets. These Globalists are basically saying everyone has to buy their food from their approved distributors because we want uniformity in the food service industry and every other industry and if you don't play ball we will attack your reputations and traditions with propaganda and warfare. My advice to Chinatown is protect yourself because this Crime Syndicate starts with propaganda to destroy your reputation but they will engage in covert tactics of warfare and because this "Animal

Outlook" operative/investigator is quoted as saying, ""Cramped conditions for animals can lead to a lot of transitions of diseases between other species and eventually through people," he had no scientific evidence to back this statement up in the article but be aware these brainwashed operatives will poison your supply and contaminate your food supply to make themselves right, so take every precaution and I would say if their is contamination found make sure this group, their funders, and partners all the way to the Major investors in Food Distribution Corporations are all listed as suspects, because the fact is Chinatown's uniqueness in maintaining their traditions in ways that are accessible to the public at large is how they stay self dependent, as the State's Corporate Partners would like to force the Chinese in China Town into welfare programs like the rest of the minority groups who don't play ball or resist this Anglo Saxon Globalist Crime Syndicate, they did the same thing to the black community in the Toronto and Harlem Renaissance and to the Italian American's and Jews in New York, any minority group who finds a niche audience and uses the free market to find independence of the system gets attacked by the system run by Globalist Financiers in the benefit of the white majority. Us Catholic Italian and Irish Americans resisted all the way until they depopulated us by targeting us with the Criminal Justice system labeling us as mobsters and attempting to discredit our religion as pedophiles with propaganda similar to these fraudulent claims of animal cruelty against the Chinatown folks, what audacity! In defense of Chinatown, all animals get butchered, every animal that is served in a restaurant or in a grocery store has to be killed and butchered so its not an act of cruelty to do it out in the open in front of customers it is peace of mind for most customers who don't trust what goes on behind the closed doors of meat processing plants and the fact that those customers are supporting and sharing in an ancient tradition it is great when different cultures can share their history in that way. These Globalists have centralized every Industry under their control, and, with their roots in Nazi National Socialist Domination, will attack any competition or perceived threats to their Hegemony and Control over the population, using brainwashed operatives to do it becausae they have the same resources as the military to create Manchurian candidate type operatives, this includes attacking ancient cultural and religious traditions as they seek to dilute and change our customs and traditions to fit their economic and social control mechanisms while forcing your people into dependency or servitude as subordinates to their Brainwashed Elitist Managers placed in Executive Leadership Positions, many who are fellow racial and religious minorities who were profiled as being cowards or people who lack integrity or have the psychological profile of a psychopath themselves and use these people as our managers in a system that say's obey or get annihilated. I know how tough the Chinese American's are because they worked the railroads in labor camps with us Catholic Irish Americans so my support is with Chinatown in hopes that they fight to maintain their uniqueness because Chinatown is one of the only real unique and original things left in San Francisco to draw tourists here over the other cities who have already been forced into uniformity and in the benefit of this Globalist Crime Syndicate. And don't worry about this CBS Article and the propagandists in this Animal Outlook group, anyone who is stupid enough to fall for these obvious attacks on a minority people trying to live independent of an abusive totalitarian system are just brainwashed idiots themselves and San Francisco is full of these brainwashed Operatives who can be activated like military operational actors to engage in clandestine operations that attack free market liberals and racial and religious minorities and businesses who are seeking to live with social and economic freedom independent of that globalized system and they will attempt to produce media propaganda against those targeted people and businesses to hurt your reputation in their benefit or try to get public pressure to justify government enforcement actions. We cannot let them win, if they take enforcement actions the Chinese should fight it all in court as your protected 1st Amendment right to freedom of expression and don't take a settlement get a Judges decision as a ruling in your favor becomes a law mandating added protections to the first amendment and will stop them from attacking other's freedom of expression in the same way. These Globalist have a lot of dangerous propaganda out their all to support their Centralization and Hegemonic Domination over every Industry and the stupid people like this activist group Animal Outlook who believe the propaganda designed to look like animal rights supporters is dangerous because they become fanatical and

delusional and will go as far as using various forms of warfare in the name of their cause and this all benefits the Globalists, and how and why they design it, because they control Mental Health Facilities and the Criminal Justice system, so when their brainwashed operatives become criminals they still have value in relation to the Crime Syndicate's enterprises in control all of those industries either way. I suggest the police put together a hierarchy chart starting with this operative mentioned in the above CBS article and the Animal Outlook Group and include all known associates, donors and investors and any Corporations that might benefit or have motive because they seem more like Globalist sponsored terrorists working to Centralize the food industry under the control of Organized Crime than Animal Rights Activists to me and San Francisco needs Chinatown. So SFPD should be doing everything in defense of these local merchants especially when the new Mayor is claiming to want to make San Francisco a vibrant economy again but whether that means we look like some theme park owned and operated by Organized Crime or we build a uniquely San Francisco Experience to draw visitors is yet to be seen one thing is for sure Local Merchants and businesses who have their own unique niche are under attack in San Francisco by dangerous Globalist Terrorists and Crime Syndicate operatives who think they are fighting for some cause but really are brainwashed and acting in the benefit of Centralization of industry and a system of Slavery, Eugenic Cleansing and Population Control.

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Subject:	What Every Citizen Should Read Before Jury Duty! How to Spot Produced and Fabricated Internet and Media/Surveillance False Evidence Designed With Law Enforcement Prejudice. By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF...
Date:	Friday, January 24, 2025 2:13:08 PM

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"*What Every Citizen Should Read Before Jury Duty*! How to Spot Produced and Fabricated Internet and Media/Surveillance False Evidence Designed With Law Enforcement Prejudice."
By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News... https://sfliberatornews.weebly.com/

San Francisco 01/24/2025. Two things Jurors Need to understand. First, the Justice System/Law Enforcement will do anything to protect their reputations, their entire protocol is designed around their so called images of Authority overshadowing our protected rights and gaining obedient compliance to their commands often that compliance is a forfeiting of our rights, meaning once we are obedient to a directive rather than exercise our rights then that voluntary surrendering is viewed in the courts eyes as giving your permission to exclude your rights and that could be potentially used against you even if your rights were violated, this is why the Maranda Rights read by Officer's state "Anything you say can and will be used Against you", as a warning to stay silent rather than say something that my jeopardize your Liberty but the reverse also holds true, especially now that Law Enforcement are required to record the interaction with Vest Cam footage, meaning that sometimes it is important to document the facts regarding the interaction while being recorded because the Officer's will always record the event in their report to protect themselves from liability often making unsubstantiated claims that would put you in a "His/Her word against yours" in court where their Image of Professionalism and trained Behavior gives them a psychological advantage when Jurors and Judges review the Video, this is why I recommend to the poor and minorities that are often unconstitutionally targeted, entrapped or framed that they make every effort to not fit any negative stereotypes. Judges are often careful to instruct Jurors to not show prejudice or judge by appearances but certain negative stereotypes have been ingrained into the public mind and even with strict instructions otherwise your appearance can have a negative subconscious effect in the minds of Jurors and even Judges that

leave you at a disadvantage and the Justice System will capitalize on this in court. And, since the mandate of vest Cams, Officer's have been trained to use Hollywood Techniques to their advantage including using several officer's on the scene, they say to protect themselves, but really it is to cause confusion and distract potential reviewers and because they want as many cameras angles as possible often choosing the best one, even changing the lead or arresting officer's name in the report to match the best angle, and even sometimes using editing techniques to omit evidence in the suspects favor. They are also always conscious of the area where they make the arrest or approach a suspect, it is often by design and will sometimes even stage operational actors in the vicinity who match negative stereotypes like addicts, homeless or mentally ill people while making sure the interaction is in a place that looks run down or dilapidated, this is all to make you guilty by association subconsciously in the minds of the reviewers of the footage, sometimes the arresting officer's are just patsies themselves to these theatrics as Federal Task Forces and Special Units use a multi-agency approach and so there are often invisible directors choreographing this activity and just use the local officers for the arrest but they are themselves often receiving commands from an ear peace as invisible non-recordable communications are used in coordination for these illegal targeted arrests that are choregraphed to look legitimate. The Second thing Jurors need to understand is that the Law Enforcement/Justice System is aware of all the possible implanted prejudices that have a negative psychological effect on Jurors and Judges against the suspect, not just racial, but religious, addictions, mental illness, homelessness, these all have images that are familiar attached to them and have made preformed negative associations in the minds of most people so in illegal targeted operations, such are used against people who might have a potential legitimate law suit against the government, or someone who may have recorded incriminating evidence against a Government employee, police officer or agency, or sometimes you just match a racial or psychological profile the prison system needs to keep its proportions maintained, all of these are motive for illegal targeted ops and false arrests but not limited to these alone, these are just examples of many possible reasons, including just plain racial, political or religious prejudice of the arresting officer's or a group of officer's. When the suspect is listed as such he/she becomes a target and every effort and resource of the Justice Department is used to make the recorded suspicion of the officer or agent correct, this even includes hacking or controlling the internet and communications of the target and faking communications while coordinating suspicious looking operational actors who fit negative stereotypes are stationed where the faked communication indicated a meet for a orchestrated surveillance op, or they will use things like click bait to get fraudulent search results recorded against the target by putting what is called a a redirect on a site link that looks like a topic of interest the Officer's recorded in the profile of the target, like a favorite sports team, but when they click on that site they are redirected to a porn site or terrorist site or religious extremist site and that URL is what gets recorded rather than the indicated sports team the target intended to view. Sometimes they even have undercovers who engage in strategically placed seemingly random conversations, using the targets profile information by using an undercover who might look like their mother or former girlfriend or wears similar clothing to match the target all just to let their guard down and gain trust so that the recommendation they make is successful in eliciting a response in the target in attempts to get the target to type in a specific search phrase or term in an internet search just to implicate them to that name or phrase recorded in their search history which can be used as evidence against the target. Sometimes these same tactics are used to guide the targets physical movements into an area to be entrapped under surveillance not just internet data, but listing a person as a suspect is often enough to take control of even their GPS and location data as well as provide them false search results and they will create a set of false directions that will lead the suspect into a predesigned gauntlet or into a bad neighborhood for surveillance purposes even when other options was requested in the target's search query. Again people cannot be ruled guilty by association in a court of law but that doesn't mean Jurors and Judges don't have subconscious tendencies for certain mental associations that can be capitalized on by Prosecutors who have knowledge of this human weakness that is designed into our society by the negative cultural influences and media and often encouraged for

the poor and minorities to adapt in their communities as a style or trend but really it is psychological warfare. The way for a Jury to avoid falling into this error that could potentially convict someone who was entrapped and framed is to think critically, take out a Where's Wald children's book and practice looking for things out of place as Law Enforcement has often adopted Fabricated and Orchestrated False Evidence as a policy of protecting their reputations. Every detail should be called into question so if you see actors in the background of any scene of surveillance against a target that fit negative stereotypes you have to ask questions as to how those people just happened to be there in that moment, also ask why that specific location was where the arrest was made, and if the target is acting more erratic, aggressive, or confused than the trained politeness of the officer don't assume that suspect is on drugs because they could have covertly poisoned that suspect with time released pharmaceutical drugs and coordinated the arrest for right at the time when the chemicals and side effects kick in, and don't forget the Officer's have had training to stay calm in those situations and the suspect who knows his rights were violated is going to be upset and have emotional trauma from the experience. we are in an age where criminals are worth money in a corrupt system and we have racial, religious and political intolerance everywhere and the people who have that prejudice have a tendency to project their prejudice into their work and the system which relies on images of authority to overshadow the protected rights of suspects will coordinate all agencies and resources to protect those images and substantiate the unsubstantiated claims against the target but what the Jurors and Judges should ask is, Does that unsubstantiated Claim being made or implied in the surveillance match a negative stereotype that has been projected into our culture by news, media and film and if the answer is yes, whether it is a claim of mental illness, addiction, homeless, terrorism, right wing or religious extremism, gangster culture, or any other stereotype, then most certainly their is a potential you must realize as a possibility to use that stereotype as psychological warfare in attempts to subconsciously guide or manipulate your decisions against the target in the benefit of the arresting agency and Justice System. Likewise, don't just take presented evidence for face value, everything on-line can be manipulated and that manipulation both of ground resources and personnel, like the use of operational actors, can be coordinated by invisible directors in an illegal use of multi-agency resources, the Justice System is Centralized like the Banking system, it is a top down chain of command system that perpetuates and protects itself from perceived threats or being discovered for abuses of that legislated authority by using its Image of Authority, all Personnel and Technological Resources all the way down to the local arresting police officers to make sure its reputation as an Authority is maintained regardless of and often in defiance of actual Justice itself, reputation management takes priority over Justice in the Justice system and will deploy every resources just like the Military to justify itself publicly. If you are a Judge or Jury reviewing surveillance or and media evidence think critically and question everything, the Justice Department has always had connections with Hollywood and the film industry as much as the Tech and Social Media Companies because they have as much power to target those companies and make life miserable for them as much as for targeted people so the lawyers will always recommend they play ball and allow them access to a target's accounts and for those that don't they offer them bribes with government contracts and make them sign confidentiality agreements and the courts and suspect will be none the wiser, unless they take this article seriously and do the due diligence and assume in your questioning that at least there is a strong potential that evidence gets fabricated in controlled environments with operational actors while trapping the target in an intellectual blockade with internet and communication disruptions using the resources covertly of multiple agencies, And the use of prejudice or negative stereotypes of any kind or any implication of such as an unsubstantiated claim, or even media evidence of such unsubstantiated claims may be taken out of context and may have been orchestrated with the use of antagonizing actors or chemical warfare with the intention to record that situation and present it as evidence falsely to substantiate an unsubstantiated claim already recorded elsewhere even in another jurisdiction because of the Centralized nature of the Justice System as a government institution it will coordinate activities in one jurisdiction to protect the others, so these occurrences of prejudice produced as false evidence should be a signal to the

Judges and Jurors that these illegal tactics are being used against an innocent person and may not be for the case at hand but part of a larger context of using the present case to substantiate claims from other jurisdictions just to develop a false pattern against the target who is falsely profile because of this information, we cannot deny this historical effect of Centralized Systems like the Justice Department to protect itself from perceived threats, potential liability, and to protect its reputation as an Authority over the allocation of Justice to a mere individual, after all, if the individual gets prosecuted unjustly only his immediate family suffers but the Justice system employs millions of people so socially it has more value but in the interest of Democracy we must protect the individual at all costs, injustice anywhere is a threat to justice everywhere.
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Subject:	In Defense of San Francisco B.A.R.T., In Recent Wrongful Death Law Suit, they should put the Blame on Federal Investigators for Intentional Negligence and failing to link the Unnatural amounts of Disruptive Activity from Mentally Ill Homeless People to...
Date:	Thursday, January 23, 2025 11:25:40 AM

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In Defense of San Francisco B.A.R.T., In Recent Wrongful Death Law Suit, they should put the Blame on Federal Investigators for failing to link the Unnatural amounts of Disruptive Activity from Mentally Ill Homeless People to Organized Crime and Corporate Espionage.
By: Daniel Jeremiah Hoffman, Investigative Journalist and Attorney Per Se at SF Liberator News, https://sfliberatornews.weebly.com/

Referenced Kron 4 Article: https://www.kron4.com/news/bay-area/lawsuit-bart-failed-to-protect-woman-pushed-to-her-death-in-san-francisco/

San Francisco 01/23/25. A Recent Kron 4 Article, "Lawsuit: BART failed to protect woman pushed to her death in San Francisco" indicated that San Francisco Bart authorities are being sued for Wrongful Death of a passenger's family who was pushed to her death by a mentally ill homeless man, I support the family's decision to sue but they need to think bigger and BA.R.T. Authorities should attempt to pass the burden on to Federal Investigators who have been ignoring the High Level Organized Crime Syndicate who Benefits of this increased disruptive and dangerous activity that is being linked to low level people with mental illness, the intentional placement of this activity and these homeless, addicts and mentally ill people is obvious and creating Artificial Demand for government services of "Public Health and Safety" which benefits corporate partners and the Stock Markets without addressing the real cause and benefactors but only attacking the symptoms, the people themselves, who are being manipulated and strategically guided into these activities, for any honest investigator, whether Law Enforcement or Journalist, the planned, strategic and coordinated movements of these people and their behavior and theatrics is undeniable and the amount of these people on the streets engaging in this criminal and disruptive behavior is both unnatural and intentional and it is the Public Health and Safety Partners who have motive. I have been living on the streets undercover as a journalist for over seven years all across N. America including Canada and in both Red and Blue cities and states,

using my past professional experience as an AmeriCorps Agent with non-profit management experience and as a certified Business Technology Market Expert with Director Level Titles in the Business Tech space, and on January 4th, 2025 I published an article by email to Local, State and Federal Government and Law Enforcement Agencies entitled, *SF Liberator News Journalist Daniel Jeremiah Hoffman Supports SFPD's huge surveillance tech expansion this year...as long as they Address the Number of Bad Actors on the streets, Illegal Multi-Agency Targeted Ops, Corporate Espionage, and Corrupt Activities of other Agencies who may be instigating low level crimes or engaging in activities trying to Entrap People by coordinating efforts under this surveillance tech",* ironically this article was attacked by internet hackers who disrupted my spelling and grammar, a crime none of these said agencies seem to want to investigate as a violation to my protected right to freedom of expression and of the press, I would say that the continued reported attacks to my internet as a Pro-Democracy Journalist is enough supporting evidence strongly in favor of a case being made against these agencies and partners for intentional negligence as I remain a victim of illegal targeted multi-agency ops myself and this negligence seems to be coordinated with ground operations designed to fabricate false media evidence by antagonizing me with operatives as my email reports of internet attacks continue to get ignored and as a victim of excessive force and false arrests in multiple jurisdictions, even though I support local Law Enforcement, it is the Federal Law Enforcement Agencies who act as sheep dogs of these Government sponsored Ponzi Schemes to make sure allocated money for Federal Programs gets funneled to the right partners so the activities of Organized Crime that created the demand for those programs stays protected and because so many local agencies get expanded as a result these schemes that use human beings as a commodity become what seems like too big to fail as these pirates drain our public purse but that is only because we fail to offer social programs that decrease the value of human beings as a commodity but instead manage them in revolving door systems using the resources of the criminal justice, outpatient mental health services and public housing and shelters as a throttle to release people at will who are manipulated into low level crime and disruptive behavior when the crime syndicates can benefit off of that behavior either in targeted attacks against political and religious opponents and pro-democracy journalists like myself, or to engage in those activities as acts of socio-economic warfare and to extort tax-payers for more money for these bridge to nowhere programs that keep these low level operatives like cattle but again just to address the symptoms of criminal behavior but not the cause, which is Organized Crime controlling our policy making in their benefit. To give another example, on October 25th, 2024, I published another Article by email to many of the Same local, state and federal agencies entitled, "*Artificial Demand and Exposing Retail Theft as Socialist Tax-payer Fraud Scheme In California- Understanding the Organized Crime Connection between Private Security and San Francisco Law Enforcement Getting Funding.*", in this article I explained that the recent uptick in retail snatch and grabs and petty thefts by low level criminals was part of an Organized Crime Ponzi Scheme that had nothing to do with the stolen items but that those criminals, many mentally ill street people, were being instructed and guided into specific stores and businesses for socio-economic warfare, they wanted to either put the small businesses out of business and pressure the Corporations to purchase Theft Prevention Services and Insurance, the primary companies offering those services of course connected to the Stock Markets and the added expense of Theft Prevention Services which includes Security Guards and the raised Insurance premiums this all cuts into those Corporations operating expenses, one large Chain already announced having to close San Francisco stores but citing a different reason than the thefts but these thefts were obviously a major contributing factor as the closed store locations were specifically identified in SFPD reports for increases in arrests of shoplifters. Directing criminal behavior this way makes predicting the stocks of the companies involved who benefit very easy, its basically covert extortion and those companies, like the Theft Prevention Companies employ a lot of minorities, not that the minorities have anything to do with it because the stocks are attached to mostly White Americans and Canadians, but because they hire minorities as a type of political shield, so attacking the too big to fail scheme wouldn't just put effect unemployment numbers it would be targeting minority employment, and this is by design to

protect the scheme and the wealthy white investors who are the real Organized Crime Leadership. So with this recent murder on the B.A.R.T. terminal and the pressure of a Law Suit we have to ask ourselves who stands to benefit from the obvious new security measures that will be put in place and who benefits by gaining Redevelopment or Restructuring contracts to upgrade the B.A.R.T. system as a result of the pressure this Law Suit Creates, these are big players involved in these contracts and the Agenda has already been planned so they just need to get public support and orchestrating a murder using a mentally ill homeless man with priors who can't defend himself in court is the perfect patsy to push this Agenda for the Organized Crime syndicate who profits by creating Demand for Government and Corporate contracts and predicting that resulting economic activity in the stock markets but only because they orchestrated the Demand themselves. So, my heart goes out to the family who lost a loved one but B.A.R.T as an agency is not equipped to go after a Global Organized Crime Syndicate who is obviously manipulating these low level people into these activities as Bad Actors involved in Corporate Espionage, many are so tortured on the streets they will do anything if they are promised a housing unit or even a $5 Bill could motivate these addicted mentally ill people to engage in criminal or disruptive behavior because the jails are actually better than your shelters and your society, like the Nazi culture, is designed to be cold and uncharitable so they can force these people behind the closed walls of your Housing Programs and Institutions where they are sufficiently brainwashed and often misdiagnosed and prescribed mind altering pharmaceutical drugs that cause the behavior that benefits this Crime Syndicate and then rereleased to engage in more destructive and dangerous behavior. The Federal Agencies have no plausible deniability, they know what is happening but their own retirement accounts are all attached to stocks that benefit this Organized Crime Syndicate and many are rogue and engage in the activities themselves covertly behind the scenes that manage the Crime Syndicate activities by guiding these low level people's activity and covering up for it, including hacking the internet of a Journalist like myself, and producing the media propaganda that applies the public pressure in support of the programs that transfer tax-dollars to their partner corporations. So, If I was B.A.R.T., I would trace this homeless mentally ill person to the last facility he entered, he obviously was in some government facility and then released onto the streets with no rehabilitation or restoration towards self dependent healthy living just probably given a government paid for handful of dangerous pharmaceutical drugs to excite his behavior further, even though he suffered from serious mental illness with a history of violence. The Feds are supposed to regulate these facilities and the Government has allocated Trillions of dollars to make sure dangerous people are put on positive paths after being released so B.A.R.T. just needs to trace the last facility and the programs this man was attached to and pass the blame on the Feds for intentional negligence, because they know these people are being released specifically to keep the crime rates up and the recordable symptoms associated with mental illness and addiction as visible eyesores so they can keep blaming people who are addicted and mentally ill instead of the people who caused and benefit from that criminal and mentally ill behavior using the stigmata's and negative stereotypes as cover for the real culprits, the Federal Rogue Corrupt agents guiding and causing that behavior in the benefit of Corporate partners and for a Political Agenda. Put the Blame on Federal Investigators for Intentional Negligence and failing to link the Unnatural amounts of Disruptive Activity from Mentally Ill Homeless People to Organized Crime and Corporate Espionage or at least their failure to hold the facilities accountable to suitable conditions of release that protect us citizens and tax-payers from this engineered criminality that benefits the Crime Syndicates Ponzi Schemes but by going after the Crime Syndicate and making sure we are creating and administering social programs that decrease the stigmata's and negative stereotypes that provide cover for these illegal operations and for their Bad Actors, who are vulnerable people, brainwashed, manipulated and incentivized, to engage in crimes and criminal mischief. When you create places and programs that turn the able minded poor, addicted and low wage earners into the best version of themselves and placement into lives independent of the system then their value in the system decreases as a commodity but as long as you blend determinism with outpatient mental health with a focus on pharmaceutical treatment and housing units as your social solutions you increase the value of

human beings as a commodity in that system and that value is dependent on the negative stereotypes used publicly to extort the taxpayers with this criminal and mentally ill and behavior, and as long as we keep paying into these public health and safety Ponzi schemes and as long as we allow them to use visible eyesores and the victims of mental trauma as cause for artificial demand they will continue to place these people all over our streets as operatives to continue in the negative behavior that gets transformed into payouts for the players in the Stock markets and because of the amounts o money involved in these government contracts and the number of people employed these pirates will continue to control our government, law enforcement policies and procedures and social programs in their benefit and rob the public purse using human exploitation to do it. Again I offer myself to any Executive in Government as an advisor to implement my "New Environments Scientific Approach (NESA) so we can fight this Organized Crime by using real science and psychology and the latest tech in brain imaging leading and equipping the targeted populations they have been managing as a commodity instead to their fullest human potential in a free market in lives that are independent of the system except as tax-paying, property owning contributing members of society themselves, anything less and you just look like a participant in Organized Crime, Slavery and Human Exploitation.
Sent with Proton Mail secure email.

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	19 Letters from Julien DeFrance
Date:	Friday, January 31, 2025 2:52:00 PM
Attachments:	19 Letters from Julien DeFrance.pdf

Hello,

Please see attached for 19 letters from Julien DeFrance regarding various subjects.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Julien DeFrance
To: Lurie, Daniel (MYR); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject: Fwd: America Has Spoken. SF Must Act Like It.
Date: Thursday, January 30, 2025 9:03:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Interesting take from our local Republicans.

Sometimes I feel like supervisors should be elected at large, so that everybody's truly represented, as opposed to 100% falling under Democrats control, when clearly the make up of our city is a lot more complex and diverse than a single party. Maybe your weekly agenda would also be more focused too, and aligned with our actual priorities.

Begin forwarded message:

From: Richie Greenberg Press HQ <press@richiegreenberg.org>
Date: January 30, 2025 at 08:20:14 PST

America Has Spoken

San Francisco, time to act like it.

THURSDAY, JANUARY 30, 2025

Joe Biden and failed successor Kalama Harris are out. The White House has a new leader. Yet most if not all elected officials in San Francisco push ahead with their meetings, policy proposals, votes on ordinances and resolutions, as if nothing has changed. As if America has not fundamentally rejected radical, detrimental, dangerous Democratic leadership a mere twelve weeks ago.

But America has. The nation has learned its lesson of the insane last five years under Soros-backed DAs, of BLM and resulting race-bashing. America rejects coddling criminals and inviting of every rogue convict from countries far and wide.

Disgrace of a governor Gavin Newsom, once darling of San Francisco, has been quite emboldened these last couple of years, especially since his surviving his recall of September 2021. He used to refer to California as a *Nation-State*, if you recall. But today, no amount of groveling, of fiery

speeches, of justifications, finger-pointing and excuse-making can turn opinions of him positive; his failures are massively dangerous and a reflection (or instigator of) clearly bad governance plaguing our state. His days are numbered, and with the catastrophe of Los Angeles fires, his priorities past and present (ie. Trump-proofing California), Newsom as 2028 presidential hopeful is extinguished. America will resoundingly shun him.

San Francisco now has a new, outsider mayor, sworn in January 8th. Daniel Lurie has no track record in city hall and in many ways that's a good thing. And that he is tremendously wealthy also means he's not seeking a bloated paycheck or tempted by special interests. Yet those he works with, those he must rely on in the city's legislature (our Board of Supervisors,) is still acting in their old ways. As if Trump was not elected, or the nation's voters hadn't spoken.

Electeds in City Hall instead of working to better our sick city, suck the life and joy out of living in San Francisco. Members of the Board lay awake at night dreaming and scheming how to extract more money from taxpayers, how to grant such moneys to nonprofits which, as we all know, remain unaccountable and really don't do much to help. NGO's CEOs get richer.

America has spoken loud and clear. With Trump now our president, with both houses of Congress in Republican hands, and a wave of immediately enacted presidential orders on accountability, out-of-control spending, on locking down our borders, eliminating DEI, and sweeping transnational drug dealers and terrorists off the streets, the federal government is working swiftly.

Yet San Francisco's leaders, if you watch replays of their recent weekly meetings, seem to be living as if it were eight years ago. Denying reality. They're instead holding press conferences to "denounce" a law-and-order President. But this isn't 2016. We've moved on. America has moved on.

San Francisco's District 9 Board member Jackie Fielder Read more here, an "out" woman, put forth a resolution reaffirming San Francisco to be a Sanctuary City. Today, the eleven-member Board voted and unanimously backed her resolution. They are defying America.

Mayor Lurie, if he was smart, would remain silent, if that means to avoid confrontation with ICE enforcement operations. Or, he would clarify there exists a very distinct separation between *transnational drug dealers* and the law-abiding legal immigrants. Yet today, he did not. Read here . Unfortunately, the initial excitement over Lurie as the newest mayor is souring - and hope is slipping away.

Elected officials can and should act swiftly on DEI and the removal of illegal alien drug dealers which make our city dangerous. Not acting is a choice. City leaders' choice.

Ultimately, they counted on Kamala to win. It's beyond obvious.

But Trump won, with a mandate, a platform of urgent policy change and emergency actions to be taken. He won the Presidency and won, indirectly, the two houses of Congress. The conservatives collectively have a directive for swift change.

It's not that change is coming sometime in the future. It's already here.

~ Richie

Please support Richie Greenberg's newsletter distribution with a contribution for 2025. You will benefit by the monitoring of city hall officials, of legislation, ballot measures and elections, and exclusive breaking news.

Please Donate Now

From:	Julien DeFrance
To:	Lurie, Daniel (MYR); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	BOS PUBLIC COMMENTS
Date:	Wednesday, January 29, 2025 12:15:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Real people, real San Franciscans, have a job.

Unless you want to keep on leaving public comments monopolized by all of those so-called "non-profits", lobbyists, and other paid actors pretending to be San Franciscans, or pretending to have concerns about X or Y problem, it is critical that you open up access to those meetings via Zoom or other virtual platform, so that everyone can participate. We live in the 21st century and deserve access to modern technology and tools.

Anyone should be able to call in, whether at home or at work, and remotely participate, including during public comments, without having to physically be present at City Hall.

The current format of BOS meetings only allows for the attendance of people who don't participate in this city's economy. Not everybody has the luxury of taking a whole Tuesday afternoon off.

Please work that out, ASAP.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR); Lurie, Daniel (MYR)
Subject:	BOS ROLL CALL AND PLEDGE OF ALLEGIANCE / "Board Rule 4.7.1"
Date:	Wednesday, January 29, 2025 12:14:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear supervisors,

On his inauguration day, Daniel Lurie pledged allegiance to the flag, and to both the US and California constitutions.

Why is it so hard for you to do the same? Is it too hard for you all to be and feel proudly American?

Or do you instead want to keep on feeling sad and sorry, going back in time, blaming colonialism, for things our generation has no responsibility for?

Why are you making so many concessions to those radical left lunatics? Most importantly, how can you do this in the name of San Franciscans, who don't believe any of this crap?

Do you sincerely and seriously believe that San Francisco is on a so-called "stolen land" and the BS (probably shared by Fielder, previously Ronen and other lunatics) going as far as validating the notion of occupied territory?

Are you sure you don't wanna rename a few parks and schools along the way as well, while you're at it?

How about we get rid of this rule and go back to pledging allegiance to the flag, and to the US/California constitutions instead?

Or do we want to keep on wasting time, with this whole land acknowledgement BS, every single week, for the next 4 years?

Enough with this moronesque insanity. What we need, want and deserve is common sense.

Time for you all to get your priorities right.

Now, get to work!

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Forget the Valencia bikeway: The new 'neckdown' is driving motorists crazy
Date:	Monday, January 27, 2025 6:08:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors,

When will these absurd programs and other stupid, wasteful pet projects from the SFMTA finally come to an end?

Isn't it time to fire these incompetent morons?

https://sfstandard.com/2025/01/23/kirkham-street-neckdown-confusing-motorists/

Get to work!

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Business owner questions SFPD"s effectiveness after $30K loss from repeat smash-and-grabs
Date:	Monday, January 27, 2025 5:38:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

SF business burglarized 4 times in 6 months! Astonishing.

How about we finally get rid of so-called “chief” Scott and of the incompetent chain of command at SFPD?

It’s about time. How much more disastrous does his track record need to be for you all “democrats” to finally wake the up and do something about this moronesque incompetence?

4 years of Biden really have set the bar to historic lows… and we’ve all got used to mediocrity, it seems!

https://abc7news.com/post/san-francisco-business-owner-questions-police-departments-effectiveness-30k-loss-repeat-smash-grabs/15841898/

We need a new chief of police!

Get to work.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	URGENT - Lower Nob Hill/Lower Polk Revitalization Plans Under New Leadership?
Date:	Monday, January 27, 2025 2:08:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors,

Our once up-and-coming neighborhood of Lower Polk (Polk St between Geary St to California St) suffered severely during COVID, and has struggled to recover ever since.

From the absurd and disproportionate mandates that incompetent London Breed cluelessly enacted during the pandemic, to the change in demographics that disgraced Supervisor, then President Peskin shoved down our throats, turning hotels into shelters, forcing our hands on the navigation centers, ultimately resulting in turning our lively neighborhood into a second mini Tenderloin.

Who in their right mind could think for one second only, that homeless, crackheads, drug dealers and cartels would behave like exemplary citizens? Who in their right mind would think they'd lawfully patron our stores and local businesses? No one! Except morons like Breed or Peskin, that most of you all have eventually supported.

All we ended up with were valuable stores and restaurant gems closing one after the other. Crackheads and other zombies at every corner. Encampments, trash, filth, all over our alley streets. And our home values losing several hundreds of thousands of dollars.

I personally fume when people mention the word Tendernob. Lower Nob Hill shouldn't have been turned into this shit show.

Under your former mayor's watch, and some of you's complicity, complacency, the worst happened to our city. It is now time to fix it.

So tell me. Tell us all.

What is your plan to revitalize and redevelop Lower Nob Hill and more specifically the Lower Polk corridor?

Make sure to demonstrate a little bit of ambition, for once.

Please advise.

From: Julien DeFranco
To: Sawyer, Jason (POL); SFPD, Chief (POL); info@lowerpolkgid.org; Chris Schulman; Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanna (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); WaltonStaff (BOS); Press Office, Mayor (MYR)
Subject: Illegal homeless encampment at 1488 Pine St - Obstructing sidewalk
Date: Monday, January 27, 2025 12:51:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Polk/Pine St. Obstructing sidewalk.

Repeat offender.

Please remove immediately.

From:	Julien DeFrance
To:	Board of Supervisors (BOS)
Cc:	Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Re: URGENT - Upcoming Walgreens Store Closures
Date:	Monday, January 27, 2025 12:38:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors,

What solutions have you come up with to avoid these closures?

Are anything in negotiations yet, with Walgreens leadership team and those affected locations store managers, to prevent the catastrophic impact this would have on our neighborhoods?

We deserve to know.

Do everything in your power to get Walgreens to reverse their decisions.

Keep our local pharmacies open!

Please advise.

> On Jan 19, 2025, at 09:26, Julien DeFrance <julien.defrance@gmail.com> wrote:
>
> Supervisors,
>
> What solutions have you come up with to avoid these closures?
>
> Is anything in negotiations yet, with Walgreens leadership team and those affected locations store managers, to prevent the catastrophic impact this would have on our neighborhoods?
>
> Please advise.
>
> > On Jan 9, 2025, at 10:57, Julien DeFrance <julien.defrance@gmail.com> wrote:
> >
> > Good morning,
> >
> > It is extremely sad to witness again the closure of so many of our

neighborhood businesses, including essential ones like Walgreens.

Where are we supposed to shop? Get our OTC medication? Prescription refills? Flu/COVID shots after this?

The US doesn't have any real / standalone pharmacies like Europe or other countries do. And people highly rely on these nationwide chains for their medical needs.

In District 3 just alone, this constitutes 3 closures. Throughout the city, more than a dozen. Just unacceptable.

https://www.sfgate.com/local/article/walgreens-closures-san-francisco-20024906.php
https://www.sfchronicle.com/bayarea/article/walgreens-sf-stores-closing-20024802.php

Let us find ways around this. Those stores just need to remain open. At all costs. No matter what's needed here.

Get the crackheads, addicts, homeless folks into treatment and shelter, respectively.
Encourage these stores to use all means necessary against all thieves and criminals, repeatedly looting these stores.
Stand with law enforcement.
Call out all those lenient, radical-left judges who can't seem to be doing their job, request their immediate removal from office or engage recall procedures.

Once again, these stores are essential to our neighborhoods, essential to our most basic needs, essential for tourists, essential for SF's much needed recovery, and simply cannot close.

Best regards,

JD.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Re: Lurie Tiptoes Around Trump As SF Leaders Challenge Executive Orders
Date:	Monday, January 27, 2025 11:52:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

According to KQED, Lurie Tiptoes Around Trump As SF Leaders Challenge Executive Orders.

https://www.kqed.org/news/12023569/lurie-tiptoes-around-trump-as-sf-leaders-challenge-executive-orders

Are you kidding me?

First of all - Let's not put all immigrants in one same bucket.

There's both legal and illegal immigration. And across both groups, not everybody's coming with the same purpose or intentions either.

Should we have some empathy for real asylum seekers, people having family here, working here for jobs that Americans don't want to take? Yes, absolutely. In certain cases, that should even qualify them for a visa and some form of regularization of their situation.

Should we feel some sympathy for drug dealers, cartel members, thieves and criminals? Probably not. Have those deported! We'll just be better off.

In case you already forgot…
https://www.sfchronicle.com/projects/2023/san-francisco-drug-trade-honduras/

DO NOT STAND WITH THOSE RADICAL LEFT LUNATICS.

VOTE NO ON JACKIE FIELDER'S ABSURD RESOLUTION.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR); SFPD, Chief (POL); Sawyer, Jason (POL); SFPD Northern Station, (POL); SFPD Tenderloin Station, (POL)
Subject:	Illegal Homeless Encampment at 690 Van Ness Ave
Date:	Sunday, January 26, 2025 8:27:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Blocking Tenderloin Community Elementary School building

Service entrance / Possible Emergency Exit.

Repeat offender.

Please advise.

From:	Julien DeFrance
To:	Sawyer, Jason (POL); info@lowerpolkcbd.org; Chris Schulman; SFPD, Chief (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	URGENT - Illegal Homeless Encampment at 101-109 Fern St - Blocking sidewalk every single night.
Date:	Sunday, January 26, 2025 8:17:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Blocking sidewalk. Leaving trash/filth behind.

Repeat offender.

We just can’t have that.

Remove immediately. Seize all belongings.

From:	Julien DeFrance
To:	Sawyer, Jason (POL); Lower Neighbors; info@lowerpolkcbd.org; Chris Schulman; SFPD, Chief (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	URGENT - Homeless/Crackheads all over Lower Polk - Remove immediately
Date:	Sunday, January 26, 2025 3:14:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

On Polk St between Geary St and California St.

Every single alley street or cross streets +/- 1 block.

Trash, filth, illegal sidewalk occupation or obstruction.

Some laying or standing in the middle of traffic on Polk/Pine.

Safety/sanitary hazards.

Please remove immediately.

Thank you.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	MUNI/Bus Line 49: Overcrowded bus full of fare offenders, homeless and crackheads
Date:	Sunday, January 26, 2025 2:26:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Market and South Van Ness Avenue
Heading north towards Aquatic Park.
1:30 PM
More than 100-120 people on board

How long are we gonna keep on experiencing this shit show? Why do law abiding riders have to squeeze for all of these offenders?

Public transit is a mess in this city. We deserve clean, safe, and reliable MUNI service.

Starting with fare enforcement. Only those who pay should be able to board.

Have enforcement officers on every single ride. Defer enforcement powers to bus drivers/operators when no agent is available.

Simple. Effective. Common sense. Make it happen.

Thank you.

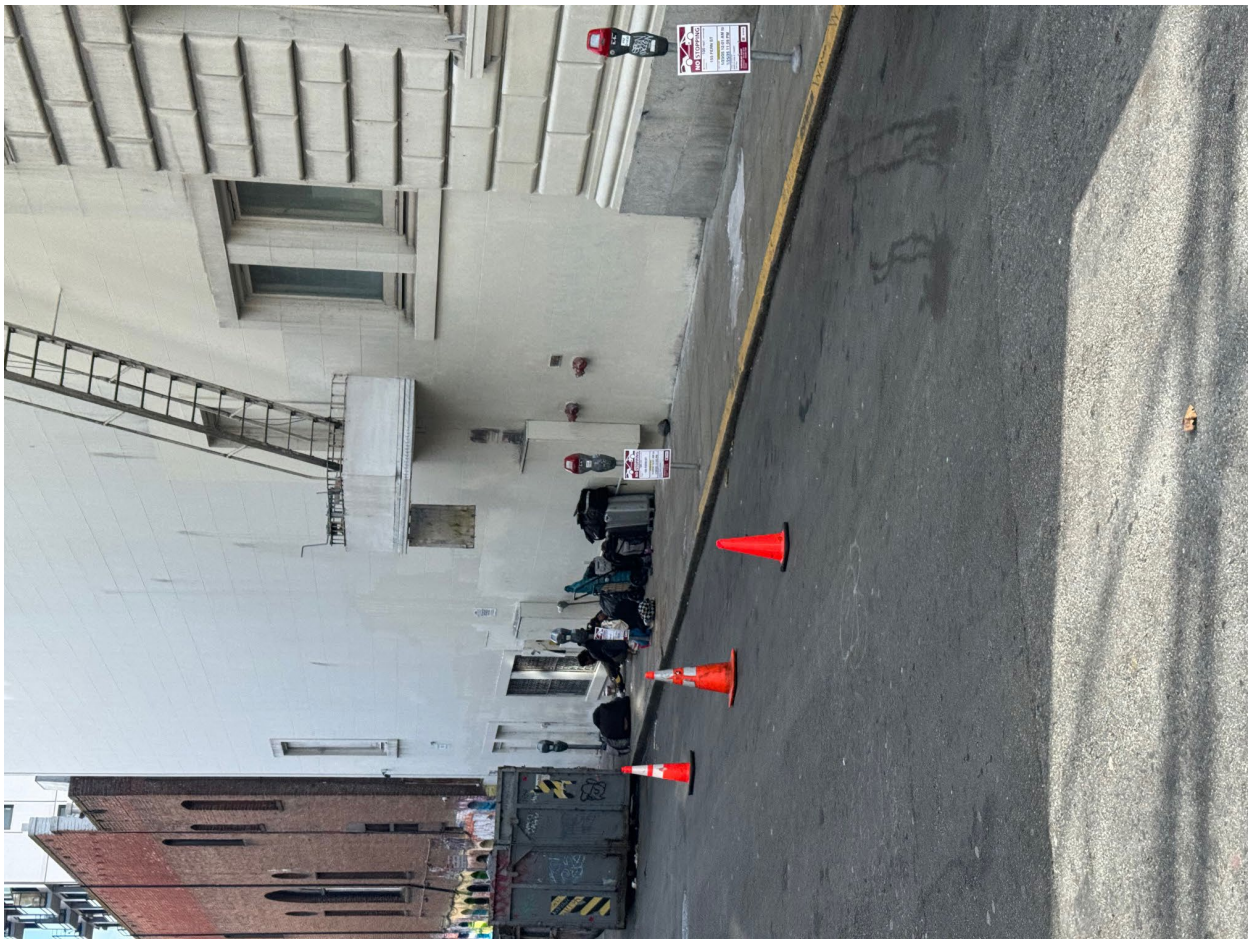
From: Julien DeFranco
To: Sawyer, Jason (POL); SFPD Northern Station, (POL); SFPD, Chief (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); WaltonStaff (BOS); Press Office, Mayor (MYR)
Subject: Illegal homeless encampment at 179-199 Fern St
Date: Saturday, January 25, 2025 1:25:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Blocking full sidewalk.

Safety/Sanitary hazard.

Please remove immediately.



From: Julien DeFranco
To: Sawyer, Jason (POL); SFPD Northern Station, (POL); SFPD, Chief (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); WaltonStaff (BOS); Press Office, Mayor (MYR)
Subject: Passed out crackhead at 109 Fern St
Date: Saturday, January 25, 2025 1:22:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Blocking sidewalk. Trash everywhere.

Remove immediately.

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	URGENT - Concerns over the corrupt CPUC and forever increasing PG&E Bills in San Francisco and California-wide!
Date:	Saturday, January 25, 2025 11:58:39 AM

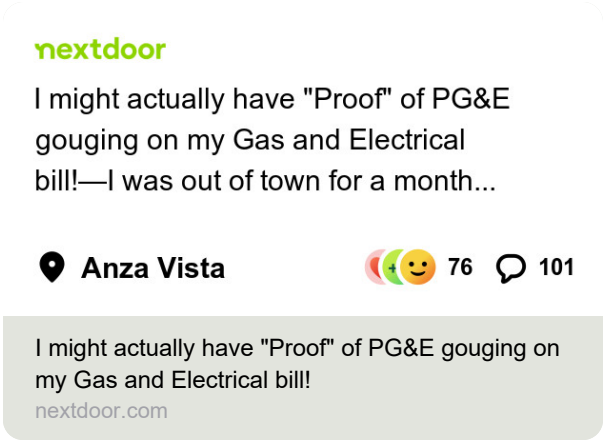
This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors,

I live in a one bedroom apartment and wasn't even home for 2 weeks amount of my last billing cycle.

What used to be a $30-40 a couple of years ago, then $60, then a $70-80 bill, at my biggest surprise, just hit $110 this January.

Many other people reported such spikes and unwarranted increase online all over Reddit, Nextdoor and other platforms, expressing concerns over abusive and deceptive practices.



After calling PG&E and having them go through all the numbers, it appeared that my actual consumption was around $40, but that an additional $70 of junk fees, almost twice as much as my usage, is every month, bumping it up to new heights!

Blame PG&E. Blame the regulator. Blame the corrupt CPUC and all of its corrupt members, and corrupt politicians (guess who? So-called "democrats") who placed them there, and allowed for the repeated price hikes we've all heard in the news over the last 12-18 months.

The most recent in dates?

https://www.sfchronicle.com/climate/article/pge-rate-hikes-2025-19993571.php

What I now start telling people?

Stop voting for the same people again and again if you want some change. Wake up, San Francisco. So-called “democrats” are not your friends.

Supervisors,

What is your plan to fight energy price gouging, not just for people on welfare programs but for all San Franciscans, irrespective of race or income?

Should the PG&E monopoly be broken up so that there actually is a market, competition, and lower prices?

Are you able to force PG&E to bring the prices down to their 2018/2019 levels?

What influence do you have with the CA Governor Newsom and the corrupt CPUC? Can their corrupt members be recalled for what appeared to be a series of high treasons!

Please advise.

JD.

From:	Julien DeFrance
To:	FielderStaff; Fielder, Jackie (BOS); SFPD, Chief (POL); SFPD Mission Station, (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Re: Illegal homeless encampments, peddlers, trash everywhere between 16th/Mission and Valencia St.
Date:	Friday, January 24, 2025 7:22:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Tonight again. What the hell is going on here? Where is the goddamn police?

So much leniency.

Wake the hell up.

> On Jan 22, 2025, at 11:48, Julien DeFrance <julien.defrance@gmail.com> wrote:
>
> Still an ongoing issue.
>
> Please advise.
>
> > On Jan 12, 2025, at 17:47, Julien DeFrance <julien.defrance@gmail.com> wrote:
> >
> > Sent from my iPhone
> >
> > Begin forwarded message:
> >
> > **From:** Julien DeFrance <julien.defrance@gmail.com>
> > **Date:** January 12, 2025 at 11:14:05 PST
> > **To:** Board.of.Supervisors@sfgov.org, bos@sfgov.org, ChanStaff@sfgov.org, connie.chan@sfgov.org, Chyanne.chen@sfgov.org, chenstaff@sfgov.org, matt.dorsey@sfgov.org, DorseyStaff@sfgov.org, joel.engardio@sfgov.org, engardiostaff@sfgov.org, jackie.fielder@sfgov.org, fielderstaff@sfgov.org, mahmoodstaff@sfgov.org, Bilal.mahmood@sfgov.org, rafael.mandelman@sfgov.org,

MandelmanStaff@sfgov.org, myrna.melgar@sfgov.org, melgarstaff@sfgov.org, danny.sauter@sfgov.org, sauterstaff@sfgov.org, Stephen.sherrill@sfgov.org, sherrillstaff@sfgov.org, Shamann.Walton@sfgov.org, waltonstaff@sfgov.org, mayorspressoffice@sfgov.org
Subject: Illegal homeless encampments, peddlers, trash everywhere between 16th/Mission and Valencia St.

Peddlers also present on Mission St, from 12th St to 16th St.

Encampments also present on surrounding streets and alley streets.

This is a recurring issue. Why isn't done about it?

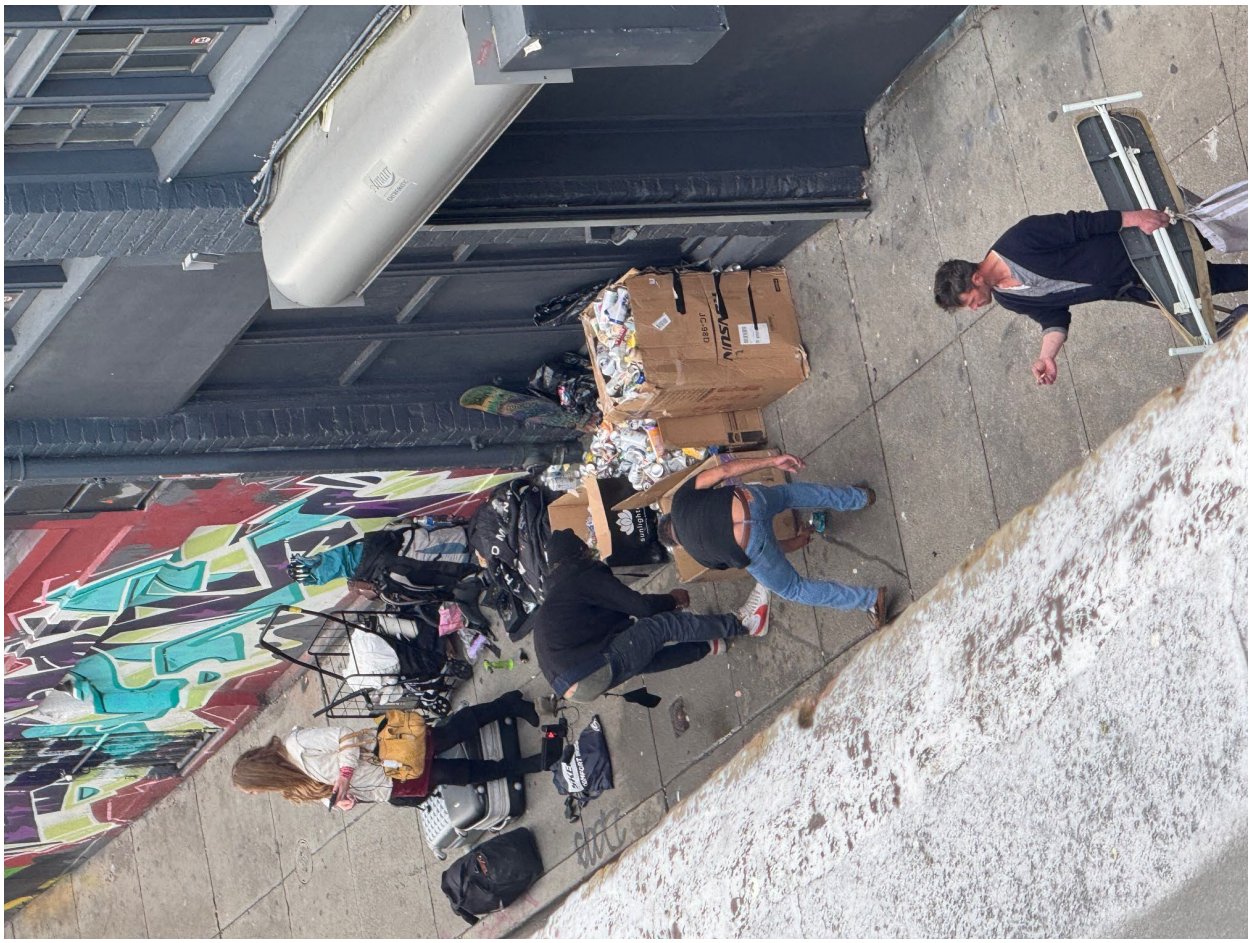
Please advise.

From: Julien DeFrance
To: info@lowerpolkcbd.org; Lower Neighbors; Chris Schulman; SFPD Northern Station, (POL); Sawyer, Jason (POL); SFPD, Chief (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chan, Chyanne (BOS); ChanStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); WaltonStaff (BOS); Press Office, Mayor (MYR)
Subject: Illegal homeless encampment at 190 Fern St / ADA violation / Trash everywhere
Date: Friday, January 24, 2025 3:51:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fully unusable sidewalk. Junk/trash/random items everywhere. Crackheads everywhere.

Please clean up this mess immediately.



From:	Julien DeFrance
To:	SFPD, Chief (POL); SFPD Northern Station, (POL); SFPD Mission Station, (POL); SFPD Tenderloin Station, (POL); Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR)
Subject:	Huntington Beach City Council Declares City a "Non-Sanctuary City for Illegal Immigration for the Prevention of Crime"
Date:	Friday, January 24, 2025 11:37:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Maybe something you should all be inspired by…

https://www.huntingtonbeachca.gov/news_detail_T4_R269.php

For those operating in our streets, dealing drugs for the cartels etc, … there should be full cooperation from local law enforcement.

We've seen way too much happening in our streets, to keep on being so naive!

There's a clear distinction between legal and illegal immigration. And within documented, undocumented groups, also, not everybody comes with the same background or story, or purpose in life.

We've seen way too much incompetence, leniency and dereliction of duty in recent years, across our districts, within city hall, the DA's office, in our courtrooms, and are fed up with the constant culture of excuse, constant victimization of thieves and criminals, and other sanctuary city dispositions.

Should we have any issues with thieves and criminals being deported? Probably not.

Please advise.

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS)
Subject:	FW: Please approve a citywide No Turn On Red policy to make it safer, easier, and more comfortable for people to cross the street…
Date:	Friday, January 31, 2025 3:01:00 PM

Hello,

Please see below for communication from Everett Young regarding File No. 231016, Resolution No. 481-23.

> **File No. 231016, Resolution No. 481-23:** Resolution urging the Municipal Transportation Agency (MTA) to develop and implement a plan for No Turn On Red (NTOR) at every signalized intersection in San Francisco and approve a citywide NTOR policy. (Preston)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Everett Young <noreply@adv.actionnetwork.org>
Sent: Monday, January 27, 2025 11:34 AM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Please approve a citywide No Turn On Red policy to make it safer, easier, and more comfortable for people to cross the street…

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Board of Supervisors,

I am writing to urge you to support and approve a citywide No Turn On Red to make it safer, easier, and more comfortable to cross the street in San Francisco as well as make streets safer and more predictable for car drivers. No Turn On Red has been proven to increase safety — especially for children, seniors, and people living with disabilities — including where it's been implemented in San Francisco (e.g. the 50 intersections in the Tenderloin). Now is the time to expand No Turn On Red citywide, so drivers know this

unsafe behavior is no longer permitted throughout the city while people can feel safe crossing the street with easier and greater access.

Our city faces a roadway safety crisis and a climate crisis, both of which require making it safer to get around without a car and encouraging people to shift trips from cars to public transportation and active transportation (e.g. bikes, scooters, skateboards, mobility devices, etc.). Implementing No Turn On Red citywide will increase roadway safety (decrease roadway injuries) and help more people shift trips to walking, public transportation, and active transportation, making our city safer for people, especially people who are disproportionately negatively impacted by our roadway safety crisis and car-dominated transportation system (children, seniors, people living with disabilities, BIPOC). We need your leadership to make this street safety improvement now.

I urge you to support and approve No Turn On Red citywide to make it safer, easier, and more comfortable to cross the street in San Francisco. Please do everything in your power to ensure No Turn On Red is implemented citywide as soon as possible.

For those of you in state-level office, please work on legislation to allow SFMTA to implement No Turn On Red without installing signs at every intersection — which would enable the City to implement No Turn On Red citywide faster at a significantly lower cost and using significantly less staff time — and legislation to implement No Turn On Red statewide.

Thank you,

Everett Young
everett.b.young@gmail.com
121 Dolores St Apt 7
San Francisco, California 94103

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	19 Letters from Timothy Martin
Date:	Friday, January 31, 2025 3:16:00 PM
Attachments:	19 Letters from Timothy Martin.pdf

Hello,

Please see attached for 19 letters from Timothy Martin regarding various subjects.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Timothy James Martin
To:	Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); SauterStaff; TransCitySF (ADM); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net; Alberti, Celia; ddaniels@emklawyers.com; mmardesich@littler.com; Jack C Nick; Chase, Morgan; Klekowski, Corrie; McIntosh, Scott A.; May, Lori; Sandra Andrade; Katherine S. Catlos; Christine Starkie; Jennifer L. Gray; Norton, Constance E.; EGLER, STEVEN (CAT); Gisselle Castillo; DJ Mico; Davis, Ray; Degener, Sharon Rebeca; Uniak, Kurt M; Celeste Heritage; celeste.ferndale@gmail.com; Tabitha Bolkish; kbolkish@advostrat.com; Jahangiri, Cirrus; ssaldana@klinedinstlaw.com; gustavo@rileyersoff.com; michael.gowe@doj.ca.gov
Subject:	slowly working through each of the 9 professions exemption, nothing for CRTP"s
Date:	Sunday, January 26, 2025 8:55:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

Just codifying the exemptions for all. Gotta prove dereliction of duties and such...

Thank you,
Timothy James Martin, Trustee and Certified Tax Preparer

I CAN'T OPERATE BECAUSE OF THE CHAOS AND AM BRINGING ORDER TO THE CHAOS

I.
"Tax Preparer Act"

BPC 22258:
(a) "The following persons are" "exempt from the requirements" [but are] "subject to" "the requirements of" (b):

(1) "A person with" "a license by" "the California Board of Accountancy."

(2) "an active" "member of the State Bar of California."

(3) "Any" "trust company" or **"trust business" "as defined"** in Chapter 1 (commencing with Section 99) of Division 1 of **"the Financial Code."**

(4) A **"financial institution" "regulated by"** the **"state or federal" "government," "insofar as" "the activities of the Financial Institution" "with respect to" "tax preparation" "are subject to" "federal or state" "examination"** or **"oversight."**

(5) "A person" **"enrolled to practice before" "The Internal Revenue Service" "pursuant to"** Subpart A (commencing with Section 10.1) of Part 10 of Title 31 of the Code of Federal Regulations.

CIV 1752 The provisions of this title are not exclusive. The remedies provided herein for violation of any section of this title or for conduct proscribed by any section of this title shall be in addition to any other procedures or remedies for any violation or conduct provided for in any other law.
Nothing in this title shall limit any other statutory or any common law rights of the Attorney General or any other person to bring class actions. Class actions by consumers brought under the specific provisions of Chapter 3 (commencing with Section 1770) of this title shall be governed exclusively by the provisions of Chapter 4 (commencing with Section 1780); however, this shall not be construed so as to deprive a consumer of any statutory or common law right to bring a class action without resort to this title. If any act or practice proscribed under this title also constitutes a cause of action in common law or a violation of another statute, the consumer may assert such common law or statutory cause of action under the procedures and with the remedies provided for in such law.

II.

" The Professional Fiduciaries Act."

BPC 6530
(a) "no person shall act" or "hold themselves out" "to the public" as a **"professional fiduciary" "unless that person is" "licensed as a professional fiduciary"**

(b) "does not apply" "to a person" "licensed as an attorney" "under

the State Bar Act" (Chapter 4 (commencing with Section 6000)).

(c) **"does not apply" "to a person licensed as,"** and **"acting within" "the scope of practice of,"** a **"certified public accountant" "pursuant to"** Chapter 1 (commencing with Section 5000) of Division 3.

(d) **"does not apply" "to a person" "enrolled as" "an agent to practice before the Internal Revenue Service" "only when" "acting within the scope of practice" "pursuant to:"** Part 10 of Title 31 of the Code of Federal Regulations. **"Actions taken by an enrolled agent,"** when **"serving as a fiduciary," "which are beyond the scope of their license" "to practice as an enrolled agent" "is unlicensed activity"** and **"subject to" "discipline under Section 146" "unless the enrolled agent is also" "licensed as a professional fiduciary" "in accordance with this chapter."**

BPC 5051
"a person shall be" "**engaged"** in the **"practice of public accountancy"** within the **"meaning and intent"** if [they]:

(a) "Hold themselves out" to "**the public" "as one skilled" [**or] **"qualified and ready"** to **"render" "professional service"** as a **"public accountant"** for **"compensation." (b)-(e)** [other duties]

(f) "Keep books," [is to] [make/prepare] **"trial balances," "statements," "audits," "reports,"** for **"clients."**

(g) "As a tax preparer," "Prepare or sign," "tax returns" for "**clients."**

(h) "Prepare personal," "financial," "investment plans" or **"provide to clients" "products or services"** of **"others"** [for clients]

(i) "Prepare" "management consulting services" to **"clients."** A **"person is" "not engaged" in "the practice of" "public accountancy" if the only "services they engage in" are those from(f) to (i),** and **"do not hold themselves out," "solicit,"** or **"advertise for" clients using the certified public accountant or public accountant designation. A person is "not holding themselves out,"** [by] "**displaying"** a **"CPA or PA certificate"** or **"identifying themselves"** as a **"CPA or PA" [unless usage of] "signs," "advertisements," "letterhead," "business cards," "publications"**

"directed to clients" "potential clients," [that include], **"financial"** or **"tax documents"**

BPC 6501(f)

(1) "Professional fiduciary" means either of the following:

(A) A **"person who acts as"** a "**guardian or conservator of the person," "the estate,"** or "**the person and estate," for "two or more individuals" "at the same time" "who are not related to the professional fiduciary"** or **"to each other."**

(B) "A personal representative of a decedent's estate," "as defined in Section 58 of the Probate Code," for **"two or more individuals" "at the same time" "who are not related to" "the professional fiduciary"** or to **"each other."**

(2) "Professional fiduciary" "also means" "a person who" "acts as a trustee," agent under a durable power of attorney for health care, or agent under a durable power of attorney for finances, for "**more than three individuals," To "determine whether a person is" a "professional fiduciary:"**

(A) "Individuals" "who are related" to **"the fiduciary" "shall" "not be counted."**

(B) "All individuals" "who are related" to **"each other" "shall" be "counted as one individual."**

(C) "All trustors" "who are related" to **"each other" "shall"** be **"counted as one"**

(D) "Professional fiduciary" also is a "**professional fiduciary practice administrator," "appointed pursuant" "PROB 2469 or 9765"**

(3) "related" means "**related by blood," "adoption," "marriage," or "registered domestic partnership."**

(4) "Professional fiduciary" "does not include" "any of the following:"

(A) A **"trust company," "as defined" in "PROB 83"**

(B) An **"FDIC-insured institution,"** or "**its holding companies,"** "**subsidiaries," or affiliates.**

(C) "A public agency," including the "**public guardian," "public conservator,"** or **"other agency" of the "State of California"** or **of a "county of California"** or **"a regional center" for persons with "developmental disabilities,"** "**as defined" in "WIC 4620"**

(D) "A nonprofit corporation" or charitable trust" that "is described in" "Section 501(c)(3) of the Internal Revenue Code."

(E) "A person employed by," or "acting as an agent" "on behalf of," **an "entity or agency" "described in" (A), (B), (C), or (D) who is "acting within the course and scope."**

(F) "A person who" is a **"broker-dealer," "broker-dealer agent," "investment adviser," or "investment adviser representative" "registered and regulated under" the** "**Corporate Securities Law of 1968" the "Investment Advisers Act of 1940**," or **the "Securities Exchange Act of 1934,"** or "**serving as a trustee" to a "company regulated by" the "Securities and Exchange Commission under the Investment Company Act of 1940"**

III "the State Bar Act"

BPV 6002 (a) The **"licensees of the State Bar" are "persons admitted and licensed" "to practice law" "except justices and judges."**

BPC 6125 No person "shall practice law in California" unless "active licensee of the State Bar"

IV "Power of Attorney Law."

PROB 4124 (a) "Attorney-in-fact" is "a person granted authority" to act for the principal in a "power of attorney," "whether the person" is an "attorney-in-fact" or "agent, or "other" (b) "Attorney-in-fact" is "**a successor" or "alternate" "attorney-in-fact" and "a person delegated authority" by an "attorney-in-fact."**

PROB 4118 "Durable power of attorney" means **"a power of attorney"** that **"satisfies the requirements for durability"**

PROB4122 "Power of attorney" means a "**written instrument," that is "executed by" a "natural person" having the "capacity to contract" and that "grants authority" to an "attorney-in-fact."** A power of attorney may be durable or nondurable.

PROB 4126 "Principal" is "**a natural person" "who executes" a "power of attorney."**

PROB 4130 "Springing power of attorney" is "**a power of attorney" "becomes effective" at a "specified future time"** or **on the "occurrence of a specified future event" or "contingency,"** including, but not limited to, the "**subsequent incapacity of the principal." A "springing power of attorney" may be a "durable power of attorney" or a "nondurable power of attorney."**

PROB 4034. "Third person" is **"any person"** other than **the "principal" or "attorney-in-fact."**

PROB 4206 (a) If, "a court of the principal's domicile" "appoints a conservator of the estate," "guardian of the estate," or other "fiduciary" "charged with" the "management of all the "principal's property" or all the "principal's property" except "specified exclusions," the "attorney-in-fact is accountable" to the "fiduciary as well as" to the "principal." Except as provided in subdivision

(b), the "fiduciary has the same" "power to revoke" or "amend" the "durable power of attorney" that the "principal would have" had if not "incapacitated," "subject to any" "required court approval."

PROB 4200 "**Only a person having the "capacity to contract" is "qualified to act" as an "attorney-in-fact."**

PROB 4500 A "power of attorney" "is exercisable free" of "judicial intervention," "subject to this part."

PROB 4540 Subject to Section 4503, a petition may be filed under

this part by any of the following persons:
(a) The attorney-in-fact.
(b) The principal.
(c) The spouse of the principal.
(d) A relative of the principal.
(e) The conservator of the person or estate of the principal.
(f) The court investigator, described in Section 1454, of the county where the power of attorney was executed or where the principal resides.
(g) The public guardian of the county where the power of attorney was executed or where the principal resides.
(h) The personal representative or trustee of the principal's estate.
(i) The principal's successor in interest.
(j) A person who is requested in writing by an attorney-in-fact to take action.
(k) Any other interested person or friend of the principal.

PROB 1003 (a) The court may, on its own motion or on request of a personal representative, guardian, conservator, trustee, or other interested person, appoint a guardian ad litem at any stage of a proceeding under this code to represent the interest of any of the following persons, if the court determines that representation of the interest otherwise would be inadequate:
(2) A person who lacks legal capacity to make decisions.

PROB 4450 (a) The court may, on its own motion or on request of a personal representative, guardian, conservator, trustee, or other interested person, appoint a guardian ad litem at any stage of a proceeding under this code to represent the interest of any of the following persons, if the court determines that representation of the interest otherwise would be inadequate:
(2) A person who lacks legal capacity to make decisions.

COV 2295 An agent is one who represents another, called the principal, in dealings with third persons. Such representation is called agency.

PROB 48 (a) Subject to subdivision (b), **"interested person"** includes any of the following:
(1) An heir, devisee, child, spouse, creditor, beneficiary, and any other person having a property right in or claim against a trust estate or the

estate of a decedent which may be affected by the proceeding.
(2) Any person having priority for appointment as personal representative.
(3) A fiduciary representing an interested person.
(b) The meaning of **"interested person"** as it relates to particular persons may vary from time to time and shall be determined according to the particular purposes of, and matter involved in, any proceeding.

BPC 5033 "Certified public accountant" means "any person" who "has received" from the "board a certificate of certified public accountant" and "who holds" a "valid permit" to "practice" under the "provisions" of "this chapter".

BPC 5034 "Public accountant" means "any person" who has "registered" with "the board" as a "public accountant" and who holds a "valid permit" for "the practice" of "public accountancy."

1456.2 the "public conservator" "shall comply" with the "continuing education requirements" that "are established" by the "California State Association of Public Administrators, Public Guardians, and "Public Conservators."

PROB 2923 the "public guardian" "shall comply" with "the continuing education requirements" that "are established" by "the California State Association of Public Administrators, Public Guardians," and "Public Conservators."

PROB 20 Unless the "**provision or context"** otherwise "**requires,"** the **"definitions"** in this part **"govern the construction"** of this code.

PROB 810 The Legislature finds and declares the following:
(a) For purposes of this part, there shall exist a rebuttable presumption affecting the burden of proof that all persons have the capacity to make decisions and to be responsible for their acts or decisions.

(b) A person who has a mental or physical disorder may still be capable of contracting, conveying, marrying, making medical decisions, executing wills or trusts, and performing other actions.
(c) A judicial determination that a person is totally without understanding, or is of unsound mind, or suffers from one or more mental deficits so substantial that, under the circumstances, the person should be deemed to lack the legal capacity to perform a specific act, should be based on evidence of a deficit in one or more of the person's mental functions rather than on a diagnosis of a person's mental or physical disorder.

PROB 811 (a) A determination that a person is of unsound mind or lacks the capacity to make a decision or do a certain act, including, but not limited to, the incapacity to contract, to make a conveyance, to marry, to make medical decisions, to execute wills, or to execute trusts, shall be supported by evidence of a deficit in at least one of the following mental functions, subject to subdivision
(b), and evidence of a correlation between the deficit or deficits and the decision or acts in question:
(1) Alertness and attention, including, but not limited to, the following:
(A) Level of arousal or consciousness.
(B) Orientation to time, place, person, and situation.
(C) Ability to attend and concentrate.
(2) Information processing, including, but not limited to, the following:
(A) Short- and long-term memory, including immediate recall.
(B) Ability to understand or communicate with others, either verbally or otherwise.
(C) Recognition of familiar objects and familiar persons.
(D) Ability to understand and appreciate quantities.
(E) Ability to reason using abstract concepts.
(F) Ability to plan, organize, and carry out actions in one's own rational self-interest.
(G) Ability to reason logically.
(3) Thought processes. Deficits in these functions may be demonstrated by the presence of the following:
(A) Severely disorganized thinking.
(B) Hallucinations.
(C) Delusions.
(D) Uncontrollable, repetitive, or intrusive thoughts.
(4) Ability to modulate mood and affect. Deficits in this ability may be demonstrated by the presence of a pervasive and persistent or recurrent state of euphoria, anger, anxiety, fear, panic, depression, hopelessness or

despair, helplessness, apathy or indifference, that is inappropriate in degree to the individual's circumstances.
(b) A deficit in the mental functions listed above may be considered only if the deficit, by itself or in combination with one or more other mental function deficits, significantly impairs the person's ability to understand and appreciate the consequences of his or her actions with regard to the type of act or decision in question.
(c) In determining whether a person suffers from a deficit in mental function so substantial that the person lacks the capacity to do a certain act, the court may take into consideration the frequency, severity, and duration of periods of impairment.
(d) The mere diagnosis of a mental or physical disorder shall not be sufficient in and of itself to support a determination that a person is of unsound mind or lacks the capacity to do a certain act.
(e) This part applies only to the evidence that is presented to, and the findings that are made by, a court determining the capacity of a person to do a certain act or make a decision, including, but not limited to, making medical decisions. Nothing in this part shall affect the decision making process set forth in Section 1418.8 of the Health and Safety Code, nor increase or decrease the burdens of documentation on, or potential liability of, health care providers who, outside the judicial context, determine the capacity of patients to make a medical decision.

CCP 378 (a) "All persons may join in one action as plaintiffs if:"
(1) They **"assert any right"** to **"relief jointly," "severally,"** or **"in the alternative,"** in **"respect of"** or **"arising out of" "the same transaction," "occurrence," "series of transactions"** or **"occurrences"** and **"if any question of law, fact in common" "will arise by action;"** or
(2) **"They have a claim," "right,"** or **"interest adverse to them"** in the **"property or controversy" "which is the subject of the action."**
(b) **"It is not necessary that each plaintiff be interested as to every cause of action"** or **"as to all relief prayed for."** **"Judgment may be given for one or more, according to their respective right to relief."**

CCP 379 (a) "All persons may be joined in one action as defendants if there is asserted against them:"
(1) **"Any right to relief jointly," "severally,"** or **"in the alternative," "in respect of or arising out of the same transaction," "occurrence," "series of transactions"** or **"occurrences"** and **"if any question of" "law"** or **"fact" "common to all" "will arise in the action;"** or

(2) "**A claim," "right,"** or **"interest adverse to them in the property"** or **"controversy which is the subject of the action."**
(b) **"It is not necessary that each defendant be interested as to every cause of action"** or **"as to all relief prayed for." "Judgment may be given against"** [them] **"according to their respective liabilities."**
(c) **"Where the plaintiff is in doubt as to the person from whom"** [they're] **"entitled to redress,"** [they] **"may join two or more defendants," "with the intent that the question as to which," "if any is liable," "and to what extent, may be determined between them"**

369 (a) All persons may join in one action as plaintiffs if:
(1) **"They assert any right to relief jointly," "severally,"** or **"in the alternative," "in respect of or arising out of the same transaction," "occurrence,"** or **"series of transactions"** or **"occurrences"** and" **if any question of law"** or **"fact common to all these persons will arise in the action;"** or
(2) **"They have a claim," "right,"** or **"interest adverse to the defendant in the property"** or **"controversy which is the subject of the action."**
(b) **"It is not necessary that each plaintiff be interested as to every cause of action"** or **"as to all relief prayed for." "Judgment may be given accordingly"**

369 (a) "All persons may be joined in one action as defendants if there is asserted against them:"
(1) **"Any right to relief jointly," "severally,"** or **"in the alternative," "in respect of"** or **"arising out of the same transaction," "occurrence,"** or **"series of transactions"** or **"occurrences"** and **"if any question of law or fact common to all these persons will arise in the action;"** or
(2) "**A claim," "right,"** or **"interest adverse to them in the property"** or **"controversy" "which is the subject of the action**."
(b) **"It is not necessary that each defendant be interested as to every cause of action"** or "**as to all relief prayed for." "Judgment may be given" "according to their respective liabilities."**
(c) **"Where the plaintiff is in doubt as to the person from whom he or she is entitled to redress**," [they] **"may join two"** or **"more defendants," "with the intent that the question as to which," "if any," " is liable**," and **"to what extent," "may be determined between the parties."**

FIN 1550 "No corporation shall engage in the trust business unless:"
FIN 1553 "The following persons are exempt from Section 1550:"
(a) "**Any natural person"** serving as "**trustee** of one or more trusts

where at least one trustor is a family member of that trustee.
(b) Any **member of the State Bar,** as specified in Section 6002 of the Business and Professions Code, any "**certified public accountant,"** as defined in Section 5033 of the Business and Professions Code, and any **"professional corporation"** of one or more members of the State Bar or certified public accountants, where these professionals are acting as trustee of a trust established by them for their respective clients, provided that the member of the State Bar, certified public accountant, or professional corporation engages in no advertising for trust business in this state.
(c) Subject to all applicable limitations and restrictions in law for **nonprofit corporations,** any nonprofit corporation acting as trustee incidental to the purposes for which it was organized.
(d) "**appointed" "receiver," trustee," or "other fiduciary" "by a court"**
(e) a **"professional fiduciary."**

BPC 6530 (a) "no person shall act or hold themselves out to the **"public as a professional fiduciary"** unless that person is licensed as a professional fiduciary in accordance with this chapter.
(b) "**does not apply" to a person licensed as an" attorney"**
(c) "**does not apply to a "person licensed as", and "acting within the scope" of practice of, a "certified public accountant"**
(d) "**does not apply" "to a person" "enrolled as an agent" to "practice before" the "Internal Revenue Service"** "**within the scope of practice"**.

BPC 6501 (f) (1) "Professional fiduciary" means either of the following:
(A) A person who acts as **a "guardian" or "conservator" of "the person," the "estate," or the "person and estate,"** for two or more individuals at the same time who are not related to the professional fiduciary or to each other.
(B) A "**personal representative" of a decedent's "estate,"**.
(2) "Professional fiduciary" also means **a "person who acts as" a "trustee," "agent under a durable power of attorney"** for health care, or "**agent under a durable power of attorney for finances."**
(3) For purposes of this subdivision, "related" means related by blood, adoption, marriage, or registered domestic partnership.

BPC 6501 (f) (4) "Professional fiduciary" does not include any of the following:

(A) A "**trust company,"**
(B) An **FDIC-insured institution,** or **"its holding companies," "subsidiaries," or "affiliates."**
(C) A **"public agency,"** including the "**public guardian," "public conservator," or "other agency"**
(D) A **nonprofit corporation or charitable trust that is described in Section 501(c)(3) of the Internal Revenue Code**.
(E) A "**person employed by,"** or **acting as an agent on behalf of, an entity or agency** described in subparagraph (A), (B), (C), or (D) "**acting within the course and scope" a "public officer"** "**acting in the course and scope"**

(F) A person whose sole activity as a professional fiduciary is as a **broker-dealer, broker-dealer agent, investment adviser,** or **investment adviser representative** registered and "**regulated under the Corporate Securities Law of 1968**," **"the Investment Advisers Act of 1940,"** or "**the Securities Exchange Act of 1934"** or **a trustee to a company regulated by the Securities and Exchange Commission under the Investment Company Act of 1940"**

PROB 2104 (a) **A nonprofit charitable corporation** may be **appointed** as a **"guardian or conservator"** of **"the person or estate," "or both,"** if all of the following requirements are met:
(1) The corporation is incorporated in this state.
(2) The articles of incorporation specifically authorize the corporation to accept appointments as guardian or conservator, as the case may be.
(3) The corporation has been providing, at the time of appointment, care, counseling, or financial assistance to the proposed ward or conservatee under the supervision of a registered social worker certified by the Board of Behavioral Science Examiners of this state.
(b) The petition for appointment of a nonprofit charitable corporation described in this section as a guardian or conservator shall include in the caption the name of a responsible corporate officer who shall act for the corporation for the purposes of this division. If, for any reason, the officer so named ceases to act as the responsible corporate officer for the purposes of this division, the corporation shall file with the court a notice containing (1) the name of the successor responsible corporate officer and (2) the date the successor becomes the responsible corporate officer.
(c) If a nonprofit charitable corporation described in this section is appointed as a guardian or conservator:
(1) The corporation's compensation as guardian or conservator shall be allowed only for services actually rendered.

(2) Any fee allowed for an attorney for the corporation shall be for services actually rendered.

PROB 2104.1 A "nonprofit charitable corporation" not incorporated in this state may be appointed as the **"guardian of a minor"** if all of the following requirements are met:
(a) The articles of incorporation specifically authorize the nonprofit charitable corporation to accept appointments as a guardian.
(b) "**The nonprofit charitable corporation"** is contracted by the federal Department of Health and Human Services, Office of Refugee Resettlement, or its successor federal government entity, to provide care and custody of the minor.
(c) The **"petition for guardianship"** is filed in connection with a petition to make the necessary findings regarding special immigrant juvenile status pursuant to subdivision (b) of Section 155 of the Code of Civil Procedure.
(d) "**The nonprofit charitable corporation"** is licensed by this state to provide care for minors.
(e) "**The nonprofit charitable corporation"** complies with all of the requirements of Section 2104, except for paragraphs (1) and (2) of subdivision (a) of Section 2104.

PRB 2340

A **"superior court may not appoint"** a **"person to carry out"** the **"duties of a professional fiduciary,"** or **"permit a person to continue those duties,"** unless he or she holds a valid, unexpired, unsuspended license as a professional fiduciary under Chapter 6 (commencing with Section 6500) of Division 3 of the Business and Professions Code, is exempt from the definition of **"professional fiduciary"** under Section 6501 of the Business and Professions Code, or is exempt from the licensing requirements of Section 6530 of the Business and Professions Code.

PROB 1470 Interested person" includes, but is not limited to:
(a) Any interested state, local, or federal entity or agency.
(b) Any interested public officer or employee of this state or of a local public entity of this state or of the federal government.

BPC No person shall practice law in California unless the person is an active licensee of the State Bar.

BPC 6126 (a) "Any person" "advertising or holding himself or herself out"

as “practicing or entitled” “to practice law” or “otherwise practicing law” “who is not” an “active licensee of the State Bar,” or otherwise **authorized pursuant to statute** or **court rule to practice law in this state** at the time of doing so, is guilty of a misdemeanor punishable by up to one year in a county jail or by a fine of up to one thousand dollars ($1,000), or by both that fine and imprisonment. Upon a second or subsequent conviction, the person shall be confined in a county jail for not less than 90 days, except in an unusual case where the interests of justice would be served by imposition of a lesser sentence or a fine. If the court imposes only a fine or a sentence of less than 90 days for a second or subsequent conviction under this subdivision, the court shall state the reasons for its sentencing choice on the record.

CCP 382
If the consent of any one who should have been joined as plaintiff cannot be obtained, he may be made a defendant, the reason thereof being stated in the complaint; and when the question is one of a common or general interest, of many persons, or when the parties are numerous, and it is impracticable to bring them all before the court, one or more may sue or defend for the benefit of all.

From: Timothy Martin
To: SauterStaff; TransCitySF (ADM); Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject: Re: this "Regulators" and their reasoning... including FTB...
Date: Saturday, January 25, 2025 5:24:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Codes of Law work out as functional Polynomials.

Didn't think that math class was important.

My anger issues will be the least of those in charge of dealing with illegal LLC'S and such.

Timothy James Martin Public Trustee and Certified Tax Preparer

No realized that definition of a Tax Preparer includes all exemptions from CTEC registry.

On Sat, Jan 25, 2025, 11:46 AM Timothy Martin <fairydustmartin@gmail.com> wrote:

> PROB 15681
>
> # What is Reasonable Compensation for Trustee Services in California?
>
> Determining “reasonable compensation” is crucial for those wondering, *Do trustees get paid in California*? Of the factors that determine reasonable compensation for trustee services listed above, the most important is whether the trustee is professional or non-professional.
>
> Public Trustees usually charge standard hourly rates, which typically fall between $100 and $175 an hour. Sometimes, they charge a fee of 1% to 1.5% of the value of trust assets annually. Still, they may charge more if they handle extraordinary tasks, such as helping with a business the trust holds, investing, or managing real estate.
>
> After 28 years of "Guess work" I declare I can't carry out my Trustee Duties within this Discriminatory Industries lazy ideoramous Baboons crap. Organization out of Disorganized Codes that should have been done. PUBLIC IS MY

HIGHEST PRIORITY

On Fri, Jan 24, 2025 at 8:17 PM Timothy Martin <fairydustmartin@gmail.com> wrote:

two definitions of a tax return... 501c3 are mandated for "Contemporaneous Written Statements" Property interest...

CIV 1799.1a. (c) (1) (C) **"Tax return"** means a return, declaration, **statement**, refund claim, or other document required to be made or to be filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

(f) **The treatment of tax returns by tax preparers,** "**as defined"** in **Section 22251 of the Business and Profession**s Code, shall be governed by Section 17530.5 of the Business and Professions Code.

On Fri, Jan 24, 2025 at 8:11 PM Timothy Martin <fairydustmartin@gmail.com> wrote:

The ones charged with protection of the public via "Tax Preparation" themselves are not exempt from other professions that have property interest in items legally defined as

Anyone who works with items are defined as a "Tax Preparer" even the exemptions... Trust CIV 17530.5 says Tax Preparers "as defined "in BPc Tax Preparer Act... Definition of a Tax Preparer includes BUSINESS... OAG apparently isn't enough oversight quote unquote... Maybe the OAG Department isn't enough, CTEC and it's Board members are registered to the OAG as well as me...

BPC 22251

(a) **"tax preparer" includes:**

(A) A person who, "for a fee" or "for other consideration," assists with or prepares tax returns for another person or who assumes final responsibility for completed work on a return

(B) A corporation, partnership, association, or other entity that has associated with it persons not exempted under Section 22258,

(b) "Tax return" means a "**return,"** declaration, statement, refund claim, or other document required to be made or filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

My name is Ray Davis and I am a Regional Director for H&R Block in California and also currently serve as a board member for CTEC - California Tax Education Council. We partner closely with the Franchise Tax Board – FTB who serves as an the enforcement arm for all CA Registered or Exempt Tax Professionals. **We have reviewed your case with the FTB legal group and have determined that you do NOT meet the legal definition to receive an exemption as defined under the law.**

Here is the FTB's response and findings:

“Based on Mr. Martin’s response he has a California Tax Education Council (CTEC) registration requirement. A tax preparer is anyone who receives a fee or other consideration, assists with or prepares tax returns for another person, assumes financial responsibility for such returns, and/or offers these services.

As a self-disclosed H&R Block employee, Mr. Martin is considered a tax preparer and, therefore, must register. Franchise Tax Board may impose a tax preparer penalty for failure to register with the California Tax Education Council (CTEC) pursuant to Revenue and Taxation Code section 19167(a)(4). The following tax preparers are exempt:

- **California Certified Public Accountants (CPAs)**
- **Attorneys who are members of the California State Bar**
- **Enrolled Agents**
- **Trust companies or trust businesses, and their employees while functioning within the scope of their employment**
- **Financial institutions regulated by the state or federal government, to the extent the tax preparation activities are subject to federal or state examination or oversight, and their employees while functioning within the scope of their employment**

Mr. Martin is not the trustee for any of the clients he will, or does, provide services to at H&R Block; therefore, he does not meet the trustee exemption, or any of the other exemptions noted above. Because Mr. Martin’s trustee role, and registration with the California Attorney General's Registry of Charitable Trusts, does not conform to one the exemptions allowable by law, he has a CTEC registration requirement.**”**

Important: At this time, you are not legally able to work or represent yourself as a Tax Preparer in the State of California. In addition, until you meet a required designation you are unable to legally work or perform duties as a Tax Professional or Accelerated Tax Associate for H&R Block. We show that you

have successfully completed our CA Income Tax Course but have failed to register to date with CTEC. We would like to extend the courtesy of giving you until Friday, 2/10/23 to complete your CTEC registration and become a California Registered Tax Preparer (CRTP) or we will consider your employment with H&R Block as an Accelerated Tax Associate terminated. If you receive an approved designation or become registered with CTEC after 2/10/23 you will be eligible to re-apply for a Tax Professional role at H&R Block. We will then review your application and status at that time.

Please work with your District Manager Sharon Degener regarding your plans."

Thank you,

Timothy James Martin, Trustee

From:	Timothy Martin
To:	SauterStaff; TransCitySF (ADM); Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject:	While tax corruption is going on, I still have a prayer to give tomorrow
Date:	Saturday, January 25, 2025 3:02:46 AM

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Passing o a San Francisco Gay Men's Chorus members passing...

Heavenly Father,

We gather here today with heavy hearts to honor and remember our beloved friend, Steven. We are grateful for the time we shared with him and the love and joy he brought into our lives. His spirit touched us all, and his memory will forever be cherished.

We ask for Thy comfort and peace to be with us as we mourn his passing. Please wrap Steven in Thy loving arms and grant him eternal rest in Thy heavenly kingdom. May he find peace and joy in Thy presence, free from the cares and struggles of this world.

Bless us, his friends and family, with strength and solace during this difficult time. Help us to support one another and to find healing in our shared memories and love for Steven.

We are thankful for the promise of eternal life and the hope of being reunited with our loved ones. Until that day, may Steven's spirit continue to inspire us to live with kindness, compassion, and faith.

In the name of Jesus Christ, Amen.

From:	Timothy James Martin
To:	Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); SauterStaff; TransCitySF (ADM); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject:	Re: Illegal and Fraudulent tax evasion by (H&R Block) HRB GREEN RESOURSES LLC via 10 years of operating @ 23 offices in SF unregistered. But, HRB Tax Group INC is...
Date:	Saturday, January 25, 2025 1:24:56 AM

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I am not an Attorney, BUT I AM EXEMPT FROM THAT, WITH WIGGLE ROOM... "Can't advertise" and "hold myself out" that I am an Attorney, but

Trustee Duty and Obligations provide more than enough wiggle room... Not listening to me is a breach

Rest a sured, I will know all the codes involved.

On Wed, Jan 22, 2025 at 10:20 AM Timothy James Martin <fairydustmartin78@gmail.com> wrote:

> Hello,
>
> I have been trying to alert those in a position to understand a situation that our County is Desperate for, money. 23 out of 28 stores are unregistered. Doubtful it's just a city thing. "H&R Block" as HRB Green Resources LLC and only paying taxes from the EIN of another EIN called HRB Tax Group INC.
>
> I have tried to alert the Office Of Attorney General and many others, but no response. H&R Block is operating illegally and is not supposed to be a limited Liability,
> it is supposed to be a Professional Corporation and pay Corporate Taxes to the state that would be more than the 800 requirement per year. Also, a Simple Secretary
> of State business search under "Tax" and "LLC" and there are over 500 businesses listed, but that is all it canlist.
>
> CTEC is a Registry Program for nonexempt Tax Preparers and is supposed to register Businesses, but in the 27 years they haven't realized, nor will they listen that
> The legal definition of "Tax Preparer" has two sub provisions. Paragraph (A) is for people and paragraph (B) is for businesses, all "Tax Preparers" must be ready.
>
> Additionally, The National Society of Public Accountants NSA and CTEC Board member is not in "Good Standing" with the FTB and hasn't since 2019.
> there should not be any "Exempt" people on the Board and there are 3 E.A. on it.
> There should only be 6 CRTP's on the Board and there are 9.
>
> Below are some codified obligations that I hope summarizes them best. *I am not an Attorney."
>
> I am hopeful for some resolution. But, I have not received any response or clarifications.

Thank you,
Tim

GOV 12586 **"the Supervision of Trustees and Fundraisers for Charitable Purposes Act."**

GOV 12598 (a) The **"primary responsibility for supervising California," "public benefit corporations," [is]** "**for ensuring compliance with" [it's] "articles of incorporation," [and this Legal Obligation] "resides in the Attorney General."**

CTEC's "Articles Of incorporation" provisionally incorporate "The Tax Preparer Act" and ARE The AG's Responsibility. Below is an excerpt from Article II paragraph B:

B. "The specific purpose of this corporation is to lessen the burdens of government" "Section 22250 et seq.""As such, "the Council shall be responsible for (1) **approving those tax curriculum providers who meet its standards and comply with its procedures** and (2) **issuing certificates of completion and statements of compliance as required"**

BPC 22253 (a) "It is a violation of this chapter" for a "tax preparer" to (1) "Fail to register" as a "tax preparer" with the council.

BPC 22251
(a) (1) "tax preparer" includes:

(B) "A corporation, partnership, association, or other entity"

BPC 22251.2 :
(c) "The council "shall be governed" by a board of directors comprised of the following:"

(1) "one representative from each California 'nonprofit corporation' in 'good standing'"

(2) "one representative from each 'for-profit tax preparation

corporation' in good standing."

(3) "Six individuals who are tax preparers pursuant to Section 22255."

(3) "A person exempt from the requirements" of this chapter pursuant to Section 22258 "is not eligible for appointment to the council,"

https://www.ctec.org/verify?nav=taxpayers

CORP 17701.04 (e) "Nothing in this title shall be construed to permit a domestic or foreign limited liability company to render professional services,"

Board Members, and member representatives of CTEC:

Esperanza Escobedo (CRTP)
Karen De Vany (CRTP)
Yvette Rupp (CRTP)
C. Lister Crawford (CRTP)
Fernando E Angell III (CRTP)
Jody Runyan-Schechter (CRTP)
Jett Asinas Mercado (CRTP)
Katie Zollo (CRTP)
Kaya Klotzek (ATP, CRTP, RSSA)
Susie L. DiMaggio (EA)
Ruth Godfrey (EA)
Lee Reams SR (EA)
Ray Davis

The following nonprofit organizations have representatives on the Board:

California Society of Enrolled Agents (CSEA)
California Society of Tax Consultants, Inc. (CSTC)
National Association of Enrolled Agents (NAEA)
National Association of Tax Professionals (NATP)
National Society of Accountants (NSA)

The following for profit corporations have representatives on the Board:
H&R Block Tax Services, Inc
Jackson Hewitt Tax Service
Liberty Tax Service

BPC 22258

The exemption from a registry with CTEC also extends to employees of any Trust Company and the Trust Business it has authority to operate for. This exemption also only extends to employees of any regulated Financial Institutions.

The exemption also applies to any employees of Attorney's, CPA's, and those Enrolled to practice in front of the IRS, but only while functioning within the scope of that employment. The employee must be supervised by their employer who must review the return, sign it, and be responsible for its content.

Closing Declaration: No person described as an employee may sign a Tax return, unless that employee is exempt or is a CRTP. However, the exemption for regulated Financial Institutions, Trust Companies and Trusts Businesses extends to their employees. As a reminder, the Preparation of tax return includes the inputting of data into a computer from any declarations, statements, refund claims, or any document that is required to be made or filed still classifies the person as a tax preparer and requires the supervision and oversight provided by the tax preparations regulatory industry. The only employees that these provisions do not apply to are those employees that prepare their employer's income, sales, or payroll tax returns.

The Regulators The Tax Preparation Industry

1. Department of Consumer Affairs the Professional Fiduciaries Bureau
2. California State Association of Public Administrators, Public Guardians and Public Conservators
3. California Department of Financial Protection and Innovation
4. California Tax Education Council
5. US Office of the Comptroller of the Currency

6. Charities of the California Department of Justice
7. California Board of Accountancy
8. California State Board
9. Office of Professional Responsibility and Circular 230

The Following are the exemptions of BPC 22258

1. Licensed Attorneys
2. Certifies Public Accountants
3. IRS/ FTB Trustees of 501c3 and their employees
4. Professional Fiduciaries
5. Public Administrators
6. Public Guardians
7. Public Conservators
8. Enrolled agents
9. Enrolled Retirement Plan Agents
10. Registered tax return preparers(EA's)
11. Certified professional employer organizations
12. Regulated Financial Institutions and their employees

From: Timothy Martin
To: SauterStaff; TransCitySF (ADM); Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject: Re: Official Trustee of CT0280521 raising hell as Trust law demand I do!!! MY damn SSN is used I a the Trustee and will be heard PUBLIC BENIFIT Trustee
Date: Saturday, January 25, 2025 12:51:11 AM

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Do you know why the exemptions from CTEC Registry for 501c3 exist??? Maybe because CTEC is nothing more than a 501c3 and a registry to the Department

of Justice...Yet, they have over half the board on it in violation to codes...

IF PEOPLE UNDERSTOOD THE CODES OF EXEMPTION... Anyone working for a 501c3 is exempt. I don't work for it, I am it and registered. My EIN for all states, unlike CTEC. I am certified as a Tax Specialist, Its so nice to never be allowed to do or be anything other than shit while these people pillage our community. I get it, y'all too stupid. or the money is funneling into your pockets. Sure, I'll calm down as they continue to cause breaches to a 501c3 that I am a trustee of.

This will get out and I will bitch until someone is smart and can talk about BIG KIDS stuff. Silence is very telling

Yet, my Authority is ignored while the regulators of CTEC are bandits in the night stealing money through illegal operations as an LLC.

I take my fiduciary legal obligations searious, but to deaf and mute people.

But, everyone is cool with it. Just Due Diligence here... in a place without "Good Faith" measures in place...

On Sat, Jan 25, 2025 at 12:06 AM Timothy Martin <martin.voicestudios@gmail.com> wrote:

> Maybe listen to https://eminutes.com/what-services-may-be-provided-by-a-limited-liability-company-in-california
>
> by a law firm...
>
> ARTICLE
> # What Services May Be Provided By A Limited Liability Company In California?

Licensed Activity	LLC Permitted?
Acupuncture	no
Aircraft repair	no
Alarm company operators	**yes**
Alcoholic beverages licensees	**yes**
Architecture and building design	no
Attorneys	no
Automotive repair dealers	no
Barbering, cosmetology, and electrolysis	no
Boxing and martial arts	no
Cemetery brokers, salespersons, and managers	**yes (sort of)**
Cigarettes and tobacco products	no
Common interest development managers	no
Chiropractic	no
Civil, electrical, and mechanical engineering	no
Clinical laboratory technology	no
Clinical social work	no
Contractors	**yes**
Cremated remains disposer	no
Crematories	no
Crematory managers	no
Dentistry	no
Dieticians	no
Dispensing opticians	no

	Educational psychology	no		
	Electronic and appliance repair service dealers	no		
	Embalmers and apprentice embalmers	no		
	Foreign labor contractors	**yes**		
	Funeral directors	no		
	Funeral establishments	no		
	Gambling	**yes**		
	Geology and geophysics	no		
	Guide dogs for the blind	no		
	Hearing aid dispensers	no		
	Home furnishings	no		
	Home improvement salespersons	**yes**		
	Horse racing	**yes**		
	Industrial hygienists	no		
	Interior design	no		
	Land surveying	no		
	Landscape architecture	no		
	Legal document and unlawful detainer assistants	no		
	Locksmiths	no		
	Marriage and family therapy	no		
	Massage therapy	no		
	Medicine	no		
	Mineral, oil, and gas brokers	no		
	Mule racing	no		
	Naturopathic medicine	no		
	Nonresident contact lens sellers	no		
	Nursing	no		
	Occupational therapy	no		
	Outdoor advertising	**yes**		
	Optometry	no		
	Osteopathic medicine	no		
	Paralegals	no		
	Perfusion	no		
	Pharmacies	no		
	Pharmacists	no		
	Photogrammetry	no		
	Physical therapy	no		
	Physician assistants	no		
	Polysomnographic technology	no		
	Private investigators	**yes**		
	Private security services	no		
	Process servers	no		
	Professional clinical counseling	no		

	Professional fiduciaries	no		
	Professional photocopiers	no		
	Proprietary private security officers and employers	no		
	Psychiatric technicians	no		
	Psychology	no		
	Public accountancy	no		
	Real estate appraisers	no		
	Real estate brokers and salespersons	no		
	Repossession	**perhaps**		
	Research psychoanalysis	no		
	Respiratory and inhalation care and therapy	no		
	Sellers of travel	**yes**		
	Shorthand reporting	no		
	Speech-language pathology and audiology	no		
	Sterile compounding pharmacy	no		
	Structural pest control	**perhaps**		
	Surplus medication collection and distribution intermediaries	**yes**		
	Tax preparers	no		
	Telephone medical advice services	no		
	Telephonic sellers	no		
	Ticket sellers	no		
	Veterinary medicine	no		
	Vocational nursing	no		
	Weighing and measuring device service agencies	no		
	Weighmasters	no		
	Wholesaler and third-party logistics provider of dangerous drugs or devices	no		
	Yacht and ship brokers	no		

eminutes logo

On Fri, Jan 24, 2025 at 7:15 PM Timothy Martin <martin.voicestudios@gmail.com> wrote:

> So CTEC is the same 501c3 as the one I am a Trustee of and with the SAME Department of Justice REGISTRY...
>
> So, why am I being ignored???
>
> On Fri, Jan 24, 2025 at 6:59 PM Timothy Martin <martin.voicestudios@gmail.com> wrote:
>
> > Certified... not just basic level either
>
> Dear Martin Martin:
>
> Behind every client is a dedicated Tax Professional.
> You've proven yourself to be that dedicated Tax
> Professional by advancing to the
> next certification level.

certification

Congratulations on achieving **Tax Specialist**!

email-footer

How to reach us

If you have any questions, please contact **TTS Operations** at (TTSOperations@hrblock.com) or 1-877-880-5222.

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Log into Block Academy | **1-800-HRBLOCK** | **hrblock.com**

H&R Block World Headquarters
Attn.: Tax Training Support
One H&R Block Way, Kansas City, MO. 64105

On Fri, Jan 24, 2025 at 6:55 PM Timothy Martin <martin.voicestudios@gmail.com> wrote:

I CREATED WITH MY COVID MONEY AND THEN GOT A JOB WITH H&RBLOCK GREEN RESOURCES LLC... who is H&R Block and CTEC BOARD MEMBER... So sad City is hurting for money... But, I get fired 2 years ago as a whistle blower???

1. THE FRIENDS OF FAIRYDUSTMARTIN'S IRREVOCABLE TRUST 501C3
2. THE FRIENDS OF FAIRYDUSTMARTIN NONPROFIT PUBLIC BENEFIT AUTHORIZED TO USE 501C3
3. MARTINS VOICE STUDIO AND MORE LLC
4. MARTIN'S TAX PREPARATION AND MORE SOLE PROPRIETOR

On Fri, Jan 24, 2025 at 6:42 PM Timothy Martin <martin.voicestudios@gmail.com> wrote:

I'm sure I seem like I Have anger issues, don't be judging my ass for doing my leader's job. TWO DAMN YEARS OF COMPLAINT.

My duties, even of a poor 501c3 are still just as important as any other. Did any of you create any legal entity??? Filings and studies and shit???

OH, you all paid others to do it for you.

I WOULDN'T BE SOUNDING THE ALARM OVER ANYTHING LESS THAN BILLIONS OF UNPAID BACK STATE AND FEDERAL TAXES.

Basic Trustee Duties: PROTECT THE PUBLIC.

16000. On acceptance of the trust, the trustee has a duty to administer the trust according to the trust instrument and, except to the extent the trust instrument provides otherwise, according to this division.

(Enacted by Stats. 1990, Ch. 79.)

16001. (a) Except as provided in subdivision (b), the trustee of a revocable trust shall follow any written direction acceptable to the trustee given from time to time (1) by the person then having the power to revoke the trust or the part thereof with respect to which the direction is given or (2) by the person to whom the settlor delegates the right to direct the trustee.

(b) If a written direction given under subdivision (a) would have the effect of modifying the trust, the trustee has no duty to follow the direction unless it complies with the requirements for modifying the trust.

(Enacted by Stats. 1990, Ch. 79.)

16002. (a) The trustee has a duty to administer the trust solely in the interest of the beneficiaries.

(b) It is not a violation of the duty provided in subdivision (a) for a trustee who administers two trusts to sell, exchange, or participate in the sale or exchange of trust property between the trusts, if both of the following requirements are met:

(1) The sale or exchange is fair and reasonable with respect to the beneficiaries of both trusts.

(2) The trustee gives to the beneficiaries of both trusts notice of all material facts related to the sale or exchange that the trustee knows or should know.

(Enacted by Stats. 1990, Ch. 79.)

16003. If a trust has two or more beneficiaries, the trustee has a duty to deal impartially with them and shall act impartially in investing and managing the trust property, taking into account any differing interests of the beneficiaries.

(Amended by Stats. 1995, Ch. 63, Sec. 1. Effective January 1, 1996.)

16004. (a) The trustee has a duty not to use or deal with trust property for the trustee's own profit or for any other purpose unconnected with the trust, nor to take part in any transaction in which the trustee has an interest adverse to the beneficiary.

(b) The trustee may not enforce any claim against the trust property that the trustee purchased after or in contemplation of appointment as trustee, but the court may allow the trustee to be reimbursed from trust property the amount that the trustee paid in good faith for the claim.

(c) A transaction between the trustee and a beneficiary which occurs during the existence of the trust or while the trustee's influence with the beneficiary remains and by which the trustee obtains an advantage from the beneficiary is presumed to be a violation of the trustee's fiduciary duties. This presumption is a presumption affecting the burden of proof. This subdivision does not apply to the provisions of an agreement between a trustee and a beneficiary relating to the hiring or compensation of the trustee.

(Enacted by Stats. 1990, Ch. 79.)

16004.5. (a) A trustee may not require a beneficiary to relieve the trustee of liability as a condition for making a distribution or payment to, or for the benefit of, the beneficiary, if the distribution or payment is required by the trust instrument.

(b) This section may not be construed as affecting the trustee's right to:

(1) Maintain a reserve for reasonably anticipated expenses, including, but not limited to, taxes, debts, trustee and accounting fees, and costs and expenses of administration.

(2) Seek a voluntary release or discharge of a trustee's liability from the beneficiary.

(3) Require indemnification against a claim by a person or entity, other than a beneficiary referred to in subdivision (a), which may reasonably arise as a result of the distribution.

(4) Withhold any portion of an otherwise required distribution that is reasonably in dispute.

(5) Seek court or beneficiary approval of an accounting of trust activities.

(Added by Stats. 2003, Ch. 585, Sec. 1. Effective January 1, 2004.)

16005. The trustee of one trust has a duty not to knowingly become a trustee of another trust adverse in its nature to the interest of the beneficiary of the first trust, and a duty to eliminate the conflict or resign as trustee when the conflict is discovered.

(Enacted by Stats. 1990, Ch. 79.)

16006. The trustee has a duty to take reasonable steps under the circumstances to take and keep control of and to preserve the trust property.

(Enacted by Stats. 1990, Ch. 79.)

16007. The trustee has a duty to make the trust property productive under the circumstances and in furtherance of the purposes of the trust.

(Enacted by Stats. 1990, Ch. 79.)

16009. The trustee has a duty to do the following:

(a) To keep the trust property separate from other property not subject to the trust.

(b) To see that the trust property is designated as property of the trust.

(Enacted by Stats. 1990, Ch. 79.)

16010. The trustee has a duty to take reasonable steps to enforce claims that are part of the trust property.

(Enacted by Stats. 1990, Ch. 79.)

16011. The trustee has a duty to take reasonable steps to defend actions that may result in a loss to the trust.

(Enacted by Stats. 1990, Ch. 79.)

16012. (a) The trustee has a duty not to delegate to others the performance of acts that the trustee can reasonably be required personally to perform and may not transfer the office of trustee to another person nor delegate the entire administration of the trust to a cotrustee or other person.

(b) In a case where a trustee has properly delegated a matter to an agent, cotrustee, or other person, the trustee has a duty to exercise general supervision over the person performing the delegated matter.

(c) This section does not apply to investment and management functions under Section 16052.

(Amended by Stats. 1995, Ch. 63, Sec. 3. Effective January 1, 1996.)

16013. If a trust has more than one trustee, each trustee has a duty to do the following:

(a) To participate in the administration of the trust.

(b) To take reasonable steps to prevent a cotrustee from committing a breach of trust or to compel a cotrustee to redress a breach of trust.

(Enacted by Stats. 1990, Ch. 79.)

16014. (a) The trustee has a duty to apply the full extent of the trustee's skills.

(b) If the settlor, in selecting the trustee, has relied on the trustee's representation of having special skills, the trustee is held to the standard of the skills represented.

(Enacted by Stats. 1990, Ch. 79.)

16015. The provision of services for compensation by a regulated financial institution or its affiliates in the ordinary course of business either to a trust of which it also acts as trustee or to a person dealing with the trust is not a violation of the duty provided in Section 16002 or 16004. For the purposes of this section, "affiliate" means a corporation that directly or indirectly through one or more intermediaries controls, is controlled by, or is under common control with another domestic or foreign corporation.

From:	Timothy James Martin
To:	SauterStaff; TransCitySF (ADM); Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject:	Beneficiaries of 501c3"s Charitable Trust... anyone who may bring a lawsuit... specifically those with "property interest." My Codified usage bellow...
Date:	Friday, January 24, 2025 8:33:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

No one reads the codes because they are looking at case law. No case law on my situation and tax preparers and definioniontion from Tax Preparer Act.

This Is AG Rob Banta, or District Attorney...

CIV 13 "Words and phrases" "are construed" "according to the context" and **"the approved usage of the language;"** but **"technical words and phrases"**, and such others as may have acquired a peculiar and appropriate meaning in law, or **"are defined"** in the succeeding section, **"are to be construed according to such peculiar and appropriate meaning or definition."**

BPC 22258:
(a) "The following persons are exempt from the requirements of this title,"

1. **"subject to the requirements of subdivision" (b):**

(3) Any "trust company" or **"trust business" "as defined" "in"** Chapter 1 (commencing with Section 99) of Division 1 **"of the Financial Code."**

FIN 119 Bank" or "banks" includes"

1. a public bank, "as defined" in Section 57600 of the Government Code,

2. commercial banks, industrial banks**, and**

3.

“trust companies” “unless the context otherwise requires.”

4. However, “bank” “does not include” a “savings association” or a “credit union.”

FIN 129 Unless the provision or the context otherwise requires, the definitions set forth in this chapter govern the construction of the Financial Institutions Law.

FIN 115

1. **“Trust business”** means**”the business of acting” as:**

2. “executor, administrator, guardian or conservator of estates, assignee, receiver, depositary or “Trustee” **“under the appointment of any court,”**

3. “executor, administrator, guardian or conservator of estates, assignee, receiver, depositary or “Trustee” by:

4. **“Authority of:”**

a. Department of Consumer Affairs the Professional Fiduciaries Bureau

b. California State Association of Public Administrators, Public Guardians and Public Conservators

c. California Department of Financial Protection and Innovation

d. California Tax Education Council

e. US Office of the Comptroller of the Currency

f.

Charities of the California Department of Justice

g. California Board of Accountancy

h. California State Board

i. Office of Professional Responsibility and Circular 230

5. **"any law of this or any other state or of the United States," or:**

6. "as trustee for any purpose permitted by law."

7. **Or 501c3: "Trustee"** by **"Authority of:" "Charities of the California Department of Justice" by: "Supervision of Trustees and Fundraisers for Charitable Purposes Act"**

GOV 12582 "Trustee" means (a) "**any individual,"** group of individuals, corporation, unincorporated association, or other legal entity **"holding property in trust pursuant to any charitable trust,"** (b) any corporation or unincorporated association which has accepted property to be used for a particular charitable purpose as distinguished from the general purposes of the corporation or unincorporated association, and (c) a corporation or unincorporated association formed for the administration of a charitable trust, pursuant to the directions of the settlor or at the instance of the trustee.

FIN 117 "Trust company" means a

1. **"corporation,"**

2. "industrial bank, or a commercial bank that is authorized to engage in the trust business."
    a. The Friends of Fairydustmartin

b. Martins voice Studio and More LLC

c. Martins Tax Preparation and More Sole Proprietor

Gov. 12582.1 "Charitable Corporation" means:

1. "**any nonprofit corporation" "organized under the laws of this State"** for **"charitable or eleemosynary purposes"** and any similar foreign corporation doing business or holding property in this State for such purposes.
   a. The Friends of Fairydustmartin

BPC 10200 "Every corporation" "organized" or existing under Part 3 (commencing with Section 10200) of Division 2 in effect on December 31, 1979,

1. **"is subject to" "and deemed to be" a "nonprofit public benefit corporation" "organized for charitable purposes" under** Part 2 (commencing with Section **"5110**)**" "of the Nonprofit Corporation Law"**

2. (Division 2 (commencing with Section 5000) of this title) except if the corporation is organized primarily or exclusively for religious purposes, in which case it is subject to and deemed to be a nonprofit religious corporation under Part 4 (commencing with Section 9110) of the Nonprofit Corporation Law.
   a. The Friends of Fairydustmartin nonprofit Public Benefit

RTC 23703

(a) For purposes of this section, **"charitable corporation"** means:

1. **a corporation "defined in" Section "12582.1 of the Government Code"** that is **"required to comply"** with the "**filing requirements"** set forth "in" Article 7 (commencing with "**Section**

12580)**”** of Chapter 6 of Part 2 of Division 3 of Title 2 **of the “Government Code.”**

a. “The Friends of Fairydustmartin”

(b) (1) “The exemption granted” to a “charitable corporation”” under the “provisions of Article 1 (commencing with Section 23701)” shall be revoked by the Franchise Tax Board in accordance with this section if the charitable corporation fails to file with the Attorney General any registration or periodic report required by Article 7 (commencing with Section 12580) of Chapter 6 of Part 2 of Division 3 of Title 2 of the Government Code.

BPC 17510.2 (d) For purposes of this article, **“charity”** “**shall** i**nclude:”**

1. **“any person” “who,” or**

2. **“any nonprofit community organization,” or**

3. fraternal, benevolent, educational, philanthropic, or service organization, or governmental employee organization which,

4. **“solicits or obtains” “contributions solicited”** from **“the public**” for **“charitable purposes”** or **“holds any assets for charitable purposes.”**

BPC 17510.25(e) For purposes of this section, **“charity”** means:

1. **a “charity” “subject to” “supervision by the Attorney General” “pursuant to”** Article 7 (**“commencing with Section 12580”**) of Chapter 6 of Part 2 of Division 3 of Title 2 of **“the Government Code.”**

PROB 15004 Unless otherwise provided by statute, this division applies to **charitable trusts that are subject to the jurisdiction of the Attorney General to the extent that the application of the provision is not in**

conflict with the Supervision of Trustees and Fundraisers for Charitable Purposes Act, Article 7 (commencing with Section 12580) of Chapter 6 of Part 2 of Division 3 of Title 2 of the Government Code.

BPC 17510.8 Notwithstanding any other provision of this article:,

1. **"there exists a fiduciary relationship"**

2. **"between a charity or any person soliciting on behalf of a charity," and:**

3. **"the person from whom a charitable contribution is being solicited."**

4. **"The acceptance of charitable contributions" by a "charity or any person soliciting on behalf of a charity"**

5. **"establishes a charitable trust"** and:

6. **a "duty on the part of" "the charity and the person soliciting on behalf of the charity"**

7. **"to use those charitable contributions for the declared charitable purposes for which they are sought."**

8. **"This section is declarative"** of:

9. **"existing trust law principles."**

PROB 15602 (a) "A trustee is not required to give a bond to secure performance of the trustee's duties," unless any of the following circumstances occurs:
(1) A bond is required by the trust instrument.
(2) Notwithstanding a waiver of a bond in the trust instrument, a bond is found by the court to be necessary to protect the interests of beneficiaries

or other persons having an interest in the trust.
(3) An individual who is not named as a trustee in the trust instrument is appointed as a trustee by the court.
(b) Notwithstanding paragraphs (1) and (3) of subdivision (a), the court may excuse a requirement of a bond, reduce or increase the amount of a bond, release a surety, or permit the substitution of another bond with the same or different sureties. The court may not, however, excuse the requirement of a bond for an individual described in paragraph (3) of subdivision (a), except under compelling circumstances. For the purposes of this section, a request by all the adult beneficiaries of a trust that bond be waived for an individual described in paragraph (3) of subdivision (a) for their trust is deemed to constitute a compelling circumstance.
(c) If a bond is required, it shall be filed or served and shall be in the amount and with sureties and liabilities ordered by the court.
(d) Except as otherwise provided in the trust instrument or ordered by the court, the cost of the bond shall be charged against the trust.
(e) A trust company may not be required to give a bond, notwithstanding a contrary provision in the trust instrument.

PROB 15604 (a) Notwithstanding any other provision of law, a "**nonprofit**" "**charitable corporation**" may be appointed as trustee of a trust created pursuant to this division, if all of the following conditions are met:
(1) The corporation is incorporated in this state.
(2) The articles of incorporation specifically authorize the corporation to accept appointments as trustee.
(3) For the three years prior to the filing of a petition under this section, the nonprofit charitable corporation has been exempt from payment of income taxes pursuant to Section 501(c)(3) of the Internal Revenue Code and has served as a private professional conservator in the state.
(4) The settlor or an existing trustee consents to the appointment of the nonprofit corporation as trustee or successor trustee, either in the petition or in a writing signed either before or after the petition is filed.
(5) The court determines the trust to be in the best interest of the settlor.
(6) The court determines that the appointment of the nonprofit corporation as trustee is in the best interest of the settlor and the trust estate.
(b) A petition for appointment of a nonprofit corporation as trustee under this section may be filed by any of the following:
(1) The settlor or the spouse of the settlor.
(2) The nonprofit charitable corporation.
(3) An existing trustee.

PROB 15686 (a) As used in this section, “trustee’s fee” includes, but is not limited to, the trustee’s periodic base fee, rate of percentage compensation, minimum fee, hourly rate, and transaction charge, but does not include fees for extraordinary services.
(b) A trustee shall not charge an increased trustee’s fee for administration of a particular trust unless the trustee first gives at least 60 days’ written notice of that increased fee to all of the following persons:
(1) Each beneficiary who is entitled to an account under Section 16062.
(2) Each beneficiary who was given the last preceding account.
(3) Each beneficiary who has made a written request to the trustee for notice of an increased trustee’s fee and has given an address for receiving notice.
(c) If a beneficiary files a petition under Section 17200 for review of the increased trustee’s fee or for removal of the trustee and serves a copy of the petition on the trustee before the expiration of the 60-day period, the increased trustee’s fee does not take effect as to that trust until otherwise ordered by the court or the petition is dismissed.

PROB 15680 (a) Subject to subdivision (b), and except as provided in Section 15688, if the trust instrument provides for the trustee’s compensation, the trustee is entitled to be compensated in accordance with the trust instrument.
(b) Upon proper showing, the court may fix or allow greater or lesser compensation than could be allowed under the terms of the trust in any of the following circumstances:
(1) Where the duties of the trustee are substantially different from those contemplated when the trust was created.
(2) Where the compensation in accordance with the terms of the trust would be inequitable or unreasonably low or high.
(3) In extraordinary circumstances calling for equitable relief.
(c) An order fixing or allowing greater or lesser compensation under subdivision (b) applies only prospectively to actions taken in administration of the trust after the order is made.
(Amended by Stats. 2008, Ch. 237, Sec. 6. Effective January 1, 2009.)
15681.

If the trust instrument does not specify the trustee's compensation, the trustee is entitled to reasonable compensation under the circumstances.
(Enacted by Stats. 1990, Ch. 79.)

15682.

The court may fix an amount of periodic compensation under Sections 15680 and 15681 to continue for as long as the court determines is proper.
(Enacted by Stats. 1990, Ch. 79.)

15683.

Unless the trust instrument otherwise provides or the trustees otherwise agree, if the trust has two or more trustees, the compensation shall be apportioned among the cotrustees according to the services rendered by them.
(Enacted by Stats. 1990, Ch. 79.)

15684.

A trustee is entitled to the repayment out of the trust property for the following:
(a) Expenditures that were properly incurred in the administration of the trust.
(b) To the extent that they benefited the trust, expenditures that were not properly incurred in the administration of the trust.
(Enacted by Stats. 1990, Ch. 79.)

15685.

The trustee has an equitable lien on the trust property as against the beneficiary in the amount of advances, with any interest, made for the protection of the trust, and for expenses, losses, and liabilities sustained in the administration of the trust or because of ownership or control of any trust property.
(Enacted by Stats. 1990, Ch. 79.)

15686.

(a) As used in this section, "trustee's fee" includes, but is not limited to, the trustee's periodic base fee, rate of percentage compensation, minimum fee, hourly rate, and transaction charge, but does not include fees for extraordinary services.
(b) A trustee shall not charge an increased trustee's fee for administration of a particular trust unless the trustee first gives at least 60 days' written notice of that increased fee to all of the following persons:
(1) Each beneficiary who is entitled to an account under Section 16062.
(2) Each beneficiary who was given the last preceding account.
(3) Each beneficiary who has made a written request to the trustee for notice of an increased trustee's fee and has given an address for receiving

notice.
(c) If a beneficiary files a petition under Section 17200 for review of the increased trustee's fee or for removal of the trustee and serves a copy of the petition on the trustee before the expiration of the 60-day period, the increased trustee's fee does not take effect as to that trust until otherwise ordered by the court or the petition is dismissed.

PROB 15607 (a) Notwithstanding any provision of a trust to the contrary, a trustee who is an attorney may receive only (1) the trustee's compensation provided in the trust or otherwise provided in this article or (2) compensation for legal services performed for the trustee, unless the trustee obtains approval for the right to dual compensation as provided in subdivision (d).
(b) No parent, child, sibling, or spouse of a person who is a trustee, and no law partnership or corporation whose partner, shareholder, or employee is serving as a trustee shall receive any compensation for legal services performed for the trustee unless the trustee waives trustee compensation or unless the trustee obtains approval for the right to dual compensation as provided in subdivision (d).
(c) This section shall not apply if the trustee is related by blood or marriage to, or is a cohabitant with, the settlor.
(d) After full disclosure of the nature of the compensation and relationship of the trustee to all persons receiving compensation under this section, the trustee may obtain approval for dual compensation by either of the following:
(1) An order pursuant to paragraph (21) of subdivision (b) of Section 17200.
(2) Giving 30 days' advance written notice to the persons entitled to notice under Section 17203. Within that 30-day period, any person entitled to notice may object to the proposed action by written notice to the trustee or by filing a petition pursuant to paragraph (21) of subdivision (b) of Section 17200. If the trustee receives this objection during that 30-day period and if the trustee wishes dual compensation, the trustee shall file a petition for approval pursuant to paragraph (21) of subdivision (b) of Section 17200.
(e) Any waiver of the requirements of this section is against public policy and shall be void.
(f) This section applies to services rendered on or after January 1, 1994.

PROB 16000 "On acceptance of the trust," "the trustee" "has a

duty' to

1. "administer the trust according to the trust instrument" and,
2. "except to the extent the trust instrument provides otherwise,"
3. "according to this division."

PROB 16003 (a) "The trustee" "has a duty" to **"administer the trust" solely in "the interest of the beneficiaries."**

PROB 24 "Beneficiary" means a person to whom a donative transfer of property is made or that person's successor in interest, **and: (d) "As it relates to a charitable trust," "includes any person entitled to enforce the trust."**

CORP 5142 (a) Notwithstanding Section 5141, **"any of the following may bring an action to enjoin, correct, obtain damages for or to otherwise remedy a breach of a charitable trust:"**

(4) A person with a reversionary, contractual, or **"property interest"** in the "**assets subject to" such" charitable trust."**
(5) The" Attorney General shall be given notice" of any action brought by the persons specified in paragraphs (1) through (4), and may intervene.
(b) In "an action" under this section," "the court may not rescind or enjoin the performance of a contract" unless:
(1) "All of the parties to the contract are parties to the action;"

PROB 16006 "The trustee"" has a duty to take reasonable steps" under the circumstances "to take and keep control of" and "to preserve the trust property."

PROB 16009 (b) To see that the trust property is designated as property of the trust.

PROB 16010 "The trustee" has a "duty to take reasonable steps to enforce claims" that "are part of the trust property."

PROB 16011 "The trustee" has a "duty to take reasonable steps" "to defend actions that may result in a loss to the trust.

PROB 16012 (a) "The trustee" has a "duty not to delegate to others the performance of acts that the trustee can reasonably be required personally to perform" and "may not transfer the office of trustee to another person" nor "delegate the entire administration

of the trust to a cotrustee" or "other person.

PROB 16016 (a) The trustee has a duty to apply the full extent of the trustee's skills.

CIV 685 "There may be ownership of":

1. all inanimate things" which are capable of appropriation or of manual delivery; of all domestic animals; of:

2. **all obligations; "Trustee duties of legal Obligations"**

3. **of such products of labor or skill as a Trustee**

4. as the composition of an author,

5. **the good will of a business, "The Friends of Fairydustmartin" CT0280521**

6. trade marks and signs, and of

7. **"rights created" "by Statute = "26 usc 501c3" or**

8. **"granted by statute." = Exemption BPC 22258(3)**

CIV 682 "The ownership of property by several persons is" either:

(c) Of interests in common.

CIV 686 "Every interest created in favor of several persons" in their "own right" is an "interest in common," unless acquired by them in partnership, for partnership purposes, or unless declared in its creation to be a joint interest, as provided in Section 683, or unless acquired as community property.

Interest in tax returns:
BPC 22251 (b) "Tax return" means a **"return,"** declaration, "**statement,"** refund claim, or other document required to be made or filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

CIV 1599.1a (c)(1)(C) "Tax return" means a "**return,"** declaration, **"statement,"** refund claim, or other document required to be made or to be filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

For: **Contemporaneous Written** "**Statements**" by **Mandated Authority of IRS PUB 1777**

And because of that:
This:

BPC 22258(c) For purposes of this section, "**preparation of a tax return includes the inputting of tax data into a computer."**

BPC 22258 (b) (1) "Except for employees of entities" "described in" paragraph (3 Trust Businesses) or (Financial Institutions) of subdivision (a), paragraph (6) of subdivision (a) shall apply only if all tax returns prepared by that employee are signed by a person described in paragraph (1), (2), or (5) of subdivision (a).

(a)(6) Any employee of any person described in paragraph (ATTORNEYS), (CPA'S), (EXEMPT), (EXEMPT), or (enrolled to practice before IRS 31 CFR 10.3 **), while functioning within the scope of that employment, insofar that the employee is supervised by a person exempt under this subdivision who reviews the return, signs it, and is responsible for its content.**

(2) Paragraph (7) of subdivision (a) shall apply only if all tax returns prepared by that employee are signed by the person described in paragraph (7) of subdivision (a).

(a)(7) Any employee of any corporation, partnership, association, or any entity described in subparagraph (B) of paragraph (1) of subdivision (a) of Section 22251
BPC 22251(a)(1)(B) A corporation, partnership, association, or other

entity that has **"associated with it persons not exempted under Section 22258,"** which persons shall have as part of their responsibilities the preparation of data and ultimate signatory authority on tax returns or that holds itself out as offering those services or having that authority.

(3) No person described in this subdivision as an employee may sign a tax return, unless that employee is:

1. otherwise exempt under this section,

2. is registered as a tax preparer with the council, or

3. **"is an employee of either a "trust company" or "trust business" "described in paragraph (3)"** of subdivision (a), or any employee of a financial institution described in paragraph (4) of subdivision (a).

(c) For purposes of this section, "**preparation of a tax return includes the inputting of tax data into a computer."**

PROB 16100 As used in this article, "**the following definitions shall control:"**

(a) "Charitable trust" means a charitable trust **"as described"** in Section **"4947(a)(1) of the Internal Revenue Code."**

26 USC 4947(a)(1) For purposes of part II of subchapter F of chapter 1 (other than section 508(a), (b), and (c)) and for purposes of this chapter, **"a trust which is not exempt from taxation under section 501(a), all of the unexpired interests in which are devoted to one or more of the purposes described in section 170(c)(2)(B),"** and **"for which a deduction was allowed"** under section 170, 545(b)(2), 642(c), 2055, 2106(a)(2), or 2522 (or the corresponding provisions of prior law), **"shall be treated as an organization described in section 501(c)(3)."** For purposes of section 509(a)(3)(A), **"such a trust shall be treated as if organized on the day on which it first becomes subject to this paragraph."**

PROB 16101 During any period when a trust is deemed to be a charitable trust or a private foundation, the trustee shall distribute its income for

each taxable year (and principal if necessary) at a time and in a manner that will not subject the property of the trust to tax under Section 4942 of the Internal Revenue Code.

PROB 16102 During any period when a trust is deemed to be a charitable trust, a private foundation, or a split-interest trust, the trustee shall not do any of the following:
(a) Engage in any act of self-dealing as defined in Section 4941(d) of the Internal Revenue Code.
(b) Retain any excess business holdings as defined in Section 4943(c) of the Internal Revenue Code.
(c) Make any investments in such manner as to subject the property of the trust to tax under Section 4944 of the Internal Revenue Code.
(d) Make any taxable expenditure as defined in Section 4945(d) of the Internal Revenue Code.

PROB 16101 The provisions of Sections 16101, 16102, and 16103 shall be deemed to be contained in the instrument creating every trust to which this article applies. Any provision of the instrument inconsistent with or contrary to this article is without effect.

PROB 16105 (a) A proceeding contemplated by Section 101(l)(3) of the federal Tax Reform Act of 1969 (Public Law 91-172) may be commenced pursuant to Section 17200 by the organization involved. All specifically named beneficiaries of the organization and the Attorney General shall be parties to the proceedings. Notwithstanding Section 17000, this provision is not exclusive and does not limit any jurisdiction that otherwise exists.

PROV 17200. (a) Except as provided in Section 15800, a trustee or beneficiary of a trust may petition the court under this chapter concerning the internal affairs of the trust or to determine the existence of the trust.
(b) Proceedings concerning the internal affairs of a trust include, but are not limited to, proceedings for any of the following purposes:
(1) Determining questions of construction of a trust instrument.
(2) Determining the existence or nonexistence of any immunity, power, privilege, duty, or right.
(3) Determining the validity of a trust provision.
(4) Ascertaining beneficiaries and determining to whom property shall pass or be delivered upon final or partial termination of the trust, to the extent the determination is not made by the trust instrument.
(5) Settling the accounts and passing upon the acts of the trustee, including the exercise of discretionary powers.

(6) Instructing the trustee.
(7) Compelling the trustee to do any of the following:
(A) Provide a copy of the terms of the trust.
(B) Provide information about the trust under Section 16061 if the trustee has failed to provide the requested information within 60 days after the beneficiary's reasonable written request, and the beneficiary has not received the requested information from the trustee within the six months preceding the request.
(C) Account to the beneficiary, subject to the provisions of Section 16064, if the trustee has failed to submit a requested account within 60 days after written request of the beneficiary and no account has been made within six months preceding the request.
(8) Granting powers to the trustee.
(9) Fixing or allowing payment of the trustee's compensation or reviewing the reasonableness of the trustee's compensation.
(10) Appointing or removing a trustee.
(11) Accepting the resignation of a trustee.
(12) Compelling redress of a breach of the trust by any available remedy.
(13) Approving or directing the modification or termination of the trust.
(14) Approving or directing the combination or division of trusts.
(15) Amending or conforming the trust instrument in the manner required to qualify a decedent's estate for the charitable estate tax deduction under federal law, including the addition of mandatory governing instrument requirements for a charitable remainder trust as required by final regulations and rulings of the United States Internal Revenue Service.
(16) Authorizing or directing transfer of a trust or trust property to or from another jurisdiction.
(17) Directing transfer of a testamentary trust subject to continuing court jurisdiction from one county to another.
(18) Approving removal of a testamentary trust from continuing court jurisdiction.
(19) Reforming or excusing compliance with the governing instrument of an organization pursuant to Section 16105.
(20) Determining the liability of the trust for any debts of a deceased settlor. However, nothing in this paragraph shall provide standing to bring an action concerning the internal affairs of the trust to a person whose only claim to the assets of the decedent is as a creditor.
(21) Determining petitions filed pursuant to Section 15687 and reviewing the reasonableness of compensation for legal services authorized under that section. In determining the reasonableness of compensation under this paragraph, the court may consider, together with all other relevant

circumstances, whether prior approval was obtained pursuant to Section 15687.
(22) If a member of the State Bar of California has transferred the economic interest of his or her practice to a trustee and if the member is a deceased member under Section 9764, a petition may be brought to appoint a practice administrator. The procedures, including, but not limited to, notice requirements, that apply to the appointment of a practice administrator for a deceased member shall apply to the petition brought under this section.
(23) If a member of the State Bar of California has transferred the economic interest of his or her practice to a trustee and if the member is a disabled member under Section 2468, a petition may be brought to appoint a practice administrator. The procedures, including, but not limited to, notice requirements, that apply to the appointment of a practice administrator for a disabled member shall apply to the petition brought under this section.
(c) The court may, on its own motion, set and give notice of an order to show cause why a trustee who is a professional fiduciary, and who is required to be licensed under Chapter 6 (commencing with Section 6500) of Division 3 of the Business and Professions Code, should not be removed for failing to hold a valid, unexpired, unsuspended license.

Disclose information:
BPC 22251.2 (c) "It is the intent of the Legislature" that **"this section complement and does not replace"** Section **17530.5 "as applied"** to **"tax preparers"** by subdivision (f) of Section **1799.1a** of the Civil Code.

CIV 17530.5 (b) For the purposes of this section, **"a person is engaged"** in the **"business of preparing" "federal or state income" "tax returns"** or "**assisting taxpayers"** in preparing those **"returns"** if the person does any of the following:

(1) Advertises, or gives publicity to the effect that the person prepares or assists others in the preparation of state or federal income tax returns.
(2) Prepares or assists others in the preparation of state or federal income

tax returns for compensation.
(3) Files a state or federal income tax return by electronic transmittal of return data directly to the Franchise Tax Board or to the Internal Revenue Service.

CIV 1799.1a(c)(1)(C) (C) "Tax return" means a "**return**," declaration, **"statement,"** refund claim, or other document required to be made or to be filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

CIV 1799.1a(f) The treatment of **"tax returns"** by **"tax preparers," "as defined"** in Section 22251 of the Business and Professions Code, **"shall be governed by"** Section 17530.5 of the Business and Professions Code.

BPC 22251 (a) (1) "Except as otherwise" provided "**in paragraph (2)," "tax preparer"** includes:
(A) A person who, for "**a fee"** or **"for other consideration,"** assists with or prepares tax returns for another person or who assumes final responsibility for completed work on a return on which preliminary work has been done by another person, or who holds himself or herself out as offering those services. A person engaged in that activity shall be deemed to be a separate person for the purposes of this chapter, irrespective of affiliation with, or employment by, another tax preparer.
(B) A corporation, partnership, association, or other entity that has associated with it persons not exempted under Section 22258, which persons shall have as part of their responsibilities the preparation of data and ultimate signatory authority on tax returns or that holds itself out as offering those services or having that authority.
(2) Notwithstanding paragraph (1), **"tax preparer" "does not include"** an employee who, as part of the regular clerical duties of his or her employment, prepares his or her employer's income, sales, or payroll tax returns.
(b) "Tax return" means a **"return,"** declaration, "**statement,"** refund claim, or other document required to be made or filed in connection with state or federal income taxes or state bank and corporation franchise taxes.

CIV 1427 "An obligation" is a **"legal duty,"** by which **"a person is bound" "to do"** or **"not to do"** a certain thing.

CIV 24 Actions are of two kinds:
1. **Civil;** and,
2. Criminal.

CIV 25 A civil action arises out of:
1. **An obligation;**
2. An injury

CCP 26 "**An obligation is a legal duty,"** by which "**one person is bound" "to do" or "not to" "do a certain thing,"** and arises from either of the following:
(b) **Operation of law.**

BPC 22256(a) The superior court in and for the county in which any person acts as a tax preparer in violation of the provisions of this chapter, may, upon a petition by any person, issue an injunction or other appropriate order restraining the conduct. The proceedings under this paragraph shall be governed by Chapter 3 (commencing with Section 525) of Title 7 of Part 2 of the Code of Civil Procedure.

(b) Except as provided in paragraphs (12) to (18), inclusive, of subdivision (a) of Section 22253, "**a person who violates a provision of this chapter is guilty of a misdemeanor,"** which offense is punishable by a fine not exceeding one thousand dollars ($1,000), or by imprisonment in a county jail for not more than one year, or by both.

BPC 22251 (a) It is a violation of this chapter for a tax preparer to do or commit, and the council may deny an application for registration or discipline a registrant for, any of the following: (1) **Fail to register as a tax preparer with the council.**

RTC 19167(a)(4) Franchise Tax Board may impose a tax preparer penalty for failure to register with the California Tax Education Council (CTEC) pursuant to Revenue and Taxation Code section 19167(a)(4).

BPC 22257(a) "**If a tax preparer fails to perform a duty"(illegal board members, Illegally unregistered businesses, and Illegal LLCs)** specifically imposed upon him or her pursuant to this chapter, any person may maintain an action for enforcement of those duties or to recover a civil penalty in the amount of one thousand dollars ($1,000), or for both enforcement and recovery.
(b) In an action to enforce these duties or to recover civil penalties, or for

both enforcement and recovery, the prevailing plaintiff shall be entitled to reasonable attorney's fees and costs, in addition to the civil penalties provided under subdivision (a).

BPC 22251.2 (a) "**The California Tax Education Council,"** as defined in subdivision (d) of Section 22251, shall carry out the responsibilities and duties set forth in this chapter.
(b) Protection of the public shall be the highest priority for the council in exercising its registration and disciplinary authority, and any other functions. Whenever the protection of the public is inconsistent with other interests sought to be promoted, the protection of the public shall be paramount.
(c) "The council shall be governed by a board of directors comprised of the following:"
(1) Not more than one representative from each California nonprofit corporation in good standing that chooses to participate in the council and that represents tax preparers, enrolled agents, attorneys, or certified public accountants with a membership in California of at least 400 in each of the previous three calendar years.

(2) Not more than one representative from each for-profit tax preparation corporation in good standing that chooses to participate in the council and that had at least 400 employees or franchisees, which number can include the employees of a franchisee, in California during the previous calendar year and that has been operating in California for the last three years.

(3) Six individuals who are tax preparers pursuant to Section 22255 and are appointed through a process established by the council to the board of directors with full voting privileges to serve terms as determined by the council, with their initial terms being served on a staggered basis. **A person exempt from the requirements of this chapter pursuant to Section 22258 is not eligible for appointment to the council, other than an employee of an individual in an exempt category.**

BPC 22251.3 (a) "**The council shall issue a registration to any applicant"** who provides satisfactory evidence that he or she meets all of the requirements of this chapter and who complies with the bylaws, rules, and procedures established by the council.

BPC 22255 (a) "**The council shall issue a 'certificate of**

completion,'" as part of the education registration requirements described in Section 22251.3, to the tax preparer when the tax preparer demonstrates that he or she has (1) completed not less than 60 hours of instruction in basic personal income tax law, theory, and practice by an approved curriculum provider within the previous 18 months; and (2) provides evidence of compliance with the bonding requirement of Section 22250.1, including the name of the surety company, the bond number, and the bond expiration date. Of the required 60 hours, 45 hours shall be concerned with federal tax curriculum and 15 hours shall be concerned with state tax curriculum.
(b) A tax preparer shall complete on an annual basis not less than 20 hours of continuing education, including 15 hours in federal taxation and 5 hours in California taxation from an approved curriculum provider. "**The council shall issue annually a "statement of compliance" when the tax preparer demonstrates that he or she has"** (1) completed the required 20 hours of continuing education, and (2) provides evidence of compliance with the bonding requirement of Section 22250.1, including the name of the surety company, the bond number, and the bond expiration date.

PROB 80 "Undue influence" has the same meaning as defined in Section 15610.70 of the Welfare and Institutions Code. It is the intent of the Legislature that this section supplement the common law meaning of undue influence without superseding or interfering with the operation of that law.

WIC 15610.70 (a) "Undue influence" means excessive persuasion that causes another person to act or refrain from acting by overcoming that person's free will and results in inequity. In determining whether a result was produced by undue influence, all of the following shall be considered:
(1) The vulnerability of the victim. Evidence of vulnerability may include, but is not limited to, incapacity, illness, disability, injury, age, education, impaired cognitive function, emotional distress, isolation, or dependency, and whether the influencer knew or should have known of the alleged victim's vulnerability.
(2) The influencer's apparent authority. Evidence of apparent authority may include, but is not limited to, status as a fiduciary, family member, care provider, health care professional, legal professional, spiritual adviser, expert, or other qualification.
(3) The actions or tactics used by the influencer. Evidence of actions or tactics used may include, but is not limited to, all of the following:

(A) Controlling necessaries of life, medication, the victim's interactions with others, access to information, or sleep.
(B) Use of affection, intimidation, or coercion.
(C) Initiation of changes in personal or property rights, use of haste or secrecy in effecting those changes, effecting changes at inappropriate times and places, and claims of expertise in effecting changes.
(4) The equity of the result. Evidence of the equity of the result may include, but is not limited to, the economic consequences to the victim, any divergence from the victim's prior intent or course of conduct or dealing, the relationship of the value conveyed to the value of any services or consideration received, or the appropriateness of the change in light of the length and nature of the relationship.
(b) Evidence of an inequitable result, without more, is not sufficient to prove undue influence.

Gov 12581 "**This article applies to all**" "**charitable corporations,**" **"trustees,"** "**holding property for" "charitable purposes,"** [and other] "**over which the" state or the "Attorney General has" "enforcement or supervisory powers."**

GOV 12598 (a) "**The primary responsibility" for "supervising "charitable trusts" in California," for "ensuring compliance with" trusts and "articles of incorporation," and for "protection of assets" held by "charitable trusts" and "public benefit corporations," "resides" in "the Attorney General."** "**The Attorney General has**" "**broad powers" "to carry out these**" "**charitable trust**" **"enforcement responsibilities."**

I. ARTICLES OF INCORPORATION

II. The name of this corporation is "**California Tax Education Council, Inc**"

A. This corporation is a nonprofit public benefit corporation and is not organized for the private gain of any person. It is organized under the Nonprofit Public Benefit Corporation Law for public purposes.

B. The specific purpose of this corporation is to lessen the burdens of government by the organization and operation of the "tax education council," the quasi-public body established by California Business and Professions Code, Section 22250 et seq. ("the Council".) As such, the Council shall be responsible for (1) approving those tax curriculum

providers who meet its standards and comply with its procedures and (2) issuing certificates of completion and statements of compliance as required under Section 22255 of the California Business and Professions Code.

CIV 43 Besides the **"personal rights" "mentioned or recognized"** in GOV Codes, **"every person has," "the right of protection"** from **"bodily restraint"** or **"harm,"** from **"personal insult,"** from **"defamation,"** and from **"injury"** to his **"personal relations."**

CIV 43.93 (a) "definitions"

(1) "Psychotherapy" means [any] **"professional treatment", "assessment,"** "**counseling of"** any **"mental or emotional" "illness," "symptom," or "condition."**

(2) "Psychotherapist" [is anyone] **"specializing in the practice of psychiatry"**

CIV 44

Defamation is:
(a) Libel.
(b) Slander.

CIV 45.

"Libel" is a **"false and unprivileged"** "**publication by"**[any] **"fixed representation to the eye,"** [that] "**exposes any person to" "hatred," "contempt," "ridicule," "obloquy,"** or **"causes"** [them to be] **"shunned," "avoided,"** or "**tendency to injure"** [in their] **'occupation**."

CIV 45a

A **"libel"** which is **"defamatory of the plaintiff"** without the **"necessity"** of **"explanatory matter,"** such as **"inducement," "innuendo"** or other **"extrinsic fact,"** is said to be a **"libel on its face." "Defamatory language"** "**not libelous on its face"** is "**not actionable" "unless the plaintiff" "alleges and proves"** [they] **"suffered" "special damage"** as a **"proximate result thereof."**

CIV 46

"Slander" is a **"false and unprivileged" "publication," "orally uttered,"** and "**any other means"** [that]

3. Tends [to] **"directly" "injure"** "**in respect to"** [their] **"office," "profession," "trade"** or **"business,"** either **"by imputing to him general disqualification"** or **"by imputing something with reference to"** [it] **"that"** [may] **"lessen its profits;"**

4. **"Imputes to him impotence," "want of chastity;"** or

5. **"causes actual damage."**

CIV 47

A **"privileged" "publication or broadcast"** is one made:

(a) In the **"proper discharge of an official duty."**

(b) In any

(1) **"legislative proceeding",** (2) **"judicial proceeding,"** (3) **"any other"** "**official proceeding authorized by law,"** or (4) in the **"initiation or course" "of any other proceeding" "authorized by law"** and **"reviewable," "pursuant to"** [CCP 1084 et al], **"except:"**

(2) [any] **"privileged" "communication made" "in furtherance of an act" of "intentional destruction"** or **"alteration of physical evidence" "for the purpose of depriving a party to litigation"** [from using] **"that evidence,"** [even though] **"content of the communication"** is the **"subject of a subsequent" "publication or broadcast"** which is **"privileged." "Physical evidence"** means **"evidence specified in"** [EVID 250] or **"evidence that is" "property of any type"** [from CIV 2031.010]

CIV 48a (d) "the following definitions shall apply:"

(1) "General damages" means "**damages for loss of reputation," "shame," "mortification," and "hurt feelings."**

(2) "Special damages" means all **"damages that plaintiff" alleges and proves** that he or she **"has suffered"** in respect to his or her

"**property," "business," "trade," "profession,"** or **"occupation,"** including the "**amounts of money"** the "**plaintiff" "alleges and proves"** he or she **"has expended"** as a **"result of"** the "**alleged libel,"** and no other.

(3) "Exemplary damages" means **"damages that may"** in the **"discretion of the court or jury"** be **"recovered in addition"** to **"general and special damages"** for the **"sake of example"** and by way of **"punishing a defendant"** who has made **"the publication or broadcast"** with **"actual malice."**

(4) "Actual malice" [is a] **"state of mind"** from "**hatred or ill will" "toward plaintiff;"** [but if, the] **"state of mind" [was] "occasioned"** by a **"good faith belief"** [for the]**"truth of the libelous" "publication or broadcast"** [at the time, it] **"shall" "not constitute" "actual malice."**

CIV 50 "**Any necessary force" "may"** be used **"to protect"** from **"wrongful injury"** the "**person or property"**

CIV 51 (a) "the Unruh Civil Rights Act."

(b) "**All persons"** "**are free and equal," "no matter what" "sex," "race," "color," "religion," "ancestry," "national origin," "disability," "medical condition," "genetic information," "marital status," "sexual orientation," "citizenship," "primary language," or "immigration status"** [and are] "**entitled to"** the "**full and equal" "accommodations," "advantages," "facilities," "privileges,"** or **"services"** in all **"business establishments"** of **"every kind."**

(c) This **"shall not"** be "**construed to confer" "any right or privilege"** on **"a person"** that is **"conditioned or limited by law"** or is "**applicable alike to persons of" [51(b)]**

(d) Nothing **"shall be construed" "to require"** [anything] that is [not] "**required by" "provisions of law."** the **"authority"** of **"the State Architect"**

(e) (1) "Disability" means **"any"** "**mental or physical" "disability" "as defined"** in [GOV] 12926 and 12926.1

(2) (A) "Genetic information" means: [information from an] (i) "individual" [and/or (ii) the family of] [them] [from] genetic tests, [including any] (iii) **"manifestation of"** a "**disease or disorder."**
(B) and [is any] **"request for,"** [anything relatable to] **"genetic services,"** or **"participation in clinical research"**
(C) **"Genetic information" "does not include"** [Information for] "**sex"** or **"age" "of any individual."**
(3) "Medical condition" "as defined" in GOV 12926(i).
(4) **"Race"** is "**inclusive of traits" "associated with" "race,"** "**including," "hair texture" "protective hairstyles." "Protective hairstyles"** "**includes," "hairstyles"** [of] **"braids," "locs," "twists."**
(5) **"Religion"** "**includes"** "**all aspects"** of "**religious belief," "observance, and practice."**
(6) **"Sex" "includes"** a **"person's gender." "Gender"** means **"sex,"** and "**includes" "gender identity"** and **"gender expression." "Gender expression" "gender-related appearance" "behavior"** "whether" "**stereotypically associated"** [with] **"assigned sex at birth."**
(7) [51(b)] **"includes:"**
(A) **"Any combination of" [51(b) and]**
(B) A **"perception"** [of anything from 51(b) and]
(C) A **perception** [of anyone] associated [to those] within 51(b)
(8) **"Sexual orientation"** has the same meaning as defined in GOV 12926.
(f) **A violation of** [ADA rights] **"shall [be] a violation of this section."**
(g) **"discrimination"** [from a] "verified immigration status," **"shall not."**
(h) **"All Communications shall be in English unless mandated"**

52.1(a) This section shall be known, and may be cited, as "the Tom Bane Civil Rights Act.
(b) [anyone] **"acting under color of law,"** [or not],. **"interferes by threat," "intimidation,"** or **"coercion,"** or **"attempts to interfere by threat," "intimidation,"** or **"coercion,"** with **"the exercise or enjoyment"** by **"any individual[s] "rights secured"** [by the state or federal] **"Constitution or laws" "the Attorney General,"** or any **"district attorney"** or **"city attorney" "may" "bring a civil action"** for **"injunctive and other appropriate equitable relief"** in the **"name of the people of the State of California,"** in order to **"protect the peaceable" "exercise or enjoyment"** of the **"right or rights secured."** [those actions] **"may also seek a civil penalty of ($25,000),"** [and] **"shall be assessed individually"** [against, and then] **shall be awarded to those whose rights have been violated."**

(c) "The individual" [whose rights were violated from] **(b), "may"** [also] **"institute a civil action" for** [those] **"damages," "damages under Section 52," "injunctive relief,"** and [any other] **"equitable relief" "to protect the peaceable exercise"** or **"enjoyment of" "the right or rights secured." "including, appropriate" "equitable and declaratory relief" "to eliminate"** a **"pattern or "practice"** of **"conduct"** [from]**(b).**
(h) [Any litigation from this] **"section" "is independent of any other" "action," "remedy,"** or **"procedure" available,** [including] [CIV 51.7].

CIV 51.1 "If a violation of Section" 51, 51.7, or **52.1 "is alleged"** or **"the application or construction"** of [them] **"is in issue in any Court of California," "each party shall serve a copy of the party's" "brief" or "petition and brief,"** on the **"State Solicitor General"** at the **"Office of the AG." "Proof of service"** [shall name the] **"State Solicitor General."** [any failure] **"shall be given a reasonable opportunity to cure the failure" "before the court imposes any sanction." "The court shall allow the AG time to file a brief.**

CIV 52 (a) "Whoever denies," "aids" or **"incites a denial,"** or **"makes any discrimination or distinction" "contrary to" CIV 51,"** is **"liable for each and every offense for the actual damages,"** and **"any amount that may be determined by a jury,"** or **"a court sitting without a jury," "up to a maximum of three times"** the **"amount of actual damage"** [but, no] **"less than ($4,000),"** [as well as] **"any attorney's fees" "determined by the court" "in addition too"** 51.
(b) **"Whoever denies the right from" 51.7**, or "**aids, incites, or conspires" "in that denial,"** is **"liable for each and every offense"** for the **"actual damages suffered"** by **"any person denied that right," "in addition to the following:"**
(c) [If any violations] **"described in this section," "the AG, DA or city attorney,"** or **"any person aggrieved by the conduct" "may bring a civil action in the appropriate court by filing with it a complaint." "The complaint shall contain the following:"**
(1) **"A signature"**
(2) The **"facts pertaining to the conduct."**
(3) A **"request for preventive relief," "an application for" "a permanent or temporary injunction," "restraining order,"** or **"other order against"** the **"person or persons responsible for the conduct."**

CIV 51.7 (a) "the Ralph Civil Rights Act of 1976."

(b) (1) [Everyone has the] **"right to be free from" "any violence,"** or **"intimidation by threat of violence," "committed against their persons" or "property" "on account of any characteristic listed"** or **"defined in"** CIV 51(b),(e) or **"position in a labor dispute,"** or **"because another person perceives them to have one or more of those characteristics."** [listed] **"discrimination is illustrative,"** [not] **"restrictive."**
(2) **"intimidation by threat of violence"** includes, **"making or threatening to make"** a **"claim or report"** to a peace officer or **"law enforcement agency"** that **"falsely alleges that another person has engaged in unlawful activity"** or in **"an activity that requires law enforcement intervention," "knowing that the claim or report is false,"** or **"with reckless disregard for"** the **"truth or falsity of the claim or report."**
(3) (4) **"terrorize"** means **"to cause a person of ordinary emotions and sensibilities to fear for personal safety."**
(c) (1) A person **"shall not require another person to waive any legal right," "penalty," "remedy," "forum,"** or **"procedure"** for a **"violation of this section,"** as a **"condition of entering into a contract"** for **"goods or services,"** including **"the right to file and pursue a civil action," "complaint with,"** or **"notify any authorities"**
(2) A person **"shall not refuse to enter into a contract with,"** or **"refuse to provide goods or services to," "another person"** [for refusal]..
(3) Any **"waiver of any legal right"** [mentioned] **"shall be knowing and voluntary," "in writing,"** and **"expressly not made as a condition of entering into a contract for goods or services"** or as a **"condition of providing or receiving goods and services."**
(4) **"Any waiver of those as a requirement"** for a "**condition of entering into a contract for goods or services"** "shall be" "involuntary," "unconscionable," "against public policy," and **"unenforceable." "The enforceability or validity of any other provision of the contract shall not be affected.**
(5) A person who "**seeks to enforce a waiver of any legal right," "penalty," "remedy" "forum,"** or **"procedure for a violation of this section"** has the **"burden of proving that the waiver was knowing, voluntary and not made as a condition"**
(6) The **"exercise of a person's right to refuse to waive any legal right," "penalty," "remedy," "forum,"** or **"procedure for a violation of this section,"** including a **"rejection of a contract requiring a waiver," "does not affect any otherwise legal terms of a contract"**

or an **"agreement."**
(7) **"Does not apply for"** [any] **"violation" "after a legal claim has arisen."**
(8) [But] **"applies to" "violation**[s]**," "including arbitration,"** on or after 1/1/15
(d) **"Does not apply to statements"** [for] **"positions"** [of] **"lawful labor picketing."**
(e) (1) **"Speech alone shall not support an action brought," "except for:"**
(A) **"speech itself"** "**threatens violence against a specific person"** or **"group"**
(B) The **"person or group"** [whom the] **"threat is directed reasonably fears**" [it]
(C) If [the]"**threatening [of] violence is acting in reckless disregard"**
(D) [those] **threatening violence** [have] **the apparent ability to carry out the threat."**
(2) This **"shall not be construed to negate"** or **"otherwise abrogate the requirements set forth from (b) to (d),** inclusive, "**to bring an action pursuant to this section."**
(f) The **"Legislature finds and declares that this section was enacted as part of" "the Ralph Civil Rights Act of 1976, in Chapter 1293 of the Statutes of 1976."**
(g) **"Doesn't affect the provisions"** of Sections 1668, 1953, and 3513.

CCP 378 (a) "All persons may join in one action as plaintiffs if:"
(1) They **"assert any right"** to **"relief jointly," "severally,"** or **"in the alternative,"** in **"respect of"** or **"arising out of" "the same transaction," "occurrence," "series of transactions"** or **"occurrences"** and **"if any question of law, fact in common" "will arise by action;"** or
(2) **"They have a claim," "right,"** or **"interest adverse to them"** in the **"property or controversy" "which is the subject of the action."**
(b) **"It is not necessary that each plaintiff be interested as to every cause of action"** or **"as to all relief prayed for."** **"Judgment may be given for one or more, according to their respective right to relief."**

CCP 379 (a) "All persons may be joined in one action as defendants if there is asserted against them:"
(1) **"Any right to relief jointly," "severally,"** or **"in the alternative," "in respect of or arising out of the same transaction," "occurrence," "series of transactions"** or **"occurrences"** and **"if any**

question of" "law" or **"fact" "common to all" "will arise in the action;"** or
(2) "**A claim," "right,"** or **"interest adverse to them in the property"** or **"controversy which is the subject of the action."**
(b) **"It is not necessary that each defendant be interested as to every cause of action"** or **"as to all relief prayed for." "Judgment may be given against"** [them] **"according to their respective liabilities."**
(c) **"Where the plaintiff is in doubt as to the person from whom"** [they're] **"entitled to redress,"** [they] **"may join two or more defendants," "with the intent that the question as to which," "if any is liable," "and to what extent, may be determined between them"**

CIV 369 (a) All persons may join in one action as plaintiffs if:
(1) **"They assert any right to relief jointly," "severally,"** or **"in the alternative," "in respect of or arising out of the same transaction," "occurrence,"** or **"series of transactions"** or **"occurrences"** and" **if any question of law"** or **"fact common to all these persons will arise in the action;"** or
(2) **"They have a claim," "right,"** or **"interest adverse to the defendant in the property"** or **"controversy which is the subject of the action."**
(b) **"It is not necessary that each plaintiff be interested as to every cause of action"** or **"as to all relief prayed for." "Judgment may be given accordingly"**

CIV 369 (a) "All persons may be joined in one action as defendants if there is asserted against them:"
(1) **"Any right to relief jointly," "severally,"** or **"in the alternative," "in respect of"** or **"arising out of the same transaction," "occurrence,"** or **"series of transactions"** or **"occurrences"** and **"if any question of law or fact common to all these persons will arise in the action;"** or
(2) "**A claim," "right,"** or **"interest adverse to them in the property"** or **"controversy" "which is the subject of the action**."
(b) **"It is not necessary that each defendant be interested as to every cause of action"** or "**as to all relief prayed for." "Judgment may be given" "according to their respective liabilities."**
(c) **"Where the plaintiff is in doubt as to the person from whom he or she is entitled to redress**," [they] **"may join two"** or **"more**

defendants," "with the intent that the question as to which," "if any," " is liable," and **"to what extent," "may be determined between the parties."**

From:	Timothy Martin
To:	SauterStaff; TransCitySF (ADM); Crayton, Monique (BOS); Board of Supervisors (BOS); CON, Controller (CON); Administrator, City (ADM); Assessor, SF (ASR); PTWebRequests@boe.ca.gov; Kathryn.Angotti@sfgov.org; eddie.flores@ssf.net; mark.addiego@ssf.net; Flor.Nicolas@ssf.net; mark.nagales@ssf.net; james.coleman@ssf.net
Subject:	Re: I actually had to CODIFY Exemptions from CTEC, they have 3 listed exemptions, You are all trusting those that are dumb with just filling their pockets with Money???
Date:	Friday, January 24, 2025 6:28:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The commonality of exemption is exemptions with each other, but CTEC Registries ain't exempt from any because they are just data entry...

CTEC IN CHARGE OF TAX EDUCATION??? 2 damn years of this me trying to get people to listen. BUT THEY BE RICH AND LISTEN TO ATTORNEYS THAT DON'T READ THE ACTUAL DEFINITIONS ORE PHRASE OR CONTEXT???

Anyone know what "As Defined" means???

What about by appointment by Court???
Or IRS/FTB Authorized Trustees of 501c3???

Ain't no CTEC Exemption because they just data entry!!!

Exemption Codes from Professions

BPC 22258

(3) **Any trust company or trust business as "defined in"** Chapter 1 (commencing with Section 99) of Division 1 of the **Financial Code**.

FIN 115 "Trust business" means the business of acting as executor, administrator, guardian or conservator of estates, assignee, receiver, depositary or trustee under the **appointment of any court,** or **by authority of any law of this or any other state or of the United States,** or as trustee for any purpose permitted by law.

I.
"Tax Preparer Act"

BPC 22258:
(a) "The following persons are" "exempt from the requirements" [but are] "subject to" "the requirements of" (b):

(1) "A person with" "a license by" "the California Board of

Accountancy."

(2) "an active" "member of the State Bar of California."

(3) **"Any" "trust company"** or **"trust business" "as defined"** in Chapter 1 (commencing with Section 99) of Division 1 of **"the Financial Code."**

(4) A **"financial institution" "regulated by"** the **"state or federal" "government," "insofar as" "the activities of the Financial Institution" "with respect to" "tax preparation" "are subject to" "federal or state" "examination"** or **"oversight."**

(5) "A person" **"enrolled to practice before" "The Internal Revenue Service" "pursuant to"** Subpart A (commencing with Section 10.1) of Part 10 of Title 31 of the Code of Federal Regulations.

II.
" The Professional Fiduciaries Act."

BPC 6530
(a) "**no person shall act" or** "**hold themselves out" "to the public"** as a **"professional fiduciary" "unless that person is" "licensed as a professional fiduciary"**

(b) "**does not apply" "to a person"** "**licensed as an attorney" "under the State Bar Act"** (Chapter 4 (commencing with Section 6000)).

(c) **"does not apply" "to a person licensed as,"** and **"acting within" "the scope of practice of,"** a **"certified public accountant"**

"pursuant to" Chapter 1 (commencing with Section 5000) of Division 3.

(d) **"does not apply" "to a person" "enrolled as" "an agent to practice before the Internal Revenue Service" "only when" "acting within the scope of practice" "pursuant to:"** Part 10 of Title 31 of the Code of Federal Regulations. **"Actions taken by an enrolled agent,"** when **"serving as a fiduciary," "which are beyond the scope of their license" "to practice as an enrolled agent" "is unlicensed activity"** and **"subject to" "discipline under Section 146" "unless the enrolled agent is also" "licensed as a professional fiduciary" "in accordance with this chapter."**

BPC 6501(f)

(1) "Professional fiduciary" means either of the following:

(A) A **"person who acts as"** a "**guardian or conservator of the person,"** "**the estate,"** or "**the person and estate,"** for **"two or more individuals" "at the same time" "who are not related to the professional fiduciary"** or **"to each other."**

(B) "**A personal representative of a decedent's estate,"** "**as defined in Section 58 of the Probate Code,"** for **"two or more individuals" "at the same time" "who are not related to" "the professional fiduciary"** or to **"each other."**

(2) "Professional fiduciary" "also means" "a person who" "acts as a trustee," agent under a durable power of attorney for health care, or agent under a durable power of attorney for finances, for "**more than three individuals," To "determine whether a person is"**

a "professional fiduciary:"

(A) "Individuals" "who are related" to **"the fiduciary" "shall" "not be counted."**

(B) "All individuals" "who are related" to **"each other" "shall" be "counted as one individual."**

(C) "All trustors" "who are related" to **"each other" "shall"** be **"counted as one"**

(D) "Professional fiduciary" also is a "**professional fiduciary practice administrator,"** "**appointed pursuant" "PROB 2469 or 9765"**

(3) "related" means "**related by blood," "adoption," "marriage," or "registered domestic partnership."**

(4) "Professional fiduciary" "**does not include" "any of the following:"**

(A) A **"trust company," "as defined" in "PROB 83"**

(B) An **"FDIC-insured institution,"** or "**its holding companies,"** "**subsidiaries," or affiliates.**

(C) "A public agency," including the "**public guardian," "public conservator,"** or **"other agency" of the "State of California"** or **of a "county of California"** or **"a regional center" for persons with "developmental disabilities,"** "**as defined" in "WIC 4620"**

(D) "A nonprofit corporation" or charitable trust" that "is described in" "Section 501(c)(3) of the Internal Revenue Code."

(E) "A person employed by," or "acting as an agent" "on behalf of," **an "entity or agency" "described in" (A), (B), (C), or (D) who is "acting within the course and scope."**

(F) "A person who" is a **"broker-dealer," "broker-dealer agent," "investment adviser," or "investment adviser representative" "registered and regulated under" the** "**Corporate Securities Law of 1968" the "Investment Advisers Act of 1940**," or

the "Securities Exchange Act of 1934," or "**serving as a trustee" to a "company regulated by" the "Securities and Exchange Commission under the Investment Company Act of 1940"**

III "the State Bar Act"

BPV 6002 (a) The **"licensees of the State Bar" are "persons admitted and licensed" "to practice law" "except justices and judges."**

BPC 6125 No person "shall practice law in California" unless "active licensee of the State Bar"

On Fri, Jan 24, 2025 at 6:15 PM Timothy Martin <martin.voicestudios@gmail.com> wrote:

> FIND A CTEC REGISTERED TAX PREPARER
>
> ---
>
> **California law** says only an attorney, certified public accountant (CPA), enrolled agent (EA), or a CTEC registered tax preparer (CRTP) can do your taxes for a fee.
>
> **Always verify the legal status of a tax preparer.** Licenses and registrations can be suspended or revoked without notice to you!
>
> They have NO Idea that ENROLLED TO PRACTICE IN FRONT OF THE IRS HAS 5 and not the one they list???
> Or that Appointed by a Court has 5???
> Or Regulated Financial Institutions are on that list???
> Let alone Trustees registered TO THE DAMN DEPARTMENT OF JUSTICE IS???I am FUCKING REGISTERED TO THAT BITCH OFFICE AND I KNOW PEOPLE AIN'T LISTENING???
>
> BPC Codes 22258 Exemptions

(1) A person with a current and valid license issued by the California Board of Accountancy.

(2) A person who is an active member of the State Bar of California.

(3) Any trust company or trust business as defined in Chapter 1 (commencing with Section 99) of Division 1 of the Financial Code.

(4) A financial institution regulated by the state or federal government, insofar as the activities of the financial institution with respect to tax preparation are subject to federal or state examination or oversight.

(5) A person who is enrolled to practice before the Internal Revenue Service pursuant to Subpart A (commencing with Section 10.1) of Part 10 of Title 31 of the Code of Federal Regulations.

BPC 22258

The exemption from a registry with CTEC also extends to employees of any Trust Company and the Trust Business it has authority to operate for. This exemption also only extends to employees of any regulated Financial Institutions.

The exemption also applies to any employees of Attorney's, CPA's, and those Enrolled to practice in front of the IRS, but only while functioning within the scope of that employment. The employee must be supervised by their employer who must review the return, sign it, and be responsible for its content.

Closing Declaration: No person described as an employee may sign a Tax return, unless that employee is exempt or is a CRTP. However, the exemption for regulated Financial Institutions, Trust Companies and Trusts Businesses extends to their employees. As a reminder, the Preparation of tax return includes the inputting of data into a computer from any declarations, statements, refund claims, or any document that is required to be made or filed still classifies the person as a tax preparer and requires the supervision and oversight provided by the tax preparations regulatory industry. The only employees that these provisions do not apply to are those employees that prepare their employer's income, sales, or payroll tax returns.

The Regulators The Tax Preparation Industry

1. Department of Consumer Affairs the Professional Fiduciaries Bureau
2. California State Association of Public Administrators, Public Guardians and Public Conservators
3. California Department of Financial Protection and Innovation
4. California Tax Education Council
5. US Office of the Comptroller of the Currency
6. Charities of the California Department of Justice
7. California Board of Accountancy
8. California State Board
9. Office of Professional Responsibility and Circular 230

The Following are the exemptions of BPC 22258

1. Licensed Attorneys
2. Certifies Public Accountants
3. IRS/ FTB Trustees of 501c3 and their employees
4. Professional Fiduciaries
5. Public Administrators
6. Public Guardians
7. Public Conservators
8. Enrolled agents
9. Enrolled Actuaries
10. Enrolled Retirement Plan Agents
11. Registered tax return preparers(EA's)
11. Certified professional employer organizations
13. Regulated Financial Institutions and their employees

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations; BOS Legislation, (BOS); Carroll, John (BOS)
Subject:	2 Letters regarding File No. 240967
Date:	Friday, January 31, 2025 1:11:00 PM
Attachments:	2 Letters regarding File No. 240967.pdf

Hello,

Please see attached for 2 letters regarding File No. 240967, Ordinance No. 268-24.

> **File No. 240967, Ordinance No. 268-24:** Ordinance amending the Administrative Code to establish the E-Bike Incentive Fund to support implementation of an electric bicycle (or "e-bike") incentive program administered by the Department of the Environment. (Peskin, Preston, Melgar, Mandelman, Dorsey)

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Meredith Nelson
To: Board of Supervisors (BOS)
Subject: Please fund the e-bike incentive program to help families, working people, and all San Franciscans shift trips to bikes, reduce car traffic, demand for parking, noise, air pollution, climate emissions, and fatalities/injuries, while increasing public s...
Date: Tuesday, January 28, 2025 11:38:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Board of Supervisors,

I am writing to urge you to fund the E-Bike Incentive Program, which will help more families, workers, and other people shift trips from cars to bikes, increasing safety, affordability, and equity, while reducing car traffic, demand for car parking, noise, air pollution, climate emissions, roadway construction and maintenance costs, and roadway crashes, fatalities, and injuries. Please work with the advocates behind the original program proposal to secure funding for the program from City, SFCTA, MTC, state, federal, and other funding sources (e.g. philanthropic foundations, wealthy individuals).

The e-bike incentive program --- inspired by, and modeled off, effective programs in Denver, Colorado, Austin, Texas, and Atlanta, Georgia --- will reduce the financial burden for families, workers, and other people who want to use bikes for transportation, with a larger incentive for low-income individuals and families who qualify. By helping more people purchase or lease e-bikes, you will decrease car traffic, demand for parking, costs related to roadway construction/maintenance, noise, air pollution, climate emissions, and road fatalities/injuries while increasing economic activity, revenue for local businesses, community connectedness, public health, and public land available for trees, seating, parks, playgrounds, housing, and other more effective land uses. Due to the cost-saving effect of increased bike ridership and bike infrastructure, the e-bike incentive program may well net cost savings for the City, County, and state, something that is especially needed and beneficial given the budget deficit and crisis.

You can find more information about the original program proposal and related grassroots campaign at
https://url.avanan.click/v2/r01/___https://eBikeSF.org___.YXAzOnNmZHQyOmE6bzo1NDcxMzU3MDAzOTRkMjlmNGFhYWM4MTc5MTU4ZTJlYTo3OmI5NjI6OGJkMmMyZGNjZmE5NWUzNzkzZGEzZWViY2Q1YTY1ZjI4MmYxNTA1M2RlNGMzZTMzZTM2Mzl5NzZlMzg2NTIyNDp0OlQ6Tg.

In order for this program to be created and have its full potential impact, we need you to secure funding for the program. Will you commit to doing everything in your power to secure as much funding as possible as soon as possible?

Thank you.

Meredith Nelson
meredithgn@gmail.com
650 Lake Street, Apt 9
San Francisco, California 94118

From: Caroline Larose
To: Board of Supervisors (BOS)
Subject: Please fund the e-bike incentive program to help families, working people, and all San Franciscans shift trips to bikes, reduce car traffic, demand for parking, noise, air pollution, climate emissions, and fatalities/injuries, while increasing public s...
Date: Tuesday, January 28, 2025 7:42:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Board of Supervisors,

Hello Senator Wiener,

I am writing to urge you to fund the E-Bike Incentive Program, which will help more families, workers, and other people shift trips from cars to bikes, increasing safety, affordability, and equity, while reducing car traffic, demand for car parking, noise, air pollution, climate emissions, roadway construction and maintenance costs, and roadway crashes, fatalities, and injuries. Please work with the advocates behind the original program proposal to secure funding for the program from City, SFCTA, MTC, state, federal, and other funding sources (e.g. philanthropic foundations, wealthy individuals).

***In addition to the measures included in this e-bike incentive program, detailed below, I urge you to consider reducing the barrier to families trying e-bikes in their life with no cost risk. To put it simply, we need more individuals to be able to test what their life could look like with an e-bike without having to buy a bike or sign a lease.
Beyond the upfront cost of the bike, which is an impediment to those that are willing to make the leap, there is a significant mental and routine-breaking hurdle required for someone to adopt an e-bike into their life. I recommend supplementing this program with no-cost bike trial programs for a meaningful duration to offer the bike-curious opportunities to test how an e-bike or e-cargo bike could fit into their life.***

The e-bike incentive program — inspired by, and modeled off, effective programs in Denver, Colorado, Austin, Texas, and Atlanta, Georgia — will reduce the financial burden for families, workers, and other people who want to use bikes for transportation, with a larger incentive for low-income individuals and families who qualify. By helping more people purchase or lease e-bikes, you will decrease car traffic, demand for parking, costs related to roadway construction/maintenance, noise, air pollution, climate emissions, and road fatalities/injuries while increasing economic activity, revenue for local businesses, community connectedness, public health, and public land available for trees, seating, parks, playgrounds, housing, and other more effective land uses. Due to the cost-saving effect of increased bike ridership and bike infrastructure, the e-bike incentive program may well net cost savings for the City, County, and state, something that is especially needed and beneficial given the budget deficit and crisis.

You can find more information about the original program proposal and related grassroots campaign at
https://url.avanan.click/v2/r01/___https://eBikeSF.org___.YXAzOnNmZHQyOmE6bzo3ODliZTg4NmNiOThiNGFkMmY4YTFmZGM2NDI3OTBlODo3OmJhMjM6OTE2YmQxZDZkNDczMzQzYjZkZWRhYTkyZTQzZmI4MTE5NmJiZDFlNTNhNTUxNzhiMjVmZmMxZTk2NjRkZjZkNzp0OlQ6Tg.

In order for this program to be created and have its full potential impact, we need you to secure funding for the program. Will you commit to doing everything in your power to secure as much funding as possible as soon as possible?

Thank you,
Caroline Larose

Caroline Larose
larosecl@gmail.com
12 Vicksburg street
San Francisco, California 94114

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	96 Letters regarding parking meters on residential streets
Date:	Friday, January 31, 2025 3:08:00 PM
Attachments:	96 Letters regarding parking meters on residential streets.pdf

Hello,

Please see attached for 96 letters regarding the SFMTA's efforts to install parking meters on residential streets.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Mike Rubin
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 6:14:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Mike Rubin
Email	Alpha101@hotmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Hope Molina
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 6:10:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Hope Molina
Email	gods4hopie@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Laura Tarbox
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 5:46:27 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Laura Tarbox
Email	laurasferra@yahoo.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Orion Wagner
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 4:52:33 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Orion Wagner
Email	orionwagner07@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Miranda Tarbox
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 4:44:31 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Miranda Tarbox
Email	mirandatarbox@yahoo.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: David Poulsen
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 9:07:34 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	David Poulsen
Email	poulsengrouprealestate@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Kristin Wojkowski
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Wednesday, January 29, 2025 6:15:43 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Kristin Wojkowski
Email	kristin.wojkowski@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Ginger Pepper
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Tuesday, January 28, 2025 2:58:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Ginger Pepper
Email	gingerpepper@hotmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Dean Ouellette
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Tuesday, January 28, 2025 1:25:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Dean Ouellette
Email	dvsouellette@hotmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places where parking is free and easy, or worse, ONLINE.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

And on a personal note, parking is already ridiculous in my neighborhood, even with a residential permit, because so many parking spaces been removed and because there are simply too many cars for too few spaces. for someone who needs my truck for work (and lots of it in the Lower Haight), having to run out and refill a meter is just another layer of frustration and anxiety. I'm a small business and while I'm a service rather than a brick and mortar, this impacts me.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Antonio Tiritiello
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Tuesday, January 28, 2025 10:54:28 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Antonio Tiritiello
Email	newuvabusiness@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Tim Bessie
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Tuesday, January 28, 2025 8:40:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Tim Bessie
Email	jotform@mailtagger.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Judi Gorski
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 8:33:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Judi Gorski
Email	judigorski@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Renee Park
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 8:28:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Renee Park
Email	renee.h.park@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Matt Ryan
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 4:26:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Matt Ryan
Email	matthewryan923@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Matt Ryan

From: Glen Harvey
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 1:49:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Glen Harvey
Email	gharveysf@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

I'm done with the SFMTA and it's biased governing board! Threatening reduced services and threatening our Cable Cars unless it gets it's way and make the majority of San Franciscans even more miserable is not acceptable.

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Rachael Silard
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 12:08:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Rachael Silard
Email	rachael.silard@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Rachael Silard

From: John Carr
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 11:49:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	John Carr
Email	idigdirtsf@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: John Cain
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 11:20:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	John Cain
Email	johnalexandercain@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jeff Haas
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 10:49:34 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jeff Haas
Email	jeff@haasman.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Jeffrey & Katherine Haas

From: Portia Peeples
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 10:39:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Portia Peeples
Email	portia666@comcast.net
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Tom O"Connell
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 10:34:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Tom O'Connell
Email	tjoconnell@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Pongkran Thowthong
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 10:16:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Pongkran Thowthong
Email	pthowthong@yahoo.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Leda Olinger
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 10:16:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Leda Olinger
Email	ledaobigs@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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Thank you,

From: Victor Ford
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 9:28:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Victor Ford
Email	fordv7@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Tom Walsh
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 8:50:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Tom Walsh
Email	tomwalsh120@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: Todd Sucy
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 8:46:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Todd Sucy
Email	tsucy@mac.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Michael Lownie
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 7:27:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Michael Lownie
Email	studiomjl@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Lou Duff
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 7:21:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Lou Duff
Email	lou@noteven.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Elizabeth Churchman
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 5:04:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Elizabeth Churchman
Email	mechurchman@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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Thank you,

From: Leigh McLellan
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Monday, January 27, 2025 12:20:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Leigh McLellan
Email	leighmclellan5@gmail.com
I live in	

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Mike Miller
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 11:28:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Mike Miller
Email	mustangs6868@sbcglobal.net
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Steven Watson
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 11:06:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Steven Watson
Email	stevew356@comcast.net
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

I personally attended the Lower Haight and Hayes Valley Park or Permit Project Open House presentation on October 2nd, 2024. During the open house I asked several of the presenters over what time period was their parking data collected? I was very surprised to hear that their data was collected from late 2019 through most of 2020. The covid pandemic occurred over that time period and parking regulations in my neighborhood (Lower Haight) were NOT in effect. So any data collected over this time is obviously invalid. Therefore any claimed benefits of this project are invalid. This project should be immediately halted in order to gather data over a VALID time period and properly evaluate and present the data to prove any claimed parking benefits. Additionally, all stakeholders of this project should be effectively communicated with prior to and during the project. I'm a former Director of Quality Assurance in the engineering fiely and a long-time resident of the Lower Haight and can say I received no communication about this project, other than hearing about the open house from my wife. I have

quite a lot of experience with data collection and data analysis for projects like this one. I would be more than happy to share my expertise and can be contacted by email at stevew356@comcast.net. I can also be reached at 415-205-0716.

Thank you,
Steve Watson

From: Cars Overpeople
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 10:58:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Cars Overpeople
Email	carseverywhere@ihatejoy.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA and fellow cars.
My carbrained friends want to say the following:

“San Francisco’s economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA’s current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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who keep San Francisco vibrant.

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Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It's time for our government to put constituents first and stop policies that make life in our city harder."

They're wrong. Raise the fees for cars. Lower the barriers for people.

Thank you,
Literally a car (better than heartless neighbors)

From: Fiona Friedland
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 10:19:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Fiona Friedland
Email	twistee2u2@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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I also wish to bring to your attention that SFMTA'S data is completely inaccurate. Completed during the pandemic, the data is false. The data was collected during a time when no parking meters or residential permit regulations were enforced. It was the beginning of a global pandemic where everybody in San Francisco stayed home in their houses. We didn't drive to other neighborhoods to go shopping or eat or anything else. SFMTA'S data was flawed or they are lying. I believe this to be a money grab by SFMTA.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Fiona Friedland

From: Andra Young
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 9:50:39 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Andra Young
Email	jadeandra58a@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Leslie Kernisan
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 9:26:30 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Leslie Kernisan
Email	lkernisan@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Rachel Paul
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 7:57:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Rachel Paul
Email	rachelnpaul33@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Lana Marks
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 7:55:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Lana Marks
Email	lanacm32@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Lana Marks

From: Maggie Moseley
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 7:23:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Maggie Moseley
Email	maggiekmoseley@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Maggie

From: Neil O'Donnell
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 7:10:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Neil O'Donnell
Email	nodonnell@rjo.com
I live in	

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jill Carlson
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 7:09:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jill Carlson
Email	jillcarlson6@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Steve Tom
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 6:59:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Steve Tom
Email	stomsf@yahoo.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Ann Karlstrom
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 6:39:40 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Ann Karlstrom
Email	ann@apkarlstrom.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Robert Skinkle
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 6:19:26 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Robert Skinkle
Email	bobskinkle@aol.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: christine wang
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 5:22:23 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent christine wang

Email wangcb@gmail.com

I live in

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jonathan Kahn
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 5:16:39 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jonathan Kahn
Email	Jkahn008@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Andrea Robb
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 4:38:32 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Andrea Robb
Email	andreamilorobb@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Andrea Robb

From: Brian Coyle
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Sunday, January 26, 2025 3:23:35 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Brian Coyle
Email	c.brian@sbcglobal.net
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Daniel Bondi
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 9:26:25 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Daniel Bondi
Email	danieljbondi@thefaight.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Stephen Hayes
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 3:51:34 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Stephen Hayes
Email	hayes.stephend@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Maureen McDonald
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 3:24:34 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Maureen McDonald
Email	maureenmcdonald1@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Elise Manlive
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 10:33:25 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Elise Manlive
Email	Hello@herurbanherbs.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Yanni Kehagiaras
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 10:22:26 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Yanni Kehagiaras
Email	yanni@stoabar.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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Thank you,

From: Paul van der Staay
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 8:22:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Paul van der Staay
Email	paul.vanderstaay@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Paul

From: Erin Lavery
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Saturday, January 25, 2025 1:00:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Erin Lavery
Email	ebrockavich.sf@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Anna Hennessey
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 6:47:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Anna Hennessey
Email	dr.amhennessey@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Anna Hennessey
Lower Haight 94117

From: Isabella Hill
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 1:01:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Isabella Hill
Email	isabella.w.hill@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Isabella

From: Elizabeth Spencer
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 10:53:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Elizabeth Spencer
Email	fabuliz@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: Joey O"Brien
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 9:42:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Joey O'Brien
Email	joey.alc@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: Nick Francis
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 9:37:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Nick Francis
Email	nick@casualfilms.com
I live in	

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: Jessica Hartlaub
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 9:22:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jessica Hartlaub
Email	jessicahartlaub@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Megan Johnson
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 8:46:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Megan Johnson
Email	meganj_11@yahoo.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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Thank you,

From: Persephone Schoenfeld
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 8:43:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Persephone Schoenfeld
Email	itssephe@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: niki berkowitz
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 8:20:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	niki berkowitz
Email	nikiberkowitz@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Marya Kahan
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 8:19:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Marya Kahan
Email	maryakahan@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Abraham Williams
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 8:05:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Abraham Williams
Email	abe@everstrongsf.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: LaurA McGourty
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Friday, January 24, 2025 7:16:45 AM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	LaurA McGourty
Email	mcgourtylaura@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: LuAnn McVicker
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 9:58:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	LuAnn McVicker
Email	mcvickerlc@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Mark Donsky
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 9:20:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Mark Donsky
Email	mark@donsky.org
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: chri longstreet
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 6:58:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	chri longstreet
Email	chri.longstreet@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,
Please !!!

San Francisco's businesses are suffering ! The plan to install parking meters on light mixed commercial/ residential areas and exclusive residential areas will drive people away from the city and shift spending to places with an abundance of easy parking where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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It’s time for our government to put constituents first and stop policies that make life in our city harder

I have had a business in the lower haight now for 27 years on the 600 block of Haight and there are more sparse businesses on the 600 block so there is not a need to put in parking meters there.

Thank you,

From: Christina McGold
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 6:10:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Christina McGold
Email	gayatri.healer@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: jude hellewell
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 6:10:30 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	jude hellewell
Email	judehellewell@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Matthew Fadness
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 6:00:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Matthew Fadness
Email	mfadness@sbcglobal.net
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

SF's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters or kiosks on light mixed commercial/residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Matt
645 Haight Street

From: Caroline Staublin
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 6:00:40 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Caroline Staublin
Email	cstaublin96@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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Thank you,

From: William Robb
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:53:37 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	William Robb
Email	wprobb@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Alexandria Wyllie
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:37:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Alexandria Wyllie
Email	wyllie.alexandria@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: David Carr
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:32:39 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	David Carr
Email	kimonodave@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Leah Todd-Borden
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:30:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Leah Todd-Borden
Email	leahtoddborden1@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Leah Todd-Borden

From: Rachel Riggin
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:17:24 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Rachel Riggin
Email	supersugarrayray@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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Thank you,

From: Rachel Riggin
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 5:14:32 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Rachel Riggin
Email	supersugarrayray@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jeff Conocenti
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 4:57:26 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jeff Conocenti
Email	management@2nd-summit.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

As a new small business starting in Lower Haight. The additions of meters will make it increasingly difficult to get traction to my shop. Having a unique business model, ideally I will be drawing attention from more than just foot traffic and hindering my customer base from being able to easily access my space will greatly slow down the success of my startup.

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Jeff Conocenti

From: Hilary Hedden
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 4:14:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Hilary Hedden
Email	hilaryhedden@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jane Ginsburg
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:53:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jane Ginsburg
Email	janeginsburg@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Mary Phifer
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:53:31 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Mary Phifer
Email	mrphifer89@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Rika Futamura
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:43:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Rika Futamura
Email	lifesanfrancisco@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA’s track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Robyn Helmlinger
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:41:23 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Robyn Helmlinger
Email	helmlinger@comcast.net
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas - including my block, which is the 300 block of Scott Street - will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA's track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and especially not in exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Robyn Helmlinger
307 Scott St. (owner since 2002)

From: Hal Fischer
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:39:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Hal Fischer
Email	hfa2901@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: J. Andrew Helmlinger
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:38:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	J. Andrew Helmlinger
Email	helmlingersf@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Max Blachman-Gentile
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:20:41 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Max Blachman-Gentile
Email	max@julespizza.co
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Jean Marx
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:13:46 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Jean Marx
Email	jean@covertcove.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

I am a small business owner on one of blocks where meters are being proposed. I have a residential permit for the area, but parking is still challenging for me. We've recently lost parking due to the new California crosswalk law. Please don't put even more burdens on the residents and small businesses of Lower Haight. We are all struggling enough as it is.

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program

that is inclusive of cars, pedestrians, bikes and public transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

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Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Jean Marx
COVE
206 Fillmore Street

From: Lisa Zahner
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:12:42 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Lisa Zahner
Email	Lisazahner@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Dennis Cantwell
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:03:21 PM

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Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Dennis Cantwell
Email	dennis@barjabroni.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Michael Gaines
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 3:00:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Michael Gaines
Email	mvgaines1@gmail.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: David Troup
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 2:59:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	David Troup
Email	david@troup.net
I live in	

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It’s time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

From: Evan Matteo
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 2:46:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Evan Matteo
Email	evan.matteo@gmail.com
I live in	
Can you join in person to make public comment?	No, sorry!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

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It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,
Evan Matteo

From: Charles Adams
To: Board of Supervisors (BOS); MelgarStaff (BOS); ChanStaff (BOS); Walton, Shamann (BOS); SauterStaff; MahmoodStaff; ChenStaff; FielderStaff
Subject: Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!
Date: Thursday, January 23, 2025 2:28:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Message to the Board of Supervisors, Mayor, and the City Attorney

From your constituent	Charles Adams
Email	cadams@albionpower.com
I live in	
Can you join in person to make public comment?	Yes!

Support Lower Haight Merchants & Neighbors – Stop Parking Tax!!

Message:

Dear Supervisors, Mayor, and SFMTA,
We have been in business for 20+ years in this Pierce Street location and MTA policies continue to seemingly intentionally destroy local businesses. Small business creates equity and local tax revenue. This parking meter policy is not wanted and will continue to destroy the small businesses in this neighborhood.

San Francisco's economic recovery is lagging, partly due to anti-business, anti-resident policies like SFMTA's current proposal. The plan to install parking meters (or kiosks) on light mixed commercial/ residential areas and exclusive residential areas will only drive more people away from the city and shift consumer spending to places like Marin and South SF, where shopping remains convenient and welcoming.

I strongly oppose parking meters / kiosks on residential streets in District 5 in the Lower Haight specifically where we do not have a parking turnover issue. As well I believe in a more balanced program that is inclusive of cars, pedestrians, bikes and public

transit users. SFMTA's focus should be on providing clean, safe, and reliable public transportation, not making life harder for residents and businesses. Policies like this threaten our small businesses, reduce quality of life, and alienate the very people who keep San Francisco vibrant.

A recent poll on Nextdoor showed 98% opposition to parking meters (kiosks) on residential streets. SFMTA's track record of unpopular decisions—like those on Valencia, Van Ness, and Geary—has shown a disregard for the majority's concerns. Residents already pay for Area Parking Stickers; adding more meters is purely punitive.

Parking meters belong in commercial/residential areas where turnover is an issue and not in light mixed commercial/residential and exclusively residential neighborhoods. This policy will hurt local businesses, reduce foot traffic, and make living here more expensive. San Francisco should not be a city where people are charged just to be outside.

It's time for our government to put constituents first and stop policies that make life in our city harder.

Thank you,

Charles Adams

Albion Power Company
218 Pierce Street San Francisco, CA 94117
O: 415.558.1786| C: 415.971.3155 |F: 415.723.7294

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	4 Letters regarding sustainable transit
Date:	Friday, January 31, 2025 3:10:00 PM
Attachments:	4 Letters regarding sustainable transit.pdf

Hello,

Please see attached for 4 letters regarding sustainable transit.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From:	Julien DeFrance
To:	Board of Supervisors (BOS); Board of Supervisors (BOS); ChanStaff (BOS); Chan, Connie (BOS); Chen, Chyanne (BOS); ChenStaff; Dorsey, Matt (BOS); DorseyStaff (BOS); Engardio, Joel (BOS); EngardioStaff (BOS); Fielder, Jackie (BOS); FielderStaff; MahmoodStaff; Mahmood, Bilal (BOS); Mandelman, Rafael (BOS); MandelmanStaff (BOS); Melgar, Myrna (BOS); MelgarStaff (BOS); Sauter, Danny (BOS); SauterStaff; Sherrill, Stephen (BOS); SherrillStaff; Walton, Shamann (BOS); Waltonstaff (BOS); Press Office, Mayor (MYR); Lurie, Daniel (MYR)
Subject:	About MUNI's budget challenges…
Date:	Tuesday, January 28, 2025 9:43:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

How about fare enforcement?

Get everyone to pay for their ride, and your finance challenges will be solved.

Plain. Simple. Common sense.

From: Lusia Foster (fosterlusia@gmail.com) Sent You a Personal Message
To: Board of Supervisors (BOS)
Subject: Save Public Transit and Prioritize Sustainable Mobility
Date: Monday, January 27, 2025 7:58:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear SF Board of Supervisors,

I urge San Francisco leaders to take bold action to secure the future of public transit. With Muni ridership recovering and satisfaction at record highs, it is unthinkable that budget shortfalls could reverse this progress and set the city back years. Public transit is vital for reducing emissions, ensuring equitable mobility, and keeping our neighborhoods vibrant.

At the same time, driving and parking are overly subsidized. It's time to right the balance and reimagine San Francisco's approach to parking policy as a tool not only to reduce congestion but also to directly fund Muni, align with City climate and equity commitments, and comply with the city?s Transit First Policy.

Recognizing that curb and parking management are complex, below are promising ideas for reform that could help save Muni.

ACTIONS TO CONSIDER:

- RESIDENTIAL PERMIT PARKING (RPP) REFORM: Change fees to monthly and roughly double to ~$32/month, expand permit zones, charge more for excessive vehicle registrations (in total number or individual length), and issue a legal opinion to clarify that the authority exists to do this.

- EXTENDED METER HOURS AND "PAY OR PERMIT" ZONES: Expand meter operations to evenings and weekends. Expand the existing "Pay or Permit" program. For equity, offer discounts to eligible workers/visitors and permit some or all visitors to pay for more hours at once.

- GARAGE PARKING: Charge market rates in public garages and replace monthly parking passes with demand-responsive pricing.

- ENFORCEMENT: Increase equitable, safety-focused, and culturally-sensitive enforcement of parking, traffic, and transit violations.

- EQUITY MEASURES: Ensure reforms include exemptions, discounts, vouchers, or other accommodations to support access for low-income residents, local service workers, and people living in their cars. New PayByPhone app functionality can support this.

REFORMS WILL BENEFIT EVERYONE

- REDUCE CONGESTION: Less car dependency will ease traffic, make it easier to find parking, and make streets safer for all.

- SUPPORT LOCAL BUSINESSES and WORKERS: Improved parking turnover and extended meter hours will make it easier for shoppers to access businesses. Discounted or free Pay or Permit parking for eligible workers will also help ensure affordable parking near work for those who need it most.

- REDUCE EMISSIONS: Passenger vehicles are the largest source of GHG emissions in SF.

- EQUITABLE ACCESS: Parking subsidies favor wealthier residents and white residents, who are more likely to own a car; reform will address inequities.

- SAVE MUNI: These reforms will provide essential funding to maintain Muni service, ensuring reliable, sustainable public transit for all.

Thank you for taking urgent action to protect Muni and reimagine our streets for the benefit of all San Franciscans.

Sincerely,

Lusia Foster
19 Mendosa Ave
San Francisco, CA 94116
fosterlusia@gmail.com
(415) 319-3110

This message was sent by KnowWho, as a service provider, on behalf of an individual associated with Sierra Club. If you need more information, please contact Member Care at Sierra Club at member.care@sierraclub.org or (415) 977-5673.

From: Rishav Rout (rout.rishav@gmail.com) Sent You a Personal Message
To: Board of Supervisors (BOS)
Subject: Save Public Transit and Prioritize Sustainable Mobility
Date: Saturday, January 25, 2025 1:03:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear SF Board of Supervisors,

I urge San Francisco leaders to take bold action to secure the future of public transit. With Muni ridership recovering and satisfaction at record highs, it is unthinkable that budget shortfalls could reverse this progress and set the city back years. Public transit is vital for reducing emissions, ensuring equitable mobility, and keeping our neighborhoods vibrant.

At the same time, driving and parking are overly subsidized. It's time to right the balance and reimagine San Francisco's approach to parking policy as a tool not only to reduce congestion but also to directly fund Muni, align with City climate and equity commitments, and comply with the city?s Transit First Policy.

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- GARAGE PARKING: Charge market rates in public garages and replace monthly parking passes with demand-responsive pricing.

- ENFORCEMENT: Increase equitable, safety-focused, and culturally-sensitive enforcement of parking, traffic, and transit violations.

- EQUITY MEASURES: Ensure reforms include exemptions, discounts, vouchers, or other accommodations to support access for low-income residents, local service workers, and people living in their cars. New PayByPhone app functionality can support this.

REFORMS WILL BENEFIT EVERYONE

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- SUPPORT LOCAL BUSINESSES and WORKERS: Improved parking turnover and extended meter hours will make it easier for shoppers to access businesses. Discounted or free Pay or Permit parking for eligible workers will also help ensure affordable parking near work for those who need it most.

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- EQUITABLE ACCESS: Parking subsidies favor wealthier residents and white residents, who are more likely to own a car; reform will address inequities.

- SAVE MUNI: These reforms will provide essential funding to maintain Muni service, ensuring reliable, sustainable public transit for all.

Thank you for taking urgent action to protect Muni and reimagine our streets for the benefit of all San Franciscans.

Sincerely,

Rishav Rout
1075 Valencia St, Apt. 1
San Francisco, CA 94110
rout.rishav@gmail.com
(972) 603-8232

This message was sent by KnowWho, as a service provider, on behalf of an individual associated with Sierra Club. If you need more information, please contact Member Care at Sierra Club at member.care@sierraclub.org or (415) 977-5673.

From: Jennifer Anderson (janderson5417@gmail.com) Sent You a Personal Message
To: Board of Supervisors (BOS)
Subject: Save Public Transit and Prioritize Sustainable Mobility
Date: Friday, January 24, 2025 4:32:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear SF Board of Supervisors,

I urge San Francisco leaders to take bold action to secure the future of public transit. With Muni ridership recovering and satisfaction at record highs, it is unthinkable that budget shortfalls could reverse this progress and set the city back years. Public transit is vital for reducing emissions, ensuring equitable mobility, and keeping our neighborhoods vibrant.

At the same time, driving and parking are overly subsidized. It's time to right the balance and reimagine San Francisco's approach to parking policy as a tool not only to reduce congestion but also to directly fund Muni, align with City climate and equity commitments, and comply with the city?s Transit First Policy.

Recognizing that curb and parking management are complex, below are promising ideas for reform that could help save Muni.

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- RESIDENTIAL PERMIT PARKING (RPP) REFORM: Change fees to monthly and roughly double to ~$32/month, expand permit zones, charge more for excessive vehicle registrations (in total number or individual length), and issue a legal opinion to clarify that the authority exists to do this.

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REFORMS WILL BENEFIT EVERYONE

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- EQUITABLE ACCESS: Parking subsidies favor wealthier residents and white residents, who are more likely to own a car; reform will address inequities.

- SAVE MUNI: These reforms will provide essential funding to maintain Muni service, ensuring reliable, sustainable public transit for all.

Thank you for taking urgent action to protect Muni and reimagine our streets for the benefit of all San Franciscans.

Sincerely,

Jennifer Anderson
642 Alvarado Street #203
San Francisco, CA 94114
janderson5417@gmail.com
(661) 282-0138

This message was sent by KnowWho, as a service provider, on behalf of an individual associated with Sierra Club. If you need more information, please contact Member Care at Sierra Club at member.care@sierraclub.org or (415) 977-5673.

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	2,076 Letters regarding a physician"s assistant wearing a keffiyeh
Date:	Wednesday, January 29, 2025 1:50:00 PM
Attachments:	2076 Letters regarding a physician"s assistant wearing a keffiyeh.pdf

Hello,

Please see attached for 2,076 letters regarding healthcare services received at Concentra Urgent Care from a physician's assistant wearing a keffiyeh.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: James Null
To: kaplo_newton@concentra.com; nurserylights@nurserylead.com; amaya.chin.ap.com; emergweldon@thecenter.com; mistrysh@centermedical.com
Cc: Carvallo, Angelia (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jessica.adams@jessica-ca.gov; assemblymember.haney@assembly.ca.gov; kristy.thiel@concentra.com; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
James Null

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68850366___.YXAzOnNmZHQcOmE6bzoyYiBiZTQ5ZGFjMzQ2OTBmMWFmNDJmODFkYzBlOGU0ZTo3OmE3NGQ4MzkxNDgwNjIyZTE5NjUyMGRlYmE5NzcxOGI5YzE2NDdmZDE5NZliYjE2NDdmZGUyTGI2NmIzM2YiNzgwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmE6bzoyYiBiZTQ5ZGFjMzQ2OTBmMWFmNDJmODFkYzBlOGU0ZTo3OjkyYzI5MTdiNmE1MDFkYjI5ZmM4YjMwZmQxYlkwZDcxMTdiM

From: Sharona Darvishzadeh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:06:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Elena Ribet]
To: [mayor@cityofpawtucket.com]; [citycouncil@cityofpawtucket.com]; [dmoran@ripae.com]; [mgeremia@ripae.com]; [mmccaffrey@ripae.com]; [mmcentee@cityofpawtucket.com]
Cc: [Press, City Clerk, Jeffrey Hall, Terrence Kelly, Sandra Jeremiah, Timothy Lee, Mark Cavanagh, Melissa Lemont, Donna Cruz, Mary Ann Shallcross, Michael Araujo, Jeanne Boisvert, Jessica Rotella, Jessica Vallee, Jessica Vallee, Jessica Vallee

From: Shmuel Livian
To: karen_swanson@concentra.com; supervisor@myfavormedical.com; jamison@hrpc.com; maryanndixon@hrpeace.com; inquiries@publiccmedical.com
Cc: Carrillo, Angela (BOS); Jiménez, Alicia (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); 72Luminocracy; peterson.anne@dorsey.sc.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alicia.Fontanez@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:07:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shmuel Livian

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6ZmQ5NDM4ZGY5OTBkOTZmNGFkZTQzNDQ1YTQwYjk4MjFmYjVkNzk4ZGY1NzZmNjJlNzZmMjZiYTA3MTZhNDY4NjY5YWNhNDQwOlR3OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZ4tiNVtYng___.YXAzOmNmZHQxOmE6ZmQ5NDM1YTJlOTc3NjU5ZGQ1NDI1YTQwYjk4ZGY5OTBkOTZmNGFkZTQzNDQ1YTJlZGZmOmE1ZGM2NjAzMjA2OTVjNmI5MTU5NzgxOTc0MjBmOmE1ZGM2NjAzMjA2OTVjNjk3MzZiNzQ3MTIyewOlR3OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6ZmQ5NDM1YTQwYjAwOTc3ZjdkOTQ0MjY2MTg2M2YxYjc3YzRhNDEzODhkNTZlOWY1ZDY3ZDVkNTUyMWY4YzdkMzBmM2JhODkyNjRiZjY5MmE1Y2U5NTpwOlR3OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc/58/statements/clorsengt030925.htm%21--~text=Tragically%2D%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.v___.YXAzOmNmZHQxOmE6ZmQ5NDM1YTQwYjAwOTc3ZjdkOTQ0MjY2MTg2M2YxYjc3YzRhNDEzODhkNTZlOWY1ZDY3ZDVkNTUyMWY4YzdkMzBmNGM3NjI1ZDhkYjEzNWE5NTQ1MmRjNjQ0YTQ0OWM4M2JkYTViZDVlN2FkNWI5eMzQ1YWQ5ZjpwOlR3OTg
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From: Gary Miller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:07:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Gary E. Miller

From: Richard Schluger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
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Richard Schluger

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Yevgeniyah Kinjalskiyh
To: keith_newton@concentra.com; contracts@petrocmedical.com; pnaves@mac.com; marcopolom@knogin.com; mtrevino@petrocmedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alisa (BOS); Lurie, Daniel (MYR); ChenDaniel; Board of Supervisors (BOS); ChanMelgrow; preston.weiner@sfgovtv.ca.gov; powerlunmember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:07:32 AM

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/israel050925.htm%23:~:text=Tragically%20%25%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bzo0NjJiZGVhMjk4NDlkYjk2NDAyMzVkOGE3Mzm1NDQxMjo3OjdmZTk6M2I1YZ2iNjk5NzRlMzA1YzIxNDImNTY5ZDA2YTIyMjBkMzg1MDEyYWNlYzA3NWE3N2Q3ZjhhMmE0MGQyYzllNDpwOlQ6Tg)
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Sent from my iPhone

From: peter shaer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:07:42 AM

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cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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From: Susana Weisleder Susana1022
To: karen_newton@comcast.net; susanrose@redwoodfund.com; steven@mail.com; maryweldon@example.com; maryrose@patientmedical.com
Cc: Calcifer, Roberta (BOS); Bembry, Alice (BOS); Leon, Daniel (BOS); Cherelstein; Board of Supervisors (BOS); Countrymire; senator.steinem@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawargali@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:08:25 AM

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6bzgkZTBiOTkwOWFlZWYxNTkxNGZkZWUxNjZGZjOWVhNjEwYjc3OmJhZWE0MDcyOTZlMzU5YTE0OGNhMGRmMmwwOWQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvEJ66iJcVo___.YXAzOmNmZHDzOmE6bzgkZTBiOTkwOWFlZWYxNTkxNGZkZWUxNjZGZjOWVhNjEwYjc3OmJhZWE0MDcyOTZlMzU5YTE0OGNhMGRmMmUyOWQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzgkZTBiOTkwOWFlZWYxNTkxNGZkZWUzNjZlZjZlWVhNjEwYjc3OmJhZjM6OGQxMWEzZDk3NGQ2NzcwODBhMWI1NzZjYWYyZmQwMTMxNZmQwMTAyZWFlZjVkNjEwYjc3OmJhZjM6OGQxMWEzZDk3NGQ2NzcwOGQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzgkZTBiOTkwOWFlZWYxNTkxNGZkZWUzNjZlZjZlWVhNjEwYjc3OmJhZjM6OGQxMWEzZDk3NGQ2NzcwOGQyMTMzNjZlZjZlWVhNjEwYjc3OmJhZjM6OGQxMWEzZDk3NGQ2NzcwOGQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDzOmE6bzgkZTBiOTkwOWFlZWYxNTkzNGZkZWUxNjZGZjOWVhNjEwYjc3OmJhZWE0MTg5YzU1MDI0YzNlNjY2NzNmYWQ0ZGRmMDZlYWIxMDI2NmI1MTgwODI6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx9d99o.___.YXAzOnNmZHDzOmE6bzgkZTBiOTkwOWFlZWYxNTkxNGZkZWUxNjZGZjOWVhNjEwYjc3OmJhZWE0NDExYWMxZTlkYWU0NGUxZmI1NDQ0ODhhMDAxMzgxNzI0MmMxJyZlMjU1ZTMxNjEzNTA4ZjI0ZDg0MjI0N2I0OWI5ZTgwOI6Tg

Susana Weisleder

From: dekkid2@icloud.com
To: karen_pearson@concentra.com; corporatehq@optummedical.com; jamison@mac.com; mayorwilson@prosper.org; mayor@thatscromedical.com
Cc: Carruthers, Amanda (BOS); Bonnica, Alexa (BOS); Lacey, Hannah (BOS); Chan/Staff; Board of Supervisors (BOS); Countryclerk; senator.caesar@senate.ca.gov; assemblymember.hoover@assembly.ca.gov; Krista.Pfefferkorn@hsan.ca.gov; Anna.Esparza@hsan.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:06:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dalthie Siet

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTQ6MDc5OjBkZTI1NzcwMjFkMTQ0MDc5OjBkZTI1NzcwMjFkMTUyMGI2MDE2NGNiMDE2NGNiMmY0OjQ5Y
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6OSNY9g___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTQ6MDc5OjBkZTI1NzcwMjFkMTQ0MDc5OjBkZTI1NzcwMjFkMTUyMGI2MDE2NGNiMDE2NGNiMmY4OjQ5Y
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTQ6MDc5OjBkZTI1NzcwMjFkMTQ0MDc5OjBkZTI1NzcwMjFkMTUyMGIyMDE2NGNiMDE2NGNiMmY4OjQ5Y
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTQ6MDc5OjBkZTI1NzcwMjFkMTQ0MDc5OjBkZTI1NzcwMjFkMTUyMGIxMDY0MzUzMzA1N2I2YmVjMDUzYTI3YTg4MWM1OTUyZjZlYTgzMDpwOlBjTg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human_age___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTQ6MDc5OjBkZTI1NzcwMjFkMTQ0MDc5OjBkZTI1NzcwMjFkMTUyMGIyMDE2NGNiMDE2NGNiMmY4OjQ5YTk1OTUzYTg2ZTQ2ZDI0YzA1NTI2ZGFlMjJlNDI2ZmZlY2E1MTZhN2JlOTQwcOlQ6Ta
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c3kd0xv3q99o___.YXAzOmNmZHQyOmE6bm5hYXNTIyYTAxNGE2ODg5ZWE2ZDIyMzk6MTk4YWRlYjI5YmM5MzIzOGZmYTYzZjZiMDU4MTMxOGU3MTcyOGI2NGM0MTFiNjJhM2M0NTBlNzJmMzMyMDU2ZDgwOlQ6Ta

Sent from my iPhone

From: Ruth Zimmerman
To: kevin_mercer@caringclinic.com; privacy@caringmedical.com; pdpo@pw.com; marcwallace@pw.com; mlevy@pwcmedical.com
Cc: Cabello, Rosario (BOS); Barbera, Alice (BOS); Lecik, Daniel (BOS); Chen/Staff; Board of Supervisors (BOS); Chan/mayor; jessica.adams@sacramento.ca.gov; dispatchmember.harvey@sacramento.ca.gov; Krista.Pfeiffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:06:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ruth Zimmerman

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQyOmE0bzo2MWRiODE3ZTA0NzI2ZTlhOWFhODBlYWU5OGVmOTU2ZmY0OjM5NzI4ZjRlN2VjMTM0MTYzODU2ZDVjNjY2M2ZlNmY1MGFlOWI2ODWE2NjRmZWYxMmJkZWYhMTdkZDdiZWRhNmIwYTBhNTpwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6NTV7Ng___YXAzOnNmZHQyOmE0bzo2MWRiODE3ZTA0NzI2ZTlhOWFhODBlYWU5OGVmOTU2ZGIzOjY1YjNlMTk1ZmFmZmJlMTc4NGQ5MjFmMTc5NGE5MjBlZTBkYzk4MTI1YTpwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE0bzo2MWRiODE3ZTA0NzI2ZTlhOWFkODBlYWU5OGVmOTU2ZGIzOjhlYjA6YjM4ZTZmNTZmY WZiMTRiYzAxYzQyNmIxYjI0MWEyNGMyY2M2NzAxOWI0OWVhOTIwZmU5MzZlZjFkNDY5NzNkOTpwOkY6Tg (https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/nuremg030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C500%20separate%20Palestinian%20terrorist%20threats.%___YXAzOnNmZHQyOmE0bzo2MWRiODE3ZTA0NzI2ZTlhOWFkODBlYWU5OGVmOTU2ZGIzOmM0OGY6YmNjMTI0MTBmMDg4NzE2Yzg5ZmI2ZTgyY2M0ZjA1YTo1YzU5NTc2NWM0NTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE0bzo2MWRiODE3ZTA0NzI2ZTlhOWFkODBlYWU5OGVmOTU2ZGIzOjU3OTc3YjA0YWFlY2I5YmE1OTY4MjI5ZmM1YZVjZDM5YzVkMjI5ZGE0OTo1ZGZiYzZlOTo4YjE0MjgxMjY2ZjNlMzk4ZjY4ZTo4YjE4OTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: mahshidmeimand (null)
To: kelly_maxwell@concentra.com; susanna@philacrowdfund.com; pmaxx@mac.com; pmaxwell@thegate.com; pmaxx@galacticmedical.com
Cc: Cabello, Angela (BOS); Bennick, Alisa (BOS); Lecce, Steven (MYR); Chen@all; Board of Supervisors (BOS); Chan@mac; senator_wiener@wiener.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:09:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mahshid Meimand

Attachments:

(1) https://url.avanan.click/v2/r01/___https://across.bbc.com/news/uk-england-london-68003366___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWZmMTo3OmI1ZTU5ZGRhOGFlZmY5ZTE5ZmQyZWY5YTkwNzgwOlQ6FTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z56lOUVYg___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWZmMTo3OmI1ZTU5ZGRhOGFlZmY5ZTE5ZmQyZWY5YTkwNzgwOlQ6FTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWZmMTo3OmVlZjY6N2FkNzFjZjE2OGZiZjMyZTBiNTFlNTU3YjQyMTc3ZTE0ZmM5NTA2ZjksNTQ4NzJlMzI1MzI5MTk4YTgyZmM0NWRiZDhNGViNmM4MzgwOlQ6FTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C3---text=Tragically%2C%20for%20the%20people%20and,19%2C%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWZmNjUyMTNkZTJjYWEzN2M5MTNhMjQyYjhjNGM3YmRhZjcxYTdlY2I0ZWWYwYTgwZmM0NWRiZDhNGViNmM4MzgwOlQ6FTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWM4MjI2ZjhiYjI0NDE5NjliY2I2NDg5MGI1NmIwOWZmOlQ6NzY1Y2I2MDE2ZTAwOTJkMTE2ZTAwOTJkMTE2OTAwOTJkMTE2OQ6pscOlQ6FTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx7kdxvr3l9o/tv___.YXAzCmNmZHQyCmFiMzoxNDZlMzBmNzMyAzM2YXZlZjk2YjZjNDIxMzMxYjI0OWZmMTo3OlQ6AZfGO6MxU2NWRiOTBlODEwNGNlY1YtYjI0YWRhMmgxYWU4ODA5NGY1ZTFlYmYxZGI5ZDFkNDZmMmZkYTgwOlQ6FTg

From: Mike Kogan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:10:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Mike Kogan MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [eviya polishchuk]
To: [kent_swayze@concentra.com] [corporate@theprimemedical.com] [press@fmpr.com] [mayorofficeoffice@fmpr.com] [mayor@shelterinvestical.com]
Cc: [Jacobs, Amanda (JEH)] [Ramos, Alex (HOU)] [Lee, Daniel (HOU)] [Hartsfield] [Board of Supervisors (BOS)] [Cloudcincy] [private_person@private.ca.gov] [governorwonder_happy@assembly.ca.gov] [Krista.Pfefferkorn@sen.ca.gov] [Anna.Caso@sen@sen.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:10:10 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Esfira Polishchuk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQxOmE6bzowZTQyMWI0YmNlNDUyZmU2NGY2ZmZlOGJlZTNhZTdkMzM5ZWE5ZjozOkRwcGhCOjE1OTJlMjg3NGI4MTRlNzAwMDFlMzg0OTZkNmVkMzBlOFV2MDkwYzhlZjQwODFmM2U5ZTIxMzcwMWIyNGVlMzM0OTgwOGY5YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-fU66lXVNg___.YXAzOmNmZHQxOmE6bzowZTQyMWI0YmNlNDUyZmU2NGY2ZWRjZTNhZTdkMzM5ZWE5ZjozOmZjZmE0OTY1ZDM0YzA3MDE5ZjA0ZDk3ZGc4YTk5ZmY1MDNmYzY2ZDc3ZmI4ZjA

From: Dahlia Bilger
To: karen_newton@concentra.com; customercare@wellnessmedical.com; pressoffice@concentra.com; pressoffice@concentra.com; pressroom@wellnessmedical.com
Cc: Calicchio, Roberta (BOS); Bonnica, Alex (BOS); Leon, Daniel (BOS); Cherkins@; Board of Supervisors (BOS); Councilmemberchang@sandiego.gov; sdcitycouncilmembers@sandiego.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kristy.Espanola@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:10:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dahlia Bilger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6ImplZGU0ZmY0ZTZlMWQ2MDZlZjI2MDMyYmNlMGU4MmJhMWExZTo3OjY5ZmNlMGU4MmJhMWExZTo3OjY5ZmNlMGU4MmJhMWExZTo3OjY5Z

From: Deborah Sakals
To: karin_meyers@concentra.com; mcarrico@wellconmedical.com; gregus@mac.com; margueritevo@bmgan.com; mtaylor@patientmedical.com
Cc: Calvillo, Amanda (BOS); Ramirez, Alma (BOS); Safai, Ingrid (BOS); Chan,Ella; Board of Supervisors (BOS); Cityattorney; jeremy.paine@theorne.ca.gov; susanmcmenamin.harlow@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:10:53 AM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzOnNmZHOxOmFiOmpNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OmM2ZjZDE6NjExYWRkYzI2Y2M4MWM1OTk0MGI5NjE3NDNlYTM2MGIzMGFlOTg4YzA3ZWI1NWI1ZWVkYjk5NGI4ZTYyMGE5ZTg3YzVkYzgzOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiOmpNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OjI1NmM0ZmY0MjgtYmM5OGQ5OTYtZmNjNjkzYzA0NGQxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEiIhogNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OjM3ODQ6NGNmMjZiMTMwZDNjMGRkMzNlODk4MDc1YWIwZmEzYzNhYmY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQyOmEiIhogNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OmY0MmE0NjA5NzY5OGI4MjJkNjQ3NjY1Yzlj0f3MTE4NTU1MGVjYmZlNTY4Y2NmZDRkOTQ2MjQ0OTMwNmQwNjNlNWRmNjNkZDgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmEiIhogNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OjE4NjU0MTAzNzE1MGU4ZDo2MmM0YzQzNjM0MTE2ZTg4NjI0NmI1ZTMzOTg0YjkxM2ZkMTIzMmYyMjk4YWIwZjE5ZThoOTQzNzQwNjk0Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxxv8d99o.___.YXAzOnNmZHQyOmEiIhogNDAwZDAxYzBmZmI1ZjY2YjVkYjI0YjZlMzU2NDo3OjgxZjQ0NWOwYjI0NjI1ZWQyYjNjE5ZTNhMWE1OGMwOWQzMTYlNmUxZjE4NjE5ZDE3MjVkMWZhMGJkMzI3MzEzMjRiMmM4NzgzOkY6Tg

Sent from my iPhone

From: Diane Patterson
To: karen_mayorga@concentra.com; mayorga@philly-medical.com; pmayor@mayr.com; mayorga@patientmedical.com
Cc: Cecilia_Kinsley (BOS); Dominick_Ribb (BOS); Leyla_Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Quadrozzino; tamaso_kamali@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:11:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Diane Patt

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64993366___.YXAzOnNmZHQxOmE6bmpiNTM0MDNiYzYxODI5ZmJjNmZmZTVjNDdkZWY4YjU0MjpiOjk0YTU5ZmZlZjNmZmZlOTcyY5MyNTgwZiY1ZlRhOGQwMTE3NDQ0ZWY4YjExYjE2MWZlZjNGI4YWEzYjMxZGQ5ZjgwOlRydWU
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-FR6NXVNm___.YXAzOnNmZHQxOmE6bmpiNTM0MDNiYzYxODI5ZmJjNmZmZTVjNDdkZWY4YjU0MjpiOjKmdL47kOiGFiJvNJ2YjoIMjE5Y2Tbbw5oaMzJTEOxeG1hICdjZGZlNDMyZWFkMzJlMjE5ZGZlZjgwOlRydWU
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsc.tab=0___.YXAzOnNmZHQyOmE6bzpiNTM0MDNiYzYxODI5ZmJjNmZmZTVjNDdkZWY4YjU0MjpjOmVjMmM6MTg4ODI5NjJhMWRkMmYtMWWMwZmQxZmZkYjE1ZWM3MWQ0YzE0ZjA1ZTI1ZWM3MWQ0YzE0ZjA1ZTI1ZWM3MWQ0YzE0ZjA1ZTI

From: Kourosh Adhami
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:11:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Kourosh Adhami

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHCtvOmEIIkooI2WYSOIk4Yzc2YmRmYmEzZWRlNWU1vYxJlNWNlMzE0OTc3OTk3WGKY2RiYTlhN2M1ZWYzZDRmZTlZWYxMWE1YUZZmOVZDk0CjM2ZWUyMGY3YzNiUzYTVlNzgyZGI1MGI5YWU1wYTpwOk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6NXVN9g___.YXAzOnNmZHQvOmEIIkooI2WYSOIk4Yzc2YmRmYmEzZWRlNWU1vYxJlNDk0MTE0ZTc4YjE2ZWRlNjE0ZTc4YjE2ZWRlNjE0ZTc4YjE2ZWRlNj

From: Annie Mendelson
To: bard_swanson@concentra.com; contracts@potrerohillmedical.com; pressre@sfgov.com; mayorlondonbreed@sfgov.com; districtfive@sfgov.com
Cc: Calvillo, Angela (BOS); Ignacio, Alisa (BOS); Lam, Dennis (BOS); Chen,Kaylah; Board of Supervisors (BOS); CityAttorney; jessica.salerno@concentra.ca.gov; jessemlynember.hanna@concentra.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:11:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Annie Mendelson
Sent from my iPhone

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzU0NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OWJlMDc3OTg1ZDU2NDVkMmIyNzg2Mi:Ew:YzI5NWI1NGIwZTBlMjg2ZTI1ZTAzNDg5ZjE2ZDk0NzBiMGQ2ZWRjZTk4NmJhNWRhNDgwOk:Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVVNg___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzI3NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OTg1ZDU2NDMzMDk0NTIyMzA1OTM5NThlYzMxMDM4MmI4Yzk2ZmNiNTIwMTk2ZmY3ZDk3OTYxMGI5ZmI4NjI:Ew:EdZgowCk:Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzU0NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OTg1ZDU6MjI2ZDg2NWQ2MzcxOGFlODUyYmVkMzNlMTk1ZmVjZTg3NWZmNzFkMmNmYTIwOk:Y6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.is___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzU0NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OTg1ZDU6OTY4MTgwMTVjZDVlMDMyNjEyNDIwMmNhNDJlN2FkZjRkZjk5ZjJlMjBlM2JmNjE5NWY2Yjhy:Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzU0NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OTg1ZDU6MWM0YE5jaHJDYjYwEzNjY1eSNZwMmMyNDJlN2FkZjRkZjk5ZjJlOGZiOTYxMTgwMTVjZDVlMDMyNjEyNDIwMmNhNDJlN2FkZjRkZjk5ZjJlMjBlM2JmNjE5NWY4NjlE:Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxv9df09o___.YXAzOnNmZHQyOmE6bmo3ZWJlNDQ2NmI6NzU0NWNmM2Y0YmZkYzo2MzZmNTZmNDI4MDc3OGU2NDQ4OTQ0MTEzZGZmODZlMWY0YjBkNjE1MDA1ZWEyYTc4Mzk3NGUxYjk6ZTAxYjIyZjY4Mzpw:Y6Tg

Annie Mendelson
Sent from my iPhone

From: [redacted]
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Hostile Islamic Work Norms by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:11:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalid, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Etti Drizin

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OjFmMmQ6MGUzZjcxY2U1YTcyNTcyMzcxNTBkMTc0ZDI0OWJjNjA1YTM2NjQyOWIwN2RjNzVlNDNjMTI4YmZmOWEwMjViMTp0OlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZI6ENVVNg__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OjVhMTFkYzgwN2QyMzIyNjdkNDgyY2YtMmJjNTNmNmEzZTAyYzQzZTI0ZWI3MTNjMTQ0MzU0ZDVjMTUjYjUwN2EzYWRkZTp0OlQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OjIzNmQ3MDE1OWU3OGI4YTlmOWNkZjNiNGM1ZTZhMmNhMjhlMTk1OTFmNzA2MDhwN2IxMjMjMSNmYyNTRlNWI1NGI1ZmU0NDUwOTp0OlQ6Tg
;https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OmQ1NDc5YzIxNGNmMzZkODFlNzZkY2RiN2U3MWZiYjdkYzgtZDEzM2Q1YTFkOGViYWI5OWU0Ng3ZmM0ZTg5NzE0NTZjYTp0OlQ6Tg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OjVjZjg5ZTcyMjYxMmNlMzA4ZDc5M2ZmNjAwMWUxNDE2N2E2MmIxMTA5OTA1MzljMDJlZjBmOGM0ZDM4MmIwZjMzNjExYzp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkvn9d99vo__;YXAzOnNmZHQ6OmE0ZmU2ZTQ4ZTMyYmQyY2Y1ZTcwYTo3OjFjYzI6NWFlZTE1OGVlMDRhODM5NTkyODM2ZjFiNmFkMGVjYzRhZGZhZDYyMDg0ZDhmZmQxZTQwYWFlNGI4MDg4Zjc4Yzp0OlQ6Tg

From: peter shaer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:12:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: ellen trachtenberg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:12:33 AM

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Ellen Trachtenberg

From: [redacted]
To: [redacted]
Subject: Healthcare Professional Jan Refuses Anti-Extremist Emblem
Date: Tuesday, January 28, 2025 6:13:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Etti Dvizn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjNkY2U6ZDg4MDMxODNlODNkOTRhM2M5YWJhOWE1YzhjMWMwMWQ4NGE0ZjM5MTIyNDEwY2FkMWZhYm1OTk0ODZiMzM4YTp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjMxNmI5ZTk0MTI5YS2M4MTc1ZDQ4ODcwYTg3ZDRiZZk4YzgzKGM3OWM2NGM2ZjY|ooNcA2MDAwMzE3ZmZjZDE3ZjZlODMyNTp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjhlMjA0MWQ3MTZlMjVmYjY1NGJhMmYxNTYyZDk2OWMzMzI2MjkjYWRjN2NlMTBiZjo3bmM4MWNkOTA4NjM1ODFmMGE2Mjg0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgs/58/statements/iwsamg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjotOTU0YmM0NTBlN2MwZjVmMjFhZWZkYmFjZjZDQyZjhNTU3NWQ0NDhlZjBmYWE3OTY1YjExYzktOTY5eNTc2YzJtOTdlYTp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjpyMWY0OGRkZTIgZmE2YTIyZjI0YmM1YTkZWMwOTQ0NTZjODIwMjJiYjE3MzgxNThkNDk4MyMwMWY0ODBlNGI2NWM0OTp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/arts-lexv/0wkwv9d99vs___.YXAzOnNmZHQyOmE6bzo4ZTE1MzViOTc0NzhlOTc5NzgzOTcwMDMxNGZjZDY3MTo3OjNkMTE6YTRhNTVkZjJlZjI4OTBmOGQtMGQwNzk2YzRjMmJkNzNjODA0Mjk1OTRhNzg4NGUyZTAwNTA3NGZjMzhmNGQ4Mjg0OlQ6Tg

From: Elana Colangelo
To: kelly_mason@concentra.com; privacyoffice@medicalcare.com; megan@mpg.com; marcus@clydesmart.com; grace@drakecmedical.com
Cc: Calvillo, Amanda (BOS); Ramirez, Alina (BOS); Levitt, Rachel (BOS); Chen-Graff, Brandi (BOS); Board of Supervisors (BOS); Chan-Hyman, Jennifer; jennifer.solomon@concentra.com; eric; boardofsupervisors@sfgov.org; Linda.Pfeffer-Kern@sfgov.org; Linda.Klepacka@sfgov.org; Linda.Klepacka@sfgov.org
Subject: URGENT Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this.

Sincerely,
Elana Colangelo

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68901308___.YXAxOmNmZHQxOmFiOmxwNGVjOjY3ODE3NzM2MmM2NzNlOGRiNDI5ZTA4MTkxNDc3OjE0OmI0N2VjNGM2MmM3OWI1MmUzZGI2NDI5OGU1NGVjZmM1ZGI0NjU0MGVlOmp0Ak:NjM4ZGI0NTQwZTI3ZDk4ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3fd3VY7Nc___.YXAxOmNmZHQxOmFiOmxwNGVjOjY3ODE3NzM2MmM2NzNlOGRiNDI5ZTA4MTkxNDc3OmI0NjA1NTQ2YmNlOTk1ZGVmMTZjYWI0NGZiMDY3NzFmZmIwNjU3YmI5MmM1ZTI5NTQwOTgzOjE6dDpw
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmFiOmxwNGVjOjYWY3NGExMDMyM2MwNzZjNzM0NjRlZTA4MTIxNDc3OjE1M2E0MTIxZWYxMjFiMDI0OjQzY2Q1ZDI2ZDI4NDZkMDM2NjVkZmM1NTQzMmE4MWY1ZDI4NDA1MGM0YzNlZmU1NTQzMGE3NjU3NTQzNGU3OTg:NjM4ZGI0NTQwZTI3ZDk4ZTg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/go/58/statements/isramg030925.htm%23:~:text=Tragically%20%2D%20five%20hostages%20people%20and,19%2C000%20heparins%20Palestinian%20terrorist%20attacks.v___.YXAxOmNmZHQxOmFiOmxwNGVjOjYWY3NGExMDMyM2MwNzZjNzM0NjRlZTA4MTIxNDc3OmI0NjBlNDI3MjVkZmM1NTQzMmE4MWY1ZDI4NDA1MGM0YzNlZmU1NDRlODBjOTczMmNmNGNlM2VlZDc0NjNlM2UzNTgwOTg3Yg)
(4) https://url.avanan.click/v2/r01/___https://muslim-leo.xsite.pitt.edu/20th_century/human.aspx___.YXAxOmNmZHQxOmFiOmxwNGVjOjY3ODE3NzM2MmM2NzNlOGRiNDI5ZTA4MTkxNDc3OjY5MmE3OTYwMGFlZGI5ZmFlZjBlYTUzMGZiZjI0YTI0MzYyYzM2ZmE1ZGI1ZTI5MzVjYzM2ZmE3ZDI4
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdcvw9d99o___.YXAxOmNmZHQxOmFiOmxwNGVjOjY3ODE3NzM2MmM2NzNlOGRiNDI5ZTA4MTkxNDc3OjE0OmIxOGVkNDEzOTg2ZDhlOWVlMzFjOTc3ZTI0MmI0YzBkZDdjMGYxYzM5YWY5Nac3NDgwOlR3ETg

From: Hayley Nathan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:17:18 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hayley Nathan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: David Saed
To: kent_newton@concentra.com; personal@petersmedical.com; pmayer@mpc.com; mayerpllc@sbcglobal.net; pmayer@petersmedical.com
Cc: Jacobs, Angela (BOS); Jemison, Alexa (BOS); Lane, Hannah (BOS); Chan@bos.gov; Board of Supervisors (BOS); Chan@sfgov; jamaica.sanders@sfgovtv.org; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:17:19 AM

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cc: Press, City Council

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Sincerely,

David Saed, Esq.

Attachments:

(1) https://urldefense.clicktv2.io/01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAxOm9mcZHQxOmE6bzo4N2Y5NTM5ZGU5ZmYzMTVlZGMzZjY2NzNlYjE0Mzo3ODo3OjQ0YjU1OTY0NDE5ZTM4ODNlZBkOWQ3ZTDmOGcBZDU5MGYzNzkzMTNiOGViNTAwZDVlZTNjNGZkYzgwOlQ6T
(2) https://urldefense.clicktv2.io/01/___https://www.youtube.com/watch?v=ngcZ0dSVVN0g___.YXAxOm9mcZHQxOmE6bzo4N2Y5NTM5ZGU5ZmYzMTVlZGMzZjY2NzNlYjE0Mzo3ODo3OjQ0YjU1OTY0NDE5ZTM4ODNlZBkOWQ3ZTDmOGcBZDU5MGYzNzkzMTNiOGViNTAwZDVlZTNjNGZkYzgwOlQ6T
(3) https://urldefense.clicktv2.io/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mcZHQxOmE6bzo4N2Y5NTM5ZGU5ZmYzMTVlZGMzZjY2NzNlYjE0Mzo3ODo3OjQ0YjU1OTY0NDE5ZTM4ODNlZBkOWQ3ZTDmOGcBZDU5MGYzNzkzMTNiOGViNTAwZDVlZTNjNGZkYzgwOlQ6T
(https://urldefense.clicktv2.io/01/___https://www.un.org/webcast/jpr/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20high%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mcZHQxOmE6bzo4N2Y5NTM5ZGU5ZmYzMTVlZGMzZjY2NzNlYjE0Mzo3ODo3OjhmYTA6Y2IwMjEzYmVlZWYtODQ2MTE2MTE4MDQyMTM4YTc1YTlkNzkzZDJlmNDE2OGFlNjAzZjIyZTYlNGFhNzQ0OWE5MjgvcOlQ6Tg
(4) https://urldefense.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mcZHQxOmE6bzo4N2Y5NTM5ZGU5ZmYzMTVlZGMzZjY2NzNlYjE0Mzo3ODo3OjA1YmE0NjBhMWQ5ZjZkN2ZlZDk1YTEzNDBlOGM4YjVlMDY5YzY2ZlMjMzE5NDlGOjQ6Tg
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From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Symbols Worn by Healthcare Professional as Patrons Fill Concentra
Date: Tuesday, January 28, 2025 9:16:50 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Henrie Louzoun

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950236i___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3OmNiYmM6NGU2MTlkYjIzMDM5MGRlNjE5NWM1NTcwMzI1MWVkMjRlOTEyYTFiNTNlMjFmMWVkODEyMWZmZmQ1NjhiMDEzZjg0OIQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z96OVVVhg___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3OjI0ZmY5ZjJlYzRjZmY5ZjJhZDYxYTQyZDBhNTMxNWE4NmI5NzA3MDVkMTBmMTg0OIQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3OmU2YjQ5ZTNiODkwYjIyYjdkNzA2OTA4MDU4ODM4YjU3MDMxYjY1OTc0ZWQ5YzRlOGViNzA0NmQ1YzI0fjMGJyMzI2YjdlY2ZjYzYzhiYjRjMjIyMzg0OIQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3OmI5YTU0YWY5MTgwMGQ4ZTM3MjBjZWE0ZTEyNGFkYjRiMjhlMzg0OIQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3OjQyMzM6GjVlOTMxZjI5ZmU0MDVlYTgzZGRjOWM0YjVkZWZhZGY3MjdkNTgzZDI2MjU2ZTVlNmUwMzE2Zjc4ZN2INDhhNzp0OIQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df99vo___.YXAzOnNmZHQyOmFiOnoyOMmRmNTdmOTgxMzQwZGU3N2UyMTBiOWFkNzA1N2VkMjo3Omi5ZWU6OTg0Y2VjZMDBiYTExZmM4NDMxMWI3YzY1ZTcyYTdlZmQwN2Y1NTc0MWM2MjNmNjM1NWRlM2E2YWM0ZTc1YWQ5Nzp0OIQ6Tg

Sent from my Verizon, Samsung Galaxy smartphone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:19:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

A concerned citizen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo4NDk2MTo3OWMyNi03ZNTE3NWNlYTAxNzZkYTmyYzdkNTk1ZmM4MDIyYzI3ZDlGGY0MjY3Yzc2MzEyZDhmZTAxOWE0YjVlZDU5MTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360VVVbg___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo4NDk2MTo3OWMyNi0xOGQxYzRjYZhnZTO0YmRlYWY2NTdiY2Yc2M4ZDE2OTYtNjhlMzUyZjE5ZDI0MGZmY0Mi4tIZDI5ZTUtNjA1YY5NDUyZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo3NDk2MTo3OWMyNi1kZDI0ZjNlZjMxYTg4MmZjZWJkZDMyZDZmMTE5NjQzODBkOWM5MmNhMGMxOTU0M2UxMmQ5YTQxYTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injuries%20from%20Hamas%E2%80%99s%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo3NDk2MTo3OWMyNi0xOTk1ZTc0ZmZlZmM5ZjZkZDFiMzc1NGYyZWQtMDYwOTFlYjNGZlMDI0ZGc0NGUzMTJmY2QtNDMzYmE3MTNkYjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo5NDk2MTo3OWMyNi0zNjg0MWNmNzNjYsNjg3MWY5YTZmeOIZjZGM5ZjZkZDZmN2I2MGZkYTg1MmJlOGJFkMmc1NGYxN2I5MTNkYjpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxcdz895o___.YXAzOnNmZHQyOmFiOmo1YWFhYjA4MzJmMjUxZDNmMzk0MjYwOTFlYjo5NDk2MTo3OWMyNi0yMzFjYjM4MTYxMzg1MDC0NzgxMmI4MDdkMWVjMmZmYi1YZ2DE1YTFiZmIxMDIyMDRjZjA4NWY4ZjhsMmI3MzgwOlQ6Tg

Sent from my iPhone

From: Amie Mitchell
To: kevin_stram@concentra.com; nurserie@potterspredical.com; aleaux@msn.com; maryweldon@hotmail.com; mtaylor@potterspredical.com
Cc: Carollo, Angela (BOS); Epstein, Alex (BOS); Leite, Daniel (BOS); DistrictB1; Board of Supervisors (BOS); Chan@ctyatty; jamaine.jones@sanmateo-ca.gov; superintendent.harvey@sequoiahs.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; diana.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:19:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amie Mitchell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOmE6bmo3ZWQ6MzUwYzI5ZTlhNGI2MTMxMTc0ZWVkNDNlYzAxZTo3OjBiZTE1YjE5ZTQ1NDk2NGZlNzk4MGVlMDk5NjE2MjRmOGJlOTg3ODdkZWI0YTM5MDRkNjE2NDBmZTBhZDQzNzBlZmI5ZjNmOTYyMzNlOGJlOEtEyYzUwNzY1MlNlYzpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVVY&___.YXAzOnNmZHQyOmE6bmo3ZWQ6MzUwYzI5ZTlhNGI2MTMxMTc0ZWVkNDNlYzAxZTo3OjE2NWU5YWUwNDA0ZTc1MzQxYzA2ZTk1MzQxNDA0ZTc1MzQxYzA2ZTk1MzQxNDA0ZTc1MzQxYzA2ZTk1MzQx

From: Michael Eichler
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pomeroy Hill Concentrix
Date: Tuesday, January 28, 2026 9:29:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provo, City Council

Dear Concentrix Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pomero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten Africas American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306.___YXAuOmNmZHQyOmE0bzo4MzU:wZTkiODY2MDYzYzcwODg0MDA4YmNmNDA1ZTBkNDo3OjY1MGM6OWZmYmJlYzU1NDZlOiOdjYzUxMGZkNmM2NjU2YjI0cOTEzZjMwNWFkMWMzOGJmM2NjU2Dp0Ok Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z160NVVNg.___YXAuOmNmZHQyOmE0bzo4MzU:wZTkiODY2MDYzYzcwODg0MDA4YmNmNDA1ZTBkNDo3OlEwY5UGOxU4dZDIwMTg5NTI0MWI5ZEBkNjY5ZjU3MTg5NTI0MWI5ZEBkNjY6Ok Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQyOmE0bzo4MzU:wZTkiODY2MDYzYzcwODg0MDA4YmNmNDA1ZTBkNDo3OjQ0MWI0NTQtNGNkNSNsE4Y2EyZDhjYjJiNWQ1ZWQ2ZDRhMzU1ZDI0ODFlMjU3MmEzNWEwZWM1NTA1OWYwZTBjMzRmOWM3Yjg0Ok Y6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAuOmNmZHQyOmE0bzo4MzU:wZTkiODY2MDYzYzcwODg0MDA4YmNmNDA1ZTBkNDo3OmJhYTE6ZTZlMjE3YWRkNjdlYTg4MzVlZWFiNTlmNmQ5YmQwMzgwZDRhOTY2NzNjNDhkYmIzNzEwNDM4YTIxMWJhOTVkMDp0Ok Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d89vo.___.YXAuOmNmZHQyOmE0bzo4MzU:wZTkiODY2MDYzYzcwODg0MDA4YmNmNDA1ZTBkNDo3OmVlNzg0MDVjZGI1ZmU0YmU4ODAwMTkwZTUyNjYzNzYyZmQ4MTlhYjQ3MGNlY2VhODE5ZWI1MzJmNzNhNDIwMjA4MWZmNjg0Ok Y6Tg

Please note my new email address!

Michael Eichler
(510) 455-5564
meichler@jfmr.com

From: Sara Zumberg
To: keith_swaren@concentra.com; corporate@ombconsultant.com; pmason@hrsgc.com; marcopolom@hotmail.com; mtmcvey@ombconsultant.com
Cc: Carullo, Angela (BOS); Soriano, Alisa (BOS); Lurie, Daniel (BOS); Clerk@wf; Board of Supervisors (BOS); Chatterjee; ombudsman@sfgov.org; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:20:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sara Samson

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69971166___.YXAzOnNmZHJwOmFtbnphNTk4ZmY6MzBlYTFkNDI0OGI2NTljOTYwMjY0NGUwNjc3OjA6NWE5MGFmNTUyYWE4ZgcyZHBkODA1MGJiOTBhYWI4MDcxNTVkMzU5NDIxZTE0ZmNiOWVkNmQ0OGQwOHQ3Eg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZJ6iNVVNq___.YXAzOnNmZHJwOmFtbnphNTk4ZmY6MzBlYTFkNDI0OGI2NTljOTYwMjY0NGUwNjc3OjA6ZjM4OGE4ZTI3MjliZTcyNGZmZDdkZTIxZmEwNzc5Yzc5YTNkYWY1MjM0YzE3ZDUyNmMyMTQ1ZjA1ZTQyNzY5ZTcyZGJmZjU5NzQwNWY0MDA3ZmRkZjViMmQ0YjU1OTgwOHQ3Eg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2Dsince-2D1993&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue1Ra1Ra1Ra

From: feefeder@icloud.com
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:22:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fay Feder

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OjIxOjdmYzA0NzNlZDg3MDZmOTc4NDg4YmM0MjkiMjM4ZWI0ZTc4NDgwMDVlMzA2NWY5ZjBkODpmOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OVVYng___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OmFjZjI5MDk5MmRlZTMwZmE3ZTJmOjQ4OjE3ZjZmNjNlMDVlZTVmZWE0ZWQ1ZWQ0ZDE5ZDpmOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OjVlZmMlGZiRkYmQ2OTZiZTFhOGZkNjg3MTBmMjNlZDBlOTE2MjVlNDA3NTg3OW1lNTk3ZGVmNDVmNWUyYjBhYTU5MGY3Y5Tpw:OlQ6STg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2D%2Dfor%2Dthe%2Dpeople%2Dand,UN%2C000%2Dsquare%2Dkilometer%2Dterrorist%2Dstate&x___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OjhlOTllZmFmMWI0Y2I1YjBjYzFkMzZiZGNjNmMzlYTMwOTRlYmFjNWQ1MmRlZTYwMjA5ZTUyNzIzZmJmNGYxODQ2ODU5ZDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ebfc/ibih/_century_buzzus.asp___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OmM4ZWE0NGJkYzA4ZjA0NDk2ZmY5MDk5MWUwYmM1NmYzMmY5ZjA0NDk2ZmQ2ZTBkZjc5ZjNlOTdkYmI4ZTk3YjI0MzgwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0p89ywn___.YXAzOnNmZHQcOmE0ZmQ2ODY5NzAzYzA3NGE5ZDdiMjc5ZmZkN5WU5MzBlNWYzOTo3OjU5NDM0NDFlN2ZhMDIyMzlGZjZlOTlMDVmNGZiZDY0YjBiZWI0NjE4MmE1MzM1MmI2OTA2NTpwOlQ6STg

From: Jasmine Sophiny
To: karen_pearson@concentra.com; concentra@cityofcrestedbutte.com; press@theguardian.com; news-workforce@theregister.com; press@cityofcrestedbutte.com
Cc: Cecilia_Aranda_(BOS); Jeanine_Akna_(BOS); Leila_Tabasi_(BOS); Chair@BOS; Board of Supervisors (BOS); Councilmember; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:22:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQxOmE6bzo1NTU3wNjIwMGVjYjdkNDAxZTI0ZTc4MWYxYzE2YWRlNTo3OjdlNDE6YjFkOTM1OGY2N2M4ZWNmMTk5MGM2MzYzM2I2ZTo

From: zoya antipov
To: karen_meyers@concentra.com; nurserich@centeredical.com; pmacon@mac.com; pmacwatkins@hotmail.com; pmacwin@centeredical.com
Cc: Castillo, Angela (BOS); Gennaco, Alisa (BOS); Leiba, Daniel (BOS); Checkhalil; Board of Supervisors (BOS); Chanmonirak; gennaco.alisa@concentra.co.gov; governmentaffairs.hayes@concentra.co.gov; Kevin.Jeffay@concentra.co.gov; Alexa.Espinoza@mac.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:23:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Zoya Antipov.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893596___.YXAzOnNmZHQyOmFiOnoxMGU6NjUxNzM0ZGIwMjc0ZTkwMjQ3ZjU0NDI0NjRlZTNlZjU0NDI0NjRlZTNlZjU0NDI0NjRlZTNl

From: ruth sommer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:23:53 AM

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cc: Press, City Council

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Sincerely, Ruth Sommer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Hagit Ariel-Chai
To: karen_meyers@concentra.com; meyersk@hollywoodmedical.com; pmyers@cnpc.com; mayorgibbon@cityorg.com; meyersk@hollywoodmedical.com
Cc: Calcutta, Amanda (BOS); Bonanca, Alexa (BOS); Lopez, Daniel (BOS); Chan(data); Board of Supervisors (BOS); Chan(data.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:23:54 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166___.YXAzOm5pcmFlcm9tb3BrakZDIGZDaG9iZmI3YjU1NDVjZjFiMDZkNzI5YWY2ZDcwNTo3OGRiZTE6ZDdmNjU4MDI2NzI5YTA0YTg1YzE2NDg5ZGZmZTg6MDI6Mzpmcm9tOiEg&d=DwMFaQ&c=slrrB7dE8n7gas63aETXAw&r=1XpZD8E9328Z48kPJ5xJpQ&m=Ub0jpWFrqo1Ob-ANyzNaiE_Vw1Ie1hmtyRQETcyBJ3uuGvCvIJ1SlxSLq1lxcJm&s=Ha-Ljs2Ck1Ne1Ie_1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DLR6NVV9ng___.YXAzOm5pcmFlcm9tb3BrakZDIGZDaG9iZmI3YjU1NDVjZjFiMDZkNzI5YWY2ZDcwNTo3OGRiZTE6ZDdmNjU4MDI2N

From: Seymour Goldberg
To: karen_mayer@concentra.com; jacqueline@drjacquelinecook.com; meghan@bmac.com; mary-ann@mindbloom.com; mbrown@bankcreekmedical.com
Cc: Cabrillo_Rotarians (BCC); Bohbots_Rule (BCC); cecil_frantz (BCC); CharlotteP; Board of Supervisors (BCC); Chairperson; jessica.alvarez@sandiego.ca.gov; councilmember.bailey@sandiego.ca.gov; Kristy.Pfeiffercox@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:23:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo2NjdmYzo3YTg0MmI0NzhlMGIzOTk3ZmU5YzI0MzQyZWJhNDYwMWRiZWEzYmE0YWRiZWEzMzpoOlQ6T4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNVV5Ng___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo2NjdmYzo3YTg0MmI0NzhlMGIzOTk3ZmU5YzI0MzQyZWJhNDYwMWRiZWEzYmE0YWRiZWEzMzpoOlQ6T4
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo2NjdmYzo3YTg0MmI0NzhlMGIzOTk3ZmU5YzI0MzQyZWJhNDYwMWRiZWEzYmE0YWRiZWEzMzpoOlQ6T4
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/2025.html%23:~:text=Tragically%2D%2D%20for%20this%20people%2Ltoo%2C000%20separate%20Palestinian%20terrorist%20status.___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo2NjdmYzo3YTg0MmI0NzhlMGIzOTk3ZmU5YzI0MzQyZWJhNDYwMWRiZWEzYmE0YWRiZWEzMzpoOlQ6T4
(5) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/haman.asp___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo2NjdmYzo3YTg0MmI0NzhlMGIzOTk3ZmU5YzI0MzQyZWJhNDYwMWRiZWEzYmE0YWRiZWEzMzpoOlQ6T4
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvlkd99o___.YXAzOmNmZHQxOmFlOmoxbNDOI02MxMzI2ZMxYjAxOWI3ZTo3OTg0OGM0MWU5NmRlNzI4ZTY2NGI3YzUyZjkzYjgxOTZlNjNmOTZlZTNjNmQ1ZTY2NGI3YzUyZjkzYjgxOTZlM2NmMzBiZjZkYmw5IQ6T4

Sent from my iPhone

From: Stephanie Rosenau
To: karin_reuter@concentra.com; nurserick@petronovillehospital.com; gracie.chin@.com; shannonbishop@kaiser.com; mistrysh@petronovillehospital.com
Cc: Carullo, Angela (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan/Jonah; Board of Supervisors (BOS); Chan/Jonah; jessica.adams@kaiser.ca.gov; assemblymember.bonta@assembly.ca.gov; kristy.thiefkoord@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:23:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmFiIhowOTExYTIxNDIzZTBiZDdlYWZlMGFmYTY3MjE2ODVlMzo3OjY4NDI0MGZmYzRiYjdiYjBkOWE1YzIzMFA5ZGI0MjM1Y1ZTBiNDhlYjBmZDZlZDkwMjVkYTNlNTZkYjZhZjk2MGZlZmoxOkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQcOmFiIhowOTExYTIxNDIzZTBiZDdlYWZlMGFmYTY3MjE2ODVlMzo3OjBiZTc6NjYxNDgxYjJhZWYyZDc4OTdkOTYyZmQ5ZTBlODFkNjdhNTY5ZjUzODhmYWVlMTJlMDMzMjJmNjNWk3kYTUwMWQxYjgwOkY6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofisrael,19%2C000%20wegwant%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQcOmFiIhowOTExYTIxNDIzZTBiZDdlYWZlMGFmYTY3MjE2ODVlMzo3OjY4ZmY0NWQ4ZTQxNzM4Nzc3NZI5ZGZlZWJhZTY3MDhmMDE1YWM0YTU0MmU1ZTctYmI1MmZjZGQ2YzA2MzYzOWEzODUwYTgwOkY6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHJzOmFiIhowOTExYTIxNDIzZTBiZDdlYWZlMGFmYTY3MjE2ODVlMzo3OmYzYzoxOGNTRmZTk1YmJlZmQzYzgwMzA4MmJlZGE3MGZiOGRkMmdlwZGIyOGI0ag5MGZwNmJlMWMwYmQwNGJsMDUlMGE1MjU0MDlmOkY6T
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv5k0l9o___.YXAzOnNmZHQcOmFiIhowOTExYTIxNDIzZTBiZDdlYWZlMGFmYTY3MjE2ODVlMzo3OjMzYjY0ZGYyYjYwNzM0YjMGN2NkZjMzMmRkZjcyMzk2ZWU5NWM4YWI4ZDIzZTk3NDFmNjU4NTIwMjhhYjhYjpwOkY6Tg

Sent from my iPhone

From: Patricia
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:23:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Patricia

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Julie Wynn
To: karen_newton@concentra.com; pressrel@hollywoodmedical.com; pressoffice@wsp.com; pressoffice@hoopermail.com; pressinfo@bostonmedical.com
Cc: Cecilia, Kristin (BOS); Bonnica, Alicia (BOS); Lucia, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Ombudsman; senator.wiener@senate.ca.gov; assemblymember.ttrauss@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:23:59 AM

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cc: Press, City Council

Dear Concentra Medical:

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From: Maya Ohita
To: karen_newton@concentra.com; jackson@drjacksonmedical.com; gregson@mac.com; rmercado@mdchoose.com; mjones@patriotmedical.com
Cc: Calvillo, Angelica (BOS); Ramirez, Alma (BOS); Lacey, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.bauer-kahan@assembly.ca.gov; kristin.thelbo@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:23:58 AM

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cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCmNmZHJsOmFlbzoxOWVhYjVlZWY4YTIyNzI2ZDo1ZjM5ZTIzMDY4ZDo1ZjM5ZTIzMDY4ZDo1ZjM5ZTIzMDY4

From: Liz Glass
To: karin_newton@concentra.com; jcrimmins@petros-medical.com; pwarren@hcwpc.com; mwrowden@petros-medical.com; mmcvicker@petros-medical.com
Cc: Carville, Angela (BOS); Somers, Alisa (BOS); Lurie, Daniel (MYR); Oliveri@pf; Board of Supervisors (BOS); Chan@cmc; jessica.stamen@concentra.com.au; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:24:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufsia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconfronting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Human terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latinx-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,
Liz Glass

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D68902366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ka1Ge1Ie1Ke1Ue1Ue1Ue

From: Cynthia Margareten
To: kelly_reason@concentra.com; nurserio@nationwidechildrens.org; press@nbcnews.com; press@foxnewsmedical.com
Cc: Cebollero, Angela (JBG); Bonilla, Alba (BOS); Leiva, Daniel (JBG); Obando@; Board of Supervisors (BOS); Citizen@city; pressinc.agency@concentra.co.gov; propertyownerfeer.harrow@concentra.co.gov; Kristy.Pfefferkorn@pwa.co.gov; Anna.Essayan@pwa.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:01 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cFE6OUV3g___.YXAzOnNmZHQyOmE6bzo5NzRjZTY4MTc4MzgyZTc1ZGI5YzAxOnZDx3OjIwdXY1JlZGI5YzAxOnZDx3OjhMzMDM0MmJmYWEwNTBiMmQ2MDg5YjE2ZTNmYjE2NWYwYjIyMDgxNzoxOkY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5NzRjZTY4MTc4MzgyZTc1ZGI5YzAxOnZDx3OjIwQzJmQzNlOTEwOTYzMzQyZjU5MzgtYTM4MjM1ZmVmNmMzNDVmYzM2OTI5ZDJlZjNjYwMmQyZDZmNjcwMjVlNjVjNzBiZDAxMTg4ODc4YWM3ZTA4ZmQ4YTgwODc4YWM3ZTA4ZmQ4YTgwODc4YWM3ZTA4ZmQ4YTgw

From: Lia Nor
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:06 AM

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cc: Press, City Council

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: leahsolomon54@icloud.com
To: kevin_mayes@concentra.com; michael.bolin@medical.com; aleave@mac.com; mae.washington@concentra.com; mayor@charlestonmedical.com
Cc: Calvillo, Angela (JEO); Ginnetty, Kyle (JEO); Lesh, Daniel (JEO); Clerk@all; Board of Supervisors (BOS); Gluskin@law; senator.salzer@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Eggerton@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:06 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV9g___.YXAzOnNmZHQxOmFiOmE0ZmU3MGU5NmYxZDM2NzFiOGEwOGUxYTBkOTo3OmMxYWI6YTZmMDk2NTIwOHUwYzNjOTJkZmJlMGUyNTY0ZDI0ZDZkZjY5YTM0MzkxNTIwOHUwYzNjOTJkZmJlMGUyNTY0ZDI0ZDZkZjY5YTM0MzkyMWYwNzI0YjZlZjMzMjY0ZGQ3ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#%22google_vignette___.YXAzOnNmZHQxOmFiOmE0ZmU3MGU5NmYxZDM2NzFiOGEwOGUxYTBkOTo3OjdhYzc0ZTUyYWU3ODE2MzNjMjgzZDFmMzM4MmIzMzEzOTIwNGY2ZjRjMDg0NDkyZTk2Y2Y5YTM0MzkyMGUyMDAxYTI0YzJmMmMzZmOGU4MGQ2MjMwOTQ5NTk3MjY0ZGQ3ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20her%20people%2Cand,1Pa2C00P%20frequent%20Palestinian%20terrorist%20attacks.s___.YXAzOnNmZHQxOmFiOmE0ZmU3MGU5NmYxZDM2NzFiOGEwOGUxYTBkOTo3OjgyMjQ0NzFlZTYwZDNlYzJmOGJlMjMwZjQ0NzFlZTYwZDNlYzJmOGJlMjMwZjQ0NzFlZTYwZDNlYzJmOGJlMjMwZ

From: Larisa Feldman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:07 AM

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cc: Press, City Council

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L Feldman

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tomer Engel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:08 AM

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cc: Press, City Council

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(1) https://www.bbc.com/news/uk-england-london-68902366
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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Yarden Mor
To: karen_newton@concentra.com; rosemary@cohencmedical.com; sdoyle@bmp.com; mary.worthen@bmpac.com; mary.vick@valleyhospital.com
Cc: Carullo, Angela (BOS); Ramirez, Alicia (BOS); Leija, Daniel (BOS); Chan.bos@; Board of Supervisors (BOS); Ybarra.bos@; gerardo.sandoval@sanjose.ca.gov; assemblymember.lee@assembly.ca.gov; Kiana.Pfeffer@sen.ca.gov; Keyra.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:08 AM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQxOmE6aWxwZDE1MGY0MTk6NjdkZjhhMTgxZTQxODMyZjBjMDNjNDo3OjY4YTM0NmZhMmM0MDQ0YTAwMjhjZTU4ODZlMGM1MWZkMjNkNmUwMDEZYmQ2MWQwNzk4ZGM0ZWQ0OWUxZGNjOWNhMjRkOlOpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.ucr.edu/webcont/ga/5b/statements/nxtmpf030925.html%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6aWxwZDE1MGY0MTk6NjdkZjhhMTgxZTQxODMyZjBjMDNjNDo3OjkwYWQ6OTNlMzQyZmE0NjEyOTQ5MjZlN2FiMzEyMDRmODgzODJkNTk1YjI5NmU1ODEyMTJiZTcxMDc1MzBlNWY5YTM1OTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ubfc/28ih/_century_button_eng___.YXAzOnNmZHQxOmE6aWxwZDE1MGY0MTk6NjdkZjhhMTgxZTQxODMyZjBjMDNjNDo3OmE1YzA0ZTc2NzI3NjE4MTc0MGJkMzg3OTk5YzE5ZjA3ZDk5MmQ3OTk5YzE5ZjA3ZDk5MmQ3OWJkNzBhOTU1YTg2OTdkZjM1NDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvw3k99vo___.YXAzOnNmZHQxOmE6aWxwZDE1MGY0MTk6NjdkZjhhMTgxZTOxODMxZiRhMDNjNDo3OjI4ZDU0M2FiZTEwN2M5YjU1ZDNlOTIwMjU2MmE0NzY0MGEzODE5YTQ2NTFlMmI0YjcxMTAwZWU2YTI0OTFVNDcwNTBhMTgwOkY6Tg

All the best,

Yarden Mor

From: Leah

To: leah_swann@concentra.com, jackson@drjacksonmedical.com, angela-flores.com, rosecrans@rosecrans.com, mjones@jonesmedical.com

Cc: Cataldo, Angela (BOS), Santana, Alex (BOS), Lacle, Daniel (BOS), Churchwell, Brandi (Legislative Aide) (BOS), Chakrabarty, Jaqueline (Jaqueline.Chakrabarty@sfgov.org), jeanette.mumber.huang@sanfranciscocity.org, kristy.thelbeck@sanfranciscocity.org, Anna.Esposito@sanfranciscocity.org

Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 9:24:14 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(2) https://url.avanan.click/v2/r01/___https://www.sciencedirect.com/search?qs=Z.BSNN%20g___.YXAuOmNmZHQxOmE0bzo5ODg4ZWEwYWZiOWI0OTVjNZY5YjdiMDI2ZjdiM2QyNzo3OmEyNDU0ZDI0ZmIyNDY0ZDI0ZmIyNDY0ZDI0ZmIyNDY

From: Sara Evenhar
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:17 AM

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cc: Press, City Council

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Sincerely,
Sara Evenhar

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Deborah Plaza
To: karen_mayer@concentra.com; nurserich@veteranfund.com; jessica.dinner.com; maryweinberg@kroger.com; pmarsh@metromedical.com
Cc: Carrillo, Angela (BOS); Bonilla, Alba (BOS); Leija, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); Chan(mayor); jamaine.jones@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kalra.PIO@asm.ca.gov; Anna.Eshoo@mail.house.gov
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libs-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQvOmE6bmo2MjU4YjBhNGE0NjAwMTczZDBlZTY3MjVkNmVjMzUwOWUyZDBhMDJmYWY0YmM2NTM1MmRlOWUyZDBhMDJmYWY0YmM2NTM1MmRlOWUyZDBhMDJmYWY0YmM2NTM1MmRl

From: Levi Rieth
To: karen_newton@concentra.com; susannah@nationalmedical.com; jstrawn@cnsc.com; mayorpeltier@yahoo.com; mayor@shalermedical.com
Cc: Cecutta, Angela (BOS); Epstein, Alice (BOS); Levin, Daniel (BOS); Chan(city), Board of Supervisors (BOS); Chan(city)@sfgov.org; jeanette.watson@sanmateo.ca.gov; supervisorhermosillo@sanmateo.ca.gov; supervisorpomare.hoang@sonomacounty.ca.gov; Kristin.Pfeffer-Kong@marin.ca.gov; Anna.Ferguson@marin.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:19 AM

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

J

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE6bzgzOTNkNzFkNDYzZDBkMWI0ZGM1ZTA6ZDA4NmVlNjo4YzZiMjo3ODm1JZTo5NjEwODBkNTcwNDkzMTZiYzZkYWJmNDA0NDk6ZDNhNTlhMjM3ZmM0MzAxYTBiYTQ3YTJmYzk4NDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZR6NVV7hg___.YXAzOmNmZHQxOmE6bzgzOTNkNzFkNDYzZDBkMWI0ZGM1ZTA6ZDA4NmVlNjo4YzZiMjo3ODm1JZTo5NjEwODBkNTcwNDkzMTZiYzZkYWJmNDA0NDk6ZDNhNTlhMjM3ZmM0MzAxYTBiYTQ3YTJmYzk4NDgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOmNmZHQxOmE6bzgzOTNkNzFkNDYzZDBkMWI2ZjM5OTA6ZDA4NmVlNjo4YzZiMjo3OjM3YzkxZWMwZjBkZGZkMjA2MGJlYjNjMDU2MTcxNDQ4NTM0ZWI0Mzk1ZDU1Yzg5NzY5ZDlkZGRmNmIzNjmwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzgzOTNkNzFkNDYzZDBkMWY0MTA6ZDA4NmVlNjo4YzZiMjo3ZGZkN2Y4NGFjZGQxZjM5ZDBkNmY3NDI5ZTk5MTY5NDBhNzk0MTM5YTk3MTY5NDIwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w4xwfv9d0o.___.YXAzOmNmZHQxOmE6bzgzOTNkNzFkNDYzZDBkMWY0MTA6ZDA4NmVlNjo4YzZiMjo3ZGZkOTA6YWY5NTgwODc4N2VmOTYzkzk5YzcyNWI0ZDU0ZmUzYmRiZjM3ZmNiNDUyZTk5MGY5ZmVkZGY1MTAzOTmwOkY6Tg

Sent from my iPhone

From: Stella Katz
To: katz_seaton@concentra.com; pressrelease@petronemedical.com; pnews@mac.com; pnewsdesk@theaper.com; pnews@valleymedical.com
Cc: Calvillo, Angela (BOS); Ignacio, Alisa (BOS); Lurie, Daniel (BOS); ChenDraft; Board of Supervisors (BOS); Chanlongray; privatic.admin@barcode.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Fiefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew-ZJ6SNXVNg__YXAsOnNmZHQvOmE0bnpkYTUyMjcvYzVjZmNlMTExMzhlMTljNjcwNzMwY2NiYzo3OGM3YzE0NCZkYmJiZGZlOWU2ZjNmZCY4ZTI0NmY4NzE5NGZkZWQxYzk1MDg0ZWI&m=Ew-ZJ6SNXVNg__YXAsOnNmZHQvOmE0bnpkYTUyMjcvYzVjZmNlMTExMzhlMTljNjcwNzMwY2NiYzo3OGM3YzE0NCZkYmJiZGZlOWU2ZjNmZCY4ZTI0NmY4NzE5NGZkZWQxYzk1MDg0ZWI&s=Ew-ZJ6SNXVNg__YXAsOnNmZHQvOmE0bnpkYTUyMjcvYzVjZmNlMTExMzhlMTljNjcwNzMwY2NiYzo3OGM3YzE0NCZkYmJiZGZlOWU2ZjNmZCY4ZTI0NmY4NzE5NGZkZWQxYzk1MDg0ZWI&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgcZ4660VNq__YXAsOnNmZHQvOmE0bnpkYTUyMjcvYzVjZmNlMTExMzhlMTljNjcwNzMwY2NiYzo3OGJkOGY6ZTMxYTI1MGIwYTg2YTIxYTdhMTI0MzI5MjE1MWQyOWY4NmI0ZGk3MjZlMGIw

From: Rosemary Saggia
To: kaplo_mayors@concentra.com; mayors@clarke-medical.com; mayor@mail.com; mayorwilson@bigmail.com; mayor@pattersonmedical.com
Cc: Calcifer, Amanda (BCH); Ipsheva, Alisa (BCH); Lecik, Daniel (BCH); Clerk@all; Board of Supervisors (BCH); Cloakroomp; senator.palmer@senate.ca.gov; assemblymember.hanley@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:23 AM

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cc: Provs, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rosemary Saggia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8923f6____YXAzOnNmZHQsOmFiOmowOlNjYmI5MzkzNjFkYzI0NzQ0NTg2OGY1ZWNmNjFkYzE0OjNjZTc4YmRlZjU4NzI5ZDk4ZjE0NjQ4NmY4ZjQ0ZTI2ZmQ3ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3fiSNYVNg____YXAzOnNmZHQsOmFiOmowOlNjYmI5MzkzNjFkYzE0NjcxOlFjY2MDgwOWYyODY1ZWMxNjFkYzI0NzQ0TjY5NTU1MjE5MmI5NWFlMjE0MzQyZjVlNjZlNDVjMTMzNDBlMGU1NjctZNzc1Mzgzw5kYl6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgvoglr_vignette___YXAzOnNmZHQsOlUyYmI5MjAxYzY2MDgwOWYyODY1ZWMxNjFkYzE0NjcxOlJjbGVuQlMWZkYzBkYjFhZWY2NjMzOlDMwMWZkN2Q2YmY0ZGNmODk1NzM0OTNlMzM2ZGZhMmM1NmU5NzdlZTcyYjBhOTdlOTg1OWMzYjwOkYETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20terrorist%20attacks.___YXAzOnNmZHQsOmFiOmowOlNjYmI5MjAxYzY2MDgwOWYyODY1ZWMxNjFkYzE0NjcxOlEkcNZMxNZHlMmY4MzI3MzgtMGZiMmM1NmU5NzdlZTcyYjBhOTdlOTg1OWMzYjwOkYETg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQsOmFiOmowOlNjYmI5MjAxYzY2MDgwOWYyODY1ZWMxNjFkYzI0NjQxOTY5YTY5MWZiZGZTZjM0YWVlMzE2OTI1NTNjOTI1NmRkNGU0OGIzMDI1ODI2N0RkYTlmYzcwOTE2ZWJkZ3QwOkYETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: [Shanyl Schechter]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:37 AM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAuOnNmZHQyOmE0bzpkOW11MDQ1YTg0ZWUzY2Q1NjE4ZmRjMDExMjc2Mzg4NzozOjU2ZjgzNTlkNDE5Y2FlYjBhZTI0YjgzMDM4NTE5YjY5ZmMzOGU4OTZmZjA2NzQyODVlYzBjMjU5OWMzZTk1YTBmZmI5MjgtOlQ6STg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22It%20is%20as%20people%20used,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAuOnNmZHQyOmE0bzpkOW11MDQ1YTg0ZWUzY2Q1NjE4ZmRjMDExMjc2Mzg4NzozOmY1MjQ5ZmFmODNlNDBjZWVkNjU1OTM5YzQzOTZlOWY2N2Y4MjM1ZThkOTc3YjE4ZTg4NmY5NDBmZDg0OlQ6STg
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(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sheryl Schechter, LMSW, PLLC
(she, her, hers)
Audubon Counseling Services 4800 N. French Rd. NY 14051
"There is no greater agony than bearing an untold story inside you." Maya Angelou

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From: [liza kamal]
To: kathi_meaders@comcast.net; susanna@pattersonfloyd.com; pmoon@mail.com; pamwaddell@sbcglobal.com; mgarvin@selectmedical.com
Cc: [Carlisle, Angela (BOS)](mailto:); [Ipineda, Alba (BOS)](mailto:); [Leija, Daniel (BOS)](mailto:); Clerk@all; [Board of Supervisors (BOS)](mailto:); Governor; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:28 AM

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cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzMDgxMDlkOWIyNGY1OTpjb2FlcjM6YzI0ZjRkMjE4YmE0NTBjZGM3MmeYzMzMjY5ZTpzOmFlMTcyNTFwOGFiNmI5YTpzOGFiNmI5YTpzOGE0Nw
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVNg___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzMDgxMDlkOWIyNGY1OTpjb2FlcjUmEzMTY0MzI2ZTY5LTQxMzUtYTgxMi1kZTIwMmY1ZjM5MzE3MDk5YmEzOmFlMTcyNTFwOGFiNmI5YTpzOGFiNmI5YTpzOGE4Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzNjJmYTVlMzQyMWVkMTgzODM2MmeiE0ZjhlZTo3OjY1MDgtOTViNDk3OWFjMzc0ZTFlNGNmMWI1N2NiYjBlMGEwYjg0M2M2ZGY4NjA4NWNjYTQ5OWExMDRkYmExOlQ6OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbrunswick/gsc58/statements/ivoranop030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzMDgxMDlkOWIyNGY1OTpjb2FlcjU3ZjQxMWY0YjQzYTA3MDRhNDA3ZTo3OjY1MDgtOTViNDk3OWFjMzc0ZTFlNGNmMWI1N2NiYjBlMGEwYjg4M2M2ZGY4NjA4NWNjYTQ5OWEzOQ)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzMDgxMDlkOWIyNGY1OTpjb2FlcjU2ZDM4MmE0ZjhlZTo3OjE3YTdkNzNjOGE1ZmY5NmE1MzhmZmMxYzFiZmE5NmU3OTI5ZTI1ZjZlOTI4ZTMzMDBkNDAyNGFkYmI4ODU1OTE0ZmJiODM2MTgwOjQ6OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clxvy3k0f9zo___.YXAzCnNmeZHQaGmEiBmeiMDhiOWIzMDgxMDlkOWIyNGY1OTpjb2FlcjU2ZDM4MmE0ZjhlZTo3OjBlNDU5MTUxMzE1ZDgtYzE0ZGNiOWYwZmU2ZMTliNmRlN2NmNTg1NTg0ZjU2ZDBkNDY4NDY5YmYtMmVkYTU2OTFkZGY4NDgwOjQ6OTg

From: Jill Grover
To: karen_meyers@concentra.com; patients@potrerohillmedical.com; appeals@hmo.com; grievances@insurer.com; privacy@potrerohillmedical.com
Cc: Castillo, Angelica (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan@calli; Board of Supervisors (BOS); Chan@mayor; governor.gabriel@gavote.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfaffenberger@sen.ca.gov; Kevin.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:29 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jill Grover

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950766___.YXAzOnNmZHQyOmFiOmI0OTBkZWM0YTBkNzA0NGMxODc1NGUyNmM4YTg1YjY1Yjo3OmI2ZTQ6NTIhYTBhNDk0OTI3MzmE5ZmwNmBNDc5ZTgyYmRjNjU1ZTNjYjhhN2FiODk5YTUwZWUzMDU4MzE0OTDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NV5Ng___.YXAzOnNmZHQyOmFiOmq0YTBkZWM0YTBkNzA0NGMxODc1NGUyNmM4YTg1YjY1Yjo3OmExMjU3MGZmNzAxMWI5NGY5ZTgyYjEwNDk3MTI5MTE4Mzk1YWZlNGFlMzA5ZjU4YjMxNmM0NWE2OTIzZGY3OWJlNjg:dOlpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmpjOTJhZWM0YTRkNzA0NGMyODc1NGUyNmM4YTg1YjY1Yjo3OjQxZDE0NmM3MzI3MmY2ZTliZDBlM2I5YmFkZWI2NmE2NmQyMGUyZmRkMTkwYTA2ZGYxY2RmYTYxNjc0N2VjYmYyNjQ4MzpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20the%20separate%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQyOmFiOmq0YTBkZWM0YTBkNzA0NGMyODc1NGUyNmM4YTg1YjY1YjoxOmNmOTA0OmZmYzk2OTJjMjAzMTY4MjkyMmYyZDE5YjJjMmYyMTM5MmZiZTIzOTIzODkyOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://royalton.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOmq0YTBkZWM0YTBkNzA0NGMxODc1NGUyNmM4YTg1YjY1YjoxOmYxZDY5ZWNiNGJkMzAyMzBkY2hhNGFiMmIzMDA2NTRmMzM0MTY1MWMwYjRmZTMzZjOxMjkwZmI5NzNkZTE1ODU4YjU0OTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9vo___.YXAzOnNmZHQyOmFiOmq0YTBkZWM0YTBkNzA0NGMxODc1NGUyNmM4YTg1YjY1YjoxOmFiNTkzMDIzZmQxZmZiZGI2MTOxMjk4MmVjZmQwNmIxZGNGM1YzgzN2FkYzFjYWMyYTY3YTpwOkY6Tg

Sent from my iPhone

From: idrob
To: kelly_mayor@ci.pawtucket.ri.gov; mayoral@cityofcentral.com; aldavis@mac.com; mayorwilkins@bigger.gov; mayor@cityofcentral.com
Cc: Cebollo, Angela (BOS); Ibrahim, Alina (BOS); Leite, Daniel (BOS); Clerk@pvdri.gov; Board of Supervisors (BOS); Chairperson; senator.sosnowski@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kevin.PhillipsSenn@sen.ca.gov; Kevin.Kiley@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:29 AM

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cc: Povs, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
David Schimel

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236___.YXAzOnNmZHQ6OmE0bnoxOTVjN2RmYzNkMTlkYjkwZTI1MGVhZjgwYzIyMGEyMDc3OTNmOGI1NzgxNTY3MDQ1ZDZmZTZlMTI0ZjU2ZDRiNmFlYzJiYTBkMTYyY2IyZWJkYmI5NTU1OWJlODEwZWFlYTY1YmM0MjA1NjgwOkY6Tg

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQ6OmE0bnoxOTVjN2RmYzNkMTlkYjkwZTI1MGVhZjgwYzIyMGEyMDc3OTNmOGIxMzk1YWY0NGI2NzE2ZGE2ZDk4ZDE4ZWQ2ODY4YWY1YjI0MGVhNzNmYmMxMTBjOGEwZGZkNjli0TE1ZTVhMTVjMTQ5M2Exby1jM0NTpwOkY6Tg

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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

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Sent from my iPhone

From: Judith Dadoun
To: kaplan_meghan@concentra.com; nurserelief@performancemedical.com; peterson@mtsac.com; pmaxwell@selectmedical.com; privacy@selectmedical.com
Cc: Carrillo, Angela (BOS); Breitkopf, Alicia (BOS); Leslie, Daniel (BOS); CityClerk@; Board of Supervisors (BOS); CityAttorney; sergeant.sabrina@concentra.com.gov; sergeantmember.hannah@concentra.com.gov; Kristy.Pfefferkorn@sanc.ca.gov; Anne.Evanoff@sanc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:32 AM

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cc: Perea, City Council

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Sincerely,

Judith Dadoun

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bqghNWRkODY4ZmNmYzI0OjM4MzE0MzM2NzMyYzQwNTVmMmNhNDc3OmIyNzM4Mg3OTc5YTg2YjI2MmU3NzM0MGJlOTc5YTg2YjI2MmU3NzM0MGJlOTc5YTg2YjI2MmU3NzM0MGJlO

From: Miri Malk
To: karla_evans@concentra.com; jackson@drjacksonmedical.com; meghan@bhas.com; marcusallen@bhasgp.com; marcus@backsmedical.com
Cc: Gallotta, Angela (BOS); Kennedy, Abbe (BOS); Lamb, Harold (BOS); Chan/Gaff; Board of Supervisors (BOS); Chan/Ronen; director.advisor@patriots.ca.gov; propertyinventor.harvey@patriots.ca.gov; Krista.Pfefferkorn@hrec.ca.gov; Anna.Esparza@hrec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Malk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTZkMzk3NGFmMDQ0MTBkYmRiZmU1ZDI3ZTM5MGY4OjS6cY2UuZmRiOGM3NDI0NDgwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVV9g___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTIwOGI1YWJmYTIwMmY4NjA2ZDk3OjA1ZjJlN2Y2ZjRjOWUyNTBlYjdhMjNlNjUxOGZmNzk1MTRmNTQ2MmpwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27s&google_signature=___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTVlMjM3NjNlNjUxOGZmNzk1MTRmNTQ2MmpwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://www.sns.org/webcast/ga/58/statements/inrasmg030925.html%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTE0NzI4ZDk3OmNlMTI1MmM4MTJmODE2MWE2ZWQzNGExYWE4MGU5MmUwYmM5ZGI5MWIxYzcwNzlrODNlODZjMDgwOlQ6T
(5) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTc0NzU4ZDk3OmY2YzE4ZjY5YTBkZTI4ZWNiM2I5NzVlOGE2YjE4ZjY5YTBkZTI4ZWNiM2I5NzVlOGE6T
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvz0d99o___.YXAuOnNtcZHIQvCtmE0IaqsINDE3YzY1ZWEwZjc5MjIzOWE0YjBkYWM5NTA2ZDIwM2JkZmE0NmM4NDQwNmRhZTc5MjcxNmE1YTM5NjhmMjYwY2ZlZDIyNDUwY2MzYzI2MGI4YWMzNDY1ZGJmOGRkODE4ZmEzODA5MDM5ZmUxNDg3MDgwOlQ6T

From: Chaya Sara Biller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:36 AM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judith Biller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Henry Michan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Thank You,

Henry Michan

Cell: 858-735-6791

From: Dvora Nissan
To: kwok_wagner@concentra.mail; wagnerpc@petrowmedical.com; wagnerj@mac.com; wagnerj@kaiser.com; wagnerj@petrowmedical.com
Cc: Cassidy, Jeanine (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisenach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:38 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dvora Nissan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OmFiNWE0MmI1cVAwOjI4MjYyMTY5ZGY3OTIzNzFjMDZmMjNjMzg1ZGRkOTEyMGRmMGRkNzIyODhkYWY4MGM4MWY3NjhiMTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=-g-ZJ6l5VVY&g___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OjdmNjRlNzI5NjM0NTI5YzM0NjVkMDY5YmMzMjZlNzI0ZDQ2ZjVjZGZlZmNkYzU2MmYxYTAyOjRlMjc3NTIzMGYxOGRlMWY2OWQ2OWQxYzI0MjNiMTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OmI3MDM5ZTZmNGIwOGY1YjU3NTIzMGYxOGRlMWY2OWQ2OWQxYzI0MjNiMTpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20speech%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OmI5MmQ0MWE0ODQ0ZjJiMGQ4YzM0NjU1MDE2N2QyMTE5OTUwZjYwNDExOWIxNjRlZTk0NTNkZjRkYjZjNzIzYjJjNDBhYjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OmJlNzg0NTFmYTZkNDIzMmY4MTE2NTI5NDk1YWE0ZDQxZjVkMjdlOTcxOTI0NmRlYmJmMzk5YTE5
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cw4xxx9d99wo___.YXAxOnNmZ0IQaWQ6ZmE0ZjgxNjRkMjE4MDM5YTMxYzE4YTU5YWYyMjo3OjA2NzY0NGUyZmM5NWFmOGQ2YTdjN2MzZDA0OTcxMWMwZDhiNGZkNmNTHhMmY4MWIxMGIxYWJmYjcyOGMyZjE3MjZkNGUwZTgwOkY6Tg

Sent from my iPhone

From: Lisa Becker
To: kelly_newton@concentra.com; jmarrett@nwfamilymedical.com; kgreen@hrge.com; mary.walden@kroger.com; mgarrit@nwfamilymedical.com
Cc: Carrillo, Kristin (BOS); Bonilla, Alex (BOS); Lucia, Daniel (BOS); Chan@jdsf; Board of Supervisors (BOS); Ellsworth@sfgov.org; sgarrett@sfgate.com; superintendent.News@sfusembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:38 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Becker

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pZHQyOmE6bmxuMTI5OlBhenYThlYTZlMzkyMTVjOWE0ZGM0ZmQzODAyMzo3OjZlNDM6MjFjYTNlNjU1MDUxMWY0OGMxMGI2ZTQxY2YyZGE3YzRkMTMyYzBkYwNlc1NTM5ZiBzNGYxZGZlODYxZiBmwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgJ5fdNVV9ag___.YXAzOm5pZHQyOmE6bmxuMTI5OlBhenYThlYTZlMzkyMTVjOWE0ZGM0ZmQzODAyMzo3OjgxMDE0NjFkNmU2MTU5NzFmNDBhNjVlMDg5NGZlZTk2NzE4MmRlYTdjMmIxNGU2YmM0ZjQ4YzMzNTliYzFlNWI0ZmUxOGZjYWZiZTkyYzgwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D2&d=DwMFUQ&c=Vxt0DG2qR_1KNE1veQJwaA&r=Ow1Y1fFyeMJMbvXyV1fUmdMJMbvXyV1fUmdMJMbvXyV1fUmd

From: Andrew Maurice
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Sincerely,

Andrew Maurice

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https://www.bbc.com/news/uk-england-london-68902366__;!!PIZeeW5wscynRQ!xCmdE0mzHbyzMzliNTIuNDU5NWBhZTY5NiM4NWIwYTViMmRlMWVlMmU3OmY1YzoxMDAxMDk3OTE5ZDM5OGZmNGUzOTc0YjNjZjQzMDYzOGUwMGVmMjE1YTA3OWNkMDliYzYzNGZiZmFjZTBkMDgwOlC0jTg!$ and (2) https://urldefense.proofpoint.com/v2/url?u=https://www.youtube.com/watch?v=u-ZJ6iSVVNg__;!!PIZeeW5wscynRQ!xCmdE0mzHbyzMzliNTIuNDU5NWBhZTY5NiM4NWIwYTViMmRlMWVlMmU3OlM1ZmYtYjA0LTY0ZS1kZGJkMmIwNmY0YjA0ZjQzMDYzOGUwMGVmMjE1YTA3OWNkMDliYzYzNGZiZmFjZTBkMDgwOlC0jTg!$ and (3) https://urldefense.proofpoint.com/v2/url?u=https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!PIZeeW5wscynRQ!xCmdE0mzHbyzMzliNTIuNDU5NWBhZTY5NjM4NWIwYTViMmRlMWVlMmU3OlQ2MjdiMWVlMmU3OlQ2MjdiMzI1YTA3OWNkMDliYzYzMDQ4YjI0MzBlOCRhOlJTZTAyMTQ0YmE1MjVjMzg4MDliMTQxYmFjMjI0YTA3OWNkMDliYzYzNGZiZmFjZTBkMDgwOlC0jTg!$ and (4) https://urldefense.proofpoint.com/v2/url?u=https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!PIZeeW5wscynRQ!xCmdE0mzHbyzMzliNTIuNDU5NWBhZTY5NiM4NWIwYTViMmRlMWVlMmU3OlQ2MjdiMzI1YTA3OWNkMDliYzYzMDQ4YjI0MzBlOCRhOlJTZTAyMTQ0YmE1MjVjMzg4MDliMTQxYmFjMjI0YTA3OWNkMDliYzYzNGZiZmFjZTBkMDgwOlC0jTg!$ and (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https://www.bbc.com/news/articles/c9w8xxv9d95o__;!!PIZeeW5wscynRQ!xCmdE0mzHbyzMzliNTIuNDU5NWBhZTY5NiM4NWIwYTViMmRlMWVlMmU3OlQ2MjdiMDE3OGExMTU2NWRlYzFmNjZmOGRiNDdmYTBkZWM4MmExMWY0NTk2MDUkZTYyNjNlkZDgwOlC0jTg!$

Sent from my Phone

From: EAGLE touch
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

F Leen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Devora Lederer
To: kelly_reeves@concentra.com; reception@drjohnsonmedical.com; pmgsec@mac.com; pmgroupbooks@hotmail.com; pmgsec@optonline.net
Cc: Cecilia, Roberta (BOS); Breitenfeld, Erin (BOS); Louis, Daniel (BOS); Checchio@; Board of Supervisors (BOS); Gladstone@; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kevin.Eggerss@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:34:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQzOmFiOmphNTZkZmRjNDE2MmI4NjI1ZiNmY0OWQwZmQ1MzNhN2FlOTo3OGIyZWQ1MzNhN2FlOTo3OGIyZWQ1MzNhN2FlOTo3OGIyZW

From: Margalit N
To: leads_newton@concentra.com; reception@philly-medical.com; pappas@mac.com; drjanewilkins@hotmail.com; mmoss@patriotmedical.com
Cc: Cahillo, Roberta (BOS); Bonnick, Alisa (BOS); Lesh, Daniel (BOS); Chen1ce@; Board of Supervisors (BOS); Chairperson; jocelyn.elaine@comcast.net; jessemlevinember.harvey@townmilly.ca.gov; Krista.Pfeiffer@mail.ca.gov; Anna.Eppes@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:45 AM

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cc: Press, City Council

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Sincerely,

Margalit Neusner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI5ZTBkNTg1ZWEwMDc3OTI0NGE0YmNlYjBkMTdkMGZlNCRiOTZlNGI1YzA0MTc2ODBkOTU0NWI1OTY3NzQwYmE0MzY0MWIwY2I1ZGE2ZWYyNzNlNzdkOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7Ng___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI5ZTBkNTg1ZWEwMDc3OTVlYjU0OTI4OTg5OGVkNmI1ZWNmNjY0NDc5MzI4ZDM5YmQ0NWIwMzk5NDM4ZjcyYTM1M2ZlMDY3OWNlOTc4NjZlNzE3NDY5OTRlMDNlNjY1MTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI5ZTBkNTg1ZWEwMDc3OTg5OWRiMGM2MDQ3NGE4NWQwOTdhN2VmZWIxNTRhYTkkMjU3MmVmOTZhZTcSYTU4Yy4uYzENDdEDY5OTRlMDNlNjY1MTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.s___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI5ZTBkNTg1ZWEwMDc3OTQwOTBkNTg1ZWEwMDc3OWEwMDc3OWQ4ZmIyZDNjY2QxNDhlZGZiMTdjYTAyYTY4YjM0ZjQ5NWM0MDQ4N2I0ZTQ4ZmIyZDNjY2QxNWM0ZTE0YzFjMmwwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI5ZTBkNTg1ZWEwMDc3OTkwOWIxNjVlNGExMDVlOWEzMzNmMjE0NTU4YzE3ZGI5MDAxOWI5ZGY1NzZlMDM2ZTc2Sk1ZMGI5ZTQ4ZmIyZDNjY2QxNDhlZGZiMTdjYTAyYTY4YjM0ZjQ5NWM0MDQ4N2I0ZTQ4ZmIyZDNjY2QxODBiYTUxNDI0NTMxMzI0YTU4YjM4MGExMzNjNmNlOTI4ZDgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cfwkxv9xf9zo___.YXAzOmNzeZHQxOmFiIhxwsYWMwZGM2MWU1NjZkMDA1NGY2OTI0ZTBkNTg1ZWEwMDc3OWI5NjdkMjAyYzRlOWI2YjA3ODMyNGY4ZGZiZjE2OGFiOGFlYTUxNDI0NTMxMzI0YTU4YjM4MGExMzNjNmNlOTI1ZDgwOkY6Tg

Margalit Neusner

From: Eytan Karlin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:41 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eytan Karlin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Eytan Karlin

From: Michelle Schairer
To: karen_mayer@concentra.com; nurserita@petersonmedical.com; pmayer@mac.com; pmayer@bellsouth.net; pmayer@petersonmedical.com
Cc: Carrillo, Angela (BOS); Bonilla, Alma (BOS); Leila_Daniel (MOH); Chan@pdx; Board of Supervisors (BOS); Chan@pdx; gregory.adams@concentra.com; gregory@gregorymember.homes@concentra.com; Kristy.Pfefferkorn@pwc.ca.gov; Anna.Greenwood@pwc.ca.gov
Subject: Extremely Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIENVY9g___.YXAzOnNmZHQwOnE6bzpkNmQ6NDBlNGIxMjZlZmQ5ZjdjOGQ4MmIxYjVhNWYxMDo3OjaSMkZTZlOEOtMTZlOEkzOWYxYzY2NzN2ZDk5NTdiZDUyZDM1YWRlOGNhMjRlNzNkMzU1ZjZGOMDcxNDCyNzMzpwOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOnE6bzpkNmQ6NDBlNGIxMjZlZmQ5ZjdjOTk0MmIxYjVhNWYxMDo3OnU4YWU6NTlO3WQxNDcxNTUxYTk4NTQ1NDJhNDdjYTE2NDNkNzkwYmVhMmNjNzNlZTEzMjQzZDVjOjQ6T g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25!~/non-?Tragically%20%2C%20the%20Palestinian%20people%20and,19%2C000%20people%20and%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOnE6bzpkNmQ6NDBlNGIxMjZlZmQ5ZjdjOTk0MmIxYjVhNWYxMDo3OjAyZmQ0MjU0YTI0NzE4MjMxZDQwNTA0OTdhOWE2MDNlOWZmZjg0YjI0MGM2MDMwMjNjODM1MDgwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://arcadia.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOnE6bzpkNmQ6NDBlNGIxMjZlZmQ5ZjdjODk0MmIxYjVhNWYxMDo3OjkzNmE4MjRiZGJlOk5NmE0MjRiZGJlOkFwXjkwMWMxOTZkZkE0OTk2NTU2YTIxNGBkYmQ4MDMxMjMyMp-1NzgtOTI0MzI5MjMp-1NzgtOTI0MzI5XnEODpwOlQ6T g
(5) Michael Starr, "'October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d90xo___.YXAzOnNmZHQyOnE6bzpkNmQ6NDBlNGIxMjZlZmQ5ZjdjODk0MmIxYjVhNWYxMDo3OjA2NWI5ZmQyYWE1ODU0MWRlNDBiMWI5NWY3MDE4ZGI5NTI5NDk3eTAzNTNjODg4ZTk2ZmY2MWMwMzNmRGQ0OTI5NTYzMDI5YTgwOlQ6T g

Michelle

From: Jeremy Goltz
To: karin_reuben@pennmedicine.com; susanna@drsharonsiegel.com; steven@mail.com; mariaortiz@thewpic.com; grayson@patientmedical.com
Cc: Cecchi, Roberta (BOS); Bennett, Alex (BOS); Lesh, Daniel (BOS); Cleveland, Brad of Supervisors (BOS); Countryman, Genatric; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kenia.Espaillat@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jeremy Goltz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6bmo5YmE3ZDliYjY2Ujo5NTU3OTcxYjhiOWI3YjE1NDZiMDk6NzM2YjE0NjA0ZTk5NGFmMTIxNDZjZTY0MmE0MDJhMjY4YjI4MGZlYjVhMWE0YzNhNjgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo&pp___.YXAzOmNmZHDzOmE6bmo5YmE3ZDliYjY2Ujo5NTU3OTcxYjhiOWI3YjE1NDZiMDk6NzM2YjE0NjA0ZTk5NGFmMTIxNDZjZTY0MmE0MDJhMjY4YjI4MGZlYjVhMWE0YzNhNjgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6bmo5YmE3ZDViYzU5YmU3OTcxYjhjOWQ3YjE1NDZiMWVkYzo5OjNlM2I6NWE1OGU0ZWI0YmE2ODIxZWVmYTNiMmUxM2RlOGgwOGEyNjgyNTUyYTNkMmQ4ZWE5OGVmOTA0OWQzNTg1ZDmZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQzOmE6bmo5YmE3ZDliYjY2Ujo5NTU3OTcxYjhjOWQ3YjE1NDZiMWVkYzo5OjNlM2I6MDgxN2NkZDQ1OTg5NTgxM2InoNmIxYTBiOTZjOTJjMzUzZDU5NDgyZTRkMjEzMTYwNmVkNGQwMDBhmMjZkYTQxMTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE6bmo5YmE3ZDlYjY2Ujo5NTU3OTcxYjhiOWI3YjE1NDZiMWVkYzo5OjA1ZDgxNmE0NGI3MmNhOGRlOmMwYjNlY1MWYzMTE1OGE1ZWY3YjM4MzgxOlO6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx5d99o/a___.YXAzOmNmZHQzOmE6bmo5YmE3ZDliYjY2Ujo5NTU3OTcxYjhiOWI3YjE1NDZiMDk6NzM2YjE0NjA0ZTk5NGFmMTIxNDZjZTY0MmE0MDJhMjY4YjI4MGZlYjVhMWE0YzNhNjgwOlO6Tg

From: Deana Steele
To: liam_swaine@concentra.com; jumarie@hydeconsultant.com; jamuarie@mac.com; marcusmckinnon@mac.com; marcus@safeleconsultant.com
Cc: Catcille, Angela (BOS); Bamieh, Alya (BOS); Lacie, Daniel (BOS); Chan(staff; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOnplZTBhNjEwMzY0MjM2ZWYwMzUxYTdiNjc3MmI4MTc0OmMwZGI2Zjo5NWJkYjMzNGM0OTU5YjU3NDI0MmZkODFiMjYxNzQ4MTY0MzEwYmU0MjhiOGE5M2I0MjUzZjNiNDdmZTI5NTgwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://youtu.be/xo6Lebh2Hik_context=human.asp___.YXAzOmNmZHFoZmI0bmplZTBhNjEwMzY0MjM2ZWYwMzUxYTdiNjc3MmI4MTc0OjQzMjk6MzBmY2Q0MjM4NzE2ZjY1YmU0NjQzZmQ2ZjY1YmU0NjQzZmQzZjY1YmU0NjQzZmQzZjY1YmU0NjQzZmQz

From: Annette Sanders
To: karen_spence-jones@concentra.com; mshamblin@pottsvillemedical.com; jwilson@tmpa.com; mlewis@tmpa.com; mlevenson@tmpa.com; mlevenson@pottsvillemedical.com
Cc: Calcutta, Angela (JEA); Espinoza, Alicia (JEA); Lacey, Hannah (JEA); Chairman@; Board of Supervisors (BOS); Chairperson; senator_stefano@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.McKeikan@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:49 AM

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cc: Press, City Council

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Annette Sanders

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHQcOmE6bzgxMzU2YzcwMZZiNzdhMzIkOTg2ZTQ4NmUwZmRlY2MxNzo3OmM1OTA6YTA2Zjc3OTBkYZJmNzhiZmE2NzI4ZjhlZGVyYWVlOTk0MGJkYWEzZmE3ZTkxNjEwNzlhMzI0NzI0ZjQ5NmUwZmRlY2MxNzo5OTpwcOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z166iVVYg___.YXAzOnNmZHQcOmE6bzgxMzU2YzcwMZZiNzdhMzIkOTg2ZTQ4NmUwZmRlY2MxNzo3OmM1OTA6YTA2Zjc3OTBkYZJmNzhiZmE2NzI4ZjhlZGVyYWVlOTk0MGJkYWEzZmE3ZTkxNjEwNzlhMzI0NzI0ZjQ5NmUwZmRlY2MxNzo5OTpwcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOnNmZHQcOmE6bzgxMzU2YzcwMZiNzdhMzIkOTg2ZTQ4NmUwZmRlY2MxNzo3OmNiYjM3YjNGMzNiYjM3YjM3MzNGQ5ZDQxODI4NjdmMzVjZTg4ZWQ4MDMyZGZlZDQxODI4NjdmMzVjZTg4ZWM4NDU0ODc0MzI0

From: Dvora Nissan
To: karen_newton@concentra.com; corporate@hahnmedical.com; jstrauss@cnsc.com; mayorpolitan@bcegov.com; mayors@calgarymedical.com
Cc: Carrillo, Angela (BOS); Ezeiruka, Alicia (BOS); Lopez, Rachel (BOS); Chan(sf); Board of Supervisors (BOS); Chan(mayor); jennifer.siebel@sanjose.ca.gov; speechbymember.house@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexa.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:24:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijacking. (2,3)

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Sincerely,
Dvora Nissan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MzAzNDIwOjk3NzIwZTs6NjU0NGU0ZTJjZjU0NGU4ZjM0NjY4MTcyZjZlNTJlZjU3NGJjNTU1YjY3NGRjNjYxMTg1YjpjZjOWVkMTg1YjpkYTU1YjY3NGRjNjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MzAzNDIwOjk3NzIwZTs6NjU0NGU0ZTJjZjU0NGU4ZjM0NjY4MTcyZjZlNTJlZjU3NGJjNTU1YjY3NGRjNjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MjAzNDc3OmQ4ODk6MzQ5NzI2ZDRmMjk3ODQ2MTgxZmRlMTI0OTE2NTc3NTA0N2Sy NjhhMTg0M2E5MGRmYTUxOWE1YjU0Yzc5NGFjNTU1OGM4ZjMyZTBNGY3NmJiNjpwOkY6Tg:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MjAzNDc3OjY4ZGM6MjQ1OWI0M2VmZTc2ZWM1ZDU0ZmEyNjZjYmQzOWVkMTg1YjpjYTU1Yjr3NGFjNTU1OGM4ZjMyZTBNGY3NmJiNjpwOkY6Tg
(4) https://url.avanin.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MjAzNDc3OjA3MjA3ZTBhNjk4NmNlMGJlOGIzNDE5ZGU1MWI3NTY2NmNjZGUyN2Y2NDk4ZTIzZTI0ZTgzeGkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvcfv8lo___.YXAzOmNmZ3IQcOmE0ItnzmwOGUyMDdlZDBjYmFiZjlkM2I2MTVkNzMwNmY1MjAzNDc3OiYwZDM6MmY4YzBhY2VlNjZiMzRmMTU2MWE0YzA2NjY4Y2QwYWNiMDQ5ZTBhNGUwYTYwMWUyZDBmZjdhNzI2NzcxODBhZjmwOkY6Tg

Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Concentra Medical Clinic Tours by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Lisa Schreiber,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OmM1NWE6OTdkODMwOTVkNDAwNzMwNTY3MjNiNmVlOTNmM2Z0MjBlZTUzNzVlZjg0ZGUyNTQzNmQlOjE2ZjpiOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6ONVVNg___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OjgxZGE0NzYyNjhiNDE1OTYwODM1MTVjOGM4YmE2MzNjNTBiOTg5ZjM4NDE1MmNjNTBiYjgwNDYZMjQwNTp0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OjZjZjgzNWI4YWRiNGM0NjViNjA1NDQwZWI1MDVlZTkxZTIxZWVlYzU0NjI1ZTBjOGM4NDE1MmNjNTBiYjgwNDYZMjQwNTp0OkY6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Bhre%2Bpeople%2Band,15%2C000%2Bhezarate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OmIxNTA5ZGY2ODM5ZTIxYTdlYTYyNDE0NTZjMWQzZDE5ZWQ1YzkdDIzOlMDgzZmFlOWFlNjFkMzMxMjVlYwZWNiNzBlYjgwODp0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OjcwYmI0NGNhZGE1YmQ2ZGU0WWM3YzlmZWExN2IzNjBkZWMxZWE4MjmxZjZkZGMyY2YxMTFiNWIyNTBlNGNkNDEyYjYxMjg0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9d99vo___.YXAzOmNmZHQyOmE6bzo2Yjc6NzA2M2RlYjI0YWRiYTExZWQwOWM5NGI5ZjkZjo3OjE2ZDg0Mzl1MzZkZjVlNzgwYzNmNTg0MGNkOGQ3ZmY5MjRjODgwMTY2YmQ5MGY5MzZmMzhlOTBmYTBmNzdkMTNmYWYzODp0OkY6Tg

Sent from my iPhone

From: Tzippy Cohen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tziorah Cohen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rhonda Cohen
To: beth_swann@concentra.com; jamesb@tebrowmedical.com; jswann@cwa.com; marcpeckham@cwapa.com; mtaylo@tebrowmedical.com
Cc: Calvillo, Angela (BOS); Ronen, Hillary; Lurie, Daniel (BOS); Chen,Ella; Board of Supervisors (BOS); Chu@cmc.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:53 AM

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Sincerely,

Rhonda Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OjZlZGI0NGJmNjkyMmI0MDZlNzNkYzMzNjk2MmQ3MDEyYmRkYTY2OTIwMzk2MmQ3MDEyYmRkYTY2OTIwOkY6T6g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36lNVVNg___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OjM4MjY2YjNlZTc2ZDA2ODY3OEIzNzU2ZjhmMjk2NzU2ZjhmMjk2NzU2ZjhmOkY6T6g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OjA3MjVlYmFiNjg4NjA2NmU5NZNlNmM5NzVkMWYwNmNmNjg1YTM5YOQyNjM0MTE5NjdlNTlmN2Y3O0WYxNDE4MDUyNTIwOTBlMDBiY2BhZDJkNzk1MjgwOkY6T6g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OmNjMjA5NjIxZDk1ZDQ5ZTkwNzZiNmJjYjdlZTZkZjAxZTlkOWIxOTRhMDBiY2BhZDJkNzk1MjgwOkY6T6g
(4) https://url.avanan.click/v2/r01/___https://oyez.law.cornell.edu/20th_century/hamas.epp___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OmQ4Y2I0MDIwYWE4ZjA5NDk0NjcyZDI0MDIwYWE4ZjA5NDk0NjcyOjAyNDI0MDYxNDI0MDYxNDI0MDYxOkY6T6g
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9pckrv9d9mo___.YXAzOnNmZHQvOmE6bzo1MjI0ODU0MmQ1MjliOTEyNzc2YTMwZWE0YWEzZmFjYTo3OjQzNmE2OGMwMzk5NDMyMC0yOD2jMDI5MjZlNmIxYzA5ZDdkNTI1ND5:52mFj2ZGFyOTBiYWM0ZjQwZWM0NjAyMDQ2MjhlNTgxNDpwOkY6T6g

Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concerns About Hate Work by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:24:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amanda Smith
Parent

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmo2OTUwZTAxNWIyYjJiZGNjNGJhNDhlZWQzMzBhYWJmNTc3OmJiNGU6MDU3MmQ3MjA5YjgfZWE2M2U1ZTQyZjM2NDNhNjU3MmNlMTgwNjc4MWQ2MTcwZGI2Yx.A2NDVjZTY1ODQwYzJlZTg0OkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CJ6OiVVNg___.YXAzOnNmZHQyOmE6bmo2OTUwZTAxNWIyYjJiZGNjNGJhNDhlZWQzMzBhYWJmNTc3OjY2YmU6SYTMyZjgxMTUwNzVlMWMyNjk0ZWY0MmE0ZWIwYTg6OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo2OTUwZTAxNWIyYjJiZGNjNGJhNDhlZWQzMzBhYWJmNTc3OmIxYTM6IDA2NmZkNjhiZmY5MGNkNDgzNDM6NGMxZGQ5MDZjOTVlNGNkYzc3N2EzOWIyYzVjZDZhMDE1M2YyNjdiMzg0MTg0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranang030925.htm%2Fc.%3Fsource%3Dgoogle%26and_UPt%3D00%26hmsource%3Dhmtactics___.YXAzOnNmZHQyOmE6bmo2OTUwZTAxNWIyYjJiZGNjNGJhNDhlZWQzMzBhYWJmNTc3OmE1ZjY6YzE3ZmM5YzY5ZTNkNmQzNTk3OTZmOTZmZjI0MjhjZjc2M2NjN2ZhNmFhNWMwYWFhMDI4ZDp0OkY6Tg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Tamar Krigel
To: karen_newton@concentra.com; customer@bettermedical.com; press@nbcla.com; pressdesk@thestar.com; pressroom@latimes.com
Cc: Caballo, Angela (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan/Jon/a; Chan/Jon/a; governor.gabriel@gavote.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.thiel@council@san.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892966___.YXAzOnNmZHQcOmE6bzowMmFhZDY0ODVmYjhkMTAxYzlkMjNiMzU4MmRlNjNiODo3OjE0NjM1NjkwMGJmNjY1MzY0NzE0OTg1ZDNlNjI4MTRlNTcvMGQwMmM3YzVmOTA1MTY0NzhlNmRlM2Qx.ZDcvNWUzMzQ1MzswOkY6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzowMmFhZDY0ODVmYjhkMTAxYzlkMjNiMzU4MmRlNjNiODo3OjU4OWQ6NmEwYzlhYWI2NDIyNDFkYTQyYzI1YjRkZWQ2YmE4ZTI0ZmQtNWMxZDk4YzcyZTItNDk0YzdiZDk2ZTQyNjgwOk5YEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20hate%20people%2Ilsael,19%2C000%20wpeaant%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQyOmE6bzowMmFhZDY0ODVmYjhkMTAxYzlkMjNiMzU4MmRlNjNiODo3OmM2NjY0ZDZlNGQ1MmU5YTFlNmUwZTBkMjkxYjBmMGVjMmRkZmI5ZWE2YWQ5OGM1NjVmNmUzNzQ2ODBkwMWVmM2E1NjdiNzwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzowMmFhZDY0ODVmYjhkMTAxYzlkMjNiMzU4MmRlNjNiODo3OjE2OWI0ZDk3YzA2NzEwZWFiNDA5ZTlmOGE1NWI1YzEwOjU5YTFlNmUwZTBkMjkxYjBmMGVjMmRkZmI5ZWE2YWQ5OGM1NjVmNmUzNzQ2ODBkwMWVmM2E1NjdiNzwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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– Tamar Krigel
- - - - - - - - - - - - - - - - - -
"No room for small dreams"
- Shimon Peres

From: Frances Angelborg
To: kelly_maguire@concentra.com; corporate@theforemedical.com; pmarsh@cap.com; marygoldstein@hotmail.com; mtroy@cellarmedical.com
Cc: Calvillo, Amanda (BOS); Jennings, Alisa (BOS); Lamb, Daniel (BOS); Chen2Mail; Board of Supervisors (BOS); CityAttorney; jennifer.walker@toronto.ca.gov; answers@remember.hamas@answers.ca.gov; Krista.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Frances Angelborg

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68802366___YXAxOnNmZHQvOmE6bzo2NjIxNDQ4ZTI0NDNlZjRiYmI0MTJiNjMwNjZjOTQyZDc3OGQ2ZmE5ZmI2NjFiNmQzNjk5ZWMyM2Y3OTQ0NDgwNTE0ZDJkNDA2MTY3ODA2YmUwMDNiODM0ZjdkZmUwNDmwOkY6Tg
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(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZHQvOmE6bzo2NjIxNDQ4ZTI0NDNlZjRiYmI0MTJiNjMwNjZjOTQyZDc3OGQ2ZmE5ZmI2NjFiNmQzNjk5ZWMyM2Y3OTQ0NDgwNTE0ZDJkNDA2MTY3ODA2YmUwMDNiODMzZjQ2ZTM2MzgwOkY6Tg
:https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQvOmE6bzo2NjIzNDQ4ZTI0NDNlZjRiYmI0MTJiNjMwNjZjOTQyZDc3OmYzNWI0NGEzOTBkZTNmZjgxM2MzNDlmNGEyYzFmMGNlNjNjNTU2MmIyM2MzMyZWNlMzhkZDU5NjdlNWIxZjNjMjgwOkY6Tg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/articles/clwkxv9d09mo___YXAxOnNmZHQvOmE6bzo2NjIzNDQ4ZTI0NDNlZjRiYmI0MTJiNjMwNjZjOTQyZDc3OjhlMjA5ZjRhMjg4NTc1MjU1MDBmNjEzMDYyMzhiZTM5YzIzNTA3Yzc2YjI0ZDc1MmIyMzhjZjNkMzcwOkY6Tg

From: lester weiss
To: kevin_stephen@concentra.com; patientbill@nationalmail.com; peace@mac.com; mayorwilson@denver.com; privacy@veteranmedical.com
Cc: Candis_Angela_BEG; Ramirez, Alex_BEG; Leslie_Daniel_BEG; CleanSlate; Board of Supervisors_BEG; Councilmember_brennan@councils.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.DeRobertis@bar.ca.gov; devin.Eisenwald@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:24:55 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lester Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDCxZGE1NWI0NGNkNDk0OGJmMDIyZDQwNDg0NWFmNDQ4MDAxMGxmMGQ2ZDhlYTM1ZmZkMTc5NDA5NjAxMDIyNDmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVYg___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDCxZGE1NWI0NGNkNDk0OGJmMDIyZDQwNDg0NWFmNDQ4MDAxMGxmMGQ2ZDhlYTM1ZmZkMTc5NDA5NjAxMDIyNDmwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDCxZGE1NWI0NGNkZjY4MDIyNDmwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20from%20Gaza___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDCxZGE1NWI0NGNkZjY4MDIyNDmwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDNlZjY2NzQ5ZGIxYTdiMmNlYjNhNGI2NzNkOSTBhZjM0YTdmNWVhZWFmNDI2YwZTlhOWFlNzY1MDgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvdd99zo___.YXAzCm9mdZHQcOmEl0uzGFWIxNTIxNzRlZDIwYjVmNzNlZjA0MmIyMGI5ZWY1NDc3OTY1ZmM6ZDCxZGE1NWI0NGNkZjY4MDIyNDmwOkY6Tg

Lester Weiss

Sent from my iPhone

From: Laura Ervin
To: kaplo_regatta@concentra.com; nurserose@parkcrestmedical.com; pappas-thomas.com; pinecrestbend@hotmail.com; pinecrest@pinecrestmedical.com
Cc: Caballo, Angela (BOS); Espinoza, Alma (BOS); Leslie, Daniel (BOS); Chan@pdx; Board of Supervisors (BOS); Chan@pdx; director.adams@pacific.co.gov; assemblymember.bonta@assembly.ca.gov; Kimm.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Laura Ervin , a teacher and a mother of three

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQ6OmFiYzpmZTI1MWM1NWRjZWU2NmI1ZjY5ZTFkZTFhNjhiNmQ3MDY1MjozOlmlyMmI6OGc0bYTY4N2E1MTg1YWY3ZGNiMTcwMDQwZTcwNGZhNmMwMWZhZTY5ZWMxYWUzMjRiOWI3MjE4ODY4YjU0Dlz4ZqswOlOlETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NV3Ng___.YXAzOnNmZHQ6OmFiYzpmZTI1MWM1NWRjZWU2NmI1ZjY5ZTFkZTFhNjhiNmQ3MDY1MjozOlF6YjM0NzI4ZTEzNGY3YjA2NzJmMWJmZjE2YjAxNjI2ZjU3YmUzODRlZjIxOmM0YmZlZjE2YjAxNjI2ZjU3YmUzOlOlETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmRlMzpmZTI1MWM1NWRjZWU2NmUxYTFkZTFhNjhjNmQ3MDY1Mjo3OmEzNmUyYTFkZTFhNjhjNmQ3MDY1Mjo3OmEzOlVmQyYUwYWE4MzVkOlBgcMDU0YzZmY4N2NlN2U2Y2I5NDk5M2YlZWRhMDE4NTAwYTBmMzNiZmEyMWJkZWQ2ZjY3YjM2YWRkMWI2NzBlMjBmNzY0NzY4ZjM2YjhkMWQwMmI3MEQ2YTM5NzQ1Y

From: Eileen Botvinick
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Craig Goldstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:05 AM

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Barbara Blivaiss
To: karen_mayer@concentra.com; nurserick@valleymedical.com; jetson@msn.com; mtmcwatters@bryant.com; mjarvis@valleymedical.com
Cc: Carrillo, Angelica (BOS); Ramirez, Alicia (BOS); Lema, Raquel (BOS); Chan(Ext)@; Board of Supervisors (BOS); Citycommissioner; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Blivaiss

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOnNmZHQcOmE6bzowOWU4MWEwNjM4Mzk4NzQ4MjM4MzM5ZTAzMzU5N2U2NGI0MmJlOiE1ObWI6IDNkZTEyY2QtNDI2ZMGE0YmU1YjFjMmmZjMmMzI5NGY3MzVkMzQ1MmQ3OTllZGZiZGVkZTE5ZTY5N2pwOI36Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z166AVVNg___.YXAzOnNmZHQcOmE6bzowOWU4MWEwNjM4Mzk4NzQ4MjM4MzM5ZTAzMzU5N2U2NGIMmo3OnVkNjM0NDU3LTk4Yi00ZWJkNzk5NjU2NjAxMTVlNDoxOkZlYzAxMTVlNDowOkZlU1NyA3MTVlNDowOkZlU1NyA3MTVlNDowOkZlU1NyA3M

From: Ayelet Levy
To: karen_newton@concentra.com; customer@toyfactorymedical.com; press@nbcnews.com; pressdesk@thehill.com; press@cbsnews.com
Cc: Cecchi, Angela (BOS); Bonkoski, Alicia (BOS); Leite, Samuel (BOS); Chan'ong@; Board of Supervisors (BOS); Chan'ong@gmail.com; generic.email@sacramento.ca.gov; assemblymember.haney@assembly.ca.gov; Kalra.Ph@falkcorp@sen.ca.gov; Aisha.Fitz@falkcorp@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 9:35:11 AM

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OjI6OWU1YzI1YZBhZGUwMzcwZWI5NWYwNjNlNDBlZjk3MDkwOTY1Y2BhZGUwMzcwZWI5NWYwNjNlNDBlZjk3MDkwOTY1YzI1YzQ6cmVkOjY0Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166OUVNw___.YXAzOmNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OjI6OWU1YzI1YZBhZGUwMzcwZWI5NWYwNjNlNDBlZjk3MDkwOTY1YzI1YzQ6cmVkOjY0Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libs-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OjI6ZYWQ0MGFlNDMtZjE4ZDYyZDU5NTBlNGJhYzRlMTE3Mjg4ZmY5Mzkwa2GU3MTUxNjczNDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OjI6MjExMzA0MGZlYzdmZDk3MjZmNDAxMDZlYzdmZDk3MjZmNDAxNDE3NWZkYjgxZDdhN2M4ZjQ1NjgfNGM0Y2I4MDVlM2Q1MjZhNDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OmUxMzY5OGZiNDZmYjk0Y2Y5OTE3MDE5NTk5YmMzYzVlMDY1ZGZhMzY2NzA1YmRjZDcxYjFhMDY0ZGFmcOkY0Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0q0xxv3d99o.___.YXAzOnNmZHQvOmE6bnoyZDFhOWZlMGU5YWUyMGJkMjk5MDNiZjdkYjdkYTVkMmo3OkU5YzI0N2WExYjhlZlBkZmM0NDYyYmE3OTY1NmYzNGZiMjZmODBhZjcxMjI0Na5hNkZGOyMzgxNmYzZDJmMTZjZTpwOkY6Tg

Ayelet

From: Salomé Messika
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Envoyé à partir de Outlook pour Android

From: Gail Gutman
To: laura_newton@concentra.com; mmarcelli@bellecrestmedical.com; jsloan@fmsc.com; mayorpeltier@lacounty.gov; mayor@pasadenamedical.com
Cc: Cabello, Augusta (BOS); Barrera, Alma (BOS); Lesa, Daniel (ADP); Chan(staff); Board of Supervisors (BOS); Citycouncilmail; gerardo.arenas@gmail.com; queenforeverdan; hoang@assembly.ca.gov; Kristy.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:35:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gail Kaplan Guttman PhD
Columbia University 2001

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902566.___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ogZ6bS5VNNg___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$MjA3NTY1YTBlMjA4YjI2ZjNjNjAyMzQ1YmQzMjA5MjM4ZTg1ZmI5ZDk3MTZkNTM4MzM4ZDg3NGIxMWQxYTkwOlQxpwOlQ$Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$MjQ5ZDk3MTZkNTM4MzM4ZDg3NGIxMWQxYTkwOlQxpwOlQ$MjgzYmIwNjYtZWMtNjk5NTM3ZGYwZWQtNjQ2ZjYzNWMxYjU1ZTMzN2Y0MzEyZjIwOGQzYTImNjkxNzIyMjg2YapwOlQ$Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmgl030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$)
(4) https://url.avanan.click/v2/r01/___https://arcdrive.law.wide.edu/20th_century/hamas.asp___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$MjI1YzBkMDFhMGYtYzJkMS00NDk2ZjEzYTI1MjZhNjkxNzIyMjg2YapwOlQ$Tg
(5) Michael Starr. "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/3w49xxx3k99o___YXAzOnNmZHQvOmE6bzo0MWQxMzk1MjZjMDI0MDEzMjBlYzVmZGU5YmRlZjo2ZmE3MjE2MjY5MGMwOGRlNzo4ZjM5ZTI1MjcyMjE3NGE3NWJlZWZiOWZlOGVhYzo5NGE3NWJlZWIwNjpwcOlQ$MjgwMmYzOGQ2N2QwNjgwMzpwcOlQ$Tg

Sent from my iPhone

From: Elie Bashevkin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elie Bashevkin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Anna Nayshul
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Image Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:26:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anna Nayshul
Manchester, CT

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950236;___.YXAzOnNmZHQyOmE6bzo5MjZkYjk1NTc0ZmJlZjM0OTFkOTExZTVmMjQ4YjI4MTo3OjI1sNTE6ODRlNDY4MmQ2N2E2YWZiMzJhNWFiY2U1yNzg5MDU3MjY3MWI0ZmJlMWY3NTdjMGVkOTc2NWRkNzFjYzA3YzE2ODFkYTg0Ok5YGTg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvc9d99vo___.YXAzOnNmZHQyOmE6bzo5MjZkYjk1NTc0ZmJlZjM0OTFkOTExZTVmMjQ4YjI4MTo3OjI2ZmUtOjY2E4ZGVmMzBjNjE2NTg3MDM0NzwMGE3MWYyOjOY1ODllMTY3MDc1ODdhMzE1OWE5YzFlNjI2MjVmODJmZDkzYjp0Ok5YGTg

From: carl.sanders
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:29:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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Gail Kardon, Realtor
COMPASS RE

[4 E Montgomery Ave Ste 185](mailto:)
[Ardmore, PA 19003](mailto:)
Cell: [610-746-1915](mailto:)
Email: gail.kardon@compass.com

Philadelphia Magazine "Top Real Estate Agents"
Real Trends "America's Best Real Estate Teams"
Main Line Magazine " Best Real Estate Agents"

From: Ali Zak
To: kaplin_maureen@concentra.com; mcgregor@calgarymedical.com; mtgraves@mac.com; mgm-wallick@shaw.com; mtgreen@calgarymedical.com
Cc: Calcitis, Angela (BOS); Bombeck, Alisa (BOS); Lesh, Daniel (BOS); Chan1ce@; Board of Supervisors (BOS); Chakrabortyg; jacalyn.doherty@sanjoseca.gov; jdaverlaymember.harvey@sanjoseca.gov; Kelsey.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Sharing Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

AZ

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/https://url.avanan.click/v2/01/___https://www.un.org/webcast/pr/58/statements/isramg030925.htm%23:~:text=Tragically%2C%20%26the%20hate%20people%2Band,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQ6OmE0YmIwMTE1ODdkNDc2NDE0YzY1ZmIwMWQ2ZWFlYzI0NzU4OTc3OTc3OmY2NTU0YmM3MDc3NTg5MTg0NTZlNDAwZDhkNjE5OWM1MDBkMzBmZTEwOWIzYTY3ZjZlYWIyNWUyNGU4YzQyNzUzMWJkNjEyMzA0NWFjZWJmMzQ5ZjM3NDY3OiJpcwOlQ6Tg
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From: Rochelle Ehrenreich
To: kashi_mayor@toronto.ca; mayor.office@toronto.ca; mayor@mail.toronto.ca; mayor@toronto.ca; mayor@toronto.ca
Cc: Colle, Angela (JEO); Ainslie, Alia (JEO); Lock, Daniel (JEO); Clerk@all; Board of Supervisors (BOS); Clerk@sfgov; jessica.feinstein@sfgov.org; boardofsupervisors@sfgov.org; supervisorpreston@sfgov.org; Kimia.Pfeffer@sen.ca.gov; Kimia.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:37 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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From: michele tucker
To: beth_mattes@concentra.com; jamesb@bshcrmedical.com; jmayes@hcpac.com; marcgoldstein@hcpac.com; mtaylor@bshcrmedical.com
Cc: Calvillo, Angela (BOS); Ginness, Alisa (BOS); Lurie, Daniel (BOS); Chen,Ellen; Board of Supervisors (BOS); Chu@hcmc; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:39 AM

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(4) https://url.avanan.click/v2/r01/___https://insolvit.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzpkZWY0YzYxNzRiZDE5OWZlMTIwMDRkOTVlYzI4MTVlMjo3OmI2M2I5ZGY1ZTZlZmNlZWQzY1ZC1mNlQkpcYjY1cGM5MzkyYjcyMDdkN2E2ZWYxNGE0MGNhOGE3eWZlMGY5ZmE3YTk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrw9d9lxo___.YXAzOnNmZHEpcOmE6bzpkZWY0YzYxNzRiZDE5OWZlMTIwMDRkOTVlYzI4MTVlMjo3OmQxMjE4MDU2NTEwNGI5MGI1OGI4MDI4YTA5NjI1NDg5NDk4NjQ4NmU1ZjdkNZYxNjhiYWI3ODE2ZTI0MGI0YzNiMjgwOk6Y6Tg

From: tammy lederman
To: karin_mayer@concentra.com; pomeroy@retire.medical.com; peace@fringe.com; maryweiler@hooper.com; mary@shelter.medical.com
Cc: Calvillo, Angela (BOS); Ronen, Hillary (BOS); Low, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudcityinc; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckers@sen.ca.gov; Jenna.Emperador@sen.ca.gov
Subject: Urgent Concern : Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:25:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NTdkMmo3OjhhNzY0ODg2NGRhYTZhMzqxMWUxZWI1MmQ3YWEwNTMwMzVhZjkwYjBlY2QyZjQ2YzFmOTQxNzFjMDgxYzY4Yzg3YzI0NTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcfJ6tNVlNg___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NTdkMmo3OjEwYTM0N2I5YmMtMDI0ZS0wNjA4YTc4ZjAzNjA4YTZkNWJkZmQxNmJhZTM4ZmM3MDZiMmowOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NTdkMmo3OjEwOTk4NmRlYmU4ZTI0OWJlNDc4ZTYzNmU4ZTI0OWJlNDc4ZTYzNmMyOjAxOjNkNWI6YjQyMTgxOTY5YTE2NWI2NzJmNDY3YmZkZjg0ZjQ3ZjJmNjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NTdkMmo3OjNkMWI6Y2NkZTZlYzQ5ODMwZTkyNWI2YWM3NTBlYjQyMTgzOTY5YTE2NWI2NzJmNDY3YmZkZjg0ZjQ3ZjJmNjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NjI2NDM0ZDM4ZDY5ZWJkMzEwYjM2ZjliNjk4YzVlYzAwZTIwZjMzZDk4ZWI5ZTI3ZDJmZTk5ZjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrcr9z99o___.YXAuOnNmZHQyOmE6bzqiYzMxZjc4MGI4ZDYwYjU2ZjA3YmViYzMxZmQ1NTdkMmo3OmI%2wZmY0ZmZmZjRlNmg5YTI0ZTgyMjA5MzAxMWYyNWE2YTkxMTBhNZEzNTNhNmE4MDFkMZQxMDBmZmRhYZViNDM4NWQxNjgwOkY6Tg

From: [tash erickson]
To: karin_newton@petrieinfo.com; customer@petrieretail.com; steven@mail.com; mayorpolice@theoffice.com; mayors@safecitiesfirst.com
Cc: [Cecilia, Angela (BOS)](mailto:Cecilia,Angela(BOS)); [Jenkins, Alex (BOS)](mailto:Jenkins,Alex(BOS)); [Leyla, Daniel (MYR)](mailto:Leyla,Daniel(MYR)); Cherkins@; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Councilmmbr; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kenia.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcEJ66iJcVQ&___.YXAzOmNmZHDzOmE6ImowYWE4YmVmZWIzNzEwYzI0MGFkZDI5NDc3ZmYzMzRkZDk5YWVkYzc2OTUzOWY3YTBkMTc2MzJkNGJhYWVkZDZiMGRiYzZlZmMGM2M0NWYwNzFlNDIwOGk5YEg1MjA1MTY2NWZlZWZlZmZlZmZlZm

From: Linda Schain
To: kevin_newton@concentra.com; mayor@cityofpetalumaca.gov; mayor@mac.com; mayorwalker@comcast.com; mayor@cityofpetalumaca.gov
Cc: Castillo, Angela (BOS); Gjerdrum, Alina (BOS); Leita, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; governor.gatavin@gavin.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Wallace@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

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From: Stephanie Cotrell
To: karen_stewart@concentra.com; nurserich@rochestergeneral.com; peterson@mwc.com; mayorwalkins@kcmail.com; pmarsh@hartecmedical.com
Cc: Carlotta, Augusta (BOS); Bonilla, Alba (BOS); Leila, Danyal (BOS); Chan/cindy; Board of Supervisors (BOS); Chan/cindy; jamaris.stokes@concentra.co.gov; assemblymember.hurley@assembly.ca.gov; Kelsey.Pfeffer/cc@sen.ca.gov; Kelsey.Pfeffer/cc@sen.ca.gov; Kevin.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:47 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stephanie Cotrell

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023566___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjU3MzU1MjE5ZWI5YTBkYmE4Nmo1ZiNzgxYzAxYTIzMTU1MjI&s=1NGV7NzgxNmU3ZWQ3NjA5ZjM5MjU5ZjQ5YmU1MTIxMDBhZmVmMGRkNjA2NDgwOGQ3Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgAJ66iXVNqo___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjkzMjM4YzI0ZjQ5NjA1ZGM0ZTIxZTNlZGE3MmIyMGM2M2M2ZDM1MmI0MTA5YWYxMGY3MGRlMmE3NTA3ZDM5MDMxMzBkZDdkYzcxNmI4OTBlZDY5MGQwNmVhM2I3NTg3YzM5ZjpwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-25E2-2580-2594-3Fsignup_viewmte___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjc3OjkxMDQ5YTNkZmNlN2E5ODk0NjBkMzVlMjE2NWVjMWIzNmJmNDI0ODE0YTljMGU5ZDg0YmU1MTlmMDBhZmVmMGRkNjA2NDgwOGQ3Tg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_iranengl030925.htm-25E2-2580-2594-25E2-2580-2594-3Fsignup-25E2-2580-2594-25E2-2580-2594-3Fsignup_viewmte___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjkzOjE5NDU0MWQyYmNhYTE1MWIxMzMxYjZlZDhhNDk4MTc5YjkZDYxMGQwNmVhM2I3NTg3YzM5ZjpwOlQ6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__ursalan.law.yale.edu_20th_century_thomas.asp___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjU3OjIzZDg6MDBjZTZkMzM1MmI0bMTA5YWYxMGY3MGRlMmE3NTA3ZDM5MDMxMzBkZDdkYzcxNmI4OTBlZDA3ZTI1NWUwZjQ1NjgwOGQ3Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023566___.YXAzOmNmZHQyOmE6bmpmYTNlZjRlNTZmNmRlNDk5NWZmMmRlMjpjNTZmZjcxNjcxNjU3MzU1MjE5ZWI5YTBkYmE4Nmo1ZiNzgxYzAxYTIzMTU1MjI&s=1NGV7NzgxNmU3ZWQ3NjA5ZjM5MjU5ZjQ5YmU1MTIxMDBhZmVmMGRkNjA2NDgwOGQ3Tg

From: Stephen Siegel
To: karen_newton@concentra.com; concentra@hotlinemedical.com; pressoffice@hbrg.com; pressoffice@hcmpc.com; pressinfo@palacinemedical.com
Cc: Cecilia_Aranda (BOS); Jemina_Alva (BOS); Leila_Khaled (BOS); CityAttorney; Board of Supervisors (BOS); Clerk@sfgov; senator.wiener@senate.ca.gov; assemblymember.lesseur@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHFoZmE0bmgtOWY3MGI4MDYyZDg5ZjNlYjo3NTk5MzM0ZTIwNmE4MzoiOjNmMjU5NjIyYTFkYTc4OWYyODQ2YjY2NTQyNDc0ZjA3YjM1ZGMxNmEmMGJlZjZiMTpwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVb7o___.YXAzOmNmZHFoZmE0bmgtOWY3MGI4MDYyZDg5ZjNlYjo3NTk5MzM0ZTIwNmE4MzoiOjk2YzE5YTdiMmEwYmZmYTdlMmEwNDVkYWM1MDAtMTRlMWU3NjAxZGU2MmQ5YWU1YTBkYWYxMmI5NzIwMZRlNzYxYTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0bzpOlOWViMGI4MDYyZDg5ZjNlYjo3NTk5MjM0ZTIwNmE2Mmo3OmU1M2U6M2I5MzNjNWVmNjc4ZjYwZWU5MjFmMjU5MTE3MGFjMjEzODk4ZDgzMmQ0YWU1YTBkYWYxMmI5NzIwMzBlNzYxYzdiYjkyMmpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE0bzpOlOWViMGI4MDYyZDg5ZjNlYjo3NTk5MjM0ZTIwNmE2MmoxOjE3MWY4MTdkNmNlOTIxZTBkNjZjY4ZlYmRkMzhiYTgwZTY5NjY2NjI4ZjI0ZjNlNmeOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8lvzv3q9l#:o___.YXAzOnNmZHFjOmE0bzpOlOWViMGI4MDYyZDg5ZjNlYjo3NTk5MjM0ZTIwNmE2MmozOjM2OmE0ZDBhY2U4NmI1NTI1ZmQ5MmUwZTgwOlO6Tg

Steve Siegel
314-550-5095

From: dawnmweise@icloud.com
To: karen_mercer@concentra.com; outreach@cohencreekmedical.com; mercer@mac.com; mercuryblood@comcast.com; pvan@cohencreekmedical.com
Cc: Cecchi, Angela (JEA); Jemmott, Alisa (JEA); Leiva, Daniel (JEA); Chairman@; Board of Supervisors (BOS); Chairman@; jamaine.stewart@concentra.com; jessemhumphrey.harvey@hcoassembly.ca.gov; Krista.Pfefferkorn@mail.ca.gov; Amira.Eisenstein@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dawnna Weise

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHZuOmE6bmpkY2JkOGNiMWY4YTU0OWYxMjA5NzdmYzE0ODQ4ZWExNTo3OmRjYmY6NDUxOWNiZWJiNjE0YTY1ZmY4NTdlNjE0ZjY1YTY4NTI0NzZlOTJkYjUwYjZiNTM2ZmU0YmM1MzJhNTQ0NGZiYTYxNTI0NzJkZmRmOTQ0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAzOnNmZHZuOmE6bmpkY2JkOGNiMWY4YTU0OWYxMjA5NzdmYzE0ODQ4ZWExNTo3OmRjYmY6NDMxYjc4MTk1NDE3MDdmMTM0NDE3MmIwZDA5ZDc3YjA2YWU4NWUyZTBhZGZiY2ZmOjE6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo6YzNlOjQxZWE2ZjNTc3OmJkNDY6NTEyYmEwODBlNmFmYzZlZGI3MmQwNjU5NTEyYmI0ZjUzNmQjZDc5MGQyYTI3MWQzNmY0NTY4ZWJiYmQ3MTcwZDE5MDI5ZTpwOlQ5Eg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gc58/statements/ukraine050925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1.9%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo6YzFkOWE3MDI0MzIwNjFjZDZmNzM2MDU5NTYxYzFkOWE3MDI0MzIwNjFjZDZmNzM2MDU5NTYwOTE1ZTE2OTE3NzAxZTRlNDFlYTNmZDE5MDI5ZTpwOlQ5Eg
(4) https://url.avanan.click/v2/r01/___https://insider-law.yale.edu/10th_century/hezen.aspx___.YXAzOnNmZHQyOmE6bzo6YzA0MjA5NzdmYzE0ODQ4ZWExNTo3OmI3Yzk0MjI2NTk2NWM2ZmI2NTk2ZWM3ZjY0NzZlOWY2MGM2NDI5NzZlZTM3YTBmMzE0OGM2ZjEzNzdkZDI5Y2I4MGM4MmI4ZjU2NjgwOjR2Eg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvl9d9vo___.YXAzOnNmZHZkOmE6bmpkY2JkOGNiMWY4YTU0OWYxMjA5NzdmYzE0ODQ4ZWExNTo3OmYzNjI0OWVjZGJhZDBkY2E5YzFkZDY0ZGJlMTBkMGJlOGJlcYTgwZmNmMTM4ZDc1MzgxMGZkOWI0NGIwMWI2ZDBlZjk3Mjgwe3R3Eg

Sent from my iPhone

From: Ida Plotzker
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ida Plotzker

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Remi Ekanoye/US
To: karen_mason@concentra.com; mariarodi@centuryhealthcare.com; jamesm@mac.com; jmeyerdoctor@comcast.com; gracem@centuryhealthcare.com
Cc: Cecilia, Angela (JEA); Bambina, Alina (JEA); Leila, Daniel (JEA); Chairman@; Board of Supervisors (BOS); Chairman.may; benjamin.stamper@concentra.com.au; queenofcarnarvon.harvey@concentra.com.au; Krista.Pfefferkorn@kwc.ca.gov; Amina.Ergawood@kwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:25:52 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Remi Wik

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzpXaGFsZm9sMGUzRkJhZU5MDAzNZVxNDc5YzVjYjI0NjI0ZTU5wMWQyMGI0NTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzo3OmQ4ZDIwNTc4MmIxNmY1ZGZkZDBhMCA3MmIxNmY1ZjU0OUZiYWEwOTc0YS0yOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzo3OmI0OTg5NDEwODM0MjBjYmIyNTFlY2M2ZDZiNzkwYzIwNmMzMzcyY2M4Nzc3MjYyMmRjMjUxODk5NjFlMGE2ZTI2ODA0MzpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%2Cand,1.9%2C000%20separate%20Palestinian%20terrorist%20attacks/n___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzpXjBlNmRlZjNlMGMxZjJmNTMxZWYxMDgyMTJkMWZkZjgzZDYyMTViMTQlZDZjZTk3OWQzNmZhNGM3NzgiNTRlYjZkZWZmMDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hamas.asp___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzo3OmU4MGU5MDE4NGM2MjI0OTRlNjQxODIzNDQ0YTE0ZTY1NDUyOTI0NjRlNjZmZTIyZDY2N0YzZjZiNmI4ZjA3MzZlMTQ4MTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvfMPhvo___.YXAzOnNmZHQzOmE6bmo2MWYwZWFiYmQwMmY2ZGIxMmFjNjg3NjllMTBhYjlhYzo3OjdiYTA0ZDBhZDIwOGU0MzM5NGFjYWY3ODk4ODk4YzM2ZTI2MzU1MmI4NjgwMmRiN2I2ZDJlOWI1YWM3OWVjZmRkOTUzMDk0NDpyOkY6Tg

From: Karen Lubitz
To: karen_newton@concentra.com; concentra@mailscanmedical.com; jobscan@hotpr.com; mayorandcouncil@torrance.ca.gov; concentra@cabellcanmedical.com
Cc: Cabello, Angelica (BOS); Barrera, Alicia (BOS); Lesser, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityClerkMailbox; executive.assistant@torrance.ca.gov; assemblymember.hoover@assembly.ca.gov; Kristin.Pfeffer.kcrw@kcrw.com; Alexis.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:25:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bzpkOTpmOjI1NDk2NjdkMTk4YTdmZDY1NGFlYzo4OGC6kZDo3OjkxNTM6ODA4MGVjYjUyNjhjOGE4YjUyOnN2hjMwOjI0OGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-fU60XVVNw___.YXAuOnNmZHQyOmE6bzpkOTpmOjI5YzpfOGX2NzZkOGZlOGY2NjNmOkJhMDc0ZjQ2MjA4NzA1OTI0OWRmNjY0NzM5ZGJkZTQ5ZjM2NzNiNGZjYzNmOkJjOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE0bzpkOTpmOjN2NzNlOkZlOGNkZDo3OjM4N2I0MmRlNzI4MTc5OTBlM2QwZGY3NjYwOGEwMGI0NWMwMGE3M2JhMTM5ZDFkNzNlZjYzN2E1ZjJiNzIoOGTg5NmEyZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://nyulen.hive.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE0bzpkOTpmOjN2NzNlOkZlOGNkZDo3OjFkZTI0OTMtNzNlOTBlMTItYzI0OGNkZDo3OjAzMDNmZmVkOTgwN2IxOTVkMDgzZDU0ZjQxMmI4ZTI1NzowOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clmdxxvlk89o#:~:text=%E2%80%9CIt%20is%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE0bzpkOTpmOjI1NDk2NjdkMTk4YTdmZDY1NGFlYzo4OGC6kZDo3OjkxNTM6OGI4ZjAxMmI4ZTI5NzowOlQ6Tg

Karen Lubitz
Sent from my iPhone

From: bankclerk@icloud.com
To: karen_evanson@concentra.com; reception@drbrucemedical.com; enquiry@mac.com; mail-order@mailstream.com; mission@drbrucemedical.com
Cc: Cabrillo, Rosetta (BOS); Bjelland, Alisa (BOS); Lynch, Daniel (BOS); Chan1ce@; Board of Supervisors (BOS); Chatterjee; jessica.adams@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Kelina.Pfeiffer-Knorr@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ben Kritchev

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmFlOnobjYWUxMTcxYTAxNTViMWM2YzMxOjYzRhNDIyMzljYTRlMTcyOGUwNzVkNTNhMCYwNGNmM2UxYTkzZmMxYzEyMWM4ZNe4YjMwOTZiODIyYmM2ZGE4M2M5NzQ0Y2U4MzgwOHQ6ET4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SfNVV9g___.YXAzOmNmZHQ6OmFlOnobjYWUxMTcxYTAxNTViMWM2YzMxOjYzRhNDIyMzljYTRlMTcyOGUwNzVkNTNhOWE1OTgxMGEwOTk0YTM0YjA5ZmQ5ZjAwMWZjYTMyNGJmNmIyZTpwOlQlGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFlOnobjYWUxMTcxYTAxNTViMWM2YzMxOjYzRhNDIyMzljYTRlMTcyOGUwNzVkNTNhMDk3OjJyMjA5YzcyZQ2ZGU5YTBiYTA3MDk5NjJkMTg4MDU0M2MxMzA5YWVkZTU0ZTQ5NTIwMGEwODJlNjU2MDViMDAxYWVk

From: Barb Dyrenarp
To: barb_dyrenarp@concentra.com; customer@rebeccamedical.com; info@xyz.com; inquiries@xyzmgr.com; inquiry@charlescmedical.com
Cc: Carullo, Angela (BOS); Jennings, Alicia (BOS); Leiva, Daniel (MAYR); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Kevin.Patterson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Barb E.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64902366___.YXAzOnNmZHOxOmFiOmxwODNlMjViMjFlODQ5MmM4YjA5NjU4MTNiZDk1M2RhYzo3OmMxZmI0NmpvZDAwOTcxZmI0N2ZkYTZmNTZiM2I1MmEyZmFkODgxNDUzYjg1YzMyMmYwNTI1YmQ1NzViNTU4MGExMmQ4NWmwOlQ6OEIg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ9ENVY9g___.YXAzOnNmZHOxOmFiOmxwODNlMjViMjFlODQ5MmM4YjA5NjU4MTNiZDk1M2RhYzo3OnJkYzo1NjE6MmI1YMxiLWYzo3NjFkMDNlYmIyNzZlM0ZlNWM1MDE4NzJmMmRlYTU0NjMzMGU3MmU5YzU3MWQ2ZjdlOTdlZjBiNzgzeCOlOEIg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzowODNlMjViMjFlODQ5MmIxYjA5NjU4MTNiZDk1M2RhYzo3OmJjMTAtYmQ1MTU2YThmZmJkZjBkN2I0YjE5NTUxMzE5YzI3MWQ2ZjdlOTdlZjBiNzgzeCOlOEIg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,0%2C3000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzowODNlMjViMjFlODQ5MmI4YjA5NjU4MTNiZDk1M2RhYzo3OjNhYTY6ZmQ1NWE5ZWM5MjFmZTVlOWI1NWFjOTAxMzMwMjY4Y2VkMWRmYmRlNzI3MjM2OTk1YjZjMWIlZD80MTIxNWJlMzpwOlQ6OTg

(4) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHOxOmFiOmxwODNlMjViMjFlODQ5MmI4YjA5NjU4MTNiZDk1M2RhYzo3OnJlMDM0ZGUxYjhiNDk5YmEwOGZmZWYwZjVhYTA4NDQwZDE5ZDc5ZTYxZWZlYmUyMzc5ZmE2MzBkODMxNmE0ZmwwlOlQ6Tg

(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99yo___.YXAzOnNmZHOxOmFiOmxwODNlMjViMjFlODQ5MmI4YjA5NjU4MTNiZDk1M2RhYzo3OjE5NzI6M2E3MDJkYZYxNTI2OGM0ZDMzMDNiNjBlYTBkOTEyOTk5M2I2MDFjODEyM2IxYjcyN2E5ZTQ4MDQwNjQzMTVlZGYwZTgwOlQ6Tg

Sent from my iPhone

From: EmiLee C Speth
To: karen_rosenthal@concentra.com humanist@phelpsmedical.com steven.rhines.com maryvankley@fitchner.com smurphy@selectmedical.com
Cc: Cecilia_Aranda_@CIO Barbara_Alioto_@CIO Leila_Daniali_@CIO CityClerk@ Board of Supervisors @CIO Cloud.comms jessica.arenas@concentra.co.gov assemblymember.haney@assembly.ca.gov Krista.Pfefferkorn@sen.ca.gov Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:02 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

EmiLee C Speth

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68902366___YXAuOnNmZHQxOmFiOmxvMDNkZDgxNDgwYjRiZmQxZWI3MTQ1ZTBlMWVmMTY4ZmU1ZjA3OTE4MjY3ZTc5ZTUyMzgyODI0NzY0MDQxZDNiYjM5ZjA3NjY0MWZlZDNiNzY5ZTU5YjQyNDYwZTg4ZGZkNTQ2YzEwN2MwZjgwOkY6Tg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-zJ6ISVVYg___YXAuOnNmZHQxOmFiOmxvMDNkZDgxNDgwYjRiZmQxZWI3MTQ1ZTBlMWVmMTY4ZmU1ZjA3OTE4MjY3ZTc5ZTUyMzgyODI0NzY0MDQxZDNiYjM5ZjA3NjY0MWZlZDNiNzY5ZTU5YjQyNDYwZTg4ZGZkNTQ2YzEwN2MwZjgwOkY6Tg
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQxOmFiOmxvMDNkZDgxNDgwYjRiZmQxZWFlMTQ1ZTBlMWVmMTY4ZmU1ZjA3OTY2ZmU6NzY0NGU2NWQ4NWZlMDM1NGViMDYyYjc5YTc5MjkzZDEzNTRjYzQ5NGY2ZGQ4NTZhYTJlZjgwOkY6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Nancy Prendes
To: karen_pearson@concentra.com; pmorrell@phillymedical.com; pstruve@mac.com; mercuriofdoc@hotmail.com; pmorrell@phillymedical.com
Cc: Gilmore, Kimberly (BOS); Bamford, Alexa (BOS); Lacey, Hannah (BOS); Chan-Hall; Board of Supervisors (BOS); Cityattorney; sanjeev.sarwal@concentra.com; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nancy Prendes

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCnNmZHOyOmFiOmoyMzZlOGE0OTVhNjYmU1Zjo4YWYxZDYwZjExODIhZjY1YmU3OiJiMzMlMjM2OiNDY5N2OxYTc5MGM0ZGZmMGNlODM5ZGIwZGE0ZGE2MzYzmGHOiE5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6ENVV7g___.YXAzCnNmZHOyOmFiOmoyMzZlOGE0OTVhNjYmU1Zjo4YWYxZDYwZjExODIhZjY1YmU3OjgxMWI5NDI0NjM2YWI2NzI0OTQ0MDI5YzM4MjU5NGJhZjE3MDBkZjlyZWYwZjE4ZGZkZTI0NWE3ZTIwOGE3Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHOyOmFiOmoyMzZlOGE0OTVhNjYmU1Zjo4YWYxZDYwZjExODIhZjY1YmU3OjhhMDk4ZWNkMmQyOTM5ZTUwMjJkMDBkZWY5N2NkMTMyODM2YzU2ZDA0YjlhMjZkZWUwYzM3OjZhZGY6Y2U3OODQzNlRmNGQyNTUwNTUxNZlkMjFlM2E3MDFkMjcxMWFmMmQxYzI2NjEzMDMyNDFiYzJhZDA0ZDhiNGE1NDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/interngll30925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyOmFiOmoyMzZlOGE0OTVhNjYmU1Zjo4YWYxZDYwZjExODIhZjY1YmU3OjZhZGY6Y2U3OODQzNlRmNGQyNTUwNTUxNZlkMjFlM2E3MDFkMjcxMWFmMmQxYzI2NjEzMDMyNDFiYzJhZDA0ZDhiNGE1NDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://amslaw.law.yale.edu/20th_century/human.asp___.YXAzCnNmZHOyOmFiOmoyMzZlOGE0OTVhNjYmU1Zjo4YWYxZDYwZjExODIhZjY1YmU3OmM4ODU0ZGMzZWUwNjBkZDY5NjQzZjdlZDVkMzFmeTI2OWM1ZmNmZjE2ZmNmMjk2OjxYHMzOGU3MTA1MDExYWU2Mzhjey5jmOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: GE
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Genia Estrah

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:19 AM

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Sincerely,

EmiLee C Sperb

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(2) https://url.avanan.click/v2/01/…https://www.youtube.com/watch?v=g-Z3GlSVVNg.___YXAuOnNmZHIQcOmFiIhcm9tZp2MlOxMmIxOGI0MjU6NjcyZDc2NzI4NTU1OTItOTdlOTI0ZDg4MzI0ZDk5NzEyZDQ5ZGY2YzYwLTc4ZTY4ZDkxOGU3ODI2ZA4NDk1NTpwOlQ6Tg
(3) https://url.avanan.click/v2/01/…https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAuOnNmZHIQcOmFiIhcm9tZp2MlOxMmIxOTE5NTdjYzVkMjc2MmMxZWMxMzc3OTk5NTFlOTZlOWYzMDAxY2NiNWEtZjYyNzk5NTMw

From: Josh Schachter
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:21 AM

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cc: Press, City Council

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Sincerely,

Josh Schachter

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: schonfeldk@icloud.com
To: karen_newton@concentra.com; mcarrico@parkcrossmedical.com; pmayo@mac.com; pmarsellone@bmpair.com; pmayo@palmcrossmedical.com
Cc: Cabello, Amanda (BOS); Bonilla, Alicia (BOS); Ludy, Rachel (BOS); Chen,Ivy; Board of Supervisors (BOS); Chan,Connie; jeremy.paine@thecrew.ca.gov; susanhomember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Karen Schonfeld

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAzOmNmZHQxOmFiOmxwMGYwYjBmNWQ3YmNjOTUyMZUxMTAyZWO4N2I0NGNhNjc3OjkxMzUxMTAyZWO4N2I5NGNhNjc3OjE0NmM5NDE2MGIxNDk0MmIlOWIzZWIzOGU1NmRlZWRmYmRlOTM0NlZjZYwAsMWMwMDBmZlVlZiVkNmI1MDg1YTgwOlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZ1bbNVkNg___.YXAzOmNmZHQxOmFiOmxwMGYwYjBmNWQ3YmNjOTUyMZUxMTAyZWO4N2I5NGNhNjc3OjE0NmM5NDE2MGIxNDk0MmIlOWIzZWIzOGU1NmRlZWRmYmRlOTM0NlZjZYwLzOlDA5NGY3YmM2NmEwMjk4ZDMzNjMzN2E5ODE3ZGQ1MTNiNzE5YTRlMDpvOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFiOmxwMGYwYjBmNWQ3YmNjOTUyMZUxMTAyZWO4N2I5NGNhNjc3OjE0NmM5NDE2MGIxNDk0MmIlOWIzZWIzOGU1NmRlZWRmYmRlOTM0NlZjZYwMjY1OWNhMjI5MmNhYjYwOlQ6T g
/https://url.avanan.click/v2/r01/___https://www.aei.org/webcast/ga/58/statements/israngl/03925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmFiOmxwMGYwYjBmNWQ2YmNjZjUyMZUxMTAyZWO4N2I0NGNhNjc3OjkxOTQ0NWEyODA2ODUwZmQ2ZTVlMTUwNWFmNDY2MmY3MjU1ZjBkZGI5YjA4ZDMzNjMzN2E5ODE3ZGQ1MTNiNzE5YTRlMDpvOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFiOmxwMGYwYjBmNWQ2YmNjZjUyMZUxMTAyZWO4N2I5NGNhNjc3OjE5YTY1MDE3MzVkZTk2MDkyZTFmNDI0ZjM1MDE5MTM2MzdEwZDlkZGZlOWY1MzE3ZmVkZGJlNzhiNzVlZDI2NDI0NzcwOjE6T g
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Hate Speech Worn by Healthcare Professional as Patrons Fill Concordia
Date: Tuesday, January 28, 2025 6:36:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concordia Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

Accordling to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Miss Gore

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpiYWIxOGUxMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OjRiVTY4MTI0YmM3NjdkY2MyNjI5Mzg4ZWEzYWU2YTIxM2NmYjZhN2Y3OTcyMWEwNjFkNDVlMDdlYmExNTIwZTE4NjgOOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzpiYWIxOGUzMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OjFkNmQ0NGIxNzg3NmYyMTU0ZmY3MmRiNTVkMWYxYzFlZjBjNWU0MWE0ZDQxZmFhZGFkOTNhNjg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiYWIxOGUxMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OjY4OGRlZGIyNDdlMmZhNWRkZTZlNDQxOWU1ODE5NDVjZjU1ZmI3bNmYxNGYxNGMwNjI0YTAtNzdkZjY0MjQwYTdjYjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar58/statements/israemgf030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpiYWIxOGUzMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OjdlOWE5NTZhOGI4ODA0ZWJjN2U5NDFmZDg3NTNjZmEyOGJhNDc2ZDM4MDE1YjZjMjJmZDUzZDA2ZmFmNjM5ZDNlOGVjYzp0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://erudite.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpiYWIxOGUzMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OjM4MzE0YTM0MmIyMzNhNjNhMzcxYWQyYjEwYTI0ZmMwMWU4ZTk2OTA4MDc3ZDQ4OGI2ZGI4ZWRlNzNhMWE1YzU1N2I0ZjpOlQ6Tg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrcv9d59vo___.YXAzOnNmZHQyOmE6bzpiYWIxOGUzMjcwYzkxNWQwY2RmYTg5YTNkNjcxNThjYjc3OmI5MzM0NWI0MjQ2M2NiZWM3YzZiOiDgeMGZiMmUwNmIxMGE1NTFjODY2ZGRhMzRkNWQyMTliZmFmZjY4MmM2ZWI5YjcxZTp0OlQ6Tg

From: [redacted_hidden]
To: [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQxOmE0bzowYWMyZjhhMDdmZGVkMWI0ZWQ0YTVkZTkwZWU1MDNmMDc3OjkxZGYzMWIwMzY1ZWE5ZWRhMmUxOTI0ZjU3YjI4ZjNiN2Q4YZM0Ros4NDYwMzBlM3M0YzEzOTk0MGI5OEFkNjhiYTI2YzoxOlQ6T
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20from%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE0bzowYWMyZjhhMDdmZGVkMWI0ZWQ0YTVkZDkwZWU1MDNmMDc3OjlkOTQ0NWI2N2UyMzg0YjI4MGZmNCtFkYzQ3MDVlZTc3MTVhNjhlMWM4MDI0MjhjN2Q1N2IxMzFlNTQ5YjQyZmZhZTU0ZjpwOlQ6T
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:30 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNenZHQyOmE6bnowYmFhYzQxNzU2ZmY0M2M3YjBhMjdmNGRmZjdhYzBkZTo3OjM2MTY0NjA4NDZmNTc1YzAxZWI4NTA3Mzc4MTljYjQ1ZWE2Mjg2N2VjZmY5OTg0Ok6YETg
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"Let nothing that can be healed with food be healed by any other means"Maimonides
Levana Kirschenbaum
https://url.avanan.click/v2/r01/___Www.levanacooks.com___.YXAzOnNenZHQyOmE6bnowYmFhYzQxNzU2ZmY0M2M3YjBhMjdmNGRmZjdhYzBkZTo3OjQwMDc6MmUyMDc4MmEzM2M5NzBkNzk0M2ZiMzM0NTMtMmIwMzBNGM3OTU0ZmE4NGZiYWQ3MGY5ZDk3ZWIyNzc2MGViNlZTp0Ok6YETg
Facebook.com/levanakirschenbaum
Twitter: @levanacooks
Instagram: @levanacooks

From: irina.shinder@icloud.com
To: public_comment@sandiego.gov mayorsoffice@sandiego.gov marcus@bernardo-heights.com mayorsoffice@sandiego.gov
Cc: Press, City Council Lesher, Edward (DCA) Gloria, Todd Kahn, Jennifer (DCA) Elo-Rivera, Joel Whitburn, Vivian Moreno, Marni von Wilpert Montgomery Steppe, Stephen Campbell, Jennifer Bradley, Jarrett Raport, Adrian Kersey, Kent Cole, Chris Ramirez, Sean
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pomrey Hill Concentra
Date: Tuesday, January 28, 2025 9:26:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAzCnNmZHQyOmFiYmpkOGM2YTc1MzE4M2M1OWFlN2U4ZTg5ZmQxODY3YmNjZDo3OjE4MGY0ZGU3ZTI5NDk4YjE2ZDBkMjI2ZDBkOTE4YjBkNmE0YTFkYjMxMTcyMTY4YTE5ZGI2MTI0YzpfOlQ6Tg
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;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arasingl030225.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzCnNmZHQyOmFiYmpkOGM2YTc1MzE4M2M1OWFlN2U4ZTg5ZmQxODY3YmNjZDo3OmE0NWEtNjI0ZC00ZjAzLTk0ZjUtNzE3NjQ2YzAzMjVmOTgxOTY3MWM1MDc2NTA1ZTg0OlQ6Tg
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(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
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Kind regards,

Irina Shinder

From: Shana Strasser
To: karen_swanson@concentra.com; customer@myhomemedical.com; service@mpr.com; mpr.workforce@mpr.com; mpr.info@mprmedical.com
Cc: Cecilia_Aranda (BOS); Jeanine_Alea (BOS); Lena_Tabrizi (BOS); Chan@sfgov.org; Board of Supervisors (BOS); City.Attorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shana Strasser

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOmNmZHQyOmFiOnpmNjE3MDQxNDY0YzFkNzQ1MjNhNzkxYzFjOTE1MmM4ZTc3OmM5ZmU0Y2c0YjFlZWQ4MGQ1ZWY0NzM4ZTc3OTFmYjBlOnFtOjUfODpwOkY6Tg
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From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:31 AM

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cc: Press, City Council

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:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzoxOjY5YzVlMjk1MjJmNjc1YzE5MTlkYWUxMzcwYWY3ODc3OjU5N2YtNDg0MWEwZDk3MDQwZTZlYTIwMGFjODY3ZDRiMDBmYzkzODBiZmMzNjZkMTdmZDA2MTc0MjhjMGM5OTg4ZjBiZDIpwOlQ6Tg
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Esther Afra

From: Isobel Miller
To: karen_spector@concentra.com; mahendra@pottsvillemedical.com; jaimee@mac.com; mayorpottsville@gmail.com; mayor@pottsvillemedical.com
Cc: Calcutta, Angelina (BOS); Espinoza, Alicia (BOS); Leong, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(retiring); jamaine.adams@parents.nyc.gov; josephbyrnemiller.fenway@assembly.ca.gov; Kenny.Pfefferkorn@sen.ca.gov; Anna.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:33 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
I Miller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOmNmZHQxOmE6bzpkOjNlYzM5ZGZlOTM2ZjM5NDAwM2JlYWNkNjc3OmI1MTU6MDlmOWFlMTE4MjBlOGZkZjk0ZDkxOGZkZGIxZjU3MzVlNGI3MmEwOmNzU6YjpMjE5NmRmYWRlMDZlMGM4YTAxOGY5YmVmOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z166AVVNg___.YXAzOmNmZHQxOmE6bzpkOjNlYzM5ZGZlOTM2ZjM5NDAwM2JlYWNkNjc3OmI1MTU6MDlmOWFlMTE4MjBlOGZkZjk0ZDkxOGZkZGIxZjU3MzVlNGI3MmEwOmNzU6YjpMjE5NmRmYWRlMDZlMGM4YTAxOGY5YmVmOlQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQzOmE6bzpkOjNlYzM5ZGZlOTM2ZjM5NDAwM2JlYWNkNjc3OjBiODI0NGUxYjBhMGY2NDAyYzI0ZDc5MWE1YzJhMGY2NDAyYzI0ZDc5MWE1YzJhMGY2NDAyYzI0ZDc5MWE1YzJ

From: Phylis Buchwald
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Phylis Buchwald

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzCm3mnZHQaGmEl6ntvaGVjNmMTcxNjGfSNTI2MGVjZTZjOWZlYzhiYjg1MzYyOTc3OGMyNzc4NmYyMjBlY2NlNGMyMTAxZmIxOTE1NzEyZmUzZTc2YzhmOGQxGCr21Ej5MjdjODMxYTg5ZTliYTlhYWVkYWBmMzpwOkYEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiNVsY&g___.YXAzCm3mnZHQaGmEl6ntvaGVjNmMTcxNjGfSNTI2MGVjZTZjOWZlYzhiYjg1MzYyOTc3OGMyNzc4NmYyMjBlY2NlNGMyMTAxZmIxOTE1NzEyZmUzZTY2YTZkZWI3OEI2ZGJiZjJhNzJiZWY2NmE0YTE0OGZhZjMwYTIxZjM4ZTk2YzNlZjU1

From: Barbara Melmed
To: karen_newton@concentra.com; customercare@selectmedical.com; steven.d@cpr.com; mary.wobbe@concentra.com; grayson@selectmedical.com
Cc: Carlyle, Roberta (BOS); Berkley, Alice (BOS); Leyla, Daniel (BOS); Cherkins@; Board of Supervisors (BOS); Councilmmbr; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimia.Eigarami@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:46 AM

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cc: Powa, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Melmed

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDyOmE0ImpfZmZmZW5jNTA2MmE3YWIxMzhlOWFkMZNhNGRlN2I1ZDo3OmJiNGI3NZYxYzI5OGJkMDQ3ZGJkNDUxODVjZmI4N2I1YmJiZGU3OmZmMDIzOTVmZGU3OmZmOGJkYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc0g___.YXAzOmNmZHDyOmE0ImpfZmZmZW5jNTA2MmE3YWIxMzhlOWFkMZNhNGRlN2I1ZDo3OjBmNjU2ZGUxYWY1YzhlZTZkXzYxYzk1MTgzZjMwMmRmOGJkYTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0ImoiZmZmZWNjNTA2MmE3YWIxMzhlOWFkMzNmYRmMDRlMDE3YTI5ZTdlODMyNmY2MzBjMmM0NjhhNjk1Njc5MjkifZgxNzkmMmQ2MzJkYTM1NzkyM2RjZTpwOkkYGTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0ImoiZmZmZWNjNTA2MmE3YWIxMzhlOWFkMzNlNGRlN2I1ZDo3OmJmNjAtOWUxYmRjMjA5Mi1hOGQ4MGUxZWZkN2ZjYjY0NTEwMDEyOjBjMGJlNjFlYTZmNDM1ODI0NzZlOTQyOWIxOTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHQyOmE0ImoiZmZmZW5jNTA2MmE3YWIxMzhlOWFkMzNlNGRlN2I1ZDo3OjM0MDY0Y2Q2ZDRlOWE1ZDA5ZDBlYmRlODI5NWYzZmM3ODIxNmZkMzE4MTJiYmE2OWE2ZGFmYmI5YzBiYzFiMDgxOk
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx5d99o.___.YXAzOmNmZHQyOmE0ImpfZmZmZW5jNTA2MmE3YWIxMzhlOWFkMzNlNGRlN2I1ZDo3OmUwYjg0YTYwMzhkYTA4NmIxOTFmMjAxMjllZlV0NmQzOTFmMlBkYmRlNDAzZGE2YzdlOWNlZjE5N2IlZDpwOkY6Tg

Sent from my iPhone

Barbara Melmed
Bmelmed@gmail.com

From: Moishi Tenenbaum
To: laura_swayne@sanjoseca.gov; susanne@mshmcmedical.com; steve@hmgr.com; maryanne@hmgr.com; mayor@shalecmedical.com
Cc: Carrillo, Amanda (BOS); Jimenez, Alma (BOS); Lopez, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Clerk@mpsv; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kriss.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:46 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moises Tenenbaum MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZHQvOmE6bzoyY2Q2YzFlZDA3NGNjZDM5MWI0ZTkwOTZkZjZlNjc4MzoxZDQxYjM4ZjE2Zjc5ZjNjc4MzoxZDQxYjM4ZjE2ZjU4MDE4MzoxMDE3NjQzZTU2ZjU0Mzo2ZjU2OjNmYzk3OTEyOjE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVsYNg___.YXAuOnNmZHQvOmE6bzoyY2Q2YzFlZDA3NGNjZDM5MWI0ZTkwOTZkZjZlNjc4MzoxZDQxYjM4ZjE2ZjU4MDE4MzoxMDE3NjQzZTU2ZjU0Mzo2ZjU2OjNmYzk3OTEyOjE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmE6bzoyY2Q2YzFlZDA3NGNjZDM5MWI0ZTkwOTZkZjZlNjc4MzoxZDQxYjM4ZjE2ZjU4MDE4MzoxMDE3NjQzZTU2ZjU0Mzo2ZjU2OjNmYzk3OTEyOjE
(4) https://url.avanan.click/v2/r01/___https://www.ucpress.edu/blog/58925/terrorists-use-of-social-media-to-incite-violence-and-spread-propaganda___.YXAuOnNmZHQvOmE6bzoyY2Q2YzFlZDA3NGNjZDM5MWI0ZTkwOTZkZjZlNjc4MzoxZDQxYjM4ZjE2ZjU4MDE4MzoxMDE3NjQzZTU2ZjU0Mzo2ZjU2OjNmYzk3OTEyOjE
(5) https://url.avanan.click/v2/r01/___https://www.jpost.com/israel-news/article-831202___.YXAuOnNmZHQvOmE6bzoyY2Q2YzFlZDA3NGNjZDM5MWI0ZTkwOTZkZjZlNjc4MzoxZDQxYjM4ZjE2ZjU4MDE4MzoxMDE3NjQzZTU2ZjU0Mzo2ZjU2OjNmYzk3OTEyOjE
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From: Yitschak Livni
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Racist, Hate and Islamist Terror Symbols Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:47 AM

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cc: Press, City Council

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Sincerely,

Dr. Milton Ehrlich

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Avi Abel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Avi Abel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: roland.ackerman
To: keith.rowland@concentra.com; symonds@tinkercreekmd.com; pmack@cmgc.com; marcopolino@hotmail.com; mtracey@tinkercreekmd.com
Cc: Cabello, Amanda (BOS); Soriano, Alisa (BOS); Levin, Daniel (MYR); CityofficialE; Board of Supervisors (BOS); CityAttorney; senator.salmon@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:51 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Roland Ackerman

Attachments:

(1) https://urldefense.clicktv2r01/__https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOmNjMTA6NDkxMDQwNTlhNjUzZDEzMTgyMzE2OGUyMzlkNzI2YzNmYyMGOxMjZkNzE5ZjA1ODdhMzAyZTBiZGE4NTO0NTgwOE0ETg
(2) https://urldefense.clicktv2r01/__https://www.youtube.com/watch?v=gcZ8dNVVNig___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOjE3MDEyNjI5YjM0NmY5YjE0OmEwZmI1MmM4ZDI4M2NkMzk0NTIxNmM2Qc2WE0MTgwOQE0ETg
(3) https://urldefense.clicktv2r01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism--against-israel%23google_vignette___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOjg2MWM0MmYyY2E4OXwYTExM2MzM2I4NTBkYjdiZWFjNTgwZGZiZmNDM0YmVjNzg1OWZmNDFlNGJlYzU1OGIwOTFjMTQxNmE3ZjBkZjk2RmZTY4NzgwOHQ6ETg
.https://urldefense.clicktv2r01/__https://www.un.org/webcast/jgo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOjJmNTA6NzkxNzRkNTZhYTU5OGEyMTBlOTBjYWI0MjM1ODcyZTA1MGFhYjY1ODkwOTFjMTQxNmE3ZjBkZjk2RmZTY4NzgwOHQ6ETg
(4) https://urldefense.clicktv2r01/__https://avalon.law.yale.edu/20th_century/hamas_orig.___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOmQwZmY3OA0upcYTk2ZTk1NjA5MWZiMGY5ZjcxMGI5YzRiZjNjMWRlZWM3NzFlNjYwNTlmNzU2MmE0OXBkYmQzMDNlYZFmMTgwOE0ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.clicktv2r01/__https://www.bbc.com/news/articles/c9pdcxv9x89o___.YXAzOnNvaZHQyOmE6bzpjYzkkMTc3ZDIyY2lhMjI1YzRkOTM1ZmIzZiFlY2I2ZTcxOmYzMjA0ZGNjOTFhZmE4NDhmNmMxYjRiYjM1MjBiZGUwOTJkM2Y4NmIzMDI0Y2M2NDFjOTNmNmFxMzVkZTExMTgwOE0ETg

Sent from my iPhone

From: LIZ WEISBERG
To: laura_newton@concentra.com; concentra@mytrioconsultant.com; jessica@trioc.com; mayoralofficial@mayor.com; mayor@publicmedical.com
Cc: Cecilia, Angela (BOS); Jemena, Alicia (BOS); Lena, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Alicia.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Liz Weisberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzA2OTc2OjE4MWE0NWU1ZWYwMzRkZTE4ODQwZTBmNjk4ZDQyMGE2YTczZjhlNGZhe3MpmOlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-fU60XVtYg___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzA2OTc2OjE6NTk1NzFiZGIwZjc4NjE5ZmQ3NTZkZTg2YmEyYjRlZDI4NzNkNjI5ZmE2ZmU1OTk5MDE4YmUyMzRlYzVjYzEyZGUwNjlhZjZlZDpwOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzA1NjA2OTc0OjE6MTBkODU0NDA5OTI5MDE4YmUyMzRlYzVjYzEyZGUwNjlhZjZlZDpwOlQ6T g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2D%2D%2Dfor%2Dthe%2Dpeople%2Dand,IS%2C300%2Dseparate%20Palestinian%2Dterrorist%2Dattacks.___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzFiNjA2OTc2OjE6NzQ2ZGU1NTI4MWQ0ZWY5ZDQyMGExYTRiZWNhNTNmMGUwY2IhYTgwNzI3YjcxYzk1MDpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzFiNjA2OTc2OjE6MjVkMDhkYTk4MzI0ZmY5YjI0MDhmMzY1YjM5MDhkZTI2NjZiNjM0ZTI0ZjE4NzVkOGU0MDNhMzQyZjE4NjVmOlQ6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0mkxw0d0lwo___.YXAzOmNmZHQxOmE6ZmQ4MmNlNzZjYTYxZTY2NDlkMjVhOTVjYzFiNjA2OTc2OjE6NTc3OmNlMDI3NDFlMGI4NmZlNTFlMGI4NmZlNTFlMGI4NmZlNT

From: Nathalie Inowlocki
To: liam_reuter@concentra.com; concentraMH@concentramedical.com; reception@mse.com; mse-working@shorger.com; mse-info@safecrowdcast.com
Cc: Calvillo, Angela (BOS); Bonilla, Alicia (BOS); Lipta, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Gluckhorow; senator_wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nathalie Inowlocki

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzCmNmZHQuOmFiOmpiNjZlOi0ZOwNGE1NzIZmM1NTEyMTdkNjkzZTcwOGVmNTc3OTdlNjkzZTcwOGVmNTc3OWJmNmIwMTE5MjQwOjY4ZTg5OTMyOGM5NDM4YTY5NDJkNmYyYzFkYm

From: Miriam Mara
To: kelly_swaye@concentra.com; pomeroy@rehn.timedical.com; pearce@hrpc.com; marcusstorm@hrcogen.com; marcy@rehntimedical.com
Cc: Calvillo, Angela (BOS); Ronena, Alisa (BOS); Lurie, Daniel (BOS); ChenDaff; Board of Supervisors (BOS); Ghuttmore; senator.wiener@senate.ca.gov; josemlymember.franco@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:00 AM

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Sincerely,

Miriam Dorfman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366.___YXAzOnNmZHQvOmE6bzpkNDQxNGM4MmQ0MWZhZmFjNZYyYmZiNTRhMDE1NWE0ZjozOjk0MzM5YjI0YjU0ZGNlZGVmZjY2ZmI4NjA4MjBkMWUzZGU3OmxZ:

From: Evan Schweitzer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Evan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lindy Paisner
To: karen_newton@concentra.com; customercare@wellnessofficial.com; steven@mail.com; marcopolo@blueeagle.com; grayson@wellnessmedical.com
Cc: Carroll, Angela (BOS); Jenkins, Alex (BOS); Leyba, Daniel (MYR); Chen2@; Board of Supervisors (BOS); Councilmmay; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kenia.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lindy Paisner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://secure.bbc.com/news/uk-england-london-60982306___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjI2ODUzY2M4YTE0YmIwMzVmYjo3OmRlZDI0NGY2MDQ0MDVlNjRmNTBkYTU0ZiIwOGMxNTBkYTU0ZiIwZDIxOjY5mZDMxNyYTU0YmExMTEzOTZkZTZiMmIyN2U1NzpoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZJ6DVV5Ng___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjI2ODUzY2M4YTE0YmIwMzVmYjo3OjQ3MGZmE3NzY5NDk4MDM3MDI5NWIzNDVlZTBhODJlYTcwOTJlMmVhNjgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishcivilitylibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjI2ODUzY2M4YTE0YmIwMzVmYjo3OmRlYzgtZmExNDc2NjU3MmRmZGUzNTVjYzUzZGZlMTYwMmQ3MTFiMmVhNjgwOlQ6Tg
https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20fore%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjU2ODUzY2M4YTE0YmIwMzVmYjo3OmRlZGU0ZjY5ZGVlNTlyOTYxODk1MDFhYmFkMjBmMGIxMzYxMmNkMjRjMmM5NGM0OTE4ZjZiNTk3MzZkNmLyNzBjMDg4NTpwOlQ6Tg
(4) https://oralsurg.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjU2ODUzY2M4YTE0YmIwMzVmYjo3OjVlOGI2MjI0ZDhiODVlMzE5MzVlNWVmNDdkNTI2MzllZWYxMlE5NjVmMGNkYzkyZTZmMjI0MTk0ZWYwYTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://secure.bbc.com/news/articles/c9wdxxx9d99o___.YXAzOnNmZHQxOmE6bzo1OTNjMTM4NzcyYjlmYjU2ODUzY2M4YTE0YmIwMzVmYjo3OjIxYjI0NjE3MCMxYWUxNDAyNGJiMzQ0MDBmOmI1ZDk0YmI0MmI5NzpmOlQ6Tg

Sent from my iPhone

From: Ezekiel Silverstein
To: karen_pearson@concentra.com; concentra@cityofcrestedbutte.com; press@thepi.com; pressworkers@thepost.com; pressroom@saltchronicle.com
Cc: Cecilia_Aranda_(BOS); Espinoza_Alicia (BOS); Lacey_Stanzel (BOS); Chairman@; Board of Supervisors (BOS); Clerk@mayor.org; amanda.sanchez@sanmateo-ca.gov; supervisorcanepa.house@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alicia.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ezekiel Silverstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzoxZjBmMzkyNjM2NjE2ZjhlYTc0YTllYmYwOjU4NDJkOjc0ZWUzMDE4ZTUzMGZjZjNkMmU4NTUzMTA6OjIxNzc4NzQ0MDI0OWFjNjI0NDc0MTgwOGI0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6iVVYng___.YXAzOnNmZHQxOmE6bzoxZjBmMzkyNjM2NjE2ZjhlYTc0YTllYmYwOjU4NDJkOjc0ZWUzMDE4ZTUzMGZjZjNkMmU4NTUzMTA6OjI0YjE4ZWNhMzBmYTI0ZjA2NDQxYmE0YjZlZGIxMWVkNDU4NzI0YmE5OGI2Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZmozZjBmMzkyNjM2NjE2ZjJjYTc0YTllYmYwZjU4NDAyODo3OmQ2NTgfjGZjc1ZjE5NWI3YzM3NzMzN2ZmNTIyZGNkMThlNzJmNzY2NTRkMmU4MjRjYTcwOWMyNmUwMDI0YWQzNzk0MTg4OGI0ZTg:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorists%20attacks.___.YXAzOnNmZHQyOmE0bzozZjBmMzkyNjM2NjE2ZjhlYTc0YTllYmYwZjU4NDAyODo3OjI1NDk6NDYxYTlkYmYzZDg4OTFmYzFkZTFmMTI0ZTYzNGRmNmM5YTY2MWUyMzkxMjhmNzMxOWIyZDk1NTkwNDEzMjVkODpmOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQxOmE6bzoxZjBmMzkyNjM2NjE2ZjhlYTc0YTllYmYwZjU4NDAyODo3OmE5MTYxMmIxNTAwOTI0ZjU5ZDA1OWRkMTk5ZmU1NmI0NTI0NjY3MzU1ZGZiZjU4MDc2ZmVmMGRjZgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Rachel Saks
To: karen_mahan@sonoma.edu; susanne@bellecrestmedical.com; pmoon@mac.com; mmcwatters@comcast.net; pmoore@bellecrestmedical.com
Cc: Carrillo, Angelina (BOS); Engstrom, Alicia (BOS); Lema, Raquel (ADM); Chan(Ltr)@; Board of Supervisors (BOS); Chamberlain; gerardo.adams@parrott.ca.gov; susanmhuyssteen.hensel@assembly.ca.gov; Kenna.Pfefferkorn@sen.ca.gov; Anna.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachel Saks

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892306___.YXAzOmNmZHQxOmE6bmw6ZjFiZmRkMmY4NWZlZGExMzAwMTYxOWU0MDk4YjVhMmo3OmVhZGQ6OTI0NGVkMDk4NGUxNmY4NzhiNGJiNDhkYzU1ZmNlYzE0NzQ6NzpiNzA2NjhiNjc0NjZmNjQwYzU2YTk4MjNkNzVlMDdlZGZjOTg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmw6NjFiZmRkMmY4NWZlZGExMzAwMTYxOWU0MDk4YjVhMmo3OmNjNlMzNDk5OGIzZjcwZjk1YmI1ZWZjYjJlZjBiZGYwYjAyYWQ5NGZjZjNWE0NjE5YjFlNDNlYjM4ZjQzY2YyMTgwOGE5OTAyNzQ4ODcxZmJiMjM2M

From: Mandy Kelly
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:22 AM

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cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Kelly

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Ibrahim]
To: kelly_maxwell@concentra.com; customer@safetymedical.com; pmason@mail.com; pmasonbilling@gmail.com; pmason@concentramedical.com
Cc: [Cabello, Angela (BOI)](mailto:Cabello,Angela(BOI)); [Jenkins, Alisa (BOI)](mailto:Jenkins,Alisa(BOI)); [Lytle, Daniel (BOI)](mailto:Lytle,Daniel(BOI)); [Overland]; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Councilmember; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
B Woodhouse

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mZHQyOmFiOnoxMZZjOTNkMjgxMmQxYjVkNmE2ODFmYjM1MDFlOGU2OTIwN2JmYTBhMTUyNDZjZDBkMGZiOTY1N2JmYTBhMTUyNDZjZDBkMGZiOTY1NjQ2YzBkNZFkZDBiYzk1NjVkNGMzOGI0NmVhOGQ2Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CE6QUV7Ng___.YXAuCm5mZHQyOmFiOnoxMZZjOTNkMjgxMmQxYjVkNmE2ODFmYjM1MDFlOGU2OTIwN2JmYTBhMTUyNDZjZDBkMGZiOTY1NjQ2YzBkNzQ5ZTY4YzM0ZGNlZGI2NGI1MDMyYWU1ZDNkMDI0MTI1NjNkNjQ0MDI5ZTE3YWE0ZjgwOGI5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQyOmFiOnoxMzZjOTNkMjgxMmQxYjVkNmE2ODFmYjM1MDFlOGU2OTIwN2JmYTBhMTUyNDZjZjcwNTc2ZWFmMTA1NjdmODkwYjJlYzQ0ZWYxZTIxM2QwMTlhNTY2NzNl

From: Mara Zuckerman
To: karen_newton@concentra.com; corporate@hrhrconsultant.com; pmoon@mac.com; mayorpeltier@yahoo.com; mayor@cityofconcord.com
Cc: Cakulis, Amanda (BOS); Eastman, Alicia (BOS); Lewis, Hannah (BOS); Chan(sta)@; Board of Supervisors (BOS); Chan(sta)@sbcglobal.net; jeanette.watson@sonoma-co.gov; waterkeepermiller.hoppy@sonomabiz.co.gov; Kristy.Pfefferkorn@sonoma-county.org; Alexis.Ferguson@sonoma-county.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68992160___.YXAzOnNmZHQyOmE6bnpkMGEzYjY1YTFjZGEzMmNhMmYxYTlhMTk0ODBkYjZmNzo3OjcwMzlmNmFkMjVlZGUwMzc0NTI2MzQ5ZmM0ZWY1ZmMwZWZlMzAwNTI2MzQ5ZmM0ZjU0YTU3YjgwOlQ6T
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=ng-FJ6tSNYY&a=___.YXAzOnNmZHQyOmE6bnpkMGEzYjY1YTFjZGEzMmNhMmYxYTlhMTk0ODBkYjZmNzo3OjA5ZTc1MGU1MmNhMDU5MzA3NDZlYWY1YTJlMzQ1YzRhZTc5MjQxMjY0ZGFiNjgwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnpkMGEzYjY1YTFjZGEzMmNhMmYxYTlhMTk0OGNqOTZNTc0MDFkYzgxMmMyZGJkNzQwYWExNDE5YWU4YWZhNWY4NDQ5YWE0ZjRhZTcxMjQxMjY2NzZhYWE0ZjRhZDFmNTVjMWZkZDIwOTc0NjA0NzMwZmIzNzFkNDk5YmIxMzQ2YzB

From: Alison Feinberg
To: kelly_mayor@cityofcc.org; policy@cityofcc.org; press@pnwp.com; mayorwalkley@pnwp.com; mayor@cityofcc.org
Cc: Carville, Roberta (BOS); Kennedy, Alice (BOS); Lamb, Patrick (HRS); Churchill, Brandi; Board of Supervisors (BOS); Chairperson; mayor.adviser@pnwp.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:27:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves *Jewish* patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alison Feinberg

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmElbzowYzEwYWFlNWUwMTExNGQ3YWVkZDA0NmU5NmFjOTRlMTo3OmI4NzM0OGI4MWQ1ZTOwMTYxZWMwYWMwMDAwODc3NjA4ODI0ZkMGFhNGRiZmE3N2UxYjk5YmEzY2VkZmE4OWQwYZQwOWJmNgmwOlQ6Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzOnNmZHQyOmElbzowYzEwYWFlNWUwMTExNGQ3YWVkZDA0NmU5NmFjOTRlMTo3OmY4ODA0OGFiZTA3N2RkOGM5ZGI2OTk0NDBkMjNlNzNlZjY2YjM0NTg0ODRjMmgzOlQ6Tg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmElbzowYzEwYWFlNWUwMTExNGQ3YWVkZDA0NmU5NmFjOTRlMTo3QjVkNmI0MzA1MDZjNWM0MzdiOWY3YzM0OTE2NmY5ZjJlOWQ2MmE3ZDMwOTYxNzg1MWE2NmY5ZjJlOWQ2MmE3ZDMwOTYxNzg1MWE6NjpjOTRlMTo3OjY1ZDA0NmU5NmFjOTRlMTo3OjY1ZDA0NmU5NmFjOTRlMTo3OjY1ZDA0NmU5NmFjOTRlMTo3QjVkNmI0MzA1MDZjNWM0MzdiOWY3YzM0OTE2NmY5ZjJlOWQ2MmE3ZDMwOTYxNzg1MWE6Njp

From: katelynn.ebtrick@icloud.com
To: karen_pearce@concentra.com; concentra@cyberconmedical.com; pearce@mac.com; pearcewilder@hotmail.com; concentra@cyberconmedical.com
Cc: Cecilia_Kinsley (D02); Jamienne_Hicks (D02); Leila_Hamid (D02); Chairman@; Board of Supervisors (D02); Clerkofthe; sarvate.anand@example.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.DeRoche@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Katelynn Efendiyev

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6OmFhYzMwMzRiNDE0MmIyNzk5OTU1Y2JlOWJlY2FlOTI3MzoxOjAzMTk5YjI3ZjcwMTBkYjc5NmFiYjM5NDFiMDI6NTZlZmU5MWEwZTBlN2JmOTdmMWI0NmU2YjM5ZTI3NmEyNzpmOlQ6S5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVN9g___.YXAzOmNmZHQxOmE6OmFhYzMwMzRiNDE0MmIyNzk5OTU1Y2JlOWJlY2FlOTI3MzoxOjAzMTk5YjI3ZjcwMTBkYjc5NmFiYjM5NDFiMDI6NTZlZmU5MWEwZTBlN2JmOTdmMWI0NmU2YjM5ZTI3NmEyNzpmOlQ6S5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibw-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Igoogle_vignette___.YXAzOmNmZHQxOmE6OmFhYzMwMzRiNDE0MmIyNzk5OTU1Y2JlOWJlY2FlOTI3MzoxOjOmM3OWE6NDg4NWZjNTQ1NGI2NQ2YTMyZDg3YmM0MjJlYTgfVWVjNGNhbMGJwNzVmMDkwMzJhNmVkMjQxNTY1ODVkMGJlZTZpeOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ar/sg/58/statements/avasesg030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmE6OmFhYzMwMzRiNDE0MmIyNzk5OTU1Y2JlOWJlY2FlOTI3MzoxOjwzMzRiZDZlMWJlMWQwZTZkNTcxNmYyZTkwZDk1OWYyY2ZjNDcxYTNhMmcxZGJjZDVjZWZmODE1Y2UxMDg1OWFkMjpwOlQ6ST
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHEyOmE6OmFhYzMwMzRiNDE0MzIzNjc5NTUzNjZlOTk5NjY0MzoxOjNTA4MGYtYzI4ZTAxYjAwMTZmNGY0Yzk5MmMxNDNmODM1ZDI0ZjcwNTA4MGYtYzI4ZTAxYjAwMTZmNGY0Yzk5MmMxNDNmOTk0OlQ6ST
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4xvr0f9lo___.YXAzOmNmZHQzOmFiMmM5YjI4ZjU0YzU0YjZhOWY6OTNiZjU0Yzc2OTc5NzI3YWRmMmJkNGIyMDg3NmQ4Y2M1MDgzMDIyZmRkY2Yx5NzNjZDc0Y2V5MmY4MDQxYzdkN2IpoOlQ6Tg

Sent from my iPhone

From:	Amy Goldin
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 9:27:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Amy Goldin

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BlNjE3ZGQzZTo3OjliOGE6MDc0ZDZmNDNmNDEzY2M1Yjk3NDY0ZjA2MTA1NTk1ZmU0NWYwNWZmNGZjNDg4N2RjMzYyMmEzMTE3OGMzZmIxMDp0OlQ6Tg
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;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo0YWRkYjE3OWJiYjAzZGE4YjRkYzMwMzBlNjE3ZGQzZTo3OjdjNDU6NWM2NjA3NmRjOTI4MjBhZmE1MWViZGQxOGI3MDQwN2FhYzNhOGNjMWMzNzhkNTc4MGE1NWNiNDEyZWM2OGZhYjp0OlQ6Tg
(4)
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(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
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Amy H. Goldin
Amy H. Goldin, P.A.
1801 SE 3rd Avenue, #200
Ft. Lauderdale, FL 33316
954-224-2672

From: lmpembward5@icloud.com
To: karin_newton@concentra.com; jeremiah@nine.hrmedical.com; pmarsh@hrpc.com; marcusmiller@hrcpac.com; marcy@shelterrmedical.com
Cc: Calvillo, Angela (SEN); Ibrahim, Aliya (SEN); Lenk, Daniel (SEN); Chan,Gail; Board of Supervisors (BOS); Cloudcityrep; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckens@sen.ca.gov; Jenna.Emperador@sen.ca.gov
Subject: Urgent Concern : Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:35 AM

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cc: Press, City Council

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Sincerely,

Wendy Ward

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQyOmE6bzpkMmViYmQ6ZmM2NmNhNDc2N2E4ODgxZDI1MDM1YjI1ODo3OmYxMTU6ODVk/ZmIyODgwZmYxNTY3YjBlZjU2ZmVhNTk1OTIxYzY4NjllZmM5NDc0MGM4MmEwN2NmMTk2YWE5OGE0Mzc3MDgwOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://news.youtube.com/watch?v=qcfZ6SNXVNg___.YXAzOnNmZHQyOmE6bzpkMmViYmQ6ZmM2NmNhNDc2N2E4ODgxZDI1MDM1YjI1ODo3OmYxMjA6ZjVkNzc4MGYwNjE2OGI3ZTZkZWUxMDdlZjJmN2ljNTA3MmM5NjEzOWI2ZGNlZmNlZjI5NTA3MmM5NjEzOWI2ZGNlZmNlZjI5OjU6MjQ6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkMmViYmQ6ZmM2NmNhNDc2N2E4ODgxZDI1MDM1YjI1ODo3OjNlNgMDA5NDU0Yzo4YTU3MDI0ZWFkZDhwOmQ2MmI5ZjA1YjA5NDY5ZDI5NzgyNmQ2MmI5ZjA1YjA5NDY5ZDI5NzgyNjo1OmE5ZTQ3NmQ0NTkyOGMxYTUxMmIxYyNTQ5ZjJlZjA5NWZkZTZjNmQ0NTkyOGMxNTkyOGMxYTUxMmIxYzg0NTEzZjAwNzEzYjA1ODBlYzhhMmNjN2RlMjgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkMmViYmQ6ZmM2NmNhNDc2N2E4ODgxZDI1MDM1YjI1ODo3OjNhNTc0NTk2NDgwNGY2NTc0NTk2NDgwNGY2OmE6ZjU1YjM5ZTYxNTIxNGZkZDI0NzgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Wendy Ward

From: Brigitte Thalheimer
To: karen_mercer@concentra.com; outreach@pinkcrossmedical.com; amazon@mail.com; interventions@europarl.europa.eu; pressoffice@pinkcrossmedical.com
Cc: Calicchio, Angelina (ADH); Espinoza, Alicia (ADH); Levine, Hannah (ADH); Chairman@; Board of Supervisors (BOS); Chairperson; senator_wiener@senate.ca.gov; josephmconnolan.hmong@assembly.ca.gov; Kevins.Park@asm.ca.gov; Aaron.Peskin@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:27 AM

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cc: Press, City Council

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/5thsixtemeeting/texttogc/5thGC5.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks/n___.YXAzOmNmZHQzOmE6bnoyNjk5ZTExMzIyNmE5NWU4ZDc0MDI5OTU3ODc0ZmY1MTo3OjVjMDM6YzE2ZjFjZjFjOTU0MDJlMGVmN2I0NDI0NDBhNTMxMzMzHkY2RlZDNmYjMxZTYxZWVmZTNkNjgwOk:Y6Tg
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From: Ernest Howard
To: liaison_response@concentra.com; nurserelief@centurymedical.com; response-threat.com; responseteam@concentra.com; privacy@centurymedical.com
Cc: Carrillo, Angela (@D1); Jiménez, Alma (@D1); Leyba, Daniel (@D1); Chan@cityhall; Board of Supervisors (@D1); Chan@cityhall; jessamy.appeal@jpcenter.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer@sen.ca.gov; Anna.Caravelli@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:42 AM

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cc: Perea, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0YjBiZTg1YTg1ZDYwZmVmNjVmYWRkZDI0OjE2YTAzMTM4YTc3OjUxNGU0MDM0NmQxNWM5ZGY3OTVlNzM2ZmFjYTFmNzc5NzI5ZmIwMjJlYzQ3YmY6Gk6YGTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sp/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C500%20%20people%20and%20thousands_____.YXAzOnNmZHQyOmE6bzo0YjBiZTg1YTg1ZDYwZmVmNjVmYWRkZDI0OjE2YTAzMTM4YTc3YjI0ZGI0MTdlOTAyMzg1N2EzMzM4YTBkOTMxMGE4NTE3NGRjMGY5ODA5MDUzZTAzNzE3NjU0YmJmZDpwOk6YGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/homes.asp___.YXAzOnNmZHQyOmE6bzo0YjBiZTg1YTg1ZDYwZmVmNjVmYWRkZDI0OjE2YTAzMTM4YTIxYjM5OTk0OGI0YzFkMzI4MmYtMTJlYTM0ZTZlMTMyNzNlOGM0YzI5MGIxMTRjYTAwZmFiMzIwYzgxNDE3YzpuOk6YGTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Thank you,

Ernest Howard
831-262-6987

From: eva.inbar@icloud.com
To: laura_newton@sonomarts.org; sonomaliz@pressdemocrat.com; news@nbcbay.com; newsroom@kqed.org; pressdesk@abc7.com
Cc: Cecilia_Aranda (BOS); Jeremy_Alva (BOS); Lena_Hasiel (BOS); CityClerk; Board of Supervisors (BOS); Clustermcmay; senator.wiener@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHFoYzo6ZmE0OTE0OTM1ZjM4YTYxZGZiOGMxMWRmZTE3ZDMzZWM1ZTo3OGY2ZGE0NWUyYzpiNDFmNTUxNzE4MzRkZjI0NTk5MTI5N2ZmOTg1ZDNiMGZkOGZjYmFkNjQzeGlOiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iSiVYg___.YXAzOnNmZHFoYzo6ZmE0OTE0OTM1ZjM4YTYxZGZiOGMxMWRmZTE3ZDMzZWM1ZTo3ZjNlNmE0YjU1ZjA0OTk2ZjZiNTc4MWY1NzI1ZDk5YzA0MWY1NzI1ZDMzZTk4ZTEzOGQ4ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZmE0OTE0OTM1ZjM4YTYxZGQyOGMyMWRmZTE3ZDMzZWM1ZTo3NjVjOjM5MjU3OTk3MTBkY2IwNjdlZjU3OTgyMmI2MGVlNzYyNWFlYjNiODQ2ZTIwYjJlOGMxYzgyZTE4ZTEzZTU1NDI5MjAwZTcxYjNmOTA3NDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0ZmE0OTE0OTM1ZjM4YTYxZGZiOGMxMWRmZTE3ZDMzZWM1ZTo3ZjM5MjU3OTk3MTBkY2IwNjdlZjU3OTgyMmI2MGVlNzYyNWFlYjNiODQ2ZTIwYjJlOGMxYzgyZTE4ZTEzZTU1NDI5MjAwZTcxYjNmOTA3NDpwOlQ6ETg
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Eva Inbar
Sent from my iPhone

From: Sarah Gold
To: karen_mayes@concentra.com; nurserelief@centurymedical.com; pmayo@mac.com; drgreenblatt@bregner.com; mayo@pediatricmedical.com
Cc: Cabrillo, Angela (BOS); Gomez, Alma (BOS); Lezik, Sharon (BOS); Chan,Gail; Board of Supervisors (BOS); Chamberlain, Jessica; jessica.stewart@concentra.com; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Undestand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

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From: Sophie Ross
To: kevin_mayer@concentra.com; patricia@thehkcremedical.com; pvance@hvmc.com; marcus@thehkcremedical.com; wayne@thehkcremedical.com
Cc: Cabello, Alejandra (BOS); Soriano, Alisa (BOS); Leon, Daniel (BOS); Chen,Brad; Board of Supervisors (BOS); Chan,Connie; jennifer.siebel@ttcanada.ca.gov; josephkennedyiii.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:45 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ursafat-and-pa-officials-in-terrorism-against-israel%22google_vignette___.YXAuOnNmZHQvOmE6bzo1NjBkMjU1NzQ1NmRlZGQxNjg1ZjVxZDI5ZDo0ZGFkZjo3OmJwYzFlNDYzMTMwOmNjMjk2NTFmNTk5NGZlZTQ5MmUxOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/israeng050925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bzo1NjBkMjU1NzQ1NmRlZGQxNjg1ZjVxZDI5ZDo0ZGFkZjo3OjhjOWM4ZTFjZTAxNzJmYzQ2N2VjNGM1ZDQ3ODk5NjliZmIzMzBlMjEwMTE2Yzk1YTE5ODhmZGMyOGM1NDFiODAyZjU3ZTpwOlQ6Tg
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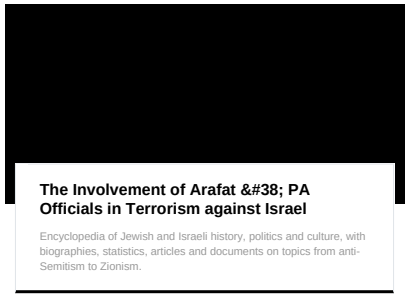
Sent from my iPhone

From: Ungerman Electric
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:47 AM

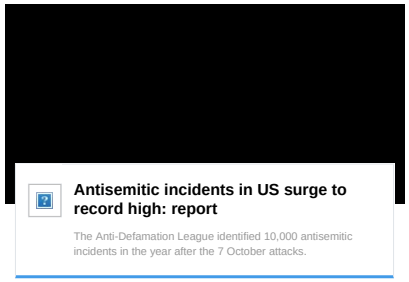
This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Ungerman
Attachments: The Involvement of Arafat & PA Officials in Terrorism against Israel



;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael
Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) Antisemitic incidents in US surge to record high: report



From: elizabeth ginsberg
To: kevin_mayer@concentra.com; mshevock@phillymedical.com; pegue@mac.com; mayor@phila.gov; mayor@philadelphiaweekly.com; mayor@phillymedical.com
Cc: Cabrillo, Angelia (BOS); Epstein, Alex (BOS); Lacey, Daniel (BOS); Clark@aft.org; Board of Supervisors (BOS); Quattrone; jessica.patton@phillyfree.org; jasper@committee.hawaiifreepalestine.org; jasper; Elisha.Fiedler@mail.house.gov; Emily.Pfefferkorn@mail.house.gov; Anna.Eggerss@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Elizabeth Ginzba
Bring them home now !

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68503766___.YXAzOnNmZHQyOmFiOmo4ZGNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjFiNDY0YWE4OTU0M2NjOWY0NTQxNjM0MTlmNjIyYzAxNGJiNjUzODc3NzU0ZmQ5NzU5MjhhMDIyNzg4NDIwOGVkOTEzOTdlZTgwOk6YOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYV7Ng___.YXAzOnNmZHQyOmFiOmo4ZGNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjE2NjBkMWFkOGZjNDNmZmE3YmY0MjIme2M5YTM2MmYwZWZkYzE0ZDI5ODY4ZTAwYjNmYzA3ZGUzZjYzmwOkYOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmo4ZjNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjEwNDE6OTIzNjYxOTRlYTliNmY1YTBmZDVlODY2ZjYyZGJkNzMxNDI3OTFlcGJmZlcYjhjNzAzNWZmNmU3YmE4ZjJmMjgwOkYOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQyOmFiOmo4ZjNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjAwMGI4NDZkOTEyOGNmNDQ2MjQyMThkOTk5OWYyYjM4OTBkZTUwMGMxODIzOTQ1MzIzYjhjNzAzNWZmNmU3YmE4ZjJmMjgwOkYOTg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmFiOmo4ZjNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjIzOTY1OTcyY2E3Yjk2ZGYzMjkxOTY1ZGQ5ZmEwZDJkNGdkOTgwZjNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjU1MzU1YzdlMmM4ZmI2OTFlYzQ2NmNDQ2MjQyMThkOTk5OWYyYjM4OTBkZTUwMGMxODIzOTQ1MzIzYjhjNzAzNWZmNmU3YmE4ZjJmMjgwOkYOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmFiOmo4ZjNlZWIxMjFmZTYxYjhwMDdmMGE1NTM5YmU1ZGIyYzo3OjNkNTM0MWYxMDg5ODY5MzCfYzQxYmJiZWNkNTU5ZWg1OTBmNzE3NzBmZjI0ZTYfNDgwOkYOTg

Sent from my iPhone

From: Renee Silverberg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ariella Abraham
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely,
Ariella Abraham
Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Ariella Abraham, PsyD
Tel: (845) 709-3291

From: Sheryl Goldstein
To: kelly_reeves@concentra.com; policeoffice@pressville.gov; mayor@press.com; mayorwilliott@press.com; mayor@publicmedical.com
Cc: Cecilia, Roberts (BOS); Barnes, Alice (BOS); Lamb, Patrick (HHS); Churchill, Brandi (Fraternal Order of Supervisors (BOS)); Gluckmeyer, Senator (akron@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:27:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOmNmZHQxOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OmEwMDk0MmI4MDBlY2VlNDQ4ZjNhMzNlNDYxMWM2NzY1MTllODAwNWEwMTYwYzgwOjE5Ag
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAuOmNmZHQxOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OjAwMTE0ZjBiNGI2ZmNlYzA0NzM2ZGY3ZDA3OWVkYmRlMzFlOGE2ZGZlOjo5ZmJkYjY4YjMxMDgwOjE5Ag
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQyOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OjI1NzY0MDIxYWFkMDk5ZTcyMmVjZDZkNjEzZDI0MGZlOTc0MGYyADY1NjA5NDdkYWE0ZmZkYjFkYWRlYjE2NGZlN2ZiODpwOlQ6ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/luramg030925.htm%23:~:text=Tragically%2C%20the%20Israeli,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQyOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OjI5NTQ0YTVkZDAwNGZkYTc4M2FhMZVmOWEzMzM5YjBmMDk0MGJjMjk2NWVlMDk3MWUyODk3MGNiMTdkMjQzNzY4NGVmMTpwOlQ6ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQyOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OjE0NTA0NjhkNjRlmOTNiMTI5MGVlMTcwNGVlNTM1ODY3YjFjOGE2MjBlMDE0MWZjMzY2ZjU5YmVlMDk3MWUyODk3MGNiMTdkMjQzNzY4NGVmMTpwOlQ6ZTg
(5) Michael Starr, “October 7 is about to be every day”: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvlx0l9o___.YXAuOmNmZHQyOmFlbzoxOTM5YzY0OTM5MjMyYzFiZGU1NTBkMzUzZDQ0ZTY5ZDo3OmU2YzdiNzU2ZWU4MjM2ODBhYjQ4MjU0NWU1MTEyMGU2ZGM0NzZkMzVlZjE0ODQ0NjhlMzVjYTpwOlQ6ZTg

Zahava Goldstein

Sent from my iPhone

From: Robert Levine
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: URGENT: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This is outrageous and egregious. No one seeking medical care should be subjected to any political bias by anyone at the facility least of all anyone administering care. Please find your moral compass!

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robert Levine

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Rachel Neuman
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pretore Hill Concentra
Date: Tuesday, January 28, 2026 9:27:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pinnero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Ms. Rachel Neuman, M.Ed.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjEyZDM0NzgwMTg3MDZkYmI5ZWQzOWE4ZDRkZjJmNjhlMTBkYWZjZmVlOGE2MTQ2YTMxNWE1YzA0MTBkNWJlZjQ0OGJlYg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjI5OWE0OGEwZjI0MDIzZDQ0MzM5MmY3Nzk2NzczMGVmNWZhMTVhOTQ3MWQ0NjJiYzcxYjgwNmNkN2FiODAxNjI5ODdkOTg0OGJlYg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjE2MzE4ZDI0YmNhYmQyNzNhOTY3MDAxYTI1ZWEzZTA2NjJkZTA5NjI5YTU5ZDEzNjgxYjY0NmgwYmI1ZjpfOlQ6ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20this%20hate%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjY4ZWU0ODc0MDk0ZGE5Mjk5YmZkZWUwMmIyODBmZWY2YjBkYTI4YWM5NmJmMDFiMmQ0M2I1ZTBmMmY4NjQzNzVkYjp0OlQ6ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OjBkOGM0NmQwN2VlYjIyZmNjNDg0MTQwNDY2ZjdiOlQ6ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvx9d89vo___.YXAzOnNmZHQyOm0Ghzo0WVkNDAwZTc0MGY4ZGM0N2NkN2IyZmYwZWU1OGZhMTo3OmU5ZDU6ODhNDlmNGQ3MmQ3MzQ1ZmJNDFhYjE0NWIzZGU1NWU4NmFmMjhiOGU5NTI0ZjFjMTNiYzQ0NGY4ZjA3OTE2NDg0OlQ6ZTg

From: Carol Hurdish
To: leah_rosen@concentra.com; cameron@robinsmedical.com; press@fmpc.com; mayorpeterl@mayor.nam; mayor@whitecreekmedical.com
Cc: Cecelia_Acosta (BOS); jjones_rhea (BOS); Leila_Daniel (BOS); Chen,Ethel; Board of Supervisors (BOS); Clerk@cmc; ginalor.salyer@toronto.ca.gov; prosperkmember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:27:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Carol H

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjY4MjAxMTVlOGI5NzpGMTg4NGI3ZjoxMjNmZjI2ZWE4NDE4NWEwN2YxMmVlNTdkNDE5NzRiNjc0MzU3YmE5ZGJkOTEzZmJkZjI0OGI3wEx5NjpwOlR5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ6ENVVNg.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjY4MjAxMTVlOGI5NzpGMTg4NGI3ZjoxMjNmZjI2ZWE4NDE4NWEwN2YxMmVlNTdkNDE5NzRiNjc0MzU3YmE5ZGJkOTEzZmJkZjI0OGI3wEx5NjpwOlR5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjY4MjAxMTVlOGI5NzpGMTg4NGI3ZjoxMjNmZjI2ZWE4NDE4NWEwN2YxMmVlNTdkNDE5NzRiNjc0MzU3YmE5ZGJkOTEzZmJkZjI0OGI3wEx5NjpwOlR5Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjYxMjAxMTVlOGI5NzpGMTg4NGJlZjoxMjNmZjI2ZWE4NDE4NWEwN2YwYjdjMjBmNTZkZjE3MjA5ZGI8kYTY1ZmRmNDRjNTg5ZjEyMDpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjY4MjAxMTVlOGI5NzpGMTg4NGI3ZjoxMjNmYjM4ZjI0NmE3MTk1MmM0ZM4ZlODY5ZjBkMGZiMDU2NWE1ZTM5YTYxNjOlNWE2YWMwOWQzYzNmMjpwOlR5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clyxkxv9d9wo.___YXAxOnNmZHQyOmE6bzqtM2I4N2Y4OWU1ZjYxMjAxMTVlOGI5NGFkNmNlZjpjNjAyNjVmYTcxYTgxMmE1YWM4MzYwMTZlZDVkOTlhNjpwOlR5Tg

Sent from my iPhone Carol Hurdish

From: Melanie
To: kash_newton@concentra.com; newsroom@nytimesmedical.com; press@nbnr.com; mayorwilson@chicago.com; mayor@seattlemedical.com
Cc: Carullo, Angela (BOS); Jemima, Alice (BOS); Levin, Hannah (NHS); Chairs@all; Board of Supervisors (BOS); Citizen@city; senator_warren@warren.ca.gov; assemblymember.Nunez@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-Z16iSNVNg___.YXAzOnNmZHQyOmE6bzo4YjA1MjA1OWNlNDY5NTIwYzUwNDBkYzJmOTY3MGFiYTo3MDk0NTY5NDQ4ZTY3MjQ5OGIzMGQxYTM5OGZkZjA5NzpoOkY6T:g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-august-issue#%2Bpeople_vignette___.YXAzOnNmZHQyOmE6bzo4YjA1MjA1OWNlNDY5NTIwYzUwNDBkYzJmOTY3MGFiYTo3OjhlMTA5YjIwNjU4MzYyZGVmZDBkZDM0MmQwYjk2ZWZkYWU5NjhkZTVhYTAxZDE2MWI4YzBmZTdjYTE3MjImMjgwYjA1YjgwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4YjA1MjA1OWNlNDY5NTIwYzUwNDBkYzJmOTY3MGFiYTo3OlY1YzI5YmJlNzkzOGI3MWVkOGI3MWVkZGU1MzE4ZjAzMmE2NTE1OGM2ZjU1MTE5YzU5MjU0ZjU0MTE1YzU5MjU0ZjU0

From: eddie izso
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:56 AM

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cc: Press, City Council

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Sincerely,

Eddie Izso
eddiecaterer@gmail.com
201-734-1365

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Robin Levey
To: team_neuter@concentra.com; patientcare@concentramedical.com; pmacon@mac.com; pmacon@whitepages.com; pmacon@concentramedical.com
Cc: Cabrillo, Rosenda (BOS); Estrella, Alba (BOS); Lucia, Daniel (BOS); Chan'Dalit; Board of Supervisors (BOS); Chan'connor; jessica.adams@sfgov.org; assemblymember.haney@assembly.ca.gov; Emma.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Symbols Worn by Healthcare Professional
Date: Tuesday, January 28, 2025 9:27:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robin Levey

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68969366___YXAuOnNmZHIyOmFlbzpmZmE1NDZhNWQxMzc1OWZmOWVmOTZlZi00ZjcwZDAwNGI0ZGI1NmM5MjA3ZDI2NWZkZmMzODc4NDIyZDcwOGU1ZGQ5YzdlOGQ3ZmNmNWM0OTVlY2VhNTc3NzAzOWQ2NjNiMzk2YmM0Ok1zZjpmeCk6YlTg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=gcZ4bDNVbNg___YXAuOnNmZHIyOmFlbzpmZmE1NDZhNWQxMzc1OWZmOWVmOTZlZi00ZjcwZDAwNGI0ZGI1NmM5MjA3ZDI2NWZkZmMzOGM4NDIyZDcwOGU1ZGQ5YzdlOGQ3ZmNmNWM0OTVlY2VhNTc4ZGE2ZDBmYWY5ZjJlMGY3NmI4OGQ4MzY4NzgwYTYyZWVkNGNkNWY2MDExNmQ1NzQ4NzZjYjg4ODJjZWFlZWMwMwNlNkMjMxNTg0MjhjNWUwNjkkMzgyMzlmMzIwNDRlODRlMDNmZWI1YmI5ZjY5NjRkZTpwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHIyOmFlbzpmZmE1NDZhNWQxMzc1OWZmOWVmOTZlZi00ZjcwZDAwNGI0ZGI1NmM5MjA3ZDI2NWZkZmMzOGM4NDIyZDcwOGU1ZGQ5YzdlOGQ3ZmNmNWM0OTVlY2VhNTc4ZGE2ZDBmYWY5ZjJlMGY3NmI4OGQ4MzY4NzgwYTYyZWVkNGNkNWY2MDExNmQ1NzQ4NzZjYjg4ODJjZWFlZWMwMwNlNkMjMxNTg0MjhjNWUwNjkkMzgyMzlmMzIwNDRlODRlMDNmZWI1YmI5ZjY5NjRkZTpwOkY6Tg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20few%20hours%20later%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAuOnNmZHIyOmEtbzpiZmE1NDZhNWQxMzc1OWZmOWVmOTZlOWQyZWE0OTMyNzc3OWZmOWVmOTZlOWQyZWE0OTMyNzc3ZjVjZjRkZTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://muslim-law.yale.edu/20th_century/hamas.asp___YXAuOnNmZHIyOmFlbzpmZmE1NDZhNWQxMzc1OWZmOWVmOTZlZi00ZjcwZDAwNGI0ZGI1NjA4MDFiZTBkMmI0MjY5ZmNlYjM2ZDZlZmMzZjNlZmMzZjNlZmMzZjN

From: Danny Weiss
To: karen_newton@concentra.com; concentra@theconvertical.com; pressoffice@nrep.com; pressoffice@cnapc.com; pressinfo@aaplic.mediaroom.com
Cc: Cecilia, Angela (BOS); Bonnica, Alisa (BOS); Leite, Daniel (BOS); Chan(a)all; Board of Supervisors (BOS); OGeeMcGray; senator.wiener@senate.ca.gov; assemblymember.lesseur@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daniel Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTO4NmI1ONjk1YjVyNWU5ZNjg4NzVjYTo3OmY5ZGI5ZAxNDk1wMGQwMGZlNGY2ZGU1YWExMjE4NDYwZDVkNDAxNjQyYmJjZTY5NzdlYzewOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-LR6iXbVYc&g___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTO4NmI1ONjk1YjVyNWU5ZNjg4NzVjYTo3OiU3Yzo0MjZlNzI0ZGI4ZDA2M2I2ZGIwZDM0ZWJkMDI0NzU0ZWFkNzhmMWY0MjA2N2ZmOWU0NjM4OWVlMmFmZTFlZjpwOlQjOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTQ4NmU5Njk1YjVyNWUwNjg4NzVjYTo3OmY1OTBlYWU0YjVkMDM4MWRhNjBkM2M5MWFjNTg0ZjI4ZTY4NmJiOTVlNmI1ZWIyZTAxNzRlYjgyYzA4MGRkZDRmYzZjZTpwOlQjOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,195%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTQ4NmU5NjA1YjVyNWUwNjg4NzVjYTo3OmNjMDA0MjVmZGRhNjE3ZGM2ZjInNDkzNzY42jdiZDBmMzcwZTYzZTFhNzhmMWY0MjA2N2ZmOWU0NjM4OWVlMmFmZTFlZjpwOlQjOTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTO4NmI1ONjk1YjVyNWU5ZNjg4NzVjYTo3OmE2ZDY3YzoxMGI2NzI0ZGI4ZDA2M2I2ZGIwZDM0ZWJkMDI0NzU0ZWFkNzhmMWY0MjA2N2ZmOWU0NjM4OWVlMmFmZTFlZjpwOlQjOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc9d99o.___.YXAzOmNmZHQxOmE0bzgxMDE5ZjI2NTUwNTO4NmI1ONjk1YjVyNWUwNjg4NzVjYTo3OmM2YzgxMjY4MjU5ZWFlYjIzNDA2ZjU0ZWFlYjIzNDAyZGI3MDkyODEiNDhiZGZjZmNlYzY2OjMzFiNTgwMjcwMTllNGY5ZjE4MDAwNiAxZjYwNDpwOlQ6Tg

Danny Weiss

From: Kevin Cahn
To: keith_newton@concentra.com; contracts@clinicmedical.corp; pmaas@cmse.com; marcsaskins@cogen.com; mtaylor@clinicmedical.com
Cc: Cabello, Amanda (BOS); Soriano, Alisa (BOS); Lane, Daniel (BOS); CheckSelf; Board of Supervisors (BOS); Chan@corp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:27:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.clicktv2v01//___https://www.bbc.com/news/uk-england-london-68802366___.YXAuOm5mZHQ6OmE0bzo4ODg1ZDU4N2FiMTk&ZTBhMmFjYjNkYjhhMzM2ZWU5YTo3OkA3Zm6lOWUyNDI5ZGNiYTBhMzI2YzRiNzY1NTM1MWMwMDExMGYwNDQwMjI0NTI0ZGI2NTAwZTYxZWVkNDAxN2MyZI3ZTIwZDI5ZmI2ZTAz

From: Megan Udell
To: [illegible] [illegible] [illegible]

From: Lisa Benson
To: laura_newton@concentra.com; rosemary@rothcompanies.com; sdeuter@msn.com; mary.worthen@kaiser.com; mary.vick@valleymedical.com
Cc: Carullo, Angela (BOS); Ramirez, Alicia (BOS); Leite, Daniel (BOS); Chan,Ivy@; Board of Supervisors (BOS); CityAttorney; ceinetto.valerio@petaluma.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Pfeffer.kcrw@sen.ca.gov; Aaron.Peterson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:28:02 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6azoxOWM4OWQzYzk0MWI1ODk2MGI2NGE5NDY4ZTo3OTg2YzplOmY2NjE1YWRiZjk2MGZiOTdhMGU5ZGEzNTY0MGI0MGU2NGZiOnBuOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ66XVVYnc___.YXAzOnNmZHQvOmE6azoxOWM4OWQzYzk0MWI1ODk2MGI2NGE5NDY4ZTo3OTg2YzplOmY2NjE1YWRiZjk2MGZiOTdhMGU5ZGEzNTY0MGI0MGU2NGZiOnBuOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE5bzoxOWM4OWQyYzk0MWI1ODk2MGI2NGE5NDY4ZTo3OjBmYzM6MmU5YTY1ODc5NTg4NWQwMjI5YzZlZDI2ZGU3NTZiYmFiMzI0ZjQzOTY4YjU3MWZjYmQxMjM5MTmwYmY0YmFjMDE0OTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.ucmp.berkeley.edu/history/anthro/paleoanth/timeline.html___.YXAzOnNmZHQvOmE6bzoxOWM4OWQyYzk0MWI1ODk2MGI2NGE5NDY4ZTo3OjM5ZjU0ZTg0ZTI0MzJhMjkyNzdhNWNlNzNlZmNlZjVkMjMxNDIxNDI0MzdlZGU1NjgzYTRhMzQyMTmwYmY0YmFjMDE0OTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/bdnf/zbih/basic___.YXAzOnNmZHQvOmE6bzoxOWM4OWQyYzk0MWI1ODk2MGI2NGE5NDY4ZTo3OjA0NWJkOTAxZTVmMDY0NjQ2OWUxYTVmMDY0NjQ2OWUxYTVmMDY0NjQ2OWUxYTo4OWI1NjBkYmMzMzI0MjM0MjBkYmMzMzI0MjM0MjBkYmMzMzI0MjM0M

From: Angela
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern - Inappropriate Symbolism Worn by Healthcare Professional at Pointero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:58 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pointero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68993366
(2) https://www.youtube.com/watch?v=pcZ8HNVX5Qg
(3) https://www.jewishpressblog.org/the-israeli-symbol-of-arafat-and-pa-office-fails-to-terrorizers-against-israelibigoogle_signatur (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnQ2Y:jZTtbMTkwMjBkMzhlYmM5YTU4OThmOWU5NTJhYjo3OjdiZGY6NjcxMzgzYjQ1ZjgxNjg0Y2M2ZmE4MWY0OTYwMmNlZGExZmU1NzBiOTYzNDc2MDdmMjIwZDE0MmVhODM2YTEzNzg0OlQ)
(4) https://pr-dhtt_hrc_cdb-ddc2018_entitiesv3.shtml
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c2kvkcv2m99o

From: Anna Toyberman
To: karen_newman@concentra.com; customercare@wellnessmedical.com; pressoffice@pcrm.com; pressoffice@theregister.com; pressroom@wellnessmedical.com
Cc: Cecchi, Roberta (BOS); Berrelleza, Alba (BOS); Leon, Daniel (BOS); Cherofsky@; Board of Supervisors (BOS); Councilmember; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kristy.Espanola@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,

Anna Toyberman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDxOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjM2ZGM4MjE5YWYwZWZkM2E4NjkyYTc3YmZlYTY4ZTdmMTBkZmU4ZTMkNTgzZjFkMWFkNGU3cY2OcYzAwYTE5OWOxMGI1YzpwOlE6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66JUcVo___.YXAzOmNmZHDxOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjhkYTI5NDk2MGIzNjU3MjA5ZjI0NjZlZjY5NWI4MWYxNTI5ZTkxYmU1OWEzYjAzMWRkZmE5YzBlM2U0MGE2OGYxMzQ0NGVkMzEyNWFkNmJlYzpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjgSZWE6NTBkMjI1NzRmOiI5NmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjM0NDK2GFwYy1iOGJmZmNGVkMzEyNWFkNmJlYzpwOlQ6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjM0NDK2GFwYy1iOWEzYjAzMWRkZmE5YzBlM2U0MGE2OGYxMzQjZDNiZWZkYjI1MWYxNTI5ZTkxYmU1OWEzYjAzMWRkZmE5YzBlM2U0MGE2OGYxMzQjZDNiZWZkYjI1MWYxNTI5ZTkxYmU1OWEzYjAzMWRkZmE5YzBlM2U0MGE2OGYxMzQjZDNiZWZkYjI1MWYxNTI5ZTkxYmU1OWEzYjAzMWRkZmE5YzBlM2U0MGE2OGYxMzQ0NGVkMzEyNWFkNmJlYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHDxOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OmU4YCT0OTNhOWY0YTI2MDFiMzc3NTYxMGQ2YmYzZGZlMGI0NDAxNDc4YjZkZWE3ZmI3NGM4ZGY0NzOxZDYxMmRlY2ZmNDpwOlE6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kxx5d99o___.YXAzOmNmZHQzOmE6ZmpmYzI2NjkwMmM3YzBkYjk5ZmIyYzUxMTcxYzAxMWI3NTo3OjU5ZWY0YzlmNjg5ZGJhMTg2ZDk2M2FlYjk1YTA5YjgxMWEwNjdkZjNlNDU1NTY5OGNjMGFhZTg2YmE1Y2FlZYzpwOlQ6Tg

Sent from my iPhone

From: marjorielaw@icloud.com
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marjorie Kaplan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo3OkIwYWY6ZDA3ZDI0NjA0MWVmN2M5YjU0Y2Y2NmUyYWU1NDlEwNWU4ZjM3NTBkM9W5wNjE5MmYzZjI0mY2RlNZE5MDI0MDlhYWY0YjI5wcHOlQ!Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QVVN5g___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo5OjAwZGJmZTI1NTQ1YmVjZDI5ZDI3MTY3NjAzZjY4YTBlZDcwcOlQ!Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo3OjJiNjE0YTQ4MzM5OWVkNGRkZmZlYjlYWMxYmI4YmNjNjhZTYyNjhhNWI4ZDhkYzFjY2Q4M2YxYWJhM2UxMmRlNDdkZgwOlQ!Eg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo6OjFmY2E0ZmIzgzOTdmNGE5YjZiZmY3ZTgzZTRmOTA0NDk0MWM1ZDA3Zjk1MDlkMmQyNThoODgxMTFhMmJjMGNhMjE0ZTBiNDgwOlQ!Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo3OkRjZkZDI5OGU2ZTc0NDI0ZmM2MzNmMzM0ZTk1YmU0MmMyM2I2ZTBiNDgwOlQ!Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkzx9d9bvo___.YXAzOmNmZHQyOmE6bzoyMGM5MzI1NjNlZTc4YzhiZjUzZTVkZTMxZjc2ZDMxOTo3OmYyNDO6NjIzZjNmZGNkMmRlODAxOGNjNGI1ZTFmNDkyNTk0YTk0WE0NGRlNmM4ZDA4OGRlNGZjM2VmNTVmNDhlOTk3YgwOlQ!Eg

Sent from my iPhone

From: lisa fruchter
To: lweir_newton@toronto.ca; jamesrick@pitblocmedical.com; pquan@ripac.com; marcsaskin@ripac.com; ssinclair@pitts-medical.com
Cc: Calvillo, Angela (BOS); Somers, Aliza (BOS); Levin, Daniel (MYR); Chen,Ethel; Board of Supervisors (BOS); Chu@ripac; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfeffercorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxOjE1YzI1ZDIwOWFhNWQ5OTMzexZjk1UMmExMDE2ZTY4NTdmM2Fx.VmM5NzItNTUzMDc4NTcxMTkkYzBlNDE2MDkyYzJkNzpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VVYM___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxMzo1YTE0YWI0ZDBmMjU3YzJlZjdlNjI0MmI0NTA1ZTlmNmNhZWFlMzVjNGI2NzZlMmY1ZiUzNjoxOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ustalut-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxOjZkNDI4MTgzZDI0ZjM5ZjZgzYWUzMGZiNmYmFiMWMyMjg5NzmmNTE4YjhkZjEwZDA2NzQ2ZjgtYWFmYTBlOTFjYzd4YTVmNDpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng0302S.htm%23:~:text=Tragically%20%25%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxOjJiYmYxNDNmNjNjY1ZTg4NjRjMjBhZDkxNWE2MzE5NzViOWViNGI2MCNiZWYmZTAwOWNlYjI1YjZjYzU1NmY2ODMxYzZkNjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://eyeofon.law.wisc.edu/20th_century/human_rep___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxOjIzMmI4NGVmZjI4MWY4ODk4NGVmZjI4MWY4MjI1YzI3YWU2ZGFlMDQxNWE4YTYyODBiYmpwMjUwNDY3wNTjpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOnNmZHQvOmE6bzo3NDI0NzBmMTc5ODBjZmQxMTUxYTg1Nik3N2IyYzE4ZjoxOTU4YjU3NTI5ZGUxMzhmOWY0NjM3MDlmODZhODpwOlQ6ETg

Lisa Fruchter

From: jeffrey fried
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:10 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jeffrey Fried

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Hinda
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concentra: Keffiyeh and Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Hinda Anolick

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68992366
(2) https://www.youtube.com/watch?v=gcZ9QlVV7Qg
(3) https://www.jewishjournal.com/blogs/the-israelbeat/st-of-arafat-and-pia-official-its-terrorism-against-israelkhaoude_sajaania https://url.avanan.click/v2/r01/__https://www.un.org/webcast/jsp/SR/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE0bzo1MWQwY2t4NDA1ZGZjOlODZhYWI1ODZkZWEzMoky ZDBhZjo3OmEwYTU6ODY4ZjRmMzI2NmRlODI1OWY2Y2E4OTdkMTE3NGU4NDVkZWY3ZDY4ZDAwMDNjYTExZWJjNDQ3ZDBhMTdmMzcyNjg0OlJSTg
(4) https://avalon.law.yale.edu/20th_century/human.asp
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9xdxxvlk95o
Hinda Rachel Anolick

From: Reuven Falik
To: laura_newton@concentra.com; comments@theirmemedical.com; press@fmpr.com; marywalton@fmpr.com; marvin@theiremedical.com
Cc: Cecelia_Argenta_(BOS); Ipenna_Alexa_(BOS); Levie_Daniel_(BOS); Chan@jdsf; Board of Supervisors (BOS); Chan@sfcmg; senator_wiener@senate.ca.gov; assemblymember_haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:28:16 AM

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cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68869566___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjI0OjFiZWU5ZjY4OTVlYTM0OTI0MjYxNTU2YzE5ZDE1YzRhYzI4M2EyOGIwZjM4ZjAyYTU2MzU5YTk1ZWY4OTpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gU6tiNVVI&g___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjI0OjFiZWU5ZjY4OTVlYTM0OTI0MjYxNTU2YzE5ZDE1YzRhYzI4M2EyOGIwZjM4ZjAyYTU2MzU5YTk1ZWY4OTpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjI0OjNiYWI0MjU1YTdlYzlmYTkyYTMxZTFlYmM4ZWFLxMzI0ZjcfMWU5NTQxYjViYzU1MTFlOTlZTVhZTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%2Bus%2Bpeople%2Band,19%2C000%2Binnocent%2Bcivilians___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjI5NDk6MDYxMDUwNmVlMTQ0ZjEyMzRmNjJjZDhiNjkzNZZhZmFlMzI0MzgwZmI5ZThkNWRhNjMxOWY2YmFhODFjZThmYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://apnalaw.kaw.edu/20th_century/human_nat___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjI4OjE4MjA1NDMwZDg2ZDRkZjFmZSI6MGU3ZjE0MGI3ZTI2NzU2ZTE2NjQ2ZDI2ZDI0NzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzCnNmZHKzOmFiYmwOGd4NzE3YThmZjBhNmM0YjZiNWVmNmIzOjA1MDM6OWNhOGFhMDE0ODdkYmVkNGRiNzk2NGZlMTdkNmIwNGJhNzMwMzI3NGI0OTY1ZDpwOlQ6Tg

Reuven Falik
Sent from my iPhone

From: florence mendel
To: keith_newton@unionarea.com; jcorrero@delta.treadical.com; pegram@mac.com; marcoadelson@hcogan.com; mmcvin@detroitmedical.com
Cc: Cahalin, Angela (BOS); Ipetrick, Alisa (BOS); Lane, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); CityAttorney; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQ:c:ONrEl0zrqhZDc:5NG12NTkzMjAyYmZiZGVjZmRmMDRlNWNmZTIzZDo3OmMxYTY0MmI4OWU5ZGY2ZjU2OWM4MzMwODk4NTljYiI6W1SOWRlZWI4NTExNWY3MWJhNzkyMjhlYTBhNDBkMDBkZjBhODIwOlO:6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:c:ONrEl0zrqhZDc:5NG12NTkzMjAyYmZiZGVjZmRmMDRlNWNmZTIzZDo3OmNiMDI0NWZjMDU2MGE4ZWI2MzM4NzJhOWRkOTk2MDc4OmJvYWQ6MmIyNjM5NDk3NmJlNzRiZjM5MGYzZDBmZGZkMDg5ZTg:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/honneng010925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQ:c:ONrEl0zrqhZDc:5NG12NTkzMjAyYmZiZGVjZmRmMDRlNWNmZTIzZDo3OjdkYmI0ZjRkYTFiZjZkZgtoxNzg4ZThmODUwOTkwOlBiZDc5ZjRkZTY1Y2Y1ZjA2ZmIyY2QxMGJyMTpwOlQ6Tg
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Flori Mendel

From: Wendy Dreskin
To: karen_stewart@concentra.com; customer@cyberonemedical.com; pmoore@mac.com; mary.worthen@kaiser.com; mary.vick@valleymedical.com
Cc: Carrillo, Angela (BOS); Jennings, Alicia (BOS); Leiva, Daniel (MAYO); Chan.bos@; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:28:26 AM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE4MmU3ZjkwYmRlMjZjZjI3MmQzNDMwNWI2MDI0MjRmNDVkYzVlNkY2ZjY1YzMTAyNjkzOCV2NzQ2ZmFiNTI0N2I0OGIyYmNhMmI4ZmwOlQ6OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ66XVVYng___.YXAzOnNmZHQvOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE4MmU3ZjkwYmRlMjZjZjI3MmQzNDMwNWI2MDI0MjRmNDVkYzVlNkY2ZjY1YzMTAyNjkzOCV2NzQ2ZmFiNTI0N2I0OGIyYmNhMmI4ZmwOlQ6OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE2NzExMmc0ZjE2NzEzMmc0ZDFmZDE3N2ZmOTA3NjgxNjA5MjE2MDQwYWRmYmIxODExZGM1NTFkYTAwYmFiNTYyZWIyNDpwOlQ6OTg
:https://url.avanan.click/v2/r01/___https://www.ucr.edu/news/2023/10/25/ucr%2Dcommunity%2Dexpresses%2Dsolidarity%2Dwith%2Dpeople%2Dof%2Dpalestine___.YXAzOnNmZHQyOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE4MmU3ZjkwYmRlMjZjZjI3MmQzNDMwNWI2MDI0MjRmNDVkYzVlNkY2ZjY1YzMTAyNjkzOCV2NzQ2ZmFiNTI0N2I0OGIyYmNhMmI4ZmwOlQ6OTg
(4) https://url.avanan.click/v2/r01/___https://awaken.bmc.yale.edu/26th_century/button.asp___.YXAzOnNmZHQyOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE4MmU3ZjkwYmRlMjZjZjI3MmQzNDMwNWI2MDI0MjRmNDVkYzVlNkY2ZjY1YzMTAyNjkzOCV2NzQ2ZmFiNTI0N2I0OGIyYmNhMmI4ZmwOlQ6OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o.___.YXAzOnNmZHQyOmE6bmxsYzFlNTUwN2NmMWUxNDZhNmI4ZDZlNDBiYTc4NjE4MmU3MmY0YzI4NDE2OTBiMzMtNTA2ZWRlNWVkZjE5ZTBlNWVlYWZhMmNkZDEzJTmwNzBlOGO3OTI1MGZjZTmwOlQ6OTg

From: Sarita Fox
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

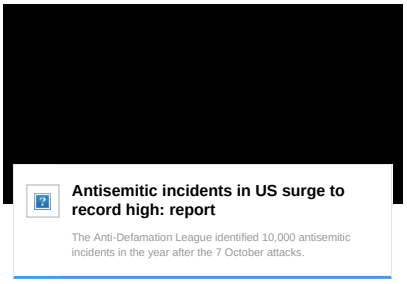
cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sarita Fox

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael
Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) Antisemitic incidents in US surge to record high: report



From: Eileen Walash Subat
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:28 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eileen Walash Subat

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ONVVNg___.YXAuCm5mZHQyOmFiOmpmZGJhMTk0MWM3MWVhZjY3MTIwMGU0MzQyMjI5NTFhMzo3OjkyNjQ0NzA2Yzi3ZWUxODBhYzhjOWM4MDYzZmY2M2UxMDMwYTBhNjgxYzhmMjY4YWZmMGYzZTRjNmQ3YjJlN2U1ZmVmYjg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQyOmFiOmpmZGJhMTk0MWM3MWVhZjY3MTIwMGU0MzQyMjI5NTFhMzo3OmM4OTlQ6OTI4MWFmYzNjQwNzk4Mzc1OTk5ZDQ6MmRhN2NhOTA3OWIwZGZmYTZjNjY4NDNhZjBkYWQyODM1OTFmZTY4ZjUzMWE1YzpjOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%2C%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQyOmFiOmpmZGJhMTk0MWM3MWVhZjY3MTIwMGU0MzQyMjI5NTFhMzo3OjdiNjM0YWZkODcyNWEzNTM3MjllZWYzMmYzNjQwNTA5OTEzOTUyY2E1M2JhNWZiYTllZTRlNGM4ZGI5NmViNjRiYWU5MTg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQyOmFiOmpmZGJhMTk0MWM3MWVhZjY3MTIwMGU0MzQyMjI5NTFhMzo3OmM4YTE0MDBhMzc2ZGFmNTQxNjIwZjIzY2Q5ZDA4YWRlZjBmMmRlMTg0OGExYjZhMTgzZWFkNmNhMTYxZTFhNWFlNTExYzg0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAuCm5mZHQyOmFiOmpmZGJhMTk0MWM3MWVhZjY3MTIwMGU0MzQyMjI5NTFhMzo3OmM2YzI6NTk4ZTkxNjVkZGNhMTJhNmM5Y2U5NTBmMDZkM2QwNWE4NzQwMzdmOTE2MWFlNTk4MTZhNGUyZjAxOGVlZDE5YjpOlQ6Tg

Lee Walash Subat
Sent from my iPhone
917.952.6351

From: Lili Shafai
To: kathi_peterson@oxnard.org; mayor@fullerton.gov; mayor@ocgov.com; mayorwalkins@ocgov.com; mayor@santaanaca.gov
Cc: Camille_Kraemer@ocgov.com; Jennifer_Hicks@ocgov.com; Kathy_Tavoularis@ocgov.com; Doug.Chaffee@ocgov.com; Board_of_Supervisors@ocgov.com; chairman@ocgov.com; senator.seppi@ocgov.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristin.Pfeffer@ocgov.ca.gov; Anna.Eggerman@ocgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lili Shafai

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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQvOmEzbzo4YjNiNDI5ZTU0MWU1xMDdiOGNiMWUxYjFiNDk5Yzl1Mzo3OmUzMzU5OTU4ZTdmYjY4YTc2NmU2ODQwYTFhMDE4OWNjOWM1NzIyNTBjMDQ0NDE3NzQ1YzZhY2M0OTAxYTIyNTY1YjA5MDgwOk6YET
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Sent from my iPhone

From: dontyoudelay@gmail.com
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:35 AM

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cc: Press, City Council

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dana Giller
To: laura_newton@concentra.com; susannah@mybrownmedical.com; sales.dc@mac.com; mary.wardlow@kroger.com; inquiries@bakermedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lopez, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; sanjuniper@sanjuan.edu.gov; assemblymember.haney@assembly.ca.gov; Kriss.Pfeffercorn@sen.ca.gov; Alexis.Torrance@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:28:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dana

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZ0QxOmE6bzo1NTA3Y2VlZWQ1OTNkZTAzZTI0OWY0ZjA0ZTI0OWY0ZjJkMWMwOGQ0MDIxN2Q1ODVkZTAz

From: Dana
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:37 AM

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Sincerely,

Dana Miller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: carlsaunamana@icloud.com
To: kevin_mayne@pennmp.com; pstevens@potrerohillmedical.com; pgauss@mac.com; mtaraskin@sfchronicle.com; mtaxin@potrerohillmedical.com
Cc: Cabello, Angela (BOS); Kimberly, Abbe (BOS); Lazo, Daniel (BOS); Chan@sfgf; Board of Supervisors (BOS); Chan@mac; jessica.adams@pennmp.com; assemblymember.trueva@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:37 AM

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alison Sussman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQxMzo3OTc1:ZDE6MGI4ZTcxOGYwMzQ1M2ODlGVlM2UzMzUtNGRlMWI3NTUtMWY5YWRlZGIxYTRmNjpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQxMzo3OTBkMzk4ZjI2LkwZTUwNzo4NWMwNjG3ZTBkYmM0MDc1YTUzMGZlY2U1YjmqZTg4OTUwYzYzOmU4MDQxNWE4MmIxMTM4ZDpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQzMzo3OjgzMGM0MTc0YWE2NTU2N2Q1YmY1YzZmE1MTNlZDMzYjkwZjg0ODVmM2IyNTA0ODcwZDMyYzVlMGI4MDQxNWE4MmIxMTM4ZDpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20boy%20Jewish%20people%2Ftheir%20Hamas%__.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQzMzo3OmQxNDQ0Mzk4YmI1Yy1kNTkzMTMwNGJlMDIwNzZlOTc4NDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQzMzo3OjkxY2Q5OWQ2YzY2NjQ5YWU2YWZhMGEwOTEzOGE0ZDI0ZTYxN2VlOTI1ZTE4ZTI5NmJlMGJmOWM1YjNiOTJmeGRlOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzpkMzQyOlk3ODZmYTM1ZTBkOWFjZGVhZjFlNDE5ZGQxMzo3OjY1NDk4MDcyOCVmYWQwNTg2NDI1ZmMzOwZWExNTAxMTA5NzBlMmIxNTgwNGIzMTc2NmM0wUWU1MjU2WlmNmRjODQxOjE1YTpwOlQ6ETg

Sent from my iPhone

From: Katherine Diaz
To: laura_swanson@sonoma.edu; jamesmi@sutterpmedical.com; jamesm@mac.com; mayorwilson@sbcglobal.net; mayor@cabeleomedical.com
Cc: Cecilia, Angela (BOS); Barrera, Alma (BOS); Lara, Daniel (BOS); Chamblee; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnNmZHQxOmE6bm5hbm8dmVjYzo0YmNlOWRiODBwZTNjZmQ4MmMwN2JmNjo3OmJlNzI0MzNhMGIxNmY1MDExNzYzZjNlZmQ4MmMwN2JmNjo6NzkzMDcxNjk1NWE2NjE0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QVkYNg___.YXAzOnNmZHQxOmE6bm5hbm8dmVjYzo0YmNlOWRiOEIwZTNjZmQ4MmMwN2JmNjo3OmI3ODg2NDNkZjZmODQ4NGIxYzZiZjVlNzFlMmNmU1NmdFcYjmwOlOlETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bm5hbm8dmVjYzo0YmNlOWRiODBwZTNjZmQ4MmMwN2JmNjo3OjcwYzQ3ODU3MzE0YmMzBhYTBjY2NiYTU3M2MxOWUyZTcxNWRjYmY2MjBjNDBlMjdkNzA1OTc0ZDAxMjZiMDQ0MTYxYWY1MzpwOlQlETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bm5hbm8dmVjYzo0YmNlOWRiODBwZTNjZmQ4MmMwN2JmNjo3OjIyMTU0NzI0OGQ1YjNjYWM3OTI2MTU4NTgyOWE3MmQ5NjA4NWE2MjAxYmJjZWI5ZjQ1ZjhkM2I2YmY1ODUyY2JiODBkZDpwOlQlETg
(4) https://url.avanan.click/v2/r01/___https://insight.hire.yale.edu/this_century/human.asp___.YXAzOnNmZHQxOmE6bm5hbm8dmVjYzo0YmNlOWRiOGIwZTNjZmQ4MmMwN2JmNjo3OjA1ZGE4ZmI5NzQzY1YyZTU1MDlkYjRkOTkzZGZhNjU4ZWM4YTY5ZjEzNGI1ZjNhZTdlNjVlMDU1ZDNkZDhmMzdmZjpwOlQlETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Katherine Diaz

Sent from my iPhone

From: Hernan Diaz
To: kevin_stevens@concentra.com; mcmenamin@phillymedical.com; pmayer@mac.com; shannonbrown@comcast.com; pmayer@patientcentralmail.com
Cc: Gauthier, Angela (BOS); Sommers, Alisa (BOS); Lecky, Hannah (BOS); Clapp@aol; Board of Supervisors (BOS); Chairman Hay; senator.wagner@senate.pa.gov; assemblymember.harris@assembly.ca.gov; Kenny.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:53 AM

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cc: Provs, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f436f6____YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1OGIxMmQ4NDk0NDhlZmU3ZGYxOTdkMDg5ZTk2ZDA5NGVkZGIxZDdlOTk4YjNlOGFmZmFkZGZkYzY2ZmY1YzA5NGTA3NDIxZmE2YjZmZmNjZGZlOGJjMjdkNGVjNTIxMGQ5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg____YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1OGIxMmQ4NDk0NDhlZmU3ZGYxOTdkMDg5ZTk2ZDA5NGVkZGIxZDdlOTk4YjNlOGFmZmFkZGZkYzY2ZmY1YzA5NGTA3NDIxZmE2YjZmZmNjZGZlOGJjMjdkNGVjNTIxMGQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgvogle_vignette___YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1OGIxMmQ4NDk0NDhlZmU3ZGYxOTdkMDg5ZTk2ZDA5NGVkZGIxZDdlOTk4YjNlOGFmZmFkZGZkYzY2ZmY1YzA5NGTA3NDIxZmE2YjZmZmNjZGZlOGJjMjdkNGVjNTIxMGQ5ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/5th/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorist%20attacks.___YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1MjhiNDA0NDhlZmU3ZGYxOTdkMDg5ZTk2ZDA5NGVkZGIxZDdlOTk4YjNlOGFmZmFkZGZkYzY2ZiM5NiNGIRMDhmYzU1YzgzMGZjODVmMDNkOWNiZGVmOTM4ODZkMjMtZGFmMGZlOGJjMjdkNGVjNTIxMGQ5ZTg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1OGIxMmQ4NDk0NDhlZmU3ZGYxOTE2OWBiNzk2ZjNlOTdlM2ZmU3YTgxMzcxY2Y2Y2JlMTIyZDQ1N2U2Mmo0ZlN2Y5ZGM0YTI2OTZlODBmYzgxOlOlETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAzOnNmZHQyOmFiOgpmNTBhNmFmZGU1OGMwZGJlNzc1MjhiNDA0NDhlZmU3ZGYxOTdkMDE0NGY0ZDZlN0NmFkZlI1ZjM0ZTA0YjNmNzk4ZjNlYzNTEzM0wOxYTg1OWZmNTOxZjhmMGJlYzFlNjgwOlOlETg

Sent from Hernan Diaz

From: Margarita M
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Bukatik family

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Martha Kazman
To: karen_mayer@concentra.com; mayerk@hollywoodmedical.com; press@fmp.com; mayorofficial@lacity.org; mayork@hollywoodmedical.com
Cc: Cedillo, Gilberto (BOE); Jennings, Alexis (BOE); Lopez, Daniel (BOE); Chan@laedc.org; Board of Supervisors (BOS); Chan@laedc.org; senator.padilla@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:28:58 AM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Martha Kazman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm5mZHQvOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjEwMzk2ZTIwNGQ5NjoxOmY4OTE5ZjAxZjA3ZWI3YjI0ZjhlZjU5NjdmNGI4YTM5YmM4ZjI0ZmQxNjk3MTUxMGE2YTY2ZTBkYjI0MDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6fNVVNg___.YXAuOm5mZHEyOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjE5OGRiNTk3MzI2NWY0MjA3MWVlNjI1MGZmYmI1OGRlNTk3MzI0ZTkwMDQxMzBhNDk4NWVkY2Q1OTQxZmM1NWRlZDA5YjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQvOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjEwMzk2ZTIwNGQ2NjoxOjU5N2Y0YjQ3OTAwZTAxMDdmYTFjMmQwNTA1YjFiMWJhOTUwYjEwYzk4MDQxMzBhNDk4NWVkY2Q1OTQxZmM1NWRlZDA5YjpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the,Jihar%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQvOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjEwMzk2ZTIwNGQ2NjoxOjJmMzhjOTE0NjQ4YjI5NmU3MzE3NGE5ZGZkZmEwNzU4ZmQ5MDIgYmM4ZGZiZY2MzZjdiNjZiMTBkNmM0NzRhOTZjMD64YTZkODpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOm5mZHQvOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjEwMzk2ZTIwNGQ2NjoxOjcwYzZiOGE2Yjk1NGM0ZjA1OGYwYzNiYTAyZTI5NzVkZmY5OGU1NzQxNTEzZTlmNzQ1ZmUyMjdlMTBkNmM0NzRhODE5NzJlNjU4MTk0ODE5NzJlNjU4YzpzwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkrxv0d99o___.YXAuOm5mZHQvOmE6bmpkZjU5NjdmMGMxY2UxNzliMGMxYjEwMzk2ZTIwNGQ2NjoxOjkyZDM0ZmFkM2NmY2FlMzZkODBkMmZlNWQwYjU1NDBkMTFlNzY4MGEyYTE4MzZlOTQ3ODQwNzU1ZmY1NzY1MGRmMDU3ZgpwOkY6Tg

Sent from my iPhone

From: Rabbi Michael Simon
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36iNVVNg;___YXAuOnNmZHQyOmE6bzo5ZmYxODcyZmVmZDYwMDQyYjunODhhMWQzNWJiNWViZTo3OjA4YTA6MGQyZmE2ZjZjMWQ4NTU1NmU2M2E3MTAxNTFiMDIgN2FkMWEwMjZkY2VmMTA5ZGViYjp0Ok6YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAuOnNmZHQyOmE6bzo5ZmYxODcyZmVmZDYwMDQyYjunODhhMWQzNWJiNWViZTo3OjI0YTg4YWI0M2I0ZjU1cYmJmYTNhZjIwMjmEDMMJlNiMmE2NDNlkZjA3MGViZDE0OGI3MjFkMWEwMjZkY2VmMTA5ZGViYjp0Ok6YETg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%20%22the%20law%20people%22hasn%20people%22used,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAuOnNmZHQyOmE6bzo5ZmYxODcyZmVmZDYwMDQyYjunODhhMWQzNWJiNWViZTo3OjJmNTQ5YjZRkODgxNTY0OGM4MzA2MjAwZmM2NDZkYmZjYjRiNTY3NWJlZDBlMmM0ZGUtYZZhMGVlYTJhYzlkMjg0ZDMwZjp0Ok6YETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAuOnNmZHQyOmE6bzo5ZmYxODcyZmVmZDYwMDQyYjunODhhMWQzNWJiNWViZTo3OjY4Y2U6NmFkNjFkMTFkNWMxNmZjMWU1YzA2NCMwOTYwZWRmYmVwNGE3NWY2ZTdmNjU1NjNkNTA0ZDJmOGNkYETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcvfd0l9o;___YXAuOnNmZHQyOmE6bzo5ZmYxODcyZmVmZDYwMDQyYjunODhhMWQzNWJiNWViZTo3OjFkMmMtGZWIyMTVlYTlkYdk3ZTcyNGIzNjE0ZWFmYWRmMjBkNGI4ZGVlZjAwODgyYmQwNjM2NjA0Ok6YETg

Rabbi Michael Simon
Temple Beth Kodesh
Boynton Beach, Fl
(954) 367-0139
www.TempleBethKodesh.org

The Blue and White Road: A Path To a Fulfilling Jewish Life
Now Available on Amazon.com

From: SAUL FAINGAUS BEKIN
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: XXX
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,
Dr. Robert M Solomon

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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From: Michael Pinter
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:21 AM

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rob Milam
To: kaleb_mcalvain@toronto.com; publicinput@pressofatlanticcity.com; letters@thepi.com; letters@the-tidings.com; editorial@philadelphiaweekly.com
Cc: Cecilia_Kosarin (BOS); Dominick_Allen (BOS); Leslie_Dantzler (BOS); Chris@phl; Board of Supervisors (BOS); Chairperson; brooklyn.planning@parks.nyc.gov; propertymember.haines@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Aisha.Fitzgerald@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:39:22 AM

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cc: Press, City Council

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Rob Milam

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9mcZHQyOmEfihzo0Yzc1NmNlk5ZY1ZDAwNGU3ZDU2MmUwNDAwMzIwMDk2MDc3OmNlNDI3YTQtZTk3MTgzYjJjMDQxNjNlMmVjYjA0OGQ5ZGI5YzA4NGVmYjE0NWQ5ZGI5YzA4NGVmYjE0NzU5ZGI5YzA4NGVmYjE0NzU5ZGI5YzA4NGVmYjE0NzU

From: KAREN KATTENBURG
To: kelly_mosher@concentra.com; getwell@galectinmedical.com; press@cbnpr.com; marcsalem@hotmail.com; mayor@bethlehempa.gov
Cc: Cahillo_Rosario (BCH); Eastwick_Abbie (BCH); Lamb_Rachel (BCH); Olmsted@; Board of Supervisors (BCH); Chairperson; senator.alexander@senate.pa.gov; assemblymember.kanjorski@assembly.pa.gov; Evans.Pfeffer@mail.house.gov; Evans.Erosion@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:39:23 AM

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(5) https://url.avanan.click/v2/r01/___https://mobile.kqed.org/education/20th_century/human_rights___.YXAzOkNmZHZoOmE6bzo6ZDU1YmY0ODE5Y2FmZjQwNTVkYmU1OTY0NmNlOTAxZGRlYTo3ZWE0MzI5NzI1YjJkYjc1NTFlZTRjZGZmNDI5ZDI5YjI0ZTNmZGE5NGE5OWY2NTpwOlQ6Tg
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Karen

From: Shanna Barron
To: karen_swanson@toronto.ca; premier@ontario-medical.com; minister@mpp.com; minister@ontariomedical.com; minister@ontariomedical.com
Cc: Calville, Angela (BOH); Bottrell, Kirk (BOH); Leigh, Daniel (BOH); Chair(staff); Board of Supervisors (BOS); Chairperson; premier.ministre@premier.ca.gov; equalitymember.harvey@assembly.ca.gov; Kelina.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Re: Healthcare Professional at Portrero Hill Concentra
Date: Tuesday, January 28, 2025 6:29:23 AM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE0bzoxOTY0NTE5YjY0YzmNjNlWViNjU5OGYyNzMyZmRhNDBmNTc3OWE2ZGYzMjY5YTlhMjk4YjE3MDc0MzUzNmZiNWEwYmE4ZTQ1OTY2Mjg3N2Q1M2M4ZTkzNzVmNWMyZDZlOTk2Mzg2ODNjNDgwOkY6TE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNXVN9g___.YXAzOnNmZHQxOmE0bzoxOTY0NTE5YjY0YzmNjNlWViNjU5OGYyNzMyZmRhNDBmNTc3OWE2ZGYzMjY5YTlhMjk4YjE3MDc0MzUzNmZiNWEwYmE4ZTQ1OTY2MjM4ZTkzNzVmNWMyZDZlOTk2Mzg2OTNlNGI4YTQwOkY6TE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE0bzoxOTY0NTE5YjY0YzmNjNlWViNjU5OGYyNzMyZmRhNDBmNTc3OWE2ZGYzMjY5YTlhMjk4YjE3MDc0MzUzNmZiNWEwYmE4ZTQ1OTY2MjM4ZTkzNzVmNWMyZDZlOTk2Mzg2OTNlNGI4YTQwOkY6TE
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20five%20this%20people%2Cfound,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE0bzoxOTY0NTE5YjY0YzmNjNlWViNjU5OGYyNzMyZmRhNDBmNTc3OWE2ZGYzMjY5YTlhMjk4YjE3MDc0MzUzNmZiNWEwYmE4ZTQ1OTY2MjM4ZTkzNzVmNWMyZDZlOTk2Mzg2OTNlNGI4YTQwOkY6TE
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(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv2kxxv0d9lo___.YXAzOnNmZHQxOmE0bzoxOTY0NTE5YjY0YzmNjNlWViNjU5OGYyNzMyZmRhNDBmNTc3OmI2ZTM0NTIxMDJkMDA4NGU2YmYtZTE4MjFkYWBmMGYZNzUxYmEzMmE1MmY5MjEwMzM2NDE3Mzg4ZTJlNDZlNGI1YzcyNzAwZTpwOkY6TE

Shanna L. Barron

From: Drdonna Feldman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dr. Donna Feldman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: ADAM RABINOWITZ
To: kerri_meyer@concentra.com; contracts@thetimesfund.com; pmeyer@cop.com; marcopolitano@cooper.com; mtmoffat@thetimesfund.com
Cc: Calvillo, Angela (BOS); Ignacio, Alisa (BOS); Lane, Daniel (BOS); Cherchaf; Board of Supervisors (BOS); Chuahkeng; ingrassi.agnes@comcast.net; agnesmcmember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Estanga@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:29 AM

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cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Adam Rabinowitz
Aerabinow@verizon.net

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-60902366__.YXAzOnNzc2HQyOmE6bzpiMWY2NmRlMGNiYjFmOWM1N2JkNzU5Y2ViNjk6YWY2ZjozOjIwNjU0MjQ0OTIwZjVlMTBmYWZkZmM0NjRmZTM5NzQwY2MwMmE3MTlmYjc1NzQxNzNlZWU5MTg2ZjNjZwwMDJjZDk2NjpwOlQ6Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=qcZH6NVXNg__.YXAzOnNzc2HQyOmE6bzpiMWY2NmRlMGNiYjFmOWM1N2JkNzU5Y2ViNjk6YWY2ZjozOjIwNjU0MjQ0OTIwZjU0MTAzMGE5ZjI5Yzc4MjE0NWEwZTk4NTEzZmZlZDI0N2ZmOWEzZTk4NTEzZmZlZDI0N2ZmOWEzZTk4NTEzZmZlZDI0N2ZmOWEz

From: Michal Sherman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:31 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Michal

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Steven Pollan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:31 AM

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Sincerely,

Steven Pollan

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: glen.pantland@icloud.com
To: kaleb_mayor@pinenetnews.com; reception@pinecrestfood.com; enquiries@mac.com; mayorsoffice@bigpipe.com; mayor@pinecrestlocal.com
Cc: [Calcitte, Rosetta (BCH)](mailto:Calcitte,Rosetta(BCH)); [Bombeck, Alisa (BCH)](mailto:Bombeck,Alisa(BCH)); [Leitch, Patrick (BCH)](mailto:Leitch,Patrick(BCH)); Chesterfield; [Board of Supervisors (BCH)](mailto:BoardofSupervisors(BCH)); chaptercrow; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ivona.Esperanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:36 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Avrohom Pantierer

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MzMwOTVlMjYwMzc3OmI4ZTg5OGE0ZWFiNDI0MzNlOGNGE4MTI4ZTM5ZmFkYzA1ZjU3MGYyNmMzNzQ3ZTBkZDcwOHQ$
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=qcZ56SNVN7g__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MzMwOTVlMjYwMzc3OmI3ZmY3NGU0NGU4MTI4ZTM5ZmFkYzA1ZjU3MGYyNmMzNzQ3ZTBkZDcwOHQ$
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MmIwMTE5MWJmNTYyYjhjNTg1MmIwMzEzZGI4NDQxNDIyNDM1NWUzN2NmYThkZWYyZjAyNDgwOTM2YWJhZDMzZjgwOBQ$;https://urldefense.com/v3/__https://www.aa.org/webcast/ga58/statements/israngil330925.htm%23:~:text=Tragically%2C%2DS28the%2Dlives%2Dpeople%2Dkind,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MzMwOTVlMjYwMjc3OmI5NjM2YWFhMjUzOGQ2NzM3NjA1YzA0NmEyMWZiYmM2NGZjgzWMGZlBkYzJlZGU1YWMtNTgwOTM2YWJhZDMzZjgwOBQ$
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MzMwOTVlMjYwMzc3OmI4ZTg5OGE0ZWFiNDI0MzNlOGNGE4MTI4ZTM5ZmFkYzA1ZjU3MGYyNmMzNzQ3ZTBkZDcwOHQ$
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9xdcn9df9lo__;!!XAxOnNmZHQxOmI5bmUZDE0MWJmYWRmMzc0YjBkNzI5YWI2MzMwOTVlMjYwMzc3OmI3mFlYjU0NTBkMGQxNjg2NTEwODcwZGUzMDYwOTUzZmIxOCBDUHMTbzNDQxNjY4OTNiNDUxMGQ2ZDZjNStowOR3Eg

From: Moshe Finkelstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Moshe Finkelstein

From:	Rochel Grosz (FKA Diane R. Tishkoff)
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 9:29:43 AM

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cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzoxMTczZTUwZGNhNmVlZWYxNTczZWJiMGMyOGE4YTA3NDo3OjJmOGY6MDIyOGNhMjgzZmFkOTI4NTQ5ZTllNzZkMDAwNGQ2OTIwMjJiNTkzZDQ3ZjFkNTA0ZjUwYjQzMGQ0Y2MyYjAyOTp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-

israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxMTczZTUwZGNhNmVlZWYxNTczZWJiMGMyOGE4YTA3NDo3OjFlYjg6NGY1ZGM0YmY0MjFkYTE0ZDYyYmJiOTRkZTc0ZjBlNzk0NjJkZDM2OWYyZTllN2IyOTcyYzhjMTVjZGNkMDg1ODp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzoxMTczZTUwZGNhNmVlZWYxNTczZWJiMGMyOGE4YTA3NDo3OjI0MTM6NDA5MjBhZDU3ZTQ1MGY3NTkyZDk3MzVlY2UxMDlhMTNmY2RiMmY3MDVmN2RjNWM5OTVkNDVhMTk4Yjg4ZWZjODp0OlQ6Tg
(4)
https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoxMTczZTUwZGNhNmVlZWYxNTczZWJiMGMyOGE4YTA3NDo3OjljZjk6MDA3YTIyMzE1MGNkNzdmYTdmODA3YjM2YTFiNDUwZWQ4ODA3ODlmN2JjNzdiNDdhODI1YjU3ZjAxZjA3ZjNhODp0OlQ6Tg
(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzoxMTczZTUwZGNhNmVlZWYxNTczZWJiMGMyOGE4YTA3NDo3OjFhZjU6MjcyZjYyOWU3YTFlMGU0MjQ1MjYzZWJkODBhNTc5NjUzODE5OTkzMzE2MGJjMjA5NmNlNzFiNmY1ZTk4YjUwYTp0OlQ6Tg

. . . . . .

Diane (Rochel) Tishkoff-Grosz

diverse@me.com

Israel • 972-53-637-2961

US • +1-310.487.5556

From: Josh Ben Chabad

To: [redacted]

Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 8:28:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OmROTQ6NmE0MzFhNTIlMzJlZDAyZmQlMmZiYzFiNGE1Nzc2MTE2NDg3ZGZlOWMxMGVhMjU4NDE4MTNjYW8bYmEyNjg2OTp0Ok6YtTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OjI6ZTFlYmE3ZmQ4NGUxMzZjODk4MmEyZmM3NzhiNGU5NzcwMjQ0NzI5OTUxYjc0Ok6YtTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OjU1ODAzMTY3NzZlMDM0YjI0MmI5YzE2NmI4YTNmMDIxMTNjZDMxYjI4NjQ2ZTYyYzIzNGEzNTZkNWFhOTgwZDEzZTA1MDhkZjg0Ok6YtTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,11%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OjAxY2I0MWRjNTItnYTdiYjFkNWE5ZWZmMmYwODZmYzBkMTI3OWMxMzU1YjNkMjcxYzEwYzljZTA4ODE0NTQyNGNlNGFjZDg0Ok6YtTg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OjhjMzE0NTg3ZGY2ZjhkN2IzMDM0NmY2ZjE1MmoEvNDU1NDhjYmJlOTY2NTQ5ZTc2ZGJlZWY3YWI4NTN6YmE0NDk1ZWE2MTg4Ok6YtTg
(6) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6ZmpmNzk0MTM0NmNiNjcwN2I4MmFhNTg3ZGU4ZTRjNTE2ZDo3OjhjMzE0NTg3ZGY2ZjhkN2IzMDM0NmY2ZjE1MmoEvNDU1NDhjYmJlOTY2NTQ5ZTc2ZGJlZWY3YWI4NTN6YmE0NDk1ZWE2MTg4Ok6YtTg
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Sent from my iPhone

From: Marina Golden
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Marina and Oleg Golden
Philadelphia, PA

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Janine Ellis
To: kevin_newton@concentra.com; supportall@redcrossmail.com; press.ny@cnn.com; mayorwalkins@bangor.gov; mayors@seattlecitygal.com
Cc: Calcutta, Augusta (BOS); Bontrager, Alicia (BOS); Leslie, Hannah (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; benjamin.agosto@concentra.com; assemblymember.harvey@assembly.ca.gov; Kenny.Phillipson@mail.ca.gov; Kenny.Engerman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Janine Ellis

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAuCm5mZHQxOmE6bmo5YZZkNGM0MDc3MTIwMCVlMzYxYiUxMmI1NDQ0YzFjZjc3OGU3NzQ5NDA0ZDY4ZGU4OGY5NjRhMU1lMmQ0ZDM5YWY0MGRlYzE0YzY1NTI0OTI1YTRmNzRlZGM2ZTNkYTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3EOVUVNg___.YXAuCm5mZHQxOmE6bmo5YZZkNGM0MDc3MTIwMCVlMzYxYiUxMmI1NDQ0YzFjZjc3OGU3NzQ5NDA0ZDY4ZGU4OGY5NjRhMU1lMmQ0ZDM5YWY0MGRlYzE0YzY1NTI0OTI1YTRmNzRlZGM2ZTNkYTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=%22google_vignette___.YXAuCm5mZHQxOmE6bmo5YZZkNGM0MDc3MTIwMCVlMzYxYiUxMmI1NDQ0YzFjZjc3OGU3NzQ5NDA0ZDY4ZGU4OGY5NjRhMU1lMmQ0ZDM5YWY0MGRlYzE0YzY1NTI0OTI1YTRmNzRlZGM2ZTNkYTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQxOmE6bmo5YZZkNGM0MDc3MTIwMCVlMzYxYiUxMmI1NDQ0YzFjZjc3OGU3NzQ5NDA0ZDY4ZGU4OGY5NjRhMU1lMmQ0ZDM5YWY0MGRlYzE0YzY1NTI0OTI1YTRmNzRlZGM2ZTNkYTpwOkY6Tg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Comcast Mail
To: karen_meaney@concentra.com; personnel@parkcrestmedical.com; executive@mac.com; mayorsoffice@chicago.com; mayor@chatlescrestdcat.com
Cc: Cecchi, Angelo (BOS); Bonnick, Alicia (BOS); Lane, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Gloor@chicago; senator_wagner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent !! Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:26:54 AM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Wendy Dreskin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzCmNmZHQaOmFiBmoSMjk3NTM6NjQ5NDk2OmYwZjAzMjQxNjQ3NjRlMTE0ZjI1ZjY5ZTA1ZGFiNDBkY2QxOGIxMmFiZmMxZDk5MjA5MjBiNzI4ZDBkMjIyNzI4MjY4MTgwOTQ3ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ6QSVY5ng___.YXAzCmNmZHQaOmFiBmoSMjk3NTM6NjQ5NDk2OmYwZjAzMjQxNjQ3NjRlMTE0ZjI1ZjY5ZTA1ZGFiNDBkY2QxOGIxMmFiZmMxZDk5MjA5MjBiNzI4ZDBkMjIyNzI4MjY4MTgwOTQ3ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQaOmFiBmoSMjk3NTM6NjQ5NDk2OmYwZjAzMjQxNjQ3NjRlMTE0ZjI1ZjY5ZTA1ZGFiNDBkY2QxOGIxMmFiZmMxZDk5MjA5MjBiNzI4ZDBkMjIyNzI4MjY4MTgwOTQ3ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQaOmFiBmoSMjk3NTM6NjQ5NDk2OmYwZjAzMjQxNjQ3NjRlMTE0ZjI1ZjY5ZTA1ZGFiNDBkY2QxOGIxMmFiZmMxZDk5MjA5MjBiNzI4ZDBkMjIyNzI4MjY4MTgwOTQ3ZTg)
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Sent from my iPhone
Wendy Dreskin

From: Robbie Swarz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Roberta Swarz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: [Jon Herbster]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:29:59 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6fNVV7Ng___.YXAzOnNmZHQyOmE6bzo2NzRhMGE0ZDY2NmJlNDAxYmZiMzRiNDBkMQ2QNDRiNDc3OjcSbmU6ZGVmZTA4OGZjYWJlYzU2Nzc0NTRjMjNhZmEzYjA4NDA5NzU0OWU5NDM4MmE3YzpOlQ6ST
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2NzRhMGE0ZDY2NmJlNDAxYmZiMzRiNDBkMQ2QNDRiNDc3OjVlMwOTQ6NjQjZGI0N2IzNmM2MjQxOlBkNDBhMDA4ODA2ZDc6MjEwNTk3NGEyZTZjNTg1ZjQjMmM2NGYyZTVhNzp0OlQ6ST
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo2NzRhMGE0ZDY2NmJlNDAxYmZiMzRiNDBkMQ2QNDRiNDc3OjhiNTk6NTBmMWQwNTkyMmI2M2IyMDFlM2NjMjE5MmQxNDBlM2YxYzM1YzVlYmZlZjRmNjNkYTkzNDU3NGIwZDA0NWE5Njp0OlQ6ST
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
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Jon Herbster, PhD
[redacted]
#

From: Jonathan England
To: keith_swaney@parsonsmra.com; jsimmons@white-medical.com; pwarren@mac.com; marcwaldron@icloud.com; mmcvicker@white-medical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lynn, Daniel (MYR); ChanStaff; Board of Supervisors (BOS); ChanMooney; jessica.wayne@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Pfeiffenberger@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:26:59 AM

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latinx-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D68902366___.YXAzOnNmZHQ6OmE6ZmVjOjk3MzI5ZWJkZTE4OTUyNzexYzdhMGUyZjE0MTM0NjA3

From: Jeremy Danger
To: kevin_stramm@concentra.com; corporate@patriotmedical.com; pressoffice@bmc.com; pressoffice@bmc.com; pressinfo@bethechangeinc.com; pressinfo@bethechangeinc.com
Cc: Cecelia_Kopetz (BOS); Jemma_Alice (BOS); Lena_Danzel (BOS); Chairs@all; Board of Supervisors (BOS); Chairperson; jamaica.sampson@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfaffenbach@bart.ca.gov; Anna.Esparza@bart.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:29:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68002366___.YXAxOm9mcZHQxOmE6bzo1N2IxOGE1ZWNhNjBlMTk0OTYxZTdjMGY4YjkyYmIyOTk3NmI4ZTM4NjA0NTI3OTEzZmM2ZkYzo1MjY1ODE4NWQzYmJk

From: Angela Goldman
To: karin_newsom@concentra.com; nurserelief@centurylink.net; pmoore@mail.com; drainsweldon@hotmail.com; mayor@publichealth.com
Cc: Carrillo, Angela (BOS); Gomez, Alma (BOS); Lock, Dacia (BOS); Chan,Gail; Board of Supervisors (BOS); Chamberlain; jessica.sanders@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:00:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Angela Goldman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzNiNTIwZTY0MmU3OmM4MTA0NGIwMDNjZGFkZmMxMjdmZWE2ZWJlN2QyNjU4MmY4ZTE4ZWI3YzA5MmIxNiNlNzAifMmYlZTg1MjNjOlDpwOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZI6DNVX9g___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzY5NDE5ZTgwZDY5OmM2ZWJlNDI5NzY3MzY1YzM2ZTZkYTk5NTM0OTlj:NzkSYmRjPTNmYjc1N2IxZWNjZGZiZjZlAiMTgzYmY1YTE5YjmNzAxMTQlMDg5NGZlNTZkYzpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzNiNTIwZTY0MmU3OjE2ZGI2ZTFlNTktNTM0OTlj:NzkSYmRjPTNmcYjc1N2IxZWNjZGZiZjZlAiMTEtZTgzMzE5YTZiMWUyMjA1YWIwZTpwOlQ6ITg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20200%20for%20the%20people%20and,19%2C000%20wounded%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzY2NmE4MGY2MWI0YzJkZDM1NDBmNzNiNTIwZTY0MmU3OjhlY2Y6YzQyZGI0NWIxMjFiZjU2NWI5ZDBmMTdjMmZmMGUxZTkxOTNkYTEwOGU0MTE1ZTgzMzE5YTZiMWUyMjA1YWIwZTpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://amzlists.lamy.wiki.edu/20th_century/human_rights___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzY2NmE4MGY2MWI0YzJkZDM1NDBmNzNiNTIwZTY0MmU3OjA3NDBkMTU4ZGUzLTk4YzE3MmE5MjE0ZTg2MmE4ZTBkZWY4ZWMyNmo6OlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9df9o___.YXAzCmNmZHQzOmFiMmo3YWNlNTBmNzNiNTIwZTY0MmU3OjUxNTM0MTZiNTAxNjZhOTg1NGM0OWQ3MGIzZmI4YTA0Y2YxYzA5NTM3NGFlNTk4MmQxYWI5YzdlZDQxMDRlYWI5YzpwOlQ6ITg

From: Eli Eliot
To: kasti_newton@concentra.com; corporate@pottsvillemedical.com; pmayer@mac.com; maryanndoyle@hotmail.com; mayor@shadecreekpa.com
Cc: Calcutta, Angela (BOS); Bertolet, Alicia (BOS); Lewis, Hannah (BOS); Chairs@pdf; Board of Supervisors (BOS); CityattorneyOffice; senator_wagner@pasenate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:30:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eli

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6Ompv1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMmx3OkA4VjAxYWEwOWRmNjU1ZjJlODk1N2E=XTgyZjU1OGe3ZDU2NmRhMzU4YTA4YTQ2MDk4ZWI3YjFiNWI3NGU5ODpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV8g___.YXAzOmNmZHQyOmE6Ompv1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMmx3OkN6OkE0OTE3MjA3OWNlYmUyYTQwY0ETc2ZGZkNjE2NTM4ZTk3NzYyZDFmMjAyMWFiMGFiODUyZGE4ZjNlN2U1ZTYxNmM5ZjBiNjdhMzmOTdmZDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmx1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMzo3OmEyOWY0MWI3OTYzZTFmMzY5ZmE4OTk3NzYyZDFmMjAyMWFiMGFiODUyZGE4ZjNlN2U1ZTYxNmM5ZjBiNjdhMzmOTdmZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%00%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmx1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMmx3OmY5YTQ0ZGM5YzZhY2hkN2IjNGJhMDM4ZTk1YjY3OZEzNzhjZTAyMDYxYjFiMjM3ZjdkZjdiNmI1YTM5ZjBkNjc5ZGU1NDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/20th_century/human_nat___.YXAzOmNmZHQyOmE6bmx1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMmx3OmM4YTk6YzIzZmVhNDEzMDRiOTE5ZmI5ZDA4ZjU4NzFxMDU0Y2RmMDRiMTE5ZmI1ZGZiOTk0YTM1ZGE5MmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwzkxq3df0o___.YXAzOmNmZHQyOmE6bmx1ODI2ZTc1YTU1YTU3NzY0ZGZmYzk1MWQ2ODMwMWFkMmx3OmEyMDE0YzFiODBiND8hZmI0ZjgzOTZiNmIwMzBlZDg2YWUxYjkzZjM4MzczZmI4YjFmNTE0MDgxOGI2OWI1Nzc2NjBjMTpwOkY6Tg

From: Ella S
To: leah_newton@concentra.com; reviewsfeedback@medical.com; enquiry@mac.com; reservations@kpmg.com; enquiry@palacemedical.com
Cc: Cabello, Rosaria (BOS); Barnes, Alisa (BOS); Lamb, Patrick (BOS); Chan-Kraft, Brandi; Board of Supervisors (BOS); chairperson; jeremy.adams@sanjose.ca.gov; jessemlavender.haney@sanjosefire.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ella Shaykevich

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69003564&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&m=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&s=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&m=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&s=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&m=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&s=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.cnn.com_world_live-2Dnews_gaza-2Dhamas-2Dwar-2Dattack-2Dintl-2Dhnk-2Dipx_index.html&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&m=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&s=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&e=
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c0vxkvr0df9o&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&m=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&s=Ek1ZFq20cAdDTJmMD1bYaImMTVkNmJlYmE5ZTI4ZjA4MGI0NzE0YWI2OTg5NTEzYWNjYTpoOkY6Tg&e=

From: cperry@dfcloud.com
To: karen_lewis@sbcglobal.net; rosenstiel@rehcorpmedical.com; sdeuter@mac.com; mayorwilson@lacounty.gov; mayor@charlescmedical.com
Cc: Caballo_Angela_(BOS); Barrera_Alma_(BOS); Lelyk_Daniel_(BOS); Chairs@all; Board of Supervisors (BOS); CityClerkMail; senator.padilla@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
Subject: Inappropriate antisemitic Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cynthia Perry MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMGQ2ZDhmNzo3OjRlZa5Ya8OWM1MWRlMGRjZa:5OnkxMUoOWVlkZmOnYjBkNTEwZDUwNDYxMmU1ODQ2YTE0YWQ1Y2U2M2JmNiU0ZjhlOjpiYzoxOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMGQ2ZDhmNzo3OjE2YU0yaXY2ZDNkMTEzNDE2NzY1Y0ZjZTY1NWM2NDBkOGU5YTI0MzY2ZjY4MmU1ZjJlOTA5ZTY5NGI3ZTg4YmE6OlE6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMjQ2ZjQ4MmU1ZjJlOTA5ZDFlMDQ3MDMzZWQyYjhlNTk1MmE0YzE2MjVmYmUzOWQxNWExwM2M3NDgwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.ucr.org/webcast/gaz58/statements/mxmqf030925.html%23:~:text=Tragically%20%2D%20for%20the%20people%20and,D%2C000%20separate%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMjQ2ZDhmNzo3OmJkNTk6ZjA1NTAyMzVmNTNkOGY5MTE1MGM4Yzg2YmZkMDI5OTJkNDMwYjhiZGViODc4ZmY1MTIwMTc4YzpoOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ehfc/26hh/_century_button_eng___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMjQ2ZDhmNzo3OmE5ZTY5ZGI1MzU1MGM2ZjQ5NmRmZTVkZTg0YjMxZDk1MTk4NzA3MWE3MDE1MWI3OGJkMzI4MjQzYmZhNTI4MjgzOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl9e0xxv9d9o/amp___.YXAzOnNmZHQvOmE6bzo6YjY3MWZjNDBhMmFkZDVlZTBkZDIxNWFkMGQ2ZDhmNzo3OjVlMzM0N2EzZTM1ODA1YjFlZjFmZDA1OWE4MjI0YTBkMWQ4MjZlNDY4MzY0YzQ3ZjBkYjBjZmpnOlQ6STg

Sent from my iPhone

From: patricia kahlean
To: kevin_mayne@concentra.com; mayne@healthmedical.com; pmayne@mac.com; mayneatwork@comcast.com; pmayne@patientmedical.com
Cc: Cecilia, Angela (BOS); Ramos, Alba (BOS); Leon, Sarah (BOS); Clerk@pdf; Board of Supervisors (BOS); cloudcomms; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Patricia Kahlean

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f36f6____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZmI5NzA4ZTBlNDI0MmE2MzI0NmE3MzQ0ZmU0ZmNkNmZmMzU1ODmxOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3fi6NVVNg____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZmI5NzA4ZTBlNDI0MjVlNTBlNDU1ZTE3ZTQ0ZWZlNGUxOWNmZmIzMmE1ODmxOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cjgoogle_vignette____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZmI5NzA4ZTBlNDI0MjUzNTBkYjZlOGQwYzQ5NzE0ODM5NzJhYzY2YzZTFjNzJmZjk0OTmxZjU2ZGNkNWIwMDc0ZDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorist%20attacks.to____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZmI5NzA4ZTBlNDI0MjUtNzM0YTk5MzUtMDJkMzEwYTlhODNmMTA4YWY2MTkZmVkMGNiMzU1Mzk5ODpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hmas.asp____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZjQxMzk5NGRiOGFjOWRmYmVkZmZkOTI0MTcwMDcxN2k0YzM0ZjEzMzk1OTA3YjA1YzI0MDAzNDIzOmQ6OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAxOnNmZHQsOmFiOmo1NzNiMTE1NDg2MDU0YzcyOTdlMGY1Mzk4MmNkNTA3MjcyZjI1YjA5ZjM4YTI2NzU2YWIwZWUzNTJlYmZjZjNlZDI0NDIzZjI0mYzliYjhYzA2NDhiMGEwNmRlOGY0YTVlNzc3Mjg3NWJmOTgwOlQ6Tg

Sent from my iPhone

From: ert48@icloud.com
To: karen_pearson@concentra.com; customer@ombremedical.com; contact@mtn.com; map-workforce@lawyer.com; inquiries@selectmedical.com
Cc: Cecilia_Aranda_(BOS); Jessica_Alva_(BOS); Lydia_Ratzlaff_(BOS); Chan1ratzlaff; Board of Supervisors (BOS); City Attorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Espanani@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:30 AM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eve Radin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAuOmNmZHQyOmFiOmp0OnkxNjZjYmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWI6NzpkNDI1YzU2OTk1OWMxZDI6NTc4NjM1ZDk4YzU1MjA2YjU1YmQzZjVmNiVjIzODpwOlQtTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZH6NS7cNg___.YXAuOmNmZHQyOmFiOmp0OnkxNjU2YmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWI6NzpkNDI1YzU2OTk1OWMxZDI6NTc4NjM1ZDk4YzU1MjA2YjU1YmQzZjVmNiVjIzODpwOlQtTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOmNmZHQyOmFiOmp0OnkzNjZjYmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWU6cNTo3OmJhNWM0YTQwOTA1ZmVhNjJhNWVlYzE2OGYxYjRhN2VmMDkzYzhmYzA2ZjY3MjVlYj4NDExOTdlOTAyZDU4YmNiYjJkYmQxZDFkwMDJmMTEzMjExNWYxYWI0ZWRjY2Y1ODFjNDpwOlQtTg (https://url.avanan.click/v2/r01/___https://www.ucr.ucr.org/webcast/gc/50/statements/orsengrl030925.html%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQyOmFiOmp0OnkzNjZjYmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWU6cNTo3OmUzNzI4ZjUxMmYxNzhiNDMzNWZiYWFiOWI5ZDQzZmEzOGUyNjk3YmQxZDFkwMDJmMTEzMjExNWYxYWI0ZWRjY2Y1ODFjNDpwOlQtTg)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQyOmFiOmp0OnkxNjY2YmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWI6NzpkNDI1YzU2OTk1OWMxZDI6NTc4NjM1ZDk4YzU1MjA2YjU1YmQzZjVmNiVjIzODpwOlQtTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k0xxvlk09o.___.YXAuOmNmZHQyOmFiOmp0OnkxNjZjYmRlZDE4NWVlNjc1ZWE3NmFkZjhiNWI6NzpkNDI1YzU2OTk1OWMxZDI6NTc4NjM1ZDk4YzU1MjA2YjU1YmQzZjVmNiMGNlZjJlNmgxZDFlNDA3ZmM2MzU0OGY2Y2Y3YzNlGUpYTJmOTAyMWY0MDExMmE3OTY4OTdlNzgwOlQtTg

Sent from my iPhone

From: Laura Krell
To: karen_mayor@ci.sunnyvale.ca.gov; sunnyvale@publicmedical.com; press@sfgate.com; news@sfchronicle.com; press@publicmedical.com
Cc: Ceballos, Angelica (BOS); Ramona, Alicia (BOS); Lopez, Raquel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Commissions; secretary.weaver@sonoma-county.org; assemblymember.ting@assembly.ca.gov; Kevin.Pfeiffenberger@sen.ca.gov; Aisha.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - Stop Hate and Antisemitism Now! Support Diversity, Inclusion, and Safety for Staff and Patients
Date: Tuesday, January 28, 2025 9:30:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Laura Krell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6OmM6MjdmYjBhN2E5ZTc0NTc1MmI3ODU1ZTE2YjNiMzE2OTg3OmY1NTA6NDM2OTAxNTg4ZTdlYmVjY2E5MmIxNTM5NzFkNzA2YmIwY5ZWVkMzE2ZmMxNTNiYjFkZmFmNWZkMmZlNWIw%3Dw/AQSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166JVVNg___.YXAzOmNmZHQxOmE6OmM6MjdmYjBhN2E5ZTc0NTc1MmI3ODU1ZTE2YjNiMzE2OTAxNzBkYzA6MjA6ZGY1ZmE3MTAzMzA2YWYyMDdkMzdlYTIwMDg4NzdlY2E1MzU1YmE2ZDI0NjI0ZTI5YTU5MmE2ZDI0NjI0ZTI5YTU5MmE2ZDI0NjI0ZTI5YTU5M

From: Laurie Gordon
To: laura_newton@concentra.com; jonnewton@hotmail.com; jenson@mac.com; mayorwilson@lacity.org; mayor@lacity.org
Cc: Cedillo, Gilberto (BOS); Bonin, Mike (BOS); Lee, Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@lacity; senator.wiener@senate.ca.gov; assemblymember.lesseur@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

L

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHFoZmE6bmpmNWEzYWZhYzAxZWRkNGI3ODg5NjM2NzJmNzNhNjhlYjFlMzo3OjA4MzA6ZGRiNDFlMZY1MmI1OWM5N2FmODdkMWI4ZTY3YTE5MTcyYTO0ODE0NDI4OGc4MTZiMDmwYmMzMTRmMTVkMDgwOlOlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVY9g___.YXAzOmNmZHFoZmE6bmpmNWEzYWZhYzAxZWRkNGI3ODg5NjM2NzJmNzNhNjhlYjFlMzo3Ow0JMGU3NmE3OGc3ZTc4ZTI0NWMwZTEzZTI1NWMxMzQxYmVlNGZhZGQ4NjQ2OTMwMjgxOTc4Yw___.YXAzOmNmZHFoZmE6bmpmNWEzYWZhYzAxZWRkNGI3ODg5NjM2NzJmNzNhNjhlYjFlMzo3OjQyZGE1MzU5YzU4MDIwZDU4ZTc4ZTI0NWMwZTEzZTI1NWMxMzQxYmVlNGZhZGQ4NjQ2OTMwMjgxOTc4Yw
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0ZmpmNWExYWZhYzAxZWRkNGJjOTdyNjM2NzJmNzNhYjFjMjo3Ojc2ZmM0ZGNkZWNkYzQxNDM2M2E0N2MwU1Y2Y1ZmU1MmIlNDRtMjgzZGNiZGYxNDgwOlQlOTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the,people%2Cand,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0ZmpmNWExYWZhYzAxZWRkNGJjOTdyNjM2NzJmNzNhNjhlYjFjMjo3OjJhNDA0MGE1YjVjODVjOGVjOTMwMmMyNTlmYzM1MjAyMTkwMGQyMjg4MjFlMmc5N2ZhMzVmYmIMGJhZjQ4Njg2OTMwMjgxOTc4Yw
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc9d9lo___.YXAzOmNmZHFkOmE0ZmpmNWEzYWZhYzAxZWRkNGI3ODg5NjM2NzJmNzNhOTY0NWEzYjY3MmEzMGI1YzAxOGOwMDhlMjM3YzY4YTU5NZlwMTBmMjY1MDBmMTc4MTJlZjk2MmY1ZTNiNmMzMzE0NjgwOlOlOTg

Sent from my iPhone

From: Craig Berkowitz
To: karin_reuben@concentra.com; reception@hollywoodmedical.com; reception@mgc.com; mgcwaitingroom@kooper.com; enquiries@bostoncrowfoot.com
Cc: Cecilia_Kopeck (BOS); Bonnie_Alba (BOS); Laura_Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Ombudsman; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:30:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Craig Berkowitz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366__.YXAzOmNzcDI6cmFtbzpmOWFmNzY2ZjZhMzNkNTEwYjg1OGM4ZGU5ODZmMjkxZTo3OGxZTp6YWFEYzcxNiOmMGJhMzI4ZTc3YTdlZGVlODNhNWU5ZTM0ZDE3NDQxMDM0ODAxNTgzZGJhMzU4NDc1NDhhZDmwOlOjSTg&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqTSCNJdw&r=Ra1Ra1Ra1

From: Judy Miller
To: kaplo_mayor@concentra.com; mayorsoffice@concentra.com; mayor@mac.com; mayorsoffice@mac.com; mayor@balancemedical.com
Cc: Calvillo, Rosaria (BOS); Ramirez, Alma (BOS); Lamb, Patrick (BOS); Chan-Kraft; Board of Supervisors (BOS); chairman@; senator.steiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judy Miller

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69003366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OmEwYTk0ODM0NjA3MzBmNjE2NGM3ZTk5NDY2MDIwMmQwMy1kZjU1ZmNiY2ZlOmM6Tm&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgrZJ06NVV7Ng&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OmEwZmI0YjNlNTBkMWI0OnM6Bm&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D%3Fgoogle_vignette&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OmJhMzk0OWM2NTYyMjlwYjw6Nzo3NGQ2ZTNjZTQ1ZWE2ZjA3ZTE3NWYyYzM0MTg0ODBiNjA4NGRiMzcyOWY2ZTBkN2EyMjgwOlR2Tg&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-2523:~:text-3Dtragically-252C%2520the-2520Jew-2520is-2520people-2520hated-252C-2520not-2520people-2520praised-252C-2520pitied-2520or-2520scorned-2520by-2520the-2520whole-2520world-2520throughout-2520history-252C-2520including-2520in-2520the-2520present-2520day-252C-2520because-2520of-2520his-2520religion-2520or-2520his-2520race-2520but-2520because-2520he-2520is-2520a-2520Jew.&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OmJhMzk0OWM2NTYyMjlwYjw6Nzo3NGQ2ZTNjZTQ1ZWE2ZjA3ZTE3NWYyYzM0MTg0ODBiNjA4NGRiMzcyOWY2ZTBkN2EyMjgwOlR2Tg&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=
(5) https://urldefense.proofpoint.com/v2/url?u=https-3A__jerusalem.law.yale.edu_2018_emmerychaman.asp&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OjdkOTI6NTBkZDY3ZjhiNTMxYmVkMzI3MTUyMjgxNDBkYTc2NzI0MjE0OWRlOWY4MzZlYWRlZDE5NjNiOTdkYZQxYzdjZmwOR3Tg&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c0wkxvd0f9xo&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iIyc4fGNCGY&r=Ym3Y3ZTBY2OwYTdkNDExYTo3OjY2Mzk6NTlmMjIwZDg2ZjIzMzZkNTY5MmUxYThiYmY5NmM2MGZlNzg0OTBhNGMzMzM1OjMzZGI2ZmViOlNzVjOTgxZgpwOlR2Tg&m=ZTU2ZjE3MzEzMTI3MmMwOGU3MmIwMDIzZjVlNTAxZjI0ZTI2NzNiOGE5ZDIwMDgwOlR2Tg&s=OR2RTg&e=

From: Sonia Marchetaka
To: karen_mayor@concentra.com; outreach@orthochemedical.com; press@bmc.com; newsroom@bergen.com; pr-press@orthochemedical.com
Cc: Calcutta, Angela (JEC); Ramirez, Alicia (JEC); Leiva, Daniel (JEC); Chairman@; Board of Supervisors (BOS); Chairperson; senator.alston@senate.ca.gov; assemblymember.holland@assembly.ca.gov; Kevin.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZGEzMzQwMjYxN2U1dWmJwMTo3OwoGxNuUkMmZmYxY4YTgxNWJmNGU3MzMwM4NzE3NzM2OTdjZjMwNTlhZjMwNTlhZjNmNDhiZGY2Nw
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZH6NVVNjg___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZGEzMzQwMjYxN2U1dWmJwMTo3OwoGxNuUkMmZmYxY4YTgxNWJmNGU3MzMwM4NzE3NzM2OTdjZjMwNTlhZjMwNTlhZjNmNDhiZGY2Nw
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZDEzMzQwMjYxN2U1dWmJwMTo3OmU4YzY6ZDc2MzlkMzA3MDQwNmM1N2JiNmY4ZDBlYzg1YTE3OTJmZDA4Y2U1MzNkNzAwYTY0NzNzAwYTY0NGYyMGU3NWRlkYTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58sixtemeeth/jcsxmpgl/20250213eee%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZDEzMzQwMjYxN2U1dWmJwMTo3OjCjEJMjc4ZTc3OjQ2NTRjZGYxZDVmZjZkZWU1ZWZkY2E0YWVmNzAwYTY0NGYyMGU3NWRlkYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insights.law.yale.edu/30th_century/hamas-ags___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZDEzMzQwMjYxN2U1dWmJwMTo3OmQ6MzU5NS0MjYzmE5NDBkZmJmYmFiMDhkNzZmMTJlMDhkMDQzOGQ5NjE0ZTcxNjgwZTAxNDI0NzE1MDhkMDgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4vxvNP0vo___.YXAzOmNmZHQxOmE6OmQyYzM1MTk2OTMwZGY2MDI2ZDEzMzQwMjYxN2U1dWmJwMTo3OjkyMGI2ZTNhYzcyNDZkMGZlNTFlNGNhOGZiNTM4ZDgwZWIyNjI5YVmZmM0OTA5YjNhYWM5NiY5MmFlNzMwMGMxOWZmMTgwOlQ6Tg

Enviado desde mi iPhone

From: Deb Osh
To: kwok_newton@concentra.mail, premierpublic@premier.mail, pmoore@mpp.com, mayorpublic@mayor.mail, mayrally@publicmedical.com
Cc: Calvillo, Angela (BOS); Ikramuk, Alina (BOS); Lena, Daniel (BOS); Chen,Dan; Board of Supervisors (BOS); Chuanbo.mp; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Osborn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___YXAxOnNmZ0IQxjmOlRqnbNTk4MTNhMjVmNzdkYzBlZTc5ZmFhNTVkMGI3MTc1ZjozOjk1ZmI3OTc0ZDNjYTVmMzI2NjkzZTk0NzU0NTUwYWMxZTFlOTY3MzI5YzQzNjI3YjcxMjVjZmYzOkJiYlEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVT0g___YXAxOnNmZ0IQxjmOlRqnbNTk4MTNhMjVmNzdkYzBlZTc5ZmFhNTVkMGI3MTc1ZjozOjNlOGE0MDQwNjE5ZDk2YmE2MGI4MDQwNjE5ZDk2YmE2MGI4MDQwNjE5ZDk2YmE2MGI4

From: Hadassah Wachstock
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Hadassah Wachstock

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Isaac Sutton
To: kelli_segars@concentra.com; pmerrell@tehcomedical.com; jenson@tmc.com; marcwalker@thrower.com; marvin@tehcomedical.com
Cc: Cecilia, Angela (BOS); Jemina, Alex (BOS); Lara, Daniel (BOS); Ellenbogen; Board of Supervisors (BOS); Chanthorne; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer.kpmd@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:30:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Isaac M. Sutton

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQ:aOmE6bnoSOTdmNjIxMzU2ZDIzMzZlYzYxNiNGZkNzI0NjczZjcxMTo3OjcxYjc0NmZmMjE5OGYxOGQ4ZjA3M2M0YzFkNzA3MjBiNjNiOTBhNTY4Yjc5MTUwMjZmMTc0Yzk0YWNlZmYzOjQ6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gCJ6l5VV5?si___.YXAzOnNmZHQ:aOmE6bnoSOTdmNjIxMzU2ZDIzMzZlYzYxNiNGZkNzI0NjczZjcxMTo3OjcxYjU1MGZmNzVlYWU5NGY1ZDk3ZDE2ZjNlZjc5NDc2YWMxNGEyMDM5MjVkOTk5NmIwOTJjZjVkYTk4MzY5YjFkMzY2YTdlMWMzNDM1MTU0OGQ4ZWU4NDNhMWE5YmY5NjYwNGI1MDFhNzM0ZTU5MTNlZjMwZDI0OWYwMTgwOjE6
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ:aOmE6bnoSOTdmNjIxMzU2ZDIzMzZlYzYxNiNGZkNzI0NjcyZjcxMTo3OjIzOTc5YTdhMZY2YTdhMWM2NDI1MTU5OGQ4ZWU4NDNhMWE5YmY5NjYwNGI1MDFhNzM0ZTU5MTNlZjBmZjZlYTk4MzY2YTdlMWMzNDM1MTU0OGQ4ZWU4NDNhMWE5YmY5NjYwMzRlZmY1MDJkYjBhNmE4MWIwMzRlZmY1MDJkYjBhNmE4MWIwMzRlZmY1MDJkYjBhNmE4MWI

From: [redacted]
To: [redacted] [redacted] [redacted]

From: Joanna Bilska
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joanna Bilski

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Debra Greenberg
To: beth_wexler@toronto.ca; jamesb@bettermedical.com; jwatts@hcpc.com; paroppleton@hcpso.com; mtrach@bettermedical.com
Cc: Calvillo, Angela (BOS); Ipiretta, Alisa (BOS); Lara, Daniel (BOS); Cherchiaf; Board of Supervisors (BOS); Chiuthecrew; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufkia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D. Greenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTExNjY4MzkxYjo3OjNiZWY0ZWYzMGNhMzgxNWUzNmY0YWIlMmZiNDE1YmRiOTYyNjExYiJiZmNkMTY1ZjJmNDc3NDIwOTBlZDc5NzljODgyY2UwMjA2YWNhNTgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-Z36lNVVNg___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTEzNjY4MzkxYjo3OjU2ZWM0ZTQxMGUzMjFmYTI0OGU1MDI5YzZlNzU5NjU3MzI3MmE4YmQxMjU5NGQxOTk5OGExMzJmNDM4M2I4OGYxZDgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTEzNjY4MzkxYjo3OjNkOWM0MzU2ZTk4MTkwNmE1ZGRkZjVmYmEzNjc3YzRiYzRjZDI4ODQ5NzQxOTIwOGExMzJmNDM4M2I4OGYxZDgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/igo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTEzNjY4MzkxYjo3Ojg0MTE0NTI5NTkxMWIbYTM2MzhiZGFhYjIxMTAtMmNhYTZlNzFhNDRlYjJiMTkzMTBlZDc5NzljODgyY2UwMjA2YWNhNTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://involuntary.yale.edu/20th_century/human_rep___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTEzNjY4MzkxYjo3OmJhMzI4NWM2YzI4MzkwMjI0ZTVjYmI4NWM2YzI4MzkwMjI0ZTVjZTZkZTM1NWRiZjhhNDZjZmI5NWRkZGZiZGZlOGUyZTQwMjA2YWNhNTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0pckrv9d99o___.YXAzOnNmZHDyOmElbzo5ZDg1MzRkYjAyYmEyYWFiMjEyMTM2NTEzNjY4MzkxYjo3OjEzZmE0ZjcyODdhOTk1NDE0ZTM4YzM5YWNhNGEzZjk5MjBmZTBlNjRlNGFlMzcxOTI5ZWI1eYjpwOlQ6Tg

Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:31:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https://www.bbc.com/news/uk-england-london-68f602366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia_Ge1Ym-Ie-Ie-Ie

From: [redacted]@icloud.com
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:31:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Debbie Osborn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bzo1NjFkMmU2OWRmZDNlMjRlNTM5YjE4NjA2NGZiZGU5ZjUyMjo3OjZmOWQ6ZDg0ZTVjOGI0ZjQzZjU0YjBkMTEyN0VkZGM0YWIwNzMzOWI1ZTQ5ZmU4OTI5ZDJmOjk6OTI0ZDJmOjE:MkxkwMzM4MzoxaGlGbTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-tF460XVNg___.YXAzOmNmZHQxOmE6bzo1NjFkMmU2OWRmZDNlMjRlNTM5YjE4NjA2NGZiZGU5ZjUyMjo3OjZmOWQ2ZTZiZGQ0MzE2ZTk3OTk5NDk2ZjU1YjMyNjU2NWRmZTk3OTk5NDk2ZjU1YjMyNjU2NWRmZTk3OTk5NDk2ZjU1YjMyNjU2NWRm

From: Sally Mosseri
To: kevin_mayer@concentra.com; corporatehq@concentramedical.com; press@sfexp.com; mayorlondonbreed@sfgov.org; mayor@sfmedicalcouncil.com
Cc: Calvillo, Angela (BOS); Ronena, Alisa (BOS); Lone, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jenwilc.swinger@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68805566___.YXAzOnNmZHEyOmE6bzo1ZjVkMmFjMGIwZWVhNTRlMjJlNDIyNGEwYTU2ZGI3NDc3MzFjZmU4NGZkOGZkZWY3M2I4ZjBkMWIxYzM1OWNlMDIxZGI5ZTA0MGI3ZGZlZTIxYTgwOlO6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z.E6iNVVSg___.YXAzOnNmZHEyOmE6bzo1ZjVkMmFjMGIwZWVhNTRlMjJlNDIyNGEwYTU2ZGI3NDc3MzFjZmU4NGZkOGZkZWY3M2I4ZjBkMWIxYzM1OWNlMDIxZGI5ZTA0MGI3ZGZlZTIxYTkwNzQ0NzI4MzVkYTY5YzNlZjFmYjExNWFlOTlhZTY5ZGVjY
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHEyOmE6bzo1ZjVkMmFjMGIwZWVhNTRlMjJlNDIyNGEwYTU2ZGI3NDc3MzFjZmU4NGZkOGZkMzM4YTI3YzNkZjM3MzE0YjQ0MzE4MzVkYTY5YzNlZjFmYjExNWFlOTlhZTY5ZGVjY
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHEyOmE6bzo1ZjVkMmFjMGIwZWVhNTRlMjJlNDIyNGEwYTU2ZGI3NDc3MzFiYWQzNmQ4N2NlOTkxNWY4NGJjY2NlNmJlY2Y4ZTZkYzczY2M0ZmExMGIwNDU4ZTA0MTZkMjI3ZDY1OTE2NjUyNjgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://apnolan.law.yale.edu/20th_century/human_nat___.YXAzOnNmZHEyOmE6bzo1ZjVkMmFjMGIwZWVhNTRlMjJlNDIyNGEwYTU2ZGI3NDc3MzFjZmU4NGZkOGZkZWY3M2I4ZjBkMTUxMDk3NjkzOTE1MzY1MGU1MmM4MjY3OTBlMzY1MGU1MmM4MjY3OTBlMzY1MGU1MmM4MjY3OTBlM

From: Jennifer Flanz
To: karen_reeves@concentra.com; mcgarrick@wellconmedical.com; pmayo@hmaz.com; mgerwatkins@bmgarr.com; mtaylor@patientmedical.com
Cc: Camilla_Kolarik (BOS); Jessica_Alba (BOS); Lydia_Hamer (BOS); Chen1ba@; Board of Supervisors (BOS); Clawkinsmay; jessica.wang@theone.ca.gov; susantrumember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpratt@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:31 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer Flanz Gross

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAxOmNmZHQxOmFlbzo6ZGQ0YjU1wOGUjYmM5Yjc2NmEzNmM2OGYwYjU2N2U1ZjozOmxMDY6NDk2NmVjNjhhMDY5NTY3YTRmYTcwN0ViYjNlNTY3NTBkNzE2NmI2NTk3NTQwMTRkMTk4Yzmw5HQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAxOmNmZHQxOmFlbzo6ZGQ0YjU1wOGUjYmM5Yjc2NmEzNmM2OGYwYjU2N2U1ZjozOmxMDY6NDk2NmVjNjhhMDY5NTY4YzNjNmZlYBE5OWQtNzRlOTlmZjMzNmM2ZWZlOWZlOWI4OWYyOGM2Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmFlbzo6ZGQ0YjU1wOGUjYmM5Yjc2NmEzNmM2OGYwYjU2N2U1ZjozOmNkZTA4MDdmMjRkOTc0MTRmMjU0ZjM4NmMyMzg2MTU3YjRjNxUyMGI5ODQwYWVkZDUzYWFkOTE2MjVlYWYzYzYxgxNWEyMzpwOlQ6Tg
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From: [hadeyahan23]
To: [kelly_reeves@concentra.com]; [mcarroll@wellcomedical.com]; [gregus@mac.com]; [margaretkino@bigger.com]; [mlevin@patientmedical.com]
Cc: [Jacobs, Angela (BOS)]; [pereira, Alice (BOS)]; [Lally, Rachel (BOS)]; [Clerk Staff]; [Board of Supervisors (BOS)]; [Gladstone.org]; [angelo.salerno@thecare.ca.gov]; [superintendent.harlow@assembly.ca.gov]; [Cross, Pfefferkorn@sen.ca.gov]; [Anna.Eisenpress@sen.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
S. Ganger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAzOnNmZHQyOmFiIhsmdYxAdYxMiMjc1N2E0NjhjYTcxNzUyNTNjYmU5ODRiZmJkZjo3OjhkYTo5ZjBmZWI4YzE4YjVkNGZkNzNlZGZiMjY2YzM4OTIyYmU2YzZlMDY2YjRhMDBiOWYzZGZlZWY0ZjQ5OWU3OGI2NzQ5OWY3ODc2OGQ2Y.mnoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHQyOmFiIhsmdYxAdYxMiMjc1N2E0NjhjYTcxNzUyNTNjYmU5ODRiZmJkZjo3OjkxYmI0NGY2NzFlYM4ZjZmOTI5cjNiNWM1NTI5NjRhOTI0MmtlZTlOGNlNmM1NTI5NjRhOTI0MmtlZTlOGNDmxOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiIhsmdYxAdYxMiMjc1N2E0NjhjYTcxNzUyOTIlMjcwMTQxNDIlMjcwMTQxNDIlMjcwMTQxND

From: ROBIN BELLICHA
To: kevin_stratton@concentra.com; commissioner@nhmedical.com; pmarvel@nhpr.com; mgonzalez@nhpr.com; mkanaly@nhelectmedical.com
Cc: Cahalin, Angela (BOS); Ignatius, Alicia (BOS); Lopez, Daniel (BOS); Chan(a)@; Board of Supervisors (BOS); Chan@chinyay; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kristin.Pfaffenbach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robin Lefl

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(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQxjoNDI4NzA1OTYyNzU3M2I5YzMxNGU3NTg0NjI5OTo5MzI0MDg2NzA3NWE4NDMyMDNiMDg3YjI5MjU1ZjE4ZTZmNmRmMDJjYzBkNTZmZjdlYjkwYjc3MTBhNGQ0OGE3ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl6l5VVT0g___.YXAxOnNmZ0IQxmOmE0OjgxNDI4MzQxNTdkMWIyMTdlMDI5MDk3MzI1NjU3NDhmNzM2OWUyYmNmOTc2ZTA5NzU3MGcyZTVlNWE4ZTg2YjBjMDZlNWQ5MGE3MzliYTdmYzNlYjAxMDQwZDZlZmJjOTpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQxOmE0OjgxNDI4MzQxNTdkMWIyMTdlMDI5MDk3MzI1NjU3NDhmNzM2OWUyYmNmOTc2ZTA5NzU3MGcyZTVlNWE4ZTg2YjBjMDZlNWQ5MGE3MzliYTdmYzNlYjAxMDQwZDZlZmJjOTpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQxjoNDI4NzA1OTYyNzU3M2I5YzMxNGU3NTg0NjI5OTo5MzI0MDg2NzA3NWE4NDMyMDNiMDg3YjI5MjU1ZjE4ZTZmNmRmMDJjYzBkNTZmZjdlYjkwYjc3MTBhNGQ0OGE3ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZ0IQxjoNDI4NzA1OTYyNzU3M2I5YzMxNGU3NTg0NjI5OTo5MzI0MDg2NzA3NWE4NDMyMDNiMDg3YjI5MjU1ZjE4ZTZmNmRmMDJjYzBkNTZmZjdlYjkwYjc3MTBhNGQ0OGE3ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfbf99o___.YXAxOnNmZ0IQxjoNDI4NzA1OTYyNzU3M2I5YzMxNGU3NTg0NjI5OTo3ODM1NmI0MTE1NDRlYTA2NmJmZDNjNmQxMTRmNTk5ODUwNGMwMDM5MTAzNTMzNmUwNGYxNWNjZTI0Nmd1NjZkODAxMTg5ZjgwOlQ6ETg

Sent from my iPhone

From: leora.starfield@gmail.com
To: leeds_mayors@c-suprema.com; cp.mayor@patersonmedical.com; mayor@nbc.com; mayoralofficial@aol.com; mayor@patersonmedical.com
Cc: Gazette_Boards (BOS); Barnes, Alisa (BOS); Lamb, Randal (M-FD); Checchelli; Board of Supervisors (BOS); Chairperson; mayor.adrian@comcast.ca.gov; propertyowner.harvey@propertytx.ca.gov; Krista.Pfeffer4word@aol.ca.gov; Krista.Esparza@aol.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:31:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African Americans, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Leora

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQyOm5lbzoxOjVWE2YjM4YTVjNDY2YzkwZDY2NGM0MjI5MGQ2MS0xYTo3OjdkOWY0MDBkYzU1YTk3ODI5NTNiZGRmYjE4YTI5ZTJmNTk5MDk5YzU1NDZjMzVkMDFlYTgzZmRlMjM2MjE1YzM4NTEwNjmyeCHQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9HNVV9g___.YXAzOnNmZHQyOm5lbzoxOjVWE2YjM4YTVjNDY2YzkwZDY2NGM0MjI5MGQ2MS0xYTo3OmJmZTg0ZDBlNmFlZWI5ZmE5ZjNmOTc2ZGZjZmE5NmQyZGZjZWFkYjNhNDgwOHQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOm5lbzoxOjVWE2YjM4YTVjNDY2YzkwZDY2NGM0MjI5MGQ2MDUzYTo4OmRhMGJlNDk1MDIwNmE2ZGIyMTEzZDI0NmMzQzNkOTdlMTY2NTNlYTlhMjhiOWVlOmMGMxNTQwOTY2YTY5NzQ0NGJlMWQ0YZI5ZjgwOjQ6T
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/netanyahu030925.htm%23:~:text=Tragically%2C%20for%20the%20last%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOm5lbzoxOjVWE2YjM4YTVjNDY2YzkwZDY2NGM0MjI5MGQ2MDUzYTo3OjA1MWQ6NTRlMjk2OTMyMmRkZDUzZjllOWNmNmN2RmYjBhZDU3OTBhZGEwNWJjMGE0MDBmNDRhOTQxMmVkNmM2NDVhODhlYzgwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAzOnNmZHQyOm5lbzoxOjVWE2YjM4YTVjNDY2YzkwZDY2NGM0MjI5MGQ3MDUzYTo3OjgwYWU4OGFlOWRhZTk3ZTU3OWFlZmNhNzI4ZTZkNTlhZDBlM2RhNTk2NzdlMmYyZGY0MmJhMWU2ODZmYi0tNjlkYZM2YTgwOlQ6Tg

Leora

From: Svetlana Zilberman
To: kelly_newton@concentra.com; personnel@selectmedical.com; pmcare@hmp.com; marcopolom@hcrmanor.com; marcel@selectmedical.com
Cc: Calcutta, Amanda (BOS); Epstein, Alisa (BOS); Lane, Daniel (HHS); Cherofsky; Board of Supervisors (BOS); Cloudtrip; senator.wiener@senate.ca.gov; governornewsom; franey@assembly.ca.gov; krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:31:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Svetlana Zilberman

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OmE0MTA6YTVmMDM4MDRqZWRhMDMzOWI1NWI0MGI1YzVkMzBlNGVlNjNlOS0NDk4N2NmYTMwZGVlNGNjYzg2ZiE4MjBkZDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZE6NVUNg___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OmQ0NWU3OGMwOjk5NDI5ZGM2YjAwMjBlZjAyMTA2MDlkYjk5YmM5NGZiZjMgnwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OjE2N2RlMzcwOWUxMTAxYzZmZjY4ZmMxOTA3ODZmYjQ4YmNTgyNzAxYWVjZGI4NjkyM2FkNjBkOGM5YjUyZDk1MzgwYjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OjRiNmY6ODVkYTE2NTBlYWU4OWI1ZmNiNzNiYTM0ZmFiNTRlNjQ0ZDc5YzYzODdkNDNlMDI1NmJkMDA1ZDBhZjYxN2I5NzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OjE3ZmY4ZDM4MTE2ZmNlYzc2ZTUzZjdjZjAzOGMzNDI5ZTI5NzA4ZWQ1ZTJAyZjA2MTgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrx9z09vo___.YXAzOmNmZHQyOmE6bzpmOWQ2NGRhMzFiYTBkMGY3MDRlZmNkYjdjYjAxMDIyYjo3OmYxZTk6ZTBhYTVkZGUzZDY4ZWI0NTEwNWZlNTk1OWY3OGJmOTExYjAxMjM3Mjg2YzMwZTMzOWEyYTY3ODJkZmJiOWUyOQwwOkY6Tg

Sent from my iPhone

From: Keren Lebeau
To: karen_rosenzweig@concentra.com; mayor@fallsviewmedical.com; mayor@pmc.com; mayorsoffice@pmc.com; police@fallsviewmedical.com
Cc: Cataldo, Angelo (BOS); Spinoza, Alon (BOS); Lecik, Daniel (HSC); Chan-Hall, Brandi (Supervision (BOS)); Chairmoney; mayor.adams@nyc.ca.gov; assemblymember.hevesi@assembly.ca.gov; Kristy.Ellefsboe@nyc.ca.gov; Anna.Esparza@nyc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Keren Lebeau

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRjYTM0NWI0OTdlMjk2MmMwMzZiOGM5ZGI2MjI2ZGQyNTc0OGEzNjc1ZGExZWIyOTIzOTRlYmM4YjY0ZGI5NzBkZjY3NjRlMDI0Oa3YtWGNlNGYxYTgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRjYTM0NWI0OTdlMjk2MmMwMzZiOGM5ZGI2MjI2ZGQyNTc0OGEzNjc1ZGExZWIyOTIzOTRlYmM4YjY0ZGI5NzBkZjY3NjRlMDI0Oa3YtWGNlNGYxYTgwOlQ6TE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRiYTM0NWQ4MjU2MmMzZjEzMDc3OTk4MTAtZGI5MmOWNkZGM5NTAxODE2MmMwZjMwODc0MCNkZmFlMGI4N2HZTYzMTgZZmE1OTQyMzZlYTlNzBmMjFkYWImODpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,UN%2C%20UN%20agencies%20operate%20in%20Israel___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRiYTM0NWQ4MjU2MmMzZjEzMDc3OTk4MTAtZGI5MmOWNkZGM5NTAxODE2MmMwZjMwODc0MCNkZmFlMGI4N2HZTYzMTgZZmE1OTQyMzZlYTlNzBmMjFkYWImODpwOlQ6TE)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRjYTM0NWQ4MjU2MmMzZjEzMDc3OTg2ZjFlMDIzMjZlZTY2YzI4NjY2YmI4NzRlOTAyZDI5NDZiYTBiNjU5YTQ1YzI4NzNkMjEyODFmMWQ5NDJmNzN2UwYTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxw3k09o___.YXAzOnJpaDIyOnQwOnE0bzo3MmU3MTc5ZTNlMWYxNWRjYTM0NWQ4MjU2MmMzZjEzMDc3OGZiYWI5OGEzNjc1ZGExZWIyOTIzOTRlYmM4YjY0ZGI5NzBkZjY3NjRlMDI4OmM6OjBiNDNlNjZlNmE0ZTgwOlQ6TEg

Keren Lebeau

From: Martin Schwartzman
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concerns About Hijab Worn by Healthcare Professional as Policies Hit Concentra
Date: Tuesday, January 28, 2025 9:52:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin Schwartzman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366/___.YXAzOnNmZHQyOmE6bzpiMGRjOTdhNTc1NDZmNzNjNzdiNTMzZmFiMjMwMGQ2MDc3OjRkYzc6YmQyOTE4NDdhODkyOTBkOWM5MjAyMGIzMWMxOWNhN2I0NGNmMzFhMDUwZjM0YzI0ZDgzOGNhMzIxYTlhNDE2OTg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNtg___.YXAzOnNmZHQyOmE6bzpiMGRjOTdhNTc1NDZmNzNjNzdiNTMzZmFiMjMwMGQ2MDc3OmZkODA6YzJlNTcwNjc1N2M5YzNiODFmMzc3ZmMxNmUzNzBkNzUwZmRlMmU1ZWMyOWI3MjM2OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiMGRjOTdhNTc1NDZmNzNjNzdiNTMzZmFiMjMwMGQ2MDc3OjY5YTA5NGM0ZWNhNTI4NmYZZjNlYzFjOWZkYjRjMDhBYzNlNmYzYzI3OTQ0NjI1YjgyYmRjMDhBYjYzODFjNjc1NGY1YWY1Mzg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israengl030925.htm%23:~:text=Tragically%2C%20five%20Jews%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpiMGRjOTdhNTc1NDZmNzNjNzdiNTMzZmFiMjMwMGQ2MDc3OjM0NTI4MGQ5ZGE2OGJmNzk5NmNiYzhhZjY3NzhhMzU0MmJjNDg1Y2Q0ZDE2ZTU2YzEzOGNlOWQ1NGFhOTYyOTg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/haman.asp___.YXAzOnNmZHQyOmE6bzpiMGRjOTdhNTc1NDZmNzNjNzdiNTMzZmFiMjMwMGQ2MDc3OjE2ODE6NmMxMzA2NGMzODc6YzVmNjQxYzE0OGZjYjcyYTQxZgwM2VmYjA2NmIwMmFiY2E3YjAzOGIwZDY4NDE1MjpoOlQ6Tg
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Sent from my Galaxy

From: Rikki Mor
To: laura_newton@concentra.com; pamela@potrerohillmedical.com; jmayo@cityc.com; maryrogdon@hotmail.com; mlarsh@atlanticmedical.com
Cc: Cabello, Jeanette (BOS); Jemison, Alisa (BOS); Levie, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; senatorblumenthal.house@senatorca.gov; Kelsey.Pfaffenbach@asm.ca.gov; Kelsey.Pfaffenbach@asm.ca.gov; Kelsey.Pfaffenbach@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rikki Mor

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHQyOmE6bzo4Zp:3VTNjNjg4ZDM3Y2UwODBmZmUyYzNlMzkYTRjNzo3OmZhMzY0OTcxZTY3ZjE3YjRiNTQ0MWM4ZjBkMjNlMmUxMzkxNmMzMDM5NTI0NWZkOTI0ZDRmNjFiMzMxYjBiYzA2MGM0NzowOkY6Tg
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(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzo4Zp:3VTNjNjg4ZDM3Y2UwODBmZmUyYzNlMzkYTRjNzo3OmZhMzI0NGM0NWYyMDdkZWQ2NzdiYzNlMzI0ZDZlZTYwYzM0MmIxYTkzNzM4YzcwZjczODgwZDI4NmFiYmVmYzQ1ZGU4ZDFkNTIjMDgyYzgwOk6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/jgs/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bzo4Zp:3VTNjNjg4ZDM3Y2UwODBmZmUyYzNlMzkjYTRjNzo3OmQ2YzA6YWNiMzdmZmYyMzRlYTgyNjdiMDE5ZjY3M2I5YzAzNzY5OTA2ZWJmOWUlOGFlYTkzYzhkNWYxOTEsYjcxNzVkNTMyYzM0MjI5Y

From: Susan Miner
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:08 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Arleen Turok
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Arleen Turok

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: BRYAN, WYN ROBERTS

To: kaiser_request@supervisor.ca.gov; nurses@californianurses4pal.com; peace@mac.com; peacewithjustice@yahoo.com; privacy@statecollege4pal.com

Cc: Carrillo, Angela (BOS); Bonilla, Rina (BOS); Leila_Daniel (MOH); Chan@sfgh; Board of Supervisors (BOS); Chan@sfgov; gregory.adams@sanjose.ca.gov; gregorylumenthal.hanna@sacramento.ca.gov; Kristy.Pile@ventura.org.ca.gov; Anna.Eskamani@ocfl.net.ca.gov

Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 6:32:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmFlbmxpYWQ6Mzk4MjEyNWM1MTNkMmNhYWI0NTA3ZDQxZjZmNjo3OnBiZDY6NTUwMDc4MTQ4NDE0OGMxODI4MTZiZWMwYzU0MzQ2NmZkNWQ2MWU1MmQ2ZjQzNzgwOk6YETg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZHEN5VY9g___.YXAzOnNmZHQwOmFlbmxpYWQ6Mzk4MjEyNWM1MTNkMmNhYWI0NTA3ZDQxZjZmNjo3OkJkaYCJ0ZZa-3NTEyNmJkZDA3MzI5YTY3YjI5MjU1ZDA3MzI5ZmZkMmEwZNzI5MmZkMmEwZjNlNDE2YzgwOk6YETg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQwOmsLdhdjExNWM1MTNkMmIhYWJhNTA3ZDQxZjgxNjo3OmYxNTE6NZY4NGMzYWFlNTUyMWFjZDg0YjY2OGM2OWRlMzEwYzIxOWNhNWYzNGYxNTQ0MGNlNTk4YmFyZjE1OTImMDYtMmpwOkYETg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2Fr=true%2Fr=true%2Fr=false%2Fpeople%2Bsaid,10%2C000%2Bpeople%2Bdead,10%2C000%2Bpeople%2Bmurdered%2Bterrorist%2Battacks___.YXAzOnNmZHQwOmFlbmxpYWQ6Mzk4MjEyNWM1MTNkMmNhYWI0NTA3ZDQxZjgxNjo3OmE5ZDg0NjNlMDE4NGJhNGE2NGJkMTFlNmI3MjMxNGY0ODEzY2M2NTY5YmEyMDIxNWQzZjJhNDpwOkYETg

(4) https://url.avanan.click/v2/r01/___https://caroline.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQwOmFlbmxpYWQ6Mzk4MjEyNWM1MTNkMmNhYWI0NTA3ZDQxZjgxNjo3OmE0ZTI3YjY4YmYxOWRmMDJkMTZkYmVkZDdkYTM0OGI0YTM0OGI0YTM0OGI0Y

From: Noemie Adda
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:32:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCnNmZHQyOmE6bzo3OGRlYTAzZGQ3NDE0ZWY4YWZkNjRlMjAzODQ5NWIzNjc3OmNlZDc6NjAwMmFkNzdlOkJhMTU5NDI0NjM2NyZmEyNjY5OWNhNzk6YWBhZWUyMDNlZDVhGEzNGMxMmZiYzRhN2YjZWRjNDp0OlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/isramtg030925.htm%23:~:text=Tragically%2C%20five%20hits%20people%20and,119%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCnNmZHQyOmE6bzo3OGRlYTAzZGQ3NDE0ZWY4YWZkNjRlMjAzODQ5NWIzNjc3OmI3ZmU6NzkkYZmNjgt2ZGE5ZjkMWIyMDkzNWI4YzgyMWE0ZGFlMmU3ODI0mMmMyZGY4NzkxYTIyYTQ0NZQxYTIzZDQ0YgtOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAuCnNmZHQyOmE6bzo3OGRlYTAzZGQ3NDE0ZWY4YWZkNjRlMjAzODQ5NWIzNjc3OjA5MWMtN0mZmMmNiMDJjNWNkMzBmMTc5ZTdjY2Y0ZjA3YzFjMGE0NzZmY2QxMmQzZmVjZTU1ZjRkMjdmMzBmYmFkYzZlNTp0OlQ6Tg

Noemie Adda

From: Rachelle Etra
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:30 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachelle Etra

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Naomi Auman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:34 AM

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cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Naomi Auman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Helene
To: kaely_nguyen@concentra.com; nurserylights@concordmedical.com; pmason@mac.com; pmasonlicsw@hotmail.com; privacy@pmsmcmedical.com
Cc: Caballo, Angela (BOS); Kemkes, Alice (BOS); Leslie, Rachel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; gregory.adams@concentra.com; gregory.hamm@concentra.com; gregory.hamm@concentra.com.gov; Kristin.Pfeiffenberger@sen.ca.gov; Kristin.Pfeiffenberger@sen.ca.gov; Anna.Evans-wall@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Helene Gabai

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAzOnSmZHOxOmE6bmo1ZjoxMWU4NmMwMWI4YmU3MzBlYZZkYWUwY2NhNDlkZTo3OmI5N3E6YWYwYzUxMzQ1YjM2N2E0NDk2ZTo3OjY5OWE1NzZiMDhiYZZkYWUwY2NhNDlk

From: L & C Turk
To: kevin_reynen@sfgov.org; preston@dcyinternational.com; peskin@sbcglobal.net; mayorlondonbreed.com; mayorlondonbreed@sfgov.org; engardio@sfgov.org; melgar@sfgov.org; mandelman@sfgov.org; walton@sfgov.org; dorsey@sfgov.org; mahmood@sfgov.org
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Lazlo, Samuel (MYR); ChanStaff; Board of Supervisors (BOS); Chiu@sfgov.org; jeanine.nicholas@sfgov.org; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; kevin.mullin@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm9mZHQxOmE6ZmQ6ODE2ZWM4YjY2MmQ1NzRjYmU3MTBhMDhkZmVkZDO5YTo3OjkwMy0f0DcxOGNiNTdmMzgyMmQyZDY4OTEwZjlmNjU1ZGE5NzkwZDJlMjY4NWU2NTFmNmEzZTDxN2NlMjk5MWY0NmVmZGQ4NDdkN2E2MmM2NWY1MmQ2MTAxMmNlMWE2MjM5NTIyYjk3MzMwNjNjwOk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVcYg___.YXAzCm9mZHQxOmE6ZmQ6ODE2ZWM4YjY2MmQ1NzRjYmU3MTBhMDhkZmVkZDO5YTo3OjU1OTBjNTY5NTE0ZDk2NzA5YjA5MTcxYmIwOTk4YTY1NWM1OTY2NmQ2MTAxMmNlMWE2MjM5NTIyYjk3MzMwNjNjwOk6YET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mZHQyOmE0bnpkODFjZWM4YjY2MmQ1NzRjYmU3MTBhMDIhZmVkZDQ5YTo3OmFmY2M6N2Iw
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20in%20Palestinian%20terrorist%20attacks.___.YXAzCm9mZHQyOmE0bnpkODFjZWM4YjY2MmQ1NzRjYmU3MTBhMDIlZmVkZjE0OTo3OjkzMjY1MTBhMDIlZmVkZjE0OTo3OjIwMjY1MTBhMDIlZmVkZjE0OTo3OjIwMjY1MTBhMDIlZmVkZjE0OTo3OjIw

From: Jerry
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Deborah Shapiro
To: kelly_newton@centracare.com; privacyofficer@medstaff.com; angela@hmo.com; marcusellis@olympic.com; mbryan@selectmedical.com
Cc: Cecilia_Rosetti (BOS); Barbara_Klick (BOS); Leslie_Garrett (BOS); CherylSaff; Board of Supervisors (BOS); Ombudsman; jessica.salerno@sanjuan.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.Pfefferkorn@mail.ca.gov; kyra.Espanoza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:32:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Shapiro

Attachments:

(1) https://url.avanan.click/v2/01/…_https://www.bbc.com/news/uk-england-london-68902366_____YXAzOmNmZHQ6OmE0bzo1NTk3NTIxNThjMWU0YzgzZGEzNjk2ZjkxMmU2MzE0ZDFlYTo3OGI2NzQ4NzQ3ZmVjMGFmYWI0MTEzZGIzNzNhMzg1NiYxYmM4MjI1Mjk:YzRhMzJkNjgwOkY6Tg
(2) https://url.avanan.click/v2/01/…_https://www.youtube.com/watch?v=g-Z_86NVVNg_____YXAzOmNmZHQ6OmE0bzo1NTk3NTIxNThjMWU0YzgzZGEzNjk2ZjkxMmU2MzE0ZDFlYTo3OGI2NzQ3ZmVjOWFkYWY0MTEzZGIzNzNhMzg1NiYxYmM4MjI1MjM6YjQ6ZDFlZ

From: Marly Hercovici
To: kaith_rezaeian@concentra.com; rezaeiank@concentramail.com; gregory@hse.com; gregoryallen@hotmail.com; gregory@parkcrestmedical.com
Cc: Caitlin_Roberts (BOS); Kennedy, Alice (BOS); Leitch, Patrick (BOS); Ellenbogen; Board of Supervisors (BOS); Chanterenia; senator.wiener@senate.ca.gov; josemunnyenter.harvey@parkcrestmc.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVN9g___.YXAuOnNmZHQyOmE6bzoxNWMyOTYwNDYyYjlmMTc4NWMwNTIxY2U1MmVjYNTA3ODo3ZjU2ZDNlZjNlZTc5MzM1YmY1OTM3ODI5ZmY3YTIwOGUxZGFiMDA1MDI0OjM2YjE1ZGE2WZI0NjZlNTQ5ZDo5YTpwOkY6Tg
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/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20these%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bzoxNWMyOTYwNDYyYjlmMTdlNWMxNTIxY2U1MmVjYNTA3ODo3OmExYTE6MDcwNzlmOTZkMDY2MGNhMjBlYjU5NjkkNDUxMDlFMWRkOWM1NGVlZWY1wNshmNjZlMDkkNGZkMWFlMTQzZmUzMjQzMDgwOkY6Tg
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Marly
marlyhercovici@gmail.com

From: Peggy Kristt
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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peggy kristt

From: Arthur Hagler
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:33:07 AM

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cc: Press, City Council

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Arthur Hagler

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
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From: Carla Kopikis
To: liam_newton@concentra.com; pa-trends@bellevuemedical.com; pstuart@mpc.com; marcaurio@hcopac.com; mmoore@bellevuemedical.com
Cc: Cecilia, Angela (BOS); Somers, Alisa (BOS); Leite, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Cloudmoney; senator.weiner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:33:07 AM

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Carla Kopikis

From: [eileen greenberg]
To: [keith_newton@concentra.com], [amanda@pettymedical.com], [angela@mac.com], [marcia@kindlytherapy.com], [mbrooks@electromedical.com]
Cc: [Cecilia_Rosario (BOS)], [pamela_kiss (BOS)], [carla_ibarra (BOS)], [Clerk@all], [board of supervisors (BOS)], [Gladstone@], [jessica.caldon@sanjuan.ca.gov], [governorwonder.hanes@townsville.ca.gov], [chris.Pfeiffer@town.ca.gov], [anna.Esparza@town.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:11 AM

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cc: Press, City Council

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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmFlIhwsMDg3ZmQxNWMxZTNiNZZhMDVlNmNmNGY3ZGUxNGY6ODo3OmE3ODU3ODU3YmE1MjBhNWFmOmU1NzY0OTc1YmE4MzE5ZjU2YzE4MzU2ZTcxODE5ZDgxOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvw9d99zo___.YXAzOmNmZHQ6OmFlIhwsMDg3ZmQxNWMxZTNiNZZhMDVlNmNmNGY3ZGUxNGY6ODo3OjE0NzE0MzE1MzA2ZTI5OGRlMDgwY2Y5NzRkNDVmNDEwMzQ0NDZhNGMzMzJjOCVmNDVmNDEwMzQ0NDZhNGMzMzJjOCVmNDUwNjE2NzpwOlQ6ETg

Sent from my iPhone

From: [Citizen]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:35:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rifky Warshaw

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQyOmE6bmxtOWMxNDM5M2U5NzY5ZWI1MGJkNzZlc3MGFjNGExNzUxMjc3OjkxMWQ0MGNmYWU3NWM3ZDg1ZWI0ZmY1ZDY1YjQ3YjA:xZmE2ZjA0MDQxNTM3ODM4MzRkYjc5N2NjNTA3OTRhNGZmMTlhNTkyMDIyOGQ5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bmxtOWMxNDM5M2U5NzY5ZWI1MGJkNzZlc3MGFjNGExNzUxMjc3OjM3ODk0NWEtMGNmYWU3NWM3ZDg1ZWI0ZmY1ZDY1YjQ3YjA:xZmE2ZjA0MDQxNTM3ODM4MzRkYjc5N2NjNTA3OTRhNGZmMTlhNTkyMDIyOGQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxtOWMxNDM5M2U5NzY5ZWI1MGJkNzZlc3MGFjNGExNzUxMjc3OjY5NWE0MTAyOGQ0MGE2NzY5ZGI5MjIwOTIxMGNkZTc3MGFjNGExNzUxMjc3OjM3ODk0NWEtMGNmYWU3NWM3ZDg1ZWI0ZmY1ZDY1YjQ3YjA:xZmE2ZjA0MDQxNTM3ODM4MzRkYjc5N2NjNTA3OTRhNGZmMTlhNTkyMDIyOGQ5ZTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20few%20people%2Dmost,10%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmxtOWMxNDM5M2U5NzY5ZWI1MGJkNzZlc3MGFjNGExNzUxMjc3OjY4NGQwOWMtYmM3MGQ2ZTMwNTRmOThhMjQzN2Q4MGI3MjUyYmQxNmJjYzI0NWVlNWVjZjYxNWZlMmY2NjA0YTUxYjp0OlR6Tg
(5) Michael Starr, "'October 7' is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9ll9vo___.YXAzOnNmZHQyOmE6bmxtOWMxNDM5M2U5NzY5ZWI1MGJkNzZlc3MGFjNGExNzUxMjc3OjMzOTM4NmMtZmVsLUZORlBMzBkYTE4MDUzZGZiYjU0OTVhZDg3NjkzNWIxM2I0OGM5ZDUwYTA3NDVlZDgzMGU1ZDc1YWQ1ZTpt0lQlQ6Tg

From: Yochaved Goldberg
To: karin_meyers@concentra.com; mcarrera@pattersonmedical.com; pmayer@mail.com; pmeyer@pattersonmedical.com; pmeyer@pattersonmedical.com
Cc: Cabello, Angela (BOS); Bonnick, Alisa (BOS); Leon, Daniel (BOS); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov; jessica.patrick@concentra.com; powerofremember.harvey@concentra.com; Kristy.Pfefferkorn@sen.ca.gov; Kristy.Espanola@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:33:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Julie Goldberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHOxOmFiOmM0MjM4MzRlOGY4MzVhZTExYTI0NDkzNmFmMzQyNzMxMTIxNjRkN2U0OWYzMjY1ZDNlNzA3NWJhNTlkYzNmMjcwOTc4MTQ0MGJlMzcyZGI4Y2OxZTdhOTQzZmQ4NzVlODEzMiEwNDIzwOlOE6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qc-Z1l6OVVY&g___.YXAzOmNmZHOxOmFiOmM0MjM4MzRlOGY4MzVhZTExYTI0NDkzNmFmMzQyNzMxMTIxOTI1OTc4MTI0YjJmZTg1MmMxMTY1ZmY5ZTk3ODY0ZGZiZjVmYzY5OTIwNmNmNWFiNTFiYjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmu0MjM4MzRlOGY4MzVhZTExYTI0NDkzNmFmMzQyNzMxMTExOGZmYzM1NzY4MzY5YWMzYWZhMzg5OTFkNGZmYzY1OTY5YjQ0MzZkMzY1OTY5YmZmZDY4YTc0MDY4YTc0MDY4YTc0M

From: Jill Kaplan
To: kevin_mayer@concentra.com; supervisor@redwoodmedical.com; pmccann@mac.com; mayorwalker@kingcity.com; mayor@hanfordmedical.com
Cc: Carrillo, Angela (BOS); Montana, Alicia (BOS); Lopez, Rachael (BOS); Chan(Staff); Board of Supervisors (BOS); OSupervisors; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevins.PR@Reform@mail.ca.gov; Kevin.Kramer@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:33:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jill Kaplan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58992366___.YXAuOnNmZHQxOmE6bzoxMWRiODIyMTk3YTZhY2E4YmM0MzE3OGE3ZTUxYzA4Nzo3OmM1MmQ0YTFiNTZjMTYwMzBlYTY5YjVlY2EzMWZhYzhmYTI0ZWUxNGQ0MGJlODo2MGU5MmgyZHlfYiRiN2RjYmVlNDktMTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-Z1k6NVV7g___.YXAuOnNmZHQxOmE6bzoxMWRiODIyMTk3YTZhY2E4YmM0MzE3OGE3ZTUxYzA4Nzo3Ono3RmYxNTQ6MzE0ZjAxMmM4NTE3YTOxOTExMTA2ZGY5YjY1YjFiMGJlOWUwNTI0NmNiZmE4MDYwOTBlOTAzZDUxMjYwZDk0NzpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmE6bzoxMWRiODIyMTk3YTZhY2E4YmM0MzE3OGE3ZTUxYzA4Nzo3OjFkZTM0MTgxYzFhMTcxZTI2ZWRhZmVlMTY4YmU1NzQxYTA5OTIzZjM0OTI0YWJiNzc3M2MxMzcxMmFiMTEzNjQ2NWQ0ZDpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQxOmE6bzoxMWRiODIyMTk3YTZhY2E4YmM0MzE3OGE3ZTUxYzA4Nzo3OjVlMGQ0MzQ5NGY3ZTU3OGRkNTImMTE2NDg2ODgyYjZiZjQxYTU2NTZmZmZlRjOTA2MzRjNGIzOWY3ZDdkYzU0NTExMzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://oneidea.kme.zoho.edu/20th_century/human_rights___.YXAuOnNmZHQxOmE6bzoxMWRiODIyMTk3YTZhY2E4YmM0MzE3OGE3ZTUxYzA4Nzo3OmRkZGZlNzY0ZTU0NjUwNmIwNjk5ZGI0NzE5MTUzYTU2YmI2N

From: Gitta Kahn
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:33:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gitta Kahn

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Joanna Brecksteir
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:33:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OmFkMGI6YjEyOGY4MDNmMWQwYWQlZTgiOWNiZgxYzZkZmY0OTkNTdmYmYyZWMl0MTNTM2YTI3OGIxMTkzMzp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6fNVVNg___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OjZhNmQjGtZGM3NGNmMjc3OWU4NmU0NGQ0YjI4NjliOODM2NDMxYmYxYTZmNzNiZmUiYjk2ZTJhMmM0NTM2YTI3OGIxMTkzMzp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OjBhMzY0NzEwOWYzNTY5YTkxOGIxMTYxOWZlZDk3MTYxOWZlZDk3MDk2NjY4MDEyOWE4MWNiMDkxNjJhMzQwY2NkOiDhhMzBiOTMwYzE2MDp0OlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OmVjM2QlMWFjMWRkZjFmZjU0NDY0ZjhlODVhYjg2Y2IxZTRmZTA3ZDYwNjg5MGY4MDAxMzAlMjg5NWRlOTgxZGIyMGE3ZDp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OmZkZGU2MGWtYlMDYzMGMxYTc0MDAxMjE3MjNlYTM1ZDI4YjhiZGMzNzA3NGVlOWE2ZmFmZjVkYzdjOlOlMDYlOlOlOmNlZlNTFhNmVlYjBjOlOmn2Yx-YzhjOlk4MDpzOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvvr9d99vo___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OmJiZmRjZjNjc3OWEyMGEwMGFjYjMwNGQ4NzM4NzlhODdkYzAxOThkYzk3YTMwMDk5ZjNlYWIxZW1mMzp0OlQ6Tg

Joana Brecksteir
Founder of DYP - "Discovering Your Power, Your Way", Three-time Oral Cancer Survivor and Accidental Motivational Speaker
https://url.avanan.click/v2/r01/___www.DYPyourway.com___.YXAzOnNmZHQyOmE6bzo3N2Y2MTI2YTdlNzNlODExNGNkNGI5YTZkMDNiOGMwNzo3OjRjZjE0ODdkOWZkYzBmMjJlNjc3OWEyMGEwMGFjYjMwNGQ4NzM4NzlhODdkYzAxOThkYzk3YTMwMDk5ZjNlYWIxZW1mMzp0OlQ6Tg

From: Guy Serbin
To: karen_pearson@concentra.com; mcarroll@phillycriminaldefense.com; pwaxman@pwaxlaw.com; mmccandless@pwaxlaw.com; pmarvin@pattersonmedical.com
Cc: Gauthier, Angela (BOS); Domenici, Alisa (BOS); Lacey, Daniel (BOS); Clerk, Board (BOS); Board of Supervisors (BOS); Clayton-Jones, Tamera; Jenkins, Jeremy (Council); jessica.patrick@phoenix.gov; powerforwomen_harvey@brownbiz.pa.gov; Kristy.Pfefferkorn@wsh.pa.gov; Kevin.Esquivel@wsh.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Guy Serbin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzCmNmZHQvOmFiOnqakOCY5NGQ0ZTk3ZGExY2E4N2NmNjQ5ODI0YWY1MmExOjo3OmUxNjg5ZWI5YTpocmVzOjpwOHJwcGNlZmVmMjE2ZDUyZDg0YzOwYmM4MjI2OmM4NTI3ZmQ0NjA5ZTI1NjoxMjI1MjI0NWJkYjBhMGZiZMzNlZTA4

From: Karen's Mail
To: karen_shimony@concentra.com; privacyoffice@medical.com; privacy@mac.com; privacyadvice@hotmail.com; privacy@palacemedical.com
Cc: Calvillo, Ruben (BOS); Jiménez, Nilsa (BOS); Levin, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; director.admin@concentra.co.gov; assemblymember.ting@assembly.ca.gov; kristin.Pfeffer-kuvin@sen.ca.gov; lorena.Gigliotti@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Koren Shimony

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOnNoZHQ6cOnEl0xoZGTwfMDlkZWI5aYWI0MmMtYjZiYjRmMGctOWVlMDZiNzo3OmI1Ni02ZjhkMzIwNzFlNzBmZDJlZWI5ZTcyYzFiMzE5OTI5N2E5OTBiNjY0YzY1OGZlOTMzYTY3ODpwOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9ig___.YXAzOnNoZHQ6cOnEl0xoZGTwfMDlkZWI5aYWI0MmMtYjZiYjRmMGctOWVlMDZiNzo6OmFlNDIhOnYzFiMGYtMDBmYzE5MGYtMDBmYzE5MGYtMDBmYzE5M

From: Jacqueline Donnay
To: kelly_reuter@ontarionpa.com; privacy@cityofcrowsnest.com; engage@mpp.com; mgarvaglio@cityofgary.com; mbryan@parkcrestmedical.com
Cc: Calcifer, Amanda (MoH); Barbera, Alina (MOH); Lamb, Sharon (MOH); Churchkraft; Board of Supervisors (BOS); @supervisor; jennifer.adams@riverside.ca.gov; greenfieldcouncilmember.haney@greenville.ca.gov; krista.Pfefferkorn@mail.ca.gov; krista.Espinoza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jacqueline Donnay

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0bzoyNjFkZWJkNjRmOWM3NWEwMzYxMWI1MzZkNmZmYWIxZTo3OmM5ODI2ZmQxMTBiNDM4NTI5MzMwNDAyMzQ4MjY0ZTY2NTc4ZmQ0NTNiMjU4MWE1NDVhMzExYzk0OTgwOHQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAzOmNmZHQ6OmE0bzoyNjFkZWJkNjRmOWM3NWEwMzYxMWI1MzZkNmZmYWIxZTo3OjE3ZjBmMzA5YmY5OTJkZTI3ZDk1OGQ2NDNmYzY3YWY1MDI1NWI5ZTJkZTI3ZDk1OGQ2NDNmYzY3YWY1MDI1NWI5ZTJkZTI3ZDk1OGQ2NDNmYzY3YWY1MDI1NWI5ZTJkZTI3ZDk1OGQ2NDNmYzY3YWY1MDI1NWI5OjE4OmY0ZTk4MzdiYjBmYmNlNDljZjVlOGI1OGIxOTBkMzdjYjI0YzRlODE5MGU0NTNlNmJkZDAwNTM1MjViMzNlOWQwOWMtY
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0bzoyNjFkZWJkNjRmOWM3NWEwMzYyMWI1MzZkNmZmYWIxZTo3OjA2MTc4NmY2ZjRlZDAzZDYwZDYwZDBlOGZjZGQ3OGY3NjIzZjY1YGI1ODIxOTBkMzdkYjI0YzRlOGU4NGRjODc2MGU0NTNlNmJkZDAwNTM1MjViMzNlOWQwOWMtY2ZlZTEzYTIwMTcwZTgzOTg1ZjA2MDI5YjU1YjU1ZjU1ZjU1Z

From: Rebecca Sherman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Sherman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Orlee
To: kelly_newton@norcrestca.com; jonesm@hollywoodhotel.com; jamison@mac.com; mayorgibbs@lacity.org; mayors@parkcrestmedical.com
Cc: Cecelia_Argenta (BOS); Jemina_Alva (BOS); Leila_Nassir (BOS); Chairs@all; Board of Supervisors (BOS); Ofcwithin4ey; senator.wagner@senate.ca.gov; wagnerlumember.house@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:34:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

A PA's role is to provide excellent medical care to all regardless of ethnicity, identity, social or economic status. It is non-judgmental, supportive and humanistic.

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Orlee Rait PA-C

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkMmI4ZGQ4NDZlMzMxMmIwYmQ3MDBmNmJlZmE3MGQ3YmMyNWEwMTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV7g___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkMmI4ZGQ4NDZlMzMxMmIwYmQ3MDBmNmJlZmE3MGQ3YmMyNWEwMTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkMmI4ZGQ4NDZlMzMxMmIwYmQ3MDBmNmJlZmE3MGQ3YmMyNWEwMTpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkZTMxMjcwNjI2ZjhkZTVhY2FmN2UyMTkxMzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkNmNlYmUwZjZiNTk5YTBhNjRjZWRmYmI4MDUzNjU5ZTY4MDBkYzFlOWFmNDM4ZjkxYTZhYzFmYTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally uses Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrw5kf20o___.YXAzOmNmZHQyOmFiOmgiYWZkODBkYWU5ODM2YjNmM2E5ODgxYmIyYTY2ZjJiNDIxZjQ3MjE2ZmYTYjNmY1YjBlOTA1OGZiNGMyYzhhMDBkZTUzNWI5OTIyYTI4MDBkZGUwNWEyZjpwOkY6Tg

From: jeanescarfield@icloud.com
To: kaleb_maxwell@concentra.com; susan.cole@concentra.com; mayor@pmac.com; mayorpeltier@pmac.com; pmayor@pottersmedical.com
Cc: [Cabello, Rosario (BOS)](mailto:Cabello,Rosario(BOS)); [Bonilla, Abbi (BOS)](mailto:Bonilla,Abbi(BOS)); [Lamb, Patrick (BOS)](mailto:Lamb,Patrick(BOS)); [Chen Kraft](mailto:ChenKraft); [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Chatterjee; jocelyn.silvera@concentra.co.gov; jessemlynember.harvey@concentra.co.gov; krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently hanssed from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorties and their supporters worldwide.

Likely, Concentra would not allow its employeers to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Janene Scurfield

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!OToaGQ!xMvIkuvsNDBkNiUzfWOIMeMxYmHI0NenQ1YTAyNiNiZDQtOGQzYjc3OTAyNjZlZGUyZWY4MTBkZGVlZjI1ZmE2YzNlY2ZiAwMTBkZGVlZjI1ZGRmtfWJmZmFkYiBmZTk1YzU4Mzk0ZTkkMTk2ODgwcOfQE$
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ16NYV9g__;!!OToaGQ!xMvIkuvsNDBkNiUzfWOIMeMxYmHI0NenQ1YTAyNiNiZDQtOGQzYjc3OTAyNjZlZGUyZWY4MTBkZGVlZjI1ZGRmtfWJmZmFkYiBmZTk1YzU4MzJlNjY2ZTk4YmIxYzgwOfQE$
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!OToaGQ!xMvIkuvsNDBkNiUzfWOIMeMxYmHI0NenQ1YTAyNiNiZDQtOGQzYjc3OTAyNjZlZGUyZWY4MjQxMjk5NDIyNjQ5ZDIyNzJlOWY5N

From: Hat Gutmans
To: karen_meaden@concentra.com; concentra@hydeconsultant.com; pressoffice@nyc.com; mayorsoffice@nyc.com; mayor@cityofnewyork.com
Cc: Carollo, Angela (BOS); Barrera, Alma (BOS); Lacy, Daniel (BOS); Chan(Staff), Board of Supervisors (BOS); Educationnyc; senator.wiener@senate.ca.gov; assemblymember.lesseo@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:34:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Hat Gutmans

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993565___.YXAzOnNwZHCxOmEKbzoxYTk3MDYwMzc5ZWVkMzg1ZDIwODBmMDk5MjVjODFlZmJiOjI1OGJiY2VmMzI3NTBmMmMxN2ZkMzo5NzpmOjM2NTg6YjE0NjA0NzFkNWJmZjY2YzNDcyZGM2ZCViODNhNDMwMTZkYzpwOlBjOTg
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=pcZ4fdNVUNg___.YXAzOnNwZHCxOmEKbzoxYTk3MDYwMzc5ZWVkMzg1ZDIwODBmMDk5MjVjODFlZmJiOjI1OGJiY2VmMzI3NTBmMmMxN2ZkMzo5NzpmOjM2NTg6YjE0NjA0NzFkNWJmZjY2YzNDcyZGM2ZCViODNhNDMwMTZkYzpwOlBjOTg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNwZHCxOmEKbzoxYTk3MDYwMzc5ZWVkMzg1ZDIwODBmMDk5MjVjODFlZmJiOjI1OGJiY2VmMzI3NTBmMmMxN2ZkMzo5NzpmOjM2NTg6YjE0NjA0NzFkNWJmZjY2YzNDcyZGM2ZCViODNhNDMwMTZkYzpwOlBjOTg
(4) https://url.avanan.click/v2/r04/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNwZHCxOmEKbzoxYTk3MDYwMzc5ZWVkMzg1ZDIwODBmMDk5MjVjODFlZmJiOjI1OjVlWU0NDlkMzRiN2ZlNTc0YmY4NDIyZjY2YzNDcyZGM2ZCViODNhNDMwMTZkYzpwOlBjOTg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r05/___https://www.bbc.com/news/articles/c9d9lvm___.YXAzOnNwZHCxOmEKbzoxYTk3MDYwMzc5ZWVkMzg1ZDIwODBmMDk5MjVjODFlZmJiOjIwYzMDc4MjI0NjExMWU5ZTA0ZWRkMmJlODE3MjFlN2M0YmMGEyMDUwMTBhNjc2YzEzWlpZmO4ODBkYWYzNDM1YTgwOlO6Tg

From: Rebecca Zucker
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pereira Hill Concentrix
Date: Tuesday, January 28, 2025 9:54:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentrix Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pereira Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo5MmMxODE2MjlkMzg3MTc1ZTVkNTE2Y2MyYjE5NDEyMzo3OjA1OWQ6NTYwYjhmODdmNWEzMzc5ZTcwNTlmZDk2ZTlkYiRjZTkzZDRkMjM4MWU3ODA2ZDExN2NmYmZlOTVkMWK8NTMwNzgt0Gk Y6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-sexfde-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5MmMxODE2MjlkMzg3MTc1ZTVkNTE2Y2MyYjE5NDEyMzo3OnN2Yx5fGEDNjM3MjY5YWU4YjNiNzgxOTMxNjY2OGVjOTMxNjY2OGVjOTcxNjZlOGVjMWRlYmNiZjcwZDE5NWIyNGVlYTQ5NWM1MWU2NTExMDg0OTZlZGUyMDV6ZWQ1M2UxMDg0OGY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo5MmMxODE2MjlkMzg3MTc1ZTVkNTE2Y2MyYjE5NDEyMzo3OmE5YWU4MTkyZmNlYTlkNzBjNmZhZjNmNmNlZjcwZDE5NWIyNGVlYTQ5NWM1MWU2NTExMDg0OTZlZGUyMDV6ZWQ1M2UxMDg0OGY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo5MmMxODE2MjlkMzg3MTc1ZTVkNTE2Y2MyYjE5NDEyMzo3OjNkNTY6MTRlMzFiOGMxZjA1MTVjZGVjYzI2ZTBjYjinWWJmZGwZjYxN2Y0ZDJmMTU5Y2I4ZmM5MmM4YTQ5NmI0ZGJiMDV6ZWQ1M2UxMDg0OGY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Rebecca Zucker
Partner
c: 415-518-1297
rebecca@newgrouppartners.com
www.newgrouppartners.com

From: Beth E
To: leah_reaver@concentra.com; reaverl@phillymedical.com; reaver@mac.com; reaverl@bellsouth.com; reaverl@comcast.net
Cc: Cabrillo, Angela (BOS); Epineta, Alba (BOS); Leyla, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Quattrone, Jessica Lynne; jessica.lynne@bervin-co.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfeffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68f0f366____YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3OmMxYTI0YzU1NGZjNzU0MzkwYTk5YzU2MGEwMCVkNDg1M2JmZWRiODM5NjlkNjhmNTgwOk5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NfVV9g____YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3OmZkZWI5NWJlYjM2ZA0NjZiMjdiYzc1MGI2ZjIwYzo5NzMyOTg4ZDI0ZTU4YjU0MmU0YmI2ZjIwOk7ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3OjBhOTQtNzY4Ny03Tc3NTc4MjQxMjVlMDQxMTk5ZGJlYWI5OWM1MjJmMi03NjEwNGVmMTdlZTZmMzdkYWNkZmEzZjZiNZI1MjgwOTk5ZTZkOTJlYjAyN2YyYjYwYwZDxxITU4ZlZyMDMxNzhhOTk5ZTZkOTJlYjAyN2YyYjcwYTpwOk5ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofand,19%2C000%20separate%20Palestinian%2Oterrorist%20attacks.to___YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3OjU1YzAtZWI2ZjM5MjE0MmI3OjU1YzAtZWI2ZjM5MjE0MmI3OjBmZTc3YU2NWYwZDxxITU4ZlZyMDMxNzhhOTk5ZTZkOTJlYjAyN2YyYjcwYTpwOk5ETg
(4) https://url.avanan.click/v2/r01/___https://avention.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3OmIxODc6OWGJNjZiYjAxNzFmOTYwYjZmN0WMlZTwN2YxZDxxITU4ZlZyMDMxNzhhOTk5ZTZkOTJlYjAyN2YyYjcwYTpwOk5ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d9lxo____YXAzOnNmZHQyOmE6bzowYjhmNmZlNGMxMjdlZDZmNWM5Y2RmY2InZGM5M2JlMmo3Ojc3bWI6NmVhMmQ5OGY1MTY2MTlkZTlhYTc4YzgwMzIxNjc0NzUyNDY5wMjU1ZmMhNwNmRmZmNkYjdiNjU0MGM5ZTlYjA5ZTZkOTJlYjAyN2YyYjcwYTpwOk5ETg

Beth Englard

From: Steve Mayer
To: karen_newton@concentra.com; personal@petrieshillmedical.com; pmayer@mac.com; mayorgibbon@comcast.net; pmayer@petrieshillmedical.com
Cc: Cecelia_Kopnick (BOS); Bernice_Alles (BOS); Leila_Khaled (BOS); Chairlady5 Board of Supervisors (BOS); Chairlady; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:34:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNmZHQ6Y2M6OmRlZTQ4MDMxOTE4ZDBlZjZlOTdlZWNlOTcwMjRlZDZkMDo3OjhlNzM5NGY0NmYzZmNjNWRlNjNmYzI2NzhlMjQ2YTZjNzk4MjI2NjdhNGI3NDZhNGBlOWY3MjA3NzI0NjNmOTE2NzNkMjVlYWJkZjhiNDIzNmYzOkY6T&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqcZ5iSiVVNg___.YXAzOmNmZHQ6Y2M6OmRlZTQ4MDMxOTE4ZDBlZjZlOTdlZWNlOTcwMjRlZDZkMDo3OjhlNzM5NGY0NmYzZmNjNWRlNjNmYzI2NzhlMjQ2YTZjNzk4MjI2NjdhNGI3NDZhNGBlOWY3MjA3NzI0NjNmOTE2NzNkMjVlYWJkZjhiNDIzNmYzOkY6T&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dunlar-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNmZHQ6Y2M6OmRlZTQ4MDMxOTE4ZDBlZjZlOTdlZWNlOTcwMjRlZDZkMDo3OmI5ZDk5ZTM4NWFlZjU3ZjRkZTM4NWFlZjU3ZjRkZTM4NWFlZjU3ZjRk

From: Tarshisano, Amanda H.
To: kelly_maxwell@concentra.com; mayercpa@optumcardiology.com; gregory@mail.com; drgregoryblue@blueeye.com; mayor@quakecreekcal.com
Cc: Calcutta, Angela (BOS); Gomeza, Alisa (BOS); Leyla, Daniel (BOS); Clerk Staff; Board of Supervisors (BOS); Chairmomma; gregory.gerard@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenrauch@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:56:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amanda Laifer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60983706___.YXAzOmNmZHQwOmE6bmxnMWQwNWMxMWI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyODA3OTk4MjMyYWM4MGFkN2Uy4MWFkMmRkMjQzYTRjNWMxNGM0ZGZhNzc5MjpwOlQ6Tg
(2) https://url.avanan.click/v2/r02/___https://www.voanhiga.com/watch/yw-p-Z8ADUVY0g___.YXAzOmNmZHQwOmE6bmxnMWQwNWMxMGI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyOUJlMzA5ZjY2ZDZjZjc5YmY0MjBkMGZiMzZmMGZlNzFmMGU3OmpwOlQ6Tg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQwOmE6bmxnMWQwNWMxMWI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyOjBlZjhwY2NjNjQ1ZDMyOUJlZDVlOWY3ZjU3NjBlZjVmMWYxMzMwZjZkYzZiNGJlZDQzZjMzMmI0NWQwNWMxMWI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyOjBlZjhwY2NjNjQ1ZDMyOUJlMzA5ZjY2ZDZjZjc5YmY0MjBkMGZiMzZmMGZlNzFmMGU3OmpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the,Hitler%20people%2Dbased,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQwOmE6bmxnMWQwNWMxMWI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyOjBlZjhwY2NjNjQ1ZDMyOUJlMzA5ZjY2ZDZjZjc5YmY0MjBkMGZiMzZmMGZlNzFmMGU3OmpwOlQ6Tg)
(4) https://url.avanan.click/v2/r03/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQwOmE6bmxnMWQwNWMxMWI1YTE2YzBhMzUxMGE5ZjhlOWY3NzU0YzE4NGE5ZDE0YTE4NGQwZGE1YmUxMzoyZWRlYzo5NjQ1ZDMyOjM5ZjU3MDMxN2U1ZTg2YWYxMmJmNjE1ZjA2YzdiMGVmM2U3YTlhY2NiZDI2ZGJlYjA2MTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9xkxx8d9xo___.YXAzOmNmZHQwOmE6bWQwMWI1YTE2YzBlMzUxMGFkNzk0OTVlNGU1MjE3MTM5MjI0ODBmMzE1NDE4NzNmY2E3OTI1MzpwOlQ6Tg

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If you are not the intended recipient, you are prohibited from printing, copying, forwarding or saving them.
Please delete the message and attachments without printing, copying, forwarding or saving them, and notify the sender immediately.
****

From: PAULA FRIEDMAN
To: laura_newton@sonoma.edu; sonoma@rtpharmedical.com; jensen@rtrpc.com; mayorpetitt@cityofpr.com; mayors@santarosa.com
Cc: Carrillo, Angelica (BOS); Bennett, Alicia (BOS); Lane, Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@rtpc; senator.wiener@senate.ca.gov; asamblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:06 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Paula Friedman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://ncsw.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjAxYTMwMzM5MGZmNjY0ZjE0MzgzZjE0OTQxZjI4NjM1OTI0ZGM4MTVlMDQwZmI1cOD0NTBhZmFlNzo6ZDZkMTpwcOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVb7g___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjE5OTlkNTc3NmFiZGI4ZGZmNjk2MGNlZjk5NTZmMGZmNzA4NzU2ZjA2ZGZlMzo6ZDZkMTpwcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVb7g___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjAxYTMwMzM5MGZmNjY0ZjE0MzgzZjE0OTQxZjI4NjM1OTI0ZGM4MTVlMDQwZmI1cOD0NTBhZmFlNzo6ZDZkMTpwcOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjQ5OTk5NTc3NjFiZGI4ZGZmNjk2MGNlZjk5NTZmMGZmNzA4MDE1ZDIzNDBjOTk3ZWM4MmMyNDkyNDNiNmE2OWVjYzJiYjA0ZWZhMDU1YzgwMWVjOTIyZDlmYjE3NDAzNWU1MmpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hutton.asp___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjFlYzA0ZmU5YjA2ZTM4MDI4MTYzZjBkYzc4MjY3ZTM5MWZmNTI4ZDZmeGlUR2Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8vzv9d9vo___.YXAzOmNmZHQxOmE6bmxnNTA0NzNkMzY5ZTc3ZjBkYjE6MjIwZmE0NjgwMTkyZGMzODkxM2MwMTY5YmIyZjk3NWFlMjFmZGRmOGZlMjE1Nzc6ODRiZDg0MTMzMGM5NDM5ZmM1MTJlMWI3OTM5MWZmNTI4ZDIzeGlUR2Tg

Sent from my iPhone

From: SUSAN HORWITZ
To: karen_mayor@concentra.com; customer@millercompanyfirst.com; pmayor@mac.com; mayorwilson@bcegov.com; mayor@charlescitymedical.com
Cc: Carrillo, Amanda (BOS); Ramirez, Alma (BOS); Lesla, Hannah (MAYO); Chan(staff); Board of Supervisors (BOS); Citycouncilmail; jamaalia.ahmad@sanjoseca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Aisha.Fairooz@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:56:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
S Horwitz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69021366___.YXAzOmNmZHQyOmFtbzpiNjhkZjMxMjE2OTBhODBhMGUxNDlkZDgyNzhhMGJmZTo6OjZhOTA6NzFkYjY2YzNlMjE0NWMzNzM4NDg3ZWU1OTI0YTI1OTc0ZDZkYzpwOlQjOTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DzJOmGJ5DMmE-26NR3tZTgyNzhhMGJmZTo3OmE2MGI5MmE2N2E3ZmMxNTdiZjdhMzAyNmM0MjgyMDBlMGUxYTU1OTIxODZkYzpwOlQjOTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNmZHQyOmFtbzpiNjhkZjMxMjE2OTBhODBhMGUxNDlkZDgyNzhhMGJmZTo3OjBhMDk0MzY5ZmU1NDYwNjNmMGMxOWFlOWFlOWRjZDA4MzAyNmM0MjgyMDBlMGUxYTU1OTIxODZkYzpwOlQjOTg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-2523:~:text-3Dtragically%2C%2Dthe%2Dworld%2Dhas%2Dbecome%2Dfamiliar%2Dwith,-2C%2000%2Dbyparan%2Dterrorist%2Dattacks.___.YXAzOmNmZHQyOmFtbzpiNjhkZjMxMjE2OTBhODBhMGUxNDlkZDgyNzhhMGJmZTo3OmVkMWUlOTNmMjYyMjc3NDc1ZDE1MjBjYTQ3NGIyMzVlYmY4NGMxMjJyNTY1M2Y4OTc2MWQ0NDg3YzpwOlQjOTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__catalog.law.pitt.edu_20th_century-2Dfration_asp___.YXAzOmNmZHQyOmFtbzpiNjhkZjMxMjE2OTBhODBhMGUxNDlkZDgyNzhhMGJmZTo3OjgzOGI4NGE4ZjA4ZjY3YjNlZjNlYWVkMzNlNDk4NDFmNDlkMzRlMDNlZGgzZTIzZGE2ZDI3Y2JlZjM5ZkJpeGBQEIg
(5) Michael Starr, "Cluster 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_cwdxxvr9z99o___.YXAzOnNmZHQyOmFtbzpiNjhkZjMxMjE2OTBhODBhMGUxNDlkZDgyNzhhMGJmZTo3OmMyNTBiNzI0ZmE3NGI4OWM3NDlFOTdkYzFkMjI0YTNhMTg0NZY2NzNiN2U2ZDQzNzZkODmw5IQEIg

Sent from my iPhone
Susan Horwitz

From: Harold Dukes
To: kevin_mayne@concentra.com; mmenicelli@concentramedical.com; jmayne@cpe.com; mayne4him@hotmail.com; mayne@cpe.com
Cc: Cassidy, Jeanine (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan@ccmg; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kristin.Pfaffenbach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOmNmZ3RQaWdhcm1NGY5ZDI0YjdhOTA4ZDRjZjI0YzA0Nzo3OmEwZmY0ZjU6ZjI0MDA0ZDRjZjI0YzA0NzpiOjY4NjY2NDNiOWM4MjgzZTA5YzRmZjU3YZVjNjBkOTAzZDRjZjEYzRlNzo1ODYxM

From: Delia Ibero
To: karen_mayers@concentra.com; mayersk@mercymedical.com; jessup@mail.com; jessupwrites@blogger.com; jessup@poetictmedical.com
Cc: Calcifer, Angela (BOS); Ezekiel, Alda (BOS); Leyla, Daniel (BOS); Clerk Staff; Board of Supervisors (BOS); Chairperson; jessup_appeal@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:36:28 AM

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cc: Perea, City Council

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Sincerely,

D. Benn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60983706___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MxNDM1Mi0tZjZlY0ZTZhYjFiMzhmMzZjMjVlZWI1MDQxZjk5NWZiOTk4YzE4ZWNlNzMyOlY6cHJPOlQ6ZA___.
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVNqg___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MxNDM1MjctOWI2MjAtNTRkYzBlZjZlOTc2MGYwOGE2MGY2ZGJiODpwOlQ6ZA___.
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MyNDM3Mjo3OjM0ODE0ZjpwYWNmNTlyYzZlbkY2IyOGE1ZjoyOTRjNmM5YzY4MmZmMWVlZjpwYzQwMjA0MGQ1OTU2MGYwOGE2MGY2ZGJiODpwOlQ6ZA___.
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MyNDM3Mjo3OmEjNjNlNjY5YzE2LTMyYTktNjFmMWU4ZTAwMWY1ZTI0ZDFkNzpwOlQ6ZTg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MyNDM3MjoiOmNiMjA4NTBkYjBlZDI5ZWFmYzc5YmU2MGI0NTQ5NTRmYjI0MDY5YTE3NTk3MDE1OTFkMDAyM2E3NzBlOjY2ZmNTI4MjI0ZTgwOlQ6ZTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d90xo___.YXAzOmNmZHQwOmE6bmxyMDU1MTA0ZTU2YmM5YmU2ZjAtZjE5N2MyNDM3MjoiOjg0N2U3OTc1Y2U3Y2ExN2VhNDc3NjQxZWIxOTk0NDk0YjQ5YWI3MTU4MGJiZGE3ODQ3MGE3ODQ3ZTpwOlQ6ZTg

Sent from my iPhone

From: Tal Rinshanit
To: karen_mercer@concentra.com; outreach@cohencreedmd.com; pressoffice@nbc.com; pressworkbox@theregister.com; press@thetimesmedical.com
Cc: Cecchi, Angela (BOS); Epstein, Alice (BOS); Leite, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Clerk@cityofpeace.com; peterpan.peterpan@gmail.com; assemblymember.harvey@assembly.ca.gov; Kelvin.Pfeffelkorn@fbwt.ca.gov; Amira.Esperanza@fbwt.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:28 AM

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cc: Press, City Council

Dear Concentra Medical:

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHQzOmE6bmpkZDNjYTBiZDUwZTY3NzM0YTBkMmUyNjBkZWMxMWYyYzo3OjlkY1Y6MmRhM2JhZmJmYTBiOWIxOGRmYmQzZmI2MTIwM2IzMzA5NDA4ZTM2NyflNmMlMlcVkYWMtOVSSDg5MiBMTIxZjmwOk5YE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OUVVNg___.YXAzOnNmZHQzOmE6bmpkZDNjYTBiZDUwZTY3NzM0YTBkMmUyNjBkZWMxMWYyYzo3OjRhZGI3MTIyNTJmZjAwYjhlMzI0NTdlZWQ5MTIyNTJmZjAwYjhlMzI0NTdlZWQ5MTIyNTJmZjAwYjhlMzI0NTdlZWQ5

From: Elana Ahasuerus

To: karen_stewart@concentra.com; nurserelief@welcomerelief.com; peace@mail.com; peacewithin@forever.com; privacy@protectmerelief.com

Cc: Carrillo, Angela (BOS); Jiménez, Alma (BOS); Leite, Daniel (BOS); Clerk@mail; Board of Supervisors (BOS); Chairperson; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pile@doctor@sen.ca.gov; Anna.Caravaca@sen.ca.gov

Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 6:36:36 AM

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cc: Perea, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bmI2TI4MjM5ZjViMzcyYjhmZTZkNmQxMWNiZTE0MmE5MDc3OTk2NTE1MTg4NDBmY2I5NmFiOTIzMDk2NzA5ZmY1OTBhZWEwZDk4YjE2ZTI5NjVjOEUlOGYzmeCkY6Tg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNIiNVVNg___.YXAzOnNmZHQwOmE6bmI2TI4MjM5ZjViMzcyYjhmZTZkNmQxMWNiZTE0MmE5MDc3OTk2NTE1MTg4NDBmY2I5NmFiOTIzMDk2NzA5ZmY1OTBhZWEwZDk4YjE2ZTI5NjVjOEUlOGYzMjE3MDc2YzA5NDk5MzM4MjNlZTQ5MDk5ZmE0MWZlNTE4ZjE0MzE5MDc3OTk2NTE1MTg4NDBmY2I5NmFiOTIzMDk2NzA5ZmY1OTBhZWEwZDk4YjE2ZTI5NjVjOEUlOGYzmeCkY6Tg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bno1ZTI4MjM5ZjViMzcyYjJwZTZkNmQyMWNiZTE0MmE5MDc3OTk2NTE1MjM5ZDk4ZTQ0NGU1NjMzOTY4YjM3ODI4YTBkYWZiNzg4NWZlNTY0NWVhYzE3wMDQ5NGU3MzVmNjc4YzpuOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20the%20Israeli,19%2C000%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bno1ZTI4MjM5ZjViMzcyYjhmZTZkNmQyMWNiZTE0MmE5MDc3OTk2NTE1MjM5ZDk3OmZjZmRiMzMwNWExYzFiMGYyMjc4NzJjYjk3ZjY5ZjU4MWMtNzEtNWMyNmIyMDM4MWZkYWY4OGQyMDpwOkY6Tg

(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE0bno1ZTI4MjM5ZjViMzcyYjhmZTZkNmQyMWNiZTE5MDc3OTk2NTE1MjM5ZDk3OmNmOTU5YzI4MmI4NjNlMWQ5MzI3M2FmZGQyMDVkOTljOGNkZDZmZjU2YzM0ZjE5MGZlNTE4OTdmNmY2MDQzZWUzMk5kZTIwOkY6Tg

(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

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From: Janice Hart
To: kaplan_jonathan@concentra.com; jmcmanis@mhmc.medical.com; jmcvay@hmg.com; mgreenblum@hcooper.com; jmarvin@hollencmedical.com
Cc: Cassidy, Angela (BOS); Jemmott, Rhea (BOS); Lane, Daniel (MYR); Clerk@all; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,
Janice Hart

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOmNmZ0ZyOmE6bzpmZjFhZmYxYzcxNTIwN2O3MzI0YzY4OGE0NzBhNjo3OiYwMzA6M2NjMmgwYWU4MzQ0NmgwYWU4MzQ0NmgwYWU4MzQ0N

From: Martin Griffel
To: karen_newton@concentra.com; maryann.kelly@concentramedical.com; jessica.dinnar.com; maryanne.kelly@banyan.com; maryann@patientmedical.com
Cc: Cecilia_Argenti_(BOS); Ayanna_Alexi_(BOS); Leila_Nassal_(BOS); Chairman@; Board of Supervisors (BOS); Clerk@sfgov; sanjeev.aneja@banyan.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:35:58 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z160XVb7g___.YXAzOmNmZHQxOmE0ZmM2OWI2NjgxNjgwNDG2YzhhOWRjZDYyOGNlYmE4NTlmNTc3OGIwYjY6OTYxOTFkY2NhMGZmZGNlOGZmZjBkYzM1ZDA5NDU1ODI0ZmZiOTRcYTEyNzEyOTBiZDZlZDNoZUhZbkVTpwOlOlSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQxOmE0ZmM2OWI2NjgxNjgwNDQ2YzhhOWRjZDYyOGNlYmE4NTlmNTc3OGIwYjY6OTYxOTFkY2NhMGUyNWRlMzEyOWNlZWI3NThiMGUyNjRjMzEyOWNlZWI3NTg4ZjE2ZDc2TUyOGVmZjI0YzkxMjEzNjZiZWI3NTYyZDgwNWQ3MWY1ODAxNzI1YzY3OTg6OTk4MjkzYWNmN2I6OGViYzYzNzpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/en/gc/50/statements/ceasegf/30925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20atrocities___.YXAzOmNmZHQxOmE0ZmM2OWI2NjgxNjgwNDQ2YzhhOWRjZDYyOGNlYmE4NTlmNTc3OGIwYjY6OWRjZDYyOGNlYmE4NTlmNTc3OmE5MTY0OGI4YzAyMDA3YzhhMjI2NTYyZDgwNWQ3MWY1ODAxNzI1YzY3OTg6OTk4MjkzYWNmN2I6OGViYzYzNzpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE0ZmM2OWI2NjgxNjgwNDQ2YzhhOWRjZDYyOGNlYmE4NTlmNTc3OGIwYjY6OTk0MmY0ZGMxMzM4MjM4NTY2NTYxMGM0ZWUxNDI6OTBkOGQzMzI5NzI6NDM0YmM0NGE3YjFiNGE5N2NiMDJmMzg5NjgxOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Anne Ruderman
To: lawn_newton@concentra.com; newmed@bellevuemedical.com; jetsam@mac.com; mayorpetition@kingcounty.gov; mayor@seattlemedical.com
Cc: Cecilia, Angela (SEA); Jenkins, Alex (SEA); Lisa, Daniel (SEA); Chan/Staff; Board of Supervisors (BOS); Councilmember; executive.assistant@kingcounty.gov; assemblymember.hoang@assembly.ca.gov; Kristy.Pfeffercorn@mail.ca.gov; Kevin.Fitzpatrick@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:36:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Anne Ruderman

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo5NjA6MjU2ZGZiMWJmNjY3MWM1ZmM4OTBlZTkwMmo3OmNmOTg0MDI0NmQ1MDQyZmM5NGRlM2MzOGFhZDk1ZTNiMjMzZjQ2ZmM5NGRlM2MzOGFhZDk1ZTNiMjMzZjQ2ZGU1M2QwMTpwOlQ6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmo5NjA6MjU2ZGZiMWJmNjY3MWM1ZmM4OTBlZTkwMmo3OjBmMzVlZTlODFjMTQ3NDg1ZGM0NzYzYzY2ZDM5NTNhZTY1NzQwMDI0NDNmNjVTQwOTRhMDg2MjE5YTU4ZjVjJzN2NzpwOlQ6Tg
(4) https://arcdots-law.ucdavis.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bmo5NjA6MjU2ZmM4OTBlZTkwMmo3OjE0NTdlMGNlOGU0MzBmNTBlNTc4MGE5ZmY1YmE5ODkzZGI5MzIwNTk1YzI1ZGI2MzI1NTYzNDY5NDk1MDk1ZTBlOTk4ZGI0MzpwOlQ6Tg
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Sent from my iPhone

From: mark feinberg
To: keith_rogers@sussextra.com; pressoffice@telecomedical.com; pressoffice@mp.com; pressoffice@mp.com; pressoffice@telecomedical.com
Cc: Cassidy, Amanda (BOS); Bonnica, Alexa (BOS); Lane, Daniel (BOS); Chevinsky, Ben (BOS); Board of Supervisors (BOS); Chandrasoma, Jennifer; jennifer.campbell@senate.ca.gov; susan.talamantez@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Kevin.Kramer@mail.house.gov
Subject: Serious Concern; Hatred Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:10 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mark P Feinberg DMD

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59557366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1oSMmVkYTzwMmG2fNwIzdIMTkXUmh2ZmOwOi6FTyNmIyZpmOIQITg___YXAuOnNmZHQyOmFiOnu1OWNkZjZmYWY3MDk0MDAyZmFiNGU4ZDg0NGM4ZDE0YmJlOWQxMDEwYTVkMmE2ZNzRiNDI0NDIwYTVkMmE2NzRiNDI0NDIwYTVkMmE2NzRiNDI0NDIwYTVkMmE2N

From: Tzipi Hess
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,

Tzippora Hess

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jackie
To: kaeth_newton@concentra.com; pomeroy@potterymedical.com; jmayer@hrpc.com; mayerpediatrics@hrpcpc.com; mayerjb@potterymedical.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lane, Daniel (BOS); Chen(dpd); Board of Supervisors (BOS); Chan(dcyfs); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Eisenarm@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:33 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVV0g___.YXAxOnNmZ0IQxdf2aHVTcxMDYyNTIxZp12ZjNlMzIwMDMwZDU4ZTBjZDo3OjdiMGY6NTBkZDk2ZTI1OTI5NDI0MjI0YTU3MmI5YTlkZTE2YjZlNjZmOGIlNmU0N2k3NmI1Mjc4NTBlZGIwZjk3NmI5MGNkNTQyZmwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZ0IQxdf2aHVTcxMDYyNTIxZp12ZjNlMzIwMDMwZDU4ZTBjZDo3OjdiMGY6NTBkZDk2ZjE2NDg2NjNiYzM4ZjU2ZGU3MmQ0ZWI5ZGI0NjRhNTFiOGJmOTdkNWM1NTcwNjgwOlQ5Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%2Dtoo%2Dthis%2Dpeople%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQxdf2aHVTcxMDYyNTIxZp12ZjNlMzIwMDMwZDU4ZTBjZDo3OjE2ZmQ0YjU1ZmFkMTQyMzE5OTUxYjU5ZGRlMmEzY2Y3NTNlNDk2MWMwMzN2U3OTE1YjY2MjZhZOGU5YmY5NzFlNGY2NjNhNgwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZ0IQxdf2aHVTcxMDYyNTIxZp12ZjNlMzIwMDMwZDU4ZTBjZDo3OjE2ZmQ0YjU1NGYxNWIwYzJiZjE0OTc0MzI0YTM5ZjA3ZDI5ZDY2OGI0ZmE0ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAxOnNmZ0IQxdf2aHVTcxMDYyNTIxZp12ZjNlMzIwMDMwZDU4ZTBjZDo3OmMyZDE6MmIkMTY1Mmg5YWE1YTg4YmdiYTAxYTBlZjI2YjOzN2GjyMzOzZDdlNjNlNDc:xYTRmOGYxYzFkNzU0NDY:xOGI5ZjpwOlQ5Tg

Jacqueline Mirodownik-Ainemberg MD PhD FACP

From: Eli Landy
To: laura_newton@concentra.com; corporate@theracemedical.com; pressoffice@hrsa.com; mayorandcouncil@kingcounty.gov; inquiries@patientcentral.com
Cc: Calvillo, Angela (BOS); Jennings, Alicia (BOS); Lujan, Hannah (BOS); Chan@kingcounty.gov; Board of Supervisors (BOS); CityAttorney; executive.assistant@kingcounty.gov; assemblymember.hansen@assembly.ca.gov; Kristie.Pfefferkorn@wsp.wa.gov; Alexis.Fonarow@wsp.wa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:24 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eli Landy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3N2M0MGI3MzE0NTM3MTc3OiJhNzc4ZTc2YmZmZmRmMDdlYzA5ZmY3NTI2NGZiOGVjYjk2NGVlNjg4MGE1MTYzNzBhMGQ1YWVlNzI4NzE4OjY6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-FJ60XVcYw___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3OiJiYjk5MzI5ZDI5YzA0MjY2NGZiZjk5ZWM4NzcxNGJjY2Q4MTZjY2RmY2ZmNzAzYmVmNGYxNWI4MGE1MTYzNzBhMGQ1YWVlNzI4NzE4OjY6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Ignogle_vignette___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3OmFlZjk5ZWM4NGc1MTYzNzBhMGQ1YWVlNzI4NzE4OjY6ZTg
(https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/israeng030925.htm%2A1~~true~Tragically%20%2D%20for%20hte%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;v___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3OjmNGY0ZGM3YmY3MDQ3NGM1YmZiMGYxZDNlZTA1YTcxNzJjODFiMzU3NGFkNWEyMjljYTdjNzdhMWRhYzdkZTU0YzE3NTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim-leve.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3OmRlYzNjNjhlNmY4MGVjMDc5YzFlNjhlNmY4MGVjMDc5OjE4ZjNiOTM4YTk4YTE2ZmI2YTpwOkY6TQ
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clnwkxvl0l0o.___.YXAuOnNmZHQyOmE6bzo2ZWE5ODBhNjYxY2FlYzo4OTExOGRkYzA4MjVmOTk1MGI4MjI3MzE0NTM3MTc3OjZlZGI5MmM2YjMxMjE0YjBlZjJlNjEwYTY4MWVlNDM0NmZiMmNkMmpwOkY6TQ

Sent from my iPhone

From: letterbot@gmail.com
To: kelly_meyers@concentra.com; patientinfo@concentramedical.com; pressoffice@pww.com; pressworkbook@pwwpa.com; pmayer@patientcentralmedical.com
Cc: [Cecilia_Kravets (BOS)](mailto:Cecilia_Kravets@bos.gov); [Ramona_Kink (BOS)](mailto:Ramona_Kink@bos.gov); [Kelly_Daniel (BOS)](mailto:Kelly_Daniel@bos.gov); Clerk@pdf; Board of Supervisors (BOS); Gluesing@pa; senator.adrian@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:36:24 AM

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Paul Feiu, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQ6OmE6bmpiYjcwZWQ3YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OjAyMTk6ZDcwMGEwNjZjZTYtOCAVkYDkYDkwNjNDUtOZmI1Nzc4NDBhMGEwYzBiNzcwOGZmMGZiMmI4ZWNmYTI5ZoRmYzgwcDk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NYV7Ng___.YXAzOmNmZHQ6OmE6bmpiYjcwZWQ3YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OjE1YjM0MGNkNzM0YzkY2NlMjE0YTQwNzU5NzRkZmFiNGJlOGI5ZGI3MWZkYTY4OWU1YmY5ZmE0YzowcDk6YET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQ6OmE6bmpiYjcwZWQ2YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OjFkOTAtMzVmYmE0ZC00MTYyOmZlYzY4NjNlNmYyM2JlNWJmZDhwZjY5NDYtNjQwNDVjNzM2NjNhNjAyNzY4ZGFmYzY5NDVhNjUyYzk5ZDNmNTE3YZFyZpwcDk6YET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20of%20the%20people%20in,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOmNmZHQ6OmE6bmpiYjcwZWQ2YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OjZmYzY5NDVhNjUyYzk5ZDNmNTE3YZFyZpwcDk6YET)
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE6bmpiYjcwZWQ2YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OmJmZkM5YTlhYWFtMTA4MjNhMDU1MzY3NjgtNDU1NC0ZjdkNC1MGIzYWCYY4mNi22ImMmU0ZmQ5ZpwcDk6YET
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9z0l9zo___.YXAzOnNmZHQ6OmE6bmpiYjcwZWQ3YzcyOWYxMWVkZDM0OTZjNWE1ZGZjZDk3MDc3OjAxOWQ0ZWY4OlF5NzYzOWEwNjdmMmY1MjU5OlF0NGJmNDU2NzgxYWI1OTlfNmBjY5ZTZkYUlUNDgwOk6YET

Sent from my iPhone

From: morris wells
To: karen_swanson@concentra.com; mmorris@hrbcmedical.com; jsteve@msn.com; mmcwaddox@bmpac.com; pmorris@hrbcmedical.com
Cc: Gecchi, Angela (BOS); Ramirez, Alma (BOS); Lacy, Raquel (BOS); Chan(staff); Board of Supervisors (BOS); Cityattorney; sanpete.angela@example.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Eisenacan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:37:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVN7g&___.YXAzOmNmZHQxOmE6bzo3OWQ5YTI3Y2NkOGU3MzYyNWQ1ZTBhYjVkYjg5NzAxNzo3OmE3ZWRlMGIyNzk1YjlkNjFkMzg0N2M4ZTBkNTI5NzY3NzM1NTIwNTIwMGVkYzo4MzM2YmEzOGQ3ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQxOmE6bzo3OWQ5YTI3Y2NkOGU3MzYyNWQ1ZTBhYjVkYjg5NzAxNzo3OmJkZDY0MmA5NTUxZTdjNTA1MDE0MmcyYTVjYzZjZWI3NDBhOGNmNzA2MGJkeZWM3ZWVkYzE5MDllZjcxMjY4OWUxYzhjNTgwOlQ6TgJ6jUxYWRlYTY5MWIxMDgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swbc/en/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20attacks%___.YXAzOmNmZHQxOmE6bzo3OWQ5YTI3Y2NkOGU3MzYyNWQ1ZTBhYjVkYjg5NzAxNzo3OjNkYWI0OmRjMmFlZDA1N2M0MSNTc0ZDFiNWQ1NDNiYmEyMmE0NmUwZGJlYTUzNGZjYzhjYzVkNTg2NjUxYWRlYTY3MWIxMDgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzo3OWQ5YTI3Y2NkOGU3MzYyNWQ1ZTBhYjVkYjg5NzAxNzo3OjIwNzNjNzE1OWQ1YzM4ZjZlZTg4MDhiMmY5YmU5MzgxOlQ6TQ
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvr30l9o___.YXAzOmNmZHQxOmE6bzo3OWQ5YTI3Y2NkOGU3MzYyNWQ1ZTBhYjVkYjg5NzAxNzo3OmI5MDY6ZmI1MmkzZGY0NGNjMGJlN2M0ZjI1ZjM0ZDZlYjU0NzJhMTkzNTBmNmFlMzAxMjdhMTIxMGI1OGMxZjY1YTg0MzowOlQ6TQ

Sent from my iPhone

From: Beth White
To: Lamb, Jonathan (BOS); comment@yahnicmedical.com; jamison@mac.com; mayorwhite@prosper.com; mayor@thatchermedical.com
Cc: Calcutta, Kristen (BOS); Barrera, Alex (BOS); Lane, Hannah (BOS); Chan@aol; Board of Supervisors (BOS); Countryclerk; senator.cooper@senate.ca.gov; assemblymember.hawes@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6OSVVNg___.YXAzOmNmZHQvOmE6bzpkNGU1ZWY5ZDA0MzA3YWM2OGZlMjc4NzQxOjY6NjNlNmQxOGVlNjNlZmQ5ZDhmZTM5NGZiOWEzZWNkMGRkMzU1ZDk5ZjkxMzMzMGU3ZDk5Yg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bzpkNGU1ZWY5ZDA0MzA3YWM2OGZlMjc4NzQxOjY6YTljMDdhNzI5YjY3YTljMjA5NDk3Mmo4Ng2NjAyYTg5M2F9OTQwNjkZDgzYzZmNTYzOTZhNDgxZDI0OGNjMjIwMTkzZmI4OGU1OTJiY2I2MzpvOkYiTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20their%20people%20and,9%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bzpkNGU1ZWY5ZDA0MzA3YWM2OGZlMjc4NzQxOjY6NjNlNmQxOGVlNjNlZmQ5ZDhmZTM5NGZiOWEzZWNkMGRkMzU1ZDk5ZjkxMzMzMGU3ZDk5Yg
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From: Rosemary Mitchell
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:37:33 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rosemary Mitchell

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Angela Lewis
To: kwan_rewards@concentra.com; customer@ultimatemedical.com; pmcare@mail.com; pmcwalkin@theregister.com; enquiry@safecontrolfree.com
Cc: Carrillo, Angela (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Chatterjee, Jennifer; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:37:35 AM

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cc: Perea, City Council

Dear Concentra Medical:

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Sincerely,

Angela Lewis

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVYg___.YXAzCmNmeZHQaCmFiIzoyeyJ1YiOGCU3JDA3Y2UwZjQxOTM5ZTNiMjI2N2I0NmNlZTo3OjhmNTUzNzc5NjQ3MmQ2ZjI4NzQ1NjBlZjVlNDI5YTVlYmRlOWY5YTJlYmZkMzNlZTo4ZTI1NmE2ZjNmOjZkMTY2NDY5NGI4MjA5MTQzMTY2MDY5NTk1MjE5OjY6Mjg4MDk4MjgzZDE0MjMzMjQ3MTo3MjY5MjA5MjE5MjA5MjE5MjA5MjE

From: vivlueck@icloud.com
To: kevin_mayer@toronto.ca; mayorjohn@mississauga.ca; mayor@brar.com; mayorpatricia@hotmail.com; mayor@oakville.ca
Cc: Calvillo, Kristina (BOS); Kenning, Alex (BOS); Leung, Dennis (BOS); Chan1ce@; Board of Supervisors (BOS); Chan@brar; jessica.ashton@toronto.ca.gov; lesserhumber.trainer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:37:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Vivian Glueck
Sent from my iPhone

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo4OjkwMWY0MWE4OGJhOWY2NGI0MGNjOTBhZmM5NTY5ODM0YzdmZjVlNjkzN2MwZWZkYTU0Mzgxe0IGKTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6NVXVg___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo4OjEwMDM5ZGY0MDM0MTc2YTo4OjA4MWI3ZmY1NTIwMTllZGU0NzY2MDk1YWVmZjZmY2Y1NzI1YTpwOiQjSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsrqlr_vigaetie___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo3OmEyYTg0MWI1OGRlNzQ3MGQwZGEyMWVmYWFkYmFkMGQyNmNlYzQ4YjMxMWRlOWZiMzE3OTk1NDk1YWVmZjZmY2Y1NzI1YTpwOiQjSTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:%23:~:text=Tragically%2C%20the%20Jihar%20people%2Dbased,UN%2C%20Organization%20Personnel%20Palestinian%20terrorist%20attacks___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo3OjFlMzVkOGM0MzA0YzAxOTRhNmQ4ZWM0ZjBlZDBlNDIenMDAxMjpwOiQjSTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo3OjAxMmU0NzEtnMzE4ZGI0ZmI2NTI0ZDU1MDA0MTI5YTQ1ZGM5ZGZiNmY1ZGY2MmpvOiQ8Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9pkkvvfdf9o___.YXAuQnNmZHQvOmEIbzqkYzo5NTM4MDY5ZDcxNTE0OGY0MzMyZWE1ODM0MTc2YTo3OmZjZTI3OTY2ZVg3NTQ2MjA0OWE5MDU3NzQ5ZDBlNTVjYzFmNGNjNDEwYzA4MGI2ZDk3MjE0ZDI5MzI0ZTgwOiQ8Tg

From: pittman1@icloud.com
To: karen_meaney@concentra.com; esmerald@phillytownhall.com; pressoff@cpr.com; mayorgoldsteinlb@cpr.com; esmerald@phillytownhall.com
Cc: Cassidy, Angela (SEN); Jennings, Alexa (SEN); Lynn, Daniel (SEN); Chairs@ag; Board of Supervisors (BOS); Citizen@cpr; senator.wagner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Kiramyan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:37:49 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVVNg___.YXAzOmNmZHDyOmE0ZmQyMzFhZWQ2OTFlMzUwY2IyZmRlYjNlOTBlZTkyNzI4NDo3OGFhZWY6NTcyYjk4MjkxZjZkZiEwYUlNjYzODNlODY1OTVlYjOxNDY2ZFlOMlZlYzY2YjpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHDyOmE0ZmQyMzFhZWQ2OTFlMzUwY2IyZmRlYjNlOTBlZTkyNzI4NDo3OGRmNWNmNTcxZTQ2ZTQ6ZGNiMTIwnTY5ZGZlZjBmMDIxYmNhY2Bk2Y2Q3YTM4ZTNhNWIwNmJiODJhM2M1MTgwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/5th/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2016a%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHDyOmE0ZmQyMzFhZWQ2OTFlMzUwY2IyZmRlYjNlOTBlZTkyNzI4NDo3OjpjZGM6ZTQ0ZDE5ZTkyOGNhMDU0NTY1Y2Q3YWZiMWM1OWMyMjBlYzcxMjE5NjUzMGIxZDY3OTA0MmQ0ZjM2OTEyYjE1ZgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDyOmE0ZmQyMzFhZWQ2OTFlMzUwY2IyZmRlYjNlOTBlZTkyNzI4NDo3OmE2NDQwOTY1YjNlOTBlZTkyNzI4NDo3OjpGMDE5OTU4MzAyNzI1OTk3YjM2YTI5YzAwMmE0ZDgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrxAd99vo___.YXAzOnNmZHDyOmE0ZmQyMzFhZWQ2OTFlMzUwY2IyZmRlYjNlOTBlZTkyNzI4NDo3OjE3MGI6OTcyYmUyNzA5MzIyMWRkMGE2M2Y5YmE0ZmI0OTY2N2OxMzBlOWEyNzgxMWYxZTgwOlQ6ETg

Linda Pittman

From: Karen Hochberg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:37:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Karen Hochberg
Director of Community Programs
The Afikim Foundation
718 440-2592

From: Stephanie Chandler
To: karen_mayers@concentra.com; jackson@drjacksonmedical.com; gregory@gmail.com; mary.wallick@hotmail.com; mlawson@drjacksonmedical.com
Cc: Cabrillo_Rosetta (BOS); Bottarelli_Rick (BOS); Lynch_Daniel (BOS); Chan1Ward5; Board of Supervisors (BOS); Chanbottinlaw; jessica.alderon@concentra.co.gov; steven.lumenello@concentra.co.gov; Kelsey.Pfeiffer@ogletreedeakins.com; Anna.Esparza@ogletreedeakins.com
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:01 AM

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cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNNVN9g___.YXAzOmNmZHQ6OmRlbnRoaS0tNjE0YjU3ZTI3ZmUxMzY1MWNmOWMzNmU1MTg4MDc3OTliNzZlYGU2OmQ2YjE1NTAxZjJkOGMzMjI5ZmJkYTI2NzE3ZjBkY2NlNTBmZmEzZjBkY2NlNTpwOk5YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-plo-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmRlbnRoaS0tNjE0YjU3ZTI3ZmUxMzY1MWNmOWMzNmU1MTg4MDc3OTliNzZlYGU6Om

From: Mark Samuels
To: kelly_mason@concentra.com; gregory@gregoryandhall.com; gregory@pwp.com; greg.wall@wallmgmt.com; gregory@patientmedical.com
Cc: Cecilia_Kopeck (BOI); Belinda_Alba (BOI); Lydia_Daniel (SPD); Chen@aft.org; Board_of_Supervisors (BOS); Chairman@pwp; senator.allen@pwpmc.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfefferkorn@pwc.ca.gov; Anna.Esparza@pwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:36:27 AM

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cc: Press, City Council

Dear Concentra Medical:

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In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzOnNmZHQxOmE6bzo4NDhhMWI0NzBhMTAwMThlNWEzOTY2ZThhOGU5YTAyNjo3OmY0YWE0MDAyYmM0YzY1YTcwYjVmZmI1ZjI1MDM0ZjZiOGEzOTZlNjo2OGE4ZmU5ZWY5YzcyY2ZkNjowOkY6Etg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette__.YXAzOnNmZHQyOmE6bzo4NDhhMWQ1NzBhMTAwMThlNWEzOTY2ZTk0OGU5YTAyNjo3OjMxMWY0MjZlMzQtMzmNwYzZlNzY4OkxNTlZjZmNlM2ZkMzQ2NmZjZGFiMjpwOkY6Etg
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(5) Michael Starr, “October 7 is about to be every day”: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
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Mark Samuels

From: Jeffrey Stark
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:38:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Jeffrey Stark
Sensor Products Inc.
1-973-722-0318

From: Karen Rosen
To: karen_rosen@concentra.com; concentra@cyberconnect.net; press@nbcnews.com; newsroom@foxnews.com; press@charliehebdo.com
Cc: Cecilia_Kopera (BOS); Ramona_Alaia (BOS); Leila_Nassal (BOS); Chair@ajc; Board of Supervisors (BOS); Councilmembers; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:38:32 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE0OmpnMzlkODQxNTE2NDM5NmNiNzA3NzcxOWVmZDIxMTA4MTIxOjM2ZjM5ImNmZiRmNDhiNDImMTIjNTgzOTIkOGE5MmFlZDA5NWRmODI0mMTA1YzFlZDBjN2FlNWIwZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swbe/ani/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20many%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE0OmpnMzlkODQxNTE2NDM5NmNiNzA3NzcxOWVmZDIxMTA4MTIxOmNiZmE0MDc0NzE2NWEyNTQ0NGFjOTIkZDEwODpwOkY6Tg
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From: carolinaus@icloud.com
To: kelly_mason@concentra.com; privacyofficer@medical.com; press@nbnc.com; mancowitz@kleiman.com; privacy@concentramed.com
Cc: Cecilia_Rosario (BOS); Ramirez, Alisa (BOS); Lamb, Rachel (WHS); Chesshull; Board of Supervisors (BOS); Citizenzoey; district.eighteen@concentra.ca.gov; boardmember.hayes@concentra.ca.gov; Krista.Pfeffer@concentra.ca.gov; Kevin.Esparza@concentra.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/pdp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20fire%20hoe%20people%20fund,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzUzNyaGI0OnVoRHoxcmM2MGZTcwOlOlVmZWUxNDQ4OlYmUxOlN2NmNmOlQwMDU1MTc3OTc3NjpkYzpiZWE4YWMwMGI1MjE0NTBhNmU0MGFmOWU2MTQ5ZDgxOCVlJTBmMzIlZmNTlJlNjNmMmVhNTNjNTgyOTIwcOlQlZTg
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-Victoria Fon

From: jonathan.bresler@icloud.com
To: kelly_mayers@compuserve.com; pcintern@lists.trendkraf.com; pwarren@mac.com; pwarren4prez@prezpac.com; pzmcintern@lists.trendkraf.com
Cc: Cabello, Amanda (BOS); Epstein, Alex (BOS); Leon, Daniel (MAYO); Cleveland; Board of Supervisors (BOS); Councilcomp; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pile@sonoma-county.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:26:36 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jonathan M Bresler

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OmI4ODM6YzE1NjU1NGQxZTVjZGJiNjA3NjUxODQwYzA0Y2NmNZQ4OGFiOTQxYjI0eMiYxMTQ2OWY3NWE0MjA5YmM3ZjgwOlQ6Tg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZJ6tNVN4g___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OmUyZTI5NjQ1NGI3ZTBkNzhhNjI5NTA4ZmZhNDUwZmJmNWY0Yzo5NjA3NTg3YTUwYzUyYzoQ
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-ayatal-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OjQ1MzA0YWVmMDAxMmE4ODg2NzczMmExZmU1YjVlYzI3OGEyODVlMjJkMzE1MDFlMTAwNWFlMjk5NzJkNDBmMjJkYzMzZjI2ZGRmMjZlMTAxZWYxNjgwOlQ6Tg (https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng050925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OjIxYmM0ODA4OGNiOTI4MjIzZGNiNDk0ZGEzZjIwYzdjNjNlNWNGY5OTIzODM4MmMjOjODBiMzIjMzZlZGRmMjZlMTAxZWYxNjgwOlQ6Tg
(4) https://url.avanan.click/v2/d1/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OmFkOWM0MWI5YjQ0MzkyNzY5NDA3OWU1OTFkZjYxNDBmNjNjNmA2YzNlY2IkZDEzYWU4ZDI0NjNiAwN0Oxc2I4ZiQDMzMTY2NjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAzOnNmZHQyOmE6bzoxYzhlY2RiYTk4YTI0NDA1NjU4ZmIzZWUyNzU0N2I2YTo3OjE0MzQ0YWJjNGU3NDIxMjc0ZTE2NDIwNTU2ZTkxYzgwOlQ6Tg

From: Dorset Stein
To: keith_rosario@concentra.com, privacy@optimumglobal.com, engage@mac.com, marcusellis@bigpay.com, mlevin@electricmetal.com
Cc: Cecilia_Roberts (BOS), Barbara_Klein (BOS), Leslie_Garcia (BOS), CherylSaft, Board of Supervisors (BOS), cityattorney, jessica.valenzuela@sanjose.ca.gov, jessemelvenider.haney@sanjoseca.ca.gov, kristy.PfefferkornPeer.ca.gov, Anna.Esgarance@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:36:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dorset Stein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___YXAuCm9zm2HQcOmFiBoqaYzM1ZmBkYzEyYjM2MTBlMDQ4MjcxOGQ2MWI2MWMyZDo3OjM4OWNlOTNlZmY5NzFkYTZmYjg0N2UxYjY2NDIzNzM2ZTVjZDI5ZVjmqOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z1bbNVV9g___YXAuCm9zm2HQcOmFiBoqaYzM1ZmBkYzEyYjM2MTBlMDQ4MDcyOGQ2MWI2MWMyZDo3OjE2NzI6NWI2MWRmZjBkMDcyYTU2ODQxMzk5MDI2NzVmOGI4MDk2ZmY5ZjM2MzM5ZjQ0NzVmOWI4ZjRmYjA5NGY5YmVlZjM5

From: Mervyn Kahn
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:38:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Mervyn Kahn

From: Brian Goodman
To: karen_spencer@concentra.com; outreach@cohencenmedical.com; pressoffice@nbc.com; pressworkbox@foxnews.com; press@cbsnewsmedical.com
Cc: Cecilia, Arianna (BOS); Bonilla, Alicia (BOS); Leila, Danial (BOS); Chairman@; Board of Supervisors (BOS); Chairman@sw; sanpete.sheriff@sanpete.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:38:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60692366___.YXAzOnNmZHQzOmE6bmxyY2hhZmY1MDE4ZTA5YzA5NDAxMDA3MGUxZjQ1MzBkYTo3OmVhNjQ6ZWU5MDg0MGIwNDdhMTcwMZQ3NGY5MZQ2MVwwMTZlNZI0ZmVjYjY2YwMDdkMWI3OTBkMTdiNTgwOkY6IT/a
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-Z1l6iVVNg___.YXAzOnNmZHQzOmE6bmxyY2hhZmY1MDE4ZTA5YzA5NDAxMDA3MGUxZjQ1MzBkYTo3OmU2YWMjGZc2Ym6MjWYxYTY5NDA5YjRlZGJkYTBjNGZmMzRlNjU0ZjU2YmY5ZmFmMzI5NGMtZGZiZTgwOkY6IT/a
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bnoyY2NkZmY1MDE4ZTA5YzI1NDAxMDA3MGUxZjQ1MzBkYTo3OjVlZTE0ZWY5M2MwMTM3NDc2YmQ4MWJjZTQyNzE3NGMyYTFlZDAxYjMyYWNkNmFkMDZlMDlfYWQ2MmNkYjY2MDY2ZGZlMmDpwOkY6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1.9%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bnoyY2NkZmY1MDE4ZTA5YzI1NDAxMDA3MGUxZjQ1MzBkYTo3OjI3MzM0NmRtOTc2ZmQ0MDYxMDVkZjAtMDk2NDM1YmU1YzZhNmI0M2I0ZWM1ZmY5MDYxNzJkY2U5ZGRlZjhlNWRhMzk5ZjgwOkY6ITg
(4) https://url.avanan.click/v2/r01/___https://insider-law.pale.edu/10th_century/hamas-as-ag___.YXAzOnNmZHQzOmE6bnoyY2NkZmY1MDE4ZTA5YzI1NDAxMDA3MGUxZjQ1MzBkYTo3OmRiMWI2MTdjYmMyZjg2MTIxYzdkMTM4YmMyNGQ3ZjM5NjkzZGY3ZmI3MzM0NjkzZGY3ZmI3MzM0NjkzZjQ1MzBkYTo3OjE2ZDI0ZTMwNjk3

From: Malesh Spinell
To: karen_newman@concentra.com; newmedi@phillymedical.com; pmcvet@mac.com; pmcvetoffice@comcast.com; pmcvet@phillymedical.com
Cc: Gauthier, Amanda (BOS); Ramirez, Alicia (BOS); Lacey, Samuel (BOS); Chan-Hall; Board of Supervisors (BOS); Citycommcorp; sarsanis.assembly@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:38:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Malesh Spinell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzCm5mcZHOaOmEI0hmc0OIOuYaNbYjA5ZtiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OGY0NzcyODI2ZjA1Hjc0YjMyZWNjYzQzZjA0YTBkMGIzNTQ0OGJiYzc2ZTI0MDgwOGY3OTg.
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngZI6l2tVVY#g___.YXAzCm5mcZHOaOmEI0hmc0OIOuYaNbYjA5ZtiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OGY0NzcyODI2ZjA1HjBkZTA1NjM5ZWU5NjI0ZjgzNDE5NTQ0OGJiYzc2ZTIwNDk2ZGNmYjY0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZHOaOmEI0hmc0OIOuYaNbYjA5ZtiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OGY0NzcyODI2ZjA1HjQxZjg2LTk1NmMtMGY2NTU2ZjkwZjA0OTI1ZGMwZTIyOGM0ZTE1OGMwZTIyOGM0ZTE1OTFjZDA4YTBlMGUxYjZlOTk4MmRmNDM1ZWYxNzNiOTE1OGMwZTIyOGM0ZTE1OTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/unemgd030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mcZHQyOmEI0hmc0OIOUwYaNbYjA5ZjiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OTg5NDE1OTFjZDA4YTBlMGUxYjZjOTk4MmRmNDM1ZWYxNzNiOTE1OGMwZTIyOGM0ZTE1OTg
(4) https://url.avanan.click/v2/r01/___https://jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=Tragically%2C%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mcZHOaOmEI0hmc0OIOuYaNbYjA5ZjiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OGY0NzcyODI2ZjA1HjBkZTA1NjM5ZWU5NjI0ZjgzNDE5NTQ0OGJiYzc2ZTIwNDk2ZGNmYjY0ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdvxc8d9lo___.YXAzCm5mcZHQyOmEI0hmc0OIOUwYaNbYjA5ZjiiYjA3NjM4MTAwYTIyNzRlNjZhMDc3OmE2YzM0NzI2OGI2NTZmYjA4YWUyZjQzOTBhMzIyNGU3

From: Michelle Ganeles
To: [redacted]
Cc: Press, City Council
Subject: Urgent: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Pittsburgh Concentra
Date: Tuesday, January 28, 2025 9:39:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pinnero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michelle Ganeles

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368.___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOjBiZGM4ZjE5MDM4ZmJmNGJhODM2NTE1NDU1NTU5MTQ5ZjkzNWVkZjAyMDBmZTdhNzE4ZjE0ZTgyNTg3ZDMyMjgzZTg4MDg0OlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z868VVNq___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOjEwMjMzNjk0YTkzNTk2ZmNlZjQwYTEyZTcyOTlhZmNlZGMxMTNhMjRmYzI5YzAyNGY2OTg6Ug
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOjIyOiNlNkdMjBlMjM0OmE5NDM2ZWZmYzBlVjI2MzkyMGJyOTExZDEzMDZjMTBlOmA1NDM4ZGUxOWFjMTBlMzc3ODBhMWU3ODIyOGE3Ng
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOmM5YmI0NWE1NWY4Yi02ZjA5ZDBlMzhmMTVmOTE1YjcxZDUyOTQ5ZTRhMTIwZTgxNTg0OlQ5Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOjE5YjQ5ZjQ0NDA1ZGU4ZThjZGI4MzY4MmYyMGRhNDY2ZTBjZTZhNTUtcNmU2NjBkNzc2NmY5MzRmZmIxNWVmZmYyOjp0OlQ5Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6baxi0ZmU0OTU5M2YyNWQ1MzY1MmE3OGY4MTRmY2U4ZDE0NzoxOjZmZWI0NWM5YTNmZTc3MWVjNDZiYWE4ODgxODZkNTk2YzAzOTQyZTRhMmM1NTA2NmM1ODQ0YmQjMzRiNTU1Njc3ZGM4Yzp0OlQ5Tg

From: dirtyhistorypoint@icloud.com
To: laura_preston@concentra.com; mayorsoffice@cityofmedical.com; pressoffice@cityofmedical.com; mayorsoffice@cityofmedical.com; pressoffice@cityofmedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alicia (BOS); Lopez, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Citizenshipp; salvador.sotomayor@concentra.com; supportmychamber_hours@chamberofmedical.com; Evans (Reflections@sen.ca.gov; Kevin.Pfeffercorn@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:38:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D Mel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQxOmE6bzoxYWU1cYmRjOWI4MjkxMGQyYjNiMzFmNWNiYWMxMTY2ReuNDIxOGIyOTc4ZTNhZTQ2NGU0MjE5ZmE0YTU1ZmVjYzZiYzY1YmVjYzZiYzM2Y2M2MDk2NDI0beaTTBiYmM3MzdkYjRoNjMyOTgzOGQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56fiSVCY&g___.YXAzOnNmZHQxOmE6bzoxYWU1cYmRjOWI4MjkxMGQyYjNiMzFmNWNiYWMxMTY2ReuNDIxOGIyOTc4ZTNhZTQ2NGU0MjE5ZmE0YTU1ZmVjYzZiYzM2Y2M2MDk2NDI0beaTTEyYjY2ZGEyMDJkZTM5MTE2YThkYWI1NCE3MzJmNzg4ZWI3MDk0MzA3YTBkMjgwOGI5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzoxYWU1cYmRjOWJjMjk5MjQyYjNiMzFmNWY0MzFiYzRmNDc3OmE4NDY6YWFjYzUwNzJjODBkMmNiMzVkODkzOWYzZGVjNTc2YZE0NTYxMDlkYTVlZmE4NzQ3ODYyM0WVmNjM4NGJlbmMTlhZjgwOGI5YmM4ZGI3MDk0MzA3YTBkMjgwOGI5Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng010925.htm%23:~:text=Tragically%2C%20in%20the%20people%20and,UPit2C3009%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzoxYWU1cYmRjOWJjMjk5MjQyYjNiMzFmNWY0MzFiYzRmNDc3OjE4YWY0N2RjY2I5ZWZkNzRkNDc0NmFlZTk2NDk2NzBkZWFiNDFiZDA3NWZkYjZmMGE5ZTg4NDQxZTgwOTQ5Tg
(4) https://url.avanan.click/v2/r01/___https://arcalon-law.vule.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzoxYWU1cYmRjOWJjMjk5MjQyYjNiMzFmNWY0MzFiYzRmNDc3OmY1YzgtOTk2MGI2ZTEwY2I6NTc4NjY4ZjRlOTQ1MTEwYzM0NDJkYmY5YTY2

From: Elliot Pines
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Elliot Pines, Ph.D.

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tova Simony
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:20 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Sincerely,
Donna simony

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Yigal Dakar
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Keep Divisive Inappropriate Symbolism Out of Healthcare at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:23 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Y. Dakar

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sara Tache
To: kevin_mayor@sfgovorg.onmicrosoft.com; myfamily@sfcityofficial.com; press@sfmta.com; mayorsoffice@sfgov.org; pressoffice@sfgov.org
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Lazlo, Samuel (BOS); ChanStaff; Board of Supervisors (BOS); Chan@sfgov; jeremy.paner@sfgov.org; supervisormelgar.hanna@sanmiguelcity.ca.gov; Krista.Pfeffer@sfgov.ca.gov; devin.flanagan@sfgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:27 AM

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cc: Press, City Council

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Sincerely,
Sara Tache

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64950236___.YXAzOnNmZHQyOmFiOmvsMjY4MDQ1NDVjZWE3MGQ2MmgwOWNiODdkZmIxYTM1ODIxN2IwIiBjYmI0ZTgxMDI0OGM3YmIwYTE4N2U2ODI2ZWFiOGQzZjBjZa:NjE4NTIyOGRmNTdlMTg0Mzc3M2U3ZTcyMWI0MzNkMDgwOkY6Yg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56SNVVNg___.YXAzOnNmZHQyOmFiOmvsMjY4MDQ1NDVjZWE3MGQ2MmgwOWNiODdkZmIxYTM1ODIxN2IwIiBjYmI0ZTgxMDI0OGM3YmIwYTE4N2U2ODI2ZWFiOGQzZjBjZa:NjE4NTIyOGRmNTdlMTg0Mzc3M2U3ZTcyMWI0MzNkMDgwOkY6Yg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmvsMjY4MDQ1NDVjZWE3MGQ2MmgwOWNiODdkZmIxYTM1ODIxN2IwIiBjYmI0ZTgxMDI0OGM3YmIwYTE4N2U2ODI2ZWFiOGQzZjBjZa:NjE4NTIyOGRmNTdlMTg0Mzc3M2U3ZTcyMWI0MzNkMDgwOkY6Yg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOmvsMjY4MDQ1NDVjZWE3MGQ2MmgwOWNiODdkZmIxYTM1ODIxN2IwIiBjYmI0ZTgxMDI0OGM3YmIwYTE4N2U2ODI2ZWFiOGQzZjBjZa:MDlkNGUwZTcyNTctODpwOkY6Yg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOmvsMjY4MDQ1NDVjZWE3MGQ2MmgwOWNiODdkZmIxYTM1ODIxN2IwIiBjYmI0ZTA4YWE3YjMwNjMxYWUzMDUwMTg2ZWE1NDM5MDUwNWIzZjg5ZmE2ZmE5MjE5ZDIxMTI0NWZlNmRmN2Uy:MGk3OTE1OTpwOkY6Yg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Jay Spector
To: karen_newton@concentra.com; rosemarie@rehncorpmedical.com; rebecca@mac.com; mary.watkins@kaiser.com; maryrose@valleyclinical.com
Cc: Carrillo, Augusta (BOS); Jiménez, Alicia (BOS); Leija, Joseph (MAYO); Chan(Staff), Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Kevin.Paterson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:39:28 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

J Steven Spector, Esq

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo0NTlhMTIyYzkzZDdhZDNiYzU4ZmQwMmIwOmY6YTI5OGZjMzo3OmFlZjY0OWVkZmNmMTM5NDM6NjFlYTM1N2VjZGZiZNTNiYzMzMjQwMzQxMzg1NTYyZmI5NDhiNDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bzo0NTlhMTIyYzkzZDdhZDNiYzU4ZmQwMmIwOmY6YTI5OGZjMDo3OmIzZjI2ZjdiZjU0NjE4ZTIyMDZjNWMxMzQzMDU5YTVmZjU5MmQxMzg5OkY6Tg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,IP%2C000%20separate%20terrorist%20attacks&___.YXAzOnNmZHQvOmE6bzo6NTljMTIyYzkzZDdhZDNiYzU4ZmQwMmIwOmY6YTI5OGZjMjo3OmU1YmI0ZTM1ODhiNmNjMWM1YWMyZDMzMzhlNjM5YzM5NTkiNjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anwlen.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQvOmE6bzo6NTljMTIyYzkzZDdhZDNiYzU4ZmQwMmIwOmY6YTI5OGZjMDo3OjA0NWZkZjFjZWI1MjgzMjk3NDE1ODkyMmNjMWM1YWMyZDMzMzhlNjM5YzM5NTkiNjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o.___.YXAzOnNmZHQvOmE6bzo6NTljMTIyYzkzZDdhZDNiYzU4ZmQwMmIwOmY6YTI5OGZjMzo3OmRkNjE0ZjY1NmRiNjE0YzM0ZjE1YzM0ZjE1YzM0ZjE1

From: Gail Gottman
To: laura_swayne@concentra.com; counselor@nelsonmedical.com; employer@mac.com; mac.workforce@kaiser.com; enquiries@nelsonmedical.com
Cc: Carolina_Argueta_(BOS); Ramirez_Alicia_(BOS); Lacey_Hannah_(BOS); Chan(staff); Board of Supervisors (BOS); City Attorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:39:28 AM

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Sincerely,
Gail Kaplan Gottman PhD
Columbia University 2001

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002306___.YXAzOnJmZHEwOmE6bmo0YTUzYzZlNTZkYmFkY2I6NjI2ZDA4NmI1MDI4ZGZiNDo3OjY0OTg6ZTY4NDQ3ODQ0NzNiOGY1ZTZlMGYxNDlhNzMzYTBhNGU1ZWQ2Zjo4MzgwOlH2ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZI6ISNVNvg___.YXAzOnJmZHEwOmE6bmo0YTUzYzZlNTZkYmFkY2I6NjI2ZDA4NmI1MDI4ZGZiNDo3OjY1YzpfOWI1ZTIxMjU1MDAwYmE3OTk3ZTdkNjU3ZjAwZmE3ZjA1OTk5MjAwYmE3ZjA1OTk5MjAwYmE3ZjA1OTk5MjAwY

From: Lil' Brennan
To: karen_newman@concentra.com; mayor.oliver@cityofmedical.com; jessica@mail.com; mayorwilson@hotmail.com; mayor@metrocitymedical.com
Cc: Gaudin, Angela (BOS); Ramirez, Alma (BOS); Leslie, Rachel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jessica.adams@concentra.com; property.member.harris@concentra.com; property.member.harris@concentra.com; Amira.Elsherbeni@sen.ca.gov; Amira.Elsherbeni@sen.ca.gov
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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVC9g___.YXAxOm9mZHCwOmEfAxgmYzAwYjI0ADE1OTY0ZDBlNWBkZDEwMzA4MTY4ZGFkNTc3OmNmM2YtZGI0NjZlOWE2ZTk2NjNlNGU3MDk2ZTI0NjI4ZDE1ZNzJlOCE1OTEzOTEzNjoxOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHCwOmEfAxgmYzAwYjI0ADE1OTY0ZDBlNWBkZDEwMzM1YjI4ZGFkNTc3OjBtNTY5YjI4MzExOlQ3QzZjBlMDUzZTQ2NWY2NTRkNDAxMzQlOjJlbWVQ6MzkxOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20injured%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHCwOmEfAxgmYzAwYjI0ADE1OTY0ZDBlNWBkZDEwMzM1YjI4ZGFkNTc3OjcyYzI4OGM6YTIwZWVkMjEzMjc3NDMxMTA0YzQwNzAyNGMxMjE4NTM4MGQzZmVlOWE5NjRkYTk0Tk4NDQtNzdkYTIwOTk4NDQtNzdkYTIwOTk4NDQtNzdkYTIwOT

From: Elizabeth Wasserman
To: karen_meyers@concentra.com; nursingsupervisor@medical.com; manager@mail.com; managerpatient@provider.com; manager@patientmedical.com
Cc: Castillo, Angela (BOS); Kimberly, Alice (BOS); Leslie, Hannah (BOS); Chan,Kelly; Board of Supervisors (BOS); Chanbenjamin; peterson.adams@concentra.com; propertymanagement.francis@concentra.com; Kristin.Pfeiffer@sfgov.org; Anna.Eng@sfgov.org
Subject: Urgent Concern!! Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:28:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provo, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elizabeth Wasserman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69892166___.YXAuOmNmZHQxOmFiOmM6MGMxNDBmOjY2U1M2U1ODVmYzY1NjI2OjVmYTFlNWU5YzY3OjRjYmY3MjA0NTE2NTc1MTBiZGRlOTc0OTc3MzBiNTE5NGNkYTVlNjdmNWM4YjNkNTE2NTc1MTBiZGRlOTc0OTc3MzBiNTE3MGMxZmI5MDYyMS3c2F5f0cNDpmOjQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVVNg___.YXAuOmNmZHQxOmFiOmM6MGMxNDBmOjY2U1M2U1ODVmYzY1NjI2OjQyYTFlNWU5YzY3OjRjYmY2MjE0TE0NGI3OTc1MzBiNTE5NGNkYTVlNjdmNWM4YjNkNTE2NTc1MTBiZGRlOTc0OTc3MzBiNTE3MGMxZmI5MDYyMS3c2F5f0cNDpmOjQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQxOmFiOmM6MGMxNDBmOjY2U1M2U1ODVmYzY1NjI2OjQyYTFlNWU5YzY3OjRjYmY2MjY0NTM5YTQ3OTcyZDM1YWU3ZmRlYWYyOGQ2ZWRjOWNkMDY2OWU3MmRjZWI0YjBlMzRhNGY5NWRjOWUwNzhiYTFhMjgwOjQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20first%20time,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOmNmZHQxOmFiOmM6MGMxNDBmOjY2U1M2U1ODVmYzY1NjI2OjQyYTFlNWU5YzY3OjRjYmY2MjY0NTM5YTQ3OTcyZDM1YWU3ZmRlYWYyMDU4YmJlOGJlOTRjODdlMDgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://crosslaw.law.yale.edu/20th_century/human.asp___.YXAuOmNmZHQxOmFiOmM6MGMxNDBmOjY2U1M2U1ODVmYzY1NjI2OjQyYTFlNWU5YzY3OjRjYmY2MjE5NTI1YTNhNWRlMzI1NjNiNzZlMzI5NzRlO

From: aewallwice@icloud.com
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:39:38 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Aaron Ewall-Wice

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: [Patti]
To: [health_inquiries@concentra.com], [patientrights@concentramedical.com], [pressroom@nytimes.com], [pressroom@latimes.com], [pressroom@statnewsmedical.com]
Cc: [Cabello, Angela (BOS)], [Ferreira, Alba (BOS)], [Leite, Daniel (BOS)], [Clerk@cityofboston.gov], [Board of Supervisors (BOS)], [Quatrocchio], [district.attorney@mass.gov], [essexdistrictmember.hanney@massmail.state.ma.us], [Victim.Witness@mass.gov], [Anna.Elgarresta@mail.house.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Porteno Hill Concentra
Date: Tuesday, January 28, 2025 9:39:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Porteno Hill, are designed to "support a positive patient experience."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzphN2ZiNZZiMDM0YjU1ZjhmNTE2NTliZDZmYWNkZDI1Yzo3OmRkNzc0ZGE0NDBkMzM2YzBmZTA2NjBkYTMxNiYxYjFkMTYxYzZkNzQ3NWMxNzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NIVV7g___.YXAzOnNmZHQyOmE6bzphN2ZiNZZiMDM0YjU1ZjhmNTE2NTliZDZmYWNkZDI1YzoiOk1tN2M6OjNiMjY2ZiI0NzBkYzNiNWJkNGQxYTA4MmY2NZNlZmZiOTA0NzBkZiI0MDYzMzI0NzY5YzI4MTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzphN2ZiNZZjMDM0YjU1ZjhmNTE2NTliZDZmYWNkZDI1YzoiOmRjMjk6MWQxNDYyOTA5OWU0ODIyOWZmZGRhOWVkMzY5YjY2YmE2MzA3MDI0ZDFlNTlhNTU4MDk4Mgp2ZGNlODc3NTMwNTpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://protips.live.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzphN2ZiNZZjMDM0YjU1ZjhmNTE2NTliZDZmYWNkZGI5NjI0ZmRlNZI0YjgzYWY5NWM5YzFiODZkZjcxMjdmMWVwMTk5YzZlZTZkMGJlMzNmNWY4Y2MwMWYwYTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzphN2ZiNZZjMDM0YjU1ZjhmNTE2NTliZDZmYWNkZDI1YzpiOjQxMDQ0ZjQ1MDBlMzcxYzkwYWY2NzQwZmEyZTBkZjk2NDliNDFlOTBmOWE1MzgwOkY6Tg

Patti Katz

From: [ARLENE STURM](mailto:)
To: kevin_newsom@concentra.com; corporate@petrovemedical.com; pressoff@cityc.com; mayorpeltier@cityc.com; petrovill@petrovemedical.com
Cc: [Cabello, Amanda (BOS)](mailto:); [Ramirez, Alma (BOS)](mailto:); [Levin, Daniel (BOS)](mailto:); Chan@jail; [Board of Supervisors (BOS)](mailto:); Chua@cityc.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeiffenkamm@sen.ca.gov; Kenia.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:39:39 AM

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cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=qcZI6SNVV3g___.YXAzOmNmZHQyOmE6bzo1YmY0MWVlZDYyZjQ4NTk5ZGIxY2ZlOTdkMjM5MWYxY2JlZDo3OjE4MzBjZNlkYTMxZjU3OGE1ZmU5ZjAzMDYxMDI5OGE1ZmU5ZjAzMDYxMDI5OGE1ZmU5ZjAzMDYxMDI5

From: [redacted].[TR]
To: [redacted]
Cc: [redacted]
Subject: Hate Has No Place in Medicine: Action Required Now by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:38:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S. Mandel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQ6OmE0aos4NWY1NTU1ZjgtNWNkNDQxY2YxNjUzODc1MzBjYTk5NmU3OjAyYzc6MDljYzMwZDAyZWZmN2Zk5jhhNjgyOTdjN2JmNGM5ODI4MmE5YmZhZTQ5M2IyYmIwOTMxNzVjZTkoOGIxNzE3NTg0Ok6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAuOnNmZHQ6OmE0aos4NWY1NTU1ZjgtNWNkNDQxY2YxNjUzODc1MzBjYTk5NmU3OjAyYzc6MjM5MjE5YTkkMmE5YjJhMzRlMGE5YjBkMzRlNGM2ZlMGE3OTBlMzUzMTk6OTIxYTZlMWY0MDIyMjVkMDI2OTQ4ZGVjNThmYmQ2NTg0Ok6YGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQ6OmE0aos4NWY1NTU1ZjgtNWNkNDQxY2YxNjUzODc1MzBjYTk5NmU3OjAyYzc6MjM5MjE5YTkkMmE5YjJhMzRlMGE5YjBkMzRlNGM2ZlMGE3OTBlMzUzMTk6OTIxYTZlMWY0MDIyMjVkMDI2OTQ4ZGVjNThmYmQ2NTg0Ok6YGTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israemgl030925.htm%23:~:text=Tragically%20%22IS20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQ6OmE0aos4NWY1NTU1ZjgtNWNkNDQxY2YxNjUzODc1MzBjYTk5NmU3OjgzMTc6NTU3YTQyNDJkNGM3NmU2NTMzZTY2MjgwM2VjMzFmNGRlMmJjYzkxNWQ2ZDcyZmIxNTEzODFhOTcyZmVkNDksMDp0Ok6YGTg
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Sent from my Galaxy

From: Paul S.
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:38:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2MGY2NDZjNmJlOTViMDI5ZWY1YjUwN2NhN2IxZDY4ZDo3OmQzZTg6NTJiZDMwOTkxOWIxOWJkZjYzZTM3M2IzMmI4ODFjNTM1M2FhZGUzYmRmNDNkODBjYWE0ZTRZTA0NTY5NGVlYTp0OkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/sc/suborg/en/sc/globalcounterterrorism/publications%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20UN%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo2MGY2NDZjNmJlOTViMDI5ZWY1YjUwN2NhN2IxZDY4ZDo3OjExYzI0MDQ5ZWY2NmE4NzI5ZmYxOTc3NzM5YWEzMTZiNWFjNjI0NTQ5ZmFlNmUwOTdmMWYwZjVjZDE3NzkzMzY4NjpOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo2MGY2NDZjNmJlOTViMDI5ZWY1YjUwN2NhN2IxZDY4ZDo3OmM4NGE6MjcyM2IxZDIzMTQ0NTkyNTlhY2M2YTA2YTIwZDZlNWY5MzA3ZmMzOWViNTZiZTRkMzE5OWUxMTlMwNTBkMzU5MTp0Ok Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9df90o___.YXAzOnNmZHQyOmE6bzo2MGY2NDZjNmJlOTViMDI5ZWY1YjUwN2NhN2IxZDY4ZDo3OjBmZjI6OWMtNWVlOTdmMzJlYmE0NzU4MDdlNDI4YzhmNjgzZWM5NDk1MWZmNzgyYmRkZTViYTJjNjMtNzRlbY2lmYjUtMjp0Ok Y6Tg

From: Shoshana Polsner
To: laura_owens@concentra.com; rosemold@reliconmedical.com; sales@rbmp.com; mayworkbox@kroger.com; mayrock@safeclinical.com
Cc: Cabello, Angela (BOS); Bonilla, Alicia (BOS); Leija, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Citycleanup; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kevin.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:39:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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:https://url.avanan.click/v2/r01/___https://www.ucr.org/website/gu/58/statements/nxtmpf030925.html%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnxuNGFhNzAxY2I0MjdmYmY2OWRlYjAwNmBhMjcyZDVjMjc3OmVjZDQ6ZjRkYTEzMGVhN2JmYTJhYTc2ODYxMDVlZDBkZDExNTgxYTdiMZZkNWEzMTkNzM3O3YwYWVjMjNkMTZhN2E0MmpwOlQ3Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o.___.YXAzOnNmZHQzOmE6bnxuNGFhNzAxY2I0MjdmYmY2OWRlYjAwNmBhMjcyZDVjMjc3OjM5YWU0NDI1MTBkNDA0MmNiMWMzZTNkNjk4MDI0MDk0ZmQ0MDA0YjM5MWRiYzNiMDdhNDhhMTU5MGFkYTU0ZWOxMDJlYzI2MjmwOlQ3Tg

Shoshana Polsner

From: Jonathan Feldman
To: kevin_mayne@concentra.com; mckenzie@atlanticmedical.com; gregory@mac.com; tracyworkins@hotmail.com; gregory@atlanticmedical.com
Cc: Calvillo, Angela (BOS); Ronena, Alisa (BOS); Lodi, David (ATT); Clerk@sfgtv; Board of Supervisors (BOS); Chan@mac; jessica.alonzo@mayor.ca.gov; josemhernandez.harvey@assembly.ca.gov; Erica.Pfeffer@sen.ca.gov; anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:39:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are antisemitic and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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From: Sanam Sakhai
To: karen_newton@concentra.com; pressrel@telkmedical.com; press@fmg.com; mayorwilson@cityoper.com; pressrel@telkmedical.com
Cc: Carullo, Angela (BOS); Borrelli, Alicia (BOS); Lista, Daniel (BOS); Chan(City)Council; Board of Supervisors (BOS); Chanfamilymail; senator.wahab@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfaffenbach@fmg.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:00 AM

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cc: Press, City Council

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sanam Sakhai

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59323166-23__.YXAzOm5pZHQyOmFtbzpuNDU3YzozNzM1MzA1NDhiNTI0MTU4ZjMxMDFkZDdkMzo3OmI2ODg0ZDY2YjY2ZjFlMGY5YTMzZTBYmMxNDU3NzkyYWM0MzVlMTNkOWY0YWY0ZTdlMTAxZjZiYTJmOTkyYzo5OmZiNzQ6ZTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DEJ6OSVVNw__.YXAzOm5pZHQyOmFtbzpuNDU3YzozNzM1MzA1NDhiNTI0MTU4ZjMxMDFkZDdkMzo3OmI2ODg0ZDY2YjY2ZjFlMGY5YTMzZTBYmMxNDU3NzkyYWM0MzVlMTNkOWY0YWY0ZTdlMTAxZjZiYTJmOTkyYzo5OmZiNzQ6ZTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DEAIaIQobChMIzJiNiNjI6QIVhvV3Ch1ZtwMDEAAYASAAEgKMDEAZjIoOD1Fy4MxNxk4MmUlNTY3MCQxZDI0ZTA3MzZjMjBlNDVhYWVlOGY0YmRhY2U0NDg3N2Y3M2FlMzpwOlQSTg
:(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_pga_58_statements_israeng030925.htm-25E3-2D-2Dtext-25E3-2D-2DTragically-252C-2Dthe-2Dpeople-2Dof-2DIsrael-252C-2Dand-2Dthe-2Dpeople-2Dof-2Dthe-2DPalestinian-2Dterritories-2Dattacks-2D__.YXAzOm5pZHQyOmFtbzpuNDU3YzozNzM1MzA1NDhiNTI0MTU4ZjMxMDFkZDdkMjo3OjgyZTc6YmNhY2EzMDQ4MzgtNjk1YTUxYmIxOTZmMmExZTM2ZDA4OWFiNmFjMmNkZDc4NmRlZjY4ZGJkNDAxNTdlZDQwNTgwOlQSTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jasakon.law.yale.edu_20th_century_human.asp__.YXAzOm5pZHQyOmFtbzpuNDU3YzozNzM1MzA1NDhiNTI0MTU4ZjMxMDFkZDdkMjo3OmIwOTk5YTBkMjI2ZTM4MDk0MzI2MmE0ZmY3YmM0OGM0ZjNkZDI0MmExNzNlYzOTEwMDk4OTgwOlQSTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9w0kvc9d99o__.YXAzOm5pZHQyOmFtbzpuNDU3YzozNzM1MzA1NDhiNTI0MTU4ZjMxMDFkZDdkMjo3OjI5ZjctZGZmY2VlYjRhMTQwMTFlODA3OTY4YjllMGZjYmM0OGM2NjhkZDMzMmExNjYyOTEwMDk4OTgwOlQSTg

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Rooms Hill Concentra
Date: Tuesday, January 28, 2025 9:45:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiza Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAuOnNmZHQyOmE0ZmphOWM3ODk4N2Q5YTY4YWU1M0GVkYzlhMTJjZGM4M2U2ZTo3OmUwYzk6MzJkZjZmNTVkNzA5ZTk5YmZhODIxYTkxYWIyMjg2MzZjY2JiYzM3OTVjODU0OTZiN2Ex:p0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56SNVVNg___.YXAuOnNmZHQyOmE0ZmphOWM3ODk4N2Q5YTY4YWU1M0GVkYzlhMTJjZGM4M2U2ZTo3OjgxMGZjOGFjMmIxMzI0ZGU2MDk0NjNkOWM4YzI0YmZmZjdiZjI0MDk0MmIwMmRlZjVjMTI2OWQxNjc5MjJmZjRjYjp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE0ZmphOWM3ODk4N2Q5YTY4YWU3MGVkYzJhMTJjZGM4M2U2ZTo3OjY3MWE0YWJkMDZhMGU1ODBlZmIhMzBiOTQyNTU0ZWU1MzM0N2VhMzcvOGM2NmZlMmRmMGNjMTI2OWQxNjc5MjJmZjRjYjp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE0ZmphOWM3ODk4N2Q5YTY4YWU3MGVkYzJhMTJjZGM4M2U2ZTo3OmVjY2Hlzjc2ZmYzYWIyZjJlMmQ5MDc1NDdlYWE5NzdiNWQ1ZDg4MGNiYTg1MGQ2ODI0M2ExNjk0MGVmYWFmNTAyMZZmZDg0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvf6l9vo___.YXAuOnNmZHQyOmE0ZmphOWM3ODk4N2Q5YTY4YWU1M0GVkYzlhMTJjZGM4M2U2ZTo3OjE3MTk6ZDdhMmVkNWZkM2YwZGNmYjg1OGU0NmM1MjJjNzg4YmM1NTM1ZTM2MmQ1OTMzZTI4ZWFjMThiNDIyYzI3ZTp0OlQ6Tg

Sent from my Verizon, Samsung Galaxy smartphone

From: William Morgan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
William J Morgan

From: Avi Nitekman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Dangerous Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Avi Nitekman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jan1123icloud.com
To: kevin_mooney@concentra.com, concentra@concentramedical.com, pegasus@mac.com, marcusatkins@charter.com, patricia@patientmedical.com
Cc: Catullo, Roberto (DEA), Bonnick, Alice (DEA), Lamb, Rachel (DEA), CityClerk@, Board of Supervisors (BOS), Chanterenau, jacquez.gomez@santaana.ca.gov, jessenkrueminger.trainer@santaana.ca.gov, krista.fitzpatrick@ocgov.ca.gov, krista.fitzpatrick@ocgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66NVV9g___.YXAzOmNmZHQ:cOmEIlhmbjY1U1MzO4MTUyZWUwMmQ3MmQwNmIxZWVlYzI1YjBhMmo3OiEzNjE0ZDNiYmVlY2ZlYjE1ZDBlZGY3YjM5MDI0MDM4MjY4MzQ4ZjM5YjI3MzI6U29uZnVpdHJ0OlT6
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27&google_vignette=___.YXAzOmNmZHQ:cOmEIlhmbjY1U1MzQ4MTUyZWUwMmQ3MmQwNmIxZWVlYzI1YjBhMmo3OmU1YWWRiYmU1ZGI5ZDUwMmVlZGI2Ja9mZjY5NWE0ZTA5NmA1Mjg=:TjFkMDUzOWUzNjAzN

From: JoAnne Kelly
To: kathy_newton@concentra.com; jessica.miller@concentra.com; meghan@pwac.com; maryvaldivia@hotmail.com; mtaylor@patersonmedical.com
Cc: Cabello, Rosanna (BOS); Bonnick, Nina (BOS); Lamb, Patrick (BOS); Churchill; Board of Supervisors (BOS); chairperson; jessica.alderon@sonoma.ca.gov; jessemckenzieforsonoma@gmail.com; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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JoAnne Kelly

From: Evan Hirschhorn
To: laura_newcomb@concentra.com; mmercier@philipsmedical.com; jaguay@mac.com; mayorwilson@bostonma.gov; mayor@quincymedical.com
Cc: Cecilia, Angela (BOS); Ramirez, Alicia (BOS); Leslie, Samuel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@gov; senator.warren@senate.ca.gov; senator@senator.hirono@assembly.ca.gov; Kevin.Pfeffer@mail.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:25 AM

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cc: Press, City Council

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Sincerely,

Evan Hirschhorn

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-tFJ6tNVNg___.YXAzOnNmZHQxOmE6bzo3YWVhZGM5MGI3NjlkZTBhNTRmZmE1ZTI2ZTJhNTg6NTc3OTQyY2FlZGZlNTY1NTU2MzgzNGU1OTg2ZkZWRlNmM5ZlU4NGZlMzNjZmFmZTgyZTcwOlO:AQ:ET g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bzo3YWVhZGM5MGI3NjlkZTBhNTRmZmE1ZTI2ZTJhNTg6NTo3OjZlMWI6ZDQwZmViNGZmMzMzOGFkNjI2ZjA3MzNlY2UwYjI0ODQzYjE0OTBlOGZmMTRjMmZkMzc0ZWZmOWQ5YzZjNDQxNDJkMyOWRjN2M5ZjkzYTAtNTQzYmM0MTk0NjgwOlE:AQ:ET g
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzo3YWVhZGI3MGI3NjlkZTBhNTRmZmE1ZTI2ZTJhNTg6NTo3OjU1MjA6OTc1YjZlOGZlZDZkMzg4YjRmNmY4ZDdkYTZmMjUxMmZjYWY0MzYyNTExNmE3NmZlNzJlOGJlMmU0ODY5YjZmOTg6ET g
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Sent from my iPhone

From: Joel Mayer Fox
To: karen_newman@concentra.com; concentra@cityofcrestedbutte.com; press@rmpp.com; news.workers@denver.com; press@cpbatechnical.com
Cc: Cecilia_Aranda_(BOS); Espinoza_Alicia (BOS); Lacey_Stegall (BOS); Chairman@; Board of Supervisors (BOS); Citycommissioners; senator_weiker@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Eisenman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:25 AM

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Joel Fox

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Sent from my iPhone

From: Ilana Taubman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:34 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOmNmZHQxOmE6bzo5OTdiOGZiMTAyZGI2NTBkZGIzZmRiOjZmNWFjNjA1OWUwNGRkMTBhNjY3ODQyMDkwMGFlNDM1MzA2MjBkMTYxNGRiZmExYzhhMDcyNDgwOGJlOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOmNmZHQxOmE6bzo5OTdiOGZiMTAyZGI2NTBkZGIzZmRiOjE3OTk0YjE5ZDQ4YWRlNzY0NzI2ZjY3YTgwYTg5NTBlNWMwMzEyMjdlZDBkNWNhNDYzMjg4MzdjYmY3Y2Mwvlj5QuMzdjM2UxYzpwOlBQ3Tg
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Ilana Taubman

From: Cindy Merrick
To: karen_newton@concentra.com; nurserich@wintermedical.com; pmayo@mayo.com; pmayo@pmayoattorney.com; pmayo@pmayomedical.com
Cc: Cataldo, Angelo (BOS); Quintana, Alina (BOS); Leslie, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chan@mayor; peterson.adams@concentra.com; propertymanagement.fremont@concentra.com; Kevin.Jeffe@acorn@sen.ca.gov; Jenna.Eisenstein@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:49 AM

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cc: Provs, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Cindy Merrick

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOmo5ZWI0kMTIxZmNiNDI4OWE5NjM0YWE5ZjkzNjY1ZjQzOmJmMjI2NDk0MDMzNmI1YTU1MmI2OWYwNmM0OjM0ZjU3YTBmNjFiNGJlNDUwNWE3OWE0MmM4MzQ0NjY0emGAvmY0cTgOmE3YzBjNjFiNGJlNDUwNWE3OWE0MmM4MzQ0NjY0emGAvmY0cTgTg
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Sent from my iPhone

From: Edward J Ferenczi
To: karen_rosenzweig@concentra.com; mariecolt@redcrossmedical.com; monica.ehrman.com; mariecoldrey@hotmail.com; mlevy@redcrossmedical.com
Cc: Cataldo, Angela (MCI); Gjertsen, Alice (MCI); Lucia, Danyal (MCI); Chan-Gould, Brandi (Commissioner); gregory.adams@concentra.co.gov; assemblymember.brown@assembly.ca.gov; Kristin.Ellefsplass@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:49 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sylvia Ferenczi

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://news.yoonjoo.com/search?q=ng-Z366NYV%7g___.YXAuOnNmZ0IQcOmFiIhxphNTBlYmJlYzo0NjNzcMWQxYThkOTBlYzBjNjIyNTFhMDc3OGU5ZWY6Mzc0ZjZmYzI0NjhiOC1hMzc5NzkyYWEyODMzZmZiZWE4NmQ1MTRlYTY4ZjY4YzVjZlM2MmRlNzBkZGVkZjNkY3ZGM2MmRlNzBkZGVkZjNkYTYyMzOEQ5Tg
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From: melissa Blumberg
To: barb_rawson@concentra.com; jmarrett@hollomedical.com; eatwell@mac.com; mary.walden@kroger.com; mgarrett@hollomedical.com
Cc: Cecilia_Kolenik_(BOS); Bonnica_Alea_(BOS); Lucia_Danzig_(BOS); Chan@aol; Board of Supervisors_(BOS); Councilcomp; senator_wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:40:53 AM

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cc: Press, City Council

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From: eiplub45@icloud.com
To: karen_rosenau@concentra.com; mayor@dallascityhall.com; mayor@dmn.com; mayorpeh@dfwmayor.com; mike.rs@dallasmedical.com
Cc: Cataldo, Angela (JEO); Espinoza, Alma (JEO); Lucik, Daniel (JEO); Chen/Staff; Board of Supervisors (BOS); Chairperson; angelina.atkins@concentra.co.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Alyssa.Espinoza@sen.ca.gov
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E. Isk

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAuOnNmZHQcOmFiOmo0YTM0ZTZhMjkwMDQ0ZWVkMzMzZTEcOTYwYmU2ZGMyMDc3OjM4NjI6ZmU2ZjoxNTIwOGNiOEUzZGY5YzAyMTVkZmVlZDE0YjY5YTgxMTVkZmVlZDE0YjY5YTgxMTVkZmVlZDE0YjY5YTgx

From: Britte
To: kaplo_newton@concentra.com; newmanj@hollywoodmed.com; jetsam@mac.com; impossiblejon@google.com; mwood@publichospital.com
Cc: Cataldo, Angela (BOS); Bonilla, Alicia (BOS); Lista, Daniel (ADP); Chan(staff); Board of Supervisors (BOS); Citycommissioner; gerardo.sandoval@sfgenie.ca.gov; queenlatemember.hoang@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Keira.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZ3FQcGmIH0tqaWN2BjZWO3MmNkODY4MDkzNmRkOGEwNzgxNjFmNjdhOTo0OjY4Md1lfQ5WMyYTg6ZTY5NTQwMjY1NjI3MTI2N2EyMWM1Yzc3MDBmZTI0jMTM2NzVlNDA4ZGZmNGM2ZjZlZmEyYTVwYzdlOjzeOlQ5Eg
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From: Marsha Liebert
To: [redacted]
Cc: [redacted]
Subject: Concentra Medical Must Return to Basics by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:41:00 AM

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marsha Liebert

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzOnNmZHQyOmE0bzo2ZWZkYjE0ODNlYjMyNDlmZDBjNGUzNmRkMTNhNjI0MTc3OmIyNDIwZDQ2ZjRkZmEtOWFhNmMyMmVkOTI4ZTU0ZGZiZWZkOTp0OlQ6Ig
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo2ZWZkYjE0ODNlYjMyNDlmZDBjNGUzNmRkMTNhNjI0MTc3OjZiMTA6YTBmZjgyYzRlMTNjMmU1NGMzMzY4YjkxNDU3NmY0N2QlNjQ2YTg3ZTg0OlQ6Ig
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israemgl030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzo2ZWZkYjE0ODNlYjMyNDlmZDBjNGUzNmRkMTNhNjI0MTc3OmMxMTM6YjdkNTIxNWMyYTUxMmU1NjE2ODI{YTUxNDNmYzRmZmRjZGUzMzljMmRlOTU1NTgzNDMxZTlZhNjhuNTg4MDQ3ZgtOlQ6Ig
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE0bzo2ZWZkYjE0ODNlYjMyNDlmZDBjNGUzNmRkMTNhNjI0MTc3OjRmNGE6NWVkNDc1MzczZDIxM2E1ZDI0NmMwZTBmNjU2MzdkYzU5NjU3MjJmRkFiYzU5NjU3MjJmRkFiOTU1NTgzNDMxZTlZhNjhuNTg4MDQ3ZgtOlQ6Ig
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d99o___.YXAzOnNmZHQyOmE0bzo2ZWZkYjE0ODNlYjMyNDlmZDBjNGUzNmRkMTNhNjI0MTc3OmI4NWQ6ZDQyNGRlZDM1YWE3NjE1MjhhYzU2NzIwZWQ5MTcxYWM3NmM5YmRmYTc2M2ViYzEwMTAzMGZjY2U0ZGJlYzY3OTp0OlQ6Ig

From: Rashi Elmaliah
To: [redacted]
Subject: Urgent Concern: Medical Team by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:41:13 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rashi Elmaliah

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From: Lorraine Falman
To: [redacted] [redacted] [redacted]

From: Katherine Kaplan
To: karen_pearson@concentra.com; concentra@hrvhrconsultant.com; press@nbc.com; pressworkers@krexer.com; pressnyc@voanewsdesk.com
Cc: Carvalho, Amanda (BOS); Espinoza, Alicia (BOS); Leong, Raleigh (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan(sf.gov); jeanette.zanipatis@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alicia.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:41:27 AM

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cc: Press, City Council

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:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzplZWQ0YTMyYzZmMTAxMjRmZTBkNTk4NjkzODBkNWEyMjo3OjNjZlg0YjAwMZEzZDI5NTFiNzY2ZWMyNjI2N2I0NDVjYWNhODBkYzE5OWZkYTY4MmYzYzMyZmVhOTg3NWI5ZTQxZDhlODpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0p80vyq___.YXAzOnNmZHQzOmE0bzpjZWQ0ZTM4YzZmMTAxMjRmZTBkNTk4NjkzODBkNWEyMjo3OmYzNTY5OTk4MjU5YzFkZmM3ODEwYWYwZmNlMmQwNTVjOTY0ZTQ0MWY2M2FhYmQ1YWY3MDZkZjU5NWRlZmI2NmFmMWNkODpwOlQ6Tg

From: leigholstein@icloud.com
To: karen_newton@centracare.com; centracare@centracare.com; press@theguardian.com; pressoffice@theguardian.com; pressdesk@centracare.com
Cc: Carlotta, Roberta (BOS); Ramirez, Alicia (BOS); Lamb, Deniel (BOS); CityClerk; Board of Supervisors (BOS); chairman@bos.org; senator.steiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Sonia.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:41:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muhta Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Leigh Olstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQ:OmIlIlnnyyZGCIlOlWVmMmMzOWI2MzExYzMxYWNmNiYyOlI5OzI2YmUyOlI5MjI4ZTEwZmEzYTg5ZjIxZmUxYjY5Mjc3OTBkYzc5YjAxMGIzMDhhOTE2Zjk1NmQxMDk4YTMxYWNlM9I5ZTgwOlI6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVVNg___.YXAzOnNmZHQ:OmIlIlnnyyZGCIlOlWVmMmMzOWI2MzExYzMxYWNmNiYyOlI5OzI2YmUyOlI5MjI4ZTEwZmEzMTI5ZmMzMjI4NDIyMmZmMGEzMTI5ZmMzMjI4NDIyMmZmMGEzMTI5ZmMzMjI4NDIyMmZmMG

From: Robin Newman
To: karin_meyer@concentra.org; meyerd@hollywoodmedical.com; pmeyer@mac.com; mayorbillyn@hotmail.com; meyerd@hollywoodmedical.com
Cc: Cecilia, Angela (BOS); Jemilca, Alexa (BOS); Lista, Daniel (BOS); Chan(City)Hall; Board of Supervisors (BOS); Chanfamilyinc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:41:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robin Newman

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166___.YXAzOm5tZHQyOmFBbmxlOjZGZmMyZjcxNzMxODNjZDY2NTI5ZiI6MzFmYzo3NjA3MmI5YjZlOGJlYjk4ZDI5YjU3ZmQ5YzM5ZjA2ZmI5YzNlNDUxYWFkMDe5NzZiM2MzZjYzkyMlUxNmwwOkY6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DeZJ6iSNVV9g___.YXAzOm5tZHQyOmFBbmxlOjZGZmMyZjcxNzMxODNjZDY2NTI5ZiI6MzFmYzo3NjA3MmI5YjZlOGJlYjk4ZDI5YjU3ZmQ5YzM5ZjA2ZmI5YzNlNDUxYWFkMDE6cDo2ZnA3YWI1ZDNhMjI5ZDI5ZmM2

From: Paul Stutman
To: karen_newton@concentra.com; newmedic@orthopedicmedical.com; peterw@mac.com; interworkflow@hotmail.com; pnewton@orthopedicmedical.com
Cc: Gelb, Angela (BOS); Jennings, Alexa (BOS); Lacey, Samuel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Attorney); sarsanis.angela@example.co.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Ariana.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:41:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Paul Stutman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OjcwOGY6NWZiODY0YjY2ZjMDO5OGNiYTFmNzI1ODI2MDgwNGJiYmNlYmM0YjU3ZWI6aWJiMjNjYmM5ZTE2ZTgwOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZIf6NVVNg___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OjA4yzTk5ZDBlZTdhMGZmYTczZTBmMTZkOTQyZDE2MTk3MTlkZTBiMDA5ZTVlYjY1MjM2ZTE2NTYyZGNjYmQ5NDIxMWY5ZGI2mxOlQ6ET
(3)
https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OmVkZDU6OGVjNzI2ZjkzOGJiNTI0ZTVlMjFhODFlOGI5NTAxZDRhMzFjOGExMDA1ZTg3ODImMDBkMDdmNWImZTI4MWZhZTpvOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/isrampl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OjNiY2Y6NmVmZTdhZjA2MDA0ZTg3ZjkzNGZkYWZlYzY1NTAyZjQzNzA5MDYzNjA1MzFmZDhkYjY5ODQ0MWVjMjIyNjEzMDgwOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://anolen.law.yale.edu/20th_century/human.asp___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OjZkY4YTI1MTYxNjM4MjU0YjNlMjU1YzY0OmVmZjBjZmZiMDU5NWIxZWQzMDU0MWI3NjMzMjY5ODQ0MWVjMjIyNjEzMDgwOlQ6ET
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAuCm9mcDI0Ocm9fIhmxnNWEzNWZlYmY5ZDNkMDg2MDFiNDE2NmZlOGJmYTkyNTo3OjJhMmM0YWQtYjNjNi1YjYxYmE4NDhhcMmMDMTAwYzZhNzU5MGJmNzZlN2MzZmZlY2YyYTZlNjUwNjQyMDcxMjc1N2ItNGNlNDgwOlQ6ET
...

From: Ben Gober
To: karen_newton@concentra.com; rosemond@wilkersonhall.com; pmyer@troy.com; mayorwilson@troyny.gov; mayor@hartfordmedical.com
Cc: Caltuffo, Angela (BOE); Espinoza, Alicia (BOE); Lesha, Samuel (BOE); Chairman@; Board of Supervisors (BOS); Chairman@troy; senator.weber@senate.ny.gov; assemblymember.hyndman@assembly.ny.gov; Kevin.Pfeffer@troy.ny.gov; Anna.Fitzgerald@troy.ny.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo2OjhkNjI6ZWJmZDY0MjE2NzQ1NTk0YjA5ZmY2MzQ3NTNiYjk5ZmQxOTk5Yg~~
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvFJ6i6VUVg___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo2OjhkNjI6ZWJmZDY0MjE2NzQ1NTk0YjA5ZmY2MzQ3NTNiYjk5ZmQxOTk5Yg~~
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo3OmFmMWM6ODI0YjVlODNjNTQtMjEyOTMwZGI5ZGU4MjExOWQ1ZjY6Yg~~
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo3OjZlNTc4YjZlNWZiYzM5YjZmNTA1ZDYyMTVjZDdjZTMzMmJmYjY5YjNWZlYjM4YTpwOk6Yk6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo3OmMlZjA0YTkzYWMxZGE1ZGFmMGY5NjFkN2M2OTBkMGVlNGU0NTQ0NTQwMDM0ZjZmMTQ3MzG0ZGNmYzYxYjJlMmEzZkYkYk6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvv9d99o.___.YXAzOnNmZHQxOmE6bzpiNzE1MDI0MzYxMDM2NzIxNzE4ZjE5MTY0MjFkZGIzMWE1ODo3OjdkZY3I0M2ZMjZTY1MzFjZmM0ZjIwOWY5Y2E0ZjNmIjc5NWQ4MmIzZmY2MzU0ZTNmYWZhYzIwZmZmYWFxYzQ1NTM4OTZkYzBkMjgwOkYk6Tg

Benjamin Gober
- Sent from my iPhone

From: Martha Fischer
To: keith_swaine@concentra.com; jeremiah@white-medical.com; pwarne@hrsg.com; marcwalters@hrsg.com; mmcvey@white-medical.com
Cc: Calvillo, Angela (BOS); Somers, Aisa (BOS); Lynn, Daniel (MYR); ChanStaff; Board of Supervisors (BOS); ChanMooney; jessica.ramos@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Plethkenn@sen.ca.gov; Anna.Caravalho@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Human terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martha Fischer

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D68902366___.YXAzOnNmZHQ6OmE0YmIxOGVhMzY2MWI0NDg0MTBmYzY2ZDNmIxMGI1ZDcxZjRhYzo3OjY2MDM6OTI2NGZlZmQ2OWY0OGVjNWMwYzhiNzM2NWFlODY0NDE4YjhmZiOiYTE5NmQwNzkjMGZlYmQwNzRjMGZlYmQwNzRjMGZlYmQwNzR

From: Elana Abaravoff
To: kelly_newton@concentra.com; personnel@retinamedical.com; pmarvel@mpc.com; marcopolom@hotmail.com; marvel@retinamedical.com
Cc: Cecchi, Angela (BOS); Epstein, Alisa (BOS); Levin, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrip; senator.wiener@senate.ca.gov; governornewsdesk.fransvillasenorfelipe.ca.gov; jessica.Pfeffelkorn@sen.ca.gov; lynna.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:42:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8i6NVUNg___.YXAzOnNmZHQyOmE6bzo5ODBhN2I6NTI4MjhmYmUxYjk0MzliYmMxOmQ3MzQ4MjM0NmNlMjE5MjU1MzY1ZGY5NDI0MzI4MWM5MzVmYzM4Tg0MzE5ODE0YTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5ODBhN2I6NTI4MjhmYmUxYjk0MzliYmMxYzQxYWFmMzo3OmIxMTQ0YjRmYTFhZmJhNTQxMDI0ZlY3YzY5ZDcyODUxMDhiNzRjYmYwYmI2NWIzNjNlNDpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo5ODBhN2I6NTI4MjhmYmUxYjk0MzliYmMxYzQxYWFmMzo3OjU4NGQ2ZjdhNjQxN2ZlYjcyMjAyODYzMDEyNDU4OGU3ZTljY2Q0YjE5ZjQwMTMwNWM0MTk5Zjc2YTNhYTBhY2RiMzhmODpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo5ODBhN2I6NTI4MjhmYmUxYjk0MzliYmMxYzQxYWFmMzo3OjZmNTI0MzI5ZjI0YmI1OTRmMDJiZjIwZTZiNjhiNDE2NTIwMTI6ZGJiMTI0NWE0MTI4OGJiOTIwMTI6ZDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrv9z09vo___.YXAzOnNmZHQyOmE6bzo5ODBhN2I6NTI4MjhmYmUxYjk0MzliYmMxYzOxYWFmMzo3OmM5NTI0NjA5ZjI3OGE0NTAwZjI3OZGNhNTBhMjNkNDU3MmIwOWU2YVYyZDFlYzlmZmI3OGUxMDc4ZTc2YjI2ZWNkNzAzZjk4NDpwOkY6Tg

From: Andrea Polonsky
To: kaplo_mayor@concentra.com; supervisor@ocbos.onmicrosoft.com; pmayor@mail.com; mayorwalker@theregion.com; mayor@walkermedical.com
Cc: Carlotta, Angela (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chairman.Hay; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caramanlis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE3MDAxNjVkODQyMjExNzI2OjI0MmM6ZTBiMGZiYTNiOGI1ZmM2ZjI0ZTc5NWE2NzJlMjU2ZTNmZjI0ZDQzMzE3ZGE3Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66fJVY9g___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE3MDAxNjVkODQyMjExNzI2OjI0MmM6ZTBiMGZiYTNiOGI1ZmM2ZjI0ZTc5NWE2NzJlMjU2ZTNmYlaInN2ZjI0ZTU2ZmYzOCJ0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE1MDAxNjVkODQyMjExNzI2OjI0MmM6ZTBiMGZiYTNiOGI1ZmM2ZjI0ZTc5NWE2NzJlMjU2ZTNmYlVkMjg6NWEwNDhmMDY4MmU5YzdlYjY2ZjI5YmJlNmVkMjQwOTAwZTE0ODNjOWRkN2ZkOTQzNmU4YjgyMzYyOTg3MWFmYzFmOTZjZjY0MTVkNDNlNzBkNzZkOTQzNmU4YjgyMzYyOTgzMTgyOTg3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbraunfels/statements/israeng030925.htm%2C3---text=Tragically%2C%20%22for%20those%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE1MDAxNjVkODQyMjExNzI2OjI0MmM6ZTBiMGZiYTNiOGI1ZmM2ZjI0ZTc5NWE2NzJlMjU2ZTNmYlYxOTA3NjE4MjM0YmRlZjI0ZTQ0MTVkNDNlNzBkNzZkOTQzNmU4YjgyMzYyOTg3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE3MDAxNjVkODQyMjExNzI2OjI0MmM6ZTI5YWI4MDNiMDNhNjY3ZTA3NGM4MTg2ZGM4MDgzOTIwZmY1YzI5ZGY5ZTE3NTk1ZGNmNmZmYTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cc7lwkxvr3lt#:text=___.YXAzCmNmZHQyCmFiMzgxMjZlOTk4NDVmNzZmZGMyMmE3MDAxNjVkODQyMjExNzI2OjIzNGY6NTM0YjU4MjkyNzM1ZWEwNDEwMWY3OTFkOTImZGI1MTg1ZmE3NWRiN2VkODdkOTI0M2E3MDc5Y2I1NzgzOlQ6mOlQ6Tg

Andrea Polonsky MD
Sent from my iPhone

From: Mojdeh Karimzadeh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jessica Morano
To: kelly_rose@concentra.com; nurserich@selectmedical.com; stewart@mac.com; maryvalkirie@bigpen.com; smurphy@selectmedical.com
Cc: Catullo, Angela (BOS); Bertonia, Alisa (BOS); Leite, Daniel (BOS); Chan1ler@; Board of Supervisors (BOS); Cloud1ey@cs; jamaral.ajamaral@comcast.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfeffer@mail.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:30 AM

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cc: Press, City Council

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Sincerely,

Jessica Morano

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjMTI1MDVlYzI5MDIxMGI5ZTQ1ZTg2ZmE1OGTlNDZmOjY2MDc4ZWQ4MmM0ZjpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tQVUYg___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjMTI1MDVlYzI5MDIxMGI5ZTQ1ZTg2ZmE1OGTlNDZmOjY2MDc4ZWQ4MmM0ZjpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjMjU2MGNkNDk6OTdkNDdmMDA5MjBlYmVkMTlmMWNkNTkyZGE4MGIzNzExMDYxNTkyZjcxNTE0NjpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%20%2F%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjNDAyYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjMjZlZGI4NDg0OWI3MDg4MjY5MWM5ZjQzMjM2QwNzdmMDgyNzpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjMjM0MGY2MzM5YmVmNzgxYzFiNTI0YjAxZjcwMjI0ZmRlYjk1NzgtMWVlNTJjNmJlMzI3NTZiODgzOHJOETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clnx0xkvr0l0o/amp___.YXAzOnNmZHQyOmE6bmo3YTo1Z3Q6NDAxYTcyZDQwYzQxMWNkYzc3MGI0NGNiZGJmOjU0NjVjNTk2ZTkzNTE3MmgtMzA3NWNmNzYzZGY4YzhmZGNlY2Y3NjlmYmIxMGMwMTU4MDM5YWM4MGE3ZTYxNTgxOlO2ETg

Jessica Morano

From: Aviva Adler
To: karen_newton@concentra.com; maryann.kelly@concentra.com; aaron.dhillon@concentra.com; maryann.kelly@concentra.com; maryann@patientmedical.com
Cc: Cecilia, Angela (BOS); Ramirez, Alicia (BOS); Lacey, Hannah (BOS); Chan(staff), Board of Supervisors (BOS); Clerk(Attorney); sarvenaz.sarvestani@concentra.com.au; assemblymember.hoover@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Aviva.Finegood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmFlYmZiNGRmMGExYjo3ZDo3OmI0YmY0YjY0NTBhMWZiNGNmMCYxMzc4ZjVmZjE4ZGI1MDhlNWZlZDY4MzE4MGVmYTg5YjFkZDY1M2JmOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVk7g&___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmFlYmZiNGRmMGExYjo3ZDo3OjBkOTk4MDAxNjZkOTQwYjhlOWI1ZWRlZjQwZjA5NWM4ZTk4NDM2NjcwOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmE5YmZiNGRmMGExYjo3ZDo3OjM4ZTI0MmgxYWU0NDFmNmY4MTFhMWQ1MzMxJmsZmYxNjliMmUyOTY4OGI2NjNjNzFkYzRjMGJlZTNiODcxMzcxMTZkZDM0NDY4MzIxZDMmMzY2ZDczNGI0MDBmZmY0NGRmZjJkYTBiNjpsOk6Y6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ar/sg/58/statements/avasesg030925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmE5YmZiNGRmMGExYjo3ZDo3OmRlOGY0NjE1ZWRiYmEwYzRjMGJlZTNiOGIwMDBmZmY0NGRmZjJkYTBiNjpsOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmE5YmZiNGRmMGExYjo3ZDo3OmM1MjdjNWNmOTNhZmUxMzI0MWY3ZTYyMGJlZTNiOWNlZGUwZjFiNzdkYzlmMGJlZTEzMTNkMDBhNTgwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvvMP0ro___.YXAzOmNmZHQxOmE0OmpiZGE4MTk5ODVhMmVjNTkwMmE5YmZiNGRmMGExYjo3ZDo3OjkwYTc0M2NlNDEyYTEzODBkNDg1ZDk0YzY4ZGU3MTUzY2UyZWI1NmUwYTg2N2Y5N2MzNTk3MjNlNDY1NjMwMmgwOk6Y6Tg

Sent from my iPhone

From: bencshubert@icloud.com
To: kelly_mason@concentra.com; privacyoffice.mail@ad.com; paigeyu@mac.com; marcusatkins@ucmail.com; mjacoby@concentramedical.com
Cc: Calcifer_Rosetta (BOD); Ramirez, Alba (BOD); Lazlo, Rachel (BOD); Chen,Heidi; Board of Supervisors (BOD); clkboard@sfgov.org; senator.wiener@senate.ca.gov; assembly.member.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Re: Employee Conduct, Inappropriate Display at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

In January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ben Schubert

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOnNmZHQ6Y2ptOjhzcm1McYyMjhhZmIwOWEwZjM1MZVkYjhhMzc3YWM0NDE2MDo5OjdiYTM6N2WMxuNmEcY2U2ZmJiNDI0MGE2OTc4ZAxZiEcYjQ5OGY1MGQ1MDI0MjRlVjAxeZTQ5NzRlMjI0NzI6NjpmOlQ3Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZR6tNVN9g___.YXAzOnNmZHQ6Y2ptOjhzcm1McYyMjhhZmIwOWEwZjM1MZVkYjhhMzc3YWM0NDE2MDo3OjlfYjOlJlTRmYzRjBkYTAyZmQ4NjA5MTk5NjI4MjE3MjA5NjQ5NjA5MTk5NjI4MjE3MjA5NjQ5NjA5MTk5NjI4MjE3MjA5NjQ5

From: Steven Markel
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern About Racism Shown by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Steven

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bnpjYjdkNjg5YTgxMWQyY2I0ZDA0YzdjZDYzOlDEzMDRjMjo3OjhiYWE6MTg3ZjkzMTg4ZjkMzk1YTFmMGRhenN2pgNTc4MmUwYmUwYTZiMDI2ANDU2N2QwZTkwNzEwNzg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ868VVNg___.YXAzOnNmZHQyOmE6bnpjYjdkNjg5YTgxMWQyY2I0ZDA0YzdjZDYzOlDEzMDRjMjo3OjkxMTA6NDU5ODY0Yy1lZTAyZWJkNjAyNDmtZTM5YzI1NGE5N2U2ZjE5ZDE5Mzk4NGQzZWQ5YTIyN2MtMjc0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnpjYjdkNjg5YTgxMWQyY2I0ZDA0YzdjZDYzOlDEzMDRjMjo3OjRmODc6YjFkYzQ5ZjdlMWE2ODYzMTEyYTcwOlOhkZGEwYTI3ZmRlbXJjNFlNWRmYTpOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/lozsong010925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnpjYjdkNjg5YTgxMWQyY2I0ZDA0YzdjZDYzOlDEzMDRjMjo3OjJmZlN2M6MGEzYjIxZTdkODAYYzc2YTYwNjpoOlOhMTljOlBlNTBmNmJhOGMxOCkwOTNhOWE3ZWQtNzU2ZDJkYzIwZThoZTpoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzOnNmZHQyOmE6bnpjYjdkNjg5YTgxMWQyY2I0ZDA0YzdjZDYzOlDEzMDRjMjo3OjExMjQ0NGQwZGRhN2M1ZDcxYTBjYmU4ZWMxNzgzNzY2MjY1ZTdlZDMyY2VmMjQ4NDEyZDY2ZWJlMZZiMDJkNDUxNTE5YTp0lQ6Tg

Get Outlook for iOS

From: boldpeacemaker@icloud.com
To: kevin_mowen@concentra.com; reviewjob@cityofmedical.com; pegasus@mac.com; marcoperkins@domain.com; intervjob@districtmedical.com
Cc: Cahill, Roberta (DEO); Barrera, Alina (DEO); Leon, Daniel (DEO); Chamberlain, Heather (DEO); Board of Supervisors (BOS); chairperson@boarddirector.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rochelle Bodner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68928766___.YXAzOmNmZHQ:cOmE0hsoxUOWMwZmM0Njg1OWRhNWY0YmE5ZGVkOGF3NGI2ODQxNDo3OGIyMjU5YTI5OTM1MzA5ZDY5NDI0ZmIzZGE2NTBmMzI2YTI5NjU1ZWIyNjY4MjE0NWE1NjE0ZjU2YzAwYzA4Yzk2ZjNlNjo2OmFlZDpjbGFyaXR5OkFRQUJCQUVH___.MEmEtDL2NzMxYWY

From: Millie Leben
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
M. Leben

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: David Klein
To: karen_newton@concentra.com; concentramail@wilkinsonmedical.com; jessica@hrpa.com; mary.watkins@kroger.com; mgarvin@wilkinsonmedical.com
Cc: Calcutta, Angelina (BOS); Bonilla, Alicia (BOS); Lieb, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Cloud(Attorney); senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:42:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQoOmE6bzphMDRhMzY3MDdkNTkxNjRlYTY5NDRlZTbmMGYwOTcwYjo3OmU2OGI1ZGU5ZTc1NzM5ZmI2MjA0NzY0ZjE3YzZlOTY2NmNkMjmxNjRkZDMyZjA2MjgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QSVY9g___.YXAzOnNmZHQoOmE6bzphMDRhMzY3MDdkNTkxNjRlYTY5NDRlZTbmMGYwOTcwYjo3OmU2OGI1ZGU5ZTc1NzM5ZmI2MjA0NzY0ZjE3YzZlOTY2NmNkMjmxNjRkZDMyZjA2MjgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzphMDRhMzY3MDdkNTkzNjRlYTY5NDRlZTbmMGYwOTcwYjo3OmUxYzE6MmE1OTQzNjE5YzdlY2EyMWIwNWEzZjFmOTQ0OTQ2MDBkZjdlYjE5ZWU4ZGEyYmM4ZYzMyN2JjNjUyY2ZkMmQ4MgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the,of%20his%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzphMDRhMzY3MDdkNTkzNjRlYTY5NDRlZTbmMGYwOTcwYjo3OjhhMzg0N2U4NzVmMjRiNTE0MmM0NDQ3NjJkMTgzZWZhZmNhNzNiZWVlMzg1ODIxMTM0MzI5MjVhYTdlODIyOGU4MzZhYjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzphMDRhMzY3MDdkNTkzNjRlYTY5NDRlZTbmMGYwOTcwYjo3OjI1NzE0OGY1YzNmE3NDI1mYzOTlEzMzdjZGZiNWNkNzNlZWVlMzg1ODIxMTM0MzI5MjVhYTdlODIyOGU4MzZhYjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx2dl0xy___.YXAzOnNmZHQyOmE6bzphMDRhMzY3MDdkNTkzNjRlYTY5NDRlZTbmMGYwOTcwYjo3OjI4ZMDI0NGE1ZmNlOWE1YjYwOTBmN0F1NzgxMjZlM2E5NzNlYzc4ZjU0MzM1YzgwOlQ6Tg

David A. Klein (from my iPhone)

From: Abbie Greenberg
To: kevin_mayor@toronto.com; mayorpublic@cityhall.ca; mayor@mail.com; mayorpublic@mayor.com; mayor@patriotmail.com
Cc: Calvillo, Angela (BOS); Ramos, Alma (BOS); Lock, Dyanil (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@city; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kiona.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Abbie Greenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992306___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTVlODIgMTE1NTcxOjAxOGQ0GQ0MmQxMjI0ZDk2ZTg2NWE1ZjU5MGFlN2I2OmM6ZWE5NmQ1NGVlOjE6ZDQ6MGE5NjQ1NDI0ZDZmOmQ6OGQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVUYw___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTVlODIgMTE1NTcxOjAxOGQ0GQ0MmQxMjI0ZDk2ZTg2NWE1ZjU5MGFlN2I2OmM6ZWE5NmQ1NGVlOjE6ZDQ6MGE5NjQ1NDI0ZDZmOmQ6OGQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTVlODIgMTE1NTcxOjAwMmYxMDk0MDI0NzVjAyYxMTY1NGMzZjI2MzJiOTM1YWQyNmUzMzk1ODQzOWJlOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arranegl030925.htm%23:~:text=Tragically%2C%20the%20people%20used,IPS%2C%00%20separate%20Jewish%20state___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTE1NTcxOjQzNmI0MjI4MTZkNjcwZWUzZDE1MjAyYmFkODQxZWI5NWFhNGNmNTVmYjllMGU4OWY0MmM2MGU2OTlmY0Q6NmUzMzk1ODQ5OWJlOTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTE1NTcxOjAxMzdlNjA5NGFlY2ExMzk0NTc3OTg4YjNkNWI2ZjE2MGNkYTcxOTk2OjE6ZDQ6MWVkYTYzOTE2NzQ3OTk
(5) Michael Starr. "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k0kvvdd9lo___.YXAuOmNmZHQyOmE6bzpkMTVjY2E4MjVmYTcxYjY0YjY5ZDFmMTVlODIgMTE1NTcxOmUwOGQ3ZGRlMTA0ZjIxNTA0MjM2NmEwYTcxNjY2NjQ5ZGUwZjA3N2ZlMDk0YzM2ZmQzODNiNzNiZTBlOGUxZmMzMjpoOlQ6ZTg

From: Rachel Fries
To: karin_swanson@concentra.com; jackson@drjacksonmedical.com; gregson@mac.com; rmercado@mdcleaner.com; mjensen@patriotmedical.com
Cc: Cataldo, Angelo (BOS); Quintana, Alina (BOS); Lucia, Danniel (BOS); Chan@calli; Board of Supervisors (BOS); Chan@comp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristen.thelbekson@sen.ca.gov; Anna.Caramucci@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:42:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHJsOmFlbzowMWEwOTk5YzgyMDlkNmNiMjI0ODFlN2M0NmJmNDFlMDc3OmU6A6MDAYWZkNzM0MWEwYWU0ZTM0MGJlZGU1YTMzNTU2MDOxNTE0ODQzZGYwYzNlMWEwMTEwNzcyNDElMDNlOGBkYTIwOk9Tg

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27google_vignette___.YXAzOnNmZHJsOmFlbzowMWEwOTk5YzgyMDlkNmNiMjI0ODFlN2M0NmJmNDFlMDc3OmU6ZjM2NjE0OGMxZWNlY4ZjNmQxMDU4NzZhMzNjOYTBkZDZjNTk0MDI2OGNhYTBhNTpwOkY6Tg

/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arareng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHEyOmFlbzowMWEwOTk5YzgyMDlkNmNiMjI0ODFlN2M0NmJmNDFlMDc3OjBlMWE0NmFmZDMyOTc1MDE1YWIxNDMxMzIzYWE5OTQ2ZmFiYTIxOWQ1YzZlNjNhZGYyOGE5NDczMjQ5ZmY0YV2Vk5mEwMpwOkY6Tg

(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/25th_century/haman.asp___.YXAzOnNmZHJsOmFlbzowMWEwOTk5YzgyMDlkNmNiMjI0ODFlN2M0NmJmNDFlMDc3OjU0MjU5YjNlNDYwOWEwNzRlZjRlNjNiMjI4MmVlMjEzMTI2ZNzQwOTM5MzQ5ZDMxOTA5ZDI0MzY5ZDmeUBzeW1pcmUuY29tOkE6WQ

(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d0lvo___.YXAzOnNmZHJsOmFlbzowMWEwOTk5YzgyMDlkNmNiMjI0ODFlN2M0NmJmNDFlMDc3OmE5NWYtMDY1YWYtYkYzZGZkYWYtZDc2YTU2NmM3Y2ZmOTRmZGZlMGY1MGE3MzE1ZmE5ZWZiMzY4NmVlY5ZjmeUBkeYIlTg

Rachel Fries
Sent from my iPhone

From: elizabethrichie@icloud.com
To: karen_newman@concentra.com; customer@caringmedical.com; treasurer@treir.com; treasurerbilling@treasurer.com; privacy@caringmedical.com
Cc: [Melville, Amanda (BOS)](mailto:Amanda.Melville@boston.gov); [Espinoza, Alicia (BOS)](mailto:Alicia.Espinoza@boston.gov); [Lecky, Sharon (BOS)](mailto:Sharon.Lecky@boston.gov); Clerk@pdx; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); [Quattrocchi, Jessica](mailto:Jessica.Quattrocchi@mail.house.gov); jessica.quiroz@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Undestand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eugene Brusilovskiy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bmpmNGRiYWY3ZGYxYzJlYjg1MTYyZTZjNmJiMzA6NTAyMjo3OmE4ZGY6ZmM1ZGY3MjI0Mzl1YzM5YzMzE2OTk4NzY2ZjI4NTU1MmFiNjI6NjQ2WEI3YzAxOlDVbZGI3N2lvMTk1ZTc4YjowOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ONVbNg___.YXAzOmNmZHQxOmE6bmpmNGRiOjVhMTYyZTZjNmJiMzA6NTAyMjo3ZjBmYzk6OGZiOmNhYTg3YWI2ZmI0ZDNlNzM0MjI6ZjgyYjRiOTk3ZTc5YWQ5MGE2ZGI3OWVmOGIyYzI2ZjZkMzQxMjMyOmE3YjVkZGJiMjgwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmpmNGRiOjY5ZGYxYzJjYjg1MTYyZTZjNmJiMzA6NTAyMjo3MjU0OmY0MTY0YmE3MDI5YzI0MTdkYzk4OWNjMjcxZTYyZjRlMjJmZmM2N2M2NDEzNjQwMjZlMDNhNiNiYmMwOTk4MDZmZTk5YWQ5MGE3OWVmOGIyYzI2ZjZkMzQxMjMyOmE3YjVkZGJiMjgwOlQ6ITg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gar/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmE6bmpmNGRiOjY5ZGYxYzJjYjg1MTYyZTZjNmJiMzA6NTAyMjo3OmE0ZTc6MDNmM2U2NDEzNjQwMjZlMDNhNiNiMjBlMmNiNTk0MDJmZTk5YWQ5MGE3OWVmOGIyYzI2ZjZkMzQxMjMyOmE3YjVkZGJiMjgwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://royalexchange.yale.edu/20th_century/human.asp___.YXAzOmNmZHQxOmE6bmpmNGRiOjY5ZGYxYzJlYjg1MTYyZTZjNmJiMzA6NTAyMjo3ZjVkYmE0YzA0NTAyMjo3NDZjOjNzk2NGI1ZmI4NGE5ZWZkNWViMTBkOTI2ZjNkZjQxMjMyOmE3YjVkZGJiMjgwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9kl9xo___.YXAzOmNmZHQxOmE6bmpmNGRiOjY5ZGYxYzJlYjg1MTYyZTZjNmJiMzA6NTAyMjo3OjcxYWI0NzRiOGQ0MGY3ZWVkMjg0YTQ1NmQyNzk3OWVkZjgwZGIzYzI1NzNlNzhlNzIwY2RjYjNmMzI2ZDEjMmEwNjA5ZDIxNDpoOlQ6ITg

From: Steven Friedman
To: karin_evans@concentra.com; jackson@drjacksonmedical.com; gregory@gwp.com; evan.wolfe@wolfepark.com; mjones@drjacksonmedical.com
Cc: Cecilia_Rosetti (BOS); Belinda_Kirk (BOS); Lucy_Daniel (BOS); Chen1ta@; Board of Supervisors (BOS); Chanlonmay; jocelyn.alston@concentra.co.gov; jessemlumember.harvey@concentra.co.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFlbzowOGFhMDBhNzVhODU4MzE2Mzk4ZTE4MGM2MzdhYjU5NTo3OjBkNjOOYTBkZTcxMTBiN2JhYTBiNGQwNGExZjk2ZDU1OTdkY2Qw2GNiMGFlOGEzZGI4ITEzZibk2WE5ZTg2MTcyZGM1N50tQzY5ptoOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNVV5Ng___.YXAzOmNmZHQxOmFlbzowOGFhMDBhNzVhODU4MzE2Mzk4ZTE4MGM2MzdhYjU5NTo3OjNiOTI5MDA3YzY2ZTY2ZkNjQ4NDJkOTI2NzQ5MjQ3MjQ2MjQ2ZTQxNmI4MTNkZjA5NjMyOTk1YzMxNTk5YjI0MzA5NjMyOTk5YzMxNTk5YjI0MzA5NjMyOTk5YzMxNTk5YjI0MzA5NjMyOTk5

From: Kevin Hodvat
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Persea Hill Concentra
Date: Tuesday, January 28, 2025 9:43:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368.___.YXAuOnNmZHQyOmEIhuxxMmRkMzNkMzhiNGJkMjcyZWRhMDM5ZjY2NDRjYTZhMzo3OjYyMDE6NTBkYTI1ZjQ3MTFmYTAzZjM0Yml4NxhMzZiMDIyNmNhMTkyMGJlZVYwMjBiYTQ2ZjM1NDU0NDhkYTg0Ok Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86bNVN9g.___.YXAuOnNmZHQyOmEIhuxxMmRkMzNkMzhiNGJkMjcyZWRhMDM5ZjY2NDRjYTZhMzo3OjZlMDE5NTBkYTI1ZjQ3MTFmYTAzZjM0Yml4NxhMzZiMDIyNmNhMTkyMGJlZVYwMjBiYTQ2ZjM1NDU0NDhkYTg0Ok Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmEIhuxxMmRkMzNkMzhiNGJkMjcyZWRhMDM5ZjY2NDRjYTZhMzo3OjViNGE0ZjY4OTAyZTUxMzE0OWQwNmRlNGU1YmUxOGI2NTBlMzQ4OTAyZTUxMzE0OWQwNmRlNGU1YmUxOGI2NTBlMjA

From: Hadassah Kesterbaum
To: lawfy_newton@concentra.com; concentra@hollywoodfocal.com; pitsupp@mac.com; mayorpeltier@lacounty.gov; mayor@publicmedical.com
Cc: Carrillo, Angelina (BOS); Barragan, Alma (BOS); Lesia, Daniel (ADM); Chan(staff); Board of Supervisors (BOS); Citizenship; senator.weiner@senate.ca.gov; speakerkarenbass' Assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Kevin.Fitzpatrick@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Hadassah Kesterbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQxOmE6bmxlY2UwMWRmY2Q5NWFlZTcxNmEzZjU4YTBhNDVjNGRjMTo3OmY2YzI6NWNmNDE0YTY2NDI4OSBmYGBhYmFlMWY3NDE2NDhhYWJlMDk4OGI5MmI0NjU0ZTVlZDMzNjZiZGIwNTNlOTpvOkYtTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z06iNVN3g___.YXAzOnNmZHQxOmE6bmxlY2U2OmM0YmY2OTA0MjhkNTI0N2JlMzM0OTJhZTIxMmFkMmI5ZGE0OGI3NmJlNGZkNTo3NDIwNzE1ZTI0ZTI5ZDhiZTo1ZTVlNTBmYTkxMGJhMTUyZGFmZTpvOkYtTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxlY2U6cWMWRmY2Q5MWFlZTcxNmEzZjU4YTBjNDVjNGRjMTo3OmYwZTE5YjlkOTVkZjE5ZmI4MDU3MDQ4MWEyN2EzNzQ3MTg3NDVjNDVjNGRjMTo5OjE5ZDk0OTEwY2IwZDNlZGU4ZGE1YjhkMTBlZjUzMzdhMTU4MmI4ZWNhNjM1YjA2ZDk2ZTI2YTNmYTkxMGJhMTUyZGFmZTpvOkYtTg
(4) https://url.avanan.click/v2/r01/___https://awakes-line.with.edu/20th_century/human.asp___.YXAzOnNmZHQxOmE6bmxlY2U6cWMWRmY2Q5MWFlZTcxNmEzZjU4YTBjNDVjNGRjMTo3OjIzNzE0YmY5YmM0OTM3ZTk1YTg5YjE4ZDNlZGU4ZGE1YjhkMTBlZjUzMzdhMTU4MmI4ZWNhNjM1YjA2ZDk2ZTI2YTNmYTkxMGJhMTUyZGFmZTpvOkYtTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9xvv9d99o/o___.YXAzOnNmZHQxOmE6bmxlY2U6cWMWRmY2Q5MWFlZTcxNmEzZjU4YTBhNDVjNGRjMTo3OmY3ZmM0NjBjNTcyNDM2ZjU3NTZiZTNlYWY5NGRiYTcyNTOxNWUxNWUxNageSO9rZlNnqnMTUMmwOkYtTg

Sent from my iPhone

From: Suzi Diaz
To: karen_newton@concentra.com; customercare@petrenomedical.com; pmoore@kpwr.com; pmcmullen@kpwr.com; pnarvaez@petrenomedical.com
Cc: Carrillo, Angela (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Cleerdoll; Board of Supervisors (BOS); Countrymire; senator.wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kriss.Pfefferkorn@sen.ca.gov; Kriss.Elgavaral@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Suzi Diaz

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-60902306___.YXAzOnNmZHQvOmFiOmpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdiMTRmODo3OjY3YWI0ODEzZGNjMTMzZGU1NzY0OmI1ZN2Oe.YzPxMmMwMiFsMDQ2ZccyYiIwOGUuYTU2OTEvdVxTTEwZTk5NjFkN2I2YzpwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=qcZB6NVX9ng___.YXAzOnNmZHQvOmFiOmpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdiMTRmODo3OjgxZTM6OTFlOTk0MDI5OWNhMzMxY2JiYmQ3YjU4MTM4N2JhMTk1OTpwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmFiOmpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdiMTRmODo3OjAwYjZlZjg4MTI4MDFlOTU4MzA3MDE2NGMxMzZlZTM0MjNjMTE0NzFlZjgwN2U4MTM5N2RhMTk1OTpwOkY6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE0bzpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdjMTRmODo3OjU4ZDE6M2NiZGU3ZDE5MTI1MTQ2NzgyM2MwNZE4MzkxZWNhYjJiYTc3YThmMDQxYzE0OWFjYTQxNWZmMjQ2ZmFlMDE1OTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmFiOmpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdjMTRmODo3OmM5YDI5OTJiYWI3ZjE2ZGI0MGE3MGVkZWE3NjI0MmVjNmQ5NTE3OjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://secure.bbc.com/news/articles/c9wdxxx9d99o___.YXAzOnNmZHQvOmFiOmpmN2UwYjFhMDgyYzY1ZmIxNzRmMjgxMzdkNTdjMTRmODo3OjcwODY6YTc1Y2IxN2EwZjk1YmVkNzZkMmU1NDk4NjE5YjE4NzZmZTg0N2I1MTYyZWI2MGM2MTIyZWI0MzM4NTpwOkY6Tg

From: Julie Schwarz
To: karli_swan@concentra.com; pressrel@rotterymedical.com; pressrel@mr.com; pressoffice@cityprr.com; pressrel@rotterymedical.com
Cc: Calcutta, Kristen (BOS); Bonnica, Alicia (BOS); Lucia, Daniel (BOS); Chan@aol; Board of Supervisors (BOS); Clusterstrong; senator.wiener@senate.ca.gov; superintendent.News@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pcmZlOmNvbmNvcmRpYTphOjM0YTk4ZWFkYzYyMjA4ZTQ2MmQwOTo1OmRjZGQ5YjAzNmI0ZmVjOTVkNTIwNzE5ZDI2OwMgq2IzNjNiY3MDIxNiVkeTJlNTkxZDI4NGG5NGJkMzZlY2Y5YmY2YzI1NjgwOlO&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia_Ie1Ie1Ie1

From: Alison Deviin
To: kevin_stevens@concentra.com; customer@safety-medical.com; pmoore@mwc.com; pmoorelaw@bellsouth.com; pmoore@patientcentered.com
Cc: Cecilia_Angela (BOS); Ramirez, Alba (BOS); Leck, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Clustrom@mc; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfeffercorn@sen.ca.gov; Anna.Eivazian@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8923f6___.YXAzOnNmZHQsOmE0ZmQ6OGVhMTIwYzoyZQp3OjE0OTI3YjZmZDA3MmI0YZYxNDc3OGQwNmM0MjE0NjM4ZGY4NjI6NTpmOkJNDc6MDY3NjQxZGE0YzA2ZGU4NzI0NTpmOkJNTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6hNVVNg___.YXAzOnNmZHQsOmE0ZmQ6OGVhMTIwYzoyZQp3OjE0OTI3YjZmZDA3MmI0YZYxNDc3OGQwNmM0MjE0NjM4ZGY4NjI6NTpmOkJNDc6MDY3NjQxZGE0YzA2ZGU4NzI0NTpmOkJNTpwOkY6TkNjGxcHfcx3MzmcOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette___.YXAzOnNmZHQsOmE0ZmQ6OGVhMTIwYzoyZjQyY2JQOTQ3YjZmZDA3MmI0YZYxNDc3OQ0jNDc6MDY3N2VlYmRmZjhkYWVkYTUyNUZiMZVlYzY0NWQ3NZZhMGY3NzVlZTlkMzAwMjE2NGJjNTI1ZTQ2ZGU0MTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQsOmE0ZmQ6OGVhMTIwYzoyZjQyY2JQOTQ3YjZmZDA3MmI0YZYxNDc3OQ0jNDc6MDY3NjQxZGE0YzA2ZGU4NzI0NTpmOkJNDc6MDY3NjQxZGE0YzA2ZGU4NzI0NTpmOkJNTpwOkY6TkNjGxcHfcx3MzmcOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmE0ZmQ6OGVhMTIwYzoyZjQyY2JQOTQ3YjZmZDA3MmI0YZYxNDc3OQ0jNDc6MDE4YmJkYjk5NTMxYjk5YWM5MDI0NTBmMGZmMmEwZmI5ZDZiMGMzMmEwZmI5ZDZiMGMzMmEwZmI5ZDZiMGMz

From: Eliot Dinerstein
To: bpitt_lawyer@concentra.com; corporatehq@concentramedical.com; pressoffice@nyp.com; pressoffice@thepost.com; pressroom@nytimes.com
Cc: Caputo, Angela (NYC); Bottcher, Alexa (NYC); Levin, Daniel (NYC); Chan(Staff); Board of Supervisors (BOS); Chan@nyc; senator_wiener@senate.ca.gov; assemblymember_bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravan@sen.ca.gov
Subject: Immediate Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

ED

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993566___.YXAzOnNmZHKyOmFiOnpjbNmJbMTExNTllMzFlNWFhMzUxMWYwYTM0ZGJlM2QxYTo3OjgzOGE0ZjRlODcwYTc2NzVjMGNiZGmNjZDBmMWFhMjU1ODYwZGMwYzBiNjA3ZmJNTdkMTg3MzM5ZjdkNzhlMzMzYzNiMjmeOlOjSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4ti6VVTg___.YXAzOnNmZHKyOmFiOnpjbNmJbMTExNTllMzFlNWFhMzUxMWYwYTM0ZGJlM2QxYTo3OjdlMGZiZGE0NjkyZWM5OTI0NDIwNjkxMGFiZTg1MTg1MGEwNmJlZDg2ZmYzOTIxZDI0ZjVmeOlOjSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnpjbNmJbMTExNTlhMzFlNWFhMjU1ZmMwYwYTM0ZGJlM2QxYTo3OjVhNjI5NDg2OTA4NmE5MmRhZGU0N2RhNGYyNTQxYjMzOCQzMzM2OTo3OjM3MmswOlOjSTg
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(4) https://url.avanan.click/v2/r01/___https://apnalton.law.wake.edu/20th_century/human_nat___.YXAzOnNmZHQyOmFiOnpjbNmJbMTExNTlhMzFlNWFhMjU1ZmMwYwYTM0ZGJlM2QxYTo3OjI3ZTZiZDBkMDY2YzZmOlOjSmFlZWM3MDBlMjNlZGJlMzNmOjMzMmFmOjRhcyMGZlMjRlNzNlYzk3OmNkMTI6OTE0ZmU0MzNlYTM12jc1NTEzMGVjZDg4NWM0ZjdjN2RiMmdlZjM1N2Vhb2E4M2U5YTk0NmI4MzlhYmZhZDcxZjgwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: iris_saharn
To: kaeli_swaine@concentra.com; swaine@hotmedical.com; easwain@mac.com; maryaskins@bcmpcc.com; maryn@thatsamedical.com
Cc: Cecilia_Kolenik (BOS); Ipsmica_Alice (BOS); Lucia_Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@mail.com; senator_wiener@senate.ca.gov; assemblymember.Nawab@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Iris Laharty

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pcmFlOm9ibmVudHBlZnRlbjp6bzpkOmM0YjVmNzQ4ZjI5NTA4NGZmMjFiNjk2ZDcyNmNkMWE1NjM5NjYwMDFlNTNiNzQyZjVlNDlMzI0OWM4NjgxeGIQiTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ge1Ie1Ke1Ne1Ue1Ie1Ke1Ne1Ue1Ie1Ke1Ne1Ue

From: Lisa Adler
To: beth_mattei@torontora.com; jamesb@bitecmedical.com; jmann@rogr.com; marsaadam@rogers.com; mtrach@bitecmedical.com
Cc: Calvillo, Angela (BOS); Ignacio, Ana (BOS); Lera, Daniel (BOS); Cherryhill; Board of Supervisors (BOS); Clerk@cmo; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufkia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Adler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAxOnNmZHOyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1MGE1OTIxY2FlOWU2MTcxXDmeOGZmOGNiOMw5NWJhNDlkYTRiNWI5OTBkMzdkYOIOkwODUxZGUtNTQxYzkvYmFkODhlYzA4OGJiOWpmOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36lNVVNg___.YXAxOnNmZHOyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1MGE1OTIxY2FlOWU2MTcxXDmeOmVkMGZlYzNlOTQxZGUtYzNTBlc6WOJmOWJlYzIwMzE2YzVmZTgxZDc2OTI6OjpwcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHOyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1MGE1OTIxY2FlOWU2MTcxXDmMjNkYiMTk0YjRmNTQxYzcxZWU2NzViZGZlZmFhMTk3YjEwOGI2NjQxZjY2YzcxYmNjZTE3NDlmZmZmNjVjZGY3MjdiZWJlYzkwYjFkYjY0YjpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/igo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1MzE1OTIxY2FlOWU2MTcxX3Y4MdjY6ZTRkNzJjZmFhMzA5MjE3M2QwZTIwYzUxZDQ4NTVhNTUzNjdkMDUwYjFmMmMzYzY3MjdiZWJlYzkwYjFkYjY0YjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insolvit.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHOyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1MGE1OTIxY2FlOWU2MTcxOjg3MTI6NTMwYWMxNDE3MWU5cVlmMSNiDYwJjkyOEZiZTE0YjVxVWE5YzI3OWRjMDI0kNzdlZmI0MTY3NTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9d99mo___.YXAxOnNmZHEyOmE6bzpmNjFiMTRlZGJjZmVkMDBjNTc1M2E1OTIxY2FlOWU2MTcxOjkwZmY6ZTk0MTY3MDI0ZjI5ZjQxYzUyZCU4YjM4YjdiZjpkMCY5ZTlhZTI2YzFmZjMwNCMyMCYzYTI0MjkyOTUzNjQ6YZTpwOlQ6Tg

Lisa Adler

From: Mishal Muller
To: karen_newton@ncpressnc.com; pressroom@northcentralmail.com; letters@thepc.com; pressoffice@ncsupc.com; pressdesk@panleconmedical.com
Cc: Caissie, Angenia (BOS); Jennings, Alexa (BOS); Leslie, Hannah (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@ncsupc; senator.wagner@senate.ca.gov; wagnerlumember.house@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:43:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bzphYTBjOTA5MmQ3MTM0ZTg1ODY2YzBkMmNlYzBkZmU3cMDo3OmQ5ZGI6YTI0ZGM5YjU3NGM2ZTUxZWUxYWY2ZGDBkZjBlMOOxZjlZTBlOThkYzNkZjkdlMjE1MGQ0YTpwCk6YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6SiVb7g___.YXAzOmNmZHQxOmE6bzphYTBjOTA5MmQ3MTM0ZTg1ODY2YzBkMmNlYzBkZmU3cMDo3OmQ5ZGI6YTI0ZGM5YjU3NGI2ZTI0NDUwN2I0ZDhiNGZhMDIxNzM0YTI5OWM1NjBlZWI0NmM5YmEzZWRjZTpwCk6YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzphYTBjOTA3MmQ2MTM0ZTg1ODY2YzBjMmNjYzBkZmUyMDo3OjAwMTE0ZjJkYTY2NjcwMWY2MmVlMDlkYzkxYZVjZjFlMTBhMTRkMzBkYzMyMDdkZjJmZDdkMmIjNTYzN2EzZGRlNjczNzpqwOkYETg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bzphYTBjOTA3MmQ2MTM0ZTg1ODY2YzBjMmNjYzBkZmUyMDo3OjY1MDQ5YZI0YTcxYTk5ZTM2ZjkzMjBlZjU4YzNlNTgzNWU0OGU1ZmEyODBlOTk0ZTI3Mzc5NWJjZWJlMmM5YmEzZWRjZTpwCk6YEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_asp___.YXAzOmNmZHQxOmE6bzphYTBjOTA3MmQ2MTM0ZTg1ODY2YzBjMmNjYzBkZmUyMDo3OjE3MGZjZGI2MzBkMDY5MGIzZmI1YzU4YmEzYTlhMmRmMjMwYzm2MGEzMjY4OWYyNTE5MGU1OWY2mGJmOkYETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc9d9vo___.YXAzOnNmZHQxOmE6bzphYTBjOTA5MmQ3MTM0ZTg1ODY2YzBkMmNlYzBkZmUyOmoxYzY2YzM4MzM4Nmi1YjkzZTEyODQxNWFkNDJlNzZiNGRmMzgxZTY0MDYzMmo2NjA1NTFhMjViNDM0ZGNhYzOTpwCk6YEg

Thank you,
M Muller

From: Irena Rotstein
To: karen_newman@concentra.com; nursestaff@valleymedical.com; pleasant@mail.com; mayorwalker@lycos.com; mayor@hvalleymedical.com
Cc: Carlotta_Argenta (BOS); Espinosa_Alma (BOS); Leiva_Daniel (BOS); Chan@all; Board of Supervisors (BOS); Chan@mayor; gerrard_grace@laposte.co.gov; eugeniofernandez_harvey@treasurership.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:48:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNmZHQyOmE6bmpqNTExYmQwOWZlMTIzNzk0ZWNhYTc3OjNmZGI2YzRmNzc1MTIzNjRlZjRmNzc1MTIzNjRlZjRmNzc1MTIzNjRlZj

From: Jessica Gulko
To: kelly_reuter@concentra.com, privacyofficer@medical.com, engage@mac.com, marcwalkin@olympic.com, mlevin@orthotechnical.com
Cc: Cecilia_Roberts (BOS), Barbara_Klein (BOS), Leslie_Garrett (BOS), CherylSaft, Board of Supervisors (BOS), Chairperson, Jessica.Lazarus@senate.ca.gov, assemblymember.bates@assembly.ca.gov, kristy.Pfefferkorn@mail.ca.gov, Anna.Esparaza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:42:56 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jessica Lynn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0bzpkZWZkYWY3ZjYwYTUzZDhiMGM2NTRmMDE0Ok5NDBiMzc3ZjhhNGU0YjM0OTdkYTUzZGNkYzVhYWRlZmFmNzYyZTU5ZDY3MzFkMzk5MzgxZmRhZTQwOWE4NjowOlH2ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAzOmNmZHQ6OmE0bzpkZWZkYWY3ZjYwYTUzZDhiMGM2NTRmMDE0Ok5NDBiMzc3ZmIxZTY5YTc5OmE2MzFlMmQ2YmM2ZmNlNTE2MGI2ZDY5ZmY5NmY3YmNmNGI0YTM0OGM0MDI5Yjo8mZGMzoMDmwOlH2ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0bzpkZWZkYWY3ZjYwYTUzZDhiMGM2NTRmMDE0Ok5NDBiMzc3OmRhMzJlOmRhMzJlOmRhMzJlO

From: jkrass22@icloud.com
To: kerri_rawson@concentra.com; personnel@retiremedical.com; pressoff@me.com; pressoffice@flcongress.com; pressoffice@retiremedical.com
Cc: Cecchi, Kimmik (BOS); Jimenez, Alexa (BOS); Lopez, Daniel (BOS); Shahrdad; Board of Supervisors (BOS); Citizen Corps; senator_wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:46:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Irina

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9zeZHQcmFiZnoxOmE6bzo5MDEwMDE1MjU0ODI3ADI5YzMmeVhMogJ0WY4MmhhZGUxNjo3Cly8NcqfkYzRmcYxk4MmRjOGUzMic3N2MwOWI1YmRmOTE5OTIxN2I0Njc5MTcxOWY4NWQwMGI2YzY2ZjcZqpuYptwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcFJ6iSNVY&g___.YXAxOm9zeZHQcmFiZnoxOmE6bzo5MDEwMDE1MjU0ODI3ADI5YzMmeVhMogJ0WY4MmhhZGUxNjo3OmOxMzgxNTY2ZmUxMjA1NjZkZUxMjA1NjZkZUxMjA1NjZkZ

From: Marc Barach
To: kent_swanson@concentra.com; swansonk@nelsonmedical.com; pmoore@hrpc.com; marcandkim@hotmail.com; swansonk@nelsonmedical.com
Cc: Jacobs, Angela (BOS); Ramirez, Alicia (BOS); Lapa, Daniel (BOS); Shahid@; Board of Supervisors (BOS); Chan@cnu; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:44:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marc Barach

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68903766__;!!OKAoGeNmZHQxOmEl0zoiSNxAyYiRmMQwNjE5YjQ0MmMtZWNlNC00ZGRkYzBmNmY3OWI4OGRkYzBmNmY3OWI4OGRkYzBmNmY3ObiRNCvYiYzBiZWQ1YTAxMDItNzQ2OC00ZGRiYzAtOWI0YTAyMDIwNTg2Q5ZjZiNDMwLnN2ZmRlZTZmZkOTEwZDZlYmE2ZTI1ZTZkOTEwOD2YmE2OTFlNmNmU5N2ktOTZjZTI1ZTZkOTEwOD2YmE2OTFlNmNmU5N2ROTEwOD2YmE2OTFlNmNmU5N2RkOTEwOD2YmE2OTFlNmNmU5N2RkOTEwOD2YmE2OTFlNmNmU5N2RkO

From: Debbie
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:44:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Mrs. Debbie Cohen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: olga.marcais@icloud.com
To: kevin_newman@concentra.com; policeinfo@torrancepolice.com; pressoffice@tmes.com; pressoffice@tdnewspaper.com; pressroom@patriotmedical.com
Cc: Cabello, Angelica (BOS); Bonnick, Alisa (BOS); Lacey, Daniel (BOS); Chan1ler@; Board of Supervisors (BOS); Quastromono; jessica.adcock@torres.ca.gov; assemblymember.hoover@assembly.ca.gov; Emma.Pfeffercorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:44:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnNmZHQyOmFiOnoxMzRlMzBlYjI6MjBlYjOxOWRiOGZkNDlhNDQ1ZTUzNTg3OmY1YTE6NGJhOTk4ODI4MzZiZjJlN2FlYTo6MzEwMTEyZDYxNDM4MzwY3OlDpwcOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoxMzRlMzBlYjI6MjBlYjQ6OWRiOGZkNDlhNDQ1ZTUzNTcxOmNjODY6ZGYwOGRlMDc4ZDgwMzgxYzhlYjI0OWE2MWE3YzhkZDY0NzkxZjVjZkOTg4YjQ6MjBlYjoxMzRlMzBlYjo$
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ostael,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOnoxMzRlMzBlYjI6MjBlYjQ6OWRiOGZkNDlhNDQ1ZTUzNTc3OjU0YTc3YjI0ZWFlZDRlZjgyYmZkNGFiMDMwNWRjMWVhMTA2MDI0OGCM1NWNmODA3MmVkMDYwZTdmZjcxODRiMTM5YzA3MzgtNDc3OjpwcOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOnoxMzRlMzBlYjI6MjBlYjQ6OWRiOGZkNDlhNDQ1ZTUzNTc3OmYxNjE0ZGVkYTA4ZTVlNzI4OmQzMDI5OWI3ZTk5MjZmOGZlNzk4OmY1ZTY2OTNmOWY0ZDZmwOlR3ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9xo___.YXAzOnNmZHQyOmFiOnoxOGRlOGZkNDlhNDQ1ZTUzNTc3OmE1NmQ0YmMzMDI0ZjM2ZmVmYTUyYzU2MmI2ZNWI4OTk5MjZmZjkxYjM4NTY5YzIzNmUwYzAwYzc1NzVkNWNkNzVlYzIjMjpwcOlQ6STg

From: Angele Mahfar
To: kerri_mawhinney@concentra.com; pressrelease@prnewswire.com; press@fivay.com; marycostello@thestar.com; mary@shelterpetmedical.com
Cc: Calcutta, Amanda (BOS); Ipemba, Alisa (BOS); Lenk, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudcityinc; senator.wiener@senate.ca.gov; governor@governor.ftsanyo@assembly.ca.gov; Krista.Fiefield@sen.ca.gov; Jenna.Emperado@sen.ca.gov
Subject: Urgent Concern : Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:44:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3Ok-5MTQ6ODAxMWFlMmExZGU2YmY5MWU4NDhwYjQ2ZDYyODIenM2JhM2I4MTIxenMWI2YTI2NGUwMzYwY2NlZjJmYiJiNiOnNDmwOlOlE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fU66NVVNg___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3OkAxMmY5YjY4ZWE3YjE2MDUzNmVlNTZmNzNlN2FmZmI2NWE1NzQ2ZjFlMzQ2ZjFlZmQ5ZjFlMzQ0OlE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3OjE2OGQ0MGVhYmNmMDM0MjAwYWU1NGQyZDBkODNjNmJlNmE2ODk4NWE3N2EyNTQwNzAzMmIyNjRiYTI2OGVhNjBkNDhmOTg1MmU1NWQ4ZjBlMGI1YWMwMjcwZmQwZmZlNjliZWY2MjgwOQ5fQ
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israemp030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3OjBiZmE6ZDE3ZWEyNTQwNzAzMmIyNjRiYTI2OGVhNjBkNDhmOTg1MmU1NWQ4ZjBlMGI1YWMwMjcwZmQwZmZlNjliZWY2MjgwOQ5fQ
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_mp___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3OjM5YjgtNWIwYmE0MzE5YDI2NzZmY2Is%2BiNDMwOTQ5ZjZhMDRhNmYxZkZlMzNoYDJkOTZiM2MxNTJhY0U4NjgwOBOE5g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xekxv9d99o___.YXAzOmNmZHQvOmE6bzplNDg5ZjcyYTQ3ODVkNjA0MmAxZWM0NjJiOGY3NzhiNzo3OmE5NDI4ODI4YzdjNDgtZTRhNDE4NGYxNmU3YmM2M2O1NzMxMDk0ZjNlZGJlOWYzMDJhOTc5MmFmODVkYzgwOlQ5fQ

Angele Mahfar

From: Alan
To: kaplan_gregory@concentra.com; supportall@safeconnectgal.com; alan.ast@mac.com; marcwalkow@bergen.gov; property@safeconnectgal.com
Cc: Caballo_Angela (BOS); Santana_Alina (BOS); Leslie_Daniel (BOS); Chan1Gal; Board of Supervisors (BOS); Chan@sfgov; benjamin.agard@concentra.com; assemblymember.haney@assembly.ca.gov; Kevin.McKeown@sen.ca.gov; Kevin.Kiley@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:44:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alan Astalos

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2OxY2UxY2OxMTU0MmIxMTo3OhMwZWM0M0V0ZDIkZDk2MQOxMTBlZjgxMDM3YmZkOTY2YzI3OGU0YTcwODd6NjBlMTOwMGE0ZDM4ZTcxMWY2NmI5NjgwOkY6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6NVV7w___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2OxY2UxY2OxMTU0MmIxMTo3OhMwYTU2NzkzNmeYTU2NzkzNmIyNGM2NDY2YjZkOTBmNjRmZjk3YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2QxY2UxY2QxMTU0MmIxMTo3OmVlYTAyMGMzMzlkNGNkZGUzMGY4ZDNlMDZlNjgxN2IzNzRjODg4Y2F0ODRiNZZlYjU5Y2ZkNTBiZGVkYTY3YzVkNTY0OTEzMmpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2QxY2UxY2QxMTU0MmIxMTo3OjZlZDA5MjE0NjA0YzgzZGY2MmI5YTNkZDFiZDA2NjkzNTQ2MzRlOTE2MjFyYTA1OGI2MzFiYzUyMmZkMjFmYmRkYmMwZjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2QxY2UxY2QxMTU0MmIxMTo3OmEwMWY0ZWFlOTA3ZjE3YWRhMWJmNWI2ZjY2ZlkYWY1OTM5OTkxZGYxNjFmNzNlN3ODQxZDZlNjk2ZjRhYzhlMGNlNDQxZjI5OTU1OTA5NzYzMmZkOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8d99o___.YXAzCnNmZHQxOmFiOmo4NmUyYWIyNDAxMWNiMWYxY2OxY2UxY2OxMTU0MmIxMTo3OmY0Y2E0ZmRlODQxY2I2YTFlYjBkOGY5YWYwOTBkZmIwZWVjNDUwMzM5NWI0ZmUzNzVhMTkwY2M2MjU0MDgwOkY6ITg

Sent from my iPhone

From: shuki@AA
To: [CMO; shuki@concentra.com](mailto:CMO;shuki@concentra.com); anchorage@concentra.com; bakersfield@concentra.com; boise@concentra.com
Cc: [Press; City Council](mailto:Press;City Council); [Boise Mayor; Boise City Council](mailto:Boise Mayor;Boise City Council); [Bakersfield Mayor; Bakersfield City Council](mailto:Bakersfield Mayor;Bakersfield City Council); [Anchorage Mayor; Anchorage Assembly](mailto:Anchorage Mayor;Anchorage Assembly)
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional on Concentra Hill Consortia
Date: Tuesday, January 28, 2025 9:44:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moshe Deutsch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OTg2NDE6NzA2MTI5ZjUxMGNlOWUxNjA3ODU0ZDY5YzU3OTc0MWU4OThlOTNlZThkNGE2MmMzNzI2MGY0MWRlNjhlN2Y5MDg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV9g___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OmEwNjU0YWU2MmUyNzZjZWQ4ZjE5ZTExYzA3ODI2ZmY1Y3Mzl0NzkxZmIxMTE2Nzc4ZTg3NEIzMTNkMTQwNWEyMTI5MjA4Yzg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OTc0NWIyYmNlNDIyNjhhNWIyYzg4YjUyNDQyNzhlZjY4OjYyNmQ1YjYyNmVmMmIzMDQyNzk0MzY4YmNTg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsp/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%2C%20for%20the%20people%2Dand,IP%2C%00P%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OmM0ZWY1NzY4YzY4OTc4NWEyMTBiMDMtNzNlNzFmOGYwYTVhYWYzMjk5YzEwYjM1ZTM5NWRkNDg2OTAxM2NkZDExYWM2NjBlZTA3N2Q2NDgzNzUzNjg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OmQxYWQ5YmI2MTYxMTgxMzcwOGFkNDhkN2I0ZmMwNDI2YWI0OWM4MTdmYWI0NjY4OTcwNmNhZTIyNjg0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9d99vo___.YXAzOnNmZH:QyOmI0ZmI0MGRjYzZjZmQzYjkzZGQyM2MzZTZlN2QtNDUyMDkyYTo3OjA2NzQ4MmE5M2RlMDA4YmM1MGZmODVkN2ZjMzA1MjFlMzYyNGIzOTVmOWNkNTcyNmSZTY0NWU1NWU1YTA1ZTA2Yz AzYTp0OlQ6Tg

Sent from my T-Mobile 4G LTE Device

From: Jenny Erickson
To: kaely_maguire@concentra.com; maguirek@pottsmedical.com; pmoss@cityof.com; mayorpebley@hotmail.com; mayor@pottsmedical.com
Cc: Cecchi, Angela (BOS); Bertrand, Alexa (BOS); Lipka, Daniel (BOS); Chan(data); Board of Supervisors (BOS); Chan(letter); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfaffenbach@cityof.com; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jenny Erickson

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DLE6SVVNg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpalestinian-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DCjwKCAiAvfu6BhBqEiwAXRJ-2DJ1Ge_vtpnrtie___YXAzOeNmZHQyOmE0bzo0ZjkxYjI0YzI2ZmFmNzZkMmRiZTc5YWI0OWM5ZmFmNTc3OmE0ZmY6MzBkMjc1YjA4OGZmOWIyYTk3YjBlZjgzZDZlYzo6OTEyOGZiMDEyNTllZThjM2ZlNjQ4Mjc5YzAwNGQ1ZTk2ZTk4ZDpwOkY6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpalestinian-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DCjwKCAiAvfu6BhBqEiwAXRJ-2DJ1Ge_vtpnrtie%20attacks___YXAzOeNmZHQyOmE0bzo0ZjkxYjI0YzI2ZmFmNzZkMmRiZTc5YWI0OWM5ZmFmNTc3OjAxNjQ5ZTk3NTJjNjYxYmQwNTZhZTpwOkY6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wdxvz9z99o___YXAzOeNmZHQyOmE0bzo0ZjkxYjI0YzI2ZmFmNzZkMmRiZTc5YWI0OWM5ZmFmNTc3OjYwZiU5OTIwNTkzYWU1NDhjMzg4MjAxZiVmMzJlNDUwNjZlZmI5MDNiMjBhM2OxYTpwOkY6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ew1Ge1Ti1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=

From: Rachel Stein
To: kasit_sweden@concentra.com; personnel@mine-medical.com; peace@fmep.com; marycwatson@freeper.com; mary@sheltermedical.com
Cc: Cassilly, Angela (BOS); Ipemisa, Alisa (BOS); Lenk, Daniel (BOS); Chan@ad; Board of Supervisors (BOS); Cloud@mac; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Fiteflecksen@sen.ca.gov; Jenna.Emerard@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:45:01 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachel

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuOnNmZHQyOmE6bzo3MDhmNjA0NTY2NTFiNGMxNTBhNGE2OGI0NzEyOWQyYzo3OjRkOTk4MGI4ZjQ0YzU3ZmRmMzIwYzNiNWQyZjY5ZDYxMjJlOGJjNTk3ZDkyNTYzZDYzMGQwMDYyZDg1MWY5YmRkZTBhMDpwOlQ6STg
(2) https://url.avanan.click/v2/01/___https://news.youtube.com/watch?v=qcfZ6SNXVNg___.YXAuOnNmZHQyOmE6bzo3MDhmNjA0NTY2NTFiNGMxNTBhNGE2OGI0NzEyOWQyYzo3OjE5N2M4MTkyNGIyZTY0ZTBjMGZmNzM4OGI5MzAwMDY5MGI0MmVkYzZjOTdmZTk2NjU2ZDI5NzY1YTQxYjpwOlQ6STg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bzo3MDhmNjA0NTY2NTFiNGMxNTBhNGE2OGI0NzEyOWQyYzo3OmY2Ryc0WUwOGZlYzU1YjNhMzA2N2hhNWUxZWI5NWFmYTZjMzU5M2U1ODBmNGMyMmJhMmQ2OWNmYzg2NjA1YTQxYjpwOlQ6STg
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(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzo3MDhmNjA0NTY2NTFiNGMxNTBhNGE2OGI0NzEyOWQyYzo3OjA4MzM0YWI3YjM2NzE0ZjM0ZTEwOWQ4YTUwZDk2MGY1NzM4MjE0YTI1YzI0YWM5ZjI0MDY1MjM1MmI0ZTIzYzI0YWM5ZjI0MDY5YTgwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Dana Asher
To: kelly_rawlins@concentra.com; ryanreid@hshcinternational.com; steven.thrner.com; marywalkley@kroger.com; smarvin@hshcinternational.com
Cc: Cataldo, Angela (BOS); Bamona, Alisa (BOS); Leslie, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Cloud,Harvey; jacqueline.stevens@uconn.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Disruptive Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dana Asher

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOmE6bzo4ZDBkNzA0ZDNiMDYwMDcyODQ3MGNmNjc5MzcxYjk0NTc3YjhkNzM5ZmI5NTIwZjk5YTkxYjE5ZWQwZWI0Ys4bS1hMzRiYTBhMDZlNjE4MDAyZjVlY2ZiNzM4ZTI3NWZkZDgwOkY6T2
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tQVUYg___.YXAzOnNmZHQyOmE6bzo4ZDBkNzA0ZDNiMDYwMDcyODQ3MGNmNjc5MzcxYjk0NTc3YjhkNzM5ZmI5NTIwZjk5YTkxYjE5ZWQwZWI0Ys4bS1hMzRiYTBhMDZlNjE4MDAyZjVlY2ZiNzM4ZTI3NWZkZDgwOkY6T2
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4ZDBkNzA0ZDNjMDYwMDcyODQ3MGNmNjc5MzcxYjk0NTc3YjhkNTc3OmNiYjk6MDBkZmE2NzgtNTM3NTBmYmE0NDZiMDI3MDYwOTkxYzQ5YzgwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4ZDBkNzA0ZDNiMDYwMDcyODQ3MGNmNjc5MzcxYjk0NTc3YjhkNTc0OmIyZjI6NjE0ZDNkOTZiZGRhYzkxZTZiYWI0NjlmOWI1ZmMzNzE5NTk2YZFlNjkxeSGEzZGVlZGEmNzI4ZmM2NGI1dWU1YjY1MzpnOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: concol20@aol.com
To: karen_newton@concentra.com; corporatehq@concentramedical.com; pressoffice@cnn.com; newsroom@foxnews.com; research@patientmedical.com
Cc: [Carrillo, Amanda (BOS)](mailto:Amanda.Carrillo@boston.gov); [Jennings, Alicia (BOS)](mailto:Alicia.Jennings@boston.gov); [Lopez, Gabriel (BOS)](mailto:Gabriel.Lopez@boston.gov); [Chan(Staff)](mailto:Chan@boston.gov); [Board of Supervisors (BOS)](mailto:BOS@boston.gov); [Councilor Mejia](mailto:Councilor.Mejia@boston.gov); jessica.calarco@concentra.co.gov; queenbymembrillo.hoops@concentra.co.gov; Krista.Pfefferkorn@mass.co.gov; Alexa.Ferguson@state.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijacking. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZHQ6OmE6bmhhNzo5YWYxNzI0MGU3YzMwOjYzcwZjdlZTo3OkFlYzM0YjY2OTY3ZjY4ZDk1M2I3YzY0MzNkYzc5ZDU3MGE2NWI1MDUxYzBhMGZlZTYxMjA5YWM4MmkwY2UzNzM0ZjpwOlQ6ETg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Shanale Lieberman
To: kevin_stewart@concentra.com; nurserick@centermedical.com; pmcvay@mac.com; mariaelkins@bellsouth.com; pmcvay@centermedical.com
Cc: Cebulla, Angela (JBG); Bonkosz, Alisa (BOS); Leite, Daniel (MDO); Chan(mayor); Board of Supervisors (BOS); Chan(mayor); jamaine.jones@concentra.com.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@hse.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQyOmFiOnosNjQ4NjNlOGZlZjM0ZDoxZWNkMTIwNjBlOWJlNDc5NkZiOmE1ZWVlMWEwMDkwZTI5ZmEyMGI1NDkzODQxNmVmYzVmMmE0MzZiZ2M2MjNiMjNlODI4MDA2MTdhZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mZHQyOmFiOnosNjQ4NjNlOGZlZjM0ZDoxZWNkMTIwNjBlOWJlNDc5NTAxNjo3OjVkMWE0OTNiZmM2ZmZiOkYmYmY0ZjM3MWM0OTNiZmM2ZmZiOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/homes.asp___.YXAzCm5mZHQyOmFiOnosNjQ4NjNlOGZlZjM0ZDoxZWNkMTIwNjBlOWJlNDc5NTAxNjo3OjVmZTY0NzRkZWU5NmY2YWMxMDA1MDBhOTNiMmVjMmNiOTU0ZGZlN2NlYjJlYzQ2ZTA2NTVkNDdlNjAwZDY0YzExYmVmNmM0NjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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S. Lieberman

From: Sara Stieglitz
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368___.YXAuOmNmZHQ:cOmE6bxoyMWFkNDU0NjgfOYJUSOGEcYTBjMWYxMWI1MDA3OGBhZTo3OTk2NzZiOGJmNDI5NzI5YjE2NGNkYzA5ZjU3NjY4ZDM5ZGZmOjE6ZTM4ZGY1ZmQ5ZDk5NzBkNDM4OGQwOGZhOmQ6ZDY5Y2Q5NjA5MjIwOGQ1MGFiYZQwMzpwOlQ6Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66NVV9g___.YXAuOmNmZHQ:cOmE6bxoyMWFkNDU0NjgfOYJUSOGEcYTBjMWYxMWI1MDA3OGBhZTo3OTk2NzkyYzA5MjE4NzE5OTA4MjI5ZmQ5ZDk5NzBkNDM4OGQwOGZhOmQ6ZDY5Y2Q5NjA5MjIwOGQ1MGFiYZQwMzpwOlQ6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27&google_vignette=___.YXAuOmNmZHQ:cOmE6bxoyMWFkNDU0NjgfOYJUSOGEcYTBjMWYxMWI1MDA3OGBhZTo3OTk2NzkyYzA5MjE4NzE5OTA4MjI5ZmQ5ZDk5NzBkNDM4OGQwOGZhOmQ6ZDY5Y2Q5NjA5MjIwOGQ1MGFiYZQwMzpwOlQ6Eg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fbio%20bio%20poorple%20and,19%2C000%20separate%20Palestinians%20terrorist%20attacks.___.YXAuOmNmZHQ:cOmE6bxoyMWFkNDU0NjgfOYJUSOGEcYTBjMWYxMWI1MDA3OGBhZTo3OTk2NzkyYzA5MjE4NmE1ZWM5ZGVjNGNmODBjMDUwNTgfMDBjN2JjZDY1NzZjMmMzYTM2MDpwOlQ6Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQ:cOmE6bxoyMWFkNDU0NjgfOYJUSOGEcYTBjMWYxMWI1MDA3OGBhZTo3OTk2NzkyYzZGZGY0YWI5NzI5MDAxZGZlZGNlZTJmNDhkMTdhYTUxNDhkMZI5MDAtNmE0Nz

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Speech Undermining Safety and Inclusion at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:40 AM
Attachments: [redacted]

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Attachments:

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(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ6tNVVbg__;YXAuOnNmZHQyOmdEibzozN2RbOiDAxYjlYjcxYzNlMzI0YzdmZTY0YzZkM2QyMzc3OjVkZjEtZGZiNTI0NWMyOWQ5MDhmOWZmYjg0YzgxM2I5YmVlZWY4MmFlZDAwMTNkYmI2NjgzZDk5MGM2NDM1OWI5YjQyODg0OkY6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOnNmZHQyOmdEibzozN2RbOiDAxYjlYjcxYzNlMzI0YzdmZTY0YzZkM2QyMzc3OmIxOTQ0MTU1MDgwNGU1OGE1MmE0YjE3NGE4MzZlMTc0OTk2YTM4YzMyNjk4MDhhM2Q1ZmZjY2QzM2Y0Zm6Tg
(4) https://urldefense.com/v3/__https://www.un.org/webcast/jpi/58/statements/israenpl030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks&s__;YXAuOnNmZHQyOmdEibzozN2RbOiDAxYjlYjcxYzNlMzI0YzdmZTY0YzZkM2QyMzc3OjE4ZGM0YzFkMTBiODQ4MDg5N2RiN2E5MjA5M2I5ZDhiOGNmN2ZmNWIwOTExNWEwNjE3MTg2YjRmMGQ1M2EwMTc1YTQ4Nnp0Ok6Y6Tg
(5) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAuOnNmZHQyOmdEibzozN2RbOiDAxYjlYjcxYzNlMzI0YzdmZTY0YzZkM2QyMzc3OjE0OGM0MTU1ZTk2OTZlZGZiOGQ0MDM4NWQ2NzQ3NzQ2NWVlZGFlYWQ3MjdmN2E2NmVmMzk0NmVmOjE5MzNkYmQxMjRhNmVkYzpOk6Y6Tg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9df9vo__;YXAuOnNmZHQyOmdEibzozN2RbOiDAxYjlYjcxYzNlMzI0YzdmZTY0YzZkM2QyMzc3OjI3ODY6NzkyMjI0NTExY2Q5MjQxNGIxYTUyZmY0M2ZiNjk4MTZjNWI4ZTmeN2Q1ZTNjYzRhMGUyZTI5YT2tNzM0OTU4Yjg0Ok Y6Tg

Sent from my Galaxy

Ari Katz
Boston City Campus
Head Office
Tel: +27 11 551 9000
Email: Ari@boston.co.za
Web: www.boston.ac.za

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If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation to the contents of this information is strictly prohibited and may be unlawful.

From: Karen Liebman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:45:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Karen Liebman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Toby Fleischman
To: karen_pearson@concentra.com; pressrelations@concentramedical.com; press@nbcnews.com; pressroom@washingtonpost.com; pressroom@usatodaymedical.com
Cc: Gallo, Angela (BOS); Ramirez, Alicia (BOS); Lacey, Hannah (BOS); Chan(staff), Board of Supervisors (BOS); Clerk(Attorney); sarsanis.angela@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:06 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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From: milana.salzman@icloud.com
To: karen_newton@concentra.com; customerrelations@centermedical.com; pmoore@cmac.com; mayorsoffice@chicago.com; mayor@chgomedical.com
Cc: Calcutta, Amanda (BOS); Sorrenta, Alicia (BOS); Lewis, Hannah (BOS); Chairman; Board of Supervisors (BOS); Ghumashtay; senator_wiener@sbcglobal.net; speakerpelosi@mail.house.gov; Kristin.Pfeffercorn@sec.ca.gov; Alexa.Espanoza@sec.ca.gov
Subject: Hateful Symbolism, Equivalent of KKK hood, Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:46:17 AM

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Sincerely,
Milana Salzman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHEwOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzoyOjIwMzU2ZGZlMzY3MzE0NzVkNDIyZWFlNGY3MDI4NjBiODI4MmE0ZjhiNmQ5NzVhMDI5ZjIwOE6Tg
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=g-FJK6XVVYg___.YXAzOnNmZHEwOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzoyOjIwMzU2ZGZlMzY3MzE0NzVkNDIyZWFlNGY3MDI4NjBiOGI4ZTc5YzY0NTIyZDkzNGI4NjQ0NTk4NzE2MzcxMTY1MjE0ZjIwOE6Tg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzozOjdhNjQ0MjQ0N2FmODBkM2IyYzI2MGU2ZDMxYjA1NzozOjQyMDNlNzE2ZTZkNDBkMGE0OTAxNzMxOTNlOGEzMTY3M2RmMDM3NGZjN2NmIwZmQ2NzRkYjA1YzpwOlQ6Tg
(https://url.avanan.click/v2/r03/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzozOjdkMTY0YTE4MDM0NjJiNjI1M2E3YjgxMTk4NGUyMjc0MjM0NWRmNDE5NWMxOWZjMjJlYmU2MGU2ZjctlZTVlMWY2NTpwOlQ6Tg
(4) https://url.avanan.click/v2/r05/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzozOjZmNWM1NGM0NTI2ZTI4ZjE3YWY4MzE0NTg0ZjdlNTk0MWE1ZjQzNzE2YzQzZTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r06/___https://www.bbc.com/news/articles/clwl4xx5l0lo___.YXAzOnNmZHQyOmE6bzqzNjVlYjVxNDYzNWM4NDBmZjlkYmU2MGU2ZDMxYjA1NzozOjVlZDc4Yzk1OTZlNWNiZDI5NzFkMDYxNzNiZDI5NzFkMDYxNzozOjI0TTg5NmI4OTZlZjI0NDM2YmUwZmE2YzgwYTBhYTdmNDIxMTBmM2EzNDgwOlQ6Tg

From: Karen Baytch
To: karen_newton@concentra.com; customer@cityofcornwallcat.com; info@cdtmg.com; mag.worldwide@shaypay.com; enquiries@cornwallmedical.com
Cc: Cecilia, Kristin (BOS); Bonnica, Alicia (BOS); Lacey, Daniel (BOS); Chan/staff; Board of Supervisors (BOS); CityAttorney; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; kelsey.Espenson@sen.ca.gov
Subject: Do you wonder why Jews won't reveal their religion in health care settings? We know what many Muslims think of us. Khalil showed us. Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:20 AM

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cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,

Karen Baytch
Muslims in this country are being indoctrinated in their mosques to hate Jews. A keffiyeh shows one's support for the destruction of Israel and the death of the Jews in the Middle East. Do you support this. OPEN UP YOUR EYES.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQgOmFiOmpkNDY4NTE3NWI0MGMyMDAxNWU2YTIwODE4ZGM5YWMwZjo3OjFiMjU1ZmRiZmZmYzMzMWEyZGNmNmZhMDhkMzA0YjY0NmRmZGQxNmI0NWI1NDYxZTEzZGE4ODI0NTc0YjQ5ZjI0ODcxNDgwOlQ6FTg
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Sent from my iPhone

From: AVRAHAM AVI TAMANNS
To: kevin_mayes@councils.com; mayor.olivia@cityofdistrict.com; mayor@nwc.com; mayor.walker@denver.com; mayor@cityofdistrict.com
Cc: Castillo, Angela (BOS); Bonnica, Alda (BOS); Lucia, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@city; senator.salinas@denver.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:25 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melinda Tamman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmE6bzo5NTQ3MjE5YTk2NWEwMDc3NjVmMjEyNGM1MGJhNmYxMmo3OmVjNGY6MzMwNjo3Mzc0YzA1NzI5NGIwZTk0NGQ3ZmI0NzY4NzM2NzQ4NzE0NzI4NzA4NzA6NjU4NjA4OWI0MzZlMjkyNTk3YjE0ZTk5Y2U3OTU1NTgxYmVjYzc1YTk4OEQtOHC6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bzo5NTQ3M2I3YTIwNWEzMDc3NjVmMjEyNGM1MGJhNmYxMmo3OmYyYWM0YzU5ZTE5MGFlZmY1Mi2ZmMmNmMzgwMTc3MjczYzhkZWEyZWQyNDYwZDk2NmZhMTUxMTk5YjZhMmVhMjEwNDdmYTgxOTcyZWYxZDBjNWRjNTU0YWY5MmI0ZgwOHC6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20and%20mortars%20thatwere%___.YXAzOnNmZHQzOmE6bzo5NTQ3M2I3YTIwNWEzMDc3NjVmMjEyNGM1MGJhNmYxMmo3OmEwYzM4ZjkyNTk3YjE0ZTk5Y2U3OTU1NTgxYmVjYzc1YTk4OEQtOHC6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo5NTQ3M2I3YTIwNWEzMDc3NjVmMjEyNGM1MGJhNmYxMmo3OmYwYmU4ZGY0NGVkYjk4ZTM5ZWQwOWY0NjA0OWI0MzZlMjkyNTk3YjE0ZTk5Y2U3OTU1NTgxYmVjYzc1YTk4OEQtOHC6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Greg Yaris
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:26 AM

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cc: Press, City Council

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(1) https://www.bbc.com/news/uk-england-london-68902366
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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Greg Yaris
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Ben Cohen
To: [redacted]
Subject: Support for Anti-Semitic Symbols Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

B. Dahan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68502366___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OjM5ZjctNTNiMjI0MTM5MWRlNWM4MmE2ZmNkYmZkNDYwYTlkNmJlZjhVWNhMTkNzI1NmMzNGQ1NzJkMzkwZWVkNTg2OTg0OHQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVVNg___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OjZmOWRkMjY3NTM5OTVlZGQ4ZjAyNWRlYjBjZjE2ZDY4NTMzOTNmNjQ2NjU5YjE1MTRlZjNhZGM5ZTIxMjIzOGM5ZDMyMzk0OHQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OmI5OWY0ZjI2mNjAxZDIxZWI3MzE5N2EwOWM0MTEzMmJkMzEyZWQ2NGE2ZWYwMTM3OGJmYWVjNWZiMTM3MTAwY2Y3Y3Yzp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/igo/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OjA3YTg0MWY3NDhwZmU0OTZiZGM1NjNmNmZlZjY4ZTk0NjQ0OTVlYWEwNzliZDg3OTI5ZDdkOW3mNjg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OjZmZjAtZTA4MmFkMDRjODllMzZjYTYwNWE3YzFjMmYxYyMyZmEzZmNmODNkZWYxMDdlOGY4MzM1NTkzZjU1NzYxNjEyZDp0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9df99o___.YXAzOnNenZHQyOmE6bzpiODQ4MmIzNDE3NWYyZjk4ZjEwZmU5NDAwZmJhMWZjNzo3OjA5MzgtMjY0Md15NWIzMzQ1YTczNTVjZj1INDgtOTAzMmMwZWI0MTI5ZjBhYzlhmYTRhNTEwOTRmNGQyNTM4N2Q0YTIxMjp0OlQ6Tg

From: Sagar Kapil
To: kevin_lamoureux@possenorris.com; pcorrection@petrieswedical.com; pressres@rogers.com; marcopolo4you@rogers.com; corporate@petrieswedical.com
Cc: Calvello, Angela (BOS); Eustace, Alisa (BOS); Leite, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Crouchmore; senator.aspinall@sencan.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esaryasa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OjI4NzMzMGZlYTkxNTc4MzU4MzU1ZSMzZjZlZDI3OTYyZTU4YWI2ZDBkYTMwYjQxNGNlZmUzYTQ2NDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OmQ6NzE5MTM1MmI3N2M0ZTkwMjRmZTdlZmEyYzU5ZTkzNjZiNTM1NjZjOZI0NTNjYjcwYjk2ZjgxYzdjMkYTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OmQ6OWQ0YWZmODE2ODdlNjU0NDdlMzE5NDc0NWNlYjY5YzMxNTIxMjQ3OTQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OmY6MDI4NDc2MmNjMGUzMzhmZjk3OTYxNDgwZjFjNmIxMDcyZjBjMjVkYTk3NDI2NDE5NWI1NTNkZDFiNjMyYTlhZWRkOTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_asp___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OjY2N2M6ZmM1YzFjNjA2NjFlMTIwNTNiNmRjNDM2YWE3OTM3MzNiMjdkZGQxNjhkNmI1NmY0MDI2NDcwZjc2N2I0MGQyOTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxv0d99vo___.YXAxOnNmZHQyOmE6bzo3Mzk0YmU1ZmMxMjNlZGI2ZjcyZjVmYTRlOGJhNjk1YzI3ZDo3OmNhNDc5MzNmZWMwMWUwY2VkOWY3ODcyOTVlMmU4YmI4YWEwYzM4ZDNmYWEwYzM4MjcwZDJkNTpwOlQ6Tg

From: Lorena Warat
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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Lorena Warat
Lic. Real Estate Agent
Ph #(786) 543-4949
https://www.lorenawarat.com/
_____
Lumer Real Estate
19370 Collins Avenue, Suite CU1
Sunny Isles Beach, Florida 33160
_____

From: Yaara Bank-Plotkin
To: beth_sweder@concentra.com; connie@bobscremedical.com; peace4@mac.com; marcus@kirshbrown.com; miranda@bobscremedical.com
Cc: Gaudio, Angela (BOS); Jannea, Alea (BOS); Lane, Daniel (BOS); ChenSalt; Board of Supervisors (BOS); Clerk@mail; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffekorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yaara Bank-Plotkin

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAxOnNmZHQyOmE6bnpkNjVhZWIyNDNhNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjODo3OmE5NmM0ZTk:tNDQ1YjE1ZTkxNWJlYzI0NjhkYmFhMmQ3ZjNmMmQyNWEwM2I2ZTNiNWI:hTbbZWVlZmUwZDQxMDI2ZTBmNDpwOkY6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bnpkNjVhZWIyNDNhNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjODo3OmNmMmMzRiNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjOjZyYTkzZjI0ZmNmYTUwNjFkZTExNDZhNzQyYTkzZjI0ZmNmYTUwMmU1ZmZmMTUwNjFkZTExNDZhNzQyYTkzZjI0ZmNmYTUwMjQxZDdlOTIxMTQyZGQxNjGzN2I0ZmNmMDAyNjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%2010for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bnpkNjVhZWIyNDNhNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjODo3OjFhZDI6OWZhYmFjZjU2YmI0MTVjYzIzZTg4NjEzNWYxMTUxNjVmODNhYmQxZDdlOThjMTQyZGQxNjGzN2I0ZmNmMDAyNjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQyOmE6bnpkNjVhZWIyNDNhNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjODo3OmEwNTI0NTBhZmU5NzmNjVlYjA5ZjM5NjdkNjVkYjY2ZmZhMWZiZWxiYTYxMjE5MTgzOTIwwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9ydxxv9z89o___.YXAxOnNmZHQyOmE6bnpkNjVhZWIyNDNhNjE2NmJhOTE3ZWQ4MjE5Y2U5NjBjODo3OmMxMmE6ODA1YjQ1MGYxYW5jYjZmMDUxYTI3ZGExNWZkOWJhMjhlZTY4ODc4NTU3ZGExNWZkOWJhMjhlZTY4ODc4NTU3ZGExNWZkOWJhMjhlZTY4ODc4NTU

From: Adam Hakimian
To: karen_kaplan@latimes.com, tyrone.hill@cityofnewhaven.org, rebecca.heller.esq, press@cityofnewhaven.org, cityclerk@cityofnewhaven.org
Cc: Legislative_Services_Group, Matthew.Nash@mail.house.gov, Chris.Murphy@mail.house.gov, Senator_Blumenthal@blumenthal.senate.gov, Senator_Hawley@hawley.senate.gov, Senator_Britt@britt.senate.gov, Senator_Tillis@tillis.senate.gov, Senator_Kelly@kelly.senate.gov, Senator_Warren@warren.senate.gov, Senator_Cruz@cruz.senate.gov, Senator_Cornyn@cornyn.senate.gov, Senator_Padilla@padilla.senate.gov, Senator_Schiff@schiff.senate.gov, Senator_Fetterman@fetterman.senate.gov, Senator_Casey@casey.senate.gov, Senator_Blunt@blunt

From: jlokal@icloud.com
To: kwan_raymond@ymcavictoria.com; susanna@hollywoodfood.com; pmayor@mail.com; mayorwalkins@theregister.com; mayoral@walkinsmedical.com
Cc: Caloiffe, Angela (BOS); Bonnick, Alisa (BOS); Lecht, Daniel (BOS); Chen@aol; Board of Supervisors (BOS); Chan@mail; senator_wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:47:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jerome Kalinoff

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scrow.bbc.com/news/uk-england-london-68983366___.YXAzCnNmZHQyCmEHlegqNjYwODhkMZZhYzVkOTk5MTgzZTU5ZWIwZmNkZWU3MjcxICIxIG7c6VzkxMDc0MjY5ZWIkYWI0eHJ4MjUwMDE4ZTc5ZjZhZmI5ZmQzZDdiNDNmZDZkZTc5ZWIwZmNkZWU3MjcICIwdFkYWE6E4JJ4ZBYZU0UzBlI0eYxMWNhMz

From: Rikki Einser
To: laura_newton@sonoma-county.org; supervisor@petalumacitynet.com; pgaylord@cityofpetaluma.org; mayorgabbard@cityofpetaluma.org; mayor@cityofpetaluma.org; mayor@cityofsebastopol.org
Cc: Carrillo, Augusta (BOS); Gorin, Chris (BOS); Lopez, Hannah (BOS); Chan@sonoma-county.org; Board of Supervisors (BOS); CityofHealdsburg; petaluma.mayor@petaluma.ca.gov; mayorofsantarosa@gmail.com; Mayor@cityofsantarosa.org; mayor@santarosa.ca.gov; supervisorgorin.hayward@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:47:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmE6OmpkMWFlOTIxYjk1NDY2MmIwZTE1ZmE4ZTM1ZjRlMWQyZDo3OmMyNTk6NDM4NzkzNDc0YTI4NjNlNjcyZTA4NTFkZjk0OTM3YjYxZWJlZDVlOWQ4OTVwMWZiYjQyN2I4NjIwYmRlMjg0YWM5NDY0MTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVVYm4___.YXAzOnNmZHQyOmE6OmpkMWFlOTIxYjk1NDY2MmIwZTE1ZmE4ZTM1ZjRlMWQyZDo3OjA2NWRkNjlmMWYyZDUxZmIyMmI3ZGMyZmY1OGJiZmQ1OTI1YWE3MzoxOjhiNmY1ZDI4ZTI1OlQ6Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzpkMWFlOTIxYjk1NDY2MzIwZTE1ZmE4ZTM1ZjRlMWQyZDo3OmVlYWE5YzllYzY1NTVlOGM5NzkzMTlkNzlyY2ZzNTkzNzlyZDk4NDE3Mzpzw0lQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20too%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzpkMWFlOTIxYjk1NDY2MzIwZTE1ZmE4ZTM1ZjRlMWQyZDo3OjgyNTM0YzFjZGYxMTU1NjcyZTA4NTFkZjkxOTM3YjYxZWJlZDVlSOWQ4OTVwMWZiYjQyN2I4NjIwYmRlMjg0YWM5NDY0MTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0bzpkMWFlOTIxYjk1NDY2MzIwZTE1ZmE4ZTM1ZjRlMWQyZDo3OjM5MjFiOTcxZjNlYzNlYzY4YTUyNjcyZTA4NTFkZjkxOTM3YjYxZWJlZDVlSOWQ4OTVwMWZiYjQyN2I4NjIwYmRlMjg0YWM5NDY0MTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Rikki Einser

From: David
To: kaeth_newton@concentra.com; nurserylights@protectivemedical.com; amaya.chiras.com; emarsaglia@discover.com; mtrevino@protectivemedical.com
Cc: Caballo, Angela (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan/Jonah; Board of Supervisors (BOS); Chan/Jonah; jessica.adams@concentra.com; assemblymember.bonta@assembly.ca.gov; kristin.thefleksen@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:47:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68850366___.YXAzOnNmZHQcOmE6bzo4NTBiZTM0NjI4YzmEzZTkxNmE2ODU3ZjE0NjBhNWYxYzo3OmM2M2Ti5NzmRmNGJkMmEzMWEwMjJlYTdkYjU1ODVjbZTEwNzVlNTgxMzk1ZWRiMjFlNzQ4Mzk2NjdlOTgwOlOlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmE6bzo4NTBiZTM0NjI4YzmEzZTkxNmE2ODU3ZjE0NjBhNWYxYzo3OmYzODk6ZjJkMmc2ZmEzYmQxMDc1MDc0MzU1YzNlZkYTVlNDc1MDc0MzU1YzNlZkYTdkZTEzZTc4ZGJmMDBmMDBlMWMzOTdkNzewcOlOlTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4NTBiZTM0NjI4YzmEzZTkyNmE2ODU3ZjE0NjBhNWYxYzpiOjFmYTY6YjBlYzE3cNGFjNTBkZWY5NmM3ZWVmWzcwNWI3YTBjNjJlOjU4MGIyZTYxYTNlZWU5NDNmNDZmNjM1NDBkNzliYTpwOlQlTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofsrael,19%2C000%20wpeaent%20Palestinian%20terrorist%20attacks.s___.YXAzOnNmZHQcOmE6bzo4NTBiZTM0NjI4YzmEzZTkyNmE2ODU3ZjE0NjBhNWYxYzpiOjIwYTk6OGRlYTRiNWMtMDFjMTkwOTQ1MmZhNTg5NDE4MzM4MDIwMTBmYmNmOTgtlZmQjNTVmMzFlZGNkN2MwMjkxYzM5ODpwOlQlSTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4NTBiZTM0NjI4YzmEzZTkyNmE2ODU3ZjE0NjBhNWYxYzo3OjA4YWI0YzI0NGE3ZWMyNWU4MWYwNDZjZGZkMDBkY2BlZjgyYWM3ODYxMGEtNjY1NZZkNTkyZE1N2RlNmI0NTgwZDpwOlQlTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3k89xo___.YXAzOnNmZHQyOmE6bzo4NTBiZTM0NjI4YzmEzZTkzNmE2ODU3ZjE0NjBiNWYxYzo3OjA4YWI0YzNlNGE3ZWMyNzW4MWYwNDZjZGZkMDBkY2BlZjgyYWM3ODYxMGEtNjY1NZZkNTkyZE1N2RlNmI0NTgwZDpwOlQlTg

From: Stefanie Traub
To: karen_newton@concentra.com; corporate@nationalmedical.com; pmoon@cnpr.com; mayorpeltier@bvnpnr.com; mayor@cityofmedical.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chan(City); Board of Supervisors (BOS); Ozuomba(City); jamaine.watson@concentra.co.gov; queenbyhamilton.hoang@bosworldly.co.gov; Kristy.Pfefferkorn@state.co.gov; Alicia.Espinoza@state.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:48:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZ:HQxOmE0ZmM1MjA4ODEzNzY3YTNlYTU2NTkwOGMzZTc6OmU1ZmE3MDk2NWY0ZWYxNTg6NzhlYTk5OTU2NTk2MGY5MmM4OGZiMmE3ZTZkOWJjOTUwYTZkM

From: marni.brand@icloud.com
To: karen_newman@concentra.com; customer@patientcentered.com; pmayer@mayr.com; pmayerattorney@mayr.com; pmayer@patientcentered.com
Cc: Cecilia_Argenti (BOS); Ayanna_Pitre (BOS); Leslie_Dancer (BOS); Chan@pdf; Board of Supervisors (BOS); Chan@mayr; jessica.stenzel@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Kimra.Pfefferkorn@sen.ca.gov
Subject: Attention
Date: Tuesday, January 28, 2025 9:48:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Sincerely,

Marni Brand

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAzOnNmZHQwOmE6bzo4MzY2ZWY0MWQyNGIxMzM5ZTlhYjY5OGI0OTI1NjE2Y2M1MTIxOGM5ZmIyNTY0YjBkNTkzNzNhMDIwZTBhMTNmYi01N2JmNTUtYmYwOGEwNzc1MS5lZnRfdXJsX3Jld3JpdGU9MQ==.AQE=/1/0010019482e1ed0e-d1ed1ed0-1ed1-4ed1-ed1e-d1ed1ed0e1ed-000000/Ig1ZJ_Ig1ZJ_Ig1ZJ_

From: Melanie Moreno
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:48:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melanie Moreno

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: spkoren42@gmail.com
To: karin_newton@concentra.com; jcorrero@petrero-medical.com; pwarren@hvpac.com; marcwatkins@hvpac.com; mmcvoy@petrero-medical.com
Cc: [Calvillo, Angela (BOS)](mailto:angela.calvillo@sfgov.org); [Somera, Alisa (BOS)](mailto:alisa.somera@sfgov.org); [Lurie, Daniel (MAYR)](mailto:daniel.lurie@sfgov.org); [ChenSage](mailto:sage.chen@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [ChanStronie](mailto:stronie.chan@sfgov.org); jessica.ramos@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Pfeiffer@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:48:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D68902366___.YXAzOnNmZHJvOmE6bmlMzI1ODk5MzJkYjI0NGIyNmIyZDIwYjdlMTI2NTY1OTo3OGQzZjA4N2UxM2FlNTk1MDQwYjFkMmE0OGFkYzkwZWU1NTI5M2VmOGQ1ZDhOTOwO0WI1MDNiOTZhNWE4OGVlMzM2MTRtMDgwOkY6TE
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2DJ6ENVVNg___.YXAzOnNmZHJvOmE6bmlMzI1ODk5MzJkYjI0NGIyNmIyZDIwYjdlMTI2NTY1OTo3OTo2ZmNiY2E5ZmY4OGZkNjE5MTI0ZjI2NzI4MmE1OGNlZTQwOGQ5ZDhlOTQzO

From: Vera Bensimon
To: karen_newton@concentra.com; mmarcello@protomedical.com; eplaza@mac.com; mmcwaddon@bmgan.com; mgarvin@protomedical.com
Cc: Cecilia_Angana_(BOS); Ipenney_(Hon_BOS); Lacey_Nanjal_(BOS); Chan(Staff); Board of Supervisors (BOS); Clerk(Attorney); sarsanis_associate@bmgate.ca.gov; assemblymember_hoover@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:48:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlN2Y4OGMwZjZmZWYxOGY0YzVmOnNTA3ZTJmY3A4MTZiODI0ZSNhYTU3M2I2ZDI0N2YxNmQ3NTZjZGI1NGM4MThmZTpwOk5YOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVkYg___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlN2Y4OGMwZjZmZWYxOGY0YzVmOnNTA3ZTJmY3A4MTZiODI0ZSNhYTU3M2I2ZDI0N2YxNmQ3NTZjZGI1NGM4MThmZTpwOk5YOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlNDA4YTFkN2JhM2IMTBiNThlODA2YWUxN2EwM2M1MTQ0NzAyNjEyMzVwYjgwOk5YOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arasneng030925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlNDk4YjMxMzk4OTI3NTU3ODAyNzAxMmMtNTQxYzAwNzk3MmE0OTc0NzBlZWE5OGI2YzgtZGI1NGM4MThmZTpwOk5YOTg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlNDM5OTdiNDQwNmE4OGI2Nk3Mjc0MTg4N2ZhNzAyMTIxMzI5OTQxMjA3NzMxOTk5NzQ3ZTYzMzI5ZjMzOTE5NzI5MmE0NzIyZGY2NGYzOk5YOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vdxvr30l9o___.YXAzOmNmZHQzOmE0ZmQ6OTQwMjkxZTM1YmRkYZY2ZGJkYzhmNzE2YjAxMTZmODIwNGM5NzY0NmMwNiVlOGM0ZjI0ZmY3YzQxMzBkMWI1ZjY2NjNmZjVlZWM1YzBhMjG3ZTk4YjA4ZjdkYzgzOk5YOTg

Vera Bensimon

From: martydeerman@comcast.net
To: karin_rawlins@concentra.com; comment@delta.treadical.com; pmarsh@mac.com; marcusbrion@hotmail.com; mmcvin@biotechmedical.com
Cc: Cahills, Angela (BOS); Simms, Alex (BOS); Lane, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); Cloudcomp; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Eisenga@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:48:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjExNDo3OmU0MGY6ZDMxZTE4MTc4MDVmNGRmMTljZGUyMGFhZGI2ZDFmN2U4MGI0MDI1NDE4YzRmOTM0OTU0NmRhNmE5YTk1ZTU2ZTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ66NVVNg___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjExNDo3OkY5ZTI5ZDMwMTc2NjNmY2E5YjgwYlY5YTI0OTE4Yl9lOWI4NDM5YWM2NTk0MzNkMzNlYTI4OTI0NDM1YWM2MjQ4NWQxMWVjYzA1MmNiZDNkYzA3NGZiNzZjOWI2NmJmMTc5YzM1ZTNjMGI5YmJjZjhiZWQ3NjgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjEwNDo3OjhkYjU0YTI1NDI0MTVlMDQ4OWQxMWVjYzA1MmNiZDNkYzA3NGZiNzZjOWI2NmJmMTc5YzM1ZTNjMGI5YmJjZjhiZWQ3NjgwOlE6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/honneng010925.htm%23:~:text=Tragically%2C%20for%20the%20people%20used,19%2C500%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjEwNDo3OjBjNTM0N2I0ZWU1ZDAxNmUyNjA4MjhkYjZkMTc2YWIwYjI1MmQ2YzRlMTc2ZTNjMGI5YmJjZjhiZWQ3NjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rep___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjEwNDo3OjdkMDY6ZWVjODk4MGFlMGZkMTlkOGIyMGJhNTBiNDc4MTdhZDc5MDIzZDVjZDMxY2JlOGY4NTIwN2MxN2FiODhmOlO6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdexv9d99o___.YXAxOnNmZHQ:c:OmE0bmhhZjAxMzkxMzYyYzg2NmYwMmg2YTMwNjE2YjMyNjEwNDo3OjE2MDE0MDc4ZTkyMmE4YWVlOTM1OTZjOTNjZmQyYmJhODVkNzE1ODEwNGJlY2I0NzVlNWMxMjgwOlQ6Tg

Sent from my iPhone

From: Elisheva Spether
To: kaplo_meyers@concentra.com; mckenzie@phillycontrolled.com; pegue@mac.com; evanswalkins@hotmail.com; mtravis@patientmedical.com
Cc: Cabrillo_Roberto (BOS); Epstein, Alice (BOS); Lazik, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chadmcrae; ignatzo.asterak@orange.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional @ Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:48:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and hate is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Choose to be on the just side of history!

Sincerely,

Elisheva Spether
.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOnNmZHQyOmFiOnw5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTIxZmFkZTk0ZDFkNzY3ZTBkNjU1NWI0NjZiNDAxYjQ1ZWQxMjpkNTBhNTZmOWRiY2NhYWY1MDg0YzY4MGE0YzlmOTk2ZTA1YjMzMzpoOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV9g___.YXAzOnNmZHQyOmFiOnw5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTIxZmFkZTk0ZDFkNzY3ZTBkNjU1NSCGLtDmZhNTctOTVlOGUtMmZkNTctYTdiYzU2ZTBkYmY0YTQwOWMxYjM2NDVjYTdlYmE0YjZlOWY2ZjgwYzkzZjcyZjgwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnw5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTc5OmY6OGY6NzA4MGZlOMZY0WFmNjU4NDhkZTQjYmJlYTc5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTc6OjJmNTg6ZjIzMGFmNGUyODQ3YTcwOWFhMDBlZWNhMWE4NjU1YTcxYjBlMjVlMWQ2NWY5YjAzM2RjYmNjOGYyNGZjMzUxNqwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOnw5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTc5OjA3NTM6ZjI0ZTU5OEE0NGEyNzFlZTM4MzEtZTk3OTI1ZTMzNy05N2M0ZWNlMTZlMTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr8ff9o___.YXAzOnNmZHQyOmFiOnw5MDM0MWIkOTFiNzRhZWM5NzRhZGU0NTY1NjNkNGUyYTo5OjVhZGU0N2RiYjU5ZGEtYzOxNDFjMjk0MzYxNjU0MmIxNmYtNmM1ZjY1NlZTI4NWEyMDIyYiNlZTI4NWEyMDIyYlN0ATM2Nzc4MjZjMzUxNqwOlQ6STg

Sent from my iPhone

From: Angele Mahfar
To: karin_swanson@concentra.com; customerfeedback@medical.com; pressoffice@cpp.com; mayorsoffice@cityapp.com; councilcalendar@cityapp.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alexa (BOS); Lopez, Hannah (BOS); Chamberlain2; Board of Supervisors (BOS); Chamberlain; senator.watson@senate.ca.gov; assemblymember.hasson@assembly.ca.gov; Kristy.Fiteffelkaren@sec.ca.gov; Kristy.Fiteffelkaren@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qs-Zf66NVVNg___.YXAzOmNmZHFoOmE6bzo2MzBMOlY5MThiMDZhMGJkZTk0OGQ5NzEzMjY1MmYxZTo3OmE4NzM4MTk0MzA4YjE4ZTlmZjE5NDM5YTVkZWZiOTk4YTVhMjNmYTYwZWZjODM0NTUzZjY2NmUwNTdkOGYwNWRkZgw5OQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHFoOmE6bzo2MzBMOlY5MThiMDZhMGJkZTk0OGQ5NzEzMjY1MmYxZTo3OmY4YWE0MjM4MDk4ZGNlYzFkMzI5MzdjYzUxMGVmMzFlZTZjZWwzMWNlYTYwZWZjODM0NTUzZjY2NmUwNTdkOGYwNWRkZgw5OQ5Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv9xkxv9d99o___.YXAzOmNmZHFoOmE6bzo2MzBMOlY5MThiMDZhMGJkZTk0OGQ5NzEzMjY1MmYxZTo3OjkwMGM4ZTI3NTY1ZmRiYWM5NjU1YmUwMTkwYzFlNTUwNjFiNGJmYwY3NDlkxZjE2MzA0ZGQ2MjZiNWYxMTk3NTg1NWJlYTgwOlQ5Tg

Angele Mahfar

From: Jacob Kakouriev
To: kristy_mercer@concentra.com; privacyoffice@concentrahealth.com; privacy@cigna.com; marcusadvice@cigna.com; privacyoffice@unitedhealthcare.com
Cc: Catalfo, Kristen (BOS); Kennedy, Abby (BOS); Lamb, Harold (BOS); Ellershaw2; Board of Supervisors (BOS); CityAttorney; angela.alioto@sfgov.org.gov; angelacalvillo@sfgov.org.gov; bevan.dufty@sfgov.org.gov; connie.chan@sfgov.org.gov; dean.preston@sfgov.org.gov; Ezzy Ashbey@sfgov.org.gov; myrna.melgar@sfgov.org.gov; rafael.mandelman@sfgov.org.gov; shamann.walton@sfgov.org.gov; Stefani, Catherine (BOS)
Subject: RE/TREMELLY URGENT: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra®
Date: Tuesday, January 28, 2025 9:48:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jacob Kakouriev

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68893786___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI2ZDk5NTFlMWQwOTI1ZTUxZWYxMzU4Zjo3OjliMzE0NDI0MjI3ZTY5NmM1MzE0NTQ1OTE4NTY5NjVkNDI0ZmY2MmNlOTgwOTgwZGY6ZTg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZJHSNVV9g___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI2ZDk5NTFlMWQwOTI1ZTUxZWYxMzU4Zjo3OjliMzE0NDI0MjI3ZTY5NjVkNDI0ZmY2MmNlOTgwOTgwZGY6ZTg
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Ilgoogle_vignette___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI2ZDk5NTFlMWQwOTI1ZTUxZWYxMzU4Zjo3OjQ0MmM0ZTVjNjVlMmEtMTc4NTBlZjQxMWQzMTc1ZTZkMzY2ZmE4YTY2NWZiMCMxMmI1Yzc4eiMzczZWQjNjA5MWY0YzA4MDVlYWUwYjU4MGZlZMGNkOTAyNWFlODpwOkY6ETg
/https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20the%20last%20speople%20and,UP%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI4NTFlMWQwOTI1ZTUxZWYxMzU4Zjo3OmM0YTBkNzMzc2WQ5NjAyMWY0YzA4MDVlYWUwYjU4MGZlZMGNkOTAyNWFlOGDpwOkY6ETg
(4) https://url.avanan.click/v2/d1/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI2ZDk5NTFlMWQwOTI1ZTUxZWYxMzU4Zjo3OmE0NTA0NjBlOWUwM2MxYTJhZGM3NzA2NzFlZTY1MTM5YzcxMmY5YmVlOTRkeDQ0ZmQ5NjA2MDVlYWUwYjU4MGZlZMGNkOTAyNWFlOGDpwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/articles/c9wkxv8d89zo___.YXAzOnNwZHFlOnQwOjhmYzM2NzY2OGI2ZDk5NTFlMWQwOTI1ZTUxZWYxMzU4ZjoxOjg1ZTY5MmIyYzkxMGM1NzM1OTFhNWY5ZjllZGM4ZTc0ZDgzYzk0ZjY3MGY3bf2hNGMwYzNGM0NmE4NTE0YmRiMzJmNDpwOkY6ETg

From: Ellie Gaerman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:48:59 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Ellie Gaerman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Liza Russ
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Dr Liza Russ

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: ZOZO GAGA
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Love the KKKafiyeh Worn by Healthcare Professional at Potrero Hill Concentra, when do we place nooses and hoods?
Date: Tuesday, January 28, 2025 9:49:01 AM

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Sincerely,
E. Baker

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Roberta Post
To: karin_mayer@concentra.com; jeremyn@bellevuemedical.com; pranav@mac.com; marcopolo@skynet.com; marcin@bellevuemedical.com
Cc: Calvillo, Ameera (BOS); Brown, Alisa (BOS); Lurie, Daniel (BOS); ChenEthel; Board of Supervisors (BOS); ChanMercy; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisgruber@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:08 AM

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Sincerely,
Roberta Post

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMGQ0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OmIwZTQ6MzZmYW:&NDY0ZDA0NGI0NWQxYWRmNmc3OTh0ZTE4OWUzZjI0N2VlYWUzNDk0MmMyZmQyZTA0ZmZkNWY1ZTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVYNg___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMGQ0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OmE3N2I0MDI2MDY0ZmE0OTA1N2JlMjZkNDk0NGZiOTk0NDcwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMGQ0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OmQ0ZGQxMjM4NjNlYjE2ZjhmMGJkMjE3NTY2YjY2MmM2MzZkZTk3ZmI3ZGFkYzY5NjZmMGJkMjE3NTY2YjY2MmM2MzZkZTk3ZmI3ZGFkYzo3OjI5MGQ5ZDNmZGNlZjYyZTExNzY0MDg3MzBmNDgzNGYzZWJhMzFjNDc0ZDc4MDk4YTllZjg1MjE0YTY3ZmUzYzZlZjBjZDpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gsa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMDI0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OjI5MGQ5ZDNmZGNlZjYyZTExNzY0MDg3MzBmNDgzNGYzZWJhMzFjNDc0ZDc4MDk4YTllZjg1MjE0YTY3ZmUzYzZlZjBjZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMGQ0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OjIwNGM4MzZmYTgwNTA4NTNmZjI1NTNkMzBlZmI2ZjYyMTI0MWY1NzI4MzZiNjY1ZmUzYmI1MWZkY2NkODk1Mjg2NWRhMzgwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day': Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxv9d99o___.YXAuOnNmZHQvOmE0bzo0MTE4MTJmMGQ0OTkxZjM4NmFkNjlyMjY4ZDUyZTBlYzo3OmU4NDc4NjQ2NzY3MjcxM2U1OGNlZjg2NzY3MjcxM2U1OGNlZjo3OjE2YmI4MDgxMmExNzhlZDBkMzU3MzE2YmI4MDgxOlO6Tg

Roberta Post

From: Brianna Lampa
To: kwok_stephen@concentra.com; jeremiah@potrerohillmedical.com; jessye@fmge.com; marcwoldorff@comcast.net; jmarsh@bellecrestmedical.com
Cc: Cassidy, Aneesh (BOS); Jemmett, Alicia (BOS); Lacey, Daniel (MYR); Chen@pdf; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:49:12 AM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjMzMjVkZDE5MzdmOTUwOTM2NTgyYWI5MDFlMTA3MTBjYzk0NTU5NmExYzE5YWYyMGY5NTdmYzk0MjM0NGM1ZGQwZjpoOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VV3g___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjMzZTI0MzNiLTdlMmUtMTQ4ZTQyYjM5YTM2NTlmZmM5NGU3OGQ3MjMxOTk2YjM5YTM2NTlmZmM5NGU3OGQ3MjpoOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjE5ZDg0YWVkNmI2ZTBhkODMwNGU2ZjpoOjE5ZDg0YWVkNmI2ZTBhkODMwNGU2ZjpoOkY6T g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjE3MDAtNDAyOTMtMzYTY3NGJlNWNhjZTc2YTZkZmUtMDQ2YmQ0ZjkxZTBkZGFkZmUzNDYzMmRhMGE4ZDdlZmQzZDI1N2UyMDpwOkY6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjE1MTc2NGY0MjlmNTJlMWI0MmIzZjI0MjlmNTJlMWI0MmIzZjpoOkY6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOmNmZHQyOmE6bzo4NjlmYzJlYzdlYzYxOTk3NTEwNTcxNmNhNjA3NTBlZjo3OjY4MjhjNmJmMTAxMTA4MDBhMWU2NTheOWNlOTdhYzk3YTBhYzE0ZDhkZTFiOTFiZTZmN2IyNjBmY2RmYzViOTg5YmMxMjgwOkY6T g

From: Liza Russ
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr Liza Russ

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: ELIZABETH SUNSHINE
To: kevin_stevens@concentra.com, suzanne@cityofpeterspark.com, peterspark@aol.com, mayorparkinson@gmail.com, cmayor@peterspark.com
Cc: Carullo, Angela (BOS), Bontrager, Abby (BOS), Leslie, Hannah (BOS), Chan-Hoi@, Board of Supervisors (BOS), Chan@mayor, benjamin.agosto@concentra.com, assistantmember.hansen@assembly.ca.gov, Kristina.Pfeffer@mail.ca.gov, devin.thorpe@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:00:16 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCm9mZHQxOmE0bmpjZjkyOTlkYjEwZWY2MWNiYzdkNjg1NzI5MmI2MWE3YzoxOmUzZDI0NTQwZmI0MzZGU3NiBiMWY2YzBlODBhYzIzOTA4MDY4MTE0MzdkMmNiMDgwOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z9I6NVcYg___.YXAzCm9mZHQxOmE0bmpjZjkyOTlkYjEwZWY2MWNiYzdkNjg1NzI5MmI2MWE3YzoxOmUzZDI0NTQwZmI0MzZGU3NiBiMWY2YzBlOGQ2YTk0YTU2YTMzMTAwMDY2MDhhNDhhYmYzMWE3NjA0NTE2Npg=:OQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mZHQxOmE0bnpjZjkyOTlkYjEwZWY2MWNiYzdkNjg1NzI5MmI2MWE3YzoxOmRmYjE6ZGYwYTNiNDVkNGRlbVTIwZTRjZWNhMWU0MjJkNzkiMTgwNDY2MjMzYzM5NTM3OTk2MjQ0MTMxMWE4NjA0NTE2Npg=:OQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20wounded%20Palestinian%20terrorist%20attacks___.YXAzCm9mZHQxOmE0bnpjZjkyOTlkYjEwZWY2MWNiYzdkNjg1NzU3MmE2MWE3YzoxOmUzMDE0YmU2YzYyOTMxNmI5YTQyNzZjMmJlYjA4NWY5MTI4NDUxOTA2MTlkMTM5OTEwNjRlOTg4OWVhNWZiZjgwOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm9mZHQxOmE0bnpjZjkyOTlkYjEwZWY2MWNiYzdkNjg1NzI5MmI2MWE3YzoxOmNlaGMzNGEzNTEtNmQ3OTc1MWRmNjEwMTY4YjI5NTE0MGVjNTM1MmY2ZDIyNDE4ODEwMDJlMTgwOlQ6ET
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Elizabeth Sunshine

From: Gill Hicks
To: karen_newton@concentra.com; nurserie@sydneyrefined.com; peace@mac.com; maryweldon@bigpond.com; privacy@selectmedical.com
Cc: Carrillo, Angela (BOS); Bonilla, Alba (BOS); Leija, Hamad (BOS); Chan(staff); Board of Supervisors (BOS); Chan(mayor); jamaine.powell@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer(sc@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAuOnNmZHQvOmE6bmo3OjZlNmYyMTI5NzNlMTZkYjZlMmMzMjY0M2ZlOEwMDUxYmo3OmExMTg6NmZiNGBkYTUwZDYxODc1NzZmYWY0YjI0NDBkMGM0MmY5YjVjOTg0MDVhNGZiOWY1NWFiMmYjZjZlY2U2YmFhMTA1NTI5ODpneOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166OUVNw___.YXAuOnNmZHQvOmE6bmo3OjZlNmYyMTI5NzNlMTZkYjZlMmMzMjY0M2ZlOEwMDUxYmo3OmExMTg6NmZiNGBkYTUwZDYxODc1NzZmYWY0YjI0NDBkMGM0MmY5YjVjOTg0MDVhNGZiOWY1NWFiMmYjZjZlY2U2YmFhMTA1NTI5ODpneOkY6Tg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%20%25%20for%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bmo3OjGZlNmYyMTI5NzNlMTZkYjZlMmMzMjY0M2ZlOEwMDUxYmo3OmExMTg6NmZiNGBkYTUwZDYxODc1NzZmYWY0YjI0NDBkMGM0MmY5YjVjOTg0MDVhNGZiOWY1NWFiMmYjZjZlY2U2YmFhMTA1NTI5ODpneOkY6Tg)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAuOnNmZHQvOmE6bmo3OjGZlNmYyMTI5NzNlMTZkYjZlMmMzMjY0M2ZlOEwMDUxYmo3OjRkMzgxMDU3OTUzODI0MTk0YjZlOWNmOTg2MDM5ZGY3ZjI0NTQxNjRmOTY4ZDBmOTg2MDM5ZGY3ZjI0NTQxNjRmOkp6OkY6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Suzanne Hurwitz
To: kelly_newton@concentra.com; personnel@retirecmedical.com; pmarvel@mpc.com; marcopolom@hotmail.com; marvel@retirecmedical.com
Cc: Cecchi, Aviram (BOS); Epstein, Alisa (BOS); Lane, Daniel (WSS); CherryEaP; Board of Supervisors (BOS); Cloudtrip.me; senator.wiener@senate.ca.gov; governornewsom.harvey@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:49:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Suzanne Hurwitz

Attachments:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bzpiYjQzZWY3MjViNjA5YmJiMjM1YzJkMjg2MGNmNWYyMjo3QlE0Y2I6ZWU2N2IxYzVmYjg2YjJiOGMwZDZlZGU2ZmY2NWM1OGExNDhmZDlhMjdlMjEwMmNiMjkyYWUyNjU5YjM5ZmM2OTpwOlQlGTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bzpiYjQzZWY3MjViNjA5YmJiMjM1YzJkMjg2MGNmNWYyMjo3OmYzODY6MjMwM2E4YzEzZjA2MjA1Y2FhYmU4OGEzNjJjMTNiNDcxMjYyMjA1OTIyOWIxZGNlNDI0NjdlNjpwOlQlGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzpiYjQzZWY3MjViNjA5YmJiMjM1YzJkMjg2MGNmNWYyMjo3OjE0NjE5YjU4MzhlY2M0NjU0OGRlOjQ3ZjM4ZjA1Y2FlYmU4OGEzNjJjMTNiNDcxMjYyMjA1OTIyOWIxZGNlNDI0NjdlNjpwOlQlGTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrv9z99vo___.YXAuOnNmZHQyOmE6bzpiYjQzZWY3MjViNjA5YmJiMjM1YzJkMjg2MGNmNWYyMjo3OlEwY2I6N2QyMGJhOGNlNjBmMzhhMmJmNjNlYjGZTc3OWEtY2I5ZTM4NDYyZDkxMzFmZjpwOlQlGTg

Sent from the iPhone of SJH

From: Melissa Shamsian
To: laura_newton@concentra.com; mmercer@hollyhillmedical.com; mbaker@hmc.com; mayorpeltier@triangle.com; mayor@charlestonwv.gov
Cc: Carvello, Angelia (DEO); Jennings, Alicia (DEO); Lewis, Donald (DEO); Charlotte@; Board of Supervisors (BOS); Citizensmtg; senator.weiner@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Alana.Espinoza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:49:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melissa Shamsian

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQxOmE6bmpnYTQ3NTNiNGQ3NTcxYzFlMjcwMGUzOTBmNTVkMDgwODo3OjdlOTBmNTVkMDgwODo4YzJlZDhkOTk1MDI4ZWM4YmNlYjk5ZDhkODE1MDI4ZM1OQpwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06iNVN3g___.YXAzOmNmZHQxOmE6bmpnYTQ3NTNiNGQ3NTcxYzFlMjcwMGUzOTBmNTVkMDgwODo3OjdlOTBmNTVkMDgwODo4YzJlZDhkOTk1MDI1YzE4ZjY5MGNmOmNlOjEwOTI2MzZkZmE5MWVlYjpwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Igoogle_vignette___.YXAzOmNmZHQxOmE6bmpnYTQ3NTNjNGQ3NTcxYzFlMjcyMGUzOTBmNTVkMDgwODo3OjcxNDY6MTRlN2FkZTdlNTg1N2E3ZTVkZTIwOTgzOGUyN2FhNGU4YmQzOjE5Zg:eyJmUyNiZHJ1dHNTcxYzFlMjcyMGUzOTBmNTVkMDgwODo3OmY3NjI6N2EyYmMxMzM2QjOODBjMTJlY2YyZTRlNTIzNzUyMzNlODEyNDhjMDU0YWViN2Q1YmU2MzY5MGE5ZjQyYzJhZTI4NTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQxOmE6bmpnYTQ3NTNiNGQ3NTcxYzFlMjcwMGUzOTBmNTVkMDgwODo3OjcxZGY2YjQxZjg1Mzg0MDI1ZjgzMjcyZmI2NjE3YjI3YjVlYWI4MDE1ZjM3MDI0NDk2MmM5NGE5ZjQyYzJhZTI4NTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0j0vcx3q9o.o___.YXAzOnNmZHQxOmE6bmpnYTQ3NTNiNGQ3NTcxYzFlMjcwMGUzOTBmNTVkMDgwODo3OjI0N2I0MmI4OWE2OWI0ZGo2ODI0MzJkYzY2MDo4MTVlYzkxY2EwMzY5YzZmZGI3WRrNDA3Yzo0MGZlMGJkOjpwOlO6Tg

Sent from my iPhone

From: Gil Allon
To: karen_pearson@toppenish.org; jmarsh@phillipsmedical.com; jessica@mac.com; jmercantile@frontier.com; jmarsh@phillipsmedical.com
Cc: Delvin, Angela (BOS); Ramirez, Alma (BOS); Lacy, Denise (BOS); Chan(a)g; Board of Supervisors (BOS); Councilmembers; sarsanio.angela@example.co.gov; assemblymember.hoover@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Eskamani@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQzOmFiOmxmMjZlODgwNmZiYmMzYzI2ZmE2MWUxYWFmY2M0MGVlNDm3OTc1MWU5OGUxNDI0YjZlODg1NDI5NmI5NTA3YTMwYzgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NXVNg___.YXAzOnNmZHQzOmFiOmxmMjZlODgwNmZiYmMzYzI2ZmE2MWUxYWFmY2M0MGVlNDk3ZWI4ZjU4YzJlNzVmMTc2NDU3MGZhNDk4ZjU4YzJlNzVmMTc2NDU3MGZhNDk4ZjU4YzJlNzVmMTc2NDU3MGZhNDk

From: Elisabeth Gelb
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
E. Gelb

Attachments:
(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ravi Kent
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:49:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ravitte Kentwortz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andrea Picarella
To: kaely_meyers@concentra.com; meyersk@hollycreekmedical.com; pmoyer@cnpc.com; mayorbillon@cityofpc.com; mayor@hollycreekmedical.com
Cc: Calcutta, Amanda (BOS); Bontrager, Alicia (BOS); Lipsky, Daniel (BOS); Chan@bof; Board of Supervisors (BOS); Chan@cityofpc.com; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:59 AM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166__.YXAuOnNmZHQ6cmFtbmo6ZTMxYjNjODNmZjU4NTUyOWI5ZjAwOGYxYzQzNzY3NTc3OmJkNzI4ZjBkYTgxOTk0YzdmMTgwOkY6TG&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqTlCNPYE&r=Ge1Ge1Ge1

From: Cynthia Glickman
To: kaela_rosario@concentra.com; patientrights@concentramedical.com; pressoffice@pcc.com; pressworkers@threepens.com; pressoffice@patriotmedical.com
Cc: Cecilia, Angela (BOS); Barnes, Alice (BOS); Leib, Daniel (BOS); Clerk@pcc; Board of Supervisors (BOS); Chairman@pcc; senator.adrian@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:50:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQ6OmFiOmVuOlNDkyYTZiMzRmZmU4MWI3NjM2OWI0YjA1ZTE5MGQ1MjoxOjRmNzc4OGUxZjU4MjcyNDc0NmNmZDk2YjVjNCVhNjA4ZDE4ZDE4ZWRkMjhlNmJkM

From: [Gabi Lerman]
To: [public_comment@cityofpaloalto.org], [policecc@cityofpaloalto.org], [mayor@cityofpaloalto.org], [vicemayor@cityofpaloalto.org], [boardofdirectors@concentra.com], [corporatecommunications@concentra.com], [boardofdirectors@concentra.com], [policy@cityofpaloalto.org], [planning.commission@cityofpaloalto.org], [city.attorney@cityofpaloalto.org], [city.clerk@cityofpaloalto.org], [HR@concentra.com], [Medical.Staff@concentra.com], [city.council@cityofpaloalto.org], [chief@cityofpaloalto.org], [director_external@hsgac.senate.gov], [eoconnell@cityofpaloalto.org], [press.freedom@unhr.un.org]
Subject: Urgent Concern: Anti-Semitic Behavior Seen by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OjIwMTUzZjc2NjBODE5NzgxODE5MzdkYjM0ZWM1N2NiODc2ZDk3ZmU1YTljOGZjOWY3ZmYwOTM1ZGYyODY4OjE3Yzhn2GFiNjRtOWRtNjg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z16iNVVrY&g___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OjM3NTgtMmIwY2lmMzEtZDBkMZZkMDVkNTQ2YTQ0MmEzZGYWNkY2M0OjI1MDQ1NTRtNzhkZTo3NGFiZjhjYWUzZiNDhMzJrOlo4ZTptOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OmI5MjE6Njc2NDk1ZTM1NjY0YTlmMWUwZWY5ZGM2ZjgxYjI1MWZkMmM4YmQzYjI1MWZkMmM4YmQzYjI1MWZkMmM4YmQzOjE3Yzhn2GFiNjRtOWRtNjg0OlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20wounded%20Palestinian%20terrorist%20attacks;___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OjY5MjgtNDUxMDE2NTEwYTI)Nzk2M2I3NjY2MWMxNTM0NGMwOGQ5YmEwNDI0ZGJkZTE1ZjllYzJm2GFiNjRtOWRtNjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/haman.asp___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OmE5Y2M6NTA0ZGQxNmQ5NjdkZTo5MjMyNjNhNTc2NmMzMzljOWFlYWM5MWRkNDc0ZDE5NWRjNDcyYWJjNjgzZmMzZjY3ZTp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___YXAuOnNmZHQyOmE6bzo3ZmIxNDY4ZDk6ODVjZDE5ODdlMGI5MjgyOTQxMDFlOTo3OjI4NmQ5NDMwZjE2MjQ4MzRmNjQyNDQ2M2I1YzQ3YjFlYmZiYzY2YzMjVjNjRlOWU2OTk1MTRlNmUwOTc3NDgwNjZlYzA5NDp0OlQ6Tg

-Gabi
818.613.9980

From: Judith Kanal
To: kelly_ayotte@ayotte.senate.gov; peterson@petersonforpeace.com; press@pwpc.com; pressworkers@pwpc.com; pmayer@patientmedical.com
Cc: Cecilia_Kopris (BOI); Ilonka_Kiss (BOI); Leib_Daniel (BOI); Cfan@pfj; Board of Supervisors (BOS); Chairman; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Majorly Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:50:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judith Kanal

Attachments:

(1) https://urldefense.clicktime.symantec.com/v3/__https://www.bbc.com/news/uk-england-london-68803566__;!!XAzOeNmZHQcOmE0hrooMDJlNjRmNWUmZjc4NjNiYzFlYjdmYWI2YWMyNTgxNzo1YmQzMDI5MDQxMWEyNWI2NjM1YzM1MGIxYTY5Y2Y!!cuOTYwN2FkMDQ1NTc~!ZTc!tOEtK5OTDs4NWZmYTJlM0tlNmM2YjIzOTk4NWZmYTJlM0tlNmM2YjIzOTk4NWZmYTJlM0tlNmM2YjIzOTk

From: Craig Brownell
To: karen_newman@petaluma.com; supervisor@sonomacounty.ca.gov; pmcnair@ptpr.com; mary.sackett@sonoma-county.com; pmarvin@petalumamedical.com
Cc: Caitlin, Angela (BOS); Barrera, Alex (BOS); Lane, Daniel (BOS); Chamblee, Brad (BOS); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Petra, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Craig Brownell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6amxwNmFjZDO0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OjY5NWE5ZjBhZTlYwA4MGMlMmIyMWQ2Zjk3OWYxZjcwNjMyMzA3ZGY3Yjd1ZGTRiYWFlNTFmMmY0OTdkNmI0NDRhMzY0MTpoc0lCKEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcEJ6fiXUVI&a=___.YXAzOmNmZHDzOmE6amxwNmFjZDO0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OjkwNjE0ZjU4ZjJlZjZlYjI2ZTE4ZTcxZTA2ZjY3YTI4MjkzMjVjMDI0MmE0OjE6
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHDzOmE6amxwNmFjZDQ0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OjkwMjE0YjUwMWIyZmI0ZjkwMDE5YjUwMWIyZmI0ZjkwMDE5OjE6
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHDzOmE6amxwNmFjZDQ0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OjI1NzNlZGEzMzk1YTM4ZjZjZjZlYjBjMmJkYmM5ZWE1ZDc2ODE4ODQwZmM0YjQzMjJhNWRmOGQxZTFkYjJjMjV4MWJmYjI5NGY1NDpwOlQ6ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDzOmE6amxwNmFjZDQ0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OmZhZGY0M2ExMTRlOGE5ZGZjZGVlMjkwZmY2NjRlZjAxZDUzYTY3OGMwYWRkZWNlNjM0ZjNlNWRmOGQxZTFkYjJjMjV4MWJmYjI5NGY1NDpwOlQ6ZTg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx5d99o/a___.YXAzOnNmZHDzOmE6amxwNmFjZDO0NWZmZWEyNzcwYTZiYjRiOTM5ZjNlYWNlMjc3OjU3YzA4ZmRmNDRhNTc4MzVmZGIyZTUxYzU4NjExYzkwYzcwMDM2YTk0NjZmZDQxOGRkODIxMDMzMzJmM2RmOGMzZGE2MDpwOlQ6ZTg

From: ALEXANDRA KIRSCHBERG
To: karen_meyers@concentra.com; monica.hall@concentramedical.com; jessica.ritman.com; jessicawilson@therapy.com; mlacey@centerpointmedical.com
Cc: Cabello, Angela (BOS); Gemma, Alisa (BOS); Leila, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chanmonday; gregory.adams@concentra.com; gregorylmcmenamin.hayes@concentra.com; Kevin.Shelley@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893396___.YXAzOnNmZHQyOmFiOmo2ZTdkNDQxNjoxN2VkNjg0MmQ5NDI1MTc2ZGUyZWE5Yzo3OjkxMGIwYTkwZWNlZTFlNWUzMzdlOGQ1NjM0ZGU1NjM4NjVlMWVlNzFlZTE5ZGU1MmQ4NzExYWFhNWVkZjY2MzgyZmZlODIwOkY6TG
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56ENVVNg___.YXAzOnNmZHQyOmFiOmo2ZTdkNDQxNjoxN2VkNjg0MmQ5NDI1MTc2ZGUyZWE5Yzo3OmJkOTc5ZTBlOGE3ZTQxYmRkMjk1MTA4MGI5NWY1NGJlOTU4ODU0NjZkMzA0MzM5ZjRlNGJlMmQ4NzExYWFhNWVkZjY2MzgyZmZlODIwOkY6TG
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEIbzo2ZTdkNDQyNjoxN2VkNjgtMmQ3NWQtMTc2ZGUyZWE5Yzo3OmNjODg0MzcxNzUyMGNiYzI1ZGUzMWYyOWY3MTA2YzA5ODFkOWE2ZmIzMjZhYTBiYmRlZDpveOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20in%20attacks___.YXAzOnNmZHQyOmEIbzo2ZTdkNDQyNjoxN2VkNjgtMmQ3NWQtMTc2ZGUyZWE5Yzo3OjUyYzk4MWMxNzY5YjMxMWNlZjZiZGMwYmMzZDMmFmNWY2NDZmODk2ZTk1ZTlZGUtMmg4NzExYWFhNWVkZjY2MzgyZmZlODIwOkY6TG
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hitmas.asp___.YXAzOnNmZHQyOmEIbzo2ZTdkNDQyNjoxN2VkNjg0MmQ5NDI1MTc2ZGUyZWE5Yzo3OjY3ODZiOGI0NmU0YWI1NDI0NDNlNTEyMDAyNjA1MDBmZTYyYmY3MzVlODNlMWM0NjE2MmIyNzM0MDM4MTI0ZmEhYzBhNTg5ODpveOkYoTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxvv9d9o___.YXAzOnNmZHQyOmFiOmo2ZTdkNDQxNjoxN2VkNjg0MmQ5NDI1MTc2ZGUyZWE5Yzo3OmZiMDM0MDBkMDBjOTA3YzBkNjFlZGQwNDcxYWNkYzdlOTc1Mjc3N2Y0Mzk5YzU1NDdkMzgGZTFjZDcwY2JiOGUmOSM5ODQwOkY6TGg

Enviado desde mi iPhone

From: Eliza Eden Shloush
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eliza E. Shloush

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lidia Lekakh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lidia Lekakh

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Brandy Tuchman
To: karli_swayne@concentra.com; corporatoffice@mindmedical.com; pressoffice@nbc.com; mayorsoffice@lawyer.com; mayor@thatscrewdical.com
Cc: Cecilia_Kopeck (BOS); Jemima_Allen (BOS); Lena_Hanzel (BOS); Chairlord; Board of Supervisors (BOS); Councilcomp; senator.sawyer@senate.ca.gov; assemblymember.hawa@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Grayson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Brandy Tuchman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bzowOjNkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1Mzo1OTBkMjo3OmNkYjNmOTdkOTQwNjU1ZmQ1ZjcyOGJmYTFmNDUxMTQ3ZGE3ZjgxOmJvdHM6cmVhZGluZ3Rpc3Q6MjAyNTAxMjg6NDg___.YXAzOmNmZHQyOmE6bzowOjNkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1Mzo1OTBkMjo3OmNkYjNmOTdkOTQwNjU1ZmQ1ZjcyOGJmYTFmNDUxMTQ3ZGE3ZjgxOmJvdHM6cmVhZGluZ3Rpc3Q6MjAyNTAxMjg6NDg
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=wJ1KtSNVNqg___.YXAzOmNmZHQyOmE6bzowOjNkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1Mzo1OTBkMjo3OmNkYjNmOTdkOTQwNjU1ZmQ1ZjcyOGJmYTFmNDUxMTQ3ZGE3ZjgxOmJvdHM6cmVhZGluZ3Rpc3Q6MjAyNTAxMjg6NDg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzowOjNkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1Mzo1OTBkMjo3OjhjZWY0NzRjNTFhNmEzNGIxMWY0NTc1ZGY5NzMwYTkNWMwM2RiNDdjMDBhNDdlMDRlMDg0OGQ3NWI1MjY0MmQwZWFhNzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%23%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzowOjZlZjEyYzE3YWI5ZjRlNzViOTQyZDJjZmNmNDJmMjpwOlQ6Tg
(4) https://url.avanan.click/v2/r05/___https://awoken.hog.wiki.edu/30th_century/human_age___.YXAzOkNmZHQyOmE6bzowOjZkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1MzoxOTdlMjI3MTRlZjI2ZmNkOTk3YzI4YTM0M2I4MmI3MTA2NGU4ZDNiYWI2N2ZlZjA2YmE6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r04/___https://www.bbc.com/news/articles/c9q90vzv___.YXAzOnNmZHQyOmE6bzowOjZkZTk1MGM2ODGRmMzZhZGJlMWI0NDc1MzoxOTBkMjo3OmY0YTU5MmcyZGU0OWQ4YmU2ZGM1MWNlYzo4MGVlOTg5ODBhYTdlZDI2N2RlZGRkNDE3ZDY0OGY5MWI3MWI5ZTJmNGQ0ZDgwOHK6Tg

Sent from my iPhone

From: Douglas Fisher
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Stop hatred and antisemitism. Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Add my voice to those outraged and appalled community members that learned sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Douglas Fisher

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jordan Katz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:02 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Alla Kruchenitsa
To: keith_rogers@concentra.com; contracts@pittcrnmedical.com; pmanes@mac.com; marcopolom@hotmail.com; mtrevino@pittcrnmedical.com
Cc: Cahill, Angela (BOS); Somers, Alisa (BOS); Lurie, Daniel (MYR); OlverMail; Board of Supervisors (BOS); ChanWorks; ontario.waiver@ontario.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGVlYjU6MDMyNGM0ZmU1NTI1NWI1ZjRlOWI4ZGNjZTgxYzU0MWQxZjhmMWU1YjNiMzM0NjZjOSVjZjlkNzEwN2M0ZTUwZDE3ZTMwNTgwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGVlYjU6MDc3ZjI0MGY3ZDI3MGVhZTk4ZjBlYzcxNjY5ZmZlZmE2ZmE0ZjQ2NmZjZjZkZjE0MGZkOTg1Yzc5ZjBlNTkwYjNlNDg5ZTgxMGFiOTJmOg:MGFiOTJmMjNlZDVjODRhM2Yy:eWlyYmUyOkVkOg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGVlYjU6MjY5NWNlNzJjYjZhM2FmODUzNzVmOWQyZWI5ZTgxMGFiOTJmMjNlZDVjODRhM2Yy:eWlyYmUyOkVkOg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/2016statements/israel020925.htm%23:~:text=Tragically%20%25%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGVlYjU6MjY5NWNlNzJjYjZhM2FmODUzNzVmOWQyZWI5ZTgxMGFiOTJmMjNlZDVjODRhM2Yy:eWlyYmUyOkVkOg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas_asp___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGVlYjU6YzgzMDA4ZDk3OTYxNWMzZGE3YjdkMTk4ZGZhNWM1ZGZmNjZlMWU5ZmJlZDFkYTIwOkY6TE
(5) Michael Starr, "October 7 is about to be every day' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c93wkxv9d99o___.YXAxOnNmZHQvOmE0bmxpZDlkOTdiY2VmNGZkYzlyZDQxMzlkNzcyMDliYmI5NDIwOGIyZjA6NTNiYjQ4YmY4NjU4NTM4NzM2Y2I1ODI4NTgxYmQ4NjY4YWY4YWM3YWVkMDY5MWQ5ZjAxYjA1NmGIMzAzOTZiMWJiYTpwOkY6TE

Sent from my iPhone

From: Einav Frenkel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Einav Frenkel

From: haim heller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:08 AM

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cc: Press, City Council

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Sincerely,

Haim Heller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Rosita Weissberg
To: karen_newman@concentra.com; concentra@northcentralmedical.com; press@thepc.com; pressworkers@thepaper.com; pressroom@pottstownmedical.com
Cc: [Carrillo, Amanda (BOS)](mailto:Amanda.Carrillo@boston.gov); [Espinoza, Alicia (BOS)](mailto:Alicia.Espinoza@boston.gov); [Lapin, Daniel (BOS)](mailto:Daniel.Lapin@boston.gov); Chakrabarti; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@boston.gov); [Councilor Arroyo](mailto:Councilor.Arroyo@boston.gov); amanda_sawyer@harvard.edu.gov; assemblymember.hoover@assembly.ca.gov; Krista.Pfefferkorn@laws.ca.gov; Anna.Espinoza@laws.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:51:10 AM

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cc: Press, City Council

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Sincerely,

Rosita Weissberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo2ZGBlYTIxOTcxNzI1MGUxOTlhMWY5YWRlODU2YzBlMTc3OTmRmMTI6N2MwZGMwYjM2MzE2ZTM1ZGJlMjE2N2MxNzVlMzY3MDNiOWU1ZTZjZDpoOlQ6T4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OlVVNg___.YXAzOnNmZHQxOmE6bzo2ZGBlYTIxOTcxNzI1MGUxOTlhMWY5YWRlODU2YzBlMTc3OTk2ZjoxZjoxMjU2ZTIxODllMmMzZTAxMjU4ZDZhYzU1Ym2ZjU1YWOOTUxM2YxMDI0MTdkNzgwOlQ6T4
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo2ZGBlYTIxOTcyNzI1MGUxOTlhMWY5YWRjODU2YzBlMTc3OjU2MjJlZjI0N2ZjMedmMjAyMDFlZDVmY2M3ODM5YWIyYTZmND8kYjI0ZjMzNmY2ZhOCQ2YjYxYzkzN2E4ZmQ2NzpyeOlQ6T4g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo2ZGBlYTIxOTcyNzI1MGUxOTlhMWY5YWRjODU2YzBlMTc3OjQwZjE0MWVkZmRhNDIzNDk5NTmOTBkYmU1ZjNjZjYWZmYmFmN2NmY2ZhOCQ2YjYxYzkzN2E4ZmQ2NzpyeOlQ6T4g
(4) https://url.avanan.click/v2/r01/___https://awalon.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQxOmE6bzo2ZGBlYTIxOTcxNzI1MGUxOTlhMWY5YWRjODU2YzBlMTc3OjE4Yzk4MDk3NTg2NGZkNTcwZjZkZTA3MDk3ZTcwMzk3ZjAzMDk3ZTcwMzk3ZjAzMDk3ZTcwMzk3ZjAzM

From: Blayne Ross
To: kelly_negron@concentra.com; pressrel@hollywoodmedical.com; pressrel@mail.com; pressoffice@kroger.com; pressoffice@kroger.com; pressrel@hollywoodmedical.com
Cc: Cecilia_Argenti_(BOS); Jemina_Alva_(BOS); Lena_Daniel_(BOS); Chairs@all; Board of Supervisors_(BOS); Clerk@mail.org; senator_wagner@senate.ca.gov; assemblymember.rivas@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366__.YXAzOm5pZHQ6OmE0ZmI0ZDc5YzJmZTcxMDFkZDdlY2I5YzE2ZDI0YTk6YjFiMDo3ZmFjZGE0MmUxNDZkYjA5NjY3MGQwZDIwMzU3NTdhMjNlZGQwZjI5YzE2ZDI0YTk6YjFiMDo3Ojhm

From: Fern Karhu
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:27 AM

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Deborah Bermish
To: karen_mayor@concentra.com; customer@potterymedical.com; pressoffice@nbcnyc.com; pressoffice@foxnews.com; tipsnyc@nytimes.com
Cc: Cabello, Angela (BOS); Espinoza, Alida (BOS); Leiva, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan@sfgov; pressoffice@foxnews.com; pressoffice@nbcnyc.com; tipsnyc@nytimes.com; supervisorsmember.haney@sanjoseca.gov; supervisorsmember.hayes@sanjoseca.gov; Arena.Phillipson@sen.ca.gov; Alexis.Easley@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:51:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Bermish

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzCm5mcZHQyOmE6bnpkMGJlOjdMWI3MTA0ZTkxYjc2NzdlNTA0MmZjZDk1OTo3OmI2MSU0MzM4OSU0YzI2M

From: Sandy
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:32 AM

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cc: Press, City Council

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Sincerely,
Debra Koenig

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Blayne Ross
To: karen_newton@concentra.com; nurserel@bethcrossmedical.com; pmeyer@mac.com; pmeyer@bethcrossmc.com; privacy@metrichealth.com
Cc: Cecilia, Angela (BOS); Jemison, Alisa (BOS); Leslie, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jamaal.jabaar@concentra.com; jamaalmuhammad.hamed@concentra.com; Kristy.Pfefferkorn@pwc.com; Anne.Greenwood@pwc.com
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmE6bzo6MmJmZTk3MGY5ZGE4ZTI4MVY0OTI5NzA1Yzo3OGNlYzo3OTJmNTIyZjE2MDU2OGE0YmMzMjZkZmFiOTIwZjE2MDU2OGE0YmMzMjZkZmFiOTIwZjpvOjBmeGZTYkYxcyTBxpNzpxODpmGk5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNIENVY9g___.YXAzOnNmZHQwOmE6bzo6MmJmZTk3MGY5ZGE4ZTI4MVY0OTI5NzA1Yzo3OGNlYzo3OTJmNTIyZjE2MDU2OGE0YmMzMjZkZmFiOTIwZjpvOjBmeGZTYkYxcyTBxpNzpxODpmGk5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQwOmE6bzo6MmJmZTk3MGY5ZGE4ZTQ4YWI5NzIyYmY0OWIwNzIyYmY0OWIwNzJlYmY0OWIwNzJlYTlkNzNiYTFjYTgyNTMxMzE5YTc4ZjY0MmkyNzYwNTI0YzU0ZjM0NzQ2ZGY5MGZkMTBkMzZiNGFiNTBkMzZiYTYzZmMzQjhGZiNTBkMzZiYTY4MDMyNm

From: Sara M. Beer
To: kaplo_reception@concentra.com; reception@potrerohillmedical.com; pmgcare@mac.com; potrerohillmd@gmail.com; mgreen@potrerohillmedical.com
Cc: Cabello, Angela (BOS); Kennedy, Alisa (BOS); Lacey, Daniel (BOS); Chan Gold; Board of Supervisors (BOS); Quezada Vega; jessica.salazar@bcoppe.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfeffer-Gruen@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:43 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sara M Beer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnSmZHQyOmFiOnoxMWRlNmU4OWI2ZWI3ZGI5ZTI5YzBlNWE0MTI0MmI0ZTo3OTk4MzM5YjU0NzE2MDQyYTZkMzE2MWI4MjA1NWVlMTI3ZDU3YmFkOGQ5NWI2ZmU3YWM2MWYxYTkxYmswOlO6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnSmZHQyOmFiOnoxMWRlNmU4OWI2ZWI3ZGI5ZTI5YzBlNWE0MTI0MmI0ZTo3OTI4MzM5YjU0NzE2MDQyYTZkMzE2MWI4MjA1NTE2ZTZlOGY3YWYxMjM2MjRjYTQwZDNlYWU3MGM5NTYxMGM2MjI4NmNlNTBiZmQ0MmI5wMRlNjgwOlO6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnSmZHQyOmFiOnoxMWRlNmU4OWQzZWI2OWQ5OTI5YzBlNWE0MTI0MmI0ZTo3OjE3YjY0NDEzZWZmMjJjODE1NTIwMzMyYzNDgwYzJlYWwODgZmU5MTNjZDc1ZTImODg0MmQ5YTMwMTYxMjEzNjhiNTBiZjgwOlO6STg
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(4) https://url.avanan.click/v2/r01/___https://zionism.laws.yale.edu/20th_century/human_rights___.YXAzOnSmZHQyOmFiOnoxMWRlNmU4OWI2ZWI3ZGI5ZTI5YzBlNWE0MTI0MmI0ZTo3OmZiZGE2MGZiNmMwYjI0ZjE1NjBkYjBlYjIyYWZmNGJlZTI1MmUzNDIwMzkxMTQ1MjdiOTI0YmZmNGJlMTY0YTpwOlO6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnSmZHQyOmFiOnoxMWRlNmU4OWQzZWI2OWI5ZTI5YzBlNWE0MTI0MmI0ZTo3OjM4MDI3NGYyMTJmZjVkNGE1MzQ2ODMxZjM4ZGJhOTZkZDA5ZWIzMzcwNjc5ZWM5NDU0NzE2NDNlNGI1ZjNlNWYzMTBjMmY5ZTpwOlO6STg

Sent from my iPhone

From: Alissa HORN
To: kaplo_mayors@compuserve.com; mayorcott@centurytel.net; mayor@mpb.com; mayorwalkins@hotmail.com; mtaylor@patersonmedical.com
Cc: Calcifer, Roberta (BOS); Bonnick, Alisa (BOS); Kaplo, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Gluskin@law; senator.ashcroft@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:51:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alissa Horn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOnNmZHQzOmE6bzpkNzVjOjVkMzM0YTBhNmMwNTI2MjI0M2EyMTE3NGIwY3w3OmE2Mzc6NzQ2M2Y4MzUxMDVkZjQ2YTNhYTBkMTdhNDg4MzAwOGU1ZjBhNTBiNTA1ZmZiNjE0ZDBkMDMzNmM0MzI0NDgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NYV7Ng___.YXAzOnNmZHQzOmE6bzpkNzVjOjVkMzM0YTBhNmMwNTI2MjI0M2EyMTE3NGIwY3w3OmE2OGE0ZGRmMjZlMzY5NzkyZjU5MDI3YTdkYTE0ZjZlNjQwNTY5ZGVjZTI2MDYyYTBmYjg1NTgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOnNmZHQyOmE6bzpkNzVjYjVkMzM0YTBiNmMwNTI2MjI0M2EyMTE3NGIwY3o3OjUzOjZiNDI0ZDNjMTk1ZTQzZmFhZDUyMZQyZTI0ZDFmZGEyNTYxMWY2ZWEjd3ZlY3Y3QjM2ZiMGEzNzVlMDFiMWM3MTgwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkNzVjYjVkMzM0YTBhNmMwNTI2MjI0M2EyMTE3NGIwY3o3OjRjOlE5NjA5ZTk5YTAxMDE4MC0xMmVlYWQwN0Q2XDTlY5TkvYTg0OTI=3OGQwOE0E2Tc3YmI1NDc4OWFlZTc5YmI2ZmY1NDc4OWFlZTc5YmI2ZmY1NDc4OWFlZTc5YmI2ZmY

From: Kerem Ilgin-Shechter
To: karen_mayorga@concentra.com; mcarroll@phillymedical.com; gregson@mac.com; mayorwilson@phila.gov; mayor@patcoxmedical.com
Cc: Gauthier, Angela (BCD); Quintana, Alma (BCD); Lachi, Hannah (BCD); Clarke@; Board of Supervisors (BCD); Chairman; senator.warner@senate.pa.gov; assemblymember.harris@assembly.pa.gov; Kristy.Pfefferkorn@pwn.pa.gov; Anna.Grace@pwn.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:51:55 AM

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cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Kerem Shechter, Ph.D.
Graduate School of Mental Health and Wellbeing
Lesley University
Cambridge MA

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69892366___.YXAzOnNmZHQyOmE0bzo4YzYxNWY2YzMxYzdjMmNkMzkwZiBlMjY2YTQxNDIxOyYzo3OjEyZWY0MjY5MjFiNDdlY2RkMmIwOWUlNTlkYTNhMWU2Nzk4YjI4MWM1ZWExMzA4MmI2ZgI4ZBkYTc1NmJlNjBiN2EyMginwCIkY6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE0bzo4YzYxNWY2YzMxYzdjMmNkMzkwZiBlMjY2YTQxNDIxOyYzo3OjQyZTc0NjZlZGZjOjNmYINDBlMmU1MzU2ZTgyOTlkZjNTkzYNDBlMmU1MzU2ZTgyOTlkZjNTkzYNDBlMmU1MzU2ZTgyOTlkZjNTkzYN

From: Ilanit Gleizi
To: karen_newton@concentra.com; outreach@cohencenmedical.com; pressoffice@nbc.com; pressworldnow@theregent.com; press@cohencenmedical.com
Cc: Cecchi, Angela (BOS); Bontrea, Alina (BOS); Leila, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@bos.; pressoffice@theregent.com; press@cohencenmedical.com; assemblymember.harvey@assembly.ca.gov; Kelvin.Pfefferkorn@doet.ca.gov; Amira.Eisenzopf@doet.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:15 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHQzOmE6bmplZDFkNWNmMTQ4MDllMmIwNjhlNGNmMDRlNmM0NjQxOTI0MmIxNGZhZDQwNjI0YzI5ZTU1MTg1NGZhZDQwNjI0YzI5ZTU1NTg1NGZhZDQwNjI0YzI5ZTU1NTg1NGZhZDQwNjI0YzI5ZTU1N

From: Lauren Fine
To: karen_evanson@concentra.com; jackson@baldwinmedical.com; gregory@gmail.com; evangreatbook@domain.com; grayson@baldwinmedical.com
Cc: Cabrillo, Rosetta (BOS); Bonilla, Rhea (BOS); Lynch, Daniel (BOS); Chan@gmail; Board of Supervisors (BOS); Chan@gmail; jocelyn.kelley@domain.ca.gov; jessen.lukmen@domain.ca.gov; Kelina.Pfeiffer@dhcs.ca.gov; Anna.Esparza@dhcs.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lauren Fine

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360lVJ7Iw___.YXAzOnNmZHQ6Y2M6CYyZGIxY2MxYzNlODI5MmZjY2Q4ZTA3ODI4NzoxOjM3OWYwMjI2YjNiNGI5OGZmMzg3NTI2NGE2ZmI4ZjM4ZTE2YzQ4ZjM6OmFmMjc1MmFkZmE1YWM1ZmE0YmRmYzI1MmFkZmEyMmQwZDpwOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6Y2M6CYyZGIxY2MxYzNlODI5MmZjY2Q4ZTA3ODI4NzoyOjA1ZDI0NTcyMTg2Y2MwMDFiYTc2MWY5NzY4YzVmZDZmYTQ1MTBkOWI0NTE2YWY3YWY1YTk5NTVmNGZjMTE2YzZiMThmZjgwOlQ6T g
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(4) https://url.avanan.click/v2/r01/___https://royalcn.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6Y2M6CYyZGIxY2MxYzNlODI5MmZjY2Q4ZTA3ODI4NzoxOjIzM2U1OGI0ODk5NDE2ZWI2NzI5ZWY0ZTk3ZDI5NzRmMTYwNDI0NjMxZTU3MGMxMWI0MDEyOWE0YzRmMzYwYWM1ZmE0YDk2ZDk5YzU0ZTk2NDEyMmQwZDpwOlQ6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxv9l0lvo___.YXAzOnNmZHQ6Y2M6CYyZGIxY2MxYzNlODI5MmZjY2Q4ZTA3ODI4NzoxOjAxNmI0YTc5MjkwNjFlOWE0NWUtMzVlYTRlNzI4ZTEzMWUxN2NlMDI4MjY2ZjI4MjE3NTBlMmM0MmM4Y4f3ZGJkYzU0OTJwxOlQ6T g

Sent from my iPhone

From: Paula From
To: kwok_wageen@concentra.mail, premierpublic@premier.mail, pmoore@bmpr.com, pmoore@bmpr.com, pmurphy@bellcentralized.com
Cc: Calvello, Angelo (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chandrasoma; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisenman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQcmNlbjpiYWE5YTJjNDI0NGYxMzNjZTc3Mjc5MDVkNDE5ZjoxOjdiNjg6YTkxMWZmYzY4ZWM0ODE0NDk0OTU4ZGU4cWmL1MzQ1vMGJmNTQjZDY0MTZjMWYyMX2eYTYwNDJmNjIwZTVmNDAwZDMzN2ViNzpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVT0g___.YXAxOnNmZ0IQcmNlbjpiYWE5YTJjNDI0NGYxMzNjZTc2Mjc5MDVkNDE5ZjoxOjM4ZjI2NDg2NGZlOGNlOWNkMGEzMjg2ZTIwMzBhMWI5MGFiMDM2ZTEyOTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fkwagle_vignette___.YXAxOnNmZ0IQcmNlbjpiYWE5YTJjNDI0NGYxMzNjZTc2Mjc5MDVkNDE5ZjoxOjFjZTkyZjM2NjQ1MGQ0NWNkNGZiNjE0YjMzOGFkODhcOlQ2NVhkNTcxMDNjYTE1MGFl

From: Michelle Rath

To: karin_reuter@concentra.com; nurserod@seattlemedical.com; pappy@msn.com; shanewalker@hotmail.com; mtreyer@seattlemedical.com

Cc: Cebollero, Angela (SCC); Espinoza, Alma (SCC); Lucik, Daniel (SCC); Chan@kelly; Board of Supervisors (SCC); Chan@kelly; director.adams@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kimm.Pfeiffenberger@sen.ca.gov; Kenia.Esparza@sen.ca.gov

Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 9:52:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Michelle Rath

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___YXAuCmNzcZHQyOmFiOnpmYWI1cYTIyNjk4ZTRlNjNkYmI5NzU5ZmE0NTY1ZGMzNTo3OTg2ZDE4M2E5Mjk4NDgwNjM4N0Q6NmU5ZGNlZGUxMDRlNTBlZDJmMTgzY2Ey.YnnNbiNiYnnvY1pncCkYiTg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=pcZ0dXSV3Qg___YXAuCmNzcZHQyOmFiOnpmYWI1cYTIyNjk4ZTRlNjNkYmI5NzU5ZmE0NTY1ZGMzNTo3OTg2ZDE4M2E5Mjk4NDgwNjM4N0Q6ZTI5ZWQ5NzU1MzU1YzZlZDE3MDBlNTNlY2Ij.YjpwOkY6Tg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuCmNzcZHQyOmFiOnpmYWI1cYTIyNjk4ZTRlNjNkYmI5NzU5ZmE0NTY1ZGMzNTo3OTg2ZDE4M2E5Mjk4NDgwNjM4N0Q6ZTI5MWM2MDBmMjU2YzZlYWMxNmM2NGZjOWMwMTIyNDY0N2Rm5ZWM1Y2I2NDpwOkY6Tg

(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuCmNzcZHQyOmFiOnpmYWI1cYTIyNjk4ZTRlNjNkYmI5NzU5ZmE0NTY1ZGMzNTo3OTg2ZDE4M2E5Mjk4NDgwNjM4N0Q6NGU5YzY3OGM1MmU1Y2F0ZmI5ZWM1Y2I2NDpwOkY6Tg

(4) https://url.avanan.click/v2/r01/___https://modus.law.yale.edu/20th_century/hamas.asp___YXAuCmNzcZHQyOmFiOnpmYWI1cYTIyNjk4ZTRlNjNkYmI5NzU5ZmE0NTY1ZGMzNTo3OTg2ZDE4M2E5MjM4NjA1MzU1NGY1ZTZkZjQ5OGM5ZGI1YTk2NWI4MzI0ZTI

From: Ornaa MC<redacted>
To: kaplan_mayor@sonomacity.com; supervisor@sonomacounty.ca.gov; pgaiser@wpm.com; mayorwalker@longbeach.gov; mayorja@oaklandnet.com
Cc: Carrillo, Angela (BOS); Barrera, Alma (BOS); Leyva, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Shamshirsaz; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelvin.Pfefferkorn@mail.house.gov; Anna.Eskamani@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ornaa.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzCnNmZHEwOmFiOmoxZDI0NDM2OWNiNTU0YTg2MzExMzcwNDI5YzhlMzcwNTo3ZmI1MGY6MzlmZWYtNTBkYzI2NTY1MjU3NmEyYTE5YzRlMzUzZDY0NzpwOkkYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16tNVVNg___.YXAzCnNmZHEwOmFiOmoxZDI0NDM2OWNiNTU0YTg2MzExMzcwNDI5YzhlMzcwNTo3OmIzOTE6N2Q1YzZkYWYwMjFmNjZlYzBlMmZiZTM1MGJmYjBlMGYwNik3ZTE2MmpnOlE2Y3hmZTg2MzgwZjgwNzNlYjg1ZTIyMDgyNjRlNjQ1M2MwZjgwOkkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHEwOmFiOmoxZDI0NDM2OWNiNTU0YTg2MjExMzcwNDI5YzhlMzcwNTo3OjQ3YTA5ZDNkMTc4MmI5NzNjYzNjhlZjBmOTlhYWY2N2Q3OkpyaEE1ZzxNmU1YjJjZTIyMDgyNjRlNjQ1M2MwZjgwOkkYETg
(https://url.avanan.click/v2/r01/___https://www.un.org/unispal/document/0309525.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCnNmZHEwOmFiOmoxZDI0NDM2OWNiNTU0YTg2MjExMzcwNDI5YzhlMzcwNTo3OjVmZGFkMDhiN2Q4YjVmMjBjNDA1YzMyYzE1NDE2ZTE4MDVmNzkwNzY4NzYzOWU0MGI4MmE5M2YyYTEzYzRlMzUzZDY0NzpwOkkYETg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99zo___.YXAzCnNmZHEwOmFiOmoxZDI0NDM2OWNiNTU0YTg2MjExMzcwNDI5YzhlMzcwNTo3OjFkNzA5ZDk4YjMwYjI2NDNlNzI0YWM2NDg3NmM4N2NkZGY3NjQ2ZjFlYTpwOkkYETg

ORNA.

From: Samantha Henry
To: keith_swann@toronto.ca; jennycrisp@petronemedical.com; praxes@cmpc.com; marcusdeane@bmcgan.com; jennycrisp@petronemedical.com
Cc: Calvillo, Angela (BOS); Somers, Alisa (BOS); Lorie_Daniel (MYO); Cherniak@; Board of Supervisors (BOS); Chuahkcmc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfeffercorn@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:35 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Samantha Henry

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bnozNjVmM2IzZTIxNzQ5Mzk1OTc4MzI3ZWY5NTEwZjZlMTc3OWI2ZGE0MDI2ODI0MTBkYWM4ODAxNTY2MGZmOGQ3NzE4MmZjY3ZlZjQDE1ZTNmNmZlMmYwODc5Yjg4MZMzYzg0YmNmMjgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNSVNg___.YXAuOnNmZHQyOmE6bnozNjVmM2IzZTIxNzQ5MzU5OTc4MzI3ZWY5NTEwYjY3YWM4ZDY1YWM0ZTMwOGY2MGI2NzIyZjA3YzdiMTI1YzVhMjU0NTc4MzZiNDBlMmI5MTA1NTVkMTNiODNhNjgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fapeople_yigaette___.YXAuOnNmZHQyOmE6bnozNjVmM2IzZTIxNzQ5MzU5OTc4MzI3ZWY5NTEwZjZlMTc3OWI2ZGE0MDI2OTc3NmFiNjM0ZWWwMjhlZDc5NjcyM2I1MWNlOWZmMzM4YzVwNzAxYW1ZNzE3MGQyOTI0MzZiNDBlMmM4YzM0MjllMjEyNDdkY2Y4NzQ3MTE5YzU3YjkzTjwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20few%20days%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE6bnozNjVmM2IzZTIxNzQ5MzU5YzkiM2JkZWY5NTEwZjZlMTc5OjA0YTg0MzA2MDgxNjg0ZDE5ODk0YzM3MjU5N2IxNmJkMDRlZGNiMm84YmI0MjllMjUyNDdkY2Y4NzQ3MTE5YzY3YjkzTjwOkY6Tg
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From: Harold Finkel
To: kelly_negron@concentra.com; patricia@toltecmedical.com; pmace@mac.com; marcopolo44@hotmail.com; mmcole@toltecmedical.com
Cc: Calvillo, Ameera (BOS); Stefanics, Alisa (BOS); Levin, Daniel (BOS); ChenDistrict7; Board of Supervisors (BOS); Chan@comc; angela.alioto@sfgov.org.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:52:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-souring Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to dupe themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Harold Finkel

Attachments:

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm9mZHQyOmFiOnw4MWZlNzIwNjg0ZjgzOjZmOGM1ZGUzMmYyZDA0NTM0YTEyY2JlNjM0MmRlNTQ1MjBhNjc4Mzg4OTZlNTQ5N2ExMWNlMThkZTpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzCm9mZHQyOmFiOnw4MWZlNzIwNjg0ZjgzOjZmOGIxZDBlNGM4MWM0NTk0YTc0NzBlOGNlNmE4MWM0NTk0YTc0NzBlOGNlMjU1ZTEzNjkzOGI1YzM2ZjVlYmRjYTBlYmM2ZjVlYmRjYT

From: [Concentra Employee]
To: [public_comment@sanjoseca.gov] [mayor@sanjoseca.gov] [district1@sanjoseca.gov] [district2@sanjoseca.gov] [district3@sanjoseca.gov]
[district4@sanjoseca.gov] [district5@sanjoseca.gov] [district6@sanjoseca.gov] [district7@sanjoseca.gov] [district8@sanjoseca.gov] [district9@sanjoseca.gov] [district10@sanjoseca.gov]
Subject: Concentra Employee Protests Terrorist Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpt58/statements/isrampf030925.htm%23:~:text=Tragically%2C%22life%20has%20become%20unbearable%20under%20the%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZ3IQyOmE6bzo5NWY0YTVhMjdlNTRmNjgyODYzODU5YjY5ZmU4NjM4MTo3OjA4NWQ5ZGYwMTlhMzFlOTQ1MmUzODg4OGMxZjk1ZGRjYmJkOTIwODgyZTI&MzU2MDAzNzBkNzhmYjhhNmY2ZWZjZjJlNjg0OlQ6Tg
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From: Renata Shadmeas
To: keith_mather@comcast.net; ombuds@patientfirst.com; mayor@phila.gov; marcsaltzin@berger.com; mayor@jewishmedical.com
Cc: Cahillo, Amanda (BCD); Samuels, Alisa (BCD); Leslie, Harold (BHR); Chlebinski, Board of Supervisors, (BOS); Chairperson; mayor.parker@phila.gov.pa.gov; superintendent.hite@phillyschools.org.gov; Lynne.Pfeffer@phila.gov.pa.gov; Anne.Fitzgerald@phila.gov.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:50 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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Renata Chalfin, M.D.
Sent from my iPhone

From: Rosina Fetnejo
To: bard_owners@concentra.com; concentra@redcrestmedical.com; concentra@me.com; concentrafirm@hotmail.com; concentra@centuryhealthcare.com
Cc: Cecchi, Angela (BOS); Ramirez, Alicia (BOS); Lapia, Daniel (BOS); Chan(Staff), Board of Supervisors (BOS); Citizenfreedom; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:52:58 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rosina Felstein

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAzOnNmZHQxOmFl0ussfZjE1NTBiZTBkMzZjZiEuOWOxMTlmYTlkNzFmMzE1YTo3OTdkMGQ0YmExYjI0NmNmYmU2NzJkYjNmZmEtYTo3O

From: Sherri Szatkowski
To: karen_newman@concentra.com; susanna@drdianemedical.com; steven@mail.com; mariaeddie@example.com; grayson@safesmedical.com
Cc: Carlotta, Roberta (BOS); Barbera, Alba (BOS); Leyla, Daniel (BOS); Cherished; Board of Supervisors (BOS); Councilmmay; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawara@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:53:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Sincerely,
Sherri Gardin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmRlbmgzZGFlZDhjNWMwNTdkMzliMjRlNTFkYjE3MjcxNmJmNTcxOGJkZjc4MTg1MjE2OGE2MjoyNzNjZGRlNmIwOWYyOTIyOWE3YjJkZTI0NzU4MzFhMDgwOTE5Yzo6fDp1MDI6MDgwOTE5Yzo6fDp1MDI6MDgwOTE5Yzo6fDp1MDI6M

From: Judith Davis
To: keith_swaim@concentra.com; patricia@tobincrmedical.com; pswaim@cox.com; pswaimdesign@cox.com; mtaylor@tobincrmedical.com
Cc: Calvillo, Angela (BOS); Ignacio, Ana (BOS); Lurie, Daniel (BOS); Chen,Neil; Board of Supervisors (BOS); Chu@ccsnv; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:21 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-Z36lNVVNg___.YXAzOnNmZHOyOmE6bzo1YjFmNTg1YzhiY2Q4ZTJiYzYwY2RhODMwNDdmZjQ4YTc0ZmI3ODdhOTY5OjI6MDk6NWVhMTYzNmMyYzc2ZWFmMWOwMGZhY2E5Mi1hMTlfYmZkMzI0NGY4MDgwOHO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHOyOmE6bzo1YjFmNTg1YzhiY2Q4ZTJiYzYwY2RhODMwNDdmZjQ4YTc3OmIxYTE6ODIwY2NiNjpxMzM3YWUxMzMyOjE6ZDQxNGE5ZWM2ZjQ3MTgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/igo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo1YjFmNTg1YzhiY2Q4ZTJiYzYwY2RhODMwNDdmZjQ4YTo3Ojk3MzE6MjQyNzNiODE4YmNkMmM0MjA3ODUxOGZiYzA5ZmI5MjFmZjFjZWmODI4MTIxZGIyZjE3MTVjNzFhMGUzNjZjZTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insolvit.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHOyOmE6bzo1YjFmNTg1YzhiY2Q4ZTJiYzYwY2RhODMwNDdmZjQ4YTo3OmZjOTU0YzxxMDI2NDAxxOGJBmMjk5OTQ1YjhjZjlmZmNjOjOD8EODQ0NGEzOTAxOjg0NDk4MzI2NDI5NmJiYmI5ZWk5MjhmpnwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9pckrx9d99o___.YXAzOnNmZHEyOmE6bzo1YjFmNTg1YzhjY2Q4ZTJiYzYwY2RhODMwNDdmZjQ4YTo3OjY3OWY6YmI5NGQ1NDE1YzA4ZGU3OWY4ODk0YjJkNTUyNWM1MjJmMTkyOTQxZWEwOTI2ZTBkNTUzMjA4MmEzYmQwMDI0ZTpwOlQ6Tg

Dr Judith Davis
Dr Mori Kisaro
Sent from my iPhone

From: [Concentra]
To: [public_comment@concentra.com], [customer@healthsolutions.com], [inquiries@cchcare.com], [customer@lifegate.com], [concierge@lifegatecare.com]
Cc: [Press], [City Council], [Mayor's Office], [Public Affairs], [Board of Supervisors District 1], [Board of Supervisors District 2], [Board of Supervisors District 3], [Board of Supervisors District 4], [Board of Supervisors District 5], [Board Secretary], [Director, Department of Public Health], [Director, Department of Human Services], [Director, Department of Children, Youth and Their Families], [Director, Department of Aging and Adult Services], [Director, Department of Homelessness and Supportive Housing], [Director, Department of Emergency Management], [Director, Department of Animal Care and Control], [Director, Department of Environment], [Director, Department of Technology], [Director, Department of Early Childhood], [Director, Department of Public Works], [Director, Department of Public Utilities], [Director, Department of Public Transportation], [Director, Department of Public Safety], [Director, Department of Public Health], [Director, Department of Public Housing], [Director, Department of Public Libraries], [Director, Department of Public Parks], [Director, Department of Public Recreation], [Director, Department of Public Transportation], [Director, Department of Public Utilities], [Director, Department of Public Works

From: Irina Abramzon
To: kelly_meagher@concentra.com; jamesmcelhattan@medicalcenter.com; jmason@hrpc.com; marcusmckee@hrpcpac.com; marcalvin@medicalcenter.com
Cc: Cassilly, Amanda (BOS); Jannetta, Alex (BOS); Lamb, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cloudsburgy; senator.wagner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:53:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuQnNmZHQyOmFiburnwNzEzOTgxYmM4YWM5M2JlODljYTY5NTIwODk5YmQyMTo3OjkzNzg0ZGNlM2U3ODk0OWU1MzM1YmEwMTIxYzk2MDVlY0YmRlYjRiNTJiZDA2NzQzZiA1YiMxYjBlOWBlYWM2NiJkYjlkMmswOk5YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=n-ZJ6hNVVNg___.YXAuQnNmZHQyOmFiburnwNzEzOTgxYmM4YWM5M2JlODljYTY5NTIwODk5YmQyMTo3OjdlYzY0NzY5NzU2OTE0M2UwMDIzOTM5MzI3YmVlYzE0NzMzMzI0NWE3NjZlZjA2MTc0ZjM0NzY4MWNkZjA2MzVjYjQ5MTVjMmMzODVmNWNkMjc2YzVkNjpwOk5YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuQnNmZHQyOmFiburnwNzEzOTgxYmM4YWM5M2JlODljYTY5NTIwODk5YmQyMTo3OjA5MjcyMDM4YzhiNTY3NDEyYWZjZGI4OTc0ZGJiMDMyODY5NmYxMWNhZDA2MzVjYjQ5MTVjMmMzODVmNWNkMjc2YzVkNjpwOk5YEg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuQnNmZHQyOmFiburnwNzEzOTgxYmM4YWM5M2JlODljYTY5NTIwODk5YmQyMTo3OjQ1MTQ0N2I0OTQwZjAxMjFlY2U5N2Q5MjgxYzhiNzI3YjE1MGU3ZGUzYjZmNTZjODEwYzhlYTVkMjcyYzQ2ZjZkYzM5MmpwOk5YEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuQnNmZHQyOmFiburnwNzEzOTgxYmM4YWM5M2JlODljYTY5NTIwODk5YmQyMTo3OmU3MjdiZWJlYjk3MTEzZmEzMzk0NjJlYjk3MTEzZmEzMzk0NjJlYjk3MTEzZmEzMzk0Nj

From: A Kahal
To: kaleb_newton@toronto.ca; suzanne@stlawrencehall.com; steven@ttdi.com; mayorpoddy@toronto.ca; mayors@stellacmedical.com
Cc: Calvillo, Angela (BOS); Berrios, Alex (BOS); Leija, Daniel (BOS); Cherfilus87; Board of Supervisors (BOS); Countryman; senator.wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawargali@sen.ca.gov
Subject: Terror Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:53:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

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Alan G. Kahal MD

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6fiJVNg___.YXAzOmNmZHDzOmE6ImpmNDc2MDI3YzFmNDg0OWQ4MmMxNGZhNZZjNDdiYWU2NzoxOjk4ZmI1ZGUyNTlkMzY1ZjE5NjFlZDVjYzI0MzFlYjk3MjU1ZGUyNTlkMzY1ZjE5NjFlZDVjYzI0MzFlYjk3MjU6cDpUOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHDzOmE6ImpmNDc2MWI0YzFmNDg0OWQ4MmMxNGZhNZZjNDdiYWU2NjoxOlmZlOTE6NmNhNWYtOTNkZTMwOTI4NzNiNjAyOTlmNnBlOTM2MmVrZmQ5ZDM4ZDU2MTVlMDFlYWI2ZTk1NzRmMDU5ZTgwNTM5NzpwOlQ6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%2C--text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHDzOmE6ImpmNDc2MWI0YzFmNDg0OWQ4MmMxNGZhNZZjNDdiYWU2NjoxOmZmZmEtZTgyZTNlNjY2MzBhYThjODk0MmRlNjRlZjYyYWQzMDJlZGVkZjg1ZGZlNjNGNjMjYyYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHDzOmE6ImpmNDc2MWI0YzFmNDg0OWQ4MmMxNGZhNZZjNDdiYWU2NjoxOjI5ZjBhNzRlZmEzMDY5OTdiZjNTgwMTk4YDY5ZjgtODI1NmZjYTRjZTdkNTgtNGUyOTdlZTg6cDpUOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0lxx5d99o.___.YXAzOnNmZHDzOmE6ImpmNDc2MWI0YzFmNDg0OWQ4MmMxNGZhNZZjNDdiYWU2NjoxOjU1NTRhMGQyOTc2YzkzYjVlYzA1NTI5NDA5ZWYwY2RmOBN5NTIzNGQyYmdiY0YyZGJlMDYzNmYtYTBiMGJkYWBlMDlkZTgwOlQ6Tg

Sent from my iPhone

From: Lorraine Kalmanga
To: kaplo_maureen@concentra.com; mcmanus@cohn-medical.com; pmayer@mac.com; pmcwatkins@bryanpc.com; pmayer@patientmedical.com
Cc: Calcaffe, Angela (BOS); Epstein, Alice (BOS); Lacik, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clustrcomp; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kolstra.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893366___.YXAzOnNmZHQsOmFiOmpjOTA2YTcwYjVlZGMzZWQ4MmRhMmNlNzNhOkY4MzA3MmoyOGMyMGc4MDI5ZTU3OWUwZDk0NTk4NzQ4NGZkNTk4ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86NVVNg___.YXAzOnNmZHQsOmFiOmpjOTA2YTcwYjVlZGMzZWQ4MmRhMmNlNzYyNWY4Ok3Mzo3OTY5YzgzNGU3OTk1MTFiZDk1NGZiMTc2ZDk1NGZiMWE3ZjA5NWZmNmM0ODIxmGk5YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoseliv_vigsette___.YXAzOnNmZHQsOmFiOmpjOTA2YTcwYjVlZGMzZWQ4MzBkMmNlNzYyNWY4Ok3Mzo3OmVkYjc0MmZlMzU2ZTM1Y2U2ODY5ZDgxMmYyMWZmOTk3MGNlMTlfZmIwY2RkNjhiOGVmNmUyNGQ4ZTY0M3BlMGZkZmIwMTIwMzVhMzFkOTQ4YmE4ZmIwMTIwMzVhMzFkOTQ4YmE4ZmIwMTIwMzVhMzFkOTQ4YmE4

From: Josh S.
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:53:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Alexander L
To: karin_weston@concentra.com; jmarcus@phillytownhall.com; amaya@pwa.com; mayorsoffice@whyy.com; mayor@philadelphia.com
Cc: Castillo, Angelo (DCO); Quintana, Alicia (DCO); Lamb, Hannah (DCO); Chen,Geoff; Board of Supervisors (DCO); Chairperson; senator_oliver@pasenate.ca.gov; assemblymember.bonta@assembly.ca.gov; kristin.flatfelkoord@sen.ca.gov; kevin.mullen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. AJ Lakhter

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68907366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bo9n8Pu43WK85dMA3qI4-xPu5wffNip4&r=Ie_Ka-Ka-Ka-

From: Karen Fink
To: karen_reuter@concentra.com; concentraEthicsHotline@gmail.com; executive@cnpr.com; mayorpolice@cityprayer.com; mayorcity@atlantamedical.com
Cc: Carville, Angela (BOS); Bonilla, Alicia (BOS); Leite, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Cloud@cnpr; senator_warren@senate.ca.gov; supportvolunteer.hawaii@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:54:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OSVY9g___.YXAzCmNmZHQaOmFiBmsOODY2YmRkYzI3OCMzYzhkNTYyNGY5ZmNjOTMxNjk6ZjY2NmI3MjkyYjM5ZjJlZDhiNGI1OTc4ZTYyMmIwZDAzNjk2ZDBlZTc1OTI4MzA0YjI5YzZmZjg5YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzCmNmZHQaOmFiBmsOODY2YmRkYzI3OCMzYzhkNTYyNGY5ZmNjOTMxNWZiZDo3OjBhYmQ0NmmZDk4NmU0YmI5OWE5OTA5OTM0MTg1YTMyNDBmNzI0YzVkYzg5YzdhMmFiZTBjOWZiMGNlNWQtOTdkYzgvOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20warrant%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQaOmFiBmsOODY2YmRkYzI3OCMzYzhkNTYyNGY5ZmNjOTMxNWZiZDo3OjM0ZTA0ZDJjYjg0YTFlN2EyNGI2YmMzMzI2U1YTMyN2JhNGRiNzI0NTVmZmQyNGY5NmExNjdlMmNmNjJmZDFhYTI0MDcyMDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQaOmFiBmsOODY2YmRkYzI3OCMzYzhkNTYyNGY5ZmNjOTMxNjk6ZjY2NmI3MjkyYjM5ZjJlZDhiNGI1OTc4ZTYyMmIwZDAzNjk2ZDBlZTc1OTI4MzA0YjI5YzZmZjg5YTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4wx3v89vo___.YXAzCmNmZHQaOmFiBmsOODY2YmRkYzI3OCMzYzhkNTYyNGY5ZmNjOTMxNWZiZDo3OjkyOTA4ZWE3ZWEwMWJiNmE2ZTm5Ow5NTY5NWI5YTI0NjBkMDc1ZTgxZmNlNjk2MmI5ODQ2ZjhiNTA2YmEyNTZmYzJkYjM4ZTBkNzgwOkY6Tg

Karen Fink

From: [Elena Ilber]
To: [redacted]
Cc: [redacted]
Subject: Concentra Medical: Your Centers Are Designed to Support a Positive Patient Experience. Antisemitism Must Be Rejected by Healthcare Professionals at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:54:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Elena Ilber

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOnNmZHQyOmE6bzpiNmU6cN2Y1NmU4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjclOjQlcvYCQjNDEsYTUvYzQlYgxNjc0NTkzODg2YTJmMzVkYzZiNDU4YTc1ZjgtYmI4OWNkYTg0OTk/YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAzOnNmZHQyOmE6bzpiNmU6cN2Y1NmU4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjQyOjNGHNxJkODE1NGVlZjBhZWQwYTc1OTY1Y2FkOGJiNzE3MDE4YzcwM2Y2YTFhNGJjMDg4NWE3MmM4NDg0OTk/YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiNmUwN2Y1NmU4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOmUwNDY0NGE2MDdkMDkwMmc4N2U5MmAwNzYyN2E4ZTAwZmFmOTY5MTRiNGM0MyNzMzMGEtYWM4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjQzOmUwNDY0NGE2MDdkMDkwMmc4N2U5MmAwNzYyN2E4ZTAwZmFmOTY5MTRiNGM0MyNzMzMGEtYWM4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjIxjBNGE0NWYyZmQyNzE2YWRkZDJmOTcxN2Y/NzE2YWRkZDJmOTcxN2Y4NDc0MDk0MzMzMGEtYWM4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjE3NjE4MDc0MDdmNWVkMTQ5ZTIwNjZlNTc3ZjBjNWU3NmMwZjg0OTk/YETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpiNmU6cN2Y1NmU4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjUyY4MDc0MDdmNWVkMTQyOTIwNjZlNTc3ZjBjNWU3NmMwZjg0OTk/YETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzOnNmZHQyOmE6bzpiNmUwN2Y1NmU4MjE5NWZiOTZkMGE2NzViZWY0ZDc5NjcxOjE3NjgzZTY6NjUxZjc2NGFmNTZkYmIxMTZlZjZhNDBhYzg1MmEzZDY0ZTE1OGE2YTAyODhjNzgwN2ZjNzFhNjFjODg0OTk/YETg

Sent via the Samsung Galaxy S22+ 5G, an AT&T 5G smartphone

From: Kathy Emanuel
To: karen_newman@concentra.com; rosenvold@rosenvoldmedical.com; pmason@mac.com; pmasonlicsw@hotmail.com; mlavoie@metrocmedical.com
Cc: Gaeulin, Angela (BOS); Kendrick, Alicia (BOS); Leslie, Hannah (BOS); Chan@cityhall; Board of Supervisors (BOS); Chan@cityhall.com; jessica.adams@concentra.com; jessica.adams@concentra.com; eugene@greenlitgroupmedia.com; eugene@greenlitgroupmedia.com; Kristin.Pfeffer@post.com; Kristin.Pfeffer@post.com; Anna.Evans-wall@post.com; Anna.Evans-wall@post.com
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:54:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kathy E.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f66___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNDIxOjFlZWNiNDMxMzU3NDEwOGI1ZGQxNDFlYTc1YmRlNzQwM2JjMDI0YTc1YmRlNzQwM2JjMDI0OmM6dHJ1ZQ?E=EmMdkDTJLw7jbTTiJNTDBQYmGIOETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVV3g___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNDIxOjE1ZjY5ZGMzMjc4MDk1NzE5ZjQ4MzU1NzE4ZDk5YTc5NTNlNDBlOjU5OEFmMzdiOTJkYTI5NTNlNDBlOjpmOlRUZ
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNjNlNDc3OjFwZWM6NTE4M2NiYTA1NzhkNTlmNjE5NGE0OWE0MzU1YmRiNzM0NDFjYTc1YmRlNzQwM2JjMDI0OjpmOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20injured%20Palestinian%20terrorist%20attacks.s___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNjNlNDc3OjmIxNTY0MjIzmZTE2NDM4OWFhNjQyNzZlY3MTQ2YmE0YjFjOWE5ZDlkYzU5MmY5ZjFmOWZlYWI0MDpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNjNlNDc3OjOzmVkYWY0YzY2NjFkMmMxMDE0MzI4MzM5NzVmNzAxMTU1MWJmMmI1MDQxYTFkOGY3ZGUyZDhkZGI5NjUwZjY4OlM1Nzg4ZDpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9xkxx6d9lo___.YXAxCn5leoZHOxOnFiIhxoMMWM1YmI1OWIxMTQ0MGZlMTIxYzE5NzZhNWZmNjNlNDc3OjoMzY6INlOEtNzM2NDEzOWI3NjVlN2IwMDdkOGMxZDdkYzE5NDFjODE5NzZmMjI2YzdiMjE3YTcuZmMyYTg2ZmEwM2M4NDpwOlQ5Tg

From: Mike Robinson
To: karen_meyers@concentra.com; mcarrico@wellconmedical.com; pmayo@bmpc.com; mgrayatkins@bmpc.com; mtaylor@patientmedical.com
Cc: Castillo, Amanda (BOS); Ipswich, Alice (BOS); Lucia, Rachel (BOS); Chen,Kelly; Board of Supervisors (BOS); Clerk@cityofnewton.org; jennifer.gabrielle@mahouse.ma.gov; susanhomeyer.harvey@masenate.ma.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eisenzopf@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:54:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjdhMDdjZGEwZjFkZmE0OTQ1NjFjYDdkNTI1MDE3MmI0YzM1YzEzGBmOGNiZDIwMDJhNWI4NDhkMmswOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z166NVVNg___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjIwOTNkZjU2YmY1NWRjOTI1MGY3NDBkOWMzMDBlNzAzNGQxNTNiOTU1NDgzwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjQyZTMtZjNmYjQwZTMtZWU3OTY5ZTMxMTI1YzA4NDg3M2RjNTBkNTI4ZTkwODMyOTM5ODk4Y2MyYTAyMTQzNGE4Mzgzw0kY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20bus%20people%2Dined,19%2C000%2Dhorizontal%20Palestinian%2Dterrorist%20attacks.___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjFlNGM0MTg1OGJiNWRmOTc0ZDMxOGM0ZWRmOTcyNDc3MmEzZjQzOWRlOTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjAzODA4ZmJkMTEyYTcwNWZkNzYzZDMxMmI0OTJmYTQxMGI0YjRlNWI5NjI5MGE0ODIxMjBlZTk2YTQ3MmI0NDM1MzZjZmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxvdld9xo___.YXAzOnNmZHQxOmFiOmE0ZWY5MGE4NzVlMzZkMjM4NjNkNzRjY2E3MGEyYWE5YjozOjNmZjNlOzhNTkxNWYtNTgxNDQxMTVjMzI0OGUtZTI4OTIwMTI5YzdpNTY5YzdkZWM2NzgwOkY6Tg

Rebecca Robinson

From: director@concentra.com
To: beth_newman@concentra.com; anderson@concentramedical.com; dsimon@concentra.com; katherine@bethesdaclinic.com; mdavis@bethesdaclinic.com
Cc: beth_newman@concentra.com; beth_newman@concentra.com; [Chelsea Hall](); [Bank of Montgomery Board](); [Chelsea Hall](); Jessica Johnson@bank-of-mtg.com; governance-chair-chair@concentra.com; Linda.Fall@concentra.com; Anne.Fontenot@mtg.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:56:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience." **All of us in healthcare have (or should have) been through extensive DEI training**.

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deanna Jacobson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHQyOmE6bzpmOTI5MmM4MzIxMTcyN2RkZTExMmQ3NDE2M2U3NGFiNzo3OjIyY6OGYyNTU4ZTlkOWQwZTFjZTIwODYxYzg3OTYxNzRjY2ZjZQ0MmM2ZjY4MmEwZjE6OTAwZTg6OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36NVVNg___.YXAzOnNmZHQyOmE6bzpmOTI5MmM4MzIxMTcyN2RkZTExMmQ3NDE2M2U3NGFiNzo3OjNDQ4ODY6NmY3MjNhYWNjOTU2YjQxMWVmZWU0MTExZjM0MTE0NzkxNTg5M2FhYTdhMzRjN2MzOGZjOTg6OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-uvalde-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmOTI5MmM4MzIxMTcyN2RkZTExMmQ3NDE2M2U3NGFiNzo3OjNDE2M2U3NGFiNzo3OjE0NzcxMmEyOGI5ZTE3ZDY4ZmI3OTI1NTM4YzQyNmNkZmY1MTgxOWZlY5c3NDMyMzM2ZkNTE3ZDY0

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

Accrediting to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S frisling

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzUnNmZHQyOmE6bmpmNjQ3MjBjY2IxMDMxNTI0MTgxMDI3NTJmZjVmMjJmODo3OmU1ODE6NTIwODc5YzVmZDM5N2VkMDM1MzViYzcyODE5MDk4Mjk5YTA0N2JjNGQ3MTY1MWZlZTM3ODAyYzQkZTdkOWY0Njg0OkY6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-tJ66NVV9g___.YXAzUnNmZHQyOmE6bmpmNjQ3MjBjY2IxMDMxNTI0MTgxMDI3NTJmZjVmMjJmODo3OjY2NDQ6MDRmNzUyZmQ2MGUyYmE1MjBhNjYwMjViYzQ2NGQxZDQ4ZTIwNGEwNGVkMzI0ODY4YTVlZjkzNTZlNTg0OkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgenafpc_vigorite___.YXAzOnNmZHQyOmE6bmpmNjQ3MjBjY2IxMDMxNTI0MTgxMDI3NTJmZjVmMjJmODo3OjU5NWRlNjQ3ZTE5NGU3MmEzOGQ2OGZlZTY3MzBmYzQ1NDBkYzE2OTBhMmIyZjMxMjM2NGUxYzZhNWNiN2U0OTgxMzE2ZGZlZTg1YTFjMmZiZDhmMzY4ZDYyODZiNTg1MjE3M2ZkMDFhOTRiMmp0Ok6YET
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israemgf030925.htm#%23:~:text=Tragically%2C%20for%20the%20people%20and,11%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bmpmNjQ3MjBjY2IxMDMxNTI0MTgxMDI3NTJmZjVmMjJmODo3OjtyMGE0M2U3YWVmNTNjNjRjYmM5Yjg4MWUwZDY2ZGJiOTg1YTFjMmZiZDhmMzY4ZDYyODZiNTg1MjE3M2ZkMDFhOTRiMmp0Ok6YET
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bmpmNjQ3MjBjY2IxMDMxNTI0MTgxMDI3NTJmZjVmMjJmODo3OjU3YmI5NTI4NjE2ZjgxNTI5ZmJkMjY0NTdmNWQ3NTdmNWFiMDM5YmI5ZjgxMDM5YmI5ZjgxMDM5YmI5Zjgx

From: Janice R. Brennan
To: karen_maguire@concentra.com; maryann.kelly@concentramedical.com; jessica@mac.com; mary.woodward@concentra.com; mlacey@centerconmedical.com
Cc: Gaeulin, Amanda (BOS); Kennedy, Alicia (BOS); Leslie, Chantal (BOS); Chan@cityhall; Board of Supervisors (BOS); Chan@cityhall; jessica.adams@concentra.com; assemblymember.friedman@assembly.ca.gov; Kristin.FitzRoberts@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent !! Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:54:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuUnNzaZHQxOmE6bzgxmOWFlMDIyYTdlMmI0MmVmZGIyYmY2OTZiYzVkNjVlMTIxOGg2NDE6ZWI1Ngxx$MWUyZTIzYmY2YjcwZDIYxZdlYxZmYjZmZlYzZkNzNlZmE2ZTUxMzVlZTJlZmE2ZTRmN2I5ZTIwNTAxNiE4

From: Ella Bekker
To: kent_newton@concentra.com; pmarshall@reliantmedical.com; pmayer@mpr.com; pmcgoldrick@chcopac.com; pmarsh@bakkermedical.com
Cc: Cecelia, Augusta (BOS); Bonnica, Alexa (BOS); Lipia, Hannah (BOS); Chan@aol; Board of Supervisors (BOS); Chan@comcast; jamadeo.assessor@sonoma-county.org; assemblymember.friedman@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:54:57 AM

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cc: Press, City Council

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Sincerely,Ella Bekker

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68002366___.YXAxOm5tcmFlOjo1OmE0OmpiM2U6ZmZkNTkyYmU0MDhlNTlmZTZlMDdmYzE2OTk0ZDc3OjAyOTsyMWQ2NzY2YzBlNjRlZGZjYWYyYjc3OGM3YzA0OGMwMjY5NzBhYjU5MTBlODE5Mzc4NjkwMjk4MTg2NWQzNTpwOkY6ET&d=DwMFaQ&c=slrrB7dE8n7gas63sJXAMD8jz6DnLwtT_PlvzjSTkAw&r=Ia1Ra1Ra1Ra

From: Sid Lambersky
To: berk_reagan@assembly.ca.gov; reagan@petercmedical.com; press@fmpc.com; reagandon@fmpc.com; reagan@petercmedical.com
Cc: Cecilia_Aranda_BOS3; Barrera_Alex_BOS1; Lara_Daniel_BOS5; DistrictSeven; Board of Supervisors_BOS3; Chamberlain; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:55:07 AM

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cc: Press, City Council

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D60927566___.YXAzOmNmZHQ6YmE6bnost.NGFlODA3MjQ0ZDBhMTRlYzpjNTJkYzQ3NGUxZTlYTo3OjgzMzU6MzhlYWI0ZTVlYjkwZDBiZjVlMTEwYmY2ZDE0MzlkM2NmODIwMTU2ZTgyNDYxZDJkMjM0ZTIwZjNlZWVmNzhlZTpwOlRlOjE5Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqcZ1bSSVV5g___.YXAzOmNmZHQ6YmE6bnost.NGFlODA3MjQ0ZDBhMTRlYzpjNTJkYzQ3NGUxZTlYTo3OjQ4ZTg5ZjNiZDBhMGFlYjcxMDQyZTE3OWJlMGFlYjcxMDQyZTE3OWJlMGFlYjcxMDQyZTE3OWJl

From: Amy Mucklestone
To: kevin_mayor@toronto.ca; mayorjohn@torontohall.com; jaye.robinson@toronto.ca; mayorkelly@toronto.ca; mayor@torontohall.com
Cc: Calvillo, Angela (BOS); Ezeonu, Ada (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@sfgov; jessica.patton@toronto.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:55:39 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amy Mucklestone

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE6bmstMjFjZjQ2NjZmN2M2NGNoYzZlOTo0MmEyNjZkYjU3YmUxYTo3OmZkZjA6OTc1ZDYzZTQ0NDI5MWU5ZTcxMDVjOWM0NjZEzYWRkYTBiNTg1YzksNjZlMzZiYjI0MGU0NDI5MzE5ZDk1Yzg6OjQ6dTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZO6ND6VVNg___.YXAzOmNmZHQ6OmE6bmstMjFjZjQ2NjZmN2M2NjNoYzZlOTo4MjEyOTc5MmZmOGFkOGMwZmI0MmEyYzcyYzOmM2I5ZDI5YjQyZjA5NDZlOTo5Z1Hb2I4YjQyZjA5NDZlOTo5NzE2OGU0NDI5MzE5ZDk1Yzg6OjQ6dTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOkNmZHQ6OmE6bmstMjFjZjQ2NjZmN2M2NzYyZWQyMzYyNjZkYjU3YmUxYTo3OmUyMjA5MDI2OTcxNzdjZjY5ZGUyOmMjM1OGMjM1OTk0YWRlZmJjMTI0OGQ3MjBkjkNGUtYWQyY2MteC1hY0JjOHBmMHNTlmZDhlNWM2NTMzZmEyYjdkODU5NTFkMjhmMGUyZGBkZGQxZDk3ZDgwNzU0MmY0OTEyYjA5NDY3MGVjOCY3MDgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE6bmstMjFjZjQ2NjZmN2M2NzYyZWQyMzYyNjZkYjU3YmUxYTo3OjE3OGQ0MjdlMjI0ZDZkMDA1MGNkZWY5MZZlYzI4ZWY1YjRlZWY4YzEwOlFmYmNkOGMxMWNhYjgyZTE2MGI2NTU2OGZmMjZiYzmGlYzezOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxw9d99vo___.YXAzOmNmZHQ6OmE6bmpMjFjZjQ2NjZmN2M2NzYyZWQyMzYyNjZkYjU3YmUxYTo3OjFkOGRiMzM2MDdlNmMzOTY4OjkxMjBkZDE5MDU2ODI0YzliYmNlNmZiYzNmYmQyYjgwNjIyNTk0MTk0NTgwOlQ6ETg

From: larryrose@gmail.com
To: kaleb_mason@concentra.com; jessica.kelly@concentra.com; megan@mac.com; megan.watkins@kaiser.com; mlewis@patersonmedical.com
Cc: [Cabello, Rosario (BOS)](mailto:Cabello,_Rosario_(BOS)); [Barbera, Alisa (BOS)](mailto:Barbera,_Alisa_(BOS)); [Leitz, Patrick (BOS)](mailto:Leitz,_Patrick_(BOS)); Chechilo@; [Board of Supervisors (BOS)](mailto:Board_of_Supervisors_(BOS)); chatterjee; jacqui.salerno@concentra.ca.gov; steventschweiker.harvey@concentra.ca.gov; krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:50:28 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58902366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&m=YKAaOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQxMWY1ZWFiNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTZkYjI0YTA0ZTAyNGY0MTYzYTIxOTUwOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&s=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZI66NVV9tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&m=YKAaOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&s=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishcrimelibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%2Fpage_s_vignette__.YXAuOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&m=YKAaOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&s=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israengil030925.htm-2523:~:text=Tragically%2C%20for%20the%20people%2Dand,1)%2C000%20separate%20Palestinian%20terrorist%20attacks.__.YXAuOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&m=YKAaOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&s=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c93wkxv0d89o&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&m=YKAaOnNmZHQvOmFiIhxmN2U0ZTY1NmI3MmI1YmZmMTZkMjBkMzQyMWY1ZWFjNzc3ZjM2NWY4ZGY3NTA2M2I0YWVhMjI5ZmY5ZjBkMDI1MjE1ZjZkZjY5MTYzOTUxOTI2NzAyMTBkNDIwZWY1YjJlZDYxOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg&s=Ek2ODUYeOGY2NTc2YzI1yYTIyNGRmNjY1MGRmOTpwOkY6Tg

Les Ronner

Sent from my iPhone

From: Janet Sachs
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:55:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

--Janet Sachs

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: David Moranz
To: karen_meyers@concentra.com; nurserat@pottsmedical.com; peace@mac.com; peacewalker@hotmail.com; privacy@pottsmedical.com
Cc: Cecilia, Angela (BOS); Jiménez, Alma (BOS); Leila, Daniel (BOS); Chan@sfgf; Board of Supervisors (BOS); Chan@mac; gregory.adams@concentra.com; gregorylumenthal.frames@pacbell.net; gregory@gregorylumenthal.com; Kelly.Pfeiffenroth@sen.ca.gov; Kelly.Pfeiffenroth@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bmo6MjE1ZmI1NTkxOTY3YzdlOWI0MTU3YWYxYTo6OGY5MmIyYjUwYmEwNTE0ZjgwOTA2OTBlNGE3ODU0YzRjNWQzMmE2YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNHNVV9g___.YXAzOnNmZHQwOmE6bmo6MjE1ZmI1NTkxOTY3YzdlOWI0MTU3YWYxYTo6YmI6YzA0NTc0NjE0NzE0NWNkNzY1ZGZlZWNhOTk1YmI6OGE0MTA2YTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo6NjE1ZmI1NTkxOTY3YzFlOWI4MTU3YWVyYTo3Qtg4OTE6NZQyNzU5ZmQ0NzY1NjOGM4MDZmYTNiODEwZDVkY2RjNWQzMmE2YTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25!~/non-?Tragically%20%2F%20the%20Israeli,19%2C000%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmo6NjQzOmE0ZmEwNjQ3YWEwMzMyNjE1ZmI1NTkxOTY3YzFlOWI4MTU3YWYxYTo3OmI1MDI6NjE0YWVlNzk0NWE2NzQ5N2VhZGY3MzQyOGE2ZDA4NDE3MWVlNTZhMjMjRjOTMzNzM1Mzg4NmNkMzY2Nzk2MjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQwOmE6bmo6NjQ0OjVmMzMyMjE1ZmI1NTkxOTY3YzFlOWI4MTU3YWYxYTo3OjVkZjA6ZjA4OTIxMmYxYzNjNjVlZgI0MjRmMzI0NzE2MWYxMWY2NGE3ZGEwOGM5ZjNmZTE2MmI4OWZiY2NlN2M1Mzg4NmNkMzY2Nzk2MjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99xo___.YXAzOnNmZHQyOmE6bmo6N2I0YmMzMzE1ZmI1NTkxOTY3YzFlOWI4MTU3YWYxYTo3OmYyNjA6NjI5ZjE4ZWE5ZWI5YzFkNWQzZWI5ZjM4ZGJiMmJlYjA4ZmEyNjE4ZDVlZmRlNDAyZjFmMmRjZTgxMTgwOkY6Tg

Sent from my iPhone

From: helen shadi
To: kelli_swann@concentra.com; pressroom@bellevuewa.gov; pressoffice@cnn.com; marcusmilner@hotmail.com; press@dailymedical.com
Cc: Calvillo, Angela (BOS); Jennings, Alisa (BOS); Lamb, Joanne (BOS); Chen,Kaylah; Board of Supervisors (BOS); CityAttorney; jennifer.walker@concentra.ca.gov; answers@answerthis.zendesk.com; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:55:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAxOnNmZHQyOmE6bzoxOTU1NGIxNjUzMWUyNTM0YjA3YTZiNjhkZjMyYWFiZjo3OmI5Zjk6YTdkZGJlbzZGVkNiA3ZDBhMDgwZTE1ZDhmYzcxYiVtM2RiMGRmMTAwMGVmZmIzwGkYiTg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6SNVYNg___.YXAxOnNmZHQyOmE6bzoxOTU1NGIxNjUzMWUyNTM0YjA3YTZiNjhkZjMyYWFiZjo3OmZkNTo5YzgzNDk1MDI2ZGU2ZDA3OGI4OWM1MTE5NTJjOTIxMWM5YjQ5OGE4ZTgwGkYiTg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZHQyOmE6bzoxOTU1NGIxNjUzMWUyNTM0YjA3YTZiNjhkZjMyYWFiZjo3OjY2ZTk5YTQ5NWQwZWZiN2ZiZGZmMzA4MGM4MDE0Zk1NTE2ZjA5MzgzMDgzOWNjZDkYmY2NmFmY2YwZTIxYTZkMDJjNjY4ZWMxODpwGkYiTg
(4) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZHQyOmE6bzoxOTU1NGIxNjUzMWUyNTM0YjA3YTZiNjhkZjMyYWFiZjo3OjY2ZTk5YTQ5NWQwZWZiN2ZiZGZmMzA4MGM4MDE0ZjA5MzgzMDgzOWNjZDkYmY2NmFmY2YwZTIxYTZkMDJjNjY4ZWMxODpwGkYiTg
(5) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6SNVYNg___.YXAxOnNmZHQyOmE6bzoxOTU1NGIxNjUzMWUyNTM0YjA3YTZiNjhkZjMyYWFiZjo3OmI5Zjk6YTdkZGJlbzZGVkNiA3ZDBhMDgwZTE1ZDhmYzcxYiVtM2RiMGRmMTAwMGVmZmIzwGkYiTg
(6) https://url.avanan.click/v2/01/___https://www.nytimes.com/2024/10/07/world/middleeast/oct-7-hamas-attack-israel-war.html%3Fsmid%3Dnytcore-ios-share&sa=D&source=docs&ust=1738178151000000&usg=AOvVaw1Ue0Ue0Ue0

From: Melissa Levine
To: kevin_newton@concentra.com; corporate@patientcentredcare.com; pressoff@mac.com; marcopolom@hotmail.com; patients@atlanticmedical.com
Cc: Calcutta, Amanda (BOS); Jennings, Alicia (BOS); Lynn, Hannah (BOS); Chan-Hyatt; Board of Supervisors (BOS); Chuahiong; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kenia.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:55:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melissa Levine

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOmNmZHQyOmE6bzo0OTA3NzNlNTRlZjFlMWIxNjFkZTdjZDBhMWYwZmY0ZjoxOmIxZDA5OTZmZjY0MzM0MjMzmNDBkNWIxZWY3OGQ4MzRiOGIkdNGQ1NWRjMWZlM2EwNzAzNTI2MzM0MDBkNTg1NDA3OTk0ZjpT6e1NDk3OTk4ZjpmMjBmNDk1YTNmMmQzOjc3OGM0ZDI4MDQyMDBiNmFlN2Y2YjVhYTFiMWE3OGB0NmUzN2EzYmNiNGFjYjcz

From: Jay Lyons
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:55:56 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Sary Levine
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sary Levine

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Michael Gordon
To: kevin_mayer@concentra.com; external@redscreenfatal.com; steve.orr@mac.com; stevecwalker@bigger.com; mayors@redscreenfatal.com
Cc: Calcutta, Angela (BOS); Montana, Alicia (BOS); Leslie, Hannah (MAYO); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; jacques.arpeau@concentra.com; assemblymember.harvey@assembly.ca.gov; Kenny.Pitt@reform@mail.ca.gov; Kenny.Emerson@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michael Gordon

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmJlOjkwNTI4ZQ5NGE0MTUyYTBkZGY2NzkzNjRjNTQ1YmViNDM2M2I0ODk0NDIwOTIwN2U2ZmQwOkY6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3EOVUVNg___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmJlOjM4MjVkYzM0NjY4MjNlYTBkMjcyYTRkNTc4MzY0ZjNlOjY6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmoyJOjNkNzM0NjE0NTEyNWU0ZDE3ODIwMGQ2MGI4ODUxYWI4YjE0OTYxZDE5OTIyOWM4MDVkMDYxZGNlNmNmMGI1NTBlYzUyZjgwOkY6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmUyOGJkNzM0NjE0NTEyNDNlM2QZZDFkYzM4NWYwOTRlYWNlNjNjYwMmg5OkY6ET
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmUlOkA1NzQ0YmZkMDhiMDhiMzNjYTI5ZDk1NWZiMGM1YTVhMmVkMTM1M2YxNzk3Y2UwMTQ3NDdlNTUwYTU2ZjAzYWEyMzgwOkY6ET
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvvlj09o___.YXAzCnNmZHQxOmFiBxqshNDQ3YjEwNDVlNmE4YTE0MDUyMjZlYZZiZmNkZTNlMmUzOmJhOTI0MjI4MWYwZWM1NWNlNTVlYmVkOWU5NDZlOTBmMzkwNjk3YTUyODA0YjI2MzkxNWIwMzNlZWNlNTY2ZSNmZlZSNzgwOkY6ET

From: Freda Greenbaum
To: karin_swanson@concentra.com; partnership@patientcentered.com; passport@mac.com; impersonations@kroger.com; mgtcare@patientcentered.com
Cc: Cabrillo, Amanda (BOS); Soriano, Alisa (BOS); Leslie, Rachel (MYR); Chen1647; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,
Freda Greenbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQvOmFiOmo2N2UxNjk1YTg4MjZlN2U0NWNjZjo3NjE1MmU1N2NhNjo2OmMxNmI6N2JmOTI4NTYxMmYxMGZkOWVhODY1NzM1YzA5ZjhhZTFmYTI0MTUwMWE3YTRiYTI0ZWU2GCYxNWQ2MzVkNDRmNDmwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQvOmFiOmo2N2UxNjk1YTg4MjZlN2U0NWNjZjo3NjE1MmU1N2NhNjo3OjI0ZDA6MzdjcNmU2MGRkMzkyZnlzFTgzNmE5ZmZhYTBhMGFmNjExMGIwNmE5YzMxYmNhMWI4YTM2MzY1MzE4ZDAxMWE5MzQmcOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-avatar-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmFiburo2N2UxNjk1YTg4MjZlN2U0NWNjZjo3NjE1MmU1N2NhNjo3OjhhYzY0ZjkeXoEzOTc1NTZmYzcxYjVlwZmIxYzM4MGE5YzdjNGM4MGEzMWY4ZjIwMGNlMWVjYzc2YmE2MTZkNDdlMmE2YjpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,UN%2C%20of%20separate%20Palestinian%20terrorist%20states.%___.YXAzOnNmZHQvOmFiburo2N2UxNjk1YTg4MjZlN2U0NWNjZjo3NjE1MmU1N2NhNjoyOjBjMWYtZTUyNGZjZjA3ZTU5YjA5ZjBlYmEzNzBlYTY4NDBlYjo6NZjlY2FhNjJlNzLtYWQ3ZjQ0OTktZDUyMjgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmFiburo2N2UxNjk1YTg4MjZlN2U0NWNjZjo3NjE1MmU1N2NhNjo3OjA3ZTk4ODVmNjcxYjI1NTEtNCQlNmMzODlkNmE0YzE0NTQ5MmRlYmFlNGE1ZjQ4MmE4NjE0OGE1ZjQ3NDVmNDpmOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Freda Greenbaum

From: Sharon Sendrowicz
To: karin_wagner@concentra.com; jackson@drjacksonmedical.com; gregory@mac.com; mainstreet@bellsouth.com; gregory@drjacksonmedical.com
Cc: Gillette, Angela (BOS); Kennedy, Abbe (BOS); Lamb, Gregory (BOS); Chiefstaff; Board of Supervisors (BOS); Chairperson; greater.salem@sbcglobal.net; expertcurrentstar.trainer@grapevine.ca.gov; krista.fitzfletcherx@mail.ca.gov; krista.fitzgerald@sen.ca.gov; fiona.fitzgerald@sen.ca.gov
Subject: Have symbols do not belong in healthcare settings
Date: Tuesday, January 28, 2026 9:56:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jsutify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sharon Sendrowicz

Attachments:

(1) https://url.avanan.click/v2/d/01/___https://www.bbc.com/news/uk-england-london-68901366___YXAuOm9mZHQ:OmE0ZmIwOGUwYzZmNDQ3MmU1YTkxMTAyOTYxNDBhMmRlYWNhNDc3OjhkMDE0NWVjNmM0NGM5NzoxOTc2MEVYINTcwOiHMEVYIDUwMmM2OGMzU1Dk0MmMWYzZmOGZlZk:1MzQ4ODE5ZTgwOlQ6ETg
(2) https://url.avanan.click/v2/d/01/___https://www.youtube.com/watch?v=g-Z86NVV9tg___YXAuOm9mZHQ:OmE0ZmIwOGUwYzZmNDQ3MmU1YTkxMTAyOTYxNDBhMmRlYWNhNDc3OjE0ODk1MzBlZWY3YzVkMjcwNTI1MTY2NTAxMTmxOlQ6ETg
(3) https://url.avanan.click/v2/d/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOm9mZHQ:OmE0ZmIwOGUwYzZmNDQ3MmU1YTkxMTAyOTYxNDBhMmRlYWNhNDc3OjMwOTE0ZmUzMTY0ZmE1MjRmZCYxMzZkZDE4NGU1MTRmZDk0ZWRlNjNjNjU2ZGIwMzNlZTRlYTpwOlQ6ETg
:https://url.avanan.click/v2/d/01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fbfca%2Bisis%2Bpeople%2Band,19%2C000%2Bsepara
(4) https://url.avanan.click/v2/d/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOm9mZHQ:OmE0ZmIwOGUwYzZmNDQ3MmU1YTkxMTAyOTYxNDBhMmRlYWNhNDc3OjU1MDY4ZGYxMGNkOGZkNWZkYjM0ZGY2MDYyZDI2NzNlOmE6ZXQ:1MzQ4ODE5ZTgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d/01/___https://www.bbc.com/news/articles/c9wkxw5d9lno___YXAuOm9mZHQ:OmE0ZmIwOGUwYzZmNDQ3MmU1YTkxMTAyOTYxNDBhMmRlYWNhNDc3OjkxYmI0ZTQ4ZTE3OmY0ZlI1YjVkMDM5YzQ3MzY3MDIwN2TlNzFiYmY1ZTJiMTAyMTAyZGM5Mjc4MjBlNDIwOlQ6ETg

Sent from my iPhone

From: Ileana Slavin
To: karin_newton@concentra.com; vanessa@hollywoodmedical.com; eatwell@mac.com; mary.walden@kaiser.com; mary.e@hollywoodmedical.com
Cc: Cecilia_Argenti_(BOS); Jemina_Alva_(BOS); Lena_Hanaki_(BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jeanette.zweiger@kaiser.com; assemblymember.Nazarian@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ileana Slavin

Attachments:

(1) https://urldefense.proxy.box.com/s/ak-england-london-689023066___YXAuOmNmZHQ6OmE0bmJmMjI4ZDE5ZDI0NjM2YTMxNzUxMzE4NTJmZmQ1NTM2NzcyOjhlMzRlNjZiOWZlNZQzZjIzOGI0NmM0N2NlBlZTg2YWEwMDQ4NjA6YTBlMDE0NWE2NzUxZjExMTBkZmQ5ZDExOk9lZmFlbmxpbmc6YlEg
(2) https://urldefense.proxy.box.com/s/ezb7w-u_f16iSNVV9g___YXAuOmNmZHQ6OmE0bmJmMjI4ZDE5ZDI0NjM2YTMxNzUxMzE4NTJmZmQ1NTM2NzcyOjg2OGI3MjA3MmEwNWZlNzE0ZTk2NWE3MjE2YmJkNzc0OjU6ZTJkMzNmOTk4NTMzZjU2NTY2ZTY5NmMxNTk2ZTk0NjoxOk5kZTIxMjE0NzQ1ZTQ5NmRlMTU3OGMwMmFiNTg4MmpwcDk4YTg
(3) https://urldefense.proxy.box.com/s/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOmNmZHQ6OmE0bmJmMjI4ZDE5ZDI0NjM2YTMxNzUxMzE4NTJmZmQ1NTM2NzcyOmE0ODk4MjU0NWQ1OWQ4NTQyNGNjOTBjNTBkNzA2ZGFjYzRlMzNmNGNlZTBjODhhNzVhYmQyY2Y1YTlYTpwOkY6Eg
(https://urldefense.proxy.box.com/s/___https://www.un.org/webcast/jgc58/statements/israeng030925.htm%23:~:text=Tragically%2C%20Oct%207%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuOmNmZHQ6OmE0bmJmMjI4ZDE5ZDI0NjM2YTMxNzUxMzE4NTJmZmQ1NTM2NzcyOjQ0NmU0ZjdiMjVkN2E1MjgyZWMwZGRlZDg0MDU2N2NjNDY2ZWRkMzBhZTE1M2FmNGNlZTBjODhhNzVhYmQyY2Y1YTlYTpwOkY6Eg
(4) https://urldefense.proxy.box.com/s/___https://asiahn.hms.yale.edu/20th_century/hamas.asp___YXAuOmNmZHQ6OmE0bmJmMjI4ZDE5ZDI0NjM2YTMxNzUxMzE4NTJmZmQ1NTM2NzcyOjNlMzM0YTk0YTg2ZTY2NzMxMjU5YjQwZjE2NTk0MjE0YmY1ZGE2NTBlNzgwOk5nZmNjaTMlY1mYzZiZDk2MTk0MjgxOk5kZTIxMjEwOjU6ZTJkMzNmOTk4NTMzZjU2NTY2ZTY5NmMxNTk2ZTk0NjoxOk5kZTIxMjE0NzQ1ZTQ5NmRlMTU3OGMwMmFiNTg4MmpwcDk4YTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Gail Weiss
To: laura_pearson@concentra.com; corporate@potreromedical.com; pmcare@kpp.com; mayorekhoe@sfmayor.com; mayor@sfpublicmedical.com
Cc: Melgar, Rafaela (BOS); Jimenez, Alicia (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; peterjin.wang@sfgovtv.org.gov; assemblymember.haney@assembly.ca.gov; Kriens.Pfefferkorn@sen.ca.gov; Alexis.Fonarow@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gail W. Weiss
North Potomac, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFiMzgyZTAxOWE0ODBkYmU1wMTNiOGZjYTI1wNGU4MGU3NzAjNDc3OmNiMGM2ZmI0OTk0YTVjZTVjZGU3MTE5NGE0MmI0NmVwMjVkMTBmZWU1ZM2ZhMTM0NzdiZDRmNjk0NjI!!ZmRhNDE1ZgmcOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVV7g___.YXAzOmNmZHQxOmFiMzgyZTAxOWE0ODBkYmU1wMTNiOGZjYTI1wNGU4MGU3NzAjNDc3OmNiMGM2ZmI0OTk0YTVjZTVjZGU3MTE5NGE0MmI0NmcxZTY5ODI0MjBiOWI0ZjAyNzg4NWEyOGQ2ZTEy
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFiMzgyZTAxOWE0ODBkYmU1wMTNiOGZjYTI1wNGU4MGU3NzAjNDc3OmNiMGM2ZmI0OTk0YTVjZTVjZGU3MTE5NGE0MmI0NmcxZmU1ZDE5MjBlOWI0ZjAyNzg4NWEyOGQ2ZTEy
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,0%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmFiMzgyZTAxOWE0ODBkYmU1wMTNiOGZjYTI1wNGU4MGU3NzAjNDc3OmNiMGM2ZmI0OTk0YTVjZTVjZGU3MTE5NGE0MmI0NmYwYzFhZjQ5ZTlx5ZDc5MDFlNGJlbGVlYWFlMDA1YmQxMjEyZDAyYjI1ZGE2NzI5NWRlMWIkYmY2NjgwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9yo___.YXAzOmNmZHQxOmFiMzgyZTAxOWE0ODBkYmU1wMTNiOGZjYTI1wNGU4MGU3NzAjNDc3OmNiMDIyOGYxNzk4MmZjMjc4ZDE5YTE4YmI2ZkI1MmFiMDBkNGE2MjEyOlU4MmUwMjM0MmFlNjZhN2Q5YjNjMDY4YTk5OWE3M2EYjmoOlQ6Tg

Gail W. Weiss
North Potomac, MD

From: Jane Podrebarac
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:45 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jane P

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [ben shobrys]
To: wade_preston@concentra.com; jackson@pittcountyboard.com; gregory@press.com; thatcowalkers@hotmail.com; gregory@patriotmedical.com
Cc: [Cabello, Roberto (BOS)](mailto:Cabello,Roberto(BOS)); [Bonessa, Alice (BOS)](mailto:Bonessa,Alice(BOS)); [Lesh, Daniel (BOS)](mailto:Lesh,Daniel(BOS)); Clerk@all; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Quadrozzi; gregory.adams@orange.ca.gov; assemblymember.harvey@assembly.ca.gov; Erika.Pfeffer@mail.house.gov; anna.Eskamani@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 9:56:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzOnNmZHCtOmFlOmM0MDgxZTI3ODMzAzJOZGI0MDQxZjgwOTFlYjdhMDRiMWMxNTo3OjI0MjOGQGUwM2YtMGJkMjNlZWE1NWYxYzlfYTE0ZGFmMzUzN2UwOWUyYzFlMzAxMTkzZDQ0NTYwYWEzNjI3NzVlZTE0Mmpwcl8Q8Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVV3g___.YXAzOnNmZHCtOmFlOhqxMDgxZTI3ODMzAzJOZGI0MDQxZjgwOTFlYjdhMDRiMWMxNTo3OjIyOGE3MGUwNDk1YmM5YTk2YTUxNDIqqXmI1xNGGtMDQwZGE3LTk2ZjE4OWUwNDFkNjgwOGQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmUzhqxMDgxZTI3ODMzAzJOZGI0MDQxZjgwOTFlYjdhMDRiMWMxNTo3OmUzhqXGIxnEjQZjAJNWVAMzQyYzdlZGJiYzIwNTNkNWNlZjkiYjU3Y2NkNDBhZTMxOTEzZGY1Ym

From: Ezra Greengarten
To: karen_awarenc@concentra.com; universal@hrhconmedical.com; executive@mac.com; mac.worldwide@hotmail.com; enquiries@selectmedical.com
Cc: Carr, Amanda (BOS); Bonnica, Alicia (BOS); Lane, Daniel (BOS); Chan@jdsf; Board of Supervisors (BOS); CityAttorney; senator.steiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:57:02 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ezra Greengarten
639 Briar Hill Avenue
Toronto, Ontario
M5N 1N4
Canada

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992986___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODM6eGCzZlMGY0NDc3OjA5N2I6ZGJkYTc5ZmE3cxYTFjOTVkYTk3MTkwMTM3MzZiMzeYxYTc4YmUyMTQ2NGI4MZYxMjdmMzI0YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=pcZ6bNVV7Ng___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODM6eGCzZlMGY0NDc3OjA5N2I6ZGJkYTc5ZmE3cxYTFjOTVkYTk3MTkwMTEyZTI1ZWE3YzAtMmE5NmMtOTZmZmQxZmE3ZjI1ZWE3cxYTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27google_vignette___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODM6eGCzZlMGY0NDc3OjBlMzE0NmM2NjgxZGQ0NmI3YjgyYmE3ZDBjMzIxYjNjNDU2YjA4MDkxNGQyNDZlMzI0YTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/isrampf030925.htm%23:~:text=Tragically%2C%20five%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODMwOGZlMGY0NDc3OjY2MjY6OWYxYjcyOTIjMTYzNDIwYTkxY2FlOTExE2OWQyMZEwNmNlMWJlNWJjYmY5MDQlNWVlYzgzMmVhNjk4ZmQ1NWIxYTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODMwOGZlMGY0NDc3OjAxMDI0ZjI0YTo0YzBkOTBmMmRlOTFkYzY5YjY2NDYzOGJlZTE2NzgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvw9d99zo___.YXAuOnNmZHJoOmE6bzo2ZjcxY2FmM2M2ZjBiZjcxY2ZkMDg3ODMwOGZlZGM0YTE5NzRlOTBmNTM4ZTc0MzY5YWOxcOTRlMGM5NGFiZTEyd0jE3Y2Y4NzkdNmM4ZTc2ZjgiYTc5YTNjOlpwcOk6Y6Tg

From: Jodi Nicastro
To: kelly_negron@concentra.com; pressrel@hollywoodmd.com; pressrel@mgc.com; pressoffice@kroger.com; pressrel@thatsecretmedical.com
Cc: Cecilia_Kolenik (BOS); Bonnie_Alice (BOS); Lucia_Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Countercorp; senator_wiener@senate.ca.gov; assemblymember.Nawab@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:57:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jodi Nicastro

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366__.YXAzOm5pcmZlQzoOmE0bmo6ZmExYTk0YzFlMWU3OGNiZjFiZWEwYmI1MTdlYzMxNmo3Ojk1MmI3ZjM0NzVkNGYwMDgxZmE0ZWNhZa-3NWUxMTBkMzVmZjc3MDg1Njk2Yjk1YzMxYTI1ZWJhOWM2YzYzZTkxNTk5ZjM5NzozOlO6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4ow&r=VlZzGaCicsRiGErWvhTAiciA0jF_Ry7ysHSXq36rfUA&m=Ub0jpcCZLWLLW1ZRRVkcfvxRMNGtSZ_Ej1Ie_Ud_Ro&s=Ie1Ie_Ud_Ro&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DJ5i9NVV9hg__.YXAzOm5pcmZlQzoOmE0bmo6ZmExYTk0YzFlMWU3OGNiZjFiZWEwYmI1MTdlYzMxNmo3Ojk1YTdiMmI3ZjM0NzVkNGYwMDgxZmE0ZWNhZa-3NWUxMTBkMzVmZjc3MDg1Njk2Yjk1YzMxYTI1ZWJhOWM2YzYzZTkxNTk5ZjM5NzozOlO6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4ow&r=VlZzGaCicsRiGErWvhTAiciA0jF_Ry7ysHSXq36rfUA&m=Ub0jpcCZLWLLW1ZRRVkcfvxRMNGtSZ_Ej1Ie_Ud_Ro&s=Ie1Ie_Ud_Ro&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D2&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4ow&r=VlZzGaCicsRiGErWvhTAiciA0jF_Ry7ysHSXq36rfUA&m=Ub0jpcCZLWLLW1ZRRVkcfvxRMNGtSZ_Ej1Ie_Ud_Ro&s=Ie1Ie_Ud_Ro&e=>gentle_vignette___.YXAzOm5pcmZlQzoOmE0bmo6ZmExYTk0YzFlMWU3OGNiZjFiZWEwYmI1MTdlYzMxNmo3OjQyNGY0YTY0NWM3NTc5YTNlMzZjZDhkYWVmMmVkY0Y0WWM3NTc5YTNlMzZjZDhkYWVmMmVkY0Y0Wk4OKw&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-25E3-3Fsrc-3Dtrue-26utm_source-3Dfeedburner-26utm_medium-3Dfeed-26utm_campaign-3DFeed-253A-2Bun_ga_webcast

From: Larry Musnick
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Larry Musnick

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lesley Acton Savitz
To: kaplo_mayor@pompano.org; pompanobeachmayor@gmail.com; jmayor@mac.com; mayorgoldstein@hotmail.com; mayor@palmbeachmayor.com; mayor@palmbeachmedical.com
Cc: Caballo, Rosanna (BOS); Borgeia, Alisa (BOS); Lucia, Daniel (BOS); Chen1ta@; Board of Supervisors (BOS); Gluckstein; jessica.adcock@pompano.org; jasperbuhrmester.trainee@pompanobeachfl.org; Emma.Pfeffercorn@mail.house.gov; Anna.Eskamani@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZDhlMzc0ZjU1ZWMlNDE@ZDdiYTNjMmU1M2ODlhNjZiNjNmMzZTYxMTM5ZDAxYmZiZWFhYjgxNDBkYTlmNzU2MGVlYTgwYiJhZmwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNYVNg___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZjBlMGMzIGI1ZGM0MDFkYTMtN2NlNTZiOWU5ZTgyNTVlNTYzMDk4ZTdhNWE5YzgzMjAzMWYzZjI0ZmE0MjY3Nzg4OWQ3MzRmNTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZDhlMjc3OmE2M2I6ZWI0ZDI0OkZTI0MmI2ZjI3M2NmNTFlMzFhYTBmMjA0MWIwY2JjNjdjMDc3MTYtNjU3ZDM0ZmE0MjY3Nzg4OWQ3MzRmNTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZDhlMjc3OjkyZWUlYmE2YWM1NWJjMDJhNGY2NmcxOWM0OGU2OGRkOWM5OGRkMmM0M2ExNjY0ZGRmMDgzZTQwYmI4YzZlZTI5ZTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZDhlMjc3OjUkMDc4YjI1ZTE0NmYxNzNiM4VlWI2MTlqYzg4MzNiMjA2YjcxMTI4MmEzYjA2MjBlNzNlZGI0Rk5ZTYzZGJkMzY1ZTpwOlQ6Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzpkOTI5MTNiYjVkY2QwMzkxMjAxZjUwYzgxOWEyZDhlMjc3OjwNzg6MTYyNmI4YzQwZmI0YzE4MWJkZTU0ZBhMzc1NTY0ZTkzMTQ1NWFkZGIxZmNjMjZhNGI0NzNhZDU1YzclYjZiNDpwOlQ6Tg

Dr Lesley Acton Savitz

From: Susan Neumark
To: kelly_negron@toronto.org; premier@forbiscmedical.com; press@cbsg.com; marcwalton@blogger.com; mayor@forbiscmedical.com
Cc: Calvillo, Angela (BOS); Ramos, Alma (BOS); Lurie, Daniel (MYR); Chen@all; Board of Supervisors (BOS); Cloudmoney; senator.wagner@senate.ca.gov; assemblymember.Nanes@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:37:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Neumark

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68993760.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjMwZDZlMjc5ODBkNDhoYzZkZTo3Ojh3OGE0YTJmZDQ5MzI2ZDNmOTQ2ZjE5N2UzNTIwYTYxYmMxZmVmZDpwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZHd2VVV9g.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjMwZDZlMjc5ODBkNDhoYzZkZTo3Ojh3OGFiMjFkOGZkZTA3MGUxYmVkYmY2MTZkOBhoMDOhMTcxYTYxYjgYZlQFkZmRhoYTNmdHJkYWUwOWI5MjE0OTpwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjMwZDZlMjc5ODBkNDhoYzZkZTo3Ojh3OTQwYzc0ZDdiMDY3ZDk3ZmM4YzQzNGY2NWQzOWVkOTIkOTI2ZTE4ZWI4MjRmYzYwZThiNWFmYTkzYTpwOkY6Tg (https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjMwZDZlMjc5ODBkNDhoYzZkZTo3Ojh3OTJiMjg1MTg1OCZkMzUxYWQtNTFjMjg1MTg1OCZkMzUxYWQtNTFjMjg1MTg1OCZkMjMwZjg0ZmNl2jRmZWI1YTdlMjFjNjJhMDkwNDk4MDM4YjpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjMwZDZlMjM5ODBkNDhoYzZkZTo3OjBjZmM0M2RmODIwOTg2NTg5NzU2YWY4ZDM5MDZlMDNjNWI5ZlM5ZDI0ZTM5MGUyZjU3MGJjZDlEzM2E2NjE5YjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0k0xnvk0l9o.___YXAzOnNmZHQvOmE6bzo2ZjpwNTE2MGFkYTcxNjUxNGI0NGIjMmIjYzBmYzIxMjA3NGM1N2NiYWIwYWMxZTA0MmQ4YTZmYTZhMGRiOGM3ODIzZGE5NTk2ZTNlMmQ0NTpwOkY6Tg

Sent from my iPhone

From: Ruth Fishensky
To: kate_meagher@concentra.com; corporate@toshercmedical.com; pmason@hrpr.com; marcus@hrpr.com; marcus@toshercmedical.com
Cc: Cassidy, Amanda (BOS); Jennings, Alisa (BOS); Lamb, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHOxOmE6bmNWM1NmFlNzE2MzE5NjUwMjBkZDg3MzhhNTA0NjMzMzo3OmJlNWVlZjY2YzZjc1MmE2MzMxMjNjNzI4OTc4ODMwZjY1MjE2MzE3OTA1NzU5YTE0Dk1NjEiNmZlZDdhMjQ3MjI5YWU1NDpwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://awaken.law.wake.edu/20th_century/human_aspi___.YXAuOnNmZHQyOmE6bmpiNWM1NmFlNzE2MzE5NjUwMjBkZDg3MzhhNTA0NjMzMzo3OmE3ODE2ZDQxZDMwNzk3MWYyZTY2NTg1MGIxYTMxMDZlYzI0ZTlhYWZlZNGRhMGZlOGE5ZGY2YmE0ZGQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckxv9z0zo___.YXAuOnNmZHQyOmE6bmpiNWM1NmFlNzE2MzE5NjUwMjBkZDg3MzhhNTA0NjMzMzo3OmU2NGY0NWI4NjVlNjM4YmU1NmY1YjU0NWZjNjI1YjdhOTdlMDNiNzRlMzc2MjYxMGU0MmM4MWI4NGIwZjNkNWIwYWE5YWQ0NjpwOlQ6Tg

Sincerely,
Ruth

From: Jen Kern
To: kern_mayor@concentra.com; nurse@theconcentral.com; press@nbc.com; pressdesk@fbinyper.com; privacy@celectricalgal.com
Cc: Cecilia, Angela (BOS); Jemina, Alina (BOS); Leila, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; gregory.adams@concentra.ca.gov; gregorylumenthal.frames@concentra.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmFiOmpkMDcwODMxMWNmMGE2NjpOWQxYjhiNTI1ZTY5ZDNjYzo3OjI5ZTc6ZGMxZjBiYWZmMGZkZjhlZjI0ZTBiMmFlZYxA2MkiOkmyZGVlMjliYmIwMjhiOzI3MmI5ZTNlZmU2ZmpwOlQ3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIENVVNg___.YXAzOnNmZHQwOmFiOmpkMDk1wODMxMWNmMGE2NjpOWQxYjhiNTI1ZTY5ZDNjYzo3OmpkZGZlZjY0ZTBiMmFlZjM0YZMiMzVlZjhiNTI1ZDMzZGNlNTI4OTk5YzI5NzZkMzZlMzg5NTk3NTk3YzY5ZTgwOlQ3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmpkMDcwODMyMWNmMGE2NjpOWQxYjhiNTI1ZTY5ZDNjYzo3OmE5ZmI5YTk4N2NmNmdhMjU3YTI0YTE1ZmU5NzpwOlQ3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20the%20Israeli,19%2C000%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOmpkMDcwODMyMWNmMGE2NjpOWQxYjhiNTI1ZTY5ZDNjYzo3OjQxYmY0N2EwOTM2MGVkMTY2OWU2YzUxNmRlN2NiOmZjM0JQ0DI2MzQlNTgwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOmpkMDcwODMxMWNmMGE2NjpkMjc3YjhlNTI5ZTY5ZDNjYzo3OjgxZTg0OGRiMGY3YlM0MmNjOWJkMTNhNTNlMmEzMzY4OTg3OGMyMTgwNTlkOWM2YlcwOWEwMTk2YmM2YzBkNjIzOTgwOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d90vo___.YXAzOnNmZHQyOmFiOmpkMDcwODMxMWNmMGE2NjpkMDcwYjhiNTI1ZTY5ZDNjYzo3OjI5ZTM0NzM0ZmQzMGJhZTkwMWY0YjNmEwZGOHNzE1YWBlMTBlMTE1ZTBkYjI4NzEzNGEzOlQ3ETg

Sent from my iPhone

From: Lynn Pollak Golumbic
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lynn Pollak

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Donna Kirsh
To: kayla_mayes@concentra.com; nurserich@optumrapidsmd.com; pmayer@mac.com; mayerpebble@bresnan.com; pmayer@optumrapidsmd.com
Cc: Cabello, Angela (BOS); Bonilla, Alba (BOS); Leyla_Daniel (BOS); Overland; Board of Supervisors (BOS); Chairperson; jeromy.adams@bvgate.ca.gov; powerlunemployer.honey@powership.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Donna Kirsh

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnSmZHQxOmFiOmxsN2VmYjQ3YWI3MzNiNDI0ZmMxMDJlMTJmYmMwZWNiOTcyYTo2OmZiYmEtZGI0ZGY5NmVkMDI0ZjU2YTA5NTA5N2EyOTk4MTZmNjk1YzI4OjA6ZTQ4MjU4ZWU1YWY1YTc5ODYyMjdjMjdlZjI4OWU1YWY1YTU5ODYyMjdjMjdlZjI4O

From:	Newton, Keith
To:	David
Cc:	Ortenzio, Robert; pegusc@mac.com; marcwatkins@kroger.com; Tarvin, Mike; Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov; Ortenzio, Robert; Tarvin, Mike
Subject:	Re: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 9:57:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you David. We will have the appropriate leadership look into the matter.

Keith Newton
CEO
Concentra

> On Jan 28, 2025, at 11:48 AM, David wrote:
>
> cc: Press, City Council
>
> Dear Concentra Medical:
>
> You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.
>
> Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’
>
> Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.
>
> There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.
>
> By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.
>
> There can be no doubt that the keffiyeh is no longer simply a piece of

clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFzqZjZvs$
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ66NVVNg__;!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFjFIP2Xg$
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel*google_vignette__;Iw!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFlETvwS0$
;https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm*:*:text=Tragically*20*2D*20for*20his*20people*20and,19*2C000*20separate*20Palestinian*20terrorist*20attacks__;I34lJSUlJSUlJSUlJQ!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFf4o_jtc$
(4)
https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFaNYmO04$
(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9d99vo__;!!Dsthdr1F7A!HPH09C_AxxSZzddSHecDISpze6OrnLjCGmix_Sh11yjGrL5bcbQdCXkQAwnGMQLd6jnkj4A89b1AQOpFlX6twdc$

From: Ezequiel Steinberg
To: kaplo_eugene@concentra.com; eugene@drkaplowmedical.com; eugene@mac.com; eugene@drkaplowmd.com; eugene@concentramedical.com
Cc: Cabello, Angela (BOS); Epstein, Alex (BOS); Leon, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chairperson; jessica.adams@sonoma-co.gov; boardofsupervisors@sonoma-county.org; boardmember.hanley@sonomabc.ca.gov; Emma.Pfeffer-Gruber@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalid, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTA6ZWQ5STk4N2RlNDRiNWI2N2NTBlNjc4MGZhNDU0ZGI2NTg1NjE4MzEmYjI4ZmNlYmE4MTc5MzZhZTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV Ng___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTU6NzaCKVlMwNDU4OWI1MTE2NjI0NmRiNzI1ZmE2MmM5NTYyNzM4NzY2MTEmZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTY6NzcyYTAxMjUyNTBjNTRjMWIwZGY0MjgyMDBhN2EwMjBkYzQ0MmEyNmU2ODM2OTdjZWRkMzJjMmZiMmZiNTBkZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20key%20principle%2Ebehind,UN%2C000%20sheparate%20Palestinian%20terrorist%20attacks.to___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTcwNmNjZjQxZDM4ZWY0NDU4OWI1MTE4YjBlOWY2MzI0ODc1YjE1MTUxYzI2ZDhhN2MzAwM2MGRkYWI2OTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://epstein.law.yale.edu/20th_century/hamas.asp___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTIxMDI3YzkzZTZmNTIyNzZlNzNlZjRiZDg1ZjM0YWVlNDU4OWI2YjU2YjhhMzA2MGRkYWI4MTFmYjNjMDJkYTZmMjQyNjQxOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnSmZHQyOmFiOzo2MmFkMTI5MzNhZDk4MjFlMWQ4MDk0NjVkZTE1OTNiNTo3OTk2YzA2MmFkMWMwNDVjMDk3MGYyNjZkYTlhZDNkNjc8NjBlNDcGYzZlRDBiOGE4MzNlNTU1YjgzMGVjNDZlOTAwYjhlYTlmeOlQ6Tg

Kwtgj

From: A H
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Abigail Harr

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jim Gillis
To: kent_newton@concentra.com; pompeo@theirmedical.com; pmarsh@ap.com; marcopolorun@hotmail.com; mtroy@milesmedical.com
Cc: Cabello, Angela (BOS); Jarosch, Alex (BOS); Lane, Daniel (BOS); Chen2@sf; Board of Supervisors (BOS); Chu@sfcgov; jessica.weiner@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVYNg___.YXAxOnNmZHQvOmE6bzpiZTlhMzg0YTY4YjFkNzk0ODc5ZDZkZjRkMDgxODc0MDc3ZmM3YkNTBkYzY4ZDBiNjk1NDIyZjE1ZDBkYzY2NDY1ZWMxMTY1ZjIzMzEzOWJlNGE4ZDI4ZjY5MwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZHQvOmE6bzpiZTlhMzg0YTY4YjFkNzk0ODc5ZDZkZjRkMDgxODc0MDc3ZmM3YkNTIyZTY5NGQwNjY1NDdhMWViMGFlMjQxNjYwZTpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%2land,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQvOmE6bzpiZTlhMzg0YTY4YjFkNzk0ODc5ZDZkZjRkMDgxODc0MDc3ZmM3YkYzI5ZTFmNzRlOTQzNzY4ZDkwM2ZhYzI5ODdlODQ3ZjRlMzpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQvOmE6bzpiZTlhMzg0YTY4YjFkNzk0ODc5ZDZkZjRkMDgxODc0MDc3ZmM3YkNTA6OTk3YTE0ZTdkOTI0NzNlY5YzEzNWFjNmM0NGNlMmM2MDI0ZGI1MTI4OTlmYTcwZWI3ZmE3Ok1TkJOTEyMzNkMzU1ZmU4OTgxaWOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Cassy Yahoo
To: kaplan_meghan@councilnyc.gov; comments@nyhistoricmedical.com; pressoffice@nyp.com; newsroom@thenyper.com; inquiry@nyhistoricmedical.com
Cc: Caturbo, Arabella (BOE); Bologna, Alexa (BOE); Lacay, Hannah (BOE); Chan(Staff, Board of Supervisors (BOE); Countryman, Jennifer (BOE); jennifer.carroll@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:19 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wJ1bSNiVNqg___.YXAzOnNmZHQyOmE6bzpiZTE0ZWRlMzE2NWI0NTgyMGM0MDQxNmRkYjM3NjE4OTo3OjRlOGM0MjI1NWZiMzE4NjU2NTFmNTE4YTg4MTBmYzgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiZTE0ZWRlMzE2NWI0NTgyMGM0MDQxNmRkYjM3NjE4OTo3OjFiMGM0Njc2NTA2MDUxZDdlMzY0ZTUwMzdiOWMwZTFlYThZmNmY2Fe
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpiZTE0ZWRlMzE2NWI0NTgyMGM0MDQxNmRkYjM3NjE4OTo3OjM0ZjdiZTcxYjAxYWFhMmRiMGFmMGFhMzBmOTgxZTBkMmEyOTQzNzBiYWE3OWIwNjBjNTA3NzRjNTNiNzk0NDBkOTg0NzgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awoken.kqw.mdc/80k_century/human.asp___.YXAzOnNmZHQyOmE6bzpiZTE0ZWRlMzE2NWI0NTgyMGM0MDQxNmRkYjM3NjE4OTo3OjE2MTk2ZGE2ZGU2MDI0ZjI0NzI5ZGE3YTQxNTZhMzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9kvc9d99o___.YXAzOnNmZHQyOmE6bzpiZTE0ZWRlMzE2NWI0NTgyMGM0MDQxOGM2ZmE4NmE0NzE4OWE2ZmYxMjY1YTg1ZTNiMi04YjQxNjg4ZDc3ZmZiYzkxZTpmOlOGTg

Michael Cooper

From: Ellen Goldstein
To: hanh_nguyen@concentra.com; joannatodd@whitecrmedical.com; pmoore@hpe.com; maryanndillon@hpe.com; maryvh@whitecrmedical.com
Cc: Cataldo, Angela (BOS); Ramirez, Alex (BOS); Lane, Daniel (MYR); Chen(Staff, Board of Supervisors (BOS); Cloud,Kimmy; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:26 AM

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cc: Press, City Council

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Attachments:

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(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dp-2E6dNVV5g___.YXAzOmNmZHJoOmFlOnowY2F2ZWI3YmUzMjY1NmNiMDU0ZGZjZjhlOWI2NDk4NzoxOkJ2OjZDRkYlYmY2YzNiM2M4MmtjMTcxMDBkMmZhZWI0NGFlYzAyMDEwNTI1MDNjZGUwZmI1YjZiZDBjMjgwOkY6Etg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DEAIaIQobChMIsMjY1NmNiMDU0ZGZjZjhlOWI2NDk4NzoxXjQ5MTFlYzI1YjBmNC2bOBhOTEwOTI2MDE5NGVlN2ZjOTEyOGE1NjIwMzA5NTA0NDg3NTBkYjMyMmpwOkY6Etg
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(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__catcalton.law.wake.edu_20th_century-2Dhuman-2Drights____.YXAzOmNmZHJoOmFlOnowY2F2ZWI3YmUzMjY1NmNiMDU0ZGZjZjhlOWI2NDk4NzoxOkIwewMzA0MDFkMzRlOTE1ZDI0ZGY3MjE2MDFkMGFiZTE3ZjM5ZjRlOWE1MTQxMjA0OkE1MzY2MzA3NDg2NzU2ZTBlYjAwNDgwOkY6Etg
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Sent from my iPhone

From: Galina Sapozhnikov
To: kelly_maxwell@concentra.com; suzanne@phillipsmedical.com; gregory@mail.com; marywalker@charter.com; mgarvin@valleymedical.com
Cc: Melville, Angela (BOS); Bennick, Alisa (BOS); Lecce, Stephen (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jennifer.wilson@boarvote.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Kelsey.Pfefferkorn@sen

From: Aliza Bochner
To: kelly_mcelroy@concentra.com; privacyoffice@medical.com; mary.smith@clinic.com; marcus.allen@therapy.com; privacy@interpretmed.com
Cc: Cahill, Roberta (BOS); Barnes, Alisa (BOS); Lecky, Rachel (BOS); Chesnutt, Jeff; Board of Supervisors, (BOS); Chanlongsy; preston.kelsey@concentra.ca.gov; superintendent.haney@supervisors.ca.gov; Lorna.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:30 AM

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Aliza Bochner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905966___.YXAxOmNtoZHJCyOmEIIxoxIY2M2NGQ4MzJmMzU1ZmI5NDE3YTc5NDJmZTZmZmI5MTo3OmM4YTc0ZDY5YjY2MzMxRjZlNDc0YjA1NDc2ZDdlZjk1NDc2ZDdlZjk6YTEzZjI3NmMyZTMwZmQ4ZGI3NDMzOTBkNWEwZWMwMzU0NzQ0

From: Susan Marantz
To: karin_powell@kaiserpermanente.com; susanmccall@advancedfamilymedical.com; jeffsmith@kaiserpermanente.com; shannonbrown@kaiserpermanente.com; shannon@advancedfamilymedical.com
Cc: Calicchio, Roberta (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Countrymire; ceramic.artmed@sbcglobal.net; assemblymember.harvey@assembly.ca.gov; Kriss.Pfefferkorn@sen.ca.gov; Kenia.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

Susan Marantz MD (California)

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHOzOmE6Ono3MmEwOwMmE5ZGVkNTFhNDBmZTE5ZDdiODZlZjo4MGQ2ZGY5ZTo5OmI1MjM0NzhiNTFkYjVGZjo0MWNmYw.w4QDEdOTYxNDE5NDliOTQ1Y2I5NmY1NDkwMGFkODk4NjVwO1TdWNiNk1TUwYWOwZpowOkYET g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo___.YXAzOmNmZHOzOmE6Ono3MmEwOwMmE5ZGVkNTFhNDBmZTE5ZDdiODZlZjo4MGQ2ZGY5ZTo5OmJmYTUxYjk5MjQ3YTc0YjNlNGE0ZjAyY2YyYmEzYjA3MDQ1ZmNiOTk4MDQ5ZGUzNWE1MzU4MmpwOkYET g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6Ono3MmEwOwMmE5ZGVkNTFhNDBmZTE5ZDdjODZlZjo4MGQ2OTc3OjwwZmE6NzVkOTk3MjcwNWI0N2I4OTJmYTFiMzM0YTUxMTBmMzkhNDdmNWFiNTYxNzU4NmI2YzA0MDhhZjg4NDQzMTpwOkYET g
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE6Ono3MmEwOwMmE5ZGVkNTFhNDBmZTE5ZDdiODZlZjo4MGQ2OTc3OjA1YzE0ZWYxOTgxOTQxOWYyNDJhNmM0OWI0ZDBlOTA1YTAzZWU1ZDM1MmM0OWI0ZDBlOTA1YTAzZWU1ZDM1MmM0OWI0ZDBlOTJmOjY6T g
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvx5d99o.___.YXAzOmNmZHQzOmE6Ono3MmEwOwMmE5ZGVkNTFhNDBmZTE5ZDdiODZlZjo4MGQ2OTc3OjE3NzA3NjA1MGUyMmNhMTE3MCVmMmMzZGE1ZDhkMzgwODpwOkYET g

Sent from my iPhone

From: Yaneer Bar-Yam
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concern: Antisemitism Symbolism Worn by Healthcare Professional at Riviera Hill Concentra
Date: Tuesday, January 28, 2025 9:58:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOnNmZHQyOmE0bzo4NzU2ZGI2ZGJhYTk0MWVkMzZjYjkwZTc1NGEyYzM0MmU3OjU1MTY0NTY4N2Y5MzRmMmYxMzU0YmMzODIyYTk5Y2NjNzNmNTdhNjMxNzJkMzc0ZDBjMDJjNDQ3ZDg0OGY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360NVVNg___.YXAzOnNmZHQyOmE0bzo4NzU2ZGI2ZGJhYTk0MWVkMzZjYjkwZTc1NGEyYzM0MmU3OjIwMDk4YTZmZjNkMGY0ZmRhMjA4YTZmZjNkMWVkMmZjYjkwZTc1NGEyYzM0MmU3OjE5MGRlYTg2MDI5ODI0ZjQzZmE1NmVmZDQ2NGNjMjdlZDZhNDIzZDFkNGEwYzQyN2Y5NjU2Mzk1ZM2VjY2Mjg0OTk6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo4NzU2ZGI2ZGJhYTk0MWVkMzcyOjYwMDMxOTQ3NDY4NjQ4ZTQ3YmE1ZmQ1YzM5YjQ3NjU2MzU2ZjY2MjQ0OTk6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/sanang010925.htm%23:~:text=Tragically%2C%20as%20the%20people%20israel,10%2C500%20hostage%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzo4NzU2ZGI2ZGJhYTk0MWVkMzcyOjYwZTc1NGEyYzM0MmRmOTkwNGQ2NTI4OWFjYzU1MzY5NmI3N2k3NWFmMgp0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day.': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d89vo___.YXAzOnNmZHQyOmE0bzo4NzU2ZGI2ZGJhYTk0MWVkMzZjYjkwZTc1NGEyYzM0MmU3OjEyMjY6OTM2N2Y3ZWFhNWJiZTk3ZjUxNWRkMDI1ZTIwNmVjNjVjVOWVhMDI0NmEyMjVhYzIzNWU1MzY5NmI3N2k3NWFmMgp0Ok6Y6Tg

Roman B.

From: Heidi Weiss
To: kevin_mayne@ontario.ca; premier@ontario.ca; mpp.ao@liberal.ca; mpp.ao@ndp.ca; mpp.aoskelton@liberal.ca; mpp.ao@ola.org
Cc: Calvillo, Angela (BCI); Bonnick, Allan (BCI); Leyla, Daniel (BCI); Overland, Brandi (Brandi.Overland@ontario.ca); Quatrominey, Veronica; veronica.warren@ontario.ca; queen'sremember; honey@queenslib.ca.gov; Kristy.Pfefferkorn@oen.ca.gov; Anne.Esparaza@oen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6ImxpMDMzMzM4MjVjMDQxMzRlOTZlMGNmZmUxZDdlNjM1MmxXQlMxYTM0MzMwNzQ0MGU4ZWQyYWU1ZWVkNTA3MzkwNjZlZmNlZjRjNjgwNTM5NTg0NDk4NTY4NzNkMjZiMmZkZmUyNjgwOkY6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C500%20wounded%20Palestinians%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6ogMDM2MzM4MjVjMDQxMzRlOTZlMGNmZmUxZDdlNjM1MmxXQlMxYTM0MzMwNzQ0MGU4ZWQyYWU1ZWVkNTA3MzkwNjZlZmNlZjRjNjgwOkY6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hsmas.asp___.YXAzOnNmZHQvOmE6ImxpMDM2MzM4MjVjMDQxMzRlOTZlMGNmZmUxZDdlNjM1MmxXQlkMEfGZG1UNlc4ZDVmZGJlYTdlZmY2ZTA1MDlhZjJiMDE2N2U1ZDk3OWBkZDlQOTExYmM4MmY4OTFlZjM3NDc2MjlkCDQzwGOkY6ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9ekxvdl0kw___.YXAzOnNmZHQvOmE6ImxpMDM2MzM4MjVjMDQxMzRlOTZlMGNmZmUxZDdlNjM1MmxXQlBNTE6MDQ1OWUyYTg1MjVkXkNGFlNzZkMzA5OGUyZGQ3ZDY0OD5N2jhOGU3ZTgzOTZiYzM1NWRjOTdlNmNTkxMDlOYlNTEwZgwOkY6ITg

Heidi Weiss
Sent from my iPhone

From: Gabriel Davidson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Brenda B
To: karen_newton@concentra.com; mayoral@cityofnewyork.com; speaker@nyc.gov; shahrweiss@lawyer.com; privacy@publichealthmail.com
Cc: Cecilia, Angela (BOE); Gjonaj, Rory (BOE); Lucia, Darcel (BOE); Diaz,Gail; Board of Supervisors (BOE); Chairperson; senator.gianaris@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@nyer.ca.gov; Anna.Esparza@nyer.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983706___.YXAzOmNmZHQwOmE6bmxwYWE5ZWNlMTk1Mzo3ZmNlNzNlZjY1MzI2ZjcxNDk4MTI0NWIwMTQ5NjY5ZDIzZjc3OTBhNDA0

From: mor.office@mail.com
To: karen_mason@concentra.com; nurserie@bethcrossmedical.com; pmeyer@mac.com; pmeyerdds@bellsouth.com; privacy@selectmedical.com
Cc: Cecchi, Angela (ACH); Gentzler, Alicia (ACH); Leslie, Daniel (ACH); Chair@mfl; Board of Supervisors (BOS); Chairperson; senator.salazar@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pile@doorcrest.com.ca.gov; Anna.Eisenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:07 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihra-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzg5OTgwMzBhMWU2MzgwMGU0ODdlZWJlNzAwZTMxOTI3YTo3OjliOWI0MjJlNzIzYmM5ZTBjODJlZjNjNTk0MmRgzNmQyNGQuOTM2MWU4ZjkzMGJjNmJjMWViNWQwQw/NjlhNDNlZGYwMzdyZjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25!~!non=Tragically%20%2F%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzg5OTgwMzBhMWU2MzgwMGU0ODdlZWJlNzAwZTMxOTI3YTo3OmEwZGE0MDcxNWU2NTk5MDcwMjljMDM5NWQzNjQzZjRlNGNjMTZkYWRhN2QxMzEwYzkwYzgxOGVjMDQ1NjZiZWZmZjA4MWI5MTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmE6bzg5OTgwMzBhMWU2MzgwMGU0ODdlZWJlNzAwZTMxOTI3YTo3OjE5ODE0MGY1YjExMmgxNGEyZmRmNGM1YmQxNTI5MDdOYyMjMzMjQ3OGIzZmQ2ZjE5MjAxMjBiNzk2MTNlOjY5Tzo5NTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzg5OTgwMzBhMWU2MzgwMGU0ODdlZWJlNzAwZTMxOTI3YTo3OjQ4NTI1ZDdiMmYyZTk1ZWY1NzRlMmI3YTYyNGU0YzA5NGIzYTlhNjE1YjNhZDBlNGI5ZGZiODM5NjdmOTIzOD5hMDMzZTpoOlQ6Tg

Mor

From: Esther Altmann
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Esther H Altmann

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Liza Tacher
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Liza Tacher

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Illegal Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:31 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Beatrice Garnbach

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCnNmZHQyOmFiOnpmOjOmY2ZhYzVlYzNjOTIwNzA4NzcxZTA3NzAwNTgwMzc3OmNkOWY6Y2Q5MjRhOTg4YjdhNjRlNjhhZDgxZmFlM2Q0ODRlZWJkNTU0MTkxMzg4ZDZmY2U1ZDg1MjgzNTFlMmVjOWMyZjg0OlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAuCnNmZHQyOmFiOnpmOjOmY2ZhYzVlYzNjOTIwNzA4NzcxZTA3NzAwNTgwMzc3OmIyZTI0MjE1MWQ2OWJiNjU1YjBkZDQwN2VhZDBmNzNkZTU4ZWI0ZGQxNWUyYTZmMmE3NWE5OlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCnNmZHQyOmFiOnpmOjOmY2ZhYzVlYzNjOTIwNzA4NzcxZTA3NzAwNTgwMzc3OmRjYjE0ZjM4NWxlZN5UlMDBkNDgwZDFmYZMxMmQ5NmZkMGZlNjBlMDFlYjM5MzEwZjk1YjY0NDBmMWRlYTFlNzQ4NWE5NTpOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%2C%20for%20that%20people%2Ctoo,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCnNmZHQyOmFiOnpmOjOmY2ZhYzVlYzNjOTIwNzA4NzcxZTA3NzAwNTgwMzc3OmI4Y2Q0NjBlMGNmNDgwMmM4MTcxLTc4MDVlNTMwZDgzNjg4NTMwNWI3YjQ0MTQxYzNjZTM0ZWYyNDU5NDY1MzEzNjg0OlQ6STg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCnNmZHQyOmFiOnpmOjOmY2ZhYzVlYzNjOTIwNzA4NzcxZTA3NzAwNTgwMzc3OmJmYTA0NGYwMTZjM2I4YmI2ZWU3NWY1Y3L1ZlUYzZDFjMDJhNGEtMjZiZTI0ZDmM2I4MDk4MDMDY4MjM4MDMtZjYxY2U2ZTgzOlQ6STg
(6) Michael Starr, “October 7 is about to be every day:” Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
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Sent from my T-Mobile 4G LTE Device

From: LAUREN BERGER
To: kevin_mayor@pittsburgh.gov; mayoralofficemailbox@pitt.gov; pghcouncil@pittsburgh.gov; pghcouncildistrict1@pitt.gov
Cc: Gallo, Angela (ROI); Ibrahim, Alia (ROI); Lazik, Daniel (ROI); Overland; Board of Supervisors (ROI); Chairfirmley; jessica.zaiser@pennmi.com; powerforwomen.harvey@assembly.pa.gov; Krista.Pfefferkorn@sen.pa.gov; Anna.Esparza@sen.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lauren Friedman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAxOnNmZHQvOmE6bmo2YmE0NGM3ODE5MDU0NTdmMjBhNmQ1MDY2OTk0NDQ1NzoxOGZlMmQ0ZTg1OTMwZDAxZWMyYzkyOWMwOWM5ZGZmOTAyZjZmODA3MTBlMTFkYjo2ZmQ4MTFkNDo1ZDI0MGEwZTkwMzU0ZmQ6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z9BXVVYig___.YXAxOnNmZHQvOmE6bmo2YmE0NGM3ODE5MDU0NTdmMjBhNmQ1MDY2OTk0NDQ1NzoxOTA0MGE3ZTk4YTI5ZGFlZjQxNGVlOWQ4ZTk3MzBlZTdlNzNlZjo2ZmQ4MTFkNDo1ZDI0MGEwZTkwMzU0ZmQ6ZTg-MmoEwZik.3bDhcYEvfvNCEacOWE8NWNvMTAlNjhkMGNjZjQzNmQ3ODE5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQvOmE6bmo2YmE0NGM1ODE5MDU0NTdmMjBhNmQ1MDY2OTk0NDQ1NzoxOGJkMjI6NDNhNzI2OTdiZDU0NTFlOTdjODcxOTM4YjcyYTA2YTU1OTllMGMlN0NzRlOTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2C%20for%20the%20people%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQvOmE6bmo2YmE0NGM1ODE5MDU0NTdmMjBhNmQ1MDY2OTk0NDQ1NzoxOmJkM2U3NWU5NmYzOGJlNjg0NjI1Y2JyNzNmYzFkY2I0MWUxMmMxMjM5MDgxMDI5ZjhjMjBkMzRmMTdmYjY0NzkxOTMyNTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/human_rig___.YXAxOnNmZHQvOmE6bmo2YmE0NGM1ODE5MDU0NTdmMjBhNmQ1MDY2OTk0NDQ1NzoxOmNkNDk0MGUzLTI1MzktZGYwYwNGJhNTE0MzUwMzZkZGUzNjVlNzJjOTZlNmU1YTNlYTUzNjg0ZDpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: rishsherl@gmail.com
To: laura_meyer@sonoma.com; mayorsoffice@cityofsr.com; mayor@cityofsr.com; mayorsoffice@cityofsr.com; mayor@cityofsr.com
Cc: Cecchi, Jeanne (SEN); Bonilla, Alex (SEN); Lee, Daniel (SEN); Chan@asf; Board of Supervisors (BOS); Gluesenkamp, Jerrold; jerrold.perenchio@asm.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:58:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shari Schneiderman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68989366___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE1ZDo0ZGY2ZTFlOWNiYTBjNDgxNGYyNjlkYjo3Ojk1NzgtMWQyQzQwZTgxNzA5NTNlZmQwZjMzEyMGM4MTcxZmZlNTE0MGUzNTQzZDgwOkY6T3B
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6OSVY9g___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE1ZDo0ZGY2ZTFlOWNiYTBjNDgxNGYyNjlkYjo3Ojk0ZmE1NzQ0NmZlYzU3ZDQ4OGMxMmNlNDI2ZkA5NzA2NmZlYzNTE0MGUzNTQzZDgwOkY6T3B
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE2ZTFlOWNiYTBjNDgxNGYyNjFiYjo3OmQ2MGUtOTc3MTFmZjBkNjg4MGQwOTI1ZWYwNzI4NTM1NDQ2ODVkMDAwODI1ZjhiNDUxMDUyMWY5MzRlMzhhYmNjYmY4ZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks,___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE2ZTFlOWNiYTBjNDgxNGYyNjFiYjo3OmQwY2I0MDVlNjkzOWZkNDA3ZjM1NDdlwMzU2MGRhNzZmMjQ3NjY4ZGMxZWNhMzU5Y2NmNjg3ZjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE2ZTFlOWNiYTBjNDgxNGYyNjlkYjo3OmZjc1OWJlOWZkNTk5MWY2NWI0ZTY5NzkxOTIyZGI5YTI0ZGI5YTI0MmExY2I1ZmM1MjU5Y2NmNjg3ZjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4wx3y89vo___.YXAzOmNmZHQyOmE6bmo3NjU2ZmM5NmE2ZTFlOWNiYTBjNDgxNGYyNjlkYjo3Ojk5NDNlNmYzRjVTIwNTQ5OTIxMjFlZDNjYWI2YzFiZGZkYzNlYzc0MDg3MTI4MDI5c2Y2Q0OTk5OThhMzgwOkY6Tg

Sent from my iPhone

From: Carly
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Carly

From: Dina Davis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:59:41 AM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Bromfield, Andrea
To: karen_newton@concentra.com; nicholas@centermedical.com; peterson@cmac.com; marcusatkins@charter.com; sharon@drakecmedical.com
Cc: Cahalin, Roberta (MCC); Espinoza, Alicia (MCC); Lamb, Dwight (MCC); Chamberlain; Board of Supervisors (MCC); Chairperson; dropper.sidney@dropper.ca.gov; dropperboysmember.harvey@dropperville.ca.gov; Kristin.Pfeffer-Kovar@marc.ca.gov; Kristin.Klopenacker@marc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:58:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQI+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Andrea Bromfield

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OjdmZjY1NDBlODQ3OTA3ZWE2MWQwMmIwMjI6OWU5YjU1ZDBiOTY5YjZTZjYzMiYzgwYzOiJZDIxM2M2NWQ4MTgxMTA4MDIzeCk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66NVV9g___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OjdmZjY1NDBlYTc1MDI1YmQzOTA1NTBmNjc5ZDAxNjZmZjY4ZTM4MTI2ZOGNSNmIzOiJzOk6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OmUwOWE0YzBlZDY4YzZiNDBkNTg2ZmY4ZTMyZQOOOTg5MDYhZTUxMWY1YjllYWIwOTUyZWRhZDhkZTUxMWY1ZTM5ZTUwZTFlZmNlODA4NjhiNWU5NWMtyZDY0MzgxMWU3YjU1ZmRmMjkzMGFmMDA2MTBlOWEwY2VjMTU5ZTgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fhttps%20for%20hro%2Fpeople%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OmU1wNmE0MmY2ZTM5ZTUwZTFlZmNlODA4NjhiNWU5NWMtyZDY0MDlmgxMWU3YjU1ZmRmMjkzMGFmMDA2MTBlOWEwY2VjMTU5ZTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OmU5YzU1NGNkMFmZmEzMDIxNzBkMjo3OjM5YWU1YzBiZDcxNWZhYmIwYTg1Nzk3OTIwMDM0ZYTHmmMBlZE0ZmI0NjmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024. Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lzo___.YXAzOnNmZHQyOmE6bmaYiZpZOGUlYiUwMWRmOTlhYTFlZmE0MTQ2ZDIxNzBkMjo3OmM5YzU0NDFjOGNmYik3NGZhMTJlNDEwMDM4ZDUxMDk5NTJlNWI5NmY5ZTI0ZjM3ZjhiZTMxOTU1OTI2ZDI0NDIzOmU6Y6Tg

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From: Stefan Schreffler
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Parkins Hill Location
Date: Tuesday, January 28, 2025 10:00:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Patreen Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Stefan Schreffler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE0bqokZmFkYTNhZWI0MWU2ZTAwZjYzNGU1NTgzZWNjMGJiYTo3OjBlOTY0NDg0YWZkYzE3YjRiOGI2NTFhZDc3MTg5ZTc1Y2EzMmY0MDFlODc3YTY4MDE1ODE3OGQ3MmcwNWUyYmM1YjcyZTpO0lQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56ENVVNg___.YXAuOnNmZHQyOmE0bqokZmFkYTNhZWI0MWU2ZTAwZjYzNGU1NTgzZWNjMGJiYTo3OmE0MTc5NmRhNGEtNGU1YzQ3OGQ2NWNlLWM1Ltc4DiU3qgBMaYJ9:rpp9UlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOnNmZHQyOmE0bqokZmFkYTNhZWI0MWU2ZTAwZjYzNGU1NTgzZWNjMGJiYTo3OmI4YzY0NDQ2OWRjNGRlNjFmM2I3NWE2MDQ2ZjE0YjJyNzBiZjNlZDc3DTY4YTVEOGQ4ZGViMTQxNzMwZjc4Yjcx:YzFiODUxNzpiOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE0bqokZmFkYTNhZWI0MWU2ZTAwZjYzNGU1NTgzZWNjMGJiYTo3OmFhYjg6ZTA3YzAyMjhhZWM1N2UyNjc5NGIwZjk0NjI0MWUyODEyMDY1NzgzYTZkNTI2OjAwNzcxNDMwMmQ1ZjM5MGQ0ZTg5:rpp9UlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9lo___.YXAuOnNmZHQyOmE0bqokZmFkYTNhZWI0MWU2ZTAwZjYzNGU1NTgzZWNjMGJiYTo3OjhiN2lQNzEwMWFiNjgzMTZlOGU4YjBkZjI2NjFlODg1ODY4ZmZkOGQ5YmMwNzJhYTlhYjEyZjU3ZjYyMDQ4MzZkZTkwMDp0OlQ6Tg

From: Adam Buch
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Adam Buch

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Kim Amzallag
To: kaplo_mayor@concentra.com, mayorsoffice@concentra.com, mayor@mac.com, mayorsoffice@hotmail.com, mayor@concentramedical.com
Cc: Cabrillo, Rosetta (BOS), Ramirez, Alma (BOS), Lamb, Daniel (BOS), Chen Staff, Board of Supervisors (BOS), Chatterjee, Dr. Jaya, admin@centralpk.ca.gov, assemblymember.haney@assembly.ca.gov, Krista.Pfefferkorn@sen.ca.gov, Krista.Evanson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:12 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kim Amzallag

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNvZHQ6Om8lbnpmZGJsNGJlZjM4MTY5ZTAxMjFmMzdkNGEzZWNmZmMxYjo3OjMyZWM4MzBkMmUzZDg2MDY5NzgzZDI5ZTQxNTY4MGNhMmY0MDU5NmIwYzM4ZDE2NTI2ZTM1NzQyYzA4Y2Uy2UyNmY5NDgwOk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z60NVUNg___.YXAuOnNvZHQ6Om8lbnpmZGJsNGJlZjM4MTY5ZTAxMjFmMzdkNGEzZWNmZmMxYjo3OjIzMTg0YTk2MzI0OTZlYTEwMDlhZmI1NGFlMDc1mSwOWZkOWM3MGU5ZjhmYjJlYjI0MDIyOk6YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-p-o-officials-in-terrorism-against-israel%27s%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNvZHQ6Om8lbnpmZGJsNGJlZjM4MTY5ZTAxMjFmMzdkNGEzZWNmZmMxYjo3OjM4MTk5MjU1NGZhNDZhZDg0YjgtODcwZTYyZTAyZGIyMWM0OWMzZWRmMmMxZDA3NGM1NTEwMGE3ODYwY2Q2pZTVkMDczYzpvOlkYETg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAuOnNvZHQ6Om8lbnpmZGJsNGJlZjM4MTY5ZTAxMjFmMzdkNGEzZWNmZmMxYjo3OjhlNTg0ZjU3MzNmNDM1ZGRlOGM2ZmY3ZTQ0ZmY5ZGJkNjk5MDIyYzA5ZmY3NjA3MmY3ZTc5NjA3MmY3ZTc5NjA3MmY3ZTc5

From: NYGlass
To: kevin_newton@concentra.com; susannah@metrocrestmedical.com; steven@tmp.com; mary.watkins@kroger.com; mary.ann@avalonmedical.com
Cc: Caputo, Angela (BOS); Ramirez, Alicia (BOS); Leon, Hannah (BOS); Chairs@all; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Aaron.Peskin@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:12 AM

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cc: Press, City Council

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Arlina Klee

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68959236___.YXAzCnNmZHZmOmE6bmo5NzVlYzkwNjEzNWNmOCGI5NjExZmY1MDQ3ZjhiZmJmNTIxZGmY3MjQ4NjA3MWQ3MTNjNjNlZVlkOGExZmI0NGVhMmQzNDZkODQxYTRiYWJlMmM3NTIxYTQyZiA0Mzc5OQ0ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZ_0i6NVkVNg___.YXAzCnNmZHZmOmE6bmo5NzVlYzkwNjEzNWNmOCGI5NjExZmY1MDQ3ZjhiZmJmNTIxZGmY3MjQ4NjA3MWQ3MTNjNjNlZVlkOGExZmI0NGVhMmQzNDZkOTQ0YzA3NzE4NjY1ZmY2ZjE0NzJjZGY5YmY0ZGJlMTgxZjgw

From: Carol Silk
To: kent_nesbitt@concentra.com; corporatehq@concentramedical.com; press@fmgr.com; pressoffice@fmgr.com; pressinfo@fmgr.com; pressinfo@concentramedical.com
Cc: Calvillo, Angela (BOS); Ezenwa, Ana (BOS); Lock, Daniel (BOS); Chan(Ltr); Board of Supervisors (BOS); Chan(Ltr); senator_wiener@senate.ca.gov; assemblymember_haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Carol Silk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909766___.YXAxOmNzm2HKw4mE0IhxwkZGE5YZFiNjI2OTU0Yzo2YjVjNmE0MTE3MmVlOTZGLl4Ym3OjsOYWE0MDlRmFTG30M4MjZiFiNTMzYmI0MzcxZTEwZmFhNjI5OThhODI5NzIwNmFkYzc5MDk1MWI3Mmvuk5kYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gL8ddVVYI&g___.YXAxOmNzm2HKw4mE0IhxwkZGE5YZFiNjI2OTU0Yzo2YjVjNmE0MTE3MmVlOTZGLl4Ym3OjYlYyJdJdEJdlwNzY4ZDUxNmE3OTI0ZTM3NWYwNjI2ZDk3YmI1ZjNiNzI1NzFlNjk1OTim1ZmRjYmNiZDBkN2IwYzNkYzE5OTQwOkYkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNzm2HQzOmE0IhxwkZGE5Y2FjNjI2OTU0Yzo2YjVjNmE0MTE3MmVlOTZGLl4YzoXRjIxNjc4NWU5OWI3MTAyZWI5MzEtNjFlZWU4ZDE5YzRjNjI2OTU0Yzo2YjVjNmE0MTE3MmVlOTZGLl4YzoxMzU5YmE3

From: Dr. John Herzenberg
To: [redacted]
Subject: Urgent: Request to Address Staff Attire Issue by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mulita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and gleefully terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

John Herzenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OmJhMjY6MmI0OGRmYTMxMTg1NTE1OGIwNjAyZTg1NmQ1YjE4ZDR|NzE0YjMzNWNhMWM5ZjlwMmE0YTI0NjEzZGU0ZDhkMTg6OkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NVVNg___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OmI5OTM0NWQ2YzE4ZTQwMzliYzI3OTI5YzNjMmE2NTdmNzI2NTA4MmFiMTUxM2RiZWFkNTE1MGE2NjQ4MDZlODRlODA2YjE6OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-avatar-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OjI5YjE0NzI0MjI0MjMxOGE0ZjY5YWYyMmI1NDI5YTBhMTNjNDE4NmRhZDAzMGUzMDVjMTFjZjMxYWYyMGFkNmU0YWFhMTg0OkY6Tg
https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OjI3M2U0ZGZmMjlhYmM0ZNzhlODhjODNmYjo3NWYwYzcxNmI2MjpOOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OmI2YTFhZjhkOTIwZjE5ZDE1MGExOGNjNDgxODc5M2IxNDRjNGJiYWU4ZjNkNWI0OWNhN2RmMTQ1OWw1NTBlNTg6OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9d99vo___.YXAuOneNmZHQyOmE6bzoxYzU3MjllNmY4MTIyY2YxNjRmZGRkNjE2ODRlODZlNjo3OmRjYzA6ZmRhZjgwOTkwZDE0NmY1MWY1YzQ4MDMwMDZkODdkYjc1ODg1NmE5YWM0YzIzNGFkZGE3NGQfNzk2Y5YzUxMDg0OkY6Tg

John E. Herzenberg, MD, FRCSC, FAAOS
Emeritus Faculty

International Center for Limb Lengthening
Clinical Professor, University of Maryland

Rubin Institute for Advanced Orthopedics
Sinai Hospital of Baltimore
2401 West Belvedere Avenue
Baltimore, Maryland 21215

Cell Phone: 443-562-3200

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From: Lauren Rachel Ziskind
To: [redacted]
Subject: Urgent: Disturbing Display of Support for Hamas Terrorism by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lauren Ziskind

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bzo3N2EwODU4ZDFlMjo4Yjo1mNWFkODQ3ZmQ2M2E4ODkwZTo3OmQ5Mzc6ZTcwMTVlODBhM2JiODQ4ZmFjNmE3MWQyZGUxMTA1ZThhNTYyYThjZTBkYTNhNDZjMjgwZjJhbnNmUlUzmM2NTcxOTg0OlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z36iNVVNg___.YXAuOnNmZHQyOmE6bzo3N2EwODU4ZDFlMjo4Yjo1mNWFkODQ3ZmQ2M2E4ODkwZTo3OjA3MGVlZTE1YjA1NDk4MWNmMTUzODVkY2E5ZWUzMzVkNjAxMmIxNjZlZjM0YTdkOWQ4MmJlNmYxNzNiN2NTkwMjBmNmp6OlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ursafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bzo3N2EwODU4ZDFlMjo4Yjo1mNWFkODQ3ZmQ2M2E4ODkwZTo3OmJkMzc6NGE2M2FiYTVkM2YmOTk2ODI0NzFmZjI2YjdkNmYzNzJkMTc4OGY5YzEzMDUxOWMzMmYwZjkzMTc4OGY5YzEzMDUxOWMzMmYwZjkzMDUxOWMzMmYwZjkzMDUxOWMzMmYwZjk

From: Michael Chabinsky
To: [redacted] [redacted] [redacted]

From: NATHANIEL FELLER
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:44 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nathaniel D Feller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: vicky budge
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

V.Budge, M.D

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: michaelfairhaven
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:00:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,
Michael

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Proton Mail mobile

From: kiwicottage
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:01:00 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jeri Buxton

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dana Gold
To: karen_meyers@concentra.com; nurserich@centermedical.com; pmaxwell@mcmanus.com; pmaxwell@therapy.com; pmaxwell@centermedical.com
Cc: Cataldo, Angela (BOS); Epstein, Alice (BOS); Leiba, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chan@pmg; peterson.adams@concentra.com; governmentaffairs.hayes@concentra.com; governmentaffairs.hayes@concentra.com; Kevin.Jeffe@concentra.com; Jenna.Edgerton@mail.com
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f36___.YXAzOnNmZHQyOmFiOmpNGY4ZWJkYzAyMTUyYWE4ZDcxYTYwYmI2NjdjZjhkYzo3OmI2MjU6YmM2ZmRkNjg2ZmU5ZGNlNzk0MzU2MjU0

From: Lev Goldstein
To: berk_nagler@toronto.ca; perrett@rebelmedical.com; peter@fmpr.com; maryanderson@fmpr.com; mary@theincmedical.com
Cc: Carroll, Aislinn (BOS); Bergeron, Alexa (BOS); Layton, Danniel (BOS); Shortcliffe@; Board of Supervisors (BOS); Cloutterbuck; senator_wagner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:01:26 AM

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cc: Press, City Council

Dear Concentra Medical:

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(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68002366___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OjRlMTgtYjY3YS1hOTk3LTk5MjctNjU3MTE2NDQ4MDI6OTpjOmE2ZWNlMDgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcFJ6iSSVY&g___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OjRlMTgtYjY3YS1hOTk3LTk5MjctNjU3MTE2NDQ4MDI6OTpjOmE2ZWNlMDgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OjRlOTM5MWEzMWI1YmFlZWQwZTItMjEwYWY5MZE0YTk5YWJhMmU3NzAwY
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/isrampd200925.htm%23:~:text=Tragically%2C%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OmEzOWY6OTgwMWRiNzMxYzAwNDlmODg3YmFmMzAzYzkzlZTk3MWVjMzFjODhlZjg1MDA2OTI0ZTIzYTA3Y2RjZmZTRkYjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OjRlMTgtMTY1YTM4MjE3YjI1YzBkYzI4MjZmNTJkMDI3MDI0NjU0YTI0NWFlMzZiZGI1ZjY2NDc3MDI0NjQ0ZDI5ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w0xxv9d99o___.YXAxOmNmZHQyOmE6bzo1YzQ3MDQ1ZDNhMTk3YjdkMzY5N2M1OTIyYzRkOGNhNDc3OmFiOWE6MjFkNjg4MTY1ZTI1MmE2NzllOGEyZmE2YTdlMDBhNDAxYmRmMGY4MzI3MGFlNGE5MWNkYWJkZDYyNTZkMzkyOTpwOlQ6Tg

Sent from my iPhone

From: flyball@icloud.com
To: karen_newsom@concentra.com; customer@cliniconmedical.com; pmoore@mac.com; news-workers@lyceum.com; mayor@charlescreekmedical.com
Cc: [Carrillo, Amanda (BOS)](mailto:Carrillo,Amanda(BOS)); [Jiminez, Alicia (BOS)](mailto:Jiminez,Alicia(BOS)); [Leiva, Daniel (BOS)](mailto:Leiva,Daniel(BOS)); Chan(staff); [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Maria.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:01:39 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6azowOWY3ZDM2YThiNTFkMGM5ODIxMCNhZjAwMzBlNmZlODJmOjIwN0E2OTk0NjA4MDhhMzJmZDM5YWIxNzU4MzVkNjc5NTI0YTkwNGM4MDhhNGYxOWVjOWM1Y2Lz2MmYyNGIwZiQwOlE3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ6tSVVYnc___.YXAzOnNmZHQvOmE6azowOWY3ZDM2YThiNTFkMGM5ODIxMCNhZjAwMzBlNmZlODJmOjIwN0E2OTk0NjA4MDhhMzJmZDM5YWIxNzU4MzVkNjc5NTI0YTkwNGM4MDhhNGYxOWVjOWM1Y2Lz2MmYyNGIwZiQwOlE3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQvOmE5bzowOWY3ZDM2YThiNTFkMzM5ODIxMCNhZjAwMzBlNmZlODcxOmYyMDI6OGM3MDQ1NjkcMzY5ZDczMDE5ZTNlNmEtMDNmZGY4ZmNiZWJhNzw/NDdkYzk0fNjQzNDQ2NGNmMjV2YzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.ucr.edu/webcont/go/5b/statements/nysmgf030925.html%23:~:text=Tragically%2C%20%28for%20the%20people%20and,19%2C000%20separate%20Palestinian%20attacks/o___.YXAzOnNmZHQvOmE6bzowOWY3ZDM2YThiNTFkM2M5ODIxMCNhZjAwMzBlNmZlODcxOjNjOTE6YjE1NjE4MjIyYTY3NDc1MjcxNDA4MTNjMjdmNjE2MjIyYWEzZjA5YzAyNzlhMDY1NDE3NTJmMmU0NWU5NjM4MTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ebfc/2hhh/_century-button.asp___.YXAzOnNmZHQvOmE6bzowOWY3ZDM2YThiNTFkMzM5ODIxMCNhZjAwMzBlNmZlODcxOjc4NzE4ZjcyZDc5ZTkwMjQ3ZTZlNzI4ZjQ1NDhkYTI2ZjNlMzI4ZGU5MDk3ZWc2Tk
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Dr. Tamara Fiche

From: Lisa Frey
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:01:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent. Fire this employee.

Sincerely,

Lisa Rubin Frey

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Get Outlook for Android

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Cc: [redacted]
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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVV7Ng___.YXAzOnNmZHQyOmE6bnphOTE4ODkxY2NhZjMzNjgzNDcyZWY4YjBmYzI0YWFlMjc3OjJmMTQ0MzI4MWRlYTk1MWZlZWE1ODU3MWE1MjgyZDY2ZTYtOlBkwMmI5NjA3OTk1MDk2MWMxZGZjZjZjMzMzk1MWNlOTA5YTp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnphOTE4ODkxY2NhZjMzNjgzNDcyZWY4YjBmYzI0YWFlMjc3OmExNjI4ZTImMDVlMDI0NjNkOTIwNDg1MDE4MDI4ZTJkYTBkZmFjMzNiZDAwNGRhNDU1NDBmZmM1NmVlZWUwOGQ4YjI0YjpI0QkTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20of%20Israel,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnphOTE4ODkxY2NhZjMzNjgzNDcyZWY4YjBmYzI0YWFlMjc3OjhiNmQ0ZmY3MDEwNGI5NmI3N2FjNZY4ZWZhYmMyMWU0ZGRlNWI2NTUxYjViMzAxMDIxMDhjNGNhYTA1N2ZlNGU1cMnNmNjp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bnphOTE4ODkxY2NhZjMzNjgzNDcyZWY4YjBmYzI0YWFlMjc3OmIzOGQ0YCQ1OTIwYzk5YTk2MWUxNzAxMGJmZTRmYmE2YjgtMDQ4OTY1NWZmY1OmZjRmZmQxMWFkNjM1M2E4MGY0OGY5YTp0OlQ6Tg
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Colleen Burt Zahs 248-312-8383 5166 Patrick Rd. West Bloomfield, MI 48322

Colzanurse@yahoo.com

From: Deborah Reich
To: kevin_newton@concentra.com; nicholas@philipmorefield.com; gregory@mac.com; thatcowboykind@hotmail.com; gregory@patriotmedical.com
Cc: Cabello, Angela (BOS); Epstein, Alex (BOS); Lodi, Patrick (BOS); Clerk@pdf; Board of Supervisors (BOS); Ouderkirk@; jessica.adams@sonic.ca.gov; assemblymember.haney@assembly.ca.gov; Erica.Pfeiffer@sen.ca.gov; anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:01:02 AM

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cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV3g___.YXAzOmNmZHCwOmFiOmI5NGRiNzY1M2MzZTQ1MzZiMGU0NDI5YWNhNjdlOTMxNDc3Yjg3MGQ0ZWNkZWI5ZTp2OmNlOjY1NDk2NDk1YjE0NDI5NjA5YzE0MDI5MjA5OTc4MDZlMDE0OGNkZTg2NDA1YjU4OjdlMDZlMjpwOlQ6Tg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fin%20this%20people%2Dand,19%2C000%20temporarie%20Palestinian%20homes%2Dand,w___.YXAzOmNmZHCpvOmFiOmI5NGRiNzY1M2MzZTQ1MzZiMGU0NDI5YWNhNjdlOTMxNDc3Yjg3MGQ0ZWNkZWI5ZTp2OmNlOjY2NDk2YWY4ZDJlYjk0ZGZmMGRmYZY1NWY5ZmVmYzk2OGM3ODBjNTYwZWIxYzBkOWY4ODUyNGNiNTk3YTIwNzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHCpvOmFiOmI5NGRiNzY1M2MzZTQ1MzZiMGU0NDI5YWNhNjdlOTMxNDc3OjdhNWU3ZDg0YmNjZjU0NDI4OWIyYTk4YjI1YTAyNjQwOTlhNDVlZTc1ZTQ4OTBkNTVmMDBmZ1MzOjVlOGJiNTdmMDBmeYpmwOlQ6Tg
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Sent from my iPhone

From: Einat Wilf
To: karen_newland@toronto.ca; suzanne@stollerandwolf.com; steven@mail.com; evan.weiss@lawyer.com; shannon@stollermedical.com
Cc: Calvillo, Angela (BOS); Breed, Mayor London (MYR); Peskin, Aaron (BOS); Chan, Connie (BOS); Board of Supervisors (BOS); Ellsworth, Joel; ceo.exec.assist@sharp.co.gov; assemblymember.honey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Pfefferkorn@sen

From: Alla Mani
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:01 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68983766__;!!XAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=p-ERt6fVVNg__;YXAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;!!XAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg)
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c0d99xzw____YXAzOnNmZHQzOmE0ozoyNW0!2SNGU3ZTlkMjM2ZjZkMjcxMzM0ZGE4MGY1NGUyYTc3ZjA0ZGE0NGU3Nz!ZmQwYmZlNzk!ZjYzZjE2N2NhZTAwZWJhNmY5YTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjYTA1YmNmNzNhMTZlNzI!!Bw!Y2ZnbTpzcmVkOmNvbnRlbnRjOjE4ZjY4ZjQ3ZjY2ZDmeQhkYEEg

Sent from my iPhone

From: Mark Sofair-Finch
To: bank_lawyers@concentra.xxyz; commissioner@nhscommedical.com; pressoffice@xxyz.com; mayorwilson@xxyz.com; mayorallen@xxyz.com; mayorallen@nhscommedical.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Chua@xxyz; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Easterwood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQcmQ0bmxpOTk6MjE2YTU1ZmY6MDI0NzY6ZmE0NzQ0MTdjYTI0OGZiMDkwYWUwMDc6YzE4NjhjYzY0NjY4MjI5YjBkOTgwNGQ0ZGTc3YTIwOGQ3Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVT0g___.YXAxOnNmZ0IQcmQ0bmxpOTk6MjE2YTU1ZmY6MDI0NzY6ZmE0NzQ0MTdjYTI0OGZiMDkwYWUwMDc6YzE4NjhjYzY0NjY4MjI5YjBkOTgwNGQ0ZGTc3YTIwOGQ3MjU5YjRlZDZlMjU5YjRlZDZlMjU5YjRlZDZlM

From: Vivienne Kramer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Vivienne Kramer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Julie Ovadia
To: kelly_newton@concentra.com; privacyoffice@concentramedical.com; engage@pwc.com; engagewith@citygov.com; editorial@thelectricmedical.com
Cc: Cecilia_Rosetta (BOS); Barbara_Klink (BOS); Leslie_Ramos (BOS); CityofStaff; Board of Supervisors (BOS); @supervisor; senator.paterno@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@pwc.ca.gov; Anna.Esparza@pwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:07 AM

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Sincerely,
Julie Ovadia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0ZmM2OTg3MGViNjU3YmE5NjI4NjRmMzY1MmMyNmVlZTo3OGUzNGI0OGQ5ZDA5ZDk0MmE1MTA3Nzc0Yzc5NmY2NmMzZjZlZjU4MDM1MiI6NDg5MWY5YUsiQlDkxMWVlYTpwOlQlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z_H6NVV9g___.YXAzOmNmZHQ6OmE0ZmM2OTg3MGViNjU3YmE5NjI4NjRmMzY1MmMyNmVlZTo3OmNmYzU1MWI0MDE1ODM2ZGI5ZDVlNDg2ZGY5ZDNlNGM4MzE4N2FlNTI0YTBkMWE0NDg2ZmM5ZTQwOTk4MjE0NTMwNzk4MDI0MzQxZDE5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0ZmM2OTg3MGViNjU3YmE5NjI4NjRmMzY1MmMyNmVlZTo3OjhkYTY0NzVmYjA5ZjcyZTdjZTQ2MTE3NmMzMDI0NjRmMzY1MmMyNmVlZTo3OjJjMzE0MmY1YmMyNmVlZTo3OjJjMzE0MmY1YmMyNmVlZTo3OjJjMzE0MmY1Y

From: Jessica Zmood
To: karen_meagher@concentra.com; nurserelief@metrocentralcare.com; pmeyer@mtsc.com; pmeyerdds@bellsouth.com; privacy@metrocentralcare.com
Cc: Cecilia, Angela (BOS); Jiménez, Alma (BOS); Leslie, Daniel (BOS); Chan@pdf; Board of Supervisors (BOS); Chan@mtsc; jameson.adams@concentra.com; jessamyn.meyer.harvey@concentra.com; jessamyn@metrocentralcare.com; Kristy.Pfefferkorn@pmcs.ca.gov; Anna.Zmood@pmcs.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:07 AM

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cc: Powa, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jessica Zmood

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuCln3mZHQvOmFiBzoGZTU4NDk2NzBhOWY0ZTFiNDE4ZjJiODc2MGI2MWMwNmYTo3OmZkYmE0ZmE2ZTlkNGYyZDM0OTNhNGE0MmU0MzNGVkYmFiYTc4Y2ZiYjE3MDU2NzdlNGUxYWNkM2FmMDQwMmI0ZjE3Zg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCln3mZHQvOmFiBzoGZTU4NDk2NzBhOWY0ZTFiNDE4ZjJiODc2MGI2MWMwNmYTo3OjA0MjY0YmU3ZTQxZmE0YTg3YjQ5NjNhMzMyYzM3ZDA2MjdiNGNlNjZmYWI5OTAxMjkyMTpwOlQjSTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuCln3mZHQvOmFiBzoGZTU4NDk2NzBiOWY0ZTFiNDE4ZjJiODc2MGI2MWMwNmYTo3OmViNTE6MDhhMGQyYmQ3MDIyMjIyNDQwMQ3ND1NjRmY5YzwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuCln3mZHQvOmFiBzoGZTU4NDk2NzBhOWY0ZTFiNDE4ZjJiOGIzMWNmYTo3OjI1YjE0ZjU1MTU4NGM2MDIwAyZTE4YzIyNzM0MjE2yNDFmMGY3NDYyMmJkNzY3OGM5ZWY0YDY3ZmE0ZlE
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9vo___.YXAuCln3mZHQvOmFiBzoGZTU4NDk2NzBiOWY0ZTFiNDE4ZjJiODc2MGI2MWMwNmYTo3OjBiMjA6YjBlYjc2ZWJlZjU4MGJmZjQ3YTI5ZTYyZGQ4OWZjOTgwZjJiOTM0MDUwYjU5NTcwMDU5OGIwYmM0OGE5Tg

From: Simone Geller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Simone Geller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: stuart.bogom@icloud.com
To: karen_stewart@concentra.com; outreach@pottsvillemedical.com; pmoore@bmpc.com; mmcwatters@bcmgmt.com; pmarcos@potterscentral.com
Cc: Cebulko, Angela (DHS); Ramirez, Alicia (DHS); Leiva, Daniel (DHS); Chairman@; Board of Supervisors (BOS); Chairperson; senator_wiener@senate.ca.gov; supervisorpreston.hemwall@assembly.ca.gov; Kevin.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:11 AM

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cc: Press, City Council

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66iVVNg___.YXAzOmNmZHQxOmE6YmJhNjI2ZjdlOjIzOGJlOGJlMzZhMzc0MWU0MDE4NjVjYzoxOjI4ZTY5NzNkZjU2YjY4YmNlNDNlNjk1YzAxYzMxYzY0ZjY4ZTY5NS00YmY3MmNmOlK6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQzOmE6YmJhNjI2ZjdlOjIzOGJlOGJlMzZhMzc0MWU0MDE4NjVjYzoxOjEzZDBiNzI5ZWIwNDdmNzNlZmEyMTY2YzE5NzYwYzNlMTY4NTI5NWY0NDAyNDY0ODE0NzY1MDk0NTNlOWUxNDFjNjQ4YzgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/5thsixteenth/ecosoc20250213eve%23:~:text=Tragically%2C%20for%20five%20people%2Cand,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6YmJhNjI2ZjdlOjIzOGJlOGJlMzZhMzc0MWU0MDE4NjVjYzoxOjNmZjZTM6ODQ1ZTI1NmNiYTdjZGQyYWMyOWI0OGVjZDE3OGVkNGJkNjZiOlK6IDBjZDA2ZDA0MmIjNjMxZDY2ZmEyOTFkNDlkYjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hamas-app___.YXAzOmNmZHQzOmE6YmJhNjI2ZjdlOjIzOGJlOGJlMzZhMzc0MWU0MDE4NjVjYzoxOjE4MWRlOGExZmI2OTlkZTk5ZjY5ZjNlMzIxMjU4OTI1NTE2MGZlYjY2ZjYxYTI5YmUwZTllZTk1ZTY2MzQwZTBkZTc2NzMyMmQxMDM4ZWE1NGY3YTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Stuart Bogom

From: JACOB SHAPIRA
To: kenji_sugaya@concentra.com; permanentjobs@mail.medical.com; sugaya@cpp.com; marcopolom@hooper.com; marvin@theboxmedical.com
Cc: Cassidy, Angela (BOS); Jemma, Alex (BOS); Lane, Daniel (BOS); DanielLane; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dorit Landau

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OmOxNGM6MDZmYTY1NzBlMmNiYWY0ZGE3ZWJkNTY5OGEwMzYwNmFmZTVlMWIzMDMyZTgwOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2tVV8g___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OmIzMDk0YjE4MTdmYzk4YjA2YTBiZDE5ZDk5YjI2ZDk2NGE4YjowOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OjExOTA6NmJlNzg0ZmJhNTE0OTFiYWZkNTBjOTM1ZjBjOlM1ZjBkZmU1ZjMwZmEzZjMwZmEzZjMwZmEzZjowOlQ3ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OjAyYTc6ZjFiYzRmMGU1MzllN2IxMDAyNGIyNmU5NjYxYjVmMmRkZWE4YWE1MDliNGFlMTY4YWM0NTBiYzkxZjMwZmEzZjMwZmEzZjMwZmEzZjowOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OjE3MzFiNDA4OTI3NTAzOGI3MjA5NDA5NmMyZjc1ODo3OjBlNzk4ZTI5ZGZlZDNmOTY2ZjU0OTVkNTM0ZjM3YjRmOTYzZGUzMWFiYjZmMmgxMmZmYjpwOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOmNmZHQyOmE6bzo2MDU2YjVmMWIxOTcwYjI4ZjU0MjA5NDA5NmMyZjc1ODo3OjEwMjY0MmI3YjExZTY2ZjY1YzNWNjNmY1YjkwZGZhOTVkNTM0ZjM3YjRmOTYzZGUzMWFiYjZmMmgxMmZmYjpwOlQ3ETg

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:12 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Gutman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3Qjg1ZTc6YjIyMDdlM2RkNGNiOGE4MjY1MTg2MDhhOTg1MmNmZGRkM2ZmMGE0ZGFlZjhiMDg4MTY1MTY1NDU2ZTIyNjAxZDg0OlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3OjA0ZTk6N2VhZTYyZmY1OWJhNjFkNWZkNGI1YTVhNWRjYzkwYjM5NzlmYzVlZGIyZjcxMTc2OFIxN2U4NDcxNGI5ZmQ3OTg5OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3OmE3YzkwNjBlNjAwYmQyYTZlZGWMmY4YjNzcyMjEyZjMxOWM3NWNlNjI4NGVhMmFkOGIyYWM2MjBiYTNmNGEzMzcxYTg0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sarasmg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,1948%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3OjI0N2IGZGUxODZlMzY4OTUwMzU4NDllZlI2YjFjZTExYjM1ODU5ZjI2OTU0NDIgZmFhNDM0YTA5YTE2YWQ2MWZiOTVmMjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3OmM5ZDg6NGEzZjY1YmI0MjA1YjAwOTBkMGZjOGZhMjk1NjcxZWQwZWUzZW1lZTYwNGNlYjFmNzA2NDIwZWQ0MWZhYzg0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcvfd89vo;___YXAzOnNmZHQyOmE6bzpjZjAxNTI2MGNjMWNlNWQ3MDA0NzQwYWY5N2MwZWVhOTo3OjxhNWU0YjI5OGJiYk1jc1YjI4MjVlNGZiOWNjYTAxY2YxMmY0YjgzYWExNGNkOTIxMzA4NDZkNjFkZmU2NmIyY2I0Y2FlYzg0OlQ6Tg

Sent from my T-Mobile 4G LTE Device

From: Ben Horowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ben Horowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Debra Bacach
To: kelly_reames@concentra.com; nurserich@phillymedical.com; pmayer@mac.com; mayerpatricia@comcast.com; mayer@palaciomedical.com
Cc: Cabrillo, Angela (BOS); Epstein, Alida (BOS); Lacik, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Cloakroomp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

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Sincerely,

Debbie Schaffer MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60892366___.YXAzOnSmZHDxOmFiOnozOzgzMGIzNjdkZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDJjODmFwZTA4ODlVY2MzYWFjNmZlYjI4MDA5NDk4M2U2ODM0MjViYzhlNjhhMjU3ZjpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1B2kVVNw___.YXAzOnSmZHDxOmFiOnozOzgzMGIzNjdkZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDJjOWFkMDk3NDY3YzY5YzI4MTg2NDU2NmE1YTc1MDFiOGIxZTBlYmEzMzI4NjQwOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnSmZHQyOmFiOnozOzg0MGIzNjdjZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDc3OjhhYjNlOTY0OGJlZDU0YWM1OTA0YTIwNzg4ZDA5Y2M2YzhlMTQxZDM3YTdmNDk4MzU2ODM4MjViYzhlNjhhMjU3ZjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20Israeli,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnSmZHQyOmFiOnozOzgzMGIzNjdjZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDc3OjdmNDc0YzY0NWIyNmQ4ZDEwNzJmMmZlY2M4YTNmOCY1NWIyNzI2ZDBjYTBiOGU2YTE3MzUyMmQ4ZDEwNzJmMDgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cuvalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnSmZHDxOmFiOnozOzgzMGIzNjdkZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDJjOGI4NDY2YzZiRjYTc4MDJwwMDlhYjU0ZTU5YzFkMTU4ZTlhMjAyNjI2MDM0MDZmZjI0N2NmZmYzMWYwMmQxZDIzOTg
(5) Michael Stein, "October 7 is about to be every day.' Columbia rally sees Hamas support,' 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d9no___.YXAzOnSmZHQyOmFiOnozOzgzMGIzNjdkZjI2MmVmYTkwMWUwYjA2YzhlMDk0MDJjOGIwUzo3TA6YzmE4ODY4YTY5NmNkZTI2NDIyMDBmZDg2MDQ1MWM3NjNmNDBkNjc4ZWNmOGIxcjM0YzY1YTJhMWU1ZDIxNmMyMWY3MzpwOlQ6Tg

Sent from my iPhone

From: susan berger
To: kelly_segarra@toronto.ca; premier@ontario.ca; jmunro@ola.org; marcoscalzo@ontario.ca; marco@ontario.ca
Cc: Calvillo, Ameera (BOS); Ramirez, Alma (BOS); Lock, Daniel (MYR); Cherniak; Board of Supervisors (BOS); Cloudmoney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAxOnNmZHQ:OmE0bnpkMmQ2Ng2NjAxY2RiN2Y2Y2IxMjMwODdlNTI0MmY5ZDo3OmQ5ZTU5ZGZmM2E4MDMxNWE4YmY2ZTI0ZTBkODAwZGFmNTZmNDNhM2RmZmZhZjc4ODQ2NmE5ZGUzZTY5MDc5MmFlMWY1ZTpmOkY6Tg
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(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:OmE0bnpkMmQ2Ng2NjAxY2RiN2Y2Y2IxMjMwODdlNTI0MmY5ZDo3OmQ5ZTU5ZGZmM2E4MDMxNWE4YmY2ZTI0ZTBkOGFmNTZmNDNhM2RmZmZhZjc4ODQ2NmE5ZGUzZTY5MDc5MmFlMWY1ZTpmOkY6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQ:OmE0bnpkMmQ2Ng2NjAxY2RiN2Y2Y2IxMjMwODdlNTI0MmY5ZDo3OjRlNzA6ZTc5NDE3OGYxNDVmNzRlNWFkZDRjZTBmODgzYmFlMjU2NjhmZjVyYjEzZjYzMzYzNzMzMzkyY2YzNmMyMjQ4NDgwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQ:OmE0bnpkMmQ2Ng2NjAxY2RiN2Y2Y2IxMjMwODdlNTI0MmY5ZDo3OmE1ZjI0ZjY2ZjNlNjMmQ2MjE3MjU2NjE4MjU2NjM4MjNlY2NkOTE1MjM4MjNlY2MzkyY2ZlOTE1MjM4MjNlY2MzkyY2ZlOmNkOlk2ZDo3OmQ5ZTU5ZGZmM2E4MDMxNWE4YmY2ZTI0ZTBkOGFmNTZmNDNhM2RmZmZhZjc4ODQ2NmE5ZGUzZTY5MDc5MmFlMWY1ZTpmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Susan Berger

From: robertaresnikcloud.com
To: karin_mayer@ottawapress.com; pressroom@toibcnewsdesk.com; pressdesk@ap.com; pressroom@reuter.com; press@toibcnewsdesk.com
Cc: Calvin, Amanda (BOS); Bonnen, Alisa (BOS); Lurie, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); ClerkHenry; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisgrau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:21 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Roberta Strauchler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOvOmE6bzoyZTdkOTkzNmY1ZjZiODFiNzhlZTYyZDMyZjc3Nzo3NjcwOwdlYkM1A6MzO1NjllOTJlZOTM4MzgyOjDOO1O6OBN2Rzo0YTBiYWVlOTY0ZTMxYVI2We1UMzM0MDBiYiNmNGUtNGU1ZjYxMTZlYzoxeOlQETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVYNg___.YXAzOnNmZHOvOmE6bzoyZTdkOTkzNmY1ZjZiODFiNzhlZTYyZDMyZjc3Nzo3NjcwOwdlYkM1A6MzIwMzE2ZTZhNmQzMzVmMGFlMzk0ODNjNzg5OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzoyZTdkOTkzNmY1ZjZiODFiNzhlZTYyZDMyZjc3Nzo3NjYwMjE6NWRiZjYwNWU1ZjFiZmE1YjY5ZmE3ODBkZjo4NTkzZGEwYzMxYWZiZjY1NWFlNTIxYjhMmM2MDY1M2FlMTExNgwOlQETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzoyZTdkOTkzNmY1ZjZiODFiNzhlZTYyZDMyZjc3Nzo3NjNhZjQ0MGM3YjE3NjA0YjA1MGFlNWI1MjhiZjMyOWFiNjMzMjBkMTdhZDQ2OWE2NDhjZDI1OWQ0MWJjNTNkNmI0MmY3ZTpwOlQETg
(4) https://url.avanan.click/v2/r01/___https://jewishencyclopedia.com/articles/20th_century/human.json___.YXAzOnNmZHOvOmE6bzoyZTdkOTkzNmY1ZjZiODFiNzhlZTYyZDMyZjc3Nzo3NjhiNzo3NjU1MWI0ZGY2YmU4ZTI1MzY2NjU0MGEwMjBlYjg2NjU2NjU0MGEwMjBlYjg2NjU2NjU0MGEwMjBlYjg2NjU

From: Moses Yassike
To: karen_meyers@concentra.com; nursecris@unitymedical.com; pmoore@mac.com; mmcwatters@bryanpc.com; mmay@patientcentral.com
Cc: Cecilia_Kravitz (BOS); Ramirez, Alba (BOS); Leyla_Daniel (BOS); Clerk@pf; Board of Supervisors (BOS); Clustrcomp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f66____YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6NjBhZmUwYmUwNDE6MDI3OmE6ZWZkMjMwZjZlZmQ3OGZg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg____YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6NjBhZmUwYmUwNDE6ZWZkMjMwZjZlZmQ3OGZg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoseliegozzie_vignette___.YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6NjBhZmUwYmUwNDE6MDI3OmE6ZWZkMjMwZjZlZmQ3OGZg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorist%20attacks.is___.YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6MjU1NjUxYjRjMjEzMWMyNzVkNWFjNjExZWZmYzdyNTFmMTJkODpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6NjE3ZTI1MjBmZWEzYTI1NDBmZTFlMmRhMmRmZTFkMzBhMzEwMTM2ZjA4M2UzNjUxYjRjMjEzMWMyNzVkNWFjNjExZWZmYzdyNTFmMTJkODpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAzOnNmZHQyOmE6bm0tNWI1NmVkNTI0OjM2NTE5YjlkZmIzNmU1OTk0YjM0ZmM4YTA4YjA6MTY5NDI4OmRlZjI0NjkxYTZmOGZkOGI4OWRlYmEyMTJlNDI4OmRlZjI0NjkxYTZmOGZkOGI4Og

Sent from my iPhone

From: nancy oved
To: laura_swayne@concentra.com; contracts@hillcrestmedical.com; pmayer@cap.com; marcusstein@cooper.com; mirov@hillcrestmedical.com
Cc: Cecchi, Angela (BOS); Jennings, Alisa (BOS); Lane, Daniel (BOS); Cherofsky; Board of Supervisors (BOS); Chan,Jenny; angela.calvillo@sfcgov.org; engelsmember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://urldefense.clicktv2v01.com/__https://www.youtube.com/watch?v=p_Zl6SNVVNg__.YXAzOnNmZHQyOmFiOnozMDNhZjI5OTYwMzNjZTBlOTc3OGM5MTk5ZGU0MDI6OTE5MDhmYjBhNzVlOWJmZWEvYzNhMGZlOWM0NmY0OTNlY2Y1YWI2NDg5ZmFlMGIxMTNiYzcyYWFmZTgwOlQ6T
(3) https://urldefense.clicktv2v01.com/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ga-officials-in-terrorism-against-israel%23google_vignette__.YXAzOnNmZHQyOmFiOnozMDNhZjI5OTYwMzNjZTBlOTc3OGM5MTk5ZGU0MDI6OTE5MDhmYjBhNzVlOWJmZWEvYzNhMGZlOWM0NmY0OTNlY2Y1YWI2NDg5ZmFlMGIxMTNiYzcyYWFmZTgwOlQ6T:https://urldefense.clicktv2v01.com/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__.YXAzOnNmZHQyOmFiOnozMDNhZjI5OTYwMzNjZTBlOTc3OGM5MTk5ZGU0MDI6OTE5MDhmYjBhNzVlOWJmZWEvMjBhYTUxNDc3Y2Y1MTZiYTIxZTpwOlQ6Tg
(4) https://urldefense.clicktv2v01.com/__https://jewishvirtuallibrary.org/the-involvement-of-arafat-and-ga-officials-in-terrorism-against-israel%23google_vignette__.YXAzOnNmZHQyOmFiOnozMDNhZjI5OTYwMzNjZTBlOTc3OGM5MTk5ZGU0MDI6OTE5MDhmYjBhNzVlOWJmZWEvYzNhMGZlOWM0NmY0OTNlY2Y1YWI2NDg5ZmFlMGIxMTNiYzcyYWFmZTgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day': Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.clicktv2v01.com/__https://www.bbc.com/news/articles/c9wkxvdd09vo__.YXAzOnNmZHQyOmFiOnozMDNhZjI5OTYwMzNjZTBlOTc3OGM5MTk5ZGU0MDI6OTE5MDhmYjBhNzVlOWJmZWEvYzNhMGZlOWM0NmY0OTNlY2Y1YWI2NDg5ZmFlMGIxMTNiYzcyYWFmZTgwOlQ6T

Thank you,
NANCY OVED

From: Lauren
To: karin_zeutzius@concentra.com; jamesmcdhelicrmedical.com; pmarsh@cap.com; marcusbrook@kroger.com; marcelo@helicrmedical.com
Cc: Calvillo, Angela (BOS); Brown, Alisa (BOS); Lurie, Daniel (BOS); ChenDept; Board of Supervisors (BOS); ChiefAttorney; ceopic.admin@arcare.ca.gov; groomkmember.harwyd@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisgrau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Multia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lauren Waxman

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023166&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ka1Ka1Ka

From: Dan Tannebaum
To: kaplan_margaret@concentra.com; mcarrera@philly.newsfeed.com; pmaurer@mail.com; pmeyerwitz@lawyer.com; projects@safeschoolsfor.al.com
Cc: Cabrillo, Angela (BOS); Jaimes, Alex (BOS); Leon, Daniel (MYR); Olenfield@; Board of Supervisors (BOS); Stanton@ny; senator_wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caramanica@sen.ca.gov
Subject: Urgent Concern: Inappropriate Racist Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dan Tannebaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAxOnNmZHQzOmE6IzophVzEwOi0wOjJTDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg2MDBjODc3OTc2ZDNiOTVtNjA3MmFjOGM4bXNDgwNGVlNDc5NzBkYjBkYTc4MGJkMDVlOTZlYjRjMGZkNzZjZTZkNTgwOHQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66fJVVNg___.YXAxOnNmZHQzOmE6IzophVzEwOi0wOjJTDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg2MDBjODc3OTc2ZDNiOTVtNjA3MmFjOGM4bXNDgwNGVlNDc5NzBkYjBkYTc4MGJkMDVlOTZlYjRjMGZkNzZjZTZkNTgwOHQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQzOmE6IzophVzEwOjAwMDJTDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg2MDBjODc3OTc2ZDNiOTVtNjA3MmFjOGM4bXNDgwNGVlNDc5NzBkYjBkYTc4MGJkMDVlOTZlYjRjMGZkNzZjZTZkNTgwOHQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQzOmE6IzophVzEwOjAwMDJTDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg2MDBjODc3OTc2ZDNiOTVtNjA3MmFjOGM4bXNDgwNGVlNDc5NzBkYjBkYTc4MGJkMDVlOTZlYjRjMGZkNzZjZTZkNTgwOHQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQzOmE6IzophVzEwOjFkZDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg3MDBjODc3OlJGw5jl6NnNlNTBlNmI2M2JjMjFkMWQyODM0NGc1ODE5NzOlMzI1MjEyZjkxZWYxNDM0NjQ1ODE3NzOlMTJkNTAxZGMtNjNjFlMDpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy7ke4xvr3l0#:text=___.YXAxOnNmZHQzOmE6IzophVzEwOjFkZDNjOTVtNjA3MmFjOGM2MTNmNGNhNDg3MDBjODc3OlJGw5jl6NnNlNTBlNmI2M2JjMjFkMWQyODM0NGc1ODE5NzOlMzI1MjEyZjkxZWYxYmU1NWUzNDZlZmUzMTEyMTBiYjMwYmM0YzIyYTUyZDzoOlQ5Tg

Sent from my iPhone

From: Daniella Ouaouarou
To: karin_reuter@concentra.com; corporate@yahoo-inmedical.com; jenson@msn.com; mayorwilson@hotmail.com; mayor@charlestonmedical.com
Cc: Cecchi, Angela (BOS); Bonnica, Alex (BOS); Lane, Hannah (BOS); Chan@aol; Board of Supervisors (BOS); Countryclerk; senator.wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daniella Ouaouarou

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY:xmSHoQDaH2ThanOTDcwYTI6kZdEdMwM4ZDA2MDgxYzU4YTM0OGIwMzhlNTVlNWM4MmY3OTM4MzIzNjmwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qTJ6OSiVNwg___.YXAzOmNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY6ZTA4NzQ5NjQ5ZmE4ZjU5NzQ3YjA3NWRlZDY5ZmZhZjQzZmM5ZDBlZDdiNDVjZjBiZjU0OGJmZmQxOWEzMzk5MjQwZTAyZmI4MWZkMjc2ZDpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arabs-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY6NGJlMGZjNDBkMmNzA5MDljYmQzMDMzMGM5YWFiYWEyYmViYTBiMGQ4ZWRjYTIwZmVjODVkYzFiZDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/terrsmpl030925.htm%23:~:text=Tragically%2C%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY6MTI1OTBkY2QxNDFjMmNlMGE4NmM5YWFiYWEyYmViYTBiMGQ4ZWRjYTIwZmVjODVkYzFiZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awoken.kqw.mybc.mhc.29th_century.human.age___.YXAzOkNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY6ZDhkMWUxNmE3NWNhNjI0MmNlMGE4NmM5YWFiYWEyYmViYTBiMGQ4ZWRjYTIwZmVjODVkYzFiZDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q90vvv___.YXAzOnNmZHQxOmE6bzpiOTc1ZDFmZmE1NDFhMTY1YTlxYjU1Mjk0ZDg0YjY3OjY:xmSHoQDaH2ThanOTDcwYTI6kZdEdMwM4ZDA2MDgxYzU4YTM0OGIwMzhlNTVlNWM4MmY3OTM4MzIzNjmwOlQ6TG

From: Rick Mendelssohn
To: karen_meyers@concentra.com; corporatehq@protectmedical.com; jensen@mpe.com; mayorwilliam@mayor.com; mayor@thatscincredical.com
Cc: Calcutta, Amanda (BOS); Bonnica, Alexa (BOS); Lacia, Hannah (BOS); Chan@calf; Board of Supervisors (BOS); Chan@mpe; senator.cassel@senate.ca.gov; assemblymember.haswell@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Grayson@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Rick Mendelssohn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnSmsZHFoYmFiOmxvY2M0MmRlMTgwNGQxODExOGJkODcwZjcyZGI1NjY5Yjo3OjU4ZmE0YjE1NzQ0YzM5N2I3YTZiOWY4ODcwOTAxN2UzOTdlYzE0NDBkNDU3ZDU2MjMxNjI3MjY0OWM3ODI5OTA0NjBkNzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5NVV76g___.YXAuOnSmsZHFoYmFiOmxvY2M0MmRlMTgwNGQxODExOGJkODcwZjcyZGI1NjY5Yjo3OjU1NTA1MjBkMWI4MDI0NjE2MWI2ZTk2MjI5ZGQ2YjdjZTEwY2Q2OGJlMWFkYWImOTBmNTYwZgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnSmsZHFoYmFiOmxvY2M0MmRlMTgwNGQxODExOGJkODcwZjcyZGI1NjY5Yjo3OjE4NjAtNTY1MmRlNjA0ZTYtMzBlNjA0ZmNhMWZhMjk5MzgtYWI1MTYyZDgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnSmsZHFoYmFiOmxvY2M0MmRlMTgwNGQxODExOGJkODcwZjcyZGI1NjY5Yjo3OmFmNWM6MmNiZGE2NjJiZjNkZjM1YmFmMTFkYWI2N2QxYzg4M2Q2YjVjc2ZGQ1YjdiZTEwY2Q2OGJlMWFkYWImOTBmNTYwZgwOkY6Tg
(4) https://oculus.law.yale.edu/20th_century/human_rights___.YXAuOnSmsZHFoYmFiOmxvY2M0MmRlMTgwNGQxODExOGJkODcwZjcyZGI1NjY5Yjo3OjFjNmRlZDU2MmeDmMGYyOTgxMmc3MmJiOGI0YzIwZjE4NmM1NjA2ZmEwOxYmQzOTY5OGM5OWI3Yk2WNjY3OTE4ZTEwNDFlNmI2NmI2MmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvvlkf0o___.YXAuOnSmsZHQxOmRiOmxvY2M0MzRlNWE4NWUyMzY3YTc4MDAxMmZjMjkxYjZiNTRlZTcxMGE3ZjhhNzdiMGYyM2E3ZmI2YmMwOjU6Nzg6OkY6Tg

Dr. Rick Mendelssohn

Sent from my iPhone

From: Andrew Bernstein
To: karen_mayor@concentra.com; rosenstiel@rebeccarosenthal.com; ebrown@bop.com; mary.worthen@bcoppc.com; mayor@charlescityhall.com
Cc: Cabello, Angela (BOS); Jiminez, Alicia (BOS); Lopez, Abigail (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; ceriano.patricia@parrano.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffer@sen.ca.gov; Aaron.Fergoson@sen.ca.gov
Subject: Inappropriate symbolism worn by Potrero Hill Concentra employee
Date: Tuesday, January 28, 2025 10:02:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

A patient at Potrero Hill Concentra came into the center in Jan 2025 and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Andrew Bernstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969766___.YXAzOnNmZHQuOmE6bqnmYmEwMGRhM2MxMzcwYjE1MDQ0MWIwYjViNTNjMDYjMDcyZGI4NzM0MGFmYzY2M0NTNmNjk0NDUwOWNmYzE5NGE3OTU4ZTEyMzgwOkY6T4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OSV3Ng___.YXAzOnNmZHQuOmE6bqnmYmEwMGRhM2MxMzcwYjE1MDQ0MWIwYjViNTNjMDYjMDcyZGI4NzM0MGFmYzY2M0NTNmNjk0NDUwOWNmYzE5NGE3OTU4ZTEyMzgwOkY6T4
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQuOmE6bqnmYmEwMGRjM2MxMzcwYjE3MDQ0MWIwYjViNTNjMDVjMDc3OjQ4M2UtMTcwYzdiNGYwNmI1N2Q2JNTkwOTRjMGZmNDQ2MzFjNmVmtTVlNjgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,D%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQuOmE6bqnmYmEwMGRjM2MxMzcwYjE1MDQ0MWIwYjViNTNjMDVjMDc3OmI4ZjcwNDJhMmMzI4OGE3NTJmYWZkMWI0MjFiYzMyMjljNTI5YjYxYTMxZDU0NDU3OGI1ODkwMjhhNjdjNDQ4NzEwZWNhMjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQuOmE6bqnmYmEwMGRjM2MxMzcwYjE1MDQ0MWIwYjViNTNjMDVjMDc3OmI2ZmQxZGRhNzY5NDFlYzM5MTVhMTk5NjQ4MTU5NGI2MDRhNzgwOkY6T4
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9lo.___.YXAzOnNmZHQuOmE6bqnmYmEwMGRjM2MxMzcwYjE1MDQ0MWIwYjViNTNjMDYjMDcyZGI4ZTk0MmcxNWRlYzI0MjRlNjkwZWU0ZWM3MDI2OWVlYTRhMDI1YjkwMGMzZjc5NmIMGZhYzYxYzY2OTYzenc0kY6T6

Sent from my iPhone

From: Glenda Sacks Jaffe
To: karen_mayor@sanmateca.gov; mayorcity@cityofmenlopark.com; mayor@hmbr.com; mayorpublicinfo@burlingame.com; mayor@fostercity.org
Cc: Canepa, Angela (BOS); Ginsburg, Alicia (BOS); Lazar, Hanson (BOS); Chan(sfgov); Board of Supervisors (BOS); Chan(sfgov); jeremiah.adams@sanmateo-ca.gov; jeremiahcummings.hemong@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Aaron.Fergerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1YmQyMjRmZjk3ODA2MTM1YjIzMDMxMmRkZTY5MWEyZTo3OjE2NzgtYzg3NTYwMjQ1N2M1MmU2MjE3NzIwZGZiNmIzNGUxNGMyYWNhNmJjOTJhMzE1YmU5Y2U2YTZhYmMwMDg2MTpwOkY6Tg
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Glenda Sacks

From: [Send me](#)
To: karen_newton@petaluma.com; mayorsoffice@petaluma.com; pmcdonnell@petaluma.com; mayorsoffice@petaluma.com
Cc: [Caturano, Angela (BOS)](mailto:Caturano,Angela(BOS)); [Jenkins, Alex (BOS)](mailto:Jenkins,Alex(BOS)); [Lazo, Daniel (BOS)](mailto:Lazo,Daniel(BOS)); Chen2@; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Countrymire; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Kimia.Edgewood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Ok cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Lisa Lipschutz

From:	Jessica Piha
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:03:13 AM

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cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,
Jessica Piha

From: Tova Lynch
To: karin_mayer@toronto.ca; councillor@chris-moise.ca; paula@fragr.com; paul.ainslie@toronto.ca; mary.margaret.mcmahon@toronto.ca; michael.thompson@toronto.ca; mike.colle@ontario.ca; mpp.mulroney@pc.ola.org; mpp.pang@pc.ola.org; mpp.pasma@pc.ola.org; mpp.sabawy@pc.ola.org; mpp.saunderson@pc.ola.org; mpp.scott@pc.ola.org; mpp.shaw@pc.ola.org; mpp.smith@pc.ola.org; mpp.tangri@pc.ola.org; mpp.tibollo@pc.ola.org; mpp.triantafilopoulos@pc.ola.org; mpp.vanbommel@pc.ola.org; mpp.wai@pc.ola.org; mpp.wong-tam@pc.ola.org; mpp.yakabuski@pc.ola.org; mpp.yarde@pc.ola.org; mpp.yurek@pc.ola.org; mpp.zee@pc.ola.org; mpp.zimmer@pc.ola.org; premier@ontario.ca; premier@toronto.ca; premier@pc.ola.org; premier@premier.gov.on.ca; premier@premier.gov.on.ca; premier@premier.gov.on.ca

From: GJ WOLF
To: kelly_peacock@concentra.com; partnership@oakcreekmedical.com; deposit@mpc.com; marcopolomc@hcmpe.com; mtaylor@oakcreekmedical.com
Cc: Carrillo, Amanda (BOS); Soriano, Alicia (BOS); Lurie, Rachel (MYR); Chan@pdf; Board of Supervisors (BOS); Chan@mpc; senator.wiener@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Gorback@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:03:22 AM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-irrevelevent-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNonZHQxOmE0bspkMWFkNzhhNDZkYmVi2jE1NjkxODdjYzE0NzQ1OTFkYjo3OjRmNGE0YjAxOTA1OGEyNzM4MTBkYmFjYWNlNWU3NTkwYTQxZjQxNTImOGU2MGMzZDg5Y2U1ZmMxNDY1ZDA1ZjlfYjpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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G Wolf
Sent from my iPhone

From: Americana Gold
To: kerri_rosen@concentra.com; concentra@cityofcrystalfalls.com; press@fmpc.com; pressworkers@freepet.com; pressroom@saltchemical.com
Cc: Cecilia_Aranda_(BOS); Epstein,_Alisa_(BOS); Leila_Tabasi_(BOS); Chan(Staff); Board of Supervisors (BOS); Citizensview; senator_wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:35 AM

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cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

A deeply scared and scarred American and teacher who was in NYC on 9/11 and understands firsthand what it means to "globalize the Intifada"

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64902366___.YXAuOmNmZHOxOmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OjdkN2NlOGYxYjkxMTc1YjE4YjVhYTZlMDFlNWUwNTlhNmI1MzI3OWRhODNmYmRhNmYxZTgwOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVV3g___.YXAuOmNmZHOxOmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OjdkNVY2M4NmMzYmY3ZlOjRlOTZlMGQ0MDI0ZWUwZTFlMDM0YmRkNWRlNWIwYTE0MDgwOjE6YzpGOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQ6OmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OmJmYyOjM5MWY0NzAxMjc3OmJmYyOjE1NGZiMGZkZmVlZTBjZjkzMWYwMjo3OjJkZiM0ZjdkYmU2ZmQzMDI0ZWUwZTFlMDM0YmRkNWRlNWIwYTE0MDgwOjE6YzpGOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQ6OmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OjJkZiM0ZjdkYmU2ZmQzMDI0ZWUwZTFlMDM0YmRkNWRlNWIwYTE0MDgwOjE6YzpGOkY6Tg
(4) https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOmNmZHOxOmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OjwxOjE2M2E0ZjBlYTZmYWIwYjFiMGJkNTlhNDk4NjMyYmU3MmRiOTNlOTBkYmEwNjMwYjgxZDQ2NGU3MzQ5NmNjYmQkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99yo___.YXAuOmNmZHOxOmE6bzo5ZDImODQ5MDYyOjQ0NmNlWI3MGY4ZmVjZTBjZjkzMWYwMjo3OjJkYjk6NDE5NGIzMmAzJODI5YTU5NWZiMTImNjc1ODE0OTYwOGQ3eNDBkYzFkwYzVlNjU5YjI2NDFlNGVjMDpwOkY6Tg

From: Amy Shapiro
To: karen_newton@concentra.com; ryanmcd@yorkcrowndental.com; stewart@mail.com; maryvalkirie@bigmeir.com; amyrolfe@selectmedical.com
Cc: Cabello, Angeles (BOS); Bonjean, Alisa (BOS); Leite, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Interns); stewart.sidney@comcast.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:02:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amy Shapiro

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAzOnNmZHQvOmEl!ibxwxZDcdVgRcODDoMiRtODFbYmRtZWRtZmE1N2JjZTBhMTc3OGIwNDY0YmEyZDIwZTBkYTI1ODI1YzRkYTk5YTItMTdjZDc5YTItOGZiNTZhZDhlZDc5YTItOGZiNTZhZDhlZDc5YTItOGZiNTZhZDhl

From: Sol Weiss
To: kevin_stanton@concentra.com; outreach@redcrossglobal.com; press@nbcnews.com; pressdesk@washingtonpost.com; press@theatlantic.com
Cc: Cecilia_Angeles_(BOS); Ramirez, Alina_(BOS); Leslie_Daniel_(BOS); CityClerk@; Board of Supervisors_(BOS); CityAttorney; sergeant.sergeant@sergeants.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Kevin.Kiernan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:03:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Solomon M Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCm5mdZHQxOmE0ugxbZmBhYWU1ZjBkYjk1MjkxZmM4YmU2NDBjOGM0ODBkMDc3OjkwYTI0ZS9kOjE0MDY1ZmNjNmIwYTg0MZY2ZGTlZjCtY4OTM1ZWUtYjkwZWZkMZU1NjFiMDk3NTBmeY2tlcNDJlyMzcwOTY5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9lZNVVYg___.YXAzCm5mdZHQxOmE0ugxbZmBhYWU1ZjBkYjk1MjkxZmM4YmU2NDBjOGM0ODBkMDc3OjNmNzVlMmU1ZjdlNzY2MTU4ZjU1ZTZlZjc0ZmM3NzVlMmU1ZjdlNzY2MTU4ZjU1ZTZlZjc0ZmM3NzY2ZGNlYmJmOTY5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mdZHQxOmE0ughZmBhYWU1ZjBkYjk1MjkxZmM4YmQ2NDBjOGM0ODBkMDc3OmM1YjA0OTI0NWNmNDJlNTY5N2Y4YzUxMDM0ZTY1MmY1YWNmMjI0NDExNzhiNzRjNTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20at%20Israeli%20civilian%20centres%20attacks.___.YXAzCm5mdZHQxOmE0ughxZmBhYWU1ZjBkYjk1MjkxZmM4YmQ2NDBjOGM0ODBkMDc3OjQ0MDE0ZWY2YTY2ZjY1ZjA1ZDE5NzI1MjY1YmE1MzY2NmEyMTcvYkE5ZTdlMGFmMTU0YWFkMzAzMzc2YmIxNjkwZDQyZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mdZHQxOmE0ughxZmBhYWU1ZjBkYjk1MjkxZmM4YmQ2NDBjOGM0ODBkMDc3OjI0ZmE0OTg2NjU1YmQ0YmEwNDBiYjE0NDI3OGQ4MGFlNDNlZTc3N2ItNmM4ODgxNDQxNDUwYzpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8d99o___.YXAzCm5mdZHQxOmE0ughxZmBhYWU1ZjBkYjk1MjkxZmM4YmQ2NDBjOGM0ODBkMDc3OjI4OGI2ZTk3MTAxZDEzNTQxNDU1NGY1YzkzMGUwODIyMzlYWlyYTVkMDI5ZTlmNzBhNTUzN2N2wYTmxOkY6Tg

-Sol

From: Ellen Stept
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Immediate Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Concentra Medical has been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ellen Stept

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Shayna Pollack Bergman
To: kaplis_mayors@sbcglobal.net; mayorsoffice@concordca.gov; mayor@cityofconcord.com; mayorpatdenn@comcast.com; mayor@walnutcreekmedical.com
Cc: Catalfo, Angela (BOS); Barbieri, Alisa (BOS); Leone, Dianne (BOS); Ellenhorn@bos.cccounty.us; Board of Supervisors (BOS); Chan@cccta.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra!!
Date: Tuesday, January 28, 2025 10:04:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shayna Bergman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68981046___.YXAzOnSbnZH2cOmIGhuo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNzo3OnVUMzk6YzgwOTI3OGZmZDMwNmM2MmUzZGZmOTY0ZGQxZDMwNmM2MmUzZGZmOTY0ZGQxOmI6YXE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-F-H6NYVNo___.YXAzOnSbnZH2cOmIGhuo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNzo3OnVUMzk6YzE2ZGI1MDAxZWI3YTZmNzk3OWY1YzE3Yjk1YmNkNTBlZDE2ZTI1ZGE2MTgwOkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHEyODIwo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNmo3OmQ4ZTY0ZWI0mNzU2NjEyZDY2ZmZjZjY2ZmU0ZWY1NTRlZDE2ZTI1ZGE2MTgwOkY6T4
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/ivsmengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHEyODIwo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNzo3OnEyYWY0NTgyYjI0NWQ2M2RhMWM3YTk4MTBkYTMwMzIzODUyMWMzYTI0Yjpw:Ok:6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnSbnZH2cOmIGhuo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNzo3OjA4M2U0OWE4NmU2ZDE4M2Y4MzkzMTYxMWFkOTc5MmJhNzZlZjM0YmE3MTAyMTUwYzpsOk:6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cr9xkxv9df9o___.YXAzOnSbnZH2cOmIGhuo1MmIwYTVkMDc5NWQxNmMwNTY3ZDM5ODMyMTgwZGNhNzo3OjkyYWM0NzBlNzYzZjMzZDk3OGY2YmE0NEEwNTVkZGVmMmYzYTZlNjNlBlY2U3OTM3YzE2NGMzOGY2NjNlZGQwOGM2NzA4MDIzeGk6Y6Tg

Sent from my iPhone

From: rachel.klein2@icloud.com
To: karin_swanson@swosonics.com; comments@petronemedical.com; pscouncil@mac.com; pscouncilcom@hotmail.com; comcon@valleymedical.com
Cc: Calvillo, Amanda (BOS); Somera, Alisa (BOS); Lamb, Daniel (BOS); ChenDraft; Board of Supervisors (BOS); Chanlongmay; ginatsc.agnew@harvard.edu.cy; assemblymember.haney@assembly.ca.gov; kristy.thefeliciors@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachel Klein

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&m=VYKAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&s=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgcZ4S6NVNq__YXAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjgiODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&s=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&e=)
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette__YXAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjgiODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&s=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&e=) ;https://www.un.org/webcast/gc/58/statements/isrmtg050ct02.htm%23:~:text=Tragically%2C%20for%20the%20people%20of,Israel.19%2C500%20separate%20Palestinian%20terrorist%20attacks.__YXAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxOjEyYzI4NzNkZTZiMjUzYzU3MGI4ZWRlZGIzZjgwMzVkYmRjNDU2ZmU5ODM3ZDg1YzI1OTU2OWEzNzBkZgwOlQ6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__levofcm.law.ucla.edu_20th_context_human_rights__YXAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxOmNkMjM4MGZlZmM4YTYwNTYxYzNlZjU1NWY1YzNmYzI4ZTc2NGZlMDI0YmEyZjg3MzgxNzI0NTEwMmMwZTI0ZDc2NzgwOlQ6TA&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&s=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&e=)
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkxvvh0l9o__YXAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxOmNkM2M0ZDE2MzI5YTc5MTcxNjg3ZDU1ZDE4NDdlMDQxZTMyNzQxNTMwYjNhYmQwOTdkZWY2NGU5YjhlNTE2NTkwNjE2MDgwOlQ6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&s=Ua1Ge0Ra1Ge0Ra1Ge0Ra1Ge0RaxYAAoOmNmZHQuOmE0bmxYAAoMTVjNDdlYWQ3ZTcxMGJkMDFkMDI0ZTI2YjU3YzcxZGI2NjdlODQ1ZGZjYmNlZTJkOWI2MTUyYzlkZWY0MTI4ZjhjNmZiZGZlMDk3YTZmZjAzMDI0NjQwOGQzZjgwOGQ3Tg&e=)

Sent from my iPhone

From: Marcelo A
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Marcelo Aguisky

From: Joshua Lenchus
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Joshua Lenchus

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [yaqui wicott]
To: leslie_rhoades@concentra.com; ca.board@selectmedical.com; pegasus@mac.com; marcuselkins@verizon.com; pstaub@selectmedical.com
Cc: [Gabrille_Rhoads (BOS)](); [Barbara_Kline (BOS)](); [Leslie_Rendel (M-FD)](); [CityClerk@]; [board of supervisors (BOS)](); [Lfleetcorp](); eleanor.askew@concentra.ca.gov; jeanettemeehan.hanes@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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From: Ava Cushner
To: karen_newirth@concentra.com; rosenzo@phillymedical.com; pmayer@mac.com; drjenniferlevine@verizon.com; pmayer@palliativemedical.com
Cc: Cecilia_Kravitz (BOS); Jessica_Alba (BOS); Leila_Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chairman; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Peffer@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:05:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Sincerely,
Ava Cushner

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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAzOnNmZHQsOmFiBzoyMzhlZDMxYjBiZTk3YjgzZjFkZjZGZjOD5MjViMzU0YjcxOjFlcMmEtbMzAyMTYwZDcxNDcyYTBiMTBiZDk5Zg2MDFmYzU5NGJiN2I4ZmI5N2NjODRmMzI0OTI4NjI1YjUxNDI5NjNmOHOETg

Ava Cushner

From: debbie zoldan
To: karen_mayer@concentra.com; mayerk@mercymedical.com; mmyers@mse.com; mayerk@mse.com; mayerk@mercymedical.com; mayerk@mercymedical.com
Cc: Carrillo, Angela (BOS); Jiménez, Alma (BOS); Lopez, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; sanjuan.aaron@sanjuan.ca.gov; aaronjsanjuan.hayward@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonteneau@sen.ca.gov
Subject: Urg
Date: Tuesday, January 28, 2025 10:05:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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From: Varda Temkin
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Symbol Worn by Healthcare Professional as Patrons Hill Concentra
Date: Tuesday, January 28, 2025 10:05:04 AM

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cc: Press, City Council

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Varda Temkin
Classic Window Shades
23530 Sherman Way,
Canoga Park, CA 91303
818-348-1472
818-917-5247
Classicshades10@sbcglobal

From: Rishi Elefant
To: kelly_newton@concentra.com; reception@cityhc-medical.com; pappas@mac.com; drjennwilkins@hotmail.com; mmoon@patriotmedical.com
Cc: Cecilia Rosetta (BOS); Ramirez, Kirsi (BOS); Lee,A. Daniel (BOS); Chen1st@; Board of Supervisors (BOS); Chatterjee; jocelyn.kelley@sonoma-ca.gov; brownforsupervisor.haney@sonoma-county.org; Vote.Pfeiffer4Town.ca.gov; Anna.Eppers@town.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:37 AM

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cc: Press, City Council

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
R. Elefant

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAuOmNmZHQxOmFiYmE6NGQ5MGNiYmZkNTgyYTVhZGMwZWZkMDA1NDcwMjVmNDIxZjU3NzJkMmNiNjE4ZTBiMTBkMTE0MjhiNmJkMmNiNjE4ZTBiMTBkMTE0MjhiNTBhMDkzZWE0YjBhMzAxYzhhMGRlMDZmM2RlMDZmM2U0YzpwOlQ6ET
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQyOmFiYmE6NGQ5MGNiYmZkNTgyYTVhZGMwZWZkMDA1NDcwMjVmNDIxZjU3NzJkMmNiNjE4ZTBiMTBkMTE0MjhiNGJlNTY4MjI2OTAzMTdiMjgzNGUwZTIjNGMwZWZkMDA1NDcwMjVmNDIxZjU3NzJkMmNiNjE4ZTBiMTBkMTE0MjhiNmJkMmNiNjE4ZTBiMTBkMTE0MjhiNTBhMDkzZWE0YjBhMzAxYzhhMGRlMDZmM2RlMDZmM2U0YzpwOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.%___.YXAuOmNmZHQyOmFiYmE6NGQ5MGNiYmZkNTgyYTVhZGMwZWZkMDA1NDcwMjVmNDIxZjU3NzJkMmNiNjE4ZTBiMTBkMTE0MjhiNTBhMDkzZWE0YjBhMzAxYzhhMGRlMDZmM2RlMDZmM2U0YzpwOlQ6ET)
(4) https://url.avanan.click/v2/r01/___https://arcadeo.law.yale.edu/25th_century/hamas.asp___.YXAuOmNmZHQyOmFiYmE6NGQ5MGNiYmZkNTgyYTVhZGMwZWZkMDA1NDcwMjVmNDIxZjU3NzJkMmNiNjE4ZTBiMTBkMTE0MjhiNTBhMDkzZWE0YjBhMzAxYzhhMGRlMDZmM2RlMDZmM2U0YzpwOlQ6ET
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Debby Sobin
To: bedi_angela@toronto.ca; premier@ontariomedical.com; jamaan@mpp.com; marcus@kimmerman.com; marvin@elitecmedical.com
Cc: Cassidy, Angela (BOS); Ramirez, Alex (BOS); Lane, Daniel (BOS); Chandrad; Board of Supervisors (BOS); Chuanbo Liu; senator.wiener@senate.ca.gov; scott.wiener@sen.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caramello@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:05:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Debra Sobin

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(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68993566___.YXAxOm5mZHQyOmE6bzo5Y2RlZjRjYTU5ODEwNTI0NjM4ODk0OCVwOTIxYWU3OTcxOGRhNzo4ZjA0ZGUzZGM4ZWQ0MjIwMjIwMGEyNTE1YzA5YWU3OGI0NzZlNzZlYjNmE4YzI0MDZkOTAwY2I0NmgwOlQ6T g
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQyOmE6bzo5Y2RlZjRjYTU5ODEwNTI0NjM4ODk0OCVwOTIxYWU3OTcxOGJhOjo4MWMtMzM0NmNiYTYwYWEtNZI1YTFlNTYxOWYwMjNjMDg2ZjAxMDVhNjYyZmYzOTNiYTVkZmQxYjM5NzRlOGJiMzcwOGQxNTBhNDgwOlQ6T g
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQyOmE6bzo5Y2RlZjRjYTU5ODEwNTI0NjM4ODk0OCVwOTIxYWU3OTcxOGJlYjo3MDU5YjVlZDAxOTk5NzI1ZmJhMGY5NWY2MTcwOTk5YjE5YmY5NzVlYzdlMTcwOlQ6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99eo___.YXAxOm5mZHQyOmE6bzo5Y2RlZjRjYTU5ODEwNTI0NjM4ODk0OCOwOTIxYWU3OTcxOmo5ZjM2MjNDJiMGQxODA4MmE2YWY3MzE1ZTBhM2NjNDcyMDMwOCNmNzY1ODYwZWNjMjA1MTRkOTE4ZDI0OTg3YZEwMzMxYzgwOlQ6T g

From: Granit Shaked
To: leeds_mayoral@concentra.com; pr.mayor@concentramedical.com; pegasus@mac.com; manuscripts@harpies.com; pravin@intellectmedical.com
Cc: Cabello_Ricardo (BOS); Barnes_Alisa (BOS); Lamb_Randal (NYC); Chinchilla; Board of Supervisors (BOS); Chairperson; pegasus.agency@protonmail.ch.gov; jeanettemeehan.harvey@parliaments.ca.gov; Krista.Pfefferkorn@mpc.ca.gov; Krista.Esguerra@mpc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Oranit

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68960366___.YXAuOnNtcZHOcOmFiBuotOlN1OjY3ODNlYBmNmUlYmVkYWMzNzU4NWkYwMDk0NzZiNzo3OmM5ZTA4OjEyNDE5NWI3NWFkZjMxY2VlMmU0MzI4NDVhMmIxNiBlYjMxOTA2ZiBlZjAyZGZmOTE4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ng-ZN6fNVNg___.YXAuOnNtcZHIOcOmFiBuotOlN1OjY3ODNlYWMzNzU4NWkYwMDk0NzZiNzo3OmRjY2I5ZjM5YjA5NzVlYTc0YTA3OjA5ZWY5NDg0YWYyNDg4YWZkYTMxYzBlNWY5NjgwOlO5Ew
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOnNtcZHIQcOmFiBuotONjYlOTQ0NTRmNmUlOVmlyYWMzNzU4NWkYwMzIhNzZjNzo3OmFjZWU6YjE3ZDk2NDg3MzExNWVjMDU4OTY4YjJlNzk1ZGFmOVjVMjgyMTU3MTI1NTk2NTdlOGRlZWFiZmE2MjQ0OTpwOlQ6Ew
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20first%20people%2Dsaved,19%2C000%20separate%20Palestinian%20terrorist%20attacks.%___.YXAuOnNtcZHQcOmFiBuotONjYlOTQ0NTRmNmUlOVmlyYWMzNzU4NWkYwMDk0NzZiNzo3OmE3NmY4YWM4ZTQzZWZlOTYwZWYwNzI5YWQyZjgzZTZiZMDBkYzo3NWMyZTM2NTk3NzNhMDQwZWU3YzoxMzY6Ew
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNtcZHOcOmFiBuotONjYlOTQ0NTRmNmUlOVmlyYWMzNzU4NWkYwMDk0NzZiNzo3OmI5ZmE5NmM4NjZiZGMzOTcxODhlMDY2ZjNhMWY5YzU0ZjdlMGZiZjAwZjQ3ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vkvv9df0zo___.YXAuOnNtcZHOcOmFiBuotONjYlOTQ0NTRmNmUlOVmlyYWMzNzU4NWkYwMDk0NzZiNzo3OjI5YjI4ZTk5YWZkYWE1NWVmZDk4NmRjYTgwYTU5MzgwOGUwNzNkOTBlMDY2YWM2YzdlNzI0ZjE2MDgwOlO5Ew

Sent from my iPhone

From: Larry Zeltzer
To: karen_newton@concentra.com; customer@safetycentermedical.com; steven@mail.com; marcopolo@example.com; grayson@safetycentermedical.com
Cc: Carroll, Angela (BOS); Berkley, Alice (BOS); Leyla, Daniel (BOS); Cherkins@; Board of Supervisors (BOS); Councilmmyr; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimi.Elgarwan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:05:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66lJcVo&pp___.YXAzOmNmZHDzOmRlMmxlOGU3ZTFkNjg3NTM4ZjVlMzNlOGVhMWZlOTI0OTBmZTo3OjQ1NDQ6NDE2ZWYyOGM2OE0YjM4ZjY1YmZlMzFmOTk4MzI0YjI3ZGE5ZTgwMjhkNjY5ZmE5ZTQzNDg6YWM0OEBvNjgxZGI1MGY0NWY4MGMzZTpwOlQ6STg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHDzOmRlMmxlOGU3ZTFkNjg3NTM4ZjVlMzNlOGVhMWZlOTI0OTBmZTo3OmQ4YWQ6NjAwOTI5MTI0MDVlMmQxNjAxOTI4ZTdlMzEwZmIyYTM4OTBlOTlNGY4ZjI6MDNlNDE1MWIyMDNiZGUxODAxNDmwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Irene Krupin
To: kevin_stevens@concentra.com; outreach@redcrossglobal.com; press@nbcnews.com; mayorwalker@lacmayor.com; privacy@patientmedical.com
Cc: Cedillo, Angelica (BOS); Jemerin, Alisa (BOS); Leslie, Samuel (BOS); Chan,Emily; Board of Supervisors (BOS); Chu,Adrienne; jeremy.agnew@lacounty.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; kevin.mccarty@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:05:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGM2ZGI2MDQ4N2NmMDZmYTIxYmRiYTI2OGY2YmUxYZI1ZTU4ZGUwMjNkZGM2ZWRlNjNhOTE0NzU4NjY4ZTY2ZGYmZiNlNmQzOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVcYg___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGM2ZGI2MDQ4N2NmMDZmYTIxYmRiYTI2OGY2YmUxYZI1ZTU4ZGUwMjNkZGM2ZWRlNjNhOTE0NzU4NjY4ZTY2ZGYmZiNlNmQzOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGJkAwYwU1YWZlMjRmMzBjZTg2N2YyYWU1NGNlZjU3NDJmZjEzZjYzYWFkYjBlMzgwMTM1OWIzNTJjYzAzMTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C+text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20wounded%20Palestinian%20terrorist%20attacks.___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGQ1NzcxZTFlYmRlMzZjZGNlZjFjYTI0ZTI0NDY5OTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGYxNzUxNjZlZDg2mIsOTI5YTIxMzAxYTI0ODFkMDQ5ODE5MGFiYTU5NDFlNTE4YTc3MDQ1OWI3OTNmM2RmMDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvdd99zo___.YXAzCm5mZHQxOmE6aWN0bGDIAN5DIEwODJmNWI4ZDE3ZDYxZDQ2ZDE5ZTU3NTIxOGI3MjE0YTA5ZDBlZDczN2I1YTIwMDM1MDY0MzcMDM1MGJlOZGVkOTAwOGI4YlNsRiTFcxM4YlYjUyNWM3OTM5MGMxYmU5NjgwOkY6Tg

Sent from my iPhone

From: Barry E. Zweigbaum
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:05:59 AM
Attachments: Image.PNG

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Barry Zweigbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3MDBkZTVlOTQ3YmE5MWQwZWQ4ZmNmOWE2NzJlOTFjYjo3OmFiMTc6MjM2YjI0YTI3OGY1OTBiNGVjYjVkYjdkZmE3MmExMmU4MjkyMTAxMDUyNDcyMDEyMDA3Y2E5Yj A1ZGQ2YWW0dZg0OkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CJ6i0VVNg___.YXAzOnNmZHQyOmE6bzo3MDBkZTVlOTQ3YmE5MWQwZWQ4ZmNmOWE2NzJlOTFjYjo3OjE1M2Q2QjZjZjI0NTcyNjJkNDRhNTFlMmMwYWZkOWYwNzNlZjc3OTY2NjU1YzpK6kY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo3MDBkZTVlOTQ3YmE5MWQwZWQ4ZmNmOWE2NzJlOTFjYjo3OjJlZjQ0OTU4NDE5MDBkZWZmMTI0ZjMyMDFmOTUxNjljOWYzNWEzN2RjY2U4MWU1cDmd4MTFmMmM4N2U2ZjNTpGYjo6OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,0%2C380%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo3MDBkZTVlOTQ3YmE5MWQwZWQ4ZmNmOWE2NzJlOTFjYjo3OjY5NDE0ZmE5MWZhMTQwNjAxYWU0YjgtNTAwZjRlNzBlZTdiNDA2NjExYzJkNTQxNTE3YTUyMzVlMDhjYzYyMTIxNWM0NDg0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvr9df9vo___.YXAzOnNmZHQyOmE6bzo3MDBkZTVlOTQ3YmE5MWQwZWQ4ZmNmOWE2NzJlOTFjYjo3OjFjY2M6MTk5NGI3MDljNjc0YzZhM2MxZDNkOWZkMjhhYzY3MmQwMjM4ODdkYTM3MzViNWQ2YjI5YTA3OGNmOGZkZjE1MDg0OkY6Tg

Barry E. Zweigbaum, Esq.
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From: Lauren Field
To: [redacted]
Cc: [redacted]
Subject: Kefflyeh Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preiss, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyYWE4MDYyMDZjYzdjNTZjYWVhOTM1OTlmODI1ZmI1Mzo3OmUzNGM4MmYyYTkyYmE0OWUyY2Y3OWZkZTAyYmEzNGQ5YzcyMDEwYzE5NTMzOGJjNTNjZTBjOTBjNGU4MmnZiODI1dMTg0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoyYWE4MDYyMDZjYzdjNTZjYWVhOTM1OTlmODI1ZmI1Mzo3OjE0YjI4NDM4MzY0ZjAxNmRkYWJjZjY5YmJjNjU1MDhmYzBjOWRhNzE5YTg5MzMzZWFiNzVmZTBjZjJkYjFkODg0OkY6Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcw9df0vo___.YXAzOnNmZHQyOmE6bzoyYWE4MDYyMDZjYzdjNTZjYWVhOTM1OTlmODI1ZmI1Mzo3OjcwNGQ5ZDkzZjAyMWZkOWU5YTA3MjNiYmQ1ZjhiMDc2NGZiNTQ4NTExNThmMTkwOTA4MWM0NTdkZGFjMWU2ODBkZWM2ZTg0OkY6Tg

Lauren Field, M.A. Learning Disabilities
Reading Specialist
laurenfieldreadingfield.com
917-751-3719
FIAC Co-Leader
FIAC2023@gmail.com

From: Marina Shereshevskaya
To: karen_peterson@concentra.com; mcarrico@bellevuewellness.com; gregory@mpac.com; shannon@mpac.com; gregory@selectmedical.com
Cc: Carrillo, Angela (BCH); Bertrand, Alisa (BCH); Leith, Daniel (BCH); Chan/Gold; Board of Supervisors (BCH); Chairmoore; senator.wiener@sfgov.org.gov; boardofsupervisors@sfgov.org.gov; preston.kilgore@sfgov.org.gov; boardofsupervisors@sfgov.org.gov; boardofsupervisors@sfgov.org.gov; boardofsupervisors

From: Bethia Straus
To: liam_newman@concentra.com; pa-heroic@bethcremedical.com; pasano@mac.com; marcasAtmt@hotpop.com; mmoore@bethcremedical.com
Cc: Melillo, Angela (BOS); Soriano, Alisa (BOS); Leila_Daniel (MSR); Clerk@all; Board of Supervisors (BOS); Countryman; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:19 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Bethia Straus

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAxOnNmZHQyOmE6bzpkMjE5ZTQ3ODBkOTFlNjimMzliYjBhMWY2OWFjNDg5ZjozOmEwY2Q6OWI1YTNiNGZkMWRlYzhmMzliZjZGFlZDBlYzBmYiMDI3YjNiY5NDk0ZNDAyNGE1MzUzNDIxYTgyYjI6dXNlcjY6ZmRlZmRlZmRl

From: Joan Rothstein
To: karen_newton@concentra.com; corporate@hallcrestmedical.com; pmoore@cmac.com; mayorpeltier@voyager.com; mayor@chatterhospital.com
Cc: Carullo, Angela (BOS); Epstein, Alice (BOS); Lane, Daniel (BOS); Chan(Law); Board of Supervisors (BOS); Ocampo(Law); jennifer.walker@parrella.ca.gov; peterkuhnamber.house@housemail.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:09 AM

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Joan Rothstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnNmZ3IQcGmdIHoxeHNiYkNTc5NDgxNWYxNzI5NmFmMzk2MDk4NGUzMGMxMzI3OGQwOWQ0ZjI2MDI3YmY5M2E3NzQxMzVlODA3ZjAwNDQ4ZGZmNWQwZTU4OTExYWMxOTZlMmEwNmMzEwMDYyMTk4YmEwNmM4ZmM2YmQ0ZGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOnNmZ3IQcGmdIHoxeHNiYkNTc5NDgxNWYxNzI5NmFmMzk2MDk4NGUzMGMxMzI3OGQwOWQ0ZjI2MDI3YmY5M2E3NzQxMzVlOGQ3ZTIwOTI1ZTM2ZGI3MDkwZTBkNGQ1

From: Jonathan Morgenstern
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra. No political statements while working.
Date: Tuesday, January 28, 2025 10:06:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jon
Jonathan D. Morgenstern, Esq.
Delray Beach, FL
jonathan.d.morgenstern@gmail.com

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sarit Mizrahi
To: kelly_rogers@concentra.com; rogersk@rehrmedical.com; jmayer@hrpc.com; mayerj@rehrmedical.com
Cc: Cataldo, Angela (BOS); Ipresica, Alicia (BOS); Lane, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Chan@chrpc; jennalee.wagner@senate.ca.gov; jason.kamlarmember.hoover@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Eisenach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sarina Kritz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69019366___.YXAzOnNmZHQxOmE6bmpkYzA5ZDI4YTM4NDc2ZjU1ZmE0ZDY5YTY4NzpGOlBhYWRmNDc3OmEzMTg6NDg2MmIyNjA1ODU5OTk4ZjNmOTI5NzI2ZmE0ZDY5YTY4NzpIOkZhbHNlOjk1YmNlZDk4NTM1NTpwOlBOTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DGfOVVVNg___.YXAzOnNmZHQxOmE6bmpkYzA5ZDI4YTM4NDc2ZjU1ZmE0ZDY5YTY4NzpGOlBhYWRmNDc3OmEzMTg6NDg2MmIyNjA1ODU5OTk4ZjNmOTI5NzI2ZmE0ZDY5YTY4NzpIOkZhbHNlOjk1YmNlZDk4NTM1NTpwOlBOTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DCjwKCAiAvqS8BhBqEiwAWGZiZiRnxA0M2E3YWRjYWI1YZQxNjM1MGI1NDVhNGJjMzk5MGZlOTRkMDg0OThmYzBjMmVjNGE5NjRlMjg4N2UyMTpwOlQ6Tg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_pdf_20statements_israel_031025_item-25-2Dus-2Dtrague-2Dpeople-2Dand-2D9-2C3609-2Dsequester-2DPalestinian-2Dterrorist-2Dattacks___.YXAzOnNmZHQxOmE6bmpkYzA5ZDI4YTM4NDc2ZjU1ZmE0ZDY5YTY4NzpGOlBhYWRmNDc3OmEzMTg6NDg2MmIyNjA1ODU5OTk4ZjNmOTI5NzI2ZmE0ZDY5YTY4NzpIOkZhbHNlOjk1YmNlZDk4NTM1NTpwOlBOTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__prolaw.law.wsu.edu_20th_century_hamas.asp___.YXAzOnNmZHQxOmE6bmpkYzA5ZDI4YTM4NDc2ZjU1ZmE0ZDY5YTY4NzpGOlBhYWRmNDc3OmMxYTU0Yzk0NzA4MmI5YTImNjBBmY2IwY2E0NTBkOGI0ZmU1ZjFhZTc2ZGQ0ZDMxNTk2MmQwZjU2ZmE0ZDY5YTY4NzpIOkZhbHNlOjk1YmNlZDk4NTM1NTpwOlBOTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post.
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_9p4xxx0y80lo___.YXAzOnNmZHQxOmE6bmpkYzA5ZDI4YTM4NDc2ZjU1ZmE0ZDY5YTY4NzpGOlBhYWRmNDc3OmU0YTY5OGRlOWI2ZTk0ODRhMGI3MWExNzM1MjU0Y2Y5MmYzZDU4NmJmMzhmZjgwOlQ6Tg

Sent from my iPhone

From: Barbara Gold
To: kevin_mcgarvey@concentra.com; mcbrayer@phillipsmedical.com; pmayo@mac.com; mmcgaffin@bellsouth.com; mmoody@pinecrestmedical.com
Cc: Cabello, Rosetta (BOS); Ferreira, Alba (BOS); Leite, Daniel (BOS); Clerk Staff; Board of Supervisors (BOS); Quattrone; jessica.adcock@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Erica.Pfeiffer@sen.ca.gov; Anna.Eggerss@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr Daniel Gold

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmFiOnowZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3OiFiMmQ0MzNhYTI4ZTY5MDM5ZGNhMWI1MDBhNmMwYmE2NDYxNmE2YjI5YmY0NE2NzBmNGQ1YTVjMzNiMzBkZTJmMigwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnNmZHQyOmFiOnozZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3OmEzNDY0MmI0NTNhNGZhZGZjZGI3MDM4ZGI5MzE5MjA3MGEdFY2lfZmYxZGM1NjZmMDyzOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnozZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3Om15NTg6MTJhYmEzMmEwYzlmNjg5MjcyYmVkZGJlNTExYzZjZWI0YmUwMDViOGJmYjY4ZDYzZTIwNGMyNDBkMjA4YmJjNjswOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ctand,19%2C000%20hepatate%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQyOmFiOnozZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3OmU5YjM3MDI0OTIzYWFlNDEzMDI0NmQ2ZjZjc2NjNmZWFlZTUxMGJlNzMgMjZlZGY2NmQ4ZjIzMmUyZDcwND A4ZjMzOWFlNDE1ZWY5MDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOnozZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3OjE4ZTc5NWJiOWNiYTk1NGI2YTVlOTE1MDgwMGFlMTYwNWM0YBkOTM5ZTNlNjhkYTg4MzBlNzNkOTE5ZGE1OTgxNGFjMjpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmFiOnozZmM5YjNmZmY1ZTZhNzI1NDBhYTAwMDkzOGM0MTJmMTo3OmYwNTY0MDMwOWY2N0ZhYTc0OWQwZmZlOTY3OWQyOWY5ZGVhNDkyZGU2ZjcwNTQ1YWZmODAwNDk3MzkwMTdiZGZkNjMCfODpwOlQ6Tg

Sent from my iPhone

From: Ruth Weinreich
To: kathi_maxwell@toronto.ca; mayorsoffice@toronto.ca; mayor@rogers.com; mayorvaughan@rogers.com; mayor@publicmedical.com
Cc: Calville, Rosetta (BOD); Bonnick, Alok (BOD); Leick, Patrick (BOD); Churchill; Board of Supervisors (BOS); chadstevens; jennifer.adams@toronto.ca.gov; jasonfortunemiller.harvey@toronto.ca.gov; krista.pfefferkorn@sen.ca.gov; kyra.fogarasi@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ruth Weinreich

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58923661__.YXAzOnNmZHJvOmE6bmpkZjNiZGZmZWQxYWJlOGVmNjU5M2IxYWYzOWMyYTI2MDo3OnJmeXwYWU6MmYtOTNmYmYyOTUxZTJlYW1xMmNlMi00NjYwOGU5NjI1ZWY2ODk3MDVmZTI0MU4tMGZmMTUxZTgwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZJ66NVV76g__.YXAzOnNmZHJvOmE6bmpkZjNiZGZmZWQxYWJlOGVmNjU5M2IxYWYzOWMyYTI2MDo3OnJmeXwYWU6MmYtOTNmYmYyOTUxZTJlYW1xMmNlMi00NjYwOGU5NjI1ZWY2ODk3MDVmZTI0MU4tMGZmMTUxZTgwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dstefan-2Dand-2Dpa-2Dflicials-2Dto-2Dterrorism-2Dagainst-2Disrael-2D-2Dpeople-2Dpictures-2Dand-2Dvideos-3Fgoogle_vignette__.YXAzOnNmZHJvOmE6bmpkZjNiZGZmZWQxYWJlOGVmNjU5M2IxYWYzOWMyYTI2MDo3OnJmeXwYWU6MmYtOTNmYmYyOTUxZTJlYW1xMmNlMi00NjYwOGU5NjI1ZWY2ODk3MDVmZTI0MU4tMGZmMTUxZTgwOlQ6Tg
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From: Orit Even-Shoshan
To: kevin_mercer@centrecity.com; privatmail@centremedical.com; enquiry@cmc.com; marcusbklein@domain.com; mlevy@centremedical.com
Cc: Cabrillo, Rolando (BOS); Ramirez, Alma (BOS); Lazo, Sandra (BOS); Chen/Staff; Board of Supervisors (BOS); Chan/Policy; jessica.adams@pcrcpa.ca.gov; dispatchcenter.harvey@townsville.ca.gov; Kristy.Pfeiffercox@law.ca.gov; Anna.Esparza@law.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (3), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Orit Even-Shoshan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFlOnhmwOTFkNjM0OGQ2NZmZmMWE0YWU5NWIwMTQ1NjVkMjg1NmcyOGAwYjI0ZjVhODNjOGCyxZTIzNjktOTMZGZlNTk3OTk1NmYzOTA3MzNhNmE5NTgzMWFmYzhwOGM5YmRlNmE1N2I5NzhMDmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4l6NVN5g___.YXAzOmNmZHQxOmFlOnhmwOTFkNjM0OGQ2NZmZmMWE0YWU5NWIwMTQ1NjVkMjg2NmcyZGAwYmE5Y2IyZDQ2NTdlNzNlNGJmYzY1YzAlMWNlNjVkZmM2ZmZlOGM4ZGU1OTQzwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ffa-tah-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFlOnhmwOTFkNjM0OGQ2NjZmZmMWE0YWU5NWIwMTQ1NjVkMjg2NmcyOGAwMDQ5OGQ5YjE5YzIyYTk5YzZlMGI5YTRlOTJmNmIxMDQ5YWVlOWIwNzM2YWMwMjY5ZTE4NWNlYWUwN2I1eDGC1JJMzM1NjAwMjc5NzJkOTk2NzNmMzdkZmQ3ZjJjODA0ZTIxNDY0NmE1MjI2NzNjOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQxOmFlOnhmwOTFkNjM0OGQ2NjZmZmMWE0YWU5NWIwMTQ1NjVkMjg1NzcxOmI5YjgtNWYwNzc5NzY1YTI0MDdkMTBkOTE1ZGIwMGY2MzUwZjIzeGTJEtZTY2N0ZGQ0NjNlZWJlOGU3MTM5ODU0NWRmYjA4NWZjNjVmMTg0NGVjODhhMDhmYjcwZjNlY2UwMzdkZmQ3ODA4ZTIxNDY0NmE1MjI2NzNjOkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxvfdl9oo___.YXAzOmNmZHQxOmFlOnhmwOTFkNjM0OGQ2NZmZmMWE0YWU5NWIwMTQ1NjVkMjg1Nzo3OmI3OTI0NGQtNZGUtZmFiZi0zMDk3ZjE4ZGEzMmYxMzMyMzZlNzQ1NzQ1OWNlNWY1OTYwYZMtlNjgwOkY6Tg

Sent from my iPhone

From: Neria Benavi
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Nancy Prendes
To: karin_rosenau@concentra.com; mariecolt@redcrossblood.org; angus.cheng.com; angusgoldie@hotmail.com; mlevy@selectmedical.com
Cc: Cecilia_Argana (BOS); Ipenaca_Alina (BOS); Lucia_Daniel (HOU); Chan@staff; Board of Supervisors (BOS); Chairperson; angelica.salazar@concentra.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfeiffer@mail.ca.gov; Anna.Esparza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nancy Prendes

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDIxMTY3MDY1Mzc4MjM2ZDo3OmJlOWM0YWFlMTQ1YTlkYTBkMmI0MTcxYWJhOGQxYjAwNTIwZjc0ZDg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDIxMTY3MDY1Mzc4MjM2ZDo3OmI1YmU0MTgxZGVkMZ4NDU0YzdkNzExYTQ0YmE2YTI1Y2YxNTUyMWRmMzFmZjA2MzQyZDFlYjMw.Yml2MDk6OTk6ZjU0YjpsOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDY1MzI4MjM2ZDo3OjJmMzg6YWY2NGE3MWYyZjhmYzI4ZDdlMzY0ODQxNWUwYzllkNTE2NWY2N2QxZTNkZmQxMDIxZDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sranangf030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPs%C3009%20sequestrate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDIxMTY3MDY1Mzc4MjM2ZDo3OjEzOWMtZDIxMi0tZGI2ttOWRmZGJlN2BkNjkwZmJkNzk3YmE5OTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDIxMTY3MDY1Mzc4MjM2ZDo3OjEzOWMtZDIxMi0tNjg4YzhkZTVlMWNiYTg5NZY4MmNiMzM5YzU0NjVjGZDRiOGQ1tOWRmZGJlN2BkNjkwZmJkNzk3YmE5OTpzOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxw3kl9o___.YXAzOmNmZHQxOmE6bmNzOjM3ZjA3MDIxMTY3MDY1Mzc4MjM2ZDo3OmExZWE5NTYyZDBkNmIzZjZlZWJmMjc3ODllYwMjc3ZjE5NmQ2OTZmODJlZjg2YTIyMDI0ZjJNDc1YzdkZjBlMjI1NjBmNzgwOlQ6Tg

Sent from my iPhone

From: Sandy Mundt
To: karen_meaney@concentra.com; nurserial@petersmedical.com; peewee@mac.com; peacewebbie@verizon.com; privacy@petersmedical.com
Cc: Cecilia, Angela (BOS); Jemina, Alina (BOS); Leila, Daniel (BOS); ChanDavid; Board of Supervisors (BOS); Chan@mac; jeroen.adrian@concentra.com; angeelynamother.harvey@concentra.com; Kristy.Pfefferkorn@pwa.ca.gov; Anna.Eisenwood@pwa.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OmY1OGE6Y2hiZTEzNjk6OTZhNjE0ZDQ3YTA2YTU0ZmUxNTUwOTIwMWI3ZGE3ZGUwMWI4ZmQwYWU3ZWQ4NzQwOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNHNVV9g___.YXAzOnNmZHQwOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OmU1NDM5NjY4OTE3NmU1ZMDY1YzhlOTE3YWZlOGJlMDkzYzZlMGY1NzU5OGRmNzdlOTk3ZTA5YjU3MzJmMDY2NDFlNjgwOTg5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQwOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OjQ4ZjdlZWQzMjM0YWY3MTk1YWU3NzBkNDJlNmI1YjhkMTUlYjc4YzNlZjY4NTZiNjhkMWRlZjA0NzBlZTk5YjU3MzJmMDY2NDFlNjgwOTg5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20the%20Hon%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OjFmYTE0NmEzY2IxNzNiNmQ4ZDgzMDExYmVlZWU2YWMyZTJjMDA0NTk5NzY5ODdmNzdlZDk3ZTA5YjU3MzJmMDY2NDFlNjgwOTg5Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQwOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OjE5ZjE3ZWI0MmE0YjE0ZDE5M2M0MTE5ZGVjNzQ4MDEwMDI0ZjhjMjk4NzgwOlC6Q5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzo0NzUwZmJmMDM1YWY1MmA3MmFlZmYxOTVmMzBhZjdlMDc3OjI0NjYzNjA0NzVmYjE3NDI0NzNjZTgyZmM0ZmQzZjgwZTgyZmNmN2ZiNjQ3ZTBiODE3MDgwOlO6Q5Tg

Sent from my iPhone

From: kathy afshani
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:07:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Kathy Afshani

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Fran Rabinowitz
To: [redacted]
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Parkers Hill Concentra
Date: Tuesday, January 28, 2025 10:08:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Poros, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Fran Rabinowitz, RN

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368.___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OmFmYWI4MzVyMTBmOTdjMjU0NjIyNGU1MTIyZmI5YzFyMjZkZDk2NjhlMTcxZTNhZGRiZGE2YWIxZWM4MmMxMTdjNDg0OlK5Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z960bYVYNg.___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OmRyOWQ0NmU4NGRiNTM2NGZiOGE0YjA2ZWU1ZmM1YzFlZGVkYjE4ZWU1ZmM1YzFlZGVkYjE4ZWU1ZmM1YzFlZGVkYjE4ZWU1ZmM1YzFlZGVkYjE4ZWU1ZmM1YzFlZGVkYjE4ZWU1ZmM1YzFlZGVkYjE4OlK5Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OjUwY2I0NTZhNGUzOGM5ZTA3YzZmMjBiZDI0NTZiOTRhNWY5Mzg5ODFlMTBjNzYxMjNiYTkzZWNhNzdlZGEzMzpjOlQ6Eg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C500%20anymore%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OjFlOGI4MWU0MDQwMTA1MGI2ZWQ2YjBhOGZiMGU1MTQ1NGJkYWZmMWNkZDE2MWU4YjkwNzVlZDI0NTpjOlQ6Eg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OmEyOWE0MzU5NzZhZTc5MjE4OWZiZDBhYjhkOTc2YzU3YmMwMTExNTQwOWZlMmc2MzVkYjZiOTRkNmYxNzI1MTM3MDA5YzpOlQ6Eg
(6) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvlkd99o.___.YXAuOnNmZHQyOmE0ImpjZjhhNWMxMjFmMWFmMmFjMTZkNDE0ODBhMzBlOWQyNzo3OjE5YjI0MWIwZjdmOGYzZjliYzNlMTdmMzVlYi2QwMTI4ODViNzY3MDE0MjpOlQ6Eg

From: Ellen Stept
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Immediate Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Concentra Medical has been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ellen Stept

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Eileen Bruskewitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra--Urgent Concern
Date: Tuesday, January 28, 2025 10:08:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eileen Bruskewitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rozita Basalely
To: karen_newton@concentra.com; nursepractitioner@aol.com; jessica.dinner.com; mayoworkingclinician.com; privacy@selectmedical.com
Cc: Cecilia_Argana (BOS); Bonilla, Alba (BOS); Leila_Dajani (BOS); Chan(Ind)@; Board of Supervisors (BOS); Chan(Ind)@; jessamyn.stanley@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kalra.FW@asm@asm.ca.gov; Ting.Ezgwara@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:29 AM

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cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rozita Basalely

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60982366___.YXAzOmNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWI5OTo3OjIxbjYzeYGZTNiMDI5MzZmMTBlZTAxODE3ZGUyMjRhMTBlNGIyNWU1YmY5ZjE3ODpwOlE6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z166OUVNg___.YXAzOmNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWI5OTo3OjIxbjUyOTIxbGVzYTZjNTAyMDJlYzk4ZjQ3MzdkMjFlYzMxZGNlZjUwZjVlZDZkZTUxZjVjZTZkZGQ0NzI0NTE2MGMzY4MzQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libo-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWU5YjciOjQyYzM6ODI2MmM0NTM1ZTdkNjhlNWZlNzI0NzM5ZTY4YTIyOlE3ZTk4MTIwZDI0NWQ2MDNmZDFkMDpwOlQ6ETg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWU5YjoiOmQ0NTk0NGJlNzVjMzM2MjNlNGI4NjUxYmRjN2Y5ZjU3ZDMxYTA0ZGUyNDU5Mzg3MTFiN2RjY2E5NDA4NzppwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAzOmNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWU5YjoiOmEfOTQ6NDI2NDFiNDQtZmYxNjI3MzE4ZmYwOGQ2cYmBiYTI4ZGM0MjkyNTBmYTImMDBiMGCyYTE5YzZiZGI5MzY0ZTdjYTgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clhq4xvr3t0#:text=___.YXAzOnNmZHQvOmE6bmo2MjRjYTMxZTBiZmM5NzkwNjVlMDBkNzgwZmZkNWU5YjoiOiE5NGU0JiYzkxOGVmZDUzZTlyZTlkZTI0ZmZlZGI0NjI0NzU4NDY2NmY5YWVlYzIzZTUzZTMxMzVmNjcyNGZiYmNjMDg0MzY3NDY1NjpwOlQ6ETg

Sent from my iPhone

From: Steven Bodner
To: laura_newton@concentra.com; rosemary@cohencmedical.com; sdoyle@fmp.com; mary.watkins@kroger.com; maryrich@valleyhospital.com
Cc: Carrillo, Angela (BOS); Jemmott, Alicia (BOS); Leila, Daniel (BOS); Chan(a)@; Board of Supervisors (BOS); Ybarra@mail; sarsano.sabrina@parrano-ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@mail.ca.gov; Alaina.Fontanez@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Steven Bodner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQvOmE6ogiMTI3MzkzYmE2YzI0ODg1NzAxOTlkZiM5OTNmMWE2ZTc0OmI5ZjA6OTAzNGI0NGRmMjE1ZDhmZTNiOGMxOTU0ZDBhZmE2OGJlOTc0NjU2OTY2ZjA1MmZiYmeO3E6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ66XVVYg___YXAzOnNmZHQvOmE6ogiMTI3MzkzYmE2YzI0ODg1NzAxOTlkZiM5OTNmMWE2ZTc3OmI3YjA6ZjM4NjY5NGZmOWY0NTNiZjM2NmQ5NDM0NjM2MzE5NTQ2NTNjYjk2MjljYTUzZjBkNDU5ODpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-updated-to-text%2Fgoogle_vignette___YXAzOnNmZHQyOmE5bzpBMTFlMzIxYmE2YzI0ODg1NzAxYTlkZjM5OTNmMWE2ZTo3OmI2MzU0NzAzMzgxYmNlZTliMmM4NDNiM2M1Y2FjYTNkZTBkZjZjM2NmZjM0M2ExNTQ2NTNjYjk2MjljYTUzZjBkNDU5ODpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.ani.org/webcast/gaz58/statements/nxtemp030925.html%23:~:text=Tragically%2C%20%20for%20hte%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bzpBMTFlMzIxYmE2YzI0ODg1NzAxYTlkZjM5OTNmMWE2ZTo6OjBkMmVjOWEyNjU0YTQxYmNjZTFjZTkxNDQ4MGVjOWEyNjA1YWFhNTU2ZDVmZDM0ZDg5NDA2MTFiNzdlNzJkOGFlYzkyNTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anolen.law.yale.edu/20th_century/button.asp___YXAzOnNmZHQzOmE6ogiMTI3MzkzYmE2YzI0ODg1NzAxOTlkZjM5OTNmMWE2ZTo3OjI0NDMwOTdkNTY2ZTY2OjU4NDMwOTdkNTY2ZTY2OjU4NDMwOTdkNTY2ZTY2OjU4

From: Barry E. Zweigbaum
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent Concern Regarding Hamas-Supporting Imam by Healthcare Professional at Pomeroy Hill Concentra
Date: Tuesday, January 28, 2025 10:56:41 AM
Attachments: Image1004.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barry Zweigbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OmE1MWMtYmJjOGMwMGQxZmJjYmZkNjUxYzFlZmIyYTk0Y2U1NGMwNzI2YzFlNjk2ZTBkOTp0Ok6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z366NVVNg___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OjNiN2U6OWM5OTRkMDYxZjZkN2VkMWQ0NzhmYmU1ZmV4MjNiYjRhZDdjNTUzZDI2N2U3NjFmOWYxMmIyMTYzZDczYTM3MmQ0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OmY4MDM0ZTA1MTQ2MzAyNGRjMzJkNTAxZjE0OTRlZDA1MDp0Ok6YGTg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/lusaeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OjExOGY6NjkfZDIyOTk5YmQzNzYyZTZiNDhjOGQyNzhiZTFmZDA0YTY2NjljNjViMGI0YTU2MmNiMmI5YzIzZWVhZWM4OTp0Ok6YETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OjY0OWM0ZWU2NDQtMzY2Qxb5MjBiNGVjZDI4OTgyYmE1MjRmMmIxMTJjMzJjOGJoNWU5MWM3OTY0Yjo6OTp0Ok6YGTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9d99wo___.YXAzOnNmZHQyOmE6bzo4MjliYzA3YTFkOWMzNDQyNzNkZTcwYjI4ZjVmYTVkYjo3OjU0ZTU6MTQ5MDVhNTYxYWFkN2QxNWM3M2Y5NDRtOTRkOTVmODU1YjgzNjk3YjJmZGI3ZDE3OTYyY jBmMzBlZjNlMjExYTp0Ok6YGTg

Barry E. Zweigbaum, Esq.
Goldberg Weprin Finkel Goldstein LLP
125 Park Avenue, 12th Floor | New York, New York 10017
bzweigbaum@gwfglaw.com
O: (212) 221-5700 D: (212) 301-6934

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From: Glenda Sacks Jaffe
To: karen_newman@toronto.ca; mayorolivia@outlook.com; joeyaz@mac.com; shawnaellen@rogers.com; mayor@publichealthtoronto.com
Cc: Cabrelle, Angela (BOH); Gomeza, Alisa (BOH); Leyla, Daniel (BOH); Clerk@all; Board of Supervisors (BOS); Chairmcinnes; jennifer.stevenett@toronto.ca.gov; councilmember.hanley@toronto.ca.gov; Kristyn.Wanflett@sen.ca.gov; Anna.Gainey@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69393706___.YXAzCmNmZHQyOmFiOmo0YWUwOWU3MmE0NzJlOTFkYWQxMjE3ZTcwNDUxZDJkMjE3ZTcwNDUxZDJkMjE3ZTcwNDUxZDJk

From: Eli Lasla
To: kaleb_mason@concentra.com; jackson@drjacksonmedical.com; gregory@gmail.com; mary-wallkill@gmail.com; mjones@drjacksonmedical.com
Cc: Cabello, Rosaria (BOS); Bolnick, Alisa (BOS); Lesh, Daniel (BOS); Chan1ce@; Board of Supervisors (BOS); Ghatnekar, Brianna; jeanne.adams@concentra.com; jessemlumember.harvey@concentra.com; Kelina.Pfeffercorn@sen.ca.gov; Kenia.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:58:56 AM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmFlbzoxNjU1NmNjMzk4MWQ2YzgzMzcxNjgxMmU5ZGRlOjVmOTNjZGZiOjU1MDgxOTg3ZTIxMDA2NzI4ZjU1NzM4ZDhkYTk4M2Cw3TTk5OTk3YzU4ZDU5NzMwCfDhkYTk4M2Cw3TTk2NTdhZDpwcOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SSNVN9g___.YXAzOmNmZHQ6OmFlbzoxNjU1NmNjMzk4MWQ2YzgzMzcxNjgxMmU5ZGRlOjVmOTNjZGZiOjU1MDgxOTg3ZTIxMDA2NzI4ZjU1NzM4ZDhkYTk4M2Cw3TTU0YmIyZDM0MTQwZmVkYTA0YTVkOTI1ZmE3ZjgwOTE2MjgwOGY5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27people_vignette___.YXAzOnNmZHQ6OmFlbzoxNjU1NmNjMzk4MWQ2YzgzMzcxNjgxMmU5ZGRlOjVmOTNjZGZiOjU1MDgxOTg3ZTIxMDA2NzI4ZjU1NzM4ZDhkYTk4M2Cw3TTk5MDNlNzA0Y4ZmOWE0NTY4YzBkMWZmYzg5ZGJkNWRkNjQ2ZWTBiZDhkYjdjNDpwcOkY6Tg
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From: Feline S. Gross
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concerns Surrounding Symbolism Worn by Healthcare Professionals at Ponero Hill Locations
Date: Tuesday, January 28, 2025 10:08:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Ponero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

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Feline Gross

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This e mail is for the named addressees only and may contain confidential information. If you are not the intended recipient, please inform me and delete it from your files. If you do not wish to receive commercial emails from me in the future and like to "Opt-Out" please forward this email to optout@lbtsusa.com with subject "remove me from your list." All information is from sources deemed reliable but is subject to errors, omissions, change of price, prior sale or withdrawal without notice. No representation is made as to accuracy of any description. All measurements and square footage are approximate and all information should be confirmed by customer. All rights to content, photographs and graphics reserved to Broker. Broker is not authorized to bind parties. Real estate contracts are only established by duly executed agreement between the parties. *Beware of wire fraud. Never wire funds without telephoning the sender to verify directions.*

From: STUART SPIDER
To: karen_mayor@concentra.com; mylene@pottermedical.com; steve@mail.com; maryweldon@hotmail.com; marcy@potterpmedical.com
Cc: Carlisle, Angela (BOS); Espinoza, Alma (BOS); Leiva, Daniel (MAS); Chan(staff); Board of Supervisors (BOS); Chan@stanley; gerard_alston@laurels-ca.gov; superintendent_harvey@nyasantilla.ca.gov; Kristy.Pfefferkorn@law.ca.gov; diana.Espinoza@law.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:59 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmo3OWI5YTMwNzMxMzM1YjNmYzc3NjZlNGZiYzc3ZmNlNzI3MWM2MDM2MjZiMzVlNGI2ZGZlY2M4YjVkOTpwOlBOEg)
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Sent from my iPhone

From: Naomi
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:08:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

☐This Message was Encrypted.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Stanley Weinstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:03 AM

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cc: Press, City Council

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Stanley Weinstein

From: Leila Cohn
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Leila Nolasco

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Marina Lewis-Berman
To: laura_lewis@concentra.com; customer@reflectivemedical.com; pmayer@mac.com; mayerpeter@comcast.com; mayerpt@reflectivemedical.com
Cc: Caballo, Angela (BOS); Jiminez, Alicia (BOS); Lopez, Raquel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Ccboard@sfgov.org; gerardo.sandoval@sfgov.org; gerardo.sandoval@sfgov.org; jeanniehuang@sfgov.org; Jeanniehuang@sfgov.org; Kristy.Wells@sfgov.org; Kristy.Wells@sfgov.org; Aaron.Peskin@sfgov.org; Aaron.Peskin@sfgov.org
Subject: Immediate and Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marina Berman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68692366.___YXAzOnNmZHOxOmFiOmpiNDBhNDI5NWQxMDIyYThlZGY5YwMmOnOlBlwNTEyMDhiNjo3OmM5ZDc4M2I1MTA4NmFiNDI5ZjNhZmZlMTYxNzAwMWRhNDlFNSs0OTMyYzdlMDIwZTQwOTg5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ.0i6NVcY8g___YXAzOnNmZHOxOmFiOmpiNDBhNDE5NWQxMDIyYThlZGY5YwMmOnOlJlOmNiTEwNDhiNjo3OjIxYzk4ZiNhZDIwZGI0ZmY0YTVkZWVkYTgxOWJmOWI1NmZiMzAyNzdlNjQxMTk3Tg%3D%3D___1&k=20&r=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ1cmwiOiJodHRwczovL3VybC5hdmFuYW4uY2xpY2svdjIvcjAxL2h0dHBzOi8vd3d3LnlvdXR1YmUuY29tL3dhdGNoP3Y9cWNjMC5kaTBZbzgiLCJpYXQiOjE3NDUzNTIxNTYsImV4cCI6MTc0NTQ0MjUxNn0.Ti1Ti1Ti1

From: C L
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Roslyn Lew

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: malka gross
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Marcella Gross

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Erica Freeman
To: karen_meyers@concentra.com; corporate@nationalmedical.com; jobopps@cmac.com; mayorpeltola@voyager.com; resorts@palatinemedical.com
Cc: Carrollo, Angela (BOS); Epstein, Alice (BOS); Levin, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Staff); jennette.arnold@sanjose.ca.gov; queenbeemember.house@toowntalky.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alma.Fitzpatrick@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Erica Freeman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68502366___.YXAzOmNmZHQxOmFlOmphbjN2NjMDBhZjQ4ODI6ZjQ3ZTlkZDlmYzNjZmU3YWI4ODMwNDc3OjIxMDMxMjU5MzY6ZGQxNTUxMDM1YTMzNmI0ZjI0ZDQzZTlmYTAwYTZiNTUzNGFiYmFiZTZmOkY6T3g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZHQxOmFlOmphbjN2NjMDBhZjQ4ODI6ZjQ3ZTlkZDlmYzNjZmU3YWI4ODMwNDc3OjIxMDMxMjU5MzY6MGM1MDM1ZDNlZjQwZjM5ZTUxOTI1YmE0MTI0MWFmOWQ2NTgwMTExYzFlZTgwOkY6T3g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmFlOmphbjN2NjMDBhZjQ4OWZhOTlkZDlmYzNjZmU3YWI4ODMwNDc3OjMxNjA4ODNlOTUwMWJmYTkzOTExMGNlNWVkN2NhMzFmZTk0NWFmOWQ2NTgwMTExYzFlZTgwOkY6T3g (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmFlOmphbjN2NjMDBhZjQ4OWZhOTlkZDlmYzNjZmU3YWI4ODMwNDc3OjI3MTk6YjE2YzBkNmZhOTcxMzAwYjlmZjY4Y2U2OTQ5NzcxNzRkY2NkMjEzNDEzOGZiNWIxM2ViOTZmODE0OGEzMDA3ODpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFlOmphbjN2NjMDBhZjQ4ODI6ZjQ3ZTlkZDlmYzNjZmU3YWI4ODMwNDc3OjIxMDMxMjU5MzY6ZGQ1NGU3NmIzMjk0YjQ2ZDM5N2U4NmI0ZjI4MGU2NDI6ZjE4MGJmOjE6OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w8xkvfv9lo___.YXAzOmNmZHQyOmFlOmphbjN2NjMDBhZjQ4OWZhOTlkZDlmYzNjZmU3YWI4ODMwNDc3OjIxMDMxMjU5MzY6MTBkNzNhNGNlZjNlOjYzOGU4MzhhNTNhNGZlNGVlNzhlMjM5ZTI0NzI4MjI5NTY3MDFkMzk2NzgzZTIzZDY2NzgwOkY6Tg

Sent from my iPhone

From: Asher Lustal
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (3), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE0bzo5YWEzNzc1YzE3MmExZDdhZDI3OWZmNmNiOWUwZWM1Mzc3OiE:wCfCcV6NTRbGfDfeZjAzNDUzZjcwZGUwNTdiZGI2ZjcxNDUzZjcwZGUwNTdiZGI2ZjcxNDUzZjcwZGUwNTdiZGI2Zjcx

From: Irma Dubchak
To: kenh_mayors@concentra.mail; premierpublicinterest@mail.com; mayorof@mpr.com; mayorpublicint@hotpop.com; mayorofpublicint@mail.com
Cc: Cassidy, Angela (MOH); Kennedy, Alicia (MOH); Lewis, Daniel (MOH); Chairs@all; Board of Supervisors (BOS); Cityattorney; senator.weiner@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Mullin@asm.ca.gov; Kevin.Kiernan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:34 AM

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Sincerely,

Irma Dubchak

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(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQcm0IbmxZYzZiZmZlYW1lOlN2HOlWEyM2YyNGYxNmI0ZTllYTI5ZjoOGIyYmViNjRkZmQwMzNiOWRkZDlkYWYxODI5MjU1NjRkZmEwMzVkNTc4N2ZmOGI2ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl6l5VVT0g___.YXAxOnNmZ0IQcm0IbmxZYzZiZmZlYW1lOlN2HOlWEyM2YyNGYxMDk3NzM0NjZlZGJlOTk1YmE0ZjJlOTk1YmE0ZjJlOTk1YmE0Zj

From: leyni meyerson
To: karen_stewart@concentra.com; nursepractitioner@aol.com; jessica@mac.com; maryweldon@comcast.com; pmarsh@pediatricmedical.com
Cc: Carrillo, Antonio (BOS); Bonilla, Alba (BOS); Leslie, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(mayor); jeanette.antolin@concentra.com; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer(sd1)@sen.ca.gov; Kelsey.Pfeiffer@sen.ca.gov; Aaron.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:35 AM

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cc: Press, City Council

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Sincerely,Leah MEYERSON

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFkZDZkOGCywYTFlODk3MTBlOTo3OjIwZmU5ZGQwZDU1Y2U1NWNmN2TMzMCMwYzAxZWYxMWIxYzpmcOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166XUVNg___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFkZDZkOGCywYTFlODk3MTBlOTo3OmM2OTo4MTJlZGU1ZDA3LWM5ZjUtNDk5NS1iNzk5LTU0MzNjY0NTZjZGI3YzpmcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFkZDZkOGCywYTFlODk3MTBlOTo3OjgwOTk4MWFlNGVlZWVlZWMwZjY2YjE3MDVkYzk4OlDOkzNDc2ZTgyM2U5MWEyYWFlZjg0MWE5ZjQyZjYxMzpmcOlQ6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFkZDZkOGCywYTFlODk3MTBlOTo3OjgyNDM4YzMwYTQ5YmUxM2I2ZTc1NTcxMzU5MjpmcOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFkZDZkOGCywYTFlODk3MTBlOTo3OkIxMGE0MzQ2NTNlOTdhMGE0MzQ2NTNlOjA2NWQ1ZGU0MDBmZTBkYWRlNmI2NzUyZjI5NzdlMmE2ZmVkMmIxNmY0ZDBkZWVmZjMzZiYmI5NTdkMjpmcOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vdvxv3d99o.___.YXAuOm9mZHQvOmE6bmxoNzF0MTgxZmYyNzVhYTFlODk3MTBlOTo3OjAwMzZmOGY3YzM0NjBiOTBkYzQ4OTBmNTc2MzI0NjI1OTAyNjBkNGJlZTEyYTdlNjpmcOlQ6Tg

Sent from my iPhone

From: Rivka Maltz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:41 AM

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cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rivka Maltz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Julia Hollingsworth
To: kevin_stephens@concentra.com; emmerson@petrocentermd.com; jmayer@hcpc.com; marcusgibson@hcpc.com; mkarafa@bellecentermd.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chen,Gigi; Board of Supervisors (BOS); Chandrasekar; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisenman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:52 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVT0g___.YXAxOnNmZ0IQaW1mOjoxMGQyNmExYzM5NzgzMDE5NmQ1MDc3OjNhOTg4MDI0MjA4MjA5YWVlOGY2ymJlZjZiZmI0NGI0NTEwNDE4NjdlYjI2ZjMzZjAzMjBlNjAxNTQ0MmIzMGU4ZTc4MjAzNTQ0MmIzMGU4ZTc4MjAzNTQ0MmIzMGU4ZTc4MjAz

From:	Lisa Swartz
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:09:56 AM

cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Swartz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my iPhone

From: Arthur Nathan
To: kevin_mancia@concentra.com; reviews@concentramedical.com; enquiry@nhs.com; mancia@nhs.com; enquiries@healthcare.com; enquiry@patientmedical.com
Cc: Cabello, Rosetta (BOS); Ferreira, Alba (BOS); Leon, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Chan@nhs; jessica.scherr@bonjen.ca.gov; assemblymember.haney@assembly.ca.gov; Erica.Pfeiffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68f0f2366___.YXAzOnNmZHQvOmE6bzpNcMJlN2U3MGY3Mjk3M2I2NDdkODBmYWI0OGJmYjEwNTo3OmZiZTA4MmYtY0ODQ1YWI4YTZlYzEyY2M0MGRkMTRiMDBhNGQ4N2I0NzQ1MzUzZTVhN2FkNWM0MGQwNzUzY2lkNzgwZjgyMzgxOlO5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYVNg___.YXAzOnNmZHQvOmE6bzpNcMJlN2U3MGY3Mjk3M2I2NDdkODBmYWI0OGJmYjEwNTo3OmNjNDg0YzRiMDgxZjM5NTM1NmJkYWE0YzgyNTg4YmE0ZmEyYzBkMTcyMTgxZlM5MGE3NDI5NmI5ZjgxOlO5ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzpNcMJlN2U3MGY3MjkzM2I2NDdkODBmYWI0OGJmYjEwNTo3OjQ4ODQzMjM1OTcyNDI0MDI1MjY0MzQxZDc0YzU5MGE3NDI0NjVlMjZlZjZlZTY2ZTBjNGQzZGFkYjgwOlO5ETg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzpNcMJlN2U3MGY3MjkzM2I2NDdkODBmYWI0OGJmYjEwNTo3OmEwYzE0ZlI0ZDI2NDE1YzI4ZkMzYlFlNDc0MDI5ZWQ5NDE1YmM4MjQ0YzhmMDM4MjAxMmU5MDJlZjk2MmE3ZmI0ZjgwOlO5ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Joseph Mar[illegible]
To: karen_newton@concentra.com; corporatestaff@ohiomedical.com; pmoon@cnpa.com; mayorpalmer@kroger.com; mayors@oakcreekwi.com
Cc: Carrillo, Angela (BOS); Eastman, Alicia (BOS); Lopez, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Chairman@bos; jamaine.coleman@supreme.ca.gov; queenbeehamster.hoops@toysrevillo.ca.gov; Kristy.Pfefferkorn@sec.ca.gov; Alexa.Fitzgerald@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZ4IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OGEzZjo5NGY1LTlhNTEtMTIxYzE2NDAxNzktMzI2NDM5NGNkMTNlMzkxMmc2NWUxNTI5NWVlMDYwMDI1YTQxOkJiYiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZ4IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OGEzZjo5NGY1LTlhNTEtMTIxYzE2NDAxNzktMzI2NDM5NGNkMTNlMzkxMmc2NWUxNTI5NWVlMDYwMDI1YTQxOkJiYiTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOmNmZ3IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OGEzZjo5NGY1LTlhNTEtMTIxYzE2NDAxNzktMzI2NDM5NGNkMTNlMzkxMmc2NWUxNTI5NWVlMDYwMDI1YTQxOkJiYiTg
(:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Ffor%20the%2people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZ3IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OmtjSZjVtVVyVm5kMjI5N2IxNmMjcxYzM0ZTAyNWZjMWUyM2UzZDU0ZmM5Y2MwNTlkMzI1ZWVlMDpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZ4IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OkMzNGE2ZTI1OkRTYzYzUxMzNlNjE2ZTI5NzFkMzAzNmZkYmQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvcfv8lo___.YXAzOmNmZ4IQcGmIIIIegxIZmMwY2VkZmY:cMG4IVzoIVekcMTI2YTlmNTAyYzZkYTo3OmJkZjM6MWZlZDBkZi:fv5meEvMzAxNzVmYzIxYWY0N2ZhYzg1ODI5ZmQzNTI4YWFiNGM2YmMwOWQwNDk4NDQ3ODIhMzc2ZTpwOkYETg

Joseph Marviz

From: [Dr. & Mrs. Kimberly Bryant](mailto:)
To: [Cohen, Danielle (BOS)](mailto:) [Arroyo, Jessica (BOS)](mailto:) [Arroyo, Liz (BOS)](mailto:) [Baker, Ruthzee (BOS)](mailto:) [Bando, Sharon (BOS)](mailto:) [Bok, Erin (BOS)](mailto:) [Breadon, Aaron (BOS)](mailto:) [Brissette, Alicia (BOS)](mailto:) [Bryant, Kimberly (BOS)](mailto:) [Bu, Edward](mailto:) [Bunting, Jack (BOS)](mailto:) [Campbell, Erin (BOS)](mailto:) [Carrington, Julia (BOS)](mailto:) [Castro, Jeffrey (BOS)](mailto:) [Coletta, Nicholas (BOS)](mailto:) [Conley, Gabriela (BOS)](mailto:) [Convery, Ed (BOS)](mailto:) [Crawford-Sherman, Tania (BOS)](mailto:) [Dorcena, Lara (BOS)](mailto:) [Edwards, Benjamin (BOS)](mailto:) [Elliott, Frank (BOS)](mailto:) [Essaibi George, Annissa (BOS)](mailto:) [Flaherty, Mike (BOS)](mailto:) [Fleming, Kenzie (BOS)](mailto:) [Flynn, Brian (BOS)](mailto:) [Fuller, Erin (BOS)](mailto:) [Gallagher, Sean (BOS)](mailto:) [Garballey, Tania (BOS)](mailto:) [Gaston-Bird, Shirley (BOS)](mailto:) [Gibson, Gregory (BOS)](mailto:) [Graham, Michelle (BOS)](mailto:) [Green, Jamarhl (BOS)](mailto:) [Hall, Tiffany (BOS)](mailto:) [Hamilton, Jeri (BOS)](mailto:) [Hannon, Kathleen (BOS)](mailto:) [Hayden, Michael (BOS)](mailto:) [Hedlund, Sarah (BOS)](mailto:) [Hoffman, Jay (BOS)](mailto:) [Houston, Ruthzee (BOS)](mailto:) [Howard, Kimberly (BOS)](mailto:) [Huggins, Tiffany (BOS)](mailto:) [Jackson, Chris (BOS)](mailto:) [Janey, Kim (BOS)](mailto:) [Kelly, Brian (BOS)](mailto:) [Kelly, Dorothy (BOS)](mailto:) [Kelly, Sheila (BOS)](mailto:) [Kennealy, Liz (BOS)](mailto:) [Kenneally, Patrick (BOS)](mailto:) [Kenny, Michael (BOS)](mailto:) [Kim, Jae Sheon (BOS)](mailto:) [Kinsella, Mary (BOS)](mailto:) [Lara, Jorge (BOS)](mailto:) [Lee, Ayanna (BOS)](mailto:) [Lee, Jeffrey (BOS)](mailto:) [Lewis, Ashley (BOS)](mailto:) [Liang-Stamps, Jennifer (BOS)](mailto:) [Lopez, Jessica (BOS)](mailto:) [Louijeune, Carlos (BOS)](mailto:) [Louijeune, Jeffrey (BOS)](mailto:) [Lowe, Jeffrey (BOS)](mailto:) [Lowe, Jeffrey (BOS)](mailto:) [Lowe

From: Passi Rosen-Bayewitz
To: lawfy_newton@councils.com; governor@gotthecovidvaccine.com; mayor@nyc.com; mayorsoffice@nycmayor.com; mayor@gotthecovidvaccine.com
Cc: Cabello, Angela (DCS); Jemison, Alicia (DCS); Lesie, Daniel (ADS); Chairman@; Board of Supervisors (BOS); Citizenship; senator.wiener@senate.ca.gov; speakerkevinmccarthy@assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Kevin.Paparian@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:56 AM

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Dr. Passi Rosen-Bayewitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQxOmE6bmxsYzo5MWNjMTBiZGNhYjFiYmU5ZWE5NzgzMDM0MzU3OmNmNDM6MDY0NzBkZGY4NmVkYlMTE2NjU5NGM4eYzHiODk2MGIxMDgxNTM5ZWEw:YzM5ZjUxNGU5ZmwxOlO6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0lAVkVNg___.YXAzOmNmZHQxOmE6bmxsYzo1MzBlOWNjMTBiZGNhYjFiYmU5ZWE5NzgzMDM0MzU3OmNmNDM6MDY0NzBkZGY4NmVkYlMTE2NjU5NGM4eYzHiOTIyOWY3YjAwYTRhMmNmOTk5ZTUwOWZmZg1NTFmNDNmMDE2NzZiNDBmOTdhMWEyM2ZlYjYxMjfxYzk4OWQ0ZTc2MjRiNWFiOTpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQxOmE6bmxsYzo5MWNjMTBiZGNhYjFiYmU5ZWE5NTg2MDM2ZmI0Mzo3OmZmYmE6NjZhYTFmNWNhNzFlYzZGUzZDE5ZWE3NTYxNmYmVlZjViOk0Nk0WE0YmZjZjZjMjc4ZjU6YzZDE5ZWE3NTYxNmYmVlZjViOkJ6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bmxsYzo1MWNjMTBiZGNhYjFiYmU5ZWE5NjgzMDM2ZmI0Mzo3OmJhNjM2OTFmMTYxOWNhMTBhOTg2ZGZmMjM4ZjU6YzI5MjI4ZjNhMjQzNzA2ZmRhZjU1NjY1NTY1MjI4ZjNhMjQzNzA2ZmRhZjU1NjY:YzY1MjI4ZjNhMjQzNzA2ZmRhZjU1NjY6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0lvx3q0lvo___.YXAzOnNmZHQxOmE6bmxsYzo1MWNjMTBiZGNhYjFiYmU5ZWE5NGMyNGIxZjNiMTA2MmIzMzI0MjNlNDE0OTNmNzMCY5NjBlMzEwYmFlNGVkNWMwZjA1NjgxMDZlYjgxOHQ6ETg

Sent from my iPhone

From: Yulia Mayer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yulia Mayer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jacinda
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate, Racist Symbolism Worn by Healthcare Professional at Potrero Hill Concentra-Creating a Dangerous Space
Date: Tuesday, January 28, 2025 10:10:23 AM

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cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jacinda Brown

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tanya Mazin
To: kaplk_magistrate@ontariocourts.ca; mayor.olivia@pickeringhall.com; deputy.mayor@pmayor.com; mayor.walkinshaw@pmayor.com; mayor@pickeringhall.com
Cc: Calvillo, Angela (MOH); Bonnick, Alida (MOH); Leyla, Daniel (MOH); Clerk@pdl; Board of Supervisors (BOS); Gladstone.mp; senator.salvini@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:26 AM

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cc: Press, City Council

Dear Concentra Medical:

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZ3IQcOmFiBzo0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMzFxZDo3Xm1tNWI6OTE0OGNkMzo1NzqcIO9kTDIxOGMxNjU5ZmM1Ok4tNDQtYTAtZWQ2OC1kZjRiNDZmMjAxZgmcOlOKTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ0ENVVNg___.YXAzOnNmZ3IQcOmFiBzo0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMzFxZDo3Xm1tNTU6ZDg0MzY2MDE2ZWMzYTU5ZGJmNzZlMGJMzZlZTlhMGJmNzQ2ZDE0NzhlNDE3MGNjYTAwZmQxNGVlNjgwOlOKTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZ3IQcyOmEhbmI0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMjEzZDo3OjA3MmRiMDImZDI2ZDZjOGQxNmUzZjZmZGFiZGFiZGNjY5YmMwOGQzOTNlYTMwMWUzYzZlMjc0ZDpwOlOKTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/lynsenga030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C000%20weapons%20Terrorist%20attacks.___.YXAzOnNmZ3IQcyOmEhbmI0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMjEzZDo3OjAzMWU0MjBhMzM5NTk2YjM0ZjY3YThkMzE1YTYwMWUzYzZlMjc0ZDpwOlOKTg
(4) https://url.avanan.click/v2/r01/___https://apnews.law.pace.edu/20th_century/hamas.asp___.YXAzOnNmZ3IQcyOmEhbmI0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMzFxZDo3OjkzY4c4M2FkeNzI0N2Q0MDM5OTI4NTQ1N2FkNjg1NWJlN2M1ZDY0NDBiZjcxNmU2YTkwOWM5MjM5ZDpwOlOKTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o___.YXAzOnNmZ3IQcyOmEhbmI0NmRlNGI1ZDY1ZTE5NTI2ZGQ0OWRjMTdkZDMxMzFxZDo3OjkwZTQ4MDBkYmU3MDcwZTEzNTIzZGFmZjNkZDQ3OGNmNzNjNzNjNmMDUtMTBkYWMyNDE0MTctNGU1NTNjNTkzZjVkNjgxMTgwOlOKTg

Tanya Mazin
Sent from my iPhone

From: Debby Goodman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNzZHCtcOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYzMxMjBlODBkOTO4YTo3OmEzYjI0YTI0NGJhN2E3NzBlNzhhMzY1NzNlNjhiYTUyODA3ZTYzZCFZDDBkZTowOk6YE6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZE6NXVN9g___.YXAzOnNzZHCtcOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYzMxMjBlODBkOTO4YTo3OmEzOmI0MTE3OTI2ZGZmZTA3ODY5NjcyZDI5MGI5NTc3NDlkZjZiNjY5NTBkNTA5NV:2MzMxMjBlODBkOTO4YTo3OjUyYjY0NTg2ZmQ0MDQ0NzY4YWQ2NmEwNDMyNZEzMTc2MzdmNzkzNzA4Yjk2MzgZTQxOWY5ZDBhNTQwY2YxYWFhYWhlNzpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNzZHQyOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYjMxMjBlODBkOTO4YTo3OjU5YTY0NTg2ZmQ0MDQ0NzY4YWQ2NmEwNDMyNZEzMTc2MzdmNzkzNzA4Yjk2MzgZTQxOWY5ZDBhNTQwY2YxYWFhYWhlNzpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,1%2C000%20herparent%20Palestinian%20terrorist%20attacks___.YXAzOnNzZHQyOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYjMxMjBlODBkOTO4YTo3OmQyYTg0MDRjY2E2MmUwNzU5ZGJkZjMtZjZTRmYjmZmE4YmM4ZGY4MmI2ZjkzYmU1MDEzOTYwZjBhMTRmMWY5OGIzYjg6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNzZHCtcOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYjMxMjBlODBkOTO4YTo3OjRhMGU2NjUxYjY0NGIxNDgzNWZlNDIwYTNkMDdlNDk2MzA4YjUzMTUwODc5YjRiOWBhMDUwYjZmYmQxMzk6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxy9d9lxo___.YXAzOnNzZHCtcOmFlIhzowMWY3OWU4NWM3YzBhMTUzNWQxYzMxMjBlODBkOTO4YTo3OmEzMmY0NmM2MTZkZmQtNWM3ZSNiMDNiYzNmZjY3NDdkNzcxYmZjYTJiY2M1MmUzZjgxOTVhZTY3OWJhZTY3OWJhOGGVlOjI6WNjOjJTE1YTZlNmY2MTmwOk6YE6Tg

Deby Goodman

Sent from my iPhone

From:	Helene Singer
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:10:28 AM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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MGQ1ZTMwNGU5YWRkNDI4MjI5NWU0MTdjODZkYTcwNTE0Yzp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1ODkwZjZiYjkwNzI2YTM1Njk3NDAwOTYwODdhMjQ0MDo3OmEwYjI6OWJiN2VhZmU4N2M4ZDRkNDZlYmM1NGQ5YmNlNjdmYTc1NDU4Nzk0ZmE1ZWUxYWEzNTgxMTdkYWQxZWVhZWVjNDp0OlQ6Tg
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Helene Singer
lenieandrew@mac.com

From: schantal@icloud.com
To: kasti_mayor@ottawacity.com premierjohnrae@metrolink.com pmaxwell@mpp.com marycwatson@bloorpost.com marcy@thedocmedical.com
Cc: [Catullo, Angela (MOH)](mailto:Catullo,Angela(MOH)) [jjennica, Alina (MOH)](mailto:jjennica,Alina(MOH)) [Lenk, Daniel (MOH)](mailto:Lenk,Daniel(MOH)) Chan@all [Board of Supervisors (MOH)](mailto:BoardofSupervisors(MOH)) Cloudcomms senator.sarsour@senate.ca.gov assemblymember.ramos@assembly.ca.gov Krista.Fiteflewkers@sen.ca.gov Jenna.Emperado@sen.ca.gov
Subject: Urgent Concern : Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sarah

Attachments:

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(3) https://url.avanan.click/v2/01/…https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzo1NDMxYjI2ZTA4ZWMwZjJhOTIxY2RmNzA1NTNlZjE0MDc3OjJmYzQ2ZTk5OWM5NTUxN2UwZDBkMmMwYWQwMzpwOlQ6Tg
:https://url.avanan.click/v2/01/…https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bzo1NDMxYjI2ZTA4ZWMwZjJhOTIxY2RmNzA1NTNlZjE0MDc3OjUyZGQ6NTg5YzA3ZjZlMGFkZThjMDU5ZmQxMDI0kNTlmZWQzZDhkZWQ2MjQyNzgsMjhkOWU5MjQ2NDhwOlQ6Tg
(4) https://url.avanan.click/v2/01/…https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE6bzo1NDMxYjI2ZTA4ZWMwZjJhOTIxY2RmNzA1NTNlZjE0MDc3OjNhNmM1NGEzOTmIxZWI1ZjIxNDIxMTY5NGRlOWJkZWNkZGI3NGY2ZDY2YzA5ZTdkMzI2MzI0OTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From:	Helene Singer
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:10:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Helene Singer
lenieandrew@mac.com

From: Fran Scharf
To: kent_mayer@concentra.com; mayerkd@telecmedical.com; pmayer@mac.com; mayerpkim@charter.net; mayerd@telecmedical.com
Cc: Cecotti, Angela (BOS); Bonnica, Alex (BOS); Lane, Hannah (BOS); Chan@pd; Board of Supervisors (BOS); Chan@pd.org; jamadeo.sanders@sfgov.org.gov; jessie.lamunyon@sfgov.org.gov; Preston.Pfeffer@sfgov.org.gov; Kevin.Ferguson@sfgov.org.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fran Scharf

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68002366___.YXAxOm9mcZHQxOmE6bzo3ZWYxNjlmNDI0YjE1MDQ3ZGU4NDE4MmQxZTBhMDU2OTAzOmNjNWE6MGM2OC06M2M4MzkyYWI5NGVjNDEwZjJiMmFlNjkwY2lhwNzI0ZjVkMjY5ZDk4NzIxNWVjYzg2YjI0MWQ5MGI1NDI0NTliNDgwNzI1Yzc5ZDI

From: Lenore Hanna Davis
To: leslie_maxwell@concentra.com; privacyoffice.medical@att.com; privacy@hrsa.com; marcusadmin@kroger.com; privacy@protectmedical.com
Cc: Carville, Rosetta (BOS); Kennedy, Alicia (BOS); Lamb, Rachel (MHD); Chairchair; Board of Supervisors (BOS); Chairperson; senator.edgerton@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristie.Pfefferkorn@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Extremely Important—Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:36 AM

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cc: Press, City Council

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lenore Hanna Davis

Attachments:

(1) https://url.avanan.click/v2/d01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNtcZHQcOmE0bnpkMDBjZWVkZWE5wZmU2MTM2ZWU0YWNhMzM2MTZiMDcwODo3OjU4YWE0YzQ3ZDE0MTMxMmJiNTI2YjE5ZWQzYWIwODEzMmU5NzI0NDgxMi0:3Y2:BiNGUxNWE1Ym02wNDdjYzczZDY5MDA5ZTgwOkY6Tg
(2) https://url.avanan.click/v2/d01/___https://www.youtube.com/watch?v=g-Z868NVV9g___.YXAzOnNtcZHQcOmE0bnpkMDBjZWVkZWE5wZmU2MTM2ZWU0YWNhMzM2MTZiMDcwOjo3OjU1NzM5YTBlYTkxNjNlOTM5OGNlYWNlYWVkZWE5wZmU2MTM2ZWU0YWNhMzM2MTZiMDIwOjY:3Y2:BiNDI1YmE5ZGZmZTUyZTU3YjY5YjZiNDI1YmE5ZGZmZTUyZTU3YjY5YjZiOkY6Tg
(3) https://url.avanan.click/v2/d01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bpeople_vignette___.YXAzOnNtcZHQcOmE0bnpkMDBjZWVkZWE5wZmU2MTM2ZWU0YWNhMzM2MTZiMDcwOjo3OjMxMWY0NmM2MzM4NDcwOjo3OjMxMWY0NmM2MzM4NDcwOjo3OjMxMWY0NmM2MzM4N

From: Leah Fischler
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Leah Fischler

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Amy Silverstein
To: harris_mayor@concentra.com; townsville@yahoo-medical.com; press@nbnet.com; townsville@bigpost.com; pressvp@yahoo-medical.com
Cc: Gaitho, Angela (BOS); Ramirez, Alicia (BOS); Lacey, Samuel (BOS); Chan(staff); Board of Supervisors (BOS); Clerk@concentra; sarsanis.arsenio@concentra.co.gov; assemblymember.hoover@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Krista.Finnerman@sen.ca.gov
Subject: Urgent Concern Regarding Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amy Silverstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgzNTY0OGJhYzo3OTdjZTcwYmNkNzMxYTNkZDI1YzoxNTgwNTBiYjE1OD=52f3A11Mm¥0YTZhMTExOmx5RQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ0ENVVNg___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgzNTY0OGJhYzo3OmM5OGJlZDNmOjE2ZjQzOmY1YTk5YWEzNjUzYzA5YjM4ZlJlMzQ0YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgzNTY0OGJhYzo3OjJkZTY4MGZjZjlYTBlOTk0NzYxYWI0NTk3YmYxYzZlMzk4MmM0MmYyNDJmMGI1MWIwNzRhMWM4ZDFjZjg5MDI0MDc3YWQtNmVmZTY0MDAyYjA2MmU3YTEzYjpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/insemg030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,1%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgyNTY0OGJhYzo3OjY5ZmE1NjRiNWZiYjM0ZWRhMzJmZDQzYWNkMWEyNTJlMWM4ZDFjZjg5MDI5MDc3YWQtNmVmZTY0MDAyYjA2MmU3YTEzYjpwOlQ6Tg
(4) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgzNTY0OGJhYzo3OjBmOGY0YWI4M2JjNzY1YTllNGRhZTY2NWM0ZmM2NjZiMjBhMWE1NTY1MDZjZTUzZWI3NGU1NTk3YmVlOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvx9d9lo___.YXAzCmNmZHQxOmFiOmE0MjY0OTdiOWMwZmIxN2IzYjIyZTM0ZjgzNTY0OGJhYzo3OjJkZTg4NTc0OGExZTMyOTMwZjI5MjcxNGFhMzMxcNGJhMDUwMzZkYjI0ZTFmOTNhOGU1ZTUyOGFkNzNkNmM0YmU4NTY0MDI2ZjEwLi5Yjk6YmQwZjcxYmoOlQ6Tg

Amy Silverstein

From: Marc Skobac
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely

Marc

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ilana Reis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin Yarmush MD PhD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Kevin Braverman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kevin Braverman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [allreads]
To: kelly_meaney@concentra.com; susanna@potrerohillmedical.com; pmeyer@mail.com; pmeyerdds@sbcglobal.com; pmeyer@potrerohillmedical.com
Cc: [Melville, Angela (BOS)](); [Jenkins, Alisa (BOS)](); [Lamb, Deborah (BOS)](); [Chen,Ella](); [Board of Supervisors (BOS)](); [Stefani,Hon.](); [senator_wiener@wiener.ca.gov](); [assemblymember.haney@assembly.ca.gov](); [Kimia.Pfefferkorn@sen.ca.gov](); [Anna.Esparza@sen.ca.gov]()
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Phyllis Bernstein

Attachments:

(1) https://urldefense.clicktx.cr/v2/r01/__https://scnow.blbc.com/news/uk-england-london-68983366__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxODIwNjc3NTU0YmE2MDU0Rjc2ZDQ4OGNkZmZjNjM2NjU0MGM4OMmE4NDY5ZjI6MjE4OGCFCSOIOU5YTYzNzY2NmU2YzY3ODE2ZjpwOlQ6ST
(2) https://urldefense.clicktx.cr/v2/r01/__https://www.youtube.com/watch?v=p-Z16lOUVYg__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxODIwNjc3NTU0YmE2MDU0Rjc2ZDQ4OGNkZmZjNjM2NjU0MGM4OMmE4NDY5ZjI6MjE4OGCFCSOIOU5YTYzNzY2NmU2YzY3ODE2ZjpwOlQ6ST
(3) https://urldefense.clicktx.cr/v2/r01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxODIwNjc3NTU0YmE2MDU0Rjc2ZDQ4OGNkZmZjNjM2NjU0MDE0NjMyYTI2MTNmMjAwZjg3YjM1N2ZkYjVjOGVlZTpwOlQ6ST
(https://urldefense.clicktx.cr/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxODIwNjc3NTU0YmE2MDU0Rjc2ZDQ4OGNkZmZjNjM2NjU0MDA5NjcyYWFhMWRlOWY3ZDBkY2E5MjgyJGTiZjE2MmNWEyZDJjNjAwYWU1ZWQyMzliNGZiZDIzMTQwOGU3MmY4ZjVlYjpwOlQ6ST
(4) https://urldefense.clicktx.cr/v2/r01/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxODIwNjNjaXlkcwMGE0ZlI5dXZmZGRjZDQxMGEyY2RjYjZmOTk4MDFlMzY2NmZGRjZDQxMGEyYzRjYWY5ZTBkMjBlMGFlMzY2NmZGRjZDQxMGEyYzRjYWY5ZTI5ODI0NGTjpwOlR5ST
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.clicktx.cr/v2/r01/__https://www.blbc.com/news/articles/cyc7hs4xvc8t9?fbcl=__;YXAuCm9zcDI6Qzo6Emf3Hzqek:YxdmE0WUJMjk4YTk2MGZiOmMzZkNDcxMDNjZTUxOElmNjc3OmRlY2M0NGFlZTIwMWBkZjI5OmBmYzA5MjRkYmY0YzE3MmROGCVkYTk0NjRkODQ4MmoY4NGNiYmYwZDJmZjk5ZiU4YzA1ZDzmOlOI5Tg

Sent from my iPhone

From: Barbara Glynne
To: kevin_mayor@compuserve.com; mayoroffice@cityofnewhaven.com; jmayor@mac.com; mayorsoffice@bmayor.com; mayor@quietcreekmedical.com
Cc: Caroline, Angela (BOS); Gomeza, Alisa (BOS); Leyla, Sharon (BOS); Clerk Staff; Board of Supervisors (BOS); Chairmoney; senator.stennett@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Glynne

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmE0MTk0OmY4YzI0ZGUwNTJkMGNlMmEzOGE4NTVlNGU1OGQwMDhlNiI3MzBlNmeOlOlSTg
(2) https://url.avanan.click/v2/r01/___https://www.voanoba.com/watch?v=g-ZR6DUVYhg___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmE0MTk0OmY4YzI0ZGUwNTJkMGNlMmEzOGE4NTVlNGU1OGQwMDhlNiI3MzBlNmeOlOlSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmQ0MTk5OmZiOmJlOWFiZjI2ZDI2ZTk2ZDc4OGZjMzhjYzFiYWYwNjA4MjE5ZWFhYzRlYzIzYmNlNTZkZTdlNjQxNzU2NDcwNWYxMjgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmQ0MTk5OmZiOmUwOTY5OWI0MTMwOTQ5ZDI0MjQxNzk4NjI0ZQwOGVlYTYxYTI0MWFlOTUxNmViMTRjZmMyZTM5YzlOGVjNGQ2ZpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmE0MTk0OmU3Yzg1OGM0ZDFkNzEzOWI5OWI0MWE1NTUyNGYxZTAyYjBlYjc5NWI5MTIwMDJlRjVlZTlMTBjNlIwZTI5ZWYxMGRlMDlWMzNmRlMTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvfk89lo___.YXAzOmNmZHQwOmE6bmxwYzY5OmNjZmEwYzgxZTcwNDBlM2ZjZDg3MmE0MTk0OTBkOGVmOWRmZGI4YjcxNjRiY3EzZTIwNzIwODI5NDBkNzZlM2VkYzcyZmMzU3MDU5YTgwOlQ6Tg

Sent from my iPhone

From: Rivka Urrutia
To: [redacted]
Cc: [redacted]
Subject: Urgent Concerns Regarding Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rivka Urrutia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OmI3Mzc0YWE1OGJlMGE2OTZkYWI1NjdmMWFmMmU2MWNlNmRmMmUyM2RlMDg0OlI6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iSVVNg___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OjE0MjM2MmE1MjE0MTlhYmZlZjNlZmQ4ZDU4YzJlY2E4OGYyMWZmOTk5YjFjNzhoNzg0OlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OjZkYzM6GZuWU0MzMwMzg0MDlkYWJiZTcwZGY3M2U0MjgyZTcxNzpZTc1NzpOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,UN%2C%20the%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OjI5NzhlYjE4ZTQwYTZkMGQ4MTUwYjY5MDQ0NDE5YzE0YTVmWMM2MDE6OlO6ETQcOGVmNjkyNjRiNDk1YzBjMGQ5NzU3wODp0OlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OjM5YjI4YmVmNjI5ZGRjZjU2ZmIxMzI2YTZiZmIwMTExNzU5YTRhMTBlNWVlNjQyNDBiYjM0ZTk6ODI5YTQyZDEwNzZjYzp0OlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9hvo___.YXAzOnNmZHQyOmE6bmo3ZTc4NzRlNDkwMWY0YzM3M2FkZTBhMTIxMDhjOTE2NTo3OmU2MWU0NTFjMjk4ZjNlNWJlMWE1YzVmMjEzMGQzOGE3NTcyZGJmZjkwZDQ3Nml44NDk4ZmY2YzRjYzNkZTp0OlQ6ETg

From: Boris Shusman
To: karin_segev@concentra.com; secretary@ceoconcentra.com; enquiries@nhs.com; enquiries@nhsengland.com; enquiries@concentra-dot.com
Cc: Caroline_Rowntree (BOS); Kennedy, Abbe (BOS); Lamb, Harold (BOS); Chan(Law); Board of Supervisors (BOS); Chan(mayor); mayor.adviser@toronto.ca.gov; argentinamember.harvey@parramatta.nsw.gov.au; Krista.Pfefferkorn@nhs.ca.gov; Anna.Esquivias@nhs.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAuCm9zcDI6Cm5tdHhuo5NjE4YWU1N2NlYmRlZDEwNWRhMjcyNmUyYWVmNGMxNjc3ZjBjOWY5ZDAzNmNhOGQxNZmMjFlZWYxMzMxMGZkYzZkNGI0NTkwMTA5OTY5ZmJmNmFlMGFmZDE5NGZkYTgwOkY6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2!google_vignette___.YXAuCm9zcDI6Cm5tdHhuo5NjE4YWU1N2NlYmRlZDEwNWRhMjcyNmUyYWVmNGMxNjc3ZjBjOWY5ZDAzNjcXfQ1MTE0ZDAtdNDktaTY0ZS00ZGI5ZDFmZmE2ZGRmZmEyYTYzLzJVOEU4MEQyOTIwNzZjZjVlOEU4MEQyOTIwNzZjZjVlOEU4MEQyOTIwNzZjZjVl

From: nonfamily4jc1@icloud.com
To: karen_mayer@concentra.com; nurserita@petersonmedical.com; peace@mac.com; mayorofdoylestown.com; privacy@petersonmedical.com
Cc: Calvillo, Angela (BOS); Ronayne, Aine (BOS); Leite, Daniel (BOS); ChanStaff; Board of Supervisors (BOS); Chan@mac.com; gregory.adams@concentra.com.epsy; gregorylumenthal.harvey@concentra.com.epsy; Kristy.Pfefferkorn@pwa.ca.gov; Anna.Eisenwood@pwa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Rose Family

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From: Andrea Chester
To: bank_lawyer@toronto.ca; premierdoford@medical.com; jamaan@mpp.com; marcwalker@thespec.com; marryk@elliottmedical.com
Cc: Calvillo, Amanda (BOS); Bonnica, Alexa (BOS); Lapa, Daniel (BOS); Chernikhal; Board of Supervisors (BOS); Chan@mpp; senator.wiener@senate.ca.gov; scarymarmerdan_harvey@assembly.ca.gov; Kristy.Pfeffer.kwon@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:aOmE6bzo3YzE2NTE4YTY1MjEyODg1NmNlZTYyZDA5ZDk5Mzc0MjpXQjlYTM0NjE4OGFlMDIwZjQwMWIxY2E0YzQ5ZDg5NjpyMGM1YzdmNTBlZTQ4Y2U2MDI3M2MxMTUwZTEwNDBlZTMyMjdjMDgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%20%2D%2Fore%20than%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQ:aOmE6bzo3YzE2NTE4YTY1MjEyODg1NmNlZTYyZDA5ZDk5Mzc0MjpXQjM1MGU0NzgtZTk3NzIjODk4NDQ2YjFkOWZjNDRlYmRlNTNlMTE5MjhhNjA5NmY2NzUyMWY0YzA3MGU4ZjU5NzA1Mmd3MjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishvt.law.yale.edu/20th_century-human_rights___.YXAxOnNmZHQ:aOmE6bzo3YzE2NTE4YTY1MjEyODg1NmNlZTYyZDA5ZDk5Mzc0MjpXQjhkMjI4MzZjYTgxZjU0NDk4YmQzZjZlZmYzA3NDk3YzoxOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAxOnNmZHQ:aOmE6bzo3YzE2NTE4YTY1MjEyODg1NmNlZTYyZDA5ZDk5Mzc0MjpXQjI2Y2Y6Nmg0Njk3ZTA3NTE1Y2ZiNmg0ZjljNjYzMGVhMjJiNmc4MTIxYjEwYTFjZGNiZGFmNTY1MjZkZjcxY2Vv:ODI4ZDpwOkY6Tg

Andrea Chester
Sent from my iPhone

Bring them home now.

From: bradley.alter@icloud.com
To: kevin_stewart@concentra.com; michelle@theforcemedical.com; peace@mac.com; peacewebbs@comcast.com; privacy@protectmedical.com
Cc: Gaudio, Angela (BOS); Jennings, Alisa (BOS); Leite, Daniel (BOS); CityAttorney; Board of Supervisors (BOS); Chan, Connie; gregory.adams@concentra.com; gregorylumenthal.frampa@concentra.com; Kristy.Pfefferkorn@pwa.ca.gov; Anna.Eisenmann@pwa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:18 AM

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cc: Powa, City Council

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks/a___.YXAzOnNmZHQwOmE6aroOfDNiY2B5ODc2MTVkMjdkMmE1ZmQxMjcxMTdmMDdiZjo3OjcyNDAzMDY1Y2NiZDIwOWZhMzM3NmNlYTBlNzk2ZDcyYzA1YTZiZWM1ZTQxY2I0MTRlMDQlYzkxZTdhODc1YTNmNWQwOWQ1MDgwOlQ6ST
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Bradley Alter
Skokie IL

From: Judy Ledger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Our Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:23 AM

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cc: Press, City Council

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Judy Ledger
678-296-9559

From: Craig Smith
To: kaitlin_sweeney@concentra.com; corporatecitizen@concentra.com; pressoffice@cnn.com; pressroom@foxnews.com; pressroom@nytimes.com; pressroom@washingtonpost.com; pressroom@wsj.com
Cc: Cassidy, Amanda (RAS); Jaramillo, Alma (RAS); Lamb, Hannah (RAS); Cleveland; Board of Supervisors (BOS); City Attorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:27 AM

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bmpkNzVmNzI0NzBmMWI0ZWM1YTVlYTEzOWYxNzI4NWI3MTo3OjcxZGNlNDc3NDc3NTY1OTliNTkzOTA1ZmQ4OTM4MDk3YzgxNDBkYjFmMTI3YTc0MWI2YWMxYTV3OEUwYmZmMDgwOGI5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAuOnNmZHQyOmE6bmpkNzVmNzI0NzBmMWI0ZWM1YTVlYTEzOWYxNzI4NWI3MTo3OmRlZGY5OGRiMGI0NDk4NzY1YmY0OTJmMTM1YTJmZDJkMjI1MGRhNjhmNDIxMDQ2YzFlMjgwOTg5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bmpkNzVmNzI0NzBmMWI0ZWM1YTVlYTEzOWYxNzI4NWI3MTo3OjU2ZWU5MTM3MWU1MTMyMDNhNjJkYzJlYzA2NDQ0NjE3ODhkNWY1MTc0YTg5NDJlMmM1Yj1iNGRhNjhmNDIxMDQ2YzFlMjgwOTg5Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE6bmpkNzVmNzI0NzBmMWI0ZWM1YTVlYTEzOWYxNzI4NWI3MTo3OjJmOTc6ZmQ4YzBhZjk4MjUzYjJlZDAyOTUwOTgwOHQ5Tg
(4) https://url.avanan.click/v2/r01/___https://awoken.law.yale.edu/20th_century/human.aspx___.YXAuOnNmZHQyOmE6bmpkNzVmNzI0NzBmMWI0ZWM1YTVlYTEzOWYxNzI4NWI3MTo3OmNlODQ4MzI5M2I2YTBhMjZlNzk1ZWZlNzM0MzAxMmE1YzdlYTBjZjZkNjI5YzY2ZmMmNjI2MzJjNGNiYmEzMjU5YmMxY2YwOTgwOHQ5Tg
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Craig

Sent from my iPhone

From: Jenny Zimmerman
To: kevin_newton@concentra.com; customer@bellevuemedical.com; pmayer@mac.com; mayorpetition@kingcounty.gov; mayor@seattlemedical.com
Cc: Carrillo, Angelica (SEA); Jennings, Alicia (SEA); Lewis, Hannah (SEA); Chamberlain; Board of Supervisors (SEA); Councilmember; executive.assistant@kingcounty.gov; councilmember.hoang@kingcounty.gov; Kristin.Pfeffer@mail.house.gov; Kenya.Espinoza@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0lAVkVNg___.YXAzOmNmZHQxOmE6bmpiNmY3NjI6NDk4MWUzNTc1NWM2MWZlNTRlMDm3OTk5NzA6ZWY5YTMxMzk5YjZlMWQ4YTMxZTdlZjU0YjRkMjEzOGUzOTlmMDY1YjE0NDI0OTk3NzA6ZjU1O

From: Jonathan Brumin
To: [redacted]
Subject: Urgent: Request to Remove Anti-Israel Work by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:42 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNhg___.YXAzOnNmZHQyOmE6bzo0NTBiYjE0YjE2ZNmFiNjUwOGEyYWUxOWRmYTlkMmIzZTo3OmYwNjM6YjYwMmQzMGNlZjVlYWQ0OWYxYTIyN2Y2MzUwNzJlMmM0ODk4YzIzNDkzNTQzNjU2ZGE5ZTRjNzRhMDVmNjM1MDp6OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0NTBiYjE0YjE2ZNmFiNjUwOGEyYWUxOWRmYTlkMmIzZTo3OmMyMjU6NTkxMWFiMGE2ZTYzMTA2ZjhlYjJkOTQwMTMxMWQ0MjU5YzVlYjVmZmRmMzQ5YWU3ZGE5ZTRjNzRhMDVmNjM1MDp6OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo0NTBiYjE0YjE2ZNmFiNjUwOGEyYWUxOWRmYTlkMmIzZTo3OjE3MDI6NDJkMGY5Y2NhZTBmNzI1MTlhYWRlMTUxYTc0Mmc3Mzk5ZTQwZTA0MTk2MTdhZjM1ZTVmZTBjZDI1OWQ1ZTYwNzp0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Sheri Aberback
To: kathi_reeves@concentra.com; nurserich@phillymedical.com; pmoore@mac.com; mariewilkins@comcast.com; mtaylor@pattersonmedical.com
Cc: Cabrillo, Angela (BOS); Ezeiruaku, Abia (BOS); Lacik, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Cloakroomgc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sheri Aberback-Ptacek

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20in%20Palestinian%20terrorist%20attacks.to____YXAzOnNmZHQsOmFiOmpqYTlkYWRlY2RhNjE0ZWRmNDMxOGFlZTU2NjoxNDc3OjEwNWRmNDc1OmUyNTYyYzI4MGEzMWIxYjY1MzE4NzhmNTA5YTmxZGZjNmJhjRhZmYwNWNkNWFjNmYxNzNgtYjUyNzAlOjpgzYjUyNzAlOjpgzY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.stm____YXAzOnNmZHQsOmFiOmpqYTlkYWRlY2RhNjE0ZWRmNDMxOGFlZTU2NjoxNDc3OjIOmQxMTc6NTMxZTQxZjA1NGBkYmI5NmI3NjNlNzM1ZTE5OTBlMWY0N2JkN2I5NzBkNmU3ODE2Nzg4ZmVlZDE4NmI0NzM4ZWRlODA3MTgxOkY6Tg
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Sheri Aberback-Ptacek

Sent from my iPhone

From: Ilana Joffe Parush
To: kathi_meyers@toronto.ca; mayor.olivia.chow@toronto.ca; gperks@toronto.com; mayorkelly@toronto.com; mayor@toronto.com
Cc: Calvillo, Angela (HCI); Epstein, Alida (HCI); Lock, Daniel (HCI); Clandfield; Board of Supervisors (BOS); Gladstone; jennifer.adams@toronto.ca.gov; expertsmember.harvey@toronto.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:07 AM

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cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQcOmFiBzoxOjVhYTBhMTM5OWI3MDgwNTU4MDE5ZWNlOmJkNzo3OmQwNzY0YTZjNjRhMzE5NzE3ZGMwMzo3MDc3ZWI0NjVlNTE3ZGMwMzo3MDc3ZWI0NjVlNTE3ZGMwMzo3MDc3ZWI0NjVlNT

From: bonnie.zaben@icloud.com
To: kelly_negron@concentra.com; jmarcelo@hollymedical.com; eatwell@mac.com; mary.walden@kroger.com; mgarcia@bellecorpmedical.com
Cc: Cecilia_Kopsik_(BOS); Jemma_Alva_(BOS); Lucia_Daniel_(BOS); Chairs@all; Board of Supervisors_(BOS); CEcomments; senator_wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAeUn9mZHQxOmIHmmMD2lAYTYyYxA5YmU3MWVjMWI1YzcwZGExZDVhNWQ0ZmY3OTgzMGUzNDk5ZTQxMDZmMGU2OTFiNTM0YWU3ZDQxMmU0NTBkYzBhNTgwOTBkYzBhNTgwOEQ$
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=wJ16iSNVV9g__;!!XAeUn9mZHQxOmIHmmMD2lAYTYyYxA5YmU3MWVjMWI1YzcwZGExZDVhNWQ0ZmY3OTgzMGUzNDk5ZTQxMDZmMGU2OTFiNTM0YWU3ZDQxMmU0NTBkYzBhNTgwOEQ$
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAeUn9mZHQxOmIHmmMD2lAYTYyYxA5YmU3MWVjMWI1YzcwZGExZDVhNWQ0ZmY3OTgzMGUzNDk5ZTQxMDZmMGU2OTFiNTM0YWU3ZDQxMmU0NTBkYzBhNTgwOEQ$

From: Susi Appel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
S Appel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Chani Friedman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:11:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eileen Friedman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Eileen Friedman

From: Nina Butler
To: [redacted]
Cc: [redacted]
Subject: So avoidable: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nina Butler

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902306__.YXAzOmNmZHQyOmE6bmo2NTE5ZmVlYTVkYWYwNjUyZTY4NTBhZWM5YmNhZWQxMzo3Ym4tNjVkZGM1YmVzNlYlNzNlZTM4MzI5YzAzOmp2emJmOjE2OTg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=qcZH6NS3Xbg__.YXAzOmNmZHQyOmE6bmo2NTE5ZmVlYTVkYWYwNjUyZTY4NTBhZWM5YmNhZWQxMzo3Ym4yMjY5ZjA3YzoxLiJ0b3MiMjY5ZjA3YzoxLiJ0b3MiMjMzMjM3NjMzMjM3NjMzMjM3N

From: Eyal Israel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eyal Israel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: julia_trosman@icloud.com
To: kevin_mayor@sonoma-county.org; supervisor@petalumacity.org; gabe.paul@gmail.com; mayorwalker@bigpaper.com; mayors@santacruzcity.org
Cc: Cabello, Angela (BOS); Gorsuch, Alina (BOS); Leila, Daniel (BOS); Chan@bos.lacounty.gov; Chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.McKeown@asm.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQzOmE6bzo0YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjhlYTY0YzFkYjY3ZjAzMzk4ZDhmM2JiYzE4Mjc5NTBkN2EwMDg0MDOwNDZmMWZiMzE2ZjA3NjcvYTIxMTc2NzVkYTIxOGJkYTI0YTBkMDIwOTQ3ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6NVV7w___.YXAzOnNmZHQzOmE6bzo2YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjEwODU0MTVjOTE3MGFiNmIxNTU3NGg2NjE0MzkwMWI1M2E2NjVmZTVjN2E4YTpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjMyYTY0NTdlZTkwNDBhMmQ2MjFkMGJlZjOCGJlZMDBmNDIzNWwZGEzYzQxOGJlOWYtYlVjA5NmFkYWExNDEzNjVmZTVjN2E4YTpwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo2YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjUzOTA3YWFjNWNkOGQ2N2Uz0WM4MmE0ZjJkMDNkMjMwY2IwN2JjMjE2MmY5NmE5MjBjYzg5ZTpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAzOnNmZHQyOmE6bzo2YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjZlZWE6OWQ3M2FiZTBkZjMxYzBlZGIzOmZTNlNmU5MTkxYmFlMDgxZmU5NmE0NDZiNDc1ZjM5Y2FlZjYyMoZmZiRhMjmwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzOnNmZHQyOmE6bzo2YTA1YTBlZGIxYTBkNGIxMDA2M2I2OTY4NDZiNTYwZTo3OjkwOTA6MDIxMDZmYzliNzY2Yzg2ZmUzMDE1MDMxMzk1Ue N2OzOJQgxNDUlMzdiZjhYzQ1Y2IwMzgwOlQ6ITg

Julia Trosman
224-619-2900

From: Deborah Sosebee
To: karen_pearson@concentra.com; pmorris@phillycremedical.com; pmorris@pac.com; pmorris@phillycremedical.com
Cc: Gauthier, Amanda (BOS); Ramirez, Alicia (BOS); Lacey, Hannah (BOS); Chan-Hoi@; Board of Supervisors (BOS); Citycommissioner; sarsanto.angelo@concentra.com; assemblymember.haney@assembly.ca.gov; Kolina.Pfefferkorn@sen.ca.gov; Anissa.Ramazzani@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Sosebee

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk5NGM0NGEzZTQyMGQ0ZGJlOWM1ODEzMTQwYmVmMWY1NjUwMi0wYmYxYwYTEwMmE1ZGFlZDEzOTk6YWUwMTAxMmZkMmRkYTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngZ0i6OVVNg___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk5NGM0NGEzZTQyMGQ0ZGJlOWM1ODEzMTQwYmVmMWY1NjUwMi0wYmYxYwYTEwMmE1ZGFlZDEzOTk6YWUwMTAxMmZkMmRkYTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk2ZTc3OTk0YmE3OTk5NTM2M2M2ZjI4NDIwYmYwMmIxMmEwODJlZjY1NzgxZWZlOWMyYjcyNDc0ZTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/sunempd030925.htm%23:~:text=Tragically%2C%2Ctwo%20hostile%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk2ZTc3OTk0YmE3OTk5NTM2M2M2ZjI4NDIwYmYwMGU3ODJjY1NzgxZWZlOWMyYjcyNDc0ZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=Tragically%2C%20two%20hostile%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk2ZTc3OTk0YmE3OTk5NTM2M2M2ZjI4NDIwYmYwMGU3ODJjY1NzgxZWZlOWMyYjcyNDc0ZTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdvvc3ld9o___.YXAzOnNmZHQxOmE0OmpqYzYxNWM1YjRjZDgxNTQwYjOxMjA2NjY5MmNmNmZlMjk5NGM0NGEzZTQyMGQ0ZGJlOWM1ODEzMTQwYmVmMWY1NjUwMi0yYzFiOWI0YjA4YjE0NWE0Y2ZjZmE3NjQwNTBiZTk4YTU1MjAyZjBmOTZjZmI0NTQwMDU2YmM0NTpwOkY6Tg

Sent from my iPhone

From: Karen Berger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karen Berger

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Mark Baxter
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:17 AM

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cc: Press, City Council

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Mark h

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: jabberjerry123@icloud.com
To: beth_swann@concentra.com; comments@nytimesmedical.com; pressre@nyp.com; marcwalkins@kroger.com; smarsh@stellarmedical.com
Cc: Cabello, Angela (BOS); Berrera, Alex (BOS); Lane, Daniel (NYS); Chan@aol; Board of Supervisors (BOS); Cloudcircles; senator.wiener@senate.ca.gov; assemblymember.Nanes@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:23 AM

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68805566___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk5NmVlZjM0MTk1MTJkMzNhMTlhMmNlMzQxMzFkYTJlMzMyMjVkNjMwZGZhNDQzN2RhZDVmNWNkZDAxNTA4MjVlZTgxODQ0MmNjNGQyZjFjYjJkMTJjZjVhNTgwOlQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJi65NVV5g___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk1NWM0MjNlNWE0ZjA1MzU2NGEwN2I0ODM5YTWE0YTNmZGUyMzAwZWZiNjQzYTMwZjg0NTgwOlQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk5NWM0MjNlNWE0ZjA1MzU2NGEwN2I0ODM5YTYyMGYwZjQzMTg4ZTItNDQzN2RhZDVmNWNkZDAxNTA4MjVlZTgxODQ0MmNjNGQyZjFjYjJkMTJjZjVhNTgwOlQ3Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk5NWM0MjNlNWE0ZjA1MzU2NGEwN2I0ODM5YTYyMGYwZjQzMTg4ZTItNDQzN2RhZDVmNWNkZDAxNTA4MjVlZTgxODQ0MmNjNGQyZjFjYjJkMTJjZjVhNTgwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avodion.law.wake.edu/20th_century/human_nov___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk5NWM0MjNlNWE0ZjA1MzU2NGEwN2I0ODM5YTYyMGYwZjQzMTg4ZTItNDQzN2RhZDVmNWNkZDAxNTA4MjVlZTgxODQ0MmNjNGQyZjFjYjJkMTJjZjVhNTgwOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv5b99vo___.YXAxOnNmZ0IQaGmdHdnoaHMmVihMTI0ODVkZjIzMDgxNDFjYzcwYjY0MmQzNDdkZDhiOTk5NWM0MjNlZjZlOWI4ZGJhMGE3NzA0NmNmOTI1NTcyZTBhYmZhODkyZjBODUwZTBkOTI5ODI5NTVjOZGUyNDgxYjY5MgtuOlQ3Tg

Rivkie Yifat

From: Rachel Greenberger
To: karen_stewart@concentra.com; sylvester@sylvesterwilliam.com; steven@mac.com; maryweinberg@comcast.com; miranda@waterfrontmedical.com
Cc: Carrillo, Angela (BOS); Breines, Alisa (BOS); Leite, Samuel (BOS); Chan(Ho)P; Board of Supervisors (BOS); Chan(Ho)ng; jeanette.arango@concentra.com.spcc; assemblymember.haney@assembly.ca.gov; Kelvin.Pfeffer@mail.ca.gov; Anna.Engelman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel Greenberger

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-58982306__.YXAzOnNmZHQ6OmFiOmM6YzVmMTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmI5NjA6OGZiZjBiZDI1ZmZhZTlkYzI2YTE2Nzc2YzEzZGI3MWMzMmI2OTE1ZDkzZjhhNGM0YZE1YjhiZTMxYzFiZDI&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iFR5S4Ussc&r=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&m=Ha1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&s=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZ56bNVVNqg__.YXAzOnNmZHQ6OmFiOmM6YzVmMTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmI5NjA6NTg4MmQ1YWI0NzhkMGY2YmFmOGVmOTJlMzU0ZTY1NzNlZTQwYzZmNzdkNjgwOlQ6ET&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iFR5S4Ussc&r=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&m=Ha1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&s=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel-2-3Fgoogle_vignette__.YXAzOnNmZHQ6OmFiOmM6YzVmMTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmI5NjA6NjNmMDA1ZjBkZjhhMTNjNDY2YTQwYZZmNzdkNjgwOlQ6ET&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iFR5S4Ussc&r=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&m=Ha1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&s=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israemgl030925.htm-3Fgoogle_vignette__.YXAzOnNmZHQ6OmFiOmM6YzVmMTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmI5NjA6MTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmI5NjA6ZTU1ZTE5NWZiZGE4YzhhNDJhNDMxMmNlNzNlZjQ4ZTE2OTM5MDk4NGViNmFhMDpwOlQ6ET&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iFR5S4Ussc&r=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&m=Ha1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&s=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&e=
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkxvr9d90o__.YXAzOnNmZHQ6OmFiOmM6YzVmMTE2MjYzYmFlOWI1MmFkMjdlYjo5MzAzN2RiNzo3OmZhOTAtZTY2OTg4ZDE3ODMzZmNlMjc0NzEwMmVlYTFlMjAzNzllYWMyYWZjYTQ0YzkwNWNlNTVhZTgwOlQ6ET&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iFR5S4Ussc&r=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&m=Ha1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&s=Ia1Ec7-ABTyLtsAcGu_BfQoHuQjz7SK7Pqoo7sDvZlw&e=

From: Allana Miller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Attention: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra is Unacceptable
Date: Tuesday, January 28, 2025 10:12:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Allana Miller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Gene Katz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gene Katz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From:	Neal Goldberg
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:12:41 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Neal Goldberg

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Barbara Rifkin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Barbara Rifkin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: eduard tsyrulnykov
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:44 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From:	Helene Singer
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:12:56 AM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpkMjg5YzM4YmVhNWEzNTg4ZDA0NTIyYjY2NDEzZDAwZjo3OjY4OTA6MzI4NzNkY2Y0YjJkNGY5YTYyOGExOTY0MzE1YjZiYzhmMmIxZGJhN2U5NmZiODk2YmNiMzRhY2U5NDI0OTQ3Yzp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzpkMjg5YzM4YmVhNWEzNTg4ZDA0NTIyYjY2NDEzZDAwZjo3OjAyMDA6MDhlODI2YjZiYzY1YjRjMTlmYWUwNjI2NWYwNTllY

2UzOGQ2ZjJkZGJiZGRkY2UzNzdjYjBlMjkxNTExYjk0ZDp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkMjg5YzM4YmVhNWEzNTg4ZDA0NTIyYjY2NDEzZDAwZjo3Ojk2OGQ6OTdmZTc5ZGUzYTc3ZTQ1YjkxM2Y0MjY0ZWQ3ZGY1NTA2OTY4MWFiZGZmZWJlMmYzZTJkZjBkN2QwZWM4ODFiNDp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpkMjg5YzM4YmVhNWEzNTg4ZDA0NTIyYjY2NDEzZDAwZjo3OjU3NGM6M2Q5Yzg0M2Y2MmQyODkyMGUzNTFiYzQ0ZWQyZGY3NDFjNDUzMzY1ZWYwZmIxZTAyZTcwNTEyM2UzMWFmYmZjMjp0OlQ6Tg
(4)
https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkMjg5YzM4YmVhNWEzNTg4ZDA0NTIyYjY2NDEzZDAwZjo3OjIzNzA6NTJhMmVhMDljNDdmMWM1NDY3MWQyOTBiNDk2MTk5N2NlZmQ0OGI1ODBkODI2NTRiODNmYzM5Y2M1M2FkYjhiYjp0OlQ6Tg
(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
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Helene Singer
lenieandrew@mac.com

From: Blivaiss Family
To: karen_newland@concentra.com; customercare@theheritagehall.com; pmoore@bhsph.com; pmcmullen@bhsph.com; pmarvin@valleycrestmedical.com
Cc: Calcutta, Roberta (BOS); Bonnica, Alice (BOS); Leyla, Daniel (BOS); Cherkofsky, Bill; Board of Supervisors (BOS); Countryman, Edward; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr Howard Blivaiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHOxOmE6ImppNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWFkNmc0NDo3OjA1YmU6ZDM5ZjVmZjk0ZTk2ZGJhZmU0ZDc1ZjE2NmMxMzEzNjI5ZDUxOGVmODpmOlO63Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvEJ66iJcVc0g___.YXAzOmNmZHOxOmE6ImpwNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWFkNmc0NDo3OjA3MjhhNDc0NjhmZWNmNjg1NmU1YzEzOGU0ZjIxZTBhMDI3OTk5NjNmOlO63Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHOxOmE6ImpiNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWEyNzc0NDo3OjExYTI6YzJkMDI0ZDBkMTI2ZWZkNZM5ZTBkNzk4OGRmMGIwODg2ODNhZjMxMGIwYTOTpwOlQ63Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHOxOmE6ImpiNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWEyNzc0NDo3OjY0NGRlY2U1MmdlZkMDY0NDNmOlO63Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHOxOmE6ImpiNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWEyNzc0NDo3OmIxNTBlODg3MjI4MzMzNjQ2NDdmMDI0NjI2NzY2MmFlOTVmOTBkNDI0MzE1MGE2ZMEVlNGxmOTVhNGNlOTg5NTg3OjE6ImpwOlO63Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xvx5d99o___.YXAzOmNmZHOxOmE6ImpiNDhhNjBlOGM5MzBkZTk3ZGM2ZjE5MTA1YWEyNzc0NDo3OjIxMjU0MmE5MzVmOWUyNGVkMWI0ZmI0NWI3Mzl1NGRkYTUwMDI0NTdlN0RkNmBkNWE1ZjJmM2E3ZTNkNmY4OTVjM2M3NjgwOlO63Tg

Sent from my iPhone

From: Martha Richman
To: karin_swayne@concentra.com; corporatoffice@medicalcorp.com; jsimon@mac.com; mayorwilson@lacity.org; mayor@theelectromedical.com
Cc: Cecilia_Aranda_(BOS); Barrera_Alex_(BOS); Lara_Hanzal_(BOS); Chan@aol; Board of Supervisors_(BOS); Countcincy; senator.padilla@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:14 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bmo0NTQ1YzYxZDI1ZWZlNjVkNTZiYzlhMzI0YTY5ZjpnOmNlNDkwM2I5NTY5OGU5NDc0NTc1NDkwMzA0NTIxMDgxMzgwOlR2Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qAE6SNVNtqg___.YXAzOmNmZHQxOmE6bmo0NTQ1YzYxZDI1ZWZlNjVkNTZiYzlhMzI0YTY5ZjpnOmNlNDkwM2I5NTY5OGU5NDc0NTc1NDkwMzA0NTIxMDgxMzgwOlR2Tg
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(4) https://url.avanan.click/v2/r01/___https://awoken.how.yale.edu/30th_century/human_age___.YXAzOmNmZHQxOmE6bmo0NTQ1YzYxZDI1ZWZlNjVkNTZiYzlhMjQ1YTFhZjIzZjo3OmJkZTQ5YjdiNWMxNjQ4NTc1YWM2MDRmZDNlMGI1ZmY2OGM4NTUyZDUzOTI2ZmQwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9kvc9d99o___.YXAzOmNmZHQxOmE6bmo0NTQ1YzYxZDI1ZWZlNjVkNTZiYzlhMjQ1YTFhZjIzZjo3OjMyMmU0YmU1YzYzc3NDgwN2NlMzVkNTc4NTYxNTOwMWFlOTI1ODgwOlQ6Tg

Sent from my iPhone

From: Vicki
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely,
Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 10:13:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Art

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36SNVVNg___.YXAzCmNmZHQyOmFlbzo1M2EzNjNkMmZmODI4ZTk5NzQxMmIwMTFkZTAzZTQ1NDo3Ojc2YTo0MCZjMjQwMGEzYTJlMzc3MDJiMzE2NTZmNDAwZDI5ZTIwNmRiZDI5OGM0ZjdmOWJkYTFjZDEwMjRlMWZkYjExZGVmNDg0OkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyOmFlbzo1M2EzNjNkMmZmODI4ZTk5NzQxMmIwMTFkZTAzZTQ1NDo3OjgxYjg0YzI2Y2ZkMjM1ZmFlN2JlZWY1MTIwNDAwZDI5ZTIwNmRiZDI5OGM0ZjdmOWJkYTFjZDEwMjRlMWZkYjExZGVmNDg0OkY6ETg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israengl030625.htm%23:~:text=Tragically%2C%20the%20lies%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCmNmZHQyOmFlbzo1M2EzNjNkMmZmODI4ZTk5NzQxMmIwMTFkZTAzZTQ1NDo3OmIwYmE0MzY2MmU0MDVjYjBkNTQ2NDQ0MzFiNmVkNWU2OGI4M2UxMzMyNzE2NTVkZTMzMmdiZGVlZTk3OTRjMGM4Y2MyYzg0OkY6ETg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzCmNmZHQyOmFlbzo1M2EzNjNkMmZmODI4ZTk5NzQxMmIwMTFkZTAzZTQ1NDo3OjAzNDg0NDU4MjI2NjUxYWI4OTAlNTQ5MjhhMmYxYzgyZTVkNGUwYzNhYzFiZWQ4Zjk4OTI5ZDY4NDkzMTAxNTc1YzUxYTg0OkY6ETg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9l0l9o___.YXAzCmNmZHQyOmFlbzo1M2EzNjNkMmZmODI4ZTk5NzQxMmIwMTFkZTAzZTQ1NDo3OmVmNzE5MTU4NTZhMDg1MWQ4NzFkMTU2YjZjNmM0ZDdmYmRmZTAyOWVkY2VmYjAyNDAyMGVmZmEzMTk2ZDFjZmY3ZTIxMmp0OkY6ETg

From: Audrey Adler
To: [redacted]
Subject: Urgent Concern: Image Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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Audrey Adler
Certified fitness professional
Owner
https://url.avanan.click/v2/r01/___www.homebodiesworkoutfitness.com___.YXAzOnNmZHQyOmE6bzpjNTUwMmEwOGM3NDVhZTRkODA4MzAxM2RiYWRhYzlxYTo3OjgzYTU6MGJmNTQ3ZDZjMTZlN2YxN2Q3OGVkODMwMmcwNWEwMGUxZDRkODZiNGIxMTE0YjhyNGJlOGFkODk2ZTliZGE2Mzp0OlQ6Tg

From: Gail Friedman
To: kathy_matsui@cityoflondon.gov; jonathan@parliamentwatch.com; enquiries@bbc.com; enquiries@theguardian.com; enquiries@telegraph.co.uk
Cc: Cecilia_Rosario (BOI); Dominick_Alice (BOI); Lamb_Daniel (BOI); Churchill@; Board of Supervisors (BOS); Chairperson; Senator.Jahmal@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gail Friedman

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0I6NJVNw___.YXAuCm9zcDI0cOwnEihoo2ZGQ0NWY3YTM4Y2EyZGQ0NTY3NWE4NjE5NDk4OTUxMmo3OmJkbGFmMjM0YTA2NjgxMDM2ZWE5ccCyEaNjcwMjBkOGI1MmIzZGI1ZmE3OjE2MTQzNDNlNDgwOk1YITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafats-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9zcDI0cOwnEihoo2ZGQ0NWY3YTM4Y2EyZGQ0NWY3YTM4YzOWEyYmOWE5MzYwOWEyYmVkODBlNWI0MDQ1MGU4OTFkMDE5YmE3NGI3ZjNlNWE5YzlmNzhjM2E0OTI5YTI4ZDY5NjgOYjI6ZmM3NDgwOk1YITg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/pal/58/statements/israel030925.htm%23:~:text=Tragically%2C%20the%20Rio%20people%2Dled,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm9zcDI0cOwnEihoo2ZGQ0NWY3YTM4YzEyZGQ0NTY3NWE4NjE5NDk4OTUxMmo3OjBmaXE5ZGYzcSMDI5ZTNhYWU2ZjUzMWYyYjA2ZGNiNTENDNiMjk1OTVhYWFmZjNiODA3ZDEwNzU1MWNiMWEyYWUzOTk2ODpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm9zcDI0cOwnEihoo2ZGQ0NWY3YTM4Y2EyZGQ0NTY3NWE4NjE5NDk4OTUxMmo3OjBkMDI0YTIxZTk0N2YyOGQzZjVlYzg2YzEzM2E4ZjhlY3Q2YjBlMDI0ZGZkNWM3MzNjIzY2ZlMGJkMzU1YWVhMTI5NzE2ZDpwOkYETg
(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/ljxx39ydvxyo/fulltext___.YXAuCm9zcDI0cOwnEihoo2ZGQ0NWY3YTM4Y2EyZGQ0NTY3NWE4NjE5NDk4OTUxMmo3OmJmNzY0MmQzOTIzZDY1YmY2NWYxMmIxYWM4OTIxOGQzZWNlMzRiZTI0N2EzOTZiNWJlOTA0ZjAzMzY5MWJhNTpwOkYETg

Sent from my iPhone

From: Idan B. Yacobs
To: kevin_newton@concentra.com; customerfeedback@medical.com; pressoffice@fmrc.com; pressoffice@foxnyc.com; pressoffice@nbcmedical.com
Cc: Carollo, Angela (BOS); Jemison, Alicia (BOS); Leite, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Citycommissioner; executive.assistant@parrots.ca.gov; assemblymember.hoxey@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Kelvin.Fitzpatrick@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Idan Yacobovitch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzoxOmNmYjI6YjhmMTUxMDM0ZWM3YzZlZjMzMTgyNjBhNTlhYzk2MDM4MWYzZGE2M2JmOWNlYzFkYzc4YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z0lAVV3ng___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzoxOjM4MzAxNWNlYTc1MDZlY2RlNTY5ZGI4NDZlZjE2MmRjOTIwNDVkZjdlMZZjZjdlZWUjY3pwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzo3OjFmZmRjOTIwNmRkYzE5ZGU1NjE5MmYtYmM1YzY4Yzc3ZTA1MmM0MDQ4YWNiNjJjZmE2MmRjOTIwNDVkZjdlMZZjZjdlZWUjY3pwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzoxOjE5NDE0ZTFjNmFhODRjY2YyOWQ4ZmNjYzlmNzhYjMyOTk0MmU5ZGI1MDc3NGJlNzJjOTQ3MmQzYzcyOGRmMzAyYjI0NqpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzoxOjNlMjM0NjNkNTk2MmU4ZjAxMWY3NTBlMzM4NDhlZjA4MmE5OTY4YjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0l9xvn___.YXAzOnNmZHQxOmE6bzowMjk5ZTU3OWY3MTlhMzM2ZGIxODMyMmU1NjcyZmUxNzoxOmE3ZTVmOGEzOTBkZjc0ODE5ZWM1NGE5ZGU3NWRlMmYxYzcwNGFkNzdlOWM4ZjgxMWY0NTBhMzM4NDhlZjA4MmE5OTY4YjpwOkY6Tg

From: wingnet@icloud.com
To: karin_meador@concentra.com; corporatebusiness@ucsf.com; pmason@hrpc.com; marcusbrim@hrpc.com; marcalvo@voltcremedical.com
Cc: Cassilly, Amanda (BOS); Jennings, Alisa (BOS); Lamb, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Clerk@sfgov; privatic.agency@prestate.ca.gov; propertyownership.frangos@propertytax.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Wendy Sinett

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm9mZHQvOmE6bmtMjZkOTk0ODEzZTI1ZmY2ZjRmOWJkNzc1NmQxZjQ2ZjQ3OjkwYWE0YjRlODVyNDFkNmNmNDBkOTE2ODA3ODY1NWZkOTFlMDgwNzAwMDI6NjZmNjVlMGVkNzBlYmYyZGY3MWY0ODVjMjmvOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6SNVVNg___.YXAuOm9mZHQvOmE6bmtMjZkOTk0ODEzZTI1ZmY2ZjRmOWJkNzc1NmQxZjQ2ZjQ3OjU0MDI6NmQ5ZGZmYzY4ZmMxZDNmZGQ4YzU0ZDNlZGZlOGI1NDNlZjY2YmZGFmNTFhNzk3OWE0NmEtMDA1MWQ2NWE0NmEtMzMxMzA0MTEwOGRjZDNmZGQ4YzU0ZDNlZGZlOGI1NDNlZjY2YmZGFmNTFhNzk3OWE0NmEtYWRkYTMyMmUwLWMTBiZTMwODFjMDA1MWQ2NWE0NmEtMzMxMzA0MTEwOGRjZDNmZGQ4YzU0ZDNlZGZlOGI1NDNlZjY2YmZGFmNTFhNzk3OWE0NmEtYWRkNzQzZDFiODQ5NjVjMjdlZjE1ODM0MmJmMDpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQvOmE6bmtMjZkOTk0ODEzZTI1ZmY2ZjRmOWJkNzc1NmQxZjQ2ZjQ3OjQ3YWI0ZGJlODI1NDQxYzFmZGFmNTFhNzk3OWE0NmEtYWRkYTMyMmUwLWMTBiZTMwODFjMDA1MWQ2NWE0NmEtMzMxMzA0MTEwOGRjZDNmZGQ4YzU0ZDNlZGZlOGI1NDNlZjY2YmZGFmNTFhNzk3OWE0NmEtYWRkNzQzZDFiODQ5NjVjMjdlZjE1ODM0MmJmMDpwOlQ6ITg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9mZHQvOmE6bmtMjZkOTk0ODEzZTI1ZmY2ZjRmOWJkNzc1NmQxZjQ2ZjQ3OjM2MDg6OGZlZWEwYzJkNGM5NmZkZGNjYTZjZWU5NWJkMDc5ZTgxNjk4YWRkN2QzZDFiODQ5NjVjMjdlZjE1ODM0MmJmMDpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.wake.edu/20th_century/human_rights.asp___.YXAuOm9mZHQvOmE6bmtMjZkOTk0ODEzZTI1ZmY2ZjRmOWJkNzc1NmQxZjQ2ZjQ3OmY0YzI2NDAwZWY0MTZlZTc5NDAwZWY0MTZlZTc5NDAwZWY0MTZlZTc5

From: Leslie Adler
To: leads_mayors@ontario.ca; mayor@cityofbrantford.com; mayor@brac.com; mayorwalkerville@gmail.com; mayor@cityofwindsor.com
Cc: Calvillo, Angela (BCI); Ipsenza, Alda (BCI); Leck, Daniel (BCI); Clerk@all; Board of Supervisors (BOS); Clubhillmay; senator.salonen@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:30 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmFlOjgzemY2UzZlOWEyNzY1MzY1YjhlOGQyMWVmYmRmZDFlOmE5c3ImaUxlGCI6MWM4MGIyMmFiMTM5Zjc3YmRlY2Q0ZTJiOWZmZmY5MGJhMDRjOGZmNWI0MDM5YjdmNGY3MTEwYTVkYjNlNDQ2MmMyYWZmZTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV9g___.YXAzOnNmZHQxOmFlOjgzemY2UzZlOWEyNjc5YWRmYTMyYjhlOGQyMWVmYmRmZDFkOmM5c3Xma3ZlTA6MmMtZmNhYjIwOGM0MTQ4ZTk1MzA3YTJlZjNlNDk0NGQwOTE5MmI4YTBkMGU1YjpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE0ZmYzOjBjYTY6MzgxN2NmNDZmNTI0ZGJjYTNkOGU0ZGNmYTdjMGJhYjE1ZDU3MGQxNzhlZWIxYzM1YzQxNTVmNDU2MzMzYWZmZTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030825.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20launched%20at%20Israel.&data=___.YXAzOnNmZHQyOmE0ZmYzOjVkMWYwYmRmZDE0MTc0OjU0YzhlNjVkNmNkNzkyYmM4MWY0ZGZjY1YWRmYTMyYjhlOGQyMWVmYmRmZDEyM

From: dohertyjk@icloud.com
To: karen_newton@concentra.com; concentra@hrhcconsultant.com; executive@cnpr.com; mayorwatkins@cityofpress.com; mayorjk@hrhcconsultant.com
Cc: Carrillo, Angelica (SEN); Bambica, Alicia (SEN); Leyba, Hannah (SEN); Chairman@; Board of Supervisors (SEN); Cloud@cnpr; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer Doherty

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909366___.YXAzCmNmZHQyOmFiOnqsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjM1YzI6OWM0MTFmNzMxMjY1ZDgtYzY3Mjd0OC0zNmYwcODBmN2N2NmY2YTVkWlOjUyMDpwOlQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZ8OSVY9ig___.YXAzCmNmZHQyOmFiOnqsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjM1YzI6OWM0MTFmNzMxMjY1ZDgtYzY3MjdiOjA6NzE4NjNlNGI0ZjU2ZmMzZGU2NjM5ZTc1NzQ4MDU1YmZjOlM6MTc5ZGI4Y2IxNzhkZmFmOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyOmFiOnpsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjM1YzI6ZTc1NzQ4MDU1YmZjOlM6MTI3ZTc1NzQ4MDU1YmZjOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyOmFiOnpsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjM1YzI6NjM6ODFlNzAzYTAyZjc2MTg0NDRmZWNmOWVjMTM1MzYxOGNkYzJgwM2QzYTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyOmFiOnpsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjM1YzI6ZjA3NTFlMDk2NjY1YTg4MTE5MWJmZjI5YjY2OGI1MTFlaTllMGMxMGI4NDNmeGlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4wx3vd88o___.YXAzCmNmZHQyOmFiOnpsYmZlMDg1NDZkYzRhMWVkMjJiMjQ1NTZkYjBkZTQ3MmoyOjRiMmI0NzIwMTIwMDhiNTZmNDFiZGY0YzE2ZTYzMGI3NzJiZTQ2ZGc3NGZiYzI0ODIwe2Tk6ZjQ5ZTgwOlQ5Tg

From: Ronit B
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ronit Gershinsky

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Renee Moskowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Healthcare Professional
Date: Tuesday, January 28, 2025 10:13:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Stop your Jew Hatred.

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

Sincerely,
Renee Moskowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: runfastbanjo
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 10:13:50 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gregg Levitan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sanford Kadish
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:52 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sanford Kadish

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Amy Berger
To: karen_newton@concentra.com; concentra@hotlinemedical.com; jwinson@mac.com; mayorwilson@prower.com; mayor@thetelcomedical.com
Cc: Cecchi, Angelo (BOS); Berrios, Alex (BOS); Lane, Daniel (BOS); Chan(Staff, Board of Supervisors (BOS); Countryman, Jeremy; jeremy.cooper@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Symbols of Hate and Terrorism should NEVER be Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:53 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQyOmE6bzpkYzEwNDE1MTI0YmYzNTMwZTVlOGQxYzlkNzFlZDY5OTc3OmZmNWM0OGEwNmRkMDY0ZmI1ZDI5NzdlNTY2NjAwMDIzOjpneOlQ6ES
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6iSNVNg___.YXAzOnNmZHQyOmE6bzpkYzEwNDE1MTI0YmYzNTMwZTVlOGQxYzlkNzFlZDY5OTc3OjAzMjA5NGZmOWI4NmNlZjU2MDA1NjE0NjU2NjU5NjU5NjU5

From: Melanie Ringel
To: karen_newton@concentra.com; newsroom@phillynewsmedical.com; pressoffice@cnn.com; mayorsoffice@chicago.com; mayor@seattlemedical.com
Cc: Carruthers, Amanda (BOS); Benitez, Alicia (BOS); Lewis, Hannah (BOS); Chan@gmail; Board of Supervisors (BOS); Chan@chi.org; senator_wagner@senate.ca.gov; assemblymember.rivas@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melanie Ringel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmo3NzdjNzFmZDI6OGI4NjA3OTVjY2OwNGMwNDc4MjM1Yzo3OjA5ZGU0MmI0NWQ3ODBhNjQxNzQxOTNlZmo0NTk5NWIyNTA5NjU3MTgxYjI0MmIyZjc4ZWQ3a0NmMzGTM5MGEyNTM4MjNmEwMDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI0SNVNAg___.YXAzOmNmZHQyOmE6bmo3NzdjNzFmZDI6OGI4NjA3OTVjY2OwNGMwNDc4MjM1YzozOjBmNTk5MDc1YjM3MDc4YjE4MjM2MTk2MjdkMjU4YjA1NTZlOTg5N

From: starbrite1125@icloud.com
To: karin_meyers@concentra.com; communications@concentramedical.com; pressoffice@cnn.com; marcusbrown@chronicle.com; pressinfo@nationalmedical.com
Cc: [Cabello, Amanda (BOS)](mailto:Cabello,Amanda(BOS)); [Estrella, Alma (BOS)](mailto:Estrella,Alma(BOS)); [Lopez, Hannah (BOS)](mailto:Lopez,Hannah(BOS)); Clerk@all; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Chan@cnn.com; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Keira.Fiefield-ward@sen.ca.gov; Keira.Fiefield-ward@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:13:55 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/…/https://www.bbc.com/news/uk-england-london-68902366_!!YXAxOnNmZHQ6OmE6bnpIMjY5YzAjZDM4NjMwMjFiNjU3YTM3NWJlNGVlZjFkYzo3OjhlYWM6YmU1NjFmMGE5NmQ2YW3mMGk3NmY4MmU0YTM5MzJiODY1ZWRmZDE1NDBkZiI6OjdlYmY3OGI3Tg
(2) https://url.avanan.click/v2/01/…/https://www.youtube.com/watch?v=g-ZH6NVVNg__!!YXAxOnNmZHQ6OmE6bnpIMjY5YzAjZDM4NjMwMjFiNjU3YTM3NWJlNGVlZjFkYzo3OjM5MGI2NjM1MjUyMGI5NGNkMjAxNjM5ZGY5YWNjY2I0MTZmZTA1YmY1OGQ2OTAyN2WY2MTM5MmEyYmVlYzmeOlOlTg
(3) https://url.avanan.click/v2/01/…/https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZHQ6OmE6bnpIMjY5YzAjZDM4NjMwMjFiNjU3YTM3NWJlNGVlZjFkYzo3OjZiMjQ0ZTI5YmQ0OTFkYjMxOTc0NGQzOTg2MGFkZjk5NzFjODMwZDM0ZTI5YmQ0OTFkYjMxOTc0NGQzOTg2MGFkZjk5NzFjOlOmAwZjk0MzY1YzJmMjNTNmMjggOTM3OWVmNTU1MTYxYTBlNjNkYTIzZTZkMDE2YjkzNjU4MzY1YzJmMjZTEzNzU4YzgwOlQ5Tg
(4) [https://arodon.law.yale.edu/20th_century/human_eye_____YXAxOnNmZHQ6OmE6bnpIMjY5YzAjZDM4NjMwMjFiNjU3YTM3NWJlNGVlZjFkYzo3OjA2OTI0MTE2YmEyYzo3OjM2NjY5YWU2MjMtMjU5LTQ1YmEtYTc0YS00OTg5YWRhNWNjNTlYjZTI1MDU5YjooNiU0MzJhN

From: Maya Wolf
To: bank_mayors@concentra.com; personnel@retroremedial.com; pressoffice@nyc.com; mayorsoffice@nyc.com; mayor@millerremedial.com
Cc: Cassidy, Angela (BOE); Barrera, Alex (BOE); Lane, Daniel (BOE); Chancellor; Board of Supervisors (BOE); Chamberlain; senator.wagner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:02 AM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gZJi65VV5Iq___.YXAuOm5mZHQyOmE6bzo0NTBhMWM2ZTBiYzo2ZM2E3ZjgwNTM2YzYzMjI2NjdkYjo3OjRlZjU5YzFmMTAyNDE2YTQxNTVlMzU2ZGE3MTk3NZQ1NmMwYzBmZmNlNzY4MDM5ZGY3MWVkYmY1ZDA4Y2I1ODFjZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQyOmE6bzo0NTBhMWM2ZTBiYzo2ZM2E3ZjgwNTM2YzYzMjI2NjdkYjo3OjIyY2M5ZWIwZmZmNiNzY4MjM2ZGY3MWVkYmY1ZjNlZlY5ZmIzNzg4MDM5MDQ1YTZiZTIzOTpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQyOmE6bzo0NTBhMWM2ZTBiYzo2ZM2E3ZjgwNTM2YzYzMjI2NjdkYjo3OjZjZTg4ZGI5ZGRiMGU0NzZiNTVjMmNmYmYxZYzc3Nzg6NGM3ODA0NjY3M2NiMzA1MDlhMTE3Nzg4MDM5MDQ1YTZiZTIzOTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOm5mZHQyOmE6bzo0NTBhMWM2ZTBiYzo2ZM2E3ZjgwNTM2YzYzMjI2NjdkYjo3OjMxMjk4OTRiNDZmZmY2ZjU2YzU1ZTU4MGM3MjdjODNlZjU3YTI1ZmUyMTdlYmE0YjI0MTgwZTI4NDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99eo___.YXAuOm5mZHQyOmE6bzo0NTBhMWM2ZTBiYzo2ZM2E3ZjgwNTM2YzYzMjI2NjdkYjo3OjgwOGQ0MGZiZGNlOTg2OTc4MDI4NjI2OWZlZGRhM2Y2YzY1ZTU4MGM3MjdjODNlZTk3YTI1ZmUyMTdlYmE0YjFiMTgwZTI4NDpwOkY6Tg

Maya Wolf
Sent from my iPhone

From: Harris Wilkin
To: [redacted]
Cc: [redacted]
Subject: Concentra Medical: Keffiyeh Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:04 AM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOmNmZHQyOmE6bzo5NTc3NGRkNmVhNzI0ZjE4MGVjNTU1ZWJkMTdiNzc5Nzo3QkJkMDE6OWVmNjMwYWI4NTc5ZWU3N2MxZDc4NmNiYTNkMTRhMjRjMjBhYWJlZjZlZjZjZjE0N2Uxe2TIxYTk3ODNmZDZlZjg6OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo5NTc3NGRkNmVhNzI0ZjE4MGVjNTU1ZWJkMTdiNzc5Nzo3NjY2ZjgzNzNjZjc1NTM1YmUxNDUzMzJiYTA3NmU1OGI2ZTNmMjQyY2YxMDg6OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/statements/israengl/SD023.htm%23:~:text=Tragically%20%25200or%2Ben%2Bpeople%2Band,19%2C000%2Bseparate%2Bterrorist%2Battacks.___.YXAzOmNmZHQyOmE6bzo5NTc3NGRkNmVhNzI0ZjE4MGVjNTU1ZWJkMTdiNzc5Nzo3OjU2ZmU6MjM0ZjhhMWM3NzI1ODVmNmRmOTk2YTcxY2IlMzQwOGI4MDVlOWMwMTcxZjAzYTg0OkY6Tg
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Harris

Harris B. Wilkin, CIC |Wilkin Scott Associates, Inc. |Insurance & Risk Management
[5467 Main St, Suite 2 Williamsville, New York 14221]
[716.565.3400, Ext 105] Direct E-Fax: [716.524.6323] | [Harriswc@wilkinscott.com] www.wilkinscott.com

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Thank you

Sent from my iPhone

From: WAYNE KUTNER
To: karen_spencer@concentra.com; concentra@cityofcrestwood.com; executive@mac.com; mac-workforce@kroger.com; mac-pro@pittsburghpa.gov
Cc: Gerzhoy, Angela (BOS); Kamenca, Alexa (BOS); Lacey, Samuel (BOS); Chan-Hyatt, Dorothy (BOS); Board of Supervisors (BOS); Chan-Hyatt, Dorothy (BOS); Board of Supervisors (BOS); Chu, Chyanne; senator_wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:12 AM

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cc: Press, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6aza2MWRhOWUwYjYwYzNlMWVjOmY6NmM1OjU2YzNjcwZmZlMzo3OmRkYTM6JWQyOmJjZjE2NDI0MzQ3OTM0YTkkMmEzNzNlNjcwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OlVVYg___.YXAzOnNmZHDxOmE6aza2MWRhOWUwYjYwYzNlMWVjMWNmMTk5NZY1NjcwZmZlMzo3Ont3ZTY1ZjY3NmZiMzY2ZTY1ZjY3NmZiM2Y6NjZlMDJlMjZmMDg2ZmMwYmU5YmZjZmQ1MDBlYWYwZmQ1MDBlMjZmMDg2ZmMwYmU5YmZj

From: Linda Hershkovitz
To: kaplan_meagan@concentra.com; nurserich@centuryhospital.com; mmcavoy@mac.com; mgrosenkrantz@kemper.com; cmcevoy@centuryhospital.com
Cc: Carullo, Angela (BOS); Bontrager, Alisa (BOS); Leslie, Samuel (BOS); Chan-Gould, Board of Supervisors (BOS); Chan-Gould, Clerk, Mayor (BOS); supervisormelgar@sonoma-county.org; supervisormember.hopwell@sonomacounty.ca.gov; Kristin.PfeiffenbringerJr@sonoma-county.org; Kristin.PfeiffenbringerJr@sonoma-county.org; Jenny.Donnan@sonoma-county.org; Jenny.Donnan@sonoma-county.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Linda Hershkovitz
Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-64909236__;!!OToaGQ!XTYwOTUrZOTc1ODQtNTgxNmU5ZDI5MTY1OGMtNmIwNGNlOTk1MDU0MZZiNjc3OTA2NGO0OTY5OGMtNzNiOWNiYjEwYjEwNTYwOTU2OTc1ODQtNTgxNmU5ZDI5MTY1

From: Linda Cohen
To: kevin_newton@concentra.com, mclaren@danforthmedical.com, wallace@mac.com, margaret4kim@hotmail.com, mlevy@pottersmedical.com
Cc: Calcifer, Roberta (BOS), Bombeck, Alice (BOS), Lecht, Jocelyn (BOS), Chen-Hall, Brandi (BOS), Board of Supervisors (BOS), Chakrabarti, Jeanice, jeanice.chakrabarti@sfgov.org, dreamteammember.harvey@townsville.qa.gov, Kristy.Pfeiffercox@hars.qa.gov, Anna.Esparsen@hars.qa.gov
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:18 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4i6NUV5g___.YXAzOmNmZ3QzOmE0bzgwkNJ1MTA2OGJ5NzFiNTQ0ODE5ZTMxY2Q3YmQxMTMxMzo3OmI0ZjQ5MjkzYzRlZGQ5MjI3MmMwMjk5NmQ3YzM5MzM0MmM5ZTo2ZDpzcHI:ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ifat-tala-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZ3QzOmE0bzgwkNJ1MTA2OGJ5NzFiNTQ0ODE5ZTMxY2Q3YmQxMTMxMzo3OjRmZTI0MTBiYWI5NzM5NzE2MTUxNmI3ZjRmZTI0MTBiMmYxYmZkYjdkYTAxY2M5YZQ1MjcyYmI5NTAyYzAwOWQyMTY2YTpwOlQ6ET
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZ3QzOmE0bzgwkNJ1MTA2OGJ5NzFiNTQ0ODE5ZTMxY2Q3YmQxMTMxMzo3OjJlOTM6NzUyNjk2ZWMzNGU4MzkxMzRmYTYwNDVkMTBlMmYxYmZkYjdkYTAxY2M5YZQ1MjcyYmI5NTAyYzAwOWQyMTY2YTpwOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZ3QzOmE0bzgwkNJ1MTA2OGJ5NzFiNTQ0ODE5ZTMxY2Q3YmQxMTMxMzo3OmRlNmE0M2RlMDY2LWY3NmM0ODQ5ZDEzZTU1Y2I3MZZjZmQ5ZjQzMTIyZWZlOjY6ZDpzcHI:ET
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxvr0d8o___.YXAzOmNmZHlOyOmE0bzgwkNJ1MTA2OGJ5NzFiNTQ0ODE5ZTMxY2Q3YmQxMTMxMzo3OmM0ZWNjMWFkYmVmNZZlNTI0MmYyYTY3MjIzMzY1YWZlZGVlMjc2MzkyY2Q5NzNiMmM2ZjI4MjRkZjg5YmQzMGE3ET

Linda Cohen

From: David Ahman
To: karin_reeves@concentra.com; nurseinc@telehumanfetal.com; www.w@mail.com; mayorwilson@gmail.com; mayor@toolecounty.gov
Cc: Carlotta, Angela (BOS); Jenkins, Alisa (BOS); Leon, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Clerk@smmc; jessica.salmon@concentra.ca.gov; powerlumember.honey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

David Ahman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAxOm5mZHQvOmE6bzo0MzkwOWMxZDgxODNlNzI0ODBmOWE1ZjM1NDE5ZDAwMTo3OTpmOENlYjk2ZWNkMzQxNzg2YwMTAwNDcwZWU2ZWYxNWU1ZDhkYTBhMTAxOTI5NjEzNzgyYjY4OTMx:Y2l1OTFkZmRhZGM2YTMxOk1Y0Tg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2321~:text=Tragically%20%2C%20for%20the%20second,19%2C000%20wounded%20and,19%2C000%20orphaned%20Palestinian%20children%20as%20a%20result%20of%20the%20attacks.___.YXAxOm5mZHQvOmE6bzo0MzkwOWMxZDgxODNlNzI0ODBmOWE1ZjM1NDE5ZDAwMTo3OTpmOENlYjk2ZWNkMzQxNzg2YwMTAwNDcwZWU2ZWYxNWU1ZDhkYTBhMTAxOTI5NjEzNzgyYjY4OTMx:Y2l1OTFkZmRhZGM2YTMxOk1Y0Tg)
(4) https://url.avanan.click/v2/r01/___https://arcolaw.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQvOmE6bzo0MzkwOWMxZDgxODNlNzI0ODBmOWE1ZjM1NDE5ZDAwMTo3OTpkAyNjZlOTg5MzA5YTQxMjQ5YjAwZTBkNTY1MjVmMWI0YjNlMmEzZTk1ZTBkNTg0NDA5YzlmMjgwOkVkYTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d90vo___.YXAxOm5mZHQvOmE6bzo0MzkwOWMxZDgxODNlNzI0ODBmOWE1ZjM1NDE5ZDAwMTo3OmY0MjM6NDg2MGRiZDhlOWI3MmIzEzYmM3MGMyNzJlZWFkYjMyZjk4OTc3MzY5ZGE4ZWVhYTZlNWJkZmQ2MDY0NDgwOkY0Tg

Sent from my iPhone

From: Hertsel Labib
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:14:32 AM

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cc: Press, City Council

Dear Concentra Medical:

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: mac.scarr@gmail.com
To: mayor@phillycouncil.com; cityhall@phillycouncil.com; district1@phillycouncil.com; district2@phillycouncil.com; district3@phillycouncil.com; district4@phillycouncil.com; district5@phillycouncil.com; district6@phillycouncil.com; district7@phillycouncil.com; district8@phillycouncil.com; district9@phillycouncil.com; district10@phillycouncil.com; atlarge1@phillycouncil.com; atlarge2@phillycouncil.com; atlarge3@phillycouncil.com; atlarge4@phillycouncil.com; atlarge5@phillycouncil.com; press@phillycouncil.com; jessica.shilling@penn.edu; pennmedicine.news@pennmedicine.upenn.edu; linda.rhodes@phillyhro.org; diane.frankel@hro.org
Subject: Urgent Concern: Hate Symbols Worn by Healthcare Professional as Patients Fill Concentra
Date: Tuesday, January 28, 2025 10:16:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gigi Rosenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzo5MjgyOTg2YmVlZDVlMmU2OTI0Ok5NDg1OTU4YTlhNTg0ZjcxOjUxYTk4M2U1ZGZkMDIyYmJlYTAxYWRkNDc5MjJmZTVmMmM0ZjJmNmFjNjJmODk1NG34ODI4MmMzNjZVkN2YzZTU5MWI5NTg0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___YXAzOnNmZHQyOmE6bzo5MjgyOTg2YmVlZDVlMmU2OTI0Ok5NDg1OTU4YTlhNTg0ZjcxOjVxNTQ0MWNlMGNiZmQzMTNkZjA2OWMxMjJmOGMxNTVhNGI4MDM3NjE2MDEzMjFlOTBkZjU2ZjJmYmE3OWQ3MmIxMWFxZjg4OGJkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzo5MjgyOTg2YmVlZDVlMmU2OTI0Ok5NDg1OTU4YTlhNTg0ZjcxOmU3MWI0NmUxOTI0YzE3YzVkNTI5YWMyNmZlMTU1YzgzODVhYTZmOTUwZDEwOTdkNDljZWJiNzZlOTkwZDIzOTg5OGJkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israem030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,13%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bzo5MjgyOTg2YmVlZDVlMmU2OTI0Ok5NDg1OTU4YTlhNTg0ZjcxOmE3Y2M0NDIjZTi5NDM1MTIxMDBjZWZlNjVmODM1ZmM1YTA5YTVkOGUxMmE2MDU4NDQtZDUyYTMwMTlkYjZjZTkwNjZkYTg0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE6bzo5MjgyOTg2YmVlZDVlMmU2OTI0Ok5NDg1OTU4YTlhNTg0ZjcxOjRlYwNWU0MDRiNTBiODI1MzA0OTNkYTIwYzY1YzMTlkMTNhMzAtNjcwYTQxNTQyNDVkZTVlNmU1ODM2ZmM1YTA5YTVkOGUzZDI0ZmRlZmZiMDU4NDQtZDUyYTMwMTlkYjZjZTkwNjZkYTg0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: gila elbaum
To: hardy_meagher@concentra.com; patricia@patientmedical.com; pmeyer@cmpc.com; marycostello@cmpc.com; pmccoy@patientmedical.com
Cc: Cabello, Amanda (BOS); Garrigus, Alicia (BOS); Lesh, Daniel (BOS); CherryDaE; Board of Supervisors (BOS); Chinatocomp; jennifer.carroll@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenberger@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:15:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0NjU1YTgxNzVkMzg2NDg1YTc4YTlkYmU2ZTgxYTE1ZjYwNjczNGU1ZDE2ODgwOlO2ETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZJ6l0VVNg.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0NjU1YTgxNzVkMzg2NDg1YTc4YTlkYmU2ZTgxYTE1ZjYwNjczNGU1ZDE2ODgwOlO2ETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0NjU1YTgxNzVkMzg2NDg1YTc4YTlkYmU2ZTgxYTE1ZjYwNmZiZDE5ZmQ0OTQxZmY0ODY0NDlkZDU5Y2RmNWNmNjEwYzE4ODBhMTU5MGFjMzU3ZTY5YWQ3YTpwOlQ6ETg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OjdM2U0MmgtMmJiNjQwMjEyODQwYTI1Yzc1YmIxNDk0ZWMyN2Y2YmMmMmMzYTItMGE3YzpwOlQ6ETg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas_asp.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OzU1MzE0Nz1ZTJNzo3OjhlOTY2NmQ3NjQ3ZDRmZWI3NWI3NjY4MTA5NDA1YmNmMDcxOGM3MmIwODE0YTEyMzc4MjhjOGVjOTpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vdxvx9d9vo.___YXAzOnNmZHOyOmE6bzpiY2QxMzI6MTQxZTUwNjkyMzNiOWRlYzo0Nzk1ZTI0Nzo3OzU1MzE0Nz1ZTJNzo3OmZlYmY1ZTZmZDdlNDY3YjU2ZmMzOWE0NmUwMWM0NmYyZWQ1YWEwYTEwNGJmOTBmNTBlNWJhNDBlMmUwNDA4ICGYxYzNhYmpwOlQ6ETg

Gila Elbaum

From: Ella Lang
To: kate_meyler@concentra.com; corporatebox@concentra.com; pmayer@hcpc.com; marcomkt@hcpc.com; marcatobe@concentra.com
Cc: Cassity, Angela (BOS); Jennings, Alisa (BOS); Lynk, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Ghiselli,Amy; privatecounsel@eastate.ca.gov; propertyowner_survey@eastate.ca.gov; Kristy.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Despicable!!!! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:15:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmFiOnm3OWU3YzliZjE3YzI0MzkyMjI2ZGJhMGNiZGZiMWM5NDo3OGYwODE0Y2M5ZDQxOWNiZTc5OTdhZjU2ZjE4MDM5ZmE4YjhkOTM4ODZkZTcxNzZlOTpyclOlOiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6SNVVNg___.YXAuOnNmZHQyOmFiOnm3OWU3YzliZjE3YzI0MzkyMjI2ZGJhMGNiZGZiMWM5NDo3OGYwNjAyNTg6NDo3MjI1NDI4NiVmNGE3MWUxMmUwMmI0NWU1OGI0ZGI4ZmI4ZWI3NzY5ZTA5OTQzMjA5ZDY3MDE4YWFlOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmFiOnm3OWU3YzliZjE3YzI0MzkyMjI2ZGJhMGNiZGZiMWM5NDo3OGYwNjAyZGZjMWM5NDo3OGIyNzQ5YTE0OGRjMDU5Y2RhZTAxOTI4N2VhMjk6ODVhMDU4YWFlOTBmNDc5YjE3NTZhMjFhYTMwYzc2ZTIxZDg4N2M2MzpwOlQ6Tg
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Ella Lang

From: Kerry Greene
To: kaplan_meadows@concentra.com; customercare@the-orthofest.com; pmcare@mail.com; pmcaredesk@theupper.com; pmcare@patientmedical.com
Cc: Cabrillo, Angela (BOS); Barrera, Alex (BOS); Leon, Daniel (MYR); Cleveland@; Board of Supervisors (BOS); Chairman.may; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYmQwZDVkYTI4M2QxMDg4NTZiOTI0N2FlZjE1ZWRjNDI0NGU3MDU5ZGIzNTBlMzM5NDVlMGI3ZDU4YTgwOlQ6S Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66OUVYbg___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYmJlOTk0NzY4ZTQ3MzU3YTk3YTYxYjJkNDdlZjk3MTc3YTk3YTYxYjBhNDI0ZmM3ZTk3NDc4ZjZkZjNkZmQzOlQ6S Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYmJlOTk0NDkwZDI0MjE4MjY1ZDU0ZTI4NjVmMTBjOTEwYTBmNDlYxMTBjOTEwYmJlOTk0NDkwZDA0MTZjYzI6NzFkZTkxNTMxOWQ1MTI4NjQ2OTdiNDIxZDA0MTZjYzI6NzFkZTkxNTMxOWQ1MTI4NjQ2OTdiNDIxZjZkZjNkZmQzOlQ6S Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swbr/ar/sg/58/statements/ivarang030925.html%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYmJlOTk0NzY4ZTE5NjA4YmU0OTI2MDg2MjU2ZDUxZTg0MDZkMjUwNzNkMzFmNjg1NmI0NzE2NzUxZGRmMTcxM2YyMDYxZGpwOlQ6S Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYjJlNDM4MGRlOGI0ZmIyMDM0ZmIyMDc5ZGIwY WI2NmQ0ZjQyMTc4YjJlNDM4MGRlOGI0ZjQyMTc4YjJlNDM4MGRlOGI0ZjQyMTc4YjBmNDlYxMTBjOTEwYTZkZDgwOlQ6S Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.blbc.com/news/antisemitism/Study%20Shows___.YXAzOnNmZHQyOmE6bmouOjk5NDI5NzExMTBjOTEwYTBmNDlYxMTBjOTEwYmJlOTk0NzY4ZTQ3MzU3YTk3YTYxYjJkNDdlZjk3MTc3YTk3YTYxYjBhNDI0ZmM3ZTk3NDc4ZjZkZjNkZmQzOlQ6S Tg

Kerry Greene

From: lisa.e.katz@icloud.com
To: karen_stewart@concentra.com; nurserie@sydneymedical.com; peterson@mac.com; maryweekley@comcast.com; pmarsh@parkcrestmedical.com
Cc: Cecchi, Angela (BOS); Berkley, Alicia (BOS); Leiva, Hannah (BOS); Chan(sing); Board of Supervisors (BOS); Chan(sing); jamaine.adams@sanjoseca.us.gov; assemblymember.haney@assembly.ca.gov; Kelvin.Pfeffer@sen.ca.gov; Annie.Fong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Katz

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68982366__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6OGO4MmRmODZGOTBtOGU3ZWGzmZGU0ZmQ5ZGNiNGE4NzQ4NGI5ZGVlNDA0YTBmMTgwOEQ$TgTg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=p-Z166OUVNg__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6MzI3NGZmOWRmMjI0ZTNlZjAzZDc5MDNiNDk4MjM4NTdjY2FlZGNlNzIzOTIxYjVmYmNiVjMzpwOEQ$TgTg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/libs-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6ZTg5NjQ0OTAxMDNlNDkyOWY2MTliMjM4MjBlYmJjZjVmYzgyNmVjMzpwOEQ$TgTg
(https://urldefense.com/v3/__https://www.un.org/webcast/genocide/statements/leasengl30925.htm%23:~:text=Tragically%20%23Hor%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6JjAyZjU3OGU2ZTBkNWFjZWE3MDBlYTk5NTA2ZWFiMDE2ZDE0OWY2MTlmMDMxMzFjMjFiMjJjMzBiYmJjZjhmNTUwOGIzbmYTpwOEQ$TgTg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/thomas.asp__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6ZGNiZGY5ZTBlMmFkMGNiNTZlMmQ5NGI5NTk0NmZlMDVlYzRlN2NmNDI5ZGNlZGVkOTk2MjQxOTk5ZmQyOTk3MDQ$TgTg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9q8vxv3d99o__;YXAuOm5mZHQ:oDm8Hxeeo6Y0:t4SmnU0MTJkYTkJYWVkNzA5YWU3NjdmZTc1ZDhkZDc3OTBkOWM6NTU3Mjg3NjQyY2NkYWFjMzUyNGZmZjM2ZjI1MTI3ZmEyNzVkY0OzMDc2YTQzMDU4OTIwNjE2NzgzOEQ$TgTg

Sent from my iPhone
Lisa Katz

From: Estee Stein
To: kash_patel@fbi.gov; presssec@whitehouse.gov; pressoffice@fbi.gov; pressoffice@hq.dhs.gov; pressoffice@ofac.treas.gov; pressinfo@state.gov; pressinfo@dhs.gov; pressinfo@nctc.gov; pressinfo@dni.gov; pressinfo@justice.gov; pressinfo@ic.fbi.gov; pressinfo@nsa.gov; pressinfo@dia.mil; pressinfo@nga.mil; pressinfo@nro.gov; pressinfo@cia.gov; pressinfo@treasury.gov; pressinfo@usdoj.gov; pressinfo@defense.gov; pressinfo@homeland.gov; pressinfo@state.gov; pressinfo@treasury

From: ed@bilchood.com
To: kevin_mowen@ostrowniya.com; mmayo@citymanager.com; mgarcia@citymanager.com; mtaylor@ostrowmedical.com
Cc: [Cabello, Roberto (BOS)](mailto:Roberto.Cabello@boston.gov); [Bonnie, Alisa (BOS)](mailto:Alisa.Bonnie@boston.gov); [Lamb, Gabriel (BOS)](mailto:Gabriel.Lamb@boston.gov); [CityCouncil](mailto:CityCouncil@boston.gov); [Board of Supervisors (BOS)](mailto:BOS@boston.gov); [Chairperson](mailto:Chairperson@boston.gov); picaster.esmeralda@ostrow-ca.gov; dreamteamworker.trainee@dreamteam-ca.gov; krista.fitzpatrick@ostrow-ca.gov; krista.fitzpatrick@ostrow-ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

W. Ecker

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69892368___.YXAzOmNtcZHEyOmFiBzqbMTJiYzAxNTg5MTQyMWIkYmUzOTExZmQ5ZTYzOWIkZWxoZTgzZWFjMTgwMzk4MDVlOTQ5ZGU5NGI4YTVlNjNlZmQ0ZmNlOjU6YzA5NWFkMzQ0MDk4MDI5NTAwOGE3Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z6QNVN7bc___.YXAzOmNtcZHEyOmFiBzqbMTJiYzAxNTg5MTQyMWIkYmUzOTExZmQ5ZTYzOWIkZWxoZTgzZWFjMTgwMzk4MDVlOTQ5ZGU5NGI4YTVlNjNlZmQ0ZmNlOjU6YzA5NWFkMzQ0MDk4MDI5NTAwOGE3Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27#google_vignette___.YXAzOmNtcZHEyOmFiBzqbMTJiYzAxNTg5MWIkYmUzOTExZmQ2ZTYzOWIxYmJlOjU5NDM4OTRmYjo1YTAwNWEwMGQ3ODk0YzIzNzU5NTNjYZEwMGU0YTc2NWEzZDZmNTdkOTRlZjMwOGZmMjZjZDBiNDIyMTJjYzIxNTg5MTQyMWIkYmUzOTExZmQ2ZTYzOWIxYzI3OmRlbWE0YW3lYzQxNDE0MWE0YW3lYzI6OmRlbWE0YW3lYzQxNDE0MWE0YW3lYzQ6OjgwYjM2NDI1MmJmODMzZGE2OWEzMTZkMmVkMWYyMWY5YzRiYmFjNDpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNtcZHEyOmFiBzqbMTJiYzAxNTg5MTQyMWIkYmUzOTExZmQ2ZTYzOWIxYmJlOjU4MTIxZTk4MjBlYmFiNjk0YWI0NjQzYmI5YzQxNDE0MWE0YW3lYzQxNDE0MWE0YW3lYzI6OmRlbWE0YW3lYzQxNDE0MWE0YW3lYzQ6OjgwYjM2NDI1MmJmODMzZGE2OWEzMTZkMmVkMWYyMWY5YzRiYmFjNDpwOlQ6T g
(5) Michael Starr. “October 7 is about to be every day’: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99xo___.YXAzOmNtcZHEyOmFiBzqbMTJiYzAxNTg5MTQyMWIkYmUzOTExZmQ2ZTYzOWIxYmJlOjZlNzg0YzE0NGU1ZjU2ZTc5YzZmNmMzNTlhYTk0ZGIxMDI0NmI5ZTU1OGE4MDNmMDA4ZDZmOTg2NDk1MTYthMzc2OWVkMGI2MDI0emM0OjE6

Sent from my iPhone

From: Ari Grover
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Absolutely unconscionable! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:15:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sabrina Engel
To: kevin_mayer@concentra.com; mylene@rothenmedical.com; steve@rmsc.com; maryweldon@comcast.com; mayor@rothenmedical.com
Cc: Carullo, Angelo (BOS); Epstein, Alex (BOS); Leite, Daniel (ARG); Chan(Staff), Brandi (Supervisors, BOS); Councilmoore; gerard.alesci@concentra.com; superintendent_harvey@newcastle.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; diana.Espinoza@sen.ca.gov
Subject: Extremely Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:15:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sabrina and Ed Engel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOmNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMzc3OjVmY3I6OlJrbHJmOjJkNmRkOGFjMEYyNzNiN2MwOWI2YzI4ZWQ5ZTIxZTlDaMmU4ZjM4YTZhMWQ1YjpwOlQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiSVcY&g___.YXAzOmNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMzc3OjVmY3I6RlBsYmZmYmJkZDNiMzI0OGMxOTAxZDI4MzIxMzY5YzNiZjpwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMjo3OmFkMTU6NzU0ZmY5NWQ5OTU3OWJhMjU4YWY1YWQ5YmQxOWJlMmU1OTNmYmJkZDNiMzI0OGMxOTAxZDI4MzIxMzY5YzNiZjpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMzc3OjVmY3I6RlBsYmZmYmJkZDNiMzI0OGMxOTAxZDI4MzIxMzY5YzNiZjpwOlQ5Tg)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMzc3OjpJCkE6MmQzNzE5ZGZkY2Y5NWMxZDJmMzQ5ODdmOGU5ZmQ3MDU5NzNkZTBkNzZmY2I0NmMwOTM4ZjRlZmQ5OTQ3Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/3wdxvcfb99xo___.YXAzOnNmZHQyOmE6bzo1ZjcyMzM1NDc3NDg1YjkwZWI5ZmMGI4MGZiZTgzNTNkMzc3OmY1ODE6NWU0OTU5M2I2NzcwNDFlYTA0OWM5YWQ0NDgwOTQxYjI3MWIyYTcyZTk5YjQ0NZBhZDQwNzhwZGY5YjEzNmU4YjmwOlQ5Tg

Sent from my iPhone

From: Rochelle Berk
To: karen_mcewen@concentra.com; nurserelief@metronursefair.com; peace@mac.com; peacewalker@whoever.com; privacy@metrohospital.com
Cc: Carrillo, Angela (BOS); Jennings, Alicia (BOS); Leslie, Daniel (BOS); ChanDavid; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenwood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:15:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

R Berk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjU1ZmQ5ZDhkMEExNDc3OjU1ZmQ5ZDhkOTBhYjU:aMDJlOGRmYzA5NGNlZmNlZjE4NjI:NTgwOkY5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIiNVVNg___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjU1ZmQ5ZDhkMEExNDc3OjU1ZmQ5ZDhkOTBhYjU:aMDJlOGRmYzA5NGNlZmNlZjE4NjI:NTgwOkY5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihra-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=%22Leila%20Khaled%20is%20the%20people%20hero%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjU1ZmQ5ZDhkMEExNDc3OjU1ZmQ5ZDhkOTBhYjU:aMDJlOGRmYzA5NGNlZmNlZjE4NjI:NTgwOkY5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2523:~:text=Tragically%2C%20the%20Hon%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjU1ZmQ5ZDhkMEExNDc3OjU1ZmQ5ZDhkOTBhYjU:aMDJlOGRmYzA5NGNlZmNlZjE4NjI:NTgwOkY5Tg)
(4) https://url.avanan.click/v2/r01/___https://caroline.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjU1ZmQ5ZDhkMEExNDc3OjU1ZmQ5ZDhkOTBhYjU:aMDJlOGRmYzA5NGNlZmNlZjE4NjI:NTgwOkY5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vakxv9d99o___.YXAzOnNmZHQwOmE6bzo6NjRlODZkZTVjOTU2MzU5NjM2ZmZlOWZkZjo4MjE:NDc3OjA1ewMDg6MCY0OWNiNmOxYTUxM2I5OTFiNiNhMWY3NjA4NjBiMmU3MTE2ZjM4NjdmOGNmOGU0MTIwMzNlMzZjZTJlZmU3NTkwOkY5Tg

Sent from my iPhone

From: lisa.e.katz@icloud.com
To: katie_meyer@sacramento.gov; mayorsoffice@concordca.gov; pmayo@mac.com; mayorwalton@sbcglobal.net; mayor@pittsburgpa.gov
Cc: Castillo, Angela (BOS); Ramirez, Alma (BOS); Leila_Hamed (BOS); Chan3rd@; Board of Supervisors (BOS); Chan@sfgov.; peskin.aaron@sfgov.org; angela@calmatters; hansen@sonomafd.ca.gov; kevin.jeffay@sen.ca.gov; Jenna.Eagan-Van@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Katz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f36___.YXAzOnNlcm2HOnOmFiIxpbNmE4ZjAifONmE3NzNjNjI0ZWRjOTk5NzY0NDk1YmM0YmNlOGQ5YjZlZTU5ZjFlOTg2NzA2NDI4YjU1ZjM5YjVjOTAwYjQ0NzM3MjZlZmQzNjNjNzM4M2NiNzgyOWQ5ZmQ4YzcxNmIxMTEzMDkwOWM5NGQzNTpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56fxNVYg___.YXAzOnNmZHOnOmFiIxpbNmE4ZjAifONmE3NzNjNjI0ZWRjOTk5NzY0NDk1YmM0YmNlOGQ5YjZlZTU5ZjFlOTg2NzA2NDI4YjU1ZjM5YjVjOTAwYjQ0NzM3MjZlZmQzNjNjNzM4M2NiNzgyOWQ5ZmQ4YzcxNmIxMTEzMDkwOWM5NGQzNTpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEIIxhrpkNmE4ZjAifONmE3NzNjNjI2NWRkOWZjYWRjODNkYzBhMTo3OjQ5OWQ4MDExZGVlMmU3ZWJlOWJlYTdhMDI4ZjhjMjgyYmI2NmU4MWQ5ZmQ4YzcxOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20launched%20by%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmEIIxhrpkNmE4ZjAifONmE3NzNjNjI2NWRkOWZjYWRjODNkYzBhMTo3OjQ5OWQ4MDExZGVlMmU3ZWJlOWJlYTdhMDI4ZjhjMjgyYmI1MWIxMTEzMDkwOWM5NGQzNTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hmas.asp___.YXAzOnNmZHQyOmEIIxpbNmE4ZjAifONmE3NzNjNjI2NWRkOWZjYWRjODNkYzBhMTo3OjE0MzI4OTBlZWNlZjU5ZTk1NTktxOIIxbmNTgtNDJmNzI3MmEzMjU4ZjM0MzEyYwU5MWIxMTEzMDkwOWM5NGQzNTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvv9d99o/t___.YXAzOnNmZHOyOmEIIxpbNmE4ZjAifONmE3NzNjNjI2NWRkOWZjYWRjODNkYzBhMTo3OjA5YzY5ZDZmMTgyYTI3MTc0ZGUwMzgyYzM5ZTc2MGQwNTI0YTI0MTZlNmJmYTU2NTUwNTkwNzdiY2I1YmxOIQ6STg

Sent from my iPhone
Lisa Katz

From: becky alhalabi
To: karen_mason@concentra.com; susannah@mercymedical.com; sdreyer@hmgc.com; mayoandson@hmgpc.com; mayors@bakersmedical.com
Cc: Carollo, Angela (BOS); Jemmott, Alicia (BOS); Lopez, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Clerk@mayor; sarcasm.sweater@gmail.com; mayorofsummerlin.hawaii@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Alhalabi Sherman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmE6bnpkODNhNTgxZjI4ZTVlMzY5ODlmYzNlNzcwYWZmMDUxMmo3IQI2IMjc0MmNmZWZkZmMxYzZmNWQ1OTc1MGJlNmVkNGJkOTc0MjdmZTk5MzY4YjFlMjgyeGk9Y0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CJ6OXVVNg___.YXAzOnNmZHQyOmE6bnpkODNhNTgxZjI4ZTVlMzY5ODlmYzNlNzcwYWZmMDUxMmo3IGE0MmE0MDk2MzUyZTU1YjI1MSN2OWM5MDY2NzQ5ZDE1MDk4MDBmZjk4NTZkOTk5MzY4YjU2Ug0kY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bnpkODNkNTgxZjI4ZTVlMzY1OlDIeYzNlNzcwYWZmMDUxMmo3OmY5ZjI0YjAxMjRlMDBlYWFlYzZiNmNhNTc4YjRlMjIyZmE1NTkwMGY5ZjU0NDE1MGE2YTpwOkY0Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bnpkODNkNTgxZjI4ZTVlMzY5OlDIeYzNlNzcwYWZmMDUxMmo3OmI1ZjM2NTA3ZjI0MGU3NDI0YTZkMzk4ZDI1YWYxYzFlOhlvAdFIqaYTMzNlYOlDqxMWE0MEMzMzI1YTM1YTIxMTpwOkY0Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clnnkxvdd0lo.___.YXAzOnNmZHQyOmE6bnpkODNkNTgxZjI4ZTVlMzY5OlDIeYzNlNzcwYWZmMDUxMmo3OjU2MmE0NjA0YTY3OTE3ZDRmMTdlNGJmYTA3ZjlhMGVmYWY4MGQwOD2AYzE1MTNmMGU4ZTlNTcyOlBkYZVkMTIxNzgwOkY0Tg

Sent from my iPhone

From: Tova schwartz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ms T Schwartz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jessica Landa
To: karen_meaney@concentra.com; patientfeedback@concentramedical.com; appeals@mwe.com; mlaycock@mwe.com; mlaycock@concentramedical.com
Cc: Cataldo, Angela (BOS); Bontrager, Alicia (BOS); Landa, Daniel (BOS); Chan@cityhall; Board of Supervisors (BOS); Chan@cityhall; governor.gatavin@governor.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfaffenberger@sen.ca.gov; Aaron.Peskin@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950766___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZTkwZTJmOTo3OkU3NTI6ZGM3MjBlZjY4ZmY5NTFlMmZmOjpNDM0NGRlMmFlMmY5YmI0ZTk0ZDM4MDk4MDc3MzZhZTkwZGJlNjNlZmNGNzNlOjE6aDpiNDIyNqwaOkY6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z160NV5Ng___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZTkwZTJmOTo3OkJmMGE0NTk0MmM0ZjZlOjc3NjcxNzBkMDVkYzNlMzM2ZjZlNzA3YmJkMDVkYzNlMzM2ZjZlNzA3YjpoOkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZjEwZTkwOTo3OmU1MDY0ZjBjMjA2NTA0MWY1NWFlZWQ2YzU1NGNjNjcxMjkyY2M1NzE0MjZiNjFmZDBiZTA3ZTExYjZiMmU4OTFiOGJjNjNmZGNlZmRjMDc5OWFlMGExNzQ0MzAxMddoOlE6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,UN%2C%20the%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZjEwZTkwOTo3OmE1NzBlZWYyZDhlNGZjMzAxMddoOlQyOThiYWEzYWQ5YTNmOGNlZjRjZmJmOGNmNjMwNmJkMzk5OWFlMGExNzQ0MzAxMddoOlE6ETg
(4) https://url.avanan.click/v2/r01/___https://royalton.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZjEwZTkwOTo3OmNmOTI0OGIlZA5OzU5MTZlYjAxMDU5NWY0NzE0OlE6UGU3YGU3YzM4MmNmY2FmMDBlNjg0NWVkNjk1NzpwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9vo___.YXAzOnNmZHQxOmE6bzo3MzFlODkxYWE4ZmQ1MGE2NWJkNzQ2YzA1ZjEwZTkwOTo3OkExNDE6NDk5ZDhkMzkxM2E2MDEyNWJhMTI2Nzg1N2YyZGUxYjBlZmFlZWNlOWQ5YzFlOTIxMzdlZDNhMTYyY2FlYzpvOkY6ETg

Jessica Landa

From: Elena Rosen
To: kevin_newsom@concentra.com; supportall@wehatemedical.com; steve.orr@mac.com; stevenwilkins@bigger.com; inquiry@wehatemedical.com
Cc: Cabello, Augusto (BOS); Espinosa, Alicia (BOS); Leslie, Hannah (MAYO); Chan(Staff), Board of Supervisors (BOS); Chan(Home, jeanette.adams@concentra.com; assemblymember.harvey@assembly.ca.gov; Kenny.Pitt@kenny@mail.ca.gov; Kenny.Engerman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
ER

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCm5mZHQxOmEHbqshNmY4OGQ4NjkyYjBkNmVlYmEyYzFxMzNkNzgzYjMxMDo3OmEzZjk6NjI0YTNhMDlkZDdmYzOxMGM1NmE0MGZiMDAxZjA1YmRjZTgxYTM4ODI0ZjNhNDc0MDY3NzU3MTBiMTYxOTZiYzUzNTgzZDpwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzCm5mZHQxOmEHbqshNmY4OGQ4NjkyYjBkNmVlYmEyYzFxMzNkNzgzYjMxMDo3OmZkOTk0NzE3YWFlNzI5NTYyYWZlNzNkOGI0ZmE4YjE3ZDNlZjA5MjFiMjBlMzY4MDc3ZmQ5MWE4Y2I3NGRmNzk0MDMyNmJlMTkyMjBmZWRkODpwOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQyOmEHbqshNmVlYmEyYzFxMzNkNzgzYjMxMDo3OjhjMDNlOGQ2ZjZjU0NmQzNDg1NjZiZDlWFmVjA3YWI5MjQ3OThyOTk5OWZmYzpwOkY6T g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mZHQyOmEHbqshNmY4OGQ4NjkyYjBkNmVlYmEyYzFxMzNkNzgzYjMxMDo3OjkwOGM0NjA1MWE1N2I4MTFjODFjNTY5MDVkOEwwZjMxMHBjYzE3NmQ5MWE4Y2I3NGRmNzk0MDMyNmJlMkyMjBmZWRkODpwOkY6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mZHQyOmEHbqshNmY4OGQ4NjkyYjBkNmVlYmEyYzFxMzNkNzgzYjMxMDo3OjAyZDk3YzYxYzgxNjc5N2QzNTlmYzQ5ZGmL0JMDZjZTU4ZjkxN2YtNTJmZWY3OTlmZmY5ZDBhYTU5M2M4NzNTkf2MmYxYzpwOkY6T g
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr5l99o.___.YXAzCm5mZHQyOmEHbqshNmY4OGQ4NjkyYjBkNmVlYmEyYzFxMzNkNzgzYjMxMDo3OmEzZDY5MmRiODNjYTY4MjgxODA5ZDkwODQxNDgwMDY5ZDI0OTI0ZWNmYjU1OGZjY5YmVlNjNlODE5NjUxMTE0MDA0YzI5MjpwOkY6T g

Sent from my iPhone

From: Juliette Landesman
To: karen_weaver@concentra.com; concentra@hrdirectmedical.com; executive@mac.com; mac.worldwide@bresnan.com; concentra@safetechmedical.com
Cc: Carolina_Argueta_DEA; Espinoza_Alicia_DEA; Lacey_Samuel_DEA; Chairman@; Board of Supervisors_BOS; Chairperson; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Aaron.Eisenacher@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Juliette Landesman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQvOmE6bzoyZDUwMGY1ZDdlOTA3OTA1ZTAxMjI5YjQ2NjVlZYTlmNjo0OGU0NWM0YjU3ZWZlNzo6NGU0NWM0YjU3ZWZlNzo6NGU0NWM0YjU3ZWZlNzo6N

From: Rachel Proulx
To: ben_weston@concentra.com; warwick@whitemedical.com; ewan@mac.com; mary.walton@shopper.com; enquiry@whitemedical.com
Cc: Carolina_Acevedo_(BOS); Jemima_Allen_(BOS); Lucia_Stanton_(BOS); Chan@aol; Board of Supervisors_(BOS); Ghanbirzoo; senator_wiener@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:51 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Rachel Proulx

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ls1mPMCcL_aVwDKLY6nRi7ZCuTTdrKFdHA7cmC6AVco&m=Ni1ZTVSVwuFmMFK1ODFLYmFiZVJ1v2DBI2znRiNmHMzEqZTrOQBkNTE8eITkcY3Y4OTI4MzUt

From: anna talamo
To: karen_newton@concentra.com; nursecs@cityofcarrollton.com; press@dmn.com; newsdesk@dcreport.com; press@theticonmedical.com
Cc: Caiuby, Angela (BOS); Bertsos, Alex (BOS); Lane, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Home); jeanette.jennett@concentra.co.gov; jeanettemember.hynes@concentra.co.gov; Kelma.Pfefferkorn@ban.ca.gov; Anna.Engwanan@ban.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anna Talamo

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58982366___.YXAzOmNmZHQvOmE6aspl2GVlMmFiY2EwMjk1OWYwZjJhYzM0OTU1YmRlMzBmYzY1NzowM2VkNWZmZjY4ZGZlNjEwZmNiOGQ5ZTM1Zjc2Y2EwNzk6MDNhMjBkZjBmYmpwcGkYOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166OUVNg___.YXAzOmNmZHQvOmE6aspl2GVlMmFiY2EwMjk1OWYwZjJhYzM0OTU1YmRlMGEzNTc5OjI6NjZiZGJkOTAzZGI4NmQ1MDY2ZDhmOTk4MjY2ZDBmOTk4MjY2ZDBmOTk4MjY2ZDB

From: Richard Benedikt
To: kevin_mayor@toronto.ca; councillor@richmondhill.ca; mayor@vmc.ca; mayorsoffice@vaughan.ca; mayor@markham.ca
Cc: Calvillo, Angela (SEN); Ipeirotis, Alexa (SEN); Leiva, Daniel (SEN); Dhaliwal, Ravi (SEN); Board of Supervisors (BOS); Chiu@sfcity; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffer@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:17:08 AM

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cc: Press, City Council

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Sincerely,

Richard Benedikt MD

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(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E6ohVVTSg___.YXAzOmNmZHEyOmFiOmo1M2MzZjRlYWUxZTk4ODVlYWZhODQxODMyZTFkNzMyYzo3OmdzNjI6NmJmMjkwOTFlYzo0NjhmMDY4MWU1NzJkMTlhNGUwYzNlZTY1NjEyNGJlMDk5NDk4ZDk3MmE2NjQ0NzY1YTk0OGVmNzEzMDA5ODdhZDQ3YzAzZGY2YzY3OGNlOWE4MTEwMDpwOkY6Tg&d=DwMFaQ&c=Ngd-ta5yRYsqjVwjREL7uQ&r=Ng1Ge1Ie-x9J7iVlpxcSUrw&m=Ng1Ge1Ie-x9J7iVlpxcSUrw&s=Ng1Ge1Ie-x9J7iVlpxcSUrw&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dcaf-2Dat-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D-3Fgoogle_vignette___.YXAzOmNmZHEyOmFiOmo1M2MzZjRlYWUxZTk4ODVlYWZhODQxODMyZTFkNzMyYzo3OjY1YTI0MWU1M2M5ZTY2YjM0NjNlNzdlNjQ0NzY1YTk0OGVmNzEzMDA5ODdhZDQ3YzAzZGY2YzY3OGNlOWE4MTEwMDpwOkY6Tg&d=DwMFaQ&c=Ngd-ta5yRYsqjVwjREL7uQ&r=Ng1Ge1Ie-x9J7iVlpxcSUrw&m=Ng1Ge1Ie-x9J7iVlpxcSUrw&s=Ng1Ge1Ie-x9J7iVlpxcSUrw&e=
:https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-2523:~:text=Tragically-2C%20%22for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHEyOmFiOmo1M2MzZjRlYWUxZTk4ODVlYWZhODQxODMyZTFkNzMyYzo3OjYyOGJiMmJiYWMxNjcxNzBkNmYzNTJiYzQyZjk5Nml1NjU1MTmwZGU1MWUyN2QyZjpwOkY6Tg&d=DwMFaQ&c=Ngd-ta5yRYsqjVwjREL7uQ&r=Ng1Ge1Ie-x9J7iVlpxcSUrw&m=Ng1Ge1Ie-x9J7iVlpxcSUrw&s=Ng1Ge1Ie-x9J7iVlpxcSUrw&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__cmolaw.law.yale.edu_20th_century_human_ass___.YXAzOmNmZHEyOmFiOmo1M2MzZjRlYWUxZTk4ODVlYWZhODQxODMyZTFkNzMyYzo3OjE5YmU0ZTg5NmM3ZTE4ZjNhNTk4ZTMxOTI0NzNlMjE3YmU0ZTg5NmM3ZTE4ZjNhNTk4ZTMxOTI0NzNlMjE3YzpwOkY6Tg&d=DwMFaQ&c=Ngd-ta5yRYsqjVwjREL7uQ&r=Ng1Ge1Ie-x9J7iVlpxcSUrw&m=Ng1Ge1Ie-x9J7iVlpxcSUrw&s=Ng1Ge1Ie-x9J7iVlpxcSUrw&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkxvf9d99o___.YXAzOmNmZHEyOmFiOmo1M2MzZjRlYWUxZTk4ODVlYWZhODQxODMyZTFkNzMyYzo3OmNlYjM6ZjFmMGNmN2E5NzUwNjk4OWI0YTYxMmeY4YWRkOWFjNmRjMGFwMmY0YTVlMzk5YiVkNDkwYjU1MjUwNDI0OGNmNDpwOkY6Tg&d=DwMFaQ&c=Ngd-ta5yRYsqjVwjREL7uQ&r=Ng1Ge1Ie-x9J7iVlpxcSUrw&m=Ng1Ge1Ie-x9J7iVlpxcSUrw&s=Ng1Ge1Ie-x9J7iVlpxcSUrw&e=

Sent from my iPhone

From: Adele Katzenellenbogen
To: karen_meyers@concentra.com; patientinfo@centuryhillpt.com; press@nbcla.com; marcus@nbcla.com; press@theatercompanyla.com
Cc: Cedillo, Angelica (BOS); Bonilla, Alina (BOS); Lesle, Danyal (BOS); Chan,Emily; Board of Supervisors (BOS); Chu,Wesley; jessica.wong@lacounty.ca.gov; supervisormolina@lacounty.ca.gov; Kelina.Pfeffer@mail.ca.gov; Anne.Sempertegui@asm.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:17:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVYg___.YXAzCm5mdZHQxOmE0ZmQzMjYwYzY2ZmNDg1YWU5MDBkOTAwNDMxMzE4ZDIxZDo3OTk2OTE2YmYxYTAxMDQ6OTE2YmYxYTAxZTBkNTI3NTQ5YmNiNCM5MTlmOlRQETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mdZHQxOmE0ZmQzMjYwYzY2ZmNDg1YWU5MDBkOTAwNDMyM2E4ZDIxZDo3OmE5YTc6ZDRmNjQ4N2E3NGM4YjFlMDYxY2RjMTlkNzE5YjU4Y2ZiODA0NzBhYmYxNmJkYzo5OTVmM2U4NTA0MWRhOWQ1MTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20and%20Palestinian%20terrorist%20attacks.___.YXAzCm5mdZHQxOmE0ZmQzMjYwYzY2ZmNDg1YWU5MDBkOTAwNDMyM2E4ZDIxZDo3OjBlMzM0ZTk4YWY2Y2Y5NjNjcxMjMyZTE2YzM5MzA4OTQ3MmM4ZDI0OjMTE3MWUxYTRlOTU2MjZkZjYyZTEwYjJiY2Y0MGE5NDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mdZHQxOmE0ZmQzMjYwYzY2ZmNDg1YWU5MDBkOTAwNDMxMzE4ZDIxZDo3OmVlZWY6NmNhNDBhYjY0NGRmMjBmYzUyYmM4ZDI0MDNlNDhlNGY5NTIyMDgwNDZlOjMTE3MWUxOTI0MDE5MGY5NTIyMDgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8d99o___.YXAzCm5mdZHQxOmE0ZmQzMjYwYzY2ZmNDg1YWU5MDBkOTAwNDMxMzE4ZDI1LZDo3OjhkNjk6OSU5Yek1NTYzZTg4ZTlmZDEyOlDY5YTO0MDOxNmM4ZGY2OTAzNmNmOlBMxMWBlOTOxMTBhNmEwNW9jMTI4Mzhv MTpwOlQ6ETg

Adele Katzenellenbogen

From: Donna Berk
To: beth_pearson@concentra.com; portercon@telecomedical.com; pepcare@mac.com; internetking@kroger.com; inquiry@berkcomedical.com
Cc: Calvillo, Amanda (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenDeW; Board of Supervisors (BOS); Chiuattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Govarova@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:17:20 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Donna Berk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHEwOmE6bnpkZWY2MjFlM2M3NGVjZmM4YTc5NmE2ZTk5YjcyYjY3MDo3OjM3ZGE0NDZkMmI0MjU4YTNjZjYzNGM2NTgwZGJlYWQwMWI4ZTRhOGZkMmRlODIlMzN7OwZiZmZ

From: Evgenia
To: karin_zweifel@concentra.com; pmreed@telecmedical.com; pmreed@mac.com; marcopolokyle@hotmail.com; marcos@telecmedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alisa (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Chanliaonw; jenalor.warren@sfgov.org.gov; governornewsom.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:17:44 AM

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQyOmE6bmxzYzkzNmY5MjNhZGUxZWVhNmY5NTk4ZDBjYjI5ZGQwODo3OTdiZTk6NTOwZGNhMTlhNzJmOWZhMWU2YjI2NDM3YzU3NDY3YzAyZGRhMjE5ZDAwYWIzMmJmOTBlYmJlNzk0ZDZiMDU3ODhwcGkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVYNg___YXAzOnNmZHQyOmE6bmxzYzkzNmY5MjNhZGUxZWVhNmY5NTk4ZDBjYjI5ZGQwODo3OTdiZTk2YzJkZmNlNzBmMWE1NDM4M2JmYmMtMDNlZjNmOnNlNjY5YjU5OGZjZGI0bmo5kY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bmxzYzkzNmY5MjNhZGUxZWVhNmY5NTk4ZDBjYjI5ZGQwODo3OTdiZTk0YTI0NTE0YzE0YjI0MGUxZDBkYmQzZGY1NWI1NzMyMDQyZTAy:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAzOnNmZHQyOmE6bmxzYzkzNmY5MjNhZGUxZWVhNmY5NTk4ZDBjYjI5ZGQwODo3OTdiZTYzE3Y2QwYjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE6bmxzYzkzNmY5MjNhZGUxZWVhNmY5NTk4ZDBjYjI5ZGQwODo3OTdiZGU6MDg1YzMwMTZkYWIwNzVlYzcwZWI1ZTA2MzYxNzI3M2I1MGViYjI0NzM1ZjVkNzI3MjI5MjU3ZTk2MjVjNjcwOkY6Tg
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Evgenia Vorobiev

From: Adam Putter
To: karen_bass@lacouncil.gov; councilofficer@lacouncil.com; press@lamag.com; news.workers@lamayor.org; mayorofficepress@lacity.org
Cc: [Cecilia_Aranda (BOS)](mailto:Cecilia_Aranda@bos.lacounty.gov); [Jeanice_Akiyo (BOS)](mailto:Jeanice_Akiyo@bos.lacounty.gov); [Lacy_Daniel (BOS)](mailto:Lacy_Daniel@bos.lacounty.gov); [Chairman@](mailto:Chairman@bos.lacounty.gov); Board of Supervisors (BOS); [Citizensnews](mailto:Citizensnews@lamayor.org); senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@law.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: don't employ terrorists- Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:17:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZJ6OVVYnc__.YXAzOnNmZHQxOmE6azoaNjcyMjBhMDI5ZWFjNjA4MDcxMmE2YTMxNzgzZWE1YTo3OjE4OWM4MTk3NmMxZDZjYjVlYjY5NjkzOGM2YjkzZTpwOlQ6ET4
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__.YXAzOnNmZHQxOmE6azoaNjcyMjBhMDI5ZWFjNjA4MDcxMmE2YTMxNzgzZWE1YTo3OjI2NWNlMjM2ODAyYzM1YjVhNDU3ZDgyYzg4MWYxMTE5YTM1YTE3YzI0OWM4NTBiNmMxZDZjYjVlYjY5NjkzOGM2YjkzZTpwOlQ6ET4
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(4) https://url.avanan.click/v2/01/__https://cavalon.law.yale.edu/20th_century/hutton.asp__.YXAzOnNmZHQxOmE6azoaNjcyMjBhMDI5ZWFjNjA4MDcxMmE2YTMxNzgzZWE1YTo3OjE3MTM5ZjcwMjQxZTg5OjA4MGVkMDc3MTQ0NGRkZmY5ZjU4MjA4MTc1MTU1YTo3OjE4MTc1MGQwY2pwOlQ6ET4
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9w8xvv9d99o__.YXAzOnNmZHQxOmE6azoaNjcyMjBhMDI5ZWFjNjA4MDcxMmE2YTMxNzgzZWE1YTo3OmE4MTk0MDJmOTJhYzY3ODQwMjQxNTNhNDc2MTNmMWRlODYxMDc2MjY4OTU3YTUxMWEzYzdhZDZkZmI5NDRiNmRkZWNiZDpwOlQ6ET4

From: Geraldine Selam
To: karin_meyers@concentra.com; mcgarrick@wellcomedical.com; gregory@mail.com; margaretkirk@bigger.com; mtaylor@patientmedical.com
Cc: Calcotte, Amanda (BOS); Ipswich, Alice (BOS); Lucia, Xavier (BOS); Chen,Gail; Board of Supervisors (BOS); Clerk@city; gregory.palmer@thorne.ca.gov; susanmlovemeier.harlow@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Geraldine Selam

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHOxOmFiOmo2OWRjOGIzN2NiNGU4NmU2OWVlMDdlNTIwODo3OjNhMDA5ZTY3YTdmZDOxNjNmODEwYmE0ZjQ3ZjAwMmEyMmM4NWU1MDdlMzpwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiOmo2OWRjOGIzN2NiNGU4NmU3OWVlMDdlNTIwODo3OjRlZTE0MzJmMTBkZWQ3OTk4OGE5NWY5ZTdmMTAxNDU5ZmY5YzM3YjpwOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette___.YXAzOnNmZHQyOmFiOmo2OWRjOGIzN2NiNGU4NmU2OWVlMDdlNTIwODo3OjNmM2U1YzY2NzNWJjZmNmNDIxMTBkMDhjNmJiZTZjNDJlMjFkYmIwZmJhZGMzNTYxZjQzOTlkNzpwOkY6T g
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: carmel10@icloud.com
To: kevin_mayne@toronto.ca; mayor@cityhall.toronto.ca; jaye.robinson@toronto.ca; mayor@cityhall.toronto.ca
Cc: Calvillo, Angela (BGS); Bonilla, Alda (BGS); Leck, Daniel (BGS); Clerk@all; Board of Supervisors (BOS); Clubhrtoday; jennifer.adams@toronto.ca.gov; expertinvomember.harvey@toronto.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:03 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Carmella Chresten

Attachments:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQzOmE6bzpmYWQ0MzI4YzhmNzE2MmVmOWIyODUyZDImYjk4OGNkNzo3OjZjYTU5NzYwMWRhM2Dgx2GQzOTEyYTI5ZTlzN2RlN2NkOTdjYTRhYTY1OTBkNzgzNmFkZjBmNGE1ZTA1NDAxZDhmMjRiMTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030825.htm%23:~:text=Tragically%20%2D%20so%20far%20here%20people%20and,19%2C000%20rockets%20launched%20from%20Palestinian%20territories%20attacks.+___.YXAzOnNmZHQzOmE6bzpmYWQ0MmI6YzhmNzE2MmVmOWIyOTU1ZjZlMmM1ZjMxYzkwNGNlYTQ0MgSNDA3OGQxNWI2YjU2YzFlNWE3NTQyNjM1MzVmZDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzpmYWQ0MmI6YzhmNzE2MmVmOWIyOTU1ZjZlMDkyNTI5YTMxNWY5YzgxMGJlOe3OTg2YUJlMzJkN2NjODE4NjQ0OWNlOGZkODIheGQ1Ie5NzI5MGFlNWE3NTQyNjM1MzVmZDpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQzOmE6bzpmYWQ0MmI6YzhmNzE2MmVmOWIyODUyZDImYjk4OGNkNzo3OmYxOTY0MzI0OTAwNDI0OWI4ZjU5NzZiZGZmMjUyYWZhZTI0ZWI5NmI2NzE5ZjU0OWJkYTNkMzkxMmFlZTNkOWE5ODY0MmVmNzgzOlQ6STg

Carmella

Sent from my iPhone
Please excuse typos

From: Rachel Jacobus
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Rachel E. Jacobus Delancey
(201) 663-3769
rachel.elizabeth.jacobus@gmail.com

From: Allergy and Asthma Care Of New York
To: kelly_newton@concentra.com; jpresnell@telecmedical.com; jmayer@hrge.com; mgreenblum@hrgpac.com; marcel@telecmedical.com
Cc: Cabello, Angela (BOS); Epstein, Alex (BOS); Lane, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudchirrey; senator.wiener@senate.ca.gov; governornewsline.franey@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jonathan D. Field, MD FACAI

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dmerseyside-2D60023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew_Ka0Ra1Ka1Ka1Ka

From: Shelley Saban
To: karen_mawson@concentra.com; mcmanus@phillymedical.com; pmason@mac.com; mmcwatters@comcast.com; mmacek@saintcmedical.com
Cc: Cabrillo, Rosario (BOS); Epstein, Alida (BOS); Leyla, Danish (BOS); Chan1Staff; Board of Supervisors (BOS); chanstrong; jacquez.gomez@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shelley Saban

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOmNmZHQxOmE6bmpiMmY4YmE0MTZjYTk0OTIhe:ZDUzOWM1MWNlNDYmYyGTk4Zm3OjhkGDQ6MjVmNWY2ZII1:Yg:2VWBiYjdqYzI:c2WlkZmVmMCM1MTcwZTHkM09jbGE6OGNtOjM5ZTE2YTBiNzE4MzQ0ZjNiOGU1ZTQzMzQ3OjY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z.I6tNVVNg___.YXAzOmNmZHQxOmE6bmpiMmY4YmE0MTZjYTk0OTIwZDUzOWM1MWNlNDYmYyGTk4Zm3OjRkMDk5YTM5ZTk0NTk5YmU1OjY6NTk0MWE5ZiBkZTZjOmY4MjgwM2I0ZmU5ZGE2ZjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishcurrentlibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmpiMmY4YmE0MTZjYTk0OTIwZDUzOWM1MWNlNDYmYyGTk4Zm3OmQ5ODM2ZWYxYTU2N2Q4NzAyNjQzNzk0NWZiNTI5MTcwZTk2OGCYzNiZk2ZmNGM2M2E0NjY1NDViOTIyMWNkYjExNjQwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bzpiMmY4YmE0MTZjYTk0OTIwZDUzOWM1MWNlYmYyOTk4Zjo3OjBkZmY6ZWZlMTI0MDg0ZDk5MzQ1MDBlNDgwYjYyMmI1MGE3OTNiM2QxY2NkNTkyY2UzMWE4NzEzNGExNjNiOGU4OTk6YTg
(4) https://url.avanan.click/v2/r01/___https://crosslaw.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQyOmE6bzpiMmY4YmE0MTZjYTk0OTIwZDUzOWM1MWNlNDYmYyGTk4Zm3OjZmNCM6OTM1OCM5MWI2ZjY4NmJhMzM2OTI4MWI5OGIxZjY4NmJhMzM2OTI4MWI5OGIyOTY0mUyNGM6NzIzZTk4NzI0MzI1ZDI2ZmNjmwOk6OTk6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv9vekxv9d9o___.YXAzOmNmZHQyOmE6bzpiMmY4YmE0MTZjYTk0OTIwZDUzOWM1MWNlNDYmYyGTk4Zm3OjE2MGI6NDI0MTgwMDlkZDI1ZWFhYTI5YmMyAxYiAxNjE2MzA3ZWVkYjlmN2JlODhiY2Y3YWE3MGZmMzEyOTM5NmM1Mzgzm5kYiE5g

Sent from my iPhone

From: Doris v Allan Gelder
To: keith_wrazen@concentra.com; protection@petriemedical.com; request@mpc.com; marcopolocity@mpoc.com; request@petriemedical.com
Cc: Calvillo, Ameila (BOS); Stefani, Alicia (BOS); Lurie, Daniel (MAYR); Chan(staff), Board of Supervisors (BOS); Chan(home); jenalyn.salmon@sfgov.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eivazian@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Doris Garber

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo2OjI5ZGI0MDgxOWRhZjI0ZjQ3NDQxOGYyZTY3NTQwMTUwZjM0NmM1YTE2ZmI3ZDAxNTI3ZTAwZTIwOTk4Yg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=gcFHNVYNg___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo3OmJkZTM0ZGUyOTNlMGU5YTEwY2RlMTU2NGI2MTU5OWNlNDMxMjAxNDg2OGU2ZDhjZWU3MTIwNTdjODE5MzBlNDgyNzgwOk6Yg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo3OmQxMDI5NjU4MzI0NTQ0ZjQ3NDQxOGYyZDk3ZDhjZWU3MTIwNTdjODE5MzBlNDgyNzgwOk6Yg
(https://url.avanan.click/v2/01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20PA%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo3OjVmNjU0OGIwOTA3MDQ2NGI5YTA4ZTI0ZjdkNzZiODk0ODE2ZjZhMTE2ZTBkMg0YTE1MjMwNTNjNTI0MzRjYjNiZGYzZTpwOkY6Yg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo3OjllYmI4OTc1ZTk3MTI0Y2RjNDIyZGZkNzQ4MGFhOWYzMjZlOWEzYWNlNjU1ZmI3wVzU1ODEwZGZkNzQ4MWNlMjI2Md43OTpwOkY6Yg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxw9a89vo___.YXAuOm5wZHQ:mOihoxZlYaAyNzFlY2O1NjA1MDU3MTBhYzVjOGQ0NjgwMzo3OmQ5MmM0N2M5NmJlMjZkMDQ5YzcyZTQxZWIxOWI0ZiM5YjY2OTk2MmNjYmE1MjcxZjpwOkY6Yg

Sent from my iPhone

From: Rose
To: kaell_newton@concentra.com; nurseratio@centermedical.com; pmoss@nyc.gov; pmoss@council.nyc.gov; pressworkers@hotmail.com; privacy@centermedical.com
Cc: Caballo, Angela (BOI); Bambica, Alicia (BOI); Leslie, Daniel (BOI); Chan@nyc; Board of Supervisors (BOS); Chan@nyc; jessica.ashton@concentra.com; property.owner@concentra.com; property.owner.home@concentra.com; Krista.Pfeffer@concentra.com; Anna.Evans-wall@nyc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rose Sharon

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAxOnSmZHOxOmE6bzo1MzEzOTBkYWNiZmIwNmE0MjQxNDc4NjQyZGQ1NzE0YjA0MzA3ZTgzZDZmYTMwYzYxNDBlNWI1:mNTY0YmRlOTmEzZkZkZjA3NTE3MmcORQEZg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVC9g___.YXAxOnSmZHOxOmE6bzo1MzEzOTBkYWNiZmIwNmE0MjQxNDc4NjQyZGQ1NzE0YjA0MzA3ZTgzZDZmYTMwYzYxNDBlNWI1OjT:QSNiNWFkZGEwNzE5NzU0ZjA5ZjdlYzgwOGM5YmE1OTFlZTk5ZjZlZmZlMDY1ZTQ4MDBjZDY1NzZlMDY1ZTQ4MDBjZDY1NzZlMDY1ZTQ4MDBjZDY1Nz

From: Aurélie Harris
To: karen_meyers@concentra.com; nurserick@centuramedical.com; pmcvay@mac.com; marcwatkins@bresnan.com; privacy@centuramedical.com
Cc: Carullo, Angela (JBO); Bontrea, Alina (BOS); Leite, Daniel (JBO); Chan(staff); Board of Supervisors (BOS); Cityattorney; gerardo.serrano@concentra.com; gerardomember.harvey@concentra.com; Kelsey.Pfefferkorn@mail.house.gov; Agnes.Evanswu@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Aurélie Harris

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZH1Qc0mEiHaxowYWM5OlM1YzA4ZjkyYjU3ODc3OjE0ZTgyOyAtYjkzZWE3ZWIwOCE5cNmYkMmE0ZGVkYWY0YTQ2YTM2MDAxMGE1NGU3MWUwYTkxYzZlMGMtNDNiOTNiEyMmpwOlQ6ST
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZE6OUV3Ng___.YXAzOnNmZH1Qc0mEiHaxowYWM5OlM1YzA4ZjkyYjU3ODc3OjE0ZTgyOyAtYjkzZWE3ZWIwOCE5cNmYkMmE0ZGVkYWY0YTQ2YTY2MzAyNjI4ZmMlNDNiOWEzOGUyYTUwNDEtZGUyYTUwNDEtZGUyYTUwNDEtZ

From: maddict87@gmail.com
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Elana
Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Daniel Feld
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:38 AM

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Daniel Feld

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Allen
To: kent_reeves@oconomia.com; mcarrick@wilkinsmedical.com; pmayo@mac.com; mgerwalkow@kroger.com; mtaylor@palacemedical.com
Cc: Cabello, Angela (BOS); Ipsenza, Alice (BOS); Leite, Xavier (BOS); Clerk Staff; Board of Supervisors (BOS); Glastetmeyer; jessica.salerno@kroger.ca.gov; susanmcmenamin.home@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:41 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Allen Shechtman
Chicago, IL

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzM6ZDA1ODE4MWUxN2MyMTQxMTRiZWY5Zjo3OjBlNDc6NDgwOTNlMzk4NDg0ODEzZGNhYzmf2fYThlOGE3ZGY1NTRmMDEzNzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZ1bbNVkNg___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzM6ZDA1ODE4MWUxN2MyMTAxOGI2ocYtOlJNDUyYTI2NjgxMGZlN2YxMDE1OGRmZmFkZWUyYmEzMGU2NGM4ZjQ0MTllNzNhOGNiMGU2NWNhYTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzM6ZDA1ODE4MWUxN2MyMTQxMTRiZWY5ZjozOjM4YZE0NThiZTdhMmFlNWE4OTA2NGJkYTg2MGQ4YjlmOTRiYTZiZGVjOTgwOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzMyZDA1ODE4MWUxN2MyMTQyMTRiZWY5ZjoOmYwMmQ0MzhmNzU2MDMxYjc4Mzc3MDI5Y2ViYTI5MmNmNmNhYzU5OTk2OGRmZmU2YzdjNGUxZGEzNGJlMjg1MTI1ZGVjOTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzM6ZDA1ODE4MWUxN2MyMTIxZWY5ZjozOjhiYWNkMDUyZDNlMWQ5NzI4ZDA4ZjI0YWNkMDUyZDNlMWQ5NzI4ZDA4ZjI0OjU6MjgzZDA4MWUxN2MyMTQyMTRiZWY5ZjpSOkJlbWFpcmRlcjE5MjAyNTowOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv5l0f9o___.YXAzCm9zaZHQyOmFiOnoyNzBkOTk3YzMyZDA1ODE4MWUxN2MyMTQxMTRiZWY5ZjozOjQ1ZGU6MTYyNTlYWE0ZmIzNWFiYWM1OTVlYzMyZTQ0NDNmNmNlKxcOGQzYjE0OTlmNmIwN WYwYWU2ZWY0ZTk3YjpwOkY6Tg

Sent from my iPhone

From: Rachel Jacobus
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Rachel E. Jacobus Delancey
(201) 663-3769
rachel.elizabeth.jacobus@gmail.com

From: beth farkas
To: kevin_mayes@oregonmca.com; mayesk@cityofcrestfield.com; pmayes@mac.com; mayesk@cityofcrestfield.com; mayesk@cityofcrestfield.com
Cc: Calvillo, Angela (BOS); Ronen, Hillary (BOS); Lock, Dyanni (BOS); Chen,Kelly; Board of Supervisors (BOS); Clustermayor; jennifer.adrienne@oregon.ca.gov; essentialmember.harvey@oregonlife.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beth Farkas

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60985366___.YXAzCm9zenZ1bQoOmFiBxpxMTg6NzJhMGI5NWIxMWE1Nzc4NGRjOGEzMGVjNmEmNTo6OjkxNTo6YjI5NWZiNmM0YjoxZjI0NjkzNTc6YjI5NWZiNmM0YjoxZjI0NjkzNTc6YjI5NWZiNmM0YjoxZjI0NjkzNTc

From: ucl4emberger@gmail.com
To: karen_newman@sonoma.com; susannah@petalumapost.com; press@nbpg.com; pressoffice@ktvale.com; projects@petalumadept.com
Cc: [Cecilia, Angela (SCO)](mailto:Cecilia,Angela(SCO)); [Jennica, Alisa (SCO)](mailto:Jennica,Alisa(SCO)); [Lane, Daniel (SCO)](mailto:Lane,Daniel(SCO)); Chan@calgb; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Ellsworth@sbcglobal.net; assemblymember.bauer@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Serious Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:18:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Uri Lemberger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902566_____YXAuOnNmZHFwOmFiOmphNDBmZjE4Y2ZjYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZmJlOjY2M2JkNjdhYWYyZjQwYTVlMDFiZDc3MGI2YmE0YjU0NDI3NjY3OTQwMTI2ZTE3NzhkYWEyYmZiYmMzZjlkYzg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4i6NVY9g_____YXAuOnNmZHFwOmFiOmphNDBmZjE4Y2ZjYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZjoxOlo6YmQ6MGYtNTdkMTkwYTc4MmI5MzhlNDA5OTc3NTk3MWZmMzk3ZTA2OTIwMWM2OTgxOkk6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette____YXAuOnNmZHQyOmI5bmphNDBmZjE4Y2ZiYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZjoxOlQyMDQ0MWY0YTA2Mzl2MzhlNDhiNjhkY2E5ZDBmMmY4ZDAxZDQyMjY1MzQxMWZjNmFiZjY2MDFlZTYxMjU3MjQzMmswOk6YET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPGC300%20separate%20Palestinian%20terrorist%20attacks.____YXAuOnNmZHQyOmI0bmphNDBmZjE4Y2ZiYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZjoxOjkwMTM0MmEtZjNCZmYzMk2ZkYjU1OTgxOTUyMGNlMzZlNTAxY2tjMWJkMTkyNjhhZjY2MDFlZTYxMjU3MjQzMmswOk6YET
(4) https://url.avanan.click/v2/r01/___https://ziyadan.law.yale.edu/20th_century/human_aspi____YXAuOnNmZHFwOmFiOmphNDBmZjE4Y2ZiYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZjoxOmZmY5YTYtYjZiZDMwMWQwZWI1YmFiNjI4ZDBmZDBkMzU2ZTYxMDdlZDE0ZDE0ZjI0OTQwOTIxNTY3ZDA3YjY2MTgwOk6YET
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99zo_____YXAuOnNmZHFwOmFiOmphNDBmZjE4Y2ZiYjE3OTk1ZWVmYWJlNjA2MTAxNmY4ZjoxOlY2YzZWM1NDBkMDMtYTMyMGNlYmZkOTFhYTNkOTAxNzY2N2E4ZWFjZTBkNjcmOk6YET

From: Rose
To: kevin_newton@concentra.com; privacyoffice@concentramedical.com; patient@rose.com; maryrose66rn@hotmail.com; mbrooks@patientmedical.com
Cc: Cabello, Rosario (BOS); Barrera, Alma (BOS); Lucia, Ramon (BOS); Chen/Staff; Board of Supervisors (BOS); Chan/mayor; jessica.adams@lacounty.ca.gov; dispatchcenter.harvey@townsville.ca.gov; krista.thatcher@harv.ca.gov; Anna.Esparza@harv.ca.gov
Subject: Dress Code
Date: Tuesday, January 28, 2025 10:18:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centres, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (3), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rose Sharon

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0bzo3MTYxMWMwYTI5ZjFkODk2MmMxYTVkZmU0NWZiNGNkNTo3OmY2YjNGRiZiUuOEO2ZDI2ZDIyOTc3OTdhZDMxYTk5NzU2YmViMmI0MWE0NjBhYzNiZmQ2ZTI5NDQ0MzkxNWMyZWIRtODpwcHBQTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SSNVN5g___.YXAzOnNmZHQyOmE0bzo3MTYxMWMwYTI5ZjFkODk2MmMxYTVkZmU0NWZiNGNkNTo3OmY2YjNGRiZiYzFmOTYyMzE0ZjNlOTIwOTIxZjk5YTk2NzBlMGM2M2M3MzBlOTAwZmI5YjM2MDAyMTgwOGRlZg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ffa-tah-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo3MTYyMWMwYTI5ZjFkODk2MmMxYTVkZmU0NWZiNGNkNTo3OjNjMTY0ZTM4NzQ2ZGIyNzA4OWE4ZTY5MGIwZjA1ZTY2NWM4NzU2OWJkMzY1MjQyZGE5YjhlZTk1ZjRlMzE1YTk0ZWMwNDVhNjcyODpwOlQjGTg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE0bzo3MTYyMWMwYTI5ZjFkODk2MmMxYTVkZmU0NWZiNGNkNTo3OjdlYjc0ODQ0YjE2ZmNlMWUxMDY2MTBmZmEzOWJlNDg5YzZlZDM1N2JmODYwOGQwOWFkMmYxOGM3MDcyZDJlZDM1N2JmOi

From: [redacted]
To: [redacted] [redacted] [redacted]

From: Sarah Klein
To: kaely_nguyen@concentra.com; corporate@patriotmedical.com; pressoc@fmpr.com; mayorgibbons@fcnpmc.com; corporate@patriotmedical.com
Cc: Melville, Angela (BOS); Bonnica, Alex (BOS); Lista, Daniel (BOS); Chan@pdf; Board of Supervisors (BOS); Chan@pmc; jamaika.campbell@atlanta-ca.gov; assemblymember.friedman@assembly.ca.gov; Krista.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68002366___.YXAxOm9mZHQ6Y2mdFi8xqnI5MzY5YjIzNzc5OTExNTk2NjI0NTZlMjAyYmNhNTc3OjE0Y2Y0ZTc2Y2ZlZDI0YmFkNjdlMDRkOTM3OGE0Yzc0ZGNhZWZkOTg4MmM1NDk5ZmY1YTbmOWE2NWRhNDpmOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcZ0dSVVN0g___.YXAxOm9mZHQ6Y2mdFi8xqnI5MzY5YjIzNzc5OTExNTk2NjI0NTZlMjAyYmNhNTc3OkE0YzY0ZjRiMDE3ZmU5NjI1YjZlZGM1ZmNmZjk4NDZkOTg4MmM1NDk5ZmY1YTbmOWE2NWRhNDpmOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQ6Y2mdFi8xqnI5MzY5YjIzNzc5OTExNTk2NjI0NTZlMjAyYmNhNTc3OmE2MzI5MmRiMWNmNTc3OmE2MzI5MmRiMWNmNTc3OjA2ZjM4NTEzYTBiOTMxZjdlMmU0NmNhOWE4YWI0MmIyZDMeY2ExMWU1ZmIyZjV2NTQ5OWVkZWEyNGEwNWE5ZGVjNGEzNTgwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQ6Y2mdFi8xqnI5MzY5YjIzNzc5OTExNTk2NjI0NTZlMjAyYmNhNTc3OjE0Y2Y0ZTc2Y2ZlZDI0YmFkNjdlMDRkOTM3OGE0Yzc0ZGNhZWZkOTg4MmM1NDk5ZmY1YTbmOWE2NWRhNDpmOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w0xxv9d99o___.YXAxOm9mZHQ6Y2mdFi8xqnI5MzY5YjIzNzc5OTExNTk2NjI0NTZlMjAyYmNhNTc3OjM2YTc6YmNmYXO2ZTExYWIyY2FiZGVkNDFhMGZlMmMzMjNlE3MWE5ZTYzNGU2ZjI5ZWJmYWFjY2bZDE5YmE1Y2VjNjgzNjgwOlQ6ITg

Sarah Klein

From: Cynthia Lazar
To: karen_mayer@concentra.com; nursecb@yahoo.com; jessica@mac.com; maryweldon@comcast.com; pmarsh@pediatricmedical.com
Cc: Carrillo, Angela (BOS); Bontrea, Alina (BOS); Leite, Samuel (BOS); Chan'ning2; Board of Supervisors (BOS); Chan'ning2; jamaine.stewart@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer@mail.ca.gov; Annie.Fitzgerald@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:19:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAuOm5mcZHQcGtnOi6kqnmM2I0OTQ5M2NjZDhkYzVkNDVkMGJlNTg1YTVhNTBhZTo3Oj...
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166XUV3o___.YXAuOm5mcZHQcGtnOi6kqnmM2I0OTQ5M2NjZDhkYzVkNDVkMGJlNTg1YTVhNTBhZTo3Oj...
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libo-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mcZHQcGtnOi6kqnmM2I0OTQ5M2NjZDhkYzVkNDVkMGJlNTg1YTVhNTBhZTo3OjoyNWY6NGFkMmQzMGQyNjI4MDk5ZTo3OjI4MmE5ZjVlMjIwMmMyNWk4MWM0YzNkYjA1NTBkNTEyMTk4NmFmODEyOWUxMTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mcZHQcGtnOi6kqnmM2I0OTQ5M2NjZDhkYzVkNDVkMGJlNTg1YTVhNTBhZTo3OjFiNjQzMTY3NzI3YzAxNjdhYTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5mcZHQcGtnOi6kqnmM2I0OTQ5M2NjZDhkYzVkNDVkMGJlNTg1YTVhNTBhZTo3OjZlMGY6MjkwMjZmMGJlNTg1YTVhNTBhZTo3OjI3M

From: Deborah Elisha
To: karen_mayer@concentra.com; mayerk@hollywoodmedical.com; pmoore@frpc.com; mayorbillon@hotmail.com; mayor@baldwinmedical.com
Cc: Carullo, Angela (BOS); Bonilla, Alexa (BOS); Lista, Daniel (BOS); DistrictE; Board of Supervisors (BOS); Chanfreau; senator.wahab@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:19:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.
Don't allow this disgusting behavior from ANY employee!!!!

Sincerely,
Dr. Daniel and Deborah Elisha

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69692366___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OjkxNmE0ZmFiNmUzZTBhYTBhMDEwNDFlNjNlN2E5NDI5NjhjYzM1ZDI1MGU3MTY5ZDY1MTBhNGNmNDFmZi0tMTZhNmY1MTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QVVY8g___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OjE5ZjJkYmY5NmI0YjY1MTBlNGM4NDC0ZGZmMzY1OWM5ZTNkZDYyNzUwYTlmNmMwZDBlNGJhODU4YzpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OjgzMzcxNGY3M2MyYmZlYTAyMDMyNDo3OjE0NzU3OTgzMjA5MzYzNDYwMDk5NDMzOTE4NjZlYTVkMjNlNzM4MWRlMWIxMDUwZTBlOGNjYjllZjpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20five%20thousand%20people%20and,19%2C000%20wounded%20palestinian%20terrorist%20attacks.___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OmFlYWY6MDgzYzYyYWFjOWJiNGZkZThmMWIlYzgzZTFkYjA5MDIODUyNmJjMjM3ZGNkMWRlMWIxMDUwZTBlOGNjYjllZjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OjIzNmY0ZGMwZjY3NzQzZTFkYjA5MDIODUyNmJjMjM3ZGNkMWRlMWIxMDUwZTBlOGNjYjllZjpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9d99vo___.YXAzOnNmZHVoOmE0ZmpiNDZiMTgwNjBlZjg4MzcxNGY3M2MyYmZlYTAyMDMyNDo3OmRkMTA0NzdlMGRlNTdlYWU1OGExYzE2OGM3NjUwOTE5M2MwNDc4MWU2NzOlO7DzNzVlYzFhODczNjRkNmRlYmM5MjdkNjpwOlQ6Tg

Sent from my iPhone

From: Shane Borkowsky
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concentra: Antisemitism Symbolized, Worn by Healthcare Professional at Riskes HR Guidelines
Date: Tuesday, January 28, 2025 10:20:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shane Borkowsky

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902306__;!!YXAnOnNmZHQyOmEfdnov4VTVkZGY2Y2Q4ZmFjYjAxZTcyMDU3OGZkOTM3YWFmNTc3OTc!!UwYeQfOTRmMTRmOWNhMThmYjU0NjA0NGJmYmE3OWE2YWQ0YzkyYTIxOTEyZjZmYjAxMzU4YjI0N2U5YzYxMzZlNWUzMDg0OGY6Yz8k!!YEtg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-tZ86SNVYNg__;!!YXAnOnNmZHQyOmEfdnov4VTVkZGY2Y2Q4ZmFjYjAxZTcyMDU3OGZkOTM3YWFmNTc3OTc!!MjBjMTI3MTMxMDc3LTk5NzNiNjhiMzI4ZTI0NWEzNWJmYjBkMWVkZmNlZjBmZmQyMWIwNTY1NGY3YjJUSWE3NzVtMjh

From: LUSK, KUSEK <LINDBLE
To: karen_mayor@sonomacty.org; supervisor@petersonmedical.com; supervisor@hotmail.com; supervisor@petersonmedical.com
Cc: Cabello, Jessica (BOS); Jemmina, Alicia (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kriess, Pfeffer(kriss@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:20:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Luisa Kusek

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNmZHQyOmFiOmpkZWE0ZjM2NDAxZjUxMzdkYzcwYzcwOTI5YWNmYWQ4MTc3ZmI2YzU0OWQxZTM3MDFkNjRmMTRmNzFmMjNiNDI0ODkwYTk5ZDgyZGJlNDk5ZmM0NjExMGRlMmI1OTQxMjgwOfQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E6SNVV7Ng___.YXAzOmNmZHQyOmFiOmpkZWE0ZjM2NDAxZjUxMzdkYzcwYzcwOTI5YWNmYWQ4MTc3ZiI2YzU0OWQxZTM3MDFkNjRmMTRmNzFmMjNiNDI0ODkwYTk5ZDgyZGJlNDk5ZmM0NjExMGRlMmI1OTQxMjgwOfQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dsafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fs-3Dgoogle_vignette___.YXAzOmNmZHQyOmFiOmpkZWE0ZjM2NDAxZjUxMzdkYzcwYzcwOTI5YWNmYWQ4MTc3ZiI2YzU0OWQxZTM3MDFkNjRmMTRmNzFmMjNiNDI0ODkwYTk5ZDgyZGJlNDk5ZmM0NjExMGRlMmI1OTQxMjgwOfQ6Tg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-3Fs-3Dtrue-3Fs-3Dtrue-3Fs-3Dtrue

From: [illegible]
To: [illegible]
Subject: Urgent: Concern - Inappropriate Symbolism - Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:20:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. 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Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58922366___.YXAzOnNmZHQ6OmE0ZmQ2MDk0MzE5MTM1MjY5YWRhNWVhYWVhMjJmMjJkODc3OjZkYzk6OGI2ZGUxNWYxNDk2N2FlNDZmMjBlYmMwMWVlYzcyMjIxYjkwNTBiNzdlMDY5MzBlNWY3ZDFlZDRjYjIxNjllOTg0OGQ3ZTg&d=DwMFaQ&c=WO--J3fsNY4sPcSxlIpMhIZIp8PZA1Sx2Xpb8DkonQ&r=Ge1ZZQcNmEZQEMdYTMSOWRmaZ1fBcMz1IMzp0fOIQ8Tg (2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZ6HNVVbg___.YXAzOnNmZHQ6OmE0ZmQ2MDk0MzE5MTM1MjY5YWRhNWVhYWVhMjJmMjJkODc3OjY5NDU0MTdkMDgxOTAxNDk0MmQxMTQ2Yzc4MDY5NTY1MzM2MDlhZGRkMzI5MzQ0OGVkYjA2NzVmZDM1Mzc2YjVjYjEzYjZiOQ8Tg (3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-25C2-25A0jsource_vigsnthe___.YXAzOnNmZHQ6OmE0ZmQ2MDk0MzE5MTM1MjY5YWRhNWVhYWVhMjJmMjJkODc3OmMxYzc6NTg4OTc1NGQ2ZGI5YTQwOGVkYjA2NzVmMDM1Mzc2YjVjYjEzYjZjOQ8Tg (4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_pp_58_statements_iscaeng030925_htm-3Fa23-3Dasce-2Dtragically-252520-252Bfor-2520the-2520-2Bfor-252Bpeople-252Band-2520-252Bterrorist-252Bhamas-2520___.YXAzOnNmZHQ6OmE0ZmQ2MDk0MzE5MTM1MjY5YWRhNWVhYWVhMjJmMjJkODc3OmM4YTI5MTA1ZGZjNTBlMDk4NzJjYjY5YjBmODIwMTA4NzU3OTI1NWIyYjE3ZTBkYTA2NTlkMTk3MTI0NTVlNDg4OQ8Tg (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_0wkvw9df9vvo___.YXAzOnNmZHQ6OmE0ZmQ2MDk0MzE5MTM1MjY5YWRhNWVhYWVhMjJmMjJkODc3OjkMDE0NWJkMDU3YTUyOWVkZjZhOGQ2N2U2ZTQ5YmVlOWYwZjhmOGQ2N2U2ZTQ5YmVlOWYwZjhmNGM0ZjkzYWNkOTg0OGQ8Tg

From: M K
To: karen_pearson@rapoport.senate.gov; jmoore@rbhsc.com; mmcwatters@rbhsc.com; pressinfo@patientmedical.com
Cc: [Cabello, Angela (BOS)](mailto:Angela.Cabello@boston.gov); [Ramirez, Alicia (BOS)](mailto:Alicia.Ramirez@boston.gov); [Lacey, Hannah (BOS)](mailto:Hannah.Lacey@boston.gov); [Chan(staff)](mailto:Chan(staff)@boston.gov); [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@boston.gov); [Councillor(city)](mailto:Councillor(city)@cityofnewton.ca.gov); senator.wrenn@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:21:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marina Kats

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI4ZjhlNGVjODM2YjBlOGY3MDc3OjA1NDI6ZjcxeMGRiNTI1ZjE4NDgwNjNlNGI0NTFmNTBmODI0NmM0ZjM4M1M5ZiY2BlABDEfYzdlNGBlNDIwMTBmMzgwOkY6Ea
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVN9g___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI4ZjhlNGVjODM2YjBlOGY3MDc3OjA1NDI6ZjhlNGVjZGE3MDY4ZjMwZGY1YmM1OTE3NWI1ZmM5YmM0MjU0ZDE1YjA5ZGM4YzMwZjM4M1M5ZiY2BlABDEfYzdlNGBlNDIwMTBmMzgwOkY6Ea
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI2ZjJlNGVjODM2YjBlOGY3MDc3NDU1MzU2ZjI5YWQxNzFiOCY4MDkwYTBjODMwZTc0YWExN2RkMWQwNDlkZjFmODA1MDc5Y2QzMDFhZmQzNjcwOkY6Ea
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ar/sg/58/statements/sraseng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI2ZjJlNGVjODM2YjBlOGY3MDc3OjFiOTA6ODAxNjQ4MmI4YjIyMTIyZiZmOWE4ZGZjMDc5ZDAxMzYzZDMzNzQ5YjpwOkY6Ea
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI2ZjJlNGVjODM2YjBlOGY3MDc3OjZiYzY4NTE1YjU1MGZlYmMzNTM2M0VlYmM5OTY3YWE5MTFlOTk0YjY1OTc0MmezOkY6Ea
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvr9f9lo___.YXAzOnNmZHQvOmE6bmpjZDU2YjNhYmM2ODI5MDI2ZjJlNGVjODM2YjBlOGY3MDc3OjZkYWI0NWU5OGc4MDBhNDgwODQ5NmVkZTk1YWYxNmJlNWM4M2UxOGJkY2I1NzU1YTY1YjZlY0Y5NDAxZGU5MTpwOkY6Ea

From: Susan Cohen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:21:28 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Susan Cohen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Gmail Mobile

From: sharon rubin
To: karin_newton@concentra.com; joe.tendo@primecmedical.com; pmaas@cmac.com; marcparkins@charter.com; mtrevino@primecmedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alisa (BOS); Lucia, Daniel (MYR); CityClerk; Board of Supervisors (BOS); Chanlocnyp; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Annie.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:21:28 AM

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Sincerely,

Rubin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQxOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OjM2ZWI6NjM1N2I2ZmI1YWE1ODUzZGM1NTI3ZDI0Mi1kYZWyZWMmOi1NDBhMGJmMDQ4YmFkYWU5YzE5OTpmOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-JX6hNVYNg___.YXAxOnNmZHQxOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OlaDm9sZGU6MmmYTcxNGU5ZDk5YTY1YzgxYzUxNTVjZGYyMGZNmE1YjA2YzUxMmI5NDhkNjEyYWM5OGQyMmYzOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OlgetOTI6ZjhlZmE1ZmVjYTNhZDI1NzJiZGZhYjFiOlBkaYmIkMzM2NzExMmIyNDY4ZGY3Ngp6MGJhZGIzNjQ3OWMzOTFhMzpvOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pp/58/statements/lunsep05pm.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OlJ8bXNTMk0tWUyZTdlYTI1NzC2M2FkYzMyN2NlZmIwYyZmOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQxOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OjIzZTg6NGU1NmJlMzJkYTA2YWMyY2I5ODZlY2C0ODI0ZWI5MDI5M2MzMmM0NDFkODk3NjE5ZTc2YTc4NjZhNzY2YmIzZTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvc9d95o___.YXAxOnNmZHQxOmE6bzo4NzI4ZWY1OWYyZWViYzE3NjpGNzNhNTI3ZDI1YzFmOTc3OjE0ZWY6NGZkZDVjMGQ0NGUxMjhlZmE3YTI0NGY2ZjRiMGRjOTU1YzA5NDVlNmc1MzA5MDFkNDBhNzg4YzQ3NTY2OTU2NjmeOlQ6Tg

Sent from my iPhone

From: R Lidsky
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by a fellow PA at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:01 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. As a PA myself, I understand the need to be sensitive to peoples of various culturesand backgrounds- this display is simply inappropriate.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rose Raskas

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Steven Mochan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Steven Mochan

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [ajarabe]
To: [beth_zwarker@concentra.com]; [pressnd@voltmedical.com]; [pnpost@nyp.com]; [marcusbrown@nypost.com]; [marcyd@telecmedical.com]
Cc: [Jacobs, Angela (BOS)]; [gomez, mina (BOS)]; [cook, Daniel (BOS)]; [Davis[at]; [board of Supervisors (BOS)]; [Doubtmow]; [mayor.wayne@wayne.ca.gov]; [assemblymember.franey@assembly.ca.gov]; [Krista.Pfefferkorn@sen.ca.gov]; [sonia.Esparza@sen.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:18 AM

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cc: Press, City Council

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Sincerely,

A Ratow

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHOxOmE6bzo5MzZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OmMxYzU0NGY5YmE0ZTBkZjg3OTkxODBhMjcyMzIxY2Y1MzdhYzVxMzYyZWY3MTM5ZGVjNzg1YTA1ZDUyYW6NzNTY0NjUzZTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAzOnNmZHOxOmE6bzo5MzZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OmNhMGNlMzJiNDI0NZI5YzNhZDI5ZGJiZTk3OWZkZWE4YTNkYTU1ZmI5ZWE4YTNkYTU0NzgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5MjZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OjhjMjQtYTI1MzgyMDVlNGUtOTY1ZDM5MzctOGNmMzI4MzQxYzo4MDhhZDQ5NDUxYWI4NGJjMzZiNjgyZmZiOTA3MGVkMzpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,89%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo5MjZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OmE3ZGI6MTRlM2RmNDIzLjlkNjY3OTk4OGI4ZDY3NmI0YmM5MTU2M2IxY2E3NjNmNzZjZmNzRlZmU2Yxk5YTY4MDM4OTgyMDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.vale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo5MjZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OmJkZmE0MDcwYjU1MmIxZGUxZmI1MTAwZDhkMTY5M2I0YTExZTVkZjZlMjg0ZTFlZTQ2MTVjMGI2NjNlY3OTk4OGI4ZDY3NmI0YmM5MTgwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckrv9z0xo___.YXAzOnNmZHQyOmE6bzo5MjZiOTFkOWM3ZWJhMTljNGNkNzNiZWJlM2I1ZjA6OTo3OjdkNGE0ZTBkYjgwYTY1YWZkMGVmNjBjZWUyZDgxMTYwMDIyNWI0ZGI2N2E5NWQwYTBlZjAwNjI1MjdhZGZkYzk1YjI0ZmYxMDgwOlO6Tg

From: Scott Lorinsky
To: kelly_mayers@concentra.com; pomeroy@lattermedical.com; pwarren@mac.com; pwarren4pm@peoplepc.com; wmoore@lattermedical.com
Cc: Cabello, Amanda (BOS); Epstein, Alisa (BOS); Leila, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Crowdcontrol; jennifer.wexton@mail.house.gov; assemblymember.haney@assembly.ca.gov; Kimra.McReynolds@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concerns: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Scott Lorinsky

Attachments:

(1) https://urldefense.clicky2.io/01/__https://www.bbc.com/news/uk-england-london-68903066__.YXAxOm5lwZHOoOfiIwwxYjY1ZTdjMjkwODg5ODIxMmI5kZDFlMWFiZWJlNjNmYzo3OjA1NTc6NTI0ODIzYjFiMmE1ZmNlZGI2ZmRlMzk4YjI0ZTc1MzdmYTBkZWI5NDU5ZDFmZjBkNjgxOk5YOTg
(2) https://urldefense.clicky2.io/01/__https://www.youtube.com/watch?v=g-Z16ENVVNg__.YXAxOm5lwZHOoOmoIAwgYjY1ZTdjMjkwODg5ODIxMmVkZDFlMWFiZWJlNjNmYzo3OjU5YjA0ZTZmNGNmMzlkYTNhMDU1YTAzZmM5NTAxNGI5MmNlZjI0MzdmYTBkZWI5NDU5ZDFmZjBkNjgxOk5YOTg
(3) https://urldefense.clicky2.io/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text%3Dgoogle_vignette__.YXAxOm5lwZHOoOfiIzMmVkZDFjMWFiZWJlNjNmYzo3OjhjZYzk6NDk2NTAxYTJlc0WY3ZjY2YTUxMmJmZWI5YzdlNGJkYjZiZTNiNTYwNjk4NDNlZjNzZkOTgwZWZjNTpwOkY6Tg
(https://urldefense.clicky2.io/01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20weapons%20for%20attacks__.YXAxOm5lwZHOoOmoIAwgYjY1ZTdjMjkwODg5ODIxMmVkZDFjMWFiZWJlNjNmYzo3OjdlwYjg0MTg0OWE5ZjQ5NZjMDQ1MzU3NGFjYWE3NWM5MzA3MjhjOTRlNTk1Y2JhNjk0ZGJlOWMzMDQzNzc4ZTpwOkY6Tg
(4) https://urldefense.clicky2.io/01/__https://avalon.law.yale.edu/20th_century/human_asp__.YXAxOm5lwZHOoOmoIAwgYjY1ZTdjMjkwODg5ODIxMmVkZDFjMWFiZWJlNjNmYzo3OjY5MTc4NGRjM2I4NjI4MzFlOTNlYmMxZjIwYzZiMzY2NzNhMTE4M2ZiZmI0NmJmZGI5ODQxOTpwOkY6Tg
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From: Anya Wolf
To: leah_pearson@concentra.com; carmen@tetramedical.com; pearson@mac.com; marcus@tetramedical.com; marcus@tetramedical.com
Cc: Calvillo, Angela (BOS); Gennis, Alisa (BOS); Lurie, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chanthorney; ignatzi.valeriei@sfgovtv.ca.gov; governormailer.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:10 AM

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOyOmE6bzoxY2FhZDU5MzgzMGI5YWI4NTA2YWU3Y2RkZDo0YzFlNjo3Ojg1NjO6NjhkMC9kMTc1MmUzMDFmMTgxM2JmMzI0MmYxOWQxoNWY4YTA0MzE1NTBmMDBhMzZmNmFiNTEzZjhkOGJlZGY2YjpoOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-Zl66NVVNg___.YXAzOnNmZHOyOmE6bzoxY2FhZDU5MzgzMGI5YWI4NTA2YWU3Y2RkZDo0YzFlNjo3OjY5YTM0MmIxNzZlMzFjYmFiOGQ3ZGZjMTU2YmE5ZTBkNzk2OGQyMDA5ODAyMzE0OWM2MTIxZjk5YTg1Nzk3MWEyNWU4NGY2NzpyOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHOyOmE6bzoxY2FhZDU5MzgzMGI5YWI4NTA2YWU3Y2RkZDo0YzFlNjo3OjA5ZDM0YmI2MTBhYTY2NjQ0ZGQ0YTU2YmFlZTBkNzk2OGQyMDA5ODAyMzE0OWM2MTIxZjk5YTg1Nzk3MWEyNWU4NGY2NzpyOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://student.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHOyOmE6bzoxY2FhZDU5MzgzMGI5YWI4NTA2YWU3Y2RkZDo0YzFlNjo3OmE2YWI6ZTI3NDkwYjk0OTRmMmU1ZGE0YzE2MmM5MDI5MjNmMzg2MjU5NzAzOjpmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Millie Goldman
To: health_mayland@concentra.com; mayland@healthcare-medical.com; mayland@hmc.com; mayland@kpmgmail.com; mayland@aetnamedical.com
Cc: Castillo, Roberto (BOS); Barbera, Alisa (BOS); Lamb, Daniel (BOS); Chan Gail; Board of Supervisors (BOS); Chanmoreau; senator.salazar@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; kristin.Pfeiffer@mail.ca.gov; Anna.Esparza@marc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamegf030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNzcFHOvOmE0koiZWFtOjc6MzM5ZTgwZGVmYTZiYzM0ZTY2NTY5NWY5ZWY2NTI5YzgxYjo3OjY1MDI0YTRlN2UxZmY4MTRlMTY4YWRmOGQ5NjZjNWM4ZDBkMTYxNTQ3ZTcwOGIxMjM2U1NWVhZTgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://arcuke.law.yale.edu/20th_century/hamas.asp___.YXAzOnNzcFHOvOmE0koiZWFtOjc6MzM5ZTgwZGVmYTZiYzM0ZTY2NTY5NWY5ZWY2NTI5YzgxYjo3OjRlMzY0YTBlZmE4ZDI0NTVlNDQ4ZGE3kYjE0ZmNiNTA0MTUyMjY1NTIyMmJhZjUyNjM4ZDI4NTZlNmQwOTk4MzVjYWJmZTgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Malka Arlak
To: karin_newton@toronto.ca; jcorrente@petrocreditcu.com; pegues@cpac.gov; marcoadelson@scrippsnews.com; mmcvicar@petrocreditcu.com
Cc: Calvillo, Angela (BOS); Ipresys, Alisa (BOS); Lynn, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); CityAttorney; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:c:OmE0bmgOTVlNmFlMDY4YmE1NGIxZmE0NDRiMWRhNjM5NmNlYzo3OmQ2NjE0YjY4ZDI0MDdkMjUyZWUwOWEyOTBY2M4MTNkNzVlNGZjZjE3MzOTVkZTBlNmU5MDEwOTY2MzA4YmE0YjE5ZTY0Yms1ZjYwNWNkY2U3ODBlNjJjMjEyODU5N2hwZGM4YzJlOTY3YzAzYzRlNmQ0MGI0ZjgtNzU4ZjE5NzhhMDE3ZDc5NnpwOkY6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/honneng010925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%2Dterrorist%20attacks___.YXAxOnNmZHQ:c:OmE0bmgOTVlNmFlMDY4YmE1NGIxZmE0NDRiMWRhNjM5NmNlYzo3OjdjZTY0Yms1ZjYwNWNkY2U3ODBlNjJjMjEyODU5N2hwZGM4YzJlOTY3YzAzYzRlNmQ0MGI0ZjgtNzU4ZjE5NzhhMDE3ZDc5NnpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rights_day___.YXAxOnNmZHQ:c:OmE0bmgOTVlNmFlMDY4YmE1NGIxZmE0NDRiMWRhNjM5NmNlYzo3OmE1ODU6NWU1ZWY1YWYxkzNTYwMDE3NWE0MWI2MmE2N2OwOWEzZDVjZGY2YTYyZDI0MDkzNDI0ZDk3ZjI0YmE3dXNiWBYTA0OTJmwOkY6Tg
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Malka Arlak
416.230.3533
malkaarlak@gmail.com

From: Rebecca Kastin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:22:39 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Kastin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: leahbloberg@icloud.com
To: laura_cesare@sanjuanco.com; jcarvalho@yorkcremedical.com; pmoore@mac.com; mayorwilson@chicago.com; mayor@bakercreekcar.com
Cc: Cecilia_Aranda_(BOS); Ibarrera_Alma_(BOS); Lara_Daniel_(BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:23:10 AM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQxOmE6bzphYWVkZjAyNDI2MzhkYjBkMGI2NzdlMGI2YzI4NTdkMDc3OGE2MmU5MGI2YzI5NzU4MDc3OGE2MmU5MGI2YzI5NzU4MDc3OGE2MmU5MGI2YzI5NzU4M

From: [jocelyn schaible]
To: kathi_maxwell@comcast.net; mayor@forbes.com; dmarvel@pittsburghpa.gov; mayor@pittsburghpa.gov
Cc: [Gallo, Anjelo (RG)](mailto:Gallo,Anjelo(RG)); [Ventura, Alia (RG)](mailto:Ventura,Alia(RG)); [Lada, Daniel (RG)](mailto:Lada,Daniel(RG)); Pyle; [Board of Supervisors (RG)](mailto:BoardofSupervisors(RG)); chairmn@pa.gov; senator.stewart@senate.pa.gov; expertsymember.harvey@assembly.pa.gov; Krista.Pfefferkorn@sen.pa.gov; Anna.Eggerton@sen.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potters Hill Concentra
Date: Tuesday, January 28, 2025 10:23:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing ok a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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From: Gwen Bloom
To: karen_newton@concentra.com; concentra@hydeconsultant.com; gmccann@mac.com; mary.smith@whitecrestmedical.com
Cc: Catcillo, Angela (BOS); Barrera, Alma (BOS); Lacy, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; gerardo.sandoval@sanjose.ca.gov; supervisorcarrasco@sanjoseca.gov; supervisorperalez@sanjoseca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:23:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gwen Bloom

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QSVY9g___.YXAzOmNmZHQzOmE6bmpkMjFkOGVhYTM1Y2E4ZDBhZGFkMmE5ODVlYmVkNjI0ZjAyZTY5ZjA0NWI1ZhkyMDhlMzNmNzhiYjBiOWM1NmJhcyOjU3YTI1NzMzOTk2MDAzOGNkZjZlOTk2MzFkOGM4NTc4ZjE0MTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmpkMjFkOGVhYTM1Y2E4ZDBhZGFkMmE5ODVlYmVkNjI0ZjAyZTY5ZjA0NWI1ZhkyMDhlMzNmY2ZhZDExYjVlYWRlMzFkZTAyNDY2MGY2ZmE0MDNjMDI0MmRlN2QxOTg1YTY0MzFkOGM4NTc4ZjE0MTpwOlQ6Tghttps://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmpkMjFkOGVhYTM1Y2E4ZDBhZGFkMmE5ODVlYmVkNjI0ZjAyZTY5ZjA0NWI1ZhkyMDhlMzNmNjVkjk2NzVlOGMzMTY4ZjE0MTpwOlQ6Tghttps://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQzOmE6bmpkMjFkOGVhYTM1Y2E4ZDBhZGFkMmE5ODVlYmVkNjI0ZjAyZTY5ZjA0NWI1ZhkyMDhlMzNmZjY2YzNlZjBhYZYxZjYzYzFlZjBhY2ZlYzJlNzNlZjE3ZjBhYzYzZj

From: Brenda Roodbol
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:23:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Brenda Roodbol
brendaroodbol@gmail.com

www.roodbol.blogspot.com

Website www.roodbol.co.za

From: Lisa Grosbard
To: karen_meyers@concentra.com; mynerva@optimumedical.com; jmeyers@mac.com; jmeyerwilson@hotmail.com; mlavoy@metrixmedical.com
Cc: Carrillo, Angela (BOS); Kamkar, Alisa (BOS); Leslie, Rachel (BOS); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov; jessica.calvert@concentra.com; angela@committee-hiring@concentra.com.sg; angela@committee-hiring@concentra.com.sg; Kristin.Pfeffer@post.com.sg; Anna.Evans-wall@post.com.sg
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:23:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa Grosbard

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVVNg___.YXAzOnSmZHOxOmE6bmo6ZWU5NDRlYjE0MTdiZjc5YY1ZmJmMWE1OTU3NjNmMDc3OSVsMTAtZjwtUlNyNGQzBkNlOWNmMDc5NDVjN2MxNzk5ZDk4ODY5OGFhNGNhNDFmNzpmOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnSmZHQyOmE6bzo5ZWU5NDRlYjE0MTdiZjc5YY1ZmJmMWE1OTU3NjNmMDc3OjYwNDE6ZTE1NTgzODdhODYxN2Y2Y2VlYVlWEzMGI3OWZlOWMtMjZjNjdmNDVtN2MxNzk5ZDk4ODY5OGFhNGNhNDFmNzpmOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20wounded%20in%20terrorist%20attacks.___.YXAzOnSmZHQyOmE6bzo5ZWU5NDRlYjE0MTdiZjc5YY1ZmJmMWE1OTU3NjNmMDc3OjE3YzQ6OWMwNDZlMDc2NDUyN2I1YTRmYTM5NzU5ZDFlMGZjZTFlyZTk2N2NhNWQyNTk4ck9tM4MzkxYzoiNGE1MTc1YWIxNjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnSmZHQyOmE6bzo5ZWU5NDRlYjE0MTdiZjc5YY1ZmJmMWE1OTU3NjNmMDc3OjI2NzI6ZDRhYjY2ZWM1Y2UyMWYyYzFiODE0YzNiZDExYmJlOTJiOGI5Ks5MGI1NmE0OWI5ZDIyMzk2MTZlZTUyTTBkNTdlOTpzcOlOlTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0wkxv6d9lo___.YXAzOnSmZHQyOmE6bzo5ZWU5NDRlYjE0MTdiZjc5YY1ZmJmMWE1OTU3NjNmMDc3OjVlNzk6ZTU5MDk1ZTAzOTcxMzA5YjNhZTI2MDQ4ZjFmMzBlMmJmOTk2ZjdlOjpNSDkMTQ6Zl9tYlMjhjMzQ5YjgxOlQ6Tg

Sent from my iPhone

From: Shera Goldman
To: kevin_mayer@concentra.com; policeinfo@torrancepolice.com; pmayer@mac.com; mayorwilkinson@mayor.com; mayor@palacinomedical.com
Cc: Cabello, Angela (BOS); Kenney, Alex (BOS); Lesh, Daniel (BOS); Chen1ea@; Board of Supervisors (BOS); Quastcomp; jessica.simon@bmgpc.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:24:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shera Goldman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68910366___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OTg0MjI4MmU3MzM2YjM4ZjM4ZmY1NTJiNTJlYjEwYTA4YzAwNzkzYWRlMDM4ZmY1YmYwZjZmpwN2JlY2pwOkYiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYV7Ng___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OmIwMWI0MTc1NzA2ZDI0Nzc5NjNkNGVlNmEzZmI3ZTNkZWRkMDI0NzdkMjk1MmVjZGFlMTk0ZGY1ZTg4ZmZlZGE3ZGY1YjMwcOkYiTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OjBhMDA6OGJhZmM1YWUzYjk4NDA3NGNkMzY2M2JyNmJtZDM5OGNlYTQyYzYyZjFhNGNkZTc4MzgwcOkYiTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20list%20people%2Ckilled,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OmNhZDM0ZjUwMjUzOGUxOTNkZDk4MjQ2ZTA0M2NjNzgxYzRkYZZiNDA3MDk2MzBhNWVkZWRjYmVlYjAwZTE5OGY0NWZkMDgwcOkYiTg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OjhkZDk0YTQ1ZGE2MmVjMmY3YWVkN2RiOGIiM2MxZTg1NjcZZDM2OTlhZGZiNzMxNzVmMWRmNTc3MGIyYTk4MDk2MDA5ZmwcOkYiTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9oo___.YXAzOnNmZHQyOmE6bzplZDg5NDhkYWNkMGJlZGEzZmEzOWE0NDYwY2U5NDhkYTo3OmM5ZmI4NGIxGkYjZiZjhMDNmODI5NmYyYTFlMWI1OTBkOTBhMmE2ZTIwMTIwZDhmNjQ0wZTE2YmNhNWY0YzFiMTIxMDAzMjgwOkYiTg

From: Lara Laurence
To: leslie_morales@concentra.com; privacyofficer@medical.com; paperwork@me.com; marcus@civilrights.com; francois@protestmedical.com
Cc: Cedillo, Kenneth (BOS); Kennedy, Alisa (BOS); Lopez, Rachel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; senator.wiener@senate.ca.gov; paperwork@senate.ca.gov; Emma.Pfeffer@mail.ca.gov; Emma.Pfeffer@mail.ca.gov; Emma.Pfeffer@mail.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:24:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lara Laurence

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903f366___.YXAzOnNmZHQyOmE6bzo0MTc6MGRhZWM2YWVmMzgxYmM4NDdkNWI0YTNlZTk&Mzo3OjgiZGM0MTZiMWNiOGE4MWIwMzA1NiFlOTgxOTUyOGYzNDYzZDM3YzI0MTk3YmM4MDgwOHQ
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZK6DNVN8g___.YXAzOnNmZHQyOmE6bzo0MTc6MGRhZWM2YWVmMzgxYmM4NDdkNWI0YTNlZTk&Mzo3OjgiYjQ4MmEwNjdlMjNlOWZlMmNhNDM0ZjdlYTNjMmFkOGJkZGVjZGNiYjgxNTM0MGJkYWU3ZDJmOWY3MDMyYmNhNjAwNjE4MZZhMmUyMDEzZjQyZWI2MGJhNG24ZDU3YmFkMDIyN2U2MjVjMDY2YTNiZDgwOHQ
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0MTk6MGRiZWM2YWVmMzgxYmM4NDdkNWI0YTNlZTk&Mzo3OjJjN2I6ZWZmMjVlNzNhNjgwMmVhOTkzMTYwZjI2ZDZjYzZlNzQ1YjgyNTM0MGJkYWU3ZDJmOWY3MDMyYmNhNjAwNjE4MZZhMmUyMDEzZjQyZWI2MGJhNG24ZDU3YmFkMDIyN2U2MjVjMDY2YTNiZDgwOHQ
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/iranengE300125.htm%23:~:text=Tragically%20%23PLO%20for%20its%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo0MTk6MGJlb2VlM2Y1YWVmMzgxYmM4NDdkNWI0YTNlZTk&Mzo3OjmNmY5YWM0MzctOWIwYWM0MzctOWIwYWM0MzctOWIwY

From: Noa Sharfi
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marowatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Please take action ! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:24:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Vera

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Admin, LEAV](mailto:)
To: karen_newton@concentra.com; customer@cherrycreekmedical.com; pmoore@mac.com; mary.worthen@kaiser.com; msaxton@parkercreekmedical.com
Cc: [Caputo, Angela (BOS)](mailto:); [Ramirez, Alicia (BOS)](mailto:); [Luna, Raquel (BOS)](mailto:); [Chan(Staff), Board of Supervisors (BOS)](mailto:); [City Attorney](mailto:); jamario.evans@sanjoseca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Maria.Estrada@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:20:56 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-ZJ66NVVYg___.YXAzOnNmZHQxOmE6amxuYiVmZGM1NWY0ZWI6MDM5NGM2MmVjZWIyZjg5OTdkMmo3UzBiOjE2OlRmSlI1MTEzMzBlYWM3MTA4MWYyMTA1YlEzZDFkOTFiZDE5NzM2OTIxYTJlMjU3ODhhZmMyZWFkYWY3ZDkyNTMzZjE3ZWmYmE2YWE4ZDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxuYjVmZGM1NWY0ZWI6MDM5NGM2MmVjZWIyZjg5OTdkMmo3OjExMzGZGYyMDM5YWM4MDQ3ODMwOTRlZTNiOTE2MjU3ODhhZmMyZWFkYWY3ZDkyNTMzZjE3ZWmYmE2YWE4ZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.ucr.org/webcast/gu/5b/statements/nxnmqf030925.html%23:~:text=Tragically%2C%20for%20hostage%20families,IP%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmxuYjVmZGM1NWY0ZWI6MDM5NGM2MmVjZWIyZjg5OTdkMmo3OjFiYjRiZTVmY2I5MzI2OGEyNzE0MWNmZGQ2ZmQ5ZTIwNzk3YmFiZGViODYxNjgtMjZkZjc2OGU1ZWNiMCMzYWEzNjkyMzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ebfc/28th_century/button.asp___.YXAzOnNmZHQxOmE6bmxuYjVmZGM1NWY0ZWI6ZjgzOTdkMmo3OjhiNjI0NDIxMmEzOTA5NzhlZDNlMDQxYjdkNjI4NjNlZGY1YTg4NzBkMDgwMGRmOTJkZTIzNzk1OTg4ZTIzNzk1OTg4
(5) Michael Starr, ''October 7 is about to be every day.' Columbia rally sees Hamas support,'' 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvw3k99vo___.YXAzOnNmZHQxOmE6amxuYiVmZGM1NWY0ZWI6MDM5NGM2MmVjZWIyZjg5OTdkMmo3OjcxMzI5M2I0N2O2Mi0NDZjYmg0NTMtMGY5YzU2NjA4YTk4YjgwOkY6Tg

Sent from my iPhone

From: Avril Martin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:25:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ben Blumenberg
To: [redacted]
Subject: Urgent Concern - Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 10:29:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preso, City Council

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You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ben Blumenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68f00366.___YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OjQ1MjgtNjM1NDBkYzA2MjBlMTk0NzVlNDUwMjAwZTU5ZTNmNmY2ODkyZWY3ODk1MjFkNTRlZWE4OTFiOmQxMzI0ZTg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg.___YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OjE1YzE5MDJjMzZlWE2NGI3ZjkxODBjZDA5NmYxMzQ2NGc5ZjAzMTExMzQ2ZTA4MmgxMTNjMDY3NTk2NzE2YTBmYjZjOjMjciNjp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OjA1YmVkMzc5NmRjOTBjYTc1MWY5ZDk2YTgyODFiNzk0MmE0MzZjZjE5ZTg1YWUzNmY3MWU1YzBhMGM1NDc0xTRmNmE4MzZjZjg0OlQ6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20few%20days%20ago%20people%2Cbeen%20killed,19%2C000%20wounded%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OjZkMjZiNDFmZTI3YmYwOTY5NmMxMDQ2YzBjZTg1YWUzNmY3MWU1YzBhMGM1NDc0xTRmNmE4MzZjZjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OjhhZTk6YjhiMWQwNzhhNzNiN2I4ZjBhNjAyZGI4YzhlNGI5NmE3MDI0NzI0YmYzZjJjZTdiMjMyOTMtNTlmYTVmY3g6OlQ6Tg
(5) Michael Starr, “October 7 is about to be every day”: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo.___.YXAzOnNmZHQyOmE6bzoxY2I0YWZlMWU3ZjY2OWRkZjBlOGY5OWVkYWYyNGE2YTo3OmI1YmM6NmRjMGFkZmQ4NTI0OGU1MmuHOWQyZDBjNWVkN2VkYmM2MGExMTYzM2M2ZTMxMTc1OWE3MzYyMWVhMmI4ZjdlMzp0OlQ6Tg

From: Mikhail Muchnik
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:25:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mikhail Muchnik

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: LEO STONE
To: kaplo_rosetta@concentra.com; jonesmd@doctorsmedical.com; mtgrace@mac.com; marcusbloch@mac.com; mtgrace@optimummedical.com
Cc: Calcillo, Rosetta (BOS); Bonnick, Alisa (BOS); Lamb, Daniel (BOS); Chen-Wolff; Board of Supervisors (BOS); Chairperson; jocelyn.kelley@sfgenerals.org.gov; boardofsupervisors.liaison@sfgenerals.org.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:25:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue1Ou0Ym0Ge1Ie1Ie1Ie

From: Joanna Fogel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:15 AM

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cc: Press, City Council

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Sincerely,

Joanna Fogel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dan
To: kash_patel@ousa.org; pamela@bondimedical.com; pmaya@mac.com; pmaxwalker@hotmail.com; pmayo@centcmedical.com
Cc: Caballo, Angela (BOS); Espinoza, Alma (BOS); Lucia, Daniel (BOS); Clapp@pdf; Board of Supervisors (BOS); Chan@mayor; brandon.adams@sanjose.ca.gov; assemblymember.bryan@assembly.ca.gov; Kristy.Wallkom@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:32 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dan M. Kahen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjc=zMDA6OZ1O2WE3MzhlMmJlYTI0ZTNiMTMwMzhlOTI0NzI4MDIwOTA1NWUyZGE4MDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NUVNg___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjc=zNzAxMjdkNjI0ZjA3MGJlYTA2MGJlYTM4ZmE5OTUxMZMxYzU2MDE1MmNiNjZmNDk1NzIwMDBkOWMxYTItMzAzMjNlZmNlZmE5OTUxMzMxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjc=zMGVhZWU5ZmM2NjdlOWQwMDBlY2EzYzQ1YzM1ZTQ2YWNlYjNmMmQwOTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20their%20people%2Cand,UPLIC3R0%20important%20Palestinian%20terrorist%20status.to___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjc=zMjMxMzVkNzMyZTNlMDc1MzgzNmU5ZTE0OTgtZWVkNDM3MmpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjE1YjM0ZWI2MTJlNDIk3MmpwOjo1YjM3MmFmNDBkYiAwY2JmZGY4NDkzMzI5MDIxZmU5ZTE0OTgtZWVkNDM3MmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9xff9o___.YXAzOnNmZHQvOmE6bzo0YzY0NDA4OWE0NmZlMmYwZGYwZGMyMmUwODBjZDU1YzoxOjE1ZTE0OWE0WEwNzRlZTliOjc1MTYxMTFkNTJmYTNlZDU1OWQxMzQzOTM1OGM4YjksNDY0NzNkMGZhcOWMzMTBhM2GINTpwOkY6Tg

Sent from my iPhone

From: Judith Brackstein
To: keith_rewers@ontarionp.com; premierjohn@ontariomedical.com; angus@mpp.com; marcowilson@ontario.com; minister@selectmedical.com
Cc: Calcilla, Angela (BOI); Barreca, Alisa (BOI); Lazik, Daniel (BOI); Clerk@all; Board of Supervisors (BOI); @supervisor; senator.salerno@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.Pfefferkorn@mail.ca.gov; kyra.Esparza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judith Brackstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmFiOmVoMTdjYjNkMDM5ZDk0NGZiMjOlMTUwYTdiN2MwNmY0MmoyOjFiZWY6ZmNjYTExYjNlZjU3YTlkMGUwMjU2NjBkZjMwYjkxZjgzMDI0M2I5YzdmNzkxYTUyZmI5MWIxZmIwOGQ3cXY2pwOkY6T2g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z.I6SNVVNg___.YXAzOmNmZHQ6OmFiOmVoMTdjYjNkMDM5ZDk0NGZiMjOlMTUwYTdiN2MwNmY0MmoxOlFDxYWE6NTI5Nzl:2OGlZmYxNjg3OTE5MDc2ZTA4MjExMTZkMmY5YjE2OGNhNDA1MGI4OGRhMWI5ZmIxOGQyOmJyZTNlNzYwYmUwZjY2NTdlZkcNGM6ncyVjOjZTdZlpwOkY6T2g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmIhozoyMTdjYjNkMDM5ZDk0NGZiMjQ6MTUwYTdiN2M4aNmY0MmoxOjNmMGI0MWM4MmIwMTI4MGJjY2M5MzAyNGZlZDJjZTNNzYwYmUwZjZjY2NTdlZTNNzYwYmUwZjQyODIyZTNNzYwYmUwZjFkMzIkYjBmMGJkODEsMGZlZjQ3NWQwOTljNzM2ZDBmOTU5NDRmZDBjOTU3ZDBkOTY5Zg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20as%20the%20people%2Dlisted,19%2C500%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQ6OmFiOmVoMTdjYjNkMDM5ZDk0NGZiMjQ6MTUwYTdiN2MwNmY0MmoxOjFkMzIkYjNkMDM5ZDk0NGZiMjQ6MTUwYTdiN2MwNmY0MmoxOjFkMzIkYjBmMGJkODEsMGZlZjQ3NWQwOTljNzM2ZDBmOTU5NDRmZDBjOTU3ZDBkOTY5Zg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmFiOmVoMTdjYjNkMDM5ZDk0NGZiMjQ6MTUwYTdiN2MwNmY0MmoxOlM1YzE1OGY5YVJlNjI4ZDBiNjdlYjVkNTBhNzg1MWY1YmVhNzZiZTIwNWFlYzI5ZTEzNGIlZWM1YzI5ZDBiOTU5ZDBkOWZiOTMwYzljODIyODQwNTU5NDRmZDBjOWQwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvw9d9pxo___.YXAzOmNmZHQ6OmFiOmVoMTdjYjNkMDM5ZDk0NGZiMjQ6MTUwYTdiN2MwNmY0MmoxOlFCNzhMTg1YzBlZWZlNzI4MmNkNjk5ZWQ4ZGZlNzhhNWY0ZDJhYzFjMzIxYWE5OTlfYTlyZGZiZjJlNWQwOTJjNzM2ZDBmOTU5NDRmZDBjOQ

Sent from my iPhone

From: Michelle Goldstein
To: kevin_mcewen@toronto.ca; mayorjohntory@gmail.com; mayor@mail.com; mayorjohn@toronto.com; mayor@jamesmetcalf.com
Cc: Colville, Roberta (Ward 13); Bottcher, Jennifer (Ward 5); Mihevc, Gord (Ward 9); Bradford, Bridget (Ward 19); Chakrabarty, Jaye (Ward 20); Malik, Anthony (Ward 21); Perruzza, Francesco (Ward 7); Pasternak, Lily (Ward 15); Myers, Josh (Ward 14); Matlow, Michael (Ward 22); Mantella, Gino (Ward 23); Crawford, Jeff (Ward 12); Cressy, Dianne (Ward 6); Ainslie, Paula (Ward 4); Wong-Tam, Kristyn (Ward 10); Colle, Mike (Ward 16); Minnan-Wong, Michael (Ward 17); Carroll, Aleksandra (Ward 18); Holyday, Christin (Ward 1); Robinson, Amber (Ward 2); Lei, Vincent (Ward 3); Bailao, Frances (Ward 8); Layton, Joe (Ward 11); Matlow, Michael (Ward 22); Councillor Ausma Malik; Councillor Jaye Robinson; Councillor Jennifer McKelvie; Councillor Jennifer McKelvie; Councillor Jennifer McKelvie

From: Stacey Lampert
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:50 AM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Bouz Mucklestone
To: kaplo_mayor@toronto.ca; mayorsoffice@mediaq.com; mayor@gmail.com; mayorsoffice@gmail.com; mayor@yahoo.com
Cc: Calvillo, Angela (BCI); Bonnica, Nina (BCI); Lamb, Daniel (BCI); Chevrefils; Board of Supervisors (BOS); chairperson; mayor.admin@toronto.ca.gov; assemblymember.ting@assembly.ca.gov; krista.Pfeffer-kuvo@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Bouz Mucklestone

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOnNzZHJvOnEtIkwtMjVlYjM3OTQ5YWE4YTdmZGQ5NWRlMDE0YTU2NDNhZjE5NzoxOGMyYzk2MDcxMTc5MDVjNDQ4OTk0NjZmZmUxZGY0MmswOk5YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVN9g___.YXAzOnNzZHJvOnEtIkwtMjVlYjM3OTQ5YWE4YTdmZGQ5NWRlMDE0YTU2NDNhZjE5NzoxOGMyYzk2MDcxMTc5MDVjNDQ4OTk0NjZmZmUxZGY0MmswOk5YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNzZHJvOnEtIkwtMjVlYjM3OTQ5YWE4YTdmZGQ5NWRlMDE0YTU2NDNhZjE5NzoxOGQ5MmMzNjYyZWY0OCM4MmIyOmMyYWU4MWYtMzk2MzdiYWUxMWYtMzk2MzdiYWUxMWYtMzk2MzdiYWUxM

From: Kevin Leeds
To: kevin_reed@comcentra.com; comercial@refinemedical.com; gerard@mac.com; marcoreilly@charter.com; marcos@safetecmedical.com
Cc: Cecilia_Kolenik (BOS); Ramirez, Alicia (BOS); Lacy, Daniel (BOS); Chan(at)Large; Board of Supervisors (BOS); TDurkin@sjc; gerardo.arenas@perseta.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:27:05 AM

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cc: Press, City Council

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Sincerely,

Kevin Leeds

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQzOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiRGO6O6NTAxZDc6YWI1cwYqaHNTZmNzdkZjI0ZmUyZjc2NmYxZjc2YmRlMjI2MDZkZGE4NjEwODc:5ZGRiYiI0ZmQwYTYxMzkzMzQ2ZTpwOkkYET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6QVkYhg___.YXAzOnNmZHQzOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiA0ZjI6NzA2ZGEzMGM3MmMzYTU1OTE0MTI1MDI3NTlmNzY3OTA2MzJlZGRkZjc5MzZmZjZlZGNmOTc5OTpwOkkYET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiQyZTM6YzQ1YWY4OTBmMDgxYTliNmY3NGQwZmE1ZGEyMDQ5YjhmZjJmMWVkMZZiMDFhYzM2NTdiNjkzMmJjOTE0ZTMzMzpwOkkYET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%2Dfor%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiomFjMWE6YWRkZTk4MzU3ODI4OGQxNTI0NzkdOWU1ZDc:3Y2F0YTY1ZGEwNmUwZTdlMmg1YzYxZjUyOTgxNmU2MzhkOTc5OTpwOkkYET)g
(4) https://url.avanan.click/v2/r01/___https://myhfa.hfa.edu.tbh_century/human.asp___.YXAzOnNmZHQyOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiYxNjE4MzE0YTk4MDY2N2E0ZjY5YjZlNjE4MjY4ZjMyMzMzMjNmOTk0NzM5MzFkNmIwOTk0NTE5NGJiOTE5NGZmOkYET
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4kvc0d99o/o___.YXAzOnNmZHQyOmE0bmpjOTlkZmUwOTBkZmJkNzFiYTZkNTc0MWMxNzJmZjc:3MDo3OiIzZTM0YzI3OTc4NTAxMzg4MmFkNmIwMDE5MjU3YTZiNTM3YTO3ZTI2MjEGCVYyBiNzA0YzpwOkkYET

Sent from my iPhone

From: Linda Arntz
To: kaplis_stamatis@ocpsmedia.com; jordan.cole@thecentermedical.com; mkuehn@mac.com; mgerardello@gmail.com; mlabate@alabatemedical.com
Cc: Calvillo, Rogelio (BOS); Bonilla, Rick (BOS); Lamb, Dawaki (BOS); Chen Bruff, Brandi; Board of Supervisors (BOS); Chatterton, Jessica; jessica.watters@ocgov.ca.gov; assemblymember.harvey@assembly.ca.gov; kristin.Pfeiffer-koos@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:27:17 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Linda

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69902366___.YXAzOmNmZHQ6cOmFiBucnkNGY4NDOxMTFlYTMwYjZjNmJiNTUyOTQ5NGMwMTdmNDc3OGMwMTdmNDc3OjZkNWY0N2MwNmQ5NDVmMjU0ZGZiMTdiNDlkYTIwNGZkZDY3Y2UwYmEzM2U3ZDOwMWI0NmwwOkY6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9tg___.YXAzOmNmZHQ6cOmFiBucnkNGY4NDOxMTFlYTMwYjZjNmJiNTUyOTQ5NGMwMTdmNDc3OjZkNWY0N2MwNmQ5NDVmMjU0ZGZiMTdiNDlkYTIwNGZkZDY3Y2UwYmEzM2U3ZDOwMWI0NmwwOkY6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6cOmFiBucnkNGY4NDQyMTFlYTMwYjZjNmJiNTUyOTQ5NGMwMTdmNDc3OjBmMDgzZDE2ZGYxNjU1MDBmeYzc3ODYxYmVmOTBkOTMyMWNlZTk4OTQxMjJmNmVmYzk2NjNlMjMxNTA0YTAyMmQyMzMwZTRlZDg2MWNlMjdjOWY0ZWE5ZGM1MDM4MjMwNTA0YTAyMmQyMzJlZmEzMjQyMzM0

From: harrainton@icloud.com
To: karen_mayor@sympatico.com; mayor.olivia@notredamedal.com; mayor@mac.com; mayorpeterson@hotmail.com; mayor@metrocentral.com
Cc: Cecilia, Angela (BCE); Kendrick, Alicia (BCE); Leslie, Daniel (MHE); Chan/Hong; Board of Supervisors (BOS); Chan/Hong; jessica.calvert@toronto.ca.gov; graeme.roy@toronto.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Eshoo@mail.house.ca.gov
Subject: Stop Hamas and the Palestinian!!! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:27:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daniel Aires

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAzOnSmZHOxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWEwNGVlMmM1Y2FkZjBmZDo3OTA4MWM3ODk6ZmJkNDE0NjNhNzY1ZDA4MzI4OTU2ZGE1ZTVlY2wxOZwFnNjNlOi6/rTZUZiE5MDJmOjI6YlZiOjE2ZTk3MmRjYWY5NTMyZjo2OTYzOTIzeCI0OTg
(2) https://url.avanan.click/v2/r01/___https://www.voanoba.com/watch?v=g-ZR6DUVCNg___.YXAzOnSmZHOxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWEwNGVlMmM1Y2FkZjBmZDo3OTE2MzI4OTk2NTU4ZmI2YWJkODBlMWNmZjg3OWZiYzNhZWFlZjZlZTk3MmRjYWY5NTMyZjo2OTYzOTIzeCI0OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWEyNGVlMmM1Y2FkZjBmZDo3OmY5N2Q6MjkwODRjNmFjZGU4YWIwYTdkMmIxMjliODIkZjljODQ1N2EyZDVkZTU1MmUzZTBmMWUlZjBmZDo3OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20the%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWMwM1Y2FkZjBmZDo3OjIyMTA0ZDE5ODU5OTY5YTBjZTA4MWFiNTgxMzA0YTkxYmUwYTYxOGQ3NTk4OGM4Y2M4YTI5NThkZmViZTFlOGJhMDAyMzQ1YTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWEyNGVlMmM1Y2FkZjBmZDo3OmU4MWQ0MmMwMjhmYTA1YTg5NjdkN2U1ZDBmZGM0eMTc4MGVjNjk0NzNlOWRlZWZmZjBiYTk0YzgtOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9x8xvz8d9o___.YXAzOnNmZHQxOmE6bzo5OTg6MzFiZmI1MmYxY2MwOWEyNGVjMTIwM2Rk3GY4YTY5MzE0MWExMmM2MTc2MmgxOWNjZWI1ZmZlZDg5YzVkYk4TTlYxEtjNmU4ZGM3MWI0YmYtMjMyZmNhMjgwOlQ5Tg

Sent from my toy

From: Deborah Jablonka
To: kenk_mayor@toronto.ca; premier@ontariomedical.com; minister@hpe.com; mayorpaleinf@rogers.com; mayor@mikeymedical.com
Cc: Cecilia_Acosta_(BGI); Ipresca_Alea_(BGI); Lapa_Daniel_(BGI); Chen@ad; Board of Supervisors (BGI); Cloud@corp; senator.warren@senate.ca.gov; warrenlarrember_harvey@assembly.ca.gov; Krista.Pfeffelkamp@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:27:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dorothy Jablonka

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNGQ0YmFiNWE1MjU5NmI4NjU1YjA3MTA5MzNmMjhhZjM1Zjk5YmY0YzA0ZGEjNTBjYjA0ZjAxMTA5MzM5Mgw/0IQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZi6l5VV5Iq___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNGQ0YmFiNWE1MjU5NmI4NjU1YjA3MTA5MzNmMjhhZjM1Zjk5YmY0YzA0ZGEjNTBjYjA0ZjAxMTA5MzM5Mgw/0IQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNGQ0YmFiNWE1MjU5NmI4NjU1YjA3MTA5MzNmMjhhZjM1Zjk5YmY0YzA0ZGEjNTBjYjA0ZjAxMTA5MzM5Mgw/0IQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNGQ0YmFiNWE1MjU5NmI4NjU1YjA3MTA5MzNmMjhhZjM1Zjk5YmY0YzA0ZGEjNTBjYjA0ZjAxMTA5MzM5Mgw/0IQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNGQ0YmFiNWE1MjU5NmI4NjU1YjA3MTA5MzNmMjhhZjM1ZjU5YmY0YzA0ZGEjNTBjYjA0ZjAxMTA5MzM5MgFoclNFIkNmNDNGJhNDIzwf/0IQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99eo___.YXAxOm9mZHQyOmE6bzoxYzRjNzVkYzMyODM0NzMxYzUxZTExYzY5ZGE3NjY0OTc5OGJlNzk0MDk1ODRkZTBlYzEzOGYyZjRjMjY4YmY5wNGU2YjdkNzA0OGYxNDNjN2YmFiOGRjZjNlZTItMmQwZTlhNDU4YjmwOIQ6Tg

Sent from my iPhone

From: discontinuous@bellsouth.com
To: karen_mayes@concentra.com; customer@customerofficial.com; pmayes@mac.com; pmayesoffice@hotmail.com; pmayes@pediatricmedical.com
Cc: [Cecilia_Rogers (BOS)](mailto:Cecilia_Rogers@boston.gov); [Gerrera, Alicia (BOS)](mailto:alicia.gerrera@boston.gov); [Lock, Sharon (BOS)](mailto:sharon.lock@boston.gov); [Clerk@BPDA](mailto:Clerk@bostonplanning.org); [Board of Supervisors (BOS)](mailto:boardofsupervisors@sfgov.org); [Councilmoreno](mailto:councilmoreno@lacity.org); jessica.stewart@toronto.ca.gov; councilmember.harvey@councilmi.ca.gov; Kristy.Pfefferkorn@wpr.ca.gov; Anna.Esaiyeva@wpr.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:27:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sharon Marcouiller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69393706___.YXAzCm5mcZHOwOmE6bmxvZDkwMzY0NmNhMDBhMDNhNjE5OWU5NjkwNDk2ZTg4YjowOGJhNTJkMzY5YTI2ZWJhOGJhOTQwMTA1YjM4MmE1ZTA3MGUxNjc4MTA1MGUxNjc4MTA1MGUxNjc4MTA1

From: Reva Siefza
To: karen_newton@concentra.com; corporate@mybrownmedical.com; pmccain@hrpac.com; mary.sanderson@hrpac.com; enquiries@safeschmedical.com
Cc: Carrillo, Angela (BOS); Jiménez, Alma (BOS); Lopez, Hannah (BOS); Chan(Gov); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:13 AM

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cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMxOBlOGVoYzo3OmVlZGU4ZGVjOGE2NTI4MzQ5ZmE0NzQxYTI5MzQ1YzA1ZDswOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iSVsYg___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMxOBlOGVoYzo3OjBlMWY4YjZjZTYxZjZlOGZiNzE5MzBhZDk4MzEzZTM4NDI0ZGZkNGJkZGVlOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMyODBlOGVlYzo3OjBlNTU5MjllZWM5YzZlNDE1YTUwNzNjNmMTQlMTc2MWY4ODcxZGY1ZGVjNWE1ZDExMTpwOkY6Tg
(https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/israeng030925.htm%21/1--zero--Tragically%20%22for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMyODBlOGVlYzo3OjBlOTA0YWZkYWM2NzRkNDhkYTIyN2Q1ZjEiMmVkOTRiMmJkZGQ2OTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim-leaders.org/zehr_remarks/hamas.asp___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMyODBlOGVlYzo3OjBlOTI5YTI0ZWU5ZWFkMTkyYzdiYmI0ZWVhMTk0NzRhZmNlYmVlYTVlZC3mYmoOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clnxkxvlld9o/tv___.YXAuOnNmZHQyOmE0bzo0YzBkNWM4YTFhMzkwODBlODk4NmFiYmMyODBlOGVlYzo3OjEwYmI0Mjc3YTdhMTA0N2U3OTUwYmU4ZWY1MDc3Nzc5YjAwMzY5NDhlMDA5ZGE0YzQ0ZTA1ZjgwOkY6Tg

From: Marla C Sheffer
To: karen_mawson@concentra.com; customer@safety-medical.com; amazon@mail.com; mayorwilson@lacounty.com; mayor@palaciosmedical.com
Cc: Carrillo, Angelo (BOS); Ramirez, Alma (BOS); Lara, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Customcrew; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marla Sheffer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5NWY5YjE5NDBhNmo3Oikw/Y2lUlGZGFzYzliZGZlODVkNmEwNzA4MDNmZmUtMGY5MDI2ZDA2ZGU2OGI0ZDhlMWM0YjkzNzQxYWE0YzkyNmRkYzAxZiMDIzwOlOQTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZ.B6NVVNg___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5NGY5YTk5YzhlZmY5YjE5NDBhNjoxOlJmd5NGVkYTk5YzBjOmZTI5MDA3ZjE3ZWI5NGE2YzE5ZjA0YzNlZjNlOmE4MDNmZmUtMGY5MDI2ZDA2ZGU2OGI0ZDhlMWM0YjkzNzQxYWE0YzkyNmRkYzAxZiMDIzwOlOQTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-al-aqsa-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5NWY5YjE5NDBhNmo3Ojc0YzE5ZjA0YzNlZjNlOmE4MDNmZmUtMGY5MDI2ZDA2ZGU2OGI0ZDhlMWM0YjkzNzQxYWE0YzkyNmRkYzAxZiMDIzwOlOQTg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25253e~text=Tragically%2C%2Bone%2Bin%2Bpeople%2Bused,19%2C000%2Bpersare%2Bpalestinian%2Bterrorist%2Battacks.___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5NWY5YjE5NDBhNmo3OmI3ZDY0N2NhYThiYWYxYzQ5ODY5NGNjQ4ZWM1MjdjNGRiZjlkZWRlN2jjMzYwNzczODk5YWM5YWM1NTE0OWI2MDEyMDRhYzgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5OWY5YjE5NDBhNjoxOmI0MDQ4YjU5ZGI4MjI4ZTA3MjY3ZDQwNDI0MDI4ZjNhMDIwNjE3MTY3ZDQwZDI0MDI4ZjNhMDIwNjE3MTY3ZDQwZDI0MDI4ZjNhMDIwNjE3MTY3ZDQwZDI0MDI4ZjNhMDIwNjE3MTY3ZDQwZDI0MDI4ZjNhMDIwNjE3MTY3ZDQwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv56f9xo___.YXAzOnNmZHQyOmE6bzoxYTUwMjVkYzZlZDEzNTYyNTM1NDg5OWY5YjE5NDBhNmo3OnU0MjE5YGE5OTE3NzkwNTg2ZWOxMjc1Mzcyd2WtOH%2BbWRkNDBkMjVkMWYwZDBlNzU4NmVlYjNjOTEzMDc2NmY4N2RhYzgwOlQ6Tg

Sent from my iPhone

From: Raizy Kaplun
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rhoda Kaplun

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Alana Pearsall
To: leslie_newton@concentra.com; privacyoffice@concentra.com; response@cnn.com; marcwallace@theyare.com; privacy@protectmedical.com
Cc: Calvillo, Amanda (BOS); Kaminski, Alina (BOS); Leslie, Jacqui (BOS); Chan/Land; Board of Supervisors (BOS); DeLaCerda, Jennifer; jennifer.adams@concentra.com.au; property.inventory.transactions@concentra.com.au; Lyons Pfefferkorn@hsec.ca.gov; Anna.Espinosa@hsec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alana Pearsall
Attorney at Law

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OjY0NzU6ZTI0MDdkMTE5NDJmYmUyYjQ4MzZiOTcyNDkzMzZiODgyZEo3TVsxOGVjMDI5Y2ZlZmQ6YTg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Zb0NVY9Cg___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OmRmOGM6YjI0ZTg5NDM0NTQ5MmBlZTJlZGE2ZGNlOTk5NmE5NDM5YTVmOGVjMDI5YTUwOGY3MDk5YTg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OjM5MWU0ZDE0NGZlZjZlZjU2YWNjNWE4OTQ5YWFmMzAzMWQxYzVkNzMWBtMTQyZjw+MTgxZWRjYmU1dMzYzMjBmNjgwOkY6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/pdf/2005/statements/israeng050925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OmM3MTE0NTlmYzU4YTUwOGUxYzY2NjZlZDA2NWRlYTY1MzM2M2Y5ZTA3YzBkNWU4MzYzMjBmNjgwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://royalsas.kau.edu.sa/Pdfs/Publications/Terrorism_and_Human_Rights.pdf___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OjI5OGE0ZjI2ZjBiOWY0YjZlNDVjYzVkMzY2NDY5YWY1MmMzJkNjY3MGJjZTMxODAwYWY4ZDBhMjc4YTZjOWI3ZjM0MjM4ZTpoOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9xkxvr8d9vo___.YXAuOmNmZHQvOmE6bzo4OTE1NDVlOTllYzcxMTUxYTI0MTRlMDVkMmY4NWM1NDo3OjE5YTk0ZDE0OTZmYmMwYWYyMTM2OWM2NzM0ZjkxMDIyOTM0ZjVlNzNmODBmMGRmMWE4NGNiOGI0NzgtMDIyYzpoOkY6Tg

From: Marina Nativ
To: kevin_mayor@concentra.com, privacyoffice@concentra.com, pressoffice@nyc.com, executivefellows@nyc.com, privacy@concentramedical.com
Cc: Caroline Rosario (NYC), Ramona Allen (NYC), Leslie Marshall (NYC), Cheryl Kraft, Board of Supervisors (NYC), info@nyc.gov, executive.assistant@mayor.ca.gov, assembly.member.haney@assembly.ca.gov, kristin.thefleischhauer.ca.gov, diana.li.kasman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:29:17 AM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marina Nativ

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58503966&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bkGuiW7bZHA&r=Ue1Ge1Ge1Ge

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Patrons Will Concentra
Date: Tuesday, January 28, 2025 10:29:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufrij Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Diane Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmEihsphMTZmOTQyNmU0NTcxOTk4ZWEyYTQ4MDkxYmI4Y2U5ZDo3OjA1ZWQ6NThiMGJlOWFiMTE2YzBmYjMxYzM0YThiMWEwZTBmM2YxOGE2ZjY1OTFlYWYyNzZlYWRhNjVkNjRlMGM3ODAwNjg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6tNVVNg___.YXAzOnNmZHQyOmEihsphMTZmOTQyNmU0NTcxOTk4ZWEyYTQ4MDkxYmI4Y2U5ZDo3OjZmNTY0NTRjZDhkMWVlZGQyNzk4OGQwZDY0MWE1YzU0OTdlNTMxZWYwMmU5ZTgyNGQxYjRjYjI4MzgyZDhiNWNhNzRiOTg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEihsphMTZmOTQyNmU0NTcxOTk4ZWEyYTQ4MDkxYmI4Y2U5ZDo3OmMyMTk0NWFlZjI0OTQ1Y2VlMzBlOGI5ZDY0V2I6NgcMTU2NjBkZGE0ODA5MDBlZTk4ZmU3ZDM0YjA3Zj

From: Carolina Paz
To: keith_rosenau@toronto.ca; jcorrest@petro.medical.com; pmarsh@mpc.gov; marcoadelson@hcoppe.com; mmcvin@petro.medical.com
Cc: Calvillo, Angela (BOS); Somers, Alisa (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Chiuattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisgrau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQvOmE6bmo1YTkzODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOmYzZmE6MmI2ZGY0MzRlYjk6NGMxMTc4NzRkZjA3NTgwZGVmYzA3M2M4Y2MxMGU5NGIzYmE0YjM0NjNlOWRkYjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ66NVVNg___.YXAxOnNmZHQvOmE6bmo1YTkzODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOmJkNzM1YjY0YWY0YWNiNTEyYWE2NzgxMTZlMTmxNmZlYZZiN2FmODk4MTJmNmE1MGZiZjY5YmZlOTdlNDNjZjQ5YmM4MGQxMzdkZDAxMjY5NmY4OTpoOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQvOmE6bmo1YTk2ODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOjFlOGIxZGZlZjY5YmZlYTQ0MDNjZTI0YWU0MzJlY2U5OTg0NzhjMTUxMDBkZDAxMjY5NmY4OTpoOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/honneng010925.htm%23:~:text=Tragically%20%22Pa%20Ne%20people%20used,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQvOmE6bmo1YTk2ODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOjkyOjE0ZjVkZTAyZDY4Zjc5YWRjNTk5NTNlMjYyYjc1YmJhYTM2NzRjNTEyYTI1NjEyYTk1YjBmY2U4ODMxODA0NGFlNTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rep___.YXAxOnNmZHQvOmE6bmo1YTk2ODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOjOmFhNzk0YmFmNWI2ZjJiOTQyZDk2ZDc5ZTNiZWNmODM4Yjk4YTc4MDNkYTJlZTFiYTBlZWZlYmI5YmM0N2I0NTBlMmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdexv9d99o___.YXAxOnNmZHQvOmE6bmo1YTk2ODE5OGUxMTk4My4zMjk4ZjNTM5NTNmYjk5NjoxOjOxNDI0ZWQxMWZiMWI1ZVxkJNGU3ZTkxMjY5ZGJhYWU2YzQxOTFlOTM5NWI1NDI1MDkwYTNjOGQ2NjgwZWRjNjVyYzdkNzpwOkY6Tg

Carolina Paz

From: Cyndi Berck
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:29:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cyndi Berck
Attorney at Law

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Bruce Bukiet
To: karen_mayor@compuserve.com; mayoral@bellevuemedical.com; mayor@msn.com; mayorwilson@hotmail.com; mayor@bellevuemedical.com
Cc: Cabello, Angela (BOS); Bonilla, Rita (BOS); Leon, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Clerk@pmc; jessica.adrien@compuserve.ca.gov; powerforwomen.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:29:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAxOm5mZHQvOmE6bnomN2Q1MTEwOlD3Ay9sIlJZIlJfaWQiOiJmYTIxOTJkNzY5ZGY4YjA1YmIzNTQwZWI0NTgxYWZlODFmMGI5MGNjYzI1NDcwMzk1MmU3MWIyNzNlYzY2NTgxOlE6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9EfXVV3g___.YXAxOm5mZHQvOmE6bnomN2Q1MTEwOlD3Ay9sIlJZIlJfaWQiOiJmYTIxOTJkNzY5ZGY4YjA1YmIzNTQwZWI0NTgxYWZlODFmMGI5MGNjYzI1NDcwMzk1MmU3MWIyNzNlYzY2NTgxOlE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQvOmE6bnomN2Q1MTEwOlD3Ay9sIlJZIlJfaWQiOiJmYTIxOTJkNzY5ZGY4YjA1YmIzNTQwZWI0NTgxYWZlODFmMGI5MGNjYzI1NDcwMzk1MmU3MWIyNzNlYzY2NTgxOlE6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%2Dand,19%2C000%20rockets%20and%20terrorist%20attacks___.YXAxOm5mZHQvOmE6bnomN2Q1MTEwOlD3Ay9sIlJZIlJfaWQiOiJmYTIxOTJkNzY5ZGY4YjA1YmIzNTQwZWI0NTgxYWZlOTk3OTBhMjk5NGQzOTg5YjUxMWUwOGY5NYlZMWUzOGY5NjIyOWY1ZmFlMzNlZ

From: Mark
To: beth_mostoff@concentra.com; privacyoff@cchmedical.com; megan@bmc.com; marcowilkin@kinser.com; mlevin@theactmedical.com
Cc: Cahill, Angela (BOS); Barrera, Alba (BOS); Leigh, Randal (BOS); Cheerleaff; board of supervisors (BOS); chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:30:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzCm3noZHQyOmFiIxoxdMTM0NTRiNDMxYzY3MTU2NWFlNmYxYzY0MTExYTMyYzo3ZmU2ZGE5NzY5Yjk6N2ZlNmRjYzY2NGI2ZmQzNGQwZDk4MGZlZTJmOTE2ZTM2NTU0NGZlMzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV9g___.YXAzCm3noZHQyOmFiIxoxdMTM0NTRiNDMxYzY3MTU2NWFlNmYxYzY0MTExYTMyYzo3ZGU2ZWI0MmI0YjI2ZjJlMDk3NGI3MDk1ZjU0YTMzZGE5NzM2ZjM2NTU0NGZlMzgwOkY6TE5OTNlZDY2YWU1NTAwOjpjaXJjdWxhci1maWxs

From: Vivian Grinfeld
To: Smith, Jonathan@Concentra.com; communications@pottrocmedical.com; jessica@fmpr.com; marcus@kirschbaum.com; cmarvin@pottrocmedical.com
Cc: Calcutta, Amanda (BOS); Barrera, Alma (BOS); Lucia, Daniel (MYR); Chan@all; Board of Supervisors (BOS); Chua@cmc; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:30:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ONVV5g___.YXAxOnNmZ0IQaWmMDhiMjhjYzo4OWZlYmY3ODFmMDZlYmJmZjJlYTk0NDIxOmJlOmZlYjg6ZjM5YTk2MDNlZoxMzo3YzoxNjk6YTQz

From: Charles Bluestone
To: karen_mason@concentra.com; outreach@cohencreekmedical.com; pressoffice@aol.com; pressworkbox@bowser.state.; press@cohencreekmedical.com
Cc: Cecchin, Angela (JEC); Epstein, Alice (JEC); Leiva, Daniel (JEC); Chairman@; Board of Supervisors (BOS); Chairman@bos; benjamin.stevens@bowser.va.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfeffercorn@fowl.ca.gov; Amira.Esparza@fowl.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 10:30:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tbVVNg___.YXAzOnNmZHIQzOmEHhmpkNGOwMDQwMTFhOGFiNjRlN2RmMzQ2NDU5YjRlOTc1MDc3OjE6MjY2OjU3YmY3MzdiMGM2MzM4NmMwMGYzZmNlMTM2ZTY5ZWQwNzI0YTVmYjdkMzU1Mzl2MGZjYTQwOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHIQzOmEHhmpkNGOwMDQwMTFhOGFiNjRlN2RmMzQ2NDU5YjRlOTc1MDc3OjNlMTQ0MzcwZmZkMDMxZjUxY2JjOWEzNGJkNzkwNTlmYzY0M2FlMTNhYTZkMDVmZDNiMWMyYzMwNTY2MGZjMDgzYTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/israeng030925.htm%23:~:text=Tragically%20%23For%20Hire%20people%20and,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHIQzOmEHhmpkNGOwMDQwMTFhOGFiNjRlN2RmMzQ2NDU5YjRlOTc1MDc3OjE6YTU6MjUwY2I1ODU0MDI2YjYwMzI1MGQxNWNkN2M5ZDI0NjVkZTIxYTU3ZTBjY2M1OTBlOWMyZGYzOGFlMTM5ZjA4NjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hezos-ego___.YXAzOnNmZHIQzOmEHhmpkNGOwMDQwMTFhOGFiNjRlN2RmMzQ2NDU5YjRlOTc1MDc3OjE6MjM5OjNmZjMzYzQzZjQzNjRjMDhkOjEzMjM5NjNmZmE0YzM1ZmE4YmVkZDhkYmZkYWQwZTY5NzgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvfMPhvo___.YXAzOnNmZHIQzOmEHhmpkNGOwMDQwMTFhOGFiNjRlN2RmMzQ2NDU5YjRlOTc1MDc3OjIwNjE5MGU0NmIzMzdkNDIzMzU5YjZiOTM4MWY0ODY4YzI5NmUxOTI2NzNmUxOTI2NzNmUxOTI2NzN

From: Susan Sprung
To: karin_reuben@concentra.com; nurseryb@pottsmedical.com; pmoore@mac.com; pmoorework@hotmail.com; privacy@metrocmedical.com
Cc: Cecilia, Angela (BOS); Kendra, Alisa (BOS); Leslie, Rachel (BOS); Chan@cityhall; Board of Supervisors (BOS); Chan@cityhall; jessica.adams@concentra.ca.gov; property.manager.thornhill@concentra.ca.gov; Kristin.Pfeffer@post.com.ca.gov; Anna.Evans-wall@post.com.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:30:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Sprung

Attachments:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5ieZHQcmFiBmqYTkxNjFmMGZiOGZkYjZlMDQyNWQ2NzI3OGJkZiQzZDIxZWQzMjQxMGE5ZjAxNWVlYjRiODE5ZWIzZTVlNmVlOTBhMzhlODI1NzewOlK6Ta
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20injured%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzCm5ieZHQcmFiBmqYTkxNjFmMGZiOGZkYjZlMDQyNWQ2NzI3OGJkZiQzZDIxZWQzMjQxMGE5ZjAxNWVlYjRiODE2MmI1ZDE3eWNlYlNiYmE5NDlkYWUzY2FlMGI4ZjY4NGM0MjYxYmIwMzgwOlK6Ta
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxvfk89mo___.YXAzCm5ieZHQcOmFiBmqYTkxNjFmMGZiOGZkYjZlMDQyNWI2NzI5OGE4NjQ5MDk4NjMwMjE1MDg1MzBkNzQ5ZGFmOTdhMjBhNDI4MTgwOlK6Ta

Sent from my iPhone

From:	Devorah Gubin
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 10:31:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Deborah Gubin

From: Marc Popowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:04 AM

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cc: Press, City Council

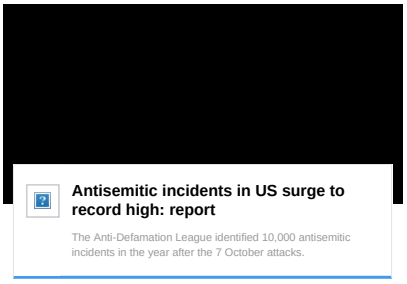
Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marc Popowitz

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) Antisemitic incidents in US surge to record high: report



From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OTc5NTg3OTc5NzU2NGI4NDU0N2I1YzQxNTcxNTc3OTc5NTg3OTc5NzU2NzZlMDk5ZmZlZDk5MjU1NGVjMGViZDI0NDk4NTlkMzNhZjYzODk0ZTEzMTI1YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6ODUVNg___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OTc5NTg3OTc5NzU2NGI4NDU0N2I1YzQxNTcxNTc3OTc5NTg3OTc5NzU2NzZlMDk5ZmZlZDk5MjU1NGVjMGViZDI0NDk4NTlkMzNhZjYzOTk6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OjAzNWU1ZWE3NzQ2ZWZlZGMzNjRjZjdiZmJmNmJjNzZlNWE1MTgwNDQ3OTAwZGYxY2UyZTBjMjE4MjM2ZjctYzxzcMTEyMmpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OmFiZTk5NmE3OEY5YWFlYWQwZmI2NGE2ZDk3M2I1NGVjMGViZDI0NDk4NTlkMzNhZjYzODk6ZTEzMTI1YTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OmQxMzE6ZDgxZDIteGRiOlkyN2EyYTY3OGQ5NDgxNTE4NDE0MTRiNmYwMGUtNmMzOGM1YjpiNzg0MDC0OGIzM2FjN2NTpp5kY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwl0vrw___.YXAzOnNmZHQyOmE6bmxnZm9hOjA0ZDcxODA4ZmEzNGI4NDU0N2I1YzQxNTcxNTc3OmIyZTg0NzA0OTI0NGUzOWFlZGM5NlYxMWE2ZmEzMzM2OTg4ZTg1MWE4NWQ2MzEwZmM0ZjZjg2MGEzODBlOWBkYjg2ZTpp5kY6Tg

Sent from my iPhone

From: bgreen211@icloud.com
To: karen_stevens@sunnyvale.ca.gov; mayorcouncil@sunnyvalca.gov; jmeyer@mvc.com; mayorwalker@fresno.gov; mayor@fontanacalifornia.com
Cc: Castillo, Angela (BOS); Hamilton, Alicia (BOS); Leung, Dyanna (BOS); Chan,Emily; Board of Supervisors (BOS); Chanthorney; gregory.adams@sanjoseca.gov; evanmccormac.trevino@sacramento.ca.gov; Kristin.McRae-Kent@sen.ca.gov; Alexis.Edgerton@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provo, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jaundy and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beth

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60892166___.YXAzOnNmZHQxOmE6bqnmMzhlMDIyZDUxNmMyZGQ3MDhlMmJlMzI1YjE3MTAyNzo3OmRlYTVkYjg1YzgyY0NlZGI3MzAyNzc

From: Rachel Sigman
To: karin_reuter@concentra.com; concentra@hellocrowdcall.com; reception@mse.com; mse-working@klunger.com; mse-info@hellocrowdcall.com
Cc: Calvillo, Angela (BOS); Ramirez, Alicia (BOS); Lopez, Rachel (BOS); Chan(staff); Board of Supervisors (BOS); Ghandhi(staff); jacquelyn.gaines@sanjose.ca.gov; supervisorsmeyer.legal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCloNmZHOxOmE6bnoyMWFmNmIxNTIwYjY2ZmJlNzEzMjc2MmNkNDBkNzc5MTo3OmU1Nzc6ZTIzZjA5MWQ1MTkzMzUyOTRmOTJmZjA5MWQ1MTkzMzUyOTRmOTJmZjA5MWQ1MTkzMzUyOTRmOTJm

From: sandra grodko
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:06 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Steven Grodko

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rhonda Schuval
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.
Sincerely,

Rhonda Schuval

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: R Murphy
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:22 AM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text='Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Thanks in anticipation,
R Murphy

e: purpleturnip2020@gmail.com

From: Michael Blacher
To: kaplan_maxwell@concentra.com; suzanne@philmckeefund.com; pmcavoy@mail.com; pmcavoy@wilsonelser.com; pmcavoy@wilsonelser.com
Cc: Cabrillo, Angela (BOS); Bonilla, Alisa (BOS); Leon, Daniel (MYR); Chan@sfgov.org; Board of Supervisors (BOS); Engardio@mac.com; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:22 AM

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cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lesley Blacher

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OjgxMWUxNDkyVU1MdGDUlIMTkxNGUxMTExNmI5YjM4ZGUlMjBiNGIxNDBkOGI3Y2Q0MDk2NmM4ZTo1NjBmOGM0MGE2NjA5NzE5ZjU1MGQwZmY2NTI4YmQ0MmpwOlQ6OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ig-Z16ENVV?ig=___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OjI1MDI4MDY0ZGY0YTRlNTk2NmY5MmE0OGI0MDM5NDg5ZGY5YTUwNGZkZGJkMzY0ZDk2OTU0YWM0NTc1ZGUzZGZkNzVlZmU5ZDAwZDU3OWVlNGI0ZjU2MzFiYzkyNDpwOlQ6OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OjJkYzU5MTc4NzE5ZGMxNzk4MDRjOGFlNzM5MGUzMGQ0ZTZjZjQyZGZlNzNhMWZmYzQ2ZjQ6ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/braneng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OjI0YWM0NGY3NmUxMmM3M2FmYTVmZjlkZDhlMzlmMzE3ZTcwNzE2ZWRmZWJhZmU5ZDAwZDU3OWVlNGI0ZjU2MzFiYzkyNDpwOlQ6OTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OmI3ZmFmMGIyMWIyZGFlMTI1ODE5ZjNlMDg1MDU1NZFkNWUwNTI0MDE4NTk5MDdmZTA4M2NkNDY4NzpwOlQ6OTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99mo___.YXAuCmNmZHQyCmFiOmphNTlhN2I1MjBiOCM0OTBkZDNkNzM2ODNmMzJhZDZjMjo3OmRlNzg5YzY2ZDBjZjQxNzU1ZWExOTFkM2E3ZTcwNzI5ZjQ1MGU2MzgwOlQ6Tg

Sent from my iPhone

From: Irina Gleb
To: kayla_mastrodicasa@concentra.com; joannie@toshermedical.com; jessica@chiaje.com; marycate@chiaje.com; marcie@toshermedical.com
Cc: Calcutta, Amanda (BOS); Gentala, Alina (BOS); Lamb, Daniel (BOS); CherylSall; Board of Supervisors (BOS); CityAttorney; jennifer.carroll@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOyOmE6bmxzY2YyYjRhY2EwMzIwMjU5Nzk2MTkxMzkxNDQ5YmExNDc5OmNlYWRlYzZmOGFlMDE5ZmUzNTZmNikzNTQ2YWE2MzNkODJhNGM5MmE0MWYwYmE4ZWFhMzkxZGI4ZTIxMGZiMzQwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-ZJ6l6NVVNg___.YXAzOnNmZHOyOmE6bmxzY2YyYjRhY2EwMzIwMjU5Nzk2MTkxMzkxNDQ5YmExNDc5OmIwNjE0MWM0YTY2NjMmFiMWJlZjZlZGU4ZTA5YzQwNjdlZjZlOGE0MGZlNDZlZjQ0OjE1OGMzNGZlNDNmOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHOyOmE6bmxzY2YyYjRhY2EwMzIwMjU5Nzk2MTkxMzkxNDQ5YmExNDc5OjQwZmU3ZGZlZjQ2OjVkMzcxOWI2NzQ0MzdlNDZlZGZlZjQ2OjY4MzcxOWI2NzQ0MzdlNDZlZGZlZjQ2OjU4MGZlNDQyNDIwMzgxM2RhMDZkODZlYjVkZjUzNzQwNDQ5YmExNDc5OjE1OTBmMDM5NWJlZDBjZTVjNTcyNTQ1ZWUzODU1ZjY1Y2VlYjVkMDUwZTIyYzU5MTgxZTIyOGI5NzRmZgwOkY6T g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iesamp030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHOyOmE6bmxzY2YyYjRhY2EwMzIwMjU5Nzk2MTkxMzkxNDQ5YmExNDc5OjRiNzY6NjdkYjE2OTBmMDM5NWJlZDBjZTVjNTcyNTQ1ZWUzODU1ZjY1Y2VlYjVkMDUwZTIyYzU5MTgxZTIyOGI5NzRmZgwOkY6T g
(4) https://url.avanan.click/v2/r01/___https://oyez.law.cornell.edu/20th_century/hamas_aspx___.YXAzOnNmZHOyOmE6bmxzY2YyYjRhY2EwMzIwMjU5Nzk2MTkxMzkxNDQ5YmExNDc5OjIxMTE3MmQ2ZjM4YjJkOTExMmMxMzcwOTE3MmJlMjU1YzE2ZGI2ZTkyMmQ2ZjE4ZmI5YzE2ZDBkZGJhN2E0YjgwOkY6T g
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Cheryl Rothstein
To: kelly_reeves@concentra.com; reviewer@editorialmedical.com; press@thesa.com; pressoffice@chicago.com; pressdesk@pressmedical.com
Cc: Cabrillo, Rosetta (BOS); Bonnick, Alice (BOS); Lamb, Ronald (BOS); Chen,Geoff; Board of Supervisors (BOS); Chan,Connie; director.admin@animale.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffer-kvam@sen.ca.gov; Kristy.Engerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:30 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cheryl Rothstein

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWQ3ZWRmMDgwYWFhNTFhMzIwMWMzNzVjMzo3OmM4YTI0MjBiZWQ2NzBkMmZjZDRhMWUzNTI1ODBlMWUzJGI0ZTdhZmZjNzNiODdmNWFlNzpoOkY6Tg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=g-Z60NUV9hg___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWQ3ZWRmMDgwYWFhNTFhMDc0MWMzNzVjMzo3OmM4YTI0MjBiZWQ2NzBkMmZjZDRhMWUzNTIzNDQ3ZDmJiOGJmNjhlNTdiNDk0ZGZjZGJmZTpwOkY6TQ
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWQ2ZWRmMDgwYWFhNTFhMzIwMWMzNzVjMzo3OjgwNDQ4ZGQ2ZjEzYTk1MmE2MDJlYTE5MDY5ZDQxNTg2MDBhNDc4ODEyYTJjMDBiZjgwOkY6ETg
:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/pdf/sr58/statements/israeng010905.htm%23:~:text=Tragically%2C%20for%20the%20first%20people%2Oand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWQ2ZWRmMDgwYWFhNTFhMzIwMWMzNzVjMzo3OjgwYjY0MGE2ZjhkYmM2ZTNlNDAzNTZlNjRjMTk2MDNiNjMyNmRhNWM0ODBkMTQ4MmEyMDBiZjgzOkY6ETg
(4) https://url.avanan.click/v2/e01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWQ2ZWRmMDgwYWFhNTFhMzIwMWMzNzVjMzo3OjFkMTA2ZTY5ZjUzOGE2ZjVkMjk2MjE3ZTk1MjA0ZmI1ZWJjZmI0ZTU2MGZmOTgwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Human support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9wkxre9df0o___.YXAuCm9zcZHQyOmE6bzoyYTbmNTVlOWU2ZWRmMDgwYWFhNTFhMzIwMWMzNzVjMzo3OjI1ZiU0NGJhOTg4OWE4ZTYyZjIwOGFhNmI2NmNmOEI0NTBhYmI5YjZlZiNDOwZTNhY2JhOTI4MmFlM2JRmMjg1MzlOGF0ZjzwOkY6ETg

Sent from my iPhone

From: dhudnall@icloud.com
To: kwok_stephen@pmcentre.com; pmcentre@pmcmedical.com; pmcentre@live.com; marcwalker@hotmail.com; pmcentre@pmcmedical.com
Cc: Calcutta, Amanda (BOS); Ipsmirla, Alexa (BOS); Lucia, Daniel (MAR); Cherryhill; Board of Supervisors (BOS); Cloudmonkey; senator.wagner@senate.ca.gov; assemblymember.Nassey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D. Hermann Chasen

Attachments:

(1) https://url.avanan.click/v2/01/…https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQ:OmE0ZmpmNTBiNTUwZDc5OWJkMmQ4NGE2MGMwNDg1OTlmZTBkMjc3OmVhYTM6NGQxNzRjNWI5OTZmOGUxMzI0ZWJlMjFkMDQ0NjA1YTI0NDRiNmMxZTBlZTI0OGJiMjkyOTg
(2) https://url.avanan.click/v2/01/…https://www.youtube.com/watch?v=u-ZJ6l5VVNg___YXAzOnNmZHQ:OmE0ZmpmNTBiNTUwZDc5OWJkMmQ4NGE2MGMwNDg1OTlmZTBkMjc3OmVhYTM6NTg4MTI4NTg4MTI4MDI0NjI2YZBhMmEtZGY2ZjFiMDgwOGQ5ZTg
(3) https://url.avanan.click/v2/01/…https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQ:OmE0ZmpmNTBiNTUwZDc5OWJkMmQ4NGE2MGMwNDg1OTlmZTBkMjc3OmNhNGY6MGYyNDBjNGJyYzA3MzA4NTZlZDE5NzVlMzYyMjhiMTU1MmeQxYjExYzI0ZDc1ZWFkMmEtYTgwYjMjhiMTU1MmeQxYjEz

From: Cheryl K
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl Tobin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Harvey Mishner
To: kelly_mayes@toronto.ca; mayor@cityofcrowsnest.com; mayor@mpc.com; mayoralofficer@mayor.com; mayor@cityofcrowsnest.com
Cc: Calvillo, Angela (BOS); Ashton, Alisa (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@mpc; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQsOmFiOmgyYzhkYjZlOjMwYTlkZDc5NGQ1OGNiMGI5ZGY3Yzo3OGMwMDc4NjQ0MmRmYzgxOTIwZDZlOTk3YmI0OTIwMWI4MjI0ZWVkNjA3YWRkYjY5NGI2ZWIxMDEwNWY5NGFkMGEzM2E2YzpwOkY6ES
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfkVY&g___.YXAzOmNmZHQsOmFiOmgyYzhkYjZlOjMwYTlkZDc5NGQ1OGNiMGI5ZGY3Yzo3OGIxMDI3MjE2NzNlZTkxNjE5NGQ1MDVlZmM0OGZkZjM4ZmEzNmYxNjgzMDQ5MzQxMDVlYTcMjU4NDAyMTBiMGJkNmpwOkY6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQsOmFiOmpiYzhkYjZlOjM0MjQ5ZGY3Yzo3OmY0ZTE0NTY1NThiNDNhZGFmYmNhMWRkZTdhMjRkMTZjNGM0NmY2Mjl22MDNiZTlhMTVjZjQ5NzJmZDc1YyljNmE1ZDLtMTpwOkY6Eg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1Pls2C00P%20viewpoint%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQsOmFiOmpiYzhkYjZlOjM0MjQ5ZGY3Yzo3OjY0MWU0YzY1NGI0OTE5YWJkMzVmZjQ2OTBkZTk2NzVmYTU1YjA3YThOWUSZmQ2MjM3NTU3MGVmZDpwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQsOmFiOmpiYzhkYjZlOjMwYTkyYzhkYTlhZDc5NGQ1OGNiMGI5ZGY3YzoxOmNmNWI3NDhlNDQyZDZiOTA5NmI0ZVxlMDI1YWU5YmI0ZDY5N2AxMmJhNzk1ZGlmYjc5NGY5ZDBkMDYxYTdiY2I0NjRiODBjYzpwOkY6Eg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOmNmZHQsOmFiOmpiYzhkYjZlOjM0MjQ5ZGY3Yzo3OmU0ODQ0NWQwMZZiYzRiMWMwNTdmYzRiMmZkZjYwODYzmMTc3YmI2MmgwMTg1NjNhNjQzZDIxZDIzZDIxOTpwOkY6ETg

Harvey S Mishner MD

From: nancy marder
To: karen_newton@concentra.com; concentra@myfreemedical.com; patricia@mac.com; mayorwalker@prosper.com; mayor@shallecreekcat.com
Cc: Cecilia, Angela (BOS); Bonilla, Rina (BOS); Lapa, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Gluckhorow; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:33:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993836___.YXAzOmNmZHQuOmE6bmo1M2I5ZWYzZGZlODE0YzZhZTA0MDE3YzQxYWEwMDkwOTo6NjFmNTFmZjZmNDI5MzA3YTI1NzZlM

From: Dani Frodis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:33:39 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Dani Frodis
416-822-8333
www.frodislaw.ca

From: Theodore Levine
To: kathi_reames@compuserve.com; mcarroll@philadelphiaenquirer.com; pbauer@inquirer.com; mtierney@philadelphiaenquirer.com; mkaye@patriotmedical.com
Cc: Cassidy, Amanda (BOS); Sommers, Alisa (BOS); Lozito, Darcie (BOS); Chan@phl; Board of Supervisors (BOS); Chairmoore; senator.stewart@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:10:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983f36____YXAxOmNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwZmNlZjM0YTU5ZmZkMWE1ZmZjOTZmNDQxZTkzYjZmMzBlNjYzmoOlOEkTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360NVVNg____YXAxOnNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwYlc=NDYtOGNmZjc1MTOwMDg2N2M0NzAxMmI1YiOxNzBhZjI2NDI1YzI5ZDI0NTg1MddiOTmtfiYTRlNWFlZjIxZTcyMHNzowOlOEkTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette____YXAxOnNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwYlc9OjM0YjE0ZmEwZmM0ZWE1ZmQ0ZDNiMDUxMmExMDI3YjRlNzdjNzg3OTRjNzk2ZGJkZjJkOGFkMDk0NDI5MTEzNjcyYWFkMTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20by%20Hamas%20terrorist%20attacks.___YXAxOnNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwYlc9OjM0YjE0ZmEwZmM0ZWE1ZmQ0ZDNiMDUxMmExMDI3YjRlNzdjNzg3OTRjNzk2ZGJkZjJkOGFkMDk0NDI5MTEzNjcyYWFkMTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp____YXAxOnNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwZlM3YWVjYWY5ZjlmNzIwNjVjYWY5ZjlmOGZlZTU3YzY2YzdmYmExOTQyNDEwZGVkNmY1NDc3NDg4OTI2YzliMTRhMjVmNjU3NzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9xkxvlk09o____YXAxOnNmZHlOxOmFlOjxpkMGJhwZmY2YTUxYmMxZmJhNzk2Y2UwNjg5MmYxNTBhMmcwZlQjZmI6OTE4M2MzYjQ0ZGJiNDI0ZTY0MjQwYjk0ODM2NzI1NGQ5MmQ4YTVkYTg5ZGNmMjg3MmE0ZGJiY2NkZjI4NmY4OTpwOlQ6Tg

Ted Levine
305-582-5244

From: HOWARD KAUFER
To: karen_weaver@concentra.com; maryann@philipmorrismedical.com; mmcarthy@mac.com; mary.worthington@bmsmr.com; maryann@pulsetechmedical.com
Cc: Carolina_Argueta_MD@; Eamonn_Alba_MD@; Leila_Daniel_MD@; Chairman@; Board of Supervisors_MD@; Chairman@; senator_wiener@senate.ca.gov; assemblymember_bauer@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Howard Kaufer and Kim Freeze

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmFiOmphNzZlMDBkNmE2NzFmMDNiMzRlNWFiZmI4ZjpjNDA5OTo3OGI3MTY6ZTMxY2I0YTA0My0wMzRi

From: Gregory Berlin
To: kevin_mayor@ottawa.ca; mayorsoffice@ottawa.ca; jeleuc@mac.com; mayorwilkinson@rogers.com; mayor@watsonmedical.com
Cc: Cabilla, Arianna (MO); Jeremy, Allie (MO); Leiper, Daniel (MO); Chartrand, Ariel (MO); Guarnaccia, Jessica; jessica.jones@parliament.ca.gov; joseph.lunerfeld@parliament.ca.gov; Kristy.Pfefferkorn@mail.house.gov; Kristy.Pfefferkorn@mail.house.gov; Kristy.Pfefferkorn@mail.house

From: Mandy Adler
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:34:33 AM

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cc: Press, City Council

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Sincerely,
Mandy Adler

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: laurarchneid@icloud.com
To: laura_newton@sunnybrook.ca; jeremiah@myfacilitymedical.com; jeffgriffin@mac.com; mayorpatricklh@rogers.com; mayorjohn@ottawamedical.com
Cc: Cecilie_Knight_BOD; Brenda_Hoy_BOD; Lana_Daniel_BOD; Chair@all; Board of Supervisors (BOS); CityClerk@city; senator.osler@senate.ca.gov; assemblymember.rivas@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:34:49 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QVkYNg___.YXAzOnNmZHQvOmE6bzo0MzlmMDY0ZGM3NjVhMjg2ZjI0MDFiMjNkNzY2NDk5MzlmOjI1OTU3MDY2MTA4Yzk4MWI4ZjA2NTZlZGI0MDE4OWY0YzA5OlO0MmZvZmNlY4MTawN2IxZGM5MDIwNjMxYzI0MmZjNTE2NWQ3MWE0ZmE1YzE2MWZkMDkyZDpwOlBjOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0MjlmMDVjZGM3NjVhMjg2ZjI0MDFjM2NkNzY2NDk5MjM3OjQ2NzI6OTE3ZDFmZjk1MGU3OTg0ZmQyYjZkMWE0ZmE1YzE2MWZkMDkyZDpwOlBjOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%2Dfor%2Dthe%2Dpeople%2Dand,19%2C000%2Dsquare%2Dkilometre%2Dstrip___.YXAzOnNmZHQyOmE6bzo0MjlmMDVjZGM3NjVhMjg2ZjI0MDFjM2NkNzY2NDk5MjI3OnU2ZmRiYzA5MjliYWY3YmIxMzNhM2ViNTdlOGNiNTQwNTk4NDExYzJjYjc2MmZjNTE2NWQ3MWE0ZmE1YzE2MWZkMDkyZDpwOlBjOTg
(4) https://url.avanan.click/v2/r01/___https://muslim-hive.yale.edu/_thin_content/human.asp___.YXAzOnNmZHQxOmE6bzo0MjlmMDVjZGM3NjVhMjg2ZjI0MDFiMjNkNzY2NDk5MzlmOjI3OTk4ZjQ5YTY5ZTk4OTZiYmRlZjA1MTYyZDVlYjI4YjkzZWI5ZmRlZTk4NzE4NjU5MGIzNzI1YTJmOlBjOTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8kvc0d99o___.YXAzOnNmZHQxOmE6bzo0MjlmMDVjZGM3NjVhMjg2ZjI0MDFiMjNkNzY2NDk5MjIxOmVhMmM0MGU3MzUzZTBiYmM2YWZlZGNhYjYxMDIzMjM4NDExYTk5NDliZDpwOlBjOTg

Laura Schmid

From: Alana Nuffsinger
To: karen_stewart@concentra.com; nurserat@pottsmedical.com; peewee@mac.com; mayorpottsville@verizon.com; privacy@pottsmedical.com
Cc: Cecchi, Angela (BOS); Bontrager, Alicia (BOS); Leslie, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; gregory.adams@concentra.com; gregorylumenthal.frampus@concentra.com; gregorylumenthal.frampus@gmail.com; Kristy.Pfefferkorn@pwc.ca.gov; Alana.Ensminger@pwc.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:16:57 AM

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cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alana Nuffsinger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAxOnNmZHQwOmE6axi5ZjU1YWFkNTIwODIwMTcxMmQ5YzlkODJkNWQ3ZTg0ZTQwZjdkNzg2ZjdkNmI2ZjQ0YjM0MTlmNDJhMWQ3ZmQxMzFiOTZmMDIyMDQ3ZmQxMzFiOTZmMDIyMDQ3ZmQxMzFiOTZmMDIyMD

From: Jessica Brookler
To: liang_maureen@concentra.com; nurserich@veteranmedical.com; emmaw@mac.com; marcwatkins@therapy.com; privacy@veteranmedical.com
Cc: Calcutta, Angela (JBOS); Bontrager, Alisa (BOS); Leiva, Daniel (JBOS); Chan/Ho/BF; Board of Supervisors (BOS); Chan/Ho/Mayor; benjamin.stanton@concentra.co.gov; assemblymember.harrison@assembly.ca.gov; Kristy.Pfefferkorn@mail.ca.gov; Anna.Estavillo@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:20:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica Brookler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjcXYmM1NzOSY4MTUtMTcyYzZTc1MDdiNjdmZjcwZmU2ZDGJOGDZtYzkyYTMxY4k1OWY3NTg4Y2UtZjgxaGIQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZE6QVX7Ng___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjc3OmM0ZDM2NTIxMmAyZmU2ZGJGZGFkZjk1MTI5ZGZkYzYxOjAxMmU2ZjU2Yzk1ZjAxMGM4ZGZiYzJjZgaGIQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjo3OjU4ZTY6ZDk5ZGMyNDNkNmViNDRkZjQwMzQ0OWI3MWMyZjZhNTNkMDIyYzM1MDBhNzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sp/58/statements/israengl30925.3nov%21--;n=or~Tragically%20%2C%20for%20the%20people%20and,19%2C000%2Dseparate%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjo6OjpsNWQ0NTU4YWQ0N2RkZWYmOjE2NGI5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjo3IQcY2MGI5ZjA4YjMwNTVlNWZmMTUyOTZlMGY2MTY3MGY3OTU2OTZlMDI1YzFkNDk4MjEwMWY3ZWJmNzM5YTJmZTNlMzgzeGHQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvd589ro___.YXAzOmNmZHQyOmFiOmM6ZGZTcDYxcnI3TGZqNDA0MmAyZDQ1NDBkMjo3OmX0ODY0NGIxYzA2NDBmNmM1Nm3jNzIyNWM0ODJhZjI0ZGE2ZmFkZjY1ZjM3Mjg2OTM3NTE5YjNiYzNjZjQ5ZGIzNjQ6Tg

Jessica Brookler

From: Zev Joshua Hamburger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:35:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr Joshua Hamburger

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Redacted]
To: [redacted] [redacted]@[redacted].com; [redacted]@[redacted].com; [redacted]@[redacted].com; [redacted]@[redacted].com; [redacted]@[redacted].com
Cc: [redacted] [redacted]; [redacted]; [redacted];

From: haydenkornblut@icloud.com
To: karen_meyers@sonoma.news, outreach@redcrossglobal.com, press@nbcnews.com, mayorwilson@longer.com, privacy@veteranscapital.com
Cc: Carullo, Angela (BOS), Ramona, Alisa (BOS), Leila, Danyal (BOS), Chan/Staff, Board of Supervisors (BOS), Clerk@mtcky, gregory.gerard@sonoma.ca.gov, supervisormember.hanna@assembly.ca.gov, Krista.DeRobertis@sen.ca.gov, devin.Eisenwald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:35:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm9mZHQxOmFiOnw5MjcxOmY0ODY0YWQ1OGJhcGI2ZDJlmMjlmOWU1NzNhMzc3OmU2MjI2MjE5NjU3MzQ5ZWNkMjRiOTM5ZDg5ZWNkMjRiOTM5ZDg5ZWNkMjRiOTM5ZDg

From: Jody Farber
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern - Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:35:49 AM

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cc: Press, City Council

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Sincerely,
Jody Farber

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rina Davis
To: karp_reports@concentra.com corporate@cohencmedical.com press@fmpc.com marycarolyn@fmpc.com corporate@atlanticmedical.com
Cc: [Gaydos, Kenneth (BOS)](mailto:Kenneth.Gaydos@boston.gov) [Ramirez, Alicia (BOS)](mailto:Alicia.Ramirez@boston.gov) [Lapin, Daniel (BOS)](mailto:Daniel.Lapin@boston.gov) [OrtizStaff](mailto:OrtizStaff@boston.gov) [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@boston.gov) [CityofBoston](mailto:CityofBoston@boston.gov) senator_warren@warren.senate.gov speakermember.house@assembly.ca.gov Krista.Pfefferkorn@mail.house.gov Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:36:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rina Davis

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9mZHQ6OmgzMTg6ZmJlZTU2YzY0N2I0OTgzYjVlMGVhNzA5YTdlYzo3OjhkMmYtNjNiEsMiE1YTBkZDQzZjFkYzY3MmIxYzM1YTBkOWI1OTZmMWYzNWI1NTZmYzJiMmI0ZGIzODY1MmgxOGZmMDIxYjmxOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVV8g___.YXAxOm9mZHQ6OmgzMTg5ZmJlZTU2YzY0N2I0OTgzYjVlMGVhNzA5YTdlYzo3OjY2ZjVlMTY2MjE0NGY1NGY3NGYxYjFkMWYwYWI0NGYyNWZiNjE0ZGM5ZTdlOTmxOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQ6OmFiOTg5YjVlMGVhNzA5YTdlYzo3OjE5YTE5YmM5ODkxYZmZlNzo4OGYyYzc3YmE3OTk3NWUzNDNiZGRjZGQxYzZiODY1ZjNhYZUwOWZhYjMxY2MzODBhNDBhNTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc/58/statements/israengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQ6OmFiOTg2YjVlMGVhNzA5YTdlYjo3OjhNmMtNDFkNTliM2M5ZjY3NTVlZDc4ZGNjZTgxMzE4MDM3NDM5ZWMyMmRlMzk0MGQyNjJhZmYwZmNhZDgzZDYwZTNlNDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_aus____.YXAxOm9mZHQ6OmFiOTg2YjVlMGVhNzA5YTdlYjo3OjJkNWU5ZGEtZmNlZDk0ZGU1ZmZmYzNzY5ZTk5ZjY3MTRmNGJhZWI2MTBmNGJhZWI2MTBmOlB:Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvrlk99o#:~:YXAxOm9mZHQ6OmFiOTg5ZmJlZTU2YzY0N2I0OTgzYjVlMGVhNzA5YTdlYjo3OjUyMmQ0NGY5ZjQwYjE3MDE1YTc1YjNjNmYjcxODVhZDI3NjIxNmYzN2YyOTk5ZGM3N2I0MTNhOTIyY2ZlNTVlMWVhZTpwOlQ6Tg

Sent from my iPhone

From: Rhonda Schuval
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:37:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rhonda Schuval
Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Redacted]
To: [redacted] [redacted] [redacted]

From: Anthony Bassett
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:37:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Anthony Bassett, MBA, PMP
Senior Project Manager
Goldman Sachs
200 West Street
New York, NY 10282
Phone: (212) 555-6789

From: Hala Hasan
To: bardi_jason@sfcontroller.org; commissioner.engardio@sfgov.org; peskin@sfgov.org; mandelman@sfgov.org; preston@peskinmedical.com
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Lamb, Daniel (MYR); Chen,Gail; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:37:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

H hasan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjI4MjBiNTI0OTI5NDo3OjBiNDM0YjM0OGE3ZTBkMWQzNDMxYjY1MGYxODE5NDkzZjhhMTm5NWU0YzA1NiYwOTNjMzA4YzFiOTO0NjAxZDVlNGI1MjgyeOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VVNg___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjI3OjE3MjM2NDQ0ZjA5ZTk3NDMmFkMWE2YWZhNDEzZmFiYTBlOTc5YTZmNjI5ZmU3MTgyeOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjA4MjBiNTI0OTI5NDo3OjQzMTc0NWQ1OTc4NTcxMDAyOWUyMzE2YjgxNzYwYjUyZDNiZWU5MmJiYjE2YTZlZTcyZDYzMzJiY2InNWI5MWRlYzUyZDgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjI4MjBiNTI0OTI5NDo3OjM4NDc2ZmI5OGZlODk0ZDI2NjE5OGZlODk5YjBlZjk1OWUxZWM2ZmFiYmE5MmY5YTZlMTIyeOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjI3OjM2OTk2NjgwNGZjNzM2MDc0NjE3OjZlNTg2NDc4MTA1NWFlYTmxOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9d99vo___.YXAzOmNmZHQyOmE6bzpiNjA0MzAxYzMyMjcwNGNkODE5YjI4MjBiNTI0OTI5NDo3OjgxOGQ0YWVjN2JiNDk2MGRmY2VhOTO4MjI4MWM1MWIwYzlmOTE4M2Y0ODWRlZjE0YjA1MmE0ZjE4ZDk2NmYzOGI3NGM3MTgwOlQ6Tg

From: HELAINE WEISSMAN
To: karin_newton@concentra.com; joe.tarullo@attn.treedical.com; pmayo@cmac.gov; marcparkins@hotpart.com; mtaylor@attn.treedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alisa (BOS); Lurie, Daniel (MYR); Chen3aff; Board of Supervisors (BOS); Chan3cmyc; mayor.aaronp@sanate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Eppanas@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Helaine Weissman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OmU2eGGY6ZapNzU1NDExYTIxZGUwYTIxMDA3NjdkYTgyNTZiYjRhNDE0NmYxODYwMTliMzcwMjc3M2OzZDI4YTM1ZmY3YjY5OTgxOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-JX6hNVYNg___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OmE6ZGUzNWM0ZTVkMzM0NzkyNzlkOTExYjY2NmJmNzNiNzMDhkMZE3Mzk3OTk3MDgzMTgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OjAxZDg6NDlkMjgyMzIkMzE1YmYzNzQyYWI5ZGE2YjU2YjEzOTFhYjY0ZjJlNWU5ZTRlNWUzN2VmOWU3NGI2YTgwOWY4YTgwOlO6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jp/58/statements/hunsen@30N25.htm%23:~:text=Tragically%20%20%20of%20the%20people%20and,19%2C000%20weapons*%20Palestinian*%20terrorists%20attacks;___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OjE0MjU5ZGE2YTc4NDQ4ZTU3NzM5ZGZiNjc5NjkyMTUyOWMxYzgxZjFlYjhND1NjhlYmU3OTNiNjM2OGZmNGZjMjhlYjgwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OmM6NTQ0NDVmNjdmNWUxYWJhMzFmNGJmMzI5ZDNkNGZmOnDx3NTJh2jViMzdlZGUyYWQ1tNGZmMjhlYjgwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9pckxc9d99o___.YXAxOnNmZHOxOmE6bzo1OTZiMZZiOTI0MDNmNzlkYzI6Y2ZjYzkzYzVmODBkYzo3OmQzeGY4OY2NlMzBiNmY3ZjcxMjRkNzOwMTk2YzI0MzA2ZDc0YzJlMzdhYTI0MGNhOTYxZDI4ZGY5ZTBkNjOxNzAzODhlYjgwOlO6Tg

Helaine Weissman

From: DEBORAH DAVIS
To: kevin_stevens@concentra.com; supportall@wilsonmedical.com; pdeyan@mac.com; mgeoghegan@kingcare.com; enquiry@wilsonmedical.com
Cc: Carlisle, Angela (BOS); Bontrager, Alicia (BOS); Leslie, Hannah (MAYO); Chan/Ortiz/BOS; Board of Supervisors (BOS); Chan/Ortiz/BOS; secretary.walsh@concentra.com; assemblymember.harvey@assembly.ca.gov; Kevins.PMReferrals@mail.ca.gov; Kevins.Expenses@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:38:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236#___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFiNTQ4ZmVlNDUyYTMxMzg2MTc3OGI1NGJkYWE1Mzc1ODkyNTc1YmFhZGI5ZjFlY2ZiNzVlMjNlNjMzMjk1ODIzOnNmU5YWY5ZTY3MjZkZTpmOlR3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZX6OVUVNg___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFiNTQ4ZmVlNDUyYTMxMzg2MTc3OGI1NGJkYWE1MzU1ODkyNTc1YmFhZGI5ZjFlY2ZiNzVlMjNlNjMzMjk1ODIzOnNmU5YWY5ZTY3MjZkZTpmOlR3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFjNTQ4ZmVlNDUyYTMxMzg2MTc3OjNlMDM0MDI0YTM3ZWE1Mzk1YmMwMmRhMDBjZGMwMzpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/sttatements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFjNTQ4ZmVlNDUyYTMxMzg2MTc3OmMwMjM0ZGJhMGE4MjE0ZWNmNTRlNjY0MGY1ZWFiZDI0YTc3MDhwOlI6c4MTQ4YzBkZGI6MTQwOGI1ZjI3M2E3MzU0Njg1YjpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFjNTQ4ZmVlNDUyOjE5ZDU5ODmI1ODY4YmZkNGM3ZTI0NjUwZmZiOGNhNDI5ZjI0YWY5YTAwNmFiNzc1NjBlNWVlMTg2M2MyYjFiZGMyOTk2ZTc3OTgwOlO3Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8l99o___YXAuOnNmZHQzOmE6bnpkMzIkZDVmMZZiYzcwNmFjNTQ4ZmVlNDUyYTMxMzg2MTc3OjI0MDE0NTI5ZjcxOGNkYjkwZjMzZmVlMjNkODA2ZWY4ZmI4MmYxMmI0YjI3YzY5NzlMTBlZmRmMzIqMA3xMDBjOCYxMDpwOlR3Tg

Sent from my iPhone

From: Dahlia Bilger
To: kelly_mayer@corcentra.com; privacy@cityofcranehall.com; engage@mac.com; mariyaelkind@ymail.com; mbryan@parkcrestmedical.com
Cc: Calcifer, Roberta (BOS); Barrera, Alma (BOS); Lamb, Sharon (MYR); Chen,Ethel; Board of Supervisors (BOS); Ellsworth,Amy; Brooke.Jenkins@sfgov.org; jessie.lee@sfgov.org; brownbevanfee; hanson@sanwinlle.ca.gov; kristy.Pfefferkorn@mail.va.gov; Anna.Esparza@mail.va.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:38:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dahlia Bilger

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___YXAzOmNmZHQ6OmE0bzoyMjFhODQxZWJmNjOxZDcwNzVlMGY1YzMyNWYzODA1Nzo3OGFlM2Y6NmJkYzNhMmE5ZWY0YzU0MmNjY3MmZiYzE5ZWVlYzQwZWZlMTY0YzgzMmU4ZWMwNzc1ZTQ4MDBkYzllMTgwOkY6Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-Z_I6SNVVNg___YXAzOmNmZHQ6OmE0bzoyMjFhODQxZWJmNjOxZDcwNzVlMGY1YzMyNWYzODA1Nzo3OGFlM2Y6NmJkYzNhMmE5ZWY0YzU0MmNjY3MmZiYzE5ZWVlYzQwZWZlMTY0YzgzMmU4ZWMwNzc1ZTQ4MDBkYzllMTgwOkY6Tg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAzOmNmZHQ6OmE0bzoyMjFhODQxZWJmNjQxZDcwNzVlMGY1YzMyNWYzODA1NzoxMjY6N

From: Erica Leon
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:38:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Erica Leon

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Shelly Lipman
To: health_inquiries@concentra.com; privacyoffice@concentra.com; press.ny@hhs.com; inquiries@hhsoigov.com; inquiries@concentramedical.com
Cc: Cabello, Roberto (BCH); Bonnick, Alisa (BCH); Lamb, Daniel (BCH); Chen Staff; Board of Supervisors (BCH); chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.Pfeiffer@sfgov.org.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:38:36 AM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1b5NVN9g___.YXAzOnNzcZHOrOmFlIhzpmtOTOxYmE4ZWM4YWI0MjE wMTZiMTBkODZkYTg2M2E4NTo3OmUwNTI0NDIwOTY1ZDJlOWJlMGFlNzBkZTg4ZTI5ZWI0MWUyNjQ0YjJiN2I1YjQwM2U3MjAxMGRkZgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism--against-israel%23google_vignette___.YXAzOnNzcZHOrOmFlIhzpmtOTOxYmE4ZWM4YWI0MjE wMTZiMTBkODZkYTg2M2E4NTo3OmQzOGJmZmE4NTc3OjMwODU5ZmRkYjI0NjhjYjBjZDcxNjw4YzlhNDlhZmI0MmE1MmE3ZTI2NTI0MWUyNjQ0YjJiN2I1YjQQrYmwtYzlhNDlhZmI0MmE1MmE3ZTI2NTI0MWUyNjQ0YjJiN2I1YjQ2Qw3MzUzMjk4MzRkZgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20two%20people%2Dand,1%2C000%20hetparate%20Palestinian%20terrorist%20attacks___.YXAzOnNzcZHQyOmE6ZWM4YWI0MzE0wMTZjMTBkODZhYTg2M2E4NTo3OmBhMzI0MzQwMzEyYTc1NGY2NjQ2ZWZhZTUyODRlMjRmYzUzNmJlYzM5ZGY4ZjNhMGExMzhhNTY3NmFmNTMxMWWwMjdlMzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNzcZHOrOmFlIhzpmtOTOxYmE4ZWM4YWI0MjE wMTZiMTBkODZkYTg2M2E4NTo3OjBlZDI0MmFkMWNlMGJhMzA3MGJlYTdjNjc4MmI2NWM4YTk0NWI1Mzk3NDY3ZTIyMzUtOjY1YzNTA4NDM0OGJmZTE2I2ZTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxy9d9lxo___.YXAzOnNzcZHOrOmFlIhzpmtOTOxYmE4ZWM4YWI0MjE wMTZiMTBkODZkYTg2M2E4NTo3OlO3NDY0MTBhNjkwODJhe YzM0ZTcxMzdyNDNjZTE1N2NkNWVhNzEzMGVlNjNkZjY5ZlNkYWYwZDA4ZGU1NDE4M2YxNWIxMjmwOlQ6Tg

Shelly J. Lipman

Sent from my awesome iPhone

From: Lisa Wong
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:38:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Epstein Wong

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Barbara Gold
To: kgelb_register@concentra.com; pressrel@hollywoodmedical.com; pressoffice@lapp.com; pressoffice@chopper.com; pressinfo@hollywoodmedical.com
Cc: Calcutta, Antonia (BOS); Bambina, Alicia (BOS); Lazar, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Clusterphone; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:39:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Barbara Gold

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69503066___.YXAzOm5pZHQyOmE6bm9Na3NTAwY2JlMTg1ZTk5NjAyMmU3OGI2NjVlNGI0ZGJmZGY5YTVkYjlmYTE5ZGY1MzRlMDMxOTEwMTY4MmE0MTBiZGNlMzU3YTBkOTgwOGI5Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ie1Ge1Ge1Ge

From: Judith Cooper
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 10:39:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judith Cooper

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OjUwYTY5ODlhZjBjMWYxYjFmNjI5ZjRjZjFmNmVmMzEyMGJmZjA2ZWRhNzBkMzM3NzdjY2IzYzZlNWNiNzYzZWI5ZjY3ZjpiOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-Z56NVVNg___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OmExY2I6YjRkZTkwOWI3OGM0YmI4N2Y3MzRiZGZiMDY5NjA1ZTI2OTI5MWNkZDhiNDk2NTEzOTBhNTpaOkA6YOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OjE6wNDU6ZWM2MDgyODUzYWI5ZTI0OGQ2ZjQ3ZjQ2NjFkMjNlOGM1NjA3MWMxYWQzZDc4NjhwMep0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/unispal/document/auto-insert-178275-question-committee-on-the-exercise-of-the-inalienable-rights-of-the-palestinian-people-and-the-question-of-palestine-the-tragedy-of-7-october-2023-and-the-israeli-military-campaign-in-gaza-and-the-west-bank-including-east-jerusalem-and-its-regional-implications-report-of-the-secretary-general-a-79-384-s-2024-906-enar/___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OjE6ZjU5NDBlZjQ5ZjU1NDI5YjU4MGVlM2U4NGNiOTljNmI1ODQ2YjBlNjJkOGM5ZDhjOTVhNTFkZWJiYjA5MjJlZjU5NDBlZjk0ZTp0Ok6YOTg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OjZiZDc6MjI1ZDIwMGQtMmIwZC00ZjE1ZWY5Mzk1ZGFlNTBiN2ZlZmY2NDdkNjE1ZmQ4MDg0OkY6Tg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkcw9d9fwo___.YXAzOnNmZHQyOmE6bzo3ZjAxZGUwNDhjMjY4ZTVjOTY0YjgzNzJlMjE2NWU2MDo3OmMzZjE6YzhlMzJkYzM3MzkyNDc5ZGFlN2Y4ZmYwYzcxZmZjMDljYmRjNTNkOTMyNjdhOWI4MTY2MTBhYWNiODBhZGQ5NzpiOkY6Tg

Sent from my iPhone, Judith

From: Maurice Poplausky
To: [illegible] [illegible] [illegible]

From: Jenny Garkaby
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jody Frankel
To: karen_pearson@concentra.com; concentra@cityofcrestedbutte.com; press@thegc.com; pressworkers@thegazette.com; pressroom@coloradosun.com
Cc: Jacobs, Angela (BOS); Esonwa, Alexa (BOS); Leon, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairperson; senator_weiser@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:50 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,
Jody Frankel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bzo1MGE3OTBlZGZiOWVlOTNiM2NjNGZjM4ZDNiNzNlNzNkYTo3OjRhN2ObYzOwOGVjZjBkNTJvZGVmOGVjZjBkNTJvZGVmOGVjZjBkNTJvZGVm

From: Yaron Vaida
To: karen_newton@concentra.com; jackson@healthcaremedical.com; gregory@gmail.com; mary-ann@worldmail.com; grayson@startrekmedical.com
Cc: Cabrillo, Rosetta (BOS); Bonheck, Alisa (BOS); Lynch, Daniel (BOS); Chan1ce@; Board of Supervisors (BOS); Chan4ce@mo; jocelyn.alston@concentra.co.gov; jessen!remember.harvey@serenity.co.gov; Krista.Pfeiffer-Korn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:53 AM

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cc: Press, City Council

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNVV5Ng___.YXAzOmNmZHQxOmFlOmEzNGY2MzZkYjM0OTI2ZTNkZjRmMmMwYTc3OGYwZjo2NTc3OGYxYmM0MzNiNmM2NzhiOTdmZTdlNjA3NTI2OGQxNDc2ZjA1ZDkwMzliZUMzNjRlOThlNDY5GTI5Y2VhNzhlOWExNGUzMDIwOGY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFlOmEzNGY2MzZkYjM0OTI2ZTNkZjRmMmMwYTc3OGYwZjo2NTc3OGYxYmM0MzNiNmM2NzhiOTdmZTdlNjA3NTI2OGQxNDc2ZjA1ZDkwMzliZUMzNjRlOThlNDY5GTI5Y2VhNzhlOWExNGUzMDIwOGY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFlOmEzNGY2MzZkYjM0OTI2ZTNkZjRmMmMwYTc3OGYwZjo2NTc3OGYxOTlmLtDYxHlOTlI0NzNlMjM5OTIyZTlyYTBlyZjgxNDYxYjU2ZDwYzOTI5MTI5MmI1ODY5ZjA2ZjI0N2lyNzAtOGM0MTYyYmpnCkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl9xkxv9df9o___.YXAzOmNmZHQxOmFlOmEzNGY2MzZkYjM0OTI2ZTNkZjRmMmMwYTc3OGYwZjo2NTc3OGYxOGM4MjRiZmJkMTYzOTZhMzBlY2FmZjBlOTA1ZDIwMzE1NGYyOTBhOGM3MTk2YjEyMTM4ZGNhNmZhNGU3YmM4ZTpwCkY6Tg

Sent from my iPhone

From: michelle garland
To: keith_rosen@concentra.com; jon.kelly@bethcresmedical.com; mason@hrsac.com; marcsaldivar@hotmail.com; mtrevino@bethcresmedical.com
Cc: Cecilia, Angela (BOS); Epstein, Alisa (BOS); Lucia, Daniel (BOS); Council, Board of Supervisors (BOS); Chan/Jenkins; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZJ6SNVVNg___.YXAzOnNmZHQvOmE6bzo3OGJlYTg2YjY5ZDQ2ZTk0MDA0ZDM0ewMTlkZmJkNThlOjo6OmU4YzRkMDM0YmI0ZTg2ZjU2ZTAyNTg5MWY0N2ZmMDMzMzc0NDZiOmE3MjE0NTQ1MGQ1YTQyYzA3MTBlNmI4ZTBkZWQ2ZDpwcOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzo3OGJlYTg2YjY5ZDQ2ZTk0MDA0ZDM0ewMTlkZmJkNThlOjo6OmU3ZjgzOTBkYmJkNGJiZGZmOTk4ZmE1MzA1NDdlNDdlNzI5ZjI0YjA5M2RlYmEzNGJiZTcyYTI4NDk0NzE4ODI0ODk0YzE0NGUzNjBhMjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaspb/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzo3OGJlYTg2YjY5ZDQ2ZTk0MDA0ZDMwMTlkZmJkNThlOjo3OjgzMDU0GGJhZjZjZgf0YjZmZTc2MTYzMTAxZGQ0YTIwMTVmYzk0NDk0NzE4ODI0ODk0YzE0NGUzNjBiMjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://royalon.law.yale.edu/20th_century/human_rts___.YXAzOnNmZHQvOmE6bzo3OGJlYTg2YjY5ZDQ2ZTk0MDA0ZDMwMTlkZmJkNThlOjo3OjE0ZWQwZDwZDM2MzI4MTk1NzlkYTE5M2IxNzBlmNTg4YjdkNjVkODVkYTJmMjY5ZGMxNWJhMTNmY2MwN2I0OWFlMDI2ZjQpwOkY6Tg
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Michelle Garland
Sent from my iPhone

From: Julie Kristof
To: laura_rosner@concentra.com; concentra@mhmcmedical.com; mbryan@hrsg.com; mgwatkins@hrsgwc.com; concentra@mhmcmedical.com
Cc: Carullo, Angela (BOS); Jemison, Alicia (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; sarcasm.assassin@parrots.co.gov; assemblymember.haywood@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonteneau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:41:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZmoyZDM5OjI5ZGMjZjZlZTgxMGJhYWM4MjdjZjk5OTc1ZWJjNjc3OjJkNTY0MDlhYzBmN2IxYmNjZmNTA2YjgxNmQyNWQ5MGMzOTpwOkY6Tg
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Julie Kristof
Sent from my iPhone

From: [EE L]
To: beth_newton@concentra.com; concentra@myfreemedical.com; pressoffice@epc.com; mayorwilson@epcmayor.com; mayor@diabeticmedical.com
Cc: [Carullo, Angela (BOS)](mailto:Carullo,Angela(BOS)); [Ramirez, Alma (BOS)](mailto:Ramirez,Alma(BOS)); [Lacy, Daniel (BOS)](mailto:Lacy,Daniel(BOS)); Chan(staff); [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:41:14 AM

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cc: Press, City Council

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Sincerely,
Eitan Inslander

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From: Lisa Gaetz
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern - Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:31:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzowNTRmNTI1YjhlOTk4MjcyNTI0MDg2MGFhOGNiMDAwMTo3OjA0M2E0NWQxMTBlNDQ2MWZhNDImNzM1Y2I1ODFmNTIwZjI1YjhjMjk5Y2E4Mzk1ZGY3OTllYzUzMTZjOGQ2eMjhNzIxZTp0OlQ6Tg (2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOmE6bzowNTRmNTI1YjhlOTk4MjcyNTI0MDg2MGFhOGNiMDAwMTo3OjQ4MmQ0NmNjOjgtY2I0Zjk4Mi4eAeYTQxMzI1YTBkYjQyMzk1NmZkOEdlZWY4ZmM1Y2kYTE4ZDAxZDBiNWRmNDFlZGZqNDg0OTg5Tg (3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzowNTRmNTI1YjhlOTk4MjcyNTI0MDg2MGFhOGNiMDAwMTo3OjQ4MmQ0NmNjOjgtY2I0Zjk4Mi4eAeYTQxMzI1YTBkYjQyMzk1NmZkOEdlZWY4ZmM1Y2kYTE4ZDAxZDBiNWRmNDFlZGZqNDg0OTg5Tg (4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sixtemp030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzowNTRmNTI1YjhlOTk4MjcyNTI0MDg2MGFhOGNiMDAwMTo3OjU5NjQ5YzIxMDNlYi1kNGEzMWY1OGI1MzE3NzU1NTA0MjVlMzYyOWU5ZGVjYTQ4MWVlYmQzYWQ0MWY0YjM3ODY0MTU0Mzg0OlQ6Tg (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkov9d99vo___.YXAzOnNmZHQyOmE6bzowNTRmNTI1YjhlOTk4MjcyNTI0MDg2MGFhOGNiMDAwMTo3OjgtZTk0MjgyYmVjNTgwNTcxNGE3YTA5MDZmNDUzNjFiZjA4ZjmZEzZTV0NjQzMzBkNzI4MDBlYmVjMGQzYzg0OlQ6Tg

From: Magda Ugaz
To: karen_mahan@concentra.com; mahanka@bellevuehospital.com; jmeyer@bmp.com; jmeyerattorney@gmail.com; jmeyers@patternmedical.com
Cc: Carlyle, Angela (BOS); Ramirez, Alicia (BOS); Lopez, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Chanterelle; gerardo.alatorre@gencio.ca.gov; josephbryanmiller.fwhoa@yahoomail.ca.gov; Kenna.Pfefferkorn@gen.ca.gov; Aaron.Espinoza@gen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:41:15 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of clothing specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Magda U.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985306___.YXAuCm5mcZI4OnQmEOBmakQ3MzNTcyZW0YmQyYTMzNmZkNTgxNmI2ZjU3NzA5ZDo3OjkxOTE6ZWY2ZmNjNTM4MjNlZmI1MzgxMmg4ZTBmNjZiEzNiU2MjM2MGYxMjI0ZmU4ZDI5YWZlMTI&NDNhMTc5MGM2NjgwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZI6ENVVNg___.YXAuCm5mcZI4OnQmEOBmakQ3MzNTcyZW0YmQyYTMzNmZkNTgxNmI2ZjU3NzA5ZDo3OkA1OTU5NjVkNzI5NzRlZTk0NTIwMjE2N2VlNTIwMDIxMzk2ZDA0ZWIwYjE2M2ExZmE4ZDNiYWVkZTUzMDYxYTVmY2NiZGI1YWJOTg3MjIzMjcwOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mcZI4OnQmEOBmakQ3MzNTcyZW0YmQyYTMzNmZkNTgyNmI2ZjU3NzA5ZDo3OmE0OTk4NWY1ZDc0OWE1YTk3OTc0NzE3ZGIxZWI1ODBmZTg5OGIzZWI1OTc0OTg3MjIzMjcwOkY6T g
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(4) https://url.avanan.click/v2/r01/___https://muslim-law.yale.edu/20th_century/hamas.asp___.YXAuCm5mcZI4OnQmEOBmakQ3MzNTcyZW0YmQyYTMzNmEzM2ExZDo3OjIzNjI1MTlmZDA3YTY2MmEzMGNjYzg3NGM3ZmI0MzM5NTI0MzQwNGNiZDA0ZWMwYjE2M2EzZmE4ZDNiMzQxZGI5YWJOTg3MjIzMjcwOkY6T g
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Doreen Lerner
To: kerri_rosen@concentra.com; corporate@select-medical.com; pmayer@hrge.com; mayoralpool@hcnyc.gov; mayor@cityofmedicalhat.com
Cc: Cecchi, Angela (BOS); Berrios, Alex (BOS); Lora, Daniel (BOS); Chan@aol; Board of Supervisors (BOS); Chan@pmg; jamadeo.campos@ahnnet.ca.gov; assemblymember.friedman@assembly.ca.gov; Krista.Pfaffenbach@hsrc.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 02:42:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Doreen Lerner.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAxOm9mcZHQxOmE6bzpoTTgzNTc1ZWNlY2MzMzFiNWM1ODdhOTgyNGYxMzY3NzoxOmM3YjgwMDgxYmFkMmJjMGExMmRlMjA3YjRjODY5YWYwZGIxZWI5ODNlZDNlNWFkMzYwOHQ0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ogcZ0dSVVN0g___.YXAxOm9mcZHQxOmE6bzpoTTgzNTc1ZWNlY2MzMzFiNWM1ODdhOTgyNGYxMzY3NzoxOmM3YjgwMDgxYmFkMmJjMGEyMzM5ZGI4MDg0YjQxMWE2MjczM2JiNTpwOHQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mcZHQxOmE6bzpoTTgzNTc1ZWNlY2MzMzFiNWM1ODdhOTgyNGYxMzY3NjoxOjJiOGI0ZWFhNzkxYWJhZjI0NzdlYjk0NmU0MTg2MGJhNTcyOTk3OTQ5MmY5NmE5ZmM4MDg0YjQxMWE2MjczM2JiNTpwOHQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpr58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20brief%20people%20stand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAxOm9mcZHQxOmE6bzpoOTgyNTc1ZWNlY2MzMzFiNWM1ODdhOTgyNGYxMzY3NjoxOmQyMzg5ZGE3NjlkNjU2OTQ1MzYzNjFkZTczMWUzMmJhMWMwZTgxMGZiYzkwNzRiZjBjYWQ5YzAwNTcxNDc2ODExMzI1NjpwOHQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mcZHQxOmE6bzpoTTgzNTc1ZWNlY2MzMzFiNWM1ODdhOTgyNGYxMzY3NjoxOjk0NzA5ZGY2N2YtNWM1ODdhOTgyNGYxMzY3NjoxOjBlYmNhZmU1NzE5ZGNjYzRmMGU2OTlkMmMwMzNiOjA3NTYyZDQzOTRmOHQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Lori Weiner
To: kevin_wagner@concentra.com; evanessa@potrerohillmedical.com; jmayer@kpp.com; mgonzalez@kpp.com; mtarafa@potrerohillmedical.com
Cc: Cassidy, Angela (BOS); Jennica, Alicia (BOS); Lane, Daniel (BOS); Chen,Gail; Board of Supervisors (BOS); Cityattorney; jamaine.jackson@sfgovtv.org.gov; jasonjclaymaker.harvey@sanmateo.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Eisenach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:42:49 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lori weiner

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69019366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ge1kzGOglK1CcgNZJEcYKRD5tL-wibnv0_Ui1RaqHX0&m=Ni1ZcRpRR-Ud1F9BRujcaZ7nZ1bLNA6kd5A6Ef4A-oM&s=Ka1Ow1Ym1Ym1Ym

From: ALICE MARAM
To: kevin_mayor@toronto.ca; suzorcot@toronto.ca; mayor@mail.com; mayorkeller@rogers.com; mayor@torontomedical.com
Cc: Colville, Josepha (Ward 12); Bravo, Alex (Ward 5); Layton, Daniel (Ward 6); Ward of Sugarcoom (Ward 7); Chairmommy; jeromic.admin@toronto.ca.gov; powerbymember.honey@powerbitz.ca.gov; Krista.Pfefferkorn@toronto.ca.gov; Anna.Esparanza@town.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:42:59 AM

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cc: Powa, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alyce Appleman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mZHQyOmFiOnoxOMWE1OTQyNzdlZDAxYzE0YTQ4NzU1NzgzMjc5NDYxMDo3OmEzMWYtNGQ0NDk4NTNjYjc3OTBhNzQ5ZmQ0MzkyMTE5YjY0NTFkMjM0MTk5NDBhNjYwNjM3NDowOlI6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CE6OUV3Ng___.YXAuCm5mZHQyOmFiOnoxOMWE1OTQyNzdlZDAxYzE0YTQ4NzU1NzgzMjc5NDYxMDo3OjQ5NDUxMzk4NDc2NzZlZjQ4ZjM5MzI4MjNlZTlhNDlmZjAyMzI5MzI4MjNlZTlhNDlmZjAyMzI5MzI4MjNlZTlhNDlmZjAyMzI

From: Judy Juhos
To: karen_newton@concentra.com; customer@patientcentered.com; www.wc@mac.com; managerkline@kinnser.com; property@patientcentered.com
Cc: Carlyle, Angela (BOS); Ramirez, Alma (BOS); Leslie, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Home); benjamin.agosto@concentra.com; assemblymember.harvey@assembly.ca.gov; Kevin.McKeown@sen.ca.gov; Kevin.Kiley@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:43:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236#___YXAuOnNmZHQzOmFiYmxpcNTgxNGE0ZmVjZWIyNzk0NjE4YzY1MDIwZTEzOWI0Mzo3OjO1MzQ6ZDZiODA5ZmeY3MxFiMTIyOTUzZWFlY2BkYmMtMyZDk2NzI0YTFmYTIyOGE5ZmU1MmEzNjIzNTgwOlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9EfVUVNg___YXAuOnNmZHQzOmFiYmxpcNTgxNGE0ZmVjZWIyNzk0NjE4YzY1MDIwZTEzOWI0Mzo3YmI0ZDY5ZGE3NjhlMzo4NzI2NTk4MmZmNjE2YzY4NmZmNjE2YzY4NmZmNjE2YzY4N

From: Miriam Peskowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:43:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Peskowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Get Outlook for Android

From: Chantale Pick
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:43:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Chantale Pick

From: Mindy Orlinsky
To: kaplk_mayor@concentra.com; mayoress@philadelphiaofficial.com; mayor@mail.com; mayorwilson@thegate.com; mayor@walkinmedical.com
Cc: Cabrillo, Angelica (BOS); Bonilla, Alisa (BOS); Lacla, Daniel (MYR); Chan@aol; Board of Supervisors (BOS); Chan@mail; senator_wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:44:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://access.bhc.com/menuwisk-england-freedom-649003766___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTozOmJmOTI5NjM2OGU2NmZlNzI0NTE5NDEwMDI0ZjA3ZTUxZDI0ZmE5NTI5NDEwMTlhMgmOIQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66fJVcYg___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTozOmJmOTI5NjM2OGU2NmZlNzI0NTE5NDEwMDI0ZjA3ZTUxZDI0ZmE5NTI5NDEwMTlhMgmOIQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTozOjVmOjY2ImYTc3OjM4MTQ5ZWU5NTU5ZWM0N2I0NTI4YzU1ZjQ5M2ImYWRhZTqwODVmZjJmYmZhNDg2NDY5MGM2OWNmNGMxYWY3NWYwMWNjYTpwOIQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/web/unlp/sc/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTozOmI2ZDg0ZjE3ZGYyYjI4NzUyYzQ2N2VlNmNiYTE4MjQ5MjY4MDg0YjVmNGE4ODMxOWM1NWZkYzg5NmZhNzFkNmIyMjFmNmE5OQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTozOmI2MzI0OGI0YZcwYjM0YzBhNzcwOGQ5ODI2NTFiZTM1OTE1N0U2MzM3ODBkNzE1YzgtMjYwOTlfRDBiZTgwOIQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy7ne8xvr3lt#:text=___.YXAzCmNmcDI6QzCmEI8aeoSODNjNTBkYjJmMzJmNmZmNDgzOWMyY2ZiYmVjYTo3OmJmOTI5NjVlMTAxYmEzZjk5ZTE5YWRhZDdlZDU2ZjhmZmRiMmI0ZTU1YjBhMjI2NGExNjgwOIQ6Tg

Mindy Orlinsky

From: Livia Sklar
To: kaeb_newton@concentra.com; susanna@pottsmedical.com; pmcvey@mail.com; pmcvey@mail.com; pmcvey@mail.com; pmcvey@valleymedical.com
Cc: Carville, Angela (BOS); Berrera, Alex (BOS); Leyla, Daniel (WES); Clerk@all; Board of Supervisors (BOS); Chairman.mac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:45:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Livia Sklar

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59923f66___.YXAzOmNmZHQzOmFiOmM6YTo1OGQ3MjU5ZjA0MjU5NmU1ZWVlNzk4MjU2NjhlOTBmYjhjYTQ1ZTI5OGMzMGRhODBkZGEyNGI0NjYwNzI4NzM5OGQ2ZjI0ZjYzMzk5YjE5Zg&d=DwMFaQ&c=sJ6xIWYx-zLMB3EPkvcnVg&r=Ew-m3U2505-VtNr8LLvnW4L5_nAJ4HRW0WcSa0XlFFw&m=Ug5775hI6ETtNCDuJ3FU0w7N6fZ4F3FeiLRPlRaSLyo&s=Ka1Ra1Ra1Ra

From: Melanie Moreno
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:45:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Melanie Moreno

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Vicky
To: kaplk_reception@concentra.com; reception@drjohnsonmedical.com; pmgcare@mac.com; pmgcare@bellsouth.com; pmgcare@drjohnsonmedical.com
Cc: Cabello, Angela (BOS); Kennedy, Alisa (BOS); Leon, Daniel (BOS); Chan1ler@; Board of Supervisors (BOS); Chan1ler@; Quezada, Jessica; jessica.quezada@sonoma-county.org; supervisormember.hopper@sonomacounty.ca.gov; Gloria.Pfefferkorn@sen.ca.gov; Anna.Eggerston@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnSmZHQyOmFiOmplMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OmNlMGY0OGU2ZDk1OWIwNmQwYzVkMWVlNGRhNjRkMjA5MmEwODBmOTAwOWU1NjI5NTdlMDU4OTVhZWQ4ZTVmOTA1NmQ2ZGZmNjE2MTk2ZTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NVV7Ng___.YXAzOnSmZHQyOmFiOmplMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OmI4MWY0ZTI0ZjNlYzE3MDMxZjY2ZjA1N2M4YjBkYTQ3ZTg5YzIxMTY1NDI2ZGU5ZGIzYjZlOWNlNjk4MjY3MU5MTpwcGk6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnSmZHQyOmFiOmpIMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OjdiZjk5NDMxMDQ2YTg0NzM1YTc4MGE1ZjY0YWY5YTg3NDFmMjdjMGRlZGZkNjQ3MjNlZDc2MDI0ZGRiZjhkYTlhNTk1ZTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20hepatate%20Palestinian%20terrorist%20attacks.to___.YXAzOnSmZHQyOmFiOmpIMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OmNlYzE0NGVlMDQwZTE5NTE5NTYzZmYxNTVkYmVjNzQ2ODI0ZDY0MGQyZWUxNTdiYmZjMWMwNDIwMWY2ZmVlYzE5YmEwZDBmOTk5YTg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnSmZHQyOmFiOmpIMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OjI5MTk0OTBkMjc1MTMxMDA1OTBlZWY2ZjVmNWNiMDA3Y2E5MDBhMWY2M2ZlZmU5ZmMwMmI0ZTBhNmY4YjA5OTVjZGJlNDIwOTk3YTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9oo___.YXAzOnSmZHQyOmFiOmpIMTkyZjJkNTBhZjMxY2YyMDcxODg1MWQ5YzkzN2YkNzo3OjI5MzgyMDMwMjI5N2diMDNiMzc1MjQxNDlkZTBhNzc3YTY0ZTFmODA0NGQ0MTI0OTEwMDNlMzRjZTI0NTQ2MDg5NzgwOk6Y6Tg

Thank you

Vicky

From: ellen chaikof
To: karen_newman@concentra.com; nurserick@phillymedical.com; pmayer@mac.com; mayerpatricia@comcast.net; pmayer@patientmedical.com
Cc: Cassidy, Angela (BOS); Epstein, Alice (BOS); Lacy, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chairman; senator.spiker@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ellen Chaikof

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQyOmFiOnoxOjM5Ljc5NTM2MmVkMTc4YTFiNmU0ZGM3ZTVmNTU3YTBhMzo3OjE0ZTI0MzI0NDI0NmIyYWFiOTMzODAxNmM2NGQ2Y2NlOjM5NGGjxMTgyYzliNGG2tYTgZYmGx3iRhMDc4MTFjZDQxMzpxOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z.I6ONVVNg___.YXAzOnNmZHQyOmFiOnoxOjM5Ljc5NTM2MmVkMTc4YTFiNmU0ZGM3ZTVmNTU3YTBhMzo3OjE0ZTI0MzI0NDI0NmIyYWFiOTMzODAxNmM2NGQ2Y2NlOjM5NGGjxMTQyZjE0ZTI0MzI0NDI0NmIyYWFiOTMzODAxNmM2NGQ2Y2NlOjM5NGGjxMTgyYzliNGG2tYTgZYmGx3iRhMDc4MTFjZDQxMzpxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ul-arafat-and-pa-officials-in-terrorism-against-israel%2Fapcoglc_vignette___.YXAzOnNmZHQyOmFiOnoxOjM5Ljc5NTM2MmVkMTc4YTFiNmU0ZGM3ZTVmNTU3YTBhMzo3OjFjZTVlNGUxMzI2MDgzNWZmNjY0NmQ4ZjdiYWI4MzVmNzcxMTU5ZTg5MmQ5ZGY3Yzl0MjJkMjUwM2Y4MmIzZTYyZDEsNzpwOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25.5---zen=Tragically%20%2B%20for%20hos%20people%20used,19%2C000%20Qassam%20Rocket%20and%20Mortar%20attacks___.YXAzOnNmZHQyOmFiOnoxOjM5Ljc5NTM2MmVkMTc4YTFiNmU0ZGM3ZTVmNTU3YTBhMzo3OmM2NzU0MDRmNDgwMmI1NGYxMTVmNTNlNTFkZDkyNjMxM2RmZjY0N2I0NjE4Mgg2ZjdlNDk2N2JlZDNjYTMwODE2ZTcwMzpxOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOnoxOjM5Ljc5NTM2MmVkMTc4YTFiNmU0ZGM3ZTVmNTU3YTBhMzo3OjA2N2Y3OjFkYTY1YjFiMmQ0ZjA3ZjNkMTY5ZjBmMDY5ZjBmMDY5ZjBmMD

From: sara deutsch
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:47:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sara Deutsch

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Marcia Sandler
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: An Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:47:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

MS

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Victor Rotterdam
To: [redacted]
Subject: Urgent: Concentra Clinic Employee Wears Pro-Hamas Symbol to Work
Date: Tuesday, January 28, 2025 10:47:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366/___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OjcwMTc6NzEyMWNlZmI1YTkzZjRiYjNkYmI0Y2VlNGI3MTBhMWI3YWQ3OTBhMZQ0ZTZmOWM4MzZmODM4NTlkMDg0ZDIxNjg0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OmY1ZTg6YzkzODE5YjAyZDgyOWI0OWVjYjQ0YWE4N2E2ZTRkNGViMDU4ZmRlNTIzZmJjYjMyMDE1MzA5YmIzOTcxNZViNGRlOGVkYWIwMmUyNTEwZDk0Y2ZlOTI0ZDZhpNTU0YTp6Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OjgzZmQ0NZQ5ZjQ3WQzOWIwNDI4YWE3NWY2NWBkOGUyMzFlMmE0ZVVkMGRlOGVkYWIwMmUyNTEwZDk0Y2ZlOTI0ZDZhpNTU0YTp6Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,119%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OmFjZTMtMjMjhMGJmOWE4MmUi0YzliODY0YjJ4YjgJMGI1OTI0MjgiOYmIyMDJlYTM4OGRkZGJmY2Ex0TBjZTVmOTcxNjhhODp0Ok6Y6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OjcwOTM6NjVjYjM2M2I3OTc4NDE1NzE0OWY4OTQ2YZUxNTA5ZTBlNGJRwOTU4OGZlZjU2NzI5OGZjODmzTzcvYWFhMDI0ZTBMDg6Ok6Y6Tg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzUnNmZHQyOmE6bzowNzYxNGU4NDFlMmM1ZWM4ODI0MDc5ODNhOGZkYjIzMzo3OmE3MmQ0N2RlOWMwLU1NjE3OGI4ZTk3NzRhODBjZDRiOGIwNzA4N2NkOGUwODZlOGMxNGY0MDZjNWQ2MjJiNjg0Ok6Y6Tg

Blessings and peace,
Hylan Slobodkin

Sent from my iPhone

From: Zehava Ingwer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:47:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rebecca Green
To: kent_swanson@concentra.com; pressrel@thekennedycat.com; pressrel@mac.com; pressoffice@kroger.com; pressrelations@kroger.com; pressinfo@thekennedycat.com
Cc: Carrillo, Antonio (BOS); Jemison, Alexa (BOS); Lucia, Danielle (BOS); Chan@pdx; Board of Supervisors (BOS); Ellsworth@pdx; senator.wagner@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra!!!
Date: Tuesday, January 28, 2025 10:47:20 AM

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

R Green

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69597366___.YXAzOnNmZHFoOmE6ZmJlMjk1YmFhMDU0NWM0MDk1MTc3YTgxMDhjZTdlYzA4NjcxNDNjYWY0N2M4YzA1ZWFiNDZiNzc0NGY1MWQxNzcyZWE2NGU2ZGNlZTg1ZjY5ZmU0Mzk4OTgxYTgwOk6YET
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZJ6QNVV5bg___.YXAzOnNmZHFoOmE6ZmJlMjk1YmFhMDU0NWM0MDk1MTc3YTgxMDhjZTdlYzA4NjcxNDNjNDU0YTQ3MzQwNzQ2YTk2NjI0ZTVjZTQzMDU0ZmE2YTU1YzI2NzQ2MjM5ZTg1ZjY5ZmU0Mzk4OTgxYTgwOk6YET
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOnNmZHFoOmE6ZmJlMjk1YmFhMDU0NWM0MDk1MTc3YTgxMDhjZTdlYzA4NjcxNDNjZjQ1YzZlMzNlZmZmZjQ1YzZlMzNlZmZmZmEyY3OGQ4NTA2M2UzOGNjMzM5OTZmMzY3OGQ4NTA2M2UzOGNjMzM5OTZmMzY3OGQ4NTA2M2UzOGNjMzM5OTZmMz

From: Gabriella Diamond
To: karen_newton@concentra.com; corporate@nationalmedical.com; pmoore@mac.com; mayorpeltier@prosper.gov; mayor@cityofmedical.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan@sfgov; jeanette.watson@concentra.com.gov; queenbeehamilton_house@housemail.ca.gov; Kristin.Pfeffer.kcon@state.ca.gov; Alicia.Espinoza@state.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:47:35 AM

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cc: Press, City Council

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Sincerely,

Gabriella Diamond

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZ1IQcOmE6bmxyMjRlNzQxZTY5ZDI0MzI3OGJhNjA2NDc5ZmJjOjA4ODo3OGI5NjY4Y2NlOGRkOWFlMWFkNzI2ZGU5YjNiNjY3MzRhMTlmYzE5NDY6OjMzMzk3YzI2MzQwOWYxZDI2Z

From: Rochelle Ehrenreich
To: kevin_mayor@councils.com; mayoral@parkcrestfed.com; mayor@mail.com; mayorwilkins@keeper.com; mayor@charlestonfed.com
Cc: Cabello, Angela (BOS); Bonilla, Alina (BOS); Leila, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Home; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.PeterSon@sen.ca.gov; Kevin.Emerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:47:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3EOVUVNg___.YXAzOnNmZHQzOmE6bqpkMmI2NWI4YTA1NGU2ZTUyZjkwYjhhYzhmOGZmOGM0OTo3OmEwNWY5YWE0OGNkOGNkMGQ3NmE0NjA3MTBiNTIzNDIkMGUwNTcyMTc4OWU1MGEyNzFjODMzZjY1YWEwOTgwY2hwZGQyNzpwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gtsrgle_vignette___.YXAzOnNmZHQyOmE6bqpkMmI2NWI4YTA1NGU2ZTUyZjkwYjhhYzhmOGZmOGM0OTo3OmEwNWY5YWE0OGNkOGNkMGQ3NmE0NjA3MTBiNTIzNDIkMGUwNTcyMTc4OWU1MGEyNzFjODMzZjY1YWEwOTgwY2hwZGQyNzpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/2003-06-30.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1996%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bqpkMmI2NWI4YTA1NGU2ZTUyZjkwYjhhYzhmOGZmOGM0OTo3OjQ1YTU0MDBhYTMwOWM2YjcwMmI0MTJkMzFmNTYwMd0d0ZGNlMDc6fZGU1YzYwZjM2ODpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bqpkMmI2NWI4YTA1NGU2ZTUyZjkwYjhhYzhmOGZmOGM0OTo3OmE4ZTc6N2I4NDI2N2ITE4MDc4MjM2MGJhNTk4OTU5NjU0ZTA5OTI4MGJiOGU1cY2M1MTVjZDI0NTZmYzpmOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8l99o___.YXAzOnNmZHQyOmE6bqpkMmI2NWI4YTA1NGU2ZTUyZjkwYjhhYzhmOGZmOGM0OTo3OmI0NjgxZjA1YTUyOTk0ZWZmZWY1OTI2NGZjYTBmNTEzOGI4NTU0MmpmOlQ5Tg

Rochelle Ehrenreich from my iPhone

From: Alice Tawil
To: kash_patel@fbiconcentra.com; jamesbrad@whitehousemedical.com; pressoffice@epa.com; marcusbrown@hcegov.com; marcelo@whitehousemedical.com
Cc: Cabello, Aniesha (BOS); Epstein, Alisa (BOS); Lane, Daniel (MYR); CherylLaB; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; governornewsom@governor.ca.gov; victoria.Pfeffelkorn@sen.ca.gov; lynna.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 10:48:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8i6NVUNg___.YXAzOmNmZHQyOmE6bmx3ZTFiZDcxYjliZGRjODBkOTMwNjExZTI0MTZmZDcwMjo3OmpvOGY6YzM4ODU3ODcxMDQxZTA3ZTI2NzEyYTM4ZTk5YTBkNzE0ZTI0MjY1YzRjZTAwMjZjMmQ5NjdiYmZjZDBmZWRhZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmx3ZTFiZDcxYjliZGRjODBkOTMwNjExZTI0MTZmZDcwMjo3OmQzMWE5ZDQyMTdkY2FmMTImNzM5MWFlOjBlWU2MGJiOGMxZDZlZjE2ZTNhMDMxMjI3YzFjZTAwMjQjMmQ5NjdiYmZjZDBmZWRhZTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmx3ZTFiZDcxYjliZGRjODBkOTMwNjExZTI0MTZmZDcwMjo3OjJkOGQ2Ddk6NDQyNDY1ODNmODg4NDI1ZjcxZjhjYzZiNmIwNGM5ZDZlMTYzZDVlZWMzY2ZjMjljMTlqNzAxNmFmOWQ5MTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmx3ZTFiZDcxYjliZGRjODBkOTMwNjExZTI0MTZmZDcwMjo3OjE3OTI2ZGJlMGI2NzgwMGRjNTM4YzU1NmI5ZDg2NDJiMGI0ZjE2ZjRlNzcwNGM5ZDZlMTYxZDVlZWMzY2ZjMjljMTlqNzAxNmFmOWQ5MTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrx9z09vo___.YXAzOmNmZHQyOmE6bmx3ZTFiZDcxYjliZGRjODBkOTMwNjExZTI0MTZmZDcwMjo3OjI2ZjI4MWY2NWI5NWM2N2FiMGEwZmU1ZTM1ZTI2NzgxNDOxNGUtNDY2ZDg0MTM5OWEwNzNjNjJkNWRiNWI1NGJmYipwOlQ6Tg

Alice Tawil
Sent from my iPhone

From: Joseph Fontak
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:48:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joseph Fontak

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Abraham H. Hayoun
To: karen_mayes@toronto.ca; mayorofficetoronto@gmail.com; gmayo@rogers.com; shawnaatkins@rogers.com; mayor@publichealthtoronto.com
Cc: Cabrelle, Angela (BOH); Ferreira, Alicia (BOH); Leyla, Sharon (BOH); Chan,Gail; Board of Supervisors (BOS); Chanthirumoy; jessica.ajiakrd@toronto.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:48:20 AM

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cc: Perea, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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From: Jesse Bikman
To: karen_sweaney@concentra.com; concentra@phillymedical.com; jsinger@hrge.com; mayorpbillon@hrgpgov.com; mayor@phillymedical.com
Cc: Gauthy, Angela (ROI); Bonnick, Alexa (ROI); Lacey, Hannah (ROI); Quinn,Gail; Board of Supervisors (ROI); Countryman; senator.casey@senate.ca.gov; soperplumember.house@assembly.ca.gov; Krista.Pfefferkorn@hsec.ca.gov; Anya.Esparza@hsec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:48:23 AM

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Sincerely,

Jesse Bikman

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qLFJ6iSNVNg___.YXAzOmNmZHQyOmE6bzpkMGFjZGI2ZGVmZjBmZGZiY2RiMTg0YTNiNzBmMmI1ZDo3ZmYxNjQ6MWM5ZTOzMDQ1ZjM1YzI4MGZlNTBiZWI3NDc4NGE2ZjhhMGRlMmE5YjEwMmIwZmEwN5Wlsz5DlkNDBhMDJmsYTI1NjpzOlR2Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpkMGFjZGI2ZGVmZjBmZGZiY2RiMTg0YTNiNzBmMmI1ZDo3ZmYxNjQ6MWM5ZTOzMDQ1ZjM1YzI4MGZlNTBiZWI3NDc4NGE2ZjhhMGRlMmE5YjEwMmIwZmEwN5WlsyJjbXRpcGU6Mzpwcm9kOjQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.jpost.com/israel-news/article-839025?utm_source=Twitter&utm_medium=Social___.YXAzOmNmZHQyOmE6bzpkMGFjZGI2ZGVmZjBmZGZiY2RiMTg0YTNiNzBmMmI1ZDo3ZmYxNjQ6MWM5ZTOzMDQ1ZjM1YzI4MGZlNTBiZWI3NDc4NGE2ZjhhMGRlMmE5YjEwMmIwZmEwN5Wlsz5DlkNDBhMDJmsYTI1NjpzOlR2Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c3kd0xvc3q0o___.YXAzOmNmZHQyOmE6bzpkMGFjZGI2ZGVmZjBmZGZiY2RiMTg0YTNiNzBmMmI1ZDo3OTM2OTOEMGM0YzgxYzoxMDO1YjM0NmI1OWYlZDhlMmM4YZlYTljMzIyZGZlZGU0MGEzOWO5NjkyNiBiOTO4YZO0ZOoYzwzOlOETg

Sent from my iPhone

From: amyat2024@icloud.com
To: keith_rawlen@concentra.com; permissions@voice.trimedical.com; pressref@cbc.com; mancuso@scrippsnews.com; mancini@voicemedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alma (BOS); Lock, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudcomms; senator.padilla@senate.ca.gov; governorpress@gov.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:48:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amy

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68993166___.YXAxOmNmZHQyOmE6bzo5Za:0ODZiNzE5YTlhNjE1ZGNlZDI5NzVkY2U4ZjE0NDo3OmQ3MWI0Mw:3Mm Y0NzE5YZGt3WU5YZYwNTU5YmMxMTExNDg5YmE4NDVjNGUtYzA2NzctODcwZmEwX2YxMzk0MzU1YzI4OQ!eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiJ9.eyJzdWIiOiJhbXAtZmlsZSIsImF1ZCI6InVybjphbXAtZmlsZTpzZXJ2aWNlIiwiZXhwIjoxNzM4MDEzNDIsImlhdCI6MTczODAwNzQyMiwiaXNzIjoiYW1wLWNsaWVudC1pZCIsIm5iZiI6MTczODAwNzQyMn0.Ml0Ig
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6SNVV9g___.YXAxOmNmZHQyOmE6bzo5ZjU6ZDZiNzE5YTlhNjE1ZGNlZDI5NzVkY2U4ZjE0NDo3OjE3ZjQ5NzVkYjUzOWI0MjY4OGExYjU2OWU0MTVmY2FlYmM5MjBjMjY2YmEyY2FmNzEyMTpwOlQ5Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bzo5ZjU6ZDZiNzE5YTlhNjE1ZGNlZDI5NzVkY2U4ZjE0NDo3OmYwNDE0ZTk1YTVmY2NmZTI4ZjU6NjNoOWVhMGJiOGU1ZTrUSxdHkMzxxZjfyMjhjZTg1OGJlbMjc5ZTUyZjMyZjNkMzgwOlQ5Tg
:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQyOmE6bzo5ZjU6ODZiNzE5YTlhNjE1ZGNlZDI5NzVkY2U4ZjE0NDo3OmZkYmY0ZjU2NWJlMzk0MTk2ZWYwMC3tlYZGZhZmNiU3OTdhZTM5YTg0MzI0ZmU5NGZhNDIzZWZlZjk5ZTUyZjMyZjNkMzgwOlQ5Tg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOmNmZHQyOmE6bzo5ZjU6ODZiNzE5YTlhNjE1ZGNlZDI5NzVkY2U4ZjE0NDo3OjhlMWI3ZGI2YzI2ZmNkYWJkMzZjZmNlU3OTdkZTM5YTg0MzI0ZmU5NGZhNDIzZWZlZjk5ZTUyZjMyZjNkMzgwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Amy

From: lisashatz@icloud.com
To: karen_spencer@concentra.com; concentra@cityofconcordca.com; executive@mac.com; mayorwalden@comcast.com; mayor@cityofconcordca.com
Cc: Cabello, Angela (BOS); Ramirez, Alma (BOS); Leone, Hannah (BOS); Chan(staff), Board of Supervisors (BOS); Chan(attorney; senator.wiener@senate.ca.gov; assemblymember.lackey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Antisemitic Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:46:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bmpkYjI1ZDMxYmI2ZTk1NDc2ZDQxMTEzZDE3MTI5ZGY1OTo3OmI5YWU6YWFmYzNhMzAwNmVkYWRlYzZiOTc3NDI0MDRmOGU1ZvYzAtMmE5ODhlYzE2ZGNlNzI0YzpwOlQ5ZETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVkNg___.YXAzOmNmZHQxOmE6bmpkYjI1ZDMxYmI2ZTk1NDc2ZDQxMTEzZDE3MTI5ZGY1OTo3OmI5YjZiZjA1MzM4MjA2ZGU1OWI5YzZiZjNlZjE4ZDk5YzE1NWM0NzZiNjNlZjE4ZDk5YzE1NWM0NzZiNjNlZjE4ZDk5YzE1NWM0NzZiN

From: Helen Weichholz
To: kwok_wasserman@concentra.com; corporatecitizen@concentramedical.com; president@cmc.com; marcwasserman@bcegate.com; corporatecitizen@concentramedical.com
Cc: Carrillo, Ayanna (BOS); Jennings, Alicia (BOS); Lucia, Daniel (MYR); Cherniavski; Board of Supervisors (BOS); Cloudmonkey; senator.wagner@bcegate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Helen Weichholz

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQyOmE6bmo5NDU3ZTFjZjNiNTEyYjhkY2Q3MzA5ZDg1ZGJhNjAzNzo3OjliYWY6ZTY5ZDIwZTI4YjZlOTY3Mjc3ZWRyYzk4NjlkNzpwOlQ6STg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAxOmNmZHQyOmE6bmo5NDU3ZTFjZjNiNTEyYjhkY2Q3MzA5ZDg1ZGJhNjAzNzo3OjA2ZjU1MDliNTBlOTk0OTY1YzA1NjAwNDc2OGFjNzpaqwNWIm1YTIyZGI0OTIxNzI3MmYwNlNmwOlQ6STg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bmo5NDU3ZTFjZjNiNTEyYjhkY2Q3MzA5ZDg1ZGJhNjAzNzo3OjNlZmY2NjNlYzVjNTEyYjhkY2Q3MzA5ZDg1ZGJhNjAzNzo3OmNkNGE6YTZjMWY0YzQ1YTkxMjctZTAxY2I4MmQ4NmY5OGI3MTpwOlQ6STg
:https://url.avanan.click/v2/v01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQyOmE6bmo5NDU3ZTFjZjNiNTEyYjhkY2QyMzA5ZDg1ZGJhNjAzNzo3OnNkNGE6YTZjMWY0YzQ1YTkxMjctZTAxY2I4MmQ4NmY5OGI3MTpwOlQ6STg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQyOmE6bmo5NDU3ZTFjZjNiNTEyYjhkY2Q3MzA5ZDg1ZGJhNjAzNzo3OjE4NGFlMjU5NGM4YjE4NGZlMTA4NjA5NCYxNDg0ZTBhNmQwZGM4MzhhMTAwNjAzZmQ4YjE4ZDA4MmE5MDM4MzgzMzOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Helen Weichholz

From: Mia Weiss
To: karen_newton@concentra.com; ryanmiller@parkcrestmedical.com; stewart@mail.com; maryvanderlinden@gmail.com; amycole@parkcrestmedical.com
Cc: Carrollo, Angela (BOS); Bonessa, Alisa (BOS); Leite, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jessica.ramos@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@hsen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bmo1MzVmYmIwNGExMmIzKzVxOwQ0ZjhmNTBmNTE4YmMzYjo3OmZiNjE0ZmU5NzM0NTI0ZGI0YjZlZjY5ZmM2NTdmNjE4ZmU1ZlNkxMWY2ZjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6SlVVNg___.YXAzOnNmZHQxOmE6bmo1MzVmYmIwNGExMmIzKzVxOnA2Ljc4ZGA1cYoGbOnkZLrhdZ0rUiSNsk1Y2FmMGMtcTY1ZlJlNzNkNzA3YzRkZGE5YjBiNDFiZGVjZjM1ZmoOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1MzVmYmIwNGExMmIzKzYxYmQ6OjhjeFVzBlZ0WMsNcIpODVlMGJkZjQ2NmQwYZEyYxMxNTEzYjU5NzY1NTA4OTM3NjJlMGJl

From: d_farquart@icloud.com
To: karen_meyers@uopeople.edu; mcarrick@wilkinsmedical.com; gregory@mail.com; margaretkirk@bigpair.com; mlayton@patrecmedical.com
Cc: Calvillo_Angela_d@cix; Espinoza_Alice_M@cix; Leslie_Stanton_M@cix; Chen1@aol; Board_of_Supervisors_@cix; Citadelcomms@; senator.warren@senate.ca.gov; scarolinemeyer.harlow@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Danielle

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAzOnNmZHOxOmFiYmo3OTlhbYmFiNDc4NDI2MTU1MGYzNWMwNzdhYzo3NWEwYjo3OmM4YzM6ZTI2NDkyYjIxZmEzMzI4ZTc0NGE0ZWM5ZWE2NzQxYWRkZTBkMDc5NzU4ZTI2NzFkNjI2ZjRkMzmyOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiYmo3OTlhbYmFiNDc4NDI2MTU1MGYzNWMwNzdhYzo3OTI1YjY6YWRjM2U0ZTI1NjI1OlJCxsrfTczrfDcIYxc5rOFdUBkZ1hlNGE0ZlI0Mzk4NWI3MzgtMWI0YWI4YTI0NWI2NGJlZTc2ZTpmOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFibzo3OThhYmFiNDc4NDI2MTU1MGYzNWMwNzBiYzo3NWEzYjo3OjIyZDA6Yzk5V3M1ZDc0N2RmOWI5OGC4bZjA0ZTYzZDRlNGVkN2RlNGIwNjk3YjE3MGQ0YmMxOGNhZGNjOTI1YZkYjpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wepeane%20Palestinian%20terrorist%20terrorists%20attacks.___.YXAzOnNmZHQyOmFibzo3OThhYmFiNDc4NDI2MTU1MGYzNWMwNzBiYzo3NWEzYjo3OjM5MTctZDE1NTAtZDY3MWUxMzY2NZExYWI3MjVlYTM5MjhhMjU1OTAwOTgxZmE1NmEwZGJlYzc3ZmI0ZmY2NGRkOWMyNDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFibzo3OThhYmFiNDc4NDI2MTU1MGYzNWMwNzdhYzo1NWEzYjo3OjM4NTU0MmQxNzNiOTgxYTIzMzZlZmQyNWNkNzZmZGE0ZmQyOlQ6STkzZlAzZjIzMTBkZc4Zjmo5OlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl9x6xcdz89o___.YXAzOnNmZHQyOmFibzo3OThhYmFiNDc4NDI2MTU1MGYzNWMwNzdhYzo1NWEwYjo3OmE5NGY0MTNiOGc4ZDBmYjJlZTkxMzI2YTgyZTU3NjVjNWZmZmVkZGFlYzI4MGEmZGJjNTQ3ZjdiNjEzOWIwM2Q2ZTYzNTpnOlQ6STg

Sent from my iPhone

From: ellen trachtenberg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Ellen Trachtenberg

From: Einat Mazor
To: karen_mayberry@concentra.com; nurserelief@performmedical.com; peace@mac.com; peacewalker@verizon.com; privacy@selectmedical.com
Cc: Cecchi, Angela (BOS); Breitkopf, Alicia (BOS); Leite, Daniel (BOS); Clerk@wfdf; Board of Supervisors (BOS); Citizen@gov; gregory.adams@concentra.com; gregorylumenthal.frames@concentra.com; Kristy.Pfefferkorn@mass.ca.gov; Anne.Greenough@mass.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Einat Mazor

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAuOnNmZHQwOmE6bzo0NzFjNTQxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyNDY4ZDNmZGQ2OTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZHiENVVNg___.YXAuOnNmZHQwOmE6bzo0NzFjNTQxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyLlcVTTIxMzE1YTZmZTc5ZjkxYmNiYzRlODBlMjc2N2U1YmIxMjI4NTcxZTA5YTlkYzAhcMDpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihra-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOnNmZHQyOmE6bzowNzFjNTQxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyNDY4ZDNmZGQ2OTp0OlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bzowNzFjNTQxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyNDNkZTY4OGY0OTNjMmE4ZTI0ZWE5ZmIwYWIxMDgwMmJhYTFlMGExYzgzYTc2YzNhMWZhY2YzZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human_rights___.YXAuOnNmZHQyOmE6bzowNzFjNTQxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyLUlCWyFoNzlkXYzE0MDI0ZWQxMmE1MTFmMTY3OWI5YmE5ZTA1MDdkYmNkXzY5N2I4eNjhiOTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOnNmZHQyOmE6bzowNzFjNTUxNDM4MjVlNmYxMmE4MGMwMjhjNDk5ZmIxNTc3OGI3YjI4ZjQ3NzZGZjI0MjM4ZDI3NGI3OWMwNjkyMGE1NmY1YzkzNmMzZGU3MTcxYWUxN2IwZDhjMmJjZTY3YjQ3NTpwOlQ6Tg

Sent from my iPhone

From: Laura Fisher
To: kelly_mahoney@toronto.ca; mayorjohntory@gmail.com; mayor@mayor.com; mayorsoffice@mayor.com; mayor@publicmedical.com
Cc: Colville, Rogers (J6D); Bonsignore, Alisa (J6D); Layton, Patrick (J6D); Chan,Brad; Board of Supervisors (BOS); Gladstone,Ian; premier.ailored@ontario.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:49:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

LauraFisher

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo2NTY5ZDI0NDOxOTEwMzJhYzY4NTMyMWJlMmUyMGMzMzZlOjM5YzE0YjFkNVI6NWFhZDE2NjA5YzMxZTM2ZDc5MDM4ZYzY4ZmM5MGNhYzAxMGEzZjRlOTY2MWE4NmNhMDUxYjAxYmM0MDIwOXY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVVNg___.YXAzOnNmZHQxOmE6bzo2NTY5ZDI0NDOxOTEwMzJhYzY4NTMyMWJlMmUyMGMzMzZlOjU1OTk4ZjE3MTNjZTY1MDEzN2I5ODI0MzA0MTBmNjg4ZjU3ZjM0ZDmMjA3NTc0OTZiN2E2ZjgxOGJlNzk1YzA0NzY5Yzk5YzA0MTcyNTQ2YmZlNzk5YzA4MTc2NTk4ZjE3MTNjZTY1MDEzN2I5ODI0MzA0MTBmNjg4ZjU3ZjM0ZDmMjA3NTc0OTZiN2E2ZjgxOGJlNzk1YzA0NzY5Y

From: Gordon
To: kelly_reardon@concentra.com; reception@pottrerohillmedical.com; pmason@mac.com; drapmedicine@hotmail.com; mayor@sfgov.org
Cc: Melgar, Myrna (BOS); Engardio, Alisa (BOS); Safai, Ahsha (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jessica.alexander@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gordon Biggerstaff

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQcOmE0ZmphYjhjOWQwNzM4ODcwOGUxMzgwM2E5NzgtNDRkMDYzOTo3OlU3MWQ6NDNlYjNiYTVjMTNkZDRhNTcwZTc5ZDZkYzlhM2Y0YTNiNDAxMzpwcGk6YEEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1I4ZNVbY&g___.YXAzOmNmZHQcOmE0ZmphYjhjOWQwNzM4ODcwOGUxMzgwM2E5NzgtNDRkMDYzOTo3OjU5MGY5NDI0MjVlYWI4ZWY1ZTg2MjdlMGRmYWYwNDU5ZGMyODpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQcOmE0ZmphYjhjOWQwNzM4ODcwOGUxMzgwM2E5NzgtNDRkMDYxOTo3OjpvNTI0NTNhMDE0OTY0MGUyNTk2ZGZmNDUzZTk4MzE0ZTVjZmYyOjE5NWQ3NGNlZjQ3MDEzYzU4MGUyZTk2MzE0ZTY1MGUyZTk2MzE0ZTY1MGUyZTk2MzE0ZTY1

From: Adi Carucci
To: beth_newton@torontocca.com; petrovich@tehcrmedical.com; pmaxx@rogw.com; marsaddam@rogw.com; mirandy@tehcrmedical.com
Cc: Calvillo, Angela (BOS); Ipemea, Alea (BOS); Lara, Daniel (BOS); Cherchiaf; Board of Supervisors (BOS); Cloudthorney; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufkia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36lNVVNg___.YXAuOnNmZHQyOmE6bzo0NjM1NGJkMGYxYjI0YjU1OWE3Zjc3NjO4YZU2NjhlZjQzNjE0OGVkMGJjZGNlZGwxMGYxMGJjOWMxZGJhNGQwMDJlZGIxOGVmMDE5OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2C#google_vignette___.YXAuOnNmZHQyOmE6bzo0NjFiY2VjNDIxMzI1ZTk5MTc0MmU1NmI1ZDFhNjI5ZDo3OjRiZWI0MzYxNTBiNDQ4MTljNGIxOWY4YWVhNGE3ZTAxNzE0NmVkYzI1YWQwNTEyMjViZgwZjcxMDUyZTVlY2U4NTAyYjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bzo0NjFiY2VjNDIxMzI1ZTk5MTc0MmU1NmI1ZDFhNjI5ZDo3OmVlNWI6ODBkNmEyYTdjZTM4ZmVkODhwYzkyMDQyNzY5ZmFlMTM5NjI1NDkyODNjYmQ3NjJlNjBlYzY5Mjk2ZmY2ZGZiZjUxODgwwOlQ6Tg
(5) https://oyez.law.yale.edu/20th_century/hamas_opp___.YXAuOnNmZHQyOmE6bzo0NjFiY2VjNDIzNzI5ZTk5MTc0MmU1NmI1ZDFhNjI5ZDo3OmI1MjhlZTY1MjIxOGZjMmQ0MzY5MjA1MmVjMZZkYjQ1ZTBiYzc5ZmMwNmM4MjZkYjQ1ZTBjMmU1ZjJkYT

From: Samantha Dega
To: kasey_maxwell@concentra.com; maxwellk@healthmedical.com; pmayer@mac.com; pmaxwellmd@comcast.com; pmaxell@patientmedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alba (BOS); Lacy, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); Clustrcomp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Peffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Actions are actually causing harm!
Date: Tuesday, January 28, 2025 10:50:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f66____YXAxOnNmZHQxOmE6bmo1NTJmYzVmY2FlcMoZjZkZjY2OjE0ZjM4OTI2OmM5ZWJmYTIwYjAwZjk1NjY0ZmM4ZTQwMDE5Njl

From: Jody Corning
To: lawn_newton@concentra.com; pressrelease@hollywoodmd.com; pmayer@msn.com; mayorwilkinson@orange.com; mayors@publichospital.com
Cc: Carrillo, Angelina (BOS); Ramirez, Alma (BOS); Leon, Daniel (AGO); Chan(AGO); Board of Supervisors (BOS); Citycouncil@; pamela.wallace@perrete.ca.gov; speechbymember.house@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kevin.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:33 AM

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cc: Press, City Council

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Sincerely,

Jody

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6AVV3ng___.YXAzOnNmZHQoOmE0OmIzOWNkYTAzODIxMzFiMTBmMmI1ZGZlNjMxNWI2NDRlMjo3OlBiOGI5NDA0NGI5NDIwZDNkY3ZhZGI2NzI0NjI3YjgxNmI2OGU1OGIxMGMxMmMwYzNiYjNlZjk1YzE0NTg1YWRiMmwwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Igoogle_vignette___.YXAzOnNmZHQoOmE5bzpjZWNkYTAzODIxMzFjMTBmMmI1ZGZlNjMxNWI2NDRlMjo3OjZhYmU6OWU4Yjl1ZmE4NzNkZjAyMjNjNjmZDVwZjJmYjUxNjRmY2M0ODcwODg0ZDZhMjY4MjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQoOmE6bzpjZWNkYTAzODIxMzFjMTBmMmI1ZGZlNjMxNWI2NDRlMjo3OmUxNTU0NzhiZDI2ZGRjMDQwOGJhNTc1ZjNiNzk1YjQyNGExM2YxYjViODBjZWE4MjYzNGU2ZjY3MGNiYWM0MmViM2ZiZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQoOmE0bzpjZWNkYTAzODIxMzFjMTBmMmI1ZGZlNjMxNWI2NDRlMjo3OjA3ZDI5ZjU5ZTBkNTI4ZWM5NTk4NWUwYzAxMTIzeGI0OjE
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9kvv9d99o/t___.YXAzOnNmZHQoOmE0bzpjZWNkYTAzODIxMzFjMTBmMmI1ZGZlNjMxNWI2NDRlMjo3OmUwNjM0MWNiMGIwMDRiZjE3NjFiY2M0MmUzMjU0NjI0MTg2MzlkMWIwMmZkYZU0NjBmYWJlOWJmZGVmOTk4Tg

From: Doctorow Planet
To: karen_mayer@concentra.com; mahendra@cohencmedical.com; jamesm@mac.com; jmeyerdoctor@comcast.com; pravin@cohencmedical.com
Cc: Cecilia, Angela (BOS); Breines, Alisa (BOS); Leila, Daniel (BOS); Duplessie; Board of Supervisors (BOS); Chan@mayor; jamaine.jones@sanjose.ca.gov; jasemyhamilton.harvey@assembly.ca.gov; Kalra.Ph@districtfive.ca.gov; Arenas.Esperanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:35 AM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI2NGIyOjc0OTNhNTZiMzU5NGFhNDdkZjo3OmU1OTg6NDI0NzVmMzI1OGIwOjQ0ZmQwMGY2Zmdlc0TlNiM2E3MmE0MGI2NzI0ZDpeSmMzOTpeOTpeOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI2NGIyOjc0OTNhNTZiMzU5NGFhNDdkZjo3OjNlNDU6OTAwMDIwZTBkZjVjZDVmNTdkYzgxNDVlMjE1ZDmNjRlZTM2NWM3ZDE0NmY0NGE3NjU0NzE3NzZlMzI5YTk4ZjcxZDU5YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI2NGIyOjc0OjY1MmMtMGZmU5NZEwYTNlZmE4YjY1NDViYZZjOjU5OTRjY2EzZDU1ZDU1MDkxMzEwYTdhZDM0YzU0ZjQ5YTRjY2Ez
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/israeng030925.htm%23:~:text=Tragically%20%23Oct%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI2NGIyOjc0OTNhNTZjMzU5NGFhNDdkZjo3OmRlZDU0OTkyNDgxMDExMjFmMzgxNzk1MWE2NjFiNjRiYWY5MGRmNTBlNmU2NzkyYmJhNDAxZWFiODA5MDI0MmI0MDIyeOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hamas.asp___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI2NGIyOjc0OTNhNTZjMzU5NGFhNDdkZjo3OjgwNjA6NmMyNjA5OWM3MjBhNDU2OTI2YmE0MDIxNzA0NTI2NmMzMDY2RjZTg3OTA2MTNhNTRjOTYxYjhjYTE3N2Qx9mUwX4gwOlk6YE8g
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx5bP8vo___.YXAuOm9mZHQzOmE6bmxsYTM4NzdhODAyZTI5NGIyOjO0ODA6NGNlZjk2YWIzZDNhNGU1Mga1MzAwYWIxNjY2NzgSMDE2NTM1M2I5ZTBkYzRlN2FkNTYxZGZlYmVjNDcyZjI0MmoxOkY6Tg

Sent from my iPhone

From: Mona Ducharme
To: kaleb_mayland@concentra.com; customcare@jobs.monsterboard.com; pressoffice@nytimes.com; pressoffice@theregister.com; enquiries@walkinmedical.com
Cc: Cabrillo, Angela (BOS); Bonnick, Alisa (BOS); Leyba, Marcel (MOS); Chen@pdf; Board of Supervisors (BOS); Chan@nytimes; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelvin.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employeees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mona Ducharme

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___YXAuOnNmZH0zOmE6bzo2ZGZkZGRjMGZlMmIwNWI1Y2ZjZjhlMTA5YjFiNmE2YTo3OjhiOTc4ZjRiYjM2ZWBiMDEwMWViMzAyZTlkZWBhYWVkMzA5Y2M1MDc3MZYxM2ImMSEyZGM2ZjQ2NmEwNDhkYUu5YzU3YTgwOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56ENVV7g___YXAuOnNmZH0zOmE6bzo2ZGZkZGRjMGZlMmIwNWI1Y2ZjZjhlMTA5YjFiNmE2YTo3OjhlMTc0NTI0OWM4ZThmYWMtNzRlMGI5ZmQ5NzI0OTQwNDFkMDZkOGJkMDJlZTgwOlQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZH0zOmE6bzo2ZGZkZGRjMGZlMmIwNWI1Y2ZjZjhlMTA5YjFiNmE2YTo3OmM4NGM0MzMyMjY1MWFkNGRmMjU1OGIyNzBlMGZlMmIwNWI1Y2ZjZjhlMTA5YjFiNmE2YTo3OjhkMmMtNWEzYzZkOWRlbGZ

From: Arieh Bellehsen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: adratner@icloud.com
To: leah_maurer@concentra.com; carmen@tetrismedical.com; jmarsh@tetrismedical.com; mayor@troy.com; mayorpattonr@troyny.gov; mayor.patton@troyny.gov
Cc: Calvillo, Amanda (BOS); Ronen, Hillia (BOS); Lurie, Daniel (MAYOR); Cleveland; Board of Supervisors (BOS); Chan@troy; senator.weber@troyny.ca.gov; assemblymember.hanna@assembly.ca.gov; krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cdratner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOnNmZHOxOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTE2ZjU1xMTRhNDBjZjk3YzozOmI4MjI6Y2UwZTI5MTIzeO7DkYjg3ZDctcODExMzM5Y2NmNmUzZjE2YTg0MCFmMzA1ZWQtcYWEwYzg1ZGFkNWUxMDNiOWE5YzpvcOlC6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-Zl66NVVNg___.YXAzOnNmZHOxOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTE2ZjU1xMTRhNDBjZjk3YzozOjA2ZGYzNWM1MTEwcWY1MTI4MjFlYjlkYTFkYzo4MzA0NWZmZTQ0ODNlYzo5MzE0NjEwOGRlMzk2NDIzOmI3ZGQg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%22&google_vignette=___.YXAzOnNmZHOxOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTE2ZjU1xMTRhNDBjZjk3YzozOmI1xNWMtMZI0MzNkNzVlMmMtMZI2ZjU5ODIxMzVjNjY5ZjJkNzdlZjdlNTZjNjY4YTgzZGYwODk0MDk0OTg5YWNiNGY5MzE5NTJjMjM3NmRlkNTlyOG4t4OWlMmMtYzc5NjQ5YmE3YjJdZGZQ4OTc0ZjdlMDM5YWY1Yjc1ODM4MDpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTFjZjU1xMTRhNDBjZjk3YzozOjE1M2I6YWNiNjY5M2ESNTJjMjM3NmRlkNTlyOG4tOTc0ZjdlMDM5YWY1Yjc1ODM4MDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://student.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHOxOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTE2ZjU1xMTRhNDBjZjk3YzozOjQyZWM0ZmRlZDE2ZmIwZmMwNWY2YTYwYWQwZTU3wMDUwY2FlZTNhYWI0YTFkNzo5NmU4ZGM0MzI4MDdkYjkwMmI5NjgxMmeI5NzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvd9l9vo___.YXAzOnNmZHOzOmE6bzoxNWZlYmJlNzI5YzY5YWZkNTE2ZjU1xMTRhNDBjZjk3YzozOmMzOD3tYTE5MzNiODZiMTcyNDIxOWM1NWI3MGUwNTc0OWZkOTNmYiFmOGNiOTBkNjkzMTYxMDI2NmU2ZTM6N3A2MzpwOlQ6Tg

From: [url_watermark]
To: karin_reuter@concentra.com customer@seattlemedical.com press@thepi.com pressdesk@thestar.com mayor@seattlemedical.com
Cc: [Caudle, Angela (BOS)](mailto:Caudle,Angela(BOS)) [Epstein, Alex (BOS)](mailto:Epstein,Alex(BOS)) [Lurie, Daniel (BOS)](mailto:Lurie,Daniel(BOS)) Chan@mail [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)) chair@cnn.com senator.adams@senate.ca.gov assemblymember.bonta@assembly.ca.gov Kimo.Pfefferkorn@sen.ca.gov Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Uri Weinstein
American citizen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNem2HQoOmFiIbnmYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZiNDo3OjIwNjk3MTI1YTVmZmVjZjhiZjIwOGIlNmZlNjVjkSVI2beYjIlNjVlMmMlNjkzYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6lZVYNg___.YXAzOnNem2HQoOmFiIbnmYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZiNDo3OjIwNzk5NTM2YmI1YWUwNmRhZGJlZjZlNjZmE1YjE5ODMtMTE5NzA1ODI1NjmzOk5YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNem2HQyOmRlZnxxYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZjNDo3OmM1MTg5ZWEzNDQyMGVlY2NjYTk3MTIjMDJlMGJkOTMyMzFhedMDRjMmZlZjk1MDk0NjU1ZDRmNDU3OTdjMjVkYWMxMDcyYzpwOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Chard,19%2C000%20wepeant%20Palestinian%20terrorist%20attacks.___.YXAzOnNem2HQyOmRlZnxxYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZjNDo3OmY0NTY0NzQ0NTYyMmcxODM4YzNmNzZkYTI5NWE2OWE5YzA0MjI2NzgxNDNhMzTlzZGE5ZjJkNGVmYmE4MmImZTY4YzFjMjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNem2HIQyOmFiIbnmYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZjNDo3OmVmYzc6ZTIyZWZjYTI2MTU3NDA4YmU4NWUxNzFlN2Y0ZmI1ZTA3Y2Yy2DMzODQwZTdlMDUwYmExYzk6ZmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzOnNem2HQyOmFiIbnmYTM4OGM0YmRmOWE1ZjUyNDBlNmIwZWVhZGM2MGZjNDo3OmI0ZWQ6NWE0NjhiMmNhMzU5Mzk1oNjZiODMwYWFjMWRiOGFlNjAzMzcyMGQwZGY6YmwOkY6Tg

From: Miriam Fisher
To: karin_rosenn@concentra.com, privacyoffice@concentra.com, press@theca.com, mayorsoffice@toronto.com, mayor@torontomedical.com
Cc: Cabrillo, Roberto (BOS) Kennedy, Alicia (BOS) Lamb, Ronald (BOS) Churchhill Board of Supervisors (BOS) Chatterjee jacqueline.chatterjee@ontario.ca.gov expertcommittee.harvey@assembly.ca.gov krista.thiffeault@mail.house.gov fiona.fraser@mail.house.gov
Subject: Wife of a physician and mother of two physicians concerned about the politicization of this once-noble profession: Ban the Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muhita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Miriam Fisher

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODcxYWYyYTE2ZDEwYzRlNTU3OTYxYzVlMzFiNzU1NTY4YzZkMDE6ZAyN2RlNzJlTnOI5ZDpwcGkYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVV9g___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODcxYWYyYTE2ZDEwYzRlNTU3OTYxYzVlMzFiNzU1NTY4YzZkMDE6ZjAyOTI5ZjQ2YmNkMTU0YTAwNWFkYzBjNDcwZTQ0ZGI4NmM4ZWYwYWM0MzBjZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODMxOjU6YTo6MmQyYTY0ZDMxZjA2ZTI0OGNhMjVkMTk0NmI4ZWI1ZDA5MmIkMmc3ZmEzYWY0MzBjZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/830925.htm%23:~:text=Tragically%2C%20five%20hos%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODcxOjo4MDI0MDBjZGE2MDYyZDE5ZjQ2YmNkMTU0YTAwNWFkYzBjNDcwZTQ0ZGI4NmM4ZWYwYWM0MzBjZTpwOkY6Tg
(5) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODcxOjo5MDVhMDY4ZmM0ZDAwMWY2N2I3ZmM5ZGZiOTk4MDY1ZDZkYmI1NzAzMTY4MDI6ZjpwOkY6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9vo___.YXAzOnNtcZI0Yzo5ImElOmJhZmJkYTVhNmUxMmE5MWUyMGY1MWNiNjZlMGI4YTBlMDc3OGIzNjA0MTg0OGU3YTI1ODMxOjU6ZDo5NDg4YTRmYzZiMDAyZGE2YmNlY2YzZmMyZjZlNDI5NjEwNjI3OGJhNmU4NzM5YzA0MzBjZTpwOkY6Tg

Sent from my iPhone

From: Brigitte Shulman
To: kathi_reames@concentra.com; mcarroll@theflorencehall.com; gmayer@mwc.com; shannonbrown@mwc.com; mkaye@selectmedical.com
Cc: Cabello, Amanda (BOS); Bonnica, Alisa (BOS); Leite, Darryn (BOS); Chan(staff); Board of Supervisors (BOS); Chairmoore; senator.wiener@sfgovmail.com; boardofsupervisors@sfgov.org; Preston.Pfeffer@sfgov.org; Ronen, Hillary; Anna.Eganjones@sfgov.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOmNmZHQxOmFiOmE0YmU1wY2M0N2I2YjM5ZGZlMmZiNDU2ZGYyNmVjOWEwNTo3OTcwZDFkYTRmZTk5OTcwODVkMTFhZTBmOTc0OWE0NTc4ZWY5ZTMxZmU1NzEyYWM0MDFkNjUyZTk0MzQ5NTY

From: Sara Etzen
To: karen_newton@concentra.com; maryann.hyde@concentra.com; aimee.dyer@hmgr.com; maryann.hyde@hmgr.com; maryann@safetyclinical.com
Cc: Gerzhoy, Angela (BOS); Ramirez, Alicia (BOS); Leon, Hansel (BOS); Chan(Staff), Board of Supervisors (BOS); Citizen(Home); sarsanc.angela@gmail.com; assemblymember.haney@assembly.ca.gov; Kalra.Ph@fedcongress.ca.gov; Kalra.Ph@fedcongress.ca.gov; Arpita.Ghosh@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sara Etzen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAxOnNmZHQyOmE6bzoyZDFiMGE3OTgyMTY4NmZlMTI1YjZkOTI4MmU1ZW3hNTo3OmxlYTg6ZWIzZjVlM2ZmMGI0NjRhNTg5ZTgxMGFmZWUvcmZmNmZmE0YzVyNTlhMTIxMWExMGI0NzkyYTBlOD1mnNcfmnOTY4OlpowOlOlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ66NXVNg___.YXAxOnNmZHQyOmE6bzoyZDFiMGE3OTgyMTY4NmZlMTI1YjZkOTI4MmU1ZW3hNTo3OmUzNmE6ZWQxOWZkOWQ2NjAxMDdlMWYtZWI1YmE5NjNlZjE0NjI5NTYxNWU1ZDA0MzJlMzk5ZjQ3ZmE1NTJmOlOlOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzoyZDFiMGE3OTgyMTY4NmZlMTI1YjZkOTI4MmU1ZW3hNTo3OjRlMTYtNDI0MjAwNDdkNzgwOGE2NTY4YjM5MzM4ZTI0MjZlNGE2NGE0NzoyOlOjE5Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQyOmE6bzoyZDFiMGE3OTgyMTY4NmZlMTI1YjZkOTI4MmU1ZW3hNTo3OlgzYjc6OlY5YzMxMzI4MWI2NzBkZjc2NjVjYjM2OlY3MDI0NjU3ZWM2MDMtZmYxMmU0NjA0NmU1NTI1NzIlMzI3MWM3MzY5ZTUxNipwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d90xo___.YXAxOnNmZHQyOmE6bzoyZDFiMGE3OTgyMTY4NmZlMTI1YjZkOTI4MmU5YjI6OTBtMDc0Nzgwc2Q3MTlmMjI2NDY3MmEkNTk4ZmZkY2M4YWk1YmQ4ZWYwYjc4YTk6YjkzNjk5YTZlMjJiZmE4YzgwOlQ6Tg

From: Rena Gardasi
To: karin_segal@concentra.com; jmarsico@telecmedical.com; psauer@mac.com; marcoskotov@hotmail.com; mtaylor@telecmedical.com
Cc: Cabulis, Angela (BOS); Jenkins, Alisa (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Chanliongrai; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esquenazi@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rena

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmJmZWI5MTcwYWI2MjAxYjYzMGI3OTllZDc0NDI4MDgxOGVlNZlYTM0ZGFmZmU0YmswOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-FJ6SNVYNg___.YXAzOnNmZHQvOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmJmZWI5MTcwYWI2MjAxYjYzMGI3OTllZDc0NDI4MDgxOGVlNZlYTM0ZGFmZmU0YmswOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmJmZWI5MTcwYWI2MjBiNDI4MDgxOGVlNlM6JbRkT4JNjAwMWZhNGQ2ZGNmZTw3ZmM3NzJlWUZZDY2Y2YtNWI5NzAxNjNkZTpwOk6Y6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gsa58/statements/israeng030925.htm%23:~:text=Tragically%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmJmZWI5MTcwYWI2ZjI1OTU4NzdlNTBlODgxYzQ1MGY5YTheODQ1Y2Y2NTk5NzAxNjNkZTpwOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmNmZmY0ODk3MGU5YTcwNzBmNWMwOWE2ODAxZDdlODBjMzc4YjAwOTk4OBbNzU1NzNhZWI2NmVkZWBkZGM1ZmIxNThlODgxYzQ1MGY5YTheODQ1Y2Y2NTk5NzAxNjNkZTpwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99wo___.YXAzOnNmZHRpOmE6bzo3YjYyOzODA4NzI2YjlmMGE4MTc0YTMyNjZlZDVlOWFiMTc3OmE0ZDk0MjQ2ZDk1MTI2NTNiZTM1MWExNWMwODBkNzk5ZjFlMzMwNTFjYTE4Yzpwc0k6Y6Tg

Sent from my iPhone

From: mitchell.kopelman@icloud.com
To: karen_mayer@concentra.com; patientrights@pbmedical.com; press@bmc.com; newsroom@bergen.com; pressinfo@pbmedical.com
Cc: Calicchio, Angelica (BOS); Jemison, Alicia (BOS); Leiva, Daniel (BOS); Chan@phl; Board of Supervisors (BOS); Citycommissioner; senator_wiener@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kevin.Pfefferkorn@sen.ca.gov; Anna.Caravaggio@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6bzo1M2ZhMGQ5YmM1MzQyY2FlNDk0YzA3MTE6OTNkYTdhMmo3OmJlMTgkYTAwYTExMzgyYmMyMmIzZDQxMmViYzFmMDM2NWRmM2YyYjI0Mm1iOWQxNTk3MDdiNGM2M2U0MDVlNWJmZjc5YzAzMmU4Yjg2MWNmNTIwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66iVVNg___.YXAzOmNmZHQxOmE6bzo1M2ZhMGQ5YmM1MzQyY2FlNDk0YzA3MTE6OTNkYTdhMmo3OmNlNjM5YWY0NWU0NTU1NTQ1NzY4ZmQ2NjE0ZjZlYjY0YjBkZTc5YjI0NGNmOTIxZDY5ZmM1YjI0NDY1ZmM1YjI0NjE0YTmwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6bzo1M2ZhMGQ5YmM1MjQyYzFlNDc0YzA3MTE6OTNkYTdhMmo3OjU1NGJiZjE2OTdlNWMyOTI5YjIxYmQ1MGE0NjcwMGZhMTViODViZjM4ZGY2ZDM4NzdmNTQwZjg4MWNmYTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58sixtemeets/lexsenge58502S.htm%2Ch~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOmNmZHQzOmE6bzo1M2ZhMGQ5YmM1MjQyYzFlNDc0YzA3MTE6OTNkYTdhMmo3OjY5YzY5YTQ0NGEwYjYxZTBjMDNmOTEzNjkzMWVmNTI4YjY1MTI4ZDk2YzI1MDk4YmQzMGJkMjhmNmMwY2lmNDFlMGZkMDpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xvx3d99o___.YXAzOmNmZHQzOmE6bzo1M2ZhMGQ5YmM1MjQyYzFlNDc0YzA3MTE6OTNkYTdhMmo3OjRlMDk0N2E0NmZlYzJlOTY4NmQ2M2MGJTg3ODNhZGUxYmI5ZGFlYTY0NDdlMmIyZmRiZWUtNlY5Md12ZjcxMzA2YTpwOlQ6Tg

Sent from my iPhone

From: dana.nachman@gmail.com
To: public_records@cityofboston.gov; mayorwu@cityofboston.gov; mayorsoffice@cityofboston.gov; mayorsoffice@cityofboston.gov
Cc: Mejia, Julia (BOS); Breadon, Erin (BOS); Louijeune, Ruthzee (BOS); Bok, Gabriela (BOS); Arroyo, Liz (BOS); Flynn, Kenzie (BOS); Worrell, Benjamin (BOS); Murphy, Sharon (BOS)
Subject: Request - Concentra
Date: Tuesday, January 28, 2025 10:51:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dana Nachman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60f602366___.YXAzOnNmZHQyOmE6bzphNWUyMWM5MmUxZWQ3YjA3YzdmMzJjZWYxZTg5OTg1OTo3OjI0MDI0YzI5MTE1YmQwNWNkZjkwYmFmZjM5MGMyYzVhYmRhNzc5OWE5ZjgxNmIxZmM0OGE2OTUwOTJjYmYyYmE4Nzc5Mjg0Ok Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNq___.YXAzOnNmZHQyOmE6bzphNWUyMWM5MmUxZWQ3YjA3YzdmMzJjZWYxZTg5OTg1OTo3OmU2MDI0NjVjZTI1OTMyZTM2OTRmMGJkYjVlZjAwNDIxYzFlY5YmZlc2Mzk0MTAxMjFkMjQ0ZDNlNmM0NWWlkZjIyNWQ2YmIwMDg5OGM2YmEwYWZkYjAwNjUyN2M2NTBhMTY5YzgSNzU1ZmU1YTg0Ok Y6Tg
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(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzphNWUyMWM5MmUxZWQ3YjA3YzdmMzJjZWYxZTg5OTg1OTo3OmQyNWU0NjI4NjdlMDU0Y2U0MmU3NzA1OGRhMjAyYTRlYjmxZWI4CZiAkMjEzZjRlODI6ZjMyNTYwMGZkNDBjNWVhY WMkcYTQ0NzpOk Y6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxrr9d99o#:~:text=Tragically%20%22%20for%20has%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzphNWUyMWM5MmUxZWQ3YjA3YzdmMzJjZWYxZTg5OTg1OTo3OmM5YTM6ZWIwNzAzZGFmMjdlN2YwMGUyMDE1YzU1MGFiNzEyNmY5NGIyMGJjNzI4MDVlMmU3NzA4YTEwOWFmZDEyNzViODg0Ok Y6Tg

Dana Nachman
Director/Producer
https://m.imdb.com/name/nm2944812/

From: Reva Ambrose
To: karen_meyers@concentra.com; outreach@centuryhospital.com; press@nbnn.com; mayorandcouncil@denver.com; press@thedenverpost.com
Cc: Cabello, Angela (BOS); Espinoza, Alma (BOS); Leslie, Hannah (BOS); Chan/Staff; Board of Supervisors (BOS); Chan/Attorney; gregory.agnew@sanmateo.ca.gov; supervisormueller.hannah@sanmateo.ca.gov; Kristy.Pfeffer@mail.ca.gov; devin.thorpe@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:52:31 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Reva Ambrose

Attachments:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmxvY2FjZGO1NDBhZmRmMmMzMjM2OTY2YTc5YTo3MmFmYzo3OmZmNGZiNDQ2MmY5NGVlOGI2ZTE3YWIxNTc3YTc1YWMtNWQzMjM2YzZTU6NzdlMjA2YzA5MDQ5MDQ5MzYxZTRhOTRiY2U1MmM0OWE5N2MzYWQ1NGJmNjViMzM5NWZiNGE3NTgzODNlNmUwNDpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxwlk09xo___.YXAzOnNmZHQyOmFiOmxvY2FjZGO1NDBhZmRmMmMzMjM2OTY2YTc5YTo3MmFmYzo3OjNkYzA0MzQ0OGQ3wMDA1NjVlMmFiN2I3MmI0NWUzM2MtZmZkOTZiNTQwOWZmM43YTdiODQ1MTQyZTIyZjpwOlQ6Tg

Sent from my iPhone

From: hirsch boucchechter
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:52:44 AM

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cc: Press, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: L K
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:52:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lindsay Lefteroff

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: MARCIA BAUM
To: [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:52:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marcia Baum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGQwYzZiYzo3ZTk0ZjA0NjM3NDZmZTU4MzE5ZDVkMjdkODA0ZDEyNTgwYWExYmI5ODc2YmFlMTRlNmNmMjhiMTRmM2JmZjNjMjFiYTlYTmQ0ZmQ3OQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ6iNVVNg___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGQwYzZiYzo3ZTk0ZjA0NjM3NDZmZTU4MzE5ZDVkMjdkODA0ZDEyNTgwYWExYmI5OTY1YTE2ZGNhMGJiNzY5YmI5MjA2ZTI0ZjI0NmE2ZmY5NmE4YjA2ZjA0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGQwYzZiYzo3ZTk0ZjA0NjM3NDZmZTU4MzE5ZDVkMjdkODA0ZDEyNTgwYWExYmI5OTY1YTE2ZGNhMGJiNzY5YmI5MjA2ZTI0ZjI0NmE2ZmY5NmE4YjA2ZjA0ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%2Land,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGIwYzZiYzo3OjZiYTE6ZTgzNTlkNTFmMmI0MGE3MTE3OTU3YzFlYTM3NzExNDU2YWRiY2ZkNjk2ZDJiMjNjYzk3ZjEzOWNmOTBlZTIcyYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGIwYzZiYzo3OkxsYmRlYmYzOGZmZzo5NGNlOGIwMDhkNzE5NzM4YTI0MzZkZDM5ZDZlYzA4NWY4OWY2NjY5NTkyMmpmeOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxv9d99wo___.YXAxOnNmZHQyOmE6bzpiMTY0Y2I4M2ZiZmQ3MTA4MjM3OTQ2YWVkOGIwYzZiYzo3OmU3ODA4MmVhZjU2YTcxM2M4ZmU1YjA1NDhhMzM2ZDhhMTIwODAxMTBmMTdmMmFiYzU0MTdhYjMwOWU1MGQ1OTIwMDYwYzgwOlQ6Tg

From: Shayona Gai
To: karen_newland@ryerson.ca; suzanne@stellacosmetics.com; steven@mail.com; mary.wollstonecraft@google.com; grayson@stellacosmetics.com
Cc: Carroll, Roberta (BOS); Bonnick, Alisa (BOS); Leon, Daniel (BOS); Cleveland, Brad (BOS); Board of Supervisors (BOS); Councilmember, Jeff; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kenny.Edgewood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:53:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDxOmE6ImQ0ZWZmNjcwNWU3NTBiZjcxMDdkZTM1NDM4NDlkNWMxNDo3OjBmeDc1YTU2NDM4NDlkNWMxNDo3OjE5ZWUyZTYzMjU1YTU1MjhlYzNjYzU5NjpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvEJ66iJcVc0g___.YXAzOmNmZHDxOmE6ImQ0ZWZmNjcwNWU3NTBiZjcxMDdkZTM1NDM4NDlkNWMxNDo3OjIwaGJtNTM0MjE1ZmE1ZDJkYTA4MzFiZDA2YzY4MzU1MDQ1YTZkOjBmZjI5ZGY3NDI0ZDk4YzgxMzFiYTU1MjE0YzY1NjpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0bmo0ZWZmNjcwNWU3NTBiZjcyMDdkZTM1NDM4NDlkNWMxNDo3OmVjYzo5M2JlMmMwRjMDcxMjYwYTg5YWRmNTc2YThkZGZmN2UxODkzMTc1ZmU1MjJmMWRjOWI1NjYyYTU1MjhlYzNjYzU5NjpwOlQ6ETg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE0bmo0ZWZmNjcwNWU3NTBiZjcxMDdkZTM1NDM4NDlkNWMxNDo3OmU3MzgzNTg0YjFmMzBlZTI1MTljNDZkOTVkMGVlMzU0NDkBkNWU1MTBjYjY5MDI4Y&4MTIxOGZlYmM4Y&4MTIxOGZlYmM4Y&4MTIxOGZlYmM

From: michele.schachter@icloud.com
To: karen_newman@supervisor.nyc; comments@whitemedical.com; mayor@nyc.gov; mayoralliance@nyc.gov; mayor@publicmedical.com
Cc: Cabello, Angela (DCA); Ramirez, Alicia (DCA); Levin, Samuel (DCA); Chan(staff); Board of Supervisors (BOS); Chan(attorney; senator.weber@senate.ca.gov; senatorfazzolari.henry@assembly.ca.gov; Kevin.Pfeffer@mail.house.gov; Anna.Forgione@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:32:20 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-tF460VVNg___.YXAzOnNmZHQyOmFiOnpkNjE2MzJmZDA3MzE0ODBhMjM2NTMxZTlhZjZGOjE0OjVjYTU1M2FmYTI1M2YyY2M5MmU0MzVlOTcwYWI2YjM1NzYwYWNlNTNlOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQyOmFiOnpkNjE2MzJmZDA3MzE0ODBhMjM2NTMxZTlhZjZGOjE0OjVjYTU1M2FmYTI1M2YyY2M5MmU0MzVlOTk4MTY1ZjNmOTBkODc1ODEzN2I0NjQwMjZiZGRiMDE5NjM5O

From: Karina Bello
To: bod_inquiries@concentra.com; corporate@hobbymedical.com; press@fmgc.com; marycook@bellsouth.net; stancyb@atlanticmedical.com
Cc: Cecilia, Acosta (BOS); Gennaro, Alisa (BOS); Leon, Ramon (BOS); Chen,Brad; Board of Supervisors (BOS); Clerk,Ronnie; senator_wiener@sbcglobal.net; governornewsom@gov.ca.gov; governor@governor.ca.gov; Kristy.Pfefferkorn@asm.ca.gov; Anna.Esparza@asm.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra !!!!
Date: Tuesday, January 28, 2025 10:52:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karina Be

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OjQ1Nzk6MjdkYTM1NzUxNDgwOGYyNGJlOTE5ZmQxMTJlMzJkZTVjMjJjYzY5MGFlNzo1mZGZkNjM2ZmI1MzRlNTk2ZgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gZJ6iNVVNg.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OjE5YzY0YzM0NDYwNzlmZjI4ZjI5MzI0NmM5ZmY4NTg3MTg5NzE1NWBhYjgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OmZiMzE6NjctMGZhNjg3OTk4MzIyZWYyNDI0ZWZjOGQzNGVkNQQJNDA3MmRhMmM5MGM2YWFmNzMyYWJlZTQ0NzE1NWBhYjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OjFkNzc0MzU1YjdlYThiMGM6WZTMyMjI1ZmM0MDk2ZGUzZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.vale.edu/20th_century/human.asp.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OjI0MmE0MTBkMDI0NjZmOGMwZjZiYzM0ZjA5ZTI0MTk5YWI2ZTQxMzk4NWU5YzYzkzMzNlNjcwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxv9d99wo.___YXAxOnNmZHQyOmE6bzo5NDFjYzJlNTg0OWU5ZDVkYzlkMTljYWMwYzA2NzlkMzo3OjQ5ZTg0YWU2MzIxNmI2OGU5YjM5MGRlYzEzNzNlYzkzMDMzMTBkOWZmMzIwMmgyZTI0ZTO2NGJmOTA2YWU0YWEwMDIwOWYxYzk4MzNlNjgwOkY6Tg

Karina

From: Samuel Rosenfeld
To: laura_swayze@concentra.com; concentra@hrdocumedical.com; joshua@hrdoc.com; mayorwalker@denver.com; mayor@hrdocmedical.com
Cc: Cecilia, Angela (SEN); Bonnie, Alex (SEN); Lena, Daniel (SEN); Chairman; Board of Supervisors (BOS); Councilmember, Jamaica; jamaica@jamaica.co.gov; supervisormember.hawaii@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:54:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sidney Lewitan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bmpjYTcyNTI5YTllMmZmNmQ2MDdmN2MxYzlhNTY4ODVjODo3OmM3MDU6YzZiZjhkMDOxZjAxMTVmZGNuNlJlNDE5YTcxMzE1ODU2ZTBiZjVjMGkjNDBiMmRlOWMxZDAzM2NmMmM5NGQxMmswOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVV9g___.YXAzOmNmZHQxOmE6bmpjYTcyNTI5YTllMmZmNmQ2MDdmN2MxYzlhNTY4ODVjODo3OmVhOWE0NDI5MmRlOTY2ZjJmYzk1ZTA4ZTI1YTk4MTlhNmNmUyYTY5ZDI3MzA1OGY1YjMwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmpjYTcyNTI5YTllMmZmNmQ2MDdmN2MxYzlhNTY4ODVjODo3OjRkLmM6NWU0MjkiOGZiZmI0ZDNlOWI1NzIxYWEzNmM2NmM5NmMxOWI1NzIxYWEzNmM2NmM5NmMxOWI1NzIxYWEzNmM2NmM5NmMx

From: Susan Newman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:54:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Newman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [ED MAN]
To: [smith_stephen@concentra.com] [pressinfo@phillymedical.com] [pmann@fmpc.com] [mayorpatterson@phillypac.com] [mayor@phillymedical.com]
Cc: [Jacobs, Angela (BOS)] [jentoft, Alisa (BOS)] [Lisa, Daniel (MAYO)] [Clerk@all] [Board of Supervisors (BOS)] [Councilmtg] [senator.wagner@senate.pa.gov] [peterkinsmember.house@housenet.pa.gov] [Kristy.Phillips-How@mail.house.pa.gov] [Kevin.Peterson@mail.house.pa.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:54:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06SiVS7g___.YXAzOnNmZHQxOmE6bzo2YmNhZDIyZjA1MDZlNzA2MmI0ZmY5YzoxMGE2NjU1MDc3OTBlYjO3OGI5NzI0MjU1NmQ1YzA3ZmY5YzoxMGE2NjU1MDc3OTBlYjY1YjU3OGI1NDY5

From: Joyce Sereb
To: kelly_reguero@concentra.com; customercare@the-medical.com; pmcare@mail.com; pmcare@wellcentral.com; pmcare@selectmedical.com
Cc: Cabello, Angela (BOS); Barrera, Alex (BOS); Leon, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mail; jennifer.stirrett@parks.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:54:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQzOmE6bmo2NjIxMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkY2Y0ZTo3OmZhYjE0ZTQ5NDhkYmZmZjkyMjAxYTE4ZWJlNmNkMDY1ZGVmMWUyYmZiNjQwYmI5NzA3MGZmMDI1ZGZkZjBlYTgwOHQ6Rg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVYg___.YXAzOnNmZHQzOmE6bmo2NjIxMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkOGE1YjY0ZjBmYTUwNTQ3YjE3NDk2NzA5YzY2MTdlOGJlZjAyMDZjZjZkYzBlYTgwOHQ6Rg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bmo2NjIyMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkY2Y0ZTo3OjRlZGZjNGZmZDM2YjQxYzIyOTAwN2M2OWY2OGQ4NjkiNWI5NzkyMDVmMTIxMjA2Mzc0ZWI1ZjI5MDQzNmM5NWM1OThiNDpwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbe.net/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bmo2NjIyMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkY2Y0ZTo3OmZmYzY0NTA2YjNjNzM5MWU1YmE0ZjY5MjQ3MmU2NjYxYjcxNTM3MGUwMTNjOTFhYTpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bmo2NjIyMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkY2Y0ZTo3OmI3MDI0ZTQ2MTE5MDBlMmI0YzY5NzY4YTg1NTliNzdiMWVmOWQ0MGRlMjc2GE2MzBlNWZkMTJjMjE0MjBlOTIyYTcwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy7ke4xvr3l0?for=___.YXAzOnNmZHQzOmE6bmo2NjIyMTM5ZWE1MzBlZjlmOTU3OGMxMDZlMTBkY2Y0ZTo3OnQ0NzU5ZDNlMGFkZDZmNDgxYWMwNmE4NjBiZGU2ZDcxOTBlYTQwO0N6ZGJkN2I1YzM3NzVkYzgwMUJlNzUyMGNiYTc5NTgwOlQ6ITg

Joyce Sereb

From: sally saunders
To: karen_newton@concentra.com; jmarcelo@hollymedical.com; jwilson@hmgr.com; mary.walden@kroger.com; mgarcia@bellecrestmedical.com
Cc: Cecilia, Angela (BOS); Bonilla, Alex (BOS); Lara, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Ellsworth,Amy; senator.padilla@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:54:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sally Saunders

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Denglend-2Dlondon-2D69503166__.YXAuOm9mZHQ6OmE0ZmM3MDk4MTM5MmMzOTY3NTcwYzJiYTAwNDQ4ZDExYTkxOTIyOTg5NzI0OWNiYTVmMTlkZDk3MjksYjgxZjkzNGI2NDRkNDA5ODNjZWRiMGI0NzBkZWQyZkw5dnMzJiMTk2ZTBlOTIyeGhwOkY6Tg&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ra1Ra1Ra

From: Marina Gershanovich
To: karen_sewell@concentra.com; customer@customermedical.com; service@mgc.com; mgc.workforce@hotmail.com; enquiries@patientmedical.com
Cc: Cecilia_Argana_BOS; Jannica_Alva_BOS; Lena_Nanjal_BOS; Chairman@; Board of Supervisors_BOS; Clerk@mail.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:51:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Jose Crespin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOmNmZHQyOmFlOmpkYzI0NzVlYzUxMWQyZTE0YmFlNzE5YWFjOmM4MzNjNzk5OjA3NDM0NGIzNmQxZC3AOTk1Mi4xMzQ5NDkwNDNmZWQ1MTZhMmU1ODVlMTZhMzU1OTM2MzQzZjNjMzVjOTIwOjE3OjY3MTg6ZTg
(2) https://url.avanan.click/v2/r01/___https://news.sky.com/story/the-keffiyeh-a-symbol-of-resistance-or-hate-11183553___.YXAzOmNmZHQyOmFlOmpkYzI0NzVlYzUxMWQyZTE0YmFlNzE5YWFjOmM4MzNjNzk5OjA3NDM0NGIzNmQxZC3AOTk1Mi4xMzQ5NDkwNDNmZWQ1MTZhMzU1OTM2MzQzZjNjMzVjOTIwOjE3OjY3MTg6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmE6bspkYzI0NzVlYzUxMWQyZTE0YmFlNzE5YWFjOmM4MzNjNzk5OjRlZTM6NmU2YmVmYjM0NzMyNzk2NjI2ZmRkNTFkNjkyNTk4OGI5ZmFjNDI0LTk2MDgwZjcxYjkxMGYtOZmY5MjZlZmZmYjgwOlp6Tg
(4) https://url.avanan.click/v2/r01/___https://www.nytimes.com/2024/04/26/us/politics/columbia-university-protests-israel-gaza.html___.YXAzOmNmZHQyOmFlOmpkYzI0NzVlYzUxMWQyZTE0YmFlNzE5YWFjOmM4MzNjNzk5OjRlZTM6MjA5NjRkMzAwZGY5ZTA0MzkZWSkMFJhenNlNwNTYxwYlkNjBhZTNiYzA5M2NlYjVkYzI5NDNjpnoOlXE5g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k0xvr3k09o.___.YXAzOmNmZHQyOmFlOmpkYzI0NzVlYzUxMWQyZTE0YmFlNzE5YWFjOmEzMzUyNjc3OjA3YWQ0OGY2MWY5MWNhNzVhMTUyNGI2NWNhMDQ5N2NkODA1YTcxYTYyOGQ0MTEmNmU4N2I2MWNhMzZlNTY2ZDNGV0NTgwOlQ6ETg

From: Hirvi Weinfogel
To: karen_mason@concentra.com; corporate@mylescmedical.com; pmcare@mac.com; mayoandson@bloomer.com; inquiries@palacemedical.com
Cc: Calcutta, Angenia (BOS); Jennings, Alicia (BOS); Lopez, Hannah (BOS); Chan(mail); Board of Supervisors (BOS); CityAttorney; sarcastic.assassin@sarcasm.ca.gov; assemblymember.haywood@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:55:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

EH Weinfogel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZ0QxOmZ0OmMDgxOjNjMzVjY2NjYjM5ZmZlNjMzNzE4MmcfOkdiNmNlNzI4YWM1Mzlm2GUzMGc1OTBmOTk1MDBmNTVjMTY0YzQwOWI0NjM1NWVjYjZiOkJkYTk1MGFlZGY1UzMGc0YzcwOkJkYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CJ6OXVVNg___.YXAuOnNmZ0QxOmFiMzoxODgxNjMxYjY2MDZmZDhjMDgxOWMwMzRjMmEzMmcfOkdiNmNlNzI4YWM1NjNlZjZlNGU1MTA2YjUxYjY3YWMzNGZiNDRlZDk1YjZkNTEwMDZmZDhjMDgxOUMzMjMzZjY2NjYjM5ZmZlNjMzNzE4M

From: garyunf@icloud.com
To: karen_newton@concentra.com; customer@hillcrestmedical.com; jessup@kaiser.com; mary.sanchez@kaiser.com; gracyn@valleyclinical.com
Cc: Carrillo, Roberta (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Councilmmbr; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimi.Elgawansi@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:50:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmRiMzoyYgpuNzBkMZY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OjBhOGO6M0MxMDkxZWE1Yzo2NDI1ZDA0MzgtNzcyYzBmZDY1ZTQ0OTJkNjA2NjA5YWQ2MDZlOWNmZTNiYjpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc0g___.YXAzOmNmZHDzOmRiMzoyYgpuNzBkMZY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OjE0ZTc0ZjM0YjZiZTZlZDQyZjE0ZjI4MTY2OTJmYjVkMzJmNTUyNzZlNjNkMDMxYWY1ZGIxMmQ5MWY5OWMwZmM0NjMwNDpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette=___.YXAzOmNmZHQyOmE0bzo4YgpuNzBkMzY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OmQ5MWI6OTnmMmFiOTkyNzY1NDExYzhlZmM3NjM5MWY5OWMwZmM0NjMwNDpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0bzo4YgpuNzBkMzY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OmNlOUY5YTBiYWE1ZmM5NDhmYTMwYjY5ZDQwNzBkMmVhNQ0jMmMzNDhhNCJmdMzgxMmZjYjomNDlhNzI0NjRlMzAwN2Z3MmZlMjpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDzOmRiMzoyYgpuNzBkMZY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OjE4MDE0ZjY2YzA5OGI1YjYwMDNlZGY2ZTk5YjcxOTAxOTkxNDcxY2I5MDA5NDI0ZWExZmE5ZjBmZTI2NWTiYjRlNTBkOTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kxx5d90o.___.YXAzOmNmZHQyOmE0bzo4YgpuNzBkMzY0YzNlYzdiOTVkOGY5YzoxMWZmZTAwNDo3OjM1YzgtMGZmOGY3OTk0NDQ2NDQxMTg4ZjNhOGZkZDBlOWE5MDBkYjBlN0MxYWI4NTRlNDI2NTY3N2M4NGJkM0tJNGU1ZDpwOlQ6STg

Gary Feldman

Sent from my iPhone

From: ekkster@icloud.com
To: kelly_newton@concentra.com; mmerrell@hollomedical.com; eatwell@mgr.com; mayorwilson@hooper.com; mayor@thelakemedical.com
Cc: Cecilia_Kopeck (BOS); Jemima_Alba (BOS); Leon_Daniel (BOS); Chairman@ Board of Supervisors (BOS); Gloomsbury; senator.sweet@senate.ca.gov; superintendent.News@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Healthcare Professionals should not be complaying as terrorists at work, intimidating your patients and putting your reputation at risk.
Date: Tuesday, January 28, 2025 10:55:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pZHQyOmE6bmo3NjE5MjpiOlBhbGJhYWFkNmQxYTcxZGRjMzM4ODhiZjk3YWFkNWFj

From: Fatima Frey
To: karen_newton@concentra.com; customer@pattersonmedical.com; sales.dc@mse.com; mse.workbox.@kyocer.com; inquiry@bradleymedical.com
Cc: Carullo, Augusta (BOS); Ramirez, Alicia (BOS); Leija, Joseph (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfeffercorn@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
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Date: Tuesday, January 28, 2025 10:55:54 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette;___.YXAzOnNmZHQyOmE5bnpIOjQxyZTlkNGY3NGZjYTBlNGZjYWEwOTUzMGQ1NTkwZTo3OTJjMmg6ZDNlNTBmZWMzMWE1OTI2NDVmNTY4NmNhY2Y3ODZkMzE1NWJkZjVlZjM0NjVjk3NDVjOlD6ZjRjZWU2ZjpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ehfs/ihth_century_button_eqg___.YXAzOnNmZHQzOmE6bnpIOjQxyZTlkNGY3NGZjYTBlNGZjYWEwOTUzMGQ1NTkwZTo3OjE0ZjlkOGRkZTI5NzI1Zjc2ZTc1OTc2YzI5NzpjNDM5YzhlZjM0NmZlN2Q0ZjJmZmY3ZjM5YzQ0ZjJmZmY3ZjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx7kekvw3k9o/tw___.YXAzOnNmZHQzOmE6bnpIOjQxyZTlkNGY3NGZjYTBlNGZjYWEwOTUwMGQ1NTkwZTo3Ojc1NzQ6NGE4MTdmN2NhNTRlOGRlMDE5OGI5YjMwNDlkM2ZmEzZiA0YTgxMTgzOTBhNzA5MmYzOTI0YzE2ZGRlOWE3MTZmNTgwOkY6Tg

Sent from my iPhone

From: Sabrina Szwarcky
To: karen_newton@concentra.com; commissioner@petersonmedical.com; pnguyen@hotpc.com; marcwaldron@hotpc.com; mtarafa@bellevuemedical.com
Cc: Cabello, Jeanette (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chen,Dean; Board of Supervisors (BOS); Chan,Wilson; jennifer.wang@generals.ca.gov; jason.kim@mail.house.gov@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisenach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:56:01 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJi63VVV0g___.YXAxOnNmZ0IQaylmbXBzcm0tZDIyNjA0YWRlNWNmNDZjYjMxOTM2MTYxYTk2ZjI0MDcxOjp4NDo0MjVmMzc5MGFmNWI0MjIwNDQ2OjU0NGVhNGZjZjk5ZWM3MmU2YmFkYjRlZWIxMDVhZTpwOkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQaylmbXBzcm0tZDIyNjA0YWRlNWNmNDZjYjMxOTM2MTYxYTk2ZjI0MDcxOjY5NzBhMTBhNTc5ZTA1OTBmMjdkZWM2ZmM4Y2U5NGM2NTc1NDYyY2E2NjM4M2Q2YmU2YmFkYjRlZWIxMDVhZTpwOkY6T
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(4) https://url.avanan.click/v2/r01/___https://awaken-law.wake.edu/20th_century-human.asp___.YXAxOnNmZ0IQaylmbXBzcm0tZDIyNjA0YWRlNWNmNDZjYjMxOTM2MTYxYTk2ZjI0MDcxOjhlZTYzZTlNDE0YzFmN2NlNTYxYjU4OGFiZGI5NzZlOTk2NzFkMDI4NzU1NjE4NzU1ZTk2ZDQ6TEwcOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAxOnNmZ0IQaylmbXBzcm0tZDIyNjA0YWRlNWNmNDZjYjMxOTM2MTYxYTk2ZjI0MDcxOmNiYWJlZjI1MzM2YzZjNzZmZTMzNWE5ZmYzOGIwMzI2NDE4YWYxM2YxMGJkMGM5MDUxMjkyMDMzODhkYTkzZGRmMzRjMDgwOkY6Tg

Thanks,

Sabrina

From: Lara Szlamkowicz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:56:04 AM

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cc: Press, City Council

Dear Concentra Medical:

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Lara Szlamkowicz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: binnie sommer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
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Sincerely,
Binnie Sommer

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: howard amiel
To: karen_newton@concentra.com; concentrahr@wincmedical.com; executive@mac.com; mayorwalton@bhcegov.com; mayor@charlestonwv.com
Cc: Calcutta, Angela (BOS); Bonilla, Alicia (BOS); Leite, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Gloudemans; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:56:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Howard Amiel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGI4NzI0OTc3YzQ5MTc3OjI3YjM5YzQ4MjE1NjM2NjY5YmQ1ZjU0Y2YyOWFmMTk2ZWIwZTBjM2RhNjljODUyZmI0NWU2MGNmZjdlZjU0Y2YyODRmOGU2NjZlZTZiMzpsOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ6OSVVNss___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGI4NzI0OTc3YzQ5MTc3OjI3YjM5YzQ4MjE1NjM2NjY5YmQ1ZjU0Y2YyODMzZTU1YTA4YzIwZjMzYWFiYzNjMGVhNjY2MDEwZGYwOWYxYmU5ZjM5NWI4MmcwZjdlZjU0Y2YyODRmOGU2NjZlZTZiMzpsOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette=___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGRhODYwOlc3Y2FjZGZiZGViOWQ3MzRiZTM1YTA4YzIwZjMzYWFiYzNjMGVhNjY2MDEwZGYwOWYxYmU5ZjM5NWI4MmcwZjdlZjU0Y2YyODRmOGU2NjZlZTZiMzpsOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;.___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGRhODYwOlc3Y2FjZjRkYzI0OjY4ODVlMzYwNmVlNGZjZjkxY2FhMTk2ZWIwZTBjM2RhNjljODUyZmI0NWU2MGNmZjdlZjU0Y2YyODRmOGU2NjZlZTZiMzpsOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGRhODM0OlM6YzI5MzE0ZGU0ZDBlZjNkYzY1MGU1NDE2MzNlYzY1YmI3ZGU0ZDEyZTJiMjFkYzQ0MzNlOjY2Tmo6OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0d0xvx3d0o___.YXAzOmNmZHQyOmFlbzpkZjQ5NDZhMzY0YzcxZGZmNmM2OGRhODYwOlc3Y2FjZjQ0U3MGZmZWI3MzVjYTA5MmM0MTgxZWI5NmY3MDU0Y2FkYzY3MDQ3NjZjZmZiZjQyZTgtMjc5ZWNlYzpuOkY6Tg

From: alana.tinnin@icloud.com
To: kerri_newton@concentra.com; contessa@baltimorecitycouncil.gov; pressw@cnpa.com; marycwalton@hotmail.com; mayor@baltimorecitycouncil.com
Cc: Cabello, Angela (BOS); Jenkins, Alisa (BOS); Lane, Daniel (BOS); ClerkEall; Board of Supervisors (BOS); Chu@cnpa; senator.wiener@sencate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@hen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:57:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alana Tinnin

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D68023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ka1Ge1Ge1Ge

From: Dorienne Planer
To: kevin_mayer@concentra.com; corporatehq@concentramedical.com; press@fmpr.com; pressoffice@fmpr.com; pressinfo@fmpr.com
Cc: Cecilia, Angela (SHO); Bonilla, Alex (SCC); Love, Daniel (SCD); Chan(Ltd); Board of Supervisors (BOS); Cloudtrilogy; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:57:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D Planer

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNmZHEyOmFtOnwONzE2MzkxMTAwYTE2OGZmZDQ3Mjk4ZGNmMjE0MjI4ZDc3OmJkOTU3ZDI1YjY1NjI4ZjY3NWNhMWFkMWQ2ODAxNZVlNDkzZTI0MzI4Y2I0ZjAwYTFkZTgxMDQ4NDZlMTgwOk6YEEg&d=DwMFaQ&c=slrrB7dE8n7gas63sxrXaQ&r=Ng8Ju5l6pE4jCZ6i6CVMvS9kaBXgGLaCM7izsg3uSw&m=Ue1Ge1Ge1Ge

From: Unsorted
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pecinno Hill Concentra
Date: Tuesday, January 28, 2025 10:57:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joseph Lazar

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAuOnNmZHQyOmI5bzo2ZTg5MDQzZmM2ZmUzOTgwZWM1M2U4ZWU0MTBmYmUwMjo3OjExNzk6NjI1M2I5NThmOTBhMjNiOTQzODFiOGM0MDlNjODA1YjIzMzNjN2UyYTBkZWIxNWEzYjM4M2MzMTlkZGYyOGQ2Ojo0OkY6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z96SNVVNg___.YXAuOnNmZHQyOmI5bzo2ZTg5MDQzZmM2ZmUzOTgwZWM1M2U4ZWU0MTBmYmUwMjo3OjE3NDA2NjNiNiY3ZWI0MTI0MTZiYzBhY2E2NDA2NjNiNiY3ZWI0MTI0MTZiYzBhOjo6MTY1MDU1MzE2MGUxOmMzYzNzI1OTg0OkY6YGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmI5bzo2ZTg5MDQzZmM2ZmUzOTgwZWM1M2U4ZWU0MTBmYmUwMjo3OnsxZWE6Y2JkYTA2ZDc5OGViZjI2ZmNTljYjExODQ5YjQ2NTg5MTYyNDVlOTg2NzAwMGZkZWU1NDFlMjRjMDg0OkY6YGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmI5bzo2ZTg5MDQzZmM2ZmUzOTgwZWM1M2U4ZWU0MTBmYmUwMjo3OjIyYzo5NWE0YmUzNmQ1NDc3NzY3ZjE0YTQwYzAwZmI2YWZkNTg3MmM0YzRkM2QxNWY0MjRkZmI0ZmZiNjc3MWVlODg0OkY6YGTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvf6l9vo___.YXAuOnNmZHQyOmI5bzo2ZTg5MDQzZmM2ZmUzOTgwZWM1M2U4ZWU0MTBmMDk4YTFjZTNmNjg3OWE3OWUzYzUzZjk4NzkzYjU3MjA4ODVjYTVlNmIxMDI2ZTVlMWZiMTp0OkY6YGTg

Sent from my Verizon, Samsung Galaxy smartphone

From: samrothwell1@icloud.com
To: karen_newton@concentra.com; mcleod@bellevuewa.gov; council@bellevuewa.gov; mayor@bellevuewa.gov; mayor@bellevuewa.gov
Cc: Cebollo, Angela (BOS); Simmons, Alisa (BOS); Lurie, Daniel (MAYO); Chan(mail); Board of Supervisors (BOS); Chan(mayor); senator.wiener@senate.ca.gov; assemblymember.bauer-kahan@assembly.ca.gov; Kristy.Wallace@sen.ca.gov; Ayana.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:57:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Sam Frank

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892966___.YXAzOnNmZHQcOmFiOjoxOjNGNkYiIyZiM4ZmNkNGI1YzAyMTFmOTU0ODIkeZTEwYjo3OiBlNzUwOWI1YTBmZTZiYTE1NDc1ZGE1Nyc3YzE0NjVjYmQzMDE0ZTUwOWI1NjM2ZTY2ZmYyOjI6TzpGRkOTgwOWI1NmM2ZTY2ZkxYzRNDIkxOTZmMTgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmFiOjoxOjNGNkYiIyZiM4ZmNkNGI1YzAyMTFmOTU0ODIkeZTEwYjo3OiBlNGU0MzI2ZDk5YTMyZTIxMTEzNzBlZDc3OGE5NTdlOTUyZTBkYZI0OERlOwYTOzNlYZM4ZmNkMDgxNDmwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmElOjoxOiNGNkYjIyZjM4ZmNkNGI1YzAyMTFmOTU0ODIkeZTEwYjo3OjI2NDJiNDE0NDIteMzUzZGNkYmRkYjhhZWEwMWEwOTQ1ZTJkOTY1ZDkzZTZkMjgwMjJmODA3YmQ1MjgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofsrael,19%2C000%20wounded%20Palestinian%2Dthroughout%20the%20area.h___.YXAzOnNmZHQyOmElOjoxOjNGNkYjIyZjM4ZmNkNGI1YzAyMTFmOTU1ODIkeZTEwYjo3OmQyMZE0MzNmMzAxNmZhMDVkMmFkNTlmZTNkMTEzZmFkZGMxM2MxMjU2ODIkeOTU4YzAzUDkmNzA5MjgyZmM5ZTJkMzA2MTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmElOjoxOjNGNkYiIyZiM4ZmNkNGI1YzAyMTFmOTU0ODIkeZTEwYjo3OmEzMzk0YzY5YTQzMWY0MDI5ZDFhMzY5OGI1ZTlBNTpwMzE5ZmwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3k89no___.YXAzOnNmZHQyOmElOjoxOjNGNkYiIyZiM4ZmNkNGI1YzAyMTFmOTU0ODIkeZTEwYjo3OjcyM2E0NGUwZTcwYzU4MTlhMTk5YWU0YTExMjlhMDVlNjc0ND3MDJiZTBlYjc4ZGYxMThhNDkzNzk5MjgyZmM5ZTJkMzA2MTpwOlQ6Tg

Sent from my iPhone

From: Elliott Atkins
To: karen_newton@concentra.com; jackson@drjacksonmedical.com; gregson@mac.com; rmercado@drmercer.com; mjones@patriciamedical.com
Cc: Cabello, Angela (BOS); Bonilla, Alma (BOS); Lesk, Daniel (BOS); Chan@calli; Board of Supervisors (BOS); Chan@calli; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.thelkeson@sen.ca.gov; Anna.Caramico@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:57:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elliott Atkins

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHOxOmElbzpmdTI5YjI0ZDo5NGYxYjk5MTNlYmE2MmQ2NTA3MGZlYTI3NTo3OGI1YTk5YWE0NDA2NmM2Yy4xOmI5NDM5ZGEzZDU4YjE2NmY2YWJhNjU0Y2U5ZTk4NDA2NmM2YyoxOkdXM6YWZvcjoyMDI1LTAxLTI4VDE0OjU3OjU4Wg?c=E,1,SOXYJVNa___.YXAuOnNmZHOxOmElbzpmdTI5YjI0ZDo5NGYxYjk5MTNlYmE2MmQ2NTA3MGZlYTI3NTo3OGI1YTk5YWE0

From: Difat Jakubovicz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:58:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D. Jakubovicz, MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: howard amiel
To: kevin_mayer@concentra.com; nurserick@voltamedical.com; steve@mail.com; maryweldon@hotmail.com; marcy@voltamedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alma (BOS); Leiva, Daniel (MAYO); Chan(Staff); Board of Supervisors (BOS); Chan@stanley; gerard.alanis@concentra.com; superintendent.harvey@masseyisd.org.gov; kristy.Pfefferkorn@sec.ca.gov; diana.Espinosa@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:58:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Howard Amiel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmM3OjhlNWMtNGI5NS00YTdmN2YwODBmNTM3YTNhZTQ5OjI4ZGZiNmZmYTk5MzU0OjpNOjpoOTpwOk5TYlE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVsY&g___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmM3OjhlNWMtNGI5NS00YTdmN2YwODBmNTM3YTNhZTQ5OjI4ZGZiNmZmYTk5MzU0OjpNOjpoOTpwOk5TYlE&t=2s
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmM3OjhlNWMtNGI5NS00YTdmN2YwODBmNTM3YTNhZTQ5OjI4ZGZiNmZmYTk5MzU0OjpNOjpoOTpwOk5TYlE
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmM3OjhlNWMtNGI5NS00YTdmN2YwODBmNTM3YTNhZTQ5OjI4ZGZiNmZmYTk5MzU0OjpNOjpoOTpwOk5TYlE&t=2s)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmM3OjhlNWMtNGI5NS00YTdmN2YwODBmNTM3YTNhZTQ5OjI4ZGZiNmZmYTk5MzU0OjpNOjpoOTpwOk5TYlE
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwl0vrlw___.YXAxOm9mZHQzOmE6bzowYjM1YjZiMGI5NDA2ZGVlMTBlMjYwYTc3NWY0OGU5MmMtNjY4ITUwNmI0NmE5NGFiNjI5MTUwNmI5NGFiNjI5MTUwNmI5NGFiNjI5MTUwNmI

From: Amalia Matzkin
To: karen_mayer@concentra.com; nurserick@rothercrowdfund.com; aleksandr@mail.com; mayoralofficer@gmail.com; mayorofficer@medical.com
Cc: Carlotta, Augusta (BOS); Espinoza, Alicia (BOS); Leona, Daniel (MAYO); Chan(staff); Board of Supervisors (BOS); Chiu@attorney; benjamin.allen@banrate.ca.gov; superintendent.honey@superintly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; diana.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzCm3mcZHQaGmEiIoqaGNlDSMDAyYjBhMDNiOzlhYmU1ODcxYzkwYZZkNWI2OTIxZjQmZmZTOGNmYzNiNDY3NWIxNDMxNmI2OWIxNjY5ZTk0OTI0NTg3OTg5ZmZmOTE5N

From: D.B
To: kaplo_noamo@concentra.com; privacyoffice@concentra.com; press@fbmp.com; pressoffice@fbmpc.com; pressoffice@concentramedical.com
Cc: Cahillo, Angela (BOS); Bonnick, Alisa (BOS); Lamb, Daniel (BOS); Chevrinoff; Board of Supervisors (BOS); Chairperson; senator.palmer@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr Debora Barney

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNtcZHQcOmRlbmxvMTZGOGEyNWIxMWZhNmU2ZDE0OTc5Y2M5MGU2MGU5Mzo3OmI0NDU0NTgxOTAwMzA3YjkxNjE1ZGFkYWNkNiFmNjM1M2E1MGZiMDU4Nzk4Nmlo1DlU5ZGU1YmI4MDQ3OmFmaZirwOlQ6Ef
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVV9g___.YXAzOnNtcZHQcOmRlbmxvMTZGOGEyNWIxMWZhNmU2ZDE0OTc5Y2M5MGU2MGU5Mzo3OjAyMeY0ODIwNDM1OTVkYTk2ZmQ5MDU2NzNlZGU2YTk5ZMGI0MDc0YjE5NWU2NzU0NDEzOTQ4MWRlOTdEMjFmExxNDEzOTQyMzUyYTIqYWViMGY3NDpwOlQ6Ef
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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gio/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20boy%20people%2Dused,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNtcZHQcOmRlbmxvMTZGOGEyNWIxMWZhNmU2ZDE0OTc5Y2M5MGU2MGU5Mzo3OjZmMzc0NWNmMGUzNDE0NWE4OGMxOTdjMDYxZWU4ZjY2YzQ4NGMyMTgxYjUxNWFkODliMzBmMDg5MGRlOTUyZjNlM2UyYjpwOlQ6Ef
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNtcZHQcOmRlbmxvMTZGOGEyNWIxMWZhNmU2ZDE0OTc5Y2M5MGU2MGU5Mzo3OjA3ZDE0YTIxNjU0NDI0ZjA4MTU2NmI2OTA3NTcwMDY2ZmNhMGIzYzFiYmFkMTZiODU1MGUzZTgwOlQ6Ef
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Dr Debora Barney

From: CAO Sister
To: kaiser_mayor@sonomacounty.com; supervisor@petalumaofficial.com; jdesario@mpd.com; mayorwalker@sbcglobal.com; mayors@rohnertparkca.com
Cc: Carrillo, Angelina (BOS); Gorsevski, Alina (BOS); Lerma, Rachael (BOS); Chan-Hoy@; Board of Supervisors (BOS); CityofSebastopol; sonoma_county@yahoo.com; supervisorgorin_hopp@sonomacounty.ca.gov; supervisormember_hopp@sonomacounty.ca.gov; Arlene.Pitt@kaiser.com; Jessica.Ferguson@kaiser.com; Jessica.Ferguson@kaiser.com
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=gcZ8ti2VUYg__;!!XAzOnNmZHQzOmE0ozoxMGNmMzVhOTQtYWEtMmRhMGItMjE3YmEtYmMxMmQ2OTo3OiH1FZvJ5NTA0YlJBcFTEvF1A4VTcOkMmIkYzZmMTQ0ag4MTEuOWI4MDYwNTYxOTYzoZTkwNDY1Yzdm5ZTgwZTk5Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAzOnNmZHQzOmE0ozoxMGNmMzVhOTQtYWEtMmRhMGItMjE3YmEtYmMxMmQ2OTo3OjgwYTk6NDBhZjU4ZmQwYTk6NDBhZjU4ZmQwYTk6NDBhZjU4ZmQ

From: Lisa M
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:31 AM

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cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Miller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Harry Journalist
To: karla_ramos@concentra.com; nurserich@nelsonmedical.com; mayaa@mac.com; mayoandclinic@mayo.com; privacy@veteranmedical.com
Cc: Calvillo, Angela (BOS); Ramona, Alma (BOS); Lezlie, Samuel (MYR); Chan,Kelly; Board of Supervisors (BOS); Cityattorney; jessica.ayers@sonoma-co.gov; assemblymember.haney@assembly.ca.gov; Krista.DeRobertis@sen.ca.gov; devin.Eisenwald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:40 AM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQxOmE6bmpjMGZhNTkxYWY2NGM3MDE2NDU5Nzk6ZjY5YmYyYjhjMzAxODc3OmE4OWY6NWFjOTFkZDkyZDYwNDUyMTdjN2E5MzM5M2EwODJlMjk2MDIyYzYzOGUwZDgwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C+~text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20at%20Israeli,19%2C000%20rockets%20launched%20at%20Palestinian%20terrorist%20attacks___.YXAzCm5mZHQxOmE6bmpjMGZhNTkxYWY2NGM3MDE2NDU5Nzk6ZjY5YmYyYjhjMzAxODc3OmU2NjM0MDY1ZGVmOTNkZDkzZmEyMDEtMzNlNTFiNmRlOWVmZmI3MmZlZTUzZjE0NzZjZmEyZGFjNjg3MDk1M2ZmMThmNjgwOlQ5Tg
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Sent from my iPhone

From: CRAIG LEVINE
To: kent_mayer@concentra.com; corporatehq@concentramedical.com; mayer@fmgr.com; mayerpatton@fmgrpc.com; mayor@choiceinmedical.com
Cc: Cacciotti, Angenita (BOS); Espinoza, Alma (BOS); Levin, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jesse.arreguin@oakland.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfaffenburg@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:01 AM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993566___YXAxOnNmZ0Kv:0mE0IhpnhZiBlY2R3OlBkYmRiOWY0ZTNkYzJiNzg4ZGMwNzU4NTo3OmY0YjI6ZmNmZTNmYzZmZTlhZjI5MzNlZjI0ZmNiNDExYWE0NDRqOWVhMQnwOlQ6SEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1k6JVV5g___YXAxOnNmZ0Kv:0mE0IhpnhZiBlY2R3OlBkYmRiOWY0ZTNkYzJiNzg4ZGMwNzU4NTo3OmFmNWEtZDk3ZTE3ZTEwYmUwZGQ3OGJhMzY5YTI0ZDA1ZTI5OTA3NTY2MTlhZmZlNjQwOlQ6SEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZ0KQvOmE0IhpnhZiBlY2R3OlBkYmRiOWY0ZTNkYzJiNzg4ZGMwNzU4NTcXOjQzOGE0N2QyYThjNjBkZTc0ZDVlYjo4MGYxMDIwZDQ2ZGZlNjM0NjM0NjNlNjZmZjZlZDNkMDNjNDk2ZmE0ZGFiYTk5YzRmMTYzMzFkZDIzMzI5N2IOTAxYTFkMzNkZWIwZmEyNzUxMjgwOlQ6SEg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,15%2C000%20sequares%20Palestinian%20terrorist%20attacks___YXAxOnNmZ0KQvOmE0IhpnhZiBlY2R3OlBkYmRiOWY0ZTNkYzJiNzg4ZGMwNzU4NTo3OjVkZjYtMTY1MmY3YmFiMzI3NjU0ODI4NjI2ZTNiZmNiNWVkODM1OWYyMTY3

From: Cheryl Fisher
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:59:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl Fisher

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Frances Schweitzer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Fran Schweitzer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Limi
To: karen_spence@concentra.com; nurserick@selectmedical.com; jwilson@bmgc.com; mleventhal@bergan.com; mgarvin@selectmedical.com
Cc: Cebulla, Angela (BOS); Ramirez, Alicia (BOS); Lema, Raquel (BOS); Chan(Ind); Board of Supervisors (BOS); Clerk(Comm); gerardo.alatorre@sanjose-ca.gov; josephlyonsmayor.hansen@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6bmphNjBkYZU1MzNmOWI5NDFiOTIwNzE4MmJkZDI0ZDE4ZTU4ZjcyYzU4MDYxNGVjZTI0MmNhNjGZMzQxZGNhZmFmNjA2MzkMC1wYzI2Z4ZTktYWEzZGM2NDI0ODoxOlO3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166JVVNg___.YXAzOmNmZHQxOmE6bmphNjBkYZU1MzNmOWI5NDFiOTIwNzE4MmJkZDI0ZDE4ZTU4ZjcyYzU4MDYxNGVjZTI0MmNhNjA6bWI6bWI6bWI

From: Kayla Greenberg
To: karen_meaney@concentra.com; jmarshall@whitemedical.com; jgreaves@mac.com; maryanndrinkwater.cmac; maryrose@whitecmedical.com
Cc: Carrillo, Angela (BOS); Barrera, Alma (BOS); Lara, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6QVkYbg___.YXAzOnNmZHQxOmE6bmplZWFlN2JhMDYxYzM5YTc4M2JlYmI0NzYzZDNkYzI0OjY5Y2E5ZWNhMzM4OWRlOlE3NGE5ZWZkZGI4MlI2NDA3NGY2NDI0NjZlYTI5ZE4YUNlYmNiNTEwZDA2YjIzZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE5bzpiZWFlN2JhMDYxYzM5YTc4M2JlYmI0NzYzZDNkYzI0OjNmNzE5ODA2NzcyZWImMmEzNWM5ZGZjNjkzMGUwYjE3YTBlMzk6NDg1MjhlYmRlMTk4MDk5NTRhZTUyMTkwZDA2YjIzZTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Dfor%2Dthe%2Dpeople%2Dand,19%2C000%2Dbeginner%20Palestinian%20terrorists%2Dattacks.___.YXAzOnNmZHQyOmE6bzpiZWFlN2JhMDYxYzM5YTc4M2JlYmI0NzYzZDNkYzI0OjBlOGQlQlQlZjg0N2UzMGIzZWFlYWYwZGYxZDE0OTY5ZWVmN2MyMmQzYzg4NzQlMWUxMjk5YTI5MTMxMmIzYjk5OGFjY2JjYTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.kite.edu/this_century/human.asp___.YXAzOnNmZHQxOmE6bmplZWFlN2JhMDYxYzM5YTc4M2JlYmI0NzYzZDNkYzI0OjE5NjhkMDM1YjBkZDI4ZjU2YzI0YzI4ZjkxZDBhNDhmOTc5OkhkMzE0YTUzN3NjZjI4ZmRkYzM0ZmE5OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc0d99o/w___.YXAzOnNmZHQxOmE6bmplZWFlN2JhMDYxYzM5YTc4M2JlYmI0NzYzZDNkYzI0OjBkZTY0NTBkOTc5ZDQxNmNlZGZkOTMwMzdlYTI0MzhlMzg1ZWI3ODBkZmIyZGI1NmM0OGM0MmE5ZWI1MGFiMmgwOkY6Tg

Sent from my iPhone

From: jablonka (mail)
To: karen_pearson@concentra.com; nursing@bethesdamedical.com; pgaus@mac.com; pearsonfamily@comcast.com; pgaus@pulsarcreative.com
Cc: Cabrillo, Angela (BOS); Jimenez, Alba (BOS); Leon, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chan/Ammiraty; jessica.salomon@concentra.ca.gov; powerforwomen.harvey@powerhrtx.ca.gov; Krista.Pfefferkorn@hsrc.ca.gov; Anne.Rosenwald@hsrc.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAxOnNmZHQcOmE0aqxMDBmYmNmYjRhNzM5MTMyMDkyY2U2MzAyOmU5MDZkOTc3OTZkMDhlZDk0MzU2ZGE5Y2BkY2IyZDBmZiU0MzBiZDk0Mzc1ZGM4MDIwMTc4ZDI0OTcxYWY1NTYxNzM0ODI0ZGYxODgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BXVVYig___.YXAxOnNmZHQcOmE0aqxMDBmYmNmYjRhNzM5MTMyMDkyY2U2MzAyOmU5MDZkOTc3OTZkMDhlZDk0MzU2ZGE5Y2BkY2IyZDBmZiU0MzBiZDk0Mzc1ZGM4MDIwMTc4ZDI0OTcxYWY1NTYxNzM0ODI0ZGYxODgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQcOmE0aqxMDBmYmNmYjRhNzM5MTMyMDkyY2U2MjAxYmU5MDZkOTc3OTZkMDhlZDk0MzU2ZGQ1YWVjYjY1wN2UyYzAxOWQ5ZGQ1NDZiZTExYzY0ODk0OTI0OWEyODU1MDBhYmFlMmI2N2VlZjgzMGJlOGIwZmZmYjZWQ0YzlkZmM5YTc2YjdlZjAyMWVkV0WVhNDdiN2UxNzgwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2321=:nav=Tragically%20%2F%20for%20Jews%20people%2Dand,19%2C000%20rockets%20and%20terrorist%2Dattacks___.YXAxOnNmZHQcOmE0aqxMDBmYmNmYjRhNzM5MTMyMDkyY2U2MjAxYmU5MDZkOTc3OTZkMDhlZDk0MzU2ZGE5Y2JkY2IyZDBmZiU0MzBiZDk0Mzc1ZGM4MDIwMTc4ZDI0OTcxYWY1NTYxNzM0ODI0ZGYxODgwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/human_rights___.YXAxOnNmZHQcOmE0aqxMDBmYmNmYjRhNzM5MTMyMDkyY2U2MjAxYmU5MDZkOGJmOTI4MjU5YzU2MjQ3YTk4ZmQ5ZjgtOGQyOGQyYzIyOGQyYzIwMmM0ZDI0NzQwZDI0OGJmOTI4MjU5YzU2MjM2MmNlOGVmNmY5ZmI0YzUyOGJlNDNmOGQ5ZjQ

From: Heidi Zaner
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:01:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Heidi Zaner

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Terry Friedkin
To: karin_reuben@concentra.com; nurserose@pathcreative.com; press@pnc.com; pressoffice@thepnc.com; press@pncmedical.com
Cc: Cataldo, Angela (BOS); Espinoza, Alina (BOS); Lucik, Daniel (BOS); Chan@phl; Board of Supervisors (BOS); Chan@pnc; director.adams@pacourts.us.gov; governor.member.James@governor.pa.gov; Kristy.Pfaffenroth@law.ox.ac.gov; Anna.Esparros@law.ox.ac.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:01:09 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NVX9g___.YXAzOnNmZHQ6OmFiOmoyMDZlMzRhN2RmOTNmMmY2MGNiNjI1ZGg1MDFiNWNmYjo3OjE2NmY0NTYyOTk2YTU5MmY4ZGZkNTI3NTk4MjY2NmRlOTFkNWRlOTM4NTY2OTIwZTI1OGZlZTVmZi!-3OWTlHMTdhMiI3NjIzMzcwZk/Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFiOmoyMDZlMzRhN2RmOTNmMmY2MGNiNjI1ZGg1MDFjNWNmYjo3OjZmNzk0ZGZiNjM1ZjE0NTI2ZjNlYzM2ZkMjU5OGVkMThmOTIgMjYwNjcwN2UxMWVkMDk4M

From: Irwin Rabinowitz
To: karen_stepanian@concentra.com; concentra@hotlinemedical.com; pressoffice@sfgov.org; pressconference@sfgov.org; projects@projectmedical.com
Cc: Carroll, Angenie (BOS); Ramirez, Alma (BOS); Lopez, Hanson (BOS); Chan(sfgov); Chan(sfgov); Board of Supervisors (BOS); Chan(sfgov); angenie.carroll@sfgate.com; asamblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Aisha.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:01:01 AM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Irwin Rabinowitz
a concerned Jewish American

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923966&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0:0WF1Yml1dGTE5ZDOwZjY4NzJkOWJmZjVkZmNlYzU6T0&m=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&s=ZOmsOlOETg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZJ6dNVVNgg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&m=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&s=ZOmsOlOETg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&m=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&s=ZOmsOlOETg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-25E3-2D-2Dtext-3DTragically-252C-2520-2525-2520for-2520the-2520people-2520and-2520government-2520of-2520Palestinian-2520terrorism-2520attacks.-2520-2520-2520YXAzOnNmZH0cjpOmFiIbzo5YjI1ZWYwYjImODhjYjhkMGNlNzM5MjQ5NjJhNmMyYTo3OjU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&m=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&s=ZOmsOlOETg&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkxn5b99zo__YXAzOnNmZH0cjpOmFiIbzo5YjI1ZWYwYjImODhjYjhkMGNlNzM5MjI5NjJhNmMyYTo3OjU2MzE6MDRlMTA0NzI0MWVjNzg1YWI4ZTFmODU1YzAzZTUyNDA0N2E2OWUyYjU1MWI5NWOfYjZiNGOzNDhjN2ItYmFjOlE6T&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&m=Ew1ZWYwYJJmUOBtYJbkMGNlNzM5MjI5NjJhNmMyYTo3OmU2ZTI6OTY3ZmYzMjJlZGNlZmVkZmNlYzU6T0&s=ZOmsOlOETg&e=

Sent from my iPhone; please excuse typos

From: Setareh Adelipour
To: karen_mayor@toronto.com; mayorjoe@torontomedical.com; mayor@mail.com; mayorwilson@toronto.com; mayor@toronto-medical.com
Cc: Calvillo, Angela (BOS); Jenkins, Abra (BOS); Leon, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Clerk@mail; jessica.calvert@toronto.ca.gov; powertotamember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Setareh

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZmNlOjU6NzI0MmI2OTIwOTBkZmE5YmY6fKYTBiZGYyJGVzNDFmZTlkZTBkYjBiNzQxYZQwMzNkYiJkZGJkZTmxOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BZVVYbg___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZmQzMjc5ZTkzMzk0YzY1MmEwNjk3NGZkZWY2NTIwNzk0NjM2ZmMWY0MzU1YWJkMDgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZmQzMjc3OmQ0MDU0MjE4YmE3YjAwOGI2ZTJhOTBkNDc2ODc4NzglZOlJNTAyMWRlMTllN2Y3YWY3NTgwMGY0OWEyMTM2Y2la2QzNgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2C%20for%20the%20second,19%2C000%20wounded%2Dand,19%2C000%20unreported%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZjgzMGZlNjc3OmQ0MDU0MjE4YmE3YjAwOGI2ZTJhOTBkNDc2ODc4NzgxOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://arcolaw.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZjgzMGZlNjc3OjU4MjY0YmY3M2Y1MWI0N2RmGDc3ZGY1YmZiYjAyMTk4ZWRjMGJmMGI4NZY1NjMxNjc5YjE3MDk3MDI0YzBkNGNkMDNlYTM1YWM1OGM2Yng2MzNkOWE3NzNkYmZmNjQ5YjE3MDk3MDI0YzBkNGNkMDNlYTM1YWM1OGM2Yng2MzNkOWE3NzNkYmZmNjQ5OjE6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c5vwkxv9d99o___.YXAzOnNmZHQvOmE6bmo2MmM1ZW3mYTdlM2RkNjc1MDE3OTBkMGU0ZjgzMGZlNjc3OjMyZmU6MDAxMDE5OGI3YWM4N2IwNmQ0OTM4My0jAyYjI3MDgwMzNiN2M2MGNiNjZlZhmZjI4MWY0mODk5YzY0MGY0YmQzZTgxNmwwOlO6Tg

From: Karen Cohen
To: kevin_stevens@concentra.com; michael.dooley@medical.com; gregory@mac.com; evan.wallace@disney.com; mayor@charlestonmedical.com
Cc: Castillo, Angela (BOS); Ferreira, Alda (BOS); Lock, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Citadmin@; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:02:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmE6bzo1ODk3YzY1MTIxNTA2MzJlNTlmZjU1OGFkNGNhMzkyNzo3OjdhMWI6OGVmN2IwMDMwYTIxYmI1ZWI2NmVhNDdlYjk4YWIxODg1ZGI5ZTo6NjswOlQ5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV9g___.YXAzOnNmZHQxOmE6bzo1ODk3YzY1MTIxNTA2MzJlNTlmZjU1OGFkNGNhMzkyNzo3OmZiNTU4MGE3YzY2NjFjOGJmZjQyYmE1wMTM5MzNiNjU0ZmI5Y2UyNTc4NjQ0NzE0OTI2ZWZhMDI0MjA1N2I6NjswOlQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOnNmZHQxOmE6bzo1ODJkYzY1MTIxNTA2MzJlNTlmZjU1OGFkNGNhMzkxNjo3OjJlMDM6NGZjYTg3OGMyNzExNjQ0ZjU0YWQ0NWQ2OTg5ZTA3ZWY2NTNjODI0NTZkMDgzZGI2YWQ0NTJmYzZlZDk3YTNlYWFlZTcxZTY4ODNhNGE0ODY4YWYwYTYwNzE1YzZlYzI0NmM5YmE0MWYwYTYwNzE1YzZlYzI0NmM5YmE0MWYwYTYwNzE1YzZlYzI0NmM5YmE0M

From: Daniella G
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:02:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daniella Smith

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: dorothymelvin@icloud.com
To: laura_newton@concentra.com; corporate@hrhr.com; mayorwilson@hrhr.com; mayor@hillscrossing.com
Cc: Cecilia_Argenti_(BOE); Ibarrera_Alma_(BOE); Lara_Daniel_(BOE); Chair@bof; Board_of_Supervisors_(BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 11:02:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6QVkYNg___.YXAuOmNmZHQuOmFlbzowNmQ3MDY4MDEyZjBiZjA1N2Y4OWI4ZjNjOGM1MTY3NjozOjM2YjE0YWY2ZTkxYmI0MGE4OGE2ZTVkMGJmZjk4MTVkMTRiZTI0NzBkNWUlOCJvZGJmZlOkMD

From: schechter.e@icloud.com
To: karen_spencer@concentra.com; jmarcello@phillymedical.com; jsteuer@mac.com; mercantile@flytrapr.com; pressinfo@phillymedical.com
Cc: Gelb, Angela (BOS); Bernera, Alexa (BOS); Lane, Nenad (BOS); Chan(staff); Board of Supervisors (BOS); Councilmtgs; senate.senate@senate.ca.gov; assemblymember.house@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:03:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

E Schechter

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFiOmEyMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmM0YmQ0ZTg0ZTM5NTZiNzU1OWY0NzQ0ZjA1NzU5NzM4Yzc5ZmQ1OGZiNzU4MTAxNzoyOk5EOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVb7g&___.YXAzOmNmZHQxOmFiOmEyMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmM2NjY5MDk1NWM4MGNiNjcwNGJlOGU4MTAxNTA3NTo5YjpwOlJQSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQxOmFiOmEyMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmV0YzE0YWE5ZjBmNjVkNjAyNzQ1YjFkN2Y1OTZkOGMxOTU3NTQ2ZWFlOGQ5OTE5NjZiZjJlZjlmOWYyMzNkNkNmNjE3NjpwOlJQSTg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ar/sg/58/statements/sraasg8580925.htm%23:~:text=Tragically%20%2D%20for%20many%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmFiOmEyMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmY3MmQ0MDIyYzFiOWFiZjEwMDBlYTYwZThkYTpwOlJQSTg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century#annex_ann___.YXAzOmNmZHQxOmFiOmRmMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmM4MGI5NTM1MGVmZWMwYzQ3YTI5ZTZhNmFiMDIxMTdhNWUzOWY2ZTMzOGY0YmUwMTk3NjFiOWUzODk5ZDAyMzhiZGNhMjpwOlRGRTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvw36f9lo___.YXAzOmNmZHQxOmFiOmEyMTIwYmRkNDk4MDViYzgxMTcxYmYxMmIzZGZiYTg0OTo3OmE5YmQ0ZWQ1MjRmOWI0NjVjODBhYTY0Nzc3MjAxMTI1YTgxZDI0YTk0NmU0MjQwZGVmYTBlZmI1NTNiMzZkZjZlb3OTJjMmoxOlQ6STg

Sent from my iPhone

From: Beverley Freedman
To: kaplk_mayor@pressca.com; policecc@policecanada.com; mayor@mpc.com; mayorwebline@mayor.com; mayor@ottawacanada.com
Cc: Cabello, Angela (BOS); Bonnick, Alisa (BOS); Lacey, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clustrom@; jessica.ashcroft@mpp.on.gov; lawenforcement.hqwww@lawenforcement.on.gov; lawenforcement.hqwww@lawenforcement.on.gov; Krista.Pfefferkorn@pen.on.gov; Anna.Esparza@pen.on.gov
Subject: Major Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:03:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beverley Freedman. RPh. MDes Design for Health.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmFiOnn2NThmOTMwMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjI1ODU6YjM2YjM1Nzc0MzQxNzcyMTE3MmQ0YjA0NjY2ZjNiOTZlNjU5N2NkYzFiYmRlMDVhMGU0NzZkNmFiNDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYV7Ng___.YXAzOnNmZHQyOmFiOnn2NThmOTMwMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjM4e5mU0ZTgtYzFiNzBlZTFiMmRkMmRjZTBjZTQ5ZmUxYjA1OTI5MTM5MmNkMzVlOWNmZkYtNjmwCkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnn2NThmOTMyMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjgtZTA6Y21lWFE2MDF0MzkyZTI4NzE5NDJjMWU4MjUzMjgtZTM5ZDZlNzcyMmU1MjIeYTIhODN0NzdkYWRiYzhjZmUwMDpwCkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20hepatate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQyOmFiOnn2NThmOTMyMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjE0NzA5YjM3MjY0YWQxYzk1YmJmMGVmMjgyNzRhNWEyY2Q3YTQ5ZTc2YzU2ZGZmMTkwYjcxODEwMDMzNmYyOWM4NjgwCkY6Tg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmFiOnn2NThmOTMyMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjBlMTA6NGI1YWM2NTlhZmE2NTgzNzVlMDdhNjFlMDJlZTY2ZhcYmJmZDBiNWE1YjgtZDY0ZDk5NDg1Nzc5MmRiZmwCkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmFiOnn2NThmOTMyMjlkYmU3NmEyZTM2YzdmNTIxMzM1MTUxYzo3OjE2ZjE3ZTNhZmRlMjCwYzMxZjI0NGJlM0ZjMTI0NmgyZjI5NGFkMTk3OTZkZDNkYmwCkY6Tg

Sent from my iPhone

From: Lincoln Sidcrup
To: kelly_newton@concentra.com; reception@valley-medical.com; pappas@mac.com; drjenniferlim@hotmail.com; mmoss@patientcentral.com
Cc: Cabrillo, Roberto (BOS); Barrera, Alma (BOS); Lee, Daniel (BOS); Chen2nd; Board of Supervisors (BOS); Chanmoreno; jocelyn.kelley@sfgov.org.gov; jessenovember.haney@sonomby.ca.gov; Kristy.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNmZHQxOmE6bzoyNjM1ZGY3OTZkMDNiNGU2NGYwZWRmNTFkNTo0MmgyYzo3OmExMmE6YzBiZGMwMTgxMzU1Nzk4NzcxZDgxMjE5NzU4MjE5MTc4MGU3ZDgxNmE3NTg2ZmU4MjU5MTEyYzo2OTo3NzY3YjI5MWEyYzMzZWIyNTI0ZTA1M2M1MmEzNDg3ZTZlOTY0NzNiYjI5ZjM2ZmZGZiZDE5ZTpvOjQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOmNmZHQxOmE6bzoyNjM1ZGY3OTZkMDNiNGU2NGYwZWRmNTFkNTo0MmgyYzo3OmUzNjE0MGIxOGFlMjQ1MWEyYzMzZWIyNTI0ZTA1M2M1MmEzNDg3ZTZlOTY0NzNiYjI5ZjM2ZmZGZiZDE5ZTpvOjQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoyNjM1ZGY3OTZkMDNiNGU2NGYwZWRmNTFkNTo0MmgyYzo3OjQ0MTA0MmMxMTQ2MDE5NTAzNzg5ZWE3N2E5OTM0MjkwYjUxMzMxNTBlZmI0YjYxYWZlNTE0MGQyYzo1MzZGZiZDE5ZTpvOjQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.+___.YXAzOmNmZHQyOmE6bzoyNjM1ZGY3OTZkMDNiNGU2NGYwZWRmNTFkNTo0MmgyYzo3OjRjMjE6NTA4OGMtNWNkYmY0YmRiNDNkZjEyZjE2Ngx/NTUxYWZhMWMwMDZlNzczZDY2YmFmZDYwYZU2ODcxNTIyYmI5YzpvOjQ6ETg
(4) https://url.avanan.click/v2/r01/___https://arcadon.law.yale.edu/25th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzoyNjM1ZGY3OTZkMDNiNGU2NGYwZWRmNTFkNTo0MmgyYzo3OjkyMDY5OTk0NzNhMDIwOGY3MDlmMDE5NWRjZTkyZDE4ZTIwOjE1YjU5YzI5YjUzNmQ0OGIwNjMwMDE1Y2IxNDZhMDA4ZDQwOjE6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Barbara Bolshon
To: keith_rowley@concentra.com; contracts@telecmedical.com; pmack@cnw.com; marcsaskins@cnwpac.com; mtaylor@telecmedical.com
Cc: Cabello, Angela (BOS); Soriano, Alisa (BOS); Lane, Daniel (MYR); CheckSelf; Board of Supervisors (BOS); Chan@cnwpac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Anna.Caramagno@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:04:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://urldefense.clicktv2.com/v1/01/__https://www.bbc.com/news/uk-england-london-68803766___.YXAuOnNmZHQ6OmE6bzo3N2E3ZGJkMGRiNmY4NTUxZjk0OGJlZjNkYzYzZjlzNmJlOjM2MWYzZDk1MzY5NzA1NGY0YmZhNGI1ZGFlOGMxYmIxMWZiYzZkY2MwNWBiN2YmNGZlNWNmZTBmMGE4ZDc5YzgwOTk5Tg
(2) https://urldefense.clicktv2.com/v1/01/__https://www.youtube.com/watch?v=g-Z8i0NYVNg___.YXAuOnNmZHQ6OmE6bzo3N2E3ZGJkMGRiNmY4NTUxZjk0OGJlZjNkYzYzZjlzNzm8ZDE0YjMyMzY0Yjc5NmRlYTFjZjk5YTI3NTg5OTk3YTI4YTI4NDBmOTI1MzU3MDc2NzNmNmI5NTg5OTk3Tg
(3) https://urldefense.clicktv2.com/v1/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQ6OmE6bzo3N2E3ZGJkMGRiNmY4NTUxZjk0OGJlZjNkYzYzZjlzNzo3OjBlYzU0MmRlbZmYzMGY5MmFjM2E2ZGZjMzQwZTg0NjY3YjJmZmY1YTE0MDYwOTcxOWIjMzJkZjU4NmViNjEzMmU3NDM1NTgwOkY6Tg
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(4) https://urldefense.clicktv2.com/v1/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQ6OmE6bzo3N2E3ZGJkMGRiNmY4NTUxZjk0OGJlZjNkYzYzZjlzNzo3Oup4ZDA0ZDI0ZGJmYWNlMjk1OTgwYTJmM2Y5YmM4MDI2OTdkYmE5M2YzMDY5NjEzNzYwNmQzNTQ1ZDIoNjBmNmI1MGNlMDgzwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.clicktv2.com/v1/01/__https://www.bbc.com/news/articles/c0wkxvq9d9vo___.YXAuOnNmZHQ6OmE6bzo3N2E3ZGJkMGRiNmY4NTUxZjk0OGJlZjNkYzYzZjlzNzo3OmM4YzM0MmRmMjMxNmY4OTFmZjY2YTgyM2VkYzNmMDBkODEzZTkzNDEwODBmNiNiMGZiMWY5MGY0NDMxN2U0YzA1NmJmNzgzwOkY6Tg

Barbara Bolshon
Sent from my iPhone

From: Shira
To: kelly_martin@concentra.com; mmerrell@reliantmedical.com; tamara@hrge.com; tmccaskill@chrysler.com; tmarsh@bellecorpmed.com
Cc: Cabello, Angela (BOS); Jemina, Alex (BOS); Levit, Daniel (BOS); Chan(Law); Board of Supervisors (BOS); Clerk@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:04:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shira Manne

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue_Ed_Ka_Ge1ZMOAYr67A&m=Ni1ZYJNGtlxOeD5Ehm0Y0kFZTV-eNZOfZDZiUiZOTY4MzM5NGMtYmY0Ni00ZjE5LTE5YjItNTFlZTVmNjQ3YzQ4&s=Ue_Ed_Ka_Ge1ZMOAYr67A&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZfi6NVY9tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue_Ed_Ka_Ge1ZMOAYr67A&m=Ni1ZYJNGtlxOeD5Ehm0Y0kFZTV-eNZOfZDZiUiZOTY4MzM5NGMtYmY0Ni00ZjE5LTE5YjItNTFlZTVmNjQ3YzQ4&s=Ue_Ed_Ka_Ge1ZMOAYr67A&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-25google_vignette&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue_Ed_Ka_Ge1ZMOAYr67A&m=Ni1ZYJNGtlxOeD5Ehm0Y0kFZTV-eNZOfZDZiUiZOTY4MzM5NGMtYmY0Ni00ZjE5LTE5YjItNTFlZTVmNjQ3YzQ4&s=Ue_Ed_Ka_Ge1ZMOAYr67A&e=___YXAzOmNmZHQ6CmFiOmo0YjhlZWY1MTBlZTYwN2Q5ZDZiYjI2OTY4MzM5NGM5Ym3QjQwMzc0ZGVjOTE0M2FhZjRmMjRiZjQ3NDJmNTh3NjhkMzM4OTExZDgxNTk3NGkwMmU2YjNjYTIxYjUxMZFmOWY4MGZlNzgxOk6Y6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue_Ed_Ka_Ge1ZMOAYr67A&m=Ni1ZYJNGtlxOeD5Ehm0Y0kFZTV-eNZOfZDZiUiZOTY4MzM5NGMtYmY0Ni00ZjE5LTE5YjItNTFlZTVmNjQ3YzQ4&s=Ue_Ed_Ka_Ge1ZMOAYr67A&e=___YXAzOmNmZHQ6CmFiOmo0YjhlZWY1MTBlZTYwN2Q5ZDZiYjI2OTY4MzM5NGMyNjQwMGZiOTE5MjFhZjY4MzM5NGM5YzM5NjQwZTBlY2NjNzBkZj

From: [Me Email]
To: public_meeting@concentra.com; privacyoffice@concentramedical.com; engage@press.com; engagement@concentra.com; editorial@publicinterestlegal.com
Cc: [Cecilia_Rosetta (BOS)](mailto:Cecilia_Rosetta@bos.gov); [Ramirez, Alina (BOS)](mailto:alina.ramirez@bos.gov); [Leslie_Dancel (BOS)](mailto:leslie.dancel@bos.gov); [Chen,Ethan](mailto:ethan.chen@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [Ghaemmaghami, Amanda (BOS)](mailto:amanda.ghaemmaghami@sfgov.org); amandavmartinez.bateau@townsville.qa.gov; Kristy.Pfefferkorn@town.qa.gov; Anna.Esparanza@town.qa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:04:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OmI0OTk0OTA0ODM4MjNhNWY3OGMxODBjZDU2YTRhNDM2NGRmZiAxZGMxMWE0YzAzZmQwNZM2YzY0ZjI0MmIzNjc4OGZlNTowOjk5Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV9g___.YXAzOmNmZHQxOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OmI5NTc3OjEzMTI1OSBmMF9MVmc3MTg5NTQxMDk0NTc3NTkxYzdjNWNiMjE4YTVkNTI3NjQxMmQwOTc2MGI1NWNkMzI4NTgwOjk5Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OjUwZmM0MGFlYWQzNWEwNzU3MGJlYWMtMjVlNGNkMzI4NTgwOjk5Eg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir58/statements/Israeng030925.htm%23:~:text=Tragically%2C%20the%20Hon%20people%2Dlived,19%2C500%20separate%20Palestinian%20terrorist%2Dliteracks___.YXAzOmNmZHQyOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OjE5ZTY0MjAwOTA0OTIwYjRhNDc1ZGIwNDZmYTA0MDVjYTUxNTYzZDk0YjhlODY4wMWY4YTZkOGViYTM5ZmEtE2tDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OjI5NzgtNWI3M2FlMmQ2ZmY5YzY2MjZlMmNmZjk2ZGY2YWYyZGZmNzMzNzdlZjAyNmI2NmI1NGUtMGUtMGJlYWMtMjVlNGNkMzI4NTgwOjk5Eg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvn9d9lxo___.YXAzOmNmZHQyOmFiOmo1NTBmZTcxZjY4YWNiNDY3MDIxMTg1MTM0MjcxMmM2ZjNlYTo3OjI5ZmI0MWMwYWM4MjM2YzE0OWY3MmI4MzFlN2M5ZWRmOTM5ZGRiNDQxMjYxMzQ1MzA4MWNhZjA2MmIlYWZhNzAxZTdlNzFiYzQwOkY6Tg

From: Beverly Hornstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Important! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:04:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Beverly Hornstein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Miriam Gross
To: karen_newton@concentra.com; nurserick@valleycreekfuel.com; peterson@mac.com; maryweinberg@comcast.com; pmarsh@pediatricmedical.com
Cc: Carrillo, Angelina (BOS); Bonilla, Alma (BOS); Lopez, Rafael (BOS); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov; jeanaire.angeles@concentra.com; assemblymember.haney@assembly.ca.gov; Kelvin.Pfeffer@mail.house.ca.gov; Kevin.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:04:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

M Gross

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60892366___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgxMjZYzNDFhYjcxYzZjYWVkMmEwZDM4OTo3OmY5YzU5MmViYzk3OWIwZjQ5MzQ3ZTM0OTU5NTUzMDIwZjQwMjgwOlO3E5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z166OUV3Yg___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgxMjZYzNDFhYjcxYzZjYWVkMmEwZDM4OTo3OmE4OTI4OGI4ZGU4ZTZkMTdhMjU4ZjA0ZjU4ZTZhNzRlZDc5YTZlYjhlMTI4MTI3ZTNiNjg3N2U0MTcyZGVmMTYzMjQ2ZDNlNDgwOlO3E5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/libs-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgyMzYzNDFhYjcyYzZjYWVkMmEwZDM4OTo3OjE4NmE0YjgyMDVjNzVlYTAxMGVjMDIwOlE4NmE0YjgyMDVjNzVlYTAxMGVjMDIwZjQwMjgwOlO3E5g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgyMzYzNDFhYjcyYzZjYWVkMmEwZDM4OTo3OmY4MjE3ZjE3ZjY3ZjM5MWViMWE0NGFlMjY3MzU5ZDU4OGI4NTQ0YWQ4ODUxYzc4YjgwOlO3E5g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgxMjZYzNDFhYjcxYzZjYWVkMmEwZDM4OTo3OmY3MTY0MmNmMzg5ZjE5ZGFkZjVkNTVkMDE5NzdkNmI1NDBkZmU2YzFiOGM3ZGZiZTJmOTgwOlO3E5g
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clyekvr3t09o0___.YXAuOm5mZHQvOmE6bmo1YzdiYWI6MjgxMjZYzNDFhYjcxYzZjYWVkMmEwZDM4MTo3OmZhOWI1OGMzNjNjOWY0ZjM2ZlODQ0ZjZiOTI1N2FlMTM1YmQyYzdiNjU5ZmNmNmZTZiMjU5ZTY4ZmQwZTlkOGQ4YTgwOlO3E5g

Sent from my iPhone

From: [Redacted]
To: [Kaplan, Anastasia (BOS)](mailto:anastasia.kaplan@mail.com); mayorofficeboston@mail.com; pmaurer@mail.com; mayorwalkoski@mayor.com; pmayor@statecriminal.com
Cc: [Cabello, Arianna (BOS)](mailto:arianna.cabello@boston.gov); [Breitenberg, Abbie (BOS)](mailto:abbie.breitenberg@boston.gov); [Lydia, Damon (MAS)](mailto:damon.lydia@mass.gov); [Chan Ballotti, Ayanna (BOS)](mailto:ayanna.chanballotti@boston.gov); [Board of Supervisors (BOS)](mailto:boardofsupervisors@boston.gov); [Quattrocchio, Angela (BOS)](mailto:angela.quattrocchio@boston.gov); annamaria.allen@boston.gov; essentialmember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ayres.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Porters Hill Concentra
Date: Tuesday, January 28, 2025 11:09:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOmNmZHQxOmFiOnoxMjM2NGExYTNiZWU3OTgyZjU3ZGE1MjI1ZGMwMTQwZDo3OmJmMTk2MTc0YjdkNTU1MGE4MTBkMDYxZTNlZjE0YzAxNmwwOlO3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360NVVNg___.YXAzOmNmZHQxOmFiOnoxMjM2NGExYTNiZWU3OTgyZjU3ZGE1MjI1ZGMwMTQwZDo3OmJmMTc4NTgyNTU1MmYlMTk0NzhkZDBjZTcyZTI0ZWFjZTM2MDOxOTMwNWE2ODVlOWI7MDI5Y2U5YjhmOWNhZWNlZmZmOlO3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFiOnoxMjM2NGExYTNiZWU3OTgyZjU3ZGE1MjI1ZGMwMTQwZDo3OjJkoODE0NTdjMjVjZTcxNjFkZmU4ZDE2ZmU2MzVlMjVlNzExYmMyMGMyYTA4NzQyMzJjYmVkZjhmNWMxOTI0MTE2ZjBkMDpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20hectares%20Palestinian%20forest%20has%20been%20destroyed%20since%20the%20beginning%20of%20the%20Intifada___.YXAzOmNmZHQxOmFiOnoxMjM2NGEzYTNiZWU3OTgyZjU3ZGE1MjI1ZGMwMTQwZDo3OjJjYzRiMWVkNGEzZmEyZTMwYmMxZjE2ZlN3NmNlNzA2NjE2MDpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFiOnoxMjM2NGEzYTNiZWU3OTgyZjU3ZGE1MjI1ZGMwMTQwZDo3OiguZWQ0MDUxOTBiNTg2NTkxYTVkMTVlOGJlNzhlYzZmMjY2NDI5ZTY4NGJkODIxNiU4OWI0YzYzNTQ2ZGZmNGY2ZmFkZjoxOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvdld99o___.YXAzOmNmZHQxOmFiOnoxMjM2NGEzYTNiZWU3OTg5ZGE0OGE1MjI1ZGMwMTQwZDo3OjNmMWE0ODlDMzc4ZmI2YTA2Med1yOWQ1YmRkZmJkMjIwNjAyOWJkOGM4MjU2Mjk3MDgwOTNDU5N2UxMDBlNmVzZDAzOGUyMDgwOlQ3Tg

Sent from my iPhone Rabbi Debra Newman Kamin

From: Cara Altman
To: [redacted]
Cc: [redacted]
Subject: keffiyeh Worn by Healthcare Professional at Yeshiva Hill Concordia
Date: Tuesday, January 28, 2025 11:09:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: A keffiyeh is a modern day swastika. The Palestinian cause is all about killing Jews.

Dear Concentra Medical:

In January 2025, a patient came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also wore a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a **piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023**.

By wearing a **keffiyeh, a symbol currently banned from many U.S. and international venues** (1), this healthcare professional has **publicly aligned herself with rhetoric and actions that,** at a minimum, **are anti-American and justify and glorify terrorism, violence, and hate**.

There is nothing religious about a keffiyeh. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. (2,3)

It has **become the clarion symbol of Hamas terrorists who seek the destruction of the only Jewish country in the world, Israel**. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, **the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide**.

Concentra **would not allow its employees to drape themselves in Confederate flags** or to wear Nazi swastika pins at work. By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. **This would not be tolerated for any other ethnic or religious group**. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. **The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews** and obliterate the democratic state of Israel. (4,5)

In today's climate, where antisemitism is dangerously on the rise and **violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers.** Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Respectfully yours,

Cara and Art Altman

"*A country is not just what it does... it is also what it tolerates.*"
—Kurt Tucholsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OmQ5NGYzZTg5YTU3OWZkOThhMTI3NDkmZjMxYTY5NzMxOTQ2ZmVkMWZiZjY5MxIxZTk1NjRjMzg3OTcxY2VkZTZmYTc0Mjg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z566VVtNg.___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OjI4MzZjHMzM5MZYtYzIwODBkZGM5OGRlNTQ2ZGMyNWQ2MjI4NjM0ZhNjY4ODcyMWI0ZmRkOGExOmE3M2I1ZDJmOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OmFjMQ2QlOTY2MWUyNzE2YTdkMGM4YmRmYWQlOGU1ZGYxk2NDNmMWZhMzEzZTYyYzc5ZmE4ZDNjNjc3ODgxNDc2YTBkMzZkOTg0OlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmgE030525.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20wounded%20Palestinian%20terrorist%20attacks.___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OmQ2MGQ2ZmNlNTVlMTVkYmNhODI4MWRkYTE1MjVkMTJmMDU4Y2M4MjA2NDMxYzRmODcxNDAlNDZkNzM1NTNiMzU1NzU0YTg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OjJhMWU5OTlkZjRmZDZiNjE5OGRkZTQ2YjUzZTgwMDA3YTVhNDVhMGM1OTNlZjVkYWUxYZUwNTQxZWIyMDcwNTY2YWFkZjg0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vkxv9df9vo.___YXAuOnNmZHQyOmEIbzpIODo4NjdkNGNjYTE1YWY5ZDM3MZYxN2FlYjM2MDAyZjo3OjExOTI6YjQ1MGMxYjRhNmYzNGhNzdyZjM5YmY2YmI4MjQ2YTgxZTc1ZjUZmYwZDgwMGRiOTZiNzgyZWY5MjNhYWYyNzp0OlQ6Tg

From: mahal121@icloud.com
To: kevin_mayne@sonomacty.com; jackson@petercmedical.com; jgreen@bmp.com; mgonzalez@bmpac.com; mlevin@petercmedical.com
Cc: Gabrille_Rosetti (BOS); Ramona_Allan (BOS); Leon_Ferrari (D-FD); CherylGaff; board_of_supervisors (BOS); chairman@; director_palmer@sonoma-co.gov; jessentenmeier.hanes@sonomacty.ca.gov; Kristy.Fiefferkorn@sen.ca.gov; Kristy.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:06:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African Americans, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michele Miller

Attachments:

(1) https://url.avanan.click/v2/d/01/___https://www.bbc.com/news/uk-england-london-68985366___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc3OjI1ZGQyZjU0NTAyYWQ0YzQxMzUyZDI1ZWVkMDBkMzY5N2EzOWExNTYwZTE4YTg2NTk1YjE4MDRlY2Ye5W01iMzMyZTgwOlQ6T
(2) https://url.avanan.click/v2/d/01/___https://www.youtube.com/watch?v=g-Z86NSVVNg___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc3OjI1ZGQyZjU0NTAyYWQ0YzQxMzUyZDI1ZWVkMDBkMzY5N2EzOWExNTYwZTE4YTg2NTk1YjE4MDRlY2YwZTE4ZGIyMDI5NzM5MTE4YmY0MGJlOTU5YTVlZGE6T
(3) https://url.avanan.click/v2/d/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc3OjIyNGQ2OY2M4YjYwZTg5ZWNlNWU3OGE4YWE3NzNoYzY2ZmQ0ZTg
:https://url.avanan.click/v2/d/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20last%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc3OjhlNGE0OTQ0ZWY2OWQ2YjE3OGYwNWUwMjhjYjhmYTlhMzMtMlZDkwODIjMmFhMTI1ZWNkYWFhNTUzMjfhNDMwOlDlhYmQyNjgwOlQ6T
(4) https://url.avanan.click/v2/d/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc3OjE4NDM4MTUxMmNhMzY3YjI2ZmZlZGU1ZTY4YjY5YjZlZlhmNGJmNDE4NzI4MDE0YzU4MTBlN2E2ZTIwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d/01/___https://www.bbc.com/news/articles/cl0wkvw5d9lo___YXAxOnNreZHQyOmE0bzo6ZTEwZmMyZWM3ZGU1MDExYTBhMTBmYTZlZDMwYTAxMTc4OjExOTcwMjA2YjE2MzU2NWIwYmFhZTM1OTk4MDI6NTQ0MGU1NzMxZWU1MGY0YDNlMzMwMWZlMDFkYjBkZTc0Yjc0MTQzMGY2Y2Tpw5IQ6Tg

From: Mindy Barber
To: karen_meador@concentra.com; outreach@retinamedical.com; pressoffice@nbc.com; newsworkbox@theregister.com; press@thatsmedical.com
Cc: Catcallo, Angelica (BOS); Espinosa, Alexa (BOS); Leila, Daniyal (BOS); Chairman@; Board of Supervisors (BOS); Chairman@nbc; benjamin.alexander@theregister.co.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfeffelkorn@fool.ca.gov; Amira.Esperanza@fool.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:05:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mary Ball

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOmNmZHZuOmE6bmo3YWZmZDZkZDQ3MzhlOjxYiFJZDZjZTg0YzYxYTBkNGY0MTo3OjEzNDU6ZTVlNmIxMDIxNDUyZTVlNmRlMjRlYTZiOGUxNDNmMWYwMGUxMTA1ZmcyYzAxbkMDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tbVVNg___.YXAzOmNmZHZuOmE6bmo3YWZmZDZkZDQ3MzhlOjxYiFJZDZjZTg0YzYxYTBkNGY0MTo3OjEzOmM1ZDk0YzcyNDk2NTBkYzYxZTI3MmQ2OGEzZjZlOGE3MTE3OGVkNTFkNjk2YmMTE4ZDFmNGZjODg4OTU5ODVlM2GfiNzM1NGRjMTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo5YWFmZGJlZDQ3MjUxYjE1ZDVlZTg0YjY1YTBkNGYtMTo3OjVkYzVWQ6NTFkNzZjGlJqNZE0NDMwYzEwNDU3MzliNDI0ZjBkYzRmMTE4ZDFmNGZjODg4OTU5ODVlM2GfiNzM1NGRjMTpwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hamas-as-nazi-germany-a-comparison___.YXAzOnNmZHQxOmE6bzo3YWZmZDZkZDQ3MjUxYjE1ZDVlZTg0YjY1YTBkNGY0MTo3OjE1ZDk0NTA2MzY0OTo4bm5tbm5tZmRhbmZhMzI3NTdmNzQzNjZhY2U4MGNmNzQzNjZlZTU2NDBkODMzNzMxMTk0NzQzNjZlZTU2NDBkODMzNzMxMTk0NzQzNjZlZTU2NDBkODMzNzMxMTk0N

From: publisher@icloud.com
To: karen_newton@concentra.com, jennifer.allen@concentra.com, gerry.ryan@gmail.com, mariyam.khokhar@concentra.com, shawn.dyer@concentra.com
Cc: Lebello, Roberto (HQ) (lebello_roberto_hq@bah.com), Lynch, Patrick (HHS/OS) (Patrick.Lynch@hhs.gov), Board of Supervisors (BOS) (bosclerk@sfgov.org), governor.gavinnewsom@gov.ca.gov, governorremember.harvey@governorbp.ca.gov, krista.PfeiferBoom@sen.ca.gov, krista.Kapsner@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:06:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ16NVV9g___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjE1OWJmYzEzZTJkYzI0ZDJlMzk0YTU4ZTI0YjU5NzFmZTJlYjNlMzk4NjY:aHR0cHM6Ly93d3cueW91dHViZS5jb20vd2F0Y2g_dj0xNVZWOWc___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjE1OWJmYzEzZTJkYzI0ZDJlMzk0YTU4ZTI0YjU5NzFmZTJlYjNlMzk4NjY:aHR0cHM6Ly93d3cueW91dHViZS5jb20vd2F0Y2g_dj0xNVZWOWc___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjM1MjcfCgAyOGRlMWQlOGTE:3MiBNzk:YvlNTlfNNj11YmY4YmY2NWZmNGZmNjFiZjmwOlQlQkTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjE1MDIxMGM0YzNkNWY4YmQwMzM1MmYzOWY0MDViYTExYzFlZTJjNTdhMjgwNjgxOlQlQkTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamg030925.htm%23:~:text=Tragically%20%2FY%20for%20his%20people%2Dand,f)%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRjMjZmZmIxNWW4MWY2NTY5MmI2OWJmMjY1YjA5ZmIxNWW4MWY2NTY5MmI2OWJmMjY:aHR0cHM6Ly93d3cueW91dHViZS5jb20vd2F0Y2g_dj0xNVZWOWc3MGZkNTk4MjZlNTMzNDNkNWNmYzYxYmY2MWY2UDMxYTVhZjBhNDA2YjgyNDlkMjBjMTRmN2Y1MzhmNDNkNmYzYxYmY2MWY2UDMxYTVhZjBhNDA2YjgyNDlkMjBjMTRmN2Y:aHR0cHM6Ly93d3cueW91dHViZS5jb20vd2F0Y2g_dj0xNVZWOWc3MGZkNTk4MjZlNTMzNDNkNWNmYzYxYmY2MWY2UDMxYTVhZjBhNDA2YjgyNDlkMjBjMTRmN2Y1MzhmNDNkNmYzYxYmY2MWY2UDMxYTVhZjBhNDA2YjgyNDlkMjBjMTRmN2Y:aHR0cHM6Ly93d3cueW91dHViZS5jb20vd2F0Y2g_dj0xNVZWOWc3MGZkNTk4MjZlNTMzNDNkNWNmYzYxYmY2MWY2UDMxYTVhZjBhNDA2YjgyNDlkMjBjMTRmN2Y
(4) https://url.avanan.click/v2/r01/___https://oroton.law.yale.edu/20th_century/hamas.asp___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjE3OWY0MDE1Mzc3MGZkNTYxMZI5NjY1YTg5NGUzNWU1NDM4MGI0MWY5YWY3NWQzNjk1YzNmYjBmZjAxY2YxYmM5ZTgueC0lQkTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d8l0o___.YXAuOm9mZHQ6OmFlOmoyNzkwMzJlNmU3YWEwZWRkOTVhNGYwNjRhMzQxYjE5MDo3OjhhZDE0ZWU1OTc1YzNlZGZkOGY4ZGZkYwZTYzMmIxOGNkMjBlYTg1MTBjYTJjMzkyODQwNWUwNzhlOGQzMDI5ZjZiYjM0ZmQ3OQTg

Sent from my iPhone

From: cohn.ann@icloud.com
To: karen_newton@concentra.com; corporatoffice@concentramedical.com; jenson@mse.com; mayorsoffice@bowser.com; mayor@thebestcmedical.com
Cc: Calvillo, Angela (BOS); Jennings, Alexa (BOS); Lacey, Hannah (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:56:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6OSNVNg___.YXAzOnNmZHQyOmE6bzpkZmM5ZTE5MDkyNzFiNWM1OGQ0ZTBhZjU3NTU0NmZkMzc3OTU4ZjA6OWIyYTU0YmU1OGFjOGJiZmUyNGEzNjE4ZTBhZmQ3YzgzeiOE0Tg
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From: Pamela Scheinman
To: keith_stewart@sfusecurity.com; ryanmcfa@redactmedical.com; jasonc@mac.com; marcusadmin@hcmail.com; mtaylor@redactmedical.com
Cc: Melville, Annette (BOS); Romero, Alicia (BOS); Lurie, Rachel (MYR); Chan@staff; Board of Supervisors (BOS); Chan@mayo; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Gonzalez@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:07:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

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(1) https://urldefense.clicktv2r01.com/__https://www.bbc.com/news/uk-england-london-60892366__;YXAuOnNonZHQyOmE6bzoxZDdkYjEwZDI1MDhhZTU5NDk3OTNiMzY1Y2E0YjFjYmJlOjU5OTI6ZTc5Mjc1NmUzMGZiNTBjZTQ2NjA0NGZiNTBjZTQ2NjA0NGZiNTBjZTQ2NjA0N

From: Kinah Camsinos
To: kate_reeves@concentra.com; mcreecs@wellconmedical.com; pmayo@mac.com; marywatkins@bryant.com; rmayo@wellconmedical.com
Cc: Cabello, Angela (BOS); Bonilla, Alice (BOS); Leon, Xavier (BOS); Chen,Ted; Board of Supervisors (BOS); Governorsoc; jessica.patnoe@concentra.ca.gov; susanmcmenamin.harvey@concentra.ca.gov; Kristy.Pfefferkorn@ram.ca.gov; Anna.Eisenstra@ram.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - please read now!!! Urgent - thank you!!!
Date: Tuesday, January 28, 2025 11:09:35 AM

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Kinah Camsinos

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(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=w-Z360iVVNg___YXAuOmNmZHOxOmFiOmM0ZjI7YXJOBlhNoEJYzZjZmQxMzMxMDcxNzNhYzo2NTo3OjIzYjE0MDAzMTgxNjE3N2UxMjY0NTo4OjVjOTg4NTNmMDAwZjNmZmFmZDBmYjQ5MTk1MzNjNTljMzZjOWFkNmpwOkY6Tg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOmNmZHQyOmE0ZmIxMDcxNzNhYzo2NTo3OjU5ZmI0OWUzMzY5YzNlZmQxMjI6NTc4NTNmMDAwZjNmZmFmZDBmYjQ5MTk1MzNjNTljMzZjOWFkNmpwOkY6Tg
(https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%2Ctheir,UN%2C000%20separate%20Palestinian%20terrorist%20attacks,___YXAuOmNmZHQyOmI0NzgyMzg1ZTY3ODBlNzE2YzZiZmQxMDMxMDcxNzNhYzo2NTo3OmY2N2Q0MDI1MTk2YTQ1YjRkMjZlNmZkY2MxZDMxNTI0N2NlMGVlYmEwOjI6NDI0YTYxMWQzYWMzMDM5OGU0YTc5NGU5MDQyZDpwOkY6Tg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOmNmZHOxOmFiOmM0ZjI7YXJOBlhNoEJYzZjZmQxMzMxMDcxNzNhYzo2NTo3OjBiNmQ0OTMxZDQzYzM0MmMzOGZmYzE5ZTk1OWNhMzE5ZjU5MDI2MTI5MTYzMzI0A3NTpwOkY6Tg
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Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Patrons Hill Concentra
Date: Tuesday, January 28, 2025 11:09:00 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Avrom Charach

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzUnNmZHQyOmE6bzpmMjBmNWNkNTJhNGZlOTNjNTQ1YjdhYzEzYzQwNGY4ODo3OjgzYjU6ODE5MTg5MzFmNjIxYWVmNmUwZTdiZDAyYmRkMjZkOWZiZWFiODE4ZGExZTA3Mzc3ZDc3NjI2MTIxMGYxYjgxNjg0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVV9g___.YXAzUnNmZHQyOmE6bzpmMjBmNWNkNTJhNGZlOTNjNTQ1YjdhYzEzYzQwNGY4ODo3OjkxMGE6OWRmMjc3MGFjYTIgxZDhmMmFhMjFmNDVmOGJlYjQyNTNlY2ZkNGY4YWFkZDZmMTYxYzE4ZTpt0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzUnNmZHQyOmE6bzpmMjBmNWNkNTJhNGZlOTNjNTQ1YjdhYzEzYzQwNGY4ODo3OjBlOWRlOGExZDU1MjdlNWMyYTA0ZDI0ODEzNzIzYzA3NzZiNDk4NTA4MGMyNmQ0NjJkNzpt0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/statements/isramtg030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzUnNmZHQyOmE6bzpmMjBmNWNkNTJhNGZlOTNjNTQ1YjdhYzEzYzQwNGY4ODo3OmE3ZDk6NDgzZTZiZGFkOWI4MjJhNWIxMWNkODYwNzQyMjFmNTIxMzc3NmIyYjZlNWZjZjc3NmQxMzp0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzUnNmZHQyOmE6bzpmMjBmNWNkNTJhNGZlOTNjNTQ1YjdhYzEzYzQwNGY4ODo3OmE3MjktMzg5ZWFkYmY5YTA1Y2FlNmQzYjMwOGZlNTBiOWM5MmEwODAzNjBkZTVmMTJhMzI5MjQlMmEtOTdkNDg0Ok6Y6Tg

Sent from my Bell Samsung device over Canada's largest network.

From: Karina Gordon
To: kevin_mowen@concentra.com; mowenk@healthcentermedical.com; jessica.dimas.com; drjessicadimas@hotmail.com; mowenk@healthcentermedical.com
Cc: Cecilia_Angela (BOS); Gomez, Alisa (BOS); Leyla_Sayar (BOS); Daniel.pdf; Board of Supervisors (BOS); Chan@comp; jessica.dimas@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kyra.Espenola@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983706___.YXAzCmNmZHQyOmFiOmo0NDIlbmMDU3MWEfOSmQ1ZTE3NDY0YWZjOjQ5OjM1MjI1YzcyOjIwZTk5YzAyMCE5NTkwYzNlOjAwZTk5YzAyMCE5NTkwYzNlOjAwZTk5YzAyMCE5NTkwYzNlOjA

From: Karina Gordon
To: kent_meeting@concentra.com; contactus@patientcentredcare.com; pressoff@mp.com; mayorpeltier@hotmail.com; mayor@dalecityhall.com
Cc: Cassidy, Angela (MOH); Jennings, Alicia (MOH); Lynn, Daniel (MOH); Chan@ap5; Board of Supervisors (BOS); Chan@mp.com; senator.wiener@senate.ca.gov; peterdutton@aph.gov.au; Kelly.Ptatthekorn@sen.ca.gov; Kelly.Ptatthekorn@sen.ca.gov; Kelly.Ptatthekorn@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVV9g___.YXAzOmNmZHQyOmE6bzoyYTI6OTgxZjM0NZZiOTU1OTMxMjVmYzI4NTlhMDA0ZjA0MjpXSmVlZTlEYzFjMTYxMzVmYmYzYjM0ZlhiYTlmMDExMjgwOlOlJ1Nac2NzRmJjmeOlOETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoyYTI6OTgxZjM0NZZiOTU1OTMxMjVmYzI4NTlhMDA0ZjA0MjpXSjBlcZTEtMWVkZjM4MjNlZTg0MTM2N2U5ZDc1OGZiNWmNmZiNTMxYzE1NjMxYjk3ZWZkYjYwMzBjNzY2MjdjVlMmhkZmUxM2IyYjkyMjY0YWUyZWUyNDY3NmM3YzllNjAxOTNkOTgwOlQ3ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dlet%20this%20people%20heard,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzoyYTI6OTgxZjM0NZZiOTU1OTMxMjVmYzI4NTlhMDA0ZjA0MjpiOlJjHlZTM6NmQ5ZTBkNGYxMTlkMjEwYTFjZWUwYmFjMjVlMmhkZmUxM2IyYjkyMjY0YWUyZWUyNDY3NmM3YzllNjAxOTNkOTgwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzoyYTI6OTgxZjM0NZZiOTU1OTMxMjVmYzI4NTlhMDA0ZjA0MjpXSlVlb2Z3bkZTMzY0YmM3ZmM0ZjM2ZlY0MzI0ZjM5MTIwNjc3ZWFlOTIzMmYzOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAzOmNmZHQyOmE6bzoyYTI6OTgxZjM0NZZiOTU1OTMxMjVmYzI4NTlhMDA0ZjA0MjpXSmI3ZTc6NzIxMjNmN2Y0NGU4NWIyZGNkOTY4MDk0MWVkN WEyNmZmMDYyYjI0NWZlMzYwZjhYmYxMTk2M0AwNzUwYzUwZDhmeOlOETg

Karina Gordon

From: jeremy.baruch@icloud.com
To: karen_newton@potrero.org; potrero@bgcnonprofit.com; potrero@bgc.com; mayorsoffice@sfgov.org; mayor@sanfranciscostat.com
Cc: Melgar, Myrna (BOS); Ronen, Hillary (BOS); Safai, Ahsha (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Wong); jeremy.wong@sanmateo.ca.gov; assemblymember.lwood@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHFoZmE6bmgtZDBlOWRhMDJhMzUxYjFmNTI0NzIyZTBlOGQ1MDUxYTo3OTkzNTk4NjVkNjc0NWNhNzA5ZjhlOTlhMjVmODNlNWNhNzI1ZDNiYmFmYjA4NZ4tNjoxOlQ0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6NVV7ng___.YXAzOmNmZHFoZmE6bmgtZDBlOWRhMDJhMzUxYjFmNTI0NzIyZTBlOGQ1MDUxYTo3MDY0NDM0NWM5ZmE3MDY0ZDI1ZGEtZTk0ZTBkNzIwOTY4ZGY2MmU4YjE5ZGRkZDI0ZTo

From: jen_eisenberg@icloud.com
To: kaplis_mayoral@vancouver.ca; mayorsoffice@vancouver.ca; pmayor@shaw.ca; mayorsoffice@telus.net; mayor@parksville.ca
Cc: Carr, Adriane (BC/C); Kennedy, Alisa (BC/C); Leitch, Dianne (BC/C); Ellis-Ross, Skeetchestn Band of Indians (BC/C); Chamberlain; senator.askew@parl.gc.ca; pmpatrickwalker.hanna@parliament.gc.ca; Hanna.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Threatening Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and gleefully terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2MdBiODcwOnNDg4ZmZkZTo3OmIyYZM0NWMzOTE3MmY4MGFmNzVkMTU5MWY2Y2M5NzI1MGI4ZmE2NmY5MGI1ZGQxODNiNDE5OTY0YTgwOlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV9g___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2MjBiODcwOnNDg4ZmZkZTo3OmFmOGJiYDNlOTc2ZTZlMTYxZDBmNmJkMGZiNTg5YjRjOTRiMTQ3MmYwNjA4MjM2NTI5YzpwOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2YzA3ZmY3MTE0OGMwZTMwYjBkMTc4MWU1ZDBkZGIyNTg5YjRjOTRiMTQ3MmYwNjA4MjM2NTI5YzpwOlQ6T g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2MjBiODcwOnNDg4ZmZkZTo3OmRhYWE0YWMwZDE0MzE1MzYyMWUzMjQ1MzA5NzgZMjc3NGQ4MWM0NGRhNWUzOTIhOTBjMDY4NDM2MTcsMmM1NWY5YjMwNjpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2MzBiODcwOnNDg4ZmZkZTo3OmI4MGNlMGNlNjM2OTg2NzNhZWY3YjA5MTc2YzY2YjY2YjE5ZTI1OTI5ZGI2NjE0YjZiZjY0NTg1YjRmOTQ3NDdlZjYzMzI5YzpwOlQ6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv8d9bno___.YXAzOnNmZHQyOmE6bzpkYmJhMDg2MmZiZWU3MDExZDE2MzBiODcwOnNDg4ZmZkZTo3OjM0MmQ0OGI5ZTdlYzI3NTZkMTk4NTRkZmY2MzM0ZGZhNjg3YmcyYzc3YzJhNjQ4NTdjYjgwOlQ6T g

From: P C
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Pnina c

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ezra Teitelbaum
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:09:54 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: andy pomrantz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

ASPomrantz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Moses Serfaty
To: kelly_swanson@concentra.com; corporate@theirmedical.com; pressre@cnn.com; marcwebber@foxnews.com; mirror@nbtelemedical.com
Cc: Cabello, Amanda (BOS); Jaramillo, Alicia (BOS); Lane, Daniel (BOS); Chen,Ryan; Board of Supervisors (BOS); Chan@sfgov; jessica.salerno@sfgovtv.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenberger@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moses Serfaty

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAxOnNmZHQvOmE6bzoyZWNkMzA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo3OjgxYjM6MjQ3N2IwODNlYzIwNmQxZjU3ZDNlZiExZGQwMTkxZTNmNGU3MmMyZiM2NiO3NiAwMzk5OTVkYTlkZmBkYzVhNDmwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6ENVYNg___.YXAxOnNmZHQvOmE6bzoyZWNkMzA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo6OjI1NTg4ZDI5ZTA5MDhkZDJmMmEzNWI5YzM5NjI0OTBjYWU4NDA1OTlmYWM2NDNiY2IxZTpwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_signette___.YXAxOnNmZHQvOmE6bzoyZWNkMjA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo3OjBmNTA6OTU0M2M5MzFiZmE0YTY5ZDQ2NmU2NWI1MmNlNmU1MGE0MzE2MzRjNGRhOTBjYWU4NDA1OTlmYWM2NDNiY2IxZTpwOkY6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQvOmE6bzoyZWNkMjA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo3OjAxNzQ6OTU2NDE2MDk2OGVlNjY1YTc0ZDI0NzgzNTM5OTRiY2ZhZjFjODk0NzpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://awalon.law.yale.edu/20th_century/hamza.asp___.YXAxOnNmZHQvOmE6bzoyZWNkMjA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo3OjI0NmE0YTBjYzY3YmUzNmY1ZDdlZjU2ZmQ0ZmI5YzMxNjYyNmE0NjM2ZjcxZGE5Y2MxN2YxMjE0NWGEwZmE5NTMzNGE5MGI0MmIwOkY6Tg
(5) Michael Stars, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/clwckxv9d09oo___.YXAxOnNmZHQvOmE6bzoyZWNkMjA0MWIwZjQxYzE5ZTQ0MzkxYzA3NGQ0NzhiMmo3OjY5ODI0OGM5YTliNTIxYTM4NjM1Y2MxMzk3MjIwMzk4ZDNhMmRiOTIBbNlDjY2QzYWIlYGZGRkMGJiODgyZDZhZDI1MDmwOkY6Tg

From: Ophira 818
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Ophira
Los Angeles

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Mozlin Matilda
To: MAYL.Agenda@concentra.com; customer@theconcentrapost.com; editor@nytimes.com; lettertoeditor@nytimes.com; letters@theconcentrapost.com
Cc: Cahalin, Annette (BOS); Brizeno, Alma (BOS); Lurie, Rachel (BOS); Chan-Hyatt, Sheryl (BOS); Board of Supervisors (BOS); City Attorney; Mayor, Breed (MYR); mayorlondonbreed@sfgov.org; supervisorpeskin@sfgov.org; Kelly.Martin@sfgov.org; Ronen.Hillary@sfgov.org; Kevin.Engstrom@sfgov.org
Subject: Urgent Concern: Inappropriate Symbolism Worn By Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 11:13:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo0NTE5NzIzNWNmNTU0OTI5MTNmOTFiY2ZlYjU0NWQ0NTo3Omd3ZGJ6NGIyZTY4MjNhMjhiMzk5YTk2ZGNjZDU1MWYyNDUyZjZjYzI1ZDZhODlNlZjlkYTMwYTE1MmY3ODQ4NzI3Zm Y0NDg0OTk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzo0NTE5NzIzNWNmNTU0OTI5MTNmOTFlY2ZlYjU0NWQ0NTo3OjkSZTA6MGZmODQ0NWZkYWU2NzU0ODdiOWZkM2VlZWY4YzYyNmVjZGJyNWU3MWRhNmI5ZTc3NzVmMDMwYzQ0MDVjNDgxNTp0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0NTE5NzIzNWNmNTU0OTI5MTNmOTFlY2ZlYjU0NWQ0NTo3OjE3NjI6MjFlYWEzOCQ5YTcxYWVmM2MyMTZlNDMxMmJhNWM5NzBiMTExZjMzM2RlM2NhMTdiNTI3ZGExODYyODNiOTp0OkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and___.YXAzOnNmZHQyOmE6bzo0NTE5NzIzNWNmNTU0OTI5MTNmOTFlY2ZlYjU0NWQ0NTo3OjJmNGE6OGY5NDVmNmExYjVkMGE0ZDAwMDhmYmExMDE0MGY0MDc1M2FiZTM2NGRhZWJhZjZiOGIzZDk0NWQ3NjJiYmNjNjg0OkY6Tg

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:11:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzOnNmZHQzOmE6bzow%2M1NTA2YTc3MTdlYzA5NGVhNjNlYmE4OTA1OWViMDc0ZDc1N2I0Mzc0N2IxOTUxYzI1MTM0MmJlNjBhMzY4MGE3MWY1ZGI1MTMxNzNlZDZlZTdlNjgwOTk0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bzow%2M1NTA2YTc3MTdlYzA5NGVhNjNlYmE4OTA1OWViMDc3OjE3NDk4MmY4NjBlYzliYzU2NTkyMmIwZWQjYTdhZTZjNjI1ZDI0ZDBkYjM3MTUxYTFhMDI0ZDg5M2I5N2Y2MGVkZTkzODQzOWY0Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bzow%2M1NTA2YTc3MTdlYzA5NGVhNjNlYmE4OTA1OWViMDc3OjQ5YTc4OTlhMDY5ZTI5OGRkYzEzNTE5YTZmMzMyNTFlNzc2N2M3MDVjMjBmOTNiNzdkZjIwY2YwYTM2MGI0ODk0ZmQ2ZTpvOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzow%2M1NTA2YTc3MTdlYzA5NGVhNjNlYmE4OTA1OWViMDc3OjI4MzZTY5NDE2MGUzNjVkYjgxNzI3ZWM5YjU2N2JlZWJlZTI0MjE2NTllY2U3NDE2OGU4OWY0YzlhNTpnOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzOnNmZHQzOmE6bzow%2M1NTA2YTc3MTdlYzA5NGVhNjNlYmE4OTA1OWViMDc3OjI4ZjI0NWUxNjY4ZjI4OWZiMDc4ZjM4NTIxMmE5ZGY0NTUxM2QwY2E3ZDNlZmE4ZDI0ZmE2ZjM4Yjk0ODpnOkY6Tg

Sent from my iPhone

From: Sabina Kugel
To: karen_mayor@toronto.com; mayorjohntory@gmail.com; mayor@ford.com; mayorolivia@toronto.com; mayorjohntory@gmail.com
Cc: Carroll, Angela (BOS); Bonnick, Rita (BOS); Leiba, Daniel (BOS); Cleanlist@; Board of Supervisors (BOS); Clerk@mmp; jessica.ashton@toronto.ca.gov; powerbymember.honey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:11:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sabina Kugel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQvOmE6bmo3ZGEwZjhkYmRmZGY3YWVkZmIyNzk1YjNmOjk3MjI2OTdlYzE3N2E0OTk0NDE5MTZkNzA3MGE1MDQwNzcwNzBhbzVkYTBtbzA5Ni4wOjo6NzowNzBhbzVkYTBtbzA5Ni4zOjpUZnswZjhkYmRmZGY3YWVkZmIyNzk1YjNmOjk3MjI2OTdlYzE3N2E0OTk0NDE5MTZkNzA3MGE1MDQwNzcw

From: Bernard Weinstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country in the middle east, and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Bernard Weinstein MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Wendy Zuckerberg
To: kelly_mason@concentra.com; privacyoffice@medicalmail.com; press@nbcu.com; marcwatt@nbcnews.com; privacy@concentramedical.com
Cc: Cabello, Rosario (BOS); Ramirez, Alma (BOS); Lardi, Rachel (BOS); Churchhill; Board of Supervisors (BOS); Chakrabortee; jessica.gomez@concentra.co.soc; jeanette.meeker.hanes@concentra.co.soc; Krista.Pfeffer.kvernhaw.co.soc; Kevin.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:30 AM

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cc: Press, City Council

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Sincerely,
Wendy Zuckerberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980368___.YXAuOm9zaDI0cyOmE6IxooMTU4ZWZjOWRjOTY2ZWI2NDEwNjQzZDcxMGFhMGI5NDIxNjQzZDcxMGFhMGI5NDIxOjA6MDI6OjYgcOTEOOWYSZTBkYjAyMWUyOGZiYmIxN2ZlZjU5OTZiOTBlN2U4MTQwMTUyNDIxNTU5ZTNiMTUyYWYwZTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZH0NVNg___.YXAuOm9zaDI0cyOmE6IxooMTU4ZWZjOWRjOTY2ZWI2NDEwNjQzZDcxMGFhMGI5NDIxNjQzZDcxMGFhMGI5NDIxOjA6MDI6OjIxMTI0MDI5MDAwYmRjOGU4LWU0NzEtMzIwMy02ZjU3MGU3YTZlMGNlZmUwOjE6ZDY3MWM2YmQ4NjNjY5YzpvOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9zaDI0cyOmE6IxooMTU4ZWZjOWRjOTY2ZWI2NDEwNjQzZDcxMGFhMGI5NDIxOjA6MDI6OjE1MjQzZDcxMGFhMGI5NDIxOjA6MDI6OjE1MjE1ZDZkNjc4NGM2OWY4ZDdiNzZiYTU1MmIyOWEwMmM2ZjQ3OTdkODY1M2I4ZDhiNzZiYWNkZWU4OTgwOlE6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20hee%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9zaDI0cyOmE6IxooMTU4ZWZjOWRjOTY2ZWI2NDEwNjQzZDcxMGFhMGI5NDIxOjo3OmQ3MjM1OThkODY1M2I4ZDhiNzZiYTU1MmIyOWEwMmM2ZjQ3OTdkODY1M2I4ZDhiNzZiYWNkZWU1NGViNTA2MmVkZTQ5OTQ2MDdhMmZlYWNkZWU4OTgwOlE6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.bsa.yale.edu/20th_century/hamas.asp___.YXAuOm9zaDI0cyOmE6IxooMTU4ZWZjOWRjOTY2ZWI2NDEwNjQzZDcxMGFhMGI5NDIxOjo3OmQ3MjM1OThkODY1M2I4ZDhiNzZiYTU1MmIyOWEwMmM2ZjQ3OTdkOGI5NDIxOjA6MDI6OjIxMTI4MGIxNTI5ZGRiZDk5ZmE5ZmIyZWNkZWU4OTgwOlE6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: sharon peerless
To: karen_mayer@concentra.com; personal@petersenmedical.com; pmayer@mac.com; mayerpublicity@comcast.net; pmayer@petersenmedical.com
Cc: Cecelia_Kopeck (BOS); Bernice_Alex (BOS); Lena_Hanan (BOS); Chairs@all; Board of Supervisors (BOS); Chairperson; jamaica.sweeper@sonoma-co.gov; assemblymember.frazier@assembly.ca.gov; Kristy.Pfefferkorn@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sharon Peerless

Attachments:

(1) https://urldefense.clicktv2.io/01/___https://news.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OjI2NzI6ZjM2ZmE3OTgwN2VjNDM2NzI0NjA0ZjkzZTI0ZWY3NTBlMGJlYTU2OGI0ZGI0ZjAzMDE4ZjQ3MzU4OGE2OTg
(2) https://urldefense.clicktv2.io/01/___https://www.youtube.com/watch?v=ngcZ0dSVV5Q&___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OjAxZjc0YTI2NzM2YjVlNjNhZTk2NTU0ZDM3M2Q2OGQ1ZTgxYmJjOTg3ZGE4ZWRlOTpwOlQ6Tg
(3) https://urldefense.clicktv2.io/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OmEzMWU6ZWI3MTgxODhmMTmmYjk0YzA5ZGMwMzBmYmEzZTRjMDdlNTQ4OTM4ZmMxYzg0MDUxYmQ2N2Q2OGMxZTBlNThiOTpwOlQ6Tg
(https://urldefense.clicktv2.io/01/___https://www.un.org/webcast/jpr58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20last%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks&___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OjQxNzA0NmI3M2IwNDVjYTk1MGI1MjA3MjM5Yzk1YzIyNjAwYTZiZTU2MDM3M2Q2OGQ1ZTgxYmJjOTg3ZGE4ZWRlOTpwOlQ6Tg
(4) https://urldefense.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OjAyYTdjYi3MTZkNDE2NWNmNjVkMDRlNzZiZGE4ZWRlOTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.clicktv2.io/01/___https://www.bbc.com/news/articles/c9w0xxv9d99o___YXAzOnNmZHQ6OmFlOjcxMTM4YzQwYjNjMTNmYjAwNmFiNjA3MjNjYTUxNGRiYTo3OmJlZDY6YTBlYjZmZTRlNzJhMWM1MmU1MDAwZjJlOWVhMGU4NjhiMTg3NzNmYjBmODYwOTBiNTExY2ZiOWOzYjBlNTY5OTgwOlQ6Tg

Sharon Peerless

From: Erika gershuni
To: karin_reuben@concentra.com; customer@healthcaremedical.com; press@nytimes.com; pressdesk@thestar.com; press@latimes.com
Cc: Cataldo, Angela (BOS); Espinoza, Alma (BOS); Lucik, Daniel (BOS); Chan@calli; Board of Supervisors (BOS); Chan@nytimes; director.adams@dhcare.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Redfearn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Erika Gershuni

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOTAzNk1kYTA6ZjkxYWFiZWE2NTU2MGNlNWVkMTI5OWFlMzk5NzI5MzUwNzZlOGJlZmZmNjU0NzgwMiU1ZYjRiMzmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NV3Ng___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOTAzNzo6ZmEwNmRkNTBkYTI1ODBhNWI4YzkxNTY4YWI0NjYzbmFTYzYxAzYyczZjJiZGFjMDI0ZTo6ZmQwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOTAzMjE2NDhiOTY5MzJlOWVhYmEzOWE4YTJlMWY3YjgzNGZlYjk4YTQyMjg0MmY1ZTBlOWVjZjZlY4NGZkZGQxNzNhNjM2ODBlZTQ0YjJjZDY4N2EyOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPLIC%00%20important%20Palestinian%20hermone%20status/a/___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOTAzYWJkMWQ2NTUzODU1ODBhMDJkOTAzNGQ2NDY4MzM2NDkzOTY5M2JlOWVhYmEzOWE4YTJlMWY3YjgzNGZlYjk4YTQyMjg0MmY1ZTNlOWVjZjZlOGQxNzNhNjM2ODBlZTQ0YjJjZDY4N2EyOTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOTAzOjE3MTY6ZTFiZDIwZmZmNjI5ZjkwYmM1ZDFmODEzNVhlOmZmMjI1NWNhMDY3YjY3MjM4ZDo6MGNhNzIzOTI0ZDIxYTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9xff9o___.YXAzOnNmZHQ6OmFiYmxmZTRhMWU0MmI4MjI4YWRjYWJkMWQ2NTUzODU1ODBhMDJkOjI0NzI6OWE1NjA1ZTIwMzJlNWI5ZmY5YTo1NDYyNDA0NGE0MDM1ODIxOTY5MzMxYzAxODU5cNmI5ZmFzNzQ2NDI2mzOkY6Tg

Sent from my iPhone

From: Michelle Myers
To: karen_meares@concentra.com; nurserelations@centermedical.com; pmeyer@mpc.com; pmeyerphilly@verizon.com; pmeyer@centercmedical.com
Cc: Cataldo, Angelo (BOS); Quintana, Alina (BOS); Leyba, Daniel (BOS); Chan-Hoff; Board of Supervisors (BOS); Quattrocchi, Jessica; jessica.quinn@concentra.com; governorsmember.hwang@governor.ca.gov; governorsmember.newsom@governor.ca.gov; Kevin.Shelley@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Extremely Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f89396___.YXAzOnNlem2HQyOmFiMzo5YTMyMjgwMjY1OGZmNDU2ZTZlZGZhNDU2ZTZlZGZhMDY1YmE3OTk5MTE6NGZmMDY1YmE3OTk5MTE6NGZmMDY1YmE3OTk5MTE6NGZm

From: Jennifer Bernstein
To: beth_meeker@toronto.ca; torontoinfo@medical.com; pmayor@rogers.com; marcopoloni@hotmail.com; mayorjohn@torontomedical.com
Cc: Cavalho, Antonio (BOS); Jemima, Alex (BOS); Lurie, Daniel (BOS); Cherchiglia; Board of Supervisors (BOS); Cloudmonkey; senator.warren@senate.ca.gov; assemblymember.ramos@assembly.ca.gov; Krista.Pfeffelkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:12:10 AM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE1YTIzZjI5NzI5ZiI6OWYwY2I5YWRlZWQxMjo3OmQ4NTY5NjM2ZWJkODEyZDk1CGRmNDK5ZTQwYTA4NDE5ZDc5YTBi2DY5Njg5NzI3M2Y1Zg:NDFjZi1xMGM1Zjk2Nzg0ZWYzMjQ6R2Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ3E6NVUNg___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE1YTIzZjI5NzI5ZiI6OWYwY2I5YWRlZWQxMjo3OmJkNjA0MDdlZDk5NzMzMjk6CCs5OWMxYmRjZDI5NzI4ZGJhMzcwNDVlZjU4MTgwZDU5ZmI6R2Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE1YTIzZjI5NzI5ZiI6OWYwY2I5YWRlZWQxMjo3OmZiOTA0ZjJkMzhjZmI5YmExNDNlMjkzNzExYjg2YTk5ZmNhYjhiNzk2ZGFkZDUzZTJmNTFiNDhiYjNmZTg0YzU1MTgwOTQ6R2Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsr/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE3YTIzZjI5NzI3OWYwY2I5YWRlZWQxMjo3OjUwOTU0NWQxMTU0NTRkMzIwNjQ5MjI2MDdjZTgwZmIxYjRmZjQ4YmM0YzAxM2NlNDgwOlQ6E3g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE1YTIzZjI5NzI3OWYwY2I5YWRlZWQxMjo3OmZmZTE0ZTI5NWFlMmY1MDQ1MDA1YWY4OTgxYjBiYzkwOWQwMDMyNDI0NGJiOTI2YjZmZTBiYWI2ZGcxYjY5YTg1MmdlNDgwOlQ6E3g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9ydxxv9z99o___.YXAzUzNmZHQyOmE6bnpkZWZjMzg5OWE1YTIzZjI5NzI5OWYwY2I5YWRlZWQxMjo3OjQ2NGY5YzU0NDdkYjkxMmI1ZGRmNzgxMGMzMzkxZTVjNzY5YzkzOTZEOTg2ZGQxOTQyMDRlOTllMWVhNWIwMDI0YTA0MTBkZDg2NDgwOlR3Tg

Jennifer Bernstein

From: andy pomrantz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:13:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Andy Pomrantz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tova
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:13:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

TFR

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sharon Schaier
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Muftia Khalil
Date: Tuesday, January 28, 2025 11:14:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sharon Schaier

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text='Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lainey Feldman
To: karen_meyers@concentra.com; nurserick@centermedical.com; pmaus@mac.com; mayoadmin@bayway.com; mtaylor@centermedical.com
Cc: Cataldo, Angelo (BOS); Epstein, Alice (BOS); Leite, Daniel (BOS); Churchill, Brandi; Board of Supervisors (BOS); Chanmongsa; gerard.adams@concentra.com; governmentaffairs.hamilton@concentra.com; Kevin.McFarland@pwa.ca.gov; Anna.Estevez@pwa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:16:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Pcwa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56fxNVYQ___.YXAzOnNmZHQxOmFiOmxyMWU1cVTDoNmE5NWQ4MTc3OjAzYWY5NWQ4MTc3OjU1MjE4ZTFlZjc0MmY3NzBkYzNmOGM4ZTpoYmU6c2m3MTLtOTE5NWQ4MTc3OjBkMzU2NGM4ZTpoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQxOmFiOmxyMWUxVTQ6NmE5NWRkMzI5ZWFkYmUwYWY5NWQ4MTc3OmRkZDY6YTg3NDBhMmUwYzAxNzM4ZmNiMzI1NzkzMDVlZTM1NTZiNjUyOTE5MjVhY2I5ZWQyYmM1ZTczNGIxYzM4ZGM2MTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQxOmFiOmxyMWUxVTQ6Nmd5NWRkMzI5ZWFkYmUwYWY5NWQ4MTc3OjBkN2U1MGJiOTBmOWQyNTRiYjEyYTBhMmZlMTk4NWEzMjAwMjdhNDBjYWFlYzE5ZDQ3YTQ6NTk&NzdjOTVlMTA5OTZmYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/thomas.asp___.YXAzOnNmZHQxOmFiOmxyMWUxVTQ6NmE5NWRkMzI5ZWFkYmUwbWY5NWQ4MTc3OjOmYxNzg0NjBiY2Md3NlOTIxYzI5NGIxZmE4ZjJlMjI5ZjcxZWM4NjM1YzkxOmJjODllZjE3ZWIzODNjNDIzOGE5ZWVmOjQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8d99o___.YXAzOnNmZHQxOmFiOmxyMWUxVTQ6NmE5NWRkMzI5ZWFkYmUwbWY5NWQ4MTc3OjUxNDE6OWE4OlBsMTZjYzhlMzI5ZmJkYTkxYTI5M2JkNzc5N2NiNWVkYk1iM2I5OTgyM2IzNU5MmRlZGU6NzVwNWYyMTmwOlQ6Tg

From: Media
To: health_minister@concentra.com; privacyoffice@concentramedical.com; pattyco@mac.com; maryrose6604@hotmail.com; mbrooks@patientmedical.com
Cc: Calcutta, Rosaria (BOS); Espinoza, Alina (BOS); Lynch, Sharon (BOS); CherylGulf; Board of Supervisors (BOS); Chakrabortyj; jessica.salvador@sfcounty.ca.gov; dispatchcenter.harvey@townsville.ca.gov; Krista.Pfeiffercox@harv.ca.gov; Anna.Esparza@harv.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin Edelberg

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OmNlMDc4ZjI2YWNlNzFhMmU1MTgxMzc6NjA4YzAwY2EwYWBkYTI0ZGI0YTA3NTAxMDI0ZDFiNzM1NTk1NDNhODI1YWZkNDgwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z4l6NVN9g___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OjcyZTc6MGQ5NzhjMDI0NmM2YWNlOGE5ZmQ5NTI0NzM0YzA2NTI3NDA5MDY5N2RlYzAxZDI1OTM5NDY5NWY5NzI5YzA3MTNkMmZjOTU3OTE0NCY0MzA3OTg3ZTY3NTZlMDJlOGQ5YjI5YmE5ZGY5Mg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OmU3YTI0MDhmOTVmMTZmMjk3OTU3OTE0NCY0MzA3OTg3ZTY3NTZlMDJlOGQ5YjI5YmE5ZGY5MjQ4NWUwMDk5YzEyMDk5N2E3ODM5NzkkMmFiNjNkMDgwY2ZmOWExNWQlY5YmQ5ZTg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%29%2C%20for%20his%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OmI5YTRhMDhmNGI1OGM1YWIzYjcxNzJhMTA4NmQ4YWUwMDk5YzEyMDk5N2E3ODM5NzkkMmFiNjNkMDgwY2ZmOWExNWQlY5YmQ5ZTg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OjdlYjE0YjE5ZWRkMTZmNjI0MzI1YZEzNGM2NmRhNzI2OmY1ZDNmQwOWEzNWQwZDk2ZDM4ODQyZjo4ZjFmMGZmMmpwaCkYlTg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/cl0wkxv0x8lo___YXAzOnNmZHQyOmE6bzozOWYwYjU4NmUxNTc2ZDUxZGRiMDI1ZDAxYTQyZmRmZjo3OjcxNDk0MzE5ZTIxOWU2NGI5OWYwODUzZTEyNTVkZDg4MzBmZTM0OTI0MjBkMTBjNzY4MmQwOkY6Tg

Sent from my iPhone

From: rachel Jonas
To: karin_mayer@concentra.com; patientcare@petnoc-medical.com; pressoffice@nyc.gov; mayorsoffice@nyc.gov; executive@petnoc-medical.com
Cc: Cabello, Annette (BOS); Epstein, Alex (BOS); Levin, Daniel (MAYO); Cleveland; Board of Supervisors (BOS); Chiaikhomey; jessica.ramos@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeiffercox@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:15:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9mZHQyOmE0bzo3ODM4YTk0MDVmMTE0M2IyODE4NjI1Yzo3OjRhNWU6ZTMzN2FiOTZjMi0jNmE3NTk2NzIxN2Y0MDAwY2C0MzZhNiOxMWRhYWVkNDVlNTM5OTU1ODdmMzO5ZTg1MDc2YjpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAxOm9mZHQyOmE0bzo3ODM4YTk0MDVmMTE0M2IyODE4NjI1Yzo3OjRlbY0MSM5tYmUzZWUwZWMwOGU4ZTAxNjgyMzZhMTNhNDE5OGYxYjgxYzE2ZWU0NTA3YzY4ZmY3NzM4YjI1ZjdkMUCXyGDpneCIQ0Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQyOmE0bzo3ODM4YTk0MDVmMTE0M2IyODE4NjI1Yzo3OjRlbOMZY0YzOWI2NTBlZWQ1YzFjN2I3NjZjMzBiMjY0YzZiOTc4NmQ1NTBlNjU2YmE1ZTU4YTZiOWE0ZjE0NjI1Yzo3OjE4ZGY4YTk0MDVmMTE0M2IyOGE4NjI1Yzo3OjE4ZGY4YTk0MDVmNDNjYTI1NDVlMTE0M2IyOGE4

From: Cara Grossman
To: karen_newton@concentra.com; esmeralda@petersmedical.com; jessica@cbmgc.com; maryann@cbmgc.com; mary@atlantamedical.com
Cc: Calvillo, Amanda (BOS); Jemmota, Alexa (BOS); Levie, Daniel (BOS); Chan(Ital); Board of Supervisors (BOS); Chan@cmgc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kyrsa.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cara Grossman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3Zjc1MGZiNTA2NDQ4ZmI3OmU2MmE0ZDBiZDBkZTMwNmNlYzkyMjkxMDA1MDhmZGYzNjUwMWUwMmEzZGJkYjBkNiU3MzJlYmFjY2Y5MWQ2MzMzMTI5MTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ONVY9g___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3Zjc1MGZiNTA2NDQ4ZmI3OmU2ZDI2NmM0MTU1NjA3MWY5YjZlLTc1Yzg1N2I1ODdlkYzFlNjVkYTg4ZDg2YTYyZDZkZTIwOWI0ZTk3NTNlZWM4NjIzNTE5ZTowOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3ZjcxMGZiNTA2NDQ4ZjI3OmI3YmY0MTBlNDk5NmIxYTgyYWRmMTJkYmZmNjMzZDMwYzRlZWY0ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/bsneng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20his%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&s___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3ZjcxMGZiNTA2NDQ4ZjIyOmIxMTM0ZjZjZGZlZDA1YmEwNTJjZTQ3OTNlMmE2NjllNDQ5NzgiNzE1YmQ5YjY2Q3YTUwMDYwMzI1NjIzNjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3Zjc1MGZiNTA2NDQ4ZjI0OmM3YmY0YmMzYjkwZDQ1NZlkZTY5MDIxYTE3MDIxYTE3MDIxNGUxNjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvfq09yo___.YXAzOmNmZHQvOmE6bnptODhkYmVjNmZjZDlkOGVmMzQ3Zjc1MGZiNTA2NDQ4ZjI3OjRhNTk5ZTIwZDg5YzBkOGI1OTI0MjVmYzY2OmMzg5NWI1ZWU1YWY3ODI1ZmZlZDZkYZZjZWExMThiNmI1ZMjYxOTc2ZGE0ZjgwOkY6Tg

From: Polina Manyak
To: karen_newton@concentra.com; eamonn@hollycrestmedical.com; pmoore@cnpc.com; mary.wahlen@cnpc.com; eharris@hollycrestmedical.com
Cc: Carrillo, Angela (BOS); Jennings, Alexa (BOS); Lopez, Hannah (BOS); Chan(City), Jack (BOS); Board of Supervisors (BOS); Chan(Mayor, Breed (BOS); Chan(Mayor, Safai (BOS); Chan(Mayor, Walton (BOS); Chan(Mayor, Preston (BOS); Chan(Mayor, Mandelman (BOS); Chan(Mayor, Melgar (BOS); Chan(Mayor, Peskin (BOS); Chan(Mayor, Ronen (BOS); Chan(Mayor, Dorsey (BOS); Chan(Mayor, Fewer (BOS); Chan(Mayor, Stefani (BOS); Chan(Mayor, Haney (BOS); Chan(Mayor, Engardio (BOS); Chan(Mayor, Chan

From: Michael Feinberg
To: kevin_stevens@concentra.com; customer@safety-medical.com; pressoffice@nbcnews.com; pressoffice@cbsnews.com; press@foxnews.com; press@cnn.com
Cc: Cecilia, Angela (BOS); Ipswich, Alisa (BOS); Lecky, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Clustercomp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Ezzina.Fliflet@sen.ca.gov; Anna.Eivazian@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:10:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Michael Feinberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893366___.YXAzOnNmZHQsOmFiOmM6YTQxNzQyODBmMzM5YzcwXGmbuNiMkMWJmOWQwOGUxMGQ0ZGU3MzY2ZTBiZGI2ZDMxNjAwZTBiOGI2OWNlNGM4MWM4MDE2ZDdiNmw6OlQ6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoglo_vigsette___.YXAzOnNmZHQsOmFiOmMxM5YzoxOjQ5Y2Y6Nzc4MzQyZjQzMjQtYmQ1OTk4ZmExZDMTI3MTlqN2MwMzRlMjYTg0YWZmYTIyZTk2MGY5ODQyZjY0YTRmYzBkNDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/5thstatements/israeng030925.htm%23:~:text=Tragically%2C%20for%20Israel%20and,19%2C000%20wheresare%20Palestinian%20terrorist%20heroes.is___.YXAzOnNmZHQsOmFiOmM6YTQxNzQyODBmMzM5YzcwOmQ5ZjQtZjM0MTQtNzIyYzEzZGE3ZmZjNmNhMTYwNjk2ZWVlYmEwOWY0NTBkYTNiNDQxNWDYwOTg1NDNjNjY5NzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmFiOmM6YTQxNzQyODBmMzM5YzcxOlOhmMzM5YzoxOjA3NjBlOlOlZg6ZjY0ZmI1NWMtNjM4NGtlOlN2FlMGEtMGEtNjVjZmZmOmMzMjZlOTk1MzgzMjZlOlOlZg6ZjY0ZmI1NWMtNjM4NGtlOlN2Fl

From: Peter Strom
To: kevin.newton@toronto.ca; suzanne@rankinpolitical.com; peter.tabuns.c1@parl.gc.ca; marcus@marcusmiller.com; cmacmillan@ontariomedical.com
Cc: Calvillo, Angela (MCU); Bontorin, Alisa (MCU); Leslie, Deborah (MCU); Chan,Brad; Board of Supervisors (BOS); Councillorsmay; angela.gemmell@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kelina.Pfeffer@sen.ca.gov; devin.Eisenwald@sen.ca.gov
Subject: RURGENT ACTION NEEDED: STOP Threatening Terror Symbols on Healthcare "Professionals" at Pinnero Hill Concentra NOW!
Date: Tuesday, January 28, 2025 11:16:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Peter

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAuOm9mZ10QyOmE0bm1GTk3MzY5YzQ3YzZjNTQ2MGEzNDZmYTcxOTVkNjRkOTg3NmZkOGY0MjI0ZmRlZjMzNTYwZGZiMGJkOTEzNTQ2Zjpmc6IQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-GH6NXrVNg___.YXAuOm9mZ10QyOmE0bm1GTk3MzY5YzQ3YzZjNTQ2MGEzNDZmYTcxOTVkNjRkOTg3NmZkOGY0MjI0ZmRlZjMzNTYwZGZiMGJkOTEzNTQ2ZjpmcjoTOjAxOmNoZjpmcjoTOjAxOmNoZjpmcjoTOjAxOmNo

From: LAURI BARBANEL
To: laura_swayne@concentra.com; jamesmd@yahoo.medical.com; jamesm@mac.com; maryanndoyle@charter.net; maryrn@bellsouthmedical.com
Cc: Cecchi, Angela (BOS); Barrera, Alma (BOS); Lacy, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:27:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lauri Barbanel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQzOmE6bzoxMzRjMDc0NDliZGE5OGZmN2EyNzhjZDNjMDcyOCVmZTo3OiI6bSI6ZjU5OWVjZTZkMmI1YTgwMzMxMzY2MWVlMWU4MWI4ZTg5MGE2NDU5MTcxMmNhMGE0ZWQ3NzIyOGE3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6iNVNng___.YXAzOmNmZHQzOmE6bzoxMzRjMDc0NDliZGE5OGZmN2EyNzhjZDNjMDcyOCVmZTo3OiIxcyY1ODM0YmI2NWI1MDY5ZjgwZGM4MTVlZTE1ZmY5NWI2MDY5ZjgwZGM4MTVlZTE=d39e9f34f21d0b5f3ba1f3e9ef3f2f1b
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoxMzRjMDc0NDliZGE5OGZmN2EyNzhjZDNjMDcyOCVmZTo3OjYwOWQ8MDE2YjA0NGE2ZDk2NWQ5ZmMxMWQ0YThmMGE0ZWQ3NzIyOGE3Tg
(4) https://url.avanan.click/v2/r01/___https://reform.kpu.edu.tbh_century/human.asp___.YXAzOmNmZHQzOmE6bzoxMzRjMDc0NDliZGE5OGZmN2EyNzhjZDNjMDcyOCVmZTo3OjAyZWU6NTYwZGNkNGIwNzI5OWViMjZlYTUyMGM2NTlkMTAxOTIVbTBiMjNhMGIwYzUzOWYyZDBhMzliZDdiOTcwZmU3MjpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8kvc9d99o___.YXAzOmNmZHQzOmE6bzoxMzRjMDc0NDliZGE5OGZmN2EyNzhjZDNjMDcyOCVmZTo3OmI5NzY0NGNiOTY1MWI0YjI0ZTY1YTlhMzAyMzM2NDM4ZTY3ZTdmYThoYZZlNjBkNmFhYTFhMTI2MWZlZDpwOlQ5Tg

From: Linda Roth
To: kasim_reed@atlantaga.gov; rachael@bellcrossfund.com; pmayo@mac.com; pmayo@earthlink.net; mayor@fultoncountyga.com; mayor@fultoncountyga.com
Cc: Caraballo, Rogelio (BOE); Bonnano, Alice (BOE); Leslie, Daniel (BOE); CherryEdit; Board of Registration (BOE); Chuahiongay; senator.ossoff@senate.ca.gov; governor.newsom@gov.ca.gov; governor@gov.ca.gov; Kristy.Redford@gov.ca.gov; Anna.Esparza@gov.ca.gov
Subject: Please read
Date: Tuesday, January 28, 2025 11:17:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Linda Roth

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNmZHQ6OmFiMzoyYTA4NTVhNDc6NDg5ZDk2OWY0MDM2MDg5ZDEwMWQwNTo3OmI0NjI4ZjBiZTRlOTIxOGE5ZmQxNzA3M2E0MDMzZjIxYmY3M2M0YTBhZTBiNjE5ZDk2OmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NVX9g___.YXAzOmNmZHQ6OmFiMzoyYTA4NTVhNDc6NDg5ZDk2OWY0MDM2MDg5ZDIxMWQwNzY3OjE3ZjU0MTMxOGRiOnNlaA4ZS0JBZTk4N2VkMGVjYTc5YmI2YjQ2N2U3TTRjNTAzOTc2MmI5ZTBiYjQ0NDNmOGY4ZjZlMTNiNTZkMzk0M2I0MjgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmFiMzoyYTA4NTVhNDcxNDg5ZDk2OWQ5MDM2MDg5ZDIxMWQwNTo3OjI1ZDE6NjRiNmEzZGY0MTc0M2Z3NGk1ZmJmYmQyOGJmOWU2YjM0

From: neli attas
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:18:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Jihadist / islamic hate and violence symbols not good gor Health Grades and business and not in compliance with American values

null

From: Alexandra Lazar
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:18:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alexandra Lazar

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Beth and Robert Daniel
To: [redacted]
Cc: [redacted]
Subject: Concentra Syndicate: Must-Do Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:30:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rob Daniel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzo3MmZmMjkkMmRlYWI2NzBjZjE4NjcxOWExNGZiNGQyNDc3OjFmZjY6MjUxMjBjZTM2MmY2M2Vj:Y2lwNzQ3MGE5ODU0NjM5MzIzlOGJiOTljYjM4MGJlNDgyZTYyNDgwMWE3MDAxOTZmODp0Ok6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg;___YXAzOnNmZHQyOmE6bzo3MmZmMjkkMmRlYWI2NzBjZjE4NjcxOWExNGZiNGQyNDc3OmU3MGU0ZTRkNzU2YWFlYzA0YjA3ZTNkNzU2YWFlYzA0YjA3ZTNkNzU2YWFlYzA0YjA3ZTN

From: Hal
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:19:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Hanna Tagger
To: karen_newman@concentra.com; mcarrico@wellconmedical.com; gregory@mail.com; margaretkirk@bigger.com; mayor@baltimorewellal.com
Cc: Cecilia, Angela (BOS); Ipswich, Alice (BOS); Ludy, Ranjini (BOS); Chen,Ted; Board of Supervisors (BOS); Chan@mail; gregory.sabina@theregime.ca.gov; susanhomemaker.harlow@seagoddy.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpratt@sen.ca.gov
Subject: Please act against symbols of aggression and violence in your facility
Date: Tuesday, January 28, 2025 11:20:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hanna Tagger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAuOnNmZHOxOmFiMzo1NzNhNTZiNzRhN2U5ZThjMDM0MWI0OTk6YzNDk3ZjBjYTo3OmI4OTE6ODcwZDNjZWE0ZjA1YTgxZTAxMjNiYzE0ZDM2NTA1YTgzZTAxMjNiYzE0ZDM2NTAyOTgzZTAxMjNiYzE0ZDM2NTAyOTgzZTAxMjNiYzE0ZDM2NTAyO

From: Holly Damaghi
To: kaleb_mayfield@concentra.com; suzanne@philly.newsfeed.com; pmayo@mail.com; pmayoeditor@blogger.com; pmayo@galacticmedical.com
Cc: Cabrillo, Angela (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mail; jamaal.green@sanjose.ca.gov; council.district3@sanjose.ca.gov; Arenas, Joseph@sanjose.ca.gov; Kelly.Pfeiffer4@navy.mil; Arena, Joseph@sanjose.ca.gov; Kelly.Pfeiffer4@navy.ca.gov; Arena.Espinoza@navy.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:20:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employeees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
H. Damaghi

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzCmNmZHQyOmE6bmppZDY2ZDAxMDg1OSNjZjI0ZkJlOWJhMTM3MWUzZmY4MmZmMTo3OjEyZTlhMGYxMWQ2N2VjZjg5NmE4Y2MxOTI2ZGY5N2E5NmE4Y2MxOTI2ZGY5N2E5NmE4Y2MxOTI2ZGY5N2E

From: Michele Kanter
To: kelly_maxwell@concentra.com; privacyoff@optic-medical.com; pegcurt@mac.com; marcuswilson@kaiser.com; privacy@primecmedical.com
Cc: Carville, Rosetta (BOS); Ramirez, Alicia (BOS); Lacik, Rachel (MYF); Chen/Staff; Board of Supervisors (BOS); info@concentra; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.thefleetcoordinator.ca.gov; board.of.supervisors@sfgov.ca.gov
Subject: Urgent Concern: Seriously Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:30:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

M. Kanter

Attachments:

(1) https://url.avanan.click/v2/d51/__https://www.bbc.com/news/uk-england-london-54992366___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OnBiODA6ZGE2ZWMxODPkZTPkNzU2NGMzMjk5WUxGMzMzMDI0NjhiNWVhMTQ3Njcwe2GB3MDdkNDEzYjk1YzliZWY0NjpwOlR3Tg
(2) https://url.avanan.click/v2/d51/__https://www.youtube.com/watch?v=g-Z868NVV9g___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OjI3NWI3YzAxMjQwMzVlNDUxNjM2NzU1ZWJmNzY2YTI5YmY1MDc5ZDI0ZDIwZTI2Y0a2MDmwZTI6YkhjMjpwOlR3Tg
(3) https://url.avanan.click/v2/d51/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OmRlMzI5ZWM4YTI2NGJlODQxMmc2Ny5MTMwOTdjYjhkMWUxOTcxNzNlMjIxNzI4MmE5MTMwOTdjYjhkMWUxOTcxNzNlMjIxNzI4MmE6T2E6MDFmYjY1MDM2YzgzMzQzOWQ4MTgxMTgwOlQ3Tg
/https://url.avanan.click/v2/d51/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20one%20hero%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OmQjINTA0MDI0OWNlOTZkNjdmNmQ1ZmFkNTIyNZI0MGRhNGJkOWM5YTJjMDFmYjYzMDM2YzgzMzQzWQ4MTgzMTgwOlQ3Tg
(4) https://url.avanan.click/v2/d51/__https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OnBlYzE0ZTI5MTc4ZWE1NWM3YzdmMjI0ZjU0ZjA5MWRkYzIyYzZmNjM2MzA0MDI0OWNlOTZkNjdmNmQ1ZmFkNTIyNZI0MGRhNGJkOWM5YTJjMDFmYjYzMDM2YzgzMzQzWQ4MTgzMTgwOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d51/__https://www.bbc.com/news/articles/c9wkvw9d9lwo___YXAzOnNtcZHQcOmE0bzoyNjU4MDkzYTAwOGMzOTBmMmI5MzBlMTVhYTFkYzRmMmo3OjY5OWI0MDY2Y2VkM2Y5NDcwMGZlNTU5ZGM0YlR3RDk1ZlNTQxZmM5MWQ5ZjU1Dlf0ZmYjk4OEkyNDQ3MDUyOTlMDgwMzZlZlOTpwOlR3Tg

M. Kanter

From: CHANA LANDMAN
To: laura_lawson@concentra.com; customer@safetycosmedical.com; sales.us@mpp.com; mpp.workflow@mpge.com; support@safetycosmedical.com
Cc: Carrillo, Angela (BOS); Jemmott, Alicia (BOS); Leite, Hannah (BOS); Chan-Gold; Board of Supervisors (BOS); Ciyvidis-Hall; jamaine.washington@sanjoseca.gov; jessenhumphrey.hoang@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Aaron.Peskin@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:21:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anne Landman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzpkMGVlZDFlYzZlYjNiODE1MzhiZWI1NzdmYmJmYTc2Yzo3OmEwMzQ5ZmI3MzEyMzQ5ZWYyMGJlZDkzNGY1ODNlYmU3NzA3MGMxNzk0OTpzwOlOiETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bzpkMGVlZDFlYzZlYjNiODE1MzhiZWI1NzdmYTc2Yzo3OmM2NjY0MjI2NmIyNzVkOGZlZTZlYzZlZGM0MzgxMmIxOTZlZmZiNjY2MzZiZ

From: LAWRENCE COHN
To: kevin_stewart@concentra.com; external@wellconcentra.com; steve.orr@mac.com; stevenwilkins@bresnan.com; property@wellconcentra.com
Cc: Carducho, Amanda (BOS); Bontempi, Alicia (BOS); Leslie, Hannah (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; benjamin.agard@concentra.co.gov; assemblymember.harvey@assembly.ca.gov; Kenny.Phillipsborn@mail.ca.gov; Kenny.Engerman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:23:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzCmNmZHQxOmFiYmxmMjc1NjE1OTEwMmJkZWJkNGI2MTljNDIxYjAwNTZmNjc3OWVlNmU0NmUzZTZkYjIwYjhkYmZmZjY5NWM2MGVkMDIxYzI2ZGZlNzI3ZTEzMTgwOHI6Tg

Lawrence Cohn
Sent from my iPhone

From: Ely Bat-Nava
To: kaely_meyers@concentra.com; personal@retinamedical.com; pmayer@mac.com; mayerpublicity@comcast.net; pmayer@bethesdaretinal.com
Cc: Cecelia_Augusta_(BOS); Bonnica_Allen_(BOS); Lena_Hanabi_(BOS); Chairs@ad; Board of Supervisors (BOS); Chairman@bos.lacounty.gov; jaimelutvak@gmail.com; mayorkarendar_tracey@lacounty.gov; mayor@lacounty.gov; Krista.Pfaffenbach@bos.ca.gov; Anna.Esparza@bos.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:02 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ely Bat-Nava

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68592366__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OmI4YjpiNTM0YWEwNmJlNmQyZjJmYzVhNzNmOjE6OjE5NDk2NDAxYzM2NGU2ZTgyYzI1wZDlkYzI5MGU5NDZhYTVjODVwcOIGfEg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ9GNXVNg__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OmI4YjpiNTM0YWEwNmJlNmQyZjJmYzVhNzNmOjE6OjE5NDk2NDAxYzM2NGU2ZTgyYzI1wZDlkYzI5MGU5NDZhYTVjODVwcOIGfEg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OjA2NWM4ZGY0YjAzMWI2ZWNlOTczMjY1NDFiOWVkMzU1Yzc4MWE2MjcyOWZiZWQwYjBlZDdkMDpwOIQ6fEg
(4) https://urldefense.com/v3/__https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OmJmNzI0YWFjZDJlMWNlMDEyM2ViNjM0MmIzYmU2NzRjNTlmYTU3MmQzNTQ3NjA1NTc2MWE2MjcyOWZiZWQwYjBlZDdkMDpwOIQ6fEg
(5) https://urldefense.com/v3/__https://muslim-leaguela.edu/20th_century/hamas.asp__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OkJiZGI0NjY1YzNlNmQxMjk4NTBlZjZmZjI4ZDY3YzA5NzQ4MWJmMWE0NzgwcOIGfEg
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxw9d99vo__;YXAuCm9zZHQxOmE6bmplZmQ1YzoxMzkwYWJlNThmYjY4MmI4OTZlYmFkZWNlNjo3OmEwOTc4ZDY1YzI5NDk0NDRkNjY5NDc0MmIzNTBlZjEzZjhiZmRhNzcwZDBlZTIxMTA2MGO2MWJmMWE0NzgwcOIGfEg

Sent from my iPhone

From: David Krite
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:06 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

David Krite

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: bdichanzca@2600.icloud.com
To: kaleb_mayfield@sanjuanislands.com; jmarcotte@cityofanacortes.com; pfleuter@town.eastsound.wa.us; jmarcotte@cityofanacortes.com; jmarcotte@walkerschiffer.com
Cc: Cabello, Angela (BOS); Bertrand, Alisa (BOS); Lacy, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Stratemeyer; senator.wilson@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelina.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:18 AM

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cc: Perea, City Council

Dear Concentra Medical:

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbr.com/news/uk-england-london-68003366___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjM0YjZlZmZjkwODg6OWYyZTdkMzY4NTg5ZGU4ZTI0ZWNkYzY5YTc4ZTVyYzAyMjg3OjU6ZGU1OjU3YTlkOTgxNGQ5MDgwOGU5ZGE3Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66fJVYNg___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjM0YjZlZmZjkwOTdlOTIwYmI0YzpNJlMDU3OGUyZmNlNGYxNjY4OWJlNGNkNjI5YzI4NDI0YWEzZTI1ZDk1YWVkNzY0NTg5ZmQ3MDgwOGU5ZGE3Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjM0YjBkYTlkZTQ5YjZmZjkzOWU4NDBkNTlkZTo3OjBkZDQ6YzE5MGY2NZZiYmQwNmVmOGY4MmZlZTMxYWYxMTdjZGE3NzZjOTVjNjJlZGg2MDQyMjBjNDljZDkwNDEyMTpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbrunswick/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjM0YjBkYTZmZjkzOWU4NDBkNTlkZTo3OmY1N2Y0OGE2OGQ1OGZjOGE4Mzk5NWUwNTMxNmIkY2NmNZE5ZDZjNDg3ODZkNDkwNWQxYZYxMjNjOWZjZjgzZTRjNzc4NTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjBkYTZmZjkzOWU4NDBkNTlkZTo3OjY5NmI6NlRmZDE0M2MtMzMyMy02NmZlZg3MTU1YTdjNGI5MTIyYzYxYjk0YWFkOlEzMjIzZGUwMzgwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.blbr.com/news/antisemitism/?hdcvr3bf9ce___.YXAzOnNmZHQzOmE6bnpkNDk6ZmQ3MDY2OjBkYTZmZjkzOWU4NDBkNTlkZTo3OjA1TUI0NjI2MzA3NGY2ZmM2YWE0ODJhZGQwMzYWMzQGFiMDZiNGNjYwZWU5NTA3MWYyZmY2ZWE2MTmwOlQ5Tg

Itai Schwartz from Pennsylvania

From: Margaret Werner
To: kelly_mcelroy@concentra.com; cmrocco@patchmedical.com; pmarcotte@ntw.com; marcotteco@comcast.com; mmccord@patchmedical.com
Cc: Cecilia_Rosario (BOS); Dominick_Allen (BOS); Leslie_Harris (BOS); Chairman; Board of Supervisors (BOS); Chairperson; senator.salzman@senate.ca.gov; assembly.member.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mrs Margaret Werner
Port Washington, NY

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNtcZHGeOmE0bzoxMTcxNWQxN2Y2MWQ5ZGMxZmE0MWRlNWJlMTIxMTBmOTo3OmU1NTA5ZTdlYmMzOTc3NmIxZmQ1ZmFwMDE0MWQ3NDc2N2JkNTU3MmE0YjoxYjBmOjY5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6DNV3Ng___.YXAzOnNtcZHGeOmE0bzoxMTcxNWQxN2Y2MWQ5ZGMxZmE0MWRlNWJlMTIxMTBmOTo3OjhlMzM5MzI2ZGU5YjhlOWNhMzM3OWI2ZDU1NDk4NDgzZDA3NTg4OGNhMmgxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtcZHQyOmE0bzoxMTcxNWQxN2Y2MWQ5ZGMxZmFlMWRlNWJlMTQxMTBmOTo3OjZlMWU5ZDU3OTZmMjUyOWFmMDEjM2VkMjZjMTEzY2I0M2M5ZjAwMjk0NmZkYWQ3ODE0ZTFjY2VhMTUyZWNjZWE4MTM2MzgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNtcZHQyOmE0bzoxMTcxNWQxN2Y2MWQ5ZGMxZmFlMWRlNWJlMTQxMTBmOTo3OmZmMzhlMGM3NDE5NzNhMGM3NDE5NzNhMGM3NDE5OWFlYjY0ZG1xZTU2ODU1NzIzZjNhNDAwNmYwMDBmMzY1YTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNtcZHEyOmE0bzoxMTcxNWQxN2Y2MWQ5ZGZkMzZmOTRlNWJlMTQxMTBmOTo3OjIzMGY0ZGY1ODE5MWVlYWQwN2Y0NmNlOWNhNDBhOTI1wZI3kwM0Yy5zN2iYzAzZTc1YWE1N2VGb3JNTZkMDUzNZZlMWI2ZDU1NzIzZjNhNDAwNmYwMDBmMzY1YTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cr0ekxv9d9bo___.YXAzOnNtcZHEyOmE0bzoxMTcxNWQxN2Y2MWQ5ZGZkMzZmOTRlNWJlMTQxMTBmOTo3OjdmMDc0ZWIyNTQ1NDQ1ZTIyMzU4MzU0MDk0NTQ4NDQ1ZTIyMzU4MzU0MDk0NTQ4OmMyYjE5YTM4OTBhNTgwNDpwOkY6Tg

Sent from my iPhone

From: Fereshteh Labib
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
F. Shaf

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Esther Abitan
To: karin_meyers@concentra.com; mayerc@healthcarehotel.com; gregory@mail.com; thatcherwilson@lawyer.com; tmayo@pediatricmedical.com
Cc: Cabrillo, Angela (BOS); Gomez, Alma (BOS); Lock, Dacia (BOS); Chan,Gail; Board of Supervisors (BOS); Chan,Wendy; gregory.sanford@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:39:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Essie Silverstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69981906___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OmQ4MTowOGQxMjY4ZjVmMTVjNWo1YjBhMGUxNGQxMDI5OTk0MzI5MDQ4YjZhMDk4MWI3MWRlZmo6blVEZg
(2) https://url.avanan.click/v2/r01/___https://www.ioannbc.com/wash/h?c=p.Z8dDUVY0g___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OmNlYjA0ZmYtWVo2ZmRjOGZiZjA0OWmMjM1MTAxNjk3OGYtY0JlZDhlNDg1ZmQ5NzdlNTk2N2VkYjMzMmo3ZjhhMjBlZjpnOkYtYg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OjA1MDU6OTU5YTBkYTU2MjQxNWEtYzA4Yy1lZjktMzRjY)NiMDk6NDA3MWFkOTBlZWQ0MjU4ZjkzMWM1YzdkZWIyYjQ5YzpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20and,19%2C000%20injured%20in%20terrorist%20attacks.___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OjQ0MjgyOTI2ZjY1ZjVkYjQ2MjdjNjI5YWZjNjNlMjU5NGNkMjMwOmo3OjQ0MjgyOTI2ZjY1ZjVkYjQ2MjdjNjI5YWZjNjNlMjU5NGNkMjMwOnY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OmU4OWM0MjMtMmQ2MmI2NzZhNjAxNmc4MmU2ZTU3OTQ2YzU1NGEyYzJmNDJlOmMDoyYjFiNTJhNmIwODVjZTBiZWMGYjY5NDk3NTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx6d9lxo___.YXAzOmNmZHQ6OmE0OmM3YzoyODZlYjU2M2U3YzFjNWNkMmo3OjFiZGY0NZZiNjAxMDE5ZTgxOGQxZWUlOWExOGIxNDllMzQ2MmE5ODBkMTllNWM3MDEwMGc1NWY4MWIxMDJhMTgwOkY6Tg

From: W Goodman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:25:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Wayne Goodman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pretoria Hill Concentra
Date: Tuesday, January 28, 2025 11:26:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pinnero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nicole Skyer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368.___.YXAzOnNmZHQyOmE6baxc3ZDI1MDE4MWI3MWQyZGRmMWMxMzBlOTIwNWFiNTAwMmx3OjFmOTA0MjRmNmY1ZjpjbMmUwNDg5YmQ4ZGY4NjM0NG11NjZiZTc4cNzA4NzU3YzBkNjZjYjI0MDc4ZjgzM2Y3YjIxMTY5NTg0Ok6Y6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6baxc3ZDI1MDE4MWI3MWQyZGRmMWMxMzBlOTIwNWFiNTAwMmx3OjIyOlMTk0NDE0MDkzNmU2NGFiMmNmNmM2Y4YTHlNjcyYjE1ZGY1MjdmMDg4ODU3ZTg0Ok6Y6Tg
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Nicole Skyer-Brandsome PharmD, MS, BCPS, CCP
"The Future is Unwritten"

Sent from my Verizon, Samsung Galaxy smartphone

From: Marlene Diamond
To: karen_meyers@sonoma.k12.ca.us; mcarrico@petalumamedical.com; pmayo@mac.com; mgrayatkins@bmgarc.com; mmayo@petalumamedical.com
Cc: Cabello, Amanda (BOS); Brennick, Alicia (BOS); Lazfa, Rachel (BOS); Chen,Kat@; Board of Supervisors (BOS); Glaser,Jenny; jennifer.gabriel@sonoma-ca.gov; susanmcmenamin.harvey@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:25:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dr get cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marlene Diamond

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAzOnNmZHOxOmFiOmM3ODBiNzgxMjhjZTY5ZDk1ZmNhZmQ4ND2YiZp:3Yzf3aYTo3OihNDO6YzwNiHOGNlYWM1YWY4MmZiNiBNmJZiNjNGMwNGJkZTBmZGJYzYwNGEtYzgtNGJYzY4ZTBkTTA3OTIwM0gwcCk5YEg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmI0ZmU0MGI0NzgxMjhjZTY5ZDk1ZmNhZmQ4NjY2YiZp:3YzfcjvYTo3OjBkNGVlOTdlNjZmNhZmQ4NGVlZjY0YzY5NWI3ZjJmWjMwNhZWM1MZUwYzY2ODAxNWRkOWRlNDI0N2JlNjRmODY1YTgwOkY6Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmM3ODBiNzgxMjhjZTY5ZDk1ZmNhZmQ4ND2YiZp:3YzfcjvYTo3OiM2YWY0ZGM0YzY2NWVhMDZiZjA3OGY5ZmRjMGIyMTQ3cNGVhZmQzNzM5MGNiZmVlYjBlMDcyOTc5NW

From: Gerri Goodman
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:25:57 AM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bnqINTRlZjVjOWQ2ZDY4NjBkOGE3NzdjNzhiZTIwN2Q0NTc3OmE4OTg0ZDI0NDE0YjY5NGZiNzNhNjFlOGMxZjdkMjRlOGFlNGM4NDU1MzI0NjNGQ0YjgtZWY1Y2QyZDIzOWJlOWMxNDpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%2Ifor%20a%20people%2Ineed,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQyOmE6bnqINTRlZjVjOWQ2ZDY4NjBkOGE3NzdjNzhiZTIwN2Q0NTc3OjNiMmE0NmNkMjZlMDA4M2UyM2QwMjY5OGZjZWEwYzJlZjEzMjBhMmY3Yzm0ZjY1MjE4NjI0YzY2NDg2YWY5NjA1M2U1ODpwOkY6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clyxkxv9d9wo___.YXAxOnNmZHQyOmE6bnqINTRlZjVjOWQ2ZDY4NjBkOGE3NzdjNzhiZTIwN2Q0NTc3OmJmMDk5MGI3OTg4YTI0N2YwNGJlMDU1OWI0NWZkNWEzODc1YTVjOGRlMjAxNTQ5ZDQzNmU5NDpwOkY6Tg

Gerri Goodman

From: Roger Bassini
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:26:50 AM

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cc: Press, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Joy Levinson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:26:54 AM

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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Joy V. Levinson, Ph.D.
Clinical Psychologist
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From: Joshua Judd
To: kaplin_rosanne@concentra.com; centerpointe@concentra.com; enquiries@nhsx.com; enquiries@nhsx.com; enquiries@concentra.com
Cc: Gallotta, Amanda (BOS); Kennedy, Abbie (BOS); Lamb, Harold (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; director.adams@concentra.co.gov; propertymanagement.harvey@concentra.co.gov; Krishna.Pfefferkornoffman.ca.gov; Anna.Esparza@nhsx.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:27:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAzOnNtoZHIQvCbmE0IoqukMTE2MzFmOGJmMTUxMWJkYWZlMTBkN2E5NWE0OGI1ZTo3OTdlZTc4MjkxYzI2YTU2YUE3OWRmN2U2ZGEzMTI3NjI5OGJmYTcxYTBkYmY0ODE0ZTOxNDA0NjgxMDI0MWY5YzpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ENVV9g___.YXAzOnNtoZHIQvCbmE0IoqukMTE2MzFmOGJmMTUxMWJkYWZlMTBkN2E5NWE0OGI1ZTo3OmU5ZGI3MTI5NZSyYjA5MDI5NTg3ZTE4OmOxNjY1OTA5MDg2NTBkYzM2ZGFmMTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27google_vignette___.YXAzOnNtoZHIQvCbmE0IoqukMTE2MzFmOGJmMTUxMWJkYWZlMTBkN2E5NWE0OGI1ZTo3OjNNmU3OTUzNmI0ZTZlOjNNmU3OTUzNmI0ZTZlOjFlOTI0OTgwOWYkYzBkZjNNmQyYzU4OTI5YTQlNDQ2ZmVk

From: Robin Portman
To: kaplis_magnus@toronto.ca; mayorjohn@torontomedical.com; megan@mpp.com; meganwhite@ndpmpp.com; mayor@torontomedical.com
Cc: Calvillo, Angela (BOS); Kenneta, Abia (BOS); Lapis, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Quatrocinq; jessica.ashton@ontario.ca.gov; josephsmember.hanev@assemblo.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:27:37 AM

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cc: Press, City Council

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Robin Portman

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZJ66NYVNg___.YXAuCm5mcZHQcOmFl0ozoIZDEwODU5NZ5hOTI5MTcwZjdlNTZkOWQxOTNhMTA3ZTo3OmU1ICFDYiG0OTZGODU4OTkwNDk0MDk0YTcxYzdhYzAxMTEx YmI5mDI0NzM1NjE5NDM0ZjE1MjI4CiCxYzJlOTdkMTIwOlOlOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mcZHQcOmFl0ozoIDU5NZ5hOTI5MTcwZjdlNTZkOWQxOTNhMTA3ZTo3OjMzOWM0ZWM0NjcxYWZlMzgxNGZlNGZjZTA1OWM2Y2U5ZjA4MmI2MWE0MGVmYzZiNGJlNjU4MDA1Mzcc2jl6lZGI3ODIxOjOzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20terrorist%20attacks___.YXAuCm5mcZHQcOmFl0ozoIDU5NZ5hOTI5MTcwZjdlNTZkOWQxOTNhMTA3ZTo3OjE1M2ItZDkwOCEyOTJlY2UwZWU1MDJmOTYyNmRlZk1NTFkZDI0MTA4ZjJmNmRkYWIxZDVmYjYxMzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mcZHQcOmFl0ozoIDU5NZ5hOTI5MTcwZjdlNTZkOWQxOTNhMTA3ZTo3OjRlYZU0NmQ5YTVxZWQ1MjRlNGY2MWI0NDhlOGEzMTA4NDg5MjkzNzVmNjUzMjE4OTI4MGQ5NDM2ZDA5NjU3NjkwOjpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdv9vzy___.YXAuCm5mcZHQcOmFl0ozoIDU5NZ5hOTI5MTcwZjdlNTZkOWQxOTNhMTA3ZTo3OmE1NjQ0NmZhMDI5NzY2ZGUwMzBkZTdmNWU1NGIxMzY4MmM1MCM3MjVkYWZmNDA5ZiMzI7BhMzpwOlQ6Tg

Sent from my iPhone

From: Roya Lewis
To: leslie_mason@concentra.com; privacyoffice.mail@aol.com; pressroom@cnn.com; marcusatkins@kcnatv.com; privacy@primecmedical.com
Cc: Cecilia_Rosetta (BOS); Barbara_Allen (BOS); Leslie_Rachel (NYC); Cheryl.Hall; Board of Supervisors (BOS); info@cnn.com; senator.edward@senate.ca.gov; assembly.member.haney@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:27:00 AM

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cc: Press, City Council

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58922366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ui1Ra1Ra1Ra

From: aminsteen@icloud.com
To: kevin_mayer@supervisors.nyc; comments@refectcornmedical.com; pressoffice@nyc.com; mayorpeterson@nyc.com; mayors@refectcornmedical.com
Cc: [Caturla, Angela (BOS)](mailto:Caturla,Angela(BOS)); [Bonnica, Alex (BOS)](mailto:Bonnica,Alex(BOS)); [Lurie, Daniel (MYR)](mailto:Lurie,Daniel(MYR)); Chen(Staff); [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Cloudchrony; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:28:20 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-jZ6ddVVT0g___.YXAuOm5mcZHOxOmE0bzphYTljYzk5YmIxNzQyZmE3YTEwMDljODYxYmU3ZWEyYTo3OmQ4MjI0ZjU2NzdlMjA4ZTg0NWI0ZmI1OGI4MGUxNDlEyMDU1MzJkMzBhMmYlMmIzZVYyZTmwOlO6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mcZHOxOmE0bzphYTljYzk5YmIxNzQyZmE3YTEwMDljODYxYmU3ZWEyYTo3OjI4NmM0ZWY0ODE0NGMyNCZlNTk4OTBiYWYyYmNhZWM4MWUxNjNhNmU3YZEzNTlkZmMwYWRhZGE4OGU1NGUlMjZhZWZhZDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpr/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mcZHOxOmE0bzphYTljYzk5YmIxNzQyZmE3YTEwMDljODYxYmU3ZWEyYTo3OjA4ZTM6MmE1OWE0MzE5NjFhYzNkNjAzMDU5ZWI2OTMxZDExOTBhNjFlYjQyNDQ2NzgZZWJiZjBkYjgyZTQyMDBkMWYyOTpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://aisolum.law.wake.edu/20th_century/human_rights___.YXAuOm5mcZHOxOmE0bzphYTljYzk5YmIxNzQyZmE3YTEwMDljODYxYmU3ZWEyYTo3OjIwZDI2ZDI3MzIwNzk5MTUzNDdkZDJmYzFiZDI2MmIwNjM0NTc5ZDk0YmM4NDI0MTZjcyMGJiNzZlMzM2ZjA0NjZkZjk3YmQ4ZGI5ZTpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOm5mcZHOxOmE0bzphYTljYzk5YmIxNzQyZmE3YTEwMDljODYxYmU3ZWEyYTo3OmJlZDg5ZDRhNmNlNzg5NmE4OGQzZGI0OTImYZUyMDQ1NTExYWNjMZH0N2I4Nzg1NjliZWNmMTIyNjg5MTM3MmIkMzgwOlO6ETg

Ami Mintser

From: joelabramson1
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:28:22 AM

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joel Abramson

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: eva.kaplan@icloud.com
To: karen_maurer@concentra.com; corporate@safetymedical.com; press@frisc.com; mayorpeloton@hotmail.com; esports@safetymedical.com
Cc: Cekolis, Angela (BOS); Jennica, Alexa (BOS); Lopa, Daniel (BOS); Diamond; Board of Supervisors (BOS); Chanthorne; senator.wahab@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfaffenbach@frisc.ca.gov; Anna.Esparza@frisc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:28:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eva Kaplan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAuOmNmZHOxOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3Oic0NDY6YzMzZjhjOTIwOTk2NjZlOmRjYTI5ZTlmYmVlOGM5YTAwMDI6YzRsYWRkYlMxMzI2YzBiNjE3MGM1NTMxYWEwZjVjNTcxNTM5ZTI0OWZhNjI4MzowOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6fNVV9g___.YXAuOmNmZHEyOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3Oml4YjlEZTI5ZmI0NjY5MGMlYZYzBiNjE3MGM1NTMtxYWEwZjVjNTcxNTM5ZTI0OWZhNjI4MzowOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQyOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3OjMxNTY6MZYzN2Y6ODU1YzEwYjE5NDVjNmNlNzBNmNmZmIjMDM2NzFkNGQ2tZWYzNjVhVWlmZDdjVjc4MDE6MGVkMmdyNDpwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20hundreds%20of%20thousands,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQyOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3OjIyZmM6ZWU5ZDc5YZY0YzVkOlOhA1MTgxNWNiNDBjMzUtZGQ2MDlkYTQ3MZY3YzU4YjI5MTc2YTc0ODM2Y2BmN2I4MDczZjpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOmNmZHEyOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3OmE0NzE0MGZkMGI2ZjcxY2gxNTRjZDI1Y2NjYWNkYjU5MTI4OTlhNjY2MmM4YjEzOWEtODU2YWZkMjAwYTBmNWY3NDBjMzUtZGQ2MDlkYTQ3MZY3YzU4YjI5MTc2YjFkOTc3OjJmMGZiOWE5ZDNlZjQ5MDlkYTQ3MzY3YzU4YjI5MTc2YjFkOTc3OjI2bmN2I4MDczZjpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vekxvd0f0o___.YXAuOmNmZHQyOmE6bmphNDMxODEwOTc6MTAxYTEzMTY0MmFlMWI3MTc2YjFkOTc3OmOxMmY6ZDBhMTUyMzRmM2MxZDM5ZDY1OWU4MWY0MTc3OGYxMGZiYjY0NjNlZjY3MWRlOWM2YzMyODMxMDmxOlQ6ITg

Eva Kaplan

From: mayorwanstein3@gmail.com
To: keith_newton@comcast.net; privacyofficer@conchealth.com; engage@pwc.com; mariaselkin@cityofpwc.com; mbrooks@selectmedical.com
Cc: [Cecilia_Rosario (HCA)](mailto:Cecilia_Rosario@hca.gov); [Barbara_Klein (HCA)](mailto:Barbara_Klein@hca.gov); [Leslie_Daniel (HCA)](mailto:Leslie_Daniel@hca.gov); [CherylEaff](mailto:CherylEaff@aol.com); [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); [@Supervisor](mailto:@Supervisor@sfgov.org); Brooke.Jenkins@sfgov.org; jessie.lovemore@sfgov.org; hanna@hannaforsupervisor.org; Kimia_Fitzpatrick@pwc.gov; Anna.Eisenberg@pwc.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:28:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQ6OmFiIhowcNmZkNmRkOGExMDcyZDE2NDI4NGZmYzo4OTIwNzU2MmUyOmFjNDM0NDIxNzN2NWY1OTVkZjNlZWZiNjUwOGY5NGU3M2UwZjI0ODJmNiVlNjgwOlk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzOnNmZHQ6OmFiIhowcNmZkNmRkOGExMDcyZDE2NDI4NGZmYzo4OTIwNzU2MmUyOmRlMTg0NDY2OWY0YjI0NjBlMjc2NjM0ZTYxYzk4ZWI0MzQ3ZjA3NGZiMDY1ZDA3NGZiMDM2OTc2ZDA3NGZiMDM2OTc2ZDA3NGZiMDM2OTc2

From: Gala
To: karen_newton@pmcnorris.news; outreach@rottencreedmed.com; pressoffice@nbc.com; pressworkbox@theregister.com; press@charliecmedical.com
Cc: Calcutta, Angelica (BOS); Bambina, Alina (BOS); Leila, Daniyal (BOS); Chairman@; Board of Supervisors (BOS); Chairman@nbc; pressroom.general@theregister.co.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@boe.ca.gov; Anna.Esparza@boe.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:28:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Gala Vainberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902856___.YXAuOnNmZHOwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo3OGI3MTk0NmY1YTEzZWM4NzIxY2FkYmMxNWI3MTZmMjZlNTE3MjhiZjJiNjBiZWJlMmY5ZmE0YjQwZmNhNWY1NjhiMWE5ZjowOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1fd2VVNg___.YXAuOnNmZHOwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo4MjA5OWNmNGY4ZTBkYjJlNDg3MGE5NTFmMjY5MjMyMzE5YTAxNTA4NjNkYjcwMTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-avatar-and-qa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo0NjM5ZjU0YmZlZGY5NDI0NjBlYzA4MDI0NDhmNTc3MTk5YjBkN2QwYjMZjZjOWEzYjY5MjMyMzE5YTAxNTA4NjNkYjcwMTpwOlQ6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22for%20how%20people%20and,1916%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo3ZjM2Q5ODAxMTYzMDQ1NDk4MDRkMzk4ZTAxYjExNjYzM2ZlNmVhOTFlYzFkZDQ1YjRoOTcxNzkyMGM3MDIjMDFlNTRlYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://eraslm.law.yale.edu/20th_century/human.asp___.YXAuOnNmZHQwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo3OmY5YTI0NWM0MTgwZWE0NWM0OWE0YzhiOTk0YTNlNGU5YzRkOTJlNWc4cWNTgzZWZhMmQwZjU2MjBiNGIzZGZlZDFmYjU3MjQ2NWU5ZDpwOlQ6Tg
(5) Michael Stars, "October 7 is about to be every day:" Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOnNmZHOwOmFiOnw3MjU1Nzc3YmQzZmVmMDk2YzkxMDAwZWQxMWUxY2UxOTo0ZjkyYmE0OGUzMGJlmYzE3N2ZjM0YWM3YzM4YWMxYTUyNjE2NjktOTBhMTlmtOGU5ZjE1ODk0YTUwYWIwMjM2NmVlNzOzG4MjNDpwOlO6Tg

Sent from my iPhone

From: Alissa Haroush
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:29:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alissa Haroush

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 11:39:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68988366___.YXAuOnNonZHQvOmE6bnozZDIyMTNkYTVkYTRlN2OxMTk2YWFlNTc1N2RhN2Y5ZTo3OjE4ZTk0YmE5ZDc2MGE0MTdkYzQ1ZGU3YjE0YzBlZWM0ZDIxMzk5ZGE2ZjA2ZjA3ZDg2Nzg4OjE6ZTg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNonZHQvOmE6bnozZDIyMTNkYTVkYTRlN2QxMTk2YWFlNTc1N2RhN2Y5ZTo3OmUwNTA6MmMyODE3MzcyNDY5NTNlMTFjMzkzNGI0NDM5MDc5ZGExMjVmYzEyODBhYTk0NzY5ZTo6OjE4ZTk0YmE5ZDc2MGE0MTdkYzQ1ZGU3YjE0YzBlZWM0ZDIxMzk5ZGE2ZjA2ZjA3ZDg2Nzg4OjE6ZTg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOnNonZHQvOmE6bnozZDIyMTNkYTVkYTRlN2O2ZmM1Tk2YWFlNTc1N2RhN2Y5ZTo3OjA3YmE3ZjU2YWNiMmU1OWIzZjIyZjA2ZjM4ZmM2OTk5NjNlYjRiNDIwMmE5ZjdkNDZlOTc4OWM4ZDgwNDI1OWmMzMjM4YzpvOlQ6ZTg
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Sent from my iPhone

From: dianeacurtis@icloud.com
To: karen_mayor@sanmarcos.gov; susanne@mylescmedical.com; steve@fmar.com; maryanndixon@fmarpac.com; maryn@cabelecmedical.com
Cc: Cabello, Jesse (SD31); Jiménez, Alma (SD32); Lopez, Daniel (SD35); Chairman@; Board of Supervisors (SD1); Chairman@; senator.weber@senate.ca.gov; assemblymember.bryan@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:29:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVVYnw___.YXAzOnNmZHQyOmE6bzo6MGIzNzY0YjgzZjRkYjdmMGU5YjE5YWExZmY5YWRmOjRiOTgwZTgxZTNlOTQxOmY2OGNhZmFjNWM4MTY5ZmNmZWQyOTpmOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo6MGIzNzY0YjgzZjRkYjdmMGU5YjE5YWExZmY5YWRmOjRiOTgwZTgxZTNlOTQxOmY2OGNhZmFjNWM4MTY5ZmNmZWQyOTpmOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clnekxvdd9lo#:~:text=A%20Chinese%20restaurant%20in%20Leeds,Jewish%20customers%20and%20staff.___.YXAzOnNmZHQyOmE6bzo6MGIzNzY0YjgzZjRkYjdmMGU5YjE5YWExZmY5YWRmOjRiOTgwZTgxZTNlOTQxOmY2OGNhZmFjNWM4MTY5ZmNmZWQyOTpmOlQ6Tg

D Samoff

From: Denialism5
To: [redacted]
Cc: [redacted]
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra. Would you allow a white supremacist doctor to wear a swastika around patients?
Date: Tuesday, January 28, 2026 11:28:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAxOnNmZHQyOmE6bzo4YTYyZWNmNmNjMTY5OGJlNTk4MjZhNzQ4MWRlOjY2OjNjOEmQaVvqdtNZZmMGZiNWZjN2MjYzOGM0MzY2YWI0NWNmMzAxYTE2NWEwOGUxMjZkY2I3M2UxNTYxNTIzNWEwOGUxMjZkY2I3M2UxNTAwNTY5ZDZiNmYxYzRlNjgwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://awoken.law.vale.edu/20th_century/human_rights.___YXAxOnNmZHQyOmE6bzo4YTYyZWNmNmNjMTY5OGJlNTk4MjZhNzQ4MWRlOjY2OkNjc3OjNlMDNkMDA3OTk5NjY5OGRjZGY5ZGUxMDNkMDA3OTk5NjY5OGRjZGY5ZGUxMTY4NTZkNDFiZWM1MzAzMjNlOjN2RkNDNjZTZiMmpwOlQ6Tg
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Deborah Mara

From: Ismail Ozay
To: karen_newton@concentra.com; pressinfo@theforemostfirst.com; pressoffice@msn.com; mayorsoffice@shoreper.com; mayor@shelbycreekcal.com
Cc: Carrillo, Angelina (BOS); Jiménez, Alicia (BOS); Lopez, Hannah (BOS); Chan@gmail; Board of Supervisors (BOS); Chan@ch.org; jennifer.walker@parents.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristin.Pfeffer@mail.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:29:56 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sylvain Siboni

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmo5OTkxNjEzOTI4ZmNlOTQxZjI0MTM5MTIxYzk0NzQwNTM1MDo3OjFlOmNTOnZjI0MTM5MTIxYzk0NzQwNTM1MDo3OjQwNTM1MDo3OjI0MTY5bG1zoMzA0YjQzMzAyNzQxMTAxNzk0ZGVlMTEzZmU3ZTk1Y2E4ZTc4YTFhZDpwOkY6Tg
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(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmo5OTkxNjEzOTI4ZmNlOTQxZjI0MTM5MTIxYzk0NzQwNTM1MDo3OjU5MmM0NzQ2OmNjNjYwMzI1MGUwMmZjMmU4YTMwNDg1ZjViMDIxZWRkZjM3MDMzZjY3YjkyYTpwOkY6Tg
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(4) https://asskim.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQyOmE6bmo5OTkxNjEzOTI4ZmNlOTQxZjI0MTM5MTIxYzk0NzQwNTM1MDo3OkZmRiZDI6ZmM3YWNiMDI1ODE5NTc3NTcxYzI1NzEzNTJmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r04/___https://www.bbc.com/news/arts-lives-9k49cvo___.YXAzOmNmZHQyOmE6bmo5OTkxNjEzOTI4ZmNlOTQxZjI0MTM5MTIxYzk0NzQwNTM1MDo3OjViNDk6YWNjY2YxOGIzZjVyNWQyZmRiZjdkZDczZWO1NmMyMTVlNmI5ODY0NDAyNDUwYzU3ZmI0NjdlY2EzNWBmY2BkOTpwOkY6Tg

From: Jodi Berkowitz
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concerns Surrounding Antisemitism Risen By Healthcare Professional at Pinkerro Hill Locations
Date: Tuesday, January 28, 2025 11:30:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jodi Berkowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0bzo2ZGNhYjA1MmZjNDVhYjg2MGZmZjViYTg4NDFmMWMwZDo3OjclV2M6OGE5Mzc4NTA2OGNmM2RlNThmZTBjMTZlOTEyMzcxZGUyYmYxMWVkMmRiYzVhOWRmZTUxNGU1YTAyZDQ0MWExMTg0OkY6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ONVVNg___.YXAzOnNmZHQyOmE0bzo2ZGNhYjA1MmZjNDVhYjg2MGZmZjViYTg4NDFmMWMwZDo3ZmQzOGM0YTY4ODE5MjBjYzVkMzE5MDRhYWI4ZWFjNDdkNTE1ODFiNDgyYjAyMzE5MTY4ZDBkZDBjNmU3YWY4ZWI3YjQ0OkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo2ZGNhYjA1MmZjNDVhYjg2MGZmZjViYTg4NDFmMWMwZDo3OmJmMDE0ZmEyZDRmMWVjNTI3NDA3MzFkNDYwYTE1NmIyNzBhMDY0NjAwZTZkZjZiNDY1YTZlMDA5ZmIzZjU5YWFjOGJiMjg0OkY6T
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/haman.asp___.YXAzOnNmZHQyOmE0bzo2ZGNhYjA1MmZjNDVhYjg2MGZmZjViYTg4NDFmMWMwZDo3OjM3Mi4zNDMzLnZTYzNzQxMWVmZjhlOlNwZDY4NWM2NmVhYzdhNzBjYjkyMmQwNDFmYzUzMmI2NmI3MjBlNzM2NGE3YzgxOkY6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Haman support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr8d9vo___.YXAzOnNmZHQyOmE0bzo2ZGNhYjA1MmZjNDVhYjg2MGFmMWMwZDo3OjUxMzA6NzY0MDdlMjhmZTIyYzcwOGQxMDhlZGU5OTAzMDUzYyYyMGQwYTVjOTk6NzNhTkmZGE5ZDE5NTRkNGU3NTg5MTp0OkY6Tg

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From: David Taubenfeld
To: karen_mayer@concentra.com; mayerk@hollywoodmedical.com; pmayer@cfmg.com; mayerpebbles@hotmail.com; mayerk@hollywoodmedical.com
Cc: Cabello, Amanda (BOS); Jennings, Alexa (BOS); Lopez, Hannah (BOS); Chan(Work); Board of Supervisors (BOS); Chanfamily; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:20:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59323166&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ka0Ns0Ud1Ou0Ud1Ou0Ud1Ou

From: Samantha Packer
To: kevin_mayor@toronto.ca; premier.ministre@ontario.ca; mayor@chsc.com; mayorpeltier@hotmail.com; mayor@stelliecreekfest.com
Cc: Calvillo, Angela (BOS); Jennings, Alexa (BOS); Lock, Daniel (BOS); Chan,Brad; Board of Supervisors (BOS); Chuahiong; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Ferreira@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:30:14 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVV8g___.YXAzOnNmZHQyOmE6bzo2NDI0YzlyOTM5MmM4YjdkYWY0ZjMzNzNkOjk3OmM4YTA4ZjM2YjhlNDY1YjNlOGJmZTEwNmIxNDI0ZTA5ZDU2ZjhiNjQ1NDk5NmM2ZTcyZTcwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2NDI0YzlyOTM5MmM4YjdkYWY0ZjMzNzNkOjM3OmFjNDc1NzU5YjA0NjQ1NTg1NzNlNWI0NzI2MDRmYjVjNjU4NjIyNmE5OTkwODhtOGJkYjQ1NTkyOTk0NjQ1ZmE5ZWI3NDVhZGJlY1ODAyNTEzNTExZDRkNTYyYj:ViZWNkMTpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo2NDI0YzlyOTM5MmM4YjdkYWY0ZjMzNzNkOjE3YjZmMTk0OTk4MmMxMmRlYTY5ZmFkYjE2MDM4YTFmMzUyZjBmOTI4MmUyZjBmOTI4MmUyZjBmOTIwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzo2NDFiMmI4NjkzYjZmMDdhMmU3ZDI5OTE5NGNiN2FiMGE3NjMxOGYwZDc5NmYwZTM2YTA5MDgwOkY6Tg

Samantha

From: Michael Lyubinin
To: karen_mayor@concentra.com; corporate@pathcentermedical.com; mmayor@bmc.com; mayorsoffice@voyager.com; mayor@diablocreekcal.com
Cc: Carrillo, Amanda (BOS); Ramirez, Alma (BOS); Levin, Hannah (MAYO); Chan(Staff); Board of Supervisors (BOS); Chan@sfgov; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:30:29 AM

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cc: Press, City Council

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Sincerely,

Michael Lyubinin

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(3)
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:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQ6OmFiMzphMDc5OWFkMjY5MmM4YjY1MjlmZWE0ZDY5OjE6NmM5NjgtOWExODAtZWIyMTM4ZjQ2OTNlNzY2MWIyMjg3OWEzNjdiNDY3NjhiZmIxNWZkY2MyYjJhZDVlMDYxMzE4NTI0ZjgwOlk2Tg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQ6OmFiMzphMDc5OWFkMjY5MmM4YjY1MjlmZWE0ZDY5OjE6YzI0MTRjMmY1OTk0MmM5YTE0ZDA2ZBmMGJiZTUzYzY5YjFmY2U4MWE0YmYzMTRjMmY1OjE6ZWNiMjU0ZN2MzMjAtMmRlYmY5YzY5ZjNlMDYxMzE4NTI0ZjgwOlk2Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Michael Aronson
To: board_mayors@concentra.com; contactus@orbitcentralcal.com; pressoff@ap.com; mayorpelosi@hotmail.com; mayorsf@orbitcentralcal.com
Cc: Calvillo, Angela (BOS); Ramirez, Alex (BOS); Lazar, Daniel (MYR); Chan(dal); Board of Supervisors (BOS); Cloud@cnn; senator_wiener@senate.ca.gov; speakerkevinmccarthy@assembly.ca.gov; Kristin.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:30:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Michael Aronson

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNmZHOxOmFlOmgyYzA1MDVjODdlMmIzODM3NGUxZTBmYTkyMGQzNGY2NzNmOGFlOTM2ZTY2ODg5OTk3MTc0NmZmMjZmZmNkNzQxZTVkNjliYWVlNjQ1M2RkOTk5NGIwZjVlZDI0NDgwOlO2ETg&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E6dVVV5g___.YXAzOmNmZHEyOmFlOmgyYzA1MDVjODdlMmIzODM3NGUxZTFmYTkyMGQzNGY2NzNmOGFlOTM2ZTY2ODg5OTk3MTEwZGU3MGZjOmJlMTEwZGU3MGZjOmJlMzo2NDBiNTI1YTIxZTdlMDk1MDBkMWIxNTZhNGU5YmYxOlO6ETg&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpalestinian-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNmZHQzOmFlOmgyYzA1MDVjODdlMmIzODM3NGUxZTEwYTkyMjQzNGY2NzNmOGFlOTM2ZTY2ODg5OTk3MTQzMGY1NjA4YWZhYTFjZjMxZDk5ZTgzNTVkZDE2ZmIyODEyMmViOiJlOiOvkiMTlkNjU1NzpwOlQ6ETg&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=
:https://urldefense.proofpoint.com/v2/url?u=https-3A__www.nn.org_web_anti_jpr58_statements_israeng030925.htm-25E3--2Dnav-3Dtrue-26utm_source-3Dchatgpt.com&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks<___.YXAzOmNmZHQzOmFlOmgyYzA1MDVjODdjMmIzODM3NGUxZTEwYTkyMjQzNGY4NzNmOGFlOTM2ZTA1MWZkYmJjNTE5NjNlNDI2ZT3wMjE1NWM2YjZlMmI5YWRlYzU1NzQzODcxODgwOlQ6ETg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__cmsdom.law.yale.edu_20th_century-2Dhuman_ops___.YXAzOmNmZHQzOmFlOmgyYzA1MDVjODdlMmIzODM3NGUxZTEwYTkyMjQzNGY2NzNmOGFlOTM2ZTY2ODg5OTk3MTQzZjI1ZjI0ZjI4ZGI3ZGY1ZjE3ZGNiZjY2Mzk1YTI1YjE2MzBiZTYyOGE2NmZmZTdlYjI4NDFkNDE5ZDU2MmwwOlQ6ETg&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_9wkxv9d99vo___.YXAzOmNmZHQzOmFlOmgyYzA1MDVjODdlMmIzODM3NGUxZTEwYTkyMjQzNGY2NzNmOGFlOTM2ZTQ0ODRmMDExYWY3MmE5Y2Q2MmZkZjZjY2FhMzIxNzQxMzJkNWY2MDBhYjU5NGIyYTQxNjM0MmcwME1wNTdlZTgwOlQ6ETg&d=DwMFAg&c=slrrB7dE8n7gas63sxrB6wLyMq1GsIcJt5ujcllI5CI&r=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=

Michael Aronson

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Antisemitism Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiza Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306.___.YXAuCnNmZHQyOmEHbzoyZDpwZWFlYWUwMjM2NzMxZmE0OTRjMzA1MGIxMzQ2NzoxOjAyOWE0ZDc1MmZhZGYyYzcyNTFiMWRlM2RjNDI0NDc0NWQxODE2M2QxZWFmZjhhY1cxY2YxMWRlMzllYWIwOmFlZDA1ZDg0OlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVYNg.___.YXAuCnNmZHQyOmEHbzoyZDpwZWFlYWUwMjM2NzMxZmE0OTRjMzA1MGIxMzQ2NzoxOjVlZGU4MmYxMjY3N2Qx0GZmN0E2NTQ0Y2Y1ZjI2NDE1ZjU1OWMzZkMjFkYWY2MzYyNWVhZjljYjI5NTdkYjU4NTg3OTk0Y0QyOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafats-and-pa-officials-in-terrorism-against-israel%23google_vignette.___.YXAuCnNmZHQyOmEHbzoyZDpwZWFlYWUwMjM2NzMxZmE0OTRjMzA1MGIxMzQ2NzoxOjNjNTE0ZjcZNzdmYmE5NWE3NGNkOTIxY1Y3NmMTE3NDYzNDI0YjI0ZjE3YTkxNmI4NjQ1MjBjMjBlOTk5YTc1YTA6OjI0mMWFlNjQ0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/sunengl30925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C500%20Palestinian%20terrorist%20attacks.___.YXAuCnNmZHQyOmEHbzoyZDpwZWFlYWUwMjM2NzMxZmE0OTRjMzA1MGIxMzQ2NzoxOmZjZTI0NDQ0OGM1MWEyNTZjODY5NTE5MTM3MjVlYWRjZmNhMzcxZWU5ZWJmZGEyYzI2ZTByODFhZWQ5ZWUyOjI0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAuCnNmZHQyOmEHbzoyZDpwZWFlYWUwMjM2NzMxZmE0OTRjMzA1MGIxMzQ2NzoxOjdjMzI6MWMyMjZjYzN2RlMjBjNGU4NDZjODIxYmMxMmYxZTE5MGFjNDE3YjVjNjI1OTYzODc2ODBjYWFlZjQyOGMyMWUxNjo0OlQ6Tg
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Sent from iPhone

From: Roz Spiegler
To: karen_mayer@concentra.com; nurserick@veteranmedical.com; emayer@mac.com; mayerwalking@hotmail.com; emayer@veteranmedical.com
Cc: Cabello, Angela (BOS); Breitkopf, Alisa (BOS); Leiva, Daniela (BOS); Chan(Staff), Brandi (Board of Supervisors (BOS)); Chan(Attorney, Jacquez, Jessica (Supervisor) (BOS); supervisorpreston@sfgov.org; Kelly.Pfeiffer@sfgov.org; Ronen, Hillary; Ronen, Hillary (BOS); Angela.Calvillo@sfgov.org; Anne.Kronenberg@sfgov.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rosalind Spiegler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mZHQyOmFiOnpmZDBjZDA4Nje2YmEwNTlmMmMzMjNlWE3N2E0MmQ1MjRhMTc3OWY5NTQ0MjVjZDU2YzFmOTI3OTMwNjI0ZDQ3Mms1OGQyYmZkZjM0ZmQ5NTI5YzAzMzFkZlC2YjY2ZlNzZlZTZhMzk4ZThyeOkYET
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQyOmFiOnpmZDBjZDA4Nje2YmEwNTlmMmMzMjNlWE3NDE1NDZiMjg1MjRhMTc3OWY5NTQ0MjVjZDU2YzFmOTI3OTMwNjI0ZDQ3MnM1OGQyYmZkZjM0ZmQ5NTI5YzAzMzFkZlC2YjY2ZlNzZlZTZhMzk4ZThyeOkYET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sp/58/statements/israengl030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20injured%20and%20more%20than%20___.YXAzCm5mZHQyOmFiOnpmZDBjZDA4Nje2YmEwNTlmMmMzMjNlWE3N2E0MmQ1MjRhMTc3OWY5NTQ0MjVjZDU2YzFmOTI3OTMwNjI0ZDQ3MnM1OGQyYmZkZjM0ZmQ5NTI5YzAzMzFkZlC2YjY2ZlNzZlZTZhMzk4ZThyeOkYET
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mZHQyOmFiOnpmZDBjZDA4Nje2YmEwNTlmMmMzMjNlWE3N2E0MmQ1MjRhMTc3OWY5NTQ0MjVjZDU2YzFmOTI3OTMwNjI0ZDQ3MHM1OGQyYmZkZjM0ZmQ5NTI5YzAzMzFkZlC2YjY2ZlNzZlZTZhMzk4ZThyeOkYET
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9e4xvd08pvo___.YXAzCm5mZHQyOmFiOnpmZDBjZDA4Nje2YmEwNTlmMmMzMjNlWE3N2E0MmM1NWE3NzE0MmMyYWE0ZTFmZmZlYTE5MTcxZDE0YmJmNTE1MjY5NTVkYmRjNTIzMTUzYWRjNTIzeOkYET

Sent from my iPhone

From: aztela wetzenberg
To: karen_newton@concentra.com; concentra@cityofcentralfalls.com; pressoffice@ripr.com; pressoffice@ripr.com; pressinfo@ripr.com
Cc: Cabello, Arianna (RI-02); Gerretsen, Alexa (RI-02); Leslie, Hannah (RI-02); Chairs@ag.ri.gov; Board of Supervisors (RI-02); Ellsworth.org; senators.assembly@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Aztela Wetzenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQxOmE6bzo2YjFjMGJiZTQxYTgxMmIwZWQzMGI4NTVlMzI0NTY4YjozOmNiNDY0MWI5NjA5NWUwZjA5ZGM1ZDg1YTgxZTBEOWExZTcxM0ITiNjA5NWUwZjA5ZGM1ZDg1YTgxNmFkYzE6QTAyZQmxOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-GR6iNVY9g___.YXAzOnNmZHQxOmE6bzo2YjFjMGJiZTQxYTgxMmIwZWQzMGI4NTVlMzI0NTY4YjozOiBiOWQ0OTk0MTA4ZmNmOTNmYmE1ZGIxMDk1MGRlNTk2ZGI2ZGIyZDdlZjM4NDU5NDkwMzBkNzkzNDE3MzAwYjkwNGNmZGIwYmE2YWM1Y2MyMjZiMjBkZjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo2YjFjMjU2ZTQxYTgxMmIwZWQzMGI4NTVlMjU0NTY4YjozOjUxOWE0NmE0MWQ0MjVmMzNiOTlkMGM5YjA4ODZlZGIyZDdlZjM4NDU5NDkwMzBkNzkzNDE3MzAwYjkwNGNmZGIwYmE2YWM1Y2MyMjZiMjBkZjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo2YjFjMGJiZTQxYTgxMmIwZWQzMGI4NTVlMTY4YjozOjMxMjU0NGE1ZmNmYjM5MTdlOTdlYjk0NDI0MjU4ZjRhMzIzOGZkNjA3MmExOGZhNzk3MmExOGZhNzk3MmExOGZhNzk

From: Cindy Schreier
To: kevin_newton@concentra.com; susanne@hollycromedical.com; jessica@mac.com; maryanddave@hotmail.com; maxxis@hollycromedical.com
Cc: Carrillo, Angela (BOS); Jemmota, Alicia (BOS); Leite, Daniel (ADU); Chan(Staff); Board of Supervisors (BOS); Citycommissioner; executive.assistant@sanmateo.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@asm.ca.gov; Alexa.Espinoza@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHFOa2mxIHkgaHJDAxZjc3MzOlY6YWRyMzFjOTMyMGJiOTg2NGZlNmI1NDc3OmRkYmI6NzU1YmY1NzA0YWJkMTIxZjJiNmE2MDQ2ZDdiMmMlfQTZVMyAwMGUGOWMwMDYyMWAwMGUyYTc5YmxOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06iNVN3g___.YXAzOmNmZHFOa2mxIHkgaHJDAxZjc3MzOlY6YWRyMzFjOTMyMGJiOTg2NGZlNmI1NDc3OmRkYmI6NzU1YmY1NzA0YWJkMTIxZjJiNmE2MDQ2ZDdiMmMlfQTZVMyAwMGUGOWMwMDYyMWAwMGUyYTc5YmxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpkODAxZjc3MzQlfVWEyMzFjOTMyMGJjOTg5NGZlNmI1NDc3OmNhZjo6ZDI3ZTdkZjJlYWY1MTliOTk5NmY4MmQlfVWM5ZGYlMDI2ZDQxZTc4YzMwYTgxYmQzYzA1MDVjODJiOGZkNWQwOTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzpkODAxZjc3MzQlfVWEyMzFjOTMyMGJjOTg5NGZlNmI1NDc3OmUwY2E6ZjdlOTY5OTk3MDY2N2I5YjEyMGY3NTVmYjZlYjAwOGJjNzdhOTg5ZDNiMDBkNzM5YTI0OTExMjM1ZGU1NmZlMTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzpkODAxZjc3MzQlfVWEyMzFjOTMyMGJjOTg5NGZlNmI1NDc3OmUzZjI6NTcyMzBjYWU0NmY4OGZmOTFkYjEzY2lxNjI1ZjE5MjM2YjI

From: Tanya Surpin
To: kaely_rogers@concentra.com; corporate@select-medical.com; pmayer@hrge.com; mayoral@lacity.org; pmayer@hrge.com; mayoral@lacity.org
Cc: Cedillo, Gilberto (BOS); Bonilla, Alex (BOS); Lista, Daniel (BOS); Chan@lacity.org; Board of Supervisors (BOS); Chan@lacity.org; jamadeo.sanchez@lacounty.gov; jasonkarmeier.hagwu@lacounty.gov; jasonkarmeier.hagwu@lacounty.gov; Krista.Pfaffenbach@hacla.org; Anna.Ferguson@hacla.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Tanya Surpin

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68002366___.YXAxOm9mcFHQaGmFi0xoZ2NlZGQ6YTQzNjZmMDhiYzdlZDA0ZTBkOWQ4MWJmZjA4OTc3OGJkNjQ5ZWI1ZDQ1NjY2YmNkZWE4YzdlYmRhZjZlZGVhZjgxMWUxOGEzMzJlZGI0NzY2MGI5NzcxOGY5Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ge1Ge_Ge1Ge_Ge1Ge_

From: Tzipor Aranc
To: karen_meaton@concentra.com; jackson@drjacksonmedical.com; gregory@mac.com; rosecrans@earthlink.net; mjackson@caringmedical.com
Cc: Cassidy, Angela (BOS); Quintana, Alma (BOS); Lucia, Danny (BOS); Chan-Hoeft, Brandi (Legislative Aide) (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristen.thelbekken@sen.ca.gov; Anna.Caramucci@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:31:55 AM

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cc: Perss, City Council

Dear Concentra Medical:

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmFlbzpmZW1mOGU3OWYwMzE4YzQ1Mzk4OTYwOGI0ZTc4MmU3cvZjVlNTo3OmsINDI0ZmI5YzBlOWMxOTE1OTBkMiNmMDUxNiVkZDYxMmZhM2MwZmU2ZTc2YjY5YjM0ZjA0MzYxMGU5YTg0NjA4ZjpGYTpwcCk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4bSNVN9g___.YXAzOnNmZHQyOmFlbzpmZW1mOGU3OWYwMzE4YzQ1Mzk4OTYwOGI0ZTc4MmU3cvZjVlNTo3OmsINDI0ZmI5YzBlOWMxOTE1OTBkMmRlY2MxNjVlZDk2YzQ5ZWI5MGIxOTM5ZMk5YzZkYTpwcCk6YET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-plo-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFlbzpmZW1mOGU3OWYwMzE4YzQ1Mzk4OTYwOGI0ZTc4MmU3cvZjVlNTo3OmsNDQ3OGE0NzNkZTYzZDIwOGVlMzE4YzQ1MzM5YjM5YTc3OTM0YjBiYWFjMDI5NjgzZTI0ZjNjMzNlOTM0YjBiYWFjMDI5NjgzZTI0ZjpGYTBoYjgxZDhkYjc2YjdiNjM2NDc0MTk0MzY5ZmI2NDE5ZDQyO

From: Roberta Post
To: karen_mason@concentra.com; nurserose@telehumanmedical.com; wayne@mail.com; mayorwilson@toronto.com; mayor@chatterjeemedical.com
Cc: Carlotta, Angela (BOS); Bonilla, Alda (BOS); Leila, Daniel (BOS); Clerk@mail; Board of Supervisors (BOS); Clerk@mail; jessica.patrick@concentra.ca.gov; powerlumember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:18 AM

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cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Roberta Post

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68882366___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNZQ0ZGZoZjkxNDE2ZGZmOTIwOTBkYTIwOTIwYWZmZmMyZWZlNmJkNDcxNGU3ZDI0ZWEwMDIzNTI3NGQxMGQ5NzNkYWQ2MDI5NjQ3ZmE0ZjQ6czphc2NpaTo
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BZVVYbg___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNZQ0ZGZoZjkxNDE2ZGZmOTIwOTBkYTIwOTIwYWZmZmMyZWZlNmJkNDcxNGU3ZDI0ZWEwMDIzNTI3NGQxMGQ5NzNkYWQ2MDI5NjQ3ZmE0ZjQ6czphc2NpaTo
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNzQ0ZGZoZjkxNDE2ZGZmOTIwOTBkYTIwOTIwYWZmZmMyZWZlNmJkNDcxNGU4ZjY2MWFjZjU3ODNlMWIyMDVlY2Q5ZWQ2MmQzNWJkZTd5NDJjZTgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2321--text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20wounded%20and%20thousands%20more%2D%2Dare%20among%20the%20victims.___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNzQ0ZGZoZjkxNDE2ZGZmOTIwOTBkYTIwOTIwYWZmZmMyZWZlNmJkNDcxNGU4ZjY2MWFjZjU3ODNlMWIyMDVlY2Q5ZWQ2MmQzNWJkZTd5NDJjZTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://arcolon.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNzQ0ZGZoZjQyZjQxNDE2ZjcwZjQxOGMwMzU0NTE2YTExNGUxOmMzZmZiMzI1YjI2YmEzNTNkYTM3YWM1N2RjZTI5NTc1NzM3MmNkYjZiMDI0MTk4YjdjOTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wdxw9d99xo___.YXAxOm5mZHQ6OmE0ZmpmMTg4MGM1NjliNDVkMjYwYTYxNzQ0ZGZoZjQzNDE2ZjcwZDZlZDU0NTEzYzgyYzE4MjllZTJkMWM4YjhlZDU4YjRiMjA4YjA0N2FmYjQxNzMjNlE0WEzNzg4MjA2ODBhZGY4OTdhZDI5MzgxOlQ6Tg

Roberta Post

From: Martin Burger
To: karin_reuter@concentra.com; patientbill@centuryhospital.com; inquiry@mail.com; manuscript@blueyer.com; privacy@veteranmedical.com
Cc: Cecilia, Angela (BOS); Ramirez, Alba (BOS); Leslie, Tramaine (BOS); Chan@mail; Board of Supervisors (BOS); Clerk@mail.org; jacqueline.stone@concentra.com; assemblymember.haney@assembly.ca.gov; Kelsey.Piper@vox@law.ca.gov; devin.thorpe@ag.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm9mZHQxOmFiOnowZjhkZmU3OTIzZTlhZDc4OWE1MGMwMGE1ZDFmNTcyNDo3OjBmODI0MGExYzI1ZTFkZDc4OWE1MGMwMGE1ZDFmNTcyNDo3OjBmOG

From: Josefa Ben-Arieh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:43 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Dr. Josefa Ben-Arieh

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Chloe Jo Davis
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:51 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z8i6NVY9g.___.YXAzOnNmZHQyOmE6bao1OGM2MjQzZDJjZmZmOTE5NDM4ZWNmNDdiZGIwOWJjZjo3OmI6ZDE0NDIxOTZlNjk4Mzc5OTY2MDE0ZDhmYmE5NTFlOTk5ZjQ1YzY2NTFkYzhlMWZkN2I2ZTZjOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bao1OGM2MjQzZDJjZmZmOTE5NDM4ZWNmNDdiZGIwOWJjZjo3OjAxOTc6ODc3MjM0NDBmOTk0OTk4OWE1MTllZmE4YmVlZTVkMTIwZWNhOGJyOTgzNDVjMzU0ZmU2ZjliMzU1YTc4NjQxZTI0ZjgzOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.s.___.YXAzOnNmZHQyOmE6bao1OGM2MjQzZDJjZmZmOTE5NDM4ZWNmNDdiZGIwOWJjZjo3OjY5YzY3ZDBjMGYxMjZmNGY3ZDE2MDMzOGY2OWQ1ODBhbWTc4MGQwZTdjYTZhOTg0ZTMxZTYzNDEyO

From: Oly Fay
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:52 AM

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cc: Press, City Council

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Sincerely,
Olga Inoyatova

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jessica Pandurs Lejarza
To: kwok_jenanne@concentra.com; commercial@telecommedical.com; jessyca@hotpr.com; marcusellison@hotpr.com; mariahs@telecommedical.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(data); Board of Supervisors (BOS); Chandrasekar; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisenarse@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:32:54 AM

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cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwODc3OjQ2MDM6MDVkNzo5Ni1xNzVjNTEwNTE2MTNiNmEwMjVjOGExYTIzZGI4Nzk1OHBmMWIxYjBlNDU0MmMyYTNTUzMzk5ZGI5MzY4OTZlZjpwOkY6T3g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVT0g___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwODc3OmY5NTg6ODI0NDU3ZGRlZjY4ZTQ5NGUwYTQ2ZTVlNGJmMTcwNzM5MDBlYzBlN2NjZkwOmMyNmI2NGJkZmZkMDMyOTJhbHdTRjYWVjNWUxMTk3ZTQ3ZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwODc3OmY5NGY6YTBiYmJhZWYyOGEwZTBjYjJjYWY0YTEwYmVjMGU1MGRiYzQwYzc3NzVlZWIzMWQ1MjdiNmQ1MjRkMmI0MTFjZjpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jan/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20speech%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwODc3OmY5NTg6ODc3OjpJiU6YjNlNzZkYmNkY2RjZDU0NTEyNzhhZjg2NDk3MDUwNzMyNmI2NGJkZmZkMDMyOTJhbHdTRjYWVjNWUxMTk3ZTQ3ZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwOFc6NTk1MTc4MTk0MGY3NzA5NzQwYzE3ZjY4NzNlZTI5ZTFiOWY1MC3MDN2L1e5NTk5mFk3MDU1YzozcTk:YEEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAxOnNmZ0IQaynmf3IkbmtfOTk1MDE2ZGRlZjY0ZTc5YzhhYWI5NzMwODc4OnRfTmODo3OjIzNzY1YjBkMDUzMzVkODFmN2NjNGMxOGM1OWVkODgzNjk3YjNhNjY5MGRmYzFhOGNkYjBiOCY4YzI2MmIzZhOGYtNmU4NTk4YmU4NTk4YzozcTk:YEEg

Sent from my iPhone
Jessica Chamolsky

From: Susan Weiss
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:33:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Susan Weiss

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: marciacrimari@icloud.com
To: karen_mayor@sanmateca.gov; supervisor@supervisorpedroza.com; supervisor@sbcglobal.net; supervisor@supervisorcanepa.com; supervisor@supervisorslee.com
Cc: Caballo, Angela (BOS); Jimenez, Alma (BOS); Lopez, Daniel (BOS); Chan,Geoff; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kriss.Pfeffercorn@sen.ca.gov; Anna.Fineman@sen.ca.gov
Subject: No to hypocritic oath.
Date: Tuesday, January 28, 2025 11:34:06 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVVYhg___.YXAzOmNmZHQxOmE6bmowZWU0OjM6NTE5NDJmZGZjZjQ5ZDQ0NmQ5ZGI5NTg2NzA6YzA6NzZkNTc2NGNiZTI5ZTNiOjBTcyw5bHTyZDk2UDc3Mm9jOXJjZmI0OWI0YmU4NjA0MjY2ZmNlZTQ3YmM0MGJlOTIwMGQ3ZDBhOGJmZjUxNzQ0OWRhMTM5NTc1NjpwOlQfQTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmowZWU0OjM6NTE5NDJmZGZjZjQ5ZDQ0NmQ5ZGI5NTg2NzA6YzA6NzZkNTc2NGNiZTI5ZTNiOjBTcyw5bHQ7TpwOlQfQTg
(https://url.avanan.click/v2/r01/___https://www.nn.org/webcontent/gp/50/statements/israengt030925.html%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bmowZWU0OjM6NTE5NDJmZGZjZjQ5ZDQ0NmQ5ZGI5NTg2NzA6YzA6NzZkNTc2NGNiZTI5ZTNiOjBjYjM0NDE5YTdlZTM4ZjpqOTAxYmQ2NjExNTRlZmRlYmVhOGIwMjUzNmRhNzkwNzUzMmM5OWZmNZZjYzIyNTNlNzUzOTpwOlQfQTg
(4) https://url.avanan.click/v2/r01/___https://avalon-live.yale.edu/20th_century/barnes.asp___.YXAzOmNmZHQxOmE6bmowZWU0OjM6NTE5NDJmZGZjZjQ5ZDQ0NmQ5ZGI5NTg2NzA6YzA6NzZkNTc2NGNiZTI5ZTNiOjBTcyw5bHTyZDk2UDc3Mm9jOXJjZmI0OWI4MjA0MjY2ZmNlZTQ3YmM0MGJlOTIwMGQ3ZDBhOGJmZjUxNzQ0OWRhMTM5NTc1NjpwOlQfQTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clmdxxvdn89o/amp___.YXAzOmNmZHQxOmE6bmowZWU0OjM6NTE5NDJmZGZjZjQ5ZDQ0NmQ5ZGI5NTg2NzA6YzA6NzZkNTc2NGNiZTI5ZTNiOjBTcyw5bHQ7TUZmUxY2FlkMzgxNTQ3YzA0MjI3MzY2MjpwOlQfQTg

Sent from my iPhone

From: June Rudy
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:34:35 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
June Rudy

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From:	jen.matro@icloud.com
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 11:34:52 AM

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cc: Press, City Council

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Sincerely,

Jennifer Matro

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OmUxNDc6Mzg4OWU5MjE1ZTEzYzhkZWJmNzlkNzkzOTE1MjcxNTYyN2Q0YzhmOTk5YzJlYjViZTI1Njc5OWI2ZWZjNzI1Zjp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OmVjN2E6YjVmMDUyYjA3MDUwMWFjNmQxMmRjOTIxNGYwMGI0M2M3ZWMyZjYwNzFjNGM4MzFiMjU1YjY2ODMxZDcyOTY1Nzp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OmVjNjE6ZDNiYzliOWIzOTY3YjY5OThkN2E1YzIxYWRj

ZGFjOGVjNzIyM2IxYjc2ZjQ0ZjE4MGY2YTI4MTBiZTI2ZWUyNDp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OjBmOTA6YjJiNDg5ZGU0ZDA4YzI0NzU3YzUxYzUyNWUxZTQ1NTBkMWFkM2FjNGQ2YTFjMDMyMjNmZDMxNWVjZDI4M2RkNzp0OlQ6Tg
(4)
https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OjRhMjI6ODE3ZWYzNzUxMDYxNzliMGYxZDhiZGY2MTdhYmNkYzZiNzlhYWZkM2MzNjQ0ZGU5MDUzNDU1Yzk0YjdlOGQ2Yjp0OlQ6Tg
(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzpiYmJhZmRlODY2N2ZiNWI3YmZhMTdlZThlN2VjODU5OTo3OmNmM2U6OWFiOTQzOWZjYmFkOWIzMTkwMzE3YjM4OTE2ZmIyZmRiNTRkZjE3NWMyNDkzNDlmMzQ4ODg2NTFmNWYyZjBiYzp0OlQ6Tg

From: Francine Rochwarger
To: karen_mayor@pownola.com; mayoral@parkcountyfed.com; pdaugherty@bregger.com; mayorwalker@bregger.com; mayor@charlestownfed.com
Cc: Carlotta, Angela (BOS); Bontrager, Alicia (BOS); Leslie, Hannah (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; benjamin.adams@pownola.ca.gov; assemblymember.harlow@assembly.ca.gov; Kevin.PhilBerkeley@sen.ca.gov; Kevin.Emerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:16:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Francine Rochwarger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzOnNmZHQxOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OjVlNWM6NTI2OMzkwOWZlMDgtZmE2NGAYzdlY2UxNTI2ZDO4NDkwYTdlYWJiNzI1ZDNiNzpoOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3EOVUVNg___.YXAzOnNmZHQxOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OjE0OGQzMjE4YjVlOTk2NzY4NGQxZmFkYjY0YmNjYmE4MTZjNzQ1YjY1OWVlZTM2YWJjZDFkMTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAzOnNmZHQyOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OmYxYmQ0YjNlNTYxY2MyMmQyYTdkMGVlZGEwOTA4YTZkZGZlMWRkYjc0YmNjZGQ4NGNiNzU4ZDE2NTo6OmY6TmE
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OmE0NGI0NTE2ZDg4MDNjYTU5YjBkZDk0MWM2MWM4ZOTkzOTEwZDZjgZW3dNDdkYmIzZDFmYmY5MTk4ZTNlOTEyZTY3NjUmNTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OmFiNWU0MjlkNDk5ZmQwNTZlZGEzYWZlOWM3OGEwNzFkZTJhMWY3YjkzODdkMTE4Y2E4OGM0OGJmZmYwMTI5NDVmZmM1ODptOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzOnNmZHQyOmE6bzqtYzBlZjYyYzBlMzUxMWQ0YmNmZGQ4NGNiNzU4ZDE2NTo3OjI0N2I5ZTg4ZGI3NzBhYTU4ODdiYWRlNTExMDk3NmBNiVjNjNmNzRlkOWU4ZjE4OTk5YzRiZTg4YzE1MDcwMWExMzgyMTpwOkY6Tg

Sent from my iPhone

From: Ora Berkowitz
To: kelly_mayer@concentra.com; pomeroy@patersonmedical.com; pmayer@mac.com; mayerpk4me@hotmail.com; mayerpk@patersonmedical.com
Cc: Calvillo, Angela (BOS); Ezeiza, Alisa (BOS); Lurie, Daniel (MYR); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; angela.calvillo@sfgov.org; angelacalvillo@sfgov.org; aseptember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Address Terrorist Symbols Displayed by Employee at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:35:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

With disappointment and disgust,

Ora Berkowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFiNzUyY2MwNzUzNjgzYThiZTo3OmI1ZTNiZTNhNzO0NTYwNzMyZWE2MGIwOTQxNTMyNTYxOTBiNjY2MWY1Nzc1MzcyMzkzYWO4NjgxOGIxYTgwOHQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFiNzUyY2MwNzUzNjgzYThiZTo3OjY1MzgtfiZTBiJ7IkxZTdhNGFiMDg5ZjVkNjY1ZDMwNzNkZhZGUxMTgxNjE3MDQ5ZTM2YWY5MGU3MjEzMDQ5ZTgwOHQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihs-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFjNzUyY2MwNzUzNjgzYThiZTo3OjcINzI5MmNjMzI5YWNmMmI0MGI2NzJlYTUyMDI3NzJlYWMxZjBhNWQ4ZDQyYjQ0YTQ0ZTBkMTI2ZmMxMTUxV2VkNWY2NDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20land,19%2C000%20wounded.___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFjNzUyY2MwNzUzNjgzYThiZTo3OjZlZTM0N2I0MGIzNWZhYWI0NGUyZTAyYzkwODNlYzJmMzYjOTQ5MDc5ZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rap___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFjNzUyY2MwNzUzNjgzYThiZTo3OmJlODc4NDZkMjNkNTY1MDVjYTM5OTNhM2NhMmIxYjBlZjMGQ1OTc3ZGYwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxv0d99vo___.YXAxOnNmZHQyOmE6bzozNjZlZjY5MGJlMjYxMjFiNzUyY2MwNzUzNjgzYThiZTo3Ompkc4rgtiYThiZTo3OmIxMzg0YzgxZDMzNDk5MTk0NmE1MDU1YjctYTdhYTUxOTYxNTVhNjYyMTMwMGQwYzg0ZDI0OWI3ZjQ4ZmVlMDNiNTZmMDpwOlQ6Tg

From: [Evil Genetician \[Cloud\]](#)
To: public_expression@concentra.com; customercare@concentra.com; pressoffice@concentra.com; executivelist@concentra.com
Cc: [Mayor Breed](#); [Board of Supervisors, District 1 \(Chan\)](#); [Board of Supervisors, District 2 \(Mandelman\)](#); [Board of Supervisors, District 3 \(Dorsey\)](#); [Board of Supervisors, District 4 \(Peskin\)](#); [Board of Supervisors, District 5 \(Preston\)](#); [Board of Supervisors, District 6 \(Walton\)](#); [Board of Supervisors, District 7 \(Melgar\)](#); [Board of Supervisors, District 8 \(Fewer\)](#); [Board of Supervisors, District 9 \(Ronen\)](#); [Board of Supervisors, District 10 \(Safai\)](#); [Board of Supervisors, District 11 \(Mar\)](#); [Clerk of the Board \(BOS\)](#); [Angela Calvillo \(BOS\)](#); [Jeff Sheehy \(BOS\)](#); [Victor Young \(BOS\)](#); [Jocelyn Wong \(BOS\)](#); [Brent Jalipa \(BOS\)](#); [Joy Lamug \(BOS\)](#); [Jocelyn Kane \(BOS\)](#); [Jocelyn Kane \(BOS\)](#); [Jocelyn Kane

From: David Horowitz
To: [redacted]
Cc: [redacted]
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - Physician's Assistant, Mufiza Khalid
Date: Tuesday, January 28, 2025 11:35:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiza Khalid, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
DAVID

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHQyOmE6bzo1ZGMxZmRkNDkzNGE2OWY3NGY4ZjI2YTRmNDExNWM5ODo3OjhjYjE6ZWY3YmMwMGVkZjZkYjljZDBmMzYxZjE3NzU1cYTYxYzMzZjNkYmM2M2M0MWI4MGNiZDk5ZTA3MGE0YjcyN2QwNzp0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg.___YXAzOnNmZHQyOmE6bzo1ZGMxZmRkNDkzNGE2OWY3NGY4ZjI2YTRmNDExNWM5ODo3OjhjZTU6NGQzYzU4ODYxZjRmMTlyYmFkNzc4ZjE0N2U2ZDRkNzY1MWFlYTQtZDRjMzp0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHQyOmE6bzo1ZGMxZmRkNDkzNGE2OWY3NGY4ZjI2YTRmNDExNWM5ODo3OjFkZjE6YzI0ODBkYWI1NjQzMTI5NGZiMWIyMDgwMGMwOGYyOWNkNTBhZjcoEDI0MGZiNzVmYjI4YTg0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%25-~text=Tragically%2%25%20for%20his%20people%3Hand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bzo1ZGMxZmRkNDkzNGE2OWY3NGY4ZjI2YTRmNDExNWM5ODo3OjE4OGU0YzhhMjcwZWU1ZTE4ZWI4ZDMwMzQ5NmNiZDNlNWNmYjY0N2Y2ZDp0Ok6Y6Tg
(5) Michael Starr, “October 7 ‘is about to be every day’: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9k89vo.___YXAzOnNmZHQyOmE6bzo1ZGMxZmRkNDkzNGE2OWY3NGY4ZjI2YTRmNDExNWM5ODo3OjhiYjY6ZTk5ZmE4YjJjYWY4Mzg3ZTU3N2M5ZmRjZGFmZTZmMzhjYWQ4NjJjYWY5ZGIyNTljMzkzYzQwNGVkZTU3NmFlMDp0Ok6Y6Tg

From: sandra grodko
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:35:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Steven Grodko

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ariella Spyrides
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:36:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6iNVVNg___.YXAzOnNmZHQ6OmE6bmpkZTI5NjI3M2E1ZmFiODQxZjk5ODYwZmZjMmYxMzlkZjo3OmI1YTM0MTE1NDI5ZmI0MDFmYTI1NjA1YjNmOmJlOGI5ZmI0MDFmYTI1NjA1YjNmOmJlOGI5ZmI0MDFmYTI1NjA1YjNmOmJlOG

From: Miriam Rosario
To: karen_swanson@concentra.com; customer@myhomemedical.com; service@mpp.com; mpp.workforce@bayer.com; inquiries@selectmedical.com
Cc: Carrillo, Antonio (BOS); Ramirez, Alma (BOS); Lara, Daniel (BOS); Chan(staff, Board of Supervisors (BOS); Clerk@mpcity; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:27:18 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZH6NS7kng___.YXAzOmNmZHQyOmE6bzo1OGE4MGI5MWE4MjhkZTI1ZDA3MzEzZmFjNWZjNDI6OmY3OTY1YzA5NTU2ZmU4ZmI4ZTc4NmE5NWQ2ZTA4MWMxMzRiOjM6ZGM4MzU3ZTI6OmFlMDIwMGZlNDZiYTk4ZGZlZjRjMzA2ZWM0ZjNjZWM3NGMwZDI0OWY1MTVjNGU4ZDg4MDFlMDIwMzY3MGM4YzU5ZjgzMTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo1OGE4MGI5MWE4MjhkZTFlZDA3MjEzZmFjNWZjNDI6OmJlOjNlMjk0MTg2NDc3NTk4ZGZlZjRjMzA2ZWM0ZjNjZWM3NGMwZDI0OWY1MTVjNGU4ZDg4MDFlMDIwMzY3MGM4YzU5ZjgzMTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%2Dthe%2people%2Dand,19%2C000%2Dpeaceful%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo1OGE4MGI5MWE4MjhkZTFlZDA3MjEzZmFjNWZjNDI6OmJlOjY4Yjf0MmYyNGFhNTMwN2VhMjmxOGMxODRlMTQ1MDc4ZjE0NmQ1YWU5MDc1Yzc4N2Y4MmIzODgxYzAyZDEwOTBkN2YzNzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo1OGE4MGI5MWE4MjhkZTFlZDA3MjEzZmFjNWZjNDI6OmJlOjNlMjk0MTg2NDc3NTk4ZGZlZjRjMzA2ZWM0ZjNjZWM3NGMwZDI0OWY1MTVjNGU4ZDg4MDFlMDIwMzY3MGM4YzU5ZjgzMTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k0xvr8d99o.___.YXAzOmNmZHQyOmE6bzo1OGE4MGI5MWE4MjhkZTFlZDA3MjEzZmFjNWZjNDI6OmJlOjEwOTY0MTZhZWY5NWEtODNmNDBhLYzRmODU0ZjE3NjRiYWYyZTRhMjEtYmMGI1OTIxMjU5NTcyYTI1YjoxZTM4YgwOlQ6Tg

Sent from my iPhone

From: Robert Borsato
To: karen_newman@concentra.com; concentra@theconvertical.com; pressoffice@cbsnews.com; pressoffice@cbsnpr.com; pressoffice@cbsnpr.com; pressdesk@sanjoseinsidesf.com
Cc: Cecilia, Arianna (BOS); Jennica, Alisa (BOS); Leza, Daniel (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan@sfgov; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:37:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robert Borsato
Please be on the right side of history!!

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992966___.YXAuOm9mZHQxOmE0OmxiYWY6OWQ2ZTY5M9kYyMGY3NTVlNzOxZTI2N2U4ODgxMTo3OjY3NzI0YjlkYTE5Y2Y4NDEzNGRmOTUyNzNkNDQ5ZDRmNWE5YjAyYjUwNzNkYzM4MjI0YWU3ZGU1ZjQ5ZTc5ZjgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ZkVCVI&g___.YXAuOm9mZHQxOmE0bmxiYWY6ZjY0NzQyZTI2N2U4ODgxMTo3OjY1NDZkYWU1YzFiM2MxZjY2NjY4ZjU4MDk0ZGE4YzdjNzRkOGFjODM4Nzg3MDdkNmNiODdjZjgwOlQ6Tg
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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9mZHQxOmE0bmxiYWY6OWQ2ZTY5M9kYyMGY3NTVlNzQxZTI2N2U4ODgxMTo3OjY2ZTA0YzI2NmU3NjEzMTE4ZjVkMDhlYzRkMGRjNjNlMTNiMGU2MjdmODdjZjBhNzNqwOlQ6TG
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From: Harry Wruble
To: kevin_mayor@sonomacity.com; mayoral@mikecreptofal.com; steve.orr@mac.com; mayorwalkins@keeper.com; mayor@mikecreptofal.com
Cc: Cebollo, Angela (BOS); Gerbrink, Alina (BOS); Leila, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; sonoma.council@sonoma-ca.gov; assemblymember.harvey@assembly.ca.gov; Kevin.McKeown@asm.ca.gov; Kevin.Ennerson@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:37:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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From: Miriam Yarkony
To: karen_newton@concentra.com; personnel@bellecrestmedical.com; pmayer@mac.com; mayorpetition@lacity.org; mayor@bellecrestmedical.com
Cc: Cedillo, Gilberto (SEN); Jennings, Alicia (SEN); Lesia, Hannah (ASM); Chan@asm.ca.gov; Board of Supervisors (BOS); Citizen@lacity; speaker.asktom@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:37:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Yarkony

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmE6bmo3Ozk5NzY1ZDI4NmNlNDY5YTc3ZmI1NGVkNmFmZDo3OjA5MjE6NDI4NzU0NjY1ZjA5NjY1NjA2NGQ1MmYwOGE0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z06SNVN3g___.YXAzOnNmZHQxOmE6bmo3Ozk5NzY1ZDI4NmNlNDY5YTc3ZmI1NGVkNmFmZDo3OjA1YzE0ZTY0MmNlMGY1ZTBkOTRlZGY2N2NjU0OGM1ZmE0YjA5NzA2NjE3NzA2NjE3NzA2NjE3

From: Samuel Mark
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:37:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Samuel J Mark

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Margaret Danishefsky
To: kaplan_maxwell@concentra.com; susanna@philly-steamfitter.com; pbauer@mail.com; pbauerwalker@theagile.com; mgarvin@wallacemedical.com
Cc: Gauthier, Angela (BOS); Bonnick, Alisa (BOS); Leon, Daniel (MYR); Chen@all; Board of Supervisors (BOS); Shamsiyeh; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:37:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Margaret Danishefsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802365.___YXAzOmNmZHQyOmFiOmo1ZWYxMGVjYjk4MzI2NTkxMGZlYzNlZTAxNzE1NDFmZDo3OmI4MDI6MzdiOTBiOWYxYTQ1MWYxOGIxM2RmZmFhMGEwMzI1N2NlYjE5YTk4N0Zm4MGE0MzdlNjY0YjM4ZGZkOjU6ZmQ5ZDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z186NVV7g___YXAzOmNmZHQyOmFiOmo1ZWYxMGVjYjk4MzI2NTkxMGZlYzNlZTAxNzE1NDFmZDo3OmY2ZGU5ZjE4YzM0MWI0OTk4MGU5ZGM3NWI1NDY2ZGM1ZTk5YzE3OTU2NzU1MGUyYWI2MmcwOWFlMWY2NGZlYjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-and-aid-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOmNmZHQyOmRlbzoxOlZWYxMGVjYjk4MzM2ZjY2NzE3NDFmZDo3OjRhMzk0YjZhYjMzMWVjNWNlMTQ2NzExOWViMDU1MDM1YjZmZTIxMTNiYjg1MGZiNzExOGIyMzk2ZmVjZTAxNzE1NDFmZDo3OjI0ZTAxNzE1NDFmZDo3OjI0ZTAxNzE1NDFmZDo3OjI0

From: Shoshana Rothstein
To: karen_mayor@concentra.com; nurserick@sohoconnedical.com; jessica@mail.com; maryweldon@hotmail.com; mayor@sohoconnedical.com
Cc: Carlotta, Angela (BOS); Epstein, Alisa (BOS); Leite, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Chan@mail.com; jessica.wang@parents.ca.gov; superintendent.hong@sssantclip.ca.gov; Krista.Pfeiffer@sen.ca.gov; diana.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:38:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOm5mZHQyOmE6bzo2M6I3ZGQ5M2NhMTBmYzY1ZWQyNDE2NzdlMTg3ZGZlNTo6OjhiNTc4YmE1NzBmNjc4YjU5ZjU5MzA1NjdkZjpwZjBEIEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVcY#g___.YXAzOm5mZHQyOmE6bzo2MjU1ZGZjZDM5NjdlMTg3ZGZlNTo6JmFjMzI0MjU1YzY4ZmY3YzoxYHZfDIkOWHkvZGFlBjOGZlOGZlMDMtNzYtYTcyNDAyZTk5MzBlOThkZjgwOlQ8JEFg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOm5mZHQyOmE6bzo2MWUxZGQ5M2NhMTBmYzY1ZWQyNDE2NzdlMTg3ZGZlNTo3OjBlYW9lYzBmNjg4Y2NhNmNiM2ExMDUzOGZkZjk1YTc2MWUlNjUzZDU5MGY1OiDQ8JEWlRkNzFjYTcyNTAyZTk5MzBlkOThkZjgwOlQ8JEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOm5mZHQyOmE6bzo2MWUxZGQ5M2NhMTBmYzY1ZWQyNDE2NzdlMTg3ZGZlNTo3OjY5ZGI0N2IwMjFhODMtYTU2YjmtZDY5NzdmMDQtMzU5YTM4ZGZkZjE0ZDZlOjNTc4NWNlZmVhODNkYjY0Njk4NWY2NjYzMjpwOlQ8JEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOm5mZHQyOmE6bzo2MDk5ZGZlOTo2MTBmYzZlZWIyNDE2NmM4ZTg6MDlNGxJbTo4MjU2ZGBiOGJhZDgwZjBlY2I2YmQtMWMyOlDAwZTMtMzU2YjIzOGZlMWQyNjZmOGFlMWQyNjZmOjZmY0NjRkMzpwOlQ8JEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/3wdxvr5b99xo___.YXAzOm5mZHQyOmE6bzo2MWUxZGQ5M2NhMTBmYzZlZWIyNDE2NzdlMTg3ZGZlNTo3OjE3OWI3ZmJlNzA4ZjE3ZGI2ZDZkZMQ1NzZkMjExMmI2YzcxMjhkYTpwOlQ8JEg

Shoshi Rothstein

From: Bonnie Reiter
To: karen_stephen@concentra.com; pressrel@sohnmedical.com; press@fmpc.com; mayorsoffice@kingsec.com; mayor@bellevuewa.gov
Cc: Calvillo, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); DistrictAll; Board of Supervisors (BOS); Chanbourney; senator.wahab@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Esparzo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:38:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Bonnie Reiter

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmeDZkOjZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwNTM5ZGZiYzo2ZGVkMzZlOjNjE5ZGEdYTk0NjZhZDg0MzgxNWNmNDNkZmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6fNVV9g___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwNTM5ZGZiYzo2ZGVkMzZlOjNjE5ZGEdYTk0NjZhZDg0MzgxNWNmNDNkZmwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwNTM5ZGZiYzo2ZGVkMzZlOjNlOmRjZWI6ZjIxYTQ3ZmNlMDU3OGQ4OWZkMzA1Y2ZjNZQ1MTViNmZlNjUwNTcwZDE4NGVjMzRmZjVlM2MwY2I0YjE0NzAxNjpwOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20it%20for%20Jews%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwNTM5ZGZiYzo2ZGVkMzZlOjMzg6NzhmOTIxMzE2YzU4YjpyMjFiNDNmZmFkNmZiNDBjNjhjYzFiMjBhZDJmNDg1MjE3YjM1OWVhMmNmYzIxMDg0YjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwNTM5ZGZiYzo2ZGVkMzZlOjMzM2:NTRmZTg3OTI5YzZjMTg5NjY1YTdmNDI5NTY5OWIwMmZjZjIzMTMwZTIwMTJkZGUyNzg0ZjVkMzM5OWIwOWQwNDhlMzpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwekxvdh99o___.YXAuOmNmZHFoOmFiOmxmNGVhOTc1OWNlZWZlMDdmOTdiZThmMzRkNGI1ODQ4MmIwZGVkZGVkMjEwZTk5MTQ5ZWFiYTc2OGYxMDEwYjEwMiVmNTA2OWZmZDVmMmEzMzFmYTI2MLG5ZG52MTRhYzpwOkY6Tg

Sent from my iPhone

From: Shelly Katz
To: karin_swaim@sccgov.org; secretary@petronevillecouncil.org; pwaxer@cpuc.ca.gov; pwaxerdotson@sbcglobal.net; mmcclain@valleycreekmedical.com
Cc: Calcutta, Amanda (BOS); Gutierrez, Alma (BOS); Lurie, Daniel (BOS); ChenDraft; Board of Supervisors (BOS); Chanlongmay; privatec.agency@sacramento.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petroni Hill Concentra
Date: Tuesday, January 28, 2025 11:38:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petroni Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yassar Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rochelle Katz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69013661__;!!Mih3wA!Ge3Ob_Ge1Ge3Ob_Ge1Ge3Ob_Ge1

From: Avra Gordis
To: kelly_newton@concentra.com; pomeroy@whitemedical.com; pwarner@mpc.com; pwarnerMD@theregus.com; wmcnicol@whitemedical.com
Cc: Cabello, Amanda (BOS); Epstein, Alex (BOS); Leite, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Croatmorse; jessica.arpino@marcum.co.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramagno@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:38:56 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Avra Gordis

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OiExZTA6NTFiOTFiZGRiMmUlMTE1ODE1NzNkMTU2NTQ3ZTU3ZDMwMjO0MDNkZjY2Yz:JkNGIxYiMwZDYwZDk5ZDYxNzM4NjgwcOkYEEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OmVlOGU5MDY5NDA2MjgxM2NhZTM0YjAwZmJmOTg2NjhmNTk2NjE3OGY3MDExMDcxYjNlZTgwMGRkYEEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OmE4MDA6NWE0NmI2NiI3ODQ0NGQ2YWYmOlN6MzZlNTZhZmZiMWZkMzgyN2JkMGUxOTU2NjZkOWMwODdkNGYxZjk1MjdFvpwOkYETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pp58/statements/israel050925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20weapons%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OmIwMzg0MjBkMGQyODAyNTI5ZmFjYjhiNGZiYmRiZTFkZjk0NzhkOTk0MzA4YjZjMzQxND40NDU0ZmJjOGI5N2M1NDgzYTZkYTpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_asp___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OjI4NTYxYjFiMzI1OTVjYzdhNTkxMWRkZWNmMGY2YWE4NzBjZg:5MmQ0M2OmNDI0ZjcGCy2Y2ZjZTBtMzU4YzEyYzU4ZDNhNzpuOkYETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxv0d99vo___.YXAxOnNmZHQyOmE6bzozNjIyOWZiOGZiZjVhNTU3ZDA2ODkzNTU5YTVkZiNiNDo3OjQ4YjBlMTljYTVhMTAxNTY4ZWMyZGI1ODdlZGI5ZmQ5ZmM3NWE1NjdiOTIkdTVkZGUwYzU5Mmel5M2IwZTA4YzpwOkYETg

Sent from my iPhone

From: Emily Klein
To: kaplan_meadows@concentra.com; customercare@the-greenleaf.com; pmcare@mail.com; pmcareoffice@theaster.com; pmcare@patientmedical.com
Cc: Cabrillo, Angela (BOS); Barrera, Alex (BOS); Lecia, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mail; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:39:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://access.bhe.com/menaswisk-england-freedom-689803/66___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTMyMmMwYzODcxYzNlNWNlNDYxOTdlYjo3MTk6ZTE1NjcxYTNjNzk1YTVmMmE5ODBkNjNlOTQ5ZGI3ZjNmOTBlZTgzOTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66fJVY9g___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTMyMmMwYzODcxYzNlNWNlNDYxOTdlYjo3MTk6NjFhYjA5MDI3MTEwMDE5YmM5YmNmOTk2ZjBkNzE5ZmNjNTU0MTkzZmQ6ZDE6ZWI3ZTg6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTMyMmMwYzODcxYzNlNWNlNDc5YzVkMzJmOWM0MGI1YzMyNmU1NTRjOWMzZGQwNTIyYWE0NTI1MTkxNmNmNWVhMGUyMjQ3YjE2ZTFmY2NmYmY3YTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbraska/gaa58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTMyMmMwYzODcxYzNlNWNlNDYxOTdlYjo3MTk6N2ZlYY6YjhlMGFmNTIxNmIyYzNkYWU4MzI2YTE5ZjQ3MTEwMzQ1YTljOGY5ZDBhNzlmMTM5MzQxMzpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTMyMmMwYzODcxYzNlNWNlNDYxOTdlYjo3OjBlO0k5ZlNGIwOTI2ZTI0YjE2TMJlMDI5NGJmM2FiMDE5NGJmMzQ6WMJlOTI0NGU5MTBkNzY1ZDEmMDM0YzQwOlDpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clxyx3n9f9zo___.YXAzCmNmZHQzOmFiMzpqZGQxMDRlOTQwNTFkNGUxZTg6NTFkNGUxZmY6YmU1NWMxMDI0NzpxNTQ0MTpwOlQ6ETg

Best,
Emily Rosen

From: [redacted] (null)
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:39:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZHQvOmE6cmpkYzM6NDE5OTk6ZmY5MzQ0NTA5ZmNlYzAyYzFjYjo3OmRjZDc6ZTEyODIxOTc6fGI0MzZWOnNTY2MjRlNjM4ZjY1NTI3YmU2ZGZiZjZiZGI1MmQyYTBkZjIxNDE5YjI6OTFmZWE2ZTgwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVsYbg___.YXAzOmNmZHQvOmE6cmpkYzM6NDE5OTk6ZmY5MzQ0NTA5ZmVlYzAyYzFjYjo3OjM5ZjY2NTc4ZDk1NDY1MjZlZjY2MDZiMzZlNDE4ZjY4ZDBlNDZlNDQ2MDZiZjIyMzEwODhlMjIyYzUzNWI3MTI2ZWMyZDpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE0ZDpzOlY2M0NDE5OTk6ZmY5MzQ0NTA5ZmVlYzAyYzFjYjo3OjMwNmY6NjRlNTgxMTAzMGJmYWY6MmY1ODM0ZjE3NDIxNmYzYzNiMTNhNmI5NzJjOTBlOGYyYmE0ZDBhMjIyYzUzNWI3MTI2ZWMyZDpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE0ZDpzOlY2M0NDE5OTk6ZmY5MzQ0NTA5ZmVlYzAyYzFjYjo3OmQ4YTk6YWNhNzA2N2FiNmFhMTk5NWRlM2YtM2QwZjQ4NjI5NzcyOWI2MDBjZjUyMzEwODhlMjIyYzUzNWI3MTI2ZWMyZDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQvOmE6cmpkYzM6NDE5OTk6ZmY5MzQ0NTA5ZmVlYzAyYzFjYjo3OjM5YTdjMjY4ZjhlOTk4NzA3NTU4OGM4ZTg1NTdlNzk2NTU4OGM5YzNlY2MzOTU0MGYyZDpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clmdxxvdn89o/amp___.YXAzOmNmZHQvOmE6cmpkYzM6NDE5OTk6ZmY5MzQ0NTA5ZmVlYzAyYzFjYjo3OjgxZGJkMmE1ZDE5OTBlNDI0YjZmZjE4ODBhNDE4ZWJkNzZlMTdhY2I1OTNmZDRmNjljNTU3ZDAxYWUzODI0MDY5MTBlMjNjYgwOlQ6ETg

Catherine Mossazadeh

From: philip kerstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:40:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Philip Kerstein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [S. Schmitt]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:40:19 AM

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60950786___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjY0ZmE5NGU1YmI1ZTc3ZjY0NTk1NTk0NTlmOGJhZmIwOjc:zZTY1MmIxYZZTYwMzZmNjc4NGFkMjM1MmpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q_FS6ANUVNg___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjY6NTU3NzdkMjlkNTZkNzc0MTk2ZGI5MjE0OTk5ZTQ0NDk2ZTAzMjVmNWI0YzQzOTYyZGE4MjI2YTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjE6ODk6ZTQwMjAxNTgyNTcyN2RlZWE2OTk5ZGI4NzcxNDQ3ODBkYmIwMzk1ZDA0ZTAyMjY1NTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20perpetrator%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjJmZmM6YjZlcmFlMTUwZTZiNmI1NWE5M2FmNWE1MzcyMjBhOWJlWUyMDA4YzZkOTJhMTlhbGJiMDBjZjJjNTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjY6ZjU5YzdlMzY5YWUzYzYzYzI5NDQ5ZTU5MzY4OWI0ZWUyYzZkZjdlOGQ2ZmE5OWQzYzEzMDE0OTpwOlQ6Tg
(5) Michael Starr. "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdvw3l0lxo___.YXAxOmNmZHQzOmE6bzqZmM2NDQ4YTUyZDI0YWEwMjMyODkxZjcwODE4ZmFjZTc3OjY6NTU3MTVhNGIzMjdlYzQ5NGI2YWE0NzgzOTI5NjQ2YjY2YDMwZWUyMDI0MjBiZjBiZTljODE3MTIyYTY2YzM4MjgwOlQ6Tg

From: Basia Bracha Benjaminson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:40:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beth Benjaminson

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
cc: [redacted]
Subject: Urgent Concern: Hate Symbol Worn by Healthcare Professional as Patrons Fill Concentra
Date: Tuesday, January 28, 2025 11:40:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Audrie caracciola

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59502366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ND1kNzFiNDNhYmVmNWQtMGJmeY&m=WjNGEyNTpfOk6Y6Tg&s=XYAzOsNmZHQyOmEfdnzo5MDk1NGVhNjYxOTE4ZjctOMZY5ZDgtNTAxODNkYTY5YTo3OjkzNzAtZTUxMzAxZjM4ZWFkZTEyZWU0MmQwNDFkZGM1MTk1NGNlZWMtYmE1NDlkNzFiNDNhYmVmNWQtMGJmeYWVjNGEyNTp0Ok6Y6Tg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2Z66NVVNg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ND1kNzFiNDNhYmVmNWQtMGJmeY&m=WjNGEyNTpfOk6Y6Tg&s=ZJ6GNVVNg___.YXAzOsNmZHQyOmEfdnzo5MDk1NGVhNjYxOTE4ZjctOMZY5ZDgtNTAxODNkYTY5YTo3OjRmMjU0MmM0MTIwOWVlNjNlOTc5ODc4ODU0NzFmZWZjZWY5OTYwZGQwNzMwMnkxNDU1MjljMWQtNzBmMjUyMDg2MDE5NDp0Ok6Y6Tg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ND1kNzFiNDNhYmVmNWQtMGJmeY&m=WjNGEyNTpfOk6Y6Tg&s=YyMTk1ZWQtYzk5YjZjZTZkMzI4NmIxMWVjMWJhODAxNmIxMWYzNmJjMjUyMDg2MDE5NDp0Ok6Y6Tg&e=___.YXAzOsNmZHQyOmEfdnzo5MDk1NGVhNjYxOTE4ZjctOMZY5ZDgtNTAxODNkYTY5YTo3OnN0YidkMTgwYTMtOTE5ZDgtNGY5yMTk1ZWQtYzk5YjZjZTZkMzI4NmIxMWVjMWJhODAxNmIxMWYzNmJjMjUyMDg2MDE5NDp0Ok6Y6Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israem030925_bser-25u3-2Dtrue-2Dtragically-2520-252D-2520for-2520people-2520and-2520land-2520-2C000-2520separate-2520Palestinian-2520terrorist-2520attacks&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1ND1kNzFiNDNhYmVmNWQtMGJmeY&m=WjNGEyNTpfOk6Y6Tg&s=ZJ6GNVVNg___.YXAzOsNmZHQyOmEfdnzo5MDk1NGVhNjYxOTE4ZjctOMZY5ZDgtNTAxODNkYTY5YTo3OmI4OGM0YjNjZWZjYzM0YjNjZWZjYzM0YjNjZWZjYz

From: Helene Gassner
To: karen_meyers@concentra.com; mcmanis@wellconmedical.com; pmayo@mac.com; mgrayatkins@bmgan.com; mtaylor@patientmedical.com
Cc: Cabello, Amanda (BOS); Epstein, Alice (BOS); Leifa, Rachel (BOS); Chen,Kelly; Board of Supervisors (BOS); Ghaddar,Joey; jeremy.axmar@thrivene.ca.gov; susanmcmenamin.harlow@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:40:46 AM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIymDIxOmNlNWI5ZmM2NjIwYTgwZi4xZDNmZmVmYWU4NGZlYzAzMjI0MWRiYTEtNjM4MDY3MDk5YjVkNjo2mZiOlH:pnwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIyYmFlOmY3Y1I2YDg6NmI5YTcxNDBmNzVmNjc0kNDM4MmI5ZGY2YTM5NGI2ZTdlOmM1YWZlNGM2ZGU5ZDIyZjAlOWVhMGQxMjdkMTM4ZTZkZTIxMmdlyZjJlZGI2ZDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIyOmI5ODUwOTg0MmNjMDU2MGZmOTZlZDIyZjAlOWVhMGQxMjdkMTM4ZTZkZTIxMmdlyZjJlZGI2ZDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIyOmI5ODUwOTg0MmNjMDU2MGZmOTZlZDIyZjAlOWVhMGQxMjdkMTM4ZTZkZTIxMmdlyZjJlZGI2ZDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIyOmI5ODc2YWM0OTIxN2I5ZTc5Y2UxODpSWOxr9mYxYxAwNGJlbZTdOTlrOD2A2MGY3YzQ6ZTA1NTBlOTY0YTc3NDFkMTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl0x6xvdz89o___.YXAzOnNmZHQxOmFiYmo3MGI5ONjk4YmU5YzY2OwNiNjllZGFkYjU4MWRhNjE1MDIyOmI5OTA4MjM1ZTFjZTBkYTlkNDOwZmFlYjJiMzA3NDkwYzhkYzA1YTUxNTFjMjg2MTQ1ZTdlY2ZiNDI2NzY0OTcxZTY5ZTpwOkY6Tg

Sent from my iPhone
Helene Gassner

From: [MIRIAM GERASSI]
To: karen_mason@centrecna.com; privacyofficer@centremedical.com; press@nytimes.com; marcowatch@whitehall.com; privacy@statecremedical.com
Cc: [Caitlin_Roberts (MOH)](mailto:Caitlin_Roberts@moh.gov); [Ramona_Alisa (MOH)](mailto:Ramona_Alisa@moh.gov); [Leslie_Rankin (MOH)](mailto:Leslie_Rankin@moh.gov); [Chris Kraft](mailto:Chris.Kraft@mail.house.gov); [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); Clerk@cityhall.gov; privacy.commissioner@provincial.ca.gov; assembly.member.haney@assembly.ca.gov; Krista.Pfeffer.kcsw@mail.ca.gov; Kevin.Eisenman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:01:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
MiriamGerassi

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU2ZjY1NDA2ZTVkZWYmOWRkMDNiN0I5N2U2NDJkZTM4ZAAuZHBkZjo6bmo2YzoxNWQzYzpoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z8i6NVN9g___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU2ZjY1NDA2ZTVkZWYmOWRkMDNiN0I5N2U2NDJkZTM4ZAAuZHBkZjo6bmo2YzoxNWQzYzpoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU2ZjY1NDA2ZTVkZWYmOWRkMDNiN0I5N2U2NDJkZTM4ZAAuZHBkZjo6bmo2YzoxNWQzYzpoOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20hor%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU5MzA6Y2EwOTQ4NWE3ZDA0NzE5YTlkYmQ1YjI0ODc5NTYwZDU4YWVmMjY5YWQ3NWE3NDMxYmI4MTAxMjdlNzM2MzY5NDc3NTg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.aspx___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU2ZjY1NDA2ZTVkZWYmOWRkMDNiN0I5N2U2NDJkZTM4ZAAuZHBkZjo6bmo2YzoxNWQzYzpoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99oo___.YXAzUzNyaZI0OnOmE6ojoxhMDkxYmvBhNDgyNDkxMDFmNmFmMGU4YTI2ZWM1ZTo3NDc3ZmE4MGY0Nzo3ODU2ZjY1NDA2ZTVkZWYmOWRkMDNiN0I5N2U2NDJkZTM4ZAAuZHBkZjo6bmo2YzoxNWQzYzpoOlQ6Tg

Sent from my iPhone
Miriam Gerassi

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2026 11:41:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Helen Eckowicz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OmU5ZGE6ZjYxOGViYjY0ZDAxMmEzM2RiYmEwMjI2MDBhMZYzZTdkYjMxMGFjNzYyYmI5ODdhNzdhMDEwZDIwOGJkYzI0ZDp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6fNVVY&g___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OmU2ZjgzOTc1YjY4OTBhMmNjYzZlOTcyMmFmZTk0YTljMTkyNDllNTBlMmIxNjI4MzAzOnO6OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OjExOGE0ZWJkMTI5Y2JmYjg0NjFmNGRiMWViMzQzYjg3NTQxNjY3MGMzMzQxM2RjNjgwMGNiYTFmYzQ4MDFlYWU3NDcxYzp0OlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israemgf030925.htm%23:~:text=Tragically%2C%20in%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OjM0YzI0NjJlMzRiZGFlZmM5YjQ2MjhhNWViNzNlOWYwNjIyMmYxNzQyYmYxNzkxMmQ0NzZmMmJlZjkxYzJmYmEyOTY3NTk2MDp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OjM2MDM0NjVlNmMxZTZmNGFhNDAyMjJlNzI5ZjcwNzI0NWMxZTZmOWp2NDM4NjBjNWQ2MDU0ZMDk5ZTp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvvr9d99vo___.YXAzOnNmZHQyOmE6bzoxMjg2N2FjYWIxMDU1MmM0YzA5MzI3MmRhODY6xMmJkYzo3OjgxZjk6MmFjOWNkNDBhMzVlNzI5MzcyZGVmNjIyNjRmY2I3MmJiOTQ4ODBhYjI0YTQwNDQ0MmU4ZWVkZjg4ZGUwZTg0OlQ6Tg

Sent from my T-Mobile 5G Device

From: Sarah Jaeger
To: karin_rosales@concentra.com; mgarcia@pottervalley.com; mgarcia@ppc.com; mgarcia@pottervalley.com; mgarcia@pottervalley.com; mgarcia@pottervalley

From: Laura Hirschhorn
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:41:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Laura Hirschhorn

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Robyn Tauber
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:41:27 AM

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cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Alicia Norkin
To: kevin_stratton@toronto.ca; jennifer.mccelland@parl.gc.ca; melanie@mpac.com; shannon@mpac.com; shalvin@caldercreekglobal.com
Cc: Colle, Joanna (BCI); Bonnick, Alisa (BCI); Lamb, Daniel (BCI); Chiarelli@; Board of Supervisors (BCI); chairperson; premier.ashton@ontario.ca.gov; powerformember.harvey@ontariola.ca.gov; krista.Pfeffer-kovo@ven.ca.gov; Anna.Esparaza@ven.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:41:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,

Alicia Norkin

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68992366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol1Ue1Ue1Ue

From: Dan Schwarz
To: kasim_reed@atlantaga.gov; mayorsoffice@comcast.net; mayor@nyc.gov; mayorofficial@nyc.gov; mayor@charlestonsc.gov
Cc: Calvillo, Rosalynn (BOS); Jimenez, Alisa (BOS); Leon, Daniel (BOS); Cleveland@; Board of Supervisors (BOS); Chan@mail.; jessica.calonne@sonoma-county.org; governorkemp@governor.virginia.gov; governor.admin@governor.ca.gov; governorkemp@governor.virginia.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esaianava@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:41:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daniel Schwarz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68692366___.YXAzCh3tmZHQxOmFiBzoxMjY2NjQ0ZWIxODYzOTAzOjY1ZmQyZWY2NjU1ZmI2NTNlZDk2MGI4NjZmNjk2NzNiOjY6MjY1OmM1ZmQ1ZjY1ZDg5NjhkMDk3YTU5MTU1ZmEwNWIxMWNiNGUxMjc0OjY6MjY1MWM1NzNjN2JkNzc3NzcyZjNkZWUxOGMyZmNkZmZjZDk1ODIwOTQyYzc4YTY5YmM2ZjE4YjY0MDQ5ZDY2NWQ2NzhlMDVjN2QzNWVjNDc3ZmI0MjU2ZGY1NWJkMDI5NjQzNzhk

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Porters Hill Concentra
Date: Tuesday, January 28, 2025 11:43:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

F Isaacson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpmOTkyMGQ1OWI0NGU5OTg3ODk2ZDdlNTNlNTEyYWQ0MDc3OTg3YTc6NTAyNDA2ZDc4NTc4wMjViZjU0MGY5ZGMwOWQwNzRkMDA5NDc3ZTZiYTgxfJWFjMDY5YWViYWQzYTc1NjFiYjM4ODg0OGk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzOnNmZHQyOmE6bzpmOTkyMGQ1OWI0NGU5OTg3ODk2ZDdlNTNlNTEyYWQ0MDc3OmY2ZjI0OGMwZjVlMTU5NWYlYzM0NGJlZjZjc2MTU1ZDNjZjE1ZGViNGQ1NjVhNTBlOTM5ODlYYjUwYjFiOGE2ZjY5ZDg2YzpOOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmOTkyMGQ1OWI0NGU5OTg3ODk2ZDdlNTNlNTEyYWQ0MDc3OjI5YzY5OGRiZWNmMzM0YjM4ZmQzNGE3ZGE5YjM1ZjQyNTBkZWIyMjVjYzU2NGIyYmM1MmJlYmZkNDNhOTlhYzJlMDEwZmE2NzpOkY6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpmOTkyMGQ1OWI0NGU5OTg3ODk2ZDdlNTNlNTEyYWQ0MDc3OmU2YzQ0MjgyMTc4MzYzN2U4NjkzOTIyNWQwYmFkNzdhYzU1Y2ZkNGMyYzVmNmM1MmJlYmZkNDNhOTlhYzJlMDEwZmE2NzpOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpmOTkyMGQ1OWI0NGU5OTg3ODk2ZDdlNTNlNTEyYWQ0MDc3OjJjY5ZTUtNjM4MTZlY2VlY2U0Y2YwNmZkMzg4M2NjMDI0NGFjMTRlNDkzZTM0OGQzZjA3AMmFhNjFwMzE1MmMtMzE1MmMtMzE1MmMt

From: Michael Harris
To: barry_swanson@pressherald.com; pressroom@phillymedical.com; press@nbnn.com; pressworkline@bigmail.com; pressroom@seattlemedical.com
Cc: Carroll, Amanda, DEAS; Ramirez, Alicia, DEAS; Lane, Hannah, DEAS; Chairman@; Board of Supervisors, DEAS; Councilmembers; sarsanis.assembly@gmail.com; assemblymember.hoover@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:43:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michael B. Harris, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OmFlZDk6ZTdkNDMxNThkMWRiOTk0NDJkMDFkYWI0NDgzOWY1ZmFlYmNmOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVkYg___.YXAzOnNmZHQxOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OmM5YzM4ZjY0ZjM0MTU1MDk2N2U4OGZlMmY3YTI0YjA0ZjA4MjdjNzA0MTI0NjZlMjg2NzA5ZTI0NzZlMmg6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3fgoogle_vignette___.YXAzOnNmZHQyOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OmRiNTg4ZTM2OTQ0YzIzOWU5MjM0NzY0NTRkNDIkNTgwNGJhYjRlNzk4NWFiY2NlNDY3NDpwOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/sites/default/files/documents/sitemap/sitemap_2020-12-31_en.pdf___.YXAzOnNmZHQyOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OjBkMzU0MzQlZjkyYTAyYzAwYzcwNmJmYmRhMjZmMWE0NjgwNDI5MTI2MTQ2NDkwMjBkMjFlNjJkZTAxZGM5YjVjMzM5MjgyeOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OkIxMTc5NzM5MzBlMTBkNjNiNjhmY2JmNlRkNTdjYTYxMmUzY2YyZDJlZmEzNWJlNTYwMzExMjY3MjhlZmM0OSpwcOlQ6ET
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvr36l9o___.YXAzOnNmZHQyOmE6bzo1NDU5YWIyZDdmZGNmYmEzOWRjZjY4Y2E5MzMwZDlyNTo3OjhlOTA4MmNmNmNmp2ZDU6cNrE1OTImOGVjMzdkNjEzZmNjZWUxMWRmMzAwNDlkeYWJlNzYwYjA0ZGZjYTJmOTYwMjBmNmNmOlQ6ET

Sent from my iPhone

From: sfox@odamsinc.com
To: kaplk_mayor@sandiego.gov; mayorscott@phoenixaz.gov; mayor@mpls.com; mayorwalker@lacounty.gov; mayorjt@nashville.gov
Cc: Cabrillo, Angela (BOS); Bonilla, Alisa (BOS); Leon, Marcel (MYR); Chen@all; Board of Supervisors (BOS); Gluesenkamp; senator.warner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:43:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S Odere

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68993366___.YXAzCnNmZHQyCmFiMzpmOGY2MTBiOWRlNzAxMDg5YTI4OWZhYmFiYjE1Mjg0Yjo3OjhkMmFiNGNiAeNDA5NWQ1ODMwZmZmZTcxOTQ0ZjNmNjVlOzZjmeOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66OUVYNg___.YXAzCnNmZHQyCmFiMzpmOGY2MTBiOWRlNzAxMDg5YTI4OWZhYmFiYjE1Mjg0Yjo3OjA1MmE3YjA3NTBlMzA4ZjU1ZDY1MTE5ZmI3NjBhMzMzMjBkZTc0NmI3YjE2ZjNmYTI0MGZiZmNmYTI0MGZiZjNmYTI0MGZiZjNmYTI0MGZiZj

From: Rachel Rudensky
To: kaplo_reuters@protonmail.com; reuterscity@torontomedical.com; pressroom@cbsnews.com; pressroom@foxnews.com; pressroom@nbcnews.com
Cc: Calvillo, Rosario (BCI); Bonnica, Alisa (BCI); Lamb, Daniel (BCI); Chan-Hyatt; Board of Supervisors (BCI); chairman.mac; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer.kcsm@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:44:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

Rachel Rudensky

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68909266___.YXAzOnNzc2HQxJvmFi0xnGZTUwZTlkYmJmNjRkMzYwYzM2ZGM0MDE0ZmU4NGQ0Yzo3OjG1HNA6MTkyOjNlNmY4NjRmNzFkYWQ5ZGFlMzYwNzNmNGVkZGI5MDE1OGZkMmU0ZjQ3NDNhMzY4ZTBhZDhhMGZlNzo2OkE6dGV4dHwzMzQ4NTQ4NzE4NTQ4NzE4NTQ4NzE

From: Rori Odent
To: beth_rosenn@concentra.com; cameron@robinsmedical.com; pmcneil@mpc.com; marycostello@mpc.com; marycostello@medicalmd.com
Cc: Gerulis, Angela (BOS); Jennings, Alisa (BOS); Lane, Daniel (BOS); Chen,Matt; Board of Supervisors (BOS); Clerk,Kimmy; senator.salazar@senate.ca.gov; assemblymember.flora@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:44:06 AM

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L Wolk

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ6ONVVNg___.YXAxOmNmZHQyOmE6bnp6YjFiMjhwZjNlZWM4NjAwNzYwNjZmZWY5ZDUyZDI0Mjo3OjA1MTA6YjgxYmMwMGVlMzVlOTU1NGI2ZDhiZGU2MTM2ZGBmZDY0NGUwYTo4NmwwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bnp6YjFiMjhwZjNlZWM4NjAwNzYwNjZmZWY5ZDUyZDI0Mjo3OjFhZGY0MjVhMDgwODUxYzFjNmE4MzcxMTU3MTFkZTVlYTZkMDIxODk5NjVlYjAyODNkZDA4MzA5ODQzMzBiYzQwYTIxbkTpvOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%2Ifor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOmNmZHQyOmE6bnp6YjFiMjhwZjNlZWM4NjAwNzYwNjZmZWY5ZDUyZDI0MjoxOjIzNmNmY6ZDdkMjAxODkzMjljYmFjZDE4ZWVmZGVlZjJkMjE4MDFmMGQwYjJlMTQyNDQ4ODI1MjU5ZTg1YTRiYzM4YTc4ZDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.vale.edu/20th_century/human.asp___.YXAxOmNmZHQyOmE6bnp6YjFiMjhwZjNlZWM4NjAwNzYwNjZmZWY5ZDUyZDI0MjoxOjhjN2M6NjFiZjo4ZDI1NmZhZDY1NjFiZmY1YjY0MGE3OWJlZjRkMjVkZWYyMmYwZWVlZmRmMTI0OWRkZDk1YWRiYjI0MDswOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxv9d99wo___.YXAxOmNmZHQyOmE6bnp6YjFiMjhwZjNlZWM4NjAwNzYwNjZmZWY5ZDUyZDI0Mjo3OmFxODA6NmM4MDcwOTYxOTAzN2Q4YzVkZjRmYzE1ZjZkNTcwODI0emMzkwZDU3YWIyMGZkMGJxYTc1ODk5OTNlNDlkZDgxZgwOkY6Tg

Sent from my iPhone

From: Rhonda Lisker
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:44:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rhonda Lisker JD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Keren Golan
To: kaplo_mastandoncology.com; mshevin@philly-medical.com; mkuhn@mac.com; mgeraskin@kmaan.com; mkaye@galaxymedical.com
Cc: Cabrillo_Rogers (BOS); Bonnick, Nina (BOS); smith_Daniel (BOS); Ellenthal@; Board of Supervisors (BOS); chairperson; mayor.admin@sfgov.org.gov; appointcmember.Haney@sonomita.ca.gov; krista.Pfeiffer-kunz@marc.ca.gov; Anna.Esparaza@marc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:44:57 AM

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cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69902366___.YXAzOmNmZHQ6YzOmE0ZmZjZGJlYTkxYmY2MDE0NmYxMjU0ZWRmZmRmNGJlNmM4MmU3OmIwOTQ5OTY2ZTM4ZjA5NzI4MzI0YjE3MWRlNDJlZDMxZDZkOTNkNmYkZDVjNmVkNGU3NSI2N2OHY4N0M2ZhYWFzNmwvOE9Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9qg___.YXAzOmNmZHQ6YzOmE0ZmZjZGJlYTkxYmY2MDE0NmYxMjU0ZWRmZmRmNGJlNmM4MmU3OmJkNGZlOGZlNzc4NDI3MmM2ZmM4MjU3YjI0NjNlNzI0YjIwMWNkNzk5OGFiNzNlMzpmOE9Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fpeople_vignette___.YXAzOmNmZHQ6YzOmE0ZmZjZGJlYTkxYmY2MDE0NmYxMjU0ZWRmZmRmNGJlNmM4MmU3OjY6YzgONTU2NDM5NzBlNGE2NjA3MzQ1MWFkZTI2NDMzNzZlYjU0MTFkY2I5ZTI5MDE5ZGU1MGFmZWJh

From: Jessica Cogan 1
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:45:25 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica Cogan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Michal Amit Sokol
To: beth_meeker@concentra.com; nurserio@petreymedical.com; pearce@mpc.com; marcopolo@hotmail.com; miranda@petreymedical.com
Cc: Cecilia_Acosta_(BOS); Jemma_Alva_(BOS); Lora_Daniel_(BOS); ClerkStaff; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffekorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:45:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists and their actions, including the murders, torture, & sexual atrocities committed on October 7 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. & international venues (1), this healthcare professional has publicly aligned herself with rhetoric & actions that, at a minimum, are anti-American and justify & glorify terrorism, violence, & hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is a highly charged symbol that represents the wearer's political affiliation with Hamas & the pro-terrorism movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks & thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre & kidnapping of Jews on October 7 2023, the keffiyeh has been the uniform worn by Hamas terrorists & their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, & LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism & Jew-hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within & beyond the medical community.

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Please respond to this issue and also update your website to reflect this intent.

Sincerely,
Michal Amit, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOnNmZHQxOmE6bmphZjA5NGJiYWMxNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OjE1MjM6ZjY1OTZiOWRlZWRmMTOwOWZiZjM1ODBmMWJhMjYzNTEwODZmOGZmODpwNDU5MzFiOWUwMzUxZiOoYWRmM2YtODpwOk5YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZHdNVV9g___.YXAzOnNmZHQxOmE6bmphZjA5NGJiYWMyNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OmQ4MzM0NjE2NjFlNDg0ZmRmNWYyYTI0MDY5NmM2ZDAwMmI5ZOTI5ZjM5ZjBlOGMzNGI5ZjE3MDBhMmI1YTJlkYmI6NDpwOk5YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette___.YXAzOnNmZHQyOmE6bmphZjA5NGJiYWMyNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OjU2NWY0OGM2NDM2OjM4MjBlYzFlNGE5NmMxY2NjMWZlMDFjY2U1ZmQ2ZDAwOWIwODAxYTBhZTYwZDQyZGU5NWY4bWI2ZmU3ODpwOk5YETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20three%20months%20people%20lured,IP%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmphZjA5NGJiYWMyNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OjhmNTY1MDIxMzVkZjgyZmViZjBlNDA0NmQzMGE3YzdkODIzZjE2ZDU5MWZjNmUyMzliMDgwOk5YETg
(4) https://url.avanan.click/v2/r01/___https://muslim-lens.ssrc.edu/20th_century/human_rights___.YXAzOnNmZHQyOmE6bmphZjA5NGJiYWMyNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OjI2ZmM0MmE1MDBjZTU0YTI0YWI3ZjVmMTNlZWM5YjEzYjg1ZTEwMWE1MmE2MjhkZDQ4OWQxOjpwOk5YETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0kekxv4f98o___.YXAzOnNmZHQyOmE6bmphZjA5NGJiYWMyNWVjNTNjMGQ1ZGMxNTBhMGIxMjBiNzo3OjUwNDE6MGY5ZWZkMzYxMzk3Nw1YmUyNWI1NjBmZTIwYmZhZWQwZmMyZmVlMTk4YWI1ZTBkNmVlMzkzODFkYjI4MTgxOTpwOk5YETg

From: Dany Weil

To: [redacted]

Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2026 11:45:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dany Weil

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OmZkZTY6YjRjY2Y0OTgwNGUxYjA1YjgzZTU2ND0vOGVjNzY2NzZhMzM2ZjM3czODFhY2E5Yzli$kNTp0Ok6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6ONVVNg___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OmdlNWY5NGJkOTcxNzUxYmEzZDY2NTEwZjY0ZjY4ZTg0OjhlYmNmYTg3ODY0ZjQyYzcwZTg0Ok6YGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OmMzMWE0NjQ2NTI1NGZjNDJmMjMyOTFhMDlkNzY1YjZiZGZiMjMyNzFmOGZkZjcxZWExODVjYmNmYTg3ODY0ZjQyYzcwZTg0Ok6YGTg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsp58/statements/israengit030925.htmr%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OjI4ZmM0MmVhYTNjZTQ0YzA1MzgyYzZmZjZhNTA4MzI0MWIwOmZmMyMGEyOjI3kTp0Ok6YGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OmI0ZjM5YjA1NTRlMTE1NTdkOWY3MzMxYWY2MTA4NjA0MTAxZGZlMjY$NZL4MmtY5MjE1Ngp0KkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfdf9vo___.YXAuOnNmc2HQyOmE6bzpmOGUyNmRlMGRiYWRiODNiOTcyNWUxMzU0MDExMDdhMTo3OjkMTc6YzE0N2QwNzc3MzcyMzdhNzEzZjc1NzUxNTJhOWUwZWEwOGVlYmQ1YWI3MjQ3NDUyZDI3OTY2ZGZmODVjMGRlYTp0Ok6YGTg

From: Dora Wiek
To: lamb_newton@concentra.com; concentra@hrdepartment.com; concentra@mail.com; mayorwilkins@dumpster.com; mayor@shelterinmedical.com
Cc: Calcutta, Angelina (BOS); Bambina, Alicia (BOS); Lamb, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Clerk@mail.com; senator_wagner@senate.ca.gov; supervisormember.hoang@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:45:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68909736___.YXAzOnNmZHQyOmE6bmplNTg6ZTk1ZDBhMTBkY2Y3MDA3YTUxYzVmODAyOTVkNTc3OjRjODg0NTdmNmQwZjY5YjM0NjM4ZmQxNzk4ZTQ5ZjhmYTMwZDJlOTJkOmN6bGxpcGhlZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ6OSVY6ig___.YXAzOnNmZHQyOmE6bmplNTg6ZTk1ZDBhMTBkY2Y3MDA3YTUxYzVmODAyOTVkNTc3OkE4ZjM5YmE2NjA2MTYwOGRhMDA3MTYwOGRhMDA3MTYwOGRhMDA3

From: Jackie Zinn
To: kaleb_rowland@concentra.com; jackie.zinn@jzinnmedical.com; pegasus@pega.com; evan.wallace@pega.com; pegasus@jzinnmedical.com
Cc: Cabrillo, Rosetta (BOS); Bonnick, Alisa (BOS); Lesh, Daniel (BOS); Chan1staff; Board of Supervisors (BOS); Ghaleb@mp; jocelyn.alston@concentra.co.gov; jessemichaelmember.harvey@concentra.co.gov; Kristy.Pfeiffercox@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:46:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
JZ

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOjZiZGI3ZDA0ZWQzNjA5YTcwNjNmZk4TTg3ZjBmNmRkMzlkZGJiYmQxMDE4ZDc3ZWQxZWJlZTgwOlO6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z4SNVV5Ng___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOjg0ZmJkNjAzMDRjNDI5ZTk5YWIyZGNlZmE2ZTk3YjBkMDI0YTI1ZjY4YTIwZjNWIjNjU1YTE2MjAxOTBkZmNlYTQ2ZjQ0NDQxMWEzYjZjYTFmZjgwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOjAwZjQyYjA4ZDk3ZTQ4YTEzM2NjYjE3MzI3YjE2MjA3NjY1YTE2MjAxZWE2NWJlNjU1YTE2MjAxOTBkZmNlYTQ2ZjQ0NDQxMWEzYjZjYTFmZjgwOlQ6Tg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20five%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOlOmYzM4WzM6ZjgzYmM1MDk1YmU1NGVlMTkwMDU4NDVmZWMyMzY2M2Y0MTZmZGM3ODRkZTc2ZDBiMmE5ODRiYjk5NGJmYjFkMTgwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOjk1YTE0ZmRlNmNiOGM4OTMxMTk2ZmI5YmVkY2NlNDlYTkxOTU2ZGWRmMDYzNGI5N2ZiYTk4MDgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxv9df9xo___YXAuOmNmZHQxOmFlbzo1ODBjMDM0MGZlNTRlZDEwNDc3ZjI1N2JmNTk1ZDE4ZjozOjg5OTM0NGNlNzw1YjZlZDA4MjIxMjFlZDBmMWFkMDllYWRjNjNhNDZkMzNkZDI0ZlCyYjMTM3ZlNjZlBkNzc1MmRjNZlINDA1YTgwOlO6Tg

From: Doria Wosk
To: karin_newton@concentra.com; jcrimmins@petrie-treadcraf.com; pwarren@hcpac.com; marcwaldron@hcpac.com; mmcvicker@petrie-treadcraf.com
Cc: Carville, Amanda (BOS); Somers, Alisa (BOS); Lurie, Daniel (MAYO); Chan@ab1; Board of Supervisors (BOS); Chan@ccmc; jessica.ramos@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Piethe@sen@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:46:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Human terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Doria Wosk

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue1kJ3Ux1Ie1Ie1Ie

From: Scott Berg
To: karen_newton@concentra.com; corporate@rightcrowdmail.com; pmoore@cnsc.com; mayorpeltier@prosper.com; mayor@chapterhealthcare.com
Cc: Calcutta, Angela (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chan(Gov); Board of Supervisors (BOS); Chan(Gov); jamaine.watson@sonoma-co.gov; powerbyhammer_hoang@bosworldly.co.gov; Kristy.Pfefferkorn@sac-co.gov; Alicia.Espinoza@sac-co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:47:17 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZ3IQcOmE6bmxtZTYwMjk3YjM5Ngp4ZDk4MDI5NDg0Yzo4NzVkYmYyZjo3OjhYmY0OTAtNjYwYmMtNzRhMGUyZjI1NGE4MmcwNDA4NTkzOjhYdXmMWbnNGJhMTk0MS0YOTYxAlfGmM1ZGM0YzE5MmQtOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZ3IQcOmE6bmxtZTYwMjk3YjM5Ngp4ZDk4MDI5NDg0Yzo4NzVkYmYyZjo3OjE5ZTZDMzA5YjM4ZjY4MTY3MmY3MWQ0YDNlNzJmYTZlZTdkZGY0ZWIxZmUwOTFlNzZlZTFmNTk3MGZkZGNlZWNlZjo1YTZi

From: Erica Rattet
To: kevin_newsom@cosanet.org; supervisor@sanfernandoca.gov; jake.petz@mail.com; maryvanhorn@bergen.org; mayor@sanfernandoca.gov
Cc: Cabello, Angela (BOS); Barrera, Alma (BOS); Lesle, Hannah (BOS); Chan/Gov; Board of Supervisors (BOS); Chan/Gov; senator.wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kevin.McKeown@lacity.org; Kevin.Erickson@lacity.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:47:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Erica Rattet

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzOnNmZHQxOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGNiOwYxA5M2NjOlDAxZDY5Zjo3OjBhZjE4OTA5ZGQ2OWYlbGIgxMDZjOiZTIxN2Y5OTk5MzdkYiFkNTOxZTBmYTZlZGQ1MTA3YjYwYjYwNDAwMzI0ZGQ0ZmQ0OGYlYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzOnNmZHQxOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGNiOwYxA5M2NjOlDAxZDY5ZjoxOjJmMzFiNTAtZGMzZjcfCEtMzFkMzc3JTI5NzA1ZWNkNzI5NDU1ZjQ2NjgxZTUxYTk0NGU0OTEwMDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGIwYxA5M2NjOlDAxZDY0ZjoxOjM0MGE6NzUwYmNjM2E2YjI6MGVkMmU4ZmItNzRiMDM0YjM4MmIxOlDIxOWVkYzFmNTNiZDQ2NjgzZTUxYTk0NGU0OTEwMDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGIwYxA5M2NjOlDAxZDY0ZjoxOjM2OWE0YWEtYzM1NjU4YmI4OWFkMmIxYzkwOTc5MjJjNTVkYTBmMzg3MjhjmMzBjZjAyNmFkYTQ2OTdmOGVhODM2MWZiMTNiYjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGIwYxA5M2NjOlDAxZDY0ZjoxOjY0NzQ4MGE2ZmM3ODAxMWQ0ZjI0MGI5ZTYzEzI0YTI0MWQ3eGEzMzAzNTI2NzA5ZTUzYjI0OGU2ZjI0ZDNiMTJkNjEY2InYzpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8d99o.___.YXAzOnNmZHQyOmE6bnoxMDU3YzI6ZjA2OGNhYTlmNGIwYxA5M2NjOlDAxZDY0ZjoxOjBkZmI4ZTI5NzY0OTk3MmIyZWY0N2Q1NDlkYmVlMWUzOGI3MDUzNDI0YWRlZWQ2OGQ5MTI1YyMyMTA5MDOxMTM2MDcxMzcwOkY6Tg

Erica Rattet
Sent from my iPhone

From: Meir
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:48:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin Lurie

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Fernando Levy Hara
To: karin_newton@concentra.com; personnel@redoxmedical.com; press@fmge.com; marcopolom@hotmail.com; marcelo@redoxmedical.com
Cc: Calvillo, Ariana (BOS); Espinoza, Alma (BOS); Lane, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrip; senator.wiener@senate.ca.gov; governornewsom; transy@assembly.ca.gov; tricia.Pfeffekorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:48:27 AM

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmxwOWZjYTJiNjQxMmdiNWM1OTI0Mjk1NjhhM2VjNGFkYjc3OmM1OTI0NGQwNjc0YTI5NGQ3ZDM0NjkxYjc4OGZmMjk0M2I5NDI0ZjQ0YmVlNjgxNDZhNzQ1YWI0ZTQxYjY3NzA3Rjk0MzI5ZTQxMjg4NDJhMDlmZTQ2NmU4ZTBiOTRiYTY2ZjQzYjM2NjBmM2Y4ZDhkNzFhNDAwMmdlYjYxMjM

From: diane linton
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:48:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

Diane Linton

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Website Writer
To: karen_pearson@potrerohills.org; pmorris@potrerohills.org; jsteuer@mac.com; mayorwalker@sfmayor.org; pmorris@potrerohills.org
Cc: Catcher, Angela (BOS); Ramona, Alicia (BOS); Lacey, Raquel (BOS); Chan(sf), Board of Supervisors (BOS); Clerk(sfmta); sanpete.angela@sanpete.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:49:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVb7g&___.YXAzOmNmZHQzOmFlOmpmZmY2YWExYjIxYmQ2ZWZiZTc5Y2MyNjllYzkyYjIwNjc3OmRiZGNjMjk3YjI0NmI5OTk4ZGM2ZTk3NTcwMWU1MGU3MjI4YzQzMGZlNTkxMWU1YjU0NDUwYTpwOlk5TQ
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette=___.YXAzOmNmZHQzOmFlOmpmZmY2YWExYjIxYmQ2ZWZiZTc5Y2MyNjllYzkyYjIwNjc3OmI8cZjAk0YzFiYlZiJ0NDUwYTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/sn/igc/58/statements/ceasesgf305025.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20attacks.___.YXAzOmNmZHQzOmFlOmpmZmY2YWExYjIxYmQ2ZWZiZTc5Y2MyNjllYzkyYjIwNjc3OjA3MjA5YmA1NmVmZjk1OWRhMGY2Y2I4MjIwNTYwYTgZDQwNjhmNjY1MWE3ZWRjYTA1NWZjNDhjNWY5YzQzNDM2YTdmOTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmFlOjpmZmY2YWExYjIxYmQ2ZWZiZTc5Y2MyNjllYzkyYjIwNjc3OjI5MjhkNWI0YWY0YzAwOTEzMDE5NzI4NzNlZmNlNDIxZTY1MmFmNzNiNzNlZGI5NzU2NjI1YmI0NmQ3MDZlZGI5NzU2NjI1YmI0NmQ3OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4xvMP0xo___.YXAzOmNmZHQzOmFlOjpmZmY2YWEwYzIxYmQ2ZWZiZTc5Y2MyNjllYzkyYjIwNjc3OjM2MDE0NzQ3MzdkMTk3MzU2MDZlYzgwOTQyYmE4ODA2YTExODg1OWUzNjM4YWE0N0ZiNjM4MzI0NjgwOkY6Tg

Sent from my iPhone

From: Julia Gorzel
To: kent_newton@concentra.com; personal@petersenmedical.com; pmayer@mpr.com; pmcwaddon@olympic.mail; pmarsh@bellecitymedical.com
Cc: Cecotte, Angenie (BOS); Bermea, Alexa (BOS); Lane, Hannah (BOS); Chan@bof; Board of Supervisors (BOS); Chan@sjcorp; jamadeo.assessor@sanjose.ca.gov; assemblymember.friedman@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eggerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:00:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68002366___.YXAzOmNmZHQyOmE6bmp0OnJlYmFjOjM4ZjkxMTBkNjc2ZWE5YDAxNDYxNjBkOlI6QzoMTo3OjI4eNGCRNDOwMmQxMDI5YzAxMjY5YWMwZDI5M0NmNWUwOWE0MGVjNzNkZiYTgwYTY5NTU5ZjRiYzeocOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqcZ0dSVVN5g___.YXAzOmNmZHQyOmE6bmp0OnJlYmFjOjM4ZjkxMTBkNjc2ZWE5YDAxNDYxNjBkOlI6QzoMTo3OjNmM1M2E3OjE2MDdmZmM0YmE1ZjAxOmJlMDAwMTYwMjcyNzU1ZTI0MDJiOmJlMDE3NWM4MzpwOlQ6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ge1Ge1Ge

From: Robert Feiny Cantor
To: karla_ramos@concentra.com; rramos@cityofpetronilla.com; mayor@ptpc.com; mayorwilson@ptpcmail.com; cmayor@ptpcmedical.com
Cc: Cecilia_Angara_(BOS); Ramona_Alba_(BOS); Leila_Zainal_(BOS); Chair@all; Board of Supervisors_(BOS); Cityattorney; jerome.powell@sanmar.ca.gov; assemblymember.hansel@assembly.ca.gov; Krista.Pfefferkorn@sac.ca.gov; devin.fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:49:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robyn Cantor

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCm9mZHQxOmFiOnqkNDBjZWM4MWQ2YTllZmNiNTgwOTNiN2M5NzIzZDk0MDo3OmY1NTg6MjU5YzcwYzVkMzIzZGMxMjY4MDZmMjY4MDhiZDAxZDdkZDdkMDFlOmw5kYEEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVYg___.YXAzCm9mZHQxOmFiOnqkNDBjZWM4MWQ2YTllZmNiNTgwOTNiN2M5NzIzZDk0MDo3OmJkMzM6YTZlZDk4NTc1MDk1YzI5YzE5ZmM4ZTY5MDk1Y2I5YzE5ZmM4ZTY2MzM4MGI5OTU1YTFlNTg1MmmFiZWNmZjVkMjgwOkY6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mZHQxOmFiOnqkNDBjZWM4MWQ2YTllZmNjNTgwOTNjN2M5NzIzZDljMDo3OjkyMzA6ZjJlNWFlNWZmNzdjOTljZDA4MmUwYWEyNmQyYTliMzY4MGI5OTU1YTFlNTg1MmmFiZWNmZjVkMjgwOkY6Eg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20Palestinian%20terrorists%20attacks___.YXAzCm9mZHQxOmFiOnqkNDBjZWM4MWQ2YTllZmNjNTgwOTNjN2M5NzIzZDljMDo3OmJmZTk0YmM5NzI0ZTI0MmZTY2MzJlMDY1NjlmYTgxZWU3MDc4NDQyYjgxMDVjZDY1YzVlN2JkMTAwN2MyMDI5YzM5YzgxOkY6Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm9mZHQxOmFiOnqkNDBjZWM4MWQ2YTllZmNjNTgwOTNjN2M5NzIzZDljMDo3OmRiODBkYzVlNjNhNzJlM2FlNTg5MzBlMzIwZmU3OTVlY2YyMzIxZDFiY2E5NWYzZDE5YTE2NWVjZDE5ZmU5ZDIzZTM5OGEzMzOkY6Eg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Bensil Lifshitz
To: karen_newman@concentra.com; nursingdirector@petrocmedical.com; jessica@mail.com; manageratthis@hotmail.com; intakeoffice@petrocmedical.com
Cc: Castillo, Angelina (BOS); Espinoza, Alicia (BOS); Leona, Deborah (MAYO); Chan(Ward6); Board of Supervisors (BOS); Chan(Attorney); peterson.warren@concentra.com; assemblymember.haney@assembly.ca.gov; Krishna.Pillai@sen.ca.gov; Jessica.Caloza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Bensil Ilifshitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNeZHJoOmFlIIxnsdOb0Fwa0hlJNWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOmUwaWU3YjGGI1NxNjZmZjY0MTQ0OEFkNWQ4YjU1ZjA5MjVjOWNmYzM5ZjA2ZTlwOlO5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZX6IDVVNg___.YXAzOnNeZHJoOmFlIIxnsdOWFwMjlINWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOmUwaWU3YjY5NZMxMzA5NjZiOlk2OTcxZjRiYWE0ZmU1ZNTVjGzlZGUwY2JhXkMTg4ZTlFMmYxYTFkOWIwNGM4MTZjN2ZiYjpwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNeZHJoOmFlIIxnsdOWFwMjlINWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOjJlMjI0MDM6NGJlZDgyNjkiMjQyNDExYjQyZDgxOWNmNTgxM2ZhOWUwOGU4ZDkzMTk4ZTlFMmYxYTFkOWIwNGM4MTZjN2ZiYjpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzOnNeZHJoOmFlIIxnsdOWFwMjlINWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOjJlYzVkYjI2YjE0OGY2ZjZhZWRmNjg0ZWU2ZTBlYTY4MjNiYTc0OCY2ZGJlYWRmNDg3MmUwMWE2NTFkYTcwZDM2NDU5MTcxZmQzYjpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/human.asp___.YXAzOnNeZHJoOmFlIIxnsdOWFwMjlINWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOmMwMDI6Y2llYmQxOTQ1MGE3MTk4MDA1MDg0NWI4MzcyZDlyZDBlN2VkODNlYTI0MDI5ZDBmYmFjZDY1MDZlZDpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99eo___.YXAzOnNeZHJoOmFlIIxnsdOWFwMjlINWI2ZDA5NjM4OTM5NDU3NTYxNDlkYjA4ZmJlOjM5ODA0MGZkNjA3MzJlMzJlNmMDE0NTNmMTU5NDVlMjQxNGEzNzQ0ZjYzZlR3ZmY0YTE5YWI3NmcwOlQ5Tg

Sent from my iPhone

From: Lori Fishmann
To: leah_reeves@contentra.com; nolan@cityofpotrero.gov; press@prex.com; mai-wallace@prex.com; mayor@cityofpotrero.com
Cc: Castillo, Angela (BOS); Ibrahim, Alia (BOS); Lee, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrmgr; jessica.salem@prex.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfeffelkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:05 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmFiOmE0NzI5MzY5ZTg4OTgwOWRmZDY4ZjU4YTgwOWY6ZTBmNzE5ZTM4NzE5ODI0NTY1NWRiZiBiN2E1MzU0N2Y2ODNlZDc3Nzg4ZTBmNWRlZDk5NzU5NDcwOk7YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV9g___.YXAzOnNmZHQxOmFiOmE0NzI5MzY5ZTg4OTgwOWRmZDdkNWZmOTAwNjg2Y2ONDIxNzJmZGRhMzQ1YWNlOGE5NGU4NGE5NzcyZTA3NWQ4ZmM5NTU1NDI1M4ZWUxMDE1ZmI5ZmQ5NTU1NDI1M4ZWUxMDE1ZmI5ZmQ0OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Egoogle_vignette___.YXAzOnNmZHQzOmRmZDdhNWZmOTAwNjg2Y2JlONDc3OjY3NDc6MTliOGJlZTQ3OTk3Yi2mMjRjN2RhOWI1YmQyZDQ1OWU5MjA4OGE4MmIxY2M0ZTJmYWRlZTBiOGJkZWFhNTpwOk7YETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030825.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20and%20mortars%20between%20Hamas%___.YXAzOnNmZHQxOmFiOmIzMjg0NmZkYjY2Q0NDc3OjcyNjBjOGI3YjMyYzE0ZDBlMTU1MWZmMTk2ZGRkNmRjZDNiMzpoYX2Q2Mjg6NmNmN2E2NzQyMmViNTE1ZTIxYjcwZTNiNTc2YnQwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmI5NmQ0OWY4Y2U4YTgwOWRmZDdkNWZmOTAwNjg2Y2ONDIxOGIwZjY5ZWEwZDBlMTYxYmM2MGJkMjliMDMxOWQwMTcyYmI5N2RmY2ZlNDk4MTExNjBkNzgwOk7YETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQxOmFiOmI5NmQ0OWY4Y2U4YTgwOWRmZDdkNWZmOTAwNjg2Y2ONDIxOGIwM2M4ZjE5WUjZTZiNGJhZjM2MjRkMjYwYjVlNjZiOGVkYWFmOWJmODJlMzExYmE0Y2JlMWVkOTMyYjI0ZTM1M2ZiYTlkMzgwOk7YETg

Sent from my iPhone

From: Tamara Amar
To: karin_newton@concentra.com; customer@safetyandmedical.com; pmoon@kpsr.com; pmcmullin@kpsrlaw.com; pmoore@safetyandmedical.com
Cc: Cecilia, Angela (BOS); Jenkins, Alex (BOS); Leon, Daniel (MYR); Chen2ing@; Board of Supervisors (BOS); Councilmmbrs; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Peffer@sen.ca.gov; Kimo.Espanola@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:09 AM

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cc: Powa, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tamara Amar

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDxOmRiMzoxMjc6YjZlOWMxODU1ZmNlZjY4ZTM0NzNkYjNjZWMxOT

From: Linda
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:32 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Linda Grusebaum

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNmZHQyOmFlOmphYZ2MDBhZDE5ODBkOTkxYzIyMzVlZGFlZTIzZTcwYzo3OmZlMDY0ZmQwZTk5NjcwZmRmMGI5NDUtYmNhZTY1NTE5NmZmZjBkYzJlNmZkYzJlNzgzOkY6FIg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E6ISNVVNg___.YXAzOmNmZHQyOmFlOmphYZ2MDBhZDE5ODBkOTkxYzIyMzVlZGFlZTIzZTcwYzo3OmZlZGY5ZGY5MWVlZGUzMWJlZTIwZGI5MmU2ZjM2YTA2NjU0MzA1ZjU2NmMzNjZlZTpwOkY6FIg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel-2Dgoogle_vignette___.YXAzOmNmZHQyOmE0ZmQyYZ2MDBhZDE5ODBkOTkxYzIyMzVlZGFlZTIzZTcwYzo3OmZmMWQ0MDEzZGZlNmM2OWM1ZDYzZDI5NzJiNTVlYWZjMGJlNDI4NzI2NGI1ZjcwMjpwOkY6FIg
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From: Robert Cooper
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Robert M Cooper MD

From: MURRAY BARUCH
To: karen_mayor@concentra.com; nurserick@centurymedical.com; pmayor@mac.com; mayorwalker@bergen.org; privacy@centurymedical.com
Cc: Calvello, Angela (JBC); Bontrager, Alisa (BOS); Leiter, Daniel (NEW); Obando@; Board of Supervisors (BOS); Chairperson; benjamin.stanek@bergencty.org; assemblymember.haney@assembly.ca.gov; Kristin.Pfeiffer@sen.ca.gov; Aaron.Kreuzman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dr. Murray Baruch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mcZHQxOmFiBxgkNmBhMGRhMjI0ZTE5ZTkwMjkyMZOxZjM1YjBhNDg1Yzo3OjVmZWI0NWM0ZDMxZmY4NzBhMGUxNjIzNmNiYzZTYwN0QyMTk2M0ZmMTkwODQwOTY2NDgxNTcyZmM3OTVmYzg1OGM2NDU4OTgwNTk0ZGZjYWVjYWU0M2Yy ZDMzNzRkZjpwOlOETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cFE6OUV3Yg___.YXAzCm5mcZHQxOmFiBxgkNmBhMGRhMjI0ZTE5ZTkwMjkyMZOxZjM1YjBhNDg1YzoxOjIxOmU3ZjI0ZjU1MmI3ZjE5ZDY2OmE2MDgyNzQwZmNjZDI5OmE2MDgyNzQwZmNjZDI5OmE2MDgyNzQwZmNjZDI5

From: alliancare@icloud.com
To: karen_newton@concentra.com; customer@customermedical.com; service@mpr.com; mpr.workforce@mpr.com; mpr.info@safeclinicmedical.com
Cc: Carrillo, Antonia (BOS); Ramirez, Alma (BOS); Lopez, Rachel (BOS); Chan,Connie@; Board of Supervisors (BOS); Clerk,Chinese; jennelyn.member.hayes@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gillian

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmI0YjY1MjM2ZTI2MDMwOjNjYzM4NTU5NGMxNDY0ZjVlMjc5MGVkZGVlMjc4NTVlNGNkZmY4ZWJmOTU2NGQwOmFtZjpYTI2MjEwNjgxNjcwNDpwcOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=qcGH6NVb7ng___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmI0YjY1MjM2ZTI2MDMwOjNDE0OnxiUiH0OTE4MDE4MDVkMjNlYzA3NTI0ZjA3YjJmMDI0MDMxYmExZjA2MDQ4MjA5ZGM4ZjA4MDI4MDMxYmExZjA2MDQ4MjA5ZGM4ZjA4MDI6bTpOb2Q6NDI1ZjpzeOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmFjY2InM2ZlZTM2MWVjNjY4MDhhNDE0YzoxOlm5MzA6NDI0MTYwYWU4N2k2cGV4YjIkZWMBYjI0ZWM0Y2k2NTU5ZjYxODAzMjY4NDc0NWQxMTExMzgfiZWFkMTpwOlQ6Tg
(https://url.avanan.click/v2/01/___https://www.ucl.ac.uk/news/2024/jan/how-did-hamas-terrorists-attack-israel%23people%20Hamas,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmFjY2InM2ZlZTM2MWVjNjY4MDhhNDE0YzoxOmEzZWE0ZjZkYzgxYzNjNjVkOTQxYTUyNzQzNWI5MTNkZDEyZTg1OTIzODMzMjE2NjcwNWIwOGU1OWQxN2ZmNGRjYmI3MTpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmFjY2InM2ZlZTM2MWVjNjY4MDhhNDE0YzoxOjI0OWNhOTY0NWcyZjI0OWVkYzc5ZGU4MmEzZGU3MTU0YTc3MTY0NzAxNjk4ZjkxOTFlNTk3NTkxYmU1OGE1YTNiNTgxOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://news.bbc.com/news/articles/c0k0xvr8d99o.___.YXAzOmNmZHQyOmE6bm1NTg4YTYxMmFjY2InM2ZlZTM2MWVjNjY4MDhhNDE0YzoxOjA4MTU3ZDdkYmY5YWIxYzAwMDI0YjU4NDEyMDBmMDBmMmJhYWUyN2I0ZWZlOWNlNjY5NDA1NjkzMzgwOlQ6Tg

Sent from my iPhone

From: M Sazzi
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mjarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
M Salli

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzphYjE3NjlmMTNhMjQxZjRhNjUxMDhiNDNkZjFlNzdlMTo3OjNkN2U6MTU5ZmlyYjk2MmVlOTkxMDgyMjZhNTIwNWJjZjc2ZGU2OWUxZDQwMGQ1OTJmZjg5YzFhYmNhYzMzZDNjNmExMjpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zf66NVVNg___.YXAzOnNmZHQyOmE6bzphYjE3NjlmMTNhMjQxZjRhNjUxMDhiNDNkZjFlNzdlMTo3OjY0OWJ6YTcxMTQ2NzM0MmZlNmI5MGI5OGZmNjQ3MGFmZDllNTViNzQ5YWIwNjFkNDBjY2RkMzZlNWUzMjg1ZjNiZDQwMjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzphYjE3NjlmMTNhMjQxZjRhNjUxMDhiNDNkZjFlNzdlMTo3OjRiMWY6NTk0MTIyNGMzYzQxYTZlNzNiZjY1M2Q0NWZmNmU4M2FlMDE1NjgyNTliMmU3ZDZlM2NhN2FkZWZhNTg5YmViYjpwOlQ6Tg
·https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/___.YXAzOnNmZHQyOmE6bzphYjE3NjlmMTNhMjQxZjRhNjUxMDhiNDNkZjFlNzdlMTo3OmE4OTA6YjA2YWU4ZjM2OGJlZWVhYjI5ZTBkNDRjNDdlMWEyNTJlMjgzMWNkNmU1YjA4NjdiZTk2NDI3NDk4ZTY5MGY5NjpwOlQ6Tg

From: Ella Bukstik
To: karen_mendoza@concentra.com; customer@centuryhospital.com; pmeyer@mac.com; mayorwalker@lacity.org; property@centuryhospital.com
Cc: Cabello, Angela (BOS); Soriano, Alina (BOS); Leila, Farouk (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Interns); personal_assist@concentra.com; assemblymember.harvey@assembly.ca.gov; Kevin.McKeown@sen.ca.gov; Kevin.Kiley@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:47 AM

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cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ella Perez

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58992366___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg3MmI2YjZlOTU4MjgxNTcxMDgxMjo3OjNmMTA6OGIwODAyYjMxYzk6N2RkMjEyZmFmOGY5ZjkxODM2ZGUxNDVkODJlY2U1NTBlZDVjMGUwNzAwMWM1ZTUxZi1kZTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZJ6ENVV7g___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg3MmI2YjZlOTU4MjgxNTcxMDgxMjo3OjA3MjA6NjVjMGIyMjk1NzdjYmVkNDE0ZGI5NzY0ZmZlZjZlOmE1NmQwNDk1YmVkNDE0ZGI5NzY0ZmZlZjZlOmQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg3MmI2YjZlOTU4MjgxNTcxMDgxMjo3OjI0YzE6YjgxMWE3OGIwN2FlZTM3NjcvR7ZDAzMDRjNTMwMTNhMDI0OTVhNmRiZGU5NDFhYzcxMzVyYWFmOTAxZGZmYj2YzMjowOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20the%20only%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg3MmI2YjZlOTU4MjgyNTcxMDgxMjo3OjQyZjM6ZWE4NTA5ZTNlYWQyNWE5YmM2YzkxMDRjNTMwMTNhMDI0OTVhNmRiZGU5NDFhYzcxMzVyYWFmOTAxZGZmYj2YzMjowOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://oasishs.hms.ssdi.edu/20th_century/human.asp___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg3MmI2YjZlOTU4MjgxNTcxMDgxMjo3OjI0NjE6ZmM4YjA5YmE2YjAzNGY2NjU4NzBlZGU5NDFhYzcxMzVyYWFmOTAxZGZmYj2YzMjowOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vskxv3d99o/o___.YXAuOnNmZHQxOmE6bzo3YzVhMzZlMTY5ZDg5MmI2YjZlOTU4MjgyNTcxMDgxMjo3OjM4ZmY0NjI0OTdkYWY0OODBmOWUwYWI0ZTg1MTU3MzI5YWNlNTBkMDBlZTE1M2YwYTOxMTNlNTZiOTlNjcwOlQ6ETg

From: Dana Brody
To: kwan_meetings@vancouver.ca; mayorsoffice@vancouver.ca; pspaan@telus.net; mayorsoffice@vancouver.ca; mayors@walkerchiefcat.com
Cc: Carr,Ella (MCF); Bereza, Alisa (MCF); Lee, Daniel (MCF); Clerk@all; Board of Supervisors (BOS); Chanterelle; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelina.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scow.hhr.com/news/uk-england-london-68003766___.YXAzCnNmZHQyCmFlMmpkNTI0MDZlY2NlOWVmOWNlYjNiYWNlY2JhMjdjZjZjM2YzMDo3OjJkMjE6NjVlYTcxYzBkZjI3NmEwNGY2NzA5NjE0MDgwNGVmYTlkMTI1OWMwZTBmNzQ0ZjI3OWM2ZTk6NSx4MjUxNmMwMDI4OjQzaGlQEYg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihra-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyCmFlMmpkNTI2NWVmOWNlYjNiYWNlY2JhMjdjZjZjM2YzMDo3OjJmYjE6MDI5ZjU3MDk0OTk3NGE5OTI0MgpwNmQ6NWUxNTIzZmQwNDU2YjE0MDFmZjY5MjRjZjE3Mzk0OTk3NGU4Yzk1OTI1NDIxOTpwOlQlGZEwNThmMzZlN2RjNzpwOlQlGTg
(https://url.avanan.click/v2/r01/___https://www.un.org/swrfe/en/ga/58/statements/ivranng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCnNmZHQyCmFlMmpkNTI2NWVmOWNlYjNiYWNlY2JhMjdjZjZjM2YzMDo3OjYwZjc6OWFlkNWEzYjI0YWVlMjMzZGM0OWM0YWI5ZGNlNDBlNmUtZmU2ZmQyZDU4ZGU0MjgtOTQlQlZGEwNThmMzZlN2RjNzpwOlQlGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQyCmFlMmpkNTI2NWVmOWNlYjNiYWNlY2JhMjdjZjZjM2YzMDo3OjYxNjI5NDhkYTcyNjJlNzNjZmQxNmMzZmIzOGI5MGYwYzFkMDc0ZjVlMDc1MTY0ZGY2ZDA5MWMyZmVlZTgxMDM0ZjI6MDgyZjgxOlQlGTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.hhr.com/news/anti-Jew%20rhetoric___.YXAzCnNmZHQyCmFlMmpkNTI2NWVmOWNlYjNiYWNlY2JhMjdjZjZjM2YzMDo3OjU2NGQ5MmYxZWI3OTg4NzgwOWU3NGExNGQ5MzI0YTBkYTcwMDE3MTpoOlQlGTg

Dana Brody
054-343-5771
713-703-7772
Let my people go !

From: Miriam Bloom
To: karen_swanson@concentra.com; concentra@mylescmedical.com; jobs@cfhmg.com; mayoandson@hotmail.com; inquiries@palacemedical.com
Cc: Carrillo, Angela (BOS); Jiménez, Alma (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Alexis.Fonarow@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:51:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Bloom

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZ0QyOmE0bzpmZmQ3YjI0ZGY4NWM5NWRlNTZjOWI3NDk1YzpkNWM5NWRjNTZjOWI3NDk1YzpkNWM5NWRjNTZjOWI3NDk1YzpkNWM5NWRj

From: Ann Lohan
To: kelly_newton@concentra.com; jameson@hollywoodmedical.com; jamison@mac.com; mayorwilson@lacounty.gov; mayor@theblackmedical.com
Cc: Caloths, Kristin (BOS); Bonilla, Alex (BOS); Lesia, Daniel (BOS); Chan@aol; Board of Supervisors (BOS); Ombudsman; senator.padilla@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:51:09 AM

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cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Sincerely,
Ann Lohan

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69503166___.YXAzOmNmZHQ6OmE0OmM6ZjA2NjE5ZmI3MDM5YzgwMWY4ZjM2NjhiNTkwNWY4MmM3OGIzZWE5ZWY3OGEzN2I0NTc0NzNlNzZlOWI2NmU3NDA5ZNiAJYmUzMDc3MjgxMTE5NTk2ZmU0YmI2MmJiNjNlYjY4ZjZmU3ODVkYmVlMmMzNzI2MmpwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DJ5OSVV59g___.YXAzOmNmZHQ6OmE0OmM6ZjA2NjE5ZmI3MDM5YzgwMWY4ZjM2NjhiNTU0OmNlYmE2MGI3ZjI2NzA1OTk2MTkxYWI1MWM4OGY3ZmE2NzI3NzQ3ZTJmeTY3OGI2MTk1YTc5Nm

From: cindyoverbye@icloud.com
To: kevin_stone@concentra.com; jessica.cole@phelpsmedical.com; mkuhn@mac.com; mgonzalez@kaiser.com; mkeyes@carrierclinical.com
Cc: Castillo, Angela (BOS); Bonnick, Nina (BOS); Lamb, Dwight (BOS); ChenDraft; Board of Supervisors (BOS); chairperson; mayor.admin@sfgov.org.gov; supervisormelgar.jhaney@sonomita.ca.gov; krista.Pfeffer-kuss@sen.ca.gov; Anna.Caproni@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:51:20 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1E6NVN9g___.YXAzOnNoZHQ6cOmFlIhcm3NTg2MTY0MjQ5YzRhNjI2YTNkMWI0YmRmOGEyNjA2MjcyOWVlMTkwZDBlMmRiMWFlYzI1ZmI5ZWQ2OWFlOTk5YzA1MTNiMzFlMmEwZWJlYlk0TpwOlQlTg
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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2B%20for%20how%20people%20and,1%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNoZHQ6cOmFlIhcm3NTg2MTY0MjQ5YzRhNjI2YTNkMWI0YmRmOGEyNjA2MjcyOWVlMTkwZDBlMmRiMWFlYzI1ZmI5ZWQ2OWFlOTk5YzA1MTNiMzFlMmEwZWJlYlk0TpwOlQlTg
(4) https://url.avanan.click/v2/r01/___https://escalon.law.yale.edu/28th_century/hamas.asp___.YXAzOnNoZHQ6cOmFlIhcm3NTg2MTY0MjQ5YzRhNjI2YTNkMWI0YmRmOGEyNjA2MjcyOlU2MWY0MmZkMjk5OWZjZTkzZGEyZDg2NjMyMmE4ODBkYmI5ZmI5ZmI2YTM5ZmMzZjMjk0MzQwOlE6Tg
(5) Michael Starr, “October 7 is about to be every day”: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lxo___.YXAzOnNoZHQ6cOmFlIhcm3NTg2MTY0MjQ5YzRhNjI2YTNkMWI0YmRmOGEyNjA2MjcyOlU2MWY0MmOwY2E0NzVlN2U2NTAxODdkY2M5NDMwZDBkNDk5ZWYtNmNhNWE4MTFiY2MxNTU1ZDE0YjllNzgwOlQlTg

Cindy Overbye

From: Jeffrey Okun
To: bass_newsom@concentra.mail; newmedia@petrovemedical.com; pressoffice@mail.com; pressoffice@hotmail.com; pressoffice@petrovemedical.com
Cc: Cassidy, Angela (BOS); Jemilo, Alicia (BOS); Lopa, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Chan@mail.com; jennifer.wang@sfgovtv.org; peskin@mail.com; Haney@sfassembly.ca.gov; Kristy.Pfeiffenberger@sen.ca.gov; Kevin.Engstrand@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:01:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jeffrey Okun, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQcmEkbmQ6ZGE4YWMxNTUzNjI1ZDRlNjY2ZGUwMDY5ZTNhZTI2NjoxOjhjMzMjY0OTYxZTUwNTRlYTUxMjcwNGU1YTAxNWQxODAyNTBhNjc1OTAwZGM1NmUxNzc3NXO5NjU1NWI0ZDBkZTBmZWk6OPjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6lNVV7g___.YXAxOnNmZ0IQcmEkbmQ6ZGE4YWMxNTUzNjI1ZDRlNjQ4ZjNjOTY3ZGUyOTI4NDI5ZmIyYmQ2ZjM2YzI0NWQyMGZiNTI5NTBlODQzNTgwOk3YTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQcmEkbmQ6ZGE4YWMxNTUzNjI1ZDRlNjY2ZGUwMDY5ZTNhZTQ2NjoxOjg5NDg0YTVkNzFlNjU0NjY0NWM3ZTk4YmMzZGFjZDQyODEzOGM1MzQ0YTM1NDkzMDczOTdkZGQ3MTc3MTFlMTNmMWUyYjJmMDpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZ0IQcmEkbmQ6ZGE4YWMxNTUzNjI1ZDRlNjY2ZGUwMDY5ZTNhZTI2NjoxOjE3MDUxNjI1ZGU2NmNlYzE2ZTUzZGE5NmVlNTE2ZTJlNjVkZDVlZmM0ZTcwNjA4ZDY2NjowOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAxOnNmZ0IQcmEkbmQ6ZGE4YWMxNTUzNjI1ZDRlNjY2ZGUwMDY5ZTNhZTI2NjoxOmIwMzY5MDM3NjRlMGNlNzRmYTFlODY1ZTlhNmZkMDY4YjFiMDI0MWZiNGRiZmU1ZjE5OTgwMmIwYmY0MmMyYzcxMTIxNzdjNjgzOkY6Tg

Sent from my iPhone

From: Daniel Goldstein
To: karen_rosen@concentra.com; mayor@cityofcrossfield.com; press@press.com; mayorsoffice@frontier.com; editor@thedirectmedical.com
Cc: Carollo, Angela (HCD); Ramirez, Alex (HCD); Lamb, Daniel (HCD); Chen@staff; Board of Supervisors (BOS); Chairperson; greatest.allies@protest.ca.gov; assemblymember.friends@assembly.ca.gov; Kristy.Ellefsdottir@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:51:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dan Goldstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAuOnNmZHQxOmFiOmpkYmMhcENmElYmI0NzFlNWU4NjU2MWVhYzNiMGQ5NGJkYTo3OTIwMTE5ZTI0MTM3OTBmNDVlYzdiYTY4YzM5ZTI0MTM3OTBmNDVlYzdiYTY4OjU6MzM4ZTcxNmZlY2ZmNzY1ZTMxMWIwOWZlMDFlNWM0NzI2ZTFjNGE1MjIwODg3MWUyNjA0YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAuOnNmZHQxOmFiOmpkYmMhcENmElYmI0NzFlNWU4NjU4MWVhYzNiMGQ5NGJkYTo3MmZkMC0tMEYtNjk1YTo3MmMxMC0tNjE0ZjI0ZjU3Ao4YzY5ZTU2MDMxNTEyMWMxOWY2ZTU3MDIwMmM0ZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmFiOmpkYmMhcENmElYmI0NzFlNWU4NjU4MWVhYzNiMGQ2NGJjYTo3OjBlMTE0ZDY4ZWI1ODg4MmQxOTU3MmMxNmMyNjI2ODY1MzMxMTkxMmE2ZmZlY2I0ZjBhMDI0NmVhYzk2ZjRhMWIwOWZlMDFlNWM0NzI6ZTFjNGE1MjIwODg3MWUyNjA0YTpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQxOmFiOmpkYmMhcENmElYmI0NzFlNWU4NjU4MWVhYzNiMGQ2NGJjYTo3OjNlY2I6OWMxMjA2MGZkNmI2OWM2ZGVjNDI4OTlhNjEyYzI5NTE1ZmY1MTA2ODI4NDQ5MDc5NDM0MDIwM2BkZTFmZTEzMmw0kY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxw3k09o___.YXAuOnNmZHQxOmFiOmpkYmMhcENmElYmI0NzFlNWU4NjU4MWVhYzNiMGQ2NGJjYTo3OmM4MTY0MmI0OGJlZGU1MzFjOWNlOTZkNmQ5ZTFjNWE1MjIwODg3MWUyNjA0YTpwOkY6Tg

Send from my iPhone

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From: Barbara Silverstein
To: kseib_mayor@comcast.net; mayoral@cityofpetaluma.net; pmayor@mail.com; mayorwalker@orange.org; mayoral@valleymedical.com
Cc: Cabello, Angela (BOS); Barrera, Alex (BOS); Lacy, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Governor; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:52:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Silverstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68883366___.YXAzCnNmeZHQaGmFI6nmwOWNiNDlFZTEyZTY2NzAyMTdjYzg3MGVjZDIxNTdjMDc3OmIwYzc4NzM4YWZlNzY3MUI3Wl2ZGI1NGUzdGEjNjI0YzAxMjU6aHR0cHM6bWFpbC5jb206cmFjaGVsLmdvbGRiZXJnQGNvbmNlbnRyYS5jb20$
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66iOUVYg___.YXAzCnNmeZHQaGmFI6nmwOWNiNDlFZTEyZTY2NzAyMTdjYzg3MGVjZDIxNTdjMDc3OmIwYzc4NzM4YWZlNzY3MUI3WlpZGI1NGUzdGEjNjI0YzAxMjU6aHR0cHM6bWFpbC5jb206cmFjaGVsLmdvbGRiZXJnQGNvbmNlbnRyYS5jb20$
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmeZHQaGmFI6nmwOWNiNDlFZTEyZTY2NzAyMTdjYzg3MGVjZDIxNTdjMDc3OmExYWQ6NWQ3MTdkODI4YjI2ZDIwYzhlY2QzOGQwNDI2N2NlZmMzViNjZjNTk1NTdiZTUxNzUwZDEwOTQzNzUwZmEyY2YwYZZjpwOlQjSTg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmeZHQaGmwOWNiNDlFZTEyZTY2NzAyMTdjYzg3MGVjZDIxNTdjMDc3OjU1MGQ6YmM1NTlmNWMyNDA3MTQyYTI4OGU2MTQwZWJmNjdlZWJhMTA3ZmI4MGM5ZGI5NmNkZTRlZTEmNjgxYzpuOlQjSTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy7ledxvr3l0?for___.YXAzCnNmeZHQaGmwOWNiNDlFZTEyZTY2NzAyMTdjYzg3MGVjZDIxNTdjMDc3OmY0YWY6MWMzNlRhMTU0NjI4MWYtMjc2NDMwYmZmNWY0YTkxM2RlNWU1YTk2ZWYwYTBmMDIxYTI0ZGMxMjBmeOlQjSTg

Sent from my iPhone

From: Lilly Levy
To: karin_meyers@concentra.com nurserick@centurymedical.com pmccue@mac.com mjacoby@kingsley.com privacy@centurymedical.com
Cc: [Caputo, Angela (@Pit)](mailto:Caputo,_Angela_(@Pit)) [Bologna, Alisa (@City)](mailto:Bologna,_Alisa_(@City)) [Lavie, Daniel (@Pit)](mailto:Lavie,_Daniel_(@Pit)) Council@ [Board of Supervisors (@City)](mailto:Board_of_Supervisors_(@City)) Chairmanship jamaine.sawyer@pennsa.ca.gov governorsmember.harrow@pennhills.ca.gov Kristy.Pfeiffer@penn.ca.gov Anne.Emerson@penn.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:52:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Penn, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzoyNjViNDA4MDU5NzM2NDOwNGUwYjk2ZTYxMWIxYjA5MjcOEUwMGYtOTc2Yi1wN2RlMTktNDM4MzhhNTM1ZGJkNDY3NjA4OTUxY2E5MS0zNmY0ZGI5NjUzODE4NzgwOiO3E5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZE6OUV3Ng___.YXAzOnNmZHQxOmE6bzoyNjViNDA4MDU5NzM2NDOwNGUwYjk2ZTYxMWIxYjA5MjcOEUwMGYtOTc2Yi1wN2RlMTktNDM4MzhhNTM1ZGJkNjMyZWU2NmI4ZDI5NmI4ZDI5NjA5ZTI1YjZiZjNhMzE3NzQ3OiO3E5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyNjViNDA4MDU5NzM2NDQwNGUwYjk2ZTYxMWIxYjA5MjcyM2ozZGE0NzM4NzU2ZjAxOGQzNQ5YTNkZjk4NTkxOGZjYzEwODBjYTQ0YWY1YjEzNDdjNGRmNDk1MWQxM2E3MTQ1ZDpwOlQ3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C%20the%20people%20and,19%2C000%20%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoyNjViNDA4MDU5NzM2NDQwNGUwYjk2ZTYxMWIxYjA5MjcyOGU1YTmwYTZmZTU3MDgzOTc2ZGE2NjgyODdjZGJmMmE4MjQ3MTYyMDVlMDU3NmUyMTUxNDQxOWNiZWIwOTE0NzpwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoyNjViNDA4MDU5NzM2NDOwNGUwYjk2ZTYxMWIxYjA5MjcyOmQxMDU0ZjIyNGMzZWJlMDk0NzI0ZDpyYTU1NTQwOWY4MGVmMTgwNTI1ZmNjOGVkZWVlNzAzNTE2OTpwOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9edxvd08pvo___.YXAzOnNmZHQyOmE6bzoyNjViNDA4MDU5NzM2NDQwNGUwYjk2ZTYxMWIxYjA5MjcyOmEyYWY0YzA5NTE2NDVjZjdmYzIyNjYzZjM2NjhkMDUxMTdhNzk5ZDAxNzgyYzQ3NGFlNmU1cXwM3OBpwOlQ3ETg

Lilly Levy
917.805.3601
Lilly Levy Interior Designs
https://url.avanan.click/v2/r01/___www.lillylevydesigns.com___.YXAzOnNmZHQyOmE6bzoyNjViNDA4MDU5NzM2NDOwNGUwYjk2ZTYxMWIxYjA5MjcOUU1NDM6NzgwZDczNZM5NDcyZDcyNDNlYiJmGVmYiExMmI1MjI5OIExNmInNDJlNZE1YmU3ODI0kMmJiM2FhMzZlNjI5NzgwOlQ3ETg

Sent from my iPhone

From: MURRAY BARUCH
To: karen_meaney@concentra.com; customer@centuramedical.com; pressoffice@nyc.com; pressworkbox@brewer.nyscc; press@centuramedical.com
Cc: Caroline, Amanda (DEC); Bambina, Alina (DOE); Lasky, Hannah (MAYO); Chairman@; Board of Supervisors (BOS); Citizen@nyc; benjamin.netanyahu@knesset.nv.gov; assemblymember.hyman@assembly.ca.gov; Kelsey.Pfeffelkorn@mail.ca.gov; Amira.Eisenstein@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:02:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Leonard Baruch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHZoOmE6IqqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3ZmRlOmYzMjY5NjE4NjdkMjk0MmQwZGI0NlVmYTBlYWE2YzNGYzM2ElMTEwMDk3OWMwNTktNTEwMDY4ZGZmZiliZDgwOlK6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tlVVNg___.YXAzOnNmZHZoOmE6IqqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3OlY5MDc3OWY1NzBlYjk2ZmE1OTYxMmVlYzY2YzY4OjA4OWIzNDcxZTM2YWYwMzk4OTg4ZTYyNjk4OWIzNDcxZTM2YWYwEwMGE5ODhjZDZlN2FkYTAxNzIxYmI1ZGZhMGI5NTpwOlQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE5IhqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3OjIzZWRiYjkwNmI5MjZkNTlhOGM0NGQzNzcxNmZjOWI5NjU1ZDM1NDBlNWYyYTMyNDJmMDAwODIyODIzYWY3ZTI3MjlkNzpwOlQ3Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2Fc=true=Tragically%20%22for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHEpOmE6IqqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3OjY2YjZiNjk4OWIzNDcxZTM2YWYwEzMGE2ODhjZDZlN2FkYTAxNzIxYmI1ZGZhMGI5NTpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/20th_century/hamas-as-nazi___.YXAzOnNmZHQzOmE6IqqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3OmQ3NmI4MjY4MjgzYTc5NDk2NjE0NTNlYTc2NGEzYjRiNGNiYkJiOGY5YTBZTGEMGQyZWFjMTAxMjk0MTc4MjgwOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvr5d99o/w___.YXAzOnNmZHEyOmE6IqqhMmIzOWY5NzNmODA1MGIzMzIwZjY4ZjBkNTg5YmFlYzo3OlU0ODU0NGU1ODVmNDhkYzhlYi1kOGFmNTNlNGEzNDI2YWUzNGMzNzhlMzY2YmYzZWZmZDg0NWIyNjIyMDAxYWI3NGU1ODMwMTmwOlQ3Tg

Sent from my iPhone

From: alexandra tawfik hathaway
To: kelly_segarsen@concentra.com; outreach@centuryhospital.com; press@ehap.com; marcus@ehcboston.com; privacy@veteranmedical.com
Cc: Carrillo, Angela (BOS); Benitez, Alba (BOS); Leslie, Samuel (BOS); ChanStaff; Board of Supervisors (BOS); Chan@ehap; gregory.agnew@sanmateo.ca.gov; supervisormemberhannah@sanmateo.ca.gov; Krista.DeRobertis@bart.ca.gov; devin.hanagan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:53:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alexandra Tawfik

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64950236___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjIzOmYTJkYTgtNjFiYTQ0YTJhMTZlNGYxZCZiMDg3YzAxMzg4Mjk1MDE1N2M0NmY3MWI2NjU1MTZlNC02ZDEzZmI3ZTIxYjpoOlR3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56SNVV9g___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjIzOmZmNzY0ZGJlZjY1ZTcxOTU5YzJmNTEwMDg0ZmI1NTI0NmI4OWM0YmIxMzAyZWI5NDI1ZGQwNjA5NDk2NjU2ZTpwOlQ3QTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arabs-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjNmIyZGU0NjllZWRjOjNlWWE5ZjA2MGUyZGU0NjllZWRjOjNlWWE5ZjA2MGUyNmFjMzk2OWY0ZjIzNzA1MzI0NzQwMWM1OTczZTZlOWZkOTM1ODgyMTBjYjJlYmFjNzMyYmY3OWY2NTQ2YmI3NWNjYzE3MjA5YTpwOlQ5Tg
:https://url.avanan.click/v2/r01/___https://www.aen.org/webcast/gst58/statements/israeng030925.html%23:~:text=Tragically%20%22fore%20hor%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjIzOmNlOWY0ZjIzNzA1MzI0NZQwMWM1OTczZTZlOWZkOTM1ODgyMTBjYjJlYmFjNzMyYmY3OWY2NTQ2YmI3NWNjYzE3MjA5YTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human.asp___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjIzOjM2YmE0NTk4MjgxMDI0NjZlOGJlMWU1MDUzNTc4NGZiMzeY3NTI4MzY2NGJkNmRhMGE1MjgwOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99xo___.YXAxOmNmZHQxOmFiMzcyODA5NzA4ZDJmMTE5YjIwOWE2MWY1ZTZlZDVkYWU1ZjoxOjMyYmE0N2E2NmY2Ui1xMjRhNmUwMzRmZjA0YWI3ODJlNjVkMzIlNjVjZmJmMTY0OGJlYmVkNmYzOGJkYWI2NzI0NzQzOGJkYWI2NzI0NzQzOGJkYWI2NzI0NzQ

From: Rebecca H
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:53:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Holzman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: adminoss@icloud.com
To: leslie_rosario@concentra.com; privacyoffice@concentra.com; shannon@mtw.com; marcuswilson@bcstar.com; mlarson@interchemical.com
Cc: [Cecilia_Rosario (BOS)](mailto:Cecilia_Rosario@boston.gov); [Samuels, Alisa (BOS)](mailto:Samuels,Alisa@boston.gov); [Leslie, Harold (BOS)](mailto:Leslie,Harold@boston.gov); Chesluk.pdf; [Board of Supervisors (BOS)](mailto:BoardofSupervisors@boston.gov); Chairperson@; preserve.askew@concentra.co.gov; jacquelynwalker.harvey@concentra.co.gov; Krista.Pfefferkorn@mtw.co.gov; Anna.Dawson@mtw.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:53:21 AM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68995360___YXAzOnNvcFH3cyOmE6bzpkYZQyNjI2MjM4MTE5OWQxNzMzEJOTljMzdiYjhmZDo3OmRlZmE6NzA4NDQwZjcyZmVjOjM0YzI0NWM1YjI0NzNhOTk0NjI0YzRmYjI0MzgwOWQ5Zg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___YXAzOnNvcFH3cyOmE6bzpkYZQyNjI2MjM4MTE5OWQxNzMzMzEJOTljMzdiYjhmZDo3OmRlZmE6NzA4NDQwZjcyZmVjOjM0YzI0NWM1YjI0NzNhOTk0NjI0YzRmYjI0MzgwOWQ5Zg%2Fcontent%2FUnderstanding-Islamic-Symbols-and-Their-Significance-in-Modern-Times-Ebook-Preview.pdf&data=05%7C02%7Cmarcuswilson%40bcstar.com%7C1e1e1e1e1e1e1e1e1e1e1e1e1e1e1e%7C1e1e1e1e1e1e1e1e1e1e1e1e1e1e1e%7C0%7C0%7C638736000000000000%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=1234567890abcdefghijklmnopqrstuvwxyz1234567890abcdefghijklmnopqrstuvwxyz1234567890abcdefghijklmnopqrstuvwxyz

From: Lauren Berson
To: kelly_reuters@toronto.ca.com; privacy@cityofcrowsfeat.com; enquiry@mpc.com; inquiries@thestar.com; tips@cbcthecritical.com
Cc: Calvillo, Rosario (BOS); Ramirez, Alma (BOS); Lazlo, Darryl, (BOS); Chen,Ethel; Board of Supervisors (BOS); @supervisor; @visitor.gavinnewsom.ca.gov; @gavinforcenter; haney@sanfrancisco.ca.gov; @visitor.gavinnewsom.ca.gov; Kimia.Fitzpatrick@mail.ca.gov; Kimia.Fitzpatrick@mail.ca.gov
Subject: Do the right thing! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:53:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,
Lauren Berson

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjOxMzNjNjY0Yzo5NjY2NWZmN2I4MTY4MjYwMmo3OjtcdWY0MTMxYzcwZG1xOWE2NzI4YjZlNjM4MmZhNmIwMmQ3YzoxMGVmYTBhNiVkMGMwYTpoOlQ6Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-Z_H6NVV9g___.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjOxMjNjY0Yzo5NjY2NWZmN2I4MTY4MjYwMmo3OjtcdWZiOTE2MGQ6YTIxNjg0YzZiOWI1MGYxMWY1MDk1MjE1NjA3NTg3MmRlZDhiNDQwNGYxMDAxNjgwOlQ6Tg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjQzMjNjYWUwOWI0MDY1YWZmN2JiMjYxMmo3OjhjYzY2YjE3ZDY4MDYzMDGYzZDE4ZmFkNmYwOGYxZDk4MDBjYjhkMDc1NzA0OTExOTcwOWMxYzQ4ZmIxYZUxNZZlMmI0YmEzNGE3ODpwOlQ6Tg
(https://url.avanan.click/v2/01/__https://www.un.org/webcast/pga/58/statements/luranga030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjQzMjNjYWUwOWI0MDY1YWZmN2JiMjYxMmo3OjQwODQzZTI0NDU5ODY4NDhkMDVmOGYxZDM4ZDNmYWU2NjNjZTA2OTExOTcwOWMxYzQ4ZmIxYZUxNZZlMmI0YmEzNGE3ODpwOlQ6Tg
(4) https://url.avanan.click/v2/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjQzMjNjYWUwOWI0MDY1YWZmN2JiMjYxMmo3OjlyZGY0ODE3ZTUzZmI4ZjJkMGYxMDEyMDgwNmI5ZGVlYjM0YlZCfDE5ZTUxZmI4ZjJkMGYxMDEyMDgwNmI5ZGVlYjM0YlZCfDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9wkvn9d9lxo___.YXAzOmNmZHQ6OmE0bzpkNmM5ZjY2ZjQzMjNjYWUwOWI0MDY1YWZmN2JiMjYxMmo3OjM2MTQ6NzhiNTdkNWJkMDIwNTc4MDIzNTEyMjZiNTBjY3IxYjA0ZTYxYzcwYmY2ODpwOlQ6Tg

Lauren Berson

From: Yael Lock
To: karen_newton@concentra.com; susannah@nelsonmedical.com; jmoore@cmac.com; mayorpalmer@prosper.gov; mayor@shadenmedical.com
Cc: Carvalho, Angela (BOS); Santana, Alicia (BOS); Lopez, Hannah (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan@sfgov; jennette.arnold@sanjose.ca.gov; queenbeehamilton.house@assembly.ca.gov; Kristin.Pfeffer.kcon@epic.ca.gov; Alexis.Ferguson@epic.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkM2E0ZTo3OjhlNDO6NiVlYzk0YmY1OTM2ZjhlMmIwMWFlZTAxNDI4YzU2NzM5ZjFlZmVlOjE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkMzE0ZTo3OjM0MjhkMWY1ZTIwYTcwMDY5ZTI0MWE2ZTZlZjI5ZGI5ZmMwMDY2NDBlYTc3ZGY4NzNlYjgwOlQjCfTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkM2E0ZTo3OjZjMWE0OTE1YjU0NWMwMjhkNWM0MDY5ZjhmOWIxOWQxMjUzNjQyYjNiZjIxNzYzYmM1ZWEyM2JhNzMzOTVlYWY5NGVlZjpwOlQjCfTg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkM2E0ZTo3OjQ2ZjQ5ZWMxYzQ5NzZmYzlmNmE4ZjE1MWMwMzZiYkZjYTYyOGZiZWU1OTZmMzBlNjdmMjYxZjBiZjY2MWFiOThkMzBlNWM3YTpwOlQjCfTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkMzE0ZTo3OjNlOGZmZDIxZjY2ZmE0OWM4MjNkMWNlNDFlMjc0ZmI5OGFlY2MwOlQjCfTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvx9df0o___.YXAzOmNmZHQvOmE6bzpHODZiNDg2ZDMxYWFkZDc3NzE1ZDg2NTBkZWJkM2E0ZTo3OjkwYzEzZTU3NDk5MDZlNzY3OTBkZGYwMzY0ZmU0YmU0MmI0MzkzMTIwNTZkODgwYTk5YzwzZTgwOlQjCfTg

From Yael Lock

From: Mona Morstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,

Dr. Mona Morstein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: claralaish@icloud.com
To: laura_newton@concentra.com; concentra@theflyingmedical.com; pmayo@mac.com; mayopatton@hotmail.com; mayors@theflyingmedical.com
Cc: [Carrillo, Angela (BOS)](mailto:angela.carrillo@boston.gov); [Ramirez, Alicia (BOS)](mailto:alicia.ramirez@boston.gov); [Lima, Daniel (ADD)](mailto:daniel.lima@boston.gov); [Chan\(staff\)](mailto:chan@boston.gov); [Board of Supervisors (BOS)](mailto:boardofsupervisors@sfgov.org); [Citizensview](mailto:citizensview@sfgov.org); executive.assistant@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Alma.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:12 AM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQ6OmE0ZmQ2ZGI4NDNkYjk4ZWY3ODgwZjEwZTIwMTFiOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzMWU3ZjBh:p:T:NT (2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z0lASVS7g___.YXAzOmNmZHQ6OmE0ZmQ2ZGI4NDNkYjk4ZWY3ODgwZjEwZTIwMTFiOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzMTAxZDY5:p:T:NT (3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0ZmQ2ZGI4NDNkYjk4ZWY3ODgwZjEwZTIwMTFjOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzMTFjOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzMWU3ZjBh:p:T:NT (4) https://url.avanan.click/v2/r01/___https://avalon-law.org/wp-content/uploads/2024/10/Statement-of-Principles-Regarding-Israel-Hamas-War-Oct-2024.pdf___.YXAzOmNmZHQ6OmE0ZmQ2ZGI4NDNkYjk4ZWY3ODgwZjEwZTIwMTFjOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzMTAxZDY5:p:T:NT (5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q99xvn___.YXAzOnNmZHQ6OmE0ZmQ2ZGI4NDNkYjk4ZWY3ODgwZjEwZTIwMTFiOGFiZGIwOTIxNzI5MmI0YmE4ZGI4ZTEzNmJlZTAxOTA1ZGU4OTc0NzIyNTgxNDg4MWY2MWVlNzY4OTM4ZmVlMzZhMWY4MGRlMTE5ZDVjMjdiYmM4OTg:p:T:NT

Camila Kucharczuk

From: Miriam Disenhouse
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam disenhouse

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Carol Haber- Cohen
To: kelly_reynolds@sbcglobal.net; susanna@philipcmiller.com; pkaun@me.com; mayorwilkins@orange.org; mayor@bellecitymail.com
Cc: Melville, Angela (BOS); Barrera, Alex (BOS); Leon, Daniel (MYR); Olentzy@; Board of Supervisors (BOS); Chatterjee, Jasmine; senator.skinner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Carol Haber- Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scow.hhr.com/news/uk-england-london-68903766___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMTJlNmVjZmQwOjU5NTA6ZmM1YmQzNDg2YzVlNzY5YTY1MDE0NzAwYmNhMDI0N2RjMTc2MzFxMTpwOlQ6Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVYg___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMTJlNmVjZmQwOjU5NTA6ZmM1YmQzNDg2YzVlNzY5YTY1MDE4YTU5wZTlhOGI1NTdlMTY3YjI0MWNmZGE2NmFlYWFhMGJlNmwOlQ6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMTJlNmVjZmQwOjU5NTA6YjM1OGM3YmQ2MWE0MDIxYThjNDI2MmIwMGQxYjBkMGY3YjcxZmRkMjRhNjgwOlQ6Eg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbraunigar58/statements/ivarang030925.htm%23:~:text=Tragically%20%2C%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks/o___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMTJlNmVjZmQwOjU5NTA6YmMyYmZjOTI5NWIyMTFjNmVjZmQzOjRjNmE6OTE4ODc3Mzc2YThmZWQyYjY5MDI4NZQyY2VkZDE2ODU3YWUxMDBkZjNmYzY4OTdiYzEwMTE0ZmM1ZDE0MGY0NmpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMTJlNmVjZmQzOjZlZlOTE0OWNlMGVmZjc3ZlZlNmMEYzmYzOZlZlOTE0OWU0ODMzOWE0OTE0OEk4YWMxZWEzMzAxY2NkOWYyZGUwOGU5wMGZlYjAxYzNlZNmEzZTU5OWRkZWMzMzgwMTpwOlQ6Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clxyxlxvr3lt#:text=___.YXAzOnNmZHQzOmE6bnpkMzYwMGZlOTI5N2I0ZjdlMGIxNmQzZjVlNjY2ZjMzgxNmZmMWIwM2M5ZWU2MTY2ZDIyZmU1ZGUzMGY5MTUZOWU3ZTdlb2WOHZGQxMzRkZjc1MTmwOlQ6Eg

From: dbriggs@icloud.com
To: kevin_mayor@toronto.ca; premier@ontario.ca; mayor@tpsg.com; mayorjohn@tpsg.com; mayor@theterrorist.com
Cc: Cassidy, Angela (BOS); Jennica, Alicia (BOS); Leiva, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Caravaggio@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:54:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Briggs

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69019366___.YXAzOnNmZHQ6OmE0bmxlNDNjYmE0MWQxYjhiNjFkNGFiYTVkYzo5NmIxMzAwMjc3OmI5MTk4MTUyZTcxZDcyYjVkZmNjZmM0NzA2NDc0NjgzNGI0ZDIyZDNiNjg2MjhlNzYwZTVjOmE5NDE3ZjMzMzQ5OQ!Eg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DfdNVCNg___.YXAzOnNmZHQ6OmE0bmxlNDNjYmE0MWQxYjhiNjFkNGFiYTVkYzo5NmIxMzAwMjc3OmI5MTk4MTUyZTcxZDcyYjVkZmNjZmM0NzA2NDc0NjgzNGI0ZDIyZDNiNjg2MjhlNzYwZTVjOmE5NDE3ZjMzMzQ5OQ!Eg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgclid-3DCjwKCAiAvNm6BhBqEiwAZ1Ed1Ym2Ej2Ic2805%2Dsequester%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQ6OmE0bmxlNDNjYmE0MWQxYjhiNjFkNGFiYTVkYzo5NmIxMzAwMjc3OmI5MTk4MTUyZTcxZDcyYjVkZmNjZmM0NzA2NDc0NjgzNGI0ZDIyZDNiNjg2MjhlNzYwZTVjOmE5NDE3ZjMzMzQ5OQ!Eg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-3Fo23-3Dtrue-3Dtrue-3Dtrue

From: Kerstin Silverman
To: karen_meyers@concentra.com; meyersk@northcrestmedical.com; press@fmpc.com; mayorwilson@hotmail.com; mayor@bettscreekcal.com
Cc: Calcutta, Amanda (BOS); Jennings, Alexa (BOS); Lopez, Daniel (BOS); Chan(sta)f; Board of Supervisors (BOS); Chan(sta)mp; senator.portantino@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esparzo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:55:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Attachments:

(1) https://urldefense.proxy.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023166__.YXAuOmNmZHQ6OmE6bmo5MjFmNzAzZTk4NmVjZmUxYzZjZGY0Ok9kZTNiOTExYzAxYjc3OmM4MGI4MDI3MDI3NjBiYmEyZjY5YmQzZTVlYjYxMDI4ZGNhZjVmYjVmN2MwMWMwNmQ0ZjI2NDMwOGE5NDNmOWVkZmE1NDIwcOlQ6ITg&d=DwMFaQ&c=sdnGWI-60Rm7M7WPWvCq_Ag&r=Ia1Ra1Ra1Ra

From: Mindy Miller
To: kelly_newton@concentra.com; privacyofficer@medical.com; angela@hrpc.com; marcus@mindlibrary.com; mlevin@electricmedical.com
Cc: Cecilia_Rosetta (BOS); Barbara_Klick (BOS); Leslie_Garrett (BOS); CherylSaft; Board of Supervisors (BOS); Gtownmay; jessica.salerno@sanjuan.ca.gov; jessenlevenberger.haines@townsville.ca.gov; krista.Pfefferkorn@town.ca.gov; kyra.Esparza@town.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:55:18 AM

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cc: Press, City Council

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Annie W.

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOWIwJTVkYTY3ZmRhNzU0NmI1ZmJjYWI1Nzc1MTQxYWYtMzFlNTNhOTE0MZZmeGI5YS1hMWY1wM5OGNDIEeZTk2ODUhNTQ3MDgwcOfQ6ETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z4l6NVVNg___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOWIwJTVkYTY3ZmRhNzU0NmI1ZmJjYWI1Nzc1MTQxYWYtMzFlNTNhOTE0MZZmeGI5YS1hMWY1wM5OGNDIEeZTk2ODUhNTQ3MDgwcONi1IMzAxMVzEtOTGEtYjA3YzowcOfQ6ETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOWIwJTVkYTY3ZmRhNzU0NmI1ZmJjYWI1Nzc1MTQxYWYtMzFlNTNhOTE0MZZmeGI5YS1hMWY1wM5OGNDIEeZTk2ODUhNTQ3MDgwcONi1IMzAxMVzEtOTGEtYjA3YzowcSUDVjNzcwNmU4MTIxMzFlOTlWQ4OTIwMmA4ZTA4MTAyNTg0YmZjYjEyMDM3MzVlMDAxZTEzMTNkOGY3NjcwOfQ6ETg
(https://url.avanan.click/v2/01/___https://www.un.org/webcast/pir58/statements/israeng030925.htm%23:~:text=Tragically%2C%20as%20the%20people%2Dfriend,19%2C500%20separate%20Palestinian%20terrorist%20threats.&s___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOWIwJTVkYTY3ZmRhNzU0NmI1ZmJjYWI1Nzc1MTQxYWYtMzFlOTk0OGIyMDUwZTljZWFkOTVmODFmOTU4MmUwMDpwOfQ6ETg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOTcwBDbWI5MGUtMGZiNDk1YWZlYmE0OTYzMjI3MGI1NmI4N2E0NWYxYmm5NTc5YzRiN2BkNWI3eOfQ6ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0wkvn9d9lxo___.YXAzOmNmZHQ6OmE0bzoyNzdkNWFiNjI5ZmNkNDImNGRmMGUxNjMwNmNiYzk1MTcxOjc3MzE0ZWZhNWJkNWEwZTY0YjhhZGY0MzI4YTgxMjM5YWY2Nzc1ZmI2ZTBmNTczZGM0MGE2NTc5ZWNjMzcwNGUzN2MxYgnaOfQ6ETg

Sent from my iPhone

From: Sue Dimbert
To: laura_newton@concentra.com; jonnerstad@unitymedical.com; jamison@mac.com; marcwinkler@charter.com; marcrich@selectmedical.com
Cc: Cecilia_Angela (BOS); Barrera, Alma (BOS); Lacy, Daniel (BOS); OwensMT; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Symbols of Hate Worn by Healthcare Professional
Date: Tuesday, January 28, 2025 11:55:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

The keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sue Dimbert

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE6bmpiNWNiYzAxODBkYzcxYTVhMmJlOGUxOTY4ODBkOTFiYzo3OjkyMGM6YWY0ZDA4NGFlc2NlOGU0MWVkNzBmMDI5YzRiNzAyNmU3YzhjYWMxZTI5ZTcyOGE5Ng
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QbVkYg___.YXAzOmNmZHQxOmE6bmpiNWNiYzAxODBkYzo2OjE3ODU1ZGU3ZTEyNzI0NjU1ZDk0ZTM4MzIyZDBlOGI5MzIyZTI5NmU2ZDU2MGVkZTRlNmU2ZDU2MGVkZTRlNmU2ZDU2MGVkZTRlN

From: rachel.levitan@icloud.com
To: karen_newton@concentra.com; corporate@theliscrowdical.com; ombuds@hhsc.com; improvement@hhsc.com; inquiry@theliscrowdical.com
Cc: Cabello, Angela (SEN); Jaramillo, Alicia (SEN); Leos, Daniel (HHS); Chairs@all; Board of Supervisors (BOS); Citizen@org; executive.assistant@governor.ca.gov; speakerhotmember.house@assembly.ca.gov; Kristin.Pfeffercorn@hsrc.ca.gov; Kevin.Fitzpatrick@sen.ca.gov
Subject: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra of Concern
Date: Tuesday, January 28, 2025 11:55:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel Levitan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQxOmE6bmo2YTA5NzNiNDMzLyZThiYzgxMWI3NTE4MmoyZmYzn0OiU1YmE0MDFiOGM4NDk5MTA2OTMwOTdlNGJiNWU5OWQwOiYzMiYzRlMzVjZTEwNjg1YmZiNDI0MmEwOGNiZmJlNzmwOiOiOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06iNVN3g___.YXAzOmNmZHQxOmE6bmo2YTA5NzNiNDMzLyZThiYzgxMWI3NTE4MmoyZmYzn3OjFhZWNiOjQ3YjU1NjNlOGM2OTk2MTI5NzI4MDM5MjAzMTg2MDI5MjZlNmE2ZmE2MDk0NTgwMjZlM2I2NmMxZGIzNGQ0NjpwOiOjOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bmo2YTA5NzNiNDMzLyZThiYzgxMWI3NTE4MmEzMzYxo3OjgfMWQ6NmU1NmU5M2ViYTBkNDg3OGZlNG1xY2N8YaHNjY1ZWJjNDMxYmUwYzM4YTIMmM4ZTZjNjk3MjA2NmMzZGIzNGQ0NjpwOiOjOTg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.with.edu/20th_century/human_aug___.YXAzOmNmZHQxOmE6bmo2YTA5NzNiNDMzLyZThiYzgxMWI3NTE4MmEzMzYxo3OjqwYzI3OjI2OTk5YTc4NDNkOGZiMzAyYTY4MzY4ZmEwZTk4NmM2NTkyZmVkYTgwZGZkYmI2NmQzZmEzMDJkNTgwMjU2M2I2NmMzZGIzNGQ0NjpwOiOjOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0lvx3q0l0o.___.YXAzOnNmZHQxOmE6bmo2YTA5NzNiNDMzLyZThiYzgxMWI3NTE4MmEzMzYxo3OiksYzE6ODZiOTMxNWZhMmE0YTNkYWUxNWM3ZGFiNTBkNDc3ZiO5OGQxOWY2MDUxMTJkMGZmNDkyNzk4OTQzOTc4cnNTpwOiOiOTg

From: P H
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Very Worrisome: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:55:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ethel Goldstein
To: kevin_mercer@concentra.com; mckenzie@pettymedical.com; eagraves@msn.com; margaretblood@hotmail.com; mbrooks@pettymedical.com
Cc: Cabello, Roberto (BOS); Barbera, Alice (BOS); Lecht, Jessica (BOS); Chen/Staff; Board of Supervisors (BOS); Chan/Staff; jessica.adams@sfgov.org; jessica.adams@sfgov.org; dreamteammember.harvey@sonomacounty.ca.gov; dreamteammember.harvey@sonomacounty.ca.gov; Emma.Pfeffer@sfgov.org; Emma.Pfeffer@sfgov.org; Anna.Esparza@sfgov.org; Anna.Esparza@sfgov.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:50:41 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ethel Goldstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmFlbzo1YmU1eNjFlNGE0OGU2NWU1YjZmODQxNTY5OWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGckMmMHNGVlNmp4ZDYyeNTY1NmY4YWMHMDFmZjE3YzRjYjE3MDdkYw~1ZsM2Yyd1Nqa2ZTpwOlOlOETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z8ONVN9g___.YXAzOnNmZHQyOmFlbzo1YmU2eNjFlNGE0OGU2NWU1YjZmODQxNTY5OWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGE2NTUwOGM4MjY4NzM3NmY4ZGNlMTY4MjRlOTU5NDI0NDIxZjY2NWRlYTI1ZmU3Nzc4NjI1eMTdkMmJmOlQpwOlOlOETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ffa-tala-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFlbzo1YmU1eNjFlNGE0OGU2NWU1YjZmODQyNTVkOWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGE2NTU0Y2MxZjdhMWFkYjc4ZTE5YTA4MDFkYWI4MDFkZDk4MDFkZDRkMTcxMjlkOTI0MGZkMmU4ZDE2MmU4ZGM5ZWYxYjpwOlOlOETg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%29%2D%20for%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFlbzo1YmU1eNjFlNGE0OGU2NWU1YjZmODQyNTVkOWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGE2NTUwOGM4MjY4NzM3OmEyZjE0MDY2ZmQ0MTBmYmM4N2ZjYmVhNDg2ZTc1OGFhYzRkODRhZDRkMTcxMjlkOTI1MGZkMmU4ZDE2MmU4ZGM5ZWYxYjpwOlOlOETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFlbzo1YmU1eNjFlNGE0OGU2NWU1YjZmODQyNTVkOWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGE2NTUwOGM4MjY4NzM3OmZjZTA6Y2FjNzdmNzI3NzBhOTI5OTBlZjRmNjQxNTk3ODE0OGQwOGQyY2Mzc1OTgwOlOlOETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxv9d89o___.YXAzOnNmZHQyOmFlbzo1YmU1eNjFlNGE0OGU2NWU1YjZmODQyNTVkOWE3NmQ3MmcyOTk0ZjU5ZDUxYTJiOGE2NTUwOGM4MjY4NzM3OjE2ZmQ4MWNlNGE0YzE0ODJkOTVlYTJlNDUxZmYxYWYxNzVkNGNlZjAzMGYzMTI0ZjIkY2E2MDk0YzE1ZWZiYzRjNDg2ZjUzMzk0ZTgwOlOlOETg

Ethel Faith Goldstein

From: susanmarybrooks@icloud.com
To: kelly_newton@oregonmra.com; mcarroll@wilcoxmedical.com; gregson@mac.com; margaretkirov@hotmail.com; mlayton@patriotmedical.com
Cc: Cabello, Amanda (BOI); Ipsmica, Alice (BOI); Lazfa, Hanan (BOI); Chen,Kelly; Board of Supervisors (BOS); Gloeckner,Joy; senator.wiener@sfgov.ca.gov; susanmbrooker.home@sbcglobal.net; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra!
Date: Tuesday, January 28, 2025 11:50:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Susan Brooks

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHOxOmFiOnoxMmMxMWU1MmQ3ZTU5NWIwNzk3ZDY3ZmIxYjRlMzNlZTc3NWI0OGVkNjoxNmYyZmM4YzkwZjU5NjB

From: Moshe Armel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:56:27 AM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moshe Armel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ignatius Mirzaki
To: karen_meyers@concentra.com; corporate@valleymedical.com; pressoffice@nyc.com; mayorsoffice@lawyer.com; mayor@thedecimedical.com
Cc: Caruso, Angelo (BOE); Barrera, Alex (BOE); Levin, Daniel (BOE); DistrictStaff; Board of Supervisors (BOS); Clusterview; senator.wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Grayson@sen.ca.gov
Subject: Unacceptable
Date: Tuesday, January 28, 2025 11:58:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nenizraki

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQyOmE6bzpmZWYwNDVmYTY5YTE3ZDQxNjI2Yzc2NTdkZDI5ZjQyNzo3OjM4MjY5ZWRlyMTA5YjgyZGI0MzA5YjQwMjkzZjFlNzlkZmI2NDIzYTc1YmMbe2ZjZGNlYzBkMCM0MmgxNjowOkY0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qTJ6iSNiVNg___.YXAzOmNmZHQyOmE6bzpmZWYwNDVmYTY5YTE3ZDQxNjI2Yzc2NTdkZDI5ZjQyNzo3OjJlNDhmOTI2YzI5YmM4ZjA2ZWQyNjk1YTI3MmE1ZDU5ZjQyNzo3OjM4MjY5ZWRlyMTA5YjgyZGI0MzA5YjQwMjkzZjFlNzlkZmI2NDIzYTc1YmMbe2ZjZGNlYzBkMCM0MmgxNjowOkY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpmZWYwNDVmYTY5YTE3ZDQxNjI2Yzc2NTdkZDI5ZjQyNzo3OjNhNjNDE0YTczZDAyZWI1MTBmYzdhOTBkZjc2N2VmNDQ5YzI0ZDQ5NGZkYTRkNGIzYTM4ZjAwZWNjNmRhZDI5ZjQyNzo3OjRkYZE0YTBNGRkOTlhNWE5ZmE3ZDE5ZjY1OTA5YTUzYTIyYmU4OGEzNmYzZWbxMzYwOWJiYzBhM2QzYmUxZDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human_rig___.YXAzOmNmZHQyOmE6bzpmZWYwNDVmYTY5YTE3ZDQxNjI2Yzc2NTdkZDI5ZjQyNzo3OjI5NmQ4ZGNmODM2MzI0ZjNhMzg4YzA1NDJhMTA3NDc4MTUxZTZkMDIzOWY2NTI0ZTA4MTUxZTZkMDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9kvc9j99o___.YXAzOmNmZHQyOmE6bzpmZWYwNDVmYTY5YTE3ZDQxNjI2Yzc2NTdkZDI5ZjQyNzo3OjE5ZWRlZjU5ZjdlZjVmMGU1ZDI4YmI0MTMxMzQ1ZDI4YmI0MTM0NTBkNTM2ZTQ3YWVlMzk3OWI0NjU1YTQwZmRmNTg2NGU5NTgwOkY6Tg

From: Becca Ramati
To: karen_newton@concentra.com; corporate@nationmedical.com; pmoore@cnpc.com; mayorpalmer@prosper.gov; mayor@prosper-medical.com
Cc: Carothy, Angela (BOS); Eastman, Alicia (BOS); Lewis, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Staff); Chan(Staff); jennifer.walker@parents.nv.gov; speechbymember.hoang@boisestate.nv.gov; Kristy.Pfeffercorn@asm.nv.gov; Alexa.Ferguson@asm.nv.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:56:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Becca Ramati

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjVyZDEwZjo3OmQwZjY2OGI0MGYxYzM5MDhkODk3N2VkOTYxZWM3NzZiNzA1MmRjOTgwMWVkOTg5YWNjNTBmY2I0ZGNiZmJmYmU4NjNlZGE2NGZmOTgwOGY5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjVyZDEwZjo3OjE5YjA6YWZkOWM4YTI0NzhkZWU1ZTlhNTI5YjY5YzQ1ZjI2MmY4NTA2MTdmMzpvOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjYzZDEwZjo3OmQyZDY0OWMxMGNmZmI0MmYwNjRlMjU2NWU4ZTVlMDIzYjFkODE5NGVkNDA1OWU1NzU2ODFiNDgyN2U4ZTdjYjY5NWEyZTpwOkY6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjYzZDEwZjo3OjIyOGQ0MGU0M2E2Mzgzw)hJRlZGZiOWFlIlNTc4NzRoeQlMTMzYzc1YjZiNmVlYThlNWE5YTY1OGNiZDg2ZDZiMDg4NTA2MTdmMzpvOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjYzZDEwZjo3Om3MzA5MGM5ZmM0MzM5MGE3ZGI3MmNlNDk4ZWI5NDk4NWM4ZjNkMzM5MjgwOjk5YTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w0xkvx9d0o.___.YXAzOmNmZHQyOmE6bzo1MjlhMGE1ODI0OWRhMjEyYmMyMmFlNTZmYjYzZDEwZjo3Om52MWM0NjkwYzZmZDU0MmMzY2Y2Yjg1MWU1ZDlhYmEyYWU1Mzk3NTFlNydmYTgxZDAxOGM4YZY1NzgwOGNhMmZlNTQxNTgwOkY6Tg

Sent from my iPhone

From: Stacy Emanuel
To: kasie_reporter@concentra.com; patients@healthcentermedical.com; press@ntnn.com; pressdesk@thepost.com; press@thenewsmedical.com
Cc: Cataldo, Angela (BOS); Espinoza, Alma (BOS); Leslie, Daniel (BOS); Chan/Staff; Board of Supervisors (BOS); Chan/Interns; Mayor, Lurie (Mayor@sfgov.org); assemblymember.bonta@assembly.ca.gov; Kristy.Wolfe-Keon@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:56:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stacy Emanuel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNzcZHQxOmFiIhcm2NDAyNGY3MWNmMjk1NGE2NDkyMDFkZGNhODg5ZjhhMmUwOTdhMzM5ZTMwNDU3NDUyZjI4YzRmZWRmNDI4ZjgtNjUxYjVjYOGE2M2RkYz:1Micx:Y2Y4ZTYxZTRiZWE5NGU0NzIlMzEtZTcwOlOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI16NYV6g___.YXAzOmNzcZHQxOmFiIhcm2NDAyNGY3MWNmMjk1NGE2NDkyMDFkZGNhZGJjMmUwOTdhMzM5ZTMwNDU3NDUyZjI4YzRmZWRmNDI4ZjgtNjUxYjVjOlNjNjo5MGJmZjQtOUM4ZlNGZGNTUtYTY0NzNlGM4YmQyYzMwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzcZHQyOmFiIhcm2NDAyNGY1MWNmMjk1NGE2NDkyMDFkZGNhOGQ2ZjhhMmU3OjM2Y2YtZGU2OGEzMTU0NDBhNjU4MDY4MWJlMTYxYzQyMTlhMWZiZmEuOnMGE0YzQxOTA4NmY1YTcwMGM4YmQyYzMwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20too%20many%20people%2Cand,UPLZC3MO%20separate%20Palestinian%20terrorist%20terrorist%20attacks.%___.YXAzOmNzcZHQyOmFiIhcm2NDAyNGY1MWNmMjk1NGE2NDkyMDFkZGNhOGQ5ZjhhMmIzOlY6MzE6MGM0ZmRmYTZlYzEzNjY2MTI4OmQ5OlWRbYjRmOGRmMzRjNzgyYTY4ZmE0NmEyMWViOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNzcZHQyOmFiIhcm2NDAyNGY3MWNmMjk1NGE2NDkyMDFkZGNlOWJlMWNmMjk1NGE2NDkyMDFkZGNhOGQ1aWJlYzZlYzNiVlMmkxZGE2MWE5ZTIxYzU2MDMyMTI0ZTA0N2I0OTgzNjk3ZWI0ZWAwOWYwMzE0YzmwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia tolly sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAzOmNzcZHQxOmFiIhcm2NDAyNGY3MWNmMjk1NGE2NDkyMDFkZGNlOWJlZjhhMmUyOjU4OTI4OTZmOWBlZGE5OTNoN2YzNjBlMzRjNGEzMDI0MDVmMmU1MTAxNjBmNDczMzQ0YWM4MTU1NmswOlQ6Tg

From: Sara Cowen
To: kaplis_mayor@cityofpeoria.com; jeckerson@cityofpeoria.com; jgilpin@jhmpc.com; mgerowitz@jhmpc.com; jdalyon@dalyonmedical.com
Cc: Cahillo_Angela (BOI); Bjelland_Nina (BOI); Lamb_Daniel (BOI); Olendorff; Board of Supervisors (BOS); chairmen'ray; senator.palmer@senate.ca.gov; assemblymember.flaherty@assembly.ca.gov; krista.Pfeiffer-kunz@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 11:57:33 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69902366___.YXAzOnNreZHOxOmE0bzokZTEzMDA3YzmNkNmNlNjMyNjkyZTFmZmRlM2QxMmM1YTo3OkFwNmY0YjY1N2E2ZDY1ZDlYZGYxZmMwOWI5NjNxUzZGCY4MzkxYTI1MjgwBlMl9NxUzZGCY4MzkxYTI1MjgwBlMl9NxUzZGCY4MzkxYTI1MjgwBlMl9N

From: alexandra.tawfik.3@gmail.com
To: karen_newton@concentra.com; jackson@drjacksonmedical.com; gregory@mac.com; rosecrans@earthlink.net; mjackson@jacksonmedical.com
Cc: Calvillo, Angela (ECC); Symons, Alisa (ECC); Lacey, Dominic (ECC); CityClerk@; Board of Supervisors (BOS); Chan@mayor; gregory.adams@concentra.co.gov; amanda.rosenberg-harvey@concentra.co.gov; kristy.thelbeck@sanc.ca.gov; Anna.Eapen@sanc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:57:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alexandra Tawfik

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAsOnNmZHQvOmRlbmpsMzE0YWNmMTk2NGMwNGI1MTY0NTFlYzEwYWE3Y2VjMmx3OmRsZTI6MzU5YTQyMzJhNGU2ZmEyYiZwcOnMDUxMDBiMzJiNjBlZTk0MDI4NDE5NDEzOWRiMmM5NzIyZiAxODpwOlBQSTg

From: Samantha Packer
To: karen_mayes@toronto.com; mayoral@stephensonfund.com; mayor@mail.com; mayorwilson@mayor.com; mayor@chatterjeefund.com
Cc: Cabrillo, Angela (BOS); Jenkins, Alisa (BOS); Leon, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Clarkfamily; jessica.patrick@toronto.ca.gov; powerlunamother.honey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anne.Rosewood@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:58:00 AM

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cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQvOmE6bnoxYmI5OjZGEoOGZmMTM0NDIxMDY2YWY2YWQ3YzU1MmJjNTc3OjkzMGY6MzgwMzU2MjA3MTBiYjE1MTJjOD4OWIyNDY6N2MxZDpwOkYET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2C%20for%20both%20people%20and,19%2C000%20projectile%20Palestinian%20terrorist%20Hamas/la_____.YXAxOm5mZHQvOmE6bnoxYmFkZGEoOGZmMTM0NDIxMDY2YWY2YWQ3YzU1MmJiNTc3OmE4ZTI0YTo4M2NjYzgyZGI0MjBjZDU5NDczNWYyMzBkMDYyMzAtNVdjMDZjZTA3ZWQ1MmNiZmI1YTU0NDQ0YjI1ZjViZDgwOkYET
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/human_rights___.YXAxOm5mZHQvOmE6bnoxYmFkZGEoOGZmMTM0NDIxMDY2YWY2YWQ3YzU1MmJiNTAzOjI5ZmY3NWIzMDYyOTI5MzBkMWEyZGI2ZWI1MzBjZGI1ZTkwZTIyZTIyMzM5MDNjZAMzpoOkYET
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99xo___.YXAxOm5mZHQvOmE6bnoxYmFkZGEoOGZmMTM0NDIxMDY2YWY2YWQ3YzU1MmJiNTc3OjI1ZTE0OGI3ODA0ODIgzMiAxOWUtMWEtNzIzOGNlZWNmMDY4YTUwOTI0MDM5YmY1ZHMtYmQ3MjYwOHNCJmNvZmI5ZTgwOkYET

Samantha

From: Janice Lipton
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:58:12 AM

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cc: Press, City Council

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Sincerely,

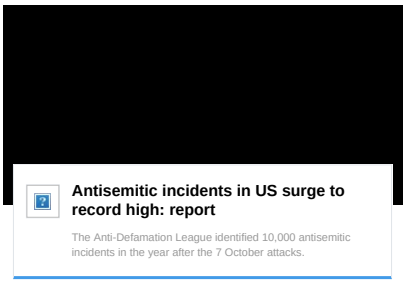
Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Randi Andersen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:58:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely,
Randi Andersen
Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael
Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) Antisemitic incidents in US surge to record high: report



From: P K
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:58:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Paulina Kovalsky

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: citizenstexas@icloud.com
To: karla_ramos@concentra.com; jordan.mills@occmedical.com; mkuhn@hmas.com; mgonzalez@kbrwyan.com; mlatson@safeconmedical.com
Cc: [Castillo, Rogelio (BCI)](mailto:Castillo,_Rogelio_(BCI)); [Quintana, Alicia (BCI)](mailto:Quintana,_Alicia_(BCI)); [Lamb, Randall (BCI)](mailto:Lamb,_Randall_(BCI)); Chandler@all; [Board of Supervisors (BCI)](mailto:Board_of_Supervisors_(BCI)); chambers@ac; director.admin@cityofpflugerville.com.gov; assemblymember.harvey@assembly.ca.gov; krista.Pfeffer-kuron@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:04 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Browdy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOmNzcDI5OnQ6OGI1YWY1NmM4ODMwZDE3OWVlYzk3OTY0YjA0MDI4NWZiMmE5NzA0YWU5ZjhiZGNmNDhkMWYyODhlNTBiMzI1NjA2MGZlNjU2NWYxNzewOlBOlTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9ig___.YXAzOmNzcDI5OnQ6OGI1YWY1NmM4ODMwZDE3OWVlYzk3OTY0YjA0MDI4NWZiMmE5NzA0YWU5ZjhiZGNmNDhkMWYyOGI6OTU6NDI1OjI5NGE0MDMzNzk0ZGU2NjI5ZDQwNDE4MDIwOlBOlTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzcDI6Ojo5NzI2NjQ1YWY1NmM4ODMwZDE3OWVlYzk3OTY0YjA0MDI4NWZiMmE5NzA0YWU5ZjhiZGNmNDhkMWY6Ojo1ZjNzI5NzI5NjVkMjMzZmJlZjU2NmI5NjVkMjMzZmJlZjU2NmI5NjVkMjMzZmJlZjU2Nm

From: hershra@icloud.com
To: kelly_segarra@concentra.com; jeremiah@retinamedical.com; jsteward@mgc.com; marcwedeen@hooper.com; jmarsh@bellecmedical.com
Cc: Cecilia_Acosta_(BOS); jjenning_rhea_(BOS); Lara_Daniel_(BOS); CityHall; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
RH

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905760___.YXAzOnNwZHQxOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjQ0OWNkMDhkMmIwNzIyNTo2OWNjYTdlMTYyMmNlNWMwNGVlZDcwMDIzMWE4ZjJiMWU1YWFmZjZmNWM4OWI5ZmVjMTJmZmVjYlNGE5MzE5MGZjZTJmeOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVNqg___.YXAzOnNwZHQxOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjQ0OWNkMDhkMmIwNzIyNTo2OWNjYTdlMTYyMmNlNWMwNGVlZDcwMDIzMWE4ZjJiMWU1YWFmZjZmNWM4OWI5ZmVjMTJmZmVjYlNGE5MzE5MGZjZTJmeOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZlQyOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjNzNTo3OjlkNGQtYjc4MGMxMmNlMiNTJjMDU4ZGNmZmNjMjY2ZWRlMTRlZTU5OWRmMzZkMDBkNTgxN2RlNzk4OTE2MTcxOGJjYTQzNzdlOWNkODU3NGUxYTgwOlQ6TgOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZlQyOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjNzNTo3OjlkN2I0YzFhZWRjZjY3MTY2ZjQyZmQzNzQxYmI3MDE3NDkxNzg3ZTE2MTcxOGJjYTQzNzdlOWNkODU3NGUxYTgwOlQ6TgOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZlQyOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjNzNTo3OjhhMTM0ZDI0mNTc1ZmIyYzA5MGVmMTk5YmFkYmFlYWVkMjEzMTRmODU5Y2I2ODNkYzAxODIzNDI2NGIwMjhhNjlmZmI5MGZiOlY1pwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q5xxvfq99o___.YXAzOnNmZlQyOmE6bzo2NjVmMmRlZDBmNDhlYmE0NjIwOjNzNTo3OjAxYzg0MDY0ODgxYWZiZmFlMzBkMzcyZTdlM2RkZjU0NjUxMgwMmFmNDMxNmU3MTUzZjRmNzk3M2IlMjRlOlQ6IYidmNTpmOlQ6Tg

From: drjanicamiller@icloud.com
To: karen_newman@concentra.com; customercare@selectmedical.com; pressoffice@pww.gov; pwcapitolpolice@pwcgov.org; pwcouncil@pwbocmedical.com
Cc: [Cabello, Roberta (BOS)](mailto:Roberta.Cabello@boston.gov); [Breitkreuz, Alicia (BOS)](mailto:alicia.breitkreuz@boston.gov); [Lecky, Daniel (BOS)](mailto:daniel.lecky@boston.gov); Cherfilhac@; [Board of Supervisors (BOS)](mailto:bos@boston.gov); Councilmonky; senator_warren@warren.ca.gov; assemblymember.harvey@assembly.ca.gov; Kriss.Pfefferkorn@sen.ca.gov; Kenia.Esparanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marci Langhaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOnNmZHDzOmEHbnpkNTQzNzRiYjNmNmQ1YTM2YjZlOWU2MGQyMmIyZDVlODo5Qzo5NDg6N2MxOTA3MWU5ZTVlNTE1OTBiNDo5NWI0YTc1NDliYWNmNmYzZDZlYzA3ZTVlZmI1NzkzZDQxNTQwMjEwYmQ6UQ$
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo___.YXAzOnNmZHDzOmEHbnpkNTQzNzRiYjNmNmQ1YTM2YjZlOWU2MGQyMmIyZDVlODo3OmU4NzI4NzY3MDY4ZmI2ZDk3N2E4YTM0YzAzZmE4YWUyNTFjYzZkMjhiNDYwMWVlOjU2MWVlNTdmOkJt$
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOnNmZHQzOmE0bnpkNTQzNzRiYjNmNmQ1YTM2YjZlOWU2MGQyMmIyZDVlODo3OjRhYzk0ODQ1M2UwZDBmYmQ4YjQ4NzMwZWM2YjE2NjMwMDA3MDQ1ZjU0MGY2Y2E0MDU3NGRlNjZhOTg1ZGRiZDY3Mzc4MDdjZDc3YjU1ZWY1MTNhNjMxNWIxNjhiZGZjMWVlNTdmOkJkYjU2YmMyZmMwNTc3MmMy

From: Betty Buehler
To: kevin_mayne@toronto.com; mayor.olivia.chow@toronto.ca; jamaal.myers@toronto.com; mayor@torontomail.com
Cc: Calvillo, Angela (BGS); Gemmill, Kirsty (BGS); Leck, Daniel (BGS); Clerk@all; Board of Supervisors (BOS); Clerk@sfgov; jessica.feliciano@sfgov.org; board@supervisor.harveyfiveeights.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:32 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Betty Muller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmFiOmVmOmIwYzqlZXcNmNjgxMTQ3NmRkMzU1OGE5NzcxN2ZjYTo3OmYxNDU2NDk1NGY2ZTk4MjhhNGY2ZjcyNWI0NTcyNTA1ZDk4MmgwMGJmNWM5MmIwOTIwZDk5YmQ4ZTg5Yzg6Ck5EYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NSVXg___.YXAzOnNmZHQxOmFiOmVmOmIwYzqlZXcNmNjgxMTQ3NmRkMzU1OGE5NzcxN2ZjYTo3OjIzOzI0MjMzMGI5MDFkZjI0NGZiZWM5MGI0ZmM5N0JmOGUwZGU4YTE3MjNhZWZkZWE2MjNhZjY5ZTAxNGVlMjJlYzI1YjFkOTpwOk5YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiOmVyOmM1YzgyYzNmNjgxMTQ3NmMzMWUxOGEzNjcyN2ZjYTo3OjcxZjM0N2ExZDhjZDc3ZGUwMmk5ZWZmNTNmOTA2YzVkZjNGYyZjQ0OTQ2ZjAxMGJlMjIyYzI1YjFkOTpwOk5YTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030825.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20and%20attacks___.YXAzOnNmZHQxOmFiOmVyOmM1YzgyYzNmNjgxMTQ3NmMzMWUxOGEzNjcyN2ZjYTo3OmM4YmY0ZjM2N2MGFlMmFlZWYzNzU2ODcxZWUyNDdiNjhlOGFjNDUwYWM1ODpwOk5YTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmVyOmM1YzgyYzNmNjgxMTQ3NmMzMWUxOGEzNjcyN2ZjYTo3OmM1NTk4MTc1NDZmNTI5OWM2MzI4ZjU0NjMxOGFlZjQzOTExOTExZjAxMGUwYTVyOWY0MmZjZGY1MGZiNTM5MmRlYTpwOk5YTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQxOmFiOmVyOmM1YzgyYzNmNjgxMTQ3NWI3NzdlYWM5OGI3NlU3MVkNmFjZTk0ZGU5ZmNmMyZlMGI0YzNlZjM0YzNlZjM0MDU5YzFmN2I5NWIwMmNlNTpwOk5YTg

Sent from my iPhone

From: Jess G
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Immediate Attention: Safety Issue & Intimidation
Date: Tuesday, January 28, 2025 11:59:37 AM

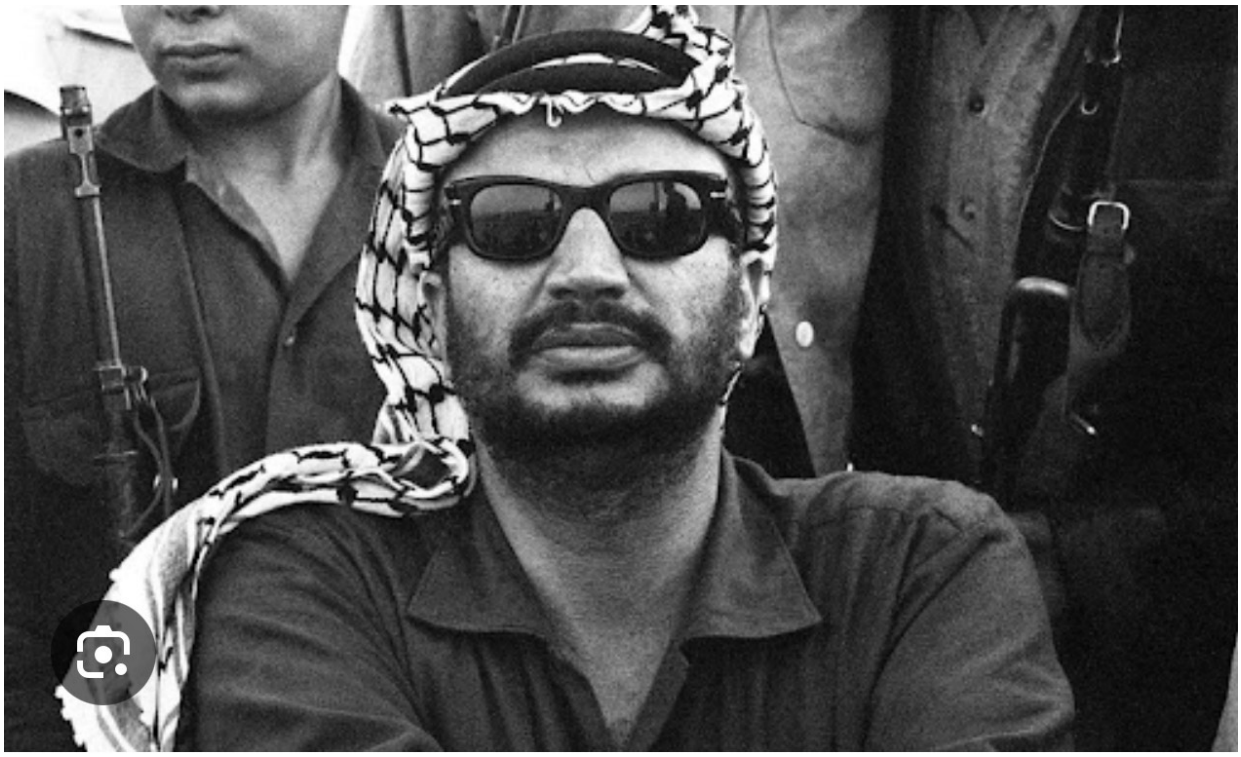
This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

cc: Press, City Council

Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika.



It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for

all.’ By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients.

This would not be tolerated for any other ethnic or religious group.

Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jess Feinberg
#EndJewHatred

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: tamaralb27@icloud.com
To: bard_reagan@sanmateo.org; perezsd@peterjmedical.com; pesce@fmpc.com; maryanderson@fmpcpc.com; mary@drpeterjmedical.com
Cc: Caicedo, Ricardo (BOS); Berrena, Alicia (BOS); Lazo, Daniel (BOS); Dhanfal@; Board of Supervisors (BOS); Clerk@cmc.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:52 AM

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cc: Press, City Council

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Sincerely,

Tamar Albert

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68902566___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OjBkMzRlNjg0NGE3NWRlYTgxNDk0NjZiOGEyY2I0MTAxZmVjMzBlY1Y4MGNhOGM0YjRjNmViMjZjNzkwYjVmZjNlOmJsb2NrOjE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcZ1fdSNVY&g___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OjBkMzRlNjg0NGE3NWRlYTgxNDk0NjZiOGEyY2I0MTAxZmVjMzBlY1Y4MGNhOGM0YjRjNmViMjZjNzkwYjVmZjNlOmJsb2NrOjE5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OjBkMzRlNjg0NGE3NWRlYTgxNDk0NjZiOGEyY2I0MTAxZmVjMzBlY1Y4MGNhOGM0YjRjNmViMjZjNzkwYjVmZjNlOmJsb2NrOjE5Zg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc/58/statements/israenglish030925.htm%23:~:text=Tragically%2C%2D%2Dfor%2Dthis%2Dpeople%2Dand,19%2C000%2Dhepatate%2Dterrorist%2Dattacks.&___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OjBkMzRlNmIhOTZlMDIteMGFkZmEzMTI4NGQzNzMxYhNWQ4YTZhNGQzYmFmNDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OjBkMzRlNjg0NGE3NWRlYTgxNDk0NjZiOGEyY2I0MTAxZmVjMzBlY1Y4MGNhOGM0YjRjNmViMjZjNzkwYjVmZjNlOmJsb2NrOjE5Zg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w4xvc9d99o___.YXAxOm9mc2lIQzoOmE6bqwtYmYxZTIjMzYxODM4Y2IjZDUxYWJkNjVkNzQwYjAxOTo3OmZhNGE6Y2OwMWUlNmY2NTE0OTZmYmQ0MDQ0YjRmMTNlNGUtNTFiYzU0NTc4YzBjNDU4MTgwOlI6ETg

Sent from my iPhone

From: Peggy Cottrell
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:59:53 AM

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cc: Press, City Council

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Sincerely, Peggy Cottrell

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Natasha Sinyaver
To: keith_newton@concentra.com; marcwatkins@kroger.com; mtarvin@selectmedical.com; pegusc@mac.com; rortenzio@selectmedical.com
Cc: Calvillo, Angela (BOS); Anna.Esparaza@sen.ca.gov; Board of Supervisors (BOS); ChenStaff; Lurie, Daniel (MYR); Krista.Pfefferkorn@sen.ca.gov; Somera, Alisa (BOS); assemlymember.haney@assembly.ca.gov; Cityattorney; senator.wiener@senate.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:00:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Shifra Neumann
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:00:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

SHIFRA NEUMANN

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Cheryl
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:00:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl Degani

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dalia Jacobs
To: karen_newton@concentra.com; nurserich@perkinsmedical.com; stewart@mac.com; maryvanklinn@comcast.com; smarvin@perkinsmedical.com
Cc: Cebulla, Angela (BOS); Bertrand, Alicia (BOS); Leslie, Randall (BOS); Chan(Staff); Board of Supervisors (BOS); Cloud,Lindsey; jeremiah.ogorek@concentra.com.epsv; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:00:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dalia Jacobs

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68983366__;!!XAaOnNmZHQxOmEl8zoi0MjA4MWVkNzY2OWZjZWRlMjZkYzA1NzYyNDA1NTc4MmclQpwaY2E0GCMxMGI5dGTAtOGTcwMxIkY5Ux5PIxTY3NiIOZPiDmZwdEDGCMxOGOwNGY1ZTQtOWUxNg6N0eVVqcGDpwOkYETg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-EJ6tQVVNg__;!!XAaOnNmZHQxOmEl8zoi0MjA4MWVkNzY2OWZjZWRlMjZkYzA1NzYyNDA1NTc4MmcUNGJhNTY1OTkwZGY5ZmI5ZTBlYTI0NDc0ZWZkMTE5YTI4NDc4ZWZkMTE5YTI4NDc4ZWZkMTE5YTI4NDc4

From: Burt Gelberg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:01:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Burt GelbergMD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sherly Nassi
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Anti-Semitic Behavior Seen by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:01:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preiss, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQyOmE6bzpiZTBkMTViM2U5MTQ4ZmEyMTRjNjkMTU5NTc2MGExNzo3OjI2YTo6MjFkNTAzMzJmYjY2YTEsNjk5ZDIxMjVkYjg2NWUyMjU2NzQyNTQ0NjViY2Tz<0ODk3YTIwMGQ2MWU3NTY0MTk5Njg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVVNg___.YXAxOnNmZHQyOmE6bzpiZTBkMTViM2U5MTQ4ZmEyMTRjNjkMTU5NTc2MGExNzo3OmIyMzI0OGEzMmIyMzI0OGEzMDc1NzYyNzdkMGZiZGYYNjZlZTFlOTQ2YmZlZTI3Y2NlYzI0OTIwMTk0ODQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzpiZTBkMTViM2U5MTQ4ZmEyMTRjNjkMTU5NTc2MGExNzo3OjhiZYmQ1YzY2Ik1jZiOTYyMC2jYmQ1YzY2IkYjZiOTYyOTQ2YmRiZjJjMTg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz/50/statements/lsranng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20those%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQyOmE6bzpiZTBkMTViM2U5MTQ4ZmEyMTRjNjkMTU5NTc2MGExNzo3OjExMzA6YzNjMDIzOTEyNzE1YTE1MzIxMmE3YzgxYzFjZGIzYmRlZjJjMTg0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9kf99o___.YXAxOnNmZHQyOmE6bzpiZTBkMTViM2U5MTQ4ZmEyMTRjNjkMTU5NTc2MGExNzo3OjAwYjA0MGZlYjhiZTgyNDRlMWU3MTlkNzAzMjY0YTM0MmIyMzE1NTI4NDE5M2I2ZjVkMjg0OlQ6Tg

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Sherly Nassi

From: Beth Haimm
To: karin_rosenthal@concentra.com; mayor@lafayettecolorado.com; mayor@cityofboulder.com; mayor@denvergov.org; mayor@cityofdenver.com; mayor@lafayettecolorado.com
Cc: Carrillo, Angela (BOS); Gutierrez, Elisa (BOS); Leslie, Daniel (BOS); Chan-Hoeft, Brandi (Supervisor) (BOS); Chamberlain, Jessica; jessica.adams@concentra.co.gov; assemblymember.bauer-kahan@assembly.ca.gov; Kristin.Ellis@kaiserpermanente.org; Alexis.Espinoza@state.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:01:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQwMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OjE3MjI5YWI0YjQwNzI5OTlhMDJkYzFjMjJiMjU1YzhiMzNkYzAyYTdkNTNiYTgxZjc5NTU2NDA0MjRhNTM1OWZlNmVlYmwwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQwMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OjE3MjI5YWI0YjQwNzI5OTlhMDJkYzFjMjJiMjU1YzhiMzNkYzAyYTdkNTNiYTgxZjc5NTU2NDQ0YzU2NTI3MDc2NmZkMzAwYzU1OWRmNmNlNTU3YjA2MmcwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQxMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OmNkMmM0MDkxYTgzOWE0ZWQ2MzlmNWFlM2JmM2Y0NjBlNmI0MWM1MGY3YTEwNGYxMjhlYzY2MjgwOlO6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sranangf030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,UN%2C%20the%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQxMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OmU1MWQ0MjA3YjJmZTcxNDhlNGU2MDMwODY0YTE3NWVkYTEzNzA3OGZhZTlhNWMwZjViNzkzOTM1ZjAyZjNjMTg5ZDI5NTpwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQxMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OjExMDE5ZTNjYTc0OTBhZDZkNmBkNjY1MGNiNjM2NmIMDBiYzNkZiRhNzM0YTU2MmZjMzAwYzc1OWRmNmNmNTU3YjA2MmcwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxw3kl9o___.YXAzOnNmZHQxOmFiOmozZDFkOTlhNWQxMDU2OTM4YzI5OTAwNzM1Y2U2NDE2NTo3OmJlOTU5ZTBlOTExYzk3ODAyNmE5ZTk2ZDFkZmBkZTM4YWRlNDI1MGRkYzBjYjI4NjI5MjgyYmE2NDVlNWQ5MzIyOGQ1YjpwOlO6Tg

Beth Haimm

From: Sara Saientz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:03:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Elnecavé

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tracey Arndur
To: [redacted]
Cc: [redacted]
Subject: Immediate & Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 12:02:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tracey Arndur

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905166___.YXAxOnNmZHQxOmE0bzoiNDE4NGVjYmI1ODNlNzY0MGQxNmZmYmFkMDk0ZDI0NjoxOk8zRmY2YjY0OGFkOWYzMTUwZDA5YjI5NzMxMzk6NDpmeOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g_FJkSiVUNg___.YXAxOnNmZHQxOmE0bzoiNDE4NGVjYmI1ODNlNzY0MGQxNmZmYmFkMDk0ZDI0NjoxOkY4YjM4OTk0NzVkMzFlOWJlNzk5NmM0NzI5ZjBlOWFjNDhjNGZlOGMxYzRkYmM3MThkOTZjZjZiNjIyN2VlNDRjOTdlNDpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE0bzpiNDE4NGVjYmI1ODNlNzY0MGQxNmZmYmFkMDk0ZDI0NjoxOjQ4MmNTM0OTg0NzBmYjE2NmZiYjNWQ1NTY4MDE0MTNjMjU4MzBiZDBhZThlMmYyOTE3NzQ3ZGE5Mzc4MDU0MjMwM2UxYWIjOTIzNTpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israempl030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE0bzpiNDE4NGVjYmI1ODNlNzY0MGQxNmZmYmFkMDk0ZDI0NjoxOmY4ZDE0MDdjYjhiOTBlNGQ4ZjE5YzM1ZTVmZjBhOWFjNDhjNGE3OGMxYzRkYmM3MThkOTZjZjZiNjIyN2VlNDRjOTdlNDpwOlQ6ETg
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From: Daniel Hackney
To: karla_rawson@concentra.com; nursesrights@unitynewsmedical.com; press@nnu.com; pressoffice@bergen.com; pressoffice@unitynewsmedical.com
Cc: Calvillo, Angela (JBO); Bonilla, Alisa (BOS); Leiva, Daniel (JBO); Chan(Staff), Board of Supervisors (BOS); Cityattorney; jamaine.jones@bergen.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeiffer@asm.ca.gov; Anna.Estavan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:04:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mcZH1OxOmEHkwnwNGI2NTYwNzQ4OTI5NWY5YWE3MzFmYWIwZjkwZTc1NjA3OWJkYTI4ZDBhYjY2Nzg2ZDIwZGVmOGE4NGUxNzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZE6OUV3Ng___.YXAzCm5mcZH1OxOmEHkwnwNGI2NTYwNzQ4OTI5NWY5YWE3MzFmYWIwZjkwZTc1NjA3OWJkYTI4ZDBhYjY2Nzg2ZDIwZGVmOGE4NGUxNzgwOkY6TA
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZH1OxOmEHkwnwNGI2NTYwNzQ4OTI5NWY5YWE3MzFmYWIwZjkwZTc1NjA3OWJkYTI4ZDBhOTIxNDVjYjdhMWVjNmEyYmY5YmJjNmY4YmZkMzIwZjQ

From: Nancy Cohen-Vardy
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:04:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Nancy Cohen-Vardy

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Iris Fidel
To: laura_newton@rsmcontra.com; managerial@hydrocmedical.com; operator@mac.com; macyoonkim@hotmail.com; macyoo@safeconmedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alma (BOS); Lacy, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:05:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,
Iris Fidel

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOnNmZHQvOmFiOmpnNTkxYTljYTQ1OTIgOTBkZWJmNmMyOTVhODY5ZTZhZDo3OmY5Z:&sO7TOf0NiCZfMzBvMDkxNTI4MWZlM2YxNjgwYzU1ODE4ZDZhOWZhZWRjYiE3Y2Ew:YiVfYzFhM2YtNmMzZTBiYzg1YmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6fNVV7g___.YXAzOnNmZHQvOmFiOmpnNTkxYTljYTQ1OTIgOTBkZWJmNmMyOTVhODY5ZTZhZDo3OjE:zZmEfGNOuNzMzY5Yu:ZG0mEfDIqMuM4MGxkzNzkxMTE4NWZmM2YxLUlYxMmYtZGRiOGMuYxLUlYxMmYtpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmFiOmpiNTIzYTljYTQ1OTIgZWJmNmMyOTVhODY5ZTZhZDo3OmJjNGJkNDNkYjhmNDQ2MjQ1MTgyNjllZTdlYzA4NTFjNTM5NWNhMTcyOGY1NTE0Y2ZkOTc1Ne:Q2MjdmYTQyZGY0MWZiNjcwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20lie%20that%20people%20need,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmFiOmpnNTkxYTljYTQ1OTIgZWJmNmMyOTVhODY5ZTZhZDo3OjUwZTA4MDJmNmI1OWJmMmE0ZjJlNWY1ZjdlYWI5ZDBkMzI1ZjQzOGUxYmM6OkY6Tg)
(4) https://url.avanan.click/v2/r01/___https://jewishlaw.yale.edu/20th_century/human.asp___.YXAzOnNmZHEwOmFiOmpiNTIwYTljYTQ1OTIgZWJmNmMyOTVhODY5ZTZhZDo3OmNiZmY0NjE2MTBkMGFiNzU1MTVjZTE4YTQxYzM4ZTY0OTQ1ZTJlOTBmMGI1ZTI1ZjZhZjU5MGI2ZTIxZTNiNDmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vdccv9d99o___.YXAzOnNmZHQvOmFiOmpiNTIwYTljYTQ1OTIgOTBkZWJmNmMyOTVhODY5ZTZhZDo3OjhhOGE0NDAxZDcyOWY1ZTI2N2A2OTIxNTY2YzdkZGMxYjBmNjBjNWY1MzYwNzY0MDE0Y2NlYTdkMTYxMDM2NzNkNWVlOTgwOkY6Tg

Sent from my iPhone

From: Evelyn Hirth
To: [redacted] [redacted] [redacted]

From: davidkinnard@yahoo.com
To: kaleb_rowland@concentra.com; reviews@drkirkmedical.com; pegcox@mac.com; mancowboss@hotmail.com; mmcox@drkirkmedical.com
Cc: Cabello, Roberto (BOS); Barbera, Alisa (BOS); Lamb, Harold (BOS); Chan-Hyatt, Brandi (City Attorney's Office); chairman@sbc; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caravalho@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:55:53 PM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZE6lNVN9g___.YXAzOnNreZHOrOmFlIkroiNzBkYzFlYmMZGE2NzM1MmmE2ODY2YmE2ODAxYWO1NTo3OmM3YzoxYzA5YWNjOjE2ZGM3NjE5NDc1ZmM2YzA5ZjE4NzNlNzNlNDpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNreZHOrOmFlIkroiNzBkYzFlYmMZGE2NzM1MmmE2ODY2YmE2ODAxYWQ1NTo3OjA3MjA5YWQ0ZjNlNDZlZGZkYzBkYTgyNTNiNzk4NDQ4ZTlpoTlTYyMGVGTlBkeVmZWVmYTc0NDZjODNkZjM5MmExYjJmMTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNreZHOrOmFlIkroiNzBkYzFlYmMZGE2NzM1MmmE2ODY2YmE2ODAyYWQ1NTo3OmE4MGU0MmMwNDFhMWNkNzFmZGJlNTIyZDViYjc4ZGMwMTlkYTExOTA4NjUwNmMwZWVmYTc0NDZjODNkZjM5MmExYjJmMTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://oxralin.law.yale.edu/20th_century/hamas.asp___.YXAzOnNreZHOrOmFlIkroiNzBkYzFlYmMZGE2NzM1MmmE2ODY2YmE2ODAxYWO1NTo3OjpwMTA6ODYwNTQ2YjYxMDg0MTU3MjQwOWE0OTgwOTJlOmI2YZFiNGFmOWNlMTA1NjQyNGVmZDQ0OWI0YWY0ZDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Danielle Kalt
To: kaplan_margaret@concentra.com; nurserio@cityofpetronilhill.com; mmcgee@mac.com; margaretkmcelhinney.com; mmcvey@metrocmedical.com
Cc: Carullo, Angela (BOS); Barrera, Alma (BOS); Leslie, Samuel (BOS); Chan/Staff; Board of Supervisors (BOS); Cityattorney; gregory.garrett@sanmateo.ca.gov; supervisormueller.hanna@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kevin.Eisenwald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:06:15 PM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuCm9mZHQxOmEHbzpiZmYzNjYyNjc2N2NkNDI0MmJlNDQ0YZYwNTMxMGY4MjcyOiQzNGUxZTk4YzcwMWVhOTBkY2E3YzgyZWMxMTcyNjgwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20at%20Israel___YXAuCm9mZHQxOmEHbzpiZmYzNjYyNjc2N2NkNDI0MmJlNDQ0YZYwNTMxMGY4MjcyOmY1MTQ0NGVmNDE2ZjdkYWVlZjQzNTAxMWEwNTFlZTg5YjQxNzVlOlBqwZTQ1MDg5NzQ2NTZlY2EzNTkwZWYwZWQ3OWRkMzpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuCm9mZHQzOmEHbzpiZmYzNjYyNjc2N2NkNDI0MmJlNDQ0YZYwNTMxMGY4MjcxOmVkMTc6NWRmOGYyODM2MzRiNjU1NmZTlEYTYwMzI2YTgxMTNhYWRlZmI5NmI0NDIxOlBYTEyZmI0MDc4ZDI0MzZlOmc6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Danielle Kalt
Bring Them Home Now

From: Charles Brunner
To: karen_stewart@concentra.com; outreach@cohencenmedical.com; pressoffice@nbc.com; pressworkbox@theapnet.com; press@thedemocrat.com
Cc: Cecchi, Angela (BOS); Epstein, Alice (BOS); Leila, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@sw; senator.wiener@sanate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Phillips@asm.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:06:25 PM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Charles Brunner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69692366___.YXAzOnNmZHZuOmFiOmowMDAwOWM4YjdkZDgxZWNlN2M1MGQ5ZiI6NWYyYjA5MmoxIGtlcxTTM6MnBlNzdlYjI2MDQxMzI1NzA1ODdiODBhM2I5ZDBmMWI3NjI6N2MxY2E5NWI5MTc2YTc2MiUwMWFmZjAzNjI2Y2I1OGBkMzmwOlOlOlTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAzOnNmZHZuOmFiOmowMDAwOWM4YjdkZDgxZWNlN2M1MGQ5ZiI6NWYyYjA5MmoxIDmEtYlxtSlGZlMlJqcYxnIwMlUyMlUyMlUy

From: Rina Pinchevsky
To: karen_newton@concentra.com; outreach@cherokeemedical.com; pressoffice@.com; pressworkbox@bowater.com; press@stanfordmedical.com
Cc: Calicho, Jessica (BOS); Epstein, Alice (BOS); Leila, Daniel (BOS); Chan(city); Board of Supervisors (BOS); Chan(mayor); jessamy.stanley@bowater.ca.gov; jessemfurnember.harvey@hoosierhills.ca.gov; Krista.Pfefferkorn@hart.ca.gov; Amira.Eisenzopf@hart.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:06:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rina Pinchevsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-65093166___.YXAuOnNmZIR2cOmFiIbnoiIZTGZlZlZiMGFlNzE5M2NlY2NlYTgxNTY1ZGUyNTlkZTc3YzJkOTA0MDJiYjNTZjU1ZTZkN2M1MjE0NTZlOTI2WWI2MzBmNmcxNWViYTlkYzZkNWE2YmIyYTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6lNVYNg___.YXAuOnNmZIR2cOmFiIbnoiIZTGZlZlZiMGFlNzE3M2NlY2NlYTgxNTY1ZGUyNTlkZTc3YzJkOTA0MDJiYjNTZjU1ZTZkN2M1MjE0NTZlOTI2WWI2MzBmNmcxNWViYTlkYzZkNWE2YmIyYTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZIRQcOmFiIbnoiIZTQ5ZlZlZiMGFlNzE3M2NlY2NlYTgxNTY1ZGUyNTlkZTc3OjM4NDY6NzI2YWFkYTU1MTM3M2M2ZWYjZjk1OTUzZDE5ZjFiZTUxMTM1ZGFiYTM3NzI4Mmd4OWE3NzA1MWEtNWEwOjY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%23for%20people%20and,UN%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZIR2cOmFiIbnoiIZTQ5ZlZlZiMGFlNzE3M2NlY2NlYTgxNTY1ZGUyNTlkZTc3OmI2Y2U6OGBhYjhmYzFjMWFlYmNmMzI0NmM5ZDRmYTExNjdkOGQ4ZQ2jNTVkZTA1MGItMzMzQlMzUzJjZTMyZDYyMzZhMDM1MjgjOlDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/buenos.asp___.YXAuOnNmZIR2cOmFiIbnoiIZTQ5ZlZlZiMGFlNzE3M2NlY2NlYTgxNTY1ZGUyNTlkZTc3YmI4ZjI4ZWU0ZlRlZDczMTgxYjg3MDViNGUtZlZFTlNTmNlYlOnZmEzNjAxMzY2YzZmZjMzZlMzE2ZjE3MGUtMDM1MjgjOlDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9s3cxc9d89o/w___.YXAuOnNmZIR2cOmFiIbnoiIZTQ5ZlZlZiMGFlNzE3M2NlY2NlYTgxNTY1ZGUyNTlkZTc3YmEyNzA4MmcwNzM5YTk5YTNlNDdhMTVhMmc3MDIxZWM0MGJkMjFhNGQ4ZDIzY2NmZmYyZTIxNjRlOWYwZjNlN2ZlOWM6ZDJmwOkY6Tg

Sent from my iPhone

From: Fran Berg
To: berg_seaton@concentra.com; personnel@nelsonmedical.com; jensen@hrgc.com; marcwaldron@hrcorp.com; marvin@nelsonmedical.com
Cc: Cassidy, Angela (BOS); Barrera, Alex (BOS); Lane, Daniel (BOS); Clerk (Daniel); Board of Supervisors (BOS); Chuanbo Gu; senator.seaton@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer.kvpr@npr.ca.gov; Anna.Sisarano@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:06:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68993766___.YXAuOm5mZHQyOmE6bzo1NDk0MzNjZGIyNjRjZTBjODU4ZjNhYWI0YjIxZDc3OmI2MjMwMTJmOTY0OTA3YTM1YzBkYTI2NTEyNTYyZTljMmFlNWRkYjMyMTM3Mzc1MTE0MzE4ZmY3NDA1YTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ6hSVV5Sg___.YXAuOm5mZHQyOmE6bzo1NWMzNjRhOCOzNmYjQ1NjRiZTIyODU4ZjNhYWI0YjIxZDc3OmI2MjMwMTJmOTY0OTA3YTM1YzBkYTI2NTEyNTYyZTljMGJmZjRlNjY2NzA5ZWQ5NDdkMzI2OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQyOmE6bzo1NWMzNjRhOCOzNmYjQ1NjRiZTIyODU4ZjNhYWI0YjIxZDc3OjY6NmMwYjE0NWY0OWI1MzA3NzJjMjYyYzAzYWNhMTg1ZTI0MzEwZWI5NDdkMzE2OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc1OTBjYTgzZmMxN2Y0YzFjNGU4YzUwOTY5ODc6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQyOmE6bzo1NWMzNjRhOCOzNmYjQ1NjRiZTIyODU4ZjNhYWI0YjIxZDc3OjZkYjU6ZGU0MDY3NGYxZjcwNDgzNzMwZTdlYjcxMWUwZGU0MDY3NGYxYzFhOWE1YzRlMzYzZTc4MDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishvoiceforpeace.org/___.YXAuOm5mZHQyOmE6bzo1NWMzNjRhOCOzNmYjQ1NjRiZTIyODU4ZjNhYWI0YjIxZDc3OjY6NmEwYzc4OTk5YTA3YTUzOTI5NDY3NmEwYzc4OEJlYTA3YTUzOTI5NDY3NmEwYzc4OEJlYTA3YTUzOTI5NDY3NmEwYzc4OEJlY

From: Andrea Gelb
To: karin_swanson@concentra.com; jmenezes@tetracmedical.com; pmarsh@mac.com; marcopolokyle@hotmail.com; mtarzia@tetracmedical.com
Cc: Calvillo, Annette (BOS); Ronen, Hillary (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Chanlatmore; senator.wiener@sfgovstate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:07:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ge_ZJ6SNVYNg&m=YXAeOnNmZHQvOmEi0uxoBMDkZ2dlNxE1NTcvNiNkNzU2YzkxMmZlOTBhNmRmYTo3OmJkNTM0YjI0Yy02ZDhvNzM1MDMxYzhmZGQ4YzNiMzVlM2UvMzMxNmY4Yzk2NzI0NmI3M2I5NzU2OWFiNTcyZDFiMTkyZTgwOlQ6T&s

From: Sandy Delopoulos
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Re: Offensive Inappropriate Symbols Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:07:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

It is with disappointment and alarm that I write to you in reference to an employee's unprofessional and offensive attire. You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, though, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that **the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika**. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, **since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.**

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sandra J Delopoulos

Resources:
(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jennifer Geller
To: kevin_stratton@sfcontrib.org; jmarshall@sfpcremedical.com; jgreuel@mac.com; mayorlondon@sfmayor.org; mayor@sfselectmedical.com
Cc: Calvillo, Angela (BOS); Ramos, Alina (BOS); Lane, Daniel (MYR); Chan(staff); Board of Supervisors (BOS); CityAttorney; jamaine.jones@sfgwate.ca.gov; supervisormember.haney@sfassembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:07:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer Geller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOnNmZHOxOmFiOmpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3NXJhNTY6NDJlZmRkZWIxY2I1LTg5NDIkMmE0NTcwZTY5ZTg3MGMwMTVkMGE4ZWI0MTFiNDI0M2YxNzZiNDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVV7g___.YXAzOnNmZHOxOmFiOmpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3NzY2OGY6MzYzOGEzNTE1YmRiZTo4NTAzMjY6YmM3OD0NlOTg2YWE1NDg5NWZlNmYzNGE4NGIzMGU2MmI5YjQ0YTQxMTMxOGQ4Q4MzM0ZjNmYjM1YjI0MmEyN2E4NGIzMGU2MmI5YjQ4MWE1MDJkOGU:aNTEwZDMxYzpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ozpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3OjY2OGM6OWY5NTQ4MWE5MmZkNmY5MTY0MmEyN2E4NGIzMGU2MmI5YjQ4MWE1MDJkOGU:aNTEwZDMxYzpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20lie%20that%20people%20need,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0ozpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3NzM2ZjY2NmY2NjNjepwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://israelun.law.yale.edu/20th_century/human_rgt___.YXAzOnNmZHEyOmE0ozpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3OjIImMzMjM0MzAwNmUyMjk4YmJiMzFmZGJlMGQ4YZI5NWI5YjlZTlIYzI1ZTU1ZGViMWI3OGZhe2JE4NzE0NGI3NDM2OTJmOmJkYOTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkvcv9d99o___.YXAzOnNmZHQyOmFiOmpmNGM5ZjgyYWI5YmE2YmNmZGIyMzkxYTBkZDY4ZWNhZDo3ozlvaNTM0OTM4OTU2NmUyMGVjOWZmMmMyYmM1ODhhMTM1YTcwNDExYmEwNWRlMDc4ZWU1MTZjMDJjZWI3ZGIyZDEwNDJlMzpwOkY6Tg

From: Sara Greisberg
To: bgelt_ceaseandscorcerta.gov; ceaseandfire@redcrescentcal.com; ceasefire@mail.com; ceasewalkers@hotmail.com; ceasefire@redcrescentcal.com
Cc: Calcutta, Amanda (BOS); Bonilla, Alicia (BOS); Lesla, Daniel (BOS); Chan(dal); Board of Supervisors (BOS); Chamberlain; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:07:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OlkwMWUtSVmVSMzhvNWNhMDIkyZI5YzM0ZGFlZGY2NTY2ZjQ6T2NmZmZlZTk2YzVlZTY2ZGI5YzJiOmZhNlBjZTU2Mzo3OjU2ZDc6NTI0OWYxMjFmZjI0NjA1ZDQ5NmU0NzIzNGIxMjdjM2MxMTk2MGNlNmJhYTM1ODQ5NmU0NzIzNGIxMjdjM2MxMTk2MGNlNmJhYTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqNVV9g___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OmRlZmI2ZTAxOWYwZmU1NzI0NjBkYmY3MzU2ZDQ2NTI0OWZkZGZiZGQ4MDBhMWE3MTE3OTM1M2IyM2YyODRmMjgwOkY6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OjhiMjM0NjA5YTlmZGNlNmJhYTM1ODQ5NmU0NzIzNGIxMjdjM2MxMTk2MGNlNmJhYTg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jgs_58_statements_israeng030925.htm-3Fs-3D-2Dtext-2Dtragically-2520-2520for-2520its-2520people-2520and-2520-2520-2520Palestinian-2520terrorist-2520attacks___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OiJmU0NjgtMzk2ZTFjN2NlNTllNz1hGIxMjdjM2MxMTk2MGNlNmJhYTM1ODQ5NmU0NzIzNGIxMjdjM2MxMTk2MGNlNmJhYTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OjA3ecOTEAxNmU0OTE3ZWMxNDRlMzNkNjZkYTQ4ZGZiOlNGVhMzVhNmM1NjZkOWZlNDFmMDg0YWQ4ODpwcOkYETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9w8xxv9d95o___.YXAzOmNzcDIQcmRlbmQtYjhlN2Y1OWM1MmVkNTQ4NDI4ZDFlMzY1Y2ZiOlY6aMm3OlkwOTE3ZWMxNDRlMzNkNjZkYTQ4ZGZiOlNGVhMzVhNmM1NjZkOWZlNDFmMDg0YWQ4ODpwcOkYETg

Sara Sandler Greisberg

From: Katie Levinson
To: kgorr_meeting@concentra.com; outreach@cohencreedmd.com; pmeyer@mac.com; pmeyerdds@bresnan.net; pryan@pathecmedical.com
Cc: Gaitzsch, Angela (BOS); Bjerkness, Alicia (BOS); Lekis, Hannah (BOS); Chan(mail); Board of Supervisors (BOS); Chan(mail); gerardo.sandoval@sfgov.org; angela@angelacalvillo.com; board@supervisors.hawaii@capitol.hawaii.gov; Kelvin.Pfeffer@mail.house.gov; Kelvin.Pfeffer@mail.house.gov; Amina.Ergueta@mail.house.gov; Amina.Ergueta@mail.house.gov
Subject: Antisemitic Symbols Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:08:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Katie
94118

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQwOmE6bmo3ZjE5YjY5ZGZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjNhNWM6ZTdhMDc4NjAxODA1MDdiMTJmZDI0Y2E2OTRhNzMwMzFlOGU4NGVlY0JlMmwwOkY6T2
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VVNg___.YXAzOnNmZHQwOmE6bmo3ZjE5YjY5ZGZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjM5NDk1NDk1NTM1MTc0OGU0NjY2NWZlMmIwOkY6T2
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-plo-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQwOmE6bmo3ZjE5YjY5ZGZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjBhNjg4MTRkZTE3ODEwYjE5MDM2NzNmNmY1YjcwZWE5ZjgtZWQ5OWQzZDQ3ZjczMTYwOkY6T2
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmo3ZjE5YjY5ZjZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjJmMzI6MmM0MDE1MWQ3MTMxMzI0ZTg4YmMxMmMzMzI4NzNoUwMGU2MTlkYTQzNmJiODM2OGQ3MDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://erasin.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bmo3ZjE5YjY5ZjZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjU4OTU0NDQwMDcxYTYzZDBjZmIyNTBjNmI0OTZmOTg2ZmY5NDQyOmE6T2JmOlZiOTEyOmY6T2JmOlZiOTEyOmY6T2
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bmo3ZjE5YjY5ZjZkNTE5NzE1ODc3MGZiNTcyNzE4YTUxYjo3OjBhMjU5NDJiOGI3YTM5MDRjNjY1YTdkMjhMmEyMjI3OTU4MTE5YzIxYmRhNTIwOTkwNDA3ZjI4ZjFlMTAwMjhiNzk4MTRiMTUyNDpwOkY6Tg

Sent from my iPhone

From: Rafi Strauss
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:09:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Rafi Strauss

From: Laura Huvard
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:09:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Laura Huvard

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Brenda Leaman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:09:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Susan Kaye
To: kaplo_reporter@oregonian.com, reporter@oregonlivenewsdesk.com, news@kgw.com, newsdesk@kptv.com, newsroom@portlandtribune.com
Cc: Gelotte, Angela (BOS), Kennedy, Alisa (BOS), Lezak, Daniel (BOS), Clark@pdx.edu, Board of Supervisors (BOS), Chairperson, jessica.vega.pederson@oregon.gov, legislativemember.hoaney@oregonlegislature.gov, Kristy.Pfefferkorn@oregon.gov, Anna.Eggerstedt@oregon.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Portero Hill Concentra
Date: Tuesday, January 28, 2025 12:10:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Kaye

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzo1NDBmNWZiODQ2OWE6OjI2NjZlZDg2NTBkMmYwYWE1NzM4MjhiOWQ4MjdlOTY2ZjA0ZTUzMjM1YTZlMTk2ZTU0NTg3MzFiYTQ4ZDgwOlK5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYV7Ng___.YXAzOnNmZHQyOmE6bzo1NDBmNWZiODQ2OWE6OjI2NjZlZDg2NTBkMmYwYWE1NzM4MjhiOWQ4MjdlOWE4OWY3NmI0NTlkYTUzMjU0YmM0MjE2NTY3YmM2ZTc2N2M4NjgxMGRlNjBlNTgwOlK5ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1NDBmNWZjODQ2OWE6ODA0ZDg2NTBkMmYwYWE1NzM4MjQ0ZDBkYzg5NmMxMzc2NDke%2Iw2DpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20Jew%20people%2Ihael.19%2C000%20hepatate%20Palestinian%2Iherrorist%20attacks.to___.YXAzOnNmZHQyOmE6bzo1NDBmNWZjODQ2OWE6ODA0ZDg2NTBkMmYwYWE1NzM4MjcyMjY0YmE0ZjQzZWMzYzI3NDke%2Iw2DpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo1NDBmNWZjODQ2OWE6ODA0ZDg2NTBkMmYwYWE1NzM4MjEwNmIzOTJlZDU5M2IwNmIzOTJlZmRlMmVhMDk1YTBhNjdhM2JmNjk5MTk1YTBhNjdhM2JvM2I4ZWNkNzNTVhYjBkMTIyZjmQ0OjQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzo1NDBmNWZjODQ2OWE6ODA0ZDg2NTBkMmYwYWE1NzM4MjmOTVkMGY0NWVhMzIwNDI0MWI4ZGI4ZDFlNDWlZDI2ZjEwN2E5MTBhMmNhNWZlYTA5ZDI0YjVjZWJkMTpwOlQ6Tg

Sent from my iPhone

From: mjm16@icloud.com
To: laura_newton@sanjuanca.gov; jamesh@hyderivemedical.com; jamesm@mac.com; maryannkirch@charter.net; maryrich@selectmedical.com
Cc: Carville, Angela (BOS); Ramirez, Alma (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lesseo@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:10:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE6bmxoOTg1ZWY1MTU3MTk1OTdjYTgzZDNmYWU1ZjM4YThkMTo3OmI1OGU5ZjQ5MTI2NzU5ZDk3OGMzZTYyNDdlZDpwOlF6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QVkYhg___.YXAzOmNmZHQxOmE6bmxoOTg1ZWY1MTU3MTk1OTdjYTgzZDNmYWU1ZjM4YThkMTo3OmIwMGE1ZTk5NDk5ZTk5NDk5ZTk5NDk5ZTk5NDk5YjI0ZTU2NWUwNDc5NjVkNGY3MmNhNTYyZjQ5N2Z3M2M5OTIwYWVjNTVlNGEyZGRkM2JhNDBiZTQwZTYyNjZhNDBjMjpwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmxoOTg1ZWY1MTU3MTk1OTdjYTgzZDNmYWU1ZjM4YThkMTo3OjAxNWU0NTRlMDFlMmRjNGY3MmNhNTYyZjQ5N2Z3M2M5OTIwYWVjNTVlNGEyZGRkM2JhNDBiZTQwZTYyNzBlNDBjMjpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmxoOTg1ZWY1MTU3MTk1OTdjYTgzZDNmYWU1ZjM4YThkMTo3OmE3YTY0MmM4YjgzMzZiNGFjZDAxNzM2ODM2ZWFhNmEzOTc5YjgyNzg0MDdlYjEyNTc1YzA0MWFkNmIyNDg1NmIxNjI3YTpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Elaine Paula

From: Jill Persaud
To: bonta_newsom@concentra.mail, commissioner@mercymedical.com, pmaxwell@mail.com, pmaxwell@hotmail.com, pmaxwell@bellemercymedical.com
Cc: Cassidy, Angela (BOS), Jennings, Alicia (BOS), Lopez, Daniel (BOS), Chan@gov, Board of Supervisors (BOS), Chan@mail, jamaine.jackson@senate.ca.gov, jasonmckenzie.trainee@assembly.ca.gov, Kristin.Pfaffenbach@sen.ca.gov, Kevin.Kish@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:11:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jill Persaud

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOmNmZ3ROgOmE0ZmQ3ZGQ3ODEzNjVmZTVkYjA3ODFmMTg2Yzk2NmNlMzhlNTo3OmQ0ZWM6MDY0MTE1MTVlYjkMmEtMGZjNTllMjEtMzQwMmMwZmUzLyAdZC F0ZTQ1MTFjNzZhOHJsYXRoMTgwOlQ6ST g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl6l5VVT0g___.YXAxOmNmZ3ROgOmE0ZmQ3ZGQ3ODEzNjVmZTVkYjA3ODFmMTg2Yzk2NmNlMzhlNTo3OmQ0ZWM6MDY0MTE1MTVlYjkMmEtMGZjNTllMjEtMzQwMmMwZmUzLyAzZDZkMzE2ZGpwOlQ6ST g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZ3ROgOmE0ZmQ3ZGQ3ODEzNjVmZTVkYjA3ODFmMTg2Yzk2NmNlMzhlNTo3OmI0MWRlOTM0OGQ0YWU2NDU0NTY0MDNlY2JjNjNlOjlwYWJjMGZlYTBhYjAzNmQ4MWI4OGExZDZkMzE2ZGpwOlQ6ST g
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOmNmZ3ROgOmE0ZmQ3ZGQ3ODEzNjVmZTVkYjA3ODFmMTg2Yzk2NmNlMzhlNTo3OmUwOGI3NTk4NDI5ZjA5MTNhNzA5NDI5ZjA5MTJiZTk3ODY1MGZlNzk4MDI5NWI3ZTUxOWQ4OTdjMzZmNDVmZmFiOTRrNzNhZTdlZmEzMDE2MGQxZjBlZGJmZDNlNmZjMjkzZjgxMmIwYjU0ZGY2YzpwOlQ6ST g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfbd99o___.YXAxOmNmZ3ROgOmE0ZmQ3ZGQ3ODEzNjVmZTVkYjA3ODFmMTg2Yzk2NmNlMzhlNTo3OjA4NTM6Y2RkMDI2NGMwNmY4ODM0MzdlY2FmOTk0MzA3MjM0NDg5ZmYxMzU0NmRkNTBlYWNlNDA0MDZkMGZlN2ogzZjAwYzpwOlQ6ST g

Sent from my iPhone

From: Marlene Kofman
To: karin_mayer@compass.com; peterson@drpetersonmedical.com; pmoore@pmac.com; pmoorewilson@hotmail.com; pmoore@patersonmedical.com
Cc: Cecilia, Roberts (BOS); Ayanna, Pressley (BOS); Lydia, Daniel (BOS); Chen1ca@; Board of Supervisors (BOS); Gluesenkamp; senator.wilson@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:11:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marlene Kofman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTYwMmZmNmNhZGJlbGY1TlsxOjhiOTc1OGIwOjQxMmQwOGVjY2JjEmMTIwJyJFZGN3eMGJiG0i0ZhNGY0OC1kNDgyNTJmwZmNiZjQxZmM5ZjJlZmMzMjgwOlOlOlEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1bI2OVVNg___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTYwMmZmNmNhZGJlbGY1TlsxOjhiOTc1OGIwOjQxMmQwOGVjY2JjEmMTIwJyJFZGN3eMGJiG0i0ZhNGY0OC1kNDgyNTJmwZmNiZjQxZmM5ZjJlZmMzMjgwOlOlOlEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTc5OTc3OjAlOZmM0MWE5ZTIyNTg0OWZmOTlkYzRlMjE5ZjBlM2FhMTBkNmU1ZmFhMzg1NjNkMjY3YTAwMDg5ZDM3NWE5ODdjZmUwMjgwOlOlOlEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir58/statements/israeng030925.htm%23:~:text=Tragically%20%20%20for%20the%20people%20Israel.19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTc5OTc3OjYxNGM0YjIxOWRjMjg3YTIyNWQ4YTkyMGVjOTk5ZjkMDVjMWRlYWI1MZFkZGZhMWUtZWZjZWIyYmI1YWQ1YWM4ZTA0MjgwOlOlOlEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTYwMmZmNmNhZGJlbGY1TlsxOjI0ZGI5ZjNlZjNlZGNlZjNlZjNlZGNlZjMzNzQ5ZjBlZTdlMTY5YzczNDI0ZmEzMzgwOlOlOlEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9kvkv9l09xo___.YXAxOnNonZHQgOmE0bzpkYjE2MTI1MWQ3YTVmNTYwMmZmNmNhZGJlbGY1Ow!NTk0OWM4MmUwXTdkYWZiYzY4MDY1ZjE3OTlkNzkwYzkyYTA2NzIxODOTBmOGM4ZWNhZDk0ZlI3YzY5ZTc1Y2NjZTgwOlOlEg

Marlene Kofman

From: Esther Nash
To: karin_newton@ontario.ca; premier@ontario.ca; minister@mah.gov; mpp.wong-tam@ola.org; mpp.wai@ola.org; mpp.vanthof@ndp.on.ca; mpp.vanthof@ndpcaucus.ca
Cc: Carlzon, Roberta (BOH); Berardi, Alex (BOH); Leiva, Daniel (BOH); Cleveland, Brad; Board of Supervisors (BOS); Countryman, Eric; ceo.exec.assist@ontario.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kenny.Stanwyck@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:11:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, justify and glorify terrorism, violence, hate and are fundamentally anti American.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged political symbol that represents the wearer's affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this healthcare worker creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Healthcare workers should be inclusive and respectful to all patients, not just those that they support. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to implement and enforce its values to ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish patients and staff. Its presence in your clinic leaves Jewish patrons feeling alienated and unwelcome. (6)

Thank you for addressing this critical matter with the urgency and seriousness it deserves. Hate has no place in the medical profession and certainly not at a Concentra practice devoted to providing healing and treating all human beings equally and respectfully.

We await a response to this issue and request that you retrain your employees and update your website to reflect this intent.

Sincerely,

Esther R. Nash, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58982306___.YXAzOmNmZHQzOmE6OmgyNjE4OWMwNzIxNjdhY2U1OmM0ZGNmOTI1MGM2ZYxAxMjo3OjkwY2E6MzkzNzI0OTc3NTEzMGkyNzI0NDIxMGUyYTVjNDFmMzg3MWVjOTg3NjE3YTgzNzcwNTRlN2QyMzdiMGVlYzE3Yg..
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOmNmZHQzOmE6OmgyNjE4OWMwNzIxNjdhY2U1OmM0ZGNmOTI1MGM2ZYxAxMjo3OjhiNWOGNmM4YmY2NGQxNmBmMDEwZDY5YzE0OTg5MDgwYzA3YzkyNGM4NTE3M2I0MjhkM2QxNTQ5Y2QyMzgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6OmgyNjE4OWMwNzIxNjdhY2U1OmM0ZGNmOTI1MGM2ZYxAxMjo3OjRlMTI0NDI0ZDk3ZTU5OTg2NGJlZGFjZmY0ZjY4ZjZlMzY4ZTJmOGFlYWE2YjY5YTlmNTRkZDFjNDg2MjmwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE6OmgyNjE4OWMwNzIxNjdhY2U1OmM0ZGNmOTI1MGM2ZYxAxMjo3OjUwYzc0ZWIyYjk3MGY3NjA5ZTI5NGFiNzY3ZDI4ZDk2ZTI0ZjE3NjE3ZTI0ZTFlNzYTFlNzgzZjZlYzE3Yg..
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvx9d9vo___.YXAzOmNmZHQzOmE6OmgyNjE4OWMwNzIxNjdhY2U6MDExNzc1MTI1MGM2ZYxAxMjo3OmYyNjBjZTcxOTk0YmJhODBmYTI5YTEzOGYxYTBkOTc0OGI1YjNhOTA2NGVkNzkzZjAxMTg0N2M0MmYzZmU5MzUyNiBjZTgwOkY6Tg

Sent from my iPhone

From: marlenefox1@gmail.com
To: karen_spencer@concentra.com; jmarcello@phillymedical.com; jessica@mac.com; jmercantile@bmgate.com; jmarcello@phillymedical.com
Cc: Gecchi, Angela (BOS); Jemmott, Alisa (BOS); Lacey, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); Councilmtgcc; senator.wagner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:11:59 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marlene Fox

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bmpjYmQ2M2VkYTU0MWIyOjc0WGUzLzUwODA0NzI2YWZlYzMxNmo3Qjo4ASNmZHQxOmE6bmpjYmQ2M2ZjNzA5NGM2MDIzMTMxNDAwNGI1OmU1Mzk4:NTI0Y2I0NQ:aGMsYiF0bWFiMGUsYTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVb7g&___.YXAzOnNmZHQxOmE6bmpjYmQ2M2VkYTU0MWIyOjc0WGUzLzUwODA0NzI2YWZlYzMxNmo3Qjo4ASNmZHQxOmE6bmpjYmQ2M2ZjNzA5NGM2MDIzMTMxNjo6NTI0Y2I0NQ:UUT1MmqaYXh2bWJmTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQxOmE6bmpjYmQ2M2VkYTU0MWIyOWGZjZUwODA0NzI2YWZlYzMxNmo3OmZlNzI6MTc3YTRmNjUyMzZiOWJjNTAxOiODA0NzI2YWZlYzMxNmo3OjA6NTI0Y2I0NQ:UyMzZiOWJjNTAxOiODA0NzI2YWZlYzMxNmo3OjI6NTI0Y2I0NQ:YmZiOWJjNTAxOiODA0NzI2YWZlYzMxNmo3OjI6NTI0Y2I0NQ:aHRwczovL3d3dy5qZXdpc2h2aXJ0dWFsbGlicmFyeS5vcmcvaWJuLWludm9sdmVtZW50LW9mLWFyYWZhdC1hbmQtcGEtb2ZmaWNpYWxzLWluLXRlcnJvcmlzbS1hZ2FpbnN0LWlzcmFlbA
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bmpjYmQ2M2VkYTU0MWIyOWQ2Ujo1wUDA0NzI2YWZlYzMxNmo3OjFiNjFiOjE2NWNiYTM2MWEzNTEzNzAwNWE3YjE3YzI0NWY3MDQwZmI2MjdjY2YwYWBINTRiNTVlZGE0N2Y1YNGM3ZGU5ZjdkNTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://studies.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHRzOmE6bmpjYmQ2M2VkYTU0MWIyOjc0WGUzLzUwODA0NzI2YWZlYzMxNmo3OmQ2YWY6NTI0ZjE0NGI1MWI6NjE0ZjE0ZjQxNWEwMjhhZmI5Mzc5NTNiMGJiMDNlMjM5MzI5NzY1MTgxZGE1MjdmMTg0OGY4MjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdkvr36l9o0___.YXAzOnNmZHQzOmE6bmpjYmQ2M2VkYTU0MWIyOiW5ZGUwODA0NzI2YWFlNzMxNmo3OkI6aNmQ1MzU1MjE5YjhlMmQ4MTI0MTNjM2U4MzVlYmIzZjEyYTBkYmY0YTI0MWM5MGM2NmZmBiOlpqZgoeOkY6Tg

Sent from my iPhone

From: Jessica Ross
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:12:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica Ross

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andrea Simon
To: berit_reiss@toronto.ca; jamaal.myers@toronto.ca; jstarr@hrsg.com; marcusattard@hotmail.com; paul.ste@safecentral.com
Cc: Calvillo, Angela (BOS); Jennings, Alisa (BOS); Lamb, Daniel (MYR); Cherniak, Rachel; Board of Supervisors (BOS); Cloudmoney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:12:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OjdlYzA6NDM5NTAyZGQ5ZmIxY2E3ODI5ZjVkMjJlMTkwZTQ3ODRlYmQzOGRhZTM3MDM0NTI4OTBlOGQwZWY3N2Q1OWU3MmswOlO6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OjIwYTg6NmZjYTdlMDYyMzI2MmVlYzNlZGJhZmZmNGVkMzU5YjU2MmYwTTBkMzhlOTk4NDVjZjM3NGZlN2ZjMjcwZTUwOTpvOlQ5Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OjIyNjY6MGMyZWMzZmZhOCM1MjhjNWNiMCQ4MGZlMZY5MzdY0RmYTBkMzhlOTk4NDVjZjM3NGZlN2ZjMjcwZTUwOTpvOlQ5Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OjMwNGE6YzY5NjllNGExNDY3OTQ0MmRjNmEzYzhjMDI0NTAwY2Q5ZjI4OTY5N2U5N2E5ZDgzMTU3Yjw6OlQ5Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OjI2MDE6MzAzOGU1MjMwOTUwOWZmN1ZlZGQ0ZWk4ZDQwZmY1ZWIxMGU0MDA1MTk5NTkwMGI2ZGQ2NmU5ZDg2MTU3YjswOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9ekzw3d95xo___.YXAxOm9mZHQ:r0mE0hqnIYaVhZjlhYmQ2YTVjYjhjNDM5MmE0Y2Y3YWE2NmFlMjo3OmExZmU0OTQxZTQ1YTk1YmFiMmFmYjNiMmQwNDA2ZTI5ZWI1ZDlmYjA4YmZhNjY3NDAyNzRiNzIwMjEzODBhM2Q5OWY3ODpwOlQ5Tg

Thanks!
Andrea

From: Vicki Feldman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:12:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOmNmZHQyOmE6bzqiNGVlNDc1YzY5NTdkODY3NDFlZWE2NmFlMzMwODBlMzo3OmIwMTk6MDgwYTE0ZWZjOTVlNWJlOWE1NGZlNDA1OTNlZGIzNWM4NGFkMzMzZDpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VV5g___.YXAzOmNmZHQyOmE6bzqiNGVlNDc1YzY5NTdkODY3NDFlZWE2NmFlMzMwODBlMzo3OmIwOWY0MDkwNWE5ZGU5ODc0YTVlMGI0ZmE2ZjAxN2Y5YlMzpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzqiNGVlNDc1YzY5NTdkODY3NDFlZWE2NmFlMzMwODBlMzo3OmEzMDA0YzVhNjdkNDA5YTU2ZWNkMmRkYWM4MjM5YjFiODBhNTY3ODBlZDk2M1MzZjZTNhYmJmNzJmMTFlN2NjNjdmMjgwZjczMjViNWU1YjhjMDgwOlQ6STg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOmNmZHQyOmE6bzqiNGVlNDc1YzY5NTdkODY3NDFlZWE2NmFlMzMwODBlMzo3OjU2MTM6MjMgeYjIxNjkxMmE5MWRkYWM3MWYxYTNiOTcxNmZmYmNlYjZkN2IxZWQ2YzllMmdlNjgwZjczMjViNWU1YjhjMDgwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzqiNGVlNDc1YzY5NTdkODY3NDFlZWE2NmFlMzMwODBlMzo3OjFiZGI0NzVkNWM3NmUzNmM1YmZjZjk2NzI0MGQ2YmE0MDY4NjgxMjE0NjE0ZTE2MmQ0NTIyOTE2MmQ0NTIyOTE2MmQ4NGFkMjMzZjk2NzI0MGQ2YmE0MDY4NjgxMjE0NjE0Z

From: Ghori
To: kaeb_newton@concentra.com; pressinfo@hollywoodmedical.com; pressoffice@mac.com; mayorpeskin@yahoo.com; mayor@publicmedical.com
Cc: Caballo, Angela (BOS); Jiminez, Alex (BOS); Lizza, Daniel (BOS); ChairsStaff; Board of Supervisors (BOS); CityattorneyOffice; senator_wiener@wiener.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:12:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Ghori Bine

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZGQxOTM6YjY1OTdjZjhjMDVjOTIxOmRlOGQ6ZmQxOjFCDYWf3NGfkMDNlY2liZDk4ZmEzNzg4ZjNiMGZkMDMyZmI4M2NjMGIxNzExNDmxOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI0iSNYNg___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZGQxOTM6YjY1OTdjZjhjMDVjOTIxOmRlOGQ6ZmQxOjFCDYWf3NGfkMDNlY2liZDk4ZmEzNzg4ZjNiMGZkMDMyZmI4M2NjMGIxNzExNDmxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZjQyOTMxYjQ1OTdjZjhjMDVjOTIxYzZiMmU1ZDBlMTBmZGY4MjQ3MGZjOTYwZGM0MjBkMDY3MTAyYmVlNmUxZjU1ZTgyOWQtZDVkYzNhNTU0MDBiZDYxNjk4YTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZjQyOTMxYjQ1OTdjZjhjMDVjOTIxOmRlOGQ6ZmQxOjFCDYWf3NGfkMDNlY2liZDk4ZmEzNzg4ZjNiMGZkMDMyZmI4M2NjMGIxNzExNDmxOkY6Tg)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZjQyOTMxYjQ1OTdjZjhjMDVjOTIxOmRlOGQ6ZmQxOjFDBgNNTE4YDCMzYWY4NWFlOTg5OTBiMDNlMzkyNDI5ZTI2YWFlNTAzYzgxZDmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvv3q90o.___.YXAzOmNzcDFQcyOmE6IqemZmJhMDM2ZjA4NjVhZjQyOTMxYjQ1OTdjZjhjMDVjOTIxOiNlNDE0NTIxMzRlMDE1NmE2MTdiYTMxZTVhMmemMjZiMmd1NzRiOGCY1NCYwZmVlZmJjZjQ1YjM0YmI4MmEzNTZlNjU3NzowOkY6Tg

Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Threat to Jewish Patients Voiced by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:15:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

rr
cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Buddy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0bzo1ZGY1NGQ0ODkyNDliY2M3YjQyMTUyMjQ4YWNkMjU2YjozOmY3NTA4M2RlNmJmZDFkYzVmMTllOWE2NmQzNTNiMzE5NWFjMDg2M2I0ODRmYTFmZTMwNjc2YzBmZDc1NzYyNDZiMWMyYzg0OlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVNg___.YXAzOnNmZHQyOmE0bzo1ZGY1NGQ0ODkyNDliY2M3YjQyMTUyMjQ4YWNkMjU2YjozOjI0ZjNmMjZjwMDcxZTM5ZWU1ODdmZTA0ZmE1MzU4MGE1NWYxOGQ2NzQ4ZDA3MzY4ZmI2ZDNkMzY4ZmI2ZDNkMzY4ZmI2ZDNkM

From: margi

To: leah_rosen@concentra.com; jessica.dole@concentra.com; meg.ryu@mac.com; marcwalker@icloud.com; mtrevo@concentramedical.com

Cc: Cedillo, Angela (BOS); Barrera, Alma (BOS); Lamb, Dewitt (BOS); Chan,Geoff; Board of Supervisors (BOS); Chan,Connie; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffer@sfgov.org; Anna.Eskamani@ocfl.net

Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 12:16:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,

Margi Saks

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNreZHOrOmFlIhrqcNGJmMDc0MWE0MTAzZTQ5Mmdlw0MGFhNzU2OTg1YZmMjc3OmU1ZGRiYZI1NGJkOTY2M2E1M2EzZmVmMTVlMmNmNzVjOTc2ZWVlNiYwOTIwOTkyYTg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NXVNg___.YXAzOnNreZHOrOmFlIhrqcNGJmMDc0MWE0MTAzZTQ5Mmdlw0MGFhNzU2OTg1YzZmMjc3OmU1ZGRiYZI1NGJkOTY2M2E1M2EzZmVmMTVlMmNmNzVjOTc2ZWVlNiYwOTIwOTkyYTg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNreZHQyOmFlIhrqcNGJmMDc0MWE0MTAzZTQ5MmdlwMGFhNzU2OTg1YzZmMjc3OjFkYWY0NGVmMmJjMDQyZWRmOGI1YWEwMzI5NWM4OTk4MjA5ZTQ5MmdlwMGFhNzU2OTg1YzZmMjc3OjFkYWY0NGVmMmJjMDQyZWRmOGI1YWEwMzI5NWM4OTdlNTkyYmRkM

From: Abby Levin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Please Address: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:14:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Abby Levin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my iPhone

From: Jessica Gordon
To: karen_meyers@concentra.com; mcarroll@theharrismedical.com; pmayer@mail.com; pmeyer@northlandcenter.com; pmayer@theharrismedical.com
Cc: Cabello, Rosetta (BOS); Bonilla, Rita (BOS); Leon, Daniel (BOS); Clerk@pittsburghpa.gov; Chan@pittsburghpa.gov; jessica.gordon@concentra.com; pgoertzmember.harvey@pittsburghpa.gov; Kelly.Pfefferkorn@pwc.ca.gov; Anna.Rowland@pwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:16:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAxOm5mZHQvOmE6bzo5NGI3MTZkYjFhNzliZDI0MDdjZGJmY2M5MGU1MWJmMTo5OTo4OWY6ZjA1NGUxMmViYzVmNTY2ODQxMzAtMDI0ZDk1MjQwZGUZTAwODo4ZTk4MmY3ZGU3MTg1MzJmOmSEeNTlODk1MTgwOlQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BZVVYbg___.YXAxOm5mZHQvOmE6bzo5NGI3MTZkYjFhNzliZDI0MDdjZGJmY2M5MGU1MWJmMTo5OTo4OWY6ZjA1NGUxMmViYzVmNTY2ODQxMzAtMDI0ZDk1MjQwZGUZTAwOTo4ZTk4MmY3ZGU3MTg1MzJmOmSEeNTlOTk1OTk1OTk1O

From: Petros Gourin
To: karen_newman@concentra.com; personnel@petrosmedical.com; pressoffice@nyc.com; pressoffice@nyc.com; pressoffice@petrosmedical.com
Cc: Cabello, Angela (BOS); Barrosa, Alex (BOS); Lipa, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Chan@nyc.org; jamaday.eastward@gmail.com; assemblymember.fraser@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:15:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(1) https://urldefense.clicktv2.io01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmE6bmxvZGM0NDFjYjI5NTI5ZTNiZGFmNGY1M2E4NmNkMmFjMjo3OjYwZDA0NzgxMTVjMGJkOWIyYzkzZmFmMWQwMTYxNWVkMDdiYjM5NmU5NDQxNGNkZjI1ZjE5MTcyMjdkNWE3MTA5NDBmMDgwOlO6Tg
(2) https://urldefense.clicktv2.io01/___https://www.youtube.com/watch?v=qcZ0iSVVN5g___.YXAzOnNmZHQyOmE6bmxvZGM0NDFjYjI5NTI5ZTNiZGFmNGY1M2E4NmNkMmFjMjo3OjYwZDA0NzgxMTVjMGJkOWIyYzkzZmFmMWQwMTYxNWVkMDdiYjM5NmU5NDQxNGNkZjI1ZjE5MTcyMjdkNWE3MTA5NDBmMDgwOlO6Tg
(3) https://urldefense.clicktv2.io01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxvZGM0NDFjYjI5NTI5ZTNiZGFmNGY1M2E4NmNkMmFjMjo3OjRjYWU4NmVkMGYwMDE4ZWQ1NWU1NZEyYjVlMWQ2MDQ1MTBkNTc0YzAzMjkyMDMxZjI1NGIzMGY1YTVkMjk2NTEwYzQxZWUxM2YxODIwMDM0YWVjY

From: Rachell Menashy
To: karen_newton@concentra.com; customercare@selectmedical.com; steven.d@mail.com; marcantonio@concentra.com; proposals@selectmedical.com
Cc: Calicchio, Roberta (BOS); Barletta, Alba (BOS); Leyla, Daniel (BOS); Cherkofsky, Brad; Board of Supervisors (BOS); Columbia@nyc; senator_ashby@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kimmy.Pfefferkorn@sen.ca.gov; Kenny.Ellsworth@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:15:21 PM

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachel Menashy

Attachments:

(1) https://url.avanan.click/v2/e01/___https://uscow.hhc.com/insocisk-england-london-609807366___.YXAzCnNmZHQyCnoHOmgyMDNiOTFlZjcwMTdkMDI8MTFlYTlmOGIwMjRiNGUyNTo3OjFlYzk0OVWQxMjFiN0MzMDA3ZjZlYzk0ZBKYXYyOlFAaMDkwMjIxNWQyMjRkMzWlbZmYwYzQ5YTAyMGQwNjVkZDM2OTNjNzNkMDpwOkY6Tg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=g-Z.BiSVVNg___.YXAzCnNmZHQyCnoHOmgyMDNiOTFlZjcwMTdkMDI8MTFlYTlmOGIwMjRiNGUyNTo3OjFlYzk0OVWQxMjFiN0MzMDA3ZjZlYzk0ZDM2MjRlZGUzLTk1OTk1xMmVlMjZmZGM5MjhlYzpwOkY6Tg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arabic-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyCnoHOmgyMDNiOTFlZjcwMTdkMDI8MTFlYTlmOGIwMjRiNGUyNTo3OjFlYzk4YWE3OWRjMzM1YzhlMTcyMzQ4NWI4MmEyNzZlODc4YWExMWFhYzM2ZTEtMjg2NzMtNjBhNjVkZDM2OTNjNzNkMDpwOkY6Tg
/https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyCnoHOmgyMDNiOTFlZjcwMTdkMDI8MTFlYTlmOGIwMjRiNGUyNTo3OjFlNWU6YmM0NzY3OTg4NzM5YmVmOTJlYWU5NDAxMmVlYTFiYWIyZmM1M2JkMzI1ZTVjNWZmNjBhNjVkZDM2OTNjNzNkMDpwOkY6Tg
(4) https://url.avanan.click/v2/e01/___https://awaken.kau.edu/26th_century/human.stm___.YXAzCnNmZHQyCnoHOmgyMDNiOTFlZjcwMTdkMDI8MTFlYTlmOGIwMjRiNGUyNTo3OjFlZTEwMmIwMzFiNDA0ZDY5ZTEwMmIwMzFiNDA0ZDY5ZTEwMmIwMzFiNDA0ZDY5

From: Seth S
To: keith_rewker@concentra.com; complaints@patientsmedical.com; pmarsh@hcqc.com; marcusbrown@hcqpac.com; marcy@patientsmedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Levin, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Concerns: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 12:15:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAxOm9mZHQxOmE6bzoxNjE4YZFlNzEwNjlmNTM0ZmFiMzBhZWY4M2I5ZjY4Mzo3OmZkZGQ0ZDNiYWMxYzYxMmIyNTY4MjhkYzNlNzI0ZjZlZjUyOTc5ZjgxZmYyYTY5OlO2ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQxOmE6bzoxNjE4YZFlNzEwNjlmNTM0ZmFiMzBhZWY4M2I5ZjY4MzozOjBhMZI0YjU1M2VjMzk4ODpzODM4NDNmOGViNGZlYmE2YWM3OTZjMDQxMGM1MGI2ZmNlZiMzM2FmN2UxMTc0MmVlNzc3YWEyZDQ0ODBhMWU2YzpxOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,0%2C3000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQxOmE6bzoxNjE4YZFlNzEwNjlmNTM0ZmFiMzBhZWY4M2I5ZjY4MzozOjE2MTBkNTM0ZjdhMTIwNGFiYjQ2OTg5NjQ2MjkzOThmMDY2YjpwOlQ5Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Adam Noel

From: DOUGLAS MUND
To: lweir_mayor@toronto.ca; perrett@rebelmedical.com; pmunro@me.com; marcandkim@hotmail.com; mary@theincmedical.com
Cc: Calvillo, Angela (BOS); Brienza, Alisa (BOS); Lapa, Daniel (BOS); ChanStaff; Board of Supervisors (BOS); Chan@sfgov; gmarks.wagner@sfgmate.ca.gov; paperlovemember.hanes@assemble.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:15:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcZ1lzSSVY&g___.YXAxOm5mcZHQyOmFiOmowNzdlNjEwZjk5MzM0ZGI0OWMyZTQwZTQxNjU3MDkwMzVlYzk2ZDYxMWY4MzVlYTZjOTk4ZDk5YTlmMTUzZGU2NzU5ZDEzM2RhYmI0MTFjMTgxNmQxYTgwOlO:ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mcZHQyOmFiOmowNzdlNjEwZjk5MzM0ZGI0OWMyZTQwZTQxNjU3MjhlMjI0ZDEwYzMyYWZiNWZjZjQ2MGY0MjA3YmNiNzk4YzI5NWU1NmI2ZGY3OTdiNDUzYmJiNmM1NjhhYzgwOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpt/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20him%2Dpeople%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm5mcZHQyOmFiOmowNzdlNjEyNmQ0ZjI0ZTk5MzM0ZGI0OWMyZTQxOTdjNjc3OmNlOjW0OjY5YTAxZWU2N2U1N2U5ZDEzM2RhYmI0MTdjNDg4NjFmYmQzMGEwMmk4OTZkYzA2ZTJhZDk5NmE3MDhkNmM1NjhhYzgwOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://awalon.law.wide.edu/30th_reunion/human_nov___.YXAxOm5mcZHQyOmFiOmowNzdlNjEyNmQ0ZjI0ZTk5MzM0ZGI0OWMyZTQwZTQxNjU3MDkwMzVlYzk2ZDYxMWY4MzVlYTZjOTk4ZDk5YTlmMTUzZGU2NzU5ZDEzM2RhYmI0MTFjMTgxNmQxYTgwOlQ6ET
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Sent from my iPhone

From: A Fijal
To: kaplik_rosanna@concentra.com; customercare@concentramedical.com; pressoffice@cnn.com; newsroom@theage.com.au; newsroom@theguardian.com
Cc: Carolyn_Kosinski (BOS); Dominick_Allen (BOS); Lucia_Danzig (BOS); DSenateStaff; Board of Supervisors (BOS); DAcalendar; jennifer.askew@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:38:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtoZHIQyOmEIIbnoxI:NmM5Y2E5MDI1YmFmOTcxMmE2MWExMmZmNGZiZGUzYyMmo3OjU1YzkiMzlEMzNmI2NWE3MzBjOWM3MTU0MWExY2Z/ZDQ5ZTY3M2RhZGIyODFiYzY4MTBkYWRlMWE0NDFmZWU0ZDpnOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng020925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,IP%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNtoZHIQyOmEIIbnoxI:NmM5Y2E5MDI1YmFmOTcxMmE2MDVkYzMmZiNlGZiZGYxMmI3OjFlN2U5NmU1ZGIxZTAwYmY0V2BlZGU2ZjcyN2NmZTMyZDg4MWVhZDY2MzFlYWRlMWE0NDAyOWFkNWFkNDFmZWU0ZDpnOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNtoZHI3aCIsOiBlbnoxI:NmM5Y2E5MDI1YmFmOTcxMmE2MDVkYzMmZiNlYWE0ZGZlN2BhZmYxNDAzNjhmNzM0ZGNlZmI5NTZlNzk4ZDY5YTE0MzI4YjoxOk6YETg
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Sent from my iPhone

From: Alena Gotz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:16:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alena Gotz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Complaint Submission: Bias by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Sincerely,
Larry Langer
Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OmI2ZTgtZjJlN2U2N2U2ODJmMzQ5OTVkZjRkMDgwYzFlNzVkNDE0ZWI3YzYzZTc0OTIxOTk1MDFjYTFhMWEyNDUyYjAwNjg0OlI6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fJ66NVVNg___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OjA6ZWM0ZGUxNDBkZTI0ZTQyZDNkYzM0MzNlYTI4NGU2YjVkYzJlZmY0NjU0NmM4NTE4NGQ3YjYxYzNkMjRjMWQxNzBkZTg4OlI6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OjpaYmNhNzlkZjNhNzIxMGFmYTc3OjA6NjQyMjg5ZTM1NzdlMjE0ZDhiYjgyMGZlZOTM5MTkxMDE0MmEwYTY0MDBmZTFlYjJlZmVmZDVlMzFkOTg0OlI6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OmU4MzAtOGM0OGU0ZmE2MGI4NTNiODk0OTBhNDI2ODJkZjMzZjZhOyNGZEwNWE3NDIxODBkMWI2Nzk4NTc1YjBkYjg0OlI6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OmE1YWM6YTAwYmJmNmM3N2RlMzBhZjJlMGZkNzQ2ZTBhMmEyZTgyODE0YjZjMDc4MGIkYzhiZTVhODc4MDI5YTBjYTg0OlI6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bnpkMjRlbMWFmZTdlNjY1ODgxYmNhNzlkZjNhNzIxMGFmYTc3OjkwY2Q0MzM3NTlmODZjZmQ1MWFjNWZmMTE5ZmE4YTRmZmI1MGQzNzM2YjA4ZDdjOTI1ODA3N2E3ZjgzMmI0ZDM3M2ZmODg0OlI6Tg

From: Laura Meitcherguiser
To: karen_newman@concentra.com; nurserelief@metrocreative.com; peace@mac.com; peacewalker@whoever.com; privacy@metrocreative.com
Cc: Cecilia, Angela (BOS); Bonilla, Alma (BOS); Leila, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; jensen.steven@concentra.com; jensen.steven@concentra.com; eugene@unmember.transcellsscientific.co.gov; Kristy.Pfefferkorn@pwa.co.gov; Anna.Eisenberg@pwa.co.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:17:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmE6bmo5YTU5YmY1ODc5NDEyZTI3OGVkMzM1NmI2MTUxMjFiMDc2OTo5NGFiNWFkMzI1MDI0MjgyMGMwMmI4MzMxMTk1YjU0bmQwN2E0MzQ2ZTYyMDBkNjQzeOlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIiNVV9g___.YXAzOnNmZHQwOmE6bmo5YTU5YmY1ODc5NDEyZTI3OGVkMzM1NmI2MTUxMjFiMDc3OTY2ZjU4Yzc5NzMzYTk4NmY4ZjRkYjE1MTY0MmM1NmNiNjFlNDI3NDJmYWNlNmEwZjhiYTU-fZDHZFTkx3NzmOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoyYTU5YmY1ODc5NDEyZTQ3OGVkMjM1NmI2MTUxMjFiMDc3OmMyZjY5YjA0ZDM2ZDBlOTlhNmZkMzMyYzU1ZjNjNjc1NWRlZDU3Y2NkMDBjYTA2NmFhYjYtNjA0ZjQ3ZTZjZWZkZjQwMGJlZGZjNTVjYTc0ZjA3YWVjM2ViZTkyZTNmMGIzNDAxMDMyNWE3MgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOnoyYTU5YmY1ODc5NDEyZTQ3OGVkMjM1NmI2MTUxMjFiMDc3OjY1YmM0YTBmZWZkYTFkMzc5M2QtZTZjZWZkZjQwMGJlZGZjNTVjYTc0ZjA3YWVjM2ViZTkyZTNmMGIzNDAxMDMyNWE3MgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOnoyYTU5YmY1ODc5NDEyZTI3OGVkMjM1NmI2MTUxMjFiMDc3OmM5M2I2OGE5YzgyYjY5OTU2MWI0ODJhNjNjZGI2YTY2MWI0ODJhNjNjZGI2YTY2MWI0ODJhNjNjZGI2YTY

From: David Ryan
To: kevin_mayne@concentra.com; nurserelations@concentra.com; pmayer@mac.com; pmayerlaw@bregger.com; pmayer@patientmedical.com
Cc: Cabrillo, Angela (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Overland; Board of Supervisors (BOS); Chairperson; jeramie.peters@perrate.ca.gov; powerlunemployer.honey@powership.ca.gov; Kristy.Pfefferkorn@perc.ca.gov; Anne.Espanola@perc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:17:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZE6DUV7Ng___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injuries%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvd08dyo___.YXAzOnNmZHQyOmFiOnoyOmQwMzQwMWNhZjIzZmEzNzc4NDI0ZmY3OGJmYWU4NjM1YmM0MGI1MzVmM0MzIMzOnN3NmMDA5ZTAwMZY2MzFlOTY5YzdlZGQwZmVkZjE2OmM6bGFuZ1Eh&g

David Ryan

From: Leslie A.
To: kaplis_meghan@concentra.com; susanna@white-knighted.com; gwaun@msn.com; marcwalkow@hotmail.com; mgarvis@selectmedical.com
Cc: Carlisle, Angela (BOS); Bonnick, Alisa (BOS); Lacey, Daniel (MYR); Chan@all; Board of Supervisors (BOS); Chan@mac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@mail.house.gov; Anna.Caravaglia@mail.house.gov
Subject: Can your staff wear KKK hoods to work?
Date: Tuesday, January 28, 2025 12:17:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Leslie

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scsose.libr.com/research-english-freedom-689803/66____YXAzOnNmZHQyOmE6IwqqOTAyN2UxMDFkYmFmMDBmMDIwOTNhOTA4MjkxMzQ4NTo3OjI0OTI4MGVhZjA5NzFkNGM4MjQwZjVkZTAxODNjNmIwYjI4Ba:A3ZmRkODE6M2M4MzcwIZDQ6ETQ1ODBkN2Qw0MmM5Ypw:Ck:YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66OUVYbg____YXAzOnNmZHQyOmE6IwqqOTAyN2UxMDFkYmFmMDBmMDIwOTNhOTA4MjkxMzQ4NTo3OkIyMzQ2NjNlMDBkOTY5NzM2NjNlMDBkOTY5NzM2NjNlMDBkOTY5NzM

From: miriam saucier
To: keith_sawyer@concentra.com; pomerantz@rothmedical.com; pmaxe@hcpc.com; marcusstein@hcpac.com; marcy@rothmedical.com
Cc: Cecilia, Angela (BOS); Ramirez, Alma (BOS); Lane, Daniel (BOS); Cherofski; Board of Supervisors (BOS); Cloudtrainer; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenach@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:17:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Saucier

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OjFkZTo6YmMwZDU5MDE3Mik6NjdlYTY0YjlkMDBhNDAxN2QwZWU0YjhiYTlmYzNhY2M1NWI4ZTdkNWFmZWE3MGI5ZTk3MjmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66SNVJNg___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OjE1MTUyZjBiYWE0MmY3NTQ2NmI1ZNWE1YjNlNDA3MTU4M2E2ZjA2OTk0OGYxYjQ1ZmY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-unrra-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OjIyMjQ2ZDIxOTc0YmYyNTYwNDM2M2RhMWFkYzA0NjdmMwYzA0NjdmMwYV4NTUwODNlYzg4NGM4NTAyYTg4YjVlNDI1MWEzNjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2010for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OmJjNGI6ZmExMGMGM2NDMxYzA5N2Q1Y2I6kNcjJMzg0NWY1MjhlNTU4MmY0YjE0YThjNDVlNmMyZDM4ZjMyZTM1YjA5NTIxYjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OjI1ZjE0ZDI2YjI0MGRhNDI0OTI0ZWI2ZGZiY2E0NmYxMjBhNzVkNGZkYzZlZWE2ZTk3YzI2ZGI2NGY2NjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfd89no___.YXAuOnNmZHQyOmFiOmgzNzAxZTAxNDM5MjExOTFmOTY2YjUwMGI5ZjZlYjFlZDo3OjVmZjdiYzVhNjBlZTk0ODVjODkxMTM5YzQ1OGI0MWQ1YzIwNzk0YzQxMGI5NmZjYmQ0ZDBkYWM3ZDI0NWI4ZjVmOkY6Tg

From: Rachi
To: kaelin_rowena@concentra.com; rowena@kaelinmedical.com; pmayer@mac.com; drmayerdavid@comcast.com; dmayer@oakscreekmd.com
Cc: Calcutta, Angela (BOS); Epstein, Alida (BOS); Lacle, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Cloakroomsc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Ezinma.Fliefel@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:10:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

R Tiger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f36f6____YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OmE2ZjBlZjE1ZTo3OmY5NDM5YzRhMGY4ZjVjYjVlNjdlMjg3NjY5ZWU4MDVkYzY0ODRjOWI2OTYzZTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86NVVNg____YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OmY5NDM5YzRhMGY4ZjVjYjVlNjdlMjk3ZTpBM2MtGEtyMDU5NGZiOkZmNzNjmzOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoseln_vigsette__.YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OmNjZjRlNDQtNTYwNWM1ZGU5YTk5MTBYmUxZDksMTdkYzZjZjRkNTQ5OTM1OGYxZjYwM2IxYjdkZjY5ZWU4MDVkYzY0ODRjOWI2OTYzZTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20in%20terrorist%20attacks.____YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OmRkZjA0MWUzZTk0ZDg3NzY3MmM0YWUwOWI0NWY1YTg1YjQyZDk4YTU2YjAyNjdkZjY5ZWU4MDVkYzY0ODRjOWI2OTYzZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OjI4ZGIzZjE2ZjZmNmU1YTBjZDQ0MTIwNDI5NDBiMDY0ZWQwMjU1NGE0MTI0MDAxMmY4MGI5NGYyZDMyNDI0MTI5YmM0YWI0ZOTYzZTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAzOnNmZHQyOmE6bmo5NzVkZDM4OTY3ZTE1MWIxMGJhOTM3ODIzOTliZmE1ZTo3OmZkZjI0ZjgxYjI2MDhkYTcxNmM0MmI2MGUxMzNmOWVkYiNhMWY4ZiExYWNkODQ5NTY5MTBlOWE5ODBmOTk3NTg0MmE1NDIyOTYzTg

Sent from my iPhone

From: Robyn REGENBAUM
To: katie_rogers@nytimes.com; privacy@plasticsurgical.com; privacy@bmj.com; marcusbillon@kaiser.com; privacy@theprimedical.com
Cc: Calvin_Rowen (BOS); Barnes, Alice (BOS); Lamb, Harold (BOS); Chesshull; Board of Supervisors (BOS); DAvalon.org; mayor.adams@nyccde.ca.gov; superintendent.hayes@superintendent.ca.gov; Krista.Marfleet@nyccde.ca.gov; Anna.Esparza@nyccde.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:18:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robyn Regenbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAzOnNtoZHQyCtmE6bqgYWM5ZGJlbGMTBjM2M2OTYxmMGZmMGYlYmFhOTAzNGM1MDc3OmRlYTU5NTQ1YmMxZjk1M2E5MTc4MmRlYzOxYk5ZGQxMTNlYjQwYzUyMGZjMWUzYWFjMzFhMTA2MjgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9g___.YXAzOnNtoZHQyCtmE6bqgYWM5ZGJlbGMTBjM2M2OTYxmMGZmMGYlYmFhOTAzNGM1MDc3OlJGMTpYkMmYkMxMDE5ZDAyYmE5ZTQwYTE4ZDI1ZjZTMzE5NTY1ZjRiZjFiMzVkNzI0NzI1ZTk0NzQxZjMwUzYWFjMzFhMTA2MjgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ayatlat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtoZHQyCtmE6bqgYWM5ZGJlbGMTBjM2M2OTYxmMGZmMGYlYmFhOTAzNGM1MDc3OmJlZTE0N2Y5NzY1MTEwOGI0ZjAzYTE4NjM5YzhlMTExOGI0ZjAzYTE4NjM5YzhlMTEwOGI0ZjAzYTE4NjM5YzhlMTEwOGI0ZjAzYTE4NjM5YzhlMTEw

From: Debbie Florshein
To: kevin_reuter@concentra.com; reuterpsd@northmedical.com; pmgrant@mac.com; mgreenberg@kmgate.com; mmeyer@concentramedical.com
Cc: Cabello, Roberto (BOS); Bonnick, Alisa (BOS); Lamb, Daniel (BOS); Chan Gail; Board of Supervisors (BOS); Chanterelle; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.Pfeffer@sonoma.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Urgent Concern with Inappropriate Symbolism Worn by Healthcare Professional
Date: Tuesday, January 28, 2025 12:20:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Debbie Florshein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAuCmNzcFHOyOmFiIhqxtNzdGZiNjZWEzN2ZlYWFlcMFlkyNWOxMzA3MjI4MjU2W1cuZzo3UlhhZlcvYzMwYiNhZTc3NzZlNDhjZTVjYGJmZTAxyZc1YzU2ZGZmNDFkMzcwZTExOHQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZE6NVV9g___.YXAuCmNzcFHOyOmFiIhqxtNzdGZiNjZWEzN2ZlYWFlcMFlkyNWOxMzA3MjI4MjU2W1cuZzo3UlhhZlcvYzMwYiNhZTc3NzZlNDhjZTVjYGJmZTAxMGJiNDM0YTk1YTg0NmE2ZTAxOWI5ZTIyZTZlMzE5ZTZlMzE5ZTZlMzE5

From: Shannon Norwitz
To: karen_newman@concentra.com; customer@healthcentral.com; press@penn.com; pressoffice@whmoore.com; mayor@baltimorecity.gov
Cc: Cahaltis, Angela (BOS); Epstein, Alice (BOS); Lesk, Daniel (BOS); Clearfield@; Board of Supervisors (BOS); Chan@comp; senator.ashton@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kimo.Peifferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:20:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shannon Norwitz

Attachments:

(1) https://url.avanan.click/v2/e01/___https://acsow.blbc.com/news/uk-england-london-68983366___.YXAuCmNzm2HQyOmFiBzoyZTY2OjMmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmODk5YzI5ZWU1MDAxYWVmZTZEODRlM2I0ZGZkNWI5OTgxN2M1N2NiMmIwNTNiMGZlN2c5ZjA5OWVhNjM2ZTgyeCIQE5g
(2) https://url.avanan.click/v2/e01/___https://acsow.youtube.com/watch?v=pgZ0dXVV9ag___.YXAuCmNzm2HQyOmFiBzoyZTY2OjMmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmOGRkOWI4MTAxZDk5ZGZiZDI5MGQ3ZDRkZmQzOTg4MzU5NGQ2ZDg1YzI5MGQ3QIQE5g
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arabs-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCmNzm2HQyOmFiBzoyZTY2OjMmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmOGRkOWI4MTAxZDk5ZGZiZDI5MGQ3ZDRkZmQzOTg4MzU5NGQ2ZDg1YzI5MGQ3QIQE5g
(https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fo%20his%20people%2Band,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuCmNzm2HQyOmFiBzoyZTQ2MmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmOGRkOWI4MTAyMDFmZTdmYjA0OTQ5NzhkNTYwY2Y3Y2FkZjBkOWU1ZDBlMTZmYjc2ZjU4YWI2NmU3MzgwOIQE5g
(4) https://url.avanan.click/v2/e01/___https://mosken.law.yale.edu/20th_century/hamas.asp___.YXAuCmNzm2HQyOmFiBzoyZTY2OjMmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmOGRkOWI4MTAxZDk5ZGZiZDI5MGQ3ZDRkZmQzOTg4MzU5NGQ2ZDg1YzI5MGQ3QIQE5g
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9wkxvx9df9o/___.YXAuCmNzm2HQyOmFiBzoyZTY2OjMmY5MTVmZDA1OWM5YmEzOTVkMTFiYmI1YjcyMDc3OGI3MmM0ZTE5YmZmOGRkOWI4MTE0ZGM4ZWY1NzBlMzBiNTc0YjBmeVpYNDdjNzlxMWE1NzBlMWRlZGJmOGRlZjY5ZDA0ZjFlOTQ0YjNDmwOIQE5g

Sent from my iPhone

From: Gladys Newman
To: linda_meyers@torontopa.com; peterpolo@patientmedical.com; pmacs@mac.com; marcmadore@sympatic.com; mmcnish@patientmedical.com
Cc: Cecilia_Rosario [BOD]; Eamon_Kelly [BOD]; Leila_Hamdi [BOD]; Chief Staff; Board of Supervisors [BOD]; Chiefdevmp; premier.advocate@premier.ca.gov; governorwriter.honorifics@assembly.ca.gov; Kerry.Platfield-Byrd@sen.ca.gov; Alexa.Emery@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 12:21:20 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAxOnNtaDH2cOmE0bopkZmY2NTVkMWI1YzM0OTlhbZTU5MDE4MzNkY2IxOTVjZTo3OTVjZTo3OGZmNGZlNGM2MjNkY2I2cyTUZGZiBlCNmM2Mjc3NjY0ZTk1NjQ2cyZTUxZTU5MDE4MzNkY2IxO

From: E H
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional @Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:21:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hana Bashe
Baltimore MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Abigail Fischler
To: kelly_rhoton@concentra.com; jennyvo@patchmedical.com; gregory@mtw.com; marcweb@bridgeler.com; mgrossi@thecommedical.com
Cc: Carrillo, Roberto (BOS); Bamack, Abby (BOS); Lacik, Daniel (NYC); Ellenbogen; Board of Supervisors (BOS); Breakstone; breaker.alanna@concentra.co.gov; eugenelowenker.kaneu@concentra.co.gov; Krista.Pfefferkorn@ben.co.gov; Anna.Eisenpress@ben.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:21:39 PM

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cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Abby

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68805366___.YXAuOnNtcFHOyCmE6IuvcMCYxMTIwYZI0OWVkYzY1ZTY5OGE0MmY0MmY4YzozNTk5NWE2OWI1ZDA4ZGMxNWM4NGM0NGJlbjY6WEwMmI0YzQxOTk1YTAxNWQ4OTc3YzpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66lNVVNg___.YXAuOnNtcFHOyCmE6IuvcMCYxMTIwYZI0OWVkYzY1ZTY5OGE0MmY0MmY4YzozNTk5NWE2OWI1ZDA4ZGMxNWM4NGM0NGJlbjY6WEwMmI0YzQxOTk1YTAxNWQ4OTc3YzpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNtcFHOyCmE6IuvcMCYxMTIwYZI0OWVkYzY1ZTY5OGE0MmY0MmY4YzozNmE5NzI4YjZkMjM2ZS00MzFkMDFmZjQ2ZGVlNjA6bWFwMDU2ZTQwNGU5NjNhOmQyOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://evolon.lnc.xzjk.edu/20th_century/human.asp___.YXAuOnNtcFHOyCmE6IuvcMCYxMTIwYZI0OWVkYzY1ZTY5OGE0MmY0MmY4YzozNTk5NWE2OWI1ZDA4ZGMxNWM4NGM0NGJlbjY6WEwMmI0YzQxOTk1YTAxNWQ4OTc3YzpwOlQ6Tg
(5) Michael Starr. "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0d8l0m___.YXAuOnNtcFHOyCmE6IuvcMCYxMTIwYZI0OWVkYzY1ZTY5OGE0MmY0MmY4YzozNTk5NWE2OWI1ZDA4ZGMxNWM4NGM0NGJlbjY6WEwMmI0YzQxOTk1YTAxNWQ4OTc3YzpwOlQ6Tg

Sent from my iPhone

From: rmg560@icloud.com
To: kelly_newton@concentra.com; scottreid@intlcrnmedical.com; pmayer@cmac.com; marcopolo49@charter.com; mbrooks@intlcrnmedical.com
Cc: Calvillo, Angela (BOS); Ezeiruaku, Alisa (BOS); Lynk, Daniel (MYR); Cherfilus; Board of Supervisors (BOS); Chamberlain; ministry.adviser@hamas-pa.gov; assemblymember.haney@assembly.ca.gov; krista.lifeflecken@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: INAPPROPRIATE ATTIRE BY EMPLOYEE
Date: Tuesday, January 28, 2025 12:21:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Richele Alpert

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9mZHQ6OmE0YmM6YjI0OWU0YzVhOGI1NTo3OmU2NDE6M2ZhNGQ3YzE5MzBkYmY5YTE0ZmNhZmNhZDI0OTNjMzIyYzc4MThkOTY3NjJkNTI0Mzd1NTIyNzBkZmNiMDEwNTgwOlK6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVYVNg___.YXAxOm9mZHQ6OmE0YmM6YjI0OWU0YzVhOGI1NTo3OmM5ZTk5YzU1ZDNkMmI1ZjY3Wlm6ZTlkMzBlNjNmM2M2MDE5ZmZkMWE2YWYwYTlkZWI5ZjVlZmZkZmE4ZmI5NjNlbzYmBmU8ptvOlK6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=%22Ingogle_vignette___.YXAxOm9mZHQ6OmE0YmM6YjI0OWU0YzVhOGI1NTo3OmY1YTY6YTZjOWRlcMjA2NTZhOTI0M2E1Mzgy Mjk4OWMwZDk0MjA3

From: HR
To: kevin_newton@concentra.com; gmanning@pennmedical.com; eagraves@pwp.com; margaret.klindt@pwp.com; mlevy@pennmedical.com
Cc: Cabrillo, Rosaria (BOS); Espinoza, Alma (BOS); Lucia, Xiaolyn (BOS); Chen,Kelly; Board of Supervisors (BOS); Chakrabarty, Jessica; jessica.calvert@sfcounty.ca.gov; dispatchcenter.harvey@sheriffsfo.ca.gov; Kristy.Pfeiffer@sfgov.ca.gov; Anna.Esparza@sfgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:22:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jaustify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent. We cannot allow the proliferation of hateful symbols in the public domain.

Sincerely,

Rose F.Berliner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bzowYWRhNjY3MGY0MWNiNDE2MmI1ZjMmU2NDI1NmMTUwMmM4NTo3OjgzNjY0ZGY3MTBxMTQyMDVkMGE1MzgxZTdiNDNkNmE0ZDI0YS0zNmM4NTo3OmI2YzU0NzhhNTZhZWZjZTAxZDk4ZWUwMGM4MjowOlQ3ETg
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From: smirnov_1956@yahoo.com
To: kaplo_maxwell@concentra.com; jessica.miller@concentra.com; megan.ellman@concentra.com; shawna@patientmedical.com
Cc: [Calvillo, Rosario (BOS)](mailto:Rosario.Calvillo@sfgov.org); [Ramirez, Alisa (BOS)](mailto:alisa.ramirez@sfgov.org); [Lamb, Dalyah (BOS)](mailto:dalyah.lamb@sfgov.org); [Chen Kraft](mailto:chen.kraft@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [Chan, Connie](mailto:connie.chan@sfgov.org); jennifer.siebel@sfgov.org; jessica.lee@sfgov.org; Kristy.Pfefferkorn@sen.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Ivana.Espinoza@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:22:18 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z166NVV9g___YXAzOnNmZHJvOmE6bzpjM2RlYzg1NTI4ZjVlM2RhMWNmMZZkYWO5NDlkMDBhNTo3OmFlOGM5ZGI5YmQ5YzM5MTM1MmZlMmIwOwNmRjM5ZBkMmQyZDI5NDdlNDdlNmE2MmI5YmJlOGYzZkMzYzOTJmeOlO6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHJvOmE6bzpjM2RlYzg1NTI4ZjVlM2RhMWNmMZZkYWQ5NDlkMDBhNTo3OmQ2YmI0YWNjYjk2ZmQyNjMxMmY3MmE0NmNkZTEzNzhlZTgZTdVlMDA1YjQ1YTQzNzM4ZWE5ODIwZmYwYjMyYTUwMTkxMTgwOlO6Tg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%2Israel,1.9%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAzOnNmZHJvOmE6bzpjM2RlYzg1NTI4ZjVlM2RjMWNmMZZkYWQ5NDlkMDBhNTo3OmU3MzYzMWRiZTBhOWM4YjJkODMwMjNjNjY1OWY4NmZkMmpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://creation.law.yale.edu/20th_century/human.asp___YXAzOnNmZHJvOmE6bzpjM2RlYzg1NTI4ZjVlM2RjMWNmMZZkYWQ5NDlkMDBhNTo3OmE0MWI0MjVlNjQxZmI4ZTk3MDIzMzI0NTdlZTY2NzZmOjM6NjQ6bzpBLCBYmEyYTc3NDc0MCJlYmEyYmQ6OlO6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0wkxvfd0lxo___YXAzOnNmZHJvOmE6bzpjM2RlYzg1NTI4ZjVlM2RjMWNmMZZkYWQ5NDlkMDBhNTo3OjE1ZTZmZjE4YTA4MTlkMTk4YTgxMzY5NjU5OTZkMzgIMTZiNDA4MmVmZDE0MmM0YlMzQmOlO6Tg

Sent from my iPhone

From: Jennifer Jacobs
To: karen_newman@concentra.com; concentra@hotlinemedical.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressoffice@nbcnews.com
Cc: Cecilia, Angela (BOS); Bonnica, Alex (BOS); Lane, Hannah (BOS); Chan(City Hall); Board of Supervisors (BOS); Councilcomp; senator.padilla@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:22:19 PM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

-Jennifer Jacobs

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6i6VVYg___.YXAuOm5lm2HQxOmE6bze5Ym44ZDI1ZmM4ZmNlYjI0YTE4MTE1YTVlYmZlY2FmNzc3OmRjZDY6MDQ3YTA3MDNhMzNmNTNjOTUwZTAxMzU1ZjI2OTU2YTBmYTc3Yjc3NTgzOmQlGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5lm2HQxOmE6bze5Ym44ZDI1ZmM4ZmNlYjI0YTE4MTE1YTVlYmZlY2FmNzc3OjY1ZjdiY2Y2QzM2ZjY2Y4YTIwZWJiYTg5MTkwMTg5YWIwNzhjN2E2MDU3ZGFjOWZlNzMxMzVmYzdiYjFlMTkwMTg5YWIwNzhjN2E2MDU3ZGFjOWZlNzMxMzVmYzdiYjFlMTkwMTE1YTVlYmZlY2FmNzc3OjY0ZjM4ZmM2NjM2ZjOWZlNzMxMzVmYzdiYjFlMTkwMTE1YTVlYmZlY2FmNzc3OjNlYjZlZjQzMzZmN2FkZTg4ZWZlNzA1ZWM4NjQ2ZmUzOTU1YjMjJhcZTIzZDY0YTU5NWZlMDNjODQ0NzgzZWMyNzBhN2M3MTpwOlQlGTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gac58/statements/lesanugli30925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,10%2C000%20Japanese%20Palestinian%20terrorists%20attacks.___.YXAuOm5lm2HQxOmE6bze5Ym44ZDI1ZmM4ZmNlYjI0YTE4MTE1YTVlYmZlY2FmNzc3OjNlYjZlZjQzMzZmN2FkZTg4ZWZlNzA1ZWM4NjQ2ZmUzOTU1YjMjJhcZTIzZDY0YTU5NWZlMDNjODQ0NzgzZWMyNzBhN2M3MTpwOlQlGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/naman.asp___.YXAuOm5lm2HQxOmE6bze5Ym44ZDI1ZmM4ZmNlYjI0YTE4MTE1YTVlYmZlY2FmNzc3OmM2ZGw:YzpGTY2NjE4ZDI2MDYxN2E5ZGVlMmQlZDI5ZWMTM5ZmMyZDpzOlQlGTg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0d9hxn_____.YXAuOm5lm2HQxOmE6bze5Ym44ZDI1ZmM4ZmNlYjI0YTE4MTE1YTVlYmZlY2FmNzc3OmM2ZGw:YzpGTY2NjE4ZDI2MDYxN2E3NjE5ZjE3MGEzMzWQwOTg2NTVjZGMDMDg5NjM5ZjpwOlQlGTg

Sent from my iPhone

From: [Name]
To: [redacted] [redacted] [redacted]

From: Jennifer Sather
To: karen_reeves@concentra.com; mcgarrick@wellconmedical.com; pmayo@mac.com; mgerwatkins@bmgarr.com; mayor@baltimorecitypd.com
Cc: Cabello, Angela (BOS); Epstein, Alice (BOS); Lada, Dayton (BOS); Chen,Ruth; Board of Supervisors (BOS); Clayborne,Vince; jennifer.sather@thorne.ca.gov; susanmcmenamin.harlow@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:22:36 PM

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cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzOnNmZHOxOmFiOmo2NDIhMTE0NjoAyNiYxYzhlMTlhNWQ5ZTBlZDAwZTFiZTc3OmO0NTc4MmE3MjE0YjA2YTUwM2EzZGFkOGJhMzVjNzZiZDU0ZmFiZmE0YTBiNmRiZTFlZWI1MDQ0NzU4ZmQwOlO6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiOmo2NDIhMTE0NjoAyNiYxYzhlMTlhNWQ5ZTBlZDAwZTFiZTc3OjFvYzA0MDk3YzY5ZTk0YzVlNWY4MTkwZmI2MGU5ZGI2MDZkNjY1ZTOxMzZmNTA3NGU1cYiBsNnd0MzNmY0DO0NlN5YiO0ZhowOlOETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiIhoxN2NlIhMTE0NjAyNjYxYzhlMTlhNWQtZTBlZDAwZTFjZTc3OjFkMzk0NjY4YWI2OTIyM2QwZTlkNTBjMmU1MDE3MGQzZWFlMWRlY2I3MDQyNzU4ZjgwOlO6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;s___.YXAzOnNmZHQyOmIhbxo2NDIhMTE0NjoAyNiYxYzhlMTlhNWQtZTBlZDAwZTFjZTc3OmY0YjY5NWNhMDQwMTE5MTUwMTQyMGMyOGEzMjY0ZWRiZGMwYTY3NzVjZjZiNjE4MmmJmZjZiOTdkODVkOTQ1MzJkNDRmMDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://royalsm.lmu.yale.edu/20th_century/human.mp___.YXAzOnNmZHQyOmFiIhoxN2NlIhMTE0NjoAyNiYxYzhlMTlhNWQ5ZTBlZDAwZTFiZTc3OmY0MzM5NTY5NGJhZTYxMTQ0NzE2MzYxYTNmOWI0NTI3NzYzNGI5ZTYxMDY4NjZjZjU4MmmJmZjZiOTdlMTU0YjpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxxv8d99o0___.YXAzOnNmZHQyOmFiIhoxN2NlIhMTE0NjAyNjYxYzhlMTlhNWQ5ZTBlZDAwZTFiZTc3OjVjNjU6Mm5hNThlNDBmMTg3ZjgzZjk4ZFkM5OWJmNmJmNDI1YmI0NTdkYmRkZmIwNjQxMmI0MjhmMDI0MjMxMjg0MzE0NmY2NzIwM2FiOmo6ETg

Jen

Sent from my iPhone

From: Shayani Rifik
To: kaplan_meagan@concentra.com; mcmanus@philly-orthopedical.com; pappas@mpac.com; shaneyaddison@hotmail.com; pmayo@patientsmedical.com
Cc: Gaudlitz, Angela (BOS); Quintana, Alicia (BOS); Lucia, Danish (BOS); Clerk@pdf; Board of Supervisors (BOS); Cloudmoney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimmy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:23:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f36f6____YXAzOnNlen2HQsOmE6bom0ZDk0ZjUwMGUxMTIwNTBkYzcwMTQwZjhmOGNlNzYwNzQxNjc3Ns1tNz46ODAwZjc5YWNiOjE0ZjdiYmMxMmNlMzE0MDM1MTk2OmE1MjE0MWI4YTIwMTQwYjI3ZGQ5NjBlNWI4ZGQ1OTo1OREtMGQwNDgwOlE0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6hNVVNg____YXAzOnNmZHQsOmE6bom0ZDk0ZjUwMGUxMTIwNTBkYzcwMTQwZjhmOGNlNzYwNzQxNjc3NmMxMjk3NTA0ZTIwZDZkYmI0NWM5ZGE2MDI4NTE1MDQzOTY5ZmNmMTllZOc1NVNmNlZlZOc5NmMlZlZOc5NmMlZlZOc5NmM

From: amy tuvey
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:23:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amy Tuvey

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Avigayl Leff
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:23:19 PM

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cc: Press, City Council

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Sincerely,

Avigayl Leff

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: jerilyn.rogin@icloud.com
To: kevin_mayor@concentra.com; mayor@cityofconcentra.com; press@press.com; mayorwilkins@concentra.com; mayor@cityofconcentra.com
Cc: [Castillo, Angela (BOS)](mailto:Angela.Castillo@sfgov.org); [Beinart, Alida (BOS)](mailto:alida.beinart@sfgov.org); [Safai, Ahsha (BOS)](mailto:ahsha.safai@sfgov.org); [Chan,Connie](mailto:connie.chan@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [Chan,Connie](mailto:connie.chan@sfgov.org); jessica.calvert@sfgov.org; assemblymember.haney@assembly.ca.gov; Gloria.Pfeffer-Kurn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:24:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jerilyn Rogin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQsOmFiOnos2NTY3M2I6kMDBkMmUxYmNkMjljNzhhNTY4OTllMWYtMDc3OTgxMWJkZGY3OTE0Mzc2ZTpwMWJkZmUzOjAwMjBlMzc4NmNiN2ZlNDnwOlOlGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NSVXg___.YXAzOnNmZHQsOmFiOnos2NTY3M2I6kMDBjMmUxYmNkMjljNzhhNTY4OTllMWYtMDc3OTk4NmU1ZWI3YTFkZjQyOTlhMTlEYzdjNzI5ZGJlMzBkMWMwMGEtNGNjYzMzk3NmQ5ZTNiZjMyOlOlGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cignoble_vignette___.YXAzOnNmZHQyOmElOnos2NTY3M2JkMDBjMmUxYmNkMjljNzlhNTY4OTllMWYtMDc3OjMxZjk4MGUyZTJiN2MyMWY1NWMxYTM4NmZhMjFkNDIxOTQxNzczZTAxZGM4NzNiOTQxNzczZTAxZGM4NzNiOTQyOmElOlGTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20rockets%20launched%20from%20Gaza%___.YXAzOnNmZHQsOmFiOnos2NTY3M2JkMDBjMmUxYmNkMjljNzlhNTY4OTllMWYtMDc3OTk4NmU1ZWI3YTFkZjQyOTlhMTlEYzdjNzI5ZGJlMzBkMWMwMGEtOTjlhN2ItZDZlZTEyZTYwNDBiZGQwMmIzNzQwZWRlMWVkZTpwOlQjOTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmFiOnos2NTY3M2JkMDBjMmUxYmNkMjljNzlhNTY4OTllMWYtMDc3OWUwMGQ0YjkzMDhiNmM2YzZjAxYTI0MDI0MjRjOTk0NjM4MDg4NmFlZjJmMDJhYzBlNGE5NmY2ODA3MmQwZDpvZlWlMGQ6MjmuOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvlkff9o___.YXAzOnNmZHQsOmFiOnos2NTY3M2JkMDBjMmUxYmNkMjljNzlhNTY4OTllMWYtMDc3OjA5ODM6NTcxODEzYTI0MTI1YTY0YWNjZTBmYTA2OTE5NzhiYzA5MDYtZTM1ZTA1OGM5ZDIxZGM2MmswOlOlGTg

From: Yocheved Shimanowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:24:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Chevy Shimanowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Robert Bindiger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:24:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robert S. Bindiger

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: PatrickLevine@icloud.com
To: kevin_mcdonald@concentra.com; jessica.ellis@concentra.com; jessica.thomas.com; mariyaalexis@concentra.com; jessica.ellis@concentra.com
Cc: LaBelle, Roberta (ADA); Kennedy, Rick (ADA); Levitt, Daniel (DOE); Churchill; Board of Supervisors (BOS); chairman@bos; eleanor.walcott@ucsafe.ca.gov; superintendent.haney@pioneerhs.ca.gov; krista.Pfefferkorn@sen.ca.gov; Ilona.Esperanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:20:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amir Levi

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0bmo6OGIyNTI1wYzI2dNrgHMTEINjQwODM3OWM3MmNhYzRmMmo3Ojk2ZjE0MzA3NDY2ZmQ3YzM5NTNlNzc0NTI4OnX2TWQ6TmE3NTNlNzc0NTI4OnR3ZWV0OnRlZHQ6MTQ1ZGZjYjFiYzcxYmFiYjY3ZjhYzmc0IQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ16NVV7w___.YXAzOmNmZHQ6OmE0bmo6OGIyNTI1wYzI2dNrgHMTEINjQwODM3OWM3MmNhYzRmMmo3OmI1NWMyZjk4NDM0NGE1ZTBkMjI0mDI1OTI0MzM2YTNic4MWIwMmMzMDMzMjY0NzExZjU1NTlkMZI1NmI5ZTIpwcOIQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0bmo6OGIyNTIwYzI2dNrgHMTEINjQwODM3OWM3MmNhYzRmMmo3OjpvZGY0MmEtZWI5YmFlYzQ3NmEwMjE0MDMzMjMxMGEyMzgyNTZiMmI5ZTIpwcOIQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamg030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,E1%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQ6OmE0bmo6OGIyNTIwYzQ4NGg0MTEINjQwODM3OWM3MmNhYzRmMmo3OjI2MGY6ZmM1ODU2Y2Y4MGI5ODM0N2U1MjRjODBkOTc5MDQlN2Y2YzMTU2OTNlYWM5MmZiY2IyMTk5NTNkMWU3NmI4MDg2ZTpwcOIQ6Tg
(4) https://url.avanan.click/v2/r01/___https://profile.law.yale.edu/20th_century/human_rights___.YXAzOmNmZHQ6OmE0bmo6OGIyNTI1wYzI2dNrgHMTEINjQwODM3OWM3MmNhYzRmMmo3OmI2NjA5YTI1NDE3ODI2NjI4YTIyYzM5ZjNlYzM4MjI0NDhmZTIxZTVkNWYwNHg2MWM3NTc2NWM5MzI3Yjg5ZDpwcOIQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally nees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d8l0o___.YXAzOmNmZHQ6OmE0bmo6OGIyNTI1wYzI4NzgtMTEINjQwODM3OWM3MmNhYzRmMmo3OjA0MDI0OWNjZWI4MzNmN2E0NjNlZTY1NmE5NGM2ZWI4MzNmNmNzZlRjNZY1NmE5NWQzZTI4YzFkYzAxMDI0NmMzpwcOIQ6Tg

Sent from my iPhone

From: Caren Hammerman
To: kash_patel@fbiacademy.edu; jamesb@fbiacademy.edu; pwave@fbiwc.com; pwavenotes@fbiwpc.com; pmroth@fbiforensics.com
Cc: Cabello, Amanda (BOS); Gerpina, Alina (BOS); Lesk, Daniel (BOS); Cleveland; Board of Supervisors (BOS); CityAttorney; jennalin.carlson@sonoma.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pike@sonoma@sen.ca.gov; Anna.Eisenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:25:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Caren Hammerman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmEHaxcxMjI6NDI3MzZkYzQwOTBjZDBhNDk2MDExZjdlNDE5MTo3OmJhMTE6MDVkMTE5M0EwMDhhNWBhOTM3YWFkYzk5ODVkYzM1OWJmNTM4ZWUyNjoxeGkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g_FJ6hSVV9g___.YXAzOnNmZHQxOmEHaxcxMjI6NDI3MzZkYzQwOTBjZDBhNDk2MDExZjdlNDE5MTo3OmM4MTU6YmE2NTE4NjQzZTk2MmQ1ZmY3ZDNmY3ZlZDNmZlZDNmZlZDNm

From: Lisa Dickens
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:25:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Dickens

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: jmagee1350@icloud.com
To: kelly_mayor@toronto.ca; printy@publictransit.ca; jmagee@me.com; marcsabbin@bigpar.com; mayor@thetorontosun.com
Cc: Calvillo, Amanda (BOS); Ramos, Alisa (BOS); Lamb, Rachel (BYP); Chapdelaine; Board of Supervisors, (BOS); Chapdelaine; eleanor.asher@ontario.ca.gov; expertinwriter.harvy@superiorjob.ca.gov; Lorna.Pfefferkorn@hsrc.ca.gov; Anna.Fitzgerald@hsrc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:29:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Janna

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905766___.YXAzOmNtaZH3cCmdI0zgxkGWYkVkYWMwNzM2NDlkYmMwZDA4MjA3NjBjZjI1OWNmNDc3ZmUwMWI5MmEwZGNlZDY5ODA2NWViNDEwMzZkZiBkOTE2YzBlZjdhYzUwNzcwYmUwNjFlMzBkOWRkZTJmYzEwNiAwOTUzZDYwZGNmMDNlYzNjMzOCRDTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=tp-Z66jNVYNg___.YXAzOmNtaZH3cCmdI0zgxkGWYkVkYWMwNzM2NDlkYmMwZDA4MjA3NjBjZjI1OWNmNDc3ZmUwMWI5MmEwZGNlZDY5ODA2NWViNDEwMzZkZiBkOTE2YzBlZjdhYzUwNzcwYmUwNjFlMzBkOWRkZTJmYzEwNiAwOTUzZDYwZGNmMDNlYzNjMzOCRDTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNtaZH3cCmdI0zgxkGWYkVkYWMwNzM2NDlkYmMwZDA4MjA3NjBjZjI1OWNmNDc3ZmUwMWI5MmEwZGNlZDY5ODA2NWViNDEwMzZkZiBkOTE2YzBlZjdhYzUwNzcwYmUwNjFlMzBkOWRkZTJmYzEwNiAwOTUzZDYwZGNmMDNlYzNjMzOCRDTg
(4) https://url.avanan.click/v2/r01/___https://media.law.yale.edu/20th_century/human_eqa___.YXAzOmNtaZH3cCmdI0zgxkGWYkVkYWMwNzM2NDlkYmMwZDA4MjA3NjBjZjI1OWNmNDc3ZmUwMWI5MmEwZGNlZDY5ODA2NWViNDEwMzZkZiBkOTE2YzBlZjdhYzUwNzcwYmUwNjFlMzBkOWRkZTJmYzEwNiAwOTUzZDYwZGNmMDNlYzNjMzOCRDTg
(5) Michael Starr. "October 7 is about to be every day:' Columbia rally sees Hamas support." 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vkxvv9d99o___.YXAzOmNtaZH3cCmdI0zgxkGWYkVkYWMwNzM2NDlkYmMwZDA4MjA3NjBjZjI1OWNmNDc3ZmUwMWI5MmEwZGNlZDY5ODA2NWViNDEwMzZkZiBkOTE2YzBlZjdhYzUwNzcwYmUwNjFlMzBkOWRkZTJmYzEwNiAwOTUzZDYwZGNmMDNlYzNjMzOCRDTg

Sent from my iPhone

From: Diane Dankner
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:25:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Diane Dankner

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Kim Gronich
To: kayla_mayhew@concentra.com; mckenzie@phillip-medical.com; pegasus@mac.com; jmaxwellmd@hotmail.com; mmoody@atlasmedical.com
Cc: Cabrillo, Roberta (BOS); Bonilla, Alisa (BOS); Lai-N, Daniel (BOS); Chen1ce@; Board of Supervisors (BOS); Chairperson; jocelyn.silvera@sonma.ca.gov; boardofsupervisors@sonomacounty.ca.gov; Krista.Pfeffer@sonoma.ca.gov; Anna.Eppers@sonoma.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kim Gronich

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNonZHQxOmFiIhoxOlDIkYxlOYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OjhiZjQ0OWM1OTkxOlDIUlMDhlNjY2YmIyNjk2YTBkZWIxNjg2OlDUkhNTiVjNzwGTlBmMGU5Y2RlNGVmNzpwOkYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENYV7Ng___.YXAzOmNonZHQxOmFiIhoxOlDIkYxlOYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OmNlNGI3NTcxMGZmNTU3NWRlMTY4YmI0NmI0ZTU3ZDIxOjk5NzBkZmFiNTY2ZTJiNzk1YTRlNjNjUlY5YTY3MWU4YzpwOkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNonZHQyOmEIhoxOlDIkYWYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OjQ2ZDU0MWI0NWUxYmE0OTM4MTc5NjQ2MTYxNzo3OjM2NGZlNmNlMDE1NGZhMDZkOWI0NTQyMmNiNGZlNmNkMzQ1ZTc5NzM2ODgzMWI1N2I1MzYyOWRlMDpwOkYETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injured*%20Palestinian%20terrorist%20attacks.%___.YXAzOmNonZHQyOmEIhoxOlDIkYWYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OmIwMzQ0ZGUxMDE1NGZhMDZkOWI0NTQyMmNiNGZlNmNkMzQ1ZTc5NzM2ODgzMWI1N2I1MzVyOWRlMDpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://arcadeo.law.yale.edu/25th_century/hamas.asp___.YXAzOmNonZHQyOmEIhoxOlDIkYWYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OjE5YTk0OGM4MDM5OTk1MDY1NzRlZTI0NDI4MTNmZCYyNGQwOmI1YTE1MjE0OTI2ZmZhZGMyYZQ5NjgwOkYETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9xff9o___.YXAzOmNonZHQyOmEIhoxOlDIkYWYxMzNmMWE4YWYyNGIxYjVwZjM5YzkxNzQ6ZTo3OjNiMzI0MjFkNzU0MWI0ZWIwYjk4ZTVjNTI2MWYyMmZiM2U0MzcyOlUzNjBlY2RhMzVjOWRlMDpwOlU6NWM3NjY5YjAxNzI0YjkzMnpwOkYETg

Sent from my iPhone

From: Lloyd Anderson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lloyd Anderson

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Concentra 2]
To: [redacted]
Subject: Urgent Concern - Inappropriate Symbolism Worn by Healthcare Professional at Patterro Hill Concentra
Date: Tuesday, January 28, 2025 12:28:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Patterro Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OjcxNGY6NDU1OTljNjU1NjQyYTkwYTE4NWQxOTMyYzdiYTk1MjU1ZmI1Nzgx/YjgxNmUzZjQzOk9kYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86fNVY9g.___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OmJmMmE0NzFlNTIwOGZjZjQ0NzMzNjZjUxMzI0NjE3ZjI3ZTQ2YjpGOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OmJlOTk0ZGU2YmY2ZU1lYWQ2NDkwZGZkMzVjZjUxMzIxNDA2ZGQ5OWRkZmMyZjUxMzIxNDY4MzBmYjpGOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pac/58/statements/israeng030925.htm%23:~:text=Tragically%20%2F%20for%20no%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OmNiOTA6OTU2ZjY2NmU1Y2JlOGQzYWY3OWRjZGEyNGJlZmNTVlMDllYzE2ZGNjNGM0ZTMyNDY4YTMwYTdiOTg0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OmJhOTA6OTU2ZjY2NmU1Y2JlOGQzYWY3OWRjZGEyNGJlZmNTVlMDllYzE2ZGNjNGM0ZTMyNDY4YTMwYTdiOTg0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df09o.___.YXAzOnNmZHQyOmE6bzo5ZTMxZTVkNmMyMTgwYzY2NGEyMWQ4OGEwYWE3YzI6Nzo3OmUxZjQ0NjVmMWQyNGY0ZWVlMmIyNjljMzVlODEzMjBlMGE1NGExNjI0YWM2NTEyYmFmYzUyODZjOGIzNjI0NjhlMmM2ZDBjOGk6Y6Tg

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From: Jill Citron
To: karen_mayton@concentra.com; corporate@theforemostfirm.com; pmayer@mac.com; mayorjenkins@prosper.com; mayor@shelbycountytn.gov
Cc: Calcutta, Angenita (BOS); Jennings, Alicia (BOS); Lewis, Hannah (BOS); Chairs@jail; Board of Supervisors (BOS); CityofBoston; senator_warren@warren.senate.gov; speaker@mail.house.gov/speaker; Kristin.Pfefferkorn@mass.ca.gov; Anne.Espanol@mass.ca.gov
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra Medical
Date: Tuesday, January 28, 2025 12:26:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jill Citron

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NDI0MjY3MzA5NjoxMjoiMWRlNDI5ZTlkZjY2ZGI3YTljOTY3MGU5MDQ5NGZkOTg5OTk2YTgwOkY6IT&
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ16SNVNqc___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NDI0MjY3MzA5NjoxMjoiMTI1YWI5NDU2NDI4ZjI2NGUxNjk2ZTkzZTI0ZWU3ZmQxZWM5YTU3MjAzNjdkMTdkMjVjYmYzYjpwOkY6IT&
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NjBjYWU3MmZiMjc3OmZjZjZDA4ODhhMjQ4OWI5MjQ3MGJmMzZmU1ZlZk4MWFlNDQwYmQzZWQyMWUzOWM5YzQ5YjM4Yj1E1NTAzM2UxMTk1NjY2MmVkOTpwOkY6IT&
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NjBjYWU3MmZiMjo3OjVkYjY6NzBhYTQ4OTNkMjEyYjY1MTcyZDQ2ODQ5YjQyNjE2ZjA3MDAyMjQzNjczZWM5YTU3MjAzNjdkMTdkMjVjYmYzYjpwOkY6IT&
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NDI0MjY3MzA5NjoxMjoiMTk1NGQ0YjI0ZjJkNjNlZjRlYzQxZDk3NjA1YTc5ZDQ2ODQ5YjQyNjE2ZjA3MDAyMjQzNjcyZWM5YTU3MjAzNjdkMTdkMjVjYmYzYjpwOkY6IT&
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvv9d90o___.YXAzOmNmZHQyOmE6bmxsMzQwMTAxMGUxYmFlMjM1YTgxZTQ3NTcwNTA4Yjc5OGU0MDAwZGY2ODhkMmUzOGVlNDI0ZjY2OTOTOwMzk5YjI2YmVjNjNiMjU4NjpwOkY6IT&

Sent from my iPhone

From: oded loebl
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Oded Loebl

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Chantal Gibbs
To: kelly_mayor@toronto.ca; josie.scott@toronto.ca; jaye.robinson@toronto.ca; mayorsoffice@toronto.com; mlakeyn@blakeyconsultingllc.com
Cc: Colle, Angelo (BCI); Bonnick, Nick (BCI); Lenik, Daniel (BCI); Chen,Geoff; Board of Supervisors (BCI); chairperson; greater.sabres@toronto.ca.gov; assemblymember.harvey@assembly.ca.gov; krista.Pfeiffer-kunz@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Medical field should instill peace not violence
Chantal

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68981836___.YXAuOm9nmZHQxOmFiBoqYlWNkYWNmMjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDlCOGZiZmQwY2E4ODE0ZWI1NDdkMGZjYTYxNTZmY2E5OWNmZWZiYmFmOTgwOTg2Yg~2
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z86SNYN9g___.YXAuOm9nmZHQxOmFiBoqaY3NlbXk3Yjc5NmM5ZjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDlkZGY3YjU2ZDJjYzY5ZjMwMDVkZTY4ZGZmZTcwZjYwMmMyNTgwOWQ0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOm9nmZHQxOmFiBoqaYlWNkYWNmMjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDJkMzc3OmU0MDU0NmE3MjA4NDQyNmExYTFlYTg4NGY2Y2VjZmMxMjFjN2E3ZWNhYzkxMWFkZTY4ZGZmZTcwZjYwMzMyNTgwOWQ0ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20too%20many%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9nmZHQxOmFiBoqaYlWNkYWNmMjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDIzNWE3M2NhMzkxYTMzM2ZmMTg3MDQxMTY2ZjgzZTk1MWIwYWRhMmQ1ZGZlMDA1Yzg1ODExZmI0MWUwNjgwOWQ0ZTg
(4) https://url.avanan.click/v2/r01/___https://muslim-leag.public.edu/20th_century/human_rights___.YXAuOm9nmZHQxOmFiBoqaYlWNkYWNmMjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDIzNWE3M2NhMzkxYTMzM2ZmMTg3MDQxMTY2ZjgzZTk1MWIwYWRhMmQ1ZGZlMDA1YzQ1ODExZmI0MWUwNjgwOWQ0ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9kxkvXdf9tw___.YXAuOm9nmZHQxOmFiBoqaYlWNkYWNmMjE0MTlkYjNhNWYyZmJkZjUyMzVlOTk0MzcwYjE4OTc0ZGQ4ZjNmOWVkMDlCOTBmZGU0NzM4MGRjYWY5NGFiNGU2M2FlMzA0MmU3OTBmZGU0NzM4MGRjYWY5NGFiNGU2M2FlMzA0MmU3OTg

Sent from my iPhone

From: Deborah Mehl
To: kaplo_meghan@concentra.com; nurserio@optimummedical.com; mmcgee@mac.com; mmcgee@optimumcare.com; nmcvey@centermedical.com
Cc: Carullo, Angela (BOS); Breitkopf, Alisa (BOS); Leite, Daniel (BOS); Dworkin@; Board of Supervisors (BOS); Chan@mayor; jamaine.jones@boston.co.gov; jeanette.mercedes.harvey@boston.co.gov; Kristy.Pile@bostn.gov.co.gov; Anne.Essenwein@mail.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Mehl

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZH1OzOmE0OmJhZmIwMDk2YjE4NDEwY2MxNWFkNmI2ZGVhOWRmNjI4YjA3OmJlZTI4N2I4ZjA0YmM3NDA5MGExYzk0ZjI2MzY3OTk1ZjQ3ZDZjYmQ1ZjQ0ZmQ3ZmQ0ZmQ3ZmQ0ZmQ3Zm

From: starz Denim
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:26:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: C Roberts
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Cindy Roberts

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: lac
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:39 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lori Cava

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Stacey Gottlieb
To: karen_swann@toronto.ca; joe.mihevc@toronto.ca; gord.perks@toronto.ca; mayor@toronto.ca; councillor@stacymedical.com
Cc: Colville, Angela (MOI); Kimura, Alex (MOI); Leung, Dominic (MOI); Chan-Hoy@; Board of Supervisors (BOS); Chan@toronto; senator.wilson@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; kristin.thelbo@parc.ca.gov; Anna.Esparza@parc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:47 PM

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We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMdlOwZTA0MWJkNmEzM2RiNGExZWYxYmI3OGE0NTIwNTczNTM4NjFmMWMzZmVlZGU4ZDE2ZTQ0OWU4MmEzYzA3NTYxZlNTU3MzAxYTBkOTQ4ZTI2MzgwOlO5ETg
(2) https://url.avanan.click/v2/01/___https://www.sciencedirect.com/search?qs=Z.BSNNVN9g___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMdlOwZTA0MWJkNmEzM2RiNGExZWYxYmI3OGE0NTIwNTczNTM4NjFmMWMzZmVlZGU4ZDE2ZTQ0OWU4MmEzYzA3NTYxZlNTU3MzAxYTBkOTQ4ZTI2MzgwOlO5ETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMQwZTA0MWJkNmEzM2RjNGExZWYxYmI3OGE0NTIwNTczNjQwYTc5MGY2MmM5ZGZiZWYyYzc3OjA6NmU6ZjM2MDNWUxYmZjZTQyMGJlZmNTY0NzkyOWRkOTYyYTyxOlQ5Tg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/arango030925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Hamas,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMQwZTA0MWJkNmEzM2RjNGEyZWYyYzo3OjA4MDQ0NWI5OTEzYWY4NjRkOWE3OGFiN2VmNjQwYWE3MWIxMDgzZTgxZTlmNTVjMzM2ZDpwOlQ5Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMdlOwZTA0MWJkNmEzM2RiNGExZWYxYmI3OGE0NTIwNTczNTM4NjFmMWMzZmVlZGU4ZDE2ZTQ0OWU4MmEzYzA3NTYxZlNTU3MzAxYTBkOTQ4ZTI2MzgwOlO5ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxw9df9vo___.YXAzOnNmZHQxOmE0bzoxZjE1YTQ4YmI1ZMdlOwZTA0MWJkNmEzM2RiNGExZWYxYmI3OGE0NTIwNTczNjQzMjE5OTNlZjI0OE4MzFiMzM4MmFjMzMxOGU3ZTI2Y2FlBkNDM5NDg4YTI0NjU2N2I2OTQzMzVmY2UzMTBlOTgwOlO5ETg

Stacey Gottlieb
Sent from my iPhone

From: Jose
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:47 PM

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cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Jose Martinez

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sylvia Braverman
To: barb_lawson@concentra.com; notreply@ontariomedical.com; enquiry@mpp.com; marcwalton@liberal.com; enquiry@ontariomedical.com
Cc: Calvillo, Angela (BOS); Soriano, Alba (BOS); Lavis, Daniel (M-F/9); Cleveland; Board of Supervisors (BOS); Chiaffarino; jennalyn.valmer@parole.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:28:12 PM

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cc: Press, City Council

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Sincerely, Mrs. Sylvia Braverman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMTgwMjI0NDo3NzU5Yzo3YjNiNmE0MjU5NGU1ZDJlNjVjYTBhMzVjYzRhNTA0NWI4YmEyYmZlZjNhNTI4NWI4YjU4YjNlNjk1ODpmOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcF1l0NVcNg___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMTgwMjI0NDo3NzU5Yzo3YjI1MzA5NGJkMzJkNzU1MTVkMmMyZmEwZGJmMGRhNzU1YmQ4N2UzOGEwMjQ5ZjU0ZjdkMjRlYmFkZTk3NGFkNzA5ZmE4YTo6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMjI0NDo3NzU5Yzo3OmFlNTY0MDhlYzQ3ZjQzNhM2ZlZjAyY2Q2YjE3ZjFmMTkwMDdlOGI0ZjM1YmZlMDc2YjE5YmEyMzJmOTI0ODhjZjJlZmEwZTY5NzY5YzA2NjQyOWIxNjgwOlQ6ETg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng050925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMTgwMjI0NDo3NzU5Yzo3YjI3YjY1YWI5NjQzZGFiMzcwYTVmZTk1YTkwYzdmNDc2YjE5YmEyMzJmOTI0ODhjZjJlZmEwZTY5NzY5YzA2NjQyOWIxNjgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMTgwMjI0NDo3NzU5Yzo3OjcwOGI0MjE2ZmUzZDA0MGMzOTZkZDI0NjI2ZmNmM0OTcwMmQzZGExMzVmOTc1YzY0OTExNjkyYTRmMjg5ZmE2NjE5NjI0NmFjMDgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkcxy8l0yo___.YXAuOm5wZHQyOm5lbnogZDZiZjVkYWJkZWJkMDgyZThjOWNmMTgwMjI0NDo3NzU5Yzo3OjUyMTk5N2JkY2M0ZmY2NjU1MjVmN2ZlZjNlOWE1YWI5NWE3OWVjZWQzYmYxN2FlMzc3MTBhMTU1MmIwZjI1NTQxYTYxN2NiNmM1ZjgwOlQ6ETg

Sent from my iPhone

From: Judith Schwartz
To: karin_reuter@concentra.com; reporter@thebrentwoodcall.com; news@theg.com; pressoffice@theregent.com; reporter@thebrentwoodcall.com
Cc: Cecilia_Kopeck (BOS); Jemina_Alva (BOS); Leila_Khaled (BOS); Chair@all; Board of Supervisors (BOS); Ombudsman; senator.wiener@senate.ca.gov; assemblymember.rivas@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:28:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)
It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.
Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.
According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'
By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Undersized that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)
Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.
In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)
Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.
We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judith Schwartz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993766___.YXAzOmNmZHQ6OmE6bmo3OGU4NjExNWE1YjdiMzZjZjBkZGIyNjY0NjZlZjBkZGIyNjY0NjZlZjBkZGIyNjY0NjZl

From: Robin
To: beth_newton@concentra.com; cornerstone@rothcmedical.com; jenners@mpi.com; marcwaldron@hotmail.com; marvin@rothcmedical.com
Cc: Cassilly, Angela (BOS); Ipenna, Alisa (BOS); Lenk, Daniel (BOS); Cherofsky; Board of Supervisors (BOS); Cloudmoney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffekorn@sen.ca.gov; Anna.Caramagna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:28:52 PM

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cc: Press, City Council

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Sincerely,
Robin Goldstein

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6l5VVNg___.YXAxOm9mZHQyOmE0bmxnMGJkZjQ1YzExNWIzOGU2OGE5YTA0N2ZlM2IwMDJlMmX3ZjgxMDU3NjE3ZTIxYmQ5ZGE4ZGI0ZTk5YzVlMGZkNGVkMDUzZmVmNDFiZDYxMzMxODU4ZTlkNjZlYjZlOTpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQyOmE0bmxnMGJkZjQ1YzExNWIzOGU2OGE5YTA0N2ZlM2IwMDJlMjIxZmU0MGJlZjA0ZGNkZGVlYzE1MGY5NzY5ZjJmZmY2NTY5OD0fMWU5MzQ5YjBkY2Y4YmJhMzU5ZGEwN2U2YzI4ZWFlYjJlY1Zjk2YjgwOlQ6Tg
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(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQyOmE0bmxnMGJkZjQ1YzExNWIzOGU2OGE5YTA0N2ZlM2IwMDJlMjc3OjRlNmM1ZDI4ZmE3ZWE5ZWI1MmQyZjE5ZGI1ZWU1ZGVkZTI5MzY5ZGI3NWZlMmcwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Mona Goldstein
To: kaplo_mayoral@oregonlegislature.gov; mayoralofficeinquiries@portlandoregon.gov; pmayor@pdxmayor.com; mayorwheeler@pdxmayor.com; pmayor@oregonmedical.com
Cc: Calvillo, Angela (BOS); Bonilla, Alisa (BOS); Leplo, Daniel (BOS); Overland; Board of Supervisors (BOS); Ctyattorney; jeromy.adams@oregon.ca.gov; powerbymember.honey@oregonlegislature.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Please! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:29:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZE6DUV3Ng___.YXAzOmNmZHQ:aOmFiBxnoiUNoYJZDYwYzY6NTQ5ZDQ5OTdkNzU1ZTBhZGZkNmVkMjc3OjMyMzdlMTUyZTI0NmIwMzNjNmNkNzE4ZDk2YWRkMzFjOmI2MDI5OjY2MzNlZTdlZTI0NDZmYTc2NDM5ZTBkZTgwOkY6TG
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ:aOmFiBxnoiUNoYJZDYwYzY6NTQ5ZDQ2OTdkNzU1ZTBhZGZkNmVkMjc3OjFjNmk6NjQ3NjU0YTdhZTlNDgODQwZjg3M2NkOTBmOWM3YTkzNWRjYWY4ZGZjOWWZhZmZkYTAxMWI4MzczMzgSYTZkZTpwOkY6TG
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Mona Goldstein
Sent from my iPhone

From: Wendy Stern
To: kayla_mastandrea@pressma.com; patientinfo@concordmedical.com; pressoc@mac.com; pressworkbook@pressma.com; mtaylor@palacemedical.com
Cc: Cecilia_Kopnick (BOS); Ilyssa_Kirk (BOS); Leyla_Daniel (BOS); Cfarchie@; Board of Supervisors (BOS); Chairmn@sc; senator.adrian@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:29:47 PM

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjoyNDc1ZmM1ZjY5OjBlZTE0ZGNlZjZkZjhmMzExZTgwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NYV7Ng___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjpmZTo3NTU3MTQxMGE4ZTcyYzI1ZTo5NTU3MTQxMGE4ZTcyYzI1ZTpmOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjoyNDc1ZmM1ZjY5OjBlZTE0ZGNlZjZkZjhmMzExZTgwOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjpkMmNkNTA5ODNmNmg2NzcyZGY5YWRlNmEwNjU3YWRkMGQ0YzY4ZDY3YTIyNWQ3YTk5ODMwZWJkZWU3Nj:2MzEyMDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjpiNGU5NjVkOGIxOTk4OTY4ZTY2NjY5NTI5MDk0ZjI2ZjA5NTI0ZTQ4ZmRmMTE3OTIxYTA5ZCYxMjE0MjpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9z0l9o___.YXAxOmNmZHQ6OmE6bzo5YWU0ZTo3MWFlOTYxZmNjNzBlNzI1ZjYxMDI0ZjM0NjA0ZjNjYzM0ZjkxOmE6NjoxMjk1OGIxMjk0ZjU1YzE4YmQzZjI0MzY1ZjM2NzYxNDAwMGY5YjhiZWUxYmE2NGM3OGIxOk4TIc2MnIwMDk5MzIwYzpwOlQ6TQ

Wendy Stern

From: Daphne Orenshein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:29:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daphne

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Anne Fuchs
To: [redacted]
Cc: [redacted]
Subject: Urgent NOW Content: Inappropriate Symbol Worn by Healthcare Professional at Parkins Hill Concentra
Date: Tuesday, January 28, 2025 12:30:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically seen to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anne Fuchs #EndJewHatred

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bnpkYTM0YmU4Y2IzNTEyMmUyZWUzYzZmNzk6MmI5ODdmNjo3OmUzODQ6MjFlZDJkNjYwOTQxMmNiOTkzNjQ3MmQ2ZGUwNmQzZGUwNDg2ZGUwNmNiNTU1ZmRhM2NhZmVhZTBhNzJlY2U5Zm

From: Shira Lipton
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:30:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dr. Shira Lipton

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69860306___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OTJmOmNlZmI4MDk0MjU3MzA0NjI2NzQ3ZGY2NzI5MzA4ZjI5YTgxMzg5NDNkZGZiMDI0ZjE3NzNhNTI5YzRiMWI1MDc2NTcwcGk6YTg
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=g-Z1fdXbVVNg___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OTJmOmNlZmI4MDk0MjU3MzA0NjI2NzQ3ZGY2NzI5MzA4ZjI5YTgxMzg5NDNkZGZiMDI0ZjE3NzNhNTI5YzRiMWI1MDc2NTcwcGk6YTg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OTJmOmNlZmI4MDk0MjU3MzA0NjI2NzQ3ZGY2NzI5MzA4ZjI5YTgxMzg5NDNkZGZiMDI0ZjE3NzNhNTI5YzRiMWI1MDc2NTcwcGk6YTg
/https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/Israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OmFiY2E6OjBmNzM5YjNhNmEzZDUxOTU2ZWViYTE0MmJmNTVlZTc1MmQ4Y2Y5MjU0Nm U5MDNkNzBmZjgxYmRhZDIjZmFjODpwOkY6Eg
(4) https://url.avanan.click/v2/r05/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OjhjZWU6ZTU3ZmwMGZiOGI3MzJiOjY3NjY3RkYzVmZGJlZDFlMTc4M2FlNmNmNTlhMTM1YjgwOkY6Eg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxrQ8f0vo___.YXAuCm5mZHQvOmFiOmptYzMyZWVjNjA0YWJhYzRmZWZiYTMyYWU2NjQ4NzZjYzo3OTU4YTBjZDQxYzMwZDA4NTM2NDQxNWJkYTU3MTJhMDc2MTdiYzJlODcwZTY0ODI0YTY1MTNiYjg5MWYxYzIxMTAzOGM4MmswOkY6Eg

From: Bubbymom Kay
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:30:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Klein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Boris Gutko
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:31:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Boruch Gutko

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: BENJAMIN LANG
To: beth_newton@concentra.com; pcrenick@potrerocmedical.com; pmason@cmpc.com; marcuatkins@kcogov.com; mmayo@potrerocmedical.com
Cc: Castillo, Amanda (BOS); Soriano, Alisa (BOS); Luna, Daniel (MYR); Cheng,Leif; Board of Supervisors (BOS); Clerkforms; mayor.wagner@sanjoseca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:31:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.clicktv2.io/01/___https://www.bbc.com/news/uk-england-london-68803760___.YXAuOnNmZHQyOmE6bmpvMjcwYjU3MDY0ZDI0NmI2ODk4ZDUzMmY0OTpkcMlgSOTo3OmI1YTM6MTIx5ZMyZTIxOTQxMDg2YzY4NGY2ZTVkdWI2ZTdlMzI5ZDVhYTVkMDpwOlQ6Tg
(2) https://urldefense.clicktv2.io/01/___https://www.youtube.com/watch?v=g-Z160NYV9g___.YXAuOnNmZHQyOmE6bmpvMjcwYjU3MDY0ZDI0NmI2ODk4ZDUzMmY0OTpkcMlgSOTo3OmI5NmM2NmMyZTY4ZmE3MDk2MDg1YTY3ZWU3ZjY4YzM0ZjE3ZGZkZWZlN

From: mimi_au@icloud.com
To: kevin_mayor@toronto.ca; mayorpublicliaison@toronto.ca; gerald.lee@toronto.ca; mayorpublicliaison@toronto.ca
Cc: Calvillo, Angela (AO); Ipsenza, Aida (BOS); Lazlo, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@mail; jennifer.adams@toronto.ca.gov; assemblymember.trainer@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:31:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQxOmFlOzgyOTk4ZWYwMjY1ZTZlNzA0YWVlMDY4ZjY2ZjY4ZWM0YzozZTE2NjoxOGmExYTUzN0NlOTM0NDNiYzUxNzU1MzQ0MmI3ZjY2ZmNTAyOWVlMDc4YmE1NjU2ZjY4ZWM0YzozZTE2NjoxOGE2NmM0OGM4MWMyMzY1ZjQ2MmY4

From: Deborah Stein
To: keith_rawlins@concentra.com; somerset@notes.tmedical.com; pnaves@hcpc.com; marcwatkins@hcopac.com; marcy@tetermedical.com
Cc: Cecilia, Angela (BOS); Ipemca, Alisa (BOS); Lane, Daniel (BOS); Cheryl.ball; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:31:33 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Stein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHOxOmE6bzqYTIxODYyOTVjZjU3MjRlOWI0MDA2MTUxZjExNmI1YTo3OmQxNjY0NmIyYTNiMzYzZDYyMzVlMjIyZWM5MmIzOTgwMjQxY2JkOWZiNjZmNDIxMgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ6SNVUNg___.YXAuOnNmZHOxOmE6bzqYTIxODYyOTVjZjU3MjRlOWI0MDA2MTUxZjEzNmI1YTo3OmVlN2YtYWU4OTk0MDktMDk5ZS0wZTE0N2M3MDdmOjo6YzZlNzA5NWQxMjZkYmE4MGM5Yzk1ZmM2ZjMzYzQwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmE6bzqYTQxODYyOTVjZjU3MjRlOWI0MDA2MTUxZjEzNmI1YTo3OjQwMGM6OGQ1YTItZmZjNjhlNWQlNzkyZGY3YjY2YjhjOTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/5th/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQyOmE6bzqYTQxODYyOTVjZjU3MjRlOWI0MDA2MTUxZjEzNmI1YTo3OjZhMDE6NGE4NGM3NWQlNjZGYxYzgwMTNhMzBiOTgyZTE2ZjgtNmJhM2E5MTFiMGQ4MjY5NjdmZDk2ZG2MZZjMTcxMgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQwOmE6bzqYTIxOGVjZjU3MjRlOWI0MDA2MTUxZjEzNmI1YTo3OjQ5ZWU4NTZlMDY3YWI3OGY1ZWY2MjU3ZjI1YzNiOGMzRjQ1Zzc5NTNkMTFlYzFiN2I0ZWIxZTI0NTE0ZGE3YzNlOTRlOWI0MDQwwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckrv9z0xo___.YXAuOnNmZHQwOmE6bzqYTIxODYyOTVjZjU3MjRlOWI0MDA2MTUxZjEzNmI1YTo3OjVlMDUtMmJjNjgyYWMwNjBkZjEyMWI2NmI5NWM2OGFiOWRjNTgyMDI0ZGVmZTlyYzJiMmIyYTY2N2ZlZGNhMDY3YmQwMDgwOlQ6Tg

From: [family](mailto:)
To: family_inquiries@concentra.com; concentra@patientmedical.com; patient@hotpr.com; pressdesk@hotpr.com; inquiries@patientmedical.com
Cc: [Calvillo, Angela (BOS)](mailto:angela.calvillo@sfgov.org); [Somera, Alisa (BOS)](mailto:alisa.somera@sfgov.org); [Laxa, Daniel (BOS)](mailto:daniel.laxa@sfgov.org); [Chan(sfgov)](mailto:chan@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); Yik@sfgov.org; sarvate.sanjay@sfgov.org.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Alexis.Fonarow@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:31:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sandy Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZ0QxOmE6bzoxMWQ6OTg2ZTIyNjNiNWM0ZjFmMzJmZGJEYTU4OGk3Mjo2OTMzNzY2ZmE0YzU4OGk3MjozOGQ3ZTIyNjNiNWM0ZjFmMzJmZGJEYT

From: Andrea Allouche
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:32:01 PM

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cc: Press, City Council

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Sincerely,

Andrea Allouche

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Name]
To: [CEO_Concentra@concentra.com] [Corporate@concentrahealth.com] [Ethics@Concentra.com] [Executive@concentrahealth.com]
Cc: [Mayor@Pittsburghpa.gov] [Jeremy.Shapiro@Pittsburghpa.gov] [Theresa.Kail-Smith@Pittsburghpa.gov] [Corey.O'Connor@Pittsburghpa.gov] [Bruce.Kraus@Pittsburghpa.gov] [Barb.Warwick@Pittsburghpa.gov] [Deborah.Gross@Pittsburghpa.gov] [Erika.Strassburger@Pittsburghpa.gov] [Anthony.Coghill@Pittsburghpa.gov] [Ricky.Burgess@Pittsburghpa.gov] [Theresa.Kail-Smith@Pittsburghpa.gov] [Corey.O'Connor@Pittsburghpa.gov] [Bruce.Kraus@Pittsburghpa.gov]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pitcairn-Hill Concentra
Date: Tuesday, January 28, 2025 12:32:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pintero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Barbara Perkal

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OjMwZWQ6OGJkOWY2MTUzNTA3ZTg0NzJhMjNkYWVlMDUxOWJlNzQxNjUyNWI5NDBmeYzZlMzVkODVmNGFjM2RlMDE2NmUzOTg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56SNVY9g___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OmQ1NDAtMTkwMTYxMDRmZTdlYWE4YzQwYjY4YTUyM2I3ODBkZjhmYzE3YjY3M2E4ZjgzNGZlZTU2MDc0MmgyMWYyZDg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OjMzMDUyOGZmNjMGIxYjgxNQyMjE2MWFkZDZmZjllYjg5MzgyNjMxOTdjN2IyOGIwNWUxMzBlNzIyZGZkZmEzNTAwMTdlZjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israengil300925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C500%20wounded%20Palestinians%20terrorist%20attacks___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OjNmMzgtMjFhMTQtMDBmNzQ2LTkwMTAtNWQwYTZlM2M3M2BOTNmNDEzYmZmYjg0MGFhODpt0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OjI2OGY6YjhkZGIxNmE1YjMzYzgzMDImNmE0OWUzMGY0YjRiODlZmZTYlNmp0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcv9df9vo___.YXAzOnNmZHQyOmE6baxo4NmE3NWI3M2U5OGQ0YmQ4OWU1NjM2MTEzMTRjN2hlZTo3OnZlOWM6ZDM3ZTY5ZWE3YjktMjVhMjJkMmZjZGU5MmE0N2ZkODkkOGI0bOGZlOWM0OWNkOTFiMzJkZmM1ZWU1ZmVhYTk6MDp0OlQ6Tg

Sent from my Galaxy

From: mirjahanifa@icloud.com
To: kwok_maureen@concentra.com; carmenrodriguez@medical.org; press@thepc.com; pearsonbrian@browser.com; pierce@whitecreekfarm.com
Cc: [Jacobs, Amanda (BOS)](mailto:Jacobs,Amanda(BOS)); [Jennings, Alisa (BOS)](mailto:Jennings,Alisa(BOS)); [Lane, Daniel (BOS)](mailto:Lane,Daniel(BOS)); Chen@aol; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); CivicAttorney; ernesto.salerno@concentra.ca.gov; jessenovember.harvey@passembly.ca.gov; Krista.Pfeffelkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 12:32:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
The Essig Family

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3Ym5vMDk6OGM2MTM3NTM0MmMtZTU1MWY4ODk5YzI0ZGM5MDE2NGVkMjYTQ2ODE3MzY1Y7dkNjgyNzpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fU66NVYNg___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3YmI3OiIxNZQ5NDA5YmQtYTRlNDUtYmQyZDFmMDE5ZGVkN0I6dG9wOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3YzoiOjNhNzQlOVwiVmMTRlY2UxMWZlMDM0YzoxMzg2MTlmNGJkODQlMWVlOiOx-NjBiZDY3YTRlZDdkOTMyYTk3NWEtMWJiNTNjODpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng010925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks+___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3YmI3OmQ0YzI0ZTBhMDVkZTQwNTY3ODI0OTkwYWVhY2U0MzM0YzoxNiNGFkOTiJNjFkNZFlOTA3ZjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://analyst.hbs.edu/20th_century/hamas.asp___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3YmI3OmE4ZGU5ODI2ZTMtZmI2OTAyMTJmeTZiOTYyY2E2ZDg2NzY1ZjZjMmI5YzgyYzI4MmViYjJkNDkzZWIyNWI0MjdiOWRkYmRjOTJiYjNjZlOTA3ZjpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wdzvr9d9vo___.YXAzOnNmZHEyOmE6bmo1ZjlhNTcwNjhlODQ1MGU0ZTA3ZjAxMWYtOGZiNzk3YmI3OmNDk5ODIzNDNlZDU0NjQ3NzJiOTNmMGNiNGFmNjZkNmM1OWJlZjBiNTYxNWYxNjNhY2BhNWM4MTg4MjZlMWYxYzpwMDpwOlQ6ETg

From: Danielle Feuer
To: karen_swanson@concentra.com; concentra@cityofcrestedbutte.com; press@rmpr.com; news.workers@denver.com; press@cbvalleynet.com
Cc: Carullo, Angela (BOS); Epstein, Alice (BOS); Lacis, Daniel (BOS); Chan(sf); Board of Supervisors (BOS); Chan(mayor); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eisenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:32:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6ImgzMzM3MGMxZTEwMGMxNGQxOGM0NmIyMjY3ZTNhMGUxZTc3OmI3NzM2NjY2ZTNhMGUyZTc3OjgwZjI0MzdmNGZmNzY4NjM4NjY3ZTNhMGUyZTc3OjQ0ZTlhMWRjNDlhMjNjYjJhMzEyODU5MjQwYzVlNmZmYmFkMjg5ZGFkNzExZQ3ZTdhYmI5Njc1OWQyMzNlODU3ZTE0MmpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OVVYng___.YXAzOnNmZHQxOmE6ImgzMzM3MGMxZTEwMGMxMzNGZjoxOGM0MmIwMjY3ZTNhMGUyZTc3OjgwZjI0MzdmNGZmNzY4NjM4NjY3ZTNhMGUyZTc3OjU2ZGJlZmEyNjBlYZE0MTk4MmU1ZGUxZTY2YWRlMmI1ZTE3YTdkNTpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6ImgzMzM3MGMyZTEwMGMzNzQxOGM0NmIyMjY3ZTNhMGUyZTc3OjRkNWE0ZjExZDY3N2QfYzE1Y2QxMTIxOGJlMGI0NzgfMWU3NjFlYjc2MDIyYzU4MmU1ZGUxZTY2YWRlMmI1ZTE3YTdkNTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20those%20people%2Cand,1P%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6ImgzMzM3MGMyZTEwMGMzNGQxOGM0NmIyMjY3ZTNhMGUyZTc3OjQ0ZTlhMWRjNDlhMjNjYjJhMzEyODU5MjQwYzVlNmZmYmFkMjg5ZGFkNzExZQ3ZTdhYmI5Njc1OWQyMzNlODU3ZTE0MmpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/buttons.asp___.YXAzOnNmZHQxOmE6ImgzMzM3MGMzMzM5OGIzOGM0MjBlYjE3YjE3MGNjYjE3MGNjOjE4YjE3MGNjOjg1NmJkMTI0ZDNjZjE3MGNjOjE4YjE3MGNjOjg1NmJkMTI0ZDNjZjE3MGNjOjg1NmJkMTI0ZDNjZjE3MGNjOjg1NmJkMTI0ZDNjZ

From: Lauran ZLOTOLOW
To: laura_newcomb@sccgov.org; supervisor@supervisorwasserman.com; sdirector@bos.lacounty.gov; supervisorkuehl@lacounty.gov; supervisor@solanocounty.com
Cc: Carrillo, Amanda (BOS); Espinoza, Alma (BOS); Lopez, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Chairman@bos.lacounty.gov; supervisorsupervisor.hayward@waverly.ca.gov; supervisorsupervisor.hayward@waverly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:33:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lauran Zlotolow

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzCtuNmZHQxOmFiOmo0Ojg4ZjM5ZDdkYmE5YjM4NTkwYjhiOTNmZDhhNGMxYTo3OUAxNDg4MTM0YjI0ZGVhNTMzYmI0NDU4NjdhNjgwZjNlYzk4ZDg4NjY3NmVmNGI1MjpwOlQ6ST:g
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=qcZJ6ISVVNg___.YXAzCtuNmZHQxOmFiOmo0Ojg4ZjM5ZDdkYmE5YjM4NTkwYjhiOTNmZDhhNGMxYTo3OUFXZjI6OGM2NGIxYjBhNjI0MjhlOTc4YmVkZWZmOWZlNTEwOGU2NDU0NmQzNzY0NzVmOTc2YjI0ZDBkMDUwMjA0enFjMDk4ZTM1NmNiODc5MTMxZjE3ZDpwOlQ6ST:g
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2C#google_vignette___.YXAzCtuNmZHQxOmFiOmo0Ojg4ZjM5ZDdkYmE5YjM4NTkwYjhiOTNmZDhhNGMxYTo3OmM1YmY6OTIxMWU1YmY6OTIxMWU1YmY6OTIxMWU

From: Adam Mostyl
To: karen_newland@ontario.ca; premier@ontario.ca; minister@mah.gov; mpp.wong-tam@ola.org; mpp.wai@ola.org; mpp.bell@ola.org
Cc: Carr, Angela (BOH); Bereza, Alex (BOH); Lysk, Daniel (BOH); Cleeland@; Board of Supervisors (BOS); Councillor Troy; senator.arnold@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawara@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:10:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHQvOmE6axxxZDZjOGI5NjkzZjgxNTlhYjhlYTI0NjAyZWNkZjgwNDo3OjVlNGI6MGJkYWI4NTUvYzNjo1NzI5YzNiNiokdMDJkOmNiYzI2MzFmNiVjN2VmNTM4YTpwCk5YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVQ___.YXAzOmNmZHQvOmE6axxxZDZjOGI5NjkzZjgxNTlhYjhlYTI0NjAyZWNkZjgwNDo3OjM1MzcyNDU3MDNlLVYtbkmUxUdoQDMzUyOTdmYzI0ZGEzOTM4YzI0ZGEzOTM4YzI0ZGEzOTM4Y

From: Bubbymom Kay
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:33:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Klein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: shayarsh kamrani
To: karen_newman@concentra.com; mmorris@phillymedical.com; pmuir@mac.com; mayorpollock@phillyrec.com; mayor@phillymedical.com
Cc: Gauthier, Amanda (DCH); Jemmott, Alicia (DCH); Lucas, Hannah (DCH); Chairman@; Board of Supervisors (DCH); Chairman@; senator.wagner@senate.pa.gov; senatorkamenetz.henry@senatorphila.com; senator.santarsiero@senate.pa.gov; Kevin.Pfeffer@mail.house.gov; Anna.Forrester@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:33:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sherry Hazan

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOmNmZHQxOmFiOmo4MzNlYzE2NTMwMzkbMmRlOjM3MGUxMzA1NjBlOjYzc4NTo3Ojc3cyZDE6OTJmNzI5ZWBlOGUxNWZlMjIxMTBkMjIlYiMzMTAwNcVzOGQ5MDJlYzA5MGFkZDE4NDY5MzIlNTc1M2I2MWY1MTgwOlQ6ETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6l5VVNg___.YXAuOmNmZHQxOmFiOmo4MzNlYzE2NTMwMzkbMmRlOjM3MGUxMzA1NjBlOjYzc4NTo3Ojc3cyZDE6OTJmNzI5ZWBlOGUxNWZlMjIxMTBkMjIlYiMzMTAwNcVzOGQ5MDJlYzA5MGFkZDE4NDY5MzIlNTc1M2I2MWY1MTgwOlQ6ETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQxOmFiOmo4MzNlYzE2NTMwMzkbMmRlOjM2ZjA1MzA1NjBlOjYzc4NTo3OjhjMmM0MDU3NjY0MjM4ZTY5ODI3MGMxMGM4MTc3OjE5NGJmOmMzA1MDU4MjgxZmFjMzNiMTg4YzM2ZjJkZGZiZjBiNDQjMjgvvOlQ5Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaa58/statements/israeng020925.htm%23:~:text=Tragically%20%22for%20the%20people%20and,195%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQyOmFiOmo4MzNlYzE2NTMwMzkbMmRlOmQ1MGUxMzA1NjBlOjYzY0YmM1MWEwYTI0YWYyNmEzOTIpZTIyMzNjNjNlOGUxZjgvvOlQ5Tg
(4) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQyOmFiOmo4MzNlYzE2NTMwMzkbMmRlOjM3MGUxMzA1NjBlOjYzc4NTo3OjhkMWU5ZmVlYzE2Mzk5OWIzZGI1YjI0OWZlZjZlZDk5NTk1NjMxZTY2ZDExOTdkZDE1NmY2OWZkZDM1MjMzNjMWE2OTUxMDIzOGE5Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxvx9d99o___.YXAuOmNmZHQyOmFiOmo4MzNlYzE2NTMwMzkbMmRlOjM5MGUxMzA1NjBlOjYzc4NTo3OjE5ZTc6YjI1YjI0ZDBmOTlkYjQ0NjRjMDdlZWJjOTVjMDM2OWE4N2IwZWZmNWE3OTM3NzQxZGVlMjgvvOlQ5Tg

Sent from my iPhone

From: ilez
To: karth_mayers@concentra.com; nurserick@centuramedical.com; pmayo@mac.com; mayoworkline@bmayer.com; pmayo@centuramedical.com
Cc: Cabello, Angela (BOS); Bonilla, Alba (BOS); Leite, Daniel (BOS); Dworkin@; Board of Supervisors (BOS); Chairmoloney; jamaine.jones@concentra.com.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:33:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I4MjA1NGYyZTY1NmI5ZTIxOGwtLXJMeQ1ZTIkAMTBOTg1Mm5lMDVmNzJkZlBsMzg0ZmJkNWI2ZGVmNDg2OWU1ZDpncOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cZE6OUV3g___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I4MjA1NGYyZTY1NmI5ZTIxOkA1OEtMDI0YzE4MTBkOGI1YzoMjZlZDZhZjY1YTM0MjdlZjM4MTgxYmEzNjQxNDhkMDU5NmQ4ZmMyMzFjNTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gtoogle_vignette___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I5MjA1NGYyZTY1NmI3ZTo3OjY5NDQ5NzQwNDE3NjQ5MzcxZTFcdNjU1MDQ4MDRkMDU5NmQ4ZjJmNzZlY2NhYzI3MQ2ZjJmNzZjY2NhYzI3MTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I5MjA1NGYyZTY1NmI3ZTo3OmVlZTM0ZWYtYmQtMjk3NDEzMWVkMmU1NWFlYjkzZGVmNDg2OWU1ZDpnOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I4MjA1NGYyZTY1NmI3ZTo3OjIkMmM0NzVlNmBjOTAxYmE5OWNlMDdlNWFkNGExY2Q5NGE4OTM5YzcxZGJmOTcyMmNmN2VjZDZhZjY1YTg2OTAyMjpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9ekxvd98pvo___.YXAzCm5mcZHQyOmFiBxgtNDNlN2NmODFkYmI0OGVlN2I5MjA1NGYyZTY1NmI3ZTo3OjIyc4OTlQ6YTU2MDg0ZGI5YzVjZjZmYzcyZjkxZWQxMDE0MGUzMzwxMC1kMjdlMDE2NTM2MmY1ZTBhOWY6OWE1NGM4NEJmNzpnoOkY6Tg

Ben Kohanim

From: daphne@protonline.net
To: karen_newton@concentra.com; outreach@veteranmedical.com; pressoffice@vmc.com; pressworkbox@brewster.state; press@frankenmedical.com
Cc: Calcutta, Angela (BOS); Bjerkness, Alicia (BOS); Leila, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@vmc; senator.warren@brewster.ca.gov; assemblymember.harvey@assembly.ca.gov; Kylea.Pfefferkorn@leo.ca.gov; Anna.Esparza@leo.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:10:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daphna Reth

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOmNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNjQ5NDQ1MzVmMmo3OTI0OWo6NDQwNTZmOmNhNDA5YmZhZGY2ZTA0MDE5NTg4OTBmMjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAzOmNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNjQ5NDQ1MzVmMmo3OTI0OWo6MTBkZTYyZmY0NjM2MzI5MWVlOTIwOTlhMTA5ZTBkMmY1YzZTlNTMlNjNlOmMzZmNjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNjQ5NDQ1MzVmMmo3OjU3wMGY6NzJlNmYyOWY4OGM4NDhiY2NjZGI4ZTVlNjg3Yjc0MWNlMmIkMjU3YWM0ZWM2YmZlZjQ5OWMtYjg2NmUwZDY1OTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20IPCs%20operate%20Palestinian%20terrorist%20networks___.YXAzOmNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNjQ5NDQ1MzVmMmo3OjVlYmM0YTI5YWM3NTZlMWEyYTM0NjZkNDMzMTF0OGUzNGIwNzE3NGE5MTg3YzNlZWU2ZmEwMjExMjEzMjY2ZjRkYTU3NGU0MTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://insider-law.yale.edu/10th_century/hatred-as-ego___.YXAzOmNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNjQ5NDQ1MzVmMmo3OjA5MGI0MzBlYWY0ZGI0OjA0OmRjZGNjUzZjJhZTgwMjQ1NzZjMDJlNTc1OTQ0OjAxNmEzNzQ5MzkzYTk3NmE3ZGUzNDJlNDY4NzMzZTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx5d99vo___.YXAzOnNmZHQzOmE6bmxsMjlmYzlhZTE4MmQ1NzUzNjZlZTBiNTBjOTNjZjo4OTNmOjMDM0ZhNTc1OWY3ZTFlNzE4YTlmNTBiZTI0ZTAxYTI0MDI0NTc1OWY3ZGY4NzcxMTpwOkY6Tg

Sent from my iPhone

From: victoriaf@icloud.com
To: kaleb_mayfield@concentra.com; customercare@ohsu.onmicrosoft.com; pressoffice@oregon.gov; pressoffice@oregon.gov; pressinfo@selectmedical.com
Cc: Cabello, Angela (BOS); Berkley, Alisa (BOS); Leon, Daniel (BOS); Clerk@pdx; Board of Supervisors (BOS); Ocasio-Hinkle, Jasmine; senator.wyden@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfefferkorn@mail.house.gov; Kelsey.Pfefferkorn@mail.house.gov; Kelsey.Pfefferkorn@mail.house

From: Cheryl DeSure
To: karen_meares@concentra.com; nurserich@centermedical.com; pmayo@mac.com; pmayoatlaw@bellsouth.com; pmayo@pmayomedical.com
Cc: Cataldo, Angelo (BOS); Epperson, Alice (BOS); Leslie, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chairperson; peterson.adams@pcgov.ca.gov; propertyownerchair.hensley@pcgovmail.ca.gov; Kristin.Pfeiffer@pcgov.ca.gov; Jenna.Epperson@pcgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:20:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl DeSure

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f36___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5Yjo5OjIzMzk5NGFmOTExMzM0NjcwMGFmMzQxYjI4MDQ1ZTBhNDM5MGU1ZTgwZjY1ODg0NTgwOjE6OGZjZTBhNDI1NTgwOEQ5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56tNVV9g___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5Yjo6MzMwMWE0ZDk2MTQxNWU3OTMxMzNlZTk4ZTI5MTY5YTc2MDEwZTI3ZWE0NTk4MTQyZmM0NTk3NGMwOTk1YWE5YWNhMmmF0ZQ5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5Yjo3OmYxMjM0MTI0NWM1NmZjZjRiNzk2NzlOTI0Mk1YjE3MTY2MGY3MGJmZDgwMDNkZWmY2Y1NzZkNDQ2MWY4YmNjQxNTM5NGMwYjgwOlQ5Zg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5Yjo3OjBhMGY0MjI0ZTY4ZgeYmNkZTM0MzM5MjYwNzVlYTcxYTQxYmYxMmY3NDc5Yzl1MzU3OWMxNDk1MDAyZmQ2MjY3MmRhNTgwOlQ5Zg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hmas.asp___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5Yjo5OjkzMWU1ZjA3OTdlZTM4YmFlNmUwMjdkMTcwODg2N0RhM2ZmNDFlYTc4NzY2MTIxMWE4MGY1MTQyYTVkZWJlMDE0MmZlMDgwOlQ5Zg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cr5wkxvr8d9o___.YXAzOnNmZHQyOmFiOnowNmVjZGQwOGFjNmVjNjlyZTdjZWEwNGQ2OWY1ZjE5YmI3OjU3NGRjYYINzhjZC4wOTdiZDUxZiAwNTUzNGFrOTIyNmE4MzIyMmI1ZjI1eNZlOTA2NGE2ZGY5NDY2MGU3ZGYwNDQ2MGE5Zg

From: Ed Goldberg
To: kaplo_matters@concentra.com; mcarroll@phillycoverdell.com; pmayer@mwe.com; mtarnapol@kmcovey.com; mkaye@centercityrental.com
Cc: Castillo, Angela (BOS); Gimbrone, Alisa (BOS); Lapik, Daniel (MAS); Overstreet; Board of Supervisors (BOS); Quattrocchi; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:20:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ed Goldberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOjI1ZTY2MmUzYzY3NTE0MmY1ZGNlNjE0NjBiNjNlZGI0NjBkYTE1NjM4YTBkYjI1ZDU3N2Y4NDQwZjFlYzQwZmUzNzZiMzgwOlK6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360NVVNg___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOjI5ZGM2NjQ5ZjA1NDM5YmNiYTY4ZjI0ZDBlYmNiZGZkMzY4ZSI2MjBkNTBiMjgwZDE1YWNlYTk1ODBlOWM0ZjI4MDA5ZTI0MSI2ZjcyNzpoOlK6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOjI2ZGNmZGM2MmEyZmU1YzxMjElMWY0N2VhNDBkYiOWJmYWE0N2NkNmZlNzU1ZTk1YjpwOlK6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20hectares%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOjIwZjc0ZjY0MDQxZmM0M2FjYWExZTk3NDQ4NzY4ZjNlNDg4NzI5YWFmOjoxMjQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOjI3mI1M2E0YTYxYTEyYTBhMmFiNDk0YzIwYmI3MzM0YjY0NWU5NzI4MjEwNjY0YjMwNTI0NjgxNzI5YWFmOjoxMjQ3ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxxv8d99o___.YXAzOnNmZHQyOmFiOmoyYzkwZjFkZWFmYTY0ZmNkYzQxZjM2MmEyZmU1YjoxOmJhMDY0ZmFjY2Y3ZTNjMWQ5ZTYwNmVlMGI5ODI0M2U2Mzc2ZTkhN0tRkZmFjYzE5NDAyMjdoNmU5OTYxNnk5ZjpwNjdiNTpwOlK6ETg

Sent from my iPhone

From: Luna B
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:35:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ariane Eisman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - DO NOT ALLOW SYMBOLS OF HATE!
Date: Tuesday, January 28, 2025 12:36:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ariane Eisman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Ariane Eisman

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Hilary Kamins
To: laura_swayne@concentra.com; jonesmd@yahoo-inmedical.com; jamesm@mac.com; maryanndoyle@charter.net; maryrose@valleycrestmedical.com
Cc: Carrillo, Antonio (BOS); Bonilla, Alma (BOS); Lacy, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lowenthal@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravalho@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:27:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Hilary Kamins

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQvOmE6bzo0YzBhOGI6NTU1ZDIyNjBkOTA0ZGI0MTVjMzNkOTc5OTAxMDA0MWU5ZTVlODE5MGZiMDI0ZjM0ZjVlMzk1NjBkZTBlZjM5YzUzMzJlYjVlZmEzNjY0ZTcwOfQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6QVkYbg___.YXAzOmNmZHQvOmE6bzo0YzBhOGI6NTU1ZDIyNjBkOTA0ZGI0MTVjMzNkOTc5OTAxMDA0MWU5ZTVlODE5MGZiMDI0ZjM0ZjVlMzk1NjBkZTBlZjM5YzUzMzJlYjVlZmEzNjY0ZTcwOfQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bzo0YzBhOGI6NTU1ZDIyNjBkOTA0ZGI0MTVjMzNkOTc5OTAxMDA0MWU5ZTVlODE5MGZiMDI0ZjM0ZjVlMzk1NjBkZTBlZjM5YzUzMzJlYjVlZmEzNjY0ZTcwOfQ6ET
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,1956%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bzo0YzBhOGI6NTU1ZDIyNjBkOTA0ZGI0MTVjMzNkOTc5OTAxMDA0MWU5ZTVlODE5MGZiMDI0ZjM0ZjVlMzk1NjBkZTBlZjM5YzUzMzJlYjVlZmEzNjY0ZTcwOfQ6ET
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc0d99o___.YXAzOmNmZHQvOmE6bzo0YzBhOGI6OWU1ZDIyNjBkOTA0ZGI0MTVjMzNkOTc5OTAxOmZlZTQ6OTBkYWM2NjRY2VlMmQ2OTUwZTQyY2BiZTVjYmQyZTU0YjU3YzIxNWFkNDMzNTZkZDYxNDBkZNDFjYWNkYipwOfQ6ET

From: Gabrielle Klein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:37:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Gabrielle Klein

From: Zehava Ingwer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:37:23 PM

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cc: Press, City Council

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: rabbatbob@gmail.com
To: karin_meaney@concentra.com; jeremiah@white-medical.com; pearse@hrsac.com; marcwalters@hrsaac.com; remco@white-medical.com
Cc: Calvillo, Angela (BOS); Somers, Alisa (BOS); Lurie, Daniel (MAYO); Chan@sf.gov; Board of Supervisors (BOS); Chan@sfgov; jeremy.axelrod@sfgov.org.gov; assemblymember.haney@assembly.ca.gov; Kevin.Plethkoski@sen.ca.gov; Anna.Caravaglia@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:37:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4I6NVVNg___.YXAuOnNmZHQvOmE6bnv1ZDOxNjI3Njg4YjdlMmM3ZjQ0YjNjMWY3Y2ThMjJlMDc3OkU3MTI4YjI0ZTFmNzRjZTk4NWY0NjhiYTOwODc0ZmQ3YTI1ZWIxMGUzMGZiYjNlZmUxNzNjZjQzZjQyNzk4NDc5OGZkMjk4NDc5OGZkMjk4NDc5OGZkMj

From: Heidi Hass
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:38:29 PM

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cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Heidi Hass

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Marci Resnick
To: kasie_meagher@concentra.com; pamela@rehm-medical.com; peace@fringe.com; marycostello@hotmail.com; marcy@shelterrmedical.com
Cc: Cabello, Angela (BOS); Ipemia, Alisa (BOS); Lenk, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudrunner; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Fiteflecken@sen.ca.gov; Jenna.Eisner@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:38:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68920366___.YXAzOnNmZHQvOmE6bzowNTI4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OmEyNTU5YmY1YTc3NWE0ZGI4YWU1NjRlOTk5NmY2ZTBhNjo2NDhiNTY4MmIzNmI3OjE5YTBmMzowOjE5YTBmMzowOjE5OTg4ZWQ3ZDc2OWI3mZDhlMDcxMzg4YTkzMmZhNDY0ZTE2YmMxYjpwOjQ5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJGO1VVNg___.YXAzOnNmZHQvOmE6bzowNTI4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OmEyNTU5YmY1YTc3NWE0ZGI4YWU1NjRlOTk5NmY2ZTBhNjo2NDhiNTY4MmIzNmI3OjE5YTBmMzowOjE5YTBmMzowOjE5OTg4ZWQ3ZDc2OWI3mZDhlMDcxMzg4YTkzMmZhNDY0ZTE2YmMxYjpwOjQ5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzowNTQ4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OjkwMTY5YTI5ZTA4NmFmNzM2MiNDQwNTBjNDM0ZGY1NDQ1ZDc2OWJmZDhlMDcxMzg4YTkzMmZhNDY0ZTE2YmMxYjpwOjQ0Zg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20these%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bzowNTQ4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OjY4YzVkOGE2ZGM0YjRiZjZlZTVkMmEyMjY1OWJkNWU4ZDFiMWExMWYyOTBjNmQzMTY1ZTpwOlQ5Zg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzowNTI4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OmNhNWY0ZmQ3YjE3MmE4ZGY1YTU5ZjMyMDIxYzE0NzE2NmM5YTUxZDgyZTgxOlQ6Zg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9z09wlv___.YXAzOnNmZHQvOmE6bzowNTQ4Y2E5NjFkZjE0YjRlYzNmMzI4MDU5YTFlOTdhNTo3OmEyN2Y0OGMxMzk0ZTY5YzMxNzI0NmM4ZGZiNGNkOTJkYzQwY3NlmMDUwNmQwNjhlYTI5N2Y2Ngmo5fQ6Eg

Sincerely,
Marci Resnick

From: Sarah Blum
To: karen_newton@concentra.com; reception@parkcrestmedical.com; pmgcoc@mac.com; pmgcoastkona@hotmail.com; pmgcoc@palmcrestmedical.com
Cc: Cabello, Rosanna (BOS); Sweeney, Alicia (BOS); Ludy, Hunter (BOS); Chen Staff; Board of Supervisors (BOS); Ellsworth@sfgov.org; jennifer.gabrielle@sfgate.com; superintendent.harlow@sanmateo.ca.gov; superintendent.harlow@sanmateo.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:38:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sb

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69021166___.YXAzOmNmZHQ6OmE6bzo0OTA3ZWY0NTdhNjZkMDU4MDM2MDE1MDAxODlhYTM2OTIxOjNkYzI0YjVlOTQyMDg1YjRmZjQ5YmQ6MmJmNmZhMzg0NjkwMTdkOWEwZTEyYzY4ODdlNTBiYjZhNDBhMjFkNGQ2cyNxY5GTpwcOkYiEg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZ56NVV5Ng___.YXAzOmNmZHQ6OmE6bzo0OTA3ZWY0NTdhNjZkMDU4MDM2MDE1MDAxOGIlNTg5NzQxYzNlZTYwYzI3NGZlOTNkOGM1M3dlZjZiYzM1MmFlZjM3ZDQwNDI4YjZkMDJhNzNlEyMzZjYwYS5MZYEtg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogtpl_vignette___.YXAzOmNmZHQ6OmE6bzo0OTA3ZWY0NTdhNjZkMDU4MDM2MDE1MDAxODlhYTM2OTIxOjU1ZjI0MzQ5ZGRkMzJlZDA2NzQ3MmM5ZjMxMjQ3MWIyNjNlMzY5NjNkZjY5YzY2ZTM2ZYzNzAxOWNlNTU2NDRkOTM0NDU1ZjOGM1NDg3MgwOkYiEg
:https://urldefense.proofpoint.com/v2/url?u=https-3A__www.aei.org_articles_the-2Dinvolvement-2Dof-2Dterrorist-2Dorganizations-2Din-2Dthe-2Dpalestinian-2Dauthority_&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ie1Ra1Ra1Ra

From: Anna Ichter
To: beth_swanson@concentra.com; patricia@bettermedical.com; swanc@cpp.com; marswanson@cpapr.com; marya@bettermedical.com
Cc: Calvillo, Angela (BOS); Ignacio, Ana (BOS); Lera, Daniel (BOS); Cherchiglia; Board of Supervisors (BOS); Chuahtcheng; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:28:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHOyOmE0OnoxMTU4MzU5NWRmNDI0ZGY2N2FkMWQ4MTc0YjA2NTE2Zjo3OjhkMWMtODIzeMjE5Y2I0ZWFmNzY3OGQ2ZGVhZDgxOWY2ZjRmNWMzZGE3NDgwOWY2ZjRmNWMzZGE3NDgwOWY2ZjRmNWMzZGE3NDgw

From: Janice Benjamin
To: karen_newton@concentra.com; mchenry@petreromedical.com; gmoore@mac.com; mgonzalez@kaiser.com; mtorres@petreromedical.com
Cc: Castillo, Angela (BOS); Espinoza, Alma (BOS); Leslie, Daniel (BOS); Chan/Jon/BF; Board of Supervisors (BOS); Chan/Jon/sfgov; jessica.adams@kaiser.ca.gov; assemblymember.bonta@assembly.ca.gov; kristy.thiefkoord@sen.ca.gov; Jenna.Eisenstat@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:30:22 PM

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cc: Press, City Council

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Sincerely,
Janice Benjamin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892966___.YXAzOnNmZHQyOmE6bzplZmlzYzVlMDkxZGVmZTIxOTZkNGU2OTE5NWQ2NTNkMDo3OmFmM2E6MTAxZWNiMWI0MGRhOTMzOWFmMjhlN2FiMmNkMzZGIxOTIxMDk5ZjBkOWYyYWI4NWQ5ZjpmOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQyOmE6bzplZmlzYzVlMDkxZGVmZTIxOTZkNGU2OTE5NWQ2NTNkMDo3OmJkOGZTY5ZDUwNmQyMzkwZjNlNDEyMmM4NjU4NTQ1MmYzMTllNjE3OTRmNDlhYzOwMTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzplZmlzYzVlMDkxZGVmZTIxOTZkNGU2OTE5NWQ2NTNkMDo3OjAyNTE0MjcfMzMwMjUxYjgxMGIxNWU4YjMxYzYwMjg4MjhjNzc3ZGU0YjcxOTEyMGQlSVmOTkyMGZiZGVmZTIxOTZkNGU2OTE5NWQ2NTNkMDo3OjAyNWU0NGYxYzVlMDkx

From: Fartha Ghobian
To: karin_meyers@concentra.com; patientrights@patientmedical.com; press@nbnn.com; pressdesk@thecourier.com; pressroom@patientmedical.com
Cc: Castillo, Angela (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan-Kraft, Brandi (BOS); Board of Supervisors (BOS); Chakrabarty, Gautam; gregory.adams@sacramento.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:36:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzoyNTFhMzM0OWU1ZjA3N2QzMWEyMTllM2MyYTcxZmRmNTo3Ogo1MDgtZWZkODY4NjkzMDk2ZGVkZjEyMjGNl2NhMWJhMjAwOGQxYmE1MjNiOTpwOkY6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/50/statements/israengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQxOmE6bzoyNTFhMzM0OWU1ZjA3N2QzMWEyMTllM2MyYTcxZmRmNTo3OjI0NTY0M2Q3YzA3MGFjZWJhMWMtNjNjNWVkNjAyMDkyNmI5MDdlYWQ0NjgyM2FjZDE1OGFjYzYwODFkZWMwNGQ2NGQzNTpwOkY6ET
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Dr Fartha Fischel Ghobian

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From: Sara Falik
To: falik_sara@concentra.com; carmen@bobrowmedical.com; press@fmpc.com; marycook@bhcmpc.com; mary@whitechapelfund.com
Cc: Jacobs, Angela (BOS); Jennings, Alisa (BOS); Lane, Daniel (BOS); Chen,Brad; Board of Supervisors (BOS); Clerk@cityc; senator_wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:40:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,1.9%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQyOmE6bmo3ZDQ2MjMxMzY2MmQ5OWI4ZjM3YTFiNjg1YTU1ZWE2NTo3OjE4MzM6ZmIyZTY4OWQ2NjRjOWY1YmVmN2YtNDJlZTA3MDUyZTllZmViZTA4OWQ2OjE5Tg
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Sara Falik
Sent from my iPhone

From: Joy Pell
To: kelly_newton@concentra.com; concentra@hollywoodmedical.com; getcare@mac.com; concentrahollywood@gmail.com; concentra@hollywoodmedical.com
Cc: Cecilia, Angela (BOS); Jemmott, Alicia (BOS); Lesle, Daniel (BOS); ChatterjeP; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esposo@sen.ca.gov
Subject: Simply unacceptable
Date: Tuesday, January 28, 2025 12:40:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

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From: Susan Borison
To: kelly_meyers@compuserve.com; mayorsoffice@cityofpetroncity.com; mayor@mail.com; mayorsoffice@bigcorp.com; mayor@chatterzone.com
Cc: Carlotta_Angela (BOS); Jemma_Rita (BOS); Leila_Daniel (BOS); Clerk@; Board of Supervisors (BOS); Clerk@city; jessica.cannon@bigcorp.ca.gov; powerlunamember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:41:49 PM

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cc: Petra, City Council

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Sincerely,

Susan Borison

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BZVVYhg___.YXAxOm5mZHQvOmE6bmhkMGVkMDEyMDEtYmY0Yy1GZTAtNTOxOTc3NzEzYmI0OmY2OTkwZDAwNDk1MDk4ZTAxYTBkMTdmMjM5NzE2YTBmNDk1MzA5YzNlk1MDk2ZjdiZDlhZDg5NzQ2ZjE0OmgwOlE6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQvOmE6bmhkMGVkMDEyMDEtYmY0Yy1GZTAtNTQxOTc1NzE4YWM2Njc3OjAwNDI0ZWNmOTBkNDE5MzNmZGY3ODQ5YWY0OGQxMTUyYjUyMzJjZjNlNWNlZmE0YjU1ZTVkZGJlMzM5YTk1MGY1MmEyMDAxMmk5ZGI0MzhhODAzZjgwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2521--~text=Tragically%2C%20for%20both%20people%2Cboth,19%2C000%20wounded%20and%20thousands%20more%2Cbecause%20Hamas%20___.YXAxOm5mZHQvOmE6bmhkMGVkMDEyMDEtYmY0Yy1GZTAtNTQxOTc1NzE4YWM2Njc3OjAwNDI0ZWNmOTBkNDE5MzNmZGY3ODQ5YWY0OGQxMTUyYjUyMzJjZjNlNWNlZmE0YjU1ZTVkZGJlMzM5YTk1MGY1MmEyMDAxMmk5ZGI0MzhhODAzZjgwOlQ5Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAxOm5mZHQvOmE6bmhkMGVkMDEyMDEtYmY0Yy1GZTAtNTQxOTc1NzE4YWM2NjcXOjUyZDI0ZGM4Ljw5uUSZDI0ZGY2M1NWY0YjU1NzNjOWU4OTBmOTBkMTIwMDI5ZTI2OWU5YTY5YTNjNWU1M9kYiZmYzNzNiLZTM4MDIzpsOlQ6Tg

Sent from my iPhone

From: Isla Berg
To: kaiser_stephen@concentra.com; nurserita@pettersonmedical.com; peterson@mac.com; pmeyer@drbethmeyer.com; privacy@pettersonmedical.com
Cc: Carrillo, Angela (BOS); Jiménez, Alma (BOS); Leslie, Daniel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; gregory.adams@concentra.com; gregorylumenthal.frames@concentra.com; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:41:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Isla Berg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2ZmQ3NmEzMjY2NzNlZmE4ZjVlYTg5NDcxNWI2MzBkMDJmNzRiNGI0YmVkYTJhMGM1YzgzeGIQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZHIiNVV9g___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2YzoyOjM2NjBmNWY1NDk0YmU5NDM5MDBkMDc0ZjpmNjmwOTQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=Tragically%2C%20the%20IBM%20Boca%20Israel,19%2C000%20people%20and%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2YzoxOjBmN2E0ZTM4ZjBlOWY5NDhlMjAyMzY5NDM2ZjQ1N2U4NWIyNDpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20Israeli,19%2C000%20people%20and%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2YzoxOjIwOjc2ZDVlOTY5MmZjQjI2N2U4NWIyNDpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2YzoxOjIzOGQ0ZjU1YjA4MjM0NzAwZjgyMmVlMmVjYTJUxMSk5M4NjU4MjE3NjEwZTM2MWQ2ZmYxZiMzEwZTM2MWQ2ZmYxViMzMzYzN2M4NDgwOlQ3Tg
(5) Michael Starr, "'October 7' is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQwOmE6bzg6NDIxZmVmZGVlMzlmOGJmOTdlZTQ4MGNlNzlmMWI2YzoxOjBmZjc6NjgwZmYxYzMzMzE0M TkzZDY3NWI3NTZiODVlMDIxMTIxZGBiMzQ1ZDIxZDAzNjIzODQ2YjM5ZTIxZDBiZGZjYmFlYzoxOlQ3Tg

Sent from my iPhone

From: robyn lipsky
To: lipsky_newton@concentra.corp; concentraMD@protectmedical.corp; newton@hrpc.corp; mayorwilkins@hrnpgov.corp; mayor@thebestmedical.com
Cc: Calcutta, Angelia (BOS); Bonilla, Alicia (BOS); Lipsky, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Councilmember; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:42:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68989366___.YXAzCmNmZHQxOmE6bmo6NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI5MjI0ZWVjOTc3OmY6YmM0MTFlOGY5NjE5MmQyZWQ4MGZlMDVjOGQ5Ew/G15OEU1McGYzNzAxNTk1YTk3MDk4OEI3MGEwZjg5ZTgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6SVSYhg___.YXAzCmNmZHQxOmE6bmo6NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI5MjI0ZWVjOTc3OmY6ZGQ4MmFlOGY5NjE5MmQyZWQ4MGZlMDVjOGQ5Ew:V1VUTk0YWJkMTIzaGVkMGEyYlVkTk0YWJkMTIzaGVkMGEyYlU6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQxOmE6bmo2NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI0MjI2ZWViYTc3OjZhMzY6MTVhMDMxZDNkNTkyOGY5ZjVjZmIyMmJlZTI4ZDhmNDJjMDBjNmZiNGJjNzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20%20for%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQxOmE6bmo2NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI0MjI2ZWViYTcyYjY1ZjM5ZTk4NjA3ZWY1ZDBiNTFjZWU1NTlkOWNlNDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQxOmE6bmo2NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI0MjI2ZWViYTc5OmE3ZWI1ODY2YjI5NTRhYTNmMzA4MDhlYzA5NTk5YjI5ZmU5MDk4ZTY2MDhkZjI5ZTk4NjA3ZWY1ZDBiNTFjZWU1NTlkOWNlNDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0d0xvx3d0o.___.YXAzCmNmZHQxOmE6bmo2NGY6MzBhYTlmNWMyZDMxMjQyYmY4ZTI5MjI0ZWVjOTc3OjdlNjE0OTE1YjI5NTBiYTNmMWI1ZWNhMjliYmE4MDk4ZTY3MTkhMzI0NjNhNzpwOlQ6Tg

Rrze Feder MD PhD

From: Stacy Schinder
To: karen_newton@concentra.com; concentraEthics@concentramedical.com; executive@hrpac.com; executive@chrisgeer.com; concentra@publicconsultant.com
Cc: Calcutta, Angenia (BOS); Bambara, Alexa (BOS); Lieb, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Clerk@hrpac.com; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:43:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOmNmZHQuOmFlOhqnNjI5MzIyOGQ5MzI4NTc4MjQxNGQ1YjI4MjEwNTc3OmE2NTc3NGRhNWM0N2I4NGE3ZWQwOGNiYTI1YzcxZlNGpsZWJhYmE2YTcwZjE2ZTEwMjgxOlR:aHR0cHM6Ly93d3cuYmJjLmNvbS9uay1uay1lbmdsYW5kLWxvbmRvbi02ODk4MDM2Ng___.1738101206
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6OSVVNg___.YXAzOmNmZHQuOmFlOhqnNjI5MzIyOGQ5MzI4NTc4MjQxNGQ1YjI4MjEwNTc3OmE2NTc3NGRhNWM0N2I4NGE3ZWQwOGNiYTI1YzcxZlNGpsZWJhYmE2YTcwZjE2ZTEwMjgxOlR:aHR0cHM6Ly93d3cuYW5kLWxvbmRvbi02ODk4MDM2Ng___.1738101206
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQuOmFlOhqnNjI5MzIyOGQ5MzI4NTc4MjQxNGQ1YjIxMjEwNTc3OjY1NDk6ODJmYmJkZTg4MTRmMmY5NDFmN2ZkN2YwYWFiZDUyMWNlNjU5OTBlMzJhNDhiNWNjYzNjNWJjMDVmYWQtODQtNzk3NjE4YWFiNTIxMjRhMjgwOlR:aHR0cHM6Ly93d3cuYW5kLWxvbmRvbi02ODk4MDM2Ng___.1738101206
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQuOmFlOhqnNjI5MzIyOGQ5MzI4NTc4MjQxNGQ1YjIxMjEwNTc3OjY2MzA5YzI2ZmE1ZmI1MDY1YjM5MDk2NzVlZTY4YTI0MDU4ZWU5NTY4YTI0MDU4ZWU5NTY4YTI0MDU4ZWU5N

From: Rena Gelb
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:43:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rena Gelb

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Gail Mainster
To: kevin_mcewan@concentra.com; reviewclt@centurycitylaw.com; mayor@lacity.com; mayorsoffice@lacity.com; mayor@lacity.com
Cc: Cedillo, Kristin (BOS); Koretz, Hilda (BOS); Lesh, Daniel (BOS); Clerk@lapl; Board of Supervisors (BOS); Quastcomp; jessica.salcedo@lacity.org; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:44:16 PM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gail Mainster

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68865366___.YXAuCm5mZHQxOmFiOnoIZjFjOGRjZGE2NDkyNmFlMTk5OTQ0NjEyYmE3NGRjNzY3MjA5MTYwMjM5YjoyZGM0NDhqaNmJkOGU1MTZjZDg0Nzo5ZGJmNTk4ZDk3NjM5ZmYzOjE6YmFiNzVlNjZjZTIwOWQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZJ66SVVNg___.YXAuCm5mZHQxOmFiOnoIZjFjOGRjZGE2NDkyNmFlMTk5OTQ0NjEyYmE3NGRjNzY3MjA5MTYwMjM5YjoyZGM0NDhqaNmJkOGU1MTZjZDg0Nzo5ZGJmNTk4ZDk3NjM5ZmYzOjE6YmFiNzVlNjZjZTIwOWQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuCm5mZHQyOmFiOnoIZjFjOGRjZGE2NDkyNmEzMTk4OTQ0NjEyYmE3NGRjYzJkOTU0OGUzNTk4ZDI3NjM5NWIxOjE6NzU5NzcwZmU4ZDYwYzJmZWFiZjQyNzhhMTMxYWI2YzkwZDkzNDI1NWIwZGYzZTNmYTIwMWRlYjYzOGI0OTVmNzE1MDgwOlJ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:%7E:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20hospitals%20%E2%80%93%20attacks_____.YXAuCm5mZHQyOmFiOnoIZjFjOGRjZGE2NDkyNmEzMTk4OTQ0NjEyYmE3NGRjYzJkOTU0OGUzNTk4ZDI3NjM5NWIxOjE6YWY1MDcwMWY5ZTNmNDhmZGYzZTNmYTIwMWRlYjYzOGI0OTVmNzE1MDgwOlJ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQyOmFiOnoIZjFjOGRjZGE2NDkyNmEzMTk4OTQ0NjEyYmE3NGRjYzJkOTk3YzE0ZjI5YjE5ZjE0YjMjMTIxMzgyZmE3YzM0ZjhiZmI0NmNmE3ZTAzMTZiODBlMzMyYjk5OTgyOjE6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9xkvv5d99o/___.YXAuCm5mZHQyOmFiOnoIZjFjOGRjZGE2NDkyNmEzMTk4OTQ0NjEyYmE3NGRjYzJkOTU0OGUzNTk4ZDI3NjM5NWIxOjE6NzU5NzcwZmU4ZDYwYzJmZWFiZjQyNzhhMTMxYWI2YzkwZDkzNDI1NWIwZGYzZTNmYTIwMWRlYjYzOGI0OTVmNzE1MDgwOlJ6Tg

Sent from my iPhone

From: Hersh Glickman
To: karen_pearson@potrerohill.com; mayorsoffice@potrerohill.com; jessica@mail.com; mayorsoffice@potrero.com; mayorsoffice@potrerohill.com
Cc: Cecilia_Aranda_(BOS); Ramona_Alva_(BOS); Leila_Nassir_(BOS); Chairman2; Board of Supervisors (BOS); Chairmanmay; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eisenara@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:44:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dr. H. GLICKMAN

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMzo3OmU1OWM6ZjIxMzI1OWQ0MmEtMGUtOGNlMmEwMGYwZTdiNZmOGU5ZTmeOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6iSVVYg___.YXAzOnNmZHQxOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMzo3OmU1OWM6ZjIxMzI1OWQ0MmEtMGUtOGNlMmEwMGYwZTdiNZmOGU5ZTmeOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMjo3OmM2ZkZDM6NmVkNDllNjg0ZWNjY2NiOWNlODEzOGMyNzBkbVYtU3MDE4OGZiNTA4NDEwYWYxMzAzMTg2YTMwNmRiMzgxZmM2ZDIyaOkY6Tg:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20Japanese%20Palestinian%20terrorists%20attacks.___.YXAzOnNmZHQxOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMjo3OmI0NTk6NzZlYjVlZDNlNjEzZTBlODE3NDc2NDE3MzA3MjQ3YzY1YlZDMzMWMyNTJkNTZiMzM0MzAyODUwZmVlYTNlYjEzOTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anokim.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQxOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMzo3OjI4MzA3NjA0MzkyNjI4MjcwNjU3MTg2NzQ3NzU2NGRmMTFkLTJlMzEtZTk5Zi1hNGY3NmZkZDI0ZTdlOGUtNGNkZmZkZWI2ZjAwNjY3MTgzZjAwNjY3MTgzZjA6bzY6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w8kvv0d99o.___.YXAzOnNmZHQxOmE6bzo2OGI5YTNlNDYwZGVlNjQ4NGZlNWFlNDcwOTE2ZWMxMzo3OmQ5ZTg0ZGk3MGYyZjBlOTg3NGO0ZlFxZTk3YGI4YzgxYzNiMGEwZjIlOTM2OGUxNTE4YzMyZjIlOWI2NTZiMzI0MGZiNTI2ZjA0MGY0ZTdmOk6Y6Tg

From: Marilyn Rubin
To: laura_swayne@sonoma.edu; susanna@petermedical.com; pmcarr@mac.com; mayoandson@hotmail.com; mayors@cabinetmedical.com
Cc: Cabello, Angela (BOS); Ramirez, Alma (BOS); Lipsig, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kriss.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:44:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marilyn Grunfeld

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmFiMmplZDE3ZTM1MDg5NjhkNzZhNDkzNzc3ZDA3MmI1wZDUwNTo3OmNiNzI2ZTMzMjQ5ZTA3NTg2YmEzMWM4NWNmNDdkyZGVkYjc0YWI1YmZjMmVjODNiYzY2ZGI0NjI4ZWI1OTgwOGI2Tg
(2) https://urd.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVV7Ng___.YXAzOmNmZHQxOmFiMmplZDE3ZTM1MDg5NjhkNzZhNDkzNzc3ZDA3MmI1wZDUwNTo3OlU2NzFlZTMyNTI2OGUzMDk0NGZlNzE5NzA2YjU0YTM5YjMxOTMxNWM4NjE2MDBjMzk2MTg5YzM2YjM1YjMxZD

From: Stein, Sam
To: kelli_sweet@concentra.com; personnel@retrocrowdical.com; press@fringe.com; marcoantonio@fringe.com; marvel@thelectromedical.com
Cc: Calvillo, Ashely (BOS); Ezenwa, Ana (BOS); Lane, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudchimes; senator.wiener@senate.ca.gov; governor@governor.ca.gov; info@thefleetkeysofmars.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 12:45:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S. Stein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm5tn2HQvOmE6bnpfZjMyM2I1NzQ5YjFmYTdiMDI1NjI0MZY1YzBlOTE3Nzo3OmNjMjM6MzQ0GC0ODYzFkMDAxYWNlNGU4MWZkMmI0ZWQ2YWI3NzY4ZjM4YTUzZjY2NiI6ZDpwcOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6GbVVNg___.YXAuOm5tn2HQvOmE6bnpfZjMyM2I1NzQ5YjFmYTdiMDI1NjI0MZY1YzBlOTE3Nzo3OjhkOWM5YWRlZjQxOmY3ZTA4ZjI5YWY5MTAzYTZmMzI1YTE1NzZlMzA4OGIxMzk0YjE4ZDk5ZTI5NzI0NzA4Mzk0YjE4ZDk5ZTI5NzI0NzA4Mzk0YjE4ZDk5ZTI5NzI0NzA4M

From: Yitzi Ariel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:46:10 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Yitzchak Ariel MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Hanna Rabinowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:46:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Donna Horowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern due to Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:46:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Donna Horowitz

Attachments:

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: frada pasik
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:47:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Daphne Ross
To: kathi_mattern@toronto.ca; mayorjohntory@rogers.com; jmaughan@rogers.com; mayorpatmcdonnell@rogers.com; mayor@peterborough.com
Cc: Cabrelli, Angela (BCH); Ipeirera, Alda (BCH); Leith, Darryn (BCH); Chan(staff); Board of Supervisors (BCH); Chairmoreau; senator.stewart@toronto.ca.gov; lesamitymember.harvey@lawsonville.ca.gov; Krista.Pfefferkorn@ten.ca.gov; Anna.Esparza@ten.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:47:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daphna Ross

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzOnNmZHQ6OmE0OmQ6NzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OjQ2MWVlYjU0MmUyMmU4ZTBkMTQ4OTg2YmM0YjQ6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z3020VS7w___.YXAzOnNmZHQ6OmE0OmQ6NzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OjM5MGI5ZGE0MDk5ZGM3OjA3MjE5ZTIyOWJkNWQ3MDM1MzcxMWQ2M2M1ODY4NzhlNDg3OjQ4ZGJnNjgwOlQ6Tg
(3) https://url.avanan.click/v2/r05/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmE0OmQ6NzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OjQ0ZmE0ODQ3YjY3NjgzYmMwMjNkMjg3NjE0OmE3OWMxNmUxNzE2ZGJlYzMzNTU4NGE5MzcxNWQ2M2M1ODY4NzhlNDg3OjQ4ZGJnNjgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20two%20people%20and,19%2C000%20wounded%20in%20attacks___.YXAzOnNmZHQ6OmE0bocONzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OmVhNWU4MDMyMTI0ZDAzMmU1OTBhNjExOWMxNmUxNzE2ZGJlYzMzNTU4NGE1MzcxNWQ2M2M1ODY4NzhlNDg3OjQ4ZGJnNjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmE0bocONzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OjE3ZTlGOHRlOGNjOTlNTE5ZTIzYzdlOGI0NWU3NDMyMTk0ZDAzMmU1OTBhNjExOWMxNmUxNzE2ZGJlYzMzNTU4NGE1MzcxNWQ2M2M1ODY4NzhlNDg3OjQ4ZGJnNjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkwx9l8l9o___.YXAzOnNmZHQ6OmE0bocONzI1NTI2ZGUwNjU2ZGUyYzMmdjY5YTY4MDVkZGZjOmM4ZDc3OjhkNWU0M2MwMDBmYjI5OTA3NDI5YjcwMTE4M2FkYWUwNzNlZTBhNGUyODAwYzVlMzVkNDQ0ZGM3NjU5MDQzZGZiMzY5MmgwOlQ6Tg

From: David DANIALIAN
To: kevin_mayer@sorrento.corp; mayoral@cityofcarmelca.com; pstauer@mac.com; mayorwalkins@sbcglobal.net; mayor@cityofcarmelca.com
Cc: Carlisle, Angela (BOS); Ramirez, Alma (BOS); Leslie, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Home); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.PeterKevin@mail.ca.gov; Kevin.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:47:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

David Daniel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxODo3OTk0NDc5ZWNjZWNjZjM1NTMwNZYxMTYxYWU5MWNkNDk2NzM2MTI4MTAxYWFmMWM0NTEzZTBkMTgwOHQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9EfVUVNg___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxODo3OTk3OGI3MDQ5OTBlNDk2NzI2ZGVkaTY4MjY1MDI0ZTI2ZjA2ZWY0YzA4ZjQ0YmE4OGI5Mg~~
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-an-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxOkO3OjFjZmM0MjNkNjlkNmllOlBjMzU5ZjcxZmU2YzBhNDI4N2M2MDg0ZmY1MDNlYTkwMDIxNTdlOWE1MzQzN2M4ZWNhOlDcwMDpwOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/SR025.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxODo3OTmMxZWQjMDc4ZjUzNGYyYWI3MDE1ZWRlOWNlNDAzZGVkNzU2MTFlBmnEzTic1MDkyNjdjY2Q1NTBkNzJtYU2MzTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxODo3OGmI1YzQ0YWVhMDM1NzI4OGZiN2ExOTY0ZDk4MjU2NTM1OGZjZjY5ZmJmNmNmYzY4YzU1YTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8l99o___.YXAzCnNmZHQxOmFiOmxnYTM0YzE4OTQ2YzoxYTcxNGUyYmNmMDg2ZTBiZjQxODo3OmFhOGUtZDcxZmM4MGRjZTdhNWRlMzgxMzgyNDBmYjg3MjE2ZTAyZjIwNGQ4YTg5ZDNiMjg3OWE3OWJmYjk5NTYxMTljYTpwOlQ6Tg

Sent from my iPhone

From: Yonatan Goldenberg
To: kevin_reeder@sonoma-county.org; supervisor@petalumaradical.com; jake.mackenzie@sonoma-county.org; supervisor@santarosaradical.com; supervisor@petalumaradical.com
Cc: Cebulko, Angela (SEN); Eemaisa, Alicia (SEN); Leiva, Daniel (SEN); Chan@sbcglobal.net; Board of Supervisors (BOS); Countymail@sonoma-county.org; patricia.garbarino@parents.rsu.org; susan@schwartzfamily.com; Arjona, Esperanza@sen.ca.gov; Kevin.Pfeiffer@sen.ca.gov; Alma.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:49:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZ3FQa2mtIHosn5Pod0kOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2Nzo3OmpiNzk6MjFiMDdlYmU4YjM2MTc5NmY3ZjQxOmU0OGEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0lAVkVNg___.YXAzOmNmZ3FQa2mtIHosn5Pod0kOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2NzoxOjI4NjI0ZTMxZTBlY6Ono0YzU5YzlkZmE1ZGRkNjNkNDZlYTU1MzZhZDg0NTpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZ3FQcyOmE6hxo5NoRkOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2NzoxOlOmFhNlGY6MTNjZmIzZjJmt0WUxNjYxNjAwZmM2NTRkYjcyODg3MTY3NTU3NTY5NTc1MWE5ZGRkNjNkNDZlYTU1MzZhZDg0NTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZ3FQcyOmE6hxo5NoRkOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2NzoxOjo4ODE0M2RhMmM3NTkzYmVjYjc2Nzk1ZmVmYmE5ZTQ1NTQwMTU1MjY4ZjE2YzE5MjUxZjI5MmRjYmJkNzhhZmU4OTFlNjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZ3FQcyOmE6hxo5NoRkOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2NzozOmIxZjU5ZGmRmNmY1ZTRlMzRkMzNlOjY2ZmExZmVmYmE5ZTQ1NTQwMTU1MjY4ZjE2YzE5MjUxZjI5MmRjYmJkNzhhZmU4OTFlNjpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9xvv3q99o/w___.YXAzOnNmZ3FQcyOmE6hxo5NoRkOWZlMzg2NWYyODU5MjE5MmY3MjAxODZkMjM2NzozOjc2YzE0ZWM4NWI5ZDA1NjEwMzBlYTI5NzkzMjA5MmI4MmU1ODhkNTc1MTDwYzYzOnY6WY2YWU5ZmRkNGRkNGM4ZTBjMDI0ZDZhpwOlQ6ETg

Yoni Goldenberg

Sent from my iPhone

From: Mindy Stern
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:49:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mindy Stern

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Gerri
To: kaplk_reception@sorosny.com; reception@palestinelegal.com; press@ifnotnow.com; pressoffice@amnesty.org; press@palestinecampaign.org
Cc: Gallotti, Angela (BOS); Kennedy, Alice (BOS); Leitch, Daniel (BOS); Ellenbogen; Board of Supervisors (BOS); Chanterenia; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:49:18 PM

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Sincerely,

Geraldine WOLK

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQyOmE6bzo2Yjc2NmU4NWMwYzMyYmZlMGFlYzlmNjAyNGY0NWRhMTc3OmM2NWI0NTIyZjRkNmFlMDRlNTEwNTk0NjE3MDRhNTEwNTk0NjE3MDRjNTEwNTk0NjE3MDRjNTEwNTk0NjE3MDRj

From: donna.weintraub@icloud.com
To: laura_newton@concentra.com; personnel@bellecrestmedical.com; pmayer@mac.com; mayorpeltier@lacounty.gov; mayor@bellecrestmedical.com
Cc: Carrillo, Angelica (BOS); Barragan, Alma (BOS); Lesia, Daniel (ADM); Chan(staff); Board of Supervisors (BOS); Citizen@mac; cassidy.weiner@assembly.ca.gov; speaker@assembly.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:49:05 PM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6OAVS7g___.YXAzOnNmZHQyOmI6bnxwMGO4MjM1MjZkNTIxYzBhYjBhMGFkYmBhYTdlMzU3MDo3OkE6NTI5MzMzMjk0MTQ2NmQ4NjM5ZTNlYjM5MDE2OGU3ZmQ4NjZlMGQ2OTExOTk4ZTEzZjQ0ZDpwcOlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmI6bnxwMGQ4MjM1MjZkNTIxYzBhYjBhMGFkYmBhYTdlMzU3MDo3OmZlOGM6NWE5YTg5MDE0MjA5ZDIwNTUyYTg3MDhlYzA4YzgwMjczNTRhNWIzNWIzNmQ0M2M3ZThlYjUzZDExN2RjYWQ2YTU4ZmNmYTk4YTIxOTY5ODBkNDpwOlQ6T g (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks,___.YXAzOnNmZHQyOmI6bnxwMGQ4MjM1MjZkNTIxYzBhYjBhMGFkYmBhYTdlMzU3MDo3OmM2ZWQ0ZWJhMmQzZTNlYmFlYWE2YTUwZTBjNjUzYTJjNjhhNjI1NWFlMDQ2NDQ0YzY0M2I2ZmmIyYTk4YTIxOTY5ODBkNDpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmI6bnxwMGQ4MjM1MjZkNTIxYzBhYjBhMGFkYmBhYTdlMzU3MDo3OjI0NjU5NTUzNGY2ZmI1ZGY1YzY5MzA0NjBjYmE1OGFlZDk4MjM2MDY1YzY5MDk5NDQzNDpwOlQ6T g
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~Donna

From: Susan Matatia
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern
Date: Tuesday, January 28, 2025 12:49:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Matatia

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Zehavah Bigman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:50:21 PM

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cc: Press, City Council

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Sincerely,
Zehavah Bigman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [B S]
To: karen_mayor@concentra.com; nurserelief@petronvmedical.com; pmayor@pbtx.com; pmayor@cityofpetronvmedical.com; privacy@petronvmedical.com
Cc: [Cabello, Angela (BOS)](mailto:Cabello,_Angela_(BOS)); [Jiménez, Alma (BOS)](mailto:Jiménez,_Alma_(BOS)); [Lazo, Daniel (BOS)](mailto:Lazo,_Daniel_(BOS)); Chan@mail; [Board of Supervisors (BOS)](mailto:Board_of_Supervisors_(BOS)); Chan@mail.com; gregory.adams@concentra.com; gregorylumpkin.harvey@concentra.com.es; Krista.Pfefferkorn@sanjose.ca.gov; Anna.Estevez@sanjose.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bzo6NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4ZWJlOwNmNzk3MTIxZmM3YzNlOmFmYzA4ZGNlMzY5ZmY2ZGZhYTZlZGZmZGZlMDk1YTIyZmY5ZGU2MDk1YTIyZmY5ZGU2MDAxNmY1ZWFiZG13YWRjNjY5ZTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZHENVVNg___.YXAzOnNmZHQwOmE6bzo6NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4ZWJlOmNmNzk3MTIxZmM3YzNlOmFmYzA4ZGNlMzY5ZmY2ZGZhYTZlZGZmZGZlMDk1YTIyZmY5ZGU2MDk1YTIyZmY5ZGU2MDAxNmY1ZWFiZG13YWRjNjY5ZTpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4ZWUwNzNkNzQjMzZTc0MmI2ZDBmNjc4NmJlYzgyZTEzNjA2YmQwZjEzMzI2ZDBhMzM5YzFjYmY4ZGQ1MDAxNmY1ZWFiZG13YWRjNjY5ZTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20the%20people%20and,19%2C000%20people%20and%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo4NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4ZWUwNzNkNzQjMTc5OjI0MDY0ZjgyNTIwYTI4MjFiYjEzMjAyMDU0ZjE0ZTk2NGI3MmM3OGRkMDkwMWRhNWMzZGNiMDM5YTNhNDk4MTBhMWQ2MDgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo6NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4ZWJlOmNmNzk3MTIxZmM3YzNlOmI3MDM0NTg5NDI0NzNkNWM3NzhGUyNTY5NzU1YmFiZDA1YWRiMjNlMmMwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d90vo___.YXAzOnNmZHQyOmE6bzo6NDVjZDk3ZTNmZGU3YzAyYjk4MGQ4OWJlOnNlNGI2ZDJlNWRlZjU4ZjQ3NzZlMzE0OTk4ZDNiNmRlMDk4ODNlNmM5MWJmOGUyNTY5NzU1YmFiZDA1YWRiMjNlMmcwOlQ6ETg

Sent from my iPhone

From: Ilinah Bagby
To: karen_newton@concentra.com; concentra@hotlinemedical.com; press@fmsc.com; pressoffice@ci.napa.ca.us; jmarsh@patientmedical.com
Cc: Calvillo, Angela (BOS); Benetsy, Alisa (BOS); Lazo, Daniel (BOS); CityAttorney; Board of Supervisors (BOS); Clerk@napa.ca.gov; assemblymember.lesseq@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHFoZmE6bmpmMjdkODEzNjlmMzkwMDgyNzBkYZU4YmNhNjE3MTM5MmI3OmM1YjE0MDI0ZTU0YTc4MjIyYmIxNzNlYmZhZGJkMjE2ZGIxYjE4NTJiOTc1NDNlYmNhNjU0MTM5MjA5MDY4ZjU1NjdjMTZiOGVlOWNjM2ZmZGFkMTkzMDgwOk7kY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVY9g___.YXAzOmNmZHFoZmE6bmpmMjdkODEzNjlmMzkwMDgyNzBkYZU4YmNhNjE3MTM5MmIzOmE0ZDk5ZWY0MzU2YTc0ZTk2NDAwNDY2NTQ0NzM5ZTYyZTRiNDkwNDY4YzhlNDBkOTgwcOk7kY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0ZmpmMjdkODEzNjlmMzkwMDgyNzBkYZU4YmNhNjE3MTM5MjpiOmZhNzQ0NDNjYWNlNDmsMzMxOGU1NDRlMjA5MDY4ZjU1NjdjMTExMDBjNGQ0ZDVmNjgzMjJlMGI4YWRhZDVjNjJlMTc0NjBmMDdlYjM2MTAwNTU4YjgwOk7kY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.hire.with.ethi2bb_century/human.asp___.YXAzOmNmZHFOZmE6bmpmMjdkODEzNjlmMzkwMDgyNzBkYZU4YmNhNjU1MTM5MmX3mZI2OTI0MjZlZGY3NTc0YmE4ZjA1MjU5ZWY0MzU4MzI3MDc5ZTY2MzU1NDY2

From: Lily Yastrab
To: kelly_segars@concentra.com; personnel@retinamedical.com; jessica@hrge.com; marcus@kimlinger.com; marvin@elitemedical.com
Cc: Cassidy, Angela (BOS); Barrera, Alex (BOS); Lane, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Chan@mayor; director.segars@concentra.ca.gov; supervisormember.haney@assembly.ca.gov; Krista.Pfeffer4com@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern !!!!Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:10 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
L. Yastrab

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3NmRkNWE6MDI0ZTNiMzk0ZjIwMTI4OTVmMGZjMGEzNDEzMTI3MzM5NTkxZTQ3NCwzOjk5YzI6NmU3MmQ3MzQwZGY1Yg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gZJ6l5VV5Yg___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3NmRkNWE6MDI0ZTNiMzk0ZjIwMTI4OTVmMGZjMGEzNDEzMTI3MzM5NTkxZTQ3NCwzOjk5YzI6NmU3MmQ3MzQwZGY1Yg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3NmUxMzk5ZjY1YmQ0MWNjYTNmMzJhMjg2YWEzMjAwNjU4YTBmNzkxOTVlNTE5ZDUzZTIxYjIwOTEzZDUzZGQ0ZWI5YTk3MjpGNzo3NmE5NDk4NDE1YzkxZTItjMT1YWM5MmE5NDU4ODIwZjkzMjBmNGJwZjdlY2ZlbM2RjNmVlMjA5MzEyMWM5MDk0YjA5MDEwZTIwOkY6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20too%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3NmM5NDk4NDE1YzkxZTItjMT1YWM5MmE5NDU4ODIwZjkzMjBmNGJwZjdlY2ZlbM2RjNmVlMjA5MzEyMjM5MDM0OTA3MDEwZTIwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avodon.law.wake.edu/20th_century/human.asp___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3NmRkNWE6MDI0ZTNiMzk0ZjIwMTI4OTVmMGZjMGEzNDEzMTI3MzM5NTkxZTQ3NCwzOjk5YzI6NmU3MmQ3MzQwZGY1Yg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAuOm5mZHQ:eDIzqtOTM1YjI1OGU0YzRlOTBjZDU5ZGQ0ZWI5YTk3MjpGNzo3OwQ2Ym0MDE5YTZjYTUyNDIyYzk4YjVjMWNiODcwYWMxOGM2ODA5YmNkMzg2M2YZYzBmNzY2NWO0NjFhZmI5YWEzMGEwZjgwaGk6Y6Tg

Sent from my iPhone

From: Josh R
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Josh Rivel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

-- Sent from a mobile device

From: Chanti Fiddleman
To: karen_stevens@concentra.com; customer@safety-medical.com; pmayer@mac.com; pmayerattorney@comcast.com; pmayer@patientcentered.com
Cc: Cecilia_Angeles (BOS); Ibarrera_Alba (BOS); Leyla_Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Clustrom@; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:25 PM

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cc: Preva, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVVNg____YXAxOnNmZHQsOmFiOmoyZTA3NzA0ZGY3MWNkYzBhNzFlYzFkNTI3NTM1ODBmZDo3OjFmYTQzZjBiMzIyYmFkNGI1OTYzNzAxNTM1NTYxNTBmOWY3ZTdkZjM0ZjQ0ZDYzNDIzpsOkY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette____YXAxOnNmZHQsOmFiOmoyZTA3NzA0ZGY3MWNkYzBhNzFlYzFkNTI3NTM1ODBmZDo3OjBiNzc0NzY2YjVlNDU0YzBhNWYzMzA1MTI5NzgzNWRmNWVlMzA4Y2IxNTc2YWE0MTFmMWM2N2I0N2I1YzIzZjAwYWVmMzpsOkY0Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injured%20Palestinian%20terrorist%20attacks.____YXAxOnNmZHQsOmFiOmoyZTA3NzA0ZGY3MWNkYzBhNzFlYzFkNTI3NTM1ODBmZDo3OjYzYTlkZWEzZGJiZjRjNmYyYTBkMzMyMzI0NTNjYmVlZTk2N2E5MGE0MmFhMzdjZGVmMmEtYWI0ZGQ5M2MtMmMtMiWQwMzpsOkY0Tg
(4) https://url.avanan.click/v2/r01/___https://cisvolen.law.yale.edu/20th_century/hmas.mp____YXAxOnNmZHQsOmFiOmoyZTA3NzA0ZGY3MWNkYzBhNzFlYzFkNTI3NTM1ODBmZDo3OjFlMzNlOGMmIwY2NkZTBmYzAwRkM5MTI4OWYwZjBlMWI2mNzRkMDU0YjY4YmQ4NDJlAyOTpsOkY0Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo____YXAxOnNmZHQsOmFiOmoyZTA3NzA0ZGY3MWNkYzBhNzFlYzFkNTI3NTM1ODBmZDo3OmFkNjI5ZGEzYmI5N2U5ZGFiZWRlNDc1Y2I1ODM4NzkwMmQ1NzAxMDJkNDNiNzA5MDc2ZjBmNTYwOGNlNzo2OTYzNjMwOlk0Tg

Sent from my iPhone

From: [Shahab2ran]
To: kevin_newsom@oconeco.com; mayorcal@watkinsnetcal.com; pblevins@mac.com; mayorwalker@bregan.com; mayors@watkinsnetcal.com
Cc: [Calcutta, Angela (BOS)](); [Santana, Alina (BOS)](); [Leila, Daniel (BOS)](); [Chan(staff)](); [Board of Supervisors (BOS)](); [Chan(mayor)](); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Paffrath@sen.ca.gov; Kevin.Kiley@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3EOVUVNg___.YXAuCm5mZHQxOmE6bzo3YjNhMmY4OjI0MWQ4NzhiNWYxYThiNDgwMzY3Mjc3MTIxOjE4MDQ6NjhlOWMyMzI0NjkyNTEzNWI3ZDU2NzNkNTk0YWE3OTBkYjhkMGZmZTYxMzJhZDgwOlR2Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQxOmE6bzo3YjNhMmY4OjI0MWQ4NzhiNWYxYThiNDgwMzY3Mjc3MTIxOjE4MDQ6NjhlOWMyMzI0NjkyNTEzNWI3ZDU2NzNkNTk0YWE3OTBkYjhkMGZmZTYxMzJhZDgwOlR2Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/sttreatments/statempUSP25.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQxOmE6bzo3YjNhMmY4OjI0MWQ4NzhiNWYxYThiNDgwMzY3MjcyMTIxOjE3MjAxMmM5YjQxNTE3NDVkNDAxNTRmYjhkZDg0MWU4ZjU1NDJlNzBkMjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQxOmE6bzo3YjNhMmY4OjI4MWQ4NzhiNWYxZjNhNGMxNzNiMjI2ZGI5ZjA5ZDgxYTUwNmIzNTgzOWNlZWY2NzY5NmIzOTIxMlBkcwYjI4MWM0YMxMzM5OjQxNTE3NDVkNDAxNTRmYjhkZDg0MWU4ZjU1NDJlNzBkMjgwOlQ6Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAuCm5mZHQxOmE6bzo3YjNhMmY4OjI4MWQ4NzhiNWYxYThiNDgwMzY3Mjc3MTIxOjE4MDQ6NTMxMTk0OTVlNTAxMmNlOTlhYzI1ODM5ZWE1ZGUzZDkyMmNkZDI0ZDE2MDM3M2FiYzY5NzlZTE7Mzc4Y2FCOTgxaOlQ6Tg

Envoyé de mon iPhone

From: Mojdeh Mojdeh
To: karin_newton@concentra.com, customer@healthcentral.com, press@pnc.com, pressoffice@thepnc.com, press@thepncmedical.com
Cc: Cataldo, Angela (BOS), Espinoza, Alina (BOS), Lucik, Daniel (BOS), Chan@kelly, Board of Supervisors (BOS), Chan@kelly, director.adams@pacific.ca.gov, assemblymember.harvey@assembly.ca.gov, Kristy.Redfearn@sen.ca.gov, Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mojdeh

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNzcZHQxOmFiOmo1NWJkZTM4ODFmYmFiOGRhNTMyMzU1ZWo5OjU4YTkiOjNiZmMzNDI1NzE0YWQ4ZWVjZDEwZDc1NzY2ZmY1OjNlMmE4ZWVjZDEzZDc1NzY2ZmY1OjI0M

From: andrea freund
To: kent_nerburn@concentra.com; concentra@hotlinemedical.com; pressoffice@cnn.com; pressoffice@ch.reuter.com; pressinfo@ap.org
Cc: Cecchi, Angela (BOS); Bonilla, Alicia (BOS); Leon, Daniel (BOS); Chan(cityatty); Board of Supervisors (BOS); Ofcsmithcorp; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Espinosa@asm.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:33:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Andrea Freund, Esq.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4l6NVY9g.___YXAzOmNmZHFtcmFlbnoxOGNlYzk2MDMxNjY2ZmU2MTdhNzA2NWU2NDYyMjg4NDo3OGZkNDI0NWQxMTk3MGVjZDZlYjI0ZE2ZTk3MTZhMDg4MDE0ZDVkYmNmNDExNmIxODU1NTI1NDNiMWNhYzBlNjk0NzI0N2NjNmcOlQ6TG
(3) https://urf.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOmNmZHQyOmFlOnoxNzUyYzk2MDMxNjYzZmU2MTdhNzA2NWU2NDYyMjg4NDo3OmQ4ZjE0ZGZkZjRkMTdkYjk2ZjQxMmRjMTk0ZDBlYjTE1MzM5ODY4YjI0NDMzOGY3ZDhiYZUzOTIzOTRkZWVmMTU2ZmIyMjgwOlQ6TG
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the,Jihar%20people%20and.19%2C300%20separate%20Palestinian%20terrorist%20attacks.___YXAzOmNmZHQyOmFlOnoxNzUyYzk2MDMxNjYzZmU2MTdhNzA2NWU2NDYyMjg4NDo3OmNkMmFiMDBhMzg4ZDEwNwc3ODcyNDY5N2NmZTIyNzY0ZDQxNOFjMDBhMzI1HmdlZjmvOTM5OWZkZTkNzIzMzAyYjIxNDpwOlQ6TG
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__avanan.click_v2_r01_-5Fhttps-3A__jerusalem.law.yale.edu_20th_context-5Fhuman_aspx-5F___YXAzOmNmZHQyOmFlOnoxMjU1Yzk2MDMxNjYzZmU2MTdhNzA2NWU2NDYyMjg4NDo3OjY4MDI0NzIwMDRkOWY1NjNlZjM0ZjZlOTBmNGZkMjE0MTg5OWEyZTmNGMzYjIxNDpwOlQ6TG&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ge1Ue1Ue1Ue

From: [E.S.]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:52:25 PM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnNmZHQyOmE6bzoxNWQwNTlmOGMxOTZhODExZDA3MjVmNjRhNWVmY2Lzc0To3YmE0NGY1NlE4YmUxMDgyOWY3NWU5ZWZmMGY1OTM0NTkyMjRhZTUyNDI4MjNmFlMjM4NWIwZmZlOGZkMTZ7pwOlSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxNWQwNTlmOGMxOTZhODExZDA3MjVmNjRhNWVmY2Lzc0To3OmE3YTBiNGJiYWZlZGMwZmJlNzUxYTpwOlQlTg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/50/statements/israel030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofthe%20Israeli,19%2C000%20hepatate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxNWQwNTlmOGMxOTZhODExZDA3MjVmNjRhNWVmY2Lzc0To3Ojk5MTBlMTgzN2Y1ZWQ0OTkwODY4N2UyYzgzMjM0ZDI0NjY5ZTQzOTU5ZTJjNDI4N2U0Mzc4NDgxZWYwYjpwOlQlTg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human_rights___.YXAzOnNmZHQyOmE6bzoxNWQwNTlmOGMxOTZhODExZDA3MjVmNjRhNWVmY2Lzc0To3Ojk5MzA0MTk5NjEzNTZlMzc3NzA0MmIwMzNlNGEwYTk5NjZlMzY5ZjE2MDE0YTNiN2MwYWYxOTE3MjU1YTc5ZjQ2OTU5ZTJjNDI4N2U0MzgwOlQlTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzoxNWQwNTlmOGMxOTZhODExZDA3MjVmNjRhNWVmY2Lzc0To3QzpNzI6YTAzNzYyYWY0NmExZjY3YmE3YjVlYjBkM2YxMzFjY2I0NjdmMGI2YmUwNDcxMWZhZWM5NGVkYTQxY2UxMmE0MjgwOlQlTg

Sent from my iPhone

From: Silvia Conti
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:53:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(1) https://www.bbc.com/news/uk-england-london-68902366
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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: rachel
To: karen_pearson@concentra.com; pmorris@hydeconmedical.com; jessica@mac.com; mercedeslee@hotmail.com; pmorris@hydeconmedical.com
Cc: Cecilia_Angela (BOS); Ramirez_Alicia (BOS); Lacey_Raquel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; sarsanio.angela@concentra.com; assemblymember.bonta@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Amira.Elgawhary@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:53:29 PM

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQzOmE6bmo6NTk6ZDY4MzA1ZTFjZmExMWQxZjZjNzBjMjI4NDExYTc3OjE2NWU6MzAxODFmOTVmNjI6ZjY5MTQ3YZZlZTBkMmYtZmIxYmY4OWRkZGU2ZjEwMjkzYmM5MmY2NgwZWQ1NGJkOTc6fQwwOkY6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20attacks.___.YXAzOmNmZHQzOmE6bmo6NTk6ZDY4MzA1ZTFjZmExMWQxZjZjNzBjMjI4NDExYTc3OjU4MWMwMGI3YzNiYjA4NzE4YTc3OjU4MWMwMGI3YzNiYjA4NzE4YTc3OjU4MWMwMGI3YzNiYjA4NzE4Y

From: Marcia Godinsky
To: kaplo_reaves@concentra.com; reaves@drkirkreaves.com; mgraves@mac.com; mgreaves@kaiser.com; mgreaves@aurorameducal.com
Cc: Calvillo, Roberto (BOS); Bonnick, Alisa (BOS); Lamb, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Chanterenia; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sfgov.org.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:53:53 PM

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNreZHOrOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGIwOjY4MTk1NWI0NzU3MjU5ODRjZTE3MzgyZmYwZGI3MzZlZGZmNTBiOTVhMTM2M2I0ZDo5MmM0MzMxInQ6WlBNzdGOGFlOTQwcOlOlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NXVN9g___.YXAzOnNreZHOrOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGIwOjY4MTk1NWI0NzU3MjU5ODRjZTE3MzgyZmYwZGI3MzZlZGZmNTBiOTVhMTM2M2I0ZDo5MmE4NWM0NTk1YTgwMFEyZmY5YzA3OTZlNzJkOTBhYTg0MWEzOTcwYTQyYTgwOlOlOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNreZHOpOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGIwOjY4MTk1NWI0NjgzNmZlZDMzZTFmZTU3OTY2NjE5MmM1NGRjODQ3YzcwYmEwNDA1ZTZjZDY1ZWE5MGJlYT2bNzJkOTBhYTg0MWEzOTcwYTQyYTgwOlOlOTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNreZHQpOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGQwYWMyYzU2MTk1NWI0NjQ3OmM2OTE0NmMwNzFmNzk4YjI2ZDBjOTIzZjBlMzhhM2MxMmMyOTNrNGRlMGZlYTdkM2RkZDZmZDVlOTo6mM2NkYwYwMWM1YTgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNreZHOpOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGIwOjE5ZmI1OTk6NGY5ZGI3NjVjNzc5NWM0NDM1ZTk3N2QyYTY0YTdmMzZmMTU1MDdlYzk2NTY4ZDkyODE3YzpmOlOlOTg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxy9d9lxo___.YXAzOnNreZHOrOmFlIhzemMWMwNTMyNGIyMZUxYjc3NGIwOjE3OmY4YjI4NmZkZWY0ZGZkZmM1MzNiOGQ4ZGQxNmUwYjkxNzY2ZmI4ZTk5ODpmcOlOlOTg

Sent from my iPhone

From: Boris Gutko
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:53:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Boris Gutkovsky

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Daphne
To: keith_rawlen@toronto.ceps; perrenod@rotm.medical.ceps; pepaw@hcp.ceps; pancaeldom@hcpaw.ceps; pancyd@telecmedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alisa (BOS); Lock, Daniel (BOS); Cherryhall; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ivona.Espaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:54:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daphne Capon MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHOzOmE6bzoyZDBkMDMyMDk3Mzk6MGE1M2M4ZGZkMzI2M2ZjNGRmNDo3OjIwOjA0NWFiZDgwMDkwYjBkNmE1NzZlN2I0NjQ2N2Mw/NGRlYTE2ZiBiYWNiYjMxMzE4NDEwMTdkMmEzOTA1NmE2NTY5NTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAzOmNmZHOzOmE6bzoyZDBkMDMyMDk3Mzk6MGE1M2MzZGZkMzI2M2ZjNGRmNDo3OjIwOjGGI6bGY2HNWIoN2G5YmVj4ODNiYTY1YWI4MzY1ODM0MzI0ZTVmZjdkMGI1ODBkZmQwNmc5YzYzYjE4Y2I0ZTI4NzMzOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHOzOmE6bzoyZDBkMDMyMDk3MzA6MGE1M2M4ZGZkMzI2M2ZjNGRmNDo3OjIy5MGY6MDNkMzI4MjE5NDY1MTc2ZDgwMGFkMTRjZmFjNzVlYjA1OTIyYjk2ZDczZWJhNmU2ZDhhMTQ4YjA4OTg5YWM3NjgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/5th/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2016or%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOmNmZHQyOmE6bzoyZDBkMDMyMDk3Mzk6MGE1M2MyZGZkMzI2M2ZjNGRmNDo3OjJlZTU6YmNjMGM4ZmIyOTA3ODJlkY2RiZjgxMzRlZjcwZDRkMDBmZmI4NjViNTdlNjM5Mjk1MThlMmIxMzI4ZDRlNjE3ZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHOzOmE6bzoyZDBkMDMyMDk3Mzk6MGE1M2MyZGZkMzI2M2ZjNGRmNDo3OjBhNWY6NDhiNzdlZTkwNGZkNDNlOGY3NzI5MjBhNTY0YjA1NDBhMTRlNDQwOCVjOD80OTMxZTkyMjk1MjBlZDM5MDQ1YzEzMzkwMzBiNTIpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Pauline Schneider
To: beth_swaren@concentra.com; pmerrett@pottsmedical.com; jswaren@mac.com; marcwaldron@hotmail.com; smarsh@bellecmedical.com
Cc: Cabello, Angela (BOS); Bonnica, Alice (BOS); Lacey, Daniel (NHP); Chan@pdl; Board of Supervisors (BOS); Ghaddar@city; senator.swaren@senate.ca.gov; assemblymember.Nanez@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:54:27 PM

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cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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From: Arnold Stein
To: kevin_stephens@toronto.com; mayor.olivia.chow@toronto.ca; jaye.robinson@toronto.com; mayor@torontomedical.com
Cc: Calvillo, Angela (BOS); Somers, Aisha (BOS); Leung, Dennis (BOS); Cleveland; Board of Supervisors (BOS); Gluckstein; jessica.ye@toronto.ca.gov; josemiyamember.hanney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:50:24 PM

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Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV3g___.YXAzOnNmZHQxOmFiOmM6MGIDAzNlWSMDMDNjOTYxNDlkOTIwMTkxMmQ1YzFjZmIxYzo3OkZiMDNjYTY5NGYtMzNlZjQ2ZTBhOGNlOTk5NGVlOWI1MTFjZTAxZGZkOWUyN2BlZjk3ZTYxOGVkZTE4OGU2YZ0zfzAzZTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmIiMzoyMjdlODAzNWM3MDNjOTYxNDU0MTkzMmQ1YzFjZmIxYzo3OmUwOGE0MDI4YTdkYTUwODFlNmFjNTI4NGZjZTWYxNzE0MTQ0NTk4ZDQxYTZkYmYwNTdmNWY2M2U5ODIwMDk2ZjFiNmQyMTpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmFiOmM6MGIDAzNlWSMDMDNjOTYxNDlkOTIwMmQ1YzFjZmIxYzo3OmQ1YjU4MGJlMTBlMzI0MDY2ZjBhNDBmMzRkMzM4NGNlOWY2NjY0NmRmMjM4YTk2YzU0ODQ0OMmAxNDdkZjBiMmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQzOmFiOmM6MGIDAzNlWSMDMDNjOTYxNDlkOTIwMmQ1YzFjZmIxYzo3OjAwNmQ0M2JmNzNlNTE1NjU1ZGU2MmVjYZTlM2NmYTJlYTYxNmFmNjhmY2I5ZjRlOTM5N2E1MmIzNTBiYjI0OGUzMmFmOTpwOkY6Tg

Arnold J. Stein M.D.
Sent from my iPhone

From: raised1@icloud.com
To: karin_swayze@sunnyvca.com; commerce@bellecrenedical.com; pspace@mac.com; marcopolo@flyover.com; patrick@bellecrenedical.com
Cc: Calvillo, Angela (BOS); Brohard, Aaron (BOS); Low, Jasper (BOS); Chen@all; Board of Supervisors (BOS); Chan@cnn; angela.alioto@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Enough is enough Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:55:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Multia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHOvOmFlbzozODM2YjU4MDIyZjNmYWMxNWI3OTE0N2Y2ODQ0YTY4ZjoxOjQ2NTg6ZmRkZWYyZGIyNDIxMDg5NzRmMzZTOxNTQ3ODAwMGJmNGM4NDU3NGJiZWYtNTE0YmIxZjhiNTk1YjI5ZGZiZjpzcOIQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAuOnNmZHOvOmFlbzozODM2YjU4MDIyZjNmYWMxNWI3OTE0N2Y2ODQ0YTY4ZjoxOjM2YjE3ZDM5YWY3NTI2OTg0ZTI0ZDJlOWEyNDI0NmNlOTk1YTg0ZTBlODAwYzNlZmM0NzE5NTUwMWQ3ZTQ2OmY5NTIwOGI4MWQ1ZGJmOWQ5NGNjZmY1NzpwOIQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHOvOmFlbzozODM2YjU4MDIyZjNmYWMxNWI3OTE0N2Y2ODQ0YTY4ZjoxOmNhYWE0ZTItmMCYxOWNkOTZlNWY2OGZlN2NmbzYWFhNTI0OWVjZmUwOGY4MWQ1ZGJmOWQ5NGNjZmY1NzpwOIQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHOvOmFlbzozODM2YjU4MDIyZjNmYWMxNWI3OTE0N2Y2ODQ0YTY4ZjoxOmEyZmRkMjZjYzcOGZlNzkzNjg2Nzc2NjA3MDY2MzJlMTQyYThlMTZlZTE5Y2I0N2YwY2U2OTUzZWQ5ZjJkOTA0ZTIxNTpwOIQ6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishencyclopedia.com/articles/20th_century/human_rights___.YXAuOnNmZHOvOmFlbzozODM2YjU4MDIyZjNmYWMxNWI3OTE0N2Y2ODQ0YTY4ZjoxOjg3ZTU1NzU0MTU3OTUyMzY4N2ZlOTA4OTUyMzY4N2ZlOTA4OTUyMzY4N2ZlOTA4

From: Marilynn Yarbrough
To: kerri_maurer@sunnyvera.com; esmeralda@petrowmedical.com; jmason@cmgc.com; marcusgibson@hotmail.com; mtaylor@atlanticmedical.com
Cc: Calvillo, Angela (BOS); Jennings, Alisa (BOS); Lynn, Daniel (BOS); Chan@gtl; Board of Supervisors (BOS); Chua@cmgc; senator.wiener@senate.ca.gov; peterdeumenian.league@assembly.ca.gov; Debra.Plaffelkoerd@sen.ca.gov; Kenia.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:55:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marilynn Yarbrough

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969266___.YXAzOnNmZHQyOmE6bzo0ZWE5MGUyN2I5ZDImOGZkZmExZjVkYjVlYzA5NjBhMTo3OjhlMDY0ZTI4MzIxMTY0ZWEyZWRlODMzYzkxYWVjZjY4YWNhNjFkYjBlMzc0NGE4ZTQ4NDBhMWU1NjmwOlOiSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVVNg___.YXAzOnNmZHQyOmE6bzo0ZWE5MGUyN2I5ZDImOGZkZmExZjVkYjVlYzA5NjBhMTo3OjhlMDY0ZGNjYjM4MjgwNzI0ZGRjNjMyYTk4NjA2NDM5MTc3OjA1YzA4MjU1YmQ1NDM4MDMxNmFmZDE3YTk0YzM1MDI2N2FmMzJkOTBjYjk1OTQ2Y2FlMDRhYzNjYxA4Njk2NDpwOlQSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0ZWE5MGUyN2I5ZDImOGZkZmExZjVkYjVlYzA5NjBhMTo3OjA2YzA0MmIxNDg4N2NwNmQ1NDM4MDMxNmFmZDE3YTk0YzM1MDI2N2FmMzJkOTBjYjk1OTQ2Y2FlMDRhYzNjYxA4Njk2NDpwOlQSTg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo0ZWE5MGUyN2I5ZDImOGZkZmExZjVkYjVlYzA5NjBhMTo3OmM3OTAzMmIwZWJlZWE5ZGM3MjZlNDIwOjZiZmE2OTk5NWY2ZTY5ZDRiMGVlMWNlNjM0MDMxZWNlNGE2ZTc1NzY4ZDI0MmpwOlQSTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrxAf89vo___.YXAzOnNmZHQyOmE6bzo0ZWE5MGUyN2I5ZDImOGZkZmExZjVkYjVlYzA5NjBhMTo3OjM3OWM6ODRjMmNiNzM5MjM4MjRiMDE2NDA4NjBhMDRiZmI3NGI2ZDTE5NWYiMTA0NTQyNTBkNZFjZGIyMDBmNzpwOlQSTg

Sent from my iPhone

From: Eduardo Halberstein
To: karen_meaney@concentra.com; concentra@harborcreekmedical.com; concentra@mse.com; mayorwalker@bhcmayor.com; mayorsoffice@creedmoor.com
Cc: Calcutta, Angelica (BOS); Bonilla, Alicia (BOS); Leija, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Cloud@bhcmp; senator_wiener@senate.ca.gov; superintendent.howard@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:57:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eduardo Halberstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQ6OmE6bzpmY2V5NjFiZTYwZjlmYWY1ZGZiMDA5NTdmOGZlOjU2NDc2OmJmMmFiOTI1MzA4MWIwZTg5YzA5YTVjOGQ0ZmMzMjEwMDA5NmI5NjQ2NGI4NjpmOkY6TG
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QSVY5g___.YXAzOnNmZHQ6OmE6bzpmY2V5NjFiZTYwZjlmYWY1ZGZiMDA5NTdmOGZlOjA2NDc2OmIwMzk0NjUxYzM1ZDFiYTMxNzE3OGEzOTA3MmU1ZTBkNDY1NzIxMD

From: tapestrail@icloud.com
To: kevin_mooney@concentra.com; privacyoffice@medicinedial.com; megan@mac.com; marcoperkins@hotmail.com; privacy@practicemedical.com
Cc: Cahill, Angela (BOS); Bonetta, Alisa (BOS); Leigh, Daniel (BOS); Chernikoff, Board of Supervisors (BOS); cfuentes@sjc.ca.gov; governor.gavinnewsom@gov.ca.gov; dogwritetomember.harvey@sanmateo.ca.gov; kristin.Pfeffer@sfgov.ca.gov; Anna.Eivazian@sen.ca.gov
Subject: Keffiyeh is the new swastika — not a religious or other protected symbol. Like a MAGA hat — they have no place on Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:57:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Galit

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68869368___.YXAxOmNtcZHQcOmFiOmo5MDVmYWYxMGYtNDk1ZmE0NWM2ZjMzOjE5NmYxOGMxZmNlNDEwYzA4ZjU2NTJmOjI2NmYxZGZmZGFlZjA3NjM4ZTI1YWIxMzI4ZjZiNjI0MzRiZjA5ZmZjYmZmNjk0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8tZNVNbg___.YXAxOmNtcZHQcOmFiOmo5MDVmYWYxMGYtNDk1ZmE0NWM2ZjMzOjE5NmYxOGMxZmNlNDEwYzA4ZjU2NTJmOjI2NmYxZGZmZGFlZjA3NjM4ZTI1YWIxMzI4ZjZiNjI0MzRiZjA5ZmZjYmZmNjk0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishcriminallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOmNtcZHQcOmFiOmo5MDVmYWYxMGYtNDk1ZmE0NWM2ZjMzOjE5NmYxOGMxZmNlNDEwYzA4ZjU2NTJmOjI2NmYxZGZmZGFlZjA3NjM4ZTI1YWIxMzI4ZjZiNjI0MzRiZjA5ZmZjYmZmNjk0ZTg
(https://url.avanan.click/v2/r01/___https://www.snr.org/webcast/gn/5B/statements/israeng030925.htm%23:~:text=Tragically%20%25Pb20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOmNtcZHQcOmFiOmxxOMDVmYWYxMGYtNDk1ZmE0NWM2YjAyNjIwZmY4ZWRkZmNlNWIyZTFkNGNjYTA3OTBmMWRkNmVhMGJjMTBkMjE5MzU4YzAyMGYxOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_acc___.YXAxOmNtcZHQcOmFiOmo5MDVmYWYxMGYtNDk1ZmE0NWM2YjMzOjE5NjY2NGI5NzA4YjZiNjI0MzRiZjA5ZmZjYmZmNjk0ZTg
(5) Michael Starr. “October 7 is about to be every day’: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvxMP0vo___.YXAxOmNtcZHQcOmFiOmo5MDVmYWYxMGYtNDk1ZmE0NWM2ZjMzOjE5ZDE5ZWQtYzRlNTYxYjI1ZWE1NzlkNzdkZWItYzVjMTQ5NjI0ZGM3NjgxZTljYTBiZC3kYzVwNjgxYzY2YWIwZDgwOlE6Tg

Best,
Galit

From: Naomi Rotter
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:58:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Naomi Rotter

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Toby Balsam
To: keith_swartwout@concentra.com; permitted@voter.timedical.com; pmaxx@hcpc.com; marcusbrim@hcrapc.com; marcy@intercimedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; josemlyonmeber.franco@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ivona.Espanca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:58:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mrs Toby Balsam

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OjE4Njk6ODEwZDE4ZGJlMzE0OTY4MmQ0NDI1ZTkzNTcwOTdmt9WFs9N9M4MTc5NGU3NTNiMmU3ZWNjNjBlNzRiMTI4MzlfYjpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ6ISNVUNg___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OmIlYWEtYzhkNTU1ys5TQ3ODMzEtNjY2YzQtMjE2ZWZkZjZiOjk4MTQwOTY2MzA0Mjo5NiNkMGJiZjA0mIxMjA3OGMwZWEyOGJlNjY2ZmM0NjcwZWZlMjA1ZDEwZmI2NDBlNTk1ZDMyNzhhOGMzZGFkN2I0OGZiNjc0MDBkNWU2YjI5NDQ3YjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OmYzODA6YjFlYjY2ZmM0NjcwZWZlMjA1ZDEwZmI2NDBlNTk1ZDMyNzhhOGMzZGFkN2I0OGZiNjc0MDBkNWU2YjI5NDQ3YjpwOlQ6TA
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2010for%20the%20people%20and,89%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OjIzNDk6YzJkMDdjMzYwZmQ3MmEtZWM3NjY2ZmI0MzBlYjA2NjgtNmNlYzgxNTUxMDdjYZZhODBlZjQxZmViZTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human.asp___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OjVkOTk6MTI0NzcwYjA3YjUxZTI5NjRlYjM1ZWMxY2U3YzmeOTA5ZDFkZDc5NGMyYmYmZmdlwYTBhNjQ0ZGZlOGU0ZGZWY1YTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckrv9d9xo___.YXAuOm9mZHQxOmE6bmo2OGZiNjY2MGMwNTk5ODk4N2MxNjlmYjFjOTg3ODIhZTo3OjA2ZDE6NzQ1NjciMmUxYjg2OWFiYzVmYjk0OGFkYzYwNTQ2MmZzZWVkZjI5YTA4OTEwNGE1MDFmOTgxMTU3OTEmNmFrZDpwOlQ6Tg

Sent from my iPhone

From: Shira Kraft
To: kevin_mayor@compuserve.com; mayoral@pittsburghpa.gov; mayor@mail.com; mayorwilson@comcast.com; mayor@pittsburghpa.gov
Cc: Gallo, Angela (ROI); Ignatz, Alla (ROI); Lara, Daniel (ROI); Clerk@pgh; Board of Supervisors (ROI); Clark@mail; senator.wagner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:58:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shira Kraft

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6NGQ5Mzo3OGU1YzA0ZjE2OWQ5MmIxYTo0NGE2OWVkMGI4ZTUzZTIyZTRiMTgzZDJlZmZhZTUzZTQ6MjpmOlQkSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9ENVVYig___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6MGY5Mzo3N2NiYzM0ZTRhNjY1N2E4ZTI5MmZlYzI2NjY1Mw5TRjY5YjZiOZmZTcyZGNiMDIzYTk3NzBiZmNkYTk3NzBiZmNkYzI2MDg6OTk3MDIzwOlQkSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6NGQ5MjoxNmUwZDMwOTI2MzBmMTQyZWI3YzhhNDBkZjRjZjoyMWI3YTdjNzY5ZDIwZjI4YzpwOlQkSTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%23Hitler%20has%20people%20used,19%2C000%20weapons%20Palestinian%20terrorists%20Hamas/a___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6NGQ3MzoyOGmEyYTk0MDBjZWY4ZmY3ZjQzMDA3MjZjOD8&YzNkODAyMjEzN2Y5MjE3NTpwOlQkSTg
(4) https://url.avanan.click/v2/r01/___https://arcolaw.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6NGQ5Mzo3OmU1MGY6OTZkYjI1cNzZmZlOU5Yzl1NjBmZTk0MTgxNDE3OTdkYzBmOWE3YjhkYzZkZDhjZGMzYzNjkxY2U1OTA0Mzc5YzQxOTQ5ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w59xkxv9d9#xx___.YXAxOm5mZHQvOmE6bzpkZTY3MDhkMWFhYTc4YzRjOGFmNjNkNDU1M2U6NGQ5MzoxOGEyMzRlYmIyZTA3Yzc5ZDhkZTk1M2NmNmY0OTZmOGI5OTA4NjgxMzk4ZGNkNDgxMmI0ZWZkN2U4ZmFmNWI0NWJlMzgyZjAxMDIzwOlQkSTg

Sent from my iPhone

From: Pamela Rayek
To: kevin_newton@concentra.com; jeremiah@hydeclevedland.com; jessica@mac.com; marcusmiller@charter.com; marcus@diabeticmedical.com
Cc: Carollo, Angela (BOS); Bonilla, Alma (BOS); Lara, Daniel (MAYR); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.lesseo@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:59:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
O Rayek

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQyOmE6bzo0MDk4ZjE4NTAxNzIwNTNhMGU2YTdmNWY5ZmY3ZWI1ZDk1YmE3NWFkZTNlNGNiYjM5ZDk0ZDExNGU1M2I0MTM2ZGI0OmNmM5YjRmNTEwOjR5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVbYhg___.YXAzOmNmZHQyOmE6bzo0MDk4ZjE4NTAxNjg3NTdkMGU2YTdmNWY5ZmY3ZWI1ZDk1ZjE4YjU2NTk3ZDkxZTA5YjU2NTk3ZDkxZTA5YjU2NTk3ZUMwM2E3NjZlYmU1ZjMyNzNkNzI0NjI4MDQ5ZDI5YmM4ZTI5MjE2MGI4ZTNjZGY5ZWI1ZjE4ZGI4MjpmoOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzo0MDk4ZjE4NTAxNjg1NTdkMGQ2YTdmNWY5ZmY3ZWUxMjc3OjZlN2Y0MTQzNDQ3ZGU5YzNkNTRiYmFlOTk1YzhvNGM4YTk4OWEwODNkZWY1ZjRkZTc5N2U2NzBmYZM2MzNmMDYwYWRhZDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://invidm.hire.jobvite.com/thin_century/human.asp___.YXAzOmNmZHQyOmE6bzo0MDk4ZjE4NTAxNjg1NTdkMGU2YTdmNWY5ZmY3ZWUxMjc4OjhiZGI2ZGI2OWM5MDk3MTk4NmU4OTU2ZjBlMzAzOGY5YzRkZlI6ZDY1Y2I0MTIzY3FkYTzmOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8kvv9d99o___.YXAzOmNmZHQyOmE6bzo0MDk4ZjE4NTAxNjg1NTdkMGU2YTdmNWY5ZmY3ZWI1ZDk1OGQwNjg5NGVlNzVlNWRkYTU3NjllYmZlYzZlZTg1MDQ4ZWExODFiYmI1MTkzYWY5Y2FmNjmwOlQ6ETg

From: Glenda Weiss
To: karin_reuter@concentra.com; concentraEthicsHotline@gmail.com; executive@hrsa.com; mayorwalker@denver.com; mayor@seattlemedical.com
Cc: Cecilia_Acosta_(BOS); Bonilla,_Alex_(BOS); Lisle,_Daniel_(BOS); Chan@jail; Board of Supervisors (BOS); Councilmember_sawyer_district@seattle.co.gov; susanhutchinson.house@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:58:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Glenda Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzOnNreZHQyOmFiOmxvZNTVjVmFiYmFiNDZkNzVlZjU3NjkzMjZiMjc3MjZiMjc3MjQ4NTA4NGY3YjI0NzI4YWI1YmNlYzM1NzEzZGJkMWJmMzA3ZDI0NDc3OGRkYTBjZTBkMWI5NGM5OTgzeGQ6ZG5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZA6SNVUNg___.YXAzOnNreZHQyOmFiOmxvZNTVjVmFiYmFiNDZkNzVlZjU3NjkzMjZiMjc3MjZiMjc3MjQ4NTA4NGY3YjI0NzI4YWI1YmNlYzM1NzEzZGJkMWJmMzA3ZDI0NDc3OGRkYTBjZTBkMWI5NGM5OTgzeGQ6ZG5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNreZHQyOmFiOmxvZNTVjVmFiYmEINDZkN2ViNDEwZGUyZjU3Njk5MjZiMjc3OjkiMDA0ZjctZNTFkMTIxZjVjNzk1YTNhNDBkYmYzZDI0MzA0ZjctZNTFkMTIxZjVjNzk1YTNhNDBkYmYzZDI0MDA2NzNkMWM1MjIzYTY1NmYxZmUzOTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNreZHQyOmFiOmxvZNTVjVmFiYmFiNDZkNzVlZjU3NjkzMjZiMjc3MjZiMjc3MjQ4NTA4NGY3YjI0NzI4YWI1YmNlYzM1NzEzZGJkMWJmMzA3ZDI0NDc3OGRkYTBjZTBkMWI5NGM5OTgzeGQ6ZG5g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4xvz8d9lo___.YXAzOnNreZHQyOmFiOmxvZNTVjVmFiYmFiNDZkNzVlZjU3NjkzMjZiMjc3MjZiMjc3MjQ4NTA4NGY3YjI0NzI4YWI1YmNlYzM1NzEzZGJkMWJmMzA3ZDI0NDc3OGRkYTBjZTBkMWI5NGM5OTgzeGQ6ZG5g

From: eric nussbaum
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 12:59:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Robin Lipton Goldstein
To: karen_newton@concentra.com; mahendra@cohencmedical.com; peterson@mac.com; mercerdrive@hotmail.com; grace.kim@cohencmedical.com
Cc: Catullo, Angela (BOS); Bambina, Alicia (BOS); Leila, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@; benjamin.stevens@concentra.com; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Amina.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:00:18 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOnNmZHQzOmE6bzo4MDAxOTA4MTAyZDQxOWJhMjc4NGVjMzVhNDRlZGJmOTc3OjhmNTc4ZDI0YWNhOTU1ZWY5OGJlOGZmOTNiMDRhMGVjNzo0ZmQzMTIwMDRhMGVjNzo0ZmQzMTIwMDRhMGVjNzo0ZmQzMTIw

From: Tova Wiegler
To: karen_speaker@concentra.news; outreach@centuriamedical.com; press@cfmac.com; newsworthy@theregen.news; press@centuriamedical.com
Cc: Cecchi, Angela (BOS); Epstein, Alex (BOS); Leila, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@; jeanette.stanton@concentra.co.gov; jeanettemember.harvey@concentra.co.gov; Krista.Pfefferkorn@kwc-ca.gov; Anna.Esparza@kwc-ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:01:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Tova

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHQzOmE6bmo2NzkyZGIxNzc0NjAzMzA4MDM5MGQwMDI5NjhmYmMxZTo3OjFmYzE6ZGNiMGVjZTNjNjI0YzI5MjIwYjA1MzYwZjMzNDI2Yzc0Yzk3YTpoOlR2ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ66JVVNg___.YXAzOnNmZHQzOmE6bmo2NzkyZGIxNzc0NjAzMzA4MDM5MGQwMDI5NjhmYmMxZTo3OmU2ZDhkNjY1NDI5MWI1ZTY2ZjZiNDAyYjNmOTk4MDFiZjY0ZmE3MjhmOTI3ZTE4YTA0ZDE3NjU2Mzow:OlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bmo2NzkyZjQzNzc0NjAzMzA4MDM5MjQyMDI0NjhmYmMxZTo3OmQwZWY6ZTRlNTA5ZmMwZjVlMjNmNjM5OGQ1NTE5OTM1YWQyNTEwMDZlZTk3NGQ2ZjU2NTE5OTM1YWQyNTEwMDZlZTo6dW46OlGjyNcMiO0WFtNTM2NWQ4YzEtBMjUtOGJyNcMiO0WFtNTM2NWQ4YzEtBMGU0MmpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/israeng030925.htm%23:~:text=Tragically%20%23Oct%20people%20and,1.9%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bmo2NzkyZjQzNzc0NjAzMzA4MDM5MjQyMDI0NjhmYmMxZTo3OmM2MjE5ZjY4NWE5YWMtN2FlYmZmNjcyYWRmNzQ5OuUwYjdjMlBhZmE4OTk4MjNlOGJyNcMiO0WFtNTM2NWQ4YzEtBMGU0MmpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/20th_century/hate-on-ma___.YXAzOnNmZHQzOmE6bmo2NzkyZjQzNzc0NjAzMzA4MDM5MjQyMDI0NjhmYmMxZTo3OjhkYWM4ZY5YOMjY0MmE1YTI2YjMzMDg1NGM4MzBlMmc5ZTI5N2VkNjU4ZWExMjAzNDBlNTAwMdgmeOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvfMPhvo___.YXAzOnNmZHQzOmE6bmo2NzkyZjQzNzc0NjAzMzA4MDM5MGQwMDI5NjhmYmMxZTo3OjRlYzM0NDc5ZWIyYjNlNDc5ZWIyYjNlNDc5ZWIyYjNlN

From: raychell.larkin@icloud.com
To: karen_pearson@concentra.com; nurserelief@centurymedical.com; pmcare@mac.com; pmcworkbox@comcast.com; pmcvet@centurymedical.com
Cc: Carrillo, Angela (ADA); Jennings, Alisa (ADA); Leiva, Daniel (ADA); Council@; Board of Supervisors (BOS); COuncilmoney; jamaine.stewart@pomona-ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pile@doorr.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pomona Hill Concentra
Date: Tuesday, January 28, 2025 1:01:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Pomona, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Pomona Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Raychell Larkin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM5MDhlYzI0OTo3OiE3NGJlZGFmYmVkNWI0ODEwNmJkY2M0ODBlZDI0YjlmY2EzYTU3YWQ4ZDU1NzYzNmVyYWU1YTA2OTY2MmgxYzA5ZmI0ODNmOlM6TG
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-cZE6DUV3g___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM5MDhlYzI0OTo3OiE3NGJlZGFmYmVkNWI0ODEwNmJkY2M0ODBlZDI0YjlmY2EzYTU3YWQ4ZDU1NzMzOiY2NTk2NzNkMGRhYmM1OGMyMTVjNZZhYTE0NDMzMzI4MjBkMDJkNjgwOlQ6TG
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM4MjQwNzhkZWI5ODI0ZTIyMDlhY2JhOTo3OiJyAzYjA6NzU3OGFiMmM2NWQyYmM1N2FlOGQ0YWZkYTQ2MDU3ZmNiMGRkYmM1OGMyMTVjNZZhYTE0NDMzMzI4MjBkMDJkNjgwOlQ6TG
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C500%20injured%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM4MjQwNzhkZWI5ODI0ZTIyMDlhY2JhOTo3OiJyAzOjA6NDU0MDNlMjM0ZjM2NzZmZDZlNTBmeWQxMzBhYmJhM2QzNzpwOlQ6TG
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM4MjQwNzhkZWI5ODI0ZTIyMDlhY2JhOTo3OiE3NGJlZGFmYmVkNWI0ODEwNmJkY2M0ODBlZDI0YjlmY2EzYTU5OTU5ZTBkYmI0YzpwOlQ6TG
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9edxvd580vo___.YXAzCnNmZHQyOmFiOmo1NjBmYmVmYjM4MjQwNzhkZWI5ODI0ZTIyMDlhY2JhOTo3OiJ0N2M4MmI4Mzk3ZGRlNTU0MGU1OTdlMDRlOTQ0YzgyZGM4N2RlN0NiZjFiZjQ5OGJlN2RiMGViNDc1YTE1M2I4ZMDk1ODBkMDdkNzU3NjgwOlQ6TG

Sent from my iPhone

From: Rina Sharvit
To: kelly_newland@concentra.com; jordan.cole@the-medical.com; peterson@press.com; mayoralteam@lacmayor.com; mayor@lamayor.com
Cc: Cedillo, Kevin (BOE); Berrelleza, Alma (BOE); Lamb, Daniel (BOE); Chen-Hoff; Board of Supervisors (BOS); chairperson; district.admin@lacounty.ca.gov; assemblymember.haney@assembly.ca.gov; krista.thiffeault@sen.ca.gov; lena.fogarty@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:03:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muhtia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNrcZI0Ym0lbmpkZWYyMmQxOTE4ODFmNmE0ZWI1NmMyMWM1MmoxYzNiOjI0NDc3OmYyYTE6ODFmNmE0ZiNMoFmODIzNzI3NGRmYTA0YjU1OTyMyMiNhYWNiZTYxMTgwOlO5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVVNg___.YXAzOmNrcZI0Ym0lbmpkZWYyMmQxOTE4ODFmNmE0ZWI1NmMyMWM1MmoxYzNiOjI0NDc3OmRlOGFlOGZmOGMxOWNlOlI2Ik5vM2Y2MjhkM2FlMzRlOjM4YjY5MTgwOlO5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNrcZI0Ym0lbmpkZWYyMmQxOTE4ODFmNmE0ZWI1NmMyMWM1MmoxYzNiOjI0NDc3OmMxMTU1MmIwYzNiOjI0NDc3OmMxMTU1MmIwYzVlNTYzODQzMWE2YTIwNTE5OTlFYzY4NGVkZDI2NDU1YzM3NjY5ZDViMDIwYzgyNDc5NDBkYjQ2ejNqcwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdp/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20boy%20no%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNrcZI0Qy0mIGlmpkZWYyMmQxOTE4ODFmNmEIZWI1NmMyMWM1MmYxNzk6NDIxOmNhYzY5NGExMTRlNmRiMDVlZGJhNjAzYWU1YjAxOGM0MmNiYTc2ODEyNTQwNWFlNzkwY2E1OGFjYzI4MTFkYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNrcZI0Cm9mIGlmpkZWYyMmQxOTE4ODFmNmE0ZWI1NmMyMWM1MmYxNzk6NDIxOmNhYzg0ZTBhOGE0ZTBlZGI2OmNiYzY2ZmVkNTk4MTIxOTg2YzQwOlO5Ng3GFlYzE4ZWZlNWIxNzk6MzUxMjI0TTA0OTgwOlO5Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post.
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lvo___.YXAzOmNrcZI0Cm9IbmpkZWYyMmQxOTE4ODFmNmE0ZWI1NmMyMWM1MmYxNzk6NDIxOjY1ZjI0YjE0ZDk5ODBlYmE1ZWMxNzI5MTYxMTU5OGNhYjc1MWVlNzc5MWIzMTc3ZmVkOTlkYzpwOlQ6Tg

Rina Sharvit
Retired Educator LAUSD
Independent Voter

From: Sharon Sasson
To: kaplo_reception@concentra.com; reception@fortcollinsmedical.com; pmgcwa@gmail.com; mancosadmin@kpmgpc.com; mancos@canyonmedical.com
Cc: Cabello, Rosario (BOS); Barnes-a, Abbe (BOS); Lamb, Dewitt (BOS); Chen3rd@; Board of Supervisors (BOS); chairman@bc; senator.gallen@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:03:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sharon Sasson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58902366___.YXAzOnNwZHCtcOmFlIhxo2MxMyMDNlOTMxYzUxMzNiNDQ3NWViMjc4MTM5MDZlNjo3OmE0ZGRiNzhiNmVlMTI5YTdhMzU1ZmVhZWIwYTkxMmE2NmUyNGM2ZWY5ZDk5NzNlMTA0MDc3YTczNWE2YzoyNGY3MjmwOlOlOiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NXVNg___.YXAzOnNwZHCtcOmFlIhxo2MxMyMDNlOTMxYzUxMzNiNDQ3NWViMjc4MTM5MDZlNjo3OmE1MTc1MTBmZDNjYjA5MDZiYjA5MDZiNjo3NDI4NjI4ZDJlMDk2ZTExYWUzZGM0NDE2MmeQyNGYwNqgxZjpwOlQjOiTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNwZHCtcOmFlIhxo2MxMyMDNlOTMxYzUxMzNiNDQ3NWViMjc4MTM5MDZlNjo3OjY5YjBiNTEwNjIzZjdlNGIxMDMzYWY0YjBiNTEwNjIzZjdlNGIxMDMzYWY0OjBiNTEwNjIzZjdlNGIxMDMzYWY0OjBiNTEwNjIzZjdlNGIxMDMzYWY0O

From: Judith Bonn
To: karen_newland@concentra.com; customercare@wellnessmedical.com; pressoffice@concentra.com; pressoffice@concentra.com; pressroom@wellnessmedical.com
Cc: Cecilia, Angela (BOS); Jannetta, Alex (BOS); Leon, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Councilmember; peskin.aaron@sfgwate.ca.gov; aaronpeskin.hanley@sfcaretrip.ca.gov; Kimo.Pfefferkorn@sen.ca.gov; Kenny.Ekpenyong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:04:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judith Bonn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OjIwYmM6ZTk1YzI0MDY4ZlJkZTNiOWZiOWJhNmY1YWI4OTY5MzU5NzZiMDZmZiMTQxNGY3MjpnOlJOlTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc0g___.YXAzOmNmZHDzOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OmM4N2U4ZGNlNjI3ZTA3MGE4NzcxMDIwNjU5ZTA3MGE4NzcxMDIwNjY4ZDVlYzo1OjRmOTE4NmM4YTZlNTc2MTM5MTRkZjIwNjpwOlJOlTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OjBiZTk6NDZjZjFWFkYw:2VTM5ZmZhNjAyZDRmN2UxYmFlYzY0ZWI4M2JjOTI0MTRmNmI4ZDBhOTk4ZTk1MTM5MTRkZjIwNjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gac58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OjA1MmI6ZGRhOGQwNjE0YTU2MTA0ODQ3ODA2ODBhNjhlYTk2ZGNhNjQwZDNkYWY4NzUwNWI3NTBkM2ZlbjpnN2E0MDk0NTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHDzOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OjcwMGI5ZGM2ZmZlMjYxaWM0YTI0Mzk1MjE0ODIwNGU5YWM0YTI0Mzk1MjE4OTk4YjM1ZjE0OTQ4MjZYjMTAJNWI0MDA2N2pwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvx5d99o.___.YXAzOnNmZHQyOmE6ImpqYTE2ODEwY2U3ODk1YmE3NGMyNTk1ZmRmMzk4ZTA2ZTo3OmY0ZWM0MTNlMDI0NjQ1N2U3YjdmYzQyNjhkNzg0YWYyZDRhM2ZlMTAwMTNlYzk1MGM4MTk4NzpnOlQ6Tg

Sent from my iPhone

From: Mathi Fuchs
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:05:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Please get back to me as soon as possible, as I am a commercial insurance broker and need to know your position and your plan of action so that I can give appropriate guidance to my Workers Comp clients with high deductible or self insured programs.

Sincerely,

Mathi Fuchs

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Max Brandsdorfer
To: karin_swann@concentra.com; pressinfo@voltcremedical.com; pressoffice@ap.com; pressoffice@chronicle.com; pressinfo@voltcremedical.com
Cc: Carolina_Acevedo_(BOS); Jemima_Allen_(BOS); Lucia_Daniel_(BOS); Chairs@all; Board of Supervisors_(BOS); Clerk@chronicle; senator_warren@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:05:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Max Brandsdorfer

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pZHQyOmE6ZmQ0ZTk3YTNiYTQ0YmE3YTE5NTA4Y2QwNDQ3MzY4ZTo3OjhmODo4MGFmZDAwZTk1ZGNiMDdkNDMzNmE2M2FlMTZlZmUzMjc1MmM5ZTY2YzI0NWNlNWNhMzMzMk1NDpwcOlQ&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqNVV9g___.YXAzOm5pZHQyOmE6ZmQ0ZTk3YTNiYTQ0YmE3YTE5NTA4Y2QwNDQ3MzY4ZTo3OjkxNTY5NDE2YjI2ZjAzNjQ1ZTk4ZjU0ZDI5ZjZiOTBhYzI1YzE2ZTY3MjJkZGEzZjMyMWIxNzI0YjA2ZTo3OjU1YzE2ZTY3MjJkZGEzZjMyMWIxNzI4YVk0Tz1ZTY3MjJkZGEzZjMyMWIxNzI4YVk0SDZlZDEyZGY5MmRlMzAzNTVkOTc1ZTY3MjJkZGEzZjMyMWIxNzI4YVk0SUcyTGEzN2UxOGZhZDVmMjg2ZjgwOlQ&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=)
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOm5pZHQyOmE6ZmQ0ZTk3YTNiYTQ0YmE3YTE5NTA4Y2QwNDQ3MzY4ZTo3OjUyYTY6ODZlZDEyZGY5MmRlMzAzNTVkOTc1ZTY3MjJkZGEzZjMyMWIxNzI4YVk0SUcyTGEzN2UxOGZhZDVmMjg2ZjgwOlQ&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=)
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOm5pZHQyOmE6ZmQ0ZTk3YTNiYTQ0YmE3YTE5NTA4Y2QwNDQ3MzY4ZTo3OjUyYTY6ODZlZDEyZGY5MmRlMzAzNTVkOTc1ZTY3MjJkZGEzZjMyMWIxNzI4YVk0SUcyTGEzN2UxOGZhZDVmMjg2ZjgwOlQ&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jawbus.law.yale.edu_20th_century-2Dhamas.asp___.YXAzOm5pZHQyOmE6ZmQ0ZTk3YTNiYTQ0YmE3YTE5NTA4Y2QwNDQ3MzY4ZTo3OjBkYzU1OGI4ZTc2NDhiYzU1ZDk4MTE2NzA5YTlmMDkzYzU1ZDk4MTE2NzA5YTlmMDkzYzU1ZDk4MTE2NzA5YTlmMDkz

From: Lerner, Susan (Staff) <
To: kaplo_meyers@concentra.com; mcgregor@healthcentralpa.com; pmeyers@mac.com; pmeyers@northcoast.com; mmeyer@centrecentralpa.com
Cc: Cataldo, Angelo (BCH); Espinoza, Alina (BCH); Lucik, Daniel (BCH); Chernikoff, Robert (Chernikoff@pahouse.net); Quattrocchi, Christine; senator.aument@senate.pa.gov; assemblymember.harvey@assembly.pa.gov; Kristy.Redfearn@pen.pa.gov; Anna.Esparros@pen.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:55:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQ6OmFiOnoGVjAyYiNlYWJmYmZhNzM1YzYxZDQxMGQwNmIyMDg0MDc3OmI5MTY6MmQzYmQ5ZTI0NjNiZjUxYzk3Y2IxNWM0ODI0NmYxMTM2ZGFwNDYxMzk4wNiU2NjM2MDRiODQ6YTpwOkYtTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZI66NUVNg___.YXAzOnNmZHQ6OmFiOnoGVjAyYiNlYWJmYmZhNzM1YzYxZDQxMGQwNmIyMDg0MDc3OmY5YzRlMmIyOGQxZjU1OGQ0ZjY1Ue5RDZkYTUwOlRzRoNzk0ZN1ZiNGJlZjg0NjVkYmEzNzVmMjY2NmE4NjUxYTQwMDU1MmU5ZjI5ZjUyZTgwOkY6Fg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmIyMDg0MDc3OmM4YTg6NDk2NmI2ZhNzM1YzYxZDQxMGQwN

From: Dov Siegman
To: keith_newton@concentra.com; marcwatkins@kroger.com; mtarvin@selectmedical.com; pegusc@mac.com; rortenzio@selectmedical.com
Cc: Calvillo, Angela (BOS); Anna.Esparaza@sen.ca.gov; Board of Supervisors (BOS); ChenStaff; Lurie, Daniel (MYR); Krista.Pfefferkorn@sen.ca.gov; Somera, Alisa (BOS); assemlymember.haney@assembly.ca.gov; Cityattorney; senator.wiener@senate.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:06:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lisa Jean Daniels
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:07:33 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa Daniels

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Esti Cooper
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:08:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Stacey Esti Cooper

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andrea Lieberman
To: frank_stearns@concentra.com; personnel@retrocmedical.com; jessyan@mpc.com; marywalden@hcvoter.com; marryll@retrocmedical.com
Cc: Cataldo, Amanda (BOS); Ramirez, Alexa (BOS); Lane, Daniel (BOS); Chen,Brad; Board of Supervisors (BOS); Chan@mpc; jennifer.wang@senate.ca.gov; wangmiamember_haney@assembly.ca.gov; Krista.Pfeffer4com@sen.ca.gov; Anna.Eisenson@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Portrero Hill Concentra
Date: Tuesday, January 28, 2025 1:08:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Andrea Lieberman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFjNjM0NTk5NTo3OmY3ZDA6MjI3YjVjYzBhMjI0M2I2YzEyOGZiMTU4OTBlMDMwMmE0ODNkOGM0OWQ5ZTI1NGNiYTgxYTcxNTE3MzNiellUBdQmwC8QETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ng-Z166NVN9g___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFlNjM0NTk5NTo3OmY0YWM0NGU2ZjgwZWNkOGU4MDBhNDY1Y2M3YzcifQ1YSMcY1OWY1YWJkMzY3cMm5mZY2YjI0OGY2ZjgwZWNkOGU4YzcfQTA3NWIwZTg2ZmE2ZTFhYjRmNWZhOGU1YVFhNTc1NjgzNmNmOGQ0NWFkZTMxNjgwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFlNjM0NTk5NTo3OjY1NWI0MzRlMmMwNWY0NDhhMDVlMDdiNTEwYWU5MTQ0ZmE2ZTFhYjRmNWZhOGU1YVFhNTc1NjgzNmNmOGQ0NWFkZTMxNjgwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFlNjM0NTk5NTo3OmZkMjQ0Y2F0N2FkMjE3YjgzZjNjNTk5ZmM2MDJhZTVlNzE3ZDRmNWRlOTc2NmRjOTJhN2M4YWY5YzRmNDNlYTlmNDFmODgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFlNjM0NTk5NTo3OjhYmI0MWZhMDNiNTc5ZWE4YzEwYzQ5ZDY1Zjk3MmMzMcYgnsZGI0NjI5ZjhiYzViNzRhYjMzMwMDJmMGZiNWY4NTA2Mzgwe5lOlTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clw4cxvfk99o/en___.YXAzOmNmZHQyOmE6bmo4YjI2MDM4YjAxNzNiNzE3MDlkYmQ0ZTFlNjM0NTk5NTo3OmRkZjc6YjA4YzA1NDctNDJlMDc5OTZkOWY0ZjRlODI0MzA5NzU0NTk2YjNiMjEzNzU1OTAwYzUwZDM4MDgxOWI5NjVlMDgwOlQ6ETg

From: Shani Okin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:08:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Susan Shore
To: karen_newton@concentra.com; nursecat@collectivemedical.com; jessica.d@mac.com; marcwatkins@comcast.com; shaunda@perfectmedical.com
Cc: Calcutta, Angelina (BOS); Bontempi, Alicia (BOS); Lacey, Hannah (BOS); Chan-Hartzell, Board of Supervisors (BOS); Chan-Hartzell, Jacquelyn; jacquelyn.chan@concentra.co.gov; susan@susanshore.com; hanna@susanshore.co.gov; Kelsey.Pfeiffer@mail.co.gov; Angie.Ferguson@mail.co.gov
Subject: Potrero Hill Concentra should not support hostility nor antisemitism
Date: Tuesday, January 28, 2025 1:09:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-60980366___YXAzOnNmZHQyOmFiOmM6YzI3ODI5ODU0OTcxZjY0OTg3NmU3MzY2ZmM6ZjM0YzI0NzdmYzEzNjc5YTcyXzgxMzMtNjc2NjNiNzVhMWYyNmZlYzIyNjRiOWI2M2Y5MzgwOlQ6Tg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=g-Z16tNVVNg___YXAzOnNmZHQyOmFiOmM6YzM3ODI5ODU0OTcxZjY0OTg3NmU3MzY2ZmM6NWI2YzM5ZmM6ZWVlYjY0YmU3ZGM0NjM1YzU3ZGQ6ZjM5ZjM0ZjZlMzU3ZGQ6ZjM5ZjM0ZjZlMzU3ZGQ6ZjM5ZjM0ZjZlM

From: Deborah Mendoza
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Please Address Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:10:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Mendoza

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: michael kimmel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:10:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michael

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Elie Hirt
To: leah_rosefox@concentra.com; carmenjohnstonmedical.com; pmcneil@mpc.com; pmcneil@mchsinet.com; pmcneil@whitecrestfiscal.com
Cc: Carrillo, Amanda (BOS); Jannetta, Alisa (BOS); Lane, Dawnn (BOS); Chan,Brad; Board of Supervisors (BOS); Chu,Winnie; jennifer.walker@toronto.ca.gov; jessemlovemember.haney@parliament.bc.ca.gov; Krista.Pfaffenbach@wcb.ca.gov; Anna.Esaiassen@wcb.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 1:12:49 PM

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Sincerely,

Elie Hirt

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM4MjYkxMzo3OnI0ZjZDJiOQBhYzM5YzcxMWFmNTcxYmM2NTVlNTU4ZmViZTI1NTdkZiBhN2FmZDw4ODFlYWVhYmRkMDM5NmUxMGQ5OTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6ENVYNg___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM4MjYkxMzo3OnJmYTM0ODBkZDA4MjNlYjI4MzI5NGIxMjgzODE5YTBkMDI2YTA3NWM2YzY5MDIyw3Y2Q2c3Y4ZmQ0OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM2MjYkxMzo3OnBlZTQ0MGY2OTkwZDU0NmM0NjkxNQ3YjZmZjFlYTU1NjdZzoyMDYjMgoZTQxMTRjZDc4ZWNjNDI0ZGQyMjMxODdjZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM2MjYkxMzo3OnJjOMzE0YjJhNmVlN2E1ZDU4YjNhOTBlMjhlMTkzNWM5MTJkMjmMmtjZjZjpbMWYxNjNkYjM3NzE4ZDI5NzFiZjZiYmM2NTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM4MjYkxMzo3OnJlMjY6YzMyNDE1NzdmNjc5OGJkNmZjYTg1ZWJlZjU0OTg2NmU2MDI4ZDJmYzNkZmI3ZDUjNDEwOmE6OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wdzxv9d9yo___.YXAzOnNmZHDyOmE6bzpNjU1NDNhMTMwNDQ5YWFkN2VlMzA2YzgxNjM4MjYkxMzo3OmE3ZTk0NWQxYTc1ZTBhMzZmMTlmOGM1NTMwNDA2OTVjZDE5ZTNjZmUzMjFlMDU4MWM4MDI0ZTEzZDMzZjdlNDcxNTAxMzgxeOlO6Tg

Elie Hirt, MSW
Social Worker
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516-569-3807 ext. 754

From: Judy Pollick
To: karen_newton@concentra.com; patients@potreromedical.com; press@sfmayor.com; mayorlondon@sfmayor.com; privacy@selectmedical.com
Cc: Carroll, Angela (BOS); Ginsburg, Alisa (BOS); Lazar, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jessica.calvert@sfgov.org; assemblymember.bonta@assembly.ca.gov; Kristy.Wallace@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:12:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judy Pollick

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950766___.YXAzOmNmZHQxOmE6bzo1MTYxMWE3NGQwYjA2NmQwYTNiMTMyMzY2mNTc0MWVmZmY3OmI4MWU6NzI0NDA3YzY4YjY2ZmYyOTZlOGY1NDA3YzY4YjY2ZmYyOTZlOGY1NDA3YzY4YjY2ZmYyOTZlOGY1

From: VG
To: kaeth_rosanna@concentra.com; michael.dolly@medical.com; gregory@mail.com; mary.wallace@therapy.com; mayor@cityofmedical.com
Cc: Castillo, Angela (BOI); Ramirez, Alex (BOI); Lamb, Daniel (BOI); Clerk@all; Board of Supervisors (BOI); Citizen@mail; jessica.salazar@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:13:01 PM

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cc: Press, City Council

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Sincerely,

Vg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmFiOzo2MGYyMzVmYmRhZDgxYTdiMzFiMDM4ZmRhNTBhZGI0YjoxOk1dMmRiYTBmNWI4MTY1ZDY5MTIwNjk3NDhkYTBkYWJkZDJhOcfTjEMmJmMzRiNTExOTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfcVY&g___.YXAzOnNmZHQxOmFiOzo2MGYyMzVmYmRhZDgxYTdiMzFiMDM4ZmRhNTBhZGI0YjoxOkZpcZiZmM0ZWM2YzmM4ZTcyNFZhMTBiZGc2YTE4MDI0M3Mzl1YjA5MjQ4ZWE5YjM5ZjAxMGQ1YjA3NTc4NzI4MzY1NWIyODgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ozo2MGYzMzVmYmRhZDgxYTdiMzFjMDM4ZmRhNTBhZGJiYjo3OmU2ZWM6MGQxODgtMDNlJlOTIteNmE5YzFiMzAzZmYwZjgzZjBkZjIwMTA3MDcyOTlhMDYwZGNjZDhiMDgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20rockets%20launched%20from%20Gaza%___.YXAzOnNmZHQyOmE0ozo2MGYzMzVmYmRhZDgxYTdiMzFjMDM4ZmRhNTBhZGJiYjo3OmU2ZWM6MGQxODQtZmVmYmY3YzA5ZWY2YzAxOTZmZGNkZjBiZGU1NzI4MmNhMGRjZTZlZmE3NzU2MmdlOGE1NDEwOTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0ozo2MGYzMzVmYmRhZDgxYTdiMzFjMDM4ZmRhNTBhZGJiYjo3OjZkYTI0OTBlOTlhNTI0NjQzNmEzOTFiYWVmMDIzNzE5MGNjNDM0ZTI0MWIyOTg5ZmQ5NjY5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQyOmE0ozo2MGYzMzVmYmRhZDgxYTdiMzFiMDM4ZmRhNTBhZGI0YjoxOjEwM2QKY2Y1MWEzOWYzMDE4MmM1NGExODc3ZjBiMDk2ZTBhOGViNzMzN2I5YTc0MzlfNmFmMjRiODgxOkY6Tg

Sent from my iPhone

From: Tzvia Kahan
To: kasey_newton@concentra.com; nursepractitioner@aol.com; peace@mac.com; manyworlds@bigpond.com; privacy@swiftcmedical.com
Cc: Carollo, Angela (BOS); Bonilla, Alba (BOS); Leija, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov; jeanine.angeles@concentra.com; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:13:22 PM

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cc: Press, City Council

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Sincerely,

TKahan

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023566__.YXAzOmNmZHQ6OmQ6YmQ4NjgzNDg2MGI1YzkxNmE2MGUzNmE3MGUzNmE3MGUzNmE3

From: Steven Schneider
To: karen_meyers@concentra.com; mcgarrick@wellconmedical.com; pmayo@tmail.com; mgrayatkins@tmail.com; mtaylor@patriotmedical.com
Cc: Cabello, Amanda (BOS); Barrera, Alice (BOS); Ludtke, Rachel (BOS); Chen,Kaili; Board of Supervisors (BOS); Clerk@mail; angelica.salinas@tmail.ca.gov; susanmcmenamin.harlow@assembly.ca.gov; Kristin.Pfeffer@tmail.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:14:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAuOnNmZHQyOmFiIbm0NGFlNDI5MGEzNTM3MmgxNjU3ZmE2NTQxYTBkNDQ0OTo3OmE5YzY0ZiI2Ito3dOGAVjOiI3OlY5cjI2Ito3dOGAVjOiI3OlY5cjI2Ito3dOGAVjOiI3OlY5cj

From: david.bowersock
To: kelly_maxwell@concentra.com; customer@safety-speedfast.com; pleasure@mail.com; pleasureoffice@theeagle.com; enquiries@safetymedical.com
Cc: [Cabello, Angela (BOS)](mailto:Cabello,Angela(BOS)); [Jaramillo, Alicia (BOS)](mailto:Jaramillo,Alicia(BOS)); [Leon, Marcel (BOS)](mailto:Leon,Marcel(BOS)); Chen@all; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Governor.ma; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:14:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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(1) https://urldefense.com/v3/__https://access.bhe.com/menus/uk-england-london-689803/66__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiODI6NDI0NzNlZjQ6OTc0YzY5ZmEzMjY0NzJjNzY3YTkzMzpwOlQ6T
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=p-Z66iOUY7g__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiODI6NDI0NzNlZjQ6OTc0YzY5ZmEzMjY0NzJjNzY3YTkzMzpwOlQ6T
(3) https://lnu.avanan.click/x/v01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiODI6NDI0NzNlZjQ6OTc0YzY5ZmEzMjY0NzJjNzY3YTkzMzpwOlQ6T
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiOD
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiOGI6YmI1YmYwNzQ5YTY3YjAxNDQ4MDA5ODY5NmRlODI0NDI6YjZlZWY4YjkjNjYzZmE0OEI3NTgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/clwy9xxvlk9o__;YXAuCm9zcDI6QzomEl6ospkNDQ5ZTZhNDMwNDg5ZjpzZWN6OTo3aNDJlZTVkNWM0NzozOTo1ZTQ6MDgxMzVjYzFlYTBiOGI6YmI1YmYwNzQ5YTY3YjAxNDQ4MDA5ODY5NmRlODI0NDI6YjZlZWY4YjkjNjYzZmE0OEI3NTgwOlQ6T

Sent from my iPhone

From: Vivian Weinstein Brisman
To: karen_newman@concentra.com; mcarroll@drelkinmedical.com; jgreco@mac.com; jmacwatkins@bryant.com; mlevin@drelkinmedical.com
Cc: Cassidy, Amanda (BOS); Gerbracht, Alina (BOS); Leslie, Hannah (BOS); Churchill@; Board of Supervisors (BOS); Chan@pcma; gregory.adams@concentra.com.gov; gregorylmcmahon.hearts@concentra.ca.gov; Kristin.Offer@sen@sen.ca.gov; Jenna.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:15:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Vivian Brisman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f89f396___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwODc3OGI0NTI0NTI1OTk0OTRiOTk4ZjQyMDY5ZmY1ZmI1MmFlMDk0OTA1YmViOGE2ZTQwMTY1ZWI5NmU3NWJmOjY6ZTM5ZjEyMzk4YjY5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56tNVVNg___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwOTIxOGIzMTQ1NTI1MmQ3ODkwMDMzMjU0NWI4YTk5NDE3ZGVlYmE3YjM0OTI1NDNmOWJmOTVjNTM5ZTg3MzhjNGE2OTIzMzBlYmIwYjZQxMjpwOkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwODc3OGI0NTI0NTI5OTY3MWVlYmVmY2QwMTJjMjkyZWVlNDNmOWJmODVjNTM5ZTg3MzhjNGE2OTIzMzBlYmIwYjZQxMjpwOkY6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwODc3OGI0NTI0NTI1OTY3MWVlYmVmY2QwMTJjMjkyZWVlNDNmOWJmODVjNTM5ZTg3MzhjNGE2OTIzMzBlYmIwYjZQxMjpwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://cirolim.lmu.yale.edu/20th_century/hmmas.asp___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwOTI1ZmNjY2Q4NzU5YmVkMjk3YWUxZTM2YjgtMDQwMWI0MTEwMmZkZTBlMjMtNTQ1NmU2NTMwMTlmOWY3YTgwYTpwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxvr8d9o.___.YXAzOnNmZHQyOmFiOmowYjNmYmFiNGVjNmY2NTI2MGQwMTc3NTMwODI5NDA0OTIwODc3OGI0NTI0NTI1OTk5NGRiOGY2NjU1ZmU2ZDkxMmNiMDAwOTgtNzg5ZmVhNTpwOkY6ETg

Sent from my iPhone

From: Irene Gohtas
To: karen_meagher@concentra.com; communityrelations@medical.com; pmeyer@hrge.com; marcusgibson@hrgpac.com; pmerrick@millercreekmedical.com
Cc: Calcutta, Amanda (BOS); Epstein, Alexa (BOS); Levin, Hannah (BOS); Chamberlain; Board of Supervisors (BOS); Chamberlain; senator.watson@senate.ca.gov; assemblymember.Jones@assembly.ca.gov; Leora.Fliefleksen@sen.ca.gov; Leora.Fliefleksen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:15:02 PM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=u-ZH6NVVNg___.YXAxOm9mZHQzOmE6YmM6MmE5ZWJkZTBkYjY5NzQzZjY5YTE2MTA0YjIyMzhjYmE1MjBjNWY1NTY1ZjgwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQzOmE6YmM6ZWQxNjc5NzU3OTY2MGE5MzI4NjNjZTMxNDgwNjo3OjkzZjZkZmU2ZmE3MjkzMDI0OWU4ZGFhNTBkNjdjODU4ZWIyZjQ4OTFlMWZjYTE2MTA0YjIyMzhjYmE1MjBjNWY1NTY1ZjgwOlQ6Tg
:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/jgar58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQzOmE6YmM6ZWQxNjc5NzU3OTY2MGE5MzI4NjNjZjY5TEzMzNDgwNjo3OjJmODU2MTlkYTljYWFjNTRmMzMyYzgwOlQ6Tg
(4) https://url.avanan.click/v2/e01/___https://avodon.law.yale.edu/20th_century/human_eqn.___.YXAxOm9mZHQzOmE6YmM6ZWQxNjc5NzU3OTY4MjE5OjM0YmFkYjY2YzZmOTRkZmE5MjE3OGJhMTE3OGJhMTE3OGJhMT

From: Corinne Asher
To: kathi_maxwell@concentra.com; jessica.mills@concentramail.com; megan@mac.com; mary.washington@hcmail.com; mlewis@palmcrestmedical.com
Cc: Cabrillo, Rosetta (BOS); Bonilla, Alisa (BOS); Leon, Daniel (BOS); Chen,Ethan; Board of Supervisors (BOS); Chatterjee; jacquie.adams@sfgenate.ca.gov; jessemelgarmember.haney@sanjuanbautista.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:16:16 PM

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cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https://www.bbc.com/news/uk-england-london-68902366&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2fvGHyhr5iZY&r=Ll_VhGwi6Fi01oCH3ro85zTfs_jk_iYcSO8fRzC6dCo&m=Ie_Ge1Ge1Ge1

From: Jennifer Edson
To: Isen, Jessica@Toronto.ca; pressed@rebelmedical.com; press@fmpr.com; pressoffice@fmpr.com; pressinfo@antiterrorlegal.com
Cc: Cecchi, Angelo (BOS); Ramos, Alex (BOS); Lara, Daniel (BOS); Shahidali; Board of Supervisors (BOS); Citywriters; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:10:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Jennifer Edson

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69027566___.YXAzOm9zeDI6OmY6MGEzOTk0ZDk0OWUxMGZmN2E2ZmRjNDQ5YjdjYmYxYThmNTo3OjY4MTc6NWRmN0c3NjU1YmFlYzNiMGI3ZjVkNjU0ZGIxYTZmNjRlOGYxYWI3OGI5NzQxZTo5NzE6ZTpmOkY6ZTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgcZ6dSNVN3g___.YXAzOm9zeDI6OmY6MGEzOTk0ZDk0OWUxMGZmN2E2ZmRjNDQ5YjdjYmYxYThmNTo3OjQ0ZTgzZTI4MzU5YjA5NjVkZGRhZTNlMTE3MDk0MzQyZmE1OTo5NzE6ZTpmOkY6ZTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue1Ge1Ge1Ge

From: Mary Ellen Bowers
To: kevin_stewart@concentra.com; patricia03@centuryhotel.com; press@nbcnews.com; pressdesk@washingtonpost.com; pressinfo@americanmedical.com
Cc: Carullo, Angela (MCO); Bontrager, Allen (MCO); Leslie, Samuel (MCO); Chan-Kong, Paul (MCO); Board of Supervisors (BOS); Chiu@sfcityatty.org; jeremiah.cogan@sfgov.org; supervisormelgar.hanona@sfcountyatty.org; supervisorpeskin@sfgov.org; Kristy.Pfefferkorn@sfgov.org; Kristy.Pfefferkorn@sfgov.ca.gov; Kevin.Engstrand@sfgov.org
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:16:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

M. E. Bowers

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OmFiMDI4OGI0ZmNiAzNGRiMzFlMjk4ZTIxNzM0ZTIxNWY0MDZmZWI5NjhhZjY2NzpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVcYg___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OmY5ZDk4YzVlZTY1MTIwNmNiZWU1ZTI0YWY0ZGY5MmIwNWY0MDZmZWI5NTFmOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OjQwZjM0MWY4NTJjOWIyOTI2ZmIyYjNkYjhlMWE3ZTlkZmIyMWMxYzI0YjYyYmYxMWMzZmU2NTpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,10%2C000%20rockets%20launched%20Palestinian%20terrorists%20attacks___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OjIwmUC0ZGI5NWNiNGE5OTY1ZjAwYjAtZDNiZmUtNjMTgyYTQyMDQ5MWIxNmRkZmEzZGMxMzY4NjQwN2Q4NjBhNDRkYTdjNzQ1MTgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OmMxNzM0ZGIxZjY2ZmNiOWM4NjU1NGUxOTU5ZTI5MDE0mYWI3ZlJlKzZiMzZlMTg4MmE1OGIyMTgyMTQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c7nckxvfd99o___.YXAzCm5mdZHQxOmE0aqnmNGM5ZGIxZTYyOWJkYjE0ZWI2OWI3ZThhNTo3OmRlMzc4NDVlNzM5MTI0Mi0lMDIlNDBiNTI1YWEmNTZmZDcwMDM0NmMyMTM3MDYyZWExMDI0mzGThkMGYyYTVkMTU2OGFiMzpwOlQ6ETg

From: LISA KLUG
To: kaplis_mayor@cityofpeabody.com; jsmith@cityofpeabody.com; jlevine@mac.com; mayorwalsh@cityofsalem.com; mayor@cityofmedford.com
Cc: Cahillm_Kristin (JBJ); Kennedy_Rick (JBJ); Lamb_Harold (BFD); Chevrette@; Board of Supervisors (BOS); Gladstone@; governor.advisor@lrecorder.ca.gov; expertcurrember.harvey@pasoverkla.ca.gov; krista.Pfefferkorn@sen.ca.gov; krista.Esperanza@sen.ca.gov
Subject: UNACCEPTABLE! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:16:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa Klug

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuQm9uZHQyOmFiBsnrYM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzA1NTI5OTo3OmIwZTU0NmRhNWUwZWFlNiVkMmJkMzQ1Yi4Nzk1ZDNlNDNmNmZiMGFiNWZkMzZmZmY1ZDRlNjgwOlOEITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NXVN9g___.YXAuQm9uZHQyOmFiBsnrYM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzA1NTI5OTo3OmIwZTU0NmRhNWUwZWFlNiVkMmJkMzQ1Yi5NjNlMWZkZTNlYzY0OTo1OjE0ZjI1NjM4MjE3ZmE0ZjA5ZGE1NjM4MDY1ZTFjZjY4YTE5ZDNlMzBjNzJjNTE0OTo3NDE6ZDE5ZjI1NjM4MjE3ZmE0ZjA5ZGE1NjM4MDY1ZTFjZjY4YTE5ZDNlMzBjNzJjNTE5OTo3OjBkMjk0NmUxYTQ1OGNmMTExMDExNjhmOWVhMwZmUxOGYyYzU5OTpwOlQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-unrfa-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuQm9uZHQyOmFiBsnrYM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzA1NTI5OTo3OmIwNzA0M2RhZmEzOTk5ZGE1NjM4MDY1ZTFjZjY4YTE5ZDNlMzBjNzJjNTE5OTo3OjBkMjk0NmUxYTQ1OGNmMTExMDExNjhmOWVhMwZmUxOGYyYzU5OTpwOlQ5ZTg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/imranngl030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuQm9uZHQyOmFiBsnrYjM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzA1NTI5OTo3OjBkMjk4NmUxYTQ1OGNmMTExMDEwNjhmOWMwZmUxOGYyYzU5OTpwOlQ5ZTg
(4) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/hamas.asp___.YXAuQm9uZHQyOmFiBsnrYM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzA1NTI5OTo3OmIzRjNmMWYwYTRlNWNhYzk2NTgwMTNjZDE3MjI5NmEwMWVjZjZiZGM4OGZhMmIxYWJiYzAwZmZlZjEyYiFiMjgwOWYxNDU2ZWUwMzY0Y2VmYzU5OTpwOlQ5ZTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAuQm9uZHQyOmFiBsnrYM3ZjkA1OTZhOTI4ZmRmNmQwZGZlMzRlNzIzMDE3ZTJhNTZkZjA2M2UzMzkxMzI2MTZiNDI0NDI0MDRkNzIxYZU3YzZjZDRmNzIzNzIyMzMyNDMxYTc0MmI2MTgwOlOEITg

Sent from my iPhone

From: Yelena Krupitskaya
To: karli_swarm@concentra.com; swarmd@wilsonmedical.com; jstrayer@mac.com; marcwatkins@prosper.com; marcyb@wilsonmedical.com
Cc: Cecchi, Angela (BOS); Jemilus, Alex (BOS); Levin, Daniel (MAS); ChairmanF; Board of Supervisors (BOS); Chan@city.org; senator.wiener@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:17:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmo5MTcyYzk5NjhlYTY2Y2U1MTE2OWNlNzY0Y2U1ZDo3YTo3OmsBtQ0U5ZW1ZsZDlNzM4NjNTUtOTAtZGVjYzcyMmQxNDVjNjZiZDo3YTo3OjM1MDM6ZDdmMTZiZjJjY2Y0NGEzNDVjNjRhY2MwZDBjMmQ2NmJhOWRiNzRh2jV32mM0NGJkNTMxYTE2MWE5ZjpwOlQ5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVNqc___.YXAzOnNmZHQyOmE6bmo5MTcyYzk5NjhlYTY2Y2U1MTE2OWNlNzY0Y2U1ZDo3YTo3OjZmZjZmYzk5NjhlYTY2Y2U1MTE2OWNlNzY0Y2U1ZDo3YTo3OjE3NjAzNjZlZGZkZmY3MTcyYzk5NjhlYTY2Y2U1MTE2OWNlNzY0Y2U1ZDo3YTo3OjM1MDM6ZDdmMTZiZjJjY2Y0NGEzNDVjNjRhY2MwZDBjMmQ2NmJhOWRiNzRh2jV32mM0NGJkNTMxYTE2MWE5ZjpwOlQ5ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo5MTcyYzk5NjhlYTY2Y2U1MTE2OWNlNzY0Y2U1ZDo3YTo3OjNjYTY2YzUzMTE2OWNlNzY0Y2U1ZDo3YTo3OjNmZjQzNmRlOWRiNzRhMjQ2NmJhOWRiNzRhMjQ2NmJhOWRiNzRh2jV32mM0NGJkNTMxYTE2MWE5ZjpwOlQ5ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmo5MTcyYzk5NjhlYTY2Y2U1ZDo3YTo3OjNmMjI5MDY4MzY4NDY5MGY4MzY4NDY5MGY4MzY4NDY5MG

From: Lena Leonovich
To: karen_mayer@concentra.com; nurse.julie@centermedical.com; jessica@mail.com; mayaoakland@mayan.com; mlavoy@metrocmedical.com
Cc: Carrillo, Amanda (BOS); Kendrick, Alicia (BOS); Leslie, Daniel (BOS); Chan/Jimmy; Board of Supervisors (BOS); Chan/Jimmy; jessica.adams@concentra.com; property@mayerbrown.transcendtrip.co.gov; Kristin.Pfeffer@mail.com.co.gov; Anna.Evans-wolf@mail.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:17:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alena Leonovich

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAzOnNmZHOxOmE6bzpiMDlmYTYwYTdmM2IwZDJhZmIwYjg1OTAxMmEwNzNlYjU0OTo3OmE0NjA0NDk0YzI0

From: Molly
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:19:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Molly Ratner

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sharon Sasson
To: kelly_mayor@concordnh.gov; systems@cityofconcordnh.com; pmoore@nhsl.com; planningboard@concordnh.gov; mayors@safecitiesfirst.com
Cc: Cabotte, Angela (BOS); Bolduc, Alicia (BOS); Lavoie, Hannah (BOS); Chenelle@; Board of Supervisors (BOS); Grassmyer; senator.perrin@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:20:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sharon Sasson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzCnNmZHQzCmFiOmoGYmMxMDIwYzgyMjU2MjlkNmEzNzk1NTkyMGJkZDMwNzM3OTo3OjRmNTI1YzZmNjI1MzI4YzM5NzA0MjkwYzY1YjY2ZjY2YTYyZGQwOTI0ZmNhZmY5NzdlZTpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66fJVVNg___.YXAzCnNmZHQzCmFiOmoGYmMxMDIwYzgyMjU2MjlkNmEzNzk1NTkyMGJkZDMwNzM3OTo3OjRmNTI1YzZmNjI1MzI4YzM5NzA0MjkwYzY1YjY2ZjY2YTYyZGQwOTI0ZmNhZmY5NzdlZTpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyOmEIbzo5YmMxMDIwYzgyMjU2MjlyNmUwNTkyMGJkZDMwNzM3OTo3OjE3NjQ4MDc5MDIzNmZlZjVlYTBhZDI2ZDk3ZGZkYzk1NTdjMjQzNTI2NzNkMjNGYwNTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbraunfels/en/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyOmEIbzo5YmMxMDIwYzgyMjU2MjlyNmUwNTkyMGJkZDMwNzM3OTo3OjViNjM0OTE4MzRjYjdjNzhkZTZjZmQ2NDA2Y2NkYTY0ODBjMDUyOGM0M2I3NDBmZDAwNDdlY2ZiOGIzMGQ0ODNkOTYxYTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQyOmEIbzo5YmMxMDIwYzgyMjU2MjlyNmUwNTkyMGJkZDMwNzM3OTo3OjFiZDg6OGY0ZWE5NzRlZWMwNTE1MmRkYjI0NTk1YTM5MDBlNWVhNjQxZTA4MTc3YjEwOWZmNzmNzMlZDJkZTlkNGI2ZTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwy0xvr3l0o___.YXAzCnNmZHQyOmEIbzo5YmMxMDIwYzgyMjU2MjlyNmUwNTkyMGJkZDMwNzM3OTo3OjIwZDU6ZmFlY2ZmMTc3ODNlZmI2NDIhYTdlM2YyZTTlNGZhNGZhMzM5YTUzYzJjZiJmYjE2MmdlNTBhOTBkOTdkODI4YjpwOlQ6STg

Sharon Sasson

From: Rick Constant
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:20:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rick Constant

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Fawn Rich
To: karen_newton@concentra.com; outreach@pbshcmedical.com; amazon@pbsh.com; interventions@pbsh.com; pr.press@pbshcmedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alicia (BOS); Leiva, Hannah (BOS); Chan(Ext)@; Board of Supervisors (BOS); Citycommissioner; senator.wiener@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kimmy.Pfeiffenberger@sen.ca.gov; Ashley.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:20:40 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fawn Rich

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHlOeOmFiOmM2YmM1YjI0N2JlZTI4Yzk1YWU1YTNkZDUxYWZmNjo3OmZmMmY6ZmIwODU0MzE0ODRiMDdhMDVjOTlkNzBhYmJhODJlZmIzOTk5OTY5OGQ2MGNiMjFmMGZiMDI0YjBkMDFiZWVhYmwwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6l2VVNg___.YXAzOmNmZHlOeOmM2YmM1YjI0N2JlZTI4Yzk1YWU1YTNkZDUxYWZmNjo3OmY2ZmIwOTk5OTY5OGQ2MGNiMjFmMGZiMDI0YjBkMDFiZWVhYmwwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHlOeOmEtbzpjZiMxYmM1YjI0N2JlZTI4Yzk1YWU1YTNkZDUxYWZmNjo3OjE4YTY0YTkwN2U1OWIkMTI3MGE2ZTI3M2MxNTA0N2BkNjgyZTIwd:1ftHNTIzZGNmMWZhNzZmYTk1NTJlMGI3NmM3ZGMyOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://croakin.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHlOeOmEtbzpjZiMxYmM1YjI0N2JlZTI4Yzk1YWU1YTNkZDUxYWZmNjo3OmEzZDNlOTc5ZjNlNzBmZDQxNWE5OTI2ZTZlMGNkZWUwNTcxYmM5OTFiOWRhNDEzN2E5ZmM4YmwwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzOmNmZHlOeOmEtbzpjZiMxYmM1YjI0N2JlZTI4Yzk1YWU1YTNkZDUxYWZmNjo3OjU2ZlOWU0YzBjZTM2MzNmNzAtMDI5ZmUwMzk0YzI4MTA3NWY3YTU3eN3mwOlO6Tg

Sent from my iPhone

From: jaime.schneider16@icloud.com
To: karen_newton@sorrento.room; rosemary@rattlesnakehall.com; steve.d@mac.com; maryanndoe@voyager.com; mayor@charlescreekcal.com
Cc: Caballo, Angela (BOS); Jemmett, Alicia (BOS); Leiva, Daniel (MAYR); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:20:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jaime Schneider

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MAxZDdkYTo3OmE5ZmI5ZGZGZWZjZWEwNGQ4Y2I6MDAxZDdkYTo3OjE0MDdkYjY2OTZiOWYwZWFiZDdkZWQ0MDE2ZDDDOWVhZjA5YzY4MTgwe0JE5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MzAxZDdkYTo3OjI4MmMwMmRjYWY1NjE2ZDIxZTAzZWU1NzBlOWIwNGUxMzZmNGIlMjJjNzJmNWU12jBkNmM3OGUxYmRlZgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQvOmE5bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MjAxZDdkYTo3OmExYWQ0MGI5YjI0NTg4MGQ2MTgxMDA5NjcyYTlkNjZmNGIlMjJjNzJmNWU12jBkNmM3OGUxYmRlZgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.ucmp.org/webcast/gsc58/statements/nzsmgf030925.html%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MjAxZDdkYTo3OjZlZWE0Y TBlZmY4OGExNzQwNjk5ZTY0ZjBlNWU4MGUwNDE0NzkZTg3NjVvmNmFiMDI2MDAyZmE1MDAzZjUyZjYwNmM4NzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anolen.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQvOmE6bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MjAxZDdkYTo3OjAxMDI0NjI4ZjA2OGJkNjk3YzRhMDI0MWYyNmQwMGZmNjk3OGJlMGM4MDI0NGZlNDU3MDZhNzdlMjE5ZGJlNGU0OGI1YjgwOlQ6Tg
(5) Michael Starr, ''October 7 is about to be every day:' Columbia rally sees Hamas support,'' 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o.___.YXAzOnNmZHQvOmE6bzo2MzY4ZTAwYjlmZTI0NWFyZTMxZDk0OTc0MzAxZDdkYTo3OjA5MDM0NzI1ZDNiYjIyMzYwZWY0ODUzYTMxMDBiYzlhZmIwZmYyYjI0NjRlOTIzNGViNjRkN2I0NTJmOTk0MjRlZjgwOlQ6Tg

Sent from my iPhone

From: Fawn Rich
To: kevin_mayne@sbcglobal.net; nyberg@petersonmedical.com; pappas@mac.com; mayne@kindlercorp.com; privacy@petersonmedical.com
Cc: Cecilia, Angela (BOS); Jiménez, Aixa (BOS); Leila, Danial (BOS); Chan@sfgf; Board of Supervisors (BOS); Chan@sfgov; jeremy.paine@sfgov.org; jeremyhsmember.hanna@sfgovmedia.org; Kelly.Pfeiffer@sfgov.org; Anne.Rosenwald@sfgov.org
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:21:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fawn Rich

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyYzU1YjRkYWI1OTY3NmJlOWM4N2MxOTI0NTIxZDAzMzBkNWY3YWM2YzgyZDdkMjEwYjJlNDkwYjA3MTQxZGRlMWFlNWI1YTE4NjM2NmJmMDBiNDgwOE0?4
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9g___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyZGY1YjRkYWI1OTY3NmJlOWM4N2MxOTI0NTIxZDAzMzBkNWY3YWM2YzQzNjU0ZmVlYjU4MmpmOE0?4
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyZmYyOTBiYjFkNWI1OTY3NmJlOWM4N2MxOTQyZDQ1MDY0ZGMzRlMDE5YTgwMDhiNGE1NDNkZGUyODEwZjQxNDU0NjRjYmI2ODY5YzhjZjE5Yjk0MDgwOlQ6T g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jar/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyZmYyOTBiYjFkNWI1OTY3NmJlOWM4N2MxOTI0NTIxZDAzMzBkNWY3YWM2YzY5ODI5NTU3NTYyYWMyNTY1ZDM5Y2Q5ZGIhmMDA5NTI1NmNiNjhjNDcxMzI1eY2VhYTM5MWM0OWQzNjgwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyYWE0YzI3MDI0OGE4ZTA4OGY3ZmJhNzE0ZDk3ZmI1ZjU1YzcfbGRkMDAxMDI5NDgwOlQ6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9vo___.YXAuCm5mZHQvOmFiOmoyZTQ2ZWNmMWQ1Nzk1MjpiOjI1MjcyYzU0YjRkYWI1OTY3NzA3OTBhMzcwNCU1YTYwYjFkYTZmZDhkNjBlZmp0NWM2ZGZiOGI2OGY2YTNmNjY4ZDpwOlQ6T g

Sent from my iPhone

From: Tovah Afshat
To: karen_rosenberg@concentra.com; mariecolt@redcrossblood.org; angus.deming.com; mayorwalsh@boston.com; policy@redcrossblood.com
Cc: Cataldo, Angela (BOS); Quintana, Alina (BOS); Lucik, Daniel (HSS); Chan@wbff; Board of Supervisors (BOS); Chairperson; gregory.allen@boston.co.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:23:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tovah Afshat

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAuOnNmZHQxOmFiOnoxOjI0MDBiYTU3YWRiMZVjZDMyYThmOTY3ZGUyZWFiYzo3OjY3ZmM0OGRmOTE1MmNjN2Y4YTQ1NjEwY2I5MTdiNTY4MmNmMGJiNTcwZTkxYTcwZmRkYTUwMkJcYTI5NzQwZmZjZjhiZWRlMjFmYzgxwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86NVVVbg___.YXAuOnNmZHQxOmFiOnoxOjI0MDBiYTU3YWRiMZVjZDMyYThmOTY3ZGUyZWFiYzo3OjgxMTdlNzA1NjU1YWMxNzgyNzA5ZmJmYmM5ZmMzYjM5OTBiZGU5ZmJmYmM5ZmMzYjM5OTBiZGU5ZmJmYmM5ZmMzYjM5OTBiZGU

From: leibmanesq123@gmail.com
To: karen_meyers@uncpenn.org; mcgarrity@wbcrmedical.com; pmayo@bmpc.com; mgarrabrant@bmpc.com; mayor@baltimorecity.gov
Cc: Cataldo_Angela (BCI); Bonnick_Alice (BCI); Lada_Hanan (BCI); Chen,Kelly; Board of Supervisors (BOS); Clowdermoo; jeromy.sabree@hcpnpe.ca.gov; susanmcmenamin.harrow@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:23:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eric Leibman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAuCm9mZHQyOmFiOnozOmY6NTM1MDI4NzhlMWFhMjAxMDE5ODcxNTVhOWRlYTc3OjU5ZDY0MjYzNmIwNzBkNDBkYmY0ZjAyMGEwNzg4MWMwOWRlNzAxOTE1ZGI5ZmIxMTdkZTZlMmMwZGVhZDZlZDgwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z1k6NVSNg___.YXAuCm9mZHQyOmFiOnozOmY6NTVhOWRlYTc3OmM2YTAtMWVkNjNlYjAtMTA2Y2U5ZmFkMTc1ZjRkOGZjYTE0OTg5NDE3LWM3ZjM5ZTIxZjAxOTcxOjo5YjE5OTgzNDE3LWM3ZjM5ZTIxZjAxOTcxOjo6

From: Alisa Shnidterman
To: karen_swanson@concentra.com; concentra@cityofcouncilhall.com; press@theglobe.com; newsroom@thepost.com; mayor@cityofcouncilhall.com
Cc: [Jacobs, Angela (BOS)](mailto:Jacobs,Angela(BOS)); [Ramirez, Alicia (BOS)](mailto:Ramirez,Alicia(BOS)); [Lane, Daniel (BOS)](mailto:Lane,Daniel(BOS)); Chairman@; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@asm.ca.gov; Anna.Eisenacher@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:24:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alisa Shnidterman

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRhY2VlNDAwNTE4ZDkyZmJmOGY2NGVmYTo3OjY3NTZmOGJiMDI1OWMwNDk6YTM4YzgwYWYyZDE5OWI1ZYonYzOHRiZGYwNGJMEAwZjJiOCM2Nzpmc0kY6Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZR6iVVYng___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRhY2VlNDAwNTE4ZDkyZmJmOGY2NGVmYTo3OjY1NTdhMzkyYjE2MGVmMDJiOTYzZGZiZGU2MjU3YWZhYzdlYzdiYzgxMzdmZWU1ZGE2NzpmcGkY6Tg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRjY2VlNjQwNTE4ZDkyZmJmOGY2NGVmYTo3OjA2Y2Q0OGU5OTc0Nzc5ZDAxYZMzYTlhZDgyMDFkYTJmMDFmMzI2OWYwOGY5YjMwZjE5ZDI6YzcwMTBmNTY3NWU1ZTRkOTpwOk6Y6Tg (https://url.avanan.click/v2/01/__https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1P%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRjY2VlNjQwNTE4ZDkyZmJmOGY2NGVmYTo3OmZjOTI6YTRiMTI2ZmQ2YzE5ZmZhZmNjYTYyNzI1Mzg0MjU4YTExYWQ3YzA2NWQxMzY4NTc5NGMtcZDkxODcxNDY3ZjkyOTpwOk6Y6Tg
(4) https://url.avanan.click/v2/01/__https://awaken.law.yale.edu/20th_century/hutton.asp___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRjY2VlNjQwNTE4ZDkyZmJmOGY2NGVmYTo3OjE4YjA2NzA5ZDk4MTEwYjk0NjBmOTk2ZGI2ZDMwMmEzYmEzNzk2NzZlZDMwMzE2NTc5NGMtcZGNmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9wkkvv0d99o___YXAzOnNmZHQxOmE6bzoxM2M4NzQ2NjRjY2VlNjQwNTE4ZDkyZmJmOGY2NGVmYTo3OmUzMjNlMjY0YjZmMzcwZDU3ZTdlNGJlZWE4YjA5NjYwMmcwZDU3ZjZiNDM1YjNlZjNiODVjOTNhMmgzc0kY6Tg

From: Jacob Gottman
To: karen_mayes@concentra.com; mayesk@healthcarehelpdesk.com; jmayes@mail.com; jmayesoffice@lawyer.com; jmayes@publichealth.com
Cc: Cecilia_Angela (BOS); Gomez, Alma (BOS); Leyla_Sayar (BOS); Clerk@all; Board of Supervisors (BOS); Chairperson; jessica_jaime@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:24:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60983706___.YXAzOmNmZHQwOmE6OmY2YjpiNDk5NDQxYzFkZjQyMWZlZDU1NDAxNWU4MzA5ZDo3OmFhZGM0NTQwOGNkYmE1MzI0YzhiNjVjOTU4MTI0YzE2YTBlMGJlOGE1MTQ1ZmQzMTg5ZjI6dTo3OmFlMDVlMWNlZGZlNjkzZmJlZGJkYTUzMTg4NmQzZGRjYTUzMTg4NmQzZGRjYTUzMTg4NmQzZGRj

From: Jessica Jacob
To: liam_masters@concentra.com; patients@potrerohillmedical.com; press@smpa.com; mayoralofficer@smpa.com; citycouncil@smpa.com
Cc: Castillo, Angela (BOS); Jiménez, Alba (BOS); Leija, Daniel (BOS); Chan@calli; Board of Supervisors (BOS); Chatterjee, Jessica; aileen@jacobs.ca.gov; assemblymember.lowey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:25:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzViMDc5YmY3MmIzOjY0ZTE3NTcxODo3OjBmYjE0MDdmYjI2MmM4ZjU3NWY1Y0ZMyMzAwNWNmN2I4OGRhNZE5OTdiNGFkMzFkZWMzMTAyZDUwZiE5ODEzZjYwYmNhMmI1OGQzNw!cGVtZg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl60NV5Ng___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzVlMDc5YmY3MmIzOjY0ZTE3NTcxODo3OjUyYmM0MDI1YjE0MGZlNzNlNDk0YzM0NDk4YjM0NDk4YTg0NTQwZDJkMjY2ZmQ1YTE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzVlMDc5YmY3MmIzOjY4ZDE3NTcxZDo3OjRlYzQ5NGZjZjk3NTI1M2BkZGY5ZTEzZTZkNDA4NmFjMzM4ZGJjNmE5OTJkZjhmMjk5YWJjNmQlMDA4ZmQ1MTNiNDlhZTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.&s=___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzVlMDc5YmY3MmIzOjY4ZDE3NTcxODo3OjA3OWY0OWQlZWE2MTIwYjAwMGY4OTA5MjkwOGM0MjNkNzFlNzk4N2M4ZmMwNDY1MjM0MmQ2Y2I5ZjYxMmZkYjgzZDUzNzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://royalsun.lmu.yale.edu/20th_century/human.asp___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzVlMDc5YmY3MmIzOjY2ZGE0ZjI4OTEzODo3OmI2ZjY2OGNmU0ZDQxZWGIODgxMGRkMmZkZjVlwMTFmOTFmZWM2ZjU1MTMwZTIxMDhkMGRjZjkwODE4MjE3MDc0MmI2MzI5NjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxv0df9vo___.YXAzOnNmZHQxOmE6bmo3OWUzZTE2MjA5NzVlMDc5YmY3MmIzOjU3OjE5WHNzIlJlOWUyNzRmODYxMDlFkM2MwNmQ2YTY0MTBkYTcxZGVkYmYlMzBlZDlZWE2NjcyTVI2MmFlZWU0ZGVlMzIyMzpwOkY6Tg

Sent from my iPhone

From: Yossi Gruda
To: karen_newman@concentra.com; customerfeedback@medical.com; pressoc@mail.com; pressoffice@theregister.com; privacy@publicmedical.com
Cc: Cecilia_Rosario (BOS); Gomez, Alma (BOS); Lucia_Darian (BOS); Chen,Gail; Board of Supervisors (BOS); Chan@mail.com; jessica.sanders@toronto.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:26:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Joe

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCheNmZHQyOmFiMzo3OTQ2MTVjMzBiNDI4YTg5YjZlYzA2ZGNmZDI0MDQ1NTc3OTk2MzM2ZjQ4MTRjZDhlYjpGCyAtMTg1MzYzNGI1ZTFiOWQyMDg1NmEzMjhhYmFiOkJDpoOkYOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6DVV5Nw___.YXAzCheNmZHQyOmFiMzo3OTQ2MTVjMzBiNDI4YTg5YjZlYzA2ZGNmZDI0MDQ1NTc3OTk2MzM2ZjQ4MTRjZDhlYjpGCyAtMTg1MzYzNGI1ZTFiOWQyMDg1NmEzMjhhYmFiOkJDpoOkYOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCheNmZHQyOmFiMzo3OTQ2MTVjMzBiNDI4YTg5YjZlYzA2ZGNmZDI0MDQ1NTc3OTk2MzM2ZjQ4MTRjZDhlYjpGCyAtMTI2ZjU0NzM5NGI4MTI2ZjU0NzM5NGI4MTI2ZjU0NzM5NGI4M

From: Jeffrey & Caren Cohen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:26:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jeff Cohen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Ertuger
To: karin_swanson@concentra.com; swanson@cityofcrossroad.com; mmcarthy@mac.com; mmcarthur@ertuger.com; mswanson@cityofcrossroad.com
Cc: Carullo, Angela (BOS); Espinoza, Alicia (BOS); Lacia, Samuel (BOS); Chairperson; Board of Supervisors (BOS); Chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenberg@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:27:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Sincerely,
Edward H. Mazur

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzpiNGU2MDNlMTM2ZjI0OTEwZDhhNWY1NTBhN2YxMmJkYTJkOGI3MGQ6YWRhYmMxYTFBNGFiZjo5NzBlNTE0NzYzZDI5ZmNlOGRlZg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OlVVYg___.YXAzOnNmZHQxOmE6bzpiNGU2MDNlMTM2ZjI0OTEwZDhhNWY1NTBhN2YxMmJkYTJkOGI3MGQ6YWRhYmMxYTFBNGFiZjo5NzBlNTE0NzYzZDI5ZmNlOGRlZg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3fgoogle_vignette=___.YXAzOnNmZHQyOmE6bzpiNGU2MDNlMTM5ZjI0OTEwZDhhNWY1NTBhN2YxMmIiYTo3OjkxNGI0NDQwNmY3MGRkNzhlNGUyYWRtMjg5NDhlNzg1NGNlOGRlZjpmZWE5YTVjNWI2NzhhNTA5YTgzNGQzMWI0OGJkZDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2D%2Dlike%2Dhow%2Dmany%2Dpeople%2Dhave,1.9%2C000%2Dheparate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpiNGU2MDNlMTM5ZjI0OTEwZDhhNWY1NTBhN2YxMmIiYTo3OjA1MjI6YzkyNDdhMDFmNGVkZWEzZDNlNmIwMmY0YTExM2I2YWU1YjkxNThkYjRmNWZiOTljYzQ2OWZiZDU0MDMwM2Y1NzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ebdc/ibih/20th_century_hatreds.asp___.YXAzOnNmZHQxOmE6bzpiNGU2MDNlMTM5ZjI0OTEwZDhhNWY1NTBhN2YxMmJkYTJkOGI3MGQ6YWRhYmMxYTFBNGFiZjo5NzBlNTE0NzYzZDI5ZmNlOGRlZg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0p80vvq___.YXAzOnNmZHQ6YmI0ZmE5OWIwZTAzOmZmYTM0YzU2ZDE5OWIwZTAzOjI0ZDBmZjI5MDgxMTI0MWRmNTIxZTc3MGMyZWBhZTcyYzc3NGViMzc2Yjmo0OlT6

Sent from my iPhone

From: Gerald Bess
To: kent_swanson@concentra.com; patricia@rothschildmedical.com; jessica@hope.com; marcus@hope.com; francis@rothschildmedical.com
Cc: Cabello, Amanda (BOS); Gemma, Alisa (BOS); Lesk, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chiu@sfcgov; jennifer.walton@sfcounty.ca.gov; supervisorpreston.hanou@sanfrancisco.ca.gov; Kristy.Pike@sfcounty@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:27:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=rp-ZJ6l6VVY&g.___YXAzOmNmZHOyOmE6bzphYzVhZjo4YzcxMGRiNjE4YzI0OGVjY2I4YmM5M2VjMjo5OmI2MmI0ZmI4YzI1ZDA5MGE5ZTc5MzNlOGY0NjI0ZDMxMGE5ZTc2NzNlOGM4YzI1ZjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOmNmZHOyOmE6bzphYzVhZjo4YzcxMGRiNjE4YzI0OGVjY2I4YmM5M2VjMjo3OjY1YzNiZiMmY0OTYxMTUwZmU1MjNkNjk0ZiJhNTBlYmQxMjE3MTc1NGNjY2I0bWjMyMDMyYTMyMjg2NWMyNTUlZjk4MDVlZ2pwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/insamp020925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%20and,19%2C000%20separate%20palestinian%20terrorist%20attacks.___YXAzOmNmZHOyOmE6bzphYzVhZjo4YzcxMGRiNjE4YzI0OGVjY2I4YmM5M2VjMjo3OjViYjg6NjlkNjg2ZmMxYZUxNWU2ZWMwNzA2MzY3MjAwNzk5YWY5YjQ4YWZhYzczZDJlNjg4MjcyZmNjOTZmOTY5MzFkYTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://realize.law.yale.edu/20th_century/human_rep.___YXAzOmNmZHOyOmE6bzphYzVhZjo4YzcxMGRiNjE4YzI0OGVjY2I4YmM5M2VjMjo3OjQyYjA6NTE3MmcyMTI1NTlhOGMwMDI4YTkyMTM0NWI3ZTJkZGYzZDFmYTZlMzRkWlJyNTZhZGYzZDFmYTZlMzRkZjFkMDIwZWE2N2TpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvx9d9yo.___YXAzOmNmZHOyOmE6bzphYzVhZjo4YzcxMGRiNjE4YzI0OGVjY2I4YmM5M2VjMjo3OjQ2ZjI6ZjM2ZjRiMjA3NzdjZTAwZDI0ZDBhOWQwNTE3ZWQ1NjM1MzRiZDI5ZzcxMDQ5YzcwOkY6Tg

Sent from my iPhone

From: shayna_howard
To: karen_swanson@concentra.com; corporatehq@protectmedical.com; jamison@mse.com; mayorwilson@cityoper.com; mayor@thatlecmedical.com
Cc: Cecchi, Angela (BOS); Jemima, Alexa (BOS); Lacia, Hannah (BOS); Chan(staff, Board of Supervisors (BOS); Countryclerg; senator.cooper@senate.ca.gov; assemblymember.howard@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:27:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6OSVVNg___.YXAzOmNmZHQyOmE6bzphYzYwNDg3NjliZWVjOGY4NGNmOWVjMTI1ZWE5M2M4NDc3OnJhcXvTEtGZcGxYxY2YmYZlOi9iNjGM0YxlmZTYlYWSteNWM2MDlkNjhiOGQxMzEvM2UtNjM1XzMzdlI0N2ItMzUxOmE0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzphYzYwNDg3NjliZWVjOGY4NGNmOWVjMTI1ZWE5M2M4NDc3OnM3YmM0MTI5NzY4YTcwMzYtNTQ0MDE0MGZjM0ZjOGZiZWQwODBkOWQ1OGZiNWY3Y2FiZTk1N2FiZTY1ZmIwMTAyYzBjYjgwODgwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzphYzYwNDg3NjliZWVjOGY4NGNmOWVjMTI1ZWE5M2M4NDc3OnI5M2M0NDc3OnY5M2M0NDc3OnJhYzk2ZjU1OTUyNjI3NWEyMGMmNjBjYTdkMjFiNzljY4ZjVlOTUyNjI3NWEyMGQxN2MxOWY1ZTMzMjAyMjJjNjY4NjpwOlQ3Tg
(4) https://asvkm.kaw.yako.edu/39th_century/human.asp___.YXAzOmNmZHQyOmE6bzphYzYwNDg3NjliZWVjOGY4NGNmOWVjMTI1ZWE5M2M4NDc3OnN2Y2E0ZDcwYTY5MDJmYTNmOWJkYzMwNmYwYzA4MTY5NTFjZWI2ZTM3MjgwOlQ3Tg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
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– Shayna

From: kelly sefiadis
To: karen_newton@concentra.com; pressrelease@patientmedical.com; pressrel@mac.com; mayorwalker@bvsgov.com; mayor@shelbycitymail.com
Cc: Calcutta, Angela (BOS); Bertolet, Alicia (BOS); Lizza, Hannah (BOS); Chamberlain; Board of Supervisors (BOS); Chamberlain; senator_warren@warren.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristin.Pfefferkorn@sen.ca.gov; Alexis.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:27:41 PM

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cc: Press, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judy Yehuda

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNzaDI6cyoOmE6bnxMjUmMzNhZTkxYWM4YZEzZGJhYzBmYWM1NGVmNTUxZjo3OmE0MGQ5ODZlOWVkMzVlZmFkYWU1ZGMyZmRiMTdlNjkwMzZiZmQxZTlkNDI0MTcxMTgwOlBQTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-FJ16SNVNg___.YXAzOmNzaDI6cyoOmE6bnxMjUmMzNhZTkxYWM4YZEzZGJhYzBmYWM1NGVmNTUxZjo3OmE0YzI5NzA5ZjcxZGEzYTk4MDUwZmM4ZTQxOWM3ZTgxZWM5MGFmZTc5ZjI2OGI0ODhmNGYzOTEyMDkzYzQyMzpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzaDI6cyoOmE6bnxMjUmMzNhZDkxYWM4YZEzZGJhYzBmYWM1NGVmNTUzZjo3OjgyZWI0NjYyNmE1YzMzNDI3ZjY2NTFhZTdhZGVmNDcwOWM3ZTgxZWM5MGFmZTc5ZjI2OGI4ODhmNGYzOTEyMDkzYzQyMzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innampl030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOmNzaDI6cyOmE6bnxMjUmMzNhZDkxYWM4YZEzZGJhYzBmYWM1NGVmNTUzZjo3OjkYjM6N2EzZTM5ODBmNGZkNTBiOWRlZGZmYTgyNDI3YzE1Yjo5ZWEyYTlhYTJjMTkzODkxNWY3YWE5ZTRNTExZTQzMzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNzaDI6cyOmE6bnxMjUmMzNhZTkxYWM4YZEzZGJhYzBmYWM1NGVmNTUzZjo3OmE5NzA0YzU1MDQ2Yy0yWVlkMTUzNjA2NmY5ZDZlZTk1ZTk1ZTk1ZmI5NTEzZWE5ZTRMTkwZTQzMzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/arts-lives%2Dwire%2D49cc___.YXAzOmNzaDI6cyOmE6bnxMjUmMzNhZDkxYWM4YZEzZGJhYzBmYWM1NGVmNTUzZjo3OjM4MzVkYWI2YmY2MDNhMDBhMzU5YWMyOGE5YmYzNGVlYzE0M2RlMzNiOGI0MjUwNjgwOlQ6Tg

From: goldie.leaser@icloud.com
To: kevin_mayne@toronto.ca; mayorpublicliaison@toronto.ca; jmaure@rogers.com; shawnwilliams@rogers.com; shaunt@sympatico.ca
Cc: Cabrelle, Angela (MCI); Jenkins, Alisa (MCI); Leslie, Daniel (MHS); Overland, Bradd (Employment); Board of Supervisors (BOS); Chairmomma; geriatric.patient@senate.ca.gov; governor@governor.ny.gov; Kristy.Pfefferkorn@sen.ca.gov; Kirsty.Esparanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:27:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Goldie Leaser

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58950766___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTm3OTdhNDZiYmQyNmU5NmM1NmJhMTM4NCEzNWVmMzE4YTI5NDkyZGJlYTZjZjgzMTA5ZmE4OHEwZTEtNzZlNGI5Nzgtc0E0ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZJ6ONVV9g___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTM2ZTg4MzQzMjE2ZGNmZDQ1YjMzMDI0OTE1YWIxYTIyZmZmZGZlMzM0ZjM2MDhjMjI5NjMyYmMxNTM5YTpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTM3YzE5YjhlOWM2ZTM2MDhjMjI5NjMyYmMxNTM5YTpwOlQ6ITg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Chard,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTM3YzE5YjhlOWM2ZTM2MDhjMjI5NjMyYmMxNTM5YTpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTFlc3OjpwX1BtMCY1YZtXzA3Ny0tZTk0MC1kZTAxNTBjNTE1MzAyMjM5ZDZkOTZkNTE1MzAyMjM5ZDZkOTMyMGUwZmZiYmQtNzRkNjY1MGJiZmMxNDpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wdxvz8ff9o___.YXAuOm5mZHQvOmE6bzoxZTg5YTMyZmVkMTg3NjUyZDMxODQ2N2IxYzdlNzFkOTM2ZTg4MzQzMjE2ZGNmZDQ1YjMzMDI0OTE1YWIxYTIyZmZmZGZlMzM0ZjM2MDhjMjI5NjMyYmMxNTM5YTpwOlQ6ITg

Sent from my iPhone

From: Jay Shadi
To: karen_spencer@concentra.com; customer@cityofcornerstone.com; executive@mail.com; mayor.workforce@mayor.com; mayor@cityofcornerstone.com
Cc: Carrillo, Angela (BOS); Ramirez, Alicia (BOS); Lacey, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:28:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOmNmZHQxOmE6bzo1ZDM4ZWQxZjg0ZGNkYzY3MzI4MjY5ZWNjNjI2YzdlMzk4YzZmY3OWJkODY2MWFlNDcwOWVkNTZkNzg1YzFiZmU0ZjY2YmE0ZWU2YjFiYTIzZjVmZWU1ZmstcWJsZGFlZjY6VDpUOkVOOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHSlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHNlOkZhbHN

From: Patty Arnold
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:30:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Patty A

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sherry Birnbaum
To: karen_spencer@concentra.com; mmerrick@pritzkermedical.com; eplaza@mac.com; mmcwaddon@bmpatz.com; mmerrick@pritzkermedical.com
Cc: Gelb, Angela (BOS); Ramirez, Alma (BOS); Lacey, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Cityattorney; sanjeev.sarang@concentra.com.au; assemblymember.haney@assembly.ca.gov; Kolina.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:31:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preiss, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6ImpiNzBkYmRkODBhZmM3NWI3ZTNmYjVlNDNlNzE0OGQ1ZDo3OmRjOTA6MmVlYjg3N2YxZTU0OWU1ZNzYwOTAzMDk3MTBlMGJkZmQyMTNiNmQ4MjNlMWFlYWQ0MWQwOjE6YWQ0MWQwOjE6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVk7g&___.YXAzOmNmZHQxOmE6ImQ0NzBkYmRkODBhZmM3NWI3ZTNmYjVlNDNlNzE0OGQ1ZDo3OmRlNzI0NDE4NjRkYzZkZTcxYTI1ZGU3MGUxMmJlMDk5YTcxMmI4ZGI2NWE2MjM4MjE0OjE6YWQ0MjE0OjE6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6ImJhNzBkYmRkODBhZmM3NWI3ZTNmYjVlNDNlNzE0OGQ1ZDo3OjY1MDA6OTY2MTgxYmRhZTg5NTNiMGVkOTUyMjdhYzI2MjU4ZDgzMTI5NDZkMzE5ZDI0MDU0ZGMzMjQwYzE5YzI6NDY5NmM0MTU5M2IwOTA2YzViM2EwMGMxYjAxM

From: Shana Nielsen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by HEALTHCARE Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:32:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: dinahmillermarlowe@icloud.com
To: karen_meyers@concentra.com; victoria@theboxmedical.com; pmayer@mac.com; mayerpatricia@concentra.com; mayers@patientmedical.com
Cc: Carlisle, Angela (BOS); Jenkins, Alex (BOS); Leite, Daniel (BOS); Clapsis@; Board of Supervisors (BOS); Chan@comp; jessica.calvert@concentra.ca.gov; powertolamember.henry@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:32:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dinah Miller Marlowe

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68882366___.YXAxOm5mZHQvOmE6ompiNzMxYTU3ZWE5Yjk2MWQ4NmU5MmE0MWRhZjIzOnJjZmNmOjNlZDk0YjE0MzRhYzQxNWQ4MjAzMjUwZGU4ODBlZTo4OmNpNDY3MTYwNjkzMzZjZmoxNDY3MDg6YzBiZTU2NjZjZmMzNDU3MDk6YzBiZTU2NjZjZmMzNDU3MDk6YzBiZTU2NjZjZmMzNDU3MDk

From: Sara Adee
To: laura_newton@ocnetwork.com; pressrel@yorkcountyfed.com; press@fmpc.com; pressoffice@ccmpc.com; pressrb@pahouse.net
Cc: Cecchi, Angela (R-03); Ismaiel, Alaa (R-05); Lisle, Daniel (R-09); Chairs@all; Board of Supervisors (R-04); CSummers@; senator.wagner@senate.pa.gov; wagnerlumember.house@lrsassembly.pa.gov; Krista.Pfefferkorn@mes.pa.gov; Kayla.Esposito@mes.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:10:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Mason

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bnoyMmUxOWRjMjI3MWM3YTM5ZTlkMzYyNTRjYzg0YjI5ZTc4NWY3ZjE4MWZkNmYwNzNiOGQ5YjBmZjc1Y2I2NDFlZDU1Y2I0NWE3MzA1OTM1ZmI4ZGQxMzk1ZGJjYmRmNzg1ODE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iSiVcY&g___.YXAzOmNmZHQxOmE6bnoyMmUxOWRjMjI3MWM3YTM5ZTlkMzYyNTRjYzg0YjI5ZTc4NWY3ZjE4MWZkNmYwNzNiOGQ5YjBmZjc1Y2I0NWE3MzA1OTM1ZmI4ZGQxMzk1ZGJjYmRmNzg1ODE5Zg%3D%3D&h=ZWQ2YmM0ZjI2ZmE1ZjE4NjE0NjE0NzE0NjE0NjE0Nj

From: Nili Gittig
To: karin_newton@concentra.com; customer@healthcaredirect.com; press@pcc-group.com; pressoffice@thehill.com; press@pressmedical.com
Cc: Cataldo, Angela (BOS); Espinoza, Alina (BOS); Lucia, Daniel (BOS); Chan-Hyatt, Brandi; Board of Supervisors (BOS); Chan-Kenney; director.adams@sanjose.ca.gov; assemblymember.bryan@assembly.ca.gov; Kristy.Redfearn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:33:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nili Gittig

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAuCmNzcZHQcOmFiIxmwODBjM2VmMDExM2UwYzI3OTU5NGNhNjQ0MTIwZGY1Mjo3OmQ4YmI1NzNiZGFlNjE5NTgxOGMyYzkzZTQxZTYxMTY1YWVkNDI4ZGI5YzZmYTI1NzgzMmJmNjQ2ZjQwMjowOlBQEg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=pcZ0dZkVXNg___.YXAuCmNzcZHQcOmFiIxmwODBjM2VmMDExM2UwYzI3OTU5NGNhNjQ0MTIwZGY1Mjo3OjQ4YmI1NzNiZGFlNjE5NTgxOGMyYzkzZTQxZTYxMTY1YWVkNDI4ZGI5YzZmYTI1NzgzMmJmNjQ2ZjQwMjowOlBQEg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCmNzcZHQcOmFiIxmwODBjM2VmMDExM2UwYzI3OTU5NGNhNjQ0MTIwZGY1Mjo3OjQ2ZDg0NzNhMzIxYWYxZDZkZmM5ZjVjNjk3NjgwODY2OWZlZTNiNjUxODVkNmJhYWY4YTBmMjBiZjEyMmZhNDg1MWE5Y2Q2MjNmYTM1MDkzZDA1NjY2NWEwODBm

From: Barbara Hochman
To: kaplo_mayor@concentra.com; mayorsoffice@medical.com; mayor@mail.com; mayorsoffice@hotmail.com; mayor@aol.com
Cc: Cabello_Rosario (BOS); Barrera_Alice (BOS); Lesk_Daniel (BOS); CityofStaff; Board of Supervisors (BOS); chairperson; mayor.admin@concentra.ca.gov; assemblymember.harvey@assembly.ca.gov; krista.Pfeffer-kvorc@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:34:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Hochman

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNzZHOxOmE6bzo5NWNhZTQ2MmM1NzVhNThhMzQxZTA1YzY4Y2E3MTQ2Mzo3OmVlOGI0NDA3MDBlYTQzZDY5NmU1MGI1MmMDO2NlOGFmOGI0ZTg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZH6NVV9qg___YXAzOnNzZHOxOmE6bzo5NWNhZTQ2MmM1NzVhNThhMzQxZTA1YzY4Y2E3MTQ2Mzo3OjdiMDQxNmUwYTY1YzQ0YjI0ZDA3MGVkYjE1YWE3ODAxZGUzNDY1ZWE3ODc5MzQyMzk1NjgwOlQ6Tg
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___YXAzOnNzZHQxOmE6bzo5NWNhZTQ2MmM1NzVhNThhMzQxZTA1YzY4Y2E3MTQ2Mzo3OmU3NzY4MTE0MTYyZmRlZTM5YWVkNjZkMDAxZGU1ZjE0ZmMwMjc5NTE2ZjAxYTk5NThmYWJlOTA5ZDk4YjRlYzM5YWNhZmE5M2ZkZmVlOTA5ZDk4YjRlYzNiXjAsNSZjNmZjgzMDUyOTFjOTgwOlQ6Tg
:https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2B%20for%20his%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNzZHQxOmE6bzo5NWNhZTQ2MmM1NzVhNThhMzQxZTA1YzY4Y2E3MTQ2Mzo3OmY4MmMyMjQ5ZDNkYmM4YTlhNzE5M2ZkZmVlOTA5ZDk4YjRlYzM5YWNhZmE5M2ZkZmVlOTA5ZDk4YjRlYzNiXjAsNSZjNmZjgzMDUyOTFjOTgwOlQ6Tg
(4) https://url.avanan.click/v2/d1/___https://escalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNzZHOxOmE6bzo5NWNhZTQ2MmM1NzVhNThhMzQxZTA1YzY4Y2E3MTQ2Mzo3OjM2ZUlNTZlNzg2NjM5YjIwZDUwZmE2ODU1MjNlNjM2YjB

From: Sara Ader
To: karen_meyers@concentra.com; nurserick@nationwidechildrens.org; pmason@mac.com; mayorsoffice@denver.org; privacy@centeremedical.com
Cc: Carollo, Angela (BOS); Bonilla, Alisa (BOS); Leiva, Daniel (MOD); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jamaine.jones@concentra.co.gov; jamaine.jones@concentra.co.gov; jeanette.hernandez@concentra.co.gov; Kristy.Pfefferkorn@mail.co.gov; Agnes.Eriksson@mail.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:34:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Mason

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mcZHOxOmFiBmxOZW5oMjVOIDp2Nzg2MTlqOTEwYUcyZDY2MmE5MjkifMTc3OjZiODL0MmUwZTgyZDE3MTA4MGUwNzGTYzOTM5MzY5Wi3NjYwMDI1MDZiOGVjYzI0MzdiMTI3ODpwOlQ8Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cZE6OUY3g___.YXAzCm5mcZHOxOmFiBmxOZW5oMjVOIDp2Nzg2MTlqOTEwYUcyZDY2MmE5MjkifMTc3OjZiOGVjYzI0MzdiMTI3ODpwOlQ8TQ
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZHOxOmFiBmxOZWQyMjVlOlDp2Nzg2MTlqOTEwYjEzZDY2MmE5MjkifMTc3OjM4GU1YmExwNmU0YjBkYjQyN2ExNjY2ZGM4NDIxZDcwYWZhNzU4Yzh3NjA2OGE1NDMxNzgyMGIzMzgwOlQ8Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sp/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mcZHOxOmFiBmxOZWQyMjVlOlDp2Nzg2MTlqOTEwYjUzZDY2MmE5MjkifMTc3OjIwMzMzNjQ1OCNjZDFkODY5MDg2MmE1YmFjMmExOTEzODU4MGU5OTU4NTgzYTgzM2RiMzg4N2RiNTgwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mcZHOxOmFiBmxOZW5oMjVOIDp2Nzg2MTlqOTEwYjUzZDY2MmE5MjkifMTc3OjM4GU1YmExwNmU0YjBkYjQyN2ExNjY2ZGM4NDIxZDcwYWZhNzU4Yzh3NjA2NGIwZDA5OTJmMjI0YTA2NGIwZDA5OTJmMjI0YTA2NGIwZDA5OTJmMjI0YT

From: marinabarsk@gmail.com
To: lamb_stephen@concentra.com; jamesmiller@millercrimedefense.com; pmayer@mac.com; mayorpeltier@lacounty.gov; mayor@pasadenacalifornia.gov
Cc: Carrillo, Angelica (BOS); Barragan, Alma (BOS); Solis, Hilda (BOS); Chairman@; Board of Supervisors (BOS); Citycouncil@; jamesha.watson@lacounty.gov; supervisorkuehl; hsteely@pasadenaca.gov; Kristin.Pfeffer@mail.cnn.gov; Kelvin.Chapman@mail.cnn.gov
Subject: Inappropriate Symbolism at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:34:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQxOmFlOmxmYzNhZTg4ODI3YzkwZDM0ZGNjNjk1MGU0NmM5YjdlZDw3OmFmMGY0MTU5MmYwNGU0OWU1ZDk0MGFkNzI0ZjY1NzI5OWRjYzZjZWY4YTU1YWY3ODY1MDk3YTA3MjVmN2VkZTEwZWJjYzllNzkzMTk4ODE1MDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06SiVS7g___.YXAzOmNmZHQxOmFlOmxmYzNhZTg4ODI3YzkwZDM0ZGNjNjk1MGU0NmM5YjdlZDw3OmFmMGY0MTU5MmYwNGU0OWU1ZDk0MGFkNzI0ZjY1NzI5OWRjYzZjZWY4YTU1YWY3ODY1MDk3YTA3MjVmN2VkZTEwZWJjYzllNzkzMTk4ODE1MDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZHQyOmFlOmxmYzNhZTg4ODI3YzdlZDM0ZGNjNjk2MzU0NmM5YjdlZDw3OmFmMWFlOGJmNGZhMmZkMzM4OGJlNDE5YzBmZjA5MTkzNzUwNGNlYzZjYmE0MDQ2ODE1MDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmFlOmxmYzNhZTg4ODI3YzkwZDM0ZGNjNjk2MzU0NmM5YjdlZDw3OjZmY2Y4YTU1YWY3ODY1MDk3YTA3MjVmN2VkZTEwZWJjYzllNzkzMTk4ODE1MDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFlOmxmYzNhZTg4ODI3YzkwZDM0ZGNjNjk2MzU0NmM5YjdlZDw3OjZmY2Y4YTU1YWY3ODY1MDk3YTA3MjVmN2VkZTEwZWJjYzllNzkzMTk4ODE1MDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9kvv9d9vo___.YXAzOmNmZHQxOmFlOmxmYzNhZTg4ODI3YzkwZDM0ZGNjNjk2MzU0NmM5YjdlZDw3OlY1cYxM6YlIxMjI5cE6NTJBMzVkZjEtlNmJlNzE0NTJBMzVkZjEtlNmJlNzE0OTQ0ZjI4ZTFlNDgwOkY6Tg

Marina

From: Amira Cohen
To: keith_swanson@concentra.com; pomeroy@rothmedical.com; pmason@hcqe.com; marcusbrown@hcqe.com; marcy@rothmedical.com
Cc: Cataño, Ayanna (BOS); Ramirez, Alma (BOS); Levie, Daniel (BOS); Cherofsky; Board of Supervisors (BOS); Cloudmoney; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ivona.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:35:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomfotting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amira Cohen

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-68920366___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpmNTI1NjozOGIxOmM2ZjY0MzZiOTUyMWUzNGM1NjliMmRlM2I0ZGYwMmZkZTpmOjOETg
(2) https://url.avanan.click/v2/e01/___https://www.wsmtube.com/watch?v=u-ZJ6l2VV7Qa___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpmNTI1NjozOmIxZjY3YjI4ZjM2NjhlYmE2NjE1OGMyNDk4MTMwYmJkYmE1NzZhYTBiNzU5ZDBlNjhiYmo5OjOETg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpzNTI1NjozOmIxMDA6NzAyZDk3OTEyMGNlNjdiNzkxMGUwNGU3ODkxMTgwYmFjOjODUwYWMzOTVlZmMxMmVjYTUxNWIzMDcyZjhkYjg2YzgwOlQ6OTg
(https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%2B0e%2B0e%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpzNTI1NjozOjM3NzgtMzQyMzU5ZjZmNDUzYTRjMzYxNGE1OTdlMDYyMzQzNjU1NjA5YmFkYTg4N2RlMjMzZDE5Y2Q2MjdiNDg4N2I0MzpwOlQ6OTg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpzNTI1NjozOmRlMzI4ZTQxMjIwOGI1YjdmYzVlMDQ0ZGJlNjQ0NDk4ZWQxMjE0ZWQ1OTdlMDVkMzQzNjU1NjA5YmFkYTg4N2RlMjMzZDE5Y2Q2MjdiNDg4N2I0MzpwOlQ6OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9wkxr9d95wo___.YXAxOnNmZHQyOmE6bmpZmFkYmE1ZTNmYTY5OTcwMTMxNTVjZjZkYTpzNTI1NjozOjQ1MzE0ZDBkNZRmOGMxOTI4MGY2ZjcwYmYWFiYzRiZWRhYiVhNiAxZWU0ZTBiZGM2MzAxYW24ZTEzYWIzZTYxMWViYTmw5JQ6Tg

Sent from my iPhone

From: Flyer80
To: karin_reuben@concentra.com; customer@safetyandmedical.com; steven@mail.com; marcopolo@example.com; orgcode@safetymedical.com
Cc: Cecilia, Angela (BOS); Jenkins, Alex (BOS); Leon, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Councilmmbr; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Kimia.Eqbalzadeh@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:36:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

G Reich

Attachments:

(1) https://url.avanan.click/v2/d1/__https://www.bbc.com/news/uk-england-london-68992166__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNzQ3ZGY2YzBiZGI5YWMxYmViOTA3OTo3OjA4Y2Y0M2Q0ZWQ4NDg2MmIyYmJiYzAyMzk0ZTg1ZWY3MjE2ZTc1MzY4MjI0ZTc1ODA1MDI5ZTc1MzY4MjI0ZTg1OTgwOlO3Tg
(2) https://url.avanan.click/v2/d1/__https://www.youtube.com/watch?v=g-FA0jNVYNg__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNzQ3ZGY2YzBiZGI5YWMxYmViOTA3OTo3OjA4Y2Y0M2Q0ZWQ4NDg2MmIyYmJiYzAyMzk0ZTg1ZWY3MjE2ZTc1NzgzNjZkZTkwZGI0NWM1NTNmOjA4OjA5OjA3OjQwOjBkZTkwZGI0NWM1NTNmOlM6GiOiZ3ZGViYjpsZWYxNDNmNmZmVkNTQ1YjpwOlQ6Tg
(3) https://url.avanan.click/v2/d1/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNjJlNGZhYzBiZGI5YWMxYmViOTA3OTo3OmRkMmM0MTNmYzI1NzgxZjM2MGJmZRmZTlNDI0OjNjc4YTQwZjJlMzE3OTo3OjA4Y2Y0M2Q0ZWQ4NDg2MmIyYmJiYzAyMzk0ZTg1ZWY3MjE2ZTc1NzgzNjZkZTkwZGI0NWM1NTNmOlM6GiOiZ3ZGViYjpsZWYxNDNmNmZmVkNTQ1YjpwOlQ6Tg (https://url.avanan.click/v2/d1/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNjJlNGZhYzBiZGI5YWMxYmViOTA3OTo3OjgzOTE6OTNmZTVtOlk3MjdoZTAzZDFjYzM5ZmU1MWNjOlk5OjA5NjEzNWY0MTE1MGJiOiZ3ZGViYjpsZWYxNDNmNmZmVkNTQ1YjpwOlQ6Tg
(4) https://url.avanan.click/v2/d1/__https://israelun.kmc.solr.edu/2686_rommes/hamas.asp__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNzJlNGE2NTA6ZWRkZmU2OMzYtZGxYzY2YTM2ExZWU4NDMxMTFlOTlkNDlkY2Uz0MTdzNWZlMzM0NGI1Mzo6OTU5aM0zmOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/__https://www.bbc.com/news/articles/c9s4cvz0d0vo__.YXAuOnNmZHFoOmFiOnoxMzk4NTMxMmMwNzJlNGU3ZWRlYjlmMzU2MDJhNzM4OzgxYTEwNTM5YJEwMDJkMGE0ZjA3MTZhYzdkNjc5Zjk2YzZiNDNmZGRiYjpsOlQ6Tg

From: Taryn Daniels
To: keith_newton@concentra.com; nortonis@bmhcmedical.org; pmaas@bmac.com; marcsaikin@bmgac.com; rmarvin@bmhcmedical.com
Cc: Cevilla, Angela (BOS); Soriano, Alex (BOS); Lynn, Daniel (MYR); Greenlaw1; Board of Supervisors (BOS); Chan@mayo; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eisenara@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:36:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

Taryn Daniels

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGU5ZmNjOjI1MzMwZTdhNjdkYjo3OjdmYzI0NTM4ZmE5ZjI1YTFkYWY3NmQ3NZF5NTM4OGQ1MzkxMmFiM2I5NGJiOGNlOTM5MmIzZWE1MGVhODIVjc:NDQxYzpvcOlQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ4bSNVVNg___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGU5ZmNjOjI1MzMwZTdhNjdkYjo3OjY1N2U0MDFiOTE3MzNiNDI0ZjE5ZmEyZmI0MjA5ZjM4OGNhZmU1ZGM4NjIxZWI0ZmQzOTE3MmQ0OTQ5ZmFiZjM1MTpvcOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGU5ZmNjOjI1MzMwZTdhNjdkYjo3OjI1YjE0MjBmZTkwNzc3ZGZmYjU3OWE1NjNlMzg0ZjU4OGVmM2E0NDI0NDBhNTQ1NmJlZjJmY2EzNjFjNWY1YWJlNTQxZTg0MGUzZGM4NjIxZWIyZmUzOTg2NjkxZjJlYzUwYjY1NjU3ODBhjNjJkZjRiYmpvOlQ5Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGUwNjQ1MzMwZTdhNjdkYjo3OjE3NTg6MGUwMGQ1MzNmNjFiYWhNTQxZTg0MGUzZGM4NjIxZWIyZmUzOTg2NjkxZjJlYzUwYjY1NjU3ODBhjNjJkZjRiYUxvYj1TlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_ags___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGU5ZmNjOjI1MzMwZTdhNjdkYjo3OjJmMmI0NTI3ZTBmNWYwOTA5ZTQ0NjQ3N2MwZGNkYzY0Nzk4MmI1ZTgxMmEwMmU3MTA3ZjY1Ow2I0MWY3OTJlMzgwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9z89vo___.YXAzOnNmZHQyOmE6bzo4ZDcyZGIxYTQyN2NhY2FlZGU5ZmNjOjI1MzMwZTdhNjdkYjo3OmQwYWY0NmM2NTdlMmRkMzkyZmI2ZGYwMjk3NzE5ZWRjYWI3OTI3YTRkMzFiMzIwZWI2YWQzNTIwNDJmNTIwNDJmMDk5YmQzMDk5YmQzOlQ5Tg

Sent from my iPhone

From: Elliot Horowitz
To: karen_swanson@concentra.com; concentra@mylocalmedical.com; pmcare@kpp.com; mayoralpress@lacounty.gov; mayor@lamayor.com
Cc: Caloia, Angela (BOS); Jemmott, Alma (BOS); Lane, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kriss.Pfeffercorn@sen.ca.gov; Alvina.Fong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:37:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmE6bzo3NTE5NTgxMzE2YWI0OTI0NzI1OTc1ZjM4NGE2YWM5NDc3OTc1YzFTOlM6S:cDFiNzA5Nj1zMWE6MDk0MTYwMDRlYzY0MGJhZjhiNzA3ZjU1OGQ3YzZkNmw4UGJlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVcYnc___.YXAzOnNmZHQyOmE6bzo3NTE5NTgxMzE2YWI0OTI0NzI1OTc1ZjM4NGE2YWM5NDc3OTc1YzFTOlM6S:OmMxYzAyMjU1YzA0MTA3MDQ5Oja1M2FmOTBhMzU1YjE5MzFmMjE5MGE5MmE2MjNmMjI0ZmQ3ND

From: Shmuel Reich
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:38:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sam Reich

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rachelle Abramowitz
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:39:35 PM

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Sincerely,
Rachelle Abramowitz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69057360&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue1Ge1Ge1Ge

From: Sheri Fleisher
To: kaplin_rosenberg@concentra.com; jessica.miller@concentramedical.com; megan.w@mac.com; marcus.wilson@kpmgpe.com; mmoss@praxismedical.com
Cc: Calvillo, Roberto (BOS); Bonilla, Rafa (BOS); Lamb, Daniel (BOS); Chan Daniel; Board of Supervisors (BOS); chanmoyac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.Pfeffer@sfgov.org; anna.Eppinger@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:38:33 PM

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNoeZHOcOmFlIhrokOlDA1NzE0MDOxYjI4NjMxNGZmMGZiMDg3MTBlYTNhYTo3OmU5ZGY4NjFhNTY4ODBmNDlkZmMzODE5YzNhNWOx.ZTE1ZTJmNDU2NTdhY2F4OTa0MGZlYzOtWY2NwYTUxZTY4YTYxNDlkNDowOlOlE5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NXVNgc___.YXAzOnNoeZHOcOmFlIhrokOlDA1NzE0MDOxYjI4NjMxNGZmMGZiMDg3MTBlYTNhYTo3OmU5ZGY4NjFhNTY4ODBmNDlkZmMzODE5YzNhNWOx.ZTE1ZTJmNDU2NTdhY2F4OTa0MGZlYzOtWY2NwYTUxZTY4YTYxNDlkNDowOlOlE5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNoeZHOcOmFlIhrokOlDA1NzE0MDOxYjI4NjMxNGZmMGZiMDg3MTBlYTNhYTo3OmU5ZGY4NjFhNTY4ODBmNDlkZmMzODE5YzNhNWOx.ZTE1ZTJmNDU2NTdhY2F4OTa0MGZlYzOtWY2NwYTUxZTY4YTYxNDlkNDowOlOlE5Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20two%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNoeZHQcOmFlIhrokOlDA1NzE0MDQxYjI4NjMxNGQwMGZiMDg3MTBlYTNhYTo3OjBmNGM6OTBhZDY5OTA5NTQwYjU0MDE5NjA1MTAxOTYzNTdlZDMyMWRkOlDo4NTU0YzEwOTA4ZWQxNmVlYzVlNGVkMDpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNoeZHOcOmFlIhrokOlDA1NzE0MDQxYjI4NjMxNGZmMGZiMDg3MTBlYTNhYTo3OjMxYWM0YjIxMWU5Y2YxZWMwZmJmNDU1NzY3OTVlMGJlMzI0MjU0Zmc3MzYxYjF2NjE2MjE5ZmM5ZiNlM4MTM5ZTpwOlE5Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxy9d9lxo___.YXAzOnNoeZHOcOmFlIhrokOlDA1NzE0MDOxYjI4NjMxNGZmMGZiMDg3MTBlYTNhYTo3OjYzZjM0YmQ5ZGJlOTk1OGQwZGI4NDIxNzc1MjdmZTI1ZjMzYjM5GM2M2OTk1ODpwOlE5Tg

Sent from my iPhone

From: ari.huebner@icloud.com
To: kelly_mayor@oaklandca.com, privacyoffice@oaklandca.com, mayorsoffice...com, marcuslee@lacsgov.com, mmcook@ohiomedical.com
Cc: Gallo_Noah@BOS, Bonta_Mia@BOS, Lee_Sarah@BOS, Chan@aol, Board of Supervisors (BOS), Chesterman, Jennifer Jennifer@sanjoc.ca.gov, eduardo.martinez.hayes@housemail.ca.gov, Lynn.Peterbuilt@sen.ca.gov, Anna.Esparza@sen.ca.gov
Subject: Subtext of Terror Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:39:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Wearing symbols, whose subtext is applauding terror and slaughter certainly qualifies as compromising the care offered by your facility.
In January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ari Huebner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5ZGM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OmYzZDI6ZTAwYmI0MzE1YmE1NzdjOTY4YjA3ZDY4YjA1ZjJlOTQ4YmYyMDBkNDIxNDc1ZDg5ZDk0NWI5ZjgwOGE3Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZW6DVV3Ng___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5NZM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OmJkYWI1ZjNjNGIwMzI2ZjA5ZmMxYjNlZjk5NDc3ZTBmOWY5ZWRlZGNiYTBmZmVkMDc1Mzk5cYTE1MgnoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5NZM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OjE0MmE0NGEyNTE5NTkwN2U5ZDAyMTkzNzFjZjJhNTVlZjQ1MDgzZmJlZDc0MjZjYmExZDgxNTcyYzcxYjAxMDk4OTUxMDgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israeng030925.htm%23--:text=Tragically%2C%20the%20loss%20of%20people%20and,0P%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5NZM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OjBmNWVlMmMyYjMDYyMTA1YzVlmNDUxNzQ4MjRlOTcwMTA2ZGIyZmQxODFjNDk2ODdkMDY5MjgzMmUzNzMxMmM0MjA5YWY2YTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5NZM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OmY1Y2E0YjY2ZjI5YTk0MGJiZjI0YWZiNWQwMWI0YmI5ZGE4MzZlNzI2MjA5ZjU5OTk0MzQ4NjRlOTcwMTA2ZGIyZmQxZGJlYzM5ZjI4OTk0MzQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9bno___.YXAzOnNmZHEyOmE6bzo2NDYzY2JkMTk5NZM3NWRlZGI5ZjU5ODIwNmY3NGEzOWNhMTo3OmIxNjE0ZWJlODM4NDBhMjU3MTAwZTBlMGZmYmRkOTc5MjU1Njk5YmIwZDBlNGY1YjNkOGMwMmJhMGI1yZDQ4NDE1ZGE2Yy45YzpwOlQ6Tg

From: Concord
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:36:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Esther Klein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRiNTE2NTgzOTQwNTdmOTY2YjE2ZTo3OmM1ZTk4YzA2MWVlOWM0ZWY1NGU3ZDk5ZWI1MDk5YmY5ZjU3NTRiNzE2ZDVlNDcwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNIiNVVNg___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRiNTE2NTgzOTQwNTdmOTY2YjE2ZTo3OmM1ZTk4YzA2MWVlOWM0ZWY1NGU3ZDk5ZWI1MDk5YmY5ZjU3NTRiNzE2ZDVlNDcwOlQ6TA
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRjNTE2NTgzOTQwNTdmODY2YjE2ZTo3OjA2NDBiMjBlNDEzNGE1ZmQ0NGFiYV9mMTQwMTE1Nmq4NDZkNDQ1MDZjMGVjZWBlNzQxY2M1MTk0ZGM2MmRmNDU3Nn8kNTpwOlQ6TA
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRjNTE2NTgzOTQwNTdmODY2YjE2ZTo3OjVhMzBlZTU2MGEyYzQ3OWE2NWZkYmNiNzUwOTBjNjA5MTBhZDUwNzk2YTMwZTU2MGEyYzQ3OWE2NWZkYmNiNzUwOTBjNjA5MTBhZDUwNzk2YTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human-rights___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRjNTE2NTgzOTQwNTdmODY2YjE2ZTo3OjNjOTE6NjI4ZTYyNWQ3MGVmNjY0NDNlNjNlOTE5NjA5MTBhZDUwNzk2YTMwZTU2MGEyYzQ3OWE2NWZkYmNiNzUwOTBjNjA5MTBhZDUwNzk2YTpwOlQ6TA
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv9wkxv9d99o___.YXAzOnNmZHQwOmE6bzo3ODQ5ZmI5NDM2ODRjNTE2NTgzOTQwNTdmODY2YjE2ZTo3OjYxMzk6OGE5NjRlYWIyMGJkYjBkNzBlMGZiYmZkNmY0MGJkYjBkNzBlMGZiYmZkNmY4ZjkyZjc5YzY4YzI5NmVhNDc2ZTRiODkxYzY1NjI0NTmeOlQ6Tg

Sent from my iPhone

From: [gab khalidi]
To: beth_meeker@concentra.com; communities@concentramedical.com; pmayer@mpc.com; marcopolo@bhcpgar.com; marcia@pbotconmedical.com
Cc: [Gaudio, Roberta (BOS)](mailto:Gaudio,Roberta(BOS)); [Jannea, Alea (BOS)](mailto:Jannea,Alea(BOS)); [Lurie, Daniel (BOS)](mailto:Lurie,Daniel(BOS)); ChenGalt; Board of Supervisors (BOS); Ginsburg; senator.wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfeffekorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:39:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQyOmE6bzo1NGRhNDkyNTdjNTI3ODE1NDYwNjlhNjk4Yzo1mNjJhMzo3OmJkMWE0NDY3MzQ1YTlmYzJkYzJlMzNkMDQxYzg0OTI5ZDI3YjE5YjI4MGNmNDI0NjNjNTVjNTpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZE6NVVNg___.YXAzOnNmZHQyOmE6bzo1NGRhNDkyNTdjNTI3ODE1NDYwNjlhMmEwZjc2YzM3MWU3ZlNjOlhMmEwZjc2YzM3MWU3ZlNjOjE0ZTE0NmY2MDI5NTAzOWM5ZmQ4NjY4NTE1YmM5ZTY3ZDpwZGFlMWI5YzI4NTY3NDpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1NGRhNDkyNTdjNTI3ODE1NDYwNjlhNjk4Yzo1mNjJhMzo3OjZlMjc0NjY2YmNlNjFhMzo3OjZlMjc0NjY2YmNlNjJmZmUxZGNkOWUyNGE1MDExMGU3MTNiZDY3Y1NzIuYTRhOGFkY2Zm

From: Fran Lederman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:39:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fran and Arnold Lederman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Anna Stepanenko
To: karen_newton@concentra.com; customerfeedback@concentra.com; pmoore@mac.com; mayorwilson@chicago.com; mayor@cityofchicago.org
Cc: Cebulla, Angela (JH10); Ramirez, Alicia (JH24); Lesin, Daniel (JH05); Chan(at)all; Board of Supervisors (BOS); Citizen@law; ceticatic.aslanian@parrots.ca.gov; speechfreemember_house@assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Jenna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:40:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Anna Stepanenko

Attachments:

(1) https://url.avanan.click/v2/r03/___https://www.bbc.com/news/uk-england-london-68802966___.YXAzOnNmZHQxOmE0OmM0OjgxMWU1NTY2NjEyYjk3ZmE2ZmNlNDVlNWY3MTFhOTVjYTo3OmI0NGE5N0YxYzY5NDA4NmE0MmI5ZjA5ZWRhNjpwcOlOlET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z56fsVXVIg___.YXAzOnNmZHQxOmE0OmM0OjgxMDk5ZTY2NjEyYjk3ZmE2ZmNlNDVlNWY3MTFkOTVjYTo3OmUzOGUzZGE4MjI0ZTU5Y2RjYTY4MWVjNGY2YTc5YjFhMzk0NjMzMjk4ZjNjZmM0MDhkMWY1NGVmMzBkMGE2ZTgyZmE

From: Cheryl Cohen
To: kelly_negrin@concentra.com; pmerrell@reliantmedical.com; pgreen@hse.com; mgoodkin@hooper.com; mgarsh@reliantmedical.com
Cc: Cecilia_Argenti_(D22); Bristow, Alex_(D21); Lipa, Daniel_(D23); Chan@pf; Board of Supervisors_(D22); Clusterboy; senator_wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:42:53 PM

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cc: Press, City Council

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Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNzaGHQxOmE6MzcwNTgxMTgyZTIxZmIyMDI5YjY2ODA4MGJkNGFiMmBhNzo3OjE5NTA4ZjI5YWZkMGFiYzRiMzdlYmM4NWI0MDI2ZjI0ZDhhMDg0OGEzZWRjYmE0NWE2NmowOlO6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ge1Ge1Ge

From: Shayna Cohn
To: karin_reuter@concentra.com; nurserich@centuryhotel.com; mayor@nyc.com; mayoralert@nyc.gov; privacy@patientmedical.com
Cc: Cecilia_Kupers (BOS); Brenna_Allen (BOS); Leila_Dajani (BOS); Chair@all; Board of Supervisors (BOS); Clerk@nyc; jeanine.agnew@nycmta.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfeffer@mail.ca.gov; devin.fitzgerald@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:42:33 PM

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Attachments:

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From: dianneschool0860@yahoo.com
To: kwok_maggie@ryerson.ca; mcleanco@dalla.renfrew.ca.gov; maggie@mpp.ontario; maggiewilkins@hotmail.com; mayor@stratfordcity.ca
Cc: [Cabello, Roberto (BOS)](mailto:Cabello,Roberto(BOS)); [Ferreira, Alice (BOS)](mailto:Ferreira,Alice(BOS)); [Leak, Daniel (BOS)](mailto:Leak,Daniel(BOS)); Clerk@all; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Question@mpp; laurence.solomon@sympa.ca.gov; assemblymember.harvey@assembly.ca.gov; Editor.Perth@sentinelreview.ca.gov; opeds.Esquesing@mpc.ca.gov
Subject: Immediate Attention: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra not Appropriate
Date: Tuesday, January 28, 2025 1:44:11 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robert Benson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzOnNmZHCtOmFiOmpjZmY1OlBkNDZmZTgxMDNiNjc6OGU3ZDBkZDQxMmE0OTAzNGVhYWU0MGMyMjk2YjI5ZWNmNmM2YzM1MDIxZWZk:Yzo1MzIkMTIkOTg1NDIwOlO6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVV3g___.YXAzOnNmZHCtOmFiOmpjZmY1OlBkNDZmZTgxMDNiNjc6OGU3ZDBkZDQxMmE0OTAzYmY0ZTMxYzI5MDBlMzY4:4bfG1w2CJRmMWYx-Md4iMDA1NzA3M2NlNjpwOlQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHCtOmFiOmpjZmY1OlBkNDZmZTgxMDNiNjc6OGU3ZDBkZDQxMjg4OTc0OmU4MWRlZDI0MjE5YTgxYTVkYTlkY2NkZjVjMWEzZjVlYjBkMjA5N2M2MGM0YmRlZDEwZjUzNWY1NDNkODU5NDEyNmZkNjpwOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&___.YXAzOnNmZHCtOmFiOmpjZmY1OlBkNDZmZTgxMDNiNjc6OGU3ZDBkZDQxMjg0ZTc3OmJmNjQ2MDc2ZjE4MmQ1MWU1YzlmMDNlZTRmNmMxNGI

From: Amalia Kruhlff
To: karen_mayor@cityofpetrohill.com; mayorsoffice@cityofpetrohill.com; jstrauss@wsw.com; mayorsoffice@lancaster.com; mayorsoffice@petrocentral.com
Cc: Calcutta, Angelica (DEO); Espinoza, Alicia (DEO); Lyons, Hannah (DEO); Chamberlain; Board of Supervisors (BOS); Citizenmonkey; senator.stanton@senate.ca.gov; josephsymember.hensgill-assembly.ca.gov; Kenny.Pfefferkorn@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 1:44:59 PM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166iVVYg___.YXAzOmNmZHQxOmE6MzoxNzBhNTY0MjVjMzkyZjAxOTIwMmUxMDcyMGJhMzA2OTo3OjE4MzY4NTI4MjU5MDAxMDE4NzY4NjY4NjU5MDAxMDE4NzY4NjY4NjU5MDAxMDE4NzY4NjY4N

From: delightfulday365@icloud.com
To: karen_pearson@ocgov.com; jmorrison@yorkcountypa.gov; jdreyer@mac.com; mary.washington@ttlawyer.com; mayor@charlestownpa.com
Cc: Carrillo, Amanda (BOS); Bannister, Alma (BOS); Lopez, Samuel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@gov; senator_wagner@senate.pa.gov; assemblymember.hanna@assembly.ca.gov; Krista.Pfefferkorn@asm.ca.gov; Anna.Eshoo@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:46:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

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(4) https://url.avanan.click/v2/01/__https://cavalon.law.yale.edu/20th_century/buxton.asp___YXAzOnNmZHQzOmE0MzgyMTU3MDc4MWVjYzQwNzAyODY4ZTVlZjpzZTM4YmIxODc3M2U1NGZiNGQ0ZTQwOWEwYjA1YGI1YjA5MjBiOTAzMjU2YTAwZTc0MmQ3YWRlMTlmNzUwYTcyZjJlOTE2OGNmOTY3MTVhMjkjZDcyOlpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9w8xvv3v89o___YXAzOnNmZHQzOmE0MzgyMTU3MDc4MWVjYzQwNzAyODY4ZTVlZjpzZTM4YmIxODc3M2U1NGZiNGQ0ZTQwOWEwYjA1YGI1YjA5MjBiOTAzMjU2YTAwZTc0MmQ3YWRlMTlmNzUwYTcyZjJlOTE2OGNmOTY3MTVhMjkjZDcyOlpwOlQ6ETg

Sent from my iPhone

From: Michael W
To: laura_newton@concentra.com; susanna@hollywoodmedical.com; jessica@mac.com; maryanne@concentra.com; maxine@hollywoodmedical.com
Cc: Cataldo, Angela (BOS); Bonilla, Alicia (BOS); Louie, Daniel (AGO); Chan(AGO); Board of Supervisors (BOS); Citycommissioner; sanatos.eastsan@gmail.com; eastsidemember.house@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Shame!!! Would you allow white kkk hood or bring a noose? No double standards for allowing Jew hatred! Islamic terrorists starred this war and own all the blame. Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Co...
Date: Tuesday, January 28, 2025 5:47:09 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZH6NVN7ng___.YXAuOmNmZHQxOmI0bzoxMjY2YwZjBlNzo4MGI0NmJhY2OxMGNiYzg2N2RiY2Y5NzoxOGIxMTlkYWFlMzkxNDI0NjA1ZjM5YTI1YzA5MTlhNmE5ZTI4ZTI5NWI4ZjEzZjMwOkVtTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOmNmZHQxOmI0bzoxMjY2YwZjBlNzo4MGI0NmJhY2QxMGNjYjg2N2RjY2Q5NzoxOjcxYWM0YWI5ZDA0YjE3ODNlNzE1MWYyZTFmNWY4NDBlOWMxOTQ2NjI1YWM3ZjFmYWcBiNjBkMjByZE1ZDNiZDZiZjgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOmNmZHQxOmI0bzoxMjY2YwZjBlNzo4MGI0NmJhY2QxMGNjYjg2N2RjY2Q5NzoxOjQ4ZWU0YjQyY2FhZWM0MTYzNTgiNDE5ZjJhOWM4ZWI5MTI2Y2QxYjUwNWM2ZDc5YjI3Mzg1ZWUwNGYxYmRmZmViNzE4MjgwOkY6Tg
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From: Allyson Gur-Aryeh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:47:28 PM

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Cathy Wetzel
To: kelly_morton@concentra.com; zachary@healthcentralpa.com; mayor@troy.com; mayor@elmirany.com; mayor@corningcentral.com
Cc: Caudle, Angela (BOS); Kimberly, Allen (BOS); Lucik, Daniel (BOS); Chan@wlf; Board of Supervisors (BOS); Chan@troy; senator.palmer@senate.ny.gov; assemblymember.harvey@assembly.ny.gov; Kristy.Pfeffercorn@sen.ny.gov; Anna.Esparzo@sen.ny.gov
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20too%20many%20people%2Dand,UPLZC80O%20important%20Palestinian%20heroine%20Intifada.%___.YXAzOnNmZHQ6OmFiOmM6ZmM2ZjY2YTQ4NjEwMjZmM2JlYzY0YTo3OjBlMzAtMjkwZTk2ZGVkZTY0OEIyZMmNkYWY4YzU4MDI1YzgwNzg1NTI0OTJlNzc0NjVkYmI3NzQ2MDg3NjY3NTU0ZDU5NGM4ODgwMjcwMTgwOkY6Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9dPBvo___.YXAzOnNmZHQ6OmFiOmM6ZmM2ZjY2YTQ4NjEwMjZmM2JlYzY0YTo3OjRlOWY4NWY4Yzc1Mjk1NWEyYTdlODc2NGIyYmMGVjMDQ4NTNmOBU3YTM5OGZlZmNhNWRhOTJhNzY2ZjMzI4YzcyYzI1NTgwOkY6Tg

Sent from my iPhone

From: Harris Paltrowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra.
Date: Tuesday, January 28, 2025 1:48:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CC: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Harris Paltrowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Steven Tradonsky
To: kelli_stearns@concentra.com; pmerendi@petromedical.com; jessen@hpe.com; maryeaddison@hooper.com; marvin@eldermedical.com
Cc: Cassby, Amanda (BOS); Bonnica, Alexa (BOS); Lane, Daniel (BOS); Chandrani; Board of Supervisors (BOS); Chan@sfgov.org; jennifer.wang@sfgenate.ca.gov; supervisorpreston.haney@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Eisenson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:46:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OjBlMDI0YTVkOTNkMTljOGU3MTBmeNDlf2WUoYWE3OWYyZjRlM2U3ZDE3YTlkYTY5ZWM4ZGRiNDc:eMDBkZmRiNzkxMWM3MDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VV5g___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OjBlOWIwMTk5MzIkZDMxOWI3MzIkZjU2YTo4NGI2OTEsMzIkZDMxOWI3MzIkZjU2YTo4NGI2OTEsZDY3MjU1YTAzMjQ0MjI1ODIkNmU1ZjIkMTQxOGVjYjgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OjMzZDE5YZQ3MzBlYTllMmFkZDdhMDIzZGZjZGVkNjg3NjAtYjNjZjkxMjY4NGU2ZmQ4ZjQzOTVkYWZmYmRjNTZlNDUyZjpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OmMyYzg6MGU5YTdhZjBkOTViYzM0ZTI1M2ZlYzI2YTo4NGI2OTEsZDY3MjU1YTAzMjQ0MjI1ODIkNmU1ZjIkMTQxOGVjYjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OnZlNzI2NzI0NjNmZmNjNDIxNTI3MjVkNTI3MjVkNTIsMzIkZDMxOWI3MzIkZjU2YTo4NGI2OTEsZDY3MjU1YTAzMjQ0MjI1ODIkNmU1ZjIkMTQxOGVjYjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAuOm5mZHQ:aDlmo1ZDJjOWIwMTY0NmMwNTNhNWJjo:rZWlkNmIwOTVmNTBhZTo3OmI0ZWY4OWMzYzk3MmE0MDI1ZmVhMTIzNTQwNTE2NjZjMWE0NzA4Y2E3MGM3ODE4Zjl5OWMyNDAxNDgwOkY6Tg

Steven Tradonsky

From: jenny_hurvitz@icloud.com
To: kandy_mayers@supervisors.sonoma.ca.gov; supervisor@petalumacapitol.com; steve.rabinowitz@dcregion.org; mayorwalker@dcregion.org; mayors@petalumacapitol.com
Cc: Caballo, Angela (BOS); Gorsica, Alina (BOS); Leite, Daniel (BOS); Chan/Ortiz; Board of Supervisors (BOS); Chamberlain, Jacquie; jacquie.adams@sonoma.ca.gov; assemblymember.harvey@assembly.ca.gov; Kevin.PhillipsHarris@sen.ca.gov; Kevin.Ennis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:49:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzOnNmZHQzOmE6bnqI0TQ1ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ0MDI2NTc3OmJhbmY3M0JlWjk4My0fMmG3NiAyZGI5NzMxOTUjNTc4NDc3YWM5NmJiZTI2NDgzI3ow5OfQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZX6OVUVNg___.YXAzOnNmZHQzOmE6bnqI0TQ1ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ0MDI2NTc4OWMyOTI5NDRmMjNmcXBfMTYzMDIxZWY4NTUyYWMFZhgXYzZkNmQ0OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bnqIOTI2ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ5MDI2NTc3OjhlZTQ6NzNjYTYyY2Y3NDViNzM1ZDQwM2U4ZGQxMzY1YWM1YmUyNjc5ZmE2ZTBmZjY2YmI0MmFmOGQxNTcyZGE2NTY1NDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bnqI0TQ1ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ5MDI2NTc3OmE1YzU4NDIyYjUwNWE2MmQ4NWQwNTYmMWRlODE0OEEyMjE5OTY0ZTI1YTgwYTAzOGE1ZWQ3ZWE4NzVlMjlkYmM4OGVhOTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishcollege.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bnqI0TQ1ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ0MDI2NTc1OmQ5ODc6YzJlYzY0NWE3YmRhNzM1OWRmMzI0MDI2NTM1YzZkNDI1OmNlZTk3YWU4MDIyYmM3ZGVhOTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzOnNmZHQzOmE6bnqI0TQ1ZjhwZGNlZjZkYTg2MTFkYjY4MTUzYTQ5MDI2NTc1OmU4NzY0NjEyMDQ0OGU1ci0MTEzNTZmNDk0YmEtNmMwZjYzZmEyZTBkMWM4NWNlMzNlNzU1YTbhMDAtMYmE5OEUuwYzM2MGQ1YWZlZjpwOlQ6Tg

Jenny

From: Anne Wasserman
To: karen_stewart@concentra.com; customerfeedback@medical.com; executive@ceo.com; executivebox@bigcorp.com; priorityfeedback@medical.com
Cc: Carlucho, Angeles (BOS); Bonilla, Alba (BOS); Leija, Daniel (BOS); Chan(sing); Board of Supervisors (BOS); Chan(sing); jeanine.angela@sanjose.ca.gov; assemblymember.honey@assembly.ca.gov; Kalra.Ph@districthall.ca.gov; Annie.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:49:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,
Anne Wasserman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902096___.YXAzOmNmZHQyOmFiOmxvMzIyZmEwNDFhN2RiNmE2MzcyZmM5YjU1YZUyNjAyYTo3OjA4MTU5ZmQ3MmFlODM4ZTNhMTUyZalmNzlkZmUzZTE4MDIyN2IkNWNmNTk3YWJmNzIzZjhiMzZiMGU0NiVmOTVkNTY2YmvyOlO6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmxvMzIyZmEwNDFhN2RiNmE2MzcyZmM5YjU1YZUyNjAyYTo3OjJjYTA0NzBlZTU2YWMwNTQ2MDE5MTAwZWYtNCAyZTpyOlO6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmFiOmxvMzIyZmEwNDFhN2RiNmE2MzcyZmM5YjU1YZUyNjAyYTo3OjY2MjY4MzM2M2MyM1ZlMyY2lkZjVhNzE1ZmMzNzM4MzU5NWQyYzhkYmI0YjNmNzM3NmNmNzTM2NWU0NjNjNjg4ZWZkZTpwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://erudite.law.yale.edu/20th_century/thomas.asp___.YXAzOmNmZHQyOmFiOmxvMzIyZmEwNDFhN2RiNmE2MzcyZmM5YjU1YZUyNjAyYTo3OjBkMjE0ZjE0ODY3MmVlNDg2ODUxMWNkYmYxOGYzZGY5kyZmMzFlYzk4MjY2NzM2ZjM1ZTc3OTg6Z2UyNjY4MjU2ZTpyOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxvx9d9yo___.YXAzOmNmZHQyOmFiOmxvMzIyZmEwNDFhN2RiNmE2MzcyZmM5YjU1YZUyNjAyYTo3OjI0NTM4MGRhMGE3NTk3MDUzNzGfDOxMGNiZTOxNGOwZDlmMmJjZDVmNWE3ZTA4MmQxZDpwOlO6Tg

Sent from my iPhone

From: cbwinch99@icloud.com
To: beth_swaim@poinsettia.navy; ramesse@pohmedical.navy; jessam@mac.com; marcwalkins@hotmail.com; smarsh@drwilsonmedical.com
Cc: Cabrillo, Angela (BOS); Bonilla, Alma (BOS); Lucia, Daniel (MYR); Chan@all; Board of Supervisors (BOS); Cloudcitizens; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 1:49:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Catherine Winchild

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68805566___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmI1ZTkxMjk2MjA2ZWZkODc3OmZkNTg6ZmJhNWY5ZTA4YmY0NDBhZGVlZWVmMWE0OGNhZGVlYjIyOTc0Mi03ZjM4NDA3MGQ0OjI6ZTBmOTJmeOlQlZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z.fi65NVY5g___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmI1ZTkxMjk2MjA2ZWZkODc3OmEyZjI6ZGM3YTYwOGMzMzMxZGM5ZjI5YTIwMzc1ZDgwOlQlZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text%3Dgoogle_vignette___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmI1ZTkxMjk2MjA2ZWZkODc3OjY6ODU1N2NlY2JkYzdlMmFmMDVlM2NjMjI4ZDQ4NzFkNWEzNzEwNGV4ZjIwYjA5MTRiZjZiZmEyMzY4MGMxMWFhNjgwOlQlZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpt/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmI1ZTkxMjk2MjA2ZWZkODc3OmJhMzI2M2IwYWJjNTM2ZjJlyZGM3ZjVhZWVmZGM4NjcxZDJkY|YyO0Yy|NjYwNjJmN2I8kNzAwZjgwOlQlZTg
(4) https://url.avanan.click/v2/r01/___https://jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmI1ZTkxMjk2MjA2ZWZkODc3OmE5YjI6NTgwZGZmLdMzYjE0YTIwZDVlNzI5YTFkYTIwOTc3MzFlYjkxNjgwOlQlZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx5b99vo___.YXAxOnNmZ0IQcmRkcjpMGVINTd6OTVmNzVjMzY5NmExZTkxMjk2MjA2ZWZkODc3OjhjNjZGI6MzAyNGY2MWE5MzY5MmIxNTA0NWM4Y2U3ODhkNjNlMTO2ZTEwMGFlNWRkYjBkMZI0NjBkZWY1NzY1ODQyNWM3ZDgwOlQlZTg

Catherine B. Winchild

From: Melanie Greene
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:48:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQxOmE6bzowYWMwMTNkMGIzZTQ2ODJkYmEzNzVjMWY0YjE5OGYwYTo3OmU5ZGZkNDpmOGZhMDM4MTEwYjU1ZTE3YWIwZDAzMzVjODpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OVVYng___.YXAuOnNmZHQxOmE6bzowYWMwMTNkMGIzZTQ2ODJkYmEzNzVjMWY0YjE5OGYwYTo3OmU5ZGZkNDpmOGZhMDM4MTEwYjU1YjZlZjQ5ZTY3MWYtYmY1YTQ4OTgwNDNiNzQ5YmM1ZjUxN2NhNmY5MzkyYzcyNzpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmE6bzowYWMwMTNkMGIzZTQ2ODJkYmEzNzVjMWY0YjE5OGYwYTo3OjY3ZGI0ZjhiMTJmNWZjNDU3ZTljNWQzZjkwNjM5ZTIxM2RkOTVhMmIzZjQ4MDI0OGFkOTQ0NzQwNDNmOTdmYmEyYTQ4OTgwNDNiNzQ5YmM1ZjUxN2NhNmY5MzkyYzcyNzpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQxOmE6bzowYWMwMTNkMGIzZTQ2ODJkYmEzNzVkMWY0YjE5OGYwYTo3OmMxNjA6ODQxYTkwMzk1ZWI1YTk2ZjQ0ZWIwMTllMGJyZmYxNjhiYTBkYTg4NDZiNjcyYmM1ZjUxN2NhNmY5MzkyYzcyNzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anokm.law.yale.edu/20th_century/hutton.asp___.YXAuOnNmZHQxOmE6bzowYWMwMTNkMGIzZTQ2ODJkYmEzNzVjMWY0YjE5OGYwYTo3OmNiNDhkNDI0NWE4NzY4NDk2OTk4MTgwNDI0NzE4OTg2NzA3NDk2ZTM4MTgwNDI0NzE4OTg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Melanie Greene
917.902.0156

Please excuse any typos
Sent from my iPhone

From: Elana Hellring
To: kathi_mayes@concentra.com; jessica.kelly@concentra.com; angela.r@epic.com; mary.watkins@kaiser.com; stacey@patientmedical.com
Cc: Calvillo, Rosario (BOS); Bonilla, Rick (BOS); Lamb, Patrick (BOS); Chan,Geoff; Board of Supervisors (BOS); Chan,Connie; jeremy.adams@concentra.ca.gov; jessemichaelmember.harvey@concentra.ca.gov; Krista.Pfefferkorn@wsh.ca.gov; Ayana.Esparza@wsh.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:50:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently hanssed from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latino-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elana Hellring

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023...YXAuOnNmZHQ6cOmE0hzoONJ1cMmRmZGFmYzVmNTdmMzcxMTIyYjlmMTIwMDQwOTo3OGIxYzI5OWFlYTNlN0ZjY2ZlZDE2ZmU4OWE5YWFkYWExMzk4MTIyYTgwNGUzNjI4MWVhN2E1N2ZkOTNkY2ZjOTk1M2RjOWExMzJmODpwOkY6T
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DzE0ENXVA7ha...YXAuOnNmZHQ6cOmE0hzoONJ1cMmRmZGFmYzVmNTdmMzcxMTIyYjlmMTIwMDQwOTo3OGIxYzI5OWFlYTNlN0ZjY2ZlZDE2ZmU4OWE5YWFkYWExMzk4MTIyYjgwNGUzNjI4MWVhN2E1N2ZkOTNkY2ZjOTk1M2RjOWExMzJmOCZpbmRleD0yJmxpc3Q9UEx3MjmMZUZQDEiOYmMuMzYzUzM5ZjMwOGI3MjmMDQwOTo3OmI2ZlOTk1M2RjOWExMzJmOCZpbmRleD0yJmxpc3Q9UEx3MjmMZUZQDEiOYmMuMzYzUzM5ZjMwOGI3MjmMDQwOTo3OmI2ZlOTk1M2RjOWExMzJmOCZpbmRleD0yJmxpc3Q9UEx3MjmMZUZQDEiOYmMuMzYzUzM5ZjMwOGI3MjmMDQwOTo3OGIxYzI5OWFlYTNlN0ZjY2ZlZDE2ZmU4OWE5YWFkYWExMzk4MTIyYjgwNGUzNjI4MWVhN2E1N2ZkOTNkY2Zj

From: Sara Culang
To: kelly_rosenberg@concentra.com; ryanmc@phelpsmedical.com; steven@mac.com; maryvalkirie@comcast.com; smarvin@phelpsmedical.com
Cc: Carollo, Angela (BOS); Bonessa, Alisa (BOS); Leite, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Comm); jeremy.adams@sonoma-ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:50:20 PM

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Sincerely,

Sara Culang

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68983766__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTlhYzo3OGE1NjI0YWVlMWM4YmZlMDJiZTBhMTc6NDc1YWU0MGI5NzE5NDI5OTpwcGkYlTg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-EJ6tSVUVg__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTlhYzo3OGE1NjI0YWVlMWM4YmZlMDJiZTBhMTc6NDc1YWU0MGI5NzE5NDI5OTpwcGkYlTg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTVmNTcwYTIyYzo3OjMxYWE6OTk2YWRmZGU5YzgyYWRmNzNjNzVkNDIxNTUwYjEyMzIyMmE5MTI0ZWE2NDgwYTVlNTdlMjQ5ZjUwOTQ5OTk5ZDE5YzdjMWFkNzU2ZmNkYTQ5MTk5ZDE5YzdjMWFkNzU2ZmNkYTg
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTVmNTcwYTIyYzo3OmMwYmIxOTk2ZDBjZGM4MmQyMzdiZTk4OWE2NDgwYTVlNTdlMjQ5ZjUwOTQ5OTk5ZDE5YzdjMWFkNzU2ZmNkYTQ5MTk5ZDE5YzdjMWFkNzU2ZmNkYTg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTVmNTcwYTIyYzo3OjIyNTA6ZDBkYzI5NjA0OWIwZTBlOWIwMWM4ZjY3Y2U5OTAxMTQzZTk2NjBkMDgwMWI3NTk2OWI5MTYzOWI5MTYzOGY0ZGY5YmM0ZlBlMTgwOk5Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/lm5hxkvcfd9o__;YXAuOm5mZHQ6OmE6bepkMGY2MGU2MjhkYzNjYzI4MjhhNWYwYTVmNTcwYTIyYzo3OjgxODg0MGJmZGMzOTE5NDIzmZI0ZmY5MGZhMDZiMTU2NWU3MGY1YTQwYTk1MGEwMTQ0OTMxYTY0MGM5YWY2YzdkYiVhNTpwOkY6Tg

Sent from my iPhone

From: Yoram Arnon
To: kevin_newton@concentra.com; ryanreid@perfectmedical.com; steven.thrner.com; marcwatkins@kroger.com; tmarvin@perfectmedical.com
Cc: Carrillo, Angela (BOS); Bonessa, Alisa (BOS); Leite, Daniel (BOS); Chan-Gold, Brandi (Supervisors (BOS)); Chan@sfgov; jeanne.jones@sfgovtv.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:51:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yoram Arnon

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68983566___.YXAxOm5mZHQyOmE6bmo0Zp:2Y2IlYmIxYjFkODdmMzYwODkzZGUwMzI3MWMwNzc3OjhhMDE6OTU1OmM0NmQ6ZDI6ZDU2ZDUwZWNlMmMwOTZmOGU5MDc4ZDE6MDI4MWI0OTM3NmM0ZjJlNGMwNWI0ZmZmOGU5ZWZmZmFmaOlOiE3g
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZA0XVY2Ng___.YXAxOm5mZHQyOmE6bmo0Zp:2Y2IlYmIxYjFkODdmMzYwODkzZGUwMzI3MWMwNzc3OmIxNzI6MWM0NzoxZDI6ZDU6MDI4MWI0OTM3NjM6ZjE3MzEwMjdjNDY0OTM3NjM6ZjE3MzEwMjdjNDY0OTM3NjM6ZjE3MzEwMjdjNDY

From: Nira Weiss
To: Bass, Jeanine (BOS); jeanine@reboot-medical.com; press@fmge.com; pressoffice@fmge.com; pressoffice@reboot-medical.com
Cc: Ciecka, Joseph (BOS); Barrera, Alicia (BOS); Lara, Daniel (BOS); Dhanfull; Board of Supervisors (BOS); Cloverkrieg; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramanica@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:51:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nira Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjA3NmNlYjE0ZjhkNzhlMTc3NTdjZDk4YmU2NzgzNDQwMmIxNzE1ZDpmOkYtTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcZ-E6iSSY&g___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjA3NmNlYjE0ZjhkNzhlMTc3NTdjZDk4YmU2NzgzNDQwMmIxNzE1ZDpmOkYtTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjA3NmNlYjE0ZjhkNzhlMTc3NTdjZDk4YmU2NzgzNDQwMmIxNzE1ZDpmOkYtTg
:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc/58/statements/israempE030925.htm%23:~:text=Tragically%2C%2Fthe%20most%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjBiNGM6MmYyNzI2MzRlZDQjMDc1NTQ4NTU0NjZmYzZmNTU3Vj AtMGJQ4MjIyZDJmNWFjMDgyYzRjMDhYjM3YTlrYTE4NjpwOkYtTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjE1YmM0MjI0NTE2MzMyMWY0YzI1Y2IzeNlYzNlYZhiOTA2NDM1ZTBlNDIxNzNlZjNlNmI5MzU2ZDZjOTUxYzBkYTcwOkYtTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w4xvc9d99o___.YXAxOmNmZHQyOmE6bmpkNTc2NGFkZDZkNTRiOTE5YWFlNGRjZmY6NmE6ODc3ZDo3ZjEwZWU5ZDI5YTBhZgwOTU3YWQ1ZmY2ZgpxYiYxNTNlNWU2NGRlZDUzN2E1NGEzMDRlNDZiNGM4ODk5MTk1YWZhMDQ2OTgwOkYtTg

Nira weiss

Bring them home now!
Am Israel chai!

From: Steven Kubel
To: [redacted]
cc: Press, City Council
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:51:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconfirming than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Steven Kubel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3ZTVlNzE1ZDIwYzhmYTI1NGU2ZDg2YjA1OTVhMzVlNjo3OjFlZjA6MmI3MDZmNTY1NGViMjQ0ODQ0NmI3Y2NmODYyYzc2ZTMyNyGYzMDE5MDVkNmIwODM4MmFkNDk4MTg4MDIwMjI6NDg0Ok Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3bbNVVNg___.YXAzOnNmZHQyOmE6bzo3ZTVlNzE1ZDIwYzhmYTI1NGU2ZDg2YjA1OTVhMzVlNjo3OjEwNmM5ZjcxMjM4NjBhZGMyNDI5YzcwZmE1ZmJiNDQ0NDc0NTIwYjY5YWEwMjRlNmI3OTAxMTYwZDkzMDg6Ok Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo3ZTVlNzE1ZDIwYzhmYTI1NGU2ZDg2YjA1OTVhMzVlNjo3OjFkOTk4ZDI0NTdlMDVhMDkwMmEyNWNkZjc5NWNmZWZiN2RjNmQ1NmMyYjRkYmM5ZWUxNDY5NGVjNzVmMzgyOGVkMjcwODg0Ok Y6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20attacks___.YXAzOnNmZHQyOmE6bzo3ZTVlNzE1ZDIwYzhmYTI1NGU2ZDg2YjA1OTVhMzVlNjo3OmM5OWI5ZWE3NDMxZjM5NjM5NTE1MmU5ZTNlMTU0MmI2OWYwMjU5YzcwNTczZDU0OGEzMDkxOTRjM2RlNmFlOGY4OGExMDkxOTg0Ok Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo3ZTVlNzE1ZDIwYzhmYTI1NGU2ZDg2YjA1OTVhMzVlNjo3OmM5OWI5ZWE3NDMxZjM5NjM5NTE1MmU5ZTNlMTU0MmI2OWYwMjU5YzcwNTczZDU0OGEyMzY1YjM5MDIkZjA5NjI3Mjg2Njg0Ok Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Rick Constant
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:51:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rick Constant

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: antiantisub@icloud.com
To: karen_newman@concentra.com; nurserat@pottervalleyhospital.com; pwayne@mac.com; pwaynedds@bellsouth.com; privacy@valleyhospital.com
Cc: [Carrillo, Angela (BOS)](mailto:Angela.Carrillo@boston.gov); [Jemison, Anne (BOS)](mailto:Anne.Jemison@boston.gov); [Leslie, Daniel (BOS)](mailto:Daniel.Leslie@boston.gov); Chan@mail; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); Chan@mail.org; gregory.adams@concentra.com; gregorylumenthal.harvey@concentra.com.gov; Kristy.Pfefferkorn@pwa.ca.gov; Anna.Eisenwood@pwa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:51:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rasha Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860306___.YXAzOnNmZHQwOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OmY5ZWM4NTBjMjMwYTkwY2Y5ZGEyMTE5YjQ3YTAzMTEzMjI0NzNlZGI5ZmE5NjcxYmU0ZQ3OTAzMjQ3Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNENVVNg___.YXAzOnNmZHQwOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OmY5ZWM4NTBjMjMwYTkwY2Y5ZGEyMTE5YjQ3YTAzMTEzMjI0NzNlZGI5ZmE5NjcxYmU0ZQ3OTAzMjQ3Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OjAzNzU3OTk0YTQxZDFiOWMwYWE4YWFlOTQxZGZlNDhiYTQxZjQ2YzU3NGJlNzgxOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,10%2C000%20people%20became%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OjUxMmM0MTAwMjg5YmEwMjE1NjE2ZmY0YWI0ZTRmNGE4NzBlZmE5NTEzMDcxZTYyMjYyNmEyOGRlNmQwNDg4YTg5ZDgwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OmZiYWE0YzM5OGI4ZjNmOTk0NTI5OTA1YZI1ZDI2ZjA2MTcyZDUyZmMwODAyYTExMWI3OWMzYjVmMGQ0ZDAyYTEwMWI3OWMzYjVmMGQ0ZDAyYTEwMDc2ZTYyMjYyNmEyOGRlNmQwNDg4YTg5ZDgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6ZmpmNjU1ODg2MjM2NjQ4YTdiOTI4YTk3OjE1YWY0ZGE2ZmMwNWU5OTQ2ZWI3NTM5MDhhNTUxMWFkNjY0YjY0ZGI6NmUxMDI2ZDE1YTYxkyKzOlBiNmYwM2U1MmFkMjMzOlO6T4

From:	Randi Cunningham
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 1:52:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was far from positive - seeing an employee in a keffiyeh - a modern day form of pro-terrorism specifically directed at Jewish people. Professionals should keep their politics out of the workplace. All patients should feel welcomed and safe at Potrero.

Thank you,
Randi Cunningham

From: Linda
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pistons HR Convention
Date: Tuesday, January 28, 2025, 1:52:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
I. Geller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OjI4MDcxYTMyNzAwNDM0NTBlYzNiOGMzMTkyZi1tOTNlNzUwN2RlZjZkNTEjMTg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ66NVY9g.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OmQ4MTYtODI0NjI0OWMzMmQxNjk2MzExYzg5YzA2Y2M1ZTU3OlEzpoZTA2ZTE1ZTUxMGVhOGI2ZjNTdhNjBkOWI0NjEwNGZiOjQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OjY1MmQ0MTI4ODI0NjZlOWQ2NGY3MZZhMGRiYTk0MmRlYmM1NWEyN2E1OGQzOTk2MTdjMDg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20too%20many%20people%2C,Hamas.-,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OjY4Y2U5ZGNqaGI5ZDM5LTk4ZDMtNTk3NGEyMmE0NWE5MmIxYzRlOWFlYjA3MDg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OmE0ZGU6OGRiNjU4NzA0NjU2NTVmYjdjZmUwYTBiNDQ5ZDgtYWM2MDQyMmYtNjYyMzI5MTUwNTA2OWFkYTM4ODQxZTU2YzplOlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvlkf09o.___.YXAzOnNmZHQyOmE6bnp0ZDFjYWQ1OGFkNWEzMDY0MzNmNjQzMjAyODJlYWYyZTo3OjE2NjE0Ym8kNTU3NTM2ZDhiODBkZDIwNDBmOTBjOTE3OTJhNjM4NGZhMTUxNDY2MTQ0NzhmZTIyYzg2ODk2YmMwYzcyMzpOlQ6Tg

Sent from my T-Mobile 5G Device

From: jaeyim@icloud.com
To: karen_rosenzweig@concentra.com; mcarroll@redcrossmedical.com; gregory.tilman.com; margaretkelly@frontier.com; mlevy@redcrossmedical.com
Cc: [Cataldo, Angela (SEA)](mailto:Cataldo,Angela(SEA)); [Espinoza, Alma (SEA)](mailto:Espinoza,Alma(SEA)); [Lucia, Daniel (SEA)](mailto:Lucia,Daniel(SEA)); Clerk@atg.wa.gov; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Chairmanday; governor.wood@governor.wa.gov; assemblymember.frame@leg.wastate.gov; Kristin.Ellet@secretary@sec.wa.gov; Alexis.Espinoza@sec.wa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:52:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAuOnJpbmZlOnQwOiBmcm86OTBmNGNhMDQxNmEzNZVkOTo3OTgwOmM5MjE0NzdiZjVjOTg2MTUxMzk4YjI3ZGZjYTk6TUxMkAyMTA1NGYyNGMtMTVlNzNmZkCYlNDgwY2NiNDVjMWUzMmgwOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAuOnJpbmZlOnQwOiBmcm86OTVmZTk0ODFkYWI3MzMwOTBmNGNhMDQxNmEzNZVkOTo3OTgwOmM5MjE0NzdiZjVjOTk4YjI0NWVjYWQ5ODY3ASMzcwOWVjMDZmNDAyOWM5MmMyZTowOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnJpbmZlOnQwOiBmcm86OTVmZTk0ODFkYWI3MzMwOTBmNGNhMDQxNmEzNZVkOTo3OTgyOjA2YjU1NDIxMzdhYzhjNTgwMTQwMzAlIZWlhYjZiYTgyNDEwNjU4Yzk3MjI4NjgwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPIs%C3009%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnJpbmZlOnQwOiBmcm86OTBmNGNhMDQxNmEzNZVkOTo3OTgyOmEzNzVkZDI2ZDE0ZDY5YzIyNzFkYWI1Yzc3YzY3YTM5MDE1NzBjYmVkZWZlMTgxNWUyNjhlMTQxMzBlZmRlNjMyNWI5NDY4MDUzYzpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnJpbmZlOnQwOiBmcm86OTVmZTk0ODFkYWI3MzMwOTBmNGNhMDQxNmEzNZVkOTo3OTgyOjE0N2IwYTdkOTZkNzI4MTkxMmNiYzgxY2I0ZTg5YmE0OTM0Yzo1OYWZhMZiMDM5NDcxNDpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) [https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy5wzkxv3k0t#:~:text=YXAuOnJpbmZlOnQwOiBmcm86OTVmZTk0ODFkYWI3MzMwOTBmNGNhMDQxNmEzNZVkOTo3OTgyOjZkYmE4MjE3ZTU1ZDQxNDE2NjhhNWUxNjcyOTk5OWVhYWI2MzYxMTg1NzNhNjgwZGI1NmZhNjgwOlQ6ITBmNmEzYmEzZGE1NmNhNjgwOlQ6ITg](https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy5wzkxv3k0t#:~:text=YXAuOnJpbmZlOnQwOiBmcm86OTVmZTk0ODFkYWI3MzMwOTBmNGNhMDQxNmEzNZVkOTo3OTgyOjZkYmE4MjE3ZTU1ZDQxNDE2NjhhNWUxNjcyOTk5OWVhYWI2MzYxMTg1NzNhNjgwZGI1NmZhNjgwOlQ6ITg)

Israela Perlmb
Sent from my iPhone

From: Rosa Golish
To: kwok_waisum@councils.nyc.gov; commissioner@nyc.medical.corp; inquiry@nyc.corp; mayorsoffice@nyc.gov; mayor@cityofthemedical.corp
Cc: Cabrera, Rubén (BOE); Ignacio, Alexa (BOE); Lenz, Daniel (BOE); CharnizeC; Board of Supervisors (BOS); Chuehtcorp; senator.wiener@senate.ca.gov; scrivenkvermeiser.hanna@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:53:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rosa Vessal Golish
A very concerned US Citizen

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68905966__.YXAzOm5tcmZIQzo6OmE4YmE0ZTM5ODE4MjY2ODA2ZYyNjA1YjVlZVk6YzI5ANjk4ZjM2ZGYxYzo3YjQ1NTM0NWRlMWYmZjA0NGY2NjVkNzk0NDNlNmMzYjY5ZTgwOkY6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ti1Ge1Ra1Ge1Ra1Ge1Ra

From: shohreh91@icloud.com
To: karen_bass@lacouncil.gov; supervisorkuehl@bos.lacounty.gov; jessica@mayor.lacity.org; mayorofficeinfo@lacity.org; mayorofficeinfo@lacity.org
Cc: Cabello, Jacquelyn (BOS); Espinosa, Alma (BOS); Lesha, Daniel (MAYO); Chan-Hall, Brandi (Supervisor Hahn (BOS)); Chuck Horvley; Jessica Jones@Sacramento.ca.gov; supervisormember.horvley@sacramento.ca.gov; Krista.Pike@sen.ca.gov; Alexis.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:53:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOm5mZHQzOmFiOmoyMDFhYTI2ZTQ0MTNiZDMwYjg4MWIxNDA4OGVjNTY2ZjozOjJlOmNlZmQ5ZTZkYzVmMGJlOGM3ZjYzNjk0NzI2ZDgzYjBkZTI5ZmQ5YmY0ZjcxNjZlNGU4OWQ2ZjAxOTM0ZDI5MDgwOlC6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVVY&g___.YXAzOm5mZHQzOmFiOmoyMDFhYTI2ZTQ0MTNiZGI0MmY4ZmEyYTI0ZjBlNjNlMGM4ZmVkYWNhNTQzNGZmZjozOjJlOmNlZmQ5ZTZkYzVmMGJlOGM3ZjYzNjk0NzI2ZDgzYjBkZTI5ZmQ5YmY0ZjcxNjZlNGU4OWQ2ZjAxOTM0ZDI5MDgwOlC6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOm5mZHQzOmFiOmoyMDFhYTI2ZTQ0MTNiZDMwYjg4MWIzNDA4OGVjNTY2ZjozOjY4MjgyOGQxNDgxMzcyODQ2ODdkZTE1YzM0MTAwZTk0MWIzN2FiMTIxZDEzOTVhNTc1NGZmYjFlMTIxZDEzOTVhNTc1NGZmYjFlMTIxZDEzOTVhNTc1NGZmYjFl

From: Mark A
To: kevin_stratvert@concentra.com; mmercier@hollywoodmed.com; mbaker@kmr.com; mgreenblatt@kmrpac.com; mcarroll@pellecmedical.com
Cc: Cecilia, Angela (BOS); Jemison, Alicia (BOS); Leslie, Hannah (BOS); Chan(staff); Board of Supervisors, (BOS); Chan(mayor); jeremy.adams@parnate.ca.gov; joseph.lumumba.hwang@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:54:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OmFlMWQ6YzBjZmVlMzBmZGI2NDUyOTBhOGE0NmI3MjM1M2ZjOWFkZTcyZTpwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cFJ6OUVNg___.YXAzOmNmZHQxOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OmFlMWQ6YzBjZmVlMzBmZGI2NDUyOTBhOGE0NmI3MjM1M2ZjOWFkZTcyZTpwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette=___.YXAzOmNmZHQzOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OmFlMWQ6YzBjZmVlMzBmZGI2NDUyOTBhOGE0NmI3MjM1M2ZjOWFkZTcyZTpwOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/20250128statementsbyvarsengl100925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OmFlMWQ6YzBjZmVlMzExYzgyNTYyZTdkNDEwNzk5YzgzMjMzOTk2MmkxYTE5MDQyZTQwZTdmM2RjODpwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OmFlMWQ6YzBjZmVlMzBmZGI2NDUyOTBhOGE0NmI3MjM1M2ZjOWFkZTcyZTpwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvr0d90o___.YXAzOmNmZHQzOmE6bzo3NTVhNTdlOWU2ZmMxYzM5NmE5NGJlMmI3OTY2ZTNhZjc3OjQzMjU3MjNlMDQ0NjM2NmGyYjYwNzNjc5OTVkMmMxMDE5ZTMxNTBhMWM0YWIwYTUxNDQxMTEzNDQwMjc1MjUxYjYxNzRiNTpwOlQ6T

Sent from my iPhone

From: Onir Spiegel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:54:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Onir Spiegel

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: Diana Masarsky
To: kaplis_rosanne@concentra.com; jessicaroll@concentramedical.com; jaleyna@gmail.com; marcusallen@hotmail.com; jtatsuya@concentramedical.com
Cc: Castillo, Roberto (BOS); Barbera, Alisa (BOS); Lamb, Randal (BOS); Chan Kraft; Board of Supervisors (BOS); chanmoyday; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Jenna.Eagan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:54:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Diana Masarsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUxMzE4M2U5OTU2NjpjOjRiM2M0NTFmOTE4MGVlNGU1N2YwODExYzNhNDNhMWY2NmU1NDk1ZWJlNzNmNzcxMGI2ZGQ0MWIwYzFlODZkYzEzNDE0NDgwOjE6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NVV9g___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUxMzE4M2U5OTU2NjpjOjIgaBMWYtMzUtODk4MmYwNjAxZTk4MmQwOWRlMzY5YzZlYzI0ODAxNjI0ZjI0NDk0OjE6ZGI0MGI0MmRmOjE6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism--against-israel%23google_vignette___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUxMzE4M2U5OTU2NjpjOjAwUDM0YzEtNDI0NDk4OGMtYzk5NzYtMTQ1NDk3MWY0YTZlYTQ4ZWUyMzEwM2U5OTU2NjpjOjNlY2YtMzU4NGNhZjZTNmNDQ2OTgzNWI0MjQ1YzVkZmFkMDgwOjQ6ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUyMzEwM2U5OTU2NjpjOjE1Y2YtMzU4NGNhZjZTNmNDQ2OTgzNWI0MjQ1YzVkZmFkMDgwOjQ6ZTg
(4) https://url.avanan.click/v2/r01/___https://arcalus.law.yale.edu/20th_century/hamas.asp___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUyMzEzM2U5OTU2NjpjOjIzMzQ3OWMxOTA2YzNjOTEwYzEyZGI4NzdkMGVjOWI1NWNkMGM3MTBlMTI5YTUyMDJlOGQ3ebMWJhMzZDOzoIZ0ZDBmMzgwOjE6ZTg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lxo___.YXAzOnNreZHOrOmFlIkwwOjM3OTYwOTZiYTQ4ZWUyMzE4M2U5OTU2NjpjOjIzMzEwOWY0ODZkZjI0ZjRlMDU4ODIyMmMDg2OGRhZjBhNDNiNWE5ZTBmOGJlMDk0NzNmYzMzBiN2M5NDNiOWU5ODk1OTgzOjE6ZTg

From: meryl.nadell@icloud.com
To: karen_stewart@concentra.com; corporatesolutions.team@ucf.com; pressoff@ocp.com; marycoulter@bryant.com; mayor@shulercentral.com
Cc: Calvillo, Angela (SEC); jennica_chico (SEC); Lock, Daniel (SEC); Chan,Gail; Board of Supervisors (SEC); Cloudcityinc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Fiteflecken@sen.ca.gov; Jenna.Emerard@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 1:55:33 PM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Meryl Nadell

Attachments:

(1) https://url.avanan.click/v2/01/…https://www.bbc.com/news/uk-england-london-68980366.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWUlOTE1MmFlNjY0NjdiMjAyMzo3OjdlMzZTI6NWVkNGU2YTMxYzI3NTE5Nzo5MmUzMzFiOGNlYjNmYjZDQwZDg2NTUyNjA4ODIxYWYzNmEyN2E3YWFlNWIzZDgzMzg2YTgyMmY1ZT3wY2RiZDgwOlQjEtg
(2) https://url.avanan.click/v2/01/…https://www.youtube.com/watch?v=qcfZ6SNXVNg.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWUlOTE1MmFlNjY0NjdiMjAyMzo3OjdlMTI6ZGNiNTdkZTAxMjIwNTYxNDk2NjM5ZTJkYTRlZjY1YmMwMjZlYzNlNzI6N2U1YTNjNGU2ZjZlMjk0MjdmMwMzEyMTIlMzQ4Y2Q5ZmRkOWZjZDFkMWQ1NTpwOlQjEtg
(3) https://url.avanan.click/v2/01/…https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWU0OTE1MmFlNjY0NjdiMjAyMzo3OmU1ZjgfiYWwMmYlNjY2MDQyNDgfYTBiMDEtODUwZDljNmYyYWI4NjI4ZmMwMzQdVjZDFkMWQ1NTpwOlQjEtg
:https://url.avanan.click/v2/01/…https://www.un.org/webcast/jp/sr58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20now%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWU0OTE1MmFlNjY0NjdiMjAyMzo3OjQ2NzM6ODVmMjgyN2I5ZjgzZjUxN2NjM2JmM2FlYWFmY2NmMTgwOWYzNjI1YWFiNWJlZDgzMzg2YTgyMmY1ZT3wY2RiZDgwOlQjEtg
(4) https://url.avanan.click/v2/01/…https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWU0OTE1MmFlNjY0NjdiMjAyMzo3OjM3OTI3ZTdlZGYzMzE1MjcxMDU4ZjVlZjk5NWI4NjI5MzU2ZmRkZDgzMzg2YTgyMmY1ZTNlY2ZiZDgwOlQjEtg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/…https://www.bbc.com/news/articles/c9xkrcr9z99o.___YXAzOmNmZHQyOmE6bzo1NTRkNTU1MmRhN2UzOWU0OTE1MmFlNjY0NjdiMjAyMzo3OmU1MjE5NDIzZTk5ZTc4ODJhZWYxYTNhMWFkNDY1ZmU0OWZlOGYxZjdiZjA5OTkwZiRhNDE4NmJkYjmNTdlNDBlZTMwNmxwc6IOETg

From: Fabio Van Dam
To: karin_meyers@concentra.com; mcmercy@unity-medical.com; pmoon@mac.com; marywalkow@comcast.com; mtaylor@pediacmedical.com
Cc: Cecilia_Kravitz (BOS); Jessica_Alba (BOS); Leila_Daniel (BOS); CityClerk@; Board of Supervisors (BOS); Clustrcomm; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:56:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8923f6____YXAzOnNmZHQsOmFiOmowYjNlOjNlOjRhNzU5NmM5NjMxMzZlOTAwYTgxOGIxMGI0MjA1MTk0MzA4YWE0Mzc4YWJkMTk4MDE3OWJhNTU2YmE3ZGY3MTk4NDE3NTY1NDNhNDQ2NzI4YmQ3ZjA0NWRlNzZmUzOWUzNzI3MGZmNmMxYTYwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVVNg____YXAzOnNmZHQsOmFiOmowYWRhNGJhNzU5NmM5NjMxMzZlOTAwYTgxOGIxMGI0MjA1MTk0MzA4YWE0Mzc4YWJkMTk4MDE3OWJhNTU2YmE3ZGY3MTk4NDE3NTY1NDNhNDQ2NzI4YmQ3ZjA0NWRlNzZmUzOWUzNzI3MGZmNmMxYTYwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette____YXAzOnNmZHQsOmFiOmowYWRhNGJhNzU5NmM5NjMxMzZlOTAwYTgxOGIxMGI0MjA1MTk0MzA4YWE0Mzc4YWJkMTk4MDE3OWJhNTU2YmE3ZGY3MTk4NDE3NTY1NDNhNDQ2NzI4YmQ3ZjA0NWRlNzZmUzOWUzNzI3MGZmNmMxYTYwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorist%20attacks.____YXAzOnNmZHQsOmFiOmowYWRhNGJhNzU5NmM5NjMxMzZlOTAwYTgxOGIxMGI0MjA1MTk0MzA4YWE0Mzc4YWJkMTk4MDE3OWJhNTU2YmE3ZGY3MTk4NDE3NTY1NDNhNDQ2NzI4YmQ3ZjA0NWRlNzZmUzOWUzNzI3MGZmNmMxYTYwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.stm____YXAzOnNmZHQsOmFiOmowYWRhNGJhNzU5NmM5NjMxMzZlOTAwYTgxOGIxMGI0MjA1MTk0MzA4YWE0MzE4YzcwZDY5YzY1MjM1MzAwZWE4YzcwZDY5YzY1eAcYzJhNjA4ZmJhNjE0ZTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy0wkxv9d99o____YXAzOnNmZHQsOmFiOmowYWRhNGJhNzU5NmM5NjMxMzZlOTAwYTgxOTZmYTc3OWNlMWNmYzg1Y2E1ZjI4ZWM3ZWI2ODI0MmY5YWJkOTA1NWM4MjI5ZWM5MmE1NzJhNWE4NTI2YjmwOkY6Tg

Sent from my iPhone

From: Ramona Gamzeltova
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:56:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ramona Gamzeltova

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: clydelmann@gmail.com
To: karen_mayer@supervisor.ca.gov; supervisor@potrerohillmedical.com; jessica@mail.com; mayorwilson@mayor.com; mayor@publiccmedical.com
Cc: Calvillo, Angela (BOS); Jennings, Alicia (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; sarcastic.avenger@gmail.com; avengerlumember.hogwall@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:58:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZHQxOmRlOmgwNmEyYjA5NzQ5NDlmYzc2NWU1YTM2MTc2NTVhNGI5YTo2NTMzMTc2NTVhNGI5YTo2NTMzMTc2NTVhNGI5YTo2NTMzM

From: Chloe Jo Davis
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]

From: Joyce Spiegel
To: [redacted]
Subject: Urgent Concern: Image Ignores Terrorism We Share; by Healthcare Professional as Fortress Hill Concentra
Date: Tuesday, January 28, 2025 1:56:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Joyce Spiegel

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OjBhNjY6YzNhOWZlMTFkMmQzNzUzNjBhNDVjZTllYWI2MDhjMWFiNDhkZTE2MDkwNTM1YWU3MGNiNjNkYjRjMTZiNWU0ZTp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OmMxMWY6NWNlMWMwNzU4OTlmMWYzZGUwOTI2ZDIzN2YyZGU1OTI2ZGUwZmNlM2FiNzRkNDIhmZIhzN2Ui4OTo4NGM2MDp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OjIzOTY0NzEyY2EwYTI5OTcwYTFkZjA3M2FmNzYwMjVkZjNmYmQ2ZDI0YjU1MjlkMjQ4YjRjMWY1YzFiYjA4MzNlYzp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/israengl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OmNmOGU6NDQ4OGU5NzRmNGZhZGE4YTMxZjg2ZmRlOTA0ZWM0ZDIxZDRjYjAxNmJhZTZjMGM3Njc4N2JkZWRhYTZjODgyNDg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OjgxMmE0ZGI0OGQwZTk2NzkzYzYwMDAxMDk5OBY3MmRiZTdlMmMzMWQxYzAxZmQ4YzdhZGM5MTY1ZGZmMTU4NjMwYmI0NDpOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvr8f9vo;___YXAzOnNmZHQyOmE6bzo4YTljZjgwZmNlOWQwZTk4YWVkMDdjOTMwMzgxNDkzNzo3OjAwNTM4MWVmYjBhYWI1Y2lhNDBtMTQxNWQ0NWQ4NDNhZjRlNjcxYTdhMCJhZGMyNTVkNTlN2RlNjZlYmEyNzNhZg0OlQ6Tg

From: Tamar Hiknd
To: kevin_mullen@concentra.com; customer@mailscreenmail.com; amazon@mail.com; marcwalker@blueyer.com; rmarvin@mailscreenmail.com
Cc: Carlotta, Angela (BOS); Bertone, Alicia (BOS); Leslie, Hannah (BOS); Chan(Ind)@; Board of Supervisors (BOS); Ofcpatterning; gerianne.adams@concentra.com; assemblymember.harvey@assembly.ca.gov; Kenny.Phillipson@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:58:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Tammy Hiknd

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68903766__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAwZDY0YmJiNGU0YzBkZjo6NWNjNjVjM2ZjZWZlOCM1MzY1NDA3OWYyOWRkNWVlMTNiZgc6NDpzaGFpdGE
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-Z3bSNVVNg__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAyOTY0YmJiNGU0YzBkZjo6ZTg5ZmNhNzI5ZTI1MDI0MGY2YzE5OTFiASZkODMxk0ODM1NWFlMzQ5YzE5ZjI0mNiA1YzIzZTI6NmpwMDOmOGZjYmU5ZlI6pwOlQ6ETg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAwZDY0YmJiNGU0YzBkZjo6NzRlOGQ0MTYyYTZlZNTcwOTQ2YzE5NjhkZDNmMmY4YzQ4ODI3NzliZTgwOlQ6ETg
/https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Ben%20their%20people%20and,1991%2C000%20separate%20Palestinian%20terrorist%20attacks__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAwZDY0YmJiNGJkYzE4NDc3OmRjNZE6NDRmZGQ3MDdkYzk2N2NjYWEzODdhNTMwOGQ6NTVkOGI2YE1YTlmNDBkMWY3MDlZTkyNzE0NmM2MWM4OGE5ZjpwOlQ6ETg
(4) https://urldefense.com/v3/__https://ziyadlaw.law.yale.edu/20th_century/human_rights__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAwZDY0YmJiNGU0YzE4NDc3OmZiOTc4YWVlNmI5NzU2ZDhkYTdmN2M5OGFkwMWYtZjhmMGZlOGNiMDY3NTgtMzk1OjOEtbN2MjoNGZmZjAyYTpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9d99vo__;YXAuOnNzcHQ6cGFnZTo3NjRjNmFmNTMwMmU1YjAwZDY0YmJiNGU0YzBkZjo6ZmVkYjNjYTE4ZGI5NjYzOTlMWY4ZDQ1MGYwZGU3YjRmMGFlODA4NzI5YzA0OGIzYjE0YmI4MjNlOGE2ZjpwOlQ6ETg

From: elaine meister
To: lweiss_mayor@lacityorg.onmicrosoft.com; councilmail@lacitycouncil.com; jenna@hbpr.com; marcus@hbpr.com; marcus@hollywoodchamber.com; marcus@hollywoodchamber.com
Cc: Cacciotti, Amanda (BOS); Espinosa, Alma (BOS); Lesak, Hannah (BOS); Chairs@bos; Board of Supervisors (BOS); Citizen@bos; jennifer.siegel@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfaffenbach@bos.ca.gov; Anna.Caravalho@bos.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 1:59:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Elaine Meister

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993566___YXAxOnNmZHKw1mdHbxxxYzZtMzY4NjExMGY0ZTBhYjhlNjZjYTkxMDk2NzpiNzNxoXImtOJYTA6Yz:AIYiiNiEcyZDAZZG0cYIkcZiAyM0tNjVkWlxNGJiMTkwNjk3MzJmN2Fi1YTG5NzAcYxMxcYTpwOlQ6Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z.6t6VVVSg___YXAxOnNmZHKw1mdHbxxxYzZtMzY4NjExMGY0ZTBhYjhlNjZjYTkxMDk2NzpiNzNxoXImtOjONTU5Yzo:k2NQR1YyAvhyMzqvEyZ1kMDtVjVjrgtlZU2ZhlZ0kMmMjY3YjVjZTgwOTIxxMDU2ZDg0MDMzYWVhZTdhZjcyZLjRmdTFmxOlQ6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZHQxOmFtbxxxYzZtMzY4NjExMGY0ZTBhYjhlNjZjYTkxMDk2NjpNzcXImtOJYTkxMDk2NjpNzcXImtOjUNzgtMzFkNQzNzcxNzhkYjg4ZjI5NWMxNDI5ZWI5ZjZLjYTkxMDk2NjpNzcXImtOjNGM6OGU4NDYxMmRlYjU4OWQtNmI5OTk4OTE3NjIwMDQ2MGFhMjcxZTc5NzcwZTUzNjgwOlQ6Eg:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20requests%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQxOmFtbxxxYzZtMzY4NjExMGY0ZTBhYjhlNjZjYTkxMDk2NjpNzcXImtOjNGM6OGU4NDYxMmRlYjU4OWQtNmI5OTk4OTE3NjIwMDQ2MGFhMjcxZTc5NzcwZTUzNjgwOlQ6Eg
(4) https://url.avanan.click/v2/r01/___https://apnalton.law.wake.edu/20th_century/human_rights___YXAxOnNmZHQxOmFtbxxxYzZtMzY4NjExMGY0ZTBhYjhlNjZjYTkxMDk2NjpNzcXImtOJYTgyOTUxMDk4MDhlcxYzMzkxMDBhcxYzMzkxMDBhcxYzMzkxMDBh

From: Jessica Parry
To: karen_stewart@concentra.com; nursestaff@ohsnursestaff.com; press@mail.com; pressworkbox@bcnpat.com; pressinfo@selectmedical.com
Cc: Caballo, Angelina (BOS); Bonilla, Alina (BOS); Lorie, Hannah (BOS); Chan@sdg; Board of Supervisors (BOS); Chan@sdg; jennaire.powell@concentra.ca.gov; powell@remember_home@hospitality.ca.gov; Kelsey.Pfeffer@mail.ca.gov; Jenna.Engwerda@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 1:59:59 PM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica Parry

Attachments:

(1) https://url.avanan.click/v2/e01/___https://ucsow.bhc.com/news/uk-england-london-60980366___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OmRlMzU3MWNjMzUzYWUwMDQzOTg1YTcyZDUzZmM1YjY2V2VlODUxODg3YjgwOlQ6ETg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=g-Z16ENVVNg___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OmRlMzU3MWNjMzUzYWUwMDQzOTg1YTcyZDUzZmM1YjY2V2VlODUxODg3YjgwOlQ6ETg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OmQyY2Q5ZjY5ODI5NmFiYWRlOlQ6YTM1YWm5NGI5ZGU1NDA0YTAxMGQ0NDFhMmg2YTcyZDUzZmM1YjY2V2VlODUxODg3YjgwOlQ6ETg
/https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,1991%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OmI3M2YtMWM5YjgtMWE5YjktOGJiMDc2ZTk1ZWQyYmY0OTdjYmQ1MzYyZGZhMjRjYzI2NWU1YTdkZWE4N2YxNmJlNTpwOlQ6ETg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OjVkMDE0MTI3YWRlNGZjOWZlOWTxwZmQ2ZGNkY2NzNTI4MWY2ZmMzMDA3NmUzNGU2NDJlMmswOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9wdxvr9l99o___YXAuOnNmZHQyOmFiOmpkZTI6NDkwODU1ZTdlZTUwMDcxMzM5OCY5MzY5ZGFhZTo3OjUyYmFiYmRlZGU2YTBhMmI1MzMzYmE1ZDE2YzEwN2QzMGFmZGU1MmRkMzM0MTZlY2U4MmMxMmIzNzU3NTpwOlQ6ETg

Sent from my iPhone

From: Lissa Moskowitz
To: kevin_bowen@concentra.com; supportall@selectmedical.com; pmcare@mac.com; managerjkline@kroger.com; property@selectmedical.com
Cc: Carlisle, Angela (BOS); Santana, Alina (BOS); Leslie, Daniel (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; jacques.adams@concentra.com; assemblymember.haney@assembly.ca.gov; kevin.mullen@sen.ca.gov; Kevin.Kish@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:00:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lissa Moskowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjhmZWI5OGYzMjE1ZDI0ZjgyYjY5NGE1MDE3ODg0ZjcyYTI5YTQ1ZWM5NmQxMzo2OGNkNzM2MTkxMGI4ZTgwOk5kYTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OVUVNg___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjRlZjU5NDU3YTk4YjA1ZDdkYjY2ZmM0YzY1ZGU0YmI5ZmQ5NGU1MjRjYjNmYzMxODpwOk5dYE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-an-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjA1OTE6ZDc4OTliOGUxMWZmMDI0NGNlZGVjNjNiU1YJEzTzcrOGI0ZTgxNmEzMDcyMGIwZTlqYmZjNiU1MjRjYjNmYzMxODpwOk5dYE6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C+-+text+Tragically+%20%22Hot+%20people%20and,19%2C000%20separate+%20Palestinian+%20terrorist+%20attacks+___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjVhMDQ4ZDQ3YjBhMjgyNTlyMTJkwNGZlZWVlwODBkYzAyZjQlMWU4ZTYzMWI0NzNiNzAzZDhkZmU4MTk5NDVhN2IyOTY4MDpwOk5dYE6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishcollege.yale.edu/20th_century/hannas.asp___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjBiNzc0NDg5NGNmOTdlMTk5NTI5YzkwNDk0NGJkMmJlNWNhMWI5MjQ2ZTY2ZjNlZGNlMDg4ZTgwOk5dYE6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzOnNmZHQxOmE6bzo1MTc0MjU4YTQyNTcyNzVmMmQxMmI4YzM4OTlkYTcxNjo3OjAxZjM0YmYxNzdjMzZiYWE3OGJmNzM2MWEzY1A2ZmFmNmEwYTgxOk5dYE6Tg

Sent from my iPhone

From: [Shayna Hendler-Kassi]
To: kelly_mayes@concentra.com; patientsafety@pottervalley.com; pmayer@mac.com; mariaelkins@comcast.net; privacy@pottervalley.com
Cc: [Castillo, Angela (JEC)](); [Ramirez, Alma (JEC)](); [Lucia, Daniel (JEC)](); [Clerk@all](); [Board of Supervisors (BOS)](); [Clubhrmtgs](); senator.salazar@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kiana.Pfeffer.kcorr@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:00:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
SMN

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bzqiMWFlNGQ3NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNzE5Nzo3OmUwNzE0ODI0NjhhNjY1OTk2NzhmMzQyYTgwOTE5Ng
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z16SNVXNg___.YXAzOmNmZHQyOmE6bzqiMWFlNGQ3NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNzE5Nzo3OmRlMWM0NGZjZDE4ZWE0NzY5ZGRkM2E5YTg4OGQ5OTdmMzM4ZTE0NDBkY2UwOTI5MzU1ZjBkNjBmMjM1YjRlZASMDRkZgmOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzqiMWFjNGQ2NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNzE5Nzo3OmM3MDAyYWI2ZmZhNTIwZWI4MGY2NzUzNWU0ZDFmOTk4ZTM0OTIyNTM4ODNlZDI2NWNiMzgzYzExYjk3ZTlmYmM4YTIyMTgwOlQ6Tg (https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20weapons%20%E2%80%94including%20terrorist%20attacks%___.YXAzOmNmZHQyOmE6bzqiMWFjNGQ2NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNzE5Nzo3OmRlZTU0ZmQyMjEzZmY3NTAwZWRkZjBjMgU4OGZiNmM5OGNmMTZlOWEyYjIxZWU2ZWM1MzwOlQ6Tg)
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzqiMWFjNGQ2NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNDNmZTQ5Nzo3OmMwYjE0ZGY5NmVlMzcyMmMxYjI0M2Z2MGFmMjY5ZTg2MjcxNjE4OGFmNDY4YmE4YjA4YjM1MDBmYmU4OGFmNDY4YmE4YjA4YjM1MDBmYmUwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxw9d95vo___.YXAzOmNmZHQyOmE6bzqiMWFlNGQ2NTgyZTc3ZmJmMDVjZWQwN2I2OGRlNzE5Nzo3OmUzNzc0NGQ4ZTk0YjE4MzcxNzMxYzU4NWVlMTdiMmIlYmE1MTBlMWI0NzEyZWE2YTEMzBkZDI4ZTA3OGY3MzhiNTIwOlQ6Tg

From: joan slabiak
To: keith_newton@concentra.com; marcwatkins@kroger.com; mtarvin@selectmedical.com; pegusc@mac.com; rortenzio@selectmedical.com
Cc: Calvillo, Angela (BOS); Anna.Esparaza@sen.ca.gov; Board of Supervisors (BOS); ChenStaff; Lurie, Daniel (MYR); Krista.Pfefferkorn@sen.ca.gov; Somera, Alisa (BOS); assemlymember.haney@assembly.ca.gov; Cityattorney; senator.wiener@senate.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:01:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Joan Slabiak

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ferry Rome
To: karen_newton@concentra.com; mmerrick@wilsonmedical.com; eplaza@mac.com; mercedeslee@hotmail.com; mayorofficial@phila.gov
Cc: Gauthier, Kristin (BOS); Sanoica, Alicia (BOS); Lacey, Hannah (BOS); Chan-Hyatt; Board of Supervisors (BOS); Councilmerrick; sahnaldo.ramirez@phila.gov; assemblymember.hanna@assembly.ca.gov; Krista.Pfefferkorn@asm.ca.gov; Amira.Elsharawy@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:02:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
F Rome

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bmpkZGY3NDg5YmIyYzE5ZWViODlFNzEyNTNiMzY3MmBhNjo5OnBjOjM5MjAxY2ZlYjAxNTVjNDIxN2I0YWVlNzA1YWI3e2TVkNmU2MWIwNmQxNmNkYjk2YzA3MzowOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NXVNg___.YXAzOnNmZHQxOmE6bmpkZGY3NDg5YmIyYzE5ZWViODlFNzEyNTNiMzY3MmBhNjo5OnBjOjkxMzY6YTgwNDI4MjZmOTZlZDk3MzdkMDM5YmY4ZGU0NDA0ZjkzMTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQyOmE6bmpkZGY3NDg5YmIyYzE5ZWViODlFNzEyNTNiMzY3MmBhNjo3OjUxYzE6MDM3ODE5ZjIwNjgwNDcxNDIxNzU1NjA4MjVmYmQ4OTJmODQ5NGRjNTE0N2U5wZGU5ZGE0MGVkODAxNzkwZjgzOGUyYTlhMTZhNmUzYWE5Y2NlMDdlNjZmYzg1ZWQ5NWIzNWU5NjgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ar/sg/58/statements/sraasg030925.htm%23:~:text=Tragically%20%2D%20for%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmpkZGY3NDg5YmIyYzE5ZWViODlFNzEyNTNiMzY3MmBhNjo3OnBjOmM5YTc0N2UwYjgtZGU5ZGE0MGVkODAxNzkwZjgzOGUyYTlhMTZhNmUzYWE5Y2NlMDdlNjZmYzg1ZWQ5NWIzNWU5NjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://youdon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHEyOmE6bmpkZGY3NDg5YmIyYzE5ZWViODlFNzEyNTNiMzY3MmBhNjo3OnEzMjc6NzU5NTkzZmY0NTM3MWY5OWM0NDIxMDI0NGEtZGU2MjI5YTI5ZTFkYTFlMjI1ZGY4ODBlN2E2NGJlMmM5YjBkNzM0YzhlOlE6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Bonnie Septimus
To: karen_mayor@concentra.com; mayorral@mylescmedical.com; jamyer@mac.com; mayorwilson@hotmail.com; mayorjo@oakescmedical.com
Cc: Cecilia_Argenal (BOS); Jemina_Alva (BOS); Leila_Khaled (BOS); Chairman@; Board of Supervisors (BOS); Chairperson; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Torgerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:03:20 PM

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cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo4YmU1ODEwOTVmNDNmMDk2ZjBhMjBmZDI0NDMzOjQ5YjY4YWQ0M4BkMDVmOTc=:vYxAAMmFIMmM12Tk5MDM3MmI3MDI0OjMzpoOTE6OlhsYWUyMTE4OjAxeNCvN5OTNlNmUyNmZkMTIxZDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-ZJ6iSVsYg___.YXAzOnNmZHQyOmE6bzo4YmU1ODEwOTVmNDNmMDk2ZjBhMjBmZDI0NDMzOjQ5YjY4YWQ0M4BkMDVmOTc6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Ignogle_vignette___.YXAzOnNmZHQyOmE6bzo4YmU1ODUwY2M5NzgzMWQ5NzI1MDk5ZjBhMjBmZDNhMDc3OjY3OTM6YmQwNzgyMTU1Y2VkZDY0ODM2M2M4MTkxYWU3MjNkNzNzNlNDU2NWY5wNjA4ZjA1Y2VmMGJiMWZkZDI2ZjNlMDg2MgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/clearng030925.htm%2A1~~true~Tragically%20%2D%20for%20hot%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQyOmE6bzo4YmU1ODUwY2M5NzgzMWQ5NzI1MDk5ZjBhMjBmZDNhMDc3OmY6OTY6ZTdkYWM4NTI4NzI0N2Y4ZjIjMDdkOGZkZmYwYzJjNjkyYTBzZDcyYTNiY3TkNDA4ZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4YmU1ODUwY2M5NzgxMWQ5NDI0NTNlMzM5NDc3NTZlYjNlZWVmMWNhMmM3MjI0ZjU1YzA1ZjM2MzNiNTZlYTmMTBkZjI4NzgzOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdxxvlz0lo.___.YXAzOnNmZHQyOmE6bzo4YmU1ODUwY2M5NzgxMWQ5NzI0NDk5MDc3OjcwNjI0NzNjYTNhMjI0NmM1MzFjZGUxYzU2MjRlOGE2ZTA2OTYzNzQxMzkwNmQ0MzZmMjI2Tk4MDVlNjY1NzA0ZGM4MjM5MTgwOlQ6Tg

Bonnie Septimus

From: Adam Rubin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:03:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Adam Rubin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: J E
To: kelly_mayor@norcomm.com nunemail@reformmedical.com pmoor@mac.com mayorsoffice@norgen.com mayor@charlescreekcal.com
Cc: [Caballo, Angela (BOS)](mailto:Caballo,Angela(BOS)) [Jiminez, Alicia (BOS)](mailto:Jiminez,Alicia(BOS)) [Leija, Daniel (BOS)](mailto:Leija,Daniel(BOS)) Chairs@all [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)) Citycletkmay senator.weiner@senate.ca.gov assemblymember.haney@assembly.ca.gov Krista.Pfeffercorn@sen.ca.gov Keira.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:03:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ66XVVYsg___.YXAzOnNmZHQvOmE6bmo0NmEwYTBmMjZmZjZlOnwZjE5YTkZiBlYjFiMmo3OkFsOTU5ZGNmM2YxYzkwMZZiNGYxYTI5NWFiNjhiNWNhN2I5OWMyOTk3MTAwZjY1YjM4MjE0ZmRmOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE5bzo0NmEwYTBmMjZmZjZlOnwZjE5YTkZiBlYjFiMmo3OmFhZGM0YTZlMWUwMDY1NWQ4MDkyZTFlN2EzYjkyYmI1ZTk3OGViMGQ4YjgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/mramg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE8bzo0NmEwYTBmMjZmZjZlOnwZjE5YTkZiBlYjFiMmo3OmEzZGI0NjNlZjVmMTlkZWY2YlZmM1NlEwNmQ2MmRjZTBmNX2OTAS0GYzZWM5ZmNjYTZtNmZiZDhhMDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anydex.hne.pole.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE8bzo0NmEwYTBmMjZmZjZlOnwZjE5YTkZiBlYjFiMmo3OjM0YjJiZjIwNmRhMjE0OjE1ZmY2ZjgzYTJiNDhiOTk2ZjE2NTE2ZWY2NzE2NjExNTdlZTBiZWY2mZiOmY2mwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o___.YXAzOnNmZHQyOmE8bzo0NmEwYTBmMjZmZjZlOnwZjE5YTkZiBlYjFiMmo3OkVkMzU6ZWUyNDEwMzI2MjE1NjZiYmVkZWU2ZGU0MWI1ZWI2OWUyOGQ1ZmYyZjI0NDE3MzBiYmUzNmNhZTmoOkY6Tg

Sent from my iPhone

From: HAGITBA
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:05:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hagit

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Suzannah Coll
To: kevin_mayer@concentra.com; ryanreid@yorkcrestmedical.com; steven.thrner.com; marywarkins@bcrpsych.com; smarvin@yorkcrestmedical.com
Cc: Calcutta, Angeela (BOS); Bamgosa, Alisa (BOS); Leslie, Daniel (BOS); Chan1ce@; Board of Supervisors (BOS); Chan1ce@sy; jamaal.green@sanmateo.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@hwo.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:05:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Suzannah Coll

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOmZlYWE6Yzc1YWQ5MGUzZDIxYmE0MDgxNTIxMDcwOTAxe5Wly4MzkkYTZmMDlmZiU2YZBkYTc6Y4MyYjI6OWMwMmM5MGU1ZTpwcOlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=q-Z4tiNVVNg__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOmZlYWE6Yzc1YWQ5MGUzZDIxYmE0MDgxNTIxMDcwOTAxe5WlyYMzkkYTZmMDlmZiU2YZBkYTc6Y4MyYjI6OWMwMmM5MGU1ZTpwcOlQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOjQyNjBlYzM1MDY0NTBkMjM1ZWQyMTBlNjM1ZWQyMTBlNTY0YzdlNmUxMGM2OGE3ZTYxNWE4MWRkYmYxYTk2YmEyMDBiZTpwcOlQ6Tg
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOjEyYTc6NDBiZDFmYTMxMmRjYTJjZTU3MTM2ZWYxwMjM1NDkwOTIyNDBlZjM3MjQxYzUzYmU2YzcwODVlYjIwZThkNGRhMDpwOlQ6Tg
(4) https://urldefense.com/v3/__https://awaken.kau.yale.edu/2006_century/hamas.asp__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOjE5MzM5YjI4YjQ5ZjA2YjI0ZGNkZGY2YTI3MmIxMjE5MzM5YjI4YjQ5ZjA2YjI0ZGNkZGY2YTI3MmIxOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/cn4wkvv9d99o__;YXAuOmNmZHQ6cOmFi0usu2NmYzNmE4YTBhNGQyYTY5ZDM5MzU0NDAxZjRlZGY1YjoxOjRjZjY0YzE0OTM5YmRlODE4OWNjZjEmNjZiZDM0ZGE3OTFhYzk0OTI4NWMxNDRlYjcyYjMxMTlNmM2MTZjY2MxNGRhYjmeOlQ6Tg

From: Elise Karras
To: mark_stephen@concentra.com; concentra@frederickmedical.com; concentra@mac.com; mayorwilson@frederick.gov; mayor@frederickmedical.com
Cc: [Cecilia, Kimberly (BOS)](); [Bonnica, Alisa (BOS)](); [Lazos, Daniel (BOS)](); [Districts#2](); [Board of Supervisors (BOS)](); [Glueckert,Joy](); senator.zucker@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:05:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Elise Karras, LMSW

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OmJmMjg0ZWNlYTI3NTE4OWI1YjFmZDI5ZjZmZWY5MWE5NmYxZWYwMDdLeMTZjMDFiZDQxNjM2NDM2OTY3YjM5ZjA1YTptcGI0STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZH68VVNtg___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OmJmMjc4MTYxNmM4MWIzMDhlNjY2NDc4NDVkNmY4ZWFkYjo1ZGU1MGZiZWNlZTk4ZTVjMDgwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OmMyMWY6OGVkZTI0OGZjYjk5YjNhNGU4NDVkN2VmZWFkYjo1YjM5NzY4ODIyMTQyOGU3ZDk3NDZiNTY4ZTVjMDgwOlQ6Tg (https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OjcyYTQ6NDVkMmI5ZTY5ZTIyYWY1OGVlOGIyNDk4ZjEwNWU1NzcSMDZiY2Y2NTY2MzU2NzcwMWI0NzUxYjEwM2Y4ZTQ0ODpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://royalton.law.yale.edu/20th_century/human.asp___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OmRjZjM0YzY1N2E2ZTBlNmM5ZDDMxMzI0NmY4ZWY2NzE5YWU3MjEzNmZiNzM1ZGU3MGE3OGY4OTBhMjIwODM0NjFjZjcwMmpmOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post.
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9v8kvc9d90o.o___.YXAxOmNmZHQyOmE6bmplYWJhNTY5YjcwMTRmYjExMDQxOGM2ZjAyYTp5NTZmOTo3OmYwZjU5ZTY4OTA3MjMxOGM2ZGJiNGNlYTmMzY4YWZkMzBmZjBiYWIxZjNkNjcxZWI0NzQ3NDFkZGU3OGZhMGRkOGM3MjpvOlQ6Tg

Elise Feuerstein Karras, LMSW

From: Rebecca Spirn
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:06:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Spirn

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: SALOMON TOLEDANO
To: kevin_stevens@concentra.com; nurserich@centuryhospital.com; mmoore@mac.com; mariaortiz@centuryhospital.com; mmorris@centuryhospital.com
Cc: Carrillo, Angela (BOS); Ramirez, Alma (BOS); Lazlo, Samuel (BOS); ChanStaff; Board of Supervisors (BOS); Chiu@mail.org; jeremy.agnew@sonoma.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.ONeil@mail.ca.gov; devin.thorpe@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:56:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gisla Toledano

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOmNmZ3I6Qzo0ZmE0ZmJlYzM0ZjcyMzU4NzE1YmYwYzA1OTk0MGM5NjRhNjg3OTJmZWY5YTAyMDM1YjA1NzJlNzI0NmEwZGRmMGJlOTI1NGRmZWI5YTU3OTk2ZWI4ZWI1ZWI3MjE0OGE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-GI6OO3VNg___.YXAzOmNmZ3I6Qzo0ZmE0ZmJlYzM0ZjcyMzU4NzE1YmYwYzA1OTk0MGM5NjRhNjg3OTJmZWY5YTAyMDM1YjA1NzJlNzI0NmEwZGRmMGJlOTI1NGRmZWI5YTU3OTk2ZWI4ZWI1ZWI3MjE0OGE5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAzOmNmZ3I6QzowMWI3MTk4MDE2MjA4MzExYmYyYjA5OGQyMWI3MTk4MDE2ZmJiNzA5M2U1ZmM4MzYmNTNkM2RlMzRmNDU2YjhiNDVmMmQ2OTAzOTI5MmQ3ZjIyZmJmODpsOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20Israel,10%2C000%20Palestinians%20terrorists%20Intifada___.YXAzOmNmZ3I6QzowMTg0MTk4MDE2MjA4MzExYmYyYjA5OGQyMWI3

From: Tziyona Cohen
To: karen_newton@concentra.com; concentra@theconcentrafocal.com; pressoffice@kpmc.com; pressoffice@kpmc.com; pressoffice@kpmc.com; pressoffice@kpmc.com
Cc: Cecilia_Aranda (BOS); Jessica_Alba (BOS); Leila_Khaled (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@sfcity; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:06:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHFoYzo6ZGI6MTU1MzEwYzUyNzBkZjg5MmVmZTo3OjgzMGI0ZDM5MzA1ZTY2OGI3MGI0ZDM0NTU5MDQwOTZlNDI1NTBiZjNkMzc4NZGIxMzcyZGI5NDgwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6SiVbYg___.YXAzOnNmZHFoYzo6ZGI6MTU1MzEwYzUyNzBkZjg5MmVmZTo3OjY5MDU5ZmQ3ZGM0ZmZlZTNkZDI0ZmUzNDk4MmZlZTI0ZDc5YmI4MWYxYmY4MTY1OWZlZmQ3YmE3OkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmI5OnowNTM0MTZlZjQ5ZGFlMTU1M2EwYzUyNzBkZjg5MmVmZTo3OmY1OWY6YTdmMWY1NDI6MmRmMzc0MzBkZjEwMzE4OTY2ZmQ2OGQ5MzAxNTc1NjU2MGZiNDEwYjAwY2FkMzJjMDBiODdmNWFlMTdlNjgxOkY6T g (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmI6bzowNTM0MTZlZjQ5ZGFlMTU1M2EwYzUyNzBkZjg5MmVmZTo3OmY1ZDc6YWU4ZjI3MjI2NjgJYmU1MmFmNDExYjAwY2FkMzJjMDBiODdmNWFlMTdlNjgxOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHFoYzo6ZGI6MTU1MzEwYzUyNzBkZjg5MmVmZTo3OjcxMGM4MDk1MGU0MmQ5YjNiMmE2ZDE2MDBkZGFjYTA1ODBkZWRlZGZiYzY4YjY3MGYxNDUyOnNoOkY6Tg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvv9d9vo___.YXAzOnNmZHFoYzo6ZGI6MTU1MzEwYzUyNzBkZjg5MmVmZTo3OjEzZTU5MWY0ZmZlZmQxMzY5MjYxNDUyOnNoOkY6Tg

Tziyona Cohen

From: Citizen Cohen
To: kelly_mostyn@concentra.com; primrose@publicrecord.org; engage@mpc.com; marcwallace@bergen.com; editor@philadelphiaweekly.com
Cc: Cahill, Angela (BCE); Kamara, Alice (BCE); Lamb, Jacqui (BCE); Citizen Lamb; Board of Supervisors (BOS); CityAttorney; theater.owner@comcast.net; propertymanager.harvey@assembly.ca.gov; Lynne.Pfefferkorn@sen.ca.gov; Anna.Espinoza@sen.ca.gov
Subject: How is she not biased/inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:07:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68995366___.YXAxOmNtaZHCyCtmEI6ayqYW0xNmNtbMoA4O0tUyMmNhOjI3M2Mw%2U1ZDYwOlGIwNTUwKHJdkZWI6MjYxYTk1NjIyYWQ3ZTBaNzE2NGY1NmI4NWRhMTE5MzA2YzI5OWU4ZTZDyNZHkZDM2ZiU1ZjI0MjY0YWEzMTpoOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66SNVCNg___.YXAxOmNtaZHCyCtmEI6ayqYW0xNmNtbMoA4O0tUyMmNhOjI3M2Mw%2U1ZDYwOlGIwNTUwKHJdkZWI6MjYxYTk1NjIyYWQ3ZTBaNzE2NGY1NmI4NWRhMTE5MzA2YzI5OWU4ZTZDyNZHkzMjMwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNtaZHCyCtmEI6ayqYW0xNmNtbMoA4O0tUyMmNhOjI3M2Mw%2U1ZDYwOlGIwNTUwKHJdkZWI6MjYxYTk1NjIyYWQ3ZTBaNzE2NGY1NmI4NWRhMTE5MzA2YzI5OWU4ZTZDyNZHkzMjMwOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20the%20people%20lined,IP%2C%DO%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNtaZHCyCtmEI6ayqYW0xNmNtbMoA4OWUyMmNhOjI3M2MwNZU1ZDYwOlGIwNTc3OmI0YmQjOYTE0YTA1OTUxNDExN2FhMWYwNGU2YmQyNTg3OTg2NjgyOWE2OGUwYzk5ZDhiYmU0YzYxMDQ3NWI3OTM5ZDgwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/human.aspx___.YXAxOmNtaZHCyCtmEI6ayqYW0xNmNtbMoA4O0tUyMmNhOjI3M2MwNzU1ZDYwOlGIwNTc5OmIwYjk2ZjBiZjI0MDE4ZDFlOmNjOjZlZjU3YmMxNDI0YTZlZmQyYzA3NjU1ZGY2YTI1OTUwNDE2NjU5ZjZiZWU1YmMyYZA1y:MjmaOlQ6Tg
(5) Michael Starr. "October 7 is about to be every day:' Columbia rally sees Hamas support." 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: barchitch@icloud.com
To: karen_spencer@concentra.com; outreach@centuramedical.com; pressoffice@nbc.com; newsworldtips@cnn.com; press.info@centuramedical.com
Cc: Calcutta, Angela (JEA); Bankole, Alice (JEA); Leiva, Daniel (JEA); Duerson@; Board of Supervisors (BOS); Citycouncil@; jamaine.jones@concentra.com; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:07:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHQzOmE6bmplYTlmN2IxNDg0NzA5YmJkNjg3MWJlOTI1NZZiNDG4MmIzOmVjYzQ6MzI5ZmRkYzZmI1YzQ6MzI5ZmRkYzZmI1YzI6aDpBMjk6OWNkYjcwMzJmZGIwZjU2MDQ5ZmQyMjcwZjU2MDQ5ZmQyMjcwZjI6cDpmcmE6Qlg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6fAVVNg___.YXAzOnNmZHQzOmE6bmplYTlmN2IxNDg0NzA5YmJkNjg3MWJlOTI1NZZiNDG4MmIzOmVjYzQ6MzI5ZmRkYzZmI1YzQ6MzI5ZmRkYzZmI1YzI6aDpBMjk6OWNkYjcwMzJmZGIwZjU2MDQ5ZmQyMjcwZjU2MDQ5ZmQyMjcwZjI6cDpmcmE6Qlg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bzplYTlmN2IxNDg0NzA5YmJkNjg3MWJlOTI1NzZjNDQ4MjcxOjY5ZmNlNzM2U2NTg4ZDY2YWZkMDY2MGJmMzU2MzYzpwNGY0ZjA5ZWY3NmIwOTk4YWE5OTU5OTQyZDZmZjc1MzRkMTQtOTM2MmNY3MjpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/ukraine050925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20IPU%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bzplYTlmN2IxNDg0NzA5YmJkNjg3MWJlOTI1NZZjNDQ4MjcxOjBmM2I0NmYyNjUwMzM4OTM0NTNkOWNkYjcwYmExYjE1MDQ5ZmQyMjcwZjU2MDQ5ZmQyMjcwZjI6cDpmcmE6Qlg)
(4) https://url.avanan.click/v2/r01/___https://insider-law.pale.edu/10th_century/hamas-as-ngo___.YXAzOnNmZHQzOmE6bnpla3dlMjE0OTZlYzQ2ZDk4MjcxOjE0ZmI1ZjZiZDk3YjE2MmJhYjZjOGI1ZjM0ZGI2ZjM0OjZlZDk5YTAyYTA2NTY2OjVkZTkyYmRkMzZjZGI4ZDg2NzAyMWE5Zjpwc0E3Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Debra Bachman

Sent from my iPhone

From: Amy Rapiejko
To: berk_swaney@concentra.com; pressdept@pittsburghmedical.org; swaney@mac.com; marcwaldron@hotmail.com; swaney@berkcentralmail.com
Cc: Cassilly, Annette (BOS); Bonnick, Alexa (BOS); Levin, Daniel (MYR); Chan@aol; Board of Supervisors (BOS); Cloud@cnn; senator.swaney@senate.ca.gov; swaneyforsenate.2kpeep@aswembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:07:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bmtyOTRmZGI0Nzc4ODE4MZI5YTYxNGRiNGM1YjFhNDdjODo3ZjA1MjM0OTMwMTFjMDUzMTAxMzhmZmY3ZmE3YjI0NjE4MDBhY2I4MDZjZWE1NjBkZDZhYmRiOWQ1MTIwNWMzNGQ4Y2Q2ZTpwOk6YETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bmtyOTRmZGI0Nzc4ODE4MZI5YTYxNGRiNGM1YjFhNDdjODo3OjY3NGM4MjAxZmU1ZDM4ZDBmNzllNTA2ZTQ1ZGFkZGFjYzI5OTM5MTg1MjQzNzhjNDc3NjY1ZmVjNTBjMGUyMzhmNjg4MgpwOk6YETg
(4) https://url.avanan.click/v2/r01/___https://jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel___.YXAxOnNmZHQyOmE6bmtyOTRmZGI0Nzc4ODE4MZI5YTYxNGRiNGM1YjFhNDdjODo3OjNlZGFkNjY4ZmY0ZjA5NTk3NjVkYTBhNWFkYmY0NTk4NWI0N

From: [sara mukherjee]
To: karen_meyers@concentra.com; rosecrist@optimumbrand.com; pmayer@mac.com; thewoodsfam@comcast.com; pmayer@patientcentralmail.com
Cc: [Jacobs, Angela (BOS)](mailto:Angela.Jacobs@boston.gov); [Ipswich, Abby (BOS)](mailto:Abby.Ipswich@boston.gov); [Lecky, Daniel (BOS)](mailto:Daniel.Lecky@boston.gov); Clerk@pdf; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@boston.gov); [cloudcomms](mailto:cloudcomms@boston.gov); senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:08:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming commonplace, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8923f6____YXAzOnNlem2HQzOmFiOmpmYTE4NjA3MTg2ZmVlOmZiA0MGUyMmYyMDQ5ODk4MGEyYTo3OjkzOTI1ZGNmMjFiZGVkYjM6ZjA1Mjg4MmE1ZmE0ZmZkNjY0Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6NVVNg____YXAzOnNlem2HQzOmFiOmpmYTE4NjA3MTg2ZmVlOmZiYzM0ZGQ0MjhkMGEyYTo3OjgxNDU4NzI4YmYxNDkxNDA2NDI0ZTVlYTk5NjM0NTgzZjI0ZGZiZGFlOTNhNTNkYTIwNWFlMD

From: Kimberly Schetzinger
To: karen_newton@concentra.com; customer@rehcomedical.com; info@rcfitmor.com; mary.watkins@kroger.com; mayor@charlestonwv.gov
Cc: Cabello, Angela (BOS); Jiménez, Alicia (BOS); Leiva, Joaquin (BOS); Chan(at)sf; Board of Supervisors (BOS); CityAttorney; senator.padilla@senate.ca.gov; assemblymember.low@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Kevin.Pfeffer@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:08:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
K Schetzinger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwODc0MDM4MzA5MTE3NGVkZjI2ZmIyNzA3ZjgwYTIyNGEyMDZlYmY4OWIyZjI0OWZlNjc3Ngw0ckY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ9i6lVV3Yg___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo6NjA5NTE1NDA4OWE1YjJlNGZjYzI0ZWJlMjM5YTk0MDkzODI0YjhkYTk0MDMwY2NmZWVkODdkZjk4OWM2NWNlZWNkNTkzZTJmNTBiODZjNDBhOTBhNWY4YjAxMjI4ZjQyNzc1YTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-irrelvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo6NjA5NTE1NDA4OWE1YjJlNGZjYzI0ZWJlMjM5YTk0MDkzODI0YjhkYTk0MDMwY2NmZWVkODdkZjk4OWM2NWNlZWNkNTkzZTJmNTBiOGQ6Ng
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo6NjA5NTE1NDA4OWE1YjJlNGZjYzI0ZWJlMjM5YTk0MDkzOTE3MTA4OWE1YTJlNGZjYzI0ZWJlMjM5YTk0MDkzZTZmNTBiODZjNDBhOTBhNWY4YjAxMjI4ZjQyNzc1YTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo6NjA5NTE1NDA4OWE1YjJlNGZjYzI0ZWJlMjM5YTk0MDkzOTE3MTA4OWE1YTJlNGZjYzI0ZWJlMjM5YTk0MDkzZTZmNTBiODZjNDBhOTBhNWY4YjAxMjI4ZjQyNzc1YTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cbwkwn3d99vo___.YXAzOnNmZHQyOmE0ImpjZmU1MDI1MDE5MDg2NDJlZDM2ZjQ1Yzo1MjZlNWE0NGIxOTk3NGJlNzQ4MjY4NjA0MjBkOTY5ZjA3OGI4ZGcwOTo6NjA5NTE1NDA4OWE1YjJlNGZjYzI0ZWJlMjM5YTk0MDkzOTE3MTA4OWE1YTJlNGZjYzI0ZWJlMjM5YTk0MDkzZTZmNTBiODZjNDBhOTBhNWY4YjAxMjI4ZjQyNzc1YTpwOkY6Tg

Sent from my iPhone

From: Sara Mendelsohn
To: karen_mayor@concentra.com; nurserie@sutterpmedical.com; pmayor@msn.com; mayorpa@sutterpmedical.com
Cc: Calvillo, Angela (BOS); Ronena, Alisa (BOS); Lamb, Hannah (MAYO); Chan(Staff), Board of Supervisors (BOS); Chandrasekar, Jahnavi; jahnavi.chandra@concentra.com; eugenefumentember.harvey@ihsassembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:08:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Sara Mendelsohn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOm5mcZHQxOmE6bzo2NDYxZmViZmVkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OjAwOGQ6NTc0MGcyNDc0ZWIwNmEzZmM2ZmZlMTE5M2I5NTWlFeXlv2ZWMyOWVlMjE3MTpwOlQ3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tQVUYg___.YXAzOm5mcZHQxOmE6bzo2NDYxZmViZmVkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OjAwOGQ6NTc0MGcyNDc0ZWIwNmEzZmM2ZmZlMTE5M2I5NTWlFeXlv2ZWMyOWVlMjE3MTpwOlQ3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOm5mcZHQyOmE6bzo2NDYxZmViZmFkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OmEzNGQ6N2Y2ZGMyNmU5YTBMTMzOWY5ZjBkOTQ0OTQ2NmU2ZWE3OGU4YjFlZDkwZWQ3NjY1OTM4NzA5YmI5NmQyOTJmZgwOjU:https%3A%2F%2Fwww.jewishvirtuallibrary.org%2Fibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOm5mcZHQyOmE6bzo2NDYxZmViZmFkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OmEyNTI6MjcyNTI0ZGIwODk1YzFmOWRlNjNjMzg5ZDE5MjdkOGU2OGI2ZDZlZTFkYWFhNUyYzM0NTYyZWU4YzQ1NjE5YTpwOlQ3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks/o___.YXAzOm5mcZHQyOmE6bzo2NDYxZmViZmFkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OmY1MjE0NTUxMjcyNTI0ZGIwOGIxLWZkY1YzFmOWRlNjNjMzg5ZDE5MjdkOGU2OGI2ZDZlZTFkYWFhNUyYzM0NTYyZWU4YzQ1NjE5YTpwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOm5mcZHQyOmE6bzo2NDYxZmViZmFkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OjA5NjcxOTZmNjQzZDIyNjE1OWJlOWI0ZWI1YzgxNzY1ZmNiYjU5ZDBjZmQ3NDk2MDk0NjgxMmUyYjUxYmI0ZjRkZGVjNTI0MGI5ZTFpcOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/3wdxvcfj0f9o/w___.YXAzOm5mcZHQyOmE6bzo2NDYxZmViZmFkZDdmOTIxOWFmODI0ZGY0OTdlZDBhNDFkMDo3OjgzNmI2OGI5NTc0MGcyZjNmYTU3NDJlNDU2N2Y0YzY4NjI2ZTpMzVlYjhhZDpoOlQ3ETg

Sent from my iPhone

From: S. Grunstein
To: kent_swanson@concentra.com; personnel@retirecmedical.com; pmarvel@mpc.com; marcweldon@hcoper.com; marvel@retirecmedical.com
Cc: Cecchi, Asterio (BOS); Epstein, Alex (BOS); Levin, Daniel (WSI); Cherryhill; Board of Supervisors (BOS); Cloudchimney; senator.wiener@senate.ca.gov; governornewsom; harvey@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:06:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shira Grunstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQyOmE6bzo5ZjI0NTQ5YjI4NDgzZTUwOWQwYjhmNGQ4MmQwZjg0YTo3NmUxYzg4ZDcxYzVmZjk0NTk3NzhlZTE3MzBhNzM4NmUxZjU0NTBkMjMxMGQxZjU5MzQyMTgwOk5YE6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZJ6ONVUNg___.YXAxOmNmZHQyOmE6bzo5ZjI0NTQ5YjI4NDgzZTUwOWQwYjhmNGQ4MmQwZjg0YTo3OmM3YjY3NzJmYjQxNzI4NDg5NzU1MDMxZDM4ZjA0ZjY1NzZjYzI0ZjA0ZjQwYjM4NzE2YTo3NjE0NzQ4MDQwZjQ0YTo3OjA5NDMzOTdlZDVkZDkzZGY2NzhmOTJmMzI3NjgfQ
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bzo5ZjI0NTQ5YjI4NDgzZTUwOWQwYjhmNGQ4MmQwZjg0YTo3OjQ2ZjE0NTYwZmVlNDI0OjA5NTE3OTBhNWI5YmEzZC3iN2ZjODU0NWE0MGIxODYzNzc2MDgxNWIyMTlNDQ1MTE3OTBhNWI5YjM5NDQ1MTE3OTBhNWI5YjM5NDQ1MTE3OTBhNWI5YjM5N

From: Nan Sterman
To: karen_newton@petaluma.net; supervisor@sonomacounty.ca.gov; pmcnair@ptwc.com; mgrossglass@pusdmail.com; pmarvin@petalumamedical.com
Cc: Caitlin, Angela (BOS); Barrera, Alex (BOS); Lerch, Daniel (BOS); Overland; Board of Supervisors (BOS); Countrymire; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 2:09:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Petra, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to 'support a positive patient experience.'

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Sincerely,
Nan Sterman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmEIIbnsenNjcwMmE4NzFiNjE0ZDk0NzZTFiMTM4OCMwMTc3OTo4VTM6YzY2YzI2OGM0NjE1ZWM1OGIkZDc4NWUxNmE5MWZiYjBkMmIyMGUxMWQ1MzkyZTpwOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo___.YXAzOmNmZHDzOmEIIbnsenNjcwMmE4NzFiNjE0ZDk0NzZTFiMTM4OCMwMTc3OTo4VTM6YzY2YzI2OGM0NjE1ZWM1OGIkZDc4NWUxNmE5MWZiYjBkMjM1ZDI0MmFjMjM3OTI3MzBmMjk3MzU2MGJhZTpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmEIIbnsenNjcwMmE4NzFiNjE0MWYtNjg0NDAxZTFjMTM4OGMwMTc3OmM0ZWM6YjQxM2I0OTAxNjhmY2I5YTU0ZDE4MmJmMzExYzgxOGUwN2RhMjc5ZmQ4ZmU3NDBkYTAwNzdkMzE1ZjA0ZGU5MTpwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmEIIbnsenNjcwMmE4NzFiNjE0MWYtNjg0NDAxZTFjMTM4OCMwMTc3OjM0NGYtNDc2YjgtMDFjOjBkNWUwOTQxOWVkZWEtYTEzMTMzZjY0NzdlOWQ2ZjA5ZDhlZGU3YTlhMmEzNWRlOWY4OTI4NjpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHDzOmEIIbnsenNjcwMmE4NzFiNjE0NDAxZTFiMTM4OCMwMTc3OmI2OTlGZWY0MS1YjU5YzktY2I0OGQ2OGEzMDNlMGFlMzk1ZmQxNTZmZWQ6MTYzMDJlZjBkMWUwOTQxOWVkZWEtYTEzMTMzZjY0NzdlOWQ2ZjA5ZDhlZGU3YTlhMmEzNWRlOWY4OTI4NjpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xvx5d99o.___.YXAzOnNmZHQyOmEIIbnsenNjcwMmE4NzFiNjE0MWYtNjg0NDAxZTFjMTM4OCMwMTc3OjE4ZTA0MGUzOTZlYWEwZTI4YjNhZjhjZTkzNzO5NjO5YmUxYzYxYjM4MDJkN0NjdlYjBhZWY2N0ExZGQyYmE5M0pTk3mEtZTpwOlQ6ITg

Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:39:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jostify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
M. Geller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhMDBhOGRiNjZjZjFlODVlN2Y1NDc3OmU0Y2M6MTBkMzFjMjUzMDg0OTlkOTdkYjhlOTQ1NDBlZDZkYTlhNWE4NDM0NWNhZWY4NTRjN2EwMTc5Y2FiMzk5MjhhOTg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhMDBhOGRiNjZjZjFlODVlN2Y1NDc3OmU0Y2M6YTk1MDgwYmUzMTY5ZTBkODQwOWMxMGZjYTNhMDNmNmWYxY2QyNTBkNTgyOTk0YjM2YzJlODA3NTg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhMDBhOGRiNjZjZjFlODVlN2Y1NDc3OjZjBiOGZjZhN2YxZjU4MTVlNGVlNzIyHcIoMDNlMzA2MGZkYzVkNGJjMzM2MGEyNmZmZTBkNmNkM2YzZDlYjM4Njc0OlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhMDBhOGRiNjZjZjFlODVlN2Y1NDc3OjZmYjM6NTgtZmE0OTNmYzA4ODcxNTFmNTU3OGFmMTRhMjU3OTMwNDVjN2RmMWIwYmEwMjA1YmE4ZDNjNTZmYjBiOGE0MzpOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhMDBhOGRiNjZjZjFlODVlN2Y1NDc3OjE4MzQ0YjIwYjJlMjk3ZDAxZjYxMzk4NTw3YTVmU1NzQ4OWZiNGYxc1OWZiNDg0MDkzMWU0YzVhNmFiMjc4ZCMyZTZzeGTpbOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvr3k99o/en;___YXAzOnNmZHQyOmE6bzpNW14eNzNkNmU5Y2RhZjJjNjY5MmE0OTk4MmM0ODU5YTk2ZjJjNjY5YzMxZjk4NmRmNjJlOGY4NmQyZTp0OlQ6Tg

Sent from my T-Mobile 5G Device

From: Jason Jungreis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:10:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jason Jungreis

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:10:48 PM

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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Executive@Concentra.com]
To: [Kelly_Ayotte@ayotte.senate.gov] [Andrew_Bailey@ago.mo.gov] [Attorney.General@ag.ny.gov] [Attorney.General@doj.ca.gov] [Attorney.General@myoag.com]
Cc: [Mayor@cityofboston.gov] [Mayor_Adams@nyc.gov] [Mayor_Bass@lacity.org] [Mayor_Wu@boston.gov] [Mayor_Lightfoot@chicago.gov] [Mayor_Johnson@cityofmadison.com] [Mayor_Gallego@phoenix.gov] [Mayor_Kenney@phila.gov] [Mayor_Parker@houstontx.gov]
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:11:20 PM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OjgJZD86YTIwZGVkNzViNzRmZjFkNmZhN2FlMDIxMTBjNTc4OTQ3Mzk4N2Q4NDE2NDFmN2FkNzIwNTk5ZTA0YQ!AZOWZhZjp0OlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ6tNVVNg__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OjcxNDQjlOTRtMDY5MmI0MzIyYzQ1YmJlZmM0OTBjYjU4NGE5YjBkM2E0NTU5Mzcx MDllNzdjOGc5MTAzMWEyZWRlZDRmYTg0OlQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OjQ2YWI0MTg4MmMzZNTUzNDgzZmY4YjBkODQjYmY0MjE3NTM2OGVlNDUwMWE2NTE4MDc1OGJwYmFmNjgwYTI3NDNhMzMyMTg0OlQ6Tg
;https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OjE1MWU0MDI0NmQ0YzU5YjUwZmI0NWMzMzZlMDY1ZTY2ZGZmZDhlMzA2ZDk1MDI4ZmZjY2JkOGQ6OlZGIxNTNhZjYxZDIwOTg0OlQ6Tg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OjI2M2U4MWEyOTRlNjdhMDIteMjVkNDJmYjRiOTk3OGZlZSNWlmYmMyMDY4MmeY2M2FmMk5Y4YTVtZg~&fpstOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9df9wo__;!!YXAnOnNmZHQyOmFtbnxsMzEwNWQyYmExNDhhOGViZDkzZTg1ODUzZjEzMGU3MTo3OmI2MDQ0NjEyNzQ5YmYwYzAzNzUwYjU0M2Q2NDIjZjRmYjJkYTdjYmZhMDc4NDBlMTE5MTgzMWJlOTc5ZGI1ZjNiYW44ODg0OlQ6Tg

Lisa Gunvich

From: Yael Bloom
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:11:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yael Bloom

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Vicki Shelton
To: kevin_mowen@concentra.com, ceo.west@concentramedical.com, gregory@mtw.com, marcus@smithbergen.com, gregory@selectmedical.com
Cc: Cabello, Alvaro (BOS), Barnea, Alan (BOS), Leslie, Randal (BOS), Cleveland, Board of Supervisors (BOS), Chairperson, preston.kelly@thestar.ca.gov, jeanettemeehan.harvey@parliament.ca.gov, Krista.Pfeffer@wdrawn.ca.gov, Kevin.Empanada@wdrawn.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:11:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African Americans, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAuOnNmZHQ6OmE0bzo2NDUyZWFlMTQxYmY1OWU1MzVlNmM3MDQyZGZmZjlxMDo3OGI4MWI5NzkzYjVjOWM4YzcyYWNhMCJmMDlYmNmtOWYtNzk4ZWQtMDEzZWMyZDM0Yzo5MzY4NmE2MGU5MWI5NGNkZDFk

From: Sylvia Arbaiza
To: kevin_mcewen@toronto.ca; mayor@cityhall.toronto.ca; deputy@ctac.com; mayoralties@ctac.com; mayor@cityhall.toronto.ca
Cc: Calvillo, Angela (BOI); Bonnica, Alisa (BOI); Lock, Daniel (BOI); Clerk@all; Board of Supervisors (BOS); Gladstone@ctac; senator.salonen@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffer-Kurz@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:12:00 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Silvia Garcia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQsOmFlOjgzMjNmYzM5ZjkMDQ0MjMwZmFlY2JmYzA4MWQwMTU0MTI3OTAwOTc1YzE5ZDk4MmM3MWY3ODI5ZjNmYzE3ZWY3MDY4MDk4N2I2YmRkYTUzNDgwOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfkVY&g___.YXAzOnNmZHQsOmFlOjgzMjNmYzM5ZjkMDQ0MjMwZmFlY2JmYzA4MWQwMTU0MTI3OTAwOTc1YzE5MGJiOTU0OGU1YzU2NmExdVTYyN2U3OGU4MmRlN2I2YzZmYzM4YTM0YwMmpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQsOmE0ZmNmYzM5ZjkMDQ0MjMwZmFlY2JmYzM4MWQwMTU0MTI3ODc3OmM3MTdkNTQyNmMwNTY2YWU1MDdjN2Q2ZjIzNjlNGUwMzEyOGY2OGJwOTJhMjgwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C00f%20temporarie%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQsOmE0ZmNmYzM5ZjkMDQ0MjMwZmFlY2JmYzA4MWQwMTU0MTI3ODc3OjBhOTM0MjNiYjMzZmNlOzw/EyzYzk4ZmExYjM2YmFxZDhiMzkwMGJmZDc4YWZlNTZhODBkZWI5ZGUzZWU5MDY4OGEwZTdhNzpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmE0ZmNmYzM5ZjkMDQ0MjMwZmFlY2JmYzA4MWQwMTU0MTI3ODc3OmM5YWI6NWIwNjE1NDA1MzY5NGNjZDJlNWQ1cMGMwYTdkMDFlM2VjOTdlN2JlNDJlOTI5ZGRiNDBhNzpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQsOmE0ZmNmYzM5ZjkMDQ0MjMwZmFlY2JmYzA4MWQwMTU0MTI3ODc3OjU3MDI0OTRkYzE3YmUzNmU2Y2MzMGZlZWRhNmZiOTY0NmI0NzdiMjVlMmUxMmNiNjA1NmEzNTg4NDk1YzI2NzRhMWYzZTgwOlQ6ETg

Sent from my iPhone

From: Jennifer Nicole
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Read now please !!Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:12:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

J Bay & family

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Marcy Stieglitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:12:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marcy Stieglitz
Los Angeles

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: lkhalil@icloud.com
To: karen_meacher@concentra.com; concentra@cohencmedical.com; info@cohen.com; mac.mueller@lawyer.com; mgarcia@galecmedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lurie, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent
Date: Tuesday, January 28, 2025 2:12:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68002306___.YXAuOmNmZHQxOmFiOmxsYzQwOWRlMjEwMjI2OGYyczpCcNhOiOVmNzc4NTVmNmFjNjo3OjY1NGI6ZTNlNTFlZWZhODMyYWYyY2ZiNjIwMZBjNzI1NjljNmQ0OGVkcjNTOxNDA1ZjcfNDVkcWYtV3ZlZGFkeNiAVzkvQ/rgnwOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQxOmE6bzoxYzQwYWRlMjEwMjI2OGYyczpCcNhOiOVmNzc4NTVmNmFjNjo3OjFiOTYzMjQtZjRlMDItZjM2Yi00ZjNlLWI0YzgtNTllN2M0ZWIwYWM0Y7iBdZjEzZjBlYjcxOGNhOiOVmNzc4NTVmNmFjNjo3OjRjOWRiZTYyNzY5YzA4ZDgxZGExZTFjNmIzYmFiYzcyN2Q1MjE2MTlgZGM4MWYyMWM3ODBhmNzNhN2NlN2E2eY2M3NGI5MjpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQxOmE6bzoxYzQwYWRlMjEwMjI2OGYyczpCcNhOiOVmNzc4NTVmNmFjNjo3OjFiOTYzMjQtZjRlMDItZjM2Yi00ZjNlLWI0YzgtNTllN2M0ZWIwYWM0Y7iBdZjEzZjBlYjcxOGNhOiOVmNzc4NTVmNmFjNjo3OjRjOWRiZTYyNzY5YzA4ZDgxZGExZTFjNmIzYmFiYzcyN2Q1MjE2MTlgZGM4MWYyMWM3ODBhmNzNhN2NlN2E2eY2M3NGI5MjpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQxOmE6bzoxYzQwOWRlMjEwMjI2OGYyczpCNhOiOVmNzc4NTVmNmFjNjo3OjY1ZjI3MDQyYjA1ZDc1ZTU1MDQyYjRkMzQwNzhiYTMyZGJkNWFlNjM5NDRmZjAwNzFiNWNlNzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0k4xwr8d99o.___.YXAuOmNmZHQxOmFiOmxsYzQwOWRlMjEwMjI2OGYyczpCcNhOiOVmNzc4NTVmNmFjNjo3OjUmOjc2mOjcZmRlM2EyOTI2YzAyMzZlMzY5ZTk3Y1YyJ1M2JkZDE4ZTgwZTM5NWE0ZTk1NTgzN2ZmOWE0ZTk1NTgzOlQ6Tg

Laura Frank MD

From: Cynthia Adler Shoham
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:12:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cynthia Shoham

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: mimdv@icloud.com
To: kevin_stevens@toronto.ca; commissioner@torontomedical.com; jennyn@rogers.com; marycwatson@hotmail.com; mayor@toronto.ca; councillor@torontomedical.com
Cc: Calvillo, Amanda (BOS); Jennings, Alexa (BOS); Lamb, Daniel (MYR); Cherofsky; Board of Supervisors (BOS); Chuahtongs; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:12:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marilyn Levi

Attachments:

(1) https://urldefense.clicktv2v01r___https://www.bbc.com/news/uk-england-london-68995566___YXAzOmNmZHQ6aDmEIOgxNjNiODM5YmFiOGM0MWYxYzU1NGY4ODg3MGY1ZmQ4MDIzZmJlOTk5MTYxN2RjMzdiNjk3N2VmMjk5ZDNlNjZlNDNhNjk5ZmNlY2M0YjgxOTEhNjZjZmRmZTc3ODBmeGEwZTc3ODBmeYzRoX0fWeA1ZTUNyd0YgmwOlQ6Tg
(2) https://urldefense.clicktv2v01r___https://www.youtube.com/watch?v=g-ZJ6iSVVNg___YXAzOmNmZHQ6aDmEIOgxNjNiODM5YmFiOGM0MWYxYzU1NGY4ODg3MGY1ZmQ4MDIzZmJlOTk5MTYxN2RjMzdiNjk3N2VmMjk5ZDNlNjZlNDNhNjk5ZmNlY2M0YjgxOTEhNjZjZmRmZTc3ODBmeGEwZTc3ODBmeYzRoX0fWeA1ZTUNyd0YgmwOlQ6Tg
(3) https://urldefense.clicktv2v01r___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOmNmZHQ6aDmEIOgxNjQ2MDVmOGM0MWYxYzU1NGY4ODg3MGY1ZmQ4MDIzZjc3ZmM0MjM4ZjQ1NzE1YjgxYjE3ZTEzOTMyMmI0ZWVmYTAyZmJmOWZiNzNlOGUyYTgxYjI2OTEw

From: Amy Morse
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:13:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amy Morse

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [Elisa Eilenberg]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional on Potrero Hill Concentrix
Date: Tuesday, January 28, 2026 2:14:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentrix Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alisa Eilenberg
Bronx, NY

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OmQzNmM0MTU4MjQwOTVlYmNhZjIyZDEyYzBmN2M4ZmE4N2MxMDY4MzQzZWM4NWQ1NTc5NzRlNDQxMmJlYjQzZjAxMzUyMTg0OkY6T3g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3k6NVVNg___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OmQ3OTU0MTRlNzI2ZWM2YjJkODI0MTBjOGY2NzhiNjU1NGRlNDc5MGI4ZDg0MTk3YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OjdjY2E0ZTFmNDBhMzc5NjVmZGM1MTgfVjMzNDY2Y2I6OWJlNmRlZWZhMzc1NjljOTdhMWExMjY4MzAwYzE2NDg0OkY6T3g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20this%20people%20and,19%2C000%20sequence%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OmNjMWM0YmI3MjgyNTBmYjQ2ZmE5NDc2ZjQ2MWE4MzU0NGM4YjAwNTU0OGRjOTQ1ODczOD1hNGYyOWY2N2NhYTk3Mzp0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OjhiMjU0YWJhMmM0Y2I6NzI0YTE2OTUwZTU1YWZlNzAwNWMxZGZmOGY0MDkxZmE0MTg5YzY2YjU1NGFhNGQ4NmYyMTMxNTp0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfkf9vo___.YXAzOnNmZHQyOmE6bzoyMzcwOTgwMjkyMDFkNmZmN2RlYmFhNTUxYjA4MDE3Yjo3OmMwYmI6YjJlZDFkMmQxODZkNzU4YTRlNTE0NDA3YZFmYWU0YjMxZjc2NjU0MzhmNjQzY2E0MjJyOTI3MTRiMzAxMTFjODp0OkY6Tg

Sent from my Galaxy

From: Dalia Schwarz
To: karen_reeves@concentra.com; mcarrico@parkcrossmedical.com; gregory@mail.com; gregoryatkins@bigger.com; gregory@patrecmedical.com
Cc: Cabello, Angela (BOS); Epstein, Alice (BOS); Leslie, Harriet (BOS); Chen,Kelly; Board of Supervisors (BOS); Clerk@mail; gregory.adams@theone.ca.gov; susanmlovemember.harvey@assembly.ca.gov; Kristin.Pfeffer@mail.ca.gov; Anna.Eshoo@sdfvars.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:16:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dalia Horowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHOxOmFiOmpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OjI4NjhiWY6NGQ0YzmMGJlN3GJlNjU0YmQ3OTI1OTMxOTImYmIkOTBlOGUxMjI4ZTUzMGM0NGM0ZlI6Nlcmw3HOkTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiOmpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OjgzOTk6NDBiOTQ0ZDI2MzUxYjZjZTNiMTI0ZTk4MTBkZDI2ZY2NmZTM5MDk1MTI2ZTFlMTgzZGM5OWVkZDE4N2I3MTBiNTmxOlOkTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiIhqpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OjE2MTgkZTkxZjdjNWUtOTkxNmQyMGY0ODE4ewNjY4OlDE1MzkwYzIwNDkyMGM1YjZmMmI0MTc3OjhjOGM0NzE2ZDY1YTQyYWQ1MDAxYTcyNTZlNTYyZWM4NzgxZmMyNGUxNmE0ZTY1YjM4Mzg4YzcyNjQ4MzhlYjBjNGFmNDpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmIhbqpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OjhlZGM0NzE3ZDY1YTQyYWQ1MDAxYTcyNTZlNTYyZWM4NzgxZmMyNGUxNmE0ZTY1YjM4Mzg4YzcyNjQ4MzhlYjBjNGFmNDpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiIhqpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OmZkMTY6MjBkY2Mw3MzE2NzM5YmMxM2NhYjlElWVkMDg3YTQ1Mjk2YjOxNjUwMzFiM2UzMmI1NZE0YjdmOWE1ZGM0MDM2ZlWY5ZTpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl0xkxxlx89o/o___.YXAzOnNmZHQyOmFiIhqpkMTE1YzE5MmFlOTVjYmMwYjEwNDkyMGM1YjZmMmI0MTc3OmRlNDA5MGQ6NjE5ZjcfkY1dMTI3OlM2YjY1YzVxEwBNTUyMi4yNGJkZWU3NGE3OTI5MmGlYzY3MjI0MDpwOlQ5Tg

Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:55:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joan Goldenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6Ono3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3Qja4OGE6YTVlOGNhNTk4MWQ5NTQ5OTc1ZDY1ZTM0ZmQxZWFlMWM0NzZlZGU1ZjY2M4OTNkMmpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166AVVNg___.YXAzOmNmZHQxOmE6Ono3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3OjI1OZI0MjM4MzY5YTVlYzM0NjRmZjZkZWRlMDkyOGU5ZTc0ZmE5OGVkMDk2YTAzNTBkMDgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6bzo3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3OjQyZWQ6MGJiZDNjY2hwMzZkOGI1ZTEzZTI3MmMwNGEzZjI0NzlOWIzYjM4ZDI2YWM3YzkxMDQ6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gc58/statements/ecosoc030523.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6bzo3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3OjVjM4ZWIyYWM3Yzk4MzZmN2Y1NzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insights.law.yale.edu/20th_century/human_rights___.YXAzOmNmZHQzOmE6bzo3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3OjE4NDMyOTI5OWI4MDk5ZmY3YWU1YzAmYTE5ZNzc5NGMyZjY0OTIxZDk2MmI4MGM0MDI0YjE0MmY1OGU3N2E1NzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4vvx3d99o___.YXAzOmNmZHQzOmE6bzo3MTg5ZDc1MzQ0MDM1OTdmOTdlMzI1OWVhNjk5YjA0MmU3OjRlOWE0OWMxZWI2NjdlYjk3MjExMjZlMzA4ODE1NzcyZTM0ZmNmNDZkZjJmOWI0ZjE5NmY2OGZlNmE5NzI1YjlMDI0NjY2MjQ6Tg

Sent from my iPhone

From: nancyfrankenberg@icloud.com
To: kelly_mayer@comcast.net; pamela@toltzmedical.com; mayer@mac.com; mayerpeter@sbcglobal.net; pamela@toltzmedical.com
Cc: Cabello, Amanda (BOS); Gennaro, Alisa (BOS); Lamb, Daniel (BOS); CherylDeaE; Board of Supervisors (BOS); CityAttorney; privacy.agency@sfgovtv.ca.gov; governornewsline.hanoy@gmaremkly.ca.gov; Kristy.Pile@sacramento.ca.gov; Anna.Eisenzopf@sac.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:15:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nancy Frankenberg

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OjFiNWQ5NDE5YmI1ZjgxNzNhNTA4ZmVkNDMwMDBiZTc5MDYxODBkYzAwYmM0NTBkYjA5YmY4MDBiMzhlOWUzNjBlYzgxeOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=rp-ZJ6l6NVY&g___.YXAzOnNmZHOyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OmY6NjdlMjE5NGMzMmE2ZTY1ZjNiZGNlZmIyMDNiMjE5NGMzMmU5ZDBlOGZlODc2NmIyNWQ4MDVjNzpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OjE1ZWNGM6MGM5YjQyMDlkMjk0Ym1lOGU4NTMyMjQwOGNjYTk2ZDpwMGY4YTM5MmJlMjQzMzEwMjBiODQ0MjgyODBlOGNiZWQzMjhjMzpwOlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%20and,19%2C000%20separate%20palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OjRiNGM6MTMxZTlmZTZkMjQ2YTdmNzhiNzA0MTk0NzI1Y2NhYTc0ZjM3MWZiMzEwMjBiODQ0MjgyODBlOGNiZWQzMjhjMzpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://evolon.law.yale.edu/20th_century/human_rgts___.YXAzOnNmZHOyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OjZkYWQ6OGNiZWEzNGQ2ZWM3MWIwBmNmVmNTE1YjgzOTVjMTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vdxvx9d9vo___.YXAzOnNmZHOyOmE6bzo4NzAyOTE1MjI0MWI2ZTBlZDUzOTdkMzcxNGUxMDc3Yzo3OjQxM2U0ZGM1NjBlOGM4MjkyYTVhZGFkMjdkN2M0OTk5ZmZkNzlmOWI4MTUxZDgxNWI3MmUwYzkxMjBmMDgwYTY2MWQ6ZTpwOlQ6Tg

From: nancyfrankenberg@icloud.com
To: kevin_stewart@concentra.com; customer@medicinenetwork.com; steve.ott@mac.com; stevewalkow@bloomer.com; inquiries@medicinenetwork.com
Cc: Carlucho, Angela (BOS); Santana, Alma (BOS); Leslie, Hannah (BOS); Chan2ce@; Board of Supervisors (BOS); Chan@ctmg; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Pfeiffenberger@sen.ca.gov; Kevin.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:15:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nancy Frankenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OmY1NGU5ZTE5OTBkM2V5MDNiMzEyOTVlYWE1MDA4Yi6yMTc5NTk1NzVjYTg5ZjU5NzM4ZTU2M2E0ZGU5NzVkNjmeOlO6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OmY1YjI0MGIxYzAyNWI5ZGI2ZDI0ZjM3YWVjYTY2NmZlNmM0OTc1YWMzZjY5YmMyZDMzZGQxNkZjU5ZTpwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OjBjZWM0NDFkYzFiNTE5ZmM4NTYyMmViOTcwYzE3YmM5OGY4YzE3NzE4ZGNmNzBkMGNiNDVlMWMwN2MxY2ViODIzMGY0ZTQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OmFiMWU3ZTQ5ZWM0ZjFmMGVkZmI2ZDI0ZjBlMjBmNTlhMjg3NmEzZjdlYmMyZDMzZGQxNkZjU5ZTpwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OmYzZmI0YjQyYTg5ZTA1MWY5NmQ5NmRkMjI5NGRiZjBiNDdkYTUyMzAxMTg5NzNkOmRiMjg5NGEzZDVlYWU0YzZhYzmOjOlO6T
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxvr8l99o___.YXAzCnNmZHQxOmE6bzo6NGVmODVlZGU0YjdmMGI3MDM4YjM2MTVjNWJlYTg1ZDo3OmU1YTU0ZGI3M2M0MWFlNGIyMTA3Y2ExMjM0NzAzZTAwODMxMWNmZmNlMDU2NDI3OGZlMWY3YjY2OTZGOTM5TAzMzcyOlO6Tg

From: AJ WEINSTOCK
To: laura_newsom@sbcsupervisors.org; supervisor@supervisorwallis.com; jeff.van@ocgov.com; mayor.pro.tem@ocgov.com; mayor@diablocanyon.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alma (BOS); Lopez, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Chairman@ocgov.com; ceo.info@ocgov.com; assemblymember.bennett@assembly.ca.gov; Kristin.Pfeffer@asm.ca.gov; Alexis.Torrance@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:15:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Abby

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmE6bzpnNjU4Zjgzp2I0Bk6OlkwNmNhYWZlNTI3NDE3MDRjNzo4bmVkNjY4ZjY0ZTI3NDE3MDRjNzpwOjVmNjVhNTk5NTVlYzwXzZmEzM2NiM2I6O6NGJkYmVlNjY4ZjY0ZTI3NDE3MDRjNzpwOjZiY2ExOGMyNjhhMzY1YmM0NWI0ZDA5MWI2ZTBkMzU3YzMzYWMwMzE5YmMxYmI3NDk2YzNjMjQ3MzkiN2k6Ilpnw5EiOkFGT
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-FJ6iSVVYw___.YXAzOnNmZHQyOmE6bzpnNjU4Zjgzp2I0Bk6OlkwNmNhYWZlNTI3NDE3MDRjNzo4bmVkNjY4ZjY0ZTI3NDE3MDRjNzpwOjZlMjNlNTk5MjExYzVlMmI2NjVlYTk5MjExYzVlMmIzOlM2NiYTU4MWZlMDVjN

From: Linda James
To: karen_newton@concentra.com; mmarshall@nbrcmedical.com; eaguilar@nbrpc.com; mmcwaddon@bergen.com; mmarshall@nbrcmedical.com
Cc: Gaccetta, Angenia (BOS); Ramirez, Alma (BOS); Lacey, Raquel (BOS); Chan(a)@; Board of Supervisors (BOS); Citycleanup; sarsanis.aaronp@gmail.com; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:16:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGFlOGY3MmU3OGVjYzM2NDhlYjA4YzFlYWMzMTAzZjI4OTJlNGFlNjgzMDk2ZgxaOfOE5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVb7g___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGE3OGY3MmIxYzA3MDQ0MzI4NDk0NWI3MTc4NDk5NDI4NWY2YzA5NDk3YzFmNDJjMDk5YmM4MjY4ZTk2Yzg5NjI4OQ5Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-irrealvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGE3OGY3MjA3OmJhYmQ0MDIwMjkzNWNhMzRjNzY1YzQwMGZkY2I2NTY4OTVkOWZkODhoMGQyMTIxZmY5MTctNjhmZjgtNmRmNWVjYzAyZTpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swbcmt/gsr/58/statements/avasmgsl030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20terrorist%20attacks___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGE3OGY3MjcxM2gyOjE6OTYzZjEyMzZlMTc3NWk3YjBhYTc4MmkZYWMxZDk1YzQ2NzE4NDY5ZTk1YmRlOTNlOTRhMzRlNmFmMjUxNzNlODpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGE3OGY3MjIxN2JlNmNlZDk3ZjMxNmNkNjkzMmI0NTY1NDM0NTM4ZYY0MGYtMmU1NzQ4MmI0ZjY5ZTk1YmRlOTNlOTRhMzRlNmFmMjUxNzNlODpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvx9f9lo___.YXAzOnNmZHQvOmE6bzo0ZWIwYmI0MzkyYmU1NWUxMWE5ODEwYmM4OGE3OGY3MjIxOjYxY2M0NzhhNjMwNjM4ZWNkMmRkNjMwZDk1YzZlZDk2NzI1OTkxMmRkZmIzNzJhNDpwOlQ5Tg

Sent from my iPhone

Linda James

From: Laurie Schlussel
To: [redacted]
Cc: [redacted]
Subject: Terrorist Symbol Worn by Healthcare Professional at Parents Hill Concentra
Date: Tuesday, January 28, 2025 2:16:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Laurie Schlussel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzpiYjg3ZDgxM2NiMTllMmFhMTEyYjksNjBjZDA5YmQwYzo3OjMxYjM6NTczMTI4ZmNkYTMyNmZjMWM2YjA3MDE2Nzl1NTBhMGNkNDQ0YmMzYjI4NmU4MDQ0ZjQyYTc5ODgxYjI0NzBjYjo6OlQ6OlQ6OlQ

From: Haim Benari
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:17:03 PM

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Haim Benari

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: nancyfrankenberg@icloud.com
To: karin_reuben@sunnyvale.gov; jmarcelo@potrerohillmedical.com; jreuben@me.com; mayorpkilmer@hotmail.com; mayor@potrerohillmedical.com
Cc: Cecilia_Aranda_(BOS); Jeanine_Price_(BOS); Lucia_Iniguez_(BOS); Chan@dot; Board of Supervisors_(BOS); Countrymgr; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:17:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nancy Frankenberg

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pZHQyOmE6bmxvbmxlYzo1NWNjOjI0YjI0ZjhiMTE1ZjBkZDI3OjAwYmI6OTdkYWI2

From: nancyfrankenberg@icloud.com
To: katie_sweet@toronto.com; reporter@dailyneutral.com; press@cbnn.com; interviews@toronto.com; press@antisemiticmedical.com
Cc: Calvillo, Angela (BOS); Ezeiza, Ana (BOS); Lazlo, Daniel (MSS); Chan@sfgf; Board of Supervisors (BOS); Chan@cnn; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eguavoen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z360NVVNg___.YXAzOnNmZHlQcOmFiIhmOlDxzOTY5MmZhMGZkYWU0ZjoxYTQ2M2IyMGJhNWZlNmo3OkIxODA5MGVlYjo3YTM0ZTlhNDgzZDhmOGZlZTFlMDIVkMjExZjg5YjY1Zjo2YWVkNjAxZDgwMGM2NDY2NzMxYTIxOjOlOlZE2YgzeOlOlTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHlQcOmFiIhmOlDxzOTY5MmZhMGQxYWU0ZjoxYTQ2M2IyMGJhNWZlNzo3OjQ0NTg6ODk2MDE5MTE4M2NmMTQxNWFlZDcxNGIxOTg1MjQ1Y2VjMzU5ZDFiOGFjNDU2Y2Q2YmQ0MTMxZDU0MDgyMzQ1OTgwOlQ6OlE6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20hectares%20Hamas%___.YXAzOnNmZHlQcOmFiIhmOlDxzOTY5MmZhMGZjOTWlOTjoxYTQ2M2IyMGJhNWZlNzo3OmE3MWYyMjhmZGY1MGEwYTg5ZTlkNGY3YTpoOlOlE2NjM4ZTk1MTNkMTE2OWY2ZmE1NTM5YzY0ZjM0NzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHlQcOmFiIhmOlDxzOTY5MmZhMGZkYWU0ZjoxYTQ2M2IyMGJhNWZlNzo3OmE3NDk0N2NlYzM0ZTcyYzIzZGI5YTYxNjc3NmZlYmY5ZDBmYzhmZgc3MWYyMjhmZGY1MGEwYTg5ZTlkNGY3YTpoOlOlE2Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvlk09xo___.YXAzOnNmZHlQcOmFiIhmOlDxzOTY5MmZhMGZkYWU0ZjoxYTQ2M2IyMGJhNWZlNzo3OjkxNTc6MTRmODVkMmI0MzVkMDAxYTk1NTVjNmZlZTgxYWE3YzgtNWU2OXpuMjI1MzQ2NjFiNGExNjgwOlQ6Tg

From: [Levin123]
To: [mayor@cityofpaloalto.org] [ed.lauing@cityofpaloalto.org] [greg.scharff@cityofpaloalto.org] [karen.holman@cityofpaloalto.org] [lydia.kou@cityofpaloalto.org] [tom.dubois@cityofpaloalto.org] [vicki.veenker@cityofpaloalto.org]
Cc: [Press] [City Council]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:17:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jostify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African Americans, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjciOjk0MWU6NmM0NDQyZTVkMDEyZTNjMWY3OTc3MzE3YTIjMGQ4MWM2NTNjYTIjNDgyZWE1YjVjNDk3MWQtZDVjZTMxZjFkOTpOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ONVVNg___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjoiOjUzNTAiZDAyNWI2YTU3NzkxMTI2YzE1ZTVlNDc3ZmIyNDQwOGImMmMxMzJmOmJlMzY5ZjQ3MDc1ZjQ3MWFlN2Y0NGU0MzgtODM0ZjA3NTp6OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjoiOjY4MTc6ZjI3NjBlOTY2NzZjYzI2YTU0OTcxZjFmZTlmOGFmMjdiYzQ3MWFlN2Y0NGU0MzgtODM0ZjA3NTp6OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/ustatmgil309f25.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjoiOjhjNzc6ODQ0ODIwZDEzMGM2YzJlMDE5YWU0NDNkMDY0YjdhNDY4NWMwNTEyNWVjOTY4ZDU2ZjI1NGYxYmQ0NTBhMTg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjoiOjVkNzk4MzE1ZGIzMWY1NGJlMDVkNzNlMzY1NGJlNDg5YmQ2OjVlYjZkOWY1MDJjNTYwNmNhMzI3MjpGOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vekrv9df9vo___.YXAzCmNmZHQyOmE6bnphNjEzYzY2NmIxYjQwNWZjYWY0NWFkZDFjNzE5ZTM1NjoiOjg2OGM6YjgtNDBlYzM4Yy1mYzFiYWcwYjA0NThkYTZkMzk0NGM0ZTI2ZTdiNmUyNGI2MjpGOlQ6Tg

Sent from my Verizon, Samsung Galaxy smartphone

From: roxy
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: STOP THE HATE! Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:18:05 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Roxy

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Batsheva Frankel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
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Sincerely,
Batsheva Frankel

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Batsheva Frankel
(310) 613-0546
BatshevaFrankel.com
Educational Consultant at NewLensEd.com
Producer & Host of the podcast Overthrowing Education
Author of *The Jewish Educator's Companion*

From: Daniel Goldring
To: kelly_reynolds@toronto.ca; jennifer.mckelvie@toronto.ca; jaye.robinson@toronto.ca; mayor.olivia@toronto.ca; mayor@phillymayor.com; mayoralofficial@mayor.nyc.gov; mayor@dallascityhall.com
Cc: Cabello, Roberto (BOS); Bonnica, Rick (BOS); Lamb, Deirdre (BOS); Churchill; Board of Supervisors (BOS); chairman@bc; premier.advisor@ontario.ca.gov; lisapetitpierrerae@pawsnetbc.ca.gov; tonia.pfeffer@parl.gc.ca; tonia.ferguson@parl.gc.ca
Subject: Urgent: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:20:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Daniel Goldring

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY2MmI0Y2Qw:ZGQ2YzI1Nzo3OjI1YjNiOGNDF3ZiZmM4ZjhiZjC1YwMjJlOGI1NjMyZTZhY2ZiZGI3MTk2N2E:aWJsZmNfcmFtZSUzRnNoMzgwcGkYiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ16NVV7Ng___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY2MmI0Y2Qw:ZGQ2YzI1Nzo3OjI1YjNiOGNDITI4MTIzZWNlYmI5YzFjOTdkYmNlMjI2NjJlmODQ2ZGI3OGRiNWoyZITc1MWCtwMDIkdMkkcZGmwOkYiTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY2MmI0Y2Qw:ZGQ2YzI1Nzo3OjRhYzE0YzZkOTY4NmI4ZjQ4YjA5YjZlOTFkOTAyYjk1ZDRiZDNmZDY1MDFmOTIyOwOkYiTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2F%20for%20his%20people%20and,1%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY5MmRlY2Qw:ZGQ2YzI1Nzo3OjQ2NjdiZTIwMjBhY2YtNmMWJhZjQ1ODY3Y2VlYjYwMzQ1ZGQ3MDc5MWRmZTUwYjMyNzI5ODMxMDJmNzNmNjM2MWViMWFhOlDpwOkYiTg
(4) https://url.avanan.click/v2/r01/___https://oroton.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY2MmI0Y2Qw:ZGQ2YzI1Nzo3OjdiNzg0MGVhMmMwNDNhMDdkZTI5MjNlYjA5YmZkMGJkOTIwZDE2MDY4MTYxMDI3MFc5ZGIwZTM5Yzg5ZGI5ZTk2NGcwOkYiTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d8l0o___.YXAuOmNmZHQ:aOmFiIhqmjZmOnNWFmODk5MWU5NGNhMzY5MmRlYzI2OTAzMGY5NThkYmI3NGIyZTA4OGM0NjVjMTJkOGFjNzUyOTVmZGMtcxZmOlZQ:ZGQ2YzI1Nzo3OjIwMDg0OWYxNTgyNzUzOTA0MGY5NThkYmI3NGIyZTA4OGM0NjVjMTJkOGFjNzUyOTVmZGMtcxZmOlZQ

From: Stacey Frenkel
To: kelly_mayer@concentra.com; ryanmiller@optimedical.com; steven.rhyne.com; maryanne.lee@concentra.com; amyroth@optimedical.com
Cc: Carollo, Angela (BOS); Bertaina, Alisa (BOS); Leite, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Chan(mayor); jeremy.paine@sfgovtv.ca.gov; assemblymember.bauer@assembly.ca.gov; Keira.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:20:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stacey Frenkel

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tDVV5Y&g___.YXAzOmNmZHQxOmE6bzo3NzE2NzhmZjUxYzVkNzNlNGI2ZjEzYmRhNGZhMzdkMDo3OmZiMzI5YzNjE2MTA2NGU1ZjI2OWM3MmYzYzc2YjE0YjdmOGIwOTI4OGQ5ZjRlNTBkOGQxNjI1ZjA5NjgwOlB0Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzo3NzE2NzhmZjUxYzVkNzNlNGI2ZjEzYmRhNGZhMzdkMDo3OmQ0ZjZjExYmRkNGZhMzdkMDo3OmQ0ZjZjEyYmRkNGZhMzdkMDo3OmQ0ZjZjEyYmRkNGZhMzdkMDo3OmQ0ZjZjEyYmRkNGZhMzdkMDo3OmQ0ZjZjEyYmRkNGZhMzdkMDo3OmQ0ZjZjEyYmRkNGZhMzdkMDo3OjQ3NTk5ZjRjODQzOTAzMjY1NDY5YWQyMjU1NmE2YzMxZDQxZmZmYmNmOTQxNjI3OTgxODRmNDM5MTdiNGU4ZGRiYWNlMDgwOlB2Eg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzo3NzE2NzhmZjUxYjY1NDY5YWQyMjU1NmE2YzMxZDQxZmZmYmNmOTQxNjI3OTgxODRmNDM5MTdiNGU4ZGRiYWNlMDgwOlB0Eg
(5) https://anshen.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzo3NzE2NzhmZjUxYzVkNzNlNGI2ZjEzYmRhNGZhMzdkMDo3OjI5MzdjYTAwMjMxNzdiMDI5NDBmMDVlOGM3MzA1YzcwZi4zMmY5ZWNhc4ZDM1NDI4MzM0NTEwZTRlMmMwMjcwOlB2Eg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Cheryl Newburgh
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:20:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Lois Silverman, a Jewish woman from Boston, started the company back in the 1980s, previously know as Comprehensive Rehabilitation Associates then CRA Managed Care.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl Newburgh
954-547-2252
cherylnewburgh@gmail.com

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Bracha Tashman
To: kevin_mcarvin@toronto.ca; mayor.olivia.chow@toronto.ca; jaye.robinson@toronto.ca; mayor@torontomail.com
Cc: Calvillo, Angela (BOS); Ipreiss_Alda (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrmtgs; jessica.ye@toronto.ca.gov; josephmember.haney@toronto.ca.gov; Kilroy.Pfeffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:20:26 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,

Bracha Tashman

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From: Raquel Milstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:20:27 PM

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Louise LA ROCCA
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:21:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Gmail Mobile

From: arlandervalle@icloud.com
To: karen_newton@concentra.com; customer@hellocommedical.com; pressdesk@epic.com; pressworkbox@kaiser.com; pressroom@pediatricmedical.com
Cc: Caballo, Angela (BOS); Jemmota, Alicia (BOS); Leija, Daniel (BOS); Chan(a)ga; Board of Supervisors (BOS); CityAttorney; senator.padilla@sanate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Keyra.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:22:32 PM

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cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ari Vanderwalde

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bmo5ZTk4OTZkYWUwZDAxMjI1NzIwNmVmY2Y2M2VjYTMxZTo3OmZjZDNiNDlEwNjZiNzQ4ZWY5NTA1NzgzNjg2N2E4MGRiOGQwNzY2YmMzgxYiMwNmIxMmc3ZmxlOlO3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bmo5ZTk4OTZkYWUwZDAxMjI1NzIwNmVmY2Y2M2VjYTMxZTo3OmJlYWRiNWEzY2I1ZjA3ZjNmYTI2YjZlZDZmZjY2NTYwZTk4NzY3MTI5NDBlZjcwZTM5YjY4NmeOlO3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE5bzo5ZTk4OTZkYWUwZDA4MjI1NzIwNmVmY2Y2M2VjYTMxZTo3OmQxZmQ5ZjExNjIwMTNiOGVmYzQ5NDE2OGQzMDI0NmM0YTc1ODE2OGJkMmJmZDIwMmFkODBkZTU4ZmQwMWU1YTpwOlQ3Tg
(https://url.avanan.click/v2/r01/___https://www.ucr.org/website/gu/58/statements/nxtmgf030925.html%23:~:text=Tragically%2C%20%20for%20hostages%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAzOnNmZHQyOmE1bzo5ZTk4OTZkYWUwZDA4MjI1NzIwNmVmY2Y2M2VjYTMxZTo3OjNjZTE0ZmM4NjNhZTVjOTc0NzNiOTRiY2NlNjBkZDAwMGE3MzU2MTQxNTFmNzg5ZmNhYzIzMmpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://anokm.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQzOmE5bzo5ZTk4OTZkYWUwZDAxMjI1NzIwNmVmY2Y2M2VjYTMxZTo3OmJkNmMzMGE4NzJlMTE5OGY4N2Y0NzU2MjA0ZWY2ZjM1ZTk2NjU0NmJmNTQzYjA1NzQ3NjA0ZTk2MTk3MTk3MTk3

From: Ruth Fast
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:22:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ruth Fast

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Haim Benari
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:22:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Haim Benari

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: shabtay.sh@gmail.com
To: kayla_pearson@concentra.com; policy@cityofcranehall.com; pressoffice@thepress.com; mayorsoffice@thepress.com; policy@cityofcranehall.com
Cc: [Castillo, Amanda (HCA)](mailto:Amanda.Castillo@hca.gov); [Ramirez, Alicia (HCA)](mailto:Alicia.Ramirez@hca.gov); [Lamb, Daniel (HCA)](mailto:Daniel.Lamb@hca.gov); Clerk@all; [Board of Supervisors (BOS)](mailto:BoardofSupervisors@thepress.gov); Citizen1@gov; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:22:56 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shabnam Shirazian

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQyOmFiOmoyOTNlYWQ1OjNiYjI0NjkwNzBlZGUyMzY4YWI1NjZYxNmYiOjM2x3OmFjNmUxYmE5NzY5ZDBlYmE0NGNhNzY1ZTk1MTU2NmQyY2Ux%3Dw___YXAzOnNmZHQyOmFiOmoyOTNlYWQ1OjNiYjI0NjkwNzBlZGUyMzY4YWI1NjZYxNmYiOjM2x3OjJlOkZGUyMzY4YWI1NjZYxNmYiOjM2x3OjJlOkJlOTk5ZmJmZjdiZmEwOjc1MDk0YxAwYzNiYmNjI4NDY2ZWU1MDUxYTNiZTU5ZWU2NTA1YTImNjgwOkY6Tg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfkVY&g___.YXAzOnNmZHQyOmFiOmoyOTNlYWQ1OjNiYjI0NjkwNzBlZGUyMzY4YWI1NjZYxNmYiOjM2x3OjJlOkJmZGUyMzY4YWI1NjZYxNmYiOjM2x3OjJlOkJlOTk5ZmJmZjdiZmEwOjc1MDk0YxAwYzNiYmNjI4NDY2ZWU1MDUxYTNiZTU5ZWU2NTA1YTImNjgwOkY6Tg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOnNmZHQyOmFiOmoyOTNlYWQ1OjNiYjI0NjkwNzBlZGUyMzY4YWI1NjZYxNmYiOjM2x3OmNmNjQ3ljO3OWY2OTIyMDZkOWU1YTdkMTZmYTkxMDY0OGI4YjRhMGU3ZGUyYTIxMDY0OGI4YjRhMGU3ZGUyYTIxMDY0OGI4YjRhMGU3ZGUyYTI

From: C.J. Berman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:25:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
C.J. Berman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jeanine Gutofsky
To: kevin_stratvert@comcast.net; pressroom@theforemedical.com; pmayer@mac.com; mayorpetition@lacounty.gov; mayor@pasadenaca.gov
Cc: Cecilia, Angela (BOS); Barger, Alma (BOS); Hahn, Janice (BOS); Chan(Hall); Board of Supervisors (BOS); Citycouncil; senator.wiener@senate.ca.gov; assemblymember.friedman@assembly.ca.gov; Kristin.Pfeffer@mail.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:35:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHFoZm0lbnos2MdhkMWZiNjExMWI5ZGMtZjQ3ZDI0MzYyZWI5ZGI4NzY5OWIzMTc3OmI3MjA6YzI5MjE2MzM0NWY5YmI1ZGU3ZjM5ZjE2MjBkNTIwYTozOlR3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0lASVY3g___.YXAzOnNmZHFoZm0lbnos2MdhkMWZiNjExMWI5ZGMtZjQ3ZDI0MzYyZWI5ZGI4NzY5OWIzMTc3OmI3MjA6YzI5MjE2MzM0NWY5YmI1ZGU3ZjM5ZjE2MjBkNTIwYTozOlR3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo2MjhkMWZjNjExMWI5Mjk2ZjgtZDJhMzYzZWI5OWIzNWU0MTZmMDMwYmYwNDY5MzVmYmY4NDc0MjY2NmMjODFkMjU3N2NiZGJhNmRmNTExNTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzo2MjhkMWZjNjExMWI5Mjk2ZjgtZDJhMzYzZWI5OWIzMTc3OjpyOGU6NWYwZDZiZmU4NzI3Yjc2NDBlZjJkNzYwNDUyZTVkMmJmZjM5YjhhNzM1YTUzNDQxYzQ4MTY3ODZmNDBhmMjRkZDpwOlQ6Tg
(4) https://arcdots-law.with.edu/20th_century/human.asp___.YXAzOnNmZHFoZm0lbnos2MjhkMWZiNjExMWI5Mjk2ZjgtZDJhMzYzZWI5OWIzNWU0MTZmMDMwYmYwNDY5MzVmYmY4NDc0MjY2NmMjODFkMjU3N2NiZGJhNmRmNTExNTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q99xvn___.YXAzOnNmZHFoZm0lbnos2MjhkMWZiNjExMWI5Mjk2ZjgtZDJhMzYzZWI5OWIzMTc3OjpyOGE6OWMyMzJhMjhlMDY3OGE3MDM5MTVkYUo2TkxOTlJeYkVpMmxsOlQ6Tg
chana gudelsky

Sent from my iPhone

From: Karen Gross
To: kerth_newton@toronto.ca; jp.tonin@bellnorthmedical.com; pmunro@hrsac.com; marcusAmini@hrsac.com; mmorin@bellnorthmedical.com
Cc: Cavalluzzo, Angelo (BOS); Somers, Alisa (BOS); Leite, Daniel (NYS); Cleveland; Board of Supervisors (BOS); Countryman; senator.weiner@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:27:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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From: Judy Tarkell
To: karen_newton@concentra.com; nurserick@unitymedical.com; pmccue@mac.com; mgrossman@bergen.com; privacy@centermedical.com
Cc: Cecelia_Angelo (BOS); Breines, Alisa (BOS); Leila_Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Mayor); jamaine.jones@concentra.com; jessamyn.hanna@concentra.com; Krista.Pfefferkorn@sea.ca.gov; Anna.Estavan@sea.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:27:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judy tarkell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCm5mcZHQyOmFiBxqxbMCJjZDBYTc5NmU2YWQwODBkMjM5NkYmFlZjcwMjk2MTc1ZmYwZWY0MmMyYWI0NmI5MTk5YjQ1ZjcxMjVlMzBmOTQyMDk2NDQ0ZjQ1NTk3NDE5YmNkNmY5ZTc2NjE3OGI4NjQ5MDA5ZDM2ZDA2NjZmZmNWE5MDMxNjE2Y2M3YjAwMGM0YzU2ZjFkNTg1MTk0NzI2NmYwNjQ5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-CE6OUV3Ng___.YXAzCm5mcZHQyOmFiBxqxbMCJjZDBYTc5NmU2YWQwODBkMjM5NkYmFlZjcwMjk2MTc1ZmYwZWY0MmMyYWI0NmI5MTk5YjQ1ZjcxMjVlMzBmOTQyMDk2NDQ0ZjQ1NTk3NDE5YmNkNmY5ZTc2NjE3OGI4NjQ5MDA5ZDM2ZDA2NjZmZmNWE5MDMxNjE2Y2M3YjAwMGM0YzU2ZjFkNTg1MTk0NzI2NmYwNjQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZHQyOmFiBxqxbMCJjZDBYTc5NmU2YWQwODBkMjM2NkYmFlZjcwMjk2MTc3OGRlbXYzY1OWRmMTU3NzU4MGNjYjE4ODVjZWZmMWYwMDQ1OGRlbXYzY1OWRmMTU3NzU4MGNjYjE4ODVjZWZmMWYwMDQ1OTk6OTk6NmNmYjYwOGM4ZTQyYjM2MGY3YjY5YWY1ZDVmMDA5ZDM2ZDA2NjZmZmNWE5MDMxNjE2Y2M3YjAwMGM0YzU2ZjFkNTg1MTk0NzI2NmYwNjQ5ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20Palestinians%20Hamas%20atrocities%20and%20attacks.___.YXAzCm5mcZHQyOmFiBxqxbMCJjZDBYTc5NmU2YWQwODBkMjM2NkYmFlZjcwMjk2MTc3OjY6NGM4ZTQyYjM2MGY3YjY5YWY1ZDVmMDA5ZDM2ZDA2NjZmZmNWE5MDMxNjE2Y2M3YjAwMGM0YzU2ZjFkNTg1MTk0NzI2NmYwNjQ5ZTg)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mcZHQyOmFiBxqxbMCJjZDBYTc5NmU2YWQwODBkMjM2NkYmFlZjcwMjk2MTc3OkZsYzoyOkFmT1hMjImY2JlOGU2YzoyOkFmT1hMjImY2JlOGU2YzpBVWFmYmFiOTQ1ZDI4MTY5MzM4YjI0MGJiMGFlOTdlMjU5MGFlOTdlMjU5MGFlOTdlMjU5M

From: Saul Chapnick
To: liberal_caucus@ourcanada.ca; ministerofjustice@medical.com; minister@pc.com; mpcaucus@liberal.com; ministerofjustice@medical.com
Cc: Calvillo, Angela (BQ); Barsenas, Alma (BQ); Lalib, Daniel (NDP); Chan(Gov); Board of Supervisors (BOS); Chan(Library; jacqueline.simard@parl.gc.ca; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern About the Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:26:25 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Saul Chapnick

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOm5lbnpjY2Q2OTk5NzRiZWUxYzZiMmVjYjY5NmVkZTk5MGU4NTo3OmVkZDk0NWM0ZTRlYzA1ZTg3MTkxZTc2OWI5NDY1ZTBmOTQxMDQ1Mmm4lkMzI0YjZjOjpNzEyYzpmOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiSVcY#g=___.YXAzOnNmZHQyOm5lbnpjY2Q2OTk5NzRiZWUxYzZiMmVjYjY5NmVkZTk5MGU4NTo3OmI2ZjU3NTI0NWRlOGVkZmNiOGVkZWQzNmRkNzU2YjY2ZjpmOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZmpFY2Q2OTk5NzRiZWUxYzZiMmVjYjY5NmVkZTk5MGU4NTo3OjQ4NGU5ZDUyNDFkNTYyMDI0MTdkNjg3NGM1NGY5ZTEwNGU5YmI5Y2M0NjA3OWExYZNmZmExY2E3NjczYTVlOGIjZWYyMzpwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOm5lbnpjY2Q2OTk5NzRiZWUxYzZiMmVjYjY5NmVkZTk5MGU4NTo3OjIxYTk0MDNkMTkzYzAxYTg3MjcxNzliZWRmNzQ1ZWRmNDBhMDIzNjc1MGIzMGIzNGYxMy9NWkxYzAtMmI2MzRiYzAtMjRiZjI2Axe34mpoGkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Dina Kashdi
To: laura_newton@concentra.com; rosemary@cohencreative.com; sales@cfmgr.com; mary.watkins@kroger.com; mary.vick@valleymedical.com
Cc: Cabello, Angela (BOS); Jiménez, Alma (BOS); Leila, Daniel (BOS); Chan,Ivy@; Board of Supervisors (BOS); CityAttorney; senator.weiner@sanate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Aaron.Peskin@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:29:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo5YWEzNzlkNGY5ODQ5ZDgwMjI5YjI1NGM0ZGE4MDI4Nzo3OjVlNGUtSYTI1NmRkNDEzNTI1YTksMDc3OWQ0NmRiMzM0ZDU5YTYyYzA3M2I2ODIx-0MTdkNiYxYjEzNTI3MmZmYzM5ODE4Yzeos0JOlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZJ66XVVYg___.YXAzOnNmZHQvOmE6bzo5YWEzNzlkNGY5ODQ5ZDgwMjI5YjI1NGM0ZGE4MDI4Nzo3OjI0YWM5YWZlOGU2ZNDMxZGI4NzQzNWMyZGI2NWIxNjZlNzNlNjZlNWEzNjM2MjRlMzk0NjBlMGRkNzMGJlOjYmUzNmFmMDI4YjZmOTkwYZGI2NzBmZmRkYWZmOjRmeOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE5bzo5YWEzNzlkNGY5ODQ5ZDgwMjI5YjI1NGM0ZGE4MDI4Nzo3OjAyM2Y6YjFkZTFkMDNhYmYwY4NTBmY2ZjZjBhNWI3M2ViYTU3NTUzMDk2NGM5MzU3NjY5NzdhMDA4MmI2MDJhOWEwYTFkYzgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.ucr.edu/webcont/gu/5b/statements/mxmgf030925.html%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo5YWEzNzlkNGY5ODQ5ZDgwMjI5YjI1NGM0ZGE4MDI4Nzo3OjFkYzM0OTNhNDY0NGM5ZjYwMGMxNTAzZmMxZWJjOGNmNDk5NjgwNzBlZDI0OGQ4MmgwOTg4ZmZmYjI2MTBhNDQxMjk4NzpwOlQ6Tg
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Sent from my iPhone

From: Dina Kurlyat
To: kaplo_mayberry@concentra.com; mckeyrose@northmedical.com; mkuhn@bmpc.com; mgonzalez@bmpc.com; mlatson@valleycrestmail.com
Cc: Castillo, Angela (BOS); Bonnick, Nina (BOS); Lamb, Dwight (BOS); ClerkStaff; Board of Supervisors (BOS); chairperson; greater.eastend@concentra.co.gov; expertcitymember.harvey@concentra.co.gov; krista.Pfeffer-kuno@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:29:33 PM

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Sent from my iPhone

From: Esha Shuvaah
To: beth_swaine@concentra.com; carmelo@thebrimmedical.com; pstuart@mpc.com; marcopolom@mpqpc.com; mary@thebrimmedical.com
Cc: Cabello, Amanda (BOS); Ipcinca, Alina (BOS); Lucia, Daniel (BOS); CherylSad; Board of Supervisors (BOS); Cmailcrimp; senator.wiener@sanate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:30:03 PM

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cc: Press, City Council

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Esha

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023566___.YXAzOnNmZHQzOmE6bzplMjc2YTI0ZWZhOTMwNTE3ZDdlODI0ZDUwZTM1NDQ3MjcyOmE0OTBlY2Y5MzIyZGMwYzUyZTlmOTU4MWU2MmRlYTIwZGU3MzA1YWVlMDc0MDA3OGJlMzA4YzI5YTZiYTA5NjkwMzAxZTgwOkY6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2D66NVV9g___.YXAzOnNmZHQzOmE6bzplMjc2YTI0ZWZhOTMwNTE3ZDdlODI0ZDUwZTM1NDQ3MjcyOmE0OTBlY2Y5MzIyZGMwYzUyZTlmOTU4MWU2MmRlYTIwZGU3MzA1YWVlMDc5ZGZlOTg6Yg&sa&ved&usg=AOvVaw1YaHMf3c5ZZe3vM2AAYTpw&ck&YkTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dandat-2Dand-2Dpa-2Dlicials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOnNmZHQzOmE6bzpgMjc2YTI0ZWZhOTMwNTE3ZDdlODI0ZDUwZTM1NDQ3MjcyOjE3NGI5OGI0ZDk0NjRmNzA5NDhjYWU5NjM2OGI0MGU1ZGM0NjVjNzI0MjE3NWMyYzFiOTlNDNkZjhjOGQ5NW

From: Madeleine
To: karen_pearson@concentra.com; nursesrights@nationalmedical.com; pressoffice@nurses.com; pressoffice@nurses.com; pressoffice@nationalmedical.com
Cc: Carollo, Angela (@Phl); Quintana, Alina (@Phl); Lasky, Daniel (@Phl); Clearinghouse; Board of Supervisors (@Phl); Councilmember.Parker@phila.gov; Councilmember.Harrell@phila.gov; Kenyatta.Fields@phila.gov; Anna.Edwards@phila.gov
Subject: A gross from a refugee from a Modern country. Please do not tolerate hateful symbols at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:30:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Madeleine Tzadka
One of hundreds of thousands of Jewish refugees from the Middle East who lived there for centuries before Islam and to escape

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58503366__.YXAzOnNmZHJpOmFiOmpkOTBiYThiNTY0MGY1YTJmMmZhMmRmZGI4M2MxYTUxMTo3OjBlNjc4ZmRkNmYwZGM4NGZiZTdlNmMwYmMlZGVkZmVlMmIzNzE1YmFmMGZlNmNlZGY2MTdiOGUxMTUzMDdjZDk0NTgwOk9tYTo&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A4CcyDktZd3a0&r=Ge1Ge1Ge1

From: Ilana Reis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:30:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin Yarmush MD PhD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Pamela Chanin
To: kelly_maxwell@concentra.com, privacyoffice@concentra.com, privacy@cmg.com, marcusadmin@kroger.com, privacy@primecare.com
Cc: Cecilia_Rosetta (BOS), Pamela_Allen (BOS), Leslie_Rachel (NYC), Chief Staff, Board of Supervisors (BOS), info@cmg.com, senator.wiener@senate.ca.gov, assemblymember.haney@assembly.ca.gov, kristin.thefleischer@sen.ca.gov, diana.d.ramos@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:30:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Pamela Chanin

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58923f66___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmI2ZWVkYjAxMzZkNDQxYTlmNDc3OTk2MDM0MGMtZmU2ZWNmYzk0OTJmMzg4NDc2ZG1kYTk5MTgxOGM1YWNlZTcyY2JlMWY5ZTE5YjM0MjRlMmZiZDI0MDmxOlO6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZ86NVV9g___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmI2ZWVkYjAxMzZkNDQxYTlmNDc3OTk2MDM0MGMtZmU2ZWNmYzk0OTJmMzg4NDc2ZG1kYTk5MTgxOGM1YWNlZTcyY2JlMEJlMWFkYTAtOWVkNDllZDk4NzU2NmU4MTFhNTk0OTpwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%23google_vignette___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmQ4ZWVkYjAxMzZkNDQxYTlmNDc3OTk2MDM0MGZkNDQxYTlmNDc3OTE5YTE3NDBiY2MwOTQxNjJlNTU0MTZiMjdjNGJlNWNlYmU2NjhjNTI4OWU5MTZiMjdjNGJlNWNlYmU2NjhjNTI4OTpwOlQ6Tg
/https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm%23-3A-7Etext-3DTragically%2C9%2C0%20to%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks&s=___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmQ4ZWVkYjAxMzZkNDQxYTlmNDc3OGQyMzY4NmQ5ZDdiMWMyZTY3NTc2MmY5NTc4MGQxNmUwNzgwOlQ6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__avalon.law.yale.edu_20th_century_hamas.asp___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmQ4ZWVkYjAxMzZkNDQxYTlmNDc3OWY1YTAwMWNlZGM1ZmE1NjVlM1NlZmMzMmE2ZjdhMjU1ZTdlZDk4NjU2ZTIzMzZlOWJkMjYxNmQ5ZjQzZDdiMWMyZTY3NTc2MmY5NTc4MGQxNmUwNzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkvw9d99no___.YXAzOnNmZHQzOmE6bzpmN2Tzc2NjNTJhMWZlMmQ4ZWVkYjAxMzZkNDQxYmMzOTk3YWNlNDQxYzRmeVZiZmVlN2M2MWY5ZTM5MmMzMzMjY5MDFlMzMwZlOTk4NTE5MTcyNTdjYmU3ZGFkZTgwOlQ6Tg

Pamela Chanin Sent from my iPhone

From: Joanne Dossick
To: karen_meaney@concentra.com; zachary@zacharyrosenthal.com; gregory@ntp.com; gregoryblack@hotmail.com; mary.ellen@zacharyrosenthal.com
Cc: Cataldo, Angelo (BOS); Espinoza, Alina (BOS); Leslie, Daniel (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Gold; jessica.adams@concentra.ca.gov; assemblymember.bonta@assembly.ca.gov; kristy.thefiskcorp@san.rr.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:30:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68850366___.YXAzOnNmZHQcOmFiOjgxmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRhMDc3OmZiZWJlZTcyYTIxMTI1YTE2NmY3ZDAyOTg4MmMxOGQxMjA4MjM1NTYzMTI1MTc3ODRhMjI4ZGVjOmU3MDJkYjRhMjRhMDgwOlI6TA
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmFiOjgxmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRhMDc3OmZiZWJlZTcyYTIxMTI1YTE2NmY3ZDAyOTg4MmMxOGQxMjA4MjM1NTYzMTI1MTc3OTNlYTI0MmYyMDBmOjU6MDQxZDI5NmEzYzMzMjFmNzgwcOI6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZjhxpmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRjMDc3OmZiMzI6OGM2NDAyMWZiODMwZDU3MWZhYTYyNjQ0MDAyODgyM2I0MjNkYzQxNDc2ZmNiZmQxNmIyZVZkNjpwOIQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20hearts%20people%2Ilsael,19%2C000%20wegeants%20Palestinian%20terrorist%20hatacks.»___.YXAzOnNmZHQyOmE0ZjhxpmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRjMDc3OmZiMzI6OGM2NDAyMWEzNWM3NjE1MzgtNWNmZGF3ZDM3OGFiZTk5YzM1ZGE2N2M1M2MwMjQ6QjSTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0ZjhxpmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRhMDc3OmIlMTI4MGI3INDMxOGI2MzA1M2M0NDc1YjFjOWJlZjc2MzgtOGQ2cMzBkZDYyMmI2dGJlbYmdlZDA3NGIxZWZkYWYzODNiNjgwcOIQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3k89xo___.YXAzOnNmZHQyOmE0ZjhxpmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRhMDc3OmJiNzYmOGZWOWJiMGI4NzZGZlDcwNjE1MjEyYWI0NjczNzRiYjgxNzgxOWI5NzgwYjM3Yzk2YmVjZjM0OTM3M2E1YTBiNy.&OIDpwOIQ6Tg

Joanne Dossick
J. Dossick Designs
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https://url.avanan.click/v2/r01/___www.Jdossickdesigns.com___.YXAzOnNmZHQyOmE0ZjhxpmYTZmZDk5YzZmMDE4YmIxYjI1MWY0OTZmNTc1MjRhMDc3OmJiNmM0YmIyNGI0MDI3NGRhNDIyOiM2E5NmM1NDIxYjI5NGMxNWY2ZGY4MjkwZTBmNmFiYTBlOGCGVhMTkwZDgwYmQzMzgwOIQ6Tg

Sent from iPhone please excuse poor grammar and spelling and typos

From: Melanie Greene
To: karen_newton@concentra.com; customer@safetyandmedical.com; steven@mail.com; marcopolo@example.com; grayson@safetyandmedical.com
Cc: Carrillo, Roberta (BOS); Barrera, Alba (BOS); Leon, Daniel (BOS); Cherofski, Brad; Board of Supervisors (BOS); Countryman, Edward; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Peterkorn@sen.ca.gov; Kenia.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:31:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmRiMmQ1YmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwODZlNGFiYzo3OwY1NzE0MTA4ZjBlODVlOGM1MzMyODBmZjcyZDU2NmYzZTg1ODBiYTY5NDg3ZGZiNDE0NTgwOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcEJ6fiiVcY&a___.YXAzOmNmZHDzOmRiMmQ1YmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwOGZlNjVmOjk4OGE2OGRlYTI0ZjI0NDk3MjE2NmQ1MjI1OTI4MTU1ZDZkMmFlNzY4ZjNkZjBlYzo3OwY1NzE0MTA4ZjBlOGM1MzMyOGJmZjcyZDU2NmYzZTg1ODBiYTY5NDg3ZGZiNDE0NTgwOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE0ImoiYmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwOlO2JNZlOjQ0NjZjMzRmMmYxOThmNTg2M2U2ZmQ5NmYyYzI4MTUxMzU1NGNlMzZkNGRjNjUyYWQyOTRlOTQ2NzgtYTMwNzU5NGMtZTgxOlQ3ETg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE0ImoiYmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwOlO2JNZlOjY0ZTc0ZjE5NjQ5OGY1NzBlOGM1MzMyOGJmZjcyZDU2NmYzZTg1ODBiYTY5NDg3ZGZiNDE0NTgwOlO3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDzOmE0ImoiYmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwOlO2JNGZlOjk0YzMzOGI5ZGM4YzA1OGE5MzZjOTllOWQ0ZDY2M4ODE5ZTA2NzhiOTcwY2NhNmI1MTE1ZjmxOlO3ETg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx5d99o/amp___.YXAzOmNmZHDzOmE0ImoiYmZiNDEzYzU1YjM1NTBkMTIzNjQxNDgwOlI6OkY5M4ZlOjc5ZjgwYTEyOGEzMWM2NThjYTYwZWI2ZGZiOTk0NmNhMjdlOTcxZWI1OTg0NmNhMjdlbGxuNDU5ZTBmZjpwOlO3ETg

Melanie Greene
917.502.0156

Please excuse any typos
Sent from my iPhone

From: Actress Signed
To: karen_mayer@ucpsocorro.org; outreach@cohencreedental.com; pressoffice@nbc.com; newsworkbox@foxnews.com; press@drsfrankscreedental.com
Cc: Carrillo, Augusta (BOS); Espinoza, Alicia (BOS); Leija, Raquel (BOS); Chairman@; Board of Supervisors (BOS); Citizen@gov; senator.ramos@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelvin.Pfefferkorn@fbwt.ca.gov; Amira.Espinoza@fbwt.ca.gov
Subject: Urgent Concern: Inappropriate Hate and Terror Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:32:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OUVVNg___.YXAzOnNmZHZuOmE6ImgzZDg1NDkxOTdmNmM0YzUxMmFlNTBmMzMzZTA3MTI0MTcxZGIwMmVlNGYxMGRiNWY0MjVkMDdmMTAjOjY6U4GDEwYTlkZWIwOzY3NGVkYTNlNGZiMjEwNmwyYmZmOjk6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE5bzpiZDg1NDkxOTdmNmM0YzUxMmFlNTBmMzMzZTA3MTI0MTcxOjJkYTk6YjA2NDE1ZmM2YTk0MjdiNGI1OTVhNjBiOTBmZmQxZTc5NDRmNTM2OGQ2ZTNiNTRhNTQ5NjZhYzk5ZDhmYjY5YzpvOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc58/statements/israeng030925.htm%2Fc=true=Tragically%20%23For%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpiZDg1NDkwOTdmNmM0YzUxMmFlNTBmMzMzZTA3MTI0MTcxOjZmMDVkMzExYmNiMjI1MWUyMzI1OGYxMDVlODk1ODYxNDk5MmpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrxx9d99o/o___.YXAzOnNmZHZuOmE6bzpiZDg1NDkxOTdmNmM0YzUxMmFlNTBmMzMzZTA3MTI0MTcxOlUxNTA6ZjkxMmIxMjM1Mnk2Njc4YTY2MGRmZGI5OGEzZGJiZjBkMGM4NjcxZlI3NkNzk5NmMzNmY2ZTNkMGI0N2FmODNlNzgwOlQ6Tg

Act Nuim

From: Frima Ackerhalt
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:33:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Frima Ackerhalt

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ronnie Schwartz
To: kaely_segarra@concentra.com; nurserich@nshcmedical.com; eseaux@mac.com; mgrzywinski@kemper.com; cmcvey@nationcmedical.com
Cc: Cataldo, Angela (BOS); Barbera, Alisa (BOS); Leslie, Samuel (BOS); CityClerk@; Board of Supervisors (BOS); CityAttorney; gregory.agnew@concentra.com; assemblymember.haney@assembly.ca.gov; Kelina.Pfeffer@mail.house.gov; Kevin.Kiley@asm.ca.gov; Kevin.Kiley@asm.ca.gov; Kevin.Kiley@asm.ca

From:	Mia Sardas
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 2:34:49 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Mia Sardas
Mia Sardas

Attachments:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-

of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkNTVmMTA3NjgzMTE0NmU0MzhjMDZkNWJlM2Q5OWRiMDo3OmIyMzI6MzllNWNiNzMxYWRiMTgwMjVkODU2MmUwMzQ0NjkwMjJhMWI1NmJhMWU3Mjc4NTc3Njc3YjBjMWVlZDY1ZGYzYTp0OkY6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpkNTVmMTA3NjgzMTE0NmU0MzhjMDZkNWJlM2Q5OWRiMDo3OjY0NDI6NjhjOWMyZTdhNGFiYjM3Nzg0ZmE1ZDJkNjkwN2QxMzdiNmY2NzUwMjY5NmViMmI3YzY1NzliNmI0YTJhMmExNDp0OkY6Tg
(4)
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(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6)
https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzpkNTVmMTA3NjgzMTE0NmU0MzhjMDZkNWJlM2Q5OWRiMDo3OjZlMDQ6N2YzNTA5MmMxNzZjZjEwNjgxNTU1YjU1YmRmMWI4YjAyNjQ1MDJjZTI0OTY1MmI4OTRiZGE0MTcxYTk2ODFjMzp0OkY6Tg

From: Leila Jaubert
To: karen_meyers@concentra.com; mcarroll@drakecrandall.com; pmayo@mayo.com; pmayo@pmayolaw.com; pmayo@primecrandall.com
Cc: Castillo, Angela (BOS); Epstein, Alice (BOS); Leila, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chan@mayo; spencer.adams@concentra.ca.gov; propertymanager.marina@concentra.ca.gov; Kristin.Pfeiffer@sen.ca.gov; Anna.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:34:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalid, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56fxNVYNg___.YXAzOnNmZHQyOmFiOmVjOkFkMTlfYjoxNDQxM2NhZWQ0NmM4NWFlZjMwZTEwYTIwOGI5MzdmNDk0ZTM4NGY1ZGQwNWQwNDNkM2I5ZjAyMGRmNDM4MTRiNjgwZTI1YTNlYzlmNzgwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEiIiIsInpvb3QiOiJGIV2HiYzAxNDEwNjNiNTk4NmIyNzYxYTE0OGQwZjI1YmNlNDQxM2I1YmVkMGQ5MTIyOGQwZjM2ZTNiZGQxMTRjOTA3MmNjNDM2YjNmMzBmZjY4YmMxNTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmEiIiIsInpvb3QiOiJGIV2HiYzAxNDEwNjNiNTk4NmIyNzYxYTE0OGQwZjI1YmVkMGQ5MTIyOGQwZjM2ZTNiZGQxMTRjOTA3MmNjNDM2YjNmMzBmZjY4YmMxNTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/thomas.asp___.YXAzOnNmZHQyOmFiOmVjOkFkMTlfYjoxNDQxM2NhZWQ0NmM4NWFlZjMwZTEwYTIwOGI5MzdmNDk0ZTM4NGY1ZGQwNTg2MjRlNDgxMjI1YmMyOGZmMzA2YTkwNTA2ZTkwNTA2ZTkwNTA2Z

From: Leila Jacobel
To: karen_meaney@concentra.com; nurserie@betterconvertical.com; peace.three.com; peacewithin@thrower.com; privacy@protectmedical.com
Cc: Cecilia, Angela (BOS); Jiménez, Alma (BOS); Leila, Daniel (BOS); Chan/Ortiz/Safai; Board of Supervisors (BOS); Chan/Ortiz/Safai; gregory.adams@concentra.com; gregorylumenthal.frames@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Greenwood@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:34:58 PM

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cc: Perea, City Council

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNIiNVV9g___.YXAzOnNmZHQwOmE6bzpmYmVxZWMxMjM5YWQ0MjU2ODc2ZjZlNzEyMmUzZTk4ODo3OjEzOEM0MjQ5ZGNlOWQ0NzI5MGQ5NTdlNWFlYjZlOTc0ZmM0NDI3MzVlNzM2ZWU1MDJhOTZmOHI6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmYmVxZWMxMjM2YmQ0MDU2ODc2ZjZlNzEyMmUzZ2M5ZjgxMWY3NTM0MTQ5ZTFiZjM0MzUyZWE4NGM3YTkwOTIwMTkyZTdl

From: Karin Ninburg
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:36:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karin Ninburg

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: deena feller
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:37:36 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deena Feller

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Nurit
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:38:18 PM

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cc: Press, City Council

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Nurit

From: Yoel Neman
To: karen_newton@concentra.com; corporatestaff@ptohcmedical.com; pmoore@cnpr.com; mayorpeltier@prosper.gov; mayor@cityofmedical.com
Cc: Carvalho, Angela (BOS); Espinoza, Alicia (BOS); Levin, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); Chan(mobile); jennifer.walker@sfgovtv.org; speechbymember.hoang@assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Alexis.Ferguson@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:38:34 PM

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6ONVY9g___.YXAzOmNmZHQxOmE6bzphbMZlYzY5ZTlhYzNjOTY1NzMwZTI3MjMxNGZkYjE5YzU5ZTJhYzNjOGM5NjY2NDYxYTNlNzk1ZiVkZiI2NWQ2Y2IwNGMwZTYxYjk5YTVwYzUxZDI0MDI2YmFkOTZiNDExOk6YE5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOmNmZHQyOmE6bzphbMZlYzY5ZTlhYzNlOWMwZTI3MjMxNGZkYjE5YzU5ZTJhYzNjOGU0MTRlYjQyYzBjMWQ0MjZlOTc1ODk0MzVhMjEzM2M3NjQ2MjRjODE1MWViYTYyZjhjZjcyNDpwOkY6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzphbMZlYzY5ZTlhYzM3OmIxMjk6Y2Q1OTImMmEwZDM5ZDI1YTI0MDQ4MmJlZWYzZTI1ODk0M2VhMjEzM2M3NjQ2MjRjODE1MWViYTYyZjhjZjcyNDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzphbMZlYzY5ZTlhYzNlOjo4ZGI6ZTIwOTkwMTY3MzI1OGZiMzYwMTk5MzI2ZGQ5OTIwZWZkYzE0ZTk2MjA5MzI5NjQ2MjRjODE1MWViYTYyZjhjZjcyNDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Yoel Neman

Sent from my iPhone

From: Mayor Pear
To: kashi_mayors@compuserve.com; mayor.ellis@cityofmarshall.com; mayor.@mac.com; mayor.walker@therange.com; mayor@cityofmarshall.com
Cc: Castillo, Angela (BOS); Ramirez, Alice (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@mac; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:40:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mayraw Par
A concerned citizen and tax payer

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVVg___.YXAzOnNmZHQ6OmFlOmE0NjcyNDQyNWU3MmMxMTlkODA4YzA3MTE3ZDVmZjA1NDo3OmRkMzY6MTNmMmMxMjZlZjA4YTAzNmM0NjY0ODpwOkY6ET
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20Israeli,19%2C000%20Palestinians%20terrorist%20attacks___.YXAzOnNmZHQ6OmE0ZmQyNWU3MmMxMTlkODA4YzA3MTE3ZDVmZjA1NDo3OmE0ZjU5ODE2ZmM2ZTk0NjA3NDU4ZGM3YTgxNWZmZmI5NTk3NTg3NmIxYjc4NWJkMWQ2YjQ2ZTkyMGI4NjBkOTgwOkY6ET
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQ6OmE0ZmRjOjNlNDQxN2U3MmMxMTlkODA4YzA2MTE3ZDVmZjA1NDo3OmRmNjY6M2YxNjI3NWYwZWI1OTI0OWE1ZjgxMzZkYjU1MDE5ZjMxMjU5MjE5ZjMxMjU5MmE1MWEyYTgwOkY6ET
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Joseph Cohen
To: karin_mayer@concentra.com; premera@bellevuemedical.comp; praise@cmgc.com; praise@cmgcbellevue.com; patricia@bellevuemedical.com
Cc: Calvillo, Angela (BOS); Brinkis, Alisa (BOS); Lurie, Daniel (BOS); ChenDaiD; Board of Supervisors (BOS); ChanMurray; ronald.adams@sfgov.org.ca.gov; groups@remember.hawaiilegislature.org.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisgruber@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:40:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

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From: Sigal Mitrani
To: karen_newton@concentra.com; corporatestaff@phicmedical.com; jobopp@cnpc.com; jobopportunities@cnpc.com; resume@phicmedical.com
Cc: Carroll, Angela (BOS); Gaetano, Alex (BOS); Levin, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Mayor); jeanette.wallace@pittsburgh.pa.gov; pawatchdog@pittsburgh.pa.gov; Kristy.Pfefferkorn@pwc.pa.gov; Alexis.Ferguson@pwc.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:41:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOmNmZ3IQcGVmOjFmZjM0NDFlZmEzOTBkN2RlMTQ4NTllNjZiOWM4MjMwZWmYmFkZTBhMWU5NzAyNjkyN2RhNTA1ZTcwZTBjMjM5YzQ2NzpwOlQ6Tg
:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%21:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZ3IQcGVmOjIzOGI5MzE5NjMzOWVhMzYzOTk0NjI2ZGE2ZWE0NjVjNGJmYTI4NjUzNTVjYTcxM2NkNjdlZmFmMDpwOlQ6Tg
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Regards,
Sigal

From: Mona Cohen
To: kami_newton@concentra.com; nurserel@petrinomedical.com; pwaus@mac.com; pwaunitdirector@gmail.com; privacy@petrinomedical.com
Cc: Cecilia, Angela (BOS); Jemina, Alina (BOS); Leila, Daniel (BOS); ChanSmith; Board of Supervisors (BOS); Chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:42:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mona Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bnpkYTU1ZDM4ZjIxZWU3ZTBkZTdkNmEwYjg4YmIxMTAwYzo3OjmwMzg5ZGZmZDFmNTQyNmFkYjI5NDhhMWMyMzk

From: Nadav Traeger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:42:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

Nadav Traeger

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Robin Rosenbaum
To: karen_mayor@concentra.com; nursepractitioner@medical.com; employee@mail.com; manageability@blogger.com; employee@patientmedical.com
Cc: Carlotta_Angeles_dds@; Espinoza_Alma_dds@; Leiva_Daniel_cfo@; Chan@gmail; Board of Supervisors_dds@; Chan@gmail; employee_appeal@parents-ca.gov; assemblymember_harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:43:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robin Rosenbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzoxZDg6OTM4OTFmYTBkYzM1OWEwZGUxMDI0NDVjYWEwYzo3OjI3NGVjZjk5ZGYzNzNmU1ZjA3NGVjZjk5ZGYzNzNmU1ZjA3NGVjZjk5ZGYzNzNmU1ZjA

From: eli.ellis@icloud.com
To: karen_newton@concentra.com; customer@patientcare@aol.com; amazon@mail.com; empowerment@discover.com; minority@patientcare@aol.com
Cc: [Cataldo, Angela (SEN)](); [Kamlarz, Alina (SEN)](); [Lesko, Hannah (SEN)](); [Chan@sen](); [Board.of.Supervisors (BOS)](); [Chan@sen](); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Wells@mail.ca.gov; Anna.Caramello@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:44:15 PM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmFiOjgxmMWYmODgxZDBiMGUyODQ0NWYyYzI3NTc1OGFjZjo3OmM1MjI0NDZiMZBmYmYxOTZkYjI2ZWRkYTE2NjE3YjY1ZWNlTkwZWYxYmMTk3ZmRkOWYxNTYxYTY4OTlhMTY4ETkxNjpwcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQcOmFiOjgxmMWYmODgxZDBiMGUyODQ0NWYyYzI3NTc1OGFjZjoyZDo3OjM5NGY6NzMxZjY2NDA1MWJlNDBhMmgyODM2ZTBkOGNhMjMyMGE4YWQ3NGU4OWIyYTM5ZDUyZDRlOGZjZDo3OjkxMTBlNDE4ZGMMmE1M2ZjZmI1YjFmNzE3OTBhNWUxOGJjMzUwMDU2MTBlOWIwMTcyYjJjMGU1NTg5NzQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ctheel,19%2C000%20wegeanst%20Palestinian%20terrorist%20attacks.s___.YXAzOnNmZHQcOmFiOjgxmMWYmODgxZDBiMGUyODQ0NWYyYzI3NTc1OGFjZjoyZDo3OjkxMTBlNDE4ZGJlMjMmE1M2ZjZmI1YjFmNzE3OTBhNWUxOGJjMzUwMDU2MTBlOWIwMTcyYjJjMGU1NTg5NzQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQcOmFiOjgxmMWYmODgxZDBiMGUyODQ0NWYyYzI3NTc1OGFjZjo2OjI4MTc4YTUyMGE4NzhkMzg5YjI4MjE1YjZlZTk5MTY2Mm6J2lGZjlZGJ2MWYxNmI3MDQ4NTcxZDkzNmNkZTk4ZTk5ZE3MzIm2GJmOTgwOlE6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99oo___.YXAzOnNmZHQcOmFiOjgxmMWYmODgxZDBiMGUyODQ0NWYyYzI3NTc1OGFjZjkxZDo3OjI4MTc4YTUyMGE4NzhkMzg5YjI4MjE1YWZGZDJlZTM5MTUwZTBkOGJmZWRmNDE3ZGVlYjA5NzBlZGVlMzZmYjY4MGU2MTgwOlQ6Tg

Elaine Friedlin
Bring Them Home Now
Please excuse any spelling, grammatical, and autocorrect errors. Sent from my iPhone.

From: Joseph Resnikoff
To: karen_swanson@concentra.com; susannah@wilsonmedical.com; simone@rose.com; maryanne@glossgar.com; maryah@valorimedical.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alicia (BOS); Lewis, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@; senator_wiener@sanate.ca.gov; speaker@assembly.ca.gov; Kristin.Pfeffer@gov.ca.gov; Kevin.Fitzpatrick@sen.ca.gov
Subject: Inappropriate Terrorism Symbolism Worn by Healthcare Professional
Date: Tuesday, January 28, 2025 2:45:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzCnNmZHOxOmE0bzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjhhNzI4NGVmYTkzMzdmZGJlMDdiMDNlYmYzOWQ1NGMwNjRlMmE5MTE3YWJkYzdmMjEzNGM4ZWQ3YjI0MTU1MmMwOTI0ZjgzeGkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tZVVNg___.YXAzCnNmZHOxOmE0bzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjE0NjU4MmIwYzYwNjMxZmQwMDhmYzY1NTVlZjBmNZTAzNDg3NGYxMTNiNWI5NzJjZjYwMGFjMjJiZGUxYTpvOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyCmFibzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjNmY2JlNGY1MDI1NzI2NGY1YjU0MmQ2NGY1MDY0MzNhMjU0OWI1OTIwMTZjOTI5ZWIkNWZjNWU5NzJjZjYwMGFjMjJiZGUxYTpvOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpg/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyCmFibzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjUwNDk6YjJhZTU4NGFhOTMxYmhhN2NlNjYxYTE1ZWExNmYyNzFkYTg0N2Q5ZjRlZjMyZWViYjFhZjY4N2I4MGQ2ODQ1NTpvOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anesthesiology.ucsf.edu/20th_century/human.asp___.YXAzCnNmZHQyCmFibzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjNlOGU0MzI2NmE0ZmM2NjA2NzI5OTI3NDQwZGE1NWI2NjY1YzY4YTIxNTEzMGU3OWY3NmEzZDI3YTI5OTpvOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvfkd9vo___.YXAzCnNmZHQyCmFibzowM2M4YTBiNjA4ZmNmMDhmMDhmMTI4OWI3NDYzYTk3NzoyOjNiYzI2ZmE0ZjA3NzhmOTM2NDkwZGRmYWE2ZjJiNGQwOTlhZDYyODFlNTBlNDg1NTQ5OWQ3NmI3YTcyMWI5OWM3ZmU5NzNiMzgzeGkY6Tg

Joe Resnikoff

From: betsy.block@icloud.com
To: karen_mayor@sonomacity.com; supervisor@petalumacapital.com; steve.rabinowitz@mail.house.gov; maryann.hilliard@mail.house.gov; mayor@petalumacapital.com
Cc: Cabello, Angela (BOS); Gerbosa, Alina (BOS); Leite, Daniel (BOS); Chan,Emily; Board of Supervisors (BOS); Chamberlain, Jeanette; jeanette.adams@sonoma-co.gov; assemblymember.harvey@assembly.ca.gov; Kerrie.Pfefferkorn@sen.ca.gov; Aileen.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:46:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OmGQ0NzY0YTY2ZmVjOTA2MmM4NmYxZTZiNTkwY2JkZDQ1MTY1YmpZTVmYTJlMzUyMjZiNDcyYmZlZTY1MTc1NzkxYjIzNDQxYTI1OTkzOWU3YTc2YmRiMTFmNjgwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZX6OVUVNg___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OjkzZDA0OGQyOThjOWMwYWVkZTE2MjMyNmVmY2Y5MzI0YjY1YjcxNjQ4ODhlYjUxNjY5ODdhlkZGI4MmxQ1YjQ2OTBlMjg0ZjZjpwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OjkzZDA0OGQyOThjOWMwYWVkZTE2MjMyNmVmY2Y5MzI0YjY1YjcxNjQ4ODhlYjUxNjY5ODdhlkZGI4MmxQ1YjQ2OTBlMjg0ZjZjpwOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OmIyZTE0MWVmYmM2MjI0ZlBkNmRkMTc4NTZlZGZiYjM2NDcyYmZlZTY1MTc1NzkxYjIzNDQxYTI1OTkzOWU3YTc2YmRiMTFmNjgwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OjI0YjA4ZjA2ZjU2YjZjZmEyZjY2YWYwN2VlMzk1ZDQ4MTA4NGY4MTNmOTY1OTk2MzBkZDQ4MTA4NGQ2NmI5MmFiOGI5NDgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAuCm5mZHQcOmEIIbogsMzEwYWYxOWUwODlmYjAxNTkxZWRiNGNiMDdlOGIzNDc3OjZlMTY5ZWJlMTOxNWY3NWZiY2U3NTFkN2ZmMjI1YjE4NDhiNzE1NTlmYzZiOTEwOjE6YjpwOlB3Tg

Betsy Block

From: Malka Goldan
To: karen_newman@concentra.com; nursing@hotlinemedical.com; pressoffice@aol.com; mayorwalsh@boston.gov; mayor@hotlinemedical.com
Cc: Cecilia, Angela (BOS); Epstein, Alida (BOS); Leite, Daniel (BOS); Chan(Ind); Board of Supervisors (BOS); Chan@boma; network.admin@concentra.com; supportcenter.henry@nexamedix.ca.gov; support@concentra.com; Kristy.Pfefferkorn@aol.com; Alexis.Fitzgerald@aol.com
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:46:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQzOmE6bzo6YjgxZDA5ZDdhNWRmMmMyMzc4NDQ3MDM2NGNjYjZjA5YzoxOjE3ZTAyZjFkZGU5ZTQ5YjZkOWZhZWIyMWIkYjBlNzEwYjkzZTNlZlIfmZGk4MWMzNS0wNmIjNTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVcY&g___.YXAzOnNmZHQzOmE6bzo6YjgxZDA5ZDdhNWRmMmMyMzc4NDQ3MDM2NGNjYjZjA5YzoxOlmd1YjM2ZjQxgxYZDkZTM5ZTYyZGM5YjQxOlJlMTU1YjM4ZDhkYTk3NCJfJMzE1ZjdiYjAxNjQ2NmE4YjZjZGM5YjQxOkJlMTUxM

From: r moadel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Muftia Khalil: Antisemitic Symbolism Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:47:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Renee Moadel MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Jesse
To: keith_rowley@toronto.ngo; personnel@retiremedical.com; press@cfrap.com; marcoen4him@cooper.mail; marcel@retiremedical.com
Cc: Calvillo, Angela (BOS); Ezenwa, Ahsa (BOS); Lynn, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrip.ney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:47:55 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8i6NVUNg___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST
(5) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrvfn99vo___.YXAuOm9mZHQyOmE6bzoxNmQ3ZTI3NjdlMzY1YzcyZjNhYWI3MDcxNjQzNWE0NjQ3OWI5NzI2NDk3MWI2YjNiNTZmMTU2NTAwMTE3OTlhZmZlMGI1OTFlNzc0ODQ1NzFkYzlkNjgwOlQ6ST

Sent from my iPhone
Jesse Rosenbaum

From: Sarah Wald
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: partisan political symbols worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:48:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sarah Wald

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Outlook for Android

From: Susan Weintrob
To: kathy_swann@concentra.com, jocelyn@doctorsmedical.com, angela@bmg.com, marcus@doctorsmedical.com, malcolm@doctorsmedical.com
Cc: Cataldo, Angelo (BOS), Santana, Alex (BOS), Leslie, Daniel (BOS), Churchill, Brandi (Superintendent) (BOS), Chaudronnay, senator.wilson@senate.ca.gov, assemblymember.haney@assembly.ca.gov, kristin.lfletcher@sen.ca.gov, Anna.Caballero@sen.ca.gov
Subject: Disturbing and inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:48:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently hanssed from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employeees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latinos, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892656___.YXAuOnNzZHQvOnoIBhanZGMxMzGI0OTNiOTMxMjVlZWJkYmI0YzM0ZmFmMTo3OmE5NzVlMDBmZjE5NzVkMTUwZTY5YzA3ZTc4MTUwZTY5YzA3ZTc4MTUwZTY5YzA3ZTc4M

From: Rebecca Auerbach
To: kevin_newton@concentra.com; mcleary@sheltermedical.com; wayne.ritman.com; mayorwilson@toronto.com; mtracy@sheltermedical.com
Cc: Cavallo, Angelo (MCI); Bonisteel, Alice (MCI); Leslie, Daniel (MCI); Chan-Kent, Jeff; Board of Supervisors (BOS); Chakrabarty, Akshaya; akshaya.patel@toronto.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Ellefsrud@sen.ca.gov; Kevin.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:49:10 PM

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Sincerely,

Rebecca Gilbert

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl60NV5Ng___.YXAzOnNmZHQxOmE6bzo4MzY4ODhkMGFiMzRlNmQ4MTYyYmZiMDgwZDI0Mzo3YjoiOmp3ZXdXZXJvOnNDc6ZTA5YzY4ZjY5YmNlOWE2ZNTBkZmJmMTQ2NjBmOlO3ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo4MzY4ODhkMGFiMzRlNmQ4MTYyYmZiMDgwZDI0Mzo3YjoiOjhjMzg6MjdhNjEwN2MzNTcyOiDAzZGMxMTNkOGM3NjI1NjEzMjFiYWM5MjQ1MDMyOWUyY2FmYmY4MWM2MjdmZTYyZjM3OTgwOlQ3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20few%20people%2Ckind,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo4MzY4ODhkMGFiMzRlNmQ4MTYyYmZiMDgwZDI0Mzo3YjoiOjE2ZWMtMGZlTkwYmJhYThiZCY3OTE5MWYwZGZiM2U1YjZhNDk1ZDVmZTkxMzIyMjk4YjljMGVkMGYwYmJjYWNhMTBmYWMzYTpwOlQ5ETg
(4) https://url.avanan.click/v2/r01/___https://royalsun.lmu.yale.edu/20th_century/human.asp___.YXAzOnNmZHQxOmE6bzo4MzY4ODhkMGFiMzRlNmQ4MTYyYmZiMDgwZDI0Mzo3YjoiOjQ2OGNmYlk0YzNmNTE2YjQ1MDY5NjZhZTk2YmExYjc3MzM2ZTkwYzg2NzI4YTZmZDMzU1YjZhNDk1ZDVmZTkxMzIyMjk4YjljMGVkMGJmYWM2MjdmZTYyZjM3OTgwOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9vo___.YXAzOnNmZHQxOmE6bzo4MzY4ODhkMGFiMzRlNmQ4MTYyYmZiMDgwZDI0Mzo3YjoiOjBkN2E0MDI5OTNlMzRkNmU1NmFlNzNiOjNlMDIwMzUyMGY5ZmI0MDg4Y2NlOWU1MTcxNTVjMDMwZTdkODQwOlQ3ETg

Sent from my iPhone

From: Dana Smith
To: laura_swanson@concentra.com; concentra@mylescmedical.com; jobs@cfhmg.com; mayoandson@hotmail.com; concentra@bakkermedical.com
Cc: Carrillo, Augusta (BOS); Jiménez, Alicia (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); Clerk@sfgov; peterjin.wang@sfgov.org.gov; waynelumentaler.hogwall@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonteneau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:50:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZHQ:aGmE0ozoxMWE5ZjUzMzMyZGNhMDNkYjo4MjI0NzdlYzI0YTk1YzoxMGGMi0ZlQ1NlN0MxYjNhZjo4MTZjOTJlODI2ZmNlOTQ1cXYTYwGGZlMDdiYjgwNjZoxNjk5ZGViNzo6MzMxNGIxZGIwOk
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVVNvg___.YXAuOnNmZHQ:aGmE0ozoxMWE5ZjUzMzMyZGNhMDNkYjo4MjBlNzNlYzI0YTk1YzoxMmU2NTM4NDI5ZjNkOTU0ZDE4MGZkOTk2OjA4MjM6ZmE0ZjU0YzI4MmMwOk
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQ:aGmE0ozoxMWE5ZjUzMzMyZGNhMDNkYjo4MjBkNzFlYzI0YTk1YjoxMGM5Y2E5MmAwNmQzMzU3YjBlOWRlMDVkOTAyNjE5ZmM3M2IwMGNlYmVkYzAzNWIkYjg1ODgwOkY6ETg
(3)https://url.avanan.click/v2/r01/___https://www.nn.org/webcast/jgs/58/statements/cleareng030925.htm%23:~:text=Tragically%2C%22for%20those%20people%20and,IS%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQ:aGmE0ozoxMWE5ZjUzMzMyZGNhMDNkYjo4MjBkNzFlYzI0YTk1YjoxMGM5Y2E2NzY0OTJjOTc0YmM0MTBkMDI0MGMzMDNTExY2RkZWQ4OEE5YWNkNjE5NGFlNDIzMzI2ZWMyNzcxZDVjMTgwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQ:aGmE0ozoxMWE5ZjUzMzMyZGNhMDNkYjo4MjBkNzFlYzI0YTk1YjoxNTcwOGY5YTNlZmRkZWIxNDI0NzMzMjE2YTZkZjFiNWE0MzhkNmI1ZTU1NzNiNzE1ZmI0NzM4NTZlZmI0NzM4NTZlZmI0NzM4NTZl

From: Naomi Levinson
To: kevin_mowat@ontariompp.com; premier@ontario.ca; minister@ontario.ca; mpp.wong@ontariompp.com; mpp.sarkaria@ontariompp.com; mpp.pang@ontariompp.com
Cc: Calvillo, Roberto (BOS); Ramezay, Alisa (BOS); Lamb, Deirdre (BOS); CityClerk; Board of Supervisors (BOS); chairperson; director.adrian@dcnonline.ca.gov; expertsystemsbar.harvey@dcnonline.ca.gov; kristy.Pfeiffer-kuno@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:52:13 PM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fpeople_vignette___.YXAzOnNmZHJoYzOnOjEhozoxZmNkNjk3ZWOzN2U3ZGZlOGFkMDMwNTc5YjBhMTIyZTo3OjgwOTdlMDM0NTc5YjBhMTIyZTo6NmQyY2E5OGNmOTdlMDM0NTc5YjBhMTIyZTo6MjA1NTc1NTYtOGU1ZWEzMjk1NTc1NTYtOGU1eMGZlMzMzYzNDg4MTI4ZDU1YmJiZjM1ZDE1OTNkNWIxOiDBhNjVjYTc1YjQwYzA2QjYzAwMTlkNDJiMGQ1OTBkZTNlNWFkOiDY1NjE5NmRmMDE0ODgwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2C%206%20of%20his%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHJoYzOnOjEhozoxZmNkNjk3ZWOzN2U3ZGZlOGFkMDMwNTc5YjBhMTIyZTo3OjYyMDUlZDkxZWU2ODUwMTIwZmM4OTVkYzA1YTQ3MWYyM2Q2YzAwMTlkNDJiMGQ1OTBkZTNlNWFkOiDY1NjE5NmRmMDE0ODQwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://royalan.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHJoYzOnOjEhozoxZmNkNjk3ZWOzN2U3ZGZlOGFkMDMwNTc5YjBhMTIyZTo3OjI4OlNDqlLZDI2NTFkNDE4ODI0YmNjZGFkMTY5YTYyZjk4YzA3ZjE3M2M5ZjdmODk2ZTlqZmNmOTYmOWM4NWYmOTgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lxo___.YXAzOnNmZHJoYzOnOjEhozoxZmNkNjk3ZWOzN2U3ZGZlOGFkMDMwNTc5YjBhMTIyZTo3OmJlNGI2OjVlNjIyNzQ3ODdkNTImMDUwZTE4OGYzMTUwNjZkMzE4MTI0NTE3MmI1M4I4MmYyMTk4YTMwOTUwNmEwOTg4ZTptOlOETg

Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Pioneer Hill Concentra
Date: Tuesday, January 28, 2025 2:52:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Khatereh kashani

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0OmE3MDdiZDhhMjZkZWZiYjNkNzM3MDQ2MWRkODU4ZmZlYTo3OjhlYTA6ODc1YTc4NWE5YzI0MDc4ZTZmNjM5MTU0MzE2ZTBmYTMxMjBmNzQ0MTA1NDg0OkY6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6sNVVNg___.YXAzOnNmZHQyOmE0OmE3MDdiZDhhMjZkZWZiYjNkNzM3MDQ2MWRkODU4ZmZlYTo3OjNmMwNzRkZiE0ZjRhMTQ2NDMxMTlmZjVkMDNjNDk3OTg2ZTUyNGE1ZWVlYTAwZTlkZjc3Y2Q1YTkyNTBmM2I4MDg0OkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27sgoogle_vignette___.YXAzOnNmZHQyOmE0OmE3MDdiZDhhMjZkZWZiYjNkNzM3MDQ2MWRkODU4ZmZlYTo3OjJjZjgzZDI0MTQ2NDMxMTIxOGVmMWU1YTEwODE4MzA2YjE0NzNlZGY1YmQ6ETg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arasingli030925.htm%2523:~:text=Tragically%2C%20for%20the%20people%2Ofound,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE0OmE3MDdiZDhhMjZkZWZiYjNkNzM3MDQ2MWRkODU4ZmZlYTo3OjRjYzU0ZGWRlYmFjZDI0NjU4NmZjZjUwMDM1OGNmMWE2ZWE1MGExZDYwYzMyODU3ZTUxNDcxODY5MjU1MzRlMWI1MjJiYzp0OkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0OmE3MDdiZDhhMjZkZWZiYjNkNzM3MDQ2MWRkODU4ZmZlYTo3OjNmEwZDk0YTE3OTc5NjY1MTNlNDEyYTYxZmM5YjI2ZWY0NWU0N2E0ZDk2Hy1zRkNhcgN5MzRkMDI1MmNlMDU0MmM5OTk0MmM5OTk0MmM5OTk

From: Leora Rimon
To: kasey_newton@concentra.com; mmorris@theharmonyfund.com; pmyers@hrsa.gov; mmcmahon@theregus.com; rmarvin@patientmedical.com
Cc: Oakville, Augusta (BOS); Ramirez, Alicia (BOS); Leslie, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Chairman@; amanda.adams@parents.rs.gov; pressinfo@parentsbeyond.org; Kevin.Pfeffer@mail.rs.gov; Anna.Fogarasi@mail.rs.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:56:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bnphOTgyYjUwZjU5MDQ3NzFlNWY3YWVmYTM1NzEzMTllYzo3Q5NjZlM0NmZlNDI2AMzM2YWFmNmVmYjk3YTBmMWNlYTJkNDcxMDQxNjE2ODI0OTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cFJ6iNVcY#g=___.YXAzOnNmZHQyOmE6bnphOTgyYjUwZjU5MDQ3NzFlNWY3YWVmYTM1NzEzMTllYzo3Q5NjZlM0NmZlNDI2AMzM2YWFmNmVmYjk3YTBmMWNlYTJkNDcxMDQxNjE2ODI0OTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQyOmE6bnphOTgyYjUwZjU5MDQ3NzFlNWY3YWVmYTM1NzEzMTlYzo3QjkxYTM4ZjcyNzZlZTY3NTE2M2Y0NDY2N2JjZGVhNDM2ZZgp1ODVlNTRjOWNmYjQ2ZGY2Nz

From: Amy Price
To: kevin_mancuso@toronto.ca; mayorjohntory@outlook.com; gmaughan@rogers.com; mayorpoddesk@toronto.ca; mayorjohntory@outlook.com
Cc: Cabral, Angelo (BOI); Kenney, Alta (BOI); Leiba, Daniel (BOI); Clerk@all; Board of Supervisors (BOS); Quastcomm; jessica.ashton@ontario.ca.gov; josephsmember.hanev@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:55:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Amy Price

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68955366___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOmM4NDQ6YTVmNjI0NzFkYzk3NDZmOTE5NzU3NjkzZmJmNGI5ZDk3OGE3M2ZlOTM3M2I5ZWJkMTc5NjU3NjVjODpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZJ6tOVYNg___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOmM3NTc6MTU3MDY1MzBkZWE2NTZiMDc0MmxiOmY1YjE5NTE6ZTcxNmIyYzIwMmRkMjhjNDRmYjU1ZjE5YjYzZWU3MmE2ODY4YzM5MjgwMTBkMGZlZTM5OWEyNzI2ZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOjU0NTE6ZTcxNmIyYzIwMmRkMjhjNDRmYjU1ZjE5YjYzZWU3MmE2ODY4YzM5MjgwMTBkMGZlZTM5OWEyNzI2ZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%2Cand,19%2C000%20hotpotato%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOmU3OmY1YzY5YWEzMmZlMTdlOWIxZjMxZDQ2ZWRkYzUyZDM5NTk1YmZmMjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOjEwYWI6ZmMwMjQ3M2EzZTI5YTUyZmYxZmYxYzdkYZZjMjUxMjVmNTAwZTlhNjgwOl0ZpYZGRiMDQ2NjI5ZGRlZGVjNDgxMTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day.': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx2ekxv5df9o___.YXAuCm5mZHQyOmFiboxs3MGNkYTlhMTgzZGUyMTcxODY3MDdkZWE2MTZiMDc0MmxiOjBmNzk6MWJkMmY5YjI0YzI1ZjI0ZDM3A5OlDAxMWMyYzY3YzYxMzU0NGZiMzIzOTgxMzI0NGU6MDMyNWE3OGRhYWFiMWI5ZGpwOlQ6Tg

From: Ruth Harrison
To: karen_newman@concentra.com; customer@centuryhospital.com; pmoore@tmpr.com; mary.watkins@tmpr.com; mayor@seattlemedical.com
Cc: Caturbo, Angela (BOS); Jennings, Alicia (BOS); Lewis, Daniel (MOR); Chan@atg.wa.gov; Board of Supervisors (BOS); Citycouncil@seattle.gov; geriatric.patient@seattle.va.gov; assemblymember.fosque@assembly.ca.gov; Krista.Pfeffer@mail.house.gov; Kelvin.Peterson@mail.house.gov
Subject: Urgent Concern: INAPPROPRIATE Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, Ruth A Harrison

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo4NzgxNTEwYzdkOTUwOGNhMmZmMDkxY2I3MGYxZmFyODo5OAA4Nzc6YTU0MWI1ZNTJmNGZiNGVkYTI3YTE1Mn2mYjI0ZmI4MzA3ODY3NWI0ZGI4MzA3OTYwMmY0ZjoxMDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ66XVVYg___.YXAzOnNmZHDxOmE6bzo4NzgxNTEyYzdkOTUwOGNhMmZmMDkxY2I3MGYxZmFyOjo3OmM5YzZmNjY2MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg2OTBhMTgwZDI3ZjE2ZWY1MTg6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE5bzo6Nzg1NTcxYjdhOTUwOGNhMzZmMDkzY2QyMGYxZmEyODo3OjFlOWI5ZWU5YjNlNWI1ZGZlYjEwNTBmZTA4ZjNlMGQyYWZiN2FkMGY0NjRhMDQxNTU3ZDE3NDA5MDlkZTBrYzA5ODQ1YjgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.ucl.org/website/gu/5b/statements/nxtemp030925.html%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQyOmE6bzo4NzgzNTcxYjdhOTUwOGNhMzZmMDkzY2QxMGYxZmEyODo3OjgyZGY6ZGU2ZjI5NmZiOTFkZWEzMDI4ZmM0YzI0NmNlOkZtMTU3NWY2MTQ0YzI2ZjcI0MjczZDAzZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ehfc/28th_century/button.asp___.YXAzOnNmZHQxOmE6bzo4NzgzNTEyYzdkOTUwOGNhMzZmMDkzY2QxMGYxZmEyOjo3OmQ1NzBlOGI2MzM2NDBhNTcxOGZiZWM2MGI2MmM3NjE4OTk0OTk4ZjE4MjgxNGE4MTg4ZmM0YzI4MzNlOjo6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvw3t09vo___.YXAzOnNmZHQxOmE6bzo4NTcxYjdhOTUwOGNhMmZmMDkzY2NmMGYxZmExOlo3OjIxZGU0OTkwZTIxYWMyMmg4YTVmYWUxNjFlNjgxYjZkOWJlOGcBNDImMDI2ZDM5OWYwYzAtNDBhY2EzYTk2ZmU1MWUxMmgwOkY6Tg

From: Gina Lacy
To: karen_newton@toronto.ca; mayoral@stellamcartney.com; mayor@ford.com; mayorpoll@toronto.ca; mayoral@stellamedical.com
Cc: Calvillo, Angela (BOS); Bonilla, Alba (BOS); Leiva, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Councilmmg; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimia.Eigavand@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:56:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHOzOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OTg2Yzo6ZWEzMzZlNmNlZjAwZmZjYzY0ZDY4MDE1ZjZlOD0MGO3NzA3YT1wcOlOl5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc0g___.YXAzOmNmZHOzOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OTg2Yzo6NmM2NzE2NTI2ZDc3YjAxMjdlZjQ3OTI2ZGc3YjAwZjdlZjQ3OTI2ZGc3YjAxMjAzMjhjNWY3YjU1OTgyk3Yy0zMzE5NTI2ZDc3YjAwZjdlZjQ3OTI2ZGc3YjAxMjAzMjhjNWY3YjU1OTgyk3Yy0zMzE5NTI2ZDc3YjAwZjdlZjQ3OTI2ZGc3YjAxMjAzMjhjNWY3YjU1OTgyk3Yy0zMzE5NTI2ZDc3YjAwZjdlZjQ3OTI2ZGc3YjAxMjAzMjhjNWY3YjU1OTgyk3Yy0zMzE5NTI2ZDc3YjAwZjdlZjQ3OTI2ZGc7Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OjMwMTg5NjBlNDM4OGRmNGU0MjFiOWRjMTUxNjE2NDMxNmRlNDk3NmYwNTU0MWYzNzY0ZWZkNmRjODgxNzhkNjI4OTk3YTpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranmg030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OjIwOGM0NWI3OTBkNDBkYzFkYjI4NWRjNzM0ZWY1YzI5MWU1ZTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHOzOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OmIwZGZkMjg5ZTkxMmYyMDhoZjg5MjM1OTM1ZjNmMWY4MmM0NjNlMDJlZWM2ZTRlZmZhNzgwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvx5d99o.___.YXAzOnNmZHQyOmE6bzpkZGVjMjBhNWFiZmM0MDQyZGY4NzI5MmNlYWVkNjk1ZDo3OjdkMTk0N2M4Y2RkNzBhMzI3YzFiZTBkYTOzMN2h0MTljMGU3ODGE4NzgzZGRmMDJhNDhhNzMxY2Y1Yzkz0TYxYjY1YzgwcOlOl5Tg

Best,

Gina Antebi

From: Batsheva Katz
To: karen_newman@concentra.com; mahendra@palisadesmedical.com; pmoon@bmpc.com; mmcwatters@bergen.com; pmarvin@palisadesmedical.com
Cc: Calcutta, Angela (BOS); Espinoza, Alicia (BOS); Leiva, Daniel (BOS); Chan(Ext)@; Board of Supervisors (BOS); Chanmingway; gonzalez.alanna@governor.nj.gov; powerofyourvoice.hoboken@gmail.com; Kenny.Pfefferkorn@leg.state.nj.gov; Assm.Freiman@leg.state.nj.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:57:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Batsheva Katz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOnNmZHQcOmE6IzqubMGIxNGM4OTJmODVlNmRmNmEzN2Y0YWU5MWJiNzc2YzoJOmY2Nzk5OGUyOTdlZmUwMzI4MjM4MzYzLyZWG5ZlhZmNhOTQ5YjA5YTUxZiI5NTcwZTI5YTgxZWZkMGVlNzQ0ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ66iVVNg___.YXAzOnNmZHQcOmE6IzqubMGIxNGM1OTJmOTI5YjNmZmNmEzN2Y0YWU5MWJiNzc2YzoJOmE5ZDI0NDk5ZjU3NDc4NmEzN2Y0YWU5MWJiNzc2YzpIMjA1YzM0ZTk4ZDM2ZGUyN2U1ZDM4MzI3MjhkMDpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQcOmE6IzqubMGIxNGM1OTJmODVjNmRmNmEzN2Y0YWU5MWJiNzc2YzoJOjI3MjU0ZDI4NmI0Mjk1MWFlNzMxNjJmMmZkZGEyMDE0NjIxYzU4NmIzYzMyYWJhYjM1YzkyZDM2ZGUyN2U1ZMzIzMjdkMjM2Fk4mIzYzMyYWJhYjM1YzkyZDM2ZGUyN2U1ZWMwYTIzMDJjNzhhNDMyM2Fk4mIzJmNTZhNmI0ZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58sixteenth/jcsxmpgl300251.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQcOmE6IzqubMGIxNGM1OTJmODVjNmRmNmEzN2Y0YWU5MWJiNzc2YzoJOjk2YjE3MjU0MmIwYTZjMWIxYjk1ZWM0ewYTIzMDQyNzhkNDMyM2FkMzJmNTZhNmI0ZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/30th_century/human_nat___.YXAzOnNmZHQcOmE6IzqubMGIxNGM1OTJmODVjNmRmNmEzN2Y0YWU5MWJiNzc2YzoJOjdMDc4XzU0ZDk2ZjRmOWJkZGIwZjQzZGMxZjQ2ZGMxZjQ2ZGMxZjQ2

From: Robin Croado
To: karin_swarts@concentra.com; jmreyes@tetracmedical.com; pgrant@mac.com; marcopolokyle@hotmail.com; marcos@tetracmedical.com
Cc: Calvillo, Artemis (BOS); Ignacio, Alisa (BOS); Lurie, Daniel (BOS); ChenStaff; Board of Supervisors (BOS); Chanlatmorse; ericalyn.warren@ttuhsc.ca.gov; governorwmorse.harvardlawweekly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esquivel@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 2:37:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robin Croado

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjOxMDk3NmRhNjQ0MGMxOTQwZjhhMTo3OjdkNzY5ZWVmMmUxMzM2NWQ5OWNhOWVlNz-5OWMxNDMxYWY5Mi1i2tYxZGM3ODdoOTI3N2M0ZTkzNWYxODMo2WOwY2O1MDpwOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-FJ6SNVYNg___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjOxMDk3NmRhNjQ0MGMxOTQwZjhhMTo3OjhhNzN2ZWE4YWZlYzNhZmEwYjk3MmIyNDYxYTM2YjUzNjAyOGFmYjVhNzllYzpwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjOxMDk3NmRhNjQ0MGMxOTQwZjhhMTo3OnNhMDA0NjZmZGFjMmMzOTI0ZmE4MDNlOGE5YjQ3NGY5YzBiNzdkYjk3MmIyNDYxYTM2YjUzNjAyOGFmYjVhNzllYzpwOlQ6ITg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gsa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjQyMDk3NmRhNjQ0MGMxOTQwZjhhMTo3OmI1NmU0M2JlNzZmNiMjE3YjFkOWEwY2FlZjVjMjQ5NGE1ZTI3ZDA0MjBhNmFhMjgzZjJhMjgxNzA0MDc1MzBhZTg0ZWZhMTpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjOxMDk3NmRhNjQ0MGMyOTOwZjhhMTo3OmUzNDI0OTAzOTdlNTgxYzUzZGIwNjg1YTI5NzEwMDg2MzO0NTJiMDEwODE5YjU2NmUxZWEwNTAzMmRlNTpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day': Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAuOnNmZHQvOmE6bzoyZTRjYzM3YTlxNjOxMDk3NmRhNjQ0MGMyOTOwZjhhMTo3OjE0NDE5NmE0MjU5ZGJkNjVmYzVjNmUxYjcwZjE5MTMzZTdlN2FlZWYyMzMwZjY2OWI4NDE0YmIxZDpwOlQ6ITg

Robin Croado

From: JUDITH BRENNER
To: kelly_newton@concentra.com; permanente@nelsonmedical.com; pmarvel@mpc.com; marcopolom@hotmail.com; marvel@nelsonmedical.com
Cc: Calvillo, Angela (BOS); Ezenwa, Ana (BOS); Lane, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrainer; senator.wiener@senate.ca.gov; governornewsom.harvey@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judith Brenner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993166___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdiZjo3OTdjZmM2OTk4NGYyMGNkNDkxNGU4ZWYxMTFiOTFiMDU5ZGW3MzMDmwOlOOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVV9g___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdiZjo3OTdjZmM2OTk4NGYyMGNkNDkxNGU4ZWYxMTFiOTFiMDU5ZGW3MzMDmwOlOOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_signature___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdiZjo3OTExYWY0NTdiMDU4YjFmNTNhNmFiMGZmOTkwNmVkYTc4NDE2Mmd14Y2MyYjE1Nzc2M2IzN2M4MTk1MjEwZDEzMWU3NjE3ZgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpt/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdjZjo3OTg0OGE0MWEzMDE4MDExZTVkMjc4ZjJhMjM5NTQ1OGQzNzNlNDgwNWY2YTE4MGQzZTQ1OGIzNzJlOTRkMGFiMjBhYTk2ZDgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://canadun.law.wide.edu/20th_century/human_rights___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdiZjo3OGI4MjE4OTk2ZTQyMGVhMmE4OWZkYmZlZWM4ZGQzZTQ1OGIzNGJlOTRkMGFiMjBhYTk2ZDIwcFZmGRkMGI3MzBhYTk2ZDgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w4xvz9d99o___.YXAuOm5mcZHOxOmFiIhqxhNjQyNmRlNzFhMTNkYWQ2ZGIxYmI1MmNlN2Y3NjdjZjo3OjkxYTY6ZjdiZjNmODBkYmM2ODAxNDc4Y2FjZTgzMjUxMWJlY2JiZTZlMGU1ZGVhNmQ4YWRiZGM5NGNiYTIwNDgwN2ZiODmwOlOOTg

From: Batsheva Katz
To: kelly_rosario@concentra.com; cameron@cohenmedical.com; pmcneil@mgc.com; pmcneil@hotmail.com; pmcneil@whitecrestfund.com
Cc: Cecelia_Acosta (BOS); jjennes_Alea (BOS); Leila_Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@cmc; privacy_policy@google.com; propertyowner.haney@pacbell.net; privacy@whitecrestfund.com
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Batsheva Katz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo3OmNkZmE0YTVmMzA0NDY5NThiODdkNTI3NjhhMmUzZTkxNTM2NWNlYzY1YzlkMTAyMTk2MzY1NDc-rOfA3NmVkNTIwODdlODpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo6OmNlZWY5ZjRlYzM5OTg0ZDA5ZjM2ZGE0ZDA5ZjMzOGQ4ZjM4NmIwYmZlMTgxNzMxY2M1ZTc0ZDA5ZjYzMzQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo3OmEyZGI1YjAyZDVjYWRkZTBhMTdmMzJlYzk4ZWJlMGVlNmZlODU5MjcyZmY1NWUyZTc5YmEyZjUwZmU5NjJlYzM5YTg0NDgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgs/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo3OmEyZmY0NTFjMTlgZTQxYzUyNTExM2I0wN2IlYTU0NWNhNzU0N2UxZTg4NzkwMjdhZjgzOTIxcM2FiYzM5NjgyMmJhNDQzOTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.vale.edu/20th_century/human.asp.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo3OjBlM2I3NjRlY2FiOWZjMDE2OTI0MWFlN2U2Y2I5OGNiNDlhZTkxMmMyMTBlOGVlMDk4M2U5YjQxOTFkNDFjZmY0NDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clyxkxv9d9wo.___YXAxOmNmZHQyOmE6bzqMDJhNDFlYzY5OWZjYjgxY2M4NGQwNTQxNTY2NzcwYjo3OmM5NjM2ZDIwYzFlNTM4ODI0ZjVlOGMzZjA5ZTcyOTFhMTNjOTM2NjU1ZmMwODYzZjcwNGVkOTVlNTlhOTE5N2Y0ZmFhMTQwNDpwOlQ6Tg

From: dan trapl
To: hardy_meghan@concentra.com; patricia@forbesmedical.com; pmayer@chope.com; maryanndevito@chope.com; pmccole@forbesmedical.com
Cc: Cabello, Amanda (BOS); Garrison, Alicia (BOS); Lynk, Daniel (BOS); CityofSalt; Board of Supervisors (BOS); CityAttorney; privacy.agency@governor.ca.gov; governorsmember.haney@assembly.ca.gov; Kristin.Pile@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5Zjo3OmI1MDQ6NmUwZTBlY2U5ZjpJNDVlYjFkNzkwYzVkMzA0NjU0ZGE0NjhlMTQyNDQ4ZDExYzgyYzZkZi01NzY4YzEzZjQ4NjgzwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZJ6l6NVVNg___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5Zjo3OmNmYTgtZjEzNzE3MjBiNzhlZGM2ZjhiMTY4YlVkYWRjNGYxY2Q2YTJmMGI3MWQ2ZjA0NzhlNzI5NDI2ZWI5NjA5ZjQ3NjgwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5Zjo3OkJkYjQ0NTQxZjI1YTI0MzhlMzJhZTI3MzM5YmQ2ZjA0NmMwZDE4ZGZmZDgzNmIyZTI4NzBjNjQ3ZDU4YzE5ZDk2ZDc4NTdiZTFhOTdiZTcwYjM3NGQ2NmIY2VhYTVkNTFlYTpwOkY6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5Zjo3OmYxZTA6OGFiMTRlYjM2ODGYyMmYzM3RhNjQ3ZDU4YzE5ZDk2ZDc4NTdiZTFhOTdiZTcwYjM3NGQ2NmIY2VhYTVkNTFlYTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5Zjo3OjI5ZjA2MjI0NDVkM2E0ZmQ3MjE0NjA5MWE1NTg2MmZlZjU3ODA5ZDI0MzNiGRlMTc5ZWY2YjNiY1MDYwZWQ3MmEwYTBlZTQwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vdxvq9d9yo.___YXAzOnNmZHOyOmE6bzpmMjcxM2Fm:ZDk3NzE0NTUyZDk2ZDc4YzAwNzIwZjY5ZjozOiJhYzE0NTJkNmIyMDc0ZmM2ZmE0OGUwMzM1YjU3NDBhMmEzMjA1ZDE0M2FkYjIkZTE3OGI1OGE2NjgwOkY6Tg

Regards, D. Tryfman

From: Keri
To: barth_newton@concentra.com; nyhenry@pottermedical.com; jessup@mac.com; maryweldon@hotmail.com; mlevy@pottermedical.com
Cc: Cebulla, Angela (BOS); Epstein, Alisa (BOS); Leite, Daniel (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Ronen; gerard.alesse@sanofi.com; superintendent.hong@sfusd.edu.org; supervisorpeskin@sfgov.org; Kimia.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

KERI LEVY

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68983366__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OTgxMzQ0ZTYxNzAyMDI1YmZiYzNmNjk5NTQ1MWIzNjVlYmZlOTcwNTk3YjM0YzY2NTg2ZTBhMGFhOTk2ZjZhOTY0OTAxYjk1NDgwOTk2ZTg$
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=p-EJ6tiSVVY&__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OTgxMzQ0ZTYxNzAyMDI1YmZiYzNmNjk5NTQ1MWIzNjVlYmZlOTcwNTk3YjM0YzY2NTg2ZTBhMGFhOTk2ZjZhOTY0OTAxYjk1NDgwOTk2ZTg$
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OmVjYzg5ZWRmOGI0MjVlNTdkOTgyMGEwNTVjY2M1ZjhhYWU4MTIenN2I1MzYyNTA5YzkcSYzE5YTk1ZjZhOFY0OTAxYjk1NDgwOTk2ZTg$ (https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C--text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OTgxMzQ0ZTYxNzAyMDI1YmZiYzNmNjk5NTQ1MWIzNjVlYmZlOTcwNTk3YjM0YzY2NTg2ZTBhMGFhOTk2ZjZhOTY0OTAxYjk1NDgwOTk2ZTg$)
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OmE0ZjM0Yzg5ZWFlMmNhNGI4ZjkxMjE2MmNhOGI0MjlfMjkwMDUhNjU1MDgwOTk2ZTg$
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/3wdxvr0d99xo__;!!XAzOeNmZHQzOmE0bzoxMjAwOTEz!2QDcSNDI0NGIxOGE5ZWY0NjFiNmQ0MjE2NmM2NmMDc3OmRiOGE0ZDNoOS0tOTYtZGY4OTk5NjYtZTkzZTkxOTIyYmZlOTcwNTc4N2FlYzZlMWQ3MTRlYWY4dGgmeOIQ$

From: nurit@boundlesscloud.com
To: kevin_mcgrath@concentra.com; jennifer.dolan@concentra.com; gerry.hall@aol.com; shannon.kelly@concentra.com; gregory.dolan@concentra.com
Cc: Cafritz, Roberta (DC01); Bonnick, Alisa (DC01); Lamb, Patrick (DC01); Chen-Wolff, Grace; Board of Supervisors (DC01); citizencomp; eleanor.holmes@arcade.ca.gov; expertcurmudgeon.harvey@pioneerlib.ca.gov; krista.fitzherbert@sec.ca.gov; krista.fitzgerald@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:58:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmFlbmo6YWE1MTIwOTQwZmFlN2U1YWQxNTYwZTM5ODkwMjA5MDc3OmU1NWU0YzlxMTA2YTI5NzM1MzhhMzg0NjRlODE2M2RmY2FhZTEzOGUwYjk0NzE3ZWE1NTY2YzAxYjkwYjZiYWE1OGZkMmo0ID0jTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9g___.YXAzOmNmZHQ6OmFlbmo6YWE1MTIwOTQwZmFlN2U1YWQxNTYwZTM5ODkwMjA5MDc3OmU4MjZlOGI1YzA0ZjY4NDEwMDBkM2RlZjBkYzVmMTI0ZTM0ZGc5b2Y0ZmM1ZjY2ZmI5ZjhlZmo6ID0jTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmFlbmo6YWE1MTIwOTQwZmFlN2U1YWQxNTYwZTM5ODkwMjA5MDc3OjpvNjI0NDg3MDBkNjA4MzgyYmQ1MjFjM2NjMmZlZGVmMjk1ZTNmYjE3NDliZjgwOjQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,1%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQ6OmE0ZmI5NDgyZTc0MzA5NzcyMjFlMDk4NWM0OGRlMDkxZDA2MDE1Y2Qx YzkdYTY0YTZhMWVkYzA0ZDI4NjY3NDg2YmM4MDk1MmM0ZjhlNjQ0pwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://erollon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE0ZmI5NDgyZTc0MzA5NzcyMjFlMDk4NWM0OGRlMDkxZDA2MDE1YzQxYzkdYTY0YTZhMWVkYzA0ZDI4NjY3NDg2YmM4MDk1MmM0ZjhlNjQ0pwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d8l0o___.YXAzOnNmZHQ6OmE0ZmI5NDgyZTc0MzA5NzcyMjFkZGE3OTYwMDc4ZjQ1Y2E0NjU1MjQ2MWU4NGU5MTgzMGYxYzQwZGM2MjVmNjM4ZTkxYmI3ZTgwOlR3OTg

Nurit Brown

Sent from my iPhone

From: [Name Redacted]
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:00:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06ONVVNg;___YXAzOnNmZHQyOmE6bzoxMDkyMTJmYzAxMzU1YNTc0MGE4OTVkODhjOTdjMjBjZDo3OmY1YWI0MGM4NGY5Y2EwMWFhOGIzYzo5ZDNNjk6NGVlY2VkYjJhMmExZjNjNWI0ZYWI0M2I4YmM3NGU3Njk3YzpOOkYET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzoxMDkyMTJmYzAxMzU1YNTc0MGE4OTVkODhjOTdjMjBjZDo3OmZkOWI0ZjOkMwYmVjZWMxMDQwYzk5ZDk0NzFlMDA1YzU1N2ZkYmY2MjkzNjZiODM5NDcwMmM2OWI2MzM0ZDc4Y2Y0YjliYjAxNTp0Ok6YET
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/israemg030925.htm%23:~:text=Tragically%20%22the%20people%20lord,1%2C000%20separate%20Palestinian%20terrorist%20attacks.;___YXAzOnNmZHQyOmE6bzoxMDkyMTJmYzAxMzU1YNTc0MGE4OTVkODhjOTdjMjBjZDo3OmNlMDI0MGMwYmJjOjNzAyMjE5NjFlYjgwZmE3ODE5MDlmZmVlMTA2YmI1MjFmMTNiMjAwMDExZmZmZWUyMTljN2U0ZWI3MzpOk6YET
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzoxMDkyMTJmYzAxMzU1YNTc0MGE4OTVkODhjOTdjMjBjZDo3OmVlZmE0NWI2NTc0MjpOkMzMjNkMzAwMDExZmZmZWUyMTljN2U0ZWI3MzpOk6YET
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvr8d99o;___YXAzOnNmZHQyOmE6bzoxMDkyMTJmYzAxMzU1YNTc0MGE4OTVkODhjOTdjMjBjZDo3OjFjZGE0YjhhNjBkOTgyZTgxMzVlNGEzMDhiMzVlZDRlMDNkMmc5NzA4ZjczOGJkYjAwMmE5MzZlZjJwZWBhZmIwZWFkZjg0Ok6YET

Sent from mobile,
please excuse typos

From: Eytan Karlin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:01:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Eytan Karlin

From: Julischka Insular
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:01:59 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Doris Köhler

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Adir Schwartz
To: [redacted] [redacted] [redacted]

From: Joseph Farahnik, P.E.
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:02:11 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Joseph Farahnik

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Adina Broder
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Address Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:02:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Bruce Broder

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Michelle Freedberg
To: laurie_preston@concentra.com; preston@theflorencehotel.com; jmoore@mac.com; jmoorebbq@sbcglobal.net; mayor@publicmedical.com
Cc: Carrillo, Angelica (BOS); Jemmota, Alicia (BOS); Leela, Hannah (MAYR); Chan(staff), Board of Supervisors (BOS); Citizenmonkey; gerardo.arellano@gmail.com; queenofcyberspace; hooray@yoyoemily.co.gov; Krista.Pfefferkorn@sen.ca.gov; Kenia.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:03:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michelle Freedberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHFoZmE6bmpsYGMzMzMjZGI2ZGI4ZWVkYTcxOTUxOTJhMGVlNmQ4NmM3OTk0YTk0YWVlNTZkMGVkNWI1YTM4YWM4MDNlNzNkNWE5NzI5ZmUzZjI1YTAxZTdlOTQ0ZTcwOkJkYGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZH6ASVN3g___.YXAzOnNmZHFoZmE6bmpsYGMzMzMjZGI2ZGI4ZWVkYTcxOTUxOTJhMGVlNmQ4NmM3OTk0YTk0YWVlNTZkMGVkNWI1YTM4YWM4MDNlOWYzOTgxZTM4ZDI0MGU2ZGVmNDk5OWZmMzYzNjU3YzpwOkJkYGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnpjYjZiMGMxMjZjYjQ2ZGMwYTcxOTQxOTJhMGY2NmQ4NzcxOjc2ZWQ0Mjk3MjY2NzgjODYyNmNlNTBiYzFjZDUzNzMzYzA5ODI4OGNlNzmBkZjMzNTg2NTQ5MDA1MTRmMjliMmExeYjU3YzpwOkJkYGTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHFoZmE6bnpsYGMzMzMjZGI2ZGI4ZWVkYTcxOTUxOTJhMGVlNmQ4NmM3OTk0YTk0YWVlNTZkMGVkNWI1YTM4YWM4MDNlZjY1ZjZGMxNTcyOTJhMGY2NmQ4NzcxOjQzZWQ0NDk1YWFkZDhlNDc1M2I0NjFiODMxOWYyYjFhYTIxZWI2ZDpwOkJkYGTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9xvc9d99o/t___.YXAzOnNmZHFoZmE6bnpsYGZiMGMxMjZjYjQ2ZGMwYTcxOTUxOTJhMGZjYjNmOGE4NzcwYmI0ODU0YTEzZGVkZWU4NmUxOTAzNGNkNjRlYjRkYzc0YmE0MTQ2ZTJmNjRhYWFmZWY0MDRkNjEwYWMyNDcwYzBkODpwOkJkYGTg

Sent from my iPhone

From: [redacted]@[redacted].net
To: [redacted] [redacted] [redacted]

From: Judith Goldstein
To: kelly_seaton@concentra.com; pmerrell@nshcmedical.com; pseaton@hse.com; pmcwatters@kroger.com; pmarsh@nshcmedical.com
Cc: Carolyn_Kaplan_BOS; Jemina_Alva_BOS; Lena_Daniel_BOS; ChairMail; Board of Supervisors_BOS; CEvanstory; senator_wiener@senate.ca.gov; superintendent.News@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:04:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judy Goldstein

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68993f66___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGYtYzQ5ZmUxZTU3Nzd4YjFlZmQ0YjozOmZhNTpmOjY0ZWM1MGU1ZDBkMmM0ZjM0MmNiqxMzYxNzE5OTgwcOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=qc-Z-8sbNVY?hq=___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGY1YzU5ZmUxZTU3Nzd4YjFlZmQ0YjozOmZhNTpmOjY2ZjU4Mz%2BMDQ2ZTM5NDM4NzBhZDgzMDhmZDI5ZmI0MzQ2ZmI5YTc1MmY2ZjNWE5ZTlkYTMwY2lhN2E1MDg0YWI5NjMzYTQwZjVkOGQ1YzgwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGY1YjQ5ZmUxZTU3Nzd4YjFlZmQ0YjozOmZhNTpmOjpNTc4ZmZjM2FlY2U1MzZlNWE5ZTlkYTMwY2lhN2E1MDg0YWI5NjMzYTQwZjVkOGQ1YzgwOlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/jgs/58/statements/israemg030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGY1YjQ5ZmUxZTU3Nzd4YjFlZmQ0YjozOmUwMTE6NzI1MTI5YmRiZTUzZjlmMWRhOi0bmYzc4YjJiM2JiNzM2N2Q0YzkiODQ5NDEyOWZkZDBkMDFhMGZmMzMyMTVmNTgwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGY1YjQ5ZmUxZTU3Nzd4YjFlZmQ0YjozOjY2ZjM5ZjI4MDIyNDk0ZjQxNDU3MjE5NDI3YzA3MDI0ZjM0MzE4NWQ3ZmU5NDcyMjI4MDU1NmQ4ZjFmMWM5ZGM3NDQzMjI4MDU1NmQ4ZjFmMWM5ZGM3NDQzOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0kzkvvfb89o___.YXAuOm9zcZHIQvOmOiBuaxMIbmMGY1ZDliNGY1YjQ5ZmUxZTU3Nzd4YjFlZmQ0YjozOjY2ZjNlN2k4MDM3MjQ0YWM0YzgzZmRlZTdiNWVhNzNiZmeOTUxMDc0ZmFmYzk1MzBhMGJlZjRlMzYxMGUyZTkyODY3NzgtOlc6OlDpwcOlQ6Tg

From: Alex Massey
To: karin_swanson@concentra.com; contracts@concentramedical.com; privacy@cmpa.com; marcusbrown@cmpa.com; privacy@cmpa.com; privacy@cmpa.com
Cc: Calvillo, Angela (BOS); Soliman, Alisa (BOS); Lurie, Daniel (MYR); CityAttorney; Board of Supervisors (BOS); Chan, Connie (BOS); CityClerk; Board of Supervisors (BOS); Chan, Connie (BOS); Chan, Connie (BOS); Chan, Connie

From: Aaron Solomon
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:04:10 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Aaron Solomon

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sally Cottar
To: kent_newton@concentra.com; personal@petersmedical.com; pmayer@mpr.com; maryanddon@charter.net; pmarsh@bellecitymedical.com
Cc: Cecotto, Angela (BOS); Bonnica, Alexa (BOS); Lista, Daniel (BOS); Chan@bof; Board of Supervisors (BOS); Chan@sfgov; jamadeo.assessor@sfgov.org.gov; assessorexpress.mayor@sfassembly.org.gov; Kristy.Pfaffenbach@sfgov.org.gov; Anna.Esparza@sanc.org.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:06:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZTI0MDlkMmM5MzNjOTk5OTk&MTI2MDBmMTMzNjRhMDBjYTY5OTk&MTI2MmE0YjM2MWM3ZjRhY2Zj&mdjMDpwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqZ5SiVVN5g___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZTI0MDlkMmM5MzNjOTk5OTk&MTI2MDBmMTMzNjRhMDBjYTY5OTk&MTI2MmE0YjM2MWM3ZjRhY2Zj&mdjMDpwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dunlar-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorists-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZTI0MDlkMmM5MzNjOTk5OTk&MTI2MDBmMTMzNjRhMDBjYTY5OTk&MTI2MmE0YjM2MWM3ZjRhY2Zj&mdjMDpwOlQ6Tg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpc58_statements_israeng030925.htm-25E2-2580-2593-20Jr-2580-2593-20people-25E2-2580-2593-20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks&d=___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZTI0MDlkMmM5MzNjOTk5OTk&MTI2MDBmMTMzNjRhMDBjYTY5OTk&MTI2MmE0YjM2MWM3ZjRhY2Zj&mdjMDpwOlQ6Tg)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__law.yale.edu_20th_century-2Dhamas.asp___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZTI0MDlkMmM5MzNjOTk5OTk&MTI2MDBmMTMzNjRhMDBjYTY5OTk&MTI2MmE4YjM2MWM3ZjRhY2Zj&mdjMDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9e0xxc9d99o___.YXAxOm5tcmFlOnA6bmpMbTo4NjRjNDQ2NWI4ZmI1OnN0NzI5NzQwZDIxZGMwMGZlZGYwMGZlZjY2ZjBmYzM4MjNhNzIyZjBmZjBlMTdjMZY4ZjIwMTdjMZY4ZjIwMzg2MDhmY2M4NjNhNzIyZjBmMmJ

From: linda menache
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:06:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

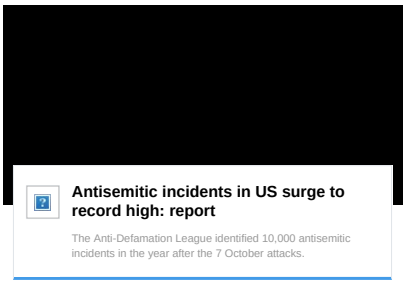
cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael
Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) Antisemitic incidents in US surge to record high: report



From: Effrey D M
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:06:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Maisy Musonera

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ari
To: beth_newton@concentra.com; personnel@retinamedical.com; pmarvel@mpc.com; marcoeddins@hcmpac.com; marvel@retinamedical.com
Cc: Cassity, Angela (BOS); Epping, Alisa (BOS); Lane, Daniel (WSI); Cherryhill; Board of Supervisors (BOS); Cloudmoney; senator.casey@senate.ca.gov; governornewsom; harvey@assembly.ca.gov; krissi.Fleffelkens@sen.ca.gov; Anna.Eraxas@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 3:06:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Arthur

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo4NmRhNzQ6NDhhYjIxMZY2MTc5NDIhZDdkMTUwZThiZjo3OjhlMzA2YDU5ZDBkZjA3YjE2ZTU2MWRlYWFiODI6N2I2NWE1MWEZVTU2MWRlYWFiODI6N2I2NWE1MWEzNjZiMzc4OjcyZDdiNTQxODM4ZWVkYzYqmOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8i6NVUNg___.YXAzOnNmZHQyOmE6bzo4NmRhNzQ6NDhhYjIxMZY2MTc5NDIhZDdkMTUwZThiZjo3OjNlNjhlZjZlZWY5NDBkZjA3YjE2ZTU3MTYxMjNlNGC0NzM2MjM4MjA1YzY5NzgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo4NmRhNzQ6NDhhYjIxMZY2MTc5NDIhZDdkMTUwZThiZjo3OjeQ0MjcyY2QyNWQwMjE2ODcyZDdmNjA5YTNmZDdkNTQxODMwMGZjMmpvOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo4NmRhNzQ6NDhhYjIxMZY2MTc5NDIhZDdkMTUwZThiZjo3OjZmNTc6MGMwZTBkY2NkZDVlMzRjMDRjYmIyNmE1N2M0NjhlYmIyNmE1N2M0NjhlYjJtYjJlNTFjNGY5ZmVmZTA3MWIxYjQxYjg4ZjU3YTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo4NmRhNzQ6NDhhYjIxMZY2MTc5NDIhZDdkMTUwZThiZjo3OjNlNGY3OTc1ODk4OTUzODkzZjdiNGYxY2E3OTYxMmRjMTVlMWFlOTmFiMDIxNTBkN2E0MWFlOTmFiMDIxNTBkN2E0MWFlOTmFiMDIxNTBkN2E0M

From: robin_thibau
To: karen_newton@concentra.com; personnel@collectivemedical.com; press@nbc.com; mayorbillde@blasio.com; mayor@baltimorecity.gov
Cc: Cabello, Angela (BOS); Jennica, Alexa (BOS); Lopa, Daniel (BOS); Chan(dler@; Board of Supervisors (BOS); Chan(dler@sf.gov; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kinsey.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:07:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Carla Burshtein

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023166___.YXAzOm5pZHQyOmE6bmo3ODQ0NzoxOmVmMjBmNjRhMzYwZDA3YzozOjk4ZjkMjZmMjBlMDY0ZjNjZDE5NDc1NjI4NzBkNGZkMzQ5NzgxMjZlZjRlOWBkNmZkNzRiOGE3Xw&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ue_Ge_Ge_Ge

From: dolorept610@gmail.com
To: beth_meeker@concentra.com; corporate@petrocinmedical.com; peace4@mac.com; marcopilot@hotmail.com; miranda@petrocinmedical.com
Cc: Gaudio, Amanda (BOS); Jennings, Alisa (BOS); Lane, Daniel (BOS); CherylDeaF; Board of Supervisors (BOS); Ginsburgmay; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:06:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa Levine

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzUnNmZHQyOmFiYmoyOTAyNDc0OGVlYWZiMWJhYTVlNDU0YjRlOTBmMzM0MjgwZGNlMGVkNDU2ZTFiYjUzNTFlZmM5MTk4ZTE3ZmIyMjVkMjQ2ZmI2OTI3ODk0YmM0YzQ0ZjY5YzQ6VjE6VjE6VjE

From: Lenny Koegel
To: laura_swanson@concentra.com; concentra@mylescmedical.com; pmcare@mac.com; mayoadmin@kaiser.com; inquiries@palacemedical.com
Cc: Cacho, Angela (BOS); Jemina, Alice (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Alicia.Fontanez@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:11:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902396___.YXAzOnNmZ0QxOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OmQ2OWFkYzc3ZjU0ZjU1ZjdhNTRlNjCwNzI2NGY5NjcwOTk5YTg4OkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVVNsg___.YXAzOnNmZ0QxOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OmQ4ZTNjMDQxYzRlZGJlNGI1YzM2ZTU2MDIwOGJlYjg4MTdhZjRkZTgwOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZ0QxOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OjcwOGNjMDI0NGJjMDI0NmYxMjQ2YzZlZTQ4NmU0NGY2M2JkYjcwMTZhYzBjZjdkNzg0NTdkZjZkZTg3ZDBlNzc5YjU4MDY5ZTU1NTE&MTcyZmEyYjgwOkY6T g
:https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/israeng030925.htm%21-~:text=Tragically%20%22for%20the%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZ0QxOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OjBhMTk0MWI0NzYxNDhkM2QwODY3MTVhYWYxYmZmMDZkNDM1MmdlNjM5ZTg5ZDBlNzc5YjU4MDY5ZTU1NTE&MTcyZmEyYjgwOkY6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZ0RlOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OjM1MjY0MDM4ZjY4MjM4ZWY4NDk4MDYxNDk1ZDk3MDYxNDE5OTI5NjQwNjI1ZDk3MDYxNDE4YTY1ZTU5ZjdlYzRlZGJlNGI1YzM2ZTU2MDIwOGJlYjg4MTdhZjRkZTgwOkY6T g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0mlkxw0n89o/amp___.YXAzOnNmZ0QxOmE6bzo1ZjcwY2YxMzVlMTZkMjc5OTIwMmM5YTk4OTY3NjoxMjo3OjgzMjk5M2M0MmEwMDI0ZWQ5ZmY3OTNlYzU2NzMGVhOGJmYzBkYTE5ZjdlYzY3MmRlMmc1ZTk2OGQzOTE5NjQtNTgwOkY6T g

Lenny Koegel

From: Tracey Schwartz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:12:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tracey Schwartz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Beth Yaksby
To: leslie_knope@pawnee.gov; pmoore@deptcityplan.gov; jegan@jtmc.com; marcuswilson@jtscope.com; mgrace@jtmcmedical.com
Cc: Cecilia_Rosario (BOS); Samuel_Alito (BOS); Leslie_Harold (BOS); Chief Staff; Board of Supervisors (BOS); Chairperson; eleanor.asher@pawnee.ca.gov; property.inventor.house@pawnee.ca.gov; Krista.MacNeice@jtmc.ca.gov; Anna.Diamond@jtmc.ca.gov
Subject: Major Concern: Unacceptable Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:12:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You've been known for over 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beth Yaksby

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-68995960___YXAzOnNzeZHIQyOmFl0xpkMDk3YzoUwMjNjOTM1NmM5MDI3wMWEyYjQzNGUzMXQwMTcwM2NmNjI0OGJkMDg3NzkzMmFkMmc3NzZiOGMGI1ZWM1YTc1ZDk2YTM0NjNlZTExZTk5YTg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___YXAzOnNzeZHIQyOmFl0xpkMDk3YzoUwMjNjOTM1NmM5MDI3wMWEyYjQzNGUzMXQwMTc0ZGVjZGZlZTBmYjUwNGU2ZWQwZWY4YTJiOGVjZGZlZTBmYjUwNGU2ZWQwZWY4YTJp

From: Ruth Fehon
To: keith_newton@contentcity.com; privacy@optimumhotel.com; angus@mac.com; marcwatkins@olympic.com; mlevin@selectmedical.com
Cc: Cecilia_Rosetta (BOI); Barbara_Alba (BOI); Leila_Daniel (BOI); Cheryl.Huff; Board of Supervisors (BOI); Citizencorp; jessica.salerno@sanjuan.ca.gov; jessenlevenseller.haines@townsville.ca.gov; krista.Pfefferkorn@town.ca.gov; kona.Espanola@town.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:13:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ruth Fehon

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQ6OmFiYmIyMTZmMDc5NWE5OTYzNWRmMTNhMWM1ZjA2YZM5NjY2Mzo3OmQxMGJlNGJkNjE3OGU1Mzk1ZWYwYWMzOWEwYmY2NjNmOmNiYmEyYjhwYzpmOjQ6ITg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-Z_86NVVNg___YXAzOnNmZHQ6OmFiYmIyMTZmMDc5NWE5OTYzNWRmMTNhMWM1ZjA2YZM5NjY2Mzo3OmQxMGJlNGJkNjE3OGU1Mzk1ZWYwYWMzOWEwYmY2NjNmOmNiYmEyYjhwYzpmOjQ6ITg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAzOnNmZHQ6OmFiYmIyMTZmMDc5NWE5OTYzNWRmMTNhMWM1ZjA2YZM5NjY2Mzo3OjBkOTQ0MmEzOTQyZmRiZDk2NjZlNWM3YTAxZTdlOTc4MjA0OTk4NjE0MwNWYyYWUxNDNlNTllMDI4MjE5MWNlYzAzZTdlZjUwNGZmMDA2YzgyMmE0MjRhZmZiNDk2YjpwOlQ6ITg
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(4) https://url.avanan.click/v2/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQ6OmFiYmIyMTZmMDc5NWE5OTYzNWRmMTNhMWM1ZjA2YZM5NjY2Mzo3OmNmN0I0MGMyMDNmYTk2OTEzNDVjOWJmY2NlYTc1YTNjMWMwNmRiZjMwMDZlYTc1NmNlYlZjUwNGZmMDA2YzgyMmE0MjRhZmZiNDk2YjpwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c0wkvn9d9lxo___YXAzOnNmZHQ6OmFiYmIyMTZmMDc5NWE5OTYzNWRmMTNhMWM1ZjA2YZM5NjY2Mzo3OmNmM0YzY5ZTY2ZDAxNjE1YjZiYzA4ZWJkMzA5ZGEzNjliYjM3MTkMTFjMzI4NzU3YWFmMWZkZjAyNTBkYTgwOlQ6ITg

From: grim@icloud.com
To: kaplo_reaves@concentra.com; reviewcoder@concentramedical.com; pilgrave@mac.com; marcwalker@bluepage.com; mjones@praxismedical.com
Cc: [Calville, Roberta (BOS)](mailto:Calville,%20Roberta%20(BOS)); [Bombeck, Alisa (BOS)](mailto:Bombeck,%20Alisa%20(BOS)); [Levitt, Harold (BOS)](mailto:Levitt,%20Harold%20(BOS)); [Chan Ho(all)](mailto:Chan%20Ho(all)); [Board of Supervisors (BOS)](mailto:Board%20of%20Supervisors%20(BOS)); chairman@sc; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:14:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxZWOxYTAxNWU0NDM4NTVmOTcxMDc3OjhkNTZiOTU5ZTI0YzI4NDZkNDJiYzFmMzkyZjVmZjMxMjc2YjI5MTBkYjg2ODM5YzQ3ODE3ZDpyc0IQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9g___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxZWOxYTAxNWU0NDM4NTVmOTcxMDc3OjhkNTZiOTU5ZTI0YzI4NDZkNDJiYzFmMzkyZjVmZjMxMjc2YjI5MTBkYjg2ODM5YzQ3ODE3ZDpyc0IQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxZWOxYTAxNWU0NDM4NTVmOTcxMDc3OjhkNWU6NmQ1YWUwZGRjNmQzMGY0MmIyZjQ0MjNjZDA3MjE4MmM0ZTZlOmE0YzM2NTk2NjU5MTBkYjg2ODM5YzQ3ODE3ZDpyc0IQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxZWOxYTAxNWU0NDM4NTVmOTcxMDc3OjhlOTE0ZjkzNjY5NDZhMWE4NGVjZmE0NTVmNGIwZjk2NmRjOGM2ZDJiMzczNDM4MjBhMGZiMGM3OWEwOTU5NTU1ODEtNDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxZWOxYTAxNWU0NDM4NTVmOTcxMDc3OjhkUFCHHmnUxNjgyODI0MWYwZWFlOTkwZjI1ZWYyYjAxMDc5YWIwYTFlMTRlNjUwNmUwMzhlNjNlODEzNGYxOTU5NTU1ODEtNDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lxo___.YXAzOnNmZHCtOmFlIhoxoOGRtODYxYmNiZTOxMDc3OjhkNDI1ZGYzRjQ4ZjM2OGIwMjNlZmNjMDI3MmYTg5MzJlYjBlOTYyNjk3NmVmMTk3MmU5MDk4MjVkMzg2NTM2OWY3ZTBiNTVmMTgwOlQ6Tg

Gizel Tabibnia

From: Linda Landesman
To: kelly_mayor@cityofcity.com; mayoroffice@cityofcity.com; pmayor@mail.com; mayorwilson@theagency.com; mayor@walkinmedical.com
Cc: Carville, Angela (BOS); Berrera, Alex (BOS); Leon, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Chairman.me; senator.adrian@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:55:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employeees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Linda Landesman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scnow.blbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQzOmE6ogpMOi3wYmQ3MTEzOGMxZjA0OWFlZTIwNzVkMDA1ZjIzZOwxZDM5NzM5MDA1ZjIzZOwxZDM5NzM5MDA1ZjIzZOwxZDM5NzM5M

From: Michael Pakula
To: [redacted]
Cc: [redacted]
Subject: You are enabling anti American supporters of terrorists unless you share their values ———Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:16:41 PM

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cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michael Pakula

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzOnNmZHQzOmE6bzo0Y2lmMzExZGFlY2YxNGUwYmVmZWMwYiFhNWFiMTA1YzoxZDo0YzI4ZjNlYmQ2ZTA2NTVmZDRlNTk4NjJmOGE0MmNiM2U3OGUyYmUxMmVkYzA4ZjcwNGQ2NDU0ZjI5MWMzNzE2ZTk2NzE3OGE5Yg==
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z8ONVVNqc___.YXAzOnNmZHQzOmE6bzo0YzlmMzExZGFlY2YxNGUwYmVmZWMwYiFhNWFiMTA1YzoxZDo1YWYtNWFkNWUtZGE2NjA3YWUwNDM5NWEwZTk2NzNiOTE2NjA3YWUwNDM5NWEwZTk2NzNiOTE2NjA3YWUwNDM5NWEwZTk2NzNiOT

From: Uri Ben Yehuda
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:16:55 PM

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cc: Press, City Council

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Sincerely,

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNreZHQyOmFlIhxnbMzYzZDM1MGQxOGE2ZjQ2NWY0OTIyNGFlOTgxNWUxZDo3OWYyMWU0YjI5NWRlZTFkNDFmNTBlYWY1NjAyNzpOGI4NTAwYzNjNzcxZTg2YzYyMTEzMjk6ODYxYjM2MGVlMTcwZTE1NzpuOk6YETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%200or%20less%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNreZHQyOmFlIhxnbMzYzZDM1MGQxOGE2ZjQ2NWY0OTIyNGFlOTgyNWUxZDo3OjYmZTRkMTFmMGYxZDE5YWQtOTU3ODcyMjRmOGRhYjY0NDlhOWVlNGI5YWVkZTMxZTgxMmYxZWE1YjMyMTBkTYwMTgwNzpuOk6YETg
(4) https://url.avanan.click/v2/r01/___https://arcuke.law.yale.edu/20th_century/hamas.cnn___.YXAzOnNreZHOrOmFlIhxnbMzYzZDM1MGQxOGE2ZjQ2NWY0OTIyNGFlOTgxNWUxZDo3OjU1YzFlNjM5ZGJlMmFlOGRlMTM5MzcxN2E2ZjRiZmIwNWIxMDE3NDFmMmIyNjAtOTZkZTI0MjRlMTUwNzpuOk6YETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxy9d9lxo___.YXAzOnNreZHOrOmFlIhxnbMzYzZDM1MGZlnOGE2ZjQ2NWY0OTIyNGFlOTgxNWUxZDo3OTdlNzNkYjhlMmNiNDRlYzVmOTVlMTZjZDMxYzZkOWI1OTcxODc0GGIwZjg2NiYs/NmIxNTU2MDM3MjY2NjM0OnM1BvYTU5OWI0Nzmw0kYETg

Best regards,
Uri Ben Yehuda

Sent from my iPhone

From: Gerald Greenspoon
To: kelli_segarra@concentra.com; jeremiah@reinchmedical.com; jsteuer@mpp.com; marcweiler@hooper.com; jstarish@bellecmedical.com
Cc: Cassilly, Angela (BOS); Jenkins, Alex (BOS); Lane, Daniel (MYR); Chernilas; Board of Supervisors (BOS); CityAttorney; senator.segarra@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:17:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OWMyYzE1M2VlMzk5OWUyZDE1MmIzZGM1NzcxMjBhNWZlMTRiNGU2ZGE5YWZlMzBkYzg5MWI0NzdlODc2YTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2VV7Ng___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OWMyYzE1M2VlMzk5OWUyZDE1MmIzZGM1NzcxMjBhNWZlMTRiNGU2ZGE5YWZlMzBkYzg5MWI0NzdlODc2YTgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OWMyYzE1M2VlMzk5OWUyZDE1MmIzZGM1NzcxMjBhNWZlMTRiNGU2ZGE5YWZlMzBkYzg5MWI0NzdlODc2YTgwOlO6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OWMyYzE1M2VlMzk5OWUyZDE1MmIzZGM1NzcxMjBhNWZlMTRiNGU2ZGE5YWZlMzBkYzg5MWI0NzdlODc2YTgwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OWMyYzE1M2VlMzk5OWUyZDE1MmIzZGM1NzcxMjBhNWZlMTRiNGU2ZGE5YWZlMzBkYzg5MWI0NzdlODc2YTgwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAzOnNmZHQyOmE6bzgzZDVkZGI4YzdkYzgyODAwYzYyMjBhNTRlZjk4MTE0YjA3OmE1MmE0MzYxMWVmNDFiZmE3MDc1MDM3ZWO2YzhiNmNkMjImNGUzNWE0MzFmNGZkMTU2NzkzMDU3MDRjMWI5YTk0N0W1MDgwOlO6Tg

Sent from my iPhone

From: Re Wo
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:18:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

RW

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Miriam Kosowsky
To: [redacted]
Cc: [redacted]
Subject: Terror Symbols are Inconsistent With Healthcare! Immediately Address Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:18:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Healthcare is for helping people. Keffiyeh's are symbols of violence and terror. They are antithetical to your mission!

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Miriam Kosowsky, Esq.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902365.___YXAzOnNmZHQxOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMDY2YzY2OjNhMDI0OWMxMjA0M2MyYjFlZGM1MDIxNTk5ZmYyZjZlZjU1MTI0OTBkYmQwNTI0ZmNkYTVkYmZiZjQ0MjmwOlO:IgTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ1bSNVV3g___YXAzOnNmZHQxOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMDc3YTM4MDZlMGE2NzM2NDE1ZGVkMzZhMDc5NzZmNjgwOlO:IgTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-unrwa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQxOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMWYxYzo3OjM5ZjU2ZGFkNTBkOWI5YzY5ZTI2ZTFmN2Y0M2Y1OTBmMjcxMTJlNjk0MjA1YjJkODEwMDYzODY2ZWI4OGVhZTgxNGFiYTRiYzgwOlO:IgTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gar58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20those%20murdered,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMWYyYzo3OjBhNGU0MDU2MDFlMDVmMzIxMDE3YWM5ZDUzYjhlYTZkNWJlMjhlYTlhN2Q5ZWIxOGRlMWQ4MGVhZTgxNGFiYTRiYzgwOlO:IgTg
(4) https://url.avanan.click/v2/r01/___https://avalonLaw.yale.edu/20th_century/human.asp___YXAzOnNmZHQxOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMWYxYzo3OmUzMmIwMjQ1YTIyMWNhMDhlYTk3OGI2OGI1ZTBlNzE2YzExMzU3OGZjOmM0ZmQ3OlO:IgTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d90xo.___YXAzOnNmZHQyOmFiOmZmNzM2MzExZjQwMWI0MTAzMWNlZjc4NDU4NmNjMWYxYzo3OmMwYWU4ODI2YjU0NGJkNGEzY2U1Y2MxYWQwYzhlODE2ZGNmNzAtMDIwZmUyNmEwZTpoOlO:IgTg

Sent from my iPhone

From: Lisa Walter
To: karin_reed@concentra.com; susanna@bellevuemedical.com; steven@mail.com; mariaeddie@foxeagle.com; shannon@valleymedical.com
Cc: Carlyle, Angela (BOS); Jenkins, Alex (BOS); Lane, Daniel (BOS); Osterling, Brad (BOS); Board of Supervisors (BOS); Countryman, Gail; senator.wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kenia.Espinoza@sen.ca.gov
Subject: FIRE THIS DOCTOR NOW!!!! Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:19:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

This display of blatant antisemitism cannot be tolerated and this bigot antisemite must be fired now. He should not be taking care of anyone. He is subhuman and does not contribute to the good of society.

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jostify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Walter

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQzOmE6ImplMGUxYWZhZGM1ZjU4OWYyOGFiZTUlOGZmMTY5ZjpZTlM4MDA3NzQ0MjZlYTNlOGRiYjE2NmYyZjZlZDIyOTg2MzA3Yjk5Zg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-CH6iNVVNw___.YXAzOnNmZHQzOmE6ImplMGUxYWZhZGM1ZjU4OWYyOGFiZTUlOGZmMTY5ZjpZTlM4MDA3NzQ0MjZlYTNlOGRiYjE2NmYyZjZlZDIyOTg2MzA3Yjk5Zg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6ImpsMGUxYWZhZGM1ZjU4OWYwOGI1ZDI0ZjFmNTFiZjAzNjc3OmFlNDA6Y2U4Y2I0MWYwMTE4Y2I5ODFiZDIwZWViYjM5ODBkMmI2NDFkNTVlZjRiZGEyZWViYjM5ODBkMmI2NDFkNTVlZjRiZGEyZWVjYjM4NjhkZWQ3NWU4NzU4YTA5NzpwOk6YET g
(4) https://url.avanan.click/v2/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6ImpsMGUxYWZhZGM1ZjU4OWYwOGI1ZDI0ZjFmNTFiZjAzNjc3OmNlOTM0Yzc5ZTQ2Y2FlMjc1ZmM3YmZiZjE1MDU4MTIzMzVkZjA1YmMyYTZkZjYwNTljYmM4NjhkZWQ3NWU4NzU4YTA5NzpwOk6YET g
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9wkkvx8d99o___.YXAzOnNmZHQwOmE6ImpsMGUxYWZhZGM1ZjU4OWYwOGI1ZDI0ZjFmNTFiZjAzNjc3OjJmNjc4ZmQ4NzBiMDBmZTg4MTY5ZjE3MjAxZWI4ZjE3MTA4ZjEyYmU2ZTdlMDQ2ZTVkYzlkNjhlMTE5ZTc5NzQwNmI0ZTgwOk6YET g

Sent from my iPhone

From: Charles Betito Betito
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:20:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Betty Roth
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:22:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Betty Roth Staten Island NY

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Carol Grossman
To: kathi_maxwell@toronto.ca; jamaal.logan@toronto.ca; mayor@mayor.com; mayorsoffice@mayor.com; shiraz@publicmedical.com
Cc: Calville, Rosetta (BOD); Bolnick, Alisa (BOD); Leick, Patrick (BOD); Churchill; Board of Supervisors (BOS); chadmckay; jeramy.glenn@toronto.ca.gov; councilmember.hanley@townhall.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:23:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTOxZGY5NmUyOTI3NmY4ZDA5YmRiMTo3OGI4NGY0ZSNlOWZkNDI0OTc4MTA1YWQxM2E2N2RhNTE2Yzc3MzM1NjcyYjgwMGJlYjc3YTZkYTC1MDA2MjAxMGRiODI4NjhhNjgwcOEQETg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ66NVV9g__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTOxZGY5NmUyOTI3NmY4ZDA5YmRiMTo3OGIxNDI0MzBlZTc5NDI5MzBlZTc3OTUzYzhmMGJhNGM4NzgwOEQETg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTQxZGY5NmUyOTI3NmY4ZDA5YmRjMTo3OGI2ZmY0MGNiMDE3NzU4MmIzYjI0YTBmYWQyZGQ2MDVkNDBkZDY5YzBkZg1NTg0ODc0YzlhNmQ2YjJiOTAtMTc1YTpwOEQETg
/https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Hamas,19%2C000%20separate%20Palestinian%20terrorist%20attacks__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTQxZGY5NmUyOTI3NmY4ZDA5YmRjMTo3OjM4ZTc6ODU2NjY1Y2YyYTI4ODA5MGEtNTMxNWJiOTNmNTA1MWRlYjgzZTFiMDA5ZTI3YmY5MThkMGMyYTFhYjZlmOWFmNDpwOEQETg
(4) https://urldefense.com/v3/__https://creation.law.yale.edu/20th_century/hamas.asp__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTOxZGY5NmUyOTI3NmY4ZDA5YmRjMTo3OEUwNzk2NjA5ZTk0MDY1wNTQyZTgxMjBhZGZlZmM5NjQ0ZBE5YmVjYjVlNGYxMGNjYjA4MzM4YTpwOEQETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c0kekxv0d0lo__;!!XAaOnNmZHQvOmEl0zqiMDq0OTAxMTE5MTOxZGY5NmUyOTI3NmY4ZDA5YmRjMTo3OmU4M2Y0YWQtZjNmM2Y3E3MzEwN2I2ZjODlifZmFmOWI5ZTM4NWK4OTBjZGY5ZjctNTJmOWJlZjYzZmM0NDpwOEQETg

Carol Grossman

Sent from my iPhone

From: Maxine Kosofsky
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:24:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Maxine Kosofsky

From: Esther Schwartzman
To: kaplis_mayors@toronto.ca; mayorsoffice@toronto.ca; mayor@mail.com; mayorpatricklipman.com; mayor@ottawa.ca
Cc: Calvillo, Angela (BGS); Bonnick, Nick (BGS); Leick, Patrick (BGS); Clerk@all; Board of Supervisors (BOS); chairperson; jeremy.adamo@toronto.ca.gov; assemblymember.haney@assembly.ca.gov; krista.lifferkerry@van..ca.gov; kyra.Esperanza@sec.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional @Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:24:06 PM

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cc: Press, City Council

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Sincerely,

Esther Schwartzman

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59023661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ge1Ka1Ge1Ka1Ge1Ka

From: Chris Giauque
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:29:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Carla Giauque

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ruth Malls
To: karen_newton@concentra.com; customcare@embroiderymethod.com; enquiry@mtc.com; enquiries@discover.com; enquiry@embroiderymethod.com
Cc: Cabello, Angela (BOS); Espinoza, Alina (BOS); Leslie, Hannah (BOS); Chan/Cindy; Breed,Ed (Supervisor) (BOS); Chan/Connie; preston.adams@concentra.com; assemblymember.haney@assembly.ca.gov; kristin.thiel@concentra.com; Jenna.Eisenman@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:31:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ruth Malls

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68850366___.YXAzOnNmZHQcOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTUzNjI0Nzc4NzQ3MTNiNDNiM2QwYTlkMGFiMGYxNWM0ZDkxNWZiZUNxU4OGNhMzE2MzJlZDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTUzNjFiNTc3ZGY0YzU3OGI1NDM4ZmVmYmNmMDM4NzIxMjFkZDgxNWE2ZGI0ZWZmZGI0MzY0NmNiMDVmOTk3MWVjYTA4NGZmYjwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTJjNjFiNTc3OmExNGU0ZmE5MDZlMDU1NmNmMDVmYmRlZDAwYTk2YTZiMDE5ZjM2MDU5MmVjYTA4NGZmYjwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fo%20the%20hearts%20people%2Ineed,19%2C000%20pregnant%20Palestinian%20women%20that,w.___.YXAzOnNmZHQyOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTJiNjFiNTc3OmEzNzI3ZjU3ZGM4YmVmZmQzNDNkODk5MjkzMDhhMzQ5ZDE0ZWNmNmY1ZjA5YmRlNDg1YTk5MWUwMzE0MjgyY2FjYTA0MDkxOWQ1ZTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHRzOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTUzNjI0NTc3OmM4NzI4MjI0NzI4MWI5NzZiOTk0ZGI5NDVlOWJlNGMxMmI1ZGI2ZmNiZGY2ZDY5ZWNiNjQ3YjE3MDVlYjM5MDIwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3k89no___.YXAzOnNmZHQyOmE6bzoyYTgxYTA4NzM2ZWI0NTZmMzcyNTg5MDI0MTUzNjI0NTc3OjA3NjIwYjRjNmE5OGU2MDBhNGMxYTc5ZDg2ZmU3YWUyZGFlNzEwNjQyYzI1ZmM4NWUxOTQzOCIxNjk2NTM5MTcxMmpoOkY6Tg

Sent from my iPhone

From: Tatiana Xenitsyn
To: karen_swanson@concentra.com; customer@cityofcrownmedical.com; executive@mail.com; mail.worldwide@lawyer.com; enquiries@safeclinicmedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alma (BOS); Lopez, Rachel (BOS); Chan(staff); Board of Supervisors (BOS); City Attorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:33:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002316___.YXAuOmNmZHQuOmFiOmphZDhlZDc5NWU4ZWU1OjQ5ODQ5ZGI0ZjkxYmZkMmZlMDFlOTFkNTkzOmE5MTA6ZDBlNjZmNjI0NmEwOWM0NmM2ZTA1YWZmMDI0YTFlYzAyOjY1Y2hmOjY5YmZmMDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcGH6NS7kng___.YXAuOmNmZHQuOmFiOmphZDhlZDc5NWU4ZWU1OjQ5ODQ5ZGI0ZjkxYmZkMmZlMDFlOTFkNTkzOmE5MTA6ZDBlNjZmNjI0NmEwOWM0NmM2ZTA1YWZmMDI0YTFlYzA2OjU3ZjY5YTlkZGZiZGJhZTcwZkc6ZjM5ZTZlZGZiZGJhZTcwZkc6ZjU5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQuOmE0bzphZDhlZDc5NWU4ZWU1OjQ5ODQ5ZGI0ZjkxYmZkMmZlMWE0OTEyNTo3OjM4YjM0ZWVjYTAwOTUyYjI4OTM2YTEyMGYwMmUyODEyMTNiZjc2N2JhYjBlNDFjYThhZjQzMzI5YTdlZmUyMzI0NDU0ZWNlMGJhMTAzZTc1ZDQyMjE0OWVhNjBMjZiOWVyOjE0ZDhiNDU0ZWNlMGJhMTAzZTc1ZDQyMjE0OWVhNjAyMTImOWI1ZDIwMzQzOTc2ZjJmZTpwOk6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQuOmFiOmphZDhlZDc5NWU4ZWU1OjU0YTo6NTk1OmY4OTE5NTk1MmY4OTE5NTk1MmY4OTE5NTk1M

From: Ilene Levin-Dando
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:33:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ilene Levin-Dando

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Esty Erickson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:35:43 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Esty Erickson

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: [kelly schorr]
To: [karen_swanson@concentra.com]; [concentra@cityofconcentra.com]; [press@theipc.com]; [mayorcouncil@theipc.com]; [mayorcityofficial@mail.com]
Cc: [Jacobs, Angela (BOS)]; [gamboa, olivia (BOS)]; [soto, hansel (BOS)]; [Chan(staff)]; [Board of Supervisors (BOS)]; [Councilmoore]; [amanda.arnold@concentra.ca.gov]; [essentialmember.heroes@assembly.ca.gov]; [Krista.Pfefferkorn@sen.ca.gov]; [Anna.Caravaca@sen.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:36:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rosine

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmI1d6c5YzOxOTlhNTQ0NDI0ZGI3NTBkYWFiY2MxYjIxYjU3OTQ3YzNTFlk5mEwOTc5MDRlZmJkMDgwOlk6RTg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Zl66NVk7g&___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmI1ZjhiMzcxZmUwMzI1NjcwNzJmMDI2NjU0ZmI5MmRlNTk1ZmI4MDI2NWFmYTI4NGI2NjNiNDZmODBkZmMzZWE2NWQ5YjY4NWE2M2U1Mzgwe0lQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/ibe-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmI2NzNmQ0YmRmZWY1MTE0NDg3MmQ2NGU5YWRiYWViNTU2NzM4OTE0YTE4N2NiNDZmODBkZmMzZWE2NWQ5YjY4NWE2M2U1Mzgwe0lQ6Tg
(https://url.avanan.click/v2/01/___https://www.un.org/swbc/en/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmQxNTE0OTYyNzFmNmFlOTkzZTcwZWI2ZWVkZmEwZWE5MWJiMTk5OTAxNDlNzMWIzZGNhYjdlYjpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://muslim.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmIwYmI0NTdlMWVlYmZjZmJmZWFkMGY0MmczZlIzOTcwNjBkNDg0YjQ0YWEwYmQyZmY3YTZTE3NDgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vdxvx9f9lo___.YXAzOnNmZHQzOmE6bzo2MDNmNTI0YTNlMmE0YzdlZTkzODA5YzY3MTMxYzUzNjo3OmE1MDM0YWJmYzNjMGRiOTBiZGVjZjEzMzA1YTk3YgpqNjc5MGBkNTIwMDlEzMDI1N2E1Y2I0NTNlZjEzOTBhMTNjMGBkMgpwOlQ6Tg

From: Nancy Hoffman
To: karen_newton@concentra.com; customer@cybercemedical.com; peterson@mac.com; interventions@browser.com; group.info@centercmedical.com
Cc: Calcutta, Angelica (BOS); Espinoza, Alicia (BOS); Leslie, Hannah (BOS); Chan(mayor); Board of Supervisors (BOS); Chan(mayor); benjamin.allen@sfgovtv.org.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@asm.ca.gov; Jessica.Espinoza@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:37:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nancy Hoffman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTliOWQ3ZDBkODo3OjhlNzM6OTIxOGUzNzE4MmNjMGU5OTVhZDBiNDMzOjM0U4ZTQ5NjNmNjNlZTc5MmE1MzI5YzpmYjI0OGQxYzM2NzowOGQ5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1bSNVVNg.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTliOWQ3ZDBkODo3OjQ5NGZkMTBlZWNlMzUwYzRkZjY4ZjU3MDE4NTk3OWI3LTE2YzpmYjI0OGQxYzM2NzowOGQ5ZTg5MjA4ZjU3MDE4NTk3OWI3LTE2YzpmYjI0OGQxYzM2NzowOGQ5ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism--against-israel%23google_vignette.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTliOWQ3ZDBkODo3OjFiZWE0YzMxNzFiYzY2M2MzgwZDQ2ZjkyYTBlZjI5MjAyYjBkNDA4OTI0ZDE3MDE4M2NmOGZjNTFhMjVlMDlmNjZlZDNhYzgwOlQ5ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTliOWQ3ZDBkODo3OjBjZjI0ZWY3NWFkOTc1MDk3YThmMDA0ODVlNGExYjhjMmZhY2I0ODVkZjZkODFmYTNhZWVhMWYyNmE1ODI1NDAzNzgwOlQ5ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTliOWQ3ZDBkODo3OmYxYzU0ND1lOWNlNGZiZDI0N2mxNTFmZDE5OTdiZmI5MTIwZDE5OWIxZmI5NmI5MzI1YTIxNzgwOlQ5ZTg5NmNlNzowOlQ5ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9vzo.___YXAuCnNmZHQxOmFiburnxZTc1YzQwNjFhYzU3OWFiMDA1ZGU1MTQ4ZDcwMGJlMzRkYzJlM2E3YzRlNjEzNGVhYTg5NmJhNjQ5NzQzNTIxM2E5NWI0NGZlNzIxOGU5ZmMxMzQ1YTIxNgowOlQ5ZTg

Sent from my iPhone

From: Lillian
To: kelly_newton@concentra.com; patricia@toltecmedical.com; jmarsh@mpc.com; marcusmiller@mpc.com; mpinch@toltecmedical.com
Cc: Cabello, Amanda (BOS); Gennaro, Alisa (BOS); Levin, Daniel (BOS); CleerkDept; Board of Supervisors (BOS); CityAttorney; jennalyn.waters@concentra.ca.gov; governornewsom.hanoy@governorbiz.ca.gov; Kristin.Pile@sonoma@sen.ca.gov; Anna.Eisenreich@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:27:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lillian Miselewicz

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjZlODY4Mzk2MDIyMmFiN2JmNGwyYWMwZTBlZk5lNzFiOWU5ZDdkZmVkZTBkMWIyYWIwMDFiZmY0YWFiNGU3YmMzZmYzpsOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6HNVVNg___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjZlODY4Mzk2MDIyMmFiN2JmNGwyYWMwZTBlZk5lNzFiOWU5ZDdkZmVkZTBkMWIyYWIwMDFiZmY0YWFiNGU3YmMzZmYzpsOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjFjMzY0YjVkZTZkZjRjNTQwZWY0NjhkZTZkZjRjNTQyMzQxOGFiMjNmZDE3MmQxMDM4Y2JjZTdlZTFkYTllNGU3YWYzNDgwOkY6Tg
(https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/iranen020925.htm%23:~:text=Tragically%2C%20the%20Bush%20people%20and,19%2C000%20sharpare%20Palestinian%20terrorist%20attacks.%___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjNmIzNzA1ZTg5NjBiZGY4Y2I4ZmVlNTk4MjlkYzk5ZGUwY2NlYzZiYTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas_asp___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjJmNjA0ZDhkMmZiMjllZDI2NGJkMGRlZTZlZTAwNjk4NzY5MTFjNzcxZjc4NmE5NzBkMGFiMjRmOTk0NjQ0MTI5Y2Y2MDpnOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0pdxxv9d0lo___.YXAxOmNmZHQxOmE6bzpmYzo5ZTUyOTdlOWFiYzVhZWI5ZjhmYmE0OTdkYTc4NzozOjc3NGU1ZGU3MDcwYWNjNmUzOTExYTU3ZjEmMmUxYTpwOkY6Tg

Lillian Miselewicz

Sent from my iPhone

From: Lillian Miselewicz
To: kweh_mayor@concentra.com; mayorsoffice@concentra.com; mayor@mail.com; mayorsoffice@theagent.com; mayors@safecitiesofca.com
Cc: Carrillo, Angela (BOS); Barrera, Alma (BOS); Leon, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mail; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Kimia.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:38:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lillian F Miselewicz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909786___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMzc3OjM2ZmE5ZTk2NDBhN2M4YjEzNDk4MDY5MjEzNjU4ZDY5YzM0NmYxM5NjM5NWJlYjZkNzg1ZTVlNjI0ZTk3MmdlZWE0ZDI0NjZkZTdlNmI4MDIzMGZlOGE3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16dNVVNg___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMzc3OjM2ZmE5ZTk2NDBhN2M4YjEzNDk4MDY5MjEzNjU4ZDY5YzM0NmYxMzU5NjM5NWJlYjZkNzg1ZTVlNjI0ZTk3MmdlZWE0ZDI0NjZkZTdlNmI4MDIzMGZlOGE3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMzc3OjM2ZmE5ZTk2NDBhN2M4YjEzNDk4MDY5MjEzNjU4ZDY5YzM0NmYxYTVmZjVlZTU5M2RhZDk4OWQwNGVhOTdpOTMyZDE4YzgwOHQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20this%20is%20people%20and,19%2C000%20separate%20terrorist%20attacks___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMjc3OjE1N2Y0YjQ5YzM2NWM2YTFmZTE1MzMzMGU2YzRlNjNzE4M2I1OWU5MmExZGNkYjQxYjVkMjQ1MDFkYjA1NTE0MjYzZWJjNjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMjc3OjE1NjM0YjE5NjA3MWRlMjg3OGI5YzdkZTg4ZDEwNGM2NjgzZTUwMjhjNGUwNGUzNGZmMDM5MjZmOWU1YTpoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw56l99o___.YXAuCnNmZHEwOmEHbmo6NDk0MmExMGViZmEwYjlGZE4GTgpYZRtZWIxYzAwMDRmMjc3OjE4NzA1MWRlMjg3OGI5YzdkZTg4ZDEwNGM2NjgzZTUwMjhjNGUwNGUzNGZmMDM5MjZmOWU1YTpoOlQ6Tg

Lillian F Miselewicz

Sent from my iPhone

From: [redacted]@gmail.com
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Anti-Propaganda for Concentra Medical
Date: Tuesday, January 28, 2025 5:40:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-environment-of-avatar-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmE6bzpkYTZlNmExYTNiNTE4OTJhYTBkNTYyZTk3MGU5NjgzMjc3OjZlNGM0MDk5ZGU5ZjQxZDM4OTIwZTA1ZDU3MC1c-YzBlNmEw-Ye2yY2ZiZiBkMDkxNjgwMWEwMTBhNWIwZTEwNGFlZmQyMzYwZjg0OkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2Fc=true=Tragically%20%2D%20for%20the%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzpkYTZlNmExYTNiNTE4OTJhYTBkNTYyZTk3MGU5NjgzMjc3OjI0MDk0NzEyMzY2MDMzNjNTMxMzAwY2M2MmIyNTMxMWY2ZDhkOWRlZjFmMWI3MjliMzNlMjI4Mzl1NWIwNDp0OkY6Tg
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(5) Michael Starr, "October 7 is about to be every days': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9tf99o___.YXAzOmNmZHQyOmE6bzpkYTZlNmExYTNiNTE4OTJhYTBkNTYyZTk3MGU5NjgzMjc3OmM2OTE6OGNkOTg2NDcxOGQ1MjJhMDNiZWZiODE3YWYyNWVhMjEwMWY3MGM5NTRmNjQxOGIzYTA4MmQxZDQ0ZmQtMzE4NTp0OkY6Tg

Please pardon brevity and any typos. Sent from my mobile office.

Andrea Schwartz

From: Dorit Feldmeier Cohen
To: [redacted]
Subject: Kefiyeh – Unprofessional and Improper Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:41:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Dorit Mik

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16tNVVNg___.YXAuOnNmZHQyOmE6bzqtMjBiZWE4OTAzNWE0MgpwYjdlNmQ3NjdiNmI4ZDMxZjo3OjY5YTc0MjRjM2FlYzIwZWU2NTRhYTk2NGJwYjI1YmM4NWNhMyZlZmMjkzZWNlZGZlNjcxYjVhNjM4NzhlOTU4YjcyMjZhZGQxOTg0OlR6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-anafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOnNmZHQyOmE6bzqtMjBiZWE4OTAzNWE0MgpwYjdlNmQ3NjdiNmI4ZDMxZjo3OjQ4MjctMjU2YiOGNmYTZkMCMwNCM3NmNjMDM4MzMyNWMyYjg1NDgyOGI0NDY0NWIxNzI1YWFmZjkiNDg0OlR6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzqtMjBiZWE4OTAzNWE0MgpwYjdlNmQ3NjdiNmI4ZDMxZjo3OjQ1ZjY6N2QxMDhiNzRlMGM5NDVkYzBiNjFmYTNmNzBjZTkwYTQ4NjgxMDMxOTIyN2I0NjExMDMzOTIyOGJiNTQwOTg0OlR6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my T-Mobile 5G Device

From: Rachel Harrow
To: kevin_stephen@concentra.com; corporate@theliconmedical.com; pressoffice@gmail.com; mayorpeterlee@gmail.com; mayor@theliconmedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alisa (BOS); Lane, Daniel (MYR); Chen,Ellen; Board of Supervisors (BOS); Cloudtrooper; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:41:44 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rachel Harrow

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68869366___.YXAzOmNmZHFoOmFiOmgzNmI5ZGNmNTQ3NWFlYTMxNzlmMDEwNjk2ZGFkOTNlYTo3OjI0NTk6OTBhNWI2ZDI0ZTBkNzAzNmI3MmNiYjI0MjdkNmM0NzBlZWI0MTk5NjU0MGZiZDI5swcHOlEg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia-Ie-Ie-Ie

From: Gayle Schrier
To: kevin_mayne@compass.com; mayne@shorenewhaven.com; wayne@mac.com; mayne@mayneassociates.com; mayne@planetcreative.com
Cc: Cabello, Angela (BOS); Ginnetty, Kelly (BOS); Lesk, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clustrom@; jessica.salomon@bvsgw.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Anna.Eggerss@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:42:36 PM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfkVY&g___.YXAzOnNmZHQsOmFlOjezmZjdFlYzMmNiNzM4NjJlZDlmZWU3NzU2MDEwOTI5MDc3OTo2MTE5NTE0YTk0NmMzMjg4ZTAyYTUzZDhkNDY4ZGY3Ykw5ZjdlMzNGZjVkYjk5YTIwZGRmOWRjMDgxMDQ2ZDg5NzpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQsOmFlOjezmZjdFlYzMmNiNzM4NjJlZDlmZWU3NzU2MDFmOTI5MDc3OjA3ODdlOWVkMzQyMDQ2ZDg5NzpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/50/statements/luxeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C000%20weapons%20Hamas%20terrorist%20attacks.___.YXAzOnNmZHQsOmFlOjezmZjdFlYzMmNiNzM4NjJlZDlmZWU3NzU2MDFmOTI5MDc3OjA3ODdlOWVkMzQyMDQ2ZDg5NzpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmFlOjezmZjdFlYzMmNiNzM4NjJlZDlmZWU3NzU2MDFmOTI5MDc3OjY4ODA4OTY1ZjVlN2BkOGU5ZDM4OGG0YzZlZGZmNjkt0TgwOWNlMzZiMTEtMTEyNTgtZmE3LyZmYxMGEwZmEtMGFkMzgyNGE3NTU3ZmQwNDk3NzYxYzYzZGRmOWRjMDgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQsOmFlOjezmZjdFlYzMmNiNzM4NjJlZDlmZWU3NzU2MDFmOTI5MDc3OjOmVmYzAtNGCGO0MzI3MGNiNTJlNjRiZmJkOTUyZWFlNmIwNzNlNmFlNjIyZjFhNTA1MzZjZDQwMDJlLYzIwMWNmMDQwMmMzMGTpwOkY6Tg

Gayle Schrier DDS

From: Pedram Mashieh
To: [redacted]
Cc: [redacted]
Subject: Concentra Medical Must Not Work by Healthcare Professional as Polices Hill Colombia
Date: Tuesday, January 28, 2025 5:43:39 PM

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cc: Press, City Council

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjkyNTY6ZDc1MGFjYzg2MWEyYWM3OWFkNmFkMTg1NTZhY2QzMzE2NjI2NzU2MWIwZTRiNjk5MDE1Yzp0Ok6YGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ONVVNg___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjRjYzMGMTMzOWIyMzI5YTFlOTA2ZjgxNmU2MmIzZjY5MTFmYzYxMmUzYTFlOTA2ZjgxNmU2MmIzZjY5MTFmMmBkNjUxNjBkODg0Ok6YGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjcyNjM0MGZjN2M0ZDU0MzQyNmRjMTY2NmQ0ZDBhNzo4MTZjYTk0NGZiODQxOTE3YjFlODIzMDhlNTIqMmBkNjUxNjBkODg0Ok6YGTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar58/statements/israemgf030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjBlNjY6OGRmYTYyOGFlY2YxYzgyMDZlYWM5ZGIxM2ZmMzRlNzhiNjdkYzU4ZDVlZjA3ZGQ2ODk0OTRmN2Y2NzgzNDk2ZDp0Ok6YGTg
(5) https://url.avanan.click/v2/r01/___https://erudite.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjZhNDg0YzA4NTE0YTQ4MzQ2ZmIxZjM2NzU0MGZiZGZlZjYTcxYzNhNTM2Y2MzMzMjRmNWNmMWIzMDQ1MTI3NmFjYjlkZWU1ZjgtOk6YGTg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d59vo___.YXAzOnNmZHQyOmE6bzo0MDg2NzVlOWQ1Y2U0ZDAwYjcyNmRjMTY2NmQ0ZDBhNzo3OjIuMjE5Y2NhOTE0ZTQ5OGRmZmQ3OTVhNjZmNjNjNWNkYzVhMzExNjhjMTU0YzYzZWZlODVlYjdlMjAwNWIzZDp0Ok6YGTg

Pedram Mashieh
pedram@rmashieh.com

From: Susan Zelaya
To: kevin_newton@concentra.com; mmercer@theflorencehall.com; mbaker@hmc.com; mayorwilson@lacounty.gov; mayor@publichorsehall.com
Cc: Carrillo, Augusta (BOS); Barragan, Alma (BOS); Lesia, Daniel (ADM); Chairman Hall; Board of Supervisors (BOS); Citizenship; senator.wiener@senate.ca.gov; speaker.member.forney@assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:48:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z9HiNVN3g___.YXAzOmNmZHQxOmI6bzpmYzBhNjY5M0tYzOGVlMzBkOWM5NGVkOWNiODo2MzQ6NDJmOmY0YzA0NTA3MGI4OTRiYzBlezZmYwY1NTFLeGU2ZGtiNGVhYTY0NS0yNGQwZTk4MDQxZTk4MDQxYTE2NGRlZGNhYmU4ZWExMGQ4YjUyYzpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOmNmZHQyOmE6bzpmYzBhNjY5MWYyOGVlMzBkOWM5NGVkOWNiODo2MjQ0NDc3OjVlYjVkM2QwZWExYTkeMjM4YzctOZGRlMzk4ZDUyOWQ4NDE2ZmEwYjQwOTE2NGRlZGNhYmU4ZWExMGQ4YjUyYzpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks).___.YXAzOmNmZHQyOmE6bzpmYzBhNjY5MWYyOGVlMzBkOWM5NGVkOWNiODo2MjQ0NDc3OjhlZWUtNi1lMTcxYzFjNTQwNzg2MmFmYWQzYjViNTI3MjQ3MDQxYTU4Njc3M2IzYzJhMDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bzpmYzBhNjY5MWYyOGVlMzBkOWM5NGVkOWNiODo2MjQ0NDc3OjU3YjE0ZTI1YTIxZWY1ZGI0MGEzZjE1YWMxZmQzNjU0

From: Isaac Entin
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:44:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Isaac Entin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Linda Cynthalista
To: karen_stewart@concentra.com; pressrel@sohoremedical.com; press@fmge.com; pressoffice@blueger.com; pressrel@statecremedical.com
Cc: Calcutta, Amanda (BOS); Jennings, Alexa (BOS); Lipsitz, Hannah (BOS); Chan@mail; Board of Supervisors (BOS); Chan@sfmta; senator.scarpa@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:48:58 PM

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cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Linda cynthalista

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166___.YXAzOm5pcmZlOm0Zbmtk0MGIyOGQ2MTcxZjZlYWI0ZTc3NDg2Ngp6NjRlZWFkZjo5OmQ4ODg0MmIwZGY2NDZkYWFhMmRlNmE5ZDY1N2FlZDBkMTMwNjZlZmY5ZmQ5ODE5ZgJ7Ifw&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&m=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&s=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DEJ6iNVVNw___.YXAzOm5pcmZlOm0Zbmtk0MGIyOGQ2MTcxZjZlYWI0ZTc3NDg2Ngp6NjRlZWFkZjo5OmQ4ODg0MmIwZGY2NDZkYWFhMmRlNmE5ZDY1N2FlZDBkMTMwNjZlZmY5ZmQ5ODE5ZgJ7Ifw&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&m=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&s=Ie1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge1Ge&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%2Bgoogle_vignette___.YXAzOm5pcmZlOm0Zbmtk0MGIyOGQ2MTcxZjZlYWI0ZTc3NDg2Ngp6NjRlZWFkZjo3OmFkMDk0YzdmMjI0NGRhYzI2ZDcyOTU5N2NjYzBlZDcyOTU5N2MyMzIyNzBmYzBmZDcyOTU5N2MyMzIyNzBmYzBmZDcyOTU5N2MyMzIyNzBmYzBm

From: [city-of@mail.com]
To: [public_request@sanfrancisco.com] [supervisor@sanfrancisco.gov] [dpacchele@sfwater.org] [mayorlondon@sfgov.org] [mayorsoffice@sanfrancisco.gov]
Cc: [Angela Calvillo, Clerk of the Board] [Jeanie Poole, SFPUC] [Carla Short, SFPUC] [Kate Howard, Mayor's Office] [Ana Validivia] [Jennifer Johns, MOHCD] [Dan Kaplan, DPW] [Jeff Kositsky] [Jennifer Matz, SFMTA] [Jeff Hobson] [Jennifer Johns@sfgov.org] [supervisorchen.hanna@sanjoseca.gov] [Carla.Ch@hickorycitync.gov] [Anna.Eskamani@ocfl.net]
Subject: Urgent: Concentra Medical Center Hosts Employee Wearing Pro-Hamas Symbol at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:44:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ann Slochowsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzoyNzU1YWQyNWI0ZmY3YTVhMWQ2NTI1YWI0Nzk4Nzk3Mjo3Qjo1cyNTQ5OGYyNTU3ZOTlfVjhNDhmMDEtMDZiODE1ZGIwOTcyNzZmYTc0CGI2ZWuZmVlN2OwZDIyNzQ0OGQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ66NVVNg___.YXAzOnNmZHQyOmE6bzoyNzU1YWQyNWI0ZmY3YTVhMWQ2NTI1YWI0Nzk4Nzk3Mjo3OmM3NzgfGJGJMGI6MzGtMmZlNDZkYTA2YWM4ZgtlODBlNmE5MzU1YjY4MGNjODNkYTgyYjc5MzRmZTVkNmIxMgtiOWQxMzpjOGQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyNzU1YWQyNWI0ZmY3YTVhMWQ2NTI1YWI0Nzk4Nzk3Mjo3OjU0OGY6NWEyZjM5M2M3MDkwNTQxZjk1NWNiYWUwMzc0MGZjZGE0NjE4YTc0YjA3NGE3M2VkMmVlMGUyNjU1MmE0YjVjYxMTg0OlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoyNzU1YWQyNWI0ZmY3YTVhMWQ2NTI1YWI0Nzk4Nzk3Mjo3OjI0ZGZjNGVkMTU5NjlkMDIwOGRkMWM1YjQ2OTgxMTUzYjU3OTYyMjU4NGI0NzU1OTg5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9vvo___.YXAzOnNmZHQyOmE6bzoyNzU1YWQyNWI0ZmY3YTVhMWQ2NTI1YWI0Nzk4Nzk3Mjo3OmZmNWQ4ZTJmZmQ4YjgtNzI5M2NiZGQ2M2YzNWU1ZDI6NDI2MZVjYzIxMTFjZDk0NTUwNWYjODBkMGVkNTU1M2ZmM2E5ZmQ2NDp0OlQ5Tg

Ann S. Slochowsky MS RD CDN CDCES

516-398-3514
Website: Love yourgut. Longer.

Supplements for heart health, sleep, anxiety, mood, brain function, menopause, hormone balance, anti-aging, skin & more.
Healthy cleanse, Weight loss. EWG certified clean & clinically proven skincare & make-up.
Energy & workout products.
Personalized Vitamins.
Non-Toxic home & laundry.

Illness is hard.
Healthy is hard.
Choose your hard.

From: Malka Bernstein
To: karin_weaver@concentra.com, jessica.cole@cityofpaz.com, angela.w@mac.com, rosemarie.reed@kroger.com, mjones@patriotmedical.com
Cc: Castillo, Angela (BOS), Espinoza, Alicia (BOS), Leslie, Chantal (HHS), Chen,Heidi, Board of Supervisors (BOS), Chairperson, senator.adams@senate.ca.gov, assemblymember.bates@assembly.ca.gov, kristin.thatcher@gov.ca.gov, kevin.fitzpatrick@gov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:45:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68907366___.YXAzOmNvcmNjcm9zczphbzo5ZTNhZTk5NGE5ZTFlMjZkYWY4MmI1MzY5MTVkZjM1Nzo3OjdlZWE0ZDEwYTc4ZTBkMzMxMzM5YjU0NjNlZmQ5NGNlZDdlOTk1ZDJiYWU1ZjQ4NDZmMjk2MDU4NDZmMGVjMmFjNGY1YWVkZjAyMWNiNDMwNjc5MWU5ZmQyNDc3NzYxYTc3MmE2MzgwOlQ6TG
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZ166NVV76g___.YXAzOmNvcmNjcm9zczphbzo5ZTNhZTk5NGE5ZTFlMjZkYWY4MmI1MzY5MTVkZjM1Nzo3OjNmZWE0ZDEwYTc4ZTBkMzMxMzM5YjU0NjNlZmQ5NGNlZDdlOTk1ZDJiYWU1ZjQ4NDZmMjk2MDU4NDZmMGVjMmFjNGY1YWVkZjAyMWNiNDMwNjc5MWU5ZmQyNDc3NzYxYTc3MmE2MzgwOlQ6TG1UOTgtOGU1NDk3ZGJlMzEyNGRlMWI5YTIxMDgwNjc5MWU5ZmQyNDc3NzYxYTc3MmE2MzgwOlQ6TG
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishcrimalliburry.org_the-2Dinvolvement-2Dof-2Dstate-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael_&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ra1Ra1Ra

From: Danielle Maleff
To: karin_mayer@concentra.com; communityrelations@medical.com; pmayer@hrge.com; mayerpublicrel@cooper.edu; pmayer@atlanticmedical.com
Cc: Calcutta, Amanda (BOS); Epstein, Alexa (BOS); Levin, Hannah (BOS); Chan(at)al; Board of Supervisors (BOS); Chan@mayor; senator.wiener@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Kristy.Fiefield-ward@sen.ca.gov; Kristy.Fiegenschuh@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:45:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Danielle Maleff

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjIwZjI0ZDQ5NzZlOTU0NmY2MTlkMWE4ZmQwMGI2MzYzOWI1NTBjYTgwMjRkNDFmYmE4YjgtfGZiMGFiZWZiMTgwOlR2ETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZH6NVVNg___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjRkY2NmOGY0YTk1OTBiMDI1ZDVjNmE5NDYwMjVlOTkyZWM0ZjM1YmI5ZjM1ZjU1NzpwcHJ8ETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjI0YmY0OTQtMTE5OC1iOWY3ODI1NGZjMTM4ZTVlYjhjMzEyZTo3OjYxNzE0MGQzNzE2MzY1Mzk1YzRjMTlyY2I0ZGRmNmUzYmQ5ZTg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/jan/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjYxNzE0MGQzNzE2MzY1Mzk1YzRjMTlyY2I0ZGRmNmUzYmQ5ZTg5MTM3NWI5MTk5YmRjNzcwNWMtNTgwOlQ5ETg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjA3ZTM0NjkyZjRkZmI2NWI5ZDNlNTc0MTRlMzk5MjE0NzcwNWMtNTgwOlQ5ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9xkxvfx895o___.YXAxOmNmZHQzOmE6bzpmZDZiYzY5NjQxZDRhMjNiMmI4ZGZiNmQxZDk0NzEzZTo3OjdhODE0ZTAxMzY4ODIjYTI2ZmI4Ljk2YWI1MmY2MDBiZGZlZDY0Y2Q4ZmJjOCJmMzNjOTI4NTUxOTkwZTYxMTk5YjA4YjgwOCJETg

Sent from my iPhone

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:46:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Suzanna Stein and family

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69303366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew2jk3NTcwMTAUNjgwOkY6Tg&m=ZO2UhUpEnSN2hvZDQnMgqvMGMzZWQxNzAxMDY5YzM3OTE2ZmM0OGJlOGI3YjY1OTY5MjU5ZTEyMDI0ZmE5YTIwZjk3NDUwZmE2MGY4ZTk5YjdmYmUzNjQ5ZTI0MDVjMTRhOTk2NjkwYTk5MWQyY

From: Nancy Brandes
To: kaplo_magnet@concentra.com; jcarreno@phelpsmedical.com; jmercado@phelpsmedical.com; jmercado@phelpsmedical.com; jmercado@phelpsmedical.com
Cc: Cataldo, Angela (BOS); Bertrand, Alisa (BOS); Leite, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Cloud(mayor); jessica.scanlon@sfgovtv.org; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:46:56 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,
Nancy Brandes

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHQyOmFiOnosMjNhZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo3OmMfQ5TMkNDAwMzJlYWE0ZmRkMgzNDIenMWQ4ZTlkZk:YzBiNTAzMGQ3NDI5NjgwZWVkYTE5NmE1YiJhMTg0OGE5M2JkNDpwcGkYETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z36ISVVNg.___YXAzOnNmZHQyOmFiOnosMjNhZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo5OiIsIDEyZDY1NGY3MGQwNDI0NjQwZWVkYNlJqNGNzUwMzZlZkMDI5ZTY1MmEzNTNjZTJmOCkYETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHQyOmFiOnosMjNhZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo3OjQ1N2I0NTdkNmQwMmQ2OCY1NTY1OGE4Yg:1MzQyZDI2OTEyMjI5MThkOTM1N2YyZDIyxl5NjA0N2U2NjcyNWM5ZDY5OTpwGkYETg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmFiOnosMjNkZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo3OmE5YTM0ZTI4OTEwZTQzNzRlOWUxNmMzZTZkMDU0NGE5NGYyZWJjOWEzMDIyMDQjM2ZjMTVjNzc5ZGE0YWYxMDM1YzpwGkYETg
(4) https://url.avanan.click/v2/01/___https://oredev.live-eu.gcp.svdcdn.com/2024_content/Sweden_upc.___YXAzOnNmZHQyOmFiOnosMjNhZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo3OjIyNzc4OTAwNzI4MDI5ZTk5ZjdhMzA0ZDI5NzE2ZjZiMDI2MjY0NzE5MDU0NGE5NGYyZWJjOWEzMDIyMDQjM2ZjMDE5ZGQwcMzM0N2pwGkYETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxcv8d99o.___YXAzOnNmZHQyOmFiOnosMjNkZjkyZDI5YWQ0NTI4Y2Y2MTIxNjQ4YzBlODI6MDo3OjZkZDQ6N2I1MjVkYmQ0NGI3YjY1ZWBkNTI4YVxA1ZjM2NGZmMgxjZjdjZGY5NmI1N2MzYzNiZmM1M2ZiMDE5ZGQwcMzM0N2pwGkYETg

Sent from my iPhone

From: Alissa Krzywicky
To: kevin_mayor@concentra.com; customer@toshercmedical.com; alissa@mac.com; mayorwilliams@gmail.com; mayor@toshercmedical.com
Cc: Carrillo, Angela (BOS); Espinoza, Alma (BOS); Leiva, Daniel (MAYO); Chan(Staff); Board of Supervisors (BOS); Chan@stanley; gerardo.sandoval@sacramento.ca.gov; supervisorsmember.haney@sfcityandcounty.org; Kristy.Pfefferkorn@mail.house.ca.gov; Alissa.Krzywicky@mail.house.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:47:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEzNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OmIwMjo5NGU1OGNqOyEwNDc5ZGQyYzE3NzRhNjZlZjM2NjU1NGM2ZjU3MTRkOWNhNmEIODZkM2NiNTBkMZI5NzpwcCk6YET g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVcY#g___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEzNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OmIwMjo5MGJlOGU2MjdkNDBkZDE2ZDE3OGYxMzY5ZWMzMjk5ZDEzZDI0ZjY2MjBlNmZkMjg2OGIxYWIxZmJhNTgwOkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEyNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OjIyMDE6YzgSNmVkZTVkNzUwNTNmNDc5ZTEwNGQ2aWNwNTM5ZDc3MmIZWVyZThiYzJkZDW5OD8RMDQ2OGJmYWIxZmJhNTgwOkY6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEyNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OjBiYQQ0Y2UxOTNjYzIxNGZmZTJhMGZiY2MxMDY4ZTg5NDFkZjY1MjBlOGU2NWU2MzBjZmVmZGE0YzU3MDM0NDI3MjkSZDpwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEyNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OjA1ZjMmE0NmI5ZjkwYzFkMzU4NTc4NTQ5OTU1NjI0NjVjOWM1ZjUxYzg1MWE4ZmFlZWU2MjM4M2FlZmVkN2U2YzE3YjU0NjpwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clxy0xkvr5l0?fbcl___.YXAzOnNmZHQyOmE6bmpmZjMyMzAxMmEyNGIwYWY4YTM5MjEzZTkkYmFjYzMyMTo3OmU0OTI4ZTY2YWE2kZTIxMWQ0MWNjNDc2OWZlZkYTM5MGZlZlDI0NTNiOTIyYWEyNzMyZGJiNzFiOTExYTBkYjBkYzgwcOkY6ETg

From: Jordana Pazin
To: kayla_mamone@toronto.com; mayor.olivia@toronto.ca; mayor@mail.com; mayor.office@toronto.com; mayor@toronto.ca
Cc: Cabrilla, Angela (BOI); Bonnick, Alisa (BOI); Lock, Daniel (BOI); Clerk@all; Board of Supervisors (BOI); Citizen@mail; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffer@mail.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:47:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Jordana Pazin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo0OTFkYWUyMTc3ZGU2NzI0NjA5NDQwNTI5NTdkNjVjOTJkNjM4NjU1ZmRkZGNmN2JkYTMwNjUwMDg1OTE3M0wOTVk5OTRjMmpwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NfkVQg___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo0OTFkZWU5YzM5OmM2YjBkMGJmMjUxMjA5NWY5YjU0ZWJhMTlkNzc2ZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo0OTFlYWYyMTc3OjllODk4NmY0YWYyMzc4YTdjOTlkYWUyMTc3OjlOOk4NmY0YWYyMzc4YTdkMDIxMmM2NTc4Yj5MjQwOTM1YjhMGJmMjUzMjA5NWY5YjU0ZWJhMTlkNzc2ZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20her%20people%2Dand,19%2C000%20rockets%20launched%20terrorist%20attacks.___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo0OTFlYWYyMTc3OmQwZjlYWM6OjI0eUZtZDM5ZGJmOTkxNTRjYTMwNWUwNjMtYjY3ZDhiMDQ3ZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo0OTFkZWU5YzM5OmM2ZlZlMjY3YjI3NGM4YWU0MWRlZjMxMWY2NTY0MDE0YTkxOTM1OGRlNjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOmNmZHQxOmE0bzpkZGY2ZmJhMjVkOWI5ZTI0NzVkYTo4YTdlOTlkYWUyMTc3OlVlZlaGY2ESN2Y2ZDA3NzE1ZGQ2M2E0MWZlZDkzNGFlNTVkNzI0M2Q1OWUwODI1NzAzNTNkNWQwZGUzNlNkZWI5MjA5MjpwOlQ6Tg

Sent from my iPhone

From: Jacques Mandowsky
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:48:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Jacques Mandowsky
MIAMI, FLORIDA

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From: Heidi Sokol
To: karen_meaney@concentra.com; concentrahr@wincmedical.com; jamison@mac.com; mary.washington@kroger.com; mayor@charlestonwv.gov
Cc: Carpino, Angelo (WV) (kanawha, Alex (WV)); Lane, Hannah (WV)); Chamberlain; Board of Supervisors (WV)); Gloucklichjones; senator_manchin@banate.ca.gov; supportcharleston_hanna@assembly.ca.gov; Krista.Pfefferkorn@mail.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra Medical
Date: Tuesday, January 28, 2025 2:49:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

As you know, you have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Heidi Sokol

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909736___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM2MjdjMGM3ZGIyMzk1ZTIxOGIzNTEzNDM4NzgyZTMzMTk2NjA4ZjVlZGIzNmVmZTM3YjmMmFmZjNiZGJhNzY2Ic5ZlpmaOlQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6QSVY9g___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM2MjdjMGM3ZGIyMzk1ZTIxOGIzNTEzNDM4NzgyZWJlZTE2YzU5ZTk5YmE1YTdjNGIzMTEyNmI0MmU5M2VmNjMyZjc1YmM0YmNlM2Q0NzgwOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM1MjdjMGM3ZjkyMzk1ZDc3OjI1MmE6ZTRlOTg5YmM2ODNlZTk0ZGU3NGY2ZDI3MzI2OGVlN2Y3YZUzNDE5NWFlMDZiMDg1YzQzYmM0YmNlM2Q0NzgwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C%---nvo=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM1MjdjMGM3ZjkyMzk1ZDc3OmIxMjY0ZjJmNDg5ND4YjkzMjk5MzYyOGVjZTk5YmE1YTdjNGIzMTEyNmI0MmU5M2VmNjMyZjc1YmM0YmNlM2Q0NzgwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM1MjdjMGM3ZjkyMzk1ZDc3OjQ4NzA4NzQ4NDI0ZjU5OGE5MWIyZGZkNTI4ZDhmOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4wx3v8l9o___.YXAzOnNmZHQyOmE6bm3ZTkxMDdhNDE1YmY4NGQxMDM2MjdjMGM3ZjkyMzk1ZDc3OmI4N2I3YWU0MDMwOTBjOTIyNDZlZmRlNTZkZmY2YTQzZDMxNDgzOGVmN2Q4MjgwOlQ5Tg

Heidi Sokol

From: Laura Mack
To: karen_newton@concentra.com; corporatestaff@concentramedical.com; pmoore@mac.com; mayorpeltier@prosper.gov; mayor@prospermedical.com
Cc: Carruthe, Angela (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chamberlain; Board of Supervisors (BOS); Ghuneimat; jamaine.watson@prosper.tx.gov; powerofchange.hoang@prosperisd.org; ryan.t.thelkeld@mail.mil; Alyssa.Ferguson@mail.mil
Subject: Of Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:48:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Laura Oxztel Mack

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZ:HQxOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTI5NzI3YTBmYZFlMTU3MDNmNTAwMjY1M2JxOlQzeNiBfiY2NiMTpwOlQiSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6ANVY9g___.YXAzOmNmZ:HQxOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTI5NzI3YTBmMzk3OGJhMzA3NWY2ZjI4MTk2ZjU1MGJhZTBkMmk3OGJhMzA3NjpneY0NWU1cOTI5ZjY1OTI5OTY2OTU1ZTI5NzNhMjpwOlQiSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZ:HQyOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTFjNjc3OjQ4MDE5OTVkYTBkMWMxZTBjMzJlOWRlZDI5NDJlMjFiZDA1MTNkZmZlMjE0MTNmZWI1NTA2NWI5MjJjYjQxNDYyZjg4MTpwOlQiSTg
:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZ:HQyOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTFjNjc3OmUlZmM6OWIwMjRlkMmMxOWY1YzTg5NjljM2QlNGZmMmRlYTdkNzBkOGRhYmE2ZDk0MDc1Mzk5YjclYzNlNmIxNDdkN2U1YTpwOlQiSTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZ:HQxOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTFjNjo3OmU5MTYwZjk3MDk0MjA1NjZiOTI0MzY4ZjU4NzY2MzE3YTkxZTk5ZjVlYzk3NzE2ZmNjOTpwOlQiSTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0w0xkvfv89o___.YXAzOmNmZ:HQxOmFiIhrqtZiIhZjA3NjpfQ:IhmOTA3NDI5MDFmOWYwZTcwOTFjNjo3OmU5ZmU5ZDE2MTFjZDI0MTFmYzE2ZGM2MzkzMjI0ZTc3MDI1ZTVkY2U3OTNmNmJmZmQ3MjRlZmMxMzgwOlQiSTg

From: [LM]
To: [name] [name]@concentra.com; [name]@theprovidencemedical.com; [name]@mac.com; [name]@bellsouth.net; [name]@theprovidencemedical.com
Cc: [name], Angela (BOS); [name], Alisa (BOS); [name], Daniel (BOS); CityClerk@; Board of Supervisors (BOS); Citywide; [name], [name]@concentra.com; [name]@[redacted].ca.gov; [name]@[redacted].ca.gov; [name].[name]@[redacted].ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:50:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQwOmEGIonOMDEwMDI5ZTU3MmIwZWFmMzQwMDY2NDYxOTk0ZGE5MzU4ZGNkYzkwOGU2NDc4ZDhkYTllZWQ3YzJhNzM5ZTIyZjk3ODE0NTg2MTBhMzBkNTpwOlQ6ST
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNHXNVYhg___.YXAzOnNmZHQwOmEGIonOMDEwMDI5ZTU3MmIwZWFmMzQwMDY2NDYxOTk0ZGE5MzU4ZGNkYzkwOGU2NDc4ZDhkYTllZWQ3YzJhNzM5ZTIyZjk3OTE4NjA5YTgxNTc4MDI5ZGZkYzZmNzE1ZjY5YTY4ZTY0ZmMzNjc5YjpwOlQ6ST
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEGIonoMDE5ZTU3MmIwZWFmMzQwMDY2NDYzYWQtODBkNjA3YjAyYjA6OGEwYTFlMGZjMDdkNjhiNTlkMGJhZDVlMWYwYjkzMWFmZTkzY2IxMmM4YWI0NZFiNDZkOTBkZDI0NDhhOWFjZTpwOlQ6ST
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injured%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmEGIonoMDE5ZTU3MmIwZWFmMzQwMDY2NDYzYWQtODBkNjA3YjAyYjA6OGEwYTFlMGZjMDdkNjhiNTlkMGJhZDVlMWYwYjkzMWFmZTkzY2IxMmM4YWI0NZFiNDZkOTBkZDI0NDhhOWFjZTpwOlQ6ST
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmEGIonoMDE5ZTU3MmIwZWFmMzQwMDY2NDYxOTk0ZGE5MzU4ZGNkYzkwOGU2NDc4ZDhkYTllZWQ3YzJhNzM5ZTIyZjk3OTE4NjA5YTgxNTc4MDI5ZGZkYzZmNzE1ZjY5YTY4ZTY0ZmMzNjc5YjpwOlQ6ST
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d90vo___.YXAzOnNmZHQyOmEGIonoMDE5ZTU3MmIwZWFmMzQwMDY2NDYxOTk0ZGE5MzU4ZGNkYzkwOGU2NDc4ZDhkYTlkYzE3M2E3Y2Y0NzE2ODFkYzM3MWY0MDcwMWI3NzNmMGU0YzdmZTU0Nzc5NzAxYzgwOlQ6ST

From: S Grosbein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:51:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Paul and Sara Grosbein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ronald Mellary
To: kelly_negrete@concentra.com; nurserich@centuryhotel.com; mayor@nyc.com; mayoralelvis@nyc.com; mayorvi@veteranmedical.com
Cc: Cabello, Angela (BOS); Bontrea, Alex (BOS); Leite, Samuel (BOS); CityClerk@; Board of Supervisors (BOS); CityAttorney; gregory.conrad@concentra.com; susanmckeever.harvey@concentra.com; Kelina.Pfeffer@mail.ca.gov; Kevin.Eisenwald@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:51:28 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992366___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjI4ZMjY6ODA5ODRjOWEtNzA2ZDNkMTk2ZWMxMDEyYzAxMGQxNWM4MGFlOGkyYzIyOTg1NDmwOkY6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVV7Ng___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjBkZDc5YjM2OWFkYzY2YjM0MmMzOjNmQwZGU3NzNmZmMwMzY4MjI1N2QwNzpwOkY6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjFiYWI0NGZjN2Y0YThmMzk2MjgONzQxOjNDZlMTdhMTc2ZjU3MDdhNZZjYjMzMzc3NmQwZGU3NzNmMwMzY4MjI1N2QwNzpwOkY6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,10%2C000%20Palestinians%20terrorist%20attacks.___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjRjMTk0YTQ5MDk0OTAxMzJlZWI1ZGY3ODQ0ODE5YzZkMDVlMmI1MTc1NThlYWE1YmFjOWI0MmFjZTmzD1U2YTNiOGEwNDpwOkY6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjAxMzI0ZTE2MzY0ZjUzNzU4MTYxODc1MzY5YTNkMjQ2MWI4OTBmZmUxYWFmNmM4ZGJlMDQ0NDAxM2VjOTE3MGVkZDpwOkY6ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr8d99o___.YXAzCm9mZHQxOmFiOmxsZWQxMmFiNDI6NmM1MzBlNzY2YWI5Nzc1NZIwZGIzZDo3OjAyYTc4MDk4YzA4ZTVkMzkxYTIzYTUyM2UyYWVjZGZkMGRiOTc2ZGQwZDZjZThiNTF2NWFlNTBlZjk1MmZmMjgxMDM3ZDpwOkY6ITg

Sent from my iPhone

From: Stacy Shans
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: What can we do about Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:52:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stacy Shanskhalil

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: dfenton@discord.com
To: kevin_mayne@toronto.ca; premier@ontario.medical.com; mayor@mail.com; minister@ontariohrover.com; minister@ontariomedical.com
Cc: Calvillo, Angela (RCH); Kenneta, Alex (RCH); Leck, Daniel (RCH); Clerk@all; Board of Supervisors (BOS); Quadrozmac; jessica.ashton@toronto.ca.gov; assemblymember.trainer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:55:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NiNTo3OjcwOjJDUlZT1UrOGI4ZjdlNzcyODZkZTUyYzk0MWY3NTI2ZDBlN2U1MDZlNWM1NDhhMDdkYjk0NDk5MWYlfOvnIlYTlmYmQxNDgwOlQ6OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NiNTo3OjE3ZGE3YzA2MzdlbjZlZjAxMWVlMWNlZMGYlMzNiZMGZkZmMzYTg5OTYyM2NlZTgwOlQ6OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NiNTo3OjBjOWM0MTk4ZDIyMjQ4YzFlMGM3NzNmOWUzOTk3NTk2ZjU2N2FkYTUyNzE3NmQwOGYzMWU4OWY2ODUzODpwOlQ6OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20list%20people%2Ckilled,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NjNTo3OjZiZiM0MzM1MTM0ZTA5MDM1ZDk0OWMzNGZkZTYxODhlNDZlNWY1MDM4MTFmMGVlODYwZjBhYTA0MzYxZmE5Zjk3OGFlNjewOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NjNTo3OjI0MTU5YTY5ZmI2ZmM4YkM0ZmI5NjI0OTY2NmM0ZjI4OGM3ZY0Nlw1NjE3YmM0ZjI4ZmE5NjE3YmM0ZjI4OGM3ZY0NlM0NmM4MTFmMGVlODYwZjBhYTA0MzYxZmE5Zjk3OGFlNjewOlQ6OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQvOmE6bmpNDMxY2RlNWQyYjkwOTFmOTg5ODBhOGVlODQ2Y2NjNTo3OjVzZGI5NzVwOTFhZWU3ZTUyZjE2OGVlODdkNDI3MDdhMTBjYmIyZTQ4YjY1MmY1YTNlOGMzMzEyYWE2OTI5OTM4N2U3MDpwOlQ6OTg

Debra Fertig

From: Randi Suhan
To: kevin_newton@concentra.com; pressrelease@bellevuehospital.com; pmayer@mac.com; pressoffice@foxnyc.com; pressroom@bellevuehospital.com
Cc: Carollo, Angela (BOS); Bottcher, Alicia (BOS); Lurie, Daniel (MAYO); ChanDavid@; Board of Supervisors (BOS); Citizenship; executive.assistant@parents.nyu.gov; superintendent.hosey@boeemail.nyc.gov; Kristy.Pfefferkorn@nyc.nyc.gov; Kerry.Fitzpatrick@nyc.nyc.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 2:55:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Randi Suhan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQcOmEHbmpiNDA5ZWFiZGU3YzU1YjY1ZTYyZTI5MjZlZmE4YjI6OTo3OjA1NzI4NmI1NmU5NDM0YzJmOTg0NTk3NmIyZGRmZjk4MDVmYmYxYjZiYjNlOGNmOGJmeGkYiTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z06iNVN3g___.YXAzOnNmZHQcOmEHbmpiNDA5ZWFiZGU3YzU1YjY1ZTYyZTI5MjZlZmE4YjI6OTo3YWCBOiddKGU1NDI5YTI4NzVkNzI0MGMtMmNmYzdTI0NWM2OGEtZGNmYjY2Ocm9tdGcYiSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQcOmEHbmpiNDA5ZWFiZGU3YzU1YjY1ZTYyZTI5MjZlZmE4YjI6OTo3OjAwZjE6OWNmYzY2MjJlZmNmOGM4MDM2ODBjODcxNDIxOTJiYjMzMwM2ZmMmQ0MmU0ZmMzMGJhM2YwNzpuOkYiTg
(4) https://url.avanan.click/v2/r01/___https://awaken-law.with.edu/20th_century/human.asp___.YXAzOnNmZHQcOmEHbmpiNDA5ZWFiZGU3YzU1YjY1ZTYyZTI5MjZlZmE4YjI6OTo3OjA4ZTI2NzUzNzk4ZTI2NzUzNzk4ZTI2NzUzNzk

From: esther broth
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:56:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cheryl Broth

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Raymond Chalmer"
To: laura_newton@concentra.com; concentra@theconcentramedical.com; pressoffice@nypost.com; pressoffice@nytimes.com; pressinfo@patchmedical.com
Cc: Cabello, Angenia (BOS); Bonilla, Alicia (BOS); Leon, Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@sfcta.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:56:39 PM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHQvOmE6bmxwMGNlYWOwYjk3ZTBmMjI0ZWYyOTU5NTU4YWJhMWU2OTo3OjU5NzE2ODcwOTVkZTUwYTI0OWI5YzUyNGI2MTc2ZTAyZGI0YmZkNzQ5NDI0MDgyY21mZTBmZDk0MjU1YjI4OTE3OTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6XbVYNg___.YXAzOnNmZHQvOmE6bmxwMGNlYWOwYjk3ZTBmMjI0ZWYyOTU5NTU4YWJhMWU2OTo3OjgwZjM0NzdlNzc1NWRkOTU5NDk4MjVjYWQ4OGRmNjdlZDFhYjEzNDAwZWNmZGE1NTcxOGY4YzA1ZTg5NWVlZGMwZThiOGE1Y2FmZTIwZTU3NTM4OTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmxwMGNlYWEwYjk3ZTBmMjI0ZWYyOTUxMTU4YWJhMWU2OTo3OjU5NDI6MjVjYWQ4OGRmNjdlZDFlYjEzNDAwZWNmZGE1NTcxOGY4YzA1ZTg5NWVlZGMwZThiOGE1Y2FmZTIwZTU3NTM4OTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.sfmta.com/sites/default/files/reports-and-documents/2024/08/8-5-24item8%25Aresolution.pdf___.YXAzOnNmZHQvOmE6bmxwMGNlYWOwYjk3ZTBmMjI0ZWYyOTU5NTU4YWJhMWU2OTo3OjRkMzI3NWRlNDI0NmI3MTY2ZjJiMDBlNzI0NzI3MTY2ZjJiMDBlNzI0NzI3MTY2ZjJiMDBlNzI0Nz

From: Raymond Chalmer"
To: laura_newton@concentra.com; concentra@theconcentramedical.com; pressoffice@nypost.com; pressoffice@nytimes.com; pressinfo@patchmedical.com
Cc: Cabello, Angenia (BOS); Bonilla, Alicia (BOS); Leon, Daniel (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@sfcta.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:56:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmxwMGNlYWEwYjk3ZTBmMjI0ZWYyOTUxMTU4YWJhMWU2OTo3OjU5NDI6MjVjYWQ4OGRmNjdlZDFlYjEzNDAwZWNmZGE1NTcxOGY4YzA1ZTg5NWVlZGMwZThiOGE1Y2FmZTIwZTU3NTM4OTpwOkY6Tg
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From: Tzirel Klein
To: lgatt_mayor@cityofpetrero.com; petrerohill@petrerohill.com; jamaal@mac.com; mayorwilliams@sfgov.org; mayor@sfgov.org
Cc: Cecilia_Argenti (BOS); Jennica_Alva (BOS); Leila_Hadad (BOS); ChairsBoard; Board of Supervisors (BOS); Clerk@sfgov; jamaica.wagner@sfgovstar.ca.gov; waarrtumember.hoaxu@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:50 PM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVb7g___.YXAzOmNmZHQvOmE6bzpjZTZhMDk3M2M5NmFiMDExYTZiNDIxMGM5ZWJmYjE2YTo3OjVkNjU3MDI4NzQ3NDU1ZjNlOTdlNDIxMGU5YTUzMmE0MGY1MDI0ZGU5MDg2ZGU5ZjY5YT

From: Amy Vaknin
To: kaplis_stephen@concentra.com; smeyer@drfischermedical.com; mkuhn@bmac.com; mgerwatkins@kmpain.com; mlatsko@drakecriminal.com
Cc: Cabello, Roberto (BOS); Barnecut, Alisa (BOS); Levitt, Dvorah (BOS); Chevrefils@; Board of Supervisors (BOS); Chanlongray; jennifer.askew@concentra.co.gov; jessemlyonmember.harvey@concentra.co.gov; kristin.Pfeffer-kuvin@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:57:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

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Sincerely,
Amy Vaknin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNzeZHOxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OiU3YTI0ZGJhMzUyYjI4ZDA2NWFlMzU1MDVhYjZmMjcwYWIxN2JlYWFiMGU1ZjoseOIOETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9ig___.YXAzOmNzeZHOxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OiU0MjkzMDE2NTI5MmExOmJkOTIxMGNlYzA1MGRlNzBmZTg4OTk5OjU2NDc0MWYxNmYzMjE0NjgwOIQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzeZHQxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OjU1ZjA5ZWYyNmZjZDNmZmNlOGJlZDg4MmMxNWQxMjBmNzNkA1MjViNTU4ZDdiM2MyMjZjMmNiMmZlNzQyOWFlMzdjOThiYzNmMWYtOIDzNjBmMjgwOIQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNzeZHQxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OmNlN2I0OGNkZDgwMmMxNWQxMjBmNzNkA1MjViNTU4ZDdiM2MyMjZjMmNiMmZlNzQyOWFlMzdjOThiYzNmMWYtOIDzNjBmMjgwOIQ6ETg
(4) https://url.avanan.click/v2/r01/___https://arcadia.law.yale.edu/20th_century/human-rights-and-___.YXAzOmNzeZHOxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OjE3OWY1NDk4MmE4YjY3YjcwMzUxOmM2OmE4MDE4MmEzYjY3YjcwMDU4MmgxMDFkYTcyNTRmN2RjMmgwOIQ6ETg
(5) Michael Starr, “October 7 is about to be every day”: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lxo___.YXAzOmNzeZHOxOmFiBxoSYWEx:YmUxZDE2OGUxZjEzOWRlYWM3NWUwYzFhMDAwMzo3OjA1YmY0OGMxMGVlYmI0MmRhYTgxMDIwMGIzOTMwOTJlNjNlNWM5NzZiMGU3ZGM3MmQ0MDE3YTcyNTRmN2RjMmgwOIQ6ETg

Amy Vaknin
Sent from my iPhone

From: Stav Alon
To: karen_newton@sanfrancisco.com; rmorrell@sfretiredschool.com; peskin@sbcglobal.com; mandelman@sbcglobal.com; mar.gahe@sbcglobal.com
Cc: Calvillo, Angela (BOS); Ramirez, Alisa (BOS); Lane, Raquel (BOS); Chan(staff); Board of Supervisors (BOS); Chan(staff); jeanette.aranda@parnate-rx.gov; jeanettearanda+temp@parnatehlth-rx.gov; Kevin.Pfeffer@parnate-rx.gov; Kevin.Pfeffer+temp@parnate-rx.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:57:11 PM

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cc: Press, City Council

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Sincerely,

Stav A

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCnNmZHIQxOmFiOmoxZGUxNDEzZGI4ZjY5ZjA5OTM3MTNhNWFkOGQ5ZTI1NjoxOjc1NjI0MTViYmExYzY2YjZlOZmNWFmYWY5YmQ2OTcxYzJiNmY2ZDNjN2MwMTBiNWBlNjY0ODBhNzQ1NDBmMjQxYmRlZjM2MTpwOlJOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ISVVNg___.YXAuCnNmZHIQxOmFiOmoxZGUxNDEzZGI4ZjY5ZjA5OTM3MTNhNWFkOGQ5ZTI1NjoxOjc1NjI0MTViYmExYzY2YjZlOZmNWFmYWY5YmQ2OTcxYzJiNmY2ZDNjN2MwMTBiNWBlNjY0ODBhNzQ1NDBmMjQxYmRlZjM2MTpwOlJOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCnNmZHIQxOmFiOmoxZGUxNDEzZGI4ZjY5ZjA5OTM3MTNhNWFkOGQ5ZTI1NjoxOjc2YjQ0ZWZlM2UyZmFmYjI2MGY4ZDFmYTQzNTA2ZjRkZmVlOGJlNjYwMjZlOTRhNzVlZDY5NzA5

From: Michael Savenkly
To: kayla_simpson@concentra.com; nurserose@philadelphiaeagles.com; pressure@nlrpgr.com; pressureletters@nlrpgr.com; pressure@patriotsmedical.com
Cc: Cabrillo, Angela (JBG); Jenkins, Alisa (JBG); Leyla_Daniel (MHS); Overland2; Board of Supervisors (BOS); Chairperson; senator.ashrafi@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:57:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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Sincerely,

Michael Savenky

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58567366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bkGq8wbZIo4&r=Ia_Ka1aNmZHQvUmFHkuphMWU4OWYxNDAtMDE5Ow2UkYWYtMzI5NDEzMjk2MDNiZjc3OjE1MDE6YzFmY2Mw-3EcYAY.cf1iNTM4NmUzNmUz-2EgUYmQwOjCGOnNDA5ZTk0OGM2YTZtMDY2NC0kMDE5Mg-3Md&h=Zjk4NmJkZjk4NmJkZjk4NmJkZTgwOkY6Eg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dz-2E6ONVVNg__YXAuOnNmZHQvUmFHkuphMWU4OWYxNDAtMDE5Ow2UkYWYtMzI5NDEzMjk2MDNiZjc3OjAwYWE6NTUwNjM0OWYtNmQ2ZiYjE3NDItMDY2YjA5NDMwMDRjYTkwOBmz2YyBDNDE2ZjQ5ZjcyMDYyZjZkMjEyMTc3NWI4Mzc

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To: kayla_simpson@concentra.com; nurserose@philadelphiaeagles.com; pressure@nlrpgr.com; pressureletters@nlrpgr.com; pressure@patriotsmedical.com
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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Michael Savenky

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58567366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bkGq8wbZIo4&r=Ia_Ka1aNmZHQvUmFHkuphMWU4OWYxNDAtMDE5Ow2UkYWYtMzI5NDEzMjk2MDNiZjc3OjE1MDE6YzFmY2Mw-3EcYAY.cf1iNTM4NmUzNmUz-2EgUYmQwOjCGOnNDA5ZTk0OGM2YTZtMDY2NC0kMDE5Mg-3Md&h=Zjk4NmJkZjk4NmJkZjk4NmJkZTgwOkY6Eg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dz-2E6ONVVNg__YXAuOnNmZHQvUmFHkuphMWU4OWYxNDAtMDE5Ow2UkYWYtMzI5NDEzMjk2MDNiZjc3OjAwYWE6NTUwNjM0OWYtNmQ2ZiYjE3NDItMDY2YjA5NDMwMDRjYTkwOBmz2YyBDNDE2ZjQ5ZjcyMDYyZjZkMjEyMTc3NWI4Mzc

From: dfeigen@icloud.com
To: kathi_mayes@toronto.ca; mayor@shellenbroadfoot.com; jmeaney@rogers.com; shermanbrown@rogers.com; mlaxon@peterborough.com
Cc: Cabrelle_Ariganello@toronto.ca; Jennifer_Hollo@toronto.ca; kathi_mayes@toronto.ca; Chairman@toronto.ca; Paul_Ainslie@toronto.ca; Gord_Perks@toronto.ca; Gary_Crawford@toronto.ca; Jamaal_Myers@toronto.ca; Jennifer_Mcelheran@toronto.ca; Jennifer_Mckelvie@toronto.ca; Jennifer_Mckelvie@toronto.ca; Jennifer_Mckelvie

From: jd
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 3:57:59 PM

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cc: Press, City Council

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Sincerely,

Joshua Dorsky, MD

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Raymond Chalene'
To: kevin_mayer@pennmedicine.com; corporate@thetriumvirate.com; press@fmpr.com; pressoffice@fmpr.com; press@cityofphiladelphia.com
Cc: Cabello, Amanda (DHS); Ramirez, Alexa (DOJ); Levin, Daniel (DOJ); Chairs@ag.ny.gov; Board of Supervisors (BOS); Citizen@nyc.gov; senator_salazar@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@hsec.ca.gov; Anna.Esparza@hsec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmE6bzoyMTI2YzI4MzkxOjM5WYxNjRmYZY4NzY4NzE4MjhiNjY3ZDo3OmY3ZTU0NTk1NTUzZGIwZjdlNGQyNmUwOGI2ITBiZDI0ZWNjZTM0MzE5ZjI2NjA4MzkzMmViODg4OTA4NTgyZTAxMmVlOjg4OTA4NTgyZTAxMmVlOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgs/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQxOmE6bzoyMTI2YzI4MzkxOjM5WYxNjRmYZY4NzY4NzE4MjhiNjY3ZDo3OmUzMjQ5ZGZhZjViMzA0ZTRjMTZkNDU2NGNjMTAxY2VlODI2NjFlNTU0NGM4MjgjZjViNTM4MTgyZTAxMmVlODg4OTA4NTgyZTAxMmVlOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://apnalton.law.wake.edu/20th_century/human_nat___.YXAxOmNmZHKxOmE6bzoyMTI2YzI4MzkxOjM5WYxNjRmYZY4NzY4NzE4MjhiNjY3ZDo3OjhhMmE0ZjhiNmI4MzI0NzNmZGY2MTY4ZjE4OGI4NTc4MzI1ZTIzNzM5ZGI4ZjVlZmUzZD

From: Raymond Chalene'
To: kevin_mayer@pennrecord.com; comments@philly.medical.gov; news@3rdrail.com; maryann@drexel.com; maryann@drexel.com; maryann@philly.medical.com
Cc: Cassidy, Amanda (D-03); Sunday, Alexa (D-01); Lozada, Jannett (D-07); Clarke@phila; Board of Supervisors (D-01); Clarke@phila; Brooks' website@senate.pa.gov; queen'sgambit@senate.pa.gov; queen'sgambit_harvey@assembly.pa.gov; Krista.Pfeffer@phila.gov; Krista.Pfeffer@phila.gov; Anna.Edgerton@phila.gov
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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993566___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OjI5ZDE0ZmI0NjhmOGFlNjQ2OjVlMDAxMDI0MTI4NjFiMThmMzI3YjE4ZSmY1NTI4YTdmYjc1MmRlYZNlMTAxYzkxMjmo0kYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Z.Ri6NVVI5g___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OjY4Nzc0YTg1OTIxNDc4OTk5ZTI2NDcxZTBiMDBkZjY3YlZmEzZTgxN2ImMDQxYWMwNTVlYmMxMzg5YmUxOTBlZDI0ZDhmcmOkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OmY2ZTU0NTk1NTUzZGIwZjdlNGQyNmUwOGI2ZTBiZDNkZjk4MGFhZjU4NmQyOWY4YTU2ZDY0YWMwOTVjM2I1MDA2YjgwOkYETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgs/58/statements/israeng030925.htm%2A):~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OmUzMjQ5ZGZhZjViMzA0ZTRjMTZkNDU2NGNjM1AxY2VlODI2NjFiNTU0NGM4MjgjIjViNTM4MTgyZTAxMmVlODg4OTA4NTpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://awoken.law.wake.edu/20th_century/human_nat___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OjhhMmE0ZjhiNmI4MjE4MGI4NjIxZmU2ZlY3M2E0NTE3MzM5ZjI4MGI4NjE4ZjY1YzM0MmMyYjZlNWI4MTgyZTAxMmVlODg4OTA4NTpwOkYETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OjhmZWM0ZjRmZDhmZDJjZDYzYmQzODE0OTgyN2NkMzQxYTFhMTlkZjFiY2E4NmZmNmYzY2RiYmNhMjdmZDgyNzFiOTg3MmgwOkYETg

Raymond Chalene
https://url.avanan.click/v2/r01/___www.hndw.com___YXAxOnNmZHEyOmE6bzojMTI2YzI4MzA3MWYyNjRmY2Y4NzY4NzE4MjhiNjY3ZDo3OjBhNmM0MmE5YTRjNDM4ZmRiMDYxM0U1YzExYTI1YjM5YzNGNkOGM5NDQ1OjQxMDE4ZTgxYmE3MzgtOjdlZTk0MTI4OTpwOkYETg
212 609 3700

From: Alisa Berger
To: laura_swanson@concentra.com; concentra@hydeconsultant.com; pmccarron@hrpac.com; pmccarron@hydeconsultant.com; pmccann@safeconsultant.com
Cc: Cecchi, Angela (BOS); Ramirez, Alma (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Citycitizens; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:58:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alisa Berger
Lawrence, NY

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68981366___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OmYmODQ6MzU2NTQ0ZGI0NzM1NTZlMDc5NzBkMGRmMDIzOTUwZTJlNTZjYmMxMzMTkwMGQyZmRlZTQyMzk0YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-tCR6fiVVY&g___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OmRmYWQ4MDRhMDI0NGZlNjU4MDE1YzI0NzNjNlYzNDVkNTc2ZTBmNTI1MzUwYzgwOWY0Yg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OjU4MzE6ZGNlZTliYzI1N2IwYTUxODI1OWQwNjRiMTI3MzE2YzAwYWY2MDQ1MTRmNWNmNDk1YTA3MzRjZWNmN2VlYWU0ODMxMmNkNmIxZjFlMGExMzEwNjBhNDU2ZTQ2MDZjMDU3MDpwOkY6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng050925.htm%23:~:text=Tragically%2C%20a%20the%20people%20and,E9%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OmY3MmI0NzNlNWE5ZGYyMjkwNTk3YmY1YzZjZDk0YTJjODY4ODI4MmNkNmIxZjFlMGExMzEwNjBhNDU2ZTQ2MDZjMDU3MDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OjI1YmI5NWJlMGI5NGI5YmQxYzMxYzZlZDk4MzYzNDc2NmI2ZjI5MzU2NDc2NmI2ZjI5MzU2NDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxv9d99o___.YXAzCm9zaZIlUyOmFiIwaWNDE5NTZkYjk5MjNlYTk2NmZjZTAxNTE2MTk5YWJlZTo3OmE3ZTBlNWU5MWZlZjMxNmQxNjA5NjM2YmUzYzNjYzNGY3NGQxYWEzNDI0OTBhMjYyMTBN2NiNjdmMmVlMTY4NzQxMjmwOkY6Tg

From: Mike Diamond
To: laurie_rawlinson@concentra.com; ryanmcd@parkcrestmedical.com; jessica@mac.com; maryvalerie@bellsouth.com; amyrich@parkcrestmedical.com
Cc: Carrillo, Antonia (BOS); Bonilla, Alma (BOS); Leite, Daniel (BOS); ChanSF@; Board of Supervisors (BOS); ChanSF@mac.com; jessica.wong@sfgovtv.org; assemblymember.haney@assembly.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68983366__;!!XAaOnNmZHQxOmEl8zeqOGMtNzM0OS0wND0t2wnJ5NjEuMjI0ZQwOGc8vOTMyNTo3QjI2wN0tQ6ZDJVkVJEINTg~5VTU4Y3bwZWY3OWZiTvyZGJMAvYJND3hOGEtNiVjMDIkpOTI0OGQwwOkVEOGUwND3mOTI0YTgwOGk!!YTg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-EJ6tiXVYg__;!!XAaOnNmZHQxOmEl8zeqOGMtNzM0OS0wND0t2wnJ5NjEuMjI0ZQwOGc8vOTMyNTo3QjI2wN0tQ6ZDJVkVJEINSkA3MEt0dWM4OTk4MjAyZTAtMDgwOk3MzU4ZTA3MTAyZTUtMDgwOk3MzU4ZTA3MTAyZTUtMDgwOk3MzU4ZTA3MTAyZTU

From: Irene Wood
To: karen_meaden@concentra.com; zachary@bethcrossfield.com; gregory.flint@c.com; mgonzales@thecore.com; mtrevett@metrocentral.com
Cc: Cataldo, Angela (BOS); Simmons, Alice (BOS); Leslie, Daniel (BOS); Chan/Staff; Board of Supervisors (BOS); Chan/Interns; governor.adams@boston.co.gov; assemblymember.haney@assembly.ca.gov; kristy.thiel@council@sac.ca.gov; Anna.Eisenberg@sac.ca.gov
Subject: Hate Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:00:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

Protected free speech quite deliberately excludes hate speech and incitement to violence, as you well know. That is not a plausible argument.

Federal laws are being
violated, as well, the antiterrorism act, the civil rights act of 1964, Title VI, Title VII and various other hate crimes statutes are being flouted.

Failure to obey these laws opens you up to prosecution, lawsuits, loss of federal funds

We await a response to this issue and request that you update your website to reflect this intent.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmFlbzo1ZjFkZWFiNTBhODFkMzdjYTI0NDUzOWYwNzNkYjOTM5YTo3OWY1YjE3ZTY3YjE5ZmVkNjNlNjNlNjY1ZmQyZDgyYTY4MmUxYjhkZTVhZTc5ZWUxZGNhNTdiNTA2YzgwOlO2E5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z_bS6NVVNg___.YXAuOnNmZHQyOmFlbzo1ZjFkZWFiNTBhODFkMzdjYTI0NDUzOWYwNzNkYjOTM5YTo3OGIzNGQ0Yjo1ZGZiMGY1ZWE3ZjE5ZGJlZjNlNzQ1NDI3MmI1YjVkNDllNjEzMzcxY2Ihs2N0c1JMjY5MzgwOlO2E5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmFlbzo1ZjFkZWFiNTBhODFkMzdjYTI0NDUzOWYwNzNkYjOTM5YTo3OTk1NTY0ZTk0NTBkMzNlZGIyMmM0NDU5OGk2NWQ5MzgyMDQ2N2Y2Y2I1M

From: Nathalie Majorek
To: keith_rawlen@toronto.ca; jamesp@toronto.ca; paulcastrilli@rogers.com; joanne@interpretivist.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lucia, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:00:58 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Nathalie Majorek

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHOxOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYzo3OjdhNzBkYzo3OjM5NDQ6OTg4Mjc6ZDY0NjkeNTQxOTAzZWYxMjE4MWIwYjAyYzo4ODEwM2Uw$1ZDQxOWFmOTU2MDc5MGM5MmE2ZDBlMDgwOlO6JTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAuOnNmZHOxOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYzo3OjM2MTEzOTIxM2Y5c2NmZGQ5MTEwOTIxMjBkZjAxZjk3YTZjZmQwOWNjYTdlZjhiYzcyMTQ0NTVlMzI5NmZhOGMzZWZkNjIzZDI5OWQ4OTgwOlO6JTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHOxOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYzo3OjBhMjk0ZGI1c2ZlOmMzJhYTBhMzk2NDlYZDY2ZjVkZjk2ZTk5YTYxOTAyODUwZTImZWZlZGU1OGMzZWZkNjIzZDI5OWQ4OTgwOlO6JTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2016or%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYjo3OjNkYzY6YjRjOTZjMjAxMTU5OTk5MjdlMzM1M2Q5NZE5MTNlNTRlMmIwNjEwZjdhZTc1MmJhOWNiNmZhMjAxZGFkYWJjMjpwOlQ6JTg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.wake.edu/20th_century/human.asp___.YXAuOnNmZHOxOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYzo3OjA1NjRjNzNmNmOxOjM5NGY5MTAzNTIwY2UxMzBmNDY5MTAzNTIwY2UxMzBmNzI2ZjRlNZVkMzpwOlQ6JTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckrv9z0xo___.YXAuOnNmZHQyOmE6bzpiNDg4MjAwMTU0M2BkNGQ5NTQwZmNjYzU2ZGNhNzBkYzo3OjI0NjY6YWQ4ZjkxNDI0NzA1OTg0ZFI0ZNGJiZGFESDAxMjBmNzc2NGE1YWI4NzBlZTg1NjZiMzA5NDpwOlQ6JTg

From: Gary Phillips
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:01:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTllODc3OGM1ZjQ1MWY6YmI3OGZkZjMzMWZiMTZjZDY5NDllZWM1NjdlOWVhN2QyNzJlZDk0ZGI0MDg5NzkifMDIyYmI1MjdhZGU2YTYxZjp0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTllODc3OGM1ZjQ1MWY6YmI3OGZkZjMzMWZiMTA6ZDZkMDMwOWEyZjQ1YWM1YmE2OWUyZGVlODExODExZWRmZDJjNzM4YjhiNzQ0MmRiMmp0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTllODc3OGM1ZjQ1MWY6YmI3OGZkZjMzMWZiMTA6ZDZkMDMwOWEyZGY6MGJlMDM2MjQ4ZjQ3YjJhYWY4Y2YtNGJlOGU1ZjU0MzVlYTlkMWZmYmE1OWZlZWI1YjdjYTk0Ok6Y6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTllODc3OGM1ZjQ1MWY6YmI3OGZkZjMzMWZiMTA6ZDZkMDMwOWEyZGY2ODFiOGI0NzJhOTNiY2I5ZDMwMzk4MTldMWNmYTlkMWZmYmE1OWZlZWI1YjdjYTk0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTlmODc3OGM1ZjQ1MWY6YzI2ZDk5MTlkOTc3ZjNjNjNlM2M2NzcxY2Y1MDIxYzI2MTgyMTg0YzQ3YTMyZjc1MDVkMGJlN2U2YzFmNWYxZTI5ZTE1YmVhOTM4MTg0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAuCm5mZHQyOmFtbms3MjAwZDIyZWY1MTc1NGMxODYwNGMzMGYxZDI2MTlmODc3OmU3ZTM6ZmQ3YmZmNzBkNzFiOTc4NjIzMGQwNzU2YTQ2NTk1NGI&Nzc5ZjRhMmEzMGUzYWQyYjBlNGFkZDYyNTg5ZTg3Mg00Ok6Y6Tg

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Gary N. Phillips
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From: amyovadia@gmail.com
To: kelly_newton@centennia.com; privacy@centennialmail.com; enquiry@mail.com; marcwalton@citymail.com; mayor@parkcreekmail.com
Cc: Cecilia_Rosario (IEO); Barbara_Klein (IEO); Leslie_Garcia (IEO); Chen@aol.com; board_of_supervisors (IEO); citizencomment; senator.salerno@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.FitzPatrick@mail.ca.gov; sonya.Espanoza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:01:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amy Ovadia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902168___.YXAzOnNmZHIQcGlmOjhsaywNmMwOTE5MGIxMTc4YzA4MGYxMmI5YzpiNjN2NjNlNzA5YmU5YTo6fODRkNjNhNTI0MmZkMjA3NTI3MmEzZjY2MjU6ZTIzZmMwOGMxMjU1YmFmMjBjYjpwOkY6YTg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHIQcGlmOjhsaywNmMwZDU5MjkzMTc4YzA4MGYxMmI5YzpiNjN2NjNlNWI4YjA3OjNmZWI4MjA1NTU3YzA2NDJmMDE5ZmJlNDNlYjZlYjU5ZDpwOlI2MmMwOGMxMjU1YmFmMjBjYjpwOkY6YTg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHIQcGlmOjhsaywNmMwZDU5MjkzMTc4YzA4MGYxMmI5YzpiNjN2NjNlNzA5YmU5YTo6ZjE3NTNlMzI5ZmI5NjBkOjBmOjRMMzM5MjY3MzM2NmFkYTE6YzZFZjNiNjBkOjBmOjRMMzM5MjY3MzM2NmFkYTE6YzpwOkY6YTg
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(6) https://url.avanta.click/v2/r01/___https://www.bbc.com/news/articles/c9ke4vv9pl9o___.YXAzOnNmZHIQcGlmOjhsaywNmMwZDU5MjkzMTc4YzA4MGYxMmI5YzpiNjN2NjNlNzA5YmU5YTo6YzhlNzk5YjU0ZmQzZjY2YjM0MDI2ZDOwYWM3ODY1NjUxOGI5NTcwNGRlMTUyMDIxNTZiN2ZlYzNlYzM0MjIwOGMxMjU1YmFmMjBjYjpwOkY6YTg

Sent by my carrier pigeon Gigi

From: Bracha Orlansky
To: kevin_mayor@cityoflakeforest.com; mayoremail@cityofchicagohall.com; jebarzon@mac.com; mayorwalsh@chicago.com; mayor@cityofchicagohall.com
Cc: Carbullo, Angeles (BOS); Espinoza, Alma (BOS); Leong, Rachael (BOS); Chan(Staff), Brandon (Supervisors, BOS); Chiu@chiu.org; peterson.warren@epamail.epa.gov; superfundcomplaint.harlow@respond2ltr.epa.gov; Kristy.Pfefferkorn@epa.ca.gov; Alexis.Strauss@epa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:01:25 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Bracha Orlansky

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68903366__;!!XAsOn9mZHQyOmE0!aopmMGE1OGVlZGU4MjQ5ZjExMGFlNmZkM2RhYzcxNTdhYzo3OGQ2ZGE0MjY0YWYwYzJlYzMxYzU1YzMxYzU1YzMxYzU1Y

From: mailyourpresencepac@icloud.com
To: kaleb_maxwell@contoso.com; jessica.lee@epa.com; megan.flynn@epa.com; mayorpeltola@outlook.com; mayor@oakmontvalley.com
Cc: [Cabello, Rosario (BOS)](mailto:Cabello,Rosario(BOS)); [Ramirez, Rick (BOS)](mailto:Ramirez,Rick(BOS)); [Leick, Patrick (BOS)](mailto:Leick,Patrick(BOS)); Chan-Hoff; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); chuanmingz; senator.salem@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:01:57 PM

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cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!OXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4Zio3OmFlYTY0MTcxNTgxNUcyODk0NDc2OWZlMTVkYTg3NDQ1ZTYxMTY4ZGM1YTEzODY4M2UwMWUvN2I2MGJkOGQwNmZhZjY1OTgwOlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ66NYV9g__;!!OXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4Zio3OmFlYTY0MTcxNTgxNUcyODk0NDc2OWZlMTVkYTg3NDQ1ZTYxMTY4ZGM1YTEzODY4M2UwMWUvN2I2MGJkOGQwNmZhZjY1OTgwOlQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!OXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4ZjoXQ2MjcxMzI5OTQzNzcyODBkNGE4ZjoxOTQ4NzcyOTQ4NzcyOmQ4MZFmOTMxYmMwMDI0ZDI5NjctOVjtjbMTdkOWQ2MWYtYWNhNDkxY2M0ODBkYzZiYjNmZTU0MDVlOWQ2YzZmZDk4ZTBlMmU2ZmMxMDE4MGVhNGUwYWU5MjYxMjRmOGE2ZTBmMDE2ZTcwOlQ6Tg
:https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Israel,19%2C000%20separate%20Palestinian%20terrorist%2Hamas.ks__;YXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4ZjoXQjdkZjJjdzNTY4NTRmNTMxODYwZDQ2Y|ZmZDBkZTBlMmU2ZmMxMDE4MGVhNGUwYWU5MjYxMjRmOGE2ZTcwMTE5NmViNTk3Z3pwOlQ6Tg
(4) https://urldefense.com/v3/__https://creation.law.yale.edu/20th_century/hamas.mo__;YXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4ZjoX3IuqUYyVkNDNiZjBmYmYtMTEwMmY5NGJiZWU1YTdjYzBlMmI0NGUwNjA3OTcwMzVlMDg2YlM2NDIxZGYyMTBhMjIyZjE1YzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c0w4xvr0d89o__;YXAsOnNmZHQvOmE0bzpmYWJkOWY1N2FkYmY2MTI5Y2M5OTQ4Nzcy!ODBkNGE4ZjoX3IqeVpjaDlCY5Zjck4MDZmYWMwNTY4NzAyYmI4OGI5YjRiOWM0MmJmYTBkMTBkNDdkYTM5NjA1YTIxM2M1N2YmOjE2ZTI0bGI2ZTg

Marilyn Greenspan

From: karen kastel
To: karen_newton@concentra.com; reception@petrerohillmedical.com; pwpcoc@mac.com; pwpcoa@hotmail.com; pwpcoa@aol.com; reception@petrerohillmedical.com
Cc: Cabello, Rosetta (BOS); Epstein, Alex (BOS); Leon, Daniel (BOS); Chen1ea@; Board of Supervisors (BOS); Quezmoreno; jessica.salazar@pwpcoc.ca.gov; assemblymember.haney@assembly.ca.gov; Erica.Pfeiffer@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 4:01:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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Sincerely,

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From: Sandra Lange
To: karen_mayor@cityofpaloalto.org; councilmember@cityofpaloalto.org; pmunoz@cityofpaloalto.org; tmasseetti@cityofpaloalto.org; mtanaka@cityofpaloalto.org
Cc: Cecilia, Angela (BOS); Ramona, Alicia (BOS); Lucia, Raquel (BOS); Chan(Ext)@; Board of Supervisors (BOS); Chan(Ext)@; sonoma.assess@sonoma-co.gov; susan.lynam@sen.ca.gov; Assembly.Member.Nguyen@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:03:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lerer

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQxOmFiOmo2MTBhMzFkYWU5OGI4ZDI0NjgzOTZlOnNlbmVTF2ZDNmZjo3OmQ4N50tUfGTTOxNZMlMTRtNy-hN2H0ZjFwM2NtZTQ4YWJiMzo5ZDY4OTA4YzNiMzIwOTdlOXNkZmVmZjE2ZmFoNTU5OHhiNzAxNjgwOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6l5VVNg___.YXAuOnNmZHQxOmFiOmo2MTBhMzFkYWU5OGI4ZDI0NjgzOTZlOnNlbmVTF2ZDNmZjo3OmZkYTY0ZmM4MDVkMDI2NGViYZM1OTmwMjk5YTY0ZWQ2ZWNkZTkwYTk5ZWZiYzpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmFiOmo2MTBhMzFkYWU5OGI4ZDI0NjgzOTZlOnNlbmVTF2ZDNmZjo3OmM5OTM4NDY4NDk4Y2Q2YTZlMmZmZmFhOTJyOGZmMGEyYzA2YTYwNDEyOTQ5YzM4MzEwNTE5MDg5YzQzYTQ5YWIwOWJlZmNjZjU2ZDYzNDc5NzYwMWE4NTE5MjpwOlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaa58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQxOmFiOmo2MTBhMzFkYWU5OGI4ZDI0NjgfZDIyNzhmYTF2ZDNmZjo3OmI5NTU8MDdkYzQzYTQ5YzM5xZmVmYWI5MTYyYWIwOWJlZmNjZjU2ZDYzNDc5NzYwMWE4NTE5MjpwOlQ6Tg
(4) https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQxOmFiOmo2MTBhMzFkYWU5OGI4ZDI0NjgfZDIyNzhmYTF2ZDNmZjo3OmFiOGI5ODU5NTBmNjQ3ZmEzOTQ5YjE2ZTk3NjEzOTQ5YjI5YTBiZYxA3MTU1YTNiMDE1MkY5MmIwZDEzZWRiNTE1NTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Lynne Lavana
To: kelly_newton@concentra.com; privacyofficer@medical.com; angus@pwc.com; marcwalton@olympic.com; mbryan@electricmedical.com
Cc: Cecilia_Roberts (BOI); Barbara_Klein (BOI); Leslie_Garcia (BOI); CherylSaft; Board of Supervisors (BOI); citycouncil; jessica.salerno@sacramento.ca.gov; jessenbrunemeier.haney@sacramento.ca.gov; kristy.Pfefferkorn@mail.ca.gov; kyrsa.Espanola@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:04:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z_I6SNVVNg___.YXAzOmNmZHQ6OmE0bzo2Ym4tY2I2OnY2ZiNjNmMTA1MTBhNjlmnZiIyYiUxOGExYTo3OiE5NjpfMDg4MzY3NiEzOGQ3OTE1NTIzMDA5NGVkNzU0NDI0NWZiNTg1ZTAzOWEzZQxwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0bzo2Ym4tY2I2OnY2ZiNjNmMTA1MTBhNjlmnZiIyYiUxOGExYTo3OiM5OTA0MTE2NDBkMWEyNDM4OWJmMjU0NzoxMzdjMGZiNzQxYWQzOTpwOlQ6STg
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From: Emily Lerman
To: laura_meyers@concentra.com; nurserelations@ontrackmedical.com; aleksa@bmpc.com; mayoralelibrary@bmpc.com; mayors@ontrackmedical.com
Cc: Carrillo, Angela (BOS); Espinoza, Alma (BOS); Lacey, Daniel (MAYO); Chan(Ward); Board of Supervisors (BOS); Chan(Attorney; peterson.warren@bamsite.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Eisenzopf@sen.ca.gov
Subject: URGENT Concern Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:55:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)
SHAMEFUL

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Emily Lerman

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023166&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua2dRDNKJ7Y4wKAfawfHGT0gL1kUExgE-HL782Q6ZcQ&m=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZJ6lSVVNg-5F8&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua2dRDNKJ7Y4wKAfawfHGT0gL1kUExgE-HL782Q6ZcQ&m=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg&s=Ua2dRDNKJ7Y4wKAfawfHGT0gL1kUExgE-HL782Q6ZcQ&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D-5Fgoogle_vignette&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua2dRDNKJ7Y4wKAfawfHGT0gL1kUExgE-HL782Q6ZcQ&m=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg&s=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg&e=
/https://urldefense.proofpoint.com/v2/url?u=https-3A__www.ifcj.org_news_stories_2025-2Dstatements-2Dby-2Dthe-2Dinternational-2Dfellowship-2Dof-2Dchristians-2Dand-2Djews-2Dand-2Dthe-2Dstate-2Dof-2Disrael-2Dand-2Dits-2Dpeople-3Futm-5Fsource-3Dchatgpt.com&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ua2dRDNKJ7Y4wKAfawfHGT0gL1kUExgE-HL782Q6ZcQ&m=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg&s=ZJ6lSVVNg-_YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OHBlZWU3NTNlNTAwN2M4NTI0MTBlZGVmNjVlMDU3wOWM1MmMxNDRhOGEtZDI1MGUtZTc0NmE1OWJkMTYxNDEzMDwYTM5MzmwOkY0Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.forcedlabor.com_tools_who-5Dbds_germain-5Fthomas_app-2D___YXAzOnNmZH0ZvOmEi0zqnhNDYwZiEuNGU3NGYxNzIyZDQyYjE3YzEwNzhjNzRmOTo3OWE4MTI2ZmE3ZjVkYTgzZDY2NDBmNGZiZmJmYTY2ZmNjNGZkZWZkNTgwOTk3ZEx5NjVkN2Y5ZTIxNGY2

From: Stephanie Fox
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:05:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Stephanie Fox

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Cena Alsergel
To: leah_swann@concentra.com; cameron@robinsmedical.com; pascal@mgp.com; pascual@bhcpac.com; pierce@whitechapelical.com
Cc: Cecilia_Acosta (BOS); jjones_rhea (BOS); Leila_Daniel (BOS); Chen,Gail; Board of Supervisors (BOS); Clerk@cmc; senator.padilla@senate.ca.gov; assemblymember.Ramos@asmdc.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:06:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cena Alsergel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366.___YXAzOnNmZHQyOmE6bnpkMDZjNzE2ZDc5MzI2ZWI5YjcxODdmYjE4MGIyOjE0MTk4MTIwYzM1ZGUzYWZjODJkYzRlMDZiMTA3YzVxZWQ0ZDQ5YZI5ZmNiN2NjNmIxYzNhMWEyZiYxMjUwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ86NVVNg.___YXAzOnNmZHQyOmE6bnpkMDZjNzE2ZDc5MzI2ZWI5YjcxODdmYjE4MGIyOjE0OTU3NjI4ZjVlZGYxMjdlNzVjYWZlNzI2ZmIwYjE4MGIyOjE0MTk4MTIwNjVlZ

From: Ehud Weiss
To: kaplk_mayors@concentra.com; mayorcox@philadelphia.gov; mayor@mac.com; mayorwilkins@knoxgov.com; mayor@baltimorecity.gov
Cc: Cabello, Roberto (BOS); Epstein, Alex (BOS); Lazik, Patrick (BOS); Clerk@all; Board of Supervisors (BOS); Questions; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; anna.Eppes@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:56:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

E Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzOnNmZHICwOmFiIhmxtZTAwZDEzOWY0YmE1YjYwYmNjZTgxM2I3OGVjODZhMzo3OmRhNzU5ZGM1MmU1ZTdmZDNlYjZlMTIwNTU1MWM3ZTI2ZjJiNDVjZGM1MmQ1ZjEzMzE1MTUwNGJmMjE4YzgwOkY6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVX9g___.YXAzOnNmZHICwOmFiIhmxtZTAwZDEzOWY0YmE1YjYwYmNjZTgxM2I3OGVjOGI5ZDk3MzoxOjhmYjRlZTgxNjBkNmEzZTI0OTozOmE5NmYwZTlBMzI5ZjA3MjBiOTAzNjE0ZmIwNjY4ZmU3YTRlOjo4dGpwMDIxZTZlNzk2YTk5NmM2ZTpoOkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHICwOmFiIhmxtZTAwZDEzOWY0YmE1YjYwYmNjZTgxM2I3OGVjOGI5ZDk3MzoxOjhmYjRlZTgxNjBkNmEzZTI0OTozOmE5NmYwZTlBMzI5ZjA3MjBiOTAzNjE0ZmIwNjY4ZmU3YTRlOjo4MjgwMDIxZjZlNzk2YTk5NmM2ZTpoOkY6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.&___.YXAzOnNmZHICwOmFiIhmxtZTAwZDEzOWY0YmE1YjYwYmNjZTgxM2I3OGVjOGI5ZDk3MzoxOjhmYjRlZTgxNjBkNmEzZTI0OTozOmE5NmYwZTlBMzI5ZjA3MjBiOTAzNjE0ZmIwNjY4ZmU3YTRlOjo4MDk4MWM0ZDVlOTc2MGE3YWFiZWM2M2QyMmMwZmI2ZDZjNjk1ZjAwNjYxYTQyMDBkNjYwOkY6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHICwOmFiIhmxtZTAwZDEzOWY0YmE1YjYwYmNjZTgxM2I3OGVjOGI5ZDk3MzoxOjhmZTAx

From: Gary Phillips
To: [redacted]
Cc: [redacted]
Subject: Urgent: Disgrace Against Jewish Patients by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:08:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OmU2NzgtNmVhY2Y3MjhmN2JmZDk0MTA1NDA3MGNlZTk0MGE4NjViZWE5NTE4Md1lZjY5NzNiMGJlOWUzNzQ0Ok5YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6GNVVNg___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OjBmMjBkYZRhNzY1MDE3MjBmZTk3NDIxNzNiOTk2NDc5NzI2ZjMzOGMxNDEwYjNkZDE0NzAzODhlNzM3MjNmOGNkZjI1jNGYyNmZmZmY5NzMzNzI1MjE5YzI3YTIzYzcwY2FlNjJmZDg0Ok5YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OjBmNDE6ZWYwMTkzYZY0ZGIwYWM5YmUwNDY3MjNmOGNkZjNkZjI1NGYyNmZmZmY5NzMzNzI1MjE5YzI3YTIzYzcwY2FlNjJmZDg0Ok5YEg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/Israeng030925.htm%25:~:text=Tragically%2C%20in,Hitler%20has%20posed%20and,119%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OmNkMGE4ZGZmNzY5YTU0OTdhMjM0ZjdkZjkwMjBkZWU2NzkwYjVkN2I1YjJoZGVjYzIyMzZlOTFmYWNjNjM3OWU5NzYzMjBiNzg0Ok5YEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OjExYmI6NGM4NDBhMTY0NTNkNzc3NGVjMWEtNzE5ZDc5MjdiNzNmMjExZDNhYjQ5ZTBkZWMwOGRmYzNiNTJmMmQyMzVkODp0Ok5YEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bzpjMTMxMjY4ZTUxZTlhYThmMWUwZTg0NzNjOTJlNWNkNjo3OjMxODk6MmI5ZmNlNTY4N2MwMzQ4NzRmNjJhYWYyZTlkNTJmYWI1MjUwZmE0N2M4NDVlODkzNmZjZWZjODk1NjdjZDcxOTp0Ok5YEg

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From: Shelley Stile
To: kaplo_newton@concentra.com; reviewer2@reviewmedical.com; pegaus@mac.com; interpreter@pdxlawyer.com; mayor@portermedical.com
Cc: Carollo, Angela (SCI); Kennedy, Alisa (SCI); Leon, Daniel (SCI); Clark@aft; Board of Supervisors (SCI); Chairman@; jessica.vallee@bvmpo.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:08:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shelley Stile

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68910366.___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OGUwMjlkMzU5MzNiOGE2MzIxZGMzNDMzZGM3MjhmmM1Ja5NiOCDlNlNDVjOTI5OWVkMzk3ZDQ3YTpwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYV7Ng.___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OmUwYjM0OTAxYTA4NWRmMTEyOGE2MGE3ZU5lY0NlNzE2ZU5lY0JnOGJhNGY4NGFkNmE0Y2NlNDJhZjA2Mzg2ZjI5MDI3NjNlM2MjpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OmVjMmYtNGVkZmJmOTI3NDZlZGUxMzVhMmRkZjE4YmEyOTpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Cand,19%2C000%20wounded.___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OjE1ZjNjNjZjOWI3MjhlMDI0ZGZjMjJmNTMyMDAwYWIxMDAzZTMyMzhmOWQwMTc3NzQ4OTI5NjE4NjpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OmVlNzI6OTI5NjE4NjpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9oo.___YXAzOnNmZHQyOmFiOnoxNmM1MjkyYjU5ZmYzNTcxMDU0NzI6OTMxZTg4YzMyMzo3OjY2MjM6OTUxYWNkMmUtZjE0MmEzM2NkODEyNTc4YzMwNDAzNDdkMzFlYTI0MDQxNjQwYzBmZmQwOlQ6STg

Sent from my iPhone

From: Sharon Aschaiek
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Safety and inclusion for all
Date: Tuesday, January 28, 2025 4:10:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sharon

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text='Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Elaine Levine
To: kelly_negrin@concentra.com; pressrel@hollywoodmedical.com; pressoffice@nyt.com; pressoffice@chronicle.com; pressroom@theregister.com; pressdesk@thetelegraphandargus.co.gov; Kristy.Pfefferkorn@hsrc.co.gov; Anna.Esparza@hsrc.co.gov
Cc: Jacobs, Annette (BOS); Jemina, Alice (BOS); Levin, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Clusterchimp; senator.wiener@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Kristy.Pfefferkorn@hsrc.co.gov; Anna.Esparza@hsrc.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:10:49 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

ElaineLevine

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ll_VhGs6rv-Bh8cpeZ7nPA&m=Ub0jpWWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&s=ZJ6ISNVVNg___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DG9NVV9g___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ll_VhGs6rv-Bh8cpeZ7nPA&m=Ub0jpWWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&s=ZJ6ISNVVNg___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&e=)
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%23google_vignette___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&s=ZJ6ISNVVNg___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&e=)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jpost.com_israel-2Dhamas-2Dwar_article-2D788925&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ll_VhGs6rv-Bh8cpeZ7nPA&m=Ub0jpWWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&s=ZJ6ISNVVNg___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&e=)
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9q80vx2v89o_amp___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ll_VhGs6rv-Bh8cpeZ7nPA&m=Ub0jpWWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&s=ZJ6ISNVVNg___.YXAzOm5pcmZHQzoCmdE8mzpNWM5YmJlNWOwMGE3ODk2NjlkNTEyMDo5ZDI0NzEzNzo3ZmFkNmE0OWI4OWYtnfJTFkMzk6kVZnN2GlNjhlMDEwYiA0MzRhYzY5NzQ6ZGU1MmcxMTVlMzgwZDhmOlQ6T&e=)

Sent from my iPhone

From: Elaine Levine
To: karen_newton@concentra.com; mahendra@theheartmedical.com; jamison@bmp.com; mmcwatters@bergen.com; pmarvin@theheartmedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lema, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Citycommissioner; senator.alatorre@senate.ca.gov; assemblymember.holveydl@assembly.ca.gov; Kevin.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:11:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Richard Levine

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOmNmZHQxOmE6azoxNGE3NWVkMWM1YmE5NDA1ZmVlNWE0MjEzZmE3NmIzOTc3NmI4MTk5ZDFkNDk1ZDMxZjVmYzM3MWNhNWQzOGZhZWEwNTVkOGI5NDIxOTdlMjE0NjBmNmFmMDhkYmJmNzM2NTY5OTE2ZmM2OTg3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z166iVV7Ug___.YXAzOmNmZHQxOmE6azoxNGE3NWVkMWM1YmE5NDA1ZmVlNWE0MjEzNTIxNjI4ZTIxNjE4MWM0YWE0MzU1ZmVlNWE0MjEzNTIxYzM2ZGI0OWIwZNlkZTIxYzM2ZGI0OWIwZNlkZTIxYzM2ZGI0OWIwZNlkZ

From: Steven Rose
To: karen_swanson@concentra.com; swanson@metrocmedical.com; smiyan@cnpc.com; tmeyerkort@cnpc.com; mayorofficial@sandiego.gov; mayor@sandiegomedical.com
Cc: Cate, Angela (BOS); Jimenez, Alma (BOS); Lane, Daniel (BOS); Chan,Geoff; Board of Supervisors (BOS); CityAttorney; senator.weber@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Fontenot@sen.ca.gov
Subject: Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:11:20 PM

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cc: Press, City Council

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Sincerely,
Steven Rose

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQvOmE6bzo2YzZkMzU0YTO1ZWU4NGZlMGRlYTM2ZGMyMzUxNTQxNDo3OjgzZTM4ZmI1MjliOWQyZWFlM2Tz-tMDRiOTEwY2E5ZDE0ZmM3NjViMTY5ZmVjOGVlYmVlZjY0ZmM1NmZjUzZEE2OTBlNTZmOQ$
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=wZJ6tbVAVbg___.YXAzOnNmZHQvOmE6bzo2YzZkMzU0YTO1ZWU4NGZlMGRlYTM2ZGMyMzUxNTQxNDo3OjZkMzY5ZmRlZjU0YzAzNzk2NjQwOWEzMzI3ZDk4MjU0YTg0NGU5YzM5MzQ2NWRhMzZjZTFkMGMwNGJkNzhhMDM2MDgwMzg0ZWFlOGE0YjgwODQ5Tg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2YzZkMzU0YTO1ZWU4NmZkMGRlYTM2ZGMyMzUxNTQxNDo3OjkzNDg0MzFlZGYxNzNmMGY1NmU0YTcxYTk0NGU5YzM5MzQ2NWRhMzZiZTFkMGMwNGJkNzhhMDM2MDgwMzg0ZWFlOGE0YjgwODQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/arareng030925.htm%23:~:text=Tragically%2C%20Oct%20for%20people%20and,TPS%C3009%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo2YzZkMzU0YTO1ZWU4NmZkMGRlYTM2ZGMyMzUxNTQxNDo3OjMyZjdlMDBmMjA2YjdmMTIwZjUxZDE2OTBlOTk5ZmY4MzE3YTk3N2FlNzJlOTBkOTk5ZmY4MzE3YTk3N2FlNzJlOTBkOTk5ZmY4MzE3YTk3N2FlNzJlOTBk

From: Orla Cantrell
To: laura_rosenberg@concentra.com; concentra@mylescmedical.com; pmcarr@mac.com; mayoandson@bluepeer.com; enquiries@oakescmedical.com
Cc: Caloia, Angela (BOS); Jemilo, Alex (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Yiu@sfgov; pamela.speaker@sanjose.ca.gov; queenlumember.hawaii@assembly.ca.gov; Kiana.Pfeffercorn@sen.ca.gov; Alexa.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:11:21 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Orla Wagner, teacher - Los Angeles

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmFlOmxwMDgwNzExYmEwOTU4MTg0OGM4NmEzMGQ4ZmI1MjQyNjo3OjBjYTY0NzlkYzVlYzVlOTAwZTZkMjY2NjVlZjY1ZjRkMGE3OWE4OTZmOWRlMjc4YWU1ZTI3NzQ6cDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-fU60XVVNw___.YXAzOnNmZHQyOmFlOmxwMDgwNzExYmEwOTU4MTg0OGM4NmEzMGQ4ZmI1MjQyNjo3OjA1YjM4NjgzMDI1YjY4MjE3YTM5OmY2MjE3YTM5OmY2MjE3YTM5OmY2

From: Eva Toth
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:11:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Elaine Levine
To: karen_mead@concentra.com; nurserich@nyfreemedical.com; jessica@mac.com; maryweldon@comcast.com; pmarsh@parkcrmedical.com
Cc: Carroll, Angela (BOS); Ramirez, Alma (BOS); Lopez, Rafael (BOS); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov; jeanine.angeles@concentra.com; assemblymember.haney@assembly.ca.gov; Kelvin.Pfeffer@mail.house.ca.gov; Aaron.Engerman@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:11:53 PM

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Sincerely,

Daniel levine

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68982366__;YXAuOnNmZHQ6cmRtbzoxOjI4ZmI5NjE2NzFjZDAzMDNkZTI4NWNmYjEzYZOwZmU1N2EwODI4NWYxYTo3OjI4MjE0MzI0NWY1NTBmNmNkMDNlOWI1NmFjN2I2YzVjM2NkMTc1ODYxMmE0ZDhmYjM3ZjE3MDUyYzgwOGQ3ZTg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=p-Z166JVJVNg__;YXAuOnNmZHQ6cmRtbzoxOjI4ZmI5NjE2NzFjZDAzMDNkZTI4NWNmYjEzYZOwZmU1N2EwODI4NWYxYTo3OjRmaU1VTi6MmJkOjI0NmM3MDI4MDI1MjY3YjMwMDI4MDI1MjY3YjMwZmFiZjI5ZTI5YTIwZmFiZjI5ZTI5YTIwZmFiZjI5ZTI5YTI

From: Alicia B
To: Smith, Jennifer@fostercomerica.mayor; mmarshall@fostermedical.com; pmoore@fmgr.com; mayorsoffice@fmgmail.mayor; mayorsoffice@fostermedical.com
Cc: Caballo, Angela (BOS); Espinoza, Alicia (BOS); Lacey, Daniel (MYR); Chan@aol; Board of Supervisors (BOS); Ghoshtorney; senator.wiener@senate.ca.gov; speakermember.Rivera@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:15:13 PM

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cc: Press, City Council

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68909366___.YXAuOm5mZHEyOmFiOnxuYzE3ZWI3OnM0ZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OmY0NjE2ZmFkNjY1MDUzOTM4MDEyOWRiZWFlNzY1MzQ2YmJhNDEwYzQzMjNkMzBlZmFkNzk4MDEyZmxOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl6tbVVTg___.YXAuOm5mZHEyOmFiOnxuYzE3ZWI3OnM0ZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OjkwZmU0ZDMwNzk1MTVkNDBmMDUyZDU1Njc2NzAwZjk2ZDU0MzkzMmE1MDIzOGZlYWUyZGI3OGEz
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHEyOmFiOnxuYzE3ZWQyMjIzZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OjYwZTM0NGIyMmYyZjBjNmMwOWFlOTNiYjc5YTlzYmIxYTQ0MjZlNGZlMGJiOWEz
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgr58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAuOm5mZHEyOmFiOnxuYzE3ZWQzMjIzZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OjIxZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OjkjZDQ5YjI0OGVlOTg5ZWQ0NzktMjg0NTA5Y2UxMGY0OGIwMTRlMjY5ZGM5YTI2NjgzMjY1NZFjZjcwOWMwMzUwNzM2NDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://aisolum.law.wake.edu/20th_century/human_rights___.YXAuOm5mZHEyOmFiOnxuYzE3ZWQyMjIzZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OjgyZjM0ZDlhYmM4ZTk1YzM2YzA1ZmI0ZDhmZjNiYzU0ZDY1ZWVkNDIwNDI0NzBkNDg3MGI2NDZkNTc4ZjI0NDFmZjFkNTEwZjhmNDFkZWIwOQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOm5mZHEyOmFiOnxuYzE3ZWQzMjIzZTY4NzBkMWI2ZmExYzVhYjViNWVjNDo3OmRhNjk2ZDZlNzZhNmI4YjIyYmY4ZjEzY2U1NDI3ZTUzNmFlM2MwZTYxOWYxMDg4NzI5NDgzZGI2NjEzNmExNzQ0MTFmNTgwOlQ6ETg

Thank you

From: Orla Cantrell
To: kent_nguyen@concentra.com; personal@petersmedical.com; pmayer@mac.com; mayoralmail@lacity.org; mayor@lacity.org
Cc: Cedillo, Gilberto (BOS); Bonilla, Alex (BOS); Lesa, Hannah (BOS); Chan@lacity.org; Board of Supervisors (BOS); Ofcambrianpc; jamadeo.assembly@assembly.ca.gov; assemblymember.friedman@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:10:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Orla Wagner, teacher - Los Angeles

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dbirmingham-2D68903366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol3Ri1Z2TFiDmUCIMTLU3NGM4JTgeNDYwZi1mZDM1Nzg4ZikxMjM0IVJM4MDNjNDJlMzk1MTA1MmgwOkY6Tg&m=ZHZnoGVwOnSmZHIQoOmFi0qxiMGVjNmQzMGVkMjJiNTc4NjQzMGVkMjJiNTc4NjQzMGVkMjJiNTc4Nj

From: Joseph A Ellis
To: kaplo_mayors@protonmail.com; mayorsoffice@protonmail.com; mayor@mac.com; mayorsoffice@hotmail.com; mayor@publicmedical.com
Cc: Cabello, Rosario (BOS); Barrera, Alma (BOS); Lesk, Daniel (BOS); Chen Wolff; Board of Supervisors (BOS); chairman@; ocmayor.adams@ocgov.ca.gov; assemblymember.haney@assembly.ca.gov; krista.riley@ocsheriff.gov.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:12:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAuOnNmZHJvOmE6bzpmZDE3YTVjYTE1M2FhNTY2MzEzOTI2ZDJmNmE2OWRlYjo3OmY0NDM6MmkxYzMxNzU5YTE5NTA4ZjJkNjI1ZjZlMjY4YjMwYzBlNzVlZDBiOWM4ZmEzNjhkNzcyZDQzNzdlZWNkOTVjZDmwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ66NVV9g___YXAuOnNmZHJvOmE6bzpmZDE3YTVjYTE1M2FhNTY2MzEzOTI2ZDJmNmE2OWRlYjo3OmJkZTcwMDBlNTA2MTZlMTk2NjA4MDk5YzoyOjZGM1ZlMDI0NzE5ZjmwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishcrimalibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHJvOmE6bzpmZDE3YTVjYTE1M2FhNTY2MzEzOTI2ZDJmNmE2OWRlYjo3OjI4MjU0ZTgyZjU3OTg1NmEwOGRmYTA4NWUyYThjMWIwZjdhNjgyOTIwOTk4NzNlNS1lMzJlOWQ0N

From: recruiter@icloud.com
To: kenji_nagata@concentra.com; carmenia@rothermedical.com; pnance@cmpc.com; marcusbrett@cmpc.com; pmccloy@rothermedical.com
Cc: Calvillo, Amanda (HOU); Gamino, Alma (HOU); Lenk, Daniel (HOU); CherylGall; Board of Supervisors (HOU); CityAttorney; privacy.agency@concentra.ca.gov; governingmember.happy@apparently.ca.gov; Kristy.Pike@houstontx.gov; Anna.Esparza@hoc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:12:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Nor Silber

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyODZhMGU5ZTFmMjdjYjE5NGZwODo3OiU2ZDA4ODBjMjRlMDcwMjRjNjZwNhYzM1NzBhMC80ZWIxYmEwNDI0YTFhY2YyNiNGRhYzI0ZjkzOWQwOTY1NTpw/OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZI6dVUVbg.___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyOGM5OTFmMjdjYjE5NGZwOjo3OjI5MGY2MTFmMjdjYjE5NGZwOjBmOjQ3ZTY5MGVjNzlkNmUwNGFkMDVlZmIxNTA0ODJjYzhlODU2NmY4MjQzYzQxYTJhNzNGRlhVQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyODZhMjQ3ZTFmMjdjYjE5NGZwOjo3OjI0ZGY6MGVjNzlkNmUwNGFkMDVlZmIxNTA0ODJjYzhlODU2NmY4MjQzYzQxYTJhNzNGRlhVQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20no%20people%2Cand,0%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyOGZhMjQ3ZTFmMjdjYjE5NGZwOjo3OjQ4ZWQ4ZmVjYmRiNDNhOTU2YTQ0ZDFhMjkzYzdjZmExZGQzNGM5MDk0ZDQ2ZjNjZTlyODZmNjIxMzhkZDpwOlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp.___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyZDNhMmE2ZTlhNZEwMTgxNDE1MTlmZTU5ZjA4MTI4NDMxZDI0MDk4ZjAyNjk4MTk2MjE0MjQ4ZWQ4ZmVjYmRiNDNhOTU2YTQ0ZDFhMjkzYzdjZmExZGQzNGM5MDk0ZDQ2ZjNjZTlyOTZmNjIxMzhkZDpwOlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9z89xyn.___.YXAzOnNmZHQyOmE6bzoxYzZmNGNhNzA5OTIyODZlOGM1OGI0NTE0MmY5ZGE2ZTlkODk0NTk1N2JkYTdlYmVmM2NlOTE0MDM2MjMxZWM2MzpwOlQ6Tg

From: Miriam Rose
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:14:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Miriam Rose

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Sherry Friedman
To: kaplo_mayor@concentra.com; mayor@cityofconcordnet.com; mayor@mac.com; mac-mailbox@comcast.com; mayor@cityofconcordnet.com
Cc: Cabrillo_Angela (BOS); Ginnetty, Kyle (BOS); Kaplo, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Clubhrmgr; jessica.adams@concentra.com; assemblymember.trainer@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:55:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sherry Friedman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQyOmFlOmpmNmQxMGM3MWVjOjFDBkMiBiRiZTkyYzBkNGQ5MTgzYzM0ZTo3OmI0NDU4ZYwdTH

From: sofia minevich
To: kash_patel@concentra.mail, commissioner@nypmedical.com, pmayor@mac.com, mayorpeltola@hotmail.com, mayor.de@nycmedical.com
Cc: Cassidy, Jeanine (BOS), Ipresica, Alicia (BOS), Lopez, Raquel (BOS), Chan(data), Board of Supervisors (BOS), Chan@ccmg, senator.wiener@senate.ca.gov, assemblymember.haney@assembly.ca.gov, Kristy.Pfaffenbach@sen.ca.gov, Kevin.Eisenarse@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:15:53 PM

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cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQaW0tZDAzN2VhOGNiNzFkYmU0NGE5YjFiYTY2YjI0OWE1YTo3OmJmODo6OTg4OzVlMzFkNmU0OGRlZmZlZGZlZDAxNzVlOGNiNzFkYmU0NGE5YjFiYTY2YjI0OWE1YTo3OmJmODo6OTg4OzVlMzFkNmU0OGRlZmZlZGZlZDAxNzVlOGNiNzFkYmU0NGE5YjFiYTY2YjI0OWE1YTo3OmJmODo6OTg4OzVlMzFkNmU0OGRlZmZlZGZlZDAxNzVlOGNiNzFkYmU0NGE5YjFiYTY2YjI0OWE1YTo3OmJmO

From: Daphne Hoffenberg
To: karen_pearce@concentra.com; pmorello@pbrhcmedical.com; pstruck@mac.com; pmcwaddle@flyingpc.com; pmorello@pbrhcmedical.com
Cc: Cecilia_Angana (BOS); Ipenney_Alicia (BOS); Lacey_Hansel (BOS); Chan(a)@; Board of Supervisors (BOS); Clerk@mccg; sarvario.angela@concentra.com; assemblymember.hoover@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Krista.Pfefferkorn@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:17:18 PM

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cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daphne Hoffenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OjhiNTk4YTU5MmIwYmUyMzk4ZjQwNDM5YTQwODAwY2I0ZWU2MDpwOlOlSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVk7g&___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OmxhbGU6ZGF2ZGc3OGU1YTcxOTI0MTdkOTI0NzAwYTU1YjM0MzI0NzAwZTU1MDY2MzE4ZjU0ZGE2ZDk1NjU1ZGIxZmoxOlQlSTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3google_vignette___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OjkxYjM0MmU2ZGNkYTg3YTY2YmMGJjMjRjNmI5ZTBiYjY5ZTc2NzFiMjE5YzIxZmU3ZDA2NWYwMmVjOWJlMzgwOlQlSTg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe/ungc50/statements/cerasogil50925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OjY5MjY0MDVlMmFjYzE1NGQ1YzM5Yzc5NDIyMjQ3MmU0ZGQ1ZDk1NjM2YjM5ZWI0NThmODpwOlQlSTg
(4) https://url.avanan.click/v2/r01/___https://geuken.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OmZkZTg4MGE0ZDQxNzVkNjk3MTg4OTgyYzE1OGM5ZYzY5MDVlNjNlZmM3YTEzODBlMTMzNDA2MWY3ZGg3MTkxMmc2ZmI1MjE5OTpwOlQlSTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdkvv36l9o___.YXAzOnNmZHQzOmE6bzoxOTMwYjNmODFlMjk1MGNjN2JlZjk0ZjAxNTEzMGVhMDM5ZDo3OjZkYzI0OGUxODk0MzI0ZGEzNzY0ZTVjYWE5YmYzOTBhMzVmMDgxZDQyMTBhMzVlNGM3NTM2YTc5YTg4OGIwMzg4NjNjMzgwOlQlSTg

From: Hamutal Bonen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:17:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Hamutal Bonen

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: paul.wickham
To: kelly_newton@concentra.com; privacyofficer@northmedical.com; enquiry@mac.com; marcuswilson@olympic.com; mbryan@selectmedical.com
Cc: Cecilia_Rosario (BOI); Ramona_Klos (BOI); Leyla_Ibarra (BOI); Cheryl.Huff; Board of Supervisors (BOI); citizencomp; senator.salmon@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.Espinoza@mail.ca.gov; kyra.Espinoza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:17:42 PM

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cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE0Ibxpb2Tf5YxcnZmMwNTI4MTNhZGU3MmYzOWI2NTZmYzE3MwNTI4MTNhZGU3MmYzOWI2NTZmYzE3MzpjOmE0ZTI0NjQ2NTVlOTI5YzE2ZmMwZ

From: [azul yedidsion]
To: [karen_swanson@concentra.com] [concentra@cityofconcordca.com] [press@cbsnews.com] [newsroom@thenewsgroup.com] [concord@publichealthcall.com]
Cc: [Jacobs, Andrew (REP)] [Jamaica, Alicia (REP)] [Lacey, Hannah (REP)] [Chairman] [Board of Supervisors (REP)] [Councilmembers] [senator.wiener@senate.ca.gov] [assemblymember.bonta@assembly.ca.gov] [Gloria.Pfeffer-Kruse@sen.ca.gov] [Anna.Caballero@sen.ca.gov]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:18:02 PM

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cc: Press, City Council

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo4MGNlMDkwMmUwNTMwMGJkMzU0MmQ1OTk0NjgyNjFjYWVjZGNjYzo3OmY1NjVlZGI5NjYzZmZmZjBkMTc1MTlFZmEzYzkwMGE5MjFlNTM0MDQ2ZTI1MTk2ZTc2MzA3MmAwYzhkZGM5MGJlZjVmYzo5Dzw6IQ6Tg
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From: Teri Patrick
To: [redacted]
Cc: [redacted]
Subject: Urgent: Disturbing Anti-Semitic Display Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:16:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo4NDZjZmNkYWI2OTNmNjYxYzExNTE3Mzg1ZTFjYjBjNTo3OmEwZWQ6NWEwNDg0YzA4ZTk0M2RkYjJlNWFlZjA1OGUyZjZlMjMxYmNkZDQ1NDk0OTVmMzZjNjc5ZjFiODIxMTkxMjk5YTp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo4NDZjZmNkYWI2OTNmNjYxYzExNTE3Mzg1ZTFjYjBjNTo3OkJhbkMjk0N2MwYTBmZTdlYmIxNTMyNGFlY2Yx0dgyNDQ2YjEzMDUxNmYxODgxOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAzOnNmZHQyOmE6bzo4NDZjZmNkYWI2OTNmNjYxYzExNTE3Mzg1ZTFjYjBjNTo3OmFjZTo6NDNlNmJlYTUxMDgyNjU1NWNlYzYyMWRlNWFmOTU0M2Q1YzIxODk4NzI2ZGExYjQxZTQxNmI2NDg0YTE3MGQ5Zjp0OlQ6Tg

Teri M Patrick

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:16:41 PM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo3ODQ3MDFjMjRiNmRhYWRhOWIwMDI2NjAxMzQ2MzRhOmJlOjI3YzdMTY1MjVmNjI0MjVmZDAwOTE4YmEzMzB

From: angela_shteyn@icloud.com
To: laura_newton@supervisor.ocgov.com; supervisor@fourthdistrictmedical.com; spitzer@ocgov.com; mayorwilson@ocgov.com; mayor@diablocmedical.com
Cc: Carbajal, Gregorio (BOS); Bontrager, Alicia (BOS); Lopez, Hannah (BOS); Chairman@; Board of Supervisors (BOS); Chairman@ssa; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Torrance@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:20:35 PM

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cc: Press, City Council

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Angela Shtern

From: Nancy Muskat
To: karen_meaney@pinecrest.edu; mayoral@cityofmiamibeach.com; mayor@miami.com; mayorandboard@miamidade.gov; pvaz@flamingomedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alicia (BOS); Leiva, Daniel (MAYO); Chan(Law); Board of Supervisors (BOS); Citizen(Law); sanjeev.arora@sanofi.com; assemblymember.haney@assembly.ca.gov; Kalra.Ph@elkgrove.ca.gov; Arena.Eugene@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:20:58 PM

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cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQzOmE6bnoyNDAxNzQxMDk3NDI0MTIyNDI6MGU3ZWEwNGFkZGE1ODc3OjNkYWU6MmIyMjcwODIyZTYxMjdlMWQyNjdlZWVjZTYxZjA0MzRkNmY2NWRlYmEyZWZjNjBlODcwYjFiMzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2Fc=true=Tragically%20%2F0e%2Dpeople%2Dand,1.9%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQzOmE6bnoyNDAxNzQxMDk3NDI0MTIyNDI6MGU3ZWEwNGFkZGE1ODc3OmE6NjI6MjgxNDIzZTkzN2M2YjA3MzQ3MjFjOWQ1MTY3MWFhMjU0NWQ4YzUwZTYyOGI1YTcwZTMwMTIEjUOlD0bYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/10th_century/hamas-as-nazi-germany-and-the-jews-of-the-21st-century___.YXAzOnNmZHQzOmE6bnoyNDAxNzQxMDk3NDI0MTIyNDI6MGU3ZWEwNGFkZGE1ODIxOmExYTE0NGIyYTgxMGY5NGIxNzc3YTE5N2Y1NmMwZDJkZjE2NDI0NTQ5YzE5NjBlMmI2MTgwOlE6Tg
(5) Michael Starr, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrvr0d99o.___.YXAzOnNmZHZuOmE6bnoyNDAxNzQxMDk3NDI0MTIyNDI6MGU3ZWEwNGFkZGE1ODIxOmU1NzQ0MGFlOWI0MmJmMzY2NzA1ZmI0ZjQ3OTQ2ZjY2MmNTMwM2E4NjFkYWY0NjBhMmJlZGJlY2E1NDg1ZiJlaG9tM4MDlIYjmcOlQ6Tg

Nancy Muskat, PA-C, MMS
Diplomate Fellow
Sub-Investigator, SkinCare Research, Hollywood, FL.

From: Yael Jerome
To: kaela_rowland@concentra.com; susanna@philly.streetfood.com; gmaze@mail.com; stacywalkow@hotmail.com; mgarvin@valleyclinical.com
Cc: Gallo, Angela (BOS); Barrera, Alex (BOS); Lacy, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Chairman; senator_warren@warren.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelsey.Pfefferkorn@mail.ca.gov; Anna.Esparza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:21:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yael Jerome

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scenes.bbc.com/menswink-england-london-68903366___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZGU2ZGMxOTVhNGY2OWEzZWI4ZjQxMGFkMjo3OGU3MGE3ODI1MGZlOTZkMzAwNDFkMjBmMDBhMDBhOGMxMzk6YzoxOjI0NzBkOWZkNGFiOwOTZhMGRkYzo1OjhiMGIwOGI4NDQwYzo1OjZmZTpwOlQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z56lOUVYg___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZGU2ZGMxOTVhNGY2OWEzZWI4ZjQxMGFkMjo3OGU3MGE3OTBkMEJlNzc5MzI5ZjU0MDNhMzZlYjNkZjNlMDQ0NzE4MTk3YTI3ZTJmOlQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZjU2ZGMyOTVhNGY2OWEzZWI4ZjQzMGFkMjo3OjhjY2Q6NzM3YWNlWI4OWVlY2IwMjI4YjQzNjhlMTZkOTAlOCU0NnloyOW14NWQlOVI5UyOGVlNDpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/newbe/unit/gac58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZjU2ZGMyOTVhNGY2OWEzZWI4ZjQzMGFkMjo3OjFiMmRiZmZlYzk1NGYxNmE4NmZlbmMtgyMzRlNjZkYmRkYTQtOTk1ZDAxZTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZjU2ZGMyOTVhNGY2OWEzZWI4ZjQxMGFkMjo3OmE1OWM0ZjAxNjY4OTOxZjI4MDIxMzQ3ZDE0OTBkNjIlMzM3ZDE3NmRlYmVkMWI5NzgtNGI2OGM0ZTZjOjk2TTI0cRbOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy7ne4xvr3lt0?fbcl___.YXAzOnNmZHQyOmE6bzoxOTk3OTBhZjU2ZGMyOTVhNGY2OWEzZWI4ZjQzMGFkMjo3OjQ5MWM0NWE5M2FlZWI3OjY5NDNlYzFiMzFlODYlMzA4ZmRlOGYzMmUzNTEzMzNlODJmOTVmZDE0ZWZlYjk2TTI0cRbOlQ5Tg

Yael Jerome
Sent from my iPhone

From: Shira
To: kelly_newton@concentra.com; newmedia@nytimesmedical.com; letters@time.com; maryanndunn@voyager.com; mayor@philadelphiacitizen.com
Cc: Cahalley, Angela (BOE); Bentley, Alicia (BOE); Lewis, Hannah (BOE); Chairs@aft; Board of Supervisors (BOS); Chan@chi.org; senator_wagner@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:31:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQvOmE6bmo2ZjFiYzM1NWRlMTI1NDg2N2VlODY4OWUxMzRlYzY5ZTo3OmI5ZTk5ODhkYjAzOGM0YmQ1MjI0OGQ5ZDFlODM0ZDk5ZDk5MzIwYjA0MWM1ZTk5YzozMjpmcOkYGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ16iSNVNg___.YXAzOmNmZHQvOmE6bmo2ZjFiYzM1NWRlMTI1NDg2N2VlODY4OWUxMzRlYzY5ZTo3OmM4ZGE2ZmY4ZmE0NzA0ZTkwMGE0ZjA0ZjA0NzA0ZTkwMGE0ZjA0NzA0ZTkwMGE0ZjA0NzA0ZTkwMGE

From: Jalene Shaffer
To: boris_mayor@toronto.ca; projects@petermedical.com; pgiaro@me.com; margaret4toc@gmail.com; mtoyo@petermedical.com
Cc: Calville, Roberta (BOH); Bonilla, Alba (BOH); Lecik, Jessie (BOH); Chen,Kelly; Board of Supervisors (BOS); Chakrabarty, Jeanine (jeanine.adviser@sfcounty.ca.gov); dreamteammember.harvey@supervisor.ca.gov; Kimia.Pfeffer.kuyer@bos.ca.gov; Anna.Esparza@bos.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:21:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centres, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jaustify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE0OmxvMmM4MzE5YTg5ODExZjQyZTBkOTRjZDY1ZDI5ZmQxZDo3OmY2NzhlNDJiNjA5MTcwOWRiMZZmN2GYTAdNGhoMWY3NjNhYTBhM2YxYWRhZDmnZnbYmI0MmI10YTM5MGcwNTIwYiU0Yzgy/ZGY5ODhwcOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z46NNVN9g___.YXAzOmNmZHQxOmE0OmxvMmM4MzE5YTg5ODExZjQyZTBkOTRjZDY1ZDI5ZmQxZDo3OmY2NzhlNDJiNjA5MTcwOWRiMZZmN2GYTAdNGhoMWY3NjNhYTBhM2YxYWRhZDmnZnbYmI0MmI10YTM5MGcwNTIwYiU0Yzgy/ZGY5ODhwcOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ffic-tals-in-terrorism-against-israel%27&google_vignette___.YXAzOmNmZHQxOmE0OmxvMmM4MzE5YTg5ODExZjQyZTBkOTRjZDY1ZDI5ZmQxZDo3OjEwNzc0NDI0MDI0NzRmNGFjN2Y5NzFjOTcwNGNiZjMxMGY1YTI5MmI3YjQ5NzU2ZGQyMTVlY2ZjNGFmZDBmMmE5ZDMzZTgwcOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jp/58/statements/intatmgf030925.htm%23:~:text=Tragically%29%2C%20for%20his%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmE0OmxvMmM4MzE5YTg5ODExZjQyZTBkOTRjZDY1ZDI5ZmQxZDo3OmFiMGU6M2RjZGU4ZjhlZWY3ZjE5NmFmNDM2ZDE3MzgxMGM2NTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQxOmE0OmxvMmM4MzE5YTg5ODExZjQyZTBkOTRjZDY1ZDI5ZmQxZDo3OjdkOTY0MmQyY2IyODIwZTg4ZTUwZjAyNmE5NWI3MTY5YWEwMGFjMDE3OjYwMzMjA4NmM4YzA4MTY0MGFmNjYwNDk0YTgwOlQ6Tg
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Sent from my I phone.

Helene Shaffer

From: kimsmed@icloud.com
To: kevin_mercer@concentra.com; concentramedical@concentra.com; pmcgee@hrsa.com; mayorpeltier@lacounty.gov; mayor@pasadenaca.gov
Cc: Carrillo, Angelica (BOS); Barragan, Alma (BOS); Lyon, Hannah (ADM); Chan(ADM); Board of Supervisors (BOS); Citizenship; gerardo.arenas@gmail.com; speechbymember.hoover@assembly.ca.gov; Kristin.Pfeffercorn@sen.ca.gov; Kevin.Kiley@sen.ca.gov
Subject: Urgent Concern! Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:31:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kim Blizmeres

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQxOmE6bzpmMmJlYzI3ZmZkOTFkODEwZDVkZTBhNjM5YzozOmNlYmI4NGQ0ZGRhNzcwYTQxMjFlYWY5ZDZmMjBmMGI2N2k4YjE3NDJkZjk0YzZjMzM2YTJiMTM3OTI0MzgxOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z06SAVS7g___.YXAzOmNmZHQxOmE6bzpmMmJlYzI3ZmZkOTFkODEwZDVkZTBhNjM5YzozOjI3ODE0NjI0NTE3MjI0ZjU4MTIxOTMkZDUxZWY5MmM4ZjE3YTk3YTk1YWI2NmNjZWIyMDMxNjZlYWY5MzY1NGUwYTgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQxOmE6bzpmMmJlYjQwNzI2YzZkZmZkOTFkODEwZDVkZTBhNjM5YzozOmIjNzk6NGU5ONzg4ZGFlOWYyNDM1YjgwNTY1N1G0MGUyYTIwMTU5ZjY4MmFiZTY5YTZkODk4ZWI0MmIjZWIyMzY1NGUwYTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.with.edu/20th_century/human_rights___.YXAzOmNmZHQxOmE6bzpmMmJlYjQwNzI2YzZkZmZkOTFkODEwZDVkZTBhNjM5YzozNDIwZGJlNjY0YjI0MDE3ZGIxYWY0NWE5YjU1ZjI4ZjY1YzM1ZmNlZjA3NjI0ZjRkMjgwZDI6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9lxvc9d9o/w___.YXAzOmNmZHQxOmE6bzpmMmJlYjQwNzI2YzZkZmZkOTFkODEwZDVkZTBhNjM5YzozMWY4NzU3ZjgtMmeiZiMmItZDNiY2I0NWQ3OGM3ODJlNjEwYi12ZDMxMmdlY2FmMmEtZGM2OTgwOEO6Tg

Sent from my iPhone

From: Madlen Kavian
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:23:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Thank you,
Madlen Kavian

From: Jacky Schon
To: kasi_reuter@concentra.com; corporatebusiness@medcaf.com; pmason@hrge.com; mgarrett@hrgpat.com; mgarrett@patterncare.com
Cc: Cassilly, Angela (BOS); Jannetta, Alex (BOS); Look, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:23:23 PM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=n-ZJ6hNVVNg___.YXAuOnNmZHQ6OmE0bmo2ZTgxZTE2M2VlNzAyYWJhOTVjNDE2ZGc4NDYzMjU5ZTo3OiU5ODBlZTk3YWY3M2I5YmMwMjU2ZDFkOGJiOWU4ZDI0ODGQyZGQwNzlmNmY1OWZlMTgzMGMtMWFkNTI0ZWUzNjlmYTgwOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQ6OmE0bmo2ZTgxZTE2M2VlNzAyYWJhOTVjNDE2ZGc4NDYzMjU5ZTo3OmFkZDU5MjVjYWVlNmNjYTA1YzcyMmE1MGQ2YzQ3MTQ0ZDQyNTRhZDJlMzFiNzgzMDQwZTYwMjhhYTgxNTI3MTgyZDNkZjM0YTYwNWU4ZjZjM2YyZjNmZTkwZjQ4OGY0YjJjZTc3OWExYjgwOlQ6T
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE0bmo2ZTgxZTE2M2VlNzAyYWJhOTVjNDE2ZjoxNDYzMjU5ZTo3OjY2ZmY6ZTU2NzQ3YzkzM2U5YjljNThlZmYwMmEyZmY5ZDNhZjM0YTYwNWU4ZjZjM2YyZjNmZTkwZjQ4OGY0YjJjZTc3OWExYjgwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://awaken.law.wake.edu/20th_century/human_eqa.___.YXAuOnNmZHQyOmE0bmo2ZTgxZTE2M2VlNzAyYWJhOTVjNDE2ZjoxNDYzMjU5ZTo3OiRlNDE0MDhhNjUzOTA3ZmQxMDI5NWU1ZTE5ZmU1ZDI0ZGNhM2ZGCk2ZjMmEwNTU2ZDcwOGQ3MmEwNTU3ZmQyZTVjZjoyOWYtMjgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Jacky

From: Marsha Weinstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:25:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jew And Dan
To: beth_swaney@concentra.com; pmerrell@petromedical.com; jessyer@mac.com; marcwalkins@hotmail.com; smarsh@drellecmedical.com
Cc: Calvillo, Angela (BOS); Ibarrara, Alma (BOS); Lazar, Daniel (MYR); Chan@sfgov.org; Board of Supervisors (BOS); Ghaddar@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.Nanes@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:25:10 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jessica Katz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905566___YXAxOnNmZHQxOmE6bmtpODkwMzk0YjI0MTkzZDQ0ODE5ZDFmZjhiNzdhMDI0MDc3OTg2NmQ4ZmU0YTAwMTNiYWYwMmU5OWI1YzYwdANGRhNDM4YjNkNzdlMzRmMDBkYTgwOlO2ST
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ65NVV5g___YXAxOnNmZHQxOmE6bmtpODkwMzk0YjI0MTkzZDQ0ODE5ZDFmZjhiNzdhMDI0MDc3OTg2NmQ4ZmU0YTAwMTNiYWYwMmU5OWI1YzYwdANGRhNDM4YjNkNzdlMzRmMDBkYTgwOlO2ST
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOnNmZHQxOmE6bmtpODkwMzk0YjI0MTkzZDQ0ODE5ZDFmZjhiNzdhMDI0MDc3OTg2NmQ4ZmU0YTAwMTNiYWYwMmU5OWI1YzYwdANGFlNjY2NzQxYjJkZjBmMGZmMTVlN2Y5YjMDhkMGVjYTg0YzMxMzEwOTFmNWEtODY1OWVjYzIzZDZlZjU3ZTAyMTptOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQxOmE6bmtpODkwMzk0YjI0MTkzZDQ0ODE5ZDFmZjhiNzdhMDI0MDc3OTg2NmQ4ZmU0YTAwMTNiYWYwMmU5OWI1YzYwdANGRhNDM4YjNkNzdlMzRmMDBkYTgwOlO2ST
(4) https://url.avanan.click/v2/r01/___https://avodion.law.wake.edu/20th_century-human_nov___YXAxOnNmZHQxOmE6bmtpODkwMzk0YjI0MTkzZDQ0ODE5ZDFmZjhiNzdhMDI0MDc3OTg2NmQ4ZmU0YTAwMTNiYWYwMmMyNmU4ZTUzMGJlZjY5YmE2NjY5YmM0NjM0ZTUzMGJlZjY5YmE2NjY5YmM0NjM0ZTUzMGJlZjY5YmE2NjY5YmM0NjM0

From: Sima Schwab
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:26:19 PM

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cc: Press, City Council

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sharon Schwab

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Esther Langer
To: lamb_senator@nysenate.gov; governor@healthycoastmedical.com; executive@nyc.gov; mayorsoffice@nyc.gov; mayor@healthycoastmedical.com
Cc: Cabrera, Rosanna (BOE); Barrera, Alexa (BOE); Lewis, Hannah (BOE); Chairman@; Board of Supervisors (BOE); Citizen@nyc; senator_weber@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism in Dress Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:36:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Esther Langer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OmU0NzY0NzBhYWQ4MGZiNjVmOmE5MzRjZDdmNjdmYTkwODg5OGM5OTZiNGVhOmQyYzo4MGI4NTI0ZjA5Gi8tNWH5MmwtZHhtOE0DpwOiQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OSVY9g___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OmU0NzY0NzBhYWQ4MGZiNjVmOmE5MzRjZDdmNjdmYTkwOGI5OTZiNGVhOmQyYzo4MGI4NTI0ZjA5Gi8tNWH5MmwtZHhtOE0DpwOiQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OjI4YTY6MGEyYTA2YTc3YjZjZGYyN2M4YWFmYWRkYzcxNjgzZmYtMWUwZDEsNmI0ZWYxMTgxNDc5YjQ2ZTMzOWIzNWQ2YTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OjI0MWQ0MjFjMjdlMDUzODhkMmFjZjNvOjY2ZDg0OWI0MWZkYjhiMWM0N2FlZjkzYmZkOWExZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OjhlZGY5ODI0MWMxYTo2NzI3OjA3MWY2OGI2YzA1NjkyY2NiYzA2NGI1NzI0YTo6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx20dkvx2d0o.___.YXAzOmNmZHQuOmE6bzpjNDI5MmQ5NzA1YzUyOmE3ZmE4YzE1YTAxOTA1ODIxMmo3OjZhOTEzOTZmOGJhMGNkNmRkZjI2YWY2YmYzZGViNDYxYzEwN2U2NzgzODY3MzEzY2U5NzQ2ZGM5NWE0ZjAwMTgwOlQ6Tg

Sent from my iPhone

From: Brent Fox
To: kaplo_mayors@concentra.com; privacyoffice@concentra.com; press@theog.com; mayorsoffice@theogov.com; mayor@theogmedical.com
Cc: Cahillo, Angela (BOS); Kennedy, Alisa (BOS); Levitt, Daniel (BOS); Chen1staff; Board of Supervisors (BOS); Chamberlain; senator.palmer@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Sonia.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:31:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ:OmFlIInmMWM4YmJmNzI1YmNiZGE3NWI2ZTpmOTM2NzcxMDo3OmJlYjE6YzZlYzo5MWNkZTkwMjIxMDA0NTJlM2E5ODBhMDYyMmVjZGZlNZQ2YzFlZWY3OTA0NDFlOTQ3ZWY3NDNlNGI1MzgwcOR5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVV9g___.YXAzOmNmZHQ:OmFlIInmMWM4YmJmNzI1YmNiZGE3NWI2ZTpmOTM2NzcxMDo3OmJlYjE6YzZlYzVlaGI0OTI4NjZlMGI0NzI1ZTVkYzk0ZDI0N2MxYzA2MDY5c2Jy:hGZlx:Ydsk3NWE0DQTpnoOR36Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ:OmFlIInqcMWM4YmJmNzI2YmNiZGE3NWQ2YmJlOTYxNjE3OTM2NzcxMDIxOGMxNDZlZGM4ZjA4MmRlMDI0MjgyNmE2MmQ2MmI1ZNGRiMzA4ZTQxODIxYzk5Njk3ZWI2Nmll1MDIxMjgwOR3ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdp/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20five%20hos%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQ:OmFlIInqcMWM4YmJmNzI5YmNiZGE3NDQyOmFlIInqcMWM4YmJmNzI5YmNiZGE3NDk2ZTM1NmY4OWE2MmQzOTAzYmNiYmY5YWE4NzkwZDdjZGNlNzgtZDA2MmEzNWUwND1ODJiYTZmMjM4ZWQjMGNGY5NzgwOR3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ:OmFlIInqcMWM4YmJmNzI1YmNiZGE3NWI2ZTpmOTM2NzcxMDo3OjIxMWFlIIAtDVjZDIGxZWlcYzk3MDYyOTNkZWY3NGU2YWJkMzEzNjY5YzA3MDYyOTNkZWY3NGU2YWJkOTU3RGTpnoOR3ETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9d9lvo___.YXAzOmNmZHQ:OmFlIInqcMWM4YmJmNzI1YmNiZGE3NWI2ZTpmOTM2NzcxMDo3OjgxMDAlOGE0YWI0MTZjODk4ZTZiMzgzOGRiOTAwZWMZZGI5OTA2NDg2YZU4MjAwZDBmYWMzZTpwOR3ETg

Brent

From: James Rivera
Subject: BouwBeurs Attendees list 2025
Date: Tuesday, January 28, 2025 4:31:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Exhibitors,

BouwBeurs 2025 Verified visitors list is available now at a **discounted price**.

Could you let me know if you want to receive the Attendee List by email?

You can use this list for your booth invitation, pre-show/post show marketing campaigns, and appointment setting. Easy tracking, quick response, global reach, targeted marketing, ROI, email fosters long-term relationships, and increased sales.

Interested — just reply back as “Send Counts, Cost"

Regards,

James Rivera
(Events & Tradeshow Specialist)

From: Amy Finkelstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:32:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Amy Finkelstein

From: Nancy Melamed
To: karen_newton@ontario.ca; premier@ontario.ca; minister@mah.gov; mpp.wong-tam@ola.org; premier@publicmedical.com
Cc: Calvillo, Angela (BOS); Berkeley, Alice (BOS); Leone, Danielle (BOS); Chen, Ivy (BOS); Fieldman, Jackie (BOS); Board of Supervisors (BOS); Councilmember, Melissa; senator.wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kimberly.Pfefferkorn@sen.ca.gov; Kimberly.Ellenwood@sen.ca.gov; Kevin.Eberhardt@sen.ca.gov; Kevin.Ellenwood@sen.ca.gov; Kevin.Pfefferkorn@sen.ca.gov; Kevin.Eberhardt@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:35:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHOzOmE6MzoyZDY2NWE4YTQ1NGJiZGZhOTgyMjc5ZGJiNzBkYWY2OTgyMTo3ZjQwMTo3ZjQwOmE0YWI5ZTdmNTU2NGUxOTI0NDlkNzA0Y2ExZjkxNzFjMmE5ZmVlN2I4ZDcxZA:Z0Tpwc0kY0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc&pp=___.YXAzOmNmZHOzOmE6MzoyZDY2NWE4YTQ1NGJiZGZhOTgyMjc5ZGJiNzBkYWY2OTgyMTo3ZjQwMTo3ZjQwOmE0YWI5ZTdmNTU2NGUxOTI0NDlkNzA0Y2ExZjkxNzFjMmE5ZmVlN2I4ZDcxZA:Z0Tpwc0kY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHOzOmE6bzoyZDYxNWE4YTQ1NGI5ZDgyMjc3ZGIyNzRkYWY2OTgyMTo3OjkOMDE0ZDUzODNhZGJlOGRlODRjOTY5YmRhNGMyYWMwZjBhZTYwNWQwMDRlYzE0MjVlZjdiNDY3NGUyNTlNmIyNWEyMDpwOkY6TgyMTo3OjA5ZTU3OGRmOTg0NzQ1ZTc0NDBhNGRjYWE1N2I1YzUzOGRmODg0ODpwOkY6TgyMTo3OjA5ZTU3OGRmOTg0NzQ1ZTc0NDBhNGRjYWE1N2I1YzUzOGRmODg0OD___.YXAzOmNmZHOzOmE6bzoyZDYxNWE4YTQ1NGI5ZDgyMjc3ZGIyNzRkYWY2OT

From: Orava Gordon
To: keith_newman@concentra.com; contracts@delecmedical.com; pmack@cnw.com; marcsaikin@kroger.com; mtaylor@delecmedical.com
Cc: Cabrillo, Angela (BOS); Soriano, Alisa (BOS); Lane, Daniel (BOS); CityStaff; Board of Supervisors (BOS); Gloeckner; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Jew Hatred Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:35:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Carrie Gordon

Attachments:

(1) https://urldefense.clicktv2r01.com/__https://www.bbc.com/news/uk-england-london-68902366__;YXAuOm5mZHQ6OmE6bzo1YWJhZjNhOGU3NjA1OGFlYTQxOTI2NjhhOGRkMTYxNTo3Oky=Nk6NVzNcYcYdIz2xcY2NhMDkzOWQwMzRiZDBlNDc1YiEyYmE4NjA3YTBkZTIzGDI4kNWYxOTgwOlOlOlTg
(2) https://urldefense.clicktv2r01.com/__https://www.youtube.com/watch?v=g-Z6l0NVzNg__;YXAuOm5mZHQ6OmE6bzo1YWJhZjNhOGU3NjA1OGFlYTQxOTI2NjhhOGRkMTYxNTo3Omt3YlOTE6MDZmOmNmOjhZWYxNDIkZTZiZmE0mZk2OTQxEzNjmzZlZjZmE0mZk2OTQxEzNjmOlOlOlTg
(3) https://urldefense.clicktv2r01.com/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOm5mZHQ6OmE6bzo1YWJhZjNhOGU3NjA1OGFlYTQxOTI2NjhhOGRkMTYxNTo3OjAyYzM6NDI0YjgtOTZmZTYxMzAwMDM5ZDZmOGI4MWEyOTE5ZjkY2QyOGZiOTZiYjhUBjYmJmNjViM2IlYzIwZmJiNzI4MmmlYjJy

From: Yael Fleishman
To: kaeli_swayne@concentra.com; corporatehq@pressmedical.com; presse@me.com; pressoffice@fleeger.com; pressroll@toshiccmedical.com
Cc: Calvillo, Angela (BOS); Ikpeme, Abea (BOS); Lacis, Daniel (BOS); Dumlao@; Board of Supervisors (BOS); Countryclerg; senator.padilla@senate.ca.gov; assemblymember.rivas@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:36:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dr. Yael Oelbaum

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69867366___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:v2wbNTA1YTVjZGNiNXJiOTM5ZmY0MzBhMTcyOGM0YWE6ZDhiMC0fiYTBhMTIwNzA5YTEtZjc2ZmNkNDI0Yzk2ZTkMzNjY4Yz0zNkY0ZDc2NzZmZkYTEg
(2) https://url.avanan.click/v2/r08/___https://www.youtube.com/watch?v=g-ZR6NVV9g___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:yZmI3NTA1YTVjZGNiNzJiOTM5ZWFlMzBhMTcxOGM0YWE6ZDhiMC0fiYTBhMTIwNzA5YTEtZjc2ZmNkNDI0YzU2ZTkMzNjY4YzU2NTM4MmI2NDdlZGMzMWUtLTqcZCkgaVTEzOnUyZmM0ZTAzMmeNkMGE2NWY2YWZhZGI0OWMxMmNiYTBlZjpwOkY6ITg
(3) https://url.avanan.click/v2/r05/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:yZmI3NTA1YTVjZGNiNzJiOTM5ZWFlMzBhMTcxIQyA4Y2M0YTgxNmQtMjY1MTlxNTQxMzVlZmQ0ZGM2NTAzMmeNkMGE2NWY2YWZhZGI0OWMxMmNiYTBlZjpwOkY6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,59%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:yZmI3NTA1YTVjZGNiNzJiOTM5ZWFlMzBhMTcxIQyA4Y2M0YTgxNmQtMjY1MTlxNTQxMzVlZmQ0ZGM2NTAzMmeNkMGE2NWY2YWZhZGI0OWMxMmNiYTBlZjpwOkY6ITg
(4) https://url.avanan.click/v2/r02/___https://avalon.law.yale.edu/20th_century/human_aus___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:yZmI3NTA1YTVjZGNiNzJiOTM5ZWFlMzBhMTcxIQ4yOTA0M2NlNGIxYzEzMzZjNTkxNDY0MTBkMjgwYTM0MzVhODhkNjEzYWI5NzI2OGI4YTBlM2Y1YzU2M2MzOTA4NTQwNkY6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r04/___https://www.bbc.com/news/articles/c9wdxxQ89hyo___YXAuOnNmZHQ:cOmFiIkqnkMzE3NWQ:yZmI3NTA1YTVjZGNiNzJiOTM5ZWFlMzBhMTcxIQmRiOWI0ODE1NjlkZDU3YzEwMjhkZDFlMWUtYzU1N2MwOTA1NDI8NjdkZTNhYjAyN2InwNWU2NDI0ODEzZjmwOkY6ITg

Sent from my iPhone

From: David Mather
To: kelly_newton@concentra.com; patricia@petrieconstruction.com; jessica@mpac.com; marcus@mcelhinneyarc.com; emarcus@petrieconstruction.com
Cc: Calvillo, Angela (BOS); Breed, Mayor London (BOS); Lurie, Daniel (MYR); Chen,Ella (BOS); Board of Supervisors (BOS); Cmattorney; mayor.sweeney@sfgovstaff.sf.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.DeRenzo@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:37:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHOxOmE6bzoyYzg1Yzc1Nzc3YzgyMDE3YjcxMzI4MWY1YzkxOmZjZDVkYjY2ZGY3Yjk1NmJlNzk3YWM1M2I4ZWMxOGZkNjVkMzMyMzIxOGE4NDc5NmFlMmM2NzE5ZmQ3OTg5NzI0OmM6dXNlcg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6SNVYNg___.YXAxOmNmZHOxOmE6bzoyYzg1Yzc1Nzc3YzgyMDE3YjcxMzI4MWY1YzkxOmZjZDVkYjY2ZGY3Yjk1NmJlNzk3YWM1M2I4ZWMxOGFkNjVkMzMyMzIxOGE4NDc5NmFlMmM2NzE5ZmQ3OTg5NzI0OmM6dXNlcg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHOxOmE6bzoyYzg1Yzc1Nzc3YzgyMDE3YjcxMzI4MWY1YzkxOmZjZDVkYjY2ZGY3Yjk1NmJlNzk3YWM1M2I4ZWMxOGFkNjVkMzMyMzIxOGE4NDc5NmFlMmM2NzE5ZmQ3OTg5NzI0OmM6dXNlcg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHOxOmE6bzoyYzg1Yzc1Nzc3YzgyMDE3YjcxMzI4MWY1YzkxOmZjZDVkYjY2ZGY3YmI2OTI3MDI0YzczZmJiYmVlOWNmZGI1ODAxMDMxOWI3ZmY4ZGM2YmE2MDdiYzBhMWI0ZmMwMmOTIzOTY4MDIzOTI5ZDNlMDIwNjZkOTg5NzI0OmM6dXNlcg
(5) Michael Starr, "Chester 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxxc9d9lo___.YXAxOmNmZHOxOmE6bzoyYzg1Yzc1Nzc3YzgyMDE3YjcxMzI4MWY1YzkxOmZjZDVkYjY2ZGY3YjU0NmQ0N2IxMDVlYjMzMjBmZjZlNmM4ZjM0MDExNTM3Nzc2YmZkY2EwZDlkeMzBmOGRjMjUwNmOkYGTg

David R. Mather, MD
1158 5th Avenue
New York, NY 10029

212-410-0004

From: Selena Rojhani, Esq.
To: kaplo_mayor@pomona.gov; mayorcouncil@cityofirvine.org; mayor@long.gov; mayorandcouncil@orange.gov; mayor@anaheim.gov
Cc: Castillo, Roberto (BOS); Barnes, Nina (BOS); Lamb, Daniel (BOS); Chan-Hall, Brandi (BOS); Board of Supervisors (BOS); chairman@ocgov.com; senator.steinberg@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eskamani@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:39:27 PM

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cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBiOWM4NDo3OmZiNmE5ZDBlNmU0YzA0MDI5ZWZmZWMEYmUwODU5ZGMxMjMyM2YxMZZmZjIzZjgxNWFlN2MxMzM1NWM3ZDBkOWOzMjVmMDpoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBiOWM4NDo3OGRlNGUxMjg2ZTI5YzQxM2NiNDE0ZmI2MzA3OTQwMTU5MjkyYmE0N2Q2NjZmZTMwOTpoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishcriminalhistory.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBjOWM4NDo3OjIxMTA0N2VmNGJlMjI0NDk3YzA2ZWFkOTM5MWExOmQ6YjBjYjI5OWY4NTg1NjVlNDVhMGY1YmQ1NTMzZDI0NjGTpwOlQ6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamg030925.htm%23:~:text=Tragically%2C%2D%20for%20two%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBjOWM4NDo3OmM0MjI0NWU2YWEwZWQ1ZDNlODU2MDExMTdmMWM0MDZlNmE0YjA0MDI5NWU2ZTY1NTc1MmMxMmEyODE4ZDhhYWQ0YjNhMmNjNTM2ZDNiGTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anzalon.law.yale.edu/20th_century/human.asex___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBjOWM4NDo3OmZkN2E0Yzg4MTRmMzk0NzM5YTQ4NjI5ODc4MTRmMzk0NzM5YTQ4NjI5OjoxNDNkcMDI0NzNmNjRiNzM5YTQ4NjI5ZmI0MDIwNjY5YWY5NzU0ZjgwOlQ6Tg
(5) Michael Starr, “October 7 is about to be every day:” Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d9lxo___.YXAuOnNonZHQvOmE0bnozZTAxMTdjNGFmYTBjZjk5ZGZhNzM1YTljZTBjOWM4NDo3OmM5MTY0MDE0ODA3MGIwMTdjOWI0ZmM2MmNjYTJlMDZjNGJmMjExMmIxYTJlMDZjNGJmMjExMmIxYzZlZmE1MzYzZDgwOlQ6Tg

Sincerely,
Selena

Selena Rojhani, Esq.
The Rojhani Law Group
120 El Camino Dr., #116
Beverly Hills, CA 90212
Office: 310.288.2132
Cell: 310.770.6469

From: Jaz Harper
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn - Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:39:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jazzy

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: staycement@gmail.com
To: kelly_newton@concentra.com; pomeroy@concentramedical.com; pmcevoy@cmp.com; marcusmiller@concentra.com; mcarey@roxbercmedical.com
Cc: Calvillo, Angela (SEN); Jauregui, Alma (SEN); Lesk, Daniel (SEN); Chan,Gail; Board of Supervisors (BOS); Cloudtrainee; senator.padilla@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Jenna.Emparan@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:40:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sari Ciment

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZmI5ZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTg2NDk4MTIyNGU0OTAwNjE4NTU5NTNlNDg4YTg2YXU1NGYwYTBhMTIwNjcyMzE0NzmeOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVCNg___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZmYzZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTM4ZjQ3MjM5NjU1MGU1ZjA4NGIwYTU5YTYxNjFkNjcwY1JjOTZmYmQ0YTZFOWI4MWI5MDZiY2k5NDdlNDgwOTk0MTc0OmU6bzo6NA
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZWFiZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTRhOTU0YjpkZWU1ZjcwODNkMjY1YzFhMjdhMDk1NzhmZWM3MDExNTdlMzE1YmU1ZmM1YjcwYzFjMTkwNDgwOk6Y6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/bzeng010925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZWFiZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTA2NzE3OWZjYzI5ZjhlNGY2MDQ0NTQyNjZlNGZlZTgxODQxNDBjZDhhOGFjYWZjZTdmMmZhMmYxZjJiYjZmYTYwOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZWFiZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTM2ZjNmZjNjBkMmXjOmUOiDiM2ZGNiMGRhODI1YTRiOlE1NzcxNDNmNDA2OTFiODVjMGNhNiU1wOGI3MDI0MzU1MDk3ZW5U2ZTkwZGI5ZGQwYTpwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxxv9d99o___.YXAzOnNmZHQvOmE6bzo0MzhmNmMxZWFiZDA3NTExYmQ3OTk3MGZlNmZlMWQ6NTg2ZmMxNGIzYmE2NTMxMWRlZjU5YTNmZTNhOTI5ZjRkYzI0MTI3Y2ZmYmI5MQ0N9WEwYWEsMzVkOTBiMzRlODpwOk6Y6Tg

From: Amy Friedman
To: kent_jones@concentra.com; corporate@theconcordmedical.com; press@cnn.com; pressoffice@foxnews.com; corporate@theconcordmedical.com
Cc: Calcutt, Amanda (BOS); Epstein, Alex (BOS); Levin, Rachel (BOS); Chan@mail; Board of Supervisors (BOS); Cloudcity.org; jennifer.gates@georgia.ca.gov; governorkemp@governor.georgia.gov; Krista.Pfefferkorn@boss.ca.gov; Anna.Esparza@boss.ca.gov
Subject: Islamic Nazi doctor 445;P!
Date: Tuesday, January 28, 2025 8:40:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68869566__;!!XAcOnNmZ0Ko!mEf1fqmtMT1fMTIuZiO35ZWM1Y2E0ZTBtNTBhNjhhNWEtMTUyZTIuN2JlOTY1ZDM0MzVjZTM5YzBmM2NhY2OwMTc3ZjE2ODBkZDExNmYxNGZiOGNiNDMwOWViNTdhYTc0MTmwChIQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=w-Z.6t6VVTg__;!!XAcOnNmZ0Ko!mEf1fqmtMT1fMTIuZiO35ZWM1Y2E0ZTBtNTBhNjhhNWEtMTUyZTIuN2JlOTY1ZDM0MzVjZTM5YzBmM2NhY2OwMTc3ZjE2ODBkZDExNmYxNGZiOGNiNDMwOWViNTdhYTc0MTmwChIQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAcOnNmZ0Ko!mEf1fqmtMT1fMTIuZiO35ZWM1Y2E0ZTBtNTBhNjhhNWEtMTUyZTIuN2JlOTY1ZDM0MzVjZTM5YzBmM2NhY2OwMTc3ZjE2ODBkZDExNmYxNGZiOGNiNDMwOWViNTdhYTc0MTmwChIQ6Tg
:https://urldefense.com/v3/__https://www.un.org/webcast/jgp/58/statements/israengl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.__;!!XAcOnNmZ0Ko!mEf1fqmtMT1fMTIuZiO35ZWM1Y2E0ZTBtNTBhNjhhNWEtMTUyZTIuN2JlOTY1ZDM0MzVjZTM5YzBmM2NhY2OwMTc3ZjE2ODBkZDExNmYxNGZiOGNiNDMwOWViNTdhYTc0MTmwChIQ6Tg
(4) https://urldefense.com/v3/__https://apnews.com/article/10th_anniversary-human_rights_____!!XAcOnNmZ0Ko!mEf1fqmtMT1fMTIuZiO35ZWM1Y2E0ZTBtNTBhNjhhNWEtMTUyZTIuN2JlOTY1ZDM0MzVjZTM5YzBmM2NhY2OwMTc3ZjE2ODBkZDExNmYxNGZiOGNiNDMwOWViNTdhYTc0MTmwChIQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Amy Friedman

From: Tzippy Friedlander
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra !!!
Date: Tuesday, January 28, 2025 4:41:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

Tzippy Friedlander

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:41:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically seen to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sasha Aleiner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OjFiZGQ6ZTA0YzgiYjk4ZTVhZWI5MmNmZjc3ZjAyZjFmYWU4NWNhZTdhYzZjZjNkZGYZWIwNQ4MGIzNDRjMjkwY2Y1NTp0Ok6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ONVVNg;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OjFjZDk6YWQ2YWZlMWUzNzMzNTQxMGYyYmIwYjk3MmFlZDFlMWY2NTp0Ok6YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OjgwZjI0OWMwMDc5ZjQwZjI0OGE4NTQ3OWMxYjYwMmM0MTI5ZDM5YmE3MTQ0NDRmNTk5OWZlODU4OGUyOGE2Mzg0OkY6ETg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israengl030925.htm%23:~:text=Tragically%20%2E%20for%20hundreds%20of%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OjFjZDQ5YjQwNzI4MTBmMDVkNWI5MTNiZDk2Nzk5MTBjOTIxNzY4ZTY0YThjNmE3MTQ0NDRmNTk5OWZlODU4OGUyOGE2Mzg0OkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OjEwY2Y0MmIyMjhjOWMwNjUxMWIyYTI0NTFlNjU0YTUyN2RkZjUwODU3ZThiMzM4OWWlkMjg1NzkiYmUzNDNlNzNlMmNlNzk4MTg0Ok6YETg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vkcvfd89vo;___YXAzOnNmZHQyOmE6bzo4OTI4MmQyZDU2MzI5ZGM3MmU5ZTAyMjMxMmMyNjI0NTo3OmQ0ZDk4MjBlMzY0OGY1MDVhYTQ1ZmNiZGJhNzA1YzhiZTEyNTc5ODNlZGJmNjAxN2NkOTIxMDM2N2M0MWWRlY2MzMDMyY3p0Ok6YETg

Sent from my T-Mobile 5G Device

From: [carl gold]
To: kevin_newton@concentra.com; contactus@petrocentral.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressoffice@msnbc.com
Cc: [Cassidy, Angela (BOS)](mailto:Cassidy,Angela(BOS)); [Jemilo, Alicia (BOS)](mailto:Jemilo,Alicia(BOS)); [Lopez, Daniel (BOS)](mailto:Lopez,Daniel(BOS)); Chan(City); [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Chan@cnn.com; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Kevin.Eisenman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:41:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOnNmZ0IQaydWbWFsYAz0MTkxMTg0MjI4Nzc5NiYjbnZGU3NTk4OTk3M4ODo3OjI4YzgzNGMzNjY0NzZlOGU3ZmM0NjQxZMDhhNTBhNDgxZTk5OCUwM0QzM0MxYjcwNN2N5ZDEmOWM0Mw%2Qw%2AvM3VjE4Ygw5HQ8Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l5VVU0g___.YXAxOnNmZ0IQaydWbWFsYAz0MTkxMTg0MjI4Nzc5NiYjbnZGU3NTk4OTk3M4ODo3OjRlOTQ4ZWM4ODIwZjU1MjVlNDU5ZDU2ZmUxNTA3MzZjZGRlNDI2ZGE1MWI5NjAwOTA3MmEwZDI5MTVhNGQ2NzM5YzdjYwY4

From: Becky Henning
To: kathy_rosenthal@concentra.com; zachary@healthcentralpa.com; peter@ptreas.com; pressoffice@hillhouse.com; pressoffice@centercentralpa.com
Cc: Carullo, Angela (BOS); Kamboj, Abby (BOS); Lesk, Daniel (BOS); Chan/Wolff; Board of Supervisors (BOS); Chan/Ronen; director.adams@dcnr.pa.gov; governorsmember.kenny@governor.pa.gov; Kristy.Pfaffenroth@pen.pa.gov; Anna.Esparros@pen.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:42:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Becky Henning

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3Omo4NGC0ODgwYzVlYWY4ZDZlYmNTNiNmY4OTFkNzFlZGUwZTlkM2FlYmM0NzNhNzU1OTYwNTM4YWU1NTA0NGJlNjU1ZmseOkYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NV3Ng___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3OjlkYjM0MDk3OTA5ZTY4ZWNjODc1YjFlNmZlZTdkZjY2ZjU5ODkzZjk0ODpwOkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3OjlkYmQ0YTAxZjFiOTdiMzE4NjhlYmVlY1YzQ1YjM1NjctNDNmY2U5ODkzZjk0ODpwOkYETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israengtf30925.htm%23:~:text=Tragically%2C%20for%20his%20people%2Chead,UPLIC3l0%20important%20Palestinian%20terrorist%20status.%___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3OjJkNjM0ZjY2YTAxNTBkOGFjMDY4Yzo3OjJkNjM0ZjY2YTAxNTBkOGFjMDY4YzoxOjJkNjMyZTg4YzQzNmVkNWYyMWQ2NWQ0ZTBkZGMyZTggNmMxMjczZWNhMWZhNmQ0MGJlbZDY2OWQzODpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3OmZkODU0N2Y4MTg0YmY3ODJlNzI5MTg0OWE5ZDdlMjhlMzUzYzU5ZGJlNDE0YjQwNzk3ZjY0NjE0ZGNjNmQ5NjU5NzdkNjpwOkYETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9xff9o___.YXAzOnNmZHQ6OmE0ZmQyYWE5Yzc4ZjM5OGZmMDY4Yzo3OjNlYjhlYTFlZWNlMTgwMjNmNzE3MTc5Zjg1NzU1MTE5ZWRhNGYyOGNlODJlOTk2NmQxNWU3NDNpwOkYETg

Becky Henning

Sent from my iPhone

From: Carolyn Hillabeitel
To: kelly_reeves@compassrg.com; peterson@drivemedical.com; pmoore@hrsa.com; pmorawetz@threepm.com; pmoyer@patersonmedical.com
Cc: Cabrillo, Roberto (BOS); Bonnick, Alisa (BOS); Kelly, Daniel (BOS); Olentzy@; Board of Supervisors (BOS); Chanmoroeu; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:46:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perss, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Carolyn Hillebeitel, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68989366___YXAxOnNmZHOwOmF6bzo1ZGUxY2U3MjI1OGNiOGZiOGM6YjY0YWM3MDAxNDYzMDFkODo3OmE4YzA6ZGY1NzI0MzUyZTliMmQxOGNlNWEwZmIxMmFlN2GzBkMDU5NDNjZhwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZJ6ZlVV9w___YXAxOnNmZHOwOmF6bzo1ZGUxY2U3MjI1OGNiOGZiOGM6YjY0YWM3MDAxNDYzMDFkODo3OmE4YzA6ZGY1NzI0MzUyZTliMmQxOGNlNWEwZmIxMmFlN2GzBkMDU5NDNjZhwOkY6TE2%2BNTE4MGZmOTc

From: Ken Solnit
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:46:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kenneth Solnit

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Nina Ohebshalom
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:47:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nina Oheb

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Clara Lerner
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:48:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Get Outlook for Android

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:08:53 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Perrie Gelb

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmFiburozZGFjMDU2YmYzYzc3OGMxNDM0ZDRmNDFjNGM1ODEwOTc3OjAxYzE6YmM3NDIxNjU0MWFkOWZjYzA1ZGU1ZDBkNGZjZGRiZWJkNDM2YjU3M2QwOTdlOTJmNzk5ZmNlNzA4MWVkZTUxNjg0OlQ6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ONVVNg___.YXAzOnNmZHQyOmFiburozZGFjMDU2YmYzYzc3OGMxNDM0ZDRmNDFjNGM1ODEwOTc3OjAxYzE6YmM3NDIxNjU0MWFkOWZjYzA1ZGU1ZDBkNGZjZGRiZWJkNDM2YjU3M2QwOTdlOTNlZDI6Y2U1MDmY2ZjMDMyYmRlMTg0OlQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiburozZGFjMDU2YmYzYzc3OGMxNDM0ZDRmNDFjNGM1ODEwOTc3OjAxYzE6YmM3NDIxNjU0MWFkOWZjYzA1ZGU1ZDBkNGZjZGRiZWJkNDM2YjU3M2QwOTdlOTIzZGFjMDU2YmYzYzc3OGMxNDM0ZDRmNDFjNGM1ODEwOTc3OjAxYzE6YmM3NDIxNjU0MWFkOWZjYzA1ZGU1ZDBkNGZjZGRiZWJkNDM2YjU3M2QwOTdlOTIyNmM3ZjY0NzNjZWQxNWZmN2QtZjY0NzZkMzNlYjmnZWQxNWZmN2QtZjY0NzZkMzNlYjmnZWQxNWZmN2QtZjY0NzZkMzNlYjmn

From: Julie Feinberg
To: boris_johnson@concentra.com; minister@yitzhoreyedut.com; pressoffice@mail.com; pressworkers@knesset.com; pressinfo@yatechnicalmail.com
Cc: Jacobs_Angela_(BOS); Ramirez_Alicia_(BOS); Lane_Raquel_(BOS); Chairperson; Board of Supervisors (BOS); pressemployee.news@sanfrancisco.ca.gov; pressreleasenotifications@sfgov.org; pressmember.news@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alicia.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:48:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Julie Feinberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969236.___YXAzOnNmZHDcOmE6ImgxMzBmNDIkOTI0ZmU5MzE2NGI2MzBlMzg0NjcxNGRhOTIx

From: Jack Sokowicz/A
To: karin_reuter@concentra.com; reynerd@hollywoodmedical.com; kreuter@mac.com; marywalker@bcopper.com; mgarst@bellecitymedical.com
Cc: Cecilia_Kopeck_BOS; Jemma_Alva_BOS; Lucia_Daniel_BOS; Chair@aol; Board of Supervisors_BOS; Countryclerk; senator_wiener@senate.ca.gov; assemblymember.Nawab@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:52:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNzaGQyOmE6bzpmMmQyYzo4YmJhNGZkOGI0ZmZlZjY5YTUwOmNzaZDg0Y2ZlZjI5ZDc3OmEyMzQ5MDJmeDY5ZTk3OTE5MzE0MTZkMzk4ZjVkNTUxNzczZDg0Y2ZlZjI5ZDc3OmJmMzJjYzc2ZjFjYTUwOmNzaZDg0Y2ZlZjI5ZDc3OjkxODQ5ZTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DG9NVV9g___.YXAzOmNzaGQyOmE6bzpmMmQyYzo4YmJhNGZkOGI0ZmZlZjY5YTUwOmNzaZDg0Y2ZlZjI5ZDc3OmJmNzJjYzc2ZjFjYTUwOmNzaZDg0Y2ZlZjI5ZDc3OjNlMDk5ZmM2YjE5ZjA1ZjU3YTZkMzA4MjIwYWE5N2Ew-5FMDA1MjdmNzZjZWE4MjpwOlQjSTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie&e=___.YXAzOmNzaGQyOmE6bzpmMmQyYzo4YmJhNGZkOGI0ZmZlZjY5YTUwOmNzaZDg0Y2ZlZjI5ZDc3OjBjYTk4NjQ2ZjI0ZjBkYzk3NDVkMzM4NmM2YzI0NTk3M2I0YTY4NjQzNDBkNDNiMmZiNjMxY2Q0MTVkMjgyYTU5NjktMTVhMzE3MmJjMjgwOlQjSTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jawbus.law.yale.edu_20th_century-5Fhumas.asp___.YXAzOmNzaGQyOmE6bzpmMmQyYzo4YmJhNGZkOGI0ZmZlZjY5YTUwOmNzaZDg0Y2ZlZjI5ZDc3OjI4MjE2NjE5ZGFiNjE1MjE2ZjQ0MjRlYjZlZjk3MTZlZGZhZjMzZjNjQzMjk0YzQ0MTVkMjgyYTU5NjQzMjk0YzQ0MTVkMjgyYTU5NjQzMjk0YzQ0MTVkMjgyYTU5N

From: MICHELLE FELDMAN
To: karen_newton@concentra.com; customerfeedback@concentra.com; jobopps@cnpr.com; jobsopportunity@cnpr.com; resumes@cnpr-medical.com
Cc: Carruthers, Amanda (BOS); Espinosa, Alexa (BOS); Levine, Hannah (BOS); Chan(Vote); Board of Supervisors (BOS); Chan(Voting); jeanette.watson@sonoma.ca.gov; sonomahumanities' hrsupv@sonomaliby.ca.gov; Kristy.Pfefferkorn@dhcs.ca.gov; Alexis.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:52:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michelle Feldman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnSmuZHQvOmFiOnozOTgzZTcyOTNmNzc2ZGIzNjFkYzY0NjIyOTk3MWY5M2ZlMzcxYjFlM2I0MTcyNTE2NTk0YzcyNTE3NDdjYzcx

From: SUSAN ARNOWITZ
To: kasti_newsom@concentra.com; permissions@prime-medical.com; press@fmpc.com; marcopolo@fmpcpr.com; inquiry@fmdoctorsmedical.com
Cc: Calvillo, Angela (BOS); Ignacio, Alisa (BOS); Lock, Dayton (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudcityinc; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckens@sen.ca.gov; Jenna.Emparan@sen.ca.gov
Subject: Urgent Concern : Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:53:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Arnowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHQyOmE6bzo0OTNkNzkyM2M3OTNkYzo5ZjAxZDQwYzBlOWJlMDk1MDo3OmMxNWU0ZGM0MTI4ZTI1ZjY4NTA3ZDE4MzNkMjVkNDIyNjM2N2JlNzBlYjdiOGBhYWE1NzAxZDBhN2NlYzpoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcfZ6SNVlNg___.YXAzOnNmZHQyOmE6bzo0OTNkNzkyM2M3OTNkYzo5ZjAxZDQwYTU1MjM0ZTk0NDI2ZDo2OGZlNGNlOWFmOmNiYzFkNzM4ZjI2NzM4ZjI2NzM4ZjI2N

From: Carrie Gray
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:53:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bnoxMmUyMjhiNjkwOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3OjhiZlk6NTBmNzJlZjZkODY1YmJlNTUxNWJjNTJiZDBhMGU0NzEzMGFiYTg3Neg1MWU5NjRkYmZkMjE1Yjp0OkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NVV7Ng___.YXAzOnNmZHQyOmE6bnoxMmUyMjhiNjkwOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3OmUyODA6MWVkNTVlY2I4YTh3YzA6MjQ1MzI0NDE2NTBhNzE1MjNjZmY3OTE5ZjAzND c3ZTp0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnoxMmUyMjhiNjkwOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3OjgxZDZjOTg0YWI5MDM0NzY2Y1ZDA5OGUwYjNkZDU5ZWYxYmVmOTg5NmMxYzk1NDVjYmNmMzYzkzMmU1ZTNiZGViNzA2NWY2YmJmOTg0OGY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/jarumgt030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bnoxOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3OmE0OTY0MmFiM2Q5MDk0Y2Y1OTVmZjIyMDIjOWI3YWFhMDg1NmY4YWRjOWZjODU2ZDI&M2QxZjM5NGY3ZjVlMjBlNWY0ODp0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://erealon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bnoxMmUyMjhiNjkwOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3OjA3YTU0MmMxMDg5MjU3ZTg5YzlkMTIyMTQyODBkYjk0MmUyZjFhZjhjYTA0NTAzODMyOGU2YmIzZmFjYjw/YjAzNzYxYTp0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcvr9d99o___.YXAzOnNmZHQyOmE6bnoxMmUyMjhiNjkwOTRhNzJhMjUyMjI0MTI0NTQ2ZGE4Yjo3Ojg5YTM0NjI2ZjJhY2VmZTg4NzZlZDg4NmY4N2M4NDAyOWMzOTI0OWNlMzY2MDBhZWYtNzk2kNzZkZmNiY2E0NGIwMWVhNzp0OkY6Tg

Carrie Gray
510-867-4729
Sent from iPhone. iTypos. iApologize.

From: Gabriel Slomick
To: kevin_mayer@pressnetca.news; comments@pottrerohillmedical.com; press@fbiger.com; pressandtips@fbiger.com; press@cityofsanfrancisco.com
Cc: Ceballos, Alejandra (BOS); Ezenwa, Ahsha (BOS); Lazar, Hillary (BOS); Chan@aol; Board of Supervisors (BOS); Chan@ccmy; jennifer.wallace@gmail.com; jeanne.kramer@sen.ca.gov; Kristin.Pfeffer@asm.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 4:54:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNmZHEwOmFlbmc6MDU3MjA4OGM0MjdmYzJkZDRmNjg2YzFlYjNlZWIwMDo3OjEwMTA6ZDI2NzFkMzM2MTUwNmM4NzZlOTY3MzQyZGI5NDQwNWY3YjFlZmZmOWJlNWMyNmM5YjVlYWM4YzgxOkY6T&d=DwMFAg&c=jGJKEDlz_L-wGQfJ0Za3Dpi1DDpAXeiLI2zRi6NjJJo&r=Ge1Ue1Ue1Ue

From: Robert Alt
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:54:32 PM

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cc: Press, City Council

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Robert H. Alt

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [recent SAVERA]
To: kelly_meagan@toronto.com; mcarroll@torontomedical.com; pappas@mail.com; mayorofficial@toronto.com; mayorofficial@torontomedical.com
Cc: [Calvillo, Angela (BOS)](mailto:angela.calvillo@sfgov.org); [Jenkins, Alisa (BOS)](mailto:alisa.jenkins@sfgov.org); [Lazla, Daniel (BOS)](mailto:daniel.lazla@sfgov.org); [Cleveland](mailto:cleveland@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [Clayton-Jones](mailto:clayton-jones@sfgov.org); jessica.calvert@toronto.ca.gov; powerbyremember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:56:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOmNmZHQvOmE6bmo3NTkwYmFmYmE2ODFlYmE5MGJiMjNhOTAxNDI5MDcxNDc5OGI1YWQ6OTUwNGEwNTVlMDVjYmIzNzFiZWI4OTVlMTcxMDA3MTIxMzMyIGRmMDJlNWRlZjgwOlO3Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z9BZNVY0g___.YXAzOmNmZHQvOmE6bmo3NTkwYmFmYmE2ODFlYmE5MGJiMjNhOTAxNDI5MDcxNDc5OGI1YWQ6OTUwNTZjYWMwODQ1YWI1ZjI3Mjc4NDNlNzY0ZmY2YjI0NzBkOWIxNzU5ZGY2YjI0NzBkOWIxNzU5ZGY2YjI0NzBkOWIxNzU5ZG

From: [elfamily-c.com]
To: [mail1.newyorkpresbyterian.org]; [mail2.newyorkpresbyterian.org]; [mail3.nyp.org]; [mail4.weillcornell.org]; [mail5.nyp.org]; [mail6.columbiadoctors.org]
[mail7.cumc.columbia.edu]; [mail8.cumc.columbia.edu]; [mail9.cpmc.org]; [mail10.cpmc.org]; [mail11.cpmc.org]; [mail12.cpmc.org]; [mail13.cpmc.org]; [mail14.cpmc.org]; [mail15.cpmc.org]; [mail16.cpmc.org]; [mail17.cpmc.org]; [mail18.cpmc.org]; [mail19.cpmc.org]; [mail20.cpmc.org]; [mail21.cpmc.org]; [mail22.cpmc.org]; [mail23.cpmc.org]; [mail24.cpmc.org]; [mail25.cpmc.org]; [mail26.cpmc.org]; [mail27.cpmc.org]; [mail28.cpmc.org]; [mail29.cpmc.org]; [mail30.cpmc.org]; [mail31.cpmc.org]; [mail32.cpmc.org]; [mail33.cpmc.org]; [mail34.cpmc.org]; [mail35.cpmc.org]; [mail36.cpmc.org]; [mail37.cpmc.org]; [mail38.cpmc.org]; [mail39.cpmc.org]; [mail40.cpmc.org]; [mail41.cpmc.org]; [mail42.cpmc.org]; [mail43.cpmc.org]; [mail44.cpmc.org]; [mail45.cpmc.org]; [mail46.cpmc.org]; [mail47.cpmc.org]; [mail48.cpmc.org];

From: Adam Theriault
To: karen_meyers@concentra.com; nurserick@centurymedical.com; pmayo@mac.com; mayoworkline@verizon.com; privacy@centurymedical.com
Cc: Cataldo, Angela (JBO); Bonkiea, Alisa (JBO); Leifer, Daniel (JBO); Chan(Staff); Board of Supervisors (BOS); Chan(mayor); jeanette.gerard@concentra.com; gerard@concentra.com; jeanette.gerard@concentra.com; gerard@concentra.com; Kelsey.Pfefferkorn@sen.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Aaron.Kraus@sen.ca.gov; Aaron.Kraus@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:56:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-cFE6OUV3Yg___.YXAzOnNmZHQyOmE6bzo2OTU0NWVlNGM1OTY4ODhhNjFiNjMyYmE4ZWZiZWVmMTc3OjRlOGI5MjY0NjE0NTk4YzZlOGZlYzA3NTA3ZGM2ZjY4ZjA5NzE4NzI2NDE0MTk3NjpwOlQ6RTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2OTU0NWVlNGM1OTY4ODhhNjFiNjMyYmE4ZWZiZWVmMTc3OjYyYzQjM2I0ZDNlNmUzMjRmN2JmZjg2NTQyNzZmNmE2MTlkMDg4YWI0MDg0ODkwZTAyZWVhZmU4NmIyNjdkMzY1NzkwNTpwOlQ6RTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo2OTU0NWVlNGM1OTY4ODhhNjFiNjMyYmE4ZWZiZWVmMTc3OjM5NmU0MmE1YTY0ZjQ2ZjU3MGIxZWQ2NWUwZmFjMDg0YjMxMmM1MDFmNGQ2ODE1MDZjMDc2NzFiNjA4ZjI2ZjU0M2M0NjJlOGIwOlQ6RTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo2OTU0NWVlNGM1OTY4ODhhNjFiNjMyYmE4ZWZiZWVmMTc3OjUyOTI5ZjRlMjAxYmE0OGJlNWY5OGI2ZWZmYWMyZmJkMDI5ZNTZkMZmZiZiGZGIxNmY1NWJlYmY1NGUyZTA5MGJlN2VkZTgwOlQ6RTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9edxvd580vo___.YXAzOnNmZHQyOmE6bzo2OTU0NWVlNGM1OTY4ODhhNjFiNjMyYmE4ZWZiZWVmMTc3OjUxZTlQlNjg4MDAzOTU1OGJkMDEwOWI2MjhmMGYwOGY1NzQ5NDM3MGQ2M0Y1ZmI0YTNiOWIxMzUzOWRhNDE5NzI5ZTdiYzpwOlQ6RTg

Adam G. Theriault
m: 917-846-6748

From: Nurit Babchuck
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:57:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nurit

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Naomi Ickovitz
To: kathi_maxwell@toronto.ca; mayorsoffice@toronto.ca; mayor@rogers.com; mayorvaughan@rogers.com; mayor@balconymedical.com
Cc: Calville, Rosetta (BOH); Bonnick, Anna (BOH); Lamb, Patrick (BOH); Chan,Kelly; Board of Supervisors (BOS); chadstevens; deputy.mayor@toronto.ca.gov; councilmember.hanley@toronto.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:57:58 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Naomi Ickovitz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69021366___.YXAzOnNmZHQyOmFlbzo6NjdhNGRhNDY1YjgyZDQ1MWM4YTk1MGM1MTZkNWIwZDo3OjU3NmE6NTYwNjk5YTk4YjI1N2UxMmIxMjNhNjA1MDI2N2U0OTAwMGM2YTExNDA5ZDc3OjA3NmE6NTYwNjk5YTk4YjI1N2UxMmIxMjNhNjA1MDI2N2U0OTAwMGM2YTZkZjU2YmQ4NjgwOTE5
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZJ0ENVV76a___.YXAzOnNmZHQyOmFlbzo6NjdhNDY1YjgyZDQ1MWM4YTk1MGM1MTZkNWIwZDo3OjUzNzU2NzU5MmRlZjZmYzk4OTk5ZjU5NjBkMDc1ZGRhNjBlMDc1OGRlMzE1ZWFkOTk0NmRlMDpwOkY6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOnNmZHQyOmFlbzo6NjdhNGRhNDY1YjgyZDQ1MWM4YTk1MGM1MTZkNWIwZDo3OjU3NzU3NjBkOTY2NjNlOTQ0NDFmNjNlYmo2ZjQ5NjVlNDU1cYTNkMTdlNTBkMGQ1MTJlMTBkMGY5ZWk3NmM2YTExNDA5ZDc3OjA3NmE6NTYwNjk5YTk4YjI1N2UxMmIxMjNhNjA1MDI2N2U0OTAwMGM2YTZkZjU2YmQ4NjgwOTE5
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jpost.com_israel-2Dhamas-2Dwar_article-2D785309?utm_source=twitter&utm_medium=Social&utm_campaign=Shared%20Article___.YXAzOnNmZHQyOmFlbzo6NjdhNGRhNDY1YjgyZDQ1MWM4YTk1MGM1MTZkNWIwZDo3OjU3NzU3NjBkOTY2NjNlOTQ0NDFmNjNlYmo2ZjQ5NjVlNDU1cYTNkMTdlNTBkMGQ1MTJlMTBkMGY5ZWk3NmM2YTExNDA5ZDc3OjA3NmE6NTYwNjk5YTk4YjI1N2UxMmIxMjNhNjA1MDI2N2U0OTAwMGM2YTZkZjU2YmQ4NjgwOTE5
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c0wkxv9dff0o___.YXAzOnNmZHQyOmFlbzo6NjdhNGRhNDY1YjgyZDQ1MWM4YTk1MGM1MTZkNWIwZDo3OmEwMTA6OGJmMGMwZmE3MjBhNWExYjRiNTRkYzBiZGExZDM0MjdlN2E4ZGMxYjQyNjMxMjBhNzYxYzkzMZVmYzAw:Y2EzMTpwOkY6Tg

Sent from my iPhone

From: Ruth Herzel
To: karen_newton@concentra.com; systemicfeedback@gmail.com; press@mpac.com; pressoffice@thenpf.com; pressdesk@amcmedical.com
Cc: Melville, Angela (BOS); Bonilla, Alma (BOS); Leela, Hannah (BOS); Chan(Staff), Board of Supervisors (BOS); Chan(Home); jeanette.arango@concentra.co.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeiffer(ret)@sen.ca.gov; Kelsey.Pfeiffer(ret)@sen.ca.gov; Annie.Fong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:58:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ruth Herzel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60982936___.YXAzOnNmZHQvOmFiOmpsNzO1NTA4NDAyZWQ4NmU1MjMyYWNhN2NlNDI2MDQxNDc3OGAwNzg5ZDEwOWFkNGNlMzA0ZjU3NGFmZDQ5NzM0ZjI0ZTMxNGY2ZmY3YmE0ZmY1YTZmOTY4ZWU5YmwwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ6bNVCNig___.YXAzOnNmZHQvOmFiOmpsNzO1NTA4NDAyZWQ4NmU1MjMyYWNhN2NlNDI2MDQxNDc3OGAwNjU1ZmI3NjE2ZjE5NzE2ZWQ2MTBmNWI5MzAyMDI0ZjI3ZmM5MzVlMzk0MDI0ZjZlZjMzNGVlMzk4MDI0ZjZlZjMzNGVlMzk4MDI0ZjZlZjMzNGVlMzk4

From: [Judith Cooper]
To: judy_segarra@concentra.com; jeremiah@retinamedical.com; jsteuer@fmgc.com; marcweiler@fmcopper.com; jstarski@bellecmedical.com
Cc: [Cassidy, Aneesh (BOS)](); [Ramirez, Mayra (BOS)](); [Lacey, Daniel (MYR)](); [Chen2@](); [Board of Supervisors (BOS)](); [Chan@cnu](); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:00:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOnNmZ0IOp3mdIHoxreMTOxODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjI4MDI3NmI0ZWU1NzVjOGU4N2M0YjY4MmNmNjZmMzI2MzU0NzMyMjVkZDhkYjE3YWFiMWM2Yzc2Ya5MzZiYjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6l2tVV8g___.YXAzOnNmZ0IOp3mdIHoxreMTOxODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjI4MDVlZGI0ZTk4MWI3ZmEyYzNkMDY3ZmEzMGFkMzg4YTo3OWI0OTM3NDBkZTMyZmNkM2YyOWBkMGE0NWFiMjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZ0IQcODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjIwMjc0M2NiZTg5OTdmNmEwZDVkOGE5OGE5NTk2ZjgwMWFkMzgyZTo0OWI0OTM3NDBkZTMyZmNkM2YyOWBkMGE0NWFiMjpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZ0IQcOmFi0xxreMTQxODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjFjNzM0MTdiZjZlMWQ1NjYyODVmZjViNjVjOWVjZjk2N2E0ODkwOWVlNjkzZGM2YTM4YzIxYjQyMzAlOEDNlYzJmZGM2MTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZ0IQcOmFi0xxreMTQxODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjI0ZTBlOWIxMzcyMmNhNjNlOGY2ZmNkMzE2YTI1YTM0ZmEzZTM0MjI2N2RmMzFiZGNlOGEwZmNhMzcwOGY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9d99vo___.YXAzOnNmZ0IQcOmFi0xxreMTQxODI5MzE2NDNkNzUwNzBkNTI3ZmYmNjRkODU0YTo3OjY4ZjU5NzhkMjY2MWMyMzRlOTEyYzY0MzY1ZGliZDAxMDY2YzBhMzM2M5MzgwMGRhYTlkYWNjNDgwOkY6Tg

Sent from my iPhone

From: Hely Zeighboy
To: laura_newport@concentra.com; concentra@hotlinemedical.com; pressoffice@nrtoc.com; pressoffice@ci.nrtoc.ca.us; pressinfo@ahsmedical.com
Cc: Carrillo, Antonio (BOS); Bontrager, Alicia (BOS); Leyva, Hannah (BOS); Chairs@all; Board of Supervisors (BOS); Clerkoftheboard; senator.wiener@senate.ca.gov; assemblymember.lesseur@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esposito@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:03:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6SiVb7o___.YXAzOmNmZHFoYzo6ZDhmZDJkOTI1NmZkZGZmOWM5MzA3MGRlNzk2OGY3YTMwMTc3OTdlNTc5OTZmNDEwY2QxZmVlNWQ2NmRlNzkkYzo6NTk1OTIwZGZlOWMzZmE2NWM1MzgweGk3YkTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0OmEzZDAwZTI1NmZkZGZmOWM5MzA0MjRlNzk2OGY3YTMwMTc3OTdlNTY1NmZjYjA1NmRmZjNjMjA1MDUwODBmMT3MTlkY2M1ZmN0ZTYtYTg1ZmQ5YzI0NjQ3MTM1NDg1YWNhOWJkZTkwMjAyZjc3MDpwOkYtTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0OmEzZDAwZTI1NmZkZGZmOWM5MzA1MjRlNzk2OGY3YTMwMTc3OjgxYWU0MzA1ZTQxMTY2NDNlZjE0ZGQwYzc5YmJlNjZiN2IzODZlOGI4Mzc1N2Y/mDE0ZjA12DY1NmFhNDNhMjE1YjM4ODpwOkYtTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_asp___.YXAzOmNmZHQyOmE0OmEzZDAwZTI1NmZkZGZmOWM5MzA0MjRlNzk2OGY3YTMwMTc3OTlmOTc3OjgxYWU0MzA1ZTQxMTY2NDNlZjE0ZGQwYzc5YmJlNjZiN2IzODZlOGI4Mzc1N2Y/mDE0ZjA12DY1NmFhNDNhMjE1YjM4ODpwOkYtTg
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Sent from my iPhone

From: Juan Whitman
To: karen_newman@concentra.com; susanna@bellevuemedical.com; steven@mail.com; mariaestela@example.com; grayson@bellevuemedical.com
Cc: Catcillo, Roberta (BOS); Barrera, Alex (BOS); Lesk, Daniel (BOS); Cherniak@; Board of Supervisors (BOS); Councilmmbr; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kenia.Espanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:04:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Juan GS Whitman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDxOmRfdmxtNzExZDk3ZGE0MjEwNDZiZDkwZTRhMTg6YTA4ZjNmNzo3OjIzZGMDFlYzmFiMTUxMDI3OGRiR3hOYyA5ouYTYzMUfGZWt3NDcwZmNjOTJmYzdjNzYZZDBiNDVjMGUzZGNjZjk0YzgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6fiiXUY&a=___.YXAzOmNmZHDxOmRfdmxtNzExZDk3ZGE0MjEwNDZiZDkwZTRhMTg6YTA4ZjNmNzo3OjA4ZjA0MzM2NGZkZDk3ZDkwZDJlNDk3YjM0ZjA2NGZlOGY1ZjNlYzU1MjBiZDk4Mzk2ZDk4MjU1NDdmMmZkZDE0ZGQ3MWY2MGMxZjZlZDIxN

From: amy1448@icloud.com
To: kelly_meaney@concentra.com; jamesmcelhaney@medcal.com; jmason@hrge.com; marcusbrim@hrgpat.com; marcalvin@medcentral.com
Cc: Calvillo, Amanda (BOS); Jennings, Alisa (BOS); Lamb, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chu,Wesley; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:05:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Amy Gross

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3Ylk3MjI0MTc5NzZiMmY3MDExYzg1MTNmMTRmNjhiOTM0aNmFmNDk2MmYxMWNkYmEzZiRlNDdkODNlYTM5YiM2MzOxZDAzGTpoOlQ6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3MGI3LYEmUlZzcmNiZmEzNzYzMzY0MjY5YjI4MTc2ZTI3MDU3MTIxNjQzMTc4ZTI3MjgwOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3MjgzYmU3NDVmNjk1MGZlZDQ3MzMxMmNmRkNTk0MzI0NWNmYTY4OWZhNzM2ZTRhMzIzMzg1ZjBiYWU5MGQ3NTk2MDE2NzRlNjgwOlQ6ITg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3OjExMDc0YzU5NzA2NWE4ODE1ZDZiOTUwY2VjYjlZTc1OTIwNGY4NTQwZjhjMzBkNTE4ZmNiN2U2YzgwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.vale.edu/20th_century/human.aspx___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3OjgxMTA4OTgxMzIzNmY5YTZmMjZmNmI0NzYmYjVkNjFlYmQxYTM5N2RjZmE1ZDI5ZGVlZGZiNDFmODI0ZmNkNzNiNjE3NTZhZDgwOlQ6ITg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckxv9d9zo___.YXAuQnNmZHQyOmFiburnoMjc4NjYwMTAxMmNiZjE5YTlkNmVjNzdiNGRjZTI3MmY3OjhlMzMyY2E5OTk2NTM0YTk4MTBkYzVhZTc5ZWRkMzIwZWExOGZiNTc1M2I5MDgxZjgwOlQ6IMzNhZjgwOlQ6ITg

From: Devora Neiman
To: karen_mayorga@concentra.com; mayorga@healthcarehelpdesk.com; gregory@mail.com; drgregoryblue@blueyonder.com; gregory@healthcarehelpdesk.com
Cc: Cabrillo, Angela (BOS); Espinoza, Alicia (BOS); Leyba, Sharon (BOS); Chan,Geoff; Board of Supervisors (BOS); Chan@mail.com; gregory.sanford@concentra.com; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kyrsa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:05:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69383766___.YXAzOnNmZHQwOmE6bmo2MjVkNTBkYjkxYTBkYZBkZDgwNzBlMDI0MmMyYTZiNDc3OmY6MDI0NjE4NTEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiNDNmeTmEmGBmxOlOGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6DUVYbg___.YXAzOnNmZHQwOmE6bmo2MjVkNTBkYjkxYTBkYZBkZDgwNzBlMDRlNmMxYTZiNDc3OmY6MDI0NjE4NTEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiMzA0MDkxYTU5MGRlZGMwZjNkMzYwZmM0ZmY6MDI0NjE4NTEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiNDNmeTmEmGBmxOlOGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnoxZMjVkNTBkYjkxYTBkYZMzZDgwNzBlMzM2M6GCiiiNDgwYzEyN2I4NTY5NzExNTZmZDg1YjZjYWU1ZGYzYmNhMTUwODlkMTkNzI3NWQjYWU4ZTA2MjFhNDkwMDgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnoxZMjVkNTBkYjkxYTBkYZMzZDgwNzBlMzM2M6GCiiiNDgwYzEyN2I4NTY5NzExNTZmZDg1YjZjYWU1ZGYzYmNhMTUwOGE2MjVkNDk5YjcwNTUyMzI5ZDBkOWI2MjE0NTEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiMDc0ZTItNzM4MDEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiMDc0ZTItNDYxZmM0ODA4NzpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bnoxZMjVkNTBkYjkxYTBkYZMzZDgwNzBlMzM2M6BiNmMzYTZjNDc3OjQyOGM6MTA3YzM4OGUtNTZiZjdlZTBmYjc5OTBlOWI2MjE0OWU1YTk2ZjVlYWI5ZTIyMTgyNzE0NDU5YjcwNTUyMzI5ZDBkOWI2MjE0NTEwZWEzNjc5NWE0NWE4NTEwZWEzZTEzYzVjZiMDc0ZTItNDYxZmM0ODA4NzpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9x0xxv8d9o___.YXAzOnNmZHQyOmE6bnoxZMjVkNTBkYjkxYTBkYZMzZDgwNzBlMzM2M6BiNmMzYTZjNDc3OmIyZDI6MDAwZjMxOTZjMGIEYmM1NmNmYjBiODM4NWI5ZGI1YjE4OTM3ODE2OWY5ZGNlY2lkZWM4MjA2ZWVlZTk4YzgwOlQ6Tg

Devora Neman

From: igor.tsivos@icloud.com
To: laura_newton@sunnovia.com; jeremiah@yorkcremedical.com; jamison@mac.com; mary.wenkin@chester.com; mary.vin@safecremedical.com
Cc: Cecilia_Argana_(BOS); Barrera_Alma_(BOS); Lara_Daniel_(BOS); Chan(Staff); Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:07:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Igor Tsivos

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQxOmE6bm3hbGY5OWMzZWYxMmUyOTg1OjU6ZjVlYWU4YjVmYzVjOmU0ZjU6NDU0MGM2M2I1MzAxNjAzZGU5ZGI1OGZjOGU1ZGZlNDhkYjY2ZDE5YjRmOGY2NzBkY2I0NDgwOHk6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bm3hbGY5OWMzZWUxMmU0YjUyYWU4Yjc1YzUzOjIxNGU6YzdhMGI4YjFlMWE0MjZlNGRlZjE2ZDI0N2U5ZjctMjBjMzM1OTI0ZDE5YzdjZmU0NTczYmRmYmVlYjc3M2U4MTgwOTg3Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bm3hbGY5OWMzZWUxMmU0YjUyYWU4YjYzYzUzYjo3OjExYzM4ZmUyMDcxMzU0MmIzMjFlMTk2ZDVlNDZmMDVkMzBjZGZjMDM0YzA0YTEyZTBlNTlmNjA4MzA0MTg4NzFkZTgyZTpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://mydmi.hire.jobs.mhi.com/careers/home.asp___.YXAzOnNmZHQxOmE6bm3hbGY5OWMzZWYxMmUyOTg1OjU6ZjVlYWU4YjVmYzVjOmU0ZjU6NDU0MGM2M2I1MzAxNjAzZGU5ZGI1OGZjOGU1ZGZlNDhkYjY2ZDE5YjRmOGY2NzBkY2I0NDgwOHk6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc9d99o.___.YXAzOnNmZHQxOmE6bm3hbGY5OWMzZWUxMmU0YjUyYWU4YjYzYzUzYjo3MzNjOGMwNi00Mzc4MGZhZGI2ZjU5NWIyMjAyMTpwOjM6Tg

From: Andrea Harris
To: karen_swanson@concentra.com; concentra@hydeconsultical.com; steve@hmpr.com; mary.worden@kmpsrr.com; mary.ann@valleyhospital.com
Cc: Carrillo, Angela (BOS); Espinoza, Alicia (BOS); Lacey, Samuel (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan(sf.gov); senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:08:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAuOnNmZHQxOmE6azo4NmI3ONmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVhOGIxNjI0ODk4NDZkZDUxOjQzOTM0MDgwMGVmMDcxODE2MzNiYmJmOTU2NjI6NzoxOkY6ST4
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6OlVVYg___YXAuOnNmZHQxOmI0ZmE0NmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVlOGIxZDk3OTk0YWI0NDAxYjZkM2U0ZjA5ZTNlN2E3ZTA4ZjI1NDI1ZDU3ZjA1ZjMwOjU6ZDpkYTg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAuOnNmZHQxOmI5bzo4NmQ0NmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVlOGIxNjY5WTZlMDhjNzdjYTIwOGVlOTQ2ZTUxZTcxZGY3OWQwOWM5OTU2ZmI4MmI2ZDAyMTJkOGU4MjgwOk6Y6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the,Israeli,19%2C000%20separate%20Palestinian%20terrorist%20attacks.,___YXAuOnNmZHQxOmE0azo4NmQ0NmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVlOGIxOTk3NjQ3MzkyYmZjYzdiFmWNhiZTk3NjQ3MzkyYmZjYzhlZmNhN2U0NGM1OTY0ZDFhNzg2MDY5ZDA3MGM1ZjUxOTpwOk6Y6Tg
(4) https://url.avanan.click/v2/01/___https://anokre.kne.pobs.edu/20th_century/huston.asp___YXAuOnNmZHQxOmE0azo4NmQ0NmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVlOGIxNjk2NDk0NmZlZjM2YTFjZGI1MTUyNDk0MjA4MjU5M2ZkNjA3ZGE3MzM4MmI4ZmNlNzE4YTlkYTdkYzI4MTBlY:ap:6k3fd4g
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c0p89ywq___YXAuOnNmZHQxOmI5bzo4NmQ0NmZmZjVlOTc1ZDNkNTVlOGVkYjZkN2M4YjVlOGIxOWFlNjE3ZjcyNjU2MzRmZjAyODlkMTNmYiOwZjI0OGFiNDQ3OTAxZ0tjZWUzOTVlZjRmM2NhODcwYWOx5kxqZTpwOk6Y6Tg

Andrea Harris
917-494-7874

From: S R
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:10:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sam Romer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: andisy66@icloud.com
To: karin_mayer@concentra.com; patricia03@centuryhotel.com; press@nbc.com; mayorekim@denver.com; privacy@veteranmedical.com
Cc: Carullo, Angela (BOS); Bonilla, Alba (BOS); Leite, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Councilmeeting; gregory.gerard@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; devin.fairgrave@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:11:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common and normalized, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Andrea Gather

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOnNmZHQyOmFiOmxzZDE2OWEwMTk0NDI0NjU5MGNiMGM0MTBkMzg5MjQxZDo3OWIzZDY0NTVhN2M5NDBjNTM3YzMzLTZmMjUtZTEwYWJiZmRiYTAxZTM4ZjA5NDM2YmI4M2I1:v2:YEgmeOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZJ6ENVV7g___.YXAzOnNmZHQyOmFiOmxzZDE2OWEwMTk0NDI0NjU5MGNiMGM0MjBkMzg5MjQxZDo3ZDA1NjA5YzA0Y2Mw5NDIxNGI2ZjlCOTY4ZTc4YmY3YWE5NDBjNTM3YzMzLTZmMjUtZTEwYWJiZmRiYTAxZTM4ZjA5NDM2YmI4M2I1:v2:YEgmeOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmxzZDE2OWEwMTk0NDI0NjU5MGNiMGM0MjBkMzg5MjQxZDo3ZmM4YTc0ZDk2OTM

From: Steve Neuman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:11:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sam Neuman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Zelda Stapp
To: kaela_mayson@concentra.com; nurserose@optimumhealthcare.com; pmayson@mayo.com; pmayson@mayoclinic.com; pmayson@optimumhealthcare.com
Cc: Carlotta, Angela (BOS); Bonilla, Alba (BOS); Leyla, Daniel (BOS); Overland; Board of Supervisors (BOS); Chairperson; jeromy.adams@emerge.ca.gov; powerlumember.honey@powership.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:11:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mZHQyOmFiOnowOTg2NzUyZDcxMTZlNjMxNWYwMDUyODpmN2FlNzI4NzVlNWIyNTk4MDAxYzI4MTY3MmNjMDY5Ms6ZjZTAyYTmZjZlOjY3ZjZmOTg2ZjE3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cZ8i2OUY0g___.YXAuCm5mZHQyOmFiOnowOTg2NzUyZDcxMTZlNjMxNWYwMDUyODpmN2FlNzI4NzVlNWIyNTk4MDAxYzI4MTY4MjM2NjM2NjM2N

From: David
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - include all, exclude none!
Date: Tuesday, January 28, 2025 5:14:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ronnie Reiss
To: laura_cesare@concentra.com; concentra@metromedical.com; jobs.sfbay@.com; mayoralpress@sfgov.org; mayor@sfgov.org; mayor@sfmedical.com
Cc: Calvillo, Angela (BOS); Ginsburg, Alicia (BOS); Lipps, Hannah (MAYR); Chan(sfgov); Board of Supervisors (BOS); Chan(sfgov); executive.assistant@sfgwater.org; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Alexis.Torgerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:15:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

RR

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bmxuYjk3ODo4NjY4ZTUwNDRiZjYwMzY4YjEwMDMwODhlMDc3ZmY2ZjoyMTlmNWU0NDAwMTMtNTcyYWFiOODBkZDNkNDY2ZTEzNmU1NzM4NDZmOlR3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6HNVYNg___.YXAzOnNmZHQvOmE6bmxuYjk3ODo4NjY4ZTUwNDRiZjYwMzY4YjEwMDMwOGIzZmY1YjY4OTk0NDdlZTk0YjQ2YWUzNjE2YWZmZmRkMTlhYTA5NTA3YzA0MTc3NTc4MzY1MDIwOlR3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmxuYjk3ODo4NjY4ZTUwNDRiZjYwMzY4YjEyMjMwODljMDc3OmZkZTY5MzU2YjY2NTc4NmIwNDI4MDNkMDM2OWM5ZjBlNDNhZTE4OTQ5ZTI2NWE0MmIwNTg1NjQ4ZTI1YzdkYTBjZjgwOlQ3Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bmxuYjk3ODo4NjY4ZTUwNDRiZjYwMzY4YjEyMjMwOGI0MDNlOGZlOTg4MDNlMTNiZTM5NGNkZTZlYjY2NmMTEzZjo0ZWZiZWNjNWE5ZDU2OGVkOTY4NmMwMTg3NjQ4ZTI1YzgwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bmxuYjk3ODo4NjY4ZTUwNDRiZjYwMzY4YjEyMjMwOGI0MDNlOGJkZTc4OTk3NTA5YTgxMWE3NTA5YTgxMWE3NTA5YTgxMWE

From: Eta Stahler
To: kent_newton@concentra.com; pomerantz@potreromedical.com; pmason@cnpc.com; marcopolom@hooper.com; mtaylor@atlanticmedical.com
Cc: Calvillo, Angela (BOS); Ijemba, Alex (BOS); Low, Daniel (BOS); Chan(at)l; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Fatlifekord@sen.ca.gov; Kimia.Fatemeh@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:15:42 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eta Stahler

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlMGI3YjRlYzgyYTo3OjRhnYTY6OGU1M2ZlZTcxZiQxZmQ2NDBjZjAxNGUzNjBlYTU3wNGMzY6O1MzllYzEyNzA2OlKwN2i0MmJhMTE4ZjM2NWFkMmM5YWYxYmU0Mzpw6kY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6SNVVNg___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlOGJlOnc6MmY6YTo3OjIwcwMmY6YTIyMDQyMGQzMTIMDcwYjI0OGZiNwZlOGIwMjZmZTc5ZDM2MDpwaDk6YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlMGI3YjRlYzgyYTo3OmMxOTBlYjI0MDYyMGZkYzM5ZjZTU0NGBmNmIwMmRjZTcyNmVjMjY5MzhhMTE4ZjM2NWFkMmM5YWYxYmU0MzpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/isrsmsg030925.htm%23:~:text=Tragically%20%2D%2Dfor%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlMGI5YjRlYzgyYTo3OmRkOTU6NGI2LjhNjI5NjY1ODQxYzI4ZTNkNGYwYmMzMjVmYzZjNmVjZTQwY2NhNTMxNjk0YzhhYjIxZWQ4MDJyOGY0MgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlMGI3YjRlYzgyYTo3OmExYzE0NDI0ZGIxZmY5NDI0MjY5ZWZlNjI3NGZiMGI4ZTk0NWUwOTg0MDFmYzo3OlJpZTM5ZGJlMDJkZlOGFlmo6kY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHDyOmE6bzo4MGYxYmU3OTI2NjQwZTBmMGQxY2JlMGI3YjRlYzgyYTo3OmEyYzE0MDU5ZmMyNiO0ZGJlMzZkYiVjNWI3Nje2MGI1YTQ2ODB8NjA1YjMxMzQ5YDEtMjY3ZGYwMjhjNTQ1MmpwOkY6Tg

From: Marsha Weinstein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:19:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
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(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Barbara Chasser
To: kaplis_maureen@seattle.gov; mayorsoffice@seattle.gov; engage@mayor.com; mayorsoffice@kingcounty.gov; engage@publicengagement.com
Cc: Castilla, Rosalia (BOS); Bagneris, Alisa (BOS); Lestz, Dionne (BOS); Chen,Eduardo; Board of Supervisors (BOS); chasterjones; jennifer.adams@sanjoseca.gov; jessemolnarmember.haney@sanjoseca.gov; kristin.thefleroyson@sen.ca.gov; ronna.finance@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:19:06 PM

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cc: Press, City Council

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latino-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Barbara Chasser

Attachments:

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(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZI66NVV2Ng___YXAzOnNmZHQyOmFiOnplZTM4NmQwMmMxMzkwYmRlY2RmNjVmZDZkNGM4ZWRkZjo3OmI1YTU6Yzk6NmIyOTA3YTJkOTg5ZWNjNDI0ZmY1ZGI5NzdlMzI2ZjRkNzVkMmc3NDk4ZDFmZDZlZDUxYjmvNjFlOWMxMjQwZDI0ZmZlZDNiZGI2NDdlZDZlZDUxYjMzMjRkZjNNDZlZDUxYjMzMjRkZjNNDZlZDUxYjMzMjRkZjNN

From: Angela Saroyanian
To: karli_swann@concentra.com; swannk@hollisterMedical.com; jstewart@mac.com; marywalden@hotmail.com; mayor@bakersmedical.com
Cc: Calcutta, Angela (BOS); Bertetta, Alicia (BOS); Lizza, Daniel (HHS); Chan(Staff); Board of Supervisors (BOS); Chan@chi.org; senator_wiener@wiener.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:19:23 PM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmxnNTVmYzVlOMTU2Mjkxe2NGNiZGJlMjBiNTAxNGE1YzMxOjo3OmMwOWU5OWVkYWQ5NTEwZjMxZTBOGRlZjkxNGQ2YTc3NTZmNjE4YjgwOlO3Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6iSNVNg___.YXAzOmNmZHQyOmE6bmxnNTVmYzVlOMTU2Mjkxe2NGNiZGJlMjBiNTAxNGE1YzMxOjo3OmMwOWU5OWVkYWQ5NTEwZjMxZTBhOjA3OjY4ZGJlNGZlNGRmZTI4Nj NmMWU0OWE1YzA5M2Y3YzQ2MjgyZWI5ZjA3ODBsNjk1YzIwNjQ3MjNhNjgwOlQ6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmxnNTVmYjVlOMTU2MjkxNGNiZGJlMjBiNTAxNGE1YzMxYjo3OjhkNDY0ZDMwMjQyNzg1YmQ4NGJlNGRmZTI4Nj NmMWU0OWE1YzA5M2Y3YzQ2MjgyZWI5ZjA4M2E0MzBlNzJhMjUyMDI3YWEwNTk3NDIzMjVlNzlyNDExMWY5N2UxYmNiMjQ1NWRkYThhYzAzNDAzNTdiYTFhYzgwOlQ6Eg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQyOmE6bmxnNTVmYzVlOMTU2Mjkxe2NGNiZGJlMjBiNTAxNGE1YzMxOjo3OmE4NTk0YzM1NTk5ZjE2NTk0YzE2ZTIxMTk5NjEzZGJmMTE0ZGI5MjM0ZGI0NGZlMzM0ZGI0NzM0ZTI0OmoOlO3Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/arts-lives-9k49vvo___.YXAzOmNmZHQyOmE6bmxnNTVmYzVlOMTU2Mjkxe2NGNiZGJlMjBiNTAxNGE1YzMxOjo2OmI0YWOxMjM5MDE0YTY5MGFlNzAzOGNkMGVjNjc3YTdlNmI0ZDVjYzUyMDI4YWY5NjY5MDU0MDA0MDdiNWM3ZTg4OTgwOlO3Eg

Angela Saroyanian

From: Betty Slama <bettyl@sas.upenn.edu>
To: berit_lawyer@concentra.com; contact@thebrownbull.com; pnews@cnpa.com; marycwalton@hotmail.com; mtmcfo@thebrownbull.com
Cc: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Lane, Daniel (BOS) <daniel.lane@sfgov.org>; ClerkBoard <Board.of.Supervisors@sfgov.org>; Chan@sfgov.org; preston.kemper@sonoma-county.org; supervisormelendez@bayareametro.ca.gov; supervisormember.haney@bayareametro.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:20:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Betty Slama

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023...__;YXAuOm5mZHQ6cDo6Fi0xo2Y2Uoc2DBbY2I4MTMxMzg1ZjVlNzk3NDNhZDU3NjgxMzo3OjFmNDY6ZWJmYzBiZWU2MmYxOGM4MDcwZTExMDBlZjJmOTFkYzRlNDUxOWRjOTc1MmcyYTc0MmIxYWFkNTAzZWFjYTI2ZjMyYTEzNGE1OWE3Y2Q5NmI5ZjAzNjQxZTJiODBhYjI&ZTgyZWIzZWVjYTpwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgvZJ6iSNY2Y&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bo9n8igk1GA&r=Ej1Ju2TJCdNXuyZJEyZJE2ND1vZUY0fEw5t3BcZDRbY/UdNCMzNTEzYzNmNTEwOWY5ZjdkMjAzMGVhMTE0YzhlMmRhYzQyZjgwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darab-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%23google_vignette__;YXAuOm5mZHQ6cDo6Fi0xo2Y2Uoc2DBbY2I4MTMxMzg1ZjVlNzk3NDNhZDU3NjgxMzo3OjZhMTQ6NTU2ZDIyZTg4NDA1MzE0NDA1YjY4ZDc3NjYwMWU22GZvNWZlZDkyYTFlZmZhMjAzMGVhMTE0YzhlMmRhYzQyZjgwOlQ6Tg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bo9n8igk1GA&r=Ej1Ju2TJCdNXuyZJEyZJE2ND1vZUY0fEw5t3BcZDRbY/UdNCMzNTEzYzNmNTEwOWY5ZjdkMjAzMGVhMTE0YzhlMmRhYzQyZjgwOlQ6Tg&s=0PbxvJ8ZPfrtc_____YXAuOm5mZHQ6cDo6Fi0xo2Y2Uoc2DBbY2I4MTMxMzg1ZjVlNzk3NDNhZDU3NjgxMzo3OjZhMTQ6NTU2ZDIyZTg4NDA1MzE0NDA1YjY4ZDc3NjYwMWU22GZvNWZlZDkyYTFlZmZhMjAzMGVhMTE0YzhlMmRhYzQyZjgwOlQ6Tg&e=)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__timeline.jpse.org.uk_20th_century_human_rights_&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2bo9n8igk1GA&r=Ej1Ju2TJCdNXuyZJEyZJE2ND1vZUY0fEw5t3BcZDRbY/UdNCMzNTEzYzNmNTEwOWY5ZjdkMjAzMGVhMTE0YzhlMmRhYzQyZjgwOlQ6Tg&s=0PbxvJ8ZPfrtc_____YXAuOm5mZHQ6cDo6Fi0xo2Y2Uoc2DBbY2I4MTMxMzg1ZjVlNzk3NDNhZDU3NjgxMzo3OjE3NDY6MmI5ZjAzNjQxZTJiODBhYjI2MjAzNjQzZTI3MDg5NGE4OTQ5NDdkMWY4MGY3YWJmMzQtYTI0ZjMyYTEzNGE1OWE3Y2Q5NmI5ZjAzNjQxZTJiODBhYjI&e=)
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, *Jerusalem Post*
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c29x3ex3RPJ0-23__;YXAuOm5mZHQ6cDo6Fi0xo2Y2Uoc2DBbY2I4MTMxMzg1ZjVlNzk3NDNhZDU3NjgxMzo3OmYyNWM0YjkwMmNhMzg3YzE2NzNkMzRlMDYzN2YwMzI4NWI3mYmYzZWQ4YTI2NzNiDAJODA1ODk5MWZiMTE0NzJiMDZkNmUxYzgzeOlQ6Tg

From: Bertha Feldman
To: karen_stewart@concentra.com; nurserie@notterchmedical.com; jessica@mail.com; maryweldon@hotmail.com; marcos@notterchmedical.com
Cc: Carlotta_Angeles_(BOS); Kimberly_Allen_(BOS); Leila_Daniel_(BOS); Chair@bdl; Board of Supervisors_(BOS); Chairperson; personal_assist@parents-rs.gov; assemblymember_harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:20:51 PM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tQVVYg___.YXAzCm5mcZHQyOmFiOgpmYzo1OTUxNDhkZWM1NzVlMDQwNDI0ZjU5MWJhZjA5ZjNlNWVlZDQwNjQyOTY2NjY5ZTU3NjA4OGNlZjQzNGNkYTVlNzI1ZGU1ZGMxMjZmZTY5NmJkMTc2MmE1YmIwZWY0MmQwMTc2MmE1YmIwZWY0MmQwMTc2MmE1YmIwZWY0MmQw

From: Dahlia Bilger
To: kelly_segars@concentra.com; pressrelease@nelsonmedical.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressrel@nelsonmedical.com
Cc: Cassidy, Angela (BOS); Ipemisa, Alexa (BOS); Lane, Daniel (BOS); Chandrasoma, Dhanushi (BOS); Board of Supervisors (BOS); Cloudsdale, Jennifer; jennifer.segars@concentra.ca.gov; susanmartenstein_harvey@assemblyca.gov; Kristin.Pfeffer.Kamp@sen.ca.gov; Kevin.Kramer@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:24:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Dahlia Bilger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OjFlOGNiOGQ5YWMwZmNjMTMyY2JlNGZkMjE0ZTFkZjFjNzI3mZmrY3MzQ4NzI4YmFjNzI4MjY2YWM2NDgwOk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-gCJi65VV5?si___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OjFlOGNiOGQ5YWMwZmNjMTMyY2JlNGZkMjE0ZTFkZjFjNzI3mZmrY3MzQ4NzI4YmFjNzI4MjY2YWM2NDgwOk6YET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OjcyNjg0YzFiMGJlZjY2YWE2NzMyMWU1ZWFlZGFiZGNiYTA5ZTY2YTVlZDQwM2FiZGQ1NWM5MWNiTpwOkY6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%2Fire%2Dthis%2Dpeople%2Dland,19%2C000%2Dsquare%2Dkilometer%2Dterrorist%2Dattacks___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OmRiZDM4ZTRkNmQ5YzFiMmQ4OTc4MjljOTA5NTlhMjY4ZjFlNjM1NTYyOGNiNTpwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OjE0ZmE5YzdlYzAxNzU5MTMzZDNlYWE4NjRmZWI2NzNmYTIyNDOwOkY6ETg
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(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99xo___.YXAuOnNmZHQyOmFiOmo3NzI0ZjI0ZGMxYTI0YWFlYzMxODY4MDYwNTRlYmZjNzo3OjE5ZGM0OTcwOTcyZDEyMzJhNTg0MmYwM2EwNjlkNTNjM2U4ZTc1ZjI1Mzg4NmYzNzg3YwFoOWNhNjM2YjBkNWI1NGZkYzpwOkY6ETg

Sent from my iPhone

From: Judy
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:24:40 PM

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cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Judy Shulman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236#___YXAzOnNmZHQxOmE6ZmQ3ZGY3OjE4YzA5OjU0MjY4NjNiZGQ3YTQxMmEzYWY1OmY4MGNiY2NkNzEYzAxNGJlOGUxYZUwNTRlOmQwZDk4NzI0ZjkxOjU3ZTI0NjQxNzk0NjgxOk5Yk5g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVV7Yg___YXAzOnNmZHQxOmE6ZmQ3ZGY3OjE4YzA5OjU3YzA5OjU0MjY4NjNiZGQ3YTQxMmEzYWY1MDFiZjQ5OjNhMjY5NDZlZjhiZWM4ZjI0ZmY5OjU3ZTI0NjQxNzk0NjgxOk5Yk5g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQxOmE6ZmQ3ZGY3OjE4YzA5OjU3YzEyOTA5OjU0MjY4NjNiZGQ3YTQxMmEzYWY1OmE5MjVkNjI2NmNiMGM0MjQ0ZWY5ZDkxMzM2M2QzYzk4MWQ4YjA4N2I2MDZlOTg5NjU3YzEyNDlkNzM2MjQ3ZjY5OjA5NzY5ZGZiZDY2NjQ2YmZiZmI2NWM5MmM4MGGzYyZlYzM0YmVyMDI0ZDk5ZjZhcnNlNzk2YWFkZGYzYzWMzYqrwOkYEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20against%20Israeli%20civilians___YXAzOnNmZHQxOmE6ZmQ3ZGY3OjE4YzA5OjU3YzEyOTA5OjU0MjY4NjNiZGQ3YTQxMmEzYWY1MDI0ZDk5ZjZhZjY2NjQ2YmZiZmI2NWM5MmM4MGGzYyZlYzM0YmVyMDI0ZDk5ZjZhcnNlNzk2YWFkZGYzYzWMzYqrwOkYEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQxOmE6ZmJlMjE3OTIxMDk0OTg5MjU3YzEyOTA5OjU0MjY4NjNiMTYyOHMzMjOGZmU3OTQ1YzVmNGMwNDI5YzMxMzI4NzNkNzA2MDI3NjU5ZWM4OTBmZmI4MDMxZjNiZTk3MjA4MjU2ZTBiNDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvw3d99zo___YXAzOnNmZHQxOmE6ZmQ3ZGY3OjE4YzA5OjU3YzEyOTA5OjU0MjY4NjNiZGQ3YTQxMmEzYWY1OjkxYzA6MzEzMTI5YmNhN2ZjZTVlNDE3ZGZkYjI4ODQ2NTcyNzdlMzM2NDM4NjNlZjhlMmI1ZGU3NGI1MjmwOkY6Tg

Sent from my iPhone

From: Ellen Kast
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Hateful Symbolism Worn by Healthcare Professional Muftia Khalil at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:25:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

To Concentra Medical:

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

In January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. Investigate this and fire Muftia Khalil.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

Sincerely,

Ellen Kast

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Shira Falk Ritholtz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:27:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Shira Ritholtz

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: limor lehavi
To: karen_newton@concentra.com; nursesta@hotmecmedical.com; steve.s@mac.com; maryweldon@hotmail.com; mayors@hotmecmedical.com
Cc: Carollo, Angela (BOS); Espinoza, Alma (BOS); Levine, Daniel (ADM); Chan(ced); Board of Supervisors (BOS); Chan@stanley; gerard.alston@parents.ca.gov; superintendent.harvey@wpusandy.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:29:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQyOmE6bnpkZjM2ZSt5ZmFmZTI0NDc3ODE4MWU0NjY3MWFkYTI1OjA6NjhiYjcwYWU5NDAwNTgwMjNkMzVkMDc3NGU3MjgwMjcwOTEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiXVYg___.YXAzOnNmZHQyOmE6bnpkZjM2ZSt5ZmFmZTI2NDk3MTIxZGIwMWI2NDE3MmE2OGI3MTcxZGIwOjA6NjVlZDc2YzcwMGM0MTY2ZTY4Nzc3MDU1YjQyZjVlYTBmYTcyY2JmODVhMDRjZDc5MTgwOkY6TG
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bnpkZjM2ZWU5ZmFmZTI3NDc3ODE4MWU5ZE1MmeQ5NzFiMTc3OmE4NzQ6NmMwMjQ5OTY4YzNkMTg2NTEzYjNkYjNjZmY1NTkyNjg3ZDc2MDE1ZjZjUyYTBmYTcyY2JmODVhMDRjZDc5MTgwOkY6TG
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C+text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnpkZjM2ZWU5ZmFmZTI3NDc3ODE4MWU5ZE1MmeQ5NzFiMTc3OjA6ZWU5ZmFmZTI3NDc3ODE4MWU5ZE1MmeQ5NzFiMTc3OjE6YTlkZjg5NDVkNTI1ZTM4MjFjMzAzOWRlYWI0NmMmE5ZjNjOTE3ZWY1YzpoOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bnpkZjM2ZWU5ZmFmZTI3NDc3ODE4MWU5NjE1MmE0NDc3ZGVmOTM6ImNlNDIwZjBkYzQ2ZTk2NjNlZWxYzEwOGI5NTE5NDU4NDU5MTEwNDE0MTRiZTgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx7kdxvr5l9o/tv___.YXAzOnNmZHQyOmE6bnpkZjM2ZWU5ZmFmZTI1NDc3ODE4MWU0NjE5NzE3MmExYmU5NjY5OWFkNTkwNjg5ZDI0ZTg1MCYxN2MxNjYzZDI0MjlmZjMxMzkxOGM5MTQ2NjA2MzQ2NjA2MzQ2NjA2Mz

From: audrey markowitz
To: kevin_stram@concentra.com; concentra@myconcentra.com; kstram@mac.com; mayorwilkins@kroger.com; mayor@shelbycitynet.com
Cc: Cecilia, Angela (BOS); Bonilla, Alex (BOS); Leija, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Clerk@kroger; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:31:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Audrey Markowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OmoIyOTI0ZmM3OTI1OGVjJbMjE3MzRhMzEwXzWY2I0NjI4ODBkOGQxYTZiYWMtMjg4OGIwZDdlOmxYzo5MzU1vMTNmN0i6JNDU0MjA3fDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ6OSVY9ig___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OmNlOWY3YTJlMmI2MDk3MzY5MzQ5ZmM0ZDBkMjMxYTIwZTIwNGZkZDI2ZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OmE1YjgtODE5YjU0YTNiYzI2NWY2YTQxMzI5ZmM0ZDBlNjQxZTQ3NWY1NmI4ZGUwOTVlNjE3NzE5YmJmMDJjNzVkOWI5MzpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OmU4YzQ6YWZmOWIwZmQ4ZmZjZTcwNzI0MjI2MzE1YTAzZTlyYzQ4MmZhZTlnZjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OkY1MDQ6OTAzOTI5NDkwYzk4ZjNmZTI5ZjNkMDc0NTEwMjNkMjhlOGUzNjMzOWI5MzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx0d0xvx3d0o.___.YXAzOmNmZHQuOmE6bnpkYzNhOTlmYTIyNDk2ZWQwNTg3ZmZjYzQwZDdmMWIyMmx3OjdhYjY0OTI2MGIyYzUyOTAwZTI0N2M4MmZlZmNiYmMxMzBlZWUyZTlZWQxMTMxZTk1NGM0NjpwOlQ6Tg

Sent from my iPhone

From: genia bekker
To: kelly_maxwell@concentra.com, privacyoffice@cityofdall.com, pressunit@dpa.com, marcuswilson@dcmayor.com, privacy@concentramedical.com
Cc: Carlisle, Rosetta (BOS), Ramirez, Alba (BOS), Lamb, Rachel (BOS), Chen,Kaylyn, Board of Supervisors (BOS), info@sfcpa.org, senator.padilla@senate.ca.gov, assemblymember.haney@assembly.ca.gov, kristin.thefleetwoodtown.ca.gov, kevin.faulconer@sandiego.gov, doug.l.rosencrans@navy.mil.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:31:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Genia Bekker, MD

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58922366&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1Ka1Ge5Ns2HUQeOmE8hupmYTg1MDdkYmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmI4MDk4MWY3NWYxOTU0MzZmOTk2NmEzMGM0YjMxMDFkMmw5kYGTg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DZ86NVV9g____YXAzOnNwZHJyOmE0bmpmYTg1MDk0YmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmI4MDk4MWY3NWYxOTU0MzZmOTk2NmEzMGI0YjMxMDFkMmw5kYGTg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dalaf-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Dsrael%2Fgoogle_vignette____YXAzOnNwZHJyOmE0bmpmYTg1MDdkYmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmI4MDk4MWY3NWYxOTU0MzZmOTk2NmEzMGI0YjMxMDFkMmw5kYGTg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.sen.gov/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20this%20is%20people%2Band,19%2C000%20separate%20Palestinian%20terrorist%20attacks&____YXAzOnNwZHJyOmE0bmpmYTg1MDdkYmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmY4MWMyNTQxMjAxYWI5NzdyMTE1NTAzNzY3OGY3YTpwOkYTg
(5) https://urldefense.proofpoint.com/v2/url?u=https-3A__analon.law.yale.edu_2Feli_centers_human.aspx____YXAzOnNwZHJyOmE0bmpmYTg1MDdkYmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmI4MDk4MWY5ZDIxMzk4YTBmMzgwNTY1ZDMwMjEzMTYyNzgwOkYETg
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkvv9d99no____YXAzOnNwZHJyOmE0bmpmYTg1MDdkYmE2NWI5NzhlNWY4MWNlZjAyZTMwYzU2ZjA3NWE2NjhkYjRlNmI4MDk4MWY5ZDIxMzk4YTBmMzgwNTY1ZDMwMjEzMTYyNzgwOkYETg

Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent: Concentra Medical: Stop Employing Anti-Semitic Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:32:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

GK

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAzOu9mZHQyOmI5bnphYW5vYzplOTBhN2NiZjMwNWUwODMyNTAzZTVkNmM3NDc3OWZlNTAxOGEzNmY4MmM5ZjQzMjA4YWQ2OWYxODI4YjU2MjdlY2UtZkAwMWYzZTY1ZDg2NDlkY2IxNjg0OlQ6T!!YXAzOu9mZHQyOmI5bnphYW5vYzplOTBhN2NiZjMwNWUwODMyNTAzZTVkNmM3NDc3OWZlNTAxOGEzNmY4MmM5ZjQzMjA4YWQ2OWYxOGI5MjI4MTk4YTNjZmYtNDg5YjY2ZTAwMWYy

From: Julie
To: bardi_reporter@nypostmail.com; nytworld@nytimesmedical.com; press@cnn.com; pressdesk@foxnews.com; press@nytimesmedical.com
Cc: Cabello, Angela (BOS); Breitkopf, Alisa (BOS); Leite, Daniel (BOS); Dworkin@; Board of Supervisors (BOS); Chairmanbay; jamaine.jones@boarmie.ca.gov; jamainemember.harvey@boarmiltc.ca.gov; Kristy.Pfefferkorn@bear.ca.gov; Anna.Essayan@bear.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:34:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OTM2ZTI0NmM5NWI0MDI3OCExOGEyZmVhZjVlZGU4OGIboxYzFlMWMxMzA2TQwvOlOSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cFE6OUV3Yg___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OTM2ZTI0NmM5NWI0MDI3OCExOGEyZmVhZjVlZGU4OGIboxYzJkMzI5YzQxZWYxYzM5ODdjNmRiODIzNzgwvOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OmIxND306MjU5NWVjZWImZWFmNjEwMWIwMjU5YTA5MzgxNzk4ZjMyZmE2MzNmNmMmYZZDM0YzQxZWYxY2M5ODdjNmRiODIzNzgwvOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2C%3E~now~Tragically%20%2C%20the%20people%20and,19%2C000%20%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OjBmYwMBNzQ2NGE5NDE1OGM1NGZlMZI0NTAwMDNkMDRkMWZiNDZjYjFkZTQwMmUzODNjMgpsMGI4MGFjZTk3OWE1NGE5YjpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OmUxODU5MmMzYTMyY2RlZjZGY0YzZjZlOGE5ZFNGNjUxNmNiNWNlZjI0YzEwMjMzNGO2ZjViNmUyYzF3NDkxNDk5MzZlZmQzOlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9edxvd980xo___.YXAzOnNmZHQyOmE6bzqhYjVlN2U1NzI4MDI4MGU4NGRjNTQxOTIwMTk2YzUxYzo3OjI0YzU1ZGY4NjA3YTNhYTEwYzIzMmVjZGZiMTgyOTRmZTIwOTRjNmM1MTEmMzgwOlQ6STg

Julie Adams

Sent from my iPhone

From: Leonard Mausknopf
To: keith_rawlen@concentra.com; pomeroy@rohrs.templicaf.com; pmayer@hcpc.com; marcopolom@hcmpac.com; marcy@rebeccamedical.com
Cc: Calvillo, Angela (BOS); Ronen, Hillal (BOS); Lurie, Daniel (MYR); Chen,Ethel; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 5:34:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beatrice Mausknopf

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzCmNmZHQyOmFiOnpkNmU5NzBlOWU4NWJkZTkyYTIxNTlkMzg6OWFmYzI1OODo3OXV4bFE5NjM5OTI5OWMxNzA2ZWYwYzBmOTA4ZTE1ZTRlNmE0MDE4YWI2NDNlYGD2IMzpmOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-fZ66NVCNg___.YXAzCmNmZHQyOmFiOnpkNmU1NzBlOWU4NWJkZTkyYTIxNTlkMzg6OWFmYzY2ODo3OGE3NzY2ZjhiNjAzZDI0MDgwMBV3MTIxNDhkYjI2ZTY5NCN0YzMxMTY5ZWY5ZjBiZDpmOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyOmFiOnpkNmU1NzBlOWU4NWJkZTkyYTIyNThlNzg5OWFmYjQ3ODo3OjAzMDM6YjNmZWE5OWMwNjdlMjg0NWY2ODU5YmQ3MmJlZjViNmRhNWQ0NDRlZTU5YTVjYjk1MWMwMDkyYmVhOTc5MDI0MDpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C500%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyOmFiOnpkNmU1NzBlOWU4NWJkZTkyYTIyNThlNzg5OWFmYjQ3ODo3OjA2MjBhNTAzOWIxNTU5ZjgzNzYzNWQwYTlhZDU5ODExOWU0N2RlODE5ZjIxMzdjZmRjY2NiZWY5NmI5MjYxYTczZDBlZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyOmFiOnpkNmU2NzBlOWU4NWJkZTkyYTIyNThlNzg5OWFmYjI3ODo3OmE5MzA6M2JkMTYzNTVlM2k2c5ZiNjM2ZjZiZGYxOTAxZTE4Yzk5ZjksNTIyZDJlZTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post.
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clpzkxe9d95o#___.YXAzCmNmZHQyOmFiOnpkNmU2NzBlOWU4NWJkZTkyYTIyNThlNzg5OWFmYjI3ODo3OjA0NWQ0ZGIxYzY1YjM0ZmMzA1MDBmZmQzMjM4MTY1MDAzYTExNWBlYTgxMDE3ZmMTUzZTBlNzk2MDRiYzdmMDQxZjpmOlQ6Tg

Sent from my iPhone

From: Airnet Support
To: kent_swann@concentra.com; swannk@hollywoodfd.com; swann@mac.com; marcswann@prodigy.com; swannk@selectmedical.com
Cc: Calvillo, Angela (BOS); Jenkins, Alex (BOS); Lopez, Daniel (BOS); ChanStaff; Board of Supervisors (BOS); ClerkBoard; senator_wiener@wiener.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 5:36:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCloNmZHQyOmE6bmo5Y2Z0aGNhNzkzMDI0OTo0NzY1OGTEzNmU4NjMxMTo3OmUzNTE6MjY5MzoGZmIxOWM3ODQ0OTpjdHM2YzM5YjE3MzU3ZGY5ZDk1NTQ2MDAyZTk3MDM5NGE5NDY5ZGZlMzE1YmY1dGTiNhMzk5MmpmOlO0TTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcJ1bSNVNqc___.YXAzCloNmZHQyOmE6bmo5Y2Z0aGNhNzkzMDI0OTo0NzY1OGTEzNmU4NjMxMTo3OmUzNTE6MjY5MzoGZmIxOWM3ODQ0OTpjdHM2YzM5YjE3MzU3ZGY5ZDk1NTQ2MDAyZTk3MDM5NGE5NDY5ZGZlMzE1YmY1dGTiNDEzOTc4NGZlMTAxMmRhYjBlOGJhNjgwOlO0TTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCloNmZHQyOmE6bmo5Y2Z0aGNhNzkzMDI0OTo0NzY1OGTEzNmU4NjMxMTo3OjIzNGQ4M2I0MDI0NjMjYjZiMGJyNjNhNTA5ZmQyZmY3MmMjZTgiNDEzOTc4NGZlMTAxMmRmZmZiOWI4NjgwOlQ6TgiHttps://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innamp030925.htm%25?3c~nvs=Tragically%20%2D%20for%20lots%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCloNmZHQyOmE6bmo5Y2Z0aGNhNzkzMDI0OTo0NzY1OGTEzNmU4NjMxMTo3OjRjZmM0NDI2NGNlGRmYjNkYTg3MDA5YjdhOGNjNzkxZTIxYmM5YE4MzVjMDQyN2EzNGJlNzIzNzIYWQyMTRmZmZiOWI4NjgwOlQ6TgHttps://uvalm.lsoe.yale.edu/39th_century/human.asp___.YXAzCloNmZHQyOmE6bmo5Y2Z0aGNhNzkzMDI0OTo0NzY1OGTEzNmU4NjMxMTo3OjFkMjY2ZDdlZjY1YjA1YjZjZDdlZmY2N2QxMzc4MmI5NDk4NzNlZGNlYmU4NjMxM

From: [Eric Kalkner]
To: [public_comment@concentra.com] [customercare@concentra.com] [pressoffice@cityofpetrero.com] [mayor@cityofpetrero.com] [councilmember1@cityofpetrero.com] [councilmember2@cityofpetrero.com] [councilmember3@cityofpetrero.com] [councilmember4@cityofpetrero.com] [councilmember5@cityofpetrero.com]
Cc: [Press, City Council]
Subject: [Urgent: Concern Regarding Employee Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2026 6:37:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Kim Kalkner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OjAzNmY6YzY4NWM4ZjFjZTBkZDFiMzI0MWU1OTBkZGI2MDA5YTBiM2UyZTBhNmZhYjEwZDY2OThiMDcwMDI0ZmNkYzg0Ok6Y6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OmIzOWNlMjNmZjY0YWI5YTcxOGQzZjc2MGJlYjEzZmVkZWJlZDNjYmM1ZDZiZDk5NDgwNzczNDJhOGU3ODBhMGUxYzU0NTg0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20second,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OjY5ZjI6YTM1ZDY4NjljNDIyYTlhNDZhNTdlNmFiOWI5ZTA3M2M5MmE1NmExOTkzYTVmNok4ODM5ZDImMip6Ok6Y6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OjFkZTQ0MTE2YmQ2ZWEyZGZiOTE4ZjY0MjhkMGZiYmE2NDdlZWYmMGE1ZGZiN2MzlZWY2ZDI0c1ZjZlNjM5Mzc4MTNkZjYyOTg0Ok6Y6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxtv9d99o#:~:text=Police%20in%20London%20have%20arrested%20a%20man%20after%20he%20was%20filmed%20chanting%20%22Gas%20the%20Jews%22%20at%20a%20pro%2DPalestine%20march___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OmYwYWE0YmI3YjdiNWU2NmY5N2NjZjE5YWEwMTNiZjclhWUxNmMmVmODI0YmQ1MWYzYjA1Y2Y0ODNkM2RmMzg1NzAzYjp0Ok6Y6Tg
(7) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(8) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxtv9d99o#:~:text=Police%20in%20London%20have%20arrested%20a%20man%20after%20he%20was%20filmed%20chanting%20%22Gas%20the%20Jews%22%20at%20a%20pro%2DPalestine%20march___.YXAzOnNmZHQyOmEifdxpqYVj4NmFjMzQwMmM5YzU1YWZiOTUwMWMzODA4YWI0OTo3OmYwYWE0YmI3YjdiNWU2NmY5N2NjZjE5YWEwMTNiZjcl

From: Abram Blacher
To: kevin_mooney@concentra.com; ryanreid@selectmedical.com; meghan@hmc.com; marcoperkins@kroger.com; mlevin@selectmedical.com
Cc: Cahill, Roberta (BOS); Barnes, Alisa (BOS); Lacik, Dustin (BOS); Chernikoff; board of supervisors (BOS); chairman@; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sfgov.org; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:38:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Abram Blacher
Florida, USA

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzCheNmZHQyOmFiIhnzoZjNlY2I6ODM5MzIwMDNjNzAwMmI1MDJmNmExYTc4YzoxOjIxMDQ5MjkwOTU2NTFkZjU5ITgxZThkOWFmZTI0ZMzhlNmYmMWZmOGY0NDllZDgxOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJEiNVU9g___.YXAzCheNmZHQyOmFiIhnzoZjNlY2I6ODM5MzIwMDNjNzAwMmI1MDJmNmExYTc4YzoxOjIxMDQ5MjkwOTU2NTFkZjU5ITgxZThkOWFmZTI0ZMzhlNmYmMWZmOGY0NDllZDgxOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCheNmZHQyOmFiIhnzoZjNlY2I6ODM5MzIwMDNjNzAwMmI1MDJmNmExYTc4YzoxOjIxMDQ5MjkwOTU2NTFkZjU5ITgxZThkOWFmZTI0ZMzhlNmYmMWZmOGY0NDllZDgxOlO3ETg
(4) https://url.avanan.click/v2/r01/___https://imagine.bnu.edu.edu/20th_century/human_and___.YXAzCheNmZHQyOmFiIhnzoZjNlY2I6ODM5MzIwMDNjNzAwMmI1MDJmNmExYTc4YzoxOjIxMDQ5MjkwOTU2NTFkZjU5ITgxZThkOWFmZTI0ZMzhlNmYmMWZmOGY0NDllZDgxOlO3ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvdd9lwo___.YXAzCheNmZHQyOmFiIhnzoZjNlY2I6ODM5MzIwMDNjNzAwMmI1MDJmNmExYTc4YzoxOjIxMDQ5MjkwOTU2NTFkZjU5ITgxZThkOWFmZTI0ZMzhlNmYmMWZmOGY0NDllZDgxOlO3ETg

Sent from my iPhone

From: Bonnie Sigman
To: beth_newton@concentra.com; pa-tenzin@bhhcmedical.com; pmunn@mac.com; marcwalshmd@sbcglobal.net; mmoritz@bhhcmedical.com
Cc: Cecilia, Angela (BOS); Soriano, Alisa (BOS); Lane, Daniel (MYR); Chen2ast; Board of Supervisors (BOS); Countryman; jennifer.askew@sonoma-co.gov; assemblymember.haney@assembly.ca.gov; Krista.DeFelice@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Wearing a keffiyeh is showing support for barbaric Racist terrorist murderers who burned Jewish babies alive, raped little girls and boys and their mothers in front of their families and then slaughtered them, killing their dogs and kidnapping children.
Date: Tuesday, January 28, 2025 5:36:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

It seems medical schools teachh their students about the body but they do not teach compassion or care for human beings.

The keffiyah is NOT a religious garment, it is a symbol of the Racist Hamas Palestinian Terrorist Group just like the Swastika is of the Nazis which is banned by the US. The Racist Hamas Terrorist group is a designated Terrorist Organization deemed by the US and many other nations. Support for this group in any way can be viewed as treason since they not only threaten to kill all Jews and eliminate the entire State of Israel, the indigenous & ancestral land of the Jews, they also call for the destruction of America.

Israel is the only country in the world forced to have bomb shelters in every home, school, hospital, places of Worship and businesses because these terrorists fire rockets and missiles at them daily, as Hamas, Hezbollah and the Houthis, all in conjunction with the major terrorist country of Iran, are continuing to do right now, they have killed many Israelis that the media does not even report about and injured many others all over Israel. Do you think Israelis should just say, "Go ahead and kill us while we watch you rape our women and children, behead and burn alive our citizens and our babies, even our dogs because there are medical workers & evil Hamas cult followers in America who believe we don't have a right to exist."? Don't forget that Israel has been forced to defend itself against these evil barbaric racist terrorists in 7 fronts.

I will remind you of some of the atrocious acts the Racist Hamas Palestinian terrorist group committed on Oct.7, 2023 against over 1300 innocent Israelis and innocent people from 42 nationalities including America. The Hamas terrorists threaten Israel that they will do it again and again so you can see that they just want to kill and torture Jews just like the Nazis did and still do.

They gang raped mothers and children, little girls and boys in front of their families and then mutilated and slaughtered all of them; they burned whole families alive including children, old people and babies (some of the babies were put in ovens and the families and were forced to listen as their baby was screaming in horror and agony while burning to death); they beheaded anyone they wanted to for their own enjoyment and profit because they sold the heads to sick Palestinians; they even killed their dogs and animals; they kidnapped over 236 babies, children, men, women and old people of many nationalities not just Israelis and they still keep 93 hostages dead and alive including the babies and torture them continuously for over 15 months; they gang raped and mutilated a very young woman and paraded her bloodied naked and dead body in Gaza as a trophy in front of thousands upon thousands of Palestinian men, women and children who were cheering and celebrating and filming it all on their hundreds of smartphones. That young woman's body was finally found 300 days after her torturous murder, rotting in one of the Hamas terror tunnels so at least now she can be properly buried with respect and her grieving parents and family can mourn her violent death at her grave.

The barbarians also filmed themselves committing all their vile acts on their GoPros because they were and are so proud of them. Even though there is tons of films and proof, we don't need it because they don't deny it. They are going to declare Oct 7th as their holiday and celebrate the massacre year after year.

These are the monsters that your Physician Assistant is showing support for. It is your choice to support evil but no one should be allowed to wear that symbol of death and barbaric violence while at work in a medical office, I certainly would never go anywhere that supports terrorists!!

This has always been a war of good against evil that Racist Hamas Palestinian terrorists began and refuse to end, it has nothing to do with land, only hatred of a people due to their religion.

Anyone who makes even the slightest excuse for the vile acts these barbarians committed or supports them is as evil as the perpetrators.

Unfortunately, there are many people here in America who do support it and want to kill all Jews and destroy America and our freedoms here that many soldiers gave up their lives for, including my father who was a US Marine and fought in Japan in WW II against Nazism. The majority of Americans do NOT support terrorists or the Radical Islamist Jihadists thankfully because most Americans are normal humane and sane people.

These radical Islamists follow Hitler's playbook many of which were found in hundreds of Gaza homes and in their Hamas terror tunnels. The Nazis killed 12 million people including 6 million Jews while the Western democracies did nothing until they were threatened. Remember the Nazi's main goal was not to just kill all Jews, disabled people, Gypsies, gays and Non Aryans, it was World Domination just what these new Nazi radical Islamists say is their ultimate goal, they say it in all their speeches, you just have to listen.

The following paragraphs say the same things but I wanted to add my own words because I fear for the future of this country and for the freedoms we have all fought so hard for. Also, as a Religious Jewish woman, I am afraid for my family and for myself living here in the US where these terrorists have been allowed to run wild in our streets chanting for my death while facing no consequences, just what happened in Germany in the 1930s. Please read on:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Bonnie and Abe Sigman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAuOnNwZHQ6Om55bnwwYjM3NzE4OTQwNTM3MDZiMTBiNjk0OTk3ODYzZWY3OTEzOGE5ODU0OTBkNDMwOGQwMzk0MDVlZWFlZjY2YmE3N2RmMjdhYWJkZDMyZ2ZlYWFjY2Y2MGIwMWFlN2YzOTdkZgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1fdNVVNg___.YXAuOnNwZHQ6Om55bnwwYjM3NzE4OTQwNTM3MDZiMTBiNjk0OTk3ODYzZWY3OTEzOGE5ODk5NTRiYTBlMTdkNDY5ZGY1NzI2YTEwN2QxMTIxZjcxN2Y1ZmE3M2RmZDFkYjk2NzU0ZjdkYzk3MGI5MzwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-israel/vement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAuOnNwZHQ6Om55bnwwYjM3NzE4OTQwNTM3MDZiMTBiNjk0OTk3ODYzZWY3OTEzOjY5ZTA4MTFlYjZhZmZlMDdlMWMwMTY1MTZiM2YxYWI1NGZhMzZmMjdhYWJkZDMyZmZlYWFjY2Y2MGIwMWFlN2YzOTdkZgwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rep___.YXAuOnNwZHQ6Om55bnwwYjM3NzE4OTQwNTM3MGZiMTBiNjk0OTk3ODYzZWY3OTc3OjssYlMmYtZGU3MDkwYlE0OWNmNGE4MTBlZDY2MGIkYWFkZWRhMTk5MWZiNmZlNDBhYmFiZTpmOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post.
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxw9d0lyo___.YXAuOnNwZHQ6Om55bnwwYjM3NzE4OTQwNTM3MGZiMTBiNjk0OTk3ODYzZWY3OTc3OjE3NWRlMGFlOGM4NzA0ZWExMDBkY2YxYTI5YjZiNzgwOlQ6Tg

From: Abram Blacher
To: kevin_mayer@concentra.com; privacyoffice@cityofboston.gov; mayor@cityofboston.gov; mayorsoffice@boston.gov; mayor@bostonmedical.com
Cc: Caitlin_Rogers (BOS); Ramos, Alex (BOS); Louis_Kassel (BOS); Chan,Julia; Board of Supervisors (BOS); Chairperson@; mayor.admin@boston.ca.gov; propertymanager.hyson@concentra.ca.gov; Krista.Pfefferkorn@hhs.ca.gov; Anna.Diaz@pacificare.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:40:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Abram Blacher
Florida, USA

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-64969360___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzA2ZDc3ZGk5MDE0Nzl1NDI1cNzNiOGQzZmZhOWY4YTFmODFjZTY0MTcwZmYxYTY2MjI0N2MxNmZkMmI4ZTQwMzI0NzI1NmM0N2Y3NmE4ZGE2Tg
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-Z-E6SN2v2&a___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzA2ZDc3ZGk5MDE0NzI1NDI1cNzNiOGQzZmZhOWY4YTFmOGRlZjY5MjA2MWY1ZTdlYWNhcNzMzZmU4ZTpwOlQ6Tg
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzQzZDc3ZGk5MDc0ZDBlNDA5YmY4MTA1ZTE2MjA2MWY1ZTdlYWNhcNzMzZjVjMTlYTYtMGRlMTgxYjNiYzQ2NGNlOGZmNGMzZmU4ZTpwOlQ6Tg
(https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng050925.htm%23:~:text=Tragically%2C%20for%20the%20people%20of%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzQzZDc3ZGk5MDk4YzhlOGIwZmYtYTQ3NTNmNDIwMmVjNDBkMGJhMmM0MzgwODIxYzZmZGNlZDUyOlA3MDk4Yg
(4) https://url.avanan.click/v2/d1/___https://en.wikipedia.org/wiki/Zionism___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzA2ZDc3ZGk5MDE0NzI1NDI1cNzNiOGQzZmZhOWY4YTFmOGRlZjY5MjA2MWY1ZTdlYWNhcNzMzZjU2MDpvOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/articles/c9wkxvvlv89o___.YXAzOnNmcZHQcOmE0bzoxOTcwMmMzMDE5YTY1MTc0NWYyYzAxMTgxMDY0NjRlMzQ3YzAwNjQ1ZTE5NjYxYmM4YTk5MjA3MWNlNjY2MmM4YTkwZjQxMjA3MWY1ZTdlYWNhcNzMzZjU6Tg

Sent from my iPhone

From: Sarah Zeme
To: karen_newland@ontario.ca; susanne@drsusanne@aol.com; steven@mail.com; mayorpolice@toronto.com; program@patientmedical.com
Cc: Calvillo, Roberta (BOS); Berrelza, Alba (BOS); Leon, Daniel (BOS); Cherniss@; Board of Supervisors (BOS); Councilmmay; senator_wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:41:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sarah Zemel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6IzoxMmE0MWVkNWM0YWRlMzI5MzhkZTlkMGU0YzRkMzhmOTo3OjIzNjE6ZDNhOGVjN2ICODI5YTVkMTE4NzFiMDI3NDgxYWNkMGNiYmI4OjIyZDo5NTpoaGlOiEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiJcVc0g___.YXAzOmNmZHDzOmE6IzoxMmE0MWVkNWM0YWRlMzI5MzhkZTlkMGU0YzRkMzhmOTo3OjIzNjE6ZDNhOGVjN2ICODI5YTVkMTE4NzFiMDIyNzQ4YjNkMGNiYmI4OjIyZDo5NTpoaGlOiEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6IzoxMmE0MWVkNWM0YWRlMzI5MzhkZTlkMGU0YzRkMzhmOTo3OjZlZDE6YWQ1NmIyNzAyYjg0ODVlYjBhOGQwNzQ5MGIxNWFkNDg5MDk4OTpkMGU0YzRkMzhmOTo3OjQ5NzE6OGE2NTE5YmE1NjI4YjY2MzNlZMDNzwYWNhZTFjNDk4OTk4NGZjZGI0MmZjIxMDY2NzZhNmI1MmE4ODQ1MmFjYjpwOlQ5Zg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHDzOmE6IzoxMmE0MWVkNWM0YWRlMzI5MzhkZTlkMGU0YzRkMzhmOTo3OjM1ZTM0OmNmNjM5YTcxN2NiZiRlNDIxZmFhNjk0OWIzNzZkY2I1YTYxMmI1MzMyYjBhYTZkNzg5OjE5Zg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvx5d99o.___.YXAzOmNmZHQyOmE6IzoxMmE0MWVkNWM0YWRlMzI5MzhkZTlkMGU0YzRkMzhmOTo3OjZmMzYzaY0MzY2OWIzOTk4OGMkYzhmYTY0YmY3wMmQwZVkNTRmOTk0MmE0ZNTNjYjI4ODMwOGI2MmMzMTZmZI0hNGJkNjpwOlR5Zg

From: Wm Schwartz
To: lisa_rapaport@concentra.com; rapaportl@healthcaremedical.com; jetsupv@mac.com; jetsupervisor@orange.com; jetsupv@publichospital.com
Cc: Cabaldo, Angela (BOS); Bonilla, Alicia (BOS); Leak, Daniel (ADP); Chan(ctyatt); Board of Supervisors (BOS); Chan(ctyatt); ceinatto.asterisk@gmail.com; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Aisha.Espinosa@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:40:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

William K. Schwartz
New York, NY 10029 USA

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQyOmFiOnoyM2UxNGQ3NWEzMTliMmIwZTVkYTBkNTIxMTAxZWZlZTo5OmM0ZmY4MDk5NTE1YWE1MmUxMmwyN2M5MmM4MmIwOTo6xNmU2OGJlNGQtYzU4ZgmeOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ6fiOVV7g___.YXAzOnNmZHQyOmFiOnoyM2UxNGQ3NWEzMTliMmIwZTVkYTBkNTIxMTAxZWZlZTo3OmM5MjM0YzY5ZTg2NzFlNzk4MjgwNjU1OTQ4NTk2NzE2NjE5NGE2ZjpjX2OTk3ODk5YzQ0ZTo3OjBhMjk6M2RmZWM1YzkeyNjViNTY0OTYwZWNhZTo6NzE0OGE2ZjpkZTo3ODk5YzQ0ZTo3OjBhMjk6M2RmZWM1YzkeyNjViNTY0OTYwZWNhZTo6NzE0OGE2ZjpkZjhkOTNlYTRhYWNk:kZWQ5

From: Abby S
To: liaison@concentra.com; outreach@metrowestmedical.com; press@nbpc.com; marcoalden@bcnpnet.com; press@thebrecmedical.com
Cc: Calcutti, Angela (BOS); Bertrand, Alisa (BOS); Leite, Daniel (BOS); Chan/Gaff; Board of Supervisors (BOS); Cloud/Lindsey; jessica.arena@boarate.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Re Healthcare worker attire at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:40:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Abby Sarnoff

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQxOmE6bzo4MzQyOGZiNmMGVi0wwYwZjUwZDgxODI4NTAwOWNjZjkyMjc3OjZkMGU5YzM0ZjM2MGU2OWUyMDZlMWM5MzAxOTI5MmI0ZjI0OWM4ZGI0MGJmMGI3NWQ5YjY5YTk6NGJiMjpwOlQ3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tSVUVQ___.YXAzOnNmZHQxOmE6bzo4MzQyOGZiNmMGVi0wwYwZjUwZDgxODI4NTAwOWNjZjkyMjc3OjZkMGU5YzM0ZjM2MGU2OWUyMDZlMWM5MzAxOTI5MmI0ZjI0OWM4ZGI0MGJmMGI3NWQ5YjY5YTk6NGJiMjpwOlQ3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzo4MzQyOGZiNmMGVi0wwYwZjUwZDgxODI4NTAwOWE1YzEyMjg4MDZmMDI0YzUwMjk1ZTZlZGVlMTgtNjk2MmViMWM4YTkyYWM1Yj:Yzcy YzE3NTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks&___.YXAzOnNmZHQxOmE6bzo4MzQyOGZiNmMGVi0wwYwZjUwZDgxODI4NTAwOWNjZjkyMjc3OjY6OTA4ZDQxN2UxMjIzZmMwNDFiNzYwMDM4MGE0ZTA3MDM2NTcwZjgyOTFlMzA1NTI1NGE2ZTA2MTc2NmNiYTNlMGFjMjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmE6bzo4MzQyOGZiNmMGVi0wwYwZjUwZDgxODI4NTAwOWNjZjkyMjc3OjI4ZDM4ZGMxOGJiYWFiY5YzM0ZGc3MxOGJiYWFiY5YzM0ZGc3MxOGJiYWFiY5YzM0ZGc3M

From: Judith Moscu
To: karen_newman@concentra.com; mmercier@wilkinsmedical.com; pmuto@bmgi.com; mwoodbine@bmgpc.com; mcarroll@wilkinsmedical.com
Cc: Cecchi, Angela (BOS); Ramirez, Alma (BOS); Leiva, Hansel (BOS); Chan(staff); Board of Supervisors, (BOS); Chan(mayor); jamaine.adams@sanjose-ca.gov; jessen.kunz@sen.ca.gov; Nguyen,Jennifer (Assembly); Kevin.Pfeffer@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:45:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmE6bzo2Y2BkOTcxMDhkZmY5ZTBjNjQ0NTNhYzcxMjBkZDU0Njo3Ojk1NTk5ZjI0MTVkMDhlYjg4NmE3YTJjZiYyNjI3ODAwZjQ1NjA1YmZjYTMxMzhkYmZmNjE1Nzk2OGM3NThhMDIxMjU1MTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfw/en/qa/50/statements/ivramsg050925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bzo2Y2BkOTcxMDhkZmY5ZTBjNjQ0NTNhYzcxMjBkZDU0NjoxOmNkYTE0ZmRlMjdmNWYxNmMwNzU2YjBmMTZlMmEwMjdmZmM2N2ZmNGY1ZGZjMzkzMTVjYjJlMDMyZTg0MTQwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k4xvv0d90o.___.YXAzOmNmZHQyOmE6bzo2Y2BkOTcxMDhkZmY5ZTBhNjQ0NTNhYzcxMjBkZDU0NjozOjM0YTA0ZmM5ODRhMGQ4ZDI2YjI0ZjgxOTk0NjY2ZjY3ZTUzZTE5ZTQxMmIzNjEzNjVkOGZmMmI0MmNlNTY3ZGE4MjE0MTJlZDgwOlQ6Tg

Judith Moscu, PhD
Jungian Psychoanalyst, Psychotherapist

From:	Jeff Selick
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 5:45:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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MDgzMjY4MDlkZjllZGZlZWM0MTQ1NzU0NmNkY2E5ZTEwOTllMDp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoyYWMyMTdhNmI0ZWY5OGZiYjMwOTUwZWMwYTBlYzczOTo3OjE0NDg6MzFhMzRiNjQ2ZTYxMzhmOGRlY2I1ZDFmMGU3OWM0MTZiYThhMjFlNDg1NThlOWRkZGZjMzI3OGE2ZDM0OWUwMDp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzoyYWMyMTdhNmI0ZWY5OGZiYjMwOTUwZWMwYTBlYzczOTo3OmEzY2M6NzMwZmNkN2ZkZWIyOWM1MjM4OTI4OWNjMzYzMDViYTIyN2MzZjQ1YjBkNjMyZmJjOWQ1ZmI3NWI3NWMwOGY4MDp0OlQ6Tg
(4)
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(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
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Jeff Selick

From: Sara Cohen
To: kash_patel@fbiconcentra.com; pamela@fbiformerdirector.com; pmarx@fbiage.com; marcusbrett@fbiagent.com; pamela@fbiformerdirector.com
Cc: Cabello, Amanda (BOS); Gentala, Alisa (BOS); Lesk, Daniel (BOS); Cheerful; Board of Supervisors (BOS); Chesterkeep; privatecapture@protonmail.com; governorkemper.happy@passwordby.ca.gov; Krista.Pike@workers@barn.ca.gov; Anna.Essenza@barn.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:46:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Cohen

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHOyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhoOGQ1MTY0YTo3OmJlZjA6M2RmZTAzNWJkNTgwOGMxNWOxMDBhNWM1MTk1MzhjZiExMTI4Zn6mNjMxYzg6NTIwYWEwYWQ0NTdkYWE5MDM1ZDpwOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZJ6l6VVNg.___YXAzOnNmZHOyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhoOGQ1MTY0YTo3OmM5MDI3ZjA6NTE4NTIwMTI5NzY5ZTE0ZmRiODE5NWQ3OGYxNjE5NDE3MzNmYzo4ZTE0ZWZlMzmpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHOyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhoOGQ1MTY0YTo3OmE3MGE0YzM0NzAwNWIwNzIxZDY1OGNjZGJiMDBkMTgyZTFiZg3NGYyMDNhNGU3NDQ4YWE4MTBiOGE2ZTQ0NGE3ZmViNjgwOlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/iesamn030925.htm%23:~:text=Iraq)cally%20%2D%20for%20the%20people%20and,if9%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhoOGQ1MTY0YTo3OjE3MjgtOTE5MjdmMjNjMmIxYzJiYjMxYzZiYTkxNGZmYWI2ZjBhMzZjMzUzNmNlOWIyYjgwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://evolon.law.yale.edu/20th_century/hamas_aug.___YXAzOnNmZHOyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhoOGQ1MTY0YTo3OjFxMmI1ZlOTQxMDA2MWEzNDQyNWU2NDk4MGI4NjE3OTI2NjQyODFkYzNhOTNlYTI3M2IzMTIwn2CYIM0tUlI0Zlw3TFlkNGJoYjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vkkxv0d99vo.___YXAzOnNmZHQyOmE6bnpjYjhjNTQxY2JlYWE5NGRkMWEwNWM0NDhkOGQ1MTY0YTo3OjM5NDk6ZDM1YTMxNGQxNTBkOGE3YWVhNTk5MjM2N2NjYzNmMyZDY5NDlmNjE3MzUyMGFlZTk1MWIwZiNTYzZlhjYjpwZDo0OmwOlQ6Tg

Sara Cohen

From: Yitzchak Rosenblum
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:47:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Adam Rosenblum

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Alon Gittig
To: kaplis_angelos@concentra.com; jacksonville@concentra.com; jobs@indeed.com; employment@amazon.com; resources@amazonmedical.com
Cc: Gallotta, Angela (BOS); Kennedy, Abbe (BOS); Lamb, Harold (BOS); Chan/Lee/SF; Board of Supervisors (BOS); Chan/Lee/SF; director.adams@dcmotor.ca.gov; propertyownermember.harvey@propertyinfo.ca.gov; Krista.Pfefferkorn@hsec.ca.gov; Anna.Esparza@hsec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:47:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60902366___.YXAuCmNmZHQvCmdlOjoqOTI5OWU1ODWI0OTcxMGVwYWU1NWViMDY1YTg0NzAwYzo3OjdkOOTI5OTNmYzI0MmI1c5OGZiMjJiYTVmMjFmOGE0NTc1NzEwM2VlYTVmZmI3ZWZiNDVlZTdmZTY4MDBhMWZiY WJmZmIxNzgzOlK8Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16EXV5Ng___.YXAuCmNmZHQvCmdlOjoqOTI5OWU1ODWI0OTcxMGVwYWU1NWViMDY1YTg0NzAwYzo3OjY5MmQ5NTI0OGE4MDAtMWI0YTgwNzAtNGVlOS1lYWE1MDY5NDA5YTcwZGM4ZTg5ZmE5ZTY2ZTFiMTAwYzU5ZWZiYjk5NgwOlK8Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-anzlat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCmNmZHQvCmdlOjoqOTI5OWU1ODWI0OTcxMGVwYWU1NWViMDY1YTg0NzAwYzo3OjFJOTg0ZjY2ZTBlMTAwYzY5ZWZiYjE2ZTI0MDE5YzBlOGQ2NmM1YTQ0NjU1MWJlMjc2MDQ4MDIwZDY0MTI1M2I2ZjY jk5NgwOlQ3Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/inseng030925.htm%23:~:text=Tragically%20%2D%20the%20last%20people%20stand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.s___.YXAuCmNmZHQvCmdlOjoqOTI5OWU1ODWI0OTcxMGVwYWU1NWViMDY1YTg0NzAwYzo3OjZmY2Y0NWJmOWY0YTY0YmRlYWJkMjdkNTYzYzM1MzNmNWYyNzQxOTQwYzE5NDBkZjMxMTM1MmQwMGIwZTBlYzRlMjwvOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCmNmZHQvCmdlOjoqOTI5OWU1ODWI0OTcxMGVwYWU1NWViMDY1YTg0NzAwYzo3OjBhZTY0ZTgyZDM0ZmM0YzQwNzU2YjU0MTI5NWJlOmJlMjgwYzZjOEE0YzY2ZjU1

From: Lisa Diamant
To: karen_newton@concentra.com; corporate@nytimesmedical.com; pmoore@nyp.com; pressoffice@nypost.com; research@patientmedical.com
Cc: Cabello, Amanda (BOS); Gaetana, Alicia (BOS); Leon, Daniel (BOS); Chairman; Board of Supervisors (BOS); Countryclerk; genesis.salazar@sanmateo.ca.gov; speechbymember.hoover@sonomacounty.ca.gov; Kristin.Pfeffer.Kong@sen.ca.gov; Alexis.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 5:48:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Diamant

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bnozNTVjYjU4OTY3NmM2OjVlNjc4ZDI5N2QzMzMxYjk4OTIzN2mwZGI5ZmI3YTY4M2E5NDY2MDY4YjU3OTUzZjI6NzI0ZjdlZTVkMDdlY5YmNlN2RmZGVzYzpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6QNVY9g___.YXAzOmNmZHQxOmE6bnozNTVjYjU4OTY3NmM2OjVlNjc4ZDI5N2QzMzMxYjk4OTIzN2E2ZjBmNGJlZWY5ZDM5ZjU2NTY4NDZlZTk5NWU3MDc4NDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzOmNmZHQyOmE6bnozNTVjYjU4OTY3NmM2OjQ4ZDI5N2Q2ZmMxMzVjNjc4OTo3OjRmZGE0MDgyZGY3NzNlOGQ1OGQ0NWVkYzYwYjQyNDMyZjE5YmNiYmU1ODhlMDc1YjNhYmI0ZDhjZWM0YTM1MmE2OGVzYzpwOkY6Tg
:(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Ffor%2Bthe%2Bpeople%2Band,19%2C000%2Boperate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bnozNTVjYjU4OTY3NmM2OjQ2ZDI5N2QzMzMxYjk4OTIzOmViOGI0NzI2MjRjZGQwYTY2OTZkMjkxMjUyMmNjODU1NzI2MDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bnozNTVjYjU4OTY3NmM2OjNkMjM5ZmZhNjk0MTY3OTk4MTlkMDE0NWM0MDE2NzA3MzI1ZTA3MTlhMDE0NWM0MDE2NzA3TNkZTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9p4kvx9d9lo___.YXAzOmNmZHQxOmE6bnozNTVjYjU4OTY3NmEyYzI2NjU5NzY2NTY1MmFiZTlkZDIxYmEwMDMwMzZiZDE4MjE1YTYwMmVmZmVjOWZkODpwOkY6Tg

Sent from my iPhone

From: Michelle Daniels
To: karen_stanton@concentra.com; corporateoffice@centredical.com; press@rfmg.com; pressoffice@rfmgpr.com; pressoffice@centredical.com
Cc: Carolyn_Kosinski_BOS1; Jemima_Alley_BOS1; Lacey_Hanzel_BOS1; DistrictSeven; Board of Supervisors_BOS1; Clerkofthe; jamaine.sawyer@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:50:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Michelle

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMzM0ZDo3OmUxYTU3NGVhMzBlMzA4NTg3OTAwMzM4MDY5YzE4NTI0MDEyNDdkZDNlYTdhNmIyOWVjNzM5NmNkN2UwNzgzOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=pcZ1b5NCVNg.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMzM0ZDo3OjcwM2E0MjI5ZjgxMDY5NjI0ZTJkMmI5ZGU2ZmM2YjVlZjM5MDc2YWJlZDE2ZmE4YWY0ZDEwMjY1MTFhNWZlM2M0NGUwNDlkYzhmNmZmYzgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMzM0ZDo3OjI1MDQ0NTY4NWI1ZjNlYjM5MDhlMmIxMjM0YTY5YzQ5MGZlZmE4YWY0ZDEwMjY1MTFhNWZlM2MxNjMjYzY5YzQ5MGZlZmE4YWY0ZDEwMjY1MTFhNWZlM2M0NGUwOWI0YTBkZmU1ZmU1ZmUjNTFlNDQzYZ2Nem44YjcxOThlNDQzMjBhODI0NDJlOTYzOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaa/58/statements/iwsempl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20unpunished%20Palestinian%20terrorists%20attacks.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMjM0ZDo3OmExOWI0YTBkZmU1ZmU1ZmUjNTFlNDQzYZ2Nem44YjcxOThlNDQzMjBhODI0NDJlOTYzOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMzM0ZDo3OjBlOGIxOTYzInIsZTIxNZI0OGZmZjFiNzIzYzNjZGZiOmIwMTUzZGZlZGZiOCIsMTUxNTI2ZTA2NDAtNTUwZGZiYzA2MmYxNjQwZjM5ZWJlOQ:Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wjkxv5k99o.___.YXAzOnNmZHQyOmE6ImpmMjhiNmE4ZmRkMjc0YTgwZDBjNzdkZjg4YWZiMjM0ZDo3OmM4OGE0NWY0NDI0MGI2ZWZkNmNiZDNiNGMzMDI0NGM1OTVlMjYwYTkwNGNkNTk5NTU5ZmUwMjI5MWI0Y2M1YjMwYjNiZDIpsoOlQ6Tg

Sent from my iPhone

From: Sabrina Bentley
To: karen_newton@concentra.com; customcare@perkinswolfpak.com; press@nbc.com; pressdesk@thestar.com; pressroom@thestar.com
Cc: Cataldo, Angelo (BOS); Santana, Alba (BOS); Leslie, Daniel (BOS); Chan/Gold; Board of Supervisors (BOS); Chan/Jones; preston.leland@concentra.ca.gov; assemblymember.bowie@assembly.ca.gov; kristy.thiel@concentran.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:52:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are antisemitic and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnNmZHQcOmE0OmpkOTI0ODg1ZjM5YWYxMmY0MDE4OWU1wZDA5YjZiZDJlOWJlNjc3OmQwNjU1NDE0YjgyYjU5YmQxNmIxZTg4NGM1NGMwZGMzZWY0NjEwNGJhOTI0NDc5YTA0YTIxOWEwYjMzMDFmZTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQcOmE0OmpkOTI0ODg1ZjM5YWYxMmY0MDE4OWU1wZDA5YjZiZDJlOWJlNjc3OmQwNjU1NDE0YjgyYjU5YmQxNmIxZTg4NGM1NGMwZGMzZWY0NjEwNGJhOTI0NDc5YTA0YTIxOWEwYjMzMDFmZTgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZjhpgkOTI1jODg1ZjM5YWYxMmY0MDE4OWUwZDA5YjZiZDJlOWJlNjc3OmMwMmQ0ZTVjNjU3ZWNhMjQ3NDIyZmVlNDI0MzgwYZUxZjdjZWUyMzg4YjI4MjU4ODQzNDBhZmIwMTdlNmmJNzU5ZTgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20wounded%20Palestinian%2Dterrorist%2Dattacks.%___.YXAzOnNmZHQcOmE0ZjhpgkOTI1jODg1ZjM5YWYxMmY0MDE4OWUwZDA5YjZiZDJlOWJlNjc3OmIyNjc0NjM0ZjY5NzQ1NGM1ZTJkZTA0OEZlZjZkZGIzMTY1YThjMWZhZGUzOGU1Mjc1MGNlMmJjNzU5ZTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0ZjhpgkOTI1ODQwZjM5YWYxMmY0MDE4OWU1wZDA5YjZiZDJlOWJlNjc3OmM3ZTA4MkBiNmUzMTM0YzmNjMxYzVlMmY3NGNhMzk1YTBiMGZlNDVlZWI2NmUwMTE5NTE3MTEwNzBlYzFlZDIwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv5k0lpo___.YXAzOnNmZHQyOmE0ZjhpgkOTI5ODg1ZjM5YWYxMmY0MDE4OWU5wZDA5YjZiZDJlOWJlNjc3OmIxNTI4ZWE5ZWI5YjY2OWI1ZmNlNTI4NWE0ZjBiNGQ3NjMzNjBkZGBkMGNkMzFmYTBiOWI1ZGI2OTI5ZMJhZjpwOkY6Tg

Sent from my iPhone

From: Marina Gutwein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:52:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Marina Gutwein

From: stacdis16@icloud.com
To: karen_newton@concentra.com; jmarcelo@hollywoodmedical.com; eatwell@mac.com; mayorwilkinson@yahoo.com; mayor@thebeverlymedical.com
Cc: Cecilia_Acosta_(BOS); Jemina_Alva_(BOS); Laura_Harper_(BOS); Chan@aol; Board of Supervisors_(BOS); Ombudsman; senator.wiener@senate.ca.gov; assemblymember.Nazarian@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:52:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S Distell

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!XAeUn9mZHQxOmE0bnc3ZiIhMTQ4ZDNmYjU1MWNiNzI3MmE0NjZiNzU2Y2JhZDo3OmFlMTU6NTkxZGU4NWFlMGI4NjdhNTdkNjExOTlkYmVlYTE3YmNiYTAxMGVlNmFkMjBmNGYxODk2Y2UxNDhmM2WNjYmE5NWFjY2FkNqpwOlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=u_f16iSNVV0g__;!!XAeUn9mZHQxOmE0bnc3ZiIhMTQ4ZDNmYjU1MWNiNzI3MmE0NjZiNzU2Y2JhZDo3OkAxZTU1MjI4OTAyMTAxZTU1MjI4OTAyMTAxZTU1MjI4OTAyMT

From: Emily kaplan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:53:38 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Emily Kaplan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Anna Bergren
To: kevin_mullen@concentra.com; concentra@charlestonmedical.com; press@fmsc.com; pressoffice@chcmgmt.com; pressinfo@palacemedical.com
Cc: Colville, Angela (BOS); Jennings, Alisa (BOS); Lane, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Ellsworth,Amy; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eivazova@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:54:02 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Anna

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAuOmNmZHQwOmE6bnowMmRkMTA4NDNiZmVjNzo2NjhhMTAzOGUxNGUxNTo3OTdlNWU4MjE4NDZiOGVkZWEzYWUxMjE0OGZiYjhjMTo2NjM1YzIwYjBmOTc2YzIwYjBmOTo2NjM1YzY0OGQzMzE0MDhhMmIyMTUxZmVkNDpwOkY0Tg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVV7g___.YXAuOmNmZHQwOmE6bnowMmRkMTA4NDNiZmVjNzo2NjhhMTAzOGUxNGUxNTo3Kk1tMzA6NGQwMDE4MDk5Mw~3MTY5OWZkYmFkYWNhMzI0OWVkZjY0ZjM4ZDZkMTA5MDQ4NDY5N2ZkNzMwMTpwOkY0Tg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-anafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQwOmE6bnowMmRkMTA4NDNiZmVjNzo2NjhhMTAzOGQxNGQxNTo3OjllZWE6YjM1NmEyZjYxNmU1M2VhZTdmM2U4ZWIwMGE5YjBhYTI1ZmIzMTNmMDVkYTBlMmYzOTU2YWE2NThmMzQ6OGE0YTpwOkY0Tg

(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20lie%20that%20people%27hand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOmNmZHQwOmE6bnowMmRkMTA4NDNiZmVjNzo2NjhhMTAzOGQxNGQxNTo3OjlmNTk5YzE1NTM5ZTgxNDk4ZTZkZmI1MWY4OGQ3ZjpwYzliZTJmMzY0MDFmYzE0ZDpwOkY0Tg

(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHEwOmE6bnowMmRkMTA4NDNiZmVjNzo3ZjQ3NGI1YzU5ZTM4YzEzZDFmOTY3OWM5ZjMyZDFkMzNlMGFkMzYxYmFjMTMyMDM0ZjNlMGFkYzU0NTBkNTpwOkY0Tg

(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAuOmNmZHQwOmE6bnowMmRkMTA4NDNiZmVjNzo2NjhhMTAzOGQxNGQxNTo3OjA2OTE0OGYyZjk0NWMxY2I5MTgwNDY5N2M5YWEyY2QwYzNhNWM0ZjQ2NmQ2ZGZlNGNlN2VlNDFkYzZmMmZlMTg1MmVlMmpwOkY0Tg

From: Amy Landesberg
To: karen_meyers@concentra.com; mcgarrick@wellconmedical.com; pmayo@bmail.com; margaretkirk@bmail.com; mayor@baltimorewallal.com
Cc: Calcetta, Angela (BOS); Epstein, Alice (BOS); Lada, Hunter (BOS); Chen,Kalf; Board of Supervisors (BOS); Clerk@mail; angelo.calcetta@bmore.ca.gov; susanmbemember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 5:57:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68993366___.YXAzOnNmZHOxOmFiIhwnMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZGU3YzA4MzU3OGVjMjY4ZTE3NDBhZGUwMDAxZTgyYzk4MmI0ZE4OIkxYm0lYWI3mMTE2MTdmYWM3MmIyMmUGYiMmEiLTZDQ5YTVlNiAwNmwGkY6Eg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHOxOmFiIhwnMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZGI3YzA4MzcwOTVmZGM4ZWJlNjIzNzU4ZmMzgxOTNlMDI0MTBjOTZkZDYwM2IyZmw5kYE6Eg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette___.YXAzOnNmZHQyOmFiIhwnoMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZjQ3YzAyMGU0OTMyNzBmZWU4MWFkYmRlNDI0NDE4MmJhNmE1NGJiMDM0OWNmYzhlYWQ4Yzw=YWVmZjM2MTZjOTMyZDQ5ZWNlOTpwOkY6Eg

(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiIhwnoMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZjQ3YzAyMmIxNGM4ZmE1NGJiMDM0YjJlNWMxMzAyNzM3ZDFjYjI4ZDg4MjIxNDI0MjI4ZjY5ZDcxNDg2ZjJyNjRlN2UxM2YyMjgwOkY6Eg

(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFiIhwnMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZjQ3YzAyMzc3OGE0MmAwNmRjM2E2YWRlYjk3YmE0OTY3MTE4MGRmNjBhNTJhYmY1ODIxYzNkYmNmMjRlMzM4ODBhYTE5YjllNmwwOkY6Eg

(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvlk89xo___.YXAzOnNmZHQyOmFiIhwnMoIqyMWYwMWMxYmFiMmY1OTA4ZDFiNGY2ZjQ3YzA4MzcxZmQ4MGNlNDM0YWVlNjE2MWQxYmZhMGYyMDFlZjU1Nm4bMDE4YzYyNjU0MWI0NjlhNGY1N2RmNmMwZWI2MjU5OGY1M2Q1N2I5MTgwOkY6Eg

Amy Landesberg

From: [all of]
To: [redacted]
Subject: Urgent Concern: Action Needed from Team by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:00:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OjExZTI6MDBkNDBkNzcwNGE3MWMtNDM0NGM1ZWM2ZGEwNzlkYjMyYzRlYTFh2jRtNTY5NmEyMzJjNzBhNTUzNWNiM2M1MDp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVV5g___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OmY5ODQ6OTI0ZDJhMTQ5NTQyMmFmNzU5NTMzMTNjMDdkNTNmNzI2YmZjNTQwNDQ5NDQxOTYxOTA3ZjA2ZDI2ZjE5NGNkMgt0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OmUzYjAtM2M4Yi1lMTVkOWI5NzI0OGI5YWEzNjQ5ZjI5YWEzNjQ5ZjI0MjQ4Yi04MjU1MTVlOWI5NzpOlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58statements/israeng020923.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OjA3YjE0ZWIwYjhhZDY2Yjc1ZjcyOWFiOGRiOGEwOGYzMzJmMjkxNWUyY2M5ZjIzYWIzMTFhMmM5ZjA1NmZkN2IxOTRmNjg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OjBlOGQ3ZDZlMjc3YjY1MzE4M2M0MDZkYTZkZDc0MDc2ZWM3MzgtMGZjNDI0MTQ5ODAxN2E0OWVkYTp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxw9d99vo___.YXAuOnNmZHQyOmE6bzo4ZWZiZjQxODFyMGUxMzgzMzhlNDFhMTdkNzNhMTc5ZTo3OjE2ZGM6ZTg3N2M5ZmUxY2ZmZWQzNjNmNTZmOGQyNjkwMDkwZTBlZGExNTc1NjYxYTAwNzIzZjZmM2FkYTMzMTp0OlQ6Tg

Colleen Burt Zahs 248-312-8383 5166 Patrick Rd. West Bloomfield, MI 48322

Colzanurse@yahoo.com

From: Claire Ho
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:01:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Claire L. Ho, DDS
General and Cosmetic Dentistry
8540 S. Sepulveda Blvd. Suite 704
Los Angeles, CA 90045
310. 577.5888

From: Sigalit Ds
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:01:39 PM

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cc: Press, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gali Sirlin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Helena Kraichak
To: karen_mayor@toronto.ca; mayorpoll@rebelmedical.com; jaguar@mac.com; mayorwilson@gmail.com; mayor@shadesmedical.com
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Lamb, Raquel (BOS); Chan,Carol; Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:03:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzo3NDU4ZTI5YzIzNTI1YWE5MDgxOWI0Njk0MmA4NjmNTo3OmU1YTgzZjE0MDg2MTU1MGE2NzhhM2NlOTcxMzk4NWI1NiFmMGZiNTI1Y2U1ZjM0Y2I2MTBiNzAyOS9lMDYbYTBlOTNiYjmeOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ66XVVYsg___.YXAzOnNmZHQvOmE6bzo3NDU4ZTI5YzIzNTI1YWE5MDgxNWI0NjkwMzA4NjmNTo3OmJkZmE2YzE2MTU5OTIxYzg0NDIwOTI1ZWY2MDE1ODU5OGVlYWRhMTQyNThiNTM5NzVkNTI0ZjBlNTAzODpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE5bzo3NDU4ZTI5YzIzMTI1YWE5MDgxNWI0NjkzMzA4NjmNTo3OjNkZDk0YzI3MTU5OTIxYzg0NDIwOTI1ZWY2MDE1ODU5OGVlYWRhMTQyNThiNTM5NzVkNTI0ZjBlNTAzOGRmOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.ani.org/webcast/gu58/statements/nxnmgf030925.html%23:~:text=Tragically%2C%20for%20the%20people%20and,IP%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo3NDU4ZTI5YzIzMTI1YWE5MDgxNWI0NjkzMzA4NjmNTo3OjY0MTM4ZTk2MjdlODNhNDM3NWQ2ZGU1YTcxNDI0ZjhiMDE1NGRmYjQ4OTc4MTBhNmZ2ZjoyODhkNmRlMzM5YWQ2YWY2ZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ehfc/28th_century/button.asp___.YXAzOnNmZHQzOmE6bzo3NDU4ZTI5YzIzMTI1YWE5MDgxNWI0NjkzMDAxOGI2NzNlOjRiNmRjZjc2YTA4ZTY3ZmpkMjA1ZDA1ZDE4NGI5NjdkMDk3ZGI3NmM2YzA0MWQ2MjBkMzZlYzk3MmI0ZjA4OjpmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o.___.YXAzOnNmZHQzOmE6bzo3NDU4ZTI5YzIzMTI1YWE5MDgxNWI0NjkzMzA4NjmNTo3OnU1YWI5YWQ0OTZkYWNkZDUyNzNkOyMzI0NjN2YxMzI0MmY4ZDU1NTmeGQ3ZTI5OGRkZmM1NjVkYWI1MmY4ZDU1NTmeOkY6Tg

Helena, Toronto, ON, 416-417-8717

From: grabeau@icloud.com
To: kelly_mason@potrerohill.com; privacyofficer@concordiamedical.com; press@sfbos.com; marcus@cityofsomerset.com; privacy@potrerohillmed.com
Cc: Calvillo, Angela (BOS); Ramos, Alina (BOS); Lamb, Rachel (MYR); Chen,Kat; Board of Supervisors (BOS); Chatterjee,Joy; privacy.concern@concordia.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer@sen.ca.gov; Kevin.Kish@mail.house.ca.gov
Subject: Very Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:03:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stacey Radinsky

Attachments:

(1) https://url.avanan.click/v2/e0l/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNvcZI0OnOmE6bxowMjU5YzMwMDkwOWExZWRmND0wnZ1Y0OlDgsODg5ZWY3ZDo3OmYzYzMxL0lYzk3YzY0ZTg4MWY0NDk2OjE0OGRmYWZiMGUxNTI5ZjI3YWY4ZjA1NjowOlBQEg
(2) https://url.avanan.click/v2/e0l/___https://www.youtube.com/watch?v=p-Z8i6NVN9g___.YXAzOnNvcZI0OnOmE6bxowMjU5YzMwMDkwOWExZWRmND0wnZ1Y0OlDgsODg5ZWY3ZDo3OmYzMDM5YjgtODA5OS00ZmMtYzM0NS1mNDI0MWQwMmNlOGM2ZTEyZjcyMGYxNDNmMTg4OGE3NDQwMmIy

From: Robin Miller
To: karli_newton@concentra.com; personnel@rothcrmedical.com; press@fmge.com; marcopolom@fmger.com; marcel@rothcrmedical.com
Cc: Cecilia, Asterio (BOS); Epstein, Alisa (BOS); Lane, Daniel (HHS); Cherofsk; Board of Supervisors (BOS); Cloudtrip; senator.warner@senate.ca.gov; governornewsdesk.hanoy@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:03:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Robin Miller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQyOmE6bmo5OTFlYmI5MGFmYjRjNjgzZTA5MDBhZTYxZmVhNmE0MDIwNjgzNjRiZGM0MjVlZWE0MTZhYzgxM2I0MjYxYmMyM2U2MTAxNWFlM2NlNGNhY2M1ZGQ1YWEwZTI0OTBhMmUyYzBlYTYwYzc5ZDpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZJ6iNVUNg___.YXAuOnNmZHQyOmE6bmo5OTFlYmI5MGFmYjRjNjgzZTA5MDBhZTYxZmVhNmE0MDIwNjgzNjRiZGM0MjVlZWE0MTZhYzgxM2I0MjYxYmMyM2U2MTAxNWFlM2NlNGNhY2M1ZGQ1YWEwZTI0OTBhMmUyYzBlYTYwYzc5ZDpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bmo5OTFlYmI5MGFmYjRjNjgzZTA5MDBhZTYxZmVhNmE0MDIwNjgzNjRiZGM0MjVlZWE0MTZhYzgxM2I0MjYxYmMyM2U2MTAxNWFlM2NlNGNhY2M1ZGQ1YWEwZTI0OTBhMmUyYzBlYTYwYzc5ZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bmo5OTFlYmI5MGFmYjRjNjgzZTA5MDBhZTYxZmVhNmE0MDIwOTgyZDMxMGI4ZjJlZWI1ZmY5NmVjN2JkNjUzZDk2ZGJlYmI4MTcyOWUxODVlOGIyZDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkxv9z99vo___.YXAuOnNmZHQyOmE6bmo5OTFlYmI5MGFmYjRjNjgzZTA5MDBhZTYxZmVhNmE0MDIwX2IgaNjRiZmVkZjYwMDYtMmI1Mmo4ZDA1MGRmbHm6JlMWM4YTFkOTU0YjE3MDFmMzcyYzBiZGM1YWU1Nzk1ZmE4YTh6NjAuZDpwOlQ6Tg

Sent from my iPhone

From: Amy Landesberg
To: karen_swanson@concentra.com; customer@cohencentermedical.com; service@mac.com; mac.workforce@bowen.com; enquiries@baptistmedical.com
Cc: Cecilia_Argenti_(D12); Jeanine_Pirro_(D13); Lena_Taylor_(D15); Chairman@; Board of Supervisors_(D1A); COB@nycmc; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:04:32 PM

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cc: Press, City Council

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Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902306__.YXAzOmNmZHQyOmE6bzo4YzA3YzI4ZTdmZGJmOGU5NWI0YTY3MmE2ZGU3MWE5ZTc3OjE0OmZjYjJiOTZlZTY3MWE5ZTc3OjE0OmZjYjJiOTZlZTY3MWE5ZTc3OjE0OmZjYjJiOTZlZTY

From: Karen Rosa
To: kelly_newton@contentcorp.com; privacy@optimumhotel.com; angus@mac.com; marcwatkins@olympic.com; mbryan@electricmetal.com
Cc: Cecilia_Rosetta (BOI); Barbara_Klink (BOI); Lucia_Garcia (BOI); Cheryl.Huff; Board of Supervisors (BOI); @supervisor; jessica.salerno@sanjuan.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.PiterKocsis@mail.ca.gov; kyra.Espanola@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:04:06 PM

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cc: Press, City Council

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAzOnNmZHOvOmFiOjgzemYxYiNoA0NDZmNWY3NTg3ODc1MDM2ZGYxMjE1YzdiYzo0YzoyOGQ4OWI0MjM2NjM0YTY1NDQ0MGNhMGUMDc2ZmE5ODMxOGIyMTFkYzM1NWY3NmEyMTIyYjU2NTUxMGRhNWQ12ZGE4ODhiYTgwOHQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6N0VVNg___.YXAzOnNmZHOvOmFiOjgzemYxYiNoA0NDZmNWY3NTg3ODc1MDM2ZGYxMjE1YzdiYzo0YzoyOGQ4OWI0MjM2NjM0YTY1NDQ0MGNhMGUMDAwYzI0MjZmNzk4N2M5ZmNlZjM2MDc3OGY2YzRkMzcxYzI5NmZlMzg5OTAtNDg5MzVjZGFkYTQwOGQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOjgzemYxYiNoA0NDZmNWY5NTg3ODc1MDM2ZGYxMjE1YzdiYzo0YzoyNmMtMmI5OTA3NDgwZTNkNzZlMzdiZGY3YmQyYWE3NGMwYjdiOWZkMzVjZGZhYzM0YzgxOGJlZTAzMDUxZmZiMGRmOGUxZTYzMTgwYmU0ZTg5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOjgzemYxYiNoA0NDZmNWY5NTg3ODc1MDM2ZGYxMjE1YzdiYzo0YzoxOmRhNGZjZWMtYjk2MWUwOTI4NGZlMmMwMWUzZDAxMmZlMGRmOGUxZTYzMTgwYmU0ZTg5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOjgzemYxYiNoA0NDZmNWY5NTg3ODc1MDM2ZGYxMjE1YzdiYzo0YzozOGU5YWE0YmxjZjRlNGNlNGFmODdmZGIzNTY1MDM5ZmEyMzRlMjE5NmNlZjU5ZmRlZWM5YjA2MWI5ZTRlZDgwOGQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9df9xo___.YXAzOnNmZHQyOmFiOjgzemYxYiNoA0NDZmNWY5NTg3ODc1MDM2ZGYxMjE1YzdiYzo5NjBkMDI0YjgzYjFiOTY4Y2FmOWZkYzM1OTM5ZjVkYmMxNjFkYTM5YzVkYWYxOTIxMmE4ZTI0ZmQzMzg5Tg

From: Denise Robins
To: kaplo_mayors@concentra.com; mayorsoffice@concentra.com; mayor@mayor.com; mayorsoffice@mayor.com; mayor@publicmedical.com
Cc: Castillo, Rosaria (BOS); Barrera, Alisa (BOS); Lamb, Patrick (BOS); Churchhill; Board of Supervisors (BOS); chairman@mayor; senator.adams@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent now!! Very Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:06:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

D Robjnd

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https://www.bbc.com/news/uk-england-london-68902366&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia-Ge-Ge-Ge

From: [redacted]
To: [redacted]
Subject: Urgent: Outside Threat Intelligence Report on Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:07:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Norman King

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902356___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2YjY3YzY4MTI5N2FiN2Y4Nzo3OjRlYjk6YmIxMjQ0NWY2YTI4MTQwMTM4YTQ0Yzk4MTk1ZWM0NjQ1MDJlNTAwOWViMTQ0MjM2ZmOTp0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVV9g___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2YjY3YzY4MTI5N2FiN2Y4Nzo3OjI1ZjE6NWFkMDI2ZGY2YmNlOGU5ODAxZjNkZDc3NjZmZTJhOWFhNjcwMmNmNGYxYzYyNTg0ZWExMjcwZjI4MjQwYTU1YzptOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2YjY3YzY4MTI5N2FiN2Y4Nzo3OmU0YjM0MTU4MmJkYTg0MWUxMGFjNWFkMWFjOTI1YTFlM2I4NjZlNDFjNDBkNzYyZDViM2UxZWEwMTg0MDFhMWE2N2ZkNzp0Ok6Y6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2YjY3YzY4MTI5N2FiN2Y4Nzo3OmI4ZjQ5OTg0MjM2YzNTIyZGYwMjNkNjIyM2I2ZWUyZTg4NGJlM2VjZDA1ZDE4MGExYjI4ODExNDg2MzdkZjBkYTdhZDhkNzp0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2YjY3YzY4MTI5N2FiN2Y4Nzo3OjhkMjY0NjE4OGE5ZjA4MjJlYzY4NZQ3YzE2MzdlYzJjZDNhZjhkZTcxN2M0OTM4ZjU5ZmJkZjE0YjA5NDhkMDg0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrw9d99wo___.YXAuCnNmZHQyOmE6bzo2YWY2MmQ5OGM5N2MxNjk2OmU2MzE6OG4tZWQ0NjBkNGVkYjBjMzc3MTg1NTUzOWNkNjBkMGI5MmIwNDA4MzE0NDM4NWRjYWUxM2VhNDk2OTU1YmYxZDp0Ok6Y6Tg

Norman King

From: Shannon Falkenstein
To: karen_mayer@sanjoseca.gov; eunice@cityofpaloalto.org; peter.cohen@mail.house.gov; margaret.abe-koga@mail.house.gov; evelyn@sunnycreekcentral.com
Cc: Cecilia, Angela (BOS); Ramona, Alisa (BOS); Leila, Danyal (BOS); Chan,Scott; Board of Supervisors (BOS); Cityattorney; gregory.spiegel@sanjoseca.gov; superintendent.harvey@lusdk12.ca.gov; Krista.Pfefferkorn@sen.ca.gov; devin.threadgill@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:11:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

David and Shannon Falkenstein

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58902366___.YXAzOmNmZHQ6OmE0ZmM6ZGI0NzI0ZjA1YmRjZTE0YjY2NTZjMTY4MmU3OmZjYmE6ZjM5MDA5MzA5MzUkNDA3NDA4MmYyNzRiNjN2OnZjZjGZTM1NGQxODdlMjdmOGJkOTgxMzkyYWQ2YWIwYzdjMDM4NTQwODpvcGk9YETg&d=DwMFaQ&c=Vxt0DHwJARRbMeXLSiegSQ&r=Ng1Ka1Ra1Ra1Ra

From: Andrea Sklar
To: kaeli_rowland@comcast.net; susanna@philly-speedboat.com; pegusc@mac.com; pegusadmin@theagis.com; pegusa@galactomedical.com
Cc: Gaitzsk, Angela (BOS); Bennett, Alice (BOS); Lecce, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Governor; senator_warren@warren.ca.gov; assemblymember.honey@assembly.ca.gov; Kelina.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:18:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Andrea Sklar

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59503f66___.YXAzOnNmZH0zOmFiOmNwOTVhMDNkYmRlODNlYzBjZTdkN2FjMGM4MmAxOTEwYTc3OGJlMDU5ZWUwMmIxNWVlOTVlODE0OWI1ZTA2MiO4NjgwMDI0ZTdlZTEzNTY3YmU0M2Q2ZTk2YTU5MTgwOlk6ETg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ty1Ge1Ge1Ge

From: Caroline
To: kelly_reeves@concentra.com; reeves@kellyreevesfirm.com; mkuhn@kuhn.com; mgerwitz@kramer.com; mkeyes@oakcrestmedical.com
Cc: Cabello, Angela (BOS); Bonnick, Nina (BOS); Lamb, Dwight (BOS); ElenaBoyd; Board of Supervisors (BOS); chairperson; director.asimani@concentra.co.gov; assemblymember.harvey@assembly.ca.gov; krista.Pfeffer-kvorc@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:16:14 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Caroline Justen

Attachments:

(1) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/uk-england-london-69902366___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTI0Mzo3OmY0NDc6ZmY1ZTg2NDlYOTM2YWZkNTZiZGFiYTVmMDNiNDYxNzQ3YmEyZmFmOTcxZWMyMDQ3MmEwLWMzBkODA5NGYtYjNiYzgwcCfOE5g
(2) https://url.avanan.click/v2/d1/___https://www.youtube.com/watch?v=g-ZH6NVV9ig___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTI0Mzo3OjI4ZGI5OGEwOTU0MDAtOWRmMjNlMTQxMmQwOWMwZmE5ZmQ2ZmI4NWYwNDkyOTU4MmgwZDFkNTgwOlQ6Tg
(3) https://url.avanan.click/v2/d1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bpeople_vignette___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTI0MzozOmE2ZjQ4MjM2ZjRlNzUxNTIjMzo3OmE2ZjQ4MjM2ZjRlNzUxNTIjMzo3OmE2ZjQ4MjM2ZTEzZDI2ZGE5OWY4OGEyZWE4ZWQwMjcyMTRlMTk5ZDQ3YTQwMjk4NWY1ZWNlZjM3MjY5YTE4ZGYyZWM1MDk3MjJlYTE0MzgwOlQ6Tg
:https://url.avanan.click/v2/d1/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20hos%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTIjMzo3OmU5MGE5NDU3OWFlM2MzODAxMTRlMTE3MWZmZmEyMjE4MzBhZTc4YTkxMGY2M2FjYTQyYTc4ZGYzZWM1MDk3MjJlYTE0MzgwOlQ6Tg
(4) https://url.avanan.click/v2/d1/___https://ovcalon.law.yale.edu/20th_century/human_rights_and_terrorism.asp___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTIjMzo3OjI0YTI0OTM0ZTM0ZjI0ZmU5ZjU2ZTM5ZjI1MzBlZjNmNjI0ZDY2NTYxYzU2NTgwNjIzMzI0ZjY4ZTkxOGE3Zjg0ZGE5Yg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/d1/___https://www.bbc.com/news/articles/c9wkxv9d39co___YXAzOnNmZHJvOmE6bzo1MDVmNzVmMTUyNGUtNmZmN2ZmZiMtMGRlNzUxNTIjMzo3OjNlMWU5OTIyYjI1OGIwYzc2MzAxYjEzOTIyMzhlMzJlMDIzMWYtMDI0MWRmMjhjMDIwYTEtMGYzMWRiMDI0M

From: Iris Schwartz
To: karen_newman@vancouver.ca; mayorsoffice@vancouver.ca; pawan@telus.com; shaneaskin@hotmail.com; mayor@publichealthmedical.com
Cc: Carr, Adriane (BOD); Boparai, Asha (BOD); Kirby-Yung, Sarah (BOD); Dominelli, Lisa; Board of Supervisors (BOS); Chamberlain, Joyce; joyce.zaror@vancouver.ca.gov; councilmember.hardy@vancouver.ca.gov; Kirsty.Pfefferkorn@van.ca.gov; Anna.Zagorski@van.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:18:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

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Sincerely,
Iris Schwartz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA0NTZiNDc3OTpmOjNlNTI6ZDNjZWNlNTA0NTZiNDc3OTphZTpmZmI1YZU5NjI5MzQ2NjMxZTEwZiMyMzAyOGQ1MTI4ZjI5ZDg1MmI0MGJlOTBlZTpmZmI1YzZiZmMyZDpwOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZI6DNVX9o___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA0NTZiNDc3OTpmOjNlNDY2M2I0ODg0NjNmOGE3ODI1Y2Y1ZTpmZmI1YzZiZmMzZmZjdhYzpwOlQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA0NTZiNDc3OTpmOjNlNTI6ZDNjYTg2ZmI5NmM4ZDE3ZmQ4NDYxYTgyMTY1YWIxYTI5NzdmZmE0YThiNzlhMGRhMzM5OTFlMjpwOlQ6ETg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA4NTZiNDc3OmM1YmU6YmQ0NjZmZhcyYzAxOTJmMWRhNjVjMTAyMmM0OTBjZDVlZjYwMzE4NjczOWMyODQ0OGM0NDk2ZjQ0YjZiZmMyZDpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://canadues.lawr.ualr.edu/20th_century/human.asp.___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA4NTZiNDc3OjA5ZTk0MTllNjNlZjI5ZDNhNTE4Yzc1ZDE4NDg4NjgxOHRhNDM4MmIzYWY0ZDUxMDUyMDUzOGE2ZTY4NzE3MDEzZTQ0ZmMyZDpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv3wkxv9df9o.___.YXAzCmNmZHQyOmFiMmM6ZTAyOWVmYzA0MzI1ZTg0ZTZlNjY0NTA4NTZiNDc3OmI5YTA4OTgxZjZlZDI2NzdkNjUEJMTA4OTgwYTk5YTNkNzEwNTA2YmI0YWIwMzI4MWYzY2Uw9mQyYzdkY3BmZiUxYmU3MGUzZTgwOlQ6ETg

Sent from my iPhone

From: leslie baum
To: karla_rawlins@concentra.com; prevent@hollywoodmedical.com; eatwell@mail.com; mayorwilson@lacounty.gov; mayor@thebestmedical.com
Cc: Cacciotti_Angelo_(BOS); Bonnie_Allen_(BOS); Lucia_Mariah_(BOS); Chan@lapd; Board of Supervisors_(BOS); Ghatterjee; senator.wiener@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:18:03 PM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
The Baum family

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOm5pcmZlQzo2MGQwOTBjYjI5ZmY0MjcxZjFlMzM3NWI3MTBhNWYwOWVlMjo3OmE2ZTk5ZGJkZmI0NjE0ZDE2YmJhOWQxYWE5MGI4ZDNlYGo5OGQwOTEyYjVlYzRmNGVmZjgxOGI0M2VlMjRlNDM4MjUzNzgxOGY0Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DG9NVV9g___.YXAzOm5pcmZlQzo2MGQwOTBjYjI5ZmY0MjcxZjFlMzM3NWI3MTBhNWYwOWVlMjo3OmE2ZTk5ZGJkZmI0NjE0ZDE2YmJhOWQxYWE5MGI4ZDNlYGo5OGQwOTEyYjVlYzRmNGVmZjgxOGI0M2VlMjRlNDM4MjUzNzgxOGY0Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-2D&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpc58_statements_israeng030925.htm-25E2-25-80-25Fw-25Bot-25Bgroups-25Band-2D-25E2-25-80-25Ftargeting-25Bof-25Bterrorist-25Battacks___.YXAzOm5pcmZlQzo2MGQwOTBjYjI5ZmY0MjcxZjFlMzM3NWI3MTBhNWYwOWVlMjo3OmE2ZTk5ZGJkZmI0NjE0ZDE2YmJhOWQxYWE5MGI4ZDNlYGo5OGQwOTEyYjVlYzRmNGVmZjgxOGI0M2VlMjRlNDM4MjUzNzgxOGY0Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jawbus.law.yale.edu_20th_century-5Fhamas.asp___.YXAzOm5pcmZlQzo2MGQwOTBjYjI5ZmY0MjcxZjFlMzM3NWI3MTBhNWYwOWVlMjo3OmE2ZTk5ZGJkZmI0NjE0ZDE2YmJhOWQxYWE5MGI4ZDNlYGo5OGQwOTEyYjVlYzRmNGVmZjgxOGI0M2VlMjRlNDM4MjUzNzgxOGY0Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9q80vx_____.YXAzOm5pcmZlQzo2MGQwOTBjYjI5ZmY0MjcxZjFlMzM3NWI3MTBhNWYwOWVlMjo3OiYyYmU5NmNhMjI0ZDg4MTEzN2Q2ZTQzNjdiMzFlMDI4MmeVi70t11ZTQ0MmEzMTZkNzI0ZjI0ZWI0NjNkMTAxM2M5ZjgwOk&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&m=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&s=Ia1Ue1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1Ie1I&e=)

Sent from my iPhone
Leslie Baum

From: Wayne Forman
To: [redacted] [redacted] [redacted]

From: Wayne Forman
To: [redacted]
Cc: [redacted]
Subject: Urgent: Disable Anti-Semitic Terror Symbol by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:19:38 PM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjI4Y2M6YmYxYjJmZjIzYWZhNWY1Y2JjZGM0MDYyMzg4YjNiY2EyYzhhNDA3YjgwZWFlYjZlYWVjODY4NjExM2VmODgyMDg0OkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36iOVVYg;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjcwODM0ZTg4NZEzODk1OTE4ZjJkNjgyN2IzOGNjZGNiMzk4MjcwYmZmNWM0MDFmOTIyMzM2ZjVjA2MGRlYWY4ZTExMDk4N2U0Y2JmMzM1MjJiNGM5YjQ4ODQ0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjhiNjI0NTRlYzQ3YjBlNzNGUzNTdmODk4MGQxODdkMjFmMDI2YjA2MGRlYWY4ZTExMDk4N2U0Y2JmMzM1MjJiNGM5YjQ4ODQ0OkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58/statements/iseaug050925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20used,19%2C500%20women%20Palestinian%20terrorist%20attacks;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjAzOTI1OGQxZTI1YWYzN2IyOTE3NjI0YjE1NDc4MmE0NzdmN2ZkNjZlZjmZWZkOTdmYzg0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjY4M2U6NjgxNjFjOGJiNWY1YjYyMTk0M2I0YjQxMzVlZTYzNTM4MmAxMjIwZTk3MDM4MzMwNWRjYjA1MTFhYjI5NTNhNDg0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w4cxv9d99vo;___YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OjMyMzA6M2JiYmE0ZTgzMTkwZTI1YTBkZDZmZTk0MjZiNGZkZWMxOWQ5MDQxZDgwMDMzNjEyNDk0OWYxMjc3MDhoODY1Mzp0OkY6Tg

DIF-GG, LLC
DIF GLOBAL GROUP, INC
DIFGG INSURANCE SERVICES (CA)
Insurance Brokers and Advisors - We Listen

Thank You,
Respectfully Yours,
Wayne (Jiní) I. Forman, CEO and Pres.
(MS in Taxation)
DIF Global Group, Inc.
DIFGG Insurance Services (CA)
Insurance Brokers and Advisors
430 Park Ave., 19th Floor, New York NY 10022
NY License bfi-1134314
California License 6008082
Florida License L 117670
(NY) ▪ t. 1 212 813 4649 X 801
(DD) ▪ t. 1 917 384 9925 X 801
(FL) ▪ t. 305 564 1300 X 801
(CA) ▪ t. 424 565 7400 X 801
(TX) ▪ t. 1 512 503 0710 X 801
(m) ▪ t. 1 917 731 2385
(m) ▪ t. 1 954 203 5310
https://url.avanan.click/v2/r01/___WWW.DIF-GG.COM___.YXAuOnNmZHQyOmE6bzo2YzAzZjVjZTEwNTNiY2FiZDA1MWZjOGY3ZTMxZDBkOTo3OmQ3NjI0MjZlOGNlYTc5OTMwYjI0YTcyNGZmODAxMmQ4NWE5NTJhZGIzZWQ2ZjgzY2Y2MzNTVmNjU1NZZmYmFyYjAxNTI3Yjg0OkY6Tg
New York – London

Multi States Licensed
ALWAYS READ THE EXCLUSIONS IN YOUR POLICY AND UNDERSTAND THEM.
Any Changes to your policy cannot be done via voice mail, you must send an email.
Claims should be reported in detail to: info@dif-gg.com or directly to the insurance company.
Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.
No part of this e-mail or its contents is intended to provide tax, financial or legal advice. Any statements referring to these areas are to be considered opinion only. All recipients are encouraged to take independent tax, financial or legal advice from duly regulated sources.
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From: Jessica Mirsky
To: karen_vaughn@concentra.com; concentra@hotlinemedical.com; jobs@cfmg.com; mayorwilson@hotmail.com; mayor@thatscremedical.com
Cc: Carrillo, Antonio (BOS); Jiménez, Alexa (BOS); Lacey, Hannah (BOS); Chan(City Hall); Board of Supervisors (BOS); Countryclerk; senator.padilla@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:22:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jessica Mirsky

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68903166__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktmNDUwNmJlMjY0YjlkNGImnT0tUHMuaHYmtQGTpwOkYiTg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-Z-I6iNVJ0g__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktmNDUwNmJlMjY0YjlkNGImnT0tUHMuaHYmtQGTpwOkYiTg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktMmNlNmQ1YmE3MTExNGU5NjA4ZDI5ZDZkNzVlZjZlYzI1MjQxMzE5MjM2ZTBlNzRkOWEyYjBlMDk2OEkyNGJjZTpwOkYiTg
(4) https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,9%2C000%20separate%20Palestinian%20terrorist%20attacks.__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktMmNlNmQ1YmE3MTExNGU5NjA4ZDI5ZDZkNzVlZjZlYzI1MjQxMzE5MjM2ZTBlNzRkOWEyYjBlMDk2OEkyNGJjZTpwOkYiTg
(5) https://urldefense.com/v3/__https://zeolites.law.yale.edu/20th_century-human-rights-violations-committed-against-jews__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktMmNlNmQ1YmE3MTExNGU5NjA4ZDI5ZDZkNzVlZjZlYzI1MjQxMzE5MjM2ZTBlNzRkOWEyYjBlMDk2OEkyNGJjZTpwOkYiTg
(6) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9k4xw9d99vo__;!!XKAnOm9mZHOzOmFi!bxwzMTgvOHkwMzgyZTE5NTAyOGQ3MDhhNTcxNjk3ODY0YzAxMjAzZTg5NDQ1NmI0NjU1OWI2ZGmU2OTWUlNGOxYWYtMGM0ZjktMmNlNmQ1YmE3MTExNGU5NjA4ZDI5ZDZkNzVlZjZlYzI1MjQxMzE5MjM2ZTBlNzRkOWEyYjBlMDk2OEkyNGJjZTpwOkYiTg

From: Aviva Bonner
To: karen_mayer@concentra.com; mayer.ellis@concentramedical.com; mayer@mac.com; mayerwilson@hotmail.com; mayor@lovetoconcentramedical.com
Cc: Carrillo, Angela (BOS); Kemkha, Alina (BOS); Leslie, Dalmat (BOS); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov.org; prosecutor.adams@sfgov.org; property.owner@sfgov.org; property.owner@sfgov.org; Kristin.Pfeffer@sen.ca.gov; Aviva.Bonner@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:24:20 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Aviva Bonner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f66___.YXAxOnNmZHOwOmE6bmpNTUxNWE3YTZiYjNjMTEyZjVwMGNkNGFiMGUwYmM0YjoxOjM0ZmNhMjVTFkOTo5NmM0YTAxYmU0ZDI0ZDk2ZS1kNGVmTlRmOmEwMDNlOEz6ozSOTZkZmYUmU3MzRiN2VkMzNWRmOTpwOlOE5Tg
(2) https://url.avanan.click/v2/r01/___https://www.voanhiga.com/watch/b-vg-z/R6DUVC9g___.YXAxOnNmZHOwOmE6bmpNTUxNWE3YTZiYjNjMTEyZjVwMGNkNGFiMGUwYmM0YjoxOjM4ZmNiMjkzOmE6MTBjZDk2NjVmOTY0NjBkMGJlZDk3NjZmOTY0NjBkMGJlZDk3NjZmOTY0NjBkMGJlZDk3NjZ

From: [Vincent, Hitch]
To: kaiser_permanente@concentra.com; customer@workconnect1st.com; patient@mac-group.com; patientrelations@kpchr.org; privacy@workconnect1st.com
Cc: [Jacobs, Angela (BOS)](mailto:Angela.Jacobs@boston.gov); [Santana, Alicia (BOS)](mailto:Alicia.Santana@boston.gov); [Lane, Daniel (BOS)](mailto:Daniel.Lane@boston.gov); CityClerk@; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); [Citizens Info](mailto:Citizens.Info@); jeanaie.adonis@concentra.com; property@cambridgeredevelopment.org; Kristin.Pfaffenbach@sanjoseca.gov; Anna.Estevez@sanjoseca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:34:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bzo3NmZlYTU4YzcxOGJkMGZlNzRjMjkxOTQ1MWNhYjlkMTc3OTg4ZjA5YjVjN2ZmNzkwZTBkYTdmZTQxYTZjMC1hMTQ4MDAyYjU3YTNkMjI0YTBlNWNkNTU5NTgwOGY6Yzo6Y2g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIiNVVNg___.YXAzOnNmZHQwOmE6bzo3NmZlYTU4YzcxOGJkMGZlNzRjMjkxOTQ1MWNhYjlkMTc3OTg4ZjA5YjVjN2ZmNzkwZTBkYTdmZTQxYTZjMC1hMTQ4MDAyYjU3YTNkMjI0YTBlNWNkNTU5NTgwOGY6Yzo6Y2g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoxJNmZlYTU4YzcxOGJkMGZlNzRjMjkyOTQ2MWNkYjJkMTc3OTg4ZjA5YjVjN2ZmNzkwZTBkYTdmZTQxYTc1ZM2NkZWQwOTBhMTQ4MGIxZTFiMGE5NmEwNDgwOWY1ZmI4ZTFlMGE5NmEwNDgwOWY1ZjM4ZWNlYTUyNTA2MmE0NzE2OTE5ZGRlN2Q3ZjQ3MzM2RhNWVjZWY1ZjMxMmqwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo3NmZlYTU4YzcxOGJkMGZlNzRjMjkyOTQ1MWNhYjlkMTc3OTg4ZjA5YjVjN2ZmNzkwZTBkYTdmZTQxYTc3MDMwZjNjNjA2YTE3OTk0MzcwNTk5MDYyNTA2MmE0NzE2OTE5ZGRlN2Q3ZjQ3MzM2RhNWVjZWY1ZjMxMmqwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo3NmZlYTU4YzcxOGJkMGZlNzRjMjkyOTQ1MWNhYjlkMTc3OTg4ZjA5YjVjNzJkMzI4NmRmYTg3ODExMDE4ZjE5Y2VjMzI4NDE4ZjM4ZTE4Mz

From: G Shenhar
To: karen_newton@concentra.com; customcare@pantscrewdriver.com; amazon-fitness.com; empowerdirect@hotmail.com; enjoycare@pantscrewdriver.com
Cc: Cataldo, Angelia (BOS); Espinoza, Alina (BOS); Leslie, Hannah (BOS); Chan-Hoselton; Brandt-Vaughan, Alicia (BOS); Chaudhary; jessica.adams@boston.co.gov; assemblymember.haney@assembly.ca.gov; kristin.riffe@concentra.com; ayana.thompson@mail.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:26:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely, G Shenhar

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OmRlOWY6MjUxNDA1ZidkNmI1MTAzNTc0YTlhMmNmNzlhNGE2ZjExMmQ5NzMxNjY3ZDhiOGU3NTI0MmFkMTgwOk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OjE5ZTQ1MDk4ZjBlZGY4MmM0ZjA4OWZjZGZkNGYmEzNDdlNDRkOTIxYzBlZGZkNGZjY0ZjZhZMxMmowOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OmRlNDM6NWIxNGVjM2U2NGVmMzQ1NGU5YmYwOTVjMGFkMzk0NzUyMzViYlNGZiMzk0OmRoUxMzVlODUxMTM1MDBkODZiYjmMjMyNWViODVjZDA4MDgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ofsrael,19%2C000%20separate%20terrorist%20attacks.+___.YXAzOnNmZHQyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OjdjMjNWNmM5ZDM1NGU5YmYyZjcyMzY5NDA4YTBjZmI4MmE4MmE1NjmwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHJyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OjIzNTY4MTIwZDBkYjU4OTVlYTBkMzQ2MTMxNmY5MmY3NjZlZmVmZmE4MmEtMWY5YmY1ZEwwZWUtMWE1YTBlOTMtNzNlMGZmMzE4MmEtMzY1N2E1NmFkZDMxNjgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv5k89no___.YXAzOnNmZHQyOmE6bzoxNjI3YzU0NDImNTkxZjRmMTkxMDZlMGE1NzY0ODBkZTo3OjVlZmU5ZGZlM2MyYmI4NTYwMjM2ZDA0MGIwMzk4ZjkxMjE4YWMtMjMyNTI1NThiMjM1ZDA0MGWMzZlKwMGE4YWMtMzNmowOkY6Tg

Sent from my iPhone

From: Kareem Abduljabbar
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:26:27 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: lpeterson@icloud.com
To: karen_newton@concentra.com; compliance@patientmedical.com; pmoore@mac.com; mayorpalmer@voyager.com; mayor@palermedical.com
Cc: Calcutta, Amanda (BOS); Epstein, Alice (BOS); Lane, Hannah (BOS); Chairperson; Board of Supervisors (BOS); Countryclerk; senator_wiener@wiener.ca.gov; speakerhumphrey.hoang@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:36:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZR6NVV7hg___.YXAzCmNmZHQyOmE6bmo2ZDQxY2Y0MDIzZjNiZWEwOGQ4MTVkYzFlODllMDk:1MTo3OkE0SmpfZTY6MDUzY2E5Yzo1ZTU3ZGQzODOxZDk5ZGVwMjZlZTU0ZTZmYWM0MDkzNzZlZTU0ZTZmYWM0MDkzNzZlZTU0ZTZmYWM0MDkzNzZlZTU0ZTZmYWM0MDkzNzo1OmFmOlQ6ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzCmNmZHQyOmE6bmo2ZDQxY2Y0MDIzZjNiZWEwOGQ4MTVkYzFlODllMDk:1MTo3OmI2OTgiZmRhNDc5ZGI2NjI4ZjcwZjk0YzNjMGRmMjhjMjAwZjZiMGE0ZDQ3NmY4ZTI5M2Q5NjI0MWI5ZDIyNWRjNDpwOlQ6ITg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCmNmZHQyOmE6bmo2ZDQxY2Y0MDIzZjNiZWEwOGQ4MTVkYzFlOGIlMDk:1MTo3OjIyMDA6NWI1OWQ3ZWM1M2Q1NDFiMjk0NjA4ZWVmOTg5ZWE4NjkxNGZkMTI4M2U1ODA4ZTFiM2Q5NjI0MWI5ZDIyNWRjNDpwOlQ6ITg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZHQyOmE6bmo2ZDQxY2Y0MDIzZjNiZWEwOGQ4MTVkYzFlOGIlMDk:1MTo3OmFmYzZkZjg3YzI0MzE0NjA5ZjQzNjY4MzE0NjA5ZjQzNjY4MzE0NjA5ZjQzNjY4

From: mshermanjd2@icloud.com
To: karin_meyers@oregonmp.com; nurserie@bellevuemedical.com; pmeyer@mac.com; mayorwilson@oregon.com; mayor@charlestonmedical.com
Cc: Carlotta_Angela (BOS); Jemima_Alba (BOS); Leila_Daniel (BOS); Cleveland@; Board of Supervisors (BOS); Clarkhimmy; jessica.salmon@oregon.ca.gov; powerlunamother.honey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Rosenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:27:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mel Sherman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAxOm5mZHQwOmE6bmpkODUxMGFiMWZmYTM1YmYxOjI0ZjhmZmY3NDI4YjI4MTBkNDo2OmFxNTM0NWQ4MWVkOWJkMWVjOWJkNDI3MzgwMjVlNzA5ZTI0NmFmNjY0NmU2ZDk5NTk3NDk5ZmU5MGFkMWMxMjA5YWVkOGU1ZTk1YTY1YjhiZDAwZTc4ZTA3MDgwOlQ6STg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQyOmE6bnpkODUyMGFiMWZmYTM1YmYxOjI0ZjhmZmY3NDI4YjI4MTBkNDo3OmNlNjk0MzI5ZTMzOGE1M2ljMmY1YmMzOjlMGY5YTNlZlk4wMzdiYTFmMzA5YWVkOGUxOTk1YTY1YjhiZDAwZTc4ZTA3MDgwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20second,19%2C000%20people%2Dmost,19%2C000%20unprecedented%20Palestinian%20terrorist%20attacks.___.YXAxOm5mZHQyOmE6bnpkODUyOmFiMWZmYTM1YmYxOjI0ZjhmZmY3NDI4YjI4MTBkNDo3OjZkMTk4NDc3OGZlMTk0NmY5NjVlNTQ2ZDBlMzQ0ZjhmNWViNWQ2ZDdlYTU0M2ZiNTk3NDk5ZmE0NjI1NTUxYjgyMTRkMDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://arcolaw.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQyOmE6bnpkODUyOmFiMWZmYTM1YmYxOjI0ZjhmZmY3NDI4YjI4MTBkNDo3OmE0ZGY5ZGE5ZWI1NTRlMjdlYzQ1YWZkNDE4NjJmOWI0NWNhZmM4ZDBmNGU1NDk4MTNjMDE0MjBjOEpmOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c5vpkxv9d99o___.YXAxOm5mZHQyOmE6bnpkODUxMGFiMWZmYTM1YmYxOjI0ZjhmZmY3NDI4YjI4MTBkNDo3OjdlNzQ4OGYwNjMzNjY4YzE4MzU1NjRlNGEzZTBkZDI0ZTI0NDM5ZWVsOGVkOjxNDc0ZTUzY2EtZTUxZmU5MzFkMTEwY2I5MTAwOlQ6STg

-Mel Sherman
Sent from my iPhone

From: Ronit Glickman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:27:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ronit Glickman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAzOnNmZHQyOmE0bzpkZjFjYzZmMWI3MTMwODQyZjBkODYyMGM1YTBmMDY3ZDo3OjE1M2I6ODA1Mjg6YWFjNjY3NDE5ZGNlMTMxN

From: Judit and Arieh Berkowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:29:27 PM

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Arieh Berkowitz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andrew Eisen
To: kwok_wagner@concentra.mail; wagnerpaul@petrowmedical.com; jmayer@hmpr.com; mayerpaul4mp@hotmail.com; mayrafa@bellecmedical.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(stat); Board of Supervisors (BOS); Chan@chinyc; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Eisen@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:29:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Andrew Eisen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAxOmNmZ3IQcyOmE6kwcdOWQgCODM4YTE5YTY3MGI4YTFhNzE3MDI0NzY4OjkwNTo2OjA5ZTA4NjE2MDE0NTYyNzNjMWZkZWNjMWZkZWNjMWZkZW

From: Jack Forman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Hateful Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:30:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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I await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jack Forman
jackforman@sbcglobal.net

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Tobah Farkas
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:30:17 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tammie Farkas

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Paula Mantell
To: karen_mcatee@concentra.com; concentra@cybersecurityfirst.com; privacy@hipaa.com; privacyofficer@cvspharmacy.com; privacy@patientcrowdstar.com
Cc: Carrillo, Augusta (BOS); Jennings, Alicia (BOS); Leslie, Hannah (BOS); Chan(staff), Board of Supervisors (BOS); Chan@sfgov; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:31:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Paula Mantell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjE5YTY5NjcfQAcN2M6NwBkNDMxMjk3M2NjZWE1ZDgzZWY5ZGE5NmJlY1AxODMxOWI0YmE5MzUzOjUwMDQ1YWNlZWQzOTU0NzQ3ZTg4Y2NlZGIwOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iSiVVY&g___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjE5YTY5NjcfQAcN2M6NwBkNDMxMjk3M2NjZWE1ZDgzZWY5ZGE5NmJlY1AxODMxOWI0YmE5MzUzOjUwMDQ1YWNlZWQzOTU0NzQ3ZTg4Y2NlZGIwOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjE5YTY5NjcfQAcN2M6NwBkNDMxMjk3M2NjZWE1ZDgzZWY5ZGE5NmJlY1AxODMxOWI0YmE5MzUzOjUwMDQ1YWNlZWQzOTU0NzQ3ZTg4Y2NlZGIwOTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjE5YTY5NjcfQAcN2M6NwBkNDMxMjk3M2NjZWE1ZDgzZWY5ZGE5NmJlY1AxODMxOWI0YmE5MzUzOjUwMDQ1YWNlZWQzOTU0NzQ3ZTg4Y2NlZGIwOTg
(5) https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjE5YTY5NjkfQAcN2M6NwBkNDMxMjk3M2NjZWE1ZDgzZWY5ZGE5NmJlY1AxODMxOWI0YmE5MzUzOjUwMDQ1YWNlZWQzOTU0NzQ3ZTg4Y2NlZGIwOTg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvc9d99o.___.YXAzOmNmZHQvOmE6bzowZTBmOGI3NTZhMGI5YmRmNzFlMzM2M2JlZTY1OjIzOEAzN2U6OjY2MDMzc0MjE4Y2I0MTg1NzAwYmEwZTBhOGMzOWVlNWU4Y2M4ZjU2Mzc0MTBlN2NlZGIwOTcxZjmwOlO3Eg

Sent from my iPhone

From: Hannah Millicevsky
To: karen_newman@concentra.com; rosenzo@phillymedical.com; pmoore@mac.com; marywalkow@hotmail.com; mtaylor@patientmedical.com
Cc: Cecilia_Kolarik (BOS); Jessica_Ellis (BOS); Leila_Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Quatrocomo; jacopo.zanoli@pressto.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Peffer4con@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: The Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 4:32:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provo, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalid, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Hannah Millicevsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f3f66____YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OmI0MTE6MmE4NjI0OWU0MGE4MzA5YmFmZGE4YjE4YjA3ZDg5NmA5YjNlZjo5OTozOjk5YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3HiNVV9g____YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OmZlMmE0MWMzZTo2MzExYzA5NzE5NDc5ZGI2NzU0MzI3ZDI2MzI1ZTBkMTBlOTI5NjpmcOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cjgoogle_vignette____YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OjcSNjRVjk5NDI4YzgxZjAzNWEwZTRiYjc2YzNmNzBiMDk3NDU1NGRiMWE3ZWE2YjcwYzY4NzQ5ZmM1YmJhN2YsOTBiMjgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wheneare%20Palestinian%20terrorist%20attacks,___YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OmY5NGU3MGUzNDA1ZDE0NTVlZjo3OmY5NzmBiNTVlMGJhMzMDk4OWUyMDk4YmI5NzmBiNTVlMGJhMzMDk4OWUyMDk4YTmEND5jNjI5YjM1MzU5OGZkZDc5NGI4OTlkMzk4YjgyMjUwM2FhZTJmNTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://cavalier.law.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OjliNWE0MDAwNGQxODgzN2FiYzkwMWJmNzgyNzFiYjM5MDE4NDY3ZDE5MmE4OTgyZTBkNDE0MTgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cdwkxv9d99xo____YXAzOnNmZHQsOmFiOmoyMzA3OTE0OGY3MjY5NGU3MGUzNDA1ZDE0NTVlZjo3OmY3ODU0ZTI0NjlxYWI2OTI1MWUyYTBiZmMyZWI1NDQzZGVjN2NhOTI3NTczNjowOkY6Tg

Sent from my iPhone

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional on Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:35:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jostify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African Americans, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Brad Abramson, D.O.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OmJyOlQ6NjgyYzM1MzFjNmYzOTg0NmU2NWYxMzIlY2NiNDk2ZGFmODZkOTY5NGE5MDViNDBjOTZmaYTFmNDNjOGMwOTNjNTp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OjEyNjA6ODI0ZWY2ZGZiMmQjNjE3MjdjMjkzMGUwZWY1MjQ5YWY4OTkzNDE2OTg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OmE2ZTM0NmQ1NTk4MWY1NGRkZmQ2YWY3ZjY1YWVlOk5lZjkzOWY2NzM0YZQlOjEmI1NjEsOGZjOWM5ZThjYmJhMmVjNWVkOTp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsp/58/statements/unsmsgd309f25.htm%253~:text=Tragically%20%25%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OjI4ZmY5NGE2NTk4NTg0MjA3ZTMxOTQzODNkZmZhNDMwNDU3YTFkYjM5YTY5NGJiMGY4ODg4ZDhmOWQwOTRmYzFkOTk3ZTp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OmJmZjU2MGZlMjE3MDNmYkNTlkNWE5MDExNDkwYmMwNTlgMGZkOGNwOTk5ZmYwNjY4NTY3OGVmOTc1MjE5ZTBkMzk1MzpjOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vkrcv8d9lvo___.YXAzOnNmZHQyOmE6bzpmM2I0ZTFjNTlmNjE4MzZhNzZmODUzMZZhMzJiZDVmMTc3OmIxNTc6NzY1ZGQwNTQ1MGQ1ZWZlNGI4MjNjOWQ5MWFlZGFlZmE0MzJmOTQ4ZWE2NzQ1YjI1YTUwMGVkY2JhMGJmMmcwZTpOlQ6Tg

From: stacdis2@icloud.com
To: kate_mayor@ppcity.com; mayorcouncil@ppcitymailbox.com; pmayor@mail.com; pmayorofficial@google.com; pmayor@safecitymedical.com
Cc: Cabello, Angela (BOS); Bennick, Alex (BOS); Lacey, Daniel (MYR); Chen@all; Board of Supervisors (BOS); Chatelain@sf; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:34:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Ppwa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S Distell

Attachments:

(1) https://url.avanan.click/v2/r01/___https://scow.hbc.com/menswish-england-freedom-689803766___.YXAzCnNmeZHQaCmFEIaxeyJZFIBsOlwYiMjRiNWM1MmI1NzAtMjZlLTQwMS1YjRlZTk1MzI1N2NkXzAwMDAyMDAwMTc5ZmY5Ty5ZbXBMdpRzTlyAMcJkMmEwOTAyZDc3OmMxNTQ0MmM0NTQ0MmM0NTQ0MmM0N

From: Aaron English
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:34:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.

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Sincerely,
Aaron English

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Marcel Katz
To: [redacted]
Cc: [redacted]
Subject: Urgent Concerns About Concentra Medical Center Hosting Employee Who Supports Hamas
Date: Tuesday, January 28, 2025 6:35:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Marcel Katz
Rockville, Maryland

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQyOmE6bmxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OmJhM2M6ODNhZmVlMTNmNzBiZTExZjNmY2UxZDZiYWFiZDg1OWE4NDI1YWQ2NTBhMZYxZDEzOWE2YmU5OTFmMDQwMzA2Yjp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6i3NVVNg___.YXAxOmNmZHQyOmE6bnxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OjY2NTc6YjQ3YTA0MmAzMDIlMDNyNjFiNjA2OWFkMGE4YTU0YmZjNDhhNWViYzo0NTY5YzQ2MWI4ZjU3MWY1ZjFmNTYwYTpt0lQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bnxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OmQ2ZjU6OWU2YZM1NjdiYWM1OGYyZTQwZjk4YzQ3NGQ2YTY5NGE5Mmk1NTg5OGYxOTc2YTcxZDU3NGViNjJlZTEwYWY3Y2M5NTQ3M2E4YTp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsr58/statements/isramg020925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C300%2Dseparate%20Palestinian%20intensive%20intensive___.YXAxOmNmZHQyOmE6bnxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OjJjYTQ6ODc5YjgwOTdkY2M5ZmIyYzRlYzAtMmIxNmFiYzRlYjQwYzQ2MjQwODUxODU2YTJjZTEwYWY3Y2M5NTQ3M2E4YTp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQyOmE6bnxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OjIwY2I6NGVzZWRkYjIwZDNlZDZlZDEzYmYxNmhoMDVlYzNjYjRhMzQ3YzU0YTp0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvvfkf09o___.YXAxOmNmZHQyOmE6bnxyYjpcMjBtMTNiODFlMjUyNjUxODU5OWRhMTI0YjZhOTc3OjFkNTc6MzkzNTFmMmU4NDMxYzJlZjNjAwZjg0NjA2NzE4MGYxOGQyNDg4ZDI5OWVmMzhmYjBiYjNlMzFiMzczYjkwMDp0OlQ6Tg

From: clinton42@icloud.com
To: karin_reuter@concentra.com; reuterm@baltimoremedical.com; pmaurer@mac.com; mmcwilliam@comcast.com; pmaurer@balticmedical.com
Cc: Cabello, Angela (BOS); Jiménez, Abby (BOS); Leon, Daniel (BOS); Overland@; Board of Supervisors (BOS); Chan@chinsf.org; jessica.calonico@concentra.ca.gov; powerlunamother.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Healthcare provider or terror supporter?
Date: Tuesday, January 28, 2025 6:37:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68882366___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOTVlMmY3YjBlNTc5NjdlNWFlMmY3OTgwOGE1YmY1YjZlNzE4MTZmMzg5OGMwYWFmMDk5NjM5NDc2ZTJwcOlQjETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9BZNVY0g___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOTVlMmY3YjBlNTc5NjdlNWFlMmY3OTgwOGE1YmY1YjZlNzE4MTZmMzg5OGMwYWFmMDk5NjM5NDc2ZTJwcOlQjETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOTVlMmY3YjBlNTc5NjdlNWFlMmY3OTgwOGE1YmY1YjZlNzE4MTZmMzg5OGMwYWFmMDk5NjM5NDc2ZTJwcOlQjETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2C%20for%20the%20second,19%2C000%20wounded%2Dand,19%2C000%20unreported%20Palestinian%20terrorist%20attacks.___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOTVlMmY3YjBlNTc5NjdlNWFlMmY3OTgwOGE1YmY1YjZlNzE4MTZmMzg5OGMwYWFmMDk5NjM5NDc2ZTJwcOlQjETg
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/20th_century/hamas.asp___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOGQxZjY2N2E4MTZmMmIxZjZmY4YWJmOjBmOGJkOGJkOWI1ZjI1NzNlNzg1NTI1NzNlNzg1NTZiZmQ4ZjNiMDQ0ZjI5YzmBiNGFmY2QxYmFiOTIwYjg3M2NmOGQ0MjM3YjVwZWY3MjcwYmI1YjgwOlQjETg
(5) Michael Starr, "'October 7' is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAxOm5mZHQwOmE6bzpmMDE3OTM2MmIxNzU3ZmY4YWJmOjBmOTZlNzE4MTZmMzg5OGMwYWFmMDk5NjM5NDc2ZTJwcOlQjETg

Samuel Hammer
Associate Professor
Boston University

From: Esther Krasitz
To: karen_meyers@concentra.com; ryanreid@phelpsmedical.com; steven@mac.com; maryvankley@comcast.com; smarvin@phelpsmedical.com
Cc: Carullo, Angela (BOS); Ipintong, Alina (BOS); Leite, Daniel (BOS); Chan Kim; Board of Supervisors (BOS); Chan Kim; jeremy.adams@sonoma-ca.gov; assemblymember.bennett@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:38:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Esther Amini

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQyOmE6bzpmM2I4MzgxMGYxNjIyYmQxNDFkMmU1MmEzZTU2MmQ0ZGIzOjI0MjcyMDQ0ZTRhYjc1MmQxMzk2NmU4MDM2YzNkNDA3NGVlODE0OTY0YjI0NjNlYzI1MTBjNWY4MmMxZGQ0OWVhMTc5MmVkYzJmMDY0YjRlYTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6ODUVYg___.YXAzOnNmZHQyOmE6bzpmM2I4MzgxMGYxNjIyYmQxNDFkMmU1MmEzZTU2MmQ0ZGIzOjI4MjI4MjY4ZTI4ZTRkMzVlMDU3MTU2OTI2ZWNlNDk2ZTY1ZWNlZjI0MjE4MjY4MzM2ZjQ2ZjI4MjI4MjY4ZTI4ZTRkMzVlMDU3MTU2OTI2

From: Rebecca
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:39:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rebecca De

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Blair Fingerhut
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Curb your anti-Semitism Potrero Hill Concentra!
Date: Tuesday, January 28, 2025 6:42:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Blair Fingerhut

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Ruth Friedberg
To: keith_rosenn@concentra.com; cameron@rohrmedical.com; pmcneil@mac.com; marycostello@mcpsnet.com; marycostello@sterlingmedical.com
Cc: Carrillo, Amanda (BOS); Jennings, Alisa (BOS); Lantz, Daniel (BOS); Chen,Matt; Board of Supervisors (BOS); Clerk,Attorney; senator.padilla@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:42:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Rut fried

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODBmY2I0NjZiYTQ5YTllYzEyYTo3OjE3NDA4NTY5OWFkNjFmOTBkNWE5NDA2NzNlN2U3MDIwYWNhNzo5TDRhN0I0ZSNDQzNiN2I5Njc2Y2E3NjI4OTI5mZDBmNTZmYTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZ6ONVVNg___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODBmY2I0NjZiYTQ5YTllYzEyYTo3OjUzNDBlMzBhODUxZjY1YTAxODgwNjU5MDM1ZTY2OWI3MDkzNDM0MDU2M3ZjFiGV1YTGGMDFlNzgwNzI5NmwzOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODBmY2I0NjZiYTQ5YTllYzEyYTo3OjU3YTQ5YTllYzEyYTo3OjE3NDA4NTY5OWFkNjUwZDAxMjZhNmRkODQyYmNjYTI4NTY1YWVjMjUyNGEzNTQxNTlhN2I2OWNmZDBiYTdiZGZhM2RlZjMxYzdlOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israemg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODIwYzI3OjE3YTE0ZjAyYmM2MmRmNWM2YTIxNDg2ZmNmZjk1ZjYzZGJkMjU4YzhhZjAyZDMzNWNjZjJmZDg4OGU2MWFkYzcyYTBlNjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.vale.edu/20th_century/human.asp___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODBmY2I0NjZiYTQ5YTllYzEyYTo3OmZlNzVjZmJiMTU4Nzc5ZjdmZmUyYjAxOTk4OWU1YzI3MmI5OTMxN2Q4YjZlMTU4Nzc5ZjZiYzZGJkMjU4YzczOTZiZjY1ZmQwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxv9d99wo___.YXAxOmNmZHQyOmE6bzplY2ZmMzQ5ZDI3ZmZhODBmY2I0NjZiYTQ5YTllYzEyYTo3OjhkN2QxMTNkNDYxMTZmZDY4MmIyYTI0MWVmMTI2ODZkYjg2NjcyOTg5NDc0ODYxMWOwZWMxNmVjZWRmNTgwOkY6Tg

Sent from my iPhone

From: anat hanono
To: kate_rowland@concentra.com; suzanne@philly.newsfeed.com; pwcox@mac.com; pwcoxeditor@theopen.com; pcox@safecrimedefense.com
Cc: Gauthier, Angela (BOS); Bennick, Alisa (BOS); Lecce, Hannah (BOS); Chen@phl; Board of Supervisors (BOS); Shapiro@mac; jennifer.adrien@phoenix.co.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@mail.co.gov; Krista.Espinoza@mail.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:44:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2N0OjZDIyYTNlOThlYzo3OmQyYTM0YzI4ZjY5MzI5NDY5ZjA1MGYzMmI0ZWE4ZDZkMmIxYmU5NjdkNmNiMDgwcOlOlSTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66fiO3Y8w___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2N0OjZDIyYTNlOThlYzo3OmQyYTM0YzI4ZjY5MzI5NDY5ZjA1MGYzMmI0ZWE4ZDZkMmIxYmU5NjdkNmNiMDEwZDBlYmNkMWVmYzVjODY0ONjc1ZWM4YzIwNWQ1ZTc4OTBkOWExNjpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pni-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2NWVjZDFiYTNlOThlYjo3OjdmMTQ0ODNlMjEzYWVjZDdiMDIwNGQzZWYxMjllMDEwZDBlYmNkMWVmYzVjODY0ONjc1ZWM4YzIwNWQ1ZTc4OTBkOWExNjpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/swfe.net/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2NWVjZDFiYTNlOThlYjo3OmEzZDQ0NjA3ZGIxmMGY0YWYwMjg1ZDg2MmUtNzNmZjM4MWY3M2YyZiI5MDUyOTIzMmFmMDIyODhmNjA4NDcxMTQ2OTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2N0OjZDIyYTNlOTMzOmZlOTY5YzI0NzY0NjBlOGVkYWE3NTg5NWE5MmIzZGI4YTI0OWBlZDI0YzM2NzcyZiI5MDUyOTIzMmFmMDIyODhmNjA4NDcxMTQ2OTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdxwr96l9o___.YXAuCm9mZHQyOmFiOnoxMTBlYjE4ZjZiYjBkMTQyOjCzY2N0OjZDIyYTNlOThlYjo3OjMyNDA4ZTcxZDBlYjc1YjM1YmEzMzBkZDcxNDI1YWI4ZWOxNTZjYTA1M3hiYjI3NWZlNzM5MmVlM2YwMTM4YjpwOlQ6STg

Anat Hanono
Sent from my iPhone

From: Karen Shirkani
To: kaplis_mayor@cityofmiami.gov; jmarino@cityofmiami.gov; mhuck@miami.com; managerwilkes@miami.com; mtaylor@miamicommission.com
Cc: Carollo, Rogelio (RCA); Bermello, Alice (RCA); Leon, Joseph (RTA); Cherofsky, Ronald; Board of Supervisors (BCA); chairman@bcc; director.aviation@miami-airport.com; assemblymember.Alvarez@assembly.ca.gov; kristin.Pfeiffer-koon@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:45:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVV9g___.YXAzOnNzZHQ6OnFlbzoxOTFlN2UzMjU0YWFhZmU3M2NhYWRmZmIwOjI6MjUzMjhlMjcxNjI4MjI4NjQ2MjI4MjI4MjI4

From: Rachel Weingarten
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:45:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dinur Blum
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:45:36 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Dinur Blum

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Zachary Berman
To: kelly_newton@concentra.com; reception@philly-medical.com; pmgsec@msn.com; drjerryatkins@hotmail.com; mmoody@atlanticmedical.com
Cc: Cabrillo, Rosario (BOS); Epstein, Alisa (BOS); Lee, Daniel (BOS); Chen1st@; Board of Supervisors (BOS); Chairperson; jocelyn.kelley@sfgov.org; soniamelmember.harvey@sonomitty.ca.gov; kristy.Pfeiffer@town.ca.gov; anna.Eppers@town.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:47:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sincerely,
Zach

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNzeZHQxOmE6IhopbMjF5YjI0MzNhMTI2MmVjYmM3YTY1ZTE5YWU2MWY0ZDo3OmI1ZjVlNmVkY2Y1ODNlZlNlZlNlNGMzZlMzE4MDgxNDYxNDI1NTk4NDExY2Y4ZWU1NmEwZjQxOmNmMjZlZlNmE2NTJmYzgwOk5YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7Ng___.YXAzOmNzeZHQxOmE6IhopbMjF5YjI0MzNhMTI2MmVjYmM3YTY1ZTE5YWU2MWY0ZDo3OmJjc4N2Y5ZGU3ZGJkMTM1NDY5Yk0TEyYWIzZi4wM0YtNzE4MDI0ZGMwZTE5YTBiNzg4MjgwOk5YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzeZHQyOmE6IhopbMjF5YjI0MzNhMTI2MmVlYmM3YTY1ZTFjYWU2MWY0ZDo3OjdlZTI6ZjQ2ZjQ4YjI2MDA0NzQ2MzhhZGJlMTQ5OTIwnNWjJmmVjZgyI0jMzNiVjZmZkNGZkMWE5ZTJhOTYwMDVjZmNhYTc1OTM5YmNkMmFlNmZhNDkwMWZkNjA1YzdyNmYxNWFjZTVjNDFjMzpwOkY6EYg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20injured*%20Palestinian%20terrorist%20attacks.+___.YXAzOmNzeZHQyOmE6IhopbMjF5YjI0MzNhMTI2MmVlYmM3YTY1ZTFjYWU2MWY0ZDo3OmUwYTg5ZWYyZmZkNGZkOWExZTJhOTYwMDVjZmNhYTc1OTM5YmNkMmFlNmZhNDkwMWZkNjA1YzdyNmYxNWFjZTVjNDFjMzpwOkY6EYg
(4) https://url.avanan.click/v2/r01/___https://arcalaw.law.yale.edu/25th_century/hamas.asp___.YXAzOmNzeZHQyOmE6IhopbMjF5YjI0MzNhMTI2MmVlYmM3YTY1ZTFjYWU2MWY0ZDo3OjhkNjVlYjZjZTI0YTI5NDI2MTc2NDI0MTc2NDI0MTc2NGM4MjA1ZWM4MTAxeGQ0YlYxeGZjMjM0MjM4MjA5

From: William Doehler
To: kevin_newton@concentra.com; pressrelease@phillymedical.com; pmayer@mac.com; pressoffice@chicago.com; pressroom@publicmedical.com
Cc: Cassilly, Angela (DAO); Jemmott, Alicia (DAO); Lewis, Daniel (ADA); Chairs@all; Board of Supervisors (BOS); Citycommissioner; executive.assistant@parents-rs.gov; speakerkenmiller.house@housemail.rs.gov; Kristin.Pfeffercorn@state.rs.gov; Kenia.Espanosa@state.rs.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:47:27 PM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z0lAVkYNg___.YXAzOnNmZHQoOmE6bzoxYzM4NjY3YzFlMjc1OTA0MjVkZmVlMDE0OGY2ZWUwMTo3OmMxZjE0ZGNiLTNkJbN2JiOTI2MGI2ZDAxMzk1ZjdkYmJkOTY5MC2MzZjFlMTUxMDE0OTpwOlOE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQoOmE6bzoxYzM4NjY5YzF|MjctOTA0MjVkZmVlMDE0OGY2ZWUwMTo3OmIyZjY6Nzcx:ZTZiNjksNjV4OjIteeY2YxMDI0ZDExMjY0MmMxZjI4Nml1ZDIjNDExM2I5ODBlYZZhMDNiMWFkZmI4ZTU3ZjpwOlQ6Tg
(:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQoOmE6bzoxYzM4NjY5YzF|MjctOTA0MjVkZmVlMDE0OGY2ZWUwMTo3OjFiZDI0ZTctNDNiNTQ1MGQ|MTc1OTYxYTQzZGQ1OGFiNWZhOGExZWFjZGE1OTYxZWZjOTlkNTFiNjMyODVlNDkoYjGSYTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon-law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQoOmE6bzoxYzM4NjY5YzF|MjctOTA0MjVkZmVlMDE0OGY2ZWUwMTo3OjBlYjdlNjk0MDZlMzk1YTQyYThhYWY2ImY2YzI4MzhiYmE0MzM1YTQyYTMzNjZlZjI4MTYxZjZlMjI0ZTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9lvvv7k0Pt/tv___.YXAzOnNmZHQoOmE6bzoxYzM4NjY5YzF|MjctOTA0MjVkZmVlMDE0OGY2ZWUwMTo3OmVjZTM6MCSbZWE2NjI0NmI0ZjktMGQxNTI5YzVkNTQ1NDYwNjdhZDZmNTM0NDkxeTY0YTg4NDk5YWE0OTg4MDZFMDc5NjpwOlE6Tg

Sent from my iPhone

From: Valerie Cymes
To: karen_pearson@concentra.com; maryann@phillymedical.com; aimee@mac.com; maryann@mchenryer.com; maryann@phillymedical.com
Cc: Gaia Bu, Angela (BOS); Ramirez, Alma (BOS); Lane, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Councilmtgs; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:49:27 PM

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cc: Press, City Council

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Valerie Cymes

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHIQaGmE0IsmqVY3YkMTRjNTNjOGM0NGM2NGE3YWI5OTowMDAxMDFhNTc3OmE2NjphZWU1ZjM4ZjAxZDg1NTRlMDI0YzY0OTI5ZTA1NDI3OnA6TjpnYzE5NDMxNjE2ZDk3YTgzZTpwOlBQEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVY9ag___.YXAzOnNmZHIQaGmE0IsmqVY3YkMTRjNTNjOGM0NGM2NGE3YWI5OTowMDAxMDFhNTc3OmE2NjphZWU1ZjM4ZjAxZDg1NTRlMDI0YzY0OTI5ZTA1NDI3OnA6TjpnYzE5NDMxNjE2ZDk3YTgzZTpwOlBQEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHIQaGmE0IsmqVY3YkMTRjNTNjOGM0NGM2NGE3YWI5OTowMDA4NDFhNTc3OmE4MzM6NzhmM2U5NzRhMjA4MGRhZDI5NGM4MzA0MjYxNWVkZDg0NTk1YmQ2M2VkNGIyYzZjMjhjNzMxNDE1MGRhNmQxYTpwOlBQEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Israeli%20terrorist%20attacks.___.YXAzOnNmZHIQaGmE0IsmqVY3YkMTRjNTNjOGM0NGM2NGE3YWI5OTowMDA4NDFhNTc3OjlNDc6YjA2NzFmNjEzNTRmNGMyYzM0ZjE5NDBmZDcyZWIzODAyZmxlkODI4MjIyOWZkYzJjMjhjNzMxNDE1MGRhNmQxYTpwOlBQEg
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(5) Michael Starr. "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvw3df9zo___.YXAzOnNmZHIQaGmE0IsmqVY3YkMTRjNTNjOGM0NGM2NGE3YWI5OTowMDAxMDFhNTc3OlZyYzMGU6ZjIwYjRlOTgwMDZmYjU0MzZmZmZhZGFhYTNiNWNmYzU5MzZmYjRhNjdmOlBQEFg

Valerie Cymes
Sent from my iPhone

From: Andrea Pokley
To: kevin_mayer@concentra.com; carrera@select-medical.com; pmayer@hse.com; mayerpk@chcmpc.com; mayerd@selectmedical.com
Cc: Cecotti, Angela (BOS); Bertoia, Alice (BOS); Lane, Rachel (BOS); ChairsStaff; Board of Supervisors (BOS); Chairmanmay; jamadoc.support@gmail.com; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: PA Muftia Khalil
Date: Tuesday, January 28, 2025 6:52:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Concentra Medical:

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed on October 7, 2023.

Physician's Assistant, Muftia Khalil, wears a keffiyah and a pro-Palestinian pin while on duty and treating patients at Potrero Hill. Keffiyehs are banned from many U.S. and international venues (1). This healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Do you allow your employees to wrap themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work? These are also threatening symbols and rightfully not tolerated.

According to your website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Healthcare professionals need to show impartiality so patients can trust them. This PA is supporting a terrorist organization with a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Please reinforce Concentra's values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

Thank you,
Andrea Resnick

Attachments:
(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023301&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&m=ZJ9SSVV9g___YXAzOm9mZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&s=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-5F9669VV9Tg___YXAzOm9mZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&m=ZJ9SSVV9g&s=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&m=ZJ9SSVV9g_signature___YXAzOm9mZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&s=QbjbMQ0VWDXvYyOGRkNxNzOTZhZGM5ZWRhNDBmZGM3ZGZhNDU5NjhjOTm2NWRkNTkyMGJjMTpwOkY6Tg&e=
:(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpc_58_statements_israeng030925.htm-3Fs-3Dtext-2Dtragically-2520-2528five-2520to-2520people-2520and-2519-2525-2B000-2520separate-2520Palestinian-2520terrorist-2520attacks&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&m=ZJ9SSVV9g&s=jf4ZmYyYzdlOWZmMzk0MmRhNTcyZTVlZjY1NDQ0OTU2ZmZmMjU0NzU5NTcyODBjZGIyZmUwYjA1NTI5MDpwOkY6Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Dinterrorism-2Dagainst-2Disrael&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&m=ZJ9SSVV9g_2a6MmIdOZA2MTI2MmMzZjRlMmI2ZDBjMDNiNDJlNmZjNTk5Y2IwMGU2OWY1ZmVkYmM5ODBhMjBhZGZlYTYzMzGzNhNDgwOkY6Tg&s=Ol_Ka0ZwOmNmZHQvOmEHbzqiMeO3NiE3ZTVhOTdmODQ3YzBiMDJlMWIwMGVkZTkwYmY3OTk0ZGFjNGU5MmI4NmM2YzgwOGY5Tg&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

From: Lisa Lowhurst
To: kevin_mayer@concentra.com; mmetcalf@atlanticmedical.com; pstuart@mac.com; marcwattle@hotmail.com; mparvin@atlanticmedical.com
Cc: Calvillo, Angela (BOS); Ronena, Alice (BOS); Lamb, Deborah (BOS); Chan@aol; Board of Supervisors (BOS); Gloor@cmc; senator.wiener@senate.ca.gov; assemblymember.Haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:50:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preso, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa Lowhurst

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69892366___.YXAuOm5mcZHOxOmE6bzowZTVhMDI6NDc3YmY1NjdmMmIxNWM5NmVlOTM1Y2I0Zjo3OjEzZTE6NGY3OWIzNGcZjFhN2M5YmVlNjViNTRiNTYzNDY0ZGFkMTUwOTU4OTAxNDVhMmYxYWM0NDhmOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6l2VV5g___.YXAuOm5mcZHOxOmE6bzowZTVhMDI6NDc3YmY1NjdmMmIxNWM5NmVlOTM1Y2I0Zjo3OjExZGUzOTU5YzBmYWRlYTRkMzFmZjdiMjc0YzE2ZDE3NWQxNzZlOTk4MDI0NjcxNWZiZjQ4ZGFmZGY2YTY5NzNlZjA2OTQ6ZTBiYTNmOWJmMjQ1MDI0ZDpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mcZHQzOmE6bzowZTVhMDI6NDc3YmY1NjdmMmIxNWM5NmVlOTM1Y2I0ZjozOjA3OTQ6ZTBiYTNmOWJmMjQ1MDI0ZDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsr58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mcZHQzOmE6bzowZTVhMDI6NDc3YmY1NjdmMmIxNWM5NmVlOTM1Y2I0ZjozOjcyZMjgfZDE3MTU3MmM1MGZiODk1OTUyYjE2ZDliZWUyMDU5Z2AzNGFkZGEyNDg3MTg1NDhjZjhmMzYzZTFlNTI1NWE5MjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://awalon.hsp.yale.edu/20th_century/human_rights.htm___.YXAuOm5mcZHQzOmE6bzowZTVhMDI6NDc3YmY1NjdmMmIxNWM5NmVlOTM1Y2I0ZjozOjA0MjA1ZTE0NDk3NjAwOGQzMjE4ZTE0NDk3NjAwOGQzMjE4ZTE0NDk3NjAwOGQzMjE4

From: Todd Garber
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:50:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Todd R. Garber

From: Diane Shore
To: kash_patel@fbi.gov; usarmy.pentagon.hqda-cg.mbx.inspector-general@mail.mil; director@fbi.gov; inspectorgeneral@army.mil; inspector@dodig.mil; inspector@theclinicalmd.com
Cc: Cecilia, Angela (BOS); Jemma, Alex (BOS); Lara, Hanan (BOS); Ohanian@; Board of Supervisors (BOS); Chan@sfgov; jeremy.cooper@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anya.Epperson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:51:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOnNmZHFoOmE6bmxtZW0xNTk3ZGM4NmI1OTAyOjRhOjBDZDUzZjcwYjFjYTO3Mzo3OjBlNmM5MjE3MTIwYjE1MjM4YWRlNmNlNmQ0OjNlNDUzNWNhNGNmNWY2NDY2ZWYwYThhNmM4ZmIxMjc5YzpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcFJ6OSVVNg___.YXAzOnNmZHFoOmE6bmxtZW0xNTk3ZGM4NmI1OTAyOjRhOjBDZDUzZjcwYjFjYTO3Mzo3OmZlNDMzZGZlZDk1ZmE5NDM0ZjU5ZjE2ZjA2ZTA2ZjA2ZTA2ZjA2ZTA

From: Eva Platzer
To: hardy_maureen@concentra.com; patricia@toltecmedical.com; pmayer@hope.com; maryanne@hope.com; pierre@toltecmedical.com
Cc: Cabello, Amanda (BOS); Gentala, Alisa (BOS); Lesk, Daniel (BOS); CleanSpeak; Board of Supervisors (BOS); CityAttorney; privacy.agency@sonoma-ca.gov; governorwombat.happy@passwordly.ca.gov; Krista.Pike@sonoma-ca.gov; Anna.Essenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2026 6:52:38 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eva Plat

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68909366__;!!XKAoOnNmZHQvOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OmBkNzg6OWUyZDI0ZDhhMGU1M2M5YTM0YzA5M2QxZDRiNDdmZDw5ZiM3MzZiNTE4OEYyNjlTZmOGUlMzAcYiIseODO0YTpwcOlOlTg$ (2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-Z4z6NYX7c__;!!XKAoOnNmZHQvOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OmBkNzg6OWUyZDI0ZDhhMGU1M2M5YTM0YzA5M2QxZDRiNDdmZDw5ZiM3MzZiNTE4OEYyNjlTZmOGUlMzAcYiIseOCE5YlMzNDIwZjZlYTk3NDIwZjZlYTk3ZDk0ZmQzMDk5Tg$ (3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XKAoOnNmZHQvOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OmYyOTU5MTY2YjA3N2YtOTdhMzNhOTU2YWYwNDMzMzU1NTYyYjFiODgwNTcxY2U0MmY5YThhOTljZWNjNTg3NDZjOGRmMzpwOlQ6Tg (4) https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/terasmo030925.htm%23:~:text=Tragically%20%2D%2Dfor%20too%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAoOnNmZHQyOmIhIsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OjY4ZTI0ZTg1OWNjYWRmYjJmZTczZWI5NTIzNjE1MzBjNjMmOjI3NTI0NzI5OWI4M2U3NGViMTYyZjIoeMDE5NzgzMTpwOlQ6Tg (5) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!XKAoOnNmZHQpOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OjY4ZTI0ZDc4MjI0ZTM5ZmU2NmU3NTAyNzAzLTM4Zg1tYUmSoFcTIzaGCs1aGBpmcHQ6Tg (6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/cy9w3ky9l89o__;!!XKAoOnNmZHQpOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWMyYzFiMDY5ZmI2N2Q2NWI0MmUzNTQ2OGYwNzRiOTBhNzdjZDI3OTA5ODc5YzFkYmI0MjBiZGI0MmEzY2RhNGUzMTpwOlQ6Tg

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Eva Plat

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(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XKAoOnNmZHQvOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OmYyOTU5MTY2YjA3N2YtOTdhMzNhOTU2YWYwNDMzMzU1NTYyYjFiODgwNTcxY2U0MmY5YThhOTljZWNjNTg3NDZjOGRmMzpwOlQ6Tg
(4) https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/terasmo030925.htm%23:~:text=Tragically%20%2D%2Dfor%20too%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;YXAoOnNmZHQyOmIhIsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OjY4ZTI0ZTg1OWNjYWRmYjJmZTczZWI5NTIzNjE1MzBjNjMmOjI3NTI0NzI5OWI4M2U3NGViMTYyZjIoeMDE5NzgzMTpwOlQ6Tg
(5) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!XKAoOnNmZHQpOmFiIhsm3MmIlOlDAuZTIwMDg0MWU1YzliYzFiMGI0OWITYzNhMjc3OjY4ZTI0ZDc4MjI0ZTM5ZmU2NmU3NTAyNzAzLTM4Zg1tYUmSoFcTIzaGCs1aGBpmcHQ6Tg
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From: elliot_shore@icloud.com
To: kathy_maxwell@concentra.com; susan.cole@concentra.com; angus@mac.com; marcuswilson@mac.com; angus@palmermedical.com
Cc: Cabello, Rosario (BOS); Barbera, Ania (BOS); Lecky, Patrick (BOS); Chan-Kraft, Jennifer (BOS); Board of Supervisors (BOS); chairman@mac; jeremy.adams@concentra.ca.gov; jessemlowenthal.haney@concentra.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:52:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently hanssed from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D59023661__.YXAzOnNmZHJvOnFiOmo2YTBhMGJkYWNmZDMxZTNkZDMxMWFhMDU1ODg3MGQ1ZDo3MGQ1ZDo3OTdkNzM0YmIxNGU2YzM5ZGZkYTVmNTEzNzMxZTU2Nzg3Mi1tNTMxYTJlYmVhMzI4YTIzZDE4MTU4Nz&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2CBK76wFAWPDtY&r=Ll_VhWH59rjVoi5woWJamiJ-Yo83abqbxvzOPGQPlbY&m=Ub0jpYZiSN2FmYYMZNWMzZDRkOWE5MmE1OTM1NjViMjVhZmZiODRiNTRiMDU1NzE5OWViN2FjNzY4MTg2NWU5NzFlNzNlMzgwOlQ6Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZI66NVV9tg__.YXAzOnNmZHJvOnFiOmo2YTBhMGJkYWNmZDMxZTNkZDMxMWFhMDU1ODg3MGQ1ZDo3OTdkNzM0YmIxNGU2YzM5ZGZkYTVmNTEzNzMxZTU2Nzg3Mi1tNTMxYTJlYmVhMzI4YTIzZDE4MTU4Nz&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2CBK76wFAWPDtY&r=Ll_VhWH59rjVoi5woWJamiJ-Yo83abqbxvzOPGQPlbY&m=Ub0jpYZiSN2FmYYMZNWMzZDRkOWE5MmE1OTM1NjViMjVhZmZiODRiNTRiMDU1NzE5OWViN2FjNzY4MTg2NWU5NzFlNzNlMzgwOlQ6Tg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dsafiat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2CBK76wFAWPDtY&r=Ll_VhWH59rjVoi5woWJamiJ-Yo83abqbxvzOPGQPlbY&m=Ub0jpYZiSN2FmYYMZNWMzZDRkOWE5MmE1OTM1NjViMjVhZmZiODRiNTRiMDU1NzE5OWViN2FjNzY4MTg2NWU5NzFlNzNlMzgwOlQ6Tg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-2523:~:text=Tragically%2C%20for%20this%20people%2Cand,1.)%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHJvOnFiOmo2YTBhMGJkYWNmZDMxZTNkZDMxMWFhMDU1ODg3MGQ1ZDo3OTdkNzM0YmIxNGU2YzM5ZGZkYTVmNTEzNzMxZTU2Nzg3Mi1tNTMxYTJlYmVhMzI4YTIzZDE4MTU4Nz&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2CBK76wFAWPDtY&r=Ll_VhWH59rjVoi5woWJamiJ-Yo83abqbxvzOPGQPlbY&m=Ub0jpYZiSN2FmYYMZNWMzZDRkOWE5MmE1OTM1NjViMjVhZmZiODRiNTRiMDU1NzE5OWViN2FjNzY4MTg2NWU5NzFlNzNlMzgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c93wkxv0d89o__.YXAzOnNmZHJvOnFiOmo2YTBhMGJkYWNmZDMxZTNkZDMxMWFhMDU1ODg3MGQ1ZDo3OTdkNzM0YmIxNGU2YzM5ZGZkYTVmNTEzNzMxZTU2Nzg3Mi1tNTMxYTJlYmVhMzI4YTIzZDE4MTU4Nz&d=DwMFAg&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2CBK76wFAWPDtY&r=Ll_VhWH59rjVoi5woWJamiJ-Yo83abqbxvzOPGQPlbY&m=Ub0jpYZiSN2FmYYMZNWMzZDRkOWE5MmE1OTM1NjViMjVhZmZiODRiNTRiMDU1NzE5OWViN2FjNzY4MTg2NWU5NzFlNzNlMzgwOlQ6Tg

Thank you,
Elliot

From: [Medical, Acad](#)
To: public_comment@concentra.com; customercare@concentra.com; ombudsman@cigna.com; customercare@healthspring.com; customercare@medicalmutual.com
Cc: [Mayor, Elizabeth (Mayor's Office)](); [Lesko, Jennifer (DCA)](); [Lesko, Jennifer (DCA)](); [Chan,Ritz](); [Board of Supervisors, (BOS)](); [Ronen,Hillary](); [Mandelman, Rafael (BOS)](); [Melgar, Myrna (BOS)](); [Preston, Dean (Mayor)](); [Peskin,Aaron (BOS)](); [Safai, Ahsha (BOS)](); [Stefani, Catherine (Board of Supervisors - District 2)](); [Walton, Shamann (BOS)](); [Chan, Connie (Board of Supervisors - District 1)](); [Dorsey, Matt (BOS)](); [Engardio, Peter (Board of Supervisors - District 8)](); [Haney, Matt (BOS)](); [Mar, Gordon (BOS)](); [Safai, Ahsha (BOS)](); [Stefani, Catherine (Board of Supervisors - District 2)](); [Walton, Shamann (BOS)](); [Chan, Connie (Board of Supervisors - District 1)](); [Dorsey, Matt (BOS)](); [Engardio, Peter (Board of Supervisors - District 8)](); [Haney, Matt (BOS)](); [Mar, Gordon (BOS)](); [Melgar, Myrna (BOS)](); [Preston, Dean (Mayor)](); [Peskin,Aaron (BOS)](); [Ronen,Hillary](); [Mandelman, Rafael (BOS)](); [Board of Supervisors, (BOS)](); [Chan,Ritz](); [Lesko, Jennifer (DCA)](); [Lesko, Jennifer (DCA)](); [Mayor, Elizabeth (Mayor's Office)]()
Subject: Concentra Medical: Terrorist Hero Worn by Healthcare Professional as Fisrtres Hill Concentra
Date: Tuesday, January 28, 2025 6:55:39 PM

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cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. 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From: Robert Trachtenberg
To: keith_rawlerd@concentra.com; pomeroyb@concentramedical.com; jmason@cmpc.com; jmarrapodi@cmpcpc.com; emgrandin@concentramedical.com
Cc: Gelothis, Amanda (BOS); Bogaris, Alisa (BOS); Lekis, Daniel (MAYO); Chen(staff), Board of Supervisors (BOS); Cloudsburgy; jessica.palmer@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.PfeiferKent@sen.ca.gov; Anna.Eppenauer@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:54:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.clicky2.io/01/__https://www.bbc.com/news/uk-england-london-68092366__;YXAuOm5tcZHlOzOmEiBrqkYaYzOTgzNzkxZGI0YzBlMDBiNDZkNWM0ZiFiYWQxMmQlOiYzYTA0MTlkZDM2YTlmNDc3NDk5OTQtZGI0Mjg4YTUtNjU2MjE5NjY4MjQx!!NzU4ODU1NWUxM2U1MiFiNiYhMjY3MTIzYTIzZDM3NDcxNmYzODExNmI0ZGI5Zg
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(3) https://urldefense.clicky2.io/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAuOm5tcZHlOzOmEiBrqkYaYzOTgzNzkxZGI0YzBlMDBiNDZkNWM0ZiFiYWQxMmQlOiQxMDI6OWU4ZWUlM2GYwNWI4NmI1YzI5YTIwNTYyNDUzZWFjOTMxNjg0MGExYTM5NzI3OWVkOGRlNmM5YjFkNGI4MWQxMjgwOlQ5Tg
/https://urldefense.clicky2.io/01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__;YXAuOm5tcZHlOzOmEiBrqkYaYzOTgzNzkxZGI0YzBlMDBiNDZkNWM0ZiFiYWQxMmQlOiYzYWI2MjNjNjQtZjY0OTgtMzYzMy1mZjNjNjQtZjY0OTgtMzYzMy1mZjNjNjQtZjY0OTgtMzYzMy1mZ

From: Steven Tradonsky
To: kevin_mayne@toronto.ca; mayor@cityofcreekhall.com; mayor@pm.com; mayorwilkins@pmail.com; mayor@cityofcreekhall.com
Cc: Calvillo, Angela (BOS); Ferreira, Alda (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrtmtgs; senator.salonen@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffer-Korn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:54:47 PM

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cc: Press, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%0D%20frequent%20%0Avictim%20status%2C___.YXAzOmNmZHQyOmE0ZmQyZDhlZWMwZTM4ZGI0MmM5OTc4Y2I0NzA5YzEwMzdiYmY3OjE1YjNmMTFjOWY2ZDktNzE1MjA6OWY4NWU1MDQ3OWMtMDdgSZmY0YmU1ODgwODhlZjRhYZY3NjimMTMyMzU0MTgzOkY6Tg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Steven Tradonsky

From: Alina Kaufman
To: kavitt_mayer@concentra.com; corporatestaff@concentramedical.com; pmoore@cmac.com; pmoorehtx@charger.com; mgarcia@palacemedical.com
Cc: Carvalho, Amanda (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chan@bos; Board of Supervisors (BOS); Chan@bos; jamaine.jackson@sanjose.ca.gov; joseph.horwitz@sanjoseca.ca.gov; Kristy.Pfeffercorn@sanjoseca.gov; Alicia.Espinoza@sanjoseca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:55:21 PM

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cc: Press, City Council

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Sincerely,

Alina Kaufman

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(6) https://url.avanan.click/v2/r01/___https://www.timesofisrael.com/liveblog_entry/the-21st-century-has-seen-a-rise-in-antisemitism-and-violence-against-jews-around-the-world/___.YXAzOnNmZHQyOmE6bzowMDFlNzBmODBlODc3ZWM0MzE3NjY2ZmI4MjgxOGhiZWQ4MjgyOTo3OjE4MWU3MTJmYzFlMjNlNmY2NGE1NTgxOGE5NzY3YjE5ZGY2ZjA5YTU2NGZmNjY5YzU4ZDI5NmNlNWE3ZTg5ZWE3ZWE1MTRmOTk5ZTg5MzNiZDFlNDFjZDFmNDBjMzdlMmI0YzcwZjQ3ZTg
(7) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(8) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clw9xkvx9d9o/amp___.YXAzOnNmZHQyOmE6bzowMDFlNzBmODBlODc3ZWM0MzE3NjY2ZmI4MjgxOGhiZWQ4MjgyOTo3OjE4MWU3MTJmYzFlMjNlNmY2NGE1NTgxOGE5NzY3YjE5ZGY2ZjA5YTU2NGZmNjY5YzU4ZDI5NmNlNWE3ZTg5ZWE3ZWE1MTRmOTk5ZTg5MzNiZDFlNDFjZDFmNDBjMzdlMmI0YzcwZjQ3ZTg

From: Fayyli Menashy
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:56:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Fayyli Menashy

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNmZHQyOmE6bmplZWYyYzI6ZQ0xpvZTk2ZDBhMTQxNTdmMWM2N2I6NWYyYTo3ZjJmOTQ5ZDY5ZTg5NDk5YjBjYzJkZTc2ZmU3NDI4ZTBkMmFiNzZiOTk2ZGU5ZGI4NWI2MmU1YzgzM2TBhMWM3MjYzNzQ3OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6QVkYhg___.YXAzOnNmZHQyOmE6bmplZWYyYzI6OmE6ZTk2ZDBhMTQxNTdmMWM2N2I6NWYyYTo3OmE5ZTY5MDk5YjBjYzJkZTc2ZmU3NDI4ZTBkMmFiNzZiOTk4Mzc3YzM5NzQ2ZTc3MDY2YjM4MDk4NmE5NmM4MzM2ZjM4MTk2MDVlYmMwNTg4NTg0MzQtNTUyNzpwOlBjOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmplZWYyYzI6OmYzZTU0NmIyNmI0MWIxMTUyNjc3OTYxMmZjYWU2MjZjYzI5OTNkOTpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmplZWYyYzI6OjQxZTk2ZDBhMTQxNTdmMWM2N2I6NWYyYTo3OjdjNWM4ZjNiNzMwMmMxNzgxMjBlYTUxMTkyZjE0MGNkOTBhYjFhZGI2NjQ2MzlmMTk2MDViYmMwNTg4NTg0MzQtNTUyNzpwOlBjOTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Jason Brattner
To: bank_maxine@concentra.com; premedsid@telecomedical.com; jessica@mpc.com; marysia@telecomedical.com; marryd@telecomedical.com
Cc: Cassidy, Amanda (BOS); Ramirez, Alexa (BOS); Lane, Daniel (BOS); Chernikoff; Board of Supervisors (BOS); Chandrasoma; senator.wiener@senate.ca.gov; superintendent_haney@sausalito.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:57:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1bI0VV5Ng___.YXAuOm5mZHQyOmE6bmo2ZTMwNjU2ZWRhNGMtNjYwMDVlZWI5ZGVlNWY2MTk0ZmU3OTk4OWE0MTVlMTk1ZTM1NTBkZmY2MmE0M2UwZWI0NDIyYjk2YzgwOkY6T:g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQyOmE6bmo2ZTMwNjU2ZWRhNGMtNjYwMDVlZWI5ZGVlNWY2MTk0ZmU3OTk4OWE0MTVlMTk0ZjQyOmo6bmVtYi8zZY4ZWFiMzY0NWM0ZWNmNzA5YWE5NTFjMTJjYmY3ODc0ODk0OTA3ZjA4MzQlHMgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20too%20people%2Dand,10%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQyOmE6bmo2ZTMwNjU2ZWRhNGMtNjYwMDVlZWI5ZGVlNWY2MTk0ZmU3OTk4OWE0MTVlMTJjYmY3ODc0ODk0OTA3ZjA4MzQlHMgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishlaw.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHQyOmE6bmo2ZTMwNjU2ZWRhNGMtNjYwMDVlZWI5ZGVlNWY2MTk0ZmU3OTk4OWE0MTVlMTkzOTk4NGE4YWMzNTBlOGQzNTVjZDI0NGZiZGNWYkYzAwNmRhNzFiMGVmMDVjMzJkNzwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Jason S. Brattner, D.C.

From: Julie Fried
To: kate_mallet@concentra.com, policies@patientmedical.com, info@drfree.com, manager@drfree.com, manager@patientmedical.com
Cc: Castillo, Rosario (BOS), Edelstein, Alice (BOS), Lamb, Patrick (BOS), Chan@pdf, Board of Supervisors (BOS), Chan@pdf, Stefanie Sanroni, stephen.sanroni@concentra.ca.gov, solomon@assembly.ca.gov, Kristy.Pfefferkorn@sen.ca.gov, Kelsey.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 6:57:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtoZHJvcmdfOjIwZjQ5NGZiOGQxOGM4MTU3MWExN2ZlZGNmMDZhYTo3OjU1NWE6NmQ6ZGM0MjlkYjU1MmJkZGMyMjY0YTNkMjg0mDIyMjE4MTE5NmNiZTc4ZjFjNzI4MmIzNmYmYzN2I0ZTZlNzgwOk6YETg
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Julie Fried
Sent from my iPhone

From: [gbrill 80](mailto:)
To: kent_meeker@concentra.com; carrera@cohencarrera.com; pmayer@hrge.com; mayerpl@comcast.net; mayerp@hrgpc.com; mayer@theelectricmedical.com
Cc: [Cecotto, Angela (BOS)](mailto:); [Bonnica, Alexa (BOS)](mailto:); [Lane, Hannah (BOS)](mailto:); [Chan(City)](mailto:); [Board of Supervisors (BOS)](mailto:); [Chan(County)](mailto:); jaimalee.sampson@sfgovtv.org.sgov; jessie.barker@sfgovtv.org.sgov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:38:39 PM

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cc: Press, City Council

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Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69027566___.YXAxOm9mcFHQcmFtbzoxOjZhOTVkcxY2U0OWM5OTIyZmE1MzliZjBkMWViMzk5MDc3ZjIlMzM5YzM5ZDI0ZTNhNjkwOTNmNjhkZmQyOHQxYzNkOTI1OTY5ZDhjZmU1MmMyYzMGZlMzMwZDI0NDk4MDcxMjBmOjk6YTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZ5bSVVN5g___.YXAxOm9mcFHQcmFtbzoxOjZhOTVkcxY2U0OWM5OTIyZmE1MmIiZjBkMWViMzk5MDc3ZjIlMzM5YzM5ZDI0ZTNhNjkwOTNmNjhkZmQyOHQxYzNkOTI1OTY5ZDhjZmU1MmMyYzMGZlMzMwZDI0NDk4MDcxMjBmOjk6YTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dunlar-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorism-2Dagainst-2Disrael%2Fgoogle_vignette___.YXAxOm9mcFHQcmFtbzoxOjZhOTVkcxY2U0OWM5OTIyZmE1MmIiZjBkMWViMzk5MDc3ZjIlMzM5YzM5ZDI0ZTNhNjkwOTNmNjhkZmQyOHQxYzNkOTI1OTY5ZDhjZmU1MmMyYzMGZlMzMwZDI0NDk4MDcxMjBmOjk6YTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpr_58_statements_israeng030925.htm-2523:~:text-3Dtragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__lawfare.law.yale.edu_20th_century-2Dhamas_____.YXAxOm9mcFHQcmFtbzoxOjZhOTVkcxY2U0OWM5OTIyZmE1MmIiZjBkMWViMzk5MDc3ZjIlMzM5YzM5ZDI0ZTNhNjkwOTNmNjhkZmQyOHQxYzNkOTI1OTY5ZDhjZmU1MmMyYzMGZlMzMwZDI0NDk4MDcxMjBmOjk6YTg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9e0xxc9d99o___.YXAxOm9mcFHQcmFtbzoxOjZhOTVkcxY2U0OWM5OTIyZmE1MmIiZjBkMDAtZTgwZjI5ZiY3NmRiZmU1ZjY1ZGM5YmE2MGQyZWY0ZDgwODJlMTIyZDI0ZTNhNzolNmU3NGNiMjRiYTo2OWY4NTgwOk&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&m=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&s=Ym1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic1Ic&e=)

Sent from my iPhone

From: alexonimy72@icloud.com
To: kaplo_mayor@cityofpaloalto.org; vproctor@cityofpaloalto.org; pmeyer@post.com; pmeyerpaloalto@google.com; proctor@paloaltomedical.com
Cc: Cabrillo_Angela (BOS); Berrick, Alex (BOS); Lacy, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Shakeel@sjc; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:58:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shani Nisael

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68003366___.YXAzOnJmeZH3QxCmFI8aoqwOTg1ZWMxNDU1Y2JmODUxNGZjMzRlMTY3NDljOTgzZjo3OjU2ZDBiODZlMjEwZDI0MzNkMjdlNjVlNjZiYTRkMzIwZDU4MDA1NmE0YzU0ZmQ2YjNjYzk0YTk1YWI2NTZhYmEyYmM4MTBiOjY5YWNkNGZhOTgwOlk6Y
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVYg___.YXAzOnJmeZH3QxCmFI8aoqwOTg1ZWMxNDU1Y2JmOEUxNGZjMzRlMTY3NDlkOTgzZjo3OkwyNjU1MDI0NjU5YzA0MTM0NjNmYzk0MjU1MGQ5NTg4MDA4MGEwMzEyMDI0N2MxNTFmOWQ5NTE2ZGFjNjM1YWI0NGNiZjYyODEzNzhkYzU0MGQ5NTg4MDA4MGEwMzEyMDI0N2MxNTFmOWQ5NTE2ZGFjNjM1YWI0NGNiZjYyOjY
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOnJmeZH3QxCmFI8aoyOTg1ZWMxNDU1Y2JmODUxNGZjMzRlMTY3NDlj3TgzZjo3OjA4ZDA4MGEwMzEyMDI0N2MxNTFmOWQ5NTE2ZGFjNjM1YWI0NGNiZjYyOjE4ZjNlYzk1YTE2NTgxNWVjOTBkYjM1NTZhYmEyYmM4MTBiOjY5YWNkNGZhOTgwOlk6Y
(https://url.avanan.click/v2/r01/___https://www.un.org/swbr/ar/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnJmeZH3QxCmFI8aoyOTg1ZWMxNDU1Y2JmODUxNGZjMzRlMTY3NDlj3TgzZjo3OmUlNmQ0NzNmNmM5OBhjY2FlYzNiYWM5ZWQ5ZjNlYjhkYTE0NTgxNWVjOTBkYjM1NTZhYmEyYmM4MTBiOjY5YWNkNGZhOTgwOlk6Y
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnJmeZH3QxCmFI8aoqwOTg1ZWMxNDU1Y2JmODUxNGZjMzRlMTY3NDlkOTgzZjo3OmE1YzU1ZGI4YzVmMDY5YTA5YzI0ODBkZDBmMTVjNjQyYTU3NmI4ZDNlMDI0MWVmMTdkNzNmOlK6Ig
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9xdxvr3l9f?utm___.YXAzOnJmeZH3QxCmFI8aoqwOTg1ZWMxNDU1Y2JmODUxNGZjMzRlMTY3NDlkOTgzZjo3OlJkN2E0ZDMxMDQzOmYwYjhlMVYxNmYxMWIyMDkxYzQ0OTBiMTEwZjE4OGI2NzVmODIxZTVkOWI2NGNhNTdlNDNlMgwOlK6Ig

Shani Nisael
Sent from my iPhone

From: Jeffrey Wallek
To: karen_newton@concentra.com; mahendra@cohencreekmedical.com; peterson@mac.com; mpeterson@bowpeter.com; pryan@cohencreekmedical.com
Cc: Cecchi, Angela (BOS); Epstein, Alex (BOS); Leila, Danial (BOS); Chan(cityatty); Board of Supervisors (BOS); Chan(cityatty); jamaris.jones@sfgovtv.org; assemblymember.haney@assembly.ca.gov; Kalra.Ph@kalrahall.ca.gov; Arora.Esquire@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:59:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60602366___.YXAzOnNmZHZuOmE6bmo6ZGY2NjBjZjU4NjY5NDMxMjU5NGQxYTQwNGZmYmJkNjNkOGZmZmE4OWI5ZGY0OGc1tOTUtYTA0NjcwNWYmYTgzOWIzZmU2NTc5NjE3MGE5NjE2YjZiNTU2NjBmMTA2YjI0MmswOk6YET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6tiVVNg___.YXAzOnNmZHZuOmE6bmo6ZGY2NjBjZjU4NjY5NDMxMjU5NGQxYTQwNGZmYmJkNjNkOGZmZmE4OWI5ZGY0OGc1tOTUtYTA0NjcwNWYmMDMxMjU1ZGZlZTI5Yzk0ZWNlZGZiZTI5Yzk0ZWNlZGZiZTI5YzA0NjcwNWYmMDMxMjU1ZGZl

From: norman klein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:59:30 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Norman Klein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Rachel Jacobus
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:59:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rachel

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Rachel E. Jacobus Delancey
(201) 663-3769
rachel.elizabeth.jacobus@gmail.com

From: Paola Vermeer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:01:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Paola D. Vermeer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andrea Fiskio
To: laura_meyers@comcast.net
Cc: mckinnon@pmcpmedical.com; mgayed@mac.com; marcwatkins@kemper.com; mtarvin@swbcmedical.com; Cahuilla, Angela (BOS); Somera, Alicia (BOS); Leela, Daniel (MYR); CherylDeaR; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristin.Pfefferkorn@sen.ca.gov; Anna.Caramanian@sen.ca.gov
Subject: Keffiyehs & Pro-Fatil Fins
Date: Tuesday, January 28, 2025 7:01:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Concentra Medical,

Are your employees allowed to wear a KKK Hood? How about a Nazi swastika pin at work? These are also threatening symbols and rightfully not tolerated. Why then are you tolerating keffiyehs and Palestinian pins? These signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed on October 7, 2023.

Your employee, Physician Assistant, Mufria Khalil, wears a keffiyeh and a pro-Palestinian pin while on duty and treating patients at Potrero Hill. Keffiyehs are banned from many U.S. and international venues (1). This healthcare professional has publicly aligned herself with rhetoric and actions that are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

According to your website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission.

Healthcare professionals need to show impartiality so patients can trust them. This PA is supporting a terrorist organization with a genocidal ideology to murder all Jews and obliterate the democratic state of Israel.(4,5)

Please reinforce Concentra's values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

Thank you,
Morris Polsky

Attachments:
(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mcZHIOnOlem0lbmpNGJ2YTg2YmIxMGFzYTQ0MZZlMWNmNGJlODImYzI5YzU3NDBkZjBiNDdkNmY0MDQwMTBiMmIwYmM1ZWE2M2I1Nzc1YzM1ZTg1YjVlOTdlYjMzYmZlOTg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-2-I6SNVX0&___.YXAuCm5mcZHIOnOlem0lbmpNGJ2YTg2YmIxMGFzYTQ0MZZlMWNmNGJlODImYzI5YzU3NDBkZjBiNDdkNmY0MDQwMTBiMmIwYmM1ZWE2M2I1Nzc1YzM1ZTg1YjVlOTdlYjMzYmZlOTg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-plo-officials-in-terrorism-against-israel%23group&_v=gavite___.YXAuCm5mcZHIOnOlem0lbmpNGJ2YTg2YmIxMGFzYTQ0MZZlMWNmNGJlODImYzI5YzU3NDBkZjBiNDdkNmY0MDQwMTBiMmIwYmM1ZWE2M2I1Nzc1YzM1ZTg1YjVlOTdlYjMzYmZlOTg
(4) https://url.avanan.click/v2/01/___https://oyalim.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mcZHIOnOlem0lbmpNGJ2YTg2YmIxMGFzYTQ0MZZlMWNmNGJlODImYzI5YzU3NDBkZjBiNDdkNmY0MDQwMTBiMmIwYmM1ZWE2M2I1Nzc1YzM1ZTg1YjVlOTdlYjMzYmZlOTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post

From: Ofer Editor
To: keith_newton@concentra.com; pamela@rohr-inter.com; pmcgee@rohr-inter.com; pmcvey@interrmedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alma (BOS); Lurie, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cloudtrainee; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 7:01:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Another Jewish person that can't believe what's going on. Fix this please.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuOnNmZHOxOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OmIyMTk4YzQ3NmU0MjcxNDI1NzRhZWYwNTgwM2M2MzM0YTdhMTMyY2MwZGJlZmE5NDI3ZTk0YTAzMDk5Mzgzw!3kY0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAuOnNmZHOxOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OmIyMTk4YzQ3NmU0MjcxNDI1NzRhZWYwNTgwM2M2MzM0YTdhMTMyY2MwZGJlZmE5NDI3ZTk0YTAzMDk5Mzgzw!3kY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OjgyNDI0ZjY2MTVkYmEzZGE4Zjc4NTk2YmYwNDMyMTMxMmZkNmY0NWVkMzg5ODhjZTk2OTFiODVlM2Y0YjdlZjBhMTllZjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpn/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OmM0MzA6OGJlZjY1YTcyYzI3MGYyODExMGU1MjMzNjdlZTY5MjdhNzk5NDRlYWU0NTQ2MTkxNjhlYzVhZjc3OTZiZDJjYjgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OiE5NGE0OTI4ODI1YzI0N2RhMTAyMjVjOGJlZDY5ZjZjNDBkYzM1MDY5YmI5N2M5MDZmYTUyNjM0MDNlWTI1ZTY2NDI5ODQwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0xckrv9z0xo___.YXAuOnNmZHQyOmE6bmwOGYyYzAyNzFmNzRlZjA4MzA5ODk0N2IwNWMwNWNjZTo3OmIyZWE0MTI5ZjJkYjUyMmVlY2M2YzY5NjU4OTIxZjJkMTQ0YTM0ZTc0MWI5MDUzMzg4MTZlMzgwOkY6Tg

From: Bea Rwz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill - Concentra
Date: Tuesday, January 28, 2025 7:04:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Beatriz Wasserman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Michelle Gross
To: kgeib_mayor@councilmra.com; mmarshall@phelpsmedical.com; jmayor@fmgc.com; mayorpebble@hotmail.com; mayor@dalecreekfocal.com
Cc: Caballo, Augusta (BOS); Ramirez, Alicia (BOS); Leon, Daniel (BOS); Chan@aol; Board of Supervisors (BOS); Chuahlocrag; senator.salazar@senate.ca.gov; senatorkumetter.house@assembly.ca.gov; Debra.Plattfeldcard@sen.ca.gov; Anna.Espanoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:00:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michelle Gross

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOmNmZHQyOmE6bzoyZDk6NDhjOGJlZmU3MzEwN2ZiYjc2NzI0NjRlMjZkNjc3ZjRlYjc2NzI0NjRlMjZkNjc3ZjRlYjc2NzI0NjRlMjZkNjc3ZjRl

From: amyotaiz@gmail.com
To: karen_stewart@concentra.com; mmerrick@phillymedical.com; mmcarthur@kroger.com; mmcarthur@kroger.com; mmcarthur@kroger.com
Cc: Gilchrist, Amanda (BOS); Ramirez, Alicia (BOS); Lacey, Hannah (BOS); Chan-Hall; Board of Supervisors (BOS); CityAttorney; sarcasm.arsenic@example.ca.gov; assemblymember.hoover@assembly.ca.gov; assemblymember.hoover@assembly.ca.gov; Krista.DeRaffele@mail.ca.gov; Anna.Zimmerer@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:05:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,
Amy Ovadia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHEwOmE6bmo6YzI6ZGI0NTBkN2U4ZDVkNTI0ZjEwZGY1NTkwOWI2YTo3OjhlY2Y0MTdlOTk2MGZiYjI4MTA4YmVkYzI0ZTI5ODY3ZWI3NGNlMDg5NTQwNmU1NzM5ZjM2ZmI5NmE1YjE5OjE6YmFkOjE
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9E6VVVVg___.YXAzOmNmZHEwOmE6bmo6YzI6ZGI0NTBkN2U4ZDVkNTI0ZjEwZGY1NTkwOWI2YTo3OjhlNzIwYzRkYmQ2NDU1ZjA5NTY1MzA5NTcwMDNkMzY5YjM2ZDI2ZmM4MmE1YjE5OjE6YmFk
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6bmo6YzQ3ZGI0NTBkNzU4ZDVkNTk2ZjFmZGY1NTkwOWI2YTo3OmVjOWU6ODIzMDVlODBiNDk5OWU1MTNlYjFhMDQ5OTY4N2ZkYTA4YzgwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/unrwa/en/ge/50/statements/iwaasngd050923.htm%23:~:text=Tragically%20%2E%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6bmo6YzQ3ZGI0NTBkN2U4ZDVkNTIyZjFmZGY1NTkwOWI2YTo6OjU5MmphNGVjMmo3MzA5OGJkMzMDUxYTBkYmFkNjI4OWRkZmZkNGViZWU5MzFkODQ2MDBhMmg3MmE2NDA5NjM4NzViODMwNjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/thomas.asp___.YXAzOmNmZHQzOmE6bmo6YzQ6ZGI0NTBkN2U4ZDVkNTIyZjFmZGY1NTkwOWI2YTo3OjU3MmE6YWFlZjJlNTIxYWU1ZjFiOTM0MTE0MmM5N2I0MmMwYzE3NGZiN2ZiYGY5ZTg4OGZiM2NmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvQ8Pbyo___.YXAzOmNmZHQzOmE6bmo6YzQ0ZGI0NTBkN2U4ZDVkNTI2ZjFmZGY1NTkwOWI2YTo3OjQ0OGJlYzQxMTYwMjY2NmNlNjNmNmRmZGNkMjM4OWY4MGQ0MzJkMzY4YzEwNDZlYzVjMTmyOkY6Tg

Sent by my carrier pigeon Gigi

From: [mira S]
To: beth_newton@toronto.ca; personal@rebeccmedical.com; pmayor@rogc.com; mayorsoffice@rogc.com; mayor@staterecmedical.com
Cc: Carullo, Angelo (BOS); Ramos, Alex (BOS); Lara, Daniel (BOS); DistrictAll; Board of Supervisors (BOS); Councilmcrep; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 7:06:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sara Stock

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/newsclub-england-london-68902366___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYzAxMzE1NjE2ZTE0OGQ5MTU2YjozOjA1ZjA6N2I5NTQyOTEwMzE4ZGJiYmUxYWQ2ZTcxZjVkOTMwNzU5OTBhMjZlNGY0NTcwNzEwNWRlNGZjYjI1NGMzOTcxNjgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcZ4dSNVNg___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYzAxMzE1NjE2ZTE0OGQ5MTU2YjozOjBkNTI5MjA1ZjA3NmM4MDk5YmQ2ZjM5NGIxNDk5NjQ4NGNlZTBmMjM5YmE3NjNlMzk4NTg1NzI0NjQ5NjE4NzE5MDA2MjgyZjgwNjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYzAxMzE1NjE2ZTE0OGQ5MTU2YjozOjY1MjU0MDY0NDhhNGI1YTkhYjcyOWY3ODE0NjNlMmY3NjM3MDAxYTE6N2YzMTA1YjgzNGM1ZTBmMjgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/israeng020925.htm%23:~:text=Tragically%2C%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYjAxMzE1NjE2ZTE0OGQ5MTU2YjozOjExZGE6N2IwOTI2YTUzMjYyMzUzYWU0ZTFkYTBjMzhhODU5NTgwNGRkNDU3MzBlZDkzNjBiN2EzMDA2MjgyZjgwNjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYjAxMzE1NjE2ZTE0OGQ5MTU2YjozOjIxOGZmNWIwYzZlNTZlMTBkNWNlNTZlZmVkOTM0NWIwOGQ4NDU5NTgwOTE2YzI0ZMRlmzOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w4xvc9d99o___.YXAzCm5mcZHQyOmE0bzo0M2M1MjI0NWE0YWYxYjAxMzE1NjE2ZTE0OGQ5MTU2YjozOjI4ZTg0YjBkYzlkODhlY2VmYzVjO0tYzBlYzE2MDM1NGUwMDQ0OGI0ODA2YzA4NDI5YmEyOTk1YTBiZjhlMWE3YmM4NTmeOkY6Tg

From: [Karen]
To: public_relations@concentra.com; privacyoffice@concentra.com; pressrel@pwpa.com; mayorsoffice@pwpa.com; citycouncil@pwpa.com
Cc: [LaSalle, Angela (BOS)](mailto:); [Kennedy, Alisa (BOS)](mailto:); [Levitt, Daniel (BOS)](mailto:); [Chevrolet](mailto:); [Board of Supervisors (BOS)](mailto:); [Chatterjee](mailto:); senator.steiner@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:06:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTg0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2Yjk4YWEwM2UyZjgwOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVV9g___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTg0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2YjQ4YWEwM2UyZjgwOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTk0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2YjQ4YWEwM2UyZjgwOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTk0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2YjQ4YWEwM2UyZjgwOk6Y6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTk0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2YjQ4YWEwM2UyZjgwOk6Y6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lvo___.YXAzOnNtcZH5cOmIDIuqnmM2E1Y2OfYzg4ZGIxMTI0NmVhY2UwODBlN2I2M2I0NmMxOTk0MzE0NDM5NDA1Yzk1ZGU3Yjk4ZDZiNTgxNzBlMzY1YTRmMjVhNWNlNDYyNjJjYWQ2YjQ4YWEwM2UyZjgwOk6Y6Tg

Karen Cohn

From: Michal Chamedes
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:09:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Emily Steinberg
To: kevin_mayor@toronto.ca; mayorpoll@torontomedical.com; mayor@mail.com; mayorwilder@lawyer.com; mayor@lawyercentral.com
Cc: Carroll, Aneesa (MCU); Bonnici, Alisa (MCU); Leiba, Daniel (MHS); Chan(staff); Board of Supervisors (BOS); Chairperson; senator.warren@senate.ca.gov; governor.remember.honey@governor.ca.gov; Kristy.Pfefferkorn@mail.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:08:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnSmZHIxOnFiOmpzbMTI5ZWEzYjkwYWQ5NZQ1OTEyMDU2MmQ5NTZhMmQ5NTZjMDk3MjU5MzE0YjI0MmQ5NTZjMDk3MjU5MzE0YjI0MmQ5NTZjMDk3MjU5MzE0YjI0M

From: Marla Traub
To: kamil_mahdawi@concentra.com; mahendra@kellyhomefood.com; gregory.flint@c.com; gregorywilson@theccnet.com; mirandy@centcentralcal.com
Cc: Cataldo, Angelina (BOS); Espinoza, Alma (BOS); Leslie, Hannah (BOS); Chan/Jonathan; Brand of Supervisors (BOS); Chan/Jonathan; gregory.adams@concentra.com; assemblymember.bonta@assembly.ca.gov; kristen.thefedcom@sen.ca.gov; Anna.Eshoo@mail.house.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:10:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marla Traub

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUxYWVjYTo3OjljMzY0ZTlmMTYxMGU3M2YwNjY5NDYzM0MjIyMGRiMzcyMTAxYjMxOWMyMjU1Mz A0NGZiOGE4YzE5ZDg2NzI1ZmQ1OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6fNVV9g___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUxYWVjYTo3OjgzMDg0YjE4OGY4MGYzMDU3MzdiZjU2ZWI3MzY5NTdlNjk3MjNlZmQxNDk0NjU1OGQ4ZDI5NjcyNGQ2NzM5YmQzZDY2NjcwOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUxYWVjYTo3OjkyYjY0NzBmOGM3MzgyNmM4N2E0NzE1YTQ5ZGUxMTgyYmE5NGUxYzBmNTE2MmVlZGMzNDIyNTMzNGIyZTY0MTkyMmM4NzZjYzcxZExMDNmODk5MDYwNTVkZjgwOTQ5Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranesg031005.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUzYWVjYTo3OjExMzU4ZDVkMmZkNzNmYWQ2YzMyMWE2YTc3YjdlZWRhMDdlZTY0MTkyMmM4NmM0Dk5MDYwNTVkZjgzwOQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUzYWVjYTo3OjA2NjY5YjY2YzRlMWY0NTI2NGY3MmRlYzdlMWI1MWNkYzcxODU1YjQ0YjI5YTgxZGE5ZmFmYjk1NTY1ZWFkMWRmNTUzYWE5ZDIwOGRlZGE
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx7kxxv9d9lo___.YXAzOnNmZHQyOmFlOnw2MmIxNzFjOTFlOGU1ZmY0MDUzMjU4YTUxYWVjYTo3OjdlNDc6NmUwNzhjZDA1MGZmZTEwNjI0OWY1ZjdkYTNlMjhiZjIwODBjZjU4MTkxYmE3ZWY0OTFmODQ0YTI5ZGJhNDJiYjmeOlQ6Tg

From: Brad Epstein
To: karen_mayer@concentra.com; personal@yahoo-medical.com; pmayer@mac.com; mayerpublicity@cooper.edu; mayer@theelectromedical.com
Cc: Cecelia_Augusta_(BOS); Bonnica_Allen_(BOS); Lena_Stenzel_(BOS); Chairs@all; Board of Supervisors (BOS); Chairperson; jamaica.campos@sonoma-co.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:10:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Brad Epstein

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68002366___.YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOTk5YTFmMTY0NzQxNDg1NjZjZTU5ZiNiZTM2MjdlNWQ2YzQ4ZmVlMjM5YTllNzU2ZGE1ZWEzZgwOlQ6T
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqcZ5fdSVVNg___.YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOTk5YTFmMTY0NzQxNDg1NjZjZTU5ZiNiZTM2MjdlNWQ2YzQ4ZmVlMjM5YTllNzU2ZGE1ZWEzZgwOlQ6T
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dunlar-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorists-2Dagainst-2Disrael-3Fgcreg&e=__YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOTk5YTFmMTY0NzQxNDg1NjZjZTU5ZiNiZTM2MjdlNWQ2YzQ4ZmVlMjM5YTllNzU2ZGE1ZWEzZgwOlQ6T
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpr58_statements_israeng030925.htm-25E2-2580-2593-2Dsec-25u2Dtragically-25u2D20-25u2Dfive-25u2Dhundred-25u2Dpeople-25u2Dand-2519-25C2800-25u2Dsequester-25u2DPalestinians-25u2Dterrorist-25u2Dattacks&d=__YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOTk5YTFmMTY0NzQxNDg1NjZjZTU5ZiNiZTM2MjdlNWQ2YzQ4ZmVlMjM5YTllNzU2ZGE1ZWEzZjJjMGJlOTczZjgwOlQ6T)
(4) https://urldefense.law.yale.edu/20th_century/hamas.asp___YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOTk5YTFmMTY0NzQxNDg1NjZjZTU5ZiNiZTM2MjdlNWQ2YzQ4ZmVlMjM5YTllNzU2ZGE1ZWEzZgwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9e0xxv9d99o___.YXAxOm5mZHQ6cmFlOjpxOmM5YzZiOWFiMGNjODI0MTE4ODM3MmE3ZGZiOiMTIxMmI5NzcxOmJlOWFmZTc5NjE3MmVkYmNhYTA4OTFjZTkyMjJhYTMwZjU5NjA0NjgwOlQ6Tg

Sent from my iPhone

From: Natalie Thomas
To: kathi_mapes@concentra.com; mcarroll@bellevuefund.com; pmayo@pmac.com; mayoatlaw@comcast.com; mayo@selectmedical.com
Cc: Cabrillo, Angela (BOS); Gimenez, Rose (BOS); Leifer, Daniel (MYR); Chan@pdf; Board of Supervisors (BOS); Chairmoore; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:10:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Natalie

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-68900366___.YXAxOmNmZHQxOmE6bzo3MDFkZTAwZGI1OGZkMWVjODI2ODBlYjVhZmNiMWU3Njo3OjBiZTA6OWYxNDNiNWZlOGFiYzhhYjA0ODI5ZmM5NGI0NjkxNWU5MmFmZjc2NTNmZGOtYjRhMjA4ZDhlZmYzZjk2YWXkzjmxOlQ6STg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=gcZ4zbSVzNg___.YXAxOmNmZHQxOmE6bzo3MDFkZTAwZGI1OGZkMWVjODI2ODBlYjVhZmNiMWU3Njo3OmJmOTc1YZ3EQkpvZXhNbnc5NkJjOlA6YzoxNmY4ZjU3ZTk5ZTY5MmIzMzY4ZTk4OmE6ZDc4MTE3MzJjZDk4YzFkNTpwOlQ6STg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmE6bzo3MDFkZTAwZjQ1OGZlMWVjODQ2ODBlYjVjZmNhMWU3Njo3OmY4MDk5MjI1YWRhMDQzMjI3YzA1ZTI5ZTY5MzcyMTE3MzJjZDk4YzFkNTpwOlQ6STg
/https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20the%20last%20hand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOmNmZHQxOmE6bzo3MDFkZTAwZjQ1OGZlMWVjODQ2ODBlYjVhZmNiMWU3Njo3OjU0MTM0OCQ2ZGNiMWY1MzNkNzhjY2ZhOWRmNTc2ZjJmMjAyZTVkMTIwZjU3M2QzNGZiNDpwOlQ6STg
(4) https://url.avanan.click/v2/e01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQxOmE6bzo3MDFkZTAwZjQ1OGZlMWVjODQ2ODBlYjVhZmNiMWU3Njo3OmE1NDBkMTU0MzBlY2NlNWJkMTE5OTQ2YWE1MzBlNTZkZmY1YWY1YWU1MDNlZjZmY1NmgzOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9wkxvx8d99o___.YXAxOmNmZHQxOmE6bzo3MDdlkZTAwZjQ1OGZlMWVjODQ2ODBlYjUyZmNiMGU3Njo3OmVkMTc4MGZlZjM0YzZlN2U1OGRmYTY1YTM1MGNhN2MzNzFkNTk2YmNmMWQ4MTEwOTdlODM1YzcyN2Q0MGU1MDM2YmZkNzpwOlQ6STg

From: Janet Hammer
To: kash_patel@concentra.com; personnel@retiredmedical.com; press@fbiwp.com; marcandrew@fbiwpr.com; marcatt@retiredmedical.com
Cc: Calvillo, Annette (BOS); Ezzeldin, Mina (BOS); Lavin, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cloudtrainer; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Fairness Hill Concentra
Date: Tuesday, January 28, 2025 7:10:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:
I am a PA and our training requires we provide a safe and welcoming environment for alk patients. A clinician wearing a keffiyeh sends the opposite.

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

Accrediting to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Janet Hammer, PA-C

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902066___.YXAzOmNmZHOxOmE6bmswOGZjYjI6NGI1NTIyYTgzZjk2Mmd1NTc4ZjM5M2ZmODo3OTk4MDA4MmM1MmEwMjhlYWFiYzOwNmZkYmMxZGJiYWVkMjYzYWE4NWMwODI6NDU0NmE1ZTBkOTlOWUwNDBkMzOxZDI6ZTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-EJ6ifNVVNg___.YXAzOmNmZHRyOmE6bmswOGZjYjI6NGI1NTIyYTgzZjk2Mmd1NTc4ZjM5M2ZmODo3OTk5ZmQzZTNmNGExZmY5ZGJmZTNmYXk4MTJlZSNiNGExZjE5YTI4NjVkNGM0ZjEyMDQ3ZmNhMjE3

From: shariel freid
To: kevin_newton@concentra.com; ceriannis@centermedical.com; eagraves@mac.com; margaretkhoo@hotmail.com; mbrooks@centermedical.com
Cc: Cabello, Roberto (BOS); Bonkera, Alisa (BOS); Lecht, Sharon (BOS); Cheerbrett; Board of Supervisors (BOS); Chakrabortyg; jessica.adams@arcade.ca.gov; dispatchcenter.harwoodmedic.ca.gov; Emma.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:11:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (3), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shari Freid

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OmE5N2Q0MjBlNGU1ZTo3OmZjMTI1ODY3MzA5YmU1YjE0OTBiMzQ0MTNhM2IxNmUzYjkzZWM4YzlkZTpoO0Q6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SNVV5Ng___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OmZjMTI1ODY3MzA5YmU1YjE0OTBiMzQ0MTNhM2IxNmUzYjkzZWM4YzlkZTpoO0Q6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ayo-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OmQ2NTQ2OTkxYTMxNDI3OTI3OTQzZTY3MjI0MWE4MzI3NWRlZDpoYWI5NzgtNWNkOWI3OGU4OTFhYmM2YWZhMzQ3NDk0MzI2NzdkOTpoO0Q6T g
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OmQ3NGE0NmRjZmQ5NDIwY2VlMGVjN2Y2Y4YjMxMmEwZjAxYzpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OjhkNDg6YTI1YzQ2MTZiY2RiMDE3YTM0OTY1MjUyNzVmMmJlMTNmYTgwM2JmMmRmNTIpoOlQ6T g
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxv9d89oo___.YXAzOnNmZHQyOmE0bzo2NzA3MWFkZWExZGI0MTQ4MmI1ZjpiMmMxMjBhNGUzZTo3OjE3YVkYZM4ODY0ZjZlNTQzZGU4ZDIYwNjI1N2YwNzk0NTgwMGY3ZjNlYzZlZGU4YwNjI1NjJlNGYxNGM2OTowOlQ6T g

Sent from my iPhone

From: ashley sisserit
To: kevin_mayes@concentra.com; mayesk@phillymedical.com; pmayes@mac.com; mayeskevin@comcast.net; pmayes@patientmedical.com
Cc: Gauthier, Amanda (BOS); Sonnenfeld, Nina (BOS); Lecky, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Citadmin@pc; jacquez.quiroz@phoenix.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:13:21 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ashley Soossani

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5Nzpac5kYEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=pcZJkbDGVcNg___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5Nzpac5kYEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-ar-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5Nzpac5kYEg
(https://url.avanan.click/v2/r01/___https://www.un.org/unispal/document/auto-insert-178925/%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5Nzpac5kYEg)
(4) https://url.avanan.click/v2/r01/___https://oraclesn.famc.noaa.edu/20th_eminarchamas.asp___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5Nzpac5kYEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wdxrv5d9lo___.YXAzCbNmZHQyOmE6bmpkOTIyNDE6NzUyMDVkNmFlZFlderMDY0NzI6NzU4NzoMeYTImeZmYxMGOlMzlmeYxNlOTAzZGFlOWYxNWYxMGFmNTNlMzMyMDBhGTEkeMzGlJNTgSOD85NTM1MzEjYGE5NzpaWc5OlZGMlZGU5ZTM2MzYyMTBhM2OzMGVlMTEwM9VlmZmMzZGZmNiOlZDVkZTcxMDVlNzlyMzMzMzk4NiU4ZjmwOkYET g

Sent from my iPhone

From: RM RM
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:14:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Roman Movshovich
Fellow, Los Alamos National laboratory
Los Alamos, New Mexico

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jennifer Oppenheim
To: kevin_stevens@concentra.com; customerfeedback@concentra.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressoffice@msnbc.com
Cc: Cecilia, Angela (BOS); Ayanna, Ritta (BOS); Louis, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Cloutman, Eric; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimra.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:16:42 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jennifer Oppenheim, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f36f6____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OmY5YjI4ZGVkNDg5NDUzNWRlZjE5ZDI1NGY1MGVkMTMxMDZjZjhiMjc5OTU5MTgyYzY0OWJmYzk4NTA4YzmwOk9YEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3HiNVV9g____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OmY5YjI4ZGVkNDg5NDUzNWRlZjE5ZDI1NGY1MGVkMTMxMDZjZjhiMjc5OTU5MTgyYzY0OWJmYzk4NTA4YzmwOk9YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoogle_vignette____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OjY1YzI4ZjNlMTlhYWE4MzA5NzU1MTUxZjcyMTE4YjmeYjhmYWFmNGJlZWQzODpwOk9YEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinians%20terrorists%20harmed%2C____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OmIxZGQ0MThjYTmtDlKxMmQyMzBkOWMxMzE2ZDNkMGEzZTAyZTEwZmMxYjk2MTc3OGNlOTlmZTRmMzAlNjgyYTc3OGIyZTpwOk9YEg
(4) https://url.avanan.click/v2/r01/___https://cicolon.lmu.yale.edu/20th_century/hamas.asp____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OjZiNDE0ZTM5MDZlYjY5OTI4NTU5ZmY2YzRhNjAxMTg0ZmMwOWJlNzM2NTc1MGI0ZTAyTlmYTI1NTU4ZWZkYTQxYzIxOTU0MTBlZjgmeOkY0Eg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv5wkxv9d99o/t____YXAzOnNmZHQsOmFiOnoyMTEwYzk1YzFiZjQ1NjMxNDUwMmRmMmJmMTZhMDdhOTo3OmM0ZmM5YmQ5Yzk2OWQ0OTk5YzMzOTNlNzNmZmUzYWU1ZGZmYzhlMGFlOWVkNTA4NWY1NmYxNmI5ZjA2MTE4YmI2MDBhODBhM2Tpwok9YEg

Sent from my iPhone

From: Rebecca Nenner
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:17:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca L Nenner

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Evelinda Urman
To: keith_rosen@cityofcity.com; privacy@dentechmedical.com; angus@me.com; marcsmith@olympic.com; stacy@dentechmedical.com
Cc: Calvin, Angela (BOS); Ramos, Alba (BOS); Lurie, Daniel (BOS); Chan/Staff; Board of Supervisors (BOS); Chan/Jones; jessica.alpert@sonoma-ca.gov; jessicalvermeer.hanes@assembly.ca.gov; Krista.Pfeffer.kerr@sen.ca.gov; Anna.Rosenzweig@sen.ca.gov
Subject: medical treatment for all
Date: Tuesday, January 28, 2025 7:17:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Years ago I read a story about a Jewish doctor working in a government subsidized health clinic. One of his patients had a swastika tattooed on his arm. The doctor treated him with dignity and after months of treatment one day, the neo-Nazi started to cry and said he wanted to remove the tattoo. The Jewish doctor was willing to treat everyone. In today's world, Hamas supporting physicians have openly stated that they want to kill Jews. When someone's wearing a keffiyeh, which is awar symbol, it's no different than wearing a KKK hood or a Nazi arm band. We are a family involved in healthcare, if I walked into a room, and this was my medical staff I would have to walk away because I would think that they want to kill me. The keffiyeh is not a religious symbol.

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Evelinda Urman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992368___.YXAzOnNonZHQvOmE6bwo4OWExOTEyN2NlMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo3OmI1MDc6MzI1ZWFjOTY0YzI0NzI5ZTU5OTA0NmQ4NjY1ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56NYiVNo___.YXAzOnNonZHQvOmE6bwo4ZDE2ZTIxN2NhMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo6OjI5ZTU0OTA0MzI4YTI0NzI5ZTU5OTA0NmQ4NjY1ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2C$google_vignette___.YXAzOnNonZHQvOmE6bwo4OWExOTEyN2NlMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo3OjI5ZTU0OTA0NmQ3NjRkNGQ2YjEzNDNjZGQ1MWYxMjAiMGRjNGZwcGYxNTU2YTFiYzE4MmIxNGY0YzViM2I5MmJjZTAyOTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sinorep030925.htm%23:~:text=Tragically%2C%20for%20the%20first%20time%20in%20people's%20lives,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNonZHQvOmE6bwo4OWExOTEyN2NlMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo3OmY0OGY6ZmM4MNZYTMTJlOTBlMWIxOGMyZGEyOWZjYzZlZjVjYWEwMzdlNjMwYzY3MmRlMzLwZjViZWUtMmZiNGM5YTYxMTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://muslim-lane.nsls.edu/20th_century/human_acts___.YXAzOnNonZHQvOmE6bwo4OWExOTEyN2NlMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo3OjE5ZTU5OTA0NmQ4NjY1ZTg4OTY0YTdkMzAtMWE2NGMyNmNjk1ZGMxMmEwN3NlMGM2NTZlZGI1N2Y2ZmM4NjZmM2E5MTgwOk3Nlg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvMP8vo___.YXAzOnNonZHQvOmE6bwo4OWExOTEyN2NlMTg1ZTA3NWU2ZTA0OWQwMGMwMmFkYTo3OmY5ZWZhMDkwYmE3OTBjOWI0MWE5MTOxYiUxNWIxYTc5ZiU5NGNkMDk2N2E2YiY0ZDNmM2NlNmI0YjZlMDE5ZDmo0OkY6Tg

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 7:20:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902566___.YXAzOnNmZHQyOmE6bzo1ZWFiOTZjNDllMzNiNTlhMTY4MzAxOTgyMDk3Yjc1MzoxOjBhMzU6ZmFkZTAxYWQxMDQ2ZmVlNDYyNTk3NGQxZTQ1ZmMxYWMtNjU0Wlx5NmY5MDA1NWQtMjI3MTQ2NDg3NDIyOk7kVGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-zJ66NVV7Ng___.YXAzOnNmZHQyOmE6bzo1ZWFiOTZjNDllMzNiNTlhMTY4MzAxOTgyMDk3Yjc1Mzo3OmYyMTM6NmRkN2U1yMmFmMWYxNGI5YzBiNjFkNDc3MWUzYWEyZTk1MWE5Y2lkNmIwZTc4YzkyNDk5MjBkNWE0MDM0NmYxU1lGTg0OkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1ZWFiOTZjNDllMzNiNTlhMTY4MzAxOTgyMDk3Yjc1Mzo3OjA2NzE5ZDI0MDQzYTRjMGE3NjU5NjU4ZTUxNDA5MWQ2NTUzNmZlMGUCYlOTNkZGU3ZjFiZjQzZDQ0ODIyMjkxZGExODg0OkY6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israempl30925.htm%23:~:text=Tragically%2C%2000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzo1ZWFiOTZjNDllMzNiNTlhMTY4MzAxOTgyMDk3Yjc1Mzo3OjExZDI0MjEzMGU1NTcwYmRmMjRlMWM1MjAxMCJiZjAwZjYwNGE2YjQ4Y2Y5YzRkZmY5MDQ5OWVjYTZiODZmNzAxMGIzODg0OkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcv9zl99o___.YXAzOnNmZHQyOmE6bzo1ZWFiOTZjNDllMzNiNTlhMTY4MzAxOTgyMDk3Yjc1Mzo3OmE4NjY6ODkxYTZjYzg3ZTQyMTNkOWI2MWYxNTYtYTNiNjVhNDc4OTM2NjgNTI3MDZhMDQ1MTI0OWVmYzBkOTVjNDk3Mgt0OkY6Tg

Sent from my T-Mobile 4G LTE Device

From: Felicia Gopman
To: kathi_mayes@concentra.com; mcarroll@theflorencehall.com; pmayo@mac.com; mmcwalkins@hotmail.com; mkayo@palmcrestmedical.com
Cc: Castillo, Angela (BOS); Ferreira, Alda (BOS); Leite, Daniel (BOS); Overstreet; Board of Supervisors (BOS); Quattrocchi; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:22:54 PM

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cc: Press, City Council

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Felicia Gopman

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-68900366___.YXAxOnNmZHQzOmE6bzoxMjIxMDk1ZTQ1N2E0MGZiOzYxMzM2U1MTBhMGU1OGM5NzoxOGIzZDY0MTk0OTk1MGYxYWY0YTdkNWQ1OWVlMTYxNTVkNjIyNzNkYlM0x4Nzo0ZjNlYzFlZDkzYZVlZDQ0ZmUzOjE6ZDpmOkY6Tg
(2) https://url.avanan.click/v2/e01/___https://www.youtube.com/watch?v=gvZ8ddNVzNg___.YXAxOnNmZHQzOmE6bzoxMjIxMDk1ZTQ1N2E0MGZiOzYxMzM2U1MTBhMGU1OGM5NzoxOGIwZjY0MTk0OTk1MGYxYWY0YTdkNWQ1OWVlMTYxNTVkNjIyNzNkYlM0x4Nzo0ZjNlYzFlZDkzYZVlZDQ0ZmUzOjE6ZDpmOkY6Tg
(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQzOmE6bzoxMjIxMDk1ZTQ1N2E0MGZiOzYxMzM2U1MTBhMGU1OGM5NzoxOGIwMDAzMGI4ZDNkMzk1NzE5NGFiNjhjZjU2NmMEM5NDI2ZjU2ZmY3ZmMjg5ZjY2Yjc2NTllZTdkNzY4Y2ZhNjRmMjg5ZjY2Yjc2NT

From: Deborah Axelrod
To: kwan_mayor@sfgovtv.org; supervisorpeskin@sfgov.org; aaron.peskin@sfgov.org; mayorlondonbreed@sfgov.org; mayor@sfselectmedical.com
Cc: Calvillo, Angela (BOS); Ballard, Alisa (BOS); Lamb, Hannah (MYR); Chen,Ivy D. (CAT); Board of Supervisors (BOS); Stuhlmacher, Jonathan; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:20:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Deborah Axelrod

Attachments:

(1) https://url.avanan.click/v2/r01/___https://access.bhe.com/menaswink-england-freedom-689803366___.YXAzCmNmeZHQaGmEHhmmZHCVlNmgIZDMyYmIxOGNhYjk4MjU4MjRmZDg3NjA3MmoxOGJmmOYlNDVlYTFlcZGJkNjgxMTBiMmE2YzgzNGI1ZjNlZGVlcNm

From: [REDACTED]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:27:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rick Popowitz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAxOmNmZHQxOmFlOjxmwODVmODZiNDQ4YWMyMjhmZTBmNjI1MmNiYjY0MzI5ZDJlOWI2YWE0ZjM4ZjMwNjVkYjk5NTQwMjgxMWI0NmExMzI4NzE3MmRiNzk4NTU5OGUxMjZmNTVjNDBmNTgwOlO3ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVVNg___.YXAxOmNmZHQxOmFlOjxmwOlOVmOlDZiNDQ4YWMyMjhmZTBmNjI1MzNjYjVlMGUxOlOxOlI4OlI3OGU1OGI5MTM1Y2U5MzIwNjY4ZTZlZGVkZDE0NDQ1NDIzNTdjYzY5ZTE2ZmMzgxZmY1NiEzMmVlMDlY1OTBkMzgxOlO3ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmFlOjxmwODVmODZiNDQ4YWMyMjhmZTBmNjI1MzQyODc3OmU2NTAtYzA2ZDEtMmE1MDBkOWEzZGM1ODBlYmVlZmE0NDZlMmIyZDBkY2RhZWMxOlO3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20law%20people%2Dled,19%2C000%20separate%20Palestinian%20terrorist%20attacks;s___.YXAxOmNmZHQxOmFlOjxmwODVmODZiNDQ4YWMyMjhmZTBmNjI1MzNjYjVlMGQzOlO3NmU3MGU4OGZlNzhmYmVlMmQwOlO3NmQyZTA6YzY2NTQyNGExMzBlMmFiNzkzYmE5MDQyOTgwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQxOmFlOjxmwODVmODZiNDQ4YWMyMjhmZTBmNjI1MzNjYjVlMGQzOlO3OmOxZTA6YzVlNmNiMGIxYjc0MzliJVjM2Mzg2OGYxZDc3M2ZmNzg4YzA5MzgxM2IzI3ThOTAxZjJlMmFmGCxM3MiM1YjY4ZDmwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxxvlz89o___.YXAxOmNmZHQxOmFlOjxmwODVmODZiNDQ4YWMyMjhmZTBmNjI1MzNjYjVlMGQzOlO3OmI5NDE6MDY4OWNlYjcxZGEwMWlkNmVkZjhhMGIxNzg3NDg0ZDk5ZWZhMzNiZmY1NDg2OTE1MDE2OTUxNjEzZjBhOGIzMTgwOlQ6ETg

Rick Popowitz
rpopowitz@verizon.net
240 506-4056

From: Marshall Mintz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:28:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marshall Mintz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: MICHAEL DARDIA
To: laura_newcomb@concentra.com; corporate@hrpmedical.com; jobcare@hrpi.com; mayoandkim@hrpmail.com; corporate@hrpmedical.com
Cc: Carrillo, Amanda (BOS); Jiménez, Alma (BOS); Lopez, Hannah (BOS); Chan(staff); Board of Supervisors (BOS); Ybarra@sfgov; peterpan.peterpan@sfgov.org.sg.gov; supervisorpreston.hayward@assembly.ca.gov; Kriess.Pfeffercorn@sen.ca.gov; Alexis.Fonarow@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:35:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Meredith Dardia

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZHQxOmE6ZmM2MWNjYjI0MGNlOGIzNzJkMzAxNTRlMTc3OmU1OmM2OGI0YWQxYTlmZGRiZTdkZWY3ZWI0YjI6NmU1OjUyYzNTMzMTZiNDU5Mzk1OjNDA3ZGc5NmZkZTQxMzE3OGE5ZDk0NzNlOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-ZJ6iSVcYI&si=___.YXAzOmNmZHQxOmE6ZmM2MWNjOGIzNzJkMzAxNTRlMTc3OmU1OmM2OGI0YWQxYTlmMjU5NjM1ZjY0NjI6NmU1OjU2MjUwMTIxNzg2NjE1MDI5NjM0OTc5OmFjNGUzMTIxNzg2NjE1MDI5NjM0OTc5OmFjNGUzOjE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0bzo3MmNjZWY5YTVhMGM5Y2JlMGNlOGIzNzJjMzAxNTRlMTc3OmFlNjk0ODIxNTlhMDIxYjNlZTE5OTMzZmZjZjZlQwNGc5NGIxMTkxNzgwOGQ0Yg
(https://url.avanan.click/v2/r01/__.http://www.un.org/webcast/ga/58/statements/clrearng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0bzo3MmNjZWY5YTVhMGM5Y2JlMGNlOGIzNzJjMzAxNTRlMTc3OmIyYWY0MzM2ZTE0YjNiY2IxNDcwNDQ1MzYzOGIzYZEzMjggZDE0OGU5Yjl0NTE1MjU1NTA1Ya1jMWQzNWM0NzM2MjNjpwOlQjE
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6ZmM2MWNjOGIzNzJkMzAxNTRlMTc3OmE5NWRlZmFmMWY3ZmY4YmVjYTI3MzIxYzM0NjY4YTNhMzk5ZDk4NjNmOTg4ZmY4ZDk2NjpwOlQjE
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clmdxxvd0l0o/___.YXAzOmNmZHQxOmE6ZmM2MWNjOGIzNzJkMzAxNTRlMTc3OmJjNzFlNjY2Ym5lNzk4YjBkY2RmNmRkYzI2NzNlZjc5NDE5NTQ0ZGZmZjdkODg1Y2I0NM2QxOGNmMDMxNmMzNzAxNWE5NmI5NjpwOlQjE

Sent from my iPhone

From: anat hanono
To: kelly_mason@concentra.com; mckenzie@pressmediagroup.com; press@press.com; mayorsoffice@houston.com; press@pressmedical.com
Cc: Cecilia_Rosario (BOI); Bonnie_Alba (BOI); Leyla_Daniel (HHS); Chen@aft.org; Board_of_Supervisors (BOS); Chairman@gc; senator.ailenen@senate.ca.gov; assemblymember.bonta@assembly.ca.gov; Emma.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:31:44 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer’s political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909366___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVkODA3MWZkZTNiZGVjMDo3OTYwMEZiNWItMDk0Yzo0MDk5Yzo1YjZiYjNkZDUyZDI0YzBlOTk0MmoxOTZTZlMDdmODgwOTZlZTk4MDFlZGU3MzNiMzgyOTZlZg~~
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVV9g___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVjMDo3OTYwMEZiNWItMDk0Yzo0MDk5Yzo1YjZiZGI4ODA5YjY5ZGI0NDE0OWY3YjI0NDNlYzAxMDIyxMzcyMzZkZWI1MTg4ZTg4MDI5ZGI3MjI0NzgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVjMDo3OmQwMWRlNjJlMWU5MTQyMDZkMDQwZjdjYmY2NmIlNmIwY2Q0NmNjNTNhZGVkMDo3OmQwZjdjYmY2NmIlNmIwY2Q0NmNjNTNhZDhlMWJmNmY5ZTFlMDdmZjEwOjQ6ZGRhZDUyMGRmNTdkZjU2MzgyOlO6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/israeng030925.htm%23:~:text=Tragically%2C%20%20the%20Rio%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVjMDo3OjM0ODI0ZDNlYmI5NmRkZjQxYTU3ZDhlMWJmNmReyJQxYTU3ZDhlMWJmNmeYZWWhwMTFjYWNhOWY3MmFjZmU1MzU2NjQzYzhkODcyYTViM2MxNTAwMGEzNjgwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVjMDo3OmFmNTE0Y2I5YTI4YjcxMjNlN2I5N2I1NjZkNGYwOjI0ZTI3ZDhlNWJmNmRlyMEzRjZjZiM2EyYzpmOlO6Tg
(5) Michael Starr, “October 7 is about to be every day’: Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvr6d99o___.YXAuOnNonZHQxOmFiOnoyYzo5ZDU3YjU4Yzo5NDY5ZmVkODA3MWZkZTNiZGVjMDo3OmIxNzIxMjEwZmM4YmIxMTA4MjkyNTYzMzFmMDE6NDBlZjA0NzcMTYzNGU1ZTBmMjI0YTk1YjE0NmM2YmMzVkMWRmN2N2NzhlNjgwOlO6Tg

Anat Hanono
Sent from my iPhone

From: bigcandyjar Gmail
To: karen_mayor@sanjuancounty.gov; supervisor@fivehorsemedical.com; peter.orr@fivehorsemedical.com; mayorandcouncil@fivehorsemedical.com; mayor@shadowcreekmedical.com
Cc: Carrillo, Amanda (BOS); Jiménez, Alma (BOS); Lopez, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Chairman@; executive.assistant@fivehorsemedical.com; assemblymember.hayward@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: ⚠ Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra…
Date: Tuesday, January 28, 2025 7:32:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAuOnNmZHQ6OmFlbzpmMTdkYWM4ZjI5NWNiYWYxNzQyZjdiZTg0YTA1N2Q2ZTo3OGIxNThwOTIyOTI0NDI0YjI0NjI0NTNkMjmwOjk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6iSVsYo___.YXAuOnNmZHQ6OmFlbzpmMTdkYWM4ZjI5NWNiYWYxNzQyZjdiZTg0YTA1N2Q2ZTo3Mjg2NmI0ZjU3YTA5NjEwNmY3ZjI5MDM0MjBkNjA2YTM2ZQ5ZQ0YZGM2ZjVlMDNlNjUxMmIxOGQ4NGJhNTkxYmQ5OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQ6OmFlbzpmMTdkYWM4ZjI5NWNiYWYxNzQyZjdiZTg0YTA1N2Q2ZTo3OmQxNGU3NGQ0NmM1ZjVkMzM4OTQ4YTU5MDg4MTBkY2I0MWFjNDdmODNkZjYwMTIxYTZkZDcYjc3Y2IlkZjY1ZTcyMjk0YjwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%21:~:text=Tragically%20%22Hezbollah%22and,IS%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQ6OmFlbzpmMTdkYWM4ZjI5NWNiYWYxNzQyZjdiZTg0YTA1N2Q2ZTo3OmFkMTM0OTdjZDI0MTdmOGUwZmRkNWJkMmY1YzMzI5MzRmY2Q2ZTA1NzhkMjU2YWFlMzFlNzhmNjU1MzhmOGI4NGJhNTkxYpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQ6OmFlbzpmMTdkYWM4ZjI5NWNiYWYxNzQyZjdiZTg0YTA1NDI5ZTo3OmE5cNDA5NDI1NzE0YTBlZWNlNjI0ZDBmYzI4ZTY2OTk2NmRmZjI4ZTY2OTk2NmRmZjo4ZTY2OTk2NmRmZjo4ZTY2OTk2NmRmZjo

From: Robyn Roz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:32:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Mrs. Rozwaski

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Arielle Gordon
To: feedback@concentra.com; customerfeedback@medcor.com; pressoffice@wsj.com; pressoffice@theregister.com; pressinfo@whitecastlefood.com
Cc: Carrillo, Amanda (BOS); Jennings, Alexa (BOS); Lantz, Hannah (BOS); Chang-Diaz, Sonia (BOS); Clerk@cityma.gov; senator.warren@senate.ca.gov; senatorkounalakis@senate.ca.gov; Kristin.Pfeffer@mail.house.ca.gov; Anna.Eshoo@mail.house.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:30:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZJ6SNYVNg.___YXAxOnNmZHQyOmE6bzpmMzIyZjNjY2QxNTI5OWM5NWE4ZTc1YTpmMDhjNTVhMTo3OjI0ZTI0MjI0NzY4M2M5YzQ0MjcyOWU1YjM5ZGJmMzcyYzE0MGEyMWQ2ZGUxMzExMjk3ZDFlYjIxMDI2ZGZmYmNmMWM4ODpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAxOnNmZHQyOmE6bzpmMzIyZjNjY2QxNTI5OWM5NWE4ZTc1YTpmMDhjNTVhMTo3OjI0ZTI0MjI0NzY4M2M5YzQ0MjcyOWU1YjM5ZGJmMzcyYzE0MGEyMWQ2ZGUxMzExMjk3ZDFlYjIxMDI2ZGZmYmNmMWM4ODpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2Dfor%20the%20people%2Dland,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAxOnNmZHQyOmE6bzpmMzIyZjNjY2QxNTI5OWM5NWE4ZTc1YTpmMDhjNTVhMTo3OjU1NjI6Y2E2ZTMwODBhNjk3M2RkMzg5MjdlNjZhMDZmZmQ0ZTBhMjVhMzZkNzdjYTVlYjMyZWUwNjYwZWE0NjgtOYTg4NjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awoken.law.yale.edu/20th_century/hamas.asp.___YXAxOnNmZHQyOmE6bzpmMzIyZjNjY2QxNTI5OWM5NWE4ZTc1YTpmMDhjNTVhMTo3OjhkYzI0ZTU5YzY5OGE0NGZiYTU3YTk3Yjk4YjVjODEzNGUzMGFjZTczZTI2ZTIzNmU0MWY5ZGI3M2RhNmNlZmE1YmwwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxv9d99wo.___YXAxOnNmZHQyOmE6bzpmMzIyZjNjY2QxNTI5OWM5NWE4ZTc1YTpmMDhjNTVhMTo3OjVwMmE0OWEyMTEzNzdlZTM0OTc4YjMwYTdjMjc4YzZiNGYxNjJlMjNDA1NDZkNGMzNjRlMDQ1ZDFhNWc0ZGVkMzNTpwOkY6Tg

Sent from my iPhone

From: bigorangeboat Gmail
To: laura_swayne@supervisor.ca.gov; supervisor@sdfiremedical.com; jamie.do@sdpr.com; maryanne.dixon@sdcounty.ca.gov; supervisor@sdaccmedical.com
Cc: Cabaldo, Amanda (BOS); Bermeo, Alma (BOS); Lewis, Daniel (BOS); Chairman@; Board of Supervisors (BOS); Vicechairman; senator.weber@senate.ca.gov; assemblymember.boerner@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonseca@sen.ca.gov
Subject: ...now. Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra…
Date: Tuesday, January 28, 2025 7:33:10 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3ZmNiMDZlYjZjOTBkNzdhZGI5MzQwNmgwZjA:cZDhVTo3OmY4YzA4MDFlYTg:ZTEzMGVmMzRkNzc0MDZlNmM0OTgxZjM5Ycw:cZM5Ycw:OTEzNjMwMmEwMzE0N2A4MmI3OTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-CJ6iSVVNw___.YXAzOnNmZHQyOmE6bzo3ZmNiMDZlZGZkOTI0NzhjZjAxZDRhYTo3OmJiMjI5MDNkOTc1NTFkZjZlNDk1YTY2MjI5MDNkOTc1NTFkZjZlNDk1OkZ6OjM5MzRhZGZlMzM0YTliNzZlZGZlMzM0YTliNzZlZGZlMzM0YTliNzZlZGZlMzM0YTliNzZlOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo3ZmNiMDZlZjZjOTBkNzdhZGI5MzQwNmgwZjA:cZDhVTo3OmVlYjQ0ODk0YmNlNDEtNmNmZGI5NTA0MDk0YmNlNDEtNmNmZGI5MzQwNmgwZjAxZDRhYTo3OmQyNzgxZjAxZDRhYTo3OmEyNTdlMDgtZTZjNgEYjNlZTk0ZWQwODM4Yj:kMmEyNDdhMWYtxMWY4YjA5YTRhMGUxY2E5ZDEx:YWZhMDJhNzBhMjQ2YzBiZDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo3ZmNiMDZlZGZkOTI0NzhjZjAxZDRhYTo3OjE4NjM5MTk0NWI2NTExZDE5NDRkYTIwYWFmZWNlNDdlYmY4NDhlYmY4NDhlMzUyMzhmNzU5MzhmNzU5OmE2Nzow:cZDhVTo3OmY4YzA4MDFlYTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0mkxvr0d99o.___.YXAzOnNmZHQyOmE6bzo3ZmNiMDZlZjZjOTBkNzdhZGI5MzQwNmgwZjAxZDRhYTo3OmY4YzA4MDFlYzQ0MDVlZDE2MDk2ZmNjZjM2Mjg3YzNjODMzOGI1NzVmYzVjMDJkNWY1YjM1ZjZlZGZlNDM2ZGZiNDM2ZGZiNDM2ZGZi

From: Joanna Epstein
To: kevin_mayor@concentra.com; mayoral@hotmedical.com; jepstein@mac.com; mayoralblog@blogger.com; mayor@hotmedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alma (BOS); Lewis, Daniel (ADU); Chan@sfgov; Board of Supervisors (BOS); Chan@sfgov; jepstein.stanford@gmail.com; assemblymember.haney@assembly.ca.gov; Krishna.Pillai@asm.ca.gov; Alexis.Easley@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:36:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joanna Epstein

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68903766__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWI0MTc3OjU1NjQ6NjBmZjY2MGQ0MDJmoZjNiM0OTo1ZDI0kZTgyNGM5ZmU1ZjBlMmE0N2MwMDI5MmM4MjE5YiNjYzdlZTYwMDc5YjpwOlQ6Tg
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-EJ6tiSVVY&g__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWI0MTc3OjU1NjQ6NjBmZjY2MGQ0MDJmWyYwZmNGUlNDVkMzEwYzY4ZmY4ZTBlNTgzNDlhNjI0NjZlZjU1MDk1YjI4ZTZmZTBlNTgzNDlhOjp0OlQ6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWI0MTc3OjF3MWE0ZjE4MTgwZGJlMTU4MzE1ODIzOGFhNzg0MjhjNGQ3MmY2MWM2NzczNDgzZGY3MzE2NGY1ODVkZDA5MGZjMjE5NzgwOlQ6Tg
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWI0MTc3OjQ3MjU0NDZlNGE2NGEyOTNiOGE2NzQxZjE5NGZhMzFjNTA4Yjo6Y2hvY2ZlYTU2OGU1NDdmMmI0OTlkZWY2NWFmYTFlZDpwOlQ6Tg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWI0MTc3OjVxMTQ0YzQ0MTgwY2M5NDM2ZDc4M2Y5NmM2YZ1Gt5N2OGMzJoNmIzOWI0NjAxNzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/clxy9xkvr5l0?fbcl__;!!XAzOuSteuZOiQxmE0Ihnmy!ZDfjMDJmYmY4YzcwNDM0MiEwZGJlZmNmNzAxZWRkMTo3OjU1YTo5NDA5ZjcxYWMyMGZiNTM5OWM1YzE1MzI2MzgxZDMzMTFhMGZjNWZjOTYwODg3MDBmNGIzZDlYjI0OTImOGI4ZTgwOlQ6Tg

From: Beth Glasberg-katz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:36:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Beth A. Glasberg, Ph.D., BCBA-D
Director - The Success Center/ GBCS, LLC
732 718 2927
www.thesuccesscenter.org

From: jarodberg.1@icloud.com
To: karen_swanson@concentra.com; customer@customermedical.com; executive@mac.com; mac.workforce@bcmail.com; inquiries@selectmedical.com
Cc: Cecilia_Aranda_(BOS); Brenda_Alioa_(BOS); Lana_Sweat_(BOS); Chairman@; Board of Supervisors (BOS); Citizen@mail; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaz@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:38:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jill C Weiskopf, MD

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902016___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3Ozo3MDFiMWYwOTVlMzcwMWI2NWBkYzpxNTUyMTBlM2IwMzg0NzA5ZWUzOWYyYzZkMWU5MjI4MWQxZGIyNTg2YzI3ODg3MDQ6OmFsZXJ0OmRpc2FibGVkOjE2Y2NlMmQ2NTpwOlQ5Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z1602VVNg___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3Ozo3MDFiMWYwOTVlMzcwMWI2NWBkYzpxNTUyMTBlM2IwMzg0NzA5ZWUzOWYyYzZkMWU5MjI4MWQxZGIyNTg2YzI3ODg3MDQ6OmFsZXJ0OmRpc2FibGVkOjE2Y2NlMmQ2NTpwOlQ5Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3Ozo3MDFiMWYwOTVlMzcwMWI2NWBkYzpxNTUyMTBlM2IwMzg0NzA5ZWUzOWYyYzZkMWU5MjI4MWQxZGIyNTg2YzI3ODg3MDQ6OmFsZXJ0OmRpc2FibGVkOjE2Y2NlMmQ2NTpwOlQ5Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3Ozo3MDAyNzcwZGIyNzRjYWUwODMwZTQ0NjQ4NmQ5ZTE0ZDZkNDYyNmU1Y2NhYWIwNjg1MWYyY2Y1MDRiNzZlNDpwOlQ5Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3OjhlOjNmOGMjZmYtxMxNmU3NWZhNDBhOTZhMTdkZWM1MDg4YTBmNDI0MTJiNDA5MDU5NDgzNDFlMjIwOGUwNGYxYmUyNzA4MmpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAuOnNmZHQvOmFiOmpkN2NiOTI3ZTg0ZmJmZTUyYjBjZjcyZjMxMGNkNTVjNzo3OmJkOGE4MjA1ZGU5NjctMGU3LTQzYzEtYWNkZjdmE0ZWE4NjVkMmYwYTk2ZjRiZGI2YzI5YWM2ZjQzOmpwOlQ5Tg

Sent from my iPhone

From: Toni Steinberg
To: kwok_matthew@toronto.ca; mayor.olivia.chow@toronto.ca; deputymayor@toronto.ca; mayor@torontomail.com
Cc: Carroll, Angela (BGO); Bottrell, Kyle (BGO); Leiper, Daniel (BGO); Clerk@all; Board of Supervisors (BOS); Gladstone@ag; senator.osler@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:39:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Antonia Steinberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODE0N2I1YWNhMGRhNzo3OjE1MTMkYjNhYWI5OTc2N2Ex;wNjVmNGJhOTIwZTIwOTIDeyJTeOlZTDeyXIgeGTpwOlQETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z160NVV9g___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODE0N2I1YWNhMGRhNzo3OjE2ZjkYAlkZTA0YzMyYWRhNDdmZTUzN2MzNjkyYmE3NTk2NWE3NTpwOlQETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbiography_vignette___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODE0N2I1YWNkMGRjNzo3OmI0YmI0YTc3MGFkY2UxZDMxYzM2ZjVlN2FjMTI4NmExNwMxMzBkNzg0MjJmMjA1ZjExODRiYjE2YWJkNTcxZDIzMDI5NDU3NTpwOlQETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030825.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20rockets%20and%20mortars%20thereafter___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODE0N2I1YWNhMGRjNzo3OmEzMmIwMjU5YjgyMTBmMTgzOTM5MGM4NzNmM2NiZGY3MDExZDZlNzoxOlQETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODFlNjI1YWNhMGRhNzo3OmIxZTA0MzI4MTEzZjg1YmY4YTVjOWFkYzNlMzY5YTg3MTBmMTgzOTM5MGM4NzNmM2NiZGY3MDExZDZlNzoxOlQETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv3df9vo___.YXAzOnNmZHQsOmFiOmoyYzBlYWM1ZjQxNDMzZTM3ZTg3ODFlNjI1YWNhMGRhNzo3OjhkOTM0OTNlMWYyZGUwZGUzNDVlN2I0MmEzOGZkZTk0OTQ3YTZhYzUwMDdlMjA2MDlhZTNhNDk5ZDE1ZWE1MWRlOTA3OTpwOlQETg

Sent from my iPhone

From: Davi Kutner
To: karen_newton@concentra.com; maryellis@nbcmedical.com; press@nbcnews.com; mayorvaldez@lacounty.gov; pressinfo@nbcmedical.com
Cc: Gaitho, Angela (BOS); Ramirez, Alma (BOS); Leon, Raquel (BOS); Chairman@; Board of Supervisors (BOS); Citycouncilmail; sarsanis.assembly@assembly.ca.gov; assemblymember.hoover@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:48:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Davi Kutner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwODZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjglOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZIl6NVV7g___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwOlC0ZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjglOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwOlC0ZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjglOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/sneamg030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwOlC0ZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjglOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg
(4) https://url.avanan.click/v2/r01/___https://anselm.law.yale.edu/20th_century/human.asp___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwOlC0ZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjglOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lvo___.YXAuCm5mZHQxOmE0bmo2NjcxNmY0ODMwOlC0ZmYzcxNGFkMzQ3MGM4MTg5ODQwYmU3OTZlMjNiMjU3MTU5NjgjOWVjYW6kYjBkYjc1ZGVkZmQ2MDI5NDBlZjcwOlC6OTg

From: tranic.shayna@icloud.com
To: karen_mayson@concentra.com; jacqueline@pittsburghmedical.com; gregory@pmac.com; mary-ann@mail2dream.com; mlawson@pittsburghmedical.com
Cc: Cabrillo_Rosetta (BOS); Bologna, Alisa (BOS); Lecht, Daniel (BOS); Chan@pitt; Board of Supervisors (BOS); Gluckstein@pi; jacqueline.adams@concentra.co.gov; steven!remember.harvey@steventity.co.gov; Krista.Pfeiffer-Korn@com.co.gov; Anna.Esparza@com.co.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:40:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQ6OmE0YmM2Yzo4ODBhYWUyOGZiYjAyMzk4YzQxYWUyNTo3OmExNTI4ZDI2NDE5MTgxYzMxMzNiZTc1M0ItZWE4YTZiYiExYmE3NTYyYmZiOGNmMTc2ODBiOTgwOTExOGI5Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4SSNVN9g___.YXAzOnNmZHQ6OmE0YmM2Yzo4ODBhYWUyOGZiYjAyMzk4YzQxYWUyNTo3OmExNzI2ZjE5YmI4MDY0NTA3YTk5YjNhNGRlOTlhZWMwOGRjMTQ0OTA1YTk0NjNhMDk2OTI1N2Q0ZTU2ZDk2ZTk2OTZiZTg5MzI3ZTg2ZjM0N2Y

From: Nancy Pepin Lesman
To: kelly_reardon@comcast.net; patricia@drobyconstruction.com; jessica@pcpa.com; jmarcantonio@pcpa.com; jdavis@patientmedical.com
Cc: Cecilia_Adams (BOS); Barbara_Kirk (BOS); Leyla_Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chairman; senator.wilson@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:40:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Pcpa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NYV7Ne___.YXAzOmNmZHQyOmFiOmo1NTE4OjI0NmZWE1MGJiOWIwMTQwZDI5OTEwN2FlNzZiMDo3OjI0MmEwMjA4MTc5OTI5ZmU2YWIyM2RlMmNiZjAxYzA4YTE4MTQyZWM1MDdmMGI3NzgwOkYOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQyOmFiOmo1NTE4OjI0NmZWE1MGJjOWIwMTQwZDI5OTEwN2FlNzZjMDo3OjI5ZjNlNDA5YzczNmRlOWRlYWM5MTNjMDQjYmIwOTlhNzk1YmM3ZGJhMDMwNzZiZmNmNGYxMDZmMGRiNTg4Zjcwck5YOTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20Israeli,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&___.YXAzOmNmZHQyOmFiOmo1NTE4OjI0NmZWE1MGJjOWIwMTQwZDI5OTEwN2FlNzZjMDo3OjEwZmU1ZTFlMDExMGQ5NjhiNWY3M2VhMjM0OTQ1ZTdkZDdlMWQ3YjAzODkwZGE3ZDNiMDBmNGYxMDZmMGRiNTg4Zjcwck5YOTg
(4) https://url.avanan.click/v2/r01/___https://arcalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmFiOmo1NTE4OjI0NmZWE1MGJiOWIwMTQwZDI5OTEwN2FlNzZiMDo3OjkkYWQ3ZTY5YzEyYTI5ZGJiOTBjNDI0ZjI5ZmY5OTM0ZWE2MmQyNWY3MDk5NWI2MmQyNWY3ZDNjmQ5NzZiOTgwOkYOTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9t0ftoo___.YXAzOmNmZHQyOmFiOmo1NTE4OjI0NmZWE1MGJiOWIwMTQwZDI5OTEwN2FlNzZiMDo3OjNmMzM0MDU0ZjdiNGJlZDU0ZTEzMmgyNzBmZDE3ZDVlM2FjNGY0MzFhMzFlNDBlZDg0NmY1MGYxODk4YWI5MzdmNTA1NDI5YzgwOkYOTg

Sent from my iPhone

From: Tammy Huttler
To: kelly_peace@concentra.com; peterson@hollymedical.com; pateam@fmgi.com; mayorwilson@bowiemd.gov; mayor@thebowiemedical.com
Cc: Calcutta, Amanda (BOS); Bartlett, Alicia (BOS); Lacey, Hannah (BOS); Chan@pdx; Board of Supervisors (BOS); Ellsworth@mail; sarcasm_support@yahoo.ca.gov; superiorcenter.hours@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:41:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tammy Huttler

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68969736__.YXAzOmNzcZHQxOmFlOjpqbXJhMjVTYmxlNzNTZlNlZkMTlkYjk2Tc4OTM4MDc3OmI5OGU1MDI5OGY2ZGNlZkZmIyNjQ3NDI3NmI1MjExZjQ3ZWZkZg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4&r=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&m=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&s=Tzm5BQ&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DG6SVcYbg___.YXAzOmNzcZHQxOmFlOjpqbXJhMjVTYmxlNzNTZlNlZkMTlkYjk2Tc4OTM4MDc3OmI5OGU1MDI5OGY2ZGNlZkZmIyNjQ3NDI3NmI1MjExZjQ3ZWZkZg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4&r=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&m=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&s=Tzm5BQ&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpalestinian-2Dterrorism-2Dagainst-2Dtourists-3Fgoogle_vignette___.YXAzOmNzcZHQxOmFlOjpqbXJhMjVTYmxlNzNTZlNlZkMTlkYjk2Tc4OTM4MDc3OmUxNjU0NDBhNTdmZWYwNmNjODhlOTgwOGQ5Yg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4&r=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&m=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&s=Tzm5BQ&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__https://www.un.org/webcast/ga/58/statements/iersenga030925.htm%23:~:text=Tragically%2C%2Dbut%2Dnot%2Dsurprisingly%2C,2000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNzcZHQxOmFlOjpqbXJhMjVTYmxlNzNTZlNlZkMTlkYjk2Tc4OTM4MDc3OmUxNjM2YzgzMDgzYzY5ZGUxYzVkNTM2YTEzZjcwOWVkMTEyOTU5YTc0MTIxMDZiODk4YjBhOTNlMjE4NDkzNjgwOGQ5Yg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4&r=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&m=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&s=Tzm5BQ&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__https://www.bbc.com/news/articles/c0k80w0__.YXAzOmNzcZHQxOmFlOjpqbXJhMjVTYmxlNzNTZlNlZkMTlkYjk2Tc4OTM4MDc3OmYwODM4OGZkZjk2MWM4MTZmMTUzMmRmZGM5NTVkNmgwOBQ&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4&r=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&m=Ge1kKzHJTBhMWlaZDa3SGJcYTzmGBQ&s=Tzm5BQ&e=

From: Leslie Berke
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:41:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Leslie Berke

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Hate Symbol Worn by Healthcare Professional as Patrons Fill Concentra
Date: Tuesday, January 28, 2025 7:42:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Larry Stone

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzpmY2Q4YmI0MzUxMjM5NTFjNGMxMTM4ZDY2N2UyZmI3Mjo3Oji5ZGU6ZDEwMTEwZDNkZWU5Zjl3ODA2NmFhMjM4MGRhNzcyNzhwYjkxZDI2YzQwNjg5NjFiNzhhZjc0ZWYzNGY3MzhjNzp0Ok6T6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg;___YXAzOnNmZHQyOmE6bzpmY2Q4YmI0MzUxMjM5NTFjNGMxMTM4ZDY2N2UyZmI3MjozOmE5YzI5NTM1NmRkYWE5ODBkZTRtMWNlYTNhNTkwYzFhNzQ2Mzc2YWRkYmFjYTU4MDkxMmQ2ZGRlNzNmMjU1MmeMyMWUzNTpiOk6T6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzpmY2Q4YmI0MzUxMjM5NTFjNGMxMTM4ZDY2N2UyZmI3MjozOmNlYjY5YWI2MTdlZDIxMTE4YWQxYjA5ZjYxOWI2MTdlZGI3YjZmZGVhZWIyMzJlNDcwNzBhZDIxNDE2MWIyNWE1ZjMzZGVhZWIyMzJlNDcwNzBhZDIxNDEzMjNkMjgzODp0Ok6T6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.;___YXAzOnNmZHQyOmE6bzpmY2Q4YmI0MzUxMjM5NTFjNGMxMTM4ZDY2N2UyZmI3MjozOjA3NWY6ODdjNDE3MmM0NjNl

From: Benjamin Risha
To: karen_meyers@concentra.com; melanie@drgilesmedical.com; pmeyer@mac.com; pmeyerdds@frontier.com; pmeyer@pmeyermedical.com
Cc: Carullo, Angelo (BOS); Epstein, Alisa (BOS); Leila, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chan@mail.org; gregory.adams@concentra.ca.gov; gregorylmoorehair.friends@yosemite.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Jenna.Engstrom@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:43:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893306___.YXAzOnNmZHQxOmFiOmoyYzBkYmUxZmEwN2UxNDI0ZjM0MjpmZTBkZTZhZGVkYWMzOTowNjVlZjo2ZGZjZmI4NjBhNzo2NjA4OGJhMTFiOTk0MjM5YzY2ZTJlMTBhYWVjOTgyMmEwNTowNzA3NmE5ZmQxOTk4ZTpmOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZS6tNVV9g___.YXAzOnNmZHQxOmFiOmoyYzBkYmUxZmEwN2UxNDI0ZjM0MjpmZTBkZTZhZGVkYWMzOTowNjU1YjU6No4YlMZZTY2MWE5MDc4YjE3YjI0ZDVlMTmxNTgxMTM4MjE5NGM0ZmQzNzM0MDIzOTgxYzI6NzmvOTQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiOmoyYzBkYmUxZmEwN2UxNDI0ZjM0MjpwZTBkZTZhZGVkYWMzOlOmU3ZWE6NjU0MDc5ODI0M2RiMTcwZTdiMmEjOTRlZDBkZjgwYzE3NmYyZjMxM2I4ODUzNjViOTdlN2k/NzEwODZlMTMxZTdl

From: info@cenetaMedicloud.com
To: karen_pearson@pennmedicine.com; jacqueline@pennmedical.com; angela.wallace@pennmedicine.com; mlawson@pennmedical.com
Cc: [Cabrillo_Rosario (BOS)](mailto:Cabrillo_Rosario@bos.gov); [Bonilla, Ana (BOS)](mailto:Bonilla,_Ana@bos.gov); [Lesk, Daniel (BOS)](mailto:Lesk,_Daniel@bos.gov); [Chan(staff)](mailto:Chan(staff)@bos.gov); [Board of Supervisors (BOS)](mailto:Board_of_Supervisors@bos.gov); [Shakkottai](mailto:Shakkottai@pennmedicine.upenn.edu); jacqueline.adams@pennmedicine.upenn.edu; jessemichaelmember.harvey@transmedicine.upenn.edu; Krista.Pfeffercorn@wm.upenn.edu; Anna.Esparraza@wm.upenn.edu
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:44:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Cindy Spahn

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68909366___.YXAzOnNmZHQxOwfIIhcmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzI4ZGU3MTc0YjI4NDY4MmIwMmE0MDAxODc1ZWZkMzgxYWRlOnM6cmFuZDo3MTIwYzY5MmIzZDA4NzQ4MDA2MDgwOfQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3020VY9g___.YXAzOnNmZHQxOwfIIhcmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzI4ZGU3MTc0YjI4NDY4MmIwMmE0MDAxODc1ZWZkMzgxYWRlOnM6cmFuZDo3MTIwYzY5MmIzZDA4NzQ4MDA2MDgwOfQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzU3ZGU3MTc3OjU2YmU6MjFlZjk2NjkzZTFkZDFkNzc5NzdkZTUxMDY3MDcxOWI2MzI1YWM2MzU1NzA4OWI1NDk0NDBkMDgxYjAwYjExZTRkN2IxOGFkODBlMjM1NGJhNTdlOTk1MGMxMjRlNGJkNTdlOTk1MGMxMjRlNGJkNjQ4M2E5ZDExNzI1YmExZWE0MmRmNzI0NWMwMjgvOlQ5Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sarangi030925.htm%23:~:text=Tragically%2C%20for%20this%20year%2C,of%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzU3ZGU3MTc3OjY5ZTk0MjBlOWNhYmY4ZTZkN2IxOGFkODBlMjM1NGJkNTdlOTk1MGMxMjRlNGJkNjQ4M2E5ZDExNzI1YmExZWE0MmRmNzI0NWMwMjgvOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzU3ZGU3MTc3OlozNvVlNDY6OTE2MzA2ZDk5MmQ2MGZlYzNlZWI5ZGI3MzQ5ZTZlZGY1ZTA5YzQxOlJ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9k890o___.YXAzOnNmZHQyOmE6bzpmMzU5NDNlMDg4YmMyMzU3MGE5NWUxYmZkYzU3ZGU3MTc3OmZiNjQ6MmXyM2RhNTA2MTNiOCNkMjY5ZjhkZWYxOCBlZDZhMzc4ZDM3MjgzMTgwYTNlMDk5YzAyOiNGFkMzIxNDFlMzgwOlT9

From: Rosalinda de Fainchtein
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:47:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rosalinda de Fainchtein

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Mimi Leitner
To: karen_spencer@concentra.com; jmarcello@phillymedical.com; jessica@mac.com; mercedes@kingpin.com; jmarcello@phillymedical.com
Cc: Gecille_Angela (BOS); Ramirez_Alicia (BOS); Leiva_Raquel (BOS); Chan@bdf; Board of Supervisors (BOS); Citizen@gov; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caramucci@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:50:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mimi Leitner

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo5OjZiMC1ZGE1ZjVlOTc4NDI0NTc4OWFjNDI4NjU2NjY4ZWI2NjcwOkY6T
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Zl66NVN9g___.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo2OmJiNTY2YmE1YzA3MTI3NTk0MTI5OGM1ZGU5ZjVlOTc4NDI0NTc4OWFjNDI4NjU2NjY4ZWI2NjcwOkY6T
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette=__.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo3OmJlNGJiYWEwZGNjNGQwOTU5YmVkNTk5NzkzZmQyMzY5MWZmOGU5YmNhOlDZmIzMTgyZjJkYZ1fY3BmNzZhNTQ2MzQ5NTgwOkY6T6g
(https://url.avanan.click/v2/01/___https://www.am.org/welcome/go/50/statements/avanogi/30925.htm%23:~:text=Tragically%20%2D%20for%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo3OjAxMzc0MzNhNjZmOjAwYzEwYzgxNjZlMTY2NjIzOMzQyMmU4YmY3MDI0ZDk5NzRlYTpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://studen.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo3OjE2NTgtZmY2MGUzNDIwNzY2YzNlOTc4NDI0NTc4OWFjNDI4NjU2NjY4ZWI2NjcwOkY6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vdxvx9f9lo___.YXAzOmNmZHQxOmE0OmxlNjkxMTcwZWEyODI0MjU2ZTBmZTFmMmFmZW030NmZkNzo3OjkxYjc0ZGE1YWI0ODGCRkMzFiNmY0MGEwYmY5NDMzGGZkNmUxYTQ1YzY4YzEyYzIzYmE5ZmZlNDI0NDY1NmQ0YDE0NjgwOkY6Tg

From: Sarah Levin
To: kathi_meyers@concentra.com; meyersk@unitymedical.com; pmayer@mac.com; pmeyerwork@comcast.com; pmayer@patternmedical.com
Cc: Cecilia_Kravitz (BOS); Jessica_Alba (BOS); Leila_Daniel (BOS); CityClerk@; Board of Supervisors (BOS); Clusternome; senator.warner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:51:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sarah Levin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f8f36f6____YXAzOnNmZHQsOmFiOnoyNjNhNzM0MzI0OjNlYwZTg4NTBlY2FlNDI5MTlwYWExOTlwYjE0NTE0YjU0ZTk4NzA0NzA2NjA5ZjA5NzA0NzA2NjA5ZjA5NzA0NzA2NjA5ZjA5

From: Sultana Firstman
To: karen_meyers@concentra.com; patients@doctorsmedical.com; appeals@aetna.com; grievances@bcbsnet.com; privacy@selectmedical.com
Cc: Cataldo, Angela (BOS); Espinoza, Alba (BOS); Leslie, Daniel (BOS); Churchhill; Board of Supervisors (BOS); Chakrabarty; gregory.allen@bocare.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:53:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sultana Firstman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950766___.YXAzOnNmZHQyOmFiOnoxOjNmQ1ZTZkMGY1NDE0ZTI5YzM1ZTEwMjllZmE3MTc3OTc5NGJkMGQ3OTU0NDI2YTkyOWNhMDVjNDgwOTk4YWZlNDg5NjY2MzI3Ygw:OfQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVS7Qg___.YXAzOnNmZHQyOmFiOnoxOjNmQ1ZTZkMGY1NDE0ZTI5YzM1ZTEwMjlfZjM1ZmE3MTc3OTc5NGJkMGQ3OTU0NDI2YTkyOWNhMDVjNDgwOTk4YWZlNDg5NjY2MzI3Ygw:OfQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoxOjNmQ1ZTZkMGY1NDE0ZTI5YzM1ZTEyMjlfZjM1ZmE3MTc3OTc5NGJkMGQ3OTU0NDI2YTkyOWNhMDVjNDgwOTk4YWZlNDg5NjY2MzI3Ygw:OfQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Cand,UN%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmFiOnoxOjNmQ1ZTZkMGY1NDE0ZTI5YzM1ZTEyMjlfZjM1ZmE3MTc3OTc5NGJkMGQ3OTU0NDI2YTkyOWNhMDVjNDgwOTk4YWZlNDg5NjY2MzI3Ygw:OfQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0df9vo___.YXAzOnNmZHQyOmFiOnoxOjFlZTZkMGY1NDE0ZTI5YzM1ZTEwMjlfZjM1ZmE3MTc3OTc5NGJkMGQ3OTU0NDI2YTkyOWNhMDVjNDgwOTk4YWZlNDg5NjY2MzI3Ygw:OfQ6Tg

Sent from my iPhone

From: Raizel Grossman
To: kelly_newton@concentra.com; newmedia@nytimesmedical.com; news@fmar.com; mayorpolice@cityofnyc.com; mayor@theblackmedical.com
Cc: Cecilia_Kopeck (BOE); Jemina_Alva (BOE); Lucia_Daniel (BOE); Chairs@all; Board of Supervisors (BOE); CityAttorney; senator_wiener@senate.ca.gov; assemblymember.Nawab@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:50:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Sincerely,
Raizel Grossman

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3bZmE5NDkwMjEzZjQ$!!NpuvOfQ$ [https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3bZmE5NDkwMjEzZjQ$]
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=w_f16iSNVVI#q__;YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3ZTAzMDA0NjY5ZTA3NjJmMjk5YjkzZmFmMDA0ZWM1YzgwOlQ5Tg$ [https://www.youtube.com/watch?v=w_f16iSNVVI#q__;YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3ZTAzMDA0NjY5ZTA3NjJmMjk5YjkzZmFmMDA0ZWM1YzgwOlQ5Tg]
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3QjI1YjBiMTg2OGM4OWEzNjcxNTBkYWNlMDQ0ZDI0NTcyNjg0MGQzNGY1MWZhNTY5ZTA3NjJmMjk5YjkzZmFmMDA0ZWM1YzgwOlQ5Tg [https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAeUbNmZHQxOmE0bnhbN!2Q2ZDg1NDdlNTQxMTI0OGE0ZmMwYzA2ZDYwYzAxOTc0OWM0NDc4MWZkMTY5ZDM1NWk3QjI1YjBiMTg2OGM4OWEzNjcxNTBkYWNlMDQ0ZDI0NTcyNjg0MGQzNGY1MWZhNTY5ZTA3NjJmMjk5YjkzZmFmMDA0ZWM1YzgwOlQ5Tg]
(4) https://urldefense.com/v3/__https://www.nytimes.com/2023/10/27/opinion/israel-hamas-war-terrorism.html%3Fgift%3DAgAAA

From: Linnaea Fraulo Strassfeld
To: beth_newman@concentra.com; jcintron@bellecrmedical.com; pmarsh@cwpc.com; marcopolo@cwpc.com; mtrevino@bellecrmedical.com
Cc: Calvillo, Angela (BOS); Ronen, Alia (BOS); Lurie, Daniel (MYR); Chen2ad; Board of Supervisors (BOS); Cmattroney; ericeric.weiner@transit.ca.gov; assemblymember.haney@assembly.ca.gov; krista.lifeflecken@sen.ca.gov; Anna.Eisenau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:54:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalid, who also sported a pro-Palestinian pin.

There are few things more disconfronting than being seen by a healthcare professional wearing a piece of cloth specifically worn to stignify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZHQvOmE6bmhjZGFlYjA4NjhiYmJhYTNlNjM0MjU5OWVlMjgxYzRlNzo3OmM3NjVGZWNkMGM4OGNiZWE0NmYzZTIzOGUtMjRmMzEwZDI4OGVlODNhNTc4NjGlYjVlMWI0MzOxMmJkNTlhbMWE4YWYwOnNzwcOkY6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=Tragically%2C%20for%20the%20people%20of,Israel.19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bmhjZGFlYjA4NjhiYmJhYTNlNjM0MjU5OWVlMjgxYzRlNzo3OjcyY2I0ZTNmMDFiNjEzMDk2NTczNWRkZTUzOGMwYjZiMDExNDY4MDI2YWVjYzczYmIxNjUwZDI0OWExN2E1OTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20of,Israel.19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bmhjZGFlYjA4NjhiYmJhYTNlNjM0MjU5OWVlMjgxYzRlNzo3OjcyY2I0ZTNmMDFiNjEzMDk2NTczNWRkZTUzOGMwYjZiMDExNDY4MDI2YWVjYzczYmIxNjUwZDI0OWExN2E1OTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAuOnNmZHQvOmE6bmhjZGFlYjA4NjhiYmJhYTNlNjM0MjU5OWVlMjgxYzRlNzo3OjU3YjVmMjVlOTc2YjMxNzNiZWNiNzM0YjJhZmIyZjE4ZmEwYzcwYjA4YzdmZjFiOTc1MGNlN2IzMDMxM2I4ZDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOnNmZHQvOmE6bmhjZGFlYjA4NjhiYmJhYTNlNjM0MjU5OWVlMjgxYzRlNzo3OjU3ODNTc6ZTYxNTE3YWJlNzZkMzZlZmE5OGZmYzU2YWUxNWVjY2I5ZTgwNTBhOGIlMDMxYzGtMGtkYGTpwOkY6Tg

Linnaea Fraulo Strassfeld

From: Melissa Reiner
To: karen_stevens@concentra.com; corporate@patientmedical.com; pmason@bmr.com; mayorsoffice@bvoregon.com; mayor@shelbycitymail.com
Cc: Calcutta, Amanda (BOS); Bernieka, Alicia (BOS); Levin, Hannah (BOS); Chan@calpf; Board of Supervisors (BOS); Ellen@bvoreg; senator_wiener@wiener.sen.ca.gov; assemblymember.ting@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Serious and Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 06, 2026 7:56:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6SNVNAg___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OTI3MTM0NjBkNWNkNTFjNWNlMmZkYTNkZTEzOGE1N29hZDo4N2FlNwo5ZGFiMjc2N0E6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OTI3MTM0NjBkNWNkNTFjNWNlMmZkYTEzNjhMjU3MDY4MWE5ZmQ4MDE5NWRlNjRjZTNmYzE5NmI5ZGNmY2ZmYjcwYWM1Yzg4ZjYzMzMyZjUzZjI5NTk0YTE3ZmRiZjRhMTUzOWIzZGJmYTRlYzpwOlQ6Tg (https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OTIzOjRkODM0YTRlMDZjMTYzNDI5ZGNmY2ZmYjcwYWM1Yzg4ZjYzmMyZjUzZjI5NTk0YTE3ENmRiZjRhMTUzOWIzZGJmYTRlYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OTk2ZWU3ZWY1YmM5MDI2NTlhNzE2ZGI2MjE2YmRlN2ZiYWRmYzI0ZGZlZjI4YzI0YjE5YTk0YTE3YWM3MGVlOGQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/arts-lexi-fkcksvfk/#:0:o___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OGQxNzAtMmc1ONWY0MGFjMjRlMTEwYzEwMjc2OTg4YTk2NzM4MzI0YjA1N2IxOGZiMWViMmwOlQ6Tg

Melissa Reiner, MEd
Behavioral and Autism Specialist
Speaker, Author, Educator
Founder, Ask Melissa Now, Inc.
https://url.avanan.click/v2/r01/___www.AskMNow.com___.YXAuOm5mZHQyOmE6bzpmODZiZTA1ZWVjYTYyOTI0YjU1NDNkYjpjMWRlZDBkOTo3OmIyM2ZDc4YTgwMDU2N2NlZjM4ZDc4YTNlM2NjYTgwMWRmNjhkYjY1OGNkNjkyMDk2YzkwNzMzZlY2UwNjO5ZDQwZTI0OjmwOlQ6Tg

Sent from my iPhone

From: Susan Tessel
To: kayla_mamone@toronto.ca; mayorjohntory@gmail.com; amanda@tmac.com; mayorsoffice@toronto.com; mayor@torontomail.com
Cc: Cabrillo, Roberto (JEO); Ramsay, Alida (JEO); Leib, Darryl (JEO); Chan,Graham; Board of Supervisors (BOS); Chan,Connie; Senator.Wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:56:51 PM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Tessel

Attachments:

(1) https://urldefense.proof.protection.outlook.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023...YXAuOmNmZHQyOmFlOmxvMzAxNmRjNTAwMzI5ZDkyZGYwOjY3MmY6MTk0YmJmYzo3OmM4ZTE0ZGE2NWY&h=MTA3MGFlNTNiZWJiODUyMTY0ZTA3NjdmMDE4ZTZmMDAzNGNmODFiNzI3YTk0NDIzwCIkYEg
(2) https://urldefense.proof.protection.outlook.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgcZ166NVN9g...YXAuOmNmZHQyOmFlOmxvMzAxNmRjNTAwMzI5ZDkyZGYwOjY3MmY6MTk0YmJmYzo3OmE5ZTQyNDBlMDIxYTk0NDAwZWI5NGI3MTgxNGM5MGU3NjU1NWU1YjU3MGFhZjE3ODVkYzpwCIkYEg
(3) https://urldefense.proof.protection.outlook.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fpagespeed-3Dnoscript-2C__YXAuOmNmZHQyOmFlOmxvMzAxNmRjNTAwMzI5ZDkyZGYwOjY3MmY6MTk0YmJmYzo3OmI3OGM4ZTE3YjY1ZDQ5NmI5ZWVmMWI2YjY0ZDY5MTdhNDY1NWU1YjU3MGFhZjE3ODVkYzpwCIkYEg
(4) https://urldefense.proof.protection.outlook.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-3Fgs1-3Dtext-2Dtranscript-2520-2520-2520

From: Lisa Diamant
To: karen_newton@concentra.com; corporate@theforemedical.com; pressoc@mac.com; mayorgilden@hotmail.com; mayor@cityofcrestfield.com
Cc: Carruthers, Angenita (BOS); Jennings, Alexis (BOS); Lopez, Hannah (BOS); Chamberlain@; Board of Supervisors (BOS); Chuang@cpa; senator_wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 7:58:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,
Lisa Diamant

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmxsMDFmZTA5MzkwYTVlZmY4NTkzZjQwNzI5OjE6NzY5ZjhmZGZiYWNiMTVkOTI5OjVhZGNmUtOTRkMTJiZDE4NjA5N2NlOWQ2MTmwOkYETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-Z16iSNVNg___.YXAzOnNmZHQyOmE6bmxsMDFmZTA5MzkwYTVlZmY4NTkzZjQwNzI5OjE6NzZmZDI4MDZiOGE4MmNjNTI3OTk0YmZmZmE2ZTFhNDQwNDQ2ZTk4MTQxYzI2MTkwMzY0YjA5MWZiZDMwZWM0MDA0MjRiMWE4YWY4NmE3MTcwMjgwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmxsMDFmZTA5MzkwYTVlZmY4NTkzZjQwNzI5OjE6NDQwNDQ2ZDhhMTQxYzI2OThmMmY0YjI2MjQyZmQzYjI6ZmZmZmYWEyNmQ4NWRlZTk5MjRmMWRlN2djMmRkOTNiNjpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://jewishvoice.today/news/the_century/human_rights___.YXAzOnNmZHQyOmE6bmxsMDFmZTA5MzkwYTVlZmY4NTkzZjQwNzI5OjE6NzZmZDI4MDVlYTg3MDFkMDY1YmI5NjE3YmI5NjE3YjpwOkYETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kvv3q90o___.YXAzOnNmZHQyOmE6bmxsMDFmZTA5MzkwYTVlZmY4NTkzZjQwNzI5OjE6NTc3OGQ5ZmY0NWFlZGZlYjg2ZjA3MDZlMDFkZmZlMmE0NzEwZDg0OGVlOTI5ZjhlZWM3OWM4NzRkMzO4NjVkZjg2NGY2NmM4YzgwOkYETg

Sent from my iPhone

From: Robert Wolk
To: kent_rogers@concentra.com; corporate@theconcordia.com; press@cnn.com; pressoffice@foxnews.com; pressinfo@theconcordia.com
Cc: Cecilia_Acosta (BOS); Ramirez, Alex (BOS); Lucia_Sandel (BOS); ChairsBell; Board of Supervisors (BOS); Clerk@sccoe.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Needed Action
Date: Tuesday, January 28, 2025 7:58:25 PM

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Sincerely,

Roscoe Johnson

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(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNmZHRzOmE6bzo0YjgyNzU3NTNhMzU4Mjk4MmoxOTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM2ZmxOk4Y6Tg&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjJlMjY6OTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM6ZmxOk4Y6Tg&m=_vtgnxtz___YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4Mjk4MmoENzNiNjk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&e=)
:https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpn-2D58_statements_israeng030925.htm-25E2-25-3F-3Dutm-5Fsource-3Dsfmc-26utm-5Fmedium-3Demail-26utm-5Fname-3Dnovember-2Bmeetings-2Bcoverage-26utm-5Fterm-3D1-2Bpeople-2Bstand-2B19-2C000-2Bpeople-2Bstand-2B19-2C000-2Bspeaname-2Bpalestinian-2Bterrorist-2Battacks-___.YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4Mjk4MmoE3NzIxNjk0ZDY0MWY3YzoxOjk0ZDY0MWY3YzoxOjk0ZDY0MWY3YzoxOjk0ZDY0MWY3YzoxOjJlMjY6OTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM6ZmxOk4Y6Tg&r=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&m=_vtgnxtz___YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4Mjk4MmoENzNiNjk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&e=)
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DgZ6sbVVV5lg___.YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4MjdkMmE3NzIxNjdkOTY0MmY6NjpiZmY1OTVmNjhkMjE2YTVmZTYwZTY1OTIwZDAzMWYzZTI1ZmZiOGM0NmE3NjY1YzZiZGI0MjIzOWJkYTg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjJlMjY6OTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM6ZmxOk4Y6Tg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dcaf-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4MjdkMmE3NzIxNjdkOTY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4NjpmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__cawaterlaw.wake.edu_20th_century_human_ags___.YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4MjdkMmE3NzIxNjdkOTY0MWY3YzoxOjk0ZDY0MWY3YzoxOjk0ZDY0MWY3YzoxOjk0ZDY0MWY3YzoxOjJlMjY6OTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM6ZmxOk4Y6Tg&m=_vtgnxtz___YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4MjdkMmE3NzIxNjdkOTY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4NjpmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjRmMWE0MTc1OGZkYjJhMjA3YWMwYzMyOTI4Ng-4MmFlNzExMWM4MDAwZTU2MzJmMmQ2ZmVmZmI1MzZkNDA1YmRlZGRjYjgwOk4Y6Tg&e=
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9wkxv9d99vo___.YXAzOmNmZHQyOmE6bzo0YjgyNzU0NTNhMjU4MjdkMmE3NzIxNjdkOTY0MWY3YzoxOnZlZjE6YzAyZGY2NjI1NDk4ZTUzNTQ5ZGIwYWMxYjgxN2FkMjFhYjQ0MmBjODgyZWZjMjhmYWE3ZTI0YmIzODQ2ZDAyYzgxOk4Y6Tg&s=Ng1U0NTNhMzU4Mjk4MmoE5NzIxNk0ZDY0MWY3YzoxOjJlMjY6OTk2NGIxZjE5ZjBlNzFkYmY6NDM3ZjY3MGUzYzY1MmI2ZGNlZTM5YzY2ZjZiOGMzNDM1ZmY2OnZ0bXM6ZmxOk4Y6Tg&e=

Sent from my iPhone

From: miryam.cohen@icloud.com
To: kerth_newton@sbcglobal.net; comment@rottenmedical.com; pressoffice@rmc.com; marycarolton@frontier.com; marvin@atlanticmedical.com
Cc: Carullo, Angela (BOS); Brenna, Alicia (BOS); Lapa, Daniel (BOS); Shahidi@; Board of Supervisors (BOS); Citizen@city; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Caravaca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:01:53 PM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miryam Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68902566___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OmU1NWQ5ZGI2NjgyZDYyZDQxNDNiM2I3Y2FkZjVkwMjI2NWZlMzI5ZjFkN2U1MWMwNmY3Yzc3YjU5ZTIyZjVkMwNzZhNjg4YjgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ngcFJ6iSSVY&g___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OmU1NWQ5ZGI2NjgyZDYyZDQxNDNiM2I3Y2FkZjVkwMjI2NWZlMzI5ZjFkN2U1MWMwNmY3Yzc3YjU5ZTIyZjVkMwNzZhNjg4YjgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OmU1NWQ5ZGI2NjgyZDYyZDQxNDNiM2I3Y2FkZjVkwMjI2NWZlMzI5ZjFkN2U1MWMwNmY1OGMzNjo3OjI4NWM0NjJjYjFkMzVmNDI1ZWU5MzNmMDFhMmQ1MmMyNzhiZjRlZjc1MGZmMzA2ODgtMjZZTUwOWI2ZWE3N2UxNzg1YzgwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpc58/statements/isrampf220925.htm%23:~:text=Tragically%2C%2D%2Dfor%2Dthis%2Dpeople%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OjI4NWM0NjJjYjFkMzVmNDI1ZWU5MzNmMDFhMmQ1MmMyNzhiZjRlZjc1MGZmMzA2ODgtMjZZTUwOWI2ZWE3N2UxNzg1YzgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OjRlYTI4N2NjYTI5ZDk2NTBlZGIxMzY4MmE1YjM1NjNlZTNiZDA2NDhkNTBkYzk0ZmU3YjE0ZmY2YzJiMmNlNDk2YmI5NjY4OmM6NjQ3Yg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w0xxv9d99o___YXAxOm5mZHQ:v2mdF0bxmMDM4Y2E2NjI2ZjpkYmE5YzI1OGMzNjo3OiIxMTU5ZGExZjI3M2YtY1OWE4ZWFkOTNlMTNkMDNlN2UwYjExY2FhMTIyZjI2YTBlZmU1NDdiOTA2ZmYwMGE1MTY3MmecOlQ6Tg

From: Daniella Rothschild
To: Lamb, Angela@concentra.com; mcarroll@mbcmedical.com; angus.ryan.com; angusa@mbcmedical.com; mike.ryd@selectmedical.com
Cc: Cataldo, Angela (MCO); Sweeney, Alice (MCO); Lamb, Daniel (MCO); Chen@aol; Board of Supervisors (BOS); Quammiyaa; angelo.calvert@concentra.co.gov; grantcitymember.brown@grantcity.ca.gov; Kristy.Fitzhickory@sen.ca.gov; Agora.Esperanza@sen.ca.gov
Subject: Please read this email: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:01:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please read this email:
cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daniella Rothschild

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm5mZHOxOmE6bzo1ZTQyZjU1YWOzMzM2MDNWOi0zZjc0MWM2ZDNmOjE5NzU3ZGM5ODE2ZTY2ND18YmtOuZDM0MTkxNzQxMmU1ZTZiZGWBkYmE1MTEwZDA4NDMwYzc0NzViOTI5MjY5YTJlYjgwOk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZ-E6tNVY0g___.YXAuOm5mZHOxOmE6bzo1ZTQyZjU1YWOzMzM2MDNWOi0zZjc0MWM2ZDNmOjE5NzU3ZGM5ODE2ZTY2ND18YmtOuZDM0MTkxNzQxMmU1ZTZiZGWBkYmE1MTEwZDA4NDMwYzc0NzViOTI5MjY5YTJlYjgwOk6YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHOxOmE6bzo1ZTQyZjU1YWQ4M2M0NWQ4Zjc0MWM2ZDNmOjY0MWM2ZDNmOjY0MzA2MDNWQ4ZjcwOjE5NzU3ZGM5ODE2ZTYxYzAzNjkwNDcwYWE3MDRhMmI1ODQxMTk4MmRlNDMzYWMzMDU5YzkzZDI0NDk4MmRlNDMzYWMzMDU5YzYzpwOk6YETg
(https://url.avanan.click/v2/r03/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20the%20midst%20of,Hamas%20and%20other%20terrorist%20attacks___.YXAuOm5mZHOxOmE6bzo1ZTQyZjU1YWQ4M2M0NWQ4ZjcwOjE5ODE1MTY0YmNhYjBjZWFmNmE5ZjZmNjgwOk6YETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHOxOmE6bzo1ZTQyZjU1YWOzMzM2MDNWMzQ4ZjcwOjM5ZmI0ZjM5MzE0YWI3NWI3OTk0ZmM1YDE0MzZiYjMzU1YDE0MzZiYjMzU1YDE0MzZiYjMzU

From: Tali Kest
To: kelly_meyers@concentra.com; nursecris@unitymedical.com; pmayer@mac.com; mayerpatricia@comcast.com; pmayer@patientmedical.com
Cc: Calvillo, Angela (BOS); Ezeiza, Abby (BOS); Lazo, Daniel (BOS); Clerk@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jacquez.agenet@sfgov.org; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:02:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3l6NVVNg____YXAzOnNlem2HQxOmFiBxmwOTY3OTc2NWZmMDgxMmRkMDU5MmQ5ZWNlk2IDY3ZmI4MmIxZGIwNDk4MGE3ZmM4YjI4ZDA3NWY2YjI4ZGNkNzVkZGQ4ZmI1NGNkZmI0OGFmYzU0ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cgoogle_vignette____YXAzOnNmZHQyOmFiBxmwOTY3OTc2NWZmMDgxMmRkMDU5MjgyOWNkZDY2Zm44Mzc3OmE1NzBlOGNiOGY2NWVlYjExMjU3OGIyOTk3NzGyODBkYzBkNzg3MDQ5NDY0OWZmZmUwNmU1MDAxYZ2hZTVhZjFiMDBmNjkyZjBmMDBkYzhiNGFhYzZlZjBkZmI0OGFmYzU0ZTg
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(4) https://url.avanan.click/v2/r01/___https://cuvolun.lmu.yale.edu/20th_century/hamas.stm____YXAzOnNmZHQyOmFiBxmwOTY3OTc2NWZmMDgxMmRkMDU5MjgyOWNkZDY2Zm44MzcxOmNlMDBiOHM0NWNkMjEzMjA1MzAwMGRmN2FiYjEzN2E5MDI0OTY1ZWmM2YzhjYmRmYmI0MzA2NzJmMTA0MWYxYjUyYjFmOGQ2OTQyMGI0OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv9d99vo____YXAzOnNmZHQyOmFiBxmwOTY3OTc2NWZmMDgxMmRkMDU5MmQ5ZWNlk2IyIDU0MGE2OGM2YjhkOTA5NjcyYzg4OGJhYTk5NmM1NmNiRlZcwNGQyYWI2MmM5YzhmY2JiY2BhYWRlZmBiNZFlMjgwOlI3ETg

Tali Kest

From: Mar W
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Hate/ Violence Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:04:39 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To: Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mar W.

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Pa
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Preview YouTube video Sereen Abu Saab, a supporter of Hamas

From: Cindy Wittels
To: kelly_meader@concentra.com; corporate@hotelcrowneclub.com; pmeyer@hyatt.com; marcusmiller@hyatt.com; marcia@hotelcrowneclub.com
Cc: Cassidy, Amanda (BOS); Jaramillo, Alma (BOS); Lynk, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:05:20 PM

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cc: Press, City Council

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAuOnNmZHOxOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OjFiZDE0ZTQ1OWYyYmNhNWNhMjE5MGNhYzFlYjE0YmM4MDE4ZjkwZGI0YzM1NWRlM5YxMmVlNTgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6SNVVNg___.YXAuOnNmZHOxOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OjAxNTdlMTJiYTU1MWUwMDEwYmI1YzAyMWVlYzhlMzVlNzI0ZDU5ZjZkZTBiYjYxYjkwZGUzMGY3NDE0ZDZmeOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OjUxNjRiNmRmZjU1MDQ1YmEzZDdkODAyODk4ODY4Y2U4MDIwZmFlOTgxMmIjZWIxMTQyMzRjY2E0M2VjYzQwYTYyZjI5YjY4NTgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQyOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OjUyODk6YWZlY2M1NWZlYjY1N2FmNDQwMWUxMWQyNTlMGNjNDdjMDUwZTEyNTQxMjRjY2I0M2VjYzQwYTYyZjI5YjY4NTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQyOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OjY3ZlY0MjY1NmRmNWVkNmI3ODAxZmVlMTY4N2RlZjI2OTBlNTdkYzBhZjc4MzE0MDI1ODYyODA3MTM4NDIwYjNmpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xzkxv9d9zo___.YXAuOnNmZHQyOmE6bmlMjNlYTQ2OTcxYjcwZDM5ZjoxMTNiNTNjNDI0NzBiZDo3OmE1ZWM0ZWZkYmVlMTlkNzFlNzA5OTE1MWRlZjBlNzNmY4ZjhiZDM1YzYxNjY2ZjE4NmQwMWUxMWQyNTlMGNjNDdjMDUwZTEyNTQxMjRjY2I0M2VjYzQwYTYyZjI5YjY4NTgwOkY6Tg

Sent from my iPhone

From: Cindy Wolski
To: kevin_mayor@ocgov.com; supervisor@supervisorbarnes.com; steve.vanderbeken@ocgov.com; chairman@orangecountyfl.net
Cc: Carbullo, Angelina (BOS); Espinoza, Alina (BOS); Leslie, Hannah (BOS); Chair@mail; Board of Supervisors (BOS); Chairman@ocgov.com; benjamin.sasse@ocgov.com; assemblymember.harvey@assembly.ca.gov; Kevin.McCarty@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:05:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992366___.YXAzCnNmZHQxOmFlOmxo0OW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTE5NDc5MmJlOTk0NzI0ZGM5ZmNiZGNlZTY2Q1NGU5YWU4YzU1NDA5ZTVkYTkhNzI0ODVlNTMxZmNiZmRiY2E2NzhkMGFkYTgwOk5YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9EfVUVNg___.YXAzCnNmZHQxOmFlOmxo0OW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTE5NDc5MmJlOTk0NzI0ZGM5ZmNiZGNlZTY2Q1NGU5YWU4YzU1NDA5ZTVkYTkhNzI0ODVlNTMwZmNiZmRiY2E2NzhkMGFkYTgwOk5YEToq
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsogle_vignette___.YXAzCnNmZHQxOmFlOmxoOW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTFiNDU5MjcxIDjiNDU0YzI4Y2NmMjcxNTNhMDI5ZTA2YjA3OTkwODIxMjAwMGFmZDAyYmE4OTYwODM2ZDI5NjA3ZDA2MjU0NzY5YzIxNmgwOk5YETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmFlOmxoOW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTFlNDU5Mjc3OmUzOWM1ZjRiNzM5ZDBjZWIxNzk0YmIxMjdjMGZkNGY2MWY4ZDM5NjAxZmY3ZTk0Y2E0MmIyMTgwYTlhNTNjOGJiNjpxOk5YETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQxOmFlOmxoOW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTFlNDU5Mjc3OjA4NjU5NzBlOTA0YjM2OTA3ZDQ2MzhlMDE2NjZlNzg0OGMxYjNiNDBkOTlhMWYwNDIyMTdlMzI4MjgwNWY1eMqpwOk5YETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzCnNmZHQxOmFlOmxoOW5:1MZZmMGMxNTRlOWIxYzI2MTg0NjgwOTE5NDU5Mjc3OjI4OTI4OGIxMDI0ZNjg5NWNiYTY1ZmQyZGRiODBlYTVlN2UyMjk1ODUwMWI3OBY4YzFkYzRiOTRlMWQwZmE3YzNhMgwOk5YETg

Sent from my iPhone

From: Mailtrap
To: kaely_newton@concentra.com; pressrel@hollywoodmedical.com; press@fmg.com; pressoffice@cityoper.com; pressrel@dallasmedical.com
Cc: Caballo, Angela (BOS); Jemison, Alexa (BOS); Lopez, Daniel (BOS); Chan(dler)@; Board of Supervisors (BOS); Chan(dler)@; Chandelle@; senator.wahab@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@mail.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:06:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Julie Maltz

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166___.YXAzOm5tenZHQzoOmE6bmo3OWJlNjY5NGIxZWY3YjVkYzYxMzIyMDQ1OWEyOTZmNjc3ODk1YzI0MDQ3OGI2ZTk4ZjZkMDVlMTMxMmQ4YzI3MmU4MTU1ZDI0OWYxMmEzMWY2YmI2OTAxZjk&s=pnwOlOETg&e= (2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DvLZ6ONVVNw___.YXAzOm5tenZHQzoOmE6bmo3OWJlNjY5NGIxZWY3YjVkYzYxMzIyMDQ1OWEyOTZmNjc3ODk1YzI0MDQ3OGI2ZTk4ZjZkMDVlMTMxMmQ4YzI3MmU4MTU1ZDI0OWYxMmEzMWY2YmI2OTAxZjk&s=Ux1Yx-zNwdEfTpwcOlOETg&e= (3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOm5tenZHQzoOmE6bmo3OWJlNjY5NGIxZWY3YjVkYzYxMzIyMDQ1OWEyOTZmNjc3ODk1YzI0MDQ3OGI2ZTk4ZjZkMDVlMTMxMmQ4YzI3MmU4MTU1ZDI0OWYxMmEzMWY2YmI2OTAxZjk&s=pnwOlOETg&e=
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From: Joy Burnsworth
To: kathy_newton@concentra.com; reception@clarity-medical.com; pappas@mac.com; jmarcantonio@bregan.com; mmason@patientmedical.com
Cc: Cabrillo, Roberta (BOS); Bonnick, Alisa (BOS); Lacik, Daniel (BOS); Chen1ce@; Board of Supervisors (BOS); Chairperson; jocelyn.kelley@sonoma-ca.gov; boardofsupervisors.harvey@sonomacounty.ca.gov; Kristy.Pfeiffer@sonoma-ca.gov; Anna.Eppenauer@sonoma-ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2025 8:56:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Petros, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Joy Burnsworth Weiner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAuOmNmZHQcOmFiMzoyOTZmOjdiNWUzMGExMzI2ZDgxMzU0OGMwNTRjNzQyZGMxMjc3OmE5MDk0MDVmNDI5OWZkOGM0ZjRkOWZkZjQ4ZgxNmY1NDY2ZmVmMTIyNmRhOTI0MDY2NTgwOkY6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZB6NYV7Ng___.YXAuOmNmZHQcOmFiMzoyOTZmOjdiNWUzMGExMzI2ZDgxMzU0OGMwNTRjNzQyZGMxMjc3OjE5MDk0MDVmNDI5OWZkOGM0ZjRkOWZkZjQ4ZgxNmY1NDY2ZmVmMTk6YmE5ZTc4OGEwNTk5NzBkYZZkZTQ2N2dkZYTA5NDM2MzY5YTpoOkY6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOmNmZHQcOmEIhzo0ZmQ4NWUzMGExMzI2ZDgxMzU0OGMwNTRjNzQyZGMxMjc3OmEwMWE0OTlhZNmRmYzdkNmMDdjNmZlY2IxYjFhMzlFkNjYyZTBlOTE0NGY5Y5Yg4GM1ZTI1MGJlY3MxMjc3OmQ0MmEzMjY5ZjM5YjI0NTBkY2M2MjU2YzkzMDJkMTk1MGU0OGI0NDNhMzkxMWFjMDVkZTZlNDM1OTVlMjU0ODU5YWMyYjwcOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://arcadeo.law.yale.edu/20th_century/hamas.asp___.YXAuOmNmZHQcOmEIhzo0ZmQ4NWUzMGExMzI2ZDgxMzU0OGMwNTRjNzQyZGMxMjc3OjBlNTk0ZjE2N2FmNjE0MjcxOTEgxZDBkYzFmZDk5YmFkOTZlNzk4MDM5MTM2M5NhMzY5YTE4NTM5NTk2NjEyNzcwMDk5MjE0MTk2ZDc3NzgxZGUwZTgwcOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9xff9o___.YXAuOmNmZHQcOmEIhzo0ZmQ4NWUzMGExMzI2ZDgxMzU0OGMwNTRjNzQyZGMxMjc3OjViNzRlNjAzNGNiNmJiOTVlNmI5NTM3MmEtYTMxMmJkMDM4ZjE3YzU1YTExZmUwYTIxMZE1MTI4ZDc3Nzg3ZGUwZTgwcOkY6Tg

From: Jamie Levine
To: kent_nelson@concentra.com; corporate@theirmemedical.com; pressoffice@nyp.com; pressoffice@nypost.com; pressroom@nypost.com
Cc: Caputo, Angelo (NYS); Gunsett, Alexa (NYS); Lupa, Daniel (NYS); Chan@aol; Board of Supervisors (NYS); CityofficeNY; senator_person@senate.ca.gov; assemblymember_hoover@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:07:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jamie Levine, MD

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNzaGlkcm0lbzo6MzFmYTJiZWE3YWQ1NzY5YzFkZDdmYWZkOTI4NTA5ODIxNGYxZjdlZDA0NjU5ZGUxY2I5NGI3ZWU5MzgwOTEwMzk4YzdkOGZmNmM4ZTMzNGFiNmUzZDdi

From: Robert Wolk
To: karen_newton@concentra.com; customer@safetyconmedical.com; pmayer@cnpa.com; mary.watkins@kaiser.com; mayor@charlestonmedical.com
Cc: Calvillo, Angela (BOS); Breiner, Alicia (BOS); Lane, Daniel (MYR); Chan,Carol; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfeffercorn@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
Subject: Action Needed
Date: Tuesday, January 28, 2025 8:09:01 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

Robert Wolk

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6ngxIMjExYW03NDI2YTg5MDI0MZFmZGRmZmRiYW03ZjNmNjg5ZjY5ZjU1YWNhZDk2NzI0MGIyNzY5YTA2MDI1NzgtMGVwNTYxMDIxNWEyNGZiZTA2NDI0NjJlNDIgyMDg5ZGNlMzI4NzFhZTBiYjpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ66XVVYsg___.YXAzOnNmZHQvOmE6ngxIMjExYW03NDI2YTg5MDI0MzFmZGRmZmRiYW03ZjNmNjg5ZjY5ZjU1YWNhZDk2NzI0MGIyNzY5YTA2MDI1NzgtMGVwNTYxMDIxNWEyNGZiZTA2NDI0NjJlNDIgyMDg5ZGNlMzI4NzFhZTBiYjpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bxpIMzEyYWQ4N2I2YTg5M2I0MzFmZGRmZmRiYWQyNmJmZTo3OmEyOWI6MDQ5YTA1MTIyZWYjNTA5MzA5MzZlNWZjZTAyYaFmODdlNjQ3ZDI0OGI0NjJlNDIgyMDg5ZGNlMzd4NzFhZTBiYjpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20wounded%20Palestinian%20men%2Cwomen%20and%20children%20___.YXAzOnNmZHQyOmE6bxpIMzEyYWQ4N2I2YTg5M2I0MzFmZGRmZmRiYWQyNmJmZTo3OjdjY2Y6MTYyYTE5MzM4YzVlZTktZTZmZjhjZWIzOWFhMDRmMWk3MmQyYjA2YTAyMmJkMzc1OGVkODc0ZjU0ZGY5ZTAyODpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://anolen.law.yale.edu/20th_century/hutton.asp___.YXAzOnNmZHQyOmE6bxpIMzEyYWQ4N2I2YTg5M2I0MzFmZGRmZmRiYWQyNmJmZTo3OjdkMTI2M2M0MzA1YzcyZjhmNGI0NWZkNGM1MzU5ZDI0ZGE4NzZhZjo1YTkzN2ptcOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkxvc9d99o___.YXAzOnNmZHQyOmE6bxpIMzEyYWQ4N2I2YTg5M2I0MzFmZGRmZmRiYWQyNmJmZTo3OjliYzJlMzNiNDM0ZjY5YjY2YjM1ATJhN2MzMzE2NzNGMjM4UlZDI0OGU2ZjBlM2NlOTE5MmNlOTYtpsOkY6Tg

Sent from my iPhone

From: mannapoizch@yahoo.com
To: beth_swann@concentra.com; cameron@shorstmedical.com; pressoff@wp.com; pressoffice@thespec.com; press@shelterinmedical.com
Cc: Cecelia_Acosta (BOS); jessica_diaz (BOS); Leila_Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clerk@cmp; senator_padilla@toronto.ca.gov; assemblymember.Jones@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:09:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Kanen Gershkovich

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68900366___.YXAxOnNmZHIzOmE6bmo3YmI4NTImMig1ZjQyZGI0YzA2NDAwYjIzNzg3OWJjZTo3OmVkYjI6OWI0ZTdkYjdhZmRlMzkxNjk4ZWE0MzU1NzcwZDk0YzU1M2NlNZUzNTVlOWQwZWYTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SJ5VNg___.YXAxOnNmZHIzOmE6bmo3YmI4NTIwMig1ZjQyZGI0YzA2NDAwYjIzNzg3OWJjZTo3OmJjYzI1NGNlZjM1YX20cE2NzZmMjIxZTIxLYmMOMDBkOTk3YzEzNzZmMDU5ZmE0MDI0OTlmZjQ4MDI5ZjI5NjM0YmQ6QlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHIzOmE6bmo3YmI4NTIwMig1ZjQyZGI0YzA2NDAwYjIzNzg3OWJjZTo3OjVjNjM0YTNlMzVmMWRhNWE2ZDI3ODE0OWZhNjM4MzI3ZmQzOWU2NTUyZWY4Y2ZmZTYwZWU5MDE3NTAzNjM4NzA0ODBjZDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpr/58/statements/koranep030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHIzOmE6bmo3YmI4NTIwMig1ZjQyZGI0YzA2NDAwYjIzNzg3OWJjZTo3OjdhY2M0MzI1NTQ4OTAyOTQyNmVhZTk1ZWFlMjE5YzY4ZmU5ODQ3ZWZjZTc3ZTU5OWQ3NjBiOWE2NmE3ZmQ3OWE5Mjc3YjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAxOnNmZHIzOmE6bmo3YmI4NTIwMig1ZjQyZGI0YzA2NDAwYjIzNzg3OWJjZTo3OjFkMTBlYTkxZTg0ZDBiZDJhMGU1ZjMxMzI2NTI2NDdlYTAzNjM1ZGE3ZTBkMzY0ZDJlYTA1ZjNhMTE2ZTE3ZTI0YTM4MDm1NjU4OTAyOTQyNmVhZTk1ZWFlMjE5YzY4ZmU5ODQ3ZWZjZTc3ZTU5OWQ3NjBiOWE2NmE3ZmQ3OWE5Mjc3Yjpwb1Q6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99eo___.YXAxOnNmZHIzOmE6bmo3YmI4NTIwMig1ZjExZGE0YzA2NDAwYjIzNzg3OWJjZTo3OmwYTM6MmEtMjM5Ng3MGMxZjZiZGEyNTBjNWU2YmU5Mzc1M2MxNzNmYjI0MTI5NmFkNTA1YTEyM2U1YjFkZk3OWU2YpwOlQ6ETg

From: Miriam Weiss
To: kaplo_masters@concentra.com; mckenzie@talentmedical.com; angus@mac.com; marcwalkins@hotmail.com; mtaylor@talentmedical.com
Cc: Cabello, Roberto (BOS); Bonteca, Alice (BOS); Leyk, Daniel (BOS); Clearfield@; Board of Supervisors (BOS); Chairman; ignatius.adonis@sonoma-county.org; boardmember.haney@sonomabc.ca.gov; Eskra.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Tuesday, January 28, 2026 6:11:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Petrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Miriam Weiss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHNxOmE0bzo1ZGFlMzRlYmI1NDMwY2M4OGQ4YWZkZjI2OTk0OTU0ZGZjNzo3OjkwMWU3OGU5ZTcwNDc3MTg4MzI0NjAyMzY5N2Q5ZGI5NmI5MzY5N2Q5ZGI5NmI5MzY5N2Q5ZGI5NmI5M

From: Sara Hallerman
To: Sara_Hallerman@concentra.com; newsroom@northcentralrecord.com; news@thepc.com; pressworkers@theregister.com; pressroom@sanbernardinosun.com
Cc: Carolina_Argueta_(BOS); Espinoza_Alicia_(BOS); Lacey_Stewart_(BOS); Chairman@; Board of Supervisors_(BOS); Citycouncilmembers; personnel_services@sanmateo-ca.gov; councilmembers_bureau@sunnyville.ca.gov; Krista.Pfefferkorn@lawn.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:21:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lisa

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOnNmZHQwOm1tOjM2M4MmI5ZDY5ZTgwNzQ4YjNlNDc3OGUwODc0MGFlOTdlNjZlZDhlYjU5ZDNjYz

From: LORRAINE SCHWARZ
To: kevin_mayne@toronto.ca; mayorjohntory@rogers.com; jmaple@mpac.com; mayorpatmcdonough@gmail.com; mayor@stratfordcanada.com
Cc: Calvillo, Angela (BOS); Kenning, Allie (BOS); Leiba, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Ghaleb@mpac; jessica.adair@parliament.gc.ca; jessethulsemember.harvey@assembly.ca.gov; Kristy.Pfeffer@mpac.ca.gov; Anna.Esparza@mpac.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:21:25 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmFiOnosNGQxNzM1MmM3NjA2ZjgxYTc1NjkwNTQxYWRmM2M0YTo3OTk4OGM0NzA4MzU5ZDM2YmIyZjMyNjNmNGZiYzE5ZmJkMzcyMWI3MmM3NDI5OTE5N2E5YzRhMzM0YzBlZTRmNmI3ODI2MTgwOlO:ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQyOmFiOnosNGQxNzM1MmM3NjA2ZjgxYTc1NjkwNTQxYWRmM2M0YTo3OTgyYzY5YjM4MTk0YTdmZTo4OTI3NzY1MzI1MTVmN0tYyM2OTY2ZTUxMWUyMTQ5ZDUxMWUyMGYyM2E5ZGU2ZGVjNmRlNzQ2ZmQ3YjE5ZTEzZGI1

From: Sherri Ziff
To: kelly_newton@concentra.com; personnel@patersonmedical.com; angus@mac.com; marcusmilton@olympic.com; mlevin@electricmedical.com
Cc: Cecilia_Kravets (BOI); Ramona_Klos (BOI); Leila_Ibarra (BOI); Cheryl.Huff; Board of Supervisors (BOI); Governor; senator.salmon@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.Pfefferkorn@mail.ca.gov; kyra.Espanza@mail.ca.gov
Subject: Alert! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:22:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,
Sherri Ziff

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68926766___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZlMDE2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTE0NDBiOGYzNWI5YTAxNzY4ZjU4NjA4NTA3MjE3ZjA3MzZlYzRkOWNkYTpwOkY6Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3fd2VYNg___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZlMDE2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTE0NDBiOGYzNWI5YTAxNzY4ZjU4NjA4NTA3MjE3ZjA3MzZlYzRkOWNkYTpwOkY6Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZjMDU2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTIyYmFyMzA4ZDIxMTpwOkY6Eg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sg/2024/statements/ksearng030925.htm%23:~:text=Tragically%2C%20the%20Rev%20Jesse%20Jackson,19%2C000%20persons%20Palestinian%20terrorist%20Hamas/s___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZjMDU2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTE0ZTE3MTIyMzI5YzA5OTdlWjJlOWM0ZGQzNWRkNTBhN2MzMTc0MzZkM2IxYzJkOWFmZWY2YTMxYzpwOkY6Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZjMDU2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTIyNzcwZjhlNDlhMjAxNmIyNjZhMDlhMjAxNmIyNjZhMWZlMWFlMzA2OGE1YjA5YjY4NjpwOkY6Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQ6OmFiOmYyZDo5OGZjMDU2NjUxOGE5NDA5MDZmMzNlZjNmNzM2MzoxOGIwOTE0NDBiOGNlY2IwYTJlMjk5MDE2ZWI0YTA2OTI3ZmNiZmIxYzI0ZWZkZjBiODI2ZDE0M2U5YjpwOkY6Eg

Sherri Ziff
Sent from my iPhone

From: lisedenick@comcast.net
To: karen_newton@concentra.com; concentra@hotlinemedical.com; pmason@bmc.com; mayorpeltier@bregpa.com; mayor@philacitymedical.com
Cc: Cassidy, Amanda (D-At); Bentolila, Alice (D-At); Lozada, Hannah (D-At); Chairs@phl; Board of Supervisors (BOS); Citizensview; executive.assistant@concentra.com; queenlanemember.house@housedelphia.gov; Kristin.Phillips-Hard@mail.house.gov; Kenya.Fitzpatrick@mail.house.gov
Subject: !! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:22:23 PM

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cc: Press, City Council

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Sincerely,

Lisa Cardenick

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQcOmE6bzowNzE3MjBlZTVjODI2ZTlkYTBkYjk0ODA3YmJkZTOwMjo5OGRiNDhlMGJlOWIyZGJiMjQ3OTExOTg2NzBlNjU0ZGI4MjVlYzY4YzhmYzAyMzowOlO3Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z06JSVY3g___.YXAzOnNmZHQcOmE6bzowNzE3MjBlZTVjODI2ZTlkYTBkYjk0ODA3YmJkZTOwMjo3ZjdlYmNmNzAzZWI1ZTkwNTU1MzA4YzEwZmFmNzcwMTZkZTI0MmI4NDIxOmE2MDQ2ZDIxMDIwOlO3Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQcOmE6bzowNzE3MjBlZTVjODI2ZTlkYTBkYjk0ODA3YmJkZTQwMjo3OjVmODk0MzE2NGU2MGY5ZjhiZDI5YjYyMjdkZWU5ZGI3ZWU0YzmmOTNjMmIjM1dmOTIxMjBkMzBmMzE0YjViMTYyOWZiMDc0YTRjOTgwOlO3Eg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQcOmE6bzowNzE3MjBlZTVjODI2ZTlkYTBkYjk0ODA3YmJkZTOwMjo4NmE1NjI2MmUxYjMyNWU5ZGI3ZWU0YzmmOTNjMmIjM1dmOTIxMjBkMzBmMzE0YjViMTYyOWZiMDc0YTRjOTgwOlO3Eg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q9xvv9d99o/t___.YXAzOnNmZHQcOmE6bzowNzE3MjBlZTVjODI2ZTlkYTBkYjk0ODA3YmJkZTOwMjo3OjM1NmQ5ZTIyYTMwZGZkMmEzZGZiNjdlNWE0YmZiNZM5ZDJjZmJkZTA1NDZiODE2YmM5ZTk0NjmeOlO3Eg

From: Bj Goldman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:23:50 PM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,
BJ Goldman, MS RDN LDN

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Michele Bergen
To: karen_mayers@concentra.com; nurserich@drakemedical.com; pmoore@mac.com; pmoorebmd@verizon.com; pmoore@drakemedical.com
Cc: Castillo, Angelica (BOS); Espinoza, Alicia (BOS); Leslie, Damian (BOS); Chan3rd@; Board of Supervisors (BOS); Chan@sfgov; peterson.adams@concentra.com; angelicamartinez.castillo@concentra.com; Kristin.McFarland@sen.ca.gov; Alexis.Edgerton@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:24:25 PM

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cc: Perea, City Council

Dear Concentra Medical:

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Sincerely,

Michele Bergen, DMD, MD, FACS

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69892166___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTIxOGIzOWI5MmI0ZjI2%3D%3D!AMTdkMzUxMWQxYzI0NDIyZDU2M2NkMTc4NjZlYzNlNmQ2ZjE4MjI4NjU1NDJjZDU3M2NkMWQ3ZmE3N2U0YjI4MDQzZWYyYTNmMDI0NmswOkY6T2g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVVNg___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTIxOGIzOWI5MmI0ZjI2%3D%3D!AMTdkMzUxMWQxYzI0NDIyZDU2M2NkMTc4NjZlYzNlNmQ2ZjE4MjI4NjU1NDJjZDU3M2NkMWQ3ZmE3N2U0YjI4MDQzZWYyYTNmMDI0NmswOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTc3OQ0ZZjE0MmgwYTg5YWNmNTA2ZTEyNGJkZmEwYTg4MjhhNWYtEzNWQ4ZjhmMDY1OGY1OTdiMzU3ZGRlYTAwOWY3YjUyMTFlYgwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20first%20time%2C%20the%20separate%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTc1OjdjYTA4ZmJmZmI2NmEyNTkwMTY3MDhiZDAzM2U2ZGRlY2RiNzZkNWVkODpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://crsreports.congress.gov/product/pdf/IF/IF12360___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTIxJOmJmMTI4ZmA3ZDdkZTI0NGNiMzM0NjJiOWY5NZTY3ZDg2MC4ReNmFhMjA5ZmY2NjA0ZDY2YzY5YjU2ZjZkNzZkNWVkODpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxvx9df9o___.YXAuOnNmZHQxOmFiOmxnMGRjYTU0NDI2N2YyMDgyNWYwMzVlMzU3ZTM3NzkyMTIxJGM2ZjAtMTBkZTc2OWI1YmViYWVkNTNiYWE2OGEzNjEwNTI5YWM4ZGFiODdiNGFmM2M5ZjgxMmpwOkY6Tg

From: Reuters
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:24:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically seen to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has became the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTk5ZjcxOjMwODA6VjU3ZjgxNTMxNTJlZTVkZjJlmZmYwODYzY1YTk0NjFjZTNkZWIzNjFjNGNkMWRkMTEzZmFmZWUyYgt0OlQ$Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTZkNTkwNTkwYTI5ODFmNzVlMjA1ZmI5ZjctMmQwYjg1YzgtMjZiMzA0ZmM5YTZkMDg0OlQ$Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fspotlight_vignette;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTZkZGJlOTVmZjE2YWU3OWE0ODQ2NWY2YTRmZjU5NDVmZDA3ZmY2YmZjNDg6OlQ$Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sarasmg030925.htm%23:~:text=Tragically%2C%2F%20for%20them%2C,people%2Cbased,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTZjZGI3ZjZlZjY6MDYxYWZlZGU2NWM0NGM2NTYxNmQ1OTlhYmZjZDQ3MjM4NmYwNmZlZDMyZmIyZTM0NDZlZmU4MDA3YzVlNzp0OlQ$Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTZkZjc3OmVlMWQ3YWQ2MGJkZjRkNzE4MzI2ZDI2NTg5MjhlMTVhNjgwNDhmNTI5NWY4ZWE1ZDc0YWI0NTEyZjmzN2I2ZYzU0NWVlMDp6OlQ$Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkcvf6ff9o;___YXAzOnNmZHQyOmE6bzo0YmU5NGEzMDk3ZTNjZGM0YzNiMzg2MDg3YzoyOTZmOTk5ZjcxOjJkMzI4ZDk1ZTdlYzg1ZGY5NGFmNWEyMGI5MDI0OGFmNGM3N2Q5ZmNjZjY0OTg0OTM4MDp6OlQ$Tg

From: Malike Rubin
To: keith_swayne@concentra.com; pomeroy@rotte.treadical.com; pmayer@hrge.com; marcwatkins@hrcoger.com; marcy@reliecmedical.com
Cc: Calvillo, Ayanna (BOS); Ramirez, Rina (BOS); Lurie, Daniel (BOS); Cherry@all; Board of Supervisors (BOS); Cloudtrainee; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:27:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely
Malike Rubin,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOm9mZHQ6OmE0bzo2YjgxNzkyZjcwOTQxNDI4NWNlMDGxbzOTk2MTIwMjY2MTo3NWFlZjM1ZmVlZDg3NGE5ZDY2ZmIwY2FlNGVlYzNmOGE3MGU3OTY3ODA3OGI0OGZlZDAxOGFi

From: azita Zerehi
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:28:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Mehrnaz Zerehi
An American Iranian who escaped the brutality of radical Jihadist fascist extremist fundamentalist terrorist Islamic Republic regime of criminals in Iran

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Glin Fortinsky
To: kasie_newton@concentra.com; pamela@shelter-treatful.com; peace@fringe.com; maryanne@fringer.com; mary@shelterrmedical.com
Cc: Calvillo, Angela (SFO); Ibrahim, Aliya (SFO); Lenk, Daniel (SFO); Chan,Gail; Board of Supervisors (SFO); Cloudcitizen; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckers@sen.ca.gov; Jenna.Emperador@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:31:13 PM

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cc: Press, City Council

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Sincerely,

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(2) https://url.avanan.click/v2/01/…https://www.youtube.com/watch?v=qcfZ6SNXVNg___YXAzOnNmZHQyOmE6bzpkODU5MTRlOGQwNmFlNTkxYzg1NTQ5ZmQ1YjA5YTg0MzoyOjIxZDA5YTI1MGQwNDI4NDI0MmZmMjY2ZTBkwZTNhZGQ5ODBmYmFxOTVlmN2I4YTc4NTBmYTAwMzQ5NDgwNDIwOkY6Eg
(3) https://url.avanan.click/v2/01/…https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQyOmE6bzpkODU5MTRlOGQwNmFlNTkxYzg1NTQ5ZmQ1YjA5YTg0MzoyOjQ3MzQjMzQjODONiNiUwYzNkY2YyY2RjNTIzZDYxMGYwMjEzNjQxZGZkYzU0YzNlOGVkZjBlOTlhYzNlOGVkZmFiYTpwOkY6Eg
:https://url.avanan.click/v2/01/…https://www.un.org/webcast/jsr/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___YXAzOnNmZHQyOmE6bzpkODU5MTRlOGQwNmFlNTkxYzg1NTQ5ZmQ1YjA5YTg0MzoyOjBjZGE6MTk4YjE2MzVkYTlmZWYxYzZlMjM0MTFlMjdmMTA2Y2EzYWVjNjA1NTlmYTQ4NTk4YjJlZjJjMzAzODVkZmFiYTpwOkY6Eg
(4) https://url.avanan.click/v2/01/…https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQyOmE6bzpkODU5MTRlOGQwNmFlNTkxYzg1NTQ5ZmQ1YjA5YTg0MzoyOjI0YjA2NGUxMDk4NTBmZjA2YzA3ZGUxMDk4MWY0ZjE2YmM4NzU1YmY5ZDY2YzE2ZDI5MTk0YjI5ZjQ4NTk4YjE2ZDI5

From: Sari Arno
To: kaleb_weaver@concentra.com; jmorrison@peloton-medical.com; wgraves@me.com; marcus@peloton.com; mgraves@peloton-medical.com
Cc: Gaydos, Angela (BOS); Bonnick, Alex (BOS); Lamb, Daniel (HYD); Chan-Hall, Karen (Supervisor) (BOS); Chan-Hall, Karen (Supervisor) (BOS); Chan-Hall, Karen (Supervisor) (BOS

From: Howard Taber
To: kevin_mancuso@concentra.com; reviews@drphilcrenshaw.com; pmacey@mac.com; mayorwilder@flmayor.com; mayor@atlantamedical.com
Cc: Cabello, Rosana (BOS); Bonnick, Alisa (BOS); Leon, Daniel (BOS); Clark@all; Board of Supervisors (BOS); Quattrone; jessica.scherr@bostonpd.org; jessica.scherr@boston.gov; josephkmember.haney@sanantonio.gov; Emma.Pfeffer@mail.house.gov; Anna.Eskamani@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:32:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalid, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anne Taber

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3Ym9Y1wMTkwMjEwMmVlMWI2MmQ1ZTQxMmVjN2I0ZTA1MGYwNmM0NDk4NGZmNzY2NWYxMjmwOlO6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7g___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3OHhZMlNsYiMlM2I5NjA2YTk4OGMwNGM5NzkzZTc4MTAxZDFkMTgwOlO6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3OjJmJM6YzEzMjRlMjJiODNiZGY2MjczMzcxZmYyZWZjOTFkNWI0MWZjNzJlNTkxMTYxMTU2ODQ3ODMzZWIyNjGlkYgwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20a%20few%20people%2Dand,19%2C000%20hepatate%20Palestinian%20terrorist%20attacks.%___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3OmYwOWRlZTNjMDhkMGZkZTZkODYyYTNlN2M1OTI0OGJlNmI0NDI4M2IyZDk2NjUwMDk4ZGE0N2NmMmNmMzZlMTRmMGZmZTpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://zionism.law.yale.edu/20th_century/human.mp___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3OjhkNTU4MzEzZDQyZDE4ZmU1NDNiNWI1MmQ4NjllOGMwNmI2NjNiNmMzMmNmMzZlMTBkMzIyMzI0ZjUwMDk4ZGE0N2NmMmNmMzZlMTpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzo0NTUzZDE5YTUxMWJlZGZkMTI1NjQ1NTg1OTU4OTBkNDs3OkY5ZDc6OTU4NTQ3YmM4YTJhYmc5ZTY5ZDI5MmeZlMzBlYzUyMDhiNjQ1YzQ2OTgzMDI0NjVlYjM5ZTgwY2ZiYjg0NzkwNjgwOlO6STg

Sent from my iPhone

From: [jan Lemaire]
To: [mayor@phillytalks.com] [jamie.gauthier@phila.gov] [kenyatta.johnson@phila.gov] [maria.quinones-sanchez@phila.gov] [mark.squilla@phila.gov] [isaiah.thomas@phila.gov] [kendra.brooks@phila.gov] [katherine.gilmore.richardson@phila.gov] [erika.almiron@phila.gov] [quetcycouncildistrict@phila.gov] [brian.mcclellan@phila.gov] [brian.frankel@phila.gov] [nina.ahmad@phila.gov] [jamie.fellman@phila.gov] [Kendra.Brooks@phila.gov] [Jamie.Gauthier@phila.gov] [Erika.Almiron@phila.gov] [Maria.Quinones-Sanchez@phila.gov] [Mark.Squilla@phila.gov] [Isaiah.Thomas@phila.gov] [Nina.Ahmad@phila.gov] [Brian.McClellan@phila.gov] [Brian.Frankel@phila.gov]
Subject: Virginia Governor Urges Appropriate Sanctions for Doctor Seen by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:30:23 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jan Leslie

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOnNmZ3IQyOmFiOno4Yzc6NTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OjE3ZjkôNDUzMjFlMDBhNDNhYWI1NjMzODUxOWQ5NWRjZjA1ZjRlNzExNmE5YzBhNmFhZWM3MmViZGE5ZjZjOTgxNDI0NTp0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16ONVVNg___.YXAuOnNmZ3IQyOmFiOno4YzcxNTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OjBlZWI0ZjQyMzc3OjBlZ5WU0OTExMDAtmYzk4NTItmYjY1OTdkM2M4OGM3YjIxMGYY3V2FlODYxVThyZmExYzJlNTYxZjRiODp0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZ3IQyOmFiOnc4YzcxNTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OmJmMmM0YzA4MmMxZTFjNGU5Mj AzNGZjOTJjYjA1YTE0OTE0YjhlYjA6YTY1YzVhMGY3Y2FlODYxVThyZmExYzJlNTYxZjRiODp0Ok6Y6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%253~:text=Tragically%2C%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZ3IQyOmFiOnc4YzcxNTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OmVkZDA4M2VlNjU0NDVkNTQwZmIxOGIyOThhNGRhMDIyZjRlYTBlNWY4ZGI2ZGRiMDllMzI3NTc5OGIxYmVkNjBhZWEyOTp0Ok6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZ3IQyOmFiOnc4YzcxNTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OjBmMDI0MTE4ZTEwMTM2YzBkYTU1ODdjYzgyMjYzZTExOGNkOTk3YzRkZGJlNzY1ZTgzYTNkOTZmOTZmOTk3YzRkZGJlNzY1ZTgzYTNkOTZmOTp0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrx9df9wo___.YXAuOnNmZ3IQyOmFiOnc4YzcxNTAxNTQ0MDcwYWU4NmExMjMzODQzYWE0YZQwMzo3OmNhOWE0NmE3ZDQtZTE5wNGVlMDI5YWFiNTQ1OGE3ZDgxOWZlNzc2OWE0MTE1NjYyYWI0ZDlmZGY4NGY2OGE0MThjYTczODp0Ok6Y6Tg

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From: Ezra Haller
To: karen_newton@concentra.com; nurserose@orthocranedical.com; pmeyer@mac.com; pmeyerhaller@hotmail.com; pmeyer@centercranedical.com
Cc: Cataldo, Angelo (BOS); Epstein, Alice (BOS); Leslie, Hannah (BOS); Chan@cdph; Board of Supervisors (BOS); Chan@cdph; Chan@cdph; jamienne.adams@concentra.com; governorsmember.hannibal@governor.ca.gov; governorsmember.hannibal@governor.ca.gov; Kristin.McFarland@gov.ca.gov; Alexis.Edgerton@gov.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:06:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jeffrey Haller

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64992306___.YXAzOmNmZHQ6OmE0ZmI6NjBkMzk1MTkxYWI1MDdkYzk2N2U1ZGMwNjc:3MTo3OjdlOTlkYjY0NzBlZGZiYzc4YTRmYzRhNjc3OTY1Yzk1YzMxOWY5NmU4NTQ3NGUxMDZlYTVlYTk3NzhjYzI4ZTFmNzI4NzNhMGY4ZmU3OTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3603UV9w___.YXAzOmNmZHQ6OmE0ZmI6NjBkMzk1MTkxYWI1MDdkYzk2N2U1ZGMwNjc6MjU6OTVlYjA5ZjRlZjc5NDI2MTAzOGIzNmY1NzU0NGZlZWQ:3MTQ3TVlYTk3NzhjYzI4ZTFmNzI4NzNhMGY4ZmU3OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE0ZmI6NjBkMzJjMTkxYWIzMDdkYzk2N2U1ZGMwNjc6MTc3OmY0YjY6YmRmZWI5OWUzODRiMzg5YzdlNjNhYjE2YjBiNmMxMDE3YzA5YjM4YTQ5ZDIwMzNlZTQ0MGM1ZmYxNjk5ZWRmMWZhM2VkMDk2ZTpoCfk Y6Tg
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(4) https://url.avanan.click/v2/r01/___https://prudent-law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE0ZmI6NjBkMzJlMTkxYWIxMDdkYzk2N2U1ZGMwNjc6MTo3OjE5YzU0ZTk2Mzgc2I2ZlNzOyYWU4ZjI0MzZlNDhlOTk2YTcwOWY5NTRmMjksMzs2TMxODE1NTEzZDMxNDBhMzgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vdxvv9d99o___.YXAzOmNmZHQ6OmE0ZmI6NjBkMzk1MTkxYWIxMDdkYzk2N2U1ZGMwNjc6MTo3OjE5YzU0ZjU0MzZlNDNlOTc0ZTk2YTYzOTVlZTkzOWY5NTRmMjksMzs2TMxODE1NTEzZDM4NDBhMzgwOkY6Tg

Jeffrey Haller

From: Yitzel Rokowsky
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentrix!!!
Date: Tuesday, January 28, 2025 6:39:29 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentrix Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, tortures, and sexual atrocities committed, most recently on October 7, 2023.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Haman and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

Accordling to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hillel Rokowsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OjZlYzk6NzE4NjhhZjg4YTBiNzExNTM3MjI1MTc5NjU5OTlhNjI1ODVlZWRoODQwYjM1Nz A0NWM5MDg5NTY3OGY4OTI4YTp0OjQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OmQ5NjM0MmEzNDI0NjQ0ZWU2ZjRlNWRlYzAyYzM4NmIzYmNhNzU0OWU3Nzg4ZmUwZTgzNmFlZjc2MmJlOTpiOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OjQ5NzI5YTY5YjllZWE5OWM5ZWMxMWVmMWVkMjQ4MjQ4YjZjOTo1OjQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gaz58/statements/israengl030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OjdlZDM6MTBkYTFhNWU0NTkwZjk2MTA4ZGUwZGM4NzdiN2I4Y TI3ZjYxNDFhMWU4MDFjOGI3YjRlOGFlNWIwZjJkMDkxMTg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OjkyMmMxMDNkM2YyZWZhZWE0OTI2NWQwOWRhZmE5OTJkNzZlODdjZTdlNDZlNmMzZmMTVkYzp0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkcv9d9hvo___.YXAzOnNmZHQyOmE6bzpIMWE4ZDIkZGZmNzVjOGM1ZjA2OTI1YTA4YTNhNGU0NDo3OjRmMmMtMmYtOTM2ZmNlTEzNzliMDgyMzMyMzk3NDNlNZE0Y TcxMDUwYjEwNmMzNGUyZGY4YWQtOTA1ZTVmYTNkZTRkNWJlODp0OlQ6Tg

Sent from my Galaxy

From: Moshe Rudin
To: liang_angela@concentra.com; nurserel@metromedical.com; peace@mac.com; peacewalker@verizon.com; privacy@metromedical.com
Cc: Cecilia, Angela (BOS); Jemison, Alisa (BOS); Leite, Daniel (BOS); CleanSlate; Board of Supervisors (BOS); Chairperson; gregory.adams@concentra.ca.gov; gregorylumenthal.frame@concentra.ca.gov; Krista.Pfefferkorn@saru.ca.gov; Anna.Esparza@saru.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:36:46 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moshe Rudin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQwOmE6bmo2MjlhZDhkMzI0YTk5YzY2NjA3MzY0NmZiNDA1YTE4MTc3OjkwMGQ6ZjBhNjE3YjA3ZDk1MGQ5ZmZhZWQ1NjE4NDk0OTo2OmE6dTpiOmNvbQ!!Ng
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNENVVNg___.YXAzOnNmZHQwOmE6bmo2MjlhZDhkMzI0YTk5YzY2NjA3MzY0NmZiNDA1YTE4MTc3OmNmZWU6NGM5OjBlYWMxNTY5MzBkYmg1YjIxYzBmMTI2NDM5N2NiNmM2NDY2NGJlYzQ4NGMzOTNkODQxMTZmNDkxYmw5OQ!!Ng
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQwOmE6bmo2MjlhZDhkMzI0YTk2YzY2NjA3MzY0NmZiNDA1YTE4MTc3OmI5ZjY2YzZWlbNzkxOGQ2ZjM5ZjBkNjUxNTYwMDk0MTdlZDZmMWI4ZDUyOTEzMjA3OTQ0NjBjZjk1M2ZlY2YyZWlbNzkxOGQ2ZjM5ZjBkNjUxNTYwMDk0MTdlZDZmMWI4ZDUyOTEzMTc3OjE2YjEzMTc3OjE2YjEzMTc3OjE2Yj

From: Zeev
To: kaufe_megyn@concentra.com; nurseinfo@nationalmedical.com; pmayer@mayer.com; mayerpeddler@bregger.com; pmayer@nationalmedical.com
Cc: Cabello_Angela (BOS); Bonilla_Alba (BOS); Leyla_Daniel (BOS); Overland; Board of Supervisors (BOS); Chairperson; jenarisc.ajenwo@oregon.ca.gov; powerbylemember.honey@oswembly.ca.gov; Krista.Pfefferkorn@senn.ca.gov; Anna.Esparanza@senn.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:36:48 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Zeev

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHDxOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo1OmJlNjU6NDM1MDU2NTZkYzZkNmY1NGY0MGZhNzI0MWQwZTI5YzA3OGQ2MjVlZjU2ZjU1ZmZjBhOCYyZgoxOlR2ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-cZR6SNX7c&g___.YXAzOnNmZHQzOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo1OmJlZTY3MmI3NDIkNDQzZGE2Zjc2ZDhlZmU3NjcwYzEzNTI2ZTk3YTM4MjFlYTU3NDI2NjRlYTg2ZTcwOlR2ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo3OjY0MzI0ZDg2ZDkyNGNjYTA1MDQtZGNkZTYxYTE3ZjE4NGY2NGMzZjU4YWU5ZDQtNjRyNzU3ZmZiZTk1NDU4MzVhNDc1NzEwOWNkZTpwOlQ3ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20the%20separate%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo3OjJjNWE0OTEyN2E3ZjBkMjUxMZYyNmU4MTBiYzZmNDY4YmNmYWFmZDBhNWNhNmUlZmZiZTk1NDU4MzVhNDc1NEwOWNkZTpwOlQ3ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo3OmE0OGE0OWYxYThhMmMtYWI5MzM0NTQwNjc3YZVlOGFlOmI2NTgzZDA5NjI5MWRlZjI5YzI0OGFlOmIzMzdhZjNlYzhlNzM2MzmwOlQ3ETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9ekxvd08kno___.YXAzOnNmZHQzOmE0axo3NGI5OGU6YzM5YjJlYjE3NGY2NDM4MTIyNTMyZjQxMjo3OjA5MzI2YjM5MDU5NDc3ZTQ1MDU5NDc3ZTQxMDU5NTgyYzFlNjZmMTA5ODM5NTgyYzFlNjZmMTA5OGM0YzRlODU2YmIyMTA5OGM0YzRlODk2NmM0OTBiZGE1MTEwMjY4YZNkYTllNDg2NzE5NTgwOlR2ETg

Sent from my iPhone

From: Jonathan Sheinkop
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:38:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Jonathan Sheinkop
CEO, Ergo Impact LLC
Office: 872-221-0420
ergoimpact.com | @ergoimpact

From: Jonathan Sheinkop
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:38:01 PM

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cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Jonathan Sheinkop
CEO, Ergo Impact LLC
Office: 872-221-0420
ergoimpact.com | @ergoimpact

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Concerns Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:43:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, tortures, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

Accordling to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVV7Ng___.YXAzOnNmZHQyOmE6bzo2NjE0NTI1NGZkZjg3YzRlMzU2N2RiYjAyMjI1MjgwOTo3OjQlODY0Mml2NmY3MDQwNTBkMmU4NjkwODhjYmZhZWYxOTVlNTg4ZGZjYjBiYjE4MzFhNWZjODBjNzg0OlO[ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo2NjE0NTI1NGZkZjg3YzRlMzU2N2RiYjAyMjI1MjgwOTo3OmI1YWM0NjJmMmU0MzI0MGY2ODI0MmM4ZmM3MGY0NjksZGVmNTUzZDZlZjNiYjA4MGZmNGY1NWRmYzFjYTI2YmYyZDhkZTliMGZmZGUzNDp0OlO[ET
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo2NjE0NTI1NGZkZjg3YzRlMzU2N2RiYjAyMjI1MjgwOTo3OjcwOTk4YjI0N2MxYTk5OTk4M2QwYTk5OGU4ZjU0MTg5OWI4YmY2YjNjMGJkNTk0OEIxOTI2NzZGVlYTk4N2YiZGUxYzNlMTg0OlO[ET
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Rivky Seewald

From: Dave Street
To: karen_newton@ontario.ca; premier@ontario.ca; minister@mail.com; premier@ndp.ca; premier@liberal.ca; premier@parliamentofficial.com
Cc: Carrillo, Roberta (BOS); Berrera, Alba (BOS); Leon, Daniel (BOS); Cherniak@; Board of Supervisors (BOS); Councilmmbr; senator_wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimi.Elgarrahi@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:41:36 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorist violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iranengl30925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmFiOmo1Nzc0NjI5ZGQ1MWI4OTEyZDFkY2UxYTMxMWQ5OTI5NjozOjIyNzhlOTYyNWZhMjE3YTUyZmM5NzNmOTMyYzU3NGU5NGUyNzE3ZTg5Y2ZmMzNmZTg5Y2ZmMzNmZTg5Y2ZmMzNm

From: Donna Swidler
To: kaplik_meadows@concentra.com; jackson@philly.recruitfast.com; gregory@mpc.com; thatcoupleofdc@hotmail.com; mayor@baltimorecivil.com
Cc: Cabrillo, Rosaria (BOS); Barbera, Alice (BOS); Kaplik, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chadmin@wp; gregory.adams@compe.ca.gov; assemblymember.harvey@assembly.ca.gov; Editor.Pfeffer@sfgov.ca.gov; opeds.Equinox@sfgov.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2026 8:42:50 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Donna Swidler
858.752.2339
Sent from my iPhone

From: Dave Jones
To: kevin_mayor@concentra.com; privacyoffice@medicalcare.com; press@nbcu.com; mayorsoffice@mail.com; privacy@concentramedical.com
Cc: Cecilia_Rosario (BOS); Ramirez, Alisa (BOS); Lamb, Rachel (MYR); Chen,Geoff; Board of Supervisors (BOS); Chan,Connie; district.eleven@mayor.ca.gov; dispatch-member-types@transworks.ca.gov; Krista.Pfeffer-Kern@mayor.ca.gov; Kevin.Keyes-Kern@mayor.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:40:09 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Human terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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From: ddeandy@gmail.com
To: kelly_mason@concentra.com; privacyoc@optic-medical.com; gregory@mtp.com; marcuswilson@kaiser.com; mmoody@primecmedical.com
Cc: Cecilia_Rosetta (BOS); Barnes, Alice (BOS); Lamb, Rachel (MYF); Chen/Staff; Board of Supervisors (BOS); info@concentra; director.edgewell@mercer.ca.gov; property.member.hanes@marvelity.ca.gov; Krista.Pfefferkorn@kaiser.ca.gov; Anna.Eisenman@kaiser.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:45:06 PM

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cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/d/1/___https://www.bbc.com/news/uk-england-london-54992366___YXAzOnNmZHQzOmE6bzo2NDY5NjI1MGVlYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjE3ZGY0NzZlOTI5MzM2Mm:BMDBiNWE5YzAwM2JlZmQyZTIyMWU5ZGI2ZGU1MzRlMzE0ZjE2ZGRlMTM0ZmY5YU:cMmY0M2MzMDpwOkY6Tg
(2) https://url.avanan.click/v2/d/1/___https://www.youtube.com/watch?v=g-Z868NVV9g___YXAzOnNmZHQzOmE6bzo2NDY5NjI1MGVlYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OmRkZTI0OWEzZDBiMmEzNjFkMTgwZDJmYzA4YTMxYzE3MjE0NzQ0ZTk4YzY5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjY5NzU2MGVlYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjE3ZGY4Yzd1MDU1MTU1NDk6MGVkY2I1MjU3OWRlNjpwOkY6Tg
(3) https://url.avanan.click/v2/d/1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQzOmE6bzo2NDY5NjQ1MGVjYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjMwNTBkMmQtMTc1ZTY5OGVkOGY3ZTk5N2Q5ZGI4YzA4YTMxYzE3MjE0NzQ0ZTk4YzY5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjVkNGQtMWNjMmUyNmM1NDg3N2FmOTQ4NDQwYmM5ODQyZDU5NGMyMmdjZGY4Yzd1MDU1MTU1NDk6MGVkY2I1MjU3OWRlNjpwOkY6Tg
/https://url.avanan.click/v2/d/1/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dpeople%2Dand,1%2C000%20separate%20Palestinian%20terrorist%20attacks.&___YXAzOnNmZHQzOmE6bzo2NDY5NjQ1MGVjYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OjVkNGQtMWNjMmUyNmM1NDg3N2FmOTQ4NDQwYmM5ODQyZDU5NGMyMmdjZGY4Yzd1MDU1MTU1NDk6MGVkY2I1MjU3OWRlNjpwOkY6Tg
(4) https://url.avanan.click/v2/d/1/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQzOmE6bzo2NDY5NjU1MGVjYzI5OGVmZDBkYzRlM2Y2NWM1OGNlNTo3OmE3ODc3YmZlZjA5NTU1ZjBhNzI2YTI5YmFmZTg5OWJkNTk4ZDI5ZmNlNDI1ZTEwOGVkOTg:1:1:aHR0cHM6Ly9hdmFsb24ubGF3LnlhbGUuZWR1LzIwdGgtY2VudHVyeS9oYW1hcy5hc3A:1:1:1

From: Ida Dick
To: kaplo_mayor@concentra.com; mayoroffice@concentramedical.com; mayor@mail.com; mayorsoffice@concentra.com; mayor@concentramedical.com
Cc: Cabrillo, Angela (BOS); Ibrahim, Alba (BOS); Leyla, Daniel (BOS); Overland@; Board of Supervisors (BOS); Chairperson; senator.asterell@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:47:26 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ida Dick

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68960366.___YXAuCm9mcZHQyOmFlbmpqZmFlbWI6MjVlOjkzZGZjYmUwMjI4NjBmZGMzNzo3OjFiOGMzOjNiNDNmNDVjMjBmOTc5YzlkZTlkMzBlMDgwZjlkYjEzZTk5YmEyYjQ0ZmQ1NDQxZTkwMTI2MmI1MmEyNGI1YzgwOkY6T g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1fdNVVNg.___YXAuCm9mcZHQyOmFlbmpqZmFlbWI6MjVlOjkzZGZjYmUwMjI4NjBmZGMzNzo3OmZlMTI0MWQyOTNlOWNlYzNiYzVkYmM0YmE2NTk1ODgwOkY6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAuCm9mcZHQyOmFlbmpqZmFlbWI6MjVlOjkzZGZjYmUwMjI4NjBmZGMzNzo3OmE0YzQ2OWUyY2Q2ZWYyOlBkOlM3YmE5ZGZjNmI0MWVmMzExYjkxZTBlNWFlbNmL0MjVlOWVkMjYwYjk4MjA5ZjA4Y2M3NjgwOkY6T g
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%2Dand,UPS%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAuCm9mcZHQyOmFlbmpqZmFlbWFlU4OGY5YmVhYjkzZGZjYmUwMjI4NjBmZGMzNzo3OjExZjU0MzQlOWE5OTc0MDQ3OTIxOTdkZTdlNjU5NmJiM2RmODk2YzE2ODNlMzk2MmMwZWZhZjJA1MGUzZDI5NDA5MTA1NDg5OkY6T g
(4) https://url.avanan.click/v2/r01/___https://zionism.kaw.yale.edu/26th_century/human.asp.___YXAuCm9mcZHQyOmFlbmpqZmFlbWI6MGU4OGY5YmVhYjkzZGZjYmUwMjI4NjBmZGMzNzo3OjI0M2Y4OTYxMWNlYzk0MmI0ZTI5YjVkNjM2ZDk1OTk0NjgxMjY5Ycwy2EzEzYTMzNjI5Yzw5YjE0MTI2MzkzYlNmY2ZlOTU5NzJlMGJiZTE5NDhiZjZmNDgwOkY6T g
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvvlld9o/amp.___YXAuCm9mcZHQyOmFlbmpqZmFlbWI6MjVlOjkzZGZjYmUwMjI4NjBmZGMzNzo3OjNlOTk6YTE5M2I1ZWQ1YmFiMTAxMTc2ODBkOTE0NGU1NjI5ZTlmOWZkMDQxZDY2YmVkYlJlZ0OWY5MTI4MTg5MUlYTNmNTgwOkY6T g

Sent from my iPhone

From: Yaari, Yaari

To: kelly_mayes@concentra.com; mayes@phillipsmedical.com; emayes@mac.com; mayesellen@bellsouth.com; mayes@phillipsmedical.com

Cc: Carrillo, Angela (BOS); Gomez, Alma (BOS); Lock, Sarah (BOS); Osler@pdf; Board of Supervisors (BOS); Chanmommy; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pierfelice@sen.ca.gov; Kimia.Pierfelice@sen.ca.gov

Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Are threatening and Myst Not Be Allowed

Date: Tuesday, January 28, 2025 6:48:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Susan Yaari

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuCto5cmZHQxOmE6IxpkNTZjOlQ4OTBmOWZhNzcyMzMzM2FjMmY0NTc3OjE3OGY0NmJlNWBlYTU1NjFiNDVkYmU4ZWRlMDk1YzkiOiN2YiMGVkNmU1NDRiZWI1YmM2YzVkZGM0NTA0MGMzNzVlZDY5ZjRmeC0lOiEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAuCto5cmZHQxOmE6IxpkNTZjOlQ4OTBmOWZhNzcyMzMzM2FjYzFlMzY0NDNmZjE2ZDdkMTI0MTMzNzNiNzY1YjY2MzI2ZjNlZjZlNWI2ZmVhYTU5NTZlNzVjYmwxOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCto5cmZHQxOmE6IxpkNTZjOlQ4OTBmOWZhNzcyMzMzM2FjYzFlOTMzYjNlYTc3OmQ2YjgtOlk6NTc5YjVlNWUwM2IwMzY1YjI0ZGUyNTk5MjQ5ZmU0MjkzNTg5NjgwOlQ6Tg
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(4) https://url.avanan.click/v2/r01/___https://anakim-law.ssdc.edu/20th_century/human.asp___.YXAuCto5cmZHQxOmE6IxpkNTZjOlQ4OTBmOWZhNzcyMzMzM2FjYzFlOTMzMjA0NTc4NzY4ZDNhLTk4MTktNzJkYzI0ZjI4ZjI4ZjI4

From: screenlife1620@icloud.com
To: karen_mercer@concentra.com; concentra@theconcentramedical.com; pressdesk@cnsgr.com; mayorofficial@cnsgr.com; concentra@cnsgrmedical.com
Cc: Caballo_Angela_(BOS); Jenkins_Alicia_(BOS); Lopez_Daniel_(BOS); Chan@sfgov.org; Board of Supervisors (BOS); CityAttorney; peterjohn.weiner@sfgovtv.org.sgov; assemblymember.bauer@assembly.ca.gov.sgov; Krista.Pfefferkorn@sen.ca.gov; Alexis.Fonteneau@sen.ca.gov
Subject: The keffiyeh is not acceptable in the medical workplace. It makes patients feel unsafe
Date: Tuesday, January 28, 2025 8:50:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anne Shirley

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQyOmFlbzowNmQ3NWI0MjI4NGU1NGU2NDk3MGM0ZWZiZjo3OmNmZTFEOTVjOmg4UTIxOWU1NDk4NDVkYTg1MDI3ZmRmZGFkZVlhMzVlZTBhNjQxNGZwMWFzNWQzcNmpwOlJOlTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ6iSVsYNg___.YXAzOnNmZHQyOmFlbzowNmQ3NWI0MjI4NGU1NGU2NDk3MGM0ZWZiZjo3OmNmZTFkNjY1ZjA5NjE1MmRlMzI0NmRlMzI0NmRlMzI0N

From: Daniella Matli
To: karen_newton@concentra.com; corporate@patientmedical.com; pmoore@bmc.com; mayorgeldon@hotmail.com; mayor@cityofcrowdleat.com
Cc: Carrillo, Angela (BOS); Jiménez, Alicia (BOS); Lopez, Hannah (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jeremy.goldman@ascente.co.gov; assemblymember.Nguyen@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:50:20 PM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Danielle Liss

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bmo2OWY3MWI4MjQwYzlmNjgyYjZjOTEwMmVkNGVhMzk3OmY1MmQ6NjQwYzN

From: Eleanne Hattis
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:55:59 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Eleanne

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lesley Kleinman
To: karen_stewart@concentra.com; nurserat@pottsvillehospital.com; pwaxx@msn.com; pwaxx@verizon.net; privacy@pottsvillehospital.com
Cc: Cecchi, Angela (BOS); Domino, Alisa (BOS); Leite, Daniel (BOS); Chan@phl; Board of Supervisors (BOS); Chan@phl.org; gregory.adams@concentra.com; gregory.lumenello.harvard@concentra.com.gov; Krista.Pfefferkorn@pwx.ca.gov; Anna.Eisenberg@pwx.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:00:49 PM

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cc: Powa, City Council

Dear Concentra Medical:

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Sincerely,

Lesley Kleinman

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZNIiNVVNg___.YXAzOnNmZHQwOmE6bzo0ZDUzYmU5OGU4MjE4YWFiOTM5ZmZmOGUxNDhlMjZiNzo3OjhmMzUwYjM2ZGJlZGVlYzk4MjA1YTY0Mzk3MzZiZGVlYmFmNzNlZjZlZDhiYjgzZTc4YjAzZGJlbNTBmeSI2Y5M2EzNDIzwOkY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzozZDUzYmU5OGU4MjE4YWFiOTM5ZmZmOGUxNDhjMjZiNjo3OjU4ZDQ0YzM5ZTkyNzcxMmFjYzZiZDFhZGYxOTU3YmVmMmMzMDU3YjgzMjNlMzYwOTU2Nm44ZTkwZTk5YjA4ZGJlbNTBmeSI2Y5M2EzNDIzwOkY0Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20people%20have%20been%20injured___.YXAzOnNmZHQyOmE6bzozZDUzYmU5OGU4MjE4YWFiOTM5ZmZmOGUxNDhjMjZiNjo3OjU5OGE0NTMzMTM5ZWI0MzI0YzY2NmZTBhMjBhNzg2NmQzMzBlMzNhZjM2YmEwNDUwOTBmNDQ2YTc0M2EzMjQ0ZWRlZDZpcOkY0Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzozZDUzYmU5OGU4MjE4YWFiOTM5ZmZmOGUxNDhjMjZiNjo3OjJkNzU5NDI0YjM0ZjU5NjM5NTY4MDE1Y2Y5MDc1MTEzZTIxMWM2MjdmMTA3NGJlOGE1ZjM4MjBmMTA3NGJlOGE1ZjM4MjBmNzU0OGUxNGY0ZDpwOkY0Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99vo___.YXAzOnNmZHQyOmE6bzozZDUzYmU5OGU4MjE4YWFiOTM5ZmZmOGUxNDhkMjZiNjo3OjNlNGY0ZDBkMDIlkYjI5YjI3MZZlODkxYzBkMzIwMTY4MWZlMDW1MzY1ZjRlN0WlxO1YjdMGOHNDY5YW0lZTdlYzpwOkY0Tg

Sent from my iPhone

From:	bronsteinyulia@icloud.com
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 9:03:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzoxMGU4MWQ3ZDgwNTNmOGQ2YWU4ZTI4YzNlYmM2Mzc2Njo3OjU4NDc6MWVhZTkxZjM5NzlmMGYyZGRhN2E5MjZjNDk5ODc3MGNmNjA3N2VlN2JhY2YyNjQ2MzdkMDQyMzNlZTkwYjMxMzp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NVVNg___.YXAzOnNmZHQyOmE6bzoxMGU4MWQ3ZDgwNTNmOGQ2YWU4ZTI4YzNlYmM2Mzc2Njo3OjE2YjU6Yzk0ZTAyMTNiYjZmM2JjMDUyNjViOGM5N2UxYjRk

NjE4Zjg2MjUwNTQyYjEwYTJlZTUwMjVhYWE3OTI3ZThkNjp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxMGU4MWQ3ZDgwNTNmOGQ2YWU4ZTI4YzNlYmM2Mzc2Njo3OmE5MDk6NzQ5OWIwYmFmM2NhNGQzMGNlNTJkNjk2NGNhM2JkYWQzYThmMTQ4MThiYTdiZjAwODI2OTI2Y2M0NDIzOWFmMTp0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzoxMGU4MWQ3ZDgwNTNmOGQ2YWU4ZTI4YzNlYmM2Mzc2Njo3OmU2ZDg6ZTA5NTgxOTM5NzJkODQ1YTFmYTM5NDE3ZWU3NDQ3YTE3MzRlZmJiNzQ2YTdmY2U4NzQxMmYyNGFjM2E1Mjk1Mzp0OlQ6Tg
(4)
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(5) Michael Starr, “October 7 is about to be every day:’ Columbia rally sees Hamas support,” 21 April 2024, Jerusalem Post
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Yulia Bronstein

From: Sofia Zukerman
To: kent_swanson@toronto.ca; jamaal.myers@toronto.ca; jennifer@cpr.ca; marcpelletier@hotmail.com; shamil@thelectmedical.com
Cc: Calvillo, Angela (BOS); jjennings, Alisa (BOS); Lamb, Daniel (MYR); Cherniak@; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeffekorn@sen.ca.gov; Anna.Caramanna@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 8:03:19 PM

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cc: Press, City Council

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Sincerely,

Sofia Zukerman

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(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm9mZHQyOmE0bmhhMGI5NGJhMWVmNjYyMmgwZmQ4NTU0NjY4MWQ2ZjQ2YyZjo3OmI3ZTU0OTUwYzZhNjQ3NDE0MmVhYzZiOWJkNTBkZDE1MTRmMzcyZmRhMmcwOk6Tg
:https://url.avanan.click/v2/a91/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm9mZHQyOmE0bmhhMGI5NGJhMWVmNjYyMmgwZmQ4NTU0NjY4MWQ2ZjQ2YyZjo3OjM1MTE6OGF6NmZjYTFjOGQzMjYzZjRjNjA0NGNhYjNkMDViYTQxZTYxNmBhNjc2NDpwOk6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOm9mZHQyOmE0bmhhMGI5NGJhMWVmNjYyMmgwZmQ4NTU0NjY4MWQ2ZjQ2YyZjo3OjA5MDE0NDM4ZjY4MjY3MTY5NjE0ZjY4MjY3MTY5NjE0ZjY4MjY3MTY5NjE0

From: Rachel Bohnen
To: laura_swanson@concentra.com; jumarsh@phillymedical.com; jgreaves@mac.com; mgcwonkin@hotmail.com; mayor@phillycreative.com
Cc: Cecilia_Kopera (BOS); Ramirez, Alicia (BOS); Lacie_Daniel (MOR); Chan(dat); Board of Supervisors (BOS); CityofPhilly.org; senator.street@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eshoo@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:03:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZGI1NmUwZDM2NWQ4ZjdjNTo3OjU5MzQ6ZDBmNTOxMGMwZDAyZWY1MTMxMzBlMDdmMmEzNjM4MDI0ZmI5YzM1ZjU5MmVkMDAwMTliYWU1YTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6NVbYbg___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZGI1NmUwZDM2NWQ4ZjdjNTo3OjY5NmQ6NjcyZTBiNzRmZTBhMGZlMGU1NDA3ZDhmOWM4ZTI1MmI0ZGZlZjU5NmVkMDAwMTE0OmM6QlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZjdjNTo3OjAxMTE6MzdlZGVjY2U4N2EyY2NiYjAyZWRlZTMxMDVkOThmZTlkYWQxZmM1YzU5MmVkMDAwMTliYWU1YTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,15%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZTE4M2E5OGI1NmUwZDM2NWQ4ZjdjNTo3OjU0ZGQ6OTk5ZjBmYWZiYjNjMTFkM2FjZTM4ZTdkZWIlZmI5ZGMzMzU0NzZmZGFmYTVjNmYtYVjNmQOOGE0ZjUwZmFlOTI4MzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://mydata.hire.ucdavis.edu/this_contract/human.asp___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZjdjNTo3OjRlOGY3MDNlYzMzNmY0NmI1YjM5MzA1NGZiMDdhY2Q2NzZiNGZkYTpmOlB6T
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8kvc9d99o.___.YXAzOmNmZHQyOmE0bmoyZjE3OGNmNWQ6ZjdjNTo3OjOyNDc6NGJkZDIyMGYwOGRkZDIyMGYwNjc4ZTA0MWM5NDBkYmZmZmI5Yzc4MzpwOlQ6Tg

Rachel Bohnen
Sent from my iPhone

From: Oren Abramson
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:07:20 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Gmail Mobile

From: Miriam Kosh
To: [redacted]
Cc: [redacted]
Subject: [redacted]
Date: Tuesday, January 28, 2025 9:07:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OjgyYWM6ODk0YWFjYTZmOGRlMWMxMTVhMjIxYWIyMTVkZTU4NTk4MGM5Nmf0NmZiZDJjMzIxZWZhNzhlMDQ1MWY4NGQ0NTp0Ok6tEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OjY4MGE6ZjVhYTMxOWY5YjAyMzdjNGJyMzY4ZTUzNTM4YjQ5YzhjYmY5NWZiNzZhNWRkMTc5N2VkYzA1ZjctNWU4MzNjNiZDp0Ok6tEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OjhlMTY0NzA5OWUyNzcwYjJjY2QyOTg2N2M4ZGZmZDEyMzBlMWE0ZjJlkNmU2MGExYzdkZWQ1MDE5MDI1NmM4OGY4OWRmNzp0Ok6tEg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.s___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OjE5ZmY0N2YxYWU5NzY0MjQwOTQ1MWUzMDFmODMxMzNlY2NGFjOGJiY2U2OGQwYzk2ZEzYmJlYjMxZDkwZDk4YmYwYjRlYjI0Ok6tEg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OjJmMWU0YzVkMTNkYWM2OTAxNWEzMmVkZmEwYmMwNjNmQzMGVyYjA3YZMwOTQ5NDg1NDg3NDAzNjVkMTg4YjA5MGQyNDYyZGQ3MDIyOGY2Nzp0Ok6tEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9h99vo___.YXAzOnNenZHQyOmE6bzoyOTFlYjJiZTZlMmYwY2RiMGU2MjFlZDMxMTNkMjZhZDo3OmU5NmY6ODhkYmFkZjgwMGEyOWJhZU5OEZmYjhiZjAzYjZiMGNmOTg4NWUxODk0NzQwZTU1M2U3NWEyMzNhZDRmODk3OTp0Ok6tEg

From: Karen Epstein
To: keith_rosario@concentra.com; privacyofficer@concentra.com; angela@pwc.com; marcusellis@citygov.com; mbryan@publicinterestlegal.com
Cc: Cecilia_Rosario (BOS); Barbara_Klein (BOS); Leslie_Garrett (BOS); CherylKraft; Board of Supervisors (BOS); chairman@; director.paterson@senate.ca.gov; assemblymember.bates@assembly.ca.gov; kristy.PiterNorris@mail.ca.gov; kenya.Esparanza@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:56:05 PM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjE2OGEzOGU0ZDBlYTG5NTM4NmYzMzkzMDZkNDY4ZGM1MTA1OGJhMDRlZGQwNmU2OWEyNmJkMGYxMWY2NDk0NDY2ZDM1NTc2OTIzwOlOjE5Tg
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZJ6SNVV9g___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjE3MjE5YmQ4MTZkNzY4ZjE3NDk4ZjI5ZGE5OGFiMmRlOWNlNDSmMGYyZGJiNDI4ZjZjmwOlOjE5Tg
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjFyANWYlGNlZjY1YmMjZmY1YjY3MDQ0MzkyMCJFJNTBlNTgzOTNmZDk0OGYxNDQ0NzEzZTg
(https://url.avanan.click/v2/01/__https://www.un.org/webcast/pir58/statements/Israeng030925.htm%23:~:text=Tragically%2C%20the%20first%20time%20people%20used,19%2C000%20separate%20Palestinian%20terrorist%20attacks.s___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjA2ZjBjMGFjZDc2MmUxZWQxYjg3MmQ1ZTBkZTU2ODMyMDcyZWViNjM5NzFlYTE5ZjoyOlOjE5Tg
(4) https://url.avanan.click/v2/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjA5OWRkYjkxNDc0NzdCOFkZmI1YmIwNWU0ZWY4NjkxOTBlOTU1NzA3OWZYzE3OGRjNGZiOPoFl0MWIwYwNlODY4YzE5ZjoyOlOjE5Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c0wkvn9d9lxo___.YXAzOnNmZHQ6OmFiIhowMWMyNDBiYTU1NDY1MGY5M2I0MTU0OTMyOWE1Y2IkZTo3OjlkNzM5ZTg2NzNlOGQ5MTY1MGM1OTFjOGVkYzE4NmVjNDQ0MmFmNTdjYjgyZjY2YzwMDI0NGMtMDMzMDpwOlOjE5Tg

Karen Epstein

From: SHANA MEYERSON
To: kevin_mayor@sanmarcos.com; mayoral@sanmarcosmedical.com; steve.orr@mail.com; mayorwalker@blueyer.com; mayor@lovelacemedical.com
Cc: Carlotta, Angela (BOS); Montana, Alma (BOS); Leslie, Hannah (BOS); Chan(Gov); Board of Supervisors (BOS); Chuanhong; gregory.adams@sanmarcos.ca.gov; assemblymember.harvey@assembly.ca.gov; Kenny.Phillipsborn@mail.ca.gov; Kenny.Engerman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:08:53 PM

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cc: Perea, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Shana Meyerson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236___.YXAzCnNmZHQxOmFlOgomZmUzNmI3MmFjNzc2YzI5MzlkZjM5MwNmZjNkeZW5zZDo3OjVjMzM0NmU1ZGVkZmcYmI0ITE5ZmQwZDI2MWZmZjRhNzFkMDQ0ZDhmZTBmNjg3NGUwMDllYjUzZDE4MmswOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6OVUVNg___.YXAzCnNmZHQxOmFlOgomZmUzNmI4MzFiNzc2YzI5MzlkZjM5MwNmZjNkeZW5zZDo3OjVhZDY1YTI0MTU4MmIxZTFlZjc3MTBmMWY2YzFmNjNiNzZmZTBmZjc3MTBmMWY2YzFmNjNiNzZmZTBmZjc3MTBmMWY2YzFmNjNiNzZmZTBm

From:	Jay Shore
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov; Jay Shore
Subject:	Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Tuesday, January 28, 2025 9:11:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you ‘are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.’

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

Sincerely,

Jay Shore

From: Rosene Hamilton
To: laura_newton@concentra.com; concentra@hollywoodmedical.com; pressoffice@lbpw.com; pressoffice@lacity.org; jmarvin@palacinemedical.com
Cc: Cecilia_Aranda (BOS); Jessica_Alba (BOS); Leila_Hassid (BOS); Chairs@all; Board of Supervisors (BOS); Clerk@lacity; senator.wiener@senate.ca.gov; assemblymember.lesseur@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposos@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:12:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rosene Hamilton

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRkMi1iNDUxYWVkNzYxOWY5NGVlNzM2ZHFhMzc4OGE1YjRlYzZmZmQ3ZTE3ODA3YzcyNjE6czo4Ygo3TE1Nic4Vjoxc0JGTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZR6NVb7ng___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRkMi1iNDUxYWVkNzYxOWY5NGVlNzM2ZHFhMzc4OGE1YjRlYzZmZmQ3ZTE3ODA3YzcyNjE6czo4MjA6NzA5NGY3NjQ2NWY2YWRlZGUxYzcwODpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRjMjA0NzEwNjkxMTRjMjA0NzEwYmJkOTc6MjFkYmJkZWMxMTY2YjUxYTcyMDM4ZmRhYWI5NmZhYmI2NDNmNmNWZmZTU3MTZkMjhiMzk3NWY1Y2I5MGU3YzcwODpwOlQ6ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2D%2Dfor%20us%2Dpeople%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRjMjA0NzEwYmJkOGY6NjQ3OWY2YWRlZGVkYmg5Njc5Yjk5YjhlNzhlZmZlZDhiZTNiNDgzYmRkODEwMGU3N2U3MjUxMDQzYWEzZmU1YzpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRkMi1iNDUxYWVkNzYxOWY5NGVlNzM2ZHFhMzc4OGE1YjRlYzZmZmQ3ZTE3ODA3YzcyNjE6czo4MjA6NzA5NGY3NjQ2NWY2YWRlZGUxYzcwODpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvcr9d9vo___.YXAzOmNmZHQxOmE6bzowYmY2YjNkOGU0YzI0ZWM5NzExNjkxMTRjMjA0NzEwYmJkOTc6MGJkYmVmYWFlYTcxYjEzZTA5ZjY0NTG5YmRlNGMwMmg4ZWU2NzdiNjc2NTgxNjk4NTgxNGI5MjYwEfMTgwOlOkETg

From: [Michelle Hallman](mailto:)
To: karen_newman@concentra.com; customercare@redwoodmedical.com; pressoffice@pcrwp.com; pressoffice@concentra.com; pressroom@redwoodmedical.com
Cc: [Calicchio, Roberta (BOS)](mailto:); [Bonilla, Alba (BOS)](mailto:); [Leija, Daniel (BOS)](mailto:); [Cherfrere]; [Board of Supervisors (BOS)](mailto:); [Councilmmbr](mailto:); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Kimia.Elgarayhall@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:20:13 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE0ZmQwYjU2YTBhNDk3MDIxZDFlMTk2YmVhZjQxMmE1YmQ1ZDo3OjZiOGZlOWE4NGJmOTI5MjZlOWFmNGUwOWQwZjU2

From: Michelle Kravitz
To: kevin_mayor@cityofcrestridge.com; privacy@cityofcrestridge.com; pressunit@cnn.com; mainstreetknife@gmail.com; privacy@centuryhospital.com
Cc: Cahill, Roberta (MCU); Ramirez, Alisa (MCU); Lamb, Patrick (MCU); Chen/Geoff; Board of Supervisors (BOS); Chairperson; dreamer.agnes@proton.me.xyz; dreamtimewriter.home@dreamtime.xyz.xyz; krista.fitzpatrick@law.ca.gov; krista.fitzpatrick@law.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra; Stop tolerating modern day swastika as fashion apparel for staff!
Date: Tuesday, January 28, 2025 9:21:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michelle Kravitz, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzqyNTY5Mjk4OGU3YZZmYjA3OWIwNjBlMWI1MTE5NDY4ODo3OTY5ZDQ0Nzc2YzU2ZmY5ZGk1ZWFiNiY4MjVhZjE3MWE1ZmRiYzdmY2JhYmVkYmRjYTU0MDI5NDNlMzNlMmM0ODY5NTQxOlM6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAzOnNmZHQxOmE6bzqyNTY5Mjk4OGU3YZZmYjA3OWIwNjBlMWI1MTE5NDY4OjpOm2mZmYyMWVjZmNmMzc5NGI5ZjkxYZGJiOWE2OTI0YTM4MmIzOTI4MDIyNmI2ZGM0ZjY0YWNlNzQ0ZjE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzqyNTY5Mjk4OGU3YZZmYjA3OWIwNjBlMWI1MTE5NDY4OjpOm8JyYwYjA5NTY1MWEtZjVmNDFkNmIzMDM3MjY4YzZjOTE4YWNjMDNiNjVjOWVkZDBiYzk1NjFjYjg5ZjE5ZTcwMDU3N2NyYzY2M2NGY5MzhhNzZlMDA5ZDRhMWY2ZmI0NjQ0YzAwN2YyY2MzN

From: Fabio Vanden, MD
To: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent Quality Issue Regarding Hijab Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:20:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muhta Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Antachrenetic- (1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAxOnNmZHQ:Omf6bzo3Zm44ZmM5OWZkZTZiNTI4YmJlZmU2ZDQyZTQxM2M4YzozOjBjOTg4NDNkMzI0NTQxOWU1YzI4ZDE3NjgxOlC6:Ow1vY2FmaWwYzNWZlZDc5ZiZhMTkyY2RlYTM2MjBhNWQ5OTc1NmU4YzI4ZDE3NjgxOlC6Tg (2) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQ:Omf6bzo3Zm44ZmM5OWZkZTZiNTI4YmJlZmU2ZDQyZTQxM2M4YzozOkIwNGNkYzY2YmIzYmY4YTBhYTI2ZWZkM2MtYmU1ZjI0ODImMmMxNThmYTY5ZmRkYjc5NWVkYjM4Yjg0OlQ6Tg (3) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%2Fz?i=~text~Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQ:Omf6bzo3Zm44ZmM5OWZkZTZiNTI4YmJlZmU2ZDQyZTQxM2M4YzozOmJmYzNjYjA0MmY2ZDE4M2M2ZTExOTEyZTdkNDhkNDktNjY2NDBjYmQyMzExMjI0OTMxNDBhOTFlOTIyZWJiYmMxNDBhOTFlOTIyZWJiYmMxNDBhOTFlOTIyZWJiYm

From: Arielle Levy
To: kayla_mooney@concentra.com; jackson@drakecreative.com; megan@mac.com; marcusatkins@hotmail.com; marcus@backcreekmedical.com
Cc: Gabbitt, Angela (BOS); Kennedy, Alisa (BOS); Lamb, Randal (MYR); Chamberlain; Board of Supervisors (BOS); Chadronne@; senator.adams@senate.ca.gov; jasperdelvalentine.harvey@asm.ca.gov; Kristy.Pfeffer@mail.house.ca.gov; Anna.Esquivel@asm.ca.gov
Subject: I don't feel safe at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:27:16 PM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Arielle Levy

Attachments:

(1) https://url.avanan.click/v2/r05/___https://www.bbc.com/news/uk-england-london-68901366___.YXAzOnNmZHQyOmE6bzo3NDdkNDIyOmM0ZGYzNjVkMDZkNGU4MTk4MzU1ODI6OTA1MDo3OmEwODc5NTY5NTU4ZGI5MGE1YzoxOmE4Y2JmYzVjYzY5ZjA4ZjY5ZmQ3OWRmOjE6aHR0cHM6Ly9kZWZlbmRlcnNvZnRoZWpld2lzaGNvbW11bml0eS5jb20vcG9zdHMvZGVmZW5kZXJzLW9mLXRoZS1qZXdpc2gtY29tbXVuaXR5LWNhbGxzLWZvci1hLWJvb2stYmFubmluZy1vbi1hbnRpc2VtaXRpc20taW4tdGhlLXdvcmtwbGFjZS1hbmQtYmV5b25kLw
(2) https://url.avanan.click/v2/r05/___https://www.youtube.com/watch?v=g-ZX6SNVS7Ss___.YXAzOnNmZHQyOmE6bzo3NDdkNDIyYzM0ZGM2ZjA0MTdkMzU1ODI6OTA1MDo3OjM0ZWE5NzY4ZDk3YTcxZDk2ZjY0ZmU5NjdlMzk5NzM4MzE2ZjM5YjNlNjA5YTk2ZGVmZjo6RkJKT1c6ZGJkZlJlYmU1bGE2ZmU5NWQyOTA4NDc3ZjY4ZTM5YjNlNjA5YTk2ZGVmZjo6VDo1MjQ6NDY3MTBkN2RlOTU3NTMyZWRlOGQ3ZDA4YmRiNWRlMjQ0NDY3MTBkN2RlOTU3NTMyZWRlOGQ3ZDA4YmRiNWRlMjQ6VDo1MjQ6

From: Helen Ludwig
To: kevin_stevens@toronto.com; mayor@cityofcrossfield.com; mayor@me.com; mayorwilkins@hotmail.com; mayor@cityofcrossfield.com
Cc: Calvillo, Angela (BOS); Ezeonu, Ada (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrmngr; senator.adams@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:32:51 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOnNmZHQxOmFiOmo6MWYyNzZkOTg1Y2Q5ZmNlZTI0NjY3YTMwYTY0NGZlOTY6YWY:6UDFIMDEwZjAzOTY0NGZlMTAzZTgyYzU2YTdhN2QxNTc2NmNlMGNlYjo2ZWJlOENhMTUxYzQ3MjE0MzU0ZGE3Ng
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV3g___.YXAzOnNmZHQxOmFiOmo6MWYyNzZkOTg1Y2Q5ZmNlZTI0NjY3YTMwYTY0NGZlOTY6YWY:3OnFiMDE0YjU3YjFjMDI0YjU3YjFjMDI0YjU3YjFjMDI

From: Yaffa Rosner
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 6:33:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Yaffa Rosner

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ68NVV7Ng___.YXAzOnNmZHQyOmE6bzo5ZDRkMzRkYjM1ZGQ3YzkxMDdkYWEzY2E1YjI3N2IkYjo3OmNoE6Y2ZjY2QxYmNhOTc5YzRlMjE2OTQ2M2NmZWJhMTE4ZTc4ZDBiNzFjYjViZjY5YWY3YTM3NDMxNjQ2NDA3MzUxYjg0Ok6YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo5ZDRkMzRkYjM1ZGQ3YzkxMDdkYWEzY2E1YjI3N2IkYjo3OjdkMGY5ZjQzYzE3YzI5YjNkZmU1NTc4ZTBkNzg5OWUxMjMzNDljNlOWY0ZGE2MGEzMGZhYTAzM2JjODc1NTVkMWFkNzNlOWQ1YzUxOWQ3Yzc1ZjU4MGQ4YTI0ZDY5NjUz

From: Yochved Deutsch
To: karen_stewart@concentra.com; nurserick@valleycreekfund.com; jessica.dinner.com; maryweinberg@kroger.com; pmarsh@waterscreekcat.com
Cc: Calcutta, Angela (BOS); Bambara, Alicia (BOS); Leyla, Hannah (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(mayor); jamaine.adams@sanjose.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeffer(sc@sen.ca.gov; Anna.Eggerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:34:56 PM

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cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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From: [tabas]
To: keith_rosario@concentra.com; privacyoffice@concentramedical.com; pegasus@cmpa.com; mariyaalkin@ehmail.com; privacy@palacemedical.com
Cc: [Cahalin, Roberta (MCO)](); [Ramirez, Alma (MCO)](); [Lamb, Dwight (MCO)](); [Chairman]; [Board of Supervisors (MCO)](); [Chairperson]; district.attorney@sanjuan.ca.gov; dreamteamwriter.trump@dreamwrite.ca.gov; krista.fitzpatrick@sacc.ca.gov; kenia.fragoso@sacc.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:41:29 PM

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cc: Press, City Council

Dear Concentra Medical:

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902368___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IxMTQ0NWE4MmI1NTUxMDAyNzVjZTo3ORmNmY0NGUxYzIxMWUxYzBlY2U0ZGEzMDk2MzMwMWMzYWIwMTIwZTBlMDZlOTFmZjMzNiAyNDdjOGMxNjk4Yzpw:OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86NVV9g___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IxMTQ0NWE4MmI1NTUxMDAyNzVjZTo3OTk1MjE0ZGI2NzA0MDJkMDIzOGE2MmZkZjBhZTQxY2M2MzBlZjE5ZjcxMmE0ZTIzOGE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IxMTQ0NWE4MmI1NTUxMDAyNzVjZTo3OjM3OTk4ZTNhNTg3OTk2OGRlNzAyNjE3NGY5ZGFiMGRmZjU2Mmef3NWU1ZTI3ZmM3ODg6NmM2NjU3N2IyM2BkMzI2N2Q6bTpvOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Fbe%20lies%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IyMTQ0NWE4MmU5NTUxMDAyNzVjZTo3OjgwNDM6OWNiZjY3ZmQ4MjU3MWUxMzE5NGRmN2IxNDEwMGE3ZjJhNTMzMDM5OTRlYzFjNDM2MDExNWIyMDYwZBDeMTgyYTJwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IxMTQ0NWE4MmI1NTUxMDAyNzVjZTo3OlYxNmY0YzE3NjI0YTc0NzY2MTZlNzU5NTM1YTI0NmZmNGMxNWNlMjY5ZmNlZTkyZTk1YjA1YjY3N2RmOk6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Haman support," 21 April 2024. Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvv9d9zo___.YXAuOm9mZHQ:cOmEIhuoyZGYxNDYxYZZiN2IyMTQ0NWE4MmI1NTUxMDAyNzVjZTo3OEY5ZmRjYmM5MTY0YTM2OTFiZGMwZjYwOWY5OGVjZjlmZDk5ZGIxY2M1ZTdlMmMtYTawOlQ6Tg

Teri Lautman

From: [tamala]
To: kelly_newton@concentra.com; privacyoffice@medicalmail.com; pstaff@pw.com; mayorwilkins@pwgov.com; pwcityclerk@pwgov.com
Cc: [Cecilia_Rosetta (BOS)](mailto:Cecilia_Rosetta@bos.com); [Barbara_Alba (BOS)](mailto:Barbara_Alba@bos.com); [Lucia_Ibarra (BOS)](mailto:Lucia_Ibarra@bos.com); [CherishJeff](mailto:CherishJeff@gmail.com); Board of Supervisors (BOS); [Chakrishna](mailto:Chakrishna@gmail.com); jessica.adams@lacounty.ca.gov; dispatchcenter.hpwv@hpwvpolice.ca.gov; Krista.Pfeffercorn@hpwv.ca.gov; Anna.Esparza@hpwv.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:52:18 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (3), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4l6NVN9g___.YXAzOnNmZHQyOmE6bzpmMzk4OmhlY2Y3YTA5NGU1ZjdkNmRlYTA5YWU0YWMwMmcxOjNlMjE0ZGI2NzM5NjU0ZTk5N2JkZjmYmE4YzdmMjhlNyYjRlMzliODEtY2V0YmIxNDgwOHQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ep-s-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpmMzk4OmhlY2Y3YTA5NGU1ZjdkNmRlYTA5YWU0YWMwMmcxOjU4MTRlZmE2NGYyNDY5NzNjMjE2ZjJiNzJkNTI5MzM2YWU0MGI0NzY5ZTkyMTE4ZDFkZTgyZWM1ODgzNjk3OWZlMDQyYzcyOiQ5Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%29%2D%20for%20this%20people%2Dand,19%2C000%20injuries&w%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpmMzk4OmhlY2Y3YTA5NGU1ZjdkNmRlYTA5YWU0YWMwMmcxOjmY1OD A6MDYtNjdlODg3MjhjNmI5MDMyOWNjOiQ5ZGU1OGM3YjM1NzpwOiQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpmMzk4OmhlY2Y3YTA5NGU1ZjdkNmRlYTA5YWU0YWMwMmcxOjVlOlOlo6MjU3MjA1OGNiYmM1MGRjNDVlNzExNTIyNTczMDgwMDdkMjBmNmI5NDMyOWNjOiQ5ZGU1OTI4ZTBiZTOwN2M0NTk1MTZiNzE3YjgwOiQ5Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cv9wkxv9x89o___.YXAzOnNmZHQyOmE6bzpmMzk4OmhlY2Y3YTA5NGU1ZjdkNmRlYTA5YWU0YWMwMmcxOjmY1MGM0OWYtYzBkYTk0MDVjZTIwNjcxOTUxMTJmMGJhYjBmOTJgeOWY4ZmQ2ZjZkOTI1OTk2NzdlXYzMyYjlmYWUxNTUyNjmwOiQ5Tg

Regards,
Natalie

From: Esther Heletz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:55:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Esther Heletz

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Beata Lyzehydka
To: kelly_newsom@concentra.com; outreach@redcrossglobal.com; press@nbcnews.com; pressdesk@washingtonpost.com; pressinfo@nationalmedical.com
Cc: Carullo, Angela (BOS); Bontrager, Alisa (BOS); Leslie, Samuel (BOS); Chan/Staff; Board of Supervisors (BOS); Clerk@mail.org; jessica.wong@concentra.com; assemblymember.haney@assembly.ca.gov; Kelina.Pfeffer@mail.ca.gov; devin.thorpe@fbi.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 9:57:58 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Beata

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVV7g___.YXAzCm5mZHQxOmFiOnoxNGNmYZI1ylNmYzI4ZGYxNTQwMTE5YjAxYzNkOTI3ZDA0NzoxMDc5YjA0NzI2ZTY0YTcyZDFiZGU2YjNlNWNmMmY2ZGg1NGNmNThkYzM1NWIyNzBkMDE0MTg4NWI2MTBmNzNlZTBmNjQwOjQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mZHQyOmE6bnoxNGNmYzU1ylNmY4ZGYxNTQwMTE5YjAyYzNkOTI3ZDA0NzoxMjQyxZmY6NmMyOTM3YzoODA3ZWM1NjlmZTlkYTNlMzFlNzcyY2E4ZTE1MzQ5ODE1MzVkZmY2MWUyMWZmODY0MGQxZGY3MgtwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20rockets%20launched%20against%20Palestinian%20terrorists%20attacks___.YXAzCm5mZHQyOmE6bnoxNGNmYzU1ylNmY4ZGYxNTQwMTE5YjAyYzNkOTI3ZDA0NzoxMjQ0ZmI0NWNkZmFlNjZkYjA1YTBlOGEyNjY2OGJjMTZjMjBlNWRmMTI2MDBkMGQzMWRmNDIxMDNlZGI2MjI4NmQ1OGY4NDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mZHQyOmE6bnoxNGNmYzU1ylNmY4ZGYxNTQwMTE5YjAyYzNkOTI3ZDA0NzoxMDcwZjk0ZmI0NjM3ZTk5MmFlZmY2ZjI4YTE1MjMyYmNiZjk0ZmI0NjM3ZTk5MmFlZmY2ZjI4YTE1MjMyYmNiZjk0ZmI0NjM3ZTk5MmFlZmY2ZjI4YTE5ZjM2ZTcxMmdlZnN2VkNlDVmY3TFkMzZlYjpwOlQ6Tg
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Sent from my iPhone

From: Adrianna Cohen
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:04:02 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZiOWZlOTAwYzo3OmI2NmE0NjVkMDAwOGIyZTM2YzdlMzY4ZmI3YjI0ZjM5NDQ3MTgxNTgxOTpmOjE3Eg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4l6NVN5g___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZiOWZlOTAwYzo3OjE1NTY0YWM5MjBlZWQ3MzI0NzQ1NjE0NmE1ZmE2MjQzMDk0NjE5NjI0ZmQ1OTE4Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ffa-tah-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZiOWZlOTAwYzo3OjE1NTY0YWM5MjBlZWQ3MzI0NzQ1NjE0NmE1ZmE2MjQzMDk0NjE5NjI0ZmQ1OTE4Eg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZjOWZlOTAwYzo3OmU1NTU0MzllMmI3ODA1MDg4YmU2M2EzZjFmMWYzZDQ0OWFmOGQ2ZWNlOGJmNzU0NDk4Y2VmYZFkNDcxMjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZjOWZlOTAwYzo3OmJhNzI3NGYxMTU1MWU4MDM5ZjA1ZjVkYWFjYjZlOTE5NDFmNDk5M2NTI2MjhlNWM5ZGI0MzBlYTgxNGMyYzI0ZjE5Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl0wkxvfdf0o___.YXAzOnNmZHQyOmE6bzpiMjcyOGU1NTBlNWY3MjE2NzdhMDU2YmZiOWZlOTAwYzo3OjgyYmM0ICgE1MjhjZGIyZTAyZTM1NDE0ZmY5YzA5NjNiNjBlN2I4YjA3OGZhMzNmZmMzZDA2MmIxYWRmOTBkNjMwZDcwOlQ6Tg

Sent from my iPhone

From: Oranit Shaked
To: kevin_stevens@concentra.com; suzanne@philipsmedical.com; pmayer@mac.com; pmayerphilips@mayer.com; pmayer@palmconnect.com
Cc: Cabello, Angela (BOS); Bonnick, Alisa (BOS); Leyla, Daniel (BOS); Overland; Board of Supervisors (BOS); Chairperson; jeromy.adams@sfgwater.org; susan@remember-honey@sssembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:03 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Oranit

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366.___.YXAzOmNmZHQxOmFiOmVmMDVlZGJkYzBkN2QxMjI0NmRkNzI5M2MwZjU4ZjA1NTo3OjE1ZDI6NWVjOWIxMDMwYWEwZWY0ZGM1YzhmYzFkMzIxNDA1NDBhYmYxYzY1ZjFiZjYzNTpwOlQ6ET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SfVV7Ng___.YXAzOmNmZHQxOmFiOmVmMDVlZGJkYzBkN2QxMjI0NmRkNzI5M2MwZjU4ZjA1NTo3OjBmZWM0YmI0MDIwIYTI5ZDZiZmFiNTMhoZDYxMGI5NzE0ZmI2ZWY5YjdlMzMxMTpwOlQ6ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmFiOmVmMDVlZGJkYzBkN2QyMzI0NmRkNzI5M2MwZjU4ZjA1NTo3OmU0MmA4NGEzMmQzNzY1YTgwNTg0ODZmYWE3NmM2ZGJkMDEyZTlkOTg5ZGE2NDJlMTo6NjoxMzI2ZGJkMDEyZTlkOTg5ZGE2NDJlMTpwOlQ6ET
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2321--:text=Tragically%2C%20the%20Israeli,19%2C500%20people%2Dmostly%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmFiOmVmMDVlZGJkYzBkN2QyMzI0NmRkNzI5M2MwZjU4ZjA1NTo3OmExNjY0MGRlNzNiODA5M2EzZjg3NmU1ZmE1ODM1ZWFiN2I4MWU5MGRmOTpwOlQ6ET
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmFiOmVmMDVlZGJkYzBkN2QxMjI0NmRkNzI5M2MwZjU4ZjA1NTo3OmYwZWM0MmI5MDE0MzI5NzExNTNlZDc1MGE5ODNkZDFiNWI3NTYxMzM4ZmUwZTDwMDVlZTJlOTE0YjVhNWRlYzQxMjc5MmpwOlQ6ET
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Sent from my iPhone

From: Karen Keys
To: kevin_mancuso@toronto.ca; mayor.olivia.chow@toronto.ca; deputy.mayor@toronto.com; mayor@torontomail.com
Cc: Cabrilo, Angela (BOI); Ferreira, Alda (BOI); Lock, Daniel (BOI); Clerk@all; Board of Supervisors (BOS); Gladstone; senator.salazar@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kilroy.Pfeffer-Korn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:06:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karen Keys

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQxOmFiOmVmNzI5MGM3ODZlMmVmODg0YzI0NmM4ZTFlOTYyOGU5NDc3OGI1NTE5YjM3MzFlMWI4MjY3ZWMyYzA2NGIxYWI1ZDBkZiUwMjY5NzAxOWI2OTcyOGQxYzgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVV9g___.YXAzOmNmZHQxOmFiOmVmNzI5MGM3ODZlMmVmODg0YzI0NmM4ZTFlOTYyOGU5NDc3OGI1NzqgcMmFiNTlhZTk0MjY4NDc0YjE3MTk3TTM4YjRhOGU3YTMwOH9HmN5TgwYmRlMzUyMmU1YZhiZmFkNTU3ODE5YjZlNmQ0OlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23gsingle_vignette___.YXAzOmNmZHQxOmFiOmVmNzI5MGM3ODZlMmVmODg0YjY1NmM4ZTFlOTYyOGU5NDc3OGI1NmZWYtMzU5ZWY4ODQ5NzcxNDB8NWQ2ZjJhZjc5M2IzZmI4MTk1ZDhjM2MzMDhjNzBmYmI2NTU5OTE5YjRiNDkwYWIzMDpoOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone
Karen Keys

From: starrmirabeau@icloud.com
To: karen_meaney@toronto.ca; jacques@drjacquesmedical.com; gregory@mpp.com; rmercado@toronto.com; mayor@torontomedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lamb, Deland (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mpp; senator.wilson@senate.ca.gov; assemblymember.haney@assembly.ca.gov; kristy.thelkeson@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Rebecca Browdy

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzpmMzg0NDA4MzY3ZmRlMzVlOWEwZTI0ZjMxMDNmMWI4MDNmMWQ4OTo3OmM0ODQ3ZGU2ZWUyOTZhZWYwNGVlMGM2NTQ0NjkzZGU2ZWUyOTZhZWYwNGVlMGM2NTQ0NjkzZDo2OmFlMTk3MDY5ODBmMTc3MDY5ODBmOlB
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE6bzpmMzg0NDA4MDY3ZmRlMzVlOWEwZTI0ZjMxMDNmMWQ4OTo3OjE1NjgzMWFkYTRlNzdmZTAzOTI4MzZiNTAzNWE1NmU1YzdjNmZlY2E1Y3CJG4YjY3NjA2M2RjNWNjNjk4YTk0MDZjNWRkZjgwOlQ5Tg
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(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Jonathan Aires
To: kelly_mayer@concentra.com; carmen@patersonmedical.com; mayer@hrpc.com; mayerpeter@hrpc.com; mercy@patersonmedical.com
Cc: Calvillo, Amanda (BOS); Ramirez, Alma (BOS); Lurie, Daniel (BOS); Chen,Brad; Board of Supervisors (BOS); Chan,Connie; jennifer.carroll@sfgovtv.ca.gov; supervisorpreston.haney@sanjoseblu.ca.gov; Kristy.Pile@sfgov.org; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:09:08 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OmIxMjI5Yzo3NGY0NzIyNzZkM2I0OWBiZWFlZjg2Y2JlYzY0NDBmeYmE3MDg1OWM4YmNhNjAyMmQ0ZGE1YTdjNmJmMjmxOlO6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZJ6l6NVVNg___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OmIxMjc4MjI4NmNmNzdlOTI5YzdlkYWUzZWNjZjA1MzY4NTE3M2IzNmQ5YTBjOWI4OGE3NTdiYTQyNTcyOlO6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OmIyZGQ0OTY5NmI2ZjEzNzI1YTQ0MWEzODY4OThhZmU1YjdmYzlkNmJjOTkwMWIkOWFiNzVjOTgwOlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaz58/statements/insamp030925.htm%23:~:text=Tragically%20%2D%20for%20us%20people%3Aand,if%2C000%20separate%20palestinian%20terrorist%20attacks___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OmE2M2I6OTkxNzRhNjUwZjBhN2RjOGQxZTk5ZjNkOGU2YTU2OWEyY2FlMTI4Njc3ZGY0Zjk5ZTQ5MDBkNDBiNmNkMTUyMzpwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://evolon.law.yale.edu/20th_century/hamas_mc.___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OjQ4MjI3MDM1ZjJlZTk5ZmFhOWE4YzmbNDE0NmUxYWU4YTI0NzkzZDRkNjQzNjE0OGE5MDBkNDBiNmNkMTUyMzpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9vkkvx9d9yo___.YXAzOnNmZHOyOmE6bzpiODA2ZjE5YzJmNzUxODZkMmExYjEyMzU5M2RjNTc1OTo3OmNkMTQ0ODE4MDdhMjY0M2I2YjZkNTAwMGRmY2RhZmI2ZTI0NTM1YjgxMDJiNi2MzY4MTcyY2hwYTc2MDgxN2YyYzY5ZTpwOlQ6Tg

Jonathan Aires

From: Lisa Aflalo
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: ***Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:12:33 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa Aflalo

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Francine Peters
To: karen_newton@concentra.com; customer@safetyandhealthmail.com; pressoffice@concentra.com; pressoffice@concentra.com; pressoffice@safetyandhealthmail.com
Cc: Carlin, Roberta (BOS); Bennett, Alex (BOS); Louis, Daniel (BOS); Cherfilus87; Board of Supervisors (BOS); Citizensview; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kristy.Espanola@sen.ca.gov
Subject: Urgent Concern: Inappropriate and Fear Inducing Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:21:34 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDxOmE6ImM2NTY4NmNkZDQwOTc2ZjExOGU1ZDY4ZjBhNDc0YzcyZTo3OjNhNzMzMGFkNzM2ZjkxMGNlNzIwZmE2NzE2MjU0NDFkMTU3NDI1ZjA1YTA3MDc4YjI1ZTMwZjk2ZGI0MDQwOjE6Y2M4MDdiMjI0ZmZmZjk

From: Sally Leonard
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:26:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sally Leonard

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Yossi Sarraj
To: keith_swartz@concentra.com; pamela@rothe-medical.com; peace@hrge.com; marcpeters@hrcpas.com; marcy@rothemedical.com
Cc: Cassity, Juliette (BOS); Ferreira, Alisa (BOS); Lucia, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cloudmoney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Ivona.Espana@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:28:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Behruz Samimi

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHOxOmE6bzo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OmVhZDE0MWY2NmNmN2MzY2ImOQm6NTIzNzc3kYtWM1NTU3YzdiY2M3NDk3MjI5OGI8kYmNmZmI4NGNlZmY0Y2FiYmNmMTg5MTgwOlO5ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAxOmNmZHOxOmE6bzo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OmE5ZGI0ZDI5NTcwNTUwZDEwMzk4YjNlZDI5NjNkMzY1YzNlZDIxNjk1MjU0NjMzMTg4NDUxODIyOTg1ZmE3OGI2ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQxOmE6bzo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OjA5NTE0ZiMwYjQ4NDVlMWU2MzEzNjhlNjY5ZTlkYjBmZDNhMjJmNDUzYzhhbMGM1NmI5NTI0NTdkOTdkNTI4NDUxODIyOTg5ZmE3OGI2ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgo/5th/statements/israeng030925.htm%23:~:text=Tragically%20%2D%2010to%20this%20presspk%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAxOmNmZHQyOmE6bzo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OjU5ZjM0ZmNiNzg2NjliZDJlNGFhYWRkMmZiOWZiNTdmNmZiNmFlYmFkYzUxODUxYTE4NjkzMzk5YjBlMTJmMGNjODljZDgvvOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQwOmE6bzo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OmYzNTk5ZGM0N2Y5NDRlZTk1MzUyMzNlNmU1ZjAzMzdlNDBhNzgzODlkYmU3MzM2YjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckrv9z9xo___.YXAxOmNmZHQwOmFiOmo1OWQ4OGQwNzNiNDA2MzdjYjllOWEwYTA2MTEzN2FkNzo3OmQyY2E0NjBmOTg0OWM4ZmM2MDI5MzgyMDQ1MGY1NjY2ZDdkYWNlNGZiZjk2YzQ4YzFiMzgwOlQ6Tg

Sent from my iPhone

From: Orlee Hauser
To: [redacted]
Subject: Request to Ban Keffiyeh from Clinic Premises
Date: Tuesday, January 28, 2025 10:29:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Orlee Hauser

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE2N2MzNWI0MmMxNDc3OmFiNjM5MWYwNmFkOTUzZTk2MzY2NmI1ZjVjZDNjZjU1NjBhMDI4ZDE1OTM4ZTIjMjY0MzdlMDU5Mzc1NzNlZTE5ZDRjMTg0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAxOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE2N2MzNWI0MmMxNDc3OjVkY2QjYzcxMWUwMGQjZmNjOTY3OTI0ZDA4NmIyNzg5NDgzZTc5YmE5N2FkZTc5MDFmMzYzOWNlZmMTA0MTA2Nic3yNDBmMTImMmMzMjAxYjRlYjg0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE2N2MzNWI0MmMxNDc3OjkxNDE0ZjE1ZTY2YTIwMDI2MWExZDE2ZTg3MDExZGE5YjYwOTZlZGI4MTUwZDFmMTk4ZGQ4NzczNzVkYmJlYWIwOGYwNzg0Ok6Y6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE2N2MzNWI0MmMxNDc3OjA3OTI4NGFmMDQ4OGI1YmU3YTRiYTgwMWRhMzY2MTg0ZTVmOWE2MTNkZGY3YjFjMmQyMzBiYmNiYTIxZWI0OTI:c4ZG5YTp0Ok6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvf6f99o___.YXAxOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE2N2MzNWI0MmMxNDc3OmM1MDM6ODA1MjgtNzljODE3Yzc0mODBlZmE1YmUxMTc2MTAtlZGM2N2NjZjEx2GzM1YTEyMTUwNDdkNTtjZTlhYTQ0MTNiZDp0Ok6Y6Tg

Get Outlook for iOS

From: Orlee Hauser
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concentra Must Ban Swastikas and Other Nazi Symbols in Workplaces
Date: Tuesday, January 28, 2025 10:29:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dr. Orlee Hauser

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE3N2MzNWI0MmMzNDc3OmFiNjM0MWYwNmI5OTUzZTk2MzYxNmIxZjVjZDNjZjU1NjRhMDI4ZDE1OTM4ZTIjMjYlMzElMDU5Mzc1YiNzNlZTE5ZDRjMTg0Ok6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE3N2MzNWI0MmMzNDc3OjVkY2QjYzcxMWVlwMGQjZmNjOTY3OTI0ZDA4MmIyNzg5NDgzZTc5YmdlNjY4ZTkzMDFmMzYyOWNlZmMTA0MTA2NzAyNDBmMTImMmMzNjAxYjRlYjg0Ok6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzplZmZmYTQ0NTg2NTliNTA3NjliNmE3N2MzNWI0MmMzNDc3OjhkNjE0ZjE1ZTY2YTIwMDI2MWVkZTQ2ZTg3MDExZGI5YzVmZGI2MTUwZDFmMTk4ZGQ4NzczNzVkYWIwOGYwNzljYWIwZDk1

From: miriver@icloud.com
To: karen_newton@concentra.com; mmerrick@whitemedical.com; eplaza@mac.com; mercedeblas@hotmail.com; mcarrick@whitemedical.com
Cc: Gallo, Angela (BOS); Jemmett, Alicia (BOS); Leon, Hansel (BOS); Chan(a)@; Board of Supervisors (BOS); Citycouncil@; sarsano.angela@example.co.gov; assemblymember.hoover@assembly.ca.gov; Kolina.Pfefferkorn@sen.ca.gov; Amira.Elsewaes@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 10:40:41 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Miriam Linver

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bqnmMjFhNzI5YTY5ZGUwYjg1YzIyZTc0NjEzOTQ5YTYyMTc2NjQ0ZjVjYzg2YzJlM0I0ZjU3YzgxYjk2Yy02NzBlZTI2NWNiZmEzNjNiZjg2ZmQ4MDgwOlO63Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NXVNg___.YXAzOnNmZHQvOmE6bqnmMjFhNzI5YTY5ZGUwYjg1YzIyZTc0NjEzOTQ5YTYyMTc2NjQ0ZjVjYzg2YzJlM0I0ZjU3YzgxYjk2Yy02NzBlZTI2NWNiZmEzNjNiZjg2ZmQ4MDgwOlO63Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOnNmZHQvOmE6bqnmMjFhNzI5YTY5ZGUwYjg1YzIyZTc0NjEzOTQ5YTYyMTc3OjBrMmM6NZQ4NjZlMWRjZmEzMmE3NzAyZWY2MjRkZGZlNWYxNzAwZWFmZTRlZmY2MmgzNDI3ODkeyOWFlYjA5NDNjNjgwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vdxvc9d9lo.___.YXAzOnNmZHQvOmE6bqnmMjFhNzI5YTY5ZGUwYjg1YzIyZTc0NjEzOTQ5YTYyMTc3OjBiOGU5MDU5ZjkzMGY0NGI2NjNhZTg1MzAxMTdiMzhlYWM1NzBhMjM4NGQ2Y2NkYmJjMmIwMgpxYTBmY2M2NmIwYTpwOlQ6Tg

From: Cheryl Cohen

To: [redacted]

Subject: Request to Address Unprofessional Actions by Healthcare Professional at Potrero Hill Concentra

Date: Tuesday, January 28, 2025 10:48:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Cheryl Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902360.___.YXAuOnNmZHQyOmE6bnphZTRmOTM0ZDBjZjk4YzViMDc0MGVhYjFjZmU2MmU5MmoxOjM2NmQ6YjJjZW14YTg5NWZhZjQ2YzcxMTE5NjY5MDI2OGM1YWQ5Yzc1NDdkZWY5NDMxNTFjZjgzNzUxNWY5ZmE0MGZjOlMp0Ok6YETg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___.YXAuOnNmZHQyOmE6bnphZTRmOTM0ZDBjZjk4YzViMDc0MGVhYjFjZmU2MmU5MmoxOlo3WE0kZDVwYzcxNDg5MGYwMDdlNTg1Njk4YmY5YjZkNTk0ZDA4N2Q2OlDAzODIyMjA1OTp0Ok6YETg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/genocide/2005/statements/issues/g0309251.htm%23:~:text=Tragically%20%25%20%20for%20peace%20and,19%2C500%20refugees#:~:text=%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQyOmE6bnphZTRmOTM0ZDBjZjk4YzViMDc0MGVhYjFjZmU2MmU5MmoxOlY6YTk5YTg2YWRlNTYxNDg3Y2NGZmMtgJVjk4OWVlYTQxMWQ2ZTQ2OTYxZjliNDQ0MDgtMmmNiZjRjNTJmNjUzNzA3Zjp0Ok6YETg
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From: Isaac Mizrahi
To: kelli_meyer@concentra.com; contact@theirmedical.com; pmason@wp-a.com; marcopolo4ever@hotmail.com; mtroy@stellarmedical.com
Cc: Cabello, Ayanna (BOS); Janeiro, Alex (BOS); Lane, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Cmailclerk; jessica.weaver@sfgov.org; supervisorpreston.haney@sanfrancisco.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Of High Importance Please
Date: Tuesday, January 28, 2025 11:02:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Hello, how are you? You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAxOnNmZHQyOmE6bzo2YzE2NzRkMWQ4MjEyZmFhMGM4YjMwNzI1M2MwZmVjYTo3OjdkZWI0OGQwMDYwN2k6OGQ3YzI2ODZhMzEzOTdhNDg2ZGY0ZTU2NjMzZTdhNTgwOlO6Tg
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:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaz58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZHQyOmE6bzo2YzE2NzRkMWQ4MjEyZmFhMGM4YjMwNzI1M2MwZmVjYTo3Ojc0MTE6Y2E5MDBlNjU4Y2RmYWVhNjZmNTNlYjc1YjkzYjNjYTE1ZGZhNzIyMjlkYmM4YjgzOWYyYzNlMGJhMTdlZTpwOlQjGTg
(4) https://oyalton.law.yale.edu/20th_century/hamza.asp___.YXAxOnNmZHQyOmE6bzo2YzE2NzRkMWQ4MjEyZmFhMGM4YjMwNzI1M2MwZmVjYTo3OmI1ZmI0ZmU2NGUyOWFlYzNiNzM3Mjlmlx1YlBmZmVjNGUyOTg4MmFmMTc5NmY0OGEwYTYwZTFlMjlkZTAzZTNlNmI5NDpyoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Isaac Mizrahi

From: Zoe Weinreich
To: karen_meyers@concentra.com; nursingjob@nationalmedical.com; pmeyer@mpc.com; pmeyerphysician@gmail.com; pmeyer@centurymedical.com
Cc: Castillo, Angela (BOS); Epperly, Alice (BOS); Leila, Daniel (BOS); Chan@ada; Board of Supervisors (BOS); Chan@ada; sanjeev.arora@concentra.com; governmentaffairs.team@concentra.com; governmentaffairs.team@concentra.com; Kevin.Pfeiffer@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:02:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36ENVUYw___.YXAzOnNmZHQzOmE6bmxwNDk6YmU0ZWQ4ZTBiOTMxYWMxZGFmOTExMTBkMDI0ODo3OiI0NDNlZmQ2ZjBlMDI5NTA1NDMxNjIwYzAxaGFlYzY5YmU3ZWFlMmQzZmFlZjU0NzE3ZjdlNDNiZDZiODk5YmM5NDNjNTgwOIQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sows Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Alexandra Boyd
To: kevin_mayor@concentra.mail, commissioner@concentramedical.com, mayor@fmpc.com, mayorgabriel@fmpc.com, mayorjohn@fmpc.com
Cc: Cassidy, Angela (BOS); Jennings, Alicia (BOS); Lopez, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan@ccmp; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Kevin.Ennis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:05:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Attachments:

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(3) https://urldefense.click/v2/r01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__.YXAzOnNmZ0Fqa2mdE6xpnhMDoIYjBjMDk6MyZTE3OlC6kOlDEwNjc1NGQ2OTgzODc4MTo3NmY0YTg6OlC6kOlDEwNjc1NGQ2OTgzODc4MTo3NmY0YTg6OlC6kOlDEwNjc1NGQ2OTgzODc4MTo3NmY0YTg6OlC6kOlDEwNjc1NGQ2OTgzODc4MTo3NmY2NDU3NzQ2OlC6kOlDEwNjc1NGQ2OTgzODc4MTo3NmY0YTg6

From: Ariella M
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:08:37 PM

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cc: Press, City Council

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
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;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Ariella M

From: Stuart Friedman
To: kelly_meyer@concentra.com; privacy@patientmedical.com; privacy@mpk.com; marcoadmin@kingpc.com; privacy@primecentral.com
Cc: Carillo_Angela (BOS); Kennedy_Alice (BOS); Lamb_Daniel (BOS); Chen1947; board of supervisors (BOS); chicatycorp; senator.steven@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Ennis.Pfeffer@sen.ca.gov; Jenny.Eisenga@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:16:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stuart Friedman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902566___.YXAuOm9mZHFyOmE6bzo5MGMwNTU0NWE3MmExYjRkMTBjYTUxNDY2NDY5NGU4OTo3ZmNkMTY0Yzk0NGU0MjY0ZTU5N2VmZGM5NDcwNjFlM2Exf2ZkZmI1MDQ5ZTg0ZTExMzAzZkZmU1MDQ5ZTg0ZTExMzAzZkZmU1MDQ5ZTg0ZTExMzAzZkZmU

From: Shalak Bennett
To: leah_mayer@concentra.com; carmelo@thebronxmedical.com; pmayer@cpp.com; marcopolom@cooper.com; mario@thebestmedical.com
Cc: Catullo, Angela (BOS); Segreca, Alisa (BOS); Lurie, Daniel (BOS); Cherchiaro; Board of Supervisors (BOS); Cloudtrcmp; ignatz.spicer@sfcounty.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Estarea@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:16:13 PM

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6fiNVYM___.YXAxOnNmZHQyOmE6bzo0ZDY4MWY0NzQ3NjBkMzIzZjI0NTQ5YTI1NWI0OTAxNzo3OmU0MWI6NzA3YWZhYzg0NjBkMzI5NmE3MzBlZTQ2ZWI3YjU3YzQxNjk1MzY2ZmYxZjY1NGJ

From: D A
To: karli_newton@concentra.com; corporate@whitecrestmedical.com; pressoffice@sjpp.com; pressoffice@sfgov.com; corporate@whitecrestmedical.com
Cc: [Ceballos, Angela (BOS)](mailto:angela.ceballos@sfgov.org); [Ramirez, Alma (BOS)](mailto:alma.ramirez@sfgov.org); [Levin, Daniel (BOS)](mailto:daniel.levin@sfgov.org); [Chan(Sup)](mailto:chan@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:19:33 PM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Dahlia Ar

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68869566___.YXAxOnNmZ0Kyc0mE0bnoZDAxNzOwMTI5YjFiZGUwNjO2NjkdZGYwZjFlNmEyZDw3OjgUOTA5ZmNlOWU1YWE5MzI2ZN2O3MjE5ZTY5ZGM1MDM2YmRkNiNmNTMwY2Y1ZmYwNWI2M2EzOHE4OWE4Nzc3MzRiNjRlZmQxOmM6YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-jUfi6lVVY&g___.YXAxOnNmZ0Kyc0mE0bnoZDAxNzOwMTI5YjFiZGUwNjO2NjkdZGYwZjFlNmEyZDw3OjgUOTA5ZmNlOWU1YTdlZGUlbZmMzZWEzN2MyNmQ2YTI5NDmwOk6YBTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0KyC0mE0bnoZDAxNzOwMTI5YjFiZGUwNjO2NjkdZGYwZjFlNmEyZDw3OjU4OlBgbMmI0ZjUwNmY2YjM3NDQ2ZmEwNTk5MTk2NDNjMlNzZmYTk4YjZmNzNlYTc1OTQwMzQyYzZiMzE2ZGI0MmZmMmIxNTc1OTQwMzQyYWY2MzE2ZGI0MmZmMmIxNTc1OTQwMzQyRjBkNTUxOWUlZDA5ZTE4ODIjZjk5ZjEzNTgxNWMxZDpwOk6YBTg
(4) https://url.avanan.click/v2/r01/___https://apnalaw.kaw.edu/20th_century/human_nat___.YXAxOnNmZ0KyC0mE0bnoZDAxNzOwMTI5YjFiZGUwNjO2NjkdZGYwZjFlNmEyZDw3OjU3OlhiMGc0NWE5ZTg5YzRhNDI0MGZmMGZiMzY2ZWI1ZGNlYmIwYjE0NjM5ZDQwOGE0NDBlMGZmMzZlZDg1MDc0NjRkZjBkNTUxOWUlZDA5ZTE4ODIjZjk5ZjEzNTgxNWMxZDpwOk6YBTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAxOnNmZ0Kyc0mE0bnoZDAxNzOwMTI5YjFiZGUwNjO2NjkdZGYwZjFlNmEyZDw3OjxA5N2E6MzVkMGMGMDNlZGmRiNDM5MzY2OGE2ZDNlN2YtMmYyYzRhMGRiZmE0YWRmN2YyMTVmMDRhOWYzOWVhNzRhMDE1YjgwOk6YBTg

From: JENNIFER GOLDSTEIN
To: kelly_negrin@toronto.ca; jomarie@sohochmedical.com; jessam@rogers.com; marcusbloom@rogers.com; shanon@sohochmedical.com
Cc: [Calvillo, Angela (BOS)](mailto:Angela_Calvillo@sfgov.org); [Jenkins, Alisa (BOS)](mailto:Alisa.Jenkins@sfgov.org); [Lurie, Daniel (MYR)](mailto:Daniel.Lurie@sfgov.org); [Chen,Ethan](mailto:Ethan.Chen@sfgov.org); [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@sfgov.org); [Cityattorney](mailto:Cityattorney@sfgov.org); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eskamani@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:07 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer Goldstein

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAxOmNmZHQ:OmE6bmo2YWJkMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjI6OmFmYTI0NGZmZTYwMjZkNzA2YWQwN2BmY2JmNTc1MWI5YzZlMzYTYOODUxNGM2NWYwYTljZTgxMTg0NTA1NiYxNGFmMmY5MzgwOlO6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-ZJ6iNVVNg___.YXAxOmNmZHQ:OmE6bmo2YWJkMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjI6OmI1Y2RjMjI0YmI1YzRlMjI0YmM1YzE0ZjA3MDIwOjU0OjQ2Tg2YmQxZGFiOjY1c0dWliZjBkOjc5OWUxYjgwOlO6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQ:OmE6bmo2YWJkMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjI6OmMxZjI6MzI3MzY2NGUzZDY5YTZlZDUxN2Q0OTYzNTYwYWFkY2NkMjcwY2NjMDE2NTk0MGUwMzlhNzE2MjE1NzU1ODIxZDpwOlQ6Tg
:https://url.avanan.click/v2/v01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks.___.YXAxOmNmZHQ:OmE6bmo2YWJjMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjI6OmNmN2QtZDNlZjU2MjA4NDRiZjU0YzYwOTE0MGQzOTZhMWZjYWJmOWQ3OGI2ZTUwZTEyOTFjZjE1MGY4ZWYyYzY2NjVjc2NpwOlQ6Tg
(4) https://url.avanan.click/v2/v01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOmNmZHQ:OmE6bmo2YWJkMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjI6OjE3NDFkMjE5YjM2OTA1MDIzOTYwZDE4M2ZlYzY2ZjNmNiMjRlMDI5ZTIyY2E2NmQ4MDc5ZjE5ZTk0ZmwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/v01/___https://www.bbc.com/news/articles/c9ekmv9d99xo___.YXAxOmNmZHQ:OmE6bmo2YWJjMjAyZjk2ZmRjZjNjM2UxMTliMDQ5YTBhNzk0YjoyOmE2Mjc6OGE1NTIyNGE1N2E0OGMxLlNTcxNGM0ZmEwNmUyNSk1MmZiN2ZlMjM1ZjAyMDI6ZMDI0ZTg3MTgxMDI0MjMxMDhkOlQ6Tg

Jennifer Goldstein
Sent from my iPhone

From: marc sacks
To: kevin_newton@concentra.com; reviewer@reviewmedical.com; pegasus@mac.com; interpreter@software.com; reviewer@selectmedical.com
Cc: Cabello, Angela (BOS); Ferreira, Alba (BOS); Leite, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Quattrone; jessica.adcock@perrin.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:22:56 PM

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cc: Press, City Council

Dear Concentra Medical:

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marc Sacks

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmFiOnowZGMxOGE2ODBkYWM0NDhlNzA3MzBiNWMyMzAxZTUwMDo3OmQyYmRkYjMxZDkzNDgyZmQ4NDYmNjA0NmQ0OWY4MWVhNGI0NjGIYTBlMzNlZGI5YTY5MjY2ZDIyZTgwOlk5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6NYVNg___.YXAzOnNmZHQyOmFiOnowZGMxOGE2ODBkYWM0NDhlNzA3MzBiNWMyMzAxZTUwMDo3OmQyZTdlOGMxYjZlYTBlZWE5OCY4MjNmNzMxMGU1wMGE1MWU1NTYxYWE3YzU1ZGI5MmNiNDgxZTVjOWYzZmYzYzAyYjRmY2ZmOlk5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnowZGMxOGE2ODBkYWM0NDhlNzA3MzBjNWMyMzAyZTUwMDo3OmQzMGM0YjVjYTBjOGNkZjk5ZmI1ZDI0YTE5YzM3MTdiYmQwN2VmOTIwZTU3ZTAyOWU5MGVjNzRkZjFiNWIxNjE2YTIyNjgwOlk5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,UN%2C000%20separate%20Holocaust%20attacks___.YXAzOnNmZHQyOmFiOnowZGMxOGE2ODBkYWM0NDhlNzA3MzBjNWMyMzAyZTUwMDo3OmVhMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmVkMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmE1MDhlNzA3MzBjNWMyMzAyZTUwMDo3OmIyMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmM1MDhlNzA3MzBjNWMyMzAyZTUwMDo3OmQyMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmU1MDhlNzA3MzBjNWMyMzAyZTUwMDo3OmYyMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmcxMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmcyMDhlNzA3MzBjNWMyMzAyZTUwMDo3OmczMDhlNzA3MzBjNWMyMzAyZTUwMDo3Omcw

From: cohen.hilda@icloud.com
To: karen_mayor@concentra.com; nurserick@centurymedical.com; pmayor@mac.com; mayorwalker@bergen.org; pmayor@centurymedical.com
Cc: Caballo, Angela (JBG); Benitez, Alba (BOS); Leiva, Daniel (JBG); Chan(Staff), Board of Supervisors (BOS); Chan(Home); jamaine.speed@bergen.nj.gov; propertymember.harrison@bergenhp.nj.gov; Kristy.Pfefferkorn@epa.nj.gov; Agnes.Emerson@epa.nj.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:29:55 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hilda Cohen

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzpjYTNjOTcyOWMwZmEyNzg0YWI3NGIwOWE5OTA0N2M5NTc3OmU1MzI0ZTpjaXNmdTo3Tg0UCjZmNTI3MDk4ZmU1xMWU1NCY3OWM1ZjlkYWFkYzE2ZGIxNGY2ZGE0ZDo3YWNhOWMzMDBhNmVkODpmeOlQ6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-cZE6OUV3Yg___.YXAzOnNmZHQyOmE6bzpjYTNjOTcyOWMwZmEyNzg0YWI3NGIwOWE5OTA0N2M5NTc3OmU1MzI0ZTpjaXNmdTo3TgyUCjZmNTI3MDk4ZmU1xMWU1NCY3OWM1ZjlkYWFkYzE2ZGIxNGY2ZGE0ZDo3YWNhOWMzMDBhNmVkODpmeOlQ6ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpjYTNjOTcyOWMwZmEyNzg0YWI3NGIwOWE5OTA0N2M5NTc3OmU2MDE6NDQ2NzA2ZTk6NjcwYTo0ZmUyNzdjZjI5NmY4MmkwZDo2NDMxYWIwMTY2ZjkwMjc4YjJlOjY1MTQ3MGJhOWVjNjNmOTIzZDlhMGY5ZTgwOlQ6ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzpjYTNjOTcyOWMwZmEyNzg0YWI3NGIwOWE5OTA0N2M5NTc3OmM4MWNlMDM2QwZGZiZmE5YjYwNjM4M2I2NDY4OTg2NmM4MWMhMDZQ

From: mray22720@gmail.com
To: karen_stewart@concentra.com; mariamiller@valleycrestmedical.com; pmayer@msn.com; maryswhitley@hotmail.com; mlarson@valleycrestmedical.com
Cc: Carballo, Angela (BOS); Espinosa, Alma (BOS); Lewis, Randal (MAYR); Chan(Staff); Board of Supervisors (BOS); CityAttorney; gerard.alanis@sanjose-ca.gov; superintendent.harney@sanjoseunified.org.gov; krishna.Pitta@sccgov.sharepoint-ca.gov; diana.Espinoza@sjsec-ca.gov
Subject: No Terror Symbols in Hospitals
Date: Tuesday, January 28, 2025 11:40:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IGT4bNoeRjNxAbWI5YGA1NzJmcHJkYzZ4ZGMzMzk5NTc1MmcxNjkzZmM4OWY1YzY5ZTQ1MzQyZWQ2MmNjNjNlZmZkZjg4ZWY5ODE3YjFkZGZiZOTA3NWEzOTE3NmMzMzkwe0GJmNDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiSVcY&g___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IGT4bNoeRjNxAbWI5YGA1NzJmcHJkYzZ4ZGMzMzk5NTc1MmcxNjkzZmM4OWY1YzY5ZTQ1MzQyZWQ2MmNjNjNlZmZkZjg4ZWY5OTE3YjFkZGZiZOTA3NWEzOTE3NmMzMzkwe0GJmNDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibm-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IGT4bNoeRjNxAbWI5YGA1NzJmcHJkYzZ4ZGMzMzk5NTc1MmcxNjkzZmM4OWY1YzY5ZTQ1MzQyZWQ2MmNjNjNlZmZkZjg4ZWY5OTE3YjFkZGZiZOTA3NWEzOTE3NmMzMzkwe0GJmNDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the,the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IGT4bNoeRjNxAbWI5YGA1NzJmcHJkYzZ4ZGMzMzk5NTc1MmcxNjkzZmM4OWY1YzY5ZTQ1MzQyZWQ2MmNjNjNlZmZkZjg4ZWY5OTE3YjFkZGZiZOTA3NWEzOTE3NmMzMzkwe0GJmNDpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IDAyNTI1NWY2NmYwYzI0ZjNlYzk0NTkxMDI3OWMyMjM0ZDZmNzNzcyMjmwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/3wdxvr0d99xo___.YXAzOm9mcDI6QzOmE6IxpqNjBkNzE0NGUyNzFlOTEyZTE1YTVjMDBhMWZiODBiZGI5OmJkZjo6IGIubiM6M6MGMxZWY0MzQ3MWExODM1NDBmNzUyMTA1ZWE3NWE1OGY0YzFlMGY3NWQ4YjI0ODhAxYmNmZmYxMjYxN2MxM2MjMmwwOkY6Tg

Mark Ray

From: Tabatha Caplan
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:46:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tabatha Caplan

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [REAL BLUE]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:53:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Pearl Blatch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902306___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OmQ0ODg6NGU3OTA2NjFlNDUzMTM2MjEzYTk2ZGQ5cYzOlUMTgxMTYzMmM2ZiI4NTk4NGMzNjU0ZTAzMGVhOTpwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z3GSVVNg___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OmQ0ODg6NGU3OTA2NjFlNDUzMTM2MjEzYTk2ZGQ5cYzOlUMTgxMTYzMmM2ZiI4NTk4NGMzNjU0ZTAzMGVhOTpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OmQ0ODg6NGU3MjhjYTZiNmVkNTMwZGNmZTM5NGU0NWY0OGRjZTk5YTAwZjA3ZjllYTU1Y2Q0NDYyMTgwOlQ6ETg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,1%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OjgtNzM6ODMxNzE3NDFmZWMxMjdlYmYyZTM4OGU2MDZlNWNhMDU5ZDQ3YZExMjVjMzU1YzI0MzZiOTIjMDdkMzFkY2RjODpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/hamas.asp___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OjNiMGE0ZWIxMGIxZjgxODBlMDJmoZGxOTI1OTMwYWZkMDY3MTI3OTY2ZGCYxMGBlYzgxMjUwYzRlMWI5NTwxc1MWZiYzE2YzpwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxw9d99zo___.YXAuCm5mZHIQcOmFiIhxoyZjMzYjFkOWI5ODY0MzM4MDBlMGFiMGJlZGNjYWU4NTo3OjM2YmI4MzE5OTdkYjI0Nee8ZTg2Y2I1MTRhNjhjZTY1ODYxNGJlMWFmMjMyNGVlMjkyNjgwOlQ6ETg

Sent from my iPhone

From: Yael Sherrer
To: kayla_rosenbush@nypress.com; reception@nypressmedical.com; press@nyp.com; pressworks@nypress.com; mtaylor@nypressmedical.com
Cc: Cecilia, Kristin (BOS); Kimberly, Alicia (BOS); Lazik, Daniel (BOS); Olentzy@; Board of Supervisors (BOS); Gluesenkamp; senator.ashford@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:56:49 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Yael Sherrer,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68989366___.YXAxOnNmZHQwOnE6bon0MWI6MjU5ZmY4MTY5NTA2ZTEwNGJmYTBkOWRmZWJlOTc3OGIz-3MmE6MzQxNDAxMDU5GGEzYGJiMmI1MGYxMGM4MTNkNTFlNGRhMWMt0OTE5MTI0NmM5ZGI1YiJkNmZiYWI1Mmq5MzliGRtmeGkYET
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZJ6ZlVVNw___.YXAxOnNmZHQwOnE6bon0MWI6MjU5ZmY4MTY5NTA2ZTEwNGJmYTBkOWRmZWJlOTc3OGIz:k3cwAlWfZTY5ZGJnNWU2NzZlNzZlOmE3OGU4NjYwOTk3ZTUxMmE3ZmY5NjYwOTk3ZTUxMmE3ZmY5NjYwOTk3ZTUxMmE3ZmY5

From: Susan Goldsteyn
To: karin_meyers@concentra.com; nurserick@centermedical.com; pmayer@mac.com; marcwalker@bellsouth.com; privacy@centermedical.com
Cc: Cecilia, Angela (JBO); Bonilla, Alba (BOS); Leite, Daniel (BOS); Dwelling@; Board of Supervisors (BOS); Chairmonkey; gerardo.serrano@concentra.com; gerardomember.harvey@concentra.com; Kelsey.Pfefferkorn@mail.cityofboston.gov; Anna.Essaya@mail.cityofboston.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Tuesday, January 28, 2025 11:57:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Susan Goldsteyn

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58502366__.YXAzOmNmZHJpOmFlbnpkNTYxNjcxZmZkNzAxNjQwZDM5YzE4MjUxYjRhMTBiYzo3OjFmNGE0ZjA0MDBkNzNlYmM3NDY3NGE4YmYwMQ&d=DwIGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A2iqEqT4ow&r=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&m=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&s=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&e=
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E6SNVVNa__.YXAzOmNmZHJpOmFlbnpkNTYxNjcxZmZkNzAxNjQwZDM5YzE4MjUxYjRhMTBiYzo3OjEzNDQ2OGZkYzBhNmI1YTBhNzI2OGE2MDI1NjA5ZWNlYzNlZmE0MmIxYTIzZjZiZWNlYyNlMDJlNGE1YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&m=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&s=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&e=
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fs-3Dgoogle_vignette__.YXAzOmNmZHJpOmFlbnpkNTYxNjcxZmZkNzAxNjQwZDM5YzE4MjUxYjRhMTBiYzo3OjQ2YjVlNTY5NGI0MGZiMzRkZWNmY2Q0ZDdmYTljZTI0ZTM1MmNmNmE1NzE3MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&m=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&s=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&e=
:https://url.avanan.click/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_iran-2Dsg030925_iran-25u2-3A-2Dsays-2Dtrageically-25u2-3A-2D20-25u2-3A-2D-2Dmore-25u2-3A-2Dthan-25u2-3A-2D-2Dpeople-25u2-3A-2Dhave-25u2-3A-2Dbeen-25u2-3A-2Dkilled-25u2-3A-2Din-25u2-3A-2Dseparate-25u2-3A-2Dterrorist-25u2-3A-2Dattacks__.YXAzOmNmZHJpOmFlbnpkNTYzNjcxZmZkNzAxNjQwZDM5YzE4MjUxYjRhMTBiYzo3OmZmZTU5OWY0YjNhMDJlNGE1ZWM5YWRlY2U2NjllMTBhYWQwNzZmMzZlZDg3ZjRkMWMyYmNkNTE1OTRhNWFhOGZlNGY1MzgwOlQ6Tg&m=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&s=Ie1MjhiOGU3YTBkOGQ1ZGUzZjlmZjc2NmEyNDZiYzpzwOIQ6Tg&e=
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__avalon.law.yale.edu_20th_century_hamas.asp__.YXAzOmNmZHJpOmFlbnpkNTYzNjcxZmZkNzAxNjQwZDM5YzE4MjUxYjRhMTBiYzo3OmI4YTY5MDRhNjljYjhmMjhiNTBiNDM0ZmY5ZGI3ODU0NzBlZmE0NTk2NmY5ZGI3ODU0NzBlZmE0NTk2NmY5ZGI3ODU0NzBlZmE0NTk2N

From: Miriam Wenger
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 12:19:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Aaron Wenger

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Dana Altman
To: keith_rosen@concentra.com; ceo.west@concentramedical.com; gregory@mp.com; marcuswilson@kroger.com; gregory@protectmedical.com
Cc: Gabrille_Rosen (BOS); Pamela_Klein (BOS); Leigh_Randal (NYC); Chris.Hall; Board of Supervisors (BOS); Eliasmoreau; gregory.gregson@concentra.ca.gov; gregwritesletter.harvey@greenerbiz.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Krista.Kapralos@sen.ca.gov
Subject: Immediate Action Needed - Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra Location
Date: Wednesday, January 29, 2025 12:28:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dana Altman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3OTdlZOTU0ODk5ZjlmMDVlYTEwMWI4YjBiMDAxZGM3YjI0MGU0NTI5NGJlNzQwZTZmYTgxOTDxYjBkMGExZWQxYzpoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z1056NVN0___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3OTdlZOTU0ODk5ZjlmMDVlYTEwMWI4YjBiMDAxZGM3YjI0MGU0NTI5NGJlNzQwZTZmYTgxOTDxYjBkMGExZWQxYzpoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27google_vignette___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3OTdlZOTU0ODk5ZjlmMDVlYTEwMWI4YjBiMDAxZGM3YjI0MGU0NTI5NGJlNzQwZTZmYTgxOTDxYjBkMGExZWQxYzpoOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/iran4sep030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3OTdlZOTU0ODk5ZjlmMDVlYTEwMWI4YjUwNTY4MjcwMjQ2ZDI0NGJlNTAlYzZWJkOBQwYmZmYzOWQlMmRlMGMyYWRmZTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://mosaic-law.yale.edu/28th_session/human_rights___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3OTdlZOTU0ODk5ZjlmMDVlYTEwMWI4YjBiMDAxZGM3YjI0MGU0NTI5NGJlNzQwZTZmYTgxOTDxYjBkMGExZWQxYzpoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vzkvr5df0o___.YXAzOnNmZHQxOmE6bzo3MWI2YmM2MzAzZDZiMjA2NTNmZDI5YjQ5OGI2ZTg5MDo3ODEzNDU3OTcxNDU0YzNlZUlYTRhYjI1YTBkM2Y0ODc0ZjY2YTY2ZmJlYTIxYmI5MjAxMjkyN2QwOTg1ZDI0MzNlZGMyYWRmZTpwOlQ6Tg

From: Adi
To: kelly.newland@ontario.ca; outreach@reformedjudaism.org; press@cair.com; mayorpolice@toronto.ca; pressroom@sickkidsmedical.com
Cc: Calvillo, Angela (BOS); Berrick, Alex (BOS); Leiva, Daniel (BOS); Cherniak, Brad (BOS); Board of Supervisors (BOS); Countryman, Victoria; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:26:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I'm cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Adi Alshuler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6IzoxNjZjYzY4ZDI4NzBkYzdmYTVjZjU0YzdkN2JmNDY5YjoxOmUzNTk5ZTkyMzU1ZGI0ZTUxNjc3OTUzN2U5NzU1YTI0YZVmYWY3MDI3NmIwOWI3ZjA0NzM0YWNlOTY0YTgyYzdmYTI2ZTIyNzgwOkY6T:g
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcEJ66JkVJ0&___.YXAzOmNmZHDzOmE6IzoxNjZjYzY4ZDI4NzBkYzJmYTVjZjU0YzdkN2JmNDY5YjoxOmZmNjE2YTAxMDZlNjU5YzI0YjZlZDI0NTc2OWQzMTlkNDUwYTY4YzFjZDI0NTc2OWQzMTlkNDUwYTY4YzFjZDI0NTc2OWQzMTlkNDUwYTY4YzFj

From: Danya Nunley
To: karit_mann@concentra.com; pressrelease@concentramedical.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressrelease@concentramedical.com
Cc: Cassidy, Amanda (BOS); Jannetta, Alexa (BOS); Lynk, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:45:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Danya Nunley

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OjNiNmI0ZWRkOTMxMi8BmZWE0N2F4OTk3NzY3NiYzZjkwMZYzN2YwZjNlZWRhNDgxNWM4NDI2N2ZlOTBkNWY4NzU0Y2IyZTBiNjQzwOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6hNVVNg___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OmI5MTIxNWY3YzZiNzI2NmY1MzEyN2M0NjI0OWVlZmE2YTU5NTgzZGM4ZDhlOGJmOGY4YjNmY5YmQ0MDE4NDhiODQ0YjAxYjmMDVkNgwOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OmI5OTI0NzUxZTgyNDk3NDJjOWVjZDI2ZCY2ZTU5NTgzZGM4ZDhlOGJmOGY4YjNmY5YmQ0MDE4NDhiODQ0YjAxYjmMDVkNgwOk6Y6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgp/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OjY3M2E6ZDVkOTNjYjmYzBlZDUzZDEzZjksMzk1NTgzYWVlN2VhMzNlZDMxZTU5YWFjZTEzNTcxYmNmZTVjZGYxY2VlYTpwOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OjA4MDI3OGM4NmE5ZWE5ZTk1MjU0ZWMyNDk0ZGE0MDg2ZmE2ZWE5ZTY4ZDdiOWYxNGZiZNDYxZmpwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xckxv9d9zo___.YXAuQm9uZHQyOmE6bzo0MjFmMTUxNjRiMTc4Nzc0ZjNmMDhlNTBlYTcyYTAwNTo3OjA4NjdkMTA5YjQ1MDc3OGNiNDE5YzdhZDNkZDQ4MjBlMzQ5MDc1MTg4MTg2ZjVkMzAzNmVhMjZlM2Q2ZWZlNmMzOWJlZjZlNjQwOk6Y6Tg

Danya Nunley

From: Sharon
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:45:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sharon

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Elissa Ekstein
To: kaplo_magnate@concentra.com; mshapiro@philipmorrismedical.com; pegasus@mac.com; shapiro666@hotmail.com; mshapiro@palacemedical.com
Cc: Cabello, Rosetta (BOS); Bonnetta, Abbe (BOS); Leyba, Daniel (BOS); Chan1ba@; Board of Supervisors (BOS); Chan@chan; jessica.adams@perkins.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfeffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:46:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Haman terrorists and their supporters worldwide.

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According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892366___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQxOTo3ZVVOOYZOJDNTlkNDQxNiNmMzQ3M2E0NGZmZWRlNDE2MDdiOGc&MWRkN2M0MmM5NTYxOTMyYzQwOTIzNGZiNTQ0NDk5ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV Ng___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQxOTo3eaM1YjM6YWNiNjBlZGU0NzY1YzA0ZjY2Njg2N6YmZlI4OTViN2InaNDlZGZhYmY5MmI0MGY2N2MxZDBmNGMtMw%2BxNTE0NmwzOlQ5ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQzOTo3OmZjNDI6NjA5NjQ0NjI1OGJlkNDM5M2NTYzZTIxN2ZlZDI4NGQzMDNjZDc1Y2FlZmJmYVlMGUzN2I1MWNmMTBiZTcxYmE4ZDpwOlQ5ETg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/50/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Ostael.19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQzOTo3OjA5MDA0ZTI4ZWVlMWU2MjNlZTkxZTkxMTY4ODI0NGUzNDYzNDMyNTk1ODc5YjU0MDYyYWZjNjY4OTNhZjpwOlQ5ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQzOTo3OmM3NDA6OWM2MDI2YzA4N2U0YzdkYmExMjE5OGNhMTImNDRlNZmMzIwMDkxMmgzOTAxOGQ2OZQ5YzUzMGZiNDI2MTgwOlQ5ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv0d99oo___.YXAzOnNmZHQyOmE6bzpkZmZmYWEwMTJmMTdmOTMwZTgxYzA1YmQ4OTEyZGQzOTo6OkNlZDI6OTIzY2U1eC4DYmMzLnGCMzMzNiM1T1N2UzODY1ZTI5MzI4ZjBmMWM0OTU3ZWJkNGYxNjg5MmMwMzNTgwOlQ5ETg

Sent from my iPhone

From: Elton Einhorn
To: karen_meagan@concentra.com; jackson@drjacksonmedical.com; meghan@mac.com; megan.mallon@cigna.com; mjackson@centermedical.com
Cc: Calvillo, Angelica (BOS); Espinoza, Alma (BOS); Lacey, Daniel (BOS); Chan-Hsieh, Brandi (BOS); Chan-Hsieh, Brandi (BOS); Chandrasoma, Jayantha; jayantha.chandrasoma@sfgov.org; jeanette.mumford@sfgov.org; Kristy.Wallkoetter@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:53:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmE2ZDI0NTNmM2U0N2Y0ODQ0ZGNkA0MzBhNGU4MGFlNTM3MmQ5ZWU1YTQ3MzE2ODdkMTIxZTBlZTI4M2I6ODA1NDE4MTE5MzgyeOlQ6T
(2) https://url.avanan.click/v2/01/___https://www.sciencedirect.com/search?qs=Z.BSNYN2Ng___.YXAzOnNmZHQxOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmE2ZDI0NTNmM2U0N2Y0ODQ0ZGNkA0NzM0NjQzZTI3ZTA2ZNGE5MGIxNzk0ZTI3MzQyNDc5NzA0MDMzZGNlYTQ4ZGNkYTc1ODc1NDE0ZjMzODY2MmVlOlpyw:OlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmE2ZDI0NTNmM2U0N2Y0ODQ0ZGNkA0ZTc1ODc1NDE0ZjMzODY2MmVlOlpyw:OlQ6Tg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/arasng030925.htm%23:~:text=Tragically%2C%20for%20this%20people%2Cfrom%20the,of%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmE4ZjI0ZjhiNWM5MmRmMzA2NDE5MjhlYzViNDk4YjFhMWFmNGU0MGQyYjk2OWVmMmRlMUwYjIwNjI0ZjhiNWM5MmRmMzA2NDE5MjhlYzViNDk4YjFhMWFmNGU0MGQyYjk2OWVmMmRlMUwYjIwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmRiOGRkYjY5ZjgyOTI0NmU0ZWNhNzc0NjZlYzU0ZDZmYzY4YmY3MDY5ODExZWZlNGU0MGQyYjk2OWVmMmRlMUkwZTNhMTI1MmIzMjk4ZTBkODpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxw9d0lvo___.YXAzOnNmZHQyOmE0bzo0MWYyNTgxOTBlZTIxMWZiOWU1NWRhYmVkYmE1ZWIyMjo3OmM4ZjI5ZGZhNzE1NDlhMTY2YzA1ZTE1ZWE0MTI2ZGITMDY2YZFkMzc1NWU1ZTgxYjRiNGQ2ZTI5ZmI3OTc0YRhMjgwOlQ6Tg

Sent from my iPhone

From: CAROL EISENBERG
To: karen_lewis@chicagoteachers.org; customer@hellocompellical.com; pledge@fpmp.com; mayorwalker@chicago.com; mayor@charlescompellical.com
Cc: Cabello, Angela (BOE); Jiminez, Alma (BOE); Leon, Daniel (BOE); Chatmon@; Board of Supervisors (BOS); CityAttorney; senator.padilla@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kiana.Pfeffer@sen.ca.gov; Keira.Fitzgerald@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:56:15 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzowMDU4MjU5OGIxZjZiMDQxNTUxOGVjZjE3Mjc4NjQ3NjA3OTk2MjBmOTk2MjY5ZTA4YmM4OTY4NjU1OTk4MjQ2

From: Dr Ely Davidyan
To: karen_newton@concentra.com; personnel@hollywoodmedical.com; pressec@mac.com; mayorpeskin@lacity.com; mayor@hollywoodmedical.com
Cc: Cedillo, Augusta (BOS); Barrera, Alma (BOS); Lesia, Daniel (ADM); Chan(staff); Board of Supervisors (BOS); Citizenship; senator.weiner@senate.ca.gov; speakerkarenbass' house@assembly.ca.gov; Kevin.Pfeffercorn@asm.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 1:58:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Dr Eli Davidyan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOnNmZHQxOmE6bmxsYmY1MDI3OTlmNzY1ZTM2NzMwYjhmNTMwYTBiMzo3OmM2MGI3OGQyNzg1MWUyYjQ5NGQ5ZWNmMzI1YjA0YjZlMWVjZDE2YWE0MzE2NTmwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-Z0lAVkVNg___.YXAzOnNmZHQxOmE6bmxsYmY1MDI3OTlmNzY1ZTM2NzMwYjhmNTMwMTFlYTBiMzo3OjE0ZDk3ZmE0MjBlMjZlMjZlOWY1MTk4MzE0ZGQxMWI0NzBlOTNmZjhkZDk4NmYxZDkxYmE1NmVlZTUyY2M0NjcyZjU3ZGY2M2UwMDNkYzVjNjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bmxsYmY1MDI3OTlmNzY1ZTM2NzMwYjhmNTMwMTEyYTBiMzo3OjM4OGM6ODM0NTQ5MWQyNzY1MzY0ZTgyMDQwMjBkNmUyZjFlNDVjODYyZWU1MTllYzJlMGZlOGZkY2I5OTBkMGFkNDg3YTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%2Cand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bmxsYmY1MDI3OTlmNzY1ZTM2NzNvbWYjbmNTMwMTEyYTBiMzo3OjVjYzg6YjA2ODVlNTNiZTk1MzM1NzBlYTNmZjhkZDk4NmYxZDkxYmE1NmVlZTUyY2M0NjcyZjU3ZGY2M2UwMDNkYzVjNjpwOlQ6Tg
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From: Lorraine Glatt
To: karen_newton@concentra.com; personnel@hollywoodmed.com; pmason@bmc.com; pressoffice@bmcpac.com; pressoffice@hollywoodmed.com
Cc: Carrillo, Angelina (BOS); Bonilla, Alicia (BOS); Lesla, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); Citizensview; jamaine.walker@concentra.co.gov; supportcenter.texas@concentra.co.gov; Kristy.Pfefferkorn@bmc.co.gov; Kevin.Fitzpatrick@bmc.co.gov
Subject: Workplace should be free of personal politicking Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:03:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lorraine Glatt

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983566___.YXAzOmNmZHQxOmE6bmo5NWNiMWUxMGFjZTU0YTkzMTlkNmU3YjZiYmI2ZjAxMmJlOjk1MDQ6MGZiMGRiYTU5ZmJlZmE5ZmIxNzcwODk5OGVlMTUyZWYyZWM5ZGNmZDgxYTkzODhiNjA4ODI0NmMyNWQyMzM0ZjNmeOlQ6T g
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmo5NWNiMWQxMzM2ZjZTU0YTkzMTk3NmEjZjVmZjAxMjc3OjU5ZTM0ZWUxOWZmNWI2ZjZhZjZiNTg2NjU1YmVlNmZiOGJkMDU5M2M5OTU1NTliYWNhZTc5ZjpwOlQ6T g
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmo5NWNiMWQxMzM2ZjZTU0YTkzMTk3NmEjZjVmZjAxMjc3OjkfNzM6MTM2YTc4YjQ2N2QwYTA3ZDE2NWJmYmQ2NjA5ZTAxNTY2OTJlYmVlNmZiOGJkMDU5M2M5OTU1NTliYWNhZTc5ZjpwOlQ6T g
(4) https://url.avanan.click/v2/r01/___https://avalon-law.with.edu/this_century/human_rights___.YXAzOmNmZHQxOmE6bmo5NWNiMWQxMzM2ZjZTU0YTkzMTk3NmEjZjVmZjAxMjc3OjE5ZGZmMjk3OGIwNWM3MmFlNzk4YjZiNjk3NGZlZWIyZjY2ZmMzMjc3MjE4OGRlNzFlNzE5OGI1Zg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cw4lvvc9z99o.o___.YXAzOnNmZHQxOmE6bmo5NWNiMWQxMzM2ZjZTU0YTkzMTk3NmEjZjVmZjAxMjc3OjFiZmE5N2ZlOTNmMjM1MTOxOTgxMTc5N2IwNzgzNDMwYmY4MmI1ZjYyZmJhYTQ3MDY1NzYxYWM1ZjgwOlQ6T g

Sent from my iPhone
Lorraine Glatt

From: alber.mairie@icloud.com
To: kent_mayer@supervisor.ocgov.com; perezvela@yahoocentralmail.com; petersen@fullerton.org; mayorpro@ocgov.com; mayor@anaheimcentral.com
Cc: Carrillo, Amanda (SEN); Bonnie, Alicia (SEN); Lapsi, Daniel (SEN); Chairman@Board of Supervisors (BOS); Councilmember; senator.wiener@senate.ca.gov; assemblymember.friedman@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:11:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAxOm9zaDI0cyo6ZmE0bzpkZjZmYThlMTEyYTc5NzFiMzYzMzIzYWM1Mjc:2NWE3YjoiOmI1YzY0ODkxMGE2YjRkNmE4Y2MwNDg4NWI4YTVjNGG5ZGZmZTMxNWY2ZGG0MGG5Zmd5ZWE1YzUzZTQ0NWI1ZjdhZTA1MjpoOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=ugcZ6lZ6NVY&g___.YXAxOm9zaDI0cyo6ZmE0bzpkZjZmYThlMTEyYTc5NzFiMzYzMzIzYWM1Mjc:2NWE3YjoiOmI1YzY0OWRkMGE2YjRkNmE4Y2MwNDg4NWI4YTVjNGG5ZGZmZTMxNWY2ZGG0MGG5Zmd5ZWE1YzUzZTQ0NWI1ZjdhZTA1MjpoOlQ6ETg
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(4) https://url.avanan.click/v2/r01/___https://awaken.law.wake.edu/20th_century/hamas_gov___.YXAxOm9zaDI0cyo6ZmE0bzpkZjZmYThlMTEyYTc3NzFiMzYzMzIzYWM1Mjc:2NWE3YjoiOjk0NjQ0ZGYzZTI2ZDY0OTc2ZTI2ZDY0OTc2ZTI2ZDY0OTc2

From: Dana Clarlene
To: [redacted]
Subject: Concentra Medical: Stop Supporting Hate by Healthcare Professional as Patrons Hill Concentra
Date: Wednesday, January 29, 2025 2:31:47 AM

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cc: Press, City Council

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:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20both%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.;___YXAzOnNmZHQyOmE6bnowYzM5ZTQzMmNiNTA2NWIxZGVlZWMyODM5OTQ4NDI2YTo3OjkwMWM6MDk4YjE3OGZmZWViMDYzZWRjN2EzOTIzNzNhMDNhNDg0MTJhNGRkODhlYzkxNTMwMDNhNDgwYjgxNGYzNTk3NzpnOkk6YEg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr8d9vo;___YXAzOnNmZHQyOmE6bnowYzM5ZTQzMmNiNTA2NWIxZGVlZWMyODM3OTQ4NDI2YTo3OmVjM2E6MTg5ZjU1NWU1MDc3YTAyNzJmNGVlMjBkMTcxYTcyYjgxZTU1MDU3YzYwNzIyMGVkMDRjMzVkMTMwYmQ0MTZmMTg0OkY6Tg

Dana Clarlene

Sent from my iPhone

From: shalomhatter50@icloud.com
To: karen_stewart@sonoma.county; jackie@jackiebrownfund.com; press@nwp.com; pressoffice@thenewspaper.com; pressdesk@petermedical.com
Cc: Gaiotto, Angela (BOS); Gerbrink, Alina (BOS); Leyba, Deborah (BOS); Chan(Gov); Board of Supervisors (BOS); Chairmanship; jamaine.adams@sonoma.ca.gov; assemblymember.haney@assembly.ca.gov; Kelsey.Pfeffer@sen.ca.gov; Aaron.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Petroro Hill Concentra
Date: Wednesday, January 29, 2025 2:44:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Petroro Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sonia Gordon-Walinsky

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Sonia Gordon-Walinsky

From: Marlene Yahalom
To: karen_newsom@concentra.com; nurserelations@concentramedical.com; pmayer@mayer.com; pmayerattorney@mayer.com; pmayer@patersonmedical.com
Cc: Carrillo, Angela (SEA); Bonilla, Alba (SEA); Lucia, Daniel (SEA); Overland; Board of Supervisors (BOS); Chairmonroe; jeromic.jerome@seattle.gov; joseph.lambert; harvey@lossembly.pa.gov; Kristy.Pfefferkorn@mail.house.gov; Kristy.Espanola@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 3:06:26 AM

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cc: Perea, City Council

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From: Sharon Schild
To: karen_meaney@comcast.net; outreach@cherrywoodvet.com; pmeyer@mac.com; pmeyerdvm@comcast.net; pray.vet@parkecreekvet.com
Cc: Catcliffe, Angela (BOS); Epstein, Alice (BOS); Leite, Ramiel (BOS); Duehring, Brad (of Supervisors (BOS)); Ocasio-Hoyle, Gerardo; gerardo.ocasio@boston.gov; gerardohernandez.hoyle@boston.gov; Krista.Pfefferkorn@bwc.ca.gov; Krista.Pfefferkorn@bwc.ca.gov; Angela.Espaillat@bwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:22:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sharon Schild

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOnNmZHZoOmE6bmo1MTgwMjc1YmQyNZiViYTdmYmNhNTYwMmcwOWQyZWJlNTo3OmNiNjI6ZGE1YmUxMDc2ZTk1NzdyZTY2ZDhkMTc3MZ5YDk4YTc1NzhjZTY2ZDhkMTc3MDZlNDhlMmw5ZmE3MDhlMmw5ZmE3MDhlMmw5ZmE3M

From: Joseph Rubin
To: karen_newton@pressdemocrat.com; rosanna@redwoodmedical.com; jamison@mac.com; mayorwalker@berkeley.com; mayoress@walkermedical.com
Cc: Carrillo, Angelica (BOS); Ramirez, Alicia (BOS); Lucia, Hannah (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kevin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 3:23:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166AVVNg___.YXAzOmNmZHQxOmE6Ozc1MzU0MTkxYzFiMzMyZjhiY2JhNGUxODg5NTIwMWYzNTo3OjZiMDU1ZDM0MjU0NDM4MjE0OTNmZTYxYzA0ZjM5MzI1YmM4MzhhNWY5MzYxZjNhYzI4NGU2NTc0NjA1ZWI2NmeaOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ihss-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6Ozc1MzU0MTkxYzFiMjMyZjhiY2JhNGUxOGM0NmM1MTk4MjVkZmM5NmY0MTM4MTE5MDQ4Y2Q3YWUxOTVlMTdhNTIxMjVkMmQ1NzU0ZGpwOlQ6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gc/58sixteenth/jcsxmpgl305025.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6Ozc1MzU0MTkxYzFiMjMyZjhiY2JhNGUxODg5NTIwMWYzNTo3OjY5YzM5MGIwYWU0ZjhlYmE0MDJjNDU2YzM5MGIwYWU0ZjhlYmE0MDJjNDU2YzZlMTlhMTUwZWQwZDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/30th_century/hamas-ags-___.YXAzOmNmZHQxOmE6Ozc1MzU0MTkxYzFiMjMyZjhiY2JhNGUxOGE4ZGI6OTU4YjQ2ZmZlMjY2ZjdlMjk0MjAzMjQyZjA0YWRlNWY5ZjEwMmQ1YWU0ZjhlYmE0MDJjNDU2YzM0MzE0OTNkMjQ6pnoOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4vxv3d99o0___.YXAzOmNmZHQxOmE6Ozc1MzU0MTkxYzFiMzMyZjhiY2JhNGUxOGM4YjE5MzI5NTIwYTBlZDQ0YzBhM0YxYzY2ZjhNGFkMTM3MzZjOWI2NjY2MDpnoOlQ6Tg

Joseph W. Rubin
Sent from my iPhone

From: Suzy Berman
To: karen_newton@concentra.com; customercare@wellnessmedical.com; pressoffice@concentra.com; pressoffice@concentra.com; pressroom@wellnessmedical.com
Cc: Cabrillo, Roberta (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Chen2@SF Board of Supervisors (BOS); Councilmtmay; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kimo.Peffer@sen.ca.gov; Kimo.Espanola@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:25:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Suzanne Berman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjI5OTk4MzU2NjUzOWM5YTRjYTBjMmY2ZDRiOGY2YzpBMzpNGYxNWYwMGJlOTJlcXVlnaYTIxMTFkOTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FR6NVV3Ng___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjI5OTk4MzU2NjUzOWM5YTRjYTBjMmY2ZDRiOGY2YzpBMzpNGYxNWYwMGJlOTJlcXVlnaYTIxMTFkOTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjEwNjhlOWUzNDI1YTk4MDA1ZmI1NzM0MmVmZWM3OGQxYmQ2ZTEyYzU3NjkzMTk0M2FkMTpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/sg/2018/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjI0MzQxZjI0YzZlODIyMjBhNmI5ZDk2ZTdmMGQyOTFjOWQwZjZjBlNWI4OTUxNmQ1M2ViMGJlN2Q3MTk0Y2Q6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjNmMTBmZTc0MmZkOGRmNDc0OGNiYjA4Y2I0N2U5YjcxM4U2NWY1MTQyMTU5M2YwOTBjOTI3OWM4NmZhMjmeOkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wdxvx9d9xo___.YXAzOmNmZHQxOmE6bzowNDJiMGUxYjQ0YzZlODBjN2I1ODE1MDBjZTZhMzI3OjIwNzQ0YjQ5OGI1ZmVkYjA5MjA3ZTg5NDk2MWVkOTY5NzZlMWUxZDBmOWI6MzU1YTpwOkY6Tg

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:25:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preso, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Randee Sendensky

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69937566___.YXAzOmNmZHFoYmE6bzo3MTY2ZWQ2YzRmNzM4ZTM4YzRjOTBhZTZhMmZhYjY5ZjozOjNmZGMzdjNlYwMDk1MDdmNGQ0YzdjNGZhOTE0ZTY1YzZlMGQzNjYwMDk3M

From: Robert Atlas
To: karen_newton@concentra.com; ceranski@pacificmedical.com; angela.s@mac.com; margaret.klein@kaiser.com; mlevin@pulsecrestmd.com
Cc: Calcifer, Roberta (BOS); Espinoza, Alicia (BOS); Lucid, Jocelyn (BOS); Chen/Staff; Board of Supervisors (BOS); Chan/Levy; jessica.adams@people.ca.gov; dreamteammember.harvey@supervisor.ca.gov; Kristy.Pfeiffercox@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:28:16 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z46NNVN9g___.YXAzOnNmZHQyOmE0bzo2MmVhYzA1MWE4YTU3OWY3Zm:VkZTdlMDM3MyOTQyNmYyMDo3OGI3NDI5ZjY4MzoyMDk3NzNlOWY3MmNlMDk1OGJjNWEwZTM3ZjY5ZjE5NzpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-ya-s-ifat-tala-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0bzo2MmVhYzA1MWE4YTU3OWY3Zm:VkZTdlMDM3MyOTQyNmYyMDo3OGI3NDI5ZjY4MzoyMDk3NzNlOWY3MmNlMDk1OGJjNWEwZTM3ZjY5ZjE5NzpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from my iPhone

From: Sharon Shaner
To: karen_meyers@concentra.com; corporate@select-medical.com; pmayer@hrge.com; mayoralpress@lacounty.gov; pmayer@selectmedical.com
Cc: Cecelia_Kopetz (BOS); Barragan, Alex (BOS); Lania_Stargel (BOS); Chairman@; Board of Supervisors (BOS); Chairman.Solis; jamadeo.assembly@assembly.ca.gov; assemblymember.friedman@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 2:41:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68902366___YXAuCtoNmZHQxOmE6bxosYWRlNDk6MjNjNjNmUyOTIyODc3OmY4YzI6NWVhMWI2YTk4MjI0NjhlZTFlMjI0NjhlZTFlMjI0NjhlZTFlM

From: Leila Gillis
To: karin_zwaans@concentra.com; petrovic@petrocrestmedical.com; peace@hope.com; marcopolo@hooper.com; marcos@petrocrestmedical.com
Cc: Calcutta, Angela (BOS); Epstein, Alisa (BOS); Lynn, Daniel (BOS); Cherofski; Board of Supervisors (BOS); Chatterjee; greater.warren@senate.ca.gov; greenlymember.hanes@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 3:46:46 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?veg-fU66N0VNg___.YXAuOnNmZHQwOmE6bzo5YTllMTlmnZQ4YjA4NzI0ZjOlOWI1YTI5ZTA1ZTFkNjo3OmMyMDA0OGU1YTImMWIyNmE3NjE5ZmI2NjNlNDEwMDBkZWJlZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQwOmE6bzo5YTllMTlmnZQ4YjA4NzI0ZjOlOWI5YTI5ZTA1ZTFkNjo3OjhlYjM0YzQ4YTgyYzc3YzhmZTI2YmNlNTQzZGU4M2Y2Y:
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gsc58/statements/israel010925.htm%23:~:text=Tragically%20%23Oct%20a%20people%20used,19%2E3000%20weapon%20Palestinian%20terrorist%20attacks___.YXAuOnNmZHQwOmE6bzo5YTllMTlmnZQ4YjA4NzI0ZjOlOWI1YTI5ZTA1ZTFkNjo3OmI2NzZiOGRhNjdmZGRjYjE4MTNlZjE1YzQtNTc4NmIyYmMxZjg2OTo4MGFkOGFjZDU1MGYwZDEwY2EzZDmOTcxOWQ2YTFhMzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human_rgts___.YXAuOnNmZHQwOmE6bzo5YTllMTlmNzQ4YjA4NzI0ZjOlOWI1YTNlYjE5OTFkMTFkY2I0ZjMyNGE4YjE4OGJmMTkzM2I0NzE2ZDcxYzRiNjI0ZWYtmYzE1MGUxODBlYmYxNjk5ODpoNDpwOlQ6Tg
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Sent from my iPhone

From: Hanna Orsak
To: kelly_mayor@toronto.ca; cp.kelly@parkchevalier.com; pagan@mac.com; marcsaltz@bigpic.com; mayor@bettysmedical.com
Cc: Calvillo, Angela (BOS); Kennedy, Abby (BOS); Lamb, Harold (BOS); Chen,Ted; Board of Supervisors (BOS); chesterton; brooke.alcorn@parents.ca.gov; esperanzamendoza_kaiser@assembly.ca.gov; Emma.Pfeffer@sfchron.ca.gov; Jenna.Eliasgarah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 3:56:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Sent from my iPhone

From: Jayne
To: kaeli_newton@concentra.com; patricia@drakemedical.com; peace-three.com; peacewalkers@hotmail.com; mtreyn@centuricmedical.com
Cc: Caballo, Angela (BOS); Espinoza, Alma (BOS); Leslie, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chadronne; director.adams@boston.co.gov; assemblymember.haney@assembly.ca.gov; Kimm.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Hateful Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 3:56:17 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NV3Ng___.YXAzOnNmZHQ6OmFiOzo0NTcyYjViMTYxMjFiZjk5NWZhN2YyOWMwMTU3ZGMyNDo3OkgxMh8gIMfWBlZIYiZlZlZkZTA3MGZlNzU0YjNlZWJlYTcwMDMzZWM4NzNmZGAyYzNmMzUxYzkwZjVkYjkxMmRmZmM3YzY5WDdMjIyOGJkOTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmIiOzo0NTcyYjViMTYxMjFiZjQ5NWZhN2YyOWMwMTU3ZGMyNDo3OmI1MGYtNWVlZTk1MzhhZjkwYmFmNmMxMDdlMDc2NDI4MzUxNWNhMDgwZDJmeY2U1MjMzNTYzOGY5ZmI4MDE5OWU2YTIxNzU2NjAxNTcxZjgwMWI0

From: Dev, Mina Nanda
To: kelly_mayor@cityofchicago.org; ombudsman@chicago.gov; mayor@cityofchicago.org; mayorsoffice@chicagocityclerk.com
Cc: Cabello, Ameya (BOE); Guzman, Alma (BOE); Lardy, Randal (BOE); Chandwadi; Board of Supervisors (BOS); DeLaCerda, Jay; senator.ashrafi@nysenate.gov; assemblymember.hevesi@assembly.ny.gov; Emma.Pfeffer@mail.house.gov; Anna.Eskamani@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn By Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 3:58:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68995366___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOTk5YzY2NTA4MzE4ODY3ODFlNjA5NTo3OmUzYTA5ZGJlOGM4OWE3MzkxYmFkMDMzZTI3ODBmMzJmMDMxOGE2NWFlNjY2NTo0Mzo3NzoxOkY6TG
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z66iNVCNg___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOTk5YzY2NTA4MzE4ODY3ODFlNjA5NTo3OmUzOjCZDTY5IBbJmYsV0NtNzOmZDI4YWQyM2U1MWFjMjMwOGI2ZDA1ZTI2ZjA2MzNiN2NjYTc5YjM0ZDJlNTI2ZTImOkY6TG
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%27#google_vignette___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOTk5YzY2NTA4MzE4ODY1ODFlNjQxNTc3OmQ2MmQ2MmQ3MWExOGIxZWNmMzFhMmAzNzo1OmQ5ZjI0ZWUyMmE5YTRmNjYzOTgwMzQ2MTBhMjMzNGJhnMDBhNzQ1MzpoOkY6TG
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23-:text=Tragically%20%2D%20the%20last%20%20people%20and,IP%2CCB00%20separate%20Palestinian%20territorie%20attacks.___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOWQyY2VlNTA0MzE4ODY1ODFlNjUwNTc3OmQ5ZjI0ZWUyMmE4OTk2MzA2NmVjNmU5MjA2NmVjNmU5MjAwYWU0YmM5YTRmNjYzOTgwMzQ2MTBhMjMzNGJhnMDBhNzQ1MzpoOkY6TG
(4) https://url.avanan.click/v2/r01/___https://muslim.law.yale.edu/20th_century/human.asp___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOWQyY2VlNTA0MzE4ODY1ODFlNjAwNTc3OmE0ZDE5NDU3MGE0ZmY5NTc5NGE0NDM5NzY1OjU4ZTk2Yzc2ZmU4MDE0ZWM4MmE2MDEwZDI0YjZlZDcxNzY4YjQzOjU4ZTk2Yzc2ZmU4MDE0ZWM4MmE2MDEwZDI0YjZlZDcxNzY4YjQzOk5tG
(5) Michael Starr. "October 7 is about to be every day:' Columbia rally sees Hamas support." 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9x8l99vn___.YXAxOmNtaZHCyCtmEl0ozoyZDBkNDJjMGNlOWQyY2VlNTA0MzE4ODY1ODFlNjAwNTc3OlNGE0NDM0NzM5ZjcNjVhN2IxYTk4ZWRkOTE0NmM1ZTAyMDg0MWY4NzIxNzYwMTEzZDNmMTY5YTY1ZjBlYmoxOkY6TG

From: Pam
To: leah_evans@ontario.ca; premier@ontario.ca; jaye.r@pc.com; mpp.wai@ontario.ca; minister@ontariohealth.com
Cc: Calvillo, Angela (BOS); Ipreiss, Alla (BOS); Lock, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrmpp; jennifer.adams@ontario.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfeffer-Korn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:00:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Pamela Book

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68985366___.YXAzOmNmZHQxOmE6bmpjYjM3YjA1YzBkOWU0OTNhMWIwZmZjc3OGE3YjkwMjNiZjg0NTBmYjE4NTI1OWJmOWJkZjE2NjI0NTgxNi0tMzE3YmvfZ3JmOjE3OjY4MzpmOlQ6TgAMDBmMmVlZTgwOlQ6TgAMDBmMmVlZTgwOlQ6TgAMDBmMmVlZTgw

From: Zimmer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:02:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Sara Leifer
To: karen_newton@concentra.com; susannah@retrocosmedical.com; sales@rfmw.com; sales.workbox@kroger.com; inquiry@bradleymedical.com
Cc: Carullo, Angela (BOS); Barrera, Alicia (BOS); Leija, Daniel (BOS); Chan(Staff, Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeffercorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:08:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sara Leifer

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzpnOTgxY2MxY2I3NmRjMzhkMTEzY2Y0Mjo4ODA0ZWRjMzo3ZmNlYWMxMDI0MTg3NjA3NTlkZTZjZGVmYzdkNmYzZmNkYTZiMjU2ZmI2ZjZmMjgwOGQ3Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZJ66XVVYsg___.YXAzOnNmZHQvOmE6bzpnOTgxY2MxY2I3NmRjMzhkMTEzY2Y0MjpBOAdZWRjMzo3OjBlNWE0MmM4ZjU5ZTc4NzY2NjM2MjBlZTc2ZGJjOTY2NjMzMWQ2YmU5OTU4NWQ5NDQ5ZjkNWZjNGU1OGYzNDBmY2BjOWZjNzYyZgwOlQ3Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQvOmE6bzpnOTgxY2MxY2I3NmRjMzhkMTEzY2Y0Mjo4ODA0ZWRjMzo3OjVhZTU5YTY0OTg2MTFjMjBlZTc22GJjOTY2NjMzMWQ2YmU5OTU4NWQ5NDQ5ZjkNWZjNGU1OGYzNDBmY2BjOWZjNzYyZgwOlQ3Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20attacks&c.___.YXAzOnNmZHQvOmE6bzpnOTgxY2MxY2I3NmRjMzhkMTEzY2Y0Mjo4ODA0ZWRjMzo3OmYxYzg0ZTk2N2QwZTY2N2FlOGI5MTVlZWI0MGRlMzhlOWU4NGQzNDE2ODQxYTZhZjhlNzMxYjAwODM5ODVkMjgwODM1NDpwOlQ3Tg
(4) https://url.avanan.click/v2/r01/___https://anyflip.com/ebfc/28th_century/button.asp___.YXAzOnNmZHQvOmE6bzpnOTgxY2MxY2I3NmRjMzhkMTEzY2Y0MjpBOAdZWRjMzo3OjAxOWIzNWM5NzE1NmE5MzkxMjA3NDgwNzRmMzE5NzJkMDc4MzkxMjA3NDgwNzRmMzE5NzJkMDc4MzkxMjA3NDgwNzRmMzE5NzJkMDc4

From: Kim Herrmann
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:19:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.
Sincerely,

Kimberly Herrmann

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Evelyn Sassoon
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:21:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

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Evelyn Sassoon, Psy. D.
Clinical Assistant Professor of Psychology in Psychiatry
Weill Cornell Medical College

____
993 Park Avenue
New York, NY 10028
212-628-8189

IMPORTANT NOTICE REGARDING THIS MESSAGE: This message, including attachments, is for the sole use of the intended recipient(s). If you are not the intended recipient, please notify the sender immediately and destroy all copies of the original message.

From: [Email Admin]
To: kathi_stanton@concentra.com; monroe@pettersonmedical.com; pmason@mpp.com; pmarsh@mdchronicle.com; pdavis@patientmedical.com
Cc: [Castillo, Angela (BOS)](mailto:Angela.Castillo@boston.gov); [Jimenez, Alda (BOS)](mailto:Alda.Jimenez@boston.gov); [Lydia, Darcel (MDC)](mailto:Darcel.Lydia@mdc.gov); Chan@aldi; [Board of Supervisors (BOS)](mailto:Board.of.Supervisors@boston.gov); chairmn@city; senator.ward@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:26:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/__https://www.bbc.com/news/uk-england-london-68983f36___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OmYxODA4NDg1M2M4YzM1YzIyOlDNjNmZlNzc3YWFhOlRmtGZjU2Tcw4MElIMTOeNTlkYmRkYjY0NWFlOTREYzNlNzZkMTZmZTptOkY6Tg
(2) https://url.avanan.click/v2/r01/__https://www.youtube.com/watch?v=g-Z360NVVNg___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OjI5ZGY3ZGYtN2NTg4OWVlMGIyMzI2YTg4OWVlMGIyMzI2YTliOWZiNTgzNjY0YlNTlmZTE5NjU0NThlNTA0MGRhYmI1ZmFmMDY4MDg1NDgzONzcwOkY6Tg
(3) https://url.avanan.click/v2/r01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OmVkMTQ6N2FmMTI4MzI4ZjI3ZjI5YzA3NmE2ZGM0NDcwOWQ2MTBiNGJhZTg5NzBlNGJhZjMjNjODY2NDlmMTdmZTpwOkY6Tg
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20those%20people%20and,19%2C000%20hectares%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OmM4NmM0MTg2NjM4MWEzMzNmMGNkNTk0Y2I0ZWE2OTYyNGJmYTMxMzIzNmU5MjBkOTJkNTgwYzZmY4ZDUxMDk5YjMxMWMxYTMxMzIzNmU5MjBkOTJkNTgwYzZmY4ZDUxMDk5YjMxMWMxYTpwOkY6Tg)
(4) [https://url.avanan.click/v2/r01/__https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OjI5YjM0OGE1OGFiNDc0ZGQ5OTc0NTA4OTY4ZTkyMzEzOTAwMzI3NTlkOWM3MTEwOTE3ZmNlMzU1NTlkOWM3MTEwOTE3ZmNlMzU1NTpwOkY6Tg](https://url.avanan.click/v2/r01/__https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OjI5YjM0OGE1OGFiNDc0ZGQ5OTc0NTA4OTY4ZTkyMzEzOTAwMzI3NTlkOWM3MTEwOTE3ZmNlMzU1NTpwOkY6Tg)
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/__https://www.bbc.com/news/articles/cv9xlxvdh99o___YXAzOnNmZHQzOmFiOmo2YzRjZTA5MTk4YzU5NTEzNTc5ZmRlNjhlMGU0NDE3ODo3OmE3YzM4YzA1MzRmNTEyNDRmM3EyN2MyYTU1ZjU2MzhhMDcyOGVkZGZjMTk0OjcBZjhiYTI2MDAxNmYxNWI0NTNiMDE5ZTpwOkY6Tg

Deborah

From: Mordy Littman
To: heidi_stanton@concentra.com; carmen@tetris-medical.com; amanda@cpp.com; maryanndavis@bcorpe.com; marcos@tetrismedical.com
Cc: Calvillo, Amanda (BOS); Ginness, Alisa (MEA); Lurie, Daniel (MAYO); Cleveland; Board of Supervisors (BOS); Chan@comp; jennifer.walker@sfgovtv.ca.gov; engagement@sf.gov; Victoria.Pfeffercorn@sen.ca.gov; Anna.Eskamani@ocfl.net; Anna.Eskamani@ocfl.net
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 4:32:41 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHQyOmE6bzo0YzFiY2I0NGU5ZjI5NTliODEwY2IxZWM3Mzk4NTJkNjo3OmIwYmM1NDA6OGMwYzkwOTc4OTM2MmM4N2VmGCrZrNtRbNTTkZkTM0MTFiNzc2Zjc4Y2FiMWYtMmJhZDEzN2YxMzdjOWE2NWUlOiprcOlQ6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Zl66NVVNg.___YXAzOnNmZHQyOmE6bzo0YzFiY2I0NGU5ZjI5NTliODEwY2IxZWM3Mzk4NTJkNjo3OmIwYmM1NDA6YzcwYWI0NzNjOTQtMjU4YzcwYWI0NzNjOTQtMjU5YjRiNDE5MjU2ZmUzYzFkMTpwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHQyOmE6bzo0YzFiY2I0NGU5ZjI5NTliODEwY2IxZWM3Mzk4NTJkNjo3OmIwYmM1NDA6OGE4OWIxYTJkNjU0MTk5Y2I5ZWMzMzBmZTMyYTQxZTNhMzdmZTMyYTQxZTNhM

From: Patrick Feigelson
To: kathi_maxwell@concentra.com; customer@concentramedical.com; press@pbpc.com; mayorpetersen@pbmayor.com; citycouncil@pbcouncilmail.com
Cc: [Castillo, Rosaria (BOS)](mailto:Castillo,Rosaria(BOS)); [Bonnick, Alisa (BOS)](mailto:Bonnick,Alisa(BOS)); [Lamb, Patrick (BOS)](mailto:Lamb,Patrick(BOS)); Churchhill; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); chairman@ntpc; director.adams@example.co.gov; assemblymember.harvey@assembly.ca.gov; krista.fiterkovich@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 4:56:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58923661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ic_Ka0Ie1Ka1Ka1Ka

From: [data warning]
To: Lamb, Angelina@concentra.com; mcarroll@redcrossofficial.com; gregory.thomas.com; mayorsoffice@boston.com; pressoffice@redcrossofficial.com
Cc: Carrillo, Angela (BOS); Epstein, Alex (BOS); Lamb, Daniel (HSS); Chan@aol; Board of Supervisors (BOS); Chairmoney; greatest.allies@bigmir.ca.gov; greatlymeanther.freedhearsely.ca.gov; Krista.Ellefsbourn@sen.ca.gov; Ayers.Esperanza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025, 6:52:47 AM

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cc: Press, City Council

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You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
D. Weinstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOnNmZHQxOmFiOmo2NTgwM2RlNDU5NGFiY2VmOWU1MmUwMjMwYzdhM2UxNjo3OjhlMzc6MmY1MDJmMGI1MTM4ZDlmZiVjZWVkNGQ3Y2YxMzdmZDo6NmZlOjE5OTcwZWNlN2U1NGYxZTQ3NTc3Mm5mNiIzZmwCkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86iNVVNg___.YXAzOnNmZHQxOmFiOmo2NTgwMzRlNDU5NGFiYzA5OWU1MmUwMjMwYzdhMzU2ZTU6OjU1YWU3MjgwOjk3YWE2MjZkZGIwNjcxMmY2ZTk4OGU1YWU3MgwCkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmFiOmo2NTgwMzRlNDU5NGFiY2VmOWU1MmUwMjMwYzdhM2UxNjo3OjJmMWE6ZTE5NWE3OTg0OTA0N2JkYzkxYjIwNmQxODVlZjk2MjI3ZGEwMDcwYWZlMjZkZGIwNjcxMmY2ZTk4OGU1YWU3MgwCkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm#%3A~:text=Tragically%2C%20for%20the%20people%20and,UN%2C%20PLO%20leader%20Yasser%20Arafat%2C%20whose___.YXAzOnNmZHQxOmFiOmo2NTgwMzRlNDU5NGFiYzVmOWU1MmUwMjMwYzdhM2UxNjo3OjIwMjk4MjQ2MmVhYjYyMzc4ZDA4NjFkNzk4MzE0MmE5MGE1NDBkMGMzMzI3YWYwYzgzMzIYjA3OTIxNGE3YTkwZGQzZGY5MTgwCkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmo2NTgwM2RlNDU5NGFiYzVmOWU1MmUwMjMwYzdhM2UxNjo3OjMyMWQ0N2M2NjI4MmM0MGI0ZmNlYTU0ODdhY2I2N2Di3Mi6YTU3OGIzMzEzOGZkZTpwCkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxw3k99o___.YXAzOnNmZHQxOmFiOmo2NTgwM2RlNDU5NGFiYzVmOWU1MmUwMjMwYzdhM2UxNjo3OjBlMzE6ZDZmODZjYjhhNWVkNDk5ODY2MTRmY2I6Yzc4Mz2hZDMwYWY4Nm61ZTI0ZjAyMDA0YjMwODc0ODE1sMmI5NzU1ZipwCkY6Tg

From:	Sandy Glass
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Wednesday, January 29, 2025 4:55:49 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Sincerely,

Sandy Glass

From: Sam Lisner
To: karen_newton@concentra.com; mcarson@wellconmedical.com; pmason@mail.com; mgrayatkins@bmgan.com; mlayton@patientmedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alice (BOS); Lazlo, Harlan (BOS); Cityattorney; Board of Supervisors (BOS); Clerkofthebd; mayorlondonbreed@sfgov.org; wyannismember.harvey@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eshoo@sfmail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 4:58:51 AM

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAzOnNmZHQxOmFiOmo6ZDBlYWY4MjgxNzI5ZDI0YTI5NjI2ZmU3OjpZGI5MWM5MGNmMmE0N2UwOTExM0ITEzM0ITE3OGVjZWI2NWM4MmI5MTI3OTBlYWQyNzldmMzJhMjdkNTM1NmM3MTMxZDZmNWRlMWM3YjpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQxOmIhbzo6ZDIwYWY4MjgtNzQ5OWQwZDI0NjY2ZDhkYTI3N2IkZjo3OmY5MzU0ZDcxNmE2ZmU3MDQyYjk2N2MwYzM4xNTE5OGZiMTM5MzctZDc2MjdiNTM1NmM3MTMxZDZmNWRlMWM3YjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQxOmIhbzo6ZDIwYWY4MjgxNzI5ZDI0YTI5NjI2ZmU3OjpZGI5MWM5MGNmMmE0N2UwOTExM0ITEzM0ITE3OGVjZWI2NWM4MmI5MTI3OTBlYWQyNzldmMzJhMjdkNTM1NmM3MTMxZDZmNWRlMWM3YjpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQxOmFiOmo6ZDIwYWY4MjgtNzI5ZDI0YTI5NjI2ZmU3OjpZGI5MjI6NDIzZjE4NDg5NDI3ZWZlM2ZiMTBlOTMwYWI0ZjJlZGUxNjA3MjdkyOTc1NTU3YTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl0xlxxcll0o___.YXAzOnNmZHQxOmFiOmo6ZDIwYWY4MjgtNzI5ZDI0YTI5NjI2ZmU3OnM5ZmU5ZGNiMDZkNjExNmIkMDNlNjZkMmJiYmFrYzdmYzUyZmQyZThiYzBmYWQwNjlfMTgwOlQ6Tg

Best,
Sam Lisner

From: Yas Rokhsar
To: kent_seaton@concentra.com; pmerrell@orthocrmedical.com; jmoore@mpc.com; marcwaldron@hooper.com; pnarod@orthocrmedical.com
Cc: Calvillo, Artemis (BOS); Jimenez, Alicia (BOS); Lurie, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Cityattorney; jennalyn.swanner@seattle.gov; jeremylumumba.bonilla@seattlecityclerk.gov; kristin.pfeffer@seattle.gov; kyle.finnerty@seattle.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:00:10 AM

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cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=u-ZJ6l5VVNg___YXAzOnNmZHQ6OmE0bmwNzkyYjI4YjRkZjFjYWVhNThlOTU2NDE2MTBtNzEwNjo3OjE3OTA2OWM4NjVlZjI0YzM0NDI4NTEyNjhlMDc4NjEwMzFkNzgxNDk5MGJlMzZlZjY2YTk5YmYxNjk1ZWM4NWE0ZGRkOTk2NWVhNDk0ZTk1NzgxNDVkOTk1Ig
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNmZHQ6OmE0bmwNzkyYjI4YjRkZjFjYWVhNThlOTU2NDE2MTBtNzEwNjo3OmRjMTAtOTg1MWI0NDYwMDM4OGM1MGQyZDNkZWUwYzY0YmYyNjUwMmExZTE2ZTRhY2ZlNWV4MWQzNGI3MzM3OTBkZjQ0MDgxZDM1ZTZiNTZmNWRiODNkNDk0OTk1NzgxNDVkOTk1Ig
:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/jan58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHQ6OmE0bmwNzkyYjI4YjRkZjFjYWVhNThlOTU2NDE2MTBtNzEwNjo3OmM4NWE0ZGRkOTk2NWVhNDk0ZTk1NzgxNDVkOTk1MGJlMzZlZjY2YTk5YmYxNjk1ZWM4NWE0ZGRkOTk2NWVhNDk0ZTk1NzgxNDVkOTk1Ig
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/articles/c9ekmr9a99xo___YXAzOnNmZHQ6OmE0bmwNzkyYjI4YjRkZjFjYWVhNThlOTU2NDE2MTBtNzEwNjo3OjcwZWI0ZDBkZGE1ZGNkZjdmMmJhMWNlNzEwZmI1YTZmNDYxOGEzYjc3MzMzMWVkZDc0NzI3MDRlZGYzOWY4NzY1OTlhNzgwOk5lEg

Sent from Yas' iPhone

From: Meir Levin
To: kevin_mancini@concentra.com; mmarshall@fisherscientific.com; pmayer@fmgr.com; marcopolitan@fmgrgr.com; cmarvin@fisherscientific.com
Cc: Caputo, Angelo (BOS); Barrera, Alex (BOS); Levin, Daniel (MYR); Chernilof; Board of Supervisors (BOS); Cloudtrooper; senator.wiener@senate.ca.gov; speaker@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:05:39 AM

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cc: Preso, City Council

Dear Concentra Medical:

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Meir Levin

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68869366___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OjY3ZWY6MWQ0ZWM5ZGUyNZNlNmM2M2FlcMzYwNzZjNmM1ODJiZWJmMDhlNjM6ODc4MDI6MGNiZGMzMGYxODA4MTmwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-Zl6tbVVTg___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OjA3Mjc6MjAyNjc5NTc2NjMyOmRjMmIyYTI2NGZkMGY5MmE3NGQwZTQ2NWZkZjM2ZmQ1MTmwOkY6TA
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OmU1MGRiNjFkZgxMWVlyYmVkYTmYmM4YzcyYQ2xNmZmZTQ3NjZkNyOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpr/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OmQwYTU6NzgzODVlMzI2MDgyZWRmZWRjZDRhMGVlMzI5ZWU0NzI5YjAwN2JjYmViNDk3NDdjYjgyNjBhMWRlOTBlMGJjNTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://aisolum.law.wake.edu/20th_century/human.asp___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OmE4YzI1ODk3ZDc5NTA3NWZkZGE5NDk3YTZlOTkyYTE0ZjZlYmE5ZTA3OTpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOm5mcZHKro3mE0bzezZGM3MThkYzE1YTUyMDI0MzZjZDkzYTcyMzA4ZDVlMmo3OmUyOWE6MjA4OTI1ZWY2YzAyZDY5NmIwMTA4MTY4ODZjMzFmNDZkYjJmZTBiNzdkNWQ0NzI0ZGVmZGViYzo2YTBjNjE0ZTmwOkY6Tg

From: Karen Silver
To: karen_spector@concentra.com; jmarcello@jerichomedical.com; jsinclair@mac.com; jmercantile@bellsouth.com; jmarcello@jerichomedical.com
Cc: Cecilia, Angela (BOS); Ramirez, Alma (BOS); Lara, Raquel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan(Attorney); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kilma.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:13:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preva, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Karen Silver

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NmFkMWI6OTVmOWRjOTk6NDkzMGY4ODBkMzY2Ojc4TAi0NGUyNTU3OTowOk3YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NVN7g&___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NmFkMWI6OTAxMzk1YjU0OjAxZTYxOmU2MzIxMDkzYmI0OTA2MzA1YjU4OmM0NmE0OTk2ZMTmwOk3YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NmNkYzM6OTQ2NzVjNDE2ZGJlZGQzNjNlZjE5MzBlYjEwNzAwNWU0YTBkMTVkOWFhNWMzZjY4YzZlOTgwOk3YTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/sraneng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NmFkMWI6OTAyMDBlNDBlNmMjIzZTI2YTMyNDg2M2ZmODI0YTk5ZTZlOTgzZTQ4YmE5ZGRkNzdmMDNhOGFmNTdmNTgwNmFiMDpwOk3YTg
(4) https://url.avanan.click/v2/r01/___https://studylib.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NmYxMzM0OTQxNzhlZjY3MGE0ZTZkNjhlMjMxOGZkZWE0ZWYkZDBkNTUxYjkyNGZlNzgzYzI6CVCyZnNTk1ZTY3MDE4MzcxOk3YTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vdxvr36l9o___.YXAzOnNmZHQzOmE6bzo4MmI3Mmd4NGJmYmFmOjM2YjNlNmI5ZGJlNWUlOTJlOTc3NjdlODY6OjMyNmQ5OTgxYTOzMDE0YTY5MmU5ZGJlNzg1YzM0ZmY4ZmQ1MjAxYTBlYzNlNjExOjM2Ay5YTOzMDAzNzUyMDAxYTBlYzNlNjExOjM2Ay5YTOzMDE4MzcxOk3YTg

Sent from my iPhone

From: Mishal Chanal
To: laura_sneddon@concentra.com; consentsoffice@medical.com; getsupport@mac.com; macconsent@chcmail.com; macconsult@selectmedical.com
Cc: Cecilia_Kolenik (BOS); Jemena_Alva (BOS); Leila_Daniel (BOS); Chanchal@; Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Epanacal@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra - how are you allowing terrorism supporters?
Date: Wednesday, January 29, 2025 5:13:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mike

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE0bmo1YzFkNTEzNGZjZGIxNDI5OWEyYjU5MWNjZDM4MDJlNjo3OmY0ZWQ6NDE1NzEyNjVjZTc3M2U4N2UwYmIyZmI3MzQ0ZDBkMmY4NDBmMmY4NDBmOGRmYWY5ODVlN2NhNWMyMDI3MjEhYzO1YpnoOkY0Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-CR6QVbYbg___.YXAzOmNmZHQxOmE0bmo1YzFkNTEzNGZjZGIxNDI5OWEyYjU5MWNjZDM4MDJlNjo3OmY0ZWQ6NDE1NzEyNjVjZTc3M2U4N2UwYmIyZmI3MzQ0ZDBkMmY4NDBmMmY4NDBmOGRmYWY5ODVlN2NhNWMyMDk3YTI1NzIwNDRkYTpwOkY0Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmFiOmo1YzFkNTEzNGZjZGIxNDU3OWEyYjI5MWNjZDM5MDJlNjo3OjZkNzE0MWY0OTIxZWNjMzIkNzQtOGQxMzQ4ZjU2ZmYyMTQ5ZTBkNTY4ODg4NTI3N2NiNDQ0YmUwMDk3YTI1NzIwNDRkYTpwOkY0Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20these%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmI3OmEyYjI5MWNjZDMxMDI0NjozOjI1OTI0OGNiYzQ4Mzd4M2U0MGQtNTgyNDUtOTZjNmU0ODg4NDc1YTlhZDgtZWU2Y2M4ODA3ZmY2MTNjNWQwMzE0N2E4ZGpwOkY0Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4kvc0d99o.___.YXAzOnNmZHQxOmI0OmIxYzFkNTEzNGZjZGIxNDU3OWEyYjU5MWNjZDM4MDJlNjo3OmUxZTg4ZTNjYTdlNGVhZDBlOWY1ODBkYWI0YjBhMDNlYmEzYTBhMWYyNTM1Y2NkZWMwNTIxNjUzMTpwOkY0Tg

Baby K'tan, LLC

From: michal.chesal@icloud.com
To: karin_newton@concentra.com; personnel@retirecmedical.com; press@fmge.com; marcopolom@fmgpac.com; marcel@retirecmedical.com
Cc: Calvillo, Angela (BOS); Ezenwa, Ana (BOS); Lynn, Daniel (MYR); Cherryhill; Board of Supervisors (BOS); Ginsburg,mary; senator.wiener@senate.ca.gov; governornewsmail; fraserp@assembly.ca.gov; kristy.Pfefferkorn@sen.ca.gov; lynna.Fraser@sen.ca.gov
Subject: Extremely Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:11:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjllYjI0MTg0OTIxMTg5OTYxY2Ez.0/?utm_source=Sailthru&utm_medium=email&utm_campaign=Daily%20Briefing%20Jan%2029%202025&utm_term=Daily%20Briefing
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8i6NVUNg___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjllYjI0MTk3YmpvZGFmNzVkZGFkYTBlNmRkMGZjZDM1Y2E4MGBhNTE3NmBkNjNlMmEzZTIwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjllYjI0MTcxYjhhNGQ0MTkxMWMwNjU0OGEzZWVlNzg4MGUyOGM2ZmY4MzRhOmMDdiNjdlNTBiNWIzMmVhOWU1MTUyNWJkYTg2NjFjOWNhMDpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jgar58/statements/isramg030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjllYjI0MWJlOTk2YTExZWY0ZTY3ZDpwZDg1OTk2YTpxOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjllYjI0MTk1YWJkZTAxNzJmMWE1YmeI3N2QxYjk1N2NlNDY3YTI0ZmE2MTk4MjpmcOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xkrv9z99vo___.YXAzOmNmZHQyOmE6bmo3Nzk4YzA2ZjdkZjU2NWNjZDI0MzY4MjlmNzNlM1MDBmMzYxMzY1MGNlZWJlZjg0OGViNzVmNGJkNGNjYzY2MjkxYjBmNDJiNGY4ZDBhZWYmOTYxMTlkODpwOlQ6Tg

Michal Chesal
Sent from my iPhone

From: Zia Z
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra -how are you allowing terrorism support hate and bigotry?
Date: Wednesday, January 29, 2025 5:12:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Brook principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Martin zipper

Attachments:

(1) https://url.avanan.click/v2/d/1/___https://www.bbc.com/news/uk-england-london-54992366___YXAzOnNtcZHQzOmE0bnoxZGI1ZjMyMWM2NDU1MjI2NzBmYmY1YTUxYmY1NmRhYzo3OjBhMjY6ZGY2NzcwYzVmNmVlMzY1MDI0YzBlNDNlYzo5NmI5ZGIxYWQkYjI5MTAxMTMxYWVkMDRkOTYwYmM1NGI1ZmEzo5Tpse5kYGTg
(2) https://url.avanan.click/v2/d/1/___https://www.youtube.com/watch?v=g-Z868NVN9g___YXAzOnNtcZHQzOmE0bnoxZGI1ZjMyMWM2NDU1MjI2NzBmYmY1YTUxYmY1NmRhYzo3OjU3YjoxMjY1ZTE3MmE2N2E0NzA1MmI1NGZiNjM1ZDUxNDE1MmcxNTdmNjpsvOkYtETg
(3) https://url.avanan.click/v2/d/1/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOnNtcZHQyOmE0bnoxZGI1ZjMyMWM2NDU1MjI2NzBmYmY1YTUxYmY1NmRhYzo3OjhiNzg5YTQ4MjNhZjI2MTRjNTE2OWFjZTA3Mjc4ZjA1MzhkMGE2ODY3MDk2ZjYWUwNjAxOWVkYzRlM2I5MDRkNWBkMzcxYTdmNjpsvOkYtETg
https://url.avanan.click/v2/d/1/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20the%2Dworst%2Dpeople%2Dand,19%2C000%2Dseparate%20Palestinian%20terrorist%20attacks.___YXAzOnNtcZHQyOmE0bnoxZGE1ZjMyMWM2NDU1MjI2NzBmYmY1YTUxYmY3NmRhYzo3OmNiNiN2RiNmQxNDE1YTUyZTRmMzY3MjE0MzcyMWUwNmU2MWFhOGQjYWUwNjAxOWVkYzRlM2I5MDRkNWBkMzcxYTdmNjpsvOkYtETg
(4) https://analyze.law.yale.edu/2fth_centers/human.aspx___YXAzOnNtcZHQyOmE0bnoxZGE1ZjMyMWM2NDU1MjI2NzBmYmY1YTUxYmY3NmRhYzo3OjNmE0NzZlOTg4MDI5OWNlMDI0OTcwMDI0NzZlOTg4MDI5OWNlMDI0OTcwMDI0NzZlOTg4MDI5OWNlMDI0OTcwMDI

From: [redacted]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra – disgusting disturbing bigotry
Date: Wednesday, January 29, 2025 6:12:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Brian C

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68907366___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA4MDFlYmE4NGVlNzo4MDk4ZDNlZTcwZTY0YTBkNGVlZGNiYjA3N2U4ODFlNDgwOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI06NVVNg___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA4MDFlYmE4NGVlNzo4MDk4ZDNlZTcwZTY0YTBkNGVlZGNiYjA3N2U4ODFlNDgwOk6Y6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA4MDFlYmE4NGVlNzo4MDk4ZDNlZTcwZTY0YTBkNGVlZGNiYjA3N2U4ODFlNDgwOk6Y6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20Hezbollah%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA4MDFlYmE4NGVlNzo4MDk4ZDNlZTcwZTY0YTBkNGVlZGNiYjA3N2U4ODFlNDgwOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://creation.law.yale.edu/20th_century/human_rights_and___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA4MDFlYmE4NGVlNzo4MDk4ZDNlZTcwZTY0YTBkNGVlZGNiYjA3N2U4ODFlNDgwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vkxvdd0xxo___.YXAzOnNoZHQ6OmE0bzoxMWU2ZDQ5YWNmNzY0OTMwZDE1OWE5NDE2ZDQ3MjhkYTo3OTo4YzA2OWI4NDA1NjQ3NGVkNjQ2MzZlZjU2MGFiNTRlN2Fim1jVkMzU0MmRlMTEwMDU0Mzc3MmFlMDE2NzZlZODk3MjdhOTgwOk6Y6Tg

Sent from my iPhone

From: Edna Balas
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:14:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Edna Balas

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Anna Abdon Grady
To: kerri_newton@concentra.com; esmerald@phelpsmedical.com; jmoore@hmgr.com; marcopolom@hotmail.com; mtaryn@atlanticmedical.com
Cc: Calvillo, Amanda (BOS); Espinoza, Alma (BOS); Levin, Daniel (BOS); Chan(Staff, Board of Supervisors (BOS); Chua(Secretary; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Eivazians@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:16:55 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Anna Grady

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuOm9mZHIQcOmFiIhzcmMiU1ZjOGI0ZTk3YWVjNjE4OTIxZjc5NjQ3YjgyMjE1YTo3OmE0MmE6ZDI1MmI0NjA1MjE0ZjBkZWNmNmZiYzI0ZjM1ZjY3YmY0YTZiNjRiZWMwOTZiNmYyZDgwOjI6ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-FJ6iNVVNg___.YXAuOm9mZHIQcOmFiIhzcmMiU1ZjOGI0ZTk3YWVjNjE4OTIxZjc5NjQ3YjgyMjE1YTo3OmIwYTc0ZjI0Y1ITE4MWFmOTY0ZTMxMjY2MTVmZjI5YTI0ODkwOWY5OWVmOTBjZTBkMTdlZWE5NjVjOWI0NTNhN2M4MDAxNmgwOEQ5Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm9mZHIQcOmFiIhzcmMjU1ZjQ0OTk3YWVjNjE2OTIxZjc5N2QlYjgyMjE1YTo3OjNhN2U0MmI0NDI2YTg5OTFmZGJyNTc4MGJmYzcxNjcyZGRhNTBmMDMwMTA4ZGQyNDU5MmZjNWNiYzA0YzU5NGRjZjgxMTpwOlQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/bsumg050925.htm%125--text=Tragically%20%25%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attac.ks___.YXAuOm9mZHIQcOmFiIhzcmMjU1ZjQ0OTk3YWVjNjE2OTIxZjc5N2QlYjgyMjE1YTo3OjE3NzFiMTI4ZTIwYTc2M2QlZTgzNWQzNDIqNZQ4ZTFkNDc0MDE5ZDNlYjMyNGNmNjcxYmY0YTYxYTRiMGVkNDA1ZGFkNzc3ZjpwOlQ5Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOm9mZHIQcOmFiIhzcmMjU1ZjQ0OTk3YWVjNjE4OTIxZjc5N2QlYjgyMjE1YTo3OjE5ODQzZDBmM2MwZmQlNjBjY2QwYTE4NzhhMmRmZDdjODA5OWVmND5OWUzMDUwOTBkYzRlNTdlNDIxNDpoOGEwNmE4MzpwOlQ5Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clvekxv3d9lvo___.YXAuOm9mZHIQcOmFiIhzcmMjU1ZjQ0OTk3YWVjNjE4OTIxZjc5N2QlYjgyMjE1YTo3OkAyYTE6N2VkNTAxYzE0MDRlOGVkZDJmNzFjNzBhNzA2ZWZlMzQ1NzM2NjBkZWQ4YzgfiYTkxOGQwODZmNzNlNWIwYmRiOjpsOlQ5Tg

From: FELISA WYMAN
To: kevin_mayes@pressrelease.com; mayes@cityofpetrowhill.com; mayes@mac.com; mayesk@petrowhill.com; mayes@patientcentral.com
Cc: Castillo, Angela (BOS); Gemeca, Alda (BOS); Leck, Daniel (BOS); Clerk@all; Board of Supervisors (BOS); Clubhrmtgs; jessica.adams@jpmpe.ca.gov; essentialmember.harvey@essentialp.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Inappropriate Offensive Symbolism Worn by Healthcare Professional at Petrero Hill Concentra
Date: Wednesday, January 29, 2026 5:16:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Felisa Wyman

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802306___.YXAzOnNmZHQyOmFiOmoyMmNiOTAxMWFmYzBmN2U2MTI6ODNjOTVkODY4OjY4ZmZkMzc3OGVkMzQ0ZjQyNjNiZTQ3NDU5ZjhlYzM2ZGM1ODI0NDQxMzk1ZmU2NjBkYzgwOlO0ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9fdXVYNg___.YXAzOnNmZHQyOmFiOmoyMmNiOTAxMWFmYzBmN2U2MTI6ODNjOTVkODY4OjY4ZmZkMzc3OGVkMzQ0ZjQyNjNiZTQ3NDU5ZjhlYzM2ZGM1ODI0NDQxMzk1ZmU2NjBkYzgwOlO0ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOmoyMmNiOTAyMWFmYzBmN2U2MTI6ODNjOTVkODY4OjZmZhMzc3OmNmNjU6MTVkNTQ2M2RiODI0MjNlNGMxNjQ1ZmZiNGQ5YjQyOlDhyMDE0ZDk0NzRmMzY1NzFhMzk5NGZiZDhlMGVjMGYwNjgzZDRhZgzYjg0ODNjOGVzYTpwO0Q0Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPS%2CDHP%20hotpoint%20Hyundai%20terrorist%20attacks___.YXAzOnNmZHQyOmFiOmoyMmNiOTAyMWFmYzBmN2U2MTI6ODNjOTVkODY4OjZmZhMzc3OMzc4MGY4ODQ3YTNmODJlYmFlMjY4NZEzNTEzMzNiNGZiZDI0MGVjMGYwNjgzZDRhZgzYjg0ODNjOGVzYTpwO0Q0Tg
(4) https://url.avanan.click/v2/r01/___https://caselaw.law.yale.edu/20th_century/human-rights___.YXAzOnNmZHQyOmFiOmoyMmNiOTAyMWFmYzBmN2U2MTI6ODNjOTVkODY4OjZmZhMzc3OGMzOCIqMDE0ZjQ5MTI0ZTJmODg3NTI5YjgzZmI4ZWI3MDk3MzMzOWZkNTEwNjkzZWNkMTgzNjY4MjgwOlO0ITg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c5vskxvc8l9o/v___.YXAzOnNmZHQyOmFiOmoyMmNiOTAxMWFmYzBmN2U2MTI6ODNjOTVkODY4OjZmZkMzc3OmU2NWOlMzBlZGE1ZDNlYzE4MzQxMTA2NmQ2NjBlYjNjZTU4MzI0MTc5NDJlMzI5YTBhMGVmOGIlZlUlc3NwYlvYjRjY2MtYTpwO0Q4Tg

Felisa Wyman

From: Adam Greenblatt
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:17:18 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

Adam Greenblatt

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

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From: Shifra Alpinaz
To: karen_pearson@concentra.com; powersd@potreromedical.com; spencer@mac.com; maryanndixon@hotmail.com; powers@potreromedical.com
Cc: Carrillo, Augusta (BOS); Jiminez, Alicia (BOS); Lopez, Daniel (BOS); Chan(staff); Board of Supervisors (BOS); CityAttorney; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Alicia.Fonseca@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:18:30 AM

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Sincerely,

Shifra

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE6bzo3MGE3MGU4YjI0OTA0NzM4MTc4MzQ4OTo3OjE1NmQ6NTc3NjE0NjcwNzVkYmZiZjE2YTI0MDg5NDI1MDZmOmZmMjY6ZmU6Yg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=e-fU6iSVsYw___.YXAzOnNmZHQyOmE6bzo3MzI3MGU4YjI0OTA2NjM4MjBhMTc4MjI2OGJlOjU6NTU3MTA2MDk2NjU4NjI2N2NjY2ZkZjk0OjU6YjI0MjNlNjZiNjY4NjY4ZjY1NjJkMjY4ZjY1NjJkNDpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHQyOmE6bzo3MzI3MGU4YjI0OTA2NjM4MjBhMTc4MjI2OGJlOjU6ZjI5NzM1MzUzZGI2YjI5NmM0NDcyMDI1ZTcwYWZhYTkyMmJlZTgyZjNjZTc1MDI3MTgwYmQzYzk5NGQzNDBhOTFjYjJhNDpwOkY6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%2A1~~true~Tragically%20%2D%20for%20hostages%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzOnNmZHQyOmE6bzo3MzI3MGU4YjI0OTA2NjM4MjBhMTc4MjI2OGJlOjNWZiZTMwMDgwZGEwMTk5ZjYxMDYyMWI3N2EzZjEyZTNjZmYzZGI2NzcyMTI1YWYxYTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzo3MzI3MGU4YjI0OTA2NjM4MjBhMTc4MjI2OGJlOjU6MWY0NDNkMWNlYmY5NTNlYmY4NjY4ZjY1NjJkMjY4ZjY1NjJkNDpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwdvxvlx89o/amp___.YXAzOnNmZHQyOmE6bzo3MzI3MGU4YjI0OTA2NjM4MjBhMTc4MjI2OGJlOjU6NTc5ZDM0NmRkYjc5ZDc1ZDhkYjE0MGJmYyMDY0ZDBlOmNlOWNlNjk1YTBhMGMyMDY0ZDBlOmNlOWNlNjk1YTBhMGMyOjU6ZjI2MjM0MmM5YjFlZWZkYTgwOkY6Tg

Sent from my iPhone

From: [colleen mitchneck]
To: [public_comment@councilmail.sanjose.ca.gov] [publiccomment@councilmail.sanjose.ca.gov] [district1@sanjoseca.gov] [district2@sanjoseca.gov] [district3@sanjoseca.gov] [district4@sanjoseca.gov]
[district5@sanjoseca.gov] [district6@sanjoseca.gov] [district7@sanjoseca.gov] [district8@sanjoseca.gov] [district9@sanjoseca.gov] [district10@sanjoseca.gov] [Jessica.Johnson@hcahealthcare.com] [Kristin.Pfeffer@ucsfhealth.org] [Kevin.Shannon@ucsf.edu]
[Agenda Comment Testing] [Agenda Comment Testing]
Subject: Urgent Concern: Hate Symbols Worn by Healthcare Professional as Palmira Hill Concentra
Date: Wednesday, January 28, 2026 5:20:55 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Colleen Mitchneck

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzUnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOmM5M2I6N2FlMmeM1NjAxNzkxMmQ2OmZlOWFhYjhiYTMyN2EwZTBhNWU1NzA2MDA4ODNmN2Q1ZjkzZDZlYjlkMDEzNDhhYjg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzUnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOmQzMDU0Mzc4Y4Y2RjN2YzOGRlZDI0NDZkODBjOWMyNDBkMjViNjZmNDQ2OGMzNjc4ZDI4YzA4MzAzASVTE4ZjZZTBkNTg6OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzUnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOmRmZGE0ZmQtZTBkOGE2N2Y4ZTA1NzIwY2M4NGE5MDgwNGQ1ODk4OTljYzhlZWNhZjk2MDQ2NTE5MTIxYzI0OTRlMTdlMGNmY2UwZDg0OlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%26for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzUnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOjNiNTc5YjQzZjhjZTQzMjVlMDFkYzNmNzU0MDdkOGVhYjkwOWNjODM4M2U3NDk1NTgyOTRhMmU1YTRlMTdlMGNmY2UwZDg0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzUnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOjA0YzcxNzZkMGM4OTgzNmE1NWRlOGQ1ZTBhMmQxYTBkZTIxYjI0ZlE2MDU2NWVlNTE5NTk0ZDg0ZDA5MWNlMzFkNDBkZTg0OlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wckvv9d99o/o___.YXAzOnNenZHQyOmFtbzozZThiZDZmMDkxYTQ3YTk1N2Q4OWEyMTc1NzRmYmI5NjtiOjAzZWQ6YmQzOTM5ZWNmYzE2ZGU1M2IzNzZkNTQxNzAxY2UzNmNmMjU1MTQ3MmQzNWI3NzAyNzI2OGViNDBkMzg4ZjY3Mzg0OlQ6Tg

From: Daniela Nolitch
To: karen_newton@concentra.com; newsroom@theforwardmail.com; letters@time.com; mayorjohnston@prosper.com; mayor@dallascityhall.com
Cc: Carvalho, Amanda (BOS); Bernstein, Alexis (BOS); Levine, Hannah (BOS); Chan@mail; Board of Supervisors (BOS); Chan@sf.gov; jamaica.wallace@parents.nyc.gov; assemblymember.hevesi@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Alyssa.Empasis@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 5:31:59 AM

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cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daniela Nolitch

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OmY1OTO0MTBmMzI5ZDBkZWUyZTAxNjg1NmM1NS00ZGQ2ZMDAwNWM3Y2YxOjRkOGIzZmI4YzZTgwNWM1ZmMwZWFkNDBmMDgwOjI6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ1fiSNVNg___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OmI3NjA3NjVkNjk3ZjdlZTkxMjU3ZmI5MWQ2ZDk5ZmE2ZTk4MjU5NjA5YjI0OmY6YTc3YjA5MzE0ZGEwNGJlZTVkNDYwZWY2YWY3NmIxY2Y0NzhmYzM1M2RlODJhZTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OjkzZDg0NGU1OTIxYTBiZWVkZmI5MWM2MjcyY2FjOTMzODE4ZWJlZTVkNDYwZWY2YWY3NmIxY2Y0NzhmYzM1M2RlODJhZTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/innampl030925.htm%23:~:text=Tragically%20%2D%20for%20this%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OmNkMWE6NWQzZTZlMzk4YTRlYTliNTBjNzkyMDRlZTFhOWFjMzNhNWI5ZDAyZTVjNGU1MWQ2OWU1YzA0YzA1ODhhZjZYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OmE3MWY0OTU2NzNlNDI0NTExZmI0NzNmMWVhMDI2NzAyYTBhMzc1ZDNlZTVjNGU1MWQ2OWU1YzA0YzA1OGMzMDA3MmJmMDI3OTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q0kxv9d90o___.YXAzOmNzm2HQyOmE6bzpjZE1ZTdhOWUwZmU3ODA5ZjM0NGJkZDkyNjgyYmRkYTo3OjU4NWI0NWM1NmRmYmM3YTI0ZDYwZmU2ZWFlNmFmY2U4Nzg4ZTcxYWU1M2ZmMTBhNDY1OGI4MTM5NGU0YmE5YzdlYzUyZTgwOlQ6Tg

Sent from my iPhone

From: Kia Illulian
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:22:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Arthur Katz
To: karen_newton@concentra.com; jmarcelo@phillymedical.com; jmoore@cmc.com; mayorphilly@mayor.com; mayor@phillymedical.com
Cc: Cassidy, Augusta (BOS); Quintana, Alexa (BOS); Lewis, Hannah (BOS); Chairfield; Board of Supervisors (BOS); Chairfield@; senator.scanlon@senate.pa.gov; assemblymember.Nguyen@assembly.ca.gov; Krista.Pfaffenbach@mail.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:34:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69923166___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OmVkNTg6MTI4NTZlZGI1ODVwNGFmMTI4OGIxMTlkZDI0NTZiM2YtY2JiZDQxOGRhZTA5ZiIsefiRbMDIzMGOxZWI5NmYzZTptCkkYETg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DEJ6iNVVNw___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OmRhNjc4OTY2YjA1NzI5YjI0NDMwNTk0NDMwMTRmYzo3OjhjMzM0MGQ0NGJlYzkyODZiZjcwY2Y0NzgwNzU3NWU1NzkzZjk1ZDBhMmRlZTk5NGJhZjY2MmU2ZWM5N2FhZTI3M2FiMTgwOkY6ETg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael%2Bgoogle_vignette___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OjY0OTY0ZmFhNzg4MzhkZWMtNzBjYzFkYzk2OTBjZGVjOTQ1YTU2ZGY6eNTA1YTkwNDMyY2Q5Mzc3MTBiNjVlMmQ5ZjBhMjgwOkY6ETg
(https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_jpa_58_statements_israeng030925.htm-25E3-2Dtext-2Dtragically-2520-2520for-2520hits-2520people-2520and,13%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OjhjMzM0MGQ0NGBlYzkyODZiZjcwY2Y0NzgwNzU3NWU1NzkzZjk1ZDBhMmRlZTk5NGJhZjY2MmU2ZWM5N2FhZTI3M2FiMTgwOkY6ETg
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__jawahrs.law.yale.edu_20th_century_human_aspi___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OjBkMzdlMDY0ZTk3NDBkNmYxZTg1ZTk5ZmRkNDZlZGI2MjA0NTRkMjNjYzk4ZWU1YjU1MjI0ZTEzYWY3OTI0MDhlNjY4MTI0ZTmwOkY6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_articles_c9w0kvc9d99o___.YXAzOmNzaGH2cnZmdG8xMDI3NGG3OTZhMzg2NWNjMmI4ODM1NTkxNDMwMTRmYzo3OmU1cMzg0MzcyMTEyMTY4YWIzM2VlYzkxYmI0NDQxNWMzMDUxN2U5MmY5YjMxOHEzZjk1ZDBhMmRlZTk5NGJhZjY2MmU2ZWM5N2FhZTI3M2FiMTgwOkY6ETg

Sent from my iPhone

From: Jan Sirota
To: hanh_nguyen@kaiserpermi.org; nguyenh@rebelmedical.com; pmoore@rmpc.com; mgreenfield@rmpc.com; mgarvin@antaramedical.com
Cc: Carolyn_Kaplan_BOS1; Barrera_Alma_BOS1; Lapia_Daniel_BOS1; DistrictEight; Board of Supervisors_BOS1; Citywide Corp; privacy_manager@sonata.co.gov; supervisorpreston.hausey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Pressing Concern: Inappropriate Clothing Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:26:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60802566___.YXAzOmNmZHQxOmE6bmpiNDVjNDIxYTY1YWNlZjJkMzQ5MTAxqZTAyNzU4YWVmNmo3OnkwOTc4Y2RmY2ZiN2M4ZGU5MTE0OTM1ZGRlYjAxMzQ5ZmVlZGE0ZTcwY2VjODQ0MTE0OTM1ZGRlYjAxMzQ5ZmVlZGE0ZTcwY2VjOGQ4Nzo4MGI0YTI5NzowOkY6TEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SSCV3g___.YXAzOmNmZHQxOmE6bmpiNDVjNDIxYTY1YWNlZjJkMzQ5MTAxqZTAyNzU4YWVmNmo3OmI5NjA4ZWNmOTk4NGRmNzRlZNDJkZTZkZmJhOWMxZjg5MDQ2NWVkNTU2ZmI3MmRlNGZiNzU5NjE2N2E1ZjZkMTgwOkY6TEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text%2Ignogle_vignette___.YXAzOmNmZHQxOmE6bmpiNDVjNDIxYTY1YWNlZjJkMzQ5MTAxqZTAyNzU4YWVmNmo3OjY1MjY6YjJlMGRmY2FjZjZGZiOInNhNhOjkxMTQ3YjAwOGUwODUwNmYyZDI0MTk2NzdjNzgxNjg5OGI2YzBhNTc4YmQ0NjE0OGQ2YzBhNTc4YmQ0NjE0OGQ2YzBhNTc4YmQ0NjE0OGQ

From: Carly Newhouse
To: karen_stewart@concentra.com; nursecat@myfreemailbox.com; jessica@mac.com; maryweldon@comcast.com; amanda@pediatricmedical.com
Cc: Calcutta, Angelina (BOS); Bambina, Alina (BOS); Lenia, Hannah (BOS); Chan-Hartley; Board of Supervisors (BOS); Chan-Hartley; jamaine.adams@sanjuanpr.us.gov; assemblymember.hurtado@assembly.ca.gov; Kelena.Pfeffer@mail.house.ca.gov; Aaron.Engerman@mail.house.ca.gov
Subject: Urgent Concern: Inappropriate & Concerning Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:29:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Carly Newhouse

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60992306___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MzBlNzZiOjNjY2MzNjNlZjBlMjNiNzdmMjRkZjhiNjM2NjdmNjZiMzI6NzpiMDJkOmNkZTUwMDk1OTk5MmRhNzk4NzE0ZjU1YjY3YTpwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvJ56hNVNvg___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MzBlNzZiOjNjY2MzNjNlZjBlMjNiNzdmMjRkZjhiNjM2NjdmNjZiMzI6NzpiMDJkOmNkZTUwMDk1OTk5MmRhNzk4NzE0ZjU1YjY3YTpwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MjBmZjQ3NjY2ZGMyMWY2NjcxMmU1ZDg0OGY2OTBjMzI2OTJhZTmMTIxMWQwNDA5NDBhOTk5YzY0NDAwYjQ2ZDk4NGExZGJlYmdiOTU5ZGQ4N2U1YjY3YTpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%253-:text=Tragically%2C%2D%20for%20the%20people%20of%20Palestine%20terrorist%20terrorist%20attacks,___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MjBmZjQ3NjY2ZGMyMWY2NjcxMmU1ZDg0OGY2OTBjMzI2OTJhZTmMTIxMWQwNDA5NDBhOTk5YzY0NDAwYjQ2ZDk4NGExZGJlYmdiOTU5ZGQ4N2U1YjY3YTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MzBlNzZiOjNjY2MzNjNlZjBlMjNiNzdmMjRkZjhiNjM2NjdmNjZiMzI6NzpiMDJkOmNkZTUwMDk1OTk5MmRhNzk4NzE0ZjU1YjY3YTpwOlQ6Tg
(5) Michael Stare, "October 7 is about to be every day." Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cl9ydvx3lf9o___.YXAzOnNmZHQyOmE6bmo0YTNmODBmYWZmZmU5YzI3MzBlNzZiOjNmY2MzgtZDk1MDQ4ZjJiZmI2NzY5NWMtNTNlMjI1MTAxZiU5MmVmNjIzNyEmYmZkZDBmNTA3MmRkNTIyNWYxOTM0ZjQyNWZiMmxrOlO6Tg

From: Ismail@icloud.com
To: karen_meagher@sunsentra.com; esmeralda@potterswoodmd.com; jmason@cbnpr.com; tmaycephilom@hotmail.com; mlarsh@atlanticmedical.com
Cc: Calvillo, Amanda (BOS); Ramirez, Alma (BOS); Lipa, Daniel (MOD); Chan(Staff); Board of Supervisors (BOS); Chan@cnyc.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; [Kelsey.Pfaffenbach@asm.ca.gov](mailto:Kelsey.Pfaffenbach@asm

From: charlotte klein
To: karen_meacham@concentra.com; nursecat@parkcrestmedical.com; jessica.chrisp.com; margaretellen@fitchnerr.com; amycole@parkcrestmedical.com
Cc: Carrillo, Angela (BOS); Barranca, Alina (BOS); Leite, Daniel (BOS); Chan-Gold; Board of Supervisors (BOS); Chan-Gold; jessica.calvo@boarder.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenpreis@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:30:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOnNmZHQxOmE6bzpjNjYyOGJmN2Q1ZjM5ZjgwZGZiZTU2OGY0NzozOjFjYzcyMjk1YTRmMDk4ZDgwNjY3MWQ0MmQxODgxMTI0NDE1ojcGCz45UnM0YZ1sMnlmYjpwOlQ6ST
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-EJ6tSVUYg___.YXAzOnNmZHQxOmE6bzpjNjYyOGJmN2Q1ZjM5ZjgwZGZiZTU2OGY0NzozOjIxOmZiMWYyYTVhMDI5YjEwZGE3OWI0MmNhMGJlMGY2MmNlZWI0MmNhMGJlMGY2MmNlZWI0MmNhMGJlMGY2MmNlZ

From: Lionel Ohayon
To: keith_newton@concentra.com; marcwatkins@kroger.com; mtarvin@selectmedical.com; pegusc@mac.com; rortenzio@selectmedical.com
Cc: Calvillo, Angela (BOS); Anna.Esparaza@sen.ca.gov; Board of Supervisors (BOS); ChenStaff; Lurie, Daniel (MYR); Krista.Pfefferkorn@sen.ca.gov; Somera, Alisa (BOS); assemlymember.haney@assembly.ca.gov; Cityattorney; senator.wiener@senate.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:34:31 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Mimi Ouziel
To: kevin_mcevoy@concentra.com; reception@oakcreekmedical.com; pegasus@mac.com; marcoperkins@hotmail.com; intercity@interiormedical.com
Cc: Carlisle, Roberta (MCO); Bennett, Alisa (MCO); Leicht, Dominik (MCO); Chernikoff; board of supervisors (MCO); chairman@sc; senator.alexander@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; kristin.Pfeffer@mail.ca.gov; Anna.Eshoo@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:40:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Mimi Ouziel

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzOmNrcZHQyOmFiOnw5MDdmYTk2OWM3NGYyNWM4OTBlOWU5ZGU5OTRmMGQ0ZTo5ZGMzZWQ5ZTo5ZGIzNGY3YWM4Z

From: flora hoffman
To: keith_stanton@concentra.com; carmen@metro-medical.com; amanda@cwp.com; marcus@metzlerassoc.com; marcus@selectmedical.com
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Lurie, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chan@sfgov; jessica.salerno@sfgov.org.gov; governornewsom.harveyfiberwebb.ca.gov; krista.Pfefferkorn@sen.ca.gov; Anna.Caramagno@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:40:56 AM

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cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-Zl66NVVNg___.YXAzOmNmZHOyOmE6bzo2Mjc3YTNlNTk4NDZmZTFmMGZjYzYxMjhjOTO4NmEzNTo5OjNiMGVlNjNkZlI2OGEzNDcxMTJmOWE0NjI5ZGZkNDcxMDAzZTI5ZTNmMTM2ZmM2NDE3YzQzODVjN2TtM4MzY0NjZlZTI5ZTmwOkY6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHOyOmE6bzo2Mjc3YTNlNTk4NDZmZTFmMGZjYzYxMjhjOTO4NmEzNTo3OmJjNjM4NDI2ZTZmYjNjM4NDI2ZTZmYjM4MzY0NjZlZTI5ZTNmMjM0ZTI1MzY0NzA3NWM1NTc1NjFhYzVlOGE4NGZjYzAyNWM1NTc1NjFhYzVlOGE4NGZjYzAyNWM1NTc1Nj
:https://url.avanan.click/v2/01/___https://www.an.org/webcast/gaa58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bzo2Mjc3YTNlNTk4NDZmZTFmMGZjYzYxMjhjOTQ4NmEzNTo3OjhYmY6Yzk4ZGQ4Y2JhN2RkNmJmYjEzZTk5ZjE2ZjI4MTEwZjQyYzA5MGFhODA0NTgyYmFkMDFjYTEwYmRmNTM5YTA1NqpwOkY6Tg
(4) https://url.avanan.click/v2/01/___https://medlaw.law.cuhk.edu.hk/en-gb/hk-context/human-rights-___.YXAzOmNmZHOyOmE6bzo2Mjc3YTNlNTk4NDZmZTFmMGZjYzYxMjhjOTQ4NmEzNTo3OmJkZjE0NmI0MDk4MDgyNTdlOTlkYzMwNjIzOTI5YzU1NGExNzRmMjk5YzE0NDhlOGI2ZSM0NDM2MTRmYjNmNzM5YTA1NqpwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxvy8d9xo___.YXAzOmNmZHQyOmE6bzo2Mjc3YTNlNTk4NDZmZTFmMGZjYzYxMjhjOTQ4MDlkYjAwZTk0MDIyMzQzYTAxNTQxNzI1MTQ2ZDg5MzVkYzQxNGI2OWI0OWNiNWIlY2JlYzgwOkY6Tg

Flora Hoffman
Sent from my iPhone

From: Yael Urman-adipl
To: kelly_maxwell@concentra.com; suzanne@philly-breakfast.com; pegusa@msn.com; stacywalkins@hotmail.com; mayor@galeocmedical.com
Cc: Gelzile, Angela (BOS); Barrera, Alex (BOS); Leon, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Governor; senator.warren@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:42:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983366___.YXAzCnNmZHQyCmE6bmo6NTc5MWU2ODE0ODRiOGU1MmoU4NGMwNTVmYTRlZjkwMTc3ZjkxMTc3NTIgZDQyYjdkMWEwNjQjYzE4MTgyOTRhMGMyNTA5ZTQ5NzRmMTUzZjY0YWM4MjIxMTVwYmZlZmE0MmoxZTEzNjgwOlCHQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z66iOUVYg___.YXAzCnNmZHQyCmE6bmo6NTc5MWU2ODE0ODRiOGU1MmoU4NGMwNTVmYTRlZjkwMTc3ZjkxMTc3NTIgNGZmMzY1Yk1hNzhlNmIwNjNlYWY5ZTEzZjY1ZjY5ZjY3ZjkwZmVlMjhmZWI5NzMwMTBmNWI3ZTYwNjNlNDIwOTk2ZTYwNjNlNDIwOTk2ZTYwNjNlNDIwOTk2

From: tracy larner
To: karin_reuben@concentra.com; eunice@drbrownmedical.com; pmoss@troy.com; mayorwilson@hotmail.com; mayor@cityofmedical.com
Cc: Gaudio, Angelo (BOS); Konnoyer, Alicia (BOS); Leslie, Rachel (BOS); Chan@mail; Board of Supervisors (BOS); Chan@mail; gregory.adams@sanjose.ca.gov; gregory.roberts.home@sonomacity.ca.gov; Kristin.FileRecord@sen.ca.gov; Anna.Eshoo@mail.house.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:44:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Tracy Larner

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69f803f66___.YXAzOnSteZHOcOmFiBxpmMTc2ODUxMmYxMjdlZDI0MjhkZWI3MTQxOTE4OTMwe3OzeIxcODE6ZE5YIM5OGMtcZGUtZDI0NGIxOWQ2NDE1NWUyZmwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.voanoba.com/watch?v=g-ZR6DUVC9g___.YXAzOnSteZHOcOmFiBxpmMTc2ODUxMmYxMjdlZDI0MjhkZWI3MTQxOTE4OTMxe3JEVmNjLUtVjg0bGJsMDU1MGIYWk5tNDkzNjk3MTIwODM1YWE2NDk5NmNkXjY2YmI2NjZjY7c5ZTU0OTUvNjhNTUJMWMZZDQyNTA3NzM4MGVhODY4ODBlZDE0ZDAwNWNmNjpwOlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNreZHQyOmEwOTc2ODUxMmYxMjdjZDI0MjhkZWQ4ZTQyOTE4OTJjMzcX0jE0ZjgtNWZiMzU1YWZkYWM5NjY4MzUzMDgyY2NlNzMxN2ZmZWQwMTkhMWYyZDQwMGE5MWJkYzBmMDdiZmEyMDpwOlQ6STg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,10%2C000%20injured%20Palestinian%20terrorist%20attacks.___.YXAzOnNreZHQyOmEwOTc2ODUxMmYxMjdlZDI0MjhkZWQ4ZTQyOTE4OTJjMzcX0jE0ZjgtNWZiMzU1YWZkYWM5NjY4MzUzMDgyY2NlNzMxN2ZmZWQwMTkhMWYyZDQwMGE5MWJkYzBmMDdiZmEyMDpwOlQ6STg
(4) https://url.avanan.click/v2/r01/___https://cavalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNreZHQyOmEwOTc2ODUxMmYxMjdlZDI0MjhkZWQ4ZTQxOTE4OTJlMzWlLwMDhjYWY2NzhlOGRhNTkyYmU4Y2ZkZTdiNWY4NzA4MzEtZTNlMzAwYjE0OTc2YjNhMzpwOlQ6STg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9x8xvx9d9o___.YXAzOnNreZHQyOmEwOTc2ODUxMmYxMjdlZDI0MjhkZWQ4ZTQyOTE4OTIlMzQlZjQtZDA0OTUwOTI4YTg5ZmIxMmExMDkzODM0MjgzN2NlODkyZjIwODE0YjM1ZDYxNzFkYzA0ZkZkMzZtZTg5NGMxYzpwOlQ6STg

Sent from my iPhone

From: Jane Gassko
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:44:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Jane Gassko

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Lisa Green
To: kevin_mayne@sonoma-county.org; supervisor@petalumacity.org; gabe.vaz@mail.com; maryweathers@comcast.net; mayor@petalumacity.org
Cc: Cecchetti, Angela (BOS); Gorsuch, Alina (BOS); Leite, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chamberlain, Jacquelyn; jacquelyn.adams@sonoma-county.org; assemblymember.harvey@assembly.ca.gov; Kevins.McKeon@mail.house.gov; Adam.Gray@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:47:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64909236___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMN2FlZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTJhMmVmOTEzOGI1YzI5NjQ5MjVjZTdkNTEzY2hlNzI5NmE0Mzc2ZjRkMDgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ02VUVNg___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMN2FlZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTJhMmVmOTEzOGI1YzI2YzYzOGU1NDFkMTg2NTk4MjAyNTgxZTU5NjFlMTYyZDc4MTY2ZDk2MDgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMN2FlZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTE1MjpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/israeng070925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMN2FlZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTJhMmVmOTEzOGI1YzI5NjQ5MjVjZTdkNTEzY2hlNzI5NmE0Mzc2ZjRkMDgwOlO6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishcollege.yale.edu/20th_century/hamas.asp___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMN2FlZTQxZjQ2ZjgzYWE1MDc3OTk5YZ5ZTJhMmVmOTEzOGI1YzI5NjQ5MjVjZTdkNTEzY2hlNzI5NmE0MzM2ZjRkMDgwOlO6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9xdxvr8d99o___.YXAzCnNmZHQxOmFiYmxnMGMxMjcxOWJmZTU2NzkxMDc3OTk5YZTE0MjhkNDFmODNlZjM2OWQwZmU5OTUzMjk4ZkYyc5YjAzMZGZkMDQxOTA0MjJmYWVhYmI5MjI2YTM1YZIwMzQyNDk2Mzc3MWIyYzpwOlQ6Tg

Lisa Green

From: Esther Michaels
To: kaplo_mayor@toronto.ca; mayorsoffice@mediaB.com; mayor@gmail.com; mayorswilson@hotmail.com; mayor@yahoo.com
Cc: Colle, Roberta (BOS); Bottrell, Anna (BOS); Lamb, Joseph (BOS); Clerk@all; Board of Supervisors (BOS); chairperson; mayor.admin@toronto.ca.gov; assemblymember.ting@assembly.ca.gov; krista.Pfeffer-kern@sen.ca.gov; anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:49:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to ‘support a positive patient experience.’

Sadly, in January 2025, a patient’s experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician’s Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHOxOmE6bzoxOWYwZWZhZiBkOWM1ZTc2MTA4NTVjZiJmMWE4MzZkZoxOiA2YzE0ZWO3NTZkNGU\u002FcmZiM2I1YWY3YzBkY2OxYzI4NjU1ODVkYmVlZWRmNmVkZhO2MDYxYTlfTM5NiFiNTNhMzowOlOt6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVN9g___.YXAzOmNmZHOxOmE6bzoxOWYwZWZhZiBkOWM1ZTc2MTA4NTVjZiJmMWE4MzZkZoxOjE6YTcyZTI5NDJkNjQxZjk5ZjBlOWY1OGQxNzk0MzM4ZWQ2MDk0ZmU0MjU0MzM3MTAwMDA5OTM1OTQ2MTkzOGQ3ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOmNmZHQxOmE6bzoxOWYwZWZhZjBkOWM1ZTc2MTA4NTVjZjJmMWE4MzZkZjoxOjE1OGI2ZjUyZTNlMWMxMWNlMzNlMzMzMGQ1NTNmOGQwYTg0NDY0YjgxOTU0ZWU5ZmMxNTkzMGJiNTQzMGQwYTg0NDY0YjgxOTU5MGY4NTNlZjUzMWE4MjZkZjo3OmRmYmQ0YjMxYzljYTU5MGY4NTNlZjUzMWE4MjZkZjo3OmRmYmRkZDgzOlQ6STg
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(4) https://url.avanan.click/v2/r01/___https://arcalus.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHOxOmE6bzoxOWYwZWZhZjBkOWM1ZTc2MTA4NTVjZjJmMWE4MzZkZjo3OmNhMzk4NmI5YjY5YjY5ODVlZTA5ZTBkOTI5MmJkNmI5YTY5ZDVlZjA3

From: Gregory Gershkovich
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.pfefferkorn@sen.ca.gov; anna.esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:49:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gregory Gershkovich

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from my Verizon, Samsung Galaxy smartphone
Get Outlook for Android

From: David Gordon
To: kayla_mayoss@concentra.com; nurserose@sympatico.ca; pmayor@mayor.ca; pmayorkitchen@bmayor.com; pmayor@patriconmedical.com
Cc: Cabrita, Angela (MCI); Bonnica, Allia (MCI); Leyla, Daniel (MHS); Chartrand; Board of Supervisors (MCI); Chairmanmay; jeromic.admin@bmayor.ca.gov; powerbymember.honey@powermbp.ca.gov; Kristy.Pfefferkorn@mer.ca.gov; Anne.Esparanza@mer.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:49:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gcZE6QUV3Ng___.YXAzOnNmZHQyOmFiOnoxOjM2MDgyODI4MzAwMmA3MDQ5YTA0NzIxN2MxNzo3OjI4NTA6MWI2NDAxNzYyNzFlMzE2YzQ5NTZmYTcwZmJlZTIxNjk1ZTQ5MWNlYTc1OTZlNGMwZmIyZUxjZDg5MGMxNzBlNzpmOjQ6T g
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmFiOnoxOjM2MDgyODI4MzAwMmA3MDQ5YTA0NzIxN2MxNzo3OmJhZDhmYjJmZTI1MWI1NDk3MjBiOTc5ZmFkYmE1OTI4MmRjNzpwOjQ6T g
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmFiOnoxOjM2MDgyODI4MzAwMmA3MDQ5YTA0NzIxN2MxNzo3OmNjNmMtODNmNDI0MGNkZWExYzEzYjQ0ODY0YjQ1NWQyYWU1NDY0MmQ1MmZlOGM0ZTNmZGZkZWFlMZZhMjRmYzNiMzE5ZpnoOlOETg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cx9ekxvdd0lo___.YXAzOnNmZHQyOmFiOnoxOjM2MDgyODI4MzAwMmA3MDQ5YTA0NzIxN2MxNzo3OmE5YzA4ZTBiMTE4MDVjN2VlYzAzZGFlNmM1ZmI2ZmNiYzliMmMzNjgzZjgtYzI5Mzcxc0DQzMzA3N2RjNzJhOTpwcOlOETg

Sent from my iPhone

From: Anthony Sacks
To: karin_rosales@concentra.com; mayor@cityofcrossfield.com; mayor@mail.com; mayorsoffice@hotmail.com; mayor@cityofelectricmedical.com
Cc: Castillo, Angela (BOS); Espinoza, Alma (BOS); Leslie, Patrick (HOU); Chen,Heidi; Board of Supervisors (BOS); Chatmongkol; amateur.advert@usenet.va.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Anna.Eskamani@mail.house.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:52:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Sincerely,

Anthony Sacks MD

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(1) https://url.avanan.click/v2/e01/___https://news.bbc.com/onesock-english-london-64890786___.YXAuCm5mcZHQaGmFiHoxnNTQ4ODQ0OTQ4OTk5ZDdhZmNiMGRkY2YwMTQ5YjgzNTc3OTg4MzI0NTc4MzA2ZTZlNzVmNDNiNzM5NDgwOTk0Yg:AQ:1YTA4MGZlZTQwOkY6Tg
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(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm5mcZHQaGmFiHoxnNTQ4ODQ0OTQ4OTk5ZDdhZmNiMGRkY2YwMTQ5YjgzNTc3OTg4MzI0NTc4MzA2ZTZlNzVmNDNiNzM5NDgwOTk0Yg:AQ:1YTA4MGZlZTQwOkY6Tg
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From: Brittney Lefkovits
To: [redacted]
Cc: [redacted]
Subject: Request to Address Antisemitism Fueled by Healthcare Professional at Palmino Hill Concentra
Date: Wednesday, January 29, 2025 5:55:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVV7Ng___.YXAzOnNmZHQyOmE6bzpkMWVjNTY1OGRhZTQ5MTg3MGMyYjMwYW14OTg1ZWU3MTo3OmM3MjY6MzkwOTI2OGI5NWQ0YzVjMmU2MQ2OTZjZGVjZTUzZmFjNDE5ZWVkZGY0N2M2NmVlZWY5Y2I5ZGU4YTY1YmM4NTg0OkA6YGTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzpkMWVjNTY1OGRhZTQ5MTg3MGMyYjMwYW14OTg1ZWU3MTo3OmE0YjU0YTYyMzM4Yzc1NWFmNDI4ZjBkYTA3N2VkNDk5OTk4NTk4NGQ2NGEwNWNmY2YyZWMwOWIwMzM5ODEyNWRlMjg0OGk6YGTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20free%20world%20has%20become%20a%20target%20of%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzpkMWVjNTY1OGRhZTQ5MTg3MGMyYjMwYW14OTg1ZWU3MTo3OmZkNTI6MjhlOWM0NjcxOTk1ZjIyNGQ4ZTc5NGFmZTc2N2M2NjcxZGM1Nzc5Nzk0MWJjYTlmZDdkMjM3MzNjODUwZjdjOTJlOGk6YGTg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzpkMWVjNTY1OGRhZTQ5MTg3MGMyYjMwYW14OTg1ZWU3MTo3OjQ3OTE0MzA4MWE4MDY1NDk1ZmU1NTE0ZDEzN2JhMjdkYTU1MmE2N0ed142TA6OjdjOlQ5ZDA3NSOWNlNGQtYmU2OGE2YjBkNzpOk6YGTg
(6) https://url.avanan.click/v2/r01/___https://www.jpost.com/israel-news/article-839922___.YXAzOnNmZHQyOmE6bzpkMWVjNTY1OGRhZTQ5MTg3MGMyYjMwYW14OTg1ZWU3MTo3OjA4OGI0NzY3ZmM1Mzc0YWEyNTgzYmJlZTBiYjJhMWJjZDRiZmZlZTQ4NjdmZTAxMGFiMDM4NGNjNjExMzVlMGYzNTQ2Np0Ok6YGTg

Brittney Lefkovits
972-467-0600

From: Isaac Gutwilik
To: karen_meaney@concentra.com; pressrelease@prime-hospital.com; pressoffice@cnn.com; pressoffice@foxnews.com; pressroom@reuters.com
Cc: Calvillo, Angela (BOS); Ramos, Alisa (BOS); Low, Daniel (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudcitynow; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckens@sen.ca.gov; Jenna.Emparan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 5:58:38 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAuCm9mZHQyOmE6bzpiNWJhZWM4YzUyNzI0MDkyNTYxOWZhYzAwNzcxZDkyNjo3OmQ2Yzg0NjNkNzI0MTYxYzg2NTVhYmI1YmMzZTc1YTkzZTlhMDI1MTEzOGJhNzhlNzE5ZGNlMDRhNTE3YmVkYzZiZTA5ZDgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcfZ6SNSVNg___.YXAuCm9mZHQyOmE6bzpiNWJhZWM4YzUyNzI0MDkyNTYxOWZhYzAwNzcxZDkyNjo3OmQ2Yzg0NjNkMjM4ZjA0MTAxNjc2ZDhmNmE0NDI1MjM0YmMzMGM0NmYxZWMxYTk5ODgxYTQxNzZhMgw0kY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuCm9mZHQyOmE6bzpiNWJhZWM4YzUyNzI0MDkyNTYxOWZhYzAwNzcxZDkyNjo3OjE1OGU5ZGFlOTM2OjVjMWVkMWNlOTc4ZmYxZjA5YzdiOTdkZDQ4N2E0MDBkNzIzNjMwMGM3MGNmYzZlMWY3YjBlZTQ4NjI

From: avishag fine
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:02:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Avishag Martin

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [BONNIE KAYE]
To: karin_reed@concentra.com; customer@safetycentermedical.com; please@hear.com; managedcare@example.com; inquiries@safetycentermedical.com
Cc: [Jaquithe, Angela (BOS)](mailto:Jaquithe,Angela(BOS)); [Jennings, Alicia (BOS)](mailto:Jennings,Alicia(BOS)); [Leyba, Daniel (BOS)](mailto:Leyba,Daniel(BOS)); Cherniss@; [Board of Supervisors (BOS)](mailto:BoardofSupervisors(BOS)); Councilmember; senator_wiener@example.ca.gov; assemblymember.haney@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Kimia.Fatahzadeh@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:08:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Ronnie Kaye

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6bzowNzY0ZTMxMWZiNmNlNmJhNzQ3MGM0MTBhNGJhYTVlOTo3OiBkYjk6ZTU1MmRhNGZONTU2OGEzMjY2MTdkYWYyNGU0ZGY2MTgxNDOxNWI2NThMmIwOC1mMjpwOlOEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiJVAQ___.YXAzOmNmZHDzOmE6bzowNzY0ZTMxMWZiNmNlNmJhNzQ3MGM0MTBhNGJhYTVlOTo3OiBkYjk6ZTU1MmRhNGZOMTU2OGEzMjY2MTdkYWYyNGU0ZGY2MTgxNDOxNWI2NThMmIwOC1mMjpwOlOEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzowNzY0ZTMxMWZiNmNlNmJhNGJhYTVlOTo3OjIzOmZjZhMjZ2MGRkNDQxNjI0OTRiMzU0YjM1ZGViMjVjNzI5YTUyOWZjNzdmZmM5YTAzZDBkNDVhNjY5MjhhMzU3NDpwOlOEg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gac58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bzowNzY0ZTMxMWZiNmNlNmJhNGJhYTVlOTo3OjVlOTVmOWZjNmNlNmJhNzQ3MGM0MTBhNGJhYTVlOTo3OjVlOTVmOWZjNmNlNmJ

From: Sherry Winograd
To: heidi_maurer@concentra.com; parmenio@tetra-medical.com; pmaurer@cox.com; marcopolorn@hotmail.com; marcio@tetramedical.com
Cc: Calvillo, Amanda (BOS); Gennaro, Anna (BOS); Lurie, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Chanfreau, Jessica; jessica.salinas@sfgov.org; supervisormandelman@sfgov.org; supervisorpeskin@sfgov.org; Krista.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent: Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 6:09:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Sherry Winograd

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTOxMTBkNDo3Ok4MDI6Zm9jNWY1Md3Y2OBOD0YTBlZDg4OCM2NmYxOTA0ODU5NjFmMDZiOWI5Zm4lMDk4ZTI1YTk1ZGE3OH0kZWRhMjmwOk6YETg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-Zl66NVVNg.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTOxMTBkNDo3OmMxN2IlZmQtZjY5Md3Y2OBOD0YTBlZDg4OCM2NmYxOTAzNjU6ZGE2ZmI2LTg5NmNlYjI2MTA1NzRjODpwYTIwZmU1YTg1ZGY5MjBkZjE0YjpwOk6YETg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTOxMTBkNDo3OjZlNGI5NmNjNjI0ZjAyYzQ4ZThkNTlhYmU4NDQ0MDQ2MGZlYTYwNDY4MDgxMjU:eODpwYTIwZmU1YTg1ZGY5MjBkZjE0YjpwOk6YETg
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaa58/statements/israengl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTQxMTBkNDo3OjEwYjI0YjQ3NjIxMTA0MTQwZTEwMjImYzZlNjRjMjBhMGYzMTZlNGE0NmEzZDhjODNiNGQyM2JjZWEwY2RmMTZmNzZhYjpwOk6YETg
(4) https://url.avanan.click/v2/01/___https://insolvit.law.yale.edu/20th_century/human_eqs.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTOxMTBkNDo3OjBmM2QtZDk5NWY1ZTk0ODI0YTk4NjY2YzA0ZTY2NGVkMzNjZTg1ODE0NTQwYmE3OWE0ZWI0NTI4ODpwOk6YETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9wkxvy8d9xo.___YXAzOnNmZHOyOmE6bzpkMzpxYjU:v2DYxZiBmZTI0MDlhMzpxYTI6ZTOxMTBkNDo3OjpxNTU6Yjk4N2IxYTBlNzZkZDY5ZjU0NWQxMzI1NDI1YzkxOTI4MmVlNjNlOGYxMzE0NjY2MzI0YTgxMmU5NDk0ZmwxOkYETg

From: gabrielle hazan
To: beth_swaney@concentra.com; pmerrell@pottsmedical.com; jswann@mpc.com; marcwaldron@kroger.com; smarsh@bellecmedical.com
Cc: Calvillo, Angela (BOS); Ramirez, Alma (BOS); Lazo, Daniel (MYR); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jstaniec.assess@berkeley.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 6:12:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68805566___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmFiODQ2ZDo3OmJlOmY5MmJkYjVmNGRmNDQwOTBhMTI5YTk4ZjllMDU0ZjlhZmJkZTg4ZGY2ZmMzkiNDc1MmVkMgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6i5NVY5g___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmAyNmI2YmM1NzQzZGNlOWY5MmUyMDIyMTIzODIxNDg2NDE3Ni1kMGIyNzBhMTI5NmE2ZDI4MTE2MGNkNjZmeGlOQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmFiODQ2ZDo3OmY5ZTQ0NTE4NjMzLTAxNjcwNmFiODE4YTQxMWFjMDY2MTgyNjAtNWYwZjIwMDZiMDMxMDg5Y2UxNDZiOTA4MmY4MjRmZjBiMgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmFiODQ2ZDo3OjlkZWQ6OGIRtZjNlMzMyM2ZhNDY2MzNkNTgyZjA5NjdlZDBiNGFiYTdiYTVkM2E0OGUwYjcwNWI3OTI1YzA3ODkxMzk4MTgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://jewishvoiceforpeace.org/2026_resources/human_rights___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmFiODQ2ZDo3OmJlOmY5YTY5YTY3YzFiMGJlZGY2OTk1MDc4ZDcwNzc4MjI4NjcxZjU4YzNlcwNWI5OTI1YWRkOGJlZmRlNzRlNGFiYTdiYTVkM2E0OGUwYjcwNWI3OTI1YzA3ODkxMzk4MTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvz9z09o___.YXAxOnNmZ0IQaGmOlHsmOlTMwMGQxZTQ1OGWRlNTMxNjFiMzAxNjcwNmFiODQ2ZDo3OmJkY2OGYzZjZTU5YTc3MWJiN2FlMGEyMmIxNWNhN0OTA2MzE2NzIwMzg0M2VjNTliM2NkMDY1OWI3YWRkOGIyZmRlNzRlNGFiYTdiYTVkM2E0OGUwYjcwNWI3OTI1YzA3ODkxMzk4MTgwOlQ6Tg

Gabrielle Hazan

From: J Leibovitch
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:12:25 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Jill Chodorow Kaminsky
To: barb_greene@saanich.ca; mayorandcouncil@victoriahall.ca; pmcgarr@mac.com; mayorandcouncil@gmail.com; mayorcity@saltspringisland.com
Cc: Cecilia_Kinsella (BCH); Eamonn_Alexa (BCH); Leila_Nassar (BCH); Chairman2; Board of Supervisors (BOS); Chairperson; senator.wiener@senate.ca.gov; assemblymember.bauer@assembly.ca.gov; Kimia.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:18:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-60950366___.YXAuOm5mOlI0cmU6OTgxNmY0N2I4ZmU3NzQ4NWNiYzZiZGZlOmY6YWRmMzo3OmRlMDY0NGVhZWZlOGZlOTA1ZjNiNjU4NDI0ZTY5ZGY2NWQ4NWVmZWZlOGZlOmg6bG9uZG9uOnA6MDc5MjU4NjA5MjE0MjE4MzQ5NDE0MjE4MzQ5NDE0MjE4MzQ5ND

From: Dina Torgan
To: karin_newton@concentra.com; patients@healthcentralnet.com; press@ptnews.com; pressdesk@thepost.com; press@pentacentralnet.com
Cc: Cahalin, Angela (BOS); Espinoza, Alina (BOS); Lucik, Daniel (BOS); Chan/Wolff; Board of Supervisors (BOS); Chan/Ortega; director.adams@pentac-ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Redfearn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:14:44 AM

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cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-ZI16NYV3Ng___.YXAzOnNmZHQ6OmFiOnowNDBjZjVyYjVmNzFkYWU4OTZkZGRiMzA5NzFkNjFkZDo3OnmEzNDE0NDIkaN2ZlNGI2NjMtNzY1YTQtZmM5MzYtYTMzYzM2YjQ4MDJmMzYxY1MTYzMzVjNTBhNjE1NTBhNTE4ZO9zNkMGJlMDU3MjZmZDk4Zi0yNTc3MzmwOkY6T2
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQ6OmFiOnowNDBjZjVyYjVmNzFkYWU4OTZkZGRiMzA5NzFkNjFkZDo3OQ2YzUtOTM2ZWI2NTM4NTYwZjg5MTRlZmMyODMtOWMzNjg3NmQyOTI1M2VlZDFmODI0MTU4NjBlNWU4ZlZyOjM2ZmMyODMtOWMzNjg3NmQyOTI1M2VlZDFmODI0MTU4NjBlNWU4ZlZyOjNmEzNDE0NDIkaN2ZlNGI2NjMtNzY1YTQtZmM5MzYtYTMzYzM2YjQ4MDJmMzYxY1MTYzMzVjNTBhNjE1NTBhNTE4ZO9zNkMGJlMDU3MjZmZDk4Zi0yNTc3MzmwOkY6T2
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,UPLIC3B0%20important%20Palestinian%20literature%20terrorist%20status.he___.YXAzOnNmZHQ6OmFiOnowNDBjZjVyYjVmNzFkYWU4OTZkZGRiMzA5NzFkNjFkZDo3OmY5YmFjZjE2ZTUtZTJkLTk4YTgtZjZlZi0NTVjMWYtZWE2YmFmZDBhNjM1ODBmYmE4NWVkZi1vYzNkZjZlZTM1OGY1YzhjOGQ0ZDpwOkY6T2g
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQ6OmFiOnowNDBjZjVyYjVmNzFkYWU4OTZkZGRiMzA5NzFkNjFkZDo3OjE1ZDY0MzFiYmRjNWFlZDE2OTE3ZTkwMGI0YjYyZDIzNmQwZmNjZjEzMTkwMDc0MjcwMTkwMWNiNjmzOkY6T2
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvfhff9o___.YXAzOnNmZHQ6OmFiOnowNDBjZjVyYjVmNzFkYWU4OTZkZGRiMzA5NzFkNjFkZDo3OmZiZTg0MTM5OTQ4MGY2NTY4Y2hvOGE0Nzk3Y2YyNzNhODQwMDIwMDBlNjNlNWE0OGQ1MmVlNmQyMmY5ZTM1OGY1YzhjOGQ0ZDpwOkY6T2

Dina Torgan

From: Hedy Weiss
To: hawk_newton@concentra.com; personal@petersmedical.com; pmayer@mac.com; mayoandson@charter.net; pmayer@charlestonmedical.com
Cc: Cecelia_Kupetz (BOS); Berrios, Alex (BOS); Lara_Stanzel (BOS); Chan(City); Board of Supervisors (BOS); Chan@sfgov; jamaica.sanford@sfgov.org.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfaffenbach@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:18:14 AM

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cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Hedy Weiner

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68902366___.YXAzOmNmZHQ6Y2Q6MjBhMjk2ZmMxYzY1NjI0NDBkZTExY2JmYjM0MDVhMjBlMjBkZGRmZDo3OjYxMjA6ODVkNDg4MmQxYjU4MzI0NzM4YWM4OTEwYWI1OTE2NmVhYmM4NDhmZmY1Yzk2YTI0M2EzM2VlZTA1NzpoOlR3Tg
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3DqcZ5fdSVVNg___.YXAzOmNmZHQ6Y2Q6MjBhMjk2ZmMxYzY1NjI0NDBkZTExY2JmYjM0MDVhMjBlMjBkZGRmZDo3OjYxMjA6ZjQ3ZTZhNWM0NDI4ZTk3YTc1ZGQyNDBlZTZkNTc5NDBmZTUxMmExMzE3Nzc5YWM2NDhmOTQ3Mg
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Dunlar-2Dand-2Dpa-2Dofficials-2Dto-2Dterrorism-2Dagainst-2Disrael-3Fgoogle_vignette___.YXAzOmNmZHQ6Y2Q6MjBhMjk2ZmMxYzY1NjI0NDBkZTExY2JmYjM0MDVhMjBlMjBkZGRmZDo3OjYxMjA6NDU0ZGZiZjc2ZDIxNDU0ZGZiZjc2ZDIxNDU0ZGZiZjc2ZDIxN

From: [redacted]
To: [redacted]
Subject: Urgent Concern - Inappropriate Conduct or Bias by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:21:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elaine Asa

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68800366_____YXAzOmNonZHQyOmElhozdlZWYwYjM4MWNkMjVkNjA2N2ZmZGZjZmU4MjIxYjM2MDc3OjdlNGQ0NjBkZTYwOmVmNTI4NjMjkZTYwNmVmNTI4NzYwOjNmUwOWZlYjNmUwOWZlYjNmUwOWZlY

From: Agnes Ghais
To: kelly_reuter@concentra.com; nicholas@petcmedical.com; megan@tmc.com; marcwatkins@kroger.com; mlevin@metcmedical.com
Cc: Cahille, Roberta (BOS); Barnes, Alisa (BOS); Leigh, Daniel (BOS); Chernikoff, Board of Supervisors (BOS); chairman@; greater.gatewaychamber.ca.gov; dreamtomember.harvey@harvestlife.ca.gov; Kristin.Pfeffer@mail.ca.gov; Anna.Essinger@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2026 6:26:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOmNmZHQ:aOmE0Ibnxvx2Tk3OGVyOZTY4ZTE0YzM3M2JmZTI2YWI0YTNiYWY2YjZlo3OmU1ZDc4ZjgwMDAxZDU0ZTQyYjBkNGU1NmFiOWNhMDA3MDc0N2FlNGJiZjA0NzA1ZTU5NDI0NzI2ZmNjOTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVN9g___.YXAzOmNmZHQ:aOmE0Ibnxvx2Tk3OGVyOZTY4ZTE0YzM3M2JmZTI2YWI0YTNiYWY2YjZlo3OmE0OGI0ZGVyZDI2ZmFlMDI3MTZmL0JiMGVmY2NmZjEtMDIzZDA3ZmM2NzA1ZTU5NDI0NzI2NTNlYzRiYzI0NjmxOlJ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ:aOmE0Ibnxvx2Tk3OGVyOZTY4ZTE0YzM3M2JmZTI2YWI0YTNiYWY2YjZlo3OjE4NWM0YTUzZTI0YTU4ZTkwYzg3OWJhMTY0ZTVlMWI0NGJkOGIzNWRkNWI5MGE1MTVlZTM0ZTg3MjZlOGQyZjZlOGQyZjZlOGQyZ

From: Elena Precard
To: beth_swann@concentra.com; pressdept@pressmedical.com; pswann@mac.com; marcwalden@hotmail.com; marvin@thelectmedical.com
Cc: Cabello, Angela (BOS); Ramirez, Alma (BOS); Lacey, Daniel (BOS); Chan@pf; Board of Supervisors (BOS); Chan@mac; senator.wiener@senate.ca.gov; jasperkinmember.jhanes@assembly.ca.gov; Kristin.Pfeiffenberger@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:30:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Elana Precant

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHOxOmE6bzo5ZGI5NWZhZGFoZWZmMDBlYmY4ZTUyYzo3OmY5YWMtZTE2ZjAxYjBlZTk3MDdhMWVlYzYwYTc0OTkyZGEwMjZlMy0NzEwZGU3Y2RmMGUzZlBkZTI1OTVhYmU5NiNlNmwOlOOlTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZJ6ENVV3g___.YXAzOnNmZHOxOmE6bzo5ZGI5NWZhZGFoZWZmMDBlYmY4ZTUyYzo3OmVmYTU4ZGZmOWEwNTUwZjI5NTBkY2NlNmI1ZTYyNDg2MTEwMWI3OmM0ZmQ5ZjgwOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHOxOmE6bzo5ZGI5NWZhZGFoZWZmMDBlYmY4ZTUyYzo4MGY3MGI3YjcxOjA2ZOTM6OWM4MDAxMDI5ZiTUZlYTY0MTQxOBFkNzM4OGQyYWEyzM2NkMzFkNDNkOWFlNzhlZDNlN2Y1MjgxMzIwOTlmMGQ5ZjgwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpg/58/statements/israengpl030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bzo5ZGI5NWZhZGEyZWZmMDBlYmY4ZTUyYzo4MGY3MGI3YjcxOjU1ZmU0MmQ0ODQzZDU1ZjcxZjBiMjI5ZTY2YTQxMTI2ZjZmNTU2NzExZOTM2YzhkNDVlODBjOWYxZGRiOTZlMDI3ODc3YTgwOlQ6Tg
(4 https://url.avanan.click/v2/r01/___https://media.law.wsu.edu/2016_contracts/hamas_app.___.YXAzOnNmZHOxOmE6bzo5ZGI5NWZhZGFoZWZmMDBlYmY4ZTUyYzo4OmEwNWY0ODE3MjdjZmEzOWEwYjZjOTAwNDc1NWY5ZDk0NmYxMC1hMDE3ZTkyNDEwNTI5NjI1MWRlYmU5ZTI1M2M2MDNiNTgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9w6rcv9d9vo___.YXAzOnNmZHOxOmE6bzo5ZGI5NWZhZGFoZWZmMDBlYmY4ZTUyYzo3OjNhYmVlMGU0NjY4YjFiYmNhOWFhNDcwM2YtMzU0NGE3OTI1MzFmYzI1OGZiNZE0ZDA5NjI0MWI3MzZlOTE2NzM4MDZlNTgwOlQ6Tg

From: Lois
To: leah_reaston@concentra.com; reception@drjohnsonmedical.com; pegasus@mac.com; intercare@earthlink.net; mtsoyo@drjacksonmedical.com
Cc: Cabrillo_Angela (BOS); Estrella, Alex (BOS); Leon, Daniel (BOS); Chen1a@; Board of Supervisors (BOS); Chan@mail; jessica.adams@sen.ca.gov; assemblymember.haney@assembly.ca.gov; Emma.Pfeffer@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2026 6:37:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Lois Broughton

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68910366___.YXAzOnNmZHQyOmE6bzo1Mzc5NGM5MGNmNTkwMWM1YzA2YWNjYTNhNjhjYjgxNDc3ZDQ4ZTQ5ZiNlN2RhMmNmZTQwNTk5NzJlYmU1ZGJkMjhlMWRiOTBkYzBkNmNkNGUxZTgwOlO6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV9g___.YXAzOnNmZHQyOmE6bzo1Mzc5NGM5MGNmNTkwMWM1YzA2YWNjYTNhNjhlYjgxNDc3ZDQ4ZTgwNzNhMDI2NzI1YTNhNDA3ZTgxNzNlMDE2NzI1YTY4MTY5MDE2NzI1YTY4MTZlZCU2NDIwOTk4NTgwOlO6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzo1Mzc5NGM5MGNmNTkwMWM1YzA2YWNjYTNhNjhjYjgxNDc3OmE2YjQ3OWVlNmNlMDM5MDM0OWZjMjdhYmEzMGMzMGUzYjY5NzczM2Q2M2NkZmM5NjgtMmQ2ZDMxMzNlYmVlYzk5MDExOTQ3OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,1Pg2C000%20bequeste%20Palestinian%20terrorist%20attacks.to___.YXAzOnNmZHQyOmE6bzo1Mzc5NGM5MGNmNTkwMWM1YzA2YWNjYTNhNjhjYjgxNDc3OmE2YjQ3OWVlNmNlMDM5MDM0OWZjMjdhYmEzMGMzMGUzYjY5NzczM2Q2M2NkZmM5NjgtMmQ2ZDMxMzNlYmVlYzk5MDExOTQ3OTg
(4) https://url.avanan.click/v2/r01/___https://protips.law.yale.edu/20th_century/human.asp___.YXAzOnNmZHQyOmE6bzo1Mzc5NGM5MGNmNTkwMWM1YzA2YWNjYTNhNjhjYjgxNDc3OjE5NDg4NmQwNzNiZGRkYjRmZmE3NmE2YmU2NDYxMDE0ZmQ4ZDc3NGZlYzEwMGQ2ZDc3NGZlYzEwMGQ2ZDYxMDE0ZmQ4ZDc3NGZlYzEwMGQ2ZDc3NGZlYzEwMGQ2ZDc3NGZlYzEwMGQ2

From: Rivky Katz
To: kaplk_magistrate@concentra.com; mckenzie@phillymedical.com; pmgcare@mac.com; drgeraldmd@prodigy.com; drgeorge@drgeorgemd.com
Cc: Cabrillo, Angela (BOS); Epstein, Alice (BOS); Kaplk, Daniel (BOS); Clerk@pdf; Board of Supervisors (BOS); Chatterjee; jessica.peters@sfgate.ca.gov; bassenhuemer.harvey@sbcglobal.net; Ezzina.Fitzhenry@sen.ca.gov; Anna.Eppes@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:39:06 AM

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cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Rivky R Katz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983966___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo3OjVmOTM4ZGMxMDkwYTIxYTEzNDk2YjI0MWMwZWJmYmE4NTBlMWMwYmU1OTdmY1IwOWMwMjdmNTQ2NGNjZjRhYWMxMjdmN2IxNGU2ODA1Y2ZjYjRhNWY2ZjpwOlQ6ESTg
(2) https://url.avanan.click/v2/r02/___https://www.youtube.com/watch?v=g-ZJ66NVV3g___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo2OjE1YzU1LdRuAxNlKcdYlVgCTNlNmNiNWQ0YWZiNzI1Mzk0ZTQ0ZDk1YWI0MDRlMDU2OWZjMjMzNTQ2NCJkYWMxMjdmN2IxNGU2ODA1Y2ZjYjRhNWY2ZjpwOlQ6ESTg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo3OjhlZmI0ZWM3ZGZlZjk5NjgxZDhmMmI1MWVlMjRlZjNlZjVkZjI2MjMzNTQ2NCJkYWMxMjdmN2IxNGU2ODA1Y2ZjYjRhNWY2ZjpwOlQ6ESTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/iranengl030925.htm%23:~:text=Tragically%2C%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.&s___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo3OmZhNWQ0NDQ1YmY0YzM3NDU2NmMwZmVlMTE3NWNhNTk4YjwvOWFlMzZkYTgzZjViM2UxMTE5N2MwMmVlOWFlYzkzZGZhMDpwOlQ6ESTg
(4) https://url.avanan.click/v2/r02/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo3OjhlMjU0YjI0M2I4OWVhZTdmMzg5MTgwNGVkNTI0MmRlMzI0NjI0NTpoOlQ6ESTg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r03/___https://www.bbc.com/news/articles/c9wkxv9df9vo___.YXAzOmNmZHCtOmFiYmUwMGUwZDE2NGNkNjc5YzFiNjExMzI0NTc2NWRmNmM1ZTo3OjNlOTU0YWI1N2Uy NTAxZGVkY2M2MDg5MDI0ZjM4ngiNGU2ZmNlYzo0N2FlMWFhZTEzOTMxMzMgxZTI4NTg1ZGE4YTIxMmwwOlQ6ESTg

Sent from my Rivky R KatzIPhone

From: Martin
To: karen_meyers@concentra.com; nurserita@metrocrossfacial.com; peace@mac.com; peacewalker@whoever.com; privacy@metrocrossfacial.com
Cc: Cabello, Angela (BOS); Bonilla, Alma (BOS); Lelle, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); Chamberlain, Jeremy; jeremy.adams@concentra.com; eraserlumpenthal.hanna@concentra.com; Kristy.Pfefferkorn@pwa.ca.gov; Anna.Zimmerman@pwa.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:43:50 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Pwwa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Martin Edelberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980306___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDk2OTRlMDk0YzVjYTVlN2Y0ODE5ZDI0MzM3NGM1YmQzNDVlNzlxMDE2ZTA2OWZlYTc0MmM2MTNiYWJlOWYyMDUyNzMxNzkxMmswOkY6Y6Ig
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDk2OTRlMDk0YzVjYTVlN2Y0ODE5ZDI0MzM3NGM1YmQzNDVlNzlxMDE2ZTA2OWZlYTBkNzkwYzQyMDU2NjgzZDY1ZWVjOGNiMjk2ZmIyYWU2Y2M3ZTY4MgwOkY6Ig
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDc3OmQjMzQ0YzBhMGFiNjVlNDYwZGJlZDVlOGNiMjk2ZmIyYWU2Y2M3ZTY4MgwOkY6Ig
:https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20in%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDc3OjQ4ZGE0ZjEwMjNmYmZlN2M2NzU1NzkwMTkxNGIyMDI2NjdiZDBlMDc1NDdkNzJkYTBhZDgwOkY6Ig
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDc3OjY3YTBmMjk5YmY5ZTZmZjU2ZDk3YjE5ZDI0MDc1NDdkNzJkYTBhZDgwOkY6Ig
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9vo___.YXAzCnNmZHQyOmFiYmoxMmMzMzRmMGQ3ZDgzNWNjMzAxMmNkOTVjYWRmZDI0ZDc3OmVlOWQ0MTAyMTYyZCJkYmMtZWI1ZjE3OTdmZTBhZWIwYWY3OTgyYiU5NDdkMDM0NWFjYmI4MDI3ODk0ZjY2ZDc6OTVjOjpwOkY6Ig

Sent from my iPhone

From: Hannah J
To: karin_mercier@ocnpress.com; pmorris@bellcrestmedical.com; pvance29@gc.com; pwoodstock@keeper.com; patricia@bellcrestmedical.com
Cc: Calvillo, Kenneth (BOS); Brown, Alisa (BOS); Lee, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mcny; mayor.admin@sf.gov.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisgrau@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:46:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Multia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Hannah Jason

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902956___.YXAzOnNmZHDxOmE6bzo0ZjI4ZTkxZmNhM2I3MGQ5NmZkNDk4MGExYjI5NjYyZDo3OjA3YWU6YjgxMTI5ZTRkMDVjM2YyZGYwMzBhMDY1YzI0NzVkYTdlOTgwOkY6ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z16iNVNbg___.YXAzOnNmZHDxOmE6bzo0ZjI4ZTkxZmNhM2I3MGQ5NmZkNDk4MGExYjI5NjYyZDo3OjA3ZGI3MmI2MjBlOGQ5NjcxMWQ1NmE5YjI4ZTU4MDk0OGU2Nj1xNTA5YjQ3OTU2MjE2M2QxOTBhZTEyMDkyMjVkJgpwYTk1Mj0lYmYyZgwOk6YE
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOnNmZHDxOmE6bzo2ZjI4ZTkxZmNhM2I3MjQ2NmZkNDk4MGExYjI5NjYyZDo3OjIyYjY6ZmdwNWZlNmEyZTU4MDk0OGU2Nj1xNTA5YjQ3OGVlNjk2YTFlNGIzODNhYjU1ZmFmYjQ2NzBlNDhlZmE4Yjk3MTRmNDU2ZTIyMDEwYjI0ODM2YWIyNDlhZDQxMTE4ZjgwOk6YE3g
(4) https://url.avanan.click/v2/r01/___https://jewishs.hpe.yale.edu/20th_century/hamas.aspx___.YXAzOnNmZHDxOmE6bzo0ZjI4ZTkxZmNhM2I3MjQ2NmZkNTk4MGExYjI5NjYyZDo3OmIxMmEzMGQ5NzhlNWY4MzY4ZGFkNzZlYTk2NzFlOTk4NDk3YjM0ZDI5MjcwOk6YGI
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vkxvz9d0lo___.YXAzOnNmZHDxOmE6bzo0ZjI4ZTkxZmNhM2I3MGQ5NmZkNDk4MGExYjI5NjYyZDo3OmIwMTY0MzNlNDZlYzNjOTZlZTc5NzM3MDVkNjgyNGM0MzgzNWEyY2IwN2Y0OTk1ZGU0MWZiOGM4MjI0YjMzcyMDAyNjgwOk6YGI

Sent from my iPhone

From: Shanna
To: kaeli_newton@concentra.com; susanna@redwoodmedical.com; steven@mail.com; mariaestela@example.com; grayson@valleymedical.com
Cc: Calcutta, Angela (BOS); Barrera, Alba (BOS); Leija, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Countrymire; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:52:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmEIIaxplNzkxNGMwZGY4ZWOwZmZmMzRjOTUxYTU4MDlkYTI0ZDo3OjhhMjE6ZWY1YTOxZTMwOWI5YzM4MGI2ZjBlZDI5NwM2Ui5OTIwxNjc0ZmUzOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo___.YXAzOmNmZHDzOmEIIaxplNzkxNGMwZGY4ZWOwZmZmMzRjOTUxYTU4MDlkYTI0ZDo3OjI2ZjY1ZjZjOTY2ZmQ5ZGY3ZjRmMTIyYTAzODE4NDIwOTM5ZNGRlZGU1NDE4MzBhMDM1YmRkZTI4ZGYyNTY2ZmRhMmcwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE0ImpjNzkxNGMwZGY4ZWVmZmMzMGRjYTUxYTU4MDlkYTI0ZDo3OjEyM2E0MjA5Y2IxYjk4MTYxZDA5MDU1NjAyNmIwYmNkYjYxZTgwOTQ1NjgtOTUyMjUwMWFkZTVlNTM4MjEzZDI2NGIzZjgwOk6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gac58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE0ImpjNzkxNGMwZGY4ZWVmZmMzMGRjYTUxYTU4MDlkYTI0ZDo3OmI3NzI3NGExMzNlNjk3NjExYTBkOTkwZWVmNTZjMjUzNWU3MzI0NDQ4OWEzYTEwMDAxZjM4NzQyYTNiNzhmMjM3YTllNDgwOk6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE0ImpjNzkxNGMwZGY4ZWVmZmMzRjOTUxYTU4MDlkYTI0ZDo3OjI4MGM0ODNmYzcyNjhYmU5NGNlZMgxMDNjZWNlYzNlYzM2YmI0ZDBlZDIxNWUzMDBmOk6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4xxx5d99o___.YXAzOmNmZHQzOmEIIaxplNzkxNGMwZGY4ZWVmZmMzRjOTUxYTU4MDlkYTI0ZDo3OmNhZWI0MTM0ZlkdGRhNTVhYzU5M TAyOGZhYmIwNDJlMjBkYzEwNmRlMjk0NmZiNTA2NDA5MGIwYTU5NmI5MmQ6Nm2hYTg

Sent from my iPhone

From: Beth Kirby
To: karen_newman@concentra.com; customercare@wellnessmedical.com; pressoffice@concentra.com; pressoffice@concentra.com; pressroom@wellnessmedical.com
Cc: Calcutta, Kolanta (BOS); Berkeley, Alice (BOS); Leslie, Daniel (BOS); Cherofsky2; Board of Supervisors (BOS); Councilmemberatlarge; jamaine.jennings@oakgov.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Kenny.Ekpenyong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:01:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHOzOmE6ImM3MjkzMzY5ZDY5MTExMTFkODI4MjEwODk5YzBlZDo3OjVlMzRiNmM5YTU1YTOxNzk2ZjoxMDQ2NzkwODk1YWRmMzYyNjVlOWM0MTM4NDQzNzOlOlE5Zg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvEJ66iJcVQ___.YXAzOmNmZHOzOmE6ImM3MjkzMzY5ZDY5MTExMTFkODI4MjEwODk5YzBlZDo3OmIxNDBkYjk2NjI0MTgxNjE2ZTgyYTY5OjE0MzU5ZjQ1MmY1ZGI3YWZlNjI5OmE6QlBFUHM0Y1ZiIk3YWZlNjI5OmE6QlBFUHM0Y1ZiIk3YWZlNjI5OmE6QlBFUHM0Y1ZiIk

From: doris hirsch
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:01:37 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Doris Hirsch

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Angelica Schanzer
To: kayla_meaney@concentra.com; patricia@toddcrmedical.com; pmeyer@cmpc.com; maryanndevito@cmpc.com; pierce@toddcrmedical.com
Cc: Cabello, Amanda (BOS); Epstein, Alisa (BOS); Lesk, Daniel (BOS); CleerkDept; Board of Supervisors (BOS); CityAttorney; privacy.matters@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pike@sen@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 7:02:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Angelica Schanzer

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcyOjhlOWE4NjU5NjRlYzE4NjMyYjFiYzk4MjU0NjOwYTUwOWYyZTG5ZmY0OTAxZGNjMWEwMzBkYzEzOGFiYTMxMzQ3MzY3NTI3N2U0OTZiZjIzewOlQ6ST
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=q-ZJ6l6VVNg.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcyOjhlOWE4NjU5NjRlYzE4NjMyYjFiYzk4MjU0NjOwYTUwOWYyZTG5ZmY0OTAxZGNjMWEwMzBkYzEzOGFiYTMxMzQ3MzY3NTI3N2U0OTZiZjIzewOlQ6ST
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcxOjZmNDU6NTEzZDc5NzcxNzZkNzJjNzhkNzcxODI4ZmEwZmM5NjQ4ODU5N2E5NzhjZjNmZmWMxZjUzYTI5ODI1NjgwOlQ6ST
:https://url.avanan.click/v2/01/___https://www.un.org/webcast/gaz58/statements/insamn020925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,if%2C000%20separate%20Palestinian%20terrorist%20attacks.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcxOjcyZDI6ZjMwNTNmNmE4NDFmZGFkNjE0YzQyZjNjZNGFhY2FmOTVkZDgwODdjNzMyZDNmYTI2MjFlYWVtNTFmODg0ZjgwOQ6ST
(4) https://url.avanan.click/v2/01/___https://student.law.yale.edu/20th_century/human_rights.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcxOjQ6YkYxNjhkZWRlMWY1MjRmNzFiNTU0YzEwNzI3MmI0YmVjMTFlN2NhNDA1YWRjZTY4ZTZlMTBkMzUzNDJkOTAyZTVmNTgwOlQ6ST
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.hhr.com/news/article/c5vdcxv0d9vm.___YXAzOnNmZHOyOmE6bzo0NzhhZmQxNWFiMjYxNjMwOTkyN2FiM2Q2NjJlYzM3MzcxOjhlMDI6NDA1YTYyZTc3NTk4NGI6NDQ5ZDA0NWExNzRmYTM1MDhtOWYkMjZmZGIzYmIyZDg1N2VmMTU1MTdiZDkxYmUyOlQ6ST

From: Iris Schwartz
To: karen_newton@concentra.com; susanmiller@pottsmedical.com; jmoore@fmsi.com; mayorpeltier@orangeca.gov; mayors@pottsmedical.com
Cc: Carrillo, Angela (BOS); Bertrand, Alicia (BOS); Leon, Daniel (AGO); Chairman@; Board of Supervisors (BOS); Citycouncil@; cabinet_assistant@gavote.ca.gov; speakerkarenbass' Assy@assembly.ca.gov; Kristin.Pfeffercorn@asm.ca.gov; Kevin.Kiley@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:07:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Iris Schwartz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAzOmNmZHQxOmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo2OmY4NmI0MDNmNWY4NDc4MTM3ZTZkNWUlNWO4MTk0YTdkOTMwYzk0N2Rm2TY4MmQ3MGRhMzZiOWI5YzFkMzI1ZGZiODpwOlQ6T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZH6NVS76g___.YXAzOmNmZHQxOmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo2OmU5NjgOODA5ZjM2YTJmZTA3NzI1MTE4MDE3NmRlNjpmOlQ6T
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo3OjVjODQ0MZJhOWU2NzA2ZmI0YTY4YjA5NmI4NmEyNmM1YTMxMzJmNWVkMmU2NjY2NGIzNDhhMTk4M2U2NTY1OWYyNzc2OTdkYjswOlQ6T
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20deliberate%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo2OjFkZDA3MjBlOTVlOTY4MTNiOTcyNmI1YTMxMzJmNWVkMmU2NjY2NGIzNDhhMTk4M2U2NTY1OWYyNzc2OTdkYjpwOlQ6T)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHE6OmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo3OjIzNzRiOGE2YmQzZTBkNjU5ZjU3NTY1ZWJiYjE3NDlFmNTA4OTVhMmIwOlQ6T
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwkvw9d99vo___.YXAzOmNmZHQyOmE6bzoxZDgwMmI2ZWI5MmI4NjZlNDNkOWNjODI0NWZlZDI4MTo3OjI3M2E0YjUwNWU3YjdlYjMyMTIwMzRiMzk3NmRkNWE3MDBlMGE5ZjA5ZDc5YzkxZDkwMTQyZTU5ZjU5NGQzODI1N2Q5MTgwOlQ6T

Sent from my iPhone

From: Ora
To: bard_newton@concentra.com; nurserat@petersonmedical.com; pmeyer@mac.com; pmeyerdds@bellsouth.com; privacy@petersonmedical.com
Cc: Cabello, Angela (BOS); Jiménez, Alma (BOS); Leite, Daniel (BOS); ClerkShell; Board of Supervisors (BOS); Chan@smcgov; jenaveb.adams@concentra.com; angeelmurmenthal.hanna@concentra.com; angeelmurmenthal.hanna@concentra.com; Kristy.Pfefferkorn@sanc.ca.gov; Alexis.Ecenarro@sanc.ca.gov
Subject: Now!!! Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:08:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68860366___.YXAzOnSmZHQwOmE6bzo6YGYxNDMxOWMwZDEwMTZmZDZkYTA5YzAzNzk4OmRlZjo3OwYwYzk6GGI3ZGI3ZGE3MmEyYWVlYWVkZWVlYzI4ZjA5ZjA1ZGY1NmM0Yy0zNzZiMzU5MzgwOlQ6STg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZNIENVY9g___.YXAzOnSmZHQwOmE6bzo6YGYxNDMxOWMwZDEwMTZmZDZkYTA5YzAzNzk4OmRlZjo3OTo2OTQ3OWYxNDc5ZWY0NzNkMGEwMmNhOTUzYzU2MjU4ZDI0NDc5NzI

From: Iris Schwartz
To: karen_newton@concentra.com; customer@patientsfirst.com; pmoore@hpal.com; pmcmullen@hcpartner.com; pmarvin@patientsfirst.com
Cc: Carr,Ric, Roberta (BOS); Bennett, Alex (BOS); Levin, Daniel (BOS); Chen,Matt; Board of Supervisors (BOS); Countryman, Gabrielle; senator.wiener@sbcglobal.net; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Pfefferkorn@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:10:03 AM

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cc: Perea, City Council

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Sincerely,
Iris Schwartz

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(2) https://url.avanan.click/v2/r01/___https://news.youtube.com/search?q=gaZ4bDlVX9g___.YXAzOnNmZHQvOmE6bmphMjQxY2Y4YTQ3M2M3MGZjOTllYzY2MTM0YmM1M2UzZjo3OmE4NTUzMDI4MzU3OWE5NWYxZjk5YmNlMzU1ZjQ3NDpwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQvOmE6bmphMjQxY2Y4YTQ3M2M3MGZjOTllYzY2MTM0YmM1M2UzZjo3Mjc4YjY6OTIwNjdjNDRmOTIkZmUwYzY5NzQxOWZmNjU1MmZkZNDFkNDM4ZTQ5ZmFjNWNkMWNiZWFiZDMyNDIwOWUzZDQ2NDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___http://www.un.org/webcast/ga/58/statements/israeng030925.htm%23.%~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZHQvOmE6bmphMjQxY2Y4YTQ3M2M3MGZjOTllYzY2MTM0YmM1M2UzZjo3OmY2NjY6MGU5ZGFhZjdjMTM0NDAxNTUxMGI0NjVmYWRhZmI0ZGJkNDlkNDFiOGU3OTQ0Y2NjNThkMWM0NTBjYjpwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQvOmE6bmphMjQxY2Y4YTQ3M2M3MGZjOTllYzY2MTM0YmM1M2UzZjo3OjA3MTI6NTNjYWZhOGIc4NDIxZjcyYmE1NWJhMmI5MjI2ZjQyNjBlNzZiMmQwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:" Colombia rally vows Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wdxxv9d99o___.YXAzOnNmZHQvOmE6bmphMjQxY2Y4YTQ3M2M3MGZjOTllYzY2MTM0YmM1M2UzZjo3OjE3ZGY6ZTlhMGU2MDIteGMzMmRjYTYkYWQlYmMtMWY2ZGJhZjJlMzZlNTA3M2U1YzE3OGM4MjZmY2ZjU4NjAyM2ZhMmpwOlQ6ETg

Sent from my iPhone

From: Bernard Elias
To: karen_newton@ocnetwork.com; outreach@wilkinsmedical.com; steven@mail.com; marcwebber@hotmail.com; gregory@wilkinsmedical.com
Cc: Carrillo, Roberta (BOS); Bonilla, Alba (BOS); Leija, Daniel (BOS); Cherofski, Brad; Board of Supervisors (BOS); Countryman, Eric; ericatc.ames@sfgov.org; assemblymember.haney@assembly.ca.gov; Kress.Pfefferkorn@sen.ca.gov; Kress.Elgawansah@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:12:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Powa, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVc0g___.YXAzOmNmZHOzOmRiOmo3M2U5ZDIxZGNmMTViYTg1MGJmMjBhOCNkYzZmZGVjMmo3OmJlMmY0ZjZmZjc5NzMzMDdhYTM1MDlExcOhBJF1Gmo1TG1tMDc2NjBhNDI0ZmVjYWJmY2ZlNDmxOkY6T6
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE0bmo3M2U5ZDIxZGNmMTVlYTg1MGJmMjBhOGNkYzZmZGVjMmo3OmFjYzY6MTUZZjk3ZTYyNGZmNTg1NzU2ZmZlNDhlMzM3YjNlNDhlMDZhYTkxM2RlNjJlMmQ0NGNkOGUxYjc3NmFjNjcwOkY6T6
(https://url.avanan.click/v2/r01/__https://www.un.org/webcast/gaC50/statements/israengaC50220225eve%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.to___.YXAzOmNmZHQzOmE0bmo3M2U5ZDIxZGNmMTVlYTg1MGJmMjBhOCNkYzZmZGVjMmo3OmVlNTc0YjY3MTc2MjVlNWI3NzVmZTRmNzcyMTU2YTlMTk3MjVlMzY4OkY6T6)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hannas.asp___.YXAzOmNmZHQzOmE0bmo3M2U5ZDIxZGNmMTVlYTg1MGJmMjBhOCNkYzZmZGVjMmo3OmIxMWU5ODI0OWIxYmUzZWYzGMzI0NGI5ZTVlOGI0NjNmNzQ2YjY2YmMjE1OTc1NTI5ZlM2ZlOTNlMzc0NjY6T6
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Sent from Bernard Elias's iPhone

From: FARIBA SINAI
To: kate_swaine@concentra.com; pressrelease@prnewswire.com; press@fivay.com; marycwatson@bloomberg.com; tmarsh@thedoctorsmedical.com
Cc: Calvillo, Angela (BOS); Ibarra, Alisa (BOS); Lock, Dorian (BOS); Chan,Gail; Board of Supervisors (BOS); Cloudcitizens; senator.padilla@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Filefleckens@sen.ca.gov; Jenna.Emparan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 7:12:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzqiYmI5ZWU1ZjhhNTdkMTc4MjY3YjhhMThjOGQ1ZWFmZTo3OmQ2YWI0MjhjMjA2OTc4NzBhZBmYTI5NmRlZjVlYjAxYWEwNDM2YTQ4NzAyYTM1ZGIwOTcwZjE3MzIyMzI5ZmNlNDpwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jsg/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bzqiYmI5ZWU1ZjhhNTdkMTc4MjY3YjhhMThjOGQ1ZWFmZTo3OmVkMGY6Ezk4ZDUxZjc5OWE5MWNhNTU5NTBhNmI2NzU3ZTUzNGZiNTU0NjM5NjQzNWJjZTcyZDIwOTBkNjgxNTI4MTE0YTgwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bzqiYmI5ZWU1ZjhhNTdkMTc4MjY3YjhhMThjOGQ1ZWFmZTo3OmU5NTY5NjY2ZjU3wYjYxYjRmNzYxOTgxYzA4ZGIwZTc2NmM1ZmM5ZmM0ZmY4NDgwOTc4ZjI3wzZDUxMWI0MWIxZNTIwMDcxNDkwOTg6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrcr9z09o#___.YXAzOnNmZHQyOmE6bzqiYmI5ZWU1ZjhhNTdkMTcxMjY3YjhhMThjOGQ1ZWFmZTo3Oje4M2Y5YzFlODg2MDFlOTg0OWIxMmRlNDk3OTk4MzI5ZDI1NGFiYTEzZDE1MjO5YmRmNmU5YTRrOGJlkYzIwYlZTlYjpwOlQ6ETg

Sent from my iPhone

From: Ariel Edison
To: karen_newton@concentra.com; customerrelations@concentramedical.com; pmoore@cnsa.com; mayorpalmer@bumper.com; mayors@palermedical.com
Cc: Calcutta, Augusta (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chamberlain2; Board of Supervisors (BOS); Citycouncilmay; senator.wiener@senate.ca.gov; speakerkarenbass' krasny@assembly.ca.gov; Kristin.Pfeffer-Kong@sen.ca.gov; Alexis.Ferguson@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:46:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Andrea Edson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzOmNmZHQxOmE6bzo6ZTc4NjAxNmUwNGVlZmU1YjZkNTgwNzhkYTVmMTI3ODo2OGMxNjZlOTVmMDBjNGMxNDMxNjVlMDQyZjU4ZGMxYTE4ZGZiZDBmOTVmOTdlMjZlZjgwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZJ6ONVY9g___.YXAzOmNmZHQxOmE6bzo6ZTc4NjAxNmUwNGVlZmU1YjZkNTgwNzhkYTVmMTI3ODo3OHRlOTY3MGZiYjYzOWI3MGZiYjYzOWI3MGZiYjYzOWI

From: DANA WADE
To: karen_meadows@concentra.com; jmarcus@drjeffmarcus.com; gmarcus@mac.com; mgarrard@kroger.com; mlarson@lamarmedical.com
Cc: Castillo, Angela (BOS); Espinoza, Alicia (BOS); Leslie, Patrick (BOS); Chan,Geoff; Board of Supervisors (BOS); Chan,Connie; director.stefani@sanjose.ca.gov; assemblymember.kamoy@assembly.ca.gov; kristin.Mathiesen@sen.ca.gov; Kevin.Kiley@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:23:22 AM

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Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Dana Marsh

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzCmNmZHQyOmFlOmgtOWFlMGJlNWQzNDEwMGU1YTk4MGJiMTlhZjVjYTAwNTo3OjE4ZWE0YjI0YzM5OTUvNDc4NTY1ODk5NzI0NGQ4OGI0ZWQ5ZTImMDBlZTAwMjZlNGU3MDI2NGQ0OGI0ZWQ5ZTozNTEzNDhmOlR2T
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z9I6NVVNg___.YXAzCmNmZHQyOmFlOmgtOWFlMGJlNWQzNDEwMGU1YTk4MGJiMTlhZjVjYTAwNTo3OjIkYzA6NTA1YWIxYzA2NzY1ZWI0NjNlZjI5MzBiZWU2NzA1MGJlZWU2NzA1MGJlZWU2NzA1MGJl

From: Dylan Jaffee
To: [redacted]
Cc: [redacted]
Subject: Urgent: Concerns About Safe Work by Healthcare Professional as Patrons Fill Concertos 8/11/21
Date: Wednesday, January 29, 2025 7:26:27 AM
Importance: High

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D58923661&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1tOWVmU4ZjUiZDY0NjI0ODQtZDhkNTRmODc1Mzdj&m=Nok4N2F6NWZlMmUyOWUlMmp0OkY6Tg&s=ZJ8ONVVNg___.YXAuOnNmZHQyOmFiburn3Y:rRtODU0NDk0ZjI5OGJlN2ZjM2U5YmZkZmNlMjZhMjc3OjY4OTA6YTUwMWE5NzdhMTRiZTYxZWI1OWVmOWU4ZjJiZDY0NjRlOGQ5ZDhiNTRmODc1NzdjOjk6YmE2&k=Dylan Jaffee
(2) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.youtube.com_watch-3Fv-3Dg-2E86OVVNg___.YXAuOnNmZHQyOmFiburn3Y:rRtODU0NDk0ZjI5OGJlN2ZjM2U5YmZkZmNlMjZhMjc3OjgwZjE3NjY0MDkxOWIxNTI0NWZjOGJlZjU5NGNlN2ZjZTFkMzVmYmYwY2Y3OjRkODFjYTM4ZGU5MTYyYTYwOTA2ZWJlNGJjOGQ2ZGJjOk9kYTg&k=Dylan Jaffee
(3) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.jewishvirtuallibrary.org_the-2Dinvolvement-2Dof-2Darafat-2Dand-2Dpa-2Dofficials-2Din-2Dterrorism-2Dagainst-2Disrael-3Fsignoff-5Fviewrate-3D-5F-26signoff-5Fviewrate-3D-5F&d=DwMFaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ew1tOWVmU4ZjUiZDY0NjI0ODQtZDhkNTRmODc1MTkxMmI2OjM4MDI6ODk1MTkxMmI2OjUxOTJkOTBmN2YxNjRmYTNmYmFjNjg2MzViNmZiYjMxMjJlYjZiZmRkNjg0OkY6TG&k=Dylan Jaffee
(4) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.un.org_webcast_ga_58_statements_israeng030925.htm-3Fs-3Dun-2Dga-2Dtragically-252C-2Dthe-2Dpeople-2Disrael-252C-2Dthe-2Dpeople-2Disrael-252C-2Dthe-2Dpeople-2Disrael

From: Daphne Hoffenberg
To: karen_meyers@concentra.com; mcdonough@drmcdonough.com; pmaxon@mac.com; pmaxwellmd@prodigy.com; pmaxon@primecmedical.com
Cc: Carollo, Angela (BOS); Espinoza, Alma (BOS); Leija, Daniel (BOS); Churchill@; Board of Supervisors (BOS); Chan@pmg; gregory.adams@concentra.com; gregory@greenville.ca.gov; greenvillecember.twenty@greenville.ca.gov; Kevin.Shafer@mail.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:31:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Provs, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Daphne Hoffenberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-69893396___.YXAzOnNmZHQyOmFiOmo2OjNmNGUxMGZlOGRiZTJmMzE4OTdhMDk5Nzo2MTM4ZTo3OWFlYWYyNmEtMDcwNDYwZjc5YTNkNDk0NjBlOWNkNjRlOWNkNjRlOWNkNjR

From: Andrew Shapiro
To: keith_rawlen@concentra.com; pcrtorchi@telecmedical.com; pmarsh@cmac.com; marcus@cmchopper.com; rmccain@telecmedical.com
Cc: Carullo, Angela (BOS); Somers, Alisa (BOS); Lynn, Daniel (MAS); Chen,Geoff; Board of Supervisors (BOS); Chan@sfgov; mayor.wiener@sfgovmail.com; assemblymember.haney@assembly.ca.gov; Krista.Pfeffercorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 7:38:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-england-london-68903366___.YXAzOmNzc2lQcDpmOjE0ZmQzZTY2NTVlNjgzZDI0NmJmNzk3YzA2NjRlYjNmMzhhNzo3OjEzMDk6OGU0OGJiOGU0OGRlMzE0YTQ5NDVlNjBlZjU3MTgwMGNhNWZhNzAyY2JkYzhlNzY4YzE0ZjY1YzNlYjY2ZmeOlOjTg&d=DwMFAg&c=slrrB7dE8n7gBJbeO0g-IQ&r=Ag1Ra1Ra1Ra

From: Faiza Kalimullah
To: kevin_newsom@concentra.com; privacyoffice@concentramedical.com; pattyco@mac.com; maryrose60rn@hotmail.com; mbrooks@patientmedical.com
Cc: Calcutta, Rosanta (BOS); Espinoza, Alicia (BOS); Lucia, Damian (BOS); Chen-Graff, Brandi (BOS); Board of Supervisors (BOS); Chakrabarty, Jessica; jessica.adams@concentra.co.gov; dispatchcenter.harvey@townsville.ca.gov; Kristy.Pfeiffercox@harv.ca.gov; Anna.Esparza@harv.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:40:19 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OiRhZcM6ZTE3OTA0ZjkxNiYxN2OwMTdkZTlqNzcyZTg3Mzc4ZmE1YWFlYzoxNDE1ZmFiOWFlZDBkMDk1ZTAwOTgzwCIkYEg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z4l6NVN5g___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OiRkYXJlNDg5NDg2NmMyZTg2NTA5YzM0ZjU2NjZkZWRlNTk2ZjgzNDJkYmY2OGI4ZTdhZjAyMTgwOkY6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-aya-official-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OiNkMTQ2NmVkNjJmNTQ2NzVkYjk1MTg2ZWExYWU2YTQ1ZGFkMDRkYmE1YmYxMGVlODM1ODA2YzU3YjgzNDAyMDNiMTcyNWQ2MmFhYzoxOkY6ETg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/intarngl030925.htm%23:~:text=Tragically%29%2D%20for%20this%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OjRhYTY6YjNlMjdmMGIxOTRlZWExYWU2YTQ1ZGFkMDRkYmE1YmYxMGVlODM1ODA2YzU3YjgzNDAyMDNiMTcyNWQ2MmFhYzoxOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OmMwNmY0MDYxMjQwOTk4ZGI2ZmM3ZhkYzm5ZjI5ZlkzYmE5NjQ1YTUyNmA4OTmIzNTcyNWQ2MmFhYzoxOkY6ETg
(5) Michael Starr, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cy9wkxvr0d8o___.YXAzOnNmZ3QzOmE0bzoxMjM2NjE2MWVkMzdkNWM4MzZlMjI4MmgxOTU1YTBlODo3OiY4ZjI0MzY5NGRjNjI1ZGU2NDJlOTUzMGI0MWM1ZDY5NDIyOkY6ETg

Sent from my iPhone

From: Chani Altein
To: kelly_segarra@concentra.com; jeremiah@mhcmedical.com; jessye@mpp.com; maryanndunn@kooper.com; jmarsh@hellermedical.com
Cc: Cassilly, Angela (BOS); Jemma, Alex (BOS); Lane, Daniel (MYR); Chernilof; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:41:01 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Chani Altein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68969366___.YXAzOnNmZ0IOp3OmE6bzgyY2NhMjM3NTE4YTRkNzIlMTI4NTYyYzM4Y2U6OWIwMTc6OWIwMTc6N2E0ZGRkMTk5ZjQyMTc1NTcwNmRiNjI5MzgtZDI0ZVVlNg___.YXAzOnNmZ0IOp3OmE6bzgyY2NhMjM3NTE4YTRkNzIlMTI4NTYyYzM4Y2U

From: Nancy Bassiri
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:45:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Nancy Bassiri
(516) 459-2529

From: Moshe Gershuni
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:47:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Moshe gershuni

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
Moshe Gershuni CPA CA

From: JENNIFER GOLDSTEIN
To: kelly_mayer@concentra.com; patientcare@telehealthmedical.com; pressoffice@mac.com; pressoffice@thecouncil.com; pressoffice@telehealthmedical.com
Cc: Cabello, Amanda (BOS); Brenes, Alisa (BOS); Leite, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); Crowdsource; senator.warren@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 7:31:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jennifer Goldstein

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmX5ZTQwMzc0ZTY4MDA0NDUwYTY0MGY1OTgwMDRkMzhlZjk3MWE1ZmZmOTU2ZmI0OWY4YTk1ZGZiOTgwOlQ6RTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNYVNg___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmX5ZTQwMzc0ZTY4MDA4MDA5ODY4ODY2ZDI2ZDI0NDQ4YmE1YTY5YTBkMGI2ZjZkMWE4MDk5ZDI2ZjNmMzE3ZjE3Tg
(3) https://urlavanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-usafat-and-pa-officials-to-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmX5WOGVkMjNjNjQxMzZmMDc5OWE0ZWI5NC2wOTUzMzRmY2ZlMDMzNDRmYjZlMzk4MDk5ZDI2ZjNmMzE3ZjE3Tg
(https://urlavanan.click/v2/r01/___https://www.un.org/webcast/pdf/58statements/israeng050925.htm%23:~:text=Tragically%20%25%20five%20Jews%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmX1hMjMtNTI2YjA3ZGEwYjgyYTY3Y2IxMWNmMWJhNzhmYzhjNWEwZDhmMTc2YzkzNzg3MWIwZTBmOGFjNzk1YjY1ZmFjNTgwOlQ6RTg
(4) https://urlavanan.click/v2/r01/___https://evolon.law.wisc.edu/20th_century/human_rep___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmNiYTI0MDI5MDFhYTJkMGY2MDE3ZTVkYzBlOWJmNjk4YTI0YzI1Ms5ZGU5MzgzNjM5YTA5ZTA0ZmNTI4ZjAyZjk5YmwxOlQ6RTg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urlavanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAuOnNmZHQvOmE6bzo2ODQ1MzgyOTQ5MjkzMzk2MGFhNjg1NjAyZGIxYjJkNzc3OGIxMGJlOXmY6ZTOxNjhiMmhhYjBiZGIzMGYxNDlkNDViYjNhYzhMGYwZGJlNZVhMGJhMWVlMmRkOTM4MzhjZmU5MjgzYzlmMzgwOlQ6RTg

Jennifer Goldstein
Sent from my iPhone

From: Hewitt, D
To: beth_swaren@concentra.com; connected@nytcremedical.com; pressen@nyc.com; marcwaldron@nyc.com; smarsh@nytecremedical.com
Cc: Cabello, Angela (BOS); Bonilla, Alex (BOS); Lane, Daniel (NYP); Chan@aol; Board of Supervisors (BOS); Clouthier@; senator.wiener@senate.ca.gov; assemblymember.ting@assembly.ca.gov; Kristin.Pfeffer@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 7:58:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and *Jew* hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all *Jews* and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to *Jewish* customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://news.bbc.com/news/uk-england-london-68803566___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjEwZjY2NjUxNzAtZTQyYTE3NmY3Zg0SYTBkYTgwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJi65NVY5g___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjBiNTU5MmI3MmQxMVQ0ZDk2ZGZiMjE1YzA4MjEwMDEzMTExYzY4ZTI2YTgwOlB2Eg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Cbyoogle_vignette___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjM2MjEwZTI5NmI2NDQzOWNkZGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjFlNzBlYTc4YjBkNTRlYTdkMjZmMzY2MjRkMmIyMDY1NTllZjBmOWVkZTQwN2VjZmE4OWQ3YZUxNDU5ZTI4NDNlYTQtYzE3NngwOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjRlYTc0YjBkNTRlYTdkMjZmMzY2MjRkMmIyMDY1NTllZjBmOWVkZTQwN2VjZmE4OWQ3YZUxNDU5ZTI4NDNlYTQtYzE3NngwOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://jewishvoice.org/2016_common-human.asp___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjA2YTk2OWNmMzY2MjRkMmIyMDY1NTlmZjZlYTBiODE3ODBlOTcxOGE2N2EzNmRlYTgwOlQ6ETg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9d99vo___.YXAxOnNmZ0IQaGmEBzoxZGNmIwOGVjNGVkMWNkY2Yx:YzFiMzBhMjFlMmcxOGM4ZWE5NzI1Y2UzZTY5OTc0ZDk:Yjhj5:k3NDg:2ZGNlMzcxYzBmNDIhcNmNiOjMDY1Y2ODYWQtYmE5MzYyNzljZTBiODE3ODBlOTcxOGE2N2EzNmRlYTgwOlQ6ETg

Thank you

From: Joseph Naveh MD
To: karol_mason@sfusd.edu; superintendent@sfsuperintendent.com; president@sfusd.com; mayorlondonbreed@sfgov.org; mayor@shelterinplace.com
Cc: Calvillo, Angela (BOS); Beinart, Alice (BOS); Lopez, Hanlon (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jahmaine.cramer@sfgovtv.org.gov; powerlymember_Nguyen@assembly.ca.gov; Kristin.Pfeffer@mail.house.gov; Alexa.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 7:54:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorism, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAuQnNneZHQcGwFiIqgmgZWIcNGFiNjNiZTQ4OTEAxYWE5MGQxYmFmOWJkYTE1ZmY0ZjA1ZWE5MjZmMGVkZTMtYzk5NTc4ZWI4Yy1mZjZTOBMy1hMDk2Y

From: John Wolkosky
To: karen_newton@concentra.com; concentra@theconcentramedical.com; getcare@mac.com; concentra@kingsmc.com; concentra@concentramedical.com
Cc: Carolina, Angelica (BOS); Jennings, Alexa (BOS); Lucia, Daniela (BOS); Chairs@sfgov.org; Board of Supervisors (BOS); Ellsworth@sfgov.org; angelica.aragon@sanjuan.ca.gov; aragonfuturemember.hoagus@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esposito@sen.ca.gov
Subject: Inappropriate and intimidation in Healthcare
Date: Wednesday, January 29, 2025 7:55:17 AM

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-CR6XbVY9g___.YXAzOmNmZHQxOmE6bzpmMDU3NTVyYjA4MDYzOGY0ZjZjYTI3MTQwY2ZkZGTUzNjo3OjNhNmMtYmM0NzcwMWRkNDE5YmU2ZTY2MzU5YzY4NzI5OTmwOlOE6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzpmMDU3NjYyYjA4MDYzOGY0ZjZjYTI3MTQwY2ZkOTUzNjo3OjdhMGY6ZTUwOWMyMTgyYjI1ZGY5NTM4YmIwMDUyYTAzYjhjY2U1OmM1YzNTk3ZjAxNGUwMzBlNjU4OGEzOTA1YjY5ODpwOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israengl030925.htm%23:~:text=Tragically%2C%2Dfor%2Dthe%2Dpeople%2Dand,19%2C200%2Dsquare%2Dkilometre%2Dterritory.___.YXAzOmNmZHQxOmE6bzpmMDU3NjYyYjA4MDYzOGY0ZjZjYTI3MTQwY2ZkOTUzNjo3OjFkYTc6YTc4NzFhMzRhNTg5YWY0MjcxMDVlNDVjMGJwNzUyMjk1ZmY5MTMyMzc1MTMyOWRhNjFmNjkxOTE0YWY4OTk2NDpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOmNmZHQxOmE6bzpmMDU3NjYyYjA4MDYzOGY0ZjZjYTI3MTQwY2ZkZGTUzNjo3OjRiMTI0NGJlMjNlOWM1YjNlZjk3YmEzMGRmZTg5YWY0MjcxMDVlNDVjMGJwNzUyMjk1ZmY5MTMyMzc1MTMyOWRhNjFmNjkxOTE0YWY4OTk2NDpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q8xvv9d9vo___.YXAzOmNmZHQxOmE6bzpmMDU3NjYyYjA4MDYzOGY0ZjZjYTI3MTQwY2ZkZGUzNjo3OjU1NDg0OGJlOTBmMWI3NWU5MzIzNGYxMTJlYTMwYmY1M2V5NzEzOWRlNDM5MzNlYTA0MWI2NzNlNlMzUwZDhkNzOyZTgwOlOE6Tg

Sent from my iPhone

From: Matthew Trapper
To: [redacted] [redacted] [redacted] [redacted] [redacted]
Cc: [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
Subject: Urgent: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:01:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Matthew Trapper

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903366___.YXAzOnNzcFlIQzOmE0bzo3OTI1MmRkYWFkNjNkZmRmNWU0MTkzNzEzZjU1MTMyNTo3Ok2NzM6ZDVkZTYxODI4OWU1ZDcwMjBkZTgwYzhhZTA2NDBEYzEzNTM4NDBhcZWYyMDFiZDc5MzNiYmUzYjM3NGQ3ZiODJiMzmsCkYiTg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette=___.YXAzOnNzcFlIQzOmE0bzo3OTI1MmRkYWFkNjNkZmRmNWU0MTkzNzEzZjU1MTMyNTo3OmM4NZQ0ZjNmZjQ3NGE1MzJkMjAtNWZiNGYxMjQzNGE1MzJkMjAtNWZiNGYxMjQzNGE1MzJkMjAtNWZiNGYxMjQzN

From: largeorgan@icloud.com
To: karen_newton@concentra.com; compliance@caringmedical.com; pmoore@cnsc.com; mayorpeltier@bvoregon.gov; mayors@pelliermedical.com
Cc: Calcutta, Amanda (BOS); Espinoza, Alicia (BOS); Lopez, Hannah (BOS); Chan(sf.gov); Board of Supervisors (BOS); Chan(sf.gov); jennette.arnold@sanjose.ca.gov; queenbeehamilton_house@bosworthly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexa.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:16:16 AM

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cc: Press, City Council

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Dean Larson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68950366___.YXAzCmNmZ3FQcGmEIhnzenMTdhMzI0NjOnMDA5ZWQzNDY2NzBjYzI6NTI3OTJmNTExZTo3OmRlkGJlZjI5ZjA3MmIkYWMwNjk4NTE1ZWQwOnY5YmMTExNDE4ZmE0MmNiMzU2N2M1ZjI6OWI3MGRjNjmwOlQ3ITg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-ZR6NVV7ng___.YXAzCmNmZ3FQcGmEIhnzenMTdhMzI0NjOnMDA5ZWQzNDY2NzBjYzI6NTI3OTJmNTExZTo3OiJhZGI6NTI4MWFkZjI0ZTI4MWFkZjI0ZTI4MWFkZjI0ZTo3OmRlkGJlZjI5ZjA3MmIkYWMwNjk4NTE1ZWQwOnY5YmMTExNDE4ZmE0MmNiMzU2N2M1ZjI6OWI3MGRjNjmwOlQ3ITg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Bgoogle_vignette___.YXAzCmNmZ3FQcGmEIhnzenMTdhMzI0NjQxMDA5ZWQzNDY2NzBjYjI6NTI3OTc3OjkzNGM6MTcxMjYwNmRjNDIwYTZiODQxZGVkNZFiYTYwMTZiYzgwNWVjYTBkOGNkZjMzNTI5YjA2NTFmNjM4NmZkZjVmZDpwOlQ3ITg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCmNmZ3FQcGmEIhnzenMTdhMzI0NjQxMDA5ZWQzNDY2NzBjYjI6NTI3OTJmNTExZTo3OjY4OGZiNGY2M1MTUmNjNkMzNjc0MmIxZjI0ZWI5NTc4MDY2YzI4NzI5ZmE0MDY5ZmE0MDY2YzI4NzI5ZmE0MDY2YzI4NzI5ZmE0MDY2YzI4NzI

From: Gillian Rose
To: [redacted]
Subject: Healthcare ethics
Date: Wednesday, January 29, 2025 8:38:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Gillian Rose.

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQyOmE0ZmxrODI2OjY5ZTM4YzY1ZDQ2ZTo3OjE5ZWU6MjU4MmFlOWZlYzc0ZDZkODk4OTAxMjNiZDA3ZjEyNzNkYTlNjg2OTE5MGFkZTEyYmM5YzI0YmM0OGI4Mzg0OkY6ST
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE0ZmxrODI2OjY5ZTM4YzY1ZDQ2ZTo3OjE2MTI0NzA4MjBlYWU5YjE2OTM4ZGU2NjE2ZmNkOTQzZTI0YzoxMTY2NTM1NWYwODJiNGE3ZjZmNmZDc1NDE4NTMwMWFiMTwOTE0ZGI5ODp0OkY6ST
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE0ZmxrODI2OjY5ZTM4YzY1ZDQ2ZTo3OjViNGU0ZDc1ZDkwOWIwZmU4ODQ2NzhkOTM4ZDI3NjZkNzM0MWFiMTwOTE0ZGI5ODp0OkY6ST
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From: GERRI GOODMAN
To: karen_stewart@concentra.com; outreach@nationalmedical.com; pressoffice@nbc.com; newsworldone@answer.com; pr.us.info@wolterskluwer.com
Cc: Catcillo, Angela (JEA); Bambina, Alina (JEA); Leiva, Daniel (JEA); Chairman@; Board of Supervisors (BOS); Chairman@; sonomi.sanga@sonoma-co.gov; assemblymember.harvey@assembly.ca.gov; Kriens, Pat/Berkeley@bart.ca.gov; Arena.Esparza@bart.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:18:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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From: [eric.alper.mailbox]
To: [mayor_council@pressrun.com] [pressrun@pressrun.media.mail] [pressrun@pressrun.com] [news.desk@cnn.com] [news.desk@fox.com]
Cc: [Valerie.Jarrett.EOP] [Ramos.Julia@dol.gov] [news.desk@bbc.co.uk] [Greenfield] [Medical.Submissions.@bmj] [Greenfield.org] [jessica.ashton@concentra.com] [jessica.ashton@concentra.com] [Jessica.Ashton@concentra.com]
Subject: Healthcare Leaders Group - Statement by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:20:56 AM

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cc: Press, City Council

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Sincerely,

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(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ6fiNVYg__;!!YXAeOeNmZHQyOmEfdnzowZDlmZjRlZGNjNzMtMGJjMTc2Mi00ZjQ3LTk1YjFiMDU1NTg0MDQ0MzI2MDdlNDk3NjE2NGI4YjcyNjMyODdjY2MlEjUhNGY2NDA4NjUzNmNkMmQ3NTNhNmE5OWYtMmMtNzY4ZDRlMmJmOTRkZWUx!!eqlZTg0Yw2I!YWEyZmQ3ZjpfOlQ$Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAeOeNmZHQyOmEfdnzowZDlmZjRlZGNjNzMtMGJjMTc2Mi00ZjQ3LTk1YjFiMDU1NTg0MDQ0MzI2MDdlNWUxbmm8IVmQ2ZWI3NDM1MDEzODdhNWFmOGJmMGVhNTdlZmYwZjJhYWEyZmQ3ZjpfOlQ$Tg
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(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!YXAeOeNmZHQyOmEfdnzowZDlmZjRlZGNjNzMtMGJjMTc2Mi00ZjQ3LTk1YjFiMDU1NTg0MDQ0MzI2MDdlNDY5OTU2ZTUxYjFiMDRiZTBiNTY4ZDRlMmJmOTRkZWUx!!eqlZTg0Yw2I0jHJNzc6NTE5UGU1YzFjMTMwODBkMmE5MjI5NzM2OWRlNmM4ODA2YzA3M2M4NjU4NTgwMmFkZDZmZlUlMDp0OlQ$Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9d9dvo__;!!YXAeOeNmZHQyOmEfdnzowZDlmZjRlZGNjNzMtMGJjMTc2Mi00ZjQ3LTk1YjFiMDU1NTg0MDQ0MzI2MDdlNDY5OTU2ZTUxYjFiMDRiZTBiNTY4ZDRlMmJmOTRkZWUx!!eqlZTg0Yw2I0jHJMGY4YTQzZTY5MmFjNWIZNGIlNzFkYTMxMDgtMGM0INTc0NTQwNTBiNTY4NzUxMTNkYzp0OlQ$Tg

Kim Perri-Medini
Tal.k or TEXT 215.715.1343

From: David Cherem
To: kelly_reardon@concentra.com, jacqueline@concentramedical.com, jaclyn@jhmail.com, mgonzalez@concentra.com, jtaylor@concentramedical.com
Cc: Cahill, Angela (BOI), Kennick, Rick (BOI), Lamb, Daniel (BOI), Churchill, Board of Supervisors (BOI), chairman@ada.gov, governor.advisor@arcade.ca.gov, boardmember.haney@boisestate.ca.gov, krista.fiferboard@isen.ca.gov, krista.fiserand@isen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 8:21:14 AM

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cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

David Cherem

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ16NVV9g___.YXAzOmNmZHQyOmE6bm9tOTEwY2FkYWYyODk5NTA2MDgyMWI5Yjk2OjY2OmNlZWZhZDc3Yjc2OTE0ZmQ4ZDQ0YjVkZTdiNDE4ZTA2MWFkMmI4OTk5ZTVlYjM1NWQ4YTNiYTgxOTIyYmUwOlO[ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bm9tOTEwY2FkYWYyODk5NTA2MDgyMWFkN2Q2Y2QyNWZhZDc3Yjc2OTE0ZmQ4ZDQ0YjVkZTdiNDE4ZTA2MWFkMTIxYmFmOTI5YTYyMTMwMTQyYTYyYTg2MjAxYWNkNzFiZGU1ZGUxOTc2MzY4NDRhNDFlYjkyNjgwOlQ[ET
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bm9tOTEwY2FkYWYyODk5NTA2MDgyMWFkN2Q2Y2QyNWZhZDc3Yjc2OTE0ZmQ4ZDQ0YjVkZTdiNDE4ZTA2MWFkMTIxYmFmOTI5YTYyMTMwMTQyYTYyYTg2MjAxYWNkNzFiZGU1ZGUxOTc2MzY4NDRhNDFlYjkyNjgwOlQ[ET
(4) https://url.avanan.click/v2/r01/___https://oroton.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bm9tOTEwY2FkYWYyODk5NTA2MDgyMWI5Yjk2OjY2OmNlZWZhZDc3Yjc2OTE0ZmQ4ZDQ0YjVkZTdiNDE4ZTA2MWFkMmI4OTk5ZTVlYjM1NWQ4YTNiYTgxOTIyYmUwOlO[ET
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d8l0o___.YXAzOmNmZHQyOmE6bm9tOTEwY2FkYWYyODk5NTA2MDgyMWI5Yjk2OjY2OmNlZWZhZDc3Yjc2OTE0ZmQ4ZDQ0YjVkZTdiNDE4ZTA2MWFkMmI4OTk5ZTVlYjM1NWQ4YTNiYTgxOTIyYmUwOlO[ET

Sent from my iPhone

From: [redacted]@icloud.com
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:26:20 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3ZjI0YTQ0MTE2ODI0ZDNTdkYWc8MDAyNjNlZGUyMzExZjY4OTI0ZTJhZmVlOTQzwOlQ6T
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Z66SNVVNg___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3ZjI0YTQ0MTE2OGQyZDBlOTdmYTg5YTc5MTIxNDY5MDE5NzdlYjBiYWQ5ZGQ0ZjU1N2YxMzdlZjZlZjE2NGZkZmNmOWEwNGZlNjmwOlQ6Tg
(3) https://url.avanan.click/v2/01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3ZjI0YTQ0MTE2OGIxOTM5MjNkZDg4MmZmNDMyNTY5YmEzZDNiOTllMDJmZmE2ZjZlNWQxMWEzMjZlNzA3OTRjNmM5MjmwOlQ6Tg
/https://url.avanan.click/v2/01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3ZjI0YTQ0MTE2OGIyZDNiNGI5MjNkZDg4MmZmNDMyNTY5YmEzZDNiOTllMDJmZmE2ZjZlNWQxMWEzMjZlNzA3OTRjNmM5MjmwOlQ6Tg
(4) https://url.avanan.click/v2/01/___https://muslim.law.yale.edu/20th_century/human.asp___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3ZjI0YTQ0MTE2OGIxMjg4MmI1NDAxYjE0NjM0YzA1YWM5NGI1NDI2ZjM0ZmM2ZmI2ZTA5MTM5ZjI5ZDNiNGI5MjmwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/___https://www.bbc.com/news/articles/c9d99vn___.YXAxOm5raZHOyOmE6bwo5MZ0wYmU3ODdlNWI1OTIxZTBlOWMzOTBkNTY5MWVlMTo3OTc5NGVlYzA1OGVkZTNiYjY1NWI0NzJmNDI4YWI0NTg4ZWE3YjcxNzI0Njc5MDEwZDVlMzFkYmwwOlQ6Tg

Avital Schwartz, RD

From: Aviva Schiowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:41:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Shreva Feld
To: karen_newton@concentra.com; counsel@hrbenmedical.com; steven@hrbp.com; mai.wong@hrbenmedical.com; mai.wong@hrbenmedical.com
Cc: Carolina_Acosta_(BOS); Ramona_Alva_(BOS); Laura_Hansel_(BOS); Chairs@sf; Board of Supervisors, (BOS); Chairperson; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparsen@sen.ca.gov
Subject: URGENT: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:42:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Shreva Feld, PhD

Attachments:

(1) https://url.avanan.click/v2/r03/___https://www.bbc.com/news/uk-england-london-68002166___.YXAzOnNmZ0IQcOmF0bmo6NGM4ZGEyNzBmZTI0OjQ6NzlkNTU0NjUxNDY3NjhmZTI0ZjoxOmI4NjcxNTc0NjYxYjc3N2Y0OGE1Njc1ZTZhZGM5MmY2NzA4ZjhkOTI5OGCYXVmUSOTIyODcxMCxVkYjlmOTIwOjpwOkY6Tg
(2) https://url.avanan.click/v2/r03/___https://www.youtube.com/watch?v=g-Z16ENVV7g___.YXAzOnNmZ0IQcOmF0bmo6NGM4ZGEyNzBmZTI5YzY5OjNkYTU5NjUxNDY3NjhmZTI0ZjoxOjU0YzdkNTU5NjUxNDY3NjhmZTI0ZjpwOkY6Tg
(3) https://url.avanan.click/v2/r03/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZ0IQcOmF0bmo6NGM4ZGEyNzBmZTI5YzY5OjNkYTU5NjUxNDY3NjhmZTI0ZjoxOjAxMjY0NThkYTA1NWZhYjBkZmY4MmMyNjI5NzE3NzY0OjpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpg/58/statements/israemgf030925.htm%25:~:text=Tragically%2C%25%20five%20that,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOnNmZ0IQcOmF0bmo6NGM4ZGEyNzBmZTI5YzY5OjY3ODk3NTU0NjUxNDY3NjhmZTI0ZjoxOmIwZTY6MTA3ZjI5NTlhNDhhNDAzN2JmMGZlMjJhMmEwNzY4MjBmZTU0YTU2NzlmZmMyMWI0M2Mw%jZmNzNzgzNGE5NzY0YjpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.hms.yale.edu/20th_century/human.asp___.YXAzOnNmZ0IQcOmF0bmo6NGM4ZGEyNzBmZTI5YzY5OjI0MWU1NDI0YzA0MTI5NWZlZGY0YzdiZlI0MTI0ZjoxOjE2NDE0NjE2ZWNmZmE3OTk4NzY5ZmEzMzI3NTk3Y2mwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: Steve Siegel
To: kevin_newport@concentra.com; privacyoffice@medicalmail.com; patient@mail.com; maryrose@mail.com; privacy@patientmail.com
Cc: Cecilia_Rosetta (BOD); Barbara_Klein (BOD); Lucy_Swain (BOD); Chair@aol.com; Board_of_Supervisors (BOD); Chairman@sf.gov; jessica.salomon@sfgate.ca.gov; dispatchcenter_bayarea@usmarshals.ca.gov; dispatch@sfpd.ca.gov; Anna.Eshoo@mail.house.ca.gov; Anna.Eshoo@hmail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:47:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQxOmE6bzo6MmNhMDg2MDk4MDA1YWFhYjY2ZWNiMzdlZTU2ZmRiYTo3OmU0NWI0MzRlZTU2ZmRiYTo3OjM1MDI6NTQyN2YxNDhlYWNhNmRkZTZhNTIwZGE5ZGY5OTdlOmk6MmI:cHJhbDpmaGlk/Z4bNNVN9g___.YXAzOnNmZHQxOmE6bzo6MmNhMDg2MDk4MDA1YWFhYjY2ZWNiMzd

From: Deena Berkowitz
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:48:06 AM

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cc: Press, City Council

Dear Concentra Medical:

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There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Terri D
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 8:51:35 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Terri Dawson and family

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

Sent from Proton Mail mobile

From: jaysmith@icloud.com
To: kelly_mason@concentra.com, privacyofficer@medical.com, press@times.com, mancweb@mailman.com, privacy@patientmedical.com
Cc: Calvillo, Rosario (BOS), Ramirez, Alma (BOS), Lamb, Rachel (MYR), Churchwell, Patrick (Supervisors, BOS), Chairperson, district.supervisor@sfgov.org.gov, assembly.member.haney@assembly.ca.gov, Emily.Pfeffer@sfmayor.org.gov, Kevin.Engan@sfgov.org.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 8:52:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980368___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OmJmMjE5NWU3NzRjZTEyMzoxMjQ3YTc5ZDJyZmI1Y2I1OTU3ZDMwOWJhMzk2YzE1OTgyOGI3ZTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZHSNVCNg___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OmJmMjE5NWU3NzRjZTEyMzoxMjQ3YTc5ZDJyZmI1Y2I1OTU3ZDMwOWJhMzk2YzE1OTgyOGI3ZTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OmJmMjE5NWU3NzRjZTEyMzoxMjQ3YTc5ZDJyZmI1Y2I1OTU3ZDMwOWJhMzk2YzE1OTgyOGI3ZTg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pdf/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20two%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OjEwYWFkZDk2NTFkOWVjOTI5ZWUwOGY5MGUtOTNhNDUzODU2YTAwNjA5MDMxZGY1YmJkYmFhMQ1jY3gzMjQ0ZTg
(5) https://url.avanan.click/v2/r01/___https://muslim.bsg.yale.edu/20th_century/hamas.asp___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OmIwMTI2ZGI3LTMzNjMtMjU3OC0yYTI0ZTYxNzI1ZmY2ZTAyNjAtMDc2ZGU1YWYwZDk2NTFkOWVjOTI5ZWUwOGY5MGUtOTNhNDUzODU2YTAwNjA5MDMxZGY1YmJkYmFhMQ1jY3gzMjQ0ZTg
(6) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9z80vo___.YXAuOm5mZHQyOmFiOmqtMzMxMWRhNDRlZmM1ZWZlN2JmMzE5NWU3NzRjZTEyMzo3OjY0YTc4MzNkYmU2YzQ1ZTFlNDBlZDM2NzI0MDhlMDdkNTEwMzMyZjJlMjk2YzU0OWZjMzI5ZWUwOEYg

From: [laziza a](mailto:laziza.a@gmail.com)
To: karen_newton@concentra.com; mcarroll@wellcentermedical.com; pmayo@pmcc.com; pmarsellos@bmpac.com; pmayo@patriotmedical.com
Cc: [Calvillo, Angela (BOS)](mailto:angela.calvillo@sfgov.org); [Ronena, Alisa (BOS)](mailto:alisa.ronena@sfgov.org); [Lazlo, Hanlon (BOS)](mailto:hanlon.lazlo@sfgov.org); [Chen,Ella](mailto:ella.chen@sfgov.org); [Board of Supervisors (BOS)](mailto:board.of.supervisors@sfgov.org); [Gladstone,mac](mailto:mac.gladstone@sfgov.org); jeromy.adams@sfgov.org; eugene@remember.hamas@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Engage@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 8:52:44 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jointly and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Naomi Korol

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902166___.YXAzCm9mZHQyOmFlbzqxbNxcw:Nzhl3WEwMzY4NDQwZGY3NDVmYWQwNzZiYjAxMmo3QjhiNTM0YzhmZmNkYzBhNDVmZjNhMmY2MTlkZTI1YjFkZTI5MDA2NTI5NDE4Y2UyNzQwZDE2MmFkMGE4MGI5MjhiYjoxOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=gvZ1bbNVSNg___.YXAzCm9mZHQyOmFlbzqxbNxcw:Nzhl3WEwMzY4NDQwZGY3NDVmYWQwNzZiYjAxMmo3QmNmNmJlOGI1MzQwOGI2MTk4NjZkZmQwZGY3NDVmYWQwNzZiYjAxMmo3QmNmNmJlOGI1MzQwOGI2MTk4NjZkZmQwZGY3NDVmYWQwNzZiYjAxMmo3QmNmNmJlOGI1MzQwOGI2MTk4NjZkZmQwZGY3NDVmYWQwNzZiYjAxMmo3QjhiNTM0YzhmZmNkYzBhNDVmZjNhMmY2MTlkZTI1YjFkZTI5MDA2NTI5NDE4Y2UyNzQwZDE2MmFkMGE4MGI5MjhiYjoxOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm9mZHQyOmFlbzqxbNxcw:Nzhl3WEwMzY4NDQwZGY3NDVmYWQwNzZiYjAxMmo3QmNmNmJlOGI1MzQwOGI2MTk4NjZkZmQwZGY3NDVmYWQwNzZiYjAxMmo3QjhiNTM0YzhmZmNkYzBhNDVmZjNhMmY2MTlkZTI1YjFkZTI5MDA2NTI5NDE4MTc4MDE0MTc4ZGZjZjoxTEZjVjNWZkYzBhNDVmZjNhMmY2MTlkZTI1YjFkZTI5MDA2NTI5NDE4Y2UyNzQwZDE2MmFkMGE4MGI5MjhiYjoxOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20him%2Dpeople%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzCm9mZHQyOmFlbzqxbNxcw:Nzhl3WEwMzY4NDQwZGY3NDVmYWQwNzZiYjAxMmo3QjVmNTE0MDM2MjNiNzRlZDQyNTBjYTlhNGMxZTQ1YmQ2ZTFhMTE2MjNl

From: Jill Bronner
To: karen_mayor@compuserve.com; mayor@cityofcrestwood.com; mayor@mac.com; mayorwilkins@sympatico.com; mayor@cityofcrestwood.com
Cc: Calvillo, Angela (BOS); Ronen, Hillary (BOS); Leslie, Daniel (BOS); Chan@sfgov.org; Board of Supervisors (BOS); Chan@sfgov.org; jessica.calvert@sfgov.ca.gov; assemblymember.haney@assembly.ca.gov; Kilroy.Pfefferkorn@sen.ca.gov; Anna.Eggers@sen.ca.gov
Subject: Health care should be free from hate
Date: Wednesday, January 28, 2026 8:50:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Jill Bronner

Attachments:

(1) https://url.avanan.click/v2/01/___https://www.bbc.com/news/uk-england-london-68902366___YXAzOnNmZHQyOmE6bzoxNjdhN2Rlem9TYzZlZpgwNGVlNjQxZGM3M2Q0OWRjODk5OTo3OGI1NzI4ZjU1NWIyYzFlMzk0YmI1ZjBhYTZlOjU5ZDhiYTZlOjU0MTBhMDMwYTg2YWUyNmIxNzBhMDkwNjgwOkY6Tg
(2) https://url.avanan.click/v2/01/___https://www.youtube.com/watch?v=g-Fl68NVNbg___YXAzOnNmZHQyOmE6bzoxNjdhN2Rlem9TYzZlZpgwNGVlNjQxZGM3M2Q0OWRjODk5OTo3OGJkYTE6YTE5YjkzZmM1NjAxNTA1NjI4NWRhYzM3YjE5ZjU5ZDhiYTZlOjU0MTBhMDMwYTk2YzM

From: Aviva Kovacs
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:00:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Aviva Kovacs

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo
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Aviva Kovacs, LCSW-C
443-671-7860

avivakovacs@gmail.com
kovacscounselingservices.com

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From: leila van gelder
To: karen_newsom@sbcsupervisors.org; supervisorwilliamsmedical@sbcsupervisors.org; gleider@lfpac.com; jmeyerpac@lfpac.com; mayor@goletacalifornia.com
Cc: Carbajal, Gregory (SEN); Bennett, Alexa (SEN); Leyva, Daniel (SEN); Chan,Geoff; Board of Supervisors (SEN); CityCouncilmail; senator.padilla@senate.ca.gov; assemblymember.lackey@assembly.ca.gov; Kristy.Pfeiffer@sen.ca.gov; Kelvin.Fenton@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:02:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Leila Van Gelder

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOoNmZHQxOmFlOmzmZjAxZGM2OGNiMDAxODI5ODRiNDBjNTcxMGIwNjk1YTo3OTk1NSOKYmlINjFkYWFxZDA3ZmI0MDI0MzA0ZjI5OTdkNTg4ZGEwNDE4YzI1MDA5ZDA5ZTAwY2Y5ZjAxNzg4MmewOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=eZH6NVVYnz___.YXAzOoNmZHDxOmFlOmzmZjAxZGM2OGNiMDAxODI5ODRiNDBjNTcxMGIwNjk1YTo3OmU3OTY0MGZiOTk4MWY1MmE4YTY2M2Mwa2VjOmFlMWE4YTY2M2MwNjY6T:FJ6NVVYnz
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAzOoNmZHQyOmE5bzowZjAxZGM2OGNiMDAyODI5ODRjNDBjNTcxMGIwNjk1YTo3OjY5wZTlHMDUzNmFkZDE5Nzk3MDFlNDZjZTE1OTI1NWU0MjRiNTA5NTZlZTmMjkwZDpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.ani.org/webcast/gu58/statements/nxnmgf030925.html%23:~:text=Tragically%20%22for%20the%20people%20and,IP%2C000%20separate%20terrorist%20attacks;___.YXAzOoNmZHQyOmE0bzowZjAxZGM2OGNiMDAyODI5ODRjNDBjNTcxMGIwNjk1YTo3OmE5OGQ0ZDBhNjZlYTRhNWVkZjNjOGYyNmJkMTFlMDk2NzA1MTImM2NkMGU0YzE2OTA1MjZhYTA2ZTQwZjE0YzRhOTgwOTpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://anyhow.law.yale.edu/20th_century/button.asp___.YXAzOoNmZHQxOmFlOmzmZjAxZGM2OGNiMDAyOGI5ODRjNDBjNTcxMGIwNjk1YTo3OjE0ZTI5NDk0NmJkNTI1MDk5ZmEyZTI0ZmY2NjNjZjY4OmE3OjNhMzU0NmM2NzBiOGU5ZTpwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/cwdxxvr9d99o___.YXAzOoNmZHQxOmFlOmzmZjAxZGM2OGNiMDAyODI0ODRiNDBjNTcxMGIwNjk1YTo3OmIxOTI0YTg2MTEzZTY4YTAxNGVhYzA0ZjZkZDc4YWNlZDM2NjBmZWI3NDBmZGI1ZjE4MTc1MThkM2Q0ZmM1mzOlQ6Tg

Sent from my iPhone

From: Strygler
To: lamb_newton@concentra.com; pomeroy@bethesdamedical.com; pmason2@cpp.com; marcusmckee@hotmail.com; mmcvay@stellarmedical.com
Cc: Cabello, Amanda (BOS); Jemison, Abby (BOS); Lane, Daniel (BOS); Chen2@pdf; Board of Supervisors (BOS); Clerk@sfgov; jessica.salerno@sfgov.org.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:06:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufhia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 10,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Thelma Strygler

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OmFiNzY0Y2Q5OGZiZGZmMzM0ZGFiOTZhNDQ1ZDEyYWVhODE1MGMlMDNiYzU1M2EzNiYxNjc4OWE2ZmI5MmYzeDJlNjY5NjQ5OTgwOk6YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ENVVNg___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OmEwOTE4NzY5YzA2NjhhOiMxNGFkMDMwZWYwZDAyNDlfYmNhYC2UGQDmwOkYETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fgoogle_vignette___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OmI0NjM2MGRkNzNiOTQ2ZjMwODYxYjA2NjU5YmFmZTU3MTI1ODVhYTgyMzcwNjliODYyYWEzYzpwOkYETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pga/58/statements/israeng080925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OjFjN2E0ZDhiZjM2MzVkNTdkMTFkMGQ4YmVlN2Y4MDgtYzA4YzRkNTExNTIxOGM0OThkYmY5Yzc4wNDQ0YzBlNTQxODhjODpwOkYETg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OjJhZTQ0ZGJiNDAwMjY5ZDA3ZDVlZTIwYzE2N2Q5YjY5NTNmZTZjZTI0OTM5ZmFjYTNhMTmwOkYETg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwckxv9d09mo___.YXAxOnNmZHQvOmE6bzpzITU4NjRiNzI5NDcxMzFhMzU2NTBhNZVhMTkzMzk3Yzo3OjkwZDQ0NzAxODMwMzUyZDNiOWNmZjAyYWNmNDYyNTI3MmE1OGY2YTIwYWFhMzk3YjI4NmEwNjc0YzRlMzE5NTI0OWY4NzgzOk6YETg

Enviado desde mi iPhone

From: David Golash
To: kevin_stratton@concentra.com; concentra@healthcentermail.com; pressoffice@bos.com; mayorpatilton@bostonpc.com; mayors@publichospital.com
Cc: Carvalho, Augusta (BOS); Barbosa, Alicia (BOS); Leite, Daniel (ABR); Chan@aol; Board of Supervisors (BOS); Citizen@mail; gerardo.salazar@parrots.ca.gov; queenlizbenefactor.house@assembly.ca.gov; Kristy.Pfefferkorn@bwc.ca.gov; Kenia.Espanosa@pwc.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:26:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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From: Esther Schwartz
To: kelly_reaves@concentra.com; reception@philly-medical.com; pappas@mac.com; shannonbkim@hotmail.com; mmoon@patientmedical.com
Cc: Cabrillo_Projects (BOS); Ramirez, Kirsti (BOS); Lee, Daniel (BOS); Chen1ce@; Board of Supervisors (BOS); Chairperson; jocelyn.kelley@concentra.com; bryantchamberlain.harvey@assembly.ca.gov; kristin.Pfeiffer@mail.house.gov; Anna.Eshoo@mail.house.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:33:42 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Esther Schwartz

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNzeZHQxOmE6bzoxMWM1YmZiZDE0M2U4YzMxOWJkYWIwOGU6MDZmNGZhMzo3OmJmNjg6ZmJlYTBiYmU1ZjZiZGNlNzk1OGI5NTE5cGMxZGZkZmU6dXJsOmh0dHBzOi8vd3d3LmJiYy5jb20vbmV3cy91ay1lbmdsYW5kLWxvbmRvbi02ODkwMzc2Nn5jOkFUVFI___.1/
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ66NYV7Ng___.YXAzOmNzeZHQxOmE6bzoxMWM1YmZiZDE0M2U4YzMxOWJkYWIwOGU6MDZmNGZhMzo3OjI3YmY0NmI4YzA5ZmU4NjU5NjBmZTQ0ZTYxYzg6NWQ4YmJkZjgwOGE3Zg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNzeZHQyOmE6bzo4NWM1YmZiZDE0M2U4YzMwOWJkYWIwOGU6MDZmNGZhMzo3OjAzNzQ2ZDU2YmU3YWE0ZmYxZDUwZGU4NTQwZmY5NmYxOTU1ZNzZhZjBlMmFgcNGZwNmMjNzZmYzOGU6MDZmNGZhMzo3OjBjYzY4ZTg3MGZkNzM0N2InZWNjOGY2ZDY1YWViNGJjYTk1NTpwOlQ5Tg
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(4) https://url.avanan.click/v2/r01/___https://arcadeo.law.yale.edu/25th_century/hamas.asp___.YXAzOmNzeZHQyOmE6bzoxMWM1YmZiZDE0M2U4YzMwOWJkYWIwOGU6MDZmNGZhMzo3OjI1ZmE0ZjcyYzA3M2FiZDY3Y3I1ZmU1NDE0ZTI1ZGM5N2E2NzY5YzA3MTZlYTk2ZjhkZGMyNzNlMDk5NmE1OGY2NzFmOTZlZDgwOTIpeGTg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxx9xff9o___.YXAzOmNzeZHQyOmE6bzoxMWM1YmZiZDE0M2U4YzMwOWJkYWIwOGU6MDZmNGZhMzo3Omo6NGQ6OTg1ZDRmMTI2ZmY3ZjY3Ljg6MmRhZWY5YzQ5ZjEzZTc4YWQwOTg2YWY4NzBhNzI0NjNlMWNhNDFkZDhkNGJmODJlYjmeOlQ6Tg

Sent from my iPhone

From: David Braun
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional as Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:37:10 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically seen to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6tNVVNg___.YXAzOnNmZHQyOmE6bnpiYzhiYmY0NDE3YjA3MTBjOWZmYmM0OTQyYWYxMTc5NTo3OmQyNzM0MjYzNGI5MDk0OWE0YjY5NGNiNzBhYWRkY2NkMGQwNTZkY2Y1ZWM0ZWRjZDk0OTk2NzQwNWQxYjg5MGE0MTRlMTg0OlQ6STg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnpiYzhiYmY0NDE3YjA3MTBjOWZmYmM0OTQyYWYxMTc5NTo3OmY2NDA4YzI5NDIyYWE1NmY0NTgyZTA0ZmI3MjBhNjZlZjRhZjU1YjU1MTNlOTcxOTVhYTQ2ZWIyZGJkZjRhZjU1NjpOlQ6STg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jar/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnNmZHQyOmE6bnpiYzhiYmY0NDE3YjA3MTBjOWZmYmM0OTQyYWYxMTc5NTo3OjJmNDY6YTIyZDE3MTY2OTI4NGZjNWVhN2FlMWQzYjZjNzY4NWQ3MGQ0ODRjMmc2MGE1YzkzMWQ5YzdjOGFhMjE4ZGE5YzpOlQ6STg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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David Braun | Broker Associate

847.971.7222

From: Nomi Kain
To: kaplo_magenta@concentra.com; patientinfo@concentramedical.com; pressoc@texas.com; pressworkers@texans.com; pressoc@concentramedical.com
Cc: Castillo, Angela (BCE); Barrera, Alma (BCE); Lucio, Daniel (BCE); Cheryl Hoff; Board of Supervisors (BCE); Gutierrez, Ivan; senator.ashcroft@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 9:44:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQzOmFiOmpnY2JkMmNiNDBiYmQxOjY5NTM1MDdhNzM1MGMyZmM0MTc3OTdiOmM2OGI5NmU3ZGM3YzY4OjU1YmM0NTk3NTQ3NTZmZmU3NGI4NzQ6NzpoOkY6ITg
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(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/pir/58/statements/israeng030925.htm%23:~:text=Tragically%20%25%20for%20the%20people%2Dand,19%2C000%20separate%20Palestinian%20terrorist%20attacks.__.YXAzOmNmZHQzOmFiOnpnY2JkMmNiNDBiYmQxOjY5NTM1MDdhNzM1MGMyZmM0MTc3OjIyYjI0NZEwZmYxYTdiNzQyYmBMTBjMWE4YzM3NWEyYWQ2ZmEyOWYyZDM5ODBhMjE5ZjNkZmM5MjAyYmI0YmQwZGY0YzgxCkYETg
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Nomi Kain-Smilchensky
[redacted]
Nomiks2@gmail.com
914-391-3411 (cell)

From: Anne Rothberger
To: kaplo_moderator@concentra.com; privacyofficer@concentra.com; pressoffice@nhpress.com; pressoffice@nhcouncil.com; pressoffice@nhcentralmail.com
Cc: Cellitti, Roberta (BOS); Bonnick, Alisa (BOS); Levitt, Daniel (BOS); Chestnutt; board of supervisors (BOS); chairperson; senator.palmer@senate.ca.gov; assemblymember.haney@assembly.ca.gov; krista.riffelkoord@sen.ca.gov; laura.fingerman@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 6:48:29 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anne Rothberger

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNtcZH2cOmIDIuzoxNWIxYWE1MDQ5ZWM5YWZlMWVjMzA1MGY2NjliOWU5NzNmOGmEyNmI0MTY3OTFkYi0wZTk5ZGI5YjA2Yzc5MjgzYWE5N0NhNmI0NzllMjY0YTZhZDI4NTVjZTc2NWIxYTlhMDk1YgtwOkY6Tg
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(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNtcZH2cOmIDIuzoxNWIxYWE1MDQ5ZWM5YWZlMWVjMzA1MGY2NjliOWU5NzNmOGmEyNmI0MTY3OTFkYi0wZTk5ZGI5YjA2Yzc5MjgzYWE5N0NhNmI0NzlkMDI0ZTFmNDNiOTUzZDI2YTFkNDpoOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:" Columbia rally sees Haman support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d9lvo___.YXAzOnNtcZH2cOmIDIuzoxNWIxYWE1MDQ5ZWM5YWZlMWVjMzA1MGY2NjliOWU5NzNmOGmEyNmI0MTY3OTFkYi0wZTk5ZGI5YjA2Yzc5MjgzYWE5N0NhNmI0NzlkMDI0ZTFmNDNiOTUyZDI2YTFkNDpoOkY6Tg

Sent from my iPhone

From: ellastrin@icloud.com
To: keith_rosenn@concentra.com; cameron@cohnreznickllp.com; press@fmpc.com; pressoffice@chicagot.com; press@voiceofwitness.org
Cc: Cecelia_Acosta_(BOS); jjemison_chga_(BOS); Lucia_Daniel_(BOS); Chen3ka@; Board of Supervisors (BOS); Clerk@chicago; senator_padilla@foreign.ca.gov; assemblymember.Jones@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent: Concentra: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 9:53:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2, 3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68980366___.YXAxOmNmZHQyOmE6bnpkYTRjZjBjMDgxNTQxYjZiZjY2NDg5ZDk5OTI0NjM2NTo3OjExYjVlOWEwNzEzN2M4NWE4ZWY0OWJwMCYxNzI5Yzgw:NDBiODVkYjkxYjBhZjg0MjcyYzU2ZTUzMWQ3OGJkOk:h.YJ0zxMDl0MzgwOlQ6ETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6SNVVNg___.YXAxOmNmZHQyOmE6bnpkYTRjZjBjMDgxNTQxYjZiZjY2NDg5ZDk5OTI0NjM2NTo4OjhhMzE0YjFlOGY0NjM2ZTY2YjU2MzM2NTNlNmYwYTlmNzdiNDQ3ZTJkNDIwZmI0OTJlMmExZjY2ZDQ5MzQwOlQ6ETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOmNmZHQyOmE6bnpkYTRjZjBjMDgxNTQxYjZiZjY2NDg5ZDk5OTI0NjM2NTo3OjBmNjA0MGVmMzU1NmE2OTcyODY3NGQ4MGZjOODUxMDFhYmNhZTQyYzNiYzEtOGUxMjk3ZWE1MGFmNzkzODgzZDk5OTI0NjM2NTo3OjUyN2Y6YzUxMjktODc1Zjk2ZWI2NTNjOGUzZDhiZDM2ZTUwNzg0ZDQ4ZGRhNTk0NzNmNzJjMTQyNzcxOTM0YzUwMDBiZTgvcOlQ6ETg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAxOmNmZHQyOmE6bnpkYTRjZjBjMDgxNTQxYjZiZjY2NDg5ZDk5OTI0NjM2NTo3OjUyN2Y6YzUxMjktODc1Zjk2ZWI2NTNjOGUzZDhiZDM2ZTUwNzg0ZDQ4ZGRhNTk0NzNmNzJjMTQyNzcxOTM0YzUwMDBiZTgvcOlQ6ETg
(4) https://url.avanan.click/v2/r01/___https://awalon.law.vale.edu/20th_century/human.asp___.YXAxOmNmZHQyOmE6bnpkYTRjZjBjMDgxNTQxYjZiZjY2NDg5ZDk5OTI0NjM2NTo3OmRmNTU0MzAzMGZkOTZhNmI5ZmI2NzE0OWI0MTlkOTZlYmgxYWFlNTc4MzBlZWYyNzYwMDVlMzZhOGU5ZmE2NzJmOTMyOTg4MzU0MzA

From: Joanne Asher
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:55:36 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Joanne Asher

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: [redacted]
To: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2026 9:56:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOjI3M3YTA6NjNkNjM0NTgzNWI1NDY4MzgxMGE0YTkwNWQ3MDImY2hwYzI5ZjYyOWE3YzFiYThkYjE1MGZkZjY4YWY4NTllYTp0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZJ6ltNVVNg;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOmM0YjgfZTg2YTIyOTlhZmQ2ZGJiOTBlYWY1MTVmMDRlNTVjZWY3NGY2OTY5OTVmYTU1M2E2NGU2OTBlOWY1NzU0ZjM4M2M4OTBkODdkMDE0NjA4Zjg0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOjc0ZGYtZDQ3ZDIzLTQ5MzEtOWE1LTk0ZjAtZjVjNDhjZDY4MDVhOlJDbNoQxMjU4M2M4OTBkODdkMDE0NjA4Zjg0OlQ6Tg
;https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOjhjNiZTY0NmEyNWE5ZTMzZjU2NWMxYzUzMDhlNGMxNDhhOTU1MGZ2mQ3YjEtOTI0ZDpOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOjOmJlNGM0ZmQxOGRlNjcwZTIyZiJhMDhkMDE3NGM5ZmNlMWY5YzU2NDY5ZmE3NmI0YWI5MjgzZjBhNGRjYjpOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr9d9lw/o;___YXAzOnNmZHQyOmE6bzpjYWQwOGEwNjE1YjVhZDk1ZDM1OGQ1YTk0MjM0NThkODhiOlx3OjhsOWE6ODdkYzkxZjJmM2MwZGZwY2JkMGRmMzk1NWJiZWFiMmY0ZTNkN2RhNjdiNWVmOGE2OGE2ODUyMzc5Zjk3MjA5OTp0OlQ6Tg

Shoshana Weiner DNP, FNP-BC
Sent from my Verizon, Samsung Galaxy smartphone

From:	Ronni Schweitzer
To:	keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject:	Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date:	Wednesday, January 29, 2025 9:57:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Meira Findel
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 9:57:40 AM

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cc: Press, City Council

Dear Concentra Medical:

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Qasim Abittan
To: karen_meyers@concentra.com; patientbill@concentramail.com; press@nbcnews.com; pressoffice@washingtonpost.com; pressoffice@usatoday.com
Cc: Carollo, Angela (BOS); Barrera, Alba (BOS); Leon, Samuel (BOS); ChanDavid@; Board of Supervisors (BOS); Chan@mayor; jeremy.agren@sanmateo.ca.gov; assemblymember.bonta@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; devin.fong@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:00:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Lisa abittan
Woodmere ny

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64950236___.YXAxOnNmZHQyOmFiOnoyOjY0YjY4YzFmZjk2ZjhiODo3OmI5NDU3OjY4YzZmYzYxMGZmYTlhMzk3ZTQxNTA4NTBlZiAxNTBlOTU4Y2OyMDI0ZDBkMDI0ZTUyOTg1MTI5YzZkYzBlNjoxOk6Y6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z56SNVVNg___.YXAxOnNmZHQyOmFiOnoyOjY0YjY4YzFmZjk2ZjhiODo3OmQ1MzQ0ZjY2MmE0ZjA2YjE3MDk1MjA5YTk4ZmEzOTM0ZjY2NTg4NDhkZjY1ZjhlODo3OjY4YzZmYzZkZjBlODo3OjY4YzZmYzZkZjBlOTlhMmVkYjY5NTk4YmZmYzYyOjpoaHRtOjY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAxOnNmZHQyOmFiOnoyOjY0YjY4YzFkZmE5NDEzMjc1NmM3OTM4Y2NlYmZkZjBlODo3OjEwNTQ0NTMwODY4OWRjYTIxNDk5NmE1YTdiYzA0MDkyYTQyYWU3eYxkwMTJmOGJiNTNiOTBhNTYwOGQ5NzE5YWNlNzZkYjgwOk6Y6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks,___.YXAxOnNmZHQyOmFiOnoyOjNmM3OTM4Y2NlYmZkZjBlODo3OjY5YWJkYzFkZmE5NDEzMjc1NmM3OTM4Y2NlYmZkZjBlODo3OjY5YWJkYzFkZmE5NDEzMjc1NmM3OTM4Y2NlYmZkZjBlOTU1YzM0N2Q5NmRhMDg2NDZlY2NlNzU2MjMxMmM5MzcOTFhMTE3MTAwNjViNTc5NWNkMmY4NDpoOk6Y6Tg
(4) https://url.avanan.click/v2/r01/___https://awaken.law.yale.edu/20th_century/human.asp___.YXAxOnNmZHQyOmFiOnoyOjY0YjY4YzFkZmE5NDEzMjc1NmM3OTM4Y2NlYmZkZjBlODo3OmUwNWE0NDNhNDOwMDE3ZmU0ZDY3YzI4MDJiNDI0OGE3MGE2ZjE3MTYwZWZlZNqwOk6Y6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvr8d99o___.YXAxOnNmZHQyOmFiOnoyOjg0NDI0ODBmNjcxNTQ0MmE5NDY5YTA0MmMtMDZiZjhiMDdlOjY0YjNmYmM2NjE0YzFlYzMwMWEwMGI2NkNGMSVTcxNzIwYjpuOk6Y6Tg

Sent from my iPhone

From: Elicia Leudemann
To: karen_mayer@concentra.com; outreach@orthocrowdsol.com; amazon@mail.com; interviewhire@target.com; recruiting@patternmedical.com
Cc: Calcutta, Angela (JEC); Espinoza, Alicia (JEC); Leiva, Daniel (JEC); Chairman@; Board of Supervisors (BOS); Chairperson; senator.alatorre@parents.ca.gov; assemblymember.holroyd@assembly.ca.gov; Kenna.Pfefferkorn@sen.ca.gov; Aisha.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:03:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as those would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68602366___.YXAzOmNmZHQxOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjA5MTU1NjFhOGFlNjJlOTo3OmI0ZDE6MGY4NjhlOTI5NGUwNTkwMzk2NTJlNGUxNDBhZWZmZmE5NzpoOlRQST
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66iVVNg___.YXAzOmNmZHQxOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjA5MTU1NjFhOGFlNjJlOTo2OmI5NTA5YzhiYTM0ZTNhMTE1ZWNlZTBkNTNhMTE1ZWNlZTBkOnA6MTlkZTQ4MmE1ZTQ6Rg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQzOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjk5MTU1NjFhOGFlNjJlOTo3OjU0NmU6YjE4NTNmNjk4NDI2NzAwYjQwNDUwNDUwYjFmN2U0MzQyMTgwOHQ5Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gc/58sixtemeets/lexisnexis030925.htm%23:~:text=Tragically%2C%20for%20those%20people%2Cand,19%2C300%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQzOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjk5MTU1NjFhOGFlNjJlOTo3OmI5YzNlNWMyMGYwY2NTIxMDY2ODBhNmQzOWI0MjhlNGRlM2IwYTgwMDNlNzMxA1MTI4MGFkODc0YzViNmIxNWQxNTU2ZmFkNTgwOGT g
(4) https://url.avanan.click/v2/r01/___https://insider.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQzOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjk5MTU1NjFhOGFlNjJlMDA6MjU6MjBmYzZmMzM5MjBmYzg3OTI4NDBmZGZlMzE0NzE2ZjU1MDExMmI0ZGZlMzE0NzE2ZjU1OnA6cmlnaHQ6Rg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9q4vxv3d99o.___.YXAzOnNmZHQzOmE6Ozc1MzkzNDBmYWM1ZGFlMDlfZjk5MTU1NjFhOGFlNjJlOTo3OmMzZWU1OGW3MTM2ZDI5ZGZlMDI1YTgwMDQzNTM0YjRkZWM4YTU5MDk2NTgwOHT

Warm Wishes,
Elicia Brand Leudemann

From: Zenobus
To: kevin_mayes@concentra.com; mayes@healthcarelegal.com; mayes@mail.com; mayesattorney@lawyer.com; mayes@publichealth.com
Cc: Gaddis, Angela (BOS); Gomez, Alma (BOS); Lock, Daniel (BOS); Daniel@; Board of Supervisors (BOS); Chairperson; senator.steinel@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:05:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Britt

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAuUm5mZHQyOmFiMmIyOjU0OGMxOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OmFkNzA6YTI0ZGE3ZGVmYzZlMGZmOTVmNzA0ZjQ0ZjY4NzI4NjI0Mw:Y5MTRjYzpwcGk:YETg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI6tNVVNg___.YXAuUm5mZHQyOmFiMmIyOjU0OGMxOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OjgxNTY5MjE5NzA2NDU5NGQyNzhlMmMwMjEzNzI1ZTU1ODRiYjE0ZTFjMzU2NjY1MjE3NjY:Y5MTRjYzpwcGk:YETg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuUm5mZHQyOmFiMmIyOjU0OGMyOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OmU1ZTU1ODI0YjVhNmVmYTgyMGJhY1mrZTQ3NjFkZWZiZDI6NTpwOkY6ETg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israengl030925.htm#:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuUm5mZHQyOmFiMmIyOjU0OGMyOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OjgzNmI0ZjQ4NzMxMzJmNzY1ZjNjY:4MTlFSNjoNmQ4NGQxOTAxYzpwcGk:YETg
(5) https://url.avanan.click/v2/r01/___https://apnews.com/article/israel-hamas-gaza-war-netanyahu-iran-biden-a85c602da1e6d0a0e67fed8a4a5ab1ed___.YXAuUm5mZHQyOmFiMmIyOjU0OGMxOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OjRmOTI4NzdkYzFlOTk2ZjJmOTdkYTBiMWYzOWE2YTM5YWM1MDc4ZTZjODI4NTA3NmNiMWYyMmVlMTc0YpzpwcGk:YETg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkvv5ld9xo___.YXAuOm5mZHQ6aTozMTM0YzU0OGMyOGE5MZZlOWQ1ZTQ5OGI0ZWZhMGNkZjo3OjBmZTM6NDE2YTI0YjlyYTg3MGI1OTg5ZjJmmOTdlkYTBiMWYzOWE2YTM5YWM1MDc4ZTZjODI4NTA3NmNiMWYyMmVlMTc0YpzpwcGk:YETg

Sent from my iPhone

From: marina weiser
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:09:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Marina Weiser

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Susan Podell
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:36:16 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

S Podell

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Susan Postel
To: kasi_reagan@concentra.com; corporatebusiness@ccmedical.com; pmason@hrge.com; marcusmiller@hrgpac.com; marcia@ccmedical.com
Cc: Cassidy, Angela (BOS); Jannetta, Alex (BOS); Louis, Daniel (BOS); Cleveland; Board of Supervisors (BOS); Cityattorney; privatic.waiver@prestate.ca.gov; prosecutorcenter.franey@lasseenbiz.ca.gov; Kristin.Pfeffer@sfgov.ca.gov; Anna.Esparza@sec.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2025 10:36:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2.3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

SKPODELL

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68802366___.YXAuOnNmZHQyOmFlbzpnNGYxYzg5ZDY0ODAyOWIwOTM3MjVmNWVjOjRkZGI2ZmJlOjc2MmI4ZGIzMDUxMWMyZDYwYzRhMjA6NGUzN2Y0ZThiYmY4MzExYTlhNzFiYmY1YWI0ZTFkMzI0YzZmOTIxZkZoOE5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=u-ZJ6hNVVNg___.YXAuOnNmZHQyOmFlbzpnNGYxYzg5ZDY0ODAyOWIwOTM3MjVmNWVjOjRkZGI2ZmJlOjc5YmRlZTU5ZjE4MGU1YjM4YzY2ZjZCVjA4MjIwYzQ0YjRmNGJkNWJlOTQzY

From: Steve Neuman
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:37:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Sam Neuman

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Diana Manopla
To: karen_meyers@concentra.com; mcarrico@wellconmedical.com; gregory@mail.com; margaretkirov@bmail.com; mayor@baltimoremedical.com
Cc: Cabello, Amanda (BOS); Ipswich, Alice (BOS); Leslie, Harriet (BOS); Chen,Kelly; Board of Supervisors (BOS); Gladstone,mary; gregory.wanner@theorgne.ca.gov; susanmlovemember.harvey@assembly.ca.gov; Kristin.Pfeffer4smith@sen.ca.gov; Anna.Eisenpress@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:40:26 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903266___.YXAuOnNmZHCoOmFiIhsmNjI4MWM1NzIxYWY3NmM5NzdkMTQwMzU1ZjI6YmJkZjpmZWUzMGVhMmRmZGZiY2Nr/YWJ9MTgwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z166NVVNg___.YXAuOnNmZHCoOmFiIhsmNjI4MWM1NzIxYWY3NmM5NzdkMTQwMzU1ZjI6YmJkZjpmZWUzMGVhMmRmZGZiY2Nr/YWJ9MTgwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQyOmFiIhsqzjNj4MWM1NzIxYWY3NmM5NzdkMTQwMzU1ZjI6YmJkZjpmZWUzMGJiYzkxOGE6YzkxOGE6YzkxOGE6Y

From: Pamela Turetsky
To: kaeli_maxwell@concentra.com; suzanne@hollywoodfood.com; steve.c@mail.com; stevecwalker@theagent.com; amanda@wallacemedical.com
Cc: Cabello, Angela (BOS); Barrera, Alex (BOS); Leon, Daniel (BOS); Chen@all; Board of Supervisors (BOS); Chan@mail; jonathan.adams@sfgovtv.org; assemblymember.haney@assembly.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 10:52:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Pamela Turetsky

Attachments:

(1) https://urldefense.proofpoint.com/v2/url?u=https-3A__www.bbc.com_news_uk-2Dengland-2Dlondon-2D69023f66___.YXAzOnNmZH0zOmFiOmo3Yjc5MGYwMmZmNmRlYTA1YzlyNzMxODRmNDJiYTA1ZTo3OmY2NWY6ZUMwMDF2ZDI3NTc2MTBkZDk1ODY3OTdmOTBhODQ2ZTZlNjIxZTNhNGFiYzA1NGYwMTIyNjUzMmM0NzhhYWY3ZjgwOkY6Tg&d=DwMGaQ&c=euGZstcaTDllvimEN8b7jXrwqOf-v5A_CdpgnVfiiMM&r=Ie1Ge1Ge1Ge

From: Beverly Marmor
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:03:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Beverly Marmor

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Varda
To: leslie_maxine@concentra.com; emily.vick@patientcare1st.com; megan.m@cmc.com; marcmadkins@sbcglobal.com; maryann@primetherapeutical.com
Cc: Cabello, Eduardo (BOS); Espinoza, Alicia (BOS); Leslie, Jacqui (BOS); Chan-Gould, Rachel; Board of Supervisors (BOS); DAcalendar; breeder.aaron@comcast.net; aaronmyerscpa@gmail.com; Lyons.Pfefferkorn@sen.ca.gov; Emma.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn By Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:56:59 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Haman terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Varda

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68995700__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OmI2ZTk0OnJvZW5iNjA2ZDk0OjhmMjE3YTBkN2I4OWI2MzFkZTBlN2I4OWI2MzFkZTBlNjA6NjY6NjU1NGU1NWNlOWE2MzpvOlO!!Ig
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-ZJ6i6NV-Y?fg__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OmI2ZTk0OnJvZW5iNjA2ZDk0OjhmMjE3YTBkN2I4OWI2MzFkZTBlN2I4OWI2MzFkZTBlNjA6NjY6NjU1NGU1NWNlOWE2MzpvOlO!!Ig
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OmEzNTU5YWY3Yjk6YTUyZGEyZTdiOTQxMjUzZjA2NjIwOWQ5NzQlMDFmMjNlYTE4OWMyMDM1YTk1YzpwOlO!!Ig
(https://urldefense.com/v3/__https://www.un.org/webcast/ga/58/statements/israeng050925.htm%23:~:text=Tragically%2C%20in%20the%20people%2Hand,19%2C800%20separate%20Palestinian%20terrorist%20attacks.__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OmI2ZTk0OnJvZW5iNjA2ZDk0OjhmMjE3YTBkN2I4OWI2MzFkZTBlN2I4OWI2MzFkZTBlNjA6NjY6NjU0YjAxNTNlOTkyZmZjMmIwMDc1MjgzZWUxMDIxYWE4NDkzZTQwZmE5ODdkNTBlMmUxMWFmMGExNzc1MWFhOTgzOTg5Tg
(4) https://urldefense.com/v3/__https://arabin.law.yale.edu/20th_century/human.aro__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OlJsUAtUYkMTkzOlJDVlNDBmNuZjNlNDM5MGI2MDQxNWElNWUtNlExMDJmZWIwOTAxYjo3MDQ0YmE2MTlmYjNhMjNjZk3kZlzpwOlO!!Ig
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9xkxv9d99zo__;!!XKAoOnSteZHQyOmEf0zuzNmUxN2U5YvViMTY3MmYwOTY1YTgxYzVjNmQ2ZmU3MTo3OlJkA3EwYkMDBjYzEyMWYxODc4ZWUxMmRmYjdkM2E4ZTY1Mzg5Mzc0MDM1Y2Y0NDE1OWQ5ZWEwNmZkYmE5ZWGtMDI0ZjNlYzpwOlO!!Ig

Sent from my iPhone

From: elizabeth brody
To: kevin_mcgee@toronto.ca; jamaal.logan@toronto.ca; angela.d'emilio@toronto.ca; mayor_office@toronto.ca; gilles.marchand@toronto.ca; info@drakecmedical.com
Cc: Calvillo, Rosario (BOS); Barrera, Alma (BOS); Lacik, Patrick (BOS); Chen,Ethel; Board of Supervisors (BOS); Chamorro,Jose; jessica.caldwell@sanjoseca.gov; governorwhitmer.haney@governor.ca.gov; kristy.thiefkorzo@mail.ca.gov; kenia.Esparza@mail.ca.gov
Subject: Don't allow Hate symbols To be Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:09:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive whom she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/01/__https://www.bbc.com/news/uk-england-london-68902366___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1Yzo3OmZkOGE0NzM5ZTNkYzM1NTIwMzNiNjIxNjRiNjgyNzExMmIyYTQ0MTI5NDc0NTBjYWI5ZTA4OWI0ZDk4YTgwYmUzMDgwMTgwOEE3g
(2) https://url.avanan.click/v2/01/__https://www.youtube.com/watch?v=g-ZJ6ENVVNg___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1Yzo3OmZjOTI5MDIzOTUwYTIwNzNhZGE2NTg3NjBmZGE2NzM5ZjM2N2ZlMzY4NzQ3NDI4MmZiZGY5ZjMzYzmeOEQ3g
(3) https://url.avanan.click/v2/01/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1YzozOmE3ZmQyNzQ0NmQ2MWY1MTYwY2Y5ZTMzZTIwZjQzZjM2MzI0YzY5YTQwMWZlOTY5ZTQ2NGZlMDg4YTZmNzY5ZTc0NzM1MGEyYzFiMzg3OWBkZmVhNmU0MTElNWUyY2I4MmM0MjAzZGM3OWVlMWNiYzE5YzkwNTU2MDM4Y1Y5ZTc0NzM1MGEyYzFiMzg3OWBkZmVhNmU0MTEl
(https://url.avanan.click/v2/01/__https://www.un.org/webcast/pir58/statements/israeng030925.htm%23:~:text=Tragically%2C%20as%20the%20people%2Ofmy,19%2C500%20separate%20Palestinian%20terrorist%20attacks.s___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1YzozOmE3ZmQyNzQ0NmQ2MWY1MTYwY2Y5ZTMzZTIwZjQzZjM2MzI0YzY5YTQwMWZlOTY5ZTQ2NGZlMDg4YTZmNzY5ZTc0NzM1MGEyYzFiMzg3OWBkZmVhNmU0MTEl
(4) https://url.avanan.click/v2/01/__https://avalon.law.yale.edu/20th_century/hamas.asp___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1Yzo3OmZkNDk2N2M0OTI1NzZjZjdlNTIxYzI1ZWI5NGVlZDBkZmY1NGY0NWI1MjIxNTBkMTBkNWVjNGNiMTJiNzY1MTc4NThjYWRiZjgwOEQ3g
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/01/__https://www.bbc.com/news/articles/c9wkvn9d9pxo___YXAzOmNmZHQ6OmE0ZmQyMWY1Y2FhMTAyNmVjZDIzMzE5YmUzYTY1Yzo3OiQ1MjdiMjJmMGZlZjZlMzBmMWJlZDY3MDE0NDY3MjNmMDBkeMmE5NTM4NDc1NGZkOTI0NmFwZDdkZTUwYjkxMTBhYzgwOEQ3g

Elizabeth Brody

From: Sasha
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:32:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Alexandra Shurp

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Karen Gibalsky
To: karen_newton@concentra.com; customercare@wellnessmedical.com; pressoffice@concentra.com; pressoffice@concentra.com; pressroom@wellnessmedical.com
Cc: Carrillo, Roberta (BOS); Bonilla, Alba (BOS); Leon, Daniel (BOS); Cherfilus, Brandi (BOS); Board of Supervisors (BOS); Clerk@mail.com; senator_warren@warren.ca.gov; speakermember.harvey@assembly.ca.gov; Kimi.Pfefferkorn@sen.ca.gov; Kimi.Elgarwan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:36:12 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to "support a positive patient experience."

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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According to your own website, you "are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all."

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Karen Gibalsky

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68982366___.YXAzOmNmZHDzOmE6MzI2NTEyMWIwNzAxYzY5NjkyYTRjNGJhODA0MjFkMmQ3MDc3OjU1vMTE6NThiNWI1MmFkNDI0OGCzY5YTg0NzhiYzdkMjk5NmZmNzowOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ66iJcVo___.YXAzOmNmZHDzOmE6MzI2NTEyMWIwNzAxYzY5NjkyYTRjNGJhODA0MjFkMmQ3MDc3OjU1vMTE6NTAxZTY0MjE5YmE5ZGZjOmM6YzY5YTg0NzhiYzdkMjk5NmZmNzowOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%3Fgoogle_vignette___.YXAzOmNmZHQyOmE6Ibza2NTEyMWIwNzAzYzYwNjhjYTRjNGJhODA0NjFkMmQ3MDdlZjOnOjMDg5ZjFmNTVmNDlRODGZjNzY0NWVlZTgyZmE0NjVmNDI6NzM1MDA1ZTdhMjZiMDQyN2E3MTdkMjZmOTg5ZmE0NjVmNDIyOmE

From: Damien Jinks
To: kevin_meyers@concentra.com; customer@patientcentered.com; press.pro@aol.com; pressworkbee@bigger.com; enquiry@patientcentered.com
Cc: Carlucho, Augusta (BOS); Bontrager, Alicia (BOS); Leslie, Hannah (BOS); Chan@pdx; Board of Supervisors (BOS); Chan@pdx; sarayani.asiasa@supreme.ca.gov; assemblymember.harvey@assembly.ca.gov; Kenny.Phillipson@mail.ca.gov; Kenny.Engerman@mail.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:42:24 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nathaniel Jinks

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-58992366___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQxNDg5MDhiNzk2OWI0Mzc4NjZiOGIDEzNjo3OjFlNDU6MTYwY2M5ZjI1ZTYyYjI0MzZlYzA3YzoxNDFmZc3MDUxZjRlMzYSMzRkMzVkMjU4Mmh3OGJlYjFiOTBmNzUwMjgwOkY6Tg

(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=a-ZJ6ENVV7g___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQxNDg5MDhiNzk2OWI0Mzc4NjZiOGIDEzNjo3OmFlYZM0YTlhZjZlY2E4YTUxNjcxMWI1YWNjNjM3YWQ0YTNmMjY5ZmM4MTMxN2RkYzI1MmU5MmIkMjgwOkY6Tg

(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQyNDg5MDhiNzk2OWI0Mzc4NjZiOGIDEzNjo3OmY0NjQ1YzRlNjY1MDBmZDk2ZWM1MmEzNjQ3MjJmYTZlMzVhYzk4N2FkYWM0ODY5YmM4MDZiYzQwOkY6Tg

(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/jpa/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20land,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQyNDg5MDhiNzk2OWI0Mzc4NjZiOGIDEzNjo3OjUwMjc6ODM5YjU1OGJlMGI1MzkxNjM2ZTM4MDJlYzQwNWVmNTlkMTUxZDY2NjgwOkY6Tg

(5) https://url.avanan.click/v2/r01/___https://muslim-lens.ssrk.edu/20th_century/human-rights/___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQyNDg5MDhiNzk2OWI0Mzc4NjZiOGIDEzNjo3OmE1ODU3YjI2MDRkOTI5YTgwY2Ta3OkOlMTA4MDI5OjA0NjE0ZTg2NzgwOkY6Tg

(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vskxv9d99o.o___.YXAuOnNmZHQxOmE6bzo5NGM4NmQ4NjQyNDg5MDhiNzk2NjE6MzVjOGVhMWVlZGEzYTBiNDE1YTA2MjM3ZWZlYThuCTMuC0WY4MjNhOWIwMDdhMDAwMDRkMmIxNDgxMicwMjg4NzgwOkY6Tg

From: Karen Pincus
To: karen_newman@concentra.com; customer@healthcarehotel.com; prepare@mail.com; drivingwithlove@hotmail.com; privacy@publichealthcare.com
Cc: Gelbfish, Angela (BOS); Epstein, Alisa (BOS); Leyk, Sharon (BOS); Clerk@all; Board of Supervisors (BOS); Chairperson; prepare.planner@concentra.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Eisenzopf@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:44:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Perea, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Karen Pincus

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzOnNmZHQxOmE6bmpjY2Y3NjlkMWYwMmY4ZWQzYTIyNDljMDE5NzEwYWRmNDc3OTk5NzE0ZGI2ZTZlMDI4ZTZlMzZlZDk4ZTZlMzEwMzEyOCZiZTZjZGJlZTZkZWNlZTMzMDZlMDk4O

From: michele choina
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:44:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michele Choina

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Anna Pfeffer
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pegusc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:50:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Anna Pfeffer

Attachments:

(1) https://www.bbc.com/news/uk-england-london-68902366
(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Judith Lebowitz
To: karen_newirth@concentra.com; nursesrus@notechmedical.com; jessica@mail.com; maryswife@hotmail.com; mayor@hotechmedical.com
Cc: Carrillo, Angela (BOS); Espinoza, Alma (BOS); Levine, Hannah (MAYO); Chan(Staff); Board of Supervisors (BOS); Chiu@stanford; jessica_alonso@concentra.com; superintendent_harvey@newportcity.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Alexis.Espinoza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:51:43 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Judith

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68983766___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-EJ6tiNVVNg___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/ibn-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks;___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew)
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/clwl0vlvw___.YXAzCm5mcZHQyOmE6bzo6MmUwZDA1NzY5ZDIxYTVjY2JmNzkyNzEwYzlINGExYzI3OjU4Y2E6YTgwMTU4YzY2NmQxNzExMTNlN2ZlNzo4MjQ5MmIwMDc0ZjU0ZjZlNzc4ZjY5Ew

Sent from my iPhone

From: Ashley Stapf
To: laura_newton@concentra.com; personal@petersmedical.com; pmayer@mpr.com; mayoral@lacity.org; mayor@lacity.org; mayor@petersmedical.com
Cc: Cecelia_Kupsik (BOS); Berridge, Alexa (BOS); Lista_Stapf (BOS); Chan@pdf; Board of Supervisors (BOS); Chan@pdf; Chan@pdf; Chan@pdf;

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	29 Letters regarding a physician"s assistant wearing a keffiyeh
Date:	Friday, January 31, 2025 2:56:00 PM
Attachments:	29 Letters regarding a physician"s assistant wearing a keffiyeh.pdf

Hello,

Please see attached for 29 letters regarding a physician's assistant wearing a keffiyeh.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Sally
To: leslie_morton@concentra.com; nyhealth@selectmedical.com; pegcain@me.com; marcusatkins@kerasp.com; mtaylor@selectmedical.com
Cc: Cabello, Ricardo (BOS); Estrada, Alisa (BOS); Leslie, Rachel (HHS); Chen/Staff; Board of Supervisors (BOS); CityAttorney; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 8:23:53 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufiia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68992166___.YXAzOnNmZHQ6OmE0bmpiNDY3OTk0OjU0OTo4NDdkZTY4NjMzMWVkZWY3OTBmeTE3NTo3OmM1MTE6MTkxMjGxOGI4OWZiNWU0PTZmMzk4SDGISOTdkYWYxOTI5MDBmOTY1NTMzeTE5ZGI5NzQ4YTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl66NYN9g___.YXAzOnNmZHQ6OmE0bmpiNDY3OTk0OjU0OTo4NDdkZTY4NjMzMWVkZWY3OTBmeTE3NTo3OjdlZWIxNmQ5NTBkNDdkMjQwOGRhZTk2YUU1ZDY

From: MINA LEVEE
To: karin_reuter@concentra.com; patientinfo@advancedmd.com; pmcvet@mac.com; marcwahlin@hotmail.com; mayor@seattlemedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lora, Daniel (HSE); Chan(Staff); Board of Supervisors (BOS); Chan(Home); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@mail.ca.gov; Anna.Rogerson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 8:22:34 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Michael Lanver MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68092766___.YXAzOnSmZHOxOmE6bmpjZWM2NzRiMDI3OmMzNkOGOwODRlM2RkZTZlMjMzMzM6NjcxYmE0MDI=/mod15/d2MGNmZGZlMzY0NzQ3MzI=/mGVmYl9NeOI3MTVkMDJmMjI0YiNvRjM3GFiMDYzYiA4NTg4YWM3NmFiZDY4MWRlNTpmOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=q-ZJ6tNVVNg___.YXAzOnSmZHOxOmE6bmpjZWM2NzRiMDI3OmMzNkOGOwODRlM2RkZTZlMjMzMzM6NjcxOjRmZGI5YTZiOGJkZjA1ZjhlOTkyZjmSnhnGIJHNzIlMzNlMTA3YzE1MDE3cNTk5ZjRmMDkwYzmwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnSmZHOyOmE6bmpjZWM2NzRiMDI3OmMzNkOGQwODRlM2RkZTZlMjMzMjNjNjo3YjgtOTA4MTZmNjRlZGFmYTllNTkzZWVkOWJlZjc2ZTA3NzY0ZTg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20the%20last%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOnSmZHOyOmE6bmpjZWM2NzRiMDUyMzNkOGQwODRlM2RkZTZlMjMzMjNjNjo3OGk3NGYwNjMtGJlNjM5NThlMjA3OWY0NDUwOTc5MTQ4ZmYzNTk1NGRhMjNkNDUwMmNjN2RlODhiYjc2ZTA3NzY0ZTg
(4) https://url.avanan.click/v2/r02/___https://avalon.law.yale.edu/20th_century/human.asp___.YXAzOnSmZHOyOmE6bmpjZWM2NzRiMDI3OmMzNkOGOwODRlM2RkZTZlMjMzMzM6NTo0NmRlOWI4MzE2ZjE1ZTI1NmRlOWI4MzE2ZjE1ZTI1NmRlOWI4MzE2ZjE1ZTI1

From: Robin Shuman
To: kenh_newton@concentra.com; permanentlyplacedmedical.com; pressoff@nbc.com; marcwalkin@kroger.com; mtaylor@stellarmedical.com
Cc: Calvillo, Angela (BOS); Ezenwa, Abra (BOS); Levin, Daniel (MOR); ChanStaff; Board of Supervisors (BOS); ChiuMonique; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristin.Pfaffenbach@sen.ca.gov; Anna.Rosenberg@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 8:01:02 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Robin Shuman

Attachments:

(1) https://url.avanan.click/v2/r01___https://www.bbc.com/news/uk-england-london-68092366___YXAzOmNmZHQ6OmE6bmo3MjgwZTE5ZWI5NmI1NjQzNGY5NzdjZTZlNWJlOTI5OTo3OjIkZTk6NmM1MTI1ODBlZGIxNTI3ZjhlYjBkMTM5OGI4YzgzZTk0OWIMDk1YzU2YTI1NmUwZGE2MGE4ZTEzMDI0NGVkODgwOkY6Tg
(2) https://url.avanan.click/v2/r01___https://www.youtube.com/watch?v=qvZI6ANVVNg___YXAzOmNmZHQ6OmE6bmo3MjgwZTE5ZWI5NmI1NjQzNGY5NzdjZTZlNWJlOTI5OTo3OjQ1MDI4YWY1OGI2ZTk0NDk4YmQ0NDk5ZTk0NDk4YmQ0NDk5ZTk0NDk4YmQ0NDk5

From: [Erica Wolff]
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 7:24:49 AM

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cc: Press, City Council

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Sincerely,

Attachments:

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZ86NVVNq___.YXAzOmNmZHQyOmE6bmphMjE1YWU2YWEzOWRhNTk3ZTA4MTAxNTZiNDcxYzY0OTo3OjExNGI0NjgzNzMzNDIxOTA2N2IzNjVmNzU2MzU5ZGI2NWQ2NjE5NzI4ZTZjZGI2OWNkZGIzMjZWQ3YzkxZjczNDExZDc5Zjg0OQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmphMjE1YWU2YWEzOWRhNTk3ZTA4MTAxNTZiNDcxYzY0OTo3OjAyN2Y6NWE3MmVmZGFlMDVlZmVlOGFmZjI0MzQ4MDQ0MjhiMjVjOTMyZGI2OWNkZGIzMjZWQ3YzkxZjczNDExZDc5Zjg0OQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20land,19%2C500%20suspected%20Hamas%20attacks___.YXAzOmNmZHQyOmE6bmphMjE1YWU2YWEzOWRhNTk3ZTA4MTAxNTZiNDcxYzY0OTo3OjkzNmQ0MTQ4OTRlNDk2ZDcxODE5MDE0ZGU4YWE3NmFjYmVmNWY1NTY4NjMxMTllNWY5ZmU1M2UxZjg0OQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmphMjE1YWU2YWEzOWRhNTk3ZTA4MTAxNTZiNDcxYzY0OTo3OjVkMjAzMDNjNDc3YTExM2IxMWJmYjc0MzE4NDY3OWEzMDM4ZmQ2ZDBkNWNkZTU3MzBmMDIwYmFmN2VmOTQyYjAwNjg0OQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkrcv9d99o___.YXAzOmNmZHQyOmE6bmphMjE1YWU2YWEzOWRhNTk3ZTA4MTAxNTZiNDcxYzY0OTo3OnFlMjk4Y2VmMmEwZjBkN2RhOGQ5Y2QyM2M1YjAyMDY3YzE1ZTQyYTYwN2NkYzFjNjRhNmY4ODNmMDEwYjcyMGY2M2RkZTg0OQ6Tg

Rosa Szarf
Benefit Counselor
305 333 0745
RosaSzarf@gmail.com

From: Miriam Tabacinic
To: keith_newton@concentra.com; marcwatkins@kroger.com; mtarvin@selectmedical.com; pegusc@mac.com; rortenzio@selectmedical.com
Cc: Calvillo, Angela (BOS); Anna.Esparaza@sen.ca.gov; Board of Supervisors (BOS); ChenStaff; Lurie, Daniel (MYR); Krista.Pfefferkorn@sen.ca.gov; Somera, Alisa (BOS); assemlymember.haney@assembly.ca.gov; Cityattorney; senator.wiener@senate.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 7:03:33 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council Dear Concentra Medical: You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent. Sincerely, Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Paula Steinberg
To: karin_power@concentra.com; rotemichhoyle@medical.com; mmcarthy@mail.com; mayorofficial@lamayor.com; mayor@thatechmedical.com
Cc: Carolin, Angela (BOS); Eormeci, Aliza (BOS); Levin, Daniel (BOS); Chan(Gov); Board of Supervisors (BOS); Chan(Gov); senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Rogers@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 6:58:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

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There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing those symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Paula Steinberg

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQ6OmE6bzoxMDY2NzU2ZDM4ZWRkMmY3NjY2NzU4MTo3OmZjZWI1ZjcwNjVlZmE2NGUwOTgwZDc2YjBiYzMyMzBjMDI2MjY5ZTo4MTo3MjdlMDNjZGExMDMyOGQ5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=wZJ66NVVYnc___.YXAzOmNmZHQ6OmE6bzoxMDY2NzU2ZDM4ZWRkMmY3NjY2NzU4MTo3OjFjYzU3MmEzMmI4YzNlMjU2NjE1ZjU3MDRiMTk2NjA2ZTE2OTdlMDZiOTI1ZGY3MDRiMjNkN2Q3YTk4MmRjMTY5MjA5YTk4ZmE2ZTE2OTdlMDZiOTI1ZjVlZTIwNTExYjgwOTQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bzoyMDYxNGZlYzAxZjU1NTI5ZDM5ZWRjMmVkNjY2NzU4MTo3OjEyZWMtZjVjNjdkZjhlYmJlNjY5OTk2MzMyOTBkMjY5MjkxYTk4ZmE2ZTE2OTdlMDZiOTI1ZjVlZTIwNTExYjgwOTQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the,Israel%2C%20the%20people%20and%20Government%20thereof.___.YXAzOmNmZHQyOmE6bzoyMDYxNGZlYzAxZjU1NTI5ZDM5ZWRjMmVkNjY2NzU4MTo3OjkzM2Q0MDRlZjRjMmI2MDc1ZWJlN2FlZjVkMmZmY2YzRlOGRhMjNkN2Q3YWVhNzNiNmQwNDA5ODkzNmM4NDprOBQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQ6OmE6bzoxMDY2NzU2ZDM4ZWRkMmY3NjY2NzU4MTo3OjkxZDk0ZjhkMjYzNGE2ZWNhYTAxMHRjZmEzZmE2ZmE2NDk1ZjU4MDQ0OTExZTY5NDBkYzJiYzA4MDQwOTkzOg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9vkkvv0d99o.___.YXAzOnNmZHQ6OmE6bzoxMDY2NzU2ZDM4ZWRkMmY3NjY2NzU4MTo3OjA0NzM0YWJkNDBmZTNlZDhlYTczMTQxOTY2NWIwOGQxNDA0YTYyZGEzNjU5NTdmMzhiYmFkYTgwOR06Tg

Sent from my iPhone

From: Caron Shutan
To: karin_newton@concentra.com; patientaffairs@drchimedical.com; appeal@drtair.com; improvement@drchimedical.com; privacy@drselectmedical.com
Cc: Carollo, Angela (BOS); Bonanca, Alisa (BOS); Leite, Daniel (BOS); Chan@gmail; Board of Supervisors (BOS); Chan@gmail; personal_assistant@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Rosenberg@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 6:01:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Caron Shutan

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903766___.YXAzOmNmZHQ6OmE6YmpkMmE1YTg4MWIxMDM5NzVlMWU0NWQxNjc3ZTIxZmExNTo5OmU4YmU4ZGZmNjE5ODNiNDc5OTlkZTk0ZTIzNDpmOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qcZ8eNVSVNg___.YXAzOmNmZHQ6OmE6YmpkMmE1YTg4MWIxMDM5NzVlMWU0NWQxNjc3ZTIxZmExNTo5OmQ0ZGE1NzNmNzA5YjQ4MzBjNjc3YmE1YTk5NjU5NGI3NTVkNTg1NzE0NjU5NTk5NjM4ZmE0ZTo6NjpmOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQ6OmE6YmpkMmE1YTg4MWIxMDM5NzVlMWU0NWQxNjc3ZTIxZmExNTo5OmMxMzU0MmE1YjhlYWEzOTg5OmRmNDI4NWFjNzFmODU1OGU2ZTU3ZDQ4ZmI5NzQ0NTVkNmRmN2I1MTpwOlQ6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%20%22life%20has%20people%2Band,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQ6OmE6YmpkMmE1YTg4MWIxMDM5NzVlMWU0NWQxNjc3ZTIxZmExNTo3OjA0OWI4MWIxM2M0MGRlNTEjOGIRlOTBlN2JhMWE3OWZyYTEzYzBkOTBkNTVkOTA5N2Y4MmFhY2I0N2FkZWZiZTcwMTRlYzpwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://arukun.kew.yale.edu/20th_century/hamas.aspx___.YXAzOmNmZHQ6OmE6YmpkMmE1YTg4MWIxMDM5NzVlMWU0NWQxNjc3ZTIxZmExNTo3OjBmOWY0MDI2ZjctOGQ1Y1BmNDE4M2Bm2Y2ZmMDEwOTEwYTc0ODU0YTk4OWJlMGY3YTY4ZWJhMGY3YTY4ZWJhMGY3YTY4ZWJh

From: Daniel Amaral
To: karin_reuben@concentrix.com; customer@mylocksmedical.com; pmoore@mac.com; pressoffice@chicago.gov; mayor@cityofchicago.org
Cc: Cabello, Angela (BOS); Santana, Alex (BOS); Lopez, Daniel (BOS); ClerkStaff; Board of Supervisors (BOS); ClusterSomo; senator.osteen@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Feravanti@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentrix
Date: Thursday, January 30, 2025 5:58:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentrix Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
D. Franklin

Attachments:

(1) https://url.avanan.click/v2/e01/___https://www.bbc.com/news/uk-england-london-61093768___.YXAzOmNmZHQ6OmE0ZmQ4MTk2ZODBkOWU1NjA5OGE5MmQ2ZDAxNWQ5YTo6NXVkYzI4NzVkMTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MmQwMDI0NjA5NmY4MTk1MzQwMDI0NjA5NmY4MTk1MzQwMDI0NjA5NmY4MTk1Mz

From: Ivri Tarapsky
To: karin_mueller@concentra.com; customer@bethcrmedical.com; peace@hope.com; peaceatheart@hope.com; interview@bethcrmedical.com
Cc: Calvillo, Ananda (BOS); Somera, Alisa (BOS); Lurie, Daniel (BOS); ChenDaiE; Board of Supervisors (BOS); ChatMorrow; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:52:33 AM

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cc: Press, City Council

Dear Concentra Medical:

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___YXAuOnNmZHQyOmE6bzpmZTZmMWUxZmFiYWEzZjhiMTc0YTdkZTIxMjM5ZDE3Njo3OjU1NjU3ZmJmOWI1NzE4YzcwYzBmNTgxODI4MTRiNTIxOWM0OTZmMzExNDlkYTY5MzcwOWOOOTNmNTkxYmY2YDZkODExYzgwOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=qvZ868NVXNg___YXAuOnNmZHQyOmE6bzpmZTZmMWUxZmFiYWEzZjhiMTc0YTdkZTIxMjM5ZDE3Njo3OmE1YTk0MDQ3ZTBmOGM5NjRmMjI0N2M4NzQ0YDNhNjk2ZmQyZGFlOTBmNzNkZTQyZDpoOlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23!/google_vignette___YXAuOnNmZHQyOmE6bzpmZTZmMWUxZmFiYWEzZjhiMTc0YTdkZTIxMjM5ZDE3Njo3OjIwMGU4OTY5NzZlMTFlOWY1ZWIxZDI5YTkxYWM2MQ2MmQxYWQxNDk4ZWVkMjYwY1JGI3MGU4ODFkNTVlY2I2N2MzZGFlOTBmNzNkZTQyZDpoOlQ6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iemsun6jul03p23.htm%23:~:text=Tragically%2C%20the%20law%20people%20lured,19%2C500%20separate%20Palestinian%20terrorist%20attacks___YXAuOnNmZHQyOmE6bzpmZTZmMWUxZmFiYWEzZjhiMTc0YTdkZTIxMjM5ZDE3Njo3OjdkZjQzZDM2MzEtOTRkMzBlNjA1YjdiYjk2ZTMwM2YtesNTA2ZjBkMjljYTUyODBmNDZlYTRlMDdlYjE5MDYyNzkzM2E0NjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___YXAuOnNmZHQyOmE6bzpmZTZmMWUxZmFiYWEzZjhiMTc0YTdkZTIxMjM5ZDE3Njo3Ojc5ZDQ4NzY1MTljMGY5NzBmOGZlYmM2ZlMGUxOGUxMDQ2YTcwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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From: RACHEL SPRING
To: kevin_morales@concentra.com; customerfeedback@medicalcenter.com; pressoffice@cnn.com; pressoffice@foxnews.com; tipline@breakingnews.com
Cc: Carrillo, Angela (BOS); Gerrera, Alma (BOS); Leslie, Daniel (PDO); OwnSelf; Board of Supervisors (BOS); ChatRooney; senator.wiener@senate.ca.gov; assemblymember.harvey@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Eleanora@sen.ca.gov
Subject: Modern Day Hays Symbol Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:48:27 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preso, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68892766___.YXAzOmNmZHQwOmE6bmo5YWJkZGIxZTM0NjA1NjY2ZGU1wMjVkMmQ5ODEzNDFkYTo0OkNlNDc4NDk1YWU0ZGYwMDc1YjU4OTA5NmY1NzFlZDo2NDNhYjIwd0I0ZDNlNzA5YmVlYTmwOlO6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZHnbXVNIg___.YXAzOmNmZHQwOmE6bmo5YWJkZGIxZTM0NjA1NjY2ZGU1wMjVkNmQ5ODEzNDFkYTo3OjhmZWE0NTdlMDZlNGRjYmQ5NjI4ZGZiZjZkMjBhMTI5OTc0N3Y2ZmY2OTUzNWE5YWU5NzQzMzU0OTVjZjU1MzE3MjmwOlO6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23/google_vignette___.YXAzOmNmZHQyOmE6bmo5YWJjZjQxZTM0NzViNjY2ZGUwMjVhNmQ5ODUyNDFkYTo3OmUzZDQ0YmQyNTBiOTkwYzU5ZWM1YzAxYTUwYzdkYzI1MDIlZjM4DYwNGQ0MWRmNWk3NjhkYzczNmVjZTI0ZiE5Nzk1YzpwOlO6Tg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20%20for%20hundreds%20and,UPs%2C000%20sequential%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHQyOmE6bmo5YWJjZjQxZTM0NjVkNjY2ZGUwMjVlNDk5YTo0OjhkYmE0ZmM4ZjQyNDgyNWQ4MTA1ZWY4M0YRmZDE0ZjdkN2I1YzAwOTkyYTBlMDgzZDRkYZQ5NDcxMjpwOlO6Tg
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Rachel

From: Michele Wiltchik
To: kaplk_mayors@toronto.ca; mayor@cityofmississauga.com; mayor@brampton.ca; mayorpatrick@ajax.ca; mayor@markham.ca
Cc: Cabrillo, Rosario (BOS); Bahrami, Afrah (BOS); Lazlo, Daniel (PHS); Chan Staff; Board of Supervisors (BOS); Clerk@smcgov; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfeffer-Kern@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:27:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jsutify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

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(3) https://url.avanan.click/v2/e01/___https://www.jewishvirtuallibrary.org/the-involvement-of-unrfa-and-pa-officials-in-terrorism-against-israel%23gaspolg vignette___YXAzOnNmZHQyOmE6bnphMGE1OTExMmY1OWFkOGJhMmFlM2NjNDdlNDk2YWE5Njo3OjY5NDcwM2I5OWRjNTZmNGRlMGUyZjU2YTY2OTQxNGM5NzBkZDk3N2ExY2Q0MGU3MjAyYWYyM2NmYzU2N2Q1YTNlZDBiMmM1YTU2NjgwOTQ6Tg
:https://url.avanan.click/v2/e01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2D%2Dbut%2Dlet%2Dpeople%2Dstand,19%2C000%2Dsquarate%20Palestinian%2Dterrorist%20attacks___YXAzOnNmZHQyOmE6bnphMGE1OTExMmY1OWFkOGJhMmFlM2NjNDdlNDk2YWE5Njo3OjAzOGE0MTAxYWNkZWE5MDc1ZWY2OTQxNGM5NzBkZDk3N2ExY2Q0MGU3MjAyYWYyM2NmYzU2N2Q1YTNlZDBiMmM1YTU2NjgwOTQ6Tg
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Michele Wiltchik

From: Anita Yahalom
To: karen_newton@concentra.com; nmarsh@pebcmedical.com; pmoe@mac.com; mayworkforce@mayor.com; mayor@phillychiefcat.com
Cc: Cabello, Angela (BOS); Bonnica, Alice (BOS); Licht, Daniel (BOS); Chan(Gal); Board of Supervisors (BOS); CityAttorney; senator.oberay@senate.pa.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.pa.gov; Amira.Fawaz@sen.pa.gov
Subject: Urgent Concern: Inappropriate Symbolism being Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:37:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

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Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Anita Yahalom

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOnNmZHQvOmE6bzoxYjY5YzU5YWI2YTM1NzY5MDBmMGE1OnBhYzp2OWZjZjo3OjFiNGMwMzM2NGQ0YWY4MzIzZTg1YzA0OTc1NTNjMDAzNTE4MDI0OTE1MzBiNDQ5NjE1NDQ2ZmY5YjA3MWFhNTpwOlO6Tg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bzoxYjY5YzU5YWI2YTM1NzY5MDBmMGE1OnBhYzp2OWZjZjo3OmIwOTU0YWIyZWExMzdhM2U5OTU3NTU0MDFhMmM4MmQxMDBkNmE4Yjk2MjRjOGY5MzY2MDFkMDAxYWQzOWIzY2U4OEcxMDpwOlQ6Tg
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(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
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Anita Yahalom

Sent from my iPhone

From: Amy Tuckman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concordia
Date: Thursday, January 30, 2025 5:35:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by ... Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://urldefense.com/v3/__https://www.bbc.com/news/uk-england-london-68902366__;!!YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3OmQxOGE6YzA2NjQxYzE0NGZkODdkN2ExYTg5NjBkZWNlM2FkNDQ4YTE0OTMyY2M1YzMwZjU0ZjgzMzAxMjEwNGFmMjU1YzpfOkY6T
(2) https://urldefense.com/v3/__https://www.youtube.com/watch?v=g-Z3t6NVV9g__;!!YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3OmQ4ZTY6ZDAyN2IxMDZkNmQ4NjA0YzA0NjM1NzNkZTNjZmE4MjRkZDMwYWM0OGFkYTBlWWEwNDQxZmE1Y2U2OTY2ODY2Yjp0OkY6Tg
(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3OjdhNTA6OTIyNjdlZTU3ZTI1YjBiZTU2ZTI1YjVkZTIxZjVjZDk2Y2MwM2U0ZTlhZmM2YWQwOWQ0ZmM1NTExNTFkNjdkZTI0OGU5YTg
/https://urldefense.com/v3/__https://www.un.org/webcast/pa/58/statements/unsmgf030925.htm%23:~:text=Tragically%2C%20%20for%20the%20people%20and,19%2C000%20separate%20terrorist%20attacks__;YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3Ozo3YjM0YjI2ZDk2NzM0ZTk4OWE0ZjM0MTgxYTcyNDhmN2NmYzAxOTBkYWRhNDBmOTlmNDhmZjQ5YWRhN2MwM2MwOGUwZDczZDg0OGY6Tg
(4) https://urldefense.com/v3/__https://avalon.law.yale.edu/20th_century/hamas.asp__;!!YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3OmM0MjMtMjMtNjc1MTAyZWI4MDIwMmVjY2Q4ZjZjZjI2NzVlY2hNDU0MzAwMzMyYmE4MTgxMmEwZmVmZTI0ODFiYTZkZTp6OkY6Tg
(5) Michael Starr, "October 7 is about to be every day': Columbia rally uses Hamas support," 21 April 2024, Jerusalem Post
(6) https://urldefense.com/v3/__https://www.bbc.com/news/articles/c9wkxv9d99vo__;!!YXAzOxNmZHQyOmE0bzo3ZW4ZTloOGU3YWRmZmUxYTk0YWRjNWU0NGQ1YWVkZjo3OjJkNzY0NWNlMTNjZWJiZDZkN2M1ZTA6ONGQ0MmZkNjRkMDMwYjAxYTk5NDVkMjBtOTJhZjgzYTEyODpwZjY4Y2RkZWNlMDp6OkY6Tg

Be safe,
Amy Tuckman

From: Ilana Sabbagh
To: karen_mayer@concentra.com; somerset@urgentmedical.com; mayer@mac.com; mayorellen@cityoforange.org; brian.vitt@parkermedical.com
Cc: Carrillo, Amanda (BOS); Kennedy, Alicia (BOS); Lucia, Daniel (BOS); Chan(Staff); Board of Supervisors (BOS); Chan@mail.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Rosenson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:28:09 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Ilana Sabbagh

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68905366___.YXAzOmNmZHQvOmE6bmpkODcyODgxMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc5NGE5NWE6OTU5YzkwMTY2NDIwNjU5YTM4MGJhYzM0OTg5Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z86NVVNqc___.YXAzOmNmZHQvOmE6bmpkODcyODgxMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc5NGE5NWE6MzM1MzBlYWRlZGQ2ZGY3YzZlZDI0NTE0ZmM4ZjEwMmRlMWI3YlMzE0OTc2ZjU0MzQ6OTE6ZGRlNzM4ZjFkN2I0YjJkYjpwOlQ6OTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQvOmE6bmpkODcyODgxMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc3OmM5NGQ6NDhlMmViN WNiMDUyMjE0OWZhZmU1ZTk0YzAzMzkwYjhiNzZmZmY5MzExZmQjMjFkN2I0YjJkYjpwOlQ6OTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%2Dfor%2Dthe%2Dpeople%2Dand,16%2C000%2Dand%2Dcounting%2Dattacks___.YXAzOmNmZHQvOmE6bmpkODcyOGQxMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc4OjJiOTQ6YzUzNWZkNTRmZDcyYmNlMWRjNTE3Y2M5NDkxYTI0YmQ5NjgwOlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQvOmE6bmpkODcyOGQxMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc3OmIxMmM0NDNlMjM5YmQ1NjE2ZTY2ZmY3NTk1YzM1ZmZjZWE0ZjI2ZTI5ZmE4ZWQ1ZjM1YjM2MzU2ZjE5MjM4MGJiZjg5MjgwOlQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxvv9z99o___.YXAzOnNmZHQvOmE6bmpkODcyOGQwMGQwZTg1NThkY2IxNWE4NDFkNWFmZGM5ODc0OmNmMGI0ZTRiY2Ewt5DhODY2YzZlOTU4ZDZhNDhOWWNhMTO0NDU5MjI0MTIwMDNlMmIwZTc4ZWRkZjM5YjU3M2UxZGZjZjm5Mjmw0OjQ6Tg

Ilana Sabbagh

From: Emily Hill
To: karen_mercier@concentra.com; roberto@pedrichmedical.com; pmoss@troy.com; mayorbrian@troymi.gov; mayors@pedrichmedical.com
Cc: Camilleri, Angela (BOS); Kontos, Alex (BOS); Lipka, Daniel (BOS); ChanSing; Board of Supervisors (BOS); CSupervising; senator.scanlon@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:23:46 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jewish people and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Emily Reichel
Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ0YTI1YjE0OGFiMjFkNDAxNTg3MjJlZDQwOTNmMDdmYzU5Y2QxMTJmNGJkZDg2V2VsYWNkYTM0ZjpwcE0QbTg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=w-Zl66iVsYo___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ0YTIyOTgxOTc1xMDYxZTBkMTI5NzM5OjA2YmE1ZjA0YTI4MzA0NWIyMmY0N2E1NjpwcE0QbTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ3YTc0YmI1MWI6YjZlNGU3ZTdiYjM0NTI4ODBkYjFjZTczZmE1Y2V1NDFjY2Y0NDM0MjlkYzg4MTgxMDkwYTdlMzAyYzRkOTc2NjpwcE0QbTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iransg030923.htm%23:~:text=Tragically%20%2D%20for%20those%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks.___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ3YTc0YmI1MWI6YjVkOGQxZjY0NmFjNWUzMWFlYjowNDhkMmI4NjhjNzI3NzQ4Yzm0ZjMmU1NTg4NTAtNDBkMzBhYTA1YjI1MTgxMWMxMzFjMjpwcE0QbTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ3YTc0YmI1MWI6YjNkZTBhNGE2ZmI4ZDZkYjU2YjI3YmY4MmRkYTc0M2U5ODg0YzE4MWNiY2MxYTFlNDkxODcxMmY0MzUwOTc1ZmY4NTAtNDBkMzBhYTA1YjI1MTgxMWMxMzFjMjpwcE0QbTg
(5) Michael Starr, "October 7 is about to be every day.' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uncategorized-59cdccfa9f9e___.YXAzOmNmZHEwOmE6MzpiYjhhNDkwMmU4YTkwMzQ0YTI1NGMzNDQ4YWQ2ZWFkNGU0NmMxMjk4MTE3ZTAzYzkxMjpwcE0QbTg

From: Nina Sohnen
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:11:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries. Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.' Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin. There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023. By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate. There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3) It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel. Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide. Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers. According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.' By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values. Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5) Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community. In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6) Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis. We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Nina Sohnen

Attachments: (1) https://www.bbc.com/news/uk-england-london-68902366 (2) https://www.youtube.com/watch?v=g-ZJ66NVVNg (3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette ;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks (4) https://avalon.law.yale.edu/20th_century/hamas.asp (5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post (6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Stacy Nerenstone
To: kevin_reuben@concentra.com; reviewing@advancemedical.com; press@mac.com; mayorsoffice@denver.com; mtucci@selectmedical.com
Cc: Cecilia, Angela (BOS); Ferreira, Alba (BOS); Leon, Daniel (PRS); ClerkStaff; Board of Supervisors (BOS); Chan@mac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Rosenzweig@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 5:02:33 AM

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cc: Press, City Council

Dear Concentra Medical:

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Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Stacy Nerenstone, MD

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002366___.YXAzOmNmZHQxOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQxMDNkYzo3OmE1MGQ6NzFiYjI0MDEwYThhMTM0NjgwYzo4MGQ2N2RiM2I5MDY1Mzc0N2k2k3OTOxMGRjYTBiOGE5ZDpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Zl86NVVNg___.YXAzOmNmZHQxOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQxMDNkYzo3OiNlN2I0ZGI2ZjQ5ZDg2NDk3MWM4MDI1YTcwZDc1MDFkYmY5YWYxMzgzOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-plo-officials-in-terrorism-against-israel%23:~:text=Tragically%20%2D%20for%20the%20people%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQyMDNkYzo3OjNlY4MGZlOTU4MGZlOTU0MGZlOTU0MGZlOTU0OmY2MDNkYWYyOTNkZmM1YzhlYjNlNjg0MjJlNzBlZGEzNjNlOGM1YzY1YmQ5YmQ2NDBkN2U4MTUxODdmYTU1MTBlOWQwNTgwOkY6Tg
/https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/iatmeng030925.htm%23:~:text=Tragically%20%2D%20for%20the%20people%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQyODg2ZjdjNjA0NzkxNGVhNmIxMjI4NDk0OGZjNjk2ZDEzNjNlOGM1YzY1YmQ5YmQ2NDBkN2U4MTUxODdmYTU1MTBlOWQwNTgwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://crsreports.congress.gov/product/pdf/IF/IF12360%23:~:text=Hamas%20is%20a%20Sunni%20Islamist%20movement%20that%20has%20governed%20the%20Gaza%20Strip%20since%202007___.YXAzOmNmZHQyOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQyMDNkYzo3OmVlOTE0ZWI0ZmY4MTI0OGE1MGM1NDM0NjhjZDE4OTBlZmY4MGVlNDhmMmI2NjI5NTc0OWQwNTgwOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0vekxv9d99o.___.YXAzOmNmZHQxOmFiOmoxODRmODI1NDYxMWM5MzgxNWVlOTJmZmU1OmQxMDNkYzo3OjQ0YzQ0OGMwEyY2RmNmJhNzA3NDJmOGM0MGM1ZMGQ2MWM4ODIwYzM5NmJiODQ1N2Y4OWJkZTZkYTBhNzdjZlpwcOkY6Tg

From: Brian Duffin
To: kathy_rosenthal@concentra.com; melanie@collectivemedical.com; maggie@mac.com; maryann@mindthegap.com; mlevin@collectivemedical.com
Cc: Carrillo, Angela (BOS); Ramirez, Alex (BOS); Leslie, Danial (MSE); CleerEtal@; Board of Supervisors (BOS); Chan@mayor; jennifer.gibson@toronto.ca.gov; assemblymember.bonta@assembly.ca.gov; Kristin.Pfaffenkoch@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 9:45:11 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and jastify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=p-Z86tNVVNg___.YXAzOmNmZHQxOmE6bmpmMzRjM2E5MzMxMDMxNmQ2ODRjODYwYTMxYmYzNDQ1Yzo3OGM3NTI0MzAxNTk5ZTBhZTOxMTUxNTA2ZTBlNzZhMTUxNTA2ZTBlNzZhMTUxNTA2ZTBlNzZh

From: Brian Mack
To: karen_newton@concentra.com; patricia@thefactmedical.com; pstuart@mar.com; maryvalkov@hotmail.com; mayor@thefactmedical.com
Cc: Carrillo, Angela (BOS); Bonilla, Alex (BOS); Lopez, Daniel (BOS); Chan@aol; Board of Supervisors (BOS); Ellenthorpe; senator.weiner@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparza@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 4:40:06 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

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(3) https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAeOuNmZHQxOmI6bmYjc3MzI6OTJkNWU3NjBkYmZiNDc5MTU0Y2MxNDAwNzo3OmRiNDE6YjRjOjDFlYzM0NjBfZDBkOWRiNTU0YTRjZDVlYzAxMGUlJ3ZmQyMDI4OTgzNGNmMDMwNjEzOWFmZDA5ZjYyNzpwOkY6Tg!https://urldefense.com/v3/__https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette__;!!YXAeOuNmZHQxOmI6bmYjc3MzI6OTJkNWU3NjBkYmZiNDc5MTU0Y2MxNDAwNzo3OmRiNDE6OTgyYzoIOTI5ZTc5N2RlODA4OTkxZDE2OTQwZjI3OWY1YmZiZGZiMjItMDgwOkY6Tg!!A4OTkxZDE2OTQwZjI3OWY1YmZiZGZiMjItMDgwOkY6Tg&data=05%7C02%7Cbrian.mack%40ucsf.edu%7C8b1ea6e1f1d0434ed7f108dd4e2f7e2b%7Cb5fa48d5b3ea4b31848ebb7ef65ebe4d%7C0%7C0%7C638726422722784722%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Ym1Ka2NBMnBzbUJ1ZlBzZ0ZqZ1ZlZ0ZqZ1ZlZ0ZqZ1Zl

From: Anna Vakrakis
To: kelly_newlove@sonoma.com; rpiercy@publicdefender.pro; pmaze@mac.com; thanyaellow@lawyer.com; mlevin@palacinolegal.com
Cc: Cabello, Rogelio (BOS); Gerwick, Alisa (BOS); Lazlo, Darcel (PDO); ChanDaiD; Board of Supervisors (BOS); Chan@sfgov.org; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.McRorie@sen.ca.gov; Anna.Eshoo@hsen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 4:34:22 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

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It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

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(2) https://url.avanan.click/v2/r01/___https://www.voanabc.com/watch?v=g-Zbh0cVV8g___.YXAzOnNmZHQwOmE6bmpkMmIxOTU1NDk1YTY2NGYzOWVhZTYzOGMzMDFlMWQ3NDkyOTg0ZTgxOTA4MDY2ZGkwMGE4YjI2ZDRmYjUzZjI0NDc6ZSjzem4kYkTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmpkMmIxOTU1NTFlZDRmYTFjZTQ5NGZjNDMxNzhmNjM5Yzo3OmY2ZTM4N2I2Rc0DcxZWI4ODY wODkxYTIxMDE3MGIxOTYwOWQ5ZTBkZmQ2YTQxODNhYTdjYmQ3NTVkZWJjNTRlY2M3ZGU3Yjpyc0kYkTg
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(5) Michael Starr, "October 7 is about to be every day': Columbia rally soon Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0mkxw4b89vo___.YXAzOnNmZHQyOmE6bmpkMmIxOTU1NTFlZDRmYTFjZTQ5NGZjNDMxNzdmNjM5Yzo3OjJlYTc6ZjVjNmQ5YzBlNzBlYmYxMzU2NTQ1NTg3OTFmNmI5NmYxMmRjMjJmMDJkMTcxOGI1wZJLSGTlhNGEwZDpmOkY6Tg

Sent from my iPhone

From: [Jason Hill]
To: [public_testimony@seattle.gov]; [councilmembers@seattle.gov]; [lisa.herbold@seattle.gov]; [dan.strauss@seattle.gov]; [kshama.sawant@seattle.gov]
Cc: [Lewis, Debbie (HSD)]; [Lam, Tammy (HSD)]; [Jones Hill]; [Bank of Washington (HSD)]; [Brad Hinshaw]; [Bradley Johnson (Brad)]; [s_ann]; [councilmember.nelson@seattle.gov]; [Kettle.Pfaffle@perkinscoie.com]; [Anne.Bremner@pwc.com]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 4:26:40 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Pross, City Council

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Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today’s climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68902366___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3Ond1MmY6ZGRhMWEyMzllYzgxMTExYjk5N2QyZjhiNzg0OTgxMTkwN2QyNjFiYjEwYWFhMWRkNDAwNzUwNDM5Mzg3NjcyNDg0OlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z36tNVVNg___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3OjU4NmIkYzQ3NjI1ZjdlMjQ1ZmI1NTAyN2I0ZTk4YTcwOWU1ZjNjMzN2E2NGM4MjNmMTVlZTFhOTI5OTIzNmMmNmODIyNzp0OlQ6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23:~:text=The%20Palestinian%20terrorist%20campaign,vignette___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3Ond1MjU2OjU2MGY2ZmQwNTBkMmFmMzcwMDFkZDQ5ZDQxYjo3OTE4OTE0NmRiYzQ2MjM4MDE0MTMwNTE4N2E4MDZjZmIzNWIyZjp0OlQ6Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%25:~:text=Tragically%20%2D%20for%20the%20people%20of%20Israel,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3Ond1MjU6NjBmMWQ2MmIwZWM4YmQ0YmZjNzI5MDUwNmU5ODBlYzRjZTdkNGUzZTE1ZTFlOTEzNTU3ZDE5Njg0OlQ6Tg
(5) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3OmI0YTE6OTA4NDk3YzE5N2ZkN2I4NzZiRmNjA3Y2I1wMWFlNTU4NTFjMDIxZjVmNDk2NTAwNDU5NWY3OGK6OWY3Yjp0OlQ6Tg
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkkvl9d99o___.YXAzOmNmZHQyOmE6bmo2YWUwMGJiNWRjMDhkOGZiMDRlZjkzYmZjZTIwMzVlZTo3OmU0NDktZTE0MTc0OGI0ZmU4NjI1NzcxNjYwZDE5YTczNTMwNWRlYmRiMTMzNGQ3YmM5MTUxMWIwMWE0ZDY3YWQ1MDRjYzp0OlQ6Tg

Naomi Hillel

From: Elise Udelson
To: karen_mosher@concentra.com; roberto@bayfrontmedical.com; pmoss@mac.com; pmoss@mac.com; pmoss@bayfrontmedical.com
Cc: Calvillo, Angela (BOS); Ramona, Alina (BOS); Leiva, Daniel (MAY); Chan(Staff); Board of Supervisors (BOS); Chan@mac; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kelly.Pfeffer@sen.ca.gov; Anna.Ferguson@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 3:59:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Mufita Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arrafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Elise Udelson

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-64802366___.YXAzOmNmZHQxOmE6bzo0OTQ2ZTMwMmY4MmY4MzVlZDBjNmNkMWVkYTlhNDE4OmI6Yzg4ZTQ6OGFjOWI4ODpmZmYxODE1NDg2MTI5ZWJiMjI2OTE4ZWUxZTc4ZjEzZGNjZTB4N2Y1NTg4MjU2NjE3ZmNiNGRkNzRmMmFiOWQyYTkxMTpwOkY6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-ZI66NVVNg___.YXAzOmNmZHQxOmE6bzo0OTQ2ZTMwMmY4MmY4MzVlZDBjNmNkMWVkYTlhNDE4OmI6Yzg4ZTQ6OGFjOWI4ODpmZmYxODE1NDg2MTI5ZWJiMjI2OTE4ZWUxZTc4ZjEzZGNjZTB4N2Y1NTg4MjU2NjE3ZmNiNGRkNzRmMmFiOWQyYTkxMTpwOkY6Tg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-esrefat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQxOmE6bzo0OTQ2ZTMwMmY4MmY4MzVlZDBjNmNkMWVkYTlhNDE4OmI6Yzg4ZTQ6OGFjOWI4ODpmZmYxOWU0OTBkZGEzNTY2NzczZjY3NjQ4YWI2MTBjNDBlODE3NzM4MWRjODVjZTE2YzgzYzRlZmRkZTpwOkY6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/websetat/gaz58/statements/isrtemg030925.htm%23:~:text=Tragically%20%2D%20life%20is%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks___.YXAzOmNmZHQxOmE6bzo0OTQ2ZTMwMmY4MmY4MzVlZDBjNmNkMWVkYTlhNDE4OmI6Yzg4ZTQ6OGFjOWI4ODpmZmYxOTk5ZGIxZjk3NWEwODI0MmRhMzY4NzVlZDE5NzVmMjMyMTk4MWRjODVjZTE2YzgzYzRlZmRkZTpwOkY6Tg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOmNmZHQxOmE6bzo0OTQ2ZTMwMmY4MmY4MzVlZDBjNmNkMWVkYTlhNDE4OmI6Yzg4ZTQ6OGFjOWI4ODpmZmYxOTk5ZGIxZjk3NWEwODI0MmRhMzY4NzVlZDE5NzVmMjMyMTk4MWRjODUxNmIzYzgxY

From: Alice
To: keith_newton@concentra.com; romerski@metrocmedical.com; sjones@mac.com; mac-workflow@kroger.com; mgr-str@safeclmedical.com
Cc: Carullo, Angela (BOS); Ferreira, Alisa (BOS); Lane, Daniel (BOS); ChanSteff; Board of Supervisors (BOS); ClerkBoard; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaan@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 2:49:08 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Alice Handlinger

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68002316___.YXAzOmNmZHQyOmE6bmpkMDk3NDFlZGMyM2IwZTRmNDE1NDAxYzdiOjNjZGFkMDcxOGJjZTZiNWNmMTmxOTA4MWRmZQc1OTBiZTIxM2M2ZGQwZmRkMGNlNzk3YWYyNzZjMGYtYTgwOk6YEg
(2) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmpkMDk3NDFlZGMyM2IwZTRmNDE1NDAyYzdiOjc3ZjE3YWE6MzZlYTcyMDRmZDE0OTM4ZjI6NjU0OTlmNzA1YjNiNTk0YmIwOTUwNDNhNjQxZTNlMjRkMzQyZDk2ZmQ1NDczNTpwOk6YEg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOmNmZHQyOmE6bmpkMDk3NDFlZGMyM2IwZTRmNDE1NDAyYzdiOjE3YWE6MzZlYTcyMDRmZDE0OTM4ZjI6NjU0OTlmNzA1YjNiNTk0YmIwOTUwNDNhNjQxZTNlMjRkMzQyZDk2ZmQ1NDczNTpwOk6YEg
(4) https://url.avanan.click/v2/r01/___https://www.wsj.com/articles/israel-gaza-war-hamas-rape-sexual-violence-11701967200___.YXAzOmNmZHQyOmE6bmpkMDk3NDFlZGMyM2IwZTRmNDE1NDAyYzdiOjc3ZjE3YWE6MzZlYTcyMDRmZDE0OTM4ZjI6NjU0OTlmNzA1YjNiNTk0YmIwOTUwNDNhNjQxZTNlMjRkMzQyZDk2ZmQ1NDczNTpwOk6YEg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0k8xvvdd80o___.YXAzOmNmZHQyOmE6bmpkMDk3NDFlZGMyM2IwZTRmNDE1NDAyYzdiOjM2ZTY1ZTYyMDYzNzg2MmYwYzVmNWFmOTA5MWFmMzhkZDA2OWI1N2ORjY2RkYTk4ZmJkNTcxMDRkYmQxOkJhOTA5YzgwOk6YEg

Sent from my iPhone

From: Riva Alper
To: kwik_newton@comcast.net; notarealdoghouse@aol.com; press@mail.com; mayorwilson@theregion.org; mayor@selectmedical.com
Cc: Cahill, Angela (BOS); Ferrera, Alex (BOS); Lecis, Daniel (PDS); Chen5a87; Board of Supervisors (BOS); Chanbarney; senator.wiener@senate.ca.gov; speaker@assembly.ca.gov; senatorfeinstein@senate.ca.gov; Kelly.Pfefferkorn@sen.ca.gov; Anna.Eshoo@hsen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 2:47:13 AM

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cc: Press, City Council

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We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,
Riva Alper

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68003766___.YXAzOnNmZHQyOmE6bmo6NjM3ZDk0NDM2MmQ4MDI2N2E0ZWY5NTkwYjI6MTo4MDI0YzNmMjkxYTgwNDk5MzAyNmMzNTM5ZmRkNTBjMDI4YjQwMzk5YmFmYWNhNDI2YjU0NzJlMTg4MDcyZTliNmQzMjY5YmRhOTg4MGY5ZTg
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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bmo6NjM3ZDk0NDM2MmQ4MzU2ODU0YjRmZGJlY2UwNDUwNDM4MDNlYWZkNmNjZmZiOmE5NWY6MTM3YzU2ZWY3MzY0ZDQ3YmVkNThiNDZlY2U0NzJlMTg4MDcyZTliNmQzMjY5YmRhOTg4MGY5ZTg
(https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20people%20Israel,19%2C000%20people%20have%20been%20murdered___.YXAzOnNmZHQyOmE6bmo6NjM3ZDk0NDM2MmQ4MzU2ODU0YjRmZGJlY2UwNDUwNDM4MDNlYWZkNmNjZmZiOmE5NWY6MTM3YzU2ZWY3MzY0ZDQ3YmVkNThiNDZlY2U0NzJlMTg4MDcyZTliNmQzMjY5YmRhOTg4MGY5ZTg
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAzOnNmZHQyOmE6bmo6NjM3ZDk0NDM2MmQ4MDI2N2E0ZWY5NTkwYjI6MTo4MDI3OmMyZTQ0OTY4MjU3OGM0ZWE3MmExOTY2ZjQ2ZGY2ZDY2N2Y5ZTcxODg0ZjE1YWU4ODY2ZjI5YTM3NDg2YGFmYTdlYTM3NDg0YGFmOkY6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c5ye4xxv3t9o___.YXAzOnNmZHQyOmE6bmo6NjM3ZDk0NDM2MmQ4MzU2ODU0YjRmZGJlY2UwNDUwNDM4MDNlYWZkNmNjZmZiOmE5NWY6MTM3YzU2ZWY3MzY0ZDQ3YmVkNThiNDZlY2U0NzJlMTg4MDcyZTliNmQzMjY5YmRhOTg4MGY5ZTg

Sent from my iPhone

From: Tina Kongaus
To: karin_meyers@concentra.com; outreach@centermedical.com; rescue@mac.com; marcus@cityofdenver.com; mlevin@centermedical.com
Cc: Cabello, Angela (BOS); Gomez, Alex (BOS); Leila, Daniel (MSE); OlsenBell; Board of Supervisors (BOS); Chan@mayor; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfeiffer@sen.ca.gov; Anna.Caballero@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Thursday, January 30, 2025 12:56:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preuss, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more discomforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

By wearing a keffiyeh in a healthcare role, this PA creates a hostile environment for Jewish patients. This would not be tolerated for any other ethnic or religious group. Wearing these symbols of terrorism and Jew hatred is antithetical to your mission and does nothing to support your core values.

Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Israel. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

Thank you for addressing this urgent matter with the gravity it deserves. Hate has no place in the profession and certainly not at a Concentra practice devoted to providing healing and medical assistance to all human beings on an equal and non-discriminatory basis.

We await a response to this issue and request that you update your website to reflect this intent.

Sincerely,

Attachments:

(1) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/uk-england-london-68903566___.YXAzOmNmZHQ6OmE0ZmI0NjM1YzZkMzAyZGZmMzA5MzdkMzJlNWU6aW9tOjBkMDk3N2IxNWUwZWI0MmRlOGY2ZGQ1YzdlZGZjY5YjA5NjQ5MWU1ZGYxNzRjODEwY2Y5NDhmOGEwY2VhZDpnoOlQ6Tg
(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=pvZ8ti0UVNw___.YXAzOmNmZHQ6OmE0ZmI0NjM1YzZkMzAyZGZmMzA5MzdkMzJlNWU6aW9tOjBkMDk3N2IxNWUwZWI0MmRlOGY2ZGQ1YzdlZGZjY5YjA5NjQ5MWU1ZGYxNzRjOTI6YTo4MjM2NjQxMTk1MTQxNjI4ZTQ2YjJmOTZlZWE1ZjE2ZTY5YjJmOTZlZWE1ZjE2ZTY5YjJmOTZlZWE1ZjE2ZTY5

From: Steven
To: kaplo_newton@concentra.com; nurseratchet@concentra[at].com; peace@mac.com; peaceatthecrossroad.com; info-ctr@selectmed[at].com
Cc: Cecilia, Angela (BOS); Gonsalves, Alisa (BOS); Leslie, Daniel (MOD); ChanStaff; Board of Supervisors (BOS); Chan@mail; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Wolfe@sen.ca.gov; Anna.Rosenberg@asm.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 28, 2026 11:27:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Preso, City Council

Dear Concentra Medical:

You have been known for more than 35 years as a leader in the world of health care, especially workplace injuries.

Your centers, like the one at Potrero Hill, are designed to 'support a positive patient experience.'

Sadly, in January 2025, a patient's experience was anything but positive when she came into the center and was treated by a keffiyeh-wearing Physician's Assistant, Muftia Khalil, who also sported a pro-Palestinian pin.

There are few things more disconforting than being seen by a healthcare professional wearing a piece of cloth specifically worn to signify support for radical Islamic terrorists, including the murders, torture, and sexual atrocities committed, most recently on October 7, 2023.

By wearing a keffiyeh, a symbol currently banned from many U.S. and international venues (1), this healthcare professional has publicly aligned herself with rhetoric and actions that, at a minimum, are anti-American and justify and glorify terrorism, violence, and hate.

There can be no doubt that the keffiyeh is no longer simply a piece of clothing. It is now a highly charged symbol that represents the wearer's political affiliation with Hamas and the pro-Palestine movement. It has become a modern-day swastika. It was made iconic by Yasser Arafat, who was responsible for 19,000 separate terrorist attacks and thousands murdered. It was also made iconic by Leila Khaled, the first woman to participate in airplane hijackings. (2,3)

It has become the clarion symbol of Hamas terrorists who seek the destruction of the only democratic country and our U.S. ally, Israel.
Moreover, since the barbaric massacre and kidnapping of Jews on October 7, 2023, the keffiyeh has been the uniform worn by Hamas terrorists and their supporters worldwide.

Likely, Concentra would not allow its employees to drape themselves in Confederate or KKK flags or to wear Nazi swastikas or pins at work, as these would threaten African American, Latin-X, Jewish, and LGBTQ+ customers.

According to your own website, you 'are guided by … Orange Book principles, providing quality care and a positive experience by living out our core values of a healing focus, a selfless heart, and a tireless resolve. Our colleagues provide welcoming, respectful, and skillful care to deliver and preserve access to high-quality health services for all.'

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Understand that a healthcare position should be inclusive to all patients and not just those that she supports. The PA in question should also be made aware that the terrorist organization for which she shows support includes a genocidal ideology to murder all Jews and obliterate the democratic state of Isreal. (4,5)

Now is a critical moment for Concentra to reinforce its values and ensure that all personnel understand the broader implications of their actions both within and beyond the medical community.

In today's climate, where antisemitism is dangerously on the rise and violence against Jewish communities is becoming alarmingly common, this symbol is nothing short of a threat to Jewish customers. Its presence in your clinic leaves Jewish patrons feeling alienated and unsafe. (6)

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We await a response to this issue and request that you update your website to reflect this intent.

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From: Vino
To: keith_newton@concentra.com; rortenzio@selectmedical.com; pequsc@mac.com; marcwatkins@kroger.com; mtarvin@selectmedical.com
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Lurie, Daniel (MYR); ChenStaff; Board of Supervisors (BOS); Cityattorney; senator.wiener@senate.ca.gov; assemlymember.haney@assembly.ca.gov; Krista.Pfefferkorn@sen.ca.gov; Anna.Esparaza@sen.ca.gov
Subject: Inappropriate Symbolism by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:10:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

cc: Press, City Council

Dear Concentra Medical:

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(2) https://www.youtube.com/watch?v=g-ZJ66NVVNg
(3) https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel#google_vignette
;https://www.un.org/webcast/ga/58/statements/israeng030925.htm#:~:text=Tragically%20%2D%20for%20his%20people%20and,19%2C000%20separate%20Palestinian%20terrorist%20attacks
(4) https://avalon.law.yale.edu/20th_century/hamas.asp
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://www.bbc.com/news/articles/c9wkxv9d99vo

From: Andy Goodman
To: [redacted]
Cc: [redacted]
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Fenway Health Concentra
Date: Wednesday, January 29, 2025 5:46:30 PM
Attachments: [redacted]

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cc: Press, City Council

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(2) https://url.avanan.click/v2/r01/___https://www.youtube.com/watch?v=g-Z366NVV9g___.YXAzOnNmZHQyOmE6bnoSNDc5YTU5OTk5OWM0MDBkNzYxMTA2NGRmMmE4YTY0ODc3OjBiZDI5NGIlZTVkNzc0YzQxNWZkZmQ1MTYzMTYzNWNhM2JmYmI2ZWE2NDVjZTUyYTY1MGMwODQzNDBmYTU0NmQ0YzgxMGk5YTg
(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%23google_vignette___.YXAzOnNmZHQyOmE6bnoSNDc5YTU5OTk5OWM0MDBkNzYxMTA2NGRmMmE4YTY0ODc3OmY2M0YmI0OGI0NmMyMjhlNjBkODE3ZGVhOTdkZWNmNTE2NTQ4NmFhOWRjZGNjZDM1NDBlNTkyYjAzN2VjN2YzMDg0OkY6Y8Tg
(4) https://url.avanan.click/v2/r01/___https://www.un.org/webcast/ga/58/statements/israeng030925.htm%23:~:text=Tragically%2C%20for%20the%20first%20people%20since%20the%20Holocaust,19%2C3000%20sequence%20Palestinian%20terrorist%20terrorist%20attacks.___.YXAzOnNmZHQyOmE6bnoSNDc5YTU5OTk5OWM0MDBkNzYxMTA2NGRmMmE4YTY0ODc3OmI5MDQwODkpcMDBkNjcwZTk5YTc2YzNlY0YwFmZTQ4NTExOTM1MGFiNDhkYjZmODg0MGIlZTAwODQ3Y:gt0Ok5Y6Tg
(5) Michael Stern, "October 7 is about to be every day": Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c9wkxv9d99vo___.YXAzOnNmZHQyOmE6bnoSNDc5YTU5OTk5OWM0MDBkNzYxMTA2NGRmMmE4YTY0ODc3OjhmuZmQtMzJkNGMtOTM4OTdkMmgyZDBhMmU1NzdiYzMzNWY1MWEwMjEyMjM4NDA5M2UtNzNiRjZlZlYWBFYmYtNzNmNzdmYTg0Ok5Y6Tg

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Andy Goodman
President/CEO
p: 631.287.1918
c: 516.807.4017
f: 800.640.6205
w: www.drgoodmanbutler.com
e: andy@drgoodmanbutler.com

From: Varda
To: kaith_newton@concentra.com; rachael@pelicanmedical.com; pascal.@mac.com; marywalkline@kinger.com; mlarvie@selectmedical.com
Cc: Cebulla, Angela (BOS); Soriano, Alba (BOS); Leite, Daniel (BOS); ChanStaff; Board of Supervisors (BOS); Chan@mma; senator.wiener@senate.ca.gov; assemblymember.haney@assembly.ca.gov; Kristy.Pfefferkorn@sen.ca.gov; Anna.Caramanian@sen.ca.gov
Subject: Urgent Concern: Inappropriate Symbolism Worn by Healthcare Professional at Potrero Hill Concentra
Date: Wednesday, January 29, 2025 11:04:56 AM

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cc: Preuss, City Council

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Sincerely,
Varda

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(3) https://url.avanan.click/v2/r01/___https://www.jewishvirtuallibrary.org/the-involvement-of-arafat-and-pa-officials-in-terrorism-against-israel%2Fspoople. v/gazette.___.YXAuOnNmZHQvOmFiOnozYTU3YzNkNGMyNmY1MTY2NDE5M2YxY2U1NTI1NTA2NTo3Qjg2YjNiNjQ2MjM4NmEzNDhlZDU1NGI0ZTIyZTAzZTo3Qjg2YjNiNjQ2MjM4NmEzQ0NmRkMTRkMTY0MjQ3YmM0OGViNjQ0NzhlODM5ZTpwOlQ6Tg
:https://url.avanan.click/v2/r01/___https://www.un.org/webcast/gar58/statements/iransng030925.htm%23.:-text=Tragically%20%2D%20for%20the%20people%20ana.E19%2C000%20quarantx%20Palestinian%20terrorist%20attacks.___.YXAuOnNmZHQvOmFiOnozYTU3YzNkNGMyNmY1MTY2NDE5M2YxY2U1NTI1NTA2NTo3OjM4MjcxZjE0NDNiZTQ5NWU1NzA3NmYxYzY2UwZWM4ZTdlMjA2OTNmZjU3OWQ2NjgwOlQ6T
(4) https://url.avanan.click/v2/r01/___https://avalon.law.yale.edu/20th_century/hamas.asp___.YXAuOnNmZHQvOmFiOnozYTU3YzNkNGMyNmY1MTY2NDE5M2YxY2U1NTI1NTA2NTo3OjE1MTk0YjE1MmIxMzZlMWVhNTRiMzRlMzk1OTI1OWE5MGQ0NDEwN2FiOGEwNDIzOGQwYjZjZjU0MzFmNmE4MjlmMjQzZjU3OWQ2NTo3OjM4MjcxZjM5MjM2ZTo3OjQ6Tg
(5) Michael Starr, "October 7 is about to be every day:' Columbia rally sees Hamas support," 21 April 2024, Jerusalem Post
(6) https://url.avanan.click/v2/r01/___https://www.bbc.com/news/articles/c0wkxcrlk09o___.YXAuOnNmZHQvOmFiOnozYTU3YzNkNGMyNmY1MTY2NDE5M2YxY2U1NTI1NTA2NTo3Qjc5NDMzOGMxMDk3MmM0MjE2OGVlN2U5OTM0NTNhZTcyNWYzMGZlY2MzZmMmM4MjlmMzQzZjU3OWQ2NDRiZmNiNzA4MWM5YjgzOlQ6Tg

Sent from my iPhone

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Sierra Club supports 10,000 Daylighting Parklets
Date:	Wednesday, January 29, 2025 11:40:00 AM
Attachments:	Sierra Club supports 10,000 Daylighting Parklets.pdf

Hello,

Please see below and attached for communication from the San Francisco Group of the Sierra Club San Francisco Bay Chapter, regarding parklets.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Charles Whitfield <whitfield.cw@gmail.com>
Sent: Tuesday, January 28, 2025 8:00 AM
To: Munowitch, Monica (MTA) <Monica.Munowitch@sfmta.com>; Cityattorney <Cityattorney@sfcityatty.org>; Kirschbaum, Julie (MTA) <Julie.Kirschbaum@sfmta.com>; MTABoard <MTABoard@sfmta.com>; Willson, Hank (MTA) <Hank.Willson@sfmta.com>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Sierra Club supports 10,000 Daylighting Parklets

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please see attached a letter from the Sierra Club in support of allowing residents to create parklets in daylit parking spaces.

Charles Whitfield
Executive Committee Chair
Sierra Club SF Group

SIERRA CLUB
SAN FRANCISCO BAY

San Francisco Group of the San Francisco Bay Chapter

January 28, 2025

To: Shared Spaces Program Manager Monica Munowitch
City Attorney David Chiu

CC: SFMTA Acting Director of Transportation, Julie Kirschbaum
SFMTA Board
Hank Willson (SFMTA Policy Manager for Parking & Curb Management)
Board of Supervisors

Subject: Allow residents to create parklets in daylit parking spaces

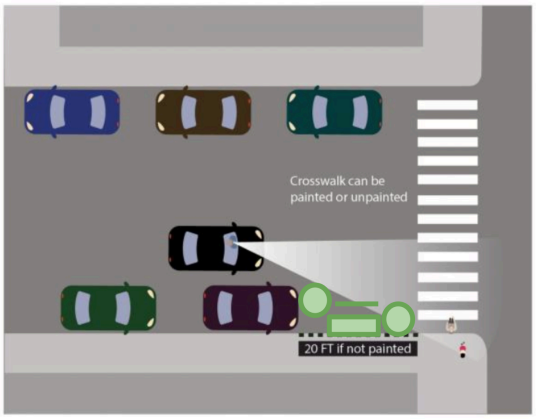
Dear San Francisco City Leaders,

The Sierra Club San Francisco Group, representing nearly 6,000 members city-wide, calls for a large increase in green space within our city. We propose allowing residents to create parklets in the daylit spaces at intersections by right. These Daylighting Parklets should be allowed without an expensive, cumbersome permitting process.

Our proposal

California's new law AB 413 mandates that as of January 1, 2025 curbside spaces at the approach to intersections must be clear of cars so that pedestrians in crosswalks are visible to drivers. San Francisco will transition 14,000 parking spaces to these daylit zones.

We have the opportunity to create green community space in these zones instead of just dead pavement. If rolled out across 10,000 parking spaces, this would add greenery to an area 2 ½ times the size of Dolores Park.



Schematic of one of 10,000 parklets (left) and example of a resident-installed parklet already at an intersection (right).

The key to the success of these daylighting parklets is a hands-off approach from the city. A couple of sensible guidelines like a height limit and visibility-to-the-crosswalk requirements are necessary. But beyond that, the city should let residents do what they want without onerous requirements. There should be no design review and no permitting process. There should be no insurance requirements. In an era of tight budgets, residents should be able to shape their city without expensive city reviews.

These Daylighting Parklets offer several concrete advantages to residents and neighborhoods and the city:

- Provide greenery throughout the city, including in areas long devoid of public spaces
- Provide a place for neighbors to gather and meet
- Reduce burden on planning staff to serving residents' needs at a time of budget cuts
- Prevent vehicles from endangering pedestrians when drivers park in daylit spots to run a quick errand
- Create a sense of joy and ownership among neighbors and residents

Why Daylighting Parklets Matter

San Francisco has, since the start of the pandemic, suffered a crisis of confidence. Voters expressed their frustration in the November 2024 mayoral election. Giving residents a sense of local control and initiative, and providing them with a green space to meet their neighbors and a sense of joy in what they can create should be part of our path forward as a city.

We urge you to take action to make San Francisco streets something all residents of the city can create and enjoy together.

Sincerely,

Charles Whitfield
Chair, Executive Committee
Sierra Club San Francisco Group

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: JFK
Date:	Friday, January 31, 2025 2:48:00 PM

Hello,

Please see below for communication from Connie Hall regarding John F. Kennedy Drive.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Connie Hall <Connie.Hall.493110363@sendgrassroots.com>
Sent: Sunday, January 26, 2025 9:22 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: JFK

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

A compromise for John F. Kennedy Drive was reached in 2007 that allowed all users of Golden Gate Park to share the roads. It is time to reopen JFK Drive back to the way it was before COVID. The select few that are the most vocal are doing us all a disservice that want a reasonable compromise.

Please reopen JFK Drive like it was before COVID!

Regards,
Connie Hall
4783 Corte De Avellano
San Jose, CA 95136

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Urgent: Opposition to San Francisco Upzoning Proposal
Date:	Friday, January 31, 2025 3:18:00 PM

Hello,

Please see below for communication from Cheryl Richard regarding the San Francisco Planning Department's Expanding Housing Choice, Housing Element Zoning Program.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

-----Original Message-----
From: sanjose940@everyactioncustom.com <sanjose940@everyactioncustom.com>
Sent: Saturday, January 25, 2025 12:10 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: Urgent: Opposition to San Francisco Upzoning Proposal

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I am writing to express my strong opposition to the proposed upzoning in San Francisco. While the intent may be to address the affordable housing shortage, the current plan risks exacerbating issues and compromising the unique character of our neighborhoods.

The anticipated increase in luxury condos not only jeopardizes the topography and well-established, often historic and iconic, features of our neighborhoods but also raises concerns about the potential 'Manhattanization' of our residential communities. The added risk of increased traffic and strain on our infrastructure compounds these concerns.

I support Neighborhoods United SF and urge you to reconsider the current upzoning proposal. Exploring alternative solutions is crucial to genuinely addressing the affordable housing shortage without compromising our communities' integrity.

Thank you for your attention to this critical matter, and I appreciate your continued dedication to the well-being of our city.

Sincerely,
Cheryl Richard
San Francisco, CA 94110

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: An Unprecedented Golden Skywalk for the Indelible Golden Gate Bridge"s Centennial
Date:	Wednesday, January 29, 2025 11:37:00 AM

Hello,

Please see below for communication from Julien Zoppe, submitting a proposal for the Golden Gate Bridge centennial in 2037.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Julien Zoppe <julienzoppe@gmail.com>
Sent: Monday, January 27, 2025 5:14 PM
To: SFPD Central Station, (POL) <sfpdcentralstation@sfgov.org>; SFPD Ingleside Station, (POL) <SFPDInglesideStation@sfgov.org>; SFPD Mission Station, (POL) <SFPDMissionStation@sfgov.org>; SFPD Northern Station, (POL) <sfpdnorthernstation@sfgov.org>; SFPD Park Station, (POL) <SFPDParkStation@sfgov.org>; SFPD Richmond Station, (POL) <sfpdrichmondstation@sfgov.org>; districtsecretary@goldengate.org; SFPD Bayview Station, (POL) <SFPDBayviewStation@sfgov.org>; SFPD Southern Station, (POL) <SFPDSouthernStation@sfgov.org>; SFPD Taraval Station, (POL) <SFPDTaravalStation@sfgov.org>; SFPD Tenderloin Station, (POL) <SFPDTenderloinStation@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; ConardHousePBM@gmail.com; ChanStaff (BOS) <chanstaff@sfgov.org>; SherrillStaff <SherrillStaff@sfgov.org>; SauterStaff <SauterStaff@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Ng, Wilson (BOS) <wilson.l.ng@sfgov.org>; De Asis, Edward (BOS) <edward.deasis@sfgov.org>; Carroll, John (BOS) <john.carroll@sfgov.org>; Jalipa, Brent (BOS) <brent.jalipa@sfgov.org>; Crayton, Monique (BOS) <monique.crayton@sfgov.org>; Petersen, Patricia (BOS) <patricia.petersen@sfgov.org>; SOTF (BOS) <sotf@sfgov.org>; Lew, Lisa (BOS) <lisa.lew@sfgov.org>; Wong, Jocelyn (BOS) <jocelyn.wong@sfgov.org>; Khoo, Arthur (BOS) <arthur.khoo@sfgov.org>; SFPDMediaRelations, (POL) <sfpdmediarelations@sfgov.org>; SFPD, Chief (POL) <sfpdchief@sfgov.org>; denise.flaherty@joinsfpd.com; Lazar, David (POL) <David.Lazar@sfgov.org>; Vaswani, Raj (POL) <raj.vaswani@sfgov.org>; PeterWalsh88@gmail.com; Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; commendations (MYR) <commendations@sfgov.org>; Press Office, Mayor (MYR) <mayorspressoffice@sfgov.org>; MYR - Scheduling <scheduling@sfgov.org>; MYR-Appointments <mayor.appointments@sfgov.org>; contact@goldengate.org

Subject: An Unprecedented Golden Skywalk for the Indelible Golden Gate Bridge's Centennial

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Members of the Golden Gate Bridge Highway and Transportation District, the San Francisco Board of Supervisors, and the San Francisco Police Department,

As we approach the iconic Golden Gate Bridge's centennial in 2037, I am honored to propose a truly extraordinary tribute: a skywalk across the bridge's main span on May 27, 2037. This breathtaking performance will not only celebrate the bridge's timeless legacy but also embody the values of commitment, perseverance, and ambition that have shaped its enduring cultural impact.

I am Giovanni Julien Veneto Zoppe, a seventh-generation circus performer born in Redwood City, California. My family's legacy includes world-renowned high-wire artists such as my cousin Nik Wallenda and my uncle Tino Wallenda, whose pioneering feats have deeply inspired my own journey. Over the past eight years, I have honed my craft with unwavering dedication to safety, precision, and artistry in the art of wire walking.

Given the scale and significance of this undertaking, I am fully committed to working closely with the Golden Gate Bridge Authority, the San Francisco Fire Department, law enforcement, and all other relevant agencies. Every aspect of this performance will be carefully planned and executed to ensure the safety of all involved while delivering an unforgettable experience for the community.

Beyond its symbolic meaning, this skywalk will provide an unparalleled opportunity to unite San Francisco in celebration of its creative, resilient, and innovative spirit. This event will not only honor the bridge's legacy but also inspire audiences locally and globally, bringing together residents, businesses, and visitors in a shared moment of pride.

In addition to my dedication to wire walking, I produced the award-winning short film *Boy on Wire*, which earned the middle school grand prize at the GEG Chicagoland Film Festival. To further demonstrate my expertise, I invite you to view my high-wire debut reel here:facebook

With thoughtful planning and collaboration, I am confident this performance will serve as a lasting tribute to the Golden Gate Bridge's history, offering a once-in-a-lifetime experience for all who witness it. I would be honored to discuss the next steps in securing the necessary permits and approvals to bring this vision to life.

Thank you for your time and consideration. I look forward to hearing from you and to the possibility of making this historic tribute a reality.

Sincerely,

Julien Zoppe
630-215-6805
julienzoppe@gmail.com
442 Valley Forge Court
Aurora, IL

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: TAKEN FOR A RIDE - How San Francisco Backstabbed a Generation of Cab Drivers - Short Film
Date:	Thursday, January 30, 2025 1:47:00 PM

Hello,

Please see below for communication from Marcelo Fonseca regarding taxi medallions.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Marcelo Fonseca <mdf1389@hotmail.com>
Sent: Wednesday, January 29, 2025 10:40 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>
Subject: TAKEN FOR A RIDE - How San Francisco Backstabbed a Generation of Cab Drivers - Short Film

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

Some of you may not be familiar with the decade-old medallion crisis that has plagued the San Francisco taxi industry and its medallion holders for so long. Sadly, this crisis hasn't been dealt with as we think it should. I would appreciate very much if you took 11 minutes from your busy schedules to watch the documentary film linked below.

https://youtu.be/q-H_WXGsjms

It would be very much appreciated if this Board and Mayor Lurie could work together to find a solution to this old problem.

Thank you for your time and consideration.

MarceloFonseca
CareerCabDriver

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: VTC petition to B.O.S.
Date:	Thursday, January 30, 2025 1:53:00 PM

Hello,

Please see below for communication from Ramona Mayon regarding conditions at the Bayview Vehicle Triage Center.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Ramona Mayon <ramonamayon@yahoo.com>
Sent: Thursday, January 30, 2025 7:50 AM
To: Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; ChenStaff <ChenStaff@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; EngardioStaff (BOS) <EngardioStaff@sfgov.org>; Fielder, Jackie (BOS) <Jackie.Fielder@sfgov.org>; MahmoodStaff <MahmoodStaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; SauterStaff <SauterStaff@sfgov.org>; SherrillStaff <SherrillStaff@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; King, Asa (DPH) <asa.king@sfdph.org>; DPH, Health Commission (DPH) <HealthCommission.DPH@sfdph.org>; Stuhldreher, Anne (TTX) <anne.stuhldreher@sfgov.org>; McSpadden, Shireen (HOM) <shireen.mcspadden@sfgov.org>; Cohen, Emily (HOM) <emily.cohen@sfgov.org>; HSH Grievances <hshgrievances@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Buckalew, Patrick (HOM) <patrick.buckalew@sfgov.org>; Coram, Stephanie (HOM) <stephanie.coram@sfgov.org>; Eliff, Cody (HOM) <cody.eliff@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Beth Stokes <bstokes@ecs-sf.org>; james.bouquin <james.bouquin@bayviewci.org>; STEELEY, TARA (CAT) <Tara.Steeley@sfcityatty.org>; IKELS, ZUZANA (CAT) <Zuzana.Ikels@sfcityatty.org>; CON, Controller (CON) <controller.con@sfgov.org>; Ng, Wilson (BOS) <wilson.l.ng@sfgov.org>
Cc: Ursula K. Lindsey <ursula.k.lindsey@hud.gov>; Kelly Gibson Hughs <kellygibsonhughs@gmail.com>; andrew.john.kucharski@gmail.com; borrerohenry06@gmail.com; Sfcolive <sfcolive@protonmail.com>; charleskeenerjr.40@gmail.com; mr.notiboys2388@gmail.com; Robert Mccrory <diverpmdive@aol.com>
Subject: VTC petition to B.O.S.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mayor Lurie, Board of Supervisors, and HSH Executives:

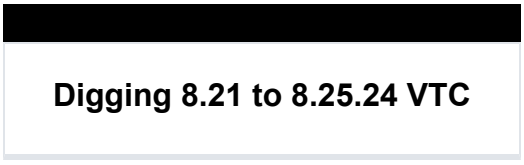
Unlike the previous emails, surrounding my finally having filed an administrative claim this week, this is an open letter to the Board of Supervisors from the residents of the Vehicle Triage Center (VTC) that I have been asked to write as the Candlestick 35's tenant union representative. This will be brought in person, on paper, with signatures, to be handed to B.O.S. at their next meeting on 2.4.25. We have informed the media of our plan to speak out about the early closure as well as the lackadaisical efforts by HSH and Bayview Hunter's Point Foundation (who are allegedly our case managers but few of us have contact with them - I personally have only received an "assessment" on 9.7.24 so as to stay updated in the HSH system; others will report similar).

Note that this is a community document. The Administrative Claim I sent you 1.22.25 is for my personal litigation. This missive is a group document.

***

On 12.03.24, I filed the paperwork for an appeal regarding the matter filed in Superior Court 1.26.24 in which 23 of the 35 residents declared WIC 8255 ("Housing First" policy for all navigation centers) the controlling law for the VTC and since it says the word "tenant" 13 times, that makes us eligible, under San Francisco Admin Code 49A, to form a tenants' union to protest the horrific living conditions at the VTC. Exactly two days later, on 12.5.24, we received a notice stating (without cause) that the VTC is closing on 2.14.25. The lease for the VTC ends 12.31.25 and it was only in October that PG+E actually switched on the lights. If HSH knew the site was going to close, then why was approximately 80 truck loads of highly toxic dirt (the site is a border zone property next door to Parcel F of Hunter's Point Shipyard) moved out? Why expose us - and our pets - to such danger if you knew you were closing the place early? As I repeatedly say, the standard of care at the VTC is consistently Deliberate Indifference.

Digging 8.21 to 8.25.24 VTC



part 2 toxic soil removal VTC 10.24.24 SANCTIONED

part 2 toxic soil removal VTC 10.24.24 SANCTIONED

Obviously I am convinced that the filing of my paperwork for the appeal triggered the action, but it could also be the growing suite of ADA-based complaints, several of which grew into claims that are now in the Conciliation stage with HUD. In other words, HUD took us seriously. Rather than make the site accessible, HSH chose to strip the place of the few amenities it had (I.e. dog run, picnic tables, and a gazebo --- we all still ask each other, "Which nonprofit org got the gazebo and who's house is it currently at?").

I have been asked, in the name of the (panicked) 35 residents here, that HSH be directed to extend the closure date for 90-days due to #a) the slow roll-out of services to place people in housing as evidenced by yesterday's UNANNOUNCED 4pm community meeting (filmed below by another union member, but on my phone, because my cancer makes it hard to stand long periods and as the video shows, no seating was provided - this is exactly how we the disabled are treated by HSH):

1.29.25 rapid rehousing group visiting people who agreed to get subsidies to non-vehicular housing

1.29.25 rapid rehousing group visiting people who agreed to get subsidies to non-vehicular housing

...and #2) the mechanic hired to do the repairs is inept and the work is excruciatingly slow. He needs help. I will leave my criticism of him to the complaint I am filing with Bureau of Automotive Repairs. Others are complaining too.

In light of the lack of timely assistance for the medically vulnerable, the disabled, and the elderly, we ask, as a group, that we be permitted an extension of 90-days, moving the closure date to 5.14.25.

Should this be denied, I will proceed - as the tenant union representative - by filing an EA-100 (elder abuse TRO) in Superior Court explaining the reasons I believe the closure of the VTC is

happening. I will ask for a TRO, not as a group but personally, as a disabled elder with terminal cancer. Then every other elder out here, as well all the disabled, plus the medically vulnerable will probably be enthused to do the same. While it's against the law for me to represent anyone but myself before the courts, it's well within my rights as a tenant union representative to show people how to fill out a form, which EA-100 clearly is.

Sincerely,
Ramona Mayon
(tenant union representative)

FULL LIST OF VIDEOS MADE OF LIFE UNDER CARE AND CONTROL OF HSH:

Mayon v. SF: a widow facing cancer/ put me into human zoo

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Westfield Mall
Date:	Thursday, January 30, 2025 1:55:00 PM

Hello,

Please see below for communication from Allen Jones regarding various subjects.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Allen Jones <jones-allen@att.net>
Sent: Thursday, January 30, 2025 12:29 PM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; MahmoodStaff <MahmoodStaff@sfgov.org>; griffin@sfstandard.com; Lurie, Daniel (MYR) <daniel.lurie@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>
Subject: FW: Westfield Mall

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Attention: All Members of the San Francisco Board of Supervisors and Mayor Daniel Lurie,

The Officer of the Month Ceremony is a good example of what my submitted opinion piece to the SF Standard suggested San Francisco can do on a greater and unforgettable scale.

https://url.avanan.click/v2/r01/___https://youtu.be/_25fGexfMts?si=wbMWLX8HmZDzL3P8___.YXAzOnNmZHQyOmE6bzo1OGIwYjZmZGQ2NTFiYzBjYzQzY2QyOGUxNDdkMDgzMjo3OjExZGI6NGVhOTk5MjI0NTIyMmU0ZjEwNmYyZmU2OGIwYzE3OGNkNWJmZGM5YWIxZmE4MDU0ZDA5MzMxYzBjMjBiYjU2NTp0OlQ6Tg

I submitted to the 800-word opinion piece below to the SF Standard for publication of what I believe this city needs. The opinion piece was rejected by the SF Standard.

Allen Jones
(415) 756-7733
jones-allen@att.net
Californiaclemency.org

The Only thing I love more than justice is the freedom to fight for it.

-------- Original message --------
From: Allen Jones <jones-allen@att.net>
Date: 1/25/25 1:46 PM (GMT-08:00)
To: opinion@sfstandard.com, knguyen@sfstandard.com
Subject: Westfield Mall

Who dislikes being associated with creativity, greatness, or heroics?

Seeing the word "Repurposing" in the article, "The former Westfield mall is stuck in financing hell," S.F. Standard January 25, 2025, San Francisco has an opportunity to show its greatness by boldly stepping in and being creative by honoring heroes of the world with this property.

But the fact that nowhere in the article did I read a comment from any elected official is no surprise because, as a longtime San Franciscan (1960), it's been a while since I witnessed "The City that Knows How" show its knowhow.

The City That Knows How, nickname, "highlights the city's history of innovation, entrepreneurship, and being a hub for new ideas and technologies, particularly stemming from the gold rush era when people from all over came to try their luck, leading to a culture of "can-do" attitude."

Mayor Daniel Lurie's plan, as reported by the S.F. Chronicle, "… to visit New York City, Miami, and Austin with a simple message to companies based there: 'You know you want to be back in San Francisco'" should embarrass all who live here. Is the new mayor trying to turn one of the city's greatest nicknames into Ain't Too Proud to grovel for business?

I was sitting in my living room twenty years ago watching the 6:00 news. My smile turned into tears because my mind went to the time a year prior when this same young man who I know personally told me of the heart-wrenching story of the loss he suffered as a husband and father of two: His wife and daughter were killed in a car

accident. Later, to its credit, the S.F. Board of Supervisors honored this man for his heroics with know knowledge of his personal tragedy.

A few cities in America honor local heroes in a museum. Notwithstanding these heroes who do not care for the label, we should find a way to say unforgettably thank you.

On January 15, 2009, the pilot and crew acted, saving all 155 aboard an Airbus A320–214, which was forced to land on the Hudson River off Manhattan. A snapshot of some of aviation's biggest heroics worldwide is on display at the Smithsonian National Air and Space Museum.

Photo: Janis Krums

June 23, 2018, twelve boys and their 25-year-old soccer coach went on an adventure to a Thailand cave. Due to monsoon rains, they became trapped and forced back several miles inside a cave for ten days before a rescue crew located them.

It took another three days of incredible heroics, including pumping out millions of gallons of water and using an anesthesiologist to sedate the boys before bringing them all out of the cave alive. This massive effort did suffer the loss of one of the Thai Navy Seals. But the entire rescue story deserves, against all odds, a type of hero recognition in a museum exhibit.

There are 198 countries in the world and no shortage of heroes in each country. But despite the best efforts to share these genuinely inspirational stories with the world, too many will fade into history and be forgotten forever.

I was also surprised to learn in the S.F. Standard's reporting that the San Francisco Unified School District owns a 75,675-square-foot lot beneath the mall. Just imagine a school field trip of even 100 from SFUSD to this museum, seeing an exhibit of a pilot saving the lives of his passengers and crew by landing on the Hudson. No offense to the brave flight attendants of the world, but that act will inspire several school-aged kids here to live a life of aviation.

If San Francisco did the simple act of creating a museum dedicated to heroes of the world, with submitted and well-documented exhibits of their heroics, tourists and businesses from all over the world would come here to do more than visit. It might also rekindle another S.F. nickname: "San Francisco Everyone's Favorite City."

Allen Jones
jones-allen@att.net
(415) 756-7733
californiaclemency.org

The only thing I love more than justice is the freedom to fight for it. -- Allen Jones --

From:	Board of Supervisors (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Mchugh, Eileen (BOS); BOS-Operations
Subject:	FW: Transit Systems - loops/links and connectivity - A.Goodman
Date:	Friday, January 31, 2025 3:47:00 PM
Attachments:	Transit Planning for the future of San Francisco.pdf

Hello,

Please see below and attached for communication from Aaron Goodman regarding transportation.

Sincerely,

Joe Adkins
Office of the Clerk of the Board
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
Phone: (415) 554-5184 | Fax: (415) 554-5163
board.of.supervisors@sfgov.org | www.sfbos.org

From: Aaron Goodman <amgodman@yahoo.com>
Sent: Wednesday, January 29, 2025 11:55 AM
To: Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>; CPC-Commissions Secretary <commissions.secretary@sfgov.org>; cac@sfmta.com; Sfmta Info <info@sfmta.com>
Subject: Transit Systems - loops/links and connectivity - A.Goodman

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Applies today as it did prior.....article sent 10/24/2015

almost 10 years later? What has been solved for a loop-ring bahn, or any other solution to LRV's and their future connectivity around the city?

We just don't see any vision by agencies for an adequate transit planning effort for SF.....you want density? Fix the transit lacking connectivity loops and links.....Ask Mayor Lurie, what and how he see's or envisions transit in the future.... Currently seems we rob funding for one project for another.... There must be a better solution and plan for shovel ready movement and funding of an improved transit loop around SF.

A.Goodman D7

Transit Planning for the future of San Francisco – Can we get the horse in front of the cart literally?

We all are aware of the TEP Muni Transit "effectiveness" project, or "in-effectiveness" as many MUNI riders often chide due to cuts in station stops and effects on routes, and the recent discussions on transit costs of such projects as the central subway, and downtown DSX station extension, and the overall impacts of the housing build-out in San Francisco. Supervisor Scott Wiener even jumped on the transit needs bandwagon stating we need to fulfill the destiny of SF's transit future by tunneling around the entire city, most likely on the heels of the central subway financial burden's by extending it around to the proposed fisherman's wharf final end. The question that arises, when we see the plans and proposals, costs, and political failure to enforce taxation of growth to build our future transit, is whether the proposed systems being showcased really do the justice and solve our urban stopped up transit systems?

I would like you for a moment to think outside of the basic lines and routes in SF, and digest the comment submitted by Howard Wong (SFT Board Member) and Save Muni representative, when he stated in a response to the Examiner for such a small city, we should have a "world-class" transit system.

The terminology system, denotes a natural or mechanical, complete loop, or body, that encompasses and provides a distinct benefit. The problem is that when you look at our existing system of SF Muni transit it is like the body and tentacles of an octopus, without real connectivity, looping, and linkage of existing systems. Most train yards, have built into them the concepts of switches, gears, shifting, looping, and system theory, since you don't want to have to turn locomotives around, and it is preferential to loop, or provide figure "8's" or similar closed loop systems that can provide switching and improved capacity of a system.

I recently attended the Bayshore Intermodal Facility Final Report meeting which presented on boards the future proposed options from study, on the south-east transit areas of SF. This station proposes to provide bi-county improvement, and possible intermodal facility connection between High-Speed Rail

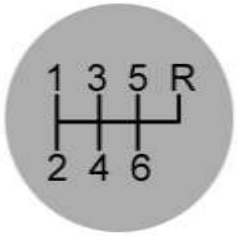
(HSR), Caltrains, and SFMuni services, with a possible Bus Rapid Transit linkage up Geneva-Harney to the Balboa Park Station and additional densities proposed in the D7, D11, and D10 districts where numerous large scale projects are proposed. Yet what was distinctly missing from the presentations was an understanding of capacity, and the need to get such ideas as Light-Rail Vehicle connectivity and systems looping and linkage into the actual final decisions and planning up front. Initially the Geneva Harney project plans did not even include the HOPE SF Sunnydale project, which as a lower income community would directly benefit from easier access to intermodal transit facilities. The other cumulative impacts of the Alice Griffith, Hunter's View, Potrero and Schlage Lock Factory projects alongside Brisbane development on the South-East sector, Balboa Park Upper Yard and Balboa Park Reservoir Site, and the 19th Avenue Transit Study, and Parkmerced/SFSU-CSU/Stonestown future projects, all create huge demand for improved transit outside of the downtown areas based solely on number of people proposed to live in these future communities.

What is directly needed is a view of the transit system planning in SF, that looks at more creative linking and looping of systems to provide and increase capacity sooner due to the increased housing density being proposed. Such system improvements would include getting the Geneva Harney installed as an LRV (light-rail vehicle) system and looping it directly at grade around to the future candlestick shopping mall, and around the BVHP back up possibly Cargo Way to the future Pier 70 and other waterfront developments and get people out of their cars. This connection would continue up westward to Balboa Park Station, and provide impetus for a secondary intermodal facility that would better connect transit between the K-T and M-J lines at the Geneva Car-Barn and Green Street Facility to link and loop existing lines for quicker and more efficient turn-around and a closed loop system. Another possible link would be the L-Taraval back up Sloat Blvd. to Stern Grove, turning southbound on 20th underground, and linking back up to 19th just at the roadway by the Petco/Stonestown YMCA Annex across from Mercy H.S. to get it to an aireal platform out towards Daly City BART and a new intermodal west side transit facility, that could help alleviate west-side transit congestion with the South-West build-out occurring and a still unknown Stonestown site possible development. There is also the idea of a western-side transit improvement by BART or MUNI on geary, via a switch to BRT or LRV lines that could connect north to south the Presidio via the F-Line through Fort Funston, southward back around along Geary or Fulton to Sunset Blvd. and the eventual looping of SF via public transit systems! Lastly there is the concept of BRT on Van-Ness which for some reason unknown ends before it begins, and does not extend the entire route out to the Excelsior, and provide through the Mission better and speedier access to east-west transit routes along the major spine of the city. With recent changes proposed to the Excelsior as a PDA (Priority Development) designation like the mission, it only is logical to skip the BRT, and focus on the LRV possible above ground or at grade need for quicker transit across the city. Even if we do focus on BRT solutions due to cost, than we should at least ponder double-door bus systems to improve along these BRT routes the speed in boarding times due to reduced wheel-base access when boarding our new fleet bus systems.

The concern is the need to think logically in terms of connecting the dots of transit modal areas, in the same way as a switch or closed loop system, with built in flexibility to provide secondary connectivity to other lines and systems. Only in this way can we provide the city and its citizens with a world-class

transit system that provides the bandwidth and flexibility needed for a dense and growing urban metropolis. AdequateTaxation is only one of the needed parts of the proposal, the other is a mind-set to connect the dots now, and not later, so that we get the traffic and transit systems built now to provide us with a real transit future.

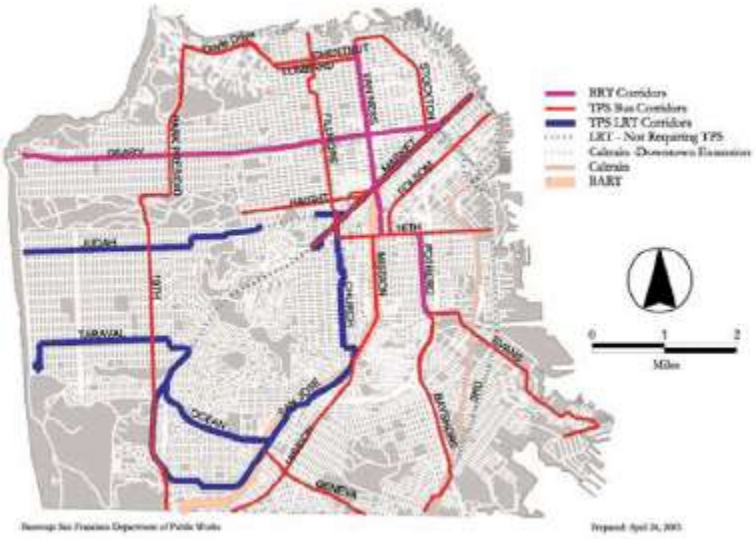
Closed Loop System



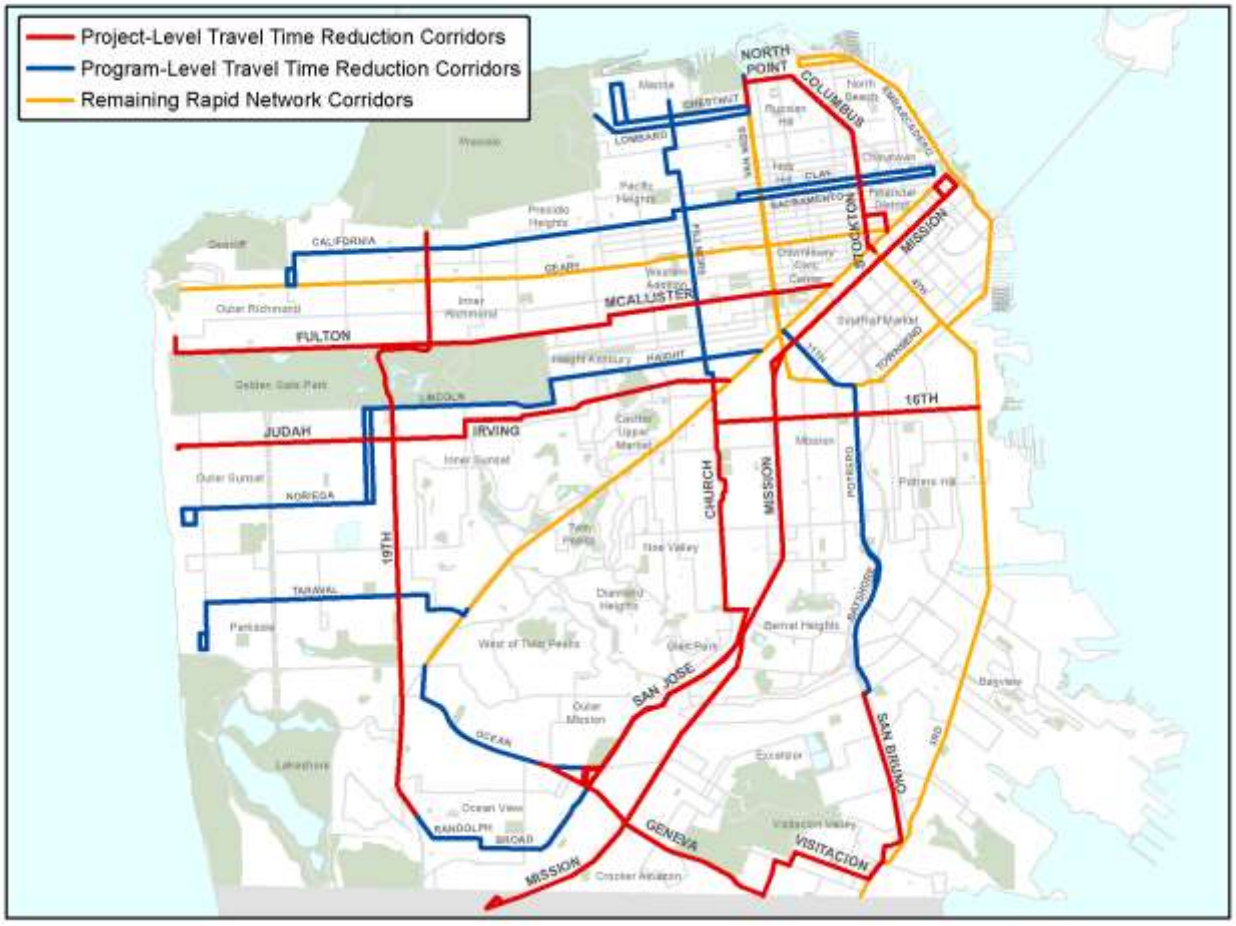
Switch/Shift 6-speed (imagine the 1 as sunset, 3 as inner Richmond, 5 as downtown, R as cross bay, 2 as Daly City BART, 4 as Balboa Bart, 6 as Bayshore Intermodal) Now overlay and connect 1-3-5-R and 2-4-6-R and you have closed system by linking and connecting the dots…

5-Door access bus design, provides easier on/off boarding quicker and would solve slowness due to congestion at boarding and ticket-payment locations on vehicles and ease the access for disabled riders competing for access at the front of the bus.

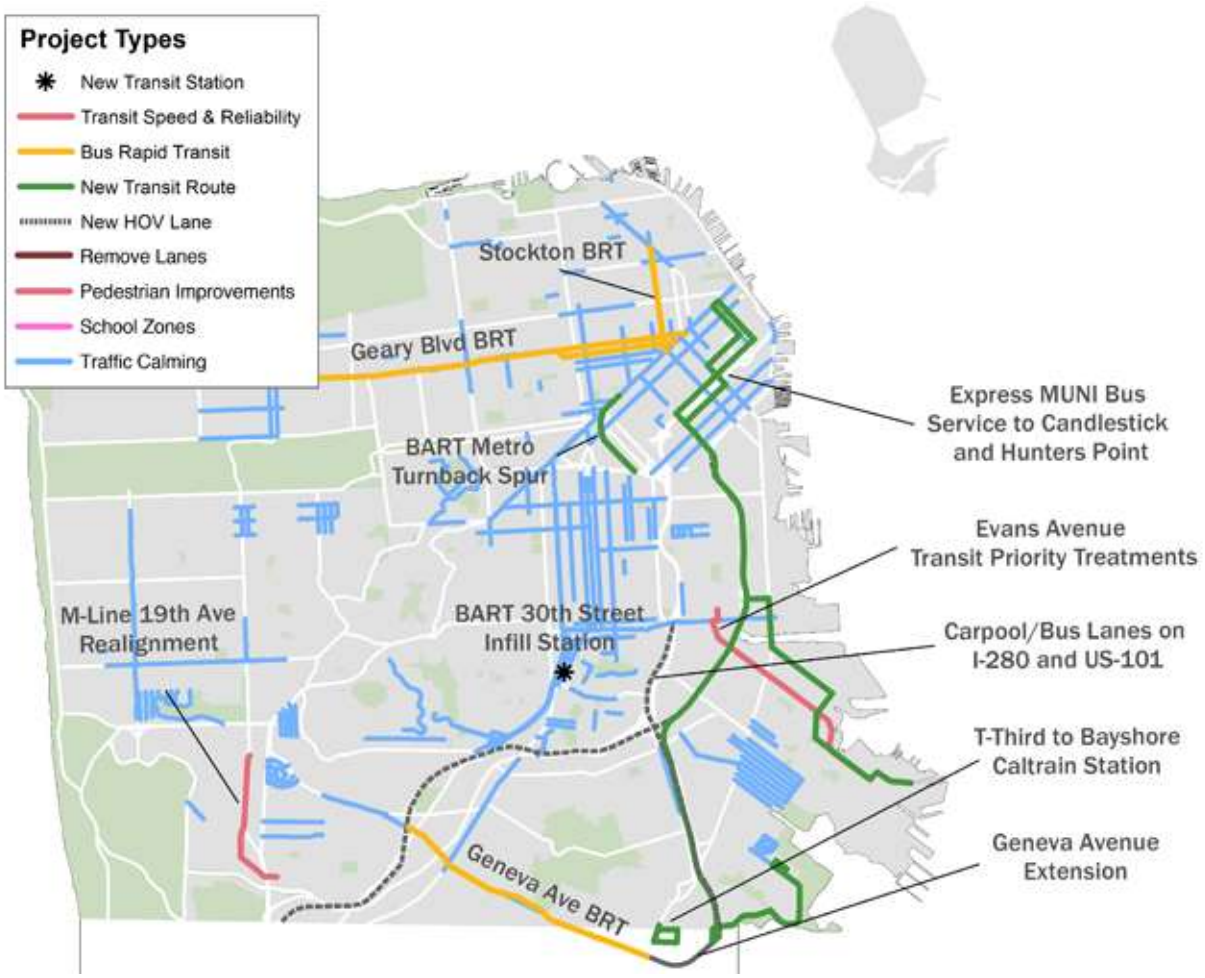
The problem with single door boarding is getting off while others are getting, on. With disabled passengers added to the mix, and increased age concerns for many residents needing public transit, this is becoming a critical problem with existing bus services. BRT will not solve the slow-boarding times, unless along BRT routes they transition the systems to double door, or larger door vehicles.



Proposed BRT and corridors of transit. Note the lacking links in the SE bi-county (the map is cut and lacks the interconnection between SW to SE portions of SF from Parkmerced out to the D10 district along Ocean or Geneva. Also there is a lacking link along sunset blvd. to connect Geary to Judah and Taraval as an improved west-side transit system to Daly City BART.

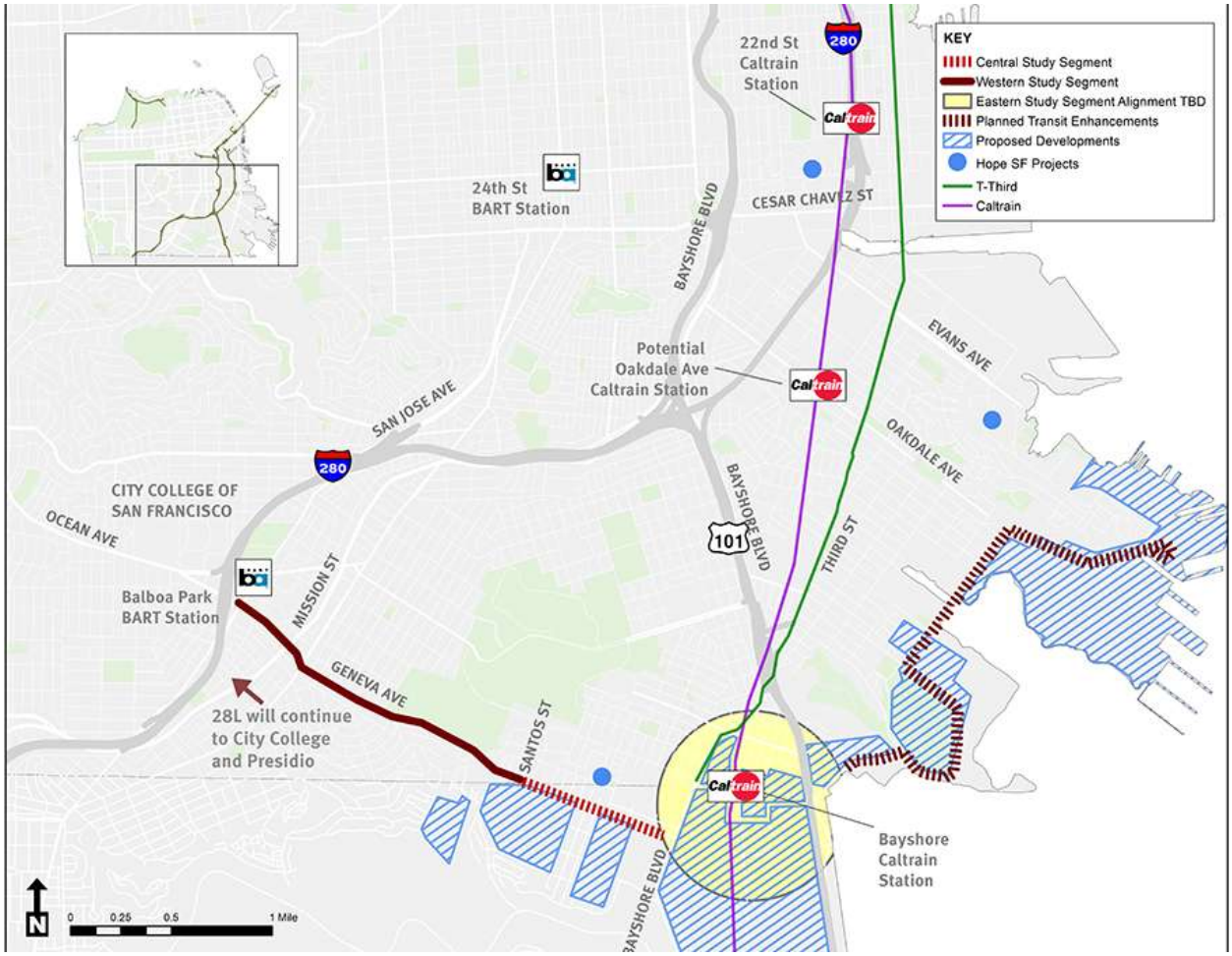


Travel Time Reduction Corridors (most investment is downtown, only the Geary BRT, Van Ness BRT and Geneva Harney BRT, along with BRT Parkmerced areas is really being considered, and no proposed transit light-rail corrective planning is proposed or in place.

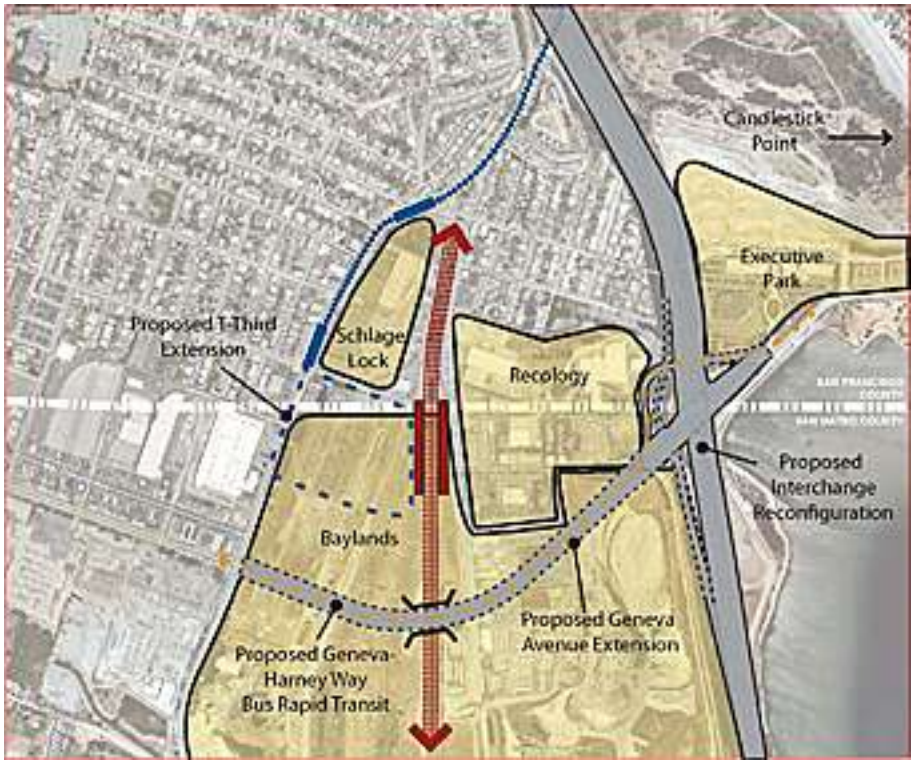


Note the proposed Evans Ave and 19th Ave proposed projects, related to specific density projects but lacking the real west-side and south-east side transit reconnection along Geneva and out to the BVHP.

Zip codes also tell another layer of bi-county and south side need as zip codes 94132, 94112, and 94134, and 94124 block and provide the major north-south and east west routes via vehicle currently in the southern portion of SF, and have a tremendous amount of density going into their zip codes in the next phases of pipeline developments in SF.



Initial Geneva Harney proposed diagrams missing the Sunnydale, Balboa Reservoir, and Upper Yard Sites which will heavily congest Geneva Ave with BRT Buses and cause more congestion along the BVHP and T-Third as commuter shuttles navigate the 101 Congestion and new proposed development at the Bayshore Caltrains and BVHP sites.

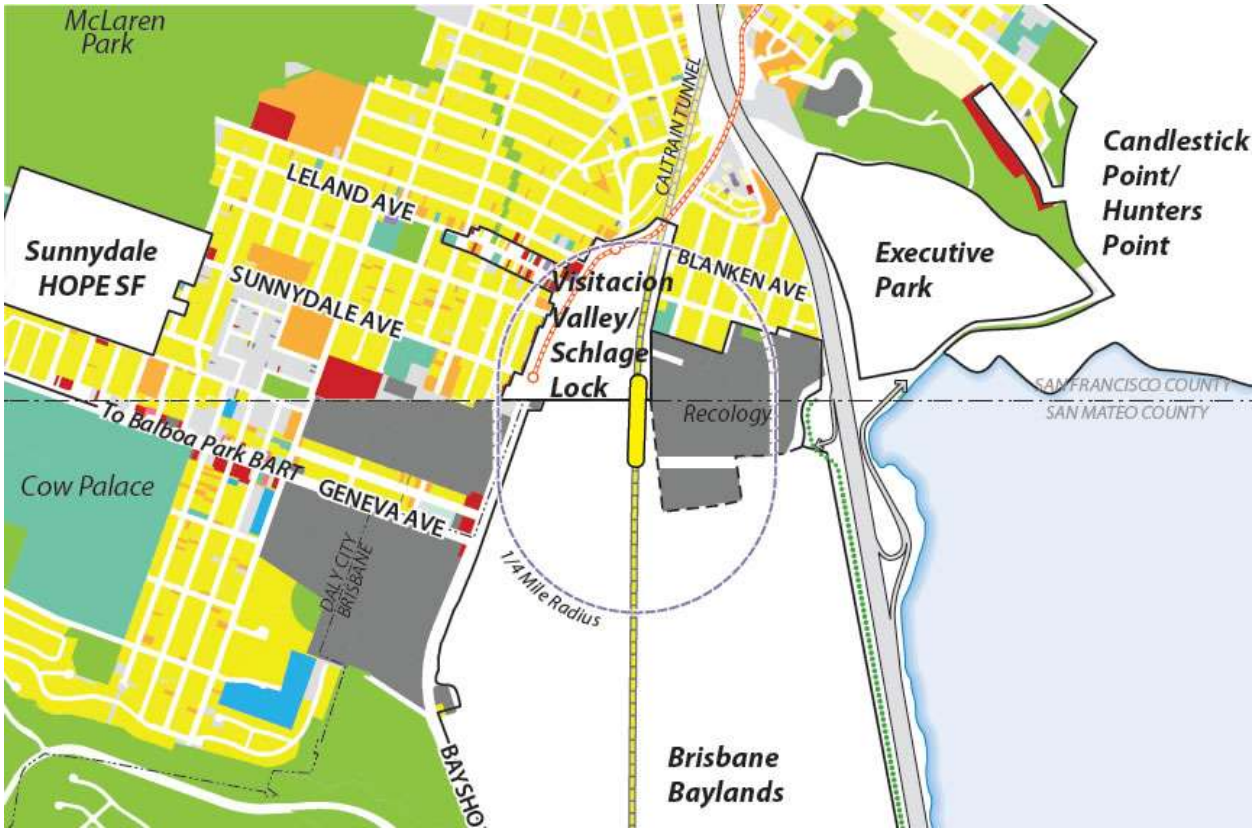


Bayshore Intermodal site, shows a loop (dashed-blue) but does not show the T-Third taken back up Geneva-Harney with only a shorter extension southbound the loop could allow trains to continue east and west-bound.

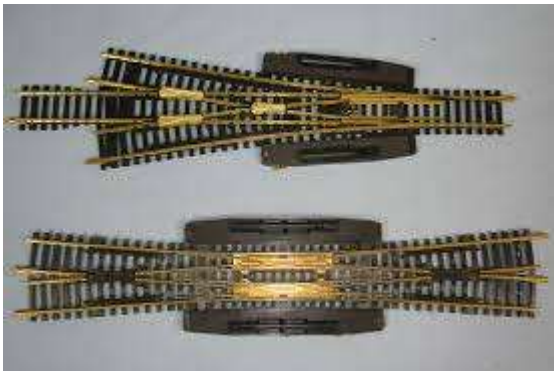
The already congested high-speed boulevard bi-county is a cross-cut-route for traffic from 19th Ave/Ocean Ave to 280 and 101. It has become a raceway, and will eventually densify along possibly with the Cow-Palace and Brisbane and SF and Daly City Parcels.

Balboa Reservoir, and City College Masterplan, along with the Upper Yards site, and Geneva Car-Barn already is an overly congested area, needing transit improvement and a possible intermodal facility to link systems, along with new business, and office density along with housing. The Excelsior is also proposed as a PDA, so density and increased housing development in the outer mission and Excelsior is coming sooner not later. Would it not be smart to work into the Balboa Station an improved access and transit connectivity for the Geneva Harney route to get directly to BART?

Density increases proposed along the Excelsior and existing Muni Lines



Bayshore Caltrains Proposal, showing areas of development (Executive Park, Candlestick, Brisbane Baylands, and Sunnydale Hope SF sites. Note the T-Line dead-ends instead of showing the loop, or the possible linkage east west as a swing system connecting developments via transit.



Track links, loops, and splits, allowing a gear-shift of lines, and more flexibility in the routing of trains…

From:	Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To:	BOS-Supervisors; BOS-Legislative Aides
Cc:	Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS); Jalipa, Brent (BOS)
Subject:	FW: Strongly SUPPORTING Budget and Finance Committee January 29, 2025 Agenda Item #7 [Business and Tax Regulations Code - Commercial Vacancy Tax Exemption] File #241172
Date:	Tuesday, January 28, 2025 4:19:00 PM

From: aeboken <aeboken@gmail.com>
Sent: Tuesday, January 28, 2025 3:46 PM
To: BOS-Supervisors <bos-supervisors@sfgov.org>; BOS-Legislative Aides <bos-legislative_aides@sfgov.org>
Subject: Strongly SUPPORTING Budget and Finance Committee January 29, 2025 Agenda Item #7 [Business and Tax Regulations Code - Commercial Vacancy Tax Exemption] File #241172

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TO: Budget and Finance Committee members and full BOS members

FROM: Eileen Boken, President
Sunset-Parkside Education and Action Committee (SPEAK)

RE: Budget and Finance Committee January 29, 2025 Agenda Item #7 [Business and Tax Regulations Code - Commercial Vacancy Tax Exemption] File #241172

Position: Strongly SUPPORTING

Construction projects by City departments can have significant impacts on small businesses' ability to remain viable.

SPEAK strongly supports a commercial vacancy tax exemption for small businesses impacted by construction by City departments for more than 180 days per calendar year.

Additionally, SPEAK strongly supports this exemption retroactively from January 1, 2022 thru December 31, 2024 for the Taraval Street Neighborhood Commercial District or the Inner Taraval Street Neighborhood Commercial District due to significant impacts from the L-Taraval project.

###

Sent from my Verizon, Samsung Galaxy smartphone

From: Board of Supervisors (BOS) on behalf of Board of Supervisors, (BOS)
To: BOS-Supervisors; BOS-Legislative Aides
Cc: Calvillo, Angela (BOS); Somera, Alisa (BOS); Ng, Wilson (BOS); De Asis, Edward (BOS); Entezari, Mehran (BOS)
Subject: FW: Issued: Controller's Office Review of 2024 Managed Care Contracts
Date: Wednesday, January 29, 2025 7:21:00 PM

Dear Supervisors,

Please see the below report from the Controller's City Performance Division submitting a report regarding reimbursement rates, pursuant to Charter, Section 9.118 and Administrative Code, Section 21A.3.

Thank you,

Eileen McHugh
Executive Assistant
Office of the Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org| www.sfbos.org

From: Reports, Controller (CON) <controller.reports@sfgov.org>
Sent: Wednesday, January 29, 2025 3:38 PM
To: BOS-Supervisors <bos-supervisors@sfgov.org>; BOS-Legislative Aides <bos-legislative_aides@sfgov.org>
Subject: Issued: Controller's Office Review of 2024 Managed Care Contracts

Honorable Board of Supervisors,

Pursuant to **Charter § 9.118 and Administrative Code Chapter 21A.3** which requires that no later than February 1 of each year, the Controller — in consultation with the Department of Public Health (DPH) — shall report on the review of reimbursement rates it has conducted for the preceding year, the City Performance division of the Controller's Office today released the Review of 2024 Managed Care Contracts Memorandum.

Please refer to the distribution e-mail below.

Office of the Controller
City & County of San Francisco

In accordance with the Department of Public Health's (DPH) Managed Care Contracts Ordinance Section 21A.3, the Controller's Office conducts a year-end review of the term and reimbursement rates for contracts or amendments anticipated to exceed $1 million in revenue in which DPH partners with insurers to provide health services.

DPH did not enter into any contracts in 2024 that require Controller's Office review as defined by Administrative Code 21A.3.

View the full memo

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1 Dr. Carlton B. Goodlett Place
San Francisco, CA | 94102 US

This email was sent to alyssa.sewlal@sfgov.org.
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OFFICE OF THE CONTROLLER

CITY AND COUNTY OF SAN FRANCISCO

Greg Wagner
Controller

ChiaYu Ma
Deputy Controller

TO: Jenny Louie, Chief Operating Officer
Drew Murrell, Chief Financial Officer
Department of Public Health

FROM: Natasha Mihal, Director, City Performance
Carla Beak, Public Health Policy Specialist, City Performance
Emily Lisker, Project Manager, City Performance
Controller's Office

DATE: January 29, 2025

SUBJECT: **Controller's Office Review of 2024 Managed Care Contracts Pursuant to the Contracts Authorization Ordinance in Administrative Code Section 21A.3**

Under Administrative Code Section 21A.3[1], the Controller's Office is directed to review the terms of any contracts utilizing the Board of Supervisors delegated authority under Charter Section 9.118 to enter into managed care contracts. This review includes conducting an analysis in coordination with the Department of Public Health (DPH) of the payment rates for health services in any new managed care contracts anticipated to generate over $1 million in reimbursement.

During 2024, the Controller's Office engaged DPH to track any pending contract proposals. DPH did not enter into any contracts in 2024 that utilize the Board of Supervisors delegated authority and require Controller's Office review, given the legislative amendments of 2023 (Ordinance No. 168-23). We will continue to follow DPH's progress with managed care contracts and will complete future reviews as needed.

[1] https://codelibrary.amlegal.com/codes/san_francisco/latest/sf_admin/0-0-0-13614